



## Department of Human Resources StateStat

Reporting Period: August-09

**DHR Management Team**

Operations: **Brian L. Wilbon**

Programs: **Stacy L. Rodgers**

Chief of Staff: **Wendy Chun-Hoon**

**Administrations:**

Social Services Administration: **Carnita White**

Family Investment Administration: **Kevin M. McGuire**

Child-Support Enforcement Administration: **Joseph A. Jackins, Jr.**



**Secretary Brenda Donald**  
Appointed January 2007

**PERSONNEL DATA**

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	07/14/09	07/28/09	08/11/09	08/25/09		Average	Minimum	Maximum	Total	Periods
<b>OVERTIME (HOURS)</b>	7,810.3	7,796.0	7,489.0	7,471.8						
Office of the Secretary	13.5	85.7	8.8	11.0	25.0%	16.1	0.0	145.3	433.6	27
Operations	56.0	7.0	0.0	33.0		55.0	0.0	262.5	1,485.0	27
Social Services	2.3	0.5	0.0	0.0		10.9	0.0	96.0	293.9	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	3.0	3.5	0.0	0.0%	17.8	3.0	60.6	481.6	27
LDSS	7,738.5	7,699.8	7,476.7	7,427.8	-0.7%	7,185.3	6,401.3	8,018.0	194,003.9	27
<b>SICK LEAVE (DAYS)</b>										
Office of the Secretary	51.0	68.6	67.2	66.7	-0.7%	65.1	27.4	112.7	1,758.8	27
Operations	126.8	155.8	129.0	130.2	0.9%	141.1	99.0	180.2	3,809.1	27
Social Services	39.3	32.8	42.7	32.3	-24.4%	35.7	20.4	57.1	964.0	27
Family Investment	44.9	33.4	44.5	34.3	-22.9%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	189.8	226.6	201.0	186.1	-7.4%	215.9	153.2	286.8	5,828.7	27
LDSS	2,331.9	2,459.0	2,593.0	2,572.9	-0.8%	2,598.4	2,031.1	3,057.0	70,156.5	27
<b>ACCIDENT LEAVE (DAYS)</b>										
Office of the Secretary	2.0	10.0	6.0	0.0	-100.0%	5.3	0.0	25.0	142.3	27
Operations	1.1	8.0	4.0	1.1	-72.5%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	2.8	6.8	0.0	1.3		2.5	0.0	31.2	68.7	27
LDSS	116.4	120.9	143.4	152.7	6.5%	76.4	38.0	152.4	2,062.5	27
<b>UNSCHEDULED LEAVE (DAYS)</b>										
Office of the Secretary	0.0	0.2	0.1	3.5	0.0%	12.3	0.0	27.0	331.7	27
Operations	1.7	4.3	5.6	3.6	-35.7%	6.5	0.0	21.6	175.8	27
Social Services	1.0	4.5	3.7	1.9	-48.6%	4.2	0.0	16.4	113.8	27
Family Investment	4.6	2.9	3.0	0.0	-100.0%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	22.3	41.1	31.4	19.6	-37.6%	21.3	0.0	42.8	575.2	27
LDSS	527.9	377.8	421.0	435.1	3.3%	471.1	246.9	630.0	12,720.7	27
<b>FROI TO IWIF</b>						12.05555556	4	19	217	18
Secretary	0	0				0.2	0.0	2.0	5.0	26
Social Services	9	11				12.0	3.0	23.0	311.0	26
Family Investment	2	0				0.2	0.0	1.0	6.0	26
Community Services	0	0				0.0	0.0	0.0	0.0	26
Child-Support Enforcement	1	2				0.7	0.0	2.0	18.0	26
<b>FROI LAG &gt; 3 DAYS</b>						4.55555556	1	9	82	18
Secretary	0	0				0.1	0.0	2.0	3.0	26
Social Services	5	5				4.8	1.0	14.0	125.0	26
Family Investment	0	0				0.1	0.0	1.0	2.0	26
Community Services	0	0				0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0				0.1	0.0	1.0	3.0	26



**Department of Human Resources  
LDSS Personnel  
Reporting Period: August 09**

**TOTAL OVERTIME BY JURSDICTION**

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	07/14/09	07/28/09	08/11/09	08/25/09		Average	Minimum	Maximum	Total	Periods
Allegany	263.0	260.5	241.0	256.8	6.6%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	383.1	912.0	191.0	777.0	306.8%	547.0	279.0	906.0	14,769.0	27
Baltimore City	2403.0	1793.1	2071.2	1983.4	-4.2%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	168.0	244.5	416.4	223.0	-46.4%	244.8	58.0	513.0	6,610.5	27
Calvert	305.0	291.3	257.0	277.5	8.0%	280.2	226.0	333.5	7,564.6	27
Caroline	249.0	255.0	246.0	246.0	0.0%	273.6	231.0	355.0	7,386.6	27
Carroll	264.6	292.8	267.0	265.3	-0.6%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	246.0	262.0	237.5	246.0	3.6%	262.5	239.0	332.0	7,087.1	27
Charles	246.0	204.5	381.0	250.5	-34.3%	294.0	213.5	444.0	7,937.0	27
Dorchester	251.0	259.0	250.0	249.0	-0.4%	266.9	240.0	312.5	7,207.1	27
Frederick	280.5	303.2	326.9	280.1	-14.3%	277.7	244.5	374.6	7,497.3	27
Garrett	251.5	266.0	251.5	251.0	-0.2%	258.0	251.0	273.0	6,965.3	27
Harford	265.3	322.1	302.4	264.9	-12.4%	332.1	181.8	438.7	8,967.2	27
Howard	216.0	285.0	246.0	216.0	-12.2%	282.7	183.0	451.8	7,633.2	27
Kent	255.0	246.0	248.0	246.0	-0.8%	256.2	246.0	275.5	6,916.5	27
Montgomery	54.5	88.0	60.0	76.5	27.5%	129.9	32.0	265.0	3,506.9	27
Prince George's	304.5	178.0	178.0	196.5	10.4%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	246.0	255.0	246.0	246.0	0.0%	247.9	214.0	287.1	6,694.3	27
Somerset	70.0	71.0	58.3	54.0	-7.4%	99.7	30.0	178.6	2,691.5	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	3.6	0.0	55.3	96.0	27
Talbot	309.0	192.0	309.0	183.1	-40.7%	249.6	63.0	375.0	6,738.3	27
Washington	252.0	257.3	250.0	255.2	2.1%	331.8	234.5	595.6	8,959.0	27
Wicomico	269.5	269.5	246.0	246.0	0.0%	257.8	231.0	299.0	6,959.7	27
Worcester	186.0	192.0	196.5	138.0	-29.8%	159.1	69.0	216.0	4,295.9	27
<b>TOTAL</b>	7738.5	7699.8	7476.7	7427.8						



## Department of Human Resources LDSS Personnel

Reporting Period: August 09

### ON CALL OVERTIME BY JURSDICTION

	07/14/09	07/28/09	08/11/09	08/25/09	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	246.0	253.0	241.0	246.0	2.1%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	306.0	912.0	183.0	777.0	324.6%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	168.0	244.5	416.4	223.0	-46.4%	230.8	58.0	513.0	6,232.5	27
Calvert	255.0	243.5	245.0	245.5	0.2%	249.3	199.5	291.0	6,730.2	27
Caroline	246.0	255.0	246.0	246.0	0.0%	252.7	217.0	300.5	6,823.5	27
Carroll	264.6	292.8	267.0	265.3	-0.6%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	246.0	262.0	236.0	246.0	4.2%	250.7	183.0	327.0	6,767.6	27
Charles	246.0	191.0	369.7	244.5	-33.9%	251.6	182.5	286.4	6,793.2	27
Dorchester	246.0	252.0	246.0	244.0	-0.8%	249.1	236.0	263.5	6,727.0	27
Frederick	255.0	246.0	246.0	246.0	0.0%	250.6	244.5	273.0	6,767.5	27
Garrett	251.5	266.0	251.5	251.0	-0.2%	258.0	251.0	273.0	6,965.3	27
Harford	217.6	276.0	257.4	212.9	-17.3%	258.7	140.5	360.0	6,986.0	27
Howard	216.0	285.0	246.0	216.0	-12.2%	257.3	183.0	440.0	6,946.8	27
Kent	255.0	246.0	246.0	246.0	0.0%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	176.0	178.0	178.0	196.5	10.4%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	246.0	255.0	246.0	246.0	0.0%	247.9	214.0	287.1	6,694.3	27
Somerset	69.0	69.0	58.3	54.0	-7.4%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	309.0	192.0	309.0	183.1	-40.7%	249.4	63.0	375.0	6,733.8	27
Washington	246.0	255.0	246.0	246.0	0.0%	249.3	228.0	264.0	6,730.8	27
Wicomico	255.0	269.5	246.0	246.0	0.0%	250.2	231.0	279.0	6,754.5	27
Worcester	186.0	192.0	196.5	138.0	-29.8%	157.8	69.0	216.0	4,259.9	27
<b>TOTAL</b>	<b>4905.7</b>	<b>5635.3</b>	<b>5176.8</b>	<b>5218.8</b>						



## Department of Human Resources LDSS Personnel

Reporting Period: August 09

### SICK LEAVE BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	07/14/09	07/28/09	08/11/09	08/25/09		Average	Minimum	Maximum	Total	Periods
Allegany	76.8	91.8	84.9	56.9	-33.0%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	126.3	125.6	150.5	154.4	2.6%	114.0	58.1	151.4	3,077.3	27
Baltimore City	982.0	1064.0	1062.0	1066.0	0.4%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	125.0	134.0	166.0	47.0	-71.7%	187.1	63.6	263.5	5,051.0	27
Calvert	28.3	41.4	34.4	55.0	59.9%	29.3	16.1	41.3	790.1	27
Caroline	26.0	48.0	40.0	28.0	-30.0%	26.3	11.0	44.0	709.0	27
Carroll	63.1	47.7	63.2	74.8	18.4%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	62.1	80.7	80.7	84.0	4.1%	83.4	50.6	125.6	2,251.4	27
Charles	43.0	41.0	56.0	52.0	-7.1%	31.5	10.0	81.5	850.0	27
Dorchester	53.2	40.6	27.7	18.9	-31.8%	48.3	29.1	71.8	1,305.3	27
Frederick	22.5	56.5	50.5	60.5	19.8%	55.4	26.7	76.0	1,495.8	27
Garrett	13.5	18.0	14.5	32.0	120.7%	25.8	10.0	42.0	697.0	27
Harford	52.8	76.8	67.6	52.3	-22.6%	79.3	49.8	102.1	2,141.0	27
Howard	63.9	61.4	59.3	46.4	-21.8%	56.0	23.6	89.4	1,511.1	27
Kent	18.0	27.0	23.0	55.0	139.1%	20.3	8.0	40.5	548.1	27
Montgomery	209.4	122.4	189.6	196.8	3.8%	163.3	91.7	214.6	4,408.2	27
Prince George's	162.0	168.3	250.5	248.4	-0.8%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	7.8	16.7	13.2	20.5	55.3%	26.7	8.1	57.5	720.3	27
Somerset	37.2	79.9	32.0	40.9	27.8%	33.0	15.9	65.5	890.4	27
St. Mary's	32.9	26.9	33.7	43.3	28.5%	44.9	22.8	88.9	1,212.4	27
Talbot	40.0	35.0	26.0	45.0	73.1%	34.6	16.0	55.0	933.0	27
Washington	87.2	68.9	60.8	57.0	-6.3%	108.4	72.0	171.4	2,926.0	27
Wicomico	57.8	55.1	64.9	57.5	-11.4%	68.3	39.3	104.6	1,844.3	27
Worcester	17.9	23.1	26.9	37.2	38.3%	30.6	10.8	58.4	827.4	27
<b>TOTAL</b>	<b>2331.9</b>	<b>2459.0</b>	<b>2593.0</b>	<b>2572.9</b>						



## Department of Human Resources LDSS Personnel

Reporting Period: August 09

### ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	07/14/09	07/28/09	08/11/09	08/25/09						
Allegany	10.0	10.0	10.0	10.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	9.0	10.0	10.0	5.9	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	67.0	68.0	80.0	50.0	-37.5%	45.7	24.0	106.0	1,234.0	27
Baltimore	10.0	11.5	20.0	10.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	2.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.0	0.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	9.0	10.0	10.0	10.0	0.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	0.0	0.3	0.3	1.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	10.0	10.0	10.0	8.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	0.0	0.0	1.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	1.4	1.1	1.1	56.8	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	0.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
<b>TOTAL</b>	116.4	120.9	143.4	152.7						



## Department of Human Resources LDSS Personnel

Reporting Period: August 09

### UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	07/14/09	07/28/09	08/11/09	08/25/09		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.0	0.0	0.0		8.8	0.0	13.0	238.0	27
Anne Arundel	2.3	2.3	0.0	11.9		15.2	0.6	51.8	409.2	27
Baltimore City	149.0	172.0	190.0	183.0	-3.7%	182.9	57.0	291.0	4,939.0	27
Baltimore	30.0	28.0	38.0	25.0	-34.2%	15.5	1.0	31.0	417.9	27
Calvert	0.0	5.0	4.0	1.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	1.8	2.0	2.0	6.0	200.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	44.6	15.7	29.0	31.7	9.3%	18.7	2.5	38.5	505.0	27
Charles	20.0	21.0	10.0	10.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	0.5	0.0	7.0	0.0	-100.0%	5.9	0.0	29.0	158.4	27
Frederick	0.0	0.0	0.0	0.0	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	10.0	2.6	7.0	2.3	-67.1%	14.1	0.3	60.0	380.4	27
Howard	13.2	16.0	17.3	14.6	0.0%	4.8	0.0	15.8	128.3	27
Kent	9.0	0.0	0.0	0.0		2.5	0.0	13.0	66.5	27
Montgomery	23.2	22.1	19.5	17.7	-9.2%	22.7	1.8	49.1	612.3	27
Prince George's	199.0	78.5	78.5	113.6	44.7%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.6	0.4	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	2.0	2.0	2.0	2.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	10.0	0.0	8.3	8.3	0.0%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.0	0.0	8.0	8.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	7.0	7.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	6.3	3.0	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
<b>TOTAL</b>	<b>527.9</b>	<b>377.8</b>	<b>421.0</b>	<b>435.1</b>						





## Department of Human Resources

### Social Services Administration

Reporting Period: Jul-09

**Place Matters \***

	Baseline		FY 2010 Goal		REPORTING PERIOD: Monthly				Source
					Apr-09	May-09	Jun-09	Jul-09	
Current Measures	Date	Data	Goal	Target					for Baseline and Results
Children in Out-of-Home Placement **	6/30/2009	8,756	Reduce by 10%	7,880	8,895	8,873	8,757	8,767	State Stat
Children in Group Homes (% of all placements)	6/30/2009	12.7%	12% or less	12.0%	13.2%	13.4%	12.7%	12.3%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2009	76.6%	75% or more	75.0%	76.3%	76.2%	76.6%	76.9%	State Stat
					REPORTING PERIOD: Annual				
					FY09-Q1	FY09-Q2	FY09-Q3	FY09-Q4	
Recurrence of Maltreatment within Six Months ***	FY09-Q3	2.3%	6.1% or less	6.1%	4.5%	5.0%	2.3%	1.6%	Federal Target is 6.1% Source: MD CHESSIE
					REPORTING PERIOD: Point in Time				
					1/30/08	12/31/08	3/31/09	6/30/09	
Children Placed in their Home Jurisdiction ****									
Family Homes --	3/31/2009	53%	increase each	63%	31%	51%	53%	Pending 9/23	Baseline: MD CHESSIE
Group Homes --		38%	by 10%	48%	33%	41%	38%	Pending 9/23	Source: MD CHESSIE

\* Start date for Place Matters: July 2007, however, Place Matters Measures, Baseline, and Targets were updated July 2009

\*\* Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

\*\*\* National Standards: <http://www.acf.hhs.gov/programs/cb/cwmonitoring/legislation/background.htm>

\*\*\*\* Children Placed in Home Jurisdiction -- Challenges remain for identifying the placement jurisdiction for children placed in private Treatment Foster Care and Ind. Living Programs

1/30/2008 Data Missing: Family Foster Homes -- 33%; Group Homes -- 12%

12/31/2008 Data Missing: Family Foster Homes -- 29% (CPA Homes); Group Homes -- 0%

3/31/09 Data Missing: Family Foster Homes - 27% (21% missing; 6% pending geo-coding); Group Homes - 0%

6/30/09 Data Missing: Family Foster Homes - 27% (21% missing; 6% pending geo-coding); Group Homes - 0%

**Detailed definitions for Indicators with Federal Targets:**

Recurrence of Maltreatment

Of all children who were victims of substantiated or indicated abuse or neglect during the first 6 months of the reporting year, what percent experienced another incident of substantiated or indicated abuse or neglect within a 6-month period?



## Department of Human Resources

### Social Services Administration

Reporting Period: Jul-09

#### CHILD WELFARE SERVICES

##### CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
<b>Investigations</b>											
Total # Open at beginning of month*	5,273	5,239	5,564	4,965	-10.77%	4,965	4,965	4,965	4,965	1	
Total # New during report month	2,555	2,700	2,223	2,012	-9.49%	2,012	2,012	2,012	2,012	1	
Total # Completed during month	2,589	2,375	2,793	2,711	-2.94%	2,711	2,711	2,711	2,711	1	
Total # Open at end of month	5,239	5,564	4,994	4,266	-14.58%	4,266	4,266	4,266	4,266	1	
<b>Total New Allegations</b>	<b>2,853</b>	<b>3,132</b>	<b>2,763</b>	<b>2,269</b>	<b>-17.88%</b>	<b>2,269</b>	<b>2,269</b>	<b>2,269</b>	<b>2,269</b>	<b>1</b>	
Physical Abuse	1,002	1,153	773	546	-29.37%	546	546	546	546	1	
Sexual Abuse	350	316	330	291	-11.82%	291	291	291	291	1	
Mental Injury-Abuse	11	14	11	3	-72.73%	3	3	3	3	1	
Neglect	1,487	1,648	1,644	1,427	-13.20%	1,427	1,427	1,427	1,427	1	
Mental Injury-Neglect	3	1	5	2	-60.00%	2	2	2	2	1	
<b>Reports</b>	<b>4,561</b>	<b>4,715</b>	<b>3,922</b>	<b>3,668</b>	<b>-6.48%</b>	<b>3,668</b>	<b>3,668</b>	<b>3,668</b>	<b>3,668</b>	<b>1</b>	

\* Due to corrected counts in Charles County (-28) and a transfer from Kent County(-1), June End of Month does not equal July Beginning of Month

##### FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
<b>Total Findings</b>	<b>2,853</b>	<b>2,712</b>	<b>3,166</b>	<b>3,093</b>	<b>-2.31%</b>	<b>3,093</b>	<b>3,093</b>	<b>3,093</b>	<b>3,093</b>	<b>1</b>	
"Indicated" Findings Total	512	478	587	592	0.85%	592	592	592	592	1	
Physical Abuse	122	103	130	110	-15.38%	110	110	110	110	1	
Sexual Abuse	95	81	104	116	11.54%	116	116	116	116	1	
Mental Injury-Abuse	1	1	1	1	0.00%	1	1	1	1	1	
Neglect	294	293	350	365	4.29%	365	365	365	365	1	
Mental Injury-Neglect	0	0	2	0	-100.00%	0	0	0	0	1	
"Unsubstantiated" Findings Total	535	565	607	615	1.32%	615	615	615	615	1	
Physical Abuse	203	183	209	195	-6.70%	195	195	195	195	1	
Sexual Abuse	44	48	56	79	41.07%	79	79	79	79	1	
Mental Injury-Abuse	6	2	0	2	0.00%	2	2	2	2	1	
Neglect	280	330	341	338	-0.88%	338	338	338	338	1	
Mental Injury-Neglect	2	2	1	1	0.00%	1	1	1	1	1	
"Ruled Out" Findings	1,806	1,669	1,972	1,886	-4.36%	1,886	1,886	1,886	1,886	1	

##### IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families**	3,797	3,644	3,686	3,539	-3.99%	3,539	3,539	3,539	3,539	1	
New Families	973	826	893	672	-24.75%	672	672	672	672	1	
Cases Closed	1,010	784	1,040	1,021	-1.83%	1,021	1,021	1,021	1,021	1	
End of Month Total Families	3,760	3,686	3,539	3,190	-9.86%	3,190	3,190	3,190	3,190	1	

\*\* Due to corrected counts in Baltimore City (-111) and Harford County(-5), April End of Month does not equal May Beginning of Month



**Department of Human Resources**  
**Social Services Administration**  
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**OUT-OF-HOME SERVICES**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	8,951	8,895	8,873	8,757	-1.31%	8,757	8,757	8,757	8,757	1	
New Out-of-Home Placements	257	270	274	270	-1.46%	270	270	270	270	1	
Total # of Child Welfare Caseworkers ***	663	662	664	646	-2.71%	646	646	646	646	1	
AVG Caseload Volume for Caseworkers	13	13	13	14	2.92%	14	14	14	14	1	
Children Leaving Out-of-Home Placement	313	292	390	260	-33.33%	260	260	260	260	1	
Children Adopted	57	70	106	36	-66.04%	36	36	36	36	1	
Children Reunified	151	101	163	128	-21.47%	128	128	128	128	1	
Children in Legal Guardianship	35	48	55	39	-29.09%	39	39	39	39	1	
Aged Out	63	69	60	53	-11.67%	53	53	53	53	1	
Other	6	4	8	4	-50.00%	4	4	4	4	1	
End of Month - Total Children	8,895	8,873	8,757	8,767	0.11%	8,767	8,767	8,767	8,767	1	
Children in Family Homes	6,457	6,422	6,347	6,372	0.39%	6,372	6,372	6,372	6,372	1	
Children in Group Homes	1,172	1,187	1,116	1,077	-3.49%	1,077	1,077	1,077	1,077	1	
Children in Residential Treatment Centers	307	298	290	295	1.72%	295	295	295	295	1	
Children in Independent Living	234	241	255	270	5.88%	270	270	270	270	1	
Children in other placements	394	382	386	381	-1.30%	381	381	381	381	1	
Children in Trial Home Visits	331	343	362	372	2.76%	372	372	372	372	1	

\*\*\* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

**FOSTER HOMES**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	3,106	3,122	3,115	3,129	0.45%	3,129	3,129	3,129	3,129	1	
New Homes	71	57	59	95	61.02%	95	95	95	95	1	
Closed Homes	55	64	45	88	95.56%	88	88	88	88	1	
End of Month - Foster Families	3,122	3,115	3,129	3,136	0.22%	3,136	3,136	3,136	3,136	1	
Unrestricted Foster Families	2,116	2,127	2,118	2,150	1.51%	2,150	2,150	2,150	2,150	1	

**FOSTER HOME RECRUITMENT**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	514	571	556	523	-5.94%	523	523	523	523	1	
New Applications	209	181	185	206	11.35%	206	206	206	206	1	
Completed (Accepted) Applications	121	113	70	160	128.57%	160	160	160	160	1	



## ADULT SERVICES

## Department of Human Resources

## Social Services Administration

Reporting Period: Jul-09

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
<b>TOTAL CASES</b>	8,681	8,763	8,986	9,047	0.7%	9,047	9,047	9,047	9,047	1	
# Protective Services Investigations	436	343	460	422	-8.3%	422	422	422	422	1	
Active Protective Services Caseload	1,542	1,560	1,540	1,581	2.7%	1,581	1,581	1,581	1,581	1	
Social Services Case Management Cases	2,934	2,944	2,914	2,902	-0.4%	2,902	2,902	2,902	2,902	1	
% under 65 Years Old	25%	25%	25%	26%	4.0%	0	0	0	0	1	
Closed Cases	475	408	534	675	26.4%	675	675	675	675	1	
<b># In Home Aide Services (IHAS) Customers</b>	2,019	2,136	2,091	2,127	1.7%	2,127	2,127	2,127	2,127	1	
% of customers under 65 Years Old	39%	37%	38%	37%	-2.6%	0	0	0	0	1	
New Clients Receiving Services	65	48	61	65	6.6%	65	65	65	65	1	
Closed Cases	93	52	111	88	-20.7%	88	88	88	88	1	
<b>IHAS Waiting List</b>	956	915	897	816	-9.0%	816	816	816	816	1	
Avg. Length of Time Receiving Services (in years)	3	3	3	3	20.6%	3	3	3	3	1	
<b># Respite Clients ****</b>	257	326	547	667	21.9%	667	667	667	667	1	
New Clients	57	37	71	58	-18.3%	58	58	58	58	1	
# Unable to Serve	221	478	255	85	-66.7%	85	85	85	85	1	
<b># Project Home Placements</b>	537	539	537	532	-0.9%	532	532	532	532	1	
Applications	3	6	8	9	12.5%	9	9	9	9	1	
New Clients	19	21	12	24	100.0%	24	24	24	24	1	
Denials	0	1	0	1		1	1	1	1	1	

\*\*\*\* Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month.



**Department of Human Resources**  
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**CHILD PROTECTIVE SERVICES (CPS)**

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
<b>Number of New Allegations</b>	2,853	3,132	2,763	2,269	-17.9%	2,269	2,269	2,269	2,269	1	
Allegany	83	88	72	58	-19.4%	58	58	58	58	1	
Anne Arundel	227	222	169	170	0.6%	170	170	170	170	1	
Baltimore (City)	689	826	692	642	-7.2%	642	642	642	642	1	
Baltimore	242	298	212	197	-7.1%	197	197	197	197	1	
Calvert	36	47	30	39	30.0%	39	39	39	39	1	
Caroline	31	22	14	20	42.9%	20	20	20	20	1	
Carroll	62	57	48	49	2.1%	49	49	49	49	1	
Cecil	71	150	176	51	-71.0%	51	51	51	51	1	
Charles	54	60	42	48	14.3%	48	48	48	48	1	
Dorchester	25	23	30	18	-40.0%	18	18	18	18	1	
Frederick	151	148	226	110	-51.3%	110	110	110	110	1	
Garrett	11	14	22	17	-22.7%	17	17	17	17	1	
Harford	95	91	78	65	-16.7%	65	65	65	65	1	
Howard	75	87	74	54	-27.0%	54	54	54	54	1	
Kent	7	6	9	4	-55.6%	4	4	4	4	1	
Montgomery	272	286	247	175	-29.1%	175	175	175	175	1	
Prince George's	363	361	315	224	-28.9%	224	224	224	224	1	
Queen Anne's	18	18	18	15	-16.7%	15	15	15	15	1	
St. Mary's	54	48	35	42	20.0%	42	42	42	42	1	
Somerset	31	18	22	24	9.1%	24	24	24	24	1	
Talbot	39	16	11	17	54.5%	17	17	17	17	1	
Washington	135	159	131	139	6.1%	139	139	139	139	1	
Wicomico	45	56	37	46	24.3%	46	46	46	46	1	
Worcester	37	31	53	45	-15.1%	45	45	45	45	1	



**Department of Human Resources**  
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**IN-HOME SERVICES**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09		Average	Minimum	Maximum	Total	Periods
<b>Caseload</b>	3,760	3,686	3,539	3,190	-9.9%	3,190	3,190	3,190	3,190	1
Allegany	79	82	80	80	0.0%	80	80	80	80	1
Anne Arundel	186	198	188	175	-6.9%	175	175	175	175	1
Baltimore (City)	1,409	1,319	1,244	989	-20.5%	989	989	989	989	1
Baltimore	336	354	337	336	-0.3%	336	336	336	336	1
Calvert	32	42	40	41	2.5%	41	41	41	41	1
Caroline	58	56	54	49	-9.3%	49	49	49	49	1
Carroll	43	42	45	45	0.0%	45	45	45	45	1
Cecil	82	77	79	77	-2.5%	77	77	77	77	1
Charles	112	115	105	101	-3.8%	101	101	101	101	1
Dorchester	58	54	54	49	-9.3%	49	49	49	49	1
Frederick	67	70	66	67	1.5%	67	67	67	67	1
Garrett	45	48	49	45	-8.2%	45	45	45	45	1
Harford	76	74	67	75	11.9%	75	75	75	75	1
Howard	69	80	86	84	-2.3%	84	84	84	84	1
Kent	20	14	13	14	7.7%	14	14	14	14	1
Montgomery	156	155	154	163	5.8%	163	163	163	163	1
Prince George's	439	391	373	277	-25.7%	277	277	277	277	1
Queen Anne's	27	27	28	23	-17.9%	23	23	23	23	1
St. Mary's	80	83	86	93	8.1%	93	93	93	93	1
Somerset	38	39	41	37	-9.8%	37	37	37	37	1
Talbot	50	49	41	42	2.4%	42	42	42	42	1
Washington	135	148	146	164	12.3%	164	164	164	164	1
Wicomico	78	85	86	87	1.2%	87	87	87	87	1
Worcester	85	84	77	77	0.0%	77	77	77	77	1



**Department of Human Resources**  
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**FOSTER CARE**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09		Average	Minimum	Maximum	Total	Periods
<b># of Children in Out-of-Home Care</b>	8,895	8,873	8,757	8,767	0.1%	8,767	8,767	8,767	8,767	1
Allegany	119	117	113	113	0.0%	113	113	113	113	1
Anne Arundel	185	189	183	180	-1.6%	180	180	180	180	1
Baltimore (City)	5,225	5,213	5,132	5,135	0.1%	5,135	5,135	5,135	5,135	1
Baltimore	609	603	597	608	1.8%	608	608	608	608	1
Calvert	52	50	47	47	0.0%	47	47	47	47	1
Caroline	29	33	39	40	2.6%	40	40	40	40	1
Carroll	36	40	39	36	-7.7%	36	36	36	36	1
Cecil	131	120	123	126	2.4%	126	126	126	126	1
Charles	114	110	112	104	-7.1%	104	104	104	104	1
Dorchester	32	31	29	31	6.9%	31	31	31	31	1
Frederick	172	177	175	179	2.3%	179	179	179	179	1
Garrett	50	52	50	52	4.0%	52	52	52	52	1
Harford	302	305	301	300	-0.3%	300	300	300	300	1
Howard	77	75	76	73	-3.9%	73	73	73	73	1
Kent	17	16	16	16	0.0%	16	16	16	16	1
Montgomery	582	582	580	579	-0.2%	579	579	579	579	1
Prince George's	601	603	607	612	0.8%	612	612	612	612	1
Queen Anne's	21	20	22	22	0.0%	22	22	22	22	1
St. Mary's	111	112	105	102	-2.9%	102	102	102	102	1
Somerset	53	52	48	49	2.1%	49	49	49	49	1
Talbot	31	31	29	29	0.0%	29	29	29	29	1
Washington	207	210	199	195	-2.0%	195	195	195	195	1
Wicomico	90	88	88	92	4.5%	92	92	92	92	1
Worcester	49	44	47	47	0.0%	47	47	47	47	1



**Department of Human Resources**  
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**FOSTER HOMES**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09		Average	Minimum	Maximum	Total	Periods
<b>Number of Foster Homes</b>	3,122	3,115	3,129	3,136	0.2%	3,136	3,136	3,136	3,136	1
Allegany	58	58	59	60	1.7%	60	60	60	60	1
Anne Arundel	101	103	104	106	1.9%	106	106	106	106	1
Baltimore (City)	1,374	1,356	1,355	1,347	-0.6%	1,347	1,347	1,347	1,347	1
Baltimore	219	219	223	221	-0.9%	221	221	221	221	1
Calvert	39	37	38	39	2.6%	39	39	39	39	1
Caroline	38	36	36	36	0.0%	36	36	36	36	1
Carroll	26	26	26	25	-3.8%	25	25	25	25	1
Cecil	58	64	67	66	-1.5%	66	66	66	66	1
Charles	68	69	70	70	0.0%	70	70	70	70	1
Dorchester	28	28	28	27	-3.6%	27	27	27	27	1
Frederick	88	90	90	92	2.2%	92	92	92	92	1
Garrett	47	47	44	45	2.3%	45	45	45	45	1
Harford	119	120	122	121	-0.8%	121	121	121	121	1
Howard	52	54	54	55	1.9%	55	55	55	55	1
Kent	7	9	9	10	11.1%	10	10	10	10	1
Montgomery	297	294	293	299	2.0%	299	299	299	299	1
Prince George's	176	176	177	178	0.6%	178	178	178	178	1
Queen Anne's	20	20	20	20	0.0%	20	20	20	20	1
St. Mary's	38	38	37	39	5.4%	39	39	39	39	1
Somerset	26	25	25	25	0.0%	25	25	25	25	1
Talbot	14	15	16	17	6.3%	17	17	17	17	1
Washington	162	164	167	168	0.6%	168	168	168	168	1
Wicomico	50	50	50	51	2.0%	51	51	51	51	1
Worcester	17	17	19	19	0.0%	19	19	19	19	1



**Department of Human Resources**  
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**ADOPTION**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09		Average	Maximum	Total	FY Goals	Periods
<b>Number of Finalized Adoptions</b>	57	70	104	36	-65.4%	36	36	36	707	1
Allegany	1	0	0	0		0	0	0	15	1
Anne Arundel	1	1	1	1	0.0%	1	1	1	19	1
Baltimore (City)	26	32	66	21	-68.2%	21	21	21	375	1
Baltimore	5	5	1	0	-100.0%	0	0	0	44	1
Calvert	0	0	0	0		0	0	0	10	1
Caroline	0	0	1	0	-100.0%	0	0	0	8	1
Carroll	0	0	1	1	0.0%	1	1	1	2	1
Cecil	2	9	5	0	-100.0%	0	0	0	27	1
Charles	0	4	1	5	400.0%	5	5	5	14	1
Dorchester	2	0	2	0	-100.0%	0	0	0	5	1
Frederick	0	0	0	0		0	0	0	13	1
Garrett	0	0	0	0		0	0	0	3	1
Harford	5	0	0	3		3	3	3	15	1
Howard	0	3	0	0		0	0	0	10	1
Kent	0	0	0	0		0	0	0	2	1
Montgomery	5	9	9	1	-88.9%	1	1	1	52	1
Prince George's	2	3	2	1	-50.0%	1	1	1	30	1
Queen Anne's	0	0	0	0		0	0	0	2	1
St. Mary's	1	0	5	0	-100.0%	0	0	0	11	1
Somerset	0	0	2	0	-100.0%	0	0	0	6	1
Talbot	2	0	2	0	-100.0%	0	0	0	9	1
Washington	3	1	4	3	-25.0%	3	3	3	17	1
Wicomico	2	2	1	0	-100.0%	0	0	0	11	1
Worcester	0	1	1	0	-100.0%	0	0	0	7	1



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: Jul-09

**CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
<b>Statewide AVG Caseload Volume</b>	13.2	13.7	12.3	10.5	-14.2%	11	11	11	11	1	
Allegany	5.3	6.1	3.3	3.7	13.0%	4	4	4	4	1	
Anne Arundel	15.7	16.0	14.3	12.4	-13.8%	12	12	12	12	1	
Baltimore (City)	4.6	4.4	4.2	3.4	-19.3%	3	3	3	3	1	
Baltimore	12.0	13.8	8.8	9.0	3.3%	9	9	9	9	1	
Calvert	7.4	11.4	6.6	7.4	12.1%	7	7	7	7	1	
Caroline	31.0	36.7	34.0	37.7	10.8%	38	38	38	38	1	
Carroll	13.3	11.1	10.0	8.7	-12.9%	9	9	9	9	1	
Cecil	19.6	22.3	19.6	17.6	-10.2%	18	18	18	18	1	
Charles	19.8	18.4	13.0	9.2	-29.1%	9	9	9	9	1	
Dorchester	21.3	24.0	28.3	30.0	6.2%	30	30	30	30	1	
Frederick	28.2	36.0	30.6	26.9	-12.0%	27	27	27	27	1	
Garrett	8.0	11.7	11.7	9.7	-17.1%	10	10	10	10	1	
Harford	17.9	17.3	15.3	12.4	-18.4%	12	12	12	12	1	
Howard	17.5	16.9	14.1	8.9	-36.6%	9	9	9	9	1	
Kent	6.7	8.7	7.3	6.0	-18.2%	6	6	6	6	1	
Montgomery	28.4	30.4	30.4	23.2	-23.8%	23	23	23	23	1	
Prince George's	14.5	15.7	14.7	12.9	-12.3%	13	13	13	13	1	
Queen Anne's	13.0	11.7	12.0	9.7	-19.4%	10	10	10	10	1	
St. Mary's	31.0	29.2	23.8	22.0	-7.6%	22	22	22	22	1	
Somerset	17.7	18.7	20.7	20.7	0.0%	21	21	21	21	1	
Talbot	10.0	11.2	8.8	9.6	9.1%	10	10	10	10	1	
Washington	23.1	24.7	22.9	19.1	-16.4%	19	19	19	19	1	
Wicomico	15.6	18.0	14.4	14.4	0.0%	14	14	14	14	1	
Worcester	22.0	17.0	19.0	20.2	6.3%	20	20	20	20	1	



## Department of Human Resources Jurisdiction Comparison

Reporting Period: Jul-09

### CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09		Average	Minimum	Maximum	Total	Periods
<b>Statewide AVG Caseload Volume</b>	13.4	13.4	13.2	13.6	2.9%	14	14	14	14	1
Allegany	10.8	10.6	10.3	10.3	0.0%	10	10	10	10	1
Anne Arundel	10.3	10.5	9.6	10.0	3.8%	10	10	10	10	1
Baltimore (City)	13.2	13.2	12.9	13.5	4.5%	13	13	13	13	1
Baltimore	15.6	15.5	15.3	15.6	1.8%	16	16	16	16	1
Calvert	17.3	16.7	15.7	11.8	-25.0%	12	12	12	12	1
Caroline	11.6	11.0	13.0	13.3	2.6%	13	13	13	13	1
Carroll	6.0	6.7	7.8	7.2	-7.7%	7	7	7	7	1
Cecil	12.5	12.0	12.2	12.6	3.3%	13	13	13	13	1
Charles	14.6	14.0	14.3	13.3	-7.1%	13	13	13	13	1
Dorchester	10.7	10.3	9.7	10.3	6.9%	10	10	10	10	1
Frederick	12.3	13.6	13.5	13.8	2.3%	14	14	14	14	1
Garrett	9.1	9.5	9.1	9.5	4.0%	9	9	9	9	1
Harford	14.9	15.0	15.1	15.0	-0.3%	15	15	15	15	1
Howard	8.6	8.3	8.4	8.1	-3.9%	8	8	8	8	1
Kent	11.3	10.7	10.7	10.7	0.0%	11	11	11	11	1
Montgomery	20.8	20.8	20.7	20.7	-0.2%	21	21	21	21	1
Prince George's	14.7	14.7	14.8	14.9	0.8%	15	15	15	15	1
Queen Anne's	10.5	10.0	11.0	11.0	0.0%	11	11	11	11	1
St. Mary's	18.5	18.7	17.5	17.0	-2.9%	17	17	17	17	1
Somerset	8.8	8.7	8.0	8.2	2.1%	8	8	8	8	1
Talbot	10.3	10.3	9.7	9.7	0.0%	10	10	10	10	1
Washington	12.2	12.4	11.7	11.5	-2.0%	11	11	11	11	1
Wicomico	10.0	9.8	9.8	11.5	17.6%	12	12	12	12	1
Worcester	12.3	11.0	11.8	11.8	0.0%	12	12	12	12	1



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: Jul-09

**CHILD FATALITIES- IN HOME SERVICES**

Fatalities of children receiving In-Home Services	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09		Average	Minimum	Maximum	Total	Periods
	3	0	0	0		0	0	0	0	1
Allegany	0	0	0	0		0	0	0	0	1
Anne Arundel	0	0	0	0		0	0	0	0	1
Baltimore (City)	2	0	0	0		0	0	0	0	1
Baltimore	0	0	0	0		0	0	0	0	1
Calvert	0	0	0	0		0	0	0	0	1
Caroline	0	0	0	0		0	0	0	0	1
Carroll	0	0	0	0		0	0	0	0	1
Cecil	0	0	0	0		0	0	0	0	1
Charles	0	0	0	0		0	0	0	0	1
Dorchester	0	0	0	0		0	0	0	0	1
Frederick	0	0	0	0		0	0	0	0	1
Garrett	0	0	0	0		0	0	0	0	1
Harford	0	0	0	0		0	0	0	0	1
Howard	0	0	0	0		0	0	0	0	1
Kent	0	0	0	0		0	0	0	0	1
Montgomery	1	0	0	0		0	0	0	0	1
Prince George's	0	0	0	0		0	0	0	0	1
Queen Anne's	0	0	0	0		0	0	0	0	1
St. Mary's	0	0	0	0		0	0	0	0	1
Somerset	0	0	0	0		0	0	0	0	1
Talbot	0	0	0	0		0	0	0	0	1
Washington	0	0	0	0		0	0	0	0	1
Wicomico	0	0	0	0		0	0	0	0	1
Worcester	0	0	0	0		0	0	0	0	1



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: Jul-09

**CHILD FATALITIES- OUT-OF-HOME PLACEMENTS**

Fatalities of children in Out-of-Home Care	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-09	May-09	Jun-09	Jul-09	Average		Minimum	Maximum	Total	Periods	
	1	1	1	0	-100.0%	0	0	0	0	1	
Allegany	0	0	0	0		0	0	0	0	1	
Anne Arundel	0	0	0	0		0	0	0	0	1	
Baltimore (City)	1	0	0	0		0	0	0	0	1	
Baltimore	0	0	0	0		0	0	0	0	1	
Calvert	0	0	0	0		0	0	0	0	1	
Caroline	0	0	0	0		0	0	0	0	1	
Carroll	0	0	0	0		0	0	0	0	1	
Cecil	0	0	0	0		0	0	0	0	1	
Charles	0	0	0	0		0	0	0	0	1	
Dorchester	0	0	0	0		0	0	0	0	1	
Frederick	0	0	0	0		0	0	0	0	1	
Garrett	0	0	0	0		0	0	0	0	1	
Harford	0	0	1	0	-100.0%	0	0	0	0	1	
Howard	0	0	0	0		0	0	0	0	1	
Kent	0	0	0	0		0	0	0	0	1	
Montgomery	0	0	0	0		0	0	0	0	1	
Prince George's	0	0	0	0		0	0	0	0	1	
Queen Anne's	0	0	0	0		0	0	0	0	1	
St. Mary's	0	0	0	0		0	0	0	0	1	
Somerset	0	0	0	0		0	0	0	0	1	
Talbot	0	0	0	0		0	0	0	0	1	
Washington	0	0	0	0		0	0	0	0	1	
Wicomico	0	1	0	0		0	0	0	0	1	
Worcester	0	0	0	0		0	0	0	0	1	



**Department of Human Resources  
Family Investment Administration  
Reporting Period: August-09**

**FOOD SUPPLEMENT PROGRAM**

	REPORTING PERIOD					YEAR-TO-DATE				
	May-09	Jun-09	Jul-09	Aug-09	% Change	Average	Minimum	Maximum	Total	Periods
<b>Total Food Supplement Program Recipients</b>	<b>466,946</b>	<b>478,023</b>	<b>491,262</b>	<b>504,168</b>	<b>2.6%</b>	497,715	491,262	504,168	530,687	SFY 2010
Recipient Households	218,342	223,554	230,155	236,053	2.6%	233,104	230,155	236,053	252,482	SFY 2010
\$ Value Disbursed	\$61,737,282	\$62,932,397	\$64,144,215	\$66,098,444	3.0%	\$65,121,330	\$64,144,215	\$66,098,444	\$586,386,039	SFY 2010
Cases Closed	14,914	16,289	17,553	14,983	-14.6%	16,268	14,983	17,553	187,420	SFY 2010
Applications Taken	22,597	25,238	28,124	24,545	-12.7%	26,335	24,545	28,124	277,479	SFY 2010
Approvals	19,449	21,501	24,154	20,881	-13.6%	22,518	20,881	24,154	244,032	SFY 2010
Denials	5,553	6,123	6,492	6,058	-6.7%	6,275	6,058	6,492	63,941	SFY 2010
	Oct-08	Nov-08	Dec-08	Mar-09	% Change	Average	Minimum	Maximum	Total	Periods
<b>Payment Error Rate</b>	5.64%	6.96%	6.12%	6.28%	11.3%	6.28%	3.10%	6.56%	6.28%	FFY 08, 09
Overpayment Error Rate	5.02%	5.59%	5.26%	4.65%	-11.6%	4.65%	1.99%	4.95%	4.65%	FFY 08, 09
Underpayment Error Rate	0.62%	1.37%	0.86%	1.63%	89.5%	1.63%	0.91%	1.98%	1.63%	FFY 08, 09
<b>State-reported Negative error rate</b>	16.18%	13.85%	13.76%	14.99%	8.9%	14.99%	14.00%	17.30%	14.99%	FFY 08, 09

**MEDICAID**

	REPORTING PERIOD					YEAR-TO-DATE				
	May-09	Jun-09	Jul-09	Aug-09	% Change	Average	Minimum	Maximum	Total	Periods
Applications Taken (CC, LTC & SSI)	21,407	27,033	29,949	26,211	-12.5%	28,080	26,211	29,949	56,160	SFY 2010
Approvals (CC, LTC & SSI)	19,443	21,462	23,190	21,233	-8.4%	22,212	21,233	23,190	44,423	SFY 2010
Denials (CC, LTC & SSI)	16,816	17,054	18,226	16,648	-8.7%	17,437	16,648	18,226	34,874	SFY 2010
<b>Community Care Cases</b>	<b>274,861</b>	<b>285,355</b>	<b>277,278</b>	<b>277,292</b>	<b>0.0%</b>	277,285	277,278	277,292		SFY 2010
Applications Taken	24,042	25,712	28,473	24,879	-12.6%	26,676	24,879	28,473	53,352	SFY 2010
Approvals	17,366	19,314	21,561	19,031	-11.7%	20,296	19,031	21,561	40,592	SFY 2010
Denials	15,450	15,805	16,834	15,425	-8.4%	16,130	15,425	16,834	32,259	SFY 2010

**TEMPORARY CASH ASSISTANCE**

	REPORTING PERIOD					YEAR-TO-DATE				
	May-09	Jun-09	Jul-09	Aug-09	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	61,667	62,482	62,844	65,129	3.6%	63,987	62,844	65,129	66,041	SFY 2010
Recipient Families	25,112	25,370	25,489	26,333	3.3%	25,911	25,489	26,333	26,702	SFY 2010
% of TANF 60 Month Families	7.5%	7.5%	6.5%	6.7%	3.1%	6.6%	6.5%	6.7%		SFY 2010
\$ Value Disbursed	\$10,823,556	\$11,433,615	\$10,951,770	\$10,832,293	-1.1%	10,892,032	10,832,293	10,951,770	21,784,063	SFY 2010
Cases Closed	2,377	2,575	2,989	2,453	-17.9%	2,721	2,453	2,989	5,442	SFY 2010
Applications Taken	4,942	5,582	6,074	5,394	-11.2%	5,734	5,394	6,074	11,468	SFY 2010
Approvals	2,241	2,455	2,811	2,470	-12.1%	2,641	2,470	2,811	5,281	SFY 2010
Approved and "New" to the TCA Program	553	630	728	675	-7.3%	702	675	728	1,403	SFY 2010
Approved and Returning to the TCA Program	1,688	1,825	2,083	1,795	-13.8%	1,939	1,795	2,083	3,878	SFY 2010
Denials	3,387	3,561	3,931	3,502	-10.9%	3,717	3,502	3,931	7,433	SFY 2010
<b>Payment Accuracy Rate</b>	97.70%	97.70%	97.69%	97.84%	0.2%	97.84%	94.00%	97.84%		FFYTD-12/08
<b>Federal Work Participation Rate</b>	37.8%	38.4%	40.5%	40.4%	-0.2%	40.4%	34.0%	40.5%	40.4%	FFY '09
<b>YTD Job Placements</b>	7,708	8,269	9,121	589		760	619	9,121	9,121	SFY 2009
	Oct-Dec 07	Jan-Mar 08	Apr-Jun 08	Jul-Sep 08	% Change	Average	Minimum	Maximum	Total	Periods
<b>Earnings Gain Rate</b>	57.8%	54.0%	55.3%	40.0%	-27.7%	54.3%	40.0%	68.0%		Closed Cases Oct '07-Sep '08
<b>Employment Retention Rate</b>	73.0%	77.0%	73.8%	74.3%	0.7%	74.5%	73.0%	77.0%		Closed Cases Oct '07-Sep '08



**Department of Human Resources  
Family Investment Administration  
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**TEMPORARY DISABILITY ASSISTANCE PROGRAM**

	REPORTING PERIOD					YEAR-TO-DATE				
	May-09	Jun-09	Jul-09	Aug-09	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	17,570	17,567	17,735	18,524	4.4%	18,130	17,735	18,524	19,500	SFY 2010
\$ Value Disbursed	\$3,217,783	\$3,194,950	\$3,227,849	\$3,147,563	-2.5%	3,187,706	3,147,563	3,227,849	6,375,412	SFY 2010
Cases Closed	1,718	1,635	1,599	1,347	-15.8%	1,473	1,347	1,599	2,946	SFY 2010
Applications Taken	3,331	3,597	4,116	3,652	-11.3%	3,884	3,652	4,116	7,768	SFY 2010
Approvals	1,547	1,645	1,819	1,646	-9.5%	1,733	1,646	1,819	3,465	SFY 2010
Denials	2,309	2,350	2,543	2,357	-7.3%	2,450	2,357	2,543	4,900	SFY 2010

**HOME ENERGY PROGRAMS**

	REPORTING PERIOD					YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09	% Change	Average	Minimum	Maximum	Total	Periods
<b>Electric Universal Service Program</b>										
Recipient Households	7,707	5,306	-	15,817		7,909	0	15,817	15,817	SFY 2010
\$ Value Disbursed	\$3,508,562	\$3,887,964	\$0	\$9,344,988		\$4,672,494	\$0	\$9,344,988	9,344,988	SFY 2010
Applications	5,184	233	24,610	22,227	-9.7%	23,419	22,227	24,610	46,837	SFY 2010
Approvals	6,047	4,306	7,059	16,787	137.8%	11,923	7,059	16,787	23,846	SFY 2010
Denials	2,975	236	813	1,893	132.8%	1,353	813	1,893	2,706	SFY 2010
<b>MD Energy Assistance Recipients</b>										
Recipient Households	7,881	5,584	0	0		0	0	0	0	SFY 2010
\$ Value Disbursed	\$5,796,862	\$2,462,908	\$0	\$0		\$0	\$0	\$0	0	SFY 2010
Applications	5,634	236	25,307	22,862	-9.7%	24,085	22,862	25,307	48,169	SFY 2010
Approvals	7,528	3,509	0	0		0	0	0	0	SFY 2010
Denials	3,151	2,051	826	1,908	131.0%	1,367	826	1,908	2,734	SFY 2010
<b>Arrearage (one time only)</b>										
Recipient Households	1,986	1,342	0	4,647		2,324	0	4,647	4,647	SFY 2010
\$ Value Disbursed	\$2,025,046	\$1,329,425	\$0	\$4,764,834		\$2,382,417	\$0	\$4,764,834	\$4,764,834	SFY 2010
Applications	1,898	364	5,216	4,318	-17.2%	4,767	4,318	5,216	9,534	SFY 2010
Approvals	2,153	658	2,585	3,628	40.3%	3,107	2,585	3,628	6,213	SFY 2010
Denials	279	76	461	574	24.5%	518	461	574	1,035	SFY 2010

**REFUGEES AND ASYLEES**

	REPORTING PERIOD					YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09	% Change	Average	Minimum	Maximum	Total	Periods
<b>Refugee Employment Program Clients</b>										
New Clients	69	81	63	61	-3.2%	62	61	63	124	SFY 2010
# of Employment Placements	73	81	71	77	8.5%	74	71	77	148	SFY 2010
Average Wage	\$8.78	\$8.98	\$9.01	\$9.47	5.1%	9	9	9	18	SFY 2010
% with Health Benefits	75%	87%	83%	72%	-13.3%	1	1	1	2	SFY 2010
Job Retention >90 Days	50	46	59	67	13.6%	63	59	67	126	SFY 2010



**Department of Human Resources  
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**APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM**

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	May-09	Jun-09	Jul-09	Aug-09	Average		Minimum	Maximum			
	94.5%	94.3%	94.7%	93.0%	-1.8%	93.8%	93.0%	94.7%		2	
Allegany	98.2%	96.3%	100.0%	95.9%	-4.1%	98.0%	95.9%	100.0%		2	
Anne Arundel	89.6%	87.4%	90.5%	88.3%	-2.5%	89.4%	88.3%	90.5%		2	
Baltimore (City)	97.7%	97.7%	97.0%	98.3%	1.4%	97.7%	97.0%	98.3%		2	
Baltimore	83.6%	79.8%	83.9%	81.3%	-3.0%	82.6%	81.3%	83.9%		2	
Calvert	93.1%	94.4%	99.1%	98.9%	-0.2%	99.0%	98.9%	99.1%		2	
Caroline	97.2%	93.0%	96.2%	95.8%	-0.4%	96.0%	95.8%	96.2%		2	
Carroll	91.5%	97.1%	98.4%	94.0%	-4.5%	96.2%	94.0%	98.4%		2	
Cecil	95.5%	91.5%	89.0%	91.0%	2.2%	90.0%	89.0%	91.0%		2	
Charles	90.1%	95.0%	96.6%	90.9%	-5.9%	93.8%	90.9%	96.6%		2	
Dorchester	90.7%	91.7%	91.8%	89.4%	-2.6%	90.6%	89.4%	91.8%		2	
Frederick	92.0%	94.5%	92.6%	91.8%	-0.8%	92.2%	91.8%	92.6%		2	
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		2	
Harford	92.1%	91.8%	98.3%	94.4%	-3.9%	96.3%	94.4%	98.3%		2	
Howard	97.1%	94.7%	97.8%	94.4%	-3.5%	96.1%	94.4%	97.8%		2	
Kent	100.0%	96.8%	94.9%	98.0%	3.3%	96.4%	94.9%	98.0%		2	
Montgomery	91.6%	94.8%	93.3%	90.2%	-3.4%	91.7%	90.2%	93.3%		2	
Prince George's	96.4%	94.9%	94.8%	81.4%	-14.2%	88.1%	81.4%	94.8%		2	
Queen Anne's	91.7%	93.9%	91.9%	93.3%	1.6%	92.6%	91.9%	93.3%		2	
St. Mary's	95.5%	91.7%	83.1%	86.7%	4.4%	84.9%	83.1%	86.7%		2	
Somerset	100.0%	100.0%	100.0%	96.7%	-3.3%	98.3%	96.7%	100.0%		2	
Talbot	100.0%	100.0%	100.0%	97.2%	-2.8%	98.6%	97.2%	100.0%		2	
Washington	94.5%	96.8%	98.7%	98.1%	-0.5%	98.4%	98.1%	98.7%		2	
Wicomico	94.9%	98.7%	96.2%	94.8%	-1.4%	95.5%	94.8%	96.2%		2	
Worcester	97.7%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		2	



**Department of Human Resources  
Family Investment Administration  
Reporting Period: August-09**

**APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM**

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	May-09	Jun-09	Jul-09	Aug-09		Average	Minimum	Maximum		
	83.4%	83.7%	88.9%	85.8%	-3.6%	87.3%	85.8%	88.9%		2
Allegany	99.6%	97.9%	97.1%	94.6%	-2.6%	95.8%	94.6%	97.1%		2
Anne Arundel	86.7%	88.7%	89.6%	91.8%	2.5%	90.7%	89.6%	91.8%		2
Baltimore (City)	92.0%	92.7%	94.4%	93.7%	-0.7%	94.0%	93.7%	94.4%		2
Baltimore	70.8%	73.2%	79.4%	71.4%	-10.1%	75.4%	71.4%	79.4%		2
Calvert	97.8%	96.2%	99.0%	95.5%	-3.6%	97.3%	95.5%	99.0%		2
Caroline	79.2%	90.7%	88.0%	83.7%	-4.9%	85.8%	83.7%	88.0%		2
Carroll	89.8%	93.2%	91.5%	92.7%	1.3%	92.1%	91.5%	92.7%		2
Cecil	92.2%	93.1%	92.8%	94.3%	1.7%	93.6%	92.8%	94.3%		2
Charles	84.2%	89.0%	91.3%	83.4%	-8.7%	87.3%	83.4%	91.3%		2
Dorchester	86.6%	80.2%	83.8%	83.2%	-0.7%	83.5%	83.2%	83.8%		2
Frederick	55.8%	71.2%	79.2%	77.6%	-2.0%	78.4%	77.6%	79.2%		2
Garrett	100.0%	98.7%	100.0%	97.9%	-2.1%	98.9%	97.9%	100.0%		2
Harford	83.0%	82.1%	92.8%	94.0%	1.3%	93.4%	92.8%	94.0%		2
Howard	60.6%	55.4%	76.7%	57.7%	-24.8%	67.2%	57.7%	76.7%		2
Kent	95.8%	92.0%	100.0%	97.1%	-2.9%	98.6%	97.1%	100.0%		2
Montgomery	77.9%	82.0%	87.7%	84.6%	-3.6%	86.2%	84.6%	87.7%		2
Prince George's	85.9%	80.6%	86.9%	84.5%	-2.8%	85.7%	84.5%	86.9%		2
Queen Anne's	89.7%	76.7%	87.4%	80.8%	-7.5%	84.1%	80.8%	87.4%		2
St. Mary's	82.6%	79.6%	90.0%	86.3%	-4.2%	88.2%	86.3%	90.0%		2
Somerset	99.0%	100.0%	99.1%	97.7%	-1.4%	98.4%	97.7%	99.1%		2
Talbot	96.5%	95.8%	95.0%	95.2%	0.2%	95.1%	95.0%	95.2%		2
Washington	92.5%	92.9%	97.8%	99.4%	1.7%	98.6%	97.8%	99.4%		2
Wicomico	82.8%	82.6%	80.1%	74.1%	-7.5%	77.1%	74.1%	80.1%		2
Worcester	89.1%	91.0%	97.1%	94.7%	-2.5%	95.9%	94.7%	97.1%		2







FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-09	Jun-09	Jul-09	Aug-09	Average		Minimum	Maximum	Total	Periods	
	127	117	131	124	-5.3%	128	0	131	255	2	
Allegany	1	2	1	1	0.0%	1	0	1	2	2	
Anne Arundel	5	7	7	5	-28.6%	6	0	7	12	2	
Baltimore (City)	53	57	67	68	1.5%	68	0	68	135	2	
Baltimore	20	14	14	11	-21.4%	13	0	14	25	2	
Calvert	0	0	1	1	0.0%	1	0	1	2	2	
Caroline	1	1	3	1	-66.7%	2	0	3	4	2	
Carroll	0	0	1	0	-100.0%	1	0	1	1	2	
Cecil	1	2	2	1	-50.0%	2	0	2	3	2	
Charles	3	1	0	0	0.0%	0	0	0	0	2	
Dorchester	2	3	4	3	-25.0%	4	0	4	7	2	
Frederick	0	0	1	1	0.0%	1	0	1	2	2	
Garrett	0	0	0	0	0.0%	0	0	0	0	2	
Harford	3	2	2	1	-50.0%	2	0	2	3	2	
Howard	3	3	2	3	50.0%	3	0	3	5	2	
Kent	0	0	0	0	0.0%	0	0	0	0	2	
Montgomery*											
Prince George's	24	22	23	24	4.3%	24	0	24	47	2	
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	2	
St. Mary's	4	1	1	2	100.0%	2	0	2	3	2	
Somerset	0	0	0	0	0.0%	0	0	0	0	2	
Talbot	1	0	0	0	0.0%	0	0	0	0	2	
Washington	3	1	1	1	0.0%	1	0	1	2	2	
Wicomico	2	0	0	0	0.0%	0	0	0	0	2	
Worcester	1	1	1	1	0.0%	1	0	1	2	2	

# of Vacant FIA PINS	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	Aug-09	FY 2011
Statewide	256.5	151.5	166	114.5	76.5	150	200	117	124	
Allegany	0	1	0	0	0	2	1	2	1	
Anne Arundel	10.5	6	10	10	6	12	18	7	5	
Baltimore (City)	115	80	77	61	28	59.5	84.5	57	68	
Baltimore	35.5	14	20	6.5	10.5	26.5	24	14	11	
Calvert	0	2	4.5	3.5	1	0	2	0	1	
Caroline	1	2	1	0	1	0	1	1	1	
Carroll	0	1	0	1	1	1	2.5	0	0	
Cecil	3.5	1	0	0	2	3	4	2	1	
Charles	8	4	2	2	1	3.5	5	1	0	
Dorchester	1	0	3	0	0	0	0	3	3	
Frederick	5	7	0	1	1.5	5	5	0	1	
Garrett	2	0	1	0	0.5	0	1	0	0	
Harford	7	8	4	0	1	0	4	2	1	
Howard	5.5	3	2	1	3	3	5	3	3	
Kent	4	2	0	0	0	1.5	0	0	0	
Montgomery*										
Prince George's	45	11.5	28.5	23.5	13	22	27	22	24	
Queen Anne's	1	0	0	0	0.5	0	2	0	0	
St. Mary's	6	0	4	1	2	3	6	1	2	
Somerset	0.5	0	1	0	1	0	0	0	0	
Talbot	0	1	0	0	1	0	0	0	0	
Washington	4	5	7	2	1	4	3	1	1	
Wicomico	2	3	1	2	1	4	5	0	0	
Worcester	0	0	0	0	0.5	0	0	1	1	

\*Montgomery County HHS staff are not State employees



**Department of Human Resources  
Family Investment Administration**

**Reporting Period: August-09**

**LOCAL FIA POSITIONS**

<b>FIA</b>	<b>FY 2002</b>	<b>FY 2003</b>	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>	<b>FYTD 2009</b>	<b>FY 2010</b>	<b>FY 2011</b>
Total PINS	2358.8	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1808.3	
# of Filled PINS	2102.3	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1684.3	
# of Vacant PINS*	256.5	151.5	166	114.5	76.5	150	200	117	124	
FIA Caseload**	454,726	481,487	523,279	551,789	558,895	562,722	587,735	666,798	702,209	
LDSS PINS Eliminated since 2002		266	355	403	399	408.5	415.32	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2009: FY 2010 vacancy data as of 9/02/09. Data reflects FTEs.

"Filled PINS" includes workers on long-term sick leave.

\*Vacancies as of June 30 for FY 2002-FY 2009.

\*\*Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: August-09

**Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010**

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837											1,886	6,098
Anne Arundel	1,226	1,446											2,672	7,328
Baltimore City	5,136	5,536											10,672	43,159
Baltimore	3,587	2,451											6,038	20,166
Calvert	55	289											344	2,141
Caroline	562	545											1,107	2,586
Carroll	647	514											1,161	4,055
Cecil Co.	489	836											1,325	4,612
Charles	649	318											967	2,506
Dorchester	1,354	441											1,795	3,435
Frederick	1,006	417											1,423	4,755
Garrett	619	660											1,279	3,452
Harford	755	1,300											2,055	6,239
Howard	500	376											876	3,744
Kent	294	197											491	1,373
Montgomery	2,336	1,529											3,865	11,479
Prince George's	3,083	1,843											4,926	15,045
Queen Anne's	399	240											639	1,396
St. Mary's	163	619											782	2,228
Somerset	264	354											618	2,426
Talbot	242	226											468	1,672
Washington	445	898											1,343	4,298
Wicomico	632	884											1,516	5,071
Worcester	243	486											729	2,224
<b>TOTAL</b>	<b>25,735</b>	<b>23,242</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>48,977</b>	<b>161,487</b>



**Department of Human Resources**  
**Family Investment Administration**  
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**Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009**

COUNTY	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	FY09 TOTAL	2009 Goal
Allegany	971	843	817	808	528	419	410	256	232	154	93	1	5,532	5,603
Anne Arundel	478	814	928	862	720	361	402	542	520	597	416	11	6,651	6,305
Baltimore City	3,623	2,863	2,093	2,404	4,918	7,441	5,162	3,920	1,858	2,573	2,191	189	39,235	39,134
Baltimore	2,784	2,336	1,733	1,788	1,242	1,753	1,513	1,436	1,419	1,070	1,256	39	18,369	17,700
Calvert	111	340	233	319	37	230	161	179	161	103	72	0	1,946	1,159
Caroline	426	391	391	293	134	233	168	114	103	69	29	0	2,351	2,137
Carroll	887	532	511	311	225	296	212	215	279	129	84	5	3,686	3,468
Cecil Co.	619	766	771	569	327	305	272	193	196	111	63	0	4,192	3,899
Charles	76	343	320	337	115	310	159	257	206	99	56	0	2,278	2,141
Dorchester	1,159	320	381	224	193	247	172	128	116	97	83	0	3,120	3,117
Frederick	754	382	399	441	518	524	358	349	249	154	187	8	4,323	3,915
Garrett	699	525	582	399	266	213	166	122	81	44	31	9	3,137	3,084
Harford	506	757	691	869	773	475	454	409	320	223	181	2	5,660	5,255
Howard	433	420	234	415	309	278	249	263	367	234	180	21	3,403	2,618
Kent	486	170	118	92	94	71	77	44	38	31	25	0	1,246	1,165
Montgomery	1,668	782	391	492	918	3,340	680	612	599	625	294	10	10,411	9,947
Prince George's	3,169	1,278	1,254	1,429	1,005	1,022	1,156	1,126	1,100	732	410	7	13,688	12,338
Queen Anne's	227	210	153	168	120	100	98	86	60	34	13	0	1,269	1,108
St. Mary's	79	306	318	285	124	227	201	237	157	59	31	1	2,025	1,950
Somerset	146	325	238	234	139	270	432	484	125	53	36	0	2,482	1,621
Talbot	133	178	210	170	204	176	140	118	98	58	35	0	1,520	1,252
Washington	285	625	624	500	340	470	255	251	315	182	58	0	3,905	3,472
Wicomico	146	308	348	435	419	494	684	553	588	530	119	2	4,626	4,167
Worcester	161	313	207	79	138	294	271	281	186	71	32	0	2,033	1,820
<b>TOTAL</b>	<b>20,026</b>	<b>16,127</b>	<b>13,945</b>	<b>13,923</b>	<b>13,806</b>	<b>19,549</b>	<b>13,852</b>	<b>12,175</b>	<b>9,373</b>	<b>8,032</b>	<b>5,975</b>	<b>305</b>	<b>147,088</b>	<b>138,376</b>









## Department of Human Resources

### Family Investment Administration

Reporting Period: August-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,103	2,546	2,741	2,442	-10.9%	2,592	2,442	2,741	5,183	2	
Allegany	4	2	5	2	-60.0%	4	2	5	7	2	
Anne Arundel	91	103	100	88	-12.0%	94	88	100	188	2	
Baltimore (City)	885	1080	1098	940	-14.4%	1,019	940	1,098	2,038	2	
Baltimore	295	286	248	257	3.6%	253	248	257	505	2	
Calvert	6	10	8	9	12.5%	9	8	9	17	2	
Caroline	6	9	2	10	400.0%	6	2	10	12	2	
Carroll	8	13	13	10	-23.1%	12	10	13	23	2	
Cecil	3	5	7	6	-14.3%	7	6	7	13	2	
Charles	26	84	99	87	-12.1%	93	87	99	186	2	
Dorchester	1	1	3	2	-33.3%	3	2	3	5	2	
Frederick	14	13	20	13	-35.0%	17	13	20	33	2	
Garrett	1	1	1	2	100.0%	2	1	2	3	2	
Harford	31	27	23	26	13.0%	25	23	26	49	2	
Howard	12	20	8	15	87.5%	12	8	15	23	2	
Kent	1	1	5	1	-80.0%	3	1	5	6	2	
Montgomery	234	257	342	331	-3.2%	337	331	342	673	2	
Prince George's	417	444	467	450	-3.6%	459	450	467	917	2	
Queen Anne's	1	0	4	2	-50.0%	3	2	4	6	2	
St. Mary's	22	111	165	119	-27.9%	142	119	165	284	2	
Somerset	4	2	10	4	-60.0%	7	4	10	14	2	
Talbot	0	2	1	2	200.0%	2	1	2	3	2	
Washington	28	58	80	53	-33.8%	67	53	80	133	2	
Wicomico	11	13	26	12	-53.8%	19	12	26	38	2	
Worcester	2	4	6	1	-83.3%	4	1	6	7	2	



**Department of Human Resources**  
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Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	25,506	29,404	33,150	28,917	-12.8%	31,034	28,917	33,150	62,067	2	
Allegany	464	570	629	516	-18.0%	573	516	629	1,145	2	
Anne Arundel	1473	1760	1971	1647	-16.4%	1,809	1,647	1,971	3,618	2	
Baltimore (City)	8,791	10410	12,019	10,200	-15.1%	11,110	10,200	12,019	22,219	2	
Baltimore	3149	3488	3666	3178	-13.3%	3,422	3,178	3,666	6,844	2	
Calvert	304	319	379	312	-17.7%	346	312	379	691	2	
Caroline	208	250	246	263	6.9%	255	246	263	509	2	
Carroll	332	320	438	346	-21.0%	392	346	438	784	2	
Cecil	531	539	620	588	-5.2%	604	588	620	1,208	2	
Charles	589	720	750	669	-10.8%	710	669	750	1,419	2	
Dorchester	262	307	320	309	-3.4%	315	309	320	629	2	
Frederick	601	724	756	629	-16.8%	693	629	756	1,385	2	
Garrett	146	186	176	131	-25.6%	154	131	176	307	2	
Harford	742	720	877	849	-3.2%	863	849	877	1,726	2	
Howard	445	505	596	535	-10.2%	566	535	596	1,131	2	
Kent	91	118	111	97	-12.6%	104	97	111	208	2	
Montgomery	1576	1685	1904	1716	-9.9%	1,810	1,716	1,904	3,620	2	
Prince George's	3458	4028	4491	4232	-5.8%	4,362	4,232	4,491	8,723	2	
Queen Anne's	117	114	172	161	-6.4%	167	161	172	333	2	
St. Mary's	477	668	716	603	-15.8%	660	603	716	1,319	2	
Somerset	187	223	252	179	-29.0%	216	179	252	431	2	
Talbot	121	115	143	124	-13.3%	134	124	143	267	2	
Washington	705	764	927	805	-13.2%	866	805	927	1,732	2	
Wicomico	546	629	714	598	-16.2%	656	598	714	1,312	2	
Worcester	191	242	277	230	-17.0%	254	230	277	507	2	



**Department of Human Resources**  
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Voter Registration	REPORTING PERIOD				% Change	YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09		Average	Minimum	Maximum	Total	Periods
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	139	152	172	157	-8.7%	165	157	172	329	2
Allegany	8	11	15	5	-66.7%	10	5	15	20	2
Anne Arundel	1	1	14	21	50.0%	18	14	21	35	2
Baltimore (City)	29	44	33	35	6.1%	34	33	35	68	2
Baltimore	15	21	19	11	-42.1%	15	11	19	30	2
Calvert	6	3	2	1	-50.0%	2	1	2	3	2
Caroline	1	0	1	2	100.0%	2	1	2	3	2
Carroll	2	1	4	9	125.0%	7	4	9	13	2
Cecil	4	5	4	0	-100.0%	2	0	4	4	2
Charles	0	2	0	0	0.0%	0	0	0	0	2
Dorchester	3	1	6	1	-83.3%	4	1	6	7	2
Frederick	13	10	20	19	-5.0%	20	19	20	39	2
Garrett	0	0	0	0	0.0%	0	0	0	0	2
Harford	3	3	4	3	-25.0%	4	3	4	7	2
Howard	0	0	0	0	0.0%	0	0	0	0	2
Kent	0	0	0	0	0.0%	0	0	0	0	2
Montgomery	2	2	2	3	50.0%	3	2	3	5	2
Prince George's	4	1	5	3	-40.0%	4	3	5	8	2
Queen Anne's	0	0	2	0	-100.0%	1	0	2	2	2
St. Mary's	0	1	0	1	100.0%	1	0	1	1	2
Somerset	3	7	4	5	25.0%	5	4	5	9	2
Talbot	0	0	1	0	-100.0%	1	0	1	1	2
Washington	12	19	12	9	-25.0%	11	9	12	21	2
Wicomico	22	9	15	16	6.7%	16	15	16	31	2
Worcester	11	11	9	13	44.4%	11	9	13	22	2



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: August-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09	Average		Minimum	Maximum	Total	Periods	
<b># Already Registered to Vote*</b>	<b>14,035</b>	<b>16,362</b>	<b>18,636</b>	<b>16,019</b>	<b>-14.0%</b>	<b>17,328</b>	<b>16,019</b>	<b>18,636</b>	<b>34,655</b>	<b>2</b>	
Allegany	246	304	294	249	-15.3%	272	249	294	543	2	
Anne Arundel	726	913	1062	882	-16.9%	972	882	1,062	1,944	2	
Baltimore (City)	5897	7153	8388	7044	-16.0%	7,716	7,044	8,388	15,432	2	
Baltimore	1499	1710	1868	1672	-10.5%	1,770	1,672	1,868	3,540	2	
Calvert	195	185	231	188	-18.6%	210	188	231	419	2	
Caroline	116	136	151	155	2.6%	153	151	155	306	2	
Carroll	180	157	244	185	-24.2%	215	185	244	429	2	
Cecil	303	294	331	276	-16.6%	304	276	331	607	2	
Charles	304	362	378	361	-4.5%	370	361	378	739	2	
Dorchester	196	256	249	250	0.4%	250	249	250	499	2	
Frederick	236	313	350	296	-15.4%	323	296	350	646	2	
Garrett	87	119	101	68	-32.7%	85	68	101	169	2	
Harford	423	414	522	471	-9.8%	497	471	522	993	2	
Howard	238	252	245	228	-6.9%	237	228	245	473	2	
Kent	61	72	64	61	-4.7%	63	61	64	125	2	
Montgomery	447	504	517	412	-20.3%	465	412	517	929	2	
Prince George's	1565	1767	1954	1712	-12.4%	1,833	1,712	1,954	3,666	2	
Queen Anne's	66	68	103	91	-11.7%	97	91	103	194	2	
St. Mary's	213	233	214	231	7.9%	223	214	231	445	2	
Somerset	134	159	170	123	-27.6%	147	123	170	293	2	
Talbot	81	67	90	84	-6.7%	87	84	90	174	2	
Washington	372	417	518	457	-11.8%	488	457	518	975	2	
Wicomico	319	342	418	361	-13.6%	390	361	418	779	2	
Worcester	131	165	174	162	-6.9%	168	162	174	336	2	



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: August-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09	Average		Minimum	Maximum	Total	Periods	
<b># of Individuals who Decline Registration Form*</b>	<b>9,229</b>	<b>10,344</b>	<b>11,601</b>	<b>10,299</b>	<b>-11.2%</b>	<b>10,950</b>	<b>10,299</b>	<b>11,601</b>	<b>21,900</b>	<b>2</b>	
Allegany	206	253	315	260	-17.5%	288	260	315	575	2	
Anne Arundel	655	743	795	656	-17.5%	726	656	795	1,451	2	
Baltimore (City)	1980	2133	2500	2181	-12.8%	2,341	2,181	2,500	4,681	2	
Baltimore	1340	1471	1531	1238	-19.1%	1,385	1,238	1,531	2,769	2	
Calvert	97	121	138	114	-17.4%	126	114	138	252	2	
Caroline	85	105	92	96	4.3%	94	92	96	188	2	
Carroll	142	149	177	142	-19.8%	160	142	177	319	2	
Cecil	221	235	278	306	10.1%	292	278	306	584	2	
Charles	259	272	273	221	-19.0%	247	221	273	494	2	
Dorchester	62	49	62	56	-9.7%	59	56	62	118	2	
Frederick	338	388	366	301	-17.8%	334	301	366	667	2	
Garrett	58	66	74	61	-17.6%	68	61	74	135	2	
Harford	285	276	328	349	6.4%	339	328	349	677	2	
Howard	195	233	343	292	-14.9%	318	292	343	635	2	
Kent	29	45	42	35	-16.7%	39	35	42	77	2	
Montgomery	893	922	1043	970	-7.0%	1,007	970	1,043	2,013	2	
Prince George's	1472	1816	2065	2067	0.1%	2,066	2,065	2,067	4,132	2	
Queen Anne's	50	46	63	68	7.9%	66	63	68	131	2	
St. Mary's	242	323	337	252	-25.2%	295	252	337	589	2	
Somerset	46	55	68	47	-30.9%	58	47	68	115	2	
Talbot	40	46	51	38	-25.5%	45	38	51	89	2	
Washington	293	270	317	286	-9.8%	302	286	317	603	2	
Wicomico	194	265	255	209	-18.0%	232	209	255	464	2	
Worcester	47	62	88	54	-38.6%	71	54	88	142	2	

\*Data provided are for DHR local offices only.



**Department of Human Resources  
Child Support Enforcement Administration**

Reporting Period: August-09

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	254,960	253,638	252,744	252,504	-0.1%	252,624	252,504	252,744	N/A	2	
Number of Active Cases Added during the Month	3,429	3,903	3,978	4,064	2.2%	4,021	3,978	4,064	8,042	2	
Number of Active Cases Subtracted during the Month	4,751	4,797	4,218	3,788	-10.2%	4,003	3,788	4,218	8,006	2	
Total Active Caseload at the End of the Month	253,638	252,744	252,504	252,780	0.1%	252,642	252,504	252,780	N/A	2	
In-state Caseload	223,054	222,141	221,987	222,229	0.1%	222,108	221,987	222,229	N/A	2	
Interstate Caseload	30,584	30,603	30,517	30,551	0.1%	30,534	30,517	30,551	N/A	2	
Interstate Cases Initiated By Maryland to Another State	15,703	15,691	15,659	15,665	0.0%	15,662	15,659	15,665	N/A	2	
Interstate Cases Received By Maryland from Another States	14,433	14,461	14,411	14,438	0.2%	14,425	14,411	14,438	N/A	2	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	165,911	164,660	164,370	164,862	0.3%	164,616	164,370	164,862	N/A	2	
# of Children in the Caseload with Paternity Established	139,938	139,403	139,402	139,853	0.3%	139,628	139,402	139,853	N/A	2	
% of Children in the Caseload with Paternity Established	84.3%	84.7%	84.8%	84.8%	0.0%	84.8%	84.8%	84.8%	N/A	2	
# of Children Needing Paternity Established at the Beginning of the Month	27,119	25,973	25,257	24,968	-1.1%	25,113	24,968	25,257	N/A	2	
# of Children Needing Paternity Established Added during the Month	1,614	1,799	1,837	1,851	0.8%	1,844	1,837	1,851	3,688	2	
# of Children Needing Paternity Established Subtracted during the Month	2,760	2,515	2,126	1,810	-14.9%	1,968	1,810	2,126	3,936	2	
# of Children Needing Paternity Established at the End of Month	25,973	25,257	24,968	25,009	0.2%	24,989	24,968	25,009	N/A	2	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,570	205,680	205,345	205,352	0.0%	205,349	205,345	205,352	N/A	2	
% of Cases in Caseload with a Support Order	81.0%	81.4%	81.3%	81.2%	-0.1%	81.3%	81.2%	81.3%	N/A	2	
# of Cases Needing a Support Order Established at the Beginning of Month	49,227	48,068	47,064	47,159	0.2%	47,112	47,064	47,159	N/A	2	
# of Cases Needing a Support Order Established Added during the Month	2,806	3,042	3,237	3,340	3.2%	3,289	3,237	3,340	6,577	2	
# of Cases Needing a Support Order Established Subtracted during the Month	3,965	4,046	3,142	3,071	-2.3%	3,107	3,071	3,142	6,213	2	
# of Cases Needing a Support Order Established at the End of the Month	48,068	47,064	47,159	47,428	0.6%	47,294	47,159	47,428	N/A	2	



**Department of Human Resources  
Child Support Enforcement Administration**

Reporting Period: August-09

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 51,571,697	\$ 51,304,882	\$ 51,467,463	\$ 50,961,890	-1.0%	\$ 51,214,676.44	\$ 50,961,890.06	\$ 51,467,462.82	\$ 102,429,353	2
Amount Distributed toward Current Support	\$ 32,254,137	\$ 33,302,866	\$ 32,998,282	\$ 30,627,753	-7.2%	\$ 31,813,017.65	\$ 30,627,753.48	\$ 32,998,281.82	\$ 63,626,035	2
Percent of Current Support Distributed	62.5%	64.9%	64.1%	60.1%	-4.0%	62.1%	60.1%	64.1%	N/A	2
Number of Cases with Current Support Due	133,812	133,402	132,804	132,759	0.0%	132,782	132,759	132,804	N/A	2
Number of Cases that had a Distribution toward Current Support	85,640	86,396	84,716	82,727	-2.3%	83,722	82,727	84,716	N/A	2
# of Cases that did not have a Distribution toward Current Support	48,172	47,006	48,088	50,032	4.0%	49,060	48,088	50,032	N/A	2
% of Cases that had a Distribution toward Current Support	64.0%	64.8%	63.8%	62.3%	-1.5%	63.1%	62.3%	63.8%	N/A	2

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,664,714,724	\$ 1,666,679,935	\$ 1,669,535,576	\$ 1,678,627,379	0.5%	\$ 1,674,081,477.01	\$ 1,669,535,575.51	\$ 1,678,627,378.51	\$ 3,348,162,954	2
Amount Distributed toward Arrears	\$ 12,827,224	\$ 11,657,651	\$ 9,526,467	\$ 6,814,354	-28.5%	\$ 8,170,410.28	\$ 6,814,353.85	\$ 9,526,466.71	\$ 16,340,821	2
Percent of Arrears Distributed	0.8%	0.7%	0.6%	0.4%	-0.2%	0.5%	0.4%	0.6%	N/A	2
Number of Cases in Arrears	165,012	164,286	163,982	165,734	1.1%	164,858	163,982	165,734	N/A	2
Number of Cases in Arrears that had a Distribution toward Arrears	47,432	53,587	49,015	42,298	-13.7%	45,657	42,298	49,015	N/A	2
Number of Cases in Arrears that did not have a Distribution toward Arrears	117,580	110,699	114,967	123,436	7.4%	119,202	114,967	123,436	N/A	2
Percent of Cases in Arrears that had a Distribution toward Arrears	28.7%	32.6%	29.9%	25.5%	-4.4%	27.7%	25.5%	29.9%	N/A	2

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 41,860,287	\$ 44,327,321	\$ 47,643,846	\$ 38,164,486	-19.9%	\$ 42,904,166.08	\$ 38,164,486.21	\$ 47,643,845.94	\$ 85,808,332	2
Total Number of Paying Cases	105,432	106,844	102,858	99,766	-3.0%	101,312	99,766	102,858	N/A	2
Percent of Paying Cases	55.7%	56.4%	54.3%	52.7%	-1.6%	53.5%	52.7%	54.3%	N/A	2
Number Children in Cases Receiving Support	110,562	110,197	108,098	105,772	-2.2%	106,935	105,772	108,098	N/A	2
Total Payment Issued (Transactions)	198,913	225,086	222,181	199,442	-10.23%	210,812	199,442	222,181	421,623	2
Checks Issued in Error	20	31	16	15	-6.25%	16	15	16	31	2
Dollar Value of Payments Issued in Error	\$10,548	\$34,672	\$14,775	\$4,046	-72.62%	\$9,410	\$4,046	\$14,775	\$18,821	2



**Department of Human Resources  
Child Support Enforcement Administration**  
Reporting Period: August 2009

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	May-09	Jun-09	Jul-09	Aug-09	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	140	217	203	134	-34.0%	169	134	203	337	2
# of cases receiving payments from referrals	168	179	204	160	-21.6%	182	160	204	364	2
% of cases receiving payments from referrals	120.00%	82.49%	100.49%	119.40%	18.8%	109.95%	100.49%	119.40%	108.01%	2
# of payments made via wage-withholding	84	118	89	74	-16.9%	82	74	89	163	2
% of payments made via wage-withholding	50.00%	65.92%	43.63%	46.25%	6.0%	44.94%	43.63%	46.25%	44.78%	2
NPEP total payments made	\$ 705,163	\$ 764,862	\$ 922,248	\$ 802,596	-13.0%	\$862,422	\$802,596	\$922,248	\$1,724,844	2