

MVA Meeting Summary  
StateStat website, January 15, 2009

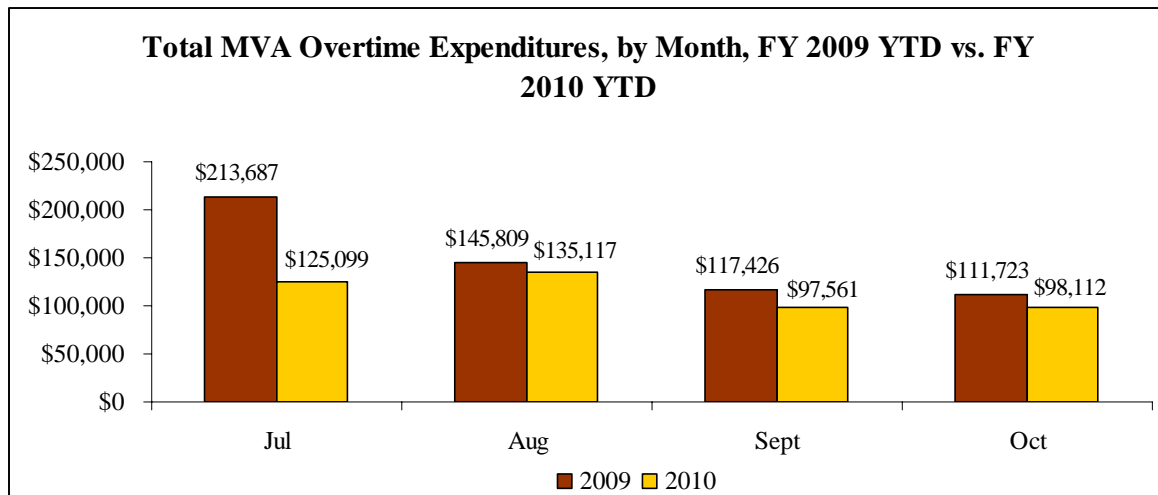
**Agency:** MDOT-MVA

**Date of Meeting:** January 5, 2010

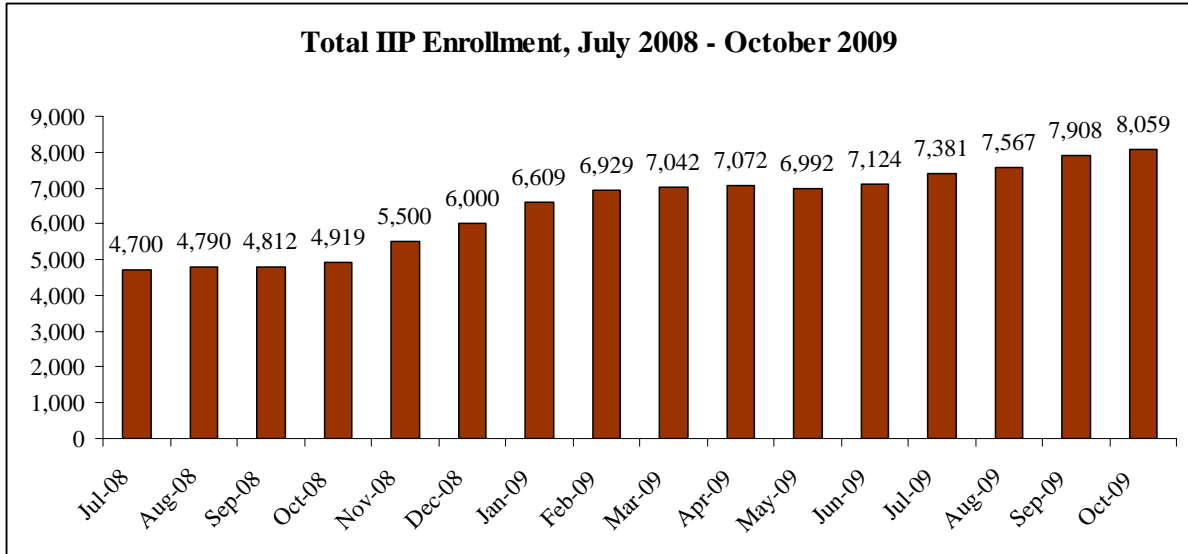
Following is a summary of issues discussed at the MDOT-MVA Stat on January 5, 2010. Analysis is provided by StateStat and the Governor's Delivery Unit (GDU).

### **General Discussion**

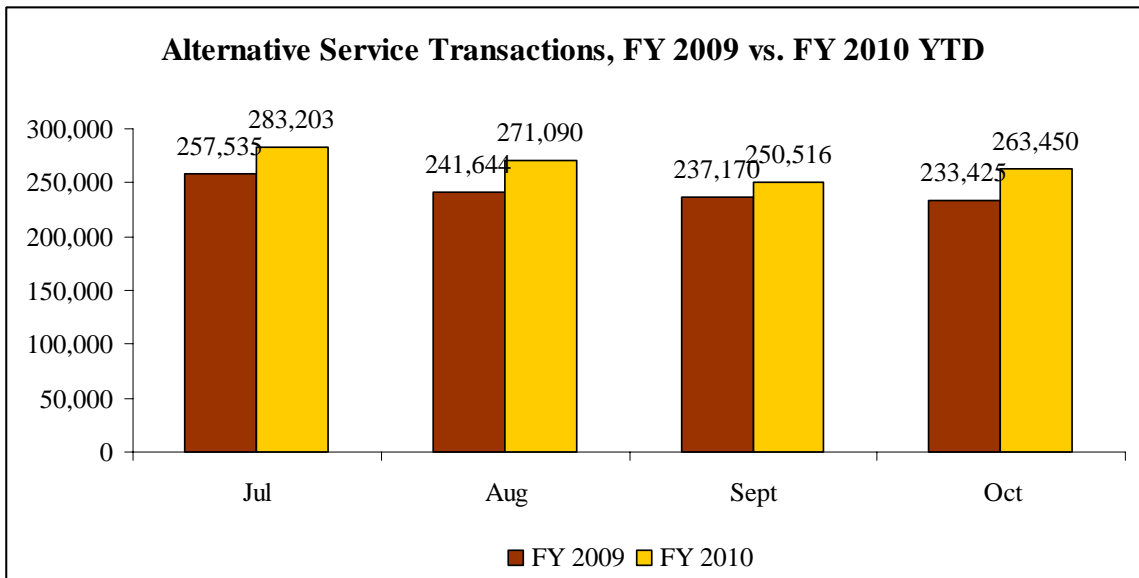
- **Overtime.** The Department has been working to further reduce overtime expenditures. The following chart shows that overtime expenditures this year are already below expenditures in FY 2009:

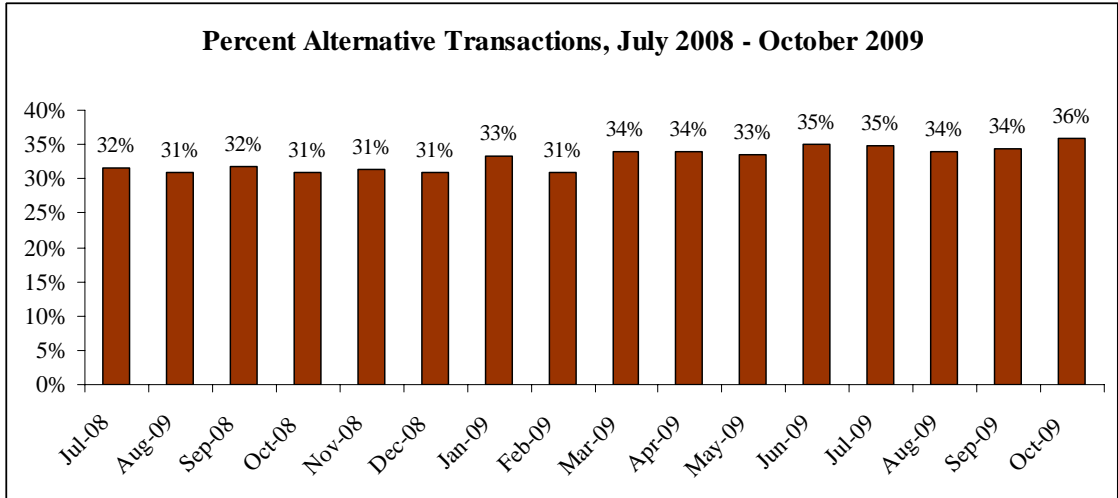


- The panel and the Department discussed whether this trend is expected to continue, and other strategies which might further reduce overtime. The Department noted its efforts to reduce job vacancies, which in turn will reduce overtime in future months.
- **Ignition Interlock Program (IIP).** The StateStat panel regularly reviews the status of the Ignition Interlock Program. Participants in the program are given devices which check blood alcohol levels via breath test; if the test is over the legal limit, the device prevents the car from starting.
- In mid-2009, the Department fully automated the IIP program, allowing warnings and device management to be centrally monitored and warning letters to be automatically sent. Automation has allowed MVA to increase the number of participants in IIP while decreasing the resources required to administer the program. The increase in participants is shown in the chart below:



- Alternative Service Delivery.** The Department continues to make improvements in alternative service delivery. The following charts show the number of alternative service transactions and the percentage of total transactions via alternative service delivery:





- One of MVA's goals is to improve alternative service delivery. The panel and the Department reviewed internal efforts to improve alternative services and discussed the timelines and resources required for further improvements.