



Department of Human Resources
StateStat

Reporting Period: April

DHR Management Team

Operations: **Brian L. Wilbon**

Programs: **Stacy L. Rodgers**

Chief of Staff: **Oronde Miller**

Administrations:

Social Services Administration: **Carnita White**

Family Investment Administration: **Kevin M. McGuire**

Child-Support Enforcement Administration: **Joseph A. Jackins, Jr.**

Secretary Brenda Donald

Appointed January 2007

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	03/09/10	03/23/10	04/06/10	04/20/10		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	15,166.4	11,954.5	10,127.5	12,348.8						
Office of the Secretary	7.3	10.0	13.9	0.0	-100.0%	16.1	0.0	145.3	433.6	27
Operations	0.0	0.0	0.0	25.6	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	258.0	310.0	393.5	309.5	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	14,901.1	11,634.5	9,720.1	12,013.7	23.6%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	56.4	73.8	60.9	61.9	1.6%	65.1	27.4	112.7	1,758.8	27
Operations	146.9	155.8	141.2	158.1	12.0%	141.1	99.0	180.2	3,809.1	27
Social Services	48.0	76.0	54.9	40.8	-25.7%	35.7	20.4	57.1	964.0	27
Family Investment	96.4	115.9	77.5	78.4	1.2%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	194.7	209.5	263.0	232.0	-11.8%	215.9	153.2	286.8	5,828.7	27
LDSS	2,716.5	3,057.8	2,987.6	2,803.4	-6.2%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.0	0.0	0.0	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	1.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	20.6	20.7	21.0	21.3	0.0%	2.5	0.0	31.2	68.7	27
LDSS	136.0	128.7	131.9	190.3	44.3%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	4.2	9.6	6.9	5.5	0.0%	12.3	0.0	27.0	331.7	27
Operations	10.5	8.2	2.1	8.0	281.0%	6.5	0.0	21.6	175.8	27
Social Services	3.1	5.7	3.5	5.7	62.9%	4.2	0.0	16.4	113.8	27
Family Investment	7.7	15.8	17.7	13.9	-21.5%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	10.9	5.5	13.3	27.4	106.0%	21.3	0.0	42.8	575.2	27
LDSS	384.0	350.7	484.4	552.7	14.1%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	10	10	8	9	12.5%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	0	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	1	0	0.0%	0.7	0.0	2.0	18.0	26
FROLAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	2	3	2	2	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources LDSS Personnel

Reporting Period: April 10

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	03/09/10	03/23/10	04/06/10	04/20/10		Average	Minimum	Maximum	Total	Periods
Allegany	283.0	279.8	300.5	256.0	-14.8%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	663.0	436.0	565.4	495.0	-12.5%	547.0	279.0	906.0	14,769.0	27
Baltimore City	6604.2	4402.0	2707.3	5249.5	93.9%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	1138.0	1025.5	751.0	827.0	10.1%	244.8	58.0	513.0	6,610.5	27
Calvert	262.5	247.5	243.0	249.0	2.5%	280.2	226.0	333.5	7,564.6	27
Caroline	283.3	270.0	279.5	283.0	1.3%	273.6	231.0	355.0	7,386.6	27
Carroll	317.8	264.0	264.5	265.3	0.3%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	340.5	257.0	239.0	254.3	6.4%	262.5	239.0	332.0	7,087.1	27
Charles	279.8	289.5	284.1	295.4	4.0%	294.0	213.5	444.0	7,937.0	27
Dorchester	285.5	253.5	264.5	260.5	-1.5%	266.9	240.0	312.5	7,207.1	27
Frederick	324.3	360.3	326.7	290.2	-11.2%	277.7	244.5	374.6	7,497.3	27
Garrett	297.6	265.2	251.3	285.1	13.5%	258.0	251.0	273.0	6,965.3	27
Harford	422.3	248.7	266.3	414.5	55.7%	332.1	181.8	438.7	8,967.2	27
Howard	818.0	627.8	556.4	349.7	-37.1%	282.7	183.0	451.8	7,633.2	27
Kent	250.5	251.5	275.5	248.3	-9.9%	256.2	246.0	275.5	6,916.5	27
Montgomery	202.1	86.5	94.3	89.5	-5.1%	129.9	32.0	265.0	3,506.9	27
Prince George's	573.7	573.7	605.0	267.0	-55.9%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	273.0	246.0	246.0	246.0	0.0%	247.9	214.0	287.1	6,694.3	27
Somerset	63.8	54.0	69.0	54.0	-21.7%	99.7	30.0	178.6	2,691.5	27
St. Mary's	22.0	66.5	105.6	147.1	0.0%	3.6	0.0	55.3	96.0	27
Talbot	250.0	283.5	247.5	255.0	3.0%	249.6	63.0	375.0	6,738.3	27
Washington	420.5	360.0	264.1	433.5	64.1%	331.8	234.5	595.6	8,959.0	27
Wicomico	314.1	298.0	287.0	322.0	12.2%	257.8	231.0	299.0	6,959.7	27
Worcester	211.6	188.0	226.6	176.8	-22.0%	159.1	69.0	216.0	4,295.9	27
TOTAL	14901.1	11634.5	9720.1	12013.7						



**Department of Human Resources
LDSS Personnel
Reporting Period: April 10**

ON CALL OVERTIME BY JURSDICTION

	03/09/10	03/23/10	04/06/10	04/20/10	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	271.5	242.0	243.5	241.0	-1.0%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	531.0	399.0	565.4	459.0	-18.8%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	317.0	246.0	192.0	201.2	4.8%	230.8	58.0	513.0	6,232.5	27
Calvert	246.0	246.0	243.0	249.0	2.5%	249.3	199.5	291.0	6,730.2	27
Caroline	273.0	246.0	246.0	246.0	0.0%	252.7	217.0	300.5	6,823.5	27
Carroll	317.8	264.0	264.5	265.3	0.3%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	273.0	253.0	239.0	246.0	2.9%	250.7	183.0	327.0	6,767.6	27
Charles	243.5	244.5	243.0	244.5	0.6%	251.6	182.5	286.4	6,793.2	27
Dorchester	273.0	244.5	246.0	246.0	0.0%	249.1	236.0	263.5	6,727.0	27
Frederick	273.0	246.0	246.0	246.0	0.0%	250.6	244.5	273.0	6,767.5	27
Garrett	286.1	265.2	251.3	256.3	2.0%	258.0	251.0	273.0	6,965.3	27
Harford	326.1	165.0	197.3	336.0	70.3%	258.7	140.5	360.0	6,986.0	27
Howard	377.0	264.0	246.0	224.0	-8.9%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	246.0	246.0	246.0	0.0%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	186.5	186.5	180.0	219.0	21.7%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	273.0	246.0	246.0	246.0	0.0%	247.9	214.0	287.1	6,694.3	27
Somerset	54.0	54.0	69.0	54.0	-21.7%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	250.0	283.5	247.5	255.0	3.0%	249.4	63.0	375.0	6,733.8	27
Washington	273.0	246.0	246.0	246.0	0.0%	249.3	228.0	264.0	6,730.8	27
Wicomico	246.0	246.0	246.0	246.0	0.0%	250.2	231.0	279.0	6,754.5	27
Worcester	170.6	185.0	182.5	170.0	-6.8%	157.8	69.0	216.0	4,259.9	27
TOTAL	5707.1	5018.2	5086.0	5142.3						



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Reporting Period: April 10

SICK LEAVE BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	03/09/10	03/23/10	04/06/10	04/20/10		Average	Minimum	Maximum	Total	Periods
Allegany	65.6	119.0	80.8	82.9	2.6%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	140.3	119.0	112.3	112.1	-0.2%	114.0	58.1	151.4	3,077.3	27
Baltimore City	1141.0	1205.0	1160.0	1092.0	-5.9%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	121.0	189.0	208.0	216.4	4.0%	187.1	63.6	263.5	5,051.0	27
Calvert	45.7	42.6	25.9	24.0	-7.3%	29.3	16.1	41.3	790.1	27
Caroline	25.0	22.0	22.0	26.0	18.2%	26.3	11.0	44.0	709.0	27
Carroll	25.4	66.3	60.0	67.4	12.3%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	104.8	94.9	118.5	71.0	-40.1%	83.4	50.6	125.6	2,251.4	27
Charles	33.0	46.0	58.0	46.0	-20.7%	31.5	10.0	81.5	850.0	27
Dorchester	41.9	52.7	60.6	46.8	-22.8%	48.3	29.1	71.8	1,305.3	27
Frederick	56.5	67.0	82.8	58.0	-30.0%	55.4	26.7	76.0	1,495.8	27
Garrett	25.5	33.0	25.0	28.5	14.0%	25.8	10.0	42.0	697.0	27
Harford	49.1	79.0	100.0	95.0	-5.0%	79.3	49.8	102.1	2,141.0	27
Howard	59.3	57.0	29.3	48.2	64.5%	56.0	23.6	89.4	1,511.1	27
Kent	17.0	19.0	16.0	16.0	0.0%	20.3	8.0	40.5	548.1	27
Montgomery	216.7	219.2	188.2	247.1	31.3%	163.3	91.7	214.6	4,408.2	27
Prince George's	214.9	229.9	242.3	224.0	-7.6%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	19.5	18.7	13.3	34.1	156.4%	26.7	8.1	57.5	720.3	27
Somerset	38.2	37.5	34.5	12.4	-64.1%	33.0	15.9	65.5	890.4	27
St. Mary's	39.1	49.4	60.0	44.7	-25.5%	44.9	22.8	88.9	1,212.4	27
Talbot	34.0	31.0	10.0	21.0	110.0%	34.6	16.0	55.0	933.0	27
Washington	101.6	127.4	164.4	86.4	-47.4%	108.4	72.0	171.4	2,926.0	27
Wicomico	46.7	73.4	66.5	48.7	-26.8%	68.3	39.3	104.6	1,844.3	27
Worcester	54.7	59.8	49.2	54.7	11.2%	30.6	10.8	58.4	827.4	27
TOTAL	2716.5	3057.8	2987.6	2803.4						



Department of Human Resources LDSS Personnel

Reporting Period: April 10

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	03/09/10	03/23/10	04/06/10	04/20/10		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	2.0	2.7	0.9	1.8	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	64.0	56.0	67.0	74.0	10.4%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	0.0	0.0	48.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	10.0	10.0	10.0	10.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	20.0	20.0	20.0	20.0	0.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	10.0	10.0	10.0	11.5	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.0	0.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	20.0	20.0	20.0	20.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	10.0	10.0	0.0	0.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	0.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	4.0	5.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	136.0	128.7	131.9	190.3						



**Department of Human Resources
LDSS Personnel**

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UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	03/09/10	03/23/10	04/06/10	04/20/06		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.0	0.0	2.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	13.5	16.2	12.5	18.8	50.4%	15.2	0.6	51.8	409.2	27
Baltimore City	195.0	192.0	263.0	220.0	-16.3%	182.9	57.0	291.0	4,939.0	27
Baltimore	10.0	28.2	63.0	31.0	-50.8%	15.5	1.0	31.0	417.9	27
Calvert	10.0	5.0	5.0	5.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	17.2	5.3	12.9	10.7	-17.1%	5.5	2.4	11.4	149.0	27
Cecil Co.	10.0	11.0	17.3	49.8	187.9%	18.7	2.5	38.5	505.0	27
Charles	10.0	3.0	3.0	27.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	8.0	13.5	6.0	13.0	116.7%	5.9	0.0	29.0	158.4	27
Frederick	3.0	3.0	4.8	13.5	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	0.0	0.0	0.0	0.0	0.0%	14.1	0.3	60.0	380.4	27
Howard	1.7	2.0	7.6	17.5	0.0%	4.8	0.0	15.8	128.3	27
Kent	5.0	4.0	6.5	3.0	-53.8%	2.5	0.0	13.0	66.5	27
Montgomery	10.4	7.0	16.5	15.5	-6.1%	22.7	1.8	49.1	612.3	27
Prince George's	76.7	45.5	40.3	102.9	155.3%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	13.5	12.0	21.0	22.5	7.1%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.0	3.0	5.0	0.5	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	384.0	350.7	484.4	552.7						



Department of Human Resources

Social Services Administration

Reporting Period: Mar-10

Place Matters *

	Baseline		FY 2010 Goal		REPORTING PERIOD: Monthly				Source
	Date	Data	Goal	Target	Dec-09	Jan-10	Feb-10	Mar-10	
Current Measures									for Baseline and Results
Children in Out-of-Home Placement **	6/30/2009	8,756	Reduce by 10%	7,880	8,436	8,415	8,337	8,335	State Stat
Children in Group Homes (% of all placements)	6/30/2009	12.7%	12% or less	12.0%	11.8%	11.6%	11.7%	11.4%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2009	76.6%	75% or more	75.0%	77.0%	77.2%	76.8%	76.8%	State Stat
Adoptions	FY09	770	Increase by 10	780	PROGRESS TO DATE DURING FY 2010, as of				State Stat
					Mar-10	% of Target	Expected	75%	
					529		Actual	68%	
					REPORTING PERIOD: Point in Time				
					6/30/09	9/30/09	12/31/09	3/31/10	
Children Placed in their Home Jurisdiction ***									
Family Homes --	3/31/2009	53%	increase percentage	63%	49%	56%	55%	Pending	Baseline: MD CHESSIE
Group Homes --	3/31/2009	38%	by 10 points	48%	41%	42%	44%	Pending	Source: MD CHESSIE

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2010

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** Children Placed in Home Jurisdiction -- Challenges remain for identifying the placement jurisdiction for children placed in private Treatment Foster Care and Ind. Living Programs

6/30/09 Data Missing: Family Foster Homes - 27%; Group Homes - 1%

9/30/09 Data Missing: Family Foster Homes - 19%; Group Homes - 0%

12/31/09 Data Missing: Family Foster Homes -- 17%; Group Homes -- 0%

3/31/10 Data Missing: Family Foster Homes - Pending; Group Homes - Pending



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CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
Investigations										
Total # Open at beginning of month *	4,996	4,838	4,663	4,503	-3.43%	4,533	3,692	4,996	40,793	9
Total # New during report month	2,042	2,375	1,722	3,088	79.33%	2,262	1,722	3,088	20,354	9
Total # Completed during month	2,190	2,267	1,882	2,522	34.01%	2,197	1,854	2,714	19,769	9
Total # Open at end of month	4,848	4,946	4,503	5,069	12.57%	4,598	3,692	5,069	41,378	9
Total New Allegations	2,382	2,857	2,056	3,603	75.24%	2,646	2,056	3,603	23,811	9
Physical Abuse	881	1,015	698	1,344	92.55%	881	546	1,344	7,925	9
Sexual Abuse	328	317	258	397	53.88%	305	258	397	2,744	9
Mental Injury-Abuse	7	20	2	8	300.00%	6	2	20	58	9
Neglect	1,166	1,505	1,097	1,848	68.46%	1,452	1,097	1,848	13,067	9
Mental Injury-Neglect	0	0	1	6	500.00%	2	0	6	17	9
Reports	3,694	4,265	3,089	5,086	64.65%	4,001	3,089	5,086	36,008	9

* Beginning of Month Feb-10 Investigations do not match End of Month January-10 Investigations due to one time corrections for Caroline, Dorchester, and Frederick Counties

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
Total Findings	2,766	2,935	2,362	3,221	36.37%	2,725	2,291	3,221	24,525	9
"Indicated" Findings Total	496	523	422	673	59.48%	549	422	673	4,940	9
Physical Abuse	108	127	85	133	56.47%	120	85	188	1,081	9
Sexual Abuse	79	84	107	102	-4.67%	98	79	128	884	9
Mental Injury-Abuse	0	0	1	0	-100.00%	1	0	9	11	9
Neglect	309	312	226	408	80.53%	317	226	408	2,857	9
Mental Injury-Neglect	0	0	3	0	-100.00%	9	0	44	77	9
"Unsubstantiated" Findings Total	524	506	478	578	20.92%	518	432	615	4,661	9
Physical Abuse	163	149	178	203	14.04%	157	104	203	1,409	9
Sexual Abuse	27	58	49	49	0.00%	49	27	79	440	9
Mental Injury-Abuse	0	1	1	1	0.00%	2	0	10	19	9
Neglect	333	297	250	321	28.40%	307	250	349	2,762	9
Mental Injury-Neglect	1	1	0	4	0.00%	3	0	24	31	9
"Ruled Out" Findings	1,746	1,906	1,462	2,000	36.80%	1,662	1,328	2,000	14,954	9

IN-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Total Families	3,195	3,174	3,145	3,073	-2.29%	3,229	3,073	3,538	29,064	9
New Families	624	586	480	774	61.25%	683	480	819	6,147	9
Cases Closed	643	616	556	699	25.72%	727	556	1,021	6,541	9
End of Month Total Families	3,176	3,144	3,069	3,148	2.57%	3,186	3,069	3,359	28,671	9



OUT-OF-HOME SERVICES

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	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	8,513	8,436	8,415	8,337	-0.93%	8,576	8,337	8,761	77,180	9	
New Out-of-Home Placements	235	249	214	306	42.99%	255	214	306	2,295	9	
Total # of Child Welfare Caseworkers **	643	638	634	645	1.74%	640	633	646	5,118	8	
AVG Caseload Volume for Caseworkers	13	13	13	13	-1.73%	13	13	14	107	8	
Children Leaving Out-of-Home Placement	316	270	292	308	5.48%	302	262	331	2,717	9	
Children Adopted	77	59	39	49	25.64%	59	36	89	529	9	
Children Reunified	153	129	146	175	19.86%	147	129	175	1,319	9	
Children in Legal Guardianship	41	42	68	34	-50.00%	49	34	71	439	9	
Aged Out	40	35	37	44	18.92%	44	31	55	395	9	
Other	5	5	2	6	200.00%	4	2	6	36	9	
End of Month - Total Children	8,436	8,415	8,337	8,335	-0.02%	8,529	8,335	8,763	76,762	9	
Placement Setting											
Children in Family Homes	6,157	6,154	6,085	6,105	0.33%	6,220	6,085	6,370	55,979	9	
Children in Group Homes	994	973	972	954	-1.85%	1,009	954	1,077	9,077	9	
Children in Residential Treatment Centers	286	281	276	263	-4.71%	284	263	295	2,559	9	
Children in Independent Living	269	270	254	255	0.39%	264	254	270	2,376	9	
Children in other placements	394	397	436	464	6.42%	405	381	464	3,642	9	
Children in Trial Home Visits	336	340	314	294	-6.37%	348	294	402	3,129	9	
Race ***											
Black/African-American only		71.6%		70.8%							
White/Caucasian only		21.5%		22.1%							
Other only (only one Other race selected)		0.4%		0.4%							
Multiple (multiple races selected)		2.9%		3.4%							
Missing (includes blank, declined, unable to determine)		3.6%		3.2%							
Ethnicity											
Hispanic		3.1%		3.3%							

** Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

*** MD CHESSIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	3,094	3,078	3,071	3,057	-0.46%	3,106	3,057	3,156	27,953	9	
New Homes	50	54	48	65	35.42%	69	48	95	621	9	
Closed Homes	66	61	62	70	12.90%	78	61	115	698	9	
End of Month - Foster Families	3,078	3,071	3,057	3,052	-0.16%	3,097	3,052	3,157	27,876	9	
Unrestricted Foster Families	2,191	2,208	2,203	2,190	-0.59%	2,168	2,025	2,208	19,513	9	

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	416	584	332	531	59.94%	492	332	619	3,939	8	
New Applications	151	170	141	232	64.54%	181	141	271	1,451	8	
Completed (Accepted) Applications	85	109	93	137	47.31%	113	85	160	907	8	



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	REPORTING PERIOD: Annual ending Specified Qtr.					FISCAL YEAR-TO-DATE				
	FY09-Q3	FY09-Q4	FY10-Q1	FY10-Q2	% Change	Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment										
within Six Months	3.6%	3.6%	3.6%	3.8%	5.00%	3.7%	3.6%	3.8%	NA	2
Numerator	77	85	93	105						
Denominator	2,141	2,380	2,604	2,800						
Time Period	04/08-03/09	07/08-06/09	10/08-09/09	09/01-09/12						
Data Extract Date	11/15/2009	11/15/2009	1/15/2010	4/15/2010						

ADULT SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	% Change	Average	Minimum	Maximum	Total	Periods
TOTAL CASES	8,027	7,755	7,793	7,822	0.4%	8,170	7,367	9,113	73,530	9
# Protective Services Investigations	330	279	334	469	40.4%	368	279	469	3,314	9
Active Protective Services Caseload	1,567	1,518	1,520	1,488	-2.1%	1,553	1,488	1,596	13,981	9
Social Services Case Management Cases	2,737	2,713	2,714	2,681	-1.2%	2,777	2,681	2,902	24,996	9
% under 65 Years Old	26%	26%	26%	26%	0.0%	0	0	0	2	9
Closed Cases	295	322	344	362	5.2%	397	295	675	3,577	9
# In Home Aide Services (IHAS) Customers	1,928	1,919	1,945	1,884	-3.1%	2,008	1,884	2,131	18,073	9
% of customers under 65 Years Old	35%	41%	41%	42%	2.4%	0	0	0	3	9
New Clients Receiving Services	15	56	68	48	-29.4%	51	15	87	463	9
Closed Cases	94	90	60	106	76.7%	91	35	151	821	9
IHAS Waiting List	727	706	703	781	11.1%	695	465	816	6,257	9
Avg. Length of Time Receiving Services (in years)	3	3	3	4	1.4%	3	3	4	29	9
# Respite Clients ****	222	97	56		-100.0%	276	56	667	2,207	8
New Clients	7	20	1		-100.0%	30	1	100	236	8
# Unable to Serve	252	296	292		-100.0%	277	85	504	2,213	8
# Project Home Placements	516	523	521	519	-0.4%	522	514	532	4,702	9
Applications	7	9	4	7	75.0%	5	0	9	49	9
New Clients	21	8	17	27	58.8%	23	8	35	204	9

**** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
Number of New Allegations	2,382	2,857	2,056	3,603	75.2%	2,646	2,056	3,603	23,811	9
Allegany	46	53	66	88	33.3%	60	28	88	536	9
Anne Arundel	176	198	117	248	112.0%	189	117	248	1,703	9
Baltimore (City)	691	738	557	995	78.6%	715	557	995	6,438	9
Baltimore	209	233	165	296	79.4%	227	165	296	2,042	9
Calvert	28	49	35	49	40.0%	40	28	52	363	9
Caroline	23	23	17	33	94.1%	25	17	40	227	9
Carroll	75	100	30	96	220.0%	64	30	100	573	9
Cecil	63	209	93	134	44.1%	123	51	238	1,109	9
Charles	45	53	41	66	61.0%	49	27	66	438	9
Dorchester	9	24	14	36	157.1%	21	9	36	186	9
Frederick	82	96	64	132	106.3%	103	64	133	924	9
Garrett	12	28	13	12	-7.7%	15	9	28	133	9
Harford	80	90	64	120	87.5%	81	64	120	725	9
Howard	89	73	62	137	121.0%	85	54	137	762	9
Kent	5	8	5	12	140.0%	6	4	12	58	9
Montgomery	172	250	190	269	41.6%	211	153	270	1,896	9
Prince George's	275	305	247	386	56.3%	293	224	386	2,638	9
Queen Anne's	12	19	14	25	78.6%	15	8	25	137	9
St. Mary's	57	51	32	63	96.9%	50	32	75	453	9
Somerset	24	24	17	52	205.9%	27	17	52	241	9
Talbot	15	13	18	30	66.7%	19	9	30	167	9
Washington	119	133	112	170	51.8%	136	112	170	1,228	9
Wicomico	51	49	39	85	117.9%	51	39	85	461	9
Worcester	24	38	44	69	56.8%	41	24	69	373	9



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IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
Caseload	3,176	3,144	3,069	3,148	2.6%	3,186	3,069	3,359	28,670	9
Allegany	71	64	63	77	22.2%	77	63	90	691	9
Anne Arundel	216	209	227	221	-2.6%	205	175	227	1,843	9
Baltimore (City)	965	926	861	814	-5.5%	953	814	1,089	8,574	9
Baltimore	387	398	382	387	1.3%	373	337	398	3,360	9
Calvert	41	39	44	60	36.4%	40	29	60	361	9
Caroline	40	39	35	39	11.4%	44	35	52	398	9
Carroll	45	51	54	69	27.8%	49	42	69	445	9
Cecil	82	86	87	80	-8.0%	82	77	87	737	9
Charles	85	81	81	96	18.5%	90	81	101	807	9
Dorchester	54	52	47	48	2.1%	49	44	54	442	9
Frederick	85	93	87	88	1.1%	81	67	93	727	9
Garrett	42	49	49	48	-2.0%	48	42	54	433	9
Harford	74	72	82	86	4.9%	74	59	86	663	9
Howard	72	80	75	84	12.0%	79	72	84	707	9
Kent	13	13	12	12	0.0%	13	9	15	116	9
Montgomery	172	166	160	166	3.8%	166	156	178	1,491	9
Prince George's	262	262	269	316	17.5%	273	262	316	2,453	9
Queen Anne's	21	22	16	21	31.3%	24	16	33	213	9
St. Mary's	92	84	78	80	2.6%	90	78	103	807	9
Somerset	32	37	37	37	0.0%	35	30	37	312	9
Talbot	38	36	35	29	-17.1%	39	29	44	350	9
Washington	127	127	133	133	0.0%	144	121	191	1,297	9
Wicomico	106	101	92	97	5.4%	96	87	109	865	9
Worcester	54	57	63	60	-4.8%	64	54	78	578	9



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FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	8,436	8,415	8,337	8,335	0.0%	8,529	8,335	8,761	76,760	9
Allegany	99	99	98	100	2.0%	107	98	116	962	9
Anne Arundel	158	159	164	161	-1.8%	167	158	180	1,503	9
Baltimore (City)	4,946	4,935	4,863	4,841	-0.5%	4,988	4,841	5,135	44,891	9
Baltimore	594	583	600	602	0.3%	603	583	626	5,424	9
Calvert	60	61	63	70	11.1%	57	46	70	510	9
Caroline	39	39	38	36	-5.3%	38	36	40	346	9
Carroll	37	36	41	44	7.3%	37	32	44	330	9
Cecil	125	127	120	126	5.0%	124	120	127	1,120	9
Charles	113	113	112	111	-0.9%	109	104	113	978	9
Dorchester	29	28	27	26	-3.7%	29	26	32	260	9
Frederick	175	168	171	171	0.0%	175	168	180	1,578	9
Garrett	55	53	52	56	7.7%	51	43	56	455	9
Harford	284	281	272	272	0.0%	286	272	300	2,572	9
Howard	64	62	59	61	3.4%	66	59	73	597	9
Kent	18	18	18	15	-16.7%	17	15	18	149	9
Montgomery	546	549	551	551	0.0%	556	545	577	5,007	9
Prince George's	599	601	575	568	-1.2%	601	568	622	5,411	9
Queen Anne's	22	21	22	22	0.0%	22	20	23	196	9
St. Mary's	98	101	110	121	10.0%	103	95	121	931	9
Somerset	45	51	50	50	0.0%	47	44	51	427	9
Talbot	30	26	28	28	0.0%	28	26	30	256	9
Washington	191	196	193	188	-2.6%	196	188	208	1,767	9
Wicomico	74	73	74	74	0.0%	80	73	92	724	9
Worcester	35	35	36	41	13.9%	41	35	47	366	9



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FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	3,078	3,071	3,057	3,052	-0.2%	3,097	3,052	3,157	27,876	9
Allegany	57	58	58	58	0.0%	58	57	60	525	9
Anne Arundel	103	100	102	103	1.0%	104	100	106	933	9
Baltimore (City)	1,313	1,301	1,299	1,294	-0.4%	1,330	1,294	1,371	11,973	9
Baltimore	220	223	216	216	0.0%	218	216	223	1,966	9
Calvert	39	40	38	37	-2.6%	38	36	40	340	9
Caroline	36	36	32	33	3.1%	35	32	36	317	9
Carroll	27	29	29	29	0.0%	27	25	29	247	9
Cecil	67	66	67	66	-1.5%	67	65	69	600	9
Charles	67	69	69	70	1.4%	68	63	70	612	9
Dorchester	26	26	26	26	0.0%	26	25	27	233	9
Frederick	95	96	95	92	-3.2%	93	90	96	838	9
Garrett	43	39	42	42	0.0%	42	39	45	381	9
Harford	113	113	107	100	-6.5%	113	100	121	1,017	9
Howard	51	54	57	56	-1.8%	55	51	57	492	9
Kent	10	10	10	10	0.0%	10	10	11	91	9
Montgomery	302	304	306	310	1.3%	301	295	310	2,711	9
Prince George's	172	171	163	169	3.7%	173	163	178	1,554	9
Queen Anne's	20	20	20	20	0.0%	19	18	20	175	9
St. Mary's	42	41	43	43	0.0%	41	38	43	367	9
Somerset	21	21	21	21	0.0%	22	21	25	199	9
Talbot	19	19	19	19	0.0%	18	17	19	161	9
Washington	159	162	164	166	1.2%	165	159	169	1,485	9
Wicomico	53	50	51	50	-2.0%	53	50	56	473	9
Worcester	23	23	23	22	-4.3%	21	19	23	186	9



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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	74	59	39	49	25.6%	58	89	526	780	9
Allegany	5	0	0	0		1	5	5	9	9
Anne Arundel	1	0	0	1		2	12	19	23	9
Baltimore (City)	44	36	27	27	0.0%	33	51	295	403	9
Baltimore	1	6	2	2	0.0%	4	10	35	52	9
Calvert	2	0	0	0		0	2	3	10	9
Caroline	0	0	0	3		0	3	4	4	9
Carroll	0	0	0	0		0	1	3	3	9
Cecil	1	2	2	0	-100.0%	1	2	9	23	9
Charles	0	0	0	1		1	5	9	16	9
Dorchester	0	2	0	1		0	2	3	3	9
Frederick	3	2	0	1		1	3	8	17	9
Garrett	0	0	2	0	-100.0%	1	3	5	4	9
Harford	3	3	3	3	0.0%	3	7	28	28	9
Howard	0	0	0	0		0	2	3	5	9
Kent	0	0	0	2		0	2	2	3	9
Montgomery	0	0	0	1		3	22	26	52	9
Prince George's	2	1	1	3	200.0%	2	7	18	50	9
Queen Anne's	0	0	0	0		0	0	0	3	9
St. Mary's	0	0	0	1		1	5	6	21	9
Somerset	1	0	1	0	-100.0%	1	2	5	5	9
Talbot	0	4	0	0		0	4	4	8	9
Washington	0	2	0	3		2	4	18	17	9
Wicomico	4	1	0	0		1	4	8	10	9
Worcester	7	0	1	0	-100.0%	1	7	10	11	9



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Mar-10

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	12.2	12.5	11.4	13.0	13.5%	12	9	13	104	9	
Allegany	2.6	3.0	4.7	6.1	30.3%	4	3	6	37	9	
Anne Arundel	16.5	16.2	14.7	15.6	6.0%	15	11	17	133	9	
Baltimore (City)	4.3	4.8	4.6	5.4	16.4%	4	3	5	39	9	
Baltimore	12.6	11.8	10.1	12.2	21.5%	11	9	13	98	9	
Calvert	9.6	12.0	19.0	12.6	-33.7%	12	7	19	111	9	
Caroline	36.3	37.8	18.8	19.0	1.3%	34	19	45	309	9	
Carroll	9.9	11.4	9.6	12.8	32.5%	10	9	13	91	9	
Cecil	20.5	21.0	22.1	20.4	-7.9%	19	14	22	172	9	
Charles	12.9	13.9	12.2	12.7	3.6%	11	7	14	101	9	
Dorchester	27.3	29.8	10.0	15.0	50.0%	26	10	34	235	9	
Frederick	22.5	20.2	9.2	13.6	47.5%	23	9	34	209	9	
Garrett	7.0	6.0	6.3	6.3	0.0%	6	4	10	58	9	
Harford	13.3	13.3	11.6	13.3	14.6%	12	9	14	111	9	
Howard	12.5	12.1	11.8	15.2	27.9%	12	9	15	104	9	
Kent	7.3	8.0	9.3	12.0	28.6%	7	5	12	67	9	
Montgomery	12.6	14.5	15.2	15.9	4.5%	16	13	23	147	9	
Prince George's	17.6	16.8	15.6	17.0	8.9%	15	11	18	137	9	
Queen Anne's	8.3	10.3	11.0	12.0	9.1%	9	7	12	85	9	
St. Mary's	40.2	45.6	40.6	45.0	10.8%	34	19	46	303	9	
Somerset	25.0	26.0	22.0	31.3	42.4%	23	16	31	208	9	
Talbot	6.0	7.2	7.2	14.4	100.0%	8	5	14	72	9	
Washington	19.9	22.4	23.4	27.7	18.3%	21	15	28	187	9	
Wicomico	21.1	19.0	20.7	23.9	15.2%	18	12	24	166	9	
Worcester	33.0	37.8	45.4	49.0	7.9%	33	20	49	294	9	



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Mar-10

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	13.1	13.2	13.2	12.9	-1.7%	13	13	14	120	9
Allegany	9.0	9.9	9.8	10.0	2.0%	10	9	11	90	9
Anne Arundel	9.3	9.4	9.6	10.1	4.3%	10	9	10	87	9
Baltimore (City)	13.1	13.2	13.1	12.6	-3.3%	13	13	14	119	9
Baltimore	15.2	14.9	15.4	15.4	0.3%	15	15	16	139	9
Calvert	15.0	15.3	15.8	17.5	11.1%	14	12	18	128	9
Caroline	15.1	15.1	16.9	16.0	-5.3%	15	12	17	139	9
Carroll	7.4	7.2	8.2	8.8	7.3%	7	6	9	66	9
Cecil	11.4	11.5	10.9	11.5	5.0%	12	11	13	107	9
Charles	16.5	16.5	16.4	16.3	-0.9%	15	13	17	139	9
Dorchester	9.7	9.3	9.0	8.7	-3.7%	10	9	11	87	9
Frederick	11.7	11.2	11.4	11.4	0.0%	13	11	15	115	9
Garrett	10.0	9.6	9.5	10.2	7.7%	9	8	10	83	9
Harford	14.2	14.1	13.6	13.6	0.0%	14	14	15	129	9
Howard	7.1	6.9	6.6	6.8	3.4%	7	7	8	66	9
Kent	12.0	12.0	12.0	10.0	-16.7%	11	10	12	99	9
Montgomery	19.5	19.6	19.7	19.7	0.0%	20	19	21	180	9
Prince George's	14.6	14.5	13.9	13.7	-1.2%	15	14	15	131	9
Queen Anne's	10.0	10.5	11.0	11.0	0.0%	11	10	12	97	9
St. Mary's	16.3	16.8	18.3	20.2	10.0%	17	16	20	156	9
Somerset	7.5	8.5	8.3	8.3	0.0%	8	7	9	71	9
Talbot	10.0	8.7	9.3	9.3	0.0%	9	9	10	85	9
Washington	11.9	13.1	12.9	11.8	-8.7%	12	11	13	109	9
Wicomico	9.3	9.1	9.3	9.3	0.0%	10	9	12	91	9
Worcester	8.8	8.8	12.0	13.7	13.9%	11	9	14	98	9



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Mar-10

CHILD FATALITIES- NEW -- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
	1	2	0	0		2	0	4	14	9
Allegany	0	0	0	0		0	0	0	0	9
Anne Arundel	0	0	0	0		0	0	0	0	9
Baltimore (City)	0	0	0	0		0	0	1	3	9
Baltimore	1	0	0	0		0	0	1	2	9
Calvert	0	0	0	0		0	0	0	0	9
Caroline	0	0	0	0		0	0	0	0	9
Carroll	0	0	0	0		0	0	0	0	9
Cecil	0	0	0	0		0	0	0	0	9
Charles	0	0	0	0		0	0	0	0	9
Dorchester	0	0	0	0		0	0	0	0	9
Frederick	0	0	0	0		0	0	1	1	9
Garrett	0	0	0	0		0	0	0	0	9
Harford	0	0	0	0		0	0	0	0	9
Howard	0	0	0	0		0	0	0	0	9
Kent	0	0	0	0		0	0	0	0	9
Montgomery	0	0	0	0		0	0	1	3	9
Prince George's	0	1	0	0		0	0	1	2	9
Queen Anne's	0	0	0	0		0	0	0	0	9
St. Mary's	0	0	0	0		0	0	0	0	9
Somerset	0	0	0	0		0	0	0	0	9
Talbot	0	0	0	0		0	0	0	0	9
Washington	0	1	0	0		0	0	1	2	9
Wicomico	0	0	0	0		0	0	1	1	9
Worcester	0	0	0	0		0	0	0	0	9



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: Mar-10

CHILD FATALITIES- NEW -- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Dec-09	Jan-10	Feb-10	Mar-10		Average	Minimum	Maximum	Total	Periods
	0	2	0	0		0	0	2	4	9
Allegany	0	0	0	0		0	0	0	0	9
Anne Arundel	0	0	0	0		0	0	0	0	9
Baltimore (City)	0	0	0	0		0	0	1	1	9
Baltimore	0	0	0	0		0	0	0	0	9
Calvert	0	0	0	0		0	0	0	0	9
Caroline	0	0	0	0		0	0	0	0	9
Carroll	0	0	0	0		0	0	0	0	9
Cecil	0	0	0	0		0	0	0	0	9
Charles	0	0	0	0		0	0	1	1	9
Dorchester	0	0	0	0		0	0	0	0	9
Frederick	0	0	0	0		0	0	0	0	9
Garrett	0	0	0	0		0	0	0	0	9
Harford	0	1	0	0		0	0	1	1	9
Howard	0	0	0	0		0	0	0	0	9
Kent	0	0	0	0		0	0	0	0	9
Montgomery	0	0	0	0		0	0	0	0	9
Prince George's	0	0	0	0		0	0	0	0	9
Queen Anne's	0	0	0	0		0	0	0	0	9
St. Mary's	0	0	0	0		0	0	0	0	9
Somerset	0	0	0	0		0	0	0	0	9
Talbot	0	0	0	0		0	0	0	0	9
Washington	0	1	0	0		0	0	1	1	9
Wicomico	0	0	0	0		0	0	0	0	9
Worcester	0	0	0	0		0	0	0	0	9



**Department of Human Resources
Family Investment Administration
Reporting Period: April-10**

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	% Change	Average	Minimum	Maximum	Total	Periods
Total Food Supplement Program Recipients	541,413	538,394	549,908	558,731	1.6%	528,007	491,262	558,731	705,582	SFY 2010
Recipient Households	255,424	254,519	260,500	264,603	1.6%	248,705	230,155	264,603	371,792	SFY 2010
\$ Value Disbursed	\$70,756,445	\$70,514,609	\$72,411,255	\$72,714,898	0.4%	\$69,101,421	\$64,144,215	\$72,714,898	\$586,386,039	SFY 2010
Cases Closed	21,580	19,528	19,354	21,678	12.0%	19,466	14,983	21,678	187,420	SFY 2010
Applications Taken	28,607	19,141	27,776	27,849	0.3%	26,229	19,141	29,664	277,479	SFY 2010
Approvals	24,856	18,623	25,335	25,781	1.8%	23,570	18,623	26,402	244,032	SFY 2010
Denials	7,694	6,317	8,058	7,512	-6.8%	6,982	5,781	8,058	63,941	SFY 2010
	Oct-09	Nov-09	Dec-09	Jan-10	% Change	Average	Minimum	Maximum	Total	Periods
Payment Error Rate	7.86%	7.23%	7.79%	7.38%	-5.3%	7.38%	5.64%	7.21%	7.38%	FFYTD 2010
Overpayment Error Rate	7.47%	6.46%	6.91%	5.92%	-14.3%	5.92%	4.65%	5.59%	5.92%	FFYTD 2010
Underpayment Error Rate	0.39%	0.77%	0.88%	1.46%	65.9%	1.46%	0.62%	1.72%	1.46%	FFYTD 2010
State-reported Negative error rate	15.15%	14.40%	15.63%	16.73%	7.0%	16.73%	13.76%	16.18%	16.73%	FFYTD 2010

MEDICAID

	REPORTING PERIOD					YEAR-TO-DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	% Change	Average	Minimum	Maximum	Total	Periods
Applications Taken (CC, LTC & SSI)	29,511	21,476	31,019	30,108	-2.9%	27,085	21,476	31,019	270,848	SFY 2010
Approvals (CC, LTC & SSI)	23,852	18,037	25,187	25,017	-0.7%	21,992	17,193	25,187	219,923	SFY 2010
Denials (CC, LTC & SSI)	18,199	15,527	20,868	20,764	-0.5%	17,732	13,716	20,868	177,323	SFY 2010
Community Care Cases	281,382	290,253	284,082	296,943	4.5%	284,028	277,278	296,943	/	SFY 2010
Applications Taken	28,048	20,402	29,330	28,476	-2.9%	25,763	20,402	29,330	257,633	SFY 2010
Approvals	20,914	15,984	22,305	22,010	-1.3%	19,706	15,614	22,305	197,055	SFY 2010
Denials	16,784	14,236	18,959	18,872	-0.5%	16,338	12,776	18,959	163,381	SFY 2010

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					YEAR-TO-DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	68,937	67,301	67,060	66,526	-0.8%	67,341	62,844	71,506	70,909	SFY 2010
Recipient Families	27,591	27,049	26,982	26,851	-0.5%	27,041	25,489	28,486	43,030	SFY 2010
% of TANF 60 Month Families	6.9%	6.9%	6.8%	6.7%	-1.5%	6.8%	6.5%	7.4%	/	SFY 2010
\$ Value Disbursed	\$12,084,532	\$11,987,049	\$11,552,813	\$11,547,731	0.0%	11,750,737	10,951,770	12,553,036	117,507,366	SFY 2010
Cases Closed	2,678	2,714	2,602	3,936	51.3%	2,857	2,453	3,936	28,566	SFY 2010
Applications Taken	5,348	3,585	5,808	6,397	10.1%	5,456	3,585	6,397	54,557	SFY 2010
Approvals	2,169	1,923	2,193	3,046	38.9%	2,606	1,923	3,230	26,064	SFY 2010
Approved and "New" to the TCA Program	512	495	486	648	33.3%	642	486	786	6,415	SFY 2010
Approved and Returning to the TCA Program	1,657	1,428	1,707	2,398	40.5%	1,965	1,428	2,466	19,649	SFY 2010
Denials	3,323	3,215	3,500	4,145	18.4%	3,735	3,215	4,471	37,353	SFY 2010
Payment Accuracy Rate	96.60%	96.02%	97.01%	97.41%	0.4%	97.41%	94.00%	97.84%	/	FFY 2009; 10/09-1/10
Federal Work Participation Rate	42.3%	42.1%	43.1%	43.5%	0.9%	43.5%	40.4%	43.5%	43.5%	FFYTD '10
YTD Job Placements	4,520	4,876	5,389	5,947	10.4%	661	589	5,947	5,947	SFY 2010
QUARTERLY MEASURES	Jul-Sep 08	Oct-Dec 08	Jan-Mar 09	Apr-Jun 09	% Change	Average	Minimum	Maximum	Total	Periods
Earnings Gain Rate	40%	50%	52%	51%	-2.9%	48%	40%	52%		Closed Cases Jul '08-Jun '09
Employment Retention Rate	74%	70%	73%	73%	0.6%	73%	70%	74%		Closed Cases Jul '08-Jun '09



**Department of Human Resources
Family Investment Administration**

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TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	Average		Minimum	Maximum	Total	Periods	
Recipients	19,438	19,120	19,501	19,567	0.3%	18,919	17,735	19,567	29,596	SFY 2010	
\$ Value Disbursed	\$3,524,733	\$3,470,509	\$3,549,037	\$3,572,314	0.7%	3,437,565	3,227,849	3,572,314	34,375,647	SFY 2010	
Cases Closed	1,435	1,402	1,324	1,668	26.0%	1,473	1,324	1,668	14,725	SFY 2010	
Applications Taken	3,854	2,667	4,047	3,891	-3.9%	3,674	2,667	4,116	36,744	SFY 2010	
Approvals	1,658	1,282	1,608	1,792	11.4%	1,630	1,282	1,819	16,303	SFY 2010	
Denials	2,848	2,386	2,980	2,813	-5.6%	2,715	2,357	3,062	27,152	SFY 2010	

HOME ENERGY PROGRAMS

	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	Average		Minimum	Maximum	Total	Periods	
Electric Universal Service Program											
Recipient Households	9,696	8,895	12,944	9,301	-28.1%	11,372	0	17,060	113,715	SFY 2010	
\$ Value Disbursed	\$6,034,578	\$5,408,469	\$8,323,041	\$5,983,344	-28.1%	\$6,926,117	\$0	\$10,063,032	69,261,171	SFY 2010	
Applications	10,873	7,898	11,747	8,963	-23.7%	14,696	7,898	24,610	146,964	SFY 2010	
Approvals	10,427	7,920	11,128	10,365	-6.9%	11,665	7,059	16,787	116,654	SFY 2010	
Denials	1,642	1,576	1,789	2,703	51.1%	1,713	813	2,703	17,129	SFY 2010	
MD Energy Assistance Recipients											
Recipient Households	11,061	9,389	13,721	10,198	-25.7%	11,820	0	59,431	118,198	SFY 2010	
\$ Value Disbursed	\$4,222,165	\$3,113,627	\$4,554,651	\$3,209,988	-29.5%	\$3,977,352	\$0	\$19,388,290	39,773,520	SFY 2010	
Applications	11,594	8,532	12,595	9,481	-24.7%	15,412	8,532	25,307	154,117	SFY 2010	
Approvals	11,197	8,336	11,619	10,961	-5.7%	12,087	0	52,469	120,868	SFY 2010	
Denials	1,803	1,779	1,973	2,735	38.6%	1,891	826	3,095	18,914	SFY 2010	
Arrearage (one time only)											
Recipient Households	2,247	2,114	3,974	3,167	-20.3%	2,983	0	4,647	29,827	SFY 2010	
\$ Value Disbursed	\$2,274,382	\$2,084,908	\$4,242,561	\$3,390,992	-20.1%	\$3,054,699	\$0	\$4,764,834	\$30,546,989	SFY 2010	
Applications	2,870	1,780	3,975	2,565	-35.5%	3,456	1,780	5,216	34,562	SFY 2010	
Approvals	2,543	1,986	3,506	2,751	-21.5%	2,995	1,986	4,117	29,948	SFY 2010	
Denials	197	153	186	314	68.8%	323	153	574	3,234	SFY 2010	

REFUGEES AND ASYLEES

	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	Average		Minimum	Maximum	Total	Periods	
Refugee Employment Program Clients											
New Clients	48	47	53	30	-43.4%	52	10	75	522	SFY 2010	
# of Employment Placements	48	72	94	84	-10.6%	60	30	94	603	SFY 2010	
Average Wage	\$9.00	\$9.10	\$8.61	\$9.54	10.8%	9	8	10	90	SFY 2010	
% with Health Benefits	46%	88%	77%	88%	14.3%	1	0	1	8	SFY 2010	
Job Retention >90 Days	29	32	42	44	4.8%	49	29	78	485	SFY 2010	



Department of Human Resources
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APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Jan-10	Feb-10	Mar-10	Apr-10	Average		Minimum	Maximum			
	91.7%	91.9%	93.1%	93.1%	0.0%	92.8%	91.6%	94.7%		10	
Allegany	94.1%	94.7%	96.9%	98.7%	1.9%	97.5%	94.1%	100.0%		10	
Anne Arundel	82.5%	81.7%	85.9%	83.9%	-2.3%	85.9%	81.7%	90.5%		10	
Baltimore (City)	94.6%	95.4%	96.8%	96.9%	0.1%	96.1%	92.7%	98.3%		10	
Baltimore	79.6%	83.4%	83.9%	84.2%	0.4%	81.1%	75.4%	84.2%		10	
Calvert	98.1%	96.2%	97.5%	100.0%	2.6%	98.3%	96.2%	100.0%		10	
Caroline	97.0%	100.0%	100.0%	100.0%	0.0%	97.2%	91.1%	100.0%		10	
Carroll	96.5%	98.7%	91.9%	97.0%	5.5%	95.9%	91.9%	98.7%		10	
Cecil	92.7%	93.3%	94.8%	93.1%	-1.8%	90.8%	86.1%	94.8%		10	
Charles	91.6%	86.6%	88.6%	90.3%	1.9%	92.3%	86.6%	98.1%		10	
Dorchester	92.4%	85.4%	89.1%	95.0%	6.6%	90.7%	85.4%	95.0%		10	
Frederick	92.2%	92.1%	88.6%	92.5%	4.4%	91.9%	88.6%	93.0%		10	
Garrett	100.0%	100.0%	100.0%	80.0%	-20.0%	98.0%	80.0%	100.0%		10	
Harford	98.1%	95.2%	96.0%	95.0%	-1.0%	95.1%	86.0%	98.3%		10	
Howard	78.8%	84.1%	90.5%	98.3%	8.6%	91.5%	78.8%	98.3%		10	
Kent	95.6%	100.0%	95.0%	92.5%	-2.6%	97.4%	92.5%	100.0%		10	
Montgomery	96.8%	91.9%	92.6%	94.3%	1.8%	92.5%	87.9%	96.8%		10	
Prince George's	96.6%	98.5%	95.9%	96.7%	0.8%	94.4%	81.4%	98.5%		10	
Queen Anne's	78.7%	88.2%	91.0%	90.7%	-0.3%	90.3%	78.7%	95.9%		10	
St. Mary's	95.0%	94.3%	90.6%	84.2%	-7.1%	92.6%	84.2%	98.0%		10	
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	99.7%	96.7%	100.0%		10	
Talbot	100.0%	100.0%	96.9%	100.0%	3.2%	99.2%	96.9%	100.0%		10	
Washington	99.6%	98.0%	98.8%	98.9%	0.1%	98.7%	98.0%	99.6%		10	
Wicomico	94.8%	97.2%	100.0%	98.0%	-2.0%	95.3%	91.7%	100.0%		10	
Worcester	100.0%	100.0%	100.0%	100.0%	0.0%	98.9%	95.7%	100.0%		10	



Department of Human Resources
Family Investment Administration
 Reporting Period: April-10

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Jan-10	Feb-10	Mar-10	Apr-10	Average		Minimum	Maximum			
	77.4%	77.9%	77.9%	83.2%	6.8%	82.6%	77.4%	88.9%		10	
Allegany	97.1%	98.5%	96.6%	96.7%	0.1%	96.9%	94.3%	98.9%		10	
Anne Arundel	72.5%	70.6%	74.1%	77.0%	3.9%	82.6%	70.6%	95.3%		10	
Baltimore (City)	87.7%	90.8%	92.7%	94.0%	1.4%	92.3%	87.7%	94.4%		10	
Baltimore	58.2%	54.2%	52.4%	61.1%	16.6%	64.7%	52.4%	79.4%		10	
Calvert	95.8%	95.5%	96.5%	97.0%	0.5%	96.7%	95.5%	99.0%		10	
Caroline	82.1%	86.1%	91.0%	97.7%	7.4%	86.4%	81.1%	97.7%		10	
Carroll	77.5%	88.8%	77.7%	92.4%	18.9%	86.9%	77.5%	92.9%		10	
Cecil	91.2%	89.4%	93.7%	91.8%	-2.0%	92.5%	89.4%	94.3%		10	
Charles	88.4%	80.4%	80.4%	79.1%	-1.6%	85.4%	79.1%	91.3%		10	
Dorchester	78.7%	79.3%	81.4%	83.6%	2.7%	83.4%	78.7%	88.7%		10	
Frederick	68.9%	74.3%	74.7%	84.3%	12.9%	77.3%	68.9%	84.3%		10	
Garrett	100.0%	98.8%	100.0%	100.0%	0.0%	99.5%	97.9%	100.0%		10	
Harford	92.9%	89.1%	94.6%	95.4%	0.8%	92.9%	89.1%	95.4%		10	
Howard	44.5%	43.9%	57.6%	88.0%	52.8%	62.3%	43.9%	88.0%		10	
Kent	96.4%	97.2%	94.6%	100.0%	5.7%	97.8%	94.6%	100.0%		10	
Montgomery	79.3%	82.2%	82.1%	89.9%	9.5%	82.3%	75.3%	89.9%		10	
Prince George's	75.1%	75.8%	72.6%	77.2%	6.3%	80.1%	72.6%	86.9%		10	
Queen Anne's	78.3%	87.5%	85.0%	91.5%	7.7%	85.9%	78.3%	91.5%		10	
St. Mary's	92.2%	86.3%	82.4%	86.8%	5.3%	86.1%	78.7%	92.2%		10	
Somerset	99.1%	99.1%	98.0%	99.2%	1.2%	98.2%	96.0%	99.3%		10	
Talbot	98.7%	100.0%	98.8%	97.5%	-1.3%	97.0%	95.0%	100.0%		10	
Washington	97.7%	98.1%	99.3%	98.7%	-0.6%	98.7%	97.7%	99.4%		10	
Wicomico	85.8%	93.7%	97.0%	95.6%	-1.4%	82.0%	67.2%	97.0%		10	
Worcester	86.9%	83.6%	88.1%	89.2%	1.3%	90.0%	83.6%	97.1%		10	



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for April 2010

As of Date: 04/30/2010

Run Date: 05/02/2010

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP
Pending	Timely	3791	7034	182	2208	368
Pending	Ag Delay	92	685	187	335	38
Pending	CI Delay	54	1394	283	188	36
Pending	No Fault		1		9	8
	Total	3937	9114	652	2740	450
	Compliance	97.60%	91.10%	49.30%	86.80%	90.80%
Denied	Timely	2686	2806	125	3609	806
Denied	Ag Delay	461	1260	93	823	352
Denied	CI Delay	402	1897	150	742	144
Denied	No Fault	4	8		11	20
	Total	3553	5971	368	5185	1322
	Compliance	85.30%	69.00%	57.30%	81.40%	70.10%
Approved	Timely	2623	13448	8487	8904	3253
Approved	Ag Delay	218	2029	540	1126	694
Approved	CI Delay	118	493	390	657	344
Approved	No Fault	17	41	2	57	37
	Total	2976	16011	9419	10744	4328
	Compliance	92.30%	86.90%	94.00%	88.80%	82.50%
A+D	Timely	5309	16254	8612	12513	4059
A+D	Ag Delay	679	3289	633	1949	1046
A+D	CI Delay	520	2390	540	1399	488
A+D	No Fault	21	49	2	68	57
	Total	6529	21982	9787	15929	5650
	Compliance	88.70%	83.20%	93.10%	86.50%	79.70%

Avg Agency Delay, in days

23

52

19

42

72



Department of Human Resources
Family Investment Administration
 Reporting Period: April-10

Food Supplement Program Households With One or More Children Age 18 and Under FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 AVG
Allegany	2,249	2,287	2,309	2,354	2,377	2,396	2,417	2,397	2,410	2,407			2,360
Anne Arundel	5,648	5,864	5,914	6,019	6,058	6,172	6,175	6,089	6,200	6,325			6,046
Baltimore City	33,277	33,987	34,315	34,763	34,866	35,064	35,015	34,487	34,747	35,023			34,554
Baltimore	13,366	13,685	13,739	13,977	14,041	14,258	14,486	14,439	15,037	15,468			14,250
Calvert	1,344	1,378	1,428	1,475	1,486	1,521	1,541	1,532	1,552	1,550			1,481
Caroline	979	980	1,014	1,049	1,080	1,101	1,130	1,123	1,147	1,140			1,074
Carroll	1,641	1,666	1,712	1,774	1,752	1,814	1,850	1,860	1,893	1,912			1,787
Cecil Co.	2,353	2,403	2,443	2,518	2,541	2,595	2,639	2,646	2,674	2,714			2,553
Charles	2,362	2,413	2,435	2,481	2,529	2,556	2,577	2,528	2,579	2,670			2,513
Dorchester	1,416	1,453	1,462	1,485	1,495	1,509	1,520	1,507	1,536	1,539			1,492
Frederick	2,689	2,764	2,803	2,864	2,881	2,929	3,000	2,996	3,087	3,105			2,912
Garrett	752	766	782	794	786	803	802	811	807	825			793
Harford	3,514	3,615	3,669	3,761	3,783	3,848	3,873	3,855	3,943	3,996			3,786
Howard	2,085	2,168	2,215	2,268	2,318	2,417	2,498	2,501	2,623	2,675			2,377
Kent	451	451	461	490	499	507	515	510	513	526			492
Montgomery	8,551	8,773	9,006	9,393	9,564	9,835	10,068	10,076	10,345	10,496			9,611
Prince George's	16,517	17,024	17,413	17,909	18,237	18,439	18,588	18,356	18,988	19,652			18,112
Queen Anne's	540	552	571	596	616	653	696	707	722	728			638
St. Mary's	2,069	2,131	2,144	2,189	2,202	2,189	2,212	2,218	2,236	2,275			2,187
Somerset	919	946	958	977	978	988	984	988	985	996			972
Talbot	567	600	601	622	637	659	671	657	682	671			637
Washington	3,463	3,522	3,604	3,709	3,751	3,818	3,863	3,853	3,871	3,936			3,739
Wicomico	3,166	3,194	3,204	3,288	3,297	3,417	3,445	3,428	3,474	3,512			3,343
Worcester	1,088	1,099	1,117	1,126	1,164	1,208	1,248	1,240	1,254	1,270			1,181
TOTAL	111,006	113,721	115,319	117,881	118,938	120,696	121,813	120,804	123,305	125,411			118,889



Department of Human Resources
Family Investment Administration
 Reporting Period: April-10

Food Supplement Program Recipients Age 18 and Under FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 AVG
Allegany	4,335	4,430	4,469	4,542	4,569	4,628	4,678	4,633	4,643	4,648			4,558
Anne Arundel	11,725	12,117	12,134	12,353	12,394	12,626	12,617	12,400	12,604	12,918			12,389
Baltimore City	66,760	68,036	68,552	69,213	69,455	69,906	69,792	68,638	69,154	69,675			68,918
Baltimore	26,377	26,926	27,008	27,352	27,436	27,946	28,362	28,203	29,352	30,154			27,912
Calvert	2,680	2,749	2,841	2,929	2,939	3,013	3,038	2,994	3,025	3,011			2,922
Caroline	2,040	2,021	2,085	2,169	2,231	2,298	2,359	2,343	2,383	2,377			2,231
Carroll	3,216	3,258	3,360	3,478	3,444	3,547	3,600	3,608	3,671	3,714			3,490
Cecil Co.	4,831	4,946	4,990	5,137	5,166	5,246	5,306	5,305	5,400	5,496			5,182
Charles	4,788	4,872	4,903	4,972	5,036	5,080	5,116	5,019	5,129	5,292			5,021
Dorchester	2,734	2,815	2,847	2,888	2,908	2,928	2,951	2,935	2,980	2,989			2,898
Frederick	5,473	5,631	5,742	5,851	5,908	5,987	6,104	6,117	6,305	6,385			5,950
Garrett	1,476	1,502	1,539	1,555	1,537	1,559	1,560	1,565	1,550	1,571			1,541
Harford	7,197	7,392	7,500	7,658	7,678	7,811	7,847	7,815	7,972	8,079			7,695
Howard	4,187	4,354	4,442	4,520	4,639	4,824	4,966	4,980	5,251	5,357			4,752
Kent	864	860	884	936	950	966	974	955	960	981			933
Montgomery	17,773	18,270	18,724	19,414	19,732	20,295	20,767	20,816	21,314	21,585			19,869
Prince George's	33,932	34,906	35,508	36,299	36,784	37,347	37,610	37,116	38,373	39,530			36,741
Queen Anne's	1,116	1,143	1,204	1,255	1,285	1,355	1,424	1,451	1,472	1,468			1,317
St. Mary's	4,220	4,332	4,378	4,469	4,525	4,503	4,545	4,527	4,570	4,652			4,472
Somerset	1,891	1,949	1,957	2,007	2,010	2,049	2,038	2,028	2,010	2,037			1,998
Talbot	1,046	1,104	1,123	1,168	1,185	1,221	1,241	1,214	1,252	1,233			1,179
Washington	7,139	7,293	7,443	7,613	7,694	7,834	7,905	7,873	7,964	8,079			7,684
Wicomico	6,498	6,579	6,605	6,742	6,754	7,011	7,066	7,054	7,132	7,205			6,865
Worcester	2,123	2,141	2,198	2,214	2,292	2,348	2,414	2,389	2,425	2,469			2,301
TOTAL	224,421	229,626	232,436	236,734	238,551	242,328	244,280	241,978	246,891	250,905			238,815



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	Average		Minimum	Maximum	Total	Periods	
Allegany	144	133	140	131	-6.4%	136	0	146	1,359	10	
Anne Arundel	1	1	1	1	0.0%	1	0	1	9	10	
Baltimore (City)	6	6	6	3	-50.0%	5	0	7	52	10	
Baltimore	80	67	71	73	2.8%	73	0	80	731	10	
Baltimore	10	8	6	3	-50.0%	11	0	16	108	10	
Calvert	1	3	3	3	0.0%	2	0	3	16	10	
Caroline	1	0	0	0	0.0%	1	0	3	10	10	
Carroll	1	1	0	0	0.0%	1	0	2	10	10	
Cecil	2	2	2	4	100.0%	2	0	4	17	10	
Charles	1	0	1	1	0.0%	1	0	1	7	10	
Dorchester	1	1	1	0	-100.0%	1	0	4	14	10	
Frederick	0	6	6	2	-66.7%	2	0	6	19	10	
Garrett	0	0	0	0	0.0%	0	0	0	0	10	
Harford	3	3	3	2	-33.3%	2	0	4	21	10	
Howard	5	7	7	3	-57.1%	4	0	7	40	10	
Kent	0	1	1	1	0.0%	0	0	1	3	10	
Montgomery*											
Prince George's	23	15	20	23	15.0%	22	0	25	222	10	
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	10	
St. Mary's	4	4	4	5	25.0%	3	0	5	34	10	
Somerset	2	2	2	1	-50.0%	1	0	2	11	10	
Talbot	0	2	2	2	0.0%	1	0	2	6	10	
Washington	2	3	3	1	-66.7%	2	0	3	18	10	
Wicomico	1	1	1	2	100.0%	1	0	2	8	10	
Worcester	0	0	0	1	100.0%	0	0	1	4	10	

# of Vacant FIA PINS	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	Apr-10	FY 2011
Statewide	256.5	151.5	166	114.5	76.5	150	200	117	131	
Allegany	0	1	0	0	0	2	1	2	1	
Anne Arundel	10.5	6	10	10	6	12	18	7	3	
Baltimore (City)	115	80	77	61	28	59.5	84.5	57	73	
Baltimore	35.5	14	20	6.5	10.5	26.5	24	14	3	
Calvert	0	2	4.5	3.5	1	0	2	0	3	
Caroline	1	2	1	0	1	0	1	1	0	
Carroll	0	1	0	1	1	1	2.5	0	0	
Cecil	3.5	1	0	0	2	3	4	2	4	
Charles	8	4	2	2	1	3.5	5	1	1	
Dorchester	1	0	3	0	0	0	0	3	0	
Frederick	5	7	0	1	1.5	5	5	0	2	
Garrett	2	0	1	0	0.5	0	1	0	0	
Harford	7	8	4	0	1	0	4	2	2	
Howard	5.5	3	2	1	3	3	5	3	3	
Kent	4	2	0	0	0	1.5	0	0	1	
Montgomery*										
Prince George's	45	11.5	28.5	23.5	13	22	27	22	23	
Queen Anne's	1	0	0	0	0.5	0	2	0	0	
St. Mary's	6	0	4	1	2	3	6	1	5	
Somerset	0.5	0	1	0	1	0	0	0	1	
Talbot	0	1	0	0	1	0	0	0	2	
Washington	4	5	7	2	1	4	3	1	1	
Wicomico	2	3	1	2	1	4	5	0	2	
Worcester	0	0	0	0	0.5	0	0	1	1	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: April-10

LOCAL FIA POSITIONS

FIA	FY 2002	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FYTD 2010	FY 2011
Total PINS	2358.8	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	
# of Filled PINS	2102.3	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1637.9	
# of Vacant PINS*	256.5	151.5	166	114.5	76.5	150	200	117	131	
FIA Caseload**	454,726	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	
LDSS PINS Eliminated since 2002		266	355	403	399	408.5	415.32	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2010: FY 2010 vacancy data as of 4/30/10. Data reflects FTEs and does not include the 100 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2002-FY 2009.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: April-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437	269	254	222			5,538	6,098
Anne Arundel	1,226	1,446	950	828	625	604	591	446	594	537			7,847	7,328
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286	2,734	4,743	3,595			38,751	43,159
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395	901	1,382	1,282			19,144	20,166
Calvert	55	289	244	374	166	123	86	72	104	89			1,602	2,141
Caroline	562	545	384	249	146	104	111	93	135	66			2,395	2,586
Carroll	647	514	558	424	365	507	333	253	193	141			3,935	4,055
Cecil Co.	489	836	996	764	425	301	259	185	226	131			4,612	4,612
Charles	649	318	421	251	376	158	138	110	172	138			2,731	2,506
Dorchester	1,354	441	333	326	172	181	155	92	114	73			3,241	3,435
Frederick	1,006	417	545	409	496	425	539	342	479	298			4,956	4,755
Garrett	619	660	581	501	241	191	153	84	91	92			3,213	3,452
Harford	755	1,300	858	764	596	496	494	348	336	397			6,344	6,239
Howard	500	376	496	560	464	424	375	232	265	209			3,901	3,744
Kent	294	197	215	181	108	74	53	58	66	29			1,275	1,373
Montgomery	2,336	1,529	2,929	1,070	704	689	649	637	726	643			11,912	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301	753	1,333	1,130			15,377	15,045
Queen Anne's	399	240	186	184	90	85	107	50	68	47			1,456	1,396
St. Mary's	163	619	473	344	300	176	78	70	135	102			2,460	2,228
Somerset	264	354	309	230	104	95	111	115	106	70			1,758	2,426
Talbot	242	226	311	241	159	122	99	61	196	53			1,710	1,672
Washington	445	898	726	510	317	256	281	179	234	93			3,939	4,298
Wicomico	632	884	804	705	574	503	531	329	457	305			5,724	5,071
Worcester	243	486	379	361	201	207	184	119	186	97			2,463	2,224
TOTAL	25,735	23,242	20,574	18,577	13,228	12,216	11,746	8,532	12,595	9,839	0	0	156,284	161,487



Department of Human Resources
Family Investment Administration
 Reporting Period: April-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009

COUNTY	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	FY09 TOTAL	2009 Goal
Allegany	971	843	817	808	528	419	410	256	232	154	93	1	5,532	5,603
Anne Arundel	478	814	928	862	720	361	402	542	520	597	416	11	6,651	6,305
Baltimore City	3,623	2,863	2,093	2,404	4,918	7,441	5,162	3,920	1,858	2,573	2,191	189	39,235	39,134
Baltimore	2,784	2,336	1,733	1,788	1,242	1,753	1,513	1,436	1,419	1,070	1,256	39	18,369	17,700
Calvert	111	340	233	319	37	230	161	179	161	103	72	0	1,946	1,159
Caroline	426	391	391	293	134	233	168	114	103	69	29	0	2,351	2,137
Carroll	887	532	511	311	225	296	212	215	279	129	84	5	3,686	3,468
Cecil Co.	619	766	771	569	327	305	272	193	196	111	63	0	4,192	3,899
Charles	76	343	320	337	115	310	159	257	206	99	56	0	2,278	2,141
Dorchester	1,159	320	381	224	193	247	172	128	116	97	83	0	3,120	3,117
Frederick	754	382	399	441	518	524	358	349	249	154	187	8	4,323	3,915
Garrett	699	525	582	399	266	213	166	122	81	44	31	9	3,137	3,084
Harford	506	757	691	869	773	475	454	409	320	223	181	2	5,660	5,255
Howard	433	420	234	415	309	278	249	263	367	234	180	21	3,403	2,618
Kent	486	170	118	92	94	71	77	44	38	31	25	0	1,246	1,165
Montgomery	1,668	782	391	492	918	3,340	680	612	599	625	294	10	10,411	9,947
Prince George's	3,169	1,278	1,254	1,429	1,005	1,022	1,156	1,126	1,100	732	410	7	13,688	12,338
Queen Anne's	227	210	153	168	120	100	98	86	60	34	13	0	1,269	1,108
St. Mary's	79	306	318	285	124	227	201	237	157	59	31	1	2,025	1,950
Somerset	146	325	238	234	139	270	432	484	125	53	36	0	2,482	1,621
Talbot	133	178	210	170	204	176	140	118	98	58	35	0	1,520	1,252
Washington	285	625	624	500	340	470	255	251	315	182	58	0	3,905	3,472
Wicomico	146	308	348	435	419	494	684	553	588	530	119	2	4,626	4,167
Worcester	161	313	207	79	138	294	271	281	186	71	32	0	2,033	1,820
TOTAL	20,026	16,127	13,945	13,923	13,806	19,549	13,852	12,175	9,373	8,032	5,975	305	147,088	138,376



Department of Human Resources

Family Investment Administration

Reporting Period: April-10

OHEP Application Weatherization Requests, by month for FY 2010													
COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL
Allegany	391	332	294	335	251	174	196	91	101	91			2,256
Anne Arundel	452	571	318	328	291	324	249	309	304	139			3,285
Baltimore City	807	873	587	733	317	526	418	476	710	421			5,868
Baltimore	572	321	349	431	307	258	257	163	140	119			2,917
Calvert	6	70	63	97	40	36	10	15	12	13			362
Caroline	215	207	148	101	41	30	45	28	38	24			877
Carroll	117	103	100	63	63	100	44	26	22	14			652
Cecil Co.	42	85	139	89	42	45	18	12	10	21			503
Charles	122	75	108	62	97	51	41	27	42	29			654
Dorchester	91	32	24	18	21	17	15	5	10	4			237
Frederick	39	21	21	30	34	25	61	53	49	47			380
Garrett	86	153	131	115	32	24	196	24	33	27			821
Harford	293	469	254	257	239	183	167	112	115	119			2,208
Howard	21	10	18	9	11	9	8	5	3	6			100
Kent	31	19	18	20	3	3	4	4	5	1			108
Montgomery	703	460	1,023	373	199	190	121	190	176	110			3,545
Prince George's	433	246	171	162	126	142	140	96	119	167			1,802
Queen Anne's	67	32	14	19	8	6	15	9	6	5			181
St. Mary's	23	129	122	101	73	48	18	14	23	13			564
Somerset	16	31	27	19	3	5	2	3	4	1			111
Talbot	25	28	43	32	13	14	3	6	5	5			174
Washington	130	273	276	220	113	102	110	68	84	33			1,409
Wicomico	34	62	40	36	20	24	32	28	22	10			308
Worcester	62	69	38	43	12	4	9	7	8	6			258
TOTAL	4,778	4,671	4,326	3,693	2,356	2,340	2,179	1,771	2,041	1,425	0	0	29,580



Department of Human Resources

FIA

Reporting Period: April-10

OHEP Fund Balance, by month, for FY 2010

Category	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 YTD TOTAL
EUSP Appropriation													
Special Funds													\$37,000,000
Special State Funds (RGGI?MSEIF)													\$41,858,435
State General Funds (Deficiency)													
Special Fund (Dedicated Purpose)													
General fund													
Other													\$0
Total Appropriation													\$78,858,435
EUSP Bill Assistance													
Allocation													
Expenditures (DAFRS)	\$0	\$9,344,988	\$10,063,032	\$7,963,392	\$4,875,594	\$0	\$4,942,498	\$5,408,469	\$4,898,735				\$47,496,708
\$ Value Disbursed		\$9,344,988	\$10,063,032	\$7,963,392	\$8,045,826	\$8,094,502	\$6,034,578	\$5,408,469	\$8,323,041	\$5,983,344			\$69,261,171
Refunds	-\$19,744	-\$28,078	-\$111,307	-\$120,151	-\$247,407	-\$131,647	-\$50,623	-\$110,180	-\$856,943				-\$1,676,081
Net Expenditures	-\$19,744	\$9,316,910	\$9,951,725	\$7,843,241	\$4,628,187	-\$131,647	\$4,891,875	\$5,298,289	\$4,041,792	\$0	\$0	\$0	\$45,820,627
YTD Expenditures	-\$19,744	\$9,297,166	\$19,248,891	\$27,092,131	\$31,720,318	\$31,588,671	\$36,480,546	\$41,778,835	\$45,820,627	\$45,820,627	\$45,820,627	\$45,820,627	\$45,820,627
Balance	\$19,744	-\$9,297,166	-\$19,248,891	-\$27,092,131	-\$31,720,318	-\$31,588,671	-\$36,480,546	-\$41,778,835	-\$45,820,627	-\$45,820,627	-\$45,820,627	-\$45,820,627	-\$45,820,627
EUSP Arrearage													
Allocation													
Expenditures (DAFRS)	\$0	\$4,764,834	\$3,700,589	\$3,264,028	\$3,470,750	\$2,929,678	\$2,698,648	\$2,084,908	\$3,296,843				\$26,210,278
\$ Value Disbursed	\$0	\$4,764,834	\$3,700,589	\$3,264,028	\$3,470,750	\$3,353,944	\$2,274,382	\$2,084,908	\$4,242,561	\$3,390,992			\$30,546,989
Refunds		\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0				\$0
Net Expenditures	\$0	\$4,764,834	\$3,700,589	\$3,264,028	\$3,470,750	\$2,929,678	\$2,698,648	\$2,084,908	\$3,296,843	\$0	\$0	\$0	\$26,210,278
YTD Expenditures	\$0	\$4,764,834	\$8,465,423	\$11,729,451	\$15,200,201	\$18,129,879	\$20,828,527	\$22,913,435	\$26,210,278	\$26,210,278	\$26,210,278	\$26,210,278	\$26,210,278
Balance	\$0	-\$4,764,834	-\$8,465,423	-\$11,729,451	-\$15,200,201	-\$18,129,879	-\$20,828,527	-\$22,913,435	-\$26,210,278	-\$26,210,278	-\$26,210,278	-\$26,210,278	-\$26,210,278
EUSP Administration													
Allocation													\$3,700,000
Expenditures	\$89,152	\$368,806	\$126,675	\$213,341	\$303,757	\$255,959	\$181,339	\$65,243	\$314,428				\$1,918,699
YTD Expenditures	\$89,152	\$457,958	\$584,632	\$797,973	\$1,101,730	\$1,357,690	\$1,539,028	\$1,604,271	\$1,918,699	\$1,918,699	\$1,918,699	\$1,918,699	\$1,918,699
Balance	\$3,610,848	\$3,331,194	\$3,204,519	\$2,991,178	\$2,687,421	\$2,431,462	\$2,250,123	\$2,184,881	\$1,870,453	\$1,870,453	\$1,870,453	\$1,870,453	\$1,781,301
TOTAL EUSP Expenditures	\$89,152	\$14,478,628	\$13,890,296	\$11,440,761	\$8,650,102	\$3,185,637	\$7,822,485	\$7,558,619	\$8,510,005	\$0	\$0	\$0	\$75,625,684
TOTAL EUSP Balance	\$78,769,283	\$64,290,656	\$50,400,360	\$38,959,599	\$30,309,497	\$27,123,860	\$19,301,375	\$11,742,756	\$3,232,751	\$3,232,751	\$3,232,751	\$3,232,751	\$3,232,751

NOTE: EUSP \$ Value Disbursed includes MEAP and EUSP funds

Category	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 YTD TOTAL
MEAP Appropriation													
Carryover													\$0
1st QTR grant award				\$ 61,501,436									\$61,501,436
2nd QTR grant award							\$15,879,596	\$520,786					\$16,400,382
3rd QTR grant award										\$4,100,096			\$4,100,096
Contingency grant award							\$6,387,721						\$6,387,721
Leverage Grant received													\$0
Total Federal Fund Received	\$0	\$0	\$0	\$61,501,436	\$61,501,436	\$61,501,436	\$83,768,753	\$84,289,539	\$84,289,539	\$88,389,635	\$88,389,635	\$88,389,635	\$88,389,635
MEAP Expenditures													
Allocation													\$79,550,672
Furnace Repair/Replacement - DHCD	\$0	\$0	\$0	\$0		\$750,000							\$750,000
Net Expenditures (DAFR)	-\$355,252	-\$13,541	-\$336,674	-\$99,956	\$26,083,277	\$10,600,820	\$6,333,708	\$2,911,626	\$4,236,124				\$49,360,132
\$ Value Disbursed - Utilities	\$0	\$0	\$0	\$0	\$12,102,621	\$2,732,069	\$2,007,083	\$1,981,751	\$3,148,785	\$2,488,345			\$24,460,656
\$ Value Disbursed - non-DSS	\$0	\$0	\$0	\$0	\$8,475,000	\$0	\$1,000,000	\$350,000	\$0	\$300,000			\$10,125,000
\$ Value Disbursed - DSS	\$0	\$0	\$0	\$0	\$2,618,878	\$642,511	\$691,805	\$358,238	\$433,410				\$4,744,842
Total Value Disbursed	\$0	\$0	\$0	\$0	\$23,196,499	\$3,374,580	\$3,698,888	\$2,689,989	\$3,582,195	\$2,788,345	\$0	\$0	\$39,330,498
Refunds	-\$355,252	-\$13,541	-\$287,285	-\$93,551	-\$63,276	-\$33,903	-\$40,685	-\$53,636	-\$214,593				-\$1,155,721
Net Expenditures	-\$355,252	-\$13,541	-\$287,285	-\$93,551	\$23,133,223	\$3,340,677	\$3,658,203	\$2,636,353	\$3,367,603	\$2,788,345	\$0	\$0	\$49,360,132
YTD Expenditures	-\$355,252	-\$368,793	-\$656,078	-\$749,629	\$22,383,594	\$25,724,272	\$29,382,475	\$32,018,828	\$35,386,431	\$38,174,777	\$38,174,777	\$38,174,777	\$38,174,777
Balance	\$79,905,923	\$79,919,464	\$80,206,749	\$80,300,300	\$57,167,077	\$53,826,400	\$50,168,197	\$47,531,843	\$44,164,240	\$41,375,895	\$41,375,895	\$41,375,895	\$39,029,503
MEAP Administration													
Allocation													\$8,838,964
Expenditures	\$133,727	\$553,209	\$190,012	\$320,011	\$455,636	\$383,939	\$272,008	\$97,864	\$471,642				\$2,878,048
YTD Expenditures	\$133,727	\$686,936	\$876,948	\$1,196,960	\$1,652,595	\$2,036,534	\$2,308,543	\$2,406,407	\$2,878,048	\$2,878,048	\$2,878,048	\$2,878,048	\$2,878,048
Balance	\$8,705,236	\$8,152,027	\$7,962,015	\$7,642,004	\$7,186,368	\$6,802,429	\$6,530,421	\$6,432,557	\$5,960,915	\$5,960,915	\$5,960,915	\$5,960,915	\$5,960,915
TOTAL MEAP Expenditures	-\$221,524	\$539,668	-\$146,661	\$220,055	\$26,538,912	\$10,984,759	\$6,605,717	\$3,009,490	\$4,707,765	\$0	\$0	\$0	\$52,238,181
TOTAL MEAP Balance	\$88,611,159	\$88,071,492	\$88,218,153	\$87,998,098	\$61,459,186	\$50,474,426	\$43,868,710	\$40,859,220	\$36,151,454	\$36,151,454	\$36,151,454	\$36,151,454	\$36,151,454



Department of Human Resources

Family Investment Administration

Reporting Period: April-10

Energy Assistance Applications (To Be Entered), by month, for FY 2010												
Jurisdiction	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10
Allegany	60	64	50	94	0	0	0	0	0	0		
Anne Arundel	50	50	12	253	20	20	20	0	0	0		
Baltimore City	2,065	4,168	5,345	7,671	8,637	7,950	7,939	6,454	4,616	593		
Baltimore	150		150	100	0	0	100	25	50	0		
Calvert	1,133	1,650	971	715	325	100	130	0	0	0		
Caroline	62	103	18	3	0	0	0	0	0	0		
Carroll	220	500	450	500	407	279	140	0	0	0		
Cecil Co.	32	0	88	0	0	0	19	0	0	0		
Charles	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Dorchester	100	75	100	10	0	0	0	0	0	0		
Frederick	236	392	309	565	616	599	498	365	146			
Garrett	50	30	30	0	0	0	0	0	0	0		
Harford	536	671	570	508	429	379	189	276	215			
Howard	200		200	759	789	91	45	25	0	0		
Kent	156	152	128	52	26	24	18	14	0	0		
Montgomery	1,031	1,647	50	0	110	49	187	104	83			
Prince George's	150	50	50	170	35	50	175	93	25			
Queen Anne's	26	15	20	4	15	10	0	0	0	0		
St. Mary's	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Somerset	100		417	40	50	50	50	25	25	0		
Talbot	12		15	10	0	0	0	0	0	0		
Washington	65	151	125	0	0	0	13	0	0	0		
Wicomico	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
Worcester	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
TOTAL	6,434	9,718	9,098	11,454	11,459	9,601	9,523	7,381	5,160	593	0	0



Department of Human Resources

Family Investment Administration

Reporting Period: April-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,403	1,780	2,341	2,451	4.7%	2,505	1,780	3,002	25,046	10	
Allegany	2	1	5	8	60.0%	4	1	8	35	10	
Anne Arundel	157	96	130	137	5.4%	122	85	157	1,221	10	
Baltimore (City)	714	517	712	941	32.2%	876	517	1,180	8,756	10	
Baltimore	243	246	299	279	-6.7%	278	243	335	2,778	10	
Calvert	15	10	8	10	25.0%	10	8	15	98	10	
Caroline	7	2	3	0	-100.0%	4	0	10	41	10	
Carroll	8	3	10	8	-20.0%	9	3	13	89	10	
Cecil	6	9	10	4	-60.0%	8	4	11	75	10	
Charles	93	66	113	68	-39.8%	89	66	113	888	10	
Dorchester	1	6	10	14	40.0%	4	0	14	44	10	
Frederick	14	6	13	11	-15.4%	12	6	20	115	10	
Garrett	1	2	1	2	100.0%	1	1	2	14	10	
Harford	23	16	27	16	-40.7%	22	7	34	218	10	
Howard	16	16	27	47	74.1%	19	8	47	192	10	
Kent	1	2	2	0	-100.0%	2	0	5	16	10	
Montgomery	326	220	327	290	-11.3%	328	220	438	3,275	10	
Prince George's	658	479	516	551	6.8%	568	450	757	5,684	10	
Queen Anne's	0	1	5	4	-20.0%	3	0	5	30	10	
St. Mary's	57	49	76	21	-72.4%	88	21	165	879	10	
Somerset	8	0	7	2	-71.4%	5	0	10	49	10	
Talbot	11	5	9	11	22.2%	5	1	11	49	10	
Washington	18	10	11	13	18.2%	32	9	80	316	10	
Wicomico	16	17	16	11	-31.3%	14	7	26	139	10	
Worcester	8	1	4	3	-25.0%	5	1	8	45	10	



Department of Human Resources

Family Investment Administration

Reporting Period: April-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	30,759	22,203	32,156	32,833	2.1%	30,530	22,203	34,610	305,304	10	
Allegany	468	296	465	467	0.4%	490	296	629	4,898	10	
Anne Arundel	1881	1288	1970	1934	-1.8%	1,797	1,288	1,987	17,969	10	
Baltimore (City)	10,021	7,140	10,493	11,566	10.2%	10,422	7,140	12,019	104,219	10	
Baltimore	3521	2456	3307	3428	3.7%	3,318	2,456	3,816	33,180	10	
Calvert	364	236	305	369	21.0%	334	236	382	3,339	10	
Caroline	250	149	252	191	-24.2%	237	149	263	2,367	10	
Carroll	367	282	394	330	-16.2%	363	280	438	3,627	10	
Cecil	576	442	537	486	-9.5%	560	442	664	5,600	10	
Charles	744	555	924	839	-9.2%	763	555	924	7,631	10	
Dorchester	400	280	318	361	13.5%	344	280	400	3,438	10	
Frederick	701	604	877	765	-12.8%	726	604	877	7,263	10	
Garrett	177	103	186	140	-24.7%	159	103	198	1,592	10	
Harford	836	669	1037	948	-8.6%	818	642	1,037	8,177	10	
Howard	691	463	668	721	7.9%	597	463	721	5,969	10	
Kent	143	109	128	127	-0.8%	123	97	147	1,234	10	
Montgomery	1974	1505	2221	2233	0.5%	1,977	1,505	2,340	19,770	10	
Prince George's	4490	3388	5026	4834	-3.8%	4,541	3,388	5,451	45,409	10	
Queen Anne's	205	136	192	158	-17.7%	175	136	209	1,746	10	
St. Mary's	628	458	695	675	-2.9%	628	458	747	6,279	10	
Somerset	236	167	246	225	-8.5%	218	167	252	2,181	10	
Talbot	152	93	147	144	-2.0%	130	93	152	1,304	10	
Washington	861	661	863	924	7.1%	852	661	1,041	8,516	10	
Wicomico	770	526	667	726	8.8%	692	526	838	6,918	10	
Worcester	303	197	238	242	1.7%	268	197	340	2,678	10	



Department of Human Resources
Family Investment Administration
 Reporting Period: April-10

Voter Registration	REPORTING PERIOD					YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	% Change	Average	Minimum	Maximum	Total	Periods
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	136	98	138	118	-14.5%	139	98	188	1,393	10
Allegany	2	1	7	11	57.1%	5	0	15	53	10
Anne Arundel	13	0	5	5	0.0%	9	0	21	92	10
Baltimore (City)	28	33	22	29	31.8%	28	20	35	280	10
Baltimore	16	14	19	13	-31.6%	15	11	22	154	10
Calvert	5	4	2	3	50.0%	4	0	9	35	10
Caroline	1	1	1	1	0.0%	1	0	2	10	10
Carroll	8	3	5	1	-80.0%	5	1	11	51	10
Cecil	3	2	1	3	200.0%	3	0	7	29	10
Charles	2	1	1	2	100.0%	1	0	2	11	10
Dorchester	2	0	1	1	0.0%	2	0	6	16	10
Frederick	12	11	22	8	-63.6%	16	8	22	158	10
Garrett	0	0	0	0	0.0%	0	0	0	0	10
Harford	1	1	1	3	200.0%	2	0	4	19	10
Howard	1	0	1	0	-100.0%	1	0	2	6	10
Kent	0	0	2	0	-200.0%	1	0	2	6	10
Montgomery	2	1	2	2	0.0%	2	0	4	21	10
Prince George's	3	1	2	2	0.0%	3	1	5	27	10
Queen Anne's	5	2	6	1	-83.3%	3	0	8	30	10
St. Mary's	0	0	1	0	-100.0%	1	0	3	5	10
Somerset	3	0	2	1	-50.0%	3	0	5	28	10
Talbot	0	0	1	0	-100.0%	0	0	1	3	10
Washington	11	13	20	16	-20.0%	13	5	20	126	10
Wicomico	10	6	12	7	-41.7%	13	6	17	128	10
Worcester	8	4	2	9	350.0%	11	2	25	105	10



Department of Human Resources
Family Investment Administration
 Reporting Period: April-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	16,899	12,043	17,516	18,497	5.6%	16,853	12,043	19,001	168,529	10	
Allegany	239	140	220	222	0.9%	234	140	300	2,343	10	
Anne Arundel	881	669	890	886	-0.4%	890	669	1,062	8,899	10	
Baltimore (City)	7130	5002	7486	8198	9.5%	7,294	5,002	8,388	72,943	10	
Baltimore	1674	1098	1519	1619	6.6%	1,604	1,098	1,868	16,037	10	
Calvert	218	146	170	227	33.5%	203	146	235	2,025	10	
Caroline	143	89	144	91	-36.8%	135	89	155	1,354	10	
Carroll	177	155	203	178	-12.3%	193	146	244	1,930	10	
Cecil	303	249	294	245	-16.7%	295	245	350	2,952	10	
Charles	357	278	523	513	-1.9%	411	278	523	4,110	10	
Dorchester	273	194	209	241	15.3%	246	194	278	2,460	10	
Frederick	319	252	382	320	-16.2%	314	244	382	3,138	10	
Garrett	84	54	93	61	-34.4%	82	54	106	821	10	
Harford	496	370	639	610	-4.5%	486	370	639	4,860	10	
Howard	213	148	229	227	-0.9%	195	148	245	1,951	10	
Kent	90	52	82	74	-9.8%	73	52	99	728	10	
Montgomery	556	407	588	684	16.3%	546	407	684	5,464	10	
Prince George's	1934	1398	2158	2245	4.0%	1,986	1,398	2,440	19,857	10	
Queen Anne's	123	86	115	88	-23.5%	106	86	128	1,058	10	
St. Mary's	278	224	278	375	34.9%	255	188	375	2,546	10	
Somerset	160	122	165	163	-1.2%	151	122	174	1,508	10	
Talbot	88	58	86	90	4.7%	80	58	91	800	10	
Washington	479	369	478	529	10.7%	476	369	565	4,763	10	
Wicomico	490	344	404	446	10.4%	420	344	508	4,195	10	
Worcester	194	139	161	165	2.5%	179	139	212	1,787	10	



Department of Human Resources
Family Investment Administration
 Reporting Period: April-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	11,321	8,282	12,161	11,767	-3.2%	11,034	8,282	12,419	110,336	10	
Allegany	225	154	233	226	-3.0%	247	154	315	2,467	10	
Anne Arundel	830	523	945	906	-4.1%	776	523	945	7,757	10	
Baltimore (City)	2149	1588	2273	2398	5.5%	2,224	1,588	2,515	22,240	10	
Baltimore	1588	1098	1470	1517	3.2%	1,421	1,098	1,670	14,211	10	
Calvert	126	76	125	129	3.2%	118	76	138	1,181	10	
Caroline	99	57	104	99	-4.8%	96	57	117	962	10	
Carroll	174	121	176	143	-18.8%	156	121	177	1,557	10	
Cecil	264	182	232	234	0.9%	254	182	306	2,544	10	
Charles	292	210	287	256	-10.8%	262	210	292	2,622	10	
Dorchester	124	80	98	105	7.1%	92	56	124	918	10	
Frederick	356	335	460	426	-7.4%	385	301	460	3,852	10	
Garrett	92	47	92	77	-16.3%	76	47	92	757	10	
Harford	316	282	370	319	-13.8%	308	233	370	3,080	10	
Howard	461	299	411	447	8.8%	382	292	468	3,820	10	
Kent	52	55	42	53	26.2%	48	35	63	484	10	
Montgomery	1090	877	1304	1257	-3.6%	1,101	877	1,304	11,010	10	
Prince George's	1895	1510	2350	2036	-13.4%	1,984	1,510	2,350	19,841	10	
Queen Anne's	77	47	66	65	-1.5%	63	47	77	628	10	
St. Mary's	293	185	340	279	-17.9%	285	185	340	2,849	10	
Somerset	65	45	72	59	-18.1%	60	45	72	596	10	
Talbot	53	30	51	43	-15.7%	45	30	65	452	10	
Washington	353	269	354	366	3.4%	331	269	406	3,311	10	
Wicomico	254	159	235	262	11.5%	246	159	299	2,456	10	
Worcester	93	53	71	65	-8.5%	74	53	97	741	10	

*Data provided are for DHR local offices only.

**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: April-10



Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	252,807	249,415	249,499	247,921	-0.6%	251,563	247,921	253,423	N/A	10	
Number of Active Cases Added during the Month	3,508	2,634	4,020	3,869	-3.8%	3,650	2,634	4,064	36,504	10	
Number of Active Cases Subtracted during the Month	6,900	2,550	5,598	3,069	-45.2%	4,053	2,396	6,900	40,527	10	
Total Active Caseload at the End of the Month	249,415	249,499	247,921	248,721	0.3%	251,161	247,921	253,423	N/A	10	
In-state Caseload	218,710	218,789	217,230	217,984	0.3%	220,517	217,230	222,730	N/A	10	
Interstate Caseload	30,705	30,710	30,691	30,737	0.1%	30,644	30,517	30,737	N/A	10	
Interstate Cases Initiated By Maryland to Another State	15,590	15,570	15,574	15,564	-0.1%	15,616	15,564	15,665	N/A	10	
Interstate Cases Received By Maryland from Another States	14,694	14,722	14,705	14,770	0.4%	14,600	14,411	14,770	N/A	10	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	163,734	163,646	163,707	164,262	0.3%	164,638	163,646	165,879	N/A	10	
# of Children in the Caseload with Paternity Established	139,029	139,087	139,505	140,041	0.4%	139,725	139,029	140,278	N/A	10	
% of Children in the Caseload with Paternity Established	84.9%	85.0%	85.2%	85.3%	0.0%	84.9%	84.5%	85.3%	N/A	10	
# of Children Needing Paternity Established at the Beginning of the Month	25,667	24,705	24,559	24,202	-1.5%	25,017	24,202	25,667	N/A	10	
# of Children Needing Paternity Established Added during the Month	1,630	1,192	1,755	1,659	-5.5%	1,669	1,192	1,851	16,694	10	
# of Children Needing Paternity Established Subtracted during the Month	2,592	1,338	2,112	1,640	-22.3%	1,773	1,142	2,592	17,730	10	
# of Children Needing Paternity Established at the End of Month	24,705	24,559	24,202	24,221	0.1%	24,913	24,202	25,667	N/A	10	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	204,665	204,764	204,218	204,773	0.3%	204,937	204,218	205,352	N/A	10	
% of Cases in Caseload with a Support Order	82.1%	82.1%	82.4%	82.3%	0.0%	81.6%	81.0%	82.4%	N/A	10	
# of Cases Needing a Support Order Established at the Beginning of Month	47,810	44,750	44,735	43,703	-2.3%	46,535	43,703	48,091	N/A	10	
# of Cases Needing a Support Order Established Added during the Month	2,831	2,108	3,271	2,930	-10.4%	2,969	2,108	3,340	29,685	10	
# of Cases Needing a Support Order Established Subtracted during the Month	5,891	2,123	4,303	2,685	-37.6%	3,280	2,103	5,891	32,801	10	
# of Cases Needing a Support Order Established at the End of the Month	44,750	44,735	43,703	43,948	0.6%	46,224	43,703	48,091	N/A	10	



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: April-10

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 51,726,390	\$ 50,629,153	\$ 51,727,213	\$ 51,759,872	0.1%	\$ 51,275,077.88	\$ 50,629,153.06	\$ 51,759,872.08	\$ 512,750,779	10
Amount Distributed toward Current Support	\$ 31,472,936	\$ 31,023,480	\$ 34,648,375	\$ 33,191,362	-4.2%	\$ 31,917,108.76	\$ 29,869,155.62	\$ 34,648,375.49	\$ 319,171,088	10
Percent of Current Support Distributed	60.8%	61.3%	67.0%	64.1%	-2.9%	62.2%	58.6%	67.0%	N/A	10
Number of Cases with Current Support Due	132,698	132,500	132,858	132,923	0.0%	132,684	132,373	132,923	N/A	10
Number of Cases that had a Distribution toward Current Support	83,166	83,910	86,496	85,371	-1.3%	83,974	81,984	86,496	N/A	10
# of Cases that did not have a Distribution toward Current Support	49,532	48,590	46,362	47,552	2.6%	48,710	46,362	50,389	N/A	10
% of Cases that had a Distribution toward Current Support	62.7%	63.3%	65.1%	64.2%	-0.9%	63.3%	61.9%	65.1%	N/A	10

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,710,188,053	\$ 1,707,133,599	\$ 1,707,437,579	\$ 1,704,061,789	-0.2%	\$ 1,694,438,715.41	\$ 1,669,535,575.51	\$ 1,710,188,052.52	N/A	10
Amount Distributed toward Arrears	\$ 6,595,513	\$ 13,236,444	\$ 15,412,388	\$ 14,030,390	-9.0%	\$ 9,863,922.40	\$ 6,220,046.03	\$ 15,412,387.82	\$ 98,639,224	10
Percent of Arrears Distributed	0.4%	0.8%	0.9%	0.8%	-0.1%	0.6%	0.4%	0.9%	N/A	10
Number of Cases in Arrears	166,406	165,511	164,587	163,320	-0.8%	165,129	163,320	166,996	N/A	10
Number of Cases in Arrears that had a Distribution toward Arrears	42,653	46,361	53,969	51,489	-4.6%	47,973	40,969	56,425	N/A	10
Number of Cases in Arrears that did not have a Distribution toward Arrears	123,753	119,150	110,618	111,831	1.1%	117,156	107,745	126,027	N/A	10
Percent of Cases in Arrears that had a Distribution toward Arrears	25.6%	28.0%	32.8%	31.5%	-1.3%	29.1%	24.5%	34.4%	N/A	10

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 38,213,669	\$ 36,808,732	\$ 48,965,421	\$ 46,374,499	-5.3%	\$ 42,243,170.99	\$ 36,478,115.19	\$ 48,965,420.96	\$ 422,431,710	10
Total Number of Paying Cases	100,189	102,387	106,326	104,819	-1.4%	101,897	98,755	106,326	N/A	10
Percent of Paying Cases	52.8%	54.2%	56.1%	55.3%	-0.8%	53.8%	52.2%	56.1%	N/A	10
Number Children in Cases Receiving Support	106,310	108,144	111,873	110,527	-1.2%	107,790	104,867	111,873	N/A	10
Total Payment Issued (Transactions)	193,236	187,254	223,487	219,900	-1.61%	209,976	187,254	234,276	2,099,759	10
Checks Issued in Error	12	13	16	19	18.75%	15	11	19	154	10
Dollar Value of Payments Issued in Error	\$ 8,329	\$ 9,009	\$ 9,290	\$ 12,331	32.74%	\$ 10,429.56	\$ 4,046	\$ 14,775	\$ 104,296	10



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: April 2010

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Jan-10	Feb-10	Mar-10	Apr-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	199	196	161	202	25.5%	185	134	260	1,845	10
# of cases receiving payments from referrals	134	132	209	198	-5.3%	170	132	229	1,696	10
% of cases receiving payments from referrals	67.34%	67.35%	129.81%	98.02%	-24.5%	93.41%	67.34%	129.81%	91.92%	10
# of payments made via wage-withholding	55	70	72	118	63.9%	86	55	118	858	10
% of payments made via wage-withholding	41.04%	53.03%	34.45%	59.60%	73.0%	51.27%	34.45%	72.48%	50.59%	10
NPEP total payments made	\$862,229	\$ 819,269	\$ 1,013,114	\$ 1,069,713	5.6%	\$935,829	\$786,315	\$1,117,802	\$9,358,294	10

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU II. Reduce Violent Crimes Against Women and Children by 25% by 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
F1. Reduce by 10% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 2009: 8757 2010: 8335		
			# Reunifications: SFY 08: 1548 09: 1616 (through March): 1319		
			# Children receiving In-Home Services: June 2008: 3743 2009: 3539 March 2010: 3148		
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	21 jurisdictions are trained to date. The 2595 youth who are receiving in-home services and 7335 youth in out-of-home care in these jurisdictions are benefitting from FCP.	Trainings are rolling out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	7/14/09 - 11/30/09: Baltimore City	11/24/09			
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09	6 jurisdictions trained.		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	4 jurisdictions trained.		
	4/6/10 - 5/25/10 Baltimore County, Cecil, Harford	5/25/10	Training rolling out according to schedule.		
	Develop implementation plan to deliver the training to the provider community.	12/31/10		Work on this targeted to begin in fall of 2010.	
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	9/30/10	Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization. Currently 7 youth being served in the grant, which is on pace with the implementation schedule. Goal is to be serving 30 youth by June, and to be at the grant capacity of 40 by the end of this federal fiscal year.		

Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	9/30/10	Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.		
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	Fully operational CMEs with all statewide slots filled.	6/30/10	CMEs are up and running in all 3 regions. They are integrated into both SAMHSA grant processes, and we are in the process of partnering with them and our local DSS offices statewide to enroll additional children into the group home diversion slots. The City is ahead of the other 2 regions with regard to enrollment. We have regional meetings being scheduled with the CMEs and our local departments with the focus on filling all of our 75 statewide slots by the end of this fiscal year.		
Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 2009: 3539 2010: 3148 June March		
F2. Facilitate 780 adoptions.			FY 2008: 619 adoptions 2009: 770 adoptions 2010 (through 3/31/10): 529 FY FY		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	All cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	1) Reviewed 112 adoption cases 2) 76% of permanency plans were established timely 3) TPR had been granted in 82% of existing adoption cases and 50% of newly established plans 4) 86% of youth reviewed resided in a pre-finalized adoptive home	CRBC's first quarterly report was for reporting period July 1, 2009 - September 30, 2009	
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Schedule for development of Case Plan Policy to be decided, probably to begin in fall 2010.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.	
F3. Ensure that No More than 12% of Children are Placed in Group Homes by End of FY10				February 2010: Children in Group Homes: 954 Children in OOH placement: 8335 Total # Total #	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	

<p>Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.</p>	<p>TYTF is Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.</p>	<p>12/09</p>	<p>State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).</p>	<p>Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.</p>	
<p>Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.</p>	<p>The policy was issued, completing this action.</p>	<p>10/09 10/09</p>	<p>Policy was issued in September. # of children coming into care after policy was issued: Cumulative total since Oct 09: 1476</p>		
<p>Implement Maryland Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Implement Rural Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>F4. Increase to 75% the percent of children placed in family homes.</p>			<p>June 2009: 76.6% March 2010: 76.8%</p>	<p>February 2010: Total # Children in Family Homes: 6399 March 2010: Total # Children in OOH placement: 8337</p>	
<p>Implement FCP (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Placement policy (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Implement MD Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Implement Rural Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>F5. Increase by 10 points the percentage of children placed in their home jurisdiction (in both group homes and foster homes).</p>			<p>Family Homes: March 2009: 53% December 2009: 55% (3519 of 6399)</p>	<p>Group Homes: March 2009: 38% December 2009: 44% (437 out of 994)</p>	
<p>Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Placement policy (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.</p>	<p>Issue RFP and hold pre-proposal conference</p>	<p>11/09</p>	<p>RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.</p>		
	<p>Evaluate submitted Offers.</p>	<p>01/10 - 7/10</p>	<p>Offers received, and evaluation process has begun.</p>		
	<p>Award contracts.</p>	<p>11/1/2010</p>			
<p>F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less during FY10</p>			<p>FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.8% (105 of 2800 children)</p>		
<p>Implement MD Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Implement Rural Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Implement Care Management Entities (CME) contracts</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.</p>	<p>Work of developing model targeted to occur 2010.</p>	<p>12/31/10</p>		<p>Implementation schedule to be decided, probably first half of 2011.</p>	

PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.	Evaluation work targeted to occur during 2010.	12/31/10		Schedule for implementation of recommendations to be decided, probably during winter of 2011.	
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GDU VI. Improve the Marketable Skills of Maryland's Adult Workforce by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	10 training partnerships	6/10	<ul style="list-style-type: none"> - Internal program: Family Investment Aides (internal recruitment pipeline for case manager positions) - Partnerships are being negotiated, currently established or under development are: <ul style="list-style-type: none"> - DHCD (Weatherization Program) - Biotechnical Institute of Maryland - Maryland Center for Construction Education and Innovation - CVS/pharmacy (pharmacy internship program) - Maryland Center for Arts and Technology - Workforce Pipeline Solutions Interagency "Jump Start" Program (training and supportive services) - Open Society Institute - Baltimore Special Fund for Poverty Alleviation [Partner entities include: Center for Urban Families (training in multiple sectors); Civic Works (green jobs) ; Group Ministries (construction training), and Job Opportunities Task Force (construction pre-apprenticeship training)] - Survive and Thrive - Baltimore Ex-Offender Re-Entry Employment Program - DLLR (multiple positions) - BGE - Green Jobs/Energy Conservation Opportunity - DGS - Green Jobs/Energy Efficiency - Infant Mortality Reduction - Targeted Outreach efforts in Prince George's County - DBED - Internal placements and partnering with selected businesses to leverage training dollars - Policy Studies, Inc - areas such as document imaging and call center support 	<p>Family Investment Aides: 92 aides are working</p> <p>DHCD/Weatherization - 2 customers hired to date (1 remaining); 10 customers enrolled in training to date</p> <p>Biotechnical Institute: 2 customers trained to date</p> <p>Maryland Center for Arts and Technology: 42 customers trained to date; 21 graduates employed</p> <p>DLLR: 2 participants in paid internships</p> <p>Total number of individuals trained or in training: 54</p> <p>Total number of individuals working or enrolled in paid internships: 114</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10			

Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	Coordinate with strategic business partners, DLLR and GWIB to identify employment opportunities in targeted job sectors.		
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GDU XII End Childhood Hunger in Maryland by 2015					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
C. FY 2010 Sub Goal - Increase Participation Rate for Children by 8% to 66% (220440 of 334,000 eligible recipients 18 and younger)			March 2010: (246,891)		
			Step1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the responses, FIA has identified the following needs and corresponding actions:	The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions.	
			* The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so. Update: All jurisdictions have been trained for telephonic interviewing training.		

<p>Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.</p>	<p>Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done.</p>	<p>September 2010</p>	<p>* DHR will provide support to overcome 5 barriers cited by local offices: 1) Identifying funds to purchase telephone headsets for case managers (DOD State Administrative funding to be used); 2) Implementing best practices to manage the volume of walk-in applicants such that workers can be freed up from intake rotation; 3) OTHS is working to remove system barriers to scheduling telephone interviews; 4) Identifying ways make available the administrative time to mail out applications to redetermination population; and 5) Implementing procedures such that applications are signed. <i>Updates: 1) in process; 2) TA teams are going into the watch list of jurisdictions according to schedule; 3) on schedule for 6/10; 4) part of TA team's evaluation; 5) part of TA team's evaluation.</i></p>		
			<p>Step 2: June is the target date for automated system programming by ACS that will support scheduling of telephone interviews. Expansion of the use of the case information form to all redeterminations is on hold until FY 2011.</p>	<p>The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold until FY 2011.</p>	
			<p>Step 3: Starting in July 2010, we will be able to fully implement telephone interviews for all hardship reasons.</p>		
<p>Increase use of group redeterminations.</p>	<p>Group redeterminations used by 18 jurisdictions by June 2010.</p>	<p>June 2010</p>	<p>FIA surveyed local jurisdictions to obtain current information. Based on the analysis of this survey, DHR will provide support to overcome 3 barriers cited by local offices: 1) Identifying adequate space; 2) Identifying ways to free up staff; and 3) Managing schedule changes. <i>Update: The TA teams are working on these barriers with watch list jurisdictions according to schedule. April 20, 2010 StateStat response memo provides updates on Baltimore County and Howard County.</i></p>	<p>This is not appropriate for all jurisdictions so the expectation is not that all jurisdictions will use this strategy. CARES enhancement allowing scheduling for group redets is on schedule for FY11.</p>	

Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	September 2010	Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. <i>This has been done.</i>	DHR does not have authority to define the CBOs' activities. This program is still very new, with operational issues being sorted out between FNS and FIA.	
			Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <i>This has been done - we identified 10 jurisdictions that are not covered by the existing CBO partners.</i>		
			Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. <i>DHR is participating with the CBOs on their No Wrong Door Model Workgroup to expand the CBOs in the FSP Outreach Plan, as well as the volunteer CBOs whose staff are trained to help constituents apply using SAIL in jurisdictions not now covered by CBO outreach. However, the group is now focusing on expanding the number of SAIL-trained CBO's in Baltimore County, our current hot spot. We recently sent to FNS an addendum to our 2010 FSP Outreach Plan, which would add Associated Catholic Charities to the plan. We have also participated in conference calls with two CBOs that will be doing EIC outreach. Presentation about Plan was made to Washington County Board in February 2010. FIA has achieved at least partial approval for most CBOs in the Plan.</i>		
Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL.	42 additional CBOs trained. Increase total SAIL applications for FSP to 4500 per month.	September 2010	42 CBOs currently trained. Trainings scheduled for April and May. FSP applications via SAIL by month: September 2009: 3700 October 2009: 4255 November 2009: 3523 December 2009: 3925 January 2010: 4793 February 2010: 3190 March 2010: 4567 2010: 4634	# The increase in CBOs trained is based on expected interest from CBOs and may not increase as much as we plan.	April

<p>Implement customer care center in Baltimore that will handle SAIL applications for the metro area.</p>	<p>Fully functional customer care center.</p>	<p>June 2010</p>	<p>Center opened 11/30/09.</p>	<p>Initial focus is to handle FIA benefit applications filed via SAIL for Baltimore County, adding the other local departments in the Baltimore metro area over the next year. Currently evaluating operations of first center and considering whether to expand to Western MD.</p>	
<p>Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.</p>	<p>Reports produced and FSP information sent to potentially eligible families.</p>	<p>TBD based on MSDE's confidentiality concerns</p>	<p>Statement of Work for the Proof of Concept was approved by Montgomery County schools and sent to MSDE on March 3rd for their review and final approval.</p>	<p>Project is funded by a \$20,000 grant from Microsoft. Implementing the software statewide would require state investment.</p>	
<p>Work with the GOC and the Maryland Out of School Time Network to develop a strategy targeting families who utilize after school programs to promote FSP.</p>	<p>To be decided.</p>	<p>TBD</p>	<p>Partnership in development stages.</p>		
<p>Discuss with DHCD the possibility of working with the Community Action Agencies (CAA) to join our "no wrong doors" discussions and outreach efforts.</p>	<p>To be decided.</p>	<p>TBD</p>	<p>Discussions in preliminary phase.</p>		