



Department of Human Resources
StateStat

Reporting Period: December

DHR Management Team

Operations: **Brian L. Wilbon**
Programs: **Stacy L. Rodgers**

Administrations:

Social Services Administration: **Carnita White**
Family Investment Administration: **Kevin M. McGuire**
Child-Support Enforcement Administration: **Joseph A. Jackins, Jr.**

Secretary Brenda Donald
Appointed January 2007

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	11/03/09	11/17/09	12/01/09	12/15/09		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	8,186.1	8,205.3	8,560.0	8,684.9						
Office of the Secretary	10.1	6.3	4.5	0.0	-100.0%	16.1	0.0	145.3	433.6	27
Operations	1.0	41.5	2.0	128.0	6300.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	0.0	0.5	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	27.0	9.9	0.0	0.0	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	3.0	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	8,148.0	8,144.6	8,553.5	8,556.4	0.0%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	73.8	53.2	48.3	59.8	23.8%	65.1	27.4	112.7	1,758.8	27
Operations	173.2	103.0	94.5	181.2	91.7%	141.1	99.0	180.2	3,809.1	27
Social Services	59.3	39.0	32.3	30.3	-6.2%	35.7	20.4	57.1	964.0	27
Family Investment	67.9	50.0	30.8	51.4	66.9%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	284.9	234.1	133.5	237.6	78.0%	215.9	153.2	286.8	5,828.7	27
LDSS	2,997.3	2,586.0	1,957.8	2,489.4	27.2%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.0	0.0	0.0	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	0.0	8.8	0.0%	2.5	0.0	31.2	68.7	27
LDSS	127.6	122.0	96.5	108.0	11.9%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	5.0	1.0	0.5	0.0	0.0%	12.3	0.0	27.0	331.7	27
Operations	13.4	0.8	2.5	3.3	32.0%	6.5	0.0	21.6	175.8	27
Social Services	4.7	3.3	2.0	5.0	150.0%	4.2	0.0	16.4	113.8	27
Family Investment	0.5	4.0	2.6	7.2	176.9%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	26.6	8.8	8.5	33.2	290.6%	21.3	0.0	42.8	575.2	27
LDSS	464.5	481.1	384.4	435.8	13.4%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	9	11	10	10	0.0%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	0	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	2	0	0	0.0%	0.7	0.0	2.0	18.0	26
FROI LAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	4	5	3	0	-100.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources
LDSS Personnel
 Reporting Period: December 09

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	11/03/09	11/17/09	12/01/09	12/15/09		Average	Minimum	Maximum	Total	Periods
Allegany	264.3	259.8	260.4	264.7	1.7%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	426.3	555.4	435.7	483.0	10.9%	547.0	279.0	906.0	14,769.0	27
Baltimore City	2284.4	2252.6	2289.6	2287.7	-0.1%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	304.5	143.6	718.3	662.3	-7.8%	244.8	58.0	513.0	6,610.5	27
Calvert	259.8	255.0	269.8	246.0	-8.8%	280.2	226.0	333.5	7,564.6	27
Caroline	297.5	266.8	291.8	323.0	10.7%	273.6	231.0	355.0	7,386.6	27
Carroll	270.0	262.8	286.0	311.5	8.9%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	255.0	246.0	255.0	282.3	10.7%	262.5	239.0	332.0	7,087.1	27
Charles	241.0	369.5	307.0	255.5	-16.8%	294.0	213.5	444.0	7,937.0	27
Dorchester	309.0	341.2	273.5	301.0	10.1%	266.9	240.0	312.5	7,207.1	27
Frederick	255.0	246.0	255.0	273.0	7.1%	277.7	244.5	374.6	7,497.3	27
Garrett	268.0	251.1	261.8	278.0	6.2%	258.0	251.0	273.0	6,965.3	27
Harford	334.1	379.5	333.3	298.4	-10.5%	332.1	181.8	438.7	8,967.2	27
Howard	254.0	220.0	308.0	254.0	-17.5%	282.7	183.0	451.8	7,633.2	27
Kent	271.5	257.0	277.0	246.0	-11.2%	256.2	246.0	275.5	6,916.5	27
Montgomery	204.5	181.0	79.0	124.5	57.6%	129.9	32.0	265.0	3,506.9	27
Prince George's	338.0	199.5	199.5	234.5	17.5%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	255.1	246.0	255.0	272.3	6.8%	247.9	214.0	287.1	6,694.3	27
Somerset	54.0	69.0	45.0	54.0	20.0%	99.7	30.0	178.6	2,691.5	27
St. Mary's	5.0	2.5	0.0	0.0	0.0%	3.6	0.0	55.3	96.0	27
Talbot	255.0	246.0	257.0	243.0	-5.4%	249.6	63.0	375.0	6,738.3	27
Washington	333.0	429.3	412.8	348.2	-15.6%	331.8	234.5	595.6	8,959.0	27
Wicomico	246.0	255.0	273.0	278.0	1.8%	257.8	231.0	299.0	6,959.7	27
Worcester	163.0	210.0	210.0	235.5	12.1%	159.1	69.0	216.0	4,295.9	27
TOTAL	8148.0	8144.6	8553.5	8556.4						



Department of Human Resources LDSS Personnel

Reporting Period: December 09

ON CALL OVERTIME BY JURSDICTION

	11/03/09	11/17/09	12/01/09	12/15/09	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	250.0	246.0	250.5	258.0	3.0%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	385.2	541.0	432.7	483.0	11.6%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	174.0	130.0	320.0	258.0	-19.4%	230.8	58.0	513.0	6,232.5	27
Calvert	245.5	255.0	269.8	246.0	-8.8%	249.3	199.5	291.0	6,730.2	27
Caroline	255.0	246.0	255.0	273.0	7.1%	252.7	217.0	300.5	6,823.5	27
Carroll	270.0	262.8	286.0	311.5	8.9%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	255.0	246.0	255.0	280.0	9.8%	250.7	183.0	327.0	6,767.6	27
Charles	198.5	284.0	257.0	244.5	-4.9%	251.6	182.5	286.4	6,793.2	27
Dorchester	252.0	246.0	251.5	270.0	7.4%	249.1	236.0	263.5	6,727.0	27
Frederick	255.0	246.0	255.0	273.0	7.1%	250.6	244.5	273.0	6,767.5	27
Garrett	268.0	251.1	261.8	278.0	6.2%	258.0	251.0	273.0	6,965.3	27
Harford	268.7	300.0	277.5	252.9	-8.9%	258.7	140.5	360.0	6,986.0	27
Howard	254.0	220.0	308.0	254.0	-17.5%	257.3	183.0	440.0	6,946.8	27
Kent	268.5	255.0	273.0	246.0	-9.9%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	205.5	199.5	199.5	234.5	17.5%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	255.1	246.0	255.0	272.3	6.8%	247.9	214.0	287.1	6,694.3	27
Somerset	54.0	69.0	45.0	54.0	20.0%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	255.0	246.0	257.0	243.0	-5.4%	249.4	63.0	375.0	6,733.8	27
Washington	255.0	246.0	255.0	269.1	5.5%	249.3	228.0	264.0	6,730.8	27
Wicomico	246.0	255.0	273.0	251.0	-8.1%	250.2	231.0	279.0	6,754.5	27
Worcester	163.0	210.0	210.0	235.5	12.1%	157.8	69.0	216.0	4,259.9	27
TOTAL	5033.0	5200.4	5447.3	5487.3						



Department of Human Resources LDSS Personnel

Reporting Period: December 09

SICK LEAVE BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	11/03/09	11/17/09	12/01/09	12/15/09						
Allegany	109.3	83.6	38.6	82.0	112.4%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	187.3	147.3	105.6	155.5	47.3%	114.0	58.1	151.4	3,077.3	27
Baltimore City	1250.0	1035.0	724.0	1104.0	52.5%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	29.0	6.0	3.0	2.0	-33.3%	187.1	63.6	263.5	5,051.0	27
Calvert	54.3	32.6	28.1	28.9	2.8%	29.3	16.1	41.3	790.1	27
Caroline	33.0	26.0	18.0	33.0	83.3%	26.3	11.0	44.0	709.0	27
Carroll	70.2	96.8	55.9	39.8	-28.8%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	134.5	73.9	51.8	93.0	79.5%	83.4	50.6	125.6	2,251.4	27
Charles	59.0	29.0	108.0	79.0	-26.9%	31.5	10.0	81.5	850.0	27
Dorchester	41.3	46.7	41.8	31.8	-23.9%	48.3	29.1	71.8	1,305.3	27
Frederick	56.3	33.0	32.0	68.0	112.5%	55.4	26.7	76.0	1,495.8	27
Garrett	60.0	25.5	34.0	27.0	-20.6%	25.8	10.0	42.0	697.0	27
Harford	84.7	104.2	93.1	57.2	-38.6%	79.3	49.8	102.1	2,141.0	27
Howard	72.9	48.5	41.1	59.8	45.5%	56.0	23.6	89.4	1,511.1	27
Kent	16.0	16.0	18.0	30.0	66.7%	20.3	8.0	40.5	548.1	27
Montgomery	182.7	181.0	153.5	139.2	-9.3%	163.3	91.7	214.6	4,408.2	27
Prince George's	226.8	215.0	148.9	44.1	-70.4%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	30.3	14.5	14.8	26.1	76.4%	26.7	8.1	57.5	720.3	27
Somerset	30.1	36.9	30.0	47.7	59.0%	33.0	15.9	65.5	890.4	27
St. Mary's	44.5	42.7	34.2	60.7	77.5%	44.9	22.8	88.9	1,212.4	27
Talbot	25.0	27.0	22.0	24.0	9.1%	34.6	16.0	55.0	933.0	27
Washington	132.1	114.8	82.7	71.2	-13.9%	108.4	72.0	171.4	2,926.0	27
Wicomico	109.9	78.8	42.3	133.6	215.8%	68.3	39.3	104.6	1,844.3	27
Worcester	67.4	71.2	36.4	51.8	42.3%	30.6	10.8	58.4	827.4	27
TOTAL	2997.3	2586.0	1957.8	2489.4						



Department of Human Resources LDSS Personnel

Reporting Period: December 09

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	11/03/09	11/17/09	12/01/09	12/15/09						
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.0	2.0	0.5	2.0	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	69.0	61.0	62.0	69.0	11.3%	45.7	24.0	106.0	1,234.0	27
Baltimore	10.0	10.0	10.0	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	1.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.0	0.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	12.0	18.0	14.0	27.0	92.9%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	10.0	9.0	10.0	10.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	8.0	0.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	10.0	5.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	5.6	0.0	0.0	0.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	3.0	0.0	0.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	16.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	127.6	122.0	96.5	108.0						




Department of Human Resources LDSS Personnel

Reporting Period: December 09

UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	11/03/09	11/17/09	12/01/09	12/15/09						
Allegany	0.5	0.0	2.5	0.0	-100.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	2.7	6.0	1.2	14.4	1100.0%	15.2	0.6	51.8	409.2	27
Baltimore City	197.0	182.0	184.0	197.0	7.1%	182.9	57.0	291.0	4,939.0	27
Baltimore	0.0	2.0	0.5	24.0	4700.0%	15.5	1.0	31.0	417.9	27
Calvert	12.3	5.0	8.1	6.6	0.0%	2.4	0.0	22.4	66.1	27
Caroline	10.0	10.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	3.6	3.5	6.8	3.3	-51.5%	5.5	2.4	11.4	149.0	27
Cecil Co.	23.0	24.6	11.7	7.5	-35.9%	18.7	2.5	38.5	505.0	27
Charles	0.0	0.0	0.0	3.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	7.0	16.5	11.0	7.0	-36.4%	5.9	0.0	29.0	158.4	27
Frederick	0.0	0.0	0.8	0.1	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	13.0	30.0	20.0	24.0	20.0%	14.1	0.3	60.0	380.4	27
Howard	4.5	3.0	0.0	7.8	0.0%	4.8	0.0	15.8	128.3	27
Kent	32.0	2.5	8.0	7.5	-6.3%	2.5	0.0	13.0	66.5	27
Montgomery	15.6	11.4	2.5	13.7	448.0%	22.7	1.8	49.1	612.3	27
Prince George's	116.4	174.1	120.3	103.4	-14.0%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	1.0	0.0	0.0	0.5	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	11.0	10.5	7.0	15.0	114.3%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	5.9	0.0	0.0	1.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	9.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	464.5	481.1	384.4	435.8						

A	B	C	D	E	F	G	H	I	J	K	L	M	N
1													
2	Volume IV Number 13												
3													
4													
5													
6													
7	Management Team												
8	Operations: Brian L. Wilbon												
9	Programs: Stacy L. Rodgers												
10													
11	<u>Administrations:</u>												
12	Social Services Administration: Carnitra White											Brenda Donald	
13	Family Investment Administration: Kervin M. McGuire											Secretary	
14	Child Support Enforcement Administration: Joseph A. Jackins, Jr.											Appointed January 2007	
15													
16													
17													
18		Goal Achieved:	2.40%	# Waivers requested:		# Waivers granted:		Goal Achieved:	11.70%	# Waivers requested:	2	# Waivers granted:	
19		CURRENTLY AVAILABLE PERIOD December 2009						YEAR-TO-DATE					
20	PROCUREMENT/CONTRACT AWARDS	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
21	Payment Totals	\$11,458,196.00	\$143,074.00	\$343,152.00	\$24,664.00	\$510,890.00	4.46%	\$140,820,330.00	\$1,214,680.00	\$2,598,935.00	\$172,221.00	\$3,985,836.00	2.83%
22			1.25%	2.99%	0.22%			\$0.01	\$0.02	\$0.00			
23	Awards Totals	\$6,264,999.00	\$32,126.00	\$29,726.00	\$88,573.00	\$150,425.00	2.40%	\$348,811,885.00	\$3,781,021.00	\$2,298,232.00	\$34,720,215.00	\$40,799,468.00	11.70%
24			0.51%	0.47%	1.41%			1.08%	0.66%	9.95%			
25	Architectural and Engineering					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
26	Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
27	Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
28	Maintenance	\$943.00				\$0.00	0.00%	\$79,288.00	\$35,742.00	\$0.00	\$0.00	\$35,742.00	45.08%
29	Services	\$249,282.00	\$27,883.00	\$6,361.00	\$26,298.00	\$60,542.00	24.29%	\$3,534,537.00	\$291,811.00	\$145,276.00	\$44,716.00	\$481,803.00	13.63%
30	Supplies and Equipment	\$175,637.00	\$3,763.00	\$18,400.00	\$177.00	\$22,340.00	12.72%	\$1,750,511.00	\$43,565.00	\$343,843.00	\$71,630.00	\$459,038.00	26.22%
31	IT Services	\$197,373.00				\$0.00	0.00%	\$197,373.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
32	IT Supplies and Equipment	\$480.00	\$480.00			\$480.00	100.00%	\$2,846,976.00	\$2,374,324.00	\$0.00	\$0.00	\$2,374,324.00	83.40%
33	Human, Cultural, Social & Educational	\$4,632,903.00			\$59,928.00	\$59,928.00	1.29%	\$228,438,145.00	\$77,590.00	\$0.00	\$34,451,879.00	\$34,529,469.00	15.12%
34	Corporate Credit Card					\$0.00		\$286,785.00	\$24,585.00	\$87,909.00	\$6,648.00	\$119,142.00	41.54%
35	Direct Vouchers	\$1,008,381.00		\$4,965.00	\$2,170.00	\$7,135.00	0.71%	\$111,678,270.00	\$933,404.00	\$1,721,204.00	\$145,342.00	\$2,799,950.00	2.51%
36													
37													
38													
39													
40													
41	SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%			Agency Total	Total SBR	# Designated Procurements	%		
42	Payment Totals	\$11,542,347	\$568,811	20	4.93%			\$61,119,926	\$4,302,137	157	7.04%		



Department of Human Resources

Social Services Administration

Reporting Period: Nov-09

Place Matters *

	Baseline		FY 2010 Goal		REPORTING PERIOD: Monthly				Source
					Aug-09	Sep-09	Oct-09	Nov-09	
Current Measures	Date	Data	Goal	Target					for Baseline and Results
Children in Out-of-Home Placement **	6/30/2009	8,756	Reduce by 10%	7,880	8,725	8,658	8,580	8,511	State Stat
Children in Group Homes (% of all placements)	6/30/2009	12.7%	12% or less	12.0%	12.0%	12.0%	11.9%	11.8%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2009	76.6%	75% or more	75.0%	77.2%	77.0%	77.2%	77.0%	State Stat
Adoptions	FY09	770	Increase by 15	785	PROGRESS TO DATE DURING FY 2010, as of				State Stat
					Nov-09	% of Target	Expected	42%	
					305		Actual	39%	
					REPORTING PERIOD: Point in Time				
					12/31/08	3/31/09	6/30/09	9/30/09	
Children Placed in their Home Jurisdiction ***									
Family Homes --	3/31/2009	53%	increase percentage	63%	51%	53%	49%	56%	Baseline: MD CHESSIE
Group Homes --	3/31/2009	38%	by 10 points	48%	41%	38%	41%	42%	Source: MD CHESSIE

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2010

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** Children Placed in Home Jurisdiction -- Challenges remain for identifying the placement jurisdiction for children placed in private Treatment Foster Care and Ind. Living Programs

12/31/2008 Data Missing: Family Foster Homes -- 29%; Group Homes -- 0%

3/31/09 Data Missing: Family Foster Homes - 27%; Group Homes - 0%

6/30/09 Data Missing: Family Foster Homes - 27%; Group Homes - 1%

9/30/09 Data Missing: Family Foster Homes - 19%; Group Homes - 0%



Department of Human Resources

Social Services Administration

Reporting Period: Nov-09

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Investigations											
Total # Open at beginning of month	4,152	3,692	4,249	4,735	11.44%	4,359	3,692	4,965	21,793	5	
Total # New during report month	1,999	2,441	2,452	2,223	-9.34%	2,225	1,999	2,452	11,127	5	
Total # Completed during month	2,459	1,884	1,966	1,913	-2.70%	2,187	1,884	2,714	10,936	5	
Total # Open at end of month	3,692	4,249	4,735	5,045	6.55%	4,397	3,692	5,045	21,984	5	
Total New Allegations	2,397	2,900	2,766	2,581	-6.69%	2,583	2,269	2,900	12,913	5	
Physical Abuse	570	928	989	954	-3.54%	797	546	989	3,987	5	
Sexual Abuse	292	291	287	283	-1.39%	289	283	292	1,444	5	
Mental Injury-Abuse	2	7	3	6	100.00%	4	2	7	21	5	
Neglect	1,530	1,672	1,485	1,337	-9.97%	1,490	1,337	1,672	7,451	5	
Mental Injury-Neglect	3	2	2	1	-50.00%	2	1	3	10	5	
Reports	3,535	4,258	4,371	4,042	-7.53%	3,975	3,535	4,371	19,874	5	

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Total Findings	2,964	2,332	2,561	2,291	-10.54%	2,648	2,291	3,093	13,241	5	
"Indicated" Findings Total	656	560	573	445	-22.34%	565	445	656	2,826	5	
Physical Abuse	135	102	188	93	-50.53%	126	93	188	628	5	
Sexual Abuse	128	103	85	80	-5.88%	102	80	128	512	5	
Mental Injury-Abuse	0	9	0	0	0.00%	2	0	9	10	5	
Neglect	393	316	256	272	6.25%	320	256	393	1,602	5	
Mental Injury-Neglect	0	30	44	0	-100.00%	15	0	44	74	5	
"Unsubstantiated" Findings Total	576	444	508	432	-14.96%	515	432	615	2,575	5	
Physical Abuse	171	104	132	114	-13.64%	143	104	195	716	5	
Sexual Abuse	46	44	36	52	44.44%	51	36	79	257	5	
Mental Injury-Abuse	10	3	1	0	-100.00%	3	0	10	16	5	
Neglect	349	293	315	266	-15.56%	312	266	349	1,561	5	
Mental Injury-Neglect	0	0	24	0	-100.00%	5	0	24	25	5	
"Ruled Out" Findings	1,732	1,328	1,480	1,414	-4.46%	1,568	1,328	1,886	7,840	5	

IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,191	3,209	3,359	3,180	-5.33%	3,295	3,180	3,538	16,477	5	
New Families	738	782	819	669	-18.32%	736	669	819	3,682	5	
Cases Closed	720	632	998	656	-34.27%	805	632	1,021	4,027	5	
End of Month Total Families	3,209	3,359	3,180	3,193	0.41%	3,227	3,180	3,359	16,133	5	



Department of Human Resources
Social Services Administration
 Reporting Period: Nov-09

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	8,761	8,725	8,658	8,580	-0.90%	8,696	8,580	8,761	43,479	5	
New Out-of-Home Placements	295	254	233	239	2.58%	258	233	295	1,291	5	
Total # of Child Welfare Caseworkers *	641	646	633	638	0.79%	641	633	646	3,204	5	
AVG Caseload Volume for Caseworkers	14	13	14	13	-1.68%	14	13	14	68	5	
Children Leaving Out-of-Home Placement	331	321	311	308	-0.96%	307	262	331	1,533	5	
Children Adopted	63	71	46	89	93.48%	61	36	89	305	5	
Children Reunified	156	146	135	150	11.11%	143	130	156	717	5	
Children in Legal Guardianship	63	46	71	35	-50.70%	51	35	71	254	5	
Aged Out	47	55	53	31	-41.51%	48	31	55	239	5	
Other	2	3	6	3	-50.00%	4	2	6	18	5	
End of Month - Total Children	8,725	8,658	8,580	8,511	-0.80%	8,647	8,511	8,763	43,237	5	
Children in Family Homes	6,333	6,306	6,264	6,205	-0.94%	6,296	6,205	6,370	31,478	5	
Children in Group Homes	1,045	1,039	1,022	1,001	-2.05%	1,037	1,001	1,077	5,184	5	
Children in Residential Treatment Centers	293	291	287	287	0.00%	291	287	295	1,453	5	
Children in Independent Living	267	263	261	267	2.30%	266	261	270	1,328	5	
Children in other placements	385	395	387	403	4.13%	390	381	403	1,951	5	
Children in Trial Home Visits	402	364	359	348	-3.06%	369	348	402	1,843	5	

* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	3,136	3,159	3,137	3,099	-1.21%	3,132	3,099	3,159	15,660	5	
New Homes	93	76	77	63	-18.18%	81	63	95	404	5	
Closed Homes	70	98	115	66	-42.61%	87	66	115	437	5	
End of Month - Foster Families	3,159	3,137	3,099	3,096	-0.10%	3,125	3,096	3,159	15,627	5	
Unrestricted Foster Families	2,176	2,194	2,027	2,183	7.70%	2,146	2,027	2,194	10,730	5	

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	482	619	505	478	-5.35%	521	478	619	2,607	5	
New Applications	182	271	184	146	-20.65%	198	146	271	989	5	
Completed (Accepted) Applications	125	113	111	111	0.00%	124	111	160	620	5	



Department of Human Resources

Social Services Administration

Reporting Period: Nov-09

	REPORTING PERIOD: Annual ending Specified Qtr.				% Change	FISCAL YEAR-TO-DATE					
	FY09-Q2	FY09-Q3	FY09-Q4	FY10-Q1		Average	Minimum	Maximum	Total	Periods	
Recurrence of Maltreatment											
within Six Months	4.4%	3.6%	3.6%	2.6%	-27.96%	2.6%	2.6%	2.6%	NA	1	
Numerator	88	77	85	67							
Denominator	2,019	2,141	2,380	2,604							
Time Period	01/08-12/08	04/08-03/09	07/08-06/09	10/08-09/09							
Data Extract Date	11/15/2009	11/15/2009	11/15/2009	11/15/2009							

ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09		Average	Minimum	Maximum	Total	Periods
TOTAL CASES	8,851	8,382	7,846	7,850	0.1%	8,395	7,726	9,066	41,976	5
# Protective Services Investigations	411	402	368	299	-18.8%	380	299	422	1,902	5
Active Protective Services Caseload	1,596	1,566	1,560	1,585	1.6%	1,578	1,560	1,596	7,888	5
Social Services Case Management Cases	2,888	2,819	2,774	2,768	-0.2%	2,830	2,768	2,902	14,151	5
% under 65 Years Old	25%	25%	26%	26%	0.0%	0	0	0	1	5
Closed Cases	358	438	419	364	-13.1%	451	358	675	2,254	5
# In Home Aide Services (IHAS) Customers	2,131	2,120	2,030	1,989	-2.0%	2,079	1,989	2,131	10,397	5
% of customers under 65 Years Old	37%	37%	36%	40%	11.1%	0	0	0	2	5
New Clients Receiving Services	52	87	33	39	18.2%	55	33	87	276	5
Closed Cases	151	70	127	35	-72.4%	94	35	151	471	5
IHAS Waiting List	707	657	465	695	49.5%	668	465	816	3,340	5
Avg. Length of Time Receiving Services (in years)	3	3	3	3	4.1%	3	3	3	16	5
# Respite Clients **	589	288	131		-100.0%	419	131	667	1,675	4
New Clients	100	32	13		-100.0%	51	13	100	203	4
# Unable to Serve	156	504	372		-100.0%	279	85	504	1,117	4
# Project Home Placements	529	530	518	514	-0.8%	525	514	532	2,623	5
Applications	6	4	3	0	-100.0%	4	0	9	22	5
New Clients	35	24	25	23	-8.0%	26	23	35	131	5
Denials	1	0	0	1		1	0	1	3	5

** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on data are reported on a one month lag.



Department of Human Resources Jurisdiction Comparison

Reporting Period: Nov-09

CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations	2,397	2,900	2,766	2,581	-6.7%	2,583	2,269	2,900	12,913	5	
Allegany	72	49	76	28	-63.2%	57	28	76	283	5	
Anne Arundel	167	238	185	204	10.3%	193	167	238	964	5	
Baltimore (City)	696	722	699	698	-0.1%	691	642	722	3,457	5	
Baltimore	219	253	241	229	-5.0%	228	197	253	1,139	5	
Calvert	31	49	52	31	-40.4%	40	31	52	202	5	
Caroline	18	40	30	23	-23.3%	26	18	40	131	5	
Carroll	57	61	47	58	23.4%	54	47	61	272	5	
Cecil	119	238	71	131	84.5%	122	51	238	610	5	
Charles	27	61	50	47	-6.0%	47	27	61	233	5	
Dorchester	17	27	23	18	-21.7%	21	17	27	103	5	
Frederick	125	96	133	86	-35.3%	110	86	133	550	5	
Garrett	9	14	16	12	-25.0%	14	9	17	68	5	
Harford	76	69	87	74	-14.9%	74	65	87	371	5	
Howard	66	88	98	95	-3.1%	80	54	98	401	5	
Kent	5	5	6	8	33.3%	6	4	8	28	5	
Montgomery	153	206	270	211	-21.9%	203	153	270	1,015	5	
Prince George's	272	339	298	292	-2.0%	285	224	339	1,425	5	
Queen Anne's	8	15	16	13	-18.8%	13	8	16	67	5	
St. Mary's	37	48	75	48	-36.0%	50	37	75	250	5	
Somerset	18	27	25	30	20.0%	25	18	30	124	5	
Talbot	9	30	19	16	-15.8%	18	9	30	91	5	
Washington	124	130	152	149	-2.0%	139	124	152	694	5	
Wicomico	44	56	50	41	-18.0%	47	41	56	237	5	
Worcester	28	39	47	39	-17.0%	40	28	47	198	5	



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Nov-09

IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09		Average	Minimum	Maximum	Total	Periods
Caseload	3,209	3,359	3,180	3,193	0.4%	3,227	3,180	3,359	16,133	5
Allegany	83	90	89	74	-16.9%	83	74	90	416	5
Anne Arundel	185	191	210	209	-0.5%	194	175	210	970	5
Baltimore (City)	993	1,089	952	985	3.5%	1,002	952	1,089	5,008	5
Baltimore	351	363	375	380	1.3%	361	337	380	1,806	5
Calvert	34	36	29	37	27.6%	35	29	41	177	5
Caroline	50	46	52	48	-7.7%	49	46	52	245	5
Carroll	42	45	43	51	18.6%	45	42	51	226	5
Cecil	83	86	79	77	-2.5%	80	77	86	402	5
Charles	98	94	89	82	-7.9%	93	82	101	464	5
Dorchester	50	46	52	44	-15.4%	48	44	52	241	5
Frederick	68	75	75	89	18.7%	75	67	89	374	5
Garrett	45	53	54	48	-11.1%	49	45	54	245	5
Harford	72	72	59	71	20.3%	70	59	75	349	5
Howard	80	78	77	77	0.0%	79	77	84	396	5
Kent	9	15	14	15	7.1%	13	9	15	67	5
Montgomery	156	178	167	163	-2.4%	165	156	178	827	5
Prince George's	270	266	263	268	1.9%	269	263	277	1,344	5
Queen Anne's	28	33	29	20	-31.0%	27	20	33	133	5
St. Mary's	91	103	99	87	-12.1%	95	87	103	473	5
Somerset	30	34	37	31	-16.2%	34	30	37	169	5
Talbot	42	44	42	42	0.0%	42	42	44	212	5
Washington	191	163	138	121	-12.3%	155	121	191	777	5
Wicomico	87	91	95	109	14.7%	94	87	109	469	5
Worcester	71	68	61	65	6.6%	69	61	78	343	5



Department of Human Resources Jurisdiction Comparison

Reporting Period: Nov-09

FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	8,725	8,658	8,580	8,511	-0.8%	8,647	8,511	8,763	43,237	5
Allegany	115	111	116	111	-4.3%	113	111	116	566	5
Anne Arundel	180	171	170	160	-5.9%	172	160	180	861	5
Baltimore (City)	5,105	5,056	5,011	4,999	-0.2%	5,061	4,999	5,135	25,306	5
Baltimore	610	626	606	595	-1.8%	609	595	626	3,045	5
Calvert	46	49	53	61	15.1%	51	46	61	256	5
Caroline	37	39	39	38	-2.6%	39	37	40	193	5
Carroll	35	35	32	34	6.3%	34	32	36	172	5
Cecil	126	121	125	124	-0.8%	124	121	126	622	5
Charles	105	105	108	107	-0.9%	106	104	108	529	5
Dorchester	32	30	28	29	3.6%	30	28	32	150	5
Frederick	179	180	179	178	-0.6%	179	177	180	893	5
Garrett	50	47	43	47	9.3%	48	43	52	239	5
Harford	290	294	289	290	0.3%	293	289	300	1,463	5
Howard	70	69	70	69	-1.4%	70	69	73	351	5
Kent	16	16	16	16	0.0%	16	16	16	80	5
Montgomery	571	559	558	545	-2.3%	562	545	579	2,812	5
Prince George's	622	618	614	602	-2.0%	614	602	622	3,068	5
Queen Anne's	23	20	22	21	-4.5%	22	20	23	108	5
St. Mary's	104	102	100	95	-5.0%	100	95	104	501	5
Somerset	44	46	46	46	0.0%	46	44	49	231	5
Talbot	28	28	30	29	-3.3%	29	28	30	144	5
Washington	202	208	201	193	-4.0%	200	193	208	999	5
Wicomico	89	85	81	82	1.2%	86	81	92	429	5
Worcester	46	43	43	40	-7.0%	44	40	47	219	5



**Department of Human Resources
Jurisdiction Comparison
Reporting Period: Nov-09**

FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	3,159	3,137	3,099	3,096	-0.1%	3,125	3,096	3,159	15,627	5
Allegany	58	58	58	60	3.4%	59	58	60	294	5
Anne Arundel	106	106	103	104	1.0%	105	103	106	525	5
Baltimore (City)	1,371	1,369	1,347	1,332	-1.1%	1,353	1,332	1,371	6,766	5
Baltimore	219	219	216	216	0.0%	218	216	221	1,091	5
Calvert	36	36	37	38	2.7%	37	36	39	186	5
Caroline	36	36	36	36	0.0%	36	36	36	180	5
Carroll	26	26	28	28	0.0%	27	25	28	133	5
Cecil	68	69	66	65	-1.5%	67	65	69	334	5
Charles	70	63	67	67	0.0%	67	63	70	337	5
Dorchester	26	26	25	26	4.0%	26	25	27	130	5
Frederick	92	90	91	95	4.4%	92	90	95	460	5
Garrett	45	42	41	42	2.4%	43	41	45	215	5
Harford	121	116	113	113	0.0%	117	113	121	584	5
Howard	55	57	55	52	-5.5%	55	52	57	274	5
Kent	11	10	10	10	0.0%	10	10	11	51	5
Montgomery	300	298	295	297	0.7%	298	295	300	1,489	5
Prince George's	178	177	174	172	-1.1%	176	172	178	879	5
Queen Anne's	20	20	21	22	4.8%	21	20	22	103	5
St. Mary's	40	39	38	42	10.5%	40	38	42	198	5
Somerset	24	23	22	21	-4.5%	23	21	25	115	5
Talbot	17	17	17	17	0.0%	17	17	17	85	5
Washington	169	166	164	167	1.8%	167	164	169	834	5
Wicomico	52	55	56	55	-1.8%	54	51	56	269	5
Worcester	19	19	19	19	0.0%	19	19	19	95	5



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Nov-09

ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	63	71	46	89	93.5%	61	89	305	707	5
Allegany	0	0	0	0		0	0	0	15	5
Anne Arundel	2	2	0	12		3	12	17	19	5
Baltimore (City)	35	51	30	24	-20.0%	32	51	161	375	5
Baltimore	1	5	8	10	25.0%	5	10	24	44	5
Calvert	1	0	0	0		0	1	1	10	5
Caroline	1	0	0	0		0	1	1	8	5
Carroll	1	0	1	0	-100.0%	1	1	3	2	5
Cecil	0	1	1	2	100.0%	1	2	4	27	5
Charles	3	0	0	0		2	5	8	14	5
Dorchester	0	0	0	0		0	0	0	5	5
Frederick	1	0	0	1		0	1	2	13	5
Garrett	3	0	0	0		1	3	3	3	5
Harford	7	3	0	3		3	7	16	15	5
Howard	0	1	0	2		1	2	3	10	5
Kent	0	0	0	0		0	0	0	2	5
Montgomery	0	1	1	22	2100.0%	5	22	25	52	5
Prince George's	3	0	0	7		2	7	11	30	5
Queen Anne's	0	0	0	0		0	0	0	2	5
St. Mary's	0	0	0	5		1	5	5	11	5
Somerset	2	0	0	1		1	2	3	6	5
Talbot	0	0	0	0		0	0	0	9	5
Washington	2	4	4	0	-100.0%	3	4	13	17	5
Wicomico	0	2	1	0	-100.0%	1	2	3	11	5
Worcester	1	1	0	0		0	1	2	7	5



**Department of Human Resources
Jurisdiction Comparison
Reporting Period: Nov-09**

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	9.4	10.8	12.0	12.5	4.1%	11	11	11	11	11	
Allegany	4.0	4.9	4.4	3.1	-29.0%	5	5	5	5	5	
Anne Arundel	10.6	15.0	15.3	17.1	12.4%	15	15	15	15	15	
Baltimore (City)	3.5	4.0	4.3	4.4	3.4%	4	4	4	4	4	
Baltimore	8.6	10.2	10.9	12.3	13.4%	10	10	10	10	10	
Calvert	9.2	13.0	16.0	12.6	-21.3%	13	13	13	13	13	
Caroline	40.0	45.3	36.3	37.8	4.1%	45	45	45	45	45	
Carroll	9.0	10.3	9.1	9.9	8.2%	10	10	10	10	10	
Cecil	13.8	15.6	19.5	21.0	7.7%	16	16	16	16	16	
Charles	6.9	10.2	11.7	11.8	1.0%	10	10	10	10	10	
Dorchester	26.8	31.5	31.5	33.5	6.3%	32	32	32	32	32	
Frederick	28.9	28.9	33.6	25.2	-25.0%	29	29	29	29	29	
Garrett	3.5	6.0	7.0	6.5	-7.1%	6	6	6	6	6	
Harford	11.2	9.1	12.7	14.0	10.5%	9	9	9	9	9	
Howard	8.5	10.5	11.6	13.2	13.2%	10	10	10	10	10	
Kent	4.7	5.3	6.0	8.7	44.4%	5	5	5	5	5	
Montgomery	15.9	15.9	18.8	15.0	-20.3%	16	16	16	16	16	
Prince George's	11.3	14.6	14.9	16.7	12.5%	15	15	15	15	15	
Queen Anne's	7.0	7.3	10.0	9.3	-6.7%	7	7	7	7	7	
St. Mary's	18.6	22.8	30.4	38.2	25.7%	23	23	23	23	23	
Somerset	16.0	20.3	22.0	25.0	13.6%	20	20	20	20	20	
Talbot	9.2	6.4	7.2	5.2	-27.8%	6	6	6	6	6	
Washington	15.4	16.6	20.6	22.3	8.2%	17	17	17	17	17	
Wicomico	11.9	16.4	18.1	20.6	13.4%	16	16	16	16	16	
Worcester	25.8	23.6	28.8	30.4	5.6%	24	24	24	24	24	



Department of Human Resources Jurisdiction Comparison

Reporting Period: Nov-09

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	13.6	13.4	13.6	13.3	-1.7%	14	13	14	68	5
Allegany	10.5	10.1	10.5	10.1	-4.3%	10	10	11	51	5
Anne Arundel	10.0	9.5	9.4	9.4	-0.3%	10	9	10	48	5
Baltimore (City)	13.5	13.2	13.5	13.3	-1.6%	13	13	14	67	5
Baltimore	15.6	16.1	15.5	15.3	-1.8%	16	15	16	78	5
Calvert	11.5	12.3	13.3	15.3	15.1%	13	12	15	64	5
Caroline	12.3	15.6	17.3	16.9	-2.6%	15	12	17	75	5
Carroll	7.0	7.0	6.4	6.8	6.2%	7	6	7	34	5
Cecil	12.6	12.1	12.5	12.4	-0.8%	12	12	13	62	5
Charles	13.4	15.4	15.8	15.7	-0.9%	15	13	16	74	5
Dorchester	10.7	10.0	9.3	9.7	3.6%	10	9	11	50	5
Frederick	14.9	15.0	13.8	11.9	-13.8%	14	12	15	69	5
Garrett	9.1	8.5	7.8	8.5	9.3%	9	8	9	43	5
Harford	14.5	14.7	14.5	14.5	0.3%	15	14	15	73	5
Howard	7.8	7.7	7.8	7.7	-1.4%	8	8	8	39	5
Kent	10.7	10.7	10.7	10.7	0.0%	11	11	11	53	5
Montgomery	20.5	20.1	20.3	19.5	-3.9%	20	19	21	101	5
Prince George's	15.2	15.1	15.0	14.7	-2.0%	15	15	15	75	5
Queen Anne's	11.5	10.0	11.0	10.5	-4.5%	11	10	12	54	5
St. Mary's	17.7	17.0	16.7	15.8	-5.0%	17	16	18	84	5
Somerset	7.3	7.7	7.7	7.7	0.0%	8	7	8	39	5
Talbot	9.3	9.3	10.0	9.7	-3.3%	10	9	10	48	5
Washington	11.9	12.2	11.8	12.1	2.0%	12	11	12	59	5
Wicomico	11.1	10.6	10.1	10.3	1.2%	11	10	12	54	5
Worcester	11.5	10.8	10.8	10.0	-7.0%	11	10	12	55	5



**Department of Human Resources
Jurisdiction Comparison
Reporting Period: Nov-09**

CHILD FATALITIES- NEW -- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
	2	4	2	1	-50.0%	2	1	4	11	5	
Allegany	0	0	0	0		0	0	0	0	5	
Anne Arundel	0	0	0	0		0	0	0	0	5	
Baltimore (City)	0	1	1	0	-100.0%	1	0	1	3	5	
Baltimore	0	1	0	0		0	0	1	1	5	
Calvert	0	0	0	0		0	0	0	0	5	
Caroline	0	0	0	0		0	0	0	0	5	
Carroll	0	0	0	0		0	0	0	0	5	
Cecil	0	0	0	0		0	0	0	0	5	
Charles	0	0	0	0		0	0	0	0	5	
Dorchester	0	0	0	0		0	0	0	0	5	
Frederick	0	0	1	0	-100.0%	0	0	1	1	5	
Garrett	0	0	0	0		0	0	0	0	5	
Harford	0	0	0	0		0	0	0	0	5	
Howard	0	0	0	0		0	0	0	0	5	
Kent	0	0	0	0		0	0	0	0	5	
Montgomery	1	0	0	1		1	0	1	3	5	
Prince George's	0	1	0	0		0	0	1	1	5	
Queen Anne's	0	0	0	0		0	0	0	0	5	
St. Mary's	0	0	0	0		0	0	0	0	5	
Somerset	0	0	0	0		0	0	0	0	5	
Talbot	0	0	0	0		0	0	0	0	5	
Washington	1	0	0	0		0	0	1	1	5	
Wicomico	0	1	0	0		0	0	1	1	5	
Worcester	0	0	0	0		0	0	0	0	5	



Department of Human Resources Jurisdiction Comparison

Reporting Period: Nov-09

CHILD FATALITIES- NEW -- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09		Average	Minimum	Maximum	Total	Periods
	2	0	0	0		0	0	2	2	5
Allegany	0	0	0	0		0	0	0	0	5
Anne Arundel	0	0	0	0		0	0	0	0	5
Baltimore (City)	1	0	0	0		0	0	1	1	5
Baltimore	0	0	0	0		0	0	0	0	5
Calvert	0	0	0	0		0	0	0	0	5
Caroline	0	0	0	0		0	0	0	0	5
Carroll	0	0	0	0		0	0	0	0	5
Cecil	0	0	0	0		0	0	0	0	5
Charles	1	0	0	0		0	0	1	1	5
Dorchester	0	0	0	0		0	0	0	0	5
Frederick	0	0	0	0		0	0	0	0	5
Garrett	0	0	0	0		0	0	0	0	5
Harford	0	0	0	0		0	0	0	0	5
Howard	0	0	0	0		0	0	0	0	5
Kent	0	0	0	0		0	0	0	0	5
Montgomery	0	0	0	0		0	0	0	0	5
Prince George's	0	0	0	0		0	0	0	0	5
Queen Anne's	0	0	0	0		0	0	0	0	5
St. Mary's	0	0	0	0		0	0	0	0	5
Somerset	0	0	0	0		0	0	0	0	5
Talbot	0	0	0	0		0	0	0	0	5
Washington	0	0	0	0		0	0	0	0	5
Wicomico	0	0	0	0		0	0	0	0	5
Worcester	0	0	0	0		0	0	0	0	5



**Department of Human Resources
Family Investment Administration
Reporting Period: November -09**

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	504,168	511,673	522,010	527,111	1.0%	511,245	491,262	527,111	601,641	SFY 2010	
Recipient Households	236,053	240,174	245,549	247,928	1.0%	239,972	230,155	247,928	300,247	SFY 2010	
\$ Value Disbursed	\$66,098,444	\$66,875,856	\$68,200,945	\$69,116,557	1.3%	\$66,887,203	\$64,144,215	\$69,116,557	\$586,386,039	SFY 2010	
Cases Closed	14,983	19,357	21,027	18,499	-12.0%	18,284	14,983	21,027	187,420	SFY 2010	
Applications Taken	24,545	26,615	29,664	23,325	-21.4%	26,455	23,325	29,664	277,479	SFY 2010	
Approvals	20,881	23,478	26,402	20,878	-20.9%	23,159	20,878	26,402	244,032	SFY 2010	
Denials	6,058	6,717	7,542	5,781	-23.3%	6,518	5,781	7,542	63,941	SFY 2010	
	Mar-09	Jun-09	Jul-09	Aug-09	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	6.28%	7.21%	6.61%	6.61%	0.0%	6.61%	5.64%	7.21%	6.61%	FFY 2009	
Overpayment Error Rate	4.65%	5.49%	4.99%	4.99%	0.0%	4.99%	4.65%	5.59%	4.99%	FFY 2009	
Underpayment Error Rate	1.63%	1.72%	1.62%	1.62%	0.0%	1.62%	0.62%	1.72%	1.62%	FFY 2009	
State-reported Negative error rate	14.99%	14.73%	13.98%	13.98%	0.0%	13.98%	13.76%	16.18%	13.98%	FFY 2009	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	26,211	27,240	28,041	22,201	-20.8%	26,728	22,201	29,949	133,642	SFY 2010	
Approvals (CC, LTC & SSI)	21,233	21,701	22,741	17,193	-24.4%	21,212	17,193	23,190	106,058	SFY 2010	
Denials (CC, LTC & SSI)	16,648	17,474	18,547	13,716	-26.0%	16,922	13,716	18,547	84,611	SFY 2010	
Community Care Cases	277,292	288,226	278,727	287,747	3.2%	281,854	277,278	288,226		SFY 2010	
Applications Taken	24,879	25,894	26,644	21,367	-19.8%	25,451	21,367	28,473	127,257	SFY 2010	
Approvals	19,031	19,650	20,603	15,614	-24.2%	19,292	15,614	21,561	96,459	SFY 2010	
Denials	15,425	16,226	17,169	12,776	-25.6%	15,686	12,776	17,169	78,430	SFY 2010	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Recipients	65,130	66,089	69,195	68,819	-0.5%	66,415	62,844	69,195	79,486	SFY 2010	
Recipient Families	26,333	26,554	27,656	27,415	-0.9%	26,689	25,489	27,656	33,806	SFY 2010	
% of TANF 60 Month Families	6.7%	6.7%	7.4%	6.8%	-8.1%	6.8%	6.5%	7.4%		SFY 2010	
\$ Value Disbursed	\$11,349,469	\$11,530,067	\$11,988,815	\$11,620,020	-3.1%	11,488,028	10,951,770	11,988,815	57,440,142	SFY 2010	
Cases Closed	2,453	2,887	2,613	2,715	3.9%	2,731	2,453	2,989	13,657	SFY 2010	
Applications Taken	5,394	5,972	6,039	4,780	-20.8%	5,652	4,780	6,074	28,259	SFY 2010	
Approvals	2,470	2,772	3,077	2,373	-22.9%	2,701	2,373	3,077	13,503	SFY 2010	
Approved and "New" to the TCA Program	675	716	786	605	-23.0%	702	605	786	3,510	SFY 2010	
Approved and Returning to the TCA Program	1,795	2,056	2,291	1,768	-22.8%	1,999	1,768	2,291	9,993	SFY 2010	
Denials	3,502	3,990	4,471	3,422	-23.5%	3,863	3,422	4,471	19,316	SFY 2010	
Payment Accuracy Rate	97.84%	96.33%	96.43%	96.81%	0.4%	96.81%	94.00%	97.84%		FFYTD-8/09	
Federal Work Participation Rate	40.4%	41.2%	41.6%	42.1%	1.2%	42.1%	34.0%	40.5%	42.1%	FFY '09	
YTD Job Placements	589	1,419	2,375	3,080	29.7%	770	589	3,080	3,080	SFY 2010	
	Jan-Mar 08	Apr-Jun 08	Jul-Sep 08	Oct-Dec 08	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	54.0%	55.3%	40.0%	50.0%	25.0%	49.8%	40.0%	55.3%		Closed Cases Jan '08-Dec '08	
Employment Retention Rate	77.0%	73.8%	74.3%	70.0%	-5.8%	73.8%	70.0%	77.0%		Closed Cases Jan '08-Dec '08	



**Department of Human Resources
Family Investment Administration
Reporting Period: November -09**

TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	18,340	18,672	18,945	18,570	-2.0%	18,452	17,735	18,945	22,720	SFY 2010
\$ Value Disbursed	\$3,325,243	\$3,383,081	\$3,428,782	\$3,230,791	-5.8%	3,319,149	3,227,849	3,428,782	16,595,746	SFY 2010
Cases Closed	1,347	1,431	1,565	1,567	0.1%	1,502	1,347	1,599	7,509	SFY 2010
Applications Taken	3,652	3,739	3,940	3,254	-17.4%	3,740	3,254	4,116	18,701	SFY 2010
Approvals	1,646	1,641	1,729	1,334	-22.8%	1,634	1,334	1,819	8,169	SFY 2010
Denials	2,357	2,854	2,931	2,378	-18.9%	2,613	2,357	2,931	13,063	SFY 2010

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	15,817	17,060	13,404	13,190	-1.6%	11,894	0	17,060	59,471	SFY 2010
\$ Value Disbursed	\$9,344,988	\$10,063,032	\$7,963,392	\$8,045,826	1.0%	\$7,083,448	\$0	\$10,063,032	35,417,238	SFY 2010
Applications	22,227	19,601	17,493	12,365	-29.3%	19,259	12,365	24,610	96,296	SFY 2010
Approvals	16,787	13,009	16,444	10,557	-35.8%	12,771	7,059	16,787	63,856	SFY 2010
Denials	1,893	1,467	2,083	1,492	-28.4%	1,550	813	2,083	7,748	SFY 2010
MD Energy Assistance Recipients										
Recipient Households	-	0	0	59,431		11,886	0	59,431	59,431	SFY 2010
\$ Value Disbursed	\$0	\$0	\$0	\$19,388,290		\$3,877,658	\$0	\$19,388,290	19,388,290	SFY 2010
Applications	22,862	20,286	18,322	13,071	-28.7%	19,970	13,071	25,307	99,848	SFY 2010
Approvals	0	0	52,469	12,334	-76.5%	12,961	0	52,469	64,803	SFY 2010
Denials	1,908	1,230	3,095	1,737	-43.9%	1,759	826	3,095	8,796	SFY 2010
Arrearage (one time only)										
Recipient Households	4,647	3,643	3,176	3,534	11.3%	3,000	0	4,647	15,000	SFY 2010
\$ Value Disbursed	\$4,764,834	\$3,700,589	\$3,264,028	\$3,470,750	6.3%	\$3,040,040	\$0	\$4,764,834	\$15,200,201	SFY 2010
Applications	4,318	3,446	4,557	3,087	-32.3%	4,125	3,087	5,216	20,624	SFY 2010
Approvals	3,628	2,849	4,117	3,006	-27.0%	3,237	2,585	4,117	16,185	SFY 2010
Denials	574	430	377	255	-32.4%	419	255	574	2,097	SFY 2010

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	255	205	74	91	23.0%	186	74	304	929	SFY 2010
# of Employment Placements	61	10	74	61	-17.6%	54	10	74	269	SFY 2010
Average Wage	\$9.77	\$8.77	\$8.30	\$8.35	16.7%	51	30	77	255	SFY 2010
% with Health Benefits	\$9.47	\$8.77	\$8.88	\$8.24	-7.2%	9	8	9	44	SFY 2010
Job Retention >90 Days	72%	95%	82%	88%	7.3%	1	1	1	4	SFY 2010
	67	78	41	59	43.9%	61	41	78	304	SFY 2010



Department of Human Resources
Family Investment Administration
 Reporting Period: November -09

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum		Periods	
	93.0%	92.0%	93.2%	94.1%	1.0%	93.6%	92.0%	95.2%		5	
Allegany	95.9%	100.0%	100.0%	96.2%	-3.8%	98.4%	95.9%	100.0%		5	
Anne Arundel	88.3%	85.5%	85.9%	90.2%	4.9%	88.1%	85.5%	90.5%		5	
Baltimore (City)	98.3%	95.6%	97.0%	96.7%	-0.3%	96.9%	95.6%	98.3%		5	
Baltimore	81.3%	79.2%	76.6%	75.4%	-1.5%	79.5%	76.6%	83.9%		5	
Calvert	98.9%	98.9%	97.2%	100.0%	2.8%	98.8%	97.2%	100.0%		5	
Caroline	95.8%	98.5%	100.0%	91.1%	-8.9%	96.3%	91.1%	100.0%		5	
Carroll	94.0%	93.7%	98.2%	97.5%	-0.7%	96.4%	93.7%	98.4%		5	
Cecil	91.0%	87.9%	91.3%	89.2%	-2.3%	89.7%	87.9%	91.3%		5	
Charles	90.9%	92.9%	98.1%	94.0%	-4.2%	94.5%	90.9%	98.1%		5	
Dorchester	89.4%	90.0%	89.5%	90.0%	0.6%	90.1%	89.4%	91.8%		5	
Frederick	91.8%	90.9%	92.8%	92.9%	0.0%	92.4%	90.9%	94.1%		5	
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		5	
Harford	94.4%	96.2%	86.0%	98.2%	14.2%	94.6%	86.0%	98.3%		5	
Howard	94.4%	90.4%	96.6%	96.3%	-0.3%	95.3%	90.4%	97.8%		5	
Kent	98.0%	100.0%	100.0%	100.0%	0.0%	98.6%	94.9%	100.0%		5	
Montgomery	90.2%	87.9%	89.3%	96.1%	7.7%	91.6%	87.9%	97.1%		5	
Prince George's	81.4%	88.8%	96.0%	97.1%	1.2%	91.7%	81.4%	97.5%		5	
Queen Anne's	93.3%	95.9%	90.5%	93.2%	3.0%	93.8%	90.5%	97.6%		5	
St. Mary's	86.7%	95.1%	91.7%	96.4%	5.1%	92.8%	86.7%	96.3%		5	
Somerset	96.7%	100.0%	100.0%	100.0%	0.0%	99.3%	96.7%	100.0%		5	
Talbot	97.2%	100.0%	100.0%	100.0%	0.0%	99.4%	97.2%	100.0%		5	
Washington	98.1%	98.0%	98.9%	98.5%	-0.4%	98.4%	98.0%	98.9%		5	
Wicomico	94.8%	96.1%	92.1%	92.2%	0.1%	94.7%	92.1%	96.2%		5	
Worcester	100.0%	95.7%	97.1%	97.9%	0.8%	98.1%	95.7%	100.0%		5	



**Department of Human Resources
Family Investment Administration
Reporting Period: November -09**

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum		Periods	
	85.8%	85.3%	84.2%	83.6%	-0.7%	86.1%	84.2%	88.9%		5	
Allegany	94.6%	97.4%	94.3%	98.9%	4.9%	96.4%	94.3%	98.9%		5	
Anne Arundel	91.8%	95.3%	87.2%	87.2%	-0.1%	90.2%	87.2%	95.3%		5	
Baltimore (City)	93.7%	93.7%	94.0%	91.8%	-2.3%	93.5%	91.9%	94.4%		5	
Baltimore	71.4%	69.1%	70.6%	65.5%	-7.3%	72.4%	69.1%	79.4%		5	
Calvert	95.5%	95.5%	98.5%	97.3%	-1.2%	97.2%	95.5%	99.0%		5	
Caroline	83.7%	85.9%	85.0%	81.1%	-4.6%	84.7%	81.1%	88.0%		5	
Carroll	92.7%	84.5%	92.9%	89.3%	-3.9%	90.2%	84.5%	92.9%		5	
Cecil	94.3%	92.3%	93.5%	93.7%	0.3%	93.3%	92.3%	94.3%		5	
Charles	83.4%	90.1%	90.2%	87.9%	-2.5%	88.6%	83.4%	91.3%		5	
Dorchester	83.2%	81.8%	86.2%	88.7%	2.9%	84.8%	81.8%	88.7%		5	
Frederick	77.6%	76.2%	82.6%	78.3%	-5.2%	80.0%	76.2%	84.1%		5	
Garrett	97.9%	100.0%	99.1%	100.0%	0.9%	99.4%	97.9%	100.0%		5	
Harford	94.0%	92.4%	93.6%	94.7%	1.2%	93.8%	92.4%	96.3%		5	
Howard	57.7%	68.3%	52.5%	67.3%	28.2%	65.2%	52.5%	76.7%		5	
Kent	97.1%	96.6%	98.7%	100.0%	1.3%	98.5%	96.6%	100.0%		5	
Montgomery	84.6%	76.9%	75.3%	83.5%	10.8%	82.5%	75.3%	88.1%		5	
Prince George's	84.5%	84.8%	83.4%	78.5%	-5.9%	84.2%	81.2%	86.9%		5	
Queen Anne's	80.8%	88.5%	90.3%	86.4%	-4.4%	88.1%	80.8%	93.5%		5	
St. Mary's	86.3%	82.6%	78.7%	86.0%	9.2%	86.6%	78.7%	95.4%		5	
Somerset	97.7%	98.1%	99.3%	96.0%	-3.4%	98.6%	97.7%	99.3%		5	
Talbot	95.2%	96.5%	95.6%	96.1%	0.5%	95.8%	95.0%	96.6%		5	
Washington	99.4%	99.1%	98.3%	99.2%	1.0%	98.8%	97.8%	99.4%		5	
Wicomico	74.1%	74.4%	74.4%	77.8%	4.5%	77.3%	74.1%	83.6%		5	
Worcester	94.7%	91.2%	92.2%	89.6%	-2.9%	93.7%	91.2%	97.1%		5	



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
	124	129	139	142	2.2%	133	0	142	665	5
Allegany	1	1	1	0	-100.0%	1	0	1	4	5
Anne Arundel	5	4	4	5	25.0%	5	0	7	25	5
Baltimore (City)	68	72	78	77	-1.3%	72	0	78	362	5
Baltimore	11	12	15	16	6.7%	14	0	16	68	5
Calvert	1	1	1	1	0.0%	1	0	1	5	5
Caroline	1	1	1	1	0.0%	1	0	3	7	5
Carroll	0	1	2	2	0.0%	1	0	2	6	5
Cecil	1	1	1	1	0.0%	1	0	2	6	5
Charles	0	1	1	1	0.0%	1	0	1	3	5
Dorchester	3	2	0	1	100.0%	2	0	4	10	5
Frederick	1	1	1	1	0.0%	1	0	1	5	5
Garrett	0	0	0	0	0.0%	0	0	0	0	5
Harford	1	1	1	1	0.0%	1	0	2	6	5
Howard	3	3	3	4	33.3%	3	0	4	15	5
Kent	0	0	0	0	0.0%	0	0	0	0	5
Montgomery*										
Prince George's	24	23	24	22	-8.3%	23	0	24	116	5
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	5
St. Mary's	2	3	4	4	0.0%	3	0	4	14	5
Somerset	0	0	0	2	100.0%	0	0	2	2	5
Talbot	0	0	0	0	0.0%	0	0	0	0	5
Washington	1	1	1	3	200.0%	1	0	3	7	5
Wicomico	0	0	1	1	0.0%	0	0	1	2	5
Worcester	1	1	0	0	0.0%	1	0	1	3	5

# of Vacant FIA PINS	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	Sep-09	FY 2011
Statewide	256.5	151.5	166	114.5	76.5	150	200	117	129	
Allegany	0	1	0	0	0	2	1	2	1	
Anne Arundel	10.5	6	10	10	6	12	18	7	4	
Baltimore (City)	115	80	77	61	28	59.5	84.5	57	72	
Baltimore	35.5	14	20	6.5	10.5	26.5	24	14	12	
Calvert	0	2	4.5	3.5	1	0	2	0	1	
Caroline	1	2	1	0	1	0	1	1	1	
Carroll	0	1	0	1	1	1	2.5	0	1	
Cecil	3.5	1	0	0	2	3	4	2	1	
Charles	8	4	2	2	1	3.5	5	1	1	
Dorchester	1	0	3	0	0	0	0	3	2	
Frederick	5	7	0	1	1.5	5	5	0	1	
Garrett	2	0	1	0	0.5	0	1	0	0	
Harford	7	8	4	0	1	0	4	2	1	
Howard	5.5	3	2	1	3	3	5	3	3	
Kent	4	2	0	0	0	1.5	0	0	0	
Montgomery*										
Prince George's	45	11.5	28.5	23.5	13	22	27	22	23	
Queen Anne's	1	0	0	0	0.5	0	2	0	0	
St. Mary's	6	0	4	1	2	3	6	1	3	
Somerset	0.5	0	1	0	1	0	0	0	0	
Talbot	0	1	0	0	1	0	0	0	0	
Washington	4	5	7	2	1	4	3	1	1	
Wicomico	2	3	1	2	1	4	5	0	0	
Worcester	0	0	0	0	0.5	0	0	1	1	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: November-09

LOCAL FIA POSITIONS

FIA	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FYTD 2009	FY 2010	FY 2011
Total PINS	2358.8	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1808.9	
# of Filled PINS	2102.3	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1666.9	
# of Vacant PINS*	256.5	151.5	166	114.5	76.5	150	200	117	142	
FIA Caseload**	454,726	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	
LDSS PINS Eliminated since 2002		266	355	403	399	408.5	415.32	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2010: FY 2010 vacancy data as of 11/30/09. Data reflects FTEs and does not include the 100 new grant-funded PINs.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2002-FY 2009.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: November-09

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588								3,896	6,098
Anne Arundel	1,226	1,446	950	828	625								5,075	7,328
Baltimore City	5,136	5,536	3,105	4,309	2,875								20,961	43,159
Baltimore	3,587	2,451	2,209	2,529	1,905								12,681	20,166
Calvert	55	289	244	374	166								1,128	2,141
Caroline	562	545	384	249	146								1,886	2,586
Carroll	647	514	558	424	365								2,508	4,055
Cecil Co.	489	836	996	764	425								3,510	4,612
Charles	649	318	421	251	376								2,015	2,506
Dorchester	1,354	441	333	326	172								2,626	3,435
Frederick	1,006	417	545	409	496								2,873	4,755
Garrett	619	660	581	501	241								2,602	3,452
Harford	755	1,300	858	764	596								4,273	6,239
Howard	500	376	496	560	464								2,396	3,744
Kent	294	197	215	181	108								995	1,373
Montgomery	2,336	1,529	2,929	1,070	704								8,568	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231								9,760	15,045
Queen Anne's	399	240	186	184	90								1,099	1,396
St. Mary's	163	619	473	344	300								1,899	2,228
Somerset	264	354	309	230	104								1,261	2,426
Talbot	242	226	311	241	159								1,179	1,672
Washington	445	898	726	510	317								2,896	4,298
Wicomico	632	884	804	705	574								3,599	5,071
Worcester	243	486	379	361	201								1,670	2,224
TOTAL	25,735	23,242	20,574	18,577	13,228	0	0	0	0	0	0	0	101,356	161,487



Department of Human Resources
Family Investment Administration
 Reporting Period: November-09

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009

COUNTY	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	FY09 TOTAL	2009 Goal
Allegany	971	843	817	808	528	419	410	256	232	154	93	1	5,532	5,603
Anne Arundel	478	814	928	862	720	361	402	542	520	597	416	11	6,651	6,305
Baltimore City	3,623	2,863	2,093	2,404	4,918	7,441	5,162	3,920	1,858	2,573	2,191	189	39,235	39,134
Baltimore	2,784	2,336	1,733	1,788	1,242	1,753	1,513	1,436	1,419	1,070	1,256	39	18,369	17,700
Calvert	111	340	233	319	37	230	161	179	161	103	72	0	1,946	1,159
Caroline	426	391	391	293	134	233	168	114	103	69	29	0	2,351	2,137
Carroll	887	532	511	311	225	296	212	215	279	129	84	5	3,686	3,468
Cecil Co.	619	766	771	569	327	305	272	193	196	111	63	0	4,192	3,899
Charles	76	343	320	337	115	310	159	257	206	99	56	0	2,278	2,141
Dorchester	1,159	320	381	224	193	247	172	128	116	97	83	0	3,120	3,117
Frederick	754	382	399	441	518	524	358	349	249	154	187	8	4,323	3,915
Garrett	699	525	582	399	266	213	166	122	81	44	31	9	3,137	3,084
Harford	506	757	691	869	773	475	454	409	320	223	181	2	5,660	5,255
Howard	433	420	234	415	309	278	249	263	367	234	180	21	3,403	2,618
Kent	486	170	118	92	94	71	77	44	38	31	25	0	1,246	1,165
Montgomery	1,668	782	391	492	918	3,340	680	612	599	625	294	10	10,411	9,947
Prince George's	3,169	1,278	1,254	1,429	1,005	1,022	1,156	1,126	1,100	732	410	7	13,688	12,338
Queen Anne's	227	210	153	168	120	100	98	86	60	34	13	0	1,269	1,108
St. Mary's	79	306	318	285	124	227	201	237	157	59	31	1	2,025	1,950
Somerset	146	325	238	234	139	270	432	484	125	53	36	0	2,482	1,621
Talbot	133	178	210	170	204	176	140	118	98	58	35	0	1,520	1,252
Washington	285	625	624	500	340	470	255	251	315	182	58	0	3,905	3,472
Wicomico	146	308	348	435	419	494	684	553	588	530	119	2	4,626	4,167
Worcester	161	313	207	79	138	294	271	281	186	71	32	0	2,033	1,820
TOTAL	20,026	16,127	13,945	13,923	13,806	19,549	13,852	12,175	9,373	8,032	5,975	305	147,088	138,376



Department of Human Resources
Family Investment Administration
 Reporting Period: November-09

OHEP Application Weatherization Requests, by month for FY 2010													
COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL
Allegany	391	332	294	335	251								1,603
Anne Arundel	452	571	318	328	291								1,960
Baltimore City	807	873	587	733	317								3,317
Baltimore	572	321	349	431	307								1,980
Calvert	6	70	63	97	40								276
Caroline	215	207	148	101	41								712
Carroll	117	103	100	63	63								446
Cecil Co.	42	85	139	89	42								397
Charles	122	75	108	62	97								464
Dorchester	91	32	24	18	21								186
Frederick	39	21	21	30	34								145
Garrett	86	153	131	115	32								517
Harford	293	469	254	257	239								1,512
Howard	21	10	18	9	11								69
Kent	31	19	18	20	3								91
Montgomery	703	460	1,023	373	199								2,758
Prince George's	433	246	171	162	126								1,138
Queen Anne's	67	32	14	19	8								140
St. Mary's	23	129	122	101	73								448
Somerset	16	31	27	19	3								96
Talbot	25	28	43	32	13								141
Washington	130	273	276	220	113								1,012
Wicomico	34	62	40	36	20								192
Worcester	62	69	38	43	12								224
TOTAL	4,778	4,671	4,326	3,693	2,356	0	0	0	0	0	0	0	19,824

Note: Weatherization tracking started in February with the cumulative number for the year. March and beyond displays the number for the month.



Department of Human Resources

Family Investment Administration

Reporting Period: November-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,442	2,844	3,002	2,345	-21.9%	2,675	2,345	3,002	13,374	5	
Allegany	2	5	3	1	-66.7%	3	1	5	16	5	
Anne Arundel	88	85	145	132	-9.0%	110	85	145	550	5	
Baltimore (City)	940	1180	990	755	-23.7%	993	755	1,180	4,963	5	
Baltimore	257	329	335	262	-21.8%	286	248	335	1,431	5	
Calvert	9	10	10	9	-10.0%	9	8	10	46	5	
Caroline	10	5	2	6	200.0%	5	2	10	25	5	
Carroll	10	12	9	7	-22.2%	10	7	13	51	5	
Cecil	6	7	7	8	14.3%	7	6	8	35	5	
Charles	87	103	96	72	-25.0%	91	72	103	457	5	
Dorchester	2	2	3	3	0.0%	3	2	3	13	5	
Frederick	13	9	8	9	12.5%	12	8	20	59	5	
Garrett	2	2	1	1	0.0%	1	1	2	7	5	
Harford	26	26	20	7	-65.0%	20	7	26	102	5	
Howard	15	9	17	16	-5.9%	13	8	17	65	5	
Kent	1	3	1	0	-100.0%	2	0	5	10	5	
Montgomery	331	365	438	331	-24.4%	361	331	438	1,807	5	
Prince George's	450	487	715	604	-15.5%	545	450	715	2,723	5	
Queen Anne's	2	4	3	2	-33.3%	3	2	4	15	5	
St. Mary's	119	123	130	81	-37.7%	124	81	165	618	5	
Somerset	4	5	3	8	166.7%	6	3	10	30	5	
Talbot	2	3	1	2	100.0%	2	1	3	9	5	
Washington	53	56	50	16	-68.0%	51	16	80	255	5	
Wicomico	12	7	9	11	22.2%	13	7	26	65	5	
Worcester	1	7	6	2	-66.7%	4	1	7	22	5	



Department of Human Resources
Family Investment Administration
 Reporting Period: November-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	28,917	32,029	34,610	27,063	-21.8%	31,154	27,063	34,610	155,769	5	
Allegany	516	570	575	424	-26.3%	543	424	629	2,714	5	
Anne Arundel	1647	1780	1987	1603	-19.3%	1,798	1,603	1,987	8,988	5	
Baltimore (City)	10200	11,434	11,579	8,919	-23.0%	10,830	8,919	12,019	54,151	5	
Baltimore	3178	3295	3816	2934	-23.1%	3,378	2,934	3,816	16,889	5	
Calvert	312	382	377	292	-22.5%	348	292	382	1,742	5	
Caroline	263	262	261	245	-6.1%	255	245	263	1,277	5	
Carroll	346	421	383	280	-26.9%	374	280	438	1,868	5	
Cecil	588	562	664	486	-26.8%	584	486	664	2,920	5	
Charles	669	771	818	788	-3.7%	759	669	818	3,796	5	
Dorchester	309	361	353	379	7.4%	344	309	379	1,722	5	
Frederick	629	730	799	642	-19.6%	711	629	799	3,556	5	
Garrett	131	157	198	156	-21.2%	164	131	198	818	5	
Harford	849	778	769	642	-16.5%	783	642	877	3,915	5	
Howard	535	501	613	538	-12.2%	557	501	613	2,783	5	
Kent	97	111	147	115	-21.8%	116	97	147	581	5	
Montgomery	1716	2056	2340	1822	-22.1%	1,968	1,716	2,340	9,838	5	
Prince George's	4232	4840	5451	4117	-24.5%	4,626	4,117	5,451	23,131	5	
Queen Anne's	161	181	209	153	-26.8%	175	153	209	876	5	
St. Mary's	603	627	747	569	-23.8%	652	569	747	3,262	5	
Somerset	179	228	238	187	-21.4%	217	179	252	1,084	5	
Talbot	124	112	140	113	-19.3%	126	112	143	632	5	
Washington	805	934	1041	744	-28.5%	890	744	1,041	4,451	5	
Wicomico	598	673	765	641	-16.2%	678	598	765	3,391	5	
Worcester	230	263	340	274	-19.4%	277	230	340	1,384	5	



Department of Human Resources
Family Investment Administration
 Reporting Period: November-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	157	139	188	101	-46.3%	151	101	188	757	5	
Allegany	5	5	6	0	-100.0%	6	0	15	31	5	
Anne Arundel	21	10	10	9	-10.0%	13	9	21	64	5	
Baltimore (City)	35	23	32	25	-21.9%	30	23	35	148	5	
Baltimore	11	12	22	12	-45.5%	15	11	22	76	5	
Calvert	1	9	4	0	-100.0%	3	0	9	16	5	
Caroline	2	0	2	0	-100.0%	1	0	2	5	5	
Carroll	9	4	11	2	-81.8%	6	2	11	30	5	
Cecil	0	2	3	4	33.3%	3	0	4	13	5	
Charles	0	1	2	1	-50.0%	1	0	2	4	5	
Dorchester	1	2	0	1	100.0%	2	0	6	10	5	
Frederick	19	17	21	10	-52.4%	17	10	21	87	5	
Garrett	0	0	0	0	0.0%	0	0	0	0	5	
Harford	3	3	2	0	-100.0%	2	0	4	12	5	
Howard	0	2	1	1	0.0%	1	0	2	4	5	
Kent	0	1	2	1	-50.0%	1	0	2	4	5	
Montgomery	3	0	4	2	-50.0%	2	0	4	11	5	
Prince George's	3	3	2	3	50.0%	3	2	5	16	5	
Queen Anne's	0	1	2	3	50.0%	2	0	3	8	5	
St. Mary's	1	0	0	0	0.0%	0	0	1	1	5	
Somerset	5	4	3	1	-66.7%	3	1	5	17	5	
Talbot	0	0	0	0	0.0%	0	0	1	1	5	
Washington	9	10	20	5	-75.0%	11	5	20	56	5	
Wicomico	16	17	14	14	0.0%	15	14	17	76	5	
Worcester	13	13	25	7	-72.0%	13	7	25	67	5	



Department of Human Resources
Family Investment Administration
 Reporting Period: November-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	16,019	17,712	19,001	14,839	-21.9%	17,241	14,839	19,001	86,207	5	
Allegany	249	300	274	200	-27.0%	263	200	300	1,317	5	
Anne Arundel	882	934	993	797	-19.7%	934	797	1,062	4,668	5	
Baltimore (City)	7044	7716	8163	6204	-24.0%	7,503	6,204	8,388	37,515	5	
Baltimore	1672	1599	1789	1432	-20.0%	1,672	1,432	1,868	8,360	5	
Calvert	188	235	229	167	-27.1%	210	167	235	1,050	5	
Caroline	155	153	140	145	3.6%	149	140	155	744	5	
Carroll	185	234	200	146	-27.0%	202	146	244	1,009	5	
Cecil	276	278	350	278	-20.6%	303	276	350	1,513	5	
Charles	361	415	439	427	-2.7%	404	361	439	2,020	5	
Dorchester	250	260	250	278	11.2%	257	249	278	1,287	5	
Frederick	296	326	358	244	-31.8%	315	244	358	1,574	5	
Garrett	68	81	106	82	-22.6%	88	68	106	438	5	
Harford	471	444	473	402	-15.0%	462	402	522	2,312	5	
Howard	228	170	187	150	-19.8%	196	150	245	980	5	
Kent	61	66	81	59	-27.2%	66	59	81	331	5	
Montgomery	412	624	622	477	-23.3%	530	412	624	2,652	5	
Prince George's	1712	2233	2440	1850	-24.2%	2,038	1,712	2,440	10,189	5	
Queen Anne's	91	117	128	99	-22.7%	108	91	128	538	5	
St. Mary's	231	229	289	188	-34.9%	230	188	289	1,151	5	
Somerset	123	157	174	125	-28.2%	150	123	174	749	5	
Talbot	84	73	91	74	-18.7%	82	73	91	412	5	
Washington	457	520	565	417	-26.2%	495	417	565	2,477	5	
Wicomico	361	382	448	394	-12.1%	401	361	448	2,003	5	
Worcester	162	166	212	204	-3.8%	184	162	212	918	5	



Department of Human Resources
Family Investment Administration
 Reporting Period: November-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	10,299	11,334	12,419	9,778	-21.3%	11,086	9,778	12,419	55,431	5	
Allegany	260	260	292	223	-23.6%	270	223	315	1,350	5	
Anne Arundel	656	751	839	665	-20.7%	741	656	839	3,706	5	
Baltimore (City)	2181	2515	2394	1935	-19.2%	2,305	1,935	2,515	11,525	5	
Baltimore	1238	1355	1670	1228	-26.5%	1,404	1,228	1,670	7,022	5	
Calvert	114	128	134	116	-13.4%	126	114	138	630	5	
Caroline	96	104	117	94	-19.7%	101	92	117	503	5	
Carroll	142	171	163	125	-23.3%	156	125	177	778	5	
Cecil	306	275	304	196	-35.5%	272	196	306	1,359	5	
Charles	221	252	281	288	2.5%	263	221	288	1,315	5	
Dorchester	56	97	100	97	-3.0%	82	56	100	412	5	
Frederick	301	378	412	379	-8.0%	367	301	412	1,836	5	
Garrett	61	74	91	73	-19.8%	75	61	91	373	5	
Harford	349	305	274	233	-15.0%	298	233	349	1,489	5	
Howard	292	320	408	371	-9.1%	347	292	408	1,734	5	
Kent	35	41	63	55	-12.7%	47	35	63	236	5	
Montgomery	970	1067	1276	1012	-20.7%	1,074	970	1,276	5,368	5	
Prince George's	2067	2117	2294	1660	-27.6%	2,041	1,660	2,294	10,203	5	
Queen Anne's	68	59	76	49	-35.5%	63	49	76	315	5	
St. Mary's	252	275	328	300	-8.5%	298	252	337	1,492	5	
Somerset	47	62	58	53	-8.6%	58	47	68	288	5	
Talbot	38	36	48	37	-22.9%	42	36	51	210	5	
Washington	286	348	406	306	-24.6%	333	286	406	1,663	5	
Wicomico	209	267	294	222	-24.5%	249	209	294	1,247	5	
Worcester	54	77	97	61	-37.1%	75	54	97	377	5	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: November-09

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	252,504	252,780	252,030	252,507	0.2%	252,513	252,030	252,780	N/A	5	
Number of Active Cases Added during the Month	4,064	3,729	3,927	3,312	-15.7%	3,802	3,312	4,064	19,010	5	
Number of Active Cases Subtracted during the Month	3,788	4,479	3,450	2,396	-30.6%	3,666	2,396	4,479	18,331	5	
Total Active Caseload at the End of the Month	252,780	252,030	252,507	253,423	0.4%	252,649	252,030	253,423	N/A	5	
In-state Caseload	222,229	221,479	221,897	222,730	0.4%	222,064	221,479	222,730	N/A	5	
Interstate Caseload	30,551	30,551	30,610	30,693	0.3%	30,584	30,517	30,693	N/A	5	
Interstate Cases Initiated By Maryland to Another State	15,665	15,647	15,630	15,654	0.2%	15,651	15,630	15,665	N/A	5	
Interstate Cases Received By Maryland from Another States	14,438	14,464	14,545	14,608	0.4%	14,493	14,411	14,608	N/A	5	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	164,862	164,793	165,267	165,879	0.4%	165,034	164,370	165,879	N/A	5	
# of Children in the Caseload with Paternity Established	139,853	139,711	140,150	140,278	0.1%	139,879	139,402	140,278	N/A	5	
% of Children in the Caseload with Paternity Established	84.8%	84.8%	84.8%	84.6%	-0.2%	84.8%	84.6%	84.8%	N/A	5	
# of Children Needing Paternity Established at the Beginning of the Month	24,968	25,009	25,082	25,117	0.1%	25,087	24,968	25,257	N/A	5	
# of Children Needing Paternity Established Added during the Month	1,851	1,742	1,800	1,626	-9.7%	1,771	1,626	1,851	8,856	5	
# of Children Needing Paternity Established Subtracted during the Month	1,810	1,669	1,765	1,142	-35.3%	1,702	1,142	2,126	8,512	5	
# of Children Needing Paternity Established at the End of Month	25,009	25,082	25,117	25,601	1.9%	25,155	24,968	25,601	N/A	5	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,352	204,854	205,071	205,332	0.1%	205,191	204,854	205,352	N/A	5	
% of Cases in Caseload with a Support Order	81.2%	81.3%	81.2%	81.0%	-0.2%	81.2%	81.0%	81.3%	N/A	5	
# of Cases Needing a Support Order Established at the Beginning of Month	47,159	47,428	47,176	47,436	0.6%	47,253	47,064	47,436	N/A	5	
# of Cases Needing a Support Order Established Added during the Month	3,340	3,089	3,248	2,758	-15.1%	3,134	2,758	3,340	15,672	5	
# of Cases Needing a Support Order Established Subtracted during the Month	3,071	3,341	2,988	2,103	-29.6%	2,929	2,103	3,341	14,645	5	
# of Cases Needing a Support Order Established at the End of the Month	47,428	47,176	47,436	48,091	1.4%	47,458	47,159	48,091	N/A	5	



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: November-09

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 50,961,890	\$ 50,940,093	\$ 51,383,709	\$ 50,943,058	-0.9%	\$ 51,139,242.59	\$ 50,940,093.44	\$ 51,467,462.82	\$ 255,696,213	5
Amount Distributed toward Current Support	\$ 30,627,753	\$ 29,869,156	\$ 32,326,348	\$ 29,953,365	-7.3%	\$ 31,154,980.74	\$ 29,869,155.62	\$ 32,998,281.82	\$ 155,774,904	5
Percent of Current Support Distributed	60.1%	58.6%	62.9%	58.8%	-4.1%	60.9%	58.6%	64.1%	N/A	5
Number of Cases with Current Support Due	132,759	132,757	132,631	132,373	-0.2%	132,665	132,373	132,804	N/A	5
Number of Cases that had a Distribution toward Current Support	82,727	82,859	83,970	81,984	-2.4%	83,251	81,984	84,716	N/A	5
# of Cases that did not have a Distribution toward Current Support	50,032	49,898	48,661	50,389	3.6%	49,414	48,088	50,389	N/A	5
% of Cases that had a Distribution toward Current Support	62.3%	62.4%	63.3%	61.9%	-1.4%	62.8%	61.9%	63.8%	N/A	5

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,678,627,379	\$ 1,682,580,016	\$ 1,687,827,037	\$ 1,696,307,927	0.5%	\$ 1,682,975,586.60	\$ 1,669,535,575.51	\$ 1,696,307,926.55	\$ 8,414,877,933	5
Amount Distributed toward Arrears	\$ 6,814,354	\$ 8,299,625	\$ 8,194,728	\$ 6,220,046	-24.1%	\$ 7,811,043.98	\$ 6,220,046.03	\$ 9,526,466.71	\$ 39,055,220	5
Percent of Arrears Distributed	0.4%	0.5%	0.5%	0.4%	-0.1%	0.5%	0.4%	0.6%	N/A	5
Number of Cases in Arrears	165,734	165,400	165,184	166,996	1.1%	165,459	163,982	166,996	N/A	5
Number of Cases in Arrears that had a Distribution toward Arrears	42,298	48,206	48,347	40,969	-15.3%	45,767	40,969	49,015	N/A	5
Number of Cases in Arrears that did not have a Distribution toward Arrears	123,436	117,194	116,837	126,027	7.9%	119,692	114,967	126,027	N/A	5
Percent of Cases in Arrears that had a Distribution toward Arrears	25.5%	29.1%	29.3%	24.5%	-4.7%	27.7%	24.5%	29.9%	N/A	5

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 38,164,486	\$ 42,393,327	\$ 41,511,553	\$ 36,478,115	-12.1%	\$ 41,238,265.51	\$ 36,478,115.19	\$ 47,643,845.94	\$ 206,191,328	5
Total Number of Paying Cases	99,766	100,070	101,278	98,755	-2.5%	100,545	98,755	102,858	N/A	5
Percent of Paying Cases	52.7%	52.8%	53.4%	52.2%	-1.2%	53.1%	52.2%	54.3%	N/A	5
Number Children in Cases Receiving Support	105,772	106,237	107,583	104,867	-2.5%	106,511	104,867	108,098	N/A	5
Total Payment Issued (Transactions)	199,442	213,641	215,708	190,634	-11.62%	208,321	190,634	222,181	1,041,606	5
Checks Issued in Error	15	18	18	16	-11.11%	17	15	18	83	5
Dollar Value of Payments Issued in Error	\$ 4,045.60	\$ 12,845.72	\$ 12,263.88	\$ 14,377	17.23%	\$ 11,662	\$ 4,046	\$ 14,775	\$ 58,308	5



Department of Human Resources
Child Support Enforcement Administration
 Reporting Period: November 2009

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS				% Change	YEAR TO DATE				
	Aug-09	Sep-09	Oct-09	Nov-09		Average	Minimum	Maximum	Total	Periods
# of Referrals	134	176	260	157	-39.6%	186	134	260	930	5
# of cases receiving payments from referrals	160	149	229	132	-42.4%	175	132	229	874	5
% of cases receiving payments from referrals	119.40%	84.66%	88.08%	84.08%	-4.5%	95.34%	84.08%	119.40%	93.98%	5
# of payments made via wage-withholding	74	88	113	71	-37.2%	87	71	113	435	5
% of payments made via wage-withholding	46.25%	59.06%	49.34%	53.79%	9.0%	50.41%	43.63%	59.06%	49.77%	5
NPEP total payments made	\$ 802,596	\$ 907,315	\$ 1,117,802	\$ 786,315	-29.7%	\$907,255	\$786,315	\$1,117,802	\$4,536,276	5

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU II. Reduce Violent Crimes Against Women and Children by 25% by 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
F1. Reduce by 10% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 June 2009: 8757 October 2009: 8589		
			# Reunifications: SFY 08: 1548 SFY 09: 1616 SFY 10 (through Oct): 565		
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	9 jurisdictions are trained to date. The 1568 youth who are receiving in-home services and 5843 youth in out-of-home care in these jurisdictions are benefitting from FCP.	Trainings are rolling out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	7/14/09 - 11/30/09: Baltimore City	11/24/09			
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09	6 jurisdictions trained.		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	Training will roll out according to schedule.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	Training will roll out according to schedule.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	Training will roll out according to schedule.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	Training will roll out according to schedule.		
	Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	1/10		<i>Maryland Cares</i> began accepting referrals on 12.28.09.

Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	4/30/10	Strategic plan development in progress. Begin accepting referrals in October 2010.		
	Establish a Governance Body, Administration Team and Advisory Groups in preparation for beginning service delivery in fall 2010.	9/29/10	Process targeted to begin in spring 2010.		
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	New CME providers assumed full operation of services on 12/28/09.	12/28/09	The Board of Public Works approved the award of the contracts on 11/4/09.	Seven week transition period from 11/5/09 - 12/27/09 to ensure smooth transition for the children receiving services.	
F2. Facilitate 780 adoptions.			FY 2008: 619 adoptions 2009: 770 adoptions 2010 (through 10/31/09): 216	FY FY	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement new MOU with Citizen Review Board (CRB) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	All cases for children with a plan of adoption referred to CRB for review at 15 months.	June 2010	DHR will measure: 1) # cases referred 2) # of cases reviewed 3) # of adoptions by month 24	We are waiting for receipt of the CRB's first report.	
F3. Ensure that No More than 12% of Children are Placed in Group Homes by End of FY10			FY 2009: 12.7% October 2009: 11.9%	October 2009: Children in Group Homes: 1022 Children in OOH placement: 8589	Total # Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children). Casey continues to provide TA to the locals on the safe reduction.	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.	

Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09	Policy was issued last month. We will track the number of children who come into care after the policy was issued to determine the number who have benefitted.		
		10/09	# of children coming into care after policy was issued: 09: 233 total: 233	October Cumulative	
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
F4. Increase to 75% the percent of children placed in family homes.			June 2009: 76.6% October 2009: 77.2%	October 2009: Children in Family Homes: 6269 Children in OOH placement: 8589	Total # Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
F5. Increase by 10 points the percentage of children placed in their home jurisdiction (in both group homes and foster homes).			Family Homes: March 2009: 53% September 2009: 56% (3745 of 6696)	Group Homes: March 2009: 38% September 2009: 42% (427 out of 1020)	March September 2009:
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	(see above)
As part of the PIP, a work group focusing on resource development and support has been formed and is expected to develop plans that will impact this target.	Plans due 1/10 at which time targets will be set.	01/10	Work group formed and at work.		
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions are being posted online. Proposals due 1/11/10.		
	Evaluate submitted Offers.	01/10 - 5/10	Offers will be received through January 11, at which time evaluation process begins.		
	Award contracts.	7/1/2010			
F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less during FY10			FY09 2Q: 5.0% FY09 3Q: 3.1% (66 of 2141 children) FY09 4Q: 3.2% (76 of 2380 children)		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	(see above)

Implement CFSR program improvement plan (PIP)	CFSR expected to be received by DHR in spring 2010, at which time targets will be set.	TBD			
GDU VI. Improve the Marketable Skills of Maryland's Adult Workforce by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	10 training partnerships	6/10	Partnerships are being negotiated, currently established or under development are: - Dept of Housing and Community Development (Weatherization Program) Biotechnical Institute of Maryland (Lab Associates) Maryland Center for Construction Education and Innovation - CVS (pharmacy internship program) - Maryland Center for Arts and Technology (health care careers) - Workforce Pipeline Solutions Interagency "Jump Start" Program (training and supportive services) - Jump Start Initiative (construction training program) - Civic Works (health care and green jobs) Survive and Thrive - Open Society Institute - Baltimore Ex-Offender Re-Entry Employment		
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10			
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	Coordinate with strategic business partners, DLLR and GWIB to identify employment opportunities in targeted job sectors.		

Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
C. FY 2010 Sub Goal - Increase Participation Rate for Children by 8% to 66% (220440 of 334,000 eligible recipients 18 and younger))			October 2009: (236,734)		
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done.	September 2010	Step1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the responses, FIA has identified the following needs and corresponding actions:	The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions.	
			* The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so. <i>Update: Telephone interviewing training is scheduled for December in Baltimore County. After the first of the year we will reach out to the other jurisdictions that have not had the training to encourage them to schedule it.</i>		
			* DHR will provide support to overcome 5 barriers cited by local offices: 1) Identifying funds to purchase telephone headsets for case managers; 2) Implementing best practices to manage the volume of walk-in applicants such that workers can be freed up from intake rotation; 3) OTHS is working to remove system barriers to scheduling telephone interviews; 4) Identifying ways make available the administrative time to mail out applications to redetermination population; and 5) Implementing procedures such that applications are signed. <i>Updates: 1) in process; 2) TA teams are going into the watch list of jurisdictions according to schedule; 3) on schedule for 6/10; 4) part of TA team's evaluation; 5) part of TA team's evaluation</i>		

			<p>Step 2: June is the target date for automated system programming by ACS that will support scheduling of telephone interviews. Development of case information form on hold until FY 2011.</p>	<p>The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold until FY 2011.</p>	
			<p>Step 3: Starting in July 2010, we will be able to fully implement telephone interviews for all hardship reasons.</p>		
<p>Increase use of group redeterminations.</p>	<p>Group redeterminations used by 18 jurisdictions by June 2010.</p>	<p>June 2010</p>	<p>FIA surveyed local jurisdictions to obtain current information. Based on the analysis of this survey, DHR will provide support to overcome 3 barriers cited by local offices: 1) Identifying adequate space; 2) Identifying ways to free up staff; and 3) Managing schedule changes. <i>Update: The TA teams are working on these barriers with watch list jurisdictions according to schedule.</i></p>	<p>This is not appropriate for all jurisdictions so the expectation is not that all jurisdictions will use this strategy.</p>	

Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	September 2010	Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. <i>This has been done.</i>	DHR does not have authority to define the CBOs' activities. This program is still very new, with operational issues being sorted out between FNS and FIA.	
			Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <i>This has been done - we identified 10 jurisdictions that are not covered by the existing CBO partners.</i>		
			Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. <i>DHR is participating with the CBOs on their No Wrong Door Model Workgroup to expand the CBOs in the FSP Outreach Plan, as well as the volunteer CBOs whose staff are trained to help constituents apply using SAIL in jurisdictions not now covered by CBO outreach. However, the group is now focusing on expanding the number of SAIL-trained CBO's in Baltimore County, our current hot spot. We recently sent to FNS an addendum to our 2010 FSP Outreach Plan, which would add Associated Catholic Charities to the plan. We have also participated in conference calls with two CBOs that will be doing EIC outreach.</i>		
Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL.	24 additional CBOs trained. Increase total SAIL applications for food stamps to 4500 per month.	September 2010	37 CBOs currently trained. September 09 baseline of 3700 SAIL applications per month for food stamps. October: 4255 applications November: 3523 applications	The increase in CBOs trained is based on expected interest from CBOs and may not increase as much as we plan.	
Implement customer care center in Baltimore that will handle SAIL applications for the metro area.	Fully functional customer care center.	June 2010	Center opened 11/30/09.	Initial focus is to handle FIA benefit applications filed via SAIL for Baltimore County, adding the other local departments in the Baltimore metro area over the next year.	

<p>Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.</p>	<p>Reports produced and FSP information sent to potentially eligible families.</p>	<p>TBD based on 1/12/10 meeting</p>	<p>Meeting scheduled on 1.12.10 between NWN Corporation, DHR, DHMH, MSDE, Microsoft and Montgomery County to discuss the Decision Paper regarding this project.</p>	<p>Project is funded by a \$20,000 grant from Microsoft. Implementing the software statewide would require state investment.</p>	
--	--	-------------------------------------	---	--	--