

Meeting Summary  
StateStat website, December 22, 2009

**Agency:** DLLR

**Date of Meeting:** December 15, 2009

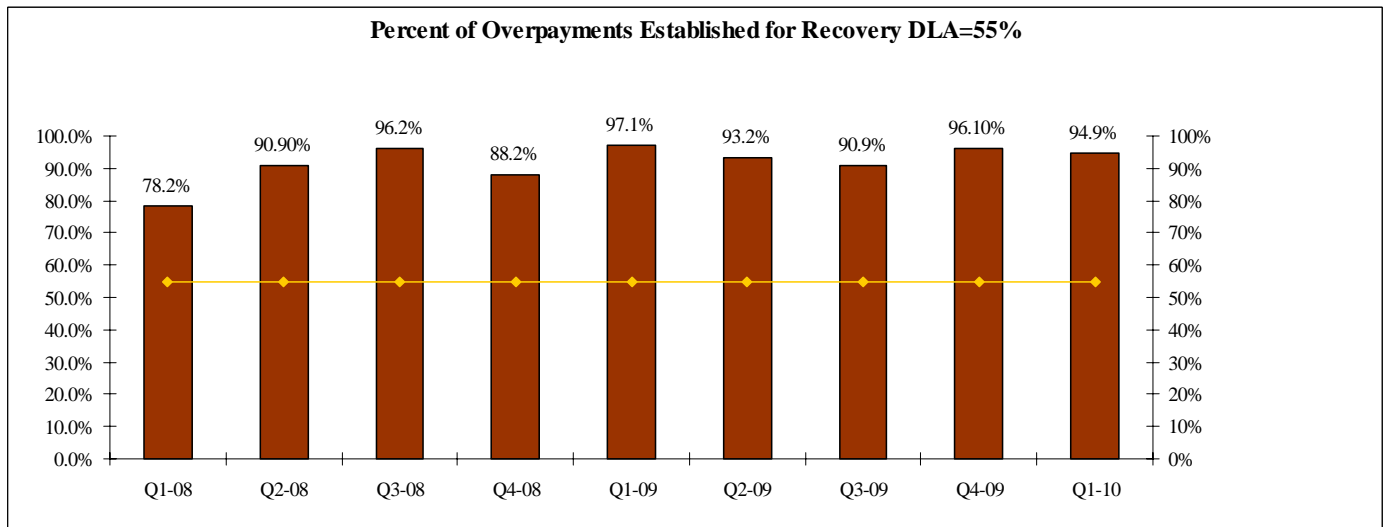
Following is a summary of issues discussed at the DLLR Stat on December 15, 2009. Analysis is provided by StateStat and the Governor’s Delivery Unit.

**Governor’s Delivery Unit (GDU) Issues**

- In preparation for the Skills Subject Matter Stat scheduled for January 21<sup>st</sup>, DLLR will draft and send to the GDU the skills reporting template as well as the Administration’s Skills Advancement Delivery Plan.
- Following the Subject Matter Stat on January 21<sup>st</sup>, DLLR will report regularly on progress re: the Administration’s Jobs and Skills Advancement goals. The reports will track the number of jobs that have increased due to the Administration’s efforts to increase the skills of Maryland’s workforce.

**Unemployment Insurance (UI) Issues**

- As discussed in the meeting, the data reveal that the percentage of UI overpayments established for recovery has been well above the USDOL’s “Desired Level of Achievement” (DLA) of 55% in fiscal year 2008, 2009, and the beginning of 2010.



- DLLR reported that the high percentage of overpayments established for recovery is a positive indicator, revealing that the Department is able to detect overpayments and payment abnormalities.
- Individuals who have received an overpayment receive a bill for the amount of the overpayment. If the bill is not paid in six months, the case is sent to the Central Collections Unit. If the individual files for UI in the future, they are flagged in the system.

- Often, overpayments are due to false claims made by individuals who are later determined to be ineligible for UI payments. The payments may not be recoverable due to the individual's circumstance. Therefore, actual recovered payments may be lower than payments established for recovery.

### **Boiler and Pressure Vessel Inspection Issues**

- As shown in the chart below, the number of boiler and pressure vessel inspections that are past due has decreased. Through the StateStat process we emphasized staffing this unit and identifying areas that needed improvement.

