



Department of Human Resources
StateStat

Reporting Period: December

DHR Management Team

Operations: **Brian L. Wilbon**

Programs: **Stacy L. Rodgers**

Chief of Staff: **Oronde Miller**

Administrations:

Social Services Administration: **Carnita White**

Family Investment Administration: **Kevin M. McGuire**

Child-Support Enforcement Administration: **Joseph A. Jackins, Jr.**

Secretary Brenda Donald

Appointed January 2007

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	11/17/09	12/01/09	12/15/09	12/29/09		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	8,205.3	8,560.0	8,684.9	9,214.2						
Office of the Secretary	6.3	4.5	0.0	19.5		16.1	0.0	145.3	433.6	27
Operations	41.5	2.0	128.0	0.0	-100.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	0.5	0.5	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	9.9	0.0	0.0	0.0	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	3.0	0.0	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	8,144.6	8,553.5	8,556.4	9,194.7	7.5%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	53.2	48.3	59.8	59.5	-0.5%	65.1	27.4	112.7	1,758.8	27
Operations	103.0	94.5	181.2	87.3	-51.8%	141.1	99.0	180.2	3,809.1	27
Social Services	39.0	32.3	30.3	16.9	-44.2%	35.7	20.4	57.1	964.0	27
Family Investment	50.0	30.8	51.4	39.9	-22.4%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	234.1	133.5	237.6	147.9	-37.8%	215.9	153.2	286.8	5,828.7	27
LDSS	2,586.0	1,957.8	2,489.4	1,811.2	-27.2%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.0	0.0	0.0	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	8.8	10.0	0.0%	2.5	0.0	31.2	68.7	27
LDSS	122.0	96.5	108.0	92.9	-14.0%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	1.0	0.5	0.0	1.0	0.0%	12.3	0.0	27.0	331.7	27
Operations	0.8	2.5	3.3	13.8	318.2%	6.5	0.0	21.6	175.8	27
Social Services	3.3	2.0	5.0	3.0	-40.0%	4.2	0.0	16.4	113.8	27
Family Investment	4.0	2.6	7.2	7.5	4.2%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	8.8	8.5	33.2	20.2	-39.2%	21.3	0.0	42.8	575.2	27
LDSS	481.1	384.4	435.8	463.4	6.3%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	11	10	10	10	0.0%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	0	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	2	0	0	0	0.0%	0.7	0.0	2.0	18.0	26
FROI LAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	5	3	0	0	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



**Department of Human Resources
LDSS Personnel
Reporting Period: December 09**

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	11/17/09	12/01/09	12/15/09	12/29/09		Average	Minimum	Maximum	Total	Periods
Allegany	259.8	260.4	264.7	272.0	2.8%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	555.4	435.7	483.0	578.9	19.9%	547.0	279.0	906.0	14,769.0	27
Baltimore City	2252.6	2289.6	2287.7	2693.3	17.7%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	143.6	718.3	662.3	975.0	47.2%	244.8	58.0	513.0	6,610.5	27
Calvert	255.0	269.8	246.0	265.5	7.9%	280.2	226.0	333.5	7,564.6	27
Caroline	266.8	291.8	323.0	276.5	-14.4%	273.6	231.0	355.0	7,386.6	27
Carroll	262.8	286.0	311.5	272.5	-12.5%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	246.0	255.0	282.3	236.0	-16.4%	262.5	239.0	332.0	7,087.1	27
Charles	369.5	307.0	255.5	287.0	12.3%	294.0	213.5	444.0	7,937.0	27
Dorchester	341.2	273.5	301.0	264.0	-12.3%	266.9	240.0	312.5	7,207.1	27
Frederick	246.0	255.0	273.0	273.0	0.0%	277.7	244.5	374.6	7,497.3	27
Garrett	251.1	261.8	278.0	291.4	4.8%	258.0	251.0	273.0	6,965.3	27
Harford	379.5	333.3	298.4	298.3	0.0%	332.1	181.8	438.7	8,967.2	27
Howard	220.0	308.0	254.0	166.5	-34.4%	282.7	183.0	451.8	7,633.2	27
Kent	257.0	277.0	246.0	269.0	9.3%	256.2	246.0	275.5	6,916.5	27
Montgomery	181.0	79.0	124.5	92.0	-26.1%	129.9	32.0	265.0	3,506.9	27
Prince George's	199.5	199.5	234.5	248.0	5.8%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	246.0	255.0	272.3	246.0	-9.7%	247.9	214.0	287.1	6,694.3	27
Somerset	69.0	45.0	54.0	48.0	-11.1%	99.7	30.0	178.6	2,691.5	27
St. Mary's	2.5	0.0	0.0	0.0	0.0%	3.6	0.0	55.3	96.0	27
Talbot	246.0	257.0	243.0	276.0	13.6%	249.6	63.0	375.0	6,738.3	27
Washington	429.3	412.8	348.2	437.5	25.6%	331.8	234.5	595.6	8,959.0	27
Wicomico	255.0	273.0	278.0	283.2	1.9%	257.8	231.0	299.0	6,959.7	27
Worcester	210.0	210.0	235.5	145.1	-38.4%	159.1	69.0	216.0	4,295.9	27
TOTAL	8144.6	8553.5	8556.4	9194.7						



Department of Human Resources LDSS Personnel

Reporting Period: December 09

ON CALL OVERTIME BY JURSDICTION

	11/17/09	12/01/09	12/15/09	12/29/09	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	246.0	250.5	258.0	255.5	-1.0%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	541.0	432.7	483.0	534.4	10.6%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	130.0	320.0	258.0	216.0	-16.3%	230.8	58.0	513.0	6,232.5	27
Calvert	255.0	269.8	246.0	264.0	7.3%	249.3	199.5	291.0	6,730.2	27
Caroline	246.0	255.0	273.0	246.0	-9.9%	252.7	217.0	300.5	6,823.5	27
Carroll	262.8	286.0	311.5	272.5	-12.5%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	246.0	255.0	280.0	236.0	-15.7%	250.7	183.0	327.0	6,767.6	27
Charles	284.0	257.0	244.5	263.5	7.8%	251.6	182.5	286.4	6,793.2	27
Dorchester	246.0	251.5	270.0	243.0	-10.0%	249.1	236.0	263.5	6,727.0	27
Frederick	246.0	255.0	273.0	273.0	0.0%	250.6	244.5	273.0	6,767.5	27
Garrett	251.1	261.8	278.0	252.5	-9.2%	258.0	251.0	273.0	6,965.3	27
Harford	300.0	277.5	252.9	241.2	-4.6%	258.7	140.5	360.0	6,986.0	27
Howard	220.0	308.0	254.0	166.5	-34.4%	257.3	183.0	440.0	6,946.8	27
Kent	255.0	273.0	246.0	264.0	7.3%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	199.5	199.5	234.5	248.0	5.8%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	246.0	255.0	272.3	246.0	-9.7%	247.9	214.0	287.1	6,694.3	27
Somerset	69.0	45.0	54.0	48.0	-11.1%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	246.0	257.0	243.0	276.0	13.6%	249.4	63.0	375.0	6,733.8	27
Washington	246.0	255.0	269.1	255.0	-5.2%	249.3	228.0	264.0	6,730.8	27
Wicomico	255.0	273.0	251.0	268.9	7.1%	250.2	231.0	279.0	6,754.5	27
Worcester	210.0	210.0	235.5	132.1	-43.9%	157.8	69.0	216.0	4,259.9	27
TOTAL	5200.4	5447.3	5487.3	5202.1						



Department of Human Resources LDSS Personnel

Reporting Period: December 09

SICK LEAVE BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	11/17/09	12/01/09	12/15/09	12/29/09						
Allegany	83.6	38.6	82.0	68.3	-16.7%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	147.3	105.6	155.5	98.6	-36.6%	114.0	58.1	151.4	3,077.3	27
Baltimore City	1035.0	724.0	1104.0	740.0	-33.0%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	6.0	3.0	2.0	26.0	1200.0%	187.1	63.6	263.5	5,051.0	27
Calvert	32.6	28.1	28.9	31.2	8.0%	29.3	16.1	41.3	790.1	27
Caroline	26.0	18.0	33.0	13.0	-60.6%	26.3	11.0	44.0	709.0	27
Carroll	96.8	55.9	39.8	51.0	28.1%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	73.9	51.8	93.0	36.2	-61.1%	83.4	50.6	125.6	2,251.4	27
Charles	29.0	108.0	79.0	37.0	-53.2%	31.5	10.0	81.5	850.0	27
Dorchester	46.7	41.8	31.8	47.4	49.1%	48.3	29.1	71.8	1,305.3	27
Frederick	33.0	32.0	68.0	42.0	-38.2%	55.4	26.7	76.0	1,495.8	27
Garrett	25.5	34.0	27.0	16.0	-40.7%	25.8	10.0	42.0	697.0	27
Harford	104.2	93.1	57.2	61.9	8.2%	79.3	49.8	102.1	2,141.0	27
Howard	48.5	41.1	59.8	39.9	-33.3%	56.0	23.6	89.4	1,511.1	27
Kent	16.0	18.0	30.0	25.0	-16.7%	20.3	8.0	40.5	548.1	27
Montgomery	181.0	153.5	139.2	134.3	-3.5%	163.3	91.7	214.6	4,408.2	27
Prince George's	215.0	148.9	44.1	50.4	14.3%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	14.5	14.8	26.1	15.0	-42.5%	26.7	8.1	57.5	720.3	27
Somerset	36.9	30.0	47.7	19.1	-60.0%	33.0	15.9	65.5	890.4	27
St. Mary's	42.7	34.2	60.7	37.7	-37.9%	44.9	22.8	88.9	1,212.4	27
Talbot	27.0	22.0	24.0	16.0	-33.3%	34.6	16.0	55.0	933.0	27
Washington	114.8	82.7	71.2	116.3	63.3%	108.4	72.0	171.4	2,926.0	27
Wicomico	78.8	42.3	133.6	51.7	-61.3%	68.3	39.3	104.6	1,844.3	27
Worcester	71.2	36.4	51.8	37.2	-28.2%	30.6	10.8	58.4	827.4	27
TOTAL	2586.0	1957.8	2489.4	1811.2						



Department of Human Resources LDSS Personnel

Reporting Period: December 09

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	11/17/09	12/01/09	12/15/09	12/29/09						
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	2.0	0.5	2.0	0.9	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	61.0	62.0	69.0	53.0	-23.2%	45.7	24.0	106.0	1,234.0	27
Baltimore	10.0	10.0	0.0	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	1.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.0	0.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	18.0	14.0	27.0	20.0	-25.9%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	9.0	10.0	10.0	10.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.0	0.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	5.0	0.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	0.0	0.0	0.0	9.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	0.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	16.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	122.0	96.5	108.0	92.9						



Department of Human Resources LDSS Personnel

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UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	11/17/09	12/01/09	12/17/09	12/29/09						
Allegany	0.0	2.5	0.0	0.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	6.0	1.2	14.4	10.9	-24.3%	15.2	0.6	51.8	409.2	27
Baltimore City	182.0	184.0	197.0	191.0	-3.0%	182.9	57.0	291.0	4,939.0	27
Baltimore	2.0	0.5	24.0	0.0	-100.0%	15.5	1.0	31.0	417.9	27
Calvert	5.0	8.1	6.6	8.9	0.0%	2.4	0.0	22.4	66.1	27
Caroline	10.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	3.5	6.8	3.3	14.7	345.5%	5.5	2.4	11.4	149.0	27
Cecil Co.	24.6	11.7	7.5	11.7	56.0%	18.7	2.5	38.5	505.0	27
Charles	0.0	0.0	3.0	0.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	16.5	11.0	7.0	7.0	0.0%	5.9	0.0	29.0	158.4	27
Frederick	0.0	0.8	0.1	8.0	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	32.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	30.0	20.0	24.0	30.0	25.0%	14.1	0.3	60.0	380.4	27
Howard	3.0	0.0	7.8	1.9	0.0%	4.8	0.0	15.8	128.3	27
Kent	2.5	8.0	7.5	3.0	-60.0%	2.5	0.0	13.0	66.5	27
Montgomery	11.4	2.5	13.7	19.7	43.8%	22.7	1.8	49.1	612.3	27
Prince George's	174.1	120.3	103.4	104.8	1.4%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.5	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	10.5	7.0	15.0	11.5	-23.3%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	8.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.0	0.0	1.0	0.3	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	481.1	384.4	435.8	463.4						



Department of Human Resources

Social Services Administration

Reporting Period: Dec-09

Place Matters *

	Baseline		FY 2010 Goal		REPORTING PERIOD: Monthly				Source
					Sep-09	Oct-09	Nov-09	Dec-09	
Current Measures	Date	Data	Goal	Target					for Baseline and Results
Children in Out-of-Home Placement **	6/30/2009	8,756	Reduce by 10%	7,880	8,658	8,580	8,511	8,429	State Stat
Children in Group Homes (% of all placements)	6/30/2009	12.7%	12% or less	12.0%	12.0%	11.9%	11.8%	11.8%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2009	76.6%	75% or more	75.0%	77.0%	77.2%	77.0%	76.9%	State Stat
Adoptions	FY09	770	Increase by 10	780	PROGRESS TO DATE DURING FY 2010, as of				State Stat
					Dec-09	% of Target	Expected	50%	
					382		Actual	49%	
					REPORTING PERIOD: Point in Time				
Children Placed in their Home Jurisdiction ***					3/31/09	6/30/09	9/30/09	12/31/09	
Family Homes --	3/31/2009	53%	increase percentage	63%	53%	49%	56%	55%	Baseline: MD CHESSIE
Group Homes --	3/31/2009	38%	by 10 points	48%	38%	41%	42%	44%	Source: MD CHESSIE

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2010

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** Children Placed in Home Jurisdiction -- Challenges remain for identifying the placement jurisdiction for children placed in private Treatment Foster Care and Ind. Living Programs

3/31/09 Data Missing: Family Foster Homes - 27%; Group Homes - 0%

6/30/09 Data Missing: Family Foster Homes - 27%; Group Homes - 1%

9/30/09 Data Missing: Family Foster Homes - 19%; Group Homes - 0%

12/31/09 Data Missing: Family Foster Homes -- 17%; Group Homes -- 0%



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CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
Investigations											
Total # Open at beginning of month *	3,692	4,249	4,735	4,996	5.51%	4,465	3,692	4,996	26,789	6	
Total # New during report month	2,441	2,452	2,223	2,043	-8.10%	2,195	1,999	2,452	13,170	6	
Total # Completed during month	1,884	1,966	1,913	2,190	14.48%	2,188	1,884	2,714	13,126	6	
Total # Open at end of month	4,249	4,735	5,045	4,849	-3.89%	4,472	3,692	5,045	26,833	6	
Total New Allegations	2,900	2,766	2,581	2,382	-7.71%	2,549	2,269	2,900	15,295	6	
Physical Abuse	928	989	954	881	-7.65%	811	546	989	4,868	6	
Sexual Abuse	291	287	283	328	15.90%	295	283	328	1,772	6	
Mental Injury-Abuse	7	3	6	7	16.67%	5	2	7	28	6	
Neglect	1,672	1,485	1,337	1,166	-12.79%	1,436	1,166	1,672	8,617	6	
Mental Injury-Neglect	2	2	1	0	-100.00%	2	0	3	10	6	
Reports	4,258	4,371	4,042	3,694	-8.61%	3,928	3,535	4,371	23,568	6	

* Beginning of Month Dec-09 Investigations do not match End of Month November 09 Investigations due to one time corrections for Calvert, Harford, St. Mary's, and Washington Counties

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
Total Findings	2,332	2,561	2,291	2,766	20.73%	2,668	2,291	3,093	16,007	6	
"Indicated" Findings Total	560	573	445	496	11.46%	554	445	656	3,322	6	
Physical Abuse	102	188	93	108	16.13%	123	93	188	736	6	
Sexual Abuse	103	85	80	79	-1.25%	99	79	128	591	6	
Mental Injury-Abuse	9	0	0	0	0.00%	2	0	9	10	6	
Neglect	316	256	272	309	13.60%	319	256	393	1,911	6	
Mental Injury-Neglect	30	44	0	0	0.00%	12	0	44	74	6	
"Unsubstantiated" Findings Total	444	508	432	524	21.30%	517	432	615	3,099	6	
Physical Abuse	104	132	114	163	42.98%	147	104	195	879	6	
Sexual Abuse	44	36	52	27	-48.08%	47	27	79	284	6	
Mental Injury-Abuse	3	1	0	0	0.00%	3	0	10	16	6	
Neglect	293	315	266	333	25.19%	316	266	349	1,894	6	
Mental Injury-Neglect	0	24	0	1	0.00%	4	0	24	26	6	
"Ruled Out" Findings	1,328	1,480	1,414	1,746	23.48%	1,598	1,328	1,886	9,586	6	

IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,209	3,359	3,180	3,194	0.44%	3,279	3,180	3,538	19,671	6	
New Families	782	819	669	623	-6.88%	718	623	819	4,305	6	
Cases Closed	632	998	656	642	-2.13%	778	632	1,021	4,669	6	
End of Month Total Families	3,359	3,180	3,193	3,175	-0.56%	3,218	3,175	3,359	19,308	6	



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OUT-OF-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Total Children	8,725	8,658	8,580	8,511	-0.80%	8,665	8,511	8,761	51,990	6
New Out-of-Home Placements	254	233	239	235	-1.67%	254	233	295	1,526	6
Total # of Child Welfare Caseworkers **	646	633	638	643	0.78%	641	633	646	3,847	6
AVG Caseload Volume for Caseworkers	13	14	13	13	-1.73%	13	13	14	81	6
Children Leaving Out-of-Home Placement	321	311	308	317	2.92%	308	262	331	1,850	6
Children Adopted	71	46	89	77	-13.48%	64	36	89	382	6
Children Reunified	146	135	150	154	2.67%	145	130	156	871	6
Children in Legal Guardianship	46	71	35	41	17.14%	49	35	71	295	6
Aged Out	55	53	31	40	29.03%	47	31	55	279	6
Other	3	6	3	5	66.67%	4	2	6	23	6
End of Month - Total Children	8,658	8,580	8,511	8,429	-0.96%	8,611	8,429	8,763	51,666	6
Children in Family Homes	6,306	6,264	6,205	6,154	-0.82%	6,272	6,154	6,370	37,632	6
Children in Group Homes	1,039	1,022	1,001	994	-0.70%	1,030	994	1,077	6,178	6
Children in Residential Treatment Centers	291	287	287	286	-0.35%	290	286	295	1,739	6
Children in Independent Living	263	261	267	269	0.75%	266	261	270	1,597	6
Children in other placements	395	387	403	394	-2.23%	391	381	403	2,345	6
Children in Trial Home Visits	364	359	348	332	-4.60%	363	332	402	2,175	6

** Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

FOSTER HOMES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Foster Families	3,159	3,137	3,099	3,096	-0.10%	3,126	3,096	3,159	18,756	6
New Homes	76	77	63	50	-20.63%	76	50	95	454	6
Closed Homes	98	115	66	66	0.00%	84	66	115	503	6
End of Month - Foster Families	3,137	3,099	3,096	3,080	-0.52%	3,118	3,080	3,159	18,707	6
Unrestricted Foster Families	2,194	2,027	2,183	2,193	0.46%	2,154	2,027	2,194	12,923	6

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	% Change	Average	Minimum	Maximum	Total	Periods
Inquiries during Report Month	619	505	478	416	-12.97%	504	416	619	3,023	6
New Applications	271	184	146	151	3.42%	190	146	271	1,140	6
Completed (Accepted) Applications	113	111	111	85	-23.42%	118	85	160	705	6



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	REPORTING PERIOD: Annual ending Specified Qtr.				% Change	FISCAL YEAR-TO-DATE					
	FY09-Q2	FY09-Q3	FY09-Q4	FY10-Q1		Average	Minimum	Maximum	Total	Periods	
Recurrence of Maltreatment											
within Six Months	4.4%	3.6%	3.6%	3.6%	0.00%	2.6%	2.6%	2.6%	NA	1	
Numerator	88	77	85	93							
Denominator	2,019	2,141	2,380	2,604							
Time Period	01/08-12/08	04/08-03/09	07/08-06/09	10/08-09/09							
Data Extract Date	11/15/2009	11/15/2009	11/15/2009	1/15/2010							

ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09		Average	Minimum	Maximum	Total	Periods
TOTAL CASES	8,382	7,846	8,007	7,805	-2.5%	8,323	7,634	9,066	49,938	6
# Protective Services Investigations	402	368	299	330	10.4%	372	299	422	2,232	6
Active Protective Services Caseload	1,566	1,560	1,585	1,567	-1.1%	1,576	1,560	1,596	9,455	6
Social Services Case Management Cases	2,819	2,774	2,768	2,737	-1.1%	2,815	2,737	2,902	16,888	6
% under 65 Years Old	25%	26%	26%	26%	0.0%	0	0	0	2	6
Closed Cases	438	419	364	295	-19.0%	425	295	675	2,549	6
# In Home Aide Services (IHAS) Customers	2,120	2,030	1,989	1,928	-3.1%	2,054	1,928	2,131	12,325	6
% of customers under 65 Years Old	37%	36%	40%	35%	-12.5%	0	0	0	2	6
New Clients Receiving Services	87	33	39	15	-61.5%	49	15	87	291	6
Closed Cases	70	127	35	94	168.6%	94	35	151	565	6
IHAS Waiting List	657	465	695	727	4.6%	678	465	816	4,067	6
Avg. Length of Time Receiving Services (in years)	3	3	3	3	-9.9%	3	3	3	19	6
# Respite Clients ***	288	131	157		-100.0%	366	131	667	1,832	5
New Clients	32	13	5		-100.0%	42	5	100	208	5
# Unable to Serve	504	372	256		-100.0%	275	85	504	1,373	5
# Project Home Placements	530	518	514	516	0.4%	523	514	532	3,139	6
Applications	4	3	0	7		5	0	9	29	6
New Clients	24	25	23	21	-8.7%	25	21	35	152	6
Denials	0	0	1	0	-100.0%	1	0	1	3	6

*** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



Department of Human Resources Jurisdiction Comparison

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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations	2,900	2,766	2,581	2,382	-7.7%	2,549	2,269	2,900	15,295	6	
Allegany	49	76	28	46	64.3%	55	28	76	329	6	
Anne Arundel	238	185	204	176	-13.7%	190	167	238	1,140	6	
Baltimore (City)	722	699	698	691	-1.0%	691	642	722	4,148	6	
Baltimore	253	241	229	209	-8.7%	225	197	253	1,348	6	
Calvert	49	52	31	28	-9.7%	38	28	52	230	6	
Caroline	40	30	23	23	0.0%	26	18	40	154	6	
Carroll	61	47	58	75	29.3%	58	47	75	347	6	
Cecil	238	71	131	63	-51.9%	112	51	238	673	6	
Charles	61	50	47	45	-4.3%	46	27	61	278	6	
Dorchester	27	23	18	9	-50.0%	19	9	27	112	6	
Frederick	96	133	86	82	-4.7%	105	82	133	632	6	
Garrett	14	16	12	12	0.0%	13	9	17	80	6	
Harford	69	87	74	80	8.1%	75	65	87	451	6	
Howard	88	98	95	89	-6.3%	82	54	98	490	6	
Kent	5	6	8	5	-37.5%	6	4	8	33	6	
Montgomery	206	270	211	172	-18.5%	198	153	270	1,187	6	
Prince George's	339	298	292	275	-5.8%	283	224	339	1,700	6	
Queen Anne's	15	16	13	12	-7.7%	13	8	16	79	6	
St. Mary's	48	75	48	57	18.8%	51	37	75	307	6	
Somerset	27	25	30	24	-20.0%	25	18	30	148	6	
Talbot	30	19	16	15	-6.3%	18	9	30	106	6	
Washington	130	152	149	119	-20.1%	136	119	152	813	6	
Wicomico	56	50	41	51	24.4%	48	41	56	288	6	
Worcester	39	47	39	24	-38.5%	37	24	47	222	6	



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IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09		Average	Minimum	Maximum	Total	Periods
Caseload	3,359	3,180	3,193	3,175	-0.6%	3,218	3,175	3,359	19,308	6
Allegany	90	89	74	71	-4.1%	81	71	90	487	6
Anne Arundel	191	210	209	216	3.3%	198	175	216	1,186	6
Baltimore (City)	1,089	952	985	965	-2.0%	996	952	1,089	5,973	6
Baltimore	363	375	380	387	1.8%	366	337	387	2,193	6
Calvert	36	29	37	41	10.8%	36	29	41	218	6
Caroline	46	52	48	40	-16.7%	48	40	52	285	6
Carroll	45	43	51	45	-11.8%	45	42	51	271	6
Cecil	86	79	77	82	6.5%	81	77	86	484	6
Charles	94	89	82	85	3.7%	92	82	101	549	6
Dorchester	46	52	44	54	22.7%	49	44	54	295	6
Frederick	75	75	89	85	-4.5%	77	67	89	459	6
Garrett	53	54	48	42	-12.5%	48	42	54	287	6
Harford	72	59	71	74	4.2%	71	59	75	423	6
Howard	78	77	77	72	-6.5%	78	72	84	468	6
Kent	15	14	15	13	-13.3%	13	9	15	80	6
Montgomery	178	167	163	172	5.5%	167	156	178	999	6
Prince George's	266	263	268	262	-2.2%	268	262	277	1,606	6
Queen Anne's	33	29	20	21	5.0%	26	20	33	154	6
St. Mary's	103	99	87	92	5.7%	94	87	103	565	6
Somerset	34	37	31	32	3.2%	34	30	37	201	6
Talbot	44	42	42	38	-9.5%	42	38	44	250	6
Washington	163	138	121	127	5.0%	151	121	191	904	6
Wicomico	91	95	109	106	-2.8%	96	87	109	575	6
Worcester	68	61	65	53	-18.5%	66	53	78	396	6



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FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	8,658	8,580	8,511	8,429	-1.0%	8,611	8,429	8,763	51,666	6
Allegany	111	116	111	99	-10.8%	111	99	116	665	6
Anne Arundel	171	170	160	158	-1.3%	170	158	180	1,019	6
Baltimore (City)	5,056	5,011	4,999	4,946	-1.1%	5,042	4,946	5,135	30,252	6
Baltimore	626	606	595	594	-0.2%	607	594	626	3,639	6
Calvert	49	53	61	60	-1.6%	53	46	61	316	6
Caroline	39	39	38	34	-10.5%	38	34	40	227	6
Carroll	35	32	34	37	8.8%	35	32	37	209	6
Cecil	121	125	124	125	0.8%	125	121	126	747	6
Charles	105	108	107	113	5.6%	107	104	113	642	6
Dorchester	30	28	29	29	0.0%	30	28	32	179	6
Frederick	180	179	178	175	-1.7%	178	175	180	1,068	6
Garrett	47	43	47	55	17.0%	49	43	55	294	6
Harford	294	289	290	284	-2.1%	291	284	300	1,747	6
Howard	69	70	69	64	-7.2%	69	64	73	415	6
Kent	16	16	16	18	12.5%	16	16	18	98	6
Montgomery	559	558	545	546	0.2%	560	545	579	3,358	6
Prince George's	618	614	602	599	-0.5%	611	599	622	3,667	6
Queen Anne's	20	22	21	20	-4.8%	21	20	23	128	6
St. Mary's	102	100	95	98	3.2%	100	95	104	599	6
Somerset	46	46	46	45	-2.2%	46	44	49	276	6
Talbot	28	30	29	30	3.4%	29	28	30	174	6
Washington	208	201	193	191	-1.0%	198	191	208	1,190	6
Wicomico	85	81	82	74	-9.8%	84	74	92	503	6
Worcester	43	43	40	35	-12.5%	42	35	47	254	6



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FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	3,137	3,099	3,096	3,080	-0.5%	3,118	3,080	3,159	18,707	6
Allegany	58	58	60	57	-5.0%	59	57	60	351	6
Anne Arundel	106	103	104	103	-1.0%	105	103	106	628	6
Baltimore (City)	1,369	1,347	1,332	1,313	-1.4%	1,347	1,313	1,371	8,079	6
Baltimore	219	216	216	220	1.9%	219	216	221	1,311	6
Calvert	36	37	38	39	2.6%	38	36	39	225	6
Caroline	36	36	36	36	0.0%	36	36	36	216	6
Carroll	26	28	28	27	-3.6%	27	25	28	160	6
Cecil	69	66	65	67	3.1%	67	65	69	401	6
Charles	63	67	67	67	0.0%	67	63	70	404	6
Dorchester	26	25	26	26	0.0%	26	25	27	156	6
Frederick	90	91	95	95	0.0%	93	90	95	555	6
Garrett	42	41	42	43	2.4%	43	41	45	258	6
Harford	116	113	113	113	0.0%	116	113	121	697	6
Howard	57	55	52	51	-1.9%	54	51	57	325	6
Kent	10	10	10	10	0.0%	10	10	11	61	6
Montgomery	298	295	297	302	1.7%	299	295	302	1,791	6
Prince George's	177	174	172	172	0.0%	175	172	178	1,051	6
Queen Anne's	20	21	22	22	0.0%	21	20	22	125	6
St. Mary's	39	38	42	42	0.0%	40	38	42	240	6
Somerset	23	22	21	21	0.0%	23	21	25	136	6
Talbot	17	17	17	19	11.8%	17	17	19	104	6
Washington	166	164	167	159	-4.8%	166	159	169	993	6
Wicomico	55	56	55	53	-3.6%	54	51	56	322	6
Worcester	19	19	19	23	21.1%	20	19	23	118	6



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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	71	46	89	77	-13.5%	64	89	382	707	6
Allegany	0	0	0	5		1	5	5	15	6
Anne Arundel	2	0	12	1	-91.7%	3	12	18	19	6
Baltimore (City)	51	30	24	44	83.3%	34	51	205	375	6
Baltimore	5	8	10	1	-90.0%	4	10	25	44	6
Calvert	0	0	0	2		1	2	3	10	6
Caroline	0	0	0	3		1	3	4	8	6
Carroll	0	1	0	0		1	1	3	2	6
Cecil	1	1	2	1	-50.0%	1	2	5	27	6
Charles	0	0	0	0		1	5	8	14	6
Dorchester	0	0	0	0		0	0	0	5	6
Frederick	0	0	1	3	200.0%	1	3	5	13	6
Garrett	0	0	0	0		1	3	3	3	6
Harford	3	0	3	3	0.0%	3	7	19	15	6
Howard	1	0	2	0	-100.0%	1	2	3	10	6
Kent	0	0	0	0		0	0	0	2	6
Montgomery	1	1	22	0	-100.0%	4	22	25	52	6
Prince George's	0	0	7	2	-71.4%	2	7	13	30	6
Queen Anne's	0	0	0	0		0	0	0	2	6
St. Mary's	0	0	5	0	-100.0%	1	5	5	11	6
Somerset	0	0	1	1	0.0%	1	2	4	6	6
Talbot	0	0	0	0		0	0	0	9	6
Washington	4	4	0	0		2	4	13	17	6
Wicomico	2	1	0	4		1	4	7	11	6
Worcester	1	0	0	7		2	7	9	7	6



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Jurisdiction Comparison
 Reporting Period: Dec-09

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	10.8	12.0	12.5	12.2	-2.7%	11	11	11	11	11	
Allegany	4.9	4.4	3.1	2.6	-18.2%	5	5	5	5	5	
Anne Arundel	15.0	15.3	17.1	16.5	-3.9%	15	15	15	15	15	
Baltimore (City)	4.0	4.3	4.4	4.3	-3.9%	4	4	4	4	4	
Baltimore	10.2	10.9	12.3	12.6	2.4%	10	10	10	10	10	
Calvert	13.0	16.0	12.6	9.6	-23.8%	13	13	13	13	13	
Caroline	45.3	36.3	37.8	36.3	-4.0%	45	45	45	45	45	
Carroll	10.3	9.1	9.9	9.9	0.0%	10	10	10	10	10	
Cecil	15.6	19.5	21.0	20.5	-2.4%	16	16	16	16	16	
Charles	10.2	11.7	11.8	12.9	9.4%	10	10	10	10	10	
Dorchester	31.5	31.5	33.5	27.3	-18.7%	32	32	32	32	32	
Frederick	28.9	33.6	25.2	22.5	-11.0%	29	29	29	29	29	
Garrett	6.0	7.0	6.5	7.0	7.7%	6	6	6	6	6	
Harford	9.1	12.7	14.0	13.3	-4.8%	9	9	9	9	9	
Howard	10.5	11.6	13.2	12.5	-5.3%	10	10	10	10	10	
Kent	5.3	6.0	8.7	7.3	-15.4%	5	5	5	5	5	
Montgomery	15.9	18.8	15.0	12.6	-16.0%	16	16	16	16	16	
Prince George's	14.6	14.9	16.7	17.6	5.1%	15	15	15	15	15	
Queen Anne's	7.3	10.0	9.3	8.3	-10.7%	7	7	7	7	7	
St. Mary's	22.8	30.4	38.2	40.2	5.2%	23	23	23	23	23	
Somerset	20.3	22.0	25.0	25.0	0.0%	20	20	20	20	20	
Talbot	6.4	7.2	5.2	6.0	15.4%	6	6	6	6	6	
Washington	16.6	20.6	22.3	19.9	-10.7%	17	17	17	17	17	
Wicomico	16.4	18.1	20.6	21.1	2.8%	16	16	16	16	16	
Worcester	23.6	28.8	30.4	33.0	8.6%	24	24	24	24	24	



Department of Human Resources Jurisdiction Comparison

Reporting Period: Dec-09

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	13.4	13.6	13.3	13.1	-1.7%	13	13	14	81	6
Allegany	10.1	10.5	10.1	9.0	-10.8%	10	9	11	60	6
Anne Arundel	9.5	9.4	9.4	9.3	-1.3%	10	9	10	58	6
Baltimore (City)	13.2	13.5	13.3	13.1	-2.1%	13	13	14	80	6
Baltimore	16.1	15.5	15.3	15.2	-0.2%	16	15	16	93	6
Calvert	12.3	13.3	15.3	15.0	-1.6%	13	12	15	79	6
Caroline	15.6	17.3	16.9	15.1	-10.5%	15	12	17	91	6
Carroll	7.0	6.4	6.8	7.4	8.8%	7	6	7	42	6
Cecil	12.1	12.5	12.4	11.4	-8.4%	12	11	13	74	6
Charles	15.4	15.8	15.7	16.5	5.6%	15	13	17	90	6
Dorchester	10.0	9.3	9.7	9.7	0.0%	10	9	11	60	6
Frederick	15.0	13.8	11.9	11.7	-1.7%	13	12	15	81	6
Garrett	8.5	7.8	8.5	10.0	17.0%	9	8	10	53	6
Harford	14.7	14.5	14.5	14.2	-2.1%	15	14	15	87	6
Howard	7.7	7.8	7.7	7.1	-7.2%	8	7	8	46	6
Kent	10.7	10.7	10.7	12.0	12.5%	11	11	12	65	6
Montgomery	20.1	20.3	19.5	19.5	0.2%	20	19	21	121	6
Prince George's	15.1	15.0	14.7	14.6	-0.5%	15	15	15	89	6
Queen Anne's	10.0	11.0	10.5	10.0	-4.8%	11	10	12	64	6
St. Mary's	17.0	16.7	15.8	16.3	3.2%	17	16	18	101	6
Somerset	7.7	7.7	7.7	7.5	-2.2%	8	7	8	46	6
Talbot	9.3	10.0	9.7	10.0	3.4%	10	9	10	58	6
Washington	12.2	11.8	12.1	11.9	-1.0%	12	11	12	71	6
Wicomico	10.6	10.1	10.3	9.3	-9.8%	10	9	12	63	6
Worcester	10.8	10.8	10.0	8.8	-12.5%	11	9	12	64	6



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Dec-09

CHILD FATALITIES- NEW -- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE					
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods		
	4	2	1	1	0.0%	2	1	4	12	6		
Allegany	0	0	0	0		0	0	0	0	6		
Anne Arundel	0	0	0	0		0	0	0	0	6		
Baltimore (City)	1	1	0	0		1	0	1	3	6		
Baltimore	1	0	0	1		0	0	1	2	6		
Calvert	0	0	0	0		0	0	0	0	6		
Caroline	0	0	0	0		0	0	0	0	6		
Carroll	0	0	0	0		0	0	0	0	6		
Cecil	0	0	0	0		0	0	0	0	6		
Charles	0	0	0	0		0	0	0	0	6		
Dorchester	0	0	0	0		0	0	0	0	6		
Frederick	0	1	0	0		0	0	1	1	6		
Garrett	0	0	0	0		0	0	0	0	6		
Harford	0	0	0	0		0	0	0	0	6		
Howard	0	0	0	0		0	0	0	0	6		
Kent	0	0	0	0		0	0	0	0	6		
Montgomery	0	0	1	0	-100.0%	1	0	1	3	6		
Prince George's	1	0	0	0		0	0	1	1	6		
Queen Anne's	0	0	0	0		0	0	0	0	6		
St. Mary's	0	0	0	0		0	0	0	0	6		
Somerset	0	0	0	0		0	0	0	0	6		
Talbot	0	0	0	0		0	0	0	0	6		
Washington	0	0	0	0		0	0	1	1	6		
Wicomico	1	0	0	0		0	0	1	1	6		
Worcester	0	0	0	0		0	0	0	0	6		



Department of Human Resources Jurisdiction Comparison

Reporting Period: Dec-09

CHILD FATALITIES- NEW -- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09		Average	Minimum	Maximum	Total	Periods
	0	0	0	0		0	0	2	2	6
Allegany	0	0	0	0		0	0	0	0	6
Anne Arundel	0	0	0	0		0	0	0	0	6
Baltimore (City)	0	0	0	0		0	0	1	1	6
Baltimore	0	0	0	0		0	0	0	0	6
Calvert	0	0	0	0		0	0	0	0	6
Caroline	0	0	0	0		0	0	0	0	6
Carroll	0	0	0	0		0	0	0	0	6
Cecil	0	0	0	0		0	0	0	0	6
Charles	0	0	0	0		0	0	1	1	6
Dorchester	0	0	0	0		0	0	0	0	6
Frederick	0	0	0	0		0	0	0	0	6
Garrett	0	0	0	0		0	0	0	0	6
Harford	0	0	0	0		0	0	0	0	6
Howard	0	0	0	0		0	0	0	0	6
Kent	0	0	0	0		0	0	0	0	6
Montgomery	0	0	0	0		0	0	0	0	6
Prince George's	0	0	0	0		0	0	0	0	6
Queen Anne's	0	0	0	0		0	0	0	0	6
St. Mary's	0	0	0	0		0	0	0	0	6
Somerset	0	0	0	0		0	0	0	0	6
Talbot	0	0	0	0		0	0	0	0	6
Washington	0	0	0	0		0	0	0	0	6
Wicomico	0	0	0	0		0	0	0	0	6
Worcester	0	0	0	0		0	0	0	0	6



**Department of Human Resources
Family Investment Administration
Reporting Period: December -09**

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	511,673	522,010	527,111	535,403	1.6%	515,271	491,262	535,403	624,731	SFY 2010	
Recipient Households	240,174	245,549	247,928	252,148	1.7%	242,001	230,155	252,148	315,586	SFY 2010	
\$ Value Disbursed	\$66,875,856	\$68,200,945	\$69,116,557	\$70,180,988	1.5%	\$67,436,168	\$64,144,215	\$70,180,988	\$586,386,039	SFY 2010	
Cases Closed	19,357	21,027	18,499	21,096	14.0%	18,753	14,983	21,096	187,420	SFY 2010	
Applications Taken	26,615	29,664	23,325	26,646	14.2%	26,486	23,323	29,664	277,479	SFY 2010	
Approvals	23,478	26,402	20,878	25,316	21.3%	23,518	20,878	26,402	244,032	SFY 2010	
Denials	6,717	7,542	5,781	7,652	32.4%	6,707	5,781	7,652	63,941	SFY 2010	
	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	7.21%	6.61%	6.61%	6.91%	4.5%	6.91%	5.64%	7.21%	6.91%	FFY 2009	
Overpayment Error Rate	5.49%	4.99%	4.99%	5.46%	9.4%	5.46%	4.65%	5.59%	5.46%	FFY 2009	
Underpayment Error Rate	1.72%	1.62%	1.62%	1.45%	-10.5%	1.45%	0.62%	1.72%	1.45%	FFY 2009	
State-reported Negative error rate	14.73%	13.98%	13.98%	14.14%	1.1%	14.14%	13.76%	16.18%	14.14%	FFY 2009	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	27,240	28,041	22,201	25,092	13.0%	26,456	22,201	29,949	158,734	SFY 2010	
Approvals (CC, LTC & SSI)	21,701	22,741	17,193	21,772	26.6%	21,305	17,193	23,190	127,830	SFY 2010	
Denials (CC, LTC & SSI)	17,474	18,547	13,716	17,354	26.5%	16,994	13,716	18,547	101,965	SFY 2010	
Community Care Cases	288,226	278,727	287,747	278,345	-3.3%	281,269	277,278	288,226		SFY 2010	
Applications Taken	25,894	26,644	21,367	24,120	12.9%	25,230	21,367	28,473	151,377	SFY 2010	
Approvals	19,650	20,603	15,614	19,383	24.1%	19,307	15,614	21,561	115,842	SFY 2010	
Denials	16,226	17,169	12,776	16,100	26.0%	15,755	12,776	17,169	94,530	SFY 2010	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
Recipients	66,089	69,195	68,820	71,505	3.9%	67,264	62,844	71,505	84,393	SFY 2010	
Recipient Families	26,554	27,656	27,415	28,486	3.9%	26,989	25,489	28,486	36,175	SFY 2010	
% of TANF 60 Month Families	6.7%	7.4%	6.8%	6.8%	0.0%	6.8%	6.5%	7.4%		SFY 2010	
\$ Value Disbursed	\$11,530,067	\$11,988,815	\$12,113,518	\$11,845,558	-2.2%	11,629,866	10,951,770	12,113,518	69,779,197	SFY 2010	
Cases Closed	2,887	2,613	2,715	2,979	9.7%	2,773	2,453	2,989	16,636	SFY 2010	
Applications Taken	5,972	6,039	4,780	5,160	7.9%	5,570	4,780	6,074	33,419	SFY 2010	
Approvals	2,772	3,077	2,373	3,230	36.1%	2,789	2,373	3,230	16,733	SFY 2010	
Approved and "New" to the TCA Program	716	786	605	764	26.3%	712	605	786	4,274	SFY 2010	
Approved and Returning to the TCA Program	2,056	2,291	1,768	2,466	39.5%	2,077	1,768	2,466	12,459	SFY 2010	
Denials	3,990	4,471	3,422	4,032	17.8%	3,862	3,244	4,471	23,170	SFY 2010	
Payment Accuracy Rate	96.33%	96.43%	96.81%	96.60%	-0.2%	96.60%	94.00%	97.84%		FFYTD-9/09	
Federal Work Participation Rate	41.2%	41.6%	42.1%	42.9%	1.9%	42.9%	40.4%	42.9%	42.9%	FFY '09	
YTD Job Placements	1,419	2,375	3,080	3,894	26.4%	779	589	3,894	3,894	SFY 2010	
	Jan-Mar 08	Apr-Jun 08	Jul-Sep 08	Oct-Dec 08	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	54.0%	55.3%	40.0%	50.0%	25.0%	49.8%	40.0%	55.3%		Closed Cases Jan '08-Dec '08	
Employment Retention Rate	77.0%	73.8%	74.3%	70.0%	-5.8%	73.8%	70.0%	77.0%		Closed Cases Jan '08-Dec '08	



**Department of Human Resources
Family Investment Administration
Reporting Period: December -09**

TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	18,672	18,945	18,535	19,312	4.2%	18,590	17,735	19,312	24,217	SFY 2010
\$ Value Disbursed	\$3,383,081	\$3,428,782	\$3,390,712	\$3,300,386	-2.7%	3,342,675	3,227,849	3,428,782	20,056,052	SFY 2010
Cases Closed	1,431	1,565	1,567	1,387	-11.5%	1,483	1,347	1,599	8,896	SFY 2010
Applications Taken	3,739	3,940	3,254	3,584	10.1%	3,714	3,254	4,116	22,285	SFY 2010
Approvals	1,641	1,729	1,334	1,794	34.5%	1,661	1,334	1,819	9,963	SFY 2010
Denials	2,854	2,931	2,378	3,062	28.8%	2,688	2,357	3,062	16,125	SFY 2010

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	17,060	13,404	13,190	13,408	1.7%	12,147	0	17,060	72,879	SFY 2010
\$ Value Disbursed	\$10,063,032	\$7,963,392	\$8,045,826	\$8,094,502	0.6%	\$7,251,957	\$0	\$10,063,032	43,511,740	SFY 2010
Applications	19,601	17,493	12,365	11,187	-9.5%	17,914	11,187	24,610	107,483	SFY 2010
Approvals	13,009	16,444	10,557	12,958	22.7%	12,802	7,059	16,787	76,814	SFY 2010
Denials	1,467	2,083	1,492	1,671	12.0%	1,570	813	2,083	9,419	SFY 2010
MD Energy Assistance Recipients										
Recipient Households	0	0	59,431	14,398		12,305	0	59,431	73,829	SFY 2010
\$ Value Disbursed	\$0	\$0	\$19,388,290	\$5,284,800		\$4,112,182	\$0	\$19,388,290	24,673,090	SFY 2010
Applications	20,286	18,322	13,071	12,067	-7.7%	18,653	12,067	25,307	111,915	SFY 2010
Approvals	0	52,469	12,334	13,952	13.1%	13,126	0	52,469	78,755	SFY 2010
Denials	1,230	3,095	1,737	1,828	5.2%	1,771	826	3,095	10,624	SFY 2010
Arrearage (one time only)										
Recipient Households	3,643	3,176	3,534	3,325	-5.9%	3,054	0	4,647	18,325	SFY 2010
\$ Value Disbursed	\$3,700,589	\$3,264,028	\$3,470,750	\$3,353,944	-3.4%	\$3,092,358	\$0	\$4,764,834	\$18,554,145	SFY 2010
Applications	3,446	4,557	3,087	2,748	-11.0%	3,895	2,748	5,216	23,372	SFY 2010
Approvals	2,849	4,117	3,006	2,977	-1.0%	3,194	2,585	4,117	19,162	SFY 2010
Denials	430	377	255	287	12.5%	397	255	574	2,384	SFY 2010

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	10	74	61	75	23.0%	57	10	75	344	SFY 2010
# of Employment Placements	42	30	35	50	42.9%	51	30	77	305	SFY 2010
Average Wage	\$8.77	\$8.88	\$8.24	\$9.00	9.2%	9	8	9	53	SFY 2010
% with Health Benefits	95%	82%	88%	71%	-19.3%	1	1	1	5	SFY 2010
Job Retention >90 Days	78	41	59	34	-42.4%	56	34	78	338	SFY 2010



**Department of Human Resources
Family Investment Administration**
Reporting Period: December -09

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Sep-09	Oct-09	Nov-09	Dec-09		Average	Minimum	Maximum		
	92.0%	93.2%	94.1%	91.6%	-2.6%	93.1%	91.6%	94.7%		6
Allegany	100.0%	100.0%	96.2%	98.2%	2.1%	98.4%	95.9%	100.0%		6
Anne Arundel	85.5%	85.9%	90.2%	84.6%	-6.1%	87.5%	84.6%	90.5%		6
Baltimore (City)	95.6%	97.0%	96.7%	92.7%	-4.2%	96.2%	92.7%	98.3%		6
Baltimore	79.2%	76.6%	75.4%	83.6%	10.9%	80.0%	75.4%	83.9%		6
Calvert	98.9%	97.2%	100.0%	97.4%	-2.6%	98.6%	97.2%	100.0%		6
Caroline	98.5%	100.0%	91.1%	93.0%	2.1%	95.8%	91.1%	100.0%		6
Carroll	93.7%	98.2%	97.5%	93.3%	-4.3%	95.9%	93.3%	98.4%		6
Cecil	87.9%	91.3%	89.2%	86.1%	-3.5%	89.1%	86.1%	91.3%		6
Charles	92.9%	98.1%	94.0%	93.8%	-0.2%	94.4%	90.9%	98.1%		6
Dorchester	90.0%	89.5%	90.0%	94.0%	4.4%	90.8%	89.4%	94.0%		6
Frederick	90.9%	92.8%	92.9%	93.0%	0.1%	92.3%	90.9%	93.0%		6
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		6
Harford	96.2%	86.0%	98.2%	93.6%	-4.7%	94.4%	86.0%	98.3%		6
Howard	90.4%	96.6%	96.3%	87.6%	-9.0%	93.9%	87.6%	97.8%		6
Kent	100.0%	100.0%	100.0%	97.7%	-2.3%	98.4%	94.9%	100.0%		6
Montgomery	87.9%	89.3%	96.1%	92.6%	-3.7%	91.6%	87.9%	96.1%		6
Prince George's	88.8%	96.0%	97.1%	97.7%	0.6%	92.6%	81.4%	97.7%		6
Queen Anne's	95.9%	90.5%	93.2%	89.7%	-3.7%	92.4%	89.7%	95.9%		6
St. Mary's	95.1%	91.7%	96.4%	98.0%	1.6%	93.7%	86.7%	98.0%		6
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	99.4%	96.7%	100.0%		6
Talbot	100.0%	100.0%	100.0%	98.0%	-2.0%	99.2%	97.2%	100.0%		6
Washington	98.0%	98.9%	98.5%	99.1%	0.6%	98.5%	98.0%	99.1%		6
Wicomico	96.1%	92.1%	92.2%	91.7%	-0.5%	93.8%	91.7%	96.2%		6
Worcester	95.7%	97.1%	97.9%	98.5%	0.6%	98.2%	95.7%	100.0%		6



**Department of Human Resources
Family Investment Administration**
Reporting Period: December -09

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum			
	85.3%	84.2%	83.6%	82.1%	-1.9%	85.0%	82.1%	88.9%		6	
Allegany	97.4%	94.3%	98.9%	97.5%	-1.4%	96.6%	94.3%	98.9%		6	
Anne Arundel	95.3%	87.2%	87.2%	81.2%	-6.8%	88.7%	81.2%	95.3%		6	
Baltimore (City)	93.7%	94.0%	91.8%	89.7%	-2.3%	92.9%	89.7%	94.4%		6	
Baltimore	69.1%	70.6%	65.5%	64.7%	-1.2%	70.1%	64.7%	79.4%		6	
Calvert	95.5%	98.5%	97.3%	96.4%	-0.9%	97.0%	95.5%	99.0%		6	
Caroline	85.9%	85.0%	81.1%	83.3%	2.7%	84.5%	81.1%	88.0%		6	
Carroll	84.5%	92.9%	89.3%	82.0%	-8.2%	88.8%	82.0%	92.9%		6	
Cecil	92.3%	93.5%	93.7%	92.8%	-1.0%	93.2%	92.3%	94.3%		6	
Charles	90.1%	90.2%	87.9%	82.3%	-6.4%	87.5%	82.3%	91.3%		6	
Dorchester	81.8%	86.2%	88.7%	86.6%	-2.4%	85.1%	81.8%	88.7%		6	
Frederick	76.2%	82.6%	78.3%	76.4%	-2.5%	78.4%	76.2%	82.6%		6	
Garrett	100.0%	99.1%	100.0%	99.2%	-0.8%	99.4%	97.9%	100.0%		6	
Harford	92.4%	93.6%	94.7%	89.2%	-5.8%	92.8%	89.2%	94.7%		6	
Howard	68.3%	52.5%	67.3%	66.2%	-1.6%	64.8%	52.5%	76.7%		6	
Kent	96.6%	98.7%	100.0%	96.9%	-3.1%	98.2%	96.6%	100.0%		6	
Montgomery	76.9%	75.3%	83.5%	81.3%	-2.6%	81.6%	75.3%	87.7%		6	
Prince George's	84.8%	83.4%	78.5%	82.6%	5.2%	83.4%	78.5%	86.9%		6	
Queen Anne's	88.5%	90.3%	86.4%	83.2%	-3.7%	86.1%	80.8%	90.3%		6	
St. Mary's	82.6%	78.7%	86.0%	90.2%	4.9%	85.6%	78.7%	90.2%		6	
Somerset	98.1%	99.3%	96.0%	96.8%	0.9%	97.8%	96.0%	99.3%		6	
Talbot	96.5%	95.6%	96.1%	96.6%	0.6%	95.8%	95.0%	96.6%		6	
Washington	99.1%	98.3%	99.2%	99.3%	0.1%	98.9%	97.8%	99.4%		6	
Wicomico	74.4%	74.4%	77.8%	67.2%	-13.6%	74.4%	74.7%	80.1%		6	
Worcester	91.2%	92.2%	89.6%	87.2%	-2.6%	92.0%	87.2%	97.1%		6	



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for December 2009

As of Date: 12/31/2009

Run Date: 01/03/2010

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP
Pending	Timely	2832	6294	105	2211	486
Pending	Ag Delay	264	4788	229	1554	411
Pending	CI Delay	143	1634	393	543	85
Pending	No Fault				9	4
	Total	3239	12716	727	4317	986
	Compliance	91.47%	56.79%	31.44%	58.73%	54.18%
Denied	Timely	2178	2238	129	3000	590
Denied	Ag Delay	647	1134	68	1014	368
Denied	CI Delay	581	2708	218	849	180
Denied	No Fault	3	9		13	22
	Total	3409	6089	415	4876	1160
	Compliance	77.10%	66.37%	65.48%	74.74%	61.59%
Approved	Timely	2620	13182	7586	7498	2580
Approved	Ag Delay	317	2232	635	1204	648
Approved	CI Delay	221	809	533	805	404
Approved	No Fault	23	18	1	32	44
	Total	3181	16241	8755	9539	3676
	Compliance	89.21%	85.52%	92.28%	86.16%	79.93%
A+D	Timely	4798	15420	7715	10498	3170
A+D	Ag Delay	964	3366	703	2218	1016
A+D	CI Delay	802	3517	751	1654	584
A+D	No Fault	26	27	1	45	66
	Total	6590	22330	9170	14415	4836
	Compliance	83.27%	82.08%	91.65%	82.56%	75.73%
Avg Agency Delay, in days		20	35	13	36	45



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
	129	139	142	146	2.8%	135	0	146	811	6	
Allegany	1	1	0	1	100.0%	1	0	1	5	6	
Anne Arundel	4	4	5	6	20.0%	5	0	7	31	6	
Baltimore (City)	72	78	77	78	1.3%	73	0	78	440	6	
Baltimore	12	15	16	13	-18.8%	14	0	16	81	6	
Calvert	1	1	1	1	0.0%	1	0	1	6	6	
Caroline	1	1	1	2	100.0%	2	0	3	9	6	
Carroll	1	2	2	2	0.0%	1	0	2	8	6	
Cecil	1	1	1	1	0.0%	1	0	2	7	6	
Charles	1	1	1	1	0.0%	1	0	1	4	6	
Dorchester	2	0	1	1	0.0%	2	0	4	11	6	
Frederick	1	1	1	0	-100.0%	1	0	1	5	6	
Garrett	0	0	0	0	0.0%	0	0	0	0	6	
Harford	1	1	1	4	300.0%	2	0	4	10	6	
Howard	3	3	4	3	-25.0%	3	0	4	18	6	
Kent	0	0	0	0	0.0%	0	0	0	0	6	
Montgomery*											
Prince George's	23	24	22	25	13.6%	24	0	25	141	6	
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	6	
St. Mary's	3	4	4	3	-25.0%	3	0	4	17	6	
Somerset	0	0	2	2	0.0%	1	0	2	4	6	
Talbot	0	0	0	0	0.0%	0	0	0	0	6	
Washington	1	1	3	2	-33.3%	2	0	3	9	6	
Wicomico	0	1	1	1	0.0%	1	0	1	3	6	
Worcester	1	0	0	0	0.0%	1	0	1	3	6	

# of Vacant FIA PINS	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	Dec-09	FY 2011
Statewide	256.5	151.5	166	114.5	76.5	150	200	117	146	
Allegany	0	1	0	0	0	2	1	2	1	
Anne Arundel	10.5	6	10	10	6	12	18	7	6	
Baltimore (City)	115	80	77	61	28	59.5	84.5	57	78	
Baltimore	35.5	14	20	6.5	10.5	26.5	24	14	13	
Calvert	0	2	4.5	3.5	1	0	2	0	1	
Caroline	1	2	1	0	1	0	1	1	2	
Carroll	0	1	0	1	1	1	2.5	0	2	
Cecil	3.5	1	0	0	2	3	4	2	1	
Charles	8	4	2	2	1	3.5	5	1	1	
Dorchester	1	0	3	0	0	0	0	3	1	
Frederick	5	7	0	1	1.5	5	5	0	0	
Garrett	2	0	1	0	0.5	0	1	0	0	
Harford	7	8	4	0	1	0	4	2	4	
Howard	5.5	3	2	1	3	3	5	3	3	
Kent	4	2	0	0	0	1.5	0	0	0	
Montgomery*										
Prince George's	45	11.5	28.5	23.5	13	22	27	22	25	
Queen Anne's	1	0	0	0	0.5	0	2	0	0	
St. Mary's	6	0	4	1	2	3	6	1	3	
Somerset	0.5	0	1	0	1	0	0	0	2	
Talbot	0	1	0	0	1	0	0	0	0	
Washington	4	5	7	2	1	4	3	1	2	
Wicomico	2	3	1	2	1	4	5	0	1	
Worcester	0	0	0	0	0.5	0	0	1	0	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: December-09

LOCAL FIA POSITIONS

FIA	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FYTD 2009	FY 2010	FY 2011
Total PINS	2358.8	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1808.9	
# of Filled PINS	2102.3	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1662.9	
# of Vacant PINS*	256.5	151.5	166	114.5	76.5	150	200	117	146	
FIA Caseload**	454,726	481,487	523,279	551,789	558,895	562,722	587,735	666,798	705,143	
LDSS PINS Eliminated since 2002		266	355	403	399	408.5	415.32	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2010: FY 2010 vacancy data as of 12/30/09. Data reflects FTEs and does not include the 100 new grant-funded PINs.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2002-FY 2009.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: December-09

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460							4,356	6,098
Anne Arundel	1,226	1,446	950	828	625	604							5,679	7,328
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432							24,393	43,159
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503							14,184	20,166
Calvert	55	289	244	374	166	123							1,251	2,141
Caroline	562	545	384	249	146	104							1,990	2,586
Carroll	647	514	558	424	365	507							3,015	4,055
Cecil Co.	489	836	996	764	425	301							3,811	4,612
Charles	649	318	421	251	376	158							2,173	2,506
Dorchester	1,354	441	333	326	172	181							2,807	3,435
Frederick	1,006	417	545	409	496	425							3,298	4,755
Garrett	619	660	581	501	241	191							2,793	3,452
Harford	755	1,300	858	764	596	496							4,769	6,239
Howard	500	376	496	560	464	424							2,820	3,744
Kent	294	197	215	181	108	74							1,069	1,373
Montgomery	2,336	1,529	2,929	1,070	704	689							9,257	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100							10,860	15,045
Queen Anne's	399	240	186	184	90	85							1,184	1,396
St. Mary's	163	619	473	344	300	176							2,075	2,228
Somerset	264	354	309	230	104	95							1,356	2,426
Talbot	242	226	311	241	159	122							1,301	1,672
Washington	445	898	726	510	317	256							3,152	4,298
Wicomico	632	884	804	705	574	503							4,102	5,071
Worcester	243	486	379	361	201	207							1,877	2,224
TOTAL	25,735	23,242	20,574	18,577	13,228	12,216	0	0	0	0	0	0	113,572	161,487



Department of Human Resources
Family Investment Administration
 Reporting Period: December-09

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009

COUNTY	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	FY09 TOTAL	2009 Goal
Allegany	971	843	817	808	528	419	410	256	232	154	93	1	5,532	5,603
Anne Arundel	478	814	928	862	720	361	402	542	520	597	416	11	6,651	6,305
Baltimore City	3,623	2,863	2,093	2,404	4,918	7,441	5,162	3,920	1,858	2,573	2,191	189	39,235	39,134
Baltimore	2,784	2,336	1,733	1,788	1,242	1,753	1,513	1,436	1,419	1,070	1,256	39	18,369	17,700
Calvert	111	340	233	319	37	230	161	179	161	103	72	0	1,946	1,159
Caroline	426	391	391	293	134	233	168	114	103	69	29	0	2,351	2,137
Carroll	887	532	511	311	225	296	212	215	279	129	84	5	3,686	3,468
Cecil Co.	619	766	771	569	327	305	272	193	196	111	63	0	4,192	3,899
Charles	76	343	320	337	115	310	159	257	206	99	56	0	2,278	2,141
Dorchester	1,159	320	381	224	193	247	172	128	116	97	83	0	3,120	3,117
Frederick	754	382	399	441	518	524	358	349	249	154	187	8	4,323	3,915
Garrett	699	525	582	399	266	213	166	122	81	44	31	9	3,137	3,084
Harford	506	757	691	869	773	475	454	409	320	223	181	2	5,660	5,255
Howard	433	420	234	415	309	278	249	263	367	234	180	21	3,403	2,618
Kent	486	170	118	92	94	71	77	44	38	31	25	0	1,246	1,165
Montgomery	1,668	782	391	492	918	3,340	680	612	599	625	294	10	10,411	9,947
Prince George's	3,169	1,278	1,254	1,429	1,005	1,022	1,156	1,126	1,100	732	410	7	13,688	12,338
Queen Anne's	227	210	153	168	120	100	98	86	60	34	13	0	1,269	1,108
St. Mary's	79	306	318	285	124	227	201	237	157	59	31	1	2,025	1,950
Somerset	146	325	238	234	139	270	432	484	125	53	36	0	2,482	1,621
Talbot	133	178	210	170	204	176	140	118	98	58	35	0	1,520	1,252
Washington	285	625	624	500	340	470	255	251	315	182	58	0	3,905	3,472
Wicomico	146	308	348	435	419	494	684	553	588	530	119	2	4,626	4,167
Worcester	161	313	207	79	138	294	271	281	186	71	32	0	2,033	1,820
TOTAL	20,026	16,127	13,945	13,923	13,806	19,549	13,852	12,175	9,373	8,032	5,975	305	147,088	138,376



Department of Human Resources

Family Investment Administration

Reporting Period: December-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,844	3,002	2,345	2,697	15.0%	2,679	2,345	3,002	16,071	6	
Allegany	5	3	1	3	200.0%	3	1	5	19	6	
Anne Arundel	85	145	132	151	14.4%	117	85	151	701	6	
Baltimore (City)	1180	990	755	909	20.4%	979	755	1,180	5,872	6	
Baltimore	329	335	262	280	6.9%	285	248	335	1,711	6	
Calvert	10	10	9	9	0.0%	9	8	10	55	6	
Caroline	5	2	6	4	-33.3%	5	2	10	29	6	
Carroll	12	9	7	9	28.6%	10	7	13	60	6	
Cecil	7	7	8	11	37.5%	8	6	11	46	6	
Charles	103	96	72	91	26.4%	91	72	103	548	6	
Dorchester	2	3	3	0	-100.0%	2	0	3	13	6	
Frederick	9	8	9	12	33.3%	12	8	20	71	6	
Garrett	2	1	1	1	0.0%	1	1	2	8	6	
Harford	26	20	7	34	385.7%	23	7	34	136	6	
Howard	9	17	16	21	31.3%	14	8	21	86	6	
Kent	3	1	0	1	100.0%	2	0	5	11	6	
Montgomery	365	438	331	305	-7.9%	352	305	438	2,112	6	
Prince George's	487	715	604	757	25.3%	580	450	757	3,480	6	
Queen Anne's	4	3	2	5	150.0%	3	2	5	20	6	
St. Mary's	123	130	81	58	-28.4%	113	58	165	676	6	
Somerset	5	3	8	2	-75.0%	5	2	10	32	6	
Talbot	3	1	2	4	100.0%	2	1	4	13	6	
Washington	56	50	16	9	-43.8%	44	9	80	264	6	
Wicomico	7	9	11	14	27.3%	13	7	26	79	6	
Worcester	7	6	2	7	250.0%	5	1	7	29	6	



Department of Human Resources
Family Investment Administration
 Reporting Period: December-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	32,029	34,610	27,063	31,584	16.7%	31,226	27,063	34,610	187,353	6	
Allegany	570	575	424	488	15.1%	534	424	629	3,202	6	
Anne Arundel	1780	1987	1603	1908	19.0%	1,816	1,603	1,987	10,896	6	
Baltimore (City)	11,434	11,579	8,919	10,848	21.6%	10,833	8,919	12,019	64,999	6	
Baltimore	3295	3816	2934	3579	22.0%	3,411	2,934	3,816	20,468	6	
Calvert	382	377	292	323	10.6%	344	292	382	2,065	6	
Caroline	262	261	245	248	1.2%	254	245	263	1,525	6	
Carroll	421	383	280	386	37.9%	376	280	438	2,254	6	
Cecil	562	664	486	639	31.5%	593	486	664	3,559	6	
Charles	771	818	788	773	-1.9%	762	669	818	4,569	6	
Dorchester	361	353	379	357	-5.8%	347	309	379	2,079	6	
Frederick	730	799	642	760	18.4%	719	629	799	4,316	6	
Garrett	157	198	156	168	7.7%	164	131	198	986	6	
Harford	778	769	642	772	20.2%	781	642	877	4,687	6	
Howard	501	613	538	643	19.5%	571	501	643	3,426	6	
Kent	111	147	115	146	27.0%	121	97	147	727	6	
Montgomery	2056	2340	1822	1999	9.7%	1,973	1,716	2,340	11,837	6	
Prince George's	4840	5451	4117	4540	10.3%	4,612	4,117	5,451	27,671	6	
Queen Anne's	181	209	153	179	17.0%	176	153	209	1,055	6	
St. Mary's	627	747	569	561	-1.4%	637	561	747	3,823	6	
Somerset	228	238	187	223	19.3%	218	179	252	1,307	6	
Talbot	112	140	113	136	20.4%	128	112	143	768	6	
Washington	934	1041	744	756	1.6%	868	744	1,041	5,207	6	
Wicomico	673	765	641	838	30.7%	705	598	838	4,229	6	
Worcester	263	340	274	314	14.6%	283	230	340	1,698	6	



Department of Human Resources
Family Investment Administration
 Reporting Period: December-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	139	188	101	146	44.6%	151	101	188	903	6	
Allegany	5	6	0	1	100.0%	5	0	15	32	6	
Anne Arundel	10	10	9	5	-44.4%	12	5	21	69	6	
Baltimore (City)	23	32	25	20	-20.0%	28	20	35	168	6	
Baltimore	12	22	12	16	33.3%	15	11	22	92	6	
Calvert	9	4	0	5	100.0%	4	0	9	21	6	
Caroline	0	2	0	1	100.0%	1	0	2	6	6	
Carroll	4	11	2	4	100.0%	6	2	11	34	6	
Cecil	2	3	4	7	75.0%	3	0	7	20	6	
Charles	1	2	1	1	0.0%	1	0	2	5	6	
Dorchester	2	0	1	2	100.0%	2	0	6	12	6	
Frederick	17	21	10	18	80.0%	18	10	21	105	6	
Garrett	0	0	0	0	0.0%	0	0	0	0	6	
Harford	3	2	0	1	100.0%	2	0	4	13	6	
Howard	2	1	1	0	-100.0%	1	0	2	4	6	
Kent	1	2	1	0	-100.0%	1	0	2	4	6	
Montgomery	0	4	2	3	50.0%	2	0	4	14	6	
Prince George's	3	2	3	3	0.0%	3	2	5	19	6	
Queen Anne's	1	2	3	8	166.7%	3	0	8	16	6	
St. Mary's	0	0	0	3	100.0%	1	0	3	4	6	
Somerset	4	3	1	5	400.0%	4	1	5	22	6	
Talbot	0	0	0	1	100.0%	0	0	1	2	6	
Washington	10	20	5	10	100.0%	11	5	20	66	6	
Wicomico	17	14	14	17	21.4%	16	14	17	93	6	
Worcester	13	25	7	15	114.3%	14	7	25	82	6	



Department of Human Resources
Family Investment Administration
 Reporting Period: December-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	17,712	19,001	14,839	17,367	17.0%	17,262	14,839	19,001	103,574	6	
Allegany	300	274	200	205	2.5%	254	200	300	1,522	6	
Anne Arundel	934	993	797	905	13.6%	929	797	1,062	5,573	6	
Baltimore (City)	7716	8163	6204	7612	22.7%	7,521	6,204	8,388	45,127	6	
Baltimore	1599	1789	1432	1767	23.4%	1,688	1,432	1,868	10,127	6	
Calvert	235	229	167	214	28.1%	211	167	235	1,264	6	
Caroline	153	140	145	143	-1.4%	148	140	155	887	6	
Carroll	234	200	146	208	42.5%	203	146	244	1,217	6	
Cecil	278	350	278	348	25.2%	310	276	350	1,861	6	
Charles	415	439	427	419	-1.9%	407	361	439	2,439	6	
Dorchester	260	250	278	256	-7.9%	257	249	278	1,543	6	
Frederick	326	358	244	291	19.3%	311	244	358	1,865	6	
Garrett	81	106	82	91	11.0%	88	68	106	529	6	
Harford	444	473	402	433	7.7%	458	402	522	2,745	6	
Howard	170	187	150	154	2.7%	189	150	245	1,134	6	
Kent	66	81	59	99	67.8%	72	59	99	430	6	
Montgomery	624	622	477	577	21.0%	538	412	624	3,229	6	
Prince George's	2233	2440	1850	1933	4.5%	2,020	1,712	2,440	12,122	6	
Queen Anne's	117	128	99	108	9.1%	108	91	128	646	6	
St. Mary's	229	289	188	240	27.7%	232	188	289	1,391	6	
Somerset	157	174	125	149	19.2%	150	123	174	898	6	
Talbot	73	91	74	66	-10.8%	80	66	91	478	6	
Washington	520	565	417	431	3.4%	485	417	565	2,908	6	
Wicomico	382	448	394	508	28.9%	419	361	508	2,511	6	
Worcester	166	212	204	210	2.9%	188	162	212	1,128	6	



Department of Human Resources
Family Investment Administration
 Reporting Period: December-09

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	11,334	12,419	9,778	11,374	16.3%	11,134	9,778	12,419	66,805	6	
Allegany	260	292	223	279	25.1%	272	223	315	1,629	6	
Anne Arundel	751	839	665	847	27.4%	759	656	847	4,553	6	
Baltimore (City)	2515	2394	1935	2307	19.2%	2,305	1,935	2,515	13,832	6	
Baltimore	1355	1670	1228	1516	23.5%	1,423	1,228	1,670	8,538	6	
Calvert	128	134	116	95	-18.1%	121	95	138	725	6	
Caroline	104	117	94	100	6.4%	101	92	117	603	6	
Carroll	171	163	125	165	32.0%	157	125	177	943	6	
Cecil	275	304	196	273	39.3%	272	196	306	1,632	6	
Charles	252	281	288	262	-9.0%	263	221	288	1,577	6	
Dorchester	97	100	97	99	2.1%	85	56	100	511	6	
Frederick	378	412	379	439	15.8%	379	301	439	2,275	6	
Garrett	74	91	73	76	4.1%	75	61	91	449	6	
Harford	305	274	233	304	30.5%	299	233	349	1,793	6	
Howard	320	408	371	468	26.1%	367	292	468	2,202	6	
Kent	41	63	55	46	-16.4%	47	35	63	282	6	
Montgomery	1067	1276	1012	1114	10.1%	1,080	970	1,276	6,482	6	
Prince George's	2117	2294	1660	1847	11.3%	2,008	1,660	2,294	12,050	6	
Queen Anne's	59	76	49	58	18.4%	62	49	76	373	6	
St. Mary's	275	328	300	260	-13.3%	292	252	337	1,752	6	
Somerset	62	58	53	67	26.4%	59	47	68	355	6	
Talbot	36	48	37	65	75.7%	46	36	65	275	6	
Washington	348	406	306	306	0.0%	328	286	406	1,969	6	
Wicomico	267	294	222	299	34.7%	258	209	299	1,546	6	
Worcester	77	97	61	82	34.4%	77	54	97	459	6	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: December-09

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	252,780	252,030	252,507	253,423	0.4%	252,665	252,030	253,423	N/A	6	
Number of Active Cases Added during the Month	3,729	3,927	3,312	3,463	4.6%	3,746	3,312	4,064	22,473	6	
Number of Active Cases Subtracted during the Month	4,479	3,450	2,396	4,079	70.2%	3,735	2,396	4,479	22,410	6	
Total Active Caseload at the End of the Month	252,030	252,507	253,423	252,807	-0.2%	252,675	252,030	253,423	N/A	6	
In-state Caseload	221,479	221,897	222,730	222,135	-0.3%	222,076	221,479	222,730	N/A	6	
Interstate Caseload	30,551	30,610	30,693	30,672	-0.1%	30,599	30,517	30,693	N/A	6	
Interstate Cases Initiated By Maryland to Another State	15,647	15,630	15,654	15,611	-0.3%	15,644	15,611	15,665	N/A	6	
Interstate Cases Received By Maryland from Another States	14,464	14,545	14,608	14,638	0.2%	14,517	14,411	14,638	N/A	6	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	164,793	165,267	165,879	165,862	0.0%	165,172	164,370	165,879	N/A	6	
# of Children in the Caseload with Paternity Established	139,711	140,150	140,278	140,195	-0.1%	139,932	139,402	140,278	N/A	6	
% of Children in the Caseload with Paternity Established	84.8%	84.8%	84.6%	84.5%	0.0%	84.7%	84.5%	84.8%	N/A	6	
# of Children Needing Paternity Established at the Beginning of the Month	25,009	25,082	25,117	25,601	1.9%	25,172	24,968	25,601	N/A	6	
# of Children Needing Paternity Established Added during the Month	1,742	1,800	1,626	1,602	-1.5%	1,743	1,602	1,851	10,458	6	
# of Children Needing Paternity Established Subtracted during the Month	1,669	1,765	1,142	1,536	34.5%	1,675	1,142	2,126	10,048	6	
# of Children Needing Paternity Established at the End of Month	25,082	25,117	25,601	25,667	0.3%	25,241	24,968	25,667	N/A	6	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	204,854	205,071	205,332	204,997	-0.2%	205,159	204,854	205,352	N/A	6	
% of Cases in Caseload with a Support Order	81.3%	81.2%	81.0%	81.1%	0.1%	81.2%	81.0%	81.3%	N/A	6	
# of Cases Needing a Support Order Established at the Beginning of Month	47,428	47,176	47,436	48,091	1.4%	47,392	47,064	48,091	N/A	6	
# of Cases Needing a Support Order Established Added during the Month	3,089	3,248	2,758	2,873	4.2%	3,091	2,758	3,340	18,545	6	
# of Cases Needing a Support Order Established Subtracted during the Month	3,341	2,988	2,103	3,154	50.0%	2,967	2,103	3,341	17,799	6	
# of Cases Needing a Support Order Established at the End of the Month	47,176	47,436	48,091	47,810	-0.6%	47,517	47,159	48,091	N/A	6	



Department of Human Resources
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Current Support Collections	REPORTING PERIODS					% Change	YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
Amount of Current Support Due	\$ 50,940,093	\$ 51,383,709	\$ 50,943,058	\$ 51,211,938	0.5%	\$ 51,151,358.46	\$ 50,940,093.44	\$ 51,467,462.82	\$ 306,908,151	6	
Amount Distributed toward Current Support	\$ 29,869,156	\$ 32,326,348	\$ 29,953,365	\$ 33,060,030	10.4%	\$ 31,472,488.99	\$ 29,869,155.62	\$ 33,060,030.24	\$ 188,834,934	6	
Percent of Current Support Distributed	58.6%	62.9%	58.8%	64.6%	5.8%	61.5%	58.6%	64.6%	N/A	6	
Number of Cases with Current Support Due	132,757	132,631	132,373	132,541	0.1%	132,644	132,373	132,804	N/A	6	
Number of Cases that had a Distribution toward Current Support	82,859	83,970	81,984	84,543	3.1%	83,467	81,984	84,716	N/A	6	
# of Cases that did not have a Distribution toward Current Support	49,898	48,661	50,389	47,998	-4.7%	49,178	47,998	50,389	N/A	6	
% of Cases that had a Distribution toward Current Support	62.4%	63.3%	61.9%	63.8%	1.9%	62.9%	61.9%	63.8%	N/A	6	

Arrears Collections	REPORTING PERIODS					% Change	YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
Amount of Arrears Owed	\$ 1,682,580,016	\$ 1,687,827,037	\$ 1,696,307,927	\$ 1,700,688,201	0.3%	\$ 1,685,927,688.96	\$ 1,669,535,575.51	\$ 1,700,688,200.75	N/A	6	
Amount Distributed toward Arrears	\$ 8,299,625	\$ 8,194,728	\$ 6,220,046	\$ 10,309,269	65.7%	\$ 8,227,414.89	\$ 6,220,046.03	\$ 10,309,269.43	\$ 49,364,489	6	
Percent of Arrears Distributed	0.5%	0.5%	0.4%	0.6%	0.2%	0.5%	0.4%	0.6%	N/A	6	
Number of Cases in Arrears	165,400	165,184	166,996	164,170	-1.7%	165,244	163,982	166,996	N/A	6	
Number of Cases in Arrears that had a Distribution toward Arrears	48,206	48,347	40,969	56,425	37.7%	47,543	40,969	56,425	N/A	6	
Number of Cases in Arrears that did not have a Distribution toward Arrears	117,194	116,837	126,027	107,745	-14.5%	117,701	107,745	126,027	N/A	6	
Percent of Cases in Arrears that had a Distribution toward Arrears	29.1%	29.3%	24.5%	34.4%	9.8%	28.8%	24.5%	34.4%	N/A	6	

Disbursed Collections	REPORTING PERIODS					% Change	YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	Average		Minimum	Maximum	Total	Periods	
Total Child Support Disbursed in the Month	\$ 42,393,327	\$ 41,511,553	\$ 36,478,115	\$ 45,878,061	25.8%	\$ 42,011,564.72	\$ 36,478,115.19	\$ 47,643,845.94	\$ 252,069,388	6	
Total Number of Paying Cases	100,070	101,278	98,755	102,520	3.8%	100,875	98,755	102,858	N/A	6	
Percent of Paying Cases	52.8%	53.4%	52.2%	54.0%	1.8%	53.2%	52.2%	54.3%	N/A	6	
Number Children in Cases Receiving Support	106,237	107,583	104,867	108,491	3.5%	106,841	104,867	108,491	N/A	6	
Total Payment Issued (Transactions)	213,641	215,708	190,634	234,276	22.89%	212,647	190,634	234,276	1,275,882	6	
Checks Issued in Error	18	18	16	11	-31.25%	16	11	18	94	6	
Dollar Value of Payments Issued in Error	\$ 12,846	\$ 12,264	\$ 14,377	\$ 7,029	-51.11%	\$ 10,889	\$ 4,046	\$ 14,775	\$ 65,337	6	



**Department of Human Resources
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Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Sep-09	Oct-09	Nov-09	Dec-09	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	176	260	157	157	0.0%	181	134	260	1,087	6
# of cases receiving payments from referrals	149	229	132	149	12.9%	171	132	229	1,023	6
% of cases receiving payments from referrals	84.66%	88.08%	84.08%	94.90%	12.9%	95.27%	84.08%	119.40%	94.11%	6
# of payments made via wage-withholding	88	113	71	108	52.1%	91	71	113	543	6
% of payments made via wage-withholding	59.06%	49.34%	53.79%	72.48%	34.8%	54.09%	43.63%	72.48%	53.08%	6
NPEP total payments made	\$907,315	\$1,117,802	\$786,315	\$1,057,694	34.5%	\$932,328	\$786,315	\$1,117,802	\$5,593,969	6

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU II. Reduce Violent Crimes Against Women and Children by 25% by 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
F1. Reduce by 10% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 2009: 8757 2009: 8429 June December		
			# Reunifications: SFY 08: 1548 09: 1616 (through Dec): 871 SFY SFY 10		
			# Children receiving In-Home Services: June 2008: 3743 2009: 3539 2009: 3175 June December		
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	9 jurisdictions are trained to date. The 1555 youth who are receiving in-home services and 5774 youth in out-of-home care in these jurisdictions are benefitting from FCP.	Trainings are rolling out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	7/14/09 - 11/30/09: Baltimore City	11/24/09			
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09	6 jurisdictions trained.		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	Training rolling out according to schedule.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	Training rolling out according to schedule.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	Training will roll out according to schedule.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	Training will roll out according to schedule.		
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	1/10	<i>Maryland Cares</i> began accepting referrals on 12.28.09.		

Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	4/30/10	Strategic plan development in progress. Began accepting referrals in October 2010.		
	Establish a Governance Body, Administration Team and Advisory Groups in preparation for beginning service delivery in fall 2010.	9/29/10	Process targeted to begin in spring 2010.		
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	New CME providers assumed full operation of services on 12/28/09.	12/28/09	The Board of Public Works approved the award of the contracts on 11/4/09.	Seven week transition period from 11/5/09 - 12/27/09 to ensure smooth transition for the children receiving services.	
F2. Facilitate 780 adoptions.			FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010 (through 12/31/09): 382		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	All cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	1) Reviewed 112 adoption cases 2) 76% of permanency plans were established timely 3) TPR had been granted in 82% of existing adoption cases and 50% of newly established plans 4) 86% of youth reviewed resided in a pre-finalized adoptive home	CRBC's first quarterly report was for reporting period July 1, 2009 - September 30, 2009	
F3. Ensure that No More than 12% of Children are Placed in Group Homes by End of FY10				December 2009: # Children in Group Homes: 994 Children in OOH placement: 8429	Total Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.	

Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09	Policy was issued in September.		
		10/09	# of children coming into care after policy was issued: Cumulative total since Oct 09: 707		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
F4. Increase to 75% the percent of children placed in family homes.			June 2009: 76.6% December 2009: 76.9%	December 2009: # Children in Family Homes: 6486 # Children in OOH placement: 8429	Total Total
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
F5. Increase by 10 points the percentage of children placed in their home jurisdiction (in both group homes and foster homes).			Family Homes: March 2009: 53% December 2009: 55% (3385 of 6154)	Group Homes: March 2009: 38% December 2009: 44% (437 out of 994)	
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	(see above)
As part of the PIP, a work group focusing on resource development and support has been formed and is expected to develop plans that will impact this target.	Plans due 1/10 at which time targets will be set.	01/10	Work group formed and at work.		
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.		
	Evaluate submitted Offers.	01/10 - 5/10	Offers received, and evaluation process has begun.		
	Award contracts.	7/1/2010			
F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less during FY10			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children)		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	(see above)
Implement CFSR program improvement plan (PIP)	CFSR expected to be received by DHR in spring 2010, at which time targets will be set.	TBD			

GDU VI. Improve the Marketable Skills of Maryland's Adult Workforce by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	10 training partnerships	6/10	Partnerships are being negotiated, currently established or under development are: - Dept of Housing and Community Development (Weatherization Program) - Biotechnical Institute of Maryland (Lab Associates) - Maryland Center for Construction Education and Innovation - CVS (pharmacy internship program) - Maryland Center for Arts and Technology (health care careers) - Workforce Pipeline Solutions Interagency "Jump Start" Program (training and supportive services) - Jump Start Initiative (construction training program) - Civic Works (health care and green jobs) - Survive and Thrive - Open Society Institute - Baltimore Ex-Offender Re-Entry Employment		
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10			
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	Coordinate with strategic business partners, DLLR and GWIB to identify employment opportunities in targeted job sectors.		

Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
C. FY 2010 Sub Goal - Increase Participation Rate for Children by 8% to 66% (220440 of 334,000 eligible recipients 18 and younger)			October 2009: (236,734)		
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done.	September 2010	<p>Step1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the responses, FIA has identified the following needs and corresponding actions:</p>	<p>The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions.</p>	
			<p>* The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so. Update: Telephone interviewing training is scheduled for December in Baltimore County. After the first of the year we will reach out to the other jurisdictions that have not had the training to encourage them to schedule it.</p>		
			<p>* DHR will provide support to overcome 5 barriers cited by local offices: 1) Identifying funds to purchase telephone headsets for case managers; 2) Implementing best practices to manage the volume of walk-in applicants such that workers can be freed up from intake rotation; 3) OTHS is working to remove system barriers to scheduling telephone interviews; 4) Identifying ways make available the administrative time to mail out applications to redetermination population; and 5) Implementing procedures such that applications are signed. Updates: 1) in process; 2) TA teams are going into the watch list of jurisdictions according to schedule; 3) on schedule for 6/10; 4) part of TA team's evaluation; 5) part of TA team's evaluation.</p>		

			<p>Step 2: June is the target date for automated system programming by ACS that will support scheduling of telephone interviews. Development of case information form on hold until FY 2011.</p> <p>Step 3: Starting in July 2010, we will be able to fully implement telephone interviews for all hardship reasons.</p>	<p>The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold until FY 2011.</p>	
Increase use of group redeterminations.	Group redeterminations used by 18 jurisdictions by June 2010.	June 2010	<p>FIA surveyed local jurisdictions to obtain current information. Based on the analysis of this survey, DHR will provide support to overcome 3 barriers cited by local offices: 1) Identifying adequate space; 2) Identifying ways to free up staff; and 3) Managing schedule changes. <i>Update: The TA teams are working on these barriers with watch list jurisdictions according to schedule.</i></p>	<p>This is not appropriate for all jurisdictions so the expectation is not that all jurisdictions will use this strategy.</p>	

Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	September 2010	Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. <i>This has been done.</i>	DHR does not have authority to define the CBOs' activities. This program is still very new, with operational issues being sorted out between FNS and FIA.	
			Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <i>This has been done - we identified 10 jurisdictions that are not covered by the existing CBO partners.</i>		
			Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. <i>DHR is participating with the CBOs on their No Wrong Door Model Workgroup to expand the CBOs in the FSP Outreach Plan, as well as the volunteer CBOs whose staff are trained to help constituents apply using SAIL in jurisdictions not now covered by CBO outreach. However, the group is now focusing on expanding the number of SAIL-trained CBO's in Baltimore County, our current hot spot. We recently sent to FNS an addendum to our 2010 FSP Outreach Plan, which would add Associated Catholic Charities to the plan. We have also participated in conference calls with two CBOs that will be doing EIC outreach.</i>		
Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL.	42 additional CBOs trained. Increase total SAIL applications for FSP to 4500 per month.	September 2010	37 CBOs currently trained. September 09 baseline of 3700 SAIL applications per month for FSP. October: 4255 applications November: 3523 applications	The increase in CBOs trained is based on expected interest from CBOs and may not increase as much as we plan.	
Implement customer care center in Baltimore that will handle SAIL applications for the metro area.	Fully functional customer care center.	June 2010	Center opened 11/30/09.	Initial focus is to handle FIA benefit applications filed via SAIL for Baltimore County, adding the other local departments in the Baltimore metro area over the next year.	

<p>Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.</p>	<p>Reports produced and FSP information sent to potentially eligible families.</p>	<p>TBD based on MSDE's confidentiality concerns</p>	<p>Meeting scheduled on 1.12.10 between NWN Corporation, DHR, DHMH, MSDE, Microsoft and Montgomery County to discuss the Decision Paper regarding this project. MSDE expressed confidentiality concerns that need to be addressed.</p>	<p>Project is funded by a \$20,000 grant from Microsoft. Implementing the software statewide would require state investment.</p>	
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