



Department of Human Resources
StateStat

Reporting Period: July-09

DHR Management Team

Operations: **Brian L. Wilbon**

Programs: **Stacy L. Rodgers**

Chief of Staff: **Wendy Chun-Hoon**

Administrations:

Social Services Administration: **Carnita White**

Family Investment Administration: **Kevin M. McGuire**

Child-Support Enforcement Administration: **Joseph A. Jackins, Jr.**



Secretary Brenda Donald

Appointed January 2007

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	06/16/09	06/30/09	07/14/09	07/28/09		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	7,562.3	7,894.1	7,810.3	7,796.0						
Office of the Secretary	14.4	12.9	13.5	85.7	534.8%	16.1	0.0	145.3	433.6	27
Operations	48.0	3.5	56.0	7.0	-87.5%	55.0	0.0	262.5	1,485.0	27
Social Services	2.0	1.8	2.3	0.5	-78.3%	10.9	0.0	96.0	293.9	27
Family Investment	3.5	0.0	0.0	0.0	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	0.0	3.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	7,494.4	7,875.9	7,738.5	7,699.8	-0.5%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	52.7	62.1	51.0	68.6	34.5%	65.1	27.4	112.7	1,758.8	27
Operations	121.9	141.0	126.8	155.8	22.9%	141.1	99.0	180.2	3,809.1	27
Social Services	25.4	26.3	39.3	32.8	-16.5%	35.7	20.4	57.1	964.0	27
Family Investment	52.4	53.2	44.9	33.4	-25.6%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	243.1	192.9	189.8	226.6	19.4%	215.9	153.2	286.8	5,828.7	27
LDSS	2,624.3	2,674.4	2,331.9	2,459.0	5.5%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	2.0	10.0	400.0%	5.3	0.0	25.0	142.3	27
Operations	0.1	1.1	1.1	8.0	627.3%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	5.8	2.6	2.8	6.8	142.9%	2.5	0.0	31.2	68.7	27
LDSS	63.7	152.4	116.4	120.9	3.9%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	3.2	0.0	0.0	0.2	0.0%	12.3	0.0	27.0	331.7	27
Operations	8.4	0.3	1.7	4.3	152.9%	6.5	0.0	21.6	175.8	27
Social Services	4.9	2.1	1.0	4.5	350.0%	4.2	0.0	16.4	113.8	27
Family Investment	0.5	0.9	4.6	2.9	-37.0%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	28.4	26.9	22.3	41.1	84.3%	21.3	0.0	42.8	575.2	27
LDSS	487.7	558.8	527.9	377.8	-28.4%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0		0.2	0.0	2.0	5.0	26
Social Services	13	23	9	11	22.2%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	2	0	-100.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0		0.0	0.0	0.0	0.0	26
Child-Support Enforcement	2	0	1	2	100.0%	0.7	0.0	2.0	18.0	26
FROILAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0		0.1	0.0	2.0	3.0	26
Social Services	4	14	5	5	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0		0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0		0.0	0.0	0.0	0.0	26



Department of Human Resources
LDSS Personnel
 Reporting Period: July 09

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	06/16/09	06/30/09	07/14/09	07/28/09		Average	Minimum	Maximum	Total	Periods
Allegany	283.3	258.0	263.0	260.5	-1.0%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	607.3	606.9	383.1	912.0	138.1%	547.0	279.0	906.0	14,769.0	27
Baltimore City	1449.3	2495.6	2403.0	1793.1	-25.4%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	295.0	179.7	168.0	244.5	45.5%	244.8	58.0	513.0	6,610.5	27
Calvert	307.5	268.0	305.0	291.3	-4.5%	280.2	226.0	333.5	7,564.6	27
Caroline	308.0	244.0	249.0	255.0	2.4%	273.6	231.0	355.0	7,386.6	27
Carroll	282.2	279.0	264.6	292.8	10.7%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	262.0	239.0	246.0	262.0	6.5%	262.5	239.0	332.0	7,087.1	27
Charles	444.0	246.0	246.0	204.5	-16.9%	294.0	213.5	444.0	7,937.0	27
Dorchester	258.0	246.0	251.0	259.0	3.2%	266.9	240.0	312.5	7,207.1	27
Frederick	255.0	246.0	280.5	303.2	8.1%	277.7	244.5	374.6	7,497.3	27
Garrett	265.0	251.0	251.5	266.0	5.8%	258.0	251.0	273.0	6,965.3	27
Harford	378.9	320.1	265.3	322.1	21.4%	332.1	181.8	438.7	8,967.2	27
Howard	195.0	306.0	216.0	285.0	31.9%	282.7	183.0	451.8	7,633.2	27
Kent	247.0	246.0	255.0	246.0	-3.5%	256.2	246.0	275.5	6,916.5	27
Montgomery	136.5	49.5	54.5	88.0	61.5%	129.9	32.0	265.0	3,506.9	27
Prince George's	193.5	176.0	304.5	178.0	-41.5%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	255.1	246.0	246.0	255.0	3.7%	247.9	214.0	287.1	6,694.3	27
Somerset	106.8	55.0	70.0	71.0	1.4%	99.7	30.0	178.6	2,691.5	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	3.6	0.0	55.3	96.0	27
Talbot	257.7	188.3	309.0	192.0	-37.9%	249.6	63.0	375.0	6,738.3	27
Washington	261.8	261.8	252.0	257.3	2.1%	331.8	234.5	595.6	8,959.0	27
Wicomico	253.5	276.0	269.5	269.5	0.0%	257.8	231.0	299.0	6,959.7	27
Worcester	192.0	192.0	186.0	192.0	3.2%	159.1	69.0	216.0	4,295.9	27
TOTAL	7494.4	7875.9	7738.5	7699.8						



Department of Human Resources LDSS Personnel

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ON CALL OVERTIME BY JURSDICTION

	06/16/09	06/30/09	07/14/09	07/28/09	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	255.0	241.0	246.0	253.0	2.8%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	501.0	378.0	306.0	912.0	198.0%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	285.0	168.0	168.0	244.5	45.5%	230.8	58.0	513.0	6,232.5	27
Calvert	246.0	246.0	255.0	243.5	-4.5%	249.3	199.5	291.0	6,730.2	27
Caroline	255.0	246.0	246.0	255.0	3.7%	252.7	217.0	300.5	6,823.5	27
Carroll	282.2	279.0	264.6	292.8	10.7%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	262.0	239.0	246.0	262.0	6.5%	250.7	183.0	327.0	6,767.6	27
Charles	284.0	246.0	246.0	191.0	-22.4%	251.6	182.5	286.4	6,793.2	27
Dorchester	256.0	242.0	246.0	252.0	2.4%	249.1	236.0	263.5	6,727.0	27
Frederick	255.0	246.0	255.0	246.0	-3.5%	250.6	244.5	273.0	6,767.5	27
Garrett	265.0	251.0	251.5	266.0	5.8%	258.0	251.0	273.0	6,965.3	27
Harford	312.4	245.7	217.6	276.0	26.8%	258.7	140.5	360.0	6,986.0	27
Howard	195.0	306.0	216.0	285.0	31.9%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	246.0	255.0	246.0	-3.5%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	193.5	176.0	176.0	178.0	1.1%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	255.1	246.0	246.0	255.0	3.7%	247.9	214.0	287.1	6,694.3	27
Somerset	93.0	54.0	69.0	69.0	0.0%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	257.7	188.3	309.0	192.0	-37.9%	249.4	63.0	375.0	6,733.8	27
Washington	246.0	246.0	246.0	255.0	3.7%	249.3	228.0	264.0	6,730.8	27
Wicomico	231.0	255.0	255.0	269.5	5.7%	250.2	231.0	279.0	6,754.5	27
Worcester	192.0	156.0	186.0	192.0	3.2%	157.8	69.0	216.0	4,259.9	27
TOTAL	5367.9	4901.0	4905.7	5635.3						



Department of Human Resources
LDSS Personnel
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SICK LEAVE BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	06/16/09	06/30/09	07/14/09	07/28/09						
Allegany	73.3	72.1	76.8	91.8	19.5%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	151.4	124.9	126.3	125.6	-0.6%	114.0	58.1	151.4	3,077.3	27
Baltimore City	1138.0	1005.0	982.0	1064.0	8.4%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	157.0	152.0	125.0	134.0	7.2%	187.1	63.6	263.5	5,051.0	27
Calvert	27.3	37.0	28.3	41.4	46.3%	29.3	16.1	41.3	790.1	27
Caroline	32.0	30.0	26.0	48.0	84.6%	26.3	11.0	44.0	709.0	27
Carroll	42.7	63.0	63.1	47.7	-24.4%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	82.6	70.3	62.1	80.7	30.0%	83.4	50.6	125.6	2,251.4	27
Charles	34.0	37.0	43.0	41.0	-4.7%	31.5	10.0	81.5	850.0	27
Dorchester	36.3	51.3	53.2	40.6	-23.7%	48.3	29.1	71.8	1,305.3	27
Frederick	46.7	26.7	22.5	56.5	151.1%	55.4	26.7	76.0	1,495.8	27
Garrett	19.0	10.0	13.5	18.0	33.3%	25.8	10.0	42.0	697.0	27
Harford	89.5	82.8	52.8	76.8	45.5%	79.3	49.8	102.1	2,141.0	27
Howard	38.9	62.3	63.9	61.4	-3.9%	56.0	23.6	89.4	1,511.1	27
Kent	19.0	24.0	18.0	27.0	50.0%	20.3	8.0	40.5	548.1	27
Montgomery	211.8	145.7	209.4	122.4	-41.5%	163.3	91.7	214.6	4,408.2	27
Prince George's	114.1	420.7	162.0	168.3	3.9%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	29.9	34.9	7.8	16.7	114.1%	26.7	8.1	57.5	720.3	27
Somerset	40.5	49.1	37.2	79.9	114.8%	33.0	15.9	65.5	890.4	27
St. Mary's	35.4	24.4	32.9	26.9	-18.2%	44.9	22.8	88.9	1,212.4	27
Talbot	38.0	39.0	40.0	35.0	-12.5%	34.6	16.0	55.0	933.0	27
Washington	76.9	79.0	87.2	68.9	-21.0%	108.4	72.0	171.4	2,926.0	27
Wicomico	65.7	57.1	57.8	55.1	-4.7%	68.3	39.3	104.6	1,844.3	27
Worcester	24.3	48.2	17.9	23.1	29.1%	30.6	10.8	58.4	827.4	27
TOTAL	2624.3	2674.4	2331.9	2459.0						



Department of Human Resources LDSS Personnel

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ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	06/16/09	06/30/09	07/14/09	07/28/09						
Allegany	4.1	10.0	10.0	10.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.0	0.0	9.0	10.0	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	45.0	106.0	67.0	68.0	1.5%	45.7	24.0	106.0	1,234.0	27
Baltimore	10.0	11.0	10.0	11.5	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.4	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	16.0	0.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	0.0	8.0	9.0	10.0	0.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	3.0	0.0	0.0	0.3	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.0	0.0	10.0	10.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	1.2	1.4	1.4	1.1	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	0.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	63.7	152.4	116.4	120.9						



Department of Human Resources LDSS Personnel

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UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	06/16/09	06/30/09	07/14/09	07/28/09						
Allegany	0.0	0.0	0.0	0.0		8.8	0.0	13.0	238.0	27
Anne Arundel	1.7	2.8	2.3	2.3	0.0%	15.2	0.6	51.8	409.2	27
Baltimore City	190.0	167.0	149.0	172.0	15.4%	182.9	57.0	291.0	4,939.0	27
Baltimore	12.0	31.0	30.0	28.0	-6.7%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.0	0.0	5.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	2.9	2.4	1.8	2.0	11.1%	5.5	2.4	11.4	149.0	27
Cecil Co.	24.0	22.0	44.6	15.7	-64.8%	18.7	2.5	38.5	505.0	27
Charles	10.0	10.0	20.0	21.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	9.5	11.0	0.5	0.0	-100.0%	5.9	0.0	29.0	158.4	27
Frederick	2.7	0.0	0.0	0.0	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	22.7	10.0	10.0	2.6	-74.0%	14.1	0.3	60.0	380.4	27
Howard	6.7	0.0	13.2	16.0	0.0%	4.8	0.0	15.8	128.3	27
Kent	4.0	9.0	9.0	0.0	-100.0%	2.5	0.0	13.0	66.5	27
Montgomery	17.5	24.3	23.2	22.1	-4.7%	22.7	1.8	49.1	612.3	27
Prince George's	151.7	199.0	199.0	78.5	-60.6%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	4.0	4.5	0.0	0.6	0.0%	0.9	0.0	4.5	24.4	27
Somerset	2.0	2.0	2.0	2.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	17.5	11.5	10.0	0.0	-100.0%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.0	0.0	0.0	0.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	7.0	52.3	7.0	7.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	1.8	0.0	6.3	3.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	487.7	558.8	527.9	377.8						

	B	C	D	E	F	G	H	I	J	K	L	M	N
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Department of
StateStat
Reporting Period: July 2009



Brenda Donald
Secretary
Appointed January 2007

MBE CONTRACT ACTIVITY

Goal Achieved: **16.61%** # Waivers requested: # Waivers granted: Goal Achieved: **16.43%** # Waivers requested: 1 # Waivers granted:

CURRENTLY AVAILABLE PERIOD July 2009

YEAR-TO-DATE

PROCUREMENT/CONTRACT AWARDS	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
Payment Totals	\$15,442,989.00	\$153,994.00 1.00%	\$465,671.00 3.02%	\$11,986.00 0.08%	\$631,651.00	4.09%	\$15,942,989.00	\$153,994.00 \$0.01	\$465,671.00 \$0.03	\$11,986.00 \$0.00	\$631,651.00	3.96%
Awards Totals	\$223,250,026.00	\$2,450,917.00 1.10%	\$194,618.00 0.09%	\$34,435,764.00 15.42%	\$37,081,299.00	16.61%	\$225,725,575.00	\$2,450,917.00 1.09%	\$194,618.00 0.09%	\$34,435,764.00 15.26%	\$37,081,299.00	16.43%
Architectural and Engineering					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$28,345.00	\$8,650.00			\$8,650.00	30.52%	\$28,345.00	\$8,650.00	\$0.00	\$0.00	\$8,650.00	30.52%
Services	\$948,676.00	\$9,731.00	\$46,756.00	\$10,830.00	\$67,317.00	7.10%	\$1,960,826.00	\$9,731.00	\$46,756.00	\$10,830.00	\$67,317.00	3.43%
Supplies and Equipment	\$544,645.00	\$412.00	\$110,672.00	\$26,850.00	\$137,934.00	25.33%	\$2,008,044.00	\$412.00	\$110,672.00	\$26,850.00	\$137,934.00	6.87%
IT Services					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
IT Supplies and Equipment	\$2,713,348.00	\$2,350,818.00			\$2,350,818.00	86.64%	\$2,713,348.00	\$2,350,818.00	\$0.00	\$0.00	\$2,350,818.00	86.64%
Human, Cultural, Social & Educational	\$217,455,668.00	\$61,840.00		\$34,391,951.00	\$34,453,791.00	15.84%	\$217,455,668.00	\$61,840.00	\$0.00	\$34,391,951.00	\$34,453,791.00	15.84%
Corporate Credit Card	\$8,369.00	\$4,423.00	\$1,342.00	\$2,604.00	\$8,369.00	100.00%	\$8,369.00	\$4,423.00	\$1,342.00	\$2,604.00	\$8,369.00	100.00%
Direct Vouchers	\$1,550,975.00	\$15,043.00	\$35,848.00	\$3,529.00	\$54,420.00	3.51%	\$1,550,975.00	\$15,043.00	\$35,848.00	\$3,529.00	\$54,420.00	3.51%

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$13,889,698	\$1,302,998	32	9.38%	\$13,889,698	\$1,302,998	32	9.38%



**Department of Human Resources
Social Services Administration
Reporting Period: Jun-09**

Place Matters *

	Baseline		Goal		REPORTING PERIOD: Monthly				Source
	Date	Data	Goal	Target	Mar-09	Apr-09	May-09	Jun-09	
Current Measures									for Baseline and Results
Children in Out-of-Home Placement **	6/30/2007	10,330	Reduce by 10%	9,297	8,951	8,895	8,873	8,756	State Stat
Children in Group Homes	6/30/2007	1,896	Reduce the number by 5%	1,801	1,218	1,172	1,187	1,116	State Stat
Foster Homes	6/30/2007	2,841	Increase by 1000 by end of 2010	3,841	3,106	3,122	3,115	3,129	State Stat
					REPORTING PERIOD: Annual				
					FY2008	FY09-Q1	FY09-Q2	FY09-Q3	
Recurrence of Maltreatment within Six Months	FY2006	6.4%	Reduce this proportion by 1%	5.4%	5.7%	4.5%	5.0%	2.3%	National*** and State (MFR) Measure (FY2006) -- Federal Target is 6.1% Baseline: Legacy System (CIS/FACTS) Results: MD CHESSIE
Reunification within 12 months	FY2006	64%	Increase by 13 percentage points	76.2%	48.9%	52.6%	52.9%	55.3%	National** and State (MFR) Measure (FY2006) -- Federal Target is 76.2% Baseline: Legacy System (CIS/FACTS) Results: MD CHESSIE
-- this indicator to be improved --									
Adoption within 24 months	FY2006	24%	Increase by 8 percentage points	32%	19.0%	19.7%	19.5%	12.8%	National** and State (MFR) Measure (FY2006) -- Federal Target is 32% Baseline: Legacy System (CIS/FACTS) Results: MD CHESSIE
-- this indicator to be improved --									
					REPORTING PERIOD: Point in Time ****				
					Jan-07	1/30/08	12/31/08	3/31/09	
Children Placed in their Home Jurisdiction			Increase each of these proportions	78%					Baseline: SB 711 Report (June 30, 2005) Results: 1/30/07--State Resource Plan 2007; 1/30/08 and after--MD CHESSIE
Family Foster Homes --	6/30/2005	73%			0.67	31%	51%	53%	
Group Homes --		57%	by 5%	62%	40%	33%	41%	38%	

* Start date for Place Matters: July 1, 2007
 ** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report
 *** National Standards: <http://www.acf.hhs.gov/programs/cwmonitoring/legislation/background.htm>
 **** Children Placed in Home Jurisdiction -- Challenges remain for identifying the placement jurisdiction for children placed in private Treatment Foster Care and Ind. Living Programs
 1/30/2008 Data Missing: Family Foster Homes -- 33%; Group Homes -- 12%
 12/31/2008 Data Missing: Family Foster Homes -- 29% (CPA Homes); Group Homes -- 0%
 3/31/09 Data Missing: Family Foster Homes - 27% (21% missing; 6% pending geo-coding); Group Homes - 0%

Detailed definitions for Indicators with Federal Targets:

- Recurrence of Maltreatment** Of all children who were victims of substantiated or indicated abuse or neglect during the first 6 months of the reporting year, what percent experienced another incident of substantiated or indicated abuse or neglect within a 6-month period?
- Reunification within 12 months** Of all children discharged from out-of-home care to reunification during the report year who had been in out-of-home care for 8 days or longer, what percent were reunified in less than 12 months from the date of latest removal from home?
- Adoption within 24 months** Of all children who were discharged from foster care to adoption during the report year, what percent were discharged in less than 24 months from the most recent placement date?



Department of Human Resources

Social Services Administration

Reporting Period: Jun-09

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09	Average		Minimum	Maximum	Total	Periods	
Investigations											
Total # Open at beginning of month	4,910	5,265	5,231	5,556	6.21%	5,118	4,521	5,591	61,414	12	
Total # New during report month	2,875	2,555	2,700	2,223	-17.67%	2,330	1,808	2,875	27,958	12	
Total # Completed during month	2,517	2,589	2,375	2,793	17.60%	2,363	1,750	2,793	28,353	12	
Total # Open at end of month	5,265	5,231	5,556	4,986	-10.26%	5,085	4,522	5,556	61,017	12	
Total New Allegations	3,129	2,853	3,132	2,763	-11.78%	2,563	1,946	3,132	30,755	12	
Physical Abuse	1,171	1,002	1,153	773	-32.96%	873	476	1,171	10,470	12	
Sexual Abuse	361	350	316	330	4.43%	309	266	361	3,709	12	
Mental Injury-Abuse	6	11	14	11	-21.43%	8	2	14	93	12	
Neglect	1,588	1,487	1,648	1,644	-0.24%	1,371	1,103	1,648	16,451	12	
Mental Injury-Neglect	3	3	1	5	400.00%	3	0	5	32	12	
Reports	5,023	4,561	4,715	3,922	-16.82%	4,483	3,672	5,445	53,796	12	

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09	Average		Minimum	Maximum	Total	Periods	
Total Findings	2,895	2,853	2,712	3,166	16.74%	2,601	1,899	3,166	31,206	12	
"Indicated" Findings Total	605	512	478	587	22.80%	526	458	663	6,312	12	
Physical Abuse	151	122	103	130	26.21%	124	103	151	1,487	12	
Sexual Abuse	92	95	81	104	28.40%	95	79	109	1,136	12	
Mental Injury-Abuse	18	1	1	1	0.00%	3	0	18	37	12	
Neglect	344	294	293	350	19.45%	304	240	405	3,646	12	
Mental Injury-Neglect	0	0	0	2	0.00%	1	0	3	6	12	
"Unsubstantiated" Findings Total	507	535	565	607	7.43%	525	428	607	6,294	12	
Physical Abuse	183	203	183	209	14.21%	178	139	209	2,138	12	
Sexual Abuse	35	44	48	56	16.67%	53	35	82	634	12	
Mental Injury-Abuse	2	6	2	0	-100.00%	1	0	6	16	12	
Neglect	287	280	330	341	3.33%	291	237	365	3,496	12	
Mental Injury-Neglect	0	2	2	1	-50.00%	1	0	3	10	12	
"Ruled Out" Findings	1,783	1,806	1,669	1,972	18.15%	1,550	1,003	1,972	18,600	12	

IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families*	3,764	3,797	3,644	3,686	1.15%	3,783	3,644	3,901	45,394	12	
New Families	935	973	826	893	8.11%	896	765	1,031	10,747	12	
Cases Closed	900	1,010	784	1,045	33.29%	902	784	1,045	10,826	12	
End of Month Total Families	3,797	3,760	3,686	3,534	-4.12%	3,775	3,534	3,901	45,301	12	

*Due to corrected counts in Baltimore City (-111) and Harford County(-5), April End of Month does not equal May Beginning of Month



Department of Human Resources
Social Services Administration
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OUT-OF-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	8,995	8,951	8,895	8,873	-0.25%	9,144	8,873	9,569	109,722	12	
New Out-of-Home Placements	259	257	270	273	1.11%	244	175	305	2,925	12	
Total # of Child Welfare Caseworkers **	651	663	662	664	0.30%	657	633	664	7,881	12	
AVG Caseload Volume for Caseworkers	14	13	13	13	-1.55%	14	13	15	166	12	
Children Leaving Out-of-Home Placement	303	313	292	390	33.56%	310	254	390	3,715	12	
Children Adopted	47	57	70	106	51.43%	64	35	106	773	12	
Children Reunified	148	151	101	163	61.39%	135	101	163	1,616	12	
Children in Legal Guardianship	36	35	48	55	14.58%	41	28	57	486	12	
Aged Out	61	63	69	60	-13.04%	59	42	71	705	12	
Other	11	6	4	8	100.00%	12	4	49	142	12	
End of Month - Total Children	8,951	8,895	8,873	8,756	-1.32%	9,076	8,756	9,430	108,910	12	
Children in Family Homes	6,451	6,457	6,422	6,347	-1.17%	6,483	6,347	6,647	77,791	12	
Children in Group Homes	1,218	1,172	1,187	1,116	-5.98%	1,236	1,116	1,360	14,830	12	
Children in Residential Treatment Centers	308	307	298	290	-2.68%	322	290	350	3,869	12	
Children in Independent Living	245	234	241	255	5.81%	247	233	256	2,960	12	
Children in other placements	393	394	382	386	1.05%	422	382	454	5,060	12	
Children in Trial Home Visits	336	331	343	362	5.54%	367	331	407	4,400	12	

** Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	3,129	3,106	3,122	3,115	-0.22%	3,074	2,995	3,129	36,890	12	
New Homes	66	71	57	59	3.51%	66	51	98	788	12	
Closed Homes	89	55	64	45	-29.69%	54	31	89	653	12	
End of Month - Foster Families	3,106	3,122	3,115	3,129	0.45%	3,085	2,999	3,129	37,025	12	
Unrestricted Foster Families	2,070	2,116	2,127	2,118	-0.42%	2,030	1,897	2,127	24,355	12	

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	586	514	571	556	-2.63%	651	514	1,012	7,160	11	
New Applications	198	209	181	185	2.21%	178	126	209	1,953	11	
Completed (Accepted) Applications	88	121	113	70	-38.05%	85	54	121	932	11	



Department of Human Resources
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ADULT SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09	Average		Minimum	Maximum	Total	Periods	
TOTAL CASES **	11,661	11,187	11,514	8,439	-26.7%	11,008	10,224	12,231	132,096	12	
# Protective Services Investigations	445	436	343	460	34.1%	365	214	460	4,374	12	
Active Protective Services Caseload	1,549	1,542	1,560	1,540	-1.3%	1,455	1,353	1,560	17,458	12	
Social Services Case Management Cases	2,934	2,934	2,944	2,914	-1.0%	3,027	2,914	3,113	36,329	12	
% under 65 Years Old	25%	25%	25%	25%	0.0%	0	0	0	3	12	
Closed Cases	478	475	408	534	30.9%	461	362	573	5,533	12	
# In Home Aide Services (IHAS) Customers	2,313	2,019	2,136	2,091	-2.1%	2,022	1,931	2,313	24,260	12	
% of customers under 65 Years Old	39%	39%	37%	38%	2.7%	0	0	0	5	12	
New Clients Receiving Services	51	65	48	61	27.1%	52	21	68	624	12	
Closed Cases	70	93	52	111	113.5%	68	28	111	813	12	
IHAS Waiting List	960	956	915	897	-2.0%	1,029	897	1,161	12,353	12	
Avg. Length of Time Receiving Services (in years)	3.1	3	3	3	-15.7%	3	3	3	36	12	
# Respite Clients ***	2,916	2,763	3,077		-100.0%	2,804	2,382	3,077	30,841	11	
New Clients	27	57	37		-100.0%	49	22	114	544	11	
# Unable to Serve	211	221	478		-100.0%	183	14	478	2,014	11	
# Project Home Placements	544	537	539	537	-0.4%	540	533	547	6,481	12	
Applications	5	3	6	8	33.3%	6	3	12	77	12	
New Clients	20	19	21	12	-42.9%	21	3	41	257	12	
Denials	0	0	1	0	-100.0%	1	0	2	6	12	

*** Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Jun-09

CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations	3,129	2,853	3,132	2,763	-11.8%	2,563	1,946	3,132	30,755	12	
Allegany	64	83	88	72	-18.2%	60	35	88	718	12	
Anne Arundel	240	227	222	169	-23.9%	201	144	241	2,411	12	
Baltimore (City)	724	689	826	692	-16.2%	575	425	826	6,896	12	
Baltimore	285	242	298	212	-28.9%	233	171	298	2,792	12	
Calvert	48	36	47	30	-36.2%	34	22	48	407	12	
Caroline	27	31	22	14	-36.4%	27	14	41	324	12	
Carroll	83	62	57	48	-15.8%	61	45	83	737	12	
Cecil	130	71	150	176	17.3%	101	35	176	1,206	12	
Charles	72	54	60	42	-30.0%	55	34	72	662	12	
Dorchester	24	25	23	30	30.4%	23	14	30	277	12	
Frederick	158	151	148	226	52.7%	145	111	226	1,739	12	
Garrett	6	11	14	22	57.1%	11	6	22	134	12	
Harford	102	95	91	78	-14.3%	89	54	108	1,063	12	
Howard	99	75	87	74	-14.9%	75	52	99	902	12	
Kent	6	7	6	9	50.0%	6	4	9	74	12	
Montgomery	305	272	286	247	-13.6%	253	162	305	3,036	12	
Prince George's	390	363	361	315	-12.7%	306	209	390	3,672	12	
Queen Anne's	23	18	18	18	0.0%	16	10	23	190	12	
St. Mary's	51	54	48	35	-27.1%	41	28	54	486	12	
Somerset	14	31	18	22	22.2%	20	11	31	234	12	
Talbot	14	39	16	11	-31.3%	17	7	39	198	12	
Washington	165	135	159	131	-17.6%	135	99	165	1,625	12	
Wicomico	51	45	56	37	-33.9%	41	28	56	489	12	
Worcester	48	37	31	53	71.0%	40	27	53	483	12	



Department of Human Resources
Jurisdiction Comparison
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IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09		Average	Minimum	Maximum	Total	Periods
Caseload	3,799	3,760	3,686	3,534	-4.1%	3,775	3,534	3,901	45,304	12
Allegany	67	79	82	80	-2.4%	63	52	82	761	12
Anne Arundel	185	186	198	188	-5.1%	187	176	198	2,238	12
Baltimore (City)	1,357	1,409	1,319	1,244	-5.7%	1,288	1,145	1,409	15,452	12
Baltimore	342	336	354	337	-4.8%	334	305	374	4,012	12
Calvert	38	32	42	40	-4.8%	32	21	42	385	12
Caroline	59	58	56	54	-3.6%	55	47	60	665	12
Carroll	36	43	42	45	7.1%	40	35	45	479	12
Cecil	80	82	77	79	2.6%	72	56	82	867	12
Charles	106	112	115	105	-8.7%	123	105	159	1,473	12
Dorchester	49	58	54	54	0.0%	49	43	58	589	12
Frederick	63	67	70	66	-5.7%	65	59	70	776	12
Garrett	41	45	48	49	2.1%	43	35	49	519	12
Harford	93	76	74	67	-9.5%	94	67	113	1,133	12
Howard	73	69	80	86	7.5%	71	56	86	846	12
Kent	18	20	14	13	-7.1%	17	13	20	199	12
Montgomery	158	156	155	154	-0.6%	157	153	168	1,884	12
Prince George's	486	439	391	373	-4.6%	530	373	619	6,361	12
Queen Anne's	29	27	27	28	3.7%	29	23	34	343	12
St. Mary's	111	80	83	86	3.6%	115	80	164	1,375	12
Somerset	39	38	39	41	5.1%	41	34	52	493	12
Talbot	52	50	49	41	-16.3%	48	41	57	579	12
Washington	138	135	148	146	-1.4%	154	135	174	1,843	12
Wicomico	90	78	85	86	1.2%	90	78	96	1,076	12
Worcester	89	85	84	72	-14.3%	80	72	89	955	12



Department of Human Resources
Jurisdiction Comparison
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FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	8,951	8,895	8,873	8,756	-1.3%	9,076	8,756	9,430	108,910	12
Allegany	114	119	117	113	-3.4%	115	110	124	1,385	12
Anne Arundel	192	185	189	183	-3.2%	197	183	207	2,360	12
Baltimore (City)	5,288	5,225	5,213	5,132	-1.6%	5,363	5,132	5,595	64,356	12
Baltimore	603	609	603	597	-1.0%	629	597	679	7,546	12
Calvert	51	52	50	47	-6.0%	55	47	61	661	12
Caroline	30	29	33	39	18.2%	31	27	39	370	12
Carroll	40	36	40	39	-2.5%	44	36	53	522	12
Cecil	134	131	120	122	1.7%	137	120	161	1,646	12
Charles	112	114	110	112	1.8%	107	101	114	1,285	12
Dorchester	32	32	31	29	-6.5%	32	29	34	378	12
Frederick	170	172	177	175	-1.1%	153	135	177	1,835	12
Garrett	51	50	52	50	-3.8%	49	44	52	587	12
Harford	299	302	305	301	-1.3%	303	295	308	3,630	12
Howard	82	77	75	76	1.3%	85	75	92	1,020	12
Kent	17	17	16	16	0.0%	16	14	18	191	12
Montgomery	569	582	582	580	-0.3%	577	569	583	6,918	12
Prince George's	606	601	603	607	0.7%	607	600	619	7,289	12
Queen Anne's	21	21	20	22	10.0%	21	20	23	255	12
St. Mary's	112	111	112	105	-6.3%	111	105	119	1,334	12
Somerset	55	53	52	48	-7.7%	56	48	66	676	12
Talbot	31	31	31	29	-6.5%	32	29	35	383	12
Washington	200	207	210	199	-5.2%	213	198	230	2,552	12
Wicomico	93	90	88	88	0.0%	97	88	117	1,160	12
Worcester	49	49	44	47	6.8%	48	44	51	571	12



Department of Human Resources
Jurisdiction Comparison
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FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	3,106	3,122	3,115	3,129	0.4%	3,085	2,999	3,129	37,025	12
Allegany	55	58	58	59	1.7%	55	52	59	660	12
Anne Arundel	103	101	103	104	1.0%	102	94	108	1,227	12
Baltimore (City)	1,373	1,374	1,356	1,355	-0.1%	1,385	1,355	1,407	16,614	12
Baltimore	216	219	219	223	1.8%	210	202	223	2,515	12
Calvert	37	39	37	38	2.7%	37	35	40	443	12
Caroline	38	38	36	36	0.0%	37	36	38	446	12
Carroll	26	26	26	26	0.0%	25	22	26	296	12
Cecil	58	58	64	67	4.7%	62	58	67	747	12
Charles	67	68	69	70	1.4%	64	56	70	762	12
Dorchester	28	28	28	28	0.0%	27	25	28	324	12
Frederick	88	88	90	90	0.0%	88	86	90	1,055	12
Garrett	44	47	47	44	-6.4%	46	44	48	549	12
Harford	120	119	120	122	1.7%	116	107	122	1,386	12
Howard	51	52	54	54	0.0%	50	45	54	604	12
Kent	7	7	9	9	0.0%	8	7	10	97	12
Montgomery	296	297	294	293	-0.3%	295	291	301	3,535	12
Prince George's	171	176	176	177	0.6%	160	130	177	1,924	12
Queen Anne's	20	20	20	20	0.0%	19	18	20	233	12
St. Mary's	38	38	38	37	-2.6%	35	32	39	422	12
Somerset	26	26	25	25	0.0%	24	20	26	287	12
Talbot	15	14	15	16	6.7%	16	14	17	189	12
Washington	163	162	164	167	1.8%	162	154	170	1,946	12
Wicomico	49	50	50	50	0.0%	47	44	50	567	12
Worcester	17	17	17	19	11.8%	16	14	19	197	12



Department of Human Resources
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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	47	57	70	106	51.4%	64	106	770	707	12
Allegany	3	1	0	0		2	5	18	15	12
Anne Arundel	0	1	1	1	0.0%	1	5	16	19	12
Baltimore (City)	29	26	32	66	106.3%	32	66	384	375	12
Baltimore	2	5	5	1	-80.0%	6	14	73	44	12
Calvert	0	0	0	0		0	4	4	10	12
Caroline	0	0	0	1		1	3	8	8	12
Carroll	0	0	0	1		1	3	6	2	12
Cecil	0	2	9	5	-44.4%	3	9	31	27	12
Charles	0	0	4	1	-75.0%	1	4	15	14	12
Dorchester	0	2	0	2		1	4	9	5	12
Frederick	0	0	0	0		0	1	2	13	12
Garrett	0	0	0	0		0	3	4	3	12
Harford	4	5	0	0		2	5	23	15	12
Howard	0	0	3	2	-33.3%	1	4	14	10	12
Kent	0	0	0	0		0	1	1	2	12
Montgomery	3	5	9	9	0.0%	5	22	57	52	12
Prince George's	3	2	3	2	-33.3%	1	3	17	30	12
Queen Anne's	2	0	0	0		0	2	4	2	12
St. Mary's	0	1	0	5		1	5	10	11	12
Somerset	0	0	0	2		1	3	6	6	12
Talbot	0	2	0	2		1	2	10	9	12
Washington	0	3	1	4	300.0%	3	7	34	17	12
Wicomico	0	2	2	1	-50.0%	2	7	19	11	12
Worcester	1	0	1	1	0.0%	0	1	5	7	12



Department of Human Resources
Jurisdiction Comparison
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CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	13.4	13.2	13.7	12.3	-10.3%	13	12	14	157	12	
Allegany	3.8	5.3	6.1	3.3	-46.5%	4	2	6	48	12	
Anne Arundel	15.0	15.7	16.0	14.3	-10.5%	13	9	16	161	12	
Baltimore (City)	5.2	4.6	4.4	4.2	-4.0%	7	4	15	87	12	
Baltimore	11.9	12.0	13.8	8.8	-36.7%	10	7	14	119	12	
Calvert	11.8	7.4	11.4	6.6	-42.1%	12	7	24	147	12	
Caroline	31.0	31.0	36.7	34.0	-7.3%	27	4	37	319	12	
Carroll	15.7	13.3	11.1	10.0	-10.1%	13	9	20	151	12	
Cecil	20.8	19.6	22.3	19.6	-11.8%	15	8	22	185	12	
Charles	18.9	19.8	18.4	13.0	-29.5%	16	8	20	186	12	
Dorchester	18.3	21.3	24.0	28.3	17.7%	18	13	28	215	12	
Frederick	26.8	28.2	36.0	30.6	-15.0%	22	8	36	268	12	
Garrett	6.0	8.0	11.7	11.7	0.0%	9	6	12	113	12	
Harford	18.3	17.9	17.3	15.3	-12.0%	15	6	21	182	12	
Howard	18.9	17.5	16.9	14.1	-16.7%	20	14	24	242	12	
Kent	4.7	6.7	8.7	7.3	-15.4%	8	5	10	90	12	
Montgomery	28.0	28.4	30.4	30.4	0.1%	25	17	30	300	12	
Prince George's	14.0	14.5	15.7	14.7	-5.9%	16	13	21	198	12	
Queen Anne's	13.0	13.0	11.7	12.0	2.9%	10	6	13	120	12	
St. Mary's	42.0	31.0	29.2	23.8	-18.5%	30	22	42	359	12	
Somerset	11.7	17.7	18.7	20.7	10.7%	16	10	25	191	12	
Talbot	12.4	10.0	11.2	8.8	-21.4%	11	9	14	135	12	
Washington	22.5	23.1	24.7	22.9	-7.5%	20	15	25	234	12	
Wicomico	12.3	15.6	18.0	14.4	-19.8%	12	8	18	150	12	
Worcester	23.6	22.0	17.0	19.0	11.8%	24	17	34	292	12	



Department of Human Resources Jurisdiction Comparison

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CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	13.8	13.4	13.4	13.2	-1.5%	14	13	15	166	12
Allegany	10.4	10.8	10.6	10.3	-3.4%	10	9	11	122	12
Anne Arundel	10.1	10.3	10.5	9.6	-8.3%	10	9	11	116	12
Baltimore (City)	13.9	13.2	13.2	12.9	-2.0%	14	13	16	168	12
Baltimore	15.5	15.6	15.5	15.3	-1.0%	16	15	17	194	12
Calvert	12.8	17.3	16.7	15.7	-6.0%	14	11	17	169	12
Caroline	12.0	11.6	11.0	13.0	18.2%	11	9	13	131	12
Carroll	6.7	6.0	6.7	7.8	17.0%	8	6	10	96	12
Cecil	14.1	12.5	12.0	12.2	1.7%	14	12	15	162	12
Charles	14.3	14.6	14.0	14.3	1.8%	14	12	15	163	12
Dorchester	10.7	10.7	10.3	9.7	-6.5%	11	10	11	126	12
Frederick	12.1	12.3	13.6	13.5	-1.1%	11	8	14	130	12
Garrett	9.3	9.1	9.5	9.1	-3.8%	9	8	9	107	12
Harford	14.9	14.9	15.0	15.1	0.7%	15	15	16	181	12
Howard	9.1	8.6	8.3	8.4	1.3%	10	8	13	124	12
Kent	11.3	11.3	10.7	10.7	0.0%	10	7	12	115	12
Montgomery	20.3	20.8	20.8	20.7	-0.3%	21	20	21	247	12
Prince George's	13.8	14.7	14.7	14.8	0.7%	14	14	15	169	12
Queen Anne's	10.5	10.5	10.0	11.0	10.0%	11	10	12	128	12
St. Mary's	18.7	18.5	18.7	17.5	-6.3%	19	18	24	230	12
Somerset	9.2	8.8	8.7	8.0	-7.7%	9	8	11	113	12
Talbot	10.3	10.3	10.3	9.7	-6.5%	11	10	12	128	12
Washington	11.8	12.2	12.4	11.7	-5.2%	13	12	14	150	12
Wicomico	10.3	10.0	9.8	9.8	0.0%	11	10	13	129	12
Worcester	12.3	12.3	11.0	11.8	6.8%	14	11	17	163	12



Department of Human Resources
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CHILD FATALITIES- IN HOME SERVICES

Fatalities of children receiving In-Home Services	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09		Average	Minimum	Maximum	Total	Periods
	1	3	0	0		1	0	4	16	12
Allegany	0	0	0	0		0	0	0	0	12
Anne Arundel	0	0	0	0		0	0	0	0	12
Baltimore (City)	1	2	0	0		0	0	2	4	12
Baltimore	0	0	0	0		0	0	1	3	12
Calvert	0	0	0	0		0	0	0	0	12
Caroline	0	0	0	0		0	0	1	1	12
Carroll	0	0	0	0		0	0	0	0	12
Cecil	0	0	0	0		0	0	1	1	12
Charles	0	0	0	0		0	0	0	0	12
Dorchester	0	0	0	0		0	0	0	0	12
Frederick	0	0	0	0		0	0	3	4	12
Garrett	0	0	0	0		0	0	0	0	12
Harford	0	0	0	0		0	0	0	0	12
Howard	0	0	0	0		0	0	0	0	12
Kent	0	0	0	0		0	0	0	0	12
Montgomery	0	1	0	0		0	0	1	1	12
Prince George's	0	0	0	0		0	0	1	1	12
Queen Anne's	0	0	0	0		0	0	0	0	12
St. Mary's	0	0	0	0		0	0	0	0	12
Somerset	0	0	0	0		0	0	0	0	12
Talbot	0	0	0	0		0	0	0	0	12
Washington	0	0	0	0		0	0	1	1	12
Wicomico	0	0	0	0		0	0	0	0	12
Worcester	0	0	0	0		0	0	0	0	12



Department of Human Resources
Jurisdiction Comparison
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CHILD FATALITIES- OUT-OF-HOME PLACEMENTS

Fatalities of children in Out-of-Home Care	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-09	Apr-09	May-09	Jun-09	Average		Minimum	Maximum	Total	Periods	
	3	1	1	1	0.0%	1	0	5	15	12	
Allegany	0	0	0	0		0	0	0	0	12	
Anne Arundel	0	0	0	0		0	0	1	1	12	
Baltimore (City)	2	1	0	0		1	0	4	8	12	
Baltimore	0	0	0	0		0	0	0	0	12	
Calvert	0	0	0	0		0	0	0	0	12	
Caroline	0	0	0	0		0	0	0	0	12	
Carroll	0	0	0	0		0	0	0	0	12	
Cecil	0	0	0	0		0	0	0	0	12	
Charles	0	0	0	0		0	0	0	0	12	
Dorchester	0	0	0	0		0	0	0	0	12	
Frederick	0	0	0	0		0	0	0	0	12	
Garrett	0	0	0	0		0	0	0	0	12	
Harford	0	0	0	1		0	0	1	1	12	
Howard	0	0	0	0		0	0	1	1	12	
Kent	0	0	0	0		0	0	0	0	12	
Montgomery	0	0	0	0		0	0	1	1	12	
Prince George's	1	0	0	0		0	0	1	2	12	
Queen Anne's	0	0	0	0		0	0	0	0	12	
St. Mary's	0	0	0	0		0	0	0	0	12	
Somerset	0	0	0	0		0	0	0	0	12	
Talbot	0	0	0	0		0	0	0	0	12	
Washington	0	0	0	0		0	0	0	0	12	
Wicomico	0	0	1	0	-100.0%	0	0	1	1	12	
Worcester	0	0	0	0		0	0	0	0	12	



Department of Human Resources
Family Investment Administration
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FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	456,526	466,946	478,023	491,262	2.8%	491,262	491,262	491,262	491,262	SFY 2010	
Recipient Households	213,807	218,342	223,554	230,155	3.0%	230,155	230,155	230,155	230,155	SFY 2010	
\$ Value Disbursed	\$59,769,014	\$61,737,282	\$62,932,397	\$64,144,215	1.9%	\$64,144,215	\$64,144,215	\$64,144,215	\$586,386,039	SFY 2010	
Cases Closed	17,555	14,914	16,289	17,553	7.8%	17,553	17,553	17,553	187,420	SFY 2010	
Applications Taken	27,118	22,597	25,238	28,124	11.4%	28,124	28,124	28,124	277,479	SFY 2010	
Approvals	24,071	19,449	21,501	24,154	12.3%	24,154	24,154	24,154	244,032	SFY 2010	
Denials	5,882	5,553	6,123	6,492	6.0%	6,492	6,492	6,492	63,941	SFY 2010	
	Oct-08	Nov-08	Dec-08	Mar-09	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	5.64%	6.96%	6.12%	7.07%	25.4%	7.07%	3.10%	6.56%	7.07%	FFY 08, 09	
Overpayment Error Rate	5.02%	5.59%	5.26%	5.14%	-2.3%		1.99%	4.95%	5.14%	FFY 08, 09	
Underpayment Error Rate	0.62%	1.37%	0.86%	1.93%	124.4%		0.91%	1.98%	1.93%	FFY 08, 09	
State-reported Negative error rate	16.18%	13.85%	13.76%	13.90%	-14.1%	13.90%	14.00%	17.30%	13.90%	FFY 08, 09	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	30,476	21,407	27,033	29,949	10.8%	29,949	29,949	29,949	29,949	SFY 2010	
Approvals (CC, LTC & SSI)	24,704	19,443	21,462	23,190	8.1%	23,190	23,190	23,190	23,190	SFY 2010	
Denials (CC, LTC & SSI)	20,254	16,816	17,054	18,226	6.9%	18,226	18,226	18,226	18,226	SFY 2010	
Community Care Cases	284,756	274,861	285,355	277,278	-2.8%	277,278	277,278	277,278		SFY 2010	
Applications Taken	28,788	24,042	25,712	28,473	10.7%	28,473	28,473	28,473	28,473	SFY 2010	
Approvals	22,063	17,366	19,314	21,561	11.6%	21,561	21,561	21,561	21,561	SFY 2010	
Denials	18,689	15,450	15,805	16,834	6.5%	16,834	16,834	16,834	16,834	SFY 2010	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
Recipients	60,390	61,667	62,482	62,844	0.6%	62,844	62,844	62,844	62,842	SFY 2010	
Recipient Families	24,606	25,112	25,370	25,489	0.5%	25,489	25,489	25,489	25,489	SFY 2010	
% of TANF 60 Month Families	7.4%	7.5%	7.5%	6.5%	-13.3%	0	0	0		SFY 2010	
\$ Value Disbursed	\$10,711,983	\$10,823,556	\$10,962,505	\$10,648,013	-2.9%	10,648,013	10,648,013	10,648,013	10,648,013	SFY 2010	
Cases Closed	2,890	2,377	2,575	2,989	16.1%	2,989	2,989	2,989	2,989	SFY 2010	
Applications Taken	5,721	4,942	5,582	6,074	8.8%	6,074	6,074	6,074	6,074	SFY 2010	
Approvals	2,829	2,241	2,455	2,811	14.5%	2,811	2,811	2,811	2,811	SFY 2010	
Approved and "New" to the TCA Program	690	553	630	728	15.6%	728	728	728	728	SFY 2010	
Approved and Returning to the TCA Program	2,139	1,688	1,825	2,083	14.1%	2,083	2,083	2,083	2,083	SFY 2010	
Denials	3,631	3,387	3,561	3,931	10.4%	3,931	3,931	3,931	3,931	SFY 2010	
Payment Accuracy Rate	97.65%	97.70%	97.70%	97.69%	0.0%	97.69%	94.00%	97.70%		FFYTD-12/08	
Federal Work Participation Rate	37.0%	37.8%	38.4%	40.5%	5.5%	40.5%	34.0%	40.5%	40.5%	FFY '09	
YTD Job Placements	6,827	7,708	8,269	9,121	10.3%	760	619	9,121	9,121	SFYTD-3/09	
	Apr-Jun 07	Jul-Sep 07	Oct-Dec 07	Jan-Mar 08	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	46%	58%	58%	54%	-6.6%	57%	49%	68%		Closed Cases April '07-Mar '08	
Employment Retention Rate	77%	71%	73%	77%	5.5%	74%	71%	77%		Closed Cases April '07-Mar '08	



**Department of Human Resources
Family Investment Administration
Reporting Period: July-09**

TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	17,549	17,570	17,679	17,885	1.2%	17,885	17,885	17,885	17,885	SFY 2010
\$ Value Disbursed	\$3,242,243	\$3,217,783	\$3,078,602	\$3,120,639	1.4%	3,120,639	3,120,639	3,120,639	3,120,639	SFY 2010
Cases Closed	1,232	1,718	1,635	1,599	-2.2%	1,599	1,599	1,599	1,599	SFY 2010
Applications Taken	3,878	3,331	3,597	4,116	14.4%	4,116	4,116	4,116	4,116	SFY 2010
Approvals	1,881	1,547	1,645	1,819	10.6%	1,819	1,819	1,819	1,819	SFY 2010
Denials	2,643	2,309	2,350	2,543	8.2%	2,543	2,543	2,543	2,543	SFY 2010

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Apr-09	May-09	Jun-09	Jul-09	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	10,808	7,707	5,306	-	-100.0%	0	0	0	0	SFY 2010
\$ Value Disbursed	\$7,899,324	\$3,508,562	\$3,887,964	\$0	-100.0%	\$0	\$0	\$0	0	SFY 2010
Applications	6,921	5,184	233	25,307	10761.4%	25,307	25,307	25,307	25,307	SFY 2010
Approvals	9,155	6,047	4,306	0	-100.0%	0	0	0	0	SFY 2010
Denials	2,420	2,975	236	826	250.0%	826	826	826	826	SFY 2010
MD Energy Assistance Recipients										
Recipient Households	10,630	7,881	5,584	0	-100.0%	0	0	0	0	SFY 2010
\$ Value Disbursed	\$4,697,133	\$5,796,862	\$2,462,908	\$0	-100.0%	\$0	\$0	\$0	0	SFY 2010
Applications	7,779	5,634	236	24,610	10328.0%	24,610	24,610	24,610	24,610	SFY 2010
Approvals	9,866	7,528	3,509	7,059	101.2%	7,059	7,059	7,059	7,059	SFY 2010
Denials	2,815	3,151	2,051	813	-60.4%	813	813	813	813	SFY 2010
Arrearage (one time only)										
Recipient Households	2,582	1,986	1,342	0	-100.0%	0	0	0	0	SFY 2010
\$ Value Disbursed	\$2,566,519	\$2,025,046	\$1,329,425	\$0	-100.0%	\$0	\$0	\$0	\$0	SFY 2010
Applications	1,981	1,898	364	5,216	1333.0%	5,216	5,216	5,216	5,216	SFY 2010
Approvals	1,982	2,153	658	2,585	292.9%	2,585	2,585	2,585	2,585	SFY 2010
Denials	158	279	76	461	506.6%	461	461	461	461	SFY 2010

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Apr-09	May-09	Jun-09	Jul-09	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	307	318	304	304	0.0%	304	304	304	304	SFY 2010
# of Employment Placements	61	69	81	63	-22.2%	63	63	63	63	SFY 2010
Average Wage	\$8.73	\$8.78	\$8.98	\$9.01	0.3%	9	9	9	9	SFY 2010
% with Health Benefits	85%	75%	87%	83%	-4.6%	1	1	1	1	SFY 2010
Job Retention >90 Days	49	50	46	59	28.3%	59	59	59	59	SFY 2010



Department of Human Resources
Family Investment Administration
 Reporting Period: July-09

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				Periods
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum			
	95.1%	94.5%	94.3%	94.7%	0.4%	94.7%	94.7%	94.7%		1	
Allegany	98.2%	98.2%	96.3%	100.0%	3.8%	100.0%	100.0%	100.0%		1	
Anne Arundel	90.6%	89.6%	87.4%	90.5%	3.6%	90.5%	90.5%	90.5%		1	
Baltimore (City)	97.9%	97.7%	97.7%	97.0%	-0.7%	97.0%	97.0%	97.0%		1	
Baltimore	86.4%	83.6%	79.8%	83.9%	5.1%	83.9%	83.9%	83.9%		1	
Calvert	89.0%	93.1%	94.4%	99.1%	5.0%	99.1%	99.1%	99.1%		1	
Caroline	96.0%	97.2%	93.0%	96.2%	3.4%	96.2%	96.2%	96.2%		1	
Carroll	93.5%	91.5%	97.1%	98.4%	1.4%	98.4%	98.4%	98.4%		1	
Cecil	91.6%	95.5%	91.5%	89.0%	-2.7%	89.0%	89.0%	89.0%		1	
Charles	91.5%	90.1%	95.0%	96.6%	1.7%	96.6%	96.6%	96.6%		1	
Dorchester	78.7%	90.7%	91.7%	91.8%	0.1%	91.8%	91.8%	91.8%		1	
Frederick	91.7%	92.0%	94.5%	92.6%	-2.0%	92.6%	92.6%	92.6%		1	
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		1	
Harford	89.7%	92.1%	91.8%	98.3%	7.0%	98.3%	98.3%	98.3%		1	
Howard	96.4%	97.1%	94.7%	97.8%	3.2%	97.8%	97.8%	97.8%		1	
Kent	100.0%	100.0%	96.8%	94.9%	-2.0%	94.9%	94.9%	94.9%		1	
Montgomery	92.6%	91.6%	94.8%	93.3%	-1.5%	93.3%	93.3%	93.3%		1	
Prince George's	96.6%	96.4%	94.9%	94.8%	0.0%	94.8%	94.8%	94.8%		1	
Queen Anne's	98.1%	91.7%	93.9%	91.9%	-2.2%	91.9%	91.9%	91.9%		1	
St. Mary's	86.1%	95.5%	91.7%	83.1%	-9.4%	83.1%	83.1%	83.1%		1	
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		1	
Talbot	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		1	
Washington	99.1%	94.5%	96.8%	98.7%	2.0%	98.7%	98.7%	98.7%		1	
Wicomico	95.2%	94.9%	98.7%	96.2%	-2.6%	96.2%	96.2%	96.2%		1	
Worcester	100.0%	97.7%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		1	



**Department of Human Resources
Family Investment Administration
Reporting Period: July-09**

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				Periods
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum			
Allegany	86.8%	83.4%	83.7%	88.9%	6.2%	88.9%	88.9%	88.9%	88.9%	1	
Anne Arundel	96.3%	99.6%	97.9%	97.1%	-0.8%	97.1%	97.1%	97.1%	97.1%	1	
Baltimore (City)	88.8%	86.7%	88.7%	89.6%	1.0%	89.6%	89.6%	89.6%	89.6%	1	
Baltimore	93.8%	92.0%	92.7%	94.4%	1.9%	94.4%	94.4%	94.4%	94.4%	1	
Baltimore	74.8%	70.8%	73.2%	79.4%	8.5%	79.4%	79.4%	79.4%	79.4%	1	
Calvert	95.2%	97.8%	96.2%	99.0%	3.0%	99.0%	99.0%	99.0%	99.0%	1	
Caroline	83.3%	79.2%	90.7%	88.0%	-3.0%	88.0%	88.0%	88.0%	88.0%	1	
Carroll	94.4%	89.8%	93.2%	91.5%	-1.8%	91.5%	91.5%	91.5%	91.5%	1	
Cecil	94.3%	92.2%	93.1%	92.8%	-0.4%	92.8%	92.8%	92.8%	92.8%	1	
Charles	90.3%	84.2%	89.0%	91.3%	2.6%	91.3%	91.3%	91.3%	91.3%	1	
Dorchester	87.1%	86.6%	80.2%	83.8%	4.5%	83.8%	83.8%	83.8%	83.8%	1	
Frederick	63.1%	55.8%	71.2%	79.2%	11.2%	79.2%	79.2%	79.2%	79.2%	1	
Garrett	100.0%	100.0%	98.7%	100.0%	1.3%	100.0%	100.0%	100.0%	100.0%	1	
Harford	86.3%	83.0%	82.1%	92.8%	13.1%	92.8%	92.8%	92.8%	92.8%	1	
Howard	60.1%	60.6%	55.4%	76.7%	38.4%	76.7%	76.7%	76.7%	76.7%	1	
Kent	100.0%	95.8%	92.0%	100.0%	8.7%	100.0%	100.0%	100.0%	100.0%	1	
Montgomery	85.6%	77.9%	82.0%	87.7%	7.0%	87.7%	87.7%	87.7%	87.7%	1	
Prince George's	87.3%	85.9%	80.6%	86.9%	7.8%	86.9%	86.9%	86.9%	86.9%	1	
Queen Anne's	92.9%	89.7%	76.7%	87.4%	13.8%	87.4%	87.4%	87.4%	87.4%	1	
St. Mary's	86.2%	82.6%	79.6%	90.0%	13.1%	90.0%	90.0%	90.0%	90.0%	1	
Somerset	100.0%	99.0%	100.0%	99.1%	-0.9%	99.1%	99.1%	99.1%	99.1%	1	
Talbot	97.5%	96.5%	95.8%	95.0%	-0.8%	95.0%	95.0%	95.0%	95.0%	1	
Washington	97.2%	92.5%	92.9%	97.8%	5.3%	97.8%	97.8%	97.8%	97.8%	1	
Wicomico	89.2%	82.8%	82.6%	80.1%	-3.0%	80.1%	80.1%	80.1%	80.1%	1	
Worcester	93.4%	89.1%	91.0%	97.1%	6.8%	97.1%	97.1%	97.1%	97.1%	1	



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	% Change	Average	Minimum	Maximum	Total	Periods
	119	127	117	131	12.0%	131	0	131	131	1
Allegany	0	1	2	1	-50.0%	1	0	1	1	1
Anne Arundel	5	5	7	7	0.0%	7	0	7	7	1
Baltimore (City)	52	53	57	67	17.5%	67	0	67	67	1
Baltimore	20	20	14	14	0.0%	14	0	14	14	1
Calvert	0	0	0	1	0.0%	1	0	1	1	1
Caroline	1	1	1	3	200.0%	3	0	3	3	1
Carroll	1	0	0	1	0.0%	1	0	1	1	1
Cecil	1	1	2	2	0.0%	2	0	2	2	1
Charles	2	3	1	0	-100.0%	0	0	0	0	1
Dorchester	1	2	3	4	33.3%	4	0	4	4	1
Frederick	0	0	0	1	0.0%	1	0	1	1	1
Garrett	0	0	0	0	0.0%	0	0	0	0	1
Harford	3	3	2	2	0.0%	2	0	2	2	1
Howard	3	3	3	2	-33.3%	2	0	2	2	1
Kent	0	0	0	0	0.0%	0	0	0	0	1
Montgomery*										
Prince George's	21	24	22	23	4.5%	23	0	23	23	1
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	1
St. Mary's	4	4	1	1	0.0%	1	0	1	1	1
Somerset	0	0	0	0	0.0%	0	0	0	0	1
Talbot	1	1	0	0		0	0	0	0	1
Washington	2	3	1	1	0.0%	1	0	1	1	1
Wicomico	2	2	0	0		0	0	0	0	1
Worcester	0	1	1	1	0.0%	1	0	1	1	1

# of Vacant FIA PINS	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	Jul-09	FY 2011
Statewide	256.5	151.5	166	114.5	76.5	150	200	117	131	
Allegany	0	1	0	0	0	2	1	2	1	
Anne Arundel	10.5	6	10	10	6	12	18	7	7	
Baltimore (City)	115	80	77	61	28	59.5	84.5	57	67	
Baltimore	35.5	14	20	6.5	10.5	26.5	24	14	14	
Calvert	0	2	4.5	3.5	1	0	2	0	1	
Caroline	1	2	1	0	1	0	1	1	3	
Carroll	0	1	0	1	1	1	2.5	0	1	
Cecil	3.5	1	0	0	2	3	4	2	2	
Charles	8	4	2	2	1	3.5	5	1	0	
Dorchester	1	0	3	0	0	0	0	3	4	
Frederick	5	7	0	1	1.5	5	5	0	1	
Garrett	2	0	1	0	0.5	0	1	0	0	
Harford	7	8	4	0	1	0	4	2	2	
Howard	5.5	3	2	1	3	3	5	3	2	
Kent	4	2	0	0	0	1.5	0	0	0	
Montgomery*										
Prince George's	45	11.5	28.5	23.5	13	22	27	22	23	
Queen Anne's	1	0	0	0	0.5	0	2	0	0	
St. Mary's	6	0	4	1	2	3	6	1	1	
Somerset	0.5	0	1	0	1	0	0	0	0	
Talbot	0	1	0	0	1	0	0	0	0	
Washington	4	5	7	2	1	4	3	1	1	
Wicomico	2	3	1	2	1	4	5	0	0	
Worcester	0	0	0	0	0.5	0	0	1	1	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: July-09

LOCAL FIA POSITIONS

FIA	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FYTD 2009	FY 2010	FY 2011
Total PINS	2358.8	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1808.3	
# of Filled PINS	2102.3	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1677.3	
# of Vacant PINS*	256.5	151.5	166	114.5	76.5	150	200	117	131	
FIA Caseload**	454,726	481,487	523,279	551,789	558,895	562,722	587,735	666,798		
LDSS PINS Eliminated since 2002		266	355	403	399	408.5	415.32	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2009: FY 2009 vacancy data as of 8/01/09. Data reflects FTEs.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2002-FY 2009.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources

Family Investment Administration

Reporting Period: July-09

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049												1,049	6,098
Anne Arundel	1,226												1,226	7,328
Baltimore City	5,136												5,136	43,159
Baltimore	3,587												3,587	20,166
Calvert	55												55	2,141
Caroline	562												562	2,586
Carroll	647												647	4,055
Cecil Co.	489												489	4,612
Charles	649												649	2,506
Dorchester	1,354												1,354	3,435
Frederick	1,006												1,006	4,755
Garrett	619												619	3,452
Harford	755												755	6,239
Howard	500												500	3,744
Kent	294												294	1,373
Montgomery	2,336												2,336	11,479
Prince George's	3,083												3,083	15,045
Queen Anne's	399												399	1,396
St. Mary's	163												163	2,228
Somerset	264												264	2,426
Talbot	242												242	1,672
Washington	445												445	4,298
Wicomico	632												632	5,071
Worcester	243												243	2,224
TOTAL	25,735	0	13,945	13,923	0	0	0	0	0	0	0	0	25,735	161,487



Department of Human Resources

Family Investment Administration

Reporting Period: July-09

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009

COUNTY	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	FY09 TOTAL	2009 Goal
Allegany	971	843	817	808	528	419	410	256	232	154	93	1	5,532	5,603
Anne Arundel	478	814	928	862	720	361	402	542	520	597	416	11	6,651	6,305
Baltimore City	3,623	2,863	2,093	2,404	4,918	7,441	5,162	3,920	1,858	2,573	2,191	189	39,235	39,134
Baltimore	2,784	2,336	1,733	1,788	1,242	1,753	1,513	1,436	1,419	1,070	1,256	39	18,369	17,700
Calvert	111	340	233	319	37	230	161	179	161	103	72	0	1,946	1,159
Caroline	426	391	391	293	134	233	168	114	103	69	29	0	2,351	2,137
Carroll	887	532	511	311	225	296	212	215	279	129	84	5	3,686	3,468
Cecil Co.	619	766	771	569	327	305	272	193	196	111	63	0	4,192	3,899
Charles	76	343	320	337	115	310	159	257	206	99	56	0	2,278	2,141
Dorchester	1,159	320	381	224	193	247	172	128	116	97	83	0	3,120	3,117
Frederick	754	382	399	441	518	524	358	349	249	154	187	8	4,323	3,915
Garrett	699	525	582	399	266	213	166	122	81	44	31	9	3,137	3,084
Harford	506	757	691	869	773	475	454	409	320	223	181	2	5,660	5,255
Howard	433	420	234	415	309	278	249	263	367	234	180	21	3,403	2,618
Kent	486	170	118	92	94	71	77	44	38	31	25	0	1,246	1,165
Montgomery	1,668	782	391	492	918	3,340	680	612	599	625	294	10	10,411	9,947
Prince George's	3,169	1,278	1,254	1,429	1,005	1,022	1,156	1,126	1,100	732	410	7	13,688	12,338
Queen Anne's	227	210	153	168	120	100	98	86	60	34	13	0	1,269	1,108
St. Mary's	79	306	318	285	124	227	201	237	157	59	31	1	2,025	1,950
Somerset	146	325	238	234	139	270	432	484	125	53	36	0	2,482	1,621
Talbot	133	178	210	170	204	176	140	118	98	58	35	0	1,520	1,252
Washington	285	625	624	500	340	470	255	251	315	182	58	0	3,905	3,472
Wicomico	146	308	348	435	419	494	684	553	588	530	119	2	4,626	4,167
Worcester	161	313	207	79	138	294	271	281	186	71	32	0	2,033	1,820
TOTAL	20,026	16,127	13,945	13,923	13,806	19,549	13,852	12,175	9,373	8,032	5,975	305	147,088	138,376

Energy Assistance Applications, by month, for FY 2008

COUNTY	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	FY08 TOTAL	2008 Goal
Allegany	831	550	554	752	630	486	470	358	371	142	73	1	5,218	5,283
Anne Arundel	514	1,051	384	404	265	206	812	394	493	558	663	99	5,843	4,391
Baltimore City	6,093	7,893	3,599	2,626	190	139	3,713	2,946	2,586	2,513	2,437	158	34,893	32,512
Baltimore	1,799	2,079	1,176	1,608	1,679	1,241	1,427	1,281	1,768	1,660	712	-42	16,388	14,738
Calvert	372	166	66	86	50	55	86	72	72	60	27	-4	1,108	891
Caroline	464	503	364	137	131	107	128	71	100	63	27	0	2,095	1,968
Carroll	970	543	229	356	261	141	182	157	165	128	89	0	3,221	2,670
Cecil Co.	869	524	450	473	347	268	245	162	199	111	75	0	3,723	3,417
Charles	399	540	156	179	117	100	148	113	171	141	42	-2	2,104	1,884
Dorchester	1,314	396	225	210	193	173	150	81	83	47	24	0	2,896	2,714
Frederick	794	415	379	437	342	315	296	200	269	195	107	-13	3,736	3,253
Garrett	690	509	461	410	250	156	140	132	121	57	14	0	2,940	2,935
Harford	419	703	1,019	728	442	314	463	347	328	60	68	0	4,891	4,593
Howard	140	121	181	328	313	446	287	272	288	37	48	79	2,540	2,312
Kent	460	125	93	95	77	79	69	62	35	33	14	0	1,142	1,120
Montgomery	2,243	1,451	1,333	900	550	445	490	558	524	408	161	1	9,064	8,142
Prince George's	2,833	1,259	974	1,202	939	612	798	752	803	668	408	-5	11,243	9,770
Queen Anne's	127	210	155	161	128	96	83	45	39	17	5	-1	1,065	949
St. Mary's	123	514	366	178	128	125	109	118	124	108	27	-3	1,917	1,588
Somerset	114	136	195	217	164	198	224	151	100	38	28	-5	1,560	1,476
Talbot	77	136	228	148	96	76	197	114	89	48	23	1	1,233	1,134
Washington	559	810	454	371	295	187	259	261	231	50	-4	0	3,473	3,610
Wicomico	187	260	303	640	372	405	569	463	422	311	86	-9	4,009	3,930
Worcester	70	85	140	184	394	270	260	169	122	49	21	-13	1,751	1,720
TOTAL	22,461	20,979	13,484	12,830	8,353	6,640	11,605	9,279	9,503	7,502	5,175	242	128,053	117,000



Department of Human Resources
Family Investment Administration
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Energy Assistance Applications, by month, for FY 2007

COUNTY	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	FY 07 Total Actuals	2007 Goal
Allegany	703	667	550	821	615	412	441	279	357	214	121	0	5,180	5,675
Anne Arundel	133	440	313		507	277	323	172	350	319	712	22	3,568	4,226
Baltimore City	2,836	5,181	2,871	3,314	3,959	1,890	2,721	1,090	1,683	1,750	1,844	377	29,516	36,390
Baltimore	2,133	-91	3,090	1,346	1,031	1,061	1,264	1,090	1,616	1,272	637	-1	14,448	14,595
Calvert	119	290	78	45	81	45	49	26	42	42	65	0	882	1,027
Caroline	288	563	179	317	134	69	108	75	130	55	30	0	1,948	2,312
Carroll	790	656	264	208	112	86	131	99	120	132	55	0	2,653	3,297
Cecil Co.	669	681	388	356	262	220	232	163	195	138	78	1	3,383	3,520
Charles	85	201	265	393	325	78	108	75	78	136	119	2	1,865	2,295
Dorchester	1,048	558	174	214	136	105	130	105	102	66	49	0	2,687	3,312
Frederick	436	617	338	336	391	288	198	160	159	140	149	9	3,221	3,422
Garrett	542	535	504	382	237	198	147	153	100	67	37	4	2,906	3,250
Harford	288	796	515	761	552	289	270	181	314	328	253	0	4,547	4,588
Howard	262	397	275	269	231	208	201	106	131	116	75	17	2,288	2,573
Kent	313	173	128	139	76	59	64	48	52	34	23	-1	1,108	1,350
Montgomery	1,800	1,814	611	458	807	359	394	473	501	390	221	0	7,828	7,650
Prince George's	1,761	1,202	932	1,008	674	575	611	652	771	798	413	-3	9,394	9,867
Queen Anne's	119	136	76	102	115	98	123	60	53	38	19	0	939	1,029
St. Mary's	36	314	383	217	167	84	86	65	69	86	65	0	1,572	2,205
Somerset	107	230	148	388	181	83	110	86	63	49	17	0	1,462	1,630
Talbot	91	228	150	157	100	119	76	62	68	43	29	-1	1,122	1,370
Washington	381	781	500	370	319	228	225	233	226	141	35	-1	3,438	3,985
Wicomico	176	527	250	856	715	302	279	234	258	176	123	-5	3,891	3,620
Worcester	143	455	94	137	277	107	157	112	89	94	37	0	1,702	1,812
TOTAL FY07	15,259	17,351	13,076	12,594	12,004	7,240	8,448	5,799	7,527	6,624	5,206	420	111,548	125,000



Department of Human Resources

Family Investment Administration

Reporting Period: July-09

Energy Assistance Applications, by month, for FY 2006

COUNTY	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	FY 06 Total Actuals	2006 Goal
Allegany	567	572	622	735	615	513	518	287	205	201	111	1	4,947	4,700
Anne Arundel	89	223	238	249	507	639	485	339	293	242	246	4	3,554	3,500
Baltimore City	2,372	1,544	3906	4839	3959	3730	2614	3663	3031	1755	1441	205	33,059	29,000
Baltimore	824	1,245	1424	1670	1031	1385	1371	1447	1261	980	568	18	13,224	12,000
Calvert	147	228	57	61	81	66	57	43	57	33	28	0	858	850
Caroline	441	390	339	178	134	83	84	87	77	33	19	0	1,865	1,750
Carroll	204	173	389	299	112	272	127	127	216	103	78	0	2,100	2,200
Cecil Co.	611	666	343	333	262	201	193	155	176	93	65	0	3,098	2,750
Charles	59	216	444	341	325	155	114	117	133	66	79	0	2,049	1,900
Dorchester	363	515	438	372	136	160	116	83	71	44	40	0	2,338	2,400
Frederick	678	359	338	178	391	293	259	172	162	107	121	1	3,059	3,000
Garrett	365	497	492	377	237	147	169	124	110	72	26	0	2,616	2,400
Harford	237	512	360	596	552	384	348	277	279	159	213	21	3,938	3,800
Howard	102	273	111	160	231	341	232	169	195	219	144	12	2,189	1,800
Kent	301	185	134	102	76	51	60	43	38	19	20	0	1,029	950
Montgomery	1,341	721	638	797	807	283	506	419	429	292	104	2	6,339	6,000
Prince George's	1,449	1,013	838	888	674	634	592	608	557	322	351	6	7,932	7,800
Queen Anne's	43	112	104	153	115	125	51	34	33	21	13	0	804	850
St. Mary's	48	88	60	477	167	172	104	93	116	75	53	0	1,453	1,800
Somerset	101	158	127	153	181	295	108	83	61	29	38	0	1,334	1,350
Talbot	133	170	158	129	100	151	98	86	63	45	25	0	1,158	1,100
Washington	259	474	407	487	319	169	146	168	173	81	34	0	2,717	3,300
Wicomico	209	294	411	505	715	406	318	226	280	97	110	3	3,574	3,000
Worcester	197	220	183	309	277	157	124	90	64	34	23	0	1,678	1,500
TOTAL FY06	11,140	10,848	12,561	14,388	12,004	10,812	8,794	8,940	8,080	5,122	3,950	273	106,912	99,700



Department of Human Resources

Family Investment Administration

Reporting Period: July-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,470	2,103	2,546	2,741	7.7%	2,741	2,741	2,741	2,741	1	
Allegany	9	4	2	5	150.0%	5	5	5	5	1	
Anne Arundel	69	91	103	100	-2.9%	100	100	100	100	1	
Baltimore (City)	928	885	1080	1098	1.7%	1,098	1,098	1,098	1,098	1	
Baltimore	371	295	286	248	-13.3%	248	248	248	248	1	
Calvert	0	6	10	8	-20.0%	8	8	8	8	1	
Caroline	7	6	9	2	-77.8%	2	2	2	2	1	
Carroll	20	8	13	13	0.0%	13	13	13	13	1	
Cecil	5	3	5	7	40.0%	7	7	7	7	1	
Charles	35	26	84	99	17.9%	99	99	99	99	1	
Dorchester	17	1	1	3	200.0%	3	3	3	3	1	
Frederick	7	14	13	20	53.8%	20	20	20	20	1	
Garrett	1	1	1	1	0.0%	1	1	1	1	1	
Harford	17	31	27	23	-14.8%	23	23	23	23	1	
Howard	16	12	20	8	-60.0%	8	8	8	8	1	
Kent	3	1	1	5	400.0%	5	5	5	5	1	
Montgomery	373	234	257	342	33.1%	342	342	342	342	1	
Prince George's	514	417	444	467	5.2%	467	467	467	467	1	
Queen Anne's	3	1	0	4		4	4	4	4	1	
St. Mary's	22	22	111	165	48.6%	165	165	165	165	1	
Somerset	2	4	2	10	400.0%	10	10	10	10	1	
Talbot	1	0	2	1	200.0%	1	1	1	1	1	
Washington	33	28	58	80	37.9%	80	80	80	80	1	
Wicomico	11	11	13	26	100.0%	26	26	26	26	1	
Worcester	6	2	4	6	50.0%	6	6	6	6	1	



Department of Human Resources
Family Investment Administration
 Reporting Period: July-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	31,115	25,506	29,404	33,150	12.7%	33,150	33,150	33,150	33,150	1	
Allegany	523	464	570	629	10.4%	629	629	629	629	1	
Anne Arundel	1887	1473	1760	1971	12.0%	1,971	1,971	1,971	1,971	1	
Baltimore (City)	10,864	8791	10,410	12,019	15.5%	12,019	12,019	12,019	12,019	1	
Baltimore	3805	3149	3488	3666	5.1%	3,666	3,666	3,666	3,666	1	
Calvert	290	304	319	379	18.8%	379	379	379	379	1	
Caroline	222	208	250	246	-1.6%	246	246	246	246	1	
Carroll	352	332	320	438	36.9%	438	438	438	438	1	
Cecil	628	531	539	620	15.0%	620	620	620	620	1	
Charles	687	589	720	750	4.2%	750	750	750	750	1	
Dorchester	350	262	307	320	4.2%	320	320	320	320	1	
Frederick	691	601	724	756	4.4%	756	756	756	756	1	
Garrett	182	146	186	176	-5.4%	176	176	176	176	1	
Harford	757	742	720	877	21.8%	877	877	877	877	1	
Howard	525	445	505	596	18.0%	596	596	596	596	1	
Kent	116	91	118	111	-5.9%	111	111	111	111	1	
Montgomery	2001	1576	1685	1904	13.0%	1,904	1,904	1,904	1,904	1	
Prince George's	4351	3458	4028	4491	11.5%	4,491	4,491	4,491	4,491	1	
Queen Anne's	196	117	114	172	50.9%	172	172	172	172	1	
St. Mary's	555	477	668	716	7.2%	716	716	716	716	1	
Somerset	196	187	223	252	13.0%	252	252	252	252	1	
Talbot	118	121	115	143	24.3%	143	143	143	143	1	
Washington	855	705	764	927	21.3%	927	927	927	927	1	
Wicomico	636	546	629	714	13.5%	714	714	714	714	1	
Worcester	328	191	242	277	14.5%	277	277	277	277	1	



Department of Human Resources

Family Investment Administration

Reporting Period: July-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	162	139	152	172	13.2%	172	172	172	172	1	
Allegany	5	8	11	15	36.4%	15	15	15	15	1	
Anne Arundel	8	1	1	14	1300.0%	14	14	14	14	1	
Baltimore (City)	28	29	44	33	-25.0%	33	33	33	33	1	
Baltimore	18	15	21	19	-9.5%	19	19	19	19	1	
Calvert	2	6	3	2	-33.3%	2	2	2	2	1	
Caroline	3	1	0	1		1	1	1	1	1	
Carroll	6	2	1	4	300.0%	4	4	4	4	1	
Cecil	2	4	5	4	-20.0%	4	4	4	4	1	
Charles	3	0	2	0	-100.0%	0	0	0	0	1	
Dorchester	6	3	1	6	500.0%	6	6	6	6	1	
Frederick	14	13	10	20	100.0%	20	20	20	20	1	
Garrett	1	0	0	0	0.0%	0	0	0	0	1	
Harford	3	3	3	4	33.3%	4	4	4	4	1	
Howard	1	0	0	0	0.0%	0	0	0	0	1	
Kent	0	0	0	0	0.0%	0	0	0	0	1	
Montgomery	3	2	2	2	0.0%	2	2	2	2	1	
Prince George's	9	4	1	5	400.0%	5	5	5	5	1	
Queen Anne's	1	0	0	2	0.0%	2	2	2	2	1	
St. Mary's	0	0	1	0	100.0%	0	0	0	0	1	
Somerset	3	3	7	4	-42.9%	4	4	4	4	1	
Talbot	0	0	0	1	0.0%	1	1	1	1	1	
Washington	16	12	19	12	-36.8%	12	12	12	12	1	
Wicomico	20	22	9	15	66.7%	15	15	15	15	1	
Worcester	10	11	11	9	-18.2%	9	9	9	9	1	



Department of Human Resources
Family Investment Administration
 Reporting Period: July-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	17,452	14,035	16,362	18,636	13.9%	18,636	18,636	18,636	18,636	1	
Allegany	263	246	304	294	-3.3%	294	294	294	294	1	
Anne Arundel	981	726	913	1062	16.3%	1,062	1,062	1,062	1,062	1	
Baltimore (City)	7618	5897	7153	8388	17.3%	8,388	8,388	8,388	8,388	1	
Baltimore	1899	1499	1710	1868	9.2%	1,868	1,868	1,868	1,868	1	
Calvert	169	195	185	231	24.9%	231	231	231	231	1	
Caroline	127	116	136	151	11.0%	151	151	151	151	1	
Carroll	171	180	157	244	55.4%	244	244	244	244	1	
Cecil	335	303	294	331	12.6%	331	331	331	331	1	
Charles	378	304	362	378	4.4%	378	378	378	378	1	
Dorchester	251	196	256	249	-2.7%	249	249	249	249	1	
Frederick	282	236	313	350	11.8%	350	350	350	350	1	
Garrett	95	87	119	101	-15.1%	101	101	101	101	1	
Harford	431	423	414	522	26.1%	522	522	522	522	1	
Howard	247	238	252	245	-2.8%	245	245	245	245	1	
Kent	64	61	72	64	-11.1%	64	64	64	64	1	
Montgomery	530	447	504	517	2.6%	517	517	517	517	1	
Prince George's	1977	1565	1767	1954	10.6%	1,954	1,954	1,954	1,954	1	
Queen Anne's	120	66	68	103	51.5%	103	103	103	103	1	
St. Mary's	226	213	233	214	-8.2%	214	214	214	214	1	
Somerset	143	134	159	170	6.9%	170	170	170	170	1	
Talbot	79	81	67	90	34.3%	90	90	90	90	1	
Washington	462	372	417	518	24.2%	518	518	518	518	1	
Wicomico	385	319	342	418	22.2%	418	418	418	418	1	
Worcester	219	131	165	174	5.5%	174	174	174	174	1	



Department of Human Resources

Family Investment Administration

Reporting Period: July-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	11,031	9,229	10,344	11,601	12.2%	11,601	11,601	11,601	11,601	1	
Allegany	246	206	253	315	24.5%	315	315	315	315	1	
Anne Arundel	829	655	743	795	7.0%	795	795	795	795	1	
Baltimore (City)	2290	1980	2133	2500	17.2%	2,500	2,500	2,500	2,500	1	
Baltimore	1517	1340	1471	1531	4.1%	1,531	1,531	1,531	1,531	1	
Calvert	119	97	121	138	14.0%	138	138	138	138	1	
Caroline	85	85	105	92	-12.4%	92	92	92	92	1	
Carroll	155	142	149	177	18.8%	177	177	177	177	1	
Cecil	286	221	235	278	18.3%	278	278	278	278	1	
Charles	271	259	272	273	0.4%	273	273	273	273	1	
Dorchester	76	62	49	62	26.5%	62	62	62	62	1	
Frederick	388	338	388	366	-5.7%	366	366	366	366	1	
Garrett	85	58	66	74	12.1%	74	74	74	74	1	
Harford	306	285	276	328	18.8%	328	328	328	328	1	
Howard	261	195	233	343	47.2%	343	343	343	343	1	
Kent	49	29	45	42	-6.7%	42	42	42	42	1	
Montgomery	1095	893	922	1043	13.1%	1,043	1,043	1,043	1,043	1	
Prince George's	1851	1472	1816	2065	13.7%	2,065	2,065	2,065	2,065	1	
Queen Anne's	72	50	46	63	37.0%	63	63	63	63	1	
St. Mary's	307	242	323	337	4.3%	337	337	337	337	1	
Somerset	48	46	55	68	23.6%	68	68	68	68	1	
Talbot	38	40	46	51	10.9%	51	51	51	51	1	
Washington	344	293	270	317	17.4%	317	317	317	317	1	
Wicomico	220	194	265	255	-3.8%	255	255	255	255	1	
Worcester	93	47	62	88	41.9%	88	88	88	88	1	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: July-09

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	256,401	254,960	253,638	252,744	-0.4%	252,744	252,744	252,744	N/A	1	
Number of Active Cases Added during the Month	4,277	3,429	3,903	3,978	1.9%	3,978	3,978	3,978	3,978	1	
Number of Active Cases Subtracted during the Month	5,718	4,751	4,797	4,218	-12.1%	4,218	4,218	4,218	4,218	1	
Total Active Caseload at the End of the Month	254,960	253,638	252,744	252,504	-0.1%	252,504	252,504	252,504	N/A	1	
In-state Caseload	224,324	223,054	222,141	221,987	-0.1%	221,987	221,987	221,987	N/A	1	
Interstate Caseload	30,636	30,584	30,603	30,517	-0.3%	30,517	30,517	30,517	N/A	1	
Interstate Cases Initiated By Maryland to Another State	15,767	15,703	15,691	15,659	-0.2%	15,659	15,659	15,659	N/A	1	
Interstate Cases Received By Maryland from Another States	14,411	14,433	14,461	14,411	-0.3%	14,411	14,411	14,411	N/A	1	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	167,393	165,911	164,660	164,370	-0.2%	164,370	164,370	164,370	N/A	1	
# of Children in the Caseload with Paternity Established	140,274	139,938	139,403	139,402	0.0%	139,402	139,402	139,402	N/A	1	
% of Children in the Caseload with Paternity Established	83.8%	84.3%	84.7%	84.8%	0.1%	84.8%	84.8%	84.8%	N/A	1	
# of Children Needing Paternity Established at the Beginning of the Month	28,137	27,119	25,973	25,257	-2.8%	25,257	25,257	25,257	N/A	1	
# of Children Needing Paternity Established Added during the Month	2,043	1,614	1,799	1,837	2.1%	1,837	1,837	1,837	1,837	1	
# of Children Needing Paternity Established Subtracted during the Month	3,061	2,760	2,515	2,126	-15.5%	2,126	2,126	2,126	2,126	1	
# of Children Needing Paternity Established at the End of Month	27,119	25,973	25,257	24,968	-1.1%	24,968	24,968	24,968	N/A	1	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,733	205,570	205,680	205,345	-0.2%	205,345	205,345	205,345	N/A	1	
% of Cases in Caseload with a Support Order	80.7%	81.0%	81.4%	81.3%	-0.1%	81.3%	81.3%	81.3%	N/A	1	
# of Cases Needing a Support Order Established at the Beginning of Month	50,338	49,227	48,068	47,064	-2.1%	47,064	47,064	47,064	N/A	1	
# of Cases Needing a Support Order Established Added during the Month	3,580	2,806	3,042	3,237	6.4%	3,237	3,237	3,237	3,237	1	
# of Cases Needing a Support Order Established Subtracted during the Month	4,691	3,965	4,046	3,142	-22.3%	3,142	3,142	3,142	3,142	1	
# of Cases Needing a Support Order Established at the End of the Month	49,227	48,068	47,064	47,159	0.2%	47,159	47,159	47,159	N/A	1	



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: July-09

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Apr-09	May-09	Jun-09	Jul-09	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 50,931,215	\$ 51,571,697	\$ 51,304,882	\$ 51,467,463	0.3%	\$ 51,467,462.82	\$ 51,467,462.82	\$ 51,467,462.82	\$ 51,467,463	1
Amount Distributed toward Current Support	\$ 33,229,150	\$ 32,254,137	\$ 33,302,866	\$ 32,998,282	-0.9%	\$ 32,998,281.82	\$ 32,998,281.82	\$ 32,998,281.82	\$ 32,998,282	1
Percent of Current Support Distributed	65.2%	62.5%	64.9%	64.1%	-0.8%	64.1%	64.1%	64.1%	N/A	1
Number of Cases with Current Support Due	133,833	133,812	133,402	132,804	-0.4%	132,804	132,804	132,804	N/A	1
Number of Cases that had a Distribution toward Current Support	85,821	85,640	86,396	84,716	-1.9%	84,716	84,716	84,716	N/A	1
# of Cases that did not have a Distribution toward Current Support	48,012	48,172	47,006	48,088	2.3%	48,088	48,088	48,088	N/A	1
% of Cases that had a Distribution toward Current Support	64.1%	64.0%	64.8%	63.8%	-1.0%	63.8%	63.8%	63.8%	N/A	1

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Apr-09	May-09	Jun-09	Jul-09	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,661,742,336	\$ 1,664,714,724	\$ 1,666,679,935	\$ 1,669,535,576	0.2%	\$ 1,669,535,575.51	\$ 1,669,535,575.51	\$ 1,669,535,575.51	\$ 1,669,535,576	1
Amount Distributed toward Arrears	\$ 12,827,706	\$ 12,827,224	\$ 11,657,651	\$ 9,526,467	-18.3%	\$ 9,526,466.71	\$ 9,526,466.71	\$ 9,526,466.71	\$ 9,526,467	1
Percent of Arrears Distributed	0.8%	0.8%	0.7%	0.6%	-0.1%	0.6%	0.6%	0.6%	N/A	1
Number of Cases in Arrears	162,654	165,012	164,286	163,982	-0.2%	163,982	163,982	163,982	N/A	1
Number of Cases in Arrears that had a Distribution toward Arrears	50,867	47,432	53,587	49,015	-8.5%	49,015	49,015	49,015	N/A	1
Number of Cases in Arrears that did not have a Distribution toward Arrears	111,787	117,580	110,699	114,967	3.9%	114,967	114,967	114,967	N/A	1
Percent of Cases in Arrears that had a Distribution toward Arrears	31.3%	28.7%	32.6%	29.9%	-2.7%	29.9%	29.9%	29.9%	N/A	1

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Apr-09	May-09	Jun-09	Jul-09	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 50,587,425	\$ 41,860,287	\$ 44,327,321	\$ 47,643,846	7.5%	\$ 47,643,845.94	\$ 47,643,845.94	\$ 47,643,845.94	\$ 47,643,846	1
Total Number of Paying Cases	104,198	105,432	106,844	102,858	-3.7%	102,858	102,858	102,858	N/A	1
Percent of Paying Cases	54.9%	55.7%	56.4%	54.3%	-2.1%	54.3%	54.3%	54.3%	N/A	1
Number Children in Cases Receiving Support	111,064	110,562	110,197	108,098	-1.9%	108,098	108,098	108,098	N/A	1
Total Payment Issued (Transactions)	229,374	198,913	225,086	222,181	-1.29%	222,181	222,181	222,181	222,181	1
Checks Issued in Error	13	20	31	16	-48.39%	16	16	16	16	1
Dollar Value of Payments Issued in Error	\$6,555	\$10,548	\$34,672	\$14,775	-57.39%	\$14,775	\$14,775	\$14,775	\$14,775	1



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: July 2009

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS				% Change	YEAR TO DATE					SFY 2010
	Apr-09	May-09	Jun-09	Jul-09		Average	Minimum	Maximum	Total	Periods	Jul-09
# of Referrals	210	140	217	203	-6.5%	203	203	203	203	1	203
# of cases receiving payments from referrals	212	168	179	204	14.0%	204	204	204	204	1	204
% of cases receiving payments from referrals	100.95%	120.00%	82.49%	100.49%	21.8%	100.49%	100.49%	100.49%	100.49%	1	100.5%
# of payments made via wage-withholding	130	84	118	89	-24.6%	89	89	89	89	1	89
% of payments made via wage-withholding	61.32%	50.00%	65.92%	43.63%	-33.8%	43.63%	43.63%	43.63%	43.63%	1	43.6%
NPEP total payments made	\$ 737,208	\$ 705,163	\$ 764,862	\$ 922,248	20.6%	\$922,248	\$922,248	\$922,248	\$922,248	1	\$922,248.01

GDU/State Stat Goals and Actions Reporting Template

Agency: DHR

GDU II – Reduce Violent Crimes Against Women and Children by 25% by 2012 (DJS, DHR)

Subgoal: F. Achieve Child Safety Related Place Matters goals by 2010

Deliverable/Action	Target Delivery Date	Historical Data	Proposed Action Steps & Milestones (by Month)	Tracking Data Reflected in State Stat Template	Additional Data Proposed for Stat Tracking	Status/Comments
1. Reduce by 5% the percent of children in group homes by end of FY09	6/30/09	6/30/05 19.7%; Not collected during CHESSIE conversion; 6/30/07 18.4%; 6/30/08 14.8%; 6/30/09 Data forthcoming		State Stat PlaceMatters template tracks children in group homes		Objective achieved. As of 3rd Q FY09, DHR has reduced the percent of children in group home care 5%, from 19% (baseline) to 14%.
	FY09 & FY10		a. Implement Family Centered Practice			
	12/09		b. Implement Transitioning Youth to Families in 6 jurisdictions			
	12/10		c. Implement 1000 x 10 family recruitment campaign	State Stat PlaceMatters Template tracks number of foster homes and foster family recruitment		As of 3rd Q FY09, we've met roughly 30% of our original target, and 10 of our 24 jurisdictions have met or exceeded their 2010 targets.
2. Reduce by 1% the number of children who will have another substantiated or indicated report within 6 months by end of FY09 (DHR) (Baseline is FY06. Target is to reduce from 6.4% down to 5.4%)	06/09	FY06 6.4%; 5.1%; 5.8%; Data forthcoming		StateStat Place Matters template provides quarterly updates for this measure. Data profile: Of all children who were victims of substantiated or indicated abuse or neglect during the first 6 months of the reporting year, what percent experienced another		As of 3rd Q FY09, DHR has surpassed it's target for FY09. We are currently at 5.0%. HHS/ACY (federal oversight body) CFSR data profile shows that Maryland almost attained the national standard (barely missed the 75th percentile by only 0.03%).
	04/09		a. Pass and then implement Birth Match legislation			
	FY10		b. Implement PIP plan to be assigned to DHR by federal government through CFSR process.			

GDU/State Stat Goals and Actions Reporting Template

Agency: DHR

GDU VI. Improve the Marketable Skills of Maryland’s Adult Workforce by 20% by 2012 (DLLR)

Subgoal: B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010

Deliverable/Action	Target Delivery Date		Proposed Action Steps & Milestones (by Month)	Tracking Data Reflected in State Stat Template	Additional Data Proposed for Stat Tracking	Status/Comments
1. Increase skills & employment opportunities for TANF recipients, foster youth & non-custodial parents	2010			State Stat tracks some of the workforce outcomes re TANF under FIA template	Consider developing a MD RISE workforce template	
			a. Plan and implement MD RISE initiative.			

GDU/State Stat Goals and Actions Reporting Template

Agency: DHR

GDU XII. End Childhood Hunger in Maryland by 2015 (GOC, DHR, MSDE)

Subgoal: C. All eligible families will participate in the Food Supplement Program. In year 1, increase by at least 15% the number of families receiving the food supplement program by 06/09

Deliverable/Action	Target Delivery Date		Proposed Action Steps & Milestones (by Month)	Tracking Data Reflected in State Stat Template	Additional Data Proposed for Stat Tracking	Status/Comments
1. Increase by at least 15% the number of families receiving the food supplement program by 06/09	06/09			State Stat tracks participating households in the food supplemental program.	A new measure - households with children - is reported to GOC and could be provided to State Stat.	Objective achieved. As of 3rd Q FY09 we've seen a 20.8% increase since July 1, 2008. As of April, 102,871 households with children 18 and under. As of April, 209,213 children and youth 18 and under are currently being served.
	06/09		a. Implement policies and practices that reduce barriers to applying for the food stamp program			
	06/09		b. Increase food stamp program outreach			
	06/09		c. Modernize system to increase participation and program efficiency			

Agency: Department of Human Resources

Priority Area: Security Integration

Strategic Policy Goal: II. Reduce Violent Crimes Committed Against Women and Children by 25% by 2012 (GOCCP, MDSP, DHR, DJS)

Subgoal: F. Achieve Child Safety Related Place Matters goals by 2010

Deliverable: Reduce by 5% the number of children in group homes by end of FY09. NOTE: Objective achieved. As of 3rd Q FY09, DHR has reduced the percent of children in group home care 5%, from 19% or 1, 939 children (baseline) to 14% or 1,172 children.

Proposed Action: Implement Family Centered Practice

"Family centered practice" is an initiative designed to foster meaningful involvement with families engaged in the child welfare system. The development of "family centered practice" is a key component of Place Matters to address the safety, well-being an

Month	Planned Action Steps	Status/Comments
Spring 2008	SSA convened quarterly FIM Practice Support Group.	Workgroups formed to develop FIM guidelines. At least one representative from each of the 24 LDSS involved in workgroup to enhance policy and practice and serve as facilitation coaches for LDSSes and community partners. Continuing education made availab
Summer 2008	SSA launched Family Centered Practice Steering Committee, and began working with Casey Family Programs and the national Child Welfare Policy and Practice Group.	Community partners included on Steering Committee. Steering Committee completed their assignment to codify core values and strategies for Maryland's FCP practice model. Steering Committee also developed comprehensive training implementation plan and com
Fall 2008	LDSS began submitting FIM monthly reports documenting FY09 data trends (e.g., declining # of kids entering OOH care) and shifts in overall child welfare outcomes.	Data documentation on FIMs began in early sites Anne Arundel, Baltimore City, Calvert, Wicomico. All LDSS began using FIMs at point of child's removal in Dec 2008.
December 2008- June 2010	Internal FCP Policy Integration Committee established to ensure statewide programmatic policies are aligned with FCP.	Policy Integration Committee reviewed Family Centered Practice Model and FIMs guide.
Spring 2009	SSA work with Casey Family Programs to finalize FCP practice model, practice guide for internal and external partners, and training curriculum.	FCP Practice Model and FIM Guide will be completed by end of June 2009.
May-09	Test FCP/FIM training curricula	Curricula developed and tested. Trainer session held with 25 trainers. Curricula revised based on feedback.
Spring 2009	SSA will establish a FCP Oversight Committee to monitor implementation of the practice model and make recommendations about policy and technical assistance needs.	Oversight Committee, comprised of providers, local directors, SSA staff, UMD Child Welfare Academy, meets monthly.

Jun-09	Start building capacity statewide using train-the-trainers model. Hold 2 training sessions using revised curricula (25 trainers each session). June 15th-17th train new group. June 23rd-24th train initial group using revised curricula.	
Jul-09	Hold training session for private provider community.	
Summer 2009	Work with UMD to develop a comprehensive evaluation process.	Assessment tool developed. 30-60 days prior to LDSS training, assessment will be completed, and baseline established. 30 days prior to training, assessment results communicated to LDSS. LDSS begins to develop their FCP implementation plans around time o
6/09 - 6/10	Implement comprehensive training plan to ensure every child welfare caseworker and supervisor across the state has a broad understanding and consistent exposure to FCP. Develop a core group of training personnel using Child Welfare Training Academy staff	
June-Dec 2009	Train Baltimore City	
Sept-Nov 2009	Train Allegany, Carroll, Frederick, Garrett, Washington	
Oct-Dec 2009	Train Calvert, Charles, St. Mary's	
Jan-Feb 2010	Train Dorchester, Somerset, Wicomico, Worcester	
Mar-April 2010	Train Caroline, Kent, Queen Anne's, Talbot	
Mar-June 2010	Train Anne Arundel, Howard, Montgomery, Prince George's	
Apr-June 2010	Train Baltimore Co, Cecil, Harford	

Our StateStat template tracks monthly the # and % of children in group homes.

Agency: Department of Human Resources

Priority Area: Security Integration

Strategic Policy Goal: II. Reduce Violent Crimes Committed Against Women and Children by 25% by 2012 (GOCCP, MDSP, DHR, DJS)

Subgoal: F. Achieve Child Safety Related Place Matters goals by 2010

Deliverable: Reduce by 5% the number of children in group homes by end of FY09. NOTE: Objective achieved. As of 3rd Q FY09, DHR has reduced the percent of children in group home care 5%, from 19% or 1, 939 children (baseline) to 14% or 1,172 children.

Proposed Action: Implement Transitioning Youth to Families (TYTF) in 6 additional jurisdictions by December 2009

Transitioning Youth to Families (TYTF) is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency. We have partnered with The Annie E. Casey Foundation's Casey Stra

Month	Planned Action Steps	Status/Comments
August 2008-Present	Worked in partnership with CSCG, UMD, Washington and Baltimore counties to implement and assess TYTF in these two jurisdictions, and to design Phase II of TYTF.	Initiated TYTF in Washington and Baltimore counties. Protocols have been established and each county finalized their standard operating procedures. CSCG helped SSA develop a brochure and presentation materials SSA can use to promote TYTF. Administrative
Spring 2009	Conduct preliminary data analysis, and select 6 jurisdictions for Phase II.	Completed initial data analysis. Secretary and SSA met with local directors to identify which jurisdictions would participate in Phase II. Preliminary site nominations include: Harford, Montgomery, Frederick, Anne Arundel, Wicomico, Queen Anne's.
By July 2009	Develop state policy.	Status?
By August 2009	Conduct deeper data analysis in identified jurisdictions. Identify a cohort of children in each jurisdiction, living in group settings to see if they can transition to families.	Status?
September-December 2009	Conduct reviews, and begin transitioning youth.	
Winter 2009-Spring 2010	Assess results in the 6 expansion jurisdictions.	

Agency: Department of Human Resources

Priority Area: Security Integration

Strategic Policy Goal: II. Reduce Violent Crimes Committed Against Women and Children by 25% by 2012 (GOCCP, MDSP, DHR, DJS)

Subgoal: F. Achieve Child Safety Related Place Matters goals by 2010

Deliverable: Reduce by 5% the number of children in group homes by end of FY09. NOTE: Objective achieved. As of 3rd Q FY09, DHR has reduced the percent of children in group home care 5%, from 19% or 1, 939 children (baseline) to 14% or 1,172 children.

Proposed Action: Implement 1000x10 Campaign

Increase by 35% the number of foster homes (Baseline is 6/30/07. Target is to increase from 2,841 to 3,841 foster parents by the end of 2010.)

Month	Planned Action Steps	Status/Comments
July 2007-Present	During the first half of the 1000 x 10 campaign, we hired an Ombudsman that reports directly to the Secretary to handle foster parent concerns; Partnered with the Casey Strategic Consulting Group to bring national experts and completed statewide targeted	As of 3rd Q FY09, we've met roughly 30% of our original target, and 10 of our 24 jurisdictions have met or exceeded their 2010 targets.
May-September 2009	Conduct vacancy rate analysis: 1) Work with LDSSes to validate data within 30 days and reconcile current MD CHESSIE data; 2) By end of June, complete assessment re; reasons for vacancies; 3) In July, re-run vacancy data in CHESSIE data to test the accur	Delivered initial presentation to StateStat on 05/22/09. Started working with LDSS to validate their data in CHESSIE.
June-September 2009	Use data from vacancy analysis and other to determine actual need, reassess campaign targets, to develop jurisdictions' FY 2010 recruitment/retention plans.	

Our State Stat Place Maters template tracks number of foster homes and foster family recruitment.

Agency: Department of Human Resources

Priority Area: Skills

Strategic Policy Goal: VI. Improve the Marketable Skills of Maryland's Adult Workforce by 20% by 2012 (DLLR, DHR)

Subgoal: B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010

Deliverable: Strengthen skills & employment opportunities for TANF recipients, foster youth & non-custodial parents through DHR's MD RISE initiative by 2010.

Proposed Action: Plan and implement the MD RISE initiative by 2010.

MD RISE (Reaching Independence and Stability through Employment) is designed to help our customers prepare for and access good jobs (defined as jobs paying at least \$10/hr, jobs with health benefits, and jobs with career advancement opportunities). To ac

Month	Workgroups	Planned Action Steps	Status/Comments
	Pre-employment Assessment		
By Feb 2009		Get Maryland into demonstration project/group to test an online customer assessment tool	Maryland was selected to participate in the demonstration.
By March 2009		Identify LDSSes interested in piloting online assessment tool, and what they will need to implement pilot.	Done. Met with federal contractor to discuss procedures for setting up demonstration project in local departments
By March 2009		Select pilot jurisdictions, and host kick-off meeting with Online Work Readiness Assessment (OWRA).	3 LDSS were selected: Baltimore City; Carroll; and Frederick. Met with locals to review assessment procedures. Kick-off meeting held on 3/19.
By April 2009		Hold assessment tool training for staff in 3 jurisdictions participating in OWRA demonstration.	Held training on 4/28
By April 2009		Initiate assessment tool (one-month trial)	Launched at end of April
By May 2009		Conference calls with LDSS pilot sites to obtain feedback on use of tool	ICS got useful feedback from locals.
By June 2009		Meeting to debrief and discuss OWRA, what worked, what did not work, next steps and decide on statewide use of the instrument.	
	WEX Redesign (WEX is our workforce experience program)		

ongoing		Define workforce training tracks	Currently working to create training tracks germane to each of DHR's administrations. In future, training tracks may be linked to employer partnerships.
ongoing		Identify suitable placements for customers that match individual skill sets	Have interviewed several current WEX interns for potential placement in FIA Aide program. Identified group of 20 who might be ready.
ongoing		Establish a WEX database, and identify data that needs to be captured, method of tracking customers progress	Researching web-based tracking system used by Baltimore County to track interns.
	Family Investment Aides		
By May 2009		Design and develop model	Completed
By June 2009		Confirm grant funded PINs	Memo to DBM requesting PINs sent 06/02
By October 2009		Assess training needs, develop and provide training for Family Investment Aides	Developed, first cohort's session to begin mid-June
Summer 2009		Recruit and hire Family Investment Aides	Customers interviewed, selection pending confirmation of grant funded PINs
By July 2009		Develop parameters for BCCC training and AA degree program for Aides	Working with Baltimore City Community College
By July 2009		Develop and implement Memorandum of Agreement with Baltimore City Community College	Two MOAs being considered--one for trainers and the other for AA program.
By Sept 2009		Assess Family Investment Aides for educational needs. Determine need for pre-college remediation and work with BCCC to provide "boot camp" courses.	
By Sept 2009		Enroll first cohort of Aides into Community College	
	Employer Partnerships		

ongoing		Conduct site visits and meetings to investigate potential partnerships.	Potential partnerships include: - Department of Housing & Community Development (DHCD) Weatherization Program - Job Opportunities Task Force's JumpStart Program - CVS Pathways to Pharmacy - Biotechnical Institute of Maryland, Inc. - Maryland Center fo
Summer 2009		Develop Partnership Agreements for paid internships/apprenticeships	
	Data Collection and Performance		
Summer 2009		Determine data elements to be captured in WORKS for enrolled MD RISE customers, (WORKS is the primary system through which MD RISE data will be captured), and for MD RISE customers not enrolled in WORKS. Begin to collect data.	Workgroup proposed data elements including hourly wage and math skills level.
Summer 2009		Provide WORKS data entry training for new users	
Summer 2009		Provide year-to-date reports on a monthly basis	

We track various employment outcomes in our FIA StateStat template currently. We are in the process of determining appropriate performance measures for MD RISE. Examples of some measures we are considering include: # of customers referred to remediation

Agency: Department of Human Resources
 Priority Area: Health
 Strategic Policy Goal: XII. End Childhood Hunger in Maryland by 2015 (GOC, MSDE, DHR)
 Subgoal: C. All eligible families will participate in the Food Supplement Program

Deliverable: Increase by at least 15% the number of families receiving the food supplement program by 06/09. NOTE: Objective achieved. As of 3rd Q FY09 we've seen a 20.8% increase since July 1, 2008. As of April, 102,871 households with children 18

Proposed Action: Implement policies and practices that reduce barriers to applying for FSP

Month	Planned Action Steps	Status/Comments
(Ongoing)	Align to the extent possible-recertification periods for food stamps, cash assistance and medical assistance.	We have had a waiver to align the FSP with other programs since April 2004.
(Ongoing)	Maximize use of allowable child care and medical deductions, including transportation, to increase Food Stamp eligibility.	Transportation is already an allowable medical expense in accordance with federal regulations. Ongoing effort to encourage staff to ask. We can explore allowing a deduction for transportation for child care. We have to explore whether DHMH will allow th
By Feb 2009	Apply for USDA waiver of face-to-face interviews for recertifications.	Done
By April 2009	Amend USDA waiver to include face-to-face eligibility interviews. Inform counties of USDA waiver and invite counties to implement	USDA approved amended waiver, and we have informed LDSSes.
By April 2009	Implement interface that will allow FSP applications to be submitted and received electronically	Interface is up and running
By May 2009	Work with GOC to develop and submit "asks" to USDA in preparation for the meeting GDU is setting up	Submitted our list of "asks" last week of May.
(Ongoing 2009)	Provide support, information and assistance to counties interested in implementing telephone interviews.	As of April, 15 Local Departments of Social Services are using telephone interviewing for Applications, and 14 are using telephone interviewing for Re-determinations. And we are applying for TANF emergency funds to train and pay TANF recipients to work i
	During FY10 Require counties to waive face-to-face interviews.	

Our FIA State Stat template already tracks participating households in the food supplemental program. A new measure - households with children - is reported to GOC and could be provided to State Stat.

Agency: Department of Human Resources

Priority Area: Health

Strategic Policy Goal: XII. End Childhood Hunger in Maryland by 2015 (GOC, MSDE, DHR)

Subgoal: C. All eligible families will participate in the Food Supplement Program

Deliverable: Increase by at least 15% the number of families receiving the food supplement program by 06/09. NOTE: Objective achieved. As of 3rd Q FY09 we've seen a 20.8% increase since July 1, 2008. As of April, 102,871 households with children 18

Proposed Action: Increase food stamp program (SNAP) outreach

Month	Planned Action Steps	Status/Comments
Jan-June 2009	Partner with MD Hunger Solutions, SEEDCO, Maryland Cash Campaign, Baltimore Cash Campaign to conduct SNAP outreach in conjunction with EITC outreach efforts	MD Hunger Solutions prepared SNAP information that was sent in EITC mailing to VITA sites
Jan-June 2009	Building off of the Kids First model, partner with DHR, GOC, Governor's Office to recommend legislation to have the Comptroller's Office send out information about food stamps and other key benefit programs to potentially eligible households.	Status?
Jan-June 2009	Better use existing websites to market food stamps and other key benefit programs.	Status?
Jan-June 2009	Launch a grassroots effort to increase food stamp participation by educating, training, and mobilizing key groups/stakeholders to help promote program participation and help people apply for benefits.	(How many have we trained?)
Jan-June 2009	Increasing capacity of community- and faith-based organizations to do food stamp outreach.	SEEDCO & MD Food Bank applied for FSP outreach \$ On May 1, Seedco and MD Food Bank were added to the State's Food Stamp Outreach Plan. Upon federal approval this will allow them to leverage a 50% match of federal dollars.
Jan-June 2009	Work with the GOC to involve the Youth Advisory Council	GOC presented to Youth Advisory Council on 3/21/09; held conference call with YAC on 4/23/09. Implementing suggestions from YAC.

Our FIA State Stat template already tracks participating households in the food supplemental program. A new measure - households with children - is reported to GOC and could be provided to State Stat.

