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TTY USERS CALL VIA MD RELAY
June 3, 2010

MEMORANDUM:

To: Governor Martin O'Malley
Matthew Gallagher, Chief of Staff
Ted Dallas, Deputy Chief of Staff
Eloise Foster, Secretary, Department of Budget and Management
Elizabeth Harris, Chief Legal Counsel
Kristen Mahoney, Director, Governor's Office of Crime Control and Prevention
Beth Blauer, Director, StateStat
Andy Lauand, Director of Homeland Security
Elliot Schlanger, Secretary, Department of Information Technology
David Costello, Director, Governor's Delivery Unit

From: StateStat Team

Subject: Department of Public Safety and Correctional Services- Division of Correction and Patuxent Institution StateStat executive briefing memorandum for reporting period April 2010.

- Attached, for your consideration and review, please find a series of data observations and suggested lines of inquiry for the Department of Public Safety and Correctional Services- Division of Correction (DPSCS-DOC) and Patuxent Institution.

General Reporting Observations

For this Executive Briefing memorandum, the following issues are highlighted:

- Maryland Correctional Enterprises (MCE)
- Motor Vehicle Administration (MVA) Inmate IDs
- Overtime
- DNA Collection
- Office of Treatment Services

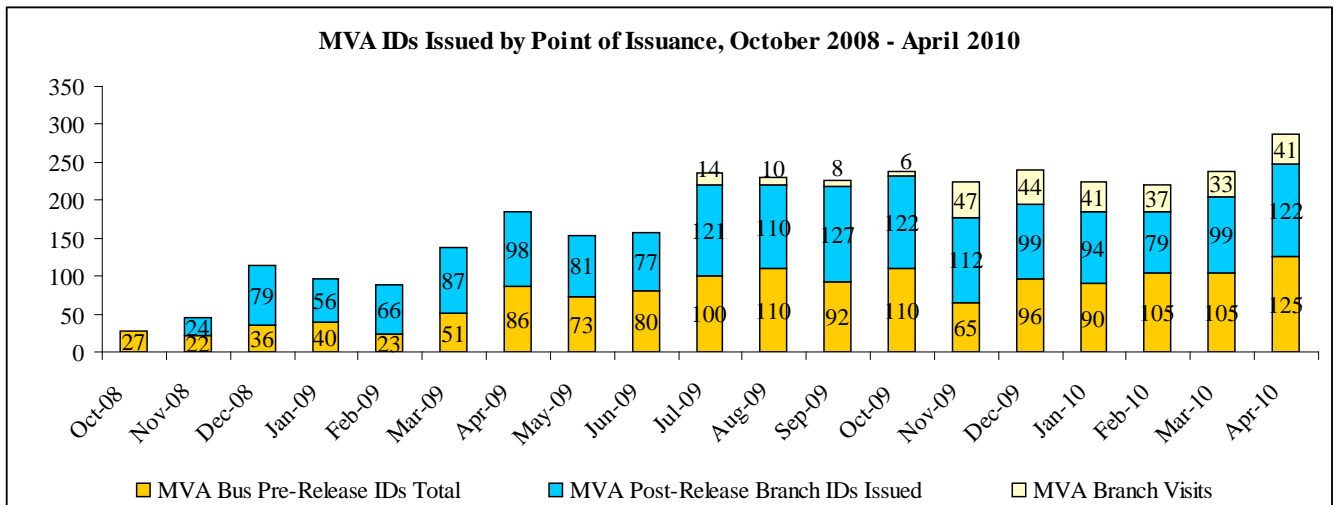
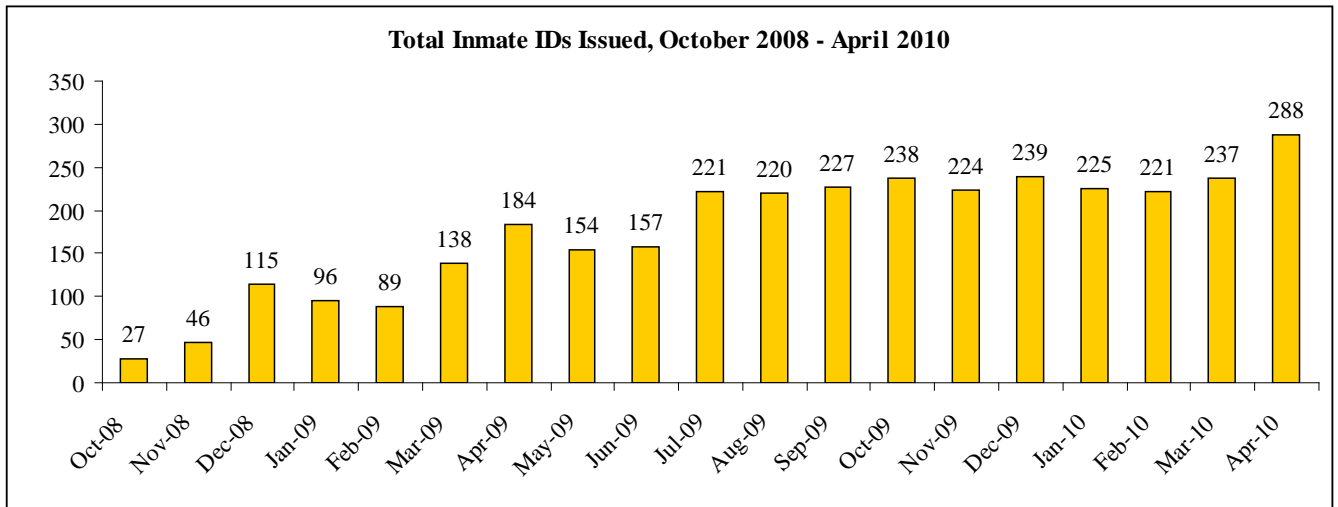
Maryland Correctional Enterprises (MCE)

- **Success Stories.** At the previous meeting, the panel requested that the Department provide a few examples of inmates who have had a significant success and/or given back to the community as part of their participation in MCE. The Department has provided some examples to StateStat.

- Work Crew Uniforms.** The panel will recall the previous discussion of a work crew observed by Beth Blauer in Baltimore City whose uniforms were in disrepair. According to DOC, it is the inmate's responsibility to keep the uniform laundered and in good repair. In some cases, inmates are allowed to wear DOC issue jeans and shirts. The Department noted that there is currently no formal inspections prior to leaving the facility, but the accompanying officer is expected to ensure the inmate's appearance is acceptable. As a result of the observations by StateStat, DOC is implementing formal uniform inspections for work details.

Motor Vehicle Administration (MVA) Inmate IDs

- Total IDs Issued.** The Department has now provided post-release ID numbers for April. With the contribution of post-release IDs, the Department showed a record number of IDs issued in April 2010.

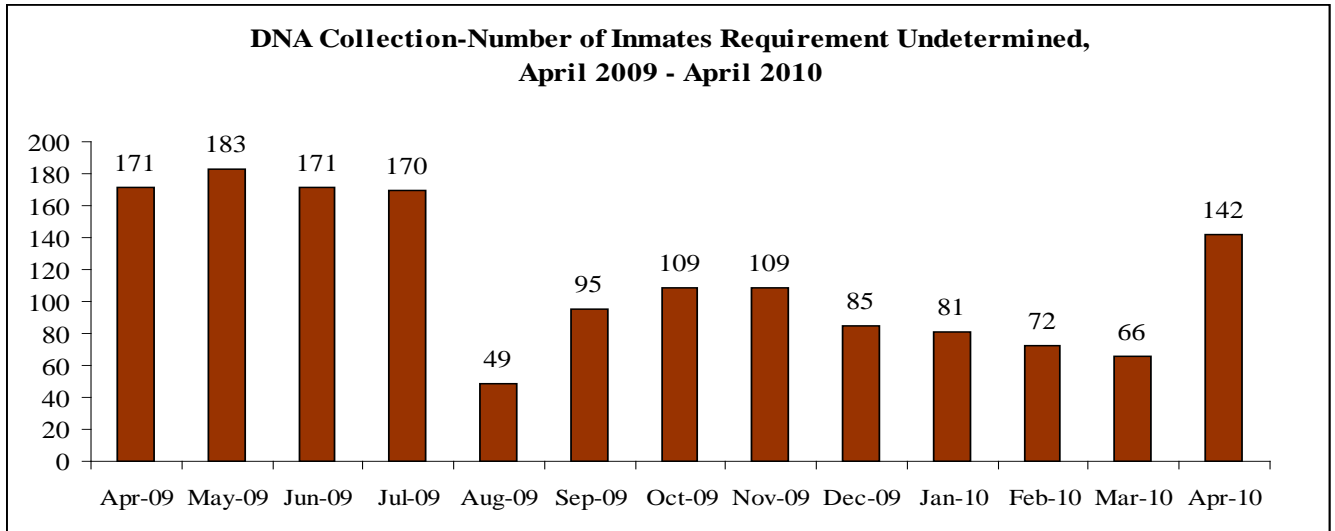


- Increasing post-release ID capacity.** The Department has set a goal of increasing post-release IDs by 10 percent by August 2010, largely through increased outreach by providing flyers, information cards, and training to community partners regarding the post-release ID program.

- **Educating Probation Agents.** At the previous meeting, the panel and DOC discussed efforts to educate agents at the Division of Parole and Probation (DPP) about the post-release ID program. The Department reports that it is planning to meet with DPP leadership by June 9th to educate them on the program and to meet with regional supervisors by June 30th to gain their assistance in educating probation agents on the ID program, with the goal to begin distribution of materials by July 1st.
- **MVA Issues.** At the last Motor Vehicle Administration (MVA) StateStat session, the MVA and DOC discussed several issues affecting the DOC's ability to reach full capacity on the MVA bus pre-release IDs. Current capacity for the buses is set at 50 per site. One major issue raised was that DOC does not provide a list of names to MVA two weeks in advance as set in the Memorandum of Understanding between MVA and DOC. As a result, DOC committed to providing the names for the next MVA bus visit on June 17th by June 3rd. In addition, DOC committed to providing 55 names for screening, with the idea that it will provide additional names if one inmate cannot be processed due to issues identified when MVA screens the names.
 - While DOC ran behind in providing the names to MVA by June 3rd for the June 17th visit, as agreed to at the May 25th, the Department is working with DOC institutions and the Social Security Administrator to provide the names in time for the next bus visit.
- **Inmate Refusals.** The Department has noted in the past that approximately 40 percent of inmates current refuse to participate in the MVA ID program, largely because they already have an ID or simply are not interested in participating. As a result, the Department has set goals for reducing inmate refusals to 20 percent by December 2010 by observing facilities with historically high refusal rates and working to improve processes at those facilities.
 - To further reduce inmate refusals, DOC has placed information cards about the inmate ID program at the office of the Public Defender and Baltimore Legal Aid.

DNA Collection

- **Requirement Undetermined.** The number of inmates whose requirement to collect DNA was undetermined rose 155 percent in April 2010 when compared with March 2010, and was the highest number of inmates undetermined since July 2009. The Department reports that the primary reason for the increase was due to a 52 percent increase in intakes at the Maryland Reception and Diagnostic Center (MRDCC) between February and April 2010. The Department also noted that case management staff is reviewing each undetermined case to make the appropriate determination.



OTS Utilization

- **Inpatient Utilization.** The number of cardiac inpatient days has increased to 89 in April 2010, the highest point since January 2009.
 - DOC responded that four “large” cases, or cases with stays longer than five days, were responsible for the increase in April. DOC is encouraging its contractual vendors to work on earlier detection.

