

MVA Meeting Summary
 StateStat website, April 9, 2010

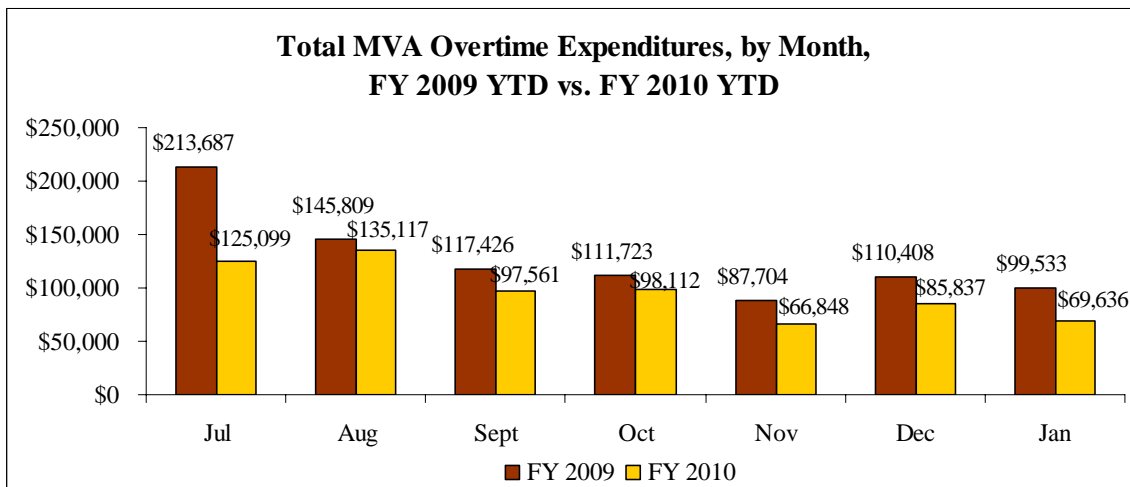
Agency: MDOT-MVA

Date of Meeting: March 30, 2010

Following is a summary of issues discussed at the MDOT-MVA Stat on March 30, 2010. Analysis is provided by StateStat and the Governor’s Delivery Unit (GDU).

General Discussion

- Overtime.** The Department has been working to further reduce overtime expenditures. The Department expects overtime expenditures to rise slightly in February due to the February snowstorms. A major topic of discussion was the amount of overtime that was paid as a result of both snowstorms, as well as total snow-removal costs.



- MBE participation.** Related to snowstorm discussions, data indicates that the Department was particularly successful in using Minority Business Enterprise (MBE) or Small Business Reserve (SBR) firms to perform snow removal. Overall, the Department is showing excellent MBE participation.

MBE Participation in Snow Removal			
	December	February	Total
MBE	\$49,159	\$141,043	\$190,202
Total	\$94,480	\$416,459	\$510,939
Participation Rate	52.0%	33.9%	37.2%

MBE Awards, FY 2010 YTD					
Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
\$8,662,919.98	\$1,452,208.94	\$855,095.00	\$38,316.00	\$2,345,619.94	27.08%
	16.76%	9.87%	0.44%		

- Alternative Transactions.** The panel in the Department discussed efforts to improve alternative services, such as internet services and kiosks, that allow customers to perform MVA transactions without waiting in line for a counter space. Discussions focused on the Department's goal setting for these services, and proposals for new services/outreach methods to promote them.

