



Department of Human Resources
StateStat

Reporting Period: November

DHR Management Team

Operations: **Brian L. Wilbon**

Programs: **Stacy L. Rodgers**

Administrations:

Social Services Administration: **Carnita White**

Family Investment Administration: **Kevin M. McGuire**

Child-Support Enforcement Administration: **Joseph A. Jackins, Jr.**

Secretary Brenda Donald

Appointed January 2007

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	09/22/09	10/06/09	10/20/09	11/03/09		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	7,700.0	8,576.9	8,441.8	8,186.1						
Office of the Secretary	6.5	11.2	10.0	10.1	1.0%	16.1	0.0	145.3	433.6	27
Operations	50.9	0.5	51.1	1.0	-98.0%	55.0	0.0	262.5	1,485.0	27
Social Services	6.4	0.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	0.0	0.0	0.0	27.0	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	3.8	1.5	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	7,632.4	8,563.7	8,380.7	8,148.0	-2.8%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	88.1	68.9	100.0	73.8	-26.2%	65.1	27.4	112.7	1,758.8	27
Operations	155.6	155.8	171.0	173.2	1.3%	141.1	99.0	180.2	3,809.1	27
Social Services	46.8	35.0	50.0	59.3	18.6%	35.7	20.4	57.1	964.0	27
Family Investment	60.2	61.3	93.0	67.9	-27.0%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	255.7	229.2	211.0	284.9	35.0%	215.9	153.2	286.8	5,828.7	27
LDSS	2,844.8	2,762.3	2,841.1	2,997.3	5.5%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	2.3	0.9	0.0	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	0.6	0.0	0.0%	2.5	0.0	31.2	68.7	27
LDSS	130.3	138.6	138.5	127.6	-7.9%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	0.6	1.5	0.6	5.0	0.0%	12.3	0.0	27.0	331.7	27
Operations	4.9	8.1	5.2	13.4	157.7%	6.5	0.0	21.6	175.8	27
Social Services	4.0	2.0	4.0	4.7	17.5%	4.2	0.0	16.4	113.8	27
Family Investment	5.4	5.2	5.6	0.5	-91.1%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	23.5	18.7	17.0	26.6	56.5%	21.3	0.0	42.8	575.2	27
LDSS	376.1	414.8	398.1	464.5	16.7%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	10	11	12	9	-25.0%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	0	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	3	1	1	0	-100.0%	0.7	0.0	2.0	18.0	26
FROILAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	2	4	7	4	-42.9%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	1	1	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources LDSS Personnel

Reporting Period: November 09

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	09/22/09	10/06/09	10/20/09	11/03/09		Average	Minimum	Maximum	Total	Periods
Allegany	277.5	263.0	256.3	264.3	3.1%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	510.0	464.8	645.4	426.3	-33.9%	547.0	279.0	906.0	14,769.0	27
Baltimore City	1647.9	2746.5	2436.0	2284.4	-6.2%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	396.0	289.0	404.5	304.5	-24.7%	244.8	58.0	513.0	6,610.5	27
Calvert	294.7	294.8	299.0	259.8	-13.1%	280.2	226.0	333.5	7,564.6	27
Caroline	203.8	405.0	279.0	297.5	6.6%	273.6	231.0	355.0	7,386.6	27
Carroll	297.5	271.8	274.3	270.0	-1.6%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	255.0	246.0	256.0	255.0	-0.4%	262.5	239.0	332.0	7,087.1	27
Charles	377.8	377.8	287.8	241.0	-16.3%	294.0	213.5	444.0	7,937.0	27
Dorchester	289.5	281.5	288.5	309.0	7.1%	266.9	240.0	312.5	7,207.1	27
Frederick	273.5	254.5	246.0	255.0	3.7%	277.7	244.5	374.6	7,497.3	27
Garrett	270.3	243.8	262.2	268.0	2.2%	258.0	251.0	273.0	6,965.3	27
Harford	308.8	289.9	327.8	334.1	1.9%	332.1	181.8	438.7	8,967.2	27
Howard	264.0	252.3	244.9	254.0	3.7%	282.7	183.0	451.8	7,633.2	27
Kent	246.0	246.0	255.0	271.5	6.5%	256.2	246.0	275.5	6,916.5	27
Montgomery	207.0	167.0	80.0	204.5	155.6%	129.9	32.0	265.0	3,506.9	27
Prince George's	243.2	223.7	193.5	338.0	74.7%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	264.0	246.0	245.5	255.1	3.9%	247.9	214.0	287.1	6,694.3	27
Somerset	30.0	69.0	93.0	54.0	-41.9%	99.7	30.0	178.6	2,691.5	27
St. Mary's	0.0	0.0	6.0	5.0	0.0%	3.6	0.0	55.3	96.0	27
Talbot	264.0	270.0	300.6	255.0	-15.2%	249.6	63.0	375.0	6,738.3	27
Washington	274.4	259.1	252.6	333.0	31.8%	331.8	234.5	595.6	8,959.0	27
Wicomico	248.5	259.2	255.0	246.0	-3.5%	257.8	231.0	299.0	6,959.7	27
Worcester	189.0	143.0	191.8	163.0	-15.0%	159.1	69.0	216.0	4,295.9	27
TOTAL	7632.4	8563.7	8380.7	8148.0						



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ON CALL OVERTIME BY JURSDICTION

	09/22/09	10/06/09	10/20/09	11/03/09	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	261.5	243.5	243.5	250.0	2.7%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	510.0	390.3	576.8	385.2	-33.2%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	396.0	158.0	312.0	174.0	-44.2%	230.8	58.0	513.0	6,232.5	27
Calvert	241.0	246.0	254.0	245.5	-3.3%	249.3	199.5	291.0	6,730.2	27
Caroline	162.0	348.0	246.0	255.0	3.7%	252.7	217.0	300.5	6,823.5	27
Carroll	297.5	271.8	274.3	270.0	-1.6%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	255.0	246.0	246.0	255.0	3.7%	250.7	183.0	327.0	6,767.6	27
Charles	245.0	245.0	244.0	198.5	-18.6%	251.6	182.5	286.4	6,793.2	27
Dorchester	263.5	242.5	267.0	252.0	-5.6%	249.1	236.0	263.5	6,727.0	27
Frederick	265.0	246.0	246.0	255.0	3.7%	250.6	244.5	273.0	6,767.5	27
Garrett	270.3	243.8	262.2	268.0	2.2%	258.0	251.0	273.0	6,965.3	27
Harford	272.3	205.0	233.1	268.7	15.3%	258.7	140.5	360.0	6,986.0	27
Howard	264.0	234.8	244.9	254.0	3.7%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	246.0	255.0	268.5	5.3%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	217.0	205.0	176.5	205.5	16.4%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	264.0	246.0	245.5	255.1	3.9%	247.9	214.0	287.1	6,694.3	27
Somerset	30.0	69.0	93.0	54.0	-41.9%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	264.0	270.0	300.6	255.0	-15.2%	249.4	63.0	375.0	6,733.8	27
Washington	264.0	246.0	246.0	255.0	3.7%	249.3	228.0	264.0	6,730.8	27
Wicomico	246.0	246.0	255.0	246.0	-3.5%	250.2	231.0	279.0	6,754.5	27
Worcester	189.0	138.0	191.8	163.0	-15.0%	157.8	69.0	216.0	4,259.9	27
TOTAL	5423.1	4986.7	5413.2	5033.0						



**Department of Human Resources
LDSS Personnel
Reporting Period: November 09**

SICK LEAVE BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	09/220/09	10/06/09	10/20/09	11/03/09		Average	Minimum	Maximum	Total	Periods
Allegany	63.5	85.5	86.0	109.3	27.1%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	216.2	192.2	144.0	187.3	30.1%	114.0	58.1	151.4	3,077.3	27
Baltimore City	1194.5	1124.0	1154.0	1250.0	8.3%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	67.0	44.0	48.0	29.0	-39.6%	187.1	63.6	263.5	5,051.0	27
Calvert	51.7	39.4	40.5	54.3	34.1%	29.3	16.1	41.3	790.1	27
Caroline	12.0	29.0	29.0	33.0	13.8%	26.3	11.0	44.0	709.0	27
Carroll	67.7	78.0	70.2	70.2	0.0%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	128.0	135.1	132.6	134.5	1.4%	83.4	50.6	125.6	2,251.4	27
Charles	54.0	67.0	100.0	59.0	-41.0%	31.5	10.0	81.5	850.0	27
Dorchester	28.4	32.5	29.2	41.3	41.4%	48.3	29.1	71.8	1,305.3	27
Frederick	64.0	59.0	53.0	56.3	6.2%	55.4	26.7	76.0	1,495.8	27
Garrett	17.5	35.0	33.0	60.0	81.8%	25.8	10.0	42.0	697.0	27
Harford	71.1	107.6	99.6	84.7	-15.0%	79.3	49.8	102.1	2,141.0	27
Howard	73.5	71.9	83.5	72.9	-12.7%	56.0	23.6	89.4	1,511.1	27
Kent	27.0	18.0	15.5	16.0	3.2%	20.3	8.0	40.5	548.1	27
Montgomery	175.3	157.4	227.7	182.7	-19.8%	163.3	91.7	214.6	4,408.2	27
Prince George's	233.7	167.0	194.5	226.8	16.6%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	15.0	22.8	21.4	30.3	41.6%	26.7	8.1	57.5	720.3	27
Somerset	27.8	33.9	32.3	30.1	-6.8%	33.0	15.9	65.5	890.4	27
St. Mary's	34.0	57.5	48.4	44.5	-8.1%	44.9	22.8	88.9	1,212.4	27
Talbot	30.0	36.0	36.0	25.0	-30.6%	34.6	16.0	55.0	933.0	27
Washington	99.4	107.0	124.0	132.1	6.5%	108.4	72.0	171.4	2,926.0	27
Wicomico	114.3	92.1	68.8	109.9	59.7%	68.3	39.3	104.6	1,844.3	27
Worcester	42.7	55.9	55.9	67.4	20.6%	30.6	10.8	58.4	827.4	27
TOTAL	2844.8	2762.3	2841.1	2997.3						



Department of Human Resources LDSS Personnel

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ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	09/22/09	10/06/09	10/20/09	11/03/09						
Allegany	10.0	8.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.0	0.3	0.0	0.0	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	64.0	80.0	63.0	69.0	9.5%	45.7	24.0	106.0	1,234.0	27
Baltimore	20.0	20.0	10.0	10.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.0	0.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	11.0	10.0	9.0	12.0	33.3%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	10.0	10.0	9.0	10.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.0	0.0	9.0	8.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	5.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	10.0	10.0	10.0	10.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	0.3	0.3	24.5	5.6	-77.1%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	1.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	3.0	3.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	130.3	138.6	138.5	127.6						




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UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	09/22/09	10/06/09	10/20/09	11/03/09						
Allegany	0.3	1.5	0.0	0.5		8.8	0.0	13.0	238.0	27
Anne Arundel	13.5	11.0	0.2	2.7	1250.0%	15.2	0.6	51.8	409.2	27
Baltimore City	166.0	180.0	160.0	197.0	23.1%	182.9	57.0	291.0	4,939.0	27
Baltimore	8.0	12.0	14.5	0.0	-100.0%	15.5	1.0	31.0	417.9	27
Calvert	4.2	8.0	9.9	12.3	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	6.0	6.0	10.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	3.9	4.5	4.1	3.6	-12.2%	5.5	2.4	11.4	149.0	27
Cecil Co.	16.0	38.8	23.9	23.0	-3.8%	18.7	2.5	38.5	505.0	27
Charles	0.0	0.0	0.0	0.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	0.0	3.0	7.5	7.0	-6.7%	5.9	0.0	29.0	158.4	27
Frederick	0.4	2.6	0.0	0.0	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	32.0	0.0	-100.0%	0.0	0.0	0.0	0.0	27
Harford	1.1	10.0	2.4	13.0	441.7%	14.1	0.3	60.0	380.4	27
Howard	17.2	15.4	14.5	4.5	0.0%	4.8	0.0	15.8	128.3	27
Kent	7.0	5.5	7.0	32.0	357.1%	2.5	0.0	13.0	66.5	27
Montgomery	8.8	20.3	8.9	15.6	75.3%	22.7	1.8	49.1	612.3	27
Prince George's	115.0	84.0	90.1	116.4	29.2%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.5	1.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	2.0	2.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	8.3	6.0	11.5	11.0	-4.3%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.0	0.0	1.6	5.9	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	4.4	4.2	3.5	9.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	376.1	414.8	398.1	464.5						

A	B	C	D	E	F	G	H	I	J	K	L	M	N
1													
2	Volume IV Number 11												
3													
4													
5													
6													
7	Management Team												
8	Operations: Brian L. Wilbon											Brenda Donald	
9	Programs: Stacy L. Rodgers											Secretary	
10												Appointed January 2007	
11	<u>Administrations:</u>												
12	Social Services Administration: Carnitra White												
13	Family Investment Administration: Kervin M. McGuire												
14	Child Support Enforcement Administration: Joseph A. Jackins, Jr.												
15													
16													
17													
18		Goal Achieved:	19.14%	# Waivers requested:		# Waivers granted:		Goal Achieved:	16.55%	# Waivers requested:	2	# Waivers granted:	
19		CURRENTLY AVAILABLE PERIOD October 2009					YEAR-TO-DATE						
20	PROCUREMENT/CONTRACT AWARDS	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshon	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshon	Total MBE/WBE	%
21	Payment Totals	\$24,515,759.00	\$237,472.00	\$775,400.00	\$30,660.00	\$1,043,532.00	4.26%	\$84,783,845.00	\$562,957.00	\$1,864,679.00	\$126,075.00	\$2,553,711.00	3.01%
22			0.97%	3.16%	0.13%			\$0.01	\$0.02	\$0.00			
23	Awards Totals	\$1,785,233.00	\$209,511.00	\$101,844.00	\$30,267.00	\$341,622.00	19.14%	\$227,992,721.00	\$2,742,636.00	\$498,455.00	\$34,498,885.00	\$37,739,976.00	16.55%
24			11.74%	5.70%	1.70%			1.20%	0.22%	15.13%			
25	Architectural and Engineering					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
26	Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
27	Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
28	Maintenance					\$0.00		\$50,668.00	\$8,650.00	\$0.00	\$0.00	\$8,650.00	17.07%
29	Services	\$503,695.00	\$180,592.00	\$52,000.00	\$1,440.00	\$234,032.00	46.46%	\$2,154,303.00	\$246,012.00	\$131,662.00	\$18,418.00	\$396,092.00	18.39%
30	Supplies and Equipment	\$211,172.00	\$18,449.00	\$45,131.00	\$21,705.00	\$85,285.00	40.39%	\$1,310,212.00	\$20,194.00	\$305,596.00	\$70,852.00	\$396,642.00	30.27%
31	IT Services					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
32	IT Supplies and Equipment					\$0.00		\$2,737,091.00	\$2,350,818.00	\$0.00	\$0.00	\$2,350,818.00	85.89%
33	Human, Cultural, Social & Educational	\$360,500.00				\$0.00	0.00%	\$218,359,804.00	\$61,840.00	\$0.00	\$34,391,951.00	\$34,453,791.00	15.78%
34	Corporate Credit Card	\$107,630.00	\$7,678.00	\$3,209.00	\$1,532.00	\$12,419.00	11.54%	\$247,969.00	\$23,370.00	\$8,191.00	\$5,789.00	\$37,350.00	15.06%
35	Direct Vouchers	\$602,236.00	\$2,792.00	\$1,504.00	\$5,590.00	\$9,886.00	1.64%	\$3,132,674.00	\$31,752.00	\$53,006.00	\$11,875.00	\$96,633.00	3.08%
36													
37													
38													
39													
40													
41	SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%			Agency Total	Total SBR	# Designated Procurements	%		
42	Payment Totals	\$8,446,875	\$365,500	37	4.33%			\$41,034,855	\$3,199,870	116	7.80%		



Department of Human Resources

Social Services Administration

Reporting Period: Sep and Oct-09

Place Matters *

	Baseline		FY 2010 Goal		REPORTING PERIOD: Monthly				Source
					Jul-09	Aug-09	Sep-09	Oct-09	
Current Measures	Date	Data	Goal	Target					for Baseline and Results
Children in Out-of-Home Placement **	6/30/2009	8,756	Reduce by 10%	7,880	8,763	8,728	8,663	8,589	State Stat
Children in Group Homes (% of all placements)	6/30/2009	12.7%	12% or less	12.0%	12.3%	12.0%	12.0%	11.9%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2009	76.6%	75% or more	75.0%	76.9%	77.2%	77.0%	77.2%	State Stat
Adoptions	FY09	770	Increase by 15	785	PROGRESS TO DATE DURING FY 2010, as of				State Stat
					Oct-09	% of Target	Expected	33%	
					216		Actual	28%	
Recurrence of Maltreatment within Six Months ***	FY09-Q3	2.3%	5.4% or less	5.4%	REPORTING PERIOD: Annual ending Specified Qtr.				Federal Target is 5.4% Source: MD CHESSIE
					FY09-Q2	FY09-Q3	FY09-Q4	FY10-Q1	
					5.0%	3.1%	3.2%		
Children Placed in their Home Jurisdiction ****					REPORTING PERIOD: Point in Time				
					12/31/08	3/31/09	6/30/09	9/30/09	
Family Homes --	3/31/2009	53%	increase percentage	63%	51%	53%	49%	56%	Baseline: MD CHESSIE
Group Homes --	3/31/2009	38%	by 10 points	48%	41%	38%	41%	42%	Source: MD CHESSIE

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2010

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** National Standards updated based on Child and Family Services Review -- Round 2; FY09-Q3 and FY09-Q4 update based on more recent data; FY10-Q1 pending

**** Children Placed in Home Jurisdiction -- Challenges remain for identifying the placement jurisdiction for children placed in private Treatment Foster Care and Ind. Living Programs

12/31/2008 Data Missing: Family Foster Homes -- 29%; Group Homes -- 0%

3/31/09 Data Missing: Family Foster Homes - 27%; Group Homes - 0%

6/30/09 Data Missing: Family Foster Homes - 27%; Group Homes - 1%

9/30/09 Data Missing: Family Foster Homes - 19%; Group Homes - 0%

Detailed definitions for Indicators with Federal Targets:

Recurrence of Maltreatment

Of all children who were victims of substantiated or indicated abuse or neglect during the first 6 months of the reporting year, what percent experienced another incident of substantiated or indicated abuse or neglect within a 6-month period?

**Breakout of Numerator and Denominator for
Recurrence of Maltreatment within Six Months**

Time Period	01/08-12/08	04/08-03/09	07/08-06/09	10/08-09/09
Numerator	NA	66	76	
Denominator	NA	2141	2380	
Data Extract Date	NA	7/15/2009	10/15/2009	11/15/2009

#REF!



**Department of Human Resources
Social Services Administration**

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CHILD WELFARE SERVICES**CHILD PROTECTIVE SERVICES**

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Investigations										
Total # Open at beginning of month*	4,965	4,263	3,803	4,360	14.65%	4,348	3,803	4,965	17,391	4
Total # New during report month	2,012	1,999	2,441	2,452	0.45%	2,226	1,999	2,452	8,904	4
Total # Completed during month	2,714	2,459	1,884	1,966	4.35%	2,256	1,884	2,714	9,023	4
Total # Open at end of month	4,263	3,803	4,360	4,846	11.15%	4,318	3,803	4,846	17,272	4
Total New Allegations	2,269	2,397	2,900	2,766	-4.62%	2,583	2,269	2,900	10,332	4
Physical Abuse	546	570	928	989	6.57%	758	546	989	3,033	4
Sexual Abuse	291	292	291	287	-1.37%	290	287	292	1,161	4
Mental Injury-Abuse	3	2	7	3	-57.14%	4	2	7	15	4
Neglect	1,427	1,530	1,672	1,485	-11.18%	1,529	1,427	1,672	6,114	4
Mental Injury-Neglect	2	3	2	2	0.00%	2	2	3	9	4
Reports	3,668	3,535	4,258	4,371	2.65%	3,958	3,535	4,371	15,832	4

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Total Findings	3,093	2,964	2,332	2,561	9.82%	2,738	2,332	3,093	10,950	4
"Indicated" Findings Total	592	656	560	573	2.32%	595	560	656	2,381	4
Physical Abuse	110	135	102	188	84.31%	134	102	188	535	4
Sexual Abuse	116	128	103	85	-17.48%	108	85	128	432	4
Mental Injury-Abuse	1	0	9	0	-100.00%	3	0	9	10	4
Neglect	365	393	316	256	-18.99%	333	256	393	1,330	4
Mental Injury-Neglect	0	0	30	44	46.67%	19	0	44	74	4
"Unsubstantiated" Findings Total	615	576	444	508	14.41%	536	444	615	2,143	4
Physical Abuse	195	171	104	132	26.92%	151	104	195	602	4
Sexual Abuse	79	46	44	36	-18.18%	51	36	79	205	4
Mental Injury-Abuse	2	10	3	1	-66.67%	4	1	10	16	4
Neglect	338	349	293	315	7.51%	324	293	349	1,295	4
Mental Injury-Neglect	1	0	0	24	0.00%	6	0	24	25	4
"Ruled Out" Findings	1,886	1,732	1,328	1,480	11.45%	1,607	1,328	1,886	6,426	4

IN-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Total Families	3,538	3,192	3,210	3,360	4.67%	3,325	3,192	3,538	13,300	4
New Families	674	738	781	819	4.87%	753	674	819	3,012	4
Cases Closed	1,021	720	631	995	57.69%	842	631	1,021	3,367	4
End of Month Total Families	3,192	3,210	3,360	3,184	-5.24%	3,237	3,184	3,360	12,946	4

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**Department of Human Resources
Social Services Administration**

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OUT-OF-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Total Children	8,755	8,763	8,728	8,663	-0.74%	8,727	8,663	8,763	34,909	4
New Out-of-Home Placements	270	295	254	233	-8.27%	263	233	295	1,052	4
Total # of Child Welfare Caseworkers *	646	641	646	633	-2.00%	641	633	646	2,566	4
AVG Caseload Volume for Caseworkers	14	14	13	14	1.25%	14	13	14	54	4
Children Leaving Out-of-Home Placement	262	330	319	307	-3.76%	305	262	330	1,218	4
Children Adopted	36	63	71	46	-35.21%	54	36	71	216	4
Children Reunified	130	156	144	135	-6.25%	141	130	156	565	4
Children in Legal Guardianship	39	63	46	69	50.00%	54	39	69	217	4
Aged Out	53	46	55	51	-7.27%	51	46	55	205	4
Other	4	2	3	6	100.00%	4	2	6	15	4
End of Month - Total Children	8,763	8,728	8,663	8,589	-0.85%	8,686	8,589	8,763	34,743	4
Children in Family Homes	6,370	6,335	6,308	6,269	-0.62%	6,321	6,269	6,370	25,282	4
Children in Group Homes	1,077	1,045	1,039	1,022	-1.64%	1,046	1,022	1,077	4,183	4
Children in Residential Treatment Centers	295	293	292	288	-1.37%	292	288	295	1,168	4
Children in Independent Living	270	267	263	262	-0.38%	266	262	270	1,062	4
Children in other placements	381	386	396	388	-2.02%	388	381	396	1,551	4
Children in Trial Home Visits	370	402	365	360	-1.37%	374	360	402	1,497	4

* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

FOSTER HOMES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Foster Families	3,129	3,136	3,159	3,137	-0.70%	3,140	3,129	3,159	12,561	4
New Homes	95	93	76	77	1.32%	85	76	95	341	4
Closed Homes	88	70	98	115	17.35%	93	70	115	371	4
End of Month - Foster Families	3,136	3,159	3,137	3,099	-1.21%	3,133	3,099	3,159	12,531	4
Unrestricted Foster Families	2,150	2,176	2,194	2,027	-7.61%	2,137	2,027	2,194	8,547	4

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Inquiries during Report Month	523	482	619	505	-18.42%	532	482	619	2,129	4
New Applications	206	182	271	184	-32.10%	211	182	271	843	4
Completed (Accepted) Applications	160	125	113	111	-1.77%	127	111	160	509	4

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ADULT SERVICES

Department of Human Resources
Social Services Administration

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	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
TOTAL CASES	9,047	8,851	8,382	7,715	-8.0%	8,499	8,003	9,066	33,995	4	
# Protective Services Investigations	422	411	402	368	-8.5%	401	368	422	1,603	4	
Active Protective Services Caseload	1,581	1,596	1,566	1,560	-0.4%	1,576	1,560	1,596	6,303	4	
Social Services Case Management Cases	2,902	2,888	2,819	2,774	-1.6%	2,846	2,774	2,902	11,383	4	
% under 65 Years Old	26%	25%	25%	26%	4.0%	0	0	0	1	4	
Closed Cases	675	358	438	419	-4.3%	473	358	675	1,890	4	
# In Home Aide Services (IHAS) Customers	2,127	2,131	2,120	2,030	-4.2%	2,102	2,030	2,131	8,408	4	
% of customers under 65 Years Old	37%	37%	37%	36%	-2.7%	0	0	0	1	4	
New Clients Receiving Services	65	52	87	33	-62.1%	59	33	87	237	4	
Closed Cases	88	151	70	127	81.4%	109	70	151	436	4	
IHAS Waiting List	816	707	657	465	-29.2%	661	465	816	2,645	4	
Avg. Length of Time Receiving Services (in y)	3	3	3	3	3.2%	3	3	3	12	4	
# Respite Clients **	667	589	288		-100.0%	515	288	667	1,544	3	
New Clients	58	100	32		-100.0%	63	32	100	190	3	
# Unable to Serve	85	156	504		-100.0%	248	85	504	745	3	
# Project Home Placements	532	529	530	518	-2.3%	527	518	532	2,109	4	
Applications	9	6	4	3	-25.0%	6	3	9	22	4	
New Clients	24	35	24	25	4.2%	27	24	35	108	4	
Denials	1	1	0	0		1	0	1	2	4	

** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are data are reported on a one month lag.

#REF!



Department of Human Resources Jurisdiction Comparison

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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Number of New Allegations	2,269	2,397	2,900	2,766	-4.6%	2,583	2,269	2,900	10,332	4
Allegany	58	72	49	76	55.1%	64	49	76	255	4
Anne Arundel	170	167	238	185	-22.3%	190	167	238	760	4
Baltimore (City)	642	696	722	699	-3.2%	690	642	722	2,759	4
Baltimore	197	219	253	241	-4.7%	228	197	253	910	4
Calvert	39	31	49	52	6.1%	43	31	52	171	4
Caroline	20	18	40	30	-25.0%	27	18	40	108	4
Carroll	49	57	61	47	-23.0%	54	47	61	214	4
Cecil	51	119	238	71	-70.2%	120	51	238	479	4
Charles	48	27	61	50	-18.0%	47	27	61	186	4
Dorchester	18	17	27	23	-14.8%	21	17	27	85	4
Frederick	110	125	96	133	38.5%	116	96	133	464	4
Garrett	17	9	14	16	14.3%	14	9	17	56	4
Harford	65	76	69	87	26.1%	74	65	87	297	4
Howard	54	66	88	98	11.4%	77	54	98	306	4
Kent	4	5	5	6	20.0%	5	4	6	20	4
Montgomery	175	153	206	270	31.1%	201	153	270	804	4
Prince George's	224	272	339	298	-12.1%	283	224	339	1,133	4
Queen Anne's	15	8	15	16	6.7%	14	8	16	54	4
St. Mary's	42	37	48	75	56.3%	51	37	75	202	4
Somerset	24	18	27	25	-7.4%	24	18	27	94	4
Talbot	17	9	30	19	-36.7%	19	9	30	75	4
Washington	139	124	130	152	16.9%	136	124	152	545	4
Wicomico	46	44	56	50	-10.7%	49	44	56	196	4
Worcester	45	28	39	47	20.5%	40	28	47	159	4

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Department of Human Resources Jurisdiction Comparison

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IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Minimum	Maximum	Total	Periods
Caseload	3,192	3,210	3,360	3,184	-5.2%	3,237	3,184	3,360	12,946	4
Allegany	80	83	90	89	-1.1%	86	80	90	342	4
Anne Arundel	175	185	191	210	9.9%	190	175	210	761	4
Baltimore (City)	989	993	1,089	952	-12.6%	1,006	952	1,089	4,023	4
Baltimore	337	351	363	375	3.3%	357	337	375	1,426	4
Calvert	41	34	36	29	-19.4%	35	29	41	140	4
Caroline	49	50	46	52	13.0%	49	46	52	197	4
Carroll	45	42	45	43	-4.4%	44	42	45	175	4
Cecil	77	83	86	79	-8.1%	81	77	86	325	4
Charles	101	98	94	89	-5.3%	96	89	101	382	4
Dorchester	49	50	46	52	13.0%	49	46	52	197	4
Frederick	67	68	75	75	0.0%	71	67	75	285	4
Garrett	45	45	53	54	1.9%	49	45	54	197	4
Harford	75	72	72	59	-18.1%	70	59	75	278	4
Howard	84	80	78	77	-1.3%	80	77	84	319	4
Kent	14	10	16	18	12.5%	15	10	18	58	4
Montgomery	163	156	178	167	-6.2%	166	156	178	664	4
Prince George's	277	270	266	263	-1.1%	269	263	277	1,076	4
Queen Anne's	23	28	33	29	-12.1%	28	23	33	113	4
St. Mary's	93	91	103	99	-3.9%	97	91	103	386	4
Somerset	37	30	34	37	8.8%	35	30	37	138	4
Talbot	42	42	44	42	-4.5%	43	42	44	170	4
Washington	164	191	163	138	-15.3%	164	138	191	656	4
Wicomico	87	87	91	95	4.4%	90	87	95	360	4
Worcester	78	71	68	61	-10.3%	70	61	78	278	4

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Department of Human Resources Jurisdiction Comparison

#REF!

FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	8,763	8,728	8,663	8,589	-0.9%	8,686	8,589	8,763	34,743	4
Allegany	113	115	111	116	4.5%	114	111	116	455	4
Anne Arundel	180	180	171	170	-0.6%	175	170	180	701	4
Baltimore (City)	5,135	5,105	5,056	5,011	-0.9%	5,077	5,011	5,135	20,307	4
Baltimore	608	610	626	606	-3.2%	613	606	626	2,450	4
Calvert	47	46	49	53	8.2%	49	46	53	195	4
Caroline	40	37	39	39	0.0%	39	37	40	155	4
Carroll	36	35	35	32	-8.6%	35	32	36	138	4
Cecil	126	126	121	125	3.3%	125	121	126	498	4
Charles	104	105	105	108	2.9%	106	104	108	422	4
Dorchester	31	32	30	28	-6.7%	30	28	32	121	4
Frederick	177	179	180	179	-0.6%	179	177	180	715	4
Garrett	52	50	47	43	-8.5%	48	43	52	192	4
Harford	300	290	294	289	-1.7%	293	289	300	1,173	4
Howard	73	70	69	70	1.4%	71	69	73	282	4
Kent	16	16	16	16	0.0%	16	16	16	64	4
Montgomery	579	574	564	567	0.5%	571	564	579	2,284	4
Prince George's	612	622	618	614	-0.6%	617	612	622	2,466	4
Queen Anne's	22	23	20	22	10.0%	22	20	23	87	4
St. Mary's	100	104	102	100	-2.0%	102	100	104	406	4
Somerset	49	44	46	46	0.0%	46	44	49	185	4
Talbot	29	28	28	30	7.1%	29	28	30	115	4
Washington	195	202	208	201	-3.4%	202	195	208	806	4
Wicomico	92	89	85	81	-4.7%	87	81	92	347	4
Worcester	47	46	43	43	0.0%	45	43	47	179	4

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Department of Human Resources Jurisdiction Comparison

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FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	3,136	3,159	3,137	3,099	-1.2%	3,133	3,099	3,159	12,531	4
Allegany	60	58	58	58	0.0%	59	58	60	234	4
Anne Arundel	106	106	106	103	-2.8%	105	103	106	421	4
Baltimore (City)	1,347	1,371	1,369	1,347	-1.6%	1,359	1,347	1,371	5,434	4
Baltimore	221	219	219	216	-1.4%	219	216	221	875	4
Calvert	39	36	36	37	2.8%	37	36	39	148	4
Caroline	36	36	36	36	0.0%	36	36	36	144	4
Carroll	25	26	26	28	7.7%	26	25	28	105	4
Cecil	66	68	69	66	-4.3%	67	66	69	269	4
Charles	70	70	63	67	6.3%	68	63	70	270	4
Dorchester	27	26	26	25	-3.8%	26	25	27	104	4
Frederick	92	92	90	91	1.1%	91	90	92	365	4
Garrett	45	45	42	41	-2.4%	43	41	45	173	4
Harford	121	121	116	113	-2.6%	118	113	121	471	4
Howard	55	55	57	55	-3.5%	56	55	57	222	4
Kent	10	11	10	10	0.0%	10	10	11	41	4
Montgomery	299	300	298	295	-1.0%	298	295	300	1,192	4
Prince George's	178	178	177	174	-1.7%	177	174	178	707	4
Queen Anne's	20	20	20	21	5.0%	20	20	21	81	4
St. Mary's	39	40	39	38	-2.6%	39	38	40	156	4
Somerset	25	24	23	22	-4.3%	24	22	25	94	4
Talbot	17	17	17	17	0.0%	17	17	17	68	4
Washington	168	169	166	164	-1.2%	167	164	169	667	4
Wicomico	51	52	55	56	1.8%	54	51	56	214	4
Worcester	19	19	19	19	0.0%	19	19	19	76	4

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Department of Human Resources Jurisdiction Comparison

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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	36	63	71	46	-35.2%	54	71	216	707	4
Allegany	0	0	0	0		0	0	0	15	4
Anne Arundel	1	2	2	0	-100.0%	1	2	5	19	4
Baltimore (City)	21	35	51	30	-41.2%	34	51	137	375	4
Baltimore	0	1	5	8	60.0%	4	8	14	44	4
Calvert	0	1	0	0		0	1	1	10	4
Caroline	0	1	0	0		0	1	1	8	4
Carroll	1	1	0	1		1	1	3	2	4
Cecil	0	0	1	1	0.0%	1	1	2	27	4
Charles	5	3	0	0		2	5	8	14	4
Dorchester	0	0	0	0		0	0	0	5	4
Frederick	0	1	0	0		0	1	1	13	4
Garrett	0	3	0	0		1	3	3	3	4
Harford	3	7	3	0	-100.0%	3	7	13	15	4
Howard	0	0	1	0	-100.0%	0	1	1	10	4
Kent	0	0	0	0		0	0	0	2	4
Montgomery	1	0	1	1	0.0%	1	1	3	52	4
Prince George's	1	3	0	0		1	3	4	30	4
Queen Anne's	0	0	0	0		0	0	0	2	4
St. Mary's	0	0	0	0		0	0	0	11	4
Somerset	0	2	0	0		1	2	2	6	4
Talbot	0	0	0	0		0	0	0	9	4
Washington	3	2	4	4	0.0%	3	4	13	17	4
Wicomico	0	0	2	1	-50.0%	1	2	3	11	4
Worcester	0	1	1	0	-100.0%	1	1	2	7	4

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Department of Human Resources Jurisdiction Comparison

#REF!

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	10.5	9.4	10.8	12.0	10.9%	11	11	11	11	11
Allegany	3.7	4.0	4.9	4.4	-8.8%	5	5	5	5	5
Anne Arundel	12.4	10.6	15.0	15.3	2.0%	15	15	15	15	15
Baltimore (City)	3.4	3.5	4.0	4.3	6.9%	4	4	4	4	4
Baltimore	9.0	8.6	10.2	10.9	6.5%	10	10	10	10	10
Calvert	7.4	9.2	13.0	16.0	23.1%	13	13	13	13	13
Caroline	37.7	40.0	45.3	36.3	-20.0%	45	45	45	45	45
Carroll	8.7	9.0	10.3	9.1	-11.0%	10	10	10	10	10
Cecil	17.6	13.8	15.6	19.5	24.8%	16	16	16	16	16
Charles	9.2	6.9	10.2	11.7	14.1%	10	10	10	10	10
Dorchester	30.0	26.8	31.5	31.5	0.0%	32	32	32	32	32
Frederick	26.9	28.9	28.9	33.6	16.4%	29	29	29	29	29
Garrett	9.7	3.5	6.0	7.0	16.7%	6	6	6	6	6
Harford	12.4	11.2	9.1	12.7	39.0%	9	9	9	9	9
Howard	8.9	8.5	10.5	11.6	11.0%	10	10	10	10	10
Kent	6.0	4.7	5.3	6.0	12.5%	5	5	5	5	5
Montgomery	23.2	15.9	15.9	18.8	18.1%	16	16	16	16	16
Prince George's	12.9	11.3	14.6	14.9	2.1%	15	15	15	15	15
Queen Anne's	9.7	7.0	7.3	10.0	36.4%	7	7	7	7	7
St. Mary's	22.0	18.6	22.8	30.4	33.3%	23	23	23	23	23
Somerset	20.7	16.0	20.3	22.0	8.2%	20	20	20	20	20
Talbot	9.6	9.2	6.4	7.2	12.5%	6	6	6	6	6
Washington	19.1	15.4	16.6	20.6	24.2%	17	17	17	17	17
Wicomico	14.4	11.9	16.4	18.1	10.4%	16	16	16	16	16
Worcester	20.2	25.8	23.6	28.8	22.0%	24	24	24	24	24

#REF!



Department of Human Resources
Jurisdiction Comparison
 #REF!

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	13.6	13.6	13.4	13.6	1.2%	14	13	14	54	4	
Allegany	10.3	10.5	10.1	10.5	4.5%	10	10	11	41	4	
Anne Arundel	10.0	10.0	9.5	9.4	-0.6%	10	9	10	39	4	
Baltimore (City)	13.5	13.5	13.2	13.5	2.9%	13	13	14	54	4	
Baltimore	15.6	15.6	16.1	15.5	-3.2%	16	16	16	63	4	
Calvert	11.8	11.5	12.3	13.3	8.2%	12	12	13	49	4	
Caroline	13.3	12.3	15.6	17.3	11.1%	15	12	17	59	4	
Carroll	7.2	7.0	7.0	6.4	-8.6%	7	6	7	28	4	
Cecil	12.6	12.6	12.1	12.5	3.3%	12	12	13	50	4	
Charles	13.3	13.4	15.4	15.8	2.9%	14	13	16	58	4	
Dorchester	10.3	10.7	10.0	9.3	-6.7%	10	9	11	40	4	
Frederick	13.8	14.9	15.0	13.8	-8.2%	14	14	15	57	4	
Garrett	9.5	9.1	8.5	7.8	-8.5%	9	8	9	35	4	
Harford	15.0	14.5	14.7	14.5	-1.7%	15	14	15	59	4	
Howard	8.1	7.8	7.7	7.8	1.4%	8	8	8	31	4	
Kent	10.7	10.7	10.7	10.7	0.0%	11	11	11	43	4	
Montgomery	20.7	20.5	20.1	20.3	0.5%	20	20	21	82	4	
Prince George's	14.9	15.2	15.1	15.0	-0.6%	15	15	15	60	4	
Queen Anne's	11.0	11.5	10.0	11.0	10.0%	11	10	12	44	4	
St. Mary's	17.0	17.7	17.0	16.7	-2.0%	17	17	18	68	4	
Somerset	8.2	7.3	7.7	7.7	0.0%	8	7	8	31	4	
Talbot	9.7	9.3	9.3	10.0	7.1%	10	9	10	38	4	
Washington	11.5	11.9	12.2	11.8	-3.4%	12	11	12	47	4	
Wicomico	11.5	11.1	10.6	10.1	-4.7%	11	10	12	43	4	
Worcester	11.8	11.5	10.8	10.8	0.0%	11	11	12	45	4	

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**Department of Human Resources
Jurisdiction Comparison**

#REF!

CHILD FATALITIES- NEW -- During Active Investigation or Service

Fatalities of children during active investigation or service	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Minimum	Maximum	Total	Periods
	2	2	4	2	-50.0%	3	2	4	10	4
Allegany	0	0	0	0		0	0	0	0	4
Anne Arundel	0	0	0	0		0	0	0	0	4
Baltimore (City)	1	0	1	1	0.0%	1	0	1	3	4
Baltimore	0	0	1	0	-100.0%	0	0	1	1	4
Calvert	0	0	0	0		0	0	0	0	4
Caroline	0	0	0	0		0	0	0	0	4
Carroll	0	0	0	0		0	0	0	0	4
Cecil	0	0	0	0		0	0	0	0	4
Charles	0	0	0	0		0	0	0	0	4
Dorchester	0	0	0	0		0	0	0	0	4
Frederick	0	0	0	1		0	0	1	1	4
Garrett	0	0	0	0		0	0	0	0	4
Harford	0	0	0	0		0	0	0	0	4
Howard	0	0	0	0		0	0	0	0	4
Kent	0	0	0	0		0	0	0	0	4
Montgomery	1	1	0	0		1	0	1	2	4
Prince George's	0	0	1	0	-100.0%	0	0	1	1	4
Queen Anne's	0	0	0	0		0	0	0	0	4
St. Mary's	0	0	0	0		0	0	0	0	4
Somerset	0	0	0	0		0	0	0	0	4
Talbot	0	0	0	0		0	0	0	0	4
Washington	0	1	0	0		0	0	1	1	4
Wicomico	0	0	1	0	-100.0%	0	0	1	1	4
Worcester	0	0	0	0		0	0	0	0	4

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Department of Human Resources
Jurisdiction Comparison

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CHILD FATALITIES- NEW -- Not Currently Active; Active within Last 12 Months

Fatalities of children not currently active; active within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Minimum	Maximum	Total	Periods
	0	2	0	0		1	0	2	2	4
Allegany	0	0	0	0		0	0	0	0	4
Anne Arundel	0	0	0	0		0	0	0	0	4
Baltimore (City)	0	1	0	0		0	0	1	1	4
Baltimore	0	0	0	0		0	0	0	0	4
Calvert	0	0	0	0		0	0	0	0	4
Caroline	0	0	0	0		0	0	0	0	4
Carroll	0	0	0	0		0	0	0	0	4
Cecil	0	0	0	0		0	0	0	0	4
Charles	0	1	0	0		0	0	1	1	4
Dorchester	0	0	0	0		0	0	0	0	4
Frederick	0	0	0	0		0	0	0	0	4
Garrett	0	0	0	0		0	0	0	0	4
Harford	0	0	0	0		0	0	0	0	4
Howard	0	0	0	0		0	0	0	0	4
Kent	0	0	0	0		0	0	0	0	4
Montgomery	0	0	0	0		0	0	0	0	4
Prince George's	0	0	0	0		0	0	0	0	4
Queen Anne's	0	0	0	0		0	0	0	0	4
St. Mary's	0	0	0	0		0	0	0	0	4
Somerset	0	0	0	0		0	0	0	0	4
Talbot	0	0	0	0		0	0	0	0	4
Washington	0	0	0	0		0	0	0	0	4
Wicomico	0	0	0	0		0	0	0	0	4
Worcester	0	0	0	0		0	0	0	0	4



**Department of Human Resources
Family Investment Administration
Reporting Period: October-09**

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Total Food Supplement Program Recipients	491,262	504,168	511,673	522,010	2.0%	507,278	491,262	522,010	579,717	SFY 2010
Recipient Households	230,155	236,053	240,174	245,549	2.2%	237,983	230,155	245,549	285,445	SFY 2010
\$ Value Disbursed	\$64,144,215	\$66,098,444	\$66,875,856	\$68,200,945	2.0%	\$66,329,865	\$64,144,215	\$68,200,945	\$586,386,039	SFY 2010
Cases Closed	17,553	14,983	19,357	21,027	8.6%	18,230	14,983	21,027	187,420	SFY 2010
Applications Taken	28,124	24,545	26,615	29,664	11.5%	27,237	24,545	29,664	277,479	SFY 2010
Approvals	24,154	20,881	23,478	26,402	12.5%	23,729	20,881	26,402	244,032	SFY 2010
Denials	6,492	6,058	6,717	7,542	12.3%	6,702	6,058	7,542	63,941	SFY 2010
	Dec-08	Mar-09	Jun-09	Jul-09	% Change	Average	Minimum	Maximum	Total	Periods
Payment Error Rate	6.12%	6.28%	7.21%	6.61%	-8.3%	6.61%	5.64%	7.21%	6.61%	FFY 2009
Overpayment Error Rate	5.26%	4.65%	5.49%	4.99%	-9.1%	4.99%	4.65%	5.59%	4.99%	FFY 2009
Underpayment Error Rate	0.86%	1.63%	1.72%	1.62%	-5.8%	1.62%	0.62%	1.72%	1.62%	FFY 2009
State-reported Negative error rate	13.76%	14.99%	14.73%	13.98%	-5.1%	13.98%	13.76%	16.18%	13.98%	FFY 2009

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	REPORTING PERIOD					YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Applications Taken (CC, LTC & SSI)	29,949	26,211	27,240	28,041	2.9%	27,860	26,211	29,949	111,441	SFY 2010
Approvals (CC, LTC & SSI)	23,190	21,233	21,701	22,741	4.8%	22,216	21,233	23,190	88,865	SFY 2010
Denials (CC, LTC & SSI)	18,226	16,648	17,474	18,547	6.1%	17,724	16,648	18,547	70,895	SFY 2010
Community Care Cases	277,278	277,292	288,226	278,727	-3.3%	280,381	277,278	288,226		SFY 2010
Applications Taken	28,473	24,879	25,894	26,644	2.9%	26,473	24,879	28,473	105,890	SFY 2010
Approvals	21,561	19,031	19,650	20,603	4.8%	20,211	19,031	21,561	80,845	SFY 2010
Denials	16,834	15,425	16,226	17,169	5.8%	16,414	15,425	17,169	65,654	SFY 2010

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	62,844	65,130	66,089	69,194	4.7%	65,814	62,844	69,194	75,293	SFY 2010
Recipient Families	25,489	26,333	26,554	27,656	4.2%	26,508	25,489	27,656	31,762	SFY 2010
% of TANF 60 Month Families	6.5%	6.7%	6.7%	7.4%	10.4%	6.8%	6.5%	7.4%		SFY 2010
\$ Value Disbursed	\$10,951,770	\$11,349,469	\$11,530,067	\$11,451,396	-0.7%	11,320,676	10,951,770	11,530,067	45,282,703	SFY 2010
Cases Closed	2,989	2,453	2,887	2,613	-9.5%	2,736	2,453	2,989	10,942	SFY 2010
Applications Taken	6,074	5,394	5,972	6,039	1.1%	5,870	5,394	6,074	23,479	SFY 2010
Approvals	2,811	2,470	2,772	3,077	11.0%	2,783	2,470	3,077	11,130	SFY 2010
Approved and "New" to the TCA Program	728	675	716	786	9.8%	726	675	786	2,905	SFY 2010
Approved and Returning to the TCA Program	2,083	1,795	2,056	2,291	11.4%	2,056	1,795	2,291	8,225	SFY 2010
Denials	3,931	3,502	3,990	4,471	12.1%	3,974	3,502	4,471	15,894	SFY 2010
Payment Accuracy Rate	97.69%	97.84%	96.33%	96.43%	0.1%	96.43%	94.00%	97.84%		FFYTD-7/09
Federal Work Participation Rate	40.5%	40.4%	41.2%	41.6%	1.0%	41.6%	34.0%	40.5%	41.6%	FFY '09
YTD Job Placements	9,121	589	1,419	2,375	67.4%	792	589	2,375	2,375	SFY 2010
	Jan-Mar 08	Apr-Jun 08	Jul-Sep 08	Oct-Dec 08	% Change	Average	Minimum	Maximum	Total	Periods
Earnings Gain Rate	54.0%	55.3%	40.0%	50.0%	25.0%	49.8%	40.0%	55.3%		Closed Cases Jan '08-Dec '08
Employment Retention Rate	77.0%	73.8%	74.3%	70.0%	-5.8%	73.8%	70.0%	77.0%		Closed Cases Jan '08-Dec '08



Department of Human Resources
Family Investment Administration
 Reporting Period: October-09

TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
Recipients	17,735	18,340	18,724	18,952	1.2%	18,425	17,735	18,952	21,542	SFY 2010	
\$ Value Disbursed	\$3,227,849	\$3,325,243	\$3,255,144	\$3,236,990	-0.6%	3,293,291	3,227,849	3,383,081	13,173,163	SFY 2010	
Cases Closed	1,599	1,347	1,431	1,565	9.4%	1,486	1,347	1,599	5,942	SFY 2010	
Applications Taken	4,116	3,652	3,739	3,940	5.4%	3,862	3,652	4,116	15,447	SFY 2010	
Approvals	1,819	1,646	1,641	1,729	5.4%	1,709	1,641	1,819	6,835	SFY 2010	
Denials	2,543	2,357	2,854	2,931	2.7%	2,671	2,357	2,931	10,685	SFY 2010	

HOME ENERGY PROGRAMS

	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
Electric Universal Service Program											
Recipient Households	-	15,817	17,060	13,404	-21.4%	11,570	0	17,060	46,281	SFY 2010	
\$ Value Disbursed	\$0	\$9,344,988	\$10,063,032	\$7,963,392	-20.9%	\$6,842,853	\$0	\$10,063,032	27,371,412	SFY 2010	
Applications	24,610	22,227	19,601	17,493	-10.8%	20,983	17,493	24,610	83,931	SFY 2010	
Approvals	7,059	16,787	13,009	16,444	26.4%	13,325	7,059	16,787	53,299	SFY 2010	
Denials	813	1,893	1,467	2,083	42.0%	1,564	813	2,083	6,256	SFY 2010	
MD Energy Assistance Recipients											
Recipient Households	0	-	0	0		0	0	0	0	SFY 2010	
\$ Value Disbursed	\$0	\$0	\$0	\$0		\$0	\$0	\$0	0	SFY 2010	
Applications	25,307	22,862	20,286	18,322	-9.7%	21,694	18,322	25,307	86,777	SFY 2010	
Approvals	0	0	0	52,469		13,117	0	52,469	52,469	SFY 2010	
Denials	826	1,908	1,230	3,095	151.6%	1,765	826	3,095	7,059	SFY 2010	
Arrearage (one time only)											
Recipient Households	-	4,647	3,643	3,176	-12.8%	2,867	0	4,647	11,466	SFY 2010	
\$ Value Disbursed	\$0	\$4,764,834	\$3,700,589	\$3,264,028	-11.8%	\$2,932,363	\$0	\$4,764,834	\$11,729,451	SFY 2010	
Applications	5,216	4,318	3,446	4,557	32.2%	4,384	3,446	5,216	17,537	SFY 2010	
Approvals	2,585	3,628	2,849	4,117	44.5%	3,295	2,585	4,117	13,179	SFY 2010	
Denials	461	574	430	377	-12.3%	461	377	574	1,842	SFY 2010	

REFUGEES AND ASYLEES

	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
Refugee Employment Program Clients											
New Clients	63	61	10	74	640.0%	52	10	74	208	SFY 2010	
# of Employment Placements	71	77	42	30	-28.6%	55	30	77	220	SFY 2010	
Average Wage	\$9.01	\$9.47	\$8.77	\$8.88	1.3%	9	9	9	36	SFY 2010	
% with Health Benefits	83%	72%	95%	82%	-13.7%	1	1	1	3	SFY 2010	
Job Retention >90 Days	59	67	78	41	-47.4%	61	41	78	245	SFY 2010	



**Department of Human Resources
Family Investment Administration
Reporting Period: October-09**

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Minimum	Maximum		
	94.7%	93.0%	92.0%	93.2%	1.3%	93.2%	92.0%	94.7%		4
Allegany	100.0%	95.9%	100.0%	100.0%	0.0%	99.0%	95.9%	100.0%		4
Anne Arundel	90.5%	88.3%	85.5%	85.9%	0.5%	87.6%	85.5%	90.5%		4
Baltimore (City)	97.0%	98.3%	95.6%	97.0%	1.4%	97.0%	95.6%	98.3%		4
Baltimore	83.9%	81.3%	79.2%	76.6%	-3.3%	80.2%	76.6%	83.9%		4
Calvert	99.1%	98.9%	98.9%	97.2%	-1.7%	98.5%	97.2%	99.1%		4
Caroline	96.2%	95.8%	98.5%	100.0%	1.6%	97.6%	95.8%	100.0%		4
Carroll	98.4%	94.0%	93.7%	98.2%	4.8%	96.1%	93.7%	98.4%		4
Cecil	89.0%	91.0%	87.9%	91.3%	3.8%	89.8%	87.9%	91.3%		4
Charles	96.6%	90.9%	92.9%	98.1%	5.6%	94.6%	90.9%	98.1%		4
Dorchester	91.8%	89.4%	90.0%	89.5%	-0.6%	90.2%	89.4%	91.8%		4
Frederick	92.6%	91.8%	90.9%	92.8%	2.2%	92.0%	90.9%	92.8%		4
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		4
Harford	98.3%	94.4%	96.2%	86.0%	-10.6%	93.7%	86.0%	98.3%		4
Howard	97.8%	94.4%	90.4%	96.6%	6.8%	94.8%	90.4%	97.8%		4
Kent	94.9%	98.0%	100.0%	100.0%	0.0%	98.2%	94.9%	100.0%		4
Montgomery	93.3%	90.2%	87.9%	89.3%	1.5%	90.2%	87.9%	93.3%		4
Prince George's	94.8%	81.4%	88.8%	96.0%	8.1%	90.2%	81.4%	96.0%		4
Queen Anne's	91.9%	93.3%	95.9%	90.5%	-5.7%	92.9%	90.5%	95.9%		4
St. Mary's	83.1%	86.7%	95.1%	91.7%	-3.5%	91.9%	86.7%	95.1%		4
Somerset	100.0%	96.7%	100.0%	100.0%	0.0%	99.2%	96.7%	100.0%		4
Talbot	100.0%	97.2%	100.0%	100.0%	0.0%	99.3%	97.2%	100.0%		4
Washington	98.7%	98.1%	98.0%	98.9%	0.9%	98.4%	98.0%	98.9%		4
Wicomico	96.2%	94.8%	96.1%	92.1%	-4.2%	94.8%	92.1%	96.2%		4
Worcester	100.0%	100.0%	95.7%	97.1%	1.5%	98.2%	95.7%	100.0%		4



Department of Human Resources
Family Investment Administration
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APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Minimum	Maximum		
	88.9%	85.8%	85.3%	84.2%	-1.3%	86.1%	84.2%	88.9%		4
Allegany	97.1%	94.6%	97.4%	94.3%	-3.2%	95.8%	94.3%	97.4%		4
Anne Arundel	89.6%	91.8%	95.3%	87.2%	-8.5%	91.0%	87.2%	95.3%		4
Baltimore (City)	94.4%	93.7%	93.7%	94.0%	0.3%	93.9%	93.7%	94.4%		4
Baltimore	79.4%	71.4%	69.1%	70.6%	2.2%	72.6%	69.1%	79.4%		4
Calvert	99.0%	95.5%	95.5%	98.5%	3.1%	97.1%	95.5%	99.0%		4
Caroline	88.0%	83.7%	85.9%	85.0%	-1.0%	85.7%	83.7%	88.0%		4
Carroll	91.5%	92.7%	84.5%	92.9%	9.9%	90.4%	84.5%	92.9%		4
Cecil	92.8%	94.3%	92.3%	93.5%	1.3%	93.2%	92.3%	94.3%		4
Charles	91.3%	83.4%	90.1%	90.2%	0.1%	88.8%	83.4%	91.3%		4
Dorchester	83.8%	83.2%	81.8%	86.2%	5.4%	83.8%	81.8%	86.2%		4
Frederick	79.2%	77.6%	76.2%	82.6%	8.4%	78.9%	76.2%	82.6%		4
Garrett	100.0%	97.9%	100.0%	99.1%	-0.9%	99.2%	97.9%	100.0%		4
Harford	92.8%	94.0%	92.4%	93.6%	1.3%	93.2%	92.4%	94.0%		4
Howard	76.7%	57.7%	68.3%	52.5%	-23.2%	63.8%	52.5%	76.7%		4
Kent	100.0%	97.1%	96.6%	98.7%	2.2%	98.1%	96.6%	100.0%		4
Montgomery	87.7%	84.6%	76.9%	75.3%	-2.0%	81.1%	75.3%	87.7%		4
Prince George's	86.9%	84.5%	84.8%	83.4%	-1.7%	84.9%	83.4%	86.9%		4
Queen Anne's	87.4%	80.8%	88.5%	90.3%	2.0%	86.7%	80.8%	90.3%		4
St. Mary's	90.0%	86.3%	82.6%	78.7%	-4.8%	84.4%	78.7%	90.0%		4
Somerset	99.1%	97.7%	98.1%	99.3%	1.2%	98.6%	97.7%	99.3%		4
Talbot	95.0%	95.2%	96.5%	95.6%	-0.9%	95.6%	95.0%	96.5%		4
Washington	97.8%	99.4%	99.1%	98.3%	-0.9%	98.7%	97.8%	99.4%		4
Wicomico	80.1%	74.1%	74.4%	74.4%	0.0%	75.8%	74.1%	80.1%		4
Worcester	97.1%	94.7%	91.2%	92.2%	1.2%	93.8%	91.2%	97.1%		4



FIA LDSS Vacant PINS

# of Vacant FIA PINS,	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
statewide	131	124	129	139	7.8%	131	0	139	523	4	
Allegany	1	1	1	1	0.0%	1	0	1	4	4	
Anne Arundel	7	5	4	4	0.0%	5	0	7	20	4	
Baltimore (City)	67	68	72	78	8.3%	71	0	78	285	4	
Baltimore	14	11	12	15	25.0%	13	0	15	52	4	
Calvert	1	1	1	1	0.0%	1	0	1	4	4	
Caroline	3	1	1	1	0.0%	2	0	3	6	4	
Carroll	1	0	1	2	100.0%	1	0	2	4	4	
Cecil	2	1	1	1	0.0%	1	0	2	5	4	
Charles	0	0	1	1	0.0%	1	0	1	2	4	
Dorchester	4	3	2	0	-100.0%	2	0	4	9	4	
Frederick	1	1	1	1	0.0%	1	0	1	4	4	
Garrett	0	0	0	0	0.0%	0	0	0	0	4	
Harford	2	1	1	1	0.0%	1	0	2	5	4	
Howard	2	3	3	3	0.0%	3	0	3	11	4	
Kent	0	0	0	0	0.0%	0	0	0	0	4	
Montgomery*											
Prince George's	23	24	23	24	4.3%	24	0	24	94	4	
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	4	
St. Mary's	1	2	3	4	33.3%	3	0	4	10	4	
Somerset	0	0	0	0	0.0%	0	0	0	0	4	
Talbot	0	0	0	0	0.0%	0	0	0	0	4	
Washington	1	1	1	1	0.0%	1	0	1	4	4	
Wicomico	0	0	0	1	100.0%	0	0	1	1	4	
Worcester	1	1	1	0	-100.0%	1	0	1	3	4	

# of Vacant FIA PINS	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	Sep-09	FY 2011
Statewide	256.5	151.5	166	114.5	76.5	150	200	117	129	
Allegany	0	1	0	0	0	2	1	2	1	
Anne Arundel	10.5	6	10	10	6	12	18	7	4	
Baltimore (City)	115	80	77	61	28	59.5	84.5	57	72	
Baltimore	35.5	14	20	6.5	10.5	26.5	24	14	12	
Calvert	0	2	4.5	3.5	1	0	2	0	1	
Caroline	1	2	1	0	1	0	1	1	1	
Carroll	0	1	0	1	1	1	2.5	0	1	
Cecil	3.5	1	0	0	2	3	4	2	1	
Charles	8	4	2	2	1	3.5	5	1	1	
Dorchester	1	0	3	0	0	0	0	3	2	
Frederick	5	7	0	1	1.5	5	5	0	1	
Garrett	2	0	1	0	0.5	0	1	0	0	
Harford	7	8	4	0	1	0	4	2	1	
Howard	5.5	3	2	1	3	3	5	3	3	
Kent	4	2	0	0	0	1.5	0	0	0	
Montgomery*										
Prince George's	45	11.5	28.5	23.5	13	22	27	22	23	
Queen Anne's	1	0	0	0	0.5	0	2	0	0	
St. Mary's	6	0	4	1	2	3	6	1	3	
Somerset	0.5	0	1	0	1	0	0	0	0	
Talbot	0	1	0	0	1	0	0	0	0	
Washington	4	5	7	2	1	4	3	1	1	
Wicomico	2	3	1	2	1	4	5	0	0	
Worcester	0	0	0	0	0.5	0	0	1	1	

*Montgomery County HHS staff are not State employees



Department of Human Resources

Family Investment Administration

Reporting Period: October-09

LOCAL FIA POSITIONS

FIA	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FYTD 2009	FY 2010	FY 2011
Total PINS	2358.8	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1806.9	
# of Filled PINS	2102.3	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1667.9	
# of Vacant PINS*	256.5	151.5	166	114.5	76.5	150	200	117	139	
FIA Caseload**	454,726	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	
LDSS PINS Eliminated since 2002		266	355	403	399	408.5	415.32	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2010: FY 2010 vacancy data as of 10/05/09. Data reflects FTEs and does not include the 100 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2002-FY 2009.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



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Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	3,308									5,893	6,098
Anne Arundel	1,226	1,446	950	4,450									8,072	7,328
Baltimore City	5,136	5,536	3,105	18,086									31,863	43,159
Baltimore	3,587	2,451	2,209	10,776									19,023	20,166
Calvert	55	289	244	962									1,550	2,141
Caroline	562	545	384	1,740									3,231	2,586
Carroll	647	514	558	2,143									3,862	4,055
Cecil Co.	489	836	996	3,085									5,406	4,612
Charles	649	318	421	1,639									3,027	2,506
Dorchester	1,354	441	333	2,454									4,582	3,435
Frederick	1,006	417	545	2,377									4,345	4,755
Garrett	619	660	581	2,361									4,221	3,452
Harford	755	1,300	858	3,677									6,590	6,239
Howard	500	376	496	1,932									3,304	3,744
Kent	294	197	215	887									1,593	1,373
Montgomery	2,336	1,529	2,929	7,864									14,658	11,479
Prince George's	3,083	1,843	1,863	8,529									15,318	15,045
Queen Anne's	399	240	186	1,009									1,834	1,396
St. Mary's	163	619	473	1,599									2,854	2,228
Somerset	264	354	309	1,157									2,084	2,426
Talbot	242	226	311	1,020									1,799	1,672
Washington	445	898	726	2,579									4,648	4,298
Wicomico	632	884	804	3,025									5,345	5,071
Worcester	243	486	379	1,469									2,577	2,224
TOTAL	25,735	23,242	20,574	88,128	0	0	0	0	0	0	0	0	157,679	161,487



Department of Human Resources

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Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009

COUNTY	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	FY09 TOTAL	2009 Goal
Allegany	971	843	817	808	528	419	410	256	232	154	93	1	5,532	5,603
Anne Arundel	478	814	928	862	720	361	402	542	520	597	416	11	6,651	6,305
Baltimore City	3,623	2,863	2,093	2,404	4,918	7,441	5,162	3,920	1,858	2,573	2,191	189	39,235	39,134
Baltimore	2,784	2,336	1,733	1,788	1,242	1,753	1,513	1,436	1,419	1,070	1,256	39	18,369	17,700
Calvert	111	340	233	319	37	230	161	179	161	103	72	0	1,946	1,159
Caroline	426	391	391	293	134	233	168	114	103	69	29	0	2,351	2,137
Carroll	887	532	511	311	225	296	212	215	279	129	84	5	3,686	3,468
Cecil Co.	619	766	771	569	327	305	272	193	196	111	63	0	4,192	3,899
Charles	76	343	320	337	115	310	159	257	206	99	56	0	2,278	2,141
Dorchester	1,159	320	381	224	193	247	172	128	116	97	83	0	3,120	3,117
Frederick	754	382	399	441	518	524	358	349	249	154	187	8	4,323	3,915
Garrett	699	525	582	399	266	213	166	122	81	44	31	9	3,137	3,084
Harford	506	757	691	869	773	475	454	409	320	223	181	2	5,660	5,255
Howard	433	420	234	415	309	278	249	263	367	234	180	21	3,403	2,618
Kent	486	170	118	92	94	71	77	44	38	31	25	0	1,246	1,165
Montgomery	1,668	782	391	492	918	3,340	680	612	599	625	294	10	10,411	9,947
Prince George's	3,169	1,278	1,254	1,429	1,005	1,022	1,156	1,126	1,100	732	410	7	13,688	12,338
Queen Anne's	227	210	153	168	120	100	98	86	60	34	13	0	1,269	1,108
St. Mary's	79	306	318	285	124	227	201	237	157	59	31	1	2,025	1,950
Somerset	146	325	238	234	139	270	432	484	125	53	36	0	2,482	1,621
Talbot	133	178	210	170	204	176	140	118	98	58	35	0	1,520	1,252
Washington	285	625	624	500	340	470	255	251	315	182	58	0	3,905	3,472
Wicomico	146	308	348	435	419	494	684	553	588	530	119	2	4,626	4,167
Worcester	161	313	207	79	138	294	271	281	186	71	32	0	2,033	1,820
TOTAL	20,026	16,127	13,945	13,923	13,806	19,549	13,852	12,175	9,373	8,032	5,975	305	147,088	138,376



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Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,741	2,442	2,844	3,002	5.6%	2,757	2,442	3,002	11,029	4	
Allegany	5	2	5	3	-40.0%	4	2	5	15	4	
Anne Arundel	100	88	85	145	70.6%	105	85	145	418	4	
Baltimore (City)	1098	940	1180	990	-16.1%	1,052	940	1,180	4,208	4	
Baltimore	248	257	329	335	1.8%	292	248	335	1,169	4	
Calvert	8	9	10	10	0.0%	9	8	10	37	4	
Caroline	2	10	5	2	-60.0%	5	2	10	19	4	
Carroll	13	10	12	9	-25.0%	11	9	13	44	4	
Cecil	7	6	7	7	0.0%	7	6	7	27	4	
Charles	99	87	103	96	-6.8%	96	87	103	385	4	
Dorchester	3	2	2	3	50.0%	3	2	3	10	4	
Frederick	20	13	9	8	-11.1%	13	8	20	50	4	
Garrett	1	2	2	1	-50.0%	2	1	2	6	4	
Harford	23	26	26	20	-23.1%	24	20	26	95	4	
Howard	8	15	9	17	88.9%	12	8	17	49	4	
Kent	5	1	3	1	-66.7%	3	1	5	10	4	
Montgomery	342	331	365	438	20.0%	369	331	438	1,476	4	
Prince George's	467	450	487	715	46.8%	530	450	715	2,119	4	
Queen Anne's	4	2	4	3	-25.0%	3	2	4	13	4	
St. Mary's	165	119	123	130	5.7%	134	119	165	537	4	
Somerset	10	4	5	3	-40.0%	6	3	10	22	4	
Talbot	1	2	3	1	-66.7%	2	1	3	7	4	
Washington	80	53	56	50	-10.7%	60	50	80	239	4	
Wicomico	26	12	7	9	28.6%	14	7	26	54	4	
Worcester	6	1	7	6	-14.3%	5	1	7	20	4	



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Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	33,150	28,917	32,029	34,610	8.1%	32,177	28,917	34,610	128,706	4	
Allegany	629	516	570	575	0.9%	573	516	629	2,290	4	
Anne Arundel	1971	1647	1780	1987	11.6%	1,846	1,647	1,987	7,385	4	
Baltimore (City)	12,019	10200	11,434	11,579	1.3%	11,308	10,200	12,019	45,232	4	
Baltimore	3666	3178	3295	3816	15.8%	3,489	3,178	3,816	13,955	4	
Calvert	379	312	382	377	-1.3%	363	312	382	1,450	4	
Caroline	246	263	262	261	-0.4%	258	246	263	1,032	4	
Carroll	438	346	421	383	-9.0%	397	346	438	1,588	4	
Cecil	620	588	562	664	18.1%	609	562	664	2,434	4	
Charles	750	669	771	818	6.1%	752	669	818	3,008	4	
Dorchester	320	309	361	353	-2.2%	336	309	361	1,343	4	
Frederick	756	629	730	799	9.5%	729	629	799	2,914	4	
Garrett	176	131	157	198	26.1%	166	131	198	662	4	
Harford	877	849	778	769	-1.2%	818	769	877	3,273	4	
Howard	596	535	501	613	22.4%	561	501	613	2,245	4	
Kent	111	97	111	147	32.4%	117	97	147	466	4	
Montgomery	1904	1716	2056	2340	13.8%	2,004	1,716	2,340	8,016	4	
Prince George's	4491	4232	4840	5451	12.6%	4,754	4,232	5,451	19,014	4	
Queen Anne's	172	161	181	209	15.5%	181	161	209	723	4	
St. Mary's	716	603	627	747	19.1%	673	603	747	2,693	4	
Somerset	252	179	228	238	4.4%	224	179	252	897	4	
Talbot	143	124	112	140	25.0%	130	112	143	519	4	
Washington	927	805	934	1041	11.5%	927	805	1,041	3,707	4	
Wicomico	714	598	673	765	13.7%	688	598	765	2,750	4	
Worcester	277	230	263	340	29.3%	278	230	340	1,110	4	



Department of Human Resources
Family Investment Administration
 Reporting Period: October-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	172	157	139	188	35.3%	164	139	188	656	4	
Allegany	15	5	5	6	20.0%	8	5	15	31	4	
Anne Arundel	14	21	10	10	0.0%	14	10	21	55	4	
Baltimore (City)	33	35	23	32	39.1%	31	23	35	123	4	
Baltimore	19	11	12	22	83.3%	16	11	22	64	4	
Calvert	2	1	9	4	-55.6%	4	1	9	16	4	
Caroline	1	2	0	2	100.0%	1	0	2	5	4	
Carroll	4	9	4	11	175.0%	7	4	11	28	4	
Cecil	4	0	2	3	50.0%	2	0	4	9	4	
Charles	0	0	1	2	100.0%	1	0	2	3	4	
Dorchester	6	1	2	0	-100.0%	2	0	6	9	4	
Frederick	20	19	17	21	23.5%	19	17	21	77	4	
Garrett	0	0	0	0	0.0%	0	0	0	0	4	
Harford	4	3	3	2	-33.3%	3	2	4	12	4	
Howard	0	0	2	1	-50.0%	1	0	2	3	4	
Kent	0	0	1	2	100.0%	1	0	2	3	4	
Montgomery	2	3	0	4	100.0%	2	0	4	9	4	
Prince George's	5	3	3	2	-33.3%	3	2	5	13	4	
Queen Anne's	2	0	1	2	100.0%	1	0	2	5	4	
St. Mary's	0	1	0	0	0.0%	0	0	1	1	4	
Somerset	4	5	4	3	-25.0%	4	3	5	16	4	
Talbot	1	0	0	0	0.0%	0	0	1	1	4	
Washington	12	9	10	20	100.0%	13	9	20	51	4	
Wicomico	15	16	17	14	-17.6%	16	14	17	62	4	
Worcester	9	13	13	25	92.3%	15	9	25	60	4	



Department of Human Resources

Family Investment Administration

Reporting Period: October-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	19,001		Average	Minimum	Maximum	Total	Periods
# Already Registered to Vote*	18,636	16,019	17,712	19,001	19,001	7.3%	17,842	16,019	19,001	71,368	4
Allegany	294	249	300	274	274	-8.7%	279	249	300	1,117	4
Anne Arundel	1062	882	934	993	993	6.3%	968	882	1,062	3,871	4
Baltimore (City)	8388	7044	7716	8163	8163	5.8%	7,828	7,044	8,388	31,311	4
Baltimore	1868	1672	1599	1789	1789	11.9%	1,732	1,599	1,868	6,928	4
Calvert	231	188	235	229	229	-2.6%	221	188	235	883	4
Caroline	151	155	153	140	140	-8.5%	150	140	155	599	4
Carroll	244	185	234	200	200	-14.5%	216	185	244	863	4
Cecil	331	276	278	350	350	25.9%	309	276	350	1,235	4
Charles	378	361	415	439	439	5.8%	398	361	439	1,593	4
Dorchester	249	250	260	250	250	-3.8%	252	249	260	1,009	4
Frederick	350	296	326	358	358	9.8%	333	296	358	1,330	4
Garrett	101	68	81	106	106	30.9%	89	68	106	356	4
Harford	522	471	444	473	473	6.5%	478	444	522	1,910	4
Howard	245	228	170	187	187	10.0%	208	170	245	830	4
Kent	64	61	66	81	81	22.7%	68	61	81	272	4
Montgomery	517	412	624	622	622	-0.3%	544	412	624	2,175	4
Prince George's	1954	1712	2233	2440	2440	9.3%	2,085	1,712	2,440	8,339	4
Queen Anne's	103	91	117	128	128	9.4%	110	91	128	439	4
St. Mary's	214	231	229	289	289	26.2%	241	214	289	963	4
Somerset	170	123	157	174	174	10.8%	156	123	174	624	4
Talbot	90	84	73	91	91	24.7%	85	73	91	338	4
Washington	518	457	520	565	565	8.7%	515	457	565	2,060	4
Wicomico	418	361	382	448	448	17.3%	402	361	448	1,609	4
Worcester	174	162	166	212	212	27.7%	179	162	212	714	4



Department of Human Resources
Family Investment Administration
 Reporting Period: October-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	11,601	10,299	11,334	12,419	9.6%	11,413	10,299	12,419	45,653	4	
Allegany	315	260	260	292	12.3%	282	260	315	1,127	4	
Anne Arundel	795	656	751	839	11.7%	760	656	839	3,041	4	
Baltimore (City)	2500	2181	2515	2394	-4.8%	2,398	2,181	2,515	9,590	4	
Baltimore	1531	1238	1355	1670	23.2%	1,449	1,238	1,670	5,794	4	
Calvert	138	114	128	134	4.7%	129	114	138	514	4	
Caroline	92	96	104	117	12.5%	102	92	117	409	4	
Carroll	177	142	171	163	-4.7%	163	142	177	653	4	
Cecil	278	306	275	304	10.5%	291	275	306	1,163	4	
Charles	273	221	252	281	11.5%	257	221	281	1,027	4	
Dorchester	62	56	97	100	3.1%	79	56	100	315	4	
Frederick	366	301	378	412	9.0%	364	301	412	1,457	4	
Garrett	74	61	74	91	23.0%	75	61	91	300	4	
Harford	328	349	305	274	-10.2%	314	274	349	1,256	4	
Howard	343	292	320	408	27.5%	341	292	408	1,363	4	
Kent	42	35	41	63	53.7%	45	35	63	181	4	
Montgomery	1043	970	1067	1276	19.6%	1,089	970	1,276	4,356	4	
Prince George's	2065	2067	2117	2294	8.4%	2,136	2,065	2,294	8,543	4	
Queen Anne's	63	68	59	76	28.8%	67	59	76	266	4	
St. Mary's	337	252	275	328	19.3%	298	252	337	1,192	4	
Somerset	68	47	62	58	-6.5%	59	47	68	235	4	
Talbot	51	38	36	48	33.3%	43	36	51	173	4	
Washington	317	286	348	406	16.7%	339	286	406	1,357	4	
Wicomico	255	209	267	294	10.1%	256	209	294	1,025	4	
Worcester	88	54	77	97	26.0%	79	54	97	316	4	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: October-09

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	252,744	252,504	252,780	252,030	-0.3%	252,515	252,030	252,780	N/A	4	
Number of Active Cases Added during the Month	3,978	4,064	3,729	3,927	5.3%	3,925	3,729	4,064	15,698	4	
Number of Active Cases Subtracted during the Month	4,218	3,788	4,479	3,450	-23.0%	3,984	3,450	4,479	15,935	4	
Total Active Caseload at the End of the Month	252,504	252,780	252,030	252,507	0.2%	252,455	252,030	252,780	N/A	4	
In-state Caseload	221,987	222,229	221,479	221,897	0.2%	221,898	221,479	222,229	N/A	4	
Interstate Caseload	30,517	30,551	30,551	30,610	0.2%	30,557	30,517	30,610	N/A	4	
Interstate Cases Initiated By Maryland to Another State	15,659	15,665	15,647	15,630	-0.1%	15,650	15,630	15,665	N/A	4	
Interstate Cases Received By Maryland from Another States	14,411	14,438	14,464	14,545	0.6%	14,465	14,411	14,545	N/A	4	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	164,370	164,862	164,793	165,267	0.3%	164,823	164,370	165,267	N/A	4	
# of Children in the Caseload with Paternity Established	139,402	139,853	139,711	140,150	0.3%	139,779	139,402	140,150	N/A	4	
% of Children in the Caseload with Paternity Established	84.8%	84.8%	84.8%	84.8%	0.0%	84.8%	84.8%	84.8%	N/A	4	
# of Children Needing Paternity Established at the Beginning of the Month	25,257	24,968	25,009	25,082	0.3%	25,079	24,968	25,257	N/A	4	
# of Children Needing Paternity Established Added during the Month	1,837	1,851	1,742	1,800	3.3%	1,808	1,742	1,851	7,230	4	
# of Children Needing Paternity Established Subtracted during the Month	2,126	1,810	1,669	1,765	5.8%	1,843	1,669	2,126	7,370	4	
# of Children Needing Paternity Established at the End of Month	24,968	25,009	25,082	25,117	0.1%	25,044	24,968	25,117	N/A	4	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,345	205,352	204,854	205,071	0.1%	205,156	204,854	205,352	N/A	4	
% of Cases in Caseload with a Support Order	81.3%	81.2%	81.3%	81.2%	-0.1%	81.3%	81.2%	81.3%	N/A	4	
# of Cases Needing a Support Order Established at the Beginning of Month	47,064	47,159	47,428	47,176	-0.5%	47,207	47,064	47,428	N/A	4	
# of Cases Needing a Support Order Established Added during the Month	3,237	3,340	3,089	3,248	5.1%	3,229	3,089	3,340	12,914	4	
# of Cases Needing a Support Order Established Subtracted during the Month	3,142	3,071	3,341	2,988	-10.6%	3,136	2,988	3,341	12,542	4	
# of Cases Needing a Support Order Established at the End of the Month	47,159	47,428	47,176	47,436	0.6%	47,300	47,159	47,436	N/A	4	



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: October-09

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 51,467,463	\$ 50,961,890	\$ 50,940,093	\$ 51,383,709	0.9%	\$ 51,188,288.71	\$ 50,940,093.44	\$ 51,467,462.82	\$ 204,753,155	4
Amount Distributed toward Current Support	\$ 32,998,282	\$ 30,627,753	\$ 29,869,156	\$ 32,326,348	8.2%	\$ 31,455,384.70	\$ 29,869,155.62	\$ 32,998,281.82	\$ 125,821,539	4
Percent of Current Support Distributed	64.1%	60.1%	58.6%	62.9%	4.3%	61.5%	58.6%	64.1%	N/A	4
Number of Cases with Current Support Due	132,804	132,759	132,757	132,631	-0.1%	132,738	132,631	132,804	N/A	4
Number of Cases that had a Distribution toward Current Support	84,716	82,727	82,859	83,970	1.3%	83,568	82,727	84,716	N/A	4
# of Cases that did not have a Distribution toward Current Support	48,088	50,032	49,898	48,661	-2.5%	49,170	48,088	50,032	N/A	4
% of Cases that had a Distribution toward Current Support	63.8%	62.3%	62.4%	63.3%	0.9%	63.0%	62.3%	63.8%	N/A	4

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,669,535,576	\$ 1,678,627,379	\$ 1,682,580,016	\$ 1,687,827,037	0.3%	\$ 1,679,642,501.61	\$ 1,669,535,575.51	\$ 1,687,827,036.66	\$ 6,718,570,006	4
Amount Distributed toward Arrears	\$ 9,526,467	\$ 6,814,354	\$ 8,299,625	\$ 8,194,728	-1.3%	\$ 8,208,793.46	\$ 6,814,353.85	\$ 9,526,466.71	\$ 32,835,174	4
Percent of Arrears Distributed	0.6%	0.4%	0.5%	0.5%	0.0%	0.5%	0.4%	0.6%	N/A	4
Number of Cases in Arrears	163,982	165,734	165,400	165,184	-0.1%	165,075	163,982	165,734	N/A	4
Number of Cases in Arrears that had a Distribution toward Arrears	49,015	42,298	48,206	48,347	0.3%	46,967	42,298	49,015	N/A	4
Number of Cases in Arrears that did not have a Distribution toward Arrears	114,967	123,436	117,194	116,837	-0.3%	118,109	114,967	123,436	N/A	4
Percent of Cases in Arrears that had a Distribution toward Arrears	29.9%	25.5%	29.1%	29.3%	0.1%	28.5%	25.5%	29.9%	N/A	4

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 47,643,846	\$ 38,164,486	\$ 42,393,327	\$ 41,511,553	-2.1%	\$ 42,428,303.10	\$ 38,164,486.21	\$ 47,643,845.94	\$ 169,713,212	4
Total Number of Paying Cases	102,858	99,766	100,070	101,278	1.2%	100,993	99,766	102,858	N/A	4
Percent of Paying Cases	54.3%	52.7%	52.8%	53.4%	0.6%	53.3%	52.7%	54.3%	N/A	4
Number Children in Cases Receiving Support	108,098	105,772	106,237	107,583	1.3%	106,923	105,772	108,098	N/A	4
Total Payment Issued (Transactions)	222,181	199,442	213,641	215,708	0.97%	212,743	199,442	222,181	850,972	4
Checks Issued in Error	16	15	18	18	0.00%	17	15	18	67	4
Dollar Value of Payments Issued in Error	\$14,775	\$4,046	\$12,846	\$12,264	-4.53%	\$10,983	\$4,046	\$14,775	\$43,931	4



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: October 2009

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	203	134	176	260	47.7%	193	134	260	773	4
# of cases receiving payments from referrals	204	160	149	229	53.7%	186	149	229	742	4
% of cases receiving payments from referrals	100.49%	119.40%	84.66%	88.08%	4.0%	98.16%	84.66%	119.40%	95.99%	4
# of payments made via wage-withholding	89	74	88	113	28.4%	91	74	113	364	4
% of payments made via wage-withholding	43.63%	46.25%	59.06%	49.34%	-16.4%	49.57%	43.63%	59.06%	49.06%	4
NPEP total payments made	\$ 922,248	\$ 802,596	\$ 907,315	\$ 1,117,622	23.2%	\$937,445	\$802,596	\$1,117,622	\$3,749,780	4

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU II. Reduce Violent Crimes Against Women and Children by 25% by 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
F1. Reduce by 10% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 June 2009: 8757 September 2009:		
			# Reunifications: SFY 08: 1548 SFY 09: 1616 SFY 10 (through Oct): 284		
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	6 jurisdictions are trained to date. The 1422 youth who are receiving in-home services and 5686 youth in out-of-home care in these jurisdictions are beginning to benefit from FCP.	Trainings are rolling out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	7/14/09 - 11/30/09: Baltimore City	11/24/09	6 jurisdictions trained to date.		
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09			
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	Training will roll out according to schedule.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	Training will roll out according to schedule.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	Training will roll out according to schedule.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	Training will roll out according to schedule.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	Training will roll out according to schedule.		
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Begin to provide services to up to 40 youth at a time in Baltimore City after new Care Management Entity (CME) has fully transitioned.	1/10	Board of Public Works approved the award of the CME contracts on 11/4/09.		

Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	4/30/10	Strategic plan development in progress.		
	Establish a Governance Body, Administration Team and Advisory Groups in preparation for beginning service delivery in fall 2010.	9/29/10	Process targeted to begin in spring 2010.		
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	New CME providers to assume full operation of services on 12/28/09.	12/28/09	The Board of Public Works approved the award of the contracts on 11/4/09.	Seven week transition period from 11/5/09 - 12/27/09 to ensure smooth transition for the children receiving services.	
F2. Facilitate 785 adoptions.			FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010 (through 9/30/09):		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement new MOU with Citizen Review Board (CRB) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	All cases for children with a plan of adoption referred to CRB for review at 15 months.	June 2010	DHR will measure: 1) # cases referred 2) # of cases reviewed 3) # of adoptions by month 24		
F3. Ensure that No More than 12% of Children are Placed in Group Homes by End of FY10					
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II. Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children). Casey continues to provide TA to the locals on the safe reduction.	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.	
Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued. Nothing more is in process with this action.	10/09	Policy was issued last month. We will track the number of children who come into care after the policy was issued to determine the number who have benefitted.		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
F4. Increase to 75% the percent of children placed in family homes.					
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
F5. Increase by 10 points the percentage of children placed in their home jurisdiction (in both group homes and foster homes).					

Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	(see above)
As part of the PIP, a work group focusing on resource development and support has been formed and is expected to develop plans that will impact this target.	Plans due 1/10 at which time targets will be set.	01/10	Work group formed and at work.		
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference 11/16/09.		
	Evaluate submitted Offers.	01/10 - 5/10	Offers will be received through December.		
	Award contracts.	7/1/2010			
10. Maintain the % of Children who Experience a Recurrence of Maltreatment Within 6 Months					
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	(see above)
Implement CFSR program improvement plan (PIP)	CFSR expected to be received by DHR in spring 2010, at which time targets will be set.	TBD			
GDU VI. Improve the Marketable Skills of Maryland's Adult Workforce by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
SUBSTANTIVE ACTIONS NEEDED	target #s?	?	target #s?		
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Implement program, # workers to benefit(?)	TBD	Extent implemented, # workers benefitting?		
Renegotiate DHR edu and workforce contracts to prioritize skill and wage advance	Renegotiate contracts, target #s?	TBD	# contracts renegotiated, # workers benefitting?		
Implement 2 yr \$5 mil partnership to integrate local DSS and WIA services	Implement 2 yr. \$5 mil partnership, target #s?	6/10	Extent implemented, # workers benefitting?		

GDU XII. End Childhood Hunger in Maryland by 2015

Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
C. FY 2010 Sub Goal - Increase Participation Rate for Children by 15% to 64% (251,351)					
Fully implement telephone interviews for all hardship reasons.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done.	September 2010	Step1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the responses, FIA has identified the following needs and corresponding actions:	The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions.	
			* The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so.		
			* DHR will provide support to overcome 5 barriers cited by local offices: 1) Identifying funds to purchase telephone headsets for case managers; 2) Implementing best practices to manage the volume of walk-in applicants such that workers can be freed up from intake rotation; 3) OTHS is working to remove system barriers to scheduling telephone interviews; 4) Identifying ways make available the administrative time to mail out applications to redetermination population; and 5) Implementing procedures such that applications are signed.		
			Step 2: June is the target date for automated system programming by ACS that will support scheduling of telephone interviews. Development of case information form on hold until FY 2011.	The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold until FY 2011.	
			Step 3: Starting in July 2010, we will be able to fully implement telephone interviews for all hardship reasons.		

Increase use of group redeterminations.	Group redeterminations used by 18 jurisdictions by June 2010.	June 2010	FIA surveyed local jurisdictions to obtain current information. Based on the analysis of this survey, DHR will provide support to overcome 3 barriers cited by local offices: 1) Identifying adequate space; 2) Identifying ways to free up staff; and 3) Managing schedule changes.	This is not appropriate for all jurisdictions so the expectation is not that all jurisdictions will use this strategy.	
Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	September 2010	Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. <i>This has been done.</i>	DHR does not have authority to define the CBOs' activities. This program is still very new, with operational issues being sorted out between FNS and FIA.	
			Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <i>This has been done - we identified 10 jurisdictions that are not covered by the existing CBO partners.</i>		
			Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. <i>DHR is participating with the CBOs on their No Wrong Door Model Workgroup to expand the CBOs in the FSP Outreach Plan, as well as the number of volunteer CBOs whose staff are trained to help constituents apply using SAIL in jurisdictions not now covered by CBO outreach. However, the group is now focusing on expanding the number of SAIL-trained CBO's in Baltimore County, our current hot spot.</i>		
Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL.	24 additional CBOs trained. Increase total SAIL applications for food stamps to 4500 per month.	September 2010	37 CBOs currently trained. September 09 baseline of 3700 SAIL applications per month for food stamps. October: 4255 applications	The increase in CBOs trained is based on expected interest from CBOs and may not increase as much as we plan.	
Implement customer care center in Baltimore that will handle SAIL applications for the metro area.	Fully functional customer care center.	June 2010	Center is scheduled to be open 11/30/09.	Once the center is functional, we can establish a baseline of activity and develop targets.	