



StateStat
Department of Labor,
Licensing and
Regulation
MBE/SBR

Management Team:

Secretary: Alex Sanchez
 Deputy Secretary: Leonard J. Howie, III

MBE/Procurement Team:

Chief of Procurement: Robert S. Ward
 MBE Liaison Officer: Zanes E. Cypress, III

Administrations:

Workforce Development: Andy Moser, Assistant Secretary
 Occupational and Professional Licensing: Stanley Botts, Commissioner
 Labor and Industry: Ron DeJulius, Commissioner
 Financial Regulation: Sarah Bloom Raskin, Commissioner
 Unemployment Insurance: Julie Squire, Assistant Secretary
 Racing: Mike Hopkins, Executive Director



Alex Sanchez
 Secretary
 Appointed September, 2009

MBE CONTRACT ACTIVITY

PROCUREMENT/CONTRACT AWARDS	CURRENTLY AVAILABLE PERIOD (Month September, Year 2009)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	
Payment Totals	\$4,899,663.33	\$38,007.25 0.78%	\$165,515.53 3.38%	\$5,619.05 0.11%	\$209,141.83	4.27%	\$17,502,824.95	\$370,103.69 \$0.02	\$267,482.75 \$0.02	\$19,046.64 \$0.00	\$656,633.08	
Awards Totals	\$328,959.36	\$35,086.00 10.67%	\$23,807.00 7.24%	\$11,747.00 3.57%	\$70,640.00	21.47%	\$1,257,601.19	\$128,214.50 10.20%	\$187,387.00 14.90%	\$95,203.66 7.57%	\$410,805.16	
Architectural and Engineering	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Services	\$154,938.36	\$20,062.00	\$6,054.00	\$10,139.00	\$36,255.00	23.40%	\$311,527.16	\$21,418.00	\$8,255.00	\$16,277.00	\$45,950.00	
Supplies and Equipment	\$36,253.00	\$0.00	\$1,871.00	\$0.00	\$1,871.00	5.16%	\$60,407.10	\$1,240.00	\$7,562.00	\$0.00	\$8,802.00	
IT Services	\$7,308.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$385,124.00	\$65,005.50	\$128,000.00	\$0.00	\$193,005.50	
IT Supplies and Equipment	\$21,277.00	\$12,553.00	\$1,957.00	\$0.00	\$14,510.00	68.20%	\$38,760.00	\$18,291.00	\$2,164.00	\$0.00	\$20,455.00	
Human, Cultural, Social & Educational	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Corporate Credit Card	\$92,436.00	\$2,471.00	\$12,387.00	\$1,608.00	\$16,466.00	17.81%	\$315,281.00	\$22,260.00	\$38,810.00	\$3,821.00	\$64,891.00	
Direct Vouchers	\$16,747.00	\$0.00	\$1,538.00	\$0.00	\$1,538.00	9.18%	\$146,501.93	\$0.00	\$2,596.00	\$75,105.66	\$77,701.66	

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%		Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$860,786	\$242,237	38	28.14%		\$3,740,387	\$523,128	89	13.99%



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HUMAN RESOURCES												
OVERTIME	MONTHLY REPORTING PERIODS					Fiscal Year to Date				FISCAL YEAR COMPARISON		
Overtime pay (\$)	JUN-09	JUL-09	AUG-09	SEP-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
Office of the Secretary	11,725	17,607	19,991	32,853	64.3%	23,484	17,607	32,853	70,451	5,651	6,175	72,020
Administration	11,800	5,449	2,132	302	-85.8%	2,628	302	5,449	7,883	78,551	68,399	78,103
Financial Regulation	2,046	3,220	2,116	2,661	25.8%	2,666	2,116	3,220	7,997	3,790	7,831	30,992
Labor and Industry	15,023	9,576	11,654	12,564	7.8%	11,265	9,576	12,564	33,795	51,126	54,557	87,119
Racing Commission	-	-	-	-	0.0%	-	-	-	0	-	-	-
Occupational and Professional Licensing	-	-	-	-	0.0%	-	-	-	0	774	6,461	3,552
Workforce Development	1,500	3,176	5,167	2,105	-59.3%	3,483	2,105	5,167	10,448	26,924	19,775	21,722
Unemployment Insurance	33,916	33,796	43,004	57,791	34.4%	44,864	33,796	57,791	134,591	172,141	229,055	615,620
Total	76,009	72,824	84,064	108,276	28.8%	88,388	72,824	108,276	265,164	338,958	392,253	909,128
Overtime (days)	JUN-09	JUL-09	AUG-09	SEP-09	% Change	Avg	Min	Max	Total	FY07	FY08	Total
Office of the Secretary	413.5	608.7	668.5	1,123.4	68.0%	800	609	1,123	2,401	120	204	2,554.7
Administration	507.5	253.2	86.2	11.5	-86.7%	117	12	253	351	3,705	2,639	3,014.3
Financial Regulation	71.0	119.5	74.8	92.7	23.9%	96	75	120	287	922	303	1,113.2
Labor and Industry	369.1	243.3	289.6	303.3	4.7%	279	243	303	836	1,642	1,535	2,205.4
Racing Commission	-	-	-	-	0.0%	-	-	-	0	-	-	-
Occupational and Professional Licensing	-	-	-	-	0.0%	-	-	-	0	108	221	109.5
Workforce Development	58.8	125.3	210.8	79.1	-62.5%	138	79	211	415	1,705	726	796.3
Unemployment Insurance	1,194.9	1,195.8	1,504.6	1,943.6	29.2%	1,548	1,196	1,944	4,644	6,808	7,864	21,889.9
Total	2,614.8	2,545.8	2,834.5	3,553.6	25.4%	2,978	2,546	3,554	8,934	15,010	13,492	31,683.3
SICK LEAVE (DAYS)	8/11/2009	8/25/2009	9/8/2009	9/22/2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
Office of the Secretary	37.3	51.6	28.1	40.4	44.2%	36.2	26.9	51.6	217.5	1,016	1,098	1306.5
Administration	106.4	69.8	42.7	75.1	75.9%	76.6	42.7	106.4	459.5	2,008	2,222	2462.6
Financial Regulation	41.5	34.7	27.4	43.8	59.7%	36.5	27.4	43.8	218.8	772	952	843.2
Labor and Industry	55.6	40.7	42.7	75.0	75.5%	56.4	40.7	75.0	338.7	1,737	2,013	2164.7
O & P Licensing	65.5	47.9	45.9	51.8	12.9%	52.6	30.8	73.9	315.7	571	787	1142.3
Racing Commission	5.1	2.0	5.6	9.9	77.6%	6.2	2.0	9.9	37.4	216	612	515.0
Unemployment Insurance	236.9	297.3	225.0	364.1	61.9%	270.5	223.6	364.1	1,623.1	6,133	6,690	7403.0
Workforce Development	182.1	180.4	149.9	224.7	49.9%	185.5	149.9	226.0	1,113.2	2,398	3,136	2755.8
Total	730.4	724.4	567.2	884.8	56.0%	720.6	567.2	884.8	4,323.9	26,984	17,329	18593.0
COMP TIME (DAYS)	8/11/2009	8/25/2009	9/8/2009	9/22/2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
Office of the Secretary	11.9	11.3	11.9	13.3	12.1%	13.2	11.3	16.7	78.9	231	294	303
Administration	12.9	12.9	7.6	15.0	97.8%	11.8	7.6	15.0	70.8	560	601	391
Financial Regulation	27.2	26.4	20.7	17.3	-16.4%	23.2	17.3	27.2	139.0	294	482	473
Labor and Industry	20.0	17.1	11.8	14.9	26.5%	17.0	11.8	20.0	102.2	401	391	458
O & P Licensing	0.0	0.0	1.4	4.6	237.5%	1.9	0.0	4.6	11.3	274	176	72
Racing Commission	0.1	0.3	23.2	1.6	-93.3%	4.2	0.0	23.2	25.2	350	202	189
Unemployment Insurance	39.4	40.4	30.2	31.9	5.9%	37.8	30.2	46.3	226.7	514	686	1206
Workforce Development	18.4	25.8	15.3	36.1	135.0%	22.6	15.3	36.1	135.8	474	573	625
Total	129.9	134.1	121.9	134.6	10.4%	131.6	121.9	140.3	789.8	3,098	3,254	3703



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ACCIDENT LEAVE (DAYS)	8/11/2009	8/25/2009	9/8/2009	9/22/2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	51	13	0
Administration	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	71	8.5	0
Financial Regulation	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	1	0	1
Labor and Industry	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	10	4.4	50
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	17	0	0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	0
Unemployment Insurance	1.9	0.0	0.0	0.0	0.0%	1.3	0.0	5.3	7.8	72	0.4	78
Workforce Development	0.0	0.0	4.0	0.0	-100.0%	0.7	0.0	4.0	4.0	58	10.75	1
Total	1.9	0.0	4.0	0.0	-100.0%	2.0	0.0	5.3	11.8	280	36.6	130
UNSCHEDULED LEAVE (DAYS)	8/11/2009	8/25/2009	9/8/2009	9/22/2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
Office of the Secretary	1.0	2.1	2.4	1.0	-57.9%	2.3	1.0	3.6	13.8	70	78.0	78.1
Administration	6.1	2.1	2.5	7.8	212.4%	5.3	2.1	7.8	31.5	182	178.4	194.5
Financial Regulation	0.9	0.1	2.4	2.7	13.0%	1.7	0.1	4.0	10.4	33	45.0	68.6
Labor and Industry	8.3	12.7	5.6	4.3	-23.9%	6.4	2.1	12.7	38.2	110	217.4	190.1
O & P Licensing	2.8	5.3	5.4	2.5	-54.4%	3.6	0.3	5.4	21.6	80	89.9	93.4
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	3.7	9.5
Unemployment Insurance	24.9	22.9	24.9	24.9	-0.1%	22.9	16.0	24.9	137.6	691	658.0	636.1
Workforce Development	10.8	16.2	10.9	11.7	6.9%	12.3	10.8	16.2	73.8	194	197.5	229.5
Total	54.8	61.5	54.1	54.8	1.3%	54.5	45.6	61.5	326.9	1,360	1,467.1	1499.7
TELECOMMUTING (DAYS)	8/11/2009	8/25/2009	9/8/2009	9/22/2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
Office of the Secretary	9.6	7.8	8.6	7.0	-18.9%	9.4	7.0	16.5	56.5	0	103.8	262
Administration	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	61	64.0	27
Financial Regulation	21.9	34.2	40.8	24.6	-39.7%	27.3	18.4	40.8	163.9	867	832.3	831
Labor and Industry	9.0	5.0	5.0	6.0	20.0%	7.0	5.0	10.0	42.0	0	228.1	205
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	46	8.0	0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0.0	0
Unemployment Insurance	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	221	228.3	176
Workforce Development	0.3	0.0	0.0	0.0	0.0%	0.1	0.0	0.3	0.3	0	17.6	0
Total	40.8	46.9	54.4	37.6	-30.9%	43.8	37.6	54.4	262.7	1,195	1,529.2	1490
Total # of Teleworking Personnel	19	18	21	20	-4.8%	20.0	18.0	23.0	120.0			
TRAINING (DAYS)	8/11/2009	8/25/2009	9/8/2009	9/22/2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	1	0.0	25.9
Administration	3.0	3.0	0.0	2.0	100%	2.3	0.0	3.3	13.7	67	52.9	86.0
Financial Regulation	0.0	11.5	7.3	0.0	-100.0%	5.3	0.0	11.5	31.9	134	94.3	137.7
Labor and Industry	0.0	0.5	0.0	2.6	100%	1.0	0.0	3.0	6.1	42	20.4	52.8
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	14	10.0	14.0
Racing Commission	0.8	0.0	0.0	0.0	0.0%	0.1	0.0	0.8	0.8	0	2.0	5.0
Unemployment Insurance	5.6	0.0	11.3	11.4	1.1%	11.6	0.0	27.4	69.7	137	73.0	133.7
Workforce Development	9.4	12.0	18.6	35.3	90.1%	15.7	7.0	35.3	94.2	458	333.5	433.2
Total	18.9	27.0	37.1	51.3	38.1%	36.1	18.9	51.3	216.3	853	553.5	883.8



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PEPS DUE	JUN2009	JULY2009	AUG2009	SEPT2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
Office of the Secretary	13	10	12	8	-33.3%	10.0	8.0	12.0	30.0	107	110	102
Administration	15	23	10	8	-20.0%	13.7	8.0	23.0	41.0	184	175	174
Financial Regulation	9	6	6	4	-33.3%	5.3	4.0	6.0	16.0	82	88	84
Labor and Industry	17	22	10	12	20.0%	14.7	10.0	22.0	44.0	158	156	172
O & P Licensing	9	9	15	13	-13.3%	12.3	9.0	15.0	37.0	70	75	80
Racing Commission	0	8	6	2	-66.7%	5.3	2.0	8.0	16.0	45	42	17
Unemployment Insurance	25	58	38	49	28.9%	48.3	38.0	58.0	145.0	522	511	515
Workforce Development	23	53	48	40	-16.7%	47.0	40.0	53.0	141.0	237	239	225
Total	111	189	145	136	-6.2%	156.7	136.0	189.0	470.0	1,405	1396	1369
PEPS COMPLETED	JUN2009	JULY2009	AUG2009	SEPT2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
Office of the Secretary	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	29	31	2
Administration	6	3	0	1	100%	1.3	0.0	3.0	4.0	95	135	77
Financial Regulation	0	0	0	2	100%	0.7	0.0	2.0	2.0	48	72	45
Labor and Industry	2	2	4	1	-75.0%	2.3	1.0	4.0	7.0	36	85	74
O & P Licensing	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	15	33	30
Racing Commission	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	0	27	12
Unemployment Insurance	11	6	6	12	100.0%	8.0	6.0	12.0	24.0	467	474	457
Workforce Development	13	2	1	1	0.0%	1.3	1.0	2.0	4.0	120	151	139
Total	32	13	11	17	54.5%	13.7	11.0	17.0	41.0	810	1008	836
PEPS OVERDUE	JUN2009	JULY2009	AUG2009	SEPT2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
Office of the Secretary	13	10	12	8	-33.3%	10.0	8.0	12.0	30.0	78	79	101
Administration	9	20	10	7	-30.0%	12.3	7.0	20.0	37.0	89	40	97
Financial Regulation	9	6	6	2	-66.7%	4.7	2.0	6.0	14.0	34	16	39
Labor and Industry	15	20	6	11	83.3%	12.3	6.0	20.0	37.0	122	71	98
O & P Licensing	9	9	15	13	-13.3%	12.3	9.0	15.0	37.0	55	42	50
Racing Commission	0	8	6	2	-66.7%	5.3	2.0	8.0	16.0	45	15	7
Unemployment Insurance	14	52	32	37	15.6%	40.3	32.0	52.0	121.0	55	37	72
Workforce Development	10	51	47	39	-17.0%	45.7	39.0	51.0	137.0	117	88	86
Total	79	176	134	119	-11.2%	143.0	119.0	176.0	429.0	595	388	550



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PINS	JUN2009	JULY2009	AUG2009	SEPT2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
Office of the Secretary	103.4	100.9	102.9	117	13.7%	105.9	100.9	113.9		112	106	101.9
Administration	173.8	169.0	170	169	-0.6%	169.3	169.0	170.0		192	184.8	175.7
Financial Regulation	83.3	82.6	81.6	82	0.5%	81.9	81.6	82.6		91	94.3	84.3
Labor and Industry	170.0	163.0	165	159	-3.6%	162.3	159.0	165.0		179	190	170
O & P Licensing	76.8	71.8	72.8	72	-1.1%	72.1	71.8	72.8		78.0	78.2	77.8
Racing Commission	14.0	9.0	9	8	-11.1%	8.7	8.0	9.0		50	15	15.2
Unemployment Insurance	517.3	522.4	525.4	535	1.8%	482.9	401.0	525.4		540	525.7	509.7
Workforce Development	234.3	400.8	397.8	403	1.3%	443.2	397.8	531.1		276	261.9	237.3
Total	1372.9	1,520	1,525	1,545	1.3%	1,526.5	1,519.5	1,535.4		1518	1455.9	1371.9
VACANCIES	JUN2009	JULY2009	AUG2009	SEPT2009	% Change	Average	Minimum	Maximum	Total	FY07	FY08	FY09
Office of the Secretary	2.0	5.5	23.0	12	-47.8%	13.3	5.5	23.0		8	3.5	3.5
Administration	7.9	7.0	14.0	12	-14.3%	11.0	7.0	14.0		11	9.2	8
Financial Regulation	9.0	2.0	11.0	11	0.0%	8.0	2.0	11.0		7	10.4	10.6
Labor and Industry	21.0	9.0	26.0	32	23.1%	22.3	9.0	32.0		20	16	22
O & P Licensing	4.7	1.0	5.0	5	0.0%	3.7	1.0	5.2		3	5.65	2.7
Racing Commission	1.0	0.0	0.0	1	100%	0.3	0.0	1.0		5	0	1
Unemployment Insurance	10.0	2.4	44.0	39	-11.4%	28.1	2.4	44.0		21	14.48	17.7
Workforce Development	21.0	13.0	48.0	42	-12.5%	34.3	13.0	48.0		31	30	29
Total	76.6	39.9	171.0	154	-9.9%	121.2	39.9	171.0		106	89.23	94.5



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Department of Labor, Licensing and Regulation

General Services

GENERAL SERVICES	Reporting Periods				Fiscal Year To Date						Fiscal Year Comp	
	Jun-09	Jul-09	Aug-09	Sep-09	%Change	Avg	Min	Max	Total	Target	FY 07	FY 08
Energy Footprint - Utilities												
Electricity use - owned properties (KwH)	423,145	144,516	160,206	125,049	-21.9%	143,257	125,049	160,206	429,771	4,302,269	4,403,562	4,466,361
Electricity use - leased space (KwH)	39,986	41,439	46,844	27,897	-40.4%	38,727	27,897	46,844	116,180		385,536	497,484
Gas use - owned space (Therms)	794	916	637	729	14.4%	761	637	916	2,282	139,020	108,136	106,211
Gas use - leased space (Therms)	43	1	1	1	0.0%	1	1	1	3		6,466	8,704
Footprint - Vehicles												
Vehicles registered	73	75	75	75	0.0%	75	75	75			75	70
Miles driven	92,317	105,857	93,557	95,063	1.6%	98,159	93,557	105,857	294,477		1,093,025	1,063,859
Avg. manufacturers mpg	21	21	21	21	0.0%	21	21	21			21	21
Footprint -Space Utilization (SF)												
Space occupied - owned (SF)	294,681	294,681	294,681	294,681	0.0%	294,681	294,681	294,681				294,681
Space occupied - leased (SF)	179,585	179,585	179,585	179,585	0.0%	179,585	179,585	179,585				179,585
Space occupied - total occupied (SF)	474,266	474,266	474,266	474,266	0.0%	474,266	474,266	474,266				474,266
Space unoccupied - owned (SF)	10,048	10,048	10,048	10,048	0.0%	10,048	10,048	10,048				10,048
Space unoccupied - leased (SF)	3,507	3,507	3,507	3,507	0.0%	3,507	3,507	3,507				3,507
Space unoccupied - total unoccupied (SF)	13,555	13,555	13,555	13,555	0.0%	13,555	13,555	13,555				13,555
Total space utilization (Occupied & unoccupied in SF)	487,821	487,821	487,821	487,821	0.0%	487,821	487,821	487,821				487,821

NOTES:

1. Electricity Owned: No data 1100 Eutaw Street for Jul/Aug/Sep
2. Electricity Leased: No data Hagerstown for Sep
3. Gas Owned: No data for Waldorf Sept & central plant part of 1100 Eutaw Street for July/August/September
4. Target for Owned Facilities is based on CY2005 total energy usage. This is the baseline to be used in DLLR's Phase II Energy Plan.
5. No target for leased facilities - data not available - utilities were paid by the Lessor

Updated 11/02/09

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StateStat
Department of Labor, Licensing and Regulation
Budget and Finance

Volume 3 Number 2
 Reporting Period September, 2009

BUDGET AND FINANCE		MONTHLY REPORTING PERIODS					% Change (2)	Fiscal Year to Date				FY Comparison		
		Data						Average	Minimum	Maximum	Total	FY2007	FY2008	FY2009
DIVISION		JUN-09	JUL-09	AUG-09	SEP-09									
Expenditures														
OFFICE OF THE SECRETARY	PERSONAL SERV	783,756	810,476	842,433	1,208,197	43.4%	953,702	810,476.45	1,208,197	2,861,106	8,992,627	9,296,482	9,790,057	
	NON-PERS SERV	258,646	35,750	(17,889)	440,774	-2564.0%	152,879	(17,889)	440,774	458,636	1,582,644	952,768	1,414,014	
OFFICE OF THE SECRETARY Total		1,042,402	846,227	824,544	1,648,971	100.0%	1,106,581	824,544	1,648,971	3,319,742	10,575,271	10,249,250	11,204,071	
DIVISION OF ADMINISTRATION	PERSONAL SERV	1,074,529	1,048,601	1,120,476	2,048,598	82.8%	1,405,892	1,048,601	2,048,598	4,217,675	13,577,577	13,652,194	13,907,189	
	NON-PERS SERV	497,186	167,206	89,891	220,051	144.8%	159,049	89,891	220,051	477,148	3,303,338	2,593,852	2,703,093	
DIVISION OF ADMINISTRATION Total		1,571,715	1,215,807	1,210,367	2,268,649	87.4%	1,564,941	1,210,367	2,268,649	4,694,823	16,880,915	16,246,046	16,610,282	
FINANCIAL REGULATION	PERSONAL SERV	517,989	525,745	552,398	814,545	47.5%	630,896	525,745	814,545	1,892,687	6,160,028	6,663,383	7,077,944	
	NON-PERS SERV	118,332	21,612	76,727	437,738	470.5%	178,692	21,612	437,738	536,077	935,698	875,678	984,596	
FINANCIAL REGULATION Total		636,321	547,357	629,125	1,252,283	99.1%	809,588	547,357	1,252,283	2,428,765	7,095,726	7,539,061	8,062,540	
LABOR AND INDUSTRY	PERSONAL SERV	910,968	904,094	968,423	1,425,849	47.2%	1,099,455	904,094	1,425,849	3,298,366	10,620,980	11,354,592	12,356,146	
	NON-PERS SERV	391,029	281,960	25,541	129,062	405.3%	145,521	25,541	281,960	436,563	1,971,521	2,123,673	2,543,078	
LABOR AND INDUSTRY Total		1,301,997	1,186,054	993,964	1,554,911	56.4%	1,244,977	993,964	1,554,911	3,734,930	12,592,501	13,478,265	14,899,223	
DIVISION OF RACING	PERSONAL SERV	261,850	178,906	194,825	239,584	23.0%	204,439	178,906	239,584	613,316	2,771,236	2,865,929	2,349,123	
	NON-PERS SERV	1,240,885	49,944	(40,974)	46,700	-214.0%	18,557	(40,974)	49,944	55,670	3,715,392	2,845,265	2,524,539	
DIVISION OF RACING Total		1,502,735	228,850	153,851	286,284	86.1%	222,995	153,851	286,284	668,985	6,486,628	5,711,194	4,873,662	
O&P LICENSING	PERSONAL SERV	362,486	361,634	393,253	579,396	47.3%	444,761	361,634	579,396	1,334,283	4,770,112	4,649,011	4,836,502	
	NON-PERS SERV	212,079	2,241,735	204,487	483,381	136.4%	976,534	204,487	2,241,735	2,929,603	3,034,446	4,806,310	4,711,476	
O&P LICENSING Total		574,565	2,603,369	597,740	1,062,777	77.8%	1,421,295	597,740	2,603,369	4,263,885	7,804,559	9,455,322	9,547,978	
WORKFORCE DEVELOPMENT AND	PERSONAL SERV	1,205,564	1,818,058	2,556,235	3,774,271	47.6%	2,716,188	1,818,058	3,774,271	8,148,565	15,972,396	15,337,266	15,493,552	
	NON-PERS SERV	2,673,243	8,597,327	4,827,634	5,233,815	8.4%	6,219,592	4,827,634	8,597,327	18,658,776	32,653,349	33,997,002	37,154,112	
WORKFORCE DEVELOPMENT AND ADULT LEARNING T		3,878,807	10,415,385	7,383,869	9,008,086	22.0%	8,935,780	7,383,869	10,415,385	26,807,340	48,625,745	49,334,268	52,647,665	
DIVISION OF UNEMPLOYMENT ADMIN	PERSONAL SERV	2,788,118	2,817,024	2,994,278	4,368,273	45.9%	3,393,192	2,817,024	4,368,273	10,179,575	34,348,927	33,964,043	36,110,543	
	NON-PERS SERV	2,419,301	722,373	1,214,340	3,227,047	165.7%	1,721,253	722,373	3,227,047	5,163,759	21,070,172	19,301,378	24,765,343	
DIVISION OF UNEMPLOYMENT ADMINISTRATION Total		5,207,419	3,539,396	4,208,618	7,595,319	80.5%	5,114,445	3,539,396	7,595,319	15,343,334	55,419,099	53,265,421	60,875,886	
Grand Total		15,715,961	20,582,444	16,002,079	24,677,281	54.2%	20,420,601	16,002,079	24,677,281	61,261,804	165,480,444	165,278,826	178,721,309	
Small Procurement Order Time (\$2,500)														
		JUN-09	JUL-09	AUG-09	AUG-09	% Change (2)	Average	Minimum	Maximum	Total	FY2007	FY2008	FY2009	
Late		6	7	7	6	-14.3%	7	6	7	20	297	131	74	
Total requisitions processed		326	251	332	270	-18.7%	284	251	332	853	2,436	3,247	3,635	
% of Small Proc. reqs processed within 3 days		98.2%	97.2%	97.9%	97.8%	-0.1%	97.7%	97.6%	97.9%	97.7%	87.8%	96.0%	97.9%	
Late Invoice Payments														
		JUN-09	JUL-09	AUG-09	AUG-09	% Change (2)	Average	Minimum	Maximum	Total	FY2007	FY2008	FY2009	
LATE INVOICE PAYMENTS		10	5	9	21	133.3%	12	5	21	35	275	373	189	
TOTAL INVOICES PAID		1,131	1,648	1,261	1,566	24.2%	1,492	1,261	1,648	4,475	16,720	16,286	16,853	
PERCENTAGE LATE (INVOICES)		0.9%	0.3%	0.7%	1.3%	87.9%	0.8%	0.4%	1.3%	0.8%	1.6%	2.3%	1.1%	
Late Invoice Amounts														
		JUN-09	JUL-09	AUG-09	AUG-09	% Change (2)	Average	Minimum	Maximum	Total	FY2007	FY2008	FY2009	
LATE INVOICE AMOUNTS		22,524	6,317	83,820	653,014	679.1%	247,717	6,317	653,014	743,151	567,705.11	852,196.73	377,914.81	
TOTAL INVOICE AMOUNTS		5,134,221	9,752,272	8,452,063	7,780,598	-7.9%	8,661,644	7,780,598	9,752,272	25,984,933	66,763,578.57	71,534,804.50	73,168,544.71	



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FINANCIAL REGULATION						FISCAL YEAR TO DATE				FISCAL YEAR COMPARISON			
LICENSING													
	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	FY09
Depository Totals	65	65	65	65	0.0%	65	65	65		73	72	67	65
Bank Charters & Trust Institutions	54	54	54	54	0.0%	54	54	54		61	61	56	54
Credit Union Charters	11	11	11	11	0.0%	11	11	11		12	11	11	11
Non-Depository Totals	11,278	11,114	11,297	11,446	1.3%	11,286	11,114	11,446		8,178	19,735	18,168	11,278
Check Cashier Licenses	493	497	495	503	1.6%	498	495	503		412	469	531	493
Collection Agency Licenses	1457	1454	1437	1420	-1.2%	1,437	1,420	1,454		1,204	1,346	1,452	1,457
Consumer Lender Licenses	171	146	145	144	-0.7%	145	144	146		279	283	232	171
Debt Management Licenses	35	35	34	35	2.9%	35	34	35		44	43	36	35
Installment Lender Licenses	122	120	118	115	-2.5%	118	115	120		240	293	249	122
Money Transmitter Licenses	75	76	76	76	0.0%	76	76	76		80	87	76	75
Mortgage Lender Licenses	2437	2296	2158	2073	-3.9%	2,176	2,073	2,296		5,193	6,178	3,744	2,437
Mortgage Originator Licenses	5900	5904	6265	6511	3.9%	6,227	5,904	6,511		0	10,259	11,171	5,900
Sales Finance Company Licenses	588	586	569	569	0.0%	575	569	586		726	777	677	588
Renewal Issuance Totals	310	143	190	191	0.5%	175	143	191	524	3,655	1,522	2,363	4,932
Check Cashier Licenses	18	1	5	12	140.0%	6	1	12	18	12	248	66	329
Collection Agency Licenses	49	45	23	16	-30.4%	28	16	45	84		232	475	638
Consumer Loan Licenses	1	4	3	1	-66.7%	3	1	4	8	176	7	172	40
Debt Management Licenses	1	0	1	2	100.0%	1	0	2	3	29	3	32	4
Installment Lender Licenses	1	1	3	2	-33.3%	2	1	3	6	176	31	23	140
Money Transmitter Licenses	0	0	0	0	0.0%	0	0	0	0	70	0	79	0
Mortgage Lender Licenses	90	37	57	61	7.0%	52	37	61	155	3,153	834	1,225	920
Mortgage Originator Licenses	51	23	73	80	9.6%	59	23	80	176	0	0	0	2,632
Sales Finance Company Licenses	99	32	25	17	-32.0%	25	17	32	74	39	167	291	229
Renewal Rates						Avg	Min	Max	YTD AVG				
Mortgage Lender Licenses	44.6%	19.7%	26.4%	31.9%	21.0%	26.0%	19.7%	31.9%	26.0%	70.5%	68.4%	46.0%	44.6%
Mortgage Originator Licenses	19.0%	6.5%	22.9%	31.9%	39.3%	20.4%	6.5%	31.9%	20.4%			0.0%	19.0%
New License Issuance Totals	257	369	651	490	-24.7%	503	369	651	1,510	2031	12228	3247	1964
Check Cashier Licenses	7	6	6	6	0.0%	6	6	6	18	50	165	93	61
Collection Agency Licenses	22	11	11	17	54.5%	13	11	17	39	266	215	262	230
Consumer Loan Licenses	1	1	1	1	0.0%	1	1	1	3	35	22	28	13
Debt Management Licenses	0	0	0	0	0.0%	0	0	0	0	0	0	3	1
Installment Lender Licenses	0	0	0	0	0.0%	0	0	0	0	33	65	25	38
Money Transmitter Licenses	0	1	0	0	0.0%	0	0	1	1	8	5	6	3
Mortgage Lender Licenses	26	10	21	45	114.3%	25	10	45	76	1,524	1,371	707	357
Mortgage Originator Licenses	198	334	607	417	-31.3%	453	334	607	1,358	0	10,259	2,018	1,185
Sales Finance Company Licenses	3	6	5	4	-20.0%	5	4	6	15	115	126	105	76
DECISION MEASURES	Jun-09	Jul-10	Aug-09	Sep-09	% Change	Avg	Min	Max	YTD AVG	FY06	FY07 AVG	FY08 YTD AVG	FY 09 YTD AVG
Average Days to Approval on New													
Check Cashier Licenses	46	62	63	38	-39.7%	54	38	63	54				7
Collection Agency Licenses	77	89	50	107	114.0%	82	50	107	82		46	62	65
Consumer Loan Licenses	101	113	65	239	267.7%	139	65	239	139		57	55	55
Debt Management Licenses	0	0	0	0	0.0%	0	0	0	0			0	31
Installment Lender Licenses	0	0	0	0	0.0%	0	0	0	0		67	56	28
Money Transmitter Licenses	0	240	0	0	0.0%	80	0	240	80			1	20
Mortgage Lender Licenses	32	100	28	55	96.4%	61	28	100	61		64	65	65
Mortgage Originator Licenses	71	65	45	61	35.6%	57	45	65	57		75	65	65
Sales Finance Company Licenses	16	30	37	30	-18.9%	32	30	37	32		46	52	31



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	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	FY09
Licensing change decision on completed application -processing < 60 days (totals)	148	43	27	45	66.7%	38	27	45	115			2,391	2,204
Change of control <60days	1	2	0	0	0.0%	1	0	2	2			5	6
Total # of change of controls approved				2	0.0%	2	2	2	2				
Licensee - Address changes <60days	47	33	25	35	40.0%	31	25	35	93			958	545
Licensee - Total # of Address changes approved		39	39	104	166.7%	61	39	104	182				
Mortgage Originator - Employer changes <60days	100	6	1	7	600.0%	5	1	7	14			1,428	1,653
Mortgage Originator - Total # of Employer changes approved		48	62	49	-21.0%	53	48	62	159				
Mortgage Originator - Name change < 60 days		0	0	1	100.0%	0	0	1	1				
Mortgage Originator - Total # of Name changes approved		1	0	2	100.0%	1	0	2	3				
Mortgage Originator -Name and employer change < 60 days		2	1	2	100.0%	2	1	2	5				
Mortgage Originator - Total # of Name and employer approved		10	7	9	28.6%	9	7	10	26				
EXAM RATIOS													
Depository Totals													
Bank exams completed	0	3	4	1	-75.0%	3	1	4	8	46	21	27	27
Bank exams scheduled	2	2	5	3	-40.0%	3	2	5	10	36	23	36	36
Credit Union exams completed	1	0	0	1	100.0%	0	0	1	1	12	7	10	10
Credit Union exams scheduled	1	0	1	1	0.0%	1	0	1	2	12	8	15	13
Non-Depository Totals													
Check Cashier exams completed	11	10	14	10	-28.6%	11	10	14	34	0	7	82	81
Collection Agency exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0
Consumer Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0
Debt Management exams completed	1	2	1	1	0.0%	1	1	2	4	3	4	8	9
Installment Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0
Money Transmitter exams completed	1	1	1	1	0.0%	1	1	1	3	12	12	11	12
Mortgage Lender exams completed	103	61	61	77	26.2%	66	61	77	199	756	982	1,485	1,276
Mortgage Lender exams Required by Statute	74	70	63	60	-4.8%	64	60	70	193	1,754	1,882	1,421	1,045
Sales Finance Company exams completed	0	0	0	0	0.0%	0	0	0	0	1	0	0	0
Exam turn-in efficiency													
Depository													
Number of completed exams turned into Office <30 days	1	0	0	0	0.0%	0	0	0	0			12	22
Total number of completed exams during the month	1	3	4	2	-50.0%	3	2	4	9			37	36
Number of reviewed exams sent from Office to Institution <30 days	1	0	0	0	0.0%	0	0	0	0			13	4
Total number of Exams Reviewed by Office during the month	7	7	4	4	0.0%	5	4	7	15			40	51
Number of Exam Responses received from Institutions <30 days	1	0	0	1	100.0%	0	0	1	1			7	4
Total number of Responses from Institutions received during the month	2	0	0	4	100.0%	1	0	4	4			12	12
Non-Depository													
Total completed exams (mort & other non-depos.)	116	74	77	89	15.6%	80	74	89	240			1586	1,366
Avg Days to Completion (mort exams only)	1	1.4	1.4	2	42.9%	2	1	2	4.8				53.3
Total Outstanding Invoices	15	38	20	20	0.0%	26	20	38	78				66
INVESTIGATION/ENFORCEMENT													
Investigations initiated - total	45	30	14	31	121.4%	25	14	31	75	117	144	204	245
Investigations initiated - Mortgage	36	9	12	16	33.3%	12	9	16	37				181
Investigations initiated - Non-Mortgage	9	21	2	15	650.0%	13	2	21	38				64
Investigations completed (total)	24	23	22	21	-4.5%	22	21	23	66			154	206
Investigation in Process	243	250	242	252	4.1%	251	242	252	252	89		151	243
Referrals for Charges	5	3	0	0	0.0%	1	0	3	3				65
Cease and Desist Order ("C&D")	1	7	0	3	100.0%	3	0	7	10			2	12
Charge Letters	0	0	0	0	0.0%	0	0	0	0				3
Consent / Final Order	4	1	3	0	-100.0%	1	0	3	4			93	61
Revocations	0	0	1	0	-100.0%	0	0	1	1				2
FINES, RECOVERIES & COLLECTION (CCU)													
FINES TOTAL	\$712,557	\$41,650	\$143,525	\$70,410	-50.9%	85,195	41,650	143,525	255,585		\$415,651	392,238	1,121,539
Licensing	\$7,950	\$11,000	\$1,300	\$50,160	3758.5%	20,820	1,300	50,160	62,460	\$	98,565	168,086	106,994
Compliance / Examination	\$679,607	\$12,150	\$12,225	\$20,250	65.6%	14,875	12,150	20,250	44,625	\$	317,086	186,152	918,945
Complaints													
Enforcement	25000	\$18,500	\$130,000	\$0	-100.0%	49,500	0	130,000	148,500		\$0	38,000	95,600



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RECOVERIES TOTAL	\$885,860	\$207,962	\$279,079	\$270,270	-3.2%	252,070	206,860	279,079	756,209	\$	1,997,632	1,318,938	2,906,240
Licensing													
Compliance (Mortgage and non-mortgage)	\$723,008	\$126,392	\$108,608	\$76,437	-29.6%	103,445	76,437	125,290	310,335		\$1,377,140	\$934,771	1,641,433
Complaints - Total	\$12,852	\$81,570	\$163,071	\$182,961	12.2%	142,534	81,570	182,961	427,602		\$620,492	\$384,167	779,544
Complaints - Mortgage	\$8,482	\$79,372	\$147,981	\$165,220	11.6%	130,858	79,372	165,220	392,573		\$402,390	\$174,140	651,325
Complaints - Non-Mortgage	\$4,370	\$2,198	\$15,090	\$17,741	17.6%	11,676	2,198	17,741	35,029		\$218,102	\$210,027	128,220
Enforcement	\$150,000	\$0	\$7,400	\$10,872	46.9%	6,091	0	10,872	18,272				485,263
CENTRAL COLLECTION UNIT (CCU)													
Submitted (mortgage unit)	\$0	\$13,780	\$720,169	\$6,500	-99.1%	246,816	6,500	720,169	740,449				135,861
Collected (mortgage unit)	\$20	\$0	\$0	\$0	0.0%	0	0	0	0				2,689
COMPLAINTS	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	FY09
All Complaints													
Received in Month	271	211	177	165	-6.8%	184	165	211	553		2,597	2,598	2,676
Closed in Month	244	227	207	204	-1.4%	213	204	227	638		2,414	2,454	2,642
Open at End of Month	612	596	566	527	-6.9%	536	527	596	527		648	578	612
Average time to close (days)	71	92	73	72	-1.4%	79	72	92	79		44	49	65
Mortgage Complaints													
Received in Month	60	43	53	32	-39.6%	43	32	53	128		419	601	639
Closed in Month	62	49	59	47	-20.3%	52	47	59	155		369	420	572
Open at End of Month	400	394	388	373	-3.9%	376	373	394	373		152	333	400
Average time to close (days)	88	149	103	99	-3.9%	136	99	206	136		59	77	93
Non-Mortgage Complaints													
Received in Month	211	168	124	133	7.3%	142	124	168	425		2,178	1,997	2,037
Closed in Month	182	178	148	157	6.1%	161	148	177	482		2,045	2,034	2,070
Open at End of Month	212	202	178	154	-13.5%	160	154	202	154		496	245	212
Average time to close (days)	65	60	61	64	4.9%	62	60	64	62		41	53	56
OUTREACH	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	FY09
Depository institution events	30	42	32	22	-31.3%	32	22	42	96	1	1	43	174
Community outreach events	19	19	13	10	-23.1%	14	10	19	42			27	143
Notice of Intent ("Date Entered")	12134	14265	7418	10444	40.8%	10,709	7,418	14,265	32,127			10,292	121,887
Notice of Intent (Letters Mailed)	10190	15262	8737	12687	45.2%	12,229	8,737	15,262	36,686			8,783	118,390
Budgeted Examiner and Investigator positions	61	61	61	61	0.0%	61	61	61				62.6	61.0
Examiners and Investigators on staff	54	54	53	53	0.0%	53	53	54				57.0	54.0
Examiner and Investigator position vacancies	7	7	8	8	0.0%	8	7	8				5.6	7.0
Examiners and Investigators attended training	4	7	11	26	136.4%	15	7	26	44			20	56
Hours of training	268	316	590	546	-7.5%	484	316	590	1,452			1,098	2,576
Mortgage Originator Fund Balance (numbers reflect millions)	1.6	2.0	2.4	1.7	-29.2%	2.1	1.7	2.4					1.6
June FY 2009 (row 84) Investigations / Enforcement - Number of investigations initiated was restated on July 16, 2009. Enforcement supervisor since determined that additional investigations closed within the time frame.													
July FY 2009 (row 130) Data was restated to reflect NOI "Date Entered" (Supervisor of unit determined that "Date of Notice" figure could change on any given day should the down loading of the data get behind. The "Date Entered" reflects a more accurate count).													
July FY 2009 (rows 110 - 125) Complaints - The number of complaints received, closed and open at month end for FY 2008 and FY 2009 was restated on August 6, 2009. Change was due to closed date discrepancies. Corrected by OIM team.													
July FY 2010 Central Collection Unit (CCU) (row 108 & 109) Category was added in August 2009.													
July FY 2010 Licensing change decision (rows 53, 55, and 57) New categories added to track and monitor the total number of licensing decisions approved. Figures should be available by next month, working with OIM to compile information.													
August FY 2010 (row 117, 118, 125, 129) New 5 day AS400 closed complaint program was implemented that caused system to make changes to closed complaint counts.													
August FY 2010 (row 102) Enforcement fines: Received payment for assessed fines in the amount of \$105,000 from Oasis Legal Finance Company and \$25,000 from Fredrick Lee/ Financial Independence.													
August FY 2010 Licensing Change Decision (row 53, 55, 57) New categories added to track and monitor the total number of licensing decisions approved. We are still working with OIM to get figures. Anticipate accurate data by end of October.													
August FY 2010 (row 112) Central Collection: \$712,310 in assessed fines to Apex Financial Group was sent to Central Collection Unit during month of August.													
September FY 2010 (row 15) Mortgage Originator licenses - Increase due to enacted legislation that requires previous exempted entities to be licensed.													
September FY 2010 (row 55) Total # of Approved Address Changes - Large increase due to audited close out of old license change decisions.													
September FY 2010 (row 58-61) Licensing Change Decision - New categories have been added and OIM has completed AS400 automated tracking report.													
September FY 2010 (row 147) Mortgage Originator Fund Balance - Significant decrease in fund balance was due to the expense of an additional pay period for the month of September, annual rent payment and additional interest assessed by treasurer's office.													



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Employment Standards	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
Wage payment claims/investigations	152	110	175	120	-31.4%	135	110	175	405	992	1,555	1691
Open cases under investigation	509	499	565	573	1.4%	546	499	573	376	273	509	
Total cases closed	113	120	109	112	2.8%	114	109	120	341	634	1,677	1435
Employee wages recovered <90 days	\$20,031	\$24,226	\$44,596	\$18,589	-58.3%	29,137	18,589	44,596	87,411	\$274,347	\$675,152	\$288,082
Investigators	3.03	2.65	2.58	2.57	-0.4%	3	3	3	3.00	4.00	3.03	
Total wages recovered	\$34,629	\$43,007	\$64,702	\$54,216	-16.2%	53,975	43,007	64,702	161,924	\$312,923	\$764,684	\$455,795
Inquiries (calls to call center)	3,867	3,666	3,542	2,880	-18.7%	3,363	2,880	3,666	10,088	7,644	39,715	50412
Transferred/referred to outside agency	174	165	80	133	66.3%	126	80	165	378	323	1,974	1542
Handled internally	3,693	3,501	3,462	2,747	-20.7%	3,237	2,747	3,501	9,710	7,321	37,741	48870
Total hours of inquiry calls	227	231	222	163	-26.4%	205	163	231	616	291	2,401	2661.08
Prevailing wage	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
New Prevailing Wage projects	18	6	9	2	-77.8%	6	2	9	17	166	105	123
Closed Prevailing Wage projects	4	7	17	17	0.0%	14	7	17	41			102
Total Prevailing Wage projects	127	126	118	103	-12.7%	116	103	126				127
Value of current Prevailing Wage projects	\$1,901,626,645	\$1,924,526,625	\$2,187,811,215	\$2,158,644,992	-1.3%	2,090,327,611	1,924,526,625	2,187,811,215				\$1,901,626,645
Prevailing Wage investigations	48	47	56	62	10.7%	55	47	62	165	675	723	366
Employees interviewed	419	264	379	459	21.1%	367	264	459	1,102	8,094	11,447	3,853
Amount of Prevailing Wage restitution	\$131,526	\$18,430	\$38,869	\$62,797	61.6%	40,032	18,430	62,797	120,096	\$228,038	\$476,331	\$308,945
Number of employees restitution collected for	50	24	29	22	-24.1%	25	22	29	75	177	464	\$392
Wage determinations issued	33	22	33	7	-78.8%	21	7	33	62	251	248	293
Value of Wage determinations issued	\$118,636,624	\$102,949,720	\$304,081,707	\$16,811,813	-94.5%	141,281,080	16,811,813	304,081,707				\$118,636,624
Liquidated damages collected	\$70,507	\$6,170	\$26,270	\$40,920	55.8%	24,453	6,170	40,920	73,360	\$102,921	\$59,047	\$418,346
Certified payroll records received	4513	3,290	2,425	2,473	2.0%	2,729	2,425	3,290	8,188			45,352
Investigators	4.60	3.50	3.50	3.50	0.0%	4	4	4	4.00	4.00	4.00	4.60
Living wage	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
New Living Wage service contracts	66	18	50	45	-10.0%	38	18	50	113		216	267
Total Living Wage service contracts	483	501	551	596	8.2%	549	501	596			216	483
Value of new Living Wage service contracts	\$147,790,027	\$20,477,976	\$54,128,600	\$39,791,891	-26.5%	38,132,822	20,477,976	54,128,600	114,398,467		\$933,096,222	\$5,903,872,107
Living Wage investigations	27	1	31	18	-41.9%	17	1	31	50			147
Employees interviewed	7	32	0	0	0.0%	11	0	32	32		21	67
Amount of Living Wage restitution recovered	\$291	\$0	\$0	\$0	0.0%	0	0	0	0		\$324	\$3,537
Number of employees receiving restitution	3	0	0	0	0.0%	0	0	0	0		2	17
Living Wage payroll records entered	80	78	43	31	-27.9%	51	31	78	152			334
Investigators	1.00	0.25	1.00	0.75	-25.0%	1	0	1	1	0	0	1
Safety Inspections - Railroad	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
Complaints	2	0	2	0	-100.0%	1	0	2	2	29	37	10
Accidents	0	0	1	0	-100.0%	0	0	1	1	24	35	24
Fatalities	0	0	0	0	0.0%	0	0	0	0	0	2	3
Injuries	0	0	1	0	-100.0%	0	0	1	1	3	12	4
Property damage	0	0	0	0	0.0%	0	0	0	0	21	29	17
Inspector positions authorized	4	4	4	4	0.0%	4	4	4	6	4	4	4
Inspectors	2	2	2	2	0.0%	2	2	2	3	3	3	2
Defects identified	98	240	197	80	-59.4%	172	80	240	517	2,240	2,121	1,780
Violations identified	0	0	0	0	0.0%	0	0	0	0	39	42	38
Miles of track	178	206	101	93	-7.9%	133	93	206	400	1,293	1,425	1,566
Locomotives	0	1	0	0	0.0%	0	0	1	1	380	424	126
Rail cars	0	0	0	0	0.0%	0	0	0	0	6,420	5,536	769
Operating Practices inspections	12	11	9	14	55.6%	11	9	14	34	150	151	180
Safety Inspections - Amusement rides	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
Total inspections	793	669	621	561	-9.7%	617	561	669	1,851	4,954	5,224	5,078
Certificate inspections	719	596	461	529	14.8%	529	461	596	1,586	4,034	4,341	4,154
Other inspections	74	73	160	32	-80.0%	88	32	160	265	920	883	923
Accidents	0	1	1	0	-100.0%	1	0	1	2	5	7	2
Incidents/Complaints	1	2	0	3	100%	2	0	3	5		6	9
Fatalities	0	0	0	0	0.0%	0	0	0	0		0	0
Positions authorized	7	7	7	7	0.0%	7	7	7	6	7	7	7
Vacant positions	1	0	0	0	0.0%	1	0	0	1	1	1	1
AR inspectors (Inspecting)	3.43	3.29	3.22	2.48	-23.0%	3	2	3				3.43
Elevator inspectors (Inspecting AR's)	0.25	0.37	0.30	0.37	0	0	0	0				0.25
AR inspectors (Not-Inspecting)	2.23	3.37	3.35	4.17	24.5%	4	3	4				2.23
Avg inspections per inspector	216	183	176	197	11.9%	185	176	197				216



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Safety Inspection - Elevators	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
Total Elevators Registered	21,445	21,533	21,579	21,620	0.2%	21,577	21,533	21,620		20,039	20,712	21,445
Elevators registered (Private Sector)	13,565	14,236	14,236	15,071	5.9%	14,291	13,565	15,071				
Elevators registered (Private Sector inspected)	3,881	3,245	3,245	2,442	-24.7%	3,189	2,442	3,881				
Elevators registered (State)	4,087	4,098	4,098	4,107	0.2%	4,097	4,087	4,107				
Total Elevators Overdue	6,000	5,966	5,931	5,551	-6.4%	5,816	5,551	5,966		2,505	6,157	6,000
Total elevators past due (Private Sector)		937	1,547	2,041	31.9%	1,508	937	2,041				
Up to 30 days past due (Private Sector)			835	780	-6.6%	0	780	835				
31-45 days past due (Private Sector)			384	367	-4.4%	0	367	384				
46-61 days past due (Private Sector)			307	359	16.9%	0	307	359				
> 61 days past due (Private Sector)			21	335	2447.6%	0	21	335				
Number of authorized 3rd party Inspectors		58	62	67	8.1%	62	58	67				
Total elevators past due (Private Sector)		3,881	3,245	2,442	-24.7%	3,189	2,442	3,881				
Total elevators past due (State)		1,148	1,139	1,068	-6.2%	1,118	1,068	1,148				
Up to 1 year past due (State)	5,347	11,007	979	958	-2.1%	981	958	11,007		2,365	6,082	5,347
1 to 2 years past due (State)	652	141	160	109	-31.9%	137	109	160		127	69	652
> 2 years past due (State)	1	0	0	1	100%	0	0	1		13	6	1
Total inspections	1,338	1,945	1,959	2,036	3.9%	1,980	1,945	2,036	5,940	19,051	15,790	15,901
Total inspections (Private Sector)		364	671	997	48.6%	677	364	997	2,032			
Total inspections (State)		1,572	1,268	1,030	-18.8%	1,290	1,030	1,572	3,870			
Site visits (State)	1,364	1,581	1,288	1,039	-19.3%	1,303	1,039	1,581	3,908	19,413	16,122	16,287
Accidents	0	1	0	1	100%	1	0	1	2	12	14	2
Incidents/Complaints	3	10	4	4	0.0%	6	4	10	18		31	33
Fatalities	0	0	0	0	0.0%	0	0	0	0		0	0
Positions authorized	26	23	23	23	0.0%	23	23	23		23	26	26
Vacant positions	6	3	3	3	0.0%	3	3	3		1	5	6
Elevator inspectors (Inspecting)	14.40	15.48	13.31	10.65	-20.0%	13	11	15				185.04
AR inspectors (Inspecting elevators)	0.34	0.33	0.43	0.35	-19.1%	0	0	0				16.30
Elevator inspectors (Not-Inspecting)	5.35	4.15	6.38	8.98	40.8%	7	4	9				63.51
Fiscal Year benchmark	76	76	76	76	0.0%	76	76	76				76
Avg inspections per inspector	93	100	94	94	0.5%	96	94	100				79
Avg inspections per inspector per day	4.1	4.5	4.5	4.5	0.9%	4.5	4.5	4.5				3.8
Boilers and pressure vessels	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
Units registered Total	54,763	54,763	54,602	54,532	-0.1%	54,632	54,532	54,763		55,352	55,890	54,763
Units registered--MD State	15,024	15,024	14,908	14,009	-6.0%	14,647	14,009	15,024		15,142	14,693	15,024
Units registered--Special	39,739	39,739	39,694	40,523	2.1%	39,985	39,694	40,523		40,210	41,197	39,739
Total inspections	2,946	2,719	2,528	2,343	-7.3%	2,530	2,343	2,719	7,590	27,598	26,707	29,618
Inspections--MD State	763	815	617	615	-0.3%	682	615	815	2,047	5,534	6,741	8,424
Inspections--Special	2,183	1,904	1,911	1,728	-9.6%	1,848	1,728	1,911	5,543	22,064	19,966	21,194
Accidents	0	0	0	0	0.0%	0	0	0	0	2	1	2
Incidents/Complaints	0	0	0	0	0.0%	0	0	0	0			0
Fatalities	0	0	0	0	0.0%	0	0	0	0		0	0
Positions authorized	13	13	13	13	0.0%	13	13	13		11	13	13
Vacant positions	5	5	5	5	0.0%	5	5	5				5
BPV inspectors (Inspecting)	4.67	4.67	3.67	3.44	-6.1%	4	3	5				4.67
BPV inspectors (Not-Inspecting)	3.33	3.33	4.33	4.56	5.2%	4	3	5				3.33
Fiscal Year benchmark	165	165	165	165	0.0%	165	165	165				165
Avg inspections per Inspector	164	174	168	179	6.3%	174	168	179				164



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Overdue Inspections	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	
Total BPV past due	9,570	10,156	9,687	9,273	-4.3%	9,705	9,273	10,156		13,606	14,606	9,570	
Up to 1 year past due	4,722	5,501	5,117	4,841	-5.4%	5,153	4,841	5,501		6,577	7,186	4,722	
1 to 2 years past due	1,957	1,896	1,931	1,974	2.2%	1,934	1,896	1,974		2,533	2,642	1,957	
> 2 years past due	2,891	2,759	2,639	2,458	-6.9%	2,619	2,458	2,759		4,496	4,778	2,891	
Total State of Maryland	6,337	6,568	6,018	5,652	-6.1%	6,079	5,652	6,568		7,246	7,145	6,337	
Up to 1 year past due-State	2,667	2,954	2,764	2,657	-3.9%	2,792	2,657	2,954		2,451	2,658	2,667	
1 to 2 years past due-State	1,301	1,279	1,225	1,233	0.7%	1,246	1,225	1,279		1,637	1,299	1,301	
> 2 years past due-State	2,369	2,335	2,029	1,762	-13.2%	2,042	1,762	2,335		3,158	3,188	2,369	
Total Insurance-other	3,233	3,588	3,669	3,621	-1.3%	3,626	3,588	3,669		6,360	7,461	3,233	
Up to 1 year past due-other	2,055	2,547	2,353	2,184	-7.2%	2,361	2,184	2,547		4,126	4,528	2,055	
1 to 2 Years past due-other	656	617	706	741	5.0%	688	617	741		896	1,343	656	
> 2 years past due-other	522	424	610	696	14.1%	577	424	696		1,338	1,590	522	
ACE American Insurance	0	13	18	8	-55.6%	13	8	18		32	54	0	
ARISE Incorporated	173	293	256	184	-28.1%	244	184	293		814	482	173	
Chubb	220	223	228	163	-28.5%	205	163	228		425	303	220	
Cincinnati Insurance	24	39	37	58	56.8%	45	37	58		48	46	24	
CNA Insurance Company	94	110	104	121	16.3%	112	104	121		200	267	94	
FM Global	26	91	43	73	69.8%	69	43	91		75	34	26	
Hartford Steam Boiler	1,539	1,865	1,935	1,747	-9.7%	1,849	1,747	1,935		3,117	4,670	1,539	
Hartford Steam Boiler-CT	29	26	57	113	98.2%	65	26	113		5	109	29	
Liberty Mutual Insurance Co	0	2	2	2	0.0%	2	2	2					
National Union Fire Insurance	0	0	0	0	0.0%	0	0	0		2	1	0	
Seneca Insurance	79	57	96	95	-1.0%	83	57	96		94	67	79	
Travelers	658	554	587	838	42.8%	660	554	838		823	1,166	658	
Zurich American Insurance	386	310	301	214	-28.9%	275	214	310		720	258	386	
Sasol North America Inc.	5	5	5	5	0.0%	5	5	5		5	4	5	
MOSH	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	
Voluntary compliance sites	1	0	1	1	0.0%	1	0	1	2	9	16	18	
Inspections	181	191	122	90	-26.2%	134	90	191	403	1,433	1,346	1,598	
Inspector positions authorized	57	56	56	56	0.0%	56	56	56		59	59	57	
Inspectors (current)	53	51	50	50	0.0%	50	50	51		54	58	53	
Violations	860	635	509	493	-3.1%	546	493	635	1,637	5,446	7,029	7,319	
Hazards abated	624	433	458	319	-30.3%	403	319	458	1,210	5,446	5,325	5,954	
Crane letters sent	1	1	0	0	-100.0%	1	0	1	2			6	
Employees removed from exposure	5618	3,158	4,251	6,184	45.5%	4,531	3,158	6,184	13,593	111,334	79,617	49,238	
Training classes	6	3	10	9	-10.0%	7	3	10	22	201	84	96	
Training participants	179	61	178	189	6.2%	143	61	189	428	5,492	2,101	2,556	
Other Persons Affected	545	371	100	2,006	1906.0%	826	100	2,006	2,477		19,041	5,563	
Complaints w/ serious hazards inspected	10	12	9	6	-33.3%	9	6	12	27	71	60	104	
Accidents investigated	10	12	9	7	-22.2%	9	7	12	28	139	135	121	
Fatalities investigated	2	3	1	0	-100.0%	1	0	3	4	32	22	27	
Fatalities investigated <1 day of notification	2	3	1	0	-100.0%	1	0	3	4	28	21	26	
% investigated <1 day	100%	100%	100%	0%	-100.0%	1	0	1		87.50%	97.20%	100%	
Discrimination complaints	5	5	1	2	100.0%	3	1	5	8	36	25	16	
Consultation initial safety	10	8	12	7	-41.7%	9	7	12	27	173	155	160	
Consultation initial health	7	7	8	6	-25.0%	7	6	8	21	94	103	107	
Consultation follow up	2	3	4	2	-50.0%	3	2	4	9	38	27	23	
Consultation training	1	0	0	0	0.0%	0	0	0	0	8	9	11	
Apprenticeship and training	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	
Active programs registered	185	183	183	183	0.0%	183	183	183				185	
Inactive programs registered	304	305	304	304	-0.3%	305	304	305				304	
Total programs registered	489	488	488	487	-0.2%	488	487	488		513	501	489	
Visits - Compliance review	7	6	2	4	100.0%	4	2	6	12	13	40		41
Compliance review benchmark	9	9	9	9	0.0%	9	9	9				9	
Technical assistance	125	84	77	85	10.4%	82	77	85	246	131	151	674	
Marketing and development	19	10	11	8	-27.3%	10	8	11	29	75	125	162	
Apprentice registration occurrences	482	420	509	710	39.5%	546	420	710	1,639			1,535	
Apprentices registered - total	9,487	9,477	9,654	9,888	2.4%	9,673	9,477	9,888		9,398	9,661	9,487	
Total # minority apprentices	3,623	3,608	3,661	3,761	2.7%	3,677	3,608	3,761		3,698	3,786	3,623	
Total # women apprentices	446	437	443	456	2.9%	445	437	456		492	495	446	
Minority apprentice graduates	87	30	22	25	13.6%	26	22	30	77	298	310	321	
Women apprentice graduates	7	2	1	1	0.0%	1	1	2	4	75	27	34	
Apprentice graduates - total	248	64	70	116	65.7%	83	64	116	250	1,175	1,050	1,045	
Field representatives	4	2	2	2	0.0%	2	2	2	4	4	4	4	
Participating employers	3,135	3,136	3,150	3,160	0.3%	3,149	3,136	3,160		3,030	3,118	3,135	



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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
LICENSE TOTALS												
Architects	6,102	6,159	6,175	6,182	0.1%	6,172	6,159	6,182		5,679	5,899	6,102
Barbers	6,267	6,265	6,261	6,265	0.1%	6,264	6,261	6,265		6,155	6,270	6,267
Bay Pilots	65	63	65	65	0.0%	64	63	65		69	60	65
Cemetery Oversight	1,340	1,360	1,356	1,333	-1.7%	1,350	1,333	1,360		979	1082	1,340
Certified Interior Design	315	316	319	316	-0.9%	317	316	319		289	314	315
Certified Public Accountants	19,736	19,752	19,780	19,784	0.0%	19,772	19,752	19,784		19,368	19,826	19,736
Cosmetologists	47,977	48,043	47,952	47,830	-0.3%	47,942	47,830	48,043		45,863	47,774	47,977
Stationary Engineers	6,399	6,390	6,363	6,340	-0.4%	6,364	6,340	6,390		5,132	6,386	6,399
Foresters	192	193	198	201	1.5%	197	193	201		180	185	192
Home Improvement	27,233	27,321	27,312	27,423	0.4%	27,352	27,312	27,423		18,103	26,694	27,233
HVACR Contractors	17,296	17,458	17,509	17,637	0.7%	17,535	17,458	17,637		15,901	16,850	17,296
Landscape Architects	990	988	991	992	0.1%	990	988	992		876	938	990
Land Surveyors	997	1,010	1,014	1,015	0.1%	1,013	1,010	1,015		928	985	997
Master Electricians	4,957	4,969	4,978	4,985	0.1%	4,977	4,969	4,985		4,372	4,790	4,957
Plumbers	13,723	13,785	13,754	13,647	-0.8%	13,729	13,647	13,785		13,043	13,749	13,723
Precious Metal Dealers & Pawnbrokers	412	414	419	426	1.7%	420	414	426		265	297	412
Professional Engineers	19,492	19,825	19,900	19,931	0.2%	19,885	19,825	19,931		17,435	18,686	19,492
Real Estate	48,920	48,531	48,064	47,573	-1.0%	48,056	47,573	48,531		55,788	54,201	48,920
Real Estate Appraisers and Home Inspectors	5,144	5,118	5,051	5,015	-0.7%	5,061	5,015	5,118		5,462	5,836	5,144
NEW LICENSES												
Architects	18	62	44	23	-47.7%	43	23	62	129	369	311	385
Barbers	52	55	55	57	3.6%	56	55	57	167	544	542	550
Bay Pilots	0	2	1	4	300.0%	2	1	4	7	4	7	12
Cemetery Oversight	49	27	23	23	0.0%	24	23	27	73	330	319	512
Certified Interior Design	3	1	2	4	100.0%	2	1	4	7	22	35	24
Certified Public Accountants	41	38	79	30	-62.0%	49	30	79	147	602	854	589
Cosmetologists	383	334	313	286	-8.6%	311	286	334	933	4,272	4,470	3,855
Stationary Engineers	5	12	9	8	-11.1%	10	8	12	29	420	1,177	214
Foresters	0	1	3	1	-66.7%	2	1	3	5	5	6	9
Home Improvement	312	238	219	246	12.3%	234	219	246	703	2,890	3,176	2,992
HVACR Contractors	249	305	332	337	1.5%	325	305	337	974	2,669	2,692	2,612
Landscape Architects	8	1	3	6	100.0%	3	1	6	10	51	64	57
Land Surveyors	1	17	6	1	-83.3%	8	1	17	24	27	62	30
Master Electricians	17	28	20	14	-30.0%	21	14	28	62	349	386	307
Plumbers	125	198	190	148	-22.1%	179	148	198	536	1,838	2,059	1,681
Precious Metal Dealers & Pawnbrokers	14	8	9	10	11.1%	9	8	10	27	25	80	123
Professional Engineers	84	346	94	75	-20.2%	172	75	346	515	1,203	1,387	1,241
Real Estate	468	387	358	408	14.0%	384	358	408	1,153	9,854	9,337	6,629
Real Estate Appraisers and Home Inspectors	19	21	9	16	77.8%	15	9	21	46	927	1,088	370



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	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
LICENSE RENEWALS - RATE												
Architects	82.0%	69.0%	71.0%	78.0%	9.9%	73%	69%	78%				
Barbers	64.0%	63.0%	63.0%	66.0%	4.8%	64%	63%	66%				
Bay Pilots	0.0%	0.0%	0.0%	0.0%	0.0%	0%	0%	0%				
Certified Interior Design	62.0%	78.0%	86.0%	57.0%	-33.7%	74%	57%	86%				
Certified Public Accountants	86.0%	86.0%	82.0%	88.0%	7.3%	85%	82%	88%				
Cosmetologists	66.0%	68.0%	66.0%	67.0%	1.5%	67%	66%	68%				
Stationary Engineers	85.0%	80.0%	82.0%	85.0%	3.7%	82%	80%	85%				
Foresters	0.0%	67.0%	50.0%	0.0%	-100.0%	39%	0%	67%				
Home Improvement	64.0%	65.0%	67.0%	64.0%	-4.5%	65%	64%	67%				
HVACR Contractors	48.0%	45.0%	39.0%	43.0%	10.3%	42%	39%	45%				
Landscape Architects	76.0%	84.0%	87.0%	81.0%	-6.9%	84%	81%	87%				
Land Surveyors	81.0%	56.0%	59.0%	71.0%	20.3%	62%	56%	71%				
Master Electricians	83.0%	79.0%	78.0%	78.0%	0.0%	78%	78%	79%				
Plumbers	56.0%	50.0%	48.0%	51.0%	6.3%	50%	48%	51%				
Precious Metal Dealers & Pawnbrokers	63.0%	60.0%	52.0%	63.0%	21.2%	58%	52%	63%				
Professional Engineers	83.0%	74.0%	83.0%	82.0%	-1.2%	80%	74%	83%				
Real Estate	58.0%	58.0%	58.0%	56.0%	-3.4%	57%	56%	58%				
Real Estate Appraisers and Home Inspectors	20.0%	29.0%	35.0%	34.0%	-2.9%	33%	29%	35%				
Cemetery Oversight	12.0%	13.0%	26.0%	22.0%	-15.4%	20%	13%	26%				
LICENSE RENEWALS-RAW DATA												
Architects	266	258	218	230	5.5%	235	218	258	706	2,612	2,700	2,188
Barbers	284	274	257	270	5.1%	267	257	274	801	2,882	2,513	2,335
Bay Pilots	0	0	0	0	0.0%	0	0	0	0	0	54	0
Certified Interior Design	17	18	15	19	26.7%	17	15	19	52	126	143	100
Certified Public Accountants	871	792	861	888	3.1%	847	792	888	2,541	9,507	9,214	7,231
Cosmetologists	1,960	1,769	1,947	1,839	-5.5%	1852	1769	1947	5,555	20,093	21,032	16,519
Stationary Engineers	267	244	311	302	-2.9%	286	244	311	857	2,304	2,313	2,008
Foresters	2	4	4	3	-25.0%	4	3	4	11	150	24	147
Home Improvement	1,290	1,058	1,117	1,069	-4.3%	1081	1058	1117	3,244	11,457	10,527	10,370
HVACR Contractors	572	535	1,057	905	-14.4%	832	535	1057	2,497	5,312	6,916	4,931
Landscape Architects	36	29	56	56	0.0%	47	29	56	141	409	424	368
Land Surveyors	32	20	16	14	-12.5%	17	14	20	50	403	476	318
Master Electricians	310	228	233	236	1.3%	232	228	236	697	1,809	2,609	2,131
Plumbers	543	511	499	532	6.6%	514	499	532	1,542	5,078	5,337	4,376
Precious Metal Dealers & Pawnbrokers	15	17	18	15	-16.7%	17	15	18	50	71	120	93
Professional Engineers	762	581	619	620	0.2%	607	581	620	1,820	7,183	7,248	5,821
Real Estate	2,716	2,278	2,459	2,525	2.7%	2421	2278	2525	7,262	25,881	30,468	24,147
Real Estate Appraisers and Home Inspectors	75	65	73	108	47.9%	82	65	108	246	1,316	767	629
Cemetery Oversight	18	10	25	29	16.0%	21	10	29	64	203	255	208



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	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
HOME IMPROVEMENT												
New Complaints and Claims												
Claims Received	30	31	27	27	0.0%	28	27	31	85			
Complaints Received	147	170	145	145	0.0%	153	145	170	460			
Licensed	73	91	101	90	-10.9%	94	90	101	282	1,612	1,183	1,046
Unlicensed	74	79	44	55	25.0%	59	44	79	178	1,294	856	793
Open Complaints/Claims												
Intake/Pre Investigation		5	0	41	0.0%	15	0	41	46			
Mediation		9	8	0	-100.0%	6	0	9	17			
Pending Show Cause Hearings		30	48	41	-14.6%	40	30	48	119			
No. Show Cause Hearings Held		0	0	0	0.0%	0	0	0	0			
Under Investigation		818	735	710	-3.4%	754	710	818	2,263			
Total Open Complaints		1608	1788	1748	-2.2%	1715	1608	1788	5,144			
Total Open Claims		795	822	823	0.1%	813	795	823	2,440			
Average Caseload	94	117	105	101	-3.8%	108	101	117		93	105	1,342
Post Investigation		790	1053	1038	-1.4%	960	790	1053	2,881			
Number Investigators	7	7	7	7	0.0%	7	7	7		7	85	88
Closed Investigations												
Investigations completed	233	113	163	195	19.6%	157	113	195	471	3,308	3,525	2,606
ADR	32	26	33	23	-30.3%	27	23	33	82			
Disciplinary Actions		5	10	2	-80.0%	6	2	10	17			
Investigation time to resolution in Days	83	157	152	151	-0.7%	153	151	157		91	108	1,358
Criminal Court Activity												
Complaints Referred for Prosecution		29	30	27	-10.0%	29	27	30				
Prosecutions		11	100	88	-12.0%	66	11	100				
No. of contractors found guilty		35	20	19	-5.0%	25	19	35				
No. of contractors ordered pay restitut.		32	29	33	13.8%	31	29	33				
Monetary Amounts												
Monetary Settlement by Investigators	\$9,705	\$26,400	\$30,090	24296	-19.3%	\$26,929	\$24,296	\$30,090	\$80,786			
Monetary Settlement through ADR		0	0	0	0.0%	\$0	\$0	\$0				
Court-Ordered Restitution	\$198,314	\$284,044	\$257,665	247034	-4.1%	\$262,914	\$247,034	\$284,044	\$788,743			
Total Monetary Amount	\$208,019	\$310,444	\$287,755	\$271,330	-5.7%	\$289,843	\$271,330	\$310,444				
Guaranty Fund												
Guaranty Fund Awards	\$120,458	\$179,644	\$69,891	11660	-83.3%	\$87,065	\$11,660	\$179,644	\$261,195			
Guaranty Fund Reimbursements	\$21,719	\$20,900	\$15,378	11660	-24.2%	\$15,979	\$11,660	\$20,900				
Guarantee Fund Balance	\$1,574,658	\$1,441,133	\$1,318,095	1355164	2.8%	\$1,371,464	\$1,318,095	\$1,441,133	\$14,085,694			



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	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
Licensing Activity												
Current Licenses Total	27,233	27,321	27,349	27,423	0.3%	27,364	27,321	27,423				
Contractor/Salesperson	16,075	16,105	16,121	16,123	0.0%	16,116	16,105	16,123				
Sub-Contractor	683	679	681	683	0.3%	681	679	683				
Salesperson	2,186	2,185	2,166	2,175	0.4%	2,175	2,166	2,185				
Contractors/Salesperson (Corp/Part)		7,475	7,531	7,588	0.8%	7,531	7,475	7,588				
New Applications Received	108	93	83	71	-14.5%	82	71	93	247			
Examination Results												
# of Exams Taken	244	296	256	210	-18.0%	254	210	296	762			
# of Exams Passed	165	195	175	122	-30.3%	164	122	195	492			
Pass Rate (%)	68	66	68	58	-14.7%	64	58	68	192			
REAL ESTATE												
Complaints	34	38	65	51	-21.5%	51	38	65	154	777	901	587
Investigations Completed	19	15	7	19	171.4%	14	7	19	41	97	200	155
Investigation time to resolution in Days	131	142	123	132	7.3%	132	123	142			1,612	1471
ADR	4	2	6	2	-66.7%	3	2	6	10	25	62	77
District court	0	0	0	0	0.0%	0	0	0	0	0	0	0
Investigators	6	6	6	6	0.0%	6	6	6	18	2	54	68
Avg. caseload	20	20	20	20	0.0%	20	20	20	60	25	20	240
Awaiting Administrative Review		0	0	0	0.0%	0	0	0	0			
Awaiting Assignment to Investigator		22	18	19	5.6%	20	18	22	59			
Under Investigation		120	120	120	0.0%	120	120	120	360			
Awaiting Panel Review		21	18	19	5.6%	19	18	21	58			
Total Open		201	190	191	0.5%	194	190	201	582			
Total Closed During Month		37	49	47	-4.1%	44	37	49	133			
Post Panel		100	74	96	29.7%	90	74	100	270			
DISCIPLINARY ACTIONS												
Home Improvement	5	5	10	2	-80.0%	6	2	10	17	186	136	124
Real Estate	6	2	14	2	-85.7%	6	2	14	18	35	81	90
Real Estate Appraisers and Home Inspectors	0	1	0	2	0.0%	1	0	2	3	8	10	19
All Other Boards/Commissions	7	11	4	11	175.0%	9	4	11	26		60	54
Fines Collected		\$18,390	\$11,300	\$16,700	47.8%	\$15,463	\$11,300	\$18,390	\$46,390			
ALL OTHERS												
Complaints	78	103	72	39	-45.8%	71	39	103	214	681	659	664
Investigations Completed	1	0	16	9	-43.8%	8	0	16	25	42	65	44
Investigation time to resolution	0	0	7	13	85.7%	7	0	13		35	655	1480
ADR	0	0	0	1	0.0%	0	0	1	1		0	0
District court	0	0	1	0	-100.0%	0	0	1	1	7	1	0
Investigators			1	1	0.0%	1	1	1	2	1.5	8	0
Avg. caseload			17	16	-5.9%	17	16	17	33		13	0
CALL CENTERS												
Call volume	10249	9910	9994	9806	-1.9%	9,903	9,806	9,994	29,710		78,632	116059
Avg length of call in min	1.51	1.52	1.5	1.51	0.7%	1.51	1.50	1.52			1.56	1.52
Resolution of problem on call											N/A	N/A



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	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
Transfer to other entity											N/A	N/A
Customer service agents	3.21	2.92	2.72	3.6	32.4%	3.08	2.72	3.60			3.11	3.15
Avg. New Application Processing time (days) (NEW)												
Architects	15	10	14	12	-14.3%	12	10	14				
Certified Interior Design	2	1	2	2	0.0%	2	1	2				
Certified Public Accountants	8	13	34	21	-38.2%	23	13	34				
Landscape Architects	6	1	24	3	-87.5%	9	1	24				
Land Surveyors	47	0	0	0	0.0%	0	0	0				
Professional Engineers	10	8	8	13	62.5%	10	8	13				
Real Estate	1	1	1	1	0.0%	1	1	1	3			
MFR Complaint Measures (NEW)	FY2007	FY2008			Total FY07 & FY08	Average	08 Estimate	% Est. Met				
% of complaints closed < 180 days	63.4%	54.8%				59%	65%	-15.7%				
average completion time	209	237				223	190	24.7%				
% HIC complaints resolved by mediation/settlement	17.0%	15.0%				16%	20%	-25.0%				
\$ recovered for consumers in non-guaranty cases from HIC activities	2,880,000	1,440,000			4,320,000	2,160,000	1,750,000	-17.7%				
MFR General Measures	FY2007	FY2008			Total FY07&FY08	Average	08 Estimate	% Estimate Met				
Customer service rating, on a scale of 1 to 10	5.37	4.90				5.14	4.9	0.0%				
% renewals via Internet/telecommunications	85%	86%				86%	86%	0.0%				



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Volume 3 Number 2
 Reporting Period September, 2009

UNEMPLOYMENT INSURANCE FOR 9-30-09						Fiscal Year To Date							
	June-09	July-09	Aug-09	Sept-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
ISSUANCES AND DETERMINATIONS													
New Claims Filed	36,725	35,868	30,054	28,474	-5.3%	31,465	28,474	35,868	94,396		211,233	246,308	376,192
Persons Currently Drawing UI Benefits	78,508	80,538	77,847	70,128	-9.9%	76,171	70,128	80,538			35,719	41,309	67,919
Dollars Paid in Benefits (in millions \$\$\$)	104.1	86.6	96.7	74.1	-23.4%	85.8	74	97	257		403	507	917
Trust Fund Balance (in million \$\$\$)	494	420	394.9	312	-21.0%	376	312	420	1,127	900	1058	986	288
# of First UI Checks issued - Regular UI	15,527	13,422	13,300	13,412	0.8%	13,378	13,300	13,422	40,134		84,681	103,693	175,340
# of First UI Checks issued - Ex. Fed Employees	64	41	36	50	38.9%	42	36	50	127		581	504	293
# of First UI Checks issued - Ex Military	72	69	76	85	11.8%	77	69	85	230		794	723	815
% of claims filed via the Internet	50.7%	51.9%	49.3%	48.7%	-1.2%	50.0%	48.7%	51.9%			18.6%	18.5%	42.7%
Final Payments	9045	9632	10827	8248	-23.8%	9,569	8,248	10,827	28,707		30171	35502	65162
% of First UI Checks Issued <21 days – Regular UI DLA = 87%	88.1%	87.0%	85.6%	82.0%	-4.2%	84.9%	82.0%	87.0%		87%	94.1%	93.7%	91.2%
% of First UI Checks Issued <21 days – Ex-Fed. Emp. DLA = 70%	75.8%	83.1%	77.2%	72.0%	-6.7%	77.4%	72.0%	83.1%		70%	88.9%	91.3%	84.6%
% of First UI Checks Issued <21 days – Ex-Military DLA = 87%	95.5%	96.9%	96.1%	94.0%	-2.2%	95.7%	94.0%	96.9%		87%	96.0%	93.8%	96.0%
# Determinations [nonmonetary e.g. quit/fired]	33,026	34,106	33,585	30,342	-9.7%	32,678	30,342	34,106	98,033		278,665	315,707	405,532
% of Determinations issued in 21 days of issue detection DLA = 80%	82.6%	80.4%	79.1%	82.2%	3.9%	79.5%	79.1%	80.4%		80%	93.3%	88.4%	84.7%
# Open Employer Accounts	141,707	141,669	138,936	138,900	0.0%	139,835	138,900	141,669					
FEDERAL REVIEW - QUARTERLY	Q2-09	Q3-09	Q4-09	Q1-10	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
					Fiscal Year	To Date	by Quarters						
Exhaustion rate-% of people who rec'd all 26 weeks	38.7%	42.3%	43.3%	46.7%	7.9%	42.8%	38.7%	43.3%			31.5%	33.6%	41.8%
Average duration of receipt of benefits	15.1	15.4	15.8	16.6	5.1%	15.7	15.1	15.8			14.7	15.2	15.6
% of determinations passing Federal Review - quality/accuracy DLA = 75%	80.2%	76.4%	75.2%	Not Available	0.0%	77.3%	75.2%	80.2%		75%	83.2%	82.9%	76.9%
# of employer status determinations completed	3,898	5,108	4,165	Not Available	0.0%	4,390.3	3,898	5,108	17,791		21,368	19,465	17,791
% of determinations completed <180 days of establishment DLA = 80%	94.2%	90.9%	91.60%	Not Available	0.0%	92.2%	90.9%	94.2%		80%	82.5%	86.1%	93.1%
# of detectable/recoverable overpayments established	8,418	10,730	12,248	12,706	3.7%	11,025.5	8,418	12,248	40,222		26,536	23,224	40,222
% of overpayments established for recovery DLA = 55%	93.2%	90.9%	96.10%	Not Available	0.0%	93.4%	90.9%	96.1%		55%	78.5%	88.4%	94.3%
\$ UI Overpayments - Total Outstanding Balance	52,464,732	57,321,037	61,559,470	66,880,013	8.6%	59,556,313							
\$ of employer taxes deposited into Clearing Acct.	\$67.1M	\$265.2M	\$73.2M	Not Available	-72.4%	\$115.4M	\$56.3M	\$265.2M	\$461.8M		\$395M	\$415M	\$462M
# of employers audited	976	863	762	Not Available	0.0%	867.0	762	976	3,548	700/2800	2,841	3,484	3,548
% of employers audited DLA = 2% per year	2.8%	2.4%	2.2%	Not Available	0.0%	2.4%	2.2%	2.8%		2%	2.1%	2.4%	2.5%
<i>Note: % = Federal [USDOL] Desired Level of Achievement (DLA) figure</i>													



Department of Labor, Licensing and Regulation
Unemployment Insurance Appeals

LOWER APPEALS	REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON		
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
Total No. U.I Appeals Filed	4,174	4,635	4,215	4,599	9.1%	4,406	4,174	4,635	17,623		25,505	28,228	41,997
Disposition - in favor of appellant	1,337	1,507	1,470	1,421	-3.3%	1,434	1,337	1,507	5,735		8,128	10,330	12,399
Disposition - not in favor appellant	2,558	3,065	3,006	3,054	1.6%	2,921	2,558	3,065	11,683		17,207	17,410	24,305
Total No. U.I. Decisions	3,895	4,572	4,476	4,475	0.0%	4,355	3,895	4,572	17,418		25,335	27,740	35,350
No. U.I. Hearing Examiners	39	41	39	41	5.1%	40	39	41			29	27	
% of cases out in 30 days	7%	6%	6%	9%	50.0%	7.0%	0	0		**60%	68%		
% of cases out in 45 days	14%	17%	22%	20%	-9.1%	18.3%	0	0		**85%	91%		
Case age (avg) in days	39	41	41	42	2.4%	41	39	42		**30			**30
No. Pending Appeals	9863	9,868	9,844	9,584	-2.6%	9790	9,584	9,868					
Hearing Examiner Quality; Percent		100%				100%				***85%	99%	96%	***85%

** Per USDOL Guidelines

***U.S.D.O.L. 80% scoring 85 or better

HIGHER APPEALS	REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON*****		
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
U.I. Appeals Recieved	540	562	590	533	-9.7%	556	533	590	2,225		3,170	3,717	4,655
Claimant Appeals	449	461	481	450	-6.4%	460	449	481	1,841				***2748
Employer Appeals	86	97	108	83	-23.1%	94	83	108	374				***513
Agency Appeals	1	1	1	0	-100.0%	1	0	1	3				***9
Decisions Mailed	564	295	417	544	30.5%	455	295	564	1,820		3,328	3,576	4,294
Disposition - Affirmed	246	147	207	284	37.2%	221	147	284	884			1,772	2,330
Disposition - Affirmed w/comment	235	148	146	169	15.8%	175	146	235	698			542	1,705
Disposition - Reversed	19	12	21	24	14.3%	19	12	24	76		66	62	170
Disposition - Remanded	52	43	26	60	130.8%	45	26	60	181			292	343
Disposition - Modified	10	2	1	0	-100.0%	3	0	10	13			19	39
Disposition - Unnecessary	2	0	7	2	-71.4%	3	0	7	11			9	23
E.A. Appeals Received	25	23	18	51	183.3%		18	51	117				
E.A. Decisions Mailed	11	10	14	30	114.3%		10	30	65				
% of cases out in 45 days	73%	72%	61%	63%	3.3%	73%	54%	81%		50%*	89%	86%	73%
% of cases out in 75 days	88%	87%	89%	91%	2.2%	92%	85%	96%		80%*	97%	96%	92%
Case age (avg)	38	38	43	50	16.3%	33	27	41		40**			33

*USDOL Time Lapse Standards

**New Case Aging Standards - The proposed Acceptable Level of Performance for the average age of appeals for Higher Authority Appeals is 40 days.

***This total reflects numbers from Nov, 2008 through June, 2008.

We currently have 179 pending employer account cases and 995 pending u.i. cases.



StateStat
Department of Labor, Licensing and Regulation
Racing Commission

RACING COMMISSION	REPORTING PERIODS				% Change	Fiscal Year to Date				FY Comparison		
	Jun-09	Jul-09	Aug-09	Sep-09		Avg	Min	Max	Total	FY07	FY08	FY09
RACES												
Live racedays - thoroughbred	0	0	14	14	0.0%	9	0	14	28	128	169	160
Live Race Days-harness	8	19	17	2	-88.2%	13	2	19	38	74	81	40
Wagering - thoroughbred	\$18,358,886	\$17,698,892	\$20,031,801	18,012,849	-10.1%	\$18,581,181	\$17,698,892	\$20,031,801	55,743,542	\$249,667,559	\$314,234,024	\$248,766,485
Wagering - harness	\$5,163,718	\$6,180,761	\$6,024,588	4,370,567	-27.5%	\$5,525,305	\$4,370,567	\$6,180,761	16,575,916	\$76,421,537	\$94,057,104	\$87,342,172
Wagering - total	\$23,522,604	\$23,879,653	\$26,056,389	\$22,383,416	-14.1%	\$24,106,486	\$22,383,416	\$26,056,389	72,319,458	\$326,089,096	\$408,291,128	\$336,108,657
TESTING AND SUPERVISION												
Equine - Blood/gas tests	0	1	1	0	-100.0%	1	0	1	2	13	274	90
Equine - Blood/gas overages	0	0	0	0	0.0%	0	0	0	0		0	0
Equine - specimen testing	147	399	897	560	-37.6%	619	399	897	1,856	7,132	9,981	6,246
Equine - violations	4	4	7	3	-57.1%	5	3	7	14	32	22	36
Human testing	6	32	2	0	-100.0%	11	0	32	34	66	52	12
Confirmations (+-)	6	0	0	0	0.0%	0	0	0	0	8	32	19
Rulings issued - thoroughbred	0	0	0	11	100%	4	0	11	11		226	197
Rulings issued - harness	4	25	5	1	-80.0%	10	1	25	31		46	42
Rulings issued - total	4	25	5	12	140.0%	14	5	25	42		235	239
THOROUGHBRED LICENSING												
Original Owner	2	7	45	54	20.0%	35	7	54	106	594	459	390
Renewal Owner	12	4	64	50	-21.9%	39	4	64	118	1,878	1,805	1,587
Owners licenses total	14	11	109	104	-4.6%	75	11	109	224	2,472	2,264	1,977
Original Trainer	1	0	2	6	200.0%	3	0	6	8	51	49	60
Renewal Trainer	0	0	14	15	7.1%	10	0	15	29	233	195	184
Assistant Trainer	0	0	10	9	-10.0%	6	0	10	19	103	114	110
Owner/Trainer	0	2	24	6	-75.0%	11	2	24	32	398	333	324
Jockey	0	1	13	16	23.1%	10	1	16	30	262	239	250
Jockey Agent	0	0	1		-100.0%	1	0	1	1	33	26	34
Veterinarian	1	0	3	4	33.3%	2	0	4	7	26	29	26
Farrier	0	1	6	4	-33.3%	4	1	6	11	30	36	38
Stable Employee & Ex. Rider	0	7	190	113	-40.5%	103	7	190	310	880	1,083	1,145
Mutual Employee	270	16	81	2	-97.5%	33	2	81	99	517	471	505
Vendor	0	2	14	20	42.9%	12	2	20	36	155	155	154
Exercise Rider	0	5	46	18	-60.9%	23	5	47	70	252	263	260
Track Employee	0	6	62	23	-62.9%	30	6	62	91	271	313	314
Total Licenses	286	51	575	340	-40.9%	322	51	576	967	6,574	5,570	5,381
THOROUGHBRED REGISTRATIONS												
Authorized Agent	0	0	1	1	0.0%	1	0	1	2	86	55	25
Assumed Name	7	2	43	39	-9.3%	28	2	43	84	805	812	724
Total Registrations	7	2	44	40	-9.1%	29	2	44	86	891	867	749
HARNESS LICENSING												
Original Owner	34	61	25	1	-96.0%	29	1	61	87	218	168	123
Renewal Owner	146	165	44	2	-95.5%	70	2	165	211	755	629	348
Original Trainer	0	1	1	0	-100.0%	1	0	1	2	13	11	9
Renewal Trainer	18	20	2	2	0.0%	8	2	20	24	39	74	43
Driver	13	18	3	1	-66.7%	7	1	18	22	58	45	32
Trainer/Driver	34	14	3	0	-100.0%	6	0	14	17	48	57	48
Owner/Trainer	87	64	15	0	-100.0%	26	0	64	79	224	195	124
Owner/Trainer/Driver	76	35	5	0	-100.0%	13	0	35	40	196	171	92
Owner/Driver	8	2	1	0	-100.0%	1	0	2	3	24	19	13
Veterinarian	3	3	0	0	0.0%	1	0	3	3	11	11	8
Stable Employee	62	108	20	0	-100.0%	43	0	108	128	270	256	182
Mutual Employee	36	33	0	0	0.0%	11	0	33	33	111	89	89
Track Employee	72	28	1	0	-100.0%	10	0	28	29	152	148	109
Vendor	2	4	0	0	0.0%	1	0	4	4	17	22	8
Farrier	0	0	0	0	0.0%	0	0	0	0	5	3	0
Total Licenses	591	556	120	6	-95.0%	227	6	556	682	2,141	1,898	1,228
HARNESS REGISTRATIONS												
Authorized Agent	0	0	0	0	0.0%	0	0	0	0	0	3	0
Assumed Name	13	20	14	1	-92.9%	12	1	20	35	78	56	46
Total Registrations	13	20	14	1	-92.9%	12	1	20	35	78	59	46



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Quarterly Reporting

WORKFORCE DEVELOPMENT	Quarterly Reporting Periods					Fiscal Year to Date						Fiscal Comparison		
	Q2-09	Q3-09	Q4-09	Q1-10	%Change	Avg	Min	Max	Total	Target	High Target	FY07	FY08	FY-09
Incumbent Worker Training Maryland Business Works (MBW)														
Total Maryland workers who received DLLR funded training	598	527	449	960	114%	960	960	960	960					
Cost per Trainee	\$292	\$270	\$246	\$435	77%	435	435	435	435					
Total number of participating businesses	92	59	32	134	319%	134	134	134	134					
# Approved Projects	129	73	103	218	112%	218	218	218	218					
Total Cost of Incumbent Worker Training Projec	\$174,648	\$142,370	\$110,501	\$417,248	278%	417,248	417,248	417,248	417,248	\$1,000,000				
Federal Reporting Performance Indicators:														
Entered Employment Actuals														
Economically Disadvantaged Adults Numerator	933	907	877	907	3%	907	907	907				1,023	875	883
Economically Disadvantaged (# of exiters)	1,139	1,133	1,130	1,175	4%	1,175	1,175	1,175				1,308	1,052	1,135
Dislocated Workers Numerator	943	996	963	930	-3%	930	930	930				1,031	868	967
Dislocated Workers Denominator (# of Exiters)	1,067	1,123	1,101	1,081	-2%	1,081	1,081	1,081				1,169	986	1,101
Labor Exchange Numerator	61,993	62,406	62,562	62,240	-1%	62,240	62,240	62,240				46,446	57,419	62,562
Labor Exchange Denominator (# of Exiters)	99,164	101,150	105,007	110,352	5%	110,352	110,352	110,352				76,390	89,963	105,007
Entered Employment Rate %														
Economically Disadvantaged Adults	81.9%	80.1%	77.6%	77.2%	-1%	77.2%	77.2%	77.2%		72%	90%	78.2%	83.2%	77.8%
Dislocated Workers	88.4%	88.7%	87.5%	86.0%	-2%	86.0%	86.0%	86.0%		76%	95%	88.2%	88.0%	87.8%
Labor Exchange	63.0%	62.0%	60.0%	56.0%	-7%	56.0%	56.0%	56.0%		58%	72%	60.8%	64.0%	60.0%
Placement Data (EER Numerator)														
Total Maryland residents who are not employed at participation, but obtain employment in the QTR after exit (EER)	61,993	62,406	62,562	62,240	-1%	62,240	62,240	62,240				46,446	57,419	62,562
Anne Arundel (AA)	3,530	3,428	3,498	3,628	3.72%	3,628	3,628	3,628					3,549	3,498
Baltimore City (BM)	12,554	9,794	11,484	9,590	-16.49%	9,590	9,590	9,590					11,959	11,484
Baltimore County (BA)	7,045	7,113	6,992	7,311	4.56%	7,311	7,311	7,311					6,719	6,992
Frederick (FR)	1,773	1,818	1,746	1,771	1.43%	1,771	1,771	1,771					1,752	1,746
Lower Shore (LS)	2,708	2,411	2,799	2,536	-9.40%	2,536	2,536	2,536					2,458	2,799
Montgomery County (MG)	5,198	5,350	5,510	5,815	5.54%	5,815	5,815	5,815					5,212	5,510
Mid Maryland (MM)	3,666	3,556	3,794	3,935	3.72%	3,935	3,935	3,935					3,643	3,794
Prince George's County (PG)	4,883	4,703	5,217	5,189	-0.54%	5,189	5,189	5,189					4,318	5,217
Southern Maryland (SM)	3,002	3,044	3,122	3,218	3.07%	3,218	3,218	3,218					2,655	3,122
Susquehanna (SQ)	3,371	2,759	3,125	2,396	-23.33%	2,396	2,396	2,396					2,968	3,125
Upper Shore (US)	1,858	1,618	1,691	1,718	1.60%	1,718	1,718	1,718					1,479	1,691
Western Maryland (WM)	5,571	5,225	5,475	5,037	-8.00%	5,037	5,037	5,037					4,838	5,475
Virtual Office (VO)	6,834	11,587	8,109	10,096	24.50%	10,096	10,096	10,096					5,869	8,109
Employment Retention Actuals														
Economically Disadvantaged Adults Numerator	1,016	1,070	1,059	1,005	-5%	1,005	1,005	1,005				1,235	1,023	1,063
Economically Disadvantaged adults denominator (# of exiters)	1,187	1,227	1,224	1,172	-4%	1,172	1,172	1,172				1,431	1,251	1,228
Dislocated Workers Numerator	831	906	900	948	5%	948	948	948				1,003	945	901
Dislocated Workers Denominator (# Employed at Exit)	924	993	999	1,055	6%	1,055	1,055	1,055				1,128	1,065	998
Labor Exchange Numerator	63,430	64,032	64,546	64,496	0%	64,496	64,496	64,496				40,596	63,271	64,546
Labor Exchange Denominator (# Employed at Exit)	78,547	79,566	81,066	81,727	1%	81,727	81,727	81,727				50,577	77,030	81,066
Employment Retention Rate %														
Economically Disadvantaged Adults	85.6%	87.2%	86.5%	85.8%	-1%	85.8%	85.8%	85.8%		70%	88%	86.3%	81.8%	86.6%
Dislocated Workers	89.9%	91.2%	90.1%	89.9%	0%	89.9%	89.9%	89.9%		74%	92%	88.9%	88.7%	90.3%
Labor Exchange	81.0%	81.0%	80.0%	79.0%	-1%	79.0%	79.0%	79.0%		68%	85%	80.3%	82.0%	80.0%



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Quarterly Reporting

Placement Data (ERR Denominator)	Q2-09	Q3-09	Q4-09	Q1-10	% Change	Avg	Min	Max	Total	Target		FY07	FY08	FY-09	
Total Maryland residents who have a job in the QTR after exit (ERR)	78,547	79,566	81,066	81,727	1%	81,727	81,727	81727				50,577	77,030	81,066	
Anne Arundel (AA)	4,431	4,406	4,238	4,273	0.83%	4,273	4,273	4273					4,186	4,238	
Baltimore City (BM)	15,619	13,351	15,287	12,723	-16.77%	12,723	12,723	12723					15,805	15,287	
Baltimore County (BA)	7,798	8,088	8,039	8,452	5.14%	8,452	8,452	8452					7,800	8,039	
Frederick (FR)	2,394	2,323	2,393	2,649	10.70%	2,649	2,649	2649					2,160	2,393	
Lower Shore (LS)	3,691	3,341	3,678	3,361	-8.62%	3,361	3,361	3361					3,742	3,678	
Montgomery County (MG)	6,900	6,781	6,698	6,977	4.17%	6,977	6,977	6977					7,124	6,698	
Mid Maryland (MM)	4,585	4,139	4,452	4,508	1.26%	4,508	4,508	4508					5,246	4,452	
Prince George's County (PG)	5,479	5,431	6,093	6,338	4.02%	6,338	6,338	6338					4,421	6,093	
Southern Maryland (SM)	3,364	3,444	3,626	3,925	8.25%	3,925	3,925	3925					3,256	3,626	
Susquehanna (SQ)	4,003	3,405	4,149	3,533	-14.85%	3,533	3,533	3533					4,285	4,149	
Upper Shore (US)	2,031	2,122	2,337	2,261	-3.25%	2,261	2,261	2261					1,802	2,337	
Western Maryland (WM)	7,440	7,066	7,708	7,414	-3.81%	7,414	7,414	7414					6,860	7,708	
Virtual Office (VO)	10,812	15,669	12,368	15,313	23.81%	15,313	15,313	15313					10,343	12,368	
Average Six Month Earnings	Q2-09	Q3-09	Q4-09	Q1-10	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08	FY-09	
Economically disadvantaged adults numerator	13,376,830	14,511,256	14,381,785	13,868,130	-4%	13,868,130	13,868,130	13868130				14,297,221	11,852,905	14,495,872	
Economically Disadvantaged Adults Denominator (# Employed at Exit)	976	1,031	1,018	966	-5%	966	966	966				1,182	968	1,027	
Dislocated Workers Numerator	12,606,217	14,509,551	14,283,242	14,636,031	2%	14,636,031	14,636,031	14636031				14,950,666	13,953,199	14,330,794	
Dislocated Workers Denominator (# Employed at Exit)	794	874	875	911	4.1%	911	911	911				960	888	877	
Labor Exchange Numerator	878,168,033	894,615,210	905,330,501	923,805,014	2%	923,805,014	923,805,014	923805014				509,588,801	870,937,474	905,330,501	
Labor Exchange Denominator (# Employed at Exit)	63,287	63,876	64,387	64,346	0%	64,346	64,346	64346				40,493	63,160	64,387	
Average Six Month Earnings	Q2-09	Q3-09	Q4-09	Q1-10	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08	FY-09	
Economically Disadvantaged Adults	\$13,706	\$14,075	\$14,128	\$14,356	1.62%	\$14,356	\$14,356	\$14,356		\$10,480	\$13,100	\$12,096	\$12,245	\$14,115	
Dislocated Workers	\$15,877	\$16,601	\$16,324	\$16,066	-1.58%	\$16,066	\$16,066	\$16,066		\$13,600	\$17,000	\$15,574	\$15,731	\$16,341	
Labor Exchange	\$13,876	\$14,006	\$14,061	\$14,357	2.11%	\$14,357	\$14,357	\$14,357		\$10,800	\$13,500	\$12,585	\$13,789	\$14,061	
Youth Focused Goals	Q2-09	Q3-09	Q4-09	Q1-10	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08	FY-09	
Attainment of a High School Diploma, Degree, or Certificate	67.7%	71.8%	72.8%	67.6%	-7%	67.6%	67.6%	67.6%		42%		52%	62.6%	73.9%	71.5%
Placement in Unsubsidized Employment or Education	68.4%	66.4%	69.7%	71.2%	2%	71.2%	71.2%	71.2%		54%		67%	64.6%	72.2%	71.2%
One-Stop Demographics	Q2-09	Q3-09	Q4-09	Q1-10	% Change	Avg	Min	Max	Total	Target		FY07	FY08	FY-09	
Total Maryland residents who received workforce services	151,421	165,755	179,688	197,872	10.12%	197,872	197,872	197872				126,171	137,840	179,688	
Anne Arundel (AA)	7,975	9,224	11,099	13,609	22.61%	13,609	13,609	13609					6,706	11,099	
Baltimore City (BM)	26,985	23,939	29,534	30,015	1.63%	30,015	30,015	30015					27,064	29,534	
Baltimore County (BA)	14,984	16,497	18,305	22,663	23.81%	22,663	22,663	22663					13,384	18,305	
Frederick (FR)	3,778	3,814	4,295	5,477	27.52%	5,477	5,477	5477					4,085	4,295	
Lower Shore (LS)	6,849	6,370	7,177	6,776	-5.59%	6,776	6,776	6776					6,113	7,177	
Montgomery County (MG)	13,245	14,375	15,296	16,229	6.10%	16,229	16,229	16229					11,678	15,296	
Mid Maryland (MM)	8,752	9,767	11,234	12,400	10.38%	12,400	12,400	12400					7,339	11,234	
Prince George's County (PG)	12,825	13,003	14,900	16,863	13.17%	16,863	16,863	16863					11,212	14,900	
Southern Maryland (SM)	7,315	7,633	8,258	9,006	9.06%	9,006	9,006	9006					6,413	8,258	
Susquehanna (SQ)	6,225	4,977	6,725	5,893	-12.37%	5,893	5,893	5893					6,494	6,725	
Upper Shore (US)	3,852	3,825	4,682	5,600	19.61%	5,600	5,600	5600					3,770	4,682	
Western Maryland (WM)	14,097	13,572	15,108	14,875	-1.54%	14,875	14,875	14875					13,076	15,108	
Virtual Office (VO)	24,539	38,759	33,075	38,466	16.30%	38,466	38,466	38466					20,506	33,075	



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Quarterly Reporting

One-Stop Demographics	Q2-09	Q3-09	Q4-09	Q1-10	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY-09
Total Maryland residents who received staff assisted services	124,632	125,480	141,701	151,345	6.81%	151,345	151,345	151,345			101,012	115,077	141,701
Anne Arundel (AA)	7,854	9,106	10,800	13,072	21.04%	13,072	13,072	13,072				6,609	10,800
Baltimore City (BM)	26,381	23,670	28,492	28,638	0.51%	28,638	28,638	28,638				26,399	28,492
Baltimore County (BA)	14,802	16,358	17,853	21,721	21.67%	21,721	21,721	21,721				13,231	17,853
Frederick (FR)	3,635	3,681	4,063	5,076	24.93%	5,076	5,076	5,076				3,960	4,063
Lower Shore (LS)	6,732	6,284	6,816	6,351	-6.82%	6,351	6,351	6,351				5,960	6,816
Montgomery County (MG)	13,119	14,243	14,962	15,531	3.80%	15,531	15,531	15,531				11,583	14,962
Mid Maryland (MM)	8,649	9,708	10,999	11,957	8.71%	11,957	11,957	11,957				7,251	10,999
Prince George's County (PG)	12,595	12,804	14,309	15,983	11.70%	15,983	15,983	15,983				10,984	14,309
Southern Maryland (SM)	7,188	7,557	8,023	8,501	5.96%	8,501	8,501	8,501				6,287	8,023
Susquehanna (SQ)	5,965	4,808	6,186	5,213	-15.73%	5,213	5,213	5,213				6,248	6,186
Upper Shore (US)	3,763	3,762	4,524	5,258	16.22%	5,258	5,258	5,258				3,659	4,524
Western Maryland (WM)	13,949	13,499	14,674	14,044	-4.29%	14,044	14,044	14,044				12,906	14,674
Total Veterans receiving workforce services	13,610	14,507	15,264	16,063	5.23%	16,063	16,063	16,063			11,853	12,795	15,264
Total persons w/ Disabilities receiving services (Self Disclosed)	9,298	9,681	10,189	10,815	6.14%	10,815	10,815	10,815			7,748	8,990	10,189
GENDER	Q2-09	Q3-09	Q4-09	Q1-10	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY-09
Male	67,166	74,397	81,696	93,422	14.35%	93,422	93,422	93,422			53,391	60,979	81,696
Female	65,147	70,863	77,771	88,566	13.88%	88,566	88,566	88,566			53,985	60,471	77,771
Blank	19,108	20,495	20,221	15,884	-21.45%	15,884	15,884	15,884			18,795	16,390	20,221
RACE	Q2-09	Q3-09	Q4-09	Q1-10	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY-09
African American	60,830	64,347	68,008	74,791	9.97%	74,791	74,791	74,791			52,266	57,456	68,008
White	46,289	53,805	60,139	66,983	11.38%	66,983	66,983	66,983			35,012	40,133	60,139
Hispanic	6,451	7,023	7,362	7,787	5.77%	7,787	7,787	7,787			4,880	6,009	7,362
Pacific Islander	340	372	399	453	13.53%	453	453	453			270	289	399
Asian	2,124	2,472	2,889	3,225	11.63%	3,225	3,225	3,225			1,570	1,799	2,889
Other	4,065	4,574	5,130	5,703	11.17%	5,703	5,703	5,703			3,007	3,502	5,130
EDUCATION	Q2-09	Q3-09	Q4-09	Q1-10	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY-09
No School	623	635	601	631	4.99%	631	631	631			696	580	601
Elementary School	15,427	17,181	17,874	21,005	17.52%	21,005	21,005	21,005			15,589	15,202	17,874
Some College/Vocational/Technical School	33,828	40,345	44,049	48,363	9.79%	48,363	48,363	48,363			26,577	29,903	44,049
BA/BS Degree	15,613	19,836	22,941	26,007	13.36%	26,007	26,007	26,007			11,566	13,113	22,941
Some Graduate School	5,794	7,389	8,724	9,885	13.31%	9,885	9,885	9,885			4,581	4,807	8,724
High School Diploma	51,758	59,400	62,665	67,208	7.25%	67,208	67,208	67,208			45,527	47,458	62,665
GED	9,386	11,158	12,121	13,158	8.56%	13,158	13,158	13,158			7,133	8,211	12,121
AA Degree	7,028	8,457	9,285	10,120	8.99%	10,120	10,120	10,120			5,095	6,119	9,285

Federal Reporting Common Measures Definitions

- Entered Employment Rate-** of those who are not employed at the date of participation; the # of adult participants who are employed in the first quarter after the exit quarter / # adult participants who exit during the quarter
- Employment Retention Rate-** Of those who are employed in the first quarter after the exit quarter; # of adult participants who are employed in both the second and third quarters after the exit quarter / # of adult participants who exit during the quarter
- Average Earnings-** Of those adult participants who are employed in the first, second, and third quarters after the exit quarter; Total earnings in the second plus the total earnings in the third quarters after the exit quarter / # of adult participants who exit during the quarter
- Placement in Employment or Education-** Of those who are not in post-secondary education or employment (including the military) at the date of participation; # of youth participants who are in employment (including the military) or enrolled in post-secondary education and/or advanced training, occupational skills training in the first quarter after the exit quarter / # of youth participants who exit during the quarter
- Attainment of a Degree or Certificate-** Of those enrolled in education (at the date of participation or at any point during the program); # of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter / # of youth participants who exit during the quarter
- Literacy and Numeracy Gains-** Of those out-of-school youth who are basic skills deficient, Number of youth participants who increase one or more educational functioning levels / Number of youth who completed a year of participation (based on date of



StateStat
Department of Labor, Licensing and Regulation
Governor's Workforce Investment Board

GOVERNOR'S WORKFORCE INVESTMENT BOARD	REPORTING PERIODS					% Change	2010 Fiscal Year to Date					Fiscal Year Comparison FY09
	Jun-09	Jul-09	Aug-09	Sep-09	Avg		Min	Max	Total	Target		
Business Engagement												
Total	350	313	157	247	57.3%	143.4	0	313	717	890	1485	
Aerospace	12	7	3	3	0.0%	4.3	3	7	13	120	121	
Bioscience	1	0	0	0	0.0%	0.0	0	0	0	50	15	
Construction	16	16	44	9	-79.5%	23.0	9	44	69	120	129	
Education	0	0	3	1	-66.7%	1.3	0	3	4	50	10	
Energy	31	30	62	31	-50.0%	41.0	30	62	123	120	435	
Hospitality and Tourism	0	0	0	0	0.0%	0.0	0	0	0	50	2	
Healthcare	77	5	33	6	-81.8%	14.7	5	33	44	120	142	
Information Technology	16	0	3	11	266.7%	4.7	0	11	14	120	117	
Manufacturing	122	3	5	156	3020.0%	54.7	3	156	164	120	263	
Retail trade												
Transportation/ warehousing	0	2	4	0	-100.0%	2.0	0	4	6	20	26	
GWIB Conferences	75	250	0	30	0%	93	0	250	280		225	
Industry Initiatives	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	Target		
Progress toward goals												
Aerospace	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Bioscience	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Construction	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Education	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Energy	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Hospitality and Tourism	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Healthcare	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Information Technology	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Manufacturing	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Retail trade												
Transportation/warehousing	95.0%	95.0%	95.0%	95.0%	0.0%	95%	95%	95%		100%		
Outreach	Jun-09	Jul-09	Aug-09	Sept 09	% Change	Avg	Min	Max	Total	Target		
# of planning/policy/advocacy engagements w/stakeholders (business, educ., WIB's etc)	27	29	29	31	6.9%	29.7	29	31	89	160	460	
# of TA consultations provided to stakeholders	20	26	13	22	69.2%	20.3	13	26	61	60	212	
# of new industry sector training initiatives												
Governance	Jun-09	Jul-09	Aug-09	Sept 09	% Change	Avg	Min	Max	Total	Target		
% of board vacancies	3.0%	3.0%	3.0%	3.0%	0.0%	9.5%	3%	15.0%		5%		
Governance Quarterly	1st QTR	2nd QTR	3rd QTR	4th QTR	% Change	Avg	Min	Max	Total	Target		
% of board participation	56.0%									95%		
Governance (Certification) Biennial												
# of local WIBs certified (11)	11			12							12	
# of local one stop centers certified (34)	34			34							34	



StateStats

Department of Labor, Licensing and Regulation
Office of the Secretary

OFFICE OF THE SECRETARY							Fiscal Year To Date			
	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	Target
Communications										
Press hits (print)		12	12	28	0.0%	17.3	12	28	52	
Interviews (radio)	1	1	1	1	0.0%	1.0	1	7	3	
Interviews (television)		3	4	9	33.3%	5.3	3	9	16	
Press releases issued	4	6	2	6	-66.7%	4.7	2	6	14	
Outreach	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	Target
Public speaking		4	2	4	100%	3.3	2	4	10	
Governance	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	Target
Board Appointments Completed	2	11	15	0	-100.0%	9	0	15	26	
Board vacancies	14	22	17	17	0.0%	19	17	22	56	
Board positions	231	239	239	239	0.0%	239	239	239	717	
Departmental Legislation	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	Target
Legislation Introduced										
Legislation passed										
FAIR PRACTICES	MONTHLY REPORTING PERIODS					Fiscal Year To Date				
Language accessibility	May-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	Target
# of vital documents	249	249	249	249	0.0%	249.0	249	249		
# translated in 1+languages	18	18	18	18	0.0%	18.0	18	18		
Bilingual employees	44	44	44	44	0.0%	44.0	44	44		
Diversity	May-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	Target
# of minority employees	707	778	777	785	1.0%	780.3	778	785		
% minority employees	49%	49%	49%	49%	0.3%	49%	49%	49%		
# of minority managers	44	46	45	47	4.4%	46.3	46	47		
% minority managers	27%	27%	27%	28%	3.2%	27%	27%	28%		
DLLR Minorities by Job Families	May-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	Target
# of Officials & Administrators (A)		46	45	47	4.4%	46.0	45	47		
% Officials & Administrators		5.91%	5.79%	5.99%	3.4%	6%	6%	6%		
# of Professionals (B)		454	447	460	2.9%	453.7	447	460		
% Professionals		58.35%	57.53%	58.60%	1.9%	58%	58%	59%		
# of Technicians (C.)		37	37	34	-8.1%	36.0	34	37		
% Technicians		4.76%	4.76%	4.33%	-9.0%	5%	4%	5%		
# of Protective Service Workers (D)		16	16	16	0.0%	16.0	16	16		
% Protective Service Workers		2.06%	2.06%	2.04%	-1.0%	2%	2%	2%		
# of Paraprofessionals (E)		111	111	111	0.0%	111.0	111	111		
% Paraprofessionals		14.27%	14.29%	14.14%	-1.0%	14%	14%	14%		
# of Administrative Support (including clerical & sales) (F)		103	103	107	3.9%	104.3	103	107		
% Administrative Support (including clerical & sales)		13.24%	13.26%	13.63%	2.8%	13%	13%	14%		
# of Skilled Craft Workers (G)		11	11	10	-9.1%	10.7	10	11		
% Skilled Craft Workers		1.41%	1.42%	1.27%	-10.0%	1%	1%	1%		



Department of Labor, Licensing and Regulation
Office of the Secretary

DISCRIMINATION COMPLAINTS (Internal)	May-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	Target
# of Disparate Treatment Complaints	0	0	0	0	0.0%	0.0	0	0	0	
# of Sexual Harassment	0	0	0	0	0.0%	0.0	0	0	0	
# of Age Discrimination	0	0	0	0	0.0%	0.0	0	0	0	
# of Hostile Work Environment	0	0	0	0	0.0%	0.0	0	0	0	
EEO Complaints against DLLR	0	0	0	0	0.0%	0.0	0	0	0	
EEO Investigations completed	0	0	0	0	0.0%	0.0	0	0	0	
Total EEO Complaints rec'd	0	0	0	0	0.0%	0.0	0	0	0	
DISCRIMINATION CLAIMS (External)	May-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	Target
EEOC Decisions Pending	0	1	0	2	100%	1.0	0	2	3	
EEOC Decisions	2	0	0	1	100%	0.3	0	1	1	
EEOC/MCHR withdrawal	0	0	0	0	0.0%	0.0	0	0	0	
MEDIATIONS	May-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	Target
Mediation	0	0	0	0	0.0%	0.0	0	0	0	
TRAININGS	May-09	Jul-09	Aug-09	Sep-09	% Change	Avg	Min	Max	Total	Target
Diversity Awareness Attendees	0	0	0	0	0.0%	0.0	0	0	0	
Fair Practices Management Attendees	57	122	0	0	0.0%	40.7	0	122	122	
Sexual Harassment Attendees	0	0	0	0	0.0%	0.0	0	0	0	
Total # of Trainings	2	5	0	0	0.0%	1.7	0	5	5	



State Stats
Department of Labor, Licensing and Regulation
Division of Workforce Development
and Adult Learning Quarterly Report
Adult Education

Director:
Asst Director:
Other:

Howard County: Howard Community College		Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains		Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level		32					197	217
Total ASE learners who advanced a literacy level		13					68	98
Total ELL learners who advanced a literacy level		0					533	412
Total learners continuing in Adult Education		22					358	396
Federal Performance Indicators - Goal Attainment		Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate								68%
Post Secondary Education Rate								77%
Entered Employment Rate								67%
Retained Employment Rate								56%
Services Delivered		Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments		1316					1952	1,843
Total residents who received 12+ hours of instructional services		108					1633	1,566
Total instructional contact hours		3988					101697	96,948
Program Demographics								
GENDER		Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male		53					668	647
Female		55					965	919
RACE		Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native		4					21	15
Asian		14					483	428
Black/African American		50					344	321
Hispanic/Latino		15					559	553
Native Hawaiian/Pacific Islander		2					2	1
White		23					224	248
EDUCATION AT ENROLLMENT		Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5		0					0	3
U.S.: Grade 6 - Grade 8		34					51	52
U.S.:Grade 9 - Grade 12		354					601	555
Foreign: No School - Grade 5		46					64	59
Foreign: Grade 6 - Grade 8		96					133	129



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	24					133	155
19-24	30					304	295
25-44	43					812	750
45-59	10					308	282
60+	1					76	84
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	37					959	956
Unemployed	38					240	201
Not in Labor Force	33					434	409

Howard County Central Library	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					8	3
Total ASE learners who advanced a literacy level	0					7	1
Total ELL learners who advanced a literacy level	9					212	157
Total learners continuing in Adult Education	59					103	84
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							100%
Post Secondary Education Rate							0%
Entered Employment Rate							0%
Retained Employment Rate							16%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	414					638	511
Total residents who received 12+ hours of instructional services	85					497	368
Total instructional contact hours	1773					23842	20,222
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	49					232	164
Female	36					265	204
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					0	0
Asian	0					56	52
Black/African American	0					53	46
Hispanic/Latino	85					378	270
Native Hawaiian/Pacific Islander	0					0	0
White	0					10	0
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	1					1	1
U.S.: Grade 6 - Grade 8	2					6	4
U.S.:Grade 9 - Grade 12	9					19	8
Foreign: No School - Grade 5	58					98	93
Foreign: Grade 6 - Grade 8	118					207	183
Foreign: Grade 9 - Grade 12	217					296	211
Foreign : 13 - 16+	9					11	11



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	1					12	13
19-24	22					120	79
25-44	50					292	221
45-59	11					54	39
60+	1					19	16
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	74					384	290
Unemployed	7					70	49
Not in Labor Force	4					43	29

Allegany County Public Schools	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	14					165	199
Total ASE learners who advanced a literacy level	24					86	73
Total ELL learners who advanced a literacy level	1					0	0
Total learners continuing in Adult Education	0					3	5
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							93%
Post Secondary Education Rate							94%
Entered Employment Rate							68%
Retained Employment Rate							56%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	269					460	493
Total residents who received 12+ hours of instructional services	48					330	342
Total instructional contact hours	852					11836	10,636
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	21					164	168
Female	27					166	174
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	1					4	8
Asian	0					3	3
Black/African American	5					28	29
Hispanic/Latino	1					12	3
Native Hawaiian/Pacific Islander	0					0	0
White	41					283	299
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	0					1	3
U.S.: Grade 6 - Grade 8	22					43	40
U.S.:Grade 9 - Grade 12	243					410	446
Foreign: No School - Grade 5	0					0	0
Foreign: Grade 6 - Grade 8	1					0	0
Foreign: Grade 9 - Grade 12	3					0	2
Foreign : 13 - 16+	0					6	2



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	15					143	138
19-24	11					85	82
25-44	21					75	92
45-59	0					20	24
60+	1					7	6
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	16					88	95
Unemployed	31					208	207
Not in Labor Force	1					34	40
Anne Arundel Community College	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					216	314
Total ASE learners who advanced a literacy level	0					11	71
Total ELL learners who advanced a literacy level	0					33	60
Total learners continuing in Adult Education	0					238	299
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							82%
Post Secondary Education Rate							24%
Entered Employment Rate							62%
Retained Employment Rate							55%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	495					1672	1,488
Total residents who received 12+ hours of instructional services	0					892	1,004
Total instructional contact hours	0					69281	65,197
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	0					430	490
Female	0					462	514
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					24	41
Asian	0					32	52
Black/African American	0					359	353
Hispanic/Latino	0					157	145
Native Hawaiian/Pacific Islander	0					2	1
White						318	412
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	2					9	3
U.S.: Grade 6 - Grade 8	57					190	197
U.S.:Grade 9 - Grade 12	336					1211	1064
Foreign: No School - Grade 5	8					25	18
Foreign: Grade 6 - Grade 8	16					40	38
Foreign: Grade 9 - Grade 12	50					137	112
Foreign : 13 - 16+	26					60	56



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					136	197
19-24	0					277	296
25-44	0					359	360
45-59	0					102	125
60+	0					18	26
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	0					313	373
Unemployed	0					405	478
Not in Labor Force	0					174	153
Anne Arundel County Public Schools	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					0	0
Total ASE learners who advanced a literacy level	5					143	145
Total ELL learners who advanced a literacy level	0					0	0
Total learners continuing in Adult Education	0					3	4
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							100%
Post Secondary Education Rate							0%
Entered Employment Rate							100%
Retained Employment Rate							88%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	287					361	287
Total residents who received 12+ hours of instructional services	5					185	186
Total instructional contact hours	60					3199	2,695
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	3					70	83
Female	2					115	103
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					5	4
Asian	0					2	2
Black/African American	3					64	62
Hispanic/Latino	0					4	8
Native Hawaiian/Pacific Islander	0					0	0
White	2					110	110
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	3					3	0
U.S.: Grade 6 - Grade 8	30					42	30
U.S.:Grade 9 - Grade 12	252					312	251
Foreign: No School - Grade 5	1					1	1
Foreign: Grade 6 - Grade 8	0					0	0
Foreign: Grade 9 - Grade 12	0					2	5
Foreign : 13 - 16+	1					1	0



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					26	27
19-24	1					49	51
25-44	2					90	87
45-59	2					17	18
60+	0					3	3
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	5					144	146
Unemployed	0					33	29
Not in Labor Force	0					8	11
Community Colleges of Baltimore County	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	89					463	608
Total ASE learners who advanced a literacy level	20					262	280
Total ELL learners who advanced a literacy level	102					522	426
Total learners continuing in Adult Education	311					671	580
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							89%
Post Secondary Education Rate							19%
Entered Employment Rate							31%
Retained Employment Rate							57%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	2460					3332	2,964
Total residents who received 12+ hours of instructional services	662					2807	2,604
Total instructional contact hours	30879					175602	165,192
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	275					1211	1094
Female	220					1595	1510
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	12					62	51
Asian	92					309	291
Black/African American	178					906	874
Hispanic/Latino	233					795	670
Native Hawaiian/Pacific Islander	2					5	7
White	145					729	711
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	16					22	26
U.S.: Grade 6 - Grade 8	173					284	251
U.S.:Grade 9 - Grade 12	1061					1617	1427
Foreign: No School - Grade 5	108					139	104
Foreign: Grade 6 - Grade 8	164					197	187
Foreign: Grade 9 - Grade 12	526					619	600
Foreign : 13 - 16+	412					454	369



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	71					335	343
19-24	154					669	630
25-44	317					1319	1265
45-59	98					398	301
60+	22					86	65
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	335					1551	1452
Unemployed	177					781	601
Not in Labor Force	144					475	551
Baltimore County Public Schools	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					149	184
Total ASE learners who advanced a literacy level	0					16	35
Total ELL learners who advanced a literacy level	0					2	1
Total learners continuing in Adult Education	0					76	54
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							98%
Post Secondary Education Rate							25%
Entered Employment Rate							68%
Retained Employment Rate							67%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	302					666	633
Total residents who received 12+ hours of instructional services	0					559	510
Total instructional contact hours	0					22847	22,572
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	0					388	353
Female	0					171	157
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					7	7
Asian	0					1	2
Black/African American	0					266	230
Hispanic/Latino	0					18	8
Native Hawaiian/Pacific Islander	0					1	1
White	0					266	262
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	0					0	0
U.S.: Grade 6 - Grade 8	41					94	92
U.S.:Grade 9 - Grade 12	261					571	540
Foreign: No School - Grade 5	0					0	0
Foreign: Grade 6 - Grade 8	0					1	0
Foreign: Grade 9 - Grade 12	0					0	1
Foreign : 13 - 16+	0					0	0



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					383	367
19-24	0					173	143
25-44	0					3	0
45-59	0					0	0
60+	0					0	0
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	0					120	163
Unemployed	0					429	330
Not in Labor Force	0					10	17
Baltimore City Community College	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	6					809	602
Total ASE learners who advanced a literacy level	2					23	42
Total ELL learners who advanced a literacy level	39					504	377
Total learners continuing in Adult Education	52					809	611
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							57%
Post Secondary Education Rate							57%
Entered Employment Rate							64%
Retained Employment Rate							58%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	3812					4543	3,427
Total residents who received 12+ hours of instructional services	131					3110	2,479
Total instructional contact hours	5691					164004	129,575
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	54					1425	1155
Female	77					1685	1324
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	1					12	45
Asian	51					242	93
Black/African American	35					2105	1618
Hispanic/Latino	8					529	513
Native Hawaiian/Pacific Islander	0					5	3
White	36					217	207
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	18					15	16
U.S.: Grade 6 - Grade 8	324					380	274
U.S.:Grade 9 - Grade 12	2412					2674	1882
Foreign: No School - Grade 5	175					245	152
Foreign: Grade 6 - Grade 8	196					311	292
Foreign: Grade 9 - Grade 12	506					691	634
Foreign : 13 - 16+	181					227	177



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	8					455	420
19-24	18					845	638
25-44	70					1324	1032
45-59	29					404	329
60+	6					82	60
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	11					741	645
Unemployed	50					2223	1424
Not in Labor Force	5					146	410
Baltimore Reads	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					69	84
Total ASE learners who advanced a literacy level	0					2	5
Total ELL learners who advanced a literacy level	0					12	0
Total learners continuing in Adult Education	0					38	94
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							63%
Post Secondary Education Rate							0%
Entered Employment Rate							100%
Retained Employment Rate							50%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	119					290	299
Total residents who received 12+ hours of instructional services	0					284	253
Total instructional contact hours	0					16941	16,513
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male						135	158
Female						149	95
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					2	5
Asian	0					13	0
Black/African American	0					232	232
Hispanic/Latino	0					20	7
Native Hawaiian/Pacific Islander	0					1	0
White	0					16	9
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	3					4	12
U.S.: Grade 6 - Grade 8	18					43	40
U.S.:Grade 9 - Grade 12	72					188	229
Foreign: No School - Grade 5	5					8	4
Foreign: Grade 6 - Grade 8	6					10	1
Foreign: Grade 9 - Grade 12	8					16	13
Foreign : 13 - 16+	7					21	0



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					40	86
19-24	0					61	43
25-44	0					128	73
45-59	0					52	47
60+	0					3	4
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	0					75	79
Unemployed	0					208	169
Not in Labor Force	0					1	5

Greater Homewood Community Corporation	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	1					36	41
Total ASE learners who advanced a literacy level	0					6	6
Total ELL learners who advanced a literacy level	6					72	56
Total learners continuing in Adult Education	0					53	34
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							0%
Post Secondary Education Rate							0%
Entered Employment Rate							43%
Retained Employment Rate							36%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	223					442	322
Total residents who received 12+ hours of instructional services	39					395	280
Total instructional contact hours	967					22997	16,640
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	15					144	105
Female	24					251	175
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					3	1
Asian	16					132	86
Black/African American	17					164	107
Hispanic/Latino	4					54	63
Native Hawaiian/Pacific Islander	0					0	0
White	2					42	23
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	4					8	5
U.S.: Grade 6 - Grade 8	23					36	24
U.S.:Grade 9 - Grade 12	86					138	104
Foreign: No School - Grade 5	3					6	5
Foreign: Grade 6 - Grade 8	8					17	14
Foreign: Grade 9 - Grade 12	30					58	41
Foreign : 13 - 16+	69					179	129



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	1					17	6
19-24	7					36	30
25-44	23					208	157
45-59	7					80	54
60+	1					54	33
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	14					146	107
Unemployed	10					115	71
Not in Labor Force	15					134	102

HEAL Inc	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					94	97
Total ASE learners who advanced a literacy level	0					1	5
Total ELL learners who advanced a literacy level	0					0	0
Total learners continuing in Adult Education	0					34	7
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							100%
Post Secondary Education Rate							0%
Entered Employment Rate							0%
Retained Employment Rate							0%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	72					195	111
Total residents who received 12+ hours of instructional services	0					194	111
Total instructional contact hours	0					14047	10,914
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	0					45	31
Female	0					149	80
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					2	1
Asian	0					2	0
Black/African American	0					187	110
Hispanic/Latino	0					0	0
Native Hawaiian/Pacific Islander	0					0	0
White	0					3	0
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	0					0	0
U.S.: Grade 6 - Grade 8	5					17	6
U.S.:Grade 9 - Grade 12	65					174	104
Foreign: No School - Grade 5	0					0	0
Foreign: Grade 6 - Grade 8	0					0	0
Foreign: Grade 9 - Grade 12	2					4	1
Foreign : 13 - 16+	0					0	0



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					50	33
19-24	0					64	31
25-44	0					66	39
45-59	0					14	8
60+	0					0	0
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	0					53	0
Unemployed	0					140	111
Not in Labor Force	0					1	0

Learning is for Tomorrow	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					21	9
Total ASE learners who advanced a literacy level	0					0	3
Total ELL learners who advanced a literacy level	0					10	3
Total learners continuing in Adult Education	0					63	71
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							100%
Post Secondary Education Rate							0%
Entered Employment Rate							0%
Retained Employment Rate							83%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	131					233	174
Total residents who received 12+ hours of instructional services	1					161	123
Total instructional contact hours	62					12656	10,201
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	1					86	61
Female	0					75	62
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					3	4
Asian	0					2	2
Black/African American	1					135	89
Hispanic/Latino	0					2	2
Native Hawaiian/Pacific Islander	0					0	0
White	0					19	26
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	13					23	11
U.S.: Grade 6 - Grade 8	22					53	40
U.S.:Grade 9 - Grade 12	85					143	110
Foreign: No School - Grade 5	1					1	1
Foreign: Grade 6 - Grade 8	4					3	3
Foreign: Grade 9 - Grade 12	5					8	7
Foreign : 13 - 16+	1					2	2



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					19	16
19-24	0					22	19
25-44	0					68	46
45-59	1					43	34
60+	0					9	8
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	0					46	42
Unemployed	1					57	39
Not in Labor Force	0					58	42

South Baltimore Learning Center	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	6					154	155
Total ASE learners who advanced a literacy level	10					106	103
Total ELL learners who advanced a literacy level	0					0	0
Total learners continuing in Adult Education	0					146	103
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							100%
Post Secondary Education Rate							0%
Entered Employment Rate							75%
Retained Employment Rate							66%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	703					770	645
Total residents who received 12+ hours of instructional services	22					606	519
Total instructional contact hours	430					36532	30,258
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	7					285	231
Female	15					321	288
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	1					7	3
Asian	0					1	2
Black/African American	21					434	366
Hispanic/Latino	0					12	7
Native Hawaiian/Pacific Islander	0					1	0
White	0					151	141
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	7					10	8
U.S.: Grade 6 - Grade 8	126					158	144
U.S.:Grade 9 - Grade 12	565					596	487
Foreign: No School - Grade 5	2					2	0
Foreign: Grade 6 - Grade 8	0					0	0
Foreign: Grade 9 - Grade 12	2					1	5
Foreign : 13 - 16+	1					3	1



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	1					71	67
19-24	6					123	104
25-44	10					268	233
45-59	5					130	104
60+	0					14	11
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	8					215	239
Unemployed	14					375	257
Not in Labor Force	0					16	23

Calvert County Public Schools	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	2					90	95
Total ASE learners who advanced a literacy level	26					100	112
Total ELL learners who advanced a literacy level	0					12	15
Total learners continuing in Adult Education	6					32	20
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							98%
Post Secondary Education Rate							0%
Entered Employment Rate							80%
Retained Employment Rate							60%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	248					490	460
Total residents who received 12+ hours of instructional services	41					369	323
Total instructional contact hours	590					13123	11,440
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	16					187	132
Female	25					182	191
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	1					5	7
Asian	1					10	12
Black/African American	14					98	75
Hispanic/Latino	1					16	24
Native Hawaiian/Pacific Islander	1					1	1
White	23					239	204
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	6					13	10
U.S.: Grade 6 - Grade 8	32					64	55
U.S.: Grade 9 - Grade 12	193					380	352
Foreign: No School - Grade 5	0					1	5
Foreign: Grade 6 - Grade 8	4					6	10
Foreign: Grade 9 - Grade 12	6					11	13
Foreign : 13 - 16+	7					15	15



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	11					122	104
19-24	9					104	88
25-44	14					98	89
45-59	5					39	35
60+	2					6	7
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	16					178	186
Unemployed	19					125	97
Not in Labor Force	6					66	40

Chesapeake College	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					80	
Total ASE learners who advanced a literacy level	1					24	
Total ELL learners who advanced a literacy level	0					109	
Total learners continuing in Adult Education	0					208	
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							
Post Secondary Education Rate							
Entered Employment Rate							
Retained Employment Rate							
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	632					945	
Total residents who received 12+ hours of instructional services	2					707	
Total instructional contact hours	82					32076	
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	0					328	
Female	2					379	
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					5	
Asian	0					27	
Black/African American	1					248	
Hispanic/Latino	0					245	
Native Hawaiian/Pacific Islander	0					0	
White	1					182	
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	3					2	
U.S.: Grade 6 - Grade 8	34					85	
U.S.: Grade 9 - Grade 12	276					493	
Foreign: No School - Grade 5	70					88	
Foreign: Grade 6 - Grade 8	74					86	
Foreign: Grade 9 - Grade 12	123					138	
Foreign : 13 - 16+	52					53	



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					110	
19-24	0					208	
25-44	1					299	
45-59	1					79	
60+	0					11	
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	0					330	
Unemployed	0					166	
Not in Labor Force	2					211	

Carroll Community College	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	1					75	75
Total ASE learners who advanced a literacy level	14					59	55
Total ELL learners who advanced a literacy level	2					89	80
Total learners continuing in Adult Education	0					64	45
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							66%
Post Secondary Education Rate							0%
Entered Employment Rate							57%
Retained Employment Rate							31%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	344					728	644
Total residents who received 12+ hours of instructional services	43					492	451
Total instructional contact hours	777					23991	19,255
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	25					264	240
Female	18					228	211
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	1					3	1
Asian	3					23	13
Black/African American	2					50	40
Hispanic/Latino	11					198	196
Native Hawaiian/Pacific Islander	0					2	2
White	26					216	199
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	4					7	3
U.S.: Grade 6 - Grade 8	14					36	49
U.S.: Grade 9 - Grade 12	176					384	330
Foreign: No School - Grade 5	18					33	29
Foreign: Grade 6 - Grade 8	26					61	47
Foreign: Grade 9 - Grade 12	73					140	130
Foreign : 13 - 16+	33					67	56



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	8					51	79
19-24	8					147	138
25-44	19					221	176
45-59	7					59	50
60+	1					14	8
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	23					245	291
Unemployed	16					159	77
Not in Labor Force	4					37	83

Cecil College	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	5					112	205
Total ASE learners who advanced a literacy level	0					9	50
Total ELL learners who advanced a literacy level	0					15	29
Total learners continuing in Adult Education	0					4	22
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							67%
Post Secondary Education Rate							7%
Entered Employment Rate							54%
Retained Employment Rate							47%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	236					695	675
Total residents who received 12+ hours of instructional services	10					408	444
Total instructional contact hours	257					21085	21,558
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	3					165	213
Female	7					243	231
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					0	0
Asian	0					18	20
Black/African American	0					42	46
Hispanic/Latino	0					42	34
Native Hawaiian/Pacific Islander	0					1	0
White	10					305	344
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	1					5	5
U.S.: Grade 6 - Grade 8	34					116	111
U.S.: Grade 9 - Grade 12	182					504	474
Foreign: No School - Grade 5	1					2	7
Foreign: Grade 6 - Grade 8	1					12	12
Foreign: Grade 9 - Grade 12	10					35	46
Foreign : 13 - 16+	7					21	20



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	3					131	191
19-24	3					111	103
25-44	2					126	99
45-59	2					34	44
60+	0					6	7
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	5					134	168
Unemployed	4					216	220
Not in Labor Force	1					58	56

Charles County Public Schools

Source: Literacy Works Information System

Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					255	264
Total ASE learners who advanced a literacy level	40					161	143
Total ELL learners who advanced a literacy level	0					144	175
Total learners continuing in Adult Education	0					17	9
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							95%
Post Secondary Education Rate							70%
Entered Employment Rate							56%
Retained Employment Rate							51%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	343					1417	1,407
Total residents who received 12+ hours of instructional services	41					1090	1,018
Total instructional contact hours	553					52,630	49,140
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	14					545	482
Female	27					545	536
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					22	16
Asian	1					84	68
Black/African American	20					389	345
Hispanic/Latino	0					289	295
Native Hawaiian/Pacific Islander	0					4	4
White	20					302	290
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	2					6	9
U.S.: Grade 6 - Grade 8	21					105	104
U.S.: Grade 9 - Grade 12	225					822	803
Foreign: No School - Grade 5	11					50	51
Foreign: Grade 6 - Grade 8	17					81	84
Foreign: Grade 9 - Grade 12	51					261	231
Foreign : 13 - 16+	16					92	125



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	3					277	231
19-24	11					250	246
25-44	20					430	419
45-59	6					118	110
60+	1					15	12
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	25					589	571
Unemployed	12					218	213
Not in Labor Force	4					283	234

Frederick County Public Schools		Source: Literacy Works Information System					
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					179	128
Total ASE learners who advanced a literacy level	1					130	100
Total ELL learners who advanced a literacy level	0					373	421
Total learners continuing in Adult Education	0					68	33
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							82%
Post Secondary Education Rate							17%
Entered Employment Rate							50%
Retained Employment Rate							36%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	263					1789	1,254
Total residents who received 12+ hours of instructional services	1					1,574	1,194
Total instructional contact hours	25					101,072	81,587
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	1				1	679	517
Female	0				0	895	677
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					4	2
Asian	0					188	176
Black/African American	0					268	113
Hispanic/Latino	0					682	626
Native Hawaiian/Pacific Islander	0					0	0
White	1					432	277
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	2					30	14
U.S.: Grade 6 - Grade 8	24					80	35
U.S.: Grade 9 - Grade 12	176					799	377
Foreign: No School - Grade 5	8					110	92
Foreign: Grade 6 - Grade 8	17					260	169
Foreign: Grade 9 - Grade 12	32					415	395
Foreign : 13 - 16+	4					95	172



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	1					174	140
19-24	0					325	253
25-44	0					872	635
45-59	0					179	141
60+	0					24	25
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	1					975	802
Unemployed	0					447	255
Not in Labor Force	0					152	137

Garrett College	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					47	45
Total ASE learners who advanced a literacy level	0					24	21
Total ELL learners who advanced a literacy level	0						0
Total learners continuing in Adult Education	0					15	13
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							83%
Post Secondary Education Rate							67%
Entered Employment Rate							100%
Retained Employment Rate							78%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	73					147	148
Total residents who received 12+ hours of instructional services	0					116	121
Total instructional contact hours	0					4,667	4,634
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	0					68	69
Female	0					48	52
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					0	0
Asian	0					0	0
Black/African American	0					1	1
Hispanic/Latino	0					0	1
Native Hawaiian/Pacific Islander	0					0	0
White	0					115	119
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	0					4	6
U.S.: Grade 6 - Grade 8	0					21	19
U.S.: Grade 9 - Grade 12	0					122	123
Foreign: No School - Grade 5	0					0	0
Foreign: Grade 6 - Grade 8	0					0	0
Foreign: Grade 9 - Grade 12	10					0	0
Foreign : 13 - 16+						0	0



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					27	42
19-24	0					34	22
25-44	0					39	38
45-59	0					13	16
60+	0					3	3
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	0					51	51
Unemployed	0					15	15
Not in Labor Force	0					50	55

Harford Community College		Source: Literacy Works Information System					
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	15					346	413
Total ASE learners who advanced a literacy level	2					42	88
Total ELL learners who advanced a literacy level	21					132	87
Total learners continuing in Adult Education	29					101	84
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							90%
Post Secondary Education Rate							71%
Entered Employment Rate							65%
Retained Employment Rate							66%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	517					1681	1,553
Total residents who received 12+ hours of instructional services	95					1180	1,108
Total instructional contact hours	3668					92,900	83,476
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	43					593	567
Female	52					587	541
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	1					20	29
Asian	11					67	76
Black/African American	25					432	385
Hispanic/Latino	30					215	177
Native Hawaiian/Pacific Islander	0					9	6
White	28					437	435
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	4					11	16
U.S.: Grade 6 - Grade 8	45					144	113
U.S.: Grade 9 - Grade 12	265					1175	1122
Foreign: No School - Grade 5	12					15	19
Foreign: Grade 6 - Grade 8	22					28	22
Foreign: Grade 9 - Grade 12	96					164	125
Foreign : 13 - 16+	73					144	136



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	18					485	509
19-24	21					233	174
25-44	30					340	301
45-59	17					95	109
60+	9					27	15
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	46					374	390
Unemployed	37					428	393
Not in Labor Force	12					378	325

Correction Education	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					1450	939
Total ASE learners who advanced a literacy level	0					501	626
Total ELL learners who advanced a literacy level	0					25	33
Total learners continuing in Adult Education	0					370	504
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							100%
Post Secondary Education Rate							86%
Entered Employment Rate							0%
Retained Employment Rate							67%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	2335					4704	4,078
Total residents who received 12+ hours of instructional services	0					4130	3,982
Total instructional contact hours	0					906745	751,526
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	0					3801	3611
Female	0					329	371
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					33	33
Asian	0					9	12
Black/African American	0					3366	3260
Hispanic/Latino	0					156	168
Native Hawaiian/Pacific Islander	0					5	7
White	0					561	502
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	597					904	469
U.S.: Grade 6 - Grade 8	455					909	736
U.S.: Grade 9 - Grade 12	1240					2820	2812
Foreign: No School - Grade 5	24					31	35
Foreign: Grade 6 - Grade 8	11					28	16
Foreign: Grade 9 - Grade 12	6					10	9
Foreign : 13 - 16+	2					2	1



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					187	149
19-24	0					1275	1204
25-44	0					2222	2226
45-59	0					421	370
60+	0					25	33
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	0					0	0
Unemployed	0					8	4
Not in Labor Force	0					4122	3978
Literacy Council of Montgomery County							
				Source: Literacy Works Information System			
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					1	0
Total ASE learners who advanced a literacy level	0					6	0
Total ELL learners who advanced a literacy level	0					133	15
Total learners continuing in Adult Education	0					70	13
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							0%
Post Secondary Education Rate							0%
Entered Employment Rate							0%
Retained Employment Rate							0%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	445					637	84
Total residents who received 12+ hours of instructional services	0					332	39
Total instructional contact hours	0					26,127	1,779
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	0					118	15
Female	0					214	24
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					0	0
Asian	0					100	7
Black/African American	0					29	2
Hispanic/Latino	0					158	25
Native Hawaiian/Pacific Islander	0					0	0
White	0					45	5
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	0					2	0
U.S.: Grade 6 - Grade 8	3					1	0
U.S.: Grade 9 - Grade 12	23					39	6
Foreign: No School - Grade 5	13					27	5
Foreign: Grade 6 - Grade 8	45					51	12
Foreign: Grade 9 - Grade 12	159					210	29
Foreign : 13 - 16+	202					307	32



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					13	1
19-24	0					38	4
25-44	0					168	23
45-59	0					93	10
60+	0					20	1
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	0					168	26
Unemployed	0					110	8
Not in Labor Force	0					54	5

Montgomery College	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	2					440	432
Total ASE learners who advanced a literacy level	0					23	29
Total ELL learners who advanced a literacy level	280					2439	2366
Total learners continuing in Adult Education	279					1339	1178
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							81%
Post Secondary Education Rate							5%
Entered Employment Rate							16%
Retained Employment Rate							18%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	4785					5857	5,497
Total residents who received 12+ hours of instructional services	661					5370	4,943
Total instructional contact hours	33881					430,326	410,640
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	269					2322	2030
Female	392					3048	2913
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					7	2
Asian	66					489	478
Black/African American	81					905	796
Hispanic/Latino	490					3718	3460
Native Hawaiian/Pacific Islander	1					11	11
White	23					240	196
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	35					47	36
U.S.: Grade 6 - Grade 8	17					24	29
U.S.: Grade 9 - Grade 12	343					480	393
Foreign: No School - Grade 5	329					422	419
Foreign: Grade 6 - Grade 8	667					820	707
Foreign: Grade 9 - Grade 12	2123					2565	2429
Foreign : 13 - 16+	1271					1499	1484



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	9					319	299
19-24	131					1069	1029
25-44	357					2908	2695
45-59	127					927	796
60+	37					147	124
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	459					3778	3725
Unemployed	140					1248	920
Not in Labor Force	62					344	298

Prince George's Community College		Source: Literacy Works Information System					
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	38					421	452
Total ASE learners who advanced a literacy level	9					64	93
Total ELL learners who advanced a literacy level	27					870	932
Total learners continuing in Adult Education	56					923	765
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							82%
Post Secondary Education Rate							0%
Entered Employment Rate							33%
Retained Employment Rate							24%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	2898					4163	4,391
Total residents who received 12+ hours of instructional services	155					3193	3,495
Total instructional contact hours	6838					195,843	219,253
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	59					1658	1829
Female	96					1535	1666
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					5	7
Asian	14					87	80
Black/African American	92					1039	1130
Hispanic/Latino	42					1996	2213
Native Hawaiian/Pacific Islander	0					3	3
White	7					63	62
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	65					90	113
U.S.: Grade 6 - Grade 8	83					116	81
U.S.: Grade 9 - Grade 12	675					1129	1135
Foreign: No School - Grade 5	287					404	465
Foreign: Grade 6 - Grade 8	439					652	694
Foreign: Grade 9 - Grade 12	1096					1445	1594
Foreign : 13 - 16+	253					327	309



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	20					350	421
19-24	36					772	878
25-44	72					1690	1819
45-59	25					339	341
60+	2					42	36
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	51					2108	2541
Unemployed	89					916	786
Not in Labor Force	15					169	168

Literacy Council of Prince George's County	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					93	70
Total ASE learners who advanced a literacy level	2					48	9
Total ELL learners who advanced a literacy level	0					240	247
Total learners continuing in Adult Education	0					301	191
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							87%
Post Secondary Education Rate							0%
Entered Employment Rate							24%
Retained Employment Rate							28%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	1122					1523	1,181
Total residents who received 12+ hours of instructional services	2					1206	894
Total instructional contact hours	96					67,520	56,033
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	1					515	364
Female	1					691	530
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					0	1
Asian	0					52	46
Black/African American	2					448	303
Hispanic/Latino	0					659	519
Native Hawaiian/Pacific Islander	0					1	4
White	0					46	21
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	21					29	14
U.S.: Grade 6 - Grade 8	36					41	39
U.S.: Grade 9 - Grade 12	293					384	273
Foreign: No School - Grade 5	123					164	114
Foreign: Grade 6 - Grade 8	147					227	168
Foreign: Grade 9 - Grade 12	356					491	431
Foreign : 13 - 16+	146					187	142



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					101	50
19-24	0					196	115
25-44	2					689	551
45-59	0					188	153
60+	0					32	25
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	2					683	568
Unemployed	0					443	258
Not in Labor Force	0					80	68

Queen Anne's County Public Schools	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					95	100
Total ASE learners who advanced a literacy level	0					10	9
Total ELL learners who advanced a literacy level	0					76	71
Total learners continuing in Adult Education	0					16	13
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							94%
Post Secondary Education Rate							100%
Entered Employment Rate							100%
Retained Employment Rate							30%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	176					319	310
Total residents who received 12+ hours of instructional services	0					271	260
Total instructional contact hours	0					14,380	15,634
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	0					124	118
Female	0					147	142
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					1	4
Asian	0					11	3
Black/African American	0					36	43
Hispanic/Latino	0					119	108
Native Hawaiian/Pacific Islander	0					2	0
White	0					102	102
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	0					1	1
U.S.: Grade 6 - Grade 8	14					23	12
U.S.: Grade 9 - Grade 12	73					144	159
Foreign: No School - Grade 5	26					46	38
Foreign: Grade 6 - Grade 8	25					39	31
Foreign: Grade 9 - Grade 12	30					50	54
Foreign : 13 - 16+	8					16	15



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					46	62
19-24	0					63	60
25-44	0					140	113
45-59	0					19	17
60+	0					3	8
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	0					158	141
Unemployed	0					69	36
Not in Labor Force	0					44	83

Somerset County Public Schools	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					48	47
Total ASE learners who advanced a literacy level	0					25	26
Total ELL learners who advanced a literacy level	0					8	22
Total learners continuing in Adult Education	0					27	20
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							65%
Post Secondary Education Rate							50%
Entered Employment Rate							100%
Retained Employment Rate							75%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	99					184	189
Total residents who received 12+ hours of instructional services	0					170	171
Total instructional contact hours	0					6,044	6,979
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	0					79	80
Female	0					91	91
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					3	2
Asian	0					4	5
Black/African American	0					69	60
Hispanic/Latino	0					13	46
Native Hawaiian/Pacific Islander	0					0	1
White	0					81	57
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	4					6	1
U.S.: Grade 6 - Grade 8	9					19	17
U.S.: Grade 9 - Grade 12	64					124	106
Foreign: No School - Grade 5	7					7	7
Foreign: Grade 6 - Grade 8	3					6	20
Foreign: Grade 9 - Grade 12	6					11	23
Foreign : 13 - 16+	6					11	15



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					40	38
19-24	0					28	24
25-44	0					56	79
45-59	0					25	27
60+	0					21	3
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	0					67	86
Unemployed	0					74	69
Not in Labor Force	0					29	16

St. Mary's County Public Schools	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					109	98
Total ASE learners who advanced a literacy level	0					3	22
Total ELL learners who advanced a literacy level	0					13	11
Total learners continuing in Adult Education	0					35	20
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							87%
Post Secondary Education Rate							0%
Entered Employment Rate							70%
Retained Employment Rate							68%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	175					418	345
Total residents who received 12+ hours of instructional services	0					286	254
Total instructional contact hours	0					12,955	10,980
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	0					118	112
Female	0					168	142
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					6	4
Asian	0					21	3
Black/African American	0					96	95
Hispanic/Latino	0					19	19
Native Hawaiian/Pacific Islander	0					1	2
White	0					143	131
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	3					1	1
U.S.: Grade 6 - Grade 8	4					84	61
U.S.: Grade 9 - Grade 12	8					287	243
Foreign: No School - Grade 5	8					0	1
Foreign: Grade 6 - Grade 8	3					2	3
Foreign: Grade 9 - Grade 12	14					16	11
Foreign : 13 - 16+	135					28	25



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					91	91
19-24	0					80	76
25-44	0					90	73
45-59	0					24	14
60+	0					1	0
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	0					106	98
Unemployed	0					101	75
Not in Labor Force	0					79	81

Hagerstown Community College	Source: Literacy Works Information System						
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	24					107	135
Total ASE learners who advanced a literacy level	27					74	90
Total ELL learners who advanced a literacy level	16					117	154
Total learners continuing in Adult Education	30					139	149
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							86%
Post Secondary Education Rate							7%
Entered Employment Rate							58%
Retained Employment Rate							52%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	700					871	1,018
Total residents who received 12+ hours of instructional services	129					392	670
Total instructional contact hours	4147					24,311	33,346
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	48					194	245
Female	81					309	425
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	6					10	11
Asian	14					32	39
Black/African American	24					78	90
Hispanic/Latino	32					170	241
Native Hawaiian/Pacific Islander	0					1	2
White	53					212	287
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	1					3	2
U.S.: Grade 6 - Grade 8	35					35	45
U.S.: Grade 9 - Grade 12	350					490	495
Foreign: No School - Grade 5	22					20	34
Foreign: Grade 6 - Grade 8	26					36	53
Foreign: Grade 9 - Grade 12	155					150	215
Foreign : 13 - 16+	111					137	174



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	17					68	87
19-24	30					105	159
25-44	56					251	333
45-59	23					71	76
60+						8	15
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	63					260	358
Unemployed	58					216	288
Not in Labor Force	8					27	24

Wicomico County Board of Education		Source: Literacy Works Information System					
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					44	55
Total ASE learners who advanced a literacy level	0					28	49
Total ELL learners who advanced a literacy level	0					86	62
Total learners continuing in Adult Education	0					47	32
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							100%
Post Secondary Education Rate							14%
Entered Employment Rate							44%
Retained Employment Rate							60%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	222					627	560
Total residents who received 12+ hours of instructional services	9					354	380
Total instructional contact hours	318					26,038	24,056
Program Demographics	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	4					124	163
Female	5					230	217
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					0	3
Asian	1					51	36
Black/African American	7					155	159
Hispanic/Latino	0					83	92
Native Hawaiian/Pacific Islander	0					2	3
White	1					63	87
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	0					1	0
U.S.: Grade 6 - Grade 8	15					64	59
U.S.: Grade 9 - Grade 12	93					328	297
Foreign: No School - Grade 5	7					18	21
Foreign: Grade 6 - Grade 8	20					38	33
Foreign: Grade 9 - Grade 12	48					86	73
Foreign : 13 - 16+	39					92	77



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	2					38	49
19-24	2					67	76
25-44	2					177	191
45-59	3					63	59
60+	0					9	5
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	3					205	214
Unemployed	5					88	118
Not in Labor Force	1					61	48

Worcester County Public Schools		Source: Literacy Works Information System					
Federal Performance Indicators - Ed gains	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Total ABE learners who advanced a literacy level	0					61	66
Total ASE learners who advanced a literacy level	0					15	14
Total ELL learners who advanced a literacy level	10					54	42
Total learners continuing in Adult Education	0					43	2
Federal Performance Indicators - Goal Attainment	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
High School Diploma Awarded Rate							81%
Post Secondary Education Rate							14%
Entered Employment Rate							66%
Retained Employment Rate							58%
Services Delivered	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Enrollments	83					296	265
Total residents who received 12+ hours of instructional services	19					281	233
Total instructional contact hours	528					15,052	11,050
Program Demographics							
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Male	10					135	117
Female	9					146	116
RACE	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
American Indian/Alaskan Native	0					3	1
Asian	4					10	2
Black/African American	1					48	48
Hispanic/Latino	0					94	73
Native Hawaiian/Pacific Islander	0					0	0
White	14					126	109
EDUCATION AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
U.S.: No School - Grade 5	1					3	3
U.S.: Grade 6 - Grade 8	11					13	22
U.S.: Grade 9 - Grade 12	53					143	146
Foreign: No School - Grade 5	0					7	5
Foreign: Grade 6 - Grade 8	1					10	20
Foreign: Grade 9 - Grade 12	5					70	40
Foreign : 13 - 16+	12					50	29



AGE AT ENROLLMENT	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
16-18	0					51	63
19-24	11					87	53
25-44	7					122	91
45-59	1					19	26
60+	0					2	0
EMPLOYMENT STATUS AT ENTRY	Q1-10	Q2-10	Q3-10	Q4-10	FY10	FY09	FY08
Employed	10					159	119
Unemployed	4					76	81
Not in Labor Force	5					46	33