



Department of Human Resources
StateStat

Reporting Period: October 10

Secretary Brenda Donald
Appointed January 2007

DHR Management Team
Operations: Brian L. Wilbon
Programs: Stacy L. Rodgers

Administrations:
Social Services Administration: Carnita White
Family Investment Administration: Kevin M. McGuire
Child-Support Enforcement Administration: Joseph A. Jackins, Jr.

PERSONNEL DATA

| | TWO-WEEK REPORTING PERIODS | | | | % Change | YEAR TO DATE | | | | |
|---------------------------------|----------------------------|----------|----------|----------|----------|--------------|---------|---------|-----------|---------|
| | 09/08/09 | 09/22/09 | 10/06/09 | 10/20/09 | | Average | Minimum | Maximum | Total | Periods |
| OVERTIME (HOURS) | 7,431.7 | 7,700.0 | 8,576.9 | 8,441.8 | | | | | | |
| Office of the Secretary | 6.3 | 6.5 | 11.2 | 10.0 | -10.7% | 16.1 | 0.0 | 145.3 | 433.6 | 27 |
| Operations | 0.0 | 50.9 | 0.5 | 51.1 | 10120.0% | 55.0 | 0.0 | 262.5 | 1,485.0 | 27 |
| Social Services | 0.0 | 6.4 | 0.0 | 0.0 | 0.0% | 10.9 | 0.0 | 96.0 | 293.9 | 27 |
| Family Investment | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.1 | 0.0 | 3.5 | 3.5 | 27 |
| Community Services | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Child-Support Enforcement | 3.0 | 3.8 | 1.5 | 0.0 | 0.0% | 17.8 | 0.0 | 60.6 | 481.6 | 27 |
| LDSS | 7,422.4 | 7,632.4 | 8,563.7 | 8,380.7 | -2.1% | 7,185.3 | 6,401.3 | 8,018.0 | 194,003.9 | 27 |
| SICK LEAVE (DAYS) | | | | | | | | | | |
| Office of the Secretary | 70.3 | 88.1 | 68.9 | 100.0 | 45.1% | 65.1 | 27.4 | 112.7 | 1,758.8 | 27 |
| Operations | 121.4 | 155.6 | 155.8 | 171.0 | 9.8% | 141.1 | 99.0 | 180.2 | 3,809.1 | 27 |
| Social Services | 20.0 | 46.8 | 35.0 | 50.0 | 42.9% | 35.7 | 20.4 | 57.1 | 964.0 | 27 |
| Family Investment | 54.3 | 60.2 | 61.3 | 93.0 | 51.7% | 74.6 | 44.3 | 120.4 | 2,013.7 | 27 |
| Community Services | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Child-Support Enforcement | 122.8 | 255.7 | 229.2 | 211.0 | -7.9% | 215.9 | 153.2 | 286.8 | 5,828.7 | 27 |
| LDSS | 2,020.6 | 2,844.8 | 2,762.3 | 2,841.1 | 2.9% | 2,598.4 | 2,031.1 | 3,057.0 | 70,156.5 | 27 |
| ACCIDENT LEAVE (DAYS) | | | | | | | | | | |
| Office of the Secretary | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 5.3 | 0.0 | 25.0 | 142.3 | 27 |
| Operations | 0.0 | 2.3 | 0.9 | 0.0 | -100.0% | 4.4 | 0.0 | 12.0 | 118.2 | 27 |
| Social Services | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.1 | 0.0 | 1.4 | 2.4 | 27 |
| Family Investment | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.2 | 0.0 | 4.2 | 4.7 | 27 |
| Community Services | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Child-Support Enforcement | 0.0 | 0.0 | 0.0 | 0.6 | 0.0% | 2.5 | 0.0 | 31.2 | 68.7 | 27 |
| LDSS | 93.5 | 130.3 | 138.6 | 138.5 | -0.1% | 76.4 | 38.0 | 152.4 | 2,062.5 | 27 |
| UNSCHEDULED LEAVE (DAYS) | | | | | | | | | | |
| Office of the Secretary | 3.4 | 0.6 | 1.5 | 0.6 | 0.0% | 12.3 | 0.0 | 27.0 | 331.7 | 27 |
| Operations | 7.0 | 4.9 | 8.1 | 5.2 | -35.8% | 6.5 | 0.0 | 21.6 | 175.8 | 27 |
| Social Services | 2.1 | 4.0 | 2.0 | 4.0 | 100.0% | 4.2 | 0.0 | 16.4 | 113.8 | 27 |
| Family Investment | 0.2 | 5.4 | 5.2 | 5.6 | 7.7% | 2.9 | 0.0 | 10.2 | 77.2 | 27 |
| Community Services | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Child-Support Enforcement | 10.3 | 23.5 | 18.7 | 17.0 | -9.1% | 21.3 | 0.0 | 42.8 | 575.2 | 27 |
| LDSS | 355.1 | 376.1 | 414.8 | 398.1 | -4.0% | 471.1 | 246.9 | 630.0 | 12,720.7 | 27 |
| FROI TO IWIF | | | | | | 12.05555556 | 4 | 19 | 217 | 18 |
| Secretary | 0 | 0 | 0 | 0 | 0.0% | 0.2 | 0.0 | 2.0 | 5.0 | 26 |
| Social Services | 10 | 10 | 11 | 12 | 9.1% | 12.0 | 3.0 | 23.0 | 311.0 | 26 |
| Family Investment | 0 | 0 | 0 | 0 | 0.0% | 0.2 | 0.0 | 1.0 | 6.0 | 26 |
| Community Services | 0 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 26 |
| Child-Support Enforcement | 0 | 3 | 1 | 1 | 0.0% | 0.7 | 0.0 | 2.0 | 18.0 | 26 |
| FROILAG > 3 DAYS | | | | | | 4.55555556 | 1 | 9 | 82 | 18 |
| Secretary | 0 | 0 | 0 | 0 | 0.0% | 0.1 | 0.0 | 2.0 | 3.0 | 26 |
| Social Services | 5 | 2 | 4 | 7 | 75.0% | 4.8 | 1.0 | 14.0 | 125.0 | 26 |
| Family Investment | 0 | 0 | 0 | 0 | 0.0% | 0.1 | 0.0 | 1.0 | 2.0 | 26 |
| Community Services | 0 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 26 |
| Child-Support Enforcement | 0 | 1 | 1 | 0 | -100.0% | 0.1 | 0.0 | 1.0 | 3.0 | 26 |



Department of Human Resources LDSS Personnel

Reporting Period: October 09

TOTAL OVERTIME BY JURSDICTION

| | TWO-WEEK REPORTING PERIODS | | | | % Change | YEAR TO DATE | | | | |
|-----------------|----------------------------|----------|----------|----------|----------|--------------|---------|---------|----------|---------|
| | 09/08/09 | 09/22/09 | 10/06/09 | 10/20/09 | | Average | Minimum | Maximum | Total | Periods |
| Allegany | 263.5 | 277.5 | 263.0 | 256.3 | -2.5% | 263.6 | 123.0 | 380.0 | 7,118.2 | 27 |
| Anne Arundel | 423.0 | 510.0 | 464.8 | 645.4 | 38.9% | 547.0 | 279.0 | 906.0 | 14,769.0 | 27 |
| Baltimore City | 1858.5 | 1647.9 | 2746.5 | 2436.0 | -11.3% | 1,345.1 | 883.6 | 2,495.6 | 36,317.8 | 27 |
| Baltimore | 150.0 | 396.0 | 289.0 | 404.5 | 40.0% | 244.8 | 58.0 | 513.0 | 6,610.5 | 27 |
| Calvert | 284.8 | 294.7 | 294.8 | 299.0 | 1.4% | 280.2 | 226.0 | 333.5 | 7,564.6 | 27 |
| Caroline | 303.0 | 203.8 | 405.0 | 279.0 | -31.1% | 273.6 | 231.0 | 355.0 | 7,386.6 | 27 |
| Carroll | 262.0 | 297.5 | 271.8 | 274.3 | 0.9% | 276.8 | 260.2 | 297.0 | 7,473.8 | 27 |
| Cecil Co. | 246.0 | 255.0 | 246.0 | 256.0 | 4.1% | 262.5 | 239.0 | 332.0 | 7,087.1 | 27 |
| Charles | 256.5 | 377.8 | 377.8 | 287.8 | -23.8% | 294.0 | 213.5 | 444.0 | 7,937.0 | 27 |
| Dorchester | 265.5 | 289.5 | 281.5 | 288.5 | 2.5% | 266.9 | 240.0 | 312.5 | 7,207.1 | 27 |
| Frederick | 280.1 | 273.5 | 254.5 | 246.0 | -3.3% | 277.7 | 244.5 | 374.6 | 7,497.3 | 27 |
| Garrett | 251.5 | 270.3 | 243.8 | 262.2 | 7.5% | 258.0 | 251.0 | 273.0 | 6,965.3 | 27 |
| Harford | 359.5 | 308.8 | 289.9 | 327.8 | 13.1% | 332.1 | 181.8 | 438.7 | 8,967.2 | 27 |
| Howard | 273.0 | 264.0 | 252.3 | 244.9 | -2.9% | 282.7 | 183.0 | 451.8 | 7,633.2 | 27 |
| Kent | 264.0 | 246.0 | 246.0 | 255.0 | 3.7% | 256.2 | 246.0 | 275.5 | 6,916.5 | 27 |
| Montgomery | 93.5 | 207.0 | 167.0 | 80.0 | -52.1% | 129.9 | 32.0 | 265.0 | 3,506.9 | 27 |
| Prince George's | 219.5 | 243.2 | 223.7 | 193.5 | -13.5% | 244.9 | 138.5 | 368.0 | 6,612.5 | 27 |
| Queen Anne's | 246.0 | 264.0 | 246.0 | 245.5 | -0.2% | 247.9 | 214.0 | 287.1 | 6,694.3 | 27 |
| Somerset | 108.0 | 30.0 | 69.0 | 93.0 | 34.8% | 99.7 | 30.0 | 178.6 | 2,691.5 | 27 |
| St. Mary's | 0.0 | 0.0 | 0.0 | 6.0 | 0.0% | 3.6 | 0.0 | 55.3 | 96.0 | 27 |
| Talbot | 246.0 | 264.0 | 270.0 | 300.6 | 11.3% | 249.6 | 63.0 | 375.0 | 6,738.3 | 27 |
| Washington | 253.0 | 274.4 | 259.1 | 252.6 | -2.5% | 331.8 | 234.5 | 595.6 | 8,959.0 | 27 |
| Wicomico | 264.0 | 248.5 | 259.2 | 255.0 | -1.6% | 257.8 | 231.0 | 299.0 | 6,959.7 | 27 |
| Worcester | 251.5 | 189.0 | 143.0 | 191.8 | 34.1% | 159.1 | 69.0 | 216.0 | 4,295.9 | 27 |
| TOTAL | 7422.4 | 7632.4 | 8563.7 | 8380.7 | | | | | | |



Department of Human Resources LDSS Personnel

Reporting Period: October 09

ON CALL OVERTIME BY JURSDICTION

| | 09/08/09 | 09/22/09 | 10/06/09 | 10/20/09 | % Change | Average | Minimum | Maximum | Total | Periods |
|-----------------|---------------|---------------|---------------|---------------|----------|---------|---------|---------|----------|---------|
| Allegany | 243.5 | 261.5 | 243.5 | 243.5 | 0.0% | 248.2 | 123.0 | 364.0 | 6,702.0 | 27 |
| Anne Arundel | 423.0 | 510.0 | 390.3 | 576.8 | 47.8% | 497.1 | 279.0 | 906.0 | 13,420.4 | 27 |
| Baltimore City | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Baltimore | 150.0 | 396.0 | 158.0 | 312.0 | 97.5% | 230.8 | 58.0 | 513.0 | 6,232.5 | 27 |
| Calvert | 264.0 | 241.0 | 246.0 | 254.0 | 3.3% | 249.3 | 199.5 | 291.0 | 6,730.2 | 27 |
| Caroline | 246.0 | 162.0 | 348.0 | 246.0 | -29.3% | 252.7 | 217.0 | 300.5 | 6,823.5 | 27 |
| Carroll | 262.0 | 297.5 | 271.8 | 274.3 | 0.9% | 276.8 | 260.2 | 297.0 | 7,473.8 | 27 |
| Cecil Co. | 246.0 | 255.0 | 246.0 | 246.0 | 0.0% | 250.7 | 183.0 | 327.0 | 6,767.6 | 27 |
| Charles | 244.5 | 245.0 | 245.0 | 244.0 | -0.4% | 251.6 | 182.5 | 286.4 | 6,793.2 | 27 |
| Dorchester | 244.5 | 263.5 | 242.5 | 267.0 | 10.1% | 249.1 | 236.0 | 263.5 | 6,727.0 | 27 |
| Frederick | 246.0 | 265.0 | 246.0 | 246.0 | 0.0% | 250.6 | 244.5 | 273.0 | 6,767.5 | 27 |
| Garrett | 251.5 | 270.3 | 243.8 | 262.2 | 7.5% | 258.0 | 251.0 | 273.0 | 6,965.3 | 27 |
| Harford | 319.6 | 272.3 | 205.0 | 233.1 | 13.7% | 258.7 | 140.5 | 360.0 | 6,986.0 | 27 |
| Howard | 273.0 | 264.0 | 234.8 | 244.9 | 4.3% | 257.3 | 183.0 | 440.0 | 6,946.8 | 27 |
| Kent | 264.0 | 246.0 | 246.0 | 255.0 | 3.7% | 250.7 | 246.0 | 264.0 | 6,768.0 | 27 |
| Montgomery | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Prince George's | 179.5 | 217.0 | 205.0 | 176.5 | -13.9% | 225.1 | 138.5 | 324.0 | 6,079.0 | 27 |
| Queen Anne's | 246.0 | 264.0 | 246.0 | 245.5 | -0.2% | 247.9 | 214.0 | 287.1 | 6,694.3 | 27 |
| Somerset | 108.0 | 30.0 | 69.0 | 93.0 | 34.8% | 92.0 | 30.0 | 177.1 | 2,483.8 | 27 |
| St. Mary's | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Talbot | 246.0 | 264.0 | 270.0 | 300.6 | 11.3% | 249.4 | 63.0 | 375.0 | 6,733.8 | 27 |
| Washington | 245.9 | 264.0 | 246.0 | 246.0 | 0.0% | 249.3 | 228.0 | 264.0 | 6,730.8 | 27 |
| Wicomico | 264.0 | 246.0 | 246.0 | 255.0 | 3.7% | 250.2 | 231.0 | 279.0 | 6,754.5 | 27 |
| Worcester | 251.5 | 189.0 | 138.0 | 191.8 | 39.0% | 157.8 | 69.0 | 216.0 | 4,259.9 | 27 |
| TOTAL | 5218.5 | 5423.1 | 4986.7 | 5413.2 | | | | | | |



**Department of Human Resources
LDSS Personnel
Reporting Period: October 09**

SICK LEAVE BY JURSDICTION

| | TWO-WEEK REPORTING PERIODS | | | | % Change | | | | | |
|-----------------|----------------------------|---------------|---------------|---------------|----------|---------|---------|---------|----------|---------|
| | 09/08/09 | 09/22/09 | 10/06/09 | 10/20/09 | | Average | Minimum | Maximum | Total | Periods |
| Allegany | 68.9 | 63.5 | 85.5 | 86.0 | 0.6% | 80.7 | 33.3 | 110.8 | 2,180.2 | 27 |
| Anne Arundel | 145.0 | 216.2 | 192.2 | 144.0 | -25.1% | 114.0 | 58.1 | 151.4 | 3,077.3 | 27 |
| Baltimore City | 805.0 | 1194.5 | 1124.0 | 1154.0 | 2.7% | 1,054.2 | 766.0 | 1,274.0 | 28,463.5 | 27 |
| Baltimore | 0.5 | 67.0 | 44.0 | 48.0 | 9.1% | 187.1 | 63.6 | 263.5 | 5,051.0 | 27 |
| Calvert | 32.2 | 51.7 | 39.4 | 40.5 | 2.8% | 29.3 | 16.1 | 41.3 | 790.1 | 27 |
| Caroline | 16.0 | 12.0 | 29.0 | 29.0 | 0.0% | 26.3 | 11.0 | 44.0 | 709.0 | 27 |
| Carroll | 75.4 | 67.7 | 78.0 | 70.2 | -10.0% | 55.9 | 34.4 | 82.4 | 1,510.3 | 27 |
| Cecil Co. | 84.0 | 128.0 | 135.1 | 132.6 | -1.9% | 83.4 | 50.6 | 125.6 | 2,251.4 | 27 |
| Charles | 37.0 | 54.0 | 67.0 | 100.0 | 49.3% | 31.5 | 10.0 | 81.5 | 850.0 | 27 |
| Dorchester | 29.2 | 28.4 | 32.5 | 29.2 | -10.2% | 48.3 | 29.1 | 71.8 | 1,305.3 | 27 |
| Frederick | 56.0 | 64.0 | 59.0 | 53.0 | -10.2% | 55.4 | 26.7 | 76.0 | 1,495.8 | 27 |
| Garrett | 13.0 | 17.5 | 35.0 | 33.0 | -5.7% | 25.8 | 10.0 | 42.0 | 697.0 | 27 |
| Harford | 71.8 | 71.1 | 107.6 | 99.6 | -7.4% | 79.3 | 49.8 | 102.1 | 2,141.0 | 27 |
| Howard | 45.9 | 73.5 | 71.9 | 83.5 | 16.1% | 56.0 | 23.6 | 89.4 | 1,511.1 | 27 |
| Kent | 21.0 | 27.0 | 18.0 | 15.5 | -13.9% | 20.3 | 8.0 | 40.5 | 548.1 | 27 |
| Montgomery | 131.9 | 175.3 | 157.4 | 227.7 | 44.7% | 163.3 | 91.7 | 214.6 | 4,408.2 | 27 |
| Prince George's | 199.7 | 233.7 | 167.0 | 194.5 | 16.5% | 157.0 | 73.5 | 420.7 | 4,240.1 | 27 |
| Queen Anne's | 10.3 | 15.0 | 22.8 | 21.4 | -6.1% | 26.7 | 8.1 | 57.5 | 720.3 | 27 |
| Somerset | 26.7 | 27.8 | 33.9 | 32.3 | -4.7% | 33.0 | 15.9 | 65.5 | 890.4 | 27 |
| St. Mary's | 25.5 | 34.0 | 57.5 | 48.4 | -15.8% | 44.9 | 22.8 | 88.9 | 1,212.4 | 27 |
| Talbot | 21.0 | 30.0 | 36.0 | 36.0 | 0.0% | 34.6 | 16.0 | 55.0 | 933.0 | 27 |
| Washington | 99.0 | 99.4 | 107.0 | 124.0 | 15.9% | 108.4 | 72.0 | 171.4 | 2,926.0 | 27 |
| Wicomico | 45.2 | 114.3 | 92.1 | 68.8 | -25.3% | 68.3 | 39.3 | 104.6 | 1,844.3 | 27 |
| Worcester | 29.3 | 42.7 | 55.9 | 55.9 | 0.0% | 30.6 | 10.8 | 58.4 | 827.4 | 27 |
| TOTAL | 2020.6 | 2844.8 | 2762.3 | 2841.1 | | | | | | |



**Department of Human Resources
LDSS Personnel
Reporting Period: October 09**

ACCIDENT LEAVE (DAYS)


| | TWO-WEEK REPORTING PERIODS | | | | % Change | Average | Minimum | Maximum | Total | Periods |
|-----------------|----------------------------|--------------|--------------|--------------|----------|---------|---------|---------|---------|---------|
| | 09/08/09 | 09/22/09 | 10/06/09 | 10/20/09 | | | | | | |
| Allegany | 8.0 | 10.0 | 8.0 | 0.0 | 0.0% | 0.6 | 0.0 | 10.0 | 15.1 | 27 |
| Anne Arundel | 0.4 | 0.0 | 0.3 | 0.0 | 0.0% | 1.6 | 0.0 | 40.0 | 44.3 | 27 |
| Baltimore City | 53.0 | 64.0 | 80.0 | 63.0 | -21.3% | 45.7 | 24.0 | 106.0 | 1,234.0 | 27 |
| Baltimore | 10.0 | 20.0 | 20.0 | 10.0 | 0.0% | 5.2 | 0.0 | 28.0 | 139.9 | 27 |
| Calvert | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Caroline | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Carroll | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.3 | 0.0 | 3.0 | 7.6 | 27 |
| Cecil Co. | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 1.4 | 0.0 | 16.0 | 36.5 | 27 |
| Charles | 8.0 | 11.0 | 10.0 | 9.0 | -10.0% | 2.3 | 0.0 | 24.0 | 63.0 | 27 |
| Dorchester | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.1 | 0.0 | 3.3 | 3.3 | 27 |
| Frederick | 8.0 | 10.0 | 10.0 | 9.0 | 0.0% | 0.3 | 0.0 | 6.0 | 9.0 | 27 |
| Garrett | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.2 | 0.0 | 3.5 | 6.1 | 27 |
| Harford | 0.0 | 0.0 | 0.0 | 9.0 | 0.0% | 2.5 | 0.0 | 18.0 | 67.9 | 27 |
| Howard | 0.0 | 5.0 | 0.0 | 0.0 | 0.0% | 3.3 | 0.0 | 10.0 | 90.0 | 27 |
| Kent | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 1.8 | 0.0 | 10.0 | 49.4 | 27 |
| Montgomery | 5.9 | 10.0 | 10.0 | 10.0 | 0.0% | 3.9 | 0.0 | 17.0 | 106.4 | 27 |
| Prince George's | 0.2 | 0.3 | 0.3 | 24.5 | 8066.7% | 3.5 | 0.0 | 53.4 | 95.0 | 27 |
| Queen Anne's | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.3 | 0.3 | 27 |
| Somerset | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| St. Mary's | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 1.9 | 0.0 | 15.4 | 50.1 | 27 |
| Talbot | 0.0 | 0.0 | 0.0 | 1.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Washington | 0.0 | 0.0 | 0.0 | 3.0 | 0.0% | 1.7 | 0.0 | 12.0 | 44.6 | 27 |
| Wicomico | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Worcester | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| TOTAL | 93.5 | 130.3 | 138.6 | 138.5 | | | | | | |



**Department of Human Resources
LDSS Personnel
Reporting Period: October 09**

UNSCHEDULED LEAVE (DAYS)

| | TWO-WEEK REPORTING PERIODS | | | | % Change | Average | Minimum | Maximum | Total | Periods |
|-----------------|----------------------------|--------------|--------------|--------------|----------|---------|---------|---------|---------|---------|
| | 09/08/09 | 09/22/09 | 10/06/09 | 10/20/09 | | | | | | |
| Allegany | 0.0 | 0.3 | 1.5 | 0.0 | -100.0% | 8.8 | 0.0 | 13.0 | 238.0 | 27 |
| Anne Arundel | 10.6 | 13.5 | 11.0 | 0.2 | -98.2% | 15.2 | 0.6 | 51.8 | 409.2 | 27 |
| Baltimore City | 125.0 | 166.0 | 180.0 | 160.0 | -11.1% | 182.9 | 57.0 | 291.0 | 4,939.0 | 27 |
| Baltimore | 0.0 | 8.0 | 12.0 | 14.5 | 20.8% | 15.5 | 1.0 | 31.0 | 417.9 | 27 |
| Calvert | 4.0 | 4.2 | 8.0 | 9.9 | 0.0% | 2.4 | 0.0 | 22.4 | 66.1 | 27 |
| Caroline | 0.0 | 0.0 | 6.0 | 6.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Carroll | 1.6 | 3.9 | 4.5 | 4.1 | -8.9% | 5.5 | 2.4 | 11.4 | 149.0 | 27 |
| Cecil Co. | 30.0 | 16.0 | 38.8 | 23.9 | -38.4% | 18.7 | 2.5 | 38.5 | 505.0 | 27 |
| Charles | 12.0 | 0.0 | 0.0 | 0.0 | 0.0% | 4.7 | 0.0 | 20.0 | 126.8 | 27 |
| Dorchester | 0.0 | 0.0 | 3.0 | 7.5 | 150.0% | 5.9 | 0.0 | 29.0 | 158.4 | 27 |
| Frederick | 0.0 | 0.4 | 2.6 | 0.0 | 0.0% | 5.1 | 0.0 | 40.0 | 138.6 | 27 |
| Garrett | 0.0 | 0.0 | 0.0 | 32.0 | | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Harford | 2.4 | 1.1 | 10.0 | 2.4 | -76.0% | 14.1 | 0.3 | 60.0 | 380.4 | 27 |
| Howard | 13.8 | 17.2 | 15.4 | 14.5 | 0.0% | 4.8 | 0.0 | 15.8 | 128.3 | 27 |
| Kent | 10.0 | 7.0 | 5.5 | 7.0 | 27.3% | 2.5 | 0.0 | 13.0 | 66.5 | 27 |
| Montgomery | 13.4 | 8.8 | 20.3 | 8.9 | -56.2% | 22.7 | 1.8 | 49.1 | 612.3 | 27 |
| Prince George's | 118.6 | 115.0 | 84.0 | 90.1 | 7.3% | 140.4 | 53.0 | 275.1 | 3,789.8 | 27 |
| Queen Anne's | 0.0 | 0.0 | 0.0 | 0.5 | 0.0% | 0.9 | 0.0 | 4.5 | 24.4 | 27 |
| Somerset | 1.0 | 2.0 | 2.0 | 0.0 | -100.0% | 2.7 | 0.0 | 12.0 | 72.3 | 27 |
| St. Mary's | 8.2 | 8.3 | 6.0 | 11.5 | 91.7% | 7.9 | 0.0 | 22.0 | 214.5 | 27 |
| Talbot | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 1.6 | 0.0 | 20.0 | 42.0 | 27 |
| Washington | 0.0 | 0.0 | 0.0 | 1.6 | 0.0% | 1.0 | 0.0 | 10.0 | 26.6 | 27 |
| Wicomico | 4.5 | 4.4 | 4.2 | 3.5 | 0.0% | 6.9 | 0.0 | 52.3 | 185.1 | 27 |
| Worcester | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.8 | 0.0 | 6.0 | 20.5 | 27 |
| TOTAL | 355.1 | 376.1 | 414.8 | 398.1 | | | | | | |

| | | | | | | | | | | | | | |
|----|---|--|------------------------|----------------------------------|---|----------------------|----------|-----------------------|-------------------------|----------------------------------|---|----------------------|------------------------|
| | B | C | D | E | F | G | H | I | J | K | L | M | N |
| 1 | | | | | | | | | | | | | |
| 2 | Volume IV Number 10 | | | | | | | | | | | | |
| 3 |  | | | | | | | | | | | | |
| 4 | | Department of | | | | | | | | | | | |
| 5 | | StateStat | | | | | | | | | | | |
| 6 | | Reporting Period: October 2009 | | | | | | | | | | | |
| 7 | | Management Team | | | | | | | | | | | |
| 8 | | Operations: Brian L. Wilbon | | | | | | | | | | | |
| 9 | Programs: Stacy L. Rodgers | | | | | | | | | | | | Secretary |
| 10 | | | | | | | | | | | | | Appointed January 2007 |
| 11 | Administrations: | | | | | | | | | | | | |
| 12 | Social Services Administration: Carnitra White | | | | | | | | | | | | |
| 13 | Family Investment Administration: Kervin M. McGuire | | | | | | | | | | | | |
| 14 | Child Support Enforcement Administration: Joseph A. Jackins, Jr. | | | | | | | | | | | | |
| 15 | | | | | | | | | | | | | |
| 16 | | | | | | | | | | | | | |
| 17 | | | | | | | | | | | | | |
| 18 | | Goal Achieved: | 19.14% | # Waivers requested: | | # Waivers granted: | | Goal Achieved: | 16.55% | # Waivers requested: | 2 | # Waivers granted: | |
| 19 | | CURRENTLY AVAILABLE PERIOD October 2009 | | | | | | YEAR-TO-DATE | | | | | |
| 20 | PROCUREMENT/CONTRACT AWARDS | Agency Total | Ethnic | Women | Disabled / Non-Profit / Sheltered Workshop | Total MBE/WBE | % | Agency Total | Ethnic | Women | Disabled / Non-Profit / Sheltered Workshop | Total MBE/WBE | % |
| 21 | Payment Totals | \$24,515,759.00 | \$237,472.00 0.97% | \$775,400.00 3.16% | \$30,660.00 0.13% | \$1,043,532.00 | 4.26% | \$84,783,845.00 | \$562,957.00 \$0.01 | \$1,864,679.00 \$0.02 | \$126,075.00 \$0.00 | \$2,553,711.00 | 3.01% |
| 22 | | | | | | | | | | | | | |
| 23 | Awards Totals | \$1,785,233.00 | \$209,511.00 11.74% | \$101,844.00 5.70% | \$30,267.00 1.70% | \$341,622.00 | 19.14% | \$227,992,721.00 | \$2,742,636.00 1.20% | \$498,455.00 0.22% | \$34,498,885.00 15.13% | \$37,739,976.00 | 16.55% |
| 24 | | | | | | | | | | | | | |
| 25 | Architectural and Engineering | | | | | \$0.00 | | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | |
| 26 | Construction | | | | | \$0.00 | | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | |
| 27 | Construction Related | | | | | \$0.00 | | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | |
| 28 | Maintenance | | | | | \$0.00 | | \$50,668.00 | \$8,650.00 | \$0.00 | \$0.00 | \$8,650.00 | 17.07% |
| 29 | Services | \$503,695.00 | \$180,592.00 | \$52,000.00 | \$1,440.00 | \$234,032.00 | 46.46% | \$2,154,303.00 | \$246,012.00 | \$131,662.00 | \$18,418.00 | \$396,092.00 | 18.39% |
| 30 | Supplies and Equipment | \$211,172.00 | \$18,449.00 | \$45,131.00 | \$21,705.00 | \$85,285.00 | 40.39% | \$1,310,212.00 | \$20,194.00 | \$305,596.00 | \$70,852.00 | \$396,642.00 | 30.27% |
| 31 | IT Services | | | | | \$0.00 | | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | |
| 32 | IT Supplies and Equipment | | | | | \$0.00 | | \$2,737,091.00 | \$2,350,818.00 | \$0.00 | \$0.00 | \$2,350,818.00 | 85.89% |
| 33 | Human, Cultural, Social & Educational | \$360,500.00 | | | | \$0.00 | 0.00% | \$218,359,804.00 | \$61,840.00 | \$0.00 | \$34,391,951.00 | \$34,453,791.00 | 15.78% |
| 34 | Corporate Credit Card | \$107,630.00 | \$7,678.00 | \$3,209.00 | \$1,532.00 | \$12,419.00 | 11.54% | \$247,969.00 | \$23,370.00 | \$8,191.00 | \$5,789.00 | \$37,350.00 | 15.06% |
| 35 | Direct Vouchers | \$602,236.00 | \$2,792.00 | \$1,504.00 | \$5,590.00 | \$9,886.00 | 1.64% | \$3,132,674.00 | \$31,752.00 | \$53,006.00 | \$11,875.00 | \$96,633.00 | 3.08% |
| 36 | | | | | | | | | | | | | |
| 37 | | | | | | | | | | | | | |
| 38 | | | | | | | | | | | | | |
| 39 | | | | | | | | | | | | | |
| 40 | | | | | | | | | | | | | |
| 41 | SBR INDICATORS | Agency Total | Total SBR | # Designated Procurements | % | | | Agency Total | Total SBR | # Designated Procurements | % | | |
| 42 | Payment Totals | \$8,446,875 | \$365,500 | 37 | 4.33% | | | \$41,034,855 | \$3,199,870 | 116 | 7.80% | | |



Department of Human Resources

Social Services Administration

Reporting Period: Aug-09

Place Matters *

| | Baseline | | FY 2010 Goal | | REPORTING PERIOD: Monthly | | | | Source |
|--|-----------|-------|---------------------|--------|---------------------------------|----------|---------|---------|--|
| | | | | | May-09 | Jun-09 | Jul-09 | Aug-09 | |
| Current Measures | Date | Data | Goal | Target | | | | | for Baseline and Results |
| Children in Out-of-Home Placement ** | 6/30/2009 | 8,756 | Reduce by 10% | 7,880 | 8,873 | 8,755 | 8,765 | 8,730 | DHR State Stat |
| Children in Group Homes (% of all placements) | 6/30/2009 | 12.7% | 12% or less | 12.0% | 13.4% | 12.7% | 12.3% | 12.0% | DHR State Stat |
| Children in Family Homes (% of all placements) (includes children in trial home visits) | 6/30/2009 | 76.6% | 75% or more | 75.0% | 76.2% | 76.6% | 76.9% | 77.2% | DHR State Stat |
| | | | | | REPORTING PERIOD: Annual | | | | |
| | | | | | FY09-Q1 | FY09-Q2 | FY09-Q3 | FY09-Q4 | |
| Recurrence of Maltreatment within Six Months *** | FY09-Q3 | 2.3% | 6.1% or less | 6.1% | 4.5% | 5.0% | 2.3% | 1.6% | Federal Target is 6.1% Source: MD CHESSIE |
| | | | | | REPORTING PERIOD: Point in Time | | | | |
| | | | | | 1/30/08 | 12/31/08 | 3/31/09 | 6/30/09 | |
| Children Placed in their Home Jurisdiction **** | | | | | | | | | |
| Family Homes -- | 3/31/2009 | 53% | increase percentage | 63% | 31% | 51% | 53% | 49% | Baseline: MD CHESSIE |
| Group Homes -- | 3/31/2009 | 38% | by 10 points | 48% | 33% | 41% | 38% | 41% | Source: MD CHESSIE |

* Start date for Place Matters: July 2007, however, Place Matters Measures, Baseline, and Targets were updated July 2009

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** National Standards: <http://www.acf.hhs.gov/programs/cb/cwmonitoring/legislation/background.htm>

**** Children Placed in Home Jurisdiction -- Challenges remain for identifying the placement jurisdiction for children placed in private Treatment Foster Care and Ind. Living Programs

1/30/2008 Data Missing: Family Foster Homes -- 33%; Group Homes -- 12%

12/31/2008 Data Missing: Family Foster Homes -- 29%; Group Homes -- 0%

3/31/09 Data Missing: Family Foster Homes - 27%; Group Homes - 0%

6/30/09 Data Missing: Family Foster Homes - 27%; Group Homes - 1%

Detailed definitions for Indicators with Federal Targets:

Recurrence of Maltreatment

Of all children who were victims of substantiated or indicated abuse or neglect during the first 6 months of the reporting year, what percent experienced another incident of substantiated or indicated abuse or neglect within a 6-month period?



Department of Human Resources

Social Services Administration

Reporting Period: Aug-09

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

| | REPORTING PERIOD | | | | | FISCAL YEAR-TO-DATE | | | | |
|-------------------------------------|------------------|--------------|--------------|--------------|---------------|---------------------|--------------|--------------|--------------|----------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| Investigations | | | | | | | | | | |
| Total # Open at beginning of month* | 5,239 | 5,564 | 4,965 | 4,263 | -14.14% | 4,614 | 4,263 | 4,965 | 9,228 | 2 |
| Total # New during report month | 2,700 | 2,223 | 2,012 | 1,999 | -0.65% | 2,006 | 1,999 | 2,012 | 4,011 | 2 |
| Total # Completed during month | 2,375 | 2,793 | 2,714 | 2,459 | -9.40% | 2,587 | 2,459 | 2,714 | 5,173 | 2 |
| Total # Open at end of month | 5,564 | 4,994 | 4,263 | 3,803 | -10.79% | 4,033 | 3,803 | 4,263 | 8,066 | 2 |
| Total New Allegations | 3,132 | 2,763 | 2,269 | 2,397 | 5.64% | 2,333 | 2,269 | 2,397 | 4,666 | 2 |
| Physical Abuse | 1,153 | 773 | 546 | 570 | 4.40% | 558 | 546 | 570 | 1,116 | 2 |
| Sexual Abuse | 316 | 330 | 291 | 292 | 0.34% | 292 | 291 | 292 | 583 | 2 |
| Mental Injury-Abuse | 14 | 11 | 3 | 2 | -33.33% | 3 | 2 | 3 | 5 | 2 |
| Neglect | 1,648 | 1,644 | 1,427 | 1,530 | 7.22% | 1,479 | 1,427 | 1,530 | 2,957 | 2 |
| Mental Injury-Neglect | 1 | 5 | 2 | 3 | 50.00% | 3 | 2 | 3 | 5 | 2 |
| Reports | 4,715 | 3,922 | 3,668 | 3,535 | -3.63% | 3,602 | 3,535 | 3,668 | 7,203 | 2 |

* Due to corrected counts in Charles County (-28) and a transfer from Kent County(-1), June End of Month does not equal July Beginning of Month

FINDINGS TO ALLEGATIONS

| | REPORTING PERIOD | | | | | FISCAL YEAR-TO-DATE | | | | |
|----------------------------------|------------------|--------------|--------------|--------------|---------------|---------------------|--------------|--------------|--------------|----------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| Total Findings | 2,712 | 3,166 | 3,093 | 2,964 | -4.17% | 3,029 | 2,964 | 3,093 | 6,057 | 2 |
| "Indicated" Findings Total | 478 | 587 | 592 | 656 | 10.81% | 624 | 592 | 656 | 1,248 | 2 |
| Physical Abuse | 103 | 130 | 110 | 135 | 22.73% | 123 | 110 | 135 | 245 | 2 |
| Sexual Abuse | 81 | 104 | 116 | 128 | 10.34% | 122 | 116 | 128 | 244 | 2 |
| Mental Injury-Abuse | 1 | 1 | 1 | 0 | -100.00% | 1 | 0 | 1 | 1 | 2 |
| Neglect | 293 | 350 | 365 | 393 | 7.67% | 379 | 365 | 393 | 758 | 2 |
| Mental Injury-Neglect | 0 | 2 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0 | 2 |
| "Unsubstantiated" Findings Total | 565 | 607 | 615 | 576 | -6.34% | 596 | 576 | 615 | 1,191 | 2 |
| Physical Abuse | 183 | 209 | 195 | 171 | -12.31% | 183 | 171 | 195 | 366 | 2 |
| Sexual Abuse | 48 | 56 | 79 | 46 | -41.77% | 63 | 46 | 79 | 125 | 2 |
| Mental Injury-Abuse | 2 | 0 | 2 | 10 | 400.00% | 6 | 2 | 10 | 12 | 2 |
| Neglect | 330 | 341 | 338 | 349 | 3.25% | 344 | 338 | 349 | 687 | 2 |
| Mental Injury-Neglect | 2 | 1 | 1 | 0 | -100.00% | 1 | 0 | 1 | 1 | 2 |
| "Ruled Out" Findings | 1,669 | 1,972 | 1,886 | 1,732 | -8.17% | 1,809 | 1,732 | 1,886 | 3,618 | 2 |

IN-HOME SERVICES

| | REPORTING PERIOD | | | | | FISCAL YEAR-TO-DATE | | | | |
|-------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| Beginning of Month - Total Families | 3,644 | 3,686 | 3,539 | 3,191 | -9.83% | 3,365 | 3,191 | 3,539 | 6,730 | 2 |
| New Families | 826 | 893 | 672 | 738 | 9.82% | 705 | 672 | 738 | 1,410 | 2 |
| Cases Closed | 784 | 1,040 | 1,021 | 720 | -29.48% | 871 | 720 | 1,021 | 1,741 | 2 |
| End of Month Total Families | 3,686 | 3,539 | 3,190 | 3,209 | 0.60% | 3,200 | 3,190 | 3,209 | 6,399 | 2 |



Department of Human Resources

Social Services Administration

Reporting Period: Aug-09

OUT-OF-HOME SERVICES

| | REPORTING PERIOD | | | | | FISCAL YEAR-TO-DATE | | | | |
|---|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| Beginning of Month - Total Children | 8,895 | 8,873 | 8,755 | 8,765 | 0.11% | 8,760 | 8,755 | 8,765 | 17,520 | 2 |
| New Out-of-Home Placements | 270 | 274 | 270 | 295 | 9.26% | 283 | 270 | 295 | 565 | 2 |
| Total # of Child Welfare Caseworkers ** | 662 | 664 | 646 | 641 | -0.77% | 643 | 641 | 646 | 1,287 | 2 |
| AVG Caseload Volume for Caseworkers | 13 | 13 | 14 | 14 | 0.35% | 14 | 14 | 14 | 27 | 2 |
| Children Leaving Out-of-Home Placement | 292 | 390 | 260 | 330 | 26.92% | 295 | 260 | 330 | 590 | 2 |
| Children Adopted | 70 | 106 | 36 | 63 | 75.00% | 50 | 36 | 63 | 99 | 2 |
| Children Reunified | 101 | 163 | 128 | 156 | 21.88% | 142 | 128 | 156 | 284 | 2 |
| Children in Legal Guardianship | 48 | 55 | 39 | 63 | 61.54% | 51 | 39 | 63 | 102 | 2 |
| Aged Out | 69 | 60 | 53 | 46 | -13.21% | 50 | 46 | 53 | 99 | 2 |
| Other | 4 | 8 | 4 | 2 | -50.00% | 3 | 2 | 4 | 6 | 2 |
| End of Month - Total Children | 8,873 | 8,755 | 8,765 | 8,730 | -0.40% | 8,748 | 8,730 | 8,765 | 17,495 | 2 |
| Children in Family Homes | 6,422 | 6,345 | 6,370 | 6,335 | -0.55% | 6,353 | 6,335 | 6,370 | 12,705 | 2 |
| Children in Group Homes | 1,187 | 1,116 | 1,077 | 1,045 | -2.97% | 1,061 | 1,045 | 1,077 | 2,122 | 2 |
| Children in Residential Treatment Centers | 298 | 290 | 295 | 293 | -0.68% | 294 | 293 | 295 | 588 | 2 |
| Children in Independent Living | 241 | 255 | 270 | 267 | -1.11% | 269 | 267 | 270 | 537 | 2 |
| Children in other placements | 382 | 386 | 381 | 386 | 1.31% | 384 | 381 | 386 | 767 | 2 |
| Children in Trial Home Visits | 343 | 362 | 372 | 404 | 8.60% | 388 | 372 | 404 | 776 | 2 |

** Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

FOSTER HOMES

| | REPORTING PERIOD | | | | | FISCAL YEAR-TO-DATE | | | | |
|--------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| Beginning of Month - Foster Families | 3,122 | 3,115 | 3,129 | 3,136 | 0.22% | 3,133 | 3,129 | 3,136 | 6,265 | 2 |
| New Homes | 57 | 59 | 95 | 93 | -2.11% | 94 | 93 | 95 | 188 | 2 |
| Closed Homes | 64 | 45 | 88 | 70 | -20.45% | 79 | 70 | 88 | 158 | 2 |
| End of Month - Foster Families | 3,115 | 3,129 | 3,136 | 3,159 | 0.73% | 3,148 | 3,136 | 3,159 | 6,295 | 2 |
| Unrestricted Foster Families | 2,127 | 2,118 | 2,150 | 2,176 | 1.21% | 2,163 | 2,150 | 2,176 | 4,326 | 2 |

FOSTER HOME RECRUITMENT

| | REPORTING PERIOD | | | | | FISCAL YEAR-TO-DATE | | | | |
|-----------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| Inquiries during Report Month | 571 | 556 | 523 | 482 | -7.84% | 503 | 482 | 523 | 1,005 | 2 |
| New Applications | 181 | 185 | 206 | 182 | -11.65% | 194 | 182 | 206 | 388 | 2 |
| Completed (Accepted) Applications | 113 | 70 | 160 | 125 | -21.88% | 143 | 125 | 160 | 285 | 2 |



**Department of Human Resources
Social Services Administration**

Reporting Period: Aug-09

ADULT SERVICES

| | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|---|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | | Average | Minimum | Maximum | Total | Periods |
| TOTAL CASES | 8,763 | 8,986 | 9,047 | 8,851 | -2.2% | 8,949 | 8,832 | 9,066 | 17,898 | 2 |
| # Protective Services Investigations | 343 | 460 | 422 | 411 | -2.6% | 417 | 411 | 422 | 833 | 2 |
| Active Protective Services Caseload | 1,560 | 1,540 | 1,581 | 1,596 | 0.9% | 1,589 | 1,581 | 1,596 | 3,177 | 2 |
| Social Services Case Management Cases | 2,944 | 2,914 | 2,902 | 2,888 | -0.5% | 2,895 | 2,888 | 2,902 | 5,790 | 2 |
| % under 65 Years Old | 25% | 25% | 26% | 25% | -3.8% | 0 | 0 | 0 | 1 | 2 |
| Closed Cases | 408 | 534 | 675 | 358 | -47.0% | 517 | 358 | 675 | 1,033 | 2 |
| # In Home Aide Services (IHAS) Customers | 2,136 | 2,091 | 2,127 | 2,131 | 0.2% | 2,129 | 2,127 | 2,131 | 4,258 | 2 |
| % of customers under 65 Years Old | 37% | 38% | 37% | 37% | 0.0% | 0 | 0 | 0 | 1 | 2 |
| New Clients Receiving Services | 48 | 61 | 65 | 52 | -20.0% | 59 | 52 | 65 | 117 | 2 |
| Closed Cases | 52 | 111 | 88 | 151 | 71.6% | 120 | 88 | 151 | 239 | 2 |
| IHAS Waiting List | 915 | 897 | 816 | 707 | -13.4% | 762 | 707 | 816 | 1,523 | 2 |
| Avg. Length of Time Receiving Services (in y | 3 | 3 | 3 | 3 | -1.6% | 3 | 3 | 3 | 6 | 2 |
| # Respite Clients *** | 326 | 547 | 667 | 589 | -11.7% | 628 | 589 | 667 | 1,256 | 2 |
| New Clients | 37 | 71 | 58 | 100 | 72.4% | 79 | 58 | 100 | 158 | 2 |
| # Unable to Serve | 478 | 255 | 85 | 156 | 83.5% | 121 | 85 | 156 | 241 | 2 |
| # Project Home Placements | 539 | 537 | 532 | 529 | -0.6% | 531 | 529 | 532 | 1,061 | 2 |
| Applications | 6 | 8 | 9 | 6 | -33.3% | 8 | 6 | 9 | 15 | 2 |
| New Clients | 21 | 12 | 24 | 35 | 45.8% | 30 | 24 | 35 | 59 | 2 |
| Denials | 1 | 0 | 1 | 1 | 0.0% | 1 | 1 | 1 | 2 | 2 |

*** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. May and June 2009 counts have been retroactively adjusted as well.



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Aug-09

CHILD PROTECTIVE SERVICES (CPS)

| JURISDICTION | REPORTING PERIOD | | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|----------------------------------|------------------|--------|--------|--------|---------|----------|---------------------|---------|-------|---------|--|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | Average | | Minimum | Maximum | Total | Periods | |
| Number of New Allegations | 3,132 | 2,763 | 2,269 | 2,397 | 5.6% | 2,333 | 2,269 | 2,397 | 4,666 | 2 | |
| Allegany | 88 | 72 | 58 | 72 | 24.1% | 65 | 58 | 72 | 130 | 2 | |
| Anne Arundel | 222 | 169 | 170 | 167 | -1.8% | 169 | 167 | 170 | 337 | 2 | |
| Baltimore (City) | 826 | 692 | 642 | 696 | 8.4% | 669 | 642 | 696 | 1,338 | 2 | |
| Baltimore | 298 | 212 | 197 | 219 | 11.2% | 208 | 197 | 219 | 416 | 2 | |
| Calvert | 47 | 30 | 39 | 31 | -20.5% | 35 | 31 | 39 | 70 | 2 | |
| Caroline | 22 | 14 | 20 | 18 | -10.0% | 19 | 18 | 20 | 38 | 2 | |
| Carroll | 57 | 48 | 49 | 57 | 16.3% | 53 | 49 | 57 | 106 | 2 | |
| Cecil | 150 | 176 | 51 | 119 | 133.3% | 85 | 51 | 119 | 170 | 2 | |
| Charles | 60 | 42 | 48 | 27 | -43.8% | 38 | 27 | 48 | 75 | 2 | |
| Dorchester | 23 | 30 | 18 | 17 | -5.6% | 18 | 17 | 18 | 35 | 2 | |
| Frederick | 148 | 226 | 110 | 125 | 13.6% | 118 | 110 | 125 | 235 | 2 | |
| Garrett | 14 | 22 | 17 | 9 | -47.1% | 13 | 9 | 17 | 26 | 2 | |
| Harford | 91 | 78 | 65 | 76 | 16.9% | 71 | 65 | 76 | 141 | 2 | |
| Howard | 87 | 74 | 54 | 66 | 22.2% | 60 | 54 | 66 | 120 | 2 | |
| Kent | 6 | 9 | 4 | 5 | 25.0% | 5 | 4 | 5 | 9 | 2 | |
| Montgomery | 286 | 247 | 175 | 153 | -12.6% | 164 | 153 | 175 | 328 | 2 | |
| Prince George's | 361 | 315 | 224 | 272 | 21.4% | 248 | 224 | 272 | 496 | 2 | |
| Queen Anne's | 18 | 18 | 15 | 8 | -46.7% | 12 | 8 | 15 | 23 | 2 | |
| St. Mary's | 48 | 35 | 42 | 37 | -11.9% | 40 | 37 | 42 | 79 | 2 | |
| Somerset | 18 | 22 | 24 | 18 | -25.0% | 21 | 18 | 24 | 42 | 2 | |
| Talbot | 16 | 11 | 17 | 9 | -47.1% | 13 | 9 | 17 | 26 | 2 | |
| Washington | 159 | 131 | 139 | 124 | -10.8% | 132 | 124 | 139 | 263 | 2 | |
| Wicomico | 56 | 37 | 46 | 44 | -4.3% | 45 | 44 | 46 | 90 | 2 | |
| Worcester | 31 | 53 | 45 | 28 | -37.8% | 37 | 28 | 45 | 73 | 2 | |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Aug-09

IN-HOME SERVICES

| | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | | Average | Minimum | Maximum | Total | Periods |
| Caseload | 3,686 | 3,539 | 3,191 | 3,209 | 0.6% | 3,200 | 3,191 | 3,209 | 6,400 | 2 |
| Allegany | 82 | 80 | 80 | 83 | 3.8% | 82 | 80 | 83 | 163 | 2 |
| Anne Arundel | 198 | 188 | 175 | 185 | 5.7% | 180 | 175 | 185 | 360 | 2 |
| Baltimore (City) | 1,319 | 1,244 | 989 | 993 | 0.4% | 991 | 989 | 993 | 1,982 | 2 |
| Baltimore | 354 | 337 | 337 | 351 | 4.2% | 344 | 337 | 351 | 688 | 2 |
| Calvert | 42 | 40 | 41 | 34 | -17.1% | 38 | 34 | 41 | 75 | 2 |
| Caroline | 56 | 54 | 49 | 50 | 2.0% | 50 | 49 | 50 | 99 | 2 |
| Carroll | 42 | 45 | 45 | 42 | -6.7% | 44 | 42 | 45 | 87 | 2 |
| Cecil | 77 | 79 | 77 | 83 | 7.8% | 80 | 77 | 83 | 160 | 2 |
| Charles | 115 | 105 | 101 | 98 | -3.0% | 100 | 98 | 101 | 199 | 2 |
| Dorchester | 54 | 54 | 49 | 50 | 2.0% | 50 | 49 | 50 | 99 | 2 |
| Frederick | 70 | 66 | 67 | 68 | 1.5% | 68 | 67 | 68 | 135 | 2 |
| Garrett | 48 | 49 | 45 | 45 | 0.0% | 45 | 45 | 45 | 90 | 2 |
| Harford | 74 | 67 | 75 | 72 | -4.0% | 74 | 72 | 75 | 147 | 2 |
| Howard | 80 | 86 | 84 | 80 | -4.8% | 82 | 80 | 84 | 164 | 2 |
| Kent | 14 | 13 | 14 | 10 | -28.6% | 12 | 10 | 14 | 24 | 2 |
| Montgomery | 155 | 154 | 163 | 156 | -4.3% | 160 | 156 | 163 | 319 | 2 |
| Prince George's | 391 | 373 | 277 | 270 | -2.5% | 274 | 270 | 277 | 547 | 2 |
| Queen Anne's | 27 | 28 | 23 | 28 | 21.7% | 26 | 23 | 28 | 51 | 2 |
| St. Mary's | 83 | 86 | 93 | 91 | -2.2% | 92 | 91 | 93 | 184 | 2 |
| Somerset | 39 | 41 | 37 | 30 | -18.9% | 34 | 30 | 37 | 67 | 2 |
| Talbot | 49 | 41 | 42 | 42 | 0.0% | 42 | 42 | 42 | 84 | 2 |
| Washington | 148 | 146 | 164 | 191 | 16.5% | 178 | 164 | 191 | 355 | 2 |
| Wicomico | 85 | 86 | 87 | 87 | 0.0% | 87 | 87 | 87 | 174 | 2 |
| Worcester | 84 | 77 | 77 | 70 | -9.1% | 74 | 70 | 77 | 147 | 2 |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Aug-09

FOSTER CARE

| | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|--|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | | Average | Minimum | Maximum | Total | Periods |
| # of Children in Out-of-Home Care | 8,873 | 8,755 | 8,765 | 8,730 | -0.4% | 8,748 | 8,730 | 8,765 | 17,495 | 2 |
| Allegany | 117 | 113 | 113 | 115 | 1.8% | 114 | 113 | 115 | 228 | 2 |
| Anne Arundel | 189 | 183 | 180 | 180 | 0.0% | 180 | 180 | 180 | 360 | 2 |
| Baltimore (City) | 5,213 | 5,132 | 5,135 | 5,105 | -0.6% | 5,120 | 5,105 | 5,135 | 10,240 | 2 |
| Baltimore | 603 | 597 | 608 | 610 | 0.3% | 609 | 608 | 610 | 1,218 | 2 |
| Calvert | 50 | 47 | 47 | 46 | -2.1% | 47 | 46 | 47 | 93 | 2 |
| Caroline | 33 | 39 | 40 | 37 | -7.5% | 39 | 37 | 40 | 77 | 2 |
| Carroll | 40 | 39 | 36 | 35 | -2.8% | 36 | 35 | 36 | 71 | 2 |
| Cecil | 120 | 123 | 126 | 126 | 0.0% | 126 | 126 | 126 | 252 | 2 |
| Charles | 110 | 112 | 104 | 105 | 1.0% | 105 | 104 | 105 | 209 | 2 |
| Dorchester | 31 | 29 | 31 | 32 | 3.2% | 32 | 31 | 32 | 63 | 2 |
| Frederick | 177 | 173 | 177 | 179 | 1.1% | 178 | 177 | 179 | 356 | 2 |
| Garrett | 52 | 50 | 52 | 50 | -3.8% | 51 | 50 | 52 | 102 | 2 |
| Harford | 305 | 301 | 300 | 290 | -3.3% | 295 | 290 | 300 | 590 | 2 |
| Howard | 75 | 76 | 73 | 70 | -4.1% | 72 | 70 | 73 | 143 | 2 |
| Kent | 16 | 16 | 16 | 16 | 0.0% | 16 | 16 | 16 | 32 | 2 |
| Montgomery | 582 | 580 | 579 | 574 | -0.9% | 577 | 574 | 579 | 1,153 | 2 |
| Prince George's | 603 | 607 | 612 | 622 | 1.6% | 617 | 612 | 622 | 1,234 | 2 |
| Queen Anne's | 20 | 22 | 22 | 23 | 4.5% | 23 | 22 | 23 | 45 | 2 |
| St. Mary's | 112 | 105 | 102 | 106 | 3.9% | 104 | 102 | 106 | 208 | 2 |
| Somerset | 52 | 48 | 49 | 44 | -10.2% | 47 | 44 | 49 | 93 | 2 |
| Talbot | 31 | 29 | 29 | 28 | -3.4% | 29 | 28 | 29 | 57 | 2 |
| Washington | 210 | 199 | 195 | 202 | 3.6% | 199 | 195 | 202 | 397 | 2 |
| Wicomico | 88 | 88 | 92 | 89 | -3.3% | 91 | 89 | 92 | 181 | 2 |
| Worcester | 44 | 47 | 47 | 46 | -2.1% | 47 | 46 | 47 | 93 | 2 |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Aug-09

FOSTER HOMES

| | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|-------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | | Average | Minimum | Maximum | Total | Periods |
| Number of Foster Homes | 3,115 | 3,129 | 3,136 | 3,159 | 0.7% | 3,148 | 3,136 | 3,159 | 6,295 | 2 |
| Allegany | 58 | 59 | 60 | 58 | -3.3% | 59 | 58 | 60 | 118 | 2 |
| Anne Arundel | 103 | 104 | 106 | 106 | 0.0% | 106 | 106 | 106 | 212 | 2 |
| Baltimore (City) | 1,356 | 1,355 | 1,347 | 1,371 | 1.8% | 1,359 | 1,347 | 1,371 | 2,718 | 2 |
| Baltimore | 219 | 223 | 221 | 219 | -0.9% | 220 | 219 | 221 | 440 | 2 |
| Calvert | 37 | 38 | 39 | 36 | -7.7% | 38 | 36 | 39 | 75 | 2 |
| Caroline | 36 | 36 | 36 | 36 | 0.0% | 36 | 36 | 36 | 72 | 2 |
| Carroll | 26 | 26 | 25 | 26 | 4.0% | 26 | 25 | 26 | 51 | 2 |
| Cecil | 64 | 67 | 66 | 68 | 3.0% | 67 | 66 | 68 | 134 | 2 |
| Charles | 69 | 70 | 70 | 70 | 0.0% | 70 | 70 | 70 | 140 | 2 |
| Dorchester | 28 | 28 | 27 | 26 | -3.7% | 27 | 26 | 27 | 53 | 2 |
| Frederick | 90 | 90 | 92 | 92 | 0.0% | 92 | 92 | 92 | 184 | 2 |
| Garrett | 47 | 44 | 45 | 45 | 0.0% | 45 | 45 | 45 | 90 | 2 |
| Harford | 120 | 122 | 121 | 121 | 0.0% | 121 | 121 | 121 | 242 | 2 |
| Howard | 54 | 54 | 55 | 55 | 0.0% | 55 | 55 | 55 | 110 | 2 |
| Kent | 9 | 9 | 10 | 11 | 10.0% | 11 | 10 | 11 | 21 | 2 |
| Montgomery | 294 | 293 | 299 | 300 | 0.3% | 300 | 299 | 300 | 599 | 2 |
| Prince George's | 176 | 177 | 178 | 178 | 0.0% | 178 | 178 | 178 | 356 | 2 |
| Queen Anne's | 20 | 20 | 20 | 20 | 0.0% | 20 | 20 | 20 | 40 | 2 |
| St. Mary's | 38 | 37 | 39 | 40 | 2.6% | 40 | 39 | 40 | 79 | 2 |
| Somerset | 25 | 25 | 25 | 24 | -4.0% | 25 | 24 | 25 | 49 | 2 |
| Talbot | 15 | 16 | 17 | 17 | 0.0% | 17 | 17 | 17 | 34 | 2 |
| Washington | 164 | 167 | 168 | 169 | 0.6% | 169 | 168 | 169 | 337 | 2 |
| Wicomico | 50 | 50 | 51 | 52 | 2.0% | 52 | 51 | 52 | 103 | 2 |
| Worcester | 17 | 19 | 19 | 19 | 0.0% | 19 | 19 | 19 | 38 | 2 |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Aug-09

ADOPTION

| | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|--------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|-------|----------|---------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | | Average | Maximum | Total | FY Goals | Periods |
| Number of Finalized Adoptions | 70 | 104 | 36 | 63 | 75.0% | 50 | 63 | 99 | 707 | 2 |
| Allegany | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 15 | 2 |
| Anne Arundel | 1 | 1 | 1 | 2 | 100.0% | 2 | 2 | 3 | 19 | 2 |
| Baltimore (City) | 32 | 66 | 21 | 35 | 66.7% | 28 | 35 | 56 | 375 | 2 |
| Baltimore | 5 | 1 | 0 | 1 | | 1 | 1 | 1 | 44 | 2 |
| Calvert | 0 | 0 | 0 | 1 | | 1 | 1 | 1 | 10 | 2 |
| Caroline | 0 | 1 | 0 | 1 | | 1 | 1 | 1 | 8 | 2 |
| Carroll | 0 | 1 | 1 | 1 | 0.0% | 1 | 1 | 2 | 2 | 2 |
| Cecil | 9 | 5 | 0 | 0 | | 0 | 0 | 0 | 27 | 2 |
| Charles | 4 | 1 | 5 | 3 | -40.0% | 4 | 5 | 8 | 14 | 2 |
| Dorchester | 0 | 2 | 0 | 0 | | 0 | 0 | 0 | 5 | 2 |
| Frederick | 0 | 0 | 0 | 1 | | 1 | 1 | 1 | 13 | 2 |
| Garrett | 0 | 0 | 0 | 3 | | 2 | 3 | 3 | 3 | 2 |
| Harford | 0 | 0 | 3 | 7 | 133.3% | 5 | 7 | 10 | 15 | 2 |
| Howard | 3 | 0 | 0 | 0 | | 0 | 0 | 0 | 10 | 2 |
| Kent | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 2 | 2 |
| Montgomery | 9 | 9 | 1 | 0 | -100.0% | 1 | 1 | 1 | 52 | 2 |
| Prince George's | 3 | 2 | 1 | 3 | 200.0% | 2 | 3 | 4 | 30 | 2 |
| Queen Anne's | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 2 | 2 |
| St. Mary's | 0 | 5 | 0 | 0 | | 0 | 0 | 0 | 11 | 2 |
| Somerset | 0 | 2 | 0 | 2 | | 1 | 2 | 2 | 6 | 2 |
| Talbot | 0 | 2 | 0 | 0 | | 0 | 0 | 0 | 9 | 2 |
| Washington | 1 | 4 | 3 | 2 | -33.3% | 3 | 3 | 5 | 17 | 2 |
| Wicomico | 2 | 1 | 0 | 0 | | 0 | 0 | 0 | 11 | 2 |
| Worcester | 1 | 1 | 0 | 1 | | 1 | 1 | 1 | 7 | 2 |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Aug-09

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

| | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|--------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | | Average | Minimum | Maximum | Total | Periods |
| Statewide AVG Caseload Volume | 13.7 | 12.3 | 10.5 | 9.4 | -10.9% | 10 | 9 | 11 | 20 | 2 |
| Allegany | 6.1 | 3.3 | 3.7 | 4.0 | 7.7% | 4 | 4 | 4 | 8 | 2 |
| Anne Arundel | 16.0 | 14.3 | 12.4 | 10.6 | -14.3% | 11 | 11 | 12 | 23 | 2 |
| Baltimore (City) | 4.4 | 4.2 | 3.4 | 3.5 | 3.5% | 3 | 3 | 4 | 7 | 2 |
| Baltimore | 13.8 | 8.8 | 9.0 | 8.6 | -5.3% | 9 | 9 | 9 | 18 | 2 |
| Calvert | 11.4 | 6.6 | 7.4 | 9.2 | 24.3% | 8 | 7 | 9 | 17 | 2 |
| Caroline | 36.7 | 34.0 | 37.7 | 40.0 | 6.2% | 39 | 38 | 40 | 78 | 2 |
| Carroll | 11.1 | 10.0 | 8.7 | 9.0 | 3.3% | 9 | 9 | 9 | 18 | 2 |
| Cecil | 22.3 | 19.6 | 17.6 | 13.8 | -22.0% | 16 | 14 | 18 | 31 | 2 |
| Charles | 18.4 | 13.0 | 9.2 | 6.9 | -25.3% | 8 | 7 | 9 | 16 | 2 |
| Dorchester | 24.0 | 28.3 | 30.0 | 26.8 | -10.8% | 28 | 27 | 30 | 57 | 2 |
| Frederick | 36.0 | 30.6 | 26.9 | 28.9 | 7.4% | 28 | 27 | 29 | 56 | 2 |
| Garrett | 11.7 | 11.7 | 9.7 | 3.5 | -63.8% | 7 | 4 | 10 | 13 | 2 |
| Harford | 17.3 | 15.3 | 12.4 | 11.2 | -10.1% | 12 | 11 | 12 | 24 | 2 |
| Howard | 16.9 | 14.1 | 8.9 | 8.5 | -4.3% | 9 | 9 | 9 | 17 | 2 |
| Kent | 8.7 | 7.3 | 6.0 | 4.7 | -22.2% | 5 | 5 | 6 | 11 | 2 |
| Montgomery | 30.4 | 30.4 | 23.2 | 15.9 | -31.6% | 20 | 16 | 23 | 39 | 2 |
| Prince George's | 15.7 | 14.7 | 12.9 | 11.3 | -12.8% | 12 | 11 | 13 | 24 | 2 |
| Queen Anne's | 11.7 | 12.0 | 9.7 | 7.0 | -27.6% | 8 | 7 | 10 | 17 | 2 |
| St. Mary's | 29.2 | 23.8 | 22.0 | 18.6 | -15.5% | 20 | 19 | 22 | 41 | 2 |
| Somerset | 18.7 | 20.7 | 20.7 | 16.0 | -22.6% | 18 | 16 | 21 | 37 | 2 |
| Talbot | 11.2 | 8.8 | 9.6 | 9.2 | -4.2% | 9 | 9 | 10 | 19 | 2 |
| Washington | 24.7 | 22.9 | 19.1 | 15.4 | -19.3% | 17 | 15 | 19 | 35 | 2 |
| Wicomico | 18.0 | 14.4 | 14.4 | 11.9 | -17.8% | 13 | 12 | 14 | 26 | 2 |
| Worcester | 17.0 | 19.0 | 20.2 | 25.8 | 27.7% | 23 | 20 | 26 | 46 | 2 |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Aug-09

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

| | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|--------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | | Average | Minimum | Maximum | Total | Periods |
| Statewide AVG Caseload Volume | 13.4 | 13.2 | 13.6 | 13.6 | 0.4% | 14 | 14 | 14 | 27 | 2 |
| Allegany | 10.6 | 10.3 | 10.3 | 10.5 | 1.8% | 10 | 10 | 10 | 21 | 2 |
| Anne Arundel | 10.5 | 9.6 | 10.0 | 10.0 | 0.0% | 10 | 10 | 10 | 20 | 2 |
| Baltimore (City) | 13.2 | 12.9 | 13.5 | 13.5 | 0.5% | 14 | 13 | 14 | 27 | 2 |
| Baltimore | 15.5 | 15.3 | 15.6 | 15.6 | 0.3% | 16 | 16 | 16 | 31 | 2 |
| Calvert | 16.7 | 15.7 | 11.8 | 11.5 | -2.1% | 12 | 12 | 12 | 23 | 2 |
| Caroline | 11.0 | 13.0 | 13.3 | 12.3 | -7.5% | 13 | 12 | 13 | 26 | 2 |
| Carroll | 6.7 | 7.8 | 7.2 | 7.0 | -2.8% | 7 | 7 | 7 | 14 | 2 |
| Cecil | 12.0 | 12.2 | 12.6 | 12.6 | 0.0% | 13 | 13 | 13 | 25 | 2 |
| Charles | 14.0 | 14.3 | 13.3 | 13.4 | 1.0% | 13 | 13 | 13 | 27 | 2 |
| Dorchester | 10.3 | 9.7 | 10.3 | 10.7 | 3.2% | 11 | 10 | 11 | 21 | 2 |
| Frederick | 13.6 | 13.5 | 13.8 | 14.9 | 8.3% | 14 | 14 | 15 | 29 | 2 |
| Garrett | 9.5 | 9.1 | 9.5 | 9.1 | -3.8% | 9 | 9 | 9 | 19 | 2 |
| Harford | 15.0 | 15.1 | 15.0 | 14.5 | -3.3% | 15 | 15 | 15 | 30 | 2 |
| Howard | 8.3 | 8.4 | 8.1 | 7.8 | -4.1% | 8 | 8 | 8 | 16 | 2 |
| Kent | 10.7 | 10.7 | 10.7 | 10.7 | 0.0% | 11 | 11 | 11 | 21 | 2 |
| Montgomery | 20.8 | 20.7 | 20.7 | 20.5 | -0.9% | 21 | 21 | 21 | 41 | 2 |
| Prince George's | 14.7 | 14.8 | 14.9 | 15.2 | 1.6% | 15 | 15 | 15 | 30 | 2 |
| Queen Anne's | 10.0 | 11.0 | 11.0 | 11.5 | 4.5% | 11 | 11 | 12 | 23 | 2 |
| St. Mary's | 18.7 | 17.5 | 17.0 | 17.7 | 3.9% | 17 | 17 | 18 | 35 | 2 |
| Somerset | 8.7 | 8.0 | 8.2 | 7.3 | -10.2% | 8 | 7 | 8 | 16 | 2 |
| Talbot | 10.3 | 9.7 | 9.7 | 9.3 | -3.4% | 10 | 9 | 10 | 19 | 2 |
| Washington | 12.4 | 11.7 | 11.5 | 11.9 | 3.6% | 12 | 11 | 12 | 23 | 2 |
| Wicomico | 9.8 | 9.8 | 11.5 | 11.1 | -3.3% | 11 | 11 | 12 | 23 | 2 |
| Worcester | 11.0 | 11.8 | 11.8 | 11.5 | -2.1% | 12 | 12 | 12 | 23 | 2 |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Aug-09

CHILD FATALITIES- IN HOME SERVICES

| Fatalities of children receiving In-Home Services | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|---|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | | Average | Minimum | Maximum | Total | Periods |
| | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Allegany | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Anne Arundel | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Baltimore (City) | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Baltimore | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Calvert | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Caroline | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Carroll | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Cecil | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Charles | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Dorchester | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Frederick | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Garrett | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Harford | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Howard | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Kent | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Montgomery | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Prince George's | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Queen Anne's | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| St. Mary's | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Somerset | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Talbot | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Washington | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Wicomico | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Worcester | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Aug-09

CHILD FATALITIES- OUT-OF-HOME PLACEMENTS

| Fatalities of children in Out-of-Home Care | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|--|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
| | May-09 | Jun-09 | Jul-09 | Aug-09 | | Average | Minimum | Maximum | Total | Periods |
| | 1 | 1 | 0 | 1 | | 1 | 0 | 1 | 1 | 2 |
| Allegany | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Anne Arundel | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Baltimore (City) | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Baltimore | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Calvert | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Caroline | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Carroll | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Cecil | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Charles | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Dorchester | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Frederick | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Garrett | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Harford | 0 | 1 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Howard | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Kent | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Montgomery | 0 | 0 | 0 | 1 | | 1 | 0 | 1 | 1 | 2 |
| Prince George's | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Queen Anne's | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| St. Mary's | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Somerset | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Talbot | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Washington | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Wicomico | 1 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |
| Worcester | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 2 |



Department of Human Resources
Family Investment Administration
 Reporting Period: October-09

FOOD SUPPLEMENT PROGRAM

| | REPORTING PERIOD | | | | | YEAR-TO-DATE | | | | |
|---|------------------|----------------|----------------|----------------|-------------|--------------|--------------|--------------|---------------|----------|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| Total Food Supplement Program Recipients | 491,262 | 504,168 | 511,673 | 522,010 | 2.0% | 507,278 | 491,262 | 522,010 | 579,717 | SFY 2010 |
| Recipient Households | 230,155 | 236,053 | 240,174 | 245,549 | 2.2% | 237,983 | 230,155 | 245,549 | 285,445 | SFY 2010 |
| \$ Value Disbursed | \$64,144,215 | \$66,098,444 | \$66,875,856 | \$68,200,945 | 2.0% | \$66,329,865 | \$64,144,215 | \$68,200,945 | \$586,386,039 | SFY 2010 |
| Cases Closed | 17,553 | 14,983 | 19,357 | 21,027 | 8.6% | 18,230 | 14,983 | 21,027 | 187,420 | SFY 2010 |
| Applications Taken | 28,124 | 24,545 | 26,615 | 29,664 | 11.5% | 27,237 | 24,545 | 29,664 | 277,479 | SFY 2010 |
| Approvals | 24,154 | 20,881 | 23,478 | 26,402 | 12.5% | 23,729 | 20,881 | 26,402 | 244,032 | SFY 2010 |
| Denials | 6,492 | 6,058 | 6,717 | 7,542 | 12.3% | 6,702 | 6,058 | 7,542 | 63,941 | SFY 2010 |
| | Dec-08 | Mar-09 | Jun-09 | Jul-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| Payment Error Rate | 6.12% | 6.28% | 7.21% | 6.61% | -8.3% | 6.61% | 5.64% | 7.21% | 6.61% | FFY 2009 |
| Overpayment Error Rate | 5.26% | 4.65% | 5.49% | 4.99% | -9.1% | 4.99% | 4.65% | 5.59% | 4.99% | FFY 2009 |
| Underpayment Error Rate | 0.86% | 1.63% | 1.72% | 1.62% | -5.8% | 1.62% | 0.62% | 1.72% | 1.62% | FFY 2009 |
| State-reported Negative error rate | 13.76% | 14.99% | 14.73% | 13.98% | -5.1% | 13.98% | 13.76% | 16.18% | 13.98% | FFY 2009 |

MEDICAID

| | REPORTING PERIOD | | | | | YEAR-TO-DATE | | | | |
|------------------------------------|------------------|----------------|----------------|----------------|--------------|--------------|---------|---------|---------|----------|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| Applications Taken (CC, LTC & SSI) | 29,949 | 26,211 | 27,240 | 28,041 | 2.9% | 27,860 | 26,211 | 29,949 | 111,441 | SFY 2010 |
| Approvals (CC, LTC & SSI) | 23,190 | 21,233 | 21,701 | 22,741 | 4.8% | 22,216 | 21,233 | 23,190 | 88,865 | SFY 2010 |
| Denials (CC, LTC & SSI) | 18,226 | 16,648 | 17,474 | 18,547 | 6.1% | 17,724 | 16,648 | 18,547 | 70,895 | SFY 2010 |
| Community Care Cases | 277,278 | 277,292 | 288,226 | 278,727 | -3.3% | 280,381 | 277,278 | 288,226 | | SFY 2010 |
| Applications Taken | 28,473 | 24,879 | 25,894 | 26,644 | 2.9% | 26,473 | 24,879 | 28,473 | 105,890 | SFY 2010 |
| Approvals | 21,561 | 19,031 | 19,650 | 20,603 | 4.8% | 20,211 | 19,031 | 21,561 | 80,845 | SFY 2010 |
| Denials | 16,834 | 15,425 | 16,226 | 17,169 | 5.8% | 16,414 | 15,425 | 17,169 | 65,654 | SFY 2010 |

TEMPORARY CASH ASSISTANCE

| | REPORTING PERIOD | | | | | YEAR-TO-DATE | | | | |
|---|-------------------|-------------------|-------------------|-------------------|-----------------|----------------|----------------|----------------|--------------|------------------------------|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| Recipients | 62,844 | 65,130 | 66,089 | 69,194 | 4.7% | 65,814 | 62,844 | 69,194 | 75,293 | SFY 2010 |
| Recipient Families | 25,489 | 26,333 | 26,554 | 27,656 | 4.2% | 26,508 | 25,489 | 27,656 | 31,762 | SFY 2010 |
| % of TANF 60 Month Families | 6.5% | 6.7% | 6.7% | 7.4% | 10.4% | 6.8% | 6.5% | 7.4% | | SFY 2010 |
| \$ Value Disbursed | \$10,951,770 | \$11,349,469 | \$11,530,067 | \$11,959,189 | 3.7% | 11,320,676 | 10,951,770 | 11,530,067 | 45,282,703 | SFY 2010 |
| Cases Closed | 2,989 | 2,453 | 2,887 | 2,613 | -9.5% | 2,736 | 2,453 | 2,989 | 10,942 | SFY 2010 |
| Applications Taken | 6,074 | 5,394 | 5,972 | 6,039 | 1.1% | 5,870 | 5,394 | 6,074 | 23,479 | SFY 2010 |
| Approvals | 2,811 | 2,470 | 2,772 | 3,077 | 11.0% | 2,783 | 2,470 | 3,077 | 11,130 | SFY 2010 |
| Approved and "New" to the TCA Program | 728 | 675 | 716 | 786 | 9.8% | 726 | 675 | 786 | 2,905 | SFY 2010 |
| Approved and Returning to the TCA Program | 2,083 | 1,795 | 2,056 | 2,291 | 11.4% | 2,056 | 1,795 | 2,291 | 8,225 | SFY 2010 |
| Denials | 3,931 | 3,502 | 3,990 | 4,471 | 12.1% | 3,974 | 3,502 | 4,471 | 15,894 | SFY 2010 |
| Payment Accuracy Rate | 97.69% | 97.84% | 96.33% | 96.43% | 0.1% | 96.43% | 94.00% | 97.84% | | FFYTD-7/09 |
| Federal Work Participation Rate | 40.5% | 40.4% | 41.2% | 41.6% | 1.0% | 41.6% | 34.0% | 40.5% | 41.6% | FFY '09 |
| YTD Job Placements | 9,121 | 589 | 1,419 | 2,375 | 67.4% | 792 | 589 | 2,375 | 2,375 | SFY 2010 |
| QUARTERLY MEASURES | Jan-Mar 08 | Apr-Jun 08 | Jul-Sep 08 | Oct-Dec 08 | % Change | Average | Minimum | Maximum | Total | Periods |
| Earnings Gain Rate | 54.0% | 55.3% | 40.0% | 50.0% | 25.0% | 49.8% | 40.0% | 55.3% | | Closed Cases Jan '08-Dec '08 |
| Employment Retention Rate | 77.0% | 73.8% | 74.3% | 70.0% | -5.8% | 73.8% | 70.0% | 77.0% | | Closed Cases Jan '08-Dec '08 |



Department of Human Resources
Family Investment Administration
 Reporting Period: October-09

TEMPORARY DISABILITY ASSISTANCE PROGRAM

| | REPORTING PERIOD | | | | | % Change | YEAR-TO-DATE | | | | |
|--------------------|------------------|-------------|-------------|-------------|---------|-----------|--------------|-----------|------------|----------|--|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Average | | Minimum | Maximum | Total | Periods | |
| Recipients | 17,735 | 18,340 | 18,724 | 18,952 | 1.2% | 18,425 | 17,735 | 18,952 | 21,542 | SFY 2010 | |
| \$ Value Disbursed | \$3,227,849 | \$3,325,243 | \$3,255,144 | \$3,236,990 | -0.6% | 3,293,291 | 3,227,849 | 3,383,081 | 13,173,163 | SFY 2010 | |
| Cases Closed | 1,599 | 1,347 | 1,431 | 1,565 | 9.4% | 1,486 | 1,347 | 1,599 | 5,942 | SFY 2010 | |
| Applications Taken | 4,116 | 3,652 | 3,739 | 3,940 | 5.4% | 3,862 | 3,652 | 4,116 | 15,447 | SFY 2010 | |
| Approvals | 1,819 | 1,646 | 1,641 | 1,729 | 5.4% | 1,709 | 1,641 | 1,819 | 6,835 | SFY 2010 | |
| Denials | 2,543 | 2,357 | 2,854 | 2,931 | 2.7% | 2,671 | 2,357 | 2,931 | 10,685 | SFY 2010 | |

HOME ENERGY PROGRAMS

| | REPORTING PERIOD | | | | | % Change | YEAR TO DATE | | | | |
|---|------------------|-------------|--------------|-------------|---------|-------------|--------------|--------------|--------------|----------|--|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Average | | Minimum | Maximum | Total | Periods | |
| Electric Universal Service Program | | | | | | | | | | | |
| Recipient Households | - | 15,817 | 17,060 | 13,404 | -21.4% | 11,570 | 0 | 17,060 | 46,281 | SFY 2010 | |
| \$ Value Disbursed | \$0 | \$9,344,988 | \$10,063,032 | \$7,963,392 | -20.9% | \$6,842,853 | \$0 | \$10,063,032 | 27,371,412 | SFY 2010 | |
| Applications | 24,610 | 22,227 | 19,601 | 17,493 | -10.8% | 20,983 | 17,493 | 24,610 | 83,931 | SFY 2010 | |
| Approvals | 7,059 | 16,787 | 13,009 | 16,444 | 26.4% | 13,325 | 7,059 | 16,787 | 53,299 | SFY 2010 | |
| Denials | 813 | 1,893 | 1,467 | 2,083 | 42.0% | 1,564 | 813 | 2,083 | 6,256 | SFY 2010 | |
| MD Energy Assistance Recipients | | | | | | | | | | | |
| Recipient Households | 0 | - | 0 | 0 | | 0 | 0 | 0 | 0 | SFY 2010 | |
| \$ Value Disbursed | \$0 | \$0 | \$0 | \$0 | | \$0 | \$0 | \$0 | 0 | SFY 2010 | |
| Applications | 25,307 | 22,862 | 20,286 | 18,322 | -9.7% | 21,694 | 18,322 | 25,307 | 86,777 | SFY 2010 | |
| Approvals | 0 | 0 | 0 | 52,469 | | 13,117 | 0 | 52,469 | 52,469 | SFY 2010 | |
| Denials | 826 | 1,908 | 1,230 | 3,095 | 151.6% | 1,765 | 826 | 3,095 | 7,059 | SFY 2010 | |
| Arrearage (one time only) | | | | | | | | | | | |
| Recipient Households | - | 4,647 | 3,643 | 3,176 | -12.8% | 2,867 | 0 | 4,647 | 11,466 | SFY 2010 | |
| \$ Value Disbursed | \$0 | \$4,764,834 | \$3,700,589 | \$3,264,028 | -11.8% | \$2,932,363 | \$0 | \$4,764,834 | \$11,729,451 | SFY 2010 | |
| Applications | 5,216 | 4,318 | 3,446 | 4,557 | 32.2% | 4,384 | 3,446 | 5,216 | 17,537 | SFY 2010 | |
| Approvals | 2,585 | 3,628 | 2,849 | 4,117 | 44.5% | 3,295 | 2,585 | 4,117 | 13,179 | SFY 2010 | |
| Denials | 461 | 574 | 430 | 377 | -12.3% | 461 | 377 | 574 | 1,842 | SFY 2010 | |

REFUGEES AND ASYLEES

| | REPORTING PERIOD | | | | | % Change | YEAR TO DATE | | | | |
|---|------------------|--------|--------|--------|---------|----------|--------------|---------|-------|----------|--|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Average | | Minimum | Maximum | Total | Periods | |
| Refugee Employment Program Clients | | | | | | | | | | | |
| New Clients | 63 | 61 | 10 | 74 | 640.0% | 52 | 10 | 74 | 208 | SFY 2010 | |
| # of Employment Placements | 71 | 77 | 42 | 30 | -28.6% | 55 | 30 | 77 | 220 | SFY 2010 | |
| Average Wage | \$9.01 | \$9.47 | \$8.77 | \$8.88 | 1.3% | 9 | 9 | 9 | 36 | SFY 2010 | |
| % with Health Benefits | 83% | 72% | 95% | 82% | -13.7% | 1 | 1 | 1 | 3 | SFY 2010 | |
| Job Retention >90 Days | 59 | 67 | 78 | 41 | -47.4% | 61 | 41 | 78 | 245 | SFY 2010 | |



**Department of Human Resources
Family Investment Administration
Reporting Period: October-09**

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

| Expedited Food Supplement Program Benefits, % Processed On Time | REPORTING PERIOD | | | | M/M change in rate | FISCAL YEAR-TO-DATE | | | | Periods |
|--|------------------|--------|--------|--------|-----------------------|---------------------|---------|---------|--|---------|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | | Average | Minimum | Maximum | | |
| | 94.7% | 93.0% | 92.0% | 93.2% | 1.3% | 93.2% | 92.0% | 94.7% | | 4 |
| Allegany | 100.0% | 95.9% | 100.0% | 100.0% | 0.0% | 99.0% | 95.9% | 100.0% | | 4 |
| Anne Arundel | 90.5% | 88.3% | 85.5% | 85.9% | 0.5% | 87.6% | 85.5% | 90.5% | | 4 |
| Baltimore (City) | 97.0% | 98.3% | 95.6% | 97.0% | 1.4% | 97.0% | 95.6% | 98.3% | | 4 |
| Baltimore | 83.9% | 81.3% | 79.2% | 76.6% | -3.3% | 80.2% | 76.6% | 83.9% | | 4 |
| Calvert | 99.1% | 98.9% | 98.9% | 97.2% | -1.7% | 98.5% | 97.2% | 99.1% | | 4 |
| Caroline | 96.2% | 95.8% | 98.5% | 100.0% | 1.6% | 97.6% | 95.8% | 100.0% | | 4 |
| Carroll | 98.4% | 94.0% | 93.7% | 98.2% | 4.8% | 96.1% | 93.7% | 98.4% | | 4 |
| Cecil | 89.0% | 91.0% | 87.9% | 91.3% | 3.8% | 89.8% | 87.9% | 91.3% | | 4 |
| Charles | 96.6% | 90.9% | 92.9% | 98.1% | 5.6% | 94.6% | 90.9% | 98.1% | | 4 |
| Dorchester | 91.8% | 89.4% | 90.0% | 89.5% | -0.6% | 90.2% | 89.4% | 91.8% | | 4 |
| Frederick | 92.6% | 91.8% | 90.9% | 92.8% | 2.2% | 92.0% | 90.9% | 92.8% | | 4 |
| Garrett | 100.0% | 100.0% | 100.0% | 100.0% | 0.0% | 100.0% | 100.0% | 100.0% | | 4 |
| Harford | 98.3% | 94.4% | 96.2% | 86.0% | -10.6% | 93.7% | 86.0% | 98.3% | | 4 |
| Howard | 97.8% | 94.4% | 90.4% | 96.6% | 6.8% | 94.8% | 90.4% | 97.8% | | 4 |
| Kent | 94.9% | 98.0% | 100.0% | 100.0% | 0.0% | 98.2% | 94.9% | 100.0% | | 4 |
| Montgomery | 93.3% | 90.2% | 87.9% | 89.3% | 1.5% | 90.2% | 87.9% | 93.3% | | 4 |
| Prince George's | 94.8% | 81.4% | 88.8% | 96.0% | 8.1% | 90.2% | 81.4% | 96.0% | | 4 |
| Queen Anne's | 91.9% | 93.3% | 95.9% | 90.5% | -5.7% | 92.9% | 90.5% | 95.9% | | 4 |
| St. Mary's | 83.1% | 86.7% | 95.1% | 91.7% | -3.5% | 91.9% | 86.7% | 95.1% | | 4 |
| Somerset | 100.0% | 96.7% | 100.0% | 100.0% | 0.0% | 99.2% | 96.7% | 100.0% | | 4 |
| Talbot | 100.0% | 97.2% | 100.0% | 100.0% | 0.0% | 99.3% | 97.2% | 100.0% | | 4 |
| Washington | 98.7% | 98.1% | 98.0% | 98.9% | 0.9% | 98.4% | 98.0% | 98.9% | | 4 |
| Wicomico | 96.2% | 94.8% | 96.1% | 92.1% | -4.2% | 94.8% | 92.1% | 96.2% | | 4 |
| Worcester | 100.0% | 100.0% | 95.7% | 97.1% | 1.5% | 98.2% | 95.7% | 100.0% | | 4 |



Department of Human Resources
Family Investment Administration
 Reporting Period: October-09

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

| "Regular" Food Supplement Program Benefits, % Processed On Time | REPORTING PERIOD | | | | M/M change in rate | FISCAL YEAR-TO-DATE | | | | Periods |
|--|------------------|--------|--------|--------|-----------------------|---------------------|---------|---------|--|---------|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | | Average | Minimum | Maximum | | |
| | 88.9% | 85.8% | 85.3% | 84.2% | -1.3% | 86.1% | 84.2% | 88.9% | | 4 |
| Allegany | 97.1% | 94.6% | 97.4% | 94.3% | -3.2% | 95.8% | 94.3% | 97.4% | | 4 |
| Anne Arundel | 89.6% | 91.8% | 95.3% | 87.2% | -8.5% | 91.0% | 87.2% | 95.3% | | 4 |
| Baltimore (City) | 94.4% | 93.7% | 93.7% | 94.0% | 0.3% | 93.9% | 93.7% | 94.4% | | 4 |
| Baltimore | 79.4% | 71.4% | 69.1% | 70.6% | 2.2% | 72.6% | 69.1% | 79.4% | | 4 |
| Calvert | 99.0% | 95.5% | 95.5% | 98.5% | 3.1% | 97.1% | 95.5% | 99.0% | | 4 |
| Caroline | 88.0% | 83.7% | 85.9% | 85.0% | -1.0% | 85.7% | 83.7% | 88.0% | | 4 |
| Carroll | 91.5% | 92.7% | 84.5% | 92.9% | 9.9% | 90.4% | 84.5% | 92.9% | | 4 |
| Cecil | 92.8% | 94.3% | 92.3% | 93.5% | 1.3% | 93.2% | 92.3% | 94.3% | | 4 |
| Charles | 91.3% | 83.4% | 90.1% | 90.2% | 0.1% | 88.8% | 83.4% | 91.3% | | 4 |
| Dorchester | 83.8% | 83.2% | 81.8% | 86.2% | 5.4% | 83.8% | 81.8% | 86.2% | | 4 |
| Frederick | 79.2% | 77.6% | 76.2% | 82.6% | 8.4% | 78.9% | 76.2% | 82.6% | | 4 |
| Garrett | 100.0% | 97.9% | 100.0% | 99.1% | -0.9% | 99.2% | 97.9% | 100.0% | | 4 |
| Harford | 92.8% | 94.0% | 92.4% | 93.6% | 1.3% | 93.2% | 92.4% | 94.0% | | 4 |
| Howard | 76.7% | 57.7% | 68.3% | 52.5% | -23.2% | 63.8% | 52.5% | 76.7% | | 4 |
| Kent | 100.0% | 97.1% | 96.6% | 98.7% | 2.2% | 98.1% | 96.6% | 100.0% | | 4 |
| Montgomery | 87.7% | 84.6% | 76.9% | 75.3% | -2.0% | 81.1% | 75.3% | 87.7% | | 4 |
| Prince George's | 86.9% | 84.5% | 84.8% | 83.4% | -1.7% | 84.9% | 83.4% | 86.9% | | 4 |
| Queen Anne's | 87.4% | 80.8% | 88.5% | 90.3% | 2.0% | 86.7% | 80.8% | 90.3% | | 4 |
| St. Mary's | 90.0% | 86.3% | 82.6% | 78.7% | -4.8% | 84.4% | 78.7% | 90.0% | | 4 |
| Somerset | 99.1% | 97.7% | 98.1% | 99.3% | 1.2% | 98.6% | 97.7% | 99.3% | | 4 |
| Talbot | 95.0% | 95.2% | 96.5% | 95.6% | -0.9% | 95.6% | 95.0% | 96.5% | | 4 |
| Washington | 97.8% | 99.4% | 99.1% | 98.3% | -0.9% | 98.7% | 97.8% | 99.4% | | 4 |
| Wicomico | 80.1% | 74.1% | 74.4% | 74.4% | 0.0% | 75.8% | 74.1% | 80.1% | | 4 |
| Worcester | 97.1% | 94.7% | 91.2% | 92.2% | 1.2% | 93.8% | 91.2% | 97.1% | | 4 |



FIA LDSS Vacant PINS

| # of Vacant FIA PINS, | REPORTING PERIOD | | | | | FISCAL YEAR-TO-DATE | | | | |
|-----------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| statewide | 131 | 124 | 129 | 139 | 7.8% | 131 | 0 | 139 | 523 | 4 |
| Allegany | 1 | 1 | 1 | 1 | 0.0% | 1 | 0 | 1 | 4 | 4 |
| Anne Arundel | 7 | 5 | 4 | 4 | 0.0% | 5 | 0 | 7 | 20 | 4 |
| Baltimore (City) | 67 | 68 | 72 | 78 | 8.3% | 71 | 0 | 78 | 285 | 4 |
| Baltimore | 14 | 11 | 12 | 15 | 25.0% | 13 | 0 | 15 | 52 | 4 |
| Calvert | 1 | 1 | 1 | 1 | 0.0% | 1 | 0 | 1 | 4 | 4 |
| Caroline | 3 | 1 | 1 | 1 | 0.0% | 2 | 0 | 3 | 6 | 4 |
| Carroll | 1 | 0 | 1 | 2 | 100.0% | 1 | 0 | 2 | 4 | 4 |
| Cecil | 2 | 1 | 1 | 1 | 0.0% | 1 | 0 | 2 | 5 | 4 |
| Charles | 0 | 0 | 1 | 1 | 0.0% | 1 | 0 | 1 | 2 | 4 |
| Dorchester | 4 | 3 | 2 | 0 | -100.0% | 2 | 0 | 4 | 9 | 4 |
| Frederick | 1 | 1 | 1 | 1 | 0.0% | 1 | 0 | 1 | 4 | 4 |
| Garrett | 0 | 0 | 0 | 0 | 0.0% | 0 | 0 | 0 | 0 | 4 |
| Harford | 2 | 1 | 1 | 1 | 0.0% | 1 | 0 | 2 | 5 | 4 |
| Howard | 2 | 3 | 3 | 3 | 0.0% | 3 | 0 | 3 | 11 | 4 |
| Kent | 0 | 0 | 0 | 0 | 0.0% | 0 | 0 | 0 | 0 | 4 |
| Montgomery* | | | | | | | | | | |
| Prince George's | 23 | 24 | 23 | 24 | 4.3% | 24 | 0 | 24 | 94 | 4 |
| Queen Anne's | 0 | 0 | 0 | 0 | 0.0% | 0 | 0 | 0 | 0 | 4 |
| St. Mary's | 1 | 2 | 3 | 4 | 33.3% | 3 | 0 | 4 | 10 | 4 |
| Somerset | 0 | 0 | 0 | 0 | 0.0% | 0 | 0 | 0 | 0 | 4 |
| Talbot | 0 | 0 | 0 | 0 | 0.0% | 0 | 0 | 0 | 0 | 4 |
| Washington | 1 | 1 | 1 | 1 | 0.0% | 1 | 0 | 1 | 4 | 4 |
| Wicomico | 0 | 0 | 0 | 1 | 100.0% | 0 | 0 | 1 | 1 | 4 |
| Worcester | 1 | 1 | 1 | 0 | -100.0% | 1 | 0 | 1 | 3 | 4 |

| # of Vacant FIA PINS | FY 2002 | FY 2003 | FY 2004 | FY 2005 | FY 2006 | FY 2007 | FY 2008 | FY 2009 | Sep-09 | FY 2011 |
|----------------------|---------|---------|---------|---------|---------|---------|---------|---------|--------|---------|
| Statewide | 256.5 | 151.5 | 166 | 114.5 | 76.5 | 150 | 200 | 117 | 129 | |
| Allegany | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 2 | 1 | |
| Anne Arundel | 10.5 | 6 | 10 | 10 | 6 | 12 | 18 | 7 | 4 | |
| Baltimore (City) | 115 | 80 | 77 | 61 | 28 | 59.5 | 84.5 | 57 | 72 | |
| Baltimore | 35.5 | 14 | 20 | 6.5 | 10.5 | 26.5 | 24 | 14 | 12 | |
| Calvert | 0 | 2 | 4.5 | 3.5 | 1 | 0 | 2 | 0 | 1 | |
| Caroline | 1 | 2 | 1 | 0 | 1 | 0 | 1 | 1 | 1 | |
| Carroll | 0 | 1 | 0 | 1 | 1 | 1 | 2.5 | 0 | 1 | |
| Cecil | 3.5 | 1 | 0 | 0 | 2 | 3 | 4 | 2 | 1 | |
| Charles | 8 | 4 | 2 | 2 | 1 | 3.5 | 5 | 1 | 1 | |
| Dorchester | 1 | 0 | 3 | 0 | 0 | 0 | 0 | 3 | 2 | |
| Frederick | 5 | 7 | 0 | 1 | 1.5 | 5 | 5 | 0 | 1 | |
| Garrett | 2 | 0 | 1 | 0 | 0.5 | 0 | 1 | 0 | 0 | |
| Harford | 7 | 8 | 4 | 0 | 1 | 0 | 4 | 2 | 1 | |
| Howard | 5.5 | 3 | 2 | 1 | 3 | 3 | 5 | 3 | 3 | |
| Kent | 4 | 2 | 0 | 0 | 0 | 1.5 | 0 | 0 | 0 | |
| Montgomery* | | | | | | | | | | |
| Prince George's | 45 | 11.5 | 28.5 | 23.5 | 13 | 22 | 27 | 22 | 23 | |
| Queen Anne's | 1 | 0 | 0 | 0 | 0.5 | 0 | 2 | 0 | 0 | |
| St. Mary's | 6 | 0 | 4 | 1 | 2 | 3 | 6 | 1 | 3 | |
| Somerset | 0.5 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | |
| Talbot | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | |
| Washington | 4 | 5 | 7 | 2 | 1 | 4 | 3 | 1 | 1 | |
| Wicomico | 2 | 3 | 1 | 2 | 1 | 4 | 5 | 0 | 0 | |
| Worcester | 0 | 0 | 0 | 0 | 0.5 | 0 | 0 | 1 | 1 | |

*Montgomery County HHS staff are not State employees



Department of Human Resources

Family Investment Administration

Reporting Period: October-09

LOCAL FIA POSITIONS

| FIA | FY 2002 | FY 2003 | FY 2004 | FY 2005 | FY 2006 | FY 2007 | FY 2008 | FYTD 2009 | FY 2010 | FY 2011 |
|---------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|------------------|----------------|----------------|
| Total PINS | 2358.8 | 2092.8 | 2003.8 | 1955.8 | 1959.8 | 1950.3 | 1943.48 | 1808.3 | 1806.9 | |
| # of Filled PINS | 2102.3 | 1941.3 | 1837.8 | 1841.3 | 1883.3 | 1800.3 | 1743.48 | 1691.3 | 1667.9 | |
| # of Vacant PINS* | 256.5 | 151.5 | 166 | 114.5 | 76.5 | 150 | 200 | 117 | 139 | |
| FIA Caseload** | 454,726 | 481,487 | 523,279 | 551,789 | 558,895 | 562,722 | 587,735 | 666,798 | 731,811 | |
| LDSS PINS Eliminated since 2002 | | 266 | 355 | 403 | 399 | 408.5 | 415.32 | 550.5 | 550.5 | |

Notes on Fiscal Year to Date (FYTD) 2010: FY 2010 vacancy data as of 10/05/09. Data reflects FTEs and does not include the 100 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2002-FY 2009.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
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Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

| COUNTY | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 | May-10 | Jun-10 | FY10 TOTAL | 2010 Goal |
|-----------------|---------------|---------------|---------------|---------------|----------|----------|----------|----------|----------|----------|----------|----------|----------------|----------------|
| Allegany | 1,049 | 837 | 699 | 3,308 | | | | | | | | | 5,893 | 6,098 |
| Anne Arundel | 1,226 | 1,446 | 950 | 4,450 | | | | | | | | | 8,072 | 7,328 |
| Baltimore City | 5,136 | 5,536 | 3,105 | 18,086 | | | | | | | | | 31,863 | 43,159 |
| Baltimore | 3,587 | 2,451 | 2,209 | 10,776 | | | | | | | | | 19,023 | 20,166 |
| Calvert | 55 | 289 | 244 | 962 | | | | | | | | | 1,550 | 2,141 |
| Caroline | 562 | 545 | 384 | 1,740 | | | | | | | | | 3,231 | 2,586 |
| Carroll | 647 | 514 | 558 | 2,143 | | | | | | | | | 3,862 | 4,055 |
| Cecil Co. | 489 | 836 | 996 | 3,085 | | | | | | | | | 5,406 | 4,612 |
| Charles | 649 | 318 | 421 | 1,639 | | | | | | | | | 3,027 | 2,506 |
| Dorchester | 1,354 | 441 | 333 | 2,454 | | | | | | | | | 4,582 | 3,435 |
| Frederick | 1,006 | 417 | 545 | 2,377 | | | | | | | | | 4,345 | 4,755 |
| Garrett | 619 | 660 | 581 | 2,361 | | | | | | | | | 4,221 | 3,452 |
| Harford | 755 | 1,300 | 858 | 3,677 | | | | | | | | | 6,590 | 6,239 |
| Howard | 500 | 376 | 496 | 1,932 | | | | | | | | | 3,304 | 3,744 |
| Kent | 294 | 197 | 215 | 887 | | | | | | | | | 1,593 | 1,373 |
| Montgomery | 2,336 | 1,529 | 2,929 | 7,864 | | | | | | | | | 14,658 | 11,479 |
| Prince George's | 3,083 | 1,843 | 1,863 | 8,529 | | | | | | | | | 15,318 | 15,045 |
| Queen Anne's | 399 | 240 | 186 | 1,009 | | | | | | | | | 1,834 | 1,396 |
| St. Mary's | 163 | 619 | 473 | 1,599 | | | | | | | | | 2,854 | 2,228 |
| Somerset | 264 | 354 | 309 | 1,157 | | | | | | | | | 2,084 | 2,426 |
| Talbot | 242 | 226 | 311 | 1,020 | | | | | | | | | 1,799 | 1,672 |
| Washington | 445 | 898 | 726 | 2,579 | | | | | | | | | 4,648 | 4,298 |
| Wicomico | 632 | 884 | 804 | 3,025 | | | | | | | | | 5,345 | 5,071 |
| Worcester | 243 | 486 | 379 | 1,469 | | | | | | | | | 2,577 | 2,224 |
| TOTAL | 25,735 | 23,242 | 20,574 | 88,128 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 157,679 | 161,487 |



Department of Human Resources
Family Investment Administration
 Reporting Period: October-09

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009

| COUNTY | Jul-08 | Aug-08 | Sep-08 | Oct-08 | Nov-08 | Dec-08 | Jan-09 | Feb-09 | Mar-09 | Apr-09 | May-09 | Jun-09 | FY09 TOTAL | 2009 Goal |
|-----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------|--------------|--------------|------------|----------------|----------------|
| Allegany | 971 | 843 | 817 | 808 | 528 | 419 | 410 | 256 | 232 | 154 | 93 | 1 | 5,532 | 5,603 |
| Anne Arundel | 478 | 814 | 928 | 862 | 720 | 361 | 402 | 542 | 520 | 597 | 416 | 11 | 6,651 | 6,305 |
| Baltimore City | 3,623 | 2,863 | 2,093 | 2,404 | 4,918 | 7,441 | 5,162 | 3,920 | 1,858 | 2,573 | 2,191 | 189 | 39,235 | 39,134 |
| Baltimore | 2,784 | 2,336 | 1,733 | 1,788 | 1,242 | 1,753 | 1,513 | 1,436 | 1,419 | 1,070 | 1,256 | 39 | 18,369 | 17,700 |
| Calvert | 111 | 340 | 233 | 319 | 37 | 230 | 161 | 179 | 161 | 103 | 72 | 0 | 1,946 | 1,159 |
| Caroline | 426 | 391 | 391 | 293 | 134 | 233 | 168 | 114 | 103 | 69 | 29 | 0 | 2,351 | 2,137 |
| Carroll | 887 | 532 | 511 | 311 | 225 | 296 | 212 | 215 | 279 | 129 | 84 | 5 | 3,686 | 3,468 |
| Cecil Co. | 619 | 766 | 771 | 569 | 327 | 305 | 272 | 193 | 196 | 111 | 63 | 0 | 4,192 | 3,899 |
| Charles | 76 | 343 | 320 | 337 | 115 | 310 | 159 | 257 | 206 | 99 | 56 | 0 | 2,278 | 2,141 |
| Dorchester | 1,159 | 320 | 381 | 224 | 193 | 247 | 172 | 128 | 116 | 97 | 83 | 0 | 3,120 | 3,117 |
| Frederick | 754 | 382 | 399 | 441 | 518 | 524 | 358 | 349 | 249 | 154 | 187 | 8 | 4,323 | 3,915 |
| Garrett | 699 | 525 | 582 | 399 | 266 | 213 | 166 | 122 | 81 | 44 | 31 | 9 | 3,137 | 3,084 |
| Harford | 506 | 757 | 691 | 869 | 773 | 475 | 454 | 409 | 320 | 223 | 181 | 2 | 5,660 | 5,255 |
| Howard | 433 | 420 | 234 | 415 | 309 | 278 | 249 | 263 | 367 | 234 | 180 | 21 | 3,403 | 2,618 |
| Kent | 486 | 170 | 118 | 92 | 94 | 71 | 77 | 44 | 38 | 31 | 25 | 0 | 1,246 | 1,165 |
| Montgomery | 1,668 | 782 | 391 | 492 | 918 | 3,340 | 680 | 612 | 599 | 625 | 294 | 10 | 10,411 | 9,947 |
| Prince George's | 3,169 | 1,278 | 1,254 | 1,429 | 1,005 | 1,022 | 1,156 | 1,126 | 1,100 | 732 | 410 | 7 | 13,688 | 12,338 |
| Queen Anne's | 227 | 210 | 153 | 168 | 120 | 100 | 98 | 86 | 60 | 34 | 13 | 0 | 1,269 | 1,108 |
| St. Mary's | 79 | 306 | 318 | 285 | 124 | 227 | 201 | 237 | 157 | 59 | 31 | 1 | 2,025 | 1,950 |
| Somerset | 146 | 325 | 238 | 234 | 139 | 270 | 432 | 484 | 125 | 53 | 36 | 0 | 2,482 | 1,621 |
| Talbot | 133 | 178 | 210 | 170 | 204 | 176 | 140 | 118 | 98 | 58 | 35 | 0 | 1,520 | 1,252 |
| Washington | 285 | 625 | 624 | 500 | 340 | 470 | 255 | 251 | 315 | 182 | 58 | 0 | 3,905 | 3,472 |
| Wicomico | 146 | 308 | 348 | 435 | 419 | 494 | 684 | 553 | 588 | 530 | 119 | 2 | 4,626 | 4,167 |
| Worcester | 161 | 313 | 207 | 79 | 138 | 294 | 271 | 281 | 186 | 71 | 32 | 0 | 2,033 | 1,820 |
| TOTAL | 20,026 | 16,127 | 13,945 | 13,923 | 13,806 | 19,549 | 13,852 | 12,175 | 9,373 | 8,032 | 5,975 | 305 | 147,088 | 138,376 |



Department of Human Resources
Family Investment Administration
 Reporting Period: October-09

| Voter Registration | REPORTING PERIOD | | | | | % Change | YEAR TO DATE | | | | |
|--|------------------|--------|--------|--------|---------|----------|--------------|---------|--------|---------|--|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Average | | Minimum | Maximum | Total | Periods | |
| # of Individuals who indicate they want to register* | 2,741 | 2,442 | 2,844 | 3,002 | 5.6% | 2,757 | 2,442 | 3,002 | 11,029 | 4 | |
| Allegany | 5 | 2 | 5 | 3 | -40.0% | 4 | 2 | 5 | 15 | 4 | |
| Anne Arundel | 100 | 88 | 85 | 145 | 70.6% | 105 | 85 | 145 | 418 | 4 | |
| Baltimore (City) | 1098 | 940 | 1180 | 990 | -16.1% | 1,052 | 940 | 1,180 | 4,208 | 4 | |
| Baltimore | 248 | 257 | 329 | 335 | 1.8% | 292 | 248 | 335 | 1,169 | 4 | |
| Calvert | 8 | 9 | 10 | 10 | 0.0% | 9 | 8 | 10 | 37 | 4 | |
| Caroline | 2 | 10 | 5 | 2 | -60.0% | 5 | 2 | 10 | 19 | 4 | |
| Carroll | 13 | 10 | 12 | 9 | -25.0% | 11 | 9 | 13 | 44 | 4 | |
| Cecil | 7 | 6 | 7 | 7 | 0.0% | 7 | 6 | 7 | 27 | 4 | |
| Charles | 99 | 87 | 103 | 96 | -6.8% | 96 | 87 | 103 | 385 | 4 | |
| Dorchester | 3 | 2 | 2 | 3 | 50.0% | 3 | 2 | 3 | 10 | 4 | |
| Frederick | 20 | 13 | 9 | 8 | -11.1% | 13 | 8 | 20 | 50 | 4 | |
| Garrett | 1 | 2 | 2 | 1 | -50.0% | 2 | 1 | 2 | 6 | 4 | |
| Harford | 23 | 26 | 26 | 20 | -23.1% | 24 | 20 | 26 | 95 | 4 | |
| Howard | 8 | 15 | 9 | 17 | 88.9% | 12 | 8 | 17 | 49 | 4 | |
| Kent | 5 | 1 | 3 | 1 | -66.7% | 3 | 1 | 5 | 10 | 4 | |
| Montgomery | 342 | 331 | 365 | 438 | 20.0% | 369 | 331 | 438 | 1,476 | 4 | |
| Prince George's | 467 | 450 | 487 | 715 | 46.8% | 530 | 450 | 715 | 2,119 | 4 | |
| Queen Anne's | 4 | 2 | 4 | 3 | -25.0% | 3 | 2 | 4 | 13 | 4 | |
| St. Mary's | 165 | 119 | 123 | 130 | 5.7% | 134 | 119 | 165 | 537 | 4 | |
| Somerset | 10 | 4 | 5 | 3 | -40.0% | 6 | 3 | 10 | 22 | 4 | |
| Talbot | 1 | 2 | 3 | 1 | -66.7% | 2 | 1 | 3 | 7 | 4 | |
| Washington | 80 | 53 | 56 | 50 | -10.7% | 60 | 50 | 80 | 239 | 4 | |
| Wicomico | 26 | 12 | 7 | 9 | 28.6% | 14 | 7 | 26 | 54 | 4 | |
| Worcester | 6 | 1 | 7 | 6 | -14.3% | 5 | 1 | 7 | 20 | 4 | |



Department of Human Resources
Family Investment Administration
 Reporting Period: October-09

| Voter Registration | REPORTING PERIOD | | | | | % Change | YEAR TO DATE | | | | |
|--|------------------|--------|--------|--------|---------|----------|--------------|---------|---------|---------|--|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Average | | Minimum | Maximum | Total | Periods | |
| # of Individs. applying for benefits, recertifying, or changing addresses* | 33,150 | 28,917 | 32,029 | 34,610 | 8.1% | 32,177 | 28,917 | 34,610 | 128,706 | 4 | |
| Allegany | 629 | 516 | 570 | 575 | 0.9% | 573 | 516 | 629 | 2,290 | 4 | |
| Anne Arundel | 1971 | 1647 | 1780 | 1987 | 11.6% | 1,846 | 1,647 | 1,987 | 7,385 | 4 | |
| Baltimore (City) | 12,019 | 10200 | 11,434 | 11,579 | 1.3% | 11,308 | 10,200 | 12,019 | 45,232 | 4 | |
| Baltimore | 3666 | 3178 | 3295 | 3816 | 15.8% | 3,489 | 3,178 | 3,816 | 13,955 | 4 | |
| Calvert | 379 | 312 | 382 | 377 | -1.3% | 363 | 312 | 382 | 1,450 | 4 | |
| Caroline | 246 | 263 | 262 | 261 | -0.4% | 258 | 246 | 263 | 1,032 | 4 | |
| Carroll | 438 | 346 | 421 | 383 | -9.0% | 397 | 346 | 438 | 1,588 | 4 | |
| Cecil | 620 | 588 | 562 | 664 | 18.1% | 609 | 562 | 664 | 2,434 | 4 | |
| Charles | 750 | 669 | 771 | 818 | 6.1% | 752 | 669 | 818 | 3,008 | 4 | |
| Dorchester | 320 | 309 | 361 | 353 | -2.2% | 336 | 309 | 361 | 1,343 | 4 | |
| Frederick | 756 | 629 | 730 | 799 | 9.5% | 729 | 629 | 799 | 2,914 | 4 | |
| Garrett | 176 | 131 | 157 | 198 | 26.1% | 166 | 131 | 198 | 662 | 4 | |
| Harford | 877 | 849 | 778 | 769 | -1.2% | 818 | 769 | 877 | 3,273 | 4 | |
| Howard | 596 | 535 | 501 | 613 | 22.4% | 561 | 501 | 613 | 2,245 | 4 | |
| Kent | 111 | 97 | 111 | 147 | 32.4% | 117 | 97 | 147 | 466 | 4 | |
| Montgomery | 1904 | 1716 | 2056 | 2340 | 13.8% | 2,004 | 1,716 | 2,340 | 8,016 | 4 | |
| Prince George's | 4491 | 4232 | 4840 | 5451 | 12.6% | 4,754 | 4,232 | 5,451 | 19,014 | 4 | |
| Queen Anne's | 172 | 161 | 181 | 209 | 15.5% | 181 | 161 | 209 | 723 | 4 | |
| St. Mary's | 716 | 603 | 627 | 747 | 19.1% | 673 | 603 | 747 | 2,693 | 4 | |
| Somerset | 252 | 179 | 228 | 238 | 4.4% | 224 | 179 | 252 | 897 | 4 | |
| Talbot | 143 | 124 | 112 | 140 | 25.0% | 130 | 112 | 143 | 519 | 4 | |
| Washington | 927 | 805 | 934 | 1041 | 11.5% | 927 | 805 | 1,041 | 3,707 | 4 | |
| Wicomico | 714 | 598 | 673 | 765 | 13.7% | 688 | 598 | 765 | 2,750 | 4 | |
| Worcester | 277 | 230 | 263 | 340 | 29.3% | 278 | 230 | 340 | 1,110 | 4 | |



Department of Human Resources
Family Investment Administration
 Reporting Period: October-09

| Voter Registration | REPORTING PERIOD | | | | | % Change | YEAR TO DATE | | | | |
|---|------------------|--------|--------|--------|---------|----------|--------------|---------|-------|---------|--|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Average | | Minimum | Maximum | Total | Periods | |
| # of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register) | 172 | 157 | 139 | 188 | 35.3% | 164 | 139 | 188 | 656 | 4 | |
| Allegany | 15 | 5 | 5 | 6 | 20.0% | 8 | 5 | 15 | 31 | 4 | |
| Anne Arundel | 14 | 21 | 10 | 10 | 0.0% | 14 | 10 | 21 | 55 | 4 | |
| Baltimore (City) | 33 | 35 | 23 | 32 | 39.1% | 31 | 23 | 35 | 123 | 4 | |
| Baltimore | 19 | 11 | 12 | 22 | 83.3% | 16 | 11 | 22 | 64 | 4 | |
| Calvert | 2 | 1 | 9 | 4 | -55.6% | 4 | 1 | 9 | 16 | 4 | |
| Caroline | 1 | 2 | 0 | 2 | 100.0% | 1 | 0 | 2 | 5 | 4 | |
| Carroll | 4 | 9 | 4 | 11 | 175.0% | 7 | 4 | 11 | 28 | 4 | |
| Cecil | 4 | 0 | 2 | 3 | 50.0% | 2 | 0 | 4 | 9 | 4 | |
| Charles | 0 | 0 | 1 | 2 | 100.0% | 1 | 0 | 2 | 3 | 4 | |
| Dorchester | 6 | 1 | 2 | 0 | -100.0% | 2 | 0 | 6 | 9 | 4 | |
| Frederick | 20 | 19 | 17 | 21 | 23.5% | 19 | 17 | 21 | 77 | 4 | |
| Garrett | 0 | 0 | 0 | 0 | 0.0% | 0 | 0 | 0 | 0 | 4 | |
| Harford | 4 | 3 | 3 | 2 | -33.3% | 3 | 2 | 4 | 12 | 4 | |
| Howard | 0 | 0 | 2 | 1 | -50.0% | 1 | 0 | 2 | 3 | 4 | |
| Kent | 0 | 0 | 1 | 2 | 100.0% | 1 | 0 | 2 | 3 | 4 | |
| Montgomery | 2 | 3 | 0 | 4 | 100.0% | 2 | 0 | 4 | 9 | 4 | |
| Prince George's | 5 | 3 | 3 | 2 | -33.3% | 3 | 2 | 5 | 13 | 4 | |
| Queen Anne's | 2 | 0 | 1 | 2 | 100.0% | 1 | 0 | 2 | 5 | 4 | |
| St. Mary's | 0 | 1 | 0 | 0 | 0.0% | 0 | 0 | 1 | 1 | 4 | |
| Somerset | 4 | 5 | 4 | 3 | -25.0% | 4 | 3 | 5 | 16 | 4 | |
| Talbot | 1 | 0 | 0 | 0 | 0.0% | 0 | 0 | 1 | 1 | 4 | |
| Washington | 12 | 9 | 10 | 20 | 100.0% | 13 | 9 | 20 | 51 | 4 | |
| Wicomico | 15 | 16 | 17 | 14 | -17.6% | 16 | 14 | 17 | 62 | 4 | |
| Worcester | 9 | 13 | 13 | 25 | 92.3% | 15 | 9 | 25 | 60 | 4 | |



Department of Human Resources

Family Investment Administration

Reporting Period: October-09

| Voter Registration | REPORTING PERIOD | | | | | % Change | YEAR TO DATE | | | | |
|-------------------------------|------------------|--------|--------|--------|--------|----------|--------------|---------|---------|-------|---------|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | | | Average | Minimum | Maximum | Total | Periods |
| # Already Registered to Vote* | 18,636 | 16,019 | 17,712 | 19,001 | 7.3% | 17,842 | 16,019 | 19,001 | 71,368 | 4 | |
| Allegany | 294 | 249 | 300 | 274 | -8.7% | 279 | 249 | 300 | 1,117 | 4 | |
| Anne Arundel | 1062 | 882 | 934 | 993 | 6.3% | 968 | 882 | 1,062 | 3,871 | 4 | |
| Baltimore (City) | 8388 | 7044 | 7716 | 8163 | 5.8% | 7,828 | 7,044 | 8,388 | 31,311 | 4 | |
| Baltimore | 1868 | 1672 | 1599 | 1789 | 11.9% | 1,732 | 1,599 | 1,868 | 6,928 | 4 | |
| Calvert | 231 | 188 | 235 | 229 | -2.6% | 221 | 188 | 235 | 883 | 4 | |
| Caroline | 151 | 155 | 153 | 140 | -8.5% | 150 | 140 | 155 | 599 | 4 | |
| Carroll | 244 | 185 | 234 | 200 | -14.5% | 216 | 185 | 244 | 863 | 4 | |
| Cecil | 331 | 276 | 278 | 350 | 25.9% | 309 | 276 | 350 | 1,235 | 4 | |
| Charles | 378 | 361 | 415 | 439 | 5.8% | 398 | 361 | 439 | 1,593 | 4 | |
| Dorchester | 249 | 250 | 260 | 250 | -3.8% | 252 | 249 | 260 | 1,009 | 4 | |
| Frederick | 350 | 296 | 326 | 358 | 9.8% | 333 | 296 | 358 | 1,330 | 4 | |
| Garrett | 101 | 68 | 81 | 106 | 30.9% | 89 | 68 | 106 | 356 | 4 | |
| Harford | 522 | 471 | 444 | 473 | 6.5% | 478 | 444 | 522 | 1,910 | 4 | |
| Howard | 245 | 228 | 170 | 187 | 10.0% | 208 | 170 | 245 | 830 | 4 | |
| Kent | 64 | 61 | 66 | 81 | 22.7% | 68 | 61 | 81 | 272 | 4 | |
| Montgomery | 517 | 412 | 624 | 622 | -0.3% | 544 | 412 | 624 | 2,175 | 4 | |
| Prince George's | 1954 | 1712 | 2233 | 2440 | 9.3% | 2,085 | 1,712 | 2,440 | 8,339 | 4 | |
| Queen Anne's | 103 | 91 | 117 | 128 | 9.4% | 110 | 91 | 128 | 439 | 4 | |
| St. Mary's | 214 | 231 | 229 | 289 | 26.2% | 241 | 214 | 289 | 963 | 4 | |
| Somerset | 170 | 123 | 157 | 174 | 10.8% | 156 | 123 | 174 | 624 | 4 | |
| Talbot | 90 | 84 | 73 | 91 | 24.7% | 85 | 73 | 91 | 338 | 4 | |
| Washington | 518 | 457 | 520 | 565 | 8.7% | 515 | 457 | 565 | 2,060 | 4 | |
| Wicomico | 418 | 361 | 382 | 448 | 17.3% | 402 | 361 | 448 | 1,609 | 4 | |
| Worcester | 174 | 162 | 166 | 212 | 27.7% | 179 | 162 | 212 | 714 | 4 | |



Department of Human Resources
Family Investment Administration
 Reporting Period: October-09

| Voter Registration | REPORTING PERIOD | | | | | % Change | YEAR TO DATE | | | | |
|--|------------------|---------------|---------------|---------------|-------------|---------------|---------------|---------------|---------------|----------|--|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Average | | Minimum | Maximum | Total | Periods | |
| # of Individuals who Decline Registration Form* | 11,601 | 10,299 | 11,334 | 12,419 | 9.6% | 11,413 | 10,299 | 12,419 | 45,653 | 4 | |
| Allegany | 315 | 260 | 260 | 292 | 12.3% | 282 | 260 | 315 | 1,127 | 4 | |
| Anne Arundel | 795 | 656 | 751 | 839 | 11.7% | 760 | 656 | 839 | 3,041 | 4 | |
| Baltimore (City) | 2500 | 2181 | 2515 | 2394 | -4.8% | 2,398 | 2,181 | 2,515 | 9,590 | 4 | |
| Baltimore | 1531 | 1238 | 1355 | 1670 | 23.2% | 1,449 | 1,238 | 1,670 | 5,794 | 4 | |
| Calvert | 138 | 114 | 128 | 134 | 4.7% | 129 | 114 | 138 | 514 | 4 | |
| Caroline | 92 | 96 | 104 | 117 | 12.5% | 102 | 92 | 117 | 409 | 4 | |
| Carroll | 177 | 142 | 171 | 163 | -4.7% | 163 | 142 | 177 | 653 | 4 | |
| Cecil | 278 | 306 | 275 | 304 | 10.5% | 291 | 275 | 306 | 1,163 | 4 | |
| Charles | 273 | 221 | 252 | 281 | 11.5% | 257 | 221 | 281 | 1,027 | 4 | |
| Dorchester | 62 | 56 | 97 | 100 | 3.1% | 79 | 56 | 100 | 315 | 4 | |
| Frederick | 366 | 301 | 378 | 412 | 9.0% | 364 | 301 | 412 | 1,457 | 4 | |
| Garrett | 74 | 61 | 74 | 91 | 23.0% | 75 | 61 | 91 | 300 | 4 | |
| Harford | 328 | 349 | 305 | 274 | -10.2% | 314 | 274 | 349 | 1,256 | 4 | |
| Howard | 343 | 292 | 320 | 408 | 27.5% | 341 | 292 | 408 | 1,363 | 4 | |
| Kent | 42 | 35 | 41 | 63 | 53.7% | 45 | 35 | 63 | 181 | 4 | |
| Montgomery | 1043 | 970 | 1067 | 1276 | 19.6% | 1,089 | 970 | 1,276 | 4,356 | 4 | |
| Prince George's | 2065 | 2067 | 2117 | 2294 | 8.4% | 2,136 | 2,065 | 2,294 | 8,543 | 4 | |
| Queen Anne's | 63 | 68 | 59 | 76 | 28.8% | 67 | 59 | 76 | 266 | 4 | |
| St. Mary's | 337 | 252 | 275 | 328 | 19.3% | 298 | 252 | 337 | 1,192 | 4 | |
| Somerset | 68 | 47 | 62 | 58 | -6.5% | 59 | 47 | 68 | 235 | 4 | |
| Talbot | 51 | 38 | 36 | 48 | 33.3% | 43 | 36 | 51 | 173 | 4 | |
| Washington | 317 | 286 | 348 | 406 | 16.7% | 339 | 286 | 406 | 1,357 | 4 | |
| Wicomico | 255 | 209 | 267 | 294 | 10.1% | 256 | 209 | 294 | 1,025 | 4 | |
| Worcester | 88 | 54 | 77 | 97 | 26.0% | 79 | 54 | 97 | 316 | 4 | |

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: October-09

| Total Caseload | REPORTING PERIODS | | | | | % Change | YEAR TO DATE | | | | |
|---|-------------------|---------|---------|---------|---------|----------|--------------|---------|--------|---------|--|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Average | | Minimum | Maximum | Total | Periods | |
| Total Active Caseload at the Beginning of the Month | 252,744 | 252,504 | 252,780 | 252,030 | -0.3% | 252,515 | 252,030 | 252,780 | N/A | 4 | |
| Number of Active Cases Added during the Month | 3,978 | 4,064 | 3,729 | 3,927 | 5.3% | 3,925 | 3,729 | 4,064 | 15,698 | 4 | |
| Number of Active Cases Subtracted during the Month | 4,218 | 3,788 | 4,479 | 3,450 | -23.0% | 3,984 | 3,450 | 4,479 | 15,935 | 4 | |
| Total Active Caseload at the End of the Month | 252,504 | 252,780 | 252,030 | 252,507 | 0.2% | 252,455 | 252,030 | 252,780 | N/A | 4 | |
| In-state Caseload | 221,987 | 222,229 | 221,479 | 221,897 | 0.2% | 221,898 | 221,479 | 222,229 | N/A | 4 | |
| Interstate Caseload | 30,517 | 30,551 | 30,551 | 30,610 | 0.2% | 30,557 | 30,517 | 30,610 | N/A | 4 | |
| Interstate Cases Initiated By Maryland to Another State | 15,659 | 15,665 | 15,647 | 15,630 | -0.1% | 15,650 | 15,630 | 15,665 | N/A | 4 | |
| Interstate Cases Received By Maryland from Another States | 14,411 | 14,438 | 14,464 | 14,545 | 0.6% | 14,465 | 14,411 | 14,545 | N/A | 4 | |

| Paternity Establishment | REPORTING PERIODS | | | | | % Change | YEAR TO DATE | | | | |
|---|-------------------|---------|---------|---------|---------|----------|--------------|---------|-------|---------|--|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Average | | Minimum | Maximum | Total | Periods | |
| # of Children in the Caseload Born Out-of-Wedlock | 164,370 | 164,862 | 164,793 | 165,267 | 0.3% | 164,823 | 164,370 | 165,267 | N/A | 4 | |
| # of Children in the Caseload with Paternity Established | 139,402 | 139,853 | 139,711 | 140,150 | 0.3% | 139,779 | 139,402 | 140,150 | N/A | 4 | |
| % of Children in the Caseload with Paternity Established | 84.8% | 84.8% | 84.8% | 84.8% | 0.0% | 84.8% | 84.8% | 84.8% | N/A | 4 | |
| # of Children Needing Paternity Established at the Beginning of the Month | 25,257 | 24,968 | 25,009 | 25,082 | 0.3% | 25,079 | 24,968 | 25,257 | N/A | 4 | |
| # of Children Needing Paternity Established Added during the Month | 1,837 | 1,851 | 1,742 | 1,800 | 3.3% | 1,808 | 1,742 | 1,851 | 7,230 | 4 | |
| # of Children Needing Paternity Established Subtracted during the Month | 2,126 | 1,810 | 1,669 | 1,765 | 5.8% | 1,843 | 1,669 | 2,126 | 7,370 | 4 | |
| # of Children Needing Paternity Established at the End of Month | 24,968 | 25,009 | 25,082 | 25,117 | 0.1% | 25,044 | 24,968 | 25,117 | N/A | 4 | |

| Support Order Establishment | REPORTING PERIODS | | | | | % Change | YEAR TO DATE | | | | |
|--|-------------------|---------|---------|---------|---------|----------|--------------|---------|--------|---------|--|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Average | | Minimum | Maximum | Total | Periods | |
| # of Cases With a Support Order | 205,345 | 205,352 | 204,854 | 205,071 | 0.1% | 205,156 | 204,854 | 205,352 | N/A | 4 | |
| % of Cases in Caseload with a Support Order | 81.3% | 81.2% | 81.3% | 81.2% | -0.1% | 81.3% | 81.2% | 81.3% | N/A | 4 | |
| # of Cases Needing a Support Order Established at the Beginning of Month | 47,064 | 47,159 | 47,428 | 47,176 | -0.5% | 47,207 | 47,064 | 47,428 | N/A | 4 | |
| # of Cases Needing a Support Order Established Added during the Month | 3,237 | 3,340 | 3,089 | 3,248 | 5.1% | 3,229 | 3,089 | 3,340 | 12,914 | 4 | |
| # of Cases Needing a Support Order Established Subtracted during the Month | 3,142 | 3,071 | 3,341 | 2,988 | -10.6% | 3,136 | 2,988 | 3,341 | 12,542 | 4 | |
| # of Cases Needing a Support Order Established at the End of the Month | 47,159 | 47,428 | 47,176 | 47,436 | 0.6% | 47,300 | 47,159 | 47,436 | N/A | 4 | |



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: October-09

| Current Support Collections | REPORTING PERIODS | | | | | YEAR TO DATE | | | | |
|--|-------------------|---------------|---------------|---------------|----------|------------------|------------------|------------------|----------------|---------|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| Amount of Current Support Due | \$ 51,467,463 | \$ 50,961,890 | \$ 50,940,093 | \$ 51,383,709 | 0.9% | \$ 51,188,288.71 | \$ 50,940,093.44 | \$ 51,467,462.82 | \$ 204,753,155 | 4 |
| Amount Distributed toward Current Support | \$ 32,998,282 | \$ 30,627,753 | \$ 29,869,156 | \$ 32,326,348 | 8.2% | \$ 31,455,384.70 | \$ 29,869,155.62 | \$ 32,998,281.82 | \$ 125,821,539 | 4 |
| Percent of Current Support Distributed | 64.1% | 60.1% | 58.6% | 62.9% | 4.3% | 61.5% | 58.6% | 64.1% | N/A | 4 |
| Number of Cases with Current Support Due | 132,804 | 132,759 | 132,757 | 132,631 | -0.1% | 132,738 | 132,631 | 132,804 | N/A | 4 |
| Number of Cases that had a Distribution toward Current Support | 84,716 | 82,727 | 82,859 | 83,970 | 1.3% | 83,568 | 82,727 | 84,716 | N/A | 4 |
| # of Cases that did not have a Distribution toward Current Support | 48,088 | 50,032 | 49,898 | 48,661 | -2.5% | 49,170 | 48,088 | 50,032 | N/A | 4 |
| % of Cases that had a Distribution toward Current Support | 63.8% | 62.3% | 62.4% | 63.3% | 0.9% | 63.0% | 62.3% | 63.8% | N/A | 4 |

| Arrears Collections | REPORTING PERIODS | | | | | YEAR TO DATE | | | | |
|--|-------------------|------------------|------------------|------------------|----------|---------------------|---------------------|---------------------|------------------|---------|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| Amount of Arrears Owed | \$ 1,669,535,576 | \$ 1,678,627,379 | \$ 1,682,580,016 | \$ 1,687,827,037 | 0.3% | \$ 1,679,642,501.61 | \$ 1,669,535,575.51 | \$ 1,687,827,036.66 | \$ 6,718,570,006 | 4 |
| Amount Distributed toward Arrears | \$ 9,526,467 | \$ 6,814,354 | \$ 8,299,625 | \$ 8,194,728 | -1.3% | \$ 8,208,793.46 | \$ 6,814,353.85 | \$ 9,526,466.71 | \$ 32,835,174 | 4 |
| Percent of Arrears Distributed | 0.6% | 0.4% | 0.5% | 0.5% | 0.0% | 0.5% | 0.4% | 0.6% | N/A | 4 |
| Number of Cases in Arrears | 163,982 | 165,734 | 165,400 | 165,184 | -0.1% | 165,075 | 163,982 | 165,734 | N/A | 4 |
| Number of Cases in Arrears that had a Distribution toward Arrears | 49,015 | 42,298 | 48,206 | 48,347 | 0.3% | 46,967 | 42,298 | 49,015 | N/A | 4 |
| Number of Cases in Arrears that did not have a Distribution toward Arrears | 114,967 | 123,436 | 117,194 | 116,837 | -0.3% | 118,109 | 114,967 | 123,436 | N/A | 4 |
| Percent of Cases in Arrears that had a Distribution toward Arrears | 29.9% | 25.5% | 29.1% | 29.3% | 0.1% | 28.5% | 25.5% | 29.9% | N/A | 4 |

| Disbursed Collections | REPORTING PERIODS | | | | | YEAR TO DATE | | | | |
|--|-------------------|---------------|---------------|---------------|----------|------------------|------------------|------------------|----------------|---------|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| Total Child Support Disbursed in the Month | \$ 47,643,846 | \$ 38,164,486 | \$ 42,393,327 | \$ 41,511,553 | -2.1% | \$ 42,428,303.10 | \$ 38,164,486.21 | \$ 47,643,845.94 | \$ 169,713,212 | 4 |
| Total Number of Paying Cases | 102,858 | 99,766 | 100,070 | 101,278 | 1.2% | 100,993 | 99,766 | 102,858 | N/A | 4 |
| Percent of Paying Cases | 54.3% | 52.7% | 52.8% | 53.4% | 0.6% | 53.3% | 52.7% | 54.3% | N/A | 4 |
| Number Children in Cases Receiving Support | 108,098 | 105,772 | 106,237 | 107,583 | 1.3% | 106,923 | 105,772 | 108,098 | N/A | 4 |
| Total Payment Issued (Transactions) | 222,181 | 199,442 | 213,641 | 215,708 | 0.97% | 212,743 | 199,442 | 222,181 | 850,972 | 4 |
| Checks Issued in Error | 16 | 15 | 18 | 18 | 0.00% | 17 | 15 | 18 | 67 | 4 |
| Dollar Value of Payments Issued in Error | \$14,775 | \$4,046 | \$12,846 | \$12,264 | -4.53% | \$10,983 | \$4,046 | \$14,775 | \$43,931 | 4 |



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: October 2009

| Non-Custodial Parent Employment Program (NPEP) | REPORTING PERIODS | | | | | YEAR TO DATE | | | | |
|--|-------------------|------------|------------|--------------|----------|--------------|-----------|-------------|-------------|---------|
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | % Change | Average | Minimum | Maximum | Total | Periods |
| # of Referrals | 203 | 134 | 176 | 260 | 47.7% | 193 | 134 | 260 | 773 | 4 |
| # of cases receiving payments from referrals | 204 | 160 | 149 | 229 | 53.7% | 186 | 149 | 229 | 742 | 4 |
| % of cases receiving payments from referrals | 100.49% | 119.40% | 84.66% | 88.08% | 4.0% | 98.16% | 84.66% | 119.40% | 95.99% | 4 |
| # of payments made via wage-withholding | 89 | 74 | 88 | 113 | 28.4% | 91 | 74 | 113 | 364 | 4 |
| % of payments made via wage-withholding | 43.63% | 46.25% | 59.06% | 49.34% | -16.4% | 49.57% | 43.63% | 59.06% | 49.06% | 4 |
| NPEP total payments made | \$ 922,248 | \$ 802,596 | \$ 907,315 | \$ 1,117,622 | 23.2% | \$937,445 | \$802,596 | \$1,117,622 | \$3,749,780 | 4 |

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU II. Reduce Violent Crimes Against Women and Children by 25% by 2012

| Contributing Actions/Deliverables | Implementation Targets | Delivery Date | Progress to Date | Explanatory Comments | GDU Delivery Assessment |
|---|--|---------------|---|--|-------------------------|
| F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR) | | | | | |
| F1. Reduce by 10% the number of children in out-of-home placement. | | | # of Children in OOH placement: June 2008: 9569 June 2009: 8757 September 2009: | | |
| | | | # Reunifications: SFY 08: 1548 SFY 09: 1616 SFY 10 (through Oct): 284 | | |
| Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and | Train all jurisdictions in FCP: 7/09-5/10 according to below schedule: | 5/10 | 6 jurisdictions are trained to date. The 1422 youth who are receiving in-home services and 5686 youth in out-of-home care in these jurisdictions are beginning to benefit from FCP. | Trainings are rolling out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan. | |
| | 7/1409 - 11/30/09: Baltimore City | 11/24/09 | 6 jurisdictions trained to date. | | |
| | 9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington | 11/3/09 | | | |
| | 11/17/09-12/15/09: Calvert, Charles, St. Mary's | 12/15/09 | Training will roll out according to schedule. | | |
| | 1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot | 2/2/10 | Training will roll out according to schedule. | | |
| | 1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worchester | 2/9/10 | Training will roll out according to schedule. | | |
| | 2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's | 3/30/10 | Training will roll out according to schedule. | | |
| | 2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's | 3/30/10 | Training will roll out according to schedule. | | |
| Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs. | Begin to provide services to up to 40 youth at a time in Baltimore City after new Care Management Entity (CME) has fully transitioned. | 1/10 | Board of Public Works approved the award of the CME contracts on 11/4/09. | | |

| | | | | | |
|---|--|-------------|---|---|-------------|
| Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs. | Develop and submit a strategic plan to SAMHSA/CMHS | 4/30/10 | Strategic plan development in progress. | | |
| | Establish a Governance Body, Administration Team and Advisory Groups in preparation for beginning service delivery in fall 2010. | 9/29/10 | Process targeted to begin in spring 2010. | | |
| Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children. | New CME providers to assume full operation of services on 12/28/09. | 12/28/09 | The Board of Public Works approved the award of the contracts on 11/4/09. | Seven week transition period from 11/5/09 - 12/27/09 to ensure smooth transition for the children receiving services. | |
| F2. Facilitate 785 adoptions. | | | FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010 (through 9/30/09): | | |
| Implement FCP (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement new MOU with Citizen Review Board (CRB) whereby CRB will independently review cases for all children with a plan of adoption at 15 months. | All cases for children with a plan of adoption referred to CRB for review at 15 months. | June 2010 | DHR will measure: 1) # cases referred 2) # of cases reviewed 3) # of adoptions by month 24 | | |
| F3. Ensure that No More than 12% of Children are Placed in Group Homes by End of FY10 | | | | | |
| Implement FCP (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregated care settings into family care and achieve | Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions. | 12/09 | State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II. Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford | Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes. | |
| Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings. | The policy was issued. Nothing more is in process with this action. | 10/09 | Policy was issued last month. We will track the number of children who come into care after the policy was issued to determine the number who have benefitted. | | |
| Implement Maryland Cares (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement Rural Cares (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| F4. Increase to 75% the percent of children placed in family homes. | | | | | |
| Implement FCP (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Placement policy (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement MD Cares (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement Rural Cares (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| F5. Increase by 10 points the percentage of children placed in their home jurisdiction (in both group homes and foster homes). | | | | | |

| | | | | | |
|---|--|----------------------|---|-----------------------------|--------------------------------|
| Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement. | (see above) | (see above) | (see above) | (see above) | (see above) |
| As part of the PIP, a work group focusing on resource development and support has been formed and is expected to develop plans that will impact this target. | Plans due 1/10 at which time targets will be set. | 01/10 | Work group formed and at work. | | |
| Placement policy (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction. | Issue RFP and hold pre-proposal conference | 11/09 | RFP issued 11/9/09. Pre-proposal conference 11/16/09. | | |
| | Evaluate submitted Offers. | 01/10 - 5/10 | Offers will be received through December. | | |
| | Award contracts. | 7/1/2010 | | | |
| 10. Maintain the % of Children who Experience a Recurrence of Maltreatment Within 6 Months | | | | | |
| Implement MD Cares (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement Rural Cares (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement Care Management Entities (CME) contracts | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement CFSR program improvement plan (PIP) | CFSR expected to be received by DHR in spring 2010, at which time targets will be set. | TBD | | | |
| GDU VI. Improve the Marketable Skills of Maryland's Adult Workforce by 20% by 2012 | | | | | |
| Contributing Actions/ Deliverables | Implementation Targets | Delivery Date | Progress to Date | Explanatory Comments | GDU Delivery Assessment |
| B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010 | | | | | |
| SUBSTANTIVE ACTIONS NEEDED | target #s? | ? | target #s? | | |
| B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents | | | | | |
| Plan and implement MD Rise by 2010 | Implement program, # workers to benefit(?) | TBD | Extent implemented, # workers benefitting? | | |
| Renegotiate DHR edu and workforce contracts to prioritize skill and wage advance | Renegotiate contracts, target #s? | TBD | # contracts renegotiated, # workers benefitting? | | |
| Implement 2 yr \$5 mil partnership to integrate local DSS and WIA services | Implement 2 yr. \$5 mil partnership, target #s? | 6/10 | Extent implemented, # workers benefitting? | | |

GDU XII. End Childhood Hunger in Maryland by 2015

| Contributing Actions/ Deliverables | Implementation Targets | Delivery Date | Progress to Date | Explanatory Comments | GDU Assessment |
|--|--|----------------|---|--|----------------|
| C. FY 2010 Sub Goal - Increase Participation Rate for Children by 15% to 64% (251,351) | | | | | |
| Fully implement telephone interviews for all hardship reasons. | Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done. | September 2010 | Step1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the respons | The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions. | |
| | | | * The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so. | | |
| | | | * DHR will provide support to overcome 5 barriers cited by local offices: 1) Identifying funds to purchase telephone headsets for case managers; 2) Implementing best practices to manage the volume of walk-in applicants such that worke | | |
| | | | Step 2: June is the target date for automated system programming by ACS that will support scheduling of telephone interviews. Development of case information form on hold until FY 2011. Step 3: Starting in July 2010, we will be able to fully implement telephone interviews for all hardship reasons. | The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold until FY 2011. | |

| | | | | | |
|--|---|----------------|--|---|--|
| Increase use of group redeterminations. | Group redeterminations used by 18 jurisdictions by June 2010. | June 2010 | FIA surveyed local jurisdictions to obtain current information. Based on the analysis of this survey, DHR will provide support to overcome 3 barriers cited by local offices: 1) Identifying adequate space; 2) Identifying ways to free up staff; and 3) Mana | This is not appropriate for all jurisdictions so the expectation is not that all jurisdictions will use this strategy. | |
| Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan. | Add CBO partners in 10 additional jurisdictions. | September 2010 | Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. <i>This has been done.</i> | DHR does not have authority to define the CBOs' activities. This program is still very new, with operational issues being sorted out between FNS and FIA. | |
| | | | Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <i>This has been done - we identified 10 jurisdictions that are not covered by the exist</i> | | |
| | | | Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. <i>DHR is participating with the CBOs on their No Wrong Door Model Workgroup to expand the CBOs in the FSP Outreach Plan, as well as the number</i> | | |
| Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL. | 24 additional CBOs trained. Increase total SAIL applications for food stamps to 4500 per month. | September 2010 | 37 CBOs currently trained. September 09 baseline of 3700 SAIL applications per month for food stamps. October: 4255 applications | The increase in CBOs trained is based on expected interest from CBOs and may not increase as much as we plan. | |
| Implement customer care center in Baltimore that will handle SAIL applications for the metro area. | Fully functional customer care center. | June 2010 | Center is scheduled to be open 11/30/09. | Once the center is functional, we can establish a baseline of activity and develop targets. | |