



Department of Human Resources
StateStat

Reporting Period: February

DHR Management Team

Operations: **Brian L. Wilbon**
 Programs: **Stacy L. Rodgers**
 Chief of Staff: **Oronde Miller**

Administrations:

Social Services Administration: **Carnita White**
 Family Investment Administration: **Kevin M. McGuire**
 Child-Support Enforcement Administration: **Joseph A. Jackins, Jr.**

Secretary Brenda Donald
 Appointed January 2007

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	01/12/10	01/26/10	02/09/10	02/23/10		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	8,398.5	10,318.5	12,976.9	9,531.0						
Office of the Secretary	3.0	0.0	9.0	6.3	-30.0%	16.1	0.0	145.3	433.6	27
Operations	0.0	24.0	45.5	0.0	-100.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	1.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	0.0	83.5	573.3	31.5	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	8,395.5	10,211.0	12,348.1	9,493.2	-23.1%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	56.0	86.5	60.5	28.9	-52.2%	65.1	27.4	112.7	1,758.8	27
Operations	129.7	142.7	135.4	129.7	-4.2%	141.1	99.0	180.2	3,809.1	27
Social Services	30.5	39.3	29.1	27.4	-5.8%	35.7	20.4	57.1	964.0	27
Family Investment	31.5	66.0	60.9	56.6	-7.1%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	200.0	195.0	238.7	138.5	-42.0%	215.9	153.2	286.8	5,828.7	27
LDSS	1,970.6	2,255.6	2,348.6	2,079.6	-11.5%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.5	0.0	0.0	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	14.0	9.7	10.4	16.5	0.0%	2.5	0.0	31.2	68.7	27
LDSS	120.0	109.7	84.5	94.7	12.1%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	1.8	0.0	5.0	1.6	0.0%	12.3	0.0	27.0	331.7	27
Operations	9.4	2.2	0.1	10.0	9900.0%	6.5	0.0	21.6	175.8	27
Social Services	4.0	3.3	3.0	3.0	0.0%	4.2	0.0	16.4	113.8	27
Family Investment	12.8	0.6	8.2	2.6	-68.3%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	29.1	5.8	2.0	4.0	100.0%	21.3	0.0	42.8	575.2	27
LDSS	538.1	370.4	193.3	230.5	19.2%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	6	11	18	12	-33.3%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	1	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	1	3	0	3	0.0%	0.7	0.0	2.0	18.0	26
FROI LAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	2	0	3	0	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	3	0.0%	0.1	0.0	1.0	3.0	26



**Department of Human Resources
LDSS Personnel
Reporting Period: February 10**

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	01/12/10	01/26/10	02/09/10	02/23/10		Average	Minimum	Maximum	Total	Periods
Allegany	277.7	349.5	324.0	294.5	-9.1%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	504.0	801.4	1071.1	556.7	-48.0%	547.0	279.0	906.0	14,769.0	27
Baltimore City	1707.9	2115.5	4327.4	2234.2	-48.4%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	791.2	1018.7	1177.6	679.6	-42.3%	244.8	58.0	513.0	6,610.5	27
Calvert	336.5	266.3	271.0	349.3	28.9%	280.2	226.0	333.5	7,564.6	27
Caroline	277.5	323.0	314.0	246.0	-21.7%	273.6	231.0	355.0	7,386.6	27
Carroll	274.5	285.5	278.0	269.5	-3.1%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	264.0	264.0	258.5	259.0	0.2%	262.5	239.0	332.0	7,087.1	27
Charles	317.7	370.5	271.5	301.3	11.0%	294.0	213.5	444.0	7,937.0	27
Dorchester	263.5	267.5	280.8	258.0	-8.1%	266.9	240.0	312.5	7,207.1	27
Frederick	275.5	306.8	303.3	253.8	-16.3%	277.7	244.5	374.6	7,497.3	27
Garrett	294.3	302.5	330.7	263.7	-20.3%	258.0	251.0	273.0	6,965.3	27
Harford	245.1	338.9	323.8	272.8	-15.8%	332.1	181.8	438.7	8,967.2	27
Howard	367.0	739.7	394.2	428.6	8.7%	282.7	183.0	451.8	7,633.2	27
Kent	285.0	265.5	246.0	302.0	22.8%	256.2	246.0	275.5	6,916.5	27
Montgomery	131.0	364.3	0.0	190.0		129.9	32.0	265.0	3,506.9	27
Prince George's	208.5	345.5	589.3	797.7	35.4%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	264.0	277.5	267.0	246.0	-7.9%	247.9	214.0	287.1	6,694.3	27
Somerset	117.0	54.0	74.0	71.5	-3.4%	99.7	30.0	178.6	2,691.5	27
St. Mary's	0.0	0.0	114.9	42.2	0.0%	3.6	0.0	55.3	96.0	27
Talbot	266.0	264.0	255.0	247.0	-3.1%	249.6	63.0	375.0	6,738.3	27
Washington	377.0	368.2	431.0	339.0	-21.3%	331.8	234.5	595.6	8,959.0	27
Wicomico	268.0	290.4	268.0	297.8	11.1%	257.8	231.0	299.0	6,959.7	27
Worcester	282.6	231.8	177.0	293.0	65.5%	159.1	69.0	216.0	4,295.9	27
TOTAL	8395.5	10211.0	12348.1	9493.2						



Department of Human Resources LDSS Personnel

Reporting Period: February 10

ON CALL OVERTIME BY JURSDICTION

	01/12/10	01/26/10	02/09/10	02/23/10	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	264.0	260.0	252.5	246.0	-2.6%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	504.0	681.0	581.4	456.6	-21.5%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	367.0	347.5	183.0	303.0	65.6%	230.8	58.0	513.0	6,232.5	27
Calvert	264.0	255.0	269.0	273.0	1.5%	249.3	199.5	291.0	6,730.2	27
Caroline	264.0	273.0	255.0	246.0	-3.5%	252.7	217.0	300.5	6,823.5	27
Carroll	274.5	285.5	278.0	269.5	-3.1%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	264.0	264.0	258.0	246.0	-4.7%	250.7	183.0	327.0	6,767.6	27
Charles	262.5	254.0	244.0	273.0	11.9%	251.6	182.5	286.4	6,793.2	27
Dorchester	263.5	263.5	254.5	244.5	-3.9%	249.1	236.0	263.5	6,727.0	27
Frederick	237.0	268.3	255.0	276.0	8.2%	250.6	244.5	273.0	6,767.5	27
Garrett	271.5	268.0	297.6	257.5	-13.5%	258.0	251.0	273.0	6,965.3	27
Harford	223.5	272.4	258.4	235.8	-8.7%	258.7	140.5	360.0	6,986.0	27
Howard	367.0	255.0	211.0	177.5	-15.9%	257.3	183.0	440.0	6,946.8	27
Kent	264.0	255.0	246.0	273.0	11.0%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	208.5	208.5	200.5	314.0	56.6%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	264.0	264.0	255.0	246.0	-3.5%	247.9	214.0	287.1	6,694.3	27
Somerset	117.0	54.0	69.0	69.0	0.0%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	266.0	264.0	255.0	247.0	-3.1%	249.4	63.0	375.0	6,733.8	27
Washington	264.0	264.0	246.0	246.0	0.0%	249.3	228.0	264.0	6,730.8	27
Wicomico	264.0	255.0	246.0	273.0	11.0%	250.2	231.0	279.0	6,754.5	27
Worcester	201.1	186.1	177.0	187.0	5.6%	157.8	69.0	216.0	4,259.9	27
TOTAL	5675.1	5697.8	5291.9	5359.4						



Department of Human Resources LDSS Personnel

Reporting Period: February 10

SICK LEAVE BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	01/12/10	01/26/10	02/09/10	02/23/10						
Allegany	65.3	69.5	79.3	54.5	-31.3%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	87.2	115.9	114.1	75.1	-34.2%	114.0	58.1	151.4	3,077.3	27
Baltimore City	820.0	911.0	968.3	699.0	-27.8%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	50.0	146.0	48.0	110.0	129.2%	187.1	63.6	263.5	5,051.0	27
Calvert	23.2	21.0	23.1	31.9	38.1%	29.3	16.1	41.3	790.1	27
Caroline	32.0	26.0	14.0	14.0	0.0%	26.3	11.0	44.0	709.0	27
Carroll	34.9	43.9	59.3	74.0	24.8%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	72.4	74.8	79.1	86.9	9.9%	83.4	50.6	125.6	2,251.4	27
Charles	45.0	55.0	46.0	32.0	-30.4%	31.5	10.0	81.5	850.0	27
Dorchester	43.0	51.0	50.2	80.6	60.6%	48.3	29.1	71.8	1,305.3	27
Frederick	32.0	58.3	47.0	40.0	-14.9%	55.4	26.7	76.0	1,495.8	27
Garrett	19.0	21.0	20.5	17.0	-17.1%	25.8	10.0	42.0	697.0	27
Harford	39.0	66.7	100.0	90.7	-9.3%	79.3	49.8	102.1	2,141.0	27
Howard	41.3	56.0	65.0	62.0	-4.6%	56.0	23.6	89.4	1,511.1	27
Kent	23.0	19.0	30.0	19.0	-36.7%	20.3	8.0	40.5	548.1	27
Montgomery	182.1	163.6	0.0	169.2		163.3	91.7	214.6	4,408.2	27
Prince George's	65.8	31.5	280.4	148.4	-47.1%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	14.2	22.6	12.7	10.6	-16.5%	26.7	8.1	57.5	720.3	27
Somerset	16.9	28.4	35.7	27.2	-23.8%	33.0	15.9	65.5	890.4	27
St. Mary's	27.9	27.5	46.0	33.9	-26.3%	44.9	22.8	88.9	1,212.4	27
Talbot	11.0	23.0	30.0	18.0	-40.0%	34.6	16.0	55.0	933.0	27
Washington	102.7	126.7	96.2	121.3	26.1%	108.4	72.0	171.4	2,926.0	27
Wicomico	78.2	71.4	74.5	35.9	-51.8%	68.3	39.3	104.6	1,844.3	27
Worcester	44.5	25.8	29.2	28.4	-2.7%	30.6	10.8	58.4	827.4	27
TOTAL	1970.6	2255.6	2348.6	2079.6						



Department of Human Resources LDSS Personnel

Reporting Period: February 10

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	01/12/10	01/26/10	02/09/10	02/23/10						
Allegany	0.0	0.0	0.0	8.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.5	1.9	1.0	0.9	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	53.0	69.0	48.5	33.0	-32.0%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	0.0	0.0	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	1.4	1.8	1.0	0.4	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.0	0.0	4.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	11.0	9.0	10.0	9.0	-10.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	10.0	10.0	10.0	10.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.0	0.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	24.1	0.0	0.0	18.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	10.0	10.0	10.0	10.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	1.4	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	10.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	0.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	8.0	4.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	120.0	109.7	84.5	94.7						



Department of Human Resources LDSS Personnel

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UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	01/12/10	01/26/10	02/09/10	02/23/10		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.0	0.0	0.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	11.9	2.8	0.0	11.0		15.2	0.6	51.8	409.2	27
Baltimore City	224.0	115.0	114.7	103.0	-10.2%	182.9	57.0	291.0	4,939.0	27
Baltimore	2.0	6.0	0.0	0.0		15.5	1.0	31.0	417.9	27
Calvert	11.9	7.6	5.4	8.9	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	9.0	4.2	19.8	23.6	19.2%	5.5	2.4	11.4	149.0	27
Cecil Co.	12.5	9.1	10.0	11.5	15.0%	18.7	2.5	38.5	505.0	27
Charles	0.0	0.0	9.0	9.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	8.5	5.5	11.5	14.5	26.1%	5.9	0.0	29.0	158.4	27
Frederick	0.0	0.0	0.0	0.9	0.0%	5.1	0.0	40.0	138.6	27
Garrett	8.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	35.0	38.0	0.0	1.0		14.1	0.3	60.0	380.4	27
Howard	8.3	1.0	3.0	6.0	0.0%	4.8	0.0	15.8	128.3	27
Kent	2.0	1.5	1.0	10.0	900.0%	2.5	0.0	13.0	66.5	27
Montgomery	22.7	9.1	0.0	13.5		22.7	1.8	49.1	612.3	27
Prince George's	155.5	135.2	13.5	10.6	-21.5%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.3	0.9	0.0	0.5	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	21.0	14.5	5.4	6.5	20.4%	7.9	0.0	22.0	214.5	27
Talbot	0.0	10.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	5.5	10.0	0.0	0.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	538.1	370.4	193.3	230.5						



Department of Human Resources

Social Services Administration

Reporting Period: Feb-10

Place Matters *

	Baseline		FY 2010 Goal		REPORTING PERIOD: Monthly				Source
					Nov-09	Dec-09	Jan-10	Feb-10	
Current Measures	Date	Data	Goal	Target					for Baseline and Results
Children in Out-of-Home Placement **	6/30/2009	8,756	Reduce by 10%	7,880	8,513	8,436	8,415	8,337	State Stat
Children in Group Homes (% of all placements)	6/30/2009	12.7%	12% or less	12.0%	11.8%	11.8%	11.6%	11.7%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2009	76.6%	75% or more	75.0%	77.0%	77.0%	77.2%	76.8%	State Stat
Adoptions	FY09	770	Increase by 10	780	PROGRESS TO DATE DURING FY 2010, as of				State Stat
					Feb-10	% of Target	Expected	67%	
					480		Actual	62%	
					REPORTING PERIOD: Point in Time				
Children Placed in their Home Jurisdiction ***					3/31/09	6/30/09	9/30/09	12/31/09	
Family Homes --	3/31/2009	53%	increase percentage	63%	53%	49%	56%	55%	Baseline: MD CHESSIE
Group Homes --	3/31/2009	38%	by 10 points	48%	38%	41%	42%	44%	Source: MD CHESSIE

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2010

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** Children Placed in Home Jurisdiction -- Challenges remain for identifying the placement jurisdiction for children placed in private Treatment Foster Care and Ind. Living Programs

3/31/09 Data Missing: Family Foster Homes - 27%; Group Homes - 0%

6/30/09 Data Missing: Family Foster Homes - 27%; Group Homes - 1%

9/30/09 Data Missing: Family Foster Homes - 19%; Group Homes - 0%

12/31/09 Data Missing: Family Foster Homes -- 17%; Group Homes -- 0%



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CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
Investigations										
Total # Open at beginning of month *	4,735	4,996	4,838	4,663	-3.62%	4,536	3,692	4,996	36,290	8
Total # New during report month	2,223	2,042	2,375	1,722	-27.49%	2,158	1,722	2,452	17,266	8
Total # Completed during month	1,913	2,190	2,267	1,860	-17.95%	2,157	1,860	2,714	17,253	8
Total # Open at end of month	5,045	4,848	4,946	4,525	-8.51%	4,538	3,692	5,045	36,303	8
Total New Allegations	2,581	2,382	2,857	2,358	-17.47%	2,564	2,269	2,900	20,510	8
Physical Abuse	954	881	1015	1,000	-1.48%	860	546	1,015	6,883	8
Sexual Abuse	283	328	317	258	-18.61%	293	258	328	2,347	8
Mental Injury-Abuse	6	7	20	2	-90.00%	6	2	20	50	8
Neglect	1,337	1,166	1,505	1,097	-27.11%	1,402	1,097	1,672	11,219	8
Mental Injury-Neglect	1	0	0	1	0.00%	1	0	3	11	8
Reports	4,042	3,694	4,265	3,089	-27.57%	3,865	3,089	4,371	30,922	8

* Beginning of Month Feb-10 Investigations do not match End of Month January-10 Investigations due to one time corrections for Caroline, Dorchester, and Frederick Counties

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
Total Findings	2,291	2,766	2,935	2,362	-19.52%	2,663	2,291	3,093	21,304	8
"Indicated" Findings Total	445	496	523	422	-19.31%	533	422	656	4,267	8
Physical Abuse	93	108	127	85	-33.07%	119	85	188	948	8
Sexual Abuse	80	79	84	107	27.38%	98	79	128	782	8
Mental Injury-Abuse	0	0	0	1	0.00%	1	0	9	11	8
Neglect	272	309	312	226	-27.56%	306	226	393	2,449	8
Mental Injury-Neglect	0	0	0	3	0.00%	10	0	44	77	8
"Unsubstantiated" Findings Total	432	524	506	478	-5.53%	510	432	615	4,083	8
Physical Abuse	114	163	149	178	19.46%	151	104	195	1,206	8
Sexual Abuse	52	27	58	49	-15.52%	49	27	79	391	8
Mental Injury-Abuse	0	0	1	1	0.00%	2	0	10	18	8
Neglect	266	333	297	250	-15.82%	305	250	349	2,441	8
Mental Injury-Neglect	0	1	1	0	-100.00%	3	0	24	27	8
"Ruled Out" Findings	1,414	1,746	1,906	1,462	-23.29%	1,619	1,328	1,906	12,954	8

IN-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Total Families	3,180	3,195	3,174	3,145	-0.91%	3,249	3,145	3,538	25,991	8
New Families	670	624	586	480	-18.09%	672	480	819	5,373	8
Cases Closed	656	643	616	556	-9.74%	730	556	1,021	5,842	8
End of Month Total Families	3,194	3,176	3,144	3,069	-2.39%	3,190	3,069	3,359	25,523	8



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OUT-OF-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Total Children	8,580	8,513	8,436	8,415	-0.25%	8,605	8,415	8,761	68,843	8
New Out-of-Home Placements	239	235	249	214	-14.06%	249	214	295	1,989	8
Total # of Child Welfare Caseworkers **	638	643	638	634	-0.63%	640	633	646	5,118	8
AVG Caseload Volume for Caseworkers	13	13	13	13	-0.23%	13	13	14	107	8
Children Leaving Out-of-Home Placement	306	316	270	292	8.15%	301	262	331	2,409	8
Children Adopted	89	77	59	39	-33.90%	60	36	89	480	8
Children Reunified	149	153	129	146	13.18%	143	129	156	1,144	8
Children in Legal Guardianship	35	41	42	68	61.90%	51	35	71	405	8
Aged Out	31	40	35	37	5.71%	44	31	55	351	8
Other	3	5	5	2	-60.00%	4	2	6	30	8
End of Month - Total Children	8,513	8,436	8,415	8,337	-0.93%	8,553	8,337	8,763	68,427	8
Placement Setting										
Children in Family Homes	6,205	6,157	6,154	6,085	-1.12%	6,234	6,085	6,370	49,874	8
Children in Group Homes	1,001	994	973	972	-0.10%	1,015	972	1,077	8,123	8
Children in Residential Treatment Centers	287	286	281	276	-1.78%	287	276	295	2,296	8
Children in Independent Living	267	269	270	254	-5.93%	265	254	270	2,121	8
Children in other placements	403	394	397	436	9.82%	397	381	436	3,178	8
Children in Trial Home Visits	350	336	340	314	-7.65%	354	314	402	2,835	8
Race ***										
Black/African-American only		71.6%								
White/Caucasian only		21.5%								
Other only (only one Other race selected)		0.4%								
Multiple (multiple races selected)		2.9%								
Missing (includes blank, declined, unable to determine)		3.6%								
Ethnicity										
Hispanic		3.1%								

** Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

*** MD CHESSIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Foster Families	3,097	3,094	3,078	3,071	-0.23%	3,112	3,071	3,156	24,896	8
New Homes	63	50	54	48	-11.11%	70	48	95	556	8
Closed Homes	66	66	61	62	1.64%	79	61	115	628	8
End of Month - Foster Families	3,094	3,078	3,071	3,057	-0.46%	3,103	3,057	3,157	24,824	8
Unrestricted Foster Families	2,181	2,191	2,208	2,203	-0.23%	2,165	2,025	2,208	17,323	8

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
Inquiries during Report Month	478	416	584	332	-43.15%	492	332	619	3,939	8
New Applications	146	151	170	141	-17.06%	181	141	271	1,451	8
Completed (Accepted) Applications	111	85	109	93	-14.68%	113	85	160	907	8



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	REPORTING PERIOD: Annual ending Specified Qtr.					FISCAL YEAR-TO-DATE				
	FY09-Q3	FY09-Q4	FY10-Q1	FY10-Q2	% Change	Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment within Six Months	3.6%	3.6%	3.6%	Pending	0.00%	3.6%	3.6%	3.6%	NA	1
Numerator	77	85	93							
Denominator	2,141	2,380	2,604							
Time Period	04/08-03/09	07/08-06/09	10/08-09/09							
Data Extract Date	11/15/2009	11/15/2009	1/15/2010							

ADULT SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
TOTAL CASES	8,007	8,027	7,755	7,737	-0.2%	8,207	7,505	9,066	65,652	8
# Protective Services Investigations	299	330	279	334	19.7%	356	279	422	2,845	8
Active Protective Services Caseload	1,585	1,567	1,518	1,520	0.1%	1,562	1,518	1,596	12,493	8
Social Services Case Management Cases	2,768	2,737	2,713	2,714	0.0%	2,789	2,713	2,902	22,315	8
% under 65 Years Old	26%	26%	26%	26%	0.0%	0	0	0	2	8
Closed Cases	364	295	322	344	6.8%	402	295	675	3,215	8
# In Home Aide Services (IHAS) Customers	1,989	1,928	1,919	1,945	1.4%	2,024	1,919	2,131	16,189	8
% of customers under 65 Years Old	40%	35%	41%	41%	0.0%	0	0	0	3	8
New Clients Receiving Services	39	15	56	68	21.4%	52	15	87	415	8
Closed Cases	35	94	90	60	-33.3%	89	35	151	715	8
IHAS Waiting List	695	727	706	703	-0.4%	685	465	816	5,476	8
Avg. Length of Time Receiving Services (in years)	3	3	3	3	0.0%	3	3	3	26	8
# Respite Clients ****	157	222	97		-100.0%	307	97	667	2,151	7
New Clients	5	7	20		-100.0%	34	5	100	235	7
# Unable to Serve	256	252	296		-100.0%	274	85	504	1,921	7
# Project Home Placements	514	516	523	521	-0.4%	523	514	532	4,183	8
Applications	0	7	9	4	-55.6%	5	0	9	42	8
New Clients	23	21	8	17	112.5%	22	8	35	177	8

**** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations	2,581	2,382	2,857	2,358	-17.5%	2,564	2,269	2,900	20,510	8	
Allegany	28	46	53	66	24.5%	56	28	76	448	8	
Anne Arundel	204	176	198	117	-40.9%	182	117	238	1,455	8	
Baltimore (City)	698	691	738	557	-24.5%	680	557	738	5,443	8	
Baltimore	229	209	233	165	-29.2%	218	165	253	1,746	8	
Calvert	31	28	49	35	-28.6%	39	28	52	314	8	
Caroline	23	23	23	17	-26.1%	24	17	40	194	8	
Carroll	58	75	100	30	-70.0%	60	30	100	477	8	
Cecil	131	63	209	93	-55.5%	122	51	238	975	8	
Charles	47	45	53	41	-22.6%	47	27	61	372	8	
Dorchester	18	9	24	14	-41.7%	19	9	27	150	8	
Frederick	86	82	96	64	-33.3%	99	64	133	792	8	
Garrett	12	12	28	13	-53.6%	15	9	28	121	8	
Harford	74	80	90	64	-28.9%	76	64	90	605	8	
Howard	95	89	73	62	-15.1%	78	54	98	625	8	
Kent	8	5	8	5	-37.5%	6	4	8	46	8	
Montgomery	211	172	250	190	-24.0%	203	153	270	1,627	8	
Prince George's	292	275	305	247	-19.0%	282	224	339	2,252	8	
Queen Anne's	13	12	19	14	-26.3%	14	8	19	112	8	
St. Mary's	48	57	51	32	-37.3%	49	32	75	390	8	
Somerset	30	24	24	17	-29.2%	24	17	30	189	8	
Talbot	16	15	13	18	38.5%	17	9	30	137	8	
Washington	149	119	133	414	211.3%	170	119	414	1,360	8	
Wicomico	41	51	49	39	-20.4%	47	39	56	376	8	
Worcester	39	24	38	44	15.8%	38	24	47	304	8	



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IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
Caseload	3,194	3,176	3,144	3,069	-2.4%	3,190	3,069	3,359	25,522	8	
Allegany	74	71	64	63	-1.6%	77	63	90	614	8	
Anne Arundel	209	216	209	227	8.6%	203	175	227	1,622	8	
Baltimore (City)	985	965	926	861	-7.0%	970	861	1,089	7,760	8	
Baltimore	380	387	398	382	-4.0%	372	337	398	2,973	8	
Calvert	37	41	39	44	12.8%	38	29	44	301	8	
Caroline	48	40	39	35	-10.3%	45	35	52	359	8	
Carroll	51	45	51	54	5.9%	47	42	54	376	8	
Cecil	77	82	86	87	1.2%	82	77	87	657	8	
Charles	82	85	81	81	0.0%	89	81	101	711	8	
Dorchester	44	54	52	47	-9.6%	49	44	54	394	8	
Frederick	89	85	93	87	-6.5%	80	67	93	639	8	
Garrett	48	42	49	49	0.0%	48	42	54	385	8	
Harford	71	74	72	82	13.9%	72	59	82	577	8	
Howard	77	72	80	75	-6.3%	78	72	84	623	8	
Kent	15	13	13	12	-7.7%	13	9	15	104	8	
Montgomery	163	172	166	160	-3.6%	166	156	178	1,325	8	
Prince George's	268	262	262	269	2.7%	267	262	277	2,137	8	
Queen Anne's	20	21	22	16	-27.3%	24	16	33	192	8	
St. Mary's	87	92	84	78	-7.1%	91	78	103	727	8	
Somerset	31	32	37	37	0.0%	34	30	37	275	8	
Talbot	42	38	36	35	-2.8%	40	35	44	321	8	
Washington	121	127	127	133	4.7%	146	121	191	1,164	8	
Wicomico	109	106	101	92	-8.9%	96	87	109	768	8	
Worcester	66	54	57	63	10.5%	65	54	78	518	8	



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FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	8,513	8,436	8,415	8,337	-0.9%	8,553	8,337	8,761	68,425	8
Allegany	111	99	99	98	-1.0%	108	98	116	862	8
Anne Arundel	160	158	159	164	3.1%	168	158	180	1,342	8
Baltimore (City)	4,999	4,946	4,935	4,863	-1.5%	5,006	4,863	5,135	40,050	8
Baltimore	595	594	583	600	2.9%	603	583	626	4,822	8
Calvert	61	60	61	63	3.3%	55	46	63	440	8
Caroline	39	39	39	38	-2.6%	39	37	40	310	8
Carroll	34	37	36	41	13.9%	36	32	41	286	8
Cecil	124	125	127	120	-5.5%	124	120	127	994	8
Charles	107	113	113	112	-0.9%	108	104	113	867	8
Dorchester	29	29	28	27	-3.6%	29	27	32	234	8
Frederick	178	175	168	171	1.8%	176	168	180	1,407	8
Garrett	47	55	53	52	-1.9%	50	43	55	399	8
Harford	290	284	281	272	-3.2%	288	272	300	2,300	8
Howard	69	64	62	59	-4.8%	67	59	73	536	8
Kent	16	18	18	18	0.0%	17	16	18	134	8
Montgomery	545	546	549	551	0.4%	557	545	577	4,456	8
Prince George's	602	599	601	575	-4.3%	605	575	622	4,843	8
Queen Anne's	22	22	21	22	4.8%	22	20	23	174	8
St. Mary's	95	98	101	110	8.9%	101	95	110	810	8
Somerset	46	45	51	50	-2.0%	47	44	51	377	8
Talbot	29	30	26	28	7.7%	29	26	30	228	8
Washington	193	191	196	193	-1.5%	197	191	208	1,579	8
Wicomico	82	74	73	74	1.4%	81	73	92	650	8
Worcester	40	35	35	36	2.9%	41	35	47	325	8



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FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	3,094	3,078	3,071	3,057	-0.5%	3,103	3,057	3,157	24,824	8
Allegany	60	57	58	58	0.0%	58	57	60	467	8
Anne Arundel	104	103	100	102	2.0%	104	100	106	830	8
Baltimore (City)	1,332	1,313	1,301	1,299	-0.2%	1,335	1,299	1,371	10,679	8
Baltimore	216	220	223	216	-3.1%	219	216	223	1,750	8
Calvert	38	39	40	38	-5.0%	38	36	40	303	8
Caroline	36	36	36	32	-11.1%	36	32	36	284	8
Carroll	28	27	29	29	0.0%	27	25	29	218	8
Cecil	65	67	66	67	1.5%	67	65	69	534	8
Charles	67	67	69	69	0.0%	68	63	70	542	8
Dorchester	26	26	26	26	0.0%	26	25	27	207	8
Frederick	95	95	96	95	-1.0%	93	90	96	746	8
Garrett	42	43	39	42	7.7%	42	39	45	339	8
Harford	113	113	113	107	-5.3%	115	107	121	917	8
Howard	52	51	54	57	5.6%	55	51	57	436	8
Kent	10	10	10	10	0.0%	10	10	11	81	8
Montgomery	297	302	304	306	0.7%	300	295	306	2,401	8
Prince George's	172	172	171	163	-4.7%	173	163	178	1,385	8
Queen Anne's	20	20	20	20	0.0%	19	18	20	155	8
St. Mary's	42	42	41	43	4.9%	41	38	43	324	8
Somerset	21	21	21	21	0.0%	22	21	25	178	8
Talbot	17	19	19	19	0.0%	18	17	19	142	8
Washington	167	159	162	164	1.2%	165	159	169	1,319	8
Wicomico	55	53	50	51	2.0%	53	50	56	423	8
Worcester	19	23	23	23	0.0%	21	19	23	164	8



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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	89	74	59	39	-33.9%	60	89	477	780	8
Allegany	0	5	0	0		1	5	5	9	8
Anne Arundel	12	1	0	0		2	12	18	23	8
Baltimore (City)	24	44	36	27	-25.0%	34	51	268	403	8
Baltimore	10	1	6	2	-66.7%	4	10	33	52	8
Calvert	0	2	0	0		0	2	3	10	8
Caroline	0	0	0	0		0	1	1	4	8
Carroll	0	0	0	0		0	1	3	3	8
Cecil	2	1	2	2	0.0%	1	2	9	23	8
Charles	0	0	0	0		1	5	8	16	8
Dorchester	0	0	2	0	-100.0%	0	2	2	3	8
Frederick	1	3	2	0	-100.0%	1	3	7	17	8
Garrett	0	0	0	2		1	3	5	4	8
Harford	3	3	3	3	0.0%	3	7	25	28	8
Howard	2	0	0	0		0	2	3	5	8
Kent	0	0	0	0		0	0	0	3	8
Montgomery	22	0	0	0		3	22	25	52	8
Prince George's	7	2	1	1	0.0%	2	7	15	50	8
Queen Anne's	0	0	0	0		0	0	0	3	8
St. Mary's	5	0	0	0		1	5	5	21	8
Somerset	1	1	0	1		1	2	5	5	8
Talbot	0	0	4	0	-100.0%	1	4	4	8	8
Washington	0	0	2	0	-100.0%	2	4	15	17	8
Wicomico	0	4	1	0	-100.0%	1	4	8	10	8
Worcester	0	7	0	1		1	7	10	11	8



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Feb-10

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	12.5	12.2	12.5	11.4	-8.5%	11	9	12	91	8	
Allegany	3.1	2.6	3.0	4.7	57.1%	4	3	5	30	8	
Anne Arundel	17.1	16.5	16.2	14.7	-9.1%	15	11	17	118	8	
Baltimore (City)	4.4	4.3	4.8	4.6	-3.5%	4	3	5	33	8	
Baltimore	12.3	12.6	11.8	10.1	-14.9%	11	9	13	86	8	
Calvert	12.6	9.6	12.0	19.0	58.3%	12	7	19	99	8	
Caroline	37.8	36.3	37.8	18.8	-50.3%	36	19	45	290	8	
Carroll	9.9	9.9	11.4	9.6	-15.4%	10	9	11	78	8	
Cecil	21.0	20.5	21.0	22.1	5.4%	19	14	22	151	8	
Charles	11.8	12.9	13.9	12.2	-12.0%	11	7	14	89	8	
Dorchester	33.5	27.3	29.8	10.0	-66.4%	28	10	34	220	8	
Frederick	25.2	22.5	20.2	9.2	-54.4%	24	9	34	196	8	
Garrett	6.5	7.0	6.0	6.3	4.2%	6	4	10	52	8	
Harford	14.0	13.3	13.3	11.6	-12.8%	12	9	14	98	8	
Howard	13.2	12.5	12.1	11.8	-1.9%	11	9	13	89	8	
Kent	8.7	7.3	8.0	9.3	16.7%	7	5	9	55	8	
Montgomery	15.0	12.6	14.5	15.2	4.7%	16	13	23	131	8	
Prince George's	16.7	17.6	16.8	15.6	-6.9%	15	11	18	120	8	
Queen Anne's	9.3	8.3	10.3	11.0	6.5%	9	7	11	73	8	
St. Mary's	38.2	40.2	45.6	40.6	-11.0%	32	19	46	258	8	
Somerset	25.0	25.0	26.0	22.0	-15.4%	22	16	26	177	8	
Talbot	5.2	6.0	7.2	7.2	0.0%	7	5	10	58	8	
Washington	22.3	19.9	22.4	23.0	2.5%	20	15	23	159	8	
Wicomico	20.6	21.1	19.0	20.7	9.0%	18	12	21	142	8	
Worcester	30.4	33.0	37.8	45.4	20.1%	31	20	45	245	8	



Department of Human Resources Jurisdiction Comparison

Reporting Period: Feb-10

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	13.3	13.1	13.2	13.2	-0.2%	13	13	14	107	8
Allegany	10.1	9.0	9.9	9.8	-1.0%	10	9	11	80	8
Anne Arundel	9.4	9.3	9.4	9.6	3.1%	10	9	10	77	8
Baltimore (City)	13.3	13.1	13.2	13.1	-0.7%	13	13	14	106	8
Baltimore	15.3	15.2	14.9	15.4	2.9%	15	15	16	124	8
Calvert	15.3	15.0	15.3	15.8	3.3%	14	12	16	110	8
Caroline	16.9	15.1	15.1	16.9	11.8%	15	12	17	123	8
Carroll	6.8	7.4	7.2	8.2	13.9%	7	6	8	57	8
Cecil	12.4	11.4	11.5	10.9	-4.8%	12	11	13	96	8
Charles	15.7	16.5	16.5	16.4	-0.9%	15	13	17	123	8
Dorchester	9.7	9.7	9.3	9.0	-3.6%	10	9	11	78	8
Frederick	11.9	11.7	11.2	11.4	1.8%	13	11	15	104	8
Garrett	8.5	10.0	9.6	9.5	-1.9%	9	8	10	73	8
Harford	14.5	14.2	14.1	13.6	-3.2%	14	14	15	115	8
Howard	7.7	7.1	6.9	6.6	-4.8%	7	7	8	60	8
Kent	10.7	12.0	12.0	12.0	0.0%	11	11	12	89	8
Montgomery	19.5	19.5	19.6	19.7	0.4%	20	19	21	160	8
Prince George's	14.7	14.6	14.5	13.9	-4.3%	15	14	15	118	8
Queen Anne's	10.5	10.0	10.5	11.0	4.8%	11	10	12	86	8
St. Mary's	15.8	16.3	16.8	18.3	8.9%	17	16	18	136	8
Somerset	7.7	7.5	8.5	8.3	-2.0%	8	7	9	63	8
Talbot	9.7	10.0	8.7	9.3	7.7%	10	9	10	76	8
Washington	12.1	11.9	13.1	12.9	-1.5%	12	11	13	97	8
Wicomico	10.3	9.3	9.1	9.3	1.4%	10	9	12	81	8
Worcester	10.0	8.8	8.8	12.0	37.1%	11	9	12	84	8



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Feb-10

CHILD FATALITIES- NEW -- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
	1	1	2	0	-100.0%	2	0	4	14	8	
Allegany	0	0	0	0		0	0	0	0	8	
Anne Arundel	0	0	0	0		0	0	0	0	8	
Baltimore (City)	0	0	0	0		0	0	1	3	8	
Baltimore	0	1	0	0		0	0	1	2	8	
Calvert	0	0	0	0		0	0	0	0	8	
Caroline	0	0	0	0		0	0	0	0	8	
Carroll	0	0	0	0		0	0	0	0	8	
Cecil	0	0	0	0		0	0	0	0	8	
Charles	0	0	0	0		0	0	0	0	8	
Dorchester	0	0	0	0		0	0	0	0	8	
Frederick	0	0	0	0		0	0	1	1	8	
Garrett	0	0	0	0		0	0	0	0	8	
Harford	0	0	0	0		0	0	0	0	8	
Howard	0	0	0	0		0	0	0	0	8	
Kent	0	0	0	0		0	0	0	0	8	
Montgomery	1	0	0	0		0	0	1	3	8	
Prince George's	0	0	1	0	-100.0%	0	0	1	2	8	
Queen Anne's	0	0	0	0		0	0	0	0	8	
St. Mary's	0	0	0	0		0	0	0	0	8	
Somerset	0	0	0	0		0	0	0	0	8	
Talbot	0	0	0	0		0	0	0	0	8	
Washington	0	0	1	0	-100.0%	0	0	1	2	8	
Wicomico	0	0	0	0		0	0	1	1	8	
Worcester	0	0	0	0		0	0	0	0	8	



Department of Human Resources Jurisdiction Comparison

Reporting Period: Feb-10

CHILD FATALITIES- NEW -- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10		Average	Minimum	Maximum	Total	Periods
	0	0	2	0	-100.0%	1	0	2	4	8
Allegany	0	0	0	0		0	0	0	0	8
Anne Arundel	0	0	0	0		0	0	0	0	8
Baltimore (City)	0	0	0	0		0	0	1	1	8
Baltimore	0	0	0	0		0	0	0	0	8
Calvert	0	0	0	0		0	0	0	0	8
Caroline	0	0	0	0		0	0	0	0	8
Carroll	0	0	0	0		0	0	0	0	8
Cecil	0	0	0	0		0	0	0	0	8
Charles	0	0	0	0		0	0	1	1	8
Dorchester	0	0	0	0		0	0	0	0	8
Frederick	0	0	0	0		0	0	0	0	8
Garrett	0	0	0	0		0	0	0	0	8
Harford	0	0	1	0	-100.0%	0	0	1	1	8
Howard	0	0	0	0		0	0	0	0	8
Kent	0	0	0	0		0	0	0	0	8
Montgomery	0	0	0	0		0	0	0	0	8
Prince George's	0	0	0	0		0	0	0	0	8
Queen Anne's	0	0	0	0		0	0	0	0	8
St. Mary's	0	0	0	0		0	0	0	0	8
Somerset	0	0	0	0		0	0	0	0	8
Talbot	0	0	0	0		0	0	0	0	8
Washington	0	0	1	0	-100.0%	0	0	1	1	8
Wicomico	0	0	0	0		0	0	0	0	8
Worcester	0	0	0	0		0	0	0	0	8



**Department of Human Resources
Family Investment Administration
Reporting Period: February-10**

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	527,111	535,403	541,413	538,394	-0.6%	521,429	491,262	541,413	663,663	SFY 2010	
Recipient Households	247,928	252,148	255,424	254,519	-0.4%	245,244	230,155	255,424	342,460	SFY 2010	
\$ Value Disbursed	\$69,116,557	\$70,180,988	\$70,756,445	\$70,514,609	-0.3%	\$68,236,007	\$64,144,215	\$70,756,445	\$586,386,039	SFY 2010	
Cases Closed	18,499	21,096	21,580	19,528	-9.5%	19,203	14,983	21,580	187,420	SFY 2010	
Applications Taken	23,325	26,646	28,607	19,141	-33.1%	25,833	19,141	29,664	277,479	SFY 2010	
Approvals	20,878	25,316	24,856	18,623	-25.1%	23,074	18,623	26,402	244,032	SFY 2010	
Denials	5,781	7,652	7,694	6,317	-17.9%	6,782	5,781	7,694	63,941	SFY 2010	
	Jul-09	Aug-09	Sep-09	Oct-09	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	6.61%	6.61%	7.86%	7.23%	-8.0%	7.23%	5.64%	7.21%	7.23%	FFY 2009; 10/09	
Overpayment Error Rate	4.99%	4.99%	7.47%	6.46%	-13.5%	6.46%	4.65%	5.59%	6.46%	FFY 2009; Oct-09	
Underpayment Error Rate	1.62%	1.62%	0.39%	0.77%	97.4%	0.77%	0.62%	1.72%	0.77%	FFY 2009; Oct-09	
State-reported Negative error rate	13.98%	13.98%	15.15%	14.40%	-5.0%	14.40%	13.76%	16.18%	14.40%	FFY 2009; Oct-09	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	22,201	25,092	29,511	21,476	-27.2%	26,215	21,476	29,949	209,721	SFY 2010	
Approvals (CC, LTC & SSI)	17,193	21,772	23,852	18,037	-24.4%	21,215	17,193	23,852	169,719	SFY 2010	
Denials (CC, LTC & SSI)	13,716	17,354	18,199	15,527	-14.7%	16,961	13,716	18,547	135,691	SFY 2010	
Community Care Cases	287,747	278,345	281,382	290,253	3.2%	282,406	277,278	290,253		SFY 2010	
Applications Taken	21,367	24,120	28,048	20,402	-27.3%	24,978	20,402	28,473	199,827	SFY 2010	
Approvals	15,614	19,383	20,914	15,984	-23.6%	19,093	15,614	21,561	152,740	SFY 2010	
Denials	12,776	16,100	16,784	14,236	-15.2%	15,694	12,776	17,169	125,550	SFY 2010	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
Recipients	68,820	71,505	68,937	67,301	-2.4%	67,478	62,844	71,506	90,539	SFY 2010	
Recipient Families	27,415	28,486	27,591	27,049	-2.0%	27,072	25,489	28,486	39,535	SFY 2010	
% of TANF 60 Month Families	6.8%	6.8%	6.9%	6.9%	0.0%	6.8%	6.5%	7.4%		SFY 2010	
\$ Value Disbursed	\$12,113,518	\$12,553,036	\$12,084,532	\$11,897,685	-1.5%	11,808,612	10,951,770	12,553,036	94,468,893	SFY 2010	
Cases Closed	2,715	2,979	2,678	2,714	1.3%	2,754	2,453	2,989	22,028	SFY 2010	
Applications Taken	4,780	5,160	5,348	3,585	-33.0%	5,294	3,585	6,074	42,352	SFY 2010	
Approvals	2,373	3,230	2,169	1,923	-11.3%	2,603	1,923	3,230	20,825	SFY 2010	
Approved and "New" to the TCA Program	605	764	512	495	-3.3%	660	495	786	5,281	SFY 2010	
Approved and Returning to the TCA Program	1,768	2,466	1,657	1,428	-13.8%	1,943	1,428	2,466	15,544	SFY 2010	
Denials	3,422	4,032	3,323	3,215	-3.3%	3,714	3,215	4,471	29,708	SFY 2010	
Payment Accuracy Rate	96.81%	96.60%	96.60%	96.02%	-0.6%	96.02%	94.00%	97.84%		FFY 2009; 10-11/09	
Federal Work Participation Rate	42.1%	42.9%	42.3%	42.1%	-0.5%	42.1%	40.4%	42.9%	42.1%	FY '09; FFYTD '10	
YTD Job Placements	3,080	3,894	4,520	5,125	13.4%	732	589	5,125	5,125	SFY 2010	
QUARTERLY MEASURES	Apr-Jun 08	Jul-Sep 08	Oct-Dec 08	Jan-Mar 09	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	55.3%	40.0%	50.0%	52.1%	4.2%	49.3%	40.0%	55.3%		Closed Cases Apr '08-Mar '09	
Employment Retention Rate	73.8%	74.3%	70.0%	72.9%	4.1%	72.7%	70.0%	74.3%		Closed Cases Apr '08-Mar '09	



Department of Human Resources
Family Investment Administration
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TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	18,535	19,323	19,438	19,105	-1.7%	18,762	17,735	19,438	26,785	SFY 2010
\$ Value Disbursed	\$3,390,712	\$3,528,634	\$3,524,733	\$3,317,469	-5.9%	3,390,813	3,227,849	3,528,634	27,126,502	SFY 2010
Cases Closed	1,567	1,387	1,435	1,402	-2.3%	1,467	1,347	1,599	11,733	SFY 2010
Applications Taken	3,254	3,584	3,854	2,667	-30.8%	3,601	2,667	4,116	28,806	SFY 2010
Approvals	1,334	1,794	1,658	1,282	-22.7%	1,613	1,282	1,819	12,903	SFY 2010
Denials	2,378	3,062	2,848	2,386	-16.2%	2,670	2,357	3,062	21,359	SFY 2010

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	13,190	13,408	9,696	8,895	-8.3%	11,434	0	17,060	91,470	SFY 2010
\$ Value Disbursed	\$8,045,826	\$8,094,502	\$6,034,578	\$5,408,469	-10.4%	\$6,869,348	\$0	\$10,063,032	54,954,786	SFY 2010
Applications	12,365	11,187	10,873	7,898	-27.4%	15,782	7,898	24,610	126,254	SFY 2010
Approvals	10,557	12,958	10,427	7,920	-24.0%	11,895	7,059	16,787	95,161	SFY 2010
Denials	1,492	1,671	1,642	1,576	-4.0%	1,580	813	2,083	12,637	SFY 2010
MD Energy Assistance Recipients										
Recipient Households	59,431	14,398	11,061	9,389	-15.1%	11,785	0	59,431	94,279	SFY 2010
\$ Value Disbursed	\$19,388,290	\$5,284,800	\$4,222,165	\$3,113,627	-26.3%	\$4,001,110	\$0	\$19,388,290	32,008,881	SFY 2010
Applications	13,071	12,067	11,594	8,532	-26.4%	16,505	8,532	25,307	132,041	SFY 2010
Approvals	12,334	13,952	11,197	8,336	-25.6%	12,286	0	52,469	98,288	SFY 2010
Denials	1,737	1,828	1,803	1,779	-1.3%	1,776	826	3,095	14,206	SFY 2010
Arrearage (one time only)										
Recipient Households	3,534	3,325	2,247	2,114	-5.9%	2,836	0	4,647	22,686	SFY 2010
\$ Value Disbursed	\$3,470,750	\$3,353,944	\$2,274,382	\$2,084,908	-8.3%	\$2,864,179	\$0	\$4,764,834	\$22,913,435	SFY 2010
Applications	3,087	2,748	2,870	1,780	-38.0%	3,503	1,780	5,216	28,022	SFY 2010
Approvals	3,006	2,977	2,543	1,986	-21.9%	2,961	1,986	4,117	23,691	SFY 2010
Denials	255	287	197	153	-22.3%	342	153	574	2,734	SFY 2010

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	91	157	186	195	4.8%	183	74	304	1,467	SFY 2010
# of Employment Placements	61	75	48	47	-2.1%	55	10	75	439	SFY 2010
Average Wage	35	50	48	72	50.0%	53	30	77	425	SFY 2010
% with Health Benefits	\$8.24	\$9.00	\$9.00	\$9.10	1.1%	9	8	9	71	SFY 2010
Job Retention >90 Days	88%	71%	46%	88%	91.3%	1	0	1	6	SFY 2010
	59	34	29	32	10.3%	50	29	78	399	SFY 2010



**Department of Human Resources
Family Investment Administration
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APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum			
	94.1%	91.6%	91.7%	91.9%	0.2%	92.8%	91.6%	94.7%		8	
Allegany	96.2%	98.2%	94.1%	94.7%	0.7%	97.4%	94.1%	100.0%		8	
Anne Arundel	90.2%	84.6%	82.5%	81.7%	-1.0%	86.2%	81.7%	90.5%		8	
Baltimore (City)	96.7%	92.7%	94.6%	95.4%	0.8%	95.9%	92.7%	98.3%		8	
Baltimore	75.4%	83.6%	79.6%	83.4%	4.7%	80.4%	75.4%	83.9%		8	
Calvert	100.0%	97.4%	98.1%	96.2%	-2.0%	98.2%	96.2%	100.0%		8	
Caroline	91.1%	93.0%	97.0%	100.0%	3.1%	96.4%	91.1%	100.0%		8	
Carroll	97.5%	93.3%	96.5%	98.7%	2.3%	96.3%	93.3%	98.7%		8	
Cecil	89.2%	86.1%	92.7%	93.3%	0.7%	90.1%	86.1%	93.3%		8	
Charles	94.0%	93.8%	91.6%	86.6%	-5.4%	93.1%	86.6%	98.1%		8	
Dorchester	90.0%	94.0%	92.4%	85.4%	-7.6%	90.3%	85.4%	94.0%		8	
Frederick	92.9%	93.0%	92.2%	92.1%	-0.1%	92.3%	90.9%	93.0%		8	
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		8	
Harford	98.2%	93.6%	98.1%	95.2%	-3.0%	95.0%	86.0%	98.3%		8	
Howard	96.3%	87.6%	78.8%	84.1%	6.7%	90.8%	78.8%	97.8%		8	
Kent	100.0%	97.7%	95.6%	100.0%	4.7%	98.3%	94.9%	100.0%		8	
Montgomery	96.1%	92.6%	96.8%	91.9%	-5.0%	92.3%	87.9%	96.8%		8	
Prince George's	97.1%	97.7%	96.6%	98.5%	1.9%	93.9%	81.4%	98.5%		8	
Queen Anne's	93.2%	89.7%	78.7%	88.2%	12.1%	90.2%	78.7%	95.9%		8	
St. Mary's	96.4%	98.0%	95.0%	94.3%	-0.8%	93.9%	86.7%	98.0%		8	
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	99.6%	96.7%	100.0%		8	
Talbot	100.0%	98.0%	100.0%	100.0%	0.0%	99.4%	97.2%	100.0%		8	
Washington	98.5%	99.1%	99.6%	98.0%	-1.6%	98.6%	98.0%	99.6%		8	
Wicomico	92.2%	91.7%	94.8%	97.2%	2.5%	94.4%	91.7%	97.2%		8	
Worcester	97.9%	98.5%	100.0%	100.0%	0.0%	98.6%	95.7%	100.0%		8	



**Department of Human Resources
Family Investment Administration
Reporting Period: February-10**

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum			
	83.6%	82.1%	77.4%	77.9%	0.8%	83.2%	77.4%	88.9%		8	
Allegany	98.9%	97.5%	97.1%	98.5%	1.4%	96.9%	94.3%	98.9%		8	
Anne Arundel	87.2%	81.2%	72.5%	70.6%	-2.6%	84.4%	70.6%	95.3%		8	
Baltimore (City)	91.8%	89.7%	87.7%	90.8%	3.5%	92.0%	87.7%	94.4%		8	
Baltimore	65.5%	64.7%	58.2%	54.2%	-6.9%	66.6%	54.2%	79.4%		8	
Calvert	97.3%	96.4%	95.8%	95.5%	-0.3%	96.7%	95.5%	99.0%		8	
Caroline	81.1%	83.3%	82.1%	86.1%	4.8%	84.4%	81.1%	88.0%		8	
Carroll	89.3%	82.0%	77.5%	88.8%	14.6%	87.4%	77.5%	92.9%		8	
Cecil	93.7%	92.8%	91.2%	89.4%	-2.0%	92.5%	89.4%	94.3%		8	
Charles	87.9%	82.3%	88.4%	80.4%	-9.1%	86.8%	80.4%	91.3%		8	
Dorchester	88.7%	86.6%	78.7%	79.3%	0.8%	83.6%	78.7%	88.7%		8	
Frederick	78.3%	76.4%	68.9%	74.3%	7.7%	76.7%	68.9%	82.6%		8	
Garrett	100.0%	99.2%	100.0%	98.8%	-1.2%	99.4%	97.9%	100.0%		8	
Harford	94.7%	89.2%	92.9%	89.1%	-4.0%	92.3%	89.1%	94.7%		8	
Howard	67.3%	66.2%	44.5%	43.9%	-1.3%	59.6%	43.9%	76.7%		8	
Kent	100.0%	96.9%	96.4%	97.2%	0.8%	97.9%	96.4%	100.0%		8	
Montgomery	83.5%	81.3%	79.3%	82.2%	3.7%	81.4%	75.3%	87.7%		8	
Prince George's	78.5%	82.6%	75.1%	75.8%	1.0%	81.4%	75.1%	86.9%		8	
Queen Anne's	86.4%	83.2%	78.3%	87.5%	11.8%	85.3%	78.3%	90.3%		8	
St. Mary's	86.0%	90.2%	92.2%	86.3%	-6.4%	86.5%	78.7%	92.2%		8	
Somerset	96.0%	96.8%	99.1%	99.1%	0.0%	98.1%	96.0%	99.3%		8	
Talbot	96.1%	96.6%	98.7%	100.0%	1.3%	96.7%	95.0%	100.0%		8	
Washington	99.2%	99.3%	97.7%	98.1%	0.5%	98.6%	97.7%	99.4%		8	
Wicomico	77.8%	67.2%	85.8%	93.7%	9.3%	78.4%	67.2%	93.7%		8	
Worcester	89.6%	87.2%	86.9%	83.6%	-3.8%	90.3%	83.6%	97.1%		8	



Monthly Application Compliance Report with Average Delay for February 2010

As of Date: 02/26/2010
Run Date: 03/02/2010

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP
Pending	Timely	2464	5725	186	1991	450
Pending	Ag Delay	344	3349	261	1125	288
Pending	CI Delay	93	1790	285	381	76
Pending	No Fault		2	1	19	3
	Total	2901	10866	733	3516	817
	Compliance	87.75%	63.09%	41.61%	63.90%	60.98%
Denied	Timely	1759	1793	100	2466	467
Denied	Ag Delay	589	1201	84	844	396
Denied	CI Delay	478	2058	202	755	150
Denied	No Fault	1	5	2	19	7
	Total	2827	5057	388	4084	1020
	Compliance	74.91%	59.89%	54.35%	74.50%	54.11%
Approved	Timely	1560	9466	5389	6183	2198
Approved	Ag Delay	213	1986	401	1090	611
Approved	CI Delay	106	682	375	723	338
Approved	No Fault	10	19	2	28	29
	Total	1889	12153	6167	8024	3176
	Compliance	87.99%	82.66%	93.07%	85.01%	78.25%
A+D	Timely	3319	11259	5489	8649	2665
A+D	Ag Delay	802	3187	485	1934	1007
A+D	CI Delay	584	2740	577	1478	488
A+D	No Fault	11	24	4	47	36
	Total	4716	17210	6555	12108	4196
	Compliance	80.54%	77.94%	91.88%	81.73%	72.58%
Avg Agency Delay, in days		23	55	23	54	74



Department of Human Resources

Family Investment Administration

Reporting Period: February-10

Food Supplement Program Households With One or More Children Age 18 and Under FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 AVG
Allegany	2,249	2,287	2,309	2,354	2,377	2,396	2,417	2,397					2,348
Anne Arundel	5,648	5,864	5,914	6,019	6,058	6,172	6,175	6,089					5,992
Baltimore City	33,277	33,987	34,315	34,763	34,866	35,064	35,015	34,487					34,472
Baltimore	13,366	13,685	13,739	13,977	14,041	14,258	14,486	14,439					13,999
Calvert	1,344	1,378	1,428	1,475	1,486	1,521	1,541	1,532					1,463
Caroline	979	980	1,014	1,049	1,080	1,101	1,130	1,123					1,057
Carroll	1,641	1,666	1,712	1,774	1,752	1,814	1,850	1,860					1,759
Cecil Co.	2,353	2,403	2,443	2,518	2,541	2,595	2,639	2,646					2,517
Charles	2,362	2,413	2,435	2,481	2,529	2,556	2,577	2,528					2,485
Dorchester	1,416	1,453	1,462	1,485	1,495	1,509	1,520	1,507					1,481
Frederick	2,689	2,764	2,803	2,864	2,881	2,929	3,000	2,996					2,866
Garrett	752	766	782	794	786	803	802	811					787
Harford	3,514	3,615	3,669	3,761	3,783	3,848	3,873	3,855					3,740
Howard	2,085	2,168	2,215	2,268	2,318	2,417	2,498	2,501					2,309
Kent	451	451	461	490	499	507	515	510					486
Montgomery	8,551	8,773	9,006	9,393	9,564	9,835	10,068	10,076					9,408
Prince George's	16,517	17,024	17,413	17,909	18,237	18,439	18,588	18,356					17,810
Queen Anne's	540	552	571	596	616	653	696	707					616
St. Mary's	2,069	2,131	2,144	2,189	2,202	2,189	2,212	2,218					2,169
Somerset	919	946	958	977	978	988	984	988					967
Talbot	567	600	601	622	637	659	671	657					627
Washington	3,463	3,522	3,604	3,709	3,751	3,818	3,863	3,853					3,698
Wicomico	3,166	3,194	3,204	3,288	3,297	3,417	3,445	3,428					3,305
Worcester	1,088	1,099	1,117	1,126	1,164	1,208	1,248	1,240					1,161
TOTAL	111,006	113,721	115,319	117,881	118,938	120,696	121,813	120,804					117,522



Department of Human Resources

Family Investment Administration

Reporting Period: February-10

Food Supplement Program Recipients Age 18 and Under FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 AVG
Allegany	4,335	4,430	4,469	4,542	4,569	4,628	4,678	4,633					4,536
Anne Arundel	11,725	12,117	12,134	12,353	12,394	12,626	12,617	12,400					12,296
Baltimore City	66,760	68,036	68,552	69,213	69,455	69,906	69,792	68,638					68,794
Baltimore	26,377	26,926	27,008	27,352	27,436	27,946	28,362	28,203					27,451
Calvert	2,680	2,749	2,841	2,929	2,939	3,013	3,038	2,994					2,898
Caroline	2,040	2,021	2,085	2,169	2,231	2,298	2,359	2,343					2,193
Carroll	3,216	3,258	3,360	3,478	3,444	3,547	3,600	3,608					3,439
Cecil Co.	4,831	4,946	4,990	5,137	5,166	5,246	5,306	5,305					5,116
Charles	4,788	4,872	4,903	4,972	5,036	5,080	5,116	5,019					4,973
Dorchester	2,734	2,815	2,847	2,888	2,908	2,928	2,951	2,935					2,876
Frederick	5,473	5,631	5,742	5,851	5,908	5,987	6,104	6,117					5,852
Garrett	1,476	1,502	1,539	1,555	1,537	1,559	1,560	1,565					1,537
Harford	7,197	7,392	7,500	7,658	7,678	7,811	7,847	7,815					7,612
Howard	4,187	4,354	4,442	4,520	4,639	4,824	4,966	4,980					4,614
Kent	864	860	884	936	950	966	974	955					924
Montgomery	17,773	18,270	18,724	19,414	19,732	20,295	20,767	20,816					19,474
Prince George's	33,932	34,906	35,508	36,299	36,784	37,347	37,610	37,116					36,188
Queen Anne's	1,116	1,143	1,204	1,255	1,285	1,355	1,424	1,451					1,279
St. Mary's	4,220	4,332	4,378	4,469	4,525	4,503	4,545	4,527					4,437
Somerset	1,891	1,949	1,957	2,007	2,010	2,049	2,038	2,028					1,991
Talbot	1,046	1,104	1,123	1,168	1,185	1,221	1,241	1,214					1,163
Washington	7,139	7,293	7,443	7,613	7,694	7,834	7,905	7,873					7,599
Wicomico	6,498	6,579	6,605	6,742	6,754	7,011	7,066	7,054					6,789
Worcester	2,123	2,141	2,198	2,214	2,292	2,348	2,414	2,389					2,265
TOTAL	224,421	229,626	232,436	236,734	238,551	242,328	244,280	241,978					236,294



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
	142	146	144	133	-7.6%	136	0	146	1,088	8	
Allegany	0	1	1	1	0.0%	1	0	1	7	8	
Anne Arundel	5	6	6	6	0.0%	5	0	7	43	8	
Baltimore (City)	77	78	80	67	-16.3%	73	0	80	587	8	
Baltimore	16	13	10	8	-20.0%	12	0	16	99	8	
Calvert	1	1	1	3	200.0%	1	0	3	10	8	
Caroline	1	2	1	0	-100.0%	1	0	3	10	8	
Carroll	2	2	1	1	0.0%	1	0	2	10	8	
Cecil	1	1	2	2	0.0%	1	0	2	11	8	
Charles	1	1	1	0	-100.0%	1	0	1	5	8	
Dorchester	1	1	1	1	0.0%	2	0	4	13	8	
Frederick	1	0	0	6	600.0%	1	0	6	11	8	
Garrett	0	0	0	0	0.0%	0	0	0	0	8	
Harford	1	4	3	3	0.0%	2	0	4	16	8	
Howard	4	3	5	7	40.0%	4	0	7	30	8	
Kent	0	0	0	1	100.0%	0	0	1	1	8	
Montgomery*											
Prince George's	22	25	23	15	-34.8%	22	0	25	179	8	
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	8	
St. Mary's	4	3	4	4	0.0%	3	0	4	25	8	
Somerset	2	2	2	2	0.0%	1	0	2	8	8	
Talbot	0	0	0	2	200.0%	0	0	2	2	8	
Washington	3	2	2	3	50.0%	2	0	3	14	8	
Wicomico	1	1	1	1	0.0%	1	0	1	5	8	
Worcester	0	0	0	0	0.0%	0	0	1	3	8	

# of Vacant FIA PINS	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	Feb-10	FY 2011
Statewide	256.5	151.5	166	114.5	76.5	150	200	117	133	
Allegany	0	1	0	0	0	2	1	2	1	
Anne Arundel	10.5	6	10	10	6	12	18	7	6	
Baltimore (City)	115	80	77	61	28	59.5	84.5	57	67	
Baltimore	35.5	14	20	6.5	10.5	26.5	24	14	8	
Calvert	0	2	4.5	3.5	1	0	2	0	3	
Caroline	1	2	1	0	1	0	1	1	0	
Carroll	0	1	0	1	1	1	2.5	0	1	
Cecil	3.5	1	0	0	2	3	4	2	2	
Charles	8	4	2	2	1	3.5	5	1	0	
Dorchester	1	0	3	0	0	0	0	3	1	
Frederick	5	7	0	1	1.5	5	5	0	6	
Garrett	2	0	1	0	0.5	0	1	0	0	
Harford	7	8	4	0	1	0	4	2	3	
Howard	5.5	3	2	1	3	3	5	3	7	
Kent	4	2	0	0	0	1.5	0	0	1	
Montgomery*										
Prince George's	45	11.5	28.5	23.5	13	22	27	22	15	
Queen Anne's	1	0	0	0	0.5	0	2	0	0	
St. Mary's	6	0	4	1	2	3	6	1	4	
Somerset	0.5	0	1	0	1	0	0	0	2	
Talbot	0	1	0	0	1	0	0	0	2	
Washington	4	5	7	2	1	4	3	1	3	
Wicomico	2	3	1	2	1	4	5	0	1	
Worcester	0	0	0	0	0.5	0	0	1	0	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: February-10

LOCAL FIA POSITIONS

FIA	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FYTD 2010	FY 2011
Total PINS	2358.8	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	
# of Filled PINS	2102.3	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1635.9	
# of Vacant PINS*	256.5	151.5	166	114.5	76.5	150	200	117	133	
FIA Caseload**	454,726	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	
LDSS PINS Eliminated since 2002		266	355	403	399	408.5	415.32	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2010: FY 2010 vacancy data as of 12/30/09. Data reflects FTEs and does not include the 100 new grant-funded PINs.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2002-FY 2009.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437	269					5,062	6,098
Anne Arundel	1,226	1,446	950	828	625	604	591	446					6,716	7,328
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286	2,734					30,413	43,159
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395	901					16,480	20,166
Calvert	55	289	244	374	166	123	86	72					1,409	2,141
Caroline	562	545	384	249	146	104	111	93					2,194	2,586
Carroll	647	514	558	424	365	507	333	253					3,601	4,055
Cecil Co.	489	836	996	764	425	301	259	185					4,255	4,612
Charles	649	318	421	251	376	158	138	110					2,421	2,506
Dorchester	1,354	441	333	326	172	181	155	92					3,054	3,435
Frederick	1,006	417	545	409	496	425	539	342					4,179	4,755
Garrett	619	660	581	501	241	191	153	84					3,030	3,452
Harford	755	1,300	858	764	596	496	494	348					5,611	6,239
Howard	500	376	496	560	464	424	375	232					3,427	3,744
Kent	294	197	215	181	108	74	53	58					1,180	1,373
Montgomery	2,336	1,529	2,929	1,070	704	689	649	637					10,543	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301	753					12,914	15,045
Queen Anne's	399	240	186	184	90	85	107	50					1,341	1,396
St. Mary's	163	619	473	344	300	176	78	70					2,223	2,228
Somerset	264	354	309	230	104	95	111	115					1,582	2,426
Talbot	242	226	311	241	159	122	99	61					1,461	1,672
Washington	445	898	726	510	317	256	281	179					3,612	4,298
Wicomico	632	884	804	705	574	503	531	329					4,962	5,071
Worcester	243	486	379	361	201	207	184	119					2,180	2,224
TOTAL	25,735	23,242	20,574	18,577	13,228	12,216	11,746	8,532	0	0	0	0	133,850	161,487



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009

COUNTY	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	FY09 TOTAL	2009 Goal
Allegany	971	843	817	808	528	419	410	256	232	154	93	1	5,532	5,603
Anne Arundel	478	814	928	862	720	361	402	542	520	597	416	11	6,651	6,305
Baltimore City	3,623	2,863	2,093	2,404	4,918	7,441	5,162	3,920	1,858	2,573	2,191	189	39,235	39,134
Baltimore	2,784	2,336	1,733	1,788	1,242	1,753	1,513	1,436	1,419	1,070	1,256	39	18,369	17,700
Calvert	111	340	233	319	37	230	161	179	161	103	72	0	1,946	1,159
Caroline	426	391	391	293	134	233	168	114	103	69	29	0	2,351	2,137
Carroll	887	532	511	311	225	296	212	215	279	129	84	5	3,686	3,468
Cecil Co.	619	766	771	569	327	305	272	193	196	111	63	0	4,192	3,899
Charles	76	343	320	337	115	310	159	257	206	99	56	0	2,278	2,141
Dorchester	1,159	320	381	224	193	247	172	128	116	97	83	0	3,120	3,117
Frederick	754	382	399	441	518	524	358	349	249	154	187	8	4,323	3,915
Garrett	699	525	582	399	266	213	166	122	81	44	31	9	3,137	3,084
Harford	506	757	691	869	773	475	454	409	320	223	181	2	5,660	5,255
Howard	433	420	234	415	309	278	249	263	367	234	180	21	3,403	2,618
Kent	486	170	118	92	94	71	77	44	38	31	25	0	1,246	1,165
Montgomery	1,668	782	391	492	918	3,340	680	612	599	625	294	10	10,411	9,947
Prince George's	3,169	1,278	1,254	1,429	1,005	1,022	1,156	1,126	1,100	732	410	7	13,688	12,338
Queen Anne's	227	210	153	168	120	100	98	86	60	34	13	0	1,269	1,108
St. Mary's	79	306	318	285	124	227	201	237	157	59	31	1	2,025	1,950
Somerset	146	325	238	234	139	270	432	484	125	53	36	0	2,482	1,621
Talbot	133	178	210	170	204	176	140	118	98	58	35	0	1,520	1,252
Washington	285	625	624	500	340	470	255	251	315	182	58	0	3,905	3,472
Wicomico	146	308	348	435	419	494	684	553	588	530	119	2	4,626	4,167
Worcester	161	313	207	79	138	294	271	281	186	71	32	0	2,033	1,820
TOTAL	20,026	16,127	13,945	13,923	13,806	19,549	13,852	12,175	9,373	8,032	5,975	305	147,088	138,376



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

OHEP Application Weatherization Requests, by month for FY 2010													
COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL
Allegany	391	332	294	335	251	174	196	91					2,064
Anne Arundel	452	571	318	328	291	324	249	309					2,842
Baltimore City	807	873	587	733	317	526	418	476					4,737
Baltimore	572	321	349	431	307	258	257	163					2,658
Calvert	6	70	63	97	40	36	10	15					337
Caroline	215	207	148	101	41	30	45	28					815
Carroll	117	103	100	63	63	100	44	26					616
Cecil Co.	42	85	139	89	42	45	18	12					472
Charles	122	75	108	62	97	51	41	27					583
Dorchester	91	32	24	18	21	17	15	5					223
Frederick	39	21	21	30	34	25	61	53					284
Garrett	86	153	131	115	32	24	196	24					761
Harford	293	469	254	257	239	183	167	112					1,974
Howard	21	10	18	9	11	9	8	5					91
Kent	31	19	18	20	3	3	4	4					102
Montgomery	703	460	1,023	373	199	190	121	190					3,259
Prince George's	433	246	171	162	126	142	140	96					1,516
Queen Anne's	67	32	14	19	8	6	15	9					170
St. Mary's	23	129	122	101	73	48	18	14					528
Somerset	16	31	27	19	3	5	2	3					106
Talbot	25	28	43	32	13	14	3	6					164
Washington	130	273	276	220	113	102	110	68					1,292
Wicomico	34	62	40	36	20	24	32	28					276
Worcester	62	69	38	43	12	4	9	7					244
TOTAL	4,778	4,671	4,326	3,693	2,356	2,340	2,179	1,771	0	0	0	0	26,114



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

Energy Assistance Applications (To Be Entered), by month, for FY 2010												
Jurisdiction	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10
Allegany	60	64	50	94	0	0	0	0				
Anne Arundel	50	50	12	253	20	20	20	0				
Baltimore City	2,065	4,168	5,345	7,671	8,637	7,950	7,939	6,454				
Baltimore	150		150	100	0	0	100	25				
Calvert	1,133	1,650	971	715	325	100	130	0				
Caroline	62	103	18	3	0	0	0	0				
Carroll	220	500	450	500	407	279	140	0				
Cecil Co.	32	0	88	0	0	0	19	0				
Charles	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Dorchester	100	75	100	10	0	0	0	0				
Frederick	236	392	309	565	616	599	498	365				
Garrett	50	30	30	0	0	0	0	0				
Harford	536	671	570	508	429	379	189	276				
Howard	200		200	759	789	91	45	25				
Kent	156	152	128	52	26	24	18	14				
Montgomery	1,031	1,647	50	0	110	49	187	104				
Prince George's	150	50	50	170	35	50	175	93				
Queen Anne's	26	15	20	4	15	10	0	0				
St. Mary's	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Somerset	100		417	40	50	50	50	25				
Talbot	12		15	10	0	0	0	0				
Washington	65	151	125	0	0	0	13	0				
Wicomico	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
Worcester	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
TOTAL	6,434	9,718	9,098	11,454	11,459	9,601	9,523	7,381	0	0	0	0



Department of Human Resources

Family Investment Administration

Reporting Period: February-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,345	2,697	2,403	1,780	-25.9%	2,532	1,780	3,002	20,254	8	
Allegany	1	3	2	1	-50.0%	3	1	5	22	8	
Anne Arundel	132	151	157	96	-38.9%	119	85	157	954	8	
Baltimore (City)	755	909	714	517	-27.6%	888	517	1,180	7,103	8	
Baltimore	262	280	243	246	1.2%	275	243	335	2,200	8	
Calvert	9	9	15	10	-33.3%	10	8	15	80	8	
Caroline	6	4	7	2	-71.4%	5	2	10	38	8	
Carroll	7	9	8	3	-62.5%	9	3	13	71	8	
Cecil	8	11	6	9	50.0%	8	6	11	61	8	
Charles	72	91	93	66	-29.0%	88	66	103	707	8	
Dorchester	3	0	1	6	500.0%	3	0	6	20	8	
Frederick	9	12	14	6	-57.1%	11	6	20	91	8	
Garrett	1	1	1	2	100.0%	1	1	2	11	8	
Harford	7	34	23	16	-30.4%	22	7	34	175	8	
Howard	16	21	16	16	0.0%	15	8	21	118	8	
Kent	0	1	1	2	100.0%	2	0	5	14	8	
Montgomery	331	305	326	220	-32.5%	332	220	438	2,658	8	
Prince George's	604	757	658	479	-27.2%	577	450	757	4,617	8	
Queen Anne's	2	5	0	1	100.0%	3	0	5	21	8	
St. Mary's	81	58	57	49	-14.0%	98	49	165	782	8	
Somerset	8	2	8	0	-100.0%	5	0	10	40	8	
Talbot	2	4	11	5	-54.5%	4	1	11	29	8	
Washington	16	9	18	10	-44.4%	37	9	80	292	8	
Wicomico	11	14	16	17	6.3%	14	7	26	112	8	
Worcester	2	7	8	1	-87.5%	5	1	8	38	8	



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

Voter Registration	REPORTING PERIOD					YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Individs. applying for benefits, recertifying, or changing addresses*	27,063	31,584	30,759	22,203	-27.8%	30,039	22,203	34,610	240,315	8
Allegany	424	488	468	296	-36.8%	496	296	629	3,966	8
Anne Arundel	1603	1908	1881	1288	-31.5%	1,758	1,288	1,987	14,065	8
Baltimore (City)	8,919	10,848	10,021	7,140	-28.7%	10,270	7,140	12,019	82,160	8
Baltimore	2934	3579	3521	2456	-30.2%	3,306	2,456	3,816	26,445	8
Calvert	292	323	364	236	-35.2%	333	236	382	2,665	8
Caroline	245	248	250	149	-40.4%	241	149	263	1,924	8
Carroll	280	386	367	282	-23.2%	363	280	438	2,903	8
Cecil	486	639	576	442	-23.3%	572	442	664	4,577	8
Charles	788	773	744	555	-25.4%	734	555	818	5,868	8
Dorchester	379	357	400	280	-30.0%	345	280	400	2,759	8
Frederick	642	760	701	604	-13.8%	703	604	799	5,621	8
Garrett	156	168	177	103	-41.8%	158	103	198	1,266	8
Harford	642	772	836	669	-20.0%	774	642	877	6,192	8
Howard	538	643	691	463	-33.0%	573	463	691	4,580	8
Kent	115	146	143	109	-23.8%	122	97	147	979	8
Montgomery	1822	1999	1974	1505	-23.8%	1,915	1,505	2,340	15,316	8
Prince George's	4117	4540	4490	3388	-24.5%	4,444	3,388	5,451	35,549	8
Queen Anne's	153	179	205	136	-33.7%	175	136	209	1,396	8
St. Mary's	569	561	628	458	-27.1%	614	458	747	4,909	8
Somerset	187	223	236	167	-29.2%	214	167	252	1,710	8
Talbot	113	136	152	93	-38.8%	127	93	152	1,013	8
Washington	744	756	861	661	-23.2%	841	661	1,041	6,729	8
Wicomico	641	838	770	526	-31.7%	691	526	838	5,525	8
Worcester	274	314	303	197	-35.0%	275	197	340	2,198	8



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	101	146	136	98	-27.9%	142	98	188	1,137	8	
Allegany	0	1	2	1	-50.0%	4	0	15	35	8	
Anne Arundel	9	5	13	0	-100.0%	10	0	21	82	8	
Baltimore (City)	25	20	28	33	17.9%	29	20	35	229	8	
Baltimore	12	16	16	14	-12.5%	15	11	22	122	8	
Calvert	0	5	5	4	-20.0%	4	0	9	30	8	
Caroline	0	1	1	1	0.0%	1	0	2	8	8	
Carroll	2	4	8	3	-62.5%	6	2	11	45	8	
Cecil	4	7	3	2	-33.3%	3	0	7	25	8	
Charles	1	1	2	1	-50.0%	1	0	2	8	8	
Dorchester	1	2	2	0	-100.0%	2	0	6	14	8	
Frederick	10	18	12	11	-8.3%	16	10	21	128	8	
Garrett	0	0	0	0	0.0%	0	0	0	0	8	
Harford	0	1	1	1	0.0%	2	0	4	15	8	
Howard	1	0	1	0	-100.0%	1	0	2	5	8	
Kent	1	0	0	0	0.0%	1	0	2	4	8	
Montgomery	2	3	2	1	-50.0%	2	0	4	17	8	
Prince George's	3	3	3	1	-66.7%	3	1	5	23	8	
Queen Anne's	3	8	5	2	-60.0%	3	0	8	23	8	
St. Mary's	0	3	0	0	0.0%	1	0	3	4	8	
Somerset	1	5	3	0	-100.0%	3	0	5	25	8	
Talbot	0	1	0	0	0.0%	0	0	1	2	8	
Washington	5	10	11	13	18.2%	11	5	20	90	8	
Wicomico	14	17	10	6	-40.0%	14	6	17	109	8	
Worcester	7	15	8	4	-50.0%	12	4	25	94	8	



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	14,839	17,367	16,899	12,043	-28.7%	16,565	12,043	19,001	132,516	8	
Allegany	200	205	239	140	-41.4%	238	140	300	1,901	8	
Anne Arundel	797	905	881	669	-24.1%	890	669	1,062	7,123	8	
Baltimore (City)	6204	7612	7130	5002	-29.8%	7,157	5,002	8,388	57,259	8	
Baltimore	1432	1767	1674	1098	-34.4%	1,612	1,098	1,868	12,899	8	
Calvert	167	214	218	146	-33.0%	204	146	235	1,628	8	
Caroline	145	143	143	89	-37.8%	140	89	155	1,119	8	
Carroll	146	208	177	155	-12.4%	194	146	244	1,549	8	
Cecil	278	348	303	249	-17.8%	302	249	350	2,413	8	
Charles	427	419	357	278	-22.1%	384	278	439	3,074	8	
Dorchester	278	256	273	194	-28.9%	251	194	278	2,010	8	
Frederick	244	291	319	252	-21.0%	305	244	358	2,436	8	
Garrett	82	91	84	54	-35.7%	83	54	106	667	8	
Harford	402	433	496	370	-25.4%	451	370	522	3,611	8	
Howard	150	154	213	148	-30.5%	187	148	245	1,495	8	
Kent	59	99	90	52	-42.2%	72	52	99	572	8	
Montgomery	477	577	556	407	-26.8%	524	407	624	4,192	8	
Prince George's	1850	1933	1934	1398	-27.7%	1,932	1,398	2,440	15,454	8	
Queen Anne's	99	108	123	86	-30.1%	107	86	128	855	8	
St. Mary's	188	240	278	224	-19.4%	237	188	289	1,893	8	
Somerset	125	149	160	122	-23.8%	148	122	174	1,180	8	
Talbot	74	66	88	58	-34.1%	78	58	91	624	8	
Washington	417	431	479	369	-23.0%	470	369	565	3,756	8	
Wicomico	394	508	490	344	-29.8%	418	344	508	3,345	8	
Worcester	204	210	194	139	-28.4%	183	139	212	1,461	8	



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	9,778	11,374	11,321	8,282	-26.8%	10,801	8,282	12,419	86,408	8	
Allegany	223	279	225	154	-31.6%	251	154	315	2,008	8	
Anne Arundel	665	847	830	523	-37.0%	738	523	847	5,906	8	
Baltimore (City)	1935	2307	2149	1588	-26.1%	2,196	1,588	2,515	17,569	8	
Baltimore	1228	1516	1588	1098	-30.9%	1,403	1,098	1,670	11,224	8	
Calvert	116	95	126	76	-39.7%	116	76	138	927	8	
Caroline	94	100	99	57	-42.4%	95	57	117	759	8	
Carroll	125	165	174	121	-30.5%	155	121	177	1,238	8	
Cecil	196	273	264	182	-31.1%	260	182	306	2,078	8	
Charles	288	262	292	210	-28.1%	260	210	292	2,079	8	
Dorchester	97	99	124	80	-35.5%	89	56	124	715	8	
Frederick	379	439	356	335	-5.9%	371	301	439	2,966	8	
Garrett	73	76	92	47	-48.9%	74	47	92	588	8	
Harford	233	304	316	282	-10.8%	299	233	349	2,391	8	
Howard	371	468	461	299	-35.1%	370	292	468	2,962	8	
Kent	55	46	52	55	5.8%	49	35	63	389	8	
Montgomery	1012	1114	1090	877	-19.5%	1,056	877	1,276	8,449	8	
Prince George's	1660	1847	1895	1510	-20.3%	1,932	1,510	2,294	15,455	8	
Queen Anne's	49	58	77	47	-39.0%	62	47	77	497	8	
St. Mary's	300	260	293	185	-36.9%	279	185	337	2,230	8	
Somerset	53	67	65	45	-30.8%	58	45	68	465	8	
Talbot	37	65	53	30	-43.4%	45	30	65	358	8	
Washington	306	306	353	269	-23.8%	324	269	406	2,591	8	
Wicomico	222	299	254	159	-37.4%	245	159	299	1,959	8	
Worcester	61	82	93	53	-43.0%	76	53	97	605	8	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: February-10

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	252,507	253,423	252,807	249,415	-1.3%	252,276	249,415	253,423	N/A	8	
Number of Active Cases Added during the Month	3,312	3,463	3,508	2,634	-24.9%	3,577	2,634	4,064	28,615	8	
Number of Active Cases Subtracted during the Month	2,396	4,079	6,900	2,550	-63.0%	3,983	2,396	6,900	31,860	8	
Total Active Caseload at the End of the Month	253,423	252,807	249,415	249,499	0.0%	251,871	249,415	253,423	N/A	8	
In-state Caseload	222,730	222,135	218,710	218,789	0.0%	221,245	218,710	222,730	N/A	8	
Interstate Caseload	30,693	30,672	30,705	30,710	0.0%	30,626	30,517	30,710	N/A	8	
Interstate Cases Initiated By Maryland to Another State	15,654	15,611	15,590	15,570	-0.1%	15,628	15,570	15,665	N/A	8	
Interstate Cases Received By Maryland from Another States	14,608	14,638	14,694	14,722	0.2%	14,565	14,411	14,722	N/A	8	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	165,879	165,862	163,734	163,646	-0.1%	164,802	163,646	165,879	N/A	8	
# of Children in the Caseload with Paternity Established	140,278	140,195	139,029	139,087	0.0%	139,713	139,029	140,278	N/A	8	
% of Children in the Caseload with Paternity Established	84.6%	84.5%	84.9%	85.0%	0.1%	84.8%	84.5%	85.0%	N/A	8	
# of Children Needing Paternity Established at the Beginning of the Month	25,117	25,601	25,667	24,705	-3.7%	25,176	24,705	25,667	N/A	8	
# of Children Needing Paternity Established Added during the Month	1,626	1,602	1,630	1,192	-26.9%	1,660	1,192	1,851	13,280	8	
# of Children Needing Paternity Established Subtracted during the Month	1,142	1,536	2,592	1,338	-48.4%	1,747	1,142	2,592	13,978	8	
# of Children Needing Paternity Established at the End of Month	25,601	25,667	24,705	24,559	-0.6%	25,089	24,559	25,667	N/A	8	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,332	204,997	204,665	204,764	0.0%	205,048	204,665	205,352	N/A	8	
% of Cases in Caseload with a Support Order	81.0%	81.1%	82.1%	82.1%	0.0%	81.4%	81.0%	82.1%	N/A	8	
# of Cases Needing a Support Order Established at the Beginning of Month	47,436	48,091	47,810	44,750	-6.4%	47,114	44,750	48,091	N/A	8	
# of Cases Needing a Support Order Established Added during the Month	2,758	2,873	2,831	2,108	-25.5%	2,936	2,108	3,340	23,484	8	
# of Cases Needing a Support Order Established Subtracted during the Month	2,103	3,154	5,891	2,123	-64.0%	3,227	2,103	5,891	25,813	8	
# of Cases Needing a Support Order Established at the End of the Month	48,091	47,810	44,750	44,735	0.0%	46,823	44,735	48,091	N/A	8	



Department of Human Resources
Child Support Enforcement Administration
 Reporting Period: February-10

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 50,943,058	\$ 51,211,938	\$ 51,726,390	\$ 50,629,153	-2.1%	\$ 51,157,961.71	\$ 50,629,153.06	\$ 51,726,389.86	\$ 409,263,694	8
Amount Distributed toward Current Support	\$ 29,953,365	\$ 33,060,030	\$ 31,472,936	\$ 31,023,480	-1.4%	\$ 31,416,418.77	\$ 29,869,155.62	\$ 33,060,030.24	\$ 251,331,350	8
Percent of Current Support Distributed	58.8%	64.6%	60.8%	61.3%	0.4%	61.4%	58.6%	64.6%	N/A	8
Number of Cases with Current Support Due	132,373	132,541	132,698	132,500	-0.1%	132,633	132,373	132,804	N/A	8
Number of Cases that had a Distribution toward Current Support	81,984	84,543	83,166	83,910	0.9%	83,484	81,984	84,716	N/A	8
# of Cases that did not have a Distribution toward Current Support	50,389	47,998	49,532	48,590	-1.9%	49,149	47,998	50,389	N/A	8
% of Cases that had a Distribution toward Current Support	61.9%	63.8%	62.7%	63.3%	0.7%	62.9%	61.9%	63.8%	N/A	8

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,696,307,927	\$ 1,700,688,201	\$ 1,710,188,053	\$ 1,707,133,599	-0.2%	\$ 1,691,610,973.21	\$ 1,669,535,575.51	\$ 1,710,188,052.52	N/A	8
Amount Distributed toward Arrears	\$ 6,220,046	\$ 10,309,269	\$ 6,595,513	\$ 13,236,444	100.7%	\$ 8,649,555.75	\$ 6,220,046.03	\$ 13,236,443.56	\$ 69,196,446	8
Percent of Arrears Distributed	0.4%	0.6%	0.4%	0.8%	0.4%	0.5%	0.4%	0.8%	N/A	8
Number of Cases in Arrears	166,996	164,170	166,406	165,511	-0.5%	165,423	163,982	166,996	N/A	8
Number of Cases in Arrears that had a Distribution toward Arrears	40,969	56,425	42,653	46,361	8.7%	46,784	40,969	56,425	N/A	8
Number of Cases in Arrears that did not have a Distribution toward Arrears	126,027	107,745	123,753	119,150	-3.7%	118,639	107,745	126,027	N/A	8
Percent of Cases in Arrears that had a Distribution toward Arrears	24.5%	34.4%	25.6%	28.0%	2.4%	28.3%	24.5%	34.4%	N/A	8

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 36,478,115	\$ 45,878,061	\$ 38,213,669	\$ 36,808,732	-3.7%	\$ 40,886,473.73	\$ 36,478,115.19	\$ 47,643,845.94	\$ 327,091,790	8
Total Number of Paying Cases	98,755	102,520	100,189	102,387	2.2%	100,978	98,755	102,858	N/A	8
Percent of Paying Cases	52.2%	54.0%	52.8%	54.2%	1.3%	53.3%	52.2%	54.3%	N/A	8
Number Children in Cases Receiving Support	104,867	108,491	106,310	108,144	1.7%	106,938	104,867	108,491	N/A	8
Total Payment Issued (Transactions)	190,634	234,276	193,236	187,254	-3.10%	207,047	187,254	234,276	1,656,372	8
Checks Issued in Error	16	11	12	13	8.33%	15	11	18	119	8
Dollar Value of Payments Issued in Error	\$14,377	\$7,029	\$8,329	\$9,009	8.16%	\$ 10,334	\$ 4,046	\$ 14,775	\$ 82,675	8



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: February 2010

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Nov-09	Dec-09	Jan-10	Feb-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	157	157	199	196	-1.5%	185	134	260	1,482	8
# of cases receiving payments from referrals	132	149	134	132	-1.5%	161	132	229	1,289	8
% of cases receiving payments from referrals	84.08%	94.90%	67.34%	67.35%	0.0%	88.29%	67.34%	119.40%	86.98%	8
# of payments made via wage-withholding	71	108	55	70	27.3%	84	55	113	668	8
% of payments made via wage-withholding	53.79%	72.48%	41.04%	53.03%	29.2%	52.33%	41.04%	72.48%	51.82%	8
NPEP total payments made	\$ 786,315	\$ 1,057,694	\$ 862,229	\$ 819,269	-5.0%	\$909,433	\$786,315	\$1,117,802	\$7,275,467	8

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU II. Reduce Violent Crimes Against Women and Children by 25% by 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
F1. Reduce by 10% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 2009: 8757 2010: 8410	June January	
			# Reunifications: SFY 08: 1548 09: 1616 (through Jan): 998	SFY SFY 10	
			# Children receiving In-Home Services: June 2008: 3743 2009: 3539 2010: 3144	June January 2010:	
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	17 jurisdictions are trained to date. The 1871 youth who are receiving in-home services and 6048 youth in out-of-home care in these jurisdictions are benefitting from FCP.		
	7/14/09 - 11/30/09: Baltimore City	11/24/09		Trainings are rolling out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09	6 jurisdictions trained.		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	Training rolling out according to schedule.		
	4/6/10 - 5/25/10 Baltimore County, Cecil, Harford	5/25/10	Training rolling out according to schedule.		
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	1/10	<i>Maryland Cares</i> began accepting referrals on 12.28.09.		

Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	4/30/10	Strategic plan development in progress. Began accepting referrals in October 2009.		
	Establish a Governance Body, Administration Team and Advisory Groups in preparation for beginning service delivery in fall 2010.	9/29/10	Process targeted to begin in spring 2010.		
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	New CME providers assumed full operation of services on 12/28/09.	12/28/09	The Board of Public Works approved the award of the contracts on 11/4/09.	Seven week transition period from 11/5/09 - 12/27/09 to ensure smooth transition for the children receiving services.	
Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 2009: 3539 2010: 3144 June January		
F2. Facilitate 780 adoptions.			FY 2008: 619 adoptions 2009: 770 adoptions 2010 (through 1/31/10): 441 FY FY		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	All cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	1) Reviewed 112 adoption cases 2) 76% of permanency plans were established timely 3) TPR had been granted in 82% of existing adoption cases and 50% of newly established plans 4) 86% of youth reviewed resided in a pre-finalized adoptive home	CRBC's first quarterly report was for reporting period July 1, 2009 - September 30, 2009	
F3. Ensure that No More than 12% of Children are Placed in Group Homes by End of FY10				January 2010: Children in Group Homes: 994 Children in OOH placement: 8410 Total # Total #	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.	

Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09	Policy was issued in September.		
		10/09	# of children coming into care after policy was issued: Cumulative total since Oct 09: 956		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
F4. Increase to 75% the percent of children placed in family homes.			June 2009: 76.6% January 2010: 77.2%	January 2010: Children in Family Homes: 6490 Children in OOH placement: 8410	Total # Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
F5. Increase by 10 points the percentage of children placed in their home jurisdiction (in both group homes and foster homes).			Family Homes: March 2009: 53% December 2009: 55% (3385 of 6154)	Group Homes: March 2009: 38% December 2009: 44% (437 out of 994)	
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	(see above)
As part of the PIP, a work group focusing on resource development and support has been formed and is expected to develop plans that will impact this target.	Plans due 1/10 at which time targets will be set.	01/10	Work group formed and at work.		
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.		
	Evaluate submitted Offers.	01/10 - 5/10	Offers received, and evaluation process has begun.		
	Award contracts.	7/1/2010			
F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less during FY10			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children)		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	(see above)
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	(see above)
Implement CFSR program improvement plan (PIP)	CFSR expected to be received by DHR in spring 2010, at which time targets will be set.	TBD			

GDU VI. Improve the Marketable Skills of Maryland's Adult Workforce by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	10 training partnerships	6/10	<p>Internal program: Family Investment Aides (internal recruitment pipeline for case manager positions)</p> <p>Partnerships are being negotiated, currently established or under development are: - DHCD (Weatherization Program)</p> <p>- Biotechnical Institute of Maryland</p> <p>- Maryland Center for Construction Education and Innovation</p> <p>- CVS/pharmacy (pharmacy internship program)</p>	<p>Family Investment Aides: 90 aides are working</p> <p>DHCD - confirmation of trainees, referrals and hires currently underway</p> <p>Biotechnical Institute: 1 Maryland Center for Arts and Technology: 24 current trainees; 8 graduates employed</p> <p>DLLR: 2 participants in paid internships</p> <p>Total number of individuals in training: 25</p> <p>Total number of individuals working or enrolled in paid internships: 97</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10			
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	Coordinate with strategic business partners, DLLR and GWIB to identify employment opportunities in targeted job sectors.		
GDU XII End Childhood Hunger in Maryland by 2015					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
C. FY 2010 Sub Goal - Increase Participation Rate for Children by 8% to 66% (220440 of 334,000 eligible recipients 18 and younger)					
			October 2009: (236,734)		
			<p>Step1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the responses, FIA has identified the following needs and corresponding actions:</p>	<p>The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions.</p>	

<p>Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.</p>	<p>Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done.</p>	<p>September 2010</p>	<p>* The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so. <i>Update: Telephone interviewing training is scheduled for December in Baltimore County. After the first of the year we will reach out to the other jurisdictions that have not had the training to encourage them to schedule it.</i></p>		
			<p>* DHR will provide support to overcome 5 barriers cited by local offices: 1) Identifying funds to purchase telephone headsets for case managers (DOD State Administrative funding to be used); 2) Implementing best practices to manage the volume of walk-in applicants such that workers can be freed up from intake rotation; 3) OTHS is working to remove system barriers to scheduling telephone interviews; 4) Identifying ways make available the administrative time to mail out applications to redetermination population; and 5) Implementing procedures such that applications are signed. <i>Updates: 1) in process; 2) TA teams are going into the watch list of jurisdictions according to schedule; 3) on schedule for 6/10; 4) part of TA team's evaluation; 5) part of TA team's evaluation.</i></p>		
			<p>Step 2: June is the target date for automated system programming by ACS that will support scheduling of telephone interviews. Expansion of the use of the case information form to all redeterminations is on hold until FY 2011.</p>	<p>The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold until FY 2011.</p>	
			<p>Step 3: Starting in July 2010, we will be able to fully implement telephone interviews for all hardship reasons.</p>		

<p>Increase use of group redeterminations.</p>	<p>Group redeterminations used by 18 jurisdictions by June 2010.</p>	<p>June 2010</p>	<p>FIA surveyed local jurisdictions to obtain current information. Based on the analysis of this survey, DHR will provide support to overcome 3 barriers cited by local offices: 1) Identifying adequate space; 2) Identifying ways to free up staff; and 3) Managing schedule changes. <i>Update: The TA teams are working on these barriers with watch list jurisdictions according to schedule.</i></p>	<p>This is not appropriate for all jurisdictions so the expectation is not that all jurisdictions will use this strategy.</p>	
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Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	September 2010	<p>Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. <i>This has been done.</i></p>	DHR does not have authority to define the CBOs' activities. This program is still very new, with operational issues being sorted out between FNS and FIA.	
			<p>Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <i>This has been done - we identified 10 jurisdictions that are not covered by the existing CBO partners.</i></p>		
			<p>Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. <i>DHR is participating with the CBOs on their No Wrong Door Model Workgroup to expand the CBOs in the FSP Outreach Plan, as well as the volunteer CBOs whose staff are trained to help constituents apply using SAIL in jurisdictions not now covered by CBO outreach. However, the group is now focusing on expanding the number of SAIL-trained CBO's in Baltimore County, our current hot spot. We recently sent to FNS an addendum to our 2010 FSP Outreach Plan, which would add Associated Catholic Charities to the plan. We have also participated in conference calls with two CBOs that will be doing EIC outreach. Presentation about Plan was made to Washington County Board in February 2010. FIA has achieved at least partial approval for most CBOs in the Plan.</i></p>		
Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL.	42 additional CBOs trained. Increase total SAIL applications for FSP to 4500 per month.	September 2010	<p>37 CBOs currently trained. Trainings scheduled for April and May. September 09 baseline of 3700 SAIL applications per month for FSP. October: 4255 applications November: 3523 applications December: 3925 applications January: 4793 applicatoins</p>	The increase in CBOs trained is based on expected interest from CBOs and may not increase as much as we plan.	

<p>Implement customer care center in Baltimore that will handle SAIL applications for the metro area.</p>	<p>Fully functional customer care center.</p>	<p>June 2010</p>	<p>Center opened 11/30/09.</p>	<p>Initial focus is to handle FIA benefit applications filed via SAIL for Baltimore County, adding the other local departments in the Baltimore metro area over the next year. Expansion to Western MD planned for Spring 2010.</p>	
<p>Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.</p>	<p>Reports produced and FSP information sent to potentially eligible families.</p>	<p>TBD based on MSDE's confidentiality concerns</p>	<p>Statement of Work for the Proof of Concept was approved by Montgomery County schools this week and sent to MSDE on March 3 for their review and final approval.</p>	<p>Project is funded by a \$20,000 grant from Microsoft. Implementing the software statewide would require state investment.</p>	