



Department of Human Resources
StateStat

Reporting Period: November

DHR Management Team

Operations: **Brian L. Wilbon**
Programs: **Stacy L. Rodgers**

Administrations:

Social Services Administration: **Carnita White**
Family Investment Administration: **Kevin M. McGuire**
Child-Support Enforcement Administration: **Joseph A. Jackins, Jr.**

Secretary Brenda Donald
Appointed January 2007

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	10/06/09	10/20/09	11/03/09	11/17/09		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	8,576.9	8,441.8	8,186.1	7,649.9						
Office of the Secretary	11.2	10.0	10.1	6.3	-37.6%	16.1	0.0	145.3	433.6	27
Operations	0.5	51.1	1.0	41.5	4050.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	0.0	0.0	27.0	9.9	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	1.5	0.0	0.0	3.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	8,563.7	8,380.7	8,148.0	7,589.2	-6.9%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	68.9	100.0	73.8	53.2	-27.9%	65.1	27.4	112.7	1,758.8	27
Operations	155.8	171.0	173.2	103.0	-40.5%	141.1	99.0	180.2	3,809.1	27
Social Services	35.0	50.0	59.3	39.0	-34.2%	35.7	20.4	57.1	964.0	27
Family Investment	61.3	93.0	67.9	50.0	-26.4%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	229.2	211.0	284.9	234.1	-17.8%	215.9	153.2	286.8	5,828.7	27
LDSS	2,762.3	2,841.1	2,997.3	2,438.7	-18.6%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.9	0.0	0.0	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.6	0.0	0.0	0.0%	2.5	0.0	31.2	68.7	27
LDSS	138.6	138.5	127.6	120.0	-6.0%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	1.5	0.6	5.0	1.0	0.0%	12.3	0.0	27.0	331.7	27
Operations	8.1	5.2	13.4	0.8	-94.0%	6.5	0.0	21.6	175.8	27
Social Services	2.0	4.0	4.7	3.3	-29.8%	4.2	0.0	16.4	113.8	27
Family Investment	5.2	5.6	0.5	4.0	700.0%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	18.7	17.0	26.6	8.8	-66.9%	21.3	0.0	42.8	575.2	27
LDSS	414.8	398.1	464.5	475.1	2.3%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	11	12	9	11	22.2%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	0	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	1	1	0	2		0.7	0.0	2.0	18.0	26
FROI LAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	4	7	4	5	25.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	1	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



**Department of Human Resources
LDSS Personnel
Reporting Period: November 09**

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	10/06/09	10/20/09	11/03/09	11/17/09		Average	Minimum	Maximum	Total	Periods
Allegany	263.0	256.3	264.3	259.8	-1.7%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	464.8	645.4	426.3	0.0	-100.0%	547.0	279.0	906.0	14,769.0	27
Baltimore City	2746.5	2436.0	2284.4	2252.6	-1.4%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	289.0	404.5	304.5	143.6	-52.8%	244.8	58.0	513.0	6,610.5	27
Calvert	294.8	299.0	259.8	255.0	-1.8%	280.2	226.0	333.5	7,564.6	27
Caroline	405.0	279.0	297.5	266.8	-10.3%	273.6	231.0	355.0	7,386.6	27
Carroll	271.8	274.3	270.0	262.8	-2.7%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	246.0	256.0	255.0	246.0	-3.5%	262.5	239.0	332.0	7,087.1	27
Charles	377.8	287.8	241.0	369.5	53.3%	294.0	213.5	444.0	7,937.0	27
Dorchester	281.5	288.5	309.0	341.2	10.4%	266.9	240.0	312.5	7,207.1	27
Frederick	254.5	246.0	255.0	246.0	-3.5%	277.7	244.5	374.6	7,497.3	27
Garrett	243.8	262.2	268.0	251.1	-6.3%	258.0	251.0	273.0	6,965.3	27
Harford	289.9	327.8	334.1	379.5	13.6%	332.1	181.8	438.7	8,967.2	27
Howard	252.3	244.9	254.0	220.0	-13.4%	282.7	183.0	451.8	7,633.2	27
Kent	246.0	255.0	271.5	257.0	-5.3%	256.2	246.0	275.5	6,916.5	27
Montgomery	167.0	80.0	204.5	181.0	-11.5%	129.9	32.0	265.0	3,506.9	27
Prince George's	223.7	193.5	338.0	199.5	-41.0%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	246.0	245.5	255.1	246.0	-3.6%	247.9	214.0	287.1	6,694.3	27
Somerset	69.0	93.0	54.0	69.0	27.8%	99.7	30.0	178.6	2,691.5	27
St. Mary's	0.0	6.0	5.0	2.5	0.0%	3.6	0.0	55.3	96.0	27
Talbot	270.0	300.6	255.0	246.0	-3.5%	249.6	63.0	375.0	6,738.3	27
Washington	259.1	252.6	333.0	429.3	28.9%	331.8	234.5	595.6	8,959.0	27
Wicomico	259.2	255.0	246.0	255.0	3.7%	257.8	231.0	299.0	6,959.7	27
Worcester	143.0	191.8	163.0	210.0	28.8%	159.1	69.0	216.0	4,295.9	27
TOTAL	8563.7	8380.7	8148.0	7589.2						



Department of Human Resources LDSS Personnel

Reporting Period: November 09

ON CALL OVERTIME BY JURSDICTION

	10/06/09	10/20/09	11/03/09	11/17/09	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	243.5	243.5	250.0	246.0	-1.6%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	390.3	576.8	385.2	0.0	-100.0%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	158.0	312.0	174.0	130.0	-25.3%	230.8	58.0	513.0	6,232.5	27
Calvert	246.0	254.0	245.5	255.0	3.9%	249.3	199.5	291.0	6,730.2	27
Caroline	348.0	246.0	255.0	246.0	-3.5%	252.7	217.0	300.5	6,823.5	27
Carroll	271.8	274.3	270.0	262.8	-2.7%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	246.0	246.0	255.0	246.0	-3.5%	250.7	183.0	327.0	6,767.6	27
Charles	245.0	244.0	198.5	284.0	43.1%	251.6	182.5	286.4	6,793.2	27
Dorchester	242.5	267.0	252.0	246.0	-2.4%	249.1	236.0	263.5	6,727.0	27
Frederick	246.0	246.0	255.0	246.0	-3.5%	250.6	244.5	273.0	6,767.5	27
Garrett	243.8	262.2	268.0	251.1	-6.3%	258.0	251.0	273.0	6,965.3	27
Harford	205.0	233.1	268.7	300.0	11.6%	258.7	140.5	360.0	6,986.0	27
Howard	234.8	244.9	254.0	220.0	-13.4%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	255.0	268.5	255.0	-5.0%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	205.0	176.5	205.5	199.5	-2.9%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	246.0	245.5	255.1	246.0	-3.6%	247.9	214.0	287.1	6,694.3	27
Somerset	69.0	93.0	54.0	69.0	27.8%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	270.0	300.6	255.0	246.0	-3.5%	249.4	63.0	375.0	6,733.8	27
Washington	246.0	246.0	255.0	246.0	-3.5%	249.3	228.0	264.0	6,730.8	27
Wicomico	246.0	255.0	246.0	255.0	3.7%	250.2	231.0	279.0	6,754.5	27
Worcester	138.0	191.8	163.0	210.0	28.8%	157.8	69.0	216.0	4,259.9	27
TOTAL	4986.7	5413.2	5033.0	4659.4						



Department of Human Resources LDSS Personnel

Reporting Period: November 09

SICK LEAVE BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	10/06/09	11/20/09	11/03/09	11/17/09						
Allegany	85.5	86.0	109.3	83.6	-23.5%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	192.2	144.0	187.3	0.0	-100.0%	114.0	58.1	151.4	3,077.3	27
Baltimore City	1124.0	1154.0	1250.0	1035.0	-17.2%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	44.0	48.0	29.0	6.0	-79.3%	187.1	63.6	263.5	5,051.0	27
Calvert	39.4	40.5	54.3	32.6	-40.0%	29.3	16.1	41.3	790.1	27
Caroline	29.0	29.0	33.0	26.0	-21.2%	26.3	11.0	44.0	709.0	27
Carroll	78.0	70.2	70.2	96.8	37.9%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	135.1	132.6	134.5	73.9	-45.1%	83.4	50.6	125.6	2,251.4	27
Charles	67.0	100.0	59.0	29.0	-50.8%	31.5	10.0	81.5	850.0	27
Dorchester	32.5	29.2	41.3	46.7	13.1%	48.3	29.1	71.8	1,305.3	27
Frederick	59.0	53.0	56.3	33.0	-41.4%	55.4	26.7	76.0	1,495.8	27
Garrett	35.0	33.0	60.0	25.5	-57.5%	25.8	10.0	42.0	697.0	27
Harford	107.6	99.6	84.7	104.2	23.0%	79.3	49.8	102.1	2,141.0	27
Howard	71.9	83.5	72.9	48.5	-33.5%	56.0	23.6	89.4	1,511.1	27
Kent	18.0	15.5	16.0	16.0	0.0%	20.3	8.0	40.5	548.1	27
Montgomery	157.4	227.7	182.7	181.0	-0.9%	163.3	91.7	214.6	4,408.2	27
Prince George's	167.0	194.5	226.8	215.0	-5.2%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	22.8	21.4	30.3	14.5	-52.1%	26.7	8.1	57.5	720.3	27
Somerset	33.9	32.3	30.1	36.9	22.6%	33.0	15.9	65.5	890.4	27
St. Mary's	57.5	48.4	44.5	42.7	-4.0%	44.9	22.8	88.9	1,212.4	27
Talbot	36.0	36.0	25.0	27.0	8.0%	34.6	16.0	55.0	933.0	27
Washington	107.0	124.0	132.1	114.8	-13.1%	108.4	72.0	171.4	2,926.0	27
Wicomico	92.1	68.8	109.9	78.8	-28.3%	68.3	39.3	104.6	1,844.3	27
Worcester	55.9	55.9	67.4	71.2	5.6%	30.6	10.8	58.4	827.4	27
TOTAL	2762.3	2841.1	2997.3	2438.7						



Department of Human Resources LDSS Personnel

Reporting Period: November 09

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	10/06/09	10/20/09	11/03/09	11/17/09						
Allegany	8.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.3	0.0	0.0	0.0	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	80.0	63.0	69.0	61.0	-11.6%	45.7	24.0	106.0	1,234.0	27
Baltimore	20.0	10.0	10.0	10.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	1.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.0	0.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	10.0	9.0	12.0	18.0	50.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	10.0	9.0	10.0	9.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.0	9.0	8.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	10.0	10.0	10.0	5.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	0.3	24.5	5.6	0.0	-100.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	1.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	3.0	3.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	16.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	138.6	138.5	127.6	120.0						



Department of Human Resources LDSS Personnel

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UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	10/06/09	10/20/09	11/03/09	11/17/09						
Allegany	1.5	0.0	0.5	0.0	-100.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	11.0	0.2	2.7	0.0	-100.0%	15.2	0.6	51.8	409.2	27
Baltimore City	180.0	160.0	197.0	182.0	-7.6%	182.9	57.0	291.0	4,939.0	27
Baltimore	12.0	14.5	0.0	2.0		15.5	1.0	31.0	417.9	27
Calvert	8.0	9.9	12.3	5.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	6.0	6.0	10.0	10.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	4.5	4.1	3.6	3.5	-2.8%	5.5	2.4	11.4	149.0	27
Cecil Co.	38.8	23.9	23.0	24.6	7.0%	18.7	2.5	38.5	505.0	27
Charles	0.0	0.0	0.0	0.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	3.0	7.5	7.0	16.5	135.7%	5.9	0.0	29.0	158.4	27
Frederick	2.6	0.0	0.0	0.0	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	32.0	0.0	0.0		0.0	0.0	0.0	0.0	27
Harford	10.0	2.4	13.0	30.0	130.8%	14.1	0.3	60.0	380.4	27
Howard	15.4	14.5	4.5	3.0	0.0%	4.8	0.0	15.8	128.3	27
Kent	5.5	7.0	32.0	2.5	-92.2%	2.5	0.0	13.0	66.5	27
Montgomery	20.3	8.9	15.6	11.4	-26.9%	22.7	1.8	49.1	612.3	27
Prince George's	84.0	90.1	116.4	174.1	49.6%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.5	1.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	2.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	6.0	11.5	11.0	10.5	-4.5%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.0	1.6	5.9	0.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	4.2	3.5	9.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	414.8	398.1	464.5	475.1						



Department of Human Resources

Social Services Administration

Reporting Period: Sep and Oct-09

Place Matters *

	Baseline		FY 2010 Goal		REPORTING PERIOD: Monthly				Source
					Jul-09	Aug-09	Sep-09	Oct-09	
Current Measures	Date	Data	Goal	Target					for Baseline and Results
Children in Out-of-Home Placement **	6/30/2009	8,756	Reduce by 10%	7,880	8,763	8,728	8,663	8,589	State Stat
Children in Group Homes (% of all placements)	6/30/2009	12.7%	12% or less	12.0%	12.3%	12.0%	12.0%	11.9%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2009	76.6%	75% or more	75.0%	76.9%	77.2%	77.0%	77.2%	State Stat
Adoptions	FY09	770	Increase by 15	785	PROGRESS TO DATE DURING FY 2010, as of				State Stat
					Oct-09	% of Target	Expected	33%	
					216		Actual	28%	
Recurrence of Maltreatment within Six Months ***	FY09-Q3	2.3%	5.4% or less	5.4%	REPORTING PERIOD: Annual ending Specified Qtr.				Federal Target is 5.4% Source: MD CHESSIE
					FY09-Q2	FY09-Q3	FY09-Q4	FY10-Q1	
					5.0%	3.1%	3.2%		
Children Placed in their Home Jurisdiction ****					REPORTING PERIOD: Point in Time				
					12/31/08	3/31/09	6/30/09	9/30/09	
Family Homes --	3/31/2009	53%	increase percentage	63%	51%	53%	49%	56%	Baseline: MD CHESSIE
Group Homes --	3/31/2009	38%	by 10 points	48%	41%	38%	41%	42%	Source: MD CHESSIE

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2010

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** National Standards updated based on Child and Family Services Review -- Round 2; FY09-Q3 and FY09-Q4 update based on more recent data; FY10-Q1 pending

**** Children Placed in Home Jurisdiction -- Challenges remain for identifying the placement jurisdiction for children placed in private Treatment Foster Care and Ind. Living Programs

12/31/2008 Data Missing: Family Foster Homes -- 29%; Group Homes -- 0%

3/31/09 Data Missing: Family Foster Homes - 27%; Group Homes - 0%

6/30/09 Data Missing: Family Foster Homes - 27%; Group Homes - 1%

9/30/09 Data Missing: Family Foster Homes - 19%; Group Homes - 0%

Detailed definitions for Indicators with Federal Targets:

Recurrence of Maltreatment

Of all children who were victims of substantiated or indicated abuse or neglect during the first 6 months of the reporting year, what percent experienced another incident of substantiated or indicated abuse or neglect within a 6-month period?

**Breakout of Numerator and Denominator for
Recurrence of Maltreatment within Six Months**

Time Period	01/08-12/08	04/08-03/09	07/08-06/09	10/08-09/09
Numerator	NA	66	76	
Denominator	NA	2141	2380	
Data Extract Date	NA	7/15/2009	10/15/2009	11/15/2009



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CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
Investigations											
Total # Open at beginning of month*	4,965	4,263	3,803	4,360	14.65%	4,348	3,803	4,965	17,391	4	
Total # New during report month	2,012	1,999	2,441	2,452	0.45%	2,226	1,999	2,452	8,904	4	
Total # Completed during month	2,714	2,459	1,884	1,966	4.35%	2,256	1,884	2,714	9,023	4	
Total # Open at end of month	4,263	3,803	4,360	4,846	11.15%	4,318	3,803	4,846	17,272	4	
Total New Allegations	2,269	2,397	2,900	2,766	-4.62%	2,583	2,269	2,900	10,332	4	
Physical Abuse	546	570	928	989	6.57%	758	546	989	3,033	4	
Sexual Abuse	291	292	291	287	-1.37%	290	287	292	1,161	4	
Mental Injury-Abuse	3	2	7	3	-57.14%	4	2	7	15	4	
Neglect	1,427	1,530	1,672	1,485	-11.18%	1,529	1,427	1,672	6,114	4	
Mental Injury-Neglect	2	3	2	2	0.00%	2	2	3	9	4	
Reports	3,668	3,535	4,258	4,371	2.65%	3,958	3,535	4,371	15,832	4	

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
Total Findings	3,093	2,964	2,332	2,561	9.82%	2,738	2,332	3,093	10,950	4	
"Indicated" Findings Total	592	656	560	573	2.32%	595	560	656	2,381	4	
Physical Abuse	110	135	102	188	84.31%	134	102	188	535	4	
Sexual Abuse	116	128	103	85	-17.48%	108	85	128	432	4	
Mental Injury-Abuse	1	0	9	0	-100.00%	3	0	9	10	4	
Neglect	365	393	316	256	-18.99%	333	256	393	1,330	4	
Mental Injury-Neglect	0	0	30	44	46.67%	19	0	44	74	4	
"Unsubstantiated" Findings Total	615	576	444	508	14.41%	536	444	615	2,143	4	
Physical Abuse	195	171	104	132	26.92%	151	104	195	602	4	
Sexual Abuse	79	46	44	36	-18.18%	51	36	79	205	4	
Mental Injury-Abuse	2	10	3	1	-66.67%	4	1	10	16	4	
Neglect	338	349	293	315	7.51%	324	293	349	1,295	4	
Mental Injury-Neglect	1	0	0	24	0.00%	6	0	24	25	4	
"Ruled Out" Findings	1,886	1,732	1,328	1,480	11.45%	1,607	1,328	1,886	6,426	4	

IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,538	3,192	3,210	3,360	4.67%	3,325	3,192	3,538	13,300	4	
New Families	674	738	781	819	4.87%	753	674	819	3,012	4	
Cases Closed	1,021	720	631	995	57.69%	842	631	1,021	3,367	4	
End of Month Total Families	3,192	3,210	3,360	3,184	-5.24%	3,237	3,184	3,360	12,946	4	



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OUT-OF-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Total Children	8,755	8,763	8,728	8,663	-0.74%	8,727	8,663	8,763	34,909	4
New Out-of-Home Placements	270	295	254	233	-8.27%	263	233	295	1,052	4
Total # of Child Welfare Caseworkers *	646	641	646	633	-2.00%	641	633	646	2,566	4
AVG Caseload Volume for Caseworkers	14	14	13	14	1.25%	14	13	14	54	4
Children Leaving Out-of-Home Placement	262	330	319	307	-3.76%	305	262	330	1,218	4
Children Adopted	36	63	71	46	-35.21%	54	36	71	216	4
Children Reunified	130	156	144	135	-6.25%	141	130	156	565	4
Children in Legal Guardianship	39	63	46	69	50.00%	54	39	69	217	4
Aged Out	53	46	55	51	-7.27%	51	46	55	205	4
Other	4	2	3	6	100.00%	4	2	6	15	4
End of Month - Total Children	8,763	8,728	8,663	8,589	-0.85%	8,686	8,589	8,763	34,743	4
Children in Family Homes	6,370	6,335	6,308	6,269	-0.62%	6,321	6,269	6,370	25,282	4
Children in Group Homes	1,077	1,045	1,039	1,022	-1.64%	1,046	1,022	1,077	4,183	4
Children in Residential Treatment Centers	295	293	292	288	-1.37%	292	288	295	1,168	4
Children in Independent Living	270	267	263	262	-0.38%	266	262	270	1,062	4
Children in other placements	381	386	396	388	-2.02%	388	381	396	1,551	4
Children in Trial Home Visits	370	402	365	360	-1.37%	374	360	402	1,497	4

* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

FOSTER HOMES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Foster Families	3,129	3,136	3,159	3,137	-0.70%	3,140	3,129	3,159	12,561	4
New Homes	95	93	76	77	1.32%	85	76	95	341	4
Closed Homes	88	70	98	115	17.35%	93	70	115	371	4
End of Month - Foster Families	3,136	3,159	3,137	3,099	-1.21%	3,133	3,099	3,159	12,531	4
Unrestricted Foster Families	2,150	2,176	2,194	2,027	-7.61%	2,137	2,027	2,194	8,547	4

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods
Inquiries during Report Month	523	482	619	505	-18.42%	532	482	619	2,129	4
New Applications	206	182	271	184	-32.10%	211	182	271	843	4
Completed (Accepted) Applications	160	125	113	111	-1.77%	127	111	160	509	4



ADULT SERVICES

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	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
TOTAL CASES	9,047	8,851	8,382	7,715	-8.0%	8,499	8,003	9,066	33,995	4	
# Protective Services Investigations	422	411	402	368	-8.5%	401	368	422	1,603	4	
Active Protective Services Caseload	1,581	1,596	1,566	1,560	-0.4%	1,576	1,560	1,596	6,303	4	
Social Services Case Management Cases	2,902	2,888	2,819	2,774	-1.6%	2,846	2,774	2,902	11,383	4	
% under 65 Years Old	26%	25%	25%	26%	4.0%	0	0	0	1	4	
Closed Cases	675	358	438	419	-4.3%	473	358	675	1,890	4	
# In Home Aide Services (IHAS) Customers	2,127	2,131	2,120	2,030	-4.2%	2,102	2,030	2,131	8,408	4	
% of customers under 65 Years Old	37%	37%	37%	36%	-2.7%	0	0	0	1	4	
New Clients Receiving Services	65	52	87	33	-62.1%	59	33	87	237	4	
Closed Cases	88	151	70	127	81.4%	109	70	151	436	4	
IHAS Waiting List	816	707	657	465	-29.2%	661	465	816	2,645	4	
Avg. Length of Time Receiving Services (in years)	3	3	3	3	3.2%	3	3	3	12	4	
# Respite Clients **	667	589	288		-100.0%	515	288	667	1,544	3	
New Clients	58	100	32		-100.0%	63	32	100	190	3	
# Unable to Serve	85	156	504		-100.0%	248	85	504	745	3	
# Project Home Placements	532	529	530	518	-2.3%	527	518	532	2,109	4	
Applications	9	6	4	3	-25.0%	6	3	9	22	4	
New Clients	24	35	24	25	4.2%	27	24	35	108	4	
Denials	1	1	0	0		1	0	1	2	4	

** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a one month lag.



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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations	2,269	2,397	2,900	2,766	-4.6%	2,583	2,269	2,900	10,332	4	
Allegany	58	72	49	76	55.1%	64	49	76	255	4	
Anne Arundel	170	167	238	185	-22.3%	190	167	238	760	4	
Baltimore (City)	642	696	722	699	-3.2%	690	642	722	2,759	4	
Baltimore	197	219	253	241	-4.7%	228	197	253	910	4	
Calvert	39	31	49	52	6.1%	43	31	52	171	4	
Caroline	20	18	40	30	-25.0%	27	18	40	108	4	
Carroll	49	57	61	47	-23.0%	54	47	61	214	4	
Cecil	51	119	238	71	-70.2%	120	51	238	479	4	
Charles	48	27	61	50	-18.0%	47	27	61	186	4	
Dorchester	18	17	27	23	-14.8%	21	17	27	85	4	
Frederick	110	125	96	133	38.5%	116	96	133	464	4	
Garrett	17	9	14	16	14.3%	14	9	17	56	4	
Harford	65	76	69	87	26.1%	74	65	87	297	4	
Howard	54	66	88	98	11.4%	77	54	98	306	4	
Kent	4	5	5	6	20.0%	5	4	6	20	4	
Montgomery	175	153	206	270	31.1%	201	153	270	804	4	
Prince George's	224	272	339	298	-12.1%	283	224	339	1,133	4	
Queen Anne's	15	8	15	16	6.7%	14	8	16	54	4	
St. Mary's	42	37	48	75	56.3%	51	37	75	202	4	
Somerset	24	18	27	25	-7.4%	24	18	27	94	4	
Talbot	17	9	30	19	-36.7%	19	9	30	75	4	
Washington	139	124	130	152	16.9%	136	124	152	545	4	
Wicomico	46	44	56	50	-10.7%	49	44	56	196	4	
Worcester	45	28	39	47	20.5%	40	28	47	159	4	



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IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
Caseload	3,192	3,210	3,360	3,184	-5.2%	3,237	3,184	3,360	12,946	4	
Allegany	80	83	90	89	-1.1%	86	80	90	342	4	
Anne Arundel	175	185	191	210	9.9%	190	175	210	761	4	
Baltimore (City)	989	993	1,089	952	-12.6%	1,006	952	1,089	4,023	4	
Baltimore	337	351	363	375	3.3%	357	337	375	1,426	4	
Calvert	41	34	36	29	-19.4%	35	29	41	140	4	
Caroline	49	50	46	52	13.0%	49	46	52	197	4	
Carroll	45	42	45	43	-4.4%	44	42	45	175	4	
Cecil	77	83	86	79	-8.1%	81	77	86	325	4	
Charles	101	98	94	89	-5.3%	96	89	101	382	4	
Dorchester	49	50	46	52	13.0%	49	46	52	197	4	
Frederick	67	68	75	75	0.0%	71	67	75	285	4	
Garrett	45	45	53	54	1.9%	49	45	54	197	4	
Harford	75	72	72	59	-18.1%	70	59	75	278	4	
Howard	84	80	78	77	-1.3%	80	77	84	319	4	
Kent	14	10	16	18	12.5%	15	10	18	58	4	
Montgomery	163	156	178	167	-6.2%	166	156	178	664	4	
Prince George's	277	270	266	263	-1.1%	269	263	277	1,076	4	
Queen Anne's	23	28	33	29	-12.1%	28	23	33	113	4	
St. Mary's	93	91	103	99	-3.9%	97	91	103	386	4	
Somerset	37	30	34	37	8.8%	35	30	37	138	4	
Talbot	42	42	44	42	-4.5%	43	42	44	170	4	
Washington	164	191	163	138	-15.3%	164	138	191	656	4	
Wicomico	87	87	91	95	4.4%	90	87	95	360	4	
Worcester	78	71	68	61	-10.3%	70	61	78	278	4	



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FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	8,763	8,728	8,663	8,589	-0.9%	8,686	8,589	8,763	34,743	4
Allegany	113	115	111	116	4.5%	114	111	116	455	4
Anne Arundel	180	180	171	170	-0.6%	175	170	180	701	4
Baltimore (City)	5,135	5,105	5,056	5,011	-0.9%	5,077	5,011	5,135	20,307	4
Baltimore	608	610	626	606	-3.2%	613	606	626	2,450	4
Calvert	47	46	49	53	8.2%	49	46	53	195	4
Caroline	40	37	39	39	0.0%	39	37	40	155	4
Carroll	36	35	35	32	-8.6%	35	32	36	138	4
Cecil	126	126	121	125	3.3%	125	121	126	498	4
Charles	104	105	105	108	2.9%	106	104	108	422	4
Dorchester	31	32	30	28	-6.7%	30	28	32	121	4
Frederick	177	179	180	179	-0.6%	179	177	180	715	4
Garrett	52	50	47	43	-8.5%	48	43	52	192	4
Harford	300	290	294	289	-1.7%	293	289	300	1,173	4
Howard	73	70	69	70	1.4%	71	69	73	282	4
Kent	16	16	16	16	0.0%	16	16	16	64	4
Montgomery	579	574	564	567	0.5%	571	564	579	2,284	4
Prince George's	612	622	618	614	-0.6%	617	612	622	2,466	4
Queen Anne's	22	23	20	22	10.0%	22	20	23	87	4
St. Mary's	100	104	102	100	-2.0%	102	100	104	406	4
Somerset	49	44	46	46	0.0%	46	44	49	185	4
Talbot	29	28	28	30	7.1%	29	28	30	115	4
Washington	195	202	208	201	-3.4%	202	195	208	806	4
Wicomico	92	89	85	81	-4.7%	87	81	92	347	4
Worcester	47	46	43	43	0.0%	45	43	47	179	4



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FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	3,136	3,159	3,137	3,099	-1.2%	3,133	3,099	3,159	12,531	4
Allegany	60	58	58	58	0.0%	59	58	60	234	4
Anne Arundel	106	106	106	103	-2.8%	105	103	106	421	4
Baltimore (City)	1,347	1,371	1,369	1,347	-1.6%	1,359	1,347	1,371	5,434	4
Baltimore	221	219	219	216	-1.4%	219	216	221	875	4
Calvert	39	36	36	37	2.8%	37	36	39	148	4
Caroline	36	36	36	36	0.0%	36	36	36	144	4
Carroll	25	26	26	28	7.7%	26	25	28	105	4
Cecil	66	68	69	66	-4.3%	67	66	69	269	4
Charles	70	70	63	67	6.3%	68	63	70	270	4
Dorchester	27	26	26	25	-3.8%	26	25	27	104	4
Frederick	92	92	90	91	1.1%	91	90	92	365	4
Garrett	45	45	42	41	-2.4%	43	41	45	173	4
Harford	121	121	116	113	-2.6%	118	113	121	471	4
Howard	55	55	57	55	-3.5%	56	55	57	222	4
Kent	10	11	10	10	0.0%	10	10	11	41	4
Montgomery	299	300	298	295	-1.0%	298	295	300	1,192	4
Prince George's	178	178	177	174	-1.7%	177	174	178	707	4
Queen Anne's	20	20	20	21	5.0%	20	20	21	81	4
St. Mary's	39	40	39	38	-2.6%	39	38	40	156	4
Somerset	25	24	23	22	-4.3%	24	22	25	94	4
Talbot	17	17	17	17	0.0%	17	17	17	68	4
Washington	168	169	166	164	-1.2%	167	164	169	667	4
Wicomico	51	52	55	56	1.8%	54	51	56	214	4
Worcester	19	19	19	19	0.0%	19	19	19	76	4



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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	36	63	71	46	-35.2%	54	71	216	707	4
Allegany	0	0	0	0		0	0	0	15	4
Anne Arundel	1	2	2	0	-100.0%	1	2	5	19	4
Baltimore (City)	21	35	51	30	-41.2%	34	51	137	375	4
Baltimore	0	1	5	8	60.0%	4	8	14	44	4
Calvert	0	1	0	0		0	1	1	10	4
Caroline	0	1	0	0		0	1	1	8	4
Carroll	1	1	0	1		1	1	3	2	4
Cecil	0	0	1	1	0.0%	1	1	2	27	4
Charles	5	3	0	0		2	5	8	14	4
Dorchester	0	0	0	0		0	0	0	5	4
Frederick	0	1	0	0		0	1	1	13	4
Garrett	0	3	0	0		1	3	3	3	4
Harford	3	7	3	0	-100.0%	3	7	13	15	4
Howard	0	0	1	0	-100.0%	0	1	1	10	4
Kent	0	0	0	0		0	0	0	2	4
Montgomery	1	0	1	1	0.0%	1	1	3	52	4
Prince George's	1	3	0	0		1	3	4	30	4
Queen Anne's	0	0	0	0		0	0	0	2	4
St. Mary's	0	0	0	0		0	0	0	11	4
Somerset	0	2	0	0		1	2	2	6	4
Talbot	0	0	0	0		0	0	0	9	4
Washington	3	2	4	4	0.0%	3	4	13	17	4
Wicomico	0	0	2	1	-50.0%	1	2	3	11	4
Worcester	0	1	1	0	-100.0%	1	1	2	7	4



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Sept and Oct 09

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	10.5	9.4	10.8	12.0	10.9%	11	11	11	11	11	
Allegany	3.7	4.0	4.9	4.4	-8.8%	5	5	5	5	5	
Anne Arundel	12.4	10.6	15.0	15.3	2.0%	15	15	15	15	15	
Baltimore (City)	3.4	3.5	4.0	4.3	6.9%	4	4	4	4	4	
Baltimore	9.0	8.6	10.2	10.9	6.5%	10	10	10	10	10	
Calvert	7.4	9.2	13.0	16.0	23.1%	13	13	13	13	13	
Caroline	37.7	40.0	45.3	36.3	-20.0%	45	45	45	45	45	
Carroll	8.7	9.0	10.3	9.1	-11.0%	10	10	10	10	10	
Cecil	17.6	13.8	15.6	19.5	24.8%	16	16	16	16	16	
Charles	9.2	6.9	10.2	11.7	14.1%	10	10	10	10	10	
Dorchester	30.0	26.8	31.5	31.5	0.0%	32	32	32	32	32	
Frederick	26.9	28.9	28.9	33.6	16.4%	29	29	29	29	29	
Garrett	9.7	3.5	6.0	7.0	16.7%	6	6	6	6	6	
Harford	12.4	11.2	9.1	12.7	39.0%	9	9	9	9	9	
Howard	8.9	8.5	10.5	11.6	11.0%	10	10	10	10	10	
Kent	6.0	4.7	5.3	6.0	12.5%	5	5	5	5	5	
Montgomery	23.2	15.9	15.9	18.8	18.1%	16	16	16	16	16	
Prince George's	12.9	11.3	14.6	14.9	2.1%	15	15	15	15	15	
Queen Anne's	9.7	7.0	7.3	10.0	36.4%	7	7	7	7	7	
St. Mary's	22.0	18.6	22.8	30.4	33.3%	23	23	23	23	23	
Somerset	20.7	16.0	20.3	22.0	8.2%	20	20	20	20	20	
Talbot	9.6	9.2	6.4	7.2	12.5%	6	6	6	6	6	
Washington	19.1	15.4	16.6	20.6	24.2%	17	17	17	17	17	
Wicomico	14.4	11.9	16.4	18.1	10.4%	16	16	16	16	16	
Worcester	20.2	25.8	23.6	28.8	22.0%	24	24	24	24	24	



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Sept and Oct 09

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	13.6	13.6	13.4	13.6	1.2%	14	13	14	54	4
Allegany	10.3	10.5	10.1	10.5	4.5%	10	10	11	41	4
Anne Arundel	10.0	10.0	9.5	9.4	-0.6%	10	9	10	39	4
Baltimore (City)	13.5	13.5	13.2	13.5	2.9%	13	13	14	54	4
Baltimore	15.6	15.6	16.1	15.5	-3.2%	16	16	16	63	4
Calvert	11.8	11.5	12.3	13.3	8.2%	12	12	13	49	4
Caroline	13.3	12.3	15.6	17.3	11.1%	15	12	17	59	4
Carroll	7.2	7.0	7.0	6.4	-8.6%	7	6	7	28	4
Cecil	12.6	12.6	12.1	12.5	3.3%	12	12	13	50	4
Charles	13.3	13.4	15.4	15.8	2.9%	14	13	16	58	4
Dorchester	10.3	10.7	10.0	9.3	-6.7%	10	9	11	40	4
Frederick	13.8	14.9	15.0	13.8	-8.2%	14	14	15	57	4
Garrett	9.5	9.1	8.5	7.8	-8.5%	9	8	9	35	4
Harford	15.0	14.5	14.7	14.5	-1.7%	15	14	15	59	4
Howard	8.1	7.8	7.7	7.8	1.4%	8	8	8	31	4
Kent	10.7	10.7	10.7	10.7	0.0%	11	11	11	43	4
Montgomery	20.7	20.5	20.1	20.3	0.5%	20	20	21	82	4
Prince George's	14.9	15.2	15.1	15.0	-0.6%	15	15	15	60	4
Queen Anne's	11.0	11.5	10.0	11.0	10.0%	11	10	12	44	4
St. Mary's	17.0	17.7	17.0	16.7	-2.0%	17	17	18	68	4
Somerset	8.2	7.3	7.7	7.7	0.0%	8	7	8	31	4
Talbot	9.7	9.3	9.3	10.0	7.1%	10	9	10	38	4
Washington	11.5	11.9	12.2	11.8	-3.4%	12	11	12	47	4
Wicomico	11.5	11.1	10.6	10.1	-4.7%	11	10	12	43	4
Worcester	11.8	11.5	10.8	10.8	0.0%	11	11	12	45	4



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Sept and Oct 09

CHILD FATALITIES- NEW -- During Active Investigation or Service

Fatalities of children during active investigation or service	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09	Average		Minimum	Maximum	Total	Periods	
	2	2	4	2	-50.0%	3	2	4	10	4	
Allegany	0	0	0	0		0	0	0	0	4	
Anne Arundel	0	0	0	0		0	0	0	0	4	
Baltimore (City)	1	0	1	1	0.0%	1	0	1	3	4	
Baltimore	0	0	1	0	-100.0%	0	0	1	1	4	
Calvert	0	0	0	0		0	0	0	0	4	
Caroline	0	0	0	0		0	0	0	0	4	
Carroll	0	0	0	0		0	0	0	0	4	
Cecil	0	0	0	0		0	0	0	0	4	
Charles	0	0	0	0		0	0	0	0	4	
Dorchester	0	0	0	0		0	0	0	0	4	
Frederick	0	0	0	1		0	0	1	1	4	
Garrett	0	0	0	0		0	0	0	0	4	
Harford	0	0	0	0		0	0	0	0	4	
Howard	0	0	0	0		0	0	0	0	4	
Kent	0	0	0	0		0	0	0	0	4	
Montgomery	1	1	0	0		1	0	1	2	4	
Prince George's	0	0	1	0	-100.0%	0	0	1	1	4	
Queen Anne's	0	0	0	0		0	0	0	0	4	
St. Mary's	0	0	0	0		0	0	0	0	4	
Somerset	0	0	0	0		0	0	0	0	4	
Talbot	0	0	0	0		0	0	0	0	4	
Washington	0	1	0	0		0	0	1	1	4	
Wicomico	0	0	1	0	-100.0%	0	0	1	1	4	
Worcester	0	0	0	0		0	0	0	0	4	



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Sept and Oct 09

CHILD FATALITIES- NEW -- Not Currently Active; Active within Last 12 Months

Fatalities of children not currently active; active within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-09	Aug-09	Sep-09	Oct-09		Average	Minimum	Maximum	Total	Periods
	0	2	0	0		1	0	2	2	4
Allegany	0	0	0	0		0	0	0	0	4
Anne Arundel	0	0	0	0		0	0	0	0	4
Baltimore (City)	0	1	0	0		0	0	1	1	4
Baltimore	0	0	0	0		0	0	0	0	4
Calvert	0	0	0	0		0	0	0	0	4
Caroline	0	0	0	0		0	0	0	0	4
Carroll	0	0	0	0		0	0	0	0	4
Cecil	0	0	0	0		0	0	0	0	4
Charles	0	1	0	0		0	0	1	1	4
Dorchester	0	0	0	0		0	0	0	0	4
Frederick	0	0	0	0		0	0	0	0	4
Garrett	0	0	0	0		0	0	0	0	4
Harford	0	0	0	0		0	0	0	0	4
Howard	0	0	0	0		0	0	0	0	4
Kent	0	0	0	0		0	0	0	0	4
Montgomery	0	0	0	0		0	0	0	0	4
Prince George's	0	0	0	0		0	0	0	0	4
Queen Anne's	0	0	0	0		0	0	0	0	4
St. Mary's	0	0	0	0		0	0	0	0	4
Somerset	0	0	0	0		0	0	0	0	4
Talbot	0	0	0	0		0	0	0	0	4
Washington	0	0	0	0		0	0	0	0	4
Wicomico	0	0	0	0		0	0	0	0	4
Worcester	0	0	0	0		0	0	0	0	4



**Department of Human Resources
Family Investment Administration
Reporting Period: November -09**

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	504,168	511,673	522,010	527,111	1.0%	511,245	491,262	527,111	601,641	SFY 2010	
Recipient Households	236,053	240,174	245,549	247,928	1.0%	239,972	230,155	247,928	300,247	SFY 2010	
\$ Value Disbursed	\$66,098,444	\$66,875,856	\$68,200,945	\$69,116,557	1.3%	\$66,887,203	\$64,144,215	\$69,116,557	\$586,386,039	SFY 2010	
Cases Closed	14,983	19,357	21,027	18,499	-12.0%	18,284	14,983	21,027	187,420	SFY 2010	
Applications Taken	24,545	26,615	29,664	23,325	-21.4%	26,455	23,325	29,664	277,479	SFY 2010	
Approvals	20,881	23,478	26,402	20,878	-20.9%	23,159	20,878	26,402	244,032	SFY 2010	
Denials	6,058	6,717	7,542	5,781	-23.3%	6,518	5,781	7,542	63,941	SFY 2010	
	Mar-09	Jun-09	Jul-09	Aug-09	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	6.28%	7.21%	6.61%	6.61%	0.0%	6.61%	5.64%	7.21%	6.61%	FFY 2009	
Overpayment Error Rate	4.65%	5.49%	4.99%	4.99%	0.0%	4.99%	4.65%	5.59%	4.99%	FFY 2009	
Underpayment Error Rate	1.63%	1.72%	1.62%	1.62%	0.0%	1.62%	0.62%	1.72%	1.62%	FFY 2009	
State-reported Negative error rate	14.99%	14.73%	13.98%	13.98%	0.0%	13.98%	13.76%	16.18%	13.98%	FFY 2009	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	26,211	27,240	28,041	22,201	-20.8%	26,728	22,201	29,949	133,642	SFY 2010	
Approvals (CC, LTC & SSI)	21,233	21,701	22,741	17,193	-24.4%	21,212	17,193	23,190	106,058	SFY 2010	
Denials (CC, LTC & SSI)	16,648	17,474	18,547	13,716	-26.0%	16,922	13,716	18,547	84,611	SFY 2010	
Community Care Cases	277,292	288,226	278,727	287,747	3.2%	281,854	277,278	288,226		SFY 2010	
Applications Taken	24,879	25,894	26,644	21,367	-19.8%	25,451	21,367	28,473	127,257	SFY 2010	
Approvals	19,031	19,650	20,603	15,614	-24.2%	19,292	15,614	21,561	96,459	SFY 2010	
Denials	15,425	16,226	17,169	12,776	-25.6%	15,686	12,776	17,169	78,430	SFY 2010	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Recipients	65,130	66,089	69,195	68,819	-0.5%	66,415	62,844	69,195	79,486	SFY 2010	
Recipient Families	26,333	26,554	27,656	27,415	-0.9%	26,689	25,489	27,656	33,806	SFY 2010	
% of TANF 60 Month Families	6.7%	6.7%	7.4%	6.8%	-8.1%	6.8%	6.5%	7.4%		SFY 2010	
\$ Value Disbursed	\$11,349,469	\$11,530,067	\$11,988,815	\$11,620,020	-3.1%	11,488,028	10,951,770	11,988,815	57,440,142	SFY 2010	
Cases Closed	2,453	2,887	2,613	2,715	3.9%	2,731	2,453	2,989	13,657	SFY 2010	
Applications Taken	5,394	5,972	6,039	4,780	-20.8%	5,652	4,780	6,074	28,259	SFY 2010	
Approvals	2,470	2,772	3,077	2,373	-22.9%	2,701	2,373	3,077	13,503	SFY 2010	
Approved and "New" to the TCA Program	675	716	786	605	-23.0%	702	605	786	3,510	SFY 2010	
Approved and Returning to the TCA Program	1,795	2,056	2,291	1,768	-22.8%	1,999	1,768	2,291	9,993	SFY 2010	
Denials	3,502	3,990	4,471	3,422	-23.5%	3,863	3,422	4,471	19,316	SFY 2010	
Payment Accuracy Rate	97.84%	96.33%	96.43%	96.81%	0.4%	96.81%	94.00%	97.84%		FFYTD-8/09	
Federal Work Participation Rate	40.4%	41.2%	41.6%	42.1%	1.2%	42.1%	34.0%	40.5%	42.1%	FFY '09	
YTD Job Placements	589	1,419	2,375	3,080	29.7%	770	589	3,080	3,080	SFY 2010	
QUARTERLY MEASURES	Jan-Mar 08	Apr-Jun 08	Jul-Sep 08	Oct-Dec 08	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	54.0%	55.3%	40.0%	50.0%	25.0%	49.8%	40.0%	55.3%		Closed Cases Jan '08-Dec '08	
Employment Retention Rate	77.0%	73.8%	74.3%	70.0%	-5.8%	73.8%	70.0%	77.0%		Closed Cases Jan '08-Dec '08	



**Department of Human Resources
Family Investment Administration
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TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	18,340	18,672	18,945	18,570	-2.0%	18,452	17,735	18,945	22,720	SFY 2010
\$ Value Disbursed	\$3,325,243	\$3,383,081	\$3,428,782	\$3,230,791	-5.8%	3,319,149	3,227,849	3,428,782	16,595,746	SFY 2010
Cases Closed	1,347	1,431	1,565	1,567	0.1%	1,502	1,347	1,599	7,509	SFY 2010
Applications Taken	3,652	3,739	3,940	3,254	-17.4%	3,740	3,254	4,116	18,701	SFY 2010
Approvals	1,646	1,641	1,729	1,334	-22.8%	1,634	1,334	1,819	8,169	SFY 2010
Denials	2,357	2,854	2,931	2,378	-18.9%	2,613	2,357	2,931	13,063	SFY 2010

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	15,817	17,060	13,404	13,190	-1.6%	11,894	0	17,060	59,471	SFY 2010
\$ Value Disbursed	\$9,344,988	\$10,063,032	\$7,963,392	\$8,045,826	1.0%	\$7,083,448	\$0	\$10,063,032	35,417,238	SFY 2010
Applications	22,227	19,601	17,493	12,365	-29.3%	19,259	12,365	24,610	96,296	SFY 2010
Approvals	16,787	13,009	16,444	10,557	-35.8%	12,771	7,059	16,787	63,856	SFY 2010
Denials	1,893	1,467	2,083	1,492	-28.4%	1,550	813	2,083	7,748	SFY 2010
MD Energy Assistance Recipients										
Recipient Households	-	0	0	59,431		11,886	0	59,431	59,431	SFY 2010
\$ Value Disbursed	\$0	\$0	\$0	\$19,388,290		\$3,877,658	\$0	\$19,388,290	19,388,290	SFY 2010
Applications	22,862	20,286	18,322	13,071	-28.7%	19,970	13,071	25,307	99,848	SFY 2010
Approvals	0	0	52,469	12,334	-76.5%	12,961	0	52,469	64,803	SFY 2010
Denials	1,908	1,230	3,095	1,737	-43.9%	1,759	826	3,095	8,796	SFY 2010
Arrearage (one time only)										
Recipient Households	4,647	3,643	3,176	3,534	11.3%	3,000	0	4,647	15,000	SFY 2010
\$ Value Disbursed	\$4,764,834	\$3,700,589	\$3,264,028	\$3,470,750	6.3%	\$3,040,040	\$0	\$4,764,834	\$15,200,201	SFY 2010
Applications	4,318	3,446	4,557	3,087	-32.3%	4,125	3,087	5,216	20,624	SFY 2010
Approvals	3,628	2,849	4,117	3,006	-27.0%	3,237	2,585	4,117	16,185	SFY 2010
Denials	574	430	377	255	-32.4%	419	255	574	2,097	SFY 2010

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	255	205	74	91	23.0%	186	74	304	929	SFY 2010
# of Employment Placements	61	10	74	61	-17.6%	54	10	74	269	SFY 2010
Average Wage	\$9.77	\$8.77	\$8.30	\$8.24	-7.2%	9	8	9	44	SFY 2010
% with Health Benefits	72%	95%	82%	88%	7.3%	1	1	1	4	SFY 2010
Job Retention >90 Days	67	78	41	59	43.9%	61	41	78	304	SFY 2010



**Department of Human Resources
Family Investment Administration**
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APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE			
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Periods	
	93.0%	92.0%	93.2%	94.1%	1.0%	93.6%	92.0%	95.2%		5
Allegany	95.9%	100.0%	100.0%	96.2%	-3.8%	98.4%	95.9%	100.0%		5
Anne Arundel	88.3%	85.5%	85.9%	90.2%	4.9%	88.1%	85.5%	90.5%		5
Baltimore (City)	98.3%	95.6%	97.0%	96.7%	-0.3%	96.9%	95.6%	98.3%		5
Baltimore	81.3%	79.2%	76.6%	75.4%	-1.5%	79.5%	76.6%	83.9%		5
Calvert	98.9%	98.9%	97.2%	100.0%	2.8%	98.8%	97.2%	100.0%		5
Caroline	95.8%	98.5%	100.0%	91.1%	-8.9%	96.3%	91.1%	100.0%		5
Carroll	94.0%	93.7%	98.2%	97.5%	-0.7%	96.4%	93.7%	98.4%		5
Cecil	91.0%	87.9%	91.3%	89.2%	-2.3%	89.7%	87.9%	91.3%		5
Charles	90.9%	92.9%	98.1%	94.0%	-4.2%	94.5%	90.9%	98.1%		5
Dorchester	89.4%	90.0%	89.5%	90.0%	0.6%	90.1%	89.4%	91.8%		5
Frederick	91.8%	90.9%	92.8%	92.9%	0.0%	92.4%	90.9%	94.1%		5
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		5
Harford	94.4%	96.2%	86.0%	98.2%	14.2%	94.6%	86.0%	98.3%		5
Howard	94.4%	90.4%	96.6%	96.3%	-0.3%	95.3%	90.4%	97.8%		5
Kent	98.0%	100.0%	100.0%	100.0%	0.0%	98.6%	94.9%	100.0%		5
Montgomery	90.2%	87.9%	89.3%	96.1%	7.7%	91.6%	87.9%	97.1%		5
Prince George's	81.4%	88.8%	96.0%	97.1%	1.2%	91.7%	81.4%	97.5%		5
Queen Anne's	93.3%	95.9%	90.5%	93.2%	3.0%	93.8%	90.5%	97.6%		5
St. Mary's	86.7%	95.1%	91.7%	96.4%	5.1%	92.8%	86.7%	96.3%		5
Somerset	96.7%	100.0%	100.0%	100.0%	0.0%	99.3%	96.7%	100.0%		5
Talbot	97.2%	100.0%	100.0%	100.0%	0.0%	99.4%	97.2%	100.0%		5
Washington	98.1%	98.0%	98.9%	98.5%	-0.4%	98.4%	98.0%	98.9%		5
Wicomico	94.8%	96.1%	92.1%	92.2%	0.1%	94.7%	92.1%	96.2%		5
Worcester	100.0%	95.7%	97.1%	97.9%	0.8%	98.1%	95.7%	100.0%		5



**Department of Human Resources
Family Investment Administration
Reporting Period: November -09**

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum		Periods	
	85.8%	85.3%	84.2%	83.6%	-0.7%	86.1%	84.2%	88.9%		5	
Allegany	94.6%	97.4%	94.3%	98.9%	4.9%	96.4%	94.3%	98.9%		5	
Anne Arundel	91.8%	95.3%	87.2%	87.2%	-0.1%	90.2%	87.2%	95.3%		5	
Baltimore (City)	93.7%	93.7%	94.0%	91.8%	-2.3%	93.5%	91.9%	94.4%		5	
Baltimore	71.4%	69.1%	70.6%	65.5%	-7.3%	72.4%	69.1%	79.4%		5	
Calvert	95.5%	95.5%	98.5%	97.3%	-1.2%	97.2%	95.5%	99.0%		5	
Caroline	83.7%	85.9%	85.0%	81.1%	-4.6%	84.7%	81.1%	88.0%		5	
Carroll	92.7%	84.5%	92.9%	89.3%	-3.9%	90.2%	84.5%	92.9%		5	
Cecil	94.3%	92.3%	93.5%	93.7%	0.3%	93.3%	92.3%	94.3%		5	
Charles	83.4%	90.1%	90.2%	87.9%	-2.5%	88.6%	83.4%	91.3%		5	
Dorchester	83.2%	81.8%	86.2%	88.7%	2.9%	84.8%	81.8%	88.7%		5	
Frederick	77.6%	76.2%	82.6%	78.3%	-5.2%	80.0%	76.2%	84.1%		5	
Garrett	97.9%	100.0%	99.1%	100.0%	0.9%	99.4%	97.9%	100.0%		5	
Harford	94.0%	92.4%	93.6%	94.7%	1.2%	93.8%	92.4%	96.3%		5	
Howard	57.7%	68.3%	52.5%	67.3%	28.2%	65.2%	52.5%	76.7%		5	
Kent	97.1%	96.6%	98.7%	100.0%	1.3%	98.5%	96.6%	100.0%		5	
Montgomery	84.6%	76.9%	75.3%	83.5%	10.8%	82.5%	75.3%	88.1%		5	
Prince George's	84.5%	84.8%	83.4%	78.5%	-5.9%	84.2%	81.2%	86.9%		5	
Queen Anne's	80.8%	88.5%	90.3%	86.4%	-4.4%	88.1%	80.8%	93.5%		5	
St. Mary's	86.3%	82.6%	78.7%	86.0%	9.2%	86.6%	78.7%	95.4%		5	
Somerset	97.7%	98.1%	99.3%	96.0%	-3.4%	98.6%	97.7%	99.3%		5	
Talbot	95.2%	96.5%	95.6%	96.1%	0.5%	95.8%	95.0%	96.6%		5	
Washington	99.4%	99.1%	98.3%	99.2%	1.0%	98.8%	97.8%	99.4%		5	
Wicomico	74.1%	74.4%	74.4%	77.8%	4.5%	77.3%	74.1%	83.6%		5	
Worcester	94.7%	91.2%	92.2%	89.6%	-2.9%	93.7%	91.2%	97.1%		5	



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
	124	129	139	142	2.2%	133	0	142	665	5
Allegany	1	1	1	0	-100.0%	1	0	1	4	5
Anne Arundel	5	4	4	5	25.0%	5	0	7	25	5
Baltimore (City)	68	72	78	77	-1.3%	72	0	78	362	5
Baltimore	11	12	15	16	6.7%	14	0	16	68	5
Calvert	1	1	1	1	0.0%	1	0	1	5	5
Caroline	1	1	1	1	0.0%	1	0	3	7	5
Carroll	0	1	2	2	0.0%	1	0	2	6	5
Cecil	1	1	1	1	0.0%	1	0	2	6	5
Charles	0	1	1	1	0.0%	1	0	1	3	5
Dorchester	3	2	0	1	100.0%	2	0	4	10	5
Frederick	1	1	1	1	0.0%	1	0	1	5	5
Garrett	0	0	0	0	0.0%	0	0	0	0	5
Harford	1	1	1	1	0.0%	1	0	2	6	5
Howard	3	3	3	4	33.3%	3	0	4	15	5
Kent	0	0	0	0	0.0%	0	0	0	0	5
Montgomery*										
Prince George's	24	23	24	22	-8.3%	23	0	24	116	5
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	5
St. Mary's	2	3	4	4	0.0%	3	0	4	14	5
Somerset	0	0	0	2	100.0%	0	0	2	2	5
Talbot	0	0	0	0	0.0%	0	0	0	0	5
Washington	1	1	1	3	200.0%	1	0	3	7	5
Wicomico	0	0	1	1	0.0%	0	0	1	2	5
Worcester	1	1	0	0	0.0%	1	0	1	3	5

# of Vacant FIA PINS	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	Sep-09	FY 2011
Statewide	256.5	151.5	166	114.5	76.5	150	200	117	129	
Allegany	0	1	0	0	0	2	1	2	1	
Anne Arundel	10.5	6	10	10	6	12	18	7	4	
Baltimore (City)	115	80	77	61	28	59.5	84.5	57	72	
Baltimore	35.5	14	20	6.5	10.5	26.5	24	14	12	
Calvert	0	2	4.5	3.5	1	0	2	0	1	
Caroline	1	2	1	0	1	0	1	1	1	
Carroll	0	1	0	1	1	1	2.5	0	1	
Cecil	3.5	1	0	0	2	3	4	2	1	
Charles	8	4	2	2	1	3.5	5	1	1	
Dorchester	1	0	3	0	0	0	0	3	2	
Frederick	5	7	0	1	1.5	5	5	0	1	
Garrett	2	0	1	0	0.5	0	1	0	0	
Harford	7	8	4	0	1	0	4	2	1	
Howard	5.5	3	2	1	3	3	5	3	3	
Kent	4	2	0	0	0	1.5	0	0	0	
Montgomery*										
Prince George's	45	11.5	28.5	23.5	13	22	27	22	23	
Queen Anne's	1	0	0	0	0.5	0	2	0	0	
St. Mary's	6	0	4	1	2	3	6	1	3	
Somerset	0.5	0	1	0	1	0	0	0	0	
Talbot	0	1	0	0	1	0	0	0	0	
Washington	4	5	7	2	1	4	3	1	1	
Wicomico	2	3	1	2	1	4	5	0	0	
Worcester	0	0	0	0	0.5	0	0	1	1	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

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LOCAL FIA POSITIONS

FIA	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FYTD 2009	FY 2010	FY 2011
Total PINS	2358.8	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1808.9	
# of Filled PINS	2102.3	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1666.9	
# of Vacant PINS*	256.5	151.5	166	114.5	76.5	150	200	117	142	
FIA Caseload**	454,726	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	
LDSS PINS Eliminated since 2002		266	355	403	399	408.5	415.32	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2010: FY 2010 vacancy data as of 11/30/09. Data reflects FTEs and does not include the 100 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2002-FY 2009.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



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Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588								3,896	6,098
Anne Arundel	1,226	1,446	950	828	625								5,075	7,328
Baltimore City	5,136	5,536	3,105	4,309	2,875								20,961	43,159
Baltimore	3,587	2,451	2,209	2,529	1,905								12,681	20,166
Calvert	55	289	244	374	166								1,128	2,141
Caroline	562	545	384	249	146								1,886	2,586
Carroll	647	514	558	424	365								2,508	4,055
Cecil Co.	489	836	996	764	425								3,510	4,612
Charles	649	318	421	251	376								2,015	2,506
Dorchester	1,354	441	333	326	172								2,626	3,435
Frederick	1,006	417	545	409	496								2,873	4,755
Garrett	619	660	581	501	241								2,602	3,452
Harford	755	1,300	858	764	596								4,273	6,239
Howard	500	376	496	560	464								2,396	3,744
Kent	294	197	215	181	108								995	1,373
Montgomery	2,336	1,529	2,929	1,070	704								8,568	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231								9,760	15,045
Queen Anne's	399	240	186	184	90								1,099	1,396
St. Mary's	163	619	473	344	300								1,899	2,228
Somerset	264	354	309	230	104								1,261	2,426
Talbot	242	226	311	241	159								1,179	1,672
Washington	445	898	726	510	317								2,896	4,298
Wicomico	632	884	804	705	574								3,599	5,071
Worcester	243	486	379	361	201								1,670	2,224
TOTAL	25,735	23,242	20,574	18,577	13,228	0	0	0	0	0	0	0	101,356	161,487



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Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009

COUNTY	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	FY09 TOTAL	2009 Goal
Allegany	971	843	817	808	528	419	410	256	232	154	93	1	5,532	5,603
Anne Arundel	478	814	928	862	720	361	402	542	520	597	416	11	6,651	6,305
Baltimore City	3,623	2,863	2,093	2,404	4,918	7,441	5,162	3,920	1,858	2,573	2,191	189	39,235	39,134
Baltimore	2,784	2,336	1,733	1,788	1,242	1,753	1,513	1,436	1,419	1,070	1,256	39	18,369	17,700
Calvert	111	340	233	319	37	230	161	179	161	103	72	0	1,946	1,159
Caroline	426	391	391	293	134	233	168	114	103	69	29	0	2,351	2,137
Carroll	887	532	511	311	225	296	212	215	279	129	84	5	3,686	3,468
Cecil Co.	619	766	771	569	327	305	272	193	196	111	63	0	4,192	3,899
Charles	76	343	320	337	115	310	159	257	206	99	56	0	2,278	2,141
Dorchester	1,159	320	381	224	193	247	172	128	116	97	83	0	3,120	3,117
Frederick	754	382	399	441	518	524	358	349	249	154	187	8	4,323	3,915
Garrett	699	525	582	399	266	213	166	122	81	44	31	9	3,137	3,084
Harford	506	757	691	869	773	475	454	409	320	223	181	2	5,660	5,255
Howard	433	420	234	415	309	278	249	263	367	234	180	21	3,403	2,618
Kent	486	170	118	92	94	71	77	44	38	31	25	0	1,246	1,165
Montgomery	1,668	782	391	492	918	3,340	680	612	599	625	294	10	10,411	9,947
Prince George's	3,169	1,278	1,254	1,429	1,005	1,022	1,156	1,126	1,100	732	410	7	13,688	12,338
Queen Anne's	227	210	153	168	120	100	98	86	60	34	13	0	1,269	1,108
St. Mary's	79	306	318	285	124	227	201	237	157	59	31	1	2,025	1,950
Somerset	146	325	238	234	139	270	432	484	125	53	36	0	2,482	1,621
Talbot	133	178	210	170	204	176	140	118	98	58	35	0	1,520	1,252
Washington	285	625	624	500	340	470	255	251	315	182	58	0	3,905	3,472
Wicomico	146	308	348	435	419	494	684	553	588	530	119	2	4,626	4,167
Worcester	161	313	207	79	138	294	271	281	186	71	32	0	2,033	1,820
TOTAL	20,026	16,127	13,945	13,923	13,806	19,549	13,852	12,175	9,373	8,032	5,975	305	147,088	138,376



Department of Human Resources

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Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,442	2,844	3,002	2,345	-21.9%	2,675	2,345	3,002	13,374	5	
Allegany	2	5	3	1	-66.7%	3	1	5	16	5	
Anne Arundel	88	85	145	132	-9.0%	110	85	145	550	5	
Baltimore (City)	940	1180	990	755	-23.7%	993	755	1,180	4,963	5	
Baltimore	257	329	335	262	-21.8%	286	248	335	1,431	5	
Calvert	9	10	10	9	-10.0%	9	8	10	46	5	
Caroline	10	5	2	6	200.0%	5	2	10	25	5	
Carroll	10	12	9	7	-22.2%	10	7	13	51	5	
Cecil	6	7	7	8	14.3%	7	6	8	35	5	
Charles	87	103	96	72	-25.0%	91	72	103	457	5	
Dorchester	2	2	3	3	0.0%	3	2	3	13	5	
Frederick	13	9	8	9	12.5%	12	8	20	59	5	
Garrett	2	2	1	1	0.0%	1	1	2	7	5	
Harford	26	26	20	7	-65.0%	20	7	26	102	5	
Howard	15	9	17	16	-5.9%	13	8	17	65	5	
Kent	1	3	1	0	-100.0%	2	0	5	10	5	
Montgomery	331	365	438	331	-24.4%	361	331	438	1,807	5	
Prince George's	450	487	715	604	-15.5%	545	450	715	2,723	5	
Queen Anne's	2	4	3	2	-33.3%	3	2	4	15	5	
St. Mary's	119	123	130	81	-37.7%	124	81	165	618	5	
Somerset	4	5	3	8	166.7%	6	3	10	30	5	
Talbot	2	3	1	2	100.0%	2	1	3	9	5	
Washington	53	56	50	16	-68.0%	51	16	80	255	5	
Wicomico	12	7	9	11	22.2%	13	7	26	65	5	
Worcester	1	7	6	2	-66.7%	4	1	7	22	5	



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Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	28,917	32,029	34,610	27,063	-21.8%	31,154	27,063	34,610	155,769	5	
Allegany	516	570	575	424	-26.3%	543	424	629	2,714	5	
Anne Arundel	1647	1780	1987	1603	-19.3%	1,798	1,603	1,987	8,988	5	
Baltimore (City)	10200	11,434	11,579	8,919	-23.0%	10,830	8,919	12,019	54,151	5	
Baltimore	3178	3295	3816	2934	-23.1%	3,378	2,934	3,816	16,889	5	
Calvert	312	382	377	292	-22.5%	348	292	382	1,742	5	
Caroline	263	262	261	245	-6.1%	255	245	263	1,277	5	
Carroll	346	421	383	280	-26.9%	374	280	438	1,868	5	
Cecil	588	562	664	486	-26.8%	584	486	664	2,920	5	
Charles	669	771	818	788	-3.7%	759	669	818	3,796	5	
Dorchester	309	361	353	379	7.4%	344	309	379	1,722	5	
Frederick	629	730	799	642	-19.6%	711	629	799	3,556	5	
Garrett	131	157	198	156	-21.2%	164	131	198	818	5	
Harford	849	778	769	642	-16.5%	783	642	877	3,915	5	
Howard	535	501	613	538	-12.2%	557	501	613	2,783	5	
Kent	97	111	147	115	-21.8%	116	97	147	581	5	
Montgomery	1716	2056	2340	1822	-22.1%	1,968	1,716	2,340	9,838	5	
Prince George's	4232	4840	5451	4117	-24.5%	4,626	4,117	5,451	23,131	5	
Queen Anne's	161	181	209	153	-26.8%	175	153	209	876	5	
St. Mary's	603	627	747	569	-23.8%	652	569	747	3,262	5	
Somerset	179	228	238	187	-21.4%	217	179	252	1,084	5	
Talbot	124	112	140	113	-19.3%	126	112	143	632	5	
Washington	805	934	1041	744	-28.5%	890	744	1,041	4,451	5	
Wicomico	598	673	765	641	-16.2%	678	598	765	3,391	5	
Worcester	230	263	340	274	-19.4%	277	230	340	1,384	5	



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Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	157	139	188	101	-46.3%	151	101	188	757	5	
Allegany	5	5	6	0	-100.0%	6	0	15	31	5	
Anne Arundel	21	10	10	9	-10.0%	13	9	21	64	5	
Baltimore (City)	35	23	32	25	-21.9%	30	23	35	148	5	
Baltimore	11	12	22	12	-45.5%	15	11	22	76	5	
Calvert	1	9	4	0	-100.0%	3	0	9	16	5	
Caroline	2	0	2	0	-100.0%	1	0	2	5	5	
Carroll	9	4	11	2	-81.8%	6	2	11	30	5	
Cecil	0	2	3	4	33.3%	3	0	4	13	5	
Charles	0	1	2	1	-50.0%	1	0	2	4	5	
Dorchester	1	2	0	1	100.0%	2	0	6	10	5	
Frederick	19	17	21	10	-52.4%	17	10	21	87	5	
Garrett	0	0	0	0	0.0%	0	0	0	0	5	
Harford	3	3	2	0	-100.0%	2	0	4	12	5	
Howard	0	2	1	1	0.0%	1	0	2	4	5	
Kent	0	1	2	1	-50.0%	1	0	2	4	5	
Montgomery	3	0	4	2	-50.0%	2	0	4	11	5	
Prince George's	3	3	2	3	50.0%	3	2	5	16	5	
Queen Anne's	0	1	2	3	50.0%	2	0	3	8	5	
St. Mary's	1	0	0	0	0.0%	0	0	1	1	5	
Somerset	5	4	3	1	-66.7%	3	1	5	17	5	
Talbot	0	0	0	0	0.0%	0	0	1	1	5	
Washington	9	10	20	5	-75.0%	11	5	20	56	5	
Wicomico	16	17	14	14	0.0%	15	14	17	76	5	
Worcester	13	13	25	7	-72.0%	13	7	25	67	5	



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Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	16,019	17,712	19,001	14,839	-21.9%	17,241	14,839	19,001	86,207	5	
Allegany	249	300	274	200	-27.0%	263	200	300	1,317	5	
Anne Arundel	882	934	993	797	-19.7%	934	797	1,062	4,668	5	
Baltimore (City)	7044	7716	8163	6204	-24.0%	7,503	6,204	8,388	37,515	5	
Baltimore	1672	1599	1789	1432	-20.0%	1,672	1,432	1,868	8,360	5	
Calvert	188	235	229	167	-27.1%	210	167	235	1,050	5	
Caroline	155	153	140	145	3.6%	149	140	155	744	5	
Carroll	185	234	200	146	-27.0%	202	146	244	1,009	5	
Cecil	276	278	350	278	-20.6%	303	276	350	1,513	5	
Charles	361	415	439	427	-2.7%	404	361	439	2,020	5	
Dorchester	250	260	250	278	11.2%	257	249	278	1,287	5	
Frederick	296	326	358	244	-31.8%	315	244	358	1,574	5	
Garrett	68	81	106	82	-22.6%	88	68	106	438	5	
Harford	471	444	473	402	-15.0%	462	402	522	2,312	5	
Howard	228	170	187	150	-19.8%	196	150	245	980	5	
Kent	61	66	81	59	-27.2%	66	59	81	331	5	
Montgomery	412	624	622	477	-23.3%	530	412	624	2,652	5	
Prince George's	1712	2233	2440	1850	-24.2%	2,038	1,712	2,440	10,189	5	
Queen Anne's	91	117	128	99	-22.7%	108	91	128	538	5	
St. Mary's	231	229	289	188	-34.9%	230	188	289	1,151	5	
Somerset	123	157	174	125	-28.2%	150	123	174	749	5	
Talbot	84	73	91	74	-18.7%	82	73	91	412	5	
Washington	457	520	565	417	-26.2%	495	417	565	2,477	5	
Wicomico	361	382	448	394	-12.1%	401	361	448	2,003	5	
Worcester	162	166	212	204	-3.8%	184	162	212	918	5	



Department of Human Resources
Family Investment Administration
 Reporting Period: November-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	10,299	11,334	12,419	9,778	-21.3%	11,086	9,778	12,419	55,431	5	
Allegany	260	260	292	223	-23.6%	270	223	315	1,350	5	
Anne Arundel	656	751	839	665	-20.7%	741	656	839	3,706	5	
Baltimore (City)	2181	2515	2394	1935	-19.2%	2,305	1,935	2,515	11,525	5	
Baltimore	1238	1355	1670	1228	-26.5%	1,404	1,228	1,670	7,022	5	
Calvert	114	128	134	116	-13.4%	126	114	138	630	5	
Caroline	96	104	117	94	-19.7%	101	92	117	503	5	
Carroll	142	171	163	125	-23.3%	156	125	177	778	5	
Cecil	306	275	304	196	-35.5%	272	196	306	1,359	5	
Charles	221	252	281	288	2.5%	263	221	288	1,315	5	
Dorchester	56	97	100	97	-3.0%	82	56	100	412	5	
Frederick	301	378	412	379	-8.0%	367	301	412	1,836	5	
Garrett	61	74	91	73	-19.8%	75	61	91	373	5	
Harford	349	305	274	233	-15.0%	298	233	349	1,489	5	
Howard	292	320	408	371	-9.1%	347	292	408	1,734	5	
Kent	35	41	63	55	-12.7%	47	35	63	236	5	
Montgomery	970	1067	1276	1012	-20.7%	1,074	970	1,276	5,368	5	
Prince George's	2067	2117	2294	1660	-27.6%	2,041	1,660	2,294	10,203	5	
Queen Anne's	68	59	76	49	-35.5%	63	49	76	315	5	
St. Mary's	252	275	328	300	-8.5%	298	252	337	1,492	5	
Somerset	47	62	58	53	-8.6%	58	47	68	288	5	
Talbot	38	36	48	37	-22.9%	42	36	51	210	5	
Washington	286	348	406	306	-24.6%	333	286	406	1,663	5	
Wicomico	209	267	294	222	-24.5%	249	209	294	1,247	5	
Worcester	54	77	97	61	-37.1%	75	54	97	377	5	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: November-09

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	252,504	252,780	252,030	252,507	0.2%	252,513	252,030	252,780	N/A	5	
Number of Active Cases Added during the Month	4,064	3,729	3,927	3,312	-15.7%	3,802	3,312	4,064	19,010	5	
Number of Active Cases Subtracted during the Month	3,788	4,479	3,450	2,396	-30.6%	3,666	2,396	4,479	18,331	5	
Total Active Caseload at the End of the Month	252,780	252,030	252,507	253,423	0.4%	252,649	252,030	253,423	N/A	5	
In-state Caseload	222,229	221,479	221,897	222,730	0.4%	222,064	221,479	222,730	N/A	5	
Interstate Caseload	30,551	30,551	30,610	30,693	0.3%	30,584	30,517	30,693	N/A	5	
Interstate Cases Initiated By Maryland to Another State	15,665	15,647	15,630	15,654	0.2%	15,651	15,630	15,665	N/A	5	
Interstate Cases Received By Maryland from Another States	14,438	14,464	14,545	14,608	0.4%	14,493	14,411	14,608	N/A	5	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	164,862	164,793	165,267	165,879	0.4%	165,034	164,370	165,879	N/A	5	
# of Children in the Caseload with Paternity Established	139,853	139,711	140,150	140,278	0.1%	139,879	139,402	140,278	N/A	5	
% of Children in the Caseload with Paternity Established	84.8%	84.8%	84.8%	84.6%	-0.2%	84.8%	84.6%	84.8%	N/A	5	
# of Children Needing Paternity Established at the Beginning of the Month	24,968	25,009	25,082	25,117	0.1%	25,087	24,968	25,257	N/A	5	
# of Children Needing Paternity Established Added during the Month	1,851	1,742	1,800	1,626	-9.7%	1,771	1,626	1,851	8,856	5	
# of Children Needing Paternity Established Subtracted during the Month	1,810	1,669	1,765	1,142	-35.3%	1,702	1,142	2,126	8,512	5	
# of Children Needing Paternity Established at the End of Month	25,009	25,082	25,117	25,601	1.9%	25,155	24,968	25,601	N/A	5	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,352	204,854	205,071	205,332	0.1%	205,191	204,854	205,352	N/A	5	
% of Cases in Caseload with a Support Order	81.2%	81.3%	81.2%	81.0%	-0.2%	81.2%	81.0%	81.3%	N/A	5	
# of Cases Needing a Support Order Established at the Beginning of Month	47,159	47,428	47,176	47,436	0.6%	47,253	47,064	47,436	N/A	5	
# of Cases Needing a Support Order Established Added during the Month	3,340	3,089	3,248	2,758	-15.1%	3,134	2,758	3,340	15,672	5	
# of Cases Needing a Support Order Established Subtracted during the Month	3,071	3,341	2,988	2,103	-29.6%	2,929	2,103	3,341	14,645	5	
# of Cases Needing a Support Order Established at the End of the Month	47,428	47,176	47,436	48,091	1.4%	47,458	47,159	48,091	N/A	5	



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: November-09

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 50,961,890	\$ 50,940,093	\$ 51,383,709	\$ 50,943,058	-0.9%	\$ 51,139,242.59	\$ 50,940,093.44	\$ 51,467,462.82	\$ 255,696,213	5
Amount Distributed toward Current Support	\$ 30,627,753	\$ 29,869,156	\$ 32,326,348	\$ 29,953,365	-7.3%	\$ 31,154,980.74	\$ 29,869,155.62	\$ 32,998,281.82	\$ 155,774,904	5
Percent of Current Support Distributed	60.1%	58.6%	62.9%	58.8%	-4.1%	60.9%	58.6%	64.1%	N/A	5
Number of Cases with Current Support Due	132,759	132,757	132,631	132,373	-0.2%	132,665	132,373	132,804	N/A	5
Number of Cases that had a Distribution toward Current Support	82,727	82,859	83,970	81,984	-2.4%	83,251	81,984	84,716	N/A	5
# of Cases that did not have a Distribution toward Current Support	50,032	49,898	48,661	50,389	3.6%	49,414	48,088	50,389	N/A	5
% of Cases that had a Distribution toward Current Support	62.3%	62.4%	63.3%	61.9%	-1.4%	62.8%	61.9%	63.8%	N/A	5

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,678,627,379	\$ 1,682,580,016	\$ 1,687,827,037	\$ 1,696,307,927	0.5%	\$ 1,682,975,586.60	\$ 1,669,535,575.51	\$ 1,696,307,926.55	\$ 8,414,877,933	5
Amount Distributed toward Arrears	\$ 6,814,354	\$ 8,299,625	\$ 8,194,728	\$ 6,220,046	-24.1%	\$ 7,811,043.98	\$ 6,220,046.03	\$ 9,526,466.71	\$ 39,055,220	5
Percent of Arrears Distributed	0.4%	0.5%	0.5%	0.4%	-0.1%	0.5%	0.4%	0.6%	N/A	5
Number of Cases in Arrears	165,734	165,400	165,184	166,996	1.1%	165,459	163,982	166,996	N/A	5
Number of Cases in Arrears that had a Distribution toward Arrears	42,298	48,206	48,347	40,969	-15.3%	45,767	40,969	49,015	N/A	5
Number of Cases in Arrears that did not have a Distribution toward Arrears	123,436	117,194	116,837	126,027	7.9%	119,692	114,967	126,027	N/A	5
Percent of Cases in Arrears that had a Distribution toward Arrears	25.5%	29.1%	29.3%	24.5%	-4.7%	27.7%	24.5%	29.9%	N/A	5

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 38,164,486	\$ 42,393,327	\$ 41,511,553	\$ 36,478,115	-12.1%	\$ 41,238,265.51	\$ 36,478,115.19	\$ 47,643,845.94	\$ 206,191,328	5
Total Number of Paying Cases	99,766	100,070	101,278	98,755	-2.5%	100,545	98,755	102,858	N/A	5
Percent of Paying Cases	52.7%	52.8%	53.4%	52.2%	-1.2%	53.1%	52.2%	54.3%	N/A	5
Number Children in Cases Receiving Support	105,772	106,237	107,583	104,867	-2.5%	106,511	104,867	108,098	N/A	5
Total Payment Issued (Transactions)	199,442	213,641	215,708	190,634	-11.62%	208,321	190,634	222,181	1,041,606	5
Checks Issued in Error	15	18	18	16	-11.11%	17	15	18	83	5
Dollar Value of Payments Issued in Error	\$ 4,045.60	\$ 12,845.72	\$ 12,263.88	\$ 14,377	17.23%	\$ 11,662	\$ 4,046	\$ 14,775	\$ 58,308	5



Department of Human Resources
Child Support Enforcement Administration
 Reporting Period: November 2009

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS				% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09		Average	Minimum	Maximum	Total	Periods
# of Referrals	134	176	260	157	-39.6%	186	134	260	930	5
# of cases receiving payments from referrals	160	149	229	132	-42.4%	175	132	229	874	5
% of cases receiving payments from referrals	119.40%	84.66%	88.08%	84.08%	-4.5%	95.34%	84.08%	119.40%	93.98%	5
# of payments made via wage-withholding	74	88	113	71	-37.2%	87	71	113	435	5
% of payments made via wage-withholding	46.25%	59.06%	49.34%	53.79%	9.0%	50.41%	43.63%	59.06%	49.77%	5
NPEP total payments made	\$ 802,596	\$ 907,315	\$ 1,117,802	\$ 786,315	-29.7%	\$907,255	\$786,315	\$1,117,802	\$4,536,276	5

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU II. Reduce Violent Crimes Against Women and Children by 25% by 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
F1. Reduce by 10% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 June 2009: 8757 October 2009: 8589		
			# Reunifications: SFY 08: 1548 SFY 09: 1616 SFY 10 (through Oct): 565		
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	9 jurisdictions are trained to date. The 1568 youth who are receiving in-home services and 5843 youth in out-of-home care in these jurisdictions are beginning to benefit from FCP.	Trainings are rolling out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	7/14/09 - 11/30/09: Baltimore City	11/24/09			
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09	6 jurisdictions trained.		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	Training will roll out according to schedule.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	Training will roll out according to schedule.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	Training will roll out according to schedule.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	Training will roll out according to schedule.		
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Begin to provide services to up to 40 youth at a time in Baltimore City after new Care Management Entity (CME) has fully transitioned.	1/10	Board of Public Works approved the award of the CME contracts on 11/4/09. Transition between providers is in process.		

Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	4/30/10	Strategic plan development in progress.		
	Establish a Governance Body, Administration Team and Advisory Groups in preparation for beginning service delivery in fall 2010.	9/29/10	Process targeted to begin in spring 2010.		
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	New CME providers to assume full operation of services on 12/28/09.	12/28/09	The Board of Public Works approved the award of the contracts on 11/4/09. Transition between providers is in process.	Seven week transition period from 11/5/09 - 12/27/09 to ensure smooth transition for the children receiving services.	
F2. Facilitate 785 adoptions.			FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010 (through 10/31/09): 216		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement new MOU with Citizen Review Board (CRB) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	All cases for children with a plan of adoption referred to CRB for review at 15 months.	June 2010	DHR will measure: 1) # cases referred 2) # of cases reviewed 3) # of adoptions by month 24		
F3. Ensure that No More than 12% of Children are Placed in Group Homes by End of FY10			FY 2009: 12.7% October 2009: 11.9%	October 2009: Children in Group Homes: 1022 Children in OOH placement: 8589	Total # Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II. Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children). Casey continues to provide TA to the locals on the safe reduction.	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.	

Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued. Nothing more is in process with this action.	10/09	Policy was issued last month. We will track the number of children who come into care after the policy was issued to determine the number who have benefited.		
		10/09	# of children coming into care after policy was issued: October 09: 233 Cumulative total: 233		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
F4. Increase to 75% the percent of children placed in family homes.			June 2009: 76.6% October 2009: 77.2%	October 2009: Children in Family Homes: 6269 Children in OOH placement: 8589	Total # Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
F5. Increase by 10 points the percentage of children placed in their home jurisdiction (in both group homes and foster homes).			Family Homes: March 2009: 53% September 2009: 56% (3745 of 6696)	Group Homes: March 2009: 38% September 2009: 42% (427 out of 1020)	
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	(see above)
As part of the PIP, a work group focusing on resource development and support has been formed and is expected to develop plans that will impact this target.	Plans due 1/10 at which time targets will be set.	01/10	Work group formed and at work.		
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Offerors continue to submit questions, and answers are being posted online. Proposal due 1/11/10.		
	Evaluate submitted Offers.	01/10 - 5/10	Offers will be received through January 11, at which time evaluation process begins.		
	Award contracts.	7/1/2010			
F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less during FY10			FY09 2Q: 5.0% FY09 3Q: 3.1% (66 of 2141 children) FY09 4Q: 3.2% (76 of 2380 children)		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	(see above)
Implement CFSR program improvement plan (PIP)	CFSR expected to be received by DHR in spring 2010, at which time targets will be set.	TBD			

GDU VI. Improve the Marketable Skills of Maryland's Adult Workforce by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
SUBSTANTIVE ACTIONS NEEDED	target #s?	?	target #s?		
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Implement program, # workers to benefit(?)	TBD	Extent implemented, # workers benefiting?		
Renegotiate DHR edu and workforce contracts to prioritize skill and wage advance	Renegotiate contracts, target #s?	TBD	# contracts renegotiated, # workers benefiting?		
Implement 2 yr \$5 mil partnership to integrate local DSS and WIA services	Implement 2 yr. \$5 mil partnership, target #s?	6/10	Extent implemented, # workers benefiting?		

Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
C. FY 2010 Sub Goal - Increase Participation Rate for Children by 8% to 66% (220440 of 334,000 eligible recipients 18 and younger)			October 2009: (236,734)		
Fully implement telephone interviews for all hardship reasons.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done.	September 2010	Step1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the responses, FIA has identified the following needs and corresponding actions:	The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions.	
			* The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so. <i>Update: Telephone interviewing training is scheduled for December in Baltimore County. After the first of the year we will reach out to the other jurisdictions that have not had the training to encourage them to schedule it.</i>		
			* DHR will provide support to overcome 5 barriers cited by local offices: 1) Identifying funds to purchase telephone headsets for case managers; 2) Implementing best practices to manage the volume of walk-in applicants such that workers can be freed up from intake rotation; 3) OTHS is working to remove system barriers to scheduling telephone interviews; 4) Identifying ways make available the administrative time to mail out applications to redetermination population; and 5) Implementing procedures such that applications are signed. <i>Updates: 1) in process; 2) TA teams are going into the watch list of jurisdictions according to schedule; 3) on schedule for 6/10; 4) part of TA team's evaluation; 5) part of TA team's evaluation</i>		
			Step 2: June is the target date for automated system programming by ACS that will support scheduling of telephone interviews. Development of case information form on hold until FY 2011.	The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold until FY 2011.	

			Step 3: Starting in July 2010, we will be able to fully implement telephone interviews for all hardship reasons.		
Increase use of group redeterminations.	Group redeterminations used by 18 jurisdictions by June 2010.	June 2010	FIA surveyed local jurisdictions to obtain current information. Based on the analysis of this survey, DHR will provide support to overcome 3 barriers cited by local offices: 1) Identifying adequate space; 2) Identifying ways to free up staff; and 3) Managing schedule changes. Update: The TA teams are working on these barriers with watch list jurisdictions according to schedule.	This is not appropriate for all jurisdictions so the expectation is not that all jurisdictions will use this strategy.	

Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	September 2010	Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. <i>This has been done.</i>	DHR does not have authority to define the CBOs' activities. This program is still very new, with operational issues being sorted out between FNS and FIA.	
			Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <i>This has been done - we identified 10 jurisdictions that are not covered by the existing CBO partners.</i>		
			Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. <i>DHR is participating with the CBOs on their No Wrong Door Model Workgroup to expand the CBOs in the FSP Outreach Plan, as well as the volunteer CBOs whose staff are trained to help constituents apply using SAIL in jurisdictions not now covered by CBO outreach. However, the group is now focusing on expanding the number of SAIL-trained CBO's in Baltimore County, our current hot spot. We recently sent to FNS an addendum to our 2010 FSP Outreach Plan, which would add Associated Catholic Charities to the plan. We have also participated in conference calls with two CBOs that will be doing EIC outreach.</i>		
Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL.	24 additional CBOs trained. Increase total SAIL applications for food stamps to 4500 per month.	September 2010	37 CBOs currently trained. September 09 baseline of 3700 SAIL applications per month for food stamps. October: 4255 applications November: 3523 applications	The increase in CBOs trained is based on expected interest from CBOs and may not increase as much as we plan.	
Implement customer care center in Baltimore that will handle SAIL applications for the metro area.	Fully functional customer care center.	June 2010	Center opened 11/30/09.	Initial focus is to handle FIA benefit applications filed via SAIL for Baltimore County, adding the other local departments in the Baltimore metro area over the next year.	