



Department of Human Resources
StateStat

Reporting Period: March

DHR Management Team

Operations: **Brian L. Wilbon**
 Programs: **Stacy L. Rodgers**
 Chief of Staff: **Oronde Miller**

Administrations:

Social Services Administration: **Carnita White**
 Family Investment Administration: **Kevin M. McGuire**
 Child-Support Enforcement Administration: **Joseph A. Jackins, Jr.**

Secretary Brenda Donald
 Appointed January 2007

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	02/09/10	02/23/10	03/09/10	03/23/10		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	12,976.9	9,531.0	15,166.4	11,675.5						
Office of the Secretary	9.0	6.3	7.3	10.0	37.0%	16.1	0.0	145.3	433.6	27
Operations	45.5	0.0	0.0	0.0	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	1.0	0.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	573.3	31.5	258.0	310.0	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	12,348.1	9,493.2	14,901.1	11,634.5	-21.9%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	60.5	28.9	56.4	73.8	30.9%	65.1	27.4	112.7	1,758.8	27
Operations	135.4	129.7	146.9	155.8	6.1%	141.1	99.0	180.2	3,809.1	27
Social Services	29.1	27.4	48.0	76.0	58.3%	35.7	20.4	57.1	964.0	27
Family Investment	60.9	56.6	96.4	115.9	20.2%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	238.7	138.5	194.7	209.5	7.6%	215.9	153.2	286.8	5,828.7	27
LDSS	2,348.6	2,079.6	2,716.5	3,057.8	12.6%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.0	0.0	0.0	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	10.4	16.5	20.6	20.7	0.0%	2.5	0.0	31.2	68.7	27
LDSS	84.5	94.7	136.0	128.7	-5.4%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	5.0	1.6	4.2	9.6	0.0%	12.3	0.0	27.0	331.7	27
Operations	0.1	10.0	10.5	8.2	-21.9%	6.5	0.0	21.6	175.8	27
Social Services	3.0	3.0	3.1	5.7	83.9%	4.2	0.0	16.4	113.8	27
Family Investment	8.2	2.6	7.7	15.8	105.2%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	2.0	4.0	10.9	5.5	-49.5%	21.3	0.0	42.8	575.2	27
LDSS	193.3	230.5	384.0	350.7	-8.7%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	18	12	10	10	0.0%	12.0	3.0	23.0	311.0	26
Family Investment	1	0	0	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	3	0	0	0.0%	0.7	0.0	2.0	18.0	26
FROI LAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	3	0	2	3	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	3	0	0	0.0%	0.1	0.0	1.0	3.0	26



**Department of Human Resources
LDSS Personnel
Reporting Period: March 10**

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	02/09/10	02/23/10	03/09/10	03/23/10		Average	Minimum	Maximum	Total	Periods
Allegany	324.0	294.5	283.0	279.8	-1.1%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	1071.1	556.7	663.0	436.0	-34.2%	547.0	279.0	906.0	14,769.0	27
Baltimore City	4327.4	2234.2	6604.2	4402.0	-33.3%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	1177.6	679.6	1138.0	1025.5	-9.9%	244.8	58.0	513.0	6,610.5	27
Calvert	271.0	349.3	262.5	247.5	-5.7%	280.2	226.0	333.5	7,564.6	27
Caroline	314.0	246.0	283.3	270.0	-4.7%	273.6	231.0	355.0	7,386.6	27
Carroll	278.0	269.5	317.8	264.0	-16.9%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	258.5	259.0	340.5	257.0	-24.5%	262.5	239.0	332.0	7,087.1	27
Charles	271.5	301.3	279.8	289.5	3.5%	294.0	213.5	444.0	7,937.0	27
Dorchester	280.8	258.0	285.5	253.5	-11.2%	266.9	240.0	312.5	7,207.1	27
Frederick	303.3	253.8	324.3	360.3	11.1%	277.7	244.5	374.6	7,497.3	27
Garrett	330.7	263.7	297.6	265.2	-10.9%	258.0	251.0	273.0	6,965.3	27
Harford	323.8	272.8	422.3	248.7	-41.1%	332.1	181.8	438.7	8,967.2	27
Howard	394.2	428.6	818.0	627.8	-23.3%	282.7	183.0	451.8	7,633.2	27
Kent	246.0	302.0	250.5	251.5	0.4%	256.2	246.0	275.5	6,916.5	27
Montgomery	0.0	190.0	202.1	86.5	-57.2%	129.9	32.0	265.0	3,506.9	27
Prince George's	589.3	797.7	573.7	573.7	0.0%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	267.0	246.0	273.0	246.0	-9.9%	247.9	214.0	287.1	6,694.3	27
Somerset	74.0	71.5	63.8	54.0	-15.4%	99.7	30.0	178.6	2,691.5	27
St. Mary's	114.9	42.2	22.0	66.5	0.0%	3.6	0.0	55.3	96.0	27
Talbot	255.0	247.0	250.0	283.5	13.4%	249.6	63.0	375.0	6,738.3	27
Washington	431.0	339.0	420.5	360.0	-14.4%	331.8	234.5	595.6	8,959.0	27
Wicomico	268.0	297.8	314.1	298.0	-5.1%	257.8	231.0	299.0	6,959.7	27
Worcester	177.0	293.0	211.6	188.0	-11.2%	159.1	69.0	216.0	4,295.9	27
TOTAL	12348.1	9493.2	14901.1	11634.5						



Department of Human Resources LDSS Personnel

Reporting Period: March 10

ON CALL OVERTIME BY JURSDICTION

	02/09/10	02/23/10	03/09/10	03/23/10	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	252.5	246.0	271.5	242.0	-10.9%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	581.4	456.6	531.0	399.0	-24.9%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	183.0	303.0	317.0	246.0	-22.4%	230.8	58.0	513.0	6,232.5	27
Calvert	269.0	273.0	246.0	246.0	0.0%	249.3	199.5	291.0	6,730.2	27
Caroline	255.0	246.0	273.0	246.0	-9.9%	252.7	217.0	300.5	6,823.5	27
Carroll	278.0	269.5	317.8	264.0	-16.9%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	258.0	246.0	273.0	253.0	-7.3%	250.7	183.0	327.0	6,767.6	27
Charles	244.0	273.0	243.5	244.5	0.4%	251.6	182.5	286.4	6,793.2	27
Dorchester	254.5	244.5	273.0	244.5	-10.4%	249.1	236.0	263.5	6,727.0	27
Frederick	255.0	276.0	273.0	246.0	-9.9%	250.6	244.5	273.0	6,767.5	27
Garrett	297.6	257.5	286.1	265.2	-7.3%	258.0	251.0	273.0	6,965.3	27
Harford	258.4	235.8	326.1	165.0	-49.4%	258.7	140.5	360.0	6,986.0	27
Howard	211.0	177.5	377.0	264.0	-30.0%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	273.0	246.0	246.0	0.0%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	200.5	314.0	186.5	186.5	0.0%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	255.0	246.0	273.0	246.0	-9.9%	247.9	214.0	287.1	6,694.3	27
Somerset	69.0	69.0	54.0	54.0	0.0%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	255.0	247.0	250.0	283.5	13.4%	249.4	63.0	375.0	6,733.8	27
Washington	246.0	246.0	273.0	246.0	-9.9%	249.3	228.0	264.0	6,730.8	27
Wicomico	246.0	273.0	246.0	246.0	0.0%	250.2	231.0	279.0	6,754.5	27
Worcester	177.0	187.0	170.6	185.0	8.4%	157.8	69.0	216.0	4,259.9	27
TOTAL	5291.9	5359.4	5707.1	5018.2						



Department of Human Resources LDSS Personnel

Reporting Period: March 10

SICK LEAVE BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	02/09/10	02/23/10	03/09/10	03/23/10						
Allegany	79.3	54.5	65.6	119.0	81.4%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	114.1	75.1	140.3	119.0	-15.2%	114.0	58.1	151.4	3,077.3	27
Baltimore City	968.3	699.0	1141.0	1205.0	5.6%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	48.0	110.0	121.0	189.0	56.2%	187.1	63.6	263.5	5,051.0	27
Calvert	23.1	31.9	45.7	42.6	-6.8%	29.3	16.1	41.3	790.1	27
Caroline	14.0	14.0	25.0	22.0	-12.0%	26.3	11.0	44.0	709.0	27
Carroll	59.3	74.0	25.4	66.3	161.0%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	79.1	86.9	104.8	94.9	-9.4%	83.4	50.6	125.6	2,251.4	27
Charles	46.0	32.0	33.0	46.0	39.4%	31.5	10.0	81.5	850.0	27
Dorchester	50.2	80.6	41.9	52.7	25.8%	48.3	29.1	71.8	1,305.3	27
Frederick	47.0	40.0	56.5	67.0	18.6%	55.4	26.7	76.0	1,495.8	27
Garrett	20.5	17.0	25.5	33.0	29.4%	25.8	10.0	42.0	697.0	27
Harford	100.0	90.7	49.1	79.0	60.9%	79.3	49.8	102.1	2,141.0	27
Howard	65.0	62.0	59.3	57.0	-3.9%	56.0	23.6	89.4	1,511.1	27
Kent	30.0	19.0	17.0	19.0	11.8%	20.3	8.0	40.5	548.1	27
Montgomery	0.0	169.2	216.7	219.2	1.2%	163.3	91.7	214.6	4,408.2	27
Prince George's	280.4	148.4	214.9	229.9	7.0%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	12.7	10.6	19.5	18.7	-4.1%	26.7	8.1	57.5	720.3	27
Somerset	35.7	27.2	38.2	37.5	-1.8%	33.0	15.9	65.5	890.4	27
St. Mary's	46.0	33.9	39.1	49.4	26.3%	44.9	22.8	88.9	1,212.4	27
Talbot	30.0	18.0	34.0	31.0	-8.8%	34.6	16.0	55.0	933.0	27
Washington	96.2	121.3	101.6	127.4	25.4%	108.4	72.0	171.4	2,926.0	27
Wicomico	74.5	35.9	46.7	73.4	57.2%	68.3	39.3	104.6	1,844.3	27
Worcester	29.2	28.4	54.7	59.8	9.3%	30.6	10.8	58.4	827.4	27
TOTAL	2348.6	2079.6	2716.5	3057.8						



Department of Human Resources LDSS Personnel

Reporting Period: March 10

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	02/09/10	02/23/10	03/09/10	03/23/10						
Allegany	0.0	8.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	1.0	0.9	2.0	2.7	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	48.5	33.0	64.0	56.0	-12.5%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	0.0	0.0	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	1.0	0.4	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	4.0	10.0	10.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	10.0	9.0	20.0	20.0	0.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	10.0	10.0	10.0	10.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.0	0.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	18.0	20.0	20.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	10.0	10.0	10.0	10.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	1.4	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	0.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	4.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	84.5	94.7	136.0	128.7						




Department of Human Resources LDSS Personnel

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UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	02/09/10	02/23/10	03/09/10	03/23/10						
Allegany	0.0	0.0	0.0	0.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	0.0	11.0	13.5	16.2	20.0%	15.2	0.6	51.8	409.2	27
Baltimore City	114.7	103.0	195.0	192.0	-1.5%	182.9	57.0	291.0	4,939.0	27
Baltimore	0.0	0.0	10.0	28.2	182.0%	15.5	1.0	31.0	417.9	27
Calvert	5.4	8.9	10.0	5.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	19.8	23.6	17.2	5.3	-69.2%	5.5	2.4	11.4	149.0	27
Cecil Co.	10.0	11.5	10.0	11.0	10.0%	18.7	2.5	38.5	505.0	27
Charles	9.0	9.0	10.0	3.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	11.5	14.5	8.0	13.5	68.8%	5.9	0.0	29.0	158.4	27
Frederick	0.0	0.9	3.0	3.0	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	0.0	1.0	0.0	0.0	0.0%	14.1	0.3	60.0	380.4	27
Howard	3.0	6.0	1.7	2.0	0.0%	4.8	0.0	15.8	128.3	27
Kent	1.0	10.0	5.0	4.0	-20.0%	2.5	0.0	13.0	66.5	27
Montgomery	0.0	13.5	10.4	7.0	-32.7%	22.7	1.8	49.1	612.3	27
Prince George's	13.5	10.6	76.7	45.5	-40.7%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.5	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	5.4	6.5	13.5	12.0	-11.1%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.0	0.0	0.0	3.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	193.3	230.5	384.0	350.7						

1													
2	Volume IV Number 20												
3		Department of											
4		StateStat											
5		Reporting Period: March 2010											
6													
7		Management Team											
8		Operations: Brian L. Wilbon											
9	Programs: Stacy L. Rodgers												
10	Chief of Staff: Oronde Miller												
11	Administrations:												
12	Social Services Administration: Carnitra White											Brenda Donald	
13	Family Investment Administration: Kervin M. McGuire											Secretary	
14	Child Support Enforcement Administration: Joseph A. Jackins, Jr.											Appointed January 2007	
15													
16	MBE CONTRACT ACTIVITY												
17													
18		Goal Achieved:	5.14%	# Waivers requested:		# Waivers granted:		Goal Achieved:	12.59%	# Waivers requested:	2	# Waivers granted:	
19		CURRENTLY AVAILABLE PERIOD March 2010					YEAR-TO-DATE						
20	PROCUREMENT/CONTRACT AWARDS	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
21	Payment Totals	\$9,975,173.00	\$90,705.00 0.91%	\$735,106.00 7.37%	\$38,388.00 0.38%	\$864,199.00	8.66%	\$170,479,730.00	\$1,722,800.00 \$0.01	\$3,902,511.00 \$0.02	\$246,112.00 \$0.00	\$5,871,423.00	3.44%
22	Awards Totals	\$1,531,657.00	\$23,716.00 1.55%	\$37,387.00 2.44%	\$17,574.00 1.15%	\$78,677.00	5.14%	\$355,048,556.00	\$4,281,164.00 1.21%	\$5,659,845.00 1.59%	\$34,773,844.00 9.79%	\$44,714,853.00	12.59%
23	Architectural and Engineering					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
24	Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
25	Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
26	Maintenance					\$0.00		\$79,288.00	\$35,742.00	\$0.00	\$0.00	\$35,742.00	45.08%
27	Services	\$248,032.00	\$11,579.00	\$1,025.00	\$600.00	\$13,204.00	5.32%	\$4,895,563.00	\$327,461.00	\$3,227,754.00	\$54,066.00	\$3,609,281.00	73.73%
28	Supplies and Equipment	\$151,187.00	\$3,759.00	\$26,083.00	\$15,009.00	\$44,851.00	29.67%	\$2,266,096.00	\$48,369.00	\$409,286.00	\$106,922.00	\$564,577.00	24.91%
29	IT Services					\$0.00		\$197,373.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
30	IT Supplies and Equipment	\$30,469.00	\$5,324.00			\$5,324.00	17.47%	\$3,475,251.00	\$2,812,654.00	\$165,607.00	\$0.00	\$2,978,261.00	85.70%
31	Human, Cultural, Social & Educational	\$396,108.00				\$0.00	0.00%	\$229,101,825.00	\$88,990.00	\$0.00	\$34,451,879.00	\$34,540,869.00	15.08%
32	Corporate Credit Card	\$166,398.00	\$3,054.00	\$3,355.00	\$409.00	\$6,818.00	4.10%	\$780,641.00	\$34,544.00	\$122,603.00	\$9,911.00	\$167,058.00	21.40%
33	Direct Vouchers	\$539,463.00		\$6,924.00	\$1,556.00	\$8,480.00	1.57%	\$114,252,519.00	\$933,404.00	\$1,734,595.00	\$151,066.00	\$2,819,065.00	2.47%
34													
35													
36													
37													
38													
39													
40													
41	SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%			Agency Total	Total SBR	# Designated Procurements	%		
42	Payment Totals	\$10,288,504	\$711,804	23	6.92%			\$1,103,728,622	\$5,908,229	203	0.54%		



Department of Human Resources

Social Services Administration

Reporting Period: Mar-10

Place Matters *

	Baseline		FY 2010 Goal		REPORTING PERIOD: Monthly				Source
					Dec-09	Jan-10	Feb-10	Mar-10	
Current Measures	Date	Data	Goal	Target					for Baseline and Results
Children in Out-of-Home Placement **	6/30/2009	8,756	Reduce by 10%	7,880	8,436	8,415	8,337	8,335	State Stat
Children in Group Homes (% of all placements)	6/30/2009	12.7%	12% or less	12.0%	11.8%	11.6%	11.7%	11.4%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2009	76.6%	75% or more	75.0%	77.0%	77.2%	76.8%	76.8%	State Stat
Adoptions	FY09	770	Increase by 10	780	PROGRESS TO DATE DURING FY 2010, as of				State Stat
					Mar-10	% of Target	Expected	75%	
					529		Actual	68%	
					REPORTING PERIOD: Point in Time				
					6/30/09	9/30/09	12/31/09	3/31/10	
Children Placed in their Home Jurisdiction ***									
Family Homes --	3/31/2009	53%	increase percentage	63%	49%	56%	55%	Pending	Baseline: MD CHESSIE
Group Homes --	3/31/2009	38%	by 10 points	48%	41%	42%	44%	Pending	Source: MD CHESSIE

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2010

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** Children Placed in Home Jurisdiction -- Challenges remain for identifying the placement jurisdiction for children placed in private Treatment Foster Care and Ind. Living Programs

6/30/09 Data Missing: Family Foster Homes - 27%; Group Homes - 1%

9/30/09 Data Missing: Family Foster Homes - 19%; Group Homes - 0%

12/31/09 Data Missing: Family Foster Homes -- 17%; Group Homes -- 0%

3/31/10 Data Missing: Family Foster Homes - Pending; Group Homes - Pending



Department of Human Resources

Social Services Administration

Reporting Period: Mar-10

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE					
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods		
Investigations												
Total # Open at beginning of month *	4,996	4,838	4,663	4,503	-3.43%	4,533	3,692	4,996	40,793	9		
Total # New during report month	2,042	2,375	1,722	3,088	79.33%	2,262	1,722	3,088	20,354	9		
Total # Completed during month	2,190	2,267	1,882	2,522	34.01%	2,197	1,854	2,714	19,769	9		
Total # Open at end of month	4,848	4,946	4,503	5,069	12.57%	4,598	3,692	5,069	41,378	9		
Total New Allegations	2,382	2,857	2,056	3,603	75.24%	2,646	2,056	3,603	23,811	9		
Physical Abuse	881	1,015	698	1,344	92.55%	881	546	1,344	7,925	9		
Sexual Abuse	328	317	258	397	53.88%	305	258	397	2,744	9		
Mental Injury-Abuse	7	20	2	8	300.00%	6	2	20	58	9		
Neglect	1,166	1,505	1,097	1,848	68.46%	1,452	1,097	1,848	13,067	9		
Mental Injury-Neglect	0	0	1	6	500.00%	2	0	6	17	9		
Reports	3,694	4,265	3,089	5,086	64.65%	4,001	3,089	5,086	36,008	9		

* Beginning of Month Feb-10 Investigations do not match End of Month January-10 Investigations due to one time corrections for Caroline, Dorchester, and Frederick Counties

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
Total Findings	2,766	2,935	2,362	3,221	36.37%	2,725	2,291	3,221	24,525	9	
"Indicated" Findings Total	496	523	422	673	59.48%	549	422	673	4,940	9	
Physical Abuse	108	127	85	133	56.47%	120	85	188	1,081	9	
Sexual Abuse	79	84	107	102	-4.67%	98	79	128	884	9	
Mental Injury-Abuse	0	0	1	0	-100.00%	1	0	9	11	9	
Neglect	309	312	226	408	80.53%	317	226	408	2,857	9	
Mental Injury-Neglect	0	0	3	0	-100.00%	9	0	44	77	9	
"Unsubstantiated" Findings Total	524	506	478	578	20.92%	518	432	615	4,661	9	
Physical Abuse	163	149	178	203	14.04%	157	104	203	1,409	9	
Sexual Abuse	27	58	49	49	0.00%	49	27	79	440	9	
Mental Injury-Abuse	0	1	1	1	0.00%	2	0	10	19	9	
Neglect	333	297	250	321	28.40%	307	250	349	2,762	9	
Mental Injury-Neglect	1	1	0	4	0.00%	3	0	24	31	9	
"Ruled Out" Findings	1,746	1,906	1,462	2,000	36.80%	1,662	1,328	2,000	14,954	9	

IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,195	3,174	3,145	3,073	-2.29%	3,229	3,073	3,538	29,064	9	
New Families	624	586	480	774	61.25%	683	480	819	6,147	9	
Cases Closed	643	616	556	699	25.72%	727	556	1,021	6,541	9	
End of Month Total Families	3,176	3,144	3,069	3,148	2.57%	3,186	3,069	3,359	28,671	9	



Department of Human Resources
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OUT-OF-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Total Children	8,513	8,436	8,415	8,337	-0.93%	8,576	8,337	8,761	77,180	9
New Out-of-Home Placements	235	249	214	306	42.99%	255	214	306	2,295	9
Total # of Child Welfare Caseworkers **	643	638	634	645	1.74%	640	633	646	5,118	8
AVG Caseload Volume for Caseworkers	13	13	13	13	-1.73%	13	13	14	107	8
Children Leaving Out-of-Home Placement	316	270	292	308	5.48%	302	262	331	2,717	9
Children Adopted	77	59	39	49	25.64%	59	36	89	529	9
Children Reunified	153	129	146	175	19.86%	147	129	175	1,319	9
Children in Legal Guardianship	41	42	68	34	-50.00%	49	34	71	439	9
Aged Out	40	35	37	44	18.92%	44	31	55	395	9
Other	5	5	2	6	200.00%	4	2	6	36	9
End of Month - Total Children	8,436	8,415	8,337	8,335	-0.02%	8,529	8,335	8,763	76,762	9
Placement Setting										
Children in Family Homes	6,157	6,154	6,085	6,105	0.33%	6,220	6,085	6,370	55,979	9
Children in Group Homes	994	973	972	954	-1.85%	1,009	954	1,077	9,077	9
Children in Residential Treatment Centers	286	281	276	263	-4.71%	284	263	295	2,559	9
Children in Independent Living	269	270	254	255	0.39%	264	254	270	2,376	9
Children in other placements	394	397	436	464	6.42%	405	381	464	3,642	9
Children in Trial Home Visits	336	340	314	294	-6.37%	348	294	402	3,129	9
Race ***										
Black/African-American only		71.6%		70.8%						
White/Caucasian only		21.5%		22.1%						
Other only (only one Other race selected)		0.4%		0.4%						
Multiple (multiple races selected)		2.9%		3.4%						
Missing (includes blank, declined, unable to determine)		3.6%		3.2%						
Ethnicity										
Hispanic		3.1%		3.3%						

** Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

*** MD CHESSIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Foster Families	3,094	3,078	3,071	3,057	-0.46%	3,106	3,057	3,156	27,953	9
New Homes	50	54	48	65	35.42%	69	48	95	621	9
Closed Homes	66	61	62	70	12.90%	78	61	115	698	9
End of Month - Foster Families	3,078	3,071	3,057	3,052	-0.16%	3,097	3,052	3,157	27,876	9
Unrestricted Foster Families	2,191	2,208	2,203	2,190	-0.59%	2,168	2,025	2,208	19,513	9

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
Inquiries during Report Month	416	584	332	531	59.94%	492	332	619	3,939	8
New Applications	151	170	141	232	64.54%	181	141	271	1,451	8
Completed (Accepted) Applications	85	109	93	137	47.31%	113	85	160	907	8



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	REPORTING PERIOD: Annual ending Specified Qtr.					FISCAL YEAR-TO-DATE				
	FY09-Q3	FY09-Q4	FY10-Q1	FY10-Q2	% Change	Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment within Six Months	3.6%	3.6%	3.6%	3.8%	5.00%	3.7%	3.6%	3.8%	NA	2
Numerator	77	85	93	105						
Denominator	2,141	2,380	2,604	2,800						
Time Period	04/08-03/09	07/08-06/09	10/08-09/09	09/01-09/12						
Data Extract Date	11/15/2009	11/15/2009	1/15/2010	4/15/2010						

ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
TOTAL CASES	8,027	7,755	7,793	7,822	0.4%	8,170	7,367	9,113	73,530	9
# Protective Services Investigations	330	279	334	469	40.4%	368	279	469	3,314	9
Active Protective Services Caseload	1,567	1,518	1,520	1,488	-2.1%	1,553	1,488	1,596	13,981	9
Social Services Case Management Cases	2,737	2,713	2,714	2,681	-1.2%	2,777	2,681	2,902	24,996	9
% under 65 Years Old	26%	26%	26%	26%	0.0%	0	0	0	2	9
Closed Cases	295	322	344	362	5.2%	397	295	675	3,577	9
# In Home Aide Services (IHAS) Customers	1,928	1,919	1,945	1,884	-3.1%	2,008	1,884	2,131	18,073	9
% of customers under 65 Years Old	35%	41%	41%	42%	2.4%	0	0	0	3	9
New Clients Receiving Services	15	56	68	48	-29.4%	51	15	87	463	9
Closed Cases	94	90	60	106	76.7%	91	35	151	821	9
IHAS Waiting List	727	706	703	781	11.1%	695	465	816	6,257	9
Avg. Length of Time Receiving Services (in years)	3	3	3	4	1.4%	3	3	4	29	9
# Respite Clients ****	222	97	56		-100.0%	276	56	667	2,207	8
New Clients	7	20	1		-100.0%	30	1	100	236	8
# Unable to Serve	252	296	292		-100.0%	277	85	504	2,213	8
# Project Home Placements	516	523	521	519	-0.4%	522	514	532	4,702	9
Applications	7	9	4	7	75.0%	5	0	9	49	9
New Clients	21	8	17	27	58.8%	23	8	35	204	9

**** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations	2,382	2,857	2,056	3,603	75.2%	2,646	2,056	3,603	23,811	9	
Allegany	46	53	66	88	33.3%	60	28	88	536	9	
Anne Arundel	176	198	117	248	112.0%	189	117	248	1,703	9	
Baltimore (City)	691	738	557	995	78.6%	715	557	995	6,438	9	
Baltimore	209	233	165	296	79.4%	227	165	296	2,042	9	
Calvert	28	49	35	49	40.0%	40	28	52	363	9	
Caroline	23	23	17	33	94.1%	25	17	40	227	9	
Carroll	75	100	30	96	220.0%	64	30	100	573	9	
Cecil	63	209	93	134	44.1%	123	51	238	1,109	9	
Charles	45	53	41	66	61.0%	49	27	66	438	9	
Dorchester	9	24	14	36	157.1%	21	9	36	186	9	
Frederick	82	96	64	132	106.3%	103	64	133	924	9	
Garrett	12	28	13	12	-7.7%	15	9	28	133	9	
Harford	80	90	64	120	87.5%	81	64	120	725	9	
Howard	89	73	62	137	121.0%	85	54	137	762	9	
Kent	5	8	5	12	140.0%	6	4	12	58	9	
Montgomery	172	250	190	269	41.6%	211	153	270	1,896	9	
Prince George's	275	305	247	386	56.3%	293	224	386	2,638	9	
Queen Anne's	12	19	14	25	78.6%	15	8	25	137	9	
St. Mary's	57	51	32	63	96.9%	50	32	75	453	9	
Somerset	24	24	17	52	205.9%	27	17	52	241	9	
Talbot	15	13	18	30	66.7%	19	9	30	167	9	
Washington	119	133	112	170	51.8%	136	112	170	1,228	9	
Wicomico	51	49	39	85	117.9%	51	39	85	461	9	
Worcester	24	38	44	69	56.8%	41	24	69	373	9	



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IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
Caseload	3,176	3,144	3,069	3,148	2.6%	3,186	3,069	3,359	28,670	9
Allegany	71	64	63	77	22.2%	77	63	90	691	9
Anne Arundel	216	209	227	221	-2.6%	205	175	227	1,843	9
Baltimore (City)	965	926	861	814	-5.5%	953	814	1,089	8,574	9
Baltimore	387	398	382	387	1.3%	373	337	398	3,360	9
Calvert	41	39	44	60	36.4%	40	29	60	361	9
Caroline	40	39	35	39	11.4%	44	35	52	398	9
Carroll	45	51	54	69	27.8%	49	42	69	445	9
Cecil	82	86	87	80	-8.0%	82	77	87	737	9
Charles	85	81	81	96	18.5%	90	81	101	807	9
Dorchester	54	52	47	48	2.1%	49	44	54	442	9
Frederick	85	93	87	88	1.1%	81	67	93	727	9
Garrett	42	49	49	48	-2.0%	48	42	54	433	9
Harford	74	72	82	86	4.9%	74	59	86	663	9
Howard	72	80	75	84	12.0%	79	72	84	707	9
Kent	13	13	12	12	0.0%	13	9	15	116	9
Montgomery	172	166	160	166	3.8%	166	156	178	1,491	9
Prince George's	262	262	269	316	17.5%	273	262	316	2,453	9
Queen Anne's	21	22	16	21	31.3%	24	16	33	213	9
St. Mary's	92	84	78	80	2.6%	90	78	103	807	9
Somerset	32	37	37	37	0.0%	35	30	37	312	9
Talbot	38	36	35	29	-17.1%	39	29	44	350	9
Washington	127	127	133	133	0.0%	144	121	191	1,297	9
Wicomico	106	101	92	97	5.4%	96	87	109	865	9
Worcester	54	57	63	60	-4.8%	64	54	78	578	9



Department of Human Resources
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FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	8,436	8,415	8,337	8,335	0.0%	8,529	8,335	8,761	76,760	9
Allegany	99	99	98	100	2.0%	107	98	116	962	9
Anne Arundel	158	159	164	161	-1.8%	167	158	180	1,503	9
Baltimore (City)	4,946	4,935	4,863	4,841	-0.5%	4,988	4,841	5,135	44,891	9
Baltimore	594	583	600	602	0.3%	603	583	626	5,424	9
Calvert	60	61	63	70	11.1%	57	46	70	510	9
Caroline	39	39	38	36	-5.3%	38	36	40	346	9
Carroll	37	36	41	44	7.3%	37	32	44	330	9
Cecil	125	127	120	126	5.0%	124	120	127	1,120	9
Charles	113	113	112	111	-0.9%	109	104	113	978	9
Dorchester	29	28	27	26	-3.7%	29	26	32	260	9
Frederick	175	168	171	171	0.0%	175	168	180	1,578	9
Garrett	55	53	52	56	7.7%	51	43	56	455	9
Harford	284	281	272	272	0.0%	286	272	300	2,572	9
Howard	64	62	59	61	3.4%	66	59	73	597	9
Kent	18	18	18	15	-16.7%	17	15	18	149	9
Montgomery	546	549	551	551	0.0%	556	545	577	5,007	9
Prince George's	599	601	575	568	-1.2%	601	568	622	5,411	9
Queen Anne's	22	21	22	22	0.0%	22	20	23	196	9
St. Mary's	98	101	110	121	10.0%	103	95	121	931	9
Somerset	45	51	50	50	0.0%	47	44	51	427	9
Talbot	30	26	28	28	0.0%	28	26	30	256	9
Washington	191	196	193	188	-2.6%	196	188	208	1,767	9
Wicomico	74	73	74	74	0.0%	80	73	92	724	9
Worcester	35	35	36	41	13.9%	41	35	47	366	9



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FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	3,078	3,071	3,057	3,052	-0.2%	3,097	3,052	3,157	27,876	9
Allegany	57	58	58	58	0.0%	58	57	60	525	9
Anne Arundel	103	100	102	103	1.0%	104	100	106	933	9
Baltimore (City)	1,313	1,301	1,299	1,294	-0.4%	1,330	1,294	1,371	11,973	9
Baltimore	220	223	216	216	0.0%	218	216	223	1,966	9
Calvert	39	40	38	37	-2.6%	38	36	40	340	9
Caroline	36	36	32	33	3.1%	35	32	36	317	9
Carroll	27	29	29	29	0.0%	27	25	29	247	9
Cecil	67	66	67	66	-1.5%	67	65	69	600	9
Charles	67	69	69	70	1.4%	68	63	70	612	9
Dorchester	26	26	26	26	0.0%	26	25	27	233	9
Frederick	95	96	95	92	-3.2%	93	90	96	838	9
Garrett	43	39	42	42	0.0%	42	39	45	381	9
Harford	113	113	107	100	-6.5%	113	100	121	1,017	9
Howard	51	54	57	56	-1.8%	55	51	57	492	9
Kent	10	10	10	10	0.0%	10	10	11	91	9
Montgomery	302	304	306	310	1.3%	301	295	310	2,711	9
Prince George's	172	171	163	169	3.7%	173	163	178	1,554	9
Queen Anne's	20	20	20	20	0.0%	19	18	20	175	9
St. Mary's	42	41	43	43	0.0%	41	38	43	367	9
Somerset	21	21	21	21	0.0%	22	21	25	199	9
Talbot	19	19	19	19	0.0%	18	17	19	161	9
Washington	159	162	164	166	1.2%	165	159	169	1,485	9
Wicomico	53	50	51	50	-2.0%	53	50	56	473	9
Worcester	23	23	23	22	-4.3%	21	19	23	186	9



Department of Human Resources
Jurisdiction Comparison
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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	74	59	39	49	25.6%	58	89	526	780	9
Allegany	5	0	0	0		1	5	5	9	9
Anne Arundel	1	0	0	1		2	12	19	23	9
Baltimore (City)	44	36	27	27	0.0%	33	51	295	403	9
Baltimore	1	6	2	2	0.0%	4	10	35	52	9
Calvert	2	0	0	0		0	2	3	10	9
Caroline	0	0	0	3		0	3	4	4	9
Carroll	0	0	0	0		0	1	3	3	9
Cecil	1	2	2	0	-100.0%	1	2	9	23	9
Charles	0	0	0	1		1	5	9	16	9
Dorchester	0	2	0	1		0	2	3	3	9
Frederick	3	2	0	1		1	3	8	17	9
Garrett	0	0	2	0	-100.0%	1	3	5	4	9
Harford	3	3	3	3	0.0%	3	7	28	28	9
Howard	0	0	0	0		0	2	3	5	9
Kent	0	0	0	2		0	2	2	3	9
Montgomery	0	0	0	1		3	22	26	52	9
Prince George's	2	1	1	3	200.0%	2	7	18	50	9
Queen Anne's	0	0	0	0		0	0	0	3	9
St. Mary's	0	0	0	1		1	5	6	21	9
Somerset	1	0	1	0	-100.0%	1	2	5	5	9
Talbot	0	4	0	0		0	4	4	8	9
Washington	0	2	0	3		2	4	18	17	9
Wicomico	4	1	0	0		1	4	8	10	9
Worcester	7	0	1	0	-100.0%	1	7	10	11	9



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CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	12.2	12.5	11.4	13.0	13.5%	12	9	13	104	9	
Allegany	2.6	3.0	4.7	6.1	30.3%	4	3	6	37	9	
Anne Arundel	16.5	16.2	14.7	15.6	6.0%	15	11	17	133	9	
Baltimore (City)	4.3	4.8	4.6	5.4	16.4%	4	3	5	39	9	
Baltimore	12.6	11.8	10.1	12.2	21.5%	11	9	13	98	9	
Calvert	9.6	12.0	19.0	12.6	-33.7%	12	7	19	111	9	
Caroline	36.3	37.8	18.8	19.0	1.3%	34	19	45	309	9	
Carroll	9.9	11.4	9.6	12.8	32.5%	10	9	13	91	9	
Cecil	20.5	21.0	22.1	20.4	-7.9%	19	14	22	172	9	
Charles	12.9	13.9	12.2	12.7	3.6%	11	7	14	101	9	
Dorchester	27.3	29.8	10.0	15.0	50.0%	26	10	34	235	9	
Frederick	22.5	20.2	9.2	13.6	47.5%	23	9	34	209	9	
Garrett	7.0	6.0	6.3	6.3	0.0%	6	4	10	58	9	
Harford	13.3	13.3	11.6	13.3	14.6%	12	9	14	111	9	
Howard	12.5	12.1	11.8	15.2	27.9%	12	9	15	104	9	
Kent	7.3	8.0	9.3	12.0	28.6%	7	5	12	67	9	
Montgomery	12.6	14.5	15.2	15.9	4.5%	16	13	23	147	9	
Prince George's	17.6	16.8	15.6	17.0	8.9%	15	11	18	137	9	
Queen Anne's	8.3	10.3	11.0	12.0	9.1%	9	7	12	85	9	
St. Mary's	40.2	45.6	40.6	45.0	10.8%	34	19	46	303	9	
Somerset	25.0	26.0	22.0	31.3	42.4%	23	16	31	208	9	
Talbot	6.0	7.2	7.2	14.4	100.0%	8	5	14	72	9	
Washington	19.9	22.4	23.4	27.7	18.3%	21	15	28	187	9	
Wicomico	21.1	19.0	20.7	23.9	15.2%	18	12	24	166	9	
Worcester	33.0	37.8	45.4	49.0	7.9%	33	20	49	294	9	



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CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	13.1	13.2	13.2	12.9	-1.7%	13	13	14	120	9
Allegany	9.0	9.9	9.8	10.0	2.0%	10	9	11	90	9
Anne Arundel	9.3	9.4	9.6	10.1	4.3%	10	9	10	87	9
Baltimore (City)	13.1	13.2	13.1	12.6	-3.3%	13	13	14	119	9
Baltimore	15.2	14.9	15.4	15.4	0.3%	15	15	16	139	9
Calvert	15.0	15.3	15.8	17.5	11.1%	14	12	18	128	9
Caroline	15.1	15.1	16.9	16.0	-5.3%	15	12	17	139	9
Carroll	7.4	7.2	8.2	8.8	7.3%	7	6	9	66	9
Cecil	11.4	11.5	10.9	11.5	5.0%	12	11	13	107	9
Charles	16.5	16.5	16.4	16.3	-0.9%	15	13	17	139	9
Dorchester	9.7	9.3	9.0	8.7	-3.7%	10	9	11	87	9
Frederick	11.7	11.2	11.4	11.4	0.0%	13	11	15	115	9
Garrett	10.0	9.6	9.5	10.2	7.7%	9	8	10	83	9
Harford	14.2	14.1	13.6	13.6	0.0%	14	14	15	129	9
Howard	7.1	6.9	6.6	6.8	3.4%	7	7	8	66	9
Kent	12.0	12.0	12.0	10.0	-16.7%	11	10	12	99	9
Montgomery	19.5	19.6	19.7	19.7	0.0%	20	19	21	180	9
Prince George's	14.6	14.5	13.9	13.7	-1.2%	15	14	15	131	9
Queen Anne's	10.0	10.5	11.0	11.0	0.0%	11	10	12	97	9
St. Mary's	16.3	16.8	18.3	20.2	10.0%	17	16	20	156	9
Somerset	7.5	8.5	8.3	8.3	0.0%	8	7	9	71	9
Talbot	10.0	8.7	9.3	9.3	0.0%	9	9	10	85	9
Washington	11.9	13.1	12.9	11.8	-8.7%	12	11	13	109	9
Wicomico	9.3	9.1	9.3	9.3	0.0%	10	9	12	91	9
Worcester	8.8	8.8	12.0	13.7	13.9%	11	9	14	98	9



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CHILD FATALITIES- NEW -- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
	1	2	0	0		2	0	4	14	9
Allegany	0	0	0	0		0	0	0	0	9
Anne Arundel	0	0	0	0		0	0	0	0	9
Baltimore (City)	0	0	0	0		0	0	1	3	9
Baltimore	1	0	0	0		0	0	1	2	9
Calvert	0	0	0	0		0	0	0	0	9
Caroline	0	0	0	0		0	0	0	0	9
Carroll	0	0	0	0		0	0	0	0	9
Cecil	0	0	0	0		0	0	0	0	9
Charles	0	0	0	0		0	0	0	0	9
Dorchester	0	0	0	0		0	0	0	0	9
Frederick	0	0	0	0		0	0	1	1	9
Garrett	0	0	0	0		0	0	0	0	9
Harford	0	0	0	0		0	0	0	0	9
Howard	0	0	0	0		0	0	0	0	9
Kent	0	0	0	0		0	0	0	0	9
Montgomery	0	0	0	0		0	0	1	3	9
Prince George's	0	1	0	0		0	0	1	2	9
Queen Anne's	0	0	0	0		0	0	0	0	9
St. Mary's	0	0	0	0		0	0	0	0	9
Somerset	0	0	0	0		0	0	0	0	9
Talbot	0	0	0	0		0	0	0	0	9
Washington	0	1	0	0		0	0	1	2	9
Wicomico	0	0	0	0		0	0	1	1	9
Worcester	0	0	0	0		0	0	0	0	9



Department of Human Resources
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CHILD FATALITIES- NEW -- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
	0	2	0	0		0	0	2	4	9
Allegany	0	0	0	0		0	0	0	0	9
Anne Arundel	0	0	0	0		0	0	0	0	9
Baltimore (City)	0	0	0	0		0	0	1	1	9
Baltimore	0	0	0	0		0	0	0	0	9
Calvert	0	0	0	0		0	0	0	0	9
Caroline	0	0	0	0		0	0	0	0	9
Carroll	0	0	0	0		0	0	0	0	9
Cecil	0	0	0	0		0	0	0	0	9
Charles	0	0	0	0		0	0	1	1	9
Dorchester	0	0	0	0		0	0	0	0	9
Frederick	0	0	0	0		0	0	0	0	9
Garrett	0	0	0	0		0	0	0	0	9
Harford	0	1	0	0		0	0	1	1	9
Howard	0	0	0	0		0	0	0	0	9
Kent	0	0	0	0		0	0	0	0	9
Montgomery	0	0	0	0		0	0	0	0	9
Prince George's	0	0	0	0		0	0	0	0	9
Queen Anne's	0	0	0	0		0	0	0	0	9
St. Mary's	0	0	0	0		0	0	0	0	9
Somerset	0	0	0	0		0	0	0	0	9
Talbot	0	0	0	0		0	0	0	0	9
Washington	0	1	0	0		0	0	1	1	9
Wicomico	0	0	0	0		0	0	0	0	9
Worcester	0	0	0	0		0	0	0	0	9



**Department of Human Resources
Family Investment Administration
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FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	535,403	541,413	538,394	549,908	2.1%	524,594	491,262	549,908	684,252	SFY 2010	
Recipient Households	252,148	255,424	254,519	260,500	2.3%	246,939	230,155	260,500	356,703	SFY 2010	
\$ Value Disbursed	\$70,180,988	\$70,756,445	\$70,514,609	\$72,411,255	2.7%	\$68,699,924	\$64,144,215	\$72,411,255	\$586,386,039	SFY 2010	
Cases Closed	21,096	21,580	19,528	19,354	-0.9%	19,220	14,983	21,580	187,420	SFY 2010	
Applications Taken	26,646	28,607	19,141	27,776	45.1%	26,049	19,141	29,664	277,479	SFY 2010	
Approvals	25,316	24,856	18,623	25,335	36.0%	23,325	18,623	26,402	244,032	SFY 2010	
Denials	7,652	7,694	6,317	8,058	27.6%	6,923	5,781	8,058	63,941	SFY 2010	
	Sep-09	Oct-09	Nov-09	Dec-09	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	6.91%	7.86%	7.23%	7.79%	7.7%	7.79%	5.64%	7.21%	7.79%	FFYTD 2010	
Overpayment Error Rate	5.46%	7.47%	6.46%	6.91%	7.0%	6.91%	4.65%	5.59%	6.91%	FFYTD 2010	
Underpayment Error Rate	1.45%	0.39%	0.77%	0.88%	14.3%	0.88%	0.62%	1.72%	0.88%	FFYTD 2010	
State-reported Negative error rate	14.14%	15.15%	14.40%	15.63%	8.5%	15.63%	13.76%	16.18%	15.63%	FFYTD 2010	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	25,092	29,511	21,476	31,019	44.4%	26,749	21,476	31,019	240,740	SFY 2010	
Approvals (CC, LTC & SSI)	21,772	23,852	18,037	25,187	39.6%	21,656	17,193	25,187	194,906	SFY 2010	
Denials (CC, LTC & SSI)	17,354	18,199	15,527	20,868	34.4%	17,395	13,716	20,868	156,559	SFY 2010	
Community Care Cases	278,345	281,382	290,253	284,082	-2.1%	282,592	277,278	290,253		SFY 2010	
Applications Taken	24,120	28,048	20,402	29,330	43.8%	25,462	20,402	29,330	229,157	SFY 2010	
Approvals	19,383	20,914	15,984	22,305	39.5%	19,449	15,614	22,305	175,045	SFY 2010	
Denials	16,100	16,784	14,236	18,959	33.2%	16,057	12,776	18,959	144,509	SFY 2010	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
Recipients	71,505	68,937	67,301	67,060	-0.4%	67,431	62,844	71,506	93,293	SFY 2010	
Recipient Families	28,486	27,591	27,049	26,982	-0.2%	27,062	25,489	28,486	41,076	SFY 2010	
% of TANF 60 Month Families	6.8%	6.9%	6.8%	6.8%	-1.4%	6.8%	6.5%	7.4%		SFY 2010	
\$ Value Disbursed	\$12,553,036	\$12,084,532	\$11,987,049	\$11,552,813	-3.6%	11,790,119	10,951,770	12,553,036	106,111,069	SFY 2010	
Cases Closed	2,979	2,678	2,714	2,602	-4.1%	2,737	2,453	2,989	24,630	SFY 2010	
Applications Taken	5,160	5,348	3,585	5,808	62.0%	5,351	3,585	6,074	48,160	SFY 2010	
Approvals	3,230	2,169	1,923	2,193	14.0%	2,558	1,923	3,230	23,018	SFY 2010	
Approved and "New" to the TCA Program	764	512	495	486	-1.8%	641	486	786	5,767	SFY 2010	
Approved and Returning to the TCA Program	2,466	1,657	1,428	1,707	19.5%	1,917	1,428	2,466	17,251	SFY 2010	
Denials	4,032	3,323	3,215	3,500	8.9%	3,690	3,215	4,471	33,208	SFY 2010	
Payment Accuracy Rate	96.60%	96.60%	96.02%	97.01%	1.0%	97.01%	94.00%	97.84%		FFY 2009; 10-11/09	
Federal Work Participation Rate	42.9%	42.3%	42.1%	43.1%	2.4%	43.1%	40.4%	43.1%	43.1%	FFY '09; FFYTD '10	
YTD Job Placements	3,894	4,520	4,876	5,389	10.5%	674	589	5,389	5,389	SFY 2010	
QUARTERLY MEASURES	Apr-Jun 08	Jul-Sep 08	Oct-Dec 08	Jan-Mar 09	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	55.3%	40.0%	50.0%	52.1%	4.2%	49.3%	40.0%	55.3%		Closed Cases Apr '08-Mar '09	
Employment Retention Rate	73.8%	74.3%	70.0%	72.9%	4.1%	72.7%	70.0%	74.3%		Closed Cases Apr '08-Mar '09	



**Department of Human Resources
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TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	19,323	19,438	19,120	19,501	2.0%	18,845	17,735	19,501	28,174	SFY 2010
\$ Value Disbursed	\$3,528,634	\$3,524,733	\$3,470,509	\$3,549,037	2.3%	3,425,398	3,227,849	3,549,037	30,828,580	SFY 2010
Cases Closed	1,387	1,435	1,402	1,324	-5.6%	1,451	1,324	1,599	13,057	SFY 2010
Applications Taken	3,584	3,854	2,667	4,047	51.7%	3,650	2,667	4,116	32,853	SFY 2010
Approvals	1,794	1,658	1,282	1,608	25.4%	1,612	1,282	1,819	14,511	SFY 2010
Denials	3,062	2,848	2,386	2,980	24.9%	2,704	2,357	3,062	24,339	SFY 2010

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	13,408	9,696	8,895	12,944	45.5%	11,602	0	17,060	104,414	SFY 2010
\$ Value Disbursed	\$8,094,502	\$6,034,578	\$5,408,469	\$8,323,041	53.9%	\$7,030,870	\$0	\$10,063,032	63,277,827	SFY 2010
Applications	11,187	10,873	7,898	11,747	48.7%	15,333	7,898	24,610	138,001	SFY 2010
Approvals	12,958	10,427	7,920	11,128	40.5%	11,810	7,059	16,787	106,289	SFY 2010
Denials	1,671	1,642	1,576	1,789	13.5%	1,603	813	2,083	14,426	SFY 2010
MD Energy Assistance Recipients										
Recipient Households	14,398	11,061	9,389	13,721	46.1%	12,000	0	59,431	108,000	SFY 2010
\$ Value Disbursed	\$5,284,800	\$4,222,165	\$3,113,627	\$4,554,651	46.3%	\$4,062,615	\$0	\$19,388,290	36,563,532	SFY 2010
Applications	12,067	11,594	8,532	12,595	47.6%	16,071	8,532	25,307	144,636	SFY 2010
Approvals	13,952	11,197	8,336	11,619	39.4%	12,212	0	52,469	109,907	SFY 2010
Denials	1,828	1,803	1,779	1,973	10.9%	1,798	826	3,095	16,179	SFY 2010
Arrearage (one time only)										
Recipient Households	3,325	2,247	2,114	3,974	88.0%	2,962	0	4,647	26,660	SFY 2010
\$ Value Disbursed	\$3,353,944	\$2,274,382	\$2,084,908	\$4,242,561	103.5%	\$3,017,333	\$0	\$4,764,834	\$27,155,996	SFY 2010
Applications	2,748	2,870	1,780	3,975	123.3%	3,555	1,780	5,216	31,997	SFY 2010
Approvals	2,977	2,543	1,986	3,506	76.5%	3,022	1,986	4,117	27,197	SFY 2010
Denials	287	197	153	186	21.6%	324	153	574	2,920	SFY 2010

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	75	48	47	53	12.8%	55	10	75	492	SFY 2010
# of Employment Placements	50	48	72	94	30.6%	58	30	94	519	SFY 2010
Average Wage	\$9.00	\$9.00	\$9.10	\$8.61	-5.4%	9	8	9	80	SFY 2010
% with Health Benefits	71%	46%	88%	77%	-12.5%	1	0	1	7	SFY 2010
Job Retention >90 Days	34	29	32	42	31.3%	49	29	78	441	SFY 2010



Department of Human Resources
Family Investment Administration
 Reporting Period: March-10

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum			
	91.6%	91.7%	91.9%	93.1%	1.3%	92.8%	91.6%	94.7%		9	
Allegany	98.2%	94.1%	94.7%	96.9%	2.3%	97.3%	94.1%	100.0%		9	
Anne Arundel	84.6%	82.5%	81.7%	85.9%	5.1%	86.1%	81.7%	90.5%		9	
Baltimore (City)	92.7%	94.6%	95.4%	96.8%	1.5%	96.0%	92.7%	98.3%		9	
Baltimore	83.6%	79.6%	83.4%	83.9%	0.6%	80.8%	75.4%	83.9%		9	
Calvert	97.4%	98.1%	96.2%	97.5%	1.4%	98.1%	96.2%	100.0%		9	
Caroline	93.0%	97.0%	100.0%	100.0%	0.0%	96.8%	91.1%	100.0%		9	
Carroll	93.3%	96.5%	98.7%	91.9%	-6.9%	95.8%	91.9%	98.7%		9	
Cecil	86.1%	92.7%	93.3%	94.8%	1.6%	90.6%	86.1%	94.8%		9	
Charles	93.8%	91.6%	86.6%	88.6%	2.3%	92.6%	86.6%	98.1%		9	
Dorchester	94.0%	92.4%	85.4%	89.1%	4.4%	90.2%	85.4%	94.0%		9	
Frederick	93.0%	92.2%	92.1%	88.6%	-3.8%	91.9%	88.6%	93.0%		9	
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		9	
Harford	93.6%	98.1%	95.2%	96.0%	0.8%	95.1%	86.0%	98.3%		9	
Howard	87.6%	78.8%	84.1%	90.5%	7.6%	90.7%	78.8%	97.8%		9	
Kent	97.7%	95.6%	100.0%	95.0%	-5.0%	97.9%	94.9%	100.0%		9	
Montgomery	92.6%	96.8%	91.9%	92.6%	0.7%	92.3%	87.9%	96.8%		9	
Prince George's	97.7%	96.6%	98.5%	95.9%	-2.6%	94.1%	81.4%	98.5%		9	
Queen Anne's	89.7%	78.7%	88.2%	91.0%	3.1%	90.3%	78.7%	95.9%		9	
St. Mary's	98.0%	95.0%	94.3%	90.6%	-3.9%	93.5%	86.7%	98.0%		9	
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	99.6%	96.7%	100.0%		9	
Talbot	98.0%	100.0%	100.0%	96.9%	-3.1%	99.1%	96.9%	100.0%		9	
Washington	99.1%	99.6%	98.0%	98.8%	0.8%	98.6%	98.0%	99.6%		9	
Wicomico	91.7%	94.8%	97.2%	100.0%	2.8%	95.0%	91.7%	100.0%		9	
Worcester	98.5%	100.0%	100.0%	100.0%	0.0%	98.8%	95.7%	100.0%		9	



**Department of Human Resources
Family Investment Administration
Reporting Period: March-10**

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum			
	82.1%	77.4%	77.9%	77.9%	0.0%	82.6%	77.4%	88.9%		9	
Allegany	97.5%	97.1%	98.5%	96.6%	-1.9%	96.9%	94.3%	98.9%		9	
Anne Arundel	81.2%	72.5%	70.6%	74.1%	5.0%	83.3%	70.6%	95.3%		9	
Baltimore (City)	89.7%	87.7%	90.8%	92.7%	2.1%	92.1%	87.7%	94.4%		9	
Baltimore	64.7%	58.2%	54.2%	52.4%	-3.3%	65.0%	52.4%	79.4%		9	
Calvert	96.4%	95.8%	95.5%	96.5%	1.1%	96.7%	95.5%	99.0%		9	
Caroline	83.3%	82.1%	86.1%	91.0%	5.7%	85.1%	81.1%	91.0%		9	
Carroll	82.0%	77.5%	88.8%	77.7%	-12.5%	86.3%	77.5%	92.9%		9	
Cecil	92.8%	91.2%	89.4%	93.7%	4.8%	92.6%	89.4%	94.3%		9	
Charles	82.3%	88.4%	80.4%	80.4%	0.0%	86.1%	80.4%	91.3%		9	
Dorchester	86.6%	78.7%	79.3%	81.4%	2.6%	83.3%	78.7%	88.7%		9	
Frederick	76.4%	68.9%	74.3%	74.7%	0.6%	76.5%	68.9%	82.6%		9	
Garrett	99.2%	100.0%	98.8%	100.0%	1.3%	99.4%	97.9%	100.0%		9	
Harford	89.2%	92.9%	89.1%	94.6%	6.1%	92.6%	89.1%	94.7%		9	
Howard	66.2%	44.5%	43.9%	57.6%	31.3%	59.4%	43.9%	76.7%		9	
Kent	96.9%	96.4%	97.2%	94.6%	-2.7%	97.5%	94.6%	100.0%		9	
Montgomery	81.3%	79.3%	82.2%	82.1%	-0.1%	81.4%	75.3%	87.7%		9	
Prince George's	82.6%	75.1%	75.8%	72.6%	-4.2%	80.5%	72.6%	86.9%		9	
Queen Anne's	83.2%	78.3%	87.5%	85.0%	-2.9%	85.3%	78.3%	90.3%		9	
St. Mary's	90.2%	92.2%	86.3%	82.4%	-4.5%	86.1%	78.7%	92.2%		9	
Somerset	96.8%	99.1%	99.1%	98.0%	-1.1%	98.1%	96.0%	99.3%		9	
Talbot	96.6%	98.7%	100.0%	98.8%	-1.2%	96.9%	95.0%	100.0%		9	
Washington	99.3%	97.7%	98.1%	99.3%	1.2%	98.7%	97.7%	99.4%		9	
Wicomico	67.2%	85.8%	93.7%	97.0%	3.5%	80.5%	67.2%	97.0%		9	
Worcester	87.2%	86.9%	83.6%	88.1%	5.4%	90.1%	83.6%	97.1%		9	



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for March 2010

As of Date: 03/30/2010
 Run Date: 04/04/2010

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP
Pending	Timely	3601	7109	229	2480	488
Pending	Ag Delay	111	1754	258	685	112
Pending	CI Delay	36	1043	256	252	56
Pending	No Fault				7	3
	Total	3748	9906	743	3424	659
	Compliance	97.01%	80.21%	47.02%	78.36%	81.33%
Denied	Timely	2042	2217	131	3065	642
Denied	Ag Delay	643	1655	86	933	440
Denied	CI Delay	368	2589	231	663	167
Denied	No Fault		7	1	12	22
	Total	3053	6468	449	4673	1271
	Compliance	76.05%	57.26%	60.37%	76.66%	59.33%
Approved	Timely	1873	12649	8104	9156	3132
Approved	Ag Delay	186	2553	522	1332	783
Approved	CI Delay	77	702	389	703	461
Approved	No Fault	11	35	4	57	46
	Total	2147	15939	9019	11248	4422
	Compliance	90.97%	83.21%	93.95%	87.30%	80.00%
A+D	Timely	3915	14866	8235	12221	3774
A+D	Ag Delay	829	4208	608	2265	1223
A+D	CI Delay	445	3291	620	1366	628
A+D	No Fault	11	42	5	69	68
	Total	5200	22407	9468	15921	5693
	Compliance	82.53%	77.94%	93.12%	84.36%	75.53%
Avg Agency Delay, in days		32	58	19	53	60



Department of Human Resources
Family Investment Administration
 Reporting Period: March-10

Food Supplement Program Households With One or More Children Age 18 and Under FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 AVG
Allegany	2,249	2,287	2,309	2,354	2,377	2,396	2,417	2,397	2,410				2,355
Anne Arundel	5,648	5,864	5,914	6,019	6,058	6,172	6,175	6,089	6,200				6,015
Baltimore City	33,277	33,987	34,315	34,763	34,866	35,064	35,015	34,487	34,747				34,502
Baltimore	13,366	13,685	13,739	13,977	14,041	14,258	14,486	14,439	15,037				14,114
Calvert	1,344	1,378	1,428	1,475	1,486	1,521	1,541	1,532	1,552				1,473
Caroline	979	980	1,014	1,049	1,080	1,101	1,130	1,123	1,147				1,067
Carroll	1,641	1,666	1,712	1,774	1,752	1,814	1,850	1,860	1,893				1,774
Cecil Co.	2,353	2,403	2,443	2,518	2,541	2,595	2,639	2,646	2,674				2,535
Charles	2,362	2,413	2,435	2,481	2,529	2,556	2,577	2,528	2,579				2,496
Dorchester	1,416	1,453	1,462	1,485	1,495	1,509	1,520	1,507	1,536				1,487
Frederick	2,689	2,764	2,803	2,864	2,881	2,929	3,000	2,996	3,087				2,890
Garrett	752	766	782	794	786	803	802	811	807				789
Harford	3,514	3,615	3,669	3,761	3,783	3,848	3,873	3,855	3,943				3,762
Howard	2,085	2,168	2,215	2,268	2,318	2,417	2,498	2,501	2,623				2,344
Kent	451	451	461	490	499	507	515	510	513				489
Montgomery	8,551	8,773	9,006	9,393	9,564	9,835	10,068	10,076	10,345				9,512
Prince George's	16,517	17,024	17,413	17,909	18,237	18,439	18,588	18,356	18,988				17,941
Queen Anne's	540	552	571	596	616	653	696	707	722				628
St. Mary's	2,069	2,131	2,144	2,189	2,202	2,189	2,212	2,218	2,236				2,177
Somerset	919	946	958	977	978	988	984	988	985				969
Talbot	567	600	601	622	637	659	671	657	682				633
Washington	3,463	3,522	3,604	3,709	3,751	3,818	3,863	3,853	3,871				3,717
Wicomico	3,166	3,194	3,204	3,288	3,297	3,417	3,445	3,428	3,474				3,324
Worcester	1,088	1,099	1,117	1,126	1,164	1,208	1,248	1,240	1,254				1,172
TOTAL	111,006	113,721	115,319	117,881	118,938	120,696	121,813	120,804	123,305				118,165



Department of Human Resources
Family Investment Administration
 Reporting Period: March-10

Food Supplement Program Recipients Age 18 and Under FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 AVG
Allegany	4,335	4,430	4,469	4,542	4,569	4,628	4,678	4,633	4,643				4,547
Anne Arundel	11,725	12,117	12,134	12,353	12,394	12,626	12,617	12,400	12,604				12,330
Baltimore City	66,760	68,036	68,552	69,213	69,455	69,906	69,792	68,638	69,154				68,834
Baltimore	26,377	26,926	27,008	27,352	27,436	27,946	28,362	28,203	29,352				27,662
Calvert	2,680	2,749	2,841	2,929	2,939	3,013	3,038	2,994	3,025				2,912
Caroline	2,040	2,021	2,085	2,169	2,231	2,298	2,359	2,343	2,383				2,214
Carroll	3,216	3,258	3,360	3,478	3,444	3,547	3,600	3,608	3,671				3,465
Cecil Co.	4,831	4,946	4,990	5,137	5,166	5,246	5,306	5,305	5,400				5,147
Charles	4,788	4,872	4,903	4,972	5,036	5,080	5,116	5,019	5,129				4,991
Dorchester	2,734	2,815	2,847	2,888	2,908	2,928	2,951	2,935	2,980				2,887
Frederick	5,473	5,631	5,742	5,851	5,908	5,987	6,104	6,117	6,305				5,902
Garrett	1,476	1,502	1,539	1,555	1,537	1,559	1,560	1,565	1,550				1,538
Harford	7,197	7,392	7,500	7,658	7,678	7,811	7,847	7,815	7,972				7,652
Howard	4,187	4,354	4,442	4,520	4,639	4,824	4,966	4,980	5,251				4,685
Kent	864	860	884	936	950	966	974	955	960				928
Montgomery	17,773	18,270	18,724	19,414	19,732	20,295	20,767	20,816	21,314				19,678
Prince George's	33,932	34,906	35,508	36,299	36,784	37,347	37,610	37,116	38,373				36,431
Queen Anne's	1,116	1,143	1,204	1,255	1,285	1,355	1,424	1,451	1,472				1,301
St. Mary's	4,220	4,332	4,378	4,469	4,525	4,503	4,545	4,527	4,570				4,452
Somerset	1,891	1,949	1,957	2,007	2,010	2,049	2,038	2,028	2,010				1,993
Talbot	1,046	1,104	1,123	1,168	1,185	1,221	1,241	1,214	1,252				1,173
Washington	7,139	7,293	7,443	7,613	7,694	7,834	7,905	7,873	7,964				7,640
Wicomico	6,498	6,579	6,605	6,742	6,754	7,011	7,066	7,054	7,132				6,827
Worcester	2,123	2,141	2,198	2,214	2,292	2,348	2,414	2,389	2,425				2,283
TOTAL	224,421	229,626	232,436	236,734	238,551	242,328	244,280	241,978	246,891				237,472



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
	146	144	133	140	5.3%	136	0	146	1,228	9	
Allegany	1	1	1	1	0.0%	1	0	1	8	9	
Anne Arundel	6	6	6	6	0.0%	5	0	7	49	9	
Baltimore (City)	78	80	67	71	6.0%	73	0	80	658	9	
Baltimore	13	10	8	6	-25.0%	12	0	16	105	9	
Calvert	1	1	3	3	0.0%	1	0	3	13	9	
Caroline	2	1	0	0	0.0%	1	0	3	10	9	
Carroll	2	1	1	0	-100.0%	1	0	2	10	9	
Cecil	1	2	2	2	0.0%	1	0	2	13	9	
Charles	1	1	0	1	100.0%	1	0	1	6	9	
Dorchester	1	1	1	1	0.0%	2	0	4	14	9	
Frederick	0	0	6	6	0.0%	2	0	6	17	9	
Garrett	0	0	0	0	0.0%	0	0	0	0	9	
Harford	4	3	3	3	0.0%	2	0	4	19	9	
Howard	3	5	7	7	0.0%	4	0	7	37	9	
Kent	0	0	1	1	0.0%	0	0	1	2	9	
Montgomery*											
Prince George's	25	23	15	20	33.3%	22	0	25	199	9	
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	9	
St. Mary's	3	4	4	4	0.0%	3	0	4	29	9	
Somerset	2	2	2	2	0.0%	1	0	2	10	9	
Talbot	0	0	2	2	0.0%	0	0	2	4	9	
Washington	2	2	3	3	0.0%	2	0	3	17	9	
Wicomico	1	1	1	1	0.0%	1	0	1	6	9	
Worcester	0	0	0	0	0.0%	0	0	1	3	9	

# of Vacant FIA PINS	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	Mar-10	FY 2011
Statewide	256.5	151.5	166	114.5	76.5	150	200	117	140	
Allegany	0	1	0	0	0	2	1	2	1	
Anne Arundel	10.5	6	10	10	6	12	18	7	6	
Baltimore (City)	115	80	77	61	28	59.5	84.5	57	71	
Baltimore	35.5	14	20	6.5	10.5	26.5	24	14	6	
Calvert	0	2	4.5	3.5	1	0	2	0	3	
Caroline	1	2	1	0	1	0	1	1	0	
Carroll	0	1	0	1	1	1	2.5	0	0	
Cecil	3.5	1	0	0	2	3	4	2	2	
Charles	8	4	2	2	1	3.5	5	1	1	
Dorchester	1	0	3	0	0	0	0	3	1	
Frederick	5	7	0	1	1.5	5	5	0	6	
Garrett	2	0	1	0	0.5	0	1	0	0	
Harford	7	8	4	0	1	0	4	2	3	
Howard	5.5	3	2	1	3	3	5	3	7	
Kent	4	2	0	0	0	1.5	0	0	1	
Montgomery*										
Prince George's	45	11.5	28.5	23.5	13	22	27	22	20	
Queen Anne's	1	0	0	0	0.5	0	2	0	0	
St. Mary's	6	0	4	1	2	3	6	1	4	
Somerset	0.5	0	1	0	1	0	0	0	2	
Talbot	0	1	0	0	1	0	0	0	2	
Washington	4	5	7	2	1	4	3	1	3	
Wicomico	2	3	1	2	1	4	5	0	1	
Worcester	0	0	0	0	0.5	0	0	1	0	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: March-10

LOCAL FIA POSITIONS

FIA	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FYTD 2010	FY 2011
Total PINS	2358.8	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	
# of Filled PINS	2102.3	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1628.9	
# of Vacant PINS*	256.5	151.5	166	114.5	76.5	150	200	117	140	
FIA Caseload**	454,726	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	
LDSS PINS Eliminated since 2002		266	355	403	399	408.5	415.32	550.5	589.9	

Notes on Fiscal Year to Date (FYTD) 2010: FY 2010 vacancy data as of 3/3/10. Data reflects FTEs and does not include the 100 new grant-funded PINs.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2002-FY 2009.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: March-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437	269	254				5,316	6,098
Anne Arundel	1,226	1,446	950	828	625	604	591	446	594				7,310	7,328
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286	2,734	4,743				35,156	43,159
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395	901	1,382				17,862	20,166
Calvert	55	289	244	374	166	123	86	72	104				1,513	2,141
Caroline	562	545	384	249	146	104	111	93	135				2,329	2,586
Carroll	647	514	558	424	365	507	333	253	193				3,794	4,055
Cecil Co.	489	836	996	764	425	301	259	185	226				4,481	4,612
Charles	649	318	421	251	376	158	138	110	172				2,593	2,506
Dorchester	1,354	441	333	326	172	181	155	92	114				3,168	3,435
Frederick	1,006	417	545	409	496	425	539	342	479				4,658	4,755
Garrett	619	660	581	501	241	191	153	84	91				3,121	3,452
Harford	755	1,300	858	764	596	496	494	348	336				5,947	6,239
Howard	500	376	496	560	464	424	375	232	265				3,692	3,744
Kent	294	197	215	181	108	74	53	58	66				1,246	1,373
Montgomery	2,336	1,529	2,929	1,070	704	689	649	637	726				11,269	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301	753	1,333				14,247	15,045
Queen Anne's	399	240	186	184	90	85	107	50	68				1,409	1,396
St. Mary's	163	619	473	344	300	176	78	70	135				2,358	2,228
Somerset	264	354	309	230	104	95	111	115	106				1,688	2,426
Talbot	242	226	311	241	159	122	99	61	196				1,657	1,672
Washington	445	898	726	510	317	256	281	179	234				3,846	4,298
Wicomico	632	884	804	705	574	503	531	329	457				5,419	5,071
Worcester	243	486	379	361	201	207	184	119	186				2,366	2,224
TOTAL	25,735	23,242	20,574	18,577	13,228	12,216	11,746	8,532	12,595	0	0	0	146,445	161,487



Department of Human Resources
Family Investment Administration
 Reporting Period: March-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009

COUNTY	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	FY09 TOTAL	2009 Goal
Allegany	971	843	817	808	528	419	410	256	232	154	93	1	5,532	5,603
Anne Arundel	478	814	928	862	720	361	402	542	520	597	416	11	6,651	6,305
Baltimore City	3,623	2,863	2,093	2,404	4,918	7,441	5,162	3,920	1,858	2,573	2,191	189	39,235	39,134
Baltimore	2,784	2,336	1,733	1,788	1,242	1,753	1,513	1,436	1,419	1,070	1,256	39	18,369	17,700
Calvert	111	340	233	319	37	230	161	179	161	103	72	0	1,946	1,159
Caroline	426	391	391	293	134	233	168	114	103	69	29	0	2,351	2,137
Carroll	887	532	511	311	225	296	212	215	279	129	84	5	3,686	3,468
Cecil Co.	619	766	771	569	327	305	272	193	196	111	63	0	4,192	3,899
Charles	76	343	320	337	115	310	159	257	206	99	56	0	2,278	2,141
Dorchester	1,159	320	381	224	193	247	172	128	116	97	83	0	3,120	3,117
Frederick	754	382	399	441	518	524	358	349	249	154	187	8	4,323	3,915
Garrett	699	525	582	399	266	213	166	122	81	44	31	9	3,137	3,084
Harford	506	757	691	869	773	475	454	409	320	223	181	2	5,660	5,255
Howard	433	420	234	415	309	278	249	263	367	234	180	21	3,403	2,618
Kent	486	170	118	92	94	71	77	44	38	31	25	0	1,246	1,165
Montgomery	1,668	782	391	492	918	3,340	680	612	599	625	294	10	10,411	9,947
Prince George's	3,169	1,278	1,254	1,429	1,005	1,022	1,156	1,126	1,100	732	410	7	13,688	12,338
Queen Anne's	227	210	153	168	120	100	98	86	60	34	13	0	1,269	1,108
St. Mary's	79	306	318	285	124	227	201	237	157	59	31	1	2,025	1,950
Somerset	146	325	238	234	139	270	432	484	125	53	36	0	2,482	1,621
Talbot	133	178	210	170	204	176	140	118	98	58	35	0	1,520	1,252
Washington	285	625	624	500	340	470	255	251	315	182	58	0	3,905	3,472
Wicomico	146	308	348	435	419	494	684	553	588	530	119	2	4,626	4,167
Worcester	161	313	207	79	138	294	271	281	186	71	32	0	2,033	1,820
TOTAL	20,026	16,127	13,945	13,923	13,806	19,549	13,852	12,175	9,373	8,032	5,975	305	147,088	138,376



Department of Human Resources
Family Investment Administration
 Reporting Period: March-10

OHEP Application Weatherization Requests, by month for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL
Allegany	391	332	294	335	251	174	196	91	101				2,165
Anne Arundel	452	571	318	328	291	324	249	309	304				3,146
Baltimore City	807	873	587	733	317	526	418	476	710				5,447
Baltimore	572	321	349	431	307	258	257	163	140				2,798
Calvert	6	70	63	97	40	36	10	15	12				349
Caroline	215	207	148	101	41	30	45	28	38				853
Carroll	117	103	100	63	63	100	44	26	22				638
Cecil Co.	42	85	139	89	42	45	18	12	10				482
Charles	122	75	108	62	97	51	41	27	42				625
Dorchester	91	32	24	18	21	17	15	5	10				233
Frederick	39	21	21	30	34	25	61	53	49				333
Garrett	86	153	131	115	32	24	196	24	33				794
Harford	293	469	254	257	239	183	167	112	115				2,089
Howard	21	10	18	9	11	9	8	5	3				94
Kent	31	19	18	20	3	3	4	4	5				107
Montgomery	703	460	1,023	373	199	190	121	190	176				3,435
Prince George's	433	246	171	162	126	142	140	96	119				1,635
Queen Anne's	67	32	14	19	8	6	15	9	6				176
St. Mary's	23	129	122	101	73	48	18	14	23				551
Somerset	16	31	27	19	3	5	2	3	4				110
Talbot	25	28	43	32	13	14	3	6	5				169
Washington	130	273	276	220	113	102	110	68	84				1,376
Wicomico	34	62	40	36	20	24	32	28	22				298
Worcester	62	69	38	43	12	4	9	7	8				252
TOTAL	4,778	4,671	4,326	3,693	2,356	2,340	2,179	1,771	2,041	0	0	0	28,155



Department of Human Resources
Family Investment Administration
 Reporting Period: March-10

Energy Assistance Applications (To Be Entered), by month, for FY 2010												
Jurisdiction	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10
Allegany	60	64	50	94	0	0	0	0	0			
Anne Arundel	50	50	12	253	20	20	20	0	0			
Baltimore City	2,065	4,168	5,345	7,671	8,637	7,950	7,939	6,454	4,616			
Baltimore	150		150	100	0	0	100	25	50			
Calvert	1,133	1,650	971	715	325	100	130	0	0			
Caroline	62	103	18	3	0	0	0	0	0			
Carroll	220	500	450	500	407	279	140	0	0			
Cecil Co.	32	0	88	0	0	0	19	0	0			
Charles	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Dorchester	100	75	100	10	0	0	0	0	0			
Frederick	236	392	309	565	616	599	498	365	146			
Garrett	50	30	30	0	0	0	0	0	0			
Harford	536	671	570	508	429	379	189	276	215			
Howard	200		200	759	789	91	45	25	0			
Kent	156	152	128	52	26	24	18	14	0			
Montgomery	1,031	1,647	50	0	110	49	187	104	83			
Prince George's	150	50	50	170	35	50	175	93	25			
Queen Anne's	26	15	20	4	15	10	0	0	0			
St. Mary's	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Somerset	100		417	40	50	50	50	25	25			
Talbot	12		15	10	0	0	0	0	0			
Washington	65	151	125	0	0	0	13	0	0			
Wicomico	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
Worcester	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
TOTAL	6,434	9,718	9,098	11,454	11,459	9,601	9,523	7,381	5,160	0	0	0



Department of Human Resources

Family Investment Administration

Reporting Period: March-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,697	2,403	1,780	2,341	31.5%	2,511	1,780	3,002	22,595	9	
Allegany	3	2	1	5	400.0%	3	1	5	27	9	
Anne Arundel	151	157	96	130	35.4%	120	85	157	1,084	9	
Baltimore (City)	909	714	517	712	37.7%	868	517	1,180	7,815	9	
Baltimore	280	243	246	299	21.5%	278	243	335	2,499	9	
Calvert	9	15	10	8	-20.0%	10	8	15	88	9	
Caroline	4	7	2	3	50.0%	5	2	10	41	9	
Carroll	9	8	3	10	233.3%	9	3	13	81	9	
Cecil	11	6	9	10	11.1%	8	6	11	71	9	
Charles	91	93	66	113	71.2%	91	66	113	820	9	
Dorchester	0	1	6	10	66.7%	3	0	10	30	9	
Frederick	12	14	6	13	116.7%	12	6	20	104	9	
Garrett	1	1	2	1	-50.0%	1	1	2	12	9	
Harford	34	23	16	27	68.8%	22	7	34	202	9	
Howard	21	16	16	27	68.8%	16	8	27	145	9	
Kent	1	1	2	2	0.0%	2	0	5	16	9	
Montgomery	305	326	220	327	48.6%	332	220	438	2,985	9	
Prince George's	757	658	479	516	7.7%	570	450	757	5,133	9	
Queen Anne's	5	0	1	5	100.0%	3	0	5	26	9	
St. Mary's	58	57	49	76	55.1%	95	49	165	858	9	
Somerset	2	8	0	7	700.0%	5	0	10	47	9	
Talbot	4	11	5	9	80.0%	4	1	11	38	9	
Washington	9	18	10	11	10.0%	34	9	80	303	9	
Wicomico	14	16	17	16	-5.9%	14	7	26	128	9	
Worcester	7	8	1	4	300.0%	5	1	8	42	9	



Department of Human Resources
Family Investment Administration
 Reporting Period: March-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	31,584	30,759	22,203	32,156	44.8%	30,275	22,203	34,610	272,471	9	
Allegany	488	468	296	465	57.1%	492	296	629	4,431	9	
Anne Arundel	1908	1881	1288	1970	53.0%	1,782	1,288	1,987	16,035	9	
Baltimore (City)	10,848	10,021	7,140	10,493	47.0%	10,295	7,140	12,019	92,653	9	
Baltimore	3579	3521	2456	3307	34.6%	3,306	2,456	3,816	29,752	9	
Calvert	323	364	236	305	29.2%	330	236	382	2,970	9	
Caroline	248	250	149	252	69.1%	242	149	263	2,176	9	
Carroll	386	367	282	394	39.7%	366	280	438	3,297	9	
Cecil	639	576	442	537	21.5%	568	442	664	5,114	9	
Charles	773	744	555	924	66.5%	755	555	924	6,792	9	
Dorchester	357	400	280	318	13.6%	342	280	400	3,077	9	
Frederick	760	701	604	877	45.2%	722	604	877	6,498	9	
Garrett	168	177	103	186	80.6%	161	103	198	1,452	9	
Harford	772	836	669	1037	55.0%	803	642	1,037	7,229	9	
Howard	643	691	463	668	44.3%	583	463	691	5,248	9	
Kent	146	143	109	128	17.4%	123	97	147	1,107	9	
Montgomery	1999	1974	1505	2221	47.6%	1,949	1,505	2,340	17,537	9	
Prince George's	4540	4490	3388	5026	48.3%	4,508	3,388	5,451	40,575	9	
Queen Anne's	179	205	136	192	41.2%	176	136	209	1,588	9	
St. Mary's	561	628	458	695	51.7%	623	458	747	5,604	9	
Somerset	223	236	167	246	47.3%	217	167	252	1,956	9	
Talbot	136	152	93	147	58.1%	129	93	152	1,160	9	
Washington	756	861	661	863	30.6%	844	661	1,041	7,592	9	
Wicomico	838	770	526	667	26.8%	688	526	838	6,192	9	
Worcester	314	303	197	238	20.8%	271	197	340	2,436	9	



Department of Human Resources
Family Investment Administration
 Reporting Period: March-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	146	136	98	138	40.8%	142	98	188	1,275	9	
Allegany	1	2	1	7	600.0%	5	0	15	42	9	
Anne Arundel	5	13	0	5	500.0%	10	0	21	87	9	
Baltimore (City)	20	28	33	22	-33.3%	28	20	35	251	9	
Baltimore	16	16	14	19	35.7%	16	11	22	141	9	
Calvert	5	5	4	2	-50.0%	4	0	9	32	9	
Caroline	1	1	1	1	0.0%	1	0	2	9	9	
Carroll	4	8	3	5	66.7%	6	2	11	50	9	
Cecil	7	3	2	1	-50.0%	3	0	7	26	9	
Charles	1	2	1	1	0.0%	1	0	2	9	9	
Dorchester	2	2	0	1	100.0%	2	0	6	15	9	
Frederick	18	12	11	22	100.0%	17	10	22	150	9	
Garrett	0	0	0	0	0.0%	0	0	0	0	9	
Harford	1	1	1	1	0.0%	2	0	4	16	9	
Howard	0	1	0	1	100.0%	1	0	2	6	9	
Kent	0	0	0	2	200.0%	1	0	2	6	9	
Montgomery	3	2	1	2	100.0%	2	0	4	19	9	
Prince George's	3	3	1	2	100.0%	3	1	5	25	9	
Queen Anne's	8	5	2	6	200.0%	3	0	8	29	9	
St. Mary's	3	0	0	1	100.0%	1	0	3	5	9	
Somerset	5	3	0	2	200.0%	3	0	5	27	9	
Talbot	1	0	0	1	100.0%	0	0	1	3	9	
Washington	10	11	13	20	53.8%	12	5	20	110	9	
Wicomico	17	10	6	12	100.0%	13	6	17	121	9	
Worcester	15	8	4	2	-50.0%	11	2	25	96	9	



Department of Human Resources
Family Investment Administration
 Reporting Period: March-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	17,367	16,899	12,043	17,516	45.4%	16,670	12,043	19,001	150,032	9	
Allegany	205	239	140	220	57.1%	236	140	300	2,121	9	
Anne Arundel	905	881	669	890	33.0%	890	669	1,062	8,013	9	
Baltimore (City)	7612	7130	5002	7486	49.7%	7,194	5,002	8,388	64,745	9	
Baltimore	1767	1674	1098	1519	38.3%	1,602	1,098	1,868	14,418	9	
Calvert	214	218	146	170	16.4%	200	146	235	1,798	9	
Caroline	143	143	89	144	61.8%	140	89	155	1,263	9	
Carroll	208	177	155	203	31.0%	195	146	244	1,752	9	
Cecil	348	303	249	294	18.1%	301	249	350	2,707	9	
Charles	419	357	278	523	88.1%	400	278	523	3,597	9	
Dorchester	256	273	194	209	7.7%	247	194	278	2,219	9	
Frederick	291	319	252	382	51.6%	313	244	382	2,818	9	
Garrett	91	84	54	93	72.2%	84	54	106	760	9	
Harford	433	496	370	639	72.7%	472	370	639	4,250	9	
Howard	154	213	148	229	54.7%	192	148	245	1,724	9	
Kent	99	90	52	82	57.7%	73	52	99	654	9	
Montgomery	577	556	407	588	44.5%	531	407	624	4,780	9	
Prince George's	1933	1934	1398	2158	54.4%	1,957	1,398	2,440	17,612	9	
Queen Anne's	108	123	86	115	33.7%	108	86	128	970	9	
St. Mary's	240	278	224	278	24.1%	241	188	289	2,171	9	
Somerset	149	160	122	165	35.2%	149	122	174	1,345	9	
Talbot	66	88	58	86	48.3%	79	58	91	710	9	
Washington	431	479	369	478	29.5%	470	369	565	4,234	9	
Wicomico	508	490	344	404	17.4%	417	344	508	3,749	9	
Worcester	210	194	139	161	15.8%	180	139	212	1,622	9	



Department of Human Resources
Family Investment Administration
 Reporting Period: March-10

Voter Registration	REPORTING PERIOD					YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Individuals who Decline Registration Form*	11,374	11,321	8,282	12,161	46.8%	10,952	8,282	12,419	98,569	9
Allegany	279	225	154	233	51.3%	249	154	315	2,241	9
Anne Arundel	847	830	523	945	80.7%	761	523	945	6,851	9
Baltimore (City)	2307	2149	1588	2273	43.1%	2,205	1,588	2,515	19,842	9
Baltimore	1516	1588	1098	1470	33.9%	1,410	1,098	1,670	12,694	9
Calvert	95	126	76	125	64.5%	117	76	138	1,052	9
Caroline	100	99	57	104	82.5%	96	57	117	863	9
Carroll	165	174	121	176	45.5%	157	121	177	1,414	9
Cecil	273	264	182	232	27.5%	257	182	306	2,310	9
Charles	262	292	210	287	36.7%	263	210	292	2,366	9
Dorchester	99	124	80	98	22.5%	90	56	124	813	9
Frederick	439	356	335	460	37.3%	381	301	460	3,426	9
Garrett	76	92	47	92	95.7%	76	47	92	680	9
Harford	304	316	282	370	31.2%	307	233	370	2,761	9
Howard	468	461	299	411	37.5%	375	292	468	3,373	9
Kent	46	52	55	42	-23.6%	48	35	63	431	9
Montgomery	1114	1090	877	1304	48.7%	1,084	877	1,304	9,753	9
Prince George's	1847	1895	1510	2350	55.6%	1,978	1,510	2,350	17,805	9
Queen Anne's	58	77	47	66	40.4%	63	47	77	563	9
St. Mary's	260	293	185	340	83.8%	286	185	340	2,570	9
Somerset	67	65	45	72	60.0%	60	45	72	537	9
Talbot	65	53	30	51	70.0%	45	30	65	409	9
Washington	306	353	269	354	31.6%	327	269	406	2,945	9
Wicomico	299	254	159	235	47.8%	244	159	299	2,194	9
Worcester	82	93	53	71	34.0%	75	53	97	676	9

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: March-10

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	253,423	252,807	249,415	249,499	0.0%	251,968	249,415	253,423	N/A	9	
Number of Active Cases Added during the Month	3,463	3,508	2,634	4,020	52.6%	3,626	2,634	4,064	32,635	9	
Number of Active Cases Subtracted during the Month	4,079	6,900	2,550	5,598	119.5%	4,162	2,396	6,900	37,458	9	
Total Active Caseload at the End of the Month	252,807	249,415	249,499	247,921	-0.6%	251,432	247,921	253,423	N/A	9	
In-state Caseload	222,135	218,710	218,789	217,230	-0.7%	220,798	217,230	222,730	N/A	9	
Interstate Caseload	30,672	30,705	30,710	30,691	-0.1%	30,633	30,517	30,710	N/A	9	
Interstate Cases Initiated By Maryland to Another State	15,611	15,590	15,570	15,574	0.0%	15,622	15,570	15,665	N/A	9	
Interstate Cases Received By Maryland from Another States	14,638	14,694	14,722	14,705	-0.1%	14,581	14,411	14,722	N/A	9	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	165,862	163,734	163,646	163,707	0.0%	164,680	163,646	165,879	N/A	9	
# of Children in the Caseload with Paternity Established	140,195	139,029	139,087	139,505	0.3%	139,690	139,029	140,278	N/A	9	
% of Children in the Caseload with Paternity Established	84.5%	84.9%	85.0%	85.2%	0.2%	84.8%	84.5%	85.2%	N/A	9	
# of Children Needing Paternity Established at the Beginning of the Month	25,601	25,667	24,705	24,559	-0.6%	25,107	24,559	25,667	N/A	9	
# of Children Needing Paternity Established Added during the Month	1,602	1,630	1,192	1,755	47.2%	1,671	1,192	1,851	15,035	9	
# of Children Needing Paternity Established Subtracted during the Month	1,536	2,592	1,338	2,112	57.8%	1,788	1,142	2,592	16,090	9	
# of Children Needing Paternity Established at the End of Month	25,667	24,705	24,559	24,202	-1.5%	24,990	24,202	25,667	N/A	9	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	204,997	204,665	204,764	204,218	-0.3%	204,955	204,218	205,352	N/A	9	
% of Cases in Caseload with a Support Order	81.1%	82.1%	82.1%	82.4%	0.3%	81.5%	81.0%	82.4%	N/A	9	
# of Cases Needing a Support Order Established at the Beginning of Month	48,091	47,810	44,750	44,735	0.0%	46,850	44,735	48,091	N/A	9	
# of Cases Needing a Support Order Established Added during the Month	2,873	2,831	2,108	3,271	55.2%	2,973	2,108	3,340	26,755	9	
# of Cases Needing a Support Order Established Subtracted during the Month	3,154	5,891	2,123	4,303	102.7%	3,346	2,103	5,891	30,116	9	
# of Cases Needing a Support Order Established at the End of the Month	47,810	44,750	44,735	43,703	-2.3%	46,476	43,703	48,091	N/A	9	



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: March-10

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 51,211,938	\$ 51,726,390	\$ 50,629,153	\$ 51,727,213	2.2%	\$ 51,221,211.86	\$ 50,629,153.06	\$ 51,727,213.06	\$ 460,990,907	9
Amount Distributed toward Current Support	\$ 33,060,030	\$ 31,472,936	\$ 31,023,480	\$ 34,648,375	11.7%	\$ 31,775,525.07	\$ 29,869,155.62	\$ 34,648,375.49	\$ 285,979,726	9
Percent of Current Support Distributed	64.6%	60.8%	61.3%	67.0%	5.7%	62.0%	58.6%	67.0%	N/A	9
Number of Cases with Current Support Due	132,541	132,698	132,500	132,858	0.3%	132,658	132,373	132,858	N/A	9
Number of Cases that had a Distribution toward Current Support	84,543	83,166	83,910	86,496	3.1%	83,819	81,984	86,496	N/A	9
# of Cases that did not have a Distribution toward Current Support	47,998	49,532	48,590	46,362	-4.6%	48,839	46,362	50,389	N/A	9
% of Cases that had a Distribution toward Current Support	63.8%	62.7%	63.3%	65.1%	1.8%	63.2%	61.9%	65.1%	N/A	9

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,700,688,201	\$ 1,710,188,053	\$ 1,707,133,599	\$ 1,707,437,579	0.0%	\$ 1,693,369,485.00	\$ 1,669,535,575.51	\$ 1,710,188,052.52	N/A	9
Amount Distributed toward Arrears	\$ 10,309,269	\$ 6,595,513	\$ 13,236,444	\$ 15,412,388	16.4%	\$ 9,400,981.53	\$ 6,220,046.03	\$ 15,412,387.82	\$ 84,608,834	9
Percent of Arrears Distributed	0.6%	0.4%	0.8%	0.9%	0.1%	0.6%	0.4%	0.9%	N/A	9
Number of Cases in Arrears	164,170	166,406	165,511	164,587	-0.6%	165,330	163,982	166,996	N/A	9
Number of Cases in Arrears that had a Distribution toward Arrears	56,425	42,653	46,361	53,969	16.4%	47,583	40,969	56,425	N/A	9
Number of Cases in Arrears that did not have a Distribution toward Arrears	107,745	123,753	119,150	110,618	-7.2%	117,747	107,745	126,027	N/A	9
Percent of Cases in Arrears that had a Distribution toward Arrears	34.4%	25.6%	28.0%	32.8%	4.8%	28.8%	24.5%	34.4%	N/A	9

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 45,878,061	\$ 38,213,669	\$ 36,808,732	\$ 48,965,421	33.0%	\$ 41,784,134.53	\$ 36,478,115.19	\$ 48,965,420.96	\$ 376,057,211	9
Total Number of Paying Cases	102,520	100,189	102,387	106,326	3.8%	101,572	98,755	106,326	N/A	9
Percent of Paying Cases	54.0%	52.8%	54.2%	56.1%	1.9%	53.6%	52.2%	56.1%	N/A	9
Number Children in Cases Receiving Support	108,491	106,310	108,144	111,873	3.4%	107,486	104,867	111,873	N/A	9
Total Payment Issued (Transactions)	234,276	193,236	187,254	223,487	19.35%	208,873	187,254	234,276	1,879,859	9
Checks Issued in Error	11	12	13	16	23.08%	15	11	18	135	9
Dollar Value of Payments Issued in Error	\$ 7,029	\$ 8,329	\$ 9,009	\$ 9,290	3.12%	\$ 10,218	\$ 4,046	\$ 14,775	\$ 91,964	9



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: March 2010

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	157	199	196	161	-17.9%	183	134	260	1,643	9
# of cases receiving payments from referrals	149	134	132	209	58.3%	166	132	229	1,498	9
% of cases receiving payments from referrals	94.90%	67.34%	67.35%	129.81%	92.8%	92.90%	67.34%	129.81%	91.17%	9
# of payments made via wage-withholding	108	55	70	72	2.9%	82	55	113	740	9
% of payments made via wage-withholding	72.48%	41.04%	53.03%	53.03%	0.0%	52.41%	41.04%	72.48%	49.40%	9
NPEP total payments made	\$1,057,694	\$ 862,229	\$ 819,269	\$ 1,013,114	23.7%	\$920,953	\$786,315	\$1,117,802	\$8,288,581	9

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU II. Reduce Violent Crimes Against Women and Children by 25% by 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
F1. Reduce by 10% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 2009: 8757 2010: 8337	June February	
			# Reunifications: SFY 08: 1548 09: 1616 (through Feb): 1144	SFY SFY 10	
			# Children receiving In-Home Services: June 2008: 3743 2009: 3539 2010: 3069	June February	
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	21 jurisdictions are trained to date. The 2518 youth who are receiving in-home services and 7345 youth in out-of-home care in these jurisdictions are benefitting from FCP.		
	7/14/09 - 11/30/09: Baltimore City	11/24/09		Trainings are rolling out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09	6 jurisdictions trained.		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	4 jurisdictions trained.		
	4/6/10 - 5/25/10 Baltimore County, Cecil, Harford	5/25/10	Training rolling out according to schedule.		
	Develop implementation plan to deliver the training to the provider community.	12/31/10			Work on this targeted to begin in fall of 2010.
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	9/30/10	Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization. Currently 7 youth being served in the grant, which is on pace with the implementation schedule. Goal is to be serving 30 youth by June, and to be at the grant capacity of 40 by the end of this federal fiscal year.		

Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	9/30/10	Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.		
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	Fully operational CMEs with all statewide slots filled.	6/30/10	CMEs are up and running in all 3 regions. They are integrated into both SAMHSA grant processes, and we are in the process of partnering with them and our local DSS offices statewide to enroll additional children into the group home diversion slots. The City is ahead of the other 2 regions with regard to enrollment. We have regional meetings being scheduled with the CMEs and our local departments with the focus on filling all of our 75 statewide slots by the end of this fiscal year.		
Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 June 2009: 3539 February 2010: 3069		
F2. Facilitate 780 adoptions.			FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010 (through 2/28/10): 480		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	All cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	1) Reviewed 112 adoption cases 2) 76% of permanency plans were established timely 3) TPR had been granted in 82% of existing adoption cases and 50% of newly established plans 4) 86% of youth reviewed resided in a pre-finalized adoptive home	CRBC's first quarterly report was for reporting period July 1, 2009 - September 30, 2009	
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Schedule for development of Case Plan Policy to be decided, probably to begin in fall 2010.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.	
F3. Ensure that No More than 12% of Children are Placed in Group Homes by End of FY10				February 2010: Children in Group Homes: 972 Children in OOH placement: 8337	Total # Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	

Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.	
Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09	Policy was issued in September.		
		10/09	# of children coming into care after policy was issued: Cumulative total since Oct 09: 1170		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
F4. Increase to 75% the percent of children placed in family homes.			June 2009: 76.6% February 2010: 76.8%	February 2010: Children in Family Homes: 6399 Children in OOH placement: 8337	Total # Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
F5. Increase by 10 points the percentage of children placed in their home jurisdiction (in both group homes and foster homes).			Family Homes: March 2009: 53% February 2010: 55% (3519 of 6399)	Group Homes: March 2009: 38% February 2009: 44% (437 out of 994)	
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.		
	Evaluate submitted Offers.	01/10 - 7/10	Offers received, and evaluation process has begun.		
	Award contracts.	11/1/2010			
F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less during FY10			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children)		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	
Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.	Work of developing model targeted to occur 2010.	12/31/10		Implementation schedule to be decided, probably first half of 2011.	

PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.	Evaluation work targeted to occur during 2010.	12/31/10		Schedule for implementation of recommendations to be decided, probably during winter of 2011.	
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GDU VI. Improve the Marketable Skills of Maryland's Adult Workforce by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	10 training partnerships	6/10	<p>Internal program: Family Investment Aides (internal recruitment pipeline for case manager positions)</p> <p>Partnerships are being negotiated, currently established or under development are: - DHCD</p> <p>(Weatherization Program)</p> <p>- Biotechnical Institute of Maryland</p> <p>- Maryland Center for Construction Education and Innovation</p> <p>- CVS/pharmacy (pharmacy internship program)</p>	<p>Family Investment Aides: 90 aides are working</p> <p>DHCD - confirmation of trainees, referrals and hires currently underway</p> <p>Biotechnical Institute: 1 Maryland Center for Arts and Technology: 24 current trainees; 8 graduates employed</p> <p>DLLR: 2 participants in paid internships Total number of individuals in training: 25</p> <p>Total number of individuals working or enrolled in paid internships: 97</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10			

Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	Coordinate with strategic business partners, DLLR and GWIB to identify employment opportunities in targeted job sectors.		
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GDU XII End Childhood Hunger in Maryland by 2015					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
C. FY 2010 Sub Goal - Increase Participation Rate for Children by 8% to 66% (220440 of 334,000 eligible recipients 18 and younger)			March 2010: (246,891)		
			Step1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the responses, FIA has identified the following needs and corresponding actions:	The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions.	
			* The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so. <i>Update: All jurisdictions have been trained for telephonic interviewing training.</i>		

<p>Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.</p>	<p>Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done.</p>	<p>September 2010</p>	<p>* DHR will provide support to overcome 5 barriers cited by local offices: 1) Identifying funds to purchase telephone headsets for case managers (DOD State Administrative funding to be used); 2) Implementing best practices to manage the volume of walk-in applicants such that workers can be freed up from intake rotation; 3) OTHS is working to remove system barriers to scheduling telephone interviews; 4) Identifying ways make available the administrative time to mail out applications to redetermination population; and 5) Implementing procedures such that applications are signed. <i>Updates: 1) in process; 2) TA teams are going into the watch list of jurisdictions according to schedule; 3) on schedule for 6/10; 4) part of TA team's evaluation; 5) part of TA team's evaluation.</i></p>		
			<p>Step 2: June is the target date for automated system programming by ACS that will support scheduling of telephone interviews. Expansion of the use of the case information form to all redeterminations is on hold until FY 2011.</p>	<p>The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold until FY 2011.</p>	
			<p>Step 3: Starting in July 2010, we will be able to fully implement telephone interviews for all hardship reasons.</p>		
<p>Increase use of group redeterminations.</p>	<p>Group redeterminations used by 18 jurisdictions by June 2010.</p>	<p>June 2010</p>	<p>FIA surveyed local jurisdictions to obtain current information. Based on the analysis of this survey, DHR will provide support to overcome 3 barriers cited by local offices: 1) Identifying adequate space; 2) Identifying ways to free up staff; and 3) Managing schedule changes. <i>Update: The TA teams are working on these barriers with watch list jurisdictions according to schedule. April 20, 2010 StateStat response memo provides updates on Baltimore County and Howard County.</i></p>	<p>This is not appropriate for all jurisdictions so the expectation is not that all jurisdictions will use this strategy. CARES enhancement allowing scheduling for group redets is on schedule for FY11.</p>	

Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	September 2010	<p>Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. <i>This has been done.</i></p>	DHR does not have authority to define the CBOs' activities. This program is still very new, with operational issues being sorted out between FNS and FIA.	
			<p>Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <i>This has been done - we identified 10 jurisdictions that are not covered by the existing CBO partners.</i></p>		
			<p>Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. <i>DHR is participating with the CBOs on their No Wrong Door Model Workgroup to expand the CBOs in the FSP Outreach Plan, as well as the volunteer CBOs whose staff are trained to help constituents apply using SAIL in jurisdictions not now covered by CBO outreach. However, the group is now focusing on expanding the number of SAIL-trained CBO's in Baltimore County, our current hot spot. We recently sent to FNS an addendum to our 2010 FSP Outreach Plan, which would add Associated Catholic Charities to the plan. We have also participated in conference calls with two CBOs that will be doing EIC outreach. Presentation about Plan was made to Washington County Board in February 2010. FIA has achieved at least partial approval for most CBOs in the Plan.</i></p>		
Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL.	42 additional CBOs trained. Increase total SAIL applications for FSP to 4500 per month.	September 2010	<p>42 CBOs currently trained. Trainings scheduled for April and May. # FSP applications via SAIL by month: September 2009: 3700 October 2009: 4255 November 2009: 3523 December 2009: 3925 January 2010: 4793 February 2010: 3190 March 2010: 2878</p>	The increase in CBOs trained is based on expected interest from CBOs and may not increase as much as we plan.	

<p>Implement customer care center in Baltimore that will handle SAIL applications for the metro area.</p>	<p>Fully functional customer care center.</p>	<p>June 2010</p>	<p>Center opened 11/30/09.</p>	<p>Initial focus is to handle FIA benefit applications filed via SAIL for Baltimore County, adding the other local departments in the Baltimore metro area over the next year. Currently evaluating operations of first center and considering whether to expand to Western MD.</p>	
<p>Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.</p>	<p>Reports produced and FSP information sent to potentially eligible families.</p>	<p>TBD based on MSDE's confidentiality concerns</p>	<p>Statement of Work for the Proof of Concept was approved by Montgomery County schools and sent to MSDE on March 3rd for their review and final approval.</p>	<p>Project is funded by a \$20,000 grant from Microsoft. Implementing the software statewide would require state investment.</p>	
<p>Work with the GOC and the Maryland Out of School Time Network to develop a strategy targeting families who utilize after school programs to promote FSP.</p>	<p>To be decided.</p>	<p>TBD</p>	<p>Partnership in development stages.</p>		
<p>Discuss with DHCD the possibility of working with the Community Action Agencies (CAA) to join our "no wrong doors" discussions and outreach efforts.</p>	<p>To be decided.</p>	<p>TBD</p>	<p>Discussions in preliminary phase.</p>		