



StateStat
Department of Labor, Licensing and Regulation
MBE/SBR



Thomas E. Perez
Secretary
 Appointed January 2007

Management Team

Deputy Secretary: Leonard J. Howie, III
 Chief of Procurement: Robert S. Ward
 MBE Liaison Officer: Zanes E. Cypress, III

Administrations:

Workforce Development: Andy Moser, Assistant Secretary
 Occupational and Professional Licensing: Stanley Botts, Commissioner
 Labor and Industry: Ron DeJuliis, Commissioner
 Financial Regulation: Sarah Bloom Raskin, Commissioner
 Unemployment Insurance: Tom Wendel, Assistant Secretary
 Racing: Mike Hopkins, Executive Director

MBE CONTRACT ACTIVITY

PROCUREMENT/CONTRACT AWARDS	Goal Achieved: 31.00% # Waivers requested: # Waivers granted:						Goal Achieved: 31.00% # Waivers requested: # Waivers granted:					
	CURRENTLY AVAILABLE PERIOD (Month July, Year 2009)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	
Payment Totals	\$6,035,674.43	\$145,395.46 2.41%	\$59,166.13 0.98%	\$220.12 0.00%	\$204,781.71	3.39%	\$6,035,674.43	\$145,395.46 \$0.02	\$59,166.13 \$0.01	\$220.12 \$0.00	\$204,781.71	
Awards Totals	\$523,649.35	\$77,714.50 14.84%	\$8,313.00 1.59%	\$76,289.66 14.57%	\$162,317.16	31.00%	\$523,649.35	\$77,714.50 14.84%	\$8,313.00 1.59%	\$76,289.66 14.57%	\$162,317.16	
Architectural and Engineering	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Services	\$39,919.00	\$0.00	\$0.00	\$755.00	\$755.00	1.89%	\$39,919.00	\$0.00	\$0.00	\$755.00	\$755.00	
Supplies and Equipment	\$13,550.10	\$1,240.00	\$3,644.00	\$0.00	\$4,884.00	36.04%	\$13,550.10	\$1,240.00	\$3,644.00	\$0.00	\$4,884.00	
IT Services	\$249,816.00	\$65,005.50	\$0.00	\$0.00	\$65,005.50	26.02%	\$249,816.00	\$65,005.50	\$0.00	\$0.00	\$65,005.50	
IT Supplies and Equipment	\$4,165.00	\$476.00	\$0.00	\$0.00	\$476.00	11.43%	\$4,165.00	\$476.00	\$0.00	\$0.00	\$476.00	
Human, Cultural, Social & Educational	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Corporate Credit Card	\$114,005.00	\$10,993.00	\$4,669.00	\$429.00	\$16,091.00	14.11%	\$114,005.00	\$10,993.00	\$4,669.00	\$429.00	\$16,091.00	
Direct Vouchers	\$102,194.25	\$0.00	\$0.00	\$75,105.66	\$75,105.66	73.49%	\$102,194.25	\$0.00	\$0.00	\$75,105.66	\$75,105.66	

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$1,731,853	\$171,328	26	9.89%	\$1,731,853	\$171,328	26	9.89%

DLLR Recovery Stat															
DUNS #	HOBO	CFDA	CFDA Name	Total Recovery Funds Received	Total Recovery Funds Allocated	Unobligated Balance	Total Recovery Funds Expended	Expended Balance	Jobs Created	Jobs Retained	Total Jobs	# of Beneficiaries	Mar-09	Apr-09	May-09
		17.26	Dislocated Worker	\$7,957,223	\$7,957,223	\$0			0	0	0				
		17.258	WIA Youth	\$9,847,769	\$9,847,769	\$0			0	0	0				
		17.259	WIA Adult	\$4,173,293	\$4,173,293	\$0			0	0	0				
		no cfa	State WIA Funds	\$5,900,000	\$5,900,000	\$0			0	0	0				
		17.207	Wagner/Peysser	\$6,700,000	\$0	\$6,700,000			0	0	0				
		17.225	UII FAC	\$54,355,436								162,513			
			TOTAL	\$88,933,721	\$27,878,285	\$61,055,436			0	0	0	162,513	0	0	0



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HUMAN RESOURCES	MONTHLY REPORTING PERIODS						Fiscal Year to Date				FISCAL YEAR COMPARISON		
Overtime pay (\$)	APR-09	MAY-09	JUN-09	JUL-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	
Office of the Secretary	10,352	13,789	11,725	17,607	50.2%	17,607	17,607	17,607	17,607	5,651	6,175	72,020	
Administration	6,553	7,155	11,800	5,449	-53.8%	5,449	5,449	5,449	5,449	78,551	68,399	78,103	
Financial Regulation	5,065	2,643	2,046	3,220	57.4%	3,220	3,220	3,220	3,220	3,790	7,831	30,992	
Labor and Industry	7,815	14,402	15,023	9,576	-36.3%	9,576	9,576	9,576	9,576	51,126	54,557	87,119	
Racing Commission	-	-	-	-	0.0%	-	-	-	-	0	-	-	
Occupational and Professional Licensing	376	1,230	-	-	0.0%	-	-	-	-	774	6,461	3,552	
Workforce Development	3,332	2,392	1,500	3,176	111.8%	3,176	3,176	3,176	3,176	26,924	19,775	21,722	
Unemployment Insurance	82,155	61,274	33,916	33,796	-0.4%	33,796	33,796	33,796	33,796	172,141	229,055	615,620	
Total	115,647	102,883	76,009	72,824	-4.2%	72,824	72,824	72,824	72,824	338,958	392,253	909,128	
Overtime (days)	APR-09	MAY-09	JUN-09	JUL-09	% Change	Avg	Min	Max	Total	FY07	FY08	Total	
Office of the Secretary	356.0	471.2	413.5	608.7	47.2%	608.7	608.7	608.7	608.7	120	204	2,554.7	
Administration	285.5	304.5	507.5	253.2	-50.1%	253.2	253.2	253.2	253.2	3,705	2,639	3,014.3	
Financial Regulation	170.8	87.0	71.0	119.5	68.3%	119.5	119.5	119.5	119.5	922	303	1,113.2	
Labor and Industry	198.9	349.0	369.1	243.3	-34.1%	243.3	243.3	243.3	243.3	1,642	1,535	2,205.4	
Racing Commission	-	-	-	-	0.0%	-	-	-	-	-	-	-	
Occupational and Professional Licensing	11.7	38.3	-	-	0.0%	-	-	-	-	108	221	109.5	
Workforce Development	126.7	92.9	58.8	125.3	113.1%	125.3	125.3	125.3	125.3	1,705	726	796.3	
Unemployment Insurance	2,929.4	2,255.2	1,194.9	1,195.8	0.1%	1,195.8	1,195.8	1,195.8	1,195.8	6,808	7,864	21,889.9	
Total	4,079.0	3,598.1	2,614.8	2,545.8	-2.6%	2,545.8	2,545.8	2,545.8	2,545.8	15,010	13,492	31,683.3	
SICK LEAVE (DAYS)	6/16/2009	6/30/2009	7/14/2009	7/28/2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09	
Office of the Secretary	32.2	23.6	26.9	33.2	23.4%	30.1	26.9	33.2	60.1	1,016	1,098	1306.5	
Administration	80.7	85.5	91.9	73.6	-19.9%	82.8	73.6	91.9	165.5	2,008	2,222	2462.6	
Financial Regulation	29.0	31.2	34.9	36.5	4.6%	35.7	34.9	36.5	71.4	772	952	843.2	
Labor and Industry	59.8	60.0	63.0	61.6	-2.3%	62.3	61.6	63.0	124.6	1,737	2,013	2164.7	
O & P Licensing	57.9	46.7	30.8	73.9	140.2%	52.3	30.8	73.9	104.6	571	787	1142.3	
Racing Commission	17.5	17.9	6.8	8.0	17.4%	7.4	6.8	8.0	14.8	216	612	515.0	
Unemployment Insurance	253.0	254.8	223.6	276.2	23.5%	249.9	223.6	276.2	499.8	6,133	6,690	7403.0	
Workforce Development	109.4	115.6	150.1	226.0	50.6%	188.0	150.1	226.0	376.1	2,398	3,136	2755.8	
Total	639.5	635.2	628.0	789.0	25.6%	708.5	628.0	789.0	1,417.0	26,984	17,329	18593.0	
COMP TIME (DAYS)	6/16/2009	6/30/2009	7/14/2009	7/28/2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09	
Office of the Secretary	9.3	11.1	13.9	16.7	20.3%	15.3	13.9	16.7	30.6	231	294	303	
Administration	15.9	17.3	9.7	12.7	30.9%	11.2	9.7	12.7	22.4	560	601	391	
Financial Regulation	18.6	16.5	26.4	21.1	-20.0%	23.7	21.1	26.4	47.5	294	482	473	
Labor and Industry	20.6	20.1	19.9	18.5	-7.3%	19.2	18.5	19.9	38.4	401	391	458	
O & P Licensing	1.8	2.7	0.8	4.4	454.7%	2.6	0.8	4.4	5.2	274	176	72	
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	350	202	189	
Unemployment Insurance	22.2	33.5	38.6	46.3	20.1%	42.4	38.6	46.3	84.9	514	686	1206	
Workforce Development	27.3	19.3	19.6	20.6	5.2%	20.1	19.6	20.6	40.2	474	573	625	
Total	115.7	120.5	128.8	140.3	8.9%	134.6	128.8	140.3	269.2	3,098	3,254	3703	



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	6/16/2009	6/30/2009	7/14/2009	7/28/2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
ACCIDENT LEAVE (DAYS)												
Office of the Secretary	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	51	13	0
Administration	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	71	8.5	0
Financial Regulation	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	1	0	1
Labor and Industry	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	10	4.4	50
O & P Licensing	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	17	0	0
Racing Commission	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	0	0	0
Unemployment Insurance	1.6	0.0	5.25	0.6	-88.6%	2.9	0.6	5.3	5.9	72	0.4	78
Workforce Development	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	58	10.75	1
Total	1.6	0.0	5.25	0.6	-88.6%	2.9	0.6	5.3	5.9	280	36.6	130
UNSCHEDULED LEAVE (DAYS)												
Office of the Secretary	1.1	2.5	3.6	3.6	0.0%	3.6	3.6	3.6	7.3	70	78.0	78.1
Administration	8.1	2.5	7.8	5.2	-32.6%	6.5	5.2	7.8	13.0	182	178.4	194.5
Financial Regulation	1.0	4.4	4.0	0.3	-93.8%	2.1	0.3	4.0	4.3	33	45.0	68.6
Labor and Industry	8.0	9.5	2.1	5.3	154.5%	3.7	2.1	5.3	7.4	110	217.4	190.1
O & P Licensing	4.7	4.2	0.3	5.4	1612.0%	2.8	0.3	5.4	5.7	80	89.9	93.4
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	3.7	9.5
Unemployment Insurance	25.2	29.9	16.0	24.0	50.7%	20.0	16.0	24.0	40.0	691	658.0	636.1
Workforce Development	11.3	6.9	11.9	12.4	4.1%	12.1	11.9	12.4	24.3	194	197.5	229.5
Total	59.2	59.8	45.6	56.2	23.2%	50.9	45.6	56.2	101.8	1,360	1,467.1	1499.7
TELECOMMUTING (DAYS)												
Office of the Secretary	15.9	8.4	16.5	7	-57.6%	11.8	7.0	16.5	23.5	0	103.8	262
Administration	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	61	64.0	27
Financial Regulation	31.9	22.4	18.4	24.1	31.0%	21.3	18.4	24.1	42.5	867	832.3	831
Labor and Industry	10.0	8.0	7	10	42.9%	8.5	7.0	10.0	17.0	0	228.1	205
O & P Licensing	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	46	8.0	0
Racing Commission	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	0	0.0	0
Unemployment Insurance	0.0	0.5	0	0	0.0%	0.0	0.0	0.0	0.0	221	228.3	176
Workforce Development	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	0	17.6	0
Total	57.8	39.3	41.9	41.1	-1.9%	41.5	41.1	41.9	83.0	1,195	1,529.2	1490
Total # of Teleworking Personnel	18	21	23	19	-17.4%	21.0	19.0	23.0	42.0			
TRAINING (DAYS)												
Office of the Secretary	5.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	1	0.0	25.9
Administration	0.0	2.5	2.4	3.3	37.5%	2.9	2.4	3.3	5.7	67	52.9	86.0
Financial Regulation	0.5	0.5	2.0	11.1	455.0%	6.6	2.0	11.1	13.1	134	94.3	137.7
Labor and Industry	0.0	0.0	0.0	3.0	100%	1.5	0.0	3.0	3.0	42	20.4	52.8
O & P Licensing	1.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	14	10.0	14.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	2.0	5.0
Unemployment Insurance	2.2	1.1	27.4	13.9	-49.3%	20.7	13.9	27.4	41.3	137	73.0	133.7
Workforce Development	6.0	45.1	7.0	11.9	70.5%	9.5	7.0	11.9	18.9	458	333.5	433.2
Total	14.7	49.2	38.8	43.2	11.4%	41.0	38.8	43.2	82.0	853	553.5	883.8



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HUMAN RESOURCES	MONTHLY REPORTING PERIODS					Fiscal Year to Date				FISCAL YEAR COMPARISON		
	APRIL2009	MAY2009	JUN2009	JULY2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
PEPS DUE												
Office of the Secretary	8	8	13	10	-23.1%	10.0	10.0	10.0	10.0	107	110	102
Administration	16	12	15	23	53.3%	23.0	23.0	23.0	23.0	184	175	174
Financial Regulation	4	6	9	6	-33.3%	6.0	6.0	6.0	6.0	82	88	84
Labor and Industry	16	13	17	22	29.4%	22.0	22.0	22.0	22.0	158	156	172
O & P Licensing	6	6	9	9	0.0%	9.0	9.0	9.0	9.0	70	75	80
Racing Commission	0	1	0	8	100%	8.0	8.0	8.0	8.0	45	42	17
Unemployment Insurance	32	29	25	58	132.0%	58.0	58.0	58.0	58.0	522	511	515
Workforce Development	21	21	23	53	130.4%	53.0	53.0	53.0	53.0	237	239	225
Total	103	96	111	189	70.3%	189.0	189.0	189.0	189.0	1,405	1396	1369
PEPS COMPLETED												
Office of the Secretary	0	1	0	0	0.0%	0.0	0.0	0.0	0.0	29	31	1
Administration	14	5	6	3	-50.0%	3.0	3.0	3.0	3.0	95	135	77
Financial Regulation	4	0	0	0	0.0%	0.0	0.0	0.0	0.0	48	72	40
Labor and Industry	10	6	2	2	0.0%	2.0	2.0	2.0	2.0	36	85	71
O & P Licensing	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	15	33	30
Racing Commission	0	2	0	0	0.0%	0.0	0.0	0.0	0.0	0	27	12
Unemployment Insurance	16	36	11	6	-45.5%	6.0	6.0	6.0	6.0	467	474	430
Workforce Development	18	3	13	2	-84.6%	2.0	2.0	2.0	2.0	120	151	133
Total	62	53	32	13	-59.4%	13.0	13.0	13.0	13.0	810	1008	794
PEPS OVERDUE												
Office of the Secretary	8	7	13	10	-23.1%	10.0	10.0	10.0	10.0	78	79	101
Administration	2	7	9	20	122.2%	20.0	20.0	20.0	20.0	89	40	97
Financial Regulation	0	6	9	6	-33.3%	6.0	6.0	6.0	6.0	34	16	44
Labor and Industry	6	7	15	20	33.3%	20.0	20.0	20.0	20.0	122	71	101
O & P Licensing	6	6	9	9	0.0%	9.0	9.0	9.0	9.0	55	42	50
Racing Commission	0	1	0	8	100%	8.0	8.0	8.0	8.0	45	15	7
Unemployment Insurance	16	7	14	52	271.4%	52.0	52.0	52.0	52.0	55	37	99
Workforce Development	3	18	10	51	410.0%	51.0	51.0	51.0	51.0	117	88	92
Total	41	59	79	176	122.8%	176.0	176.0	176.0	176.0	595	388	591



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	APRIL2009	MAY2009	JUN2009	JULY2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
PINS												
Office of the Secretary	103.4	103.4	103.4	100.9	-2.4%	100.9	100.9	100.9		112	106	101.9
Administration	175.7	173.8	173.8	169.0	-2.8%	169.0	169.0	169.0		192	184.8	175.7
Financial Regulation	85.3	83.3	83.3	82.6	-0.8%	82.6	82.6	82.6		91	94.3	84.3
Labor and Industry	170.0	170.0	170.0	163.0	-4.1%	163.0	163.0	163.0		179	190	170
O & P Licensing	76.8	76.8	76.8	71.8	-6.5%	71.8	71.8	71.8		78.0	78.2	77.8
Racing Commission	14.0	14.0	14.0	9.0	-35.7%	9.0	9.0	9.0		50	15	15.2
Unemployment Insurance	516.3	517.3	517.3	522.4	1.0%	522.4	522.4	522.4		540	525.7	509.7
Workforce Development	232.3	234.3	234.3	400.8	71.1%	400.8	400.8	400.8		276	261.9	237.3
Total	1,374	1372.9	1372.9	1,520	10.7%	1,519.5	1,519.5	1,519.5		1518	1455.9	1371.9
VACANCIES												
Office of the Secretary	2.0	2.0	2.0	24.0	1100.0%	5.5	5.5	5.5		8	3.5	3.5
Administration	7.0	7.9	7.9	14.0	77.2%	7.0	7.0	7.0		11	9.2	8
Financial Regulation	7.0	9.0	9.0	11.0	22.2%	2.0	2.0	2.0		7	10.4	10.6
Labor and Industry	21.0	21.0	21.0	27.0	28.6%	9.0	9.0	9.0		20	16	22
O & P Licensing	4.7	4.7	4.7	3.0	-35.5%	1.0	1.0	1.0		3	5.65	2.7
Racing Commission	1.0	1.0	1.0	6.0	500.0%	0.0	0.0	0.0		5	0	1
Unemployment Insurance	23.0	10.0	10.0	39.0	290.0%	2.4	2.4	2.4		21	14.48	17.7
Workforce Development	10.0	21.0	21.0	52.0	147.6%	13.0	13.0	13.0		31	30	29
Total	75.6	76.6	76.6	176.0	129.9%	39.9	39.9	39.9		106	89.23	94.5



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Department of Labor, Licensing and Regulation

General Services

GENERAL SERVICES	Reporting Periods				Fiscal Year To Date						Fiscal Year Comp	
Energy Footprint - Utilities	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target	FY 07	FY 08
Electricity use - owned properties (KwH)	422,492	442,288	370,803	99,204	-73.2%	99,204	99,204	99,204	99,204	4,302,269	4,403,562	4,466,361
Electricity use - leased space (KwH)	35,691	34,984	39,986	41,439	3.6%	41,439	41,439	41,439	41,439		385,536	497,484
Gas use - owned space (Therms)	6,301	851	794	292	-63.2%	292	292	292	292	139,020	108,136	106,211
Gas use - leased space (Therms)	517	278	43	1	-97.7%	1	1	1	1		6,466	8,704
Footprint - Vehicles	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target	FY 07	FY 08
Vehicles registered	69	69	73	75	2.7%	75	75	75			75	70
Miles driven	98,144	88,669	92,317	105,857	14.7%	105,857	105,857	105,857	105,857		1,093,025	1,063,859
Avg. manufacturers mpg	21	21	21	21	0.0%	21	21	21			21	21
Footprint -Space Utilization (Sq. Ft.)	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target	FY 07	FY 08
Space occupied - owned (SF)	294,681	294,681	294,681	294,681	0.0%	294,681	294,681	294,681				294,681
Space occupied - leased (SF)	179,585	179,585	179,585	179,585	0.0%	179,585	179,585	179,585				179,585
Space occupied - total occupied (SF)	474,266	474,266	474,266	474,266	0.0%	474,266	474,266	474,266				474,266
Space unoccupied - owned (SF)	10,048	10,048	10,048	10,048	0.0%	10,048	10,048	10,048				10,048
Space unoccupied - leased (SF)	3,507	3,507	3,507	3,507	0.0%	3,507	3,507	3,507				3,507
Space unoccupied - total unoccupied (SF)	13,555	13,555	13,555	13,555	0.0%	13,555	13,555	13,555				13,555
Total space utilization (Occupied & unoccupied in SF)	487,821	487,821	487,821	487,821	0.0%	487,821	487,821	487,821				487,821

NOTES:

1. Electricity Owned: Jan thru Jul partial usage for 1100 Eutaw Street is estimated-awaiting MDGS verification
2. Gas Owned: Jan thru Jul partial usage for 1100 Eutaw Street is estimated-awaiting MDGS verification
3. Target for Owned Facilities is based on CY2005 total energy usage. This is the baseline to be used in DLLR's Phase II Energy Plan.
4. No target for leased facilities - data not available - utilities were paid by the Lessor

Updated 08/20/09



StateStat

Department of Labor, Licensing and Regulation

Budget and Finance

BUDGET AND FINANCE		MONTHLY REPORTING PERIODS				% Change (2)	Fiscal Year to Date			
		Data					Average	Minimum	Maximum	Total
DIVISION		APR-09	MAY-09	JUN-09	JUL-09					
OFFICE OF THE SECRETARY	PERSONAL SERV	1,097,790	753,933	783,756	810,476	3.4%	810,476	810,476	810,476	810,476
	NON-PERS SERV	117,752	144,046	258,646	35,750	-86.2%	35,750	35,750	35,750	35,750
OFFICE OF THE SECRETARY Total		1,215,542	897,979	1,042,402	846,227	-18.8%	846,227	846,227	846,227	846,227
DIVISION OF ADMINISTRATION	PERSONAL SERV	1,526,217	1,035,490	1,074,529	1,048,601	-2.4%	1,048,601	1,048,601	1,048,601	1,048,601
	NON-PERS SERV	470,271	210,342	497,186	167,206	-66.4%	167,206	167,206	167,206	167,206
DIVISION OF ADMINISTRATION Total		1,996,488	1,245,832	1,571,715	1,215,807	-22.6%	1,215,807	1,215,807	1,215,807	1,215,807
FINANCIAL REGULATION	PERSONAL SERV	812,419	529,003	517,989	525,745	1.5%	525,745	525,745	525,745	525,745
	NON-PERS SERV	92,655	59,484	118,332	21,612	-81.7%	21,612	21,612	21,612	21,612
FINANCIAL REGULATION Total		905,075	588,487	636,321	547,357	-14.0%	547,357	547,357	547,357	547,357
LABOR AND INDUSTRY	PERSONAL SERV	1,428,795	940,191	910,968	904,094	-0.8%	904,094	904,094	904,094	904,094
	NON-PERS SERV	300,466	285,397	391,029	281,960	-27.9%	281,960	281,960	281,960	281,960
LABOR AND INDUSTRY Total		1,729,261	1,225,587	1,301,997	1,186,054	-8.9%	1,186,054	1,186,054	1,186,054	1,186,054
DIVISION OF RACING	PERSONAL SERV	216,986	155,442	261,850	178,906	-31.7%	178,906	178,906	178,906	178,906
	NON-PERS SERV	5,712	6,628	1,240,885	49,944	-96.0%	49,944	49,944	49,944	49,944
DIVISION OF RACING Total		222,699	162,070	1,502,735	228,850	-84.8%	228,850	228,850	228,850	228,850
O&P LICENSING	PERSONAL SERV	520,455	406,643	362,486	361,634	-0.2%	361,634	361,634	361,634	361,634
	NON-PERS SERV	199,730	90,068	212,079	2,241,735	957.0%	2,241,735	2,241,735	2,241,735	2,241,735
O&P LICENSING Total		720,185	496,711	574,565	2,603,369	353.1%	2,603,369	2,603,369	2,603,369	2,603,369
WORKFORCE DEVELOPMENT AND	PERSONAL SERV	1,726,688	1,186,388	1,205,564	1,818,058	50.8%	1,818,058	1,818,058	1,818,058	1,818,058
	NON-PERS SERV	4,770,364	2,709,462	2,673,243	8,597,342	221.6%	8,597,342	8,597,342	8,597,342	8,597,342
WORKFORCE DEVELOPMENT AND ADULT LEARNING		6,497,053	3,895,850	3,878,807	10,415,400	168.5%	10,415,400	10,415,400	10,415,400	10,415,400
DIVISION OF UNEMPLOYMENT AD	PERSONAL SERV	4,104,099	2,803,044	2,788,118	2,817,024	1.0%	2,817,024	2,817,024	2,817,024	2,817,024
	NON-PERS SERV	3,493,660	2,357,488	2,419,301	722,373	-70.1%	722,373	722,373	722,373	722,373
DIVISION OF UNEMPLOYMENT ADMINISTRATION Total		7,597,759	5,160,532	5,207,419	3,539,396	-32.0%	3,539,396	3,539,396	3,539,396	3,539,396
		20,884,061	13,673,049	15,715,961	20,582,459	31.0%	20,582,459	20,582,459	20,582,459	20,582,459
Small Procurement Order Time (\$2,50		APR-09	MAY-09	JUN-09	JUL-09	% Change (2)	Average	Minimum	Maximum	Total
Late		7	7	6	7	16.7%	7	7	7	7
Total requisitions processed		308	326	326	251	-23.0%	251	251	251	251
% of Small Proc. reqs processed within 3 days		97.7%	97.9%	98.2%	97.2%	-1.0%	97.2%	97.2%	97.2%	97.2%
Late Invoice Payments		APR-09	MAY-09	JUN-09	JUL-09	% Change (2)	Average	Minimum	Maximum	Total
LATE INVOICE PAYMENTS		8	13	10	5	-50.0%	5	5	5	5
TOTAL INVOICES PAID		1,637	1,631	1,131	1,648	45.7%	1,648	1,648	1,648	1,648
PERCENTAGE LATE (INVOICES)		0.5%	0.8%	0.9%	0.3%	-65.7%	0.3%	0.3%	0.3%	0.3%
Late Invoice Amounts		APR-09	MAY-09	JUN-09	JUL-09	% Change (2)	Average	Minimum	Maximum	Total
LATE INVOICE AMOUNTS		2,570	4,111	22,524	6,317	-72.0%	6,317	6,317	6,317	6,317
TOTAL INVOICE AMOUNTS		4,413,155	10,535,904	5,134,221	9,752,272	89.9%	9,752,272	9,752,272	9,752,272	9,752,272
PERCENTAGE LATE (DOLLARS)		0.1%	0.0%	0.4%	0.1%	-85.2%	0.1%	0.1%	0.1%	0.1%



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Department of Labor, Licensing and Regulation
Division of Financial Regulation

FINANCIAL REGULATION						FISCAL YEAR TO DATE				FISCAL YEAR COMPARISON		
LICENSING						Avg	Min	Max	Total	FY06	FY07	FY08
	Apr-09	May-09	Jun-09	Jul-09	% Change							
Depository Totals	65	64	65	65	0.0%	65	65	65	65	73	72	67
Bank Charters & Trust Institutions	54	53	54	54	0.0%	54	54	54	54	61	61	56
Credit Union Charters	11	11	11	11	0.0%	11	11	11	11	12	11	11
Non-Depository Totals	11,657	11,457	11,278	11,114	-1.6%	11,114	11,114	11,114	11,114	8,178	19,735	18,168
Check Cashier Licenses	495	484	493	497	0.8%	497	497	497	497	412	469	531
Collection Agency Licenses	1450	1440	1457	1454	-0.2%	1,454	1,454	1,454	1,454	1,204	1,346	1,452
Consumer Lender Licenses	192	194	171	146	-14.6%	146	146	146	146	279	283	232
Debt Management Licenses	36	35	35	35	0.0%	35	35	35	35	44	43	36
Installment Lender Licenses	153	171	122	120	-1.6%	120	120	120	120	240	293	249
Money Transmitter licenses	73	74	75	76	1.3%	76	76	76	76	80	87	76
Mortgage Lender Licenses	2624	2523	2437	2296	-5.8%	2,296	2,296	2,296	2,296	5,193	6,178	3,744
Mortgage Originator Licenses	6003	5920	5900	5904	0.1%	5,904	5,904	5,904	5,904	0	10,259	11,171
Sales Finance Company Licenses	631	616	588	586	-0.3%	586	586	586	586	726	777	677
Renewal Issuance Totals	331	223	310	143	-53.9%	143	143	143	143	3,655	1,522	2,363
Check Cashier Licenses	45	76	18	1	-94.4%	1	1	1	1	12	248	66
Collection Agency Licenses	65	32	49	45	-8.2%	45	45	45	45		232	475
Consumer Loan Licenses	4	1	1	4	300.0%	4	4	4	4	176	7	172
Debt Management Licenses	2	0	1	0	-100.0%	0	0	0	0	29	3	32
Installment Lender Licenses	3	2	1	1	0.0%	1	1	1	1	176	31	23
Money Transmitter Licenses	0	0	0	0	0.0%	0	0	0	0	70	0	79
Mortgage Lender Licenses	95	43	90	37	-58.9%	37	37	37	37	3,153	834	1,225
Mortgage Originator Licenses	99	59	51	23	-54.9%	23	23	23	23	0	0	0
Sales Finance Company Licenses	18	10	99	32	-67.7%	32	32	32	32	39	167	291
Renewal Rates						Avg	Min	Max	YTD AVG			
Mortgage Lender Licenses	44.8%	26.4%	44.6%	19.7%	-55.8%	19.7%	19.7%	19.7%	19.7%	70.5%	68.4%	46.0%
Mortgage Originator Licenses	24.5%	18.1%	19.0%	6.5%	-65.6%	6.5%	6.5%	6.5%	6.5%			0.0%
New License Issuance Totals	163	251	257	369	43.6%	369	369	369	369	2031	12228	3247
Check Cashier Licenses	1	3	7	6	-14.3%	6	6	6	6	50	165	93
Collection Agency Licenses	17	12	22	11	-50.0%	11	11	11	11	266	215	262
Consumer Loan Licenses	1	2	1	1	0.0%	1	1	1	1	35	22	28
Debt Management Licenses	0	0	0	0	0.0%	0	0	0	0	0	0	3
Installment Lender Licenses	1	19	0	0	0.0%	0	0	0	0	33	65	25
Money Transmitter Licenses	0	2	0	1	100.0%	1	1	1	1	8	5	6
Mortgage Lender licensees	22	19	26	10	-61.5%	10	10	10	10	1,524	1,371	707
Mortgage Originator Licenses	120	184	198	334	68.7%	334	334	334	334	0	10,259	2,018
Sales Finance Company Licenses	1	10	3	6	100.0%	6	6	6	6	115	126	105
DECISION MEASURES	Apr-09	May-09	Jun-09	Jul-10	% Change	Avg	Min	Max	YTD AVG	FY06	FY07 AVG	FY08 YTD AVG
Average Days to Approval on New												
Check Cashier Licenses	111	65	46	62	34.8%	62	62	62	62			7
Collection Agency Licenses	35	64	77	89	15.6%	89	89	89	89		46	62
Consumer Loan Licenses	65	63	101	113	11.9%	113	113	113	113		57	55
Debt Management Licenses	0	0	0	0	0.0%	0	0	0	0			0
Installment Lender Licenses	48	32	0	0	0.0%	0	0	0	0		67	56
Money Transmitter Licenses	0	175	0	240	100.0%	240	240	240	240			1
Mortgage Lender Licenses	56	69	32	100	212.5%	100	100	100	100		64	65
Mortgage Originator Licenses	57	55	71	65	-8.5%	65	65	65	65		75	65
Sales Finance Company Licenses	37	40	16	30	87.5%	30	30	30	30		46	52



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Licensing change decision on completed application - processing (totals)	176	113	148	94	-36.5%	94	94	94	94			2,391
Change of control <60days	1	0	1	2	100.0%	2	2	2	2			5
Total # of change of controls approved					0.0%	#DIV/0!	0	0	0			
Change of address <60days	50	32	47	30	-36.2%	30	30	30	30			958
Total # of Change of Address approved					0.0%	#DIV/0!	0	0	0			
Change of employer <10days	125	81	100	62	-38.0%	62	62	62	62			1,428
Total # of Change of employer approved					0.0%	#DIV/0!	0	0	0			
EXAM RATIOS	Apr-09	May-09	Jun-09	Jul-10	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Depository Totals												
Bank exams completed	3	3	0	3	100.0%	3	3	3	3	46	21	27
Bank exams scheduled	3	2	2	2	0.0%	2	2	2	2	36	23	36
Credit Union exams completed	1	0	1	0	-100.0%	0	0	0	0	12	7	10
Credit Union exams scheduled	1	1	1	0	-100.0%	0	0	0	0	12	8	15
Non-Depository Totals												
Check Cashier exams completed	11	15	11	10	-9.1%	10	10	10	10	0	7	82
Collection Agency exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0
Consumer Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0
Debt Management exams completed	1	0	1	2	100.0%	2	2	2	2	3	4	8
Installment Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0
Money Transmitter exams completed	2	1	1	1	0.0%	1	1	1	1	12	12	11
Mortgage Lender exams completed	60	67	103	61	-40.8%	61	61	61	61	756	982	1,485
Mortgage Lender exams Required by Statute	76	74	74	70	-5.4%	70	70	70	70	1,754	1,882	1,421
Sales Finance Company exams completed	0	0	0	0	0.0%	0	0	0	0	1	0	0
Exam turn-in efficiency												
Depository	Apr-09	May-09	Jun-09	Jul-10	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Number of completed exams turned into Office <30 days	2	3	1	0	-100.0%	0	0	0	0			12
Total number of completed exams during the month	4	3	1	3	200.0%	3	3	3	3			37
Number of reviewed exams sent from Office to Institution <30 days	0	0	1	0	-100.0%	0	0	0	0			13
Total number of Exams Reviewed by Office during the month	8	4	7	7	0.0%	7	7	7	7			40
Number of Exam Responses received from Institutions <30 days	1	0	1	0	-100.0%	0	0	0	0			7
Total number of Responses from Institutions received during the month	4	1	2	0	-100.0%	0	0	0	0			12
Non-Depository	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Total completed exams (mort & other non-depos.)	74	83	116	74	-36.2%	74	74	74	74			1586
Avg Days to Completion (mort exams only)	3	2	1	1.4	40.0%	1	1	1	1.4			
Total Outstanding Invoices		51	15	38	153.3%	38	38	38	38			
INVESTIGATION/ENFORCEMENT	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Investigations initiated - total	33	30	45	30	-33.3%	30	30	30	30	117	144	204
Investigations initiated - Mortgage	23	26	36	9	-75.0%	9	9	9	9			
Investigations initiated - Non-Mortgage	10	4	9	21	133.3%	21	21	21	21			
Investigations completed (total)	20	19	24	23	-4.2%	23	23	23	23			154
Investigation in Process	211	222	243	250	2.9%	250	250	250	250		89	151
Referrals for Charges	5	3	5	3	-40.0%	3	3	3	3			
Cease and Desist Order ("C&D")	1	1	1	7	600.0%	7	7	7	7			2
Charge Letters	0	0	0	0	0.0%	0	0	0	0			5
Consent / Final Order	3	2	4	1	-75.0%	1	1	1	1			93
Revocations	0	0	0	0	0.0%	0	0	0	0			
FINES, RECOVERIES & COLLECTION (CCU)	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
FINES TOTAL	\$41,600	\$16,600	\$712,557	\$41,650	-94.2%	41,650	41,650	41,650	41,650		\$415,651	392,238
Licensing	\$1,600	\$1,400	\$7,950	\$11,000	38.4%	11,000	11,000	11,000	11,000		\$ 98,565	168,086
Compliance / Examination	\$12,500	\$15,200	\$679,607	\$12,150	-98.2%	12,150	12,150	12,150	12,150		\$ 317,086	186,152
Complaints												
Enforcement	\$27,500	\$0	\$25000	\$18,500	-26.0%	18,500	18,500	18,500	18,500		\$0	38,000
RECOVERIES TOTAL	\$248,936	\$112,938	\$885,860	\$206,860	-76.6%	206,860	206,860	206,860	206,860		\$ 1,997,632	1,318,938
Licensing												
Compliance (Mortgage and non-mortgage)	\$53,799	\$85,429	\$723,008	\$125,290	-82.7%	125,290	125,290	125,290	125,290		\$1,377,140	\$934,771
Complaints - Total	\$114,537	\$24,402	\$12,852	\$81,570	534.7%	81,570	81,570	81,570	81,570		\$620,492	\$384,167



StateStat
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Volume 3 Number 2
 Reporting Period July, 2009

LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					FISCAL YEAR TO DATE					FISCAL YEAR COMPARISON			
	Employment Standards	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY05
Wage payment claims/investigations	129	100	152	110	-27.6%	110	110	110	110	110	992	1,555	1691	983
Open Cases Under Investigation	506	470	509	499	-2.0%	499	499	499	499	376	273	509	314	
Total Cases Closed	156	136	113	120	6.2%	120	120	120	120	634	1,677	1435	846	
Employee wages recovered <90 days	\$28,414	\$23,266	\$20,031	\$24,226	20.9%	24,226	24,226	24,226	24,226	\$274,347	\$675,152	\$288,082	\$201,042	
Investigators	3.06	3.38	3.03	2.65	-12.5%	3	3	3	3	3.00	4.00	3.03	3.00	
Total wages recovered	\$50,361	\$72,533	\$34,629	\$43,007	24.2%	43,007	43,007	43,007	43,007	\$312,923	\$764,684	\$455,795	\$316,655	
Inquiries (calls to call center)	3,859	3,906	3,867	3,666	-5.2%	3,666	3,666	3,666	3,666	7,644	39,715	50412		
Transferred/referred to outside agency	219	220	174	165	-5.2%	165	165	165	165	323	1,974	1542		
Handled internally	3,640	3,686	3,693	3,501	-5.2%	3,501	3,501	3,501	3,501	7,321	37,741	48870		
Total hours of inquiry calls	239	204.9	227	231	1.7%	231	231	231	231	291	2,401	2661.08		
Prevailing wage	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY05	
New Prevailing Wage projects	34	22	18	6	-66.7%	6	6	6	6	166	105	123	73	
Closed Prevailing Wage projects	10	17	4	7	75.0%	7	7	7	7			102		
Total Prevailing Wage projects	108	113	127	126	-0.8%	126	126	126	126			127		
Value of current Prevailing Wage projects	\$1,589,761,793	\$1,728,448,457	\$1,901,626,645	\$1,924,526,625	1.2%	1,924,526,625	1,924,526,625	1,924,526,625	1,924,526,625			\$1,901,626,645		
Prevailing Wage investigations	49	63	48	47	-2.1%	47	47	47	47	675	723	366	254	
Employees interviewed	455	528	419	264	-37.0%	264	264	264	264	8,094	11,447	3,853	4,411	
Amount of Prevailing Wage restitution recovered	\$33,009	\$41,999	\$131,526	\$18,430	-86.0%	18,430	18,430	18,430	18,430	\$228,038	\$476,331	\$308,945	\$696,750	
Number of Employees restitution collected for	97	85	50	24	-52.0%	24	24	24	24	177	464	\$392	356	
Wage determinations issued	25	19	33	22	-33.3%	22	22	22	22	251	248	293	186	
Value of Wage Determinations issued	\$149,528,242	\$126,235,049	\$118,636,624	\$102,949,720	-13.2%	102,949,720	102,949,720	102,949,720	102,949,720			\$118,636,624		
Liquidated Damages collected	\$107,113	\$14,361	\$70,507	\$6,170	-91.2%	6,170	6,170	6,170	6,170	\$102,921	\$59,047	\$418,346	\$18,578	
Certified payroll records received	4153	4115	4,513	3,290	-27.1%	3,290	3,290	3,290	3,290			45,352		
Investigators	4.20	4.70	4.60	3.50	-23.9%	4	4	4	4	4.00	4.00	4.60	4.00	
Living wage	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY05	
New Living Wage service contracts	7	8	66	18	-72.7%	18	18	18	18		216	267		
Total Living Wage service contracts	409	417	483	501	3.7%	501	501	501	501		216	483		
Value of New Living Wage service contracts	\$17,523,761	\$81,526,254	\$147,790,027	\$20,477,976	-86.1%	20,477,976	20,477,976	20,477,976	20,477,976		\$933,096,222	\$5,903,872,107		
Living Wage investigations	18	41	27	1	-96.3%	1	1	1	1			147		
Employees interviewed	3	50	7	32	357.1%	32	32	32	32		21	67		
Amount of Living Wage restitution recovered	\$0	\$146	\$291	\$0	-100.0%	0	0	0	0		\$324	\$3,537		
Number of employees receiving restitution	0	1	3	0	-100.0%	0	0	0	0		2	17		
Living Wage payroll records received	14	74	80	78	-2.5%	78	78	78	78			334		
Investigators	1.00	1.00	1.00	0.25	-75.0%	0	0	0	0		0	1		
Safety Inspections - Railroad	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY05	
Complaints	0	0	2	0	-100.0%	0	0	0	0	29	37	10	8	
Accidents	3	3	0	0	0.0%	0	0	0	0	24	35	24	22	
Fatalities	1	0	0	0	0.0%	0	0	0	0	0	2	3	5	
Injuries	0	1	0	0	0.0%	0	0	0	0	3	12	4	7	
Property damage	2	2	0	0	0.0%	0	0	0	0	21	29	17	10	
Inspector positions authorized	4	4	4	4	0.0%	4	4	4	4	6	4	4	6	
Inspectors	2	2	2	2	0.0%	2	2	2	2	3	3	2	3	
Defects identified	93	124	98	240	144.9%	240	240	240	240	2,240	2,121	1,780	1,037	
Violations identified	0	0	0	0	0.0%	0	0	0	0	39	42	38	15	
Miles of Track	216	175	178	206	15.7%	206	206	206	206	1,293	1,425	1,566	1,329	
Locomotives	0	0	0	1	100%	1	1	1	1	380	424	126	390	
Rail cars	0	0	0	0	0.0%	0	0	0	0	6,420	5,536	769	5,872	
Operating Practices Inspections	15	19	12	11	-8.3%	11	11	11	11	150	151	180	147	



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LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					% Change	FISCAL YEAR TO DATE				FISCAL YEAR COMPARISON			
	Apr-09	May-09	Jun-09	Jul-09	Avg		Min	Max	Total	FY07	FY08	FY09	FY05	
Safety Inspections - Amusement rides														
Total Inspections	670	1140	793	669	-15.6%	669	669	669	669	669	4,954	5,224	5,078	4,849
Certificate Inspections	540	999	719	596	-17.1%	596	596	596	596	596	4,034	4,341	4,154	3,709
Other Inspections	130	141	74	73	-1.4%	73	73	73	73	73	920	883	923	1,140
Accidents	0	0	0	1	100.0%	1	1	1	1	1	5	7	2	4
Incidents/Complaints	0	1	1	2	100.0%	2	2	2	2	2		6	11	
Fatalities	0	0	0	0	0.0%	0	0	0	0	0		0	0	
Positions Authorized	7	7	7	7	0.0%	7	7	7	7	7	6	7	7	6
Vacant Positions	0	1	1	0	-100.0%	0	0	0	0	0	1	1	1	1
AR Inspectors (Inspecting)	3.56	3.77	3.43	3.29	-4.0%	3	3	3	3	3			3.43	
Elevator Inspectors (Inspecting AR's)	0.20	0.64	0.25	0.37	0	0	0	0	0	0			0.25	
AR Inspectors (Not-Inspecting)	2.80	1.84	2.23	3.37	51.3%	3	3	3	3	3			2.23	
Avg Inspections per Inspector	178	259	216	183	-15.1%	183	183	183	183	183			216	
Safety Inspection - Elevators														
Total Elevators Registered	21,306	21,395	21,445	21,533	0.4%	21,533	21,533	21,533	21,533	21,533	20,039	20,712	21,445	18,802
Elevators registered (Private Sector)				13,565	100%	13,565	13,565	13,565	13,565	13,565				
Elevators registered (Private Sector Inspected By State)				3,881	100%	3,881	3,881	3,881	3,881	3,881				
Elevators registered (State)				4,087	100%	4,087	4,087	4,087	4,087	4,087				
Total Elevators Overdue	6,028	5,986	6,000	5,966	-0.6%	5,966	5,966	5,966	5,966	5,966	2,505	6,157	6,000	4,705
Total Elevators Overdue (Private Sector)				937	100%	937	937	937	937	937				
Up to 30 days overdue (Private Sector)					0.0%	0	0	0	0	0				
31-45 days overdue (Private Sector)					0.0%	0	0	0	0	0				
46-61 days overdue (Private Sector)					0.0%	0	0	0	0	0				
> 61 days overdue (Private Sector)					0.0%	0	0	0	0	0				
Number of authorized 3rd party Inspectors				58	100%	58	58	58	58	58				
Total elevators overdue (State)				1,148	100%	1,148	1,148	1,148	1,148	1,148				
State)				3,881	100%	3,881	3,881	3,881	3,881	3,881				
Up to 1 Year Overdue (State)	5,539	5,433	5,347	1,007	-81.2%	1,007	1,007	1,007	1,007	1,007	2,365	6,082	5,347	4,256
1 to 2 Years Overdue (State)	487	550	652	141	-78.4%	141	141	141	141	141	127	69	652	402
> 2 Years Overdue (State)	2	3	1	0	-100.0%	0	0	0	0	0	13	6	1	4
Total Inspections	975	1,092	1,364	1,876	37.5%	1,876	1,876	1,876	1,876	1,876	19,051	16,122	16,287	16,726
Total Inspections (3rd Party)				364	100%	364	364	364	364	364				
Total Inspections (State)				1,512	100%	1,512	1,512	1,512	1,512	1,512				
Accidents	0	0	0	1	100%	1	1	1	1	1	12	14	2	15
Incidents/Complaints	8	10	3	10	233.3%	10	10	10	10	10		31	33	
Fatalities	0	0	0	0	0.0%	0	0	0	0	0		0	0	
Positions Authorized	26	26	26	23	-11.5%	23	23	23	23	23	23	26	26	23
Vacant Positions	6	6	6	3	-50.0%	3	3	3	3	3	1	5	6	1
Elevator Inspectors (Inspecting)	10.87	13.55	14.40	15.48	7.5%	15	15	15	15	15			14.40	
AR Inspectors (Inspecting Elevators)	0.64	0.39	0.34	0.33	-3.5%	0	0	0	0	0			0.34	
Elevator Inspectors (Not-Inspecting)	8.92	5.81	5.35	4.15	-22.4%	4	4	4	4	4			5.35	
Fiscal Year Benchmark	76	76	76	76	0.0%	76	76	76	76	76			76	
Avg Inspections per Inspector	85	78	93	96	3.3%	96	96	96	96	96			93	



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	Boilers and pressure vessels	Apr-09	May-09	Jun-09	Jul-09		Avg	Min	Max	Total	FY07	FY08	FY09	FY05
Units Registered Total	54,978	54,887	54,763	54,763	54,763	0.0%	54,763	54,763	54,763		55,352	55,890	54,763	55,117
Units Registered--MD State	15,717	15,119	15,024	15,024	15,024	0.0%	15,024	15,024	15,024		15,142	14,693	15,024	18,651
Units Registered--Special	39,261	39,768	39,739	39,739	39,739	0.0%	39,739	39,739	39,739		40,210	41,197	39,739	36,466
Total Inspections	2,571	2,483	2,946	2,533	2,533	-14.0%	2,533	2,533	2,533	2,533	27,598	26,707	29,618	26,248
Inspections--MD State	589	689	763	815	815	6.8%	815	815	815	815	5,534	6,741	8,424	5,538
Inspections--Special	1,982	1,794	2,183	1,718	1,718	-21.3%	1,718	1,718	1,718	1,718	22,064	19,966	21,194	20,710
Accidents	2	0	0	0	0	0.0%	0	0	0	0	2	1	2	3
Incidents/Complaints	0	0	0	0	0	0.0%	0	0	0	0		1	0	
Fatalities	0	0	0	0	0	0.0%	0	0	0	0		0	0	
Positions Authorized	13	13	13	13	13	0.0%	13	13	13		11	13	13	11
Vacant Positions	4	5	5	5	5	0.0%	5	5	5				5	
BPV Inspectors (Inspecting)	3.43	4.01	4.67	4.67	4.67	0.0%	5	5	5				4.67	
BPV Inspectors (Not-Inspecting)	5.57	3.99	3.33	3.33	3.33	-0.1%	3	3	3				3.33	
Fiscal Year Benchmark	165	165	165	165	165	0.0%	165	165	165				165	
Avg Inspections per Inspector	172	172	164	174	174	6.4%	174	174	174				164	
Overdue Inspections	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY05	
Total BPV Overdue	10,788	10,209	9,570	10,156	6.1%	10,156	10,156	10,156		13,606	14,606	9,570	15,459	
Up to 1 Year Overdue	5,654	5,222	4,722	5,501	16.5%	5,501	5,501	5,501		6,577	7,186	4,722	6,276	
1 to 2 Years Overdue	1,958	1,964	1,957	1,896	-3.1%	1,896	1,896	1,896		2,533	2,642	1,957	4,369	
> 2 Years Overdue	3,176	3,023	2,891	2,759	-4.6%	2,759	2,759	2,759		4,496	4,778	2,891	4,814	
Total State of Maryland	6,785	6,541	6,337	6,568	3.6%	6,568	6,568	6,568		7,246	7,145	6,337	8,470	
Up to 1 Year Overdue-State	2,875	2,790	2,667	2,954	10.8%	2,954	2,954	2,954		2,451	2,658	2,667	2,854	
1 to 2 Years Overdue-State	1,271	1,302	1,301	1,279	-1.7%	1,279	1,279	1,279		1,637	1,299	1,301	2,374	
> 2 Years Overdue-State	2,639	2,449	2,369	2,335	-1.4%	2,335	2,335	2,335		3,158	3,188	2,369	3,242	
Total Insurance (other)	4,003	3,668	3,233	3,588	11.0%	3,588	3,588	3,588		6,360	7,461	3,233	6,989	
Up to 1 Year Overdue-Other	2,779	2,432	2,055	2,547	23.9%	2,547	2,547	2,547		4,126	4,528	2,055	3,422	
1 to 2 Years Overdue-Other	687	662	656	617	-5.9%	617	617	617		896	1,343	656	1,995	
> 2 Years Overdue-Other	537	574	522	424	-18.8%	424	424	424		1,338	1,590	522	1,572	
ACE American Insurance	55	10	0	13	100%	13	13	13		32	54	0	15	
ARISE Incorporated	102	151	173	293	69.4%	293	293	293		814	482	173	307	
Chubb	329	273	220	223	1.4%	223	223	223		425	303	220	939	
Cincinnati Insurance	33	37	24	39	62.5%	39	39	39		48	46	24	115	
CNA Insurance Company	159	115	94	110	17.0%	110	110	110		200	267	94	209	
FM Global	79	80	26	91	250.0%	91	91	91		75	34	26	241	
Hartford Steam Boiler	1,791	1,617	1,539	1,865	21.2%	1,865	1,865	1,865		3,117	4,670	1,539	2,819	
Hartford Steam Boiler-CT	47	47	29	26	-10.3%	26	26	26		5	109	29	0	
National Union Fire Insurance	1	1	0	2	100%	2	2	2		2	1	0	21	
Seneca Insurance	88	53	79	0	-100.0%	0	0	0		94	67	79	51	
Travelers	679	696	658	57	-91.3%	57	57	57		823	1,166	658	952	
Zurich American Insurance	635	583	386	554	43.5%	554	554	554		720	258	386	1,217	
Sasol North America Inc.	5	5	5	310	6100.0%	310	310	310		5	4	5	103	



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LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					FISCAL YEAR TO DATE					FISCAL YEAR COMPARISON			
	MOSH	Apr-09	May-09	Jun-09	Jan-00	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY05
Voluntary compliance sites	2	0	1	0	-100.0%	0	0	0	0	0	9	16	18	4
Inspections	84	118	181	191	5.5%	191	191	191	191	191	1,433	1,346	1,598	1,148
Inspector positions authorized	59	59	57	56	-1.8%	56	56	56	56	59	59	57	64	
Inspectors (current)	54	54	53	51	-3.8%	51	51	51	51	54	58	53	55	
Violations	549	593	860	635	-26.2%	635	635	635	635	635	5,446	7,029	7,319	5,175
Hazards abated	330	450	624	433	-30.6%	433	433	433	433	433	5,446	5,325	5,954	5,175
Crane letters sent			6	1	-83.3%	1	1	1	1	1			6	
Employees removed from exposure	4439	8698	5,618	3,158	-43.8%	3,158	3,158	3,158	3,158	3,158	111,334	79,617	49,238	55,930
Training Classes	8	8	6	3	-50.0%	3	3	3	3	3	201	84	96	199
Training participants	261	174	179	61	-65.9%	61	61	61	61	61	5,492	2,101	2,556	5,590
Other Persons Affected	715	264	545	371	-31.9%	371	371	371	371	371		19,041	5,563	
Complaints w/ serious hazards inspected	10	6	10	12	20.0%	12	12	12	12	12	71	60	104	101
Accidents Investigated	9	11	10	12	20.0%	12	12	12	12	12	139	135	121	150
Fatalities investigated	2	3	2	3	50.0%	3	3	3	3	3	32	22	27	37
Fatalities investigated <1 day of notification	2	3	2	3	50.0%	3	3	3	3	3	28	21	26	34
% investigated <1 day	100%	100%	100%	100%	0.0%	1	1	1	1	1	87.50%	97.20%	100%	91.90%
Discrimination complaints	1	3	5	5	0.0%	5	5	5	5	5	36	25	16	24
Consultation Initial Safety	15	15	10	8	-20.0%	8	8	8	8	8	173	155	160	191
Consultation Initial Health	7	7	7	7	0.0%	7	7	7	7	7	94	103	107	90
Consultation Follow up	2	0	2	3	50.0%	3	3	3	3	3	38	27	23	38
Consultation Training	1	0	1	0	-100.0%	0	0	0	0	0	8	9	11	14
Apprenticeship and training	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY05	
Active Programs registered	187	186	185	183	-1.1%	183	183	183				185		
Inactive Programs registered	307	303	304	305	0.3%	305	305	305				304		
Total Programs registered	494	489	489	488	-0.2%	488	488	488		513	501	489	531	
Visits - Compliance review	8	5	7	6	-14.3%	6	6	6	6	13	40		41	
Compliance Review Benchmark	9	9	9	9	0.0%	9	9	9	9				9	
Technical assistance	164	107	125	84	-32.8%	84	84	84	84	131	151	674	74	
Marketing and development	22	23	19	10	-47.4%	10	10	10	10	75	125	162	83	
Apprentice registration occurrences	362	298	482	420	-12.9%	420	420	420	420			1,535		
Apprentices registered - total	9,695	9,602	9,487	9,477	-0.1%	9,477	9,477	9,477		9,398	9,661	9,487	8,183	
Total # Minority Apprentices	3,721	3,677	3,623	3,608	-0.4%	3,608	3,608	3,608		3,698	3,786	3,623	3,034	
Total # Women Apprentices	446	447	446	437	-2.0%	437	437	437		492	495	446	408	
Minority Apprentice Graduates	16	52	87	30	-65.5%	30	30	30	30	298	310	321	343	
Women Apprentice Graduates	1	0	7	2	-71.4%	2	2	2	2	75	27	34	53	
Apprentice graduates - total	59	125	248	64	-74.2%	64	64	64	64	1,175	1,050	1,045	1,197	
Field representatives	4	4	4	2	-50.0%	2	2	2	2	4	4	4	4	
Participating Employers	3,132	3,132	3,135	3,136	0.0%	3,136	3,136	3,136		3,030	3,118	3,135	2,913	



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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					% Change	Fiscal Year To Date				FY COMPARISON		
	Apr-09	May-09	Jun-09	Jul-09	Avg		Min	Max	Total	FY06	FY07	FY08	
LICENSE TOTALS													
Architects	6,054	6,092	6,102	6,159	0.9%	6,017	5,928	6,102		5,553	5,679	5,899	
Barbers	6,272	6,265	6,267	6,265	0.0%	6,249	6,205	6,282		6,206	6,155	6,270	
Bay Pilots	65	65	65	63	-3.1%	64	60	65		63	69	60	
Cemetery Oversight	1,347	1,345	1,340	1,360	1.5%	1,215	1,101	1,347		948	979	1,082	
Certified Interior Design	318	318	315	316	0.3%	320	314	325		289	289	314	
Certified Public Accountants	19,750	19,752	19,736	19,752	0.1%	19,787	19,723	19,848		19,346	19,368	19,826	
Cosmetologists	48,090	48,042	47,977	48,043	0.1%	47,979	47,823	48,090		44,907	45,863	47,774	
Stationary Engineers	6,446	6,433	6,399	6,390	-0.1%	6,427	6,399	6,446		5,116	5,132	6,386	
Foresters	187	191	192	193	0.5%	183	173	192		189	180	185	
Home Improvement	27,176	27,155	27,233	27,321	0.3%	26,976	26,647	27,233		17,646	18,103	26,694	
HVACR Contractors	17,422	17,315	17,296	17,458	0.9%	17,292	16,894	17,533		15,305	15,901	16,850	
Landscape Architects	981	982	990	988	-0.2%	972	957	990		857	876	938	
Land Surveyors	1,001	1,001	997	1,010	1.3%	994	988	1,001		909	928	985	
Master Electricians	4,942	4,952	4,957	4,969	0.2%	4,884	4,784	4,957		4,719	4,372	4,790	
Plumbers	13,865	13,767	13,723	13,785	0.5%	13,820	13,691	13,989		12,603	13,043	13,749	
Precious Metal Dealers & Pawnbrokers	395	403	412	414	0.5%	359	311	412		244	265	297	
Professional Engineers	19,437	19,462	19,492	19,825	1.7%	19,149	18,787	19,492		16,804	17,435	18,686	
Real Estate	50,199	49,666	48,920	48,531	-0.8%	51,571	48,920	53,750		53,710	55,788	54,201	
Real Estate Appraisers and Home Inspectors	5,291	5,229	5,144	5,118	-0.5%	5,513	5,144	5,802		5,302	5,462	5,836	
NEW LICENSES													
Architects	5	60	18	62	244.4%	32	5	60	385	379	369	311	
Barbers	51	57	52	55	5.8%	46	37	57	550	581	544	542	
Bay Pilots	0	0	0	2	0.0%	1	0	6	12	0	4	7	
Cemetery Oversight	23	30	49	27	-44.9%	43	19	134	512	252	330	319	
Certified Interior Design	2	1	3	1	-66.7%	2	0	6	24	16	22	35	
Certified Public Accountants	74	52	41	38	-7.3%	49	19	74	589	559	602	854	
Cosmetologists	291	260	383	334	-12.8%	321	241	393	3,855	4,276	4,272	4,470	
Stationary Engineers	9	13	5	12	140.0%	18	5	36	214	174	420	1,177	
Foresters	0	1	0	1	0.0%	1	0	2	9	3	5	6	
Home Improvement	317	221	312	238	-23.7%	249	181	317	2,992	2,349	2,890	3,176	
HVACR Contractors	97	104	249	305	22.5%	218	97	318	2,612	2,617	2,669	2,692	
Landscape Architects	3	2	8	1	-87.5%	5	1	13	57	52	51	64	
Land Surveyors	1	4	1	17	1600.0%	3	0	5	30	55	27	62	
Master Electricians	15	19	17	28	64.7%	26	15	39	307	335	349	386	
Plumbers	61	60	125	198	58.4%	140	60	270	1,681	1,945	1,838	2,059	
Precious Metal Dealers & Pawnbrokers	18	11	14	8	-42.9%	10	4	18	123	16	25	80	
Professional Engineers	83	70	84	346	311.9%	103	55	289	1,241	1,108	1,203	1,387	
Real Estate	479	394	468	387	-17.3%	552	394	686	6,629	8,820	9,854	9,337	
Real Estate Appraisers and Home Inspectors	23	16	19	21	10.5%	31	5	112	370	1,119	927	1,088	



StateStat
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Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
LICENSE RENEWALS - RATE												
Architects	82.0%	69.0%	82.0%	69.0%	-15.9%	77%	67%	83%				
Barbers	68.0%	62.0%	64.0%	63.0%	-1.6%	67%	62%	70%				
Bay Pilots	0.0%	0.0%	0.0%	0.0%	0.0%	0%	0%	0%				
Certified Interior Design	70.0%	79.0%	62.0%	78.0%	25.8%	65%	30%	100%				
Certified Public Accountants	82.0%	84.0%	86.0%	86.0%	0.0%	84%	80%	87%				
Cosmetologists	66.0%	69.0%	66.0%	68.0%	3.0%	68%	65%	72%				
Stationary Engineers	85.0%	81.0%	85.0%	80.0%	-5.9%	82%	77%	85%				
Foresters	100.0%	67.0%	0.0%	67.0%	0.0%	62%	0%	100%				
Home Improvement	64.0%	68.0%	64.0%	65.0%	1.6%	66%	60%	71%				
HVACR Contractors	53.0%	53.0%	48.0%	45.0%	-6.2%	49%	44%	57%				
Landscape Architects	84.0%	91.0%	76.0%	84.0%	10.5%	81%	73%	91%				
Land Surveyors	92.0%	71.0%	81.0%	56.0%	-30.9%	86%	71%	95%				
Master Electricians	84.0%	80.0%	83.0%	79.0%	-4.8%	78%	72%	84%				
Plumbers	58.0%	59.0%	56.0%	50.0%	-10.7%	53%	42%	59%				
Precious Metal Dealers & Pawnbrokers	16.0%	50.0%	63.0%	60.0%	-4.8%	29%	0%	63%				
Professional Engineers	80.0%	79.0%	83.0%	74.0%	-10.8%	81%	77%	86%				
Real Estate	59.0%	55.0%	58.0%	58.0%	0.0%	59%	55%	62%				
Real Estate Appraisers and Home Inspectors	32.0%	30.0%	20.0%	29.0%	45.0%	24%	13%	32%				
Cemetery Oversight	22.0%	22.0%	12.0%	13.0%	8.3%	19%	10%	31%				
LICENSE RENEWALS-RAW DATA												
Architects	230	229	266	258	-3.0%	243	217	267	2,188	2,475	2,612	2,700
Barbers	232	224	284	274	-3.5%	259	224	305	2,335	2,388	2,882	2,513
Bay Pilots	0	0	0	0	0.0%	0	0	0	0	65	0	54
Certified Interior Design	16	15	17	18	5.9%	11	1	18	100	132	126	143
Certified Public Accountants	768	754	871	792	-9.1%	803	520	1058	7,231	9,273	9,507	9,214
Cosmetologists	1,711	1,672	1,960	1,769	-9.7%	1835	1672	2039	16,519	20,479	20,093	21,032
Stationary Engineers	217	205	267	244	-8.6%	223	187	267	2,008	2,404	2,304	2,313
Foresters	3	2	2	4	100.0%	16	1	72	147	21	150	24
Home Improvement	1,165	1,145	1,290	1,058	-18.0%	1152	962	1531	10,370	9,257	11,457	10,527
HVACR Contractors	545	521	572	535	-6.5%	548	477	679	4,931	6,447	5,312	6,916
Landscape Architects	39	24	36	29	-19.4%	41	24	52	368	398	409	424
Land Surveyors	23	31	32	20	-37.5%	35	23	56	318	478	403	476
Master Electricians	226	245	310	228	-26.5%	237	195	310	2,131	2,021	1,809	2,609
Plumbers	507	448	543	511	-5.9%	486	410	629	4,376	4,915	5,078	5,337
Precious Metal Dealers & Pawnbrokers	17	20	15	17	13.3%	10	3	20	93	148	71	120
Professional Engineers	652	642	762	581	-23.8%	647	476	773	5,821	6,911	7,183	7,248
Real Estate	2,549	2,277	2,716	2,278	-16.1%	2683	2240	3348	24,147	19,955	25,881	30,468
Real Estate Appraisers and Home Inspectors	77	63	75	65	-13.3%	70	47	97	629	665	1,316	767
Cemetery Oversight	15	23	18	10	-44.4%	23	9	38	203	223	203	255



StateStat
Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
HOME IMPROVEMENT												
Complaints Received	121	119	147	170	15.6%	154	119	219	1,848			
Complaints (licensed)	75	65	73	91	24.7%	87	65	130	1,046	1,678	1,612	1,183
Complaints (unlicensed)	46	54	74	79	6.8%	66	46	103	793	1,394	1,294	856
Investigations completed	166	271	233	113	-51.5%	217	124	315	2,606	3,662	3,308	3,525
Investigation time to resolution in Days	172	135	83	157	89.2%	113	77	172		65	91	108
Claims Received	33	26	30	31	3.3%	29.18	22.00	39.00	321			
Panel Small Claims	4	4	0	14	0.0%	6.27	0.00	20.00	69			
Investigators	7	6	7	7	0.0%	7	6	8			7	85
Avg. caseload	108	105	94	117	24.5%	112	94	135			93	105
Monetary Settlement by Investigators	\$28,299	\$19,140	\$9,705	\$26,400	172.0%	\$23,764	\$1,841	\$66,018	\$261,405			
Restitution through Criminal Court	\$113,942	\$156,645	\$198,314	\$284,044	43.2%	\$167,051	\$73,182	\$239,341	\$1,837,561			
ADR	28	14	32	26	-18.8%	21	8	46	236			
District Court	84	112	115	136	-18.3%	98	66	135	1,073			
Guaranty Fund												
Guaranty Fund Balance	\$1,597,935	\$1,490,101	\$1,574,658	\$1,441,133	-8.5%	\$1,565,077	\$1,490,101	\$1,655,731				
Guaranty Fund Award	\$89,277	\$162,221	\$120,458	\$179,644	49.1%	\$101,709	\$11,667	\$170,909	\$1,118,796			
Guaranty Fund Reimbursements	\$10,650	\$28,672	\$21,719	\$20,900	-3.8%	\$19,526	\$0	\$46,381	\$195,264			
Licensing Activity												
Total Licensees	27,135	27,073	27,233	27,321	0.3%	27,045	26,869	27,233				
Total Contractors	16,068	16,005	16,075	16,105	0.2%	16,046	16,005	16,075				
Total Sub Contractors	681	688	683	679	-0.6%	681	673	688				
Total Sales persons	2,209	2,172	2,186	2,185	0.0%	2,193	2,172	2,209				
New Applications Received	104	83	108	93	-13.9%	94.82	72.00	108.00	1,043			
Telephone Calls Received	772	730	631	530	-16.0%	924	590	1,887	8,317			
Examination Results												
# of Exams Taken	269	256	244	296	21.3%	246.70	216.00	287.00	2,467			
# of Exams Passed	182	152	165	195	18.2%	160.50	135.00	188.00	1,605			
Pass Rate (%)	68	59	68	66	-2.9%	65.20	59.00	70.00	65.20			
REAL ESTATE												
Complaints	61	32	34	38	11.8%	49	32	64	587	409	777	901
Investigations Completed	19	15	19	15	-21.1%	13	7	19	155	127	97	200
Investigation time to resolution in Days	142	76	131	142	8.4%	123	76	161				1,612
ADR	11	4	4	2	-50.0%	6	4	11	77	26	25	62
District court	0	0	0	0	0.0%	0	0	0	0	0	0	0
Investigators	6	6	6	6	0.0%	6	5	10	68	2	2	54
Avg. caseload	20	20	20	20	0.0%	20	20	20	240	25	25	20



StateStat
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Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING		MONTHLY REPORTING PERIOD				Fiscal Year To Date					FY COMPARISON		
DISCIPLINARY ACTIONS	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	
Home Improvement	9	8	5	5	0.0%	10	3	36	124		186	136	
Real Estate	13	5	6	2	-66.7%	8	0	13	90	41	35	81	
Real Estate Appraisers and Home Inspectors	0	2	0	1	0.0%	2	0	5	19	7	8	10	
All Other Boards/Commissions	2	4	7	11	57.1%	5	1	15	54			60	
ALL OTHERS	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	
Complaints	62	57	78	103	32.1%	55	34	78	664	580	681	659	
Investigations Completed	0	0	1	0	-100.0%	4	0	8	44	51	42	65	
Investigation time to resolution	0	0	0	0	0.0%	123	0	651		185	35	655	
ADR	0	0	0	0	0.0%	0	0	0	0			0	
District court	0	0	0	0	0.0%	0	0	0	0	3	7	1	
Investigators										1	1.5	8	
Avg. caseload												13	
CALL CENTERS	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	
Call volume	10227	9221	10249	9910	-3.3%	9,672	7,449	10,883	116,059			78,632	
Avg length of call in min	1.52	1.55	1.51	1.52	0.7%	1.68	1.42	2.07				1.56	
Resolution of problem on call													
Transfer to other entity													
Customer service agents	3.24	3.33	3.21	2.92	-9.0%	3.15	2.56	3.57				3	
Avg. New Application Processing time (days) (NEW)	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	
Architects	18	13	15	10	-33.3%	10	3	18					
Certified Interior Design	10	6	2	1	-50.0%	8	1	23					
Certified Public Accountants	15	17	8	13	62.5%	22	8	34					
Landscape Architects	0	0	6	1	-83.3%	13	0	41					
Land Surveyors	35	0	47	0	-100.0%	20	0	47					
Professional Engineers	11	12	10	8	-20.0%	12	10	16					
Real Estate	1	1	1	1	0.0%	5	0	26	47				
MFR Complaint Measures (NEW)	FY2007	FY2008			Total FY07 & FY08	Average	08 Estimate	% Est. Met					
% of complaints closed < 180 days	63.4%	54.8%				59%	65%	-15.7%					
average completion time	209	237				223	190	24.7%					
% HIC complaints resolved by mediation/settlement	17.0%	15.0%				16%	20%	-25.0%					
\$ recovered for consumers in non-guaranty cases from HIC activities	2,880,000	1,440,000			4,320,000	2,160,000	1,750,000	-17.7%					
MFR General Measures	FY2007	FY2008			Total FY07&FY08	Average	08 Estimate	% Estimate Met					
Customer service rating, on a scale of 1 to 10	5.37	4.90				5.14	4.9	0.0%					
% renewals via Internet/telecommunications	85%	86%				86%	86%	0.0%					



StateStat
Department of Labor, Licensing and Regulation
Division of Unemployment Insurance

UNEMPLOYMENT INSURANCE FOR 9-6-09	Reporting Periods					% Change	Fiscal Year To Date					FISCAL YEAR COMPARISON		
	Apr-09	May-09	June-09	July-09	Avg		Min	Max	Total	Target	FY06	FY07	FY08	
ISSUANCES AND DETERMINATIONS														
New Claims Filed	34,488	30,750	36,377	35,513	-2.4%	35,513	35,513	35,513	35,513		200,015	211,233	243,281	
Persons Currently Drawing UI Benefits	84,190	79,108	78,508	80,538	2.6%	80,538	80,538	80,538			34,810	35,719	41,309	
Dollars Paid in Benefits (in millions \$\$\$)	92.7	87.4	104.1	86.6	-16.8%	86.6	87	87	87		373	403	507	
Trust Fund Balance (in million \$\$\$)	479	587	494	420	-15.0%	420	420	420	420	900	1032	1058	986	
# of First UI Checks issued - Regular UI	15,613	13,189	15,527	13,422	-13.6%	13,422	13,422	13,422	13,422		87,139	84,681	103,693	
# of First UI Checks issued - Ex. Fed Employees	64	61	64	41	-35.9%	41	41	41	41		698	581	504	
# of First UI Checks issued - Ex Military	62	65	72	69	-4.2%	69	69	69	69		977	794	723	
% of claims filed via the Internet	50.8%	51.2%	50.7%	51.9%	2.4%	51.9%	51.9%	51.9%	51.9%		18.1%	18.6%	18.5%	
Final Payments	7,005	7,742	9,045	9,632	6.5%	9,632	9,632	9,632	9,632		30828	30171	35502	
% of First UI Checks Issued <21 days – Regular UI DLA = 87%	88.6%	88.3%	88.1%	87.0%	-1.2%	87.0%	87.0%	87.0%		87%	94.3%	94.1%	93.7%	
% of First UI Checks Issued <21 days – Ex-Fed. Emp. DLA = 70%	93.8%	89.3%	75.8%	83.1%	9.6%	83.1%	83.1%	83.1%		70%	91.1%	88.9%	91.3%	
% of First UI Checks Issued <21 days – Ex-Military DLA = 87%	93.6%	98.4%	95.5%	96.9%	1.5%	96.9%	96.9%	96.9%		87%	95.9%	96.0%	93.8%	
# Determinations [nonmonetary e.g. quit/fired]	35,720	32,682	33,026	34,106	3.3%	34,106	34,106	34,106	34,106		267,081	278,665	315,707	
% of Determinations issued in 21 days of issue detection DLA = 80%	86.0%	83.7%	82.6%	80.4%	-2.7%	80.4%	80.4%	80.4%		80%	93.7%	93.3%	88.4%	
FEDERAL REVIEW - QUARTERLY	Q1-09	Q2-09	Q3-09	Q4-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	
						Fiscal Year	To Date	by Quarters						
Exhaustion rate-% of people who rec'd all 26 weeks	30.5%	38.7%	42.3%	43.3%	2.4%	38.7%	30.5%	43.3%			31.0%	31.5%	33.6%	
Average duration of receipt of benefits	14.8	15.1	15.4	15.8	2.6%	15.3	14.8	15.8			15.2	14.7	15.2	
% of determinations passing Federal Review - quality/accuracy DLA = 75%	75.6%	80.2%	76.4%	75.2%	-1.6%	76.9%	75.2%	80.2%		75%	83.3%	83.2%	82.9%	
# of employer status determinations completed	4,620	3,898	5,108	4,165	-18.5%	4447.8	3898	5108	17,791		21,280	21,368	19,465	
% of determinations completed <180 days of establishment DLA = 80%	95.7%	94.2%	90.9%	91.60%	0.8%	93.1%	90.9%	95.7%		80%	83.1%	82.5%	86.1%	
# of detectable/recoverable overpayments established	8,826	8418	10730	12248	14.1%	10055.5	8418	12248	40,222		24,812	26,536	23,224	
% of overpayments established for recovery DLA = 55%	97.1%	93.2%	90.9%	96.10%	5.7%	94.3%	90.9%	97.1%		55%	64.5%	78.5%	88.4%	
\$ of employer taxes deposited into Clearing Acct.	\$56.3M	\$67.1M	\$265.2M	\$73.2M	-72.4%	\$115.4M	\$56.3M	\$265.2M	\$461.8M		\$415M	\$395M	\$415M	
% of taxes deposited into Clearing Account w/ 5 business days DLA = 90%	99.8%	99.8%	99.7%	99.8%	0.1%	99.8%	99.7%	99.8%		90.0%	99.0%	99.0%	99.3%	
# of employers audited	947	976	863	762	-11.7%	887.0	762	976	3,548	700/2800	2,755	2,841	3,484	
% of employers audited DLA = 2% per year	2.7%	2.8%	2.4%	2.2%	-11.7%	2.5%	2.2%	2.8%		2%	2.2%	2.1%	2.4%	
<i>Note: % = Federal [USDOL] Desired Level of Achievement (DLA) figure</i>														



Department of Labor, Licensing and Regulation
Unemployment Insurance Appeals

LOWER APPEALS	REPORTING PERIODS					% Change	Fiscal Year To Date					FY COMPARISON		
	May-09	Jun-09	Jul-09	Aug-09	Avg		Min	Max	Total	Target	FY07	FY08	FY09	
Total No. U.I Appeals Filed	3637	4176	4,174	4,635	11.0%	4,405	4,174	4,635	8,809		25,505	28,228	41,997	
Disposition - in favor of appellant	1,091	1,181	1,337	1,507	12.7%	1,422	1,337	1,507	2,844		8,128	10,330	12,399	
Disposition - not in favor appellant	2,179	2,338	2,558	3,065	19.8%	2,812	2,558	3,065	5,623		17,207	17,410	24,305	
Total No. U.I. Decisions	3,295	3,558	3,895	4,572	17.4%	4,234	3,895	4,572	8,467		25,335	27,740	35,350	
No. U.I. Hearing Examiners	37	39	39	41	5.1%	40	39	41			29	27		
% of cases out in 30 days	10%	11%	7%	6%	-14.3%	6.5%	0	0		**60%	68%			
% of cases out in 45 days	15%	15%	14%	17%	21.4%	15.5%	0	0		**85%	91%			
Case age (avg) in days	39	45	39	41	5.1%	40	39	41			**30			
Hearing Examiner Quality;		95%		100%		100%					***85%		99%	

** Per USDOL Guidelines
***U.S.D.O.L. 80% scoring 85 or better

HIGHER APPEALS	REPORTING PERIODS					% Change	Fiscal Year To Date					FY COMPARISON*****		
	Apr-09	May-09	June-09	July-09	Avg		Min	Max	Total	Target	FY07	FY08	FY09	
U.I. Appeals Recieved	495	406	420	540	28.6%	540	540	540	540		3,170	3,717	4,655	
Claimant Appeals	425	333	351	449	27.9%	449	449	449	449				***2748	
Employer Appeals	68	71	68	86	26.5%	86	86	86	86				***513	
Agency Appeals	0	2	1	1	0.0%	1	1	1	1				***9	
Decisions Mailed	400	452	467	564	20.8%	564	564	564	564		3,328	3,576	4,294	
Disposition - Affirmed	204	201	184	246	33.7%	246	246	246	246			1,772	2,330	
Disposition - Affirmed w/comment	144	188	191	235	23.0%	235	235	235	235			542	1,705	
Disposition - Reversed	17	19	24	19	-20.8%	19	19	19	19		66	62	170	
Disposition - Remanded	22	31	51	52	2.0%	52	52	52	52			292	343	
Disposition - Modified	9	5	6	10	66.7%	10	10	10	10			19	39	
Disposition - Unnecessary	2	2	1	2	100.0%	2	2	2	2			9	23	
E.A. Appeals Received				25			25	25	25					
E.A. Decisions Mailed				11			11	11	11					
% of cases out in 45 days	80%	66%	71%	73%	2.8%	73%	54%	81%		50%*	89%	86%	73%	
% of cases out in 75 days	96%	90%	92%	88%	-4.3%	92%	85%	96%		80%*	97%	96%	92%	
Case age (avg)	32	38	41	38	-7.3%	33	27	41		40**			33	

*USDOL Time Lapse Standards
**New Case Aging Standards - The proposed Acceptable Level of Performance for the average age of appeals for Higher Authority Appeals is 40 days.
***This total reflects numbers from Nov, 2008 through June, 2008.

We currently have 135 pending employer account cases.



StateStat
Department of Labor, Licensing and Regulation
Racing Commission

RACING COMMISSION					Fiscal Year to Date					FY Comparison	
RACES	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	FY06	FY07
Live racedays - thoroughbred	15	13	0	0	0.0%	13	0	19	160	187	128
Live Race Days-harness	0	0	8	19	137.5%	3	0	18	40	106	74
Wagering - thoroughbred	\$19,141,087	\$32,081,854	\$18,358,886	\$17,698,892	-3.6%	\$20,730,540	\$16,189,064	\$32,081,854	\$248,766,485	\$338,925,415	\$249,667,559
Wagering - harness	\$7,452,340	\$5,941,750	\$5,163,718	\$6,180,761	19.7%	\$7,278,514	\$5,163,718	\$9,892,640	\$87,342,172	\$110,294,127	\$76,421,537
Wagering - total	\$26,593,427	\$38,023,604	\$23,522,604	\$23,879,653	1.5%	\$28,009,055	\$22,551,802	\$38,023,604	\$336,108,657	\$449,219,542	\$326,089,096
TESTING AND SUPERVISION	Apr-09	May-09	Jun-09		% Change	Avg	Min	Max	Total	FY06	FY07
Equine - Blood/gas tests	0	90	0	1	100%	8	0	90	90		13
Equine - Blood/gas overages	0	0	0	0	0.0%	0	0	0	0	2	
Equine - specimen testing	418	490	147	399	171.4%	521	147	789	6,246	10,044	7,132
Equine - violations	2	2	4	4	0.0%	3	0	8	36	17	32
Human testing	0	0	6	32	433.3%	1	0	6	12	80	66
Confirmations (+-)	2	2	6	0	-100.0%	2	0	6	19	6	8
Rulings issued - thoroughbred	21	15	0	0	0.0%	18	0	35	197		
Rulings issued - harness	0	0	4	25	525.0%	4	0	22	42		
Rulings issued - total	21	15	4	25	525.0%	20	0	57	239		
THOROUGHBRED LICENSING	Apr-09	May-09	Jun-09		% Change	Avg	Min	Max	Total	FY06	FY07
Original Owner	35	55	2	7	250.0%	33	2	62	390	666	594
Renewal Owner	66	83	12	4	-66.7%	132	6	569	1,587	1,986	1,878
Owners licenses total	101	138	14	11	-21.4%	165	10	594	1,977	2,652	2,472
Original Trainer	5	15	1	0	-100.0%	5	0	15	60	60	51
Renewal Trainer	8	21	0	0	0.0%	15	0	63	184	229	233
Assistant Trainer	8	29	0	0	0.0%	9	0	29	110	101	103
Owner/Trainer	14	27	0	2	100%	27	0	114	324	386	398
Jockey	15	60	0	1	100%	21	0	60	250	248	262
Jockey Agent	2	1	0	0	0.0%	3	0	11	34	32	33
Veterinarian	0	1	1	0	-100.0%	2	0	9	26	36	26
Farrier	1	9	0	1	100%	3	0	9	38	34	30
Stable Employee & Ex. Rider	44	309	0	7	100%	95	0	309	1,145	1,110	880
Mutual Employee	17	100	270	16	-94.1%	42	0	270	505	489	517
Vendor	16	56	0	2	100%	13	0	56	154	181	155
Exercise Rider	10	60	0	5	100%	22	0	60	260	304	252
Track Employee	42	120	0	6	100%	26	0	120	314	419	271
Total Licenses	283	946	286	51	-82.2%	448	11	946	5,381	6,281	6,574
THOROUGHBRED REGISTRATIONS	Apr-09	May-09	Jun-09		% Change	Avg	Min	Max	Total	FY06	FY07
Authorized Agent	2	1	0	0	0.0%	2	0	14	25	59	86
Assumed Name	27	54	7	2	-71.4%	60	5	242	724	818	805
Total Registrations	29	55	7	2	-71.4%	62	5	256	749	877	891



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Department of Labor, Licensing and Regulation
Racing Commission

RACING COMMISSION					Fiscal Year to Date					FY Comparison	
	Apr-09	May-09	Jun-09		% Change	Avg	Min	Max	Total	FY06	FY07
HARNESS LICENSING											
Original Owner	2	0	34	61	79.4%	10	0	55	123	230	218
Renewal Owner	5	5	146	165	13.0%	29	0	146	348	785	755
Original Trainer	0	0	0	1	100%	1	0	5	9	17	13
Renewal Trainer	0	0	18	20	11.1%	4	0	18	43	64	39
Driver	0	0	13	18	38.5%	3	0	13	32	48	58
Trainer/Driver	0	0	34	14	-58.8%	4	0	34	48	60	48
Owner/Trainer	2	0	87	64	-26.4%	10	0	87	124	220	224
Owner/Trainer/Driver	0	0	76	35	-53.9%	8	0	76	92	193	196
Owner/Driver	1	0	8	2	-75.0%	1	0	8	13	27	24
Veterinarian	0	0	3	3	0.0%	1	0	3	8	16	11
Stable Employee	0	0	62	108	74.2%	15	0	90	182	346	270
Mutual Employee	0	0	36	33	-8.3%	7	0	52	89	130	111
Track Employee	1	0	72	28	-61.1%	9	0	72	109	173	152
Vendor	0	0	2	4	100.0%	1	0	6	8	28	17
Farrier	0	0	0	0	0.0%	0	0	0	0	8	5
Total Licenses	11	5	591	556	-5.9%	102	1	591	1,228	2,345	2,141
HARNESS REGISTRATIONS											
Authorized Agent	0	0	0	0	0.0%	0	0	0	0	0	0
Assumed Name	0	0	13	20	53.8%	4	0	16	46	91	78
Total Registrations	0	0	13	20	53.8%	4	0	16	46	91	78



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Workforce (Monthly)	MONTHLY REPORTING PERIOD					Fiscal Year to Date				
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Maryland Workforce Exchange (MWE):										
# of MWE WEB Hits (duplicated)	592,282	483,068	531,086	696,607	31.2%	696,607	696,607	696,607	696,607	
# New customers enrolled/registered in MWE (self enrolled included)	9,634	10,059	11,827	11,723	-0.9%	11,723	11,723	11,723	11,723	
# New customers enrolled/registered at a One-Stop Center (self enrolled not included) YTD Figures	8,845	8,757	9,097	9,403	3.4%	9,403	9,403	9,403	9,403	
Anne Arundel WIA	925	936	1,012	1,011	-0.1%	1,011	1,011	1,011	1,011	
Baltimore City WIA	1,474	1,429	1,545	1,593	3.1%	1,593	1,593	1,593	1,593	
Baltimore County WIA	1,173	1,452	1,667	1,602	-3.9%	1,602	1,602	1,602	1,602	
Frederick County WIA	310	375	370	413	11.6%	413	413	413	413	
Lower Shore WIA	221	196	234	277	18.4%	277	277	277	277	
Mid Maryland WIA	748	682	728	711	-2.3%	711	711	711	711	
Montgomery County WIA	741	768	743	806	8.5%	806	806	806	806	
Prince Georges County WIA	1,113	985	1,135	1,377	21.3%	1,377	1,377	1,377	1,377	
Southern Maryland WIA	452	444	497	435	-12.5%	435	435	435	435	
Susquehanna Region WIA	391	400	446	404	-9.4%	404	404	404	404	
Upper Shore WIA	296	267	217	253	16.6%	253	253	253	253	
Western Maryland WIA	405	431	367	521	42.0%	521	521	521	521	
# New (initial) UI Claimants enrolled/registered in MWE (self enrolled included)	5,386	5,549	5,507	5,668	2.9%	5,668	5,668	5,668	5,668	
# Customers who received intensive and or training services	558	628	769	1,591	106.9%	1,591	1,591	1,591	1,591	
# Customers who received occupational skills training	134	98	205	67	-67.3%	67	67	67	67	
# Early Intervention Workshop Completers	2,231	2,163	2,591	2,667	2.9%	2,667	2,667	2,667	2,667	



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	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
# Job Orders- Year to Date (YTD figure)	1,889	1,839	2,518	2,371	-5.8%	2,371	2,371	2,371	2,371	
Job Orders By Local Office: (Month Job Order Opened)										
*** Virtual Service Location ***	803	818	1213	939	-22.6%	939	939	939	939	
Allegany County One Stop Center (Cumber	61	58	62	79	27.4%	79	79	79	79	
Anne Arundel County One Stop Center (Gl	0	2	4	3	-25.0%	3	3	3	3	
Anne Arundel Job Center Annapolis	17	31	85	53	-37.6%	53	53	53	53	
Anne Arundel Workforce Development Cor	1	2	1	3	200.0%	3	3	3	3	
Arundel Mills Sales and Service Training C	27	56	22	14	-36.4%	14	14	14	14	
Baltimore City One Stop Center (Eastside)	9	16	34	9	-73.5%	9	9	9	9	
Baltimore City One Stop Center (Eutaw Str	64	42	102	98	-3.9%	98	98	98	98	
Baltimore City One Stop Center (Northwest	3	2	6	0	-100.0%	0	0	0	0	
Baltimore City Rapid Response Team	18	5	8	6	-25.0%	6	6	6	6	
Baltimore County One Stop Center (Eastpoi	55	61	72	63	-12.5%	63	63	63	63	
Baltimore County One Stop Center (Hunt V	34	27	37	38	2.7%	38	38	38	38	
BWI Thurgood Marshall Int'l Airport One S	8	17	10	6	-40.0%	6	6	6	6	
Calvert County One Stop Center (Prince Fre	1	9	13	30	130.8%	30	30	30	30	
Caroline County One Stop Center (Denton)	0	0	0	0	0.0%	0	0	0	0	
Carroll County Business & Employment Re	46	71	86	45	-47.7%	45	45	45	45	
Carroll County One Stop Center (Westmins	0	0	0	0	0.0%	0	0	0	0	
Cecil County One Stop Center (Elkton)	4	4	3	49	1533.3%	49	49	49	49	
Charles County One Stop Center (Waldorf)	50	33	24	7	-70.8%	7	7	7	7	
Dorchester County One Stop Center (Camb	8	21	16	6	-62.5%	6	6	6	6	
Employ Baltimore	0	0	0	0	0.0%	0	0	0	0	
Frederick County One Stop Center (Frederi	105	178	106	187	76.4%	187	187	187	187	
Ft. Meade Outreach Center	48	45	74	36	-51.4%	36	36	36	36	
Garrett County One Stop Center (Oakland)	49	40	58	49	-15.5%	49	49	49	49	
Harford County One Stop Center (Aberdeen	1	1	0	2	0.0%	2	2	2	2	
Harford County One Stop Center (Bel Air)	40	9	10	30	200.0%	30	30	30	30	
Howard County Office of Workforce Devel	1	0	0	1	0.0%	1	1	1	1	
Howard County One Stop Center (Columbia	62	46	58	117	101.7%	117	117	117	117	
Kent County One Stop Center (Chestertown	5	2	4	5	25.0%	5	5	5	5	
MOED Youth Services Administrative Offi	0	0	0	0	0.0%	0	0	0	0	
Montgomery County One Stop Center (Wh	60	49	54	58	7.4%	58	58	58	58	
Montgomery County One Stop Center (Gait	1	4	0	0	0.0%	0	0	0	0	
Montgomery County Sales and Service Lea	0	0	0	0	0.0%	0	0	0	0	
Office of Employment Services - Central	16	15	26	25	-3.8%	25	25	25	25	
Office of Employment Training - Central	0	0	0	4	0.0%	4	4	4	4	
Prince George's County One Stop Center (L	110	62	142	118	-16.9%	118	118	118	118	
Professional Outplacement Assistance Cent	0	0	0	0	0.0%	0	0	0	0	
Queen Anne's County One Stop Center (Ce	0	0	0	0	0.0%	0	0	0	0	
St Mary's One Stop Center (Leonardtown)	13	24	32	28	-12.5%	28	28	28	28	
Susquehanna Workforce Network Headquar	47	56	79	41	-48.1%	41	41	41	41	
Talbot County One Stop Center (Easton)	29	29	14	25	78.6%	25	25	25	25	
Washington County One Stop Center (Hage	80	85	110	65	-40.9%	65	65	65	65	
Western MD Consortium (Cumberland)	0	0	0	0	0.0%	0	0	0	0	
Westside Youth Opportunity Center (Youth	0	1	4	4	0.0%	4	4	4	4	
Wicomico County One Stop Center (Salisbu	145	86	137	126	-8.0%	126	126	126	126	
Workforce Reception Center	0	10	5	2	-60.0%	2	2	2	2	
Labor Related Economic Indicators	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
# Worker Adjustment and Retraining Notification Act (WARN) notices w/layoffs	9	5	7	2	-71.4%	2	2	2	2	
# Employees impacted by WARN notices	602	331	388	17	-95.6%	17	17	17	17	



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Maryland										
Labor Related Economic Indicators	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	2,968,440	2,954,959	2,953,280	2,958,271	0.2%	2,958,271	2,958,271	2,958,271	2,958,271	
Employment	2,767,763	2,742,554	2,740,546	2,742,773	0.1%	2,742,773	2,742,773	2,742,773	2,742,773	
Unemployment	200,677	212,405	212,734	215,498	1.3%	215,498	215,498	215,498	215,498	
Rate	6.8	7.2	7.2	7.3	1.4%	7	7	7		
Anne Arundel										
Labor Related Economic Indicators	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	275,911	276,352	279,600	281,361	0.6%	281,361	281,361	281,361	281,361	
Employment	259,390	258,536	260,636	261,937	0.5%	261,937	261,937	261,937	261,937	
Unemployment	16,521	17,816	18,964	19,424	2.4%	19,424	19,424	19,424	19,424	
Rate	6.0	6.4	6.8	6.9	1.5%	7	7	7		7
Baltimore City										
Labor Related Economic Indicators	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	274,733	275,648	279,884	282,664	1.0%	282,664	282,664	282,664	282,664	
Employment	248,388	247,571	249,581	250,828	0.5%	250,828	250,828	250,828	250,828	
Unemployment	26,345	28,077	30,303	31,836	5.1%	31,836	31,836	31,836	31,836	
Rate	9.6	10.2	10.8	11.3	4.6%	11	11	11		11
Baltimore County										
Labor Related Economic Indicators	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	423,316	424,535	429,490	431,970	0.6%	431,970	431,970	431,970	431,970	
Employment	393,589	392,295	395,481	397,455	0.5%	397,455	397,455	397,455	397,455	
Unemployment	29,727	32,240	34,009	34,515	1.5%	34,515	34,515	34,515	34,515	
Rate	7.0	7.6	7.9	8.0	1.3%	8	8	8		8
Frederick										
Labor Related Economic Indicators	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	124,118	124,058	125,600	127,583	1.6%	127,583	127,583	127,583	127,583	
Employment	116,971	116,334	117,447	119,359	1.6%	119,359	119,359	119,359	119,359	
Unemployment	7,147	7,724	8,153	8,224	0.9%	8,224	8,224	8,224	8,224	
Rate	5.8	6.2	6.5	6.4	-1.5%	6	6	6		6
Lower Shore (Includes Somerset, Wicomico, and Worcester Counties)										
Somerset County										
Labor Related Economic Indicators	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	10,851	10,956	11,156	11,352	1.8%	11,352	11,352	11,352	11,352	
Employment	9,903	9,980	10,082	10,271	1.9%	10,271	10,271	10,271	10,271	
Unemployment	948	976	1,074	1,081	0.7%	1,081	1,081	1,081	1,081	
Rate	8.7	8.9	9.6	9.5	-1.0%	10	10	10		10



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Wicomico County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	51,087	51,556	52,108	52,927	1.6%	52,927	52,927	52,927	52,927	
Employment	46,939	47,305	47,788	48,682	1.9%	48,682	48,682	48,682	48,682	
Unemployment	4,148	4,251	4,320	4,245	-1.7%	4,245	4,245	4,245	4,245	
Rate	8.1	8.2	8.3	8.0	-3.6%	8	8	8	8	
Worcester County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	25,867	27,873	30,961	31,806	2.7%	31,806	31,806	31,806	31,806	
Employment	22,860	25,260	28,570	29,494	3.2%	29,494	29,494	29,494	29,494	
Unemployment	3,007	2,613	2,391	2,312	-3.3%	2,312	2,312	2,312	2,312	
Rate	11.6	9.4	7.7	7.3	-5.2%	7	7	7	7	
Mid-Maryland (Includes Carroll and Howard Counties)										
Carroll County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	92,676	92,836	93,810	94,311	0.5%	94,311	94,311	94,311	94,311	
Employment	87,175	86,888	87,594	88,031	0.5%	88,031	88,031	88,031	88,031	
Unemployment	5,501	5,948	6,216	6,280	1.0%	6,280	6,280	6,280	6,280	
Rate	5.9	6.4	6.6	6.7	1.5%	7	7	7	7	
Howard County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	155,701	156,133	158,015	158,734	0.5%	158,734	158,734	158,734	158,734	
Employment	148,275	147,787	148,987	149,731	0.5%	149,731	149,731	149,731	149,731	
Unemployment	7,426	8,346	9,028	9,003	-0.3%	9,003	9,003	9,003	9,003	
Rate	4.8	5.3	5.7	5.7	0.0%	6	6	6	6	
Montgomery County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	507,450	507,403	514,647	521,920	1.4%	521,920	521,920	521,920	521,920	
Employment	483,296	480,666	485,261	493,161	1.6%	493,161	493,161	493,161	493,161	
Unemployment	24,154	26,737	29,386	28,759	-2.1%	28,759	28,759	28,759	28,759	
Rate	4.8	5.3	5.7	5.5	-3.5%	6	6	6	6	
Prince George's County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	442,399	441,007	444,569	453,066	1.9%	453,066	453,066	453,066	453,066	
Employment	413,776	409,895	411,355	419,053	1.9%	419,053	419,053	419,053	419,053	
Unemployment	28,623	31,112	33,214	34,013	2.4%	34,013	34,013	34,013	34,013	



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Rate	6.5	7.1	7.5	7.5	0.0%	8	8	8	8	8
Southern Maryland (Includes Calvert, Charles, and St. Mary's Counties)										
Calvert County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	47,136	46,967	47,347	48,247	1.9%	48,247	48,247	48,247	48,247	
Employment	44,584	44,165	44,323	45,152	1.9%	45,152	45,152	45,152	45,152	
Unemployment	2,552	2,802	3,024	3,095	2.3%	3,095	3,095	3,095	3,095	
Rate	5.4	6.0	6.4	6.4	0.0%	6	6	6	6	
Charles County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	75,063	74,699	75,278	76,818	2.0%	76,818	76,818	76,818	76,818	
Employment	71,022	70,356	70,607	71,928	1.9%	71,928	71,928	71,928	71,928	
Unemployment	4,041	4,343	4,671	4,890	4.7%	4,890	4,890	4,890	4,890	
Rate	5.4	5.8	6.2	6.4	3.2%	6	6	6	6	
St. Mary's County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	49,850	49,944	50,927	52,113	2.3%	52,113	52,113	52,113	52,113	
Employment	47,303	47,169	47,863	48,937	2.2%	48,937	48,937	48,937	48,937	
Unemployment	2,547	2,775	3,064	3,176	3.7%	3,176	3,176	3,176	3,176	
Rate	5.1	5.6	6.0	6.1	1.7%	6	6	6	6	
Susquehanna (Includes Cecil and Harford Counties)										
Cecil County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	50,244	50,174	50,221	49,926	-0.6%	49,926	49,926	49,926	49,926	
Employment	45,580	45,381	45,280	45,211	-0.2%	45,211	45,211	45,211	45,211	
Unemployment	4,664	4,793	4,941	4,715	-4.6%	4,715	4,715	4,715	4,715	
Rate	9.3	9.6	9.8	9.4	-4.1%	9	9	9	9	
Harford County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	130,710	130,943	132,397	133,106	0.5%	133,106	133,106	133,106	133,106	
Employment	121,630	121,230	122,215	122,825	0.5%	122,825	122,825	122,825	122,825	
Unemployment	9,080	9,713	10,182	10,281	1.0%	10,281	10,281	10,281	10,281	



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Rate	6.9	7.4	7.7	7.7	0.0%	8	8	8	8	8
Upper Shore (Includes Caroline, Dorchester, Kent, Queen Anne's and Talbot Counties)										
Caroline County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	16,038	16,353	16,672	16,867	1.2%	16,867	16,867	16,867	16,867	
Employment	14,684	14,919	15,191	15,389	1.3%	15,389	15,389	15,389	15,389	
Unemployment	1,354	1,434	1,481	1,478	-0.2%	1,478	1,478	1,478	1,478	
Rate	8.4	8.8	8.9	8.8	-1.1%	9	9	9	9	
Dorchester County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	16,171	16,669	17,032	17,226	1.1%	17,226	17,226	17,226	17,226	
Employment	14,543	14,816	15,238	15,253	0.1%	15,253	15,253	15,253	15,253	
Unemployment	1,628	1,853	1,794	1,973	10.0%	1,973	1,973	1,973	1,973	
Rate	10.1	11.1	10.5	11.5	9.5%	12	12	12	12	
Kent County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	10,530	10,771	11,115	11,143	0.3%	11,143	11,143	11,143	11,143	
Employment	9,794	10,017	10,316	10,328	0.1%	10,328	10,328	10,328	10,328	
Unemployment	736	754	799	815	2.0%	815	815	815	815	
Rate	7.0	7.0	7.2	7.3	1.4%	7	7	7	7	
Queen Anne's County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	25,787	25,750	25,982	26,108	0.5%	26,108	26,108	26,108	26,108	
Employment	24,104	24,025	24,220	24,341	0.5%	24,341	24,341	24,341	24,341	
Unemployment	1,683	1,725	1,762	1,767	0.3%	1,767	1,767	1,767	1,767	
Rate	6.5	6.7	6.8	6.8	0.0%	7	7	7	7	
Talbot County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	18,648	19,059	19,561	19,759	1.0%	19,759	19,759	19,759	19,759	
Employment	17,430	17,730	18,171	18,435	1.5%	18,435	18,435	18,435	18,435	
Unemployment	1,218	1,329	1,390	1,324	-4.7%	1,324	1,324	1,324	1,324	
Rate	6.5	7.0	7.1	6.7	-5.6%	7	7	7	7	
Western Maryland (Includes Allegany, Garrett, and Washington Counties)										
Allegany County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	35,332	35,473	35,127	34,920	-0.6%	34,920	34,920	34,920	34,920	
Employment	32,415	32,534	31,877	31,926	0.2%	31,926	31,926	31,926	31,926	
Unemployment	2,917	2,939	3,250	2,994	-7.9%	2,994	2,994	2,994	2,994	
Rate	8.3	8.3	9.3	8.6	-7.5%	9	9	9	9	
Garrett County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	16,083	16,489	16,954	17,157	1.2%	17,157	17,157	17,157	17,157	
Employment	14,878	15,286	15,671	15,808	0.9%	15,808	15,808	15,808	15,808	
Unemployment	1,205	1,203	1,283	1,349	5.1%	1,349	1,349	1,349	1,349	
Rate	7.5	7.3	7.6	7.9	3.9%	8	8	8	8	
Washington County										
	Apr-09	May-09	Jun-09	Jul-09	%Change	Avg	Min	Max	Total	Target
Labor Force	67,973	68,103	68,785	68,332	-0.7%	68,332	68,332	68,332	68,332	
Employment	61,392	61,118	61,641	61,670	0.0%	61,670	61,670	61,670	61,670	
Unemployment	6,581	6,985	7,144	6,662	-6.7%	6,662	6,662	6,662	6,662	
Rate	9.7	10.3	10.4	9.7	-6.7%	10	10	10	10	
*Labor Related Economic Indicators by county are not seasonally adjusted.										



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WORKFORCE DEVELOPMENT	Quarterly Reporting Periods					Fiscal Year to Date					Fiscal Comparison		
	Q1-09	Q2-09	Q3-09	Q4-09	%Change	Avg	Min	Max	Total	Target		FY07	FY08
Incumbent Worker Training Maryland Business Works (MBW)													
Total Maryland workers who received DLLR funded training	695	598	527	449	-15%	567	449	695	2,269				
Cost per Trainee	\$337	\$292	\$270	\$246	-9%	\$286	\$246	\$337	\$1,145				
Total number of participating businesses	109	92	59	32	-46%	73	32	109	292				
# Approved Projects	195	129	73	103	41%	125	73	195	500				
Total Cost of Incumbent Worker Training Project	\$234,490	\$174,648	\$142,370	\$110,501	-22%	\$165,502	\$110,501	\$234,490	\$662,009	\$1,000,000			
Federal Reporting Performance Indicators:													
Entered Employment Actuals													
Economically Disadvantaged Adults Numerator	891	933	907	877	-3%	902	877	933	3,608			1,023	875
Economically Disadvantaged (# of exiters)	1,065	1,139	1,133	1,130	0%	1,117	1,065	1,139	4,467			1,308	1,052
Dislocated Workers Numerator	926	943	996	963	-3%	957	926	996	3,828			1,031	868
Dislocated Workers Denominator (# of Exiters)	1,038	1,067	1,123	1,101	-2%	1,082	1,038	1,123	4,329			1,169	986
Labor Exchange Numerator	57,498	61,993	62,406	62,562	0%	61,115	57,498	62,562	244,459			46,446	57,419
Labor Exchange Denominator (# of Exiters)	91,340	99,164	101,150	105,007	4%	99,165	91,340	105,007	396,661			76,390	89,963
Entered Employment Rate %													
Economically Disadvantaged Adults	83.7%	81.9%	80.1%	77.6%	-3%	80.8%	77.6%	83.7%		72%	90%	78.2%	83.2%
Dislocated Workers	89.2%	88.4%	88.7%	87.5%	-1%	88.5%	87.5%	89.2%		76%	95%	88.2%	88.0%
Labor Exchange	63.0%	63.0%	62.0%	60.0%	-3%	62.0%	60.0%	63.0%		58%	72%	60.8%	64.0%
Employment Retention Actuals													
Economically Disadvantaged Adults Numerator	1,019	1,016	1,070	1,059	-1%	1,041	1,016	1,070	4,164			1,235	1,023
Economically Disadvantaged adults denominator (# of exiters)	1,220	1,187	1,227	1,224	0%	1,215	1,187	1,227	4,858			1,431	1,251
Dislocated Workers Numerator	921	831	906	900	-1%	890	831	921	3,558			1,003	945
Dislocated Workers Denominator (# Employed at Exit)	1,019	924	993	999	1%	984	924	1,019	3,935			1,128	1,065
Labor Exchange Numerator	63,543	63,430	64,032	64,546	1%	63,888	63,430	64,546	255,551			40,596	63,271
Labor Exchange Denominator (# Employed at Exit)	77,972	78,547	79,566	81,066	2%	79,288	77,972	81,066	317,151			50,577	77,030
Employment Retention Rate %													
Economically Disadvantaged Adults	83.5%	85.6%	87.2%	86.5%	-1%	85.7%	83.5%	87.2%		70%	88%	86.3%	81.8%
Dislocated Workers	90.4%	89.9%	91.2%	90.1%	-1%	90.4%	89.9%	91.2%		74%	92%	88.9%	88.7%
Labor Exchange	82.0%	81.0%	81.0%	80.0%	-1%	81.0%	80.0%	82.0%		68%	85%	80.3%	82.0%
Average Six Month Earnings													
Economically disadvantaged adults numerator	12,707,481	13,376,830	14,511,256	14,381,785	-1%	13,744,338	12,707,481	14,511,256	54,977,352			14,297,221	11,852,905
Economically Disadvantaged Adults Denominator (# Employed at Exit)	976	976	1,031	1,018	-1%	1,000	976	1,031	4,001			1,182	968
Dislocated Workers Numerator	14,204,664	12,606,217	14,509,551	14,283,242	-2%	13,900,919	12,606,217	14,509,551	55,603,674			14,950,666	13,953,199
Dislocated Workers Denominator (# Employed at Exit)	887	794	874	875	0.1%	858	794	887	3,430			960	888
Labor Exchange Numerator	873,866,122	878,168,033	894,615,210	905,330,501	1%	887,994,967	873,866,122	905,330,501	3,551,979,866			509,588,801	870,937,474
Labor Exchange Denominator (# Employed at Exit)	63,416	63,287	63,876	64,387	1%	63,742	63,287	64,387	254,966			40,493	63,160
Average Six Month Earnings													
Economically Disadvantaged Adults	\$13,020	\$13,706	\$14,075	\$14,128	0.37%	\$13,732	\$13,020	\$14,128	\$54,928	\$10,480	\$13,100	\$12,096	\$12,245
Dislocated Workers	\$16,014	\$15,877	\$16,601	\$16,324	-1.67%	\$16,204	\$15,877	\$16,601	\$64,816	\$13,600	\$17,000	\$15,574	\$15,731
Labor Exchange	\$13,780	\$13,876	\$14,006	\$14,061	0.39%	\$13,931	\$13,780	\$14,061	\$55,723	\$10,800	\$13,500	\$12,585	\$13,789
Youth Focused Goals													
Attainment of a High School Diploma, Degree, or Certificate	69.6%	67.7%	71.8%	72.8%	1%	70.5%	67.7%	72.8%		42%	52%	62.6%	73.9%



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One-Stop Demographics	Q1-09	Q2-09	Q3-09	Q4-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08
Total Maryland residents who received workforce services	143,764	151,421	165,755	179,688	8.41%	160,157	143,764	179,688	640,628		126,171	137,840
Anne Arundel (AA)	7,279	7,975	9,224	11,099	20.33%	8,894	7,279	11,099	35,577			6,706
Baltimore City (BM)	27,384	26,985	23,939	29,534	23.37%	26,961	23,939	29,534	107,842			27,064
Baltimore County (BA)	14,002	14,984	16,497	18,305	10.96%	15,947	14,002	18,305	63,788			13,384
Frederick (FR)	3,798	3,778	3,814	4,295	12.61%	3,921	3,778	4,295	15,685			4,085
Lower Shore (LS)	6,471	6,849	6,370	7,177	12.67%	6,717	6,370	7,177	26,867			6,113
Montgomery County (MG)	12,235	13,245	14,375	15,296	6.41%	13,788	12,235	15,296	55,151			11,678
Mid Maryland (MM)	7,940	8,752	9,767	11,234	15.02%	9,423	7,940	11,234	37,693			7,339
Prince George's County (PG)	11,831	12,825	13,003	14,900	14.59%	13,140	11,831	14,900	52,559			11,212
Southern Maryland (SM)	6,768	7,315	7,633	8,258	8.19%	7,494	6,768	8,258	29,974			6,413
Susquehanna (SQ)	6,363	6,225	4,977	6,725	35.12%	6,073	4,977	6,725	24,290			6,494
Upper Shore (US)	3,797	3,852	3,825	4,682	22.41%	4,039	3,797	4,682	16,156			3,770
Western Maryland (WM)	13,504	14,097	13,572	15,108	11.32%	14,070	13,504	15,108	56,281			13,076
Virtual Office (VO)	22,392	24,539	38,759	33,075	-14.66%	29,691	22,392	38,759	118,765			20,506
Total Maryland residents who received staff assisted services	119,141	124,632	125,480	141,701	12.93%	127,739	119,141	141,701	510,954		101,012	115,077
Anne Arundel (AA)	7,180	7,854	9,106	10,800	18.60%	8,735	7,180	10,800	34,940			6,609
Baltimore City (BM)	26,731	26,381	23,670	28,492	20.37%	26,319	23,670	28,492	105,274			26,399
Baltimore County (BA)	13,847	14,802	16,358	17,853	9.14%	15,715	13,847	17,853	62,860			13,231
Frederick (FR)	3,656	3,635	3,681	4,063	10.38%	3,759	3,635	4,063	15,035			3,960
Lower Shore (LS)	6,333	6,732	6,284	6,816	8.47%	6,541	6,284	6,816	26,165			5,960
Montgomery County (MG)	12,135	13,119	14,243	14,962	5.05%	13,615	12,135	14,962	54,459			11,583
Mid Maryland (MM)	7,848	8,649	9,708	10,999	13.30%	9,301	7,848	10,999	37,204			7,251
Prince George's County (PG)	11,596	12,595	12,804	14,309	11.75%	12,826	11,596	14,309	51,304			10,984
Southern Maryland (SM)	6,640	7,188	7,557	8,023	6.17%	7,352	6,640	8,023	29,408			6,287
Susquehanna (SQ)	6,142	5,965	4,808	6,186	28.66%	5,775	4,808	6,186	23,101			6,248
Upper Shore (US)	3,681	3,763	3,762	4,524	20.26%	3,933	3,681	4,524	15,730			3,659
Western Maryland (WM)	13,352	13,949	13,499	14,674	8.70%	13,869	13,352	14,674	55,474			12,906
Total Veterans receiving workforce services	13,297	13,610	14,507	15,264	5.22%	14,170	13,297	15,264	56,678		11,853	12,795
Total persons w/ Disabilities receiving services (Self Disclosed)	9,109	9,298	9,681	10,189	5.25%	9,569	9,109	10,189	38,277		7,748	8,990
GENDER	Q1-09	Q2-09	Q3-09	Q4-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08
Male	63,316	67,166	74,397	81,696	9.81%	71,644	63,316	81,696	286,575		53,391	60,979
Female	62,238	65,147	70,863	77,771	9.75%	69,005	62,238	77,771	276,019		53,985	60,471
Blank	18,210	19,108	20,495	20,221	-1.34%	19,509	18,210	20,495	78,034		18,795	16,390
RACE	Q1-09	Q2-09	Q3-09	Q4-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08
African American	59,336	60,830	64,347	68,008	5.69%	63,130	59,336	68,008	252,521		52,266	57,456
White	42,368	46,289	53,805	60,139	11.77%	50,650	42,368	60,139	202,601		35,012	40,133
Hispanic	6,132	6,451	7,023	7,362	4.83%	6,742	6,132	7,362	26,968		4,880	6,009
Pacific Islander	301	340	372	399	7.26%	353	301	399	1,412		270	289
Asian	1,950	2,124	2,472	2,889	16.87%	2,359	1,950	2,889	9,435		1,570	1,799
Other	3,731	4,065	4,574	5,130	12.16%	4,375	3,731	5,130	17,500		3,007	3,502
EDUCATION	Q1-09	Q2-09	Q3-09	Q4-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08
No School	617	623	635	601	-5.35%	619	601	635	2,476		696	580
Elementary School	15,185	15,427	17,181	17,874	4.03%	16,417	15,185	17,874	65,667		15,589	15,202
Some College/Vocational/Technical School	31,456	33,828	40,345	44,049	9.18%	37,420	31,456	44,049	149,678		26,577	29,903
BA/BS Degree	14,103	15,613	19,836	22,941	15.65%	18,123	14,103	22,941	72,493		11,566	13,113
Some Graduate School	5,131	5,794	7,389	8,724	18.07%	6,760	5,131	8,724	27,038		4,581	4,807
High School Diploma	49,270	51,758	59,400	62,665	5.50%	55,773	49,270	62,665	223,093		45,527	47,458
GED	8,716	9,386	11,158	12,121	8.63%	10,345	8,716	12,121	41,381		7,133	8,211
AA Degree	6,401	7,028	8,457	9,285	9.79%	7,793	6,401	9,285	31,171		5,095	6,119



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Federal Reporting Common Measures Definitions
Entered Employment Rate- of those who are not employed at the date of participation; the # of adult participants who are employed in the first quarter after the exit quarter / # adult participants who exit during the quarter
Employment Retention Rate- Of those who are employed in the first quarter after the exit quarter: # of adult participants who are employed in both the second and third quarters after the exit quarter / # of adult participants who exit during the quarter
Average Earnings- Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: Total earnings in the second plus the total earnings in the third quarters after the exit quarter / # of adult participants who exit during the quarter
Placement in Employment or Education- Of those who are not in post-secondary education or employment (including the military) at the date of participation: # of youth participants who are in employment (including the military) or enrolled in post-secondary education and/or advanced training, occupational skills training in the first quarter after the exit quarter / # of youth participants who exit during the quarter
Attainment of a Degree or Certificate- Of those enrolled in education (at the date of participation or at any point during the program): # of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter / # of youth participants who exit during the quarter
Literacy and Numeracy Gains- Of those out-of-school youth who are basic skills deficient, Number of youth participants who increase one or more educational functioning levels / Number of youth who completed a year of participation (based on date of 1st youth service) ÷ Number of youth who exit before completing a year of participation



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GOVERNOR'S WORKFORCE INVESTMENT BOARD	REPORTING PERIODS					2010 Fiscal Year to Date						Fiscal Year Comparison
	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	Target	FY09	
Total # of participants	152	234	350	313	-10.6%	313.0	313	313	313	890	1485	
Aerospace	3	10	12	7	-41.7%	7.0	7	7	7	120	121	
Bioscience	1	1	1	0	-100.0%	0.0	0	0	0	50	15	
Construction	3	7	16	16	0.0%	16.0	16	16	16	120	129	
Education	1	0	0	0	0.0%	0.0	0	0	0	50	10	
Energy	90	32	31	30	-3.2%	30.0	30	30	30	120	435	
Hospitality and Tourism	1	0	0	0	0.0%	0.0	0	0	0	50	2	
Healthcare	11	9	77	5	-93.5%	5.0	5	5	5	120	142	
Information Technology	22	16	16	0	-100.0%	0.0	0	0	0	120	117	
Manufacturing	13	5	122	3	-97.5%	3.0	3	3	3	120	263	
Retail trade												
Transportation/ warehousing	7	4	0	2	0.0%	2.0	2	2	2	20	26	
GWIB Conferences		150	75	250		250	250	250	250		225	
Industry Initiatives	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	Target		
Progress toward goals												
Aerospace	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Bioscience	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Construction	99.0%	99.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Education	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Energy	95.0%	95.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Hospitality and Tourism	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Healthcare	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Information Technology	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Manufacturing	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Retail trade												
Transportation/warehousing	95.0%	95.0%	95.0%	95.0%	0.0%	95%	95%	95%		100%		
Outreach	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	Target		
# of planning/policy/advocacy engagements w/stakeholders (business, educ., WIB's etc)	38	41	27	29	7.4%	29.0	29	29	29	160	460	
# of TA consultations provided to stakeholders	19	17	20	26	30.0%	26.0	26	26	26	60	212	
# of new industry sector training initiatives												
Governance	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	Target		
% of board vacancies	3.0%	3.0%	3.0%	3.0%	0.0%	9.5%	3%	15.0%		5%		
Governance Quarterly	1st QTR	2nd QTR	3rd QTR	4th QTR	% Change	Avg	Min	Max	Total	Target		
% of board participation										95%		
Governance (Certification) Biennial												
# of local WIBs certified (11)	11			12							12	
# of local one stop centers certified (34)	34			34							34	



Department of Labor, Licensing and Regulation
Office of the Secretary

OFFICE OF THE SECRETARY							Fiscal Year To Date				FY COMPARISON		
Communications	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
Press hits (print)	10			12	100%	12.0	12	12	12			284	203
Interviews (radio)	2		1	1	0.0%	1.0	1	7	1			26	25
Interviews (television)	4			3	100%	3.0	3	3	3			62	44
Press releases issued	5	4	4	6	50.0%	6.0	6	6	6			65	62
Outreach	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
Public speaking	3			4	100%	4.0	4	4	4			208	98
Governance	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
Board Appointments Completed	10	1	2	11	450.0%	11	11	11	11		47	99	62
Board vacancies	14	14	14	22	57.1%	22	22	22	22			17	189
Board positions	231	231	231	239	3.5%	239	239	239	239		241	251	2902
Departmental Legislation	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
Legislation Introduced												5	59
Legislation passed												4	38
FAIR PRACTICES	MONTHLY REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON		
Language accessibility	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
# of vital documents	64	249	249	249	0.0%	249.0	249	249			94	64.0	249.0
# translated in 1+languages	18	18	18	18	0.0%	18.0	18	18			0	18.0	18.0
Bilingual employees	44	44	44	44	0.0%	44.0	44	44			34	44.0	44.0
Diversity	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
# of minority employees	711	707	703	778	10.7%	778.0	778	778			804	702	778
% minority employees	49%	49%	50%	49%	-2.0%	49%	49%	49%			48%	49.0%	49.0%
# of minority managers	44	44	41	46	12.2%	46.0	46	46			21	35	46
% minority managers	27%	27%	27%	27%	0.0%	27%	27%	27%			24%	24%	27%
DISCRIMINATION CLAIMS	Apr-09	May-09	Jun-09	Jul-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
Total EEO Complaints rec'd	0	0	0	0	0.0%	0.0	0	0	0			83	17
Internal Complaints													
>>Disparate Treatment	0	0	0	0	0.0%	0.0	0	0	0			0	1
>>Sexual Harassment	0	0	0	0	0.0%	0.0	0	0	0			0	1
>>Age Discrimination	0	0	0	0	0.0%	0.0	0	0	0			0	1
>>Hostile Work Environment	0	0	0	0	0.0%	0.0	0	0	0			0	3
EEO Complaints against DLLR	0	0	0	0	0.0%	0.0	0	0	0		20	3	14
EEO Investigations completed	3	0	0	0	0.0%	0.0	0	0	0		20	3	14
EEOC Decisions Pending	0	0	0	1	100%	2.0	2	2	2		2	10	16
EEOC Decisions	0	2	0	0	0.0%	0.0	0	0	0		4	3	5
EEOC/MCHR withdrawal	0	0	0	0	0.0%	0.0	0	0	0		0	0	3
Trainings	2	2	4	5	25.0%	5.0	5	5	5		3	1	17
Total Number of Attendees													
>>Diversity Awareness	0	0	92	0	-100.0%	0.0	0	0	0			0	166
>>Fair Practices Management	28	57	0	122	100%	122.0	122	122	122			0	125
>>Sexual Harassment	0	0	92	0	-100.0%	0.0	0	0	0			0	166
Mediation	0	0	0	0	0.0%	0.0	0	0	0			6	0

Delivery Matrix: Adult and Correctional Education

GDU I. REDUCE VIOLENT CRIME IN MARYLAND BY 10% A YEAR

Subgoal: B. Reduce Recidivism through Expanded Re-entry Programming by 5% by 2012

Deliverable/Action	Target Delivery Date	Proposed Action Steps & Milestones (by Month)	Tracking Data Reflected in State Stat Template	Additional Data Proposed for Stat Tracking	Status/ Comments
4. Enhance educational and employment training opportunities for offenders - b. Implement Correctional Education Transition to DLLR (DLLR/DPSCS)	7/09	Hire a new deputy assistant secretary for CE; Create additional training opportunities via apprenticeships in construction and electrical/plumbing; work with DPSCS on coordinated work readiness programming and better links to a variety of workforce services and providers; engage a consultant to facilitate a systems design plan; fund an expansion of the Criminal Justice Corps for youth offenders.	Tracking re MSDE Stat	To be filled in by GDU and State Stat Staff	Status?
4. Enhance educational and employment training opportunities for offenders - d. Establish a Re-Entry Policy Council (GWIB/ <i>DPSCS</i>)	TBD, Pending Legislative Action		To be filled in by GDU and State Stat Staff	To be filled in by GDU and State Stat Staff	Status?
4. Enhance educational and employment training opportunities for offenders - e. Assess State Hiring Practices & attract Federal \$ (DLLR/DBM)	TBD	Specify a few key action steps and benchmarks to gage delivery; these items can also serve as the core of an abbreviated delivery plan.	To be filled in by GDU and State Stat Staff	To be filled in by GDU and State Stat Staff	Status?

Subgoal: D. Improve Skills for Adult Learners by 2012

Deliverable/Action	Target Delivery Date	Proposed Action Steps & Milestones (by Month)	Tracking Data Reflected in State Stat Template	Additional Data Proposed for Stat Tracking	Status/Comments
1. Complete physical transfer of Adult and Correctional Education programs to DLLR (DLLR)	7/09	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	Leverage MSDE Stat template which lists goals and updates progress	To be filled in by GDU and State Stat Staff	Status?
2. After the program transfer, develop an action plan on the Transition Council recommendations and ARRA funding opportunities (i.e. work-based learning, on-the-job training activities) (DLLR)	9/09	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	Leverage MSDE Stat template which lists goals and updates progress	To be filled in by GDU and State Stat Staff	Too broad, specify contributing actions...
3. Ensuring adult learning outcomes - a. 2,000 adults earning a high school diploma or its equivalent	6/10	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	MSDE Stat lists participant outcomes	Add goals as identified by DLLR	Goal listed,not action, specify contributing action(s)
3. Ensuring adult learning outcomes - b. 7,000 adults retained or advanced on the job	6/10	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	MSDE Stat lists participant outcomes	MSDE Stat lists participant outcomes	Goal listed,not action, specify contributing action(s)
3. Ensuring adult learning outcomes - c. 4,000 adult learners enrolled in further academic or vocational programs	6/10	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	MSDE Stat lists participant outcomes	MSDE Stat lists participant outcomes	Goal listed,not action, specify contributing action(s)

3. Ensuring adult learning outcomes - d. 35% of unemployed adult learners enrolled	6/10	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	MSDE Stat lists participant outcomes	MSDE Stat lists participant outcomes	Goal listed,not action, specify contributing action(s)
3. Ensuring adult learning outcomes - e. 20% of ESL enrollees acquiring appropriate skill level	6/10	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	MSDE Stat lists participant outcomes	MSDE Stat lists participant outcomes	Goal listed,not action, specify contributing action(s)

Delivery Matrix: Apprenticeship and Training					
Subgoal: B. Initiate MD Green Jobs Initiative to Create 100,000 Green Jobs by 2015					
Deliverable/Action	Target Delivery Date	Proposed Action Steps & Milestones (by Month)	Tracking Data Reflected in State Stat Template	Additional Data Proposed for State Tracking	Status/Comments
3. Define Green Jobs		Convene state agencies and regional stakeholders to review current definitions and create a consolidated definition for MD.			
4. Train/ retrain 1,000 workers in growing the green	TBD	Identify the Green companies; provide resources to train companies' incumbent workforce;	Can track in MWE and Incumbent Worker templates	Need to clarify definitions	Status? ARRA funds
7. Train 500 Marylanders for weatherization jobs	9/09	Convene statewide stakeholder meeting to create a proposed plan of action (DONE); schedule regional meetings with LWAs and	Can track in MWE if weatherization code added - part of ARRA	To be filled in by GDU and State Stat Staff	Status? ARRA funds

Delivery Matrix: Workforce Development					
Subgoal: D. Place 60,000 Individuals in BRAC jobs by 9/2011 (Lt. Gov./BRAC Subcabinet)					
Deliverable/Action	Target Delivery Date	Proposed Action Steps & Milestones (by Month)	Tracking Data Reflected in State Stat Template	Additional Data Proposed for Stat Tracking	Status/Comments
1. <i>Ensure that over 50% of BRAC-impacted workers in NJ and VA transfer with their jobs to MD by 2011</i>	2009	Ensure out-of-state occupational licenses are accepted under MD law; establish multiple transition centers in NJ and VA (DONE); provide transition centers with interactive kiosks marketing "Live MD".	necessary legislation passed 2009 session	To be filled in by GDU and State Stat Staff	
2. Ensure 100% reconstitution of BRAC-impacted workforce moving to MD (DLLR)	TBD	Hold regional outreach and recruitment events for impacted BRAC agencies (6/13 and ongoing); launch a best practices initiative to ensure an established pipeline of workers for the present and future workforce (ongoing); Recruit veterans and individuals with disabilities through one-stops	Currently tracked in template - veterans usage of one stops	To be filled in by GDU and State Stat Staff	
3. Ensure that 100% of BRAC jobs move to MD		Maintain constant communication with NJ and VA officials at BRAC impacted agencies (ongoing)			

Subgoal: H. Increase Employment Services to the Unemployed					
Deliverable/Action	Target Delivery Date	Proposed Action Steps & Milestones (by Month)	Tracking Data Reflected in State Stat Template	Additional Data Proposed for Stat Tracking	Status/Comments
1. Ensure that dislocated workers in MD are connected to training or a job within six months (DLLR)	2009	Inform UI claimants of job search requirement and resources (ongoing); use ARRA funds to double the capacity of early intervention workshops (ongoing); deploy rapid response teams to every employer who files a WARN notice.	Template tracks new UI enrollees		Status? ARRA funds
2. Develop workforce data system to catalog skills sets and match with industry needs (DLLR)	TBD	1. Design and disseminate an interactive questionnaire/survey for UI claimants - 10/09 2. Procure a vendor to create a state-of-the-art comprehensive data system - 9/09	Chck on status of questionnaire and vendor contract - ?????	Need to create a new section in MWE to track skill sets	Status? ARRA funds
3. Expand access points for the workforce system - a. Install workforce kiosks in 50% of public libraries statewide (DLLR)	TBD	Specify a few key action steps and benchmarks to gage delivery; these items can also serve as the core of an abbreviated delivery plan.	To be filled in by GDU and State Stat Staff	Need to create a new tracking measure re kiosks	Status? ARRA funds
	TBD	Specify a few key action steps and benchmarks to gage delivery; these items can also serve as the core of an abbreviated delivery plan.	Is this captured in early intervention workshops? [NOT RELEVANT]	Might need to identify other rapid response interventions to track	Status?
5. Provide unemployment insurance to part-time workers	in process	Develop a tracking measure;		Need a part-time measure under UI	Legislation enacted.

GDU IV. Create or Save 250,000 Growth Sector Industry (Govt, Health, Ed, and Science & Tech) Jobs/2012 (DBED & DLLR)					
Subgoal: A. 7. Ensure Effective Utilization of ARRA Resources (State Stat) 2011					
Deliverable/Action	Target Delivery Date	Proposed Action Steps & Milestones (by Month)	Tracking Data Reflected in State Stat Template	Additional Data Proposed for Stat Tracking	Status/Comments
7. Integrate <i>ARRA requirements</i> into use of recovery funding - a. State to require employers through contract and grant language to post all new job openings on Maryland Workforce Exchange/MWE (DLLR)	TBD	Modify MWE to receive ARRA job info (DONE); DBM to finalize contract/grant language re: job posting, draft directive from the Governor; Advise procurement officers; Hire staff to track MWE postings, employer compliance, and assist in other StateStat ARRA tracking;	To be filled in by GDU and State Stat Staff	Need to clarify definitions	Status? ARRA funds
Subgoal: 1. Increase by 10% the number of job placements through the one-steps by 2011					
Deliverable/Action	Target Delivery Date	Proposed Action Steps & Milestones (by Month)	Tracking Data Reflected in State Stat Template	Additional Data Proposed for Stat Tracking	Status/Comments
1. Increase employer outreach statewide through recruitment events with employers (DLLR)	TBD	Specify a few key action steps and benchmarks to gage delivery; these items can also serve as the core of an abbreviated delivery plan.	To be filled in by GDU and State Stat Staff	Need to track marketing efforts	Status?
2. Strengthen partnerships with local economic development offices (DLLR)	TBD	Specify a few key action steps and benchmarks to gage delivery; these items can also serve as the core of an abbreviated delivery plan.	To be filled in by GDU and State Stat Staff	Need to track co-marketing efforts	Status?

GDU VI. Improve the Marketable Skills of Maryland's Adult Workforce by 20% by 2012 (DLLR)					
Need to add specific definition that rolls up AA-PH.D. credentials, industry certifications (like apprenticeships), non-credit certificates, etc.					
Subgoal: A. Expand Apprenticeship & Pre-apprenticeship Programs by 25% by 2011					
Deliverable/Action	Target Delivery Date	Proposed Action Steps & Milestones (by Month)	Tracking Data Reflected in State Stat Template	Additional Data Proposed for Stat Tracking	Status/Comments
1. Workforce development apprenticeship navigator to - a. Identify gaps between the workforce and business community and apprenticeship programs in each local workforce area (DLLR)	5/09	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	To be filled in by GDU and State Stat Staff	Work with DLLR to do a mapping analysis	Status?
1. Workforce development apprenticeship navigator to - b. Research apprenticeship initiatives in other states and identify best practice models (DLLR)	5/09	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	To be filled in by GDU and State Stat Staff	Conduct research analysis and report back on progress to State Stat and GDU - submit a report?	Status? May not want to list this as a substantive action...
2. Create a real-time clearinghouse on Maryland Workforce Exchange for apprenticeship slots (DLLR)	5/09	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	State Stat expanded template - data in MWE	To be filled in by GDU and State Stat Staff	Status?
3. DLI to expand marketing to employers and other potential program sponsors (DLLR)	TBD	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	New marketing measures already added by State Stat	To be filled in by GDU and State Stat Staff	Status?
4. Integrate "green" curriculum into apprenticeship and pre-apprenticeship programs (DLLR)	6/09	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	To be filled in by GDU and State Stat Staff	Need to identify quantifiable measures with DLLR	Status?

Subgoal: B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
Deliverable/Action	Target Delivery Date	Proposed Action Steps & Milestones (by Month)	Tracking Data Reflected in State Stat Template	Additional Data Proposed for Stat Tracking	Status/Comments
1. Expand the criteria for incumbent worker training funds to include high growth demand industries (i.e. green jobs) (DLLR)	1/09, Ongoing	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	Green jobs code added	Do we add another high growth sector codes?	Status?
2. Develop a funding pool across agencies for skill advancement (DLLR)	7/09	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	To be filled in by GDU and State Stat Staff	Need to track funding commitments	Status?
3. Create a new Workforce Intermediary to align resources and programs (DLLR)	7/09	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	To be filled in by GDU and State Stat Staff	To be filled in by GDU and State Stat Staff	Status?
4. Launch integrated website to link employers, workers and job seekers to services (DLLR)	7/09	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	To be filled in by GDU and State Stat Staff		Status?
5. Strengthen skills & opportunities for TANF recipients, foster youth & non-custodial parents (DHR) - b. Implement 2 yr \$5 mil partnership to integrate local DSS and WIA services (DHR/DLLR)	6/10	Specify a few key benchmarks to gauge delivery; these benchmarks can also serve as the core of an abbreviated delivery plan.	Current workforce outcomes tracked for selected populations	Need a Maryland RISE info (DHR) which tracks workforce strategies and outcomes for each of the targeted populations	Status?

Subgoal: H. Increase Employment Services to the Unemployed					
Deliverable/Action	Target Delivery Date	Proposed Action Steps & Milestones (by Month)	Tracking Data Reflected in State Stat Template	Additional Data Proposed for Stat Tracking	Status/Comments
1. Ensure that dislocated workers in MD are connected to training or a job within six months (DLLR)	2009	Inform UI claimants of job search requirement and resources (ongoing); use ARRA funds to double the capacity of early intervention workshops (ongoing); deploy rapid response teams to every	Template tracks new UI enrollees		Status? ARRA funds
2. Develop workforce data system to catalog skills sets and match with industry needs (DLLR)	TBD	1. Design and disseminate an interactive questionnaire/survey for UI claimants - 10/09 2. Procure a vendor to create a state-of-the-art comprehensive data system -	Chck on status of questionnaire and vendor contract - ?????	Need to create a new section in MWE to track skill sets	Status? ARRA funds
3. Expand access points for the workforce system - a. Install workforce kiosks in 50% of public libraries statewide (DLLR)	TBD	Specify a few key action steps and benchmarks to gage delivery; these items can also serve as the core of an abbreviated delivery plan.	To be filled in by GDU and State Stat Staff	Need to create a new tracking measure re kiosks	Status? ARRA funds
	TBD	Specify a few key action steps and benchmarks to gage delivery; these items can also serve as the core of an abbreviated delivery plan.	Is this captured in early intervention workshops? [NOT RELEVANT]	Might need to identify other rapid response interventions to track	Status?
5. Provide unemployment insurance to part-time workers	in process	Develop a tracking measure;		Need a part-time measure under UI	Legislation enacted.