



Department of Human Resources
StateStat

Reporting Period: February

DHR Management Team

Operations: **Brian L. Wilbon**
 Programs: **Stacy L. Rodgers**
 Chief of Staff: **Oronde Miller**

Administrations:

Social Services Administration: **Carnita White**
 Family Investment Administration: **Kevin M. McGuire**
 Child-Support Enforcement Administration: **Joseph A. Jackins, Jr.**

Secretary Brenda Donald

Appointed January 2007

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	12/29/09	01/12/10	01/26/10	02/09/10		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	9,214.2	8,398.5	10,318.5	12,976.9						
Office of the Secretary	19.5	3.0	0.0	9.0		16.1	0.0	145.3	433.6	27
Operations	0.0	0.0	24.0	45.5	89.6%	55.0	0.0	262.5	1,485.0	27
Social Services	0.5	0.0	0.0	1.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	0.0	0.0	83.5	573.3	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	9,194.7	8,395.5	10,211.0	12,348.1	20.9%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	59.5	56.0	86.5	60.5	-30.1%	65.1	27.4	112.7	1,758.8	27
Operations	87.3	129.7	142.7	135.4	-5.1%	141.1	99.0	180.2	3,809.1	27
Social Services	16.9	30.5	39.3	29.1	-26.0%	35.7	20.4	57.1	964.0	27
Family Investment	39.9	31.5	66.0	60.9	-7.7%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	147.9	200.0	195.0	238.7	22.4%	215.9	153.2	286.8	5,828.7	27
LDSS	1,811.2	1,970.6	2,255.6	2,348.6	4.1%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.0	0.5	0.0	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	10.0	14.0	9.7	10.4	0.0%	2.5	0.0	31.2	68.7	27
LDSS	92.9	120.0	109.7	84.5	-23.0%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	1.0	1.8	0.0	5.0	0.0%	12.3	0.0	27.0	331.7	27
Operations	13.8	9.4	2.2	0.1	-95.5%	6.5	0.0	21.6	175.8	27
Social Services	3.0	4.0	3.3	3.0	-9.1%	4.2	0.0	16.4	113.8	27
Family Investment	7.5	12.8	0.6	8.2	1266.7%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	20.2	29.1	5.8	2.0	-65.5%	21.3	0.0	42.8	575.2	27
LDSS	463.4	538.1	370.4	193.3	-47.8%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	10	6	11	18	63.6%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	0	1	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	1	3	0	0.0%	0.7	0.0	2.0	18.0	26
FROI LAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	0	2	0	3	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources LDSS Personnel

Reporting Period: February 10

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	12/29/09	01/12/10	01/26/10	02/09/10		Average	Minimum	Maximum	Total	Periods
Allegany	272.0	277.7	349.5	324.0	-7.3%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	578.9	504.0	801.4	1071.1	33.7%	547.0	279.0	906.0	14,769.0	27
Baltimore City	2693.3	1707.9	2115.5	4327.4	104.6%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	975.0	791.2	1018.7	1177.6	15.6%	244.8	58.0	513.0	6,610.5	27
Calvert	265.5	336.5	266.3	271.0	1.8%	280.2	226.0	333.5	7,564.6	27
Caroline	276.5	277.5	323.0	314.0	-2.8%	273.6	231.0	355.0	7,386.6	27
Carroll	272.5	274.5	285.5	278.0	-2.6%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	236.0	264.0	264.0	258.5	-2.1%	262.5	239.0	332.0	7,087.1	27
Charles	287.0	317.7	370.5	271.5	-26.7%	294.0	213.5	444.0	7,937.0	27
Dorchester	264.0	263.5	267.5	280.8	5.0%	266.9	240.0	312.5	7,207.1	27
Frederick	273.0	275.5	306.8	303.3	-1.1%	277.7	244.5	374.6	7,497.3	27
Garrett	291.4	294.3	302.5	330.7	9.3%	258.0	251.0	273.0	6,965.3	27
Harford	298.3	245.1	338.9	323.8	-4.5%	332.1	181.8	438.7	8,967.2	27
Howard	166.5	367.0	739.7	394.2	-46.7%	282.7	183.0	451.8	7,633.2	27
Kent	269.0	285.0	265.5	246.0	-7.3%	256.2	246.0	275.5	6,916.5	27
Montgomery	92.0	131.0	364.3	0.0	-100.0%	129.9	32.0	265.0	3,506.9	27
Prince George's	248.0	208.5	345.5	589.3	70.6%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	246.0	264.0	277.5	267.0	-3.8%	247.9	214.0	287.1	6,694.3	27
Somerset	48.0	117.0	54.0	74.0	37.0%	99.7	30.0	178.6	2,691.5	27
St. Mary's	0.0	0.0	0.0	114.9	0.0%	3.6	0.0	55.3	96.0	27
Talbot	276.0	266.0	264.0	255.0	-3.4%	249.6	63.0	375.0	6,738.3	27
Washington	437.5	377.0	368.2	431.0	17.1%	331.8	234.5	595.6	8,959.0	27
Wicomico	283.2	268.0	290.4	268.0	-7.7%	257.8	231.0	299.0	6,959.7	27
Worcester	145.1	282.6	231.8	177.0	-23.6%	159.1	69.0	216.0	4,295.9	27
TOTAL	9194.7	8395.5	10211.0	12348.1						



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ON CALL OVERTIME BY JURSDICTION

	12/29/09	01/12/10	01/26/10	02/09/10	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	255.5	264.0	260.0	252.5	-2.9%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	534.4	504.0	681.0	581.4	-14.6%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	216.0	367.0	347.5	183.0	-47.3%	230.8	58.0	513.0	6,232.5	27
Calvert	264.0	264.0	255.0	269.0	5.5%	249.3	199.5	291.0	6,730.2	27
Caroline	246.0	264.0	273.0	255.0	-6.6%	252.7	217.0	300.5	6,823.5	27
Carroll	272.5	274.5	285.5	278.0	-2.6%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	236.0	264.0	264.0	258.0	-2.3%	250.7	183.0	327.0	6,767.6	27
Charles	263.5	262.5	254.0	244.0	-3.9%	251.6	182.5	286.4	6,793.2	27
Dorchester	243.0	263.5	263.5	254.5	-3.4%	249.1	236.0	263.5	6,727.0	27
Frederick	273.0	237.0	268.3	255.0	-5.0%	250.6	244.5	273.0	6,767.5	27
Garrett	252.5	271.5	268.0	297.6	11.0%	258.0	251.0	273.0	6,965.3	27
Harford	241.2	223.5	272.4	258.4	-5.1%	258.7	140.5	360.0	6,986.0	27
Howard	166.5	367.0	255.0	211.0	-17.3%	257.3	183.0	440.0	6,946.8	27
Kent	264.0	264.0	255.0	246.0	-3.5%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	248.0	208.5	208.5	200.5	-3.8%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	246.0	264.0	264.0	255.0	-3.4%	247.9	214.0	287.1	6,694.3	27
Somerset	48.0	117.0	54.0	69.0	27.8%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	276.0	266.0	264.0	255.0	-3.4%	249.4	63.0	375.0	6,733.8	27
Washington	255.0	264.0	264.0	246.0	-6.8%	249.3	228.0	264.0	6,730.8	27
Wicomico	268.9	264.0	255.0	246.0	-3.5%	250.2	231.0	279.0	6,754.5	27
Worcester	132.1	201.1	186.1	177.0	-4.9%	157.8	69.0	216.0	4,259.9	27
TOTAL	5202.1	5675.1	5697.8	5291.9						



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SICK LEAVE BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	12/29/09	01/12/10	01/26/10	02/09/10		Average	Minimum	Maximum	Total	Periods
Allegany	68.3	65.3	69.5	79.3	14.1%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	98.6	87.2	115.9	114.1	-1.6%	114.0	58.1	151.4	3,077.3	27
Baltimore City	740.0	820.0	911.0	968.3	6.3%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	26.0	50.0	146.0	48.0	-67.1%	187.1	63.6	263.5	5,051.0	27
Calvert	31.2	23.2	21.0	23.1	10.0%	29.3	16.1	41.3	790.1	27
Caroline	13.0	32.0	26.0	14.0	-46.2%	26.3	11.0	44.0	709.0	27
Carroll	51.0	34.9	43.9	59.3	35.1%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	36.2	72.4	74.8	79.1	5.7%	83.4	50.6	125.6	2,251.4	27
Charles	37.0	45.0	55.0	46.0	-16.4%	31.5	10.0	81.5	850.0	27
Dorchester	47.4	43.0	51.0	50.2	-1.6%	48.3	29.1	71.8	1,305.3	27
Frederick	42.0	32.0	58.3	47.0	-19.4%	55.4	26.7	76.0	1,495.8	27
Garrett	16.0	19.0	21.0	20.5	-2.4%	25.8	10.0	42.0	697.0	27
Harford	61.9	39.0	66.7	100.0	49.9%	79.3	49.8	102.1	2,141.0	27
Howard	39.9	41.3	56.0	65.0	16.1%	56.0	23.6	89.4	1,511.1	27
Kent	25.0	23.0	19.0	30.0	57.9%	20.3	8.0	40.5	548.1	27
Montgomery	134.3	182.1	163.6	0.0	-100.0%	163.3	91.7	214.6	4,408.2	27
Prince George's	50.4	65.8	31.5	280.4	790.2%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	15.0	14.2	22.6	12.7	-43.8%	26.7	8.1	57.5	720.3	27
Somerset	19.1	16.9	28.4	35.7	25.7%	33.0	15.9	65.5	890.4	27
St. Mary's	37.7	27.9	27.5	46.0	67.3%	44.9	22.8	88.9	1,212.4	27
Talbot	16.0	11.0	23.0	30.0	30.4%	34.6	16.0	55.0	933.0	27
Washington	116.3	102.7	126.7	96.2	-24.1%	108.4	72.0	171.4	2,926.0	27
Wicomico	51.7	78.2	71.4	74.5	4.3%	68.3	39.3	104.6	1,844.3	27
Worcester	37.2	44.5	25.8	29.2	13.2%	30.6	10.8	58.4	827.4	27
TOTAL	1811.2	1970.6	2255.6	2348.6						



Department of Human Resources LDSS Personnel

Reporting Period: February 10

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	12/29/09	01/12/10	01/26/10	02/09/10						
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.9	0.5	1.9	1.0	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	53.0	53.0	69.0	48.5	-29.7%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	0.0	0.0	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	1.4	1.8	1.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.0	0.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	20.0	11.0	9.0	10.0	11.1%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	10.0	10.0	10.0	10.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.0	0.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	24.1	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	9.0	10.0	10.0	10.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	10.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	0.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	8.0	4.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	92.9	120.0	109.7	84.5						



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UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	12/29/09	01/12/10	01/26/10	02/09/10						
Allegany	0.0	0.0	0.0	0.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	10.9	11.9	2.8	0.0	-100.0%	15.2	0.6	51.8	409.2	27
Baltimore City	191.0	224.0	115.0	114.7	-0.3%	182.9	57.0	291.0	4,939.0	27
Baltimore	0.0	2.0	6.0	0.0	-100.0%	15.5	1.0	31.0	417.9	27
Calvert	8.9	11.9	7.6	5.4	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	14.7	9.0	4.2	19.8	371.4%	5.5	2.4	11.4	149.0	27
Cecil Co.	11.7	12.5	9.1	10.0	9.9%	18.7	2.5	38.5	505.0	27
Charles	0.0	0.0	0.0	9.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	7.0	8.5	5.5	11.5	109.1%	5.9	0.0	29.0	158.4	27
Frederick	8.0	0.0	0.0	0.0	0.0%	5.1	0.0	40.0	138.6	27
Garrett	32.0	8.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	30.0	35.0	38.0	0.0	-100.0%	14.1	0.3	60.0	380.4	27
Howard	1.9	8.3	1.0	3.0	0.0%	4.8	0.0	15.8	128.3	27
Kent	3.0	2.0	1.5	1.0	-33.3%	2.5	0.0	13.0	66.5	27
Montgomery	19.7	22.7	9.1	0.0	-100.0%	22.7	1.8	49.1	612.3	27
Prince George's	104.8	155.5	135.2	13.5	-90.0%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.3	0.9	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	11.5	21.0	14.5	5.4	-62.8%	7.9	0.0	22.0	214.5	27
Talbot	8.0	0.0	10.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.3	5.5	10.0	0.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	463.4	538.1	370.4	193.3						



Department of Human Resources

Social Services Administration

Reporting Period: Jan-10

Place Matters *

	Baseline		FY 2010 Goal		REPORTING PERIOD: Monthly				Source
					Oct-09	Nov-09	Dec-09	Jan-10	
Current Measures	Date	Data	Goal	Target					for Baseline and Results
Children in Out-of-Home Placement **	6/30/2009	8,756	Reduce by 10%	7,880	8,580	8,512	8,431	8,410	State Stat
Children in Group Homes (% of all placements)	6/30/2009	12.7%	12% or less	12.0%	11.9%	11.8%	11.8%	11.6%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2009	76.6%	75% or more	75.0%	77.2%	77.0%	77.0%	77.2%	State Stat
Adoptions	FY09	770	Increase by 10	780	PROGRESS TO DATE DURING FY 2010, as of				State Stat
					Jan-10	% of Target	Expected	58%	
					441		Actual	57%	
					REPORTING PERIOD: Point in Time				
Children Placed in their Home Jurisdiction ***					3/31/09	6/30/09	9/30/09	12/31/09	
Family Homes --	3/31/2009	53%	increase percentage	63%	53%	49%	56%	55%	Baseline: MD CHESSIE
Group Homes --	3/31/2009	38%	by 10 points	48%	38%	41%	42%	44%	Source: MD CHESSIE

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2010

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** Children Placed in Home Jurisdiction -- Challenges remain for identifying the placement jurisdiction for children placed in private Treatment Foster Care and Ind. Living Programs

3/31/09 Data Missing: Family Foster Homes - 27%; Group Homes - 0%

6/30/09 Data Missing: Family Foster Homes - 27%; Group Homes - 1%

9/30/09 Data Missing: Family Foster Homes - 19%; Group Homes - 0%

12/31/09 Data Missing: Family Foster Homes -- 17%; Group Homes -- 0%



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CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	% Change	Average	Minimum	Maximum	Total	Periods
Investigations										
Total # Open at beginning of month *	4,249	4,735	4,996	4,838	-3.16%	4,518	3,692	4,996	31,627	7
Total # New during report month	2,452	2,223	2,042	2,375	16.31%	2,221	1,999	2,452	15,544	7
Total # Completed during month	1,966	1,913	2,190	2,267	3.52%	2,199	1,884	2,714	15,393	7
Total # Open at end of month	4,735	5,045	4,848	4,946	2.02%	4,540	3,692	5,045	31,778	7
Total New Allegations	2,766	2,581	2,382	2,857	19.94%	2,593	2,269	2,900	18,152	7
Physical Abuse	989	954	881	1,015	15.21%	840	546	1,015	5,883	7
Sexual Abuse	287	283	328	317	-3.35%	298	283	328	2,089	7
Mental Injury-Abuse	3	6	7	20	185.71%	7	2	20	48	7
Neglect	1,485	1,337	1,166	1,505	29.07%	1,446	1,166	1,672	10,122	7
Mental Injury-Neglect	2	1	0	0	0.00%	1	0	3	10	7
Reports	4,371	4,042	3,694	4,265	15.46%	3,976	3,535	4,371	27,833	7

* Beginning of Month Jan-10 Investigations do not match End of Month December 09 Investigations due to one time corrections for Calvert, Harford, St. Mary's, and Washington Counties

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	% Change	Average	Minimum	Maximum	Total	Periods
Total Findings	2,561	2,291	2,766	2,935	6.11%	2,706	2,291	3,093	18,942	7
"Indicated" Findings Total	573	445	496	523	5.44%	549	445	656	3,845	7
Physical Abuse	188	93	108	127	17.59%	123	93	188	863	7
Sexual Abuse	85	80	79	84	6.33%	96	79	128	675	7
Mental Injury-Abuse	0	0	0	0	0.00%	1	0	9	10	7
Neglect	256	272	309	312	0.97%	318	256	393	2,223	7
Mental Injury-Neglect	44	0	0	0	0.00%	11	0	44	74	7
"Unsubstantiated" Findings Total	508	432	524	506	-3.44%	515	432	615	3,605	7
Physical Abuse	132	114	163	149	-8.59%	147	104	195	1,028	7
Sexual Abuse	36	52	27	58	114.81%	49	27	79	342	7
Mental Injury-Abuse	1	0	0	1	0.00%	2	0	10	17	7
Neglect	315	266	333	297	-10.81%	313	266	349	2,191	7
Mental Injury-Neglect	24	0	1	1	0.00%	4	0	24	27	7
"Ruled Out" Findings	1,480	1,414	1,746	1,906	9.16%	1,642	1,328	1,906	11,492	7

IN-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Total Families	3,359	3,180	3,195	3,174	-0.66%	3,264	3,174	3,538	22,846	7
New Families	819	670	624	586	-6.09%	699	586	819	4,893	7
Cases Closed	998	656	643	616	-4.20%	755	616	1,021	5,286	7
End of Month Total Families	3,180	3,194	3,176	3,144	-1.01%	3,208	3,144	3,359	22,454	7



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OUT-OF-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Total Children	8,658	8,580	8,512	8,431	-0.95%	8,632	8,431	8,761	60,422	7
New Out-of-Home Placements	233	239	235	249	5.96%	254	233	295	1,775	7
Total # of Child Welfare Caseworkers **	633	638	643	638	-0.86%	641	633	646	4,484	7
AVG Caseload Volume for Caseworkers	14	13	13	13	0.62%	13	13	14	94	7
Children Leaving Out-of-Home Placement	311	307	316	270	-14.56%	303	262	331	2,118	7
Children Adopted	46	89	77	59	-23.38%	63	36	89	441	7
Children Reunified	135	149	153	129	-15.69%	143	129	156	998	7
Children in Legal Guardianship	71	35	41	42	2.44%	48	35	71	337	7
Aged Out	53	31	40	35	-12.50%	45	31	55	314	7
Other	6	3	5	5	0.00%	4	2	6	28	7
End of Month - Total Children	8,580	8,512	8,431	8,410	-0.25%	8,583	8,410	8,763	60,079	7
Placement Setting										
Children in Family Homes	6,264	6,205	6,153	6,151	-0.03%	6,255	6,151	6,370	43,782	7
Children in Group Homes	1,022	1,001	994	973	-2.11%	1,022	973	1,077	7,151	7
Children in Residential Treatment Centers	287	287	286	281	-1.75%	289	281	295	2,020	7
Children in Independent Living	261	267	269	270	0.37%	267	261	270	1,867	7
Children in other placements	387	403	394	396	0.51%	392	381	403	2,741	7
Children in Trial Home Visits	359	349	335	339	1.19%	360	335	402	2,518	7
Race ***										
Black/African-American only			71.6%							
White/Caucasian only			21.5%							
Other only (only one Other race selected)			0.4%							
Multiple (multiple races selected)			2.9%							
Missing (includes blank, declined, unable to determine)			3.6%							
Ethnicity										
Hispanic			3.1%							

** Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

*** MD CHESSIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Foster Families	3,135	3,097	3,094	3,078	-0.52%	3,118	3,078	3,156	21,825	7
New Homes	77	63	50	54	8.00%	73	50	95	508	7
Closed Homes	115	66	66	61	-7.58%	81	61	115	566	7
End of Month - Foster Families	3,097	3,094	3,078	3,071	-0.23%	3,110	3,071	3,157	21,767	7
Unrestricted Foster Families	2,025	2,181	2,191	2,208	0.78%	2,160	2,025	2,208	15,120	7

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	% Change	Average	Minimum	Maximum	Total	Periods
Inquiries during Report Month	505	478	416	584	40.38%	515	416	619	3,607	7
New Applications	184	146	151	170	12.58%	187	146	271	1,310	7
Completed (Accepted) Applications	111	111	85	109	28.24%	116	85	160	814	7



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	REPORTING PERIOD: Annual ending Specified Qtr.				% Change	FISCAL YEAR-TO-DATE				
	FY09-Q2	FY09-Q3	FY09-Q4	FY10-Q1		Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment within Six Months	4.4%	3.6%	3.6%	3.6%	0.00%	3.6%	3.6%	3.6%	NA	1
Numerator	88	77	85	93						
Denominator	2,019	2,141	2,380	2,604						
Time Period	01/08-12/08	04/08-03/09	07/08-06/09	10/08-09/09						
Data Extract Date	11/15/2009	11/15/2009	11/15/2009	1/15/2010						

ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10		Average	Minimum	Maximum	Total	Periods
TOTAL CASES	7,846	8,007	8,027	7,658	-4.6%	8,260	7,539	9,066	57,818	7
# Protective Services Investigations	368	299	330	279	-15.5%	359	279	422	2,511	7
Active Protective Services Caseload	1,560	1,585	1,567	1,518	-3.1%	1,568	1,518	1,596	10,973	7
Social Services Case Management Cases	2,774	2,768	2,737	2,713	-0.9%	2,800	2,713	2,902	19,601	7
% under 65 Years Old	26%	26%	26%	26%	0.0%	0	0	0	2	7
Closed Cases	419	364	295	322	9.2%	410	295	675	2,871	7
# In Home Aide Services (IHAS) Customers	2,030	1,989	1,928	1,919	-0.5%	2,035	1,919	2,131	14,244	7
% of customers under 65 Years Old	36%	40%	35%	41%	17.1%	0	0	0	3	7
New Clients Receiving Services	33	39	15	56	273.3%	50	15	87	347	7
Closed Cases	127	35	94	90	-4.3%	94	35	151	655	7
IHAS Waiting List	465	695	727	706	-2.9%	682	465	816	4,773	7
Avg. Length of Time Receiving Services (in years)	3	3	3	3	15.7%	3	3	3	22	7
# Respite Clients ****	131	157	222		-100.0%	342	131	667	2,054	6
New Clients	13	5	7		-100.0%	36	5	100	215	6
# Unable to Serve	372	256	252		-100.0%	271	85	504	1,625	6
# Project Home Placements	518	514	516	523	1.4%	523	514	532	3,662	7
Applications	3	0	7	9	28.6%	5	0	9	38	7
New Clients	25	23	21	8	-61.9%	23	8	35	160	7

**** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations	2,766	2,581	2,382	2,857	19.9%	2,593	2,269	2,900	18,152	7	
Allegany	76	28	46	53	15.2%	55	28	76	382	7	
Anne Arundel	185	204	176	198	12.5%	191	167	238	1,338	7	
Baltimore (City)	699	698	691	738	6.8%	698	642	738	4,886	7	
Baltimore	241	229	209	233	11.5%	226	197	253	1,581	7	
Calvert	52	31	28	49	75.0%	40	28	52	279	7	
Caroline	30	23	23	23	0.0%	25	18	40	177	7	
Carroll	47	58	75	100	33.3%	64	47	100	447	7	
Cecil	71	131	63	209	231.7%	126	51	238	882	7	
Charles	50	47	45	53	17.8%	47	27	61	331	7	
Dorchester	23	18	9	24	166.7%	19	9	27	136	7	
Frederick	133	86	82	96	17.1%	104	82	133	728	7	
Garrett	16	12	12	28	133.3%	15	9	28	108	7	
Harford	87	74	80	90	12.5%	77	65	90	541	7	
Howard	98	95	89	73	-18.0%	80	54	98	563	7	
Kent	6	8	5	8	60.0%	6	4	8	41	7	
Montgomery	270	211	172	250	45.3%	205	153	270	1,437	7	
Prince George's	298	292	275	305	10.9%	286	224	339	2,005	7	
Queen Anne's	16	13	12	19	58.3%	14	8	19	98	7	
St. Mary's	75	48	57	51	-10.5%	51	37	75	358	7	
Somerset	25	30	24	24	0.0%	25	18	30	172	7	
Talbot	19	16	15	13	-13.3%	17	9	30	119	7	
Washington	152	149	119	133	11.8%	135	119	152	946	7	
Wicomico	50	41	51	49	-3.9%	48	41	56	337	7	
Worcester	47	39	24	38	58.3%	37	24	47	260	7	



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IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10		Average	Minimum	Maximum	Total	Periods
Caseload	3,180	3,194	3,176	3,144	-1.0%	3,208	3,144	3,359	22,453	7
Allegany	89	74	71	64	-9.9%	79	64	90	551	7
Anne Arundel	210	209	216	209	-3.2%	199	175	216	1,395	7
Baltimore (City)	952	985	965	926	-4.0%	986	926	1,089	6,899	7
Baltimore	375	380	387	398	2.8%	370	337	398	2,591	7
Calvert	29	37	41	39	-4.9%	37	29	41	257	7
Caroline	52	48	40	39	-2.5%	46	39	52	324	7
Carroll	43	51	45	51	13.3%	46	42	51	322	7
Cecil	79	77	82	86	4.9%	81	77	86	570	7
Charles	89	82	85	81	-4.7%	90	81	101	630	7
Dorchester	52	44	54	52	-3.7%	50	44	54	347	7
Frederick	75	89	85	93	9.4%	79	67	93	552	7
Garrett	54	48	42	49	16.7%	48	42	54	336	7
Harford	59	71	74	72	-2.7%	71	59	75	495	7
Howard	77	77	72	80	11.1%	78	72	84	548	7
Kent	14	15	13	13	0.0%	13	9	15	92	7
Montgomery	167	163	172	166	-3.5%	166	156	178	1,165	7
Prince George's	263	268	262	262	0.0%	267	262	277	1,868	7
Queen Anne's	29	20	21	22	4.8%	25	20	33	176	7
St. Mary's	99	87	92	84	-8.7%	93	84	103	649	7
Somerset	37	31	32	37	15.6%	34	30	37	238	7
Talbot	42	42	38	36	-5.3%	41	36	44	286	7
Washington	138	121	127	127	0.0%	147	121	191	1,031	7
Wicomico	95	109	106	101	-4.7%	97	87	109	676	7
Worcester	61	66	54	57	5.6%	65	54	78	455	7



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FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	8,580	8,512	8,431	8,410	-0.2%	8,582	8,410	8,761	60,077	7
Allegany	116	111	99	99	0.0%	109	99	116	764	7
Anne Arundel	170	160	158	159	0.6%	168	158	180	1,178	7
Baltimore (City)	5,011	4,999	4,946	4,935	-0.2%	5,027	4,935	5,135	35,187	7
Baltimore	606	595	594	583	-1.9%	603	583	626	4,222	7
Calvert	53	61	60	61	1.7%	54	46	61	377	7
Caroline	39	38	34	34	0.0%	37	34	40	261	7
Carroll	32	34	37	36	-2.7%	35	32	37	245	7
Cecil	125	124	125	126	0.8%	125	121	126	873	7
Charles	108	107	113	113	0.0%	108	104	113	755	7
Dorchester	28	29	29	28	-3.4%	30	28	32	207	7
Frederick	179	178	175	168	-4.0%	177	168	180	1,236	7
Garrett	43	47	55	53	-3.6%	50	43	55	347	7
Harford	289	290	284	281	-1.1%	290	281	300	2,028	7
Howard	70	69	64	62	-3.1%	68	62	73	477	7
Kent	16	16	18	18	0.0%	17	16	18	116	7
Montgomery	558	545	546	549	0.5%	558	545	577	3,905	7
Prince George's	614	602	599	602	0.5%	610	599	622	4,269	7
Queen Anne's	22	22	22	21	-4.5%	22	20	23	152	7
St. Mary's	100	95	98	101	3.1%	100	95	104	700	7
Somerset	46	46	45	51	13.3%	47	44	51	327	7
Talbot	30	29	30	26	-13.3%	29	26	30	200	7
Washington	201	193	191	196	2.6%	198	191	208	1,386	7
Wicomico	81	82	74	73	-1.4%	82	73	92	576	7
Worcester	43	40	35	35	0.0%	41	35	47	289	7



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FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	3,097	3,094	3,078	3,071	-0.2%	3,110	3,071	3,157	21,767	7
Allegany	58	60	57	58	1.8%	58	57	60	409	7
Anne Arundel	103	104	103	100	-2.9%	104	100	106	728	7
Baltimore (City)	1,347	1,332	1,313	1,301	-0.9%	1,340	1,301	1,371	9,380	7
Baltimore	216	216	220	223	1.4%	219	216	223	1,534	7
Calvert	37	38	39	40	2.6%	38	36	40	265	7
Caroline	36	36	36	36	0.0%	36	36	36	252	7
Carroll	28	28	27	29	7.4%	27	25	29	189	7
Cecil	66	65	67	66	-1.5%	67	65	69	467	7
Charles	67	67	67	69	3.0%	68	63	70	473	7
Dorchester	25	26	26	26	0.0%	26	25	27	181	7
Frederick	91	95	95	96	1.1%	93	90	96	651	7
Garrett	41	42	43	39	-9.3%	42	39	45	297	7
Harford	113	113	113	113	0.0%	116	113	121	810	7
Howard	55	52	51	54	5.9%	54	51	57	379	7
Kent	10	10	10	10	0.0%	10	10	11	71	7
Montgomery	295	297	302	304	0.7%	299	295	304	2,095	7
Prince George's	174	172	172	171	-0.6%	175	171	178	1,222	7
Queen Anne's	19	20	20	20	0.0%	19	18	20	135	7
St. Mary's	38	42	42	41	-2.4%	40	38	42	281	7
Somerset	22	21	21	21	0.0%	22	21	25	157	7
Talbot	17	17	19	19	0.0%	18	17	19	123	7
Washington	164	167	159	162	1.9%	165	159	169	1,155	7
Wicomico	56	55	53	50	-5.7%	53	50	56	372	7
Worcester	19	19	23	23	0.0%	20	19	23	141	7



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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	46	89	77	59	-23.4%	63	89	441	780	7
Allegany	0	0	5	0	-100.0%	1	5	5	9	7
Anne Arundel	0	12	1	0	-100.0%	3	12	18	23	7
Baltimore (City)	30	24	44	36	-18.2%	34	51	241	403	7
Baltimore	8	10	1	6	500.0%	4	10	31	52	7
Calvert	0	0	2	0	-100.0%	0	2	3	10	7
Caroline	0	0	3	0	-100.0%	1	3	4	4	7
Carroll	1	0	0	0		0	1	3	3	7
Cecil	1	2	1	2	100.0%	1	2	7	23	7
Charles	0	0	0	0		1	5	8	16	7
Dorchester	0	0	0	2		0	2	2	3	7
Frederick	0	1	3	2	-33.3%	1	3	7	17	7
Garrett	0	0	0	0		0	3	3	4	7
Harford	0	3	3	3	0.0%	3	7	22	28	7
Howard	0	2	0	0		0	2	3	5	7
Kent	0	0	0	0		0	0	0	3	7
Montgomery	1	22	0	0		4	22	25	52	7
Prince George's	0	7	2	1	-50.0%	2	7	14	50	7
Queen Anne's	0	0	0	0		0	0	0	3	7
St. Mary's	0	5	0	0		1	5	5	21	7
Somerset	0	1	1	0	-100.0%	1	2	4	5	7
Talbot	0	0	0	4		1	4	4	8	7
Washington	4	0	0	2		2	4	15	17	7
Wicomico	1	0	4	1	-75.0%	1	4	8	10	7
Worcester	0	0	7	0	-100.0%	1	7	9	11	7



**Department of Human Resources
Jurisdiction Comparison
Reporting Period: Jan-10**

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	12.0	12.5	12.2	12.5	2.8%	11	9	12	80	7	
Allegany	4.4	3.1	2.6	3.0	16.7%	4	3	5	26	7	
Anne Arundel	15.3	17.1	16.5	16.2	-1.5%	15	11	17	103	7	
Baltimore (City)	4.3	4.4	4.3	4.8	12.5%	4	3	5	29	7	
Baltimore	10.9	12.3	12.6	11.8	-6.4%	11	9	13	76	7	
Calvert	16.0	12.6	9.6	12.0	25.0%	11	7	16	80	7	
Caroline	36.3	37.8	36.3	37.8	4.1%	39	36	45	271	7	
Carroll	9.1	9.9	9.9	11.4	15.2%	10	9	11	68	7	
Cecil	19.5	21.0	20.5	21.0	2.4%	18	14	21	129	7	
Charles	11.7	11.8	12.9	13.9	7.8%	11	7	14	77	7	
Dorchester	31.5	33.5	27.3	29.8	9.2%	30	27	34	210	7	
Frederick	33.6	25.2	22.5	20.2	-9.9%	27	20	34	186	7	
Garrett	7.0	6.5	7.0	6.0	-14.3%	7	4	10	46	7	
Harford	12.7	14.0	13.3	13.3	0.0%	12	9	14	86	7	
Howard	11.6	13.2	12.5	12.1	-3.1%	11	9	13	77	7	
Kent	6.0	8.7	7.3	8.0	9.1%	7	5	9	46	7	
Montgomery	18.8	15.0	12.6	14.5	15.6%	17	13	23	116	7	
Prince George's	14.9	16.7	17.6	16.8	-4.8%	15	11	18	105	7	
Queen Anne's	10.0	9.3	8.3	10.3	24.0%	9	7	10	62	7	
St. Mary's	30.4	38.2	40.2	45.6	13.4%	31	19	46	218	7	
Somerset	22.0	25.0	25.0	26.0	4.0%	22	16	26	155	7	
Talbot	7.2	5.2	6.0	7.2	20.0%	7	5	10	51	7	
Washington	20.6	22.3	19.9	22.4	12.8%	19	15	22	136	7	
Wicomico	18.1	20.6	21.1	19.0	-10.1%	17	12	21	122	7	
Worcester	28.8	30.4	33.0	37.8	14.5%	29	20	38	200	7	



Department of Human Resources Jurisdiction Comparison

Reporting Period: Jan-10

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	13.6	13.3	13.1	13.2	0.6%	13	13	14	94	7
Allegany	10.5	10.1	9.0	9.9	10.0%	10	9	11	70	7
Anne Arundel	9.4	9.4	9.3	9.4	0.6%	10	9	10	67	7
Baltimore (City)	13.5	13.3	13.1	13.2	0.8%	13	13	14	93	7
Baltimore	15.5	15.3	15.2	14.9	-1.9%	15	15	16	108	7
Calvert	13.3	15.3	15.0	15.3	1.7%	13	12	15	94	7
Caroline	17.3	16.9	15.1	15.1	0.0%	15	12	17	106	7
Carroll	6.4	6.8	7.4	7.2	-2.7%	7	6	7	49	7
Cecil	12.5	12.4	11.4	11.5	0.8%	12	11	13	85	7
Charles	15.8	15.7	16.5	16.5	0.0%	15	13	17	107	7
Dorchester	9.3	9.7	9.7	9.3	-3.4%	10	9	11	69	7
Frederick	13.8	11.9	11.7	11.2	-4.0%	13	11	15	92	7
Garrett	7.8	8.5	10.0	9.6	-3.6%	9	8	10	63	7
Harford	14.5	14.5	14.2	14.1	-1.1%	14	14	15	101	7
Howard	7.8	7.7	7.1	6.9	-3.1%	8	7	8	53	7
Kent	10.7	10.7	12.0	12.0	0.0%	11	11	12	77	7
Montgomery	20.3	19.5	19.5	19.6	0.5%	20	19	21	140	7
Prince George's	15.0	14.7	14.6	14.5	-0.9%	15	14	15	104	7
Queen Anne's	11.0	10.5	10.0	10.5	5.0%	11	10	12	75	7
St. Mary's	16.7	15.8	16.3	16.8	3.1%	17	16	18	117	7
Somerset	7.7	7.7	7.5	8.5	13.3%	8	7	9	55	7
Talbot	10.0	9.7	10.0	8.7	-13.3%	10	9	10	67	7
Washington	11.8	12.1	11.9	13.1	9.5%	12	11	13	84	7
Wicomico	10.1	10.3	9.3	9.1	-1.4%	10	9	12	72	7
Worcester	10.8	10.0	8.8	8.8	0.0%	10	9	12	72	7



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Jan-10

CHILD FATALITIES- NEW -- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE					
	Oct-09	Nov-09	Dec-09	Jan-10		Average	Minimum	Maximum	Total	Periods	
	2	1	1	1	0.0%	2	1	4	13	7	
Allegany	0	0	0	0		0	0	0	0	7	
Anne Arundel	0	0	0	0		0	0	0	0	7	
Baltimore (City)	1	0	0	0		0	0	1	3	7	
Baltimore	0	0	1	0	-100.0%	0	0	1	2	7	
Calvert	0	0	0	0		0	0	0	0	7	
Caroline	0	0	0	0		0	0	0	0	7	
Carroll	0	0	0	0		0	0	0	0	7	
Cecil	0	0	0	0		0	0	0	0	7	
Charles	0	0	0	0		0	0	0	0	7	
Dorchester	0	0	0	0		0	0	0	0	7	
Frederick	1	0	0	0		0	0	1	1	7	
Garrett	0	0	0	0		0	0	0	0	7	
Harford	0	0	0	0		0	0	0	0	7	
Howard	0	0	0	0		0	0	0	0	7	
Kent	0	0	0	0		0	0	0	0	7	
Montgomery	0	1	0	0		0	0	1	3	7	
Prince George's	0	0	0	0		0	0	1	1	7	
Queen Anne's	0	0	0	0		0	0	0	0	7	
St. Mary's	0	0	0	0		0	0	0	0	7	
Somerset	0	0	0	0		0	0	0	0	7	
Talbot	0	0	0	0		0	0	0	0	7	
Washington	0	0	0	1		0	0	1	2	7	
Wicomico	0	0	0	0		0	0	1	1	7	
Worcester	0	0	0	0		0	0	0	0	7	



Department of Human Resources Jurisdiction Comparison

Reporting Period: Jan-10

CHILD FATALITIES- NEW -- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10		Average	Minimum	Maximum	Total	Periods
	0	0	0	2		1	0	2	4	7
Allegany	0	0	0	0		0	0	0	0	7
Anne Arundel	0	0	0	0		0	0	0	0	7
Baltimore (City)	0	0	0	0		0	0	1	1	7
Baltimore	0	0	0	0		0	0	0	0	7
Calvert	0	0	0	0		0	0	0	0	7
Caroline	0	0	0	0		0	0	0	0	7
Carroll	0	0	0	0		0	0	0	0	7
Cecil	0	0	0	0		0	0	0	0	7
Charles	0	0	0	0		0	0	1	1	7
Dorchester	0	0	0	0		0	0	0	0	7
Frederick	0	0	0	0		0	0	0	0	7
Garrett	0	0	0	0		0	0	0	0	7
Harford	0	0	0	1		0	0	1	1	7
Howard	0	0	0	0		0	0	0	0	7
Kent	0	0	0	0		0	0	0	0	7
Montgomery	0	0	0	0		0	0	0	0	7
Prince George's	0	0	0	0		0	0	0	0	7
Queen Anne's	0	0	0	0		0	0	0	0	7
St. Mary's	0	0	0	0		0	0	0	0	7
Somerset	0	0	0	0		0	0	0	0	7
Talbot	0	0	0	0		0	0	0	0	7
Washington	0	0	0	1		0	0	1	1	7
Wicomico	0	0	0	0		0	0	0	0	7
Worcester	0	0	0	0		0	0	0	0	7



**Department of Human Resources
Family Investment Administration
Reporting Period: January-10**

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	522,010	527,111	535,403	541,413	1.1%	519,006	491,262	541,413	647,359	SFY 2010	
Recipient Households	245,549	247,928	252,148	255,424	1.3%	243,919	230,155	255,424	330,885	SFY 2010	
\$ Value Disbursed	\$68,200,945	\$69,116,557	\$70,180,988	\$70,756,445	0.8%	\$67,910,493	\$64,144,215	\$70,756,445	\$586,386,039	SFY 2010	
Cases Closed	21,027	18,499	21,096	21,580	2.3%	19,156	14,983	21,580	187,420	SFY 2010	
Applications Taken	29,664	23,325	26,646	28,607	7.4%	26,789	23,323	29,664	277,479	SFY 2010	
Approvals	26,402	20,878	25,316	24,856	-1.8%	23,709	20,878	26,402	244,032	SFY 2010	
Denials	7,542	5,781	7,652	7,694	0.5%	6,848	5,781	7,694	63,941	SFY 2010	
	Jun-09	Jul-09	Aug-09	Sep-09	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	7.21%	6.61%	6.61%	7.86%	18.9%	7.86%	5.64%	7.21%	7.86%	FFY 2009	
Overpayment Error Rate	5.49%	4.99%	4.99%	7.47%	49.7%	7.47%	4.65%	5.59%	7.47%	FFY 2009	
Underpayment Error Rate	1.72%	1.62%	1.62%	0.39%	-75.9%	0.39%	0.62%	1.72%	0.39%	FFY 2009	
State-reported Negative error rate	14.73%	13.98%	13.98%	15.15%	8.4%	15.15%	13.76%	16.18%	15.15%	FFY 2009	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	28,041	22,201	25,092	29,511	17.6%	26,892	22,201	29,949	188,245	SFY 2010	
Approvals (CC, LTC & SSI)	22,741	17,193	21,772	23,852	9.6%	21,669	17,193	23,852	151,682	SFY 2010	
Denials (CC, LTC & SSI)	18,547	13,716	17,354	18,199	4.9%	17,166	13,716	18,547	120,164	SFY 2010	
Community Care Cases	278,727	287,747	278,345	281,382	1.1%	281,285	277,278	288,226		SFY 2010	
Applications Taken	26,644	21,367	24,120	28,048	16.3%	25,632	21,367	28,473	179,425	SFY 2010	
Approvals	20,603	15,614	19,383	20,914	7.9%	19,537	15,614	21,561	136,756	SFY 2010	
Denials	17,169	12,776	16,100	16,784	4.2%	15,902	12,776	17,169	111,314	SFY 2010	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
Recipients	69,195	68,820	71,505	68,935	-3.6%	67,503	62,844	71,506	87,676	SFY 2010	
Recipient Families	27,656	27,415	28,486	27,591	-3.1%	27,075	25,489	28,486	37,977	SFY 2010	
% of TANF 60 Month Families	7.4%	6.80%	6.80%	6.9%	1.5%	6.8%	6.5%	7.4%		SFY 2010	
\$ Value Disbursed	\$11,988,815	\$12,113,518	\$12,553,036	\$12,448,092	-0.8%	11,847,824	10,951,770	12,553,036	82,934,768	SFY 2010	
Cases Closed	2,613	2,715	2,979	2,678	-10.1%	2,759	2,453	2,989	19,314	SFY 2010	
Applications Taken	6,039	4,780	5,160	5,348	3.6%	5,538	4,780	6,074	38,767	SFY 2010	
Approvals	3,077	2,373	3,230	2,169	-32.8%	2,700	2,169	3,230	18,902	SFY 2010	
Approved and "New" to the TCA Program	786	605	764	512	-33.0%	684	512	786	4,786	SFY 2010	
Approved and Returning to the TCA Program	2,291	1,768	2,466	1,657	-32.8%	2,017	1,657	2,466	14,116	SFY 2010	
Denials	4,471	3,422	4,032	3,323	-17.6%	3,785	3,244	4,471	26,493	SFY 2010	
Payment Accuracy Rate	96.43%	96.81%	96.60%	96.60%	0.0%	96.60%	94.00%	97.84%		FFYTD-9/09	
Federal Work Participation Rate	41.6%	42.1%	42.9%	42.3%	-1.4%	42.3%	40.4%	42.9%	42.3%	FY '09; FFYTD '10	
YTD Job Placements	2,375	3,080	3,894	4,520	16.1%	753	589	4,520	4,520	SFY 2010	
	Apr-Jun 08	Jul-Sep 08	Oct-Dec 08	Jan-Mar 09	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	55.3%	40.0%	50.0%	52.1%	4.2%	49.3%	40.0%	55.3%		Closed Cases Apr '08-Mar '09	
Employment Retention Rate	73.8%	74.3%	70.0%	72.9%	4.1%	72.7%	70.0%	74.3%		Closed Cases Apr '08-Mar '09	



**Department of Human Resources
Family Investment Administration
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TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	18,945	18,535	19,344	19,426	0.4%	18,714	17,735	19,426	25,640	SFY 2010
\$ Value Disbursed	\$3,428,782	\$3,390,712	\$3,528,634	\$3,525,410	-0.1%	3,401,387	3,227,849	3,528,634	23,809,710	SFY 2010
Cases Closed	1,565	1,567	1,387	1,435	3.5%	1,476	1,347	1,599	10,331	SFY 2010
Applications Taken	3,940	3,254	3,584	3,854	7.5%	3,734	3,254	4,116	26,139	SFY 2010
Approvals	1,729	1,334	1,794	1,658	-7.6%	1,660	1,334	1,819	11,621	SFY 2010
Denials	2,931	2,378	3,062	2,848	-7.0%	2,710	2,357	3,062	18,973	SFY 2010

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	13,404	13,190	13,408	9,696	-27.7%	11,796	0	17,060	82,575	SFY 2010
\$ Value Disbursed	\$7,963,392	\$8,045,826	\$8,094,502	\$6,034,578	-25.4%	\$7,078,045	\$0	\$10,063,032	49,546,318	SFY 2010
Applications	17,493	12,365	11,187	10,873	-2.8%	16,908	10,873	24,610	118,356	SFY 2010
Approvals	16,444	10,557	12,958	10,427	-19.5%	12,463	7,059	16,787	87,241	SFY 2010
Denials	2,083	1,492	1,671	1,642	-1.7%	1,580	813	2,083	11,061	SFY 2010
MD Energy Assistance Recipients										
Recipient Households	0	59,431	14,398	11,061	-23.2%	12,127	0	59,431	84,890	SFY 2010
\$ Value Disbursed	\$0	\$19,388,290	\$5,284,800	\$4,222,165	-20.1%	\$4,127,893	\$0	\$19,388,290	28,895,254	SFY 2010
Applications	18,322	13,071	12,067	11,594	-3.9%	17,644	11,594	25,307	123,509	SFY 2010
Approvals	52,469	12,334	13,952	11,197	-19.7%	12,850	0	52,469	89,952	SFY 2010
Denials	3,095	1,737	1,828	1,803	-1.4%	1,775	826	3,095	12,427	SFY 2010
Arrearage (one time only)										
Recipient Households	3,176	3,534	3,325	2,247	-32.4%	2,939	0	4,647	20,572	SFY 2010
\$ Value Disbursed	\$3,264,028	\$3,470,750	\$3,353,944	\$2,274,382	-32.2%	\$2,975,504	\$0	\$4,764,834	\$20,828,527	SFY 2010
Applications	4,557	3,087	2,748	2,870	4.4%	3,749	2,748	5,216	26,242	SFY 2010
Approvals	4,117	3,006	2,977	2,543	-14.6%	3,101	2,543	4,117	21,705	SFY 2010
Denials	377	255	287	197	-31.4%	369	197	574	2,581	SFY 2010

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	74	91	157	186	18.5%	182	74	304	1,272	SFY 2010
# of Employment Placements	74	61	75	48	-36.0%	56	10	75	392	SFY 2010
Average Wage	30	35	50	48	-4.0%	50	30	77	353	SFY 2010
% with Health Benefits	\$8.88	\$8.24	\$9.00	\$9.00	0.0%	9	8	9	62	SFY 2010
Job Retention >90 Days	82%	88%	71%	46%	-35.2%	1	0	1	5	SFY 2010
	41	59	34	29	-14.7%	52	29	78	367	SFY 2010



**Department of Human Resources
Family Investment Administration**
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APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Oct-09	Nov-09	Dec-09	Jan-10		Average	Minimum	Maximum		
	93.2%	94.1%	91.6%	91.7%	0.0%	92.9%	91.6%	94.7%		7
Allegany	100.0%	96.2%	98.2%	94.1%	-4.2%	97.8%	94.1%	100.0%		7
Anne Arundel	85.9%	90.2%	84.6%	82.5%	-2.5%	86.8%	82.5%	90.5%		7
Baltimore (City)	97.0%	96.7%	92.7%	94.6%	2.1%	96.0%	92.7%	98.3%		7
Baltimore	76.6%	75.4%	83.6%	79.6%	-4.8%	79.9%	75.4%	83.9%		7
Calvert	97.2%	100.0%	97.4%	98.1%	0.8%	98.5%	97.2%	100.0%		7
Caroline	100.0%	91.1%	93.0%	97.0%	4.3%	95.9%	91.1%	100.0%		7
Carroll	98.2%	97.5%	93.3%	96.5%	3.4%	96.0%	93.3%	98.4%		7
Cecil	91.3%	89.2%	86.1%	92.7%	7.7%	89.6%	86.1%	92.7%		7
Charles	98.1%	94.0%	93.8%	91.6%	-2.3%	94.0%	90.9%	98.1%		7
Dorchester	89.5%	90.0%	94.0%	92.4%	-1.7%	91.0%	89.4%	94.0%		7
Frederick	92.8%	92.9%	93.0%	92.2%	-0.9%	92.3%	90.9%	93.0%		7
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		7
Harford	86.0%	98.2%	93.6%	98.1%	4.8%	95.0%	86.0%	98.3%		7
Howard	96.6%	96.3%	87.6%	78.8%	-10.0%	91.7%	78.8%	97.8%		7
Kent	100.0%	100.0%	97.7%	95.6%	-2.2%	98.0%	94.9%	100.0%		7
Montgomery	89.3%	96.1%	92.6%	96.8%	4.5%	92.3%	87.9%	96.8%		7
Prince George's	96.0%	97.1%	97.7%	96.6%	-1.1%	93.2%	81.4%	97.7%		7
Queen Anne's	90.5%	93.2%	89.7%	78.7%	-12.3%	90.5%	78.7%	95.9%		7
St. Mary's	91.7%	96.4%	98.0%	95.0%	-3.0%	93.9%	86.7%	98.0%		7
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	99.5%	96.7%	100.0%		7
Talbot	100.0%	100.0%	98.0%	100.0%	2.1%	99.3%	97.2%	100.0%		7
Washington	98.9%	98.5%	99.1%	99.6%	0.5%	98.7%	98.0%	99.6%		7
Wicomico	92.1%	92.2%	91.7%	94.8%	3.4%	94.0%	91.7%	96.2%		7
Worcester	97.1%	97.9%	98.5%	100.0%	1.5%	98.4%	95.7%	100.0%		7



**Department of Human Resources
Family Investment Administration
Reporting Period: January-10**

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum			
	84.2%	83.6%	82.1%	77.4%	-5.8%	83.9%	77.4%	88.9%		7	
Allegany	94.3%	98.9%	97.5%	97.1%	-0.4%	96.7%	94.3%	98.9%		7	
Anne Arundel	87.2%	87.2%	81.2%	72.5%	-10.7%	86.4%	72.5%	95.3%		7	
Baltimore (City)	94.0%	91.8%	89.7%	87.7%	-2.3%	92.1%	87.7%	94.4%		7	
Baltimore	70.6%	65.5%	64.7%	58.2%	-10.0%	68.4%	58.2%	79.4%		7	
Calvert	98.5%	97.3%	96.4%	95.8%	-0.6%	96.9%	95.5%	99.0%		7	
Caroline	85.0%	81.1%	83.3%	82.1%	-1.5%	84.2%	81.1%	88.0%		7	
Carroll	92.9%	89.3%	82.0%	77.5%	-5.5%	87.2%	77.5%	92.9%		7	
Cecil	93.5%	93.7%	92.8%	91.2%	-1.7%	92.9%	91.2%	94.3%		7	
Charles	90.2%	87.9%	82.3%	88.4%	7.4%	87.7%	82.3%	91.3%		7	
Dorchester	86.2%	88.7%	86.6%	78.7%	-9.1%	84.2%	78.7%	88.7%		7	
Frederick	82.6%	78.3%	76.4%	68.9%	-9.7%	77.0%	68.9%	82.6%		7	
Garrett	99.1%	100.0%	99.2%	100.0%	0.8%	99.5%	97.9%	100.0%		7	
Harford	93.6%	94.7%	89.2%	92.9%	4.2%	92.8%	89.2%	94.7%		7	
Howard	52.5%	67.3%	66.2%	44.5%	-32.8%	61.9%	44.5%	76.7%		7	
Kent	98.7%	100.0%	96.9%	96.4%	-0.5%	98.0%	96.4%	100.0%		7	
Montgomery	75.3%	83.5%	81.3%	79.3%	-2.5%	81.2%	75.3%	87.7%		7	
Prince George's	83.4%	78.5%	82.6%	75.1%	-9.1%	82.2%	75.1%	86.9%		7	
Queen Anne's	90.3%	86.4%	83.2%	78.3%	-5.9%	85.0%	78.3%	90.3%		7	
St. Mary's	78.7%	86.0%	90.2%	92.2%	2.3%	86.6%	78.7%	92.2%		7	
Somerset	99.3%	96.0%	96.8%	99.1%	2.3%	98.0%	96.0%	99.3%		7	
Talbot	95.6%	96.1%	96.6%	98.7%	2.2%	96.2%	95.0%	98.7%		7	
Washington	98.3%	99.2%	99.3%	97.7%	-1.7%	98.7%	97.7%	99.4%		7	
Wicomico	74.4%	77.8%	67.2%	85.8%	27.7%	76.2%	67.2%	85.8%		7	
Worcester	92.2%	89.6%	87.2%	86.9%	-0.4%	91.3%	86.9%	97.1%		7	



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for January 2010

As of Date: 01/29/2010

Run Date: 02/03/2010

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP
Pending	Timely	3434	7748	251	2650	541
Pending	Ag Delay	246	3446	295	1125	367
Pending	CI Delay	106	1609	368	435	62
Pending	No Fault		1		10	3
	Total	3786	12804	914	4220	973
	Compliance	93.32%	69.22%	45.97%	70.20%	59.58%
Denied	Timely	1798	2095	131	2682	533
Denied	Ag Delay	578	1532	115	1011	409
Denied	CI Delay	470	2417	232	753	203
Denied	No Fault	3	8		19	15
	Total	2849	6052	478	4465	1160
	Compliance	75.67%	57.76%	53.25%	72.62%	56.58%
Approved	Timely	1673	12059	7783	6940	2607
Approved	Ag Delay	243	2611	602	1335	819
Approved	CI Delay	198	825	524	925	509
Approved	No Fault	11	18	1	28	49
	Total	2125	15513	8910	9228	3984
	Compliance	87.32%	82.20%	92.82%	83.87%	76.09%
A+D	Timely	3471	14154	7914	9622	3140
A+D	Ag Delay	821	4143	717	2346	1228
A+D	CI Delay	668	3242	756	1678	712
A+D	No Fault	14	26	1	47	64
	Total	4974	21565	9388	13693	5144
	Compliance	80.87%	77.36%	91.69%	80.40%	71.89%
Avg Agency Delay, in days		24	52	20	49	58



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
	139	142	146	144	-1.4%	136	0	146	955	7	
Allegany	1	0	1	1	0.0%	1	0	1	6	7	
Anne Arundel	4	5	6	6	0.0%	5	0	7	37	7	
Baltimore (City)	78	77	78	80	2.6%	74	0	80	520	7	
Baltimore	15	16	13	10	-23.1%	13	0	16	91	7	
Calvert	1	1	1	1	0.0%	1	0	1	7	7	
Caroline	1	1	2	1	-50.0%	1	0	3	10	7	
Carroll	2	2	2	1	-50.0%	1	0	2	9	7	
Cecil	1	1	1	2	100.0%	1	0	2	9	7	
Charles	1	1	1	1	0.0%	1	0	1	5	7	
Dorchester	0	1	1	1	0.0%	2	0	4	12	7	
Frederick	1	1	0	0	0.0%	1	0	1	5	7	
Garrett	0	0	0	0	0.0%	0	0	0	0	7	
Harford	1	1	4	3	-25.0%	2	0	4	13	7	
Howard	3	4	3	5	66.7%	3	0	5	23	7	
Kent	0	0	0	0	0.0%	0	0	0	0	7	
Montgomery*											
Prince George's	24	22	25	23	-8.0%	23	0	25	164	7	
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	7	
St. Mary's	4	4	3	4	33.3%	3	0	4	21	7	
Somerset	0	2	2	2	0.0%	1	0	2	6	7	
Talbot	0	0	0	0	0.0%	0	0	0	0	7	
Washington	1	3	2	2	0.0%	2	0	3	11	7	
Wicomico	1	1	1	1	0.0%	1	0	1	4	7	
Worcester	0	0	0	0	0.0%	0	0	1	3	7	

# of Vacant FIA PINS	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	Jan-10	FY 2011
Statewide	256.5	151.5	166	114.5	76.5	150	200	117	144	
Allegany	0	1	0	0	0	2	1	2	1	
Anne Arundel	10.5	6	10	10	6	12	18	7	6	
Baltimore (City)	115	80	77	61	28	59.5	84.5	57	80	
Baltimore	35.5	14	20	6.5	10.5	26.5	24	14	10	
Calvert	0	2	4.5	3.5	1	0	2	0	1	
Caroline	1	2	1	0	1	0	1	1	1	
Carroll	0	1	0	1	1	1	2.5	0	1	
Cecil	3.5	1	0	0	2	3	4	2	2	
Charles	8	4	2	2	1	3.5	5	1	1	
Dorchester	1	0	3	0	0	0	0	3	1	
Frederick	5	7	0	1	1.5	5	5	0	0	
Garrett	2	0	1	0	0.5	0	1	0	0	
Harford	7	8	4	0	1	0	4	2	3	
Howard	5.5	3	2	1	3	3	5	3	5	
Kent	4	2	0	0	0	1.5	0	0	0	
Montgomery*										
Prince George's	45	11.5	28.5	23.5	13	22	27	22	23	
Queen Anne's	1	0	0	0	0.5	0	2	0	0	
St. Mary's	6	0	4	1	2	3	6	1	4	
Somerset	0.5	0	1	0	1	0	0	0	2	
Talbot	0	1	0	0	1	0	0	0	0	
Washington	4	5	7	2	1	4	3	1	2	
Wicomico	2	3	1	2	1	4	5	0	1	
Worcester	0	0	0	0	0.5	0	0	1	0	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: January-10

LOCAL FIA POSITIONS

FIA	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FYTD 2010	FY 2011
Total PINS	2358.8	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1808.9	
# of Filled PINS	2102.3	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1664.9	
# of Vacant PINS*	256.5	151.5	166	114.5	76.5	150	200	117	144	
FIA Caseload**	454,726	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	
LDSS PINS Eliminated since 2002		266	355	403	399	408.5	415.32	550.5	550.5	
Notes on Fiscal Year to Date (FYTD) 2010: FY 2010 vacancy data as of 12/30/09. Data reflects FTEs and does not include the 100 new grant-funded PINs.										
"Filled PINS" includes workers on long-term sick leave.										
*Vacancies as of June 30 for FY 2002-FY 2009.										
**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.										
While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.										



Department of Human Resources
Family Investment Administration
 Reporting Period: January-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437						4,793	6,098
Anne Arundel	1,226	1,446	950	828	625	604	591						6,270	7,328
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286						27,679	43,159
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395						15,579	20,166
Calvert	55	289	244	374	166	123	86						1,337	2,141
Caroline	562	545	384	249	146	104	111						2,101	2,586
Carroll	647	514	558	424	365	507	333						3,348	4,055
Cecil Co.	489	836	996	764	425	301	259						4,070	4,612
Charles	649	318	421	251	376	158	138						2,311	2,506
Dorchester	1,354	441	333	326	172	181	155						2,962	3,435
Frederick	1,006	417	545	409	496	425	539						3,837	4,755
Garrett	619	660	581	501	241	191	153						2,946	3,452
Harford	755	1,300	858	764	596	496	494						5,263	6,239
Howard	500	376	496	560	464	424	375						3,195	3,744
Kent	294	197	215	181	108	74	53						1,122	1,373
Montgomery	2,336	1,529	2,929	1,070	704	689	649						9,906	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301						12,161	15,045
Queen Anne's	399	240	186	184	90	85	107						1,291	1,396
St. Mary's	163	619	473	344	300	176	78						2,153	2,228
Somerset	264	354	309	230	104	95	111						1,467	2,426
Talbot	242	226	311	241	159	122	99						1,400	1,672
Washington	445	898	726	510	317	256	281						3,433	4,298
Wicomico	632	884	804	705	574	503	531						4,633	5,071
Worcester	243	486	379	361	201	207	184						2,061	2,224
TOTAL	25,735	23,242	20,574	18,577	13,228	12,216	11,746	0	0	0	0	0	125,318	161,487



Department of Human Resources Family Investment Administration Reporting Period: January-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009

COUNTY	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	FY09 TOTAL	2009 Goal
Allegany	971	843	817	808	528	419	410	256	232	154	93	1	5,532	5,603
Anne Arundel	478	814	928	862	720	361	402	542	520	597	416	11	6,651	6,305
Baltimore City	3,623	2,863	2,093	2,404	4,918	7,441	5,162	3,920	1,858	2,573	2,191	189	39,235	39,134
Baltimore	2,784	2,336	1,733	1,788	1,242	1,753	1,513	1,436	1,419	1,070	1,256	39	18,369	17,700
Calvert	111	340	233	319	37	230	161	179	161	103	72	0	1,946	1,159
Caroline	426	391	391	293	134	233	168	114	103	69	29	0	2,351	2,137
Carroll	887	532	511	311	225	296	212	215	279	129	84	5	3,686	3,468
Cecil Co.	619	766	771	569	327	305	272	193	196	111	63	0	4,192	3,899
Charles	76	343	320	337	115	310	159	257	206	99	56	0	2,278	2,141
Dorchester	1,159	320	381	224	193	247	172	128	116	97	83	0	3,120	3,117
Frederick	754	382	399	441	518	524	358	349	249	154	187	8	4,323	3,915
Garrett	699	525	582	399	266	213	166	122	81	44	31	9	3,137	3,084
Harford	506	757	691	869	773	475	454	409	320	223	181	2	5,660	5,255
Howard	433	420	234	415	309	278	249	263	367	234	180	21	3,403	2,618
Kent	486	170	118	92	94	71	77	44	38	31	25	0	1,246	1,165
Montgomery	1,668	782	391	492	918	3,340	680	612	599	625	294	10	10,411	9,947
Prince George's	3,169	1,278	1,254	1,429	1,005	1,022	1,156	1,126	1,100	732	410	7	13,688	12,338
Queen Anne's	227	210	153	168	120	100	98	86	60	34	13	0	1,269	1,108
St. Mary's	79	306	318	285	124	227	201	237	157	59	31	1	2,025	1,950
Somerset	146	325	238	234	139	270	432	484	125	53	36	0	2,482	1,621
Talbot	133	178	210	170	204	176	140	118	98	58	35	0	1,520	1,252
Washington	285	625	624	500	340	470	255	251	315	182	58	0	3,905	3,472
Wicomico	146	308	348	435	419	494	684	553	588	530	119	2	4,626	4,167
Worcester	161	313	207	79	138	294	271	281	186	71	32	0	2,033	1,820
TOTAL	20,026	16,127	13,945	13,923	13,806	19,549	13,852	12,175	9,373	8,032	5,975	305	147,088	138,376



Department of Human Resources
Family Investment Administration
 Reporting Period: January-10

Energy Assistance Applications (To Be Entered), by month, for FY 2010												
Jurisdiction	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10
Allegany	60	64	50	94	0	0	0					
Anne Arundel	50	50	12	253	20	20	20					
Baltimore City	2,065	4,168	5,345	7,671	8,637	7,950	7,939					
Baltimore	150		150	100	0	0	100					
Calvert	1,133	1,650	971	715	325	100	130					
Caroline	62	103	18	3	0	0	0					
Carroll	220	500	450	500	407	279	140					
Cecil Co.	32	0	88	0	0	0	19					
Charles	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Dorchester	100	75	100	10	0	0	0					
Frederick	236	392	309	565	616	599	498					
Garrett	50	30	30	0	0	0	0					
Harford	536	671	570	508	429	379	189					
Howard	200		200	759	789	91	45					
Kent	156	152	128	52	26	24	18					
Montgomery	1,031	1,647	50	0	110	49	187					
Prince George's	150	50	50	170	35	50	175					
Queen Anne's	26	15	20	4	15	10	0					
St. Mary's	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Somerset	100		417	40	50	50	50					
Talbot	12		15	10	0	0	0					
Washington	65	151	125	0	0	0	13					
Wicomico	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
Worcester	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
TOTAL	6,434	9,718	9,098	11,454	11,459	9,601	9,523	0	0	0	0	0



Department of Human Resources

Family Investment Administration

Reporting Period: January-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	3,002	2,345	2,697	2,403	-10.9%	2,639	2,345	3,002	18,474	7	
Allegany	3	1	3	2	-33.3%	3	1	5	21	7	
Anne Arundel	145	132	151	157	4.0%	123	85	157	858	7	
Baltimore (City)	990	755	909	714	-21.5%	941	714	1,180	6,586	7	
Baltimore	335	262	280	243	-13.2%	279	243	335	1,954	7	
Calvert	10	9	9	15	66.7%	10	8	15	70	7	
Caroline	2	6	4	7	75.0%	5	2	10	36	7	
Carroll	9	7	9	8	-11.1%	10	7	13	68	7	
Cecil	7	8	11	6	-45.5%	7	6	11	52	7	
Charles	96	72	91	93	2.2%	92	72	103	641	7	
Dorchester	3	3	0	1	100.0%	2	0	3	14	7	
Frederick	8	9	12	14	16.7%	12	8	20	85	7	
Garrett	1	1	1	1	0.0%	1	1	2	9	7	
Harford	20	7	34	23	-32.4%	23	7	34	159	7	
Howard	17	16	21	16	-23.8%	15	8	21	102	7	
Kent	1	0	1	1	0.0%	2	0	5	12	7	
Montgomery	438	331	305	326	6.9%	348	305	438	2,438	7	
Prince George's	715	604	757	658	-13.1%	591	450	757	4,138	7	
Queen Anne's	3	2	5	0	-100.0%	3	0	5	20	7	
St. Mary's	130	81	58	57	-1.7%	105	57	165	733	7	
Somerset	3	8	2	8	300.0%	6	2	10	40	7	
Talbot	1	2	4	11	175.0%	3	1	11	24	7	
Washington	50	16	9	18	100.0%	40	9	80	282	7	
Wicomico	9	11	14	16	14.3%	14	7	26	95	7	
Worcester	6	2	7	8	14.3%	5	1	8	37	7	



Department of Human Resources
Family Investment Administration
 Reporting Period: January-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
# of Indivds. applying for benefits, recertifying, or changing addresses*	34,610	27,063	31,584	30,759	-2.6%	31,159	27,063	34,610	218,112	7	
Allegany	575	424	488	468	-4.1%	524	424	629	3,670	7	
Anne Arundel	1987	1603	1908	1881	-1.4%	1,825	1,603	1,987	12,777	7	
Baltimore (City)	11,579	8,919	10,848	10,021	-7.6%	10,717	8,919	12,019	75,020	7	
Baltimore	3816	2934	3579	3521	-1.6%	3,427	2,934	3,816	23,989	7	
Calvert	377	292	323	364	12.7%	347	292	382	2,429	7	
Caroline	261	245	248	250	0.8%	254	245	263	1,775	7	
Carroll	383	280	386	367	-4.9%	374	280	438	2,621	7	
Cecil	664	486	639	576	-9.9%	591	486	664	4,135	7	
Charles	818	788	773	744	-3.8%	759	669	818	5,313	7	
Dorchester	353	379	357	400	12.0%	354	309	400	2,479	7	
Frederick	799	642	760	701	-7.8%	717	629	799	5,017	7	
Garrett	198	156	168	177	5.4%	166	131	198	1,163	7	
Harford	769	642	772	836	8.3%	789	642	877	5,523	7	
Howard	613	538	643	691	7.5%	588	501	691	4,117	7	
Kent	147	115	146	143	-2.1%	124	97	147	870	7	
Montgomery	2340	1822	1999	1974	-1.3%	1,973	1,716	2,340	13,811	7	
Prince George's	5451	4117	4540	4490	-1.1%	4,594	4,117	5,451	32,161	7	
Queen Anne's	209	153	179	205	14.5%	180	153	209	1,260	7	
St. Mary's	747	569	561	628	11.9%	636	561	747	4,451	7	
Somerset	238	187	223	236	5.8%	220	179	252	1,543	7	
Talbot	140	113	136	152	11.8%	131	112	152	920	7	
Washington	1041	744	756	861	13.9%	867	744	1,041	6,068	7	
Wicomico	765	641	838	770	-8.1%	714	598	838	4,999	7	
Worcester	340	274	314	303	-3.5%	286	230	340	2,001	7	



Department of Human Resources
Family Investment Administration
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Voter Registration	REPORTING PERIOD				% Change	YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10		Average	Minimum	Maximum	Total	Periods
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	188	101	146	136	-6.8%	148	101	188	1,039	7
Allegany	6	0	1	2	100.0%	5	0	15	34	7
Anne Arundel	10	9	5	13	160.0%	12	5	21	82	7
Baltimore (City)	32	25	20	28	40.0%	28	20	35	196	7
Baltimore	22	12	16	16	0.0%	15	11	22	108	7
Calvert	4	0	5	5	0.0%	4	0	9	26	7
Caroline	2	0	1	1	0.0%	1	0	2	7	7
Carroll	11	2	4	8	100.0%	6	2	11	42	7
Cecil	3	4	7	3	-57.1%	3	0	7	23	7
Charles	2	1	1	2	100.0%	1	0	2	7	7
Dorchester	0	1	2	2	0.0%	2	0	6	14	7
Frederick	21	10	18	12	-33.3%	17	10	21	117	7
Garrett	0	0	0	0	0.0%	0	0	0	0	7
Harford	2	0	1	1	0.0%	2	0	4	14	7
Howard	1	1	0	1	100.0%	1	0	2	5	7
Kent	2	1	0	0	0.0%	1	0	2	4	7
Montgomery	4	2	3	2	-33.3%	2	0	4	16	7
Prince George's	2	3	3	3	0.0%	3	2	5	22	7
Queen Anne's	2	3	8	5	-37.5%	3	0	8	21	7
St. Mary's	0	0	3	0	-100.0%	1	0	3	4	7
Somerset	3	1	5	3	-40.0%	4	1	5	25	7
Talbot	0	0	1	0	-100.0%	0	0	1	2	7
Washington	20	5	10	11	10.0%	11	5	20	77	7
Wicomico	14	14	17	10	-41.2%	15	10	17	103	7
Worcester	25	7	15	8	-46.7%	13	7	25	90	7



Department of Human Resources
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 Reporting Period: January-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	19,001	14,839	17,367	16,899	-2.7%	17,210	14,839	19,001	120,473	7	
Allegany	274	200	205	239	16.6%	252	200	300	1,761	7	
Anne Arundel	993	797	905	881	-2.7%	922	797	1,062	6,454	7	
Baltimore (City)	8163	6204	7612	7130	-6.3%	7,465	6,204	8,388	52,257	7	
Baltimore	1789	1432	1767	1674	-5.3%	1,686	1,432	1,868	11,801	7	
Calvert	229	167	214	218	1.9%	212	167	235	1,482	7	
Caroline	140	145	143	143	0.0%	147	140	155	1,030	7	
Carroll	200	146	208	177	-14.9%	199	146	244	1,394	7	
Cecil	350	278	348	303	-12.9%	309	276	350	2,164	7	
Charles	439	427	419	357	-14.8%	399	357	439	2,796	7	
Dorchester	250	278	256	273	6.6%	259	249	278	1,816	7	
Frederick	358	244	291	319	9.6%	312	244	358	2,184	7	
Garrett	106	82	91	84	-7.7%	88	68	106	613	7	
Harford	473	402	433	496	14.5%	463	402	522	3,241	7	
Howard	187	150	154	213	38.3%	192	150	245	1,347	7	
Kent	81	59	99	90	-9.1%	74	59	99	520	7	
Montgomery	622	477	577	556	-3.6%	541	412	624	3,785	7	
Prince George's	2440	1850	1933	1934	0.1%	2,008	1,712	2,440	14,056	7	
Queen Anne's	128	99	108	123	13.9%	110	91	128	769	7	
St. Mary's	289	188	240	278	15.8%	238	188	289	1,669	7	
Somerset	174	125	149	160	7.4%	151	123	174	1,058	7	
Talbot	91	74	66	88	33.3%	81	66	91	566	7	
Washington	565	417	431	479	11.1%	484	417	565	3,387	7	
Wicomico	448	394	508	490	-3.5%	429	361	508	3,001	7	
Worcester	212	204	210	194	-7.6%	189	162	212	1,322	7	



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Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	12,419	9,778	11,374	11,321	-0.5%	11,161	9,778	12,419	78,126	7	
Allegany	292	223	279	225	-19.4%	265	223	315	1,854	7	
Anne Arundel	839	665	847	830	-2.0%	769	656	847	5,383	7	
Baltimore (City)	2394	1935	2307	2149	-6.8%	2,283	1,935	2,515	15,981	7	
Baltimore	1670	1228	1516	1588	4.7%	1,447	1,228	1,670	10,126	7	
Calvert	134	116	95	126	32.6%	122	95	138	851	7	
Caroline	117	94	100	99	-1.0%	100	92	117	702	7	
Carroll	163	125	165	174	5.5%	160	125	177	1,117	7	
Cecil	304	196	273	264	-3.3%	271	196	306	1,896	7	
Charles	281	288	262	292	11.5%	267	221	292	1,869	7	
Dorchester	100	97	99	124	25.3%	91	56	124	635	7	
Frederick	412	379	439	356	-18.9%	376	301	439	2,631	7	
Garrett	91	73	76	92	21.1%	77	61	92	541	7	
Harford	274	233	304	316	3.9%	301	233	349	2,109	7	
Howard	408	371	468	461	-1.5%	380	292	468	2,663	7	
Kent	63	55	46	52	13.0%	48	35	63	334	7	
Montgomery	1276	1012	1114	1090	-2.2%	1,082	970	1,276	7,572	7	
Prince George's	2294	1660	1847	1895	2.6%	1,992	1,660	2,294	13,945	7	
Queen Anne's	76	49	58	77	32.8%	64	49	77	450	7	
St. Mary's	328	300	260	293	12.7%	292	252	337	2,045	7	
Somerset	58	53	67	65	-3.0%	60	47	68	420	7	
Talbot	48	37	65	53	-18.5%	47	36	65	328	7	
Washington	406	306	306	353	15.4%	332	286	406	2,322	7	
Wicomico	294	222	299	254	-15.1%	257	209	299	1,800	7	
Worcester	97	61	82	93	13.4%	79	54	97	552	7	

*Data provided are for DHR local offices only.



Department of Human Resources
Child Support Enforcement Administration
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Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	252,030	252,507	253,423	252,807	-0.2%	252,685	252,030	253,423	N/A	7	
Number of Active Cases Added during the Month	3,927	3,312	3,463	3,508	1.3%	3,712	3,312	4,064	25,981	7	
Number of Active Cases Subtracted during the Month	3,450	2,396	4,079	6,900	69.2%	4,187	2,396	6,900	29,310	7	
Total Active Caseload at the End of the Month	252,507	253,423	252,807	249,415	-1.3%	252,209	249,415	253,423	N/A	7	
In-state Caseload	221,897	222,730	222,135	218,710	-1.5%	221,595	218,710	222,730	N/A	7	
Interstate Caseload	30,610	30,693	30,672	30,705	0.1%	30,614	30,517	30,705	N/A	7	
Interstate Cases Initiated By Maryland to Another State	15,630	15,654	15,611	15,590	-0.1%	15,637	15,590	15,665	N/A	7	
Interstate Cases Received By Maryland from Another States	14,545	14,608	14,638	14,694	0.4%	14,543	14,411	14,694	N/A	7	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	165,267	165,879	165,862	163,734	-1.3%	164,967	163,734	165,879	N/A	7	
# of Children in the Caseload with Paternity Established	140,150	140,278	140,195	139,029	-0.8%	139,803	139,029	140,278	N/A	7	
% of Children in the Caseload with Paternity Established	84.8%	84.6%	84.5%	84.9%	0.4%	84.7%	84.5%	84.9%	N/A	7	
# of Children Needing Paternity Established at the Beginning of the Month	25,082	25,117	25,601	25,667	0.3%	25,243	24,968	25,667	N/A	7	
# of Children Needing Paternity Established Added during the Month	1,800	1,626	1,602	1,630	1.7%	1,727	1,602	1,851	12,088	7	
# of Children Needing Paternity Established Subtracted during the Month	1,765	1,142	1,536	2,592	68.8%	1,806	1,142	2,592	12,640	7	
# of Children Needing Paternity Established at the End of Month	25,117	25,601	25,667	24,705	-3.7%	25,164	24,705	25,667	N/A	7	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,071	205,332	204,997	204,665	-0.2%	205,088	204,665	205,352	N/A	7	
% of Cases in Caseload with a Support Order	81.2%	81.0%	81.1%	82.1%	1.0%	81.3%	81.0%	82.1%	N/A	7	
# of Cases Needing a Support Order Established at the Beginning of Month	47,176	47,436	48,091	47,810	-0.6%	47,452	47,064	48,091	N/A	7	
# of Cases Needing a Support Order Established Added during the Month	3,248	2,758	2,873	2,831	-1.5%	3,054	2,758	3,340	21,376	7	
# of Cases Needing a Support Order Established Subtracted during the Month	2,988	2,103	3,154	5,891	86.8%	3,384	2,103	5,891	23,690	7	
# of Cases Needing a Support Order Established at the End of the Month	47,436	48,091	47,810	44,750	-6.4%	47,121	44,750	48,091	N/A	7	

Department of Human Resources
Child Support Enforcement Administration

Reporting Period: January-10



Current Support Collections	REPORTING PERIODS					% Change	YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
Amount of Current Support Due	\$ 51,383,709	\$ 50,943,058	\$ 51,211,938	\$ 51,726,390	1.0%	\$ 51,233,505.81	\$ 50,940,093.44	\$ 51,726,389.86	\$ 358,634,541	7	
Amount Distributed toward Current Support	\$ 32,326,348	\$ 29,953,365	\$ 33,060,030	\$ 31,472,936	-4.8%	\$ 31,472,552.87	\$ 29,869,155.62	\$ 33,060,030.24	\$ 220,307,870	7	
Percent of Current Support Distributed	62.9%	58.8%	64.6%	60.8%	-3.7%	61.4%	58.6%	64.6%	N/A	7	
Number of Cases with Current Support Due	132,631	132,373	132,541	132,698	0.1%	132,652	132,373	132,804	N/A	7	
Number of Cases that had a Distribution toward Current Support	83,970	81,984	84,543	83,166	-1.6%	83,424	81,984	84,716	N/A	7	
# of Cases that did not have a Distribution toward Current Support	48,661	50,389	47,998	49,532	3.2%	49,228	47,998	50,389	N/A	7	
% of Cases that had a Distribution toward Current Support	63.3%	61.9%	63.8%	62.7%	-1.1%	62.9%	61.9%	63.8%	N/A	7	

Arrears Collections	REPORTING PERIODS					% Change	YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
Amount of Arrears Owed	\$ 1,687,827,037	\$ 1,696,307,927	\$ 1,700,688,201	\$ 1,710,188,053	0.6%	\$ 1,689,393,455.18	\$ 1,669,535,575.51	\$ 1,710,188,052.52	N/A	7	
Amount Distributed toward Arrears	\$ 8,194,728	\$ 6,220,046	\$ 10,309,269	\$ 6,595,513	-36.0%	\$ 7,994,286.06	\$ 6,220,046.03	\$ 10,309,269.43	\$ 55,960,002	7	
Percent of Arrears Distributed	0.5%	0.4%	0.6%	0.4%	-0.2%	0.5%	0.4%	0.6%	N/A	7	
Number of Cases in Arrears	165,184	166,996	164,170	166,406	1.4%	165,410	163,982	166,996	N/A	7	
Number of Cases in Arrears that had a Distribution toward Arrears	48,347	40,969	56,425	42,653	-24.4%	46,845	40,969	56,425	N/A	7	
Number of Cases in Arrears that did not have a Distribution toward Arrears	116,837	126,027	107,745	123,753	14.9%	118,566	107,745	126,027	N/A	7	
Percent of Cases in Arrears that had a Distribution toward Arrears	29.3%	24.5%	34.4%	25.6%	-8.7%	28.3%	24.5%	34.4%	N/A	7	

Disbursed Collections	REPORTING PERIODS					% Change	YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	Average		Minimum	Maximum	Total	Periods	
Total Child Support Disbursed in the Month	\$ 41,511,553	\$ 36,478,115	\$ 45,878,061	\$ 38,213,669	-16.7%	\$ 41,469,008.24	\$ 36,478,115.19	\$ 47,643,845.94	\$ 290,283,058	7	
Total Number of Paying Cases	101,278	98,755	102,520	100,189	-2.3%	100,777	98,755	102,858	N/A	7	
Percent of Paying Cases	53.4%	52.2%	54.0%	52.8%	-1.2%	53.2%	52.2%	54.3%	N/A	7	
Number Children in Cases Receiving Support	107,583	104,867	108,491	106,310	-2.0%	106,765	104,867	108,491	N/A	7	
Total Payment Issued (Transactions)	215,708	190,634	234,276	193,236	-17.52%	209,874	190,634	234,276	1,469,118	7	
Checks Issued in Error	18	16	11	12	9.09%	15	11	18	106	7	
Dollar Value of Payments Issued in Error	\$ 12,264	\$ 14,377	\$ 7,029	\$ 8,329	18.50%	\$ 10,524	\$ 4,046	\$ 14,775	\$ 73,666	7	



**Department of Human Resources
Child Support Enforcement Administration**
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Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Oct-09	Nov-09	Dec-09	Jan-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	260	157	157	199	26.8%	184	134	260	1,286	7
# of cases receiving payments from referrals	229	132	149	134	-10.1%	165	132	229	1,157	7
% of cases receiving payments from referrals	88.08%	84.08%	94.90%	67.34%	-29.0%	91.28%	67.34%	119.40%	89.97%	7
# of payments made via wage-withholding	113	71	108	55	-49.1%	85	55	113	598	7
% of payments made via wage-withholding	49.34%	53.79%	72.48%	41.04%	-43.4%	52.23%	41.04%	72.48%	51.69%	7
NPEP total payments made	\$ 1,117,802	\$ 786,315	\$ 1,057,694	\$ 862,229	-18.5%	\$922,314	\$786,315	\$1,117,802	\$6,456,198	7

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU II. Reduce Violent Crimes Against Women and Children by 25% by 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
F1. Reduce by 10% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 2009: 8757 2010: 8410	June January	
			# Reunifications: SFY 08: 1548 09: 1616 (through Jan): 998	SFY SFY 10	
			# Children receiving In-Home Services: June 2008: 3743 2009: 3539 2010: 3144	June January 2010:	
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	17 jurisdictions are trained to date. The 1871 youth who are receiving in-home services and 6048 youth in out-of-home care in these jurisdictions are benefitting from FCP.		
	7/14/09 - 11/30/09: Baltimore City	11/24/09		Trainings are rolling out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09	6 jurisdictions trained.		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	Training rolling out according to schedule.		
	4/6/10 - 5/25/10 Baltimore County, Cecil, Harford	5/25/10	Training rolling out according to schedule.		
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	1/10	<i>Maryland Cares</i> began accepting referrals on 12.28.09.		

Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	4/30/10	Strategic plan development in progress. Began accepting referrals in October 2009.		
	Establish a Governance Body, Administration Team and Advisory Groups in preparation for beginning service delivery in fall 2010.	9/29/10	Process targeted to begin in spring 2010.		
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	New CME providers assumed full operation of services on 12/28/09.	12/28/09	The Board of Public Works approved the award of the contracts on 11/4/09.	Seven week transition period from 11/5/09 - 12/27/09 to ensure smooth transition for the children receiving services.	
Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 2009: 3539 2010: 3144 June January		
F2. Facilitate 780 adoptions.			FY 2008: 619 adoptions 2009: 770 adoptions 2010 (through 1/31/10): 441 FY FY		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	All cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	1) Reviewed 112 adoption cases 2) 76% of permanency plans were established timely 3) TPR had been granted in 82% of existing adoption cases and 50% of newly established plans 4) 86% of youth reviewed resided in a pre-finalized adoptive home	CRBC's first quarterly report was for reporting period July 1, 2009 - September 30, 2009	
F3. Ensure that No More than 12% of Children are Placed in Group Homes by End of FY10				January 2010: Children in Group Homes: 994 Children in OOH placement: 8410 Total # Total #	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.	

Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09	Policy was issued in September.		
		10/09	# of children coming into care after policy was issued: Cumulative total since Oct 09: 956		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
F4. Increase to 75% the percent of children placed in family homes.			June 2009: 76.6% January 2010: 77.2%	January 2010: Children in Family Homes: 6490 Children in OOH placement: 8410	Total # Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
F5. Increase by 10 points the percentage of children placed in their home jurisdiction (in both group homes and foster homes).			Family Homes: March 2009: 53% December 2009: 55% (3385 of 6154)	Group Homes: March 2009: 38% December 2009: 44% (437 out of 994)	
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	(see above)
As part of the PIP, a work group focusing on resource development and support has been formed and is expected to develop plans that will impact this target.	Plans due 1/10 at which time targets will be set.	01/10	Work group formed and at work.		
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.		
	Evaluate submitted Offers.	01/10 - 5/10	Offers received, and evaluation process has begun.		
	Award contracts.	7/1/2010			
F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less during FY10			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children)		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	(see above)
Implement CFSR program improvement plan (PIP)	CFSR expected to be received by DHR in spring 2010, at which time targets will be set.	TBD			

GDU VI. Improve the Marketable Skills of Maryland's Adult Workforce by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	10 training partnerships	6/10	<p>Internal program: Family Investment Aides (internal recruitment pipeline for case manager positions)</p> <p>Partnerships are being negotiated, currently established or under development are: - DHCD (Weatherization Program)</p> <p>- Biotechnical Institute of Maryland</p> <p>- Maryland Center for Construction Education and Innovation</p> <p>- CVS/pharmacy (pharmacy internship program)</p>	<p>Family Investment Aides: 90 aides are working</p> <p>DHCD - confirmation of trainees, referrals and hires currently underway</p> <p>Biotechnical Institute: 1 Maryland Center for Arts and Technology: 24 current trainees; 8 graduates employed</p> <p>DLLR: 2 participants in paid internships</p> <p>Total number of individuals in training: 25</p> <p>Total number of individuals working or enrolled in paid internships: 97</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10			
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	Coordinate with strategic business partners, DLLR and GWIB to identify employment opportunities in targeted job sectors.		
GDU XII End Childhood Hunger in Maryland by 2015					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
C. FY 2010 Sub Goal - Increase Participation Rate for Children by 8% to 66% (220440 of 334,000 eligible recipients 18 and younger)					
			October 2009: (236,734)		
			<p>Step1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the responses, FIA has identified the following needs and corresponding actions:</p>	<p>The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions.</p>	

<p>Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.</p>	<p>Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done.</p>	<p>September 2010</p>	<p>* The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so. <i>Update: Telephone interviewing training is scheduled for December in Baltimore County. After the first of the year we will reach out to the other jurisdictions that have not had the training to encourage them to schedule it.</i></p>		
			<p>* DHR will provide support to overcome 5 barriers cited by local offices: 1) Identifying funds to purchase telephone headsets for case managers (DOD State Administrative funding to be used); 2) Implementing best practices to manage the volume of walk-in applicants such that workers can be freed up from intake rotation; 3) OTHS is working to remove system barriers to scheduling telephone interviews; 4) Identifying ways make available the administrative time to mail out applications to redetermination population; and 5) Implementing procedures such that applications are signed. <i>Updates: 1) in process; 2) TA teams are going into the watch list of jurisdictions according to schedule; 3) on schedule for 6/10; 4) part of TA team's evaluation; 5) part of TA team's evaluation.</i></p>		
			<p>Step 2: June is the target date for automated system programming by ACS that will support scheduling of telephone interviews. Expansion of the use of the case information form to all redeterminations is on hold until FY 2011.</p>	<p>The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold until FY 2011.</p>	
			<p>Step 3: Starting in July 2010, we will be able to fully implement telephone interviews for all hardship reasons.</p>		

<p>Increase use of group redeterminations.</p>	<p>Group redeterminations used by 18 jurisdictions by June 2010.</p>	<p>June 2010</p>	<p>FIA surveyed local jurisdictions to obtain current information. Based on the analysis of this survey, DHR will provide support to overcome 3 barriers cited by local offices: 1) Identifying adequate space; 2) Identifying ways to free up staff; and 3) Managing schedule changes. <i>Update: The TA teams are working on these barriers with watch list jurisdictions according to schedule.</i></p>	<p>This is not appropriate for all jurisdictions so the expectation is not that all jurisdictions will use this strategy.</p>	
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Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	September 2010	Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. <i>This has been done.</i>	DHR does not have authority to define the CBOs' activities. This program is still very new, with operational issues being sorted out between FNS and FIA.	
			Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <i>This has been done - we identified 10 jurisdictions that are not covered by the existing CBO partners.</i>		
			Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. <i>DHR is participating with the CBOs on their No Wrong Door Model Workgroup to expand the CBOs in the FSP Outreach Plan, as well as the volunteer CBOs whose staff are trained to help constituents apply using SAIL in jurisdictions not now covered by CBO outreach. However, the group is now focusing on expanding the number of SAIL-trained CBO's in Baltimore County, our current hot spot. We recently sent to FNS an addendum to our 2010 FSP Outreach Plan, which would add Associated Catholic Charities to the plan. We have also participated in conference calls with two CBOs that will be doing EIC outreach. Presentation about Plan was made to Washington County Board in February 2010. FIA has achieved at least partial approval for most CBOs in the Plan.</i>		
Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL.	42 additional CBOs trained. Increase total SAIL applications for FSP to 4500 per month.	September 2010	37 CBOs currently trained. Trainings scheduled for April and May. September 09 baseline of 3700 SAIL applications per month for FSP. October: 4255 applications November: 3523 applications December: 3925 applications January: 4793 applicatoins	The increase in CBOs trained is based on expected interest from CBOs and may not increase as much as we plan.	

<p>Implement customer care center in Baltimore that will handle SAIL applications for the metro area.</p>	<p>Fully functional customer care center.</p>	<p>June 2010</p>	<p>Center opened 11/30/09.</p>	<p>Initial focus is to handle FIA benefit applications filed via SAIL for Baltimore County, adding the other local departments in the Baltimore metro area over the next year. Expansion to Western MD planned for Spring 2010.</p>	
<p>Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.</p>	<p>Reports produced and FSP information sent to potentially eligible families.</p>	<p>TBD based on MSDE's confidentiality concerns</p>	<p>Statement of Work for the Proof of Concept was approved by Montgomery County schools this week and sent to MSDE on March 3 for their review and final approval.</p>	<p>Project is funded by a \$20,000 grant from Microsoft. Implementing the software statewide would require state investment.</p>	