



Department of Human Resources
StateStat

Reporting Period: March 10

DHR Management Team

Operations: **Brian L. Wilbon**
 Programs: **Stacy L. Rodgers**
 Chief of Staff: **Oronde Miller**

Administrations:

Social Services Administration: **Carnita White**
 Family Investment Administration: **Kevin M. McGuire**
 Child-Support Enforcement Administration: **Joseph A. Jackins, Jr.**

Secretary Brenda Donald
 Appointed January 2007

PERSONNEL DATA

| | TWO-WEEK REPORTING PERIODS | | | | % Change | YEAR TO DATE | | | | |
|---------------------------------|----------------------------|----------|----------|----------|----------|--------------|---------|---------|-----------|---------|
| | 01/26/10 | 02/09/10 | 02/23/10 | 03/09/10 | | Average | Minimum | Maximum | Total | Periods |
| OVERTIME (HOURS) | 10,318.5 | 12,976.9 | 9,531.0 | 15,166.4 | | | | | | |
| Office of the Secretary | 0.0 | 9.0 | 6.3 | 7.3 | 15.9% | 16.1 | 0.0 | 145.3 | 433.6 | 27 |
| Operations | 24.0 | 45.5 | 0.0 | 0.0 | | 55.0 | 0.0 | 262.5 | 1,485.0 | 27 |
| Social Services | 0.0 | 1.0 | 0.0 | 0.0 | 0.0% | 10.9 | 0.0 | 96.0 | 293.9 | 27 |
| Family Investment | 83.5 | 573.3 | 31.5 | 258.0 | 0.0% | 0.1 | 0.0 | 3.5 | 3.5 | 27 |
| Community Services | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Child-Support Enforcement | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 17.8 | 0.0 | 60.6 | 481.6 | 27 |
| LDSS | 10,211.0 | 12,348.1 | 9,493.2 | 14,901.1 | 57.0% | 7,185.3 | 6,401.3 | 8,018.0 | 194,003.9 | 27 |
| SICK LEAVE (DAYS) | | | | | | | | | | |
| Office of the Secretary | 86.5 | 60.5 | 28.9 | 56.4 | 95.2% | 65.1 | 27.4 | 112.7 | 1,758.8 | 27 |
| Operations | 142.7 | 135.4 | 129.7 | 146.9 | 13.3% | 141.1 | 99.0 | 180.2 | 3,809.1 | 27 |
| Social Services | 39.3 | 29.1 | 27.4 | 48.0 | 75.2% | 35.7 | 20.4 | 57.1 | 964.0 | 27 |
| Family Investment | 66.0 | 60.9 | 56.6 | 96.4 | 70.3% | 74.6 | 44.3 | 120.4 | 2,013.7 | 27 |
| Community Services | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Child-Support Enforcement | 195.0 | 238.7 | 138.5 | 194.7 | 40.6% | 215.9 | 153.2 | 286.8 | 5,828.7 | 27 |
| LDSS | 2,255.6 | 2,348.6 | 2,079.6 | 2,716.5 | 30.6% | 2,598.4 | 2,031.1 | 3,057.0 | 70,156.5 | 27 |
| ACCIDENT LEAVE (DAYS) | | | | | | | | | | |
| Office of the Secretary | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 5.3 | 0.0 | 25.0 | 142.3 | 27 |
| Operations | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 4.4 | 0.0 | 12.0 | 118.2 | 27 |
| Social Services | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.1 | 0.0 | 1.4 | 2.4 | 27 |
| Family Investment | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.2 | 0.0 | 4.2 | 4.7 | 27 |
| Community Services | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Child-Support Enforcement | 9.7 | 10.4 | 16.5 | 20.6 | 0.0% | 2.5 | 0.0 | 31.2 | 68.7 | 27 |
| LDSS | 109.7 | 84.5 | 94.7 | 136.0 | 43.6% | 76.4 | 38.0 | 152.4 | 2,062.5 | 27 |
| UNSCHEDULED LEAVE (DAYS) | | | | | | | | | | |
| Office of the Secretary | 0.0 | 5.0 | 1.6 | 4.2 | 0.0% | 12.3 | 0.0 | 27.0 | 331.7 | 27 |
| Operations | 2.2 | 0.1 | 10.0 | 10.5 | 5.0% | 6.5 | 0.0 | 21.6 | 175.8 | 27 |
| Social Services | 3.3 | 3.0 | 3.0 | 3.1 | 3.3% | 4.2 | 0.0 | 16.4 | 113.8 | 27 |
| Family Investment | 0.6 | 8.2 | 2.6 | 7.7 | 196.2% | 2.9 | 0.0 | 10.2 | 77.2 | 27 |
| Community Services | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Child-Support Enforcement | 5.8 | 2.0 | 4.0 | 10.9 | 172.5% | 21.3 | 0.0 | 42.8 | 575.2 | 27 |
| LDSS | 370.4 | 193.3 | 230.5 | 384.0 | 66.6% | 471.1 | 246.9 | 630.0 | 12,720.7 | 27 |
| FROI TO IWIF | | | | | | 12.05555556 | 4 | 19 | 217 | 18 |
| Secretary | 0 | 0 | 0 | 0 | 0.0% | 0.2 | 0.0 | 2.0 | 5.0 | 26 |
| Social Services | 11 | 18 | 12 | 10 | -16.7% | 12.0 | 3.0 | 23.0 | 311.0 | 26 |
| Family Investment | 0 | 1 | 0 | 0 | 0.0% | 0.2 | 0.0 | 1.0 | 6.0 | 26 |
| Community Services | 0 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 26 |
| Child-Support Enforcement | 3 | 0 | 3 | 0 | 0.0% | 0.7 | 0.0 | 2.0 | 18.0 | 26 |
| FROI LAG > 3 DAYS | | | | | | 4.55555556 | 1 | 9 | 82 | 18 |
| Secretary | 0 | 0 | 0 | 0 | 0.0% | 0.1 | 0.0 | 2.0 | 3.0 | 26 |
| Social Services | 0 | 3 | 0 | 2 | 0.0% | 4.8 | 1.0 | 14.0 | 125.0 | 26 |
| Family Investment | 0 | 0 | 0 | 0 | 0.0% | 0.1 | 0.0 | 1.0 | 2.0 | 26 |
| Community Services | 0 | 0 | 0 | 0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 26 |
| Child-Support Enforcement | 0 | 0 | 3 | 0 | 0.0% | 0.1 | 0.0 | 1.0 | 3.0 | 26 |



**Department of Human Resources
LDSS Personnel
Reporting Period: March 10**

TOTAL OVERTIME BY JURSDICTION

| | TWO-WEEK REPORTING PERIODS | | | | % Change | YEAR TO DATE | | | | |
|-----------------|----------------------------|----------|----------|----------|----------|--------------|---------|---------|----------|---------|
| | 01/26/10 | 02/09/10 | 02/23/10 | 03/09/10 | | Average | Minimum | Maximum | Total | Periods |
| Allegany | 349.5 | 324.0 | 294.5 | 283.0 | -3.9% | 263.6 | 123.0 | 380.0 | 7,118.2 | 27 |
| Anne Arundel | 801.4 | 1071.1 | 556.7 | 663.0 | 19.1% | 547.0 | 279.0 | 906.0 | 14,769.0 | 27 |
| Baltimore City | 2115.5 | 4327.4 | 2234.2 | 6604.2 | 195.6% | 1,345.1 | 883.6 | 2,495.6 | 36,317.8 | 27 |
| Baltimore | 1018.7 | 1177.6 | 679.6 | 1138.0 | 67.5% | 244.8 | 58.0 | 513.0 | 6,610.5 | 27 |
| Calvert | 266.3 | 271.0 | 349.3 | 262.5 | -24.8% | 280.2 | 226.0 | 333.5 | 7,564.6 | 27 |
| Caroline | 323.0 | 314.0 | 246.0 | 283.3 | 15.2% | 273.6 | 231.0 | 355.0 | 7,386.6 | 27 |
| Carroll | 285.5 | 278.0 | 269.5 | 317.8 | 17.9% | 276.8 | 260.2 | 297.0 | 7,473.8 | 27 |
| Cecil Co. | 264.0 | 258.5 | 259.0 | 340.5 | 31.5% | 262.5 | 239.0 | 332.0 | 7,087.1 | 27 |
| Charles | 370.5 | 271.5 | 301.3 | 279.8 | -7.1% | 294.0 | 213.5 | 444.0 | 7,937.0 | 27 |
| Dorchester | 267.5 | 280.8 | 258.0 | 285.5 | 10.7% | 266.9 | 240.0 | 312.5 | 7,207.1 | 27 |
| Frederick | 306.8 | 303.3 | 253.8 | 324.3 | 27.8% | 277.7 | 244.5 | 374.6 | 7,497.3 | 27 |
| Garrett | 302.5 | 330.7 | 263.7 | 297.6 | 12.9% | 258.0 | 251.0 | 273.0 | 6,965.3 | 27 |
| Harford | 338.9 | 323.8 | 272.8 | 422.3 | 54.8% | 332.1 | 181.8 | 438.7 | 8,967.2 | 27 |
| Howard | 739.7 | 394.2 | 428.6 | 818.0 | 90.9% | 282.7 | 183.0 | 451.8 | 7,633.2 | 27 |
| Kent | 265.5 | 246.0 | 302.0 | 250.5 | -17.1% | 256.2 | 246.0 | 275.5 | 6,916.5 | 27 |
| Montgomery | 364.3 | 0.0 | 190.0 | 202.1 | 6.4% | 129.9 | 32.0 | 265.0 | 3,506.9 | 27 |
| Prince George's | 345.5 | 589.3 | 797.7 | 573.7 | -28.1% | 244.9 | 138.5 | 368.0 | 6,612.5 | 27 |
| Queen Anne's | 277.5 | 267.0 | 246.0 | 273.0 | 11.0% | 247.9 | 214.0 | 287.1 | 6,694.3 | 27 |
| Somerset | 54.0 | 74.0 | 71.5 | 63.8 | -10.8% | 99.7 | 30.0 | 178.6 | 2,691.5 | 27 |
| St. Mary's | 0.0 | 114.9 | 42.2 | 22.0 | 0.0% | 3.6 | 0.0 | 55.3 | 96.0 | 27 |
| Talbot | 264.0 | 255.0 | 247.0 | 250.0 | 1.2% | 249.6 | 63.0 | 375.0 | 6,738.3 | 27 |
| Washington | 368.2 | 431.0 | 339.0 | 420.5 | 24.0% | 331.8 | 234.5 | 595.6 | 8,959.0 | 27 |
| Wicomico | 290.4 | 268.0 | 297.8 | 314.1 | 5.5% | 257.8 | 231.0 | 299.0 | 6,959.7 | 27 |
| Worcester | 231.8 | 177.0 | 293.0 | 211.6 | -27.8% | 159.1 | 69.0 | 216.0 | 4,295.9 | 27 |
| TOTAL | 10211.0 | 12348.1 | 9493.2 | 14901.1 | | | | | | |



Department of Human Resources LDSS Personnel

Reporting Period: March 10

ON CALL OVERTIME BY JURSDICTION

| | 01/26/10 | 02/09/10 | 02/23/10 | 03/09/10 | % Change | Average | Minimum | Maximum | Total | Periods |
|-----------------|---------------|---------------|---------------|---------------|----------|---------|---------|---------|----------|---------|
| Allegany | 260.0 | 252.5 | 246.0 | 271.5 | 10.4% | 248.2 | 123.0 | 364.0 | 6,702.0 | 27 |
| Anne Arundel | 681.0 | 581.4 | 456.6 | 531.0 | 16.3% | 497.1 | 279.0 | 906.0 | 13,420.4 | 27 |
| Baltimore City | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Baltimore | 347.5 | 183.0 | 303.0 | 317.0 | 4.6% | 230.8 | 58.0 | 513.0 | 6,232.5 | 27 |
| Calvert | 255.0 | 269.0 | 273.0 | 246.0 | -9.9% | 249.3 | 199.5 | 291.0 | 6,730.2 | 27 |
| Caroline | 273.0 | 255.0 | 246.0 | 273.0 | 11.0% | 252.7 | 217.0 | 300.5 | 6,823.5 | 27 |
| Carroll | 285.5 | 278.0 | 269.5 | 317.8 | 17.9% | 276.8 | 260.2 | 297.0 | 7,473.8 | 27 |
| Cecil Co. | 264.0 | 258.0 | 246.0 | 273.0 | 11.0% | 250.7 | 183.0 | 327.0 | 6,767.6 | 27 |
| Charles | 254.0 | 244.0 | 273.0 | 243.5 | -10.8% | 251.6 | 182.5 | 286.4 | 6,793.2 | 27 |
| Dorchester | 263.5 | 254.5 | 244.5 | 273.0 | 11.7% | 249.1 | 236.0 | 263.5 | 6,727.0 | 27 |
| Frederick | 268.3 | 255.0 | 276.0 | 273.0 | -1.1% | 250.6 | 244.5 | 273.0 | 6,767.5 | 27 |
| Garrett | 268.0 | 297.6 | 257.5 | 286.1 | 11.1% | 258.0 | 251.0 | 273.0 | 6,965.3 | 27 |
| Harford | 272.4 | 258.4 | 235.8 | 326.1 | 38.3% | 258.7 | 140.5 | 360.0 | 6,986.0 | 27 |
| Howard | 255.0 | 211.0 | 177.5 | 377.0 | 112.4% | 257.3 | 183.0 | 440.0 | 6,946.8 | 27 |
| Kent | 255.0 | 246.0 | 273.0 | 246.0 | -9.9% | 250.7 | 246.0 | 264.0 | 6,768.0 | 27 |
| Montgomery | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Prince George's | 208.5 | 200.5 | 314.0 | 186.5 | -40.6% | 225.1 | 138.5 | 324.0 | 6,079.0 | 27 |
| Queen Anne's | 264.0 | 255.0 | 246.0 | 273.0 | 11.0% | 247.9 | 214.0 | 287.1 | 6,694.3 | 27 |
| Somerset | 54.0 | 69.0 | 69.0 | 54.0 | -21.7% | 92.0 | 30.0 | 177.1 | 2,483.8 | 27 |
| St. Mary's | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Talbot | 264.0 | 255.0 | 247.0 | 250.0 | 1.2% | 249.4 | 63.0 | 375.0 | 6,733.8 | 27 |
| Washington | 264.0 | 246.0 | 246.0 | 273.0 | 11.0% | 249.3 | 228.0 | 264.0 | 6,730.8 | 27 |
| Wicomico | 255.0 | 246.0 | 273.0 | 246.0 | -9.9% | 250.2 | 231.0 | 279.0 | 6,754.5 | 27 |
| Worcester | 186.1 | 177.0 | 187.0 | 170.6 | -8.8% | 157.8 | 69.0 | 216.0 | 4,259.9 | 27 |
| TOTAL | 5697.8 | 5291.9 | 5359.4 | 5707.1 | | | | | | |



Department of Human Resources LDSS Personnel

Reporting Period: March 10

SICK LEAVE BY JURSDICTION

| | TWO-WEEK REPORTING PERIODS | | | | % Change | Average | Minimum | Maximum | Total | Periods |
|-----------------|----------------------------|---------------|---------------|---------------|----------|---------|---------|---------|----------|---------|
| | 01/26/10 | 02/09/10 | 02/23/10 | 03/09/10 | | | | | | |
| Allegany | 69.5 | 79.3 | 54.5 | 65.6 | 20.4% | 80.7 | 33.3 | 110.8 | 2,180.2 | 27 |
| Anne Arundel | 115.9 | 114.1 | 75.1 | 140.3 | 86.8% | 114.0 | 58.1 | 151.4 | 3,077.3 | 27 |
| Baltimore City | 911.0 | 968.3 | 699.0 | 1141.0 | 63.2% | 1,054.2 | 766.0 | 1,274.0 | 28,463.5 | 27 |
| Baltimore | 146.0 | 48.0 | 110.0 | 121.0 | 10.0% | 187.1 | 63.6 | 263.5 | 5,051.0 | 27 |
| Calvert | 21.0 | 23.1 | 31.9 | 45.7 | 43.3% | 29.3 | 16.1 | 41.3 | 790.1 | 27 |
| Caroline | 26.0 | 14.0 | 14.0 | 25.0 | 78.6% | 26.3 | 11.0 | 44.0 | 709.0 | 27 |
| Carroll | 43.9 | 59.3 | 74.0 | 25.4 | -65.7% | 55.9 | 34.4 | 82.4 | 1,510.3 | 27 |
| Cecil Co. | 74.8 | 79.1 | 86.9 | 104.8 | 20.6% | 83.4 | 50.6 | 125.6 | 2,251.4 | 27 |
| Charles | 55.0 | 46.0 | 32.0 | 33.0 | 3.1% | 31.5 | 10.0 | 81.5 | 850.0 | 27 |
| Dorchester | 51.0 | 50.2 | 80.6 | 41.9 | -48.0% | 48.3 | 29.1 | 71.8 | 1,305.3 | 27 |
| Frederick | 58.3 | 47.0 | 40.0 | 56.5 | 41.3% | 55.4 | 26.7 | 76.0 | 1,495.8 | 27 |
| Garrett | 21.0 | 20.5 | 17.0 | 25.5 | 50.0% | 25.8 | 10.0 | 42.0 | 697.0 | 27 |
| Harford | 66.7 | 100.0 | 90.7 | 49.1 | -45.9% | 79.3 | 49.8 | 102.1 | 2,141.0 | 27 |
| Howard | 56.0 | 65.0 | 62.0 | 59.3 | -4.4% | 56.0 | 23.6 | 89.4 | 1,511.1 | 27 |
| Kent | 19.0 | 30.0 | 19.0 | 17.0 | -10.5% | 20.3 | 8.0 | 40.5 | 548.1 | 27 |
| Montgomery | 163.6 | 0.0 | 169.2 | 216.7 | 28.1% | 163.3 | 91.7 | 214.6 | 4,408.2 | 27 |
| Prince George's | 31.5 | 280.4 | 148.4 | 214.9 | 44.8% | 157.0 | 73.5 | 420.7 | 4,240.1 | 27 |
| Queen Anne's | 22.6 | 12.7 | 10.6 | 19.5 | 84.0% | 26.7 | 8.1 | 57.5 | 720.3 | 27 |
| Somerset | 28.4 | 35.7 | 27.2 | 38.2 | 40.4% | 33.0 | 15.9 | 65.5 | 890.4 | 27 |
| St. Mary's | 27.5 | 46.0 | 33.9 | 39.1 | 15.3% | 44.9 | 22.8 | 88.9 | 1,212.4 | 27 |
| Talbot | 23.0 | 30.0 | 18.0 | 34.0 | 88.9% | 34.6 | 16.0 | 55.0 | 933.0 | 27 |
| Washington | 126.7 | 96.2 | 121.3 | 101.6 | -16.2% | 108.4 | 72.0 | 171.4 | 2,926.0 | 27 |
| Wicomico | 71.4 | 74.5 | 35.9 | 46.7 | 30.1% | 68.3 | 39.3 | 104.6 | 1,844.3 | 27 |
| Worcester | 25.8 | 29.2 | 28.4 | 54.7 | 92.6% | 30.6 | 10.8 | 58.4 | 827.4 | 27 |
| TOTAL | 2255.6 | 2348.6 | 2079.6 | 2716.5 | | | | | | |



Department of Human Resources LDSS Personnel

Reporting Period: March 10

ACCIDENT LEAVE (DAYS)

| | TWO-WEEK REPORTING PERIODS | | | | % Change | Average | Minimum | Maximum | Total | Periods |
|-----------------|----------------------------|-------------|-------------|--------------|----------|---------|---------|---------|---------|---------|
| | 01/26/10 | 02/09/10 | 02/23/10 | 03/09/10 | | | | | | |
| Allegany | 0.0 | 0.0 | 8.0 | 0.0 | 0.0% | 0.6 | 0.0 | 10.0 | 15.1 | 27 |
| Anne Arundel | 1.9 | 1.0 | 0.9 | 2.0 | 0.0% | 1.6 | 0.0 | 40.0 | 44.3 | 27 |
| Baltimore City | 69.0 | 48.5 | 33.0 | 64.0 | 93.9% | 45.7 | 24.0 | 106.0 | 1,234.0 | 27 |
| Baltimore | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 5.2 | 0.0 | 28.0 | 139.9 | 27 |
| Calvert | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Caroline | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Carroll | 1.8 | 1.0 | 0.4 | 0.0 | 0.0% | 0.3 | 0.0 | 3.0 | 7.6 | 27 |
| Cecil Co. | 0.0 | 0.0 | 4.0 | 10.0 | 0.0% | 1.4 | 0.0 | 16.0 | 36.5 | 27 |
| Charles | 9.0 | 10.0 | 9.0 | 20.0 | 122.2% | 2.3 | 0.0 | 24.0 | 63.0 | 27 |
| Dorchester | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.1 | 0.0 | 3.3 | 3.3 | 27 |
| Frederick | 10.0 | 10.0 | 10.0 | 10.0 | 0.0% | 0.3 | 0.0 | 6.0 | 9.0 | 27 |
| Garrett | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.2 | 0.0 | 3.5 | 6.1 | 27 |
| Harford | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 2.5 | 0.0 | 18.0 | 67.9 | 27 |
| Howard | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 3.3 | 0.0 | 10.0 | 90.0 | 27 |
| Kent | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 1.8 | 0.0 | 10.0 | 49.4 | 27 |
| Montgomery | 0.0 | 0.0 | 18.0 | 20.0 | 0.0% | 3.9 | 0.0 | 17.0 | 106.4 | 27 |
| Prince George's | 10.0 | 10.0 | 10.0 | 10.0 | 0.0% | 3.5 | 0.0 | 53.4 | 95.0 | 27 |
| Queen Anne's | 0.0 | 0.0 | 1.4 | 0.0 | 0.0% | 0.0 | 0.0 | 0.3 | 0.3 | 27 |
| Somerset | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| St. Mary's | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 1.9 | 0.0 | 15.4 | 50.1 | 27 |
| Talbot | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Washington | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 1.7 | 0.0 | 12.0 | 44.6 | 27 |
| Wicomico | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Worcester | 8.0 | 4.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| TOTAL | 109.7 | 84.5 | 94.7 | 136.0 | | | | | | |



Department of Human Resources LDSS Personnel

Reporting Period: March 10

UNSCHEDULED LEAVE (DAYS)

| | TWO-WEEK REPORTING PERIODS | | | | % Change | Average | Minimum | Maximum | Total | Periods |
|-----------------|----------------------------|--------------|--------------|--------------|----------|---------|---------|---------|---------|---------|
| | 01/26/10 | 02/09/10 | 02/23/10 | 03/09/10 | | | | | | |
| Allegany | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 8.8 | 0.0 | 13.0 | 238.0 | 27 |
| Anne Arundel | 2.8 | 0.0 | 11.0 | 13.5 | 22.7% | 15.2 | 0.6 | 51.8 | 409.2 | 27 |
| Baltimore City | 115.0 | 114.7 | 103.0 | 195.0 | 89.3% | 182.9 | 57.0 | 291.0 | 4,939.0 | 27 |
| Baltimore | 6.0 | 0.0 | 0.0 | 10.0 | | 15.5 | 1.0 | 31.0 | 417.9 | 27 |
| Calvert | 7.6 | 5.4 | 8.9 | 10.0 | 0.0% | 2.4 | 0.0 | 22.4 | 66.1 | 27 |
| Caroline | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Carroll | 4.2 | 19.8 | 23.6 | 17.2 | -27.1% | 5.5 | 2.4 | 11.4 | 149.0 | 27 |
| Cecil Co. | 9.1 | 10.0 | 11.5 | 10.0 | -13.0% | 18.7 | 2.5 | 38.5 | 505.0 | 27 |
| Charles | 0.0 | 9.0 | 9.0 | 10.0 | 0.0% | 4.7 | 0.0 | 20.0 | 126.8 | 27 |
| Dorchester | 5.5 | 11.5 | 14.5 | 8.0 | -44.8% | 5.9 | 0.0 | 29.0 | 158.4 | 27 |
| Frederick | 0.0 | 0.0 | 0.9 | 3.0 | 0.0% | 5.1 | 0.0 | 40.0 | 138.6 | 27 |
| Garrett | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.0 | 0.0 | 0.0 | 0.0 | 27 |
| Harford | 38.0 | 0.0 | 1.0 | 0.0 | -100.0% | 14.1 | 0.3 | 60.0 | 380.4 | 27 |
| Howard | 1.0 | 3.0 | 6.0 | 1.7 | 0.0% | 4.8 | 0.0 | 15.8 | 128.3 | 27 |
| Kent | 1.5 | 1.0 | 10.0 | 5.0 | -50.0% | 2.5 | 0.0 | 13.0 | 66.5 | 27 |
| Montgomery | 9.1 | 0.0 | 13.5 | 10.4 | -23.0% | 22.7 | 1.8 | 49.1 | 612.3 | 27 |
| Prince George's | 135.2 | 13.5 | 10.6 | 76.7 | 623.6% | 140.4 | 53.0 | 275.1 | 3,789.8 | 27 |
| Queen Anne's | 0.9 | 0.0 | 0.5 | 0.0 | 0.0% | 0.9 | 0.0 | 4.5 | 24.4 | 27 |
| Somerset | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 2.7 | 0.0 | 12.0 | 72.3 | 27 |
| St. Mary's | 14.5 | 5.4 | 6.5 | 13.5 | 107.7% | 7.9 | 0.0 | 22.0 | 214.5 | 27 |
| Talbot | 10.0 | 0.0 | 0.0 | 0.0 | 0.0% | 1.6 | 0.0 | 20.0 | 42.0 | 27 |
| Washington | 10.0 | 0.0 | 0.0 | 0.0 | 0.0% | 1.0 | 0.0 | 10.0 | 26.6 | 27 |
| Wicomico | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 6.9 | 0.0 | 52.3 | 185.1 | 27 |
| Worcester | 0.0 | 0.0 | 0.0 | 0.0 | 0.0% | 0.8 | 0.0 | 6.0 | 20.5 | 27 |
| TOTAL | 370.4 | 193.3 | 230.5 | 384.0 | | | | | | |



Department of Human Resources

Social Services Administration

Reporting Period: Feb-10

Place Matters *

| | Baseline | | FY 2010 Goal | | REPORTING PERIOD: Monthly | | | | Source |
|--|-----------|-------|---------------------|--------|--|-------------|----------|----------|--------------------------|
| | | | | | Nov-09 | Dec-09 | Jan-10 | Feb-10 | |
| Current Measures | Date | Data | Goal | Target | | | | | for Baseline and Results |
| Children in Out-of-Home Placement ** | 6/30/2009 | 8,756 | Reduce by 10% | 7,880 | 8,513 | 8,436 | 8,415 | 8,337 | State Stat |
| Children in Group Homes (% of all placements) | 6/30/2009 | 12.7% | 12% or less | 12.0% | 11.8% | 11.8% | 11.6% | 11.7% | State Stat |
| Children in Family Homes (% of all placements) (includes children in trial home visits) | 6/30/2009 | 76.6% | 75% or more | 75.0% | 77.0% | 77.0% | 77.2% | 76.8% | State Stat |
| Adoptions | FY09 | 770 | Increase by 10 | 780 | PROGRESS TO DATE DURING FY 2010, as of | | | | State Stat |
| | | | | | Feb-10 | % of Target | Expected | 67% | |
| | | | | | 480 | | Actual | 62% | |
| | | | | | REPORTING PERIOD: Point in Time | | | | |
| Children Placed in their Home Jurisdiction *** | | | | | 3/31/09 | 6/30/09 | 9/30/09 | 12/31/09 | |
| Family Homes -- | 3/31/2009 | 53% | increase percentage | 63% | 53% | 49% | 56% | 55% | Baseline: MD CHESSIE |
| Group Homes -- | 3/31/2009 | 38% | by 10 points | 48% | 38% | 41% | 42% | 44% | Source: MD CHESSIE |

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2010

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** Children Placed in Home Jurisdiction -- Challenges remain for identifying the placement jurisdiction for children placed in private Treatment Foster Care and Ind. Living Programs

3/31/09 Data Missing: Family Foster Homes - 27%; Group Homes - 0%

6/30/09 Data Missing: Family Foster Homes - 27%; Group Homes - 1%

9/30/09 Data Missing: Family Foster Homes - 19%; Group Homes - 0%

12/31/09 Data Missing: Family Foster Homes -- 17%; Group Homes -- 0%



Department of Human Resources

Social Services Administration

Reporting Period: Feb-10

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

| | REPORTING PERIOD | | | | | FISCAL YEAR-TO-DATE | | | | |
|--------------------------------------|------------------|--------------|--------------|--------------|----------------|---------------------|--------------|--------------|---------------|----------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| Investigations | | | | | | | | | | |
| Total # Open at beginning of month * | 4,735 | 4,996 | 4,838 | 4,663 | -3.62% | 4,536 | 3,692 | 4,996 | 36,290 | 8 |
| Total # New during report month | 2,223 | 2,042 | 2,375 | 1,722 | -27.49% | 2,158 | 1,722 | 2,452 | 17,266 | 8 |
| Total # Completed during month | 1,913 | 2,190 | 2,267 | 1,860 | -17.95% | 2,157 | 1,860 | 2,714 | 17,253 | 8 |
| Total # Open at end of month | 5,045 | 4,848 | 4,946 | 4,525 | -8.51% | 4,538 | 3,692 | 5,045 | 36,303 | 8 |
| Total New Allegations | 2,581 | 2,382 | 2,857 | 2,358 | -17.47% | 2,564 | 2,269 | 2,900 | 20,510 | 8 |
| Physical Abuse | 954 | 881 | 1015 | 1,000 | -1.48% | 860 | 546 | 1,015 | 6,883 | 8 |
| Sexual Abuse | 283 | 328 | 317 | 258 | -18.61% | 293 | 258 | 328 | 2,347 | 8 |
| Mental Injury-Abuse | 6 | 7 | 20 | 2 | -90.00% | 6 | 2 | 20 | 50 | 8 |
| Neglect | 1,337 | 1,166 | 1,505 | 1,097 | -27.11% | 1,402 | 1,097 | 1,672 | 11,219 | 8 |
| Mental Injury-Neglect | 1 | 0 | 0 | 1 | 0.00% | 1 | 0 | 3 | 11 | 8 |
| Reports | 4,042 | 3,694 | 4,265 | 3,089 | -27.57% | 3,865 | 3,089 | 4,371 | 30,922 | 8 |

* Beginning of Month Feb-10 Investigations do not match End of Month January-10 Investigations due to one time corrections for Caroline, Dorchester, and Frederick Counties

FINDINGS TO ALLEGATIONS

| | REPORTING PERIOD | | | | | FISCAL YEAR-TO-DATE | | | | |
|----------------------------------|------------------|--------------|--------------|--------------|----------------|---------------------|--------------|--------------|---------------|----------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| Total Findings | 2,291 | 2,766 | 2,935 | 2,362 | -19.52% | 2,663 | 2,291 | 3,093 | 21,304 | 8 |
| "Indicated" Findings Total | 445 | 496 | 523 | 422 | -19.31% | 533 | 422 | 656 | 4,267 | 8 |
| Physical Abuse | 93 | 108 | 127 | 85 | -33.07% | 119 | 85 | 188 | 948 | 8 |
| Sexual Abuse | 80 | 79 | 84 | 107 | 27.38% | 98 | 79 | 128 | 782 | 8 |
| Mental Injury-Abuse | 0 | 0 | 0 | 1 | 0.00% | 1 | 0 | 9 | 11 | 8 |
| Neglect | 272 | 309 | 312 | 226 | -27.56% | 306 | 226 | 393 | 2,449 | 8 |
| Mental Injury-Neglect | 0 | 0 | 0 | 3 | 0.00% | 10 | 0 | 44 | 77 | 8 |
| "Unsubstantiated" Findings Total | 432 | 524 | 506 | 478 | -5.53% | 510 | 432 | 615 | 4,083 | 8 |
| Physical Abuse | 114 | 163 | 149 | 178 | 19.46% | 151 | 104 | 195 | 1,206 | 8 |
| Sexual Abuse | 52 | 27 | 58 | 49 | -15.52% | 49 | 27 | 79 | 391 | 8 |
| Mental Injury-Abuse | 0 | 0 | 1 | 1 | 0.00% | 2 | 0 | 10 | 18 | 8 |
| Neglect | 266 | 333 | 297 | 250 | -15.82% | 305 | 250 | 349 | 2,441 | 8 |
| Mental Injury-Neglect | 0 | 1 | 1 | 0 | -100.00% | 3 | 0 | 24 | 27 | 8 |
| "Ruled Out" Findings | 1,414 | 1,746 | 1,906 | 1,462 | -23.29% | 1,619 | 1,328 | 1,906 | 12,954 | 8 |

IN-HOME SERVICES

| | REPORTING PERIOD | | | | | FISCAL YEAR-TO-DATE | | | | |
|-------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| Beginning of Month - Total Families | 3,180 | 3,195 | 3,174 | 3,145 | -0.91% | 3,249 | 3,145 | 3,538 | 25,991 | 8 |
| New Families | 670 | 624 | 586 | 480 | -18.09% | 672 | 480 | 819 | 5,373 | 8 |
| Cases Closed | 656 | 643 | 616 | 556 | -9.74% | 730 | 556 | 1,021 | 5,842 | 8 |
| End of Month Total Families | 3,194 | 3,176 | 3,144 | 3,069 | -2.39% | 3,190 | 3,069 | 3,359 | 25,523 | 8 |



Department of Human Resources
Social Services Administration
 Reporting Period: Feb-10

OUT-OF-HOME SERVICES

| | REPORTING PERIOD | | | | | FISCAL YEAR-TO-DATE | | | | |
|---|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| Beginning of Month - Total Children | 8,580 | 8,513 | 8,436 | 8,415 | -0.25% | 8,605 | 8,415 | 8,761 | 68,843 | 8 |
| New Out-of-Home Placements | 239 | 235 | 249 | 214 | -14.06% | 249 | 214 | 295 | 1,989 | 8 |
| Total # of Child Welfare Caseworkers ** | 638 | 643 | 638 | 634 | -0.63% | 640 | 633 | 646 | 5,118 | 8 |
| AVG Caseload Volume for Caseworkers | 13 | 13 | 13 | 13 | -0.23% | 13 | 13 | 14 | 107 | 8 |
| Children Leaving Out-of-Home Placement | 306 | 316 | 270 | 292 | 8.15% | 301 | 262 | 331 | 2,409 | 8 |
| Children Adopted | 89 | 77 | 59 | 39 | -33.90% | 60 | 36 | 89 | 480 | 8 |
| Children Reunified | 149 | 153 | 129 | 146 | 13.18% | 143 | 129 | 156 | 1,144 | 8 |
| Children in Legal Guardianship | 35 | 41 | 42 | 68 | 61.90% | 51 | 35 | 71 | 405 | 8 |
| Aged Out | 31 | 40 | 35 | 37 | 5.71% | 44 | 31 | 55 | 351 | 8 |
| Other | 3 | 5 | 5 | 2 | -60.00% | 4 | 2 | 6 | 30 | 8 |
| End of Month - Total Children | 8,513 | 8,436 | 8,415 | 8,337 | -0.93% | 8,553 | 8,337 | 8,763 | 68,427 | 8 |
| Placement Setting | | | | | | | | | | |
| Children in Family Homes | 6,205 | 6,157 | 6,154 | 6,085 | -1.12% | 6,234 | 6,085 | 6,370 | 49,874 | 8 |
| Children in Group Homes | 1,001 | 994 | 973 | 972 | -0.10% | 1,015 | 972 | 1,077 | 8,123 | 8 |
| Children in Residential Treatment Centers | 287 | 286 | 281 | 276 | -1.78% | 287 | 276 | 295 | 2,296 | 8 |
| Children in Independent Living | 267 | 269 | 270 | 254 | -5.93% | 265 | 254 | 270 | 2,121 | 8 |
| Children in other placements | 403 | 394 | 397 | 436 | 9.82% | 397 | 381 | 436 | 3,178 | 8 |
| Children in Trial Home Visits | 350 | 336 | 340 | 314 | -7.65% | 354 | 314 | 402 | 2,835 | 8 |
| Race *** | | | | | | | | | | |
| Black/African-American only | | 71.6% | | | | | | | | |
| White/Caucasian only | | 21.5% | | | | | | | | |
| Other only (only one Other race selected) | | 0.4% | | | | | | | | |
| Multiple (multiple races selected) | | 2.9% | | | | | | | | |
| Missing (includes blank, declined, unable to determine) | | 3.6% | | | | | | | | |
| Ethnicity | | | | | | | | | | |
| Hispanic | | 3.1% | | | | | | | | |

** Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

*** MD CHESSIE allows multiple races to be selected

FOSTER HOMES

| | REPORTING PERIOD | | | | | FISCAL YEAR-TO-DATE | | | | |
|--------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| Beginning of Month - Foster Families | 3,097 | 3,094 | 3,078 | 3,071 | -0.23% | 3,112 | 3,071 | 3,156 | 24,896 | 8 |
| New Homes | 63 | 50 | 54 | 48 | -11.11% | 70 | 48 | 95 | 556 | 8 |
| Closed Homes | 66 | 66 | 61 | 62 | 1.64% | 79 | 61 | 115 | 628 | 8 |
| End of Month - Foster Families | 3,094 | 3,078 | 3,071 | 3,057 | -0.46% | 3,103 | 3,057 | 3,157 | 24,824 | 8 |
| Unrestricted Foster Families | 2,181 | 2,191 | 2,208 | 2,203 | -0.23% | 2,165 | 2,025 | 2,208 | 17,323 | 8 |

FOSTER HOME RECRUITMENT

| | REPORTING PERIOD | | | | | FISCAL YEAR-TO-DATE | | | | |
|-----------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| Inquiries during Report Month | 478 | 416 | 584 | 332 | -43.15% | 492 | 332 | 619 | 3,939 | 8 |
| New Applications | 146 | 151 | 170 | 141 | -17.06% | 181 | 141 | 271 | 1,451 | 8 |
| Completed (Accepted) Applications | 111 | 85 | 109 | 93 | -14.68% | 113 | 85 | 160 | 907 | 8 |



Department of Human Resources

Social Services Administration

Reporting Period: Feb-10

| | REPORTING PERIOD: Annual ending Specified Qtr. | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|---|--|-------------|-------------|---------|----------|---------------------|---------|---------|-------|---------|
| | FY09-Q3 | FY09-Q4 | FY10-Q1 | FY10-Q2 | | Average | Minimum | Maximum | Total | Periods |
| Recurrence of Maltreatment within Six Months | 3.6% | 3.6% | 3.6% | Pending | 0.00% | 3.6% | 3.6% | 3.6% | NA | 1 |
| Numerator | 77 | 85 | 93 | | | | | | | |
| Denominator | 2,141 | 2,380 | 2,604 | | | | | | | |
| Time Period | 04/08-03/09 | 07/08-06/09 | 10/08-09/09 | | | | | | | |
| Data Extract Date | 11/15/2009 | 11/15/2009 | 1/15/2010 | | | | | | | |

ADULT SERVICES

| | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|---|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | | Average | Minimum | Maximum | Total | Periods |
| TOTAL CASES | 8,007 | 8,027 | 7,755 | 7,737 | -0.2% | 8,207 | 7,505 | 9,066 | 65,652 | 8 |
| # Protective Services Investigations | 299 | 330 | 279 | 334 | 19.7% | 356 | 279 | 422 | 2,845 | 8 |
| Active Protective Services Caseload | 1,585 | 1,567 | 1,518 | 1,520 | 0.1% | 1,562 | 1,518 | 1,596 | 12,493 | 8 |
| Social Services Case Management Cases | 2,768 | 2,737 | 2,713 | 2,714 | 0.0% | 2,789 | 2,713 | 2,902 | 22,315 | 8 |
| % under 65 Years Old | 26% | 26% | 26% | 26% | 0.0% | 0 | 0 | 0 | 2 | 8 |
| Closed Cases | 364 | 295 | 322 | 344 | 6.8% | 402 | 295 | 675 | 3,215 | 8 |
| # In Home Aide Services (IHAS) Customers | 1,989 | 1,928 | 1,919 | 1,945 | 1.4% | 2,024 | 1,919 | 2,131 | 16,189 | 8 |
| % of customers under 65 Years Old | 40% | 35% | 41% | 41% | 0.0% | 0 | 0 | 0 | 3 | 8 |
| New Clients Receiving Services | 39 | 15 | 56 | 68 | 21.4% | 52 | 15 | 87 | 415 | 8 |
| Closed Cases | 35 | 94 | 90 | 60 | -33.3% | 89 | 35 | 151 | 715 | 8 |
| IHAS Waiting List | 695 | 727 | 706 | 703 | -0.4% | 685 | 465 | 816 | 5,476 | 8 |
| Avg. Length of Time Receiving Services (in years) | 3 | 3 | 3 | 3 | 0.0% | 3 | 3 | 3 | 26 | 8 |
| # Respite Clients **** | 157 | 222 | 97 | | -100.0% | 307 | 97 | 667 | 2,151 | 7 |
| New Clients | 5 | 7 | 20 | | -100.0% | 34 | 5 | 100 | 235 | 7 |
| # Unable to Serve | 256 | 252 | 296 | | -100.0% | 274 | 85 | 504 | 1,921 | 7 |
| # Project Home Placements | 514 | 516 | 523 | 521 | -0.4% | 523 | 514 | 532 | 4,183 | 8 |
| Applications | 0 | 7 | 9 | 4 | -55.6% | 5 | 0 | 9 | 42 | 8 |
| New Clients | 23 | 21 | 8 | 17 | 112.5% | 22 | 8 | 35 | 177 | 8 |

**** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Feb-10

CHILD PROTECTIVE SERVICES (CPS)

| JURISDICTION | REPORTING PERIOD | | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|----------------------------------|------------------|--------|--------|--------|---------|----------|---------------------|---------|--------|---------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| Number of New Allegations | 2,581 | 2,382 | 2,857 | 2,056 | -28.0% | 2,526 | 2,056 | 2,900 | 20,208 | 8 | |
| Allegany | 28 | 46 | 53 | 66 | 24.5% | 56 | 28 | 76 | 448 | 8 | |
| Anne Arundel | 204 | 176 | 198 | 117 | -40.9% | 182 | 117 | 238 | 1,455 | 8 | |
| Baltimore (City) | 698 | 691 | 738 | 557 | -24.5% | 680 | 557 | 738 | 5,443 | 8 | |
| Baltimore | 229 | 209 | 233 | 165 | -29.2% | 218 | 165 | 253 | 1,746 | 8 | |
| Calvert | 31 | 28 | 49 | 35 | -28.6% | 39 | 28 | 52 | 314 | 8 | |
| Caroline | 23 | 23 | 23 | 17 | -26.1% | 24 | 17 | 40 | 194 | 8 | |
| Carroll | 58 | 75 | 100 | 30 | -70.0% | 60 | 30 | 100 | 477 | 8 | |
| Cecil | 131 | 63 | 209 | 93 | -55.5% | 122 | 51 | 238 | 975 | 8 | |
| Charles | 47 | 45 | 53 | 41 | -22.6% | 47 | 27 | 61 | 372 | 8 | |
| Dorchester | 18 | 9 | 24 | 14 | -41.7% | 19 | 9 | 27 | 150 | 8 | |
| Frederick | 86 | 82 | 96 | 64 | -33.3% | 99 | 64 | 133 | 792 | 8 | |
| Garrett | 12 | 12 | 28 | 13 | -53.6% | 15 | 9 | 28 | 121 | 8 | |
| Harford | 74 | 80 | 90 | 64 | -28.9% | 76 | 64 | 90 | 605 | 8 | |
| Howard | 95 | 89 | 73 | 62 | -15.1% | 78 | 54 | 98 | 625 | 8 | |
| Kent | 8 | 5 | 8 | 5 | -37.5% | 6 | 4 | 8 | 46 | 8 | |
| Montgomery | 211 | 172 | 250 | 190 | -24.0% | 203 | 153 | 270 | 1,627 | 8 | |
| Prince George's | 292 | 275 | 305 | 247 | -19.0% | 282 | 224 | 339 | 2,252 | 8 | |
| Queen Anne's | 13 | 12 | 19 | 14 | -26.3% | 14 | 8 | 19 | 112 | 8 | |
| St. Mary's | 48 | 57 | 51 | 32 | -37.3% | 49 | 32 | 75 | 390 | 8 | |
| Somerset | 30 | 24 | 24 | 17 | -29.2% | 24 | 17 | 30 | 189 | 8 | |
| Talbot | 16 | 15 | 13 | 18 | 38.5% | 17 | 9 | 30 | 137 | 8 | |
| Washington | 149 | 119 | 133 | 112 | -15.8% | 132 | 112 | 152 | 1,058 | 8 | |
| Wicomico | 41 | 51 | 49 | 39 | -20.4% | 47 | 39 | 56 | 376 | 8 | |
| Worcester | 39 | 24 | 38 | 44 | 15.8% | 38 | 24 | 47 | 304 | 8 | |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Feb-10

IN-HOME SERVICES

| | REPORTING PERIOD | | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|------------------|------------------|--------|--------|--------|---------|----------|---------------------|---------|--------|---------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| Caseload | 3,194 | 3,176 | 3,144 | 3,069 | -2.4% | 3,190 | 3,069 | 3,359 | 25,522 | 8 | |
| Allegany | 74 | 71 | 64 | 63 | -1.6% | 77 | 63 | 90 | 614 | 8 | |
| Anne Arundel | 209 | 216 | 209 | 227 | 8.6% | 203 | 175 | 227 | 1,622 | 8 | |
| Baltimore (City) | 985 | 965 | 926 | 861 | -7.0% | 970 | 861 | 1,089 | 7,760 | 8 | |
| Baltimore | 380 | 387 | 398 | 382 | -4.0% | 372 | 337 | 398 | 2,973 | 8 | |
| Calvert | 37 | 41 | 39 | 44 | 12.8% | 38 | 29 | 44 | 301 | 8 | |
| Caroline | 48 | 40 | 39 | 35 | -10.3% | 45 | 35 | 52 | 359 | 8 | |
| Carroll | 51 | 45 | 51 | 54 | 5.9% | 47 | 42 | 54 | 376 | 8 | |
| Cecil | 77 | 82 | 86 | 87 | 1.2% | 82 | 77 | 87 | 657 | 8 | |
| Charles | 82 | 85 | 81 | 81 | 0.0% | 89 | 81 | 101 | 711 | 8 | |
| Dorchester | 44 | 54 | 52 | 47 | -9.6% | 49 | 44 | 54 | 394 | 8 | |
| Frederick | 89 | 85 | 93 | 87 | -6.5% | 80 | 67 | 93 | 639 | 8 | |
| Garrett | 48 | 42 | 49 | 49 | 0.0% | 48 | 42 | 54 | 385 | 8 | |
| Harford | 71 | 74 | 72 | 82 | 13.9% | 72 | 59 | 82 | 577 | 8 | |
| Howard | 77 | 72 | 80 | 75 | -6.3% | 78 | 72 | 84 | 623 | 8 | |
| Kent | 15 | 13 | 13 | 12 | -7.7% | 13 | 9 | 15 | 104 | 8 | |
| Montgomery | 163 | 172 | 166 | 160 | -3.6% | 166 | 156 | 178 | 1,325 | 8 | |
| Prince George's | 268 | 262 | 262 | 269 | 2.7% | 267 | 262 | 277 | 2,137 | 8 | |
| Queen Anne's | 20 | 21 | 22 | 16 | -27.3% | 24 | 16 | 33 | 192 | 8 | |
| St. Mary's | 87 | 92 | 84 | 78 | -7.1% | 91 | 78 | 103 | 727 | 8 | |
| Somerset | 31 | 32 | 37 | 37 | 0.0% | 34 | 30 | 37 | 275 | 8 | |
| Talbot | 42 | 38 | 36 | 35 | -2.8% | 40 | 35 | 44 | 321 | 8 | |
| Washington | 121 | 127 | 127 | 133 | 4.7% | 146 | 121 | 191 | 1,164 | 8 | |
| Wicomico | 109 | 106 | 101 | 92 | -8.9% | 96 | 87 | 109 | 768 | 8 | |
| Worcester | 66 | 54 | 57 | 63 | 10.5% | 65 | 54 | 78 | 518 | 8 | |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Feb-10

FOSTER CARE

| | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|--|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | | Average | Minimum | Maximum | Total | Periods |
| # of Children in Out-of-Home Care | 8,513 | 8,436 | 8,415 | 8,337 | -0.9% | 8,553 | 8,337 | 8,761 | 68,425 | 8 |
| Allegany | 111 | 99 | 99 | 98 | -1.0% | 108 | 98 | 116 | 862 | 8 |
| Anne Arundel | 160 | 158 | 159 | 164 | 3.1% | 168 | 158 | 180 | 1,342 | 8 |
| Baltimore (City) | 4,999 | 4,946 | 4,935 | 4,863 | -1.5% | 5,006 | 4,863 | 5,135 | 40,050 | 8 |
| Baltimore | 595 | 594 | 583 | 600 | 2.9% | 603 | 583 | 626 | 4,822 | 8 |
| Calvert | 61 | 60 | 61 | 63 | 3.3% | 55 | 46 | 63 | 440 | 8 |
| Caroline | 39 | 39 | 39 | 38 | -2.6% | 39 | 37 | 40 | 310 | 8 |
| Carroll | 34 | 37 | 36 | 41 | 13.9% | 36 | 32 | 41 | 286 | 8 |
| Cecil | 124 | 125 | 127 | 120 | -5.5% | 124 | 120 | 127 | 994 | 8 |
| Charles | 107 | 113 | 113 | 112 | -0.9% | 108 | 104 | 113 | 867 | 8 |
| Dorchester | 29 | 29 | 28 | 27 | -3.6% | 29 | 27 | 32 | 234 | 8 |
| Frederick | 178 | 175 | 168 | 171 | 1.8% | 176 | 168 | 180 | 1,407 | 8 |
| Garrett | 47 | 55 | 53 | 52 | -1.9% | 50 | 43 | 55 | 399 | 8 |
| Harford | 290 | 284 | 281 | 272 | -3.2% | 288 | 272 | 300 | 2,300 | 8 |
| Howard | 69 | 64 | 62 | 59 | -4.8% | 67 | 59 | 73 | 536 | 8 |
| Kent | 16 | 18 | 18 | 18 | 0.0% | 17 | 16 | 18 | 134 | 8 |
| Montgomery | 545 | 546 | 549 | 551 | 0.4% | 557 | 545 | 577 | 4,456 | 8 |
| Prince George's | 602 | 599 | 601 | 575 | -4.3% | 605 | 575 | 622 | 4,843 | 8 |
| Queen Anne's | 22 | 22 | 21 | 22 | 4.8% | 22 | 20 | 23 | 174 | 8 |
| St. Mary's | 95 | 98 | 101 | 110 | 8.9% | 101 | 95 | 110 | 810 | 8 |
| Somerset | 46 | 45 | 51 | 50 | -2.0% | 47 | 44 | 51 | 377 | 8 |
| Talbot | 29 | 30 | 26 | 28 | 7.7% | 29 | 26 | 30 | 228 | 8 |
| Washington | 193 | 191 | 196 | 193 | -1.5% | 197 | 191 | 208 | 1,579 | 8 |
| Wicomico | 82 | 74 | 73 | 74 | 1.4% | 81 | 73 | 92 | 650 | 8 |
| Worcester | 40 | 35 | 35 | 36 | 2.9% | 41 | 35 | 47 | 325 | 8 |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Feb-10

FOSTER HOMES

| | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|-------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | | Average | Minimum | Maximum | Total | Periods |
| Number of Foster Homes | 3,094 | 3,078 | 3,071 | 3,057 | -0.5% | 3,103 | 3,057 | 3,157 | 24,824 | 8 |
| Allegany | 60 | 57 | 58 | 58 | 0.0% | 58 | 57 | 60 | 467 | 8 |
| Anne Arundel | 104 | 103 | 100 | 102 | 2.0% | 104 | 100 | 106 | 830 | 8 |
| Baltimore (City) | 1,332 | 1,313 | 1,301 | 1,299 | -0.2% | 1,335 | 1,299 | 1,371 | 10,679 | 8 |
| Baltimore | 216 | 220 | 223 | 216 | -3.1% | 219 | 216 | 223 | 1,750 | 8 |
| Calvert | 38 | 39 | 40 | 38 | -5.0% | 38 | 36 | 40 | 303 | 8 |
| Caroline | 36 | 36 | 36 | 32 | -11.1% | 36 | 32 | 36 | 284 | 8 |
| Carroll | 28 | 27 | 29 | 29 | 0.0% | 27 | 25 | 29 | 218 | 8 |
| Cecil | 65 | 67 | 66 | 67 | 1.5% | 67 | 65 | 69 | 534 | 8 |
| Charles | 67 | 67 | 69 | 69 | 0.0% | 68 | 63 | 70 | 542 | 8 |
| Dorchester | 26 | 26 | 26 | 26 | 0.0% | 26 | 25 | 27 | 207 | 8 |
| Frederick | 95 | 95 | 96 | 95 | -1.0% | 93 | 90 | 96 | 746 | 8 |
| Garrett | 42 | 43 | 39 | 42 | 7.7% | 42 | 39 | 45 | 339 | 8 |
| Harford | 113 | 113 | 113 | 107 | -5.3% | 115 | 107 | 121 | 917 | 8 |
| Howard | 52 | 51 | 54 | 57 | 5.6% | 55 | 51 | 57 | 436 | 8 |
| Kent | 10 | 10 | 10 | 10 | 0.0% | 10 | 10 | 11 | 81 | 8 |
| Montgomery | 297 | 302 | 304 | 306 | 0.7% | 300 | 295 | 306 | 2,401 | 8 |
| Prince George's | 172 | 172 | 171 | 163 | -4.7% | 173 | 163 | 178 | 1,385 | 8 |
| Queen Anne's | 20 | 20 | 20 | 20 | 0.0% | 19 | 18 | 20 | 155 | 8 |
| St. Mary's | 42 | 42 | 41 | 43 | 4.9% | 41 | 38 | 43 | 324 | 8 |
| Somerset | 21 | 21 | 21 | 21 | 0.0% | 22 | 21 | 25 | 178 | 8 |
| Talbot | 17 | 19 | 19 | 19 | 0.0% | 18 | 17 | 19 | 142 | 8 |
| Washington | 167 | 159 | 162 | 164 | 1.2% | 165 | 159 | 169 | 1,319 | 8 |
| Wicomico | 55 | 53 | 50 | 51 | 2.0% | 53 | 50 | 56 | 423 | 8 |
| Worcester | 19 | 23 | 23 | 23 | 0.0% | 21 | 19 | 23 | 164 | 8 |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Feb-10

ADOPTION

| | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|--------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|-------|----------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | | Average | Maximum | Total | FY Goals | Periods |
| Number of Finalized Adoptions | 89 | 74 | 59 | 39 | -33.9% | 60 | 89 | 477 | 780 | 8 |
| Allegany | 0 | 5 | 0 | 0 | | 1 | 5 | 5 | 9 | 8 |
| Anne Arundel | 12 | 1 | 0 | 0 | | 2 | 12 | 18 | 23 | 8 |
| Baltimore (City) | 24 | 44 | 36 | 27 | -25.0% | 34 | 51 | 268 | 403 | 8 |
| Baltimore | 10 | 1 | 6 | 2 | -66.7% | 4 | 10 | 33 | 52 | 8 |
| Calvert | 0 | 2 | 0 | 0 | | 0 | 2 | 3 | 10 | 8 |
| Caroline | 0 | 0 | 0 | 0 | | 0 | 1 | 1 | 4 | 8 |
| Carroll | 0 | 0 | 0 | 0 | | 0 | 1 | 3 | 3 | 8 |
| Cecil | 2 | 1 | 2 | 2 | 0.0% | 1 | 2 | 9 | 23 | 8 |
| Charles | 0 | 0 | 0 | 0 | | 1 | 5 | 8 | 16 | 8 |
| Dorchester | 0 | 0 | 2 | 0 | -100.0% | 0 | 2 | 2 | 3 | 8 |
| Frederick | 1 | 3 | 2 | 0 | -100.0% | 1 | 3 | 7 | 17 | 8 |
| Garrett | 0 | 0 | 0 | 2 | | 1 | 3 | 5 | 4 | 8 |
| Harford | 3 | 3 | 3 | 3 | 0.0% | 3 | 7 | 25 | 28 | 8 |
| Howard | 2 | 0 | 0 | 0 | | 0 | 2 | 3 | 5 | 8 |
| Kent | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 3 | 8 |
| Montgomery | 22 | 0 | 0 | 0 | | 3 | 22 | 25 | 52 | 8 |
| Prince George's | 7 | 2 | 1 | 1 | 0.0% | 2 | 7 | 15 | 50 | 8 |
| Queen Anne's | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 3 | 8 |
| St. Mary's | 5 | 0 | 0 | 0 | | 1 | 5 | 5 | 21 | 8 |
| Somerset | 1 | 1 | 0 | 1 | | 1 | 2 | 5 | 5 | 8 |
| Talbot | 0 | 0 | 4 | 0 | -100.0% | 1 | 4 | 4 | 8 | 8 |
| Washington | 0 | 0 | 2 | 0 | -100.0% | 2 | 4 | 15 | 17 | 8 |
| Wicomico | 0 | 4 | 1 | 0 | -100.0% | 1 | 4 | 8 | 10 | 8 |
| Worcester | 0 | 7 | 0 | 1 | | 1 | 7 | 10 | 11 | 8 |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Feb-10

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

| | REPORTING PERIOD | | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|--------------------------------------|------------------|--------|--------|--------|---------|----------|---------------------|---------|-------|---------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| Statewide AVG Caseload Volume | 12.5 | 12.2 | 12.5 | 11.4 | -8.5% | 11 | 9 | 12 | 91 | 8 | |
| Allegany | 3.1 | 2.6 | 3.0 | 4.7 | 57.1% | 4 | 3 | 5 | 30 | 8 | |
| Anne Arundel | 17.1 | 16.5 | 16.2 | 14.7 | -9.1% | 15 | 11 | 17 | 118 | 8 | |
| Baltimore (City) | 4.4 | 4.3 | 4.8 | 4.6 | -3.5% | 4 | 3 | 5 | 33 | 8 | |
| Baltimore | 12.3 | 12.6 | 11.8 | 10.1 | -14.9% | 11 | 9 | 13 | 86 | 8 | |
| Calvert | 12.6 | 9.6 | 12.0 | 19.0 | 58.3% | 12 | 7 | 19 | 99 | 8 | |
| Caroline | 37.8 | 36.3 | 37.8 | 18.8 | -50.3% | 36 | 19 | 45 | 290 | 8 | |
| Carroll | 9.9 | 9.9 | 11.4 | 9.6 | -15.4% | 10 | 9 | 11 | 78 | 8 | |
| Cecil | 21.0 | 20.5 | 21.0 | 22.1 | 5.4% | 19 | 14 | 22 | 151 | 8 | |
| Charles | 11.8 | 12.9 | 13.9 | 12.2 | -12.0% | 11 | 7 | 14 | 89 | 8 | |
| Dorchester | 33.5 | 27.3 | 29.8 | 10.0 | -66.4% | 28 | 10 | 34 | 220 | 8 | |
| Frederick | 25.2 | 22.5 | 20.2 | 9.2 | -54.4% | 24 | 9 | 34 | 196 | 8 | |
| Garrett | 6.5 | 7.0 | 6.0 | 6.3 | 4.2% | 6 | 4 | 10 | 52 | 8 | |
| Harford | 14.0 | 13.3 | 13.3 | 11.6 | -12.8% | 12 | 9 | 14 | 98 | 8 | |
| Howard | 13.2 | 12.5 | 12.1 | 11.8 | -1.9% | 11 | 9 | 13 | 89 | 8 | |
| Kent | 8.7 | 7.3 | 8.0 | 9.3 | 16.7% | 7 | 5 | 9 | 55 | 8 | |
| Montgomery | 15.0 | 12.6 | 14.5 | 15.2 | 4.7% | 16 | 13 | 23 | 131 | 8 | |
| Prince George's | 16.7 | 17.6 | 16.8 | 15.6 | -6.9% | 15 | 11 | 18 | 120 | 8 | |
| Queen Anne's | 9.3 | 8.3 | 10.3 | 11.0 | 6.5% | 9 | 7 | 11 | 73 | 8 | |
| St. Mary's | 38.2 | 40.2 | 45.6 | 40.6 | -11.0% | 32 | 19 | 46 | 258 | 8 | |
| Somerset | 25.0 | 25.0 | 26.0 | 22.0 | -15.4% | 22 | 16 | 26 | 177 | 8 | |
| Talbot | 5.2 | 6.0 | 7.2 | 7.2 | 0.0% | 7 | 5 | 10 | 58 | 8 | |
| Washington | 22.3 | 19.9 | 22.4 | 23.4 | 4.3% | 20 | 15 | 23 | 160 | 8 | |
| Wicomico | 20.6 | 21.1 | 19.0 | 20.7 | 9.0% | 18 | 12 | 21 | 142 | 8 | |
| Worcester | 30.4 | 33.0 | 37.8 | 45.4 | 20.1% | 31 | 20 | 45 | 245 | 8 | |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Feb-10

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

| | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|--------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | | Average | Minimum | Maximum | Total | Periods |
| Statewide AVG Caseload Volume | 13.3 | 13.1 | 13.2 | 13.2 | -0.2% | 13 | 13 | 14 | 107 | 8 |
| Allegany | 10.1 | 9.0 | 9.9 | 9.8 | -1.0% | 10 | 9 | 11 | 80 | 8 |
| Anne Arundel | 9.4 | 9.3 | 9.4 | 9.6 | 3.1% | 10 | 9 | 10 | 77 | 8 |
| Baltimore (City) | 13.3 | 13.1 | 13.2 | 13.1 | -0.7% | 13 | 13 | 14 | 106 | 8 |
| Baltimore | 15.3 | 15.2 | 14.9 | 15.4 | 2.9% | 15 | 15 | 16 | 124 | 8 |
| Calvert | 15.3 | 15.0 | 15.3 | 15.8 | 3.3% | 14 | 12 | 16 | 110 | 8 |
| Caroline | 16.9 | 15.1 | 15.1 | 16.9 | 11.8% | 15 | 12 | 17 | 123 | 8 |
| Carroll | 6.8 | 7.4 | 7.2 | 8.2 | 13.9% | 7 | 6 | 8 | 57 | 8 |
| Cecil | 12.4 | 11.4 | 11.5 | 10.9 | -4.8% | 12 | 11 | 13 | 96 | 8 |
| Charles | 15.7 | 16.5 | 16.5 | 16.4 | -0.9% | 15 | 13 | 17 | 123 | 8 |
| Dorchester | 9.7 | 9.7 | 9.3 | 9.0 | -3.6% | 10 | 9 | 11 | 78 | 8 |
| Frederick | 11.9 | 11.7 | 11.2 | 11.4 | 1.8% | 13 | 11 | 15 | 104 | 8 |
| Garrett | 8.5 | 10.0 | 9.6 | 9.5 | -1.9% | 9 | 8 | 10 | 73 | 8 |
| Harford | 14.5 | 14.2 | 14.1 | 13.6 | -3.2% | 14 | 14 | 15 | 115 | 8 |
| Howard | 7.7 | 7.1 | 6.9 | 6.6 | -4.8% | 7 | 7 | 8 | 60 | 8 |
| Kent | 10.7 | 12.0 | 12.0 | 12.0 | 0.0% | 11 | 11 | 12 | 89 | 8 |
| Montgomery | 19.5 | 19.5 | 19.6 | 19.7 | 0.4% | 20 | 19 | 21 | 160 | 8 |
| Prince George's | 14.7 | 14.6 | 14.5 | 13.9 | -4.3% | 15 | 14 | 15 | 118 | 8 |
| Queen Anne's | 10.5 | 10.0 | 10.5 | 11.0 | 4.8% | 11 | 10 | 12 | 86 | 8 |
| St. Mary's | 15.8 | 16.3 | 16.8 | 18.3 | 8.9% | 17 | 16 | 18 | 136 | 8 |
| Somerset | 7.7 | 7.5 | 8.5 | 8.3 | -2.0% | 8 | 7 | 9 | 63 | 8 |
| Talbot | 9.7 | 10.0 | 8.7 | 9.3 | 7.7% | 10 | 9 | 10 | 76 | 8 |
| Washington | 12.1 | 11.9 | 13.1 | 12.9 | -1.5% | 12 | 11 | 13 | 97 | 8 |
| Wicomico | 10.3 | 9.3 | 9.1 | 9.3 | 1.4% | 10 | 9 | 12 | 81 | 8 |
| Worcester | 10.0 | 8.8 | 8.8 | 12.0 | 37.1% | 11 | 9 | 12 | 84 | 8 |



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Feb-10

CHILD FATALITIES- NEW -- During Active Investigation or Service Case

| Fatalities of children during active Investigation or Service Case | REPORTING PERIOD | | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|--|------------------|--------|--------|--------|---------|----------|---------------------|---------|-------|---------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| | 1 | 1 | 2 | 0 | -100.0% | 2 | 0 | 4 | 14 | 8 | |
| Allegany | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Anne Arundel | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Baltimore (City) | 0 | 0 | 0 | 0 | | 0 | 0 | 1 | 3 | 8 | |
| Baltimore | 0 | 1 | 0 | 0 | | 0 | 0 | 1 | 2 | 8 | |
| Calvert | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Caroline | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Carroll | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Cecil | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Charles | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Dorchester | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Frederick | 0 | 0 | 0 | 0 | | 0 | 0 | 1 | 1 | 8 | |
| Garrett | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Harford | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Howard | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Kent | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Montgomery | 1 | 0 | 0 | 0 | | 0 | 0 | 1 | 3 | 8 | |
| Prince George's | 0 | 0 | 1 | 0 | -100.0% | 0 | 0 | 1 | 2 | 8 | |
| Queen Anne's | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| St. Mary's | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Somerset | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Talbot | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |
| Washington | 0 | 0 | 1 | 0 | -100.0% | 0 | 0 | 1 | 2 | 8 | |
| Wicomico | 0 | 0 | 0 | 0 | | 0 | 0 | 1 | 1 | 8 | |
| Worcester | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 | |



Department of Human Resources Jurisdiction Comparison

Reporting Period: Feb-10

CHILD FATALITIES- NEW -- Closed Investigation or Service Case within Last 12 Months

| Fatalities of children whose Investigation/Service Case closed within last 12 months | REPORTING PERIOD | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|--|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | | Average | Minimum | Maximum | Total | Periods |
| | 0 | 0 | 2 | 0 | -100.0% | 1 | 0 | 2 | 4 | 8 |
| Allegany | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Anne Arundel | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Baltimore (City) | 0 | 0 | 0 | 0 | | 0 | 0 | 1 | 1 | 8 |
| Baltimore | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Calvert | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Caroline | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Carroll | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Cecil | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Charles | 0 | 0 | 0 | 0 | | 0 | 0 | 1 | 1 | 8 |
| Dorchester | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Frederick | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Garrett | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Harford | 0 | 0 | 1 | 0 | -100.0% | 0 | 0 | 1 | 1 | 8 |
| Howard | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Kent | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Montgomery | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Prince George's | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Queen Anne's | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| St. Mary's | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Somerset | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Talbot | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Washington | 0 | 0 | 1 | 0 | -100.0% | 0 | 0 | 1 | 1 | 8 |
| Wicomico | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |
| Worcester | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 8 |



**Department of Human Resources
Family Investment Administration
Reporting Period: February-10**

FOOD SUPPLEMENT PROGRAM

| | REPORTING PERIOD | | | | | % Change | YEAR-TO-DATE | | | | |
|---|------------------|----------------|----------------|----------------|--------------|--------------|--------------|--------------|---------------|------------------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| Total Food Supplement Program Recipients | 527,111 | 535,403 | 541,413 | 538,394 | -0.6% | 521,429 | 491,262 | 541,413 | 663,663 | SFY 2010 | |
| Recipient Households | 247,928 | 252,148 | 255,424 | 254,519 | -0.4% | 245,244 | 230,155 | 255,424 | 342,460 | SFY 2010 | |
| \$ Value Disbursed | \$69,116,557 | \$70,180,988 | \$70,756,445 | \$70,514,609 | -0.3% | \$68,236,007 | \$64,144,215 | \$70,756,445 | \$586,386,039 | SFY 2010 | |
| Cases Closed | 18,499 | 21,096 | 21,580 | 19,528 | -9.5% | 19,203 | 14,983 | 21,580 | 187,420 | SFY 2010 | |
| Applications Taken | 23,325 | 26,646 | 28,607 | 19,141 | -33.1% | 25,833 | 19,141 | 29,664 | 277,479 | SFY 2010 | |
| Approvals | 20,878 | 25,316 | 24,856 | 18,623 | -25.1% | 23,074 | 18,623 | 26,402 | 244,032 | SFY 2010 | |
| Denials | 5,781 | 7,652 | 7,694 | 6,317 | -17.9% | 6,782 | 5,781 | 7,694 | 63,941 | SFY 2010 | |
| | Jul-09 | Aug-09 | Sep-09 | Oct-09 | % Change | Average | Minimum | Maximum | Total | Periods | |
| Payment Error Rate | 6.61% | 6.61% | 7.86% | 7.23% | -8.0% | 7.23% | 5.64% | 7.21% | 7.23% | FFY 2009; 10/09 | |
| Overpayment Error Rate | 4.99% | 4.99% | 7.47% | 6.46% | -13.5% | 6.46% | 4.65% | 5.59% | 6.46% | FFY 2009; Oct-09 | |
| Underpayment Error Rate | 1.62% | 1.62% | 0.39% | 0.77% | 97.4% | 0.77% | 0.62% | 1.72% | 0.77% | FFY 2009; Oct-09 | |
| State-reported Negative error rate | 13.98% | 13.98% | 15.15% | 14.40% | -5.0% | 14.40% | 13.76% | 16.18% | 14.40% | FFY 2009; Oct-09 | |

MEDICAID

| | REPORTING PERIOD | | | | | % Change | YEAR-TO-DATE | | | | |
|------------------------------------|------------------|----------------|----------------|----------------|-------------|----------|--------------|---------|---------|----------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| Applications Taken (CC, LTC & SSI) | 22,201 | 25,092 | 29,511 | 21,476 | -27.2% | 26,215 | 21,476 | 29,949 | 209,721 | SFY 2010 | |
| Approvals (CC, LTC & SSI) | 17,193 | 21,772 | 23,852 | 18,037 | -24.4% | 21,215 | 17,193 | 23,852 | 169,719 | SFY 2010 | |
| Denials (CC, LTC & SSI) | 13,716 | 17,354 | 18,199 | 15,527 | -14.7% | 16,961 | 13,716 | 18,547 | 135,691 | SFY 2010 | |
| Community Care Cases | 287,747 | 278,345 | 281,382 | 290,253 | 3.2% | 282,406 | 277,278 | 290,253 | | SFY 2010 | |
| Applications Taken | 21,367 | 24,120 | 28,048 | 20,402 | -27.3% | 24,978 | 20,402 | 28,473 | 199,827 | SFY 2010 | |
| Approvals | 15,614 | 19,383 | 20,914 | 15,984 | -23.6% | 19,093 | 15,614 | 21,561 | 152,740 | SFY 2010 | |
| Denials | 12,776 | 16,100 | 16,784 | 14,236 | -15.2% | 15,694 | 12,776 | 17,169 | 125,550 | SFY 2010 | |

TEMPORARY CASH ASSISTANCE

| | REPORTING PERIOD | | | | | % Change | YEAR-TO-DATE | | | | |
|---|------------------|--------------|--------------|--------------|----------|------------|--------------|------------|------------|------------------------------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| Recipients | 68,820 | 71,505 | 68,937 | 67,301 | -2.4% | 67,478 | 62,844 | 71,506 | 90,539 | SFY 2010 | |
| Recipient Families | 27,415 | 28,486 | 27,591 | 27,049 | -2.0% | 27,072 | 25,489 | 28,486 | 39,535 | SFY 2010 | |
| % of TANF 60 Month Families | 6.8% | 6.8% | 6.9% | 6.9% | 0.0% | 6.8% | 6.5% | 7.4% | | SFY 2010 | |
| \$ Value Disbursed | \$12,113,518 | \$12,553,036 | \$12,084,532 | \$11,897,685 | -1.5% | 11,808,612 | 10,951,770 | 12,553,036 | 94,468,893 | SFY 2010 | |
| Cases Closed | 2,715 | 2,979 | 2,678 | 2,714 | 1.3% | 2,754 | 2,453 | 2,989 | 22,028 | SFY 2010 | |
| Applications Taken | 4,780 | 5,160 | 5,348 | 3,585 | -33.0% | 5,294 | 3,585 | 6,074 | 42,352 | SFY 2010 | |
| Approvals | 2,373 | 3,230 | 2,169 | 1,923 | -11.3% | 2,603 | 1,923 | 3,230 | 20,825 | SFY 2010 | |
| Approved and "New" to the TCA Program | 605 | 764 | 512 | 495 | -3.3% | 660 | 495 | 786 | 5,281 | SFY 2010 | |
| Approved and Returning to the TCA Program | 1,768 | 2,466 | 1,657 | 1,428 | -13.8% | 1,943 | 1,428 | 2,466 | 15,544 | SFY 2010 | |
| Denials | 3,422 | 4,032 | 3,323 | 3,215 | -3.3% | 3,714 | 3,215 | 4,471 | 29,708 | SFY 2010 | |
| Payment Accuracy Rate | 96.81% | 96.60% | 96.60% | 96.02% | -0.6% | 96.02% | 94.00% | 97.84% | | FFY 2009; 10-11/09 | |
| Federal Work Participation Rate | 42.1% | 42.9% | 42.3% | 42.1% | -0.5% | 42.1% | 40.4% | 42.9% | 42.1% | FFY '09; FFYTD '10 | |
| YTD Job Placements | 3,080 | 3,894 | 4,520 | 5,125 | 13.4% | 732 | 589 | 5,125 | 5,125 | SFY 2010 | |
| QUARTERLY MEASURES | Apr-Jun 08 | Jul-Sep 08 | Oct-Dec 08 | Jan-Mar 09 | % Change | Average | Minimum | Maximum | Total | Periods | |
| Earnings Gain Rate | 55.3% | 40.0% | 50.0% | 52.1% | 4.2% | 49.3% | 40.0% | 55.3% | | Closed Cases Apr '08-Mar '09 | |
| Employment Retention Rate | 73.8% | 74.3% | 70.0% | 72.9% | 4.1% | 72.7% | 70.0% | 74.3% | | Closed Cases Apr '08-Mar '09 | |



**Department of Human Resources
Family Investment Administration
Reporting Period: February-10**

TEMPORARY DISABILITY ASSISTANCE PROGRAM

| | REPORTING PERIOD | | | | | YEAR-TO-DATE | | | | |
|--------------------|------------------|-------------|-------------|-------------|----------|--------------|-----------|-----------|------------|----------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| Recipients | 18,535 | 19,323 | 19,438 | 19,105 | -1.7% | 18,762 | 17,735 | 19,438 | 26,785 | SFY 2010 |
| \$ Value Disbursed | \$3,390,712 | \$3,528,634 | \$3,524,733 | \$3,317,469 | -5.9% | 3,390,813 | 3,227,849 | 3,528,634 | 27,126,502 | SFY 2010 |
| Cases Closed | 1,567 | 1,387 | 1,435 | 1,402 | -2.3% | 1,467 | 1,347 | 1,599 | 11,733 | SFY 2010 |
| Applications Taken | 3,254 | 3,584 | 3,854 | 2,667 | -30.8% | 3,601 | 2,667 | 4,116 | 28,806 | SFY 2010 |
| Approvals | 1,334 | 1,794 | 1,658 | 1,282 | -22.7% | 1,613 | 1,282 | 1,819 | 12,903 | SFY 2010 |
| Denials | 2,378 | 3,062 | 2,848 | 2,386 | -16.2% | 2,670 | 2,357 | 3,062 | 21,359 | SFY 2010 |

HOME ENERGY PROGRAMS

| | REPORTING PERIOD | | | | | YEAR TO DATE | | | | |
|---|------------------|-------------|-------------|-------------|----------|--------------|---------|--------------|--------------|----------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| Electric Universal Service Program | | | | | | | | | | |
| Recipient Households | 13,190 | 13,408 | 9,696 | 8,895 | -8.3% | 11,434 | 0 | 17,060 | 91,470 | SFY 2010 |
| \$ Value Disbursed | \$8,045,826 | \$8,094,502 | \$6,034,578 | \$5,408,469 | -10.4% | \$6,869,348 | \$0 | \$10,063,032 | 54,954,786 | SFY 2010 |
| Applications | 12,365 | 11,187 | 10,873 | 7,898 | -27.4% | 15,782 | 7,898 | 24,610 | 126,254 | SFY 2010 |
| Approvals | 10,557 | 12,958 | 10,427 | 7,920 | -24.0% | 11,895 | 7,059 | 16,787 | 95,161 | SFY 2010 |
| Denials | 1,492 | 1,671 | 1,642 | 1,576 | -4.0% | 1,580 | 813 | 2,083 | 12,637 | SFY 2010 |
| MD Energy Assistance Recipients | | | | | | | | | | |
| Recipient Households | 59,431 | 14,398 | 11,061 | 9,389 | -15.1% | 11,785 | 0 | 59,431 | 94,279 | SFY 2010 |
| \$ Value Disbursed | \$19,388,290 | \$5,284,800 | \$4,222,165 | \$3,113,627 | -26.3% | \$4,001,110 | \$0 | \$19,388,290 | 32,008,881 | SFY 2010 |
| Applications | 13,071 | 12,067 | 11,594 | 8,532 | -26.4% | 16,505 | 8,532 | 25,307 | 132,041 | SFY 2010 |
| Approvals | 12,334 | 13,952 | 11,197 | 8,336 | -25.6% | 12,286 | 0 | 52,469 | 98,288 | SFY 2010 |
| Denials | 1,737 | 1,828 | 1,803 | 1,779 | -1.3% | 1,776 | 826 | 3,095 | 14,206 | SFY 2010 |
| Arrearage (one time only) | | | | | | | | | | |
| Recipient Households | 3,534 | 3,325 | 2,247 | 2,114 | -5.9% | 2,836 | 0 | 4,647 | 22,686 | SFY 2010 |
| \$ Value Disbursed | \$3,470,750 | \$3,353,944 | \$2,274,382 | \$2,084,908 | -8.3% | \$2,864,179 | \$0 | \$4,764,834 | \$22,913,435 | SFY 2010 |
| Applications | 3,087 | 2,748 | 2,870 | 1,780 | -38.0% | 3,503 | 1,780 | 5,216 | 28,022 | SFY 2010 |
| Approvals | 3,006 | 2,977 | 2,543 | 1,986 | -21.9% | 2,961 | 1,986 | 4,117 | 23,691 | SFY 2010 |
| Denials | 255 | 287 | 197 | 153 | -22.3% | 342 | 153 | 574 | 2,734 | SFY 2010 |

REFUGEES AND ASYLEES

| | REPORTING PERIOD | | | | | YEAR TO DATE | | | | |
|---|------------------|--------|--------|--------|----------|--------------|---------|---------|-------|----------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| Refugee Employment Program Clients | | | | | | | | | | |
| New Clients | 91 | 157 | 186 | 195 | 4.8% | 183 | 74 | 304 | 1,467 | SFY 2010 |
| # of Employment Placements | 61 | 75 | 48 | 47 | -2.1% | 55 | 10 | 75 | 439 | SFY 2010 |
| Average Wage | 35 | 50 | 48 | 72 | 50.0% | 53 | 30 | 77 | 425 | SFY 2010 |
| % with Health Benefits | \$8.24 | \$9.00 | \$9.00 | \$9.10 | 1.1% | 9 | 8 | 9 | 71 | SFY 2010 |
| Job Retention >90 Days | 88% | 71% | 46% | 88% | 91.3% | 1 | 0 | 1 | 6 | SFY 2010 |
| | 59 | 34 | 29 | 32 | 10.3% | 50 | 29 | 78 | 399 | SFY 2010 |



**Department of Human Resources
Family Investment Administration
Reporting Period: February-10**

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

| Expedited Food Supplement Program Benefits, % Processed On Time | REPORTING PERIOD | | | | | M/M change in rate | FISCAL YEAR-TO-DATE | | | | Periods |
|---|------------------|--------|--------|--------|---------|--------------------|---------------------|---------|--|---|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | | | |
| | 94.1% | 91.6% | 91.7% | 91.9% | 0.2% | 92.8% | 91.6% | 94.7% | | 8 | |
| Allegany | 96.2% | 98.2% | 94.1% | 94.7% | 0.7% | 97.4% | 94.1% | 100.0% | | 8 | |
| Anne Arundel | 90.2% | 84.6% | 82.5% | 81.7% | -1.0% | 86.2% | 81.7% | 90.5% | | 8 | |
| Baltimore (City) | 96.7% | 92.7% | 94.6% | 95.4% | 0.8% | 95.9% | 92.7% | 98.3% | | 8 | |
| Baltimore | 75.4% | 83.6% | 79.6% | 83.4% | 4.7% | 80.4% | 75.4% | 83.9% | | 8 | |
| Calvert | 100.0% | 97.4% | 98.1% | 96.2% | -2.0% | 98.2% | 96.2% | 100.0% | | 8 | |
| Caroline | 91.1% | 93.0% | 97.0% | 100.0% | 3.1% | 96.4% | 91.1% | 100.0% | | 8 | |
| Carroll | 97.5% | 93.3% | 96.5% | 98.7% | 2.3% | 96.3% | 93.3% | 98.7% | | 8 | |
| Cecil | 89.2% | 86.1% | 92.7% | 93.3% | 0.7% | 90.1% | 86.1% | 93.3% | | 8 | |
| Charles | 94.0% | 93.8% | 91.6% | 86.6% | -5.4% | 93.1% | 86.6% | 98.1% | | 8 | |
| Dorchester | 90.0% | 94.0% | 92.4% | 85.4% | -7.6% | 90.3% | 85.4% | 94.0% | | 8 | |
| Frederick | 92.9% | 93.0% | 92.2% | 92.1% | -0.1% | 92.3% | 90.9% | 93.0% | | 8 | |
| Garrett | 100.0% | 100.0% | 100.0% | 100.0% | 0.0% | 100.0% | 100.0% | 100.0% | | 8 | |
| Harford | 98.2% | 93.6% | 98.1% | 95.2% | -3.0% | 95.0% | 86.0% | 98.3% | | 8 | |
| Howard | 96.3% | 87.6% | 78.8% | 84.1% | 6.7% | 90.8% | 78.8% | 97.8% | | 8 | |
| Kent | 100.0% | 97.7% | 95.6% | 100.0% | 4.7% | 98.3% | 94.9% | 100.0% | | 8 | |
| Montgomery | 96.1% | 92.6% | 96.8% | 91.9% | -5.0% | 92.3% | 87.9% | 96.8% | | 8 | |
| Prince George's | 97.1% | 97.7% | 96.6% | 98.5% | 1.9% | 93.9% | 81.4% | 98.5% | | 8 | |
| Queen Anne's | 93.2% | 89.7% | 78.7% | 88.2% | 12.1% | 90.2% | 78.7% | 95.9% | | 8 | |
| St. Mary's | 96.4% | 98.0% | 95.0% | 94.3% | -0.8% | 93.9% | 86.7% | 98.0% | | 8 | |
| Somerset | 100.0% | 100.0% | 100.0% | 100.0% | 0.0% | 99.6% | 96.7% | 100.0% | | 8 | |
| Talbot | 100.0% | 98.0% | 100.0% | 100.0% | 0.0% | 99.4% | 97.2% | 100.0% | | 8 | |
| Washington | 98.5% | 99.1% | 99.6% | 98.0% | -1.6% | 98.6% | 98.0% | 99.6% | | 8 | |
| Wicomico | 92.2% | 91.7% | 94.8% | 97.2% | 2.5% | 94.4% | 91.7% | 97.2% | | 8 | |
| Worcester | 97.9% | 98.5% | 100.0% | 100.0% | 0.0% | 98.6% | 95.7% | 100.0% | | 8 | |



**Department of Human Resources
Family Investment Administration**
Reporting Period: February-10

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

| "Regular" Food Supplement Program Benefits, % Processed On Time | REPORTING PERIOD | | | | | M/M change in rate | FISCAL YEAR-TO-DATE | | | | Periods |
|---|------------------|--------|--------|--------|---------|--------------------|---------------------|---------|--|---|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | | | |
| | 83.6% | 82.1% | 77.4% | 77.9% | 0.8% | 83.2% | 77.4% | 88.9% | | 8 | |
| Allegany | 98.9% | 97.5% | 97.1% | 98.5% | 1.4% | 96.9% | 94.3% | 98.9% | | 8 | |
| Anne Arundel | 87.2% | 81.2% | 72.5% | 70.6% | -2.6% | 84.4% | 70.6% | 95.3% | | 8 | |
| Baltimore (City) | 91.8% | 89.7% | 87.7% | 90.8% | 3.5% | 92.0% | 87.7% | 94.4% | | 8 | |
| Baltimore | 65.5% | 64.7% | 58.2% | 54.2% | -6.9% | 66.6% | 54.2% | 79.4% | | 8 | |
| Calvert | 97.3% | 96.4% | 95.8% | 95.5% | -0.3% | 96.7% | 95.5% | 99.0% | | 8 | |
| Caroline | 81.1% | 83.3% | 82.1% | 86.1% | 4.8% | 84.4% | 81.1% | 88.0% | | 8 | |
| Carroll | 89.3% | 82.0% | 77.5% | 88.8% | 14.6% | 87.4% | 77.5% | 92.9% | | 8 | |
| Cecil | 93.7% | 92.8% | 91.2% | 89.4% | -2.0% | 92.5% | 89.4% | 94.3% | | 8 | |
| Charles | 87.9% | 82.3% | 88.4% | 80.4% | -9.1% | 86.8% | 80.4% | 91.3% | | 8 | |
| Dorchester | 88.7% | 86.6% | 78.7% | 79.3% | 0.8% | 83.6% | 78.7% | 88.7% | | 8 | |
| Frederick | 78.3% | 76.4% | 68.9% | 74.3% | 7.7% | 76.7% | 68.9% | 82.6% | | 8 | |
| Garrett | 100.0% | 99.2% | 100.0% | 98.8% | -1.2% | 99.4% | 97.9% | 100.0% | | 8 | |
| Harford | 94.7% | 89.2% | 92.9% | 89.1% | -4.0% | 92.3% | 89.1% | 94.7% | | 8 | |
| Howard | 67.3% | 66.2% | 44.5% | 43.9% | -1.3% | 59.6% | 43.9% | 76.7% | | 8 | |
| Kent | 100.0% | 96.9% | 96.4% | 97.2% | 0.8% | 97.9% | 96.4% | 100.0% | | 8 | |
| Montgomery | 83.5% | 81.3% | 79.3% | 82.2% | 3.7% | 81.4% | 75.3% | 87.7% | | 8 | |
| Prince George's | 78.5% | 82.6% | 75.1% | 75.8% | 1.0% | 81.4% | 75.1% | 86.9% | | 8 | |
| Queen Anne's | 86.4% | 83.2% | 78.3% | 87.5% | 11.8% | 85.3% | 78.3% | 90.3% | | 8 | |
| St. Mary's | 86.0% | 90.2% | 92.2% | 86.3% | -6.4% | 86.5% | 78.7% | 92.2% | | 8 | |
| Somerset | 96.0% | 96.8% | 99.1% | 99.1% | 0.0% | 98.1% | 96.0% | 99.3% | | 8 | |
| Talbot | 96.1% | 96.6% | 98.7% | 100.0% | 1.3% | 96.7% | 95.0% | 100.0% | | 8 | |
| Washington | 99.2% | 99.3% | 97.7% | 98.1% | 0.5% | 98.6% | 97.7% | 99.4% | | 8 | |
| Wicomico | 77.8% | 67.2% | 85.8% | 93.7% | 9.3% | 78.4% | 67.2% | 93.7% | | 8 | |
| Worcester | 89.6% | 87.2% | 86.9% | 83.6% | -3.8% | 90.3% | 83.6% | 97.1% | | 8 | |



Monthly Application Compliance Report with Average Delay for February 2010

As of Date: 02/26/2010
Run Date: 03/02/2010

| Status | Category | TCA | FSP | EX-FSP | MA-FAC | MCHP |
|----------------------------------|-------------------|--------|--------|--------|--------|--------|
| Pending | Timely | 2464 | 5725 | 186 | 1991 | 450 |
| Pending | Ag Delay | 344 | 3349 | 261 | 1125 | 288 |
| Pending | CI Delay | 93 | 1790 | 285 | 381 | 76 |
| Pending | No Fault | | 2 | 1 | 19 | 3 |
| | Total | 2901 | 10866 | 733 | 3516 | 817 |
| | Compliance | 87.75% | 63.09% | 41.61% | 63.90% | 60.98% |
| Denied | Timely | 1759 | 1793 | 100 | 2466 | 467 |
| Denied | Ag Delay | 589 | 1201 | 84 | 844 | 396 |
| Denied | CI Delay | 478 | 2058 | 202 | 755 | 150 |
| Denied | No Fault | 1 | 5 | 2 | 19 | 7 |
| | Total | 2827 | 5057 | 388 | 4084 | 1020 |
| | Compliance | 74.91% | 59.89% | 54.35% | 74.50% | 54.11% |
| Approved | Timely | 1560 | 9466 | 5389 | 6183 | 2198 |
| Approved | Ag Delay | 213 | 1986 | 401 | 1090 | 611 |
| Approved | CI Delay | 106 | 682 | 375 | 723 | 338 |
| Approved | No Fault | 10 | 19 | 2 | 28 | 29 |
| | Total | 1889 | 12153 | 6167 | 8024 | 3176 |
| | Compliance | 87.99% | 82.66% | 93.07% | 85.01% | 78.25% |
| A+D | Timely | 3319 | 11259 | 5489 | 8649 | 2665 |
| A+D | Ag Delay | 802 | 3187 | 485 | 1934 | 1007 |
| A+D | CI Delay | 584 | 2740 | 577 | 1478 | 488 |
| A+D | No Fault | 11 | 24 | 4 | 47 | 36 |
| | Total | 4716 | 17210 | 6555 | 12108 | 4196 |
| | Compliance | 80.54% | 77.94% | 91.88% | 81.73% | 72.58% |
| Avg Agency Delay, in days | | 23 | 55 | 23 | 54 | 74 |



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

Food Supplement Program Households With One or More Children Age 18 and Under FY 2010

| COUNTY | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 | May-10 | Jun-10 | FY10 AVG |
|-----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|--------|--------|--------|--------|----------------|
| Allegany | 2,249 | 2,287 | 2,309 | 2,354 | 2,377 | 2,396 | 2,417 | 2,397 | | | | | 2,348 |
| Anne Arundel | 5,648 | 5,864 | 5,914 | 6,019 | 6,058 | 6,172 | 6,175 | 6,089 | | | | | 5,992 |
| Baltimore City | 33,277 | 33,987 | 34,315 | 34,763 | 34,866 | 35,064 | 35,015 | 34,487 | | | | | 34,472 |
| Baltimore | 13,366 | 13,685 | 13,739 | 13,977 | 14,041 | 14,258 | 14,486 | 14,439 | | | | | 13,999 |
| Calvert | 1,344 | 1,378 | 1,428 | 1,475 | 1,486 | 1,521 | 1,541 | 1,532 | | | | | 1,463 |
| Caroline | 979 | 980 | 1,014 | 1,049 | 1,080 | 1,101 | 1,130 | 1,123 | | | | | 1,057 |
| Carroll | 1,641 | 1,666 | 1,712 | 1,774 | 1,752 | 1,814 | 1,850 | 1,860 | | | | | 1,759 |
| Cecil Co. | 2,353 | 2,403 | 2,443 | 2,518 | 2,541 | 2,595 | 2,639 | 2,646 | | | | | 2,517 |
| Charles | 2,362 | 2,413 | 2,435 | 2,481 | 2,529 | 2,556 | 2,577 | 2,528 | | | | | 2,485 |
| Dorchester | 1,416 | 1,453 | 1,462 | 1,485 | 1,495 | 1,509 | 1,520 | 1,507 | | | | | 1,481 |
| Frederick | 2,689 | 2,764 | 2,803 | 2,864 | 2,881 | 2,929 | 3,000 | 2,996 | | | | | 2,866 |
| Garrett | 752 | 766 | 782 | 794 | 786 | 803 | 802 | 811 | | | | | 787 |
| Harford | 3,514 | 3,615 | 3,669 | 3,761 | 3,783 | 3,848 | 3,873 | 3,855 | | | | | 3,740 |
| Howard | 2,085 | 2,168 | 2,215 | 2,268 | 2,318 | 2,417 | 2,498 | 2,501 | | | | | 2,309 |
| Kent | 451 | 451 | 461 | 490 | 499 | 507 | 515 | 510 | | | | | 486 |
| Montgomery | 8,551 | 8,773 | 9,006 | 9,393 | 9,564 | 9,835 | 10,068 | 10,076 | | | | | 9,408 |
| Prince George's | 16,517 | 17,024 | 17,413 | 17,909 | 18,237 | 18,439 | 18,588 | 18,356 | | | | | 17,810 |
| Queen Anne's | 540 | 552 | 571 | 596 | 616 | 653 | 696 | 707 | | | | | 616 |
| St. Mary's | 2,069 | 2,131 | 2,144 | 2,189 | 2,202 | 2,189 | 2,212 | 2,218 | | | | | 2,169 |
| Somerset | 919 | 946 | 958 | 977 | 978 | 988 | 984 | 988 | | | | | 967 |
| Talbot | 567 | 600 | 601 | 622 | 637 | 659 | 671 | 657 | | | | | 627 |
| Washington | 3,463 | 3,522 | 3,604 | 3,709 | 3,751 | 3,818 | 3,863 | 3,853 | | | | | 3,698 |
| Wicomico | 3,166 | 3,194 | 3,204 | 3,288 | 3,297 | 3,417 | 3,445 | 3,428 | | | | | 3,305 |
| Worcester | 1,088 | 1,099 | 1,117 | 1,126 | 1,164 | 1,208 | 1,248 | 1,240 | | | | | 1,161 |
| TOTAL | 111,006 | 113,721 | 115,319 | 117,881 | 118,938 | 120,696 | 121,813 | 120,804 | | | | | 117,522 |



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

Food Supplement Program Recipients Age 18 and Under FY 2010

| COUNTY | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 | May-10 | Jun-10 | FY10 AVG |
|-----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|--------|--------|--------|--------|----------------|
| Allegany | 4,335 | 4,430 | 4,469 | 4,542 | 4,569 | 4,628 | 4,678 | 4,633 | | | | | 4,536 |
| Anne Arundel | 11,725 | 12,117 | 12,134 | 12,353 | 12,394 | 12,626 | 12,617 | 12,400 | | | | | 12,296 |
| Baltimore City | 66,760 | 68,036 | 68,552 | 69,213 | 69,455 | 69,906 | 69,792 | 68,638 | | | | | 68,794 |
| Baltimore | 26,377 | 26,926 | 27,008 | 27,352 | 27,436 | 27,946 | 28,362 | 28,203 | | | | | 27,451 |
| Calvert | 2,680 | 2,749 | 2,841 | 2,929 | 2,939 | 3,013 | 3,038 | 2,994 | | | | | 2,898 |
| Caroline | 2,040 | 2,021 | 2,085 | 2,169 | 2,231 | 2,298 | 2,359 | 2,343 | | | | | 2,193 |
| Carroll | 3,216 | 3,258 | 3,360 | 3,478 | 3,444 | 3,547 | 3,600 | 3,608 | | | | | 3,439 |
| Cecil Co. | 4,831 | 4,946 | 4,990 | 5,137 | 5,166 | 5,246 | 5,306 | 5,305 | | | | | 5,116 |
| Charles | 4,788 | 4,872 | 4,903 | 4,972 | 5,036 | 5,080 | 5,116 | 5,019 | | | | | 4,973 |
| Dorchester | 2,734 | 2,815 | 2,847 | 2,888 | 2,908 | 2,928 | 2,951 | 2,935 | | | | | 2,876 |
| Frederick | 5,473 | 5,631 | 5,742 | 5,851 | 5,908 | 5,987 | 6,104 | 6,117 | | | | | 5,852 |
| Garrett | 1,476 | 1,502 | 1,539 | 1,555 | 1,537 | 1,559 | 1,560 | 1,565 | | | | | 1,537 |
| Harford | 7,197 | 7,392 | 7,500 | 7,658 | 7,678 | 7,811 | 7,847 | 7,815 | | | | | 7,612 |
| Howard | 4,187 | 4,354 | 4,442 | 4,520 | 4,639 | 4,824 | 4,966 | 4,980 | | | | | 4,614 |
| Kent | 864 | 860 | 884 | 936 | 950 | 966 | 974 | 955 | | | | | 924 |
| Montgomery | 17,773 | 18,270 | 18,724 | 19,414 | 19,732 | 20,295 | 20,767 | 20,816 | | | | | 19,474 |
| Prince George's | 33,932 | 34,906 | 35,508 | 36,299 | 36,784 | 37,347 | 37,610 | 37,116 | | | | | 36,188 |
| Queen Anne's | 1,116 | 1,143 | 1,204 | 1,255 | 1,285 | 1,355 | 1,424 | 1,451 | | | | | 1,279 |
| St. Mary's | 4,220 | 4,332 | 4,378 | 4,469 | 4,525 | 4,503 | 4,545 | 4,527 | | | | | 4,437 |
| Somerset | 1,891 | 1,949 | 1,957 | 2,007 | 2,010 | 2,049 | 2,038 | 2,028 | | | | | 1,991 |
| Talbot | 1,046 | 1,104 | 1,123 | 1,168 | 1,185 | 1,221 | 1,241 | 1,214 | | | | | 1,163 |
| Washington | 7,139 | 7,293 | 7,443 | 7,613 | 7,694 | 7,834 | 7,905 | 7,873 | | | | | 7,599 |
| Wicomico | 6,498 | 6,579 | 6,605 | 6,742 | 6,754 | 7,011 | 7,066 | 7,054 | | | | | 6,789 |
| Worcester | 2,123 | 2,141 | 2,198 | 2,214 | 2,292 | 2,348 | 2,414 | 2,389 | | | | | 2,265 |
| TOTAL | 224,421 | 229,626 | 232,436 | 236,734 | 238,551 | 242,328 | 244,280 | 241,978 | | | | | 236,294 |



FIA LDSS Vacant PINS

| # of Vacant FIA PINS, statewide | REPORTING PERIOD | | | | | % Change | FISCAL YEAR-TO-DATE | | | | |
|---------------------------------|------------------|--------|--------|--------|---------|----------|---------------------|---------|-------|---------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| | 142 | 146 | 144 | 133 | -7.6% | 136 | 0 | 146 | 1,088 | 8 | |
| Allegany | 0 | 1 | 1 | 1 | 0.0% | 1 | 0 | 1 | 7 | 8 | |
| Anne Arundel | 5 | 6 | 6 | 6 | 0.0% | 5 | 0 | 7 | 43 | 8 | |
| Baltimore (City) | 77 | 78 | 80 | 67 | -16.3% | 73 | 0 | 80 | 587 | 8 | |
| Baltimore | 16 | 13 | 10 | 8 | -20.0% | 12 | 0 | 16 | 99 | 8 | |
| Calvert | 1 | 1 | 1 | 3 | 200.0% | 1 | 0 | 3 | 10 | 8 | |
| Caroline | 1 | 2 | 1 | 0 | -100.0% | 1 | 0 | 3 | 10 | 8 | |
| Carroll | 2 | 2 | 1 | 1 | 0.0% | 1 | 0 | 2 | 10 | 8 | |
| Cecil | 1 | 1 | 2 | 2 | 0.0% | 1 | 0 | 2 | 11 | 8 | |
| Charles | 1 | 1 | 1 | 0 | -100.0% | 1 | 0 | 1 | 5 | 8 | |
| Dorchester | 1 | 1 | 1 | 1 | 0.0% | 2 | 0 | 4 | 13 | 8 | |
| Frederick | 1 | 0 | 0 | 6 | 600.0% | 1 | 0 | 6 | 11 | 8 | |
| Garrett | 0 | 0 | 0 | 0 | 0.0% | 0 | 0 | 0 | 0 | 8 | |
| Harford | 1 | 4 | 3 | 3 | 0.0% | 2 | 0 | 4 | 16 | 8 | |
| Howard | 4 | 3 | 5 | 7 | 40.0% | 4 | 0 | 7 | 30 | 8 | |
| Kent | 0 | 0 | 0 | 1 | 100.0% | 0 | 0 | 1 | 1 | 8 | |
| Montgomery* | | | | | | | | | | | |
| Prince George's | 22 | 25 | 23 | 15 | -34.8% | 22 | 0 | 25 | 179 | 8 | |
| Queen Anne's | 0 | 0 | 0 | 0 | 0.0% | 0 | 0 | 0 | 0 | 8 | |
| St. Mary's | 4 | 3 | 4 | 4 | 0.0% | 3 | 0 | 4 | 25 | 8 | |
| Somerset | 2 | 2 | 2 | 2 | 0.0% | 1 | 0 | 2 | 8 | 8 | |
| Talbot | 0 | 0 | 0 | 2 | 200.0% | 0 | 0 | 2 | 2 | 8 | |
| Washington | 3 | 2 | 2 | 3 | 50.0% | 2 | 0 | 3 | 14 | 8 | |
| Wicomico | 1 | 1 | 1 | 1 | 0.0% | 1 | 0 | 1 | 5 | 8 | |
| Worcester | 0 | 0 | 0 | 0 | 0.0% | 0 | 0 | 1 | 3 | 8 | |

| # of Vacant FIA PINS | FY 2002 | FY 2003 | FY 2004 | FY 2005 | FY 2006 | FY 2007 | FY 2008 | FY 2009 | Feb-10 | FY 2011 |
|----------------------|---------|---------|---------|---------|---------|---------|---------|---------|--------|---------|
| Statewide | 256.5 | 151.5 | 166 | 114.5 | 76.5 | 150 | 200 | 117 | 133 | |
| Allegany | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 2 | 1 | |
| Anne Arundel | 10.5 | 6 | 10 | 10 | 6 | 12 | 18 | 7 | 6 | |
| Baltimore (City) | 115 | 80 | 77 | 61 | 28 | 59.5 | 84.5 | 57 | 67 | |
| Baltimore | 35.5 | 14 | 20 | 6.5 | 10.5 | 26.5 | 24 | 14 | 8 | |
| Calvert | 0 | 2 | 4.5 | 3.5 | 1 | 0 | 2 | 0 | 3 | |
| Caroline | 1 | 2 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | |
| Carroll | 0 | 1 | 0 | 1 | 1 | 1 | 2.5 | 0 | 1 | |
| Cecil | 3.5 | 1 | 0 | 0 | 2 | 3 | 4 | 2 | 2 | |
| Charles | 8 | 4 | 2 | 2 | 1 | 3.5 | 5 | 1 | 0 | |
| Dorchester | 1 | 0 | 3 | 0 | 0 | 0 | 0 | 3 | 1 | |
| Frederick | 5 | 7 | 0 | 1 | 1.5 | 5 | 5 | 0 | 6 | |
| Garrett | 2 | 0 | 1 | 0 | 0.5 | 0 | 1 | 0 | 0 | |
| Harford | 7 | 8 | 4 | 0 | 1 | 0 | 4 | 2 | 3 | |
| Howard | 5.5 | 3 | 2 | 1 | 3 | 3 | 5 | 3 | 7 | |
| Kent | 4 | 2 | 0 | 0 | 0 | 1.5 | 0 | 0 | 1 | |
| Montgomery* | | | | | | | | | | |
| Prince George's | 45 | 11.5 | 28.5 | 23.5 | 13 | 22 | 27 | 22 | 15 | |
| Queen Anne's | 1 | 0 | 0 | 0 | 0.5 | 0 | 2 | 0 | 0 | |
| St. Mary's | 6 | 0 | 4 | 1 | 2 | 3 | 6 | 1 | 4 | |
| Somerset | 0.5 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 2 | |
| Talbot | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 2 | |
| Washington | 4 | 5 | 7 | 2 | 1 | 4 | 3 | 1 | 3 | |
| Wicomico | 2 | 3 | 1 | 2 | 1 | 4 | 5 | 0 | 1 | |
| Worcester | 0 | 0 | 0 | 0 | 0.5 | 0 | 0 | 1 | 0 | |

*Montgomery County HHS staff are not State employees



Department of Human Resources

Family Investment Administration

Reporting Period: February-10

LOCAL FIA POSITIONS

| FIA | FY 2002 | FY 2003 | FY 2004 | FY 2005 | FY 2006 | FY 2007 | FY 2008 | FY 2009 | FYTD 2010 | FY 2011 |
|---------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|-----------|---------|
| Total PINS | 2358.8 | 2092.8 | 2003.8 | 1955.8 | 1959.8 | 1950.3 | 1943.48 | 1808.3 | 1768.9 | |
| # of Filled PINS | 2102.3 | 1941.3 | 1837.8 | 1841.3 | 1883.3 | 1800.3 | 1743.48 | 1691.3 | 1635.9 | |
| # of Vacant PINS* | 256.5 | 151.5 | 166 | 114.5 | 76.5 | 150 | 200 | 117 | 133 | |
| FIA Caseload** | 454,726 | 481,487 | 523,279 | 551,789 | 558,895 | 562,722 | 587,735 | 666,798 | 731,811 | |
| LDSS PINS Eliminated since 2002 | | 266 | 355 | 403 | 399 | 408.5 | 415.32 | 550.5 | 550.5 | |

Notes on Fiscal Year to Date (FYTD) 2010: FY 2010 vacancy data as of 12/30/09. Data reflects FTEs and does not include the 100 new grant-funded PINs.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2002-FY 2009.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

| COUNTY | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 | May-10 | Jun-10 | FY10 TOTAL | 2010 Goal |
|-----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------|----------|----------|----------|----------|----------------|----------------|
| Allegany | 1,049 | 837 | 699 | 723 | 588 | 460 | 437 | 269 | | | | | 5,062 | 6,098 |
| Anne Arundel | 1,226 | 1,446 | 950 | 828 | 625 | 604 | 591 | 446 | | | | | 6,716 | 7,328 |
| Baltimore City | 5,136 | 5,536 | 3,105 | 4,309 | 2,875 | 3,432 | 3,286 | 2,734 | | | | | 30,413 | 43,159 |
| Baltimore | 3,587 | 2,451 | 2,209 | 2,529 | 1,905 | 1,503 | 1,395 | 901 | | | | | 16,480 | 20,166 |
| Calvert | 55 | 289 | 244 | 374 | 166 | 123 | 86 | 72 | | | | | 1,409 | 2,141 |
| Caroline | 562 | 545 | 384 | 249 | 146 | 104 | 111 | 93 | | | | | 2,194 | 2,586 |
| Carroll | 647 | 514 | 558 | 424 | 365 | 507 | 333 | 253 | | | | | 3,601 | 4,055 |
| Cecil Co. | 489 | 836 | 996 | 764 | 425 | 301 | 259 | 185 | | | | | 4,255 | 4,612 |
| Charles | 649 | 318 | 421 | 251 | 376 | 158 | 138 | 110 | | | | | 2,421 | 2,506 |
| Dorchester | 1,354 | 441 | 333 | 326 | 172 | 181 | 155 | 92 | | | | | 3,054 | 3,435 |
| Frederick | 1,006 | 417 | 545 | 409 | 496 | 425 | 539 | 342 | | | | | 4,179 | 4,755 |
| Garrett | 619 | 660 | 581 | 501 | 241 | 191 | 153 | 84 | | | | | 3,030 | 3,452 |
| Harford | 755 | 1,300 | 858 | 764 | 596 | 496 | 494 | 348 | | | | | 5,611 | 6,239 |
| Howard | 500 | 376 | 496 | 560 | 464 | 424 | 375 | 232 | | | | | 3,427 | 3,744 |
| Kent | 294 | 197 | 215 | 181 | 108 | 74 | 53 | 58 | | | | | 1,180 | 1,373 |
| Montgomery | 2,336 | 1,529 | 2,929 | 1,070 | 704 | 689 | 649 | 637 | | | | | 10,543 | 11,479 |
| Prince George's | 3,083 | 1,843 | 1,863 | 1,740 | 1,231 | 1,100 | 1,301 | 753 | | | | | 12,914 | 15,045 |
| Queen Anne's | 399 | 240 | 186 | 184 | 90 | 85 | 107 | 50 | | | | | 1,341 | 1,396 |
| St. Mary's | 163 | 619 | 473 | 344 | 300 | 176 | 78 | 70 | | | | | 2,223 | 2,228 |
| Somerset | 264 | 354 | 309 | 230 | 104 | 95 | 111 | 115 | | | | | 1,582 | 2,426 |
| Talbot | 242 | 226 | 311 | 241 | 159 | 122 | 99 | 61 | | | | | 1,461 | 1,672 |
| Washington | 445 | 898 | 726 | 510 | 317 | 256 | 281 | 179 | | | | | 3,612 | 4,298 |
| Wicomico | 632 | 884 | 804 | 705 | 574 | 503 | 531 | 329 | | | | | 4,962 | 5,071 |
| Worcester | 243 | 486 | 379 | 361 | 201 | 207 | 184 | 119 | | | | | 2,180 | 2,224 |
| TOTAL | 25,735 | 23,242 | 20,574 | 18,577 | 13,228 | 12,216 | 11,746 | 8,532 | 0 | 0 | 0 | 0 | 133,850 | 161,487 |



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009

| COUNTY | Jul-08 | Aug-08 | Sep-08 | Oct-08 | Nov-08 | Dec-08 | Jan-09 | Feb-09 | Mar-09 | Apr-09 | May-09 | Jun-09 | FY09 TOTAL | 2009 Goal |
|-----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------|--------------|--------------|------------|----------------|----------------|
| Allegany | 971 | 843 | 817 | 808 | 528 | 419 | 410 | 256 | 232 | 154 | 93 | 1 | 5,532 | 5,603 |
| Anne Arundel | 478 | 814 | 928 | 862 | 720 | 361 | 402 | 542 | 520 | 597 | 416 | 11 | 6,651 | 6,305 |
| Baltimore City | 3,623 | 2,863 | 2,093 | 2,404 | 4,918 | 7,441 | 5,162 | 3,920 | 1,858 | 2,573 | 2,191 | 189 | 39,235 | 39,134 |
| Baltimore | 2,784 | 2,336 | 1,733 | 1,788 | 1,242 | 1,753 | 1,513 | 1,436 | 1,419 | 1,070 | 1,256 | 39 | 18,369 | 17,700 |
| Calvert | 111 | 340 | 233 | 319 | 37 | 230 | 161 | 179 | 161 | 103 | 72 | 0 | 1,946 | 1,159 |
| Caroline | 426 | 391 | 391 | 293 | 134 | 233 | 168 | 114 | 103 | 69 | 29 | 0 | 2,351 | 2,137 |
| Carroll | 887 | 532 | 511 | 311 | 225 | 296 | 212 | 215 | 279 | 129 | 84 | 5 | 3,686 | 3,468 |
| Cecil Co. | 619 | 766 | 771 | 569 | 327 | 305 | 272 | 193 | 196 | 111 | 63 | 0 | 4,192 | 3,899 |
| Charles | 76 | 343 | 320 | 337 | 115 | 310 | 159 | 257 | 206 | 99 | 56 | 0 | 2,278 | 2,141 |
| Dorchester | 1,159 | 320 | 381 | 224 | 193 | 247 | 172 | 128 | 116 | 97 | 83 | 0 | 3,120 | 3,117 |
| Frederick | 754 | 382 | 399 | 441 | 518 | 524 | 358 | 349 | 249 | 154 | 187 | 8 | 4,323 | 3,915 |
| Garrett | 699 | 525 | 582 | 399 | 266 | 213 | 166 | 122 | 81 | 44 | 31 | 9 | 3,137 | 3,084 |
| Harford | 506 | 757 | 691 | 869 | 773 | 475 | 454 | 409 | 320 | 223 | 181 | 2 | 5,660 | 5,255 |
| Howard | 433 | 420 | 234 | 415 | 309 | 278 | 249 | 263 | 367 | 234 | 180 | 21 | 3,403 | 2,618 |
| Kent | 486 | 170 | 118 | 92 | 94 | 71 | 77 | 44 | 38 | 31 | 25 | 0 | 1,246 | 1,165 |
| Montgomery | 1,668 | 782 | 391 | 492 | 918 | 3,340 | 680 | 612 | 599 | 625 | 294 | 10 | 10,411 | 9,947 |
| Prince George's | 3,169 | 1,278 | 1,254 | 1,429 | 1,005 | 1,022 | 1,156 | 1,126 | 1,100 | 732 | 410 | 7 | 13,688 | 12,338 |
| Queen Anne's | 227 | 210 | 153 | 168 | 120 | 100 | 98 | 86 | 60 | 34 | 13 | 0 | 1,269 | 1,108 |
| St. Mary's | 79 | 306 | 318 | 285 | 124 | 227 | 201 | 237 | 157 | 59 | 31 | 1 | 2,025 | 1,950 |
| Somerset | 146 | 325 | 238 | 234 | 139 | 270 | 432 | 484 | 125 | 53 | 36 | 0 | 2,482 | 1,621 |
| Talbot | 133 | 178 | 210 | 170 | 204 | 176 | 140 | 118 | 98 | 58 | 35 | 0 | 1,520 | 1,252 |
| Washington | 285 | 625 | 624 | 500 | 340 | 470 | 255 | 251 | 315 | 182 | 58 | 0 | 3,905 | 3,472 |
| Wicomico | 146 | 308 | 348 | 435 | 419 | 494 | 684 | 553 | 588 | 530 | 119 | 2 | 4,626 | 4,167 |
| Worcester | 161 | 313 | 207 | 79 | 138 | 294 | 271 | 281 | 186 | 71 | 32 | 0 | 2,033 | 1,820 |
| TOTAL | 20,026 | 16,127 | 13,945 | 13,923 | 13,806 | 19,549 | 13,852 | 12,175 | 9,373 | 8,032 | 5,975 | 305 | 147,088 | 138,376 |



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

| OHEP Application Weatherization Requests, by month for FY 2010 | | | | | | | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------|----------|----------|----------|---------------|
| COUNTY | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 | May-10 | Jun-10 | FY10 TOTAL |
| Allegany | 391 | 332 | 294 | 335 | 251 | 174 | 196 | 91 | | | | | 2,064 |
| Anne Arundel | 452 | 571 | 318 | 328 | 291 | 324 | 249 | 309 | | | | | 2,842 |
| Baltimore City | 807 | 873 | 587 | 733 | 317 | 526 | 418 | 476 | | | | | 4,737 |
| Baltimore | 572 | 321 | 349 | 431 | 307 | 258 | 257 | 163 | | | | | 2,658 |
| Calvert | 6 | 70 | 63 | 97 | 40 | 36 | 10 | 15 | | | | | 337 |
| Caroline | 215 | 207 | 148 | 101 | 41 | 30 | 45 | 28 | | | | | 815 |
| Carroll | 117 | 103 | 100 | 63 | 63 | 100 | 44 | 26 | | | | | 616 |
| Cecil Co. | 42 | 85 | 139 | 89 | 42 | 45 | 18 | 12 | | | | | 472 |
| Charles | 122 | 75 | 108 | 62 | 97 | 51 | 41 | 27 | | | | | 583 |
| Dorchester | 91 | 32 | 24 | 18 | 21 | 17 | 15 | 5 | | | | | 223 |
| Frederick | 39 | 21 | 21 | 30 | 34 | 25 | 61 | 53 | | | | | 284 |
| Garrett | 86 | 153 | 131 | 115 | 32 | 24 | 196 | 24 | | | | | 761 |
| Harford | 293 | 469 | 254 | 257 | 239 | 183 | 167 | 112 | | | | | 1,974 |
| Howard | 21 | 10 | 18 | 9 | 11 | 9 | 8 | 5 | | | | | 91 |
| Kent | 31 | 19 | 18 | 20 | 3 | 3 | 4 | 4 | | | | | 102 |
| Montgomery | 703 | 460 | 1,023 | 373 | 199 | 190 | 121 | 190 | | | | | 3,259 |
| Prince George's | 433 | 246 | 171 | 162 | 126 | 142 | 140 | 96 | | | | | 1,516 |
| Queen Anne's | 67 | 32 | 14 | 19 | 8 | 6 | 15 | 9 | | | | | 170 |
| St. Mary's | 23 | 129 | 122 | 101 | 73 | 48 | 18 | 14 | | | | | 528 |
| Somerset | 16 | 31 | 27 | 19 | 3 | 5 | 2 | 3 | | | | | 106 |
| Talbot | 25 | 28 | 43 | 32 | 13 | 14 | 3 | 6 | | | | | 164 |
| Washington | 130 | 273 | 276 | 220 | 113 | 102 | 110 | 68 | | | | | 1,292 |
| Wicomico | 34 | 62 | 40 | 36 | 20 | 24 | 32 | 28 | | | | | 276 |
| Worcester | 62 | 69 | 38 | 43 | 12 | 4 | 9 | 7 | | | | | 244 |
| TOTAL | 4,778 | 4,671 | 4,326 | 3,693 | 2,356 | 2,340 | 2,179 | 1,771 | 0 | 0 | 0 | 0 | 26,114 |



Department of Human Resources

Family Investment Administration

Reporting Period: February-10

| Energy Assistance Applications (To Be Entered), by month, for FY 2010 | | | | | | | | | | | | |
|---|--------------|--------------|--------------|---------------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Jurisdiction | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 | May-10 | Jun-10 |
| Allegany | 60 | 64 | 50 | 94 | 0 | 0 | 0 | 0 | | | | |
| Anne Arundel | 50 | 50 | 12 | 253 | 20 | 20 | 20 | 0 | | | | |
| Baltimore City | 2,065 | 4,168 | 5,345 | 7,671 | 8,637 | 7,950 | 7,939 | 6,454 | | | | |
| Baltimore | 150 | | 150 | 100 | 0 | 0 | 100 | 25 | | | | |
| Calvert | 1,133 | 1,650 | 971 | 715 | 325 | 100 | 130 | 0 | | | | |
| Caroline | 62 | 103 | 18 | 3 | 0 | 0 | 0 | 0 | | | | |
| Carroll | 220 | 500 | 450 | 500 | 407 | 279 | 140 | 0 | | | | |
| Cecil Co. | 32 | 0 | 88 | 0 | 0 | 0 | 19 | 0 | | | | |
| Charles | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert |
| Dorchester | 100 | 75 | 100 | 10 | 0 | 0 | 0 | 0 | | | | |
| Frederick | 236 | 392 | 309 | 565 | 616 | 599 | 498 | 365 | | | | |
| Garrett | 50 | 30 | 30 | 0 | 0 | 0 | 0 | 0 | | | | |
| Harford | 536 | 671 | 570 | 508 | 429 | 379 | 189 | 276 | | | | |
| Howard | 200 | | 200 | 759 | 789 | 91 | 45 | 25 | | | | |
| Kent | 156 | 152 | 128 | 52 | 26 | 24 | 18 | 14 | | | | |
| Montgomery | 1,031 | 1,647 | 50 | 0 | 110 | 49 | 187 | 104 | | | | |
| Prince George's | 150 | 50 | 50 | 170 | 35 | 50 | 175 | 93 | | | | |
| Queen Anne's | 26 | 15 | 20 | 4 | 15 | 10 | 0 | 0 | | | | |
| St. Mary's | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert | See Calvert |
| Somerset | 100 | | 417 | 40 | 50 | 50 | 50 | 25 | | | | |
| Talbot | 12 | | 15 | 10 | 0 | 0 | 0 | 0 | | | | |
| Washington | 65 | 151 | 125 | 0 | 0 | 0 | 13 | 0 | | | | |
| Wicomico | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset |
| Worcester | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset |
| TOTAL | 6,434 | 9,718 | 9,098 | 11,454 | 11,459 | 9,601 | 9,523 | 7,381 | 0 | 0 | 0 | 0 |



Department of Human Resources

Family Investment Administration

Reporting Period: February-10

| Voter Registration | REPORTING PERIOD | | | | | % Change | YEAR TO DATE | | | | |
|--|------------------|--------|--------|--------|---------|----------|--------------|---------|--------|---------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| # of Individuals who indicate they want to register* | 2,345 | 2,697 | 2,403 | 1,780 | -25.9% | 2,532 | 1,780 | 3,002 | 20,254 | 8 | |
| Allegany | 1 | 3 | 2 | 1 | -50.0% | 3 | 1 | 5 | 22 | 8 | |
| Anne Arundel | 132 | 151 | 157 | 96 | -38.9% | 119 | 85 | 157 | 954 | 8 | |
| Baltimore (City) | 755 | 909 | 714 | 517 | -27.6% | 888 | 517 | 1,180 | 7,103 | 8 | |
| Baltimore | 262 | 280 | 243 | 246 | 1.2% | 275 | 243 | 335 | 2,200 | 8 | |
| Calvert | 9 | 9 | 15 | 10 | -33.3% | 10 | 8 | 15 | 80 | 8 | |
| Caroline | 6 | 4 | 7 | 2 | -71.4% | 5 | 2 | 10 | 38 | 8 | |
| Carroll | 7 | 9 | 8 | 3 | -62.5% | 9 | 3 | 13 | 71 | 8 | |
| Cecil | 8 | 11 | 6 | 9 | 50.0% | 8 | 6 | 11 | 61 | 8 | |
| Charles | 72 | 91 | 93 | 66 | -29.0% | 88 | 66 | 103 | 707 | 8 | |
| Dorchester | 3 | 0 | 1 | 6 | 500.0% | 3 | 0 | 6 | 20 | 8 | |
| Frederick | 9 | 12 | 14 | 6 | -57.1% | 11 | 6 | 20 | 91 | 8 | |
| Garrett | 1 | 1 | 1 | 2 | 100.0% | 1 | 1 | 2 | 11 | 8 | |
| Harford | 7 | 34 | 23 | 16 | -30.4% | 22 | 7 | 34 | 175 | 8 | |
| Howard | 16 | 21 | 16 | 16 | 0.0% | 15 | 8 | 21 | 118 | 8 | |
| Kent | 0 | 1 | 1 | 2 | 100.0% | 2 | 0 | 5 | 14 | 8 | |
| Montgomery | 331 | 305 | 326 | 220 | -32.5% | 332 | 220 | 438 | 2,658 | 8 | |
| Prince George's | 604 | 757 | 658 | 479 | -27.2% | 577 | 450 | 757 | 4,617 | 8 | |
| Queen Anne's | 2 | 5 | 0 | 1 | 100.0% | 3 | 0 | 5 | 21 | 8 | |
| St. Mary's | 81 | 58 | 57 | 49 | -14.0% | 98 | 49 | 165 | 782 | 8 | |
| Somerset | 8 | 2 | 8 | 0 | -100.0% | 5 | 0 | 10 | 40 | 8 | |
| Talbot | 2 | 4 | 11 | 5 | -54.5% | 4 | 1 | 11 | 29 | 8 | |
| Washington | 16 | 9 | 18 | 10 | -44.4% | 37 | 9 | 80 | 292 | 8 | |
| Wicomico | 11 | 14 | 16 | 17 | 6.3% | 14 | 7 | 26 | 112 | 8 | |
| Worcester | 2 | 7 | 8 | 1 | -87.5% | 5 | 1 | 8 | 38 | 8 | |



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

| Voter Registration | REPORTING PERIOD | | | | | YEAR TO DATE | | | | |
|--|------------------|--------|--------|--------|----------|--------------|---------|---------|---------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| # of Individs. applying for benefits, recertifying, or changing addresses* | 27,063 | 31,584 | 30,759 | 22,203 | -27.8% | 30,039 | 22,203 | 34,610 | 240,315 | 8 |
| Allegany | 424 | 488 | 468 | 296 | -36.8% | 496 | 296 | 629 | 3,966 | 8 |
| Anne Arundel | 1603 | 1908 | 1881 | 1288 | -31.5% | 1,758 | 1,288 | 1,987 | 14,065 | 8 |
| Baltimore (City) | 8,919 | 10,848 | 10,021 | 7,140 | -28.7% | 10,270 | 7,140 | 12,019 | 82,160 | 8 |
| Baltimore | 2934 | 3579 | 3521 | 2456 | -30.2% | 3,306 | 2,456 | 3,816 | 26,445 | 8 |
| Calvert | 292 | 323 | 364 | 236 | -35.2% | 333 | 236 | 382 | 2,665 | 8 |
| Caroline | 245 | 248 | 250 | 149 | -40.4% | 241 | 149 | 263 | 1,924 | 8 |
| Carroll | 280 | 386 | 367 | 282 | -23.2% | 363 | 280 | 438 | 2,903 | 8 |
| Cecil | 486 | 639 | 576 | 442 | -23.3% | 572 | 442 | 664 | 4,577 | 8 |
| Charles | 788 | 773 | 744 | 555 | -25.4% | 734 | 555 | 818 | 5,868 | 8 |
| Dorchester | 379 | 357 | 400 | 280 | -30.0% | 345 | 280 | 400 | 2,759 | 8 |
| Frederick | 642 | 760 | 701 | 604 | -13.8% | 703 | 604 | 799 | 5,621 | 8 |
| Garrett | 156 | 168 | 177 | 103 | -41.8% | 158 | 103 | 198 | 1,266 | 8 |
| Harford | 642 | 772 | 836 | 669 | -20.0% | 774 | 642 | 877 | 6,192 | 8 |
| Howard | 538 | 643 | 691 | 463 | -33.0% | 573 | 463 | 691 | 4,580 | 8 |
| Kent | 115 | 146 | 143 | 109 | -23.8% | 122 | 97 | 147 | 979 | 8 |
| Montgomery | 1822 | 1999 | 1974 | 1505 | -23.8% | 1,915 | 1,505 | 2,340 | 15,316 | 8 |
| Prince George's | 4117 | 4540 | 4490 | 3388 | -24.5% | 4,444 | 3,388 | 5,451 | 35,549 | 8 |
| Queen Anne's | 153 | 179 | 205 | 136 | -33.7% | 175 | 136 | 209 | 1,396 | 8 |
| St. Mary's | 569 | 561 | 628 | 458 | -27.1% | 614 | 458 | 747 | 4,909 | 8 |
| Somerset | 187 | 223 | 236 | 167 | -29.2% | 214 | 167 | 252 | 1,710 | 8 |
| Talbot | 113 | 136 | 152 | 93 | -38.8% | 127 | 93 | 152 | 1,013 | 8 |
| Washington | 744 | 756 | 861 | 661 | -23.2% | 841 | 661 | 1,041 | 6,729 | 8 |
| Wicomico | 641 | 838 | 770 | 526 | -31.7% | 691 | 526 | 838 | 5,525 | 8 |
| Worcester | 274 | 314 | 303 | 197 | -35.0% | 275 | 197 | 340 | 2,198 | 8 |



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

| Voter Registration | REPORTING PERIOD | | | | | % Change | YEAR TO DATE | | | | |
|---|------------------|--------|--------|--------|---------|----------|--------------|---------|-------|---------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| # of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register) | 101 | 146 | 136 | 98 | -27.9% | 142 | 98 | 188 | 1,137 | 8 | |
| Allegany | 0 | 1 | 2 | 1 | -50.0% | 4 | 0 | 15 | 35 | 8 | |
| Anne Arundel | 9 | 5 | 13 | 0 | -100.0% | 10 | 0 | 21 | 82 | 8 | |
| Baltimore (City) | 25 | 20 | 28 | 33 | 17.9% | 29 | 20 | 35 | 229 | 8 | |
| Baltimore | 12 | 16 | 16 | 14 | -12.5% | 15 | 11 | 22 | 122 | 8 | |
| Calvert | 0 | 5 | 5 | 4 | -20.0% | 4 | 0 | 9 | 30 | 8 | |
| Caroline | 0 | 1 | 1 | 1 | 0.0% | 1 | 0 | 2 | 8 | 8 | |
| Carroll | 2 | 4 | 8 | 3 | -62.5% | 6 | 2 | 11 | 45 | 8 | |
| Cecil | 4 | 7 | 3 | 2 | -33.3% | 3 | 0 | 7 | 25 | 8 | |
| Charles | 1 | 1 | 2 | 1 | -50.0% | 1 | 0 | 2 | 8 | 8 | |
| Dorchester | 1 | 2 | 2 | 0 | -100.0% | 2 | 0 | 6 | 14 | 8 | |
| Frederick | 10 | 18 | 12 | 11 | -8.3% | 16 | 10 | 21 | 128 | 8 | |
| Garrett | 0 | 0 | 0 | 0 | 0.0% | 0 | 0 | 0 | 0 | 8 | |
| Harford | 0 | 1 | 1 | 1 | 0.0% | 2 | 0 | 4 | 15 | 8 | |
| Howard | 1 | 0 | 1 | 0 | -100.0% | 1 | 0 | 2 | 5 | 8 | |
| Kent | 1 | 0 | 0 | 0 | 0.0% | 1 | 0 | 2 | 4 | 8 | |
| Montgomery | 2 | 3 | 2 | 1 | -50.0% | 2 | 0 | 4 | 17 | 8 | |
| Prince George's | 3 | 3 | 3 | 1 | -66.7% | 3 | 1 | 5 | 23 | 8 | |
| Queen Anne's | 3 | 8 | 5 | 2 | -60.0% | 3 | 0 | 8 | 23 | 8 | |
| St. Mary's | 0 | 3 | 0 | 0 | 0.0% | 1 | 0 | 3 | 4 | 8 | |
| Somerset | 1 | 5 | 3 | 0 | -100.0% | 3 | 0 | 5 | 25 | 8 | |
| Talbot | 0 | 1 | 0 | 0 | 0.0% | 0 | 0 | 1 | 2 | 8 | |
| Washington | 5 | 10 | 11 | 13 | 18.2% | 11 | 5 | 20 | 90 | 8 | |
| Wicomico | 14 | 17 | 10 | 6 | -40.0% | 14 | 6 | 17 | 109 | 8 | |
| Worcester | 7 | 15 | 8 | 4 | -50.0% | 12 | 4 | 25 | 94 | 8 | |



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

| Voter Registration | REPORTING PERIOD | | | | | % Change | YEAR TO DATE | | | | |
|--------------------------------------|------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|----------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| # Already Registered to Vote* | 14,839 | 17,367 | 16,899 | 12,043 | -28.7% | 16,565 | 12,043 | 19,001 | 132,516 | 8 | |
| Allegany | 200 | 205 | 239 | 140 | -41.4% | 238 | 140 | 300 | 1,901 | 8 | |
| Anne Arundel | 797 | 905 | 881 | 669 | -24.1% | 890 | 669 | 1,062 | 7,123 | 8 | |
| Baltimore (City) | 6204 | 7612 | 7130 | 5002 | -29.8% | 7,157 | 5,002 | 8,388 | 57,259 | 8 | |
| Baltimore | 1432 | 1767 | 1674 | 1098 | -34.4% | 1,612 | 1,098 | 1,868 | 12,899 | 8 | |
| Calvert | 167 | 214 | 218 | 146 | -33.0% | 204 | 146 | 235 | 1,628 | 8 | |
| Caroline | 145 | 143 | 143 | 89 | -37.8% | 140 | 89 | 155 | 1,119 | 8 | |
| Carroll | 146 | 208 | 177 | 155 | -12.4% | 194 | 146 | 244 | 1,549 | 8 | |
| Cecil | 278 | 348 | 303 | 249 | -17.8% | 302 | 249 | 350 | 2,413 | 8 | |
| Charles | 427 | 419 | 357 | 278 | -22.1% | 384 | 278 | 439 | 3,074 | 8 | |
| Dorchester | 278 | 256 | 273 | 194 | -28.9% | 251 | 194 | 278 | 2,010 | 8 | |
| Frederick | 244 | 291 | 319 | 252 | -21.0% | 305 | 244 | 358 | 2,436 | 8 | |
| Garrett | 82 | 91 | 84 | 54 | -35.7% | 83 | 54 | 106 | 667 | 8 | |
| Harford | 402 | 433 | 496 | 370 | -25.4% | 451 | 370 | 522 | 3,611 | 8 | |
| Howard | 150 | 154 | 213 | 148 | -30.5% | 187 | 148 | 245 | 1,495 | 8 | |
| Kent | 59 | 99 | 90 | 52 | -42.2% | 72 | 52 | 99 | 572 | 8 | |
| Montgomery | 477 | 577 | 556 | 407 | -26.8% | 524 | 407 | 624 | 4,192 | 8 | |
| Prince George's | 1850 | 1933 | 1934 | 1398 | -27.7% | 1,932 | 1,398 | 2,440 | 15,454 | 8 | |
| Queen Anne's | 99 | 108 | 123 | 86 | -30.1% | 107 | 86 | 128 | 855 | 8 | |
| St. Mary's | 188 | 240 | 278 | 224 | -19.4% | 237 | 188 | 289 | 1,893 | 8 | |
| Somerset | 125 | 149 | 160 | 122 | -23.8% | 148 | 122 | 174 | 1,180 | 8 | |
| Talbot | 74 | 66 | 88 | 58 | -34.1% | 78 | 58 | 91 | 624 | 8 | |
| Washington | 417 | 431 | 479 | 369 | -23.0% | 470 | 369 | 565 | 3,756 | 8 | |
| Wicomico | 394 | 508 | 490 | 344 | -29.8% | 418 | 344 | 508 | 3,345 | 8 | |
| Worcester | 204 | 210 | 194 | 139 | -28.4% | 183 | 139 | 212 | 1,461 | 8 | |



Department of Human Resources
Family Investment Administration
 Reporting Period: February-10

| Voter Registration | REPORTING PERIOD | | | | | % Change | YEAR TO DATE | | | | |
|--|------------------|---------------|---------------|--------------|---------------|---------------|--------------|---------------|---------------|----------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| # of Individuals who Decline Registration Form* | 9,778 | 11,374 | 11,321 | 8,282 | -26.8% | 10,801 | 8,282 | 12,419 | 86,408 | 8 | |
| Allegany | 223 | 279 | 225 | 154 | -31.6% | 251 | 154 | 315 | 2,008 | 8 | |
| Anne Arundel | 665 | 847 | 830 | 523 | -37.0% | 738 | 523 | 847 | 5,906 | 8 | |
| Baltimore (City) | 1935 | 2307 | 2149 | 1588 | -26.1% | 2,196 | 1,588 | 2,515 | 17,569 | 8 | |
| Baltimore | 1228 | 1516 | 1588 | 1098 | -30.9% | 1,403 | 1,098 | 1,670 | 11,224 | 8 | |
| Calvert | 116 | 95 | 126 | 76 | -39.7% | 116 | 76 | 138 | 927 | 8 | |
| Caroline | 94 | 100 | 99 | 57 | -42.4% | 95 | 57 | 117 | 759 | 8 | |
| Carroll | 125 | 165 | 174 | 121 | -30.5% | 155 | 121 | 177 | 1,238 | 8 | |
| Cecil | 196 | 273 | 264 | 182 | -31.1% | 260 | 182 | 306 | 2,078 | 8 | |
| Charles | 288 | 262 | 292 | 210 | -28.1% | 260 | 210 | 292 | 2,079 | 8 | |
| Dorchester | 97 | 99 | 124 | 80 | -35.5% | 89 | 56 | 124 | 715 | 8 | |
| Frederick | 379 | 439 | 356 | 335 | -5.9% | 371 | 301 | 439 | 2,966 | 8 | |
| Garrett | 73 | 76 | 92 | 47 | -48.9% | 74 | 47 | 92 | 588 | 8 | |
| Harford | 233 | 304 | 316 | 282 | -10.8% | 299 | 233 | 349 | 2,391 | 8 | |
| Howard | 371 | 468 | 461 | 299 | -35.1% | 370 | 292 | 468 | 2,962 | 8 | |
| Kent | 55 | 46 | 52 | 55 | 5.8% | 49 | 35 | 63 | 389 | 8 | |
| Montgomery | 1012 | 1114 | 1090 | 877 | -19.5% | 1,056 | 877 | 1,276 | 8,449 | 8 | |
| Prince George's | 1660 | 1847 | 1895 | 1510 | -20.3% | 1,932 | 1,510 | 2,294 | 15,455 | 8 | |
| Queen Anne's | 49 | 58 | 77 | 47 | -39.0% | 62 | 47 | 77 | 497 | 8 | |
| St. Mary's | 300 | 260 | 293 | 185 | -36.9% | 279 | 185 | 337 | 2,230 | 8 | |
| Somerset | 53 | 67 | 65 | 45 | -30.8% | 58 | 45 | 68 | 465 | 8 | |
| Talbot | 37 | 65 | 53 | 30 | -43.4% | 45 | 30 | 65 | 358 | 8 | |
| Washington | 306 | 306 | 353 | 269 | -23.8% | 324 | 269 | 406 | 2,591 | 8 | |
| Wicomico | 222 | 299 | 254 | 159 | -37.4% | 245 | 159 | 299 | 1,959 | 8 | |
| Worcester | 61 | 82 | 93 | 53 | -43.0% | 76 | 53 | 97 | 605 | 8 | |

*Data provided are for DHR local offices only.



Department of Human Resources
Child Support Enforcement Administration
 Reporting Period: February-10

| Total Caseload | REPORTING PERIODS | | | | | % Change | YEAR TO DATE | | | | |
|---|-------------------|---------|---------|---------|---------|----------|--------------|---------|--------|---------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| Total Active Caseload at the Beginning of the Month | 252,507 | 253,423 | 252,807 | 249,415 | -1.3% | 252,276 | 249,415 | 253,423 | N/A | 8 | |
| Number of Active Cases Added during the Month | 3,312 | 3,463 | 3,508 | 2,634 | -24.9% | 3,577 | 2,634 | 4,064 | 28,615 | 8 | |
| Number of Active Cases Subtracted during the Month | 2,396 | 4,079 | 6,900 | 2,550 | -63.0% | 3,983 | 2,396 | 6,900 | 31,860 | 8 | |
| Total Active Caseload at the End of the Month | 253,423 | 252,807 | 249,415 | 249,499 | 0.0% | 251,871 | 249,415 | 253,423 | N/A | 8 | |
| In-state Caseload | 222,730 | 222,135 | 218,710 | 218,789 | 0.0% | 221,245 | 218,710 | 222,730 | N/A | 8 | |
| Interstate Caseload | 30,693 | 30,672 | 30,705 | 30,710 | 0.0% | 30,626 | 30,517 | 30,710 | N/A | 8 | |
| Interstate Cases Initiated By Maryland to Another State | 15,654 | 15,611 | 15,590 | 15,570 | -0.1% | 15,628 | 15,570 | 15,665 | N/A | 8 | |
| Interstate Cases Received By Maryland from Another States | 14,608 | 14,638 | 14,694 | 14,722 | 0.2% | 14,565 | 14,411 | 14,722 | N/A | 8 | |

| Paternity Establishment | REPORTING PERIODS | | | | | % Change | YEAR TO DATE | | | | |
|---|-------------------|---------|---------|---------|---------|----------|--------------|---------|--------|---------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| # of Children in the Caseload Born Out-of-Wedlock | 165,879 | 165,862 | 163,734 | 163,646 | -0.1% | 164,802 | 163,646 | 165,879 | N/A | 8 | |
| # of Children in the Caseload with Paternity Established | 140,278 | 140,195 | 139,029 | 139,087 | 0.0% | 139,713 | 139,029 | 140,278 | N/A | 8 | |
| % of Children in the Caseload with Paternity Established | 84.6% | 84.5% | 84.9% | 85.0% | 0.1% | 84.8% | 84.5% | 85.0% | N/A | 8 | |
| # of Children Needing Paternity Established at the Beginning of the Month | 25,117 | 25,601 | 25,667 | 24,705 | -3.7% | 25,176 | 24,705 | 25,667 | N/A | 8 | |
| # of Children Needing Paternity Established Added during the Month | 1,626 | 1,602 | 1,630 | 1,192 | -26.9% | 1,660 | 1,192 | 1,851 | 13,280 | 8 | |
| # of Children Needing Paternity Established Subtracted during the Month | 1,142 | 1,536 | 2,592 | 1,338 | -48.4% | 1,747 | 1,142 | 2,592 | 13,978 | 8 | |
| # of Children Needing Paternity Established at the End of Month | 25,601 | 25,667 | 24,705 | 24,559 | -0.6% | 25,089 | 24,559 | 25,667 | N/A | 8 | |

| Support Order Establishment | REPORTING PERIODS | | | | | % Change | YEAR TO DATE | | | | |
|--|-------------------|---------|---------|---------|---------|----------|--------------|---------|--------|---------|--|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Average | | Minimum | Maximum | Total | Periods | |
| # of Cases With a Support Order | 205,332 | 204,997 | 204,665 | 204,764 | 0.0% | 205,048 | 204,665 | 205,352 | N/A | 8 | |
| % of Cases in Caseload with a Support Order | 81.0% | 81.1% | 82.1% | 82.1% | 0.0% | 81.4% | 81.0% | 82.1% | N/A | 8 | |
| # of Cases Needing a Support Order Established at the Beginning of Month | 47,436 | 48,091 | 47,810 | 44,750 | -6.4% | 47,114 | 44,750 | 48,091 | N/A | 8 | |
| # of Cases Needing a Support Order Established Added during the Month | 2,758 | 2,873 | 2,831 | 2,108 | -25.5% | 2,936 | 2,108 | 3,340 | 23,484 | 8 | |
| # of Cases Needing a Support Order Established Subtracted during the Month | 2,103 | 3,154 | 5,891 | 2,123 | -64.0% | 3,227 | 2,103 | 5,891 | 25,813 | 8 | |
| # of Cases Needing a Support Order Established at the End of the Month | 48,091 | 47,810 | 44,750 | 44,735 | 0.0% | 46,823 | 44,735 | 48,091 | N/A | 8 | |



Department of Human Resources
Child Support Enforcement Administration
 Reporting Period: February-10

| Current Support Collections | REPORTING PERIODS | | | | | YEAR TO DATE | | | | |
|--|-------------------|---------------|---------------|---------------|----------|------------------|------------------|------------------|----------------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| Amount of Current Support Due | \$ 50,943,058 | \$ 51,211,938 | \$ 51,726,390 | \$ 50,629,153 | -2.1% | \$ 51,157,961.71 | \$ 50,629,153.06 | \$ 51,726,389.86 | \$ 409,263,694 | 8 |
| Amount Distributed toward Current Support | \$ 29,953,365 | \$ 33,060,030 | \$ 31,472,936 | \$ 31,023,480 | -1.4% | \$ 31,416,418.77 | \$ 29,869,155.62 | \$ 33,060,030.24 | \$ 251,331,350 | 8 |
| Percent of Current Support Distributed | 58.8% | 64.6% | 60.8% | 61.3% | 0.4% | 61.4% | 58.6% | 64.6% | N/A | 8 |
| Number of Cases with Current Support Due | 132,373 | 132,541 | 132,698 | 132,500 | -0.1% | 132,633 | 132,373 | 132,804 | N/A | 8 |
| Number of Cases that had a Distribution toward Current Support | 81,984 | 84,543 | 83,166 | 83,910 | 0.9% | 83,484 | 81,984 | 84,716 | N/A | 8 |
| # of Cases that did not have a Distribution toward Current Support | 50,389 | 47,998 | 49,532 | 48,590 | -1.9% | 49,149 | 47,998 | 50,389 | N/A | 8 |
| % of Cases that had a Distribution toward Current Support | 61.9% | 63.8% | 62.7% | 63.3% | 0.7% | 62.9% | 61.9% | 63.8% | N/A | 8 |

| Arrears Collections | REPORTING PERIODS | | | | | YEAR TO DATE | | | | |
|--|-------------------|------------------|------------------|------------------|----------|---------------------|---------------------|---------------------|---------------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| Amount of Arrears Owed | \$ 1,696,307,927 | \$ 1,700,688,201 | \$ 1,710,188,053 | \$ 1,707,133,599 | -0.2% | \$ 1,691,610,973.21 | \$ 1,669,535,575.51 | \$ 1,710,188,052.52 | N/A | 8 |
| Amount Distributed toward Arrears | \$ 6,220,046 | \$ 10,309,269 | \$ 6,595,513 | \$ 13,236,444 | 100.7% | \$ 8,649,555.75 | \$ 6,220,046.03 | \$ 13,236,443.56 | \$ 69,196,446 | 8 |
| Percent of Arrears Distributed | 0.4% | 0.6% | 0.4% | 0.8% | 0.4% | 0.5% | 0.4% | 0.8% | N/A | 8 |
| Number of Cases in Arrears | 166,996 | 164,170 | 166,406 | 165,511 | -0.5% | 165,423 | 163,982 | 166,996 | N/A | 8 |
| Number of Cases in Arrears that had a Distribution toward Arrears | 40,969 | 56,425 | 42,653 | 46,361 | 8.7% | 46,784 | 40,969 | 56,425 | N/A | 8 |
| Number of Cases in Arrears that did not have a Distribution toward Arrears | 126,027 | 107,745 | 123,753 | 119,150 | -3.7% | 118,639 | 107,745 | 126,027 | N/A | 8 |
| Percent of Cases in Arrears that had a Distribution toward Arrears | 24.5% | 34.4% | 25.6% | 28.0% | 2.4% | 28.3% | 24.5% | 34.4% | N/A | 8 |

| Disbursed Collections | REPORTING PERIODS | | | | | YEAR TO DATE | | | | |
|--|-------------------|---------------|---------------|---------------|----------|------------------|------------------|------------------|----------------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| Total Child Support Disbursed in the Month | \$ 36,478,115 | \$ 45,878,061 | \$ 38,213,669 | \$ 36,808,732 | -3.7% | \$ 40,886,473.73 | \$ 36,478,115.19 | \$ 47,643,845.94 | \$ 327,091,790 | 8 |
| Total Number of Paying Cases | 98,755 | 102,520 | 100,189 | 102,387 | 2.2% | 100,978 | 98,755 | 102,858 | N/A | 8 |
| Percent of Paying Cases | 52.2% | 54.0% | 52.8% | 54.2% | 1.3% | 53.3% | 52.2% | 54.3% | N/A | 8 |
| Number Children in Cases Receiving Support | 104,867 | 108,491 | 106,310 | 108,144 | 1.7% | 106,938 | 104,867 | 108,491 | N/A | 8 |
| Total Payment Issued (Transactions) | 190,634 | 234,276 | 193,236 | 187,254 | -3.10% | 207,047 | 187,254 | 234,276 | 1,656,372 | 8 |
| Checks Issued in Error | 16 | 11 | 12 | 13 | 8.33% | 15 | 11 | 18 | 119 | 8 |
| Dollar Value of Payments Issued in Error | \$14,377 | \$7,029 | \$8,329 | \$9,009 | 8.16% | \$ 10,334 | \$ 4,046 | \$ 14,775 | \$ 82,675 | 8 |



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: February 2010

| Non-Custodial Parent Employment Program (NPEP) | REPORTING PERIODS | | | | | YEAR TO DATE | | | | |
|--|-------------------|--------------|------------|------------|----------|--------------|-----------|-------------|-------------|---------|
| | Nov-09 | Dec-09 | Jan-10 | Feb-10 | % Change | Average | Minimum | Maximum | Total | Periods |
| # of Referrals | 157 | 157 | 199 | 196 | -1.5% | 185 | 134 | 260 | 1,482 | 8 |
| # of cases receiving payments from referrals | 132 | 149 | 134 | 132 | -1.5% | 161 | 132 | 229 | 1,289 | 8 |
| % of cases receiving payments from referrals | 84.08% | 94.90% | 67.34% | 67.35% | 0.0% | 88.29% | 67.34% | 119.40% | 86.98% | 8 |
| # of payments made via wage-withholding | 71 | 108 | 55 | 70 | 27.3% | 84 | 55 | 113 | 668 | 8 |
| % of payments made via wage-withholding | 53.79% | 72.48% | 41.04% | 53.03% | 29.2% | 52.33% | 41.04% | 72.48% | 51.82% | 8 |
| NPEP total payments made | \$ 786,315 | \$ 1,057,694 | \$ 862,229 | \$ 819,269 | -5.0% | \$909,433 | \$786,315 | \$1,117,802 | \$7,275,467 | 8 |

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU II. Reduce Violent Crimes Against Women and Children by 25% by 2012

| Contributing Actions/Deliverables | Implementation Targets | Delivery Date | Progress to Date | Explanatory Comments | GDU Delivery Assessment |
|--|--|---------------|---|--|-------------------------|
| F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR) | | | | | |
| F1. Reduce by 10% the number of children in out-of-home placement. | | | # of Children in OOH placement: June 2008: 9569 2009: 8757 2010: 8337 | June February | |
| | | | # Reunifications: SFY 08: 1548 09: 1616 (through Feb): 1144 | SFY SFY 10 | |
| | | | # Children receiving In-Home Services: June 2008: 3743 2009: 3539 2010: 3069 | June February | |
| Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care. | Train all jurisdictions in FCP: 7/09-5/10 according to below schedule: | 5/10 | 21 jurisdictions are trained to date. The 2518 youth who are receiving in-home services and 7345 youth in out-of-home care in these jurisdictions are benefitting from FCP. | | |
| | 7/14/09 - 11/30/09: Baltimore City | 11/24/09 | | Trainings are rolling out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan. | |
| | 9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington | 11/3/09 | 6 jurisdictions trained. | | |
| | 11/17/09-12/15/09: Calvert, Charles, St. Mary's | 12/15/09 | 3 jurisdictions trained. | | |
| | 1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot | 2/2/10 | 4 jurisdictions trained. | | |
| | 1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester | 2/9/10 | 4 jurisdictions trained. | | |
| | 2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's | 3/30/10 | 4 jurisdictions trained. | | |
| | 4/6/10 - 5/25/10 Baltimore County, Cecil, Harford | 5/25/10 | Training rolling out according to schedule. | | |
| Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs. | Provide services to up to 40 youth at a time in Baltimore City. | 1/10 | <i>Maryland Cares</i> began accepting referrals on 12.28.09. | | |

| | | | | | |
|--|---|-------------|--|---|--------------------|
| Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs. | Develop and submit a strategic plan to SAMHSA/CMHS | 4/30/10 | Strategic plan development in progress. Began accepting referrals in October 2009. | | |
| | Establish a Governance Body, Administration Team and Advisory Groups in preparation for beginning service delivery in fall 2010. | 9/29/10 | Process targeted to begin in spring 2010. | | |
| Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children. | New CME providers assumed full operation of services on 12/28/09. | 12/28/09 | The Board of Public Works approved the award of the contracts on 11/4/09. | Seven week transition period from 11/5/09 - 12/27/09 ensured smooth transition for the children receiving services. | |
| Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment. | Provision of in-home family services is a core component of the services DHR provides to families in crisis. | Ongoing | # of families receiving in-home services: June 2008: 3743 2009: 3539 2010: 3069 June February | | |
| F2. Facilitate 780 adoptions. | | | FY 2008: 619 adoptions 2009: 770 adoptions 2010 (through 2/28/10): 480 FY FY | | |
| Implement FCP (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months. | All cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer. | June 2010 | 1) Reviewed 112 adoption cases 2) 76% of permanency plans were established timely 3) TPR had been granted in 82% of existing adoption cases and 50% of newly established plans 4) 86% of youth reviewed resided in a pre-finalized adoptive home | CRBC's first quarterly report was for reporting period July 1, 2009 - September 30, 2009 | |
| F3. Ensure that No More than 12% of Children are Placed in Group Homes by End of FY10 | | | | February 2010: Children in Group Homes: 972 Children in OOH placement: 8337 | Total # Total # |
| Implement FCP (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency. | Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions. | 12/09 | State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children). | Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes. | |

| | | | | | |
|---|--|--------------|--|---|--------------------|
| Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings. | The policy was issued, completing this action. | 10/09 | Policy was issued in September. | | |
| | | 10/09 | # of children coming into care after policy was issued: Cumulative total since Oct 09: 1170 | | |
| Implement Maryland Cares (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement Rural Cares (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| F4. Increase to 75% the percent of children placed in family homes. | | | June 2009: 76.6% February 2010: 76.8% | February 2010: Total # Children in Family Homes: 6399 Children in OOH placement: 8337 | Total # Total # |
| Implement FCP (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Placement policy (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement MD Cares (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement Rural Cares (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| F5. Increase by 10 points the percentage of children placed in their home jurisdiction (in both group homes and foster homes). | | | Family Homes: March 2009: 53% February 2010: 55% (3519 of 6399) | Group Homes: March 2009: 38% February 2009: 44% (437 out of 994) | |
| Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement. | (see above) | (see above) | (see above) | (see above) | (see above) |
| As part of the PIP, a work group focusing on resource development and support has been formed and is expected to develop plans that will impact this target. | Draft of PIP due to HHS on 4.5.10. PIP expected to be approved June 2010 | 06/10 | Work group drafted strategies for PIP. | | |
| Placement policy (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction. | Issue RFP and hold pre-proposal conference | 11/09 | RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10. | | |
| | Evaluate submitted Offers. | 01/10 - 5/10 | Offers received, and evaluation process has begun. | | |
| | Award contracts. | 7/1/2010 | | | |
| F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less during FY10 | | | FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) | | |
| Implement MD Cares (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement Rural Cares (see above). | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement Care Management Entities (CME) contracts | (see above) | (see above) | (see above) | (see above) | (see above) |
| Implement CFSR program improvement plan (PIP) | Draft of PIP due to HHS on 4.5.10. PIP expected to be approved June 2010 | 06/10 | | | |
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| GDU VI. Improve the Marketable Skills of Maryland's Adult Workforce by 20% by 2012 | | | | | |
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| Contributing Actions/ Deliverables | Implementation Targets | Delivery Date | Progress to Date | Explanatory Comments | GDU Delivery Assessment |
| B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010 | | | | | |
| B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents | | | | | |
| Plan and implement MD Rise by 2010 | Achieve below targets by 6/10: | 6/10 | | | |
| Establish MD Rise training partnerships in targeted sectors. | 10 training partnerships | 6/10 | <p>Internal program: Family Investment Aides (internal recruitment pipeline for case manager positions)</p> <p>Partnerships are being negotiated, currently established or under development are: - DHCD (Weatherization Program)</p> <p>- Biotechnical Institute of Maryland</p> <p>- Maryland Center for Construction Education and Innovation</p> <p>- CVS/pharmacy (pharmacy internship program)</p> | <p>Family Investment Aides: 92 aides are working</p> <p>DHCD/Weatherization - 2 customers hired to date (1 remaining); 10 customers enrolled in training to date</p> <p>Biotechnical Institute: 2 customers trained to date</p> <p>Maryland Center for Arts and Technology: 42 customers trained to date; 21 graduates employed</p> <p>DLLR: 2 participants in paid internships</p> <p>Total number of individuals trained or in training: 54</p> <p>Total number of individuals working or enrolled in paid internships: 114</p> | |
| Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB. | Target will be set after partnerships have been negotiated. | 6/10 | | | |
| Increase number of customers entering unsubsidized jobs at or above \$10 per hour. | Target of 200 customers for FY 2010. | 6/10 | Coordinate with strategic business partners, DLLR and GWIB to identify employment opportunities in targeted job sectors. | | |
| GDU XII End Childhood Hunger in Maryland by 2015 | | | | | |
| Contributing Actions/ Deliverables | Implementation Targets | Delivery Date | Progress to Date | Explanatory Comments | GDU Assessment |
| C. FY 2010 Sub Goal - Increase Participation Rate for Children by 8% to 66% (220440 of 334,000 eligible recipients 18 and younger) | | | | | |
| | | | October 2009: (236,734) | | |
| | | | <p>Step1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the responses, FIA has identified the following needs and corresponding actions:</p> | <p>The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions.</p> | |

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| <p>Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.</p> | <p>Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done.</p> | <p>September 2010</p> | <p>* The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so. <i>Update: Telephone interviewing training is scheduled for December in Baltimore County. After the first of the year we will reach out to the other jurisdictions that have not had the training to encourage them to schedule it.</i></p> | | |
| | | | <p>* DHR will provide support to overcome 5 barriers cited by local offices: 1) Identifying funds to purchase telephone headsets for case managers (DOD State Administrative funding to be used); 2) Implementing best practices to manage the volume of walk-in applicants such that workers can be freed up from intake rotation; 3) OTHS is working to remove system barriers to scheduling telephone interviews; 4) Identifying ways make available the administrative time to mail out applications to redetermination population; and 5) Implementing procedures such that applications are signed. <i>Updates: 1) in process; 2) TA teams are going into the watch list of jurisdictions according to schedule; 3) on schedule for 6/10; 4) part of TA team's evaluation; 5) part of TA team's evaluation.</i></p> | | |
| | | | <p>Step 2: June is the target date for automated system programming by ACS that will support scheduling of telephone interviews. Expansion of the use of the case information form to all redeterminations is on hold until FY 2011.</p> | <p>The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold until FY 2011.</p> | |
| | | | <p>Step 3: Starting in July 2010, we will be able to fully implement telephone interviews for all hardship reasons.</p> | | |

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| <p>Increase use of group redeterminations.</p> | <p>Group redeterminations used by 18 jurisdictions by June 2010.</p> | <p>June 2010</p> | <p>FIA surveyed local jurisdictions to obtain current information. Based on the analysis of this survey, DHR will provide support to overcome 3 barriers cited by local offices: 1) Identifying adequate space; 2) Identifying ways to free up staff; and 3) Managing schedule changes. <i>Update: The TA teams are working on these barriers with watch list jurisdictions according to schedule.</i></p> | <p>This is not appropriate for all jurisdictions so the expectation is not that all jurisdictions will use this strategy.</p> | |
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| Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan. | Add CBO partners in 10 additional jurisdictions. | September 2010 | Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. <i>This has been done.</i> | DHR does not have authority to define the CBOs' activities. This program is still very new, with operational issues being sorted out between FNS and FIA. | |
| | | | Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <i>This has been done - we identified 10 jurisdictions that are not covered by the existing CBO partners.</i> | | |
| | | | Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. <i>DHR is participating with the CBOs on their No Wrong Door Model Workgroup to expand the CBOs in the FSP Outreach Plan, as well as the volunteer CBOs whose staff are trained to help constituents apply using SAIL in jurisdictions not now covered by CBO outreach. However, the group is now focusing on expanding the number of SAIL-trained CBO's in Baltimore County, our current hot spot. We recently sent to FNS an addendum to our 2010 FSP Outreach Plan, which would add Associated Catholic Charities to the plan. We have also participated in conference calls with two CBOs that will be doing EIC outreach. Presentation about Plan was made to Washington County Board in February 2010. FIA has achieved at least partial approval for most CBOs in the Plan.</i> | | |
| Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL. | 42 additional CBOs trained. Increase total SAIL applications for FSP to 4500 per month. | September 2010 | 42 CBOs currently trained. Trainings scheduled for April and May. September 09 baseline of 3700 SAIL applications per month for FSP. October: 4255 applications November: 3523 applications December: 3925 applications January: 4793 applications February: 3190 applications | The increase in CBOs trained is based on expected interest from CBOs and may not increase as much as we plan. | |

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| <p>Implement customer care center in Baltimore that will handle SAIL applications for the metro area.</p> | <p>Fully functional customer care center.</p> | <p>June 2010</p> | <p>Center opened 11/30/09.</p> | <p>Initial focus is to handle FIA benefit applications filed via SAIL for Baltimore County, adding the other local departments in the Baltimore metro area over the next year. Expansion to Western MD planned for Spring 2010.</p> | |
| <p>Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.</p> | <p>Reports produced and FSP information sent to potentially eligible families.</p> | <p>TBD based on MSDE's confidentiality concerns</p> | <p>Statement of Work for the Proof of Concept was approved by Montgomery County schools and sent to MSDE on March 3rd for their review and final approval.</p> | <p>Project is funded by a \$20,000 grant from Microsoft. Implementing the software statewide would require state investment.</p> | |