



Department of Human Resources  
StateStat

Reporting Period: May

**DHR Management Team**

Operations: **Brian L. Wilbon**

Programs: **Stacy L. Rodgers**

Chief of Staff: **Oronde Miller**

**Administrations:**

Social Services Administration: **Carnita White**

Family Investment Administration: **Kevin M. McGuire**

Child-Support Enforcement Administration: **Joseph A. Jackins, Jr.**

**Secretary Brenda Donald**

Appointed January 2007

PERSONNEL DATA

|                                 | TWO-WEEK REPORTING PERIODS |          |          |          | % Change | YEAR TO DATE |         |         |           |         |
|---------------------------------|----------------------------|----------|----------|----------|----------|--------------|---------|---------|-----------|---------|
|                                 | 04/06/10                   | 04/20/10 | 05/04/10 | 05/18/10 |          | Average      | Minimum | Maximum | Total     | Periods |
| <b>OVERTIME (HOURS)</b>         | 10,127.5                   | 12,348.8 | 12,618.1 | 10,535.5 |          |              |         |         |           |         |
| Office of the Secretary         | 13.9                       | 0.0      | 10.5     | 8.4      | -20.0%   | 16.1         | 0.0     | 145.3   | 433.6     | 27      |
| Operations                      | 0.0                        | 25.6     | 0.0      | 31.8     | 0.0%     | 55.0         | 0.0     | 262.5   | 1,485.0   | 27      |
| Social Services                 | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 10.9         | 0.0     | 96.0    | 293.9     | 27      |
| Family Investment               | 393.5                      | 309.5    | 257.0    | 144.0    | 0.0%     | 0.1          | 0.0     | 3.5     | 3.5       | 27      |
| Community Services              | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 0.0          | 0.0     | 0.0     | 0.0       | 27      |
| Child-Support Enforcement       | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 17.8         | 0.0     | 60.6    | 481.6     | 27      |
| LDSS                            | 9,720.1                    | 12,013.7 | 12,350.6 | 10,350.8 | -16.2%   | 7,185.3      | 6,401.3 | 8,018.0 | 194,003.9 | 27      |
| <b>SICK LEAVE (DAYS)</b>        |                            |          |          |          |          |              |         |         |           |         |
| Office of the Secretary         | 60.9                       | 61.9     | 68.8     | 51.5     | -25.1%   | 65.1         | 27.4    | 112.7   | 1,758.8   | 27      |
| Operations                      | 141.2                      | 158.1    | 157.4    | 146.8    | -6.7%    | 141.1        | 99.0    | 180.2   | 3,809.1   | 27      |
| Social Services                 | 54.9                       | 40.8     | 39.4     | 29.3     | -25.6%   | 35.7         | 20.4    | 57.1    | 964.0     | 27      |
| Family Investment               | 77.5                       | 78.4     | 76.3     | 103.8    | 36.0%    | 74.6         | 44.3    | 120.4   | 2,013.7   | 27      |
| Community Services              | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 0.0          | 0.0     | 0.0     | 0.0       | 27      |
| Child-Support Enforcement       | 263.0                      | 232.0    | 219.7    | 217.0    | -1.2%    | 215.9        | 153.2   | 286.8   | 5,828.7   | 27      |
| LDSS                            | 2,987.6                    | 2,803.4  | 2,889.8  | 2,894.9  | 0.2%     | 2,598.4      | 2,031.1 | 3,057.0 | 70,156.5  | 27      |
| <b>ACCIDENT LEAVE (DAYS)</b>    |                            |          |          |          |          |              |         |         |           |         |
| Office of the Secretary         | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 5.3          | 0.0     | 25.0    | 142.3     | 27      |
| Operations                      | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 4.4          | 0.0     | 12.0    | 118.2     | 27      |
| Social Services                 | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 0.1          | 0.0     | 1.4     | 2.4       | 27      |
| Family Investment               | 0.0                        | 1.0      | 0.0      | 0.0      | 0.0%     | 0.2          | 0.0     | 4.2     | 4.7       | 27      |
| Community Services              | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 0.0          | 0.0     | 0.0     | 0.0       | 27      |
| Child-Support Enforcement       | 21.0                       | 21.3     | 21.1     | 14.4     | 0.0%     | 2.5          | 0.0     | 31.2    | 68.7      | 27      |
| LDSS                            | 131.9                      | 190.3    | 154.1    | 126.1    | -18.2%   | 76.4         | 38.0    | 152.4   | 2,062.5   | 27      |
| <b>UNSCHEDULED LEAVE (DAYS)</b> |                            |          |          |          |          |              |         |         |           |         |
| Office of the Secretary         | 6.9                        | 5.5      | 0.0      | 0.0      | 0.0%     | 12.3         | 0.0     | 27.0    | 331.7     | 27      |
| Operations                      | 2.1                        | 8.0      | 11.0     | 7.7      | -30.0%   | 6.5          | 0.0     | 21.6    | 175.8     | 27      |
| Social Services                 | 3.5                        | 5.7      | 4.2      | 5.4      | 28.6%    | 4.2          | 0.0     | 16.4    | 113.8     | 27      |
| Family Investment               | 17.7                       | 13.9     | 16.8     | 8.1      | -51.8%   | 2.9          | 0.0     | 10.2    | 77.2      | 27      |
| Community Services              | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 0.0          | 0.0     | 0.0     | 0.0       | 27      |
| Child-Support Enforcement       | 13.3                       | 27.4     | 34.9     | 26.3     | -24.6%   | 21.3         | 0.0     | 42.8    | 575.2     | 27      |
| LDSS                            | 484.4                      | 552.7    | 506.6    | 426.6    | -15.8%   | 471.1        | 246.9   | 630.0   | 12,720.7  | 27      |
| <b>FROI TO IWIF</b>             |                            |          |          |          |          | 12.05555556  | 4       | 19      | 217       | 18      |
| Secretary                       | 0                          | 0        | 1        | 0        | 0.0%     | 0.2          | 0.0     | 2.0     | 5.0       | 26      |
| Social Services                 | 8                          | 9        | 13       | 11       | -15.4%   | 12.0         | 3.0     | 23.0    | 311.0     | 26      |
| Family Investment               | 0                          | 0        | 0        | 0        | 0.0%     | 0.2          | 0.0     | 1.0     | 6.0       | 26      |
| Community Services              | 0                          | 0        | 0        | 0        | 0.0%     | 0.0          | 0.0     | 0.0     | 0.0       | 26      |
| Child-Support Enforcement       | 1                          | 0        | 0        | 1        | 0.0%     | 0.7          | 0.0     | 2.0     | 18.0      | 26      |
| <b>FROLAG &gt; 3 DAYS</b>       |                            |          |          |          |          | 4.55555556   | 1       | 9       | 82        | 18      |
| Secretary                       | 0                          | 0        | 0        | 0        | 0.0%     | 0.1          | 0.0     | 2.0     | 3.0       | 26      |
| Social Services                 | 2                          | 2        | 5        | 3        | 0.0%     | 4.8          | 1.0     | 14.0    | 125.0     | 26      |
| Family Investment               | 0                          | 0        | 0        | 0        | 0.0%     | 0.1          | 0.0     | 1.0     | 2.0       | 26      |
| Community Services              | 0                          | 0        | 0        | 0        | 0.0%     | 0.0          | 0.0     | 0.0     | 0.0       | 26      |
| Child-Support Enforcement       | 0                          | 0        | 0        | 0        | 0.0%     | 0.1          | 0.0     | 1.0     | 3.0       | 26      |



**Department of Human Resources  
LDSS Personnel  
Reporting Period: May 10**

**TOTAL OVERTIME BY JURSDICTION**

|                 | TWO-WEEK REPORTING PERIODS |          |          |          | % Change | YEAR TO DATE |         |         |          |         |
|-----------------|----------------------------|----------|----------|----------|----------|--------------|---------|---------|----------|---------|
|                 | 04/06/10                   | 04/20/10 | 05/04/10 | 05/18/10 |          | Average      | Minimum | Maximum | Total    | Periods |
| Allegany        | 300.5                      | 256.0    | 275.0    | 270.0    | -1.8%    | 263.6        | 123.0   | 380.0   | 7,118.2  | 27      |
| Anne Arundel    | 565.4                      | 495.0    | 592.6    | 561.0    | -5.3%    | 547.0        | 279.0   | 906.0   | 14,769.0 | 27      |
| Baltimore City  | 2707.3                     | 5249.5   | 5738.3   | 3548.6   | -38.2%   | 1,345.1      | 883.6   | 2,495.6 | 36,317.8 | 27      |
| Baltimore       | 751.0                      | 827.0    | 598.1    | 775.0    | 29.6%    | 244.8        | 58.0    | 513.0   | 6,610.5  | 27      |
| Calvert         | 243.0                      | 249.0    | 246.0    | 248.5    | 1.0%     | 280.2        | 226.0   | 333.5   | 7,564.6  | 27      |
| Caroline        | 279.5                      | 283.0    | 295.5    | 287.5    | -2.7%    | 273.6        | 231.0   | 355.0   | 7,386.6  | 27      |
| Carroll         | 264.5                      | 265.3    | 323.9    | 278.0    | -14.2%   | 276.8        | 260.2   | 297.0   | 7,473.8  | 27      |
| Cecil Co.       | 239.0                      | 254.3    | 260.5    | 250.0    | -4.0%    | 262.5        | 239.0   | 332.0   | 7,087.1  | 27      |
| Charles         | 284.1                      | 295.4    | 285.1    | 294.9    | 3.4%     | 294.0        | 213.5   | 444.0   | 7,937.0  | 27      |
| Dorchester      | 264.5                      | 260.5    | 268.5    | 251.0    | -6.5%    | 266.9        | 240.0   | 312.5   | 7,207.1  | 27      |
| Frederick       | 326.7                      | 290.2    | 316.9    | 267.3    | -15.7%   | 277.7        | 244.5   | 374.6   | 7,497.3  | 27      |
| Garrett         | 251.3                      | 285.1    | 252.0    | 251.8    | -0.1%    | 258.0        | 251.0   | 273.0   | 6,965.3  | 27      |
| Harford         | 266.3                      | 414.5    | 275.5    | 382.1    | 38.7%    | 332.1        | 181.8   | 438.7   | 8,967.2  | 27      |
| Howard          | 556.4                      | 349.7    | 334.3    | 377.2    | 12.8%    | 282.7        | 183.0   | 451.8   | 7,633.2  | 27      |
| Kent            | 275.5                      | 248.3    | 249.5    | 246.0    | -1.4%    | 256.2        | 246.0   | 275.5   | 6,916.5  | 27      |
| Montgomery      | 94.3                       | 89.5     | 85.0     | 134.5    | 58.2%    | 129.9        | 32.0    | 265.0   | 3,506.9  | 27      |
| Prince George's | 605.0                      | 267.0    | 568.9    | 422.0    | -25.8%   | 244.9        | 138.5   | 368.0   | 6,612.5  | 27      |
| Queen Anne's    | 246.0                      | 246.0    | 246.0    | 246.1    | 0.0%     | 247.9        | 214.0   | 287.1   | 6,694.3  | 27      |
| Somerset        | 69.0                       | 54.0     | 84.0     | 69.0     | -17.9%   | 99.7         | 30.0    | 178.6   | 2,691.5  | 27      |
| St. Mary's      | 105.6                      | 147.1    | 90.9     | 82.3     | 0.0%     | 3.6          | 0.0     | 55.3    | 96.0     | 27      |
| Talbot          | 247.5                      | 255.0    | 216.0    | 250.0    | 15.7%    | 249.6        | 63.0    | 375.0   | 6,738.3  | 27      |
| Washington      | 264.1                      | 433.5    | 267.0    | 417.0    | 56.2%    | 331.8        | 234.5   | 595.6   | 8,959.0  | 27      |
| Wicomico        | 287.0                      | 322.0    | 316.1    | 256.0    | -19.0%   | 257.8        | 231.0   | 299.0   | 6,959.7  | 27      |
| Worcester       | 226.6                      | 176.8    | 165.0    | 185.0    | 12.1%    | 159.1        | 69.0    | 216.0   | 4,295.9  | 27      |
| <b>TOTAL</b>    | 9720.1                     | 12013.7  | 12350.6  | 10350.8  |          |              |         |         |          |         |



**Department of Human Resources  
LDSS Personnel  
Reporting Period: May 10**

**ON CALL OVERTIME BY JURSDICTION**

|                 | 04/06/10      | 04/20/10      | 05/04/10      | 05/18/10      | % Change | Average | Minimum | Maximum | Total    | Periods |
|-----------------|---------------|---------------|---------------|---------------|----------|---------|---------|---------|----------|---------|
| Allegany        | 243.5         | 241.0         | 246.0         | 241.0         | -2.0%    | 248.2   | 123.0   | 364.0   | 6,702.0  | 27      |
| Anne Arundel    | 565.4         | 459.0         | 592.6         | 555.0         | -6.3%    | 497.1   | 279.0   | 906.0   | 13,420.4 | 27      |
| Baltimore City  | 0.0           | 0.0           | 0.0           | 0.0           | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0      | 27      |
| Baltimore       | 192.0         | 201.2         | 229.0         | 187.8         | -18.0%   | 230.8   | 58.0    | 513.0   | 6,232.5  | 27      |
| Calvert         | 243.0         | 249.0         | 246.0         | 248.5         | 1.0%     | 249.3   | 199.5   | 291.0   | 6,730.2  | 27      |
| Caroline        | 246.0         | 246.0         | 246.0         | 246.0         | 0.0%     | 252.7   | 217.0   | 300.5   | 6,823.5  | 27      |
| Carroll         | 264.5         | 265.3         | 280.3         | 275.5         | -1.7%    | 276.8   | 260.2   | 297.0   | 7,473.8  | 27      |
| Cecil Co.       | 239.0         | 246.0         | 246.0         | 246.0         | 0.0%     | 250.7   | 183.0   | 327.0   | 6,767.6  | 27      |
| Charles         | 243.0         | 244.5         | 244.0         | 245.0         | 0.4%     | 251.6   | 182.5   | 286.4   | 6,793.2  | 27      |
| Dorchester      | 246.0         | 246.0         | 246.0         | 245.0         | -0.4%    | 249.1   | 236.0   | 263.5   | 6,727.0  | 27      |
| Frederick       | 246.0         | 246.0         | 246.0         | 246.0         | 0.0%     | 250.6   | 244.5   | 273.0   | 6,767.5  | 27      |
| Garrett         | 251.3         | 256.3         | 252.0         | 251.8         | -0.1%    | 258.0   | 251.0   | 273.0   | 6,965.3  | 27      |
| Harford         | 197.3         | 336.0         | 203.8         | 293.0         | 43.8%    | 258.7   | 140.5   | 360.0   | 6,986.0  | 27      |
| Howard          | 246.0         | 224.0         | 239.8         | 208.0         | -13.3%   | 257.3   | 183.0   | 440.0   | 6,946.8  | 27      |
| Kent            | 246.0         | 246.0         | 246.0         | 246.0         | 0.0%     | 250.7   | 246.0   | 264.0   | 6,768.0  | 27      |
| Montgomery      | 0.0           | 0.0           | 0.0           | 0.0           | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0      | 27      |
| Prince George's | 180.0         | 219.0         | 183.5         | 181.0         | -1.4%    | 225.1   | 138.5   | 324.0   | 6,079.0  | 27      |
| Queen Anne's    | 246.0         | 246.0         | 246.0         | 246.1         | 0.0%     | 247.9   | 214.0   | 287.1   | 6,694.3  | 27      |
| Somerset        | 69.0          | 54.0          | 84.0          | 69.0          | -17.9%   | 92.0    | 30.0    | 177.1   | 2,483.8  | 27      |
| St. Mary's      | 0.0           | 0.0           | 0.0           | 0.0           | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0      | 27      |
| Talbot          | 247.5         | 255.0         | 216.0         | 250.0         | 15.7%    | 249.4   | 63.0    | 375.0   | 6,733.8  | 27      |
| Washington      | 246.0         | 246.0         | 231.0         | 246.0         | 6.5%     | 249.3   | 228.0   | 264.0   | 6,730.8  | 27      |
| Wicomico        | 246.0         | 246.0         | 246.0         | 246.0         | 0.0%     | 250.2   | 231.0   | 279.0   | 6,754.5  | 27      |
| Worcester       | 182.5         | 170.0         | 165.0         | 185.0         | 12.1%    | 157.8   | 69.0    | 216.0   | 4,259.9  | 27      |
| <b>TOTAL</b>    | <b>5086.0</b> | <b>5142.3</b> | <b>5135.0</b> | <b>5157.7</b> |          |         |         |         |          |         |



## Department of Human Resources LDSS Personnel

Reporting Period: May 10

### SICK LEAVE BY JURSDICTION

|                 | TWO-WEEK REPORTING PERIODS |               |               |               | % Change |         |         |         |          |         |
|-----------------|----------------------------|---------------|---------------|---------------|----------|---------|---------|---------|----------|---------|
|                 | 04/06/10                   | 04/20/10      | 05/04/10      | 05/18/10      |          | Average | Minimum | Maximum | Total    | Periods |
| Allegany        | 80.8                       | 82.9          | 105.0         | 79.8          | -24.0%   | 80.7    | 33.3    | 110.8   | 2,180.2  | 27      |
| Anne Arundel    | 112.3                      | 112.1         | 138.3         | 117.9         | -14.8%   | 114.0   | 58.1    | 151.4   | 3,077.3  | 27      |
| Baltimore City  | 1160.0                     | 1092.0        | 1109.0        | 1140.0        | 2.8%     | 1,054.2 | 766.0   | 1,274.0 | 28,463.5 | 27      |
| Baltimore       | 208.0                      | 216.4         | 173.0         | 199.0         | 15.0%    | 187.1   | 63.6    | 263.5   | 5,051.0  | 27      |
| Calvert         | 25.9                       | 24.0          | 20.7          | 20.5          | -1.0%    | 29.3    | 16.1    | 41.3    | 790.1    | 27      |
| Caroline        | 22.0                       | 26.0          | 18.0          | 16.0          | -11.1%   | 26.3    | 11.0    | 44.0    | 709.0    | 27      |
| Carroll         | 60.0                       | 67.4          | 68.5          | 53.4          | -22.0%   | 55.9    | 34.4    | 82.4    | 1,510.3  | 27      |
| Cecil Co.       | 118.5                      | 71.0          | 68.4          | 54.4          | -20.5%   | 83.4    | 50.6    | 125.6   | 2,251.4  | 27      |
| Charles         | 58.0                       | 46.0          | 54.0          | 51.0          | -5.6%    | 31.5    | 10.0    | 81.5    | 850.0    | 27      |
| Dorchester      | 60.6                       | 46.8          | 49.5          | 53.0          | 7.1%     | 48.3    | 29.1    | 71.8    | 1,305.3  | 27      |
| Frederick       | 82.8                       | 58.0          | 72.0          | 36.0          | -50.0%   | 55.4    | 26.7    | 76.0    | 1,495.8  | 27      |
| Garrett         | 25.0                       | 28.5          | 19.5          | 20.0          | 2.6%     | 25.8    | 10.0    | 42.0    | 697.0    | 27      |
| Harford         | 100.0                      | 95.0          | 61.0          | 69.0          | 13.1%    | 79.3    | 49.8    | 102.1   | 2,141.0  | 27      |
| Howard          | 29.3                       | 48.2          | 53.5          | 74.9          | 40.0%    | 56.0    | 23.6    | 89.4    | 1,511.1  | 27      |
| Kent            | 16.0                       | 16.0          | 22.0          | 23.0          | 4.5%     | 20.3    | 8.0     | 40.5    | 548.1    | 27      |
| Montgomery      | 188.2                      | 247.1         | 231.6         | 239.7         | 3.5%     | 163.3   | 91.7    | 214.6   | 4,408.2  | 27      |
| Prince George's | 242.3                      | 224.0         | 231.3         | 256.8         | 11.0%    | 157.0   | 73.5    | 420.7   | 4,240.1  | 27      |
| Queen Anne's    | 13.3                       | 34.1          | 21.1          | 21.1          | 0.0%     | 26.7    | 8.1     | 57.5    | 720.3    | 27      |
| Somerset        | 34.5                       | 12.4          | 22.7          | 35.6          | 56.8%    | 33.0    | 15.9    | 65.5    | 890.4    | 27      |
| St. Mary's      | 60.0                       | 44.7          | 43.4          | 60.3          | 38.9%    | 44.9    | 22.8    | 88.9    | 1,212.4  | 27      |
| Talbot          | 10.0                       | 21.0          | 17.0          | 18.0          | 5.9%     | 34.6    | 16.0    | 55.0    | 933.0    | 27      |
| Washington      | 164.4                      | 86.4          | 165.2         | 118.0         | -28.6%   | 108.4   | 72.0    | 171.4   | 2,926.0  | 27      |
| Wicomico        | 66.5                       | 48.7          | 74.5          | 83.2          | 11.7%    | 68.3    | 39.3    | 104.6   | 1,844.3  | 27      |
| Worcester       | 49.2                       | 54.7          | 50.6          | 54.3          | 7.3%     | 30.6    | 10.8    | 58.4    | 827.4    | 27      |
| <b>TOTAL</b>    | <b>2987.6</b>              | <b>2803.4</b> | <b>2889.8</b> | <b>2894.9</b> |          |         |         |         |          |         |



**Department of Human Resources  
LDSS Personnel  
Reporting Period: May 10**

**ACCIDENT LEAVE (DAYS)**

|                 | TWO-WEEK REPORTING PERIODS |              |              |              | % Change |         |         |         |         |         |
|-----------------|----------------------------|--------------|--------------|--------------|----------|---------|---------|---------|---------|---------|
|                 | 04/06/10                   | 04/20/10     | 05/04/10     | 05/18/10     |          | Average | Minimum | Maximum | Total   | Periods |
| Allegany        | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.6     | 0.0     | 10.0    | 15.1    | 27      |
| Anne Arundel    | 0.9                        | 1.8          | 1.6          | 1.8          | 0.0%     | 1.6     | 0.0     | 40.0    | 44.3    | 27      |
| Baltimore City  | 67.0                       | 74.0         | 67.0         | 39.0         | -41.8%   | 45.7    | 24.0    | 106.0   | 1,234.0 | 27      |
| Baltimore       | 0.0                        | 48.0         | 3.0          | 0.0          | 0.0%     | 5.2     | 0.0     | 28.0    | 139.9   | 27      |
| Calvert         | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| Caroline        | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| Carroll         | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.3     | 0.0     | 3.0     | 7.6     | 27      |
| Cecil Co.       | 10.0                       | 10.0         | 8.0          | 0.0          | 0.0%     | 1.4     | 0.0     | 16.0    | 36.5    | 27      |
| Charles         | 20.0                       | 20.0         | 20.0         | 21.3         | 6.5%     | 2.3     | 0.0     | 24.0    | 63.0    | 27      |
| Dorchester      | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.1     | 0.0     | 3.3     | 3.3     | 27      |
| Frederick       | 10.0                       | 11.5         | 10.0         | 11.0         | 0.0%     | 0.3     | 0.0     | 6.0     | 9.0     | 27      |
| Garrett         | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.2     | 0.0     | 3.5     | 6.1     | 27      |
| Harford         | 0.0                        | 0.0          | 5.0          | 10.0         | 0.0%     | 2.5     | 0.0     | 18.0    | 67.9    | 27      |
| Howard          | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 3.3     | 0.0     | 10.0    | 90.0    | 27      |
| Kent            | 0.0                        | 0.0          | 0.0          | 10.0         | 0.0%     | 1.8     | 0.0     | 10.0    | 49.4    | 27      |
| Montgomery      | 20.0                       | 20.0         | 20.0         | 20.0         | 0.0%     | 3.9     | 0.0     | 17.0    | 106.4   | 27      |
| Prince George's | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 3.5     | 0.0     | 53.4    | 95.0    | 27      |
| Queen Anne's    | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.0     | 0.0     | 0.3     | 0.3     | 27      |
| Somerset        | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| St. Mary's      | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 1.9     | 0.0     | 15.4    | 50.1    | 27      |
| Talbot          | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| Washington      | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 1.7     | 0.0     | 12.0    | 44.6    | 27      |
| Wicomico        | 4.0                        | 5.0          | 19.5         | 13.0         | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| Worcester       | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| <b>TOTAL</b>    | <b>131.9</b>               | <b>190.3</b> | <b>154.1</b> | <b>126.1</b> |          |         |         |         |         |         |



## Department of Human Resources LDSS Personnel

Reporting Period: May 10

### UNSCHEDULED LEAVE (DAYS)

|                 | TWO-WEEK REPORTING PERIODS |              |              |              | % Change |         |         |         |         |         |
|-----------------|----------------------------|--------------|--------------|--------------|----------|---------|---------|---------|---------|---------|
|                 | 04/06/10                   | 04/20/10     | 05/04/10     | 05/18/10     |          | Average | Minimum | Maximum | Total   | Periods |
| Allegany        | 0.0                        | 2.0          | 1.0          | 5.3          | 0.0%     | 8.8     | 0.0     | 13.0    | 238.0   | 27      |
| Anne Arundel    | 12.5                       | 18.8         | 17.7         | 20.0         | 13.0%    | 15.2    | 0.6     | 51.8    | 409.2   | 27      |
| Baltimore City  | 263.0                      | 220.0        | 238.0        | 205.0        | -13.9%   | 182.9   | 57.0    | 291.0   | 4,939.0 | 27      |
| Baltimore       | 63.0                       | 31.0         | 19.0         | 14.0         | -26.3%   | 15.5    | 1.0     | 31.0    | 417.9   | 27      |
| Calvert         | 5.0                        | 5.0          | 5.0          | 5.0          | 0.0%     | 2.4     | 0.0     | 22.4    | 66.1    | 27      |
| Caroline        | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| Carroll         | 12.9                       | 10.7         | 8.6          | 10.0         | 16.3%    | 5.5     | 2.4     | 11.4    | 149.0   | 27      |
| Cecil Co.       | 17.3                       | 49.8         | 30.9         | 23.0         | -25.6%   | 18.7    | 2.5     | 38.5    | 505.0   | 27      |
| Charles         | 3.0                        | 27.0         | 45.0         | 2.3          | 0.0%     | 4.7     | 0.0     | 20.0    | 126.8   | 27      |
| Dorchester      | 6.0                        | 13.0         | 5.5          | 19.0         | 245.5%   | 5.9     | 0.0     | 29.0    | 158.4   | 27      |
| Frederick       | 4.8                        | 13.5         | 10.6         | 14.0         | 0.0%     | 5.1     | 0.0     | 40.0    | 138.6   | 27      |
| Garrett         | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| Harford         | 0.0                        | 0.0          | 0.0          | 5.0          | 0.0%     | 14.1    | 0.3     | 60.0    | 380.4   | 27      |
| Howard          | 7.6                        | 17.5         | 13.3         | 13.0         | 0.0%     | 4.8     | 0.0     | 15.8    | 128.3   | 27      |
| Kent            | 6.5                        | 3.0          | 7.5          | 6.0          | -20.0%   | 2.5     | 0.0     | 13.0    | 66.5    | 27      |
| Montgomery      | 16.5                       | 15.5         | 15.5         | 8.4          | -45.8%   | 22.7    | 1.8     | 49.1    | 612.3   | 27      |
| Prince George's | 40.3                       | 102.9        | 61.5         | 48.5         | -21.1%   | 140.4   | 53.0    | 275.1   | 3,789.8 | 27      |
| Queen Anne's    | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.9     | 0.0     | 4.5     | 24.4    | 27      |
| Somerset        | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 2.7     | 0.0     | 12.0    | 72.3    | 27      |
| St. Mary's      | 21.0                       | 22.5         | 12.5         | 18.1         | 44.8%    | 7.9     | 0.0     | 22.0    | 214.5   | 27      |
| Talbot          | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 1.6     | 0.0     | 20.0    | 42.0    | 27      |
| Washington      | 5.0                        | 0.5          | 15.0         | 10.0         | 0.0%     | 1.0     | 0.0     | 10.0    | 26.6    | 27      |
| Wicomico        | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 6.9     | 0.0     | 52.3    | 185.1   | 27      |
| Worcester       | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.8     | 0.0     | 6.0     | 20.5    | 27      |
| <b>TOTAL</b>    | <b>484.4</b>               | <b>552.7</b> | <b>506.6</b> | <b>426.6</b> |          |         |         |         |         |         |





Department of Human Resources

Social Services Administration

Reporting Period: Apr-10

Place Matters \*

|  | Baseline  |       | FY 2010 Goal        |        | REPORTING PERIOD: Monthly                     |                    |                 |                | Source                          |
|--|-----------|-------|---------------------|--------|---|--------------------|-----------------|----------------|---------------------------------|
|  | Date      | Data  | Goal                | Target | Jan-10  | Feb-10             | Mar-10          | Apr-10         |                                 |
| <b>Current Measures</b>  |           |       |                     |        |   |                    |                 |                | <b>for Baseline and Results</b> |
| <b>Children in Out-of-Home Placement **</b>  | 6/30/2009 | 8,756 | Reduce by 10%       | 7,880  | 8,415   | 8,337              | 8,335           | 8,299          | State Stat                      |
| <b>Children in Group Homes (% of all placements)</b>   | 6/30/2009 | 12.7% | 12% or less         | 12.0%  | 11.6%   | 11.7%              | 11.4%           | 11.3%          | State Stat                      |
| <b>Children in Family Homes (% of all placements)<br/>(includes children in trial home visits)</b> | 6/30/2009 | 76.6% | 75% or more         | 75.0%  | 77.2%   | 76.8%              | 76.8%           | 76.8%          | State Stat                      |
| <b>Adoptions</b>   | FY09      | 770   | Increase by 10      | 780    | <b>PROGRESS TO DATE DURING FY 2010, as of</b> |                    |                 |                | State Stat                      |
|  |           |       |                     |        | <b>Apr-10</b>                                 | <b>% of Target</b> | <b>Expected</b> | 83%            |                                 |
|  |           |       |                     |        | 591   |                    | <b>Actual</b>   | 76%            |                                 |
|  |           |       |                     |        | <b>REPORTING PERIOD: Point in Time</b>        |                    |                 |                |                                 |
| <b>Children Placed in their Home Jurisdiction ***</b>  |           |       |                     |        | <b>6/30/09</b>                                | <b>9/30/09</b>     | <b>12/31/09</b> | <b>3/31/10</b> |                                 |
| <b>Family Homes --</b>   | 3/31/2009 | 53%   | increase percentage | 63%    | 49%   | 56%                | 55%             | 57%            | Baseline: MD CHESSIE            |
| <b>Group Homes --</b>  | 3/31/2009 | 38%   | by 10 points        | 48%    | 41%   | 42%                | 44%             | 44%            | Source: MD CHESSIE              |

\* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2010

\*\* Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

\*\*\* Children Placed in Home Jurisdiction -- Challenges remain for identifying the placement jurisdiction for children placed in private Treatment Foster Care and Ind. Living Programs

6/30/09 Data Missing: Family Foster Homes - 27%; Group Homes - 1%

9/30/09 Data Missing: Family Foster Homes - 19%; Group Homes - 0%

12/31/09 Data Missing: Family Foster Homes -- 17%; Group Homes -- 0%

3/31/10 Data Missing: Family Foster Homes - 14%; Group Homes - 0%



Department of Human Resources

Social Services Administration

Reporting Period: Apr-10

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

|                                      | REPORTING PERIOD |              |              |              |                | % Change     | FISCAL YEAR-TO-DATE |              |               |           |  |
|--------------------------------------|------------------|--------------|--------------|--------------|----------------|--------------|---------------------|--------------|---------------|-----------|--|
|                                      | Jan-10           | Feb-10       | Mar-10       | Apr-10       | Average        |              | Minimum             | Maximum      | Total         | Periods   |  |
| <b>Investigations</b>                |                  |              |              |              |                |              |                     |              |               |           |  |
| Total # Open at beginning of month * | 4,838            | 4,663        | 4,498        | 5,041        | 12.07%         | 4,583        | 3,692               | 5,041        | 45,829        | 10        |  |
| Total # New during report month      | 2,375            | 1,722        | 3,088        | 2,704        | -12.44%        | 2,306        | 1,722               | 3,088        | 23,058        | 10        |  |
| Total # Completed during month       | 2,267            | 1,888        | 2,545        | 2,338        | -8.13%         | 2,216        | 1,884               | 2,714        | 22,164        | 10        |  |
| Total # Open at end of month         | 4,946            | 4,497        | 5,041        | 5,407        | 7.26%          | 4,672        | 3,692               | 5,407        | 46,723        | 10        |  |
| <b>Total New Allegations</b>         | <b>2,857</b>     | <b>2,056</b> | <b>3,603</b> | <b>3,240</b> | <b>-10.07%</b> | <b>2,705</b> | <b>2,056</b>        | <b>3,603</b> | <b>27,051</b> | <b>10</b> |  |
| Physical Abuse                       | 1,015            | 698          | 1,344        | 1,192        | -11.31%        | 912          | 546                 | 1,344        | 9,117         | 10        |  |
| Sexual Abuse                         | 317              | 258          | 397          | 333          | -16.12%        | 308          | 258                 | 397          | 3,077         | 10        |  |
| Mental Injury-Abuse                  | 20               | 2            | 8            | 2            | -75.00%        | 6            | 2                   | 20           | 60            | 10        |  |
| Neglect                              | 1,505            | 1,097        | 1,848        | 1,710        | -7.47%         | 1,478        | 1,097               | 1,848        | 14,777        | 10        |  |
| Mental Injury-Neglect                | 0                | 1            | 6            | 3            | -50.00%        | 2            | 0                   | 6            | 20            | 10        |  |
| <b>Reports</b>                       | <b>4,265</b>     | <b>3,089</b> | <b>5,086</b> | <b>4,822</b> | <b>-5.19%</b>  | <b>4,083</b> | <b>3,089</b>        | <b>5,086</b> | <b>40,830</b> | <b>10</b> |  |

\* Beginning of Month Feb-10 Investigations do not match End of Month January-10 Investigations due to one time corrections for Caroline, Dorchester, and Frederick Counties

FINDINGS TO ALLEGATIONS

|                                  | REPORTING PERIOD |              |              |              |               | % Change     | FISCAL YEAR-TO-DATE |              |               |           |  |
|----------------------------------|------------------|--------------|--------------|--------------|---------------|--------------|---------------------|--------------|---------------|-----------|--|
|                                  | Jan-10           | Feb-10       | Mar-10       | Apr-10       | Average       |              | Minimum             | Maximum      | Total         | Periods   |  |
| <b>Total Findings</b>            | <b>2,935</b>     | <b>2,362</b> | <b>3,221</b> | <b>2,991</b> | <b>-7.14%</b> | <b>2,752</b> | <b>2,291</b>        | <b>3,221</b> | <b>27,516</b> | <b>10</b> |  |
| "Indicated" Findings Total       | 523              | 422          | 673          | 543          | -19.32%       | 548          | 422                 | 673          | 5,483         | 10        |  |
| Physical Abuse                   | 127              | 85           | 133          | 94           | -29.32%       | 118          | 85                  | 188          | 1,175         | 10        |  |
| Sexual Abuse                     | 84               | 107          | 102          | 106          | 3.92%         | 99           | 79                  | 128          | 990           | 10        |  |
| Mental Injury-Abuse              | 0                | 1            | 0            | 0            | 0.00%         | 1            | 0                   | 9            | 11            | 10        |  |
| Neglect                          | 312              | 226          | 408          | 342          | -16.18%       | 320          | 226                 | 408          | 3,199         | 10        |  |
| Mental Injury-Neglect            | 0                | 3            | 0            | 1            | 0.00%         | 8            | 0                   | 44           | 78            | 10        |  |
| "Unsubstantiated" Findings Total | 506              | 478          | 578          | 559          | -3.29%        | 522          | 432                 | 615          | 5,220         | 10        |  |
| Physical Abuse                   | 149              | 178          | 203          | 195          | -3.94%        | 160          | 104                 | 203          | 1,604         | 10        |  |
| Sexual Abuse                     | 58               | 49           | 49           | 49           | 0.00%         | 49           | 27                  | 79           | 489           | 10        |  |
| Mental Injury-Abuse              | 1                | 1            | 1            | 1            | 0.00%         | 2            | 0                   | 10           | 20            | 10        |  |
| Neglect                          | 297              | 250          | 321          | 313          | -2.49%        | 308          | 250                 | 349          | 3,075         | 10        |  |
| Mental Injury-Neglect            | 1                | 0            | 4            | 1            | -75.00%       | 3            | 0                   | 24           | 32            | 10        |  |
| "Ruled Out" Findings             | 1,906            | 1,462        | 2,000        | 1,889        | -5.55%        | 1,684        | 1,328               | 2,000        | 16,843        | 10        |  |

IN-HOME SERVICES

|                                     | REPORTING PERIOD |        |        |        |         | % Change | FISCAL YEAR-TO-DATE |         |        |         |  |
|-------------------------------------|------------------|--------|--------|--------|---------|----------|---------------------|---------|--------|---------|--|
|                                     | Jan-10           | Feb-10 | Mar-10 | Apr-10 | Average |          | Minimum             | Maximum | Total  | Periods |  |
| Beginning of Month - Total Families | 3,174            | 3,145  | 3,072  | 3,151  | 2.57%   | 3,221    | 3,072               | 3,538   | 32,214 | 10      |  |
| New Families                        | 586              | 480    | 778    | 675    | -13.24% | 683      | 480                 | 819     | 6,826  | 10      |  |
| Cases Closed                        | 616              | 556    | 699    | 694    | -0.72%  | 724      | 556                 | 1,021   | 7,235  | 10      |  |
| End of Month Total Families         | 3,144            | 3,069  | 3,151  | 3,132  | -0.60%  | 3,181    | 3,069               | 3,359   | 31,806 | 10      |  |



OUT-OF-HOME SERVICES

Department of Human Resources  
 Social Services Administration  
 Reporting Period: Apr-10

|   | REPORTING PERIOD |        |        |        |          | FISCAL YEAR-TO-DATE |         |         |        |         |
|---|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
|   | Jan-10           | Feb-10 | Mar-10 | Apr-10 | % Change | Average             | Minimum | Maximum | Total  | Periods |
| Beginning of Month - Total Children                     | 8,436            | 8,415  | 8,337  | 8,335  | -0.02%   | 8,552               | 8,335   | 8,761   | 85,515 | 10      |
| New Out-of-Home Placements                              | 249              | 214    | 306    | 313    | 2.29%    | 261                 | 214     | 313     | 2,608  | 10      |
| Total # of Child Welfare Caseworkers **                 | 638              | 634    | 645    | 658    | 2.08%    | 642                 | 633     | 658     | 5,776  | 9       |
| AVG Caseload Volume for Caseworkers                     | 13               | 13     | 13     | 13     | 0.53%    | 13                  | 13      | 14      | 120    | 9       |
| Children Leaving Out-of-Home Placement                  | 270              | 292    | 308    | 349    | 13.31%   | 307                 | 262     | 349     | 3,066  | 10      |
| Children Adopted  | 59               | 39     | 49     | 62     | 26.53%   | 59                  | 36      | 89      | 591    | 10      |
| Children Reunified                                      | 129              | 146    | 175    | 190    | 8.57%    | 151                 | 129     | 190     | 1,509  | 10      |
| Children in Legal Guardianship                          | 42               | 68     | 34     | 37     | 8.82%    | 48                  | 34      | 71      | 476    | 10      |
| Aged Out  | 35               | 37     | 44     | 58     | 31.82%   | 45                  | 31      | 58      | 453    | 10      |
| Other   | 5                | 2      | 6      | 2      | -66.67%  | 4                   | 2       | 6       | 38     | 10      |
| End of Month - Total Children                           | 8,415            | 8,337  | 8,335  | 8,299  | -0.43%   | 8,506               | 8,299   | 8,763   | 85,061 | 10      |
| Placement Setting                                       |                  |        |        |        |          |                     |         |         |        |         |
| Children in Family Homes                                | 6,154            | 6,085  | 6,105  | 6,082  | -0.38%   | 6,206               | 6,082   | 6,370   | 62,061 | 10      |
| Children in Group Homes                                 | 973              | 972    | 954    | 940    | -1.47%   | 1,002               | 940     | 1,077   | 10,017 | 10      |
| Children in Residential Treatment Centers               | 281              | 276    | 263    | 271    | 3.04%    | 283                 | 263     | 295     | 2,830  | 10      |
| Children in Independent Living                          | 270              | 254    | 255    | 248    | -2.75%   | 262                 | 248     | 270     | 2,624  | 10      |
| Children in other placements                            | 397              | 436    | 464    | 463    | -0.22%   | 411                 | 381     | 464     | 4,105  | 10      |
| Children in Trial Home Visits                           | 340              | 314    | 294    | 295    | 0.34%    | 342                 | 294     | 402     | 3,424  | 10      |
| Race ***  |                  |        |        |        |          |                     |         |         |        |         |
| Black/African-American only                             | 71.6%            |        | 70.8%  |        |          |                     |         |         |        |         |
| White/Caucasian only                                    | 21.5%            |        | 22.1%  |        |          |                     |         |         |        |         |
| Other only (only one Other race selected)               | 0.4%             |        | 0.4%   |        |          |                     |         |         |        |         |
| Multiple (multiple races selected)                      | 2.9%             |        | 3.4%   |        |          |                     |         |         |        |         |
| Missing (includes blank, declined, unable to determine) | 3.6%             |        | 3.2%   |        |          |                     |         |         |        |         |
| Ethnicity   |                  |        |        |        |          |                     |         |         |        |         |
| Hispanic  | 3.1%             |        | 3.3%   |        |          |                     |         |         |        |         |

\*\* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

\*\*\* MD CHESSIE allows multiple races to be selected

FOSTER HOMES

|                                      | REPORTING PERIOD |        |        |        |          | FISCAL YEAR-TO-DATE |         |         |        |         |
|--------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
|                                      | Jan-10           | Feb-10 | Mar-10 | Apr-10 | % Change | Average             | Minimum | Maximum | Total  | Periods |
| Beginning of Month - Foster Families | 3,078            | 3,071  | 3,057  | 3,052  | -0.16%   | 3,101               | 3,052   | 3,156   | 31,005 | 10      |
| New Homes                            | 54               | 48     | 65     | 50     | -23.08%  | 67                  | 48      | 95      | 671    | 10      |
| Closed Homes                         | 61               | 62     | 70     | 81     | 15.71%   | 78                  | 61      | 115     | 779    | 10      |
| End of Month - Foster Families       | 3,071            | 3,057  | 3,052  | 3,021  | -1.02%   | 3,090               | 3,021   | 3,157   | 30,897 | 10      |
| Unrestricted Foster Families         | 2,208            | 2,203  | 2,190  | 2,164  | -1.19%   | 2,168               | 2,025   | 2,208   | 21,677 | 10      |

FOSTER HOME RECRUITMENT

|                                   | REPORTING PERIOD |        |        |        |          | FISCAL YEAR-TO-DATE |         |         |       |         |
|-----------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
|                                   | Jan-10           | Feb-10 | Mar-10 | Apr-10 | % Change | Average             | Minimum | Maximum | Total | Periods |
| Inquiries during Report Month     | 584              | 332    | 531    | 630    | 18.64%   | 508                 | 332     | 630     | 4,569 | 9       |
| New Applications                  | 170              | 141    | 232    | 194    | -16.38%  | 183                 | 141     | 271     | 1,645 | 9       |
| Completed (Accepted) Applications | 109              | 93     | 137    | 125    | -8.76%   | 115                 | 85      | 160     | 1,032 | 9       |



**Department of Human Resources**

**Social Services Administration**

Reporting Period: Apr-10

|                                   | REPORTING PERIOD: Annual ending Specified Qtr. |             |             |             |          | FISCAL YEAR-TO-DATE |         |         |       |         |
|-----------------------------------|--|-------------|-------------|-------------|----------|---------------------|---------|---------|-------|---------|
|                                   | FY09-Q3  | FY09-Q4     | FY10-Q1     | FY10-Q2     | % Change | Average             | Minimum | Maximum | Total | Periods |
| <b>Recurrence of Maltreatment</b> |  |             |             |             |          |                     |         |         |       |         |
| <b>within Six Months</b>          | 3.6%   | 3.6%        | 3.6%        | 3.8%        | 5.00%    | 3.7%                | 3.6%    | 3.8%    | NA    | 2       |
| Numerator                         | 77   | 85          | 93          | 105         |          |                     |         |         |       |         |
| Denominator                       | 2,141  | 2,380       | 2,604       | 2,800       |          |                     |         |         |       |         |
| Time Period                       | 04/08-03/09                                    | 07/08-06/09 | 10/08-09/09 | 09/01-09/12 |          |                     |         |         |       |         |
| Data Extract Date                 | 11/15/2009                                     | 11/15/2009  | 1/15/2010   | 4/15/2010   |          |                     |         |         |       |         |

**ADULT SERVICES**

|   | REPORTING PERIOD |        |        |        |          | FISCAL YEAR-TO-DATE |         |         |        |         |
|---|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
|   | Jan-10           | Feb-10 | Mar-10 | Apr-10 | % Change | Average             | Minimum | Maximum | Total  | Periods |
| <b>TOTAL CASES</b>                                | 7,755            | 7,793  | 7,822  | 7,643  | -2.3%    | 8,121               | 7,306   | 9,113   | 81,211 | 10      |
| # Protective Services Investigations              | 279              | 334    | 469    | 416    | -11.3%   | 373                 | 279     | 469     | 3,730  | 10      |
| Active Protective Services Caseload               | 1,518            | 1,520  | 1,488  | 1,501  | 0.9%     | 1,548               | 1,488   | 1,596   | 15,482 | 10      |
| Social Services Case Management Cases             | 2,713            | 2,714  | 2,681  | 2,677  | -0.1%    | 2,767               | 2,677   | 2,902   | 27,673 | 10      |
| % under 65 Years Old                              | 26%              | 26%    | 26%    | 26%    | 0.0%     | 0                   | 0       | 0       | 3      | 10      |
| Closed Cases                                      | 322              | 344    | 362    | 437    | 20.7%    | 401                 | 295     | 675     | 4,014  | 10      |
| <b># In Home Aide Services (IHAS) Customers</b>   | 1,919            | 1,945  | 1,884  | 1,845  | -2.1%    | 1,992               | 1,845   | 2,131   | 19,918 | 10      |
| % of customers under 65 Years Old                 | 41%              | 41%    | 42%    | 43%    | 2.4%     | 0                   | 0       | 0       | 4      | 10      |
| New Clients Receiving Services                    | 56               | 68     | 48     | 29     | -39.6%   | 49                  | 15      | 87      | 492    | 10      |
| Closed Cases                                      | 90               | 60     | 106    | 79     | -25.5%   | 90                  | 35      | 151     | 900    | 10      |
| <b>IHAS Waiting List</b>                          | 706              | 703    | 781    | 686    | -12.2%   | 694                 | 465     | 816     | 6,943  | 10      |
| Avg. Length of Time Receiving Services (in years) | 3                | 3      | 4      | 4      | 3.4%     | 3                   | 3       | 4       | 33     | 10      |
| <b># Respite Clients ****</b>                     | 97               | 56     | 38     |        | -100.0%  | 249                 | 38      | 667     | 2,245  | 9       |
| New Clients                                       | 20               | 1      | 8      |        | -100.0%  | 27                  | 1       | 100     | 244    | 9       |
| # Unable to Serve                                 | 296              | 292    | 634    |        | -100.0%  | 316                 | 85      | 634     | 2,847  | 9       |
| <b># Project Home Placements</b>                  | 523              | 521    | 519    | 518    | -0.2%    | 522                 | 514     | 532     | 5,220  | 10      |
| Applications                                      | 9                | 4      | 7      | 7      | 0.0%     | 6                   | 0       | 9       | 56     | 10      |
| New Clients                                       | 8                | 17     | 27     | 22     | -18.5%   | 23                  | 8       | 35      | 226    | 10      |

\*\*\*\* Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: Apr-10

**CHILD PROTECTIVE SERVICES (CPS)**

| JURISDICTION                     | REPORTING PERIOD |        |        |        |         | % Change | FISCAL YEAR-TO-DATE |         |        |         |  |
|----------------------------------|------------------|--------|--------|--------|---------|----------|---------------------|---------|--------|---------|--|
|                                  | Jan-10           | Feb-10 | Mar-10 | Apr-10 | Average |          | Minimum             | Maximum | Total  | Periods |  |
| <b>Number of New Allegations</b> | 2,857            | 2,056  | 3,603  | 3,240  | -10.1%  | 2,705    | 2,056               | 3,603   | 27,051 | 10      |  |
| Allegany                         | 53               | 66     | 88     | 67     | -23.9%  | 60       | 28                  | 88      | 603    | 10      |  |
| Anne Arundel                     | 198              | 117    | 248    | 221    | -10.9%  | 192      | 117                 | 248     | 1,924  | 10      |  |
| Baltimore (City)                 | 738              | 557    | 995    | 936    | -5.9%   | 737      | 557                 | 995     | 7,374  | 10      |  |
| Baltimore                        | 233              | 165    | 296    | 250    | -15.5%  | 229      | 165                 | 296     | 2,292  | 10      |  |
| Calvert                          | 49               | 35     | 49     | 47     | -4.1%   | 41       | 28                  | 52      | 410    | 10      |  |
| Caroline                         | 23               | 17     | 33     | 21     | -36.4%  | 25       | 17                  | 40      | 248    | 10      |  |
| Carroll                          | 100              | 30     | 96     | 101    | 5.2%    | 67       | 30                  | 101     | 674    | 10      |  |
| Cecil                            | 209              | 93     | 134    | 166    | 23.9%   | 128      | 51                  | 238     | 1,275  | 10      |  |
| Charles                          | 53               | 41     | 66     | 54     | -18.2%  | 49       | 27                  | 66      | 492    | 10      |  |
| Dorchester                       | 24               | 14     | 36     | 18     | -50.0%  | 20       | 9                   | 36      | 204    | 10      |  |
| Frederick                        | 96               | 64     | 132    | 133    | 0.8%    | 106      | 64                  | 133     | 1,057  | 10      |  |
| Garrett                          | 28               | 13     | 12     | 16     | 33.3%   | 15       | 9                   | 28      | 149    | 10      |  |
| Harford                          | 90               | 64     | 120    | 108    | -10.0%  | 83       | 64                  | 120     | 833    | 10      |  |
| Howard                           | 73               | 62     | 137    | 68     | -50.4%  | 83       | 54                  | 137     | 830    | 10      |  |
| Kent                             | 8                | 5      | 12     | 11     | -8.3%   | 7        | 4                   | 12      | 69     | 10      |  |
| Montgomery                       | 250              | 190    | 269    | 296    | 10.0%   | 219      | 153                 | 296     | 2,192  | 10      |  |
| Prince George's                  | 305              | 247    | 386    | 374    | -3.1%   | 301      | 224                 | 386     | 3,012  | 10      |  |
| Queen Anne's                     | 19               | 14     | 25     | 12     | -52.0%  | 15       | 8                   | 25      | 149    | 10      |  |
| St. Mary's                       | 51               | 32     | 63     | 50     | -20.6%  | 50       | 32                  | 75      | 503    | 10      |  |
| Somerset                         | 24               | 17     | 52     | 27     | -48.1%  | 27       | 17                  | 52      | 268    | 10      |  |
| Talbot                           | 13               | 18     | 30     | 20     | -33.3%  | 19       | 9                   | 30      | 187    | 10      |  |
| Washington                       | 133              | 112    | 170    | 130    | -23.5%  | 136      | 112                 | 170     | 1,358  | 10      |  |
| Wicomico                         | 49               | 39     | 85     | 51     | -40.0%  | 51       | 39                  | 85      | 512    | 10      |  |
| Worcester                        | 38               | 44     | 69     | 63     | -8.7%   | 44       | 24                  | 69      | 436    | 10      |  |



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: Apr-10

**IN-HOME SERVICES**

|                  | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |        |         |
|------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
|                  | Jan-10           | Feb-10 | Mar-10 | Apr-10 |          | Average             | Minimum | Maximum | Total  | Periods |
| <b>Caseload</b>  | 3,144            | 3,069  | 3,148  | 3,132  | -0.5%    | 3,180               | 3,069   | 3,359   | 31,802 | 10      |
| Allegany         | 64               | 63     | 77     | 70     | -9.1%    | 76                  | 63      | 90      | 761    | 10      |
| Anne Arundel     | 209              | 227    | 221    | 205    | -7.2%    | 205                 | 175     | 227     | 2,048  | 10      |
| Baltimore (City) | 926              | 861    | 814    | 829    | 1.8%     | 940                 | 814     | 1,089   | 9,403  | 10      |
| Baltimore        | 398              | 382    | 387    | 387    | 0.0%     | 375                 | 337     | 398     | 3,747  | 10      |
| Calvert          | 39               | 44     | 60     | 59     | -1.7%    | 42                  | 29      | 60      | 420    | 10      |
| Caroline         | 39               | 35     | 39     | 41     | 5.1%     | 44                  | 35      | 52      | 439    | 10      |
| Carroll          | 51               | 54     | 69     | 57     | -17.4%   | 50                  | 42      | 69      | 502    | 10      |
| Cecil            | 86               | 87     | 80     | 79     | -1.3%    | 82                  | 77      | 87      | 816    | 10      |
| Charles          | 81               | 81     | 96     | 103    | 7.3%     | 91                  | 81      | 103     | 910    | 10      |
| Dorchester       | 52               | 47     | 48     | 47     | -2.1%    | 49                  | 44      | 54      | 489    | 10      |
| Frederick        | 93               | 87     | 88     | 75     | -14.8%   | 80                  | 67      | 93      | 802    | 10      |
| Garrett          | 49               | 49     | 48     | 38     | -20.8%   | 47                  | 38      | 54      | 471    | 10      |
| Harford          | 72               | 82     | 86     | 96     | 11.6%    | 76                  | 59      | 96      | 759    | 10      |
| Howard           | 80               | 75     | 84     | 91     | 8.3%     | 80                  | 72      | 91      | 798    | 10      |
| Kent             | 13               | 12     | 12     | 13     | 8.3%     | 13                  | 9       | 15      | 129    | 10      |
| Montgomery       | 166              | 160    | 166    | 173    | 4.2%     | 166                 | 156     | 178     | 1,664  | 10      |
| Prince George's  | 262              | 269    | 316    | 290    | -8.2%    | 274                 | 262     | 316     | 2,743  | 10      |
| Queen Anne's     | 22               | 16     | 21     | 28     | 33.3%    | 24                  | 16      | 33      | 241    | 10      |
| St. Mary's       | 84               | 78     | 80     | 85     | 6.3%     | 89                  | 78      | 103     | 892    | 10      |
| Somerset         | 37               | 37     | 37     | 39     | 5.4%     | 35                  | 30      | 39      | 351    | 10      |
| Talbot           | 36               | 35     | 29     | 33     | 13.8%    | 38                  | 29      | 44      | 383    | 10      |
| Washington       | 127              | 133    | 133    | 138    | 3.8%     | 144                 | 121     | 191     | 1,435  | 10      |
| Wicomico         | 101              | 92     | 97     | 91     | -6.2%    | 96                  | 87      | 109     | 956    | 10      |
| Worcester        | 57               | 63     | 60     | 65     | 8.3%     | 64                  | 54      | 78      | 643    | 10      |



**Department of Human Resources**  
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 Reporting Period: Apr-10

**FOSTER CARE**

|  | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |        |         |
|--|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
|  | Jan-10           | Feb-10 | Mar-10 | Apr-10 |          | Average             | Minimum | Maximum | Total  | Periods |
| <b># of Children in Out-of-Home Care</b> | 8,415            | 8,337  | 8,335  | 8,299  | -0.4%    | 8,506               | 8,299   | 8,761   | 85,059 | 10      |
| Allegany                                 | 99               | 98     | 100    | 100    | 0.0%     | 106                 | 98      | 116     | 1,062  | 10      |
| Anne Arundel                             | 159              | 164    | 161    | 154    | -4.3%    | 166                 | 154     | 180     | 1,657  | 10      |
| Baltimore (City)                         | 4,935            | 4,863  | 4,841  | 4,809  | -0.7%    | 4,970               | 4,809   | 5,135   | 49,700 | 10      |
| Baltimore                                | 583              | 600    | 602    | 591    | -1.8%    | 602                 | 583     | 626     | 6,015  | 10      |
| Calvert                                  | 61               | 63     | 70     | 70     | 0.0%     | 58                  | 46      | 70      | 580    | 10      |
| Caroline                                 | 39               | 38     | 36     | 38     | 5.6%     | 38                  | 36      | 40      | 384    | 10      |
| Carroll                                  | 36               | 41     | 44     | 43     | -2.3%    | 37                  | 32      | 44      | 373    | 10      |
| Cecil                                    | 127              | 120    | 126    | 132    | 4.8%     | 125                 | 120     | 132     | 1,252  | 10      |
| Charles                                  | 113              | 112    | 111    | 104    | -6.3%    | 108                 | 104     | 113     | 1,082  | 10      |
| Dorchester                               | 28               | 27     | 26     | 28     | 7.7%     | 29                  | 26      | 32      | 288    | 10      |
| Frederick                                | 168              | 171    | 171    | 174    | 1.8%     | 175                 | 168     | 180     | 1,752  | 10      |
| Garrett                                  | 53               | 52     | 56     | 52     | -7.1%    | 51                  | 43      | 56      | 507    | 10      |
| Harford                                  | 281              | 272    | 272    | 268    | -1.5%    | 284                 | 268     | 300     | 2,840  | 10      |
| Howard                                   | 62               | 59     | 61     | 61     | 0.0%     | 66                  | 59      | 73      | 658    | 10      |
| Kent                                     | 18               | 18     | 15     | 15     | 0.0%     | 16                  | 15      | 18      | 164    | 10      |
| Montgomery                               | 549              | 551    | 551    | 552    | 0.2%     | 556                 | 545     | 577     | 5,559  | 10      |
| Prince George's                          | 601              | 575    | 568    | 573    | 0.9%     | 598                 | 568     | 622     | 5,984  | 10      |
| Queen Anne's                             | 21               | 22     | 22     | 22     | 0.0%     | 22                  | 20      | 23      | 218    | 10      |
| St. Mary's                               | 101              | 110    | 121    | 125    | 3.3%     | 106                 | 95      | 125     | 1,056  | 10      |
| Somerset                                 | 51               | 50     | 50     | 53     | 6.0%     | 48                  | 44      | 53      | 480    | 10      |
| Talbot                                   | 26               | 28     | 28     | 28     | 0.0%     | 28                  | 26      | 30      | 284    | 10      |
| Washington                               | 196              | 193    | 188    | 192    | 2.1%     | 196                 | 188     | 208     | 1,959  | 10      |
| Wicomico                                 | 73               | 74     | 74     | 73     | -1.4%    | 80                  | 73      | 92      | 797    | 10      |
| Worcester                                | 35               | 36     | 41     | 42     | 2.4%     | 41                  | 35      | 47      | 408    | 10      |



**Department of Human Resources**  
**Jurisdiction Comparison**  
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**FOSTER HOMES**

|                               | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |        |         |
|-------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
|                               | Jan-10           | Feb-10 | Mar-10 | Apr-10 |          | Average             | Minimum | Maximum | Total  | Periods |
| <b>Number of Foster Homes</b> | 3,071            | 3,057  | 3,052  | 3,021  | -1.0%    | 3,090               | 3,021   | 3,157   | 30,897 | 10      |
| Allegany                      | 58               | 58     | 58     | 54     | -6.9%    | 58                  | 54      | 60      | 579    | 10      |
| Anne Arundel                  | 100              | 102    | 103    | 100    | -2.9%    | 103                 | 100     | 106     | 1,033  | 10      |
| Baltimore (City)              | 1,301            | 1,299  | 1,294  | 1,291  | -0.2%    | 1,326               | 1,291   | 1,371   | 13,264 | 10      |
| Baltimore                     | 223              | 216    | 216    | 213    | -1.4%    | 218                 | 213     | 223     | 2,179  | 10      |
| Calvert                       | 40               | 38     | 37     | 36     | -2.7%    | 38                  | 36      | 40      | 376    | 10      |
| Caroline                      | 36               | 32     | 33     | 34     | 3.0%     | 35                  | 32      | 36      | 351    | 10      |
| Carroll                       | 29               | 29     | 29     | 29     | 0.0%     | 28                  | 25      | 29      | 276    | 10      |
| Cecil                         | 66               | 67     | 66     | 64     | -3.0%    | 66                  | 64      | 69      | 664    | 10      |
| Charles                       | 69               | 69     | 70     | 69     | -1.4%    | 68                  | 63      | 70      | 681    | 10      |
| Dorchester                    | 26               | 26     | 26     | 25     | -3.8%    | 26                  | 25      | 27      | 258    | 10      |
| Frederick                     | 96               | 95     | 92     | 93     | 1.1%     | 93                  | 90      | 96      | 931    | 10      |
| Garrett                       | 39               | 42     | 42     | 41     | -2.4%    | 42                  | 39      | 45      | 422    | 10      |
| Harford                       | 113              | 107    | 100    | 99     | -1.0%    | 112                 | 99      | 121     | 1,116  | 10      |
| Howard                        | 54               | 57     | 56     | 57     | 1.8%     | 55                  | 51      | 57      | 549    | 10      |
| Kent                          | 10               | 10     | 10     | 10     | 0.0%     | 10                  | 10      | 11      | 101    | 10      |
| Montgomery                    | 304              | 306    | 310    | 311    | 0.3%     | 302                 | 295     | 311     | 3,022  | 10      |
| Prince George's               | 171              | 163    | 169    | 165    | -2.4%    | 172                 | 163     | 178     | 1,719  | 10      |
| Queen Anne's                  | 20               | 20     | 20     | 19     | -5.0%    | 19                  | 18      | 20      | 194    | 10      |
| St. Mary's                    | 41               | 43     | 43     | 42     | -2.3%    | 41                  | 38      | 43      | 409    | 10      |
| Somerset                      | 21               | 21     | 21     | 21     | 0.0%     | 22                  | 21      | 25      | 220    | 10      |
| Talbot                        | 19               | 19     | 19     | 19     | 0.0%     | 18                  | 17      | 19      | 180    | 10      |
| Washington                    | 162              | 164    | 166    | 159    | -4.2%    | 164                 | 159     | 169     | 1,644  | 10      |
| Wicomico                      | 50               | 51     | 50     | 48     | -4.0%    | 52                  | 48      | 56      | 521    | 10      |
| Worcester                     | 23               | 23     | 22     | 22     | 0.0%     | 21                  | 19      | 23      | 208    | 10      |



**Department of Human Resources**  
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**ADOPTION**

|                                      | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |       |          |         |
|--------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|-------|----------|---------|
|                                      | Jan-10           | Feb-10 | Mar-10 | Apr-10 |          | Average             | Maximum | Total | FY Goals | Periods |
| <b>Number of Finalized Adoptions</b> | 59               | 39     | 49     | 62     | 26.5%    | 59                  | 89      | 588   | 780      | 10      |
| Allegany                             | 0                | 0      | 0      | 0      |          | 1                   | 5       | 5     | 9        | 10      |
| Anne Arundel                         | 0                | 0      | 1      | 1      | 0.0%     | 2                   | 12      | 20    | 23       | 10      |
| Baltimore (City)                     | 36               | 27     | 27     | 34     | 25.9%    | 33                  | 51      | 329   | 403      | 10      |
| Baltimore                            | 6                | 2      | 2      | 4      | 100.0%   | 4                   | 10      | 39    | 52       | 10      |
| Calvert                              | 0                | 0      | 0      | 0      |          | 0                   | 2       | 3     | 10       | 10      |
| Caroline                             | 0                | 0      | 3      | 0      | -100.0%  | 0                   | 3       | 4     | 4        | 10      |
| Carroll                              | 0                | 0      | 0      | 0      |          | 0                   | 1       | 3     | 3        | 10      |
| Cecil                                | 2                | 2      | 0      | 5      |          | 1                   | 5       | 14    | 23       | 10      |
| Charles                              | 0                | 0      | 1      | 7      | 600.0%   | 2                   | 7       | 16    | 16       | 10      |
| Dorchester                           | 2                | 0      | 1      | 0      | -100.0%  | 0                   | 2       | 3     | 3        | 10      |
| Frederick                            | 2                | 0      | 1      | 1      | 0.0%     | 1                   | 3       | 9     | 17       | 10      |
| Garrett                              | 0                | 2      | 0      | 0      |          | 1                   | 3       | 5     | 4        | 10      |
| Harford                              | 3                | 3      | 3      | 2      | -33.3%   | 3                   | 7       | 30    | 28       | 10      |
| Howard                               | 0                | 0      | 0      | 1      |          | 0                   | 2       | 4     | 5        | 10      |
| Kent                                 | 0                | 0      | 2      | 0      | -100.0%  | 0                   | 2       | 2     | 3        | 10      |
| Montgomery                           | 0                | 0      | 1      | 1      | 0.0%     | 3                   | 22      | 27    | 52       | 10      |
| Prince George's                      | 1                | 1      | 3      | 5      | 66.7%    | 2                   | 7       | 23    | 50       | 10      |
| Queen Anne's                         | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0     | 3        | 10      |
| St. Mary's                           | 0                | 0      | 1      | 0      | -100.0%  | 1                   | 5       | 6     | 21       | 10      |
| Somerset                             | 0                | 1      | 0      | 0      |          | 1                   | 2       | 5     | 5        | 10      |
| Talbot                               | 4                | 0      | 0      | 0      |          | 0                   | 4       | 4     | 8        | 10      |
| Washington                           | 2                | 0      | 3      | 1      | -66.7%   | 2                   | 4       | 19    | 17       | 10      |
| Wicomico                             | 1                | 0      | 0      | 0      |          | 1                   | 4       | 8     | 10       | 10      |
| Worcester                            | 0                | 1      | 0      | 0      |          | 1                   | 7       | 10    | 11       | 10      |



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: Apr-10

**CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations**

|                                      | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |       |         |
|--------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
|                                      | Jan-10           | Feb-10 | Mar-10 | Apr-10 |          | Average             | Minimum | Maximum | Total | Periods |
| <b>Statewide AVG Caseload Volume</b> | 12.5             | 11.4   | 13.0   | 13.7   | 5.6%     | 12                  | 9       | 14      | 118   | 10      |
| Allegany                             | 3.0              | 4.7    | 6.1    | 5.7    | -7.0%    | 4                   | 3       | 6       | 42    | 10      |
| Anne Arundel                         | 16.2             | 14.7   | 15.6   | 16.1   | 3.0%     | 15                  | 11      | 17      | 149   | 10      |
| Baltimore (City)                     | 4.8              | 4.6    | 5.4    | 5.7    | 6.1%     | 4                   | 3       | 6       | 44    | 10      |
| Baltimore                            | 11.8             | 10.1   | 12.2   | 12.9   | 5.5%     | 11                  | 9       | 13      | 111   | 10      |
| Calvert                              | 12.0             | 19.0   | 12.6   | 11.4   | -9.5%    | 12                  | 7       | 19      | 123   | 10      |
| Caroline                             | 37.8             | 18.8   | 19.0   | 20.3   | 6.6%     | 33                  | 19      | 45      | 329   | 10      |
| Carroll                              | 11.4             | 9.6    | 12.8   | 15.3   | 19.6%    | 11                  | 9       | 15      | 106   | 10      |
| Cecil                                | 21.0             | 22.1   | 20.4   | 23.5   | 15.3%    | 20                  | 14      | 24      | 195   | 10      |
| Charles                              | 13.9             | 12.2   | 12.7   | 12.9   | 1.8%     | 11                  | 7       | 14      | 114   | 10      |
| Dorchester                           | 29.8             | 10.0   | 15.0   | 16.0   | 6.7%     | 25                  | 10      | 34      | 251   | 10      |
| Frederick                            | 20.2             | 9.2    | 13.6   | 17.0   | 24.9%    | 23                  | 9       | 34      | 226   | 10      |
| Garrett                              | 6.0              | 6.3    | 6.3    | 8.5    | 36.0%    | 7                   | 4       | 10      | 67    | 10      |
| Harford                              | 13.3             | 11.6   | 13.3   | 14.7   | 10.6%    | 13                  | 9       | 15      | 126   | 10      |
| Howard                               | 12.1             | 11.8   | 15.2   | 14.3   | -5.6%    | 12                  | 9       | 15      | 119   | 10      |
| Kent                                 | 8.0              | 9.3    | 12.0   | 14.7   | 22.2%    | 8                   | 5       | 15      | 82    | 10      |
| Montgomery                           | 14.5             | 15.2   | 15.9   | 19.0   | 19.9%    | 17                  | 13      | 23      | 166   | 10      |
| Prince George's                      | 16.8             | 15.6   | 17.0   | 19.6   | 15.4%    | 16                  | 11      | 20      | 157   | 10      |
| Queen Anne's                         | 10.3             | 11.0   | 12.0   | 10.3   | -13.9%   | 10                  | 7       | 12      | 95    | 10      |
| St. Mary's                           | 45.6             | 40.6   | 45.0   | 40.7   | -9.6%    | 34                  | 19      | 46      | 344   | 10      |
| Somerset                             | 26.0             | 22.0   | 31.3   | 32.3   | 3.2%     | 24                  | 16      | 32      | 241   | 10      |
| Talbot                               | 7.2              | 7.2    | 14.4   | 14.4   | 0.0%     | 9                   | 5       | 14      | 87    | 10      |
| Washington                           | 22.4             | 23.4   | 27.7   | 21.9   | -20.8%   | 21                  | 15      | 28      | 209   | 10      |
| Wicomico                             | 19.0             | 20.7   | 23.9   | 21.9   | -8.4%    | 19                  | 12      | 24      | 188   | 10      |
| Worcester                            | 37.8             | 45.4   | 49.0   | 42.2   | -13.9%   | 34                  | 20      | 49      | 336   | 10      |



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: Apr-10

**CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement**

|                                      | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |       |         |
|--------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
|                                      | Jan-10           | Feb-10 | Mar-10 | Apr-10 |          | Average             | Minimum | Maximum | Total | Periods |
| <b>Statewide AVG Caseload Volume</b> | 13.2             | 13.2   | 12.9   | 12.6   | -2.4%    | 13                  | 13      | 14      | 133   | 10      |
| Allegany                             | 9.9              | 9.8    | 10.0   | 10.0   | 0.0%     | 10                  | 9       | 11      | 100   | 10      |
| Anne Arundel                         | 9.4              | 9.6    | 10.1   | 9.6    | -4.3%    | 10                  | 9       | 10      | 96    | 10      |
| Baltimore (City)                     | 13.2             | 13.1   | 12.6   | 12.4   | -2.2%    | 13                  | 12      | 14      | 131   | 10      |
| Baltimore                            | 14.9             | 15.4   | 15.4   | 15.2   | -1.8%    | 15                  | 15      | 16      | 154   | 10      |
| Calvert                              | 15.3             | 15.8   | 17.5   | 17.5   | 0.0%     | 15                  | 12      | 18      | 145   | 10      |
| Caroline                             | 15.1             | 16.9   | 16.0   | 16.9   | 5.6%     | 16                  | 12      | 17      | 155   | 10      |
| Carroll                              | 7.2              | 8.2    | 8.8    | 8.6    | -2.3%    | 7                   | 6       | 9       | 75    | 10      |
| Cecil                                | 11.5             | 10.9   | 11.5   | 12.0   | 4.8%     | 12                  | 11      | 13      | 119   | 10      |
| Charles                              | 16.5             | 16.4   | 16.3   | 15.2   | -6.3%    | 15                  | 13      | 17      | 155   | 10      |
| Dorchester                           | 9.3              | 9.0    | 8.7    | 9.3    | 7.7%     | 10                  | 9       | 11      | 96    | 10      |
| Frederick                            | 11.2             | 11.4   | 11.4   | 11.6   | 1.8%     | 13                  | 11      | 15      | 127   | 10      |
| Garrett                              | 9.6              | 9.5    | 10.2   | 9.5    | -7.1%    | 9                   | 8       | 10      | 92    | 10      |
| Harford                              | 14.1             | 13.6   | 13.6   | 13.4   | -1.5%    | 14                  | 13      | 15      | 142   | 10      |
| Howard                               | 6.9              | 6.6    | 6.8    | 6.8    | 0.0%     | 7                   | 7       | 8       | 73    | 10      |
| Kent                                 | 12.0             | 12.0   | 10.0   | 10.0   | 0.0%     | 11                  | 10      | 12      | 109   | 10      |
| Montgomery                           | 19.6             | 19.7   | 19.7   | 19.7   | 0.2%     | 20                  | 19      | 21      | 199   | 10      |
| Prince George's                      | 14.5             | 13.9   | 13.7   | 12.1   | -11.9%   | 14                  | 12      | 15      | 144   | 10      |
| Queen Anne's                         | 10.5             | 11.0   | 11.0   | 11.0   | 0.0%     | 11                  | 10      | 12      | 108   | 10      |
| St. Mary's                           | 16.8             | 18.3   | 20.2   | 17.9   | -11.5%   | 17                  | 16      | 20      | 174   | 10      |
| Somerset                             | 8.5              | 8.3    | 8.3    | 8.8    | 6.0%     | 8                   | 7       | 9       | 80    | 10      |
| Talbot                               | 8.7              | 9.3    | 9.3    | 9.3    | 0.0%     | 9                   | 9       | 10      | 95    | 10      |
| Washington                           | 13.1             | 12.9   | 11.8   | 12.0   | 2.1%     | 12                  | 11      | 13      | 121   | 10      |
| Wicomico                             | 9.1              | 9.3    | 9.3    | 9.1    | -1.4%    | 10                  | 9       | 12      | 100   | 10      |
| Worcester                            | 8.8              | 12.0   | 13.7   | 14.0   | 2.4%     | 11                  | 9       | 14      | 112   | 10      |



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: Apr-10

**CHILD FATALITIES- NEW -- During Active Investigation or Service Case**

| Fatalities of children during active Investigation or Service Case | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |       |         |
|--|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
|  | Jan-10           | Feb-10 | Mar-10 | Apr-10 |          | Average             | Minimum | Maximum | Total | Periods |
|  | 2                | 0      | 0      | 0      |          | 1                   | 0       | 4       | 14    | 10      |
| Allegany   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Anne Arundel   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Baltimore (City)   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 1       | 3     | 10      |
| Baltimore  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 1       | 2     | 10      |
| Calvert  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Caroline   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Carroll  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Cecil  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Charles  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Dorchester   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Frederick  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 1       | 1     | 10      |
| Garrett  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Harford  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Howard   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Kent   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Montgomery   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 1       | 3     | 10      |
| Prince George's  | 1                | 0      | 0      | 0      |          | 0                   | 0       | 1       | 2     | 10      |
| Queen Anne's   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| St. Mary's   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Somerset   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Talbot   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Washington   | 1                | 0      | 0      | 0      |          | 0                   | 0       | 1       | 2     | 10      |
| Wicomico   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 1       | 1     | 10      |
| Worcester  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |



**Department of Human Resources  
Jurisdiction Comparison  
Reporting Period: Apr-10**

**CHILD FATALITIES- NEW -- Closed Investigation or Service Case within Last 12 Months**

| Fatalities of children whose Investigation/Service Case closed within last 12 months | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |       |         |
|--|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
|  | Jan-10           | Feb-10 | Mar-10 | Apr-10 |          | Average             | Minimum | Maximum | Total | Periods |
|  | 2                | 0      | 0      | 0      |          | 0                   | 0       | 2       | 4     | 10      |
| Allegany   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Anne Arundel   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Baltimore (City)   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 1       | 1     | 10      |
| Baltimore  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Calvert  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Caroline   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Carroll  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Cecil  | 0                | 0      | 0      |        |          | 0                   | 0       | 0       | 0     | 9       |
| Charles  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 1       | 1     | 10      |
| Dorchester   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Frederick  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Garrett  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Harford  | 1                | 0      | 0      | 0      |          | 0                   | 0       | 1       | 1     | 9       |
| Howard   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Kent   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Montgomery   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Prince George's  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Queen Anne's   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| St. Mary's   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Somerset   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Talbot   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Washington   | 1                | 0      | 0      | 0      |          | 0                   | 0       | 1       | 1     | 9       |
| Wicomico   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |
| Worcester  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 10      |



**Department of Human Resources  
Family Investment Administration  
Reporting Period: May-10**

**FOOD SUPPLEMENT PROGRAM**

|   | REPORTING PERIOD |              |              |              |          | YEAR-TO-DATE |              |              |               |            |
|---|------------------|--------------|--------------|--------------|----------|--------------|--------------|--------------|---------------|------------|
|   | Feb-10           | Mar-10       | Apr-10       | May-10       | % Change | Average      | Minimum      | Maximum      | Total         | Periods    |
| <b>Total Food Supplement Program Recipients</b> | 538,394          | 549,908      | 558,731      | 565,237      | 1.2%     | 531,392      | 491,262      | 565,237      | 724,503       | SFY 2010   |
| Recipient Households                            | 254,519          | 260,500      | 264,603      | 267,613      | 1.1%     | 250,424      | 230,155      | 267,613      | 385,520       | SFY 2010   |
| \$ Value Disbursed                              | \$70,514,609     | \$72,411,255 | \$72,714,898 | \$73,756,161 | 1.4%     | \$69,524,579 | \$64,144,215 | \$73,756,161 | \$586,386,039 | SFY 2010   |
| Cases Closed                                    | 19,528           | 19,354       | 21,678       | 17,501       | -19.3%   | 19,287       | 14,983       | 21,678       | 187,420       | SFY 2010   |
| Applications Taken                              | 19,141           | 27,776       | 27,849       | 23,522       | -15.5%   | 25,983       | 19,141       | 29,664       | 277,479       | SFY 2010   |
| Approvals                                       | 18,623           | 25,335       | 25,781       | 20,511       | -20.4%   | 23,292       | 18,623       | 26,402       | 244,032       | SFY 2010   |
| Denials   | 6,317            | 8,058        | 7,512        | 5,986        | -20.3%   | 6,892        | 5,781        | 8,058        | 63,941        | SFY 2010   |
|   | Nov-09           | Dec-09       | Jan-10       | Feb-10       | % Change | Average      | Minimum      | Maximum      | Total         | Periods    |
| <b>Payment Error Rate</b>                       | 7.23%            | 7.79%        | 7.38%        | 7.65%        | 3.7%     | 7.65%        | 7.23%        | 7.86%        | 7.65%         | FFYTD 2010 |
| Overpayment Error Rate                          | 6.46%            | 6.91%        | 5.92%        | 6.42%        | 8.4%     | 6.42%        | 5.92%        | 7.47%        | 6.42%         | FFYTD 2010 |
| Underpayment Error Rate                         | 0.77%            | 0.88%        | 1.46%        | 1.23%        | -15.8%   | 1.23%        | 0.39%        | 1.46%        | 1.23%         | FFYTD 2010 |
| <b>State-reported Negative error rate</b>       | 14.40%           | 15.63%       | 16.73%       | 17.67%       | 5.6%     | 17.67%       | 14.40%       | 17.67%       | 17.67%        | FFYTD 2010 |

**MEDICAID**

|                                    | REPORTING PERIOD |                |                |                |              | YEAR-TO-DATE   |                |                |          |          |
|------------------------------------|------------------|----------------|----------------|----------------|--------------|----------------|----------------|----------------|----------|----------|
|                                    | Feb-10           | Mar-10         | Apr-10         | May-10         | % Change     | Average        | Minimum        | Maximum        | Total    | Periods  |
| Applications Taken (CC, LTC & SSI) | 21,476           | 31,019         | 30,108         | 25,495         | -15.3%       | 26,940         | 21,476         | 31,019         | 296,343  | SFY 2010 |
| Approvals (CC, LTC & SSI)          | 18,037           | 25,187         | 25,017         | 20,227         | -19.1%       | 21,832         | 17,193         | 25,187         | 240,150  | SFY 2010 |
| Denials (CC, LTC & SSI)            | 15,527           | 20,868         | 20,764         | 16,824         | -19.0%       | 17,650         | 13,716         | 20,868         | 194,147  | SFY 2010 |
| <b>Community Care Cases</b>        | <b>290,253</b>   | <b>284,082</b> | <b>296,943</b> | <b>291,732</b> | <b>-1.8%</b> | <b>284,728</b> | <b>277,278</b> | <b>296,943</b> | <b>/</b> | SFY 2010 |
| Applications Taken                 | 20,402           | 29,330         | 28,476         | 24,115         | -15.3%       | 25,613         | 20,402         | 29,330         | 281,748  | SFY 2010 |
| Approvals                          | 15,984           | 22,305         | 22,010         | 18,109         | -17.7%       | 19,560         | 15,614         | 22,305         | 215,164  | SFY 2010 |
| Denials                            | 14,236           | 18,959         | 18,872         | 15,470         | -18.0%       | 16,259         | 12,776         | 18,959         | 178,851  | SFY 2010 |

**TEMPORARY CASH ASSISTANCE**

|   | REPORTING PERIOD |              |              |              |          | YEAR-TO-DATE |            |            |                              |            |
|---|------------------|--------------|--------------|--------------|----------|--------------|------------|------------|------------------------------|------------|
|   | Feb-10           | Mar-10       | Apr-10       | May-10       | % Change | Average      | Minimum    | Maximum    | Total                        | Periods    |
| Recipients                                | 67,301           | 67,062       | 66,529       | 67,720       | 1.8%     | 67,376       | 62,844     | 71,506     | 100,588                      | SFY 2010   |
| Recipient Families                        | 27,049           | 26,982       | 26,851       | 27,147       | 1.1%     | 27,050       | 25,489     | 28,486     | 45,009                       | SFY 2010   |
| % of TANF 60 Month Families               | 6.9%             | 6.8%         | 6.7%         | 6.7%         | 0.0%     | 6.8%         | 6.5%       | 7.4%       | /                            | SFY 2010   |
| \$ Value Disbursed                        | \$11,987,049     | \$11,401,378 | \$11,615,700 | \$11,740,499 | 1.1%     | 11,755,985   | 10,951,770 | 12,553,036 | 129,315,833                  | SFY 2010   |
| Cases Closed                              | 2,714            | 2,602        | 3,936        | 3,076        | -21.8%   | 2,877        | 2,453      | 3,936      | 31,642                       | SFY 2010   |
| Applications Taken                        | 3,585            | 5,808        | 6,397        | 5,533        | -13.5%   | 5,463        | 3,585      | 6,397      | 60,090                       | SFY 2010   |
| Approvals                                 | 1,923            | 2,193        | 3,046        | 2,602        | -14.6%   | 2,606        | 1,923      | 3,230      | 28,666                       | SFY 2010   |
| Approved and "New" to the TCA Program     | 495              | 486          | 648          | 623          | -3.9%    | 640          | 486        | 786        | 7,038                        | SFY 2010   |
| Approved and Returning to the TCA Program | 1,428            | 1,707        | 2,398        | 1,979        | -17.5%   | 1,966        | 1,428      | 2,466      | 21,628                       | SFY 2010   |
| Denials                                   | 3,215            | 3,500        | 4,145        | 3,638        | -12.2%   | 3,726        | 3,215      | 4,471      | 40,991                       | SFY 2010   |
| <b>Payment Accuracy Rate</b>              | 96.02%           | 97.01%       | 97.41%       | 96.58%       | -0.9%    | 96.58%       | 96.02%     | 97.41%     | /                            | FFYTD 2010 |
| <b>Federal Work Participation Rate</b>    | 42.1%            | 43.1%        | 43.5%        | 42.1%        | -3.2%    | 42.1%        | 40.4%      | 43.5%      | 42.1%                        | FFYTD '10  |
| <b>YTD Job Placements</b>                 | 4,876            | 5,389        | 6,818        | 7,818        | 14.7%    | 782          | 589        | 7,818      | 7,818                        | SFY 2010   |
| QUARTERLY MEASURES                        | Jul-Sep 08       | Oct-Dec 08   | Jan-Mar 09   | Apr-Jun 09   | % Change | Average      | Minimum    | Maximum    | Total                        | Periods    |
| Earnings Gain Rate                        | 40%              | 50%          | 52%          | 51%          | -2.9%    | 48%          | 40%        | 52%        | Closed Cases Jul '08-Jun '09 |            |
| Employment Retention Rate                 | 74%              | 70%          | 73%          | 73%          | 0.6%     | 73%          | 70%        | 74%        | Closed Cases Jul '08-Jun '09 |            |



**Department of Human Resources  
Family Investment Administration**

Reporting Period: May-10

**TEMPORARY DISABILITY ASSISTANCE PROGRAM**

|                    | REPORTING PERIOD |             |             |             |          | YEAR-TO-DATE |           |           |            |          |
|--------------------|------------------|-------------|-------------|-------------|----------|--------------|-----------|-----------|------------|----------|
|                    | Feb-10           | Mar-10      | Apr-10      | May-10      | % Change | Average      | Minimum   | Maximum   | Total      | Periods  |
| Recipients         | 19,120           | 19,511      | 19,589      | 19,591      | 0.0%     | 18,982       | 17,735    | 19,591    | 30,902     | SFY 2010 |
| \$ Value Disbursed | \$3,470,509      | \$3,523,791 | \$3,558,461 | \$3,425,498 | -3.7%    | 3,435,208    | 3,227,849 | 3,558,461 | 37,787,292 | SFY 2010 |
| Cases Closed       | 1,402            | 1,324       | 1,668       | 1,433       | -14.1%   | 1,469        | 1,324     | 1,668     | 16,158     | SFY 2010 |
| Applications Taken | 2,667            | 4,047       | 3,891       | 3,481       | -10.5%   | 3,657        | 2,667     | 4,116     | 40,225     | SFY 2010 |
| Approvals          | 1,282            | 1,608       | 1,792       | 1,406       | -21.5%   | 1,610        | 1,282     | 1,819     | 17,709     | SFY 2010 |
| Denials            | 2,386            | 2,980       | 2,813       | 2,510       | -10.8%   | 2,697        | 2,357     | 3,062     | 29,662     | SFY 2010 |

**HOME ENERGY PROGRAMS**

|   | REPORTING PERIOD |             |             |             |          | YEAR TO DATE |         |              |              |          |
|---|------------------|-------------|-------------|-------------|----------|--------------|---------|--------------|--------------|----------|
|   | Feb-10           | Mar-10      | Apr-10      | May-10      | % Change | Average      | Minimum | Maximum      | Total        | Periods  |
| <b>Electric Universal Service Program</b> |                  |             |             |             |          |              |         |              |              |          |
| Recipient Households                      | 8,895            | 12,944      | 9,301       | 9,510       | 2.2%     | 11,202       | 0       | 17,060       | 123,225      | SFY 2010 |
| \$ Value Disbursed                        | \$5,408,469      | \$8,323,041 | \$5,983,344 | \$6,124,775 | 2.4%     | \$6,853,268  | \$0     | \$10,063,032 | 75,385,946   | SFY 2010 |
| Applications                              | 7,898            | 11,747      | 8,963       | 5,260       | -41.3%   | 13,839       | 5,260   | 24,610       | 152,224      | SFY 2010 |
| Approvals                                 | 7,920            | 11,128      | 10,365      | 8,528       | -17.7%   | 11,380       | 7,059   | 16,787       | 125,182      | SFY 2010 |
| Denials                                   | 1,576            | 1,789       | 2,703       | 3,375       | 24.9%    | 1,864        | 813     | 3,375        | 20,504       | SFY 2010 |
| <b>MD Energy Assistance Recipients</b>    |                  |             |             |             |          |              |         |              |              |          |
| Recipient Households                      | 9,389            | 13,721      | 10,198      | 9,983       | -2.1%    | 11,653       | 0       | 59,431       | 128,181      | SFY 2010 |
| \$ Value Disbursed                        | \$3,113,627      | \$4,554,651 | \$3,209,988 | \$3,044,588 | -5.2%    | \$3,892,555  | \$0     | \$19,388,290 | 42,818,108   | SFY 2010 |
| Applications                              | 8,532            | 12,595      | 9,481       | 5,681       | -40.1%   | 14,527       | 5,681   | 25,307       | 159,798      | SFY 2010 |
| Approvals                                 | 8,336            | 11,619      | 10,961      | 9,069       | -17.3%   | 11,812       | 0       | 52,469       | 129,937      | SFY 2010 |
| Denials                                   | 1,779            | 1,973       | 2,735       | 4,007       | 46.5%    | 2,084        | 826     | 4,007        | 22,921       | SFY 2010 |
| <b>Arrearage (one time only)</b>          |                  |             |             |             |          |              |         |              |              |          |
| Recipient Households                      | 2,114            | 3,974       | 3,167       | 254         | -92.0%   | 2,735        | 0       | 4,647        | 30,081       | SFY 2010 |
| \$ Value Disbursed                        | \$2,084,908      | \$4,242,561 | \$3,390,992 | \$261,364   | -92.3%   | \$2,800,759  | \$0     | \$4,764,834  | \$30,808,353 | SFY 2010 |
| Applications                              | 1,780            | 3,975       | 2,565       | 2,565       | 0.0%     | 3,375        | 1,780   | 5,216        | 37,127       | SFY 2010 |
| Approvals                                 | 1,986            | 3,506       | 2,751       | 2,751       | 0.0%     | 2,973        | 1,986   | 4,117        | 32,699       | SFY 2010 |
| Denials                                   | 153              | 186         | 314         | 314         | 0.0%     | 323          | 153     | 574          | 3,548        | SFY 2010 |

**REFUGEES AND ASYLEES**

|   | REPORTING PERIOD |        |        |        |          | YEAR TO DATE |         |         |       |          |
|---|------------------|--------|--------|--------|----------|--------------|---------|---------|-------|----------|
|   | Feb-10           | Mar-10 | Apr-10 | May-10 | % Change | Average      | Minimum | Maximum | Total | Periods  |
| <b>Refugee Employment Program Clients</b> |                  |        |        |        |          |              |         |         |       |          |
| New Clients                               | 195              | 182    | 158    | 185    | 17.1%    | 181          | 74      | 304     | 1,992 | SFY 2010 |
| # of Employment Placements                | 47               | 53     | 30     | 56     | 86.7%    | 53           | 10      | 75      | 578   | SFY 2010 |
| Average Wage                              | 72               | 94     | 84     | 80     | -4.8%    | 62           | 30      | 94      | 683   | SFY 2010 |
| % with Health Benefits                    | \$9.10           | \$8.61 | \$9.54 | \$9.07 | -4.9%    | 9            | 8       | 10      | 99    | SFY 2010 |
| Job Retention >90 Days                    | 88%              | 77%    | 88%    | 71%    | -19.3%   | 1            | 0       | 1       | 9     | SFY 2010 |
|   | 32               | 42     | 44     | 72     | 63.6%    | 51           | 29      | 78      | 557   | SFY 2010 |



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-10

**APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM**

| Expedited Food Supplement Program Benefits, % Processed On Time | REPORTING PERIOD |        |        |        |         | M/M change in rate | FISCAL YEAR-TO-DATE |         |  |    | Periods |
|---|------------------|--------|--------|--------|---------|--------------------|---------------------|---------|--|----|---------|
|   | Feb-10           | Mar-10 | Apr-10 | May-10 | Average |                    | Minimum             | Maximum |  |    |         |
|   | 91.9%            | 93.1%  | 93.1%  | 94.1%  | 1.1%    | 92.9%              | 91.6%               | 94.7%   |  | 11 |         |
| Allegany  | 94.7%            | 96.9%  | 98.7%  | 98.4%  | -0.3%   | 97.6%              | 94.1%               | 100.0%  |  | 11 |         |
| Anne Arundel  | 81.7%            | 85.9%  | 83.9%  | 80.2%  | -4.4%   | 85.4%              | 80.2%               | 90.5%   |  | 11 |         |
| Baltimore (City)  | 95.4%            | 96.8%  | 96.9%  | 97.3%  | 0.4%    | 96.2%              | 92.7%               | 98.3%   |  | 11 |         |
| Baltimore   | 83.4%            | 83.9%  | 84.2%  | 85.8%  | 1.9%    | 81.5%              | 75.4%               | 85.8%   |  | 11 |         |
| Calvert   | 96.2%            | 97.5%  | 100.0% | 95.8%  | -4.2%   | 98.1%              | 95.8%               | 100.0%  |  | 11 |         |
| Caroline  | 100.0%           | 100.0% | 100.0% | 100.0% | 0.0%    | 97.4%              | 91.1%               | 100.0%  |  | 11 |         |
| Carroll   | 98.7%            | 91.9%  | 97.0%  | 96.7%  | -0.3%   | 96.0%              | 91.9%               | 98.7%   |  | 11 |         |
| Cecil   | 93.3%            | 94.8%  | 93.1%  | 95.1%  | 2.2%    | 91.2%              | 86.1%               | 95.1%   |  | 11 |         |
| Charles   | 86.6%            | 88.6%  | 90.3%  | 88.7%  | -1.8%   | 92.0%              | 86.6%               | 98.1%   |  | 11 |         |
| Dorchester  | 85.4%            | 89.1%  | 95.0%  | 84.0%  | -11.6%  | 90.1%              | 84.0%               | 95.0%   |  | 11 |         |
| Frederick   | 92.1%            | 88.6%  | 92.5%  | 95.3%  | 3.0%    | 92.2%              | 88.6%               | 95.3%   |  | 11 |         |
| Garrett   | 100.0%           | 100.0% | 80.0%  | 100.0% | 25.0%   | 98.2%              | 80.0%               | 100.0%  |  | 11 |         |
| Harford   | 95.2%            | 96.0%  | 95.0%  | 94.1%  | -0.9%   | 95.0%              | 86.0%               | 98.3%   |  | 11 |         |
| Howard  | 84.1%            | 90.5%  | 98.3%  | 95.2%  | -3.2%   | 91.8%              | 78.8%               | 98.3%   |  | 11 |         |
| Kent  | 100.0%           | 95.0%  | 92.5%  | 100.0% | 8.1%    | 97.6%              | 92.5%               | 100.0%  |  | 11 |         |
| Montgomery  | 91.9%            | 92.6%  | 94.3%  | 98.1%  | 4.0%    | 93.0%              | 87.9%               | 98.1%   |  | 11 |         |
| Prince George's   | 98.5%            | 95.9%  | 96.7%  | 97.5%  | 0.8%    | 94.6%              | 81.4%               | 98.5%   |  | 11 |         |
| Queen Anne's  | 88.2%            | 91.0%  | 90.7%  | 95.4%  | 5.2%    | 90.8%              | 78.7%               | 95.9%   |  | 11 |         |
| St. Mary's  | 94.3%            | 90.6%  | 84.2%  | 96.1%  | 14.1%   | 92.9%              | 84.2%               | 98.0%   |  | 11 |         |
| Somerset  | 100.0%           | 100.0% | 100.0% | 100.0% | 0.0%    | 99.7%              | 96.7%               | 100.0%  |  | 11 |         |
| Talbot  | 100.0%           | 96.9%  | 100.0% | 100.0% | 0.0%    | 99.3%              | 96.9%               | 100.0%  |  | 11 |         |
| Washington  | 98.0%            | 98.8%  | 98.9%  | 99.2%  | 0.3%    | 98.7%              | 98.0%               | 99.6%   |  | 11 |         |
| Wicomico  | 97.2%            | 100.0% | 98.0%  | 96.6%  | -1.4%   | 95.4%              | 91.7%               | 100.0%  |  | 11 |         |
| Worcester   | 100.0%           | 100.0% | 100.0% | 100.0% | 0.0%    | 99.0%              | 95.7%               | 100.0%  |  | 11 |         |



**Department of Human Resources  
Family Investment Administration  
Reporting Period: May-10**

**APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM**

| "Regular" Food Supplement Program Benefits, % Processed On Time | REPORTING PERIOD |        |        |        |         | M/M change in rate | FISCAL YEAR-TO-DATE |         |  |    | Periods |
|---|------------------|--------|--------|--------|---------|--------------------|---------------------|---------|--|----|---------|
|   | Feb-10           | Mar-10 | Apr-10 | May-10 | Average |                    | Minimum             | Maximum |  |    |         |
|   | 77.9%            | 77.9%  | 83.2%  | 89.2%  | 7.2%    | 83.2%              | 77.4%               | 89.2%   |  | 11 |         |
| Allegany  | 98.5%            | 96.6%  | 96.7%  | 97.3%  | 0.6%    | 96.9%              | 94.3%               | 98.9%   |  | 11 |         |
| Anne Arundel  | 70.6%            | 74.1%  | 77.0%  | 82.4%  | 7.1%    | 82.6%              | 70.6%               | 95.3%   |  | 11 |         |
| Baltimore (City)  | 90.8%            | 92.7%  | 94.0%  | 94.6%  | 0.6%    | 92.5%              | 87.7%               | 94.6%   |  | 11 |         |
| Baltimore   | 54.2%            | 52.4%  | 61.1%  | 80.6%  | 32.0%   | 66.1%              | 52.4%               | 80.6%   |  | 11 |         |
| Calvert   | 95.5%            | 96.5%  | 97.0%  | 98.2%  | 1.2%    | 96.8%              | 95.5%               | 99.0%   |  | 11 |         |
| Caroline  | 86.1%            | 91.0%  | 97.7%  | 96.0%  | -1.7%   | 87.3%              | 81.1%               | 97.7%   |  | 11 |         |
| Carroll   | 88.8%            | 77.7%  | 92.4%  | 91.5%  | -0.9%   | 87.3%              | 77.5%               | 92.9%   |  | 11 |         |
| Cecil   | 89.4%            | 93.7%  | 91.8%  | 97.5%  | 6.3%    | 93.0%              | 89.4%               | 97.5%   |  | 11 |         |
| Charles   | 80.4%            | 80.4%  | 79.1%  | 83.4%  | 5.4%    | 85.2%              | 79.1%               | 91.3%   |  | 11 |         |
| Dorchester  | 79.3%            | 81.4%  | 83.6%  | 84.6%  | 1.2%    | 83.5%              | 78.7%               | 88.7%   |  | 11 |         |
| Frederick   | 74.3%            | 74.7%  | 84.3%  | 85.2%  | 1.1%    | 78.0%              | 68.9%               | 85.2%   |  | 11 |         |
| Garrett   | 98.8%            | 100.0% | 100.0% | 98.6%  | -1.4%   | 99.4%              | 97.9%               | 100.0%  |  | 11 |         |
| Harford   | 89.1%            | 94.6%  | 95.4%  | 95.6%  | 0.2%    | 93.1%              | 89.1%               | 95.6%   |  | 11 |         |
| Howard  | 43.9%            | 57.6%  | 88.0%  | 98.3%  | 11.7%   | 65.5%              | 43.9%               | 98.3%   |  | 11 |         |
| Kent  | 97.2%            | 94.6%  | 100.0% | 91.4%  | -8.6%   | 97.2%              | 91.4%               | 100.0%  |  | 11 |         |
| Montgomery  | 82.2%            | 82.1%  | 89.9%  | 92.2%  | 2.6%    | 83.2%              | 75.3%               | 92.2%   |  | 11 |         |
| Prince George's   | 75.8%            | 72.6%  | 77.2%  | 87.7%  | 13.7%   | 80.8%              | 72.6%               | 87.7%   |  | 11 |         |
| Queen Anne's  | 87.5%            | 85.0%  | 91.5%  | 91.5%  | 0.0%    | 86.4%              | 78.3%               | 91.5%   |  | 11 |         |
| St. Mary's  | 86.3%            | 82.4%  | 86.8%  | 93.2%  | 7.4%    | 86.8%              | 78.7%               | 93.2%   |  | 11 |         |
| Somerset  | 99.1%            | 98.0%  | 99.2%  | 97.5%  | -1.7%   | 98.2%              | 96.0%               | 99.3%   |  | 11 |         |
| Talbot  | 100.0%           | 98.8%  | 97.5%  | 96.4%  | -1.1%   | 96.9%              | 95.0%               | 100.0%  |  | 11 |         |
| Washington  | 98.1%            | 99.3%  | 98.7%  | 98.9%  | 0.2%    | 98.7%              | 97.7%               | 99.4%   |  | 11 |         |
| Wicomico  | 93.7%            | 97.0%  | 95.6%  | 95.2%  | -0.4%   | 83.2%              | 67.2%               | 97.0%   |  | 11 |         |
| Worcester   | 83.6%            | 88.1%  | 89.2%  | 88.6%  | -0.7%   | 89.9%              | 83.6%               | 97.1%   |  | 11 |         |



**Department of Human Resources**  
**Family Investment Administration**  
**Monthly Application Compliance Report with Average Delay**  
**for May 2010**

As of Date: 05/28/2010

Run Date: 05/31/2010

| Status                           | Category          | TCA    | FSP    | EX-FSP | MA-FAC | MCHP    |
|----------------------------------|-------------------|--------|--------|--------|--------|---------|
| Pending                          | Timely            | 3743   | 7081   | 194    | 2089   | 385     |
| Pending                          | Ag Delay          | 70     | 686    | 139    | 185    | 24      |
| Pending                          | CI Delay          | 59     | 1454   | 227    | 117    | 17      |
| Pending                          | No Fault          | 1      |        |        | 6      | 1       |
|                                  | <b>Total</b>      | 3873   | 9221   | 560    | 2397   | 427     |
|                                  | <b>Compliance</b> | 98.16% | 91.17% | 58.26% | 91.86% | 94.13%  |
| <b>Denied</b>                    | <b>Timely</b>     | 2492   | 2549   | 96     | 3304   | 732     |
| <b>Denied</b>                    | <b>Ag Delay</b>   | 246    | 504    | 43     | 432    | 252     |
| <b>Denied</b>                    | <b>CI Delay</b>   | 340    | 1702   | 162    | 600    | 124     |
| <b>Denied</b>                    | <b>No Fault</b>   | 1      | 7      |        | 22     | 8       |
|                                  | <b>Total</b>      | 3079   | 4762   | 301    | 4358   | 1116    |
|                                  | <b>Compliance</b> | 91.02% | 83.49% | 69.06% | 88.44% | 74.39%  |
| <b>Approved</b>                  | <b>Timely</b>     | 2343   | 10858  | 7179   | 7870   | 2615    |
| <b>Approved</b>                  | <b>Ag Delay</b>   | 129    | 1107   | 411    | 735    | 500     |
| <b>Approved</b>                  | <b>CI Delay</b>   | 68     | 400    | 322    | 529    | 251     |
| <b>Approved</b>                  | <b>No Fault</b>   | 11     | 30     | 2      | 29     | 39      |
|                                  | <b>Total</b>      | 2551   | 12395  | 7914   | 9163   | 3405    |
|                                  | <b>Compliance</b> | 94.78% | 90.75% | 94.58% | 91.46% | 83.95%  |
| <b>A+D</b>                       | <b>Timely</b>     | 4835   | 13407  | 7275   | 11174  | 3000*   |
| <b>A+D</b>                       | <b>Ag Delay</b>   | 375    | 1611   | 454    | 1167   | 491*    |
| <b>A+D</b>                       | <b>CI Delay</b>   | 408    | 2102   | 484    | 1129   | 309*    |
| <b>A+D</b>                       | <b>No Fault</b>   | 12     | 37     | 2      | 51     | 29*     |
|                                  | <b>Total</b>      | 5630   | 17157  | 8215   | 13521  | 3829*   |
|                                  | <b>Compliance</b> | 92.80% | 89.24% | 94.13% | 90.54% | 85.94%* |
| <b>Avg Agency Delay, in days</b> |                   | 20     | 31     | 17     | 37     | 56      |



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-10

**Food Supplement Program Households With One or More Children Age 18 and Under FY 2010**

| COUNTY          | Jul-09         | Aug-09         | Sep-09         | Oct-09         | Nov-09         | Dec-09         | Jan-10         | Feb-10         | Mar-10         | Apr-10         | May-10         | Jun-10 | FY10 AVG       |
|-----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|--------|----------------|
| Allegany        | 2,249          | 2,287          | 2,309          | 2,354          | 2,377          | 2,396          | 2,417          | 2,397          | 2,410          | 2,407          | 2,412          |        | 2,365          |
| Anne Arundel    | 5,648          | 5,864          | 5,914          | 6,019          | 6,058          | 6,172          | 6,175          | 6,089          | 6,200          | 6,325          | 6,515          |        | 6,089          |
| Baltimore City  | 33,277         | 33,987         | 34,315         | 34,763         | 34,866         | 35,064         | 35,015         | 34,487         | 34,747         | 35,023         | 35,266         |        | 34,619         |
| Baltimore       | 13,366         | 13,685         | 13,739         | 13,977         | 14,041         | 14,258         | 14,486         | 14,439         | 15,037         | 15,468         | 15,821         |        | 14,392         |
| Calvert         | 1,344          | 1,378          | 1,428          | 1,475          | 1,486          | 1,521          | 1,541          | 1,532          | 1,552          | 1,550          | 1,560          |        | 1,488          |
| Caroline        | 979            | 980            | 1,014          | 1,049          | 1,080          | 1,101          | 1,130          | 1,123          | 1,147          | 1,140          | 1,141          |        | 1,080          |
| Carroll         | 1,641          | 1,666          | 1,712          | 1,774          | 1,752          | 1,814          | 1,850          | 1,860          | 1,893          | 1,912          | 1,905          |        | 1,798          |
| Cecil Co.       | 2,353          | 2,403          | 2,443          | 2,518          | 2,541          | 2,595          | 2,639          | 2,646          | 2,674          | 2,714          | 2,728          |        | 2,569          |
| Charles         | 2,362          | 2,413          | 2,435          | 2,481          | 2,529          | 2,556          | 2,577          | 2,528          | 2,579          | 2,670          | 2,691          |        | 2,529          |
| Dorchester      | 1,416          | 1,453          | 1,462          | 1,485          | 1,495          | 1,509          | 1,520          | 1,507          | 1,536          | 1,539          | 1,548          |        | 1,497          |
| Frederick       | 2,689          | 2,764          | 2,803          | 2,864          | 2,881          | 2,929          | 3,000          | 2,996          | 3,087          | 3,105          | 3,169          |        | 2,935          |
| Garrett         | 752            | 766            | 782            | 794            | 786            | 803            | 802            | 811            | 807            | 825            | 827            |        | 796            |
| Harford         | 3,514          | 3,615          | 3,669          | 3,761          | 3,783          | 3,848          | 3,873          | 3,855          | 3,943          | 3,996          | 4,025          |        | 3,807          |
| Howard          | 2,085          | 2,168          | 2,215          | 2,268          | 2,318          | 2,417          | 2,498          | 2,501          | 2,623          | 2,675          | 2,697          |        | 2,406          |
| Kent            | 451            | 451            | 461            | 490            | 499            | 507            | 515            | 510            | 513            | 526            | 525            |        | 495            |
| Montgomery      | 8,551          | 8,773          | 9,006          | 9,393          | 9,564          | 9,835          | 10,068         | 10,076         | 10,345         | 10,496         | 10,667         |        | 9,707          |
| Prince George's | 16,517         | 17,024         | 17,413         | 17,909         | 18,237         | 18,439         | 18,588         | 18,356         | 18,988         | 19,652         | 19,965         |        | 18,281         |
| Queen Anne's    | 540            | 552            | 571            | 596            | 616            | 653            | 696            | 707            | 722            | 728            | 721            |        | 646            |
| St. Mary's      | 2,069          | 2,131          | 2,144          | 2,189          | 2,202          | 2,189          | 2,212          | 2,218          | 2,236          | 2,275          | 2,295          |        | 2,196          |
| Somerset        | 919            | 946            | 958            | 977            | 978            | 988            | 984            | 988            | 985            | 996            | 993            |        | 974            |
| Talbot          | 567            | 600            | 601            | 622            | 637            | 659            | 671            | 657            | 682            | 671            | 676            |        | 640            |
| Washington      | 3,463          | 3,522          | 3,604          | 3,709          | 3,751          | 3,818          | 3,863          | 3,853          | 3,871          | 3,936          | 3,961          |        | 3,759          |
| Wicomico        | 3,166          | 3,194          | 3,204          | 3,288          | 3,297          | 3,417          | 3,445          | 3,428          | 3,474          | 3,512          | 3,560          |        | 3,362          |
| Worcester       | 1,088          | 1,099          | 1,117          | 1,126          | 1,164          | 1,208          | 1,248          | 1,240          | 1,254          | 1,270          | 1,260          |        | 1,189          |
| <b>TOTAL</b>    | <b>111,006</b> | <b>113,721</b> | <b>115,319</b> | <b>117,881</b> | <b>118,938</b> | <b>120,696</b> | <b>121,813</b> | <b>120,804</b> | <b>123,305</b> | <b>125,411</b> | <b>126,928</b> |        | <b>119,620</b> |



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-10

**Food Supplement Program Recipients Age 18 and Under FY 2010**

| COUNTY          | Jul-09         | Aug-09         | Sep-09         | Oct-09         | Nov-09         | Dec-09         | Jan-10         | Feb-10         | Mar-10         | Apr-10         | May-10         | Jun-10 | FY10 AVG       |
|-----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|--------|----------------|
| Allegany        | 4,335          | 4,430          | 4,469          | 4,542          | 4,569          | 4,628          | 4,678          | 4,633          | 4,643          | 4,648          | 4,658          |        | 4,567          |
| Anne Arundel    | 11,725         | 12,117         | 12,134         | 12,353         | 12,394         | 12,626         | 12,617         | 12,400         | 12,604         | 12,918         | 13,281         |        | 12,470         |
| Baltimore City  | 66,760         | 68,036         | 68,552         | 69,213         | 69,455         | 69,906         | 69,792         | 68,638         | 69,154         | 69,675         | 70,076         |        | 69,023         |
| Baltimore       | 26,377         | 26,926         | 27,008         | 27,352         | 27,436         | 27,946         | 28,362         | 28,203         | 29,352         | 30,154         | 30,867         |        | 28,180         |
| Calvert         | 2,680          | 2,749          | 2,841          | 2,929          | 2,939          | 3,013          | 3,038          | 2,994          | 3,025          | 3,011          | 3,046          |        | 2,933          |
| Caroline        | 2,040          | 2,021          | 2,085          | 2,169          | 2,231          | 2,298          | 2,359          | 2,343          | 2,383          | 2,377          | 2,376          |        | 2,244          |
| Carroll         | 3,216          | 3,258          | 3,360          | 3,478          | 3,444          | 3,547          | 3,600          | 3,608          | 3,671          | 3,714          | 3,706          |        | 3,509          |
| Cecil Co.       | 4,831          | 4,946          | 4,990          | 5,137          | 5,166          | 5,246          | 5,306          | 5,305          | 5,400          | 5,496          | 5,505          |        | 5,212          |
| Charles         | 4,788          | 4,872          | 4,903          | 4,972          | 5,036          | 5,080          | 5,116          | 5,019          | 5,129          | 5,292          | 5,330          |        | 5,049          |
| Dorchester      | 2,734          | 2,815          | 2,847          | 2,888          | 2,908          | 2,928          | 2,951          | 2,935          | 2,980          | 2,989          | 2,994          |        | 2,906          |
| Frederick       | 5,473          | 5,631          | 5,742          | 5,851          | 5,908          | 5,987          | 6,104          | 6,117          | 6,305          | 6,385          | 6,504          |        | 6,001          |
| Garrett         | 1,476          | 1,502          | 1,539          | 1,555          | 1,537          | 1,559          | 1,560          | 1,565          | 1,550          | 1,571          | 1,584          |        | 1,545          |
| Harford         | 7,197          | 7,392          | 7,500          | 7,658          | 7,678          | 7,811          | 7,847          | 7,815          | 7,972          | 8,079          | 8,093          |        | 7,731          |
| Howard          | 4,187          | 4,354          | 4,442          | 4,520          | 4,639          | 4,824          | 4,966          | 4,980          | 5,251          | 5,357          | 5,381          |        | 4,809          |
| Kent            | 864            | 860            | 884            | 936            | 950            | 966            | 974            | 955            | 960            | 981            | 988            |        | 938            |
| Montgomery      | 17,773         | 18,270         | 18,724         | 19,414         | 19,732         | 20,295         | 20,767         | 20,816         | 21,314         | 21,585         | 21,903         |        | 20,054         |
| Prince George's | 33,932         | 34,906         | 35,508         | 36,299         | 36,784         | 37,347         | 37,610         | 37,116         | 38,373         | 39,530         | 40,115         |        | 37,047         |
| Queen Anne's    | 1,116          | 1,143          | 1,204          | 1,255          | 1,285          | 1,355          | 1,424          | 1,451          | 1,472          | 1,468          | 1,468          |        | 1,331          |
| St. Mary's      | 4,220          | 4,332          | 4,378          | 4,469          | 4,525          | 4,503          | 4,545          | 4,527          | 4,570          | 4,652          | 4,685          |        | 4,491          |
| Somerset        | 1,891          | 1,949          | 1,957          | 2,007          | 2,010          | 2,049          | 2,038          | 2,028          | 2,010          | 2,037          | 2,037          |        | 2,001          |
| Talbot          | 1,046          | 1,104          | 1,123          | 1,168          | 1,185          | 1,221          | 1,241          | 1,214          | 1,252          | 1,233          | 1,255          |        | 1,186          |
| Washington      | 7,139          | 7,293          | 7,443          | 7,613          | 7,694          | 7,834          | 7,905          | 7,873          | 7,964          | 8,079          | 8,082          |        | 7,720          |
| Wicomico        | 6,498          | 6,579          | 6,605          | 6,742          | 6,754          | 7,011          | 7,066          | 7,054          | 7,132          | 7,205          | 7,306          |        | 6,905          |
| Worcester       | 2,123          | 2,141          | 2,198          | 2,214          | 2,292          | 2,348          | 2,414          | 2,389          | 2,425          | 2,469          | 2,456          |        | 2,315          |
| <b>TOTAL</b>    | <b>224,421</b> | <b>229,626</b> | <b>232,436</b> | <b>236,734</b> | <b>238,551</b> | <b>242,328</b> | <b>244,280</b> | <b>241,978</b> | <b>246,891</b> | <b>250,905</b> | <b>253,696</b> |        | <b>240,168</b> |



FIA LDSS Vacant PINS

| # of Vacant FIA PINS, statewide | REPORTING PERIOD |        |        |        |         | % Change | FISCAL YEAR-TO-DATE |         |       |         |  |
|---------------------------------|------------------|--------|--------|--------|---------|----------|---------------------|---------|-------|---------|--|
|                                 | Feb-10           | Mar-10 | Apr-10 | May-10 | Average |          | Minimum             | Maximum | Total | Periods |  |
|                                 | 133              | 140    | 131    | 133    | 1.5%    | 136      | 0                   | 146     | 1,492 | 11      |  |
| Allegany                        | 1                | 1      | 1      | 1      | 0.0%    | 1        | 0                   | 1       | 10    | 11      |  |
| Anne Arundel                    | 6                | 6      | 3      | 6      | 100.0%  | 5        | 0                   | 7       | 58    | 11      |  |
| Baltimore (City)                | 67               | 71     | 73     | 76     | 4.1%    | 73       | 0                   | 80      | 807   | 11      |  |
| Baltimore                       | 8                | 6      | 3      | 5      | 66.7%   | 10       | 0                   | 16      | 113   | 11      |  |
| Calvert                         | 3                | 3      | 3      | 2      | -33.3%  | 2        | 0                   | 3       | 18    | 11      |  |
| Caroline                        | 0                | 0      | 0      | 0      | 0.0%    | 1        | 0                   | 3       | 10    | 11      |  |
| Carroll                         | 1                | 0      | 0      | 1      | 100.0%  | 1        | 0                   | 2       | 11    | 11      |  |
| Cecil                           | 2                | 2      | 4      | 5      | 25.0%   | 2        | 0                   | 5       | 22    | 11      |  |
| Charles                         | 0                | 1      | 1      | 1      | 0.0%    | 1        | 0                   | 1       | 8     | 11      |  |
| Dorchester                      | 1                | 1      | 0      | 0      | 0.0%    | 1        | 0                   | 4       | 14    | 11      |  |
| Frederick                       | 6                | 6      | 2      | 1      | -50.0%  | 2        | 0                   | 6       | 20    | 11      |  |
| Garrett                         | 0                | 0      | 0      | 0      | 0.0%    | 0        | 0                   | 0       | 0     | 11      |  |
| Harford                         | 3                | 3      | 2      | 3      | 50.0%   | 2        | 0                   | 4       | 24    | 11      |  |
| Howard                          | 7                | 7      | 3      | 2      | -33.3%  | 4        | 0                   | 7       | 42    | 11      |  |
| Kent                            | 1                | 1      | 1      | 1      | 0.0%    | 0        | 0                   | 1       | 4     | 11      |  |
| Montgomery*                     |                  |        |        |        |         |          |                     |         |       |         |  |
| Prince George's                 | 15               | 20     | 23     | 21     | -8.7%   | 22       | 0                   | 25      | 243   | 11      |  |
| Queen Anne's                    | 0                | 0      | 0      | 0      | 0.0%    | 0        | 0                   | 0       | 0     | 11      |  |
| St. Mary's                      | 4                | 4      | 5      | 4      | -20.0%  | 3        | 0                   | 5       | 38    | 11      |  |
| Somerset                        | 2                | 2      | 1      | 1      | 0.0%    | 1        | 0                   | 2       | 12    | 11      |  |
| Talbot                          | 2                | 2      | 2      | 0      | -100.0% | 1        | 0                   | 2       | 6     | 11      |  |
| Washington                      | 3                | 3      | 1      | 0      | -100.0% | 2        | 0                   | 3       | 18    | 11      |  |
| Wicomico                        | 1                | 1      | 2      | 2      | 0.0%    | 1        | 0                   | 2       | 10    | 11      |  |
| Worcester                       | 0                | 0      | 1      | 1      | 100.0%  | 0        | 0                   | 1       | 5     | 11      |  |

| # of Vacant FIA PINS | FY 2002 | FY 2003 | FY 2004 | FY 2005 | FY 2006 | FY 2007 | FY 2008 | FY 2009 | May-10 | FY 2011 |
|----------------------|---------|---------|---------|---------|---------|---------|---------|---------|--------|---------|
| Statewide            | 256.5   | 151.5   | 166     | 114.5   | 76.5    | 150     | 200     | 117     | 133    |         |
| Allegany             | 0       | 1       | 0       | 0       | 0       | 2       | 1       | 2       | 1      |         |
| Anne Arundel         | 10.5    | 6       | 10      | 10      | 6       | 12      | 18      | 7       | 6      |         |
| Baltimore (City)     | 115     | 80      | 77      | 61      | 28      | 59.5    | 84.5    | 57      | 76     |         |
| Baltimore            | 35.5    | 14      | 20      | 6.5     | 10.5    | 26.5    | 24      | 14      | 5      |         |
| Calvert              | 0       | 2       | 4.5     | 3.5     | 1       | 0       | 2       | 0       | 2      |         |
| Caroline             | 1       | 2       | 1       | 0       | 1       | 0       | 1       | 1       | 0      |         |
| Carroll              | 0       | 1       | 0       | 1       | 1       | 1       | 2.5     | 0       | 1      |         |
| Cecil                | 3.5     | 1       | 0       | 0       | 2       | 3       | 4       | 2       | 5      |         |
| Charles              | 8       | 4       | 2       | 2       | 1       | 3.5     | 5       | 1       | 1      |         |
| Dorchester           | 1       | 0       | 3       | 0       | 0       | 0       | 0       | 3       | 0      |         |
| Frederick            | 5       | 7       | 0       | 1       | 1.5     | 5       | 5       | 0       | 1      |         |
| Garrett              | 2       | 0       | 1       | 0       | 0.5     | 0       | 1       | 0       | 0      |         |
| Harford              | 7       | 8       | 4       | 0       | 1       | 0       | 4       | 2       | 3      |         |
| Howard               | 5.5     | 3       | 2       | 1       | 3       | 3       | 5       | 3       | 2      |         |
| Kent                 | 4       | 2       | 0       | 0       | 0       | 1.5     | 0       | 0       | 1      |         |
| Montgomery*          |         |         |         |         |         |         |         |         |        |         |
| Prince George's      | 45      | 11.5    | 28.5    | 23.5    | 13      | 22      | 27      | 22      | 21     |         |
| Queen Anne's         | 1       | 0       | 0       | 0       | 0.5     | 0       | 2       | 0       | 0      |         |
| St. Mary's           | 6       | 0       | 4       | 1       | 2       | 3       | 6       | 1       | 4      |         |
| Somerset             | 0.5     | 0       | 1       | 0       | 1       | 0       | 0       | 0       | 1      |         |
| Talbot               | 0       | 1       | 0       | 0       | 1       | 0       | 0       | 0       | 0      |         |
| Washington           | 4       | 5       | 7       | 2       | 1       | 4       | 3       | 1       | 0      |         |
| Wicomico             | 2       | 3       | 1       | 2       | 1       | 4       | 5       | 0       | 2      |         |
| Worcester            | 0       | 0       | 0       | 0       | 0.5     | 0       | 0       | 1       | 1      |         |

\*Montgomery County HHS staff are not State employees



**Department of Human Resources  
Family Investment Administration**

Reporting Period: May-10

**LOCAL FIA POSITIONS**

| FIA                             | FY 2002 | FY 2003 | FY 2004 | FY 2005 | FY 2006 | FY 2007 | FY 2008 | FY 2009 | FYTD 2010 | FY 2011 |
|---------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|-----------|---------|
| Total PINS                      | 2358.8  | 2092.8  | 2003.8  | 1955.8  | 1959.8  | 1950.3  | 1943.48 | 1808.3  | 1768.9    |         |
| # of Filled PINS                | 2102.3  | 1941.3  | 1837.8  | 1841.3  | 1883.3  | 1800.3  | 1743.48 | 1691.3  | 1635.9    |         |
| # of Vacant PINS*               | 256.5   | 151.5   | 166     | 114.5   | 76.5    | 150     | 200     | 117     | 133       |         |
| FIA Caseload**                  | 454,726 | 481,487 | 523,279 | 551,789 | 558,895 | 562,722 | 587,735 | 666,798 | 731,811   |         |
| LDSS PINS Eliminated since 2002 |         | 266     | 355     | 403     | 399     | 408.5   | 415.32  | 550.5   | 550.5     |         |

Notes on Fiscal Year to Date (FYTD) 2010: FY 2010 vacancy data as of 5/31/10. Data reflects FTEs and does not include the 100 new grant-funded PINs.

"Filled PINS" includes workers on long-term sick leave.

\*Vacancies as of June 30 for FY 2002-FY 2009.

\*\*Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-10

**Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010**

| COUNTY          | Jul-09        | Aug-09        | Sep-09        | Oct-09        | Nov-09        | Dec-09        | Jan-10        | Feb-10       | Mar-10        | Apr-10       | May-10       | Jun-10   | FY10 TOTAL     | 2010 Goal      |
|-----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------|---------------|--------------|--------------|----------|----------------|----------------|
| Allegany        | 1,049         | 837           | 699           | 723           | 588           | 460           | 437           | 269          | 254           | 222          | 108          |          | 5,646          | 6,098          |
| Anne Arundel    | 1,226         | 1,446         | 950           | 828           | 625           | 604           | 591           | 446          | 594           | 537          | 450          |          | 8,297          | 7,328          |
| Baltimore City  | 5,136         | 5,536         | 3,105         | 4,309         | 2,875         | 3,432         | 3,286         | 2,734        | 4,743         | 3,595        | 1,917        |          | 40,668         | 43,159         |
| Baltimore       | 3,587         | 2,451         | 2,209         | 2,529         | 1,905         | 1,503         | 1,395         | 901          | 1,382         | 1,282        | 1,032        |          | 20,176         | 20,166         |
| Calvert         | 55            | 289           | 244           | 374           | 166           | 123           | 86            | 72           | 104           | 89           | 51           |          | 1,653          | 2,141          |
| Caroline        | 562           | 545           | 384           | 249           | 146           | 104           | 111           | 93           | 135           | 66           | 38           |          | 2,433          | 2,586          |
| Carroll         | 647           | 514           | 558           | 424           | 365           | 507           | 333           | 253          | 193           | 141          | 91           |          | 4,026          | 4,055          |
| Cecil Co.       | 489           | 836           | 996           | 764           | 425           | 301           | 259           | 185          | 226           | 131          | 77           |          | 4,689          | 4,612          |
| Charles         | 649           | 318           | 421           | 251           | 376           | 158           | 138           | 110          | 172           | 138          | 77           |          | 2,808          | 2,506          |
| Dorchester      | 1,354         | 441           | 333           | 326           | 172           | 181           | 155           | 92           | 114           | 73           | 41           |          | 3,282          | 3,435          |
| Frederick       | 1,006         | 417           | 545           | 409           | 496           | 425           | 539           | 342          | 479           | 298          | 185          |          | 5,141          | 4,755          |
| Garrett         | 619           | 660           | 581           | 501           | 241           | 191           | 153           | 84           | 91            | 92           | 26           |          | 3,239          | 3,452          |
| Harford         | 755           | 1,300         | 858           | 764           | 596           | 496           | 494           | 348          | 336           | 397          | 255          |          | 6,599          | 6,239          |
| Howard          | 500           | 376           | 496           | 560           | 464           | 424           | 375           | 232          | 265           | 209          | 189          |          | 4,090          | 3,744          |
| Kent            | 294           | 197           | 215           | 181           | 108           | 74            | 53            | 58           | 66            | 29           | 24           |          | 1,299          | 1,373          |
| Montgomery      | 2,336         | 1,529         | 2,929         | 1,070         | 704           | 689           | 649           | 637          | 726           | 643          | 363          |          | 12,275         | 11,479         |
| Prince George's | 3,083         | 1,843         | 1,863         | 1,740         | 1,231         | 1,100         | 1,301         | 753          | 1,333         | 1,130        | 854          |          | 16,231         | 15,045         |
| Queen Anne's    | 399           | 240           | 186           | 184           | 90            | 85            | 107           | 50           | 68            | 47           | 8            |          | 1,464          | 1,396          |
| St. Mary's      | 163           | 619           | 473           | 344           | 300           | 176           | 78            | 70           | 135           | 102          | 49           |          | 2,509          | 2,228          |
| Somerset        | 264           | 354           | 309           | 230           | 104           | 95            | 111           | 115          | 106           | 70           | 23           |          | 1,781          | 2,426          |
| Talbot          | 242           | 226           | 311           | 241           | 159           | 122           | 99            | 61           | 196           | 53           | 33           |          | 1,743          | 1,672          |
| Washington      | 445           | 898           | 726           | 510           | 317           | 256           | 281           | 179          | 234           | 93           | 41           |          | 3,980          | 4,298          |
| Wicomico        | 632           | 884           | 804           | 705           | 574           | 503           | 531           | 329          | 457           | 305          | 102          |          | 5,826          | 5,071          |
| Worcester       | 243           | 486           | 379           | 361           | 201           | 207           | 184           | 119          | 186           | 97           | 26           |          | 2,489          | 2,224          |
| <b>TOTAL</b>    | <b>25,735</b> | <b>23,242</b> | <b>20,574</b> | <b>18,577</b> | <b>13,228</b> | <b>12,216</b> | <b>11,746</b> | <b>8,532</b> | <b>12,595</b> | <b>9,839</b> | <b>6,060</b> | <b>0</b> | <b>162,344</b> | <b>161,487</b> |



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-10

**Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2009**

| COUNTY          | Jul-08        | Aug-08        | Sep-08        | Oct-08        | Nov-08        | Dec-08        | Jan-09        | Feb-09        | Mar-09       | Apr-09       | May-09       | Jun-09     | FY09 TOTAL     | 2009 Goal      |
|-----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------|--------------|--------------|------------|----------------|----------------|
| Allegany        | 971           | 843           | 817           | 808           | 528           | 419           | 410           | 256           | 232          | 154          | 93           | 1          | 5,532          | 5,603          |
| Anne Arundel    | 478           | 814           | 928           | 862           | 720           | 361           | 402           | 542           | 520          | 597          | 416          | 11         | 6,651          | 6,305          |
| Baltimore City  | 3,623         | 2,863         | 2,093         | 2,404         | 4,918         | 7,441         | 5,162         | 3,920         | 1,858        | 2,573        | 2,191        | 189        | 39,235         | 39,134         |
| Baltimore       | 2,784         | 2,336         | 1,733         | 1,788         | 1,242         | 1,753         | 1,513         | 1,436         | 1,419        | 1,070        | 1,256        | 39         | 18,369         | 17,700         |
| Calvert         | 111           | 340           | 233           | 319           | 37            | 230           | 161           | 179           | 161          | 103          | 72           | 0          | 1,946          | 1,159          |
| Caroline        | 426           | 391           | 391           | 293           | 134           | 233           | 168           | 114           | 103          | 69           | 29           | 0          | 2,351          | 2,137          |
| Carroll         | 887           | 532           | 511           | 311           | 225           | 296           | 212           | 215           | 279          | 129          | 84           | 5          | 3,686          | 3,468          |
| Cecil Co.       | 619           | 766           | 771           | 569           | 327           | 305           | 272           | 193           | 196          | 111          | 63           | 0          | 4,192          | 3,899          |
| Charles         | 76            | 343           | 320           | 337           | 115           | 310           | 159           | 257           | 206          | 99           | 56           | 0          | 2,278          | 2,141          |
| Dorchester      | 1,159         | 320           | 381           | 224           | 193           | 247           | 172           | 128           | 116          | 97           | 83           | 0          | 3,120          | 3,117          |
| Frederick       | 754           | 382           | 399           | 441           | 518           | 524           | 358           | 349           | 249          | 154          | 187          | 8          | 4,323          | 3,915          |
| Garrett         | 699           | 525           | 582           | 399           | 266           | 213           | 166           | 122           | 81           | 44           | 31           | 9          | 3,137          | 3,084          |
| Harford         | 506           | 757           | 691           | 869           | 773           | 475           | 454           | 409           | 320          | 223          | 181          | 2          | 5,660          | 5,255          |
| Howard          | 433           | 420           | 234           | 415           | 309           | 278           | 249           | 263           | 367          | 234          | 180          | 21         | 3,403          | 2,618          |
| Kent            | 486           | 170           | 118           | 92            | 94            | 71            | 77            | 44            | 38           | 31           | 25           | 0          | 1,246          | 1,165          |
| Montgomery      | 1,668         | 782           | 391           | 492           | 918           | 3,340         | 680           | 612           | 599          | 625          | 294          | 10         | 10,411         | 9,947          |
| Prince George's | 3,169         | 1,278         | 1,254         | 1,429         | 1,005         | 1,022         | 1,156         | 1,126         | 1,100        | 732          | 410          | 7          | 13,688         | 12,338         |
| Queen Anne's    | 227           | 210           | 153           | 168           | 120           | 100           | 98            | 86            | 60           | 34           | 13           | 0          | 1,269          | 1,108          |
| St. Mary's      | 79            | 306           | 318           | 285           | 124           | 227           | 201           | 237           | 157          | 59           | 31           | 1          | 2,025          | 1,950          |
| Somerset        | 146           | 325           | 238           | 234           | 139           | 270           | 432           | 484           | 125          | 53           | 36           | 0          | 2,482          | 1,621          |
| Talbot          | 133           | 178           | 210           | 170           | 204           | 176           | 140           | 118           | 98           | 58           | 35           | 0          | 1,520          | 1,252          |
| Washington      | 285           | 625           | 624           | 500           | 340           | 470           | 255           | 251           | 315          | 182          | 58           | 0          | 3,905          | 3,472          |
| Wicomico        | 146           | 308           | 348           | 435           | 419           | 494           | 684           | 553           | 588          | 530          | 119          | 2          | 4,626          | 4,167          |
| Worcester       | 161           | 313           | 207           | 79            | 138           | 294           | 271           | 281           | 186          | 71           | 32           | 0          | 2,033          | 1,820          |
| <b>TOTAL</b>    | <b>20,026</b> | <b>16,127</b> | <b>13,945</b> | <b>13,923</b> | <b>13,806</b> | <b>19,549</b> | <b>13,852</b> | <b>12,175</b> | <b>9,373</b> | <b>8,032</b> | <b>5,975</b> | <b>305</b> | <b>147,088</b> | <b>138,376</b> |



## Department of Human Resources

### Family Investment Administration

Reporting Period: May-10

| OHEP Application Weatherization Requests, by month for FY 2010 |        |        |        |        |        |        |        |        |        |        |        |        |            |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|------------|
| COUNTY   | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 | May-10 | Jun-10 | FY10 TOTAL |
| Allegany   | 391    | 332    | 294    | 335    | 251    | 174    | 196    | 91     | 101    | 91     | 29     |        | 2,285      |
| Anne Arundel   | 452    | 571    | 318    | 328    | 291    | 324    | 249    | 309    | 304    | 139    | 99     |        | 3,384      |
| Baltimore City   | 807    | 873    | 587    | 733    | 317    | 526    | 418    | 476    | 710    | 421    | 209    |        | 6,077      |
| Baltimore  | 572    | 321    | 349    | 431    | 307    | 258    | 257    | 163    | 140    | 119    | 72     |        | 2,989      |
| Calvert  | 6      | 70     | 63     | 97     | 40     | 36     | 10     | 15     | 12     | 13     | 7      |        | 369        |
| Caroline   | 215    | 207    | 148    | 101    | 41     | 30     | 45     | 28     | 38     | 24     | 7      |        | 884        |
| Carroll  | 117    | 103    | 100    | 63     | 63     | 100    | 44     | 26     | 22     | 14     | 8      |        | 660        |
| Cecil Co.  | 42     | 85     | 139    | 89     | 42     | 45     | 18     | 12     | 10     | 21     | 6      |        | 509        |
| Charles  | 122    | 75     | 108    | 62     | 97     | 51     | 41     | 27     | 42     | 29     | 10     |        | 664        |
| Dorchester   | 91     | 32     | 24     | 18     | 21     | 17     | 15     | 5      | 10     | 4      | 4      |        | 241        |
| Frederick  | 39     | 21     | 21     | 30     | 34     | 25     | 61     | 53     | 49     | 47     | 30     |        | 410        |
| Garrett  | 86     | 153    | 131    | 115    | 32     | 24     | 196    | 24     | 33     | 27     | 18     |        | 839        |
| Harford  | 293    | 469    | 254    | 257    | 239    | 183    | 167    | 112    | 115    | 119    | 79     |        | 2,287      |
| Howard   | 21     | 10     | 18     | 9      | 11     | 9      | 8      | 5      | 3      | 6      | 4      |        | 104        |
| Kent   | 31     | 19     | 18     | 20     | 3      | 3      | 4      | 4      | 5      | 1      | 1      |        | 109        |
| Montgomery   | 703    | 460    | 1,023  | 373    | 199    | 190    | 121    | 190    | 176    | 110    | 79     |        | 3,624      |
| Prince George's  | 433    | 246    | 171    | 162    | 126    | 142    | 140    | 96     | 119    | 167    | 48     |        | 1,850      |
| Queen Anne's   | 67     | 32     | 14     | 19     | 8      | 6      | 15     | 9      | 6      | 5      | 0      |        | 181        |
| St. Mary's   | 23     | 129    | 122    | 101    | 73     | 48     | 18     | 14     | 23     | 13     | 4      |        | 568        |
| Somerset   | 16     | 31     | 27     | 19     | 3      | 5      | 2      | 3      | 4      | 1      | 0      |        | 111        |
| Talbot   | 25     | 28     | 43     | 32     | 13     | 14     | 3      | 6      | 5      | 5      | 4      |        | 178        |
| Washington   | 130    | 273    | 276    | 220    | 113    | 102    | 110    | 68     | 84     | 33     | 0      |        | 1,409      |
| Wicomico   | 34     | 62     | 40     | 36     | 20     | 24     | 32     | 28     | 22     | 10     | 4      |        | 312        |
| Worcester  | 62     | 69     | 38     | 43     | 12     | 4      | 9      | 7      | 8      | 6      | 0      |        | 258        |
| <b>TOTAL</b>   | 4,778  | 4,671  | 4,326  | 3,693  | 2,356  | 2,340  | 2,179  | 1,771  | 2,041  | 1,425  | 722    | 0      | 30,302     |

Note: Weatherization tracking started in February with the cumulative number for the year. March and beyond displays the number for the month.



## Department of Human Resources

### FIA

Reporting Period: May-10

OHEP Fund Balance, by month, for FY 2010

| Category                         | Jul-09       | Aug-09       | Sep-09        | Oct-09        | Nov-09        | Dec-09        | Jan-10        | Feb-10        | Mar-10        | Apr-10        | May-10        | Jun-10        | FY10 YTD TOTAL |
|----------------------------------|--------------|--------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|
| <b>EUSP Appropriation</b>        |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Special Funds                    |              |              |               |               |               |               |               |               |               |               |               |               | \$37,000,000   |
| Special State Funds (RGGI/MSEIF) |              |              |               |               |               |               |               |               |               |               |               |               | \$41,858,435   |
| State General Funds (Deficiency) |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Special Fund (Dedicated Purpose) |              |              |               |               |               |               |               |               |               |               |               |               |                |
| General fund                     |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Other                            |              |              |               |               |               |               |               |               |               |               |               |               | \$0            |
| Total Appropriation              |              |              |               |               |               |               |               |               |               |               |               |               | \$78,858,435   |
| <b>EUSP Bill Assistance</b>      |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Allocation                       |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Expenditures (DAFRS)             | \$0          | \$9,344,988  | \$10,063,032  | \$7,963,392   | \$4,875,594   | \$0           | \$4,942,498   | \$5,408,469   | \$4,898,735   | \$1,401,267   |               |               | \$48,897,975   |
| \$ Value Disbursed               |              | \$9,344,988  | \$10,063,032  | \$7,963,392   | \$8,045,826   | \$8,094,502   | \$6,034,578   | \$5,408,469   | \$8,323,041   | \$5,983,344   | \$6,124,775   |               | \$75,385,946   |
| Refunds                          | -\$19,744    | -\$28,078    | -\$111,307    | -\$120,151    | -\$247,407    | -\$131,647    | -\$50,623     | -\$110,180    | -\$856,943    | -\$455,775    |               |               | -\$2,131,856   |
| Net Expenditures                 | -\$19,744    | \$9,316,910  | \$9,951,725   | \$7,843,241   | \$4,628,187   | -\$131,647    | \$4,891,875   | \$5,298,289   | \$4,041,792   | \$945,492     | \$0           | \$0           | \$46,766,119   |
| YTD Expenditures                 | -\$19,744    | \$9,297,166  | \$19,248,891  | \$27,092,131  | \$31,720,318  | \$31,588,671  | \$36,480,546  | \$41,778,835  | \$45,820,627  | \$46,766,119  | \$46,766,119  | \$46,766,119  | \$46,766,119   |
| Balance                          | \$19,744     | -\$9,297,166 | -\$19,248,891 | -\$27,092,131 | -\$31,720,318 | -\$31,588,671 | -\$36,480,546 | -\$41,778,835 | -\$45,820,627 | -\$46,766,119 | -\$46,766,119 | -\$46,766,119 | -\$46,766,119  |
| <b>EUSP Arrearage</b>            |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Allocation                       |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Expenditures (DAFRS)             | \$0          | \$4,764,834  | \$3,700,589   | \$3,264,028   | \$3,470,750   | \$2,929,678   | \$2,698,648   | \$2,084,908   | \$3,296,843   | \$2,667,363   |               |               | \$28,877,640   |
| \$ Value Disbursed               | \$0          | \$4,764,834  | \$3,700,589   | \$3,264,028   | \$3,470,750   | \$3,353,944   | \$2,274,382   | \$2,084,908   | \$4,242,561   | \$3,390,992   | \$261,364     |               | \$30,808,353   |
| Refunds                          |              | \$0          | \$0           | \$0           | \$0           | \$0           | \$0           | \$0           | \$0           | \$0           |               |               | \$0            |
| Net Expenditures                 | \$0          | \$4,764,834  | \$3,700,589   | \$3,264,028   | \$3,470,750   | \$2,929,678   | \$2,698,648   | \$2,084,908   | \$3,296,843   | \$2,667,363   | \$0           | \$0           | \$28,877,640   |
| YTD Expenditures                 | \$0          | \$4,764,834  | \$8,465,423   | \$11,729,451  | \$15,200,201  | \$18,129,879  | \$20,828,527  | \$22,913,435  | \$26,210,278  | \$28,877,640  | \$28,877,640  | \$28,877,640  | \$28,877,640   |
| Balance                          | \$0          | -\$4,764,834 | -\$8,465,423  | -\$11,729,451 | -\$15,200,201 | -\$18,129,879 | -\$20,828,527 | -\$22,913,435 | -\$26,210,278 | -\$28,877,640 | -\$28,877,640 | -\$28,877,640 | -\$28,877,640  |
| <b>EUSP Administration</b>       |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Allocation                       |              |              |               |               |               |               |               |               |               |               |               |               | \$3,700,000    |
| Expenditures                     | \$89,152     | \$368,806    | \$126,675     | \$213,341     | \$303,757     | \$255,959     | \$181,339     | \$65,243      | \$314,428     | \$547,721     |               |               | \$2,466,420    |
| YTD Expenditures                 | \$89,152     | \$457,958    | \$584,632     | \$797,973     | \$1,101,730   | \$1,357,690   | \$1,539,028   | \$1,604,271   | \$1,918,699   | \$2,466,420   | \$2,466,420   | \$2,466,420   | \$1,233,580    |
| Balance                          | \$3,610,848  | \$3,331,194  | \$3,204,519   | \$2,991,178   | \$2,687,421   | \$2,431,462   | \$2,250,123   | \$2,184,881   | \$1,870,453   | \$1,322,731   | \$1,322,731   | \$1,322,731   | \$1,233,580    |
| <b>TOTAL EUSP Expenditures</b>   | \$89,152     | \$14,478,628 | \$13,890,296  | \$11,440,761  | \$8,650,102   | \$3,185,637   | \$7,822,485   | \$7,558,619   | \$8,510,005   | \$4,616,351   | \$0           | \$0           | \$80,242,035   |
| <b>TOTAL EUSP Balance</b>        | \$78,769,283 | \$64,290,656 | \$50,400,360  | \$38,959,599  | \$30,309,497  | \$27,123,860  | \$19,301,375  | \$11,742,756  | \$3,232,751   | -\$1,383,600  | -\$1,383,600  | -\$1,383,600  | -\$1,383,600   |

NOTE: EUSP \$ Value Disbursed includes MEAP and EUSP funds

| Category                          | Jul-09       | Aug-09       | Sep-09       | Oct-09        | Nov-09       | Dec-09       | Jan-10       | Feb-10       | Mar-10       | Apr-10       | May-10       | Jun-10       | FY10 YTD TOTAL |
|-----------------------------------|--------------|--------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|
| <b>MEAP Appropriation</b>         |              |              |              |               |              |              |              |              |              |              |              |              |                |
| Carryover                         |              |              |              |               |              |              |              |              |              |              |              |              | \$0            |
| 1st QTR grant award               |              |              |              | \$ 61,501,436 |              |              |              |              |              |              |              |              | \$61,501,436   |
| 2nd QTR grant award               |              |              |              |               |              |              | \$15,879,596 | \$520,786    |              |              |              |              | \$16,400,382   |
| 3rd QTR grant award               |              |              |              |               |              |              |              |              |              | \$4,100,096  |              |              | \$4,100,096    |
| Contingency grant award           |              |              |              |               |              |              | \$6,387,721  |              |              |              |              |              | \$6,387,721    |
| Leverage Grant received           |              |              |              |               |              |              |              |              |              |              |              |              | \$0            |
| Total Federal Fund Received       | \$0          | \$0          | \$0          | \$61,501,436  | \$61,501,436 | \$61,501,436 | \$83,768,753 | \$84,289,539 | \$84,289,539 | \$88,389,635 | \$88,389,635 | \$88,389,635 | \$88,389,635   |
| <b>MEAP Expenditures</b>          |              |              |              |               |              |              |              |              |              |              |              |              |                |
| Allocation                        |              |              |              |               |              |              |              |              |              |              |              |              | \$79,550,672   |
| Furnace Repair/Replacement - DHCD | \$0          | \$0          | \$0          | \$0           |              | \$750,000    |              |              |              |              |              |              | \$750,000      |
| Net Expenditures (DAFR)           | -\$355,252   | -\$13,541    | -\$336,674   | -\$99,956     | \$26,083,277 | \$10,600,820 | \$6,333,708  | \$2,911,626  | \$4,236,124  | \$11,840,658 |              |              | \$61,200,791   |
| \$ Value Disbursed - Utilities    | \$0          | \$0          | \$0          | \$0           | \$12,102,621 | \$2,732,069  | \$2,007,083  | \$1,981,751  | \$3,148,785  | \$2,488,345  | \$2,691,795  |              | \$27,152,450   |
| \$ Value Disbursed - non-DSS      | \$0          | \$0          | \$0          |               | \$8,475,000  | \$0          | \$1,000,000  | \$350,000    | \$0          | \$300,000    | \$75,000     |              | \$10,200,000   |
| \$ Value Disbursed - DSS          | \$0          | \$0          | \$0          |               | \$2,618,878  | \$642,511    | \$691,805    | \$358,238    | \$433,410    | \$305,032    |              |              | \$5,049,874    |
| Total Value Disbursed             | \$0          | \$0          | \$0          |               | \$23,196,499 | \$3,374,580  | \$3,698,888  | \$2,689,989  | \$3,582,195  | \$3,093,378  | \$2,766,795  | \$0          | \$42,402,325   |
| Refunds                           | -\$355,252   | -\$13,541    | -\$287,285   | -\$93,551     | -\$63,276    | -\$33,903    | -\$40,685    | -\$53,636    | -\$214,593   | -\$9,930     |              |              | -\$1,215,651   |
| Net Expenditures                  | -\$355,252   | -\$13,541    | -\$287,285   | -\$93,551     | \$23,133,223 | \$3,340,677  | \$3,658,203  | \$2,636,353  | \$3,367,603  | \$3,033,448  | \$2,766,795  | \$0          | \$61,200,791   |
| YTD Expenditures                  | -\$355,252   | -\$368,793   | -\$656,078   | -\$749,629    | \$22,383,594 | \$25,724,272 | \$29,382,475 | \$32,018,828 | \$35,386,431 | \$38,419,879 | \$41,186,674 | \$41,186,674 | \$41,186,674   |
| Balance                           | \$79,905,923 | \$79,919,464 | \$80,206,749 | \$80,300,300  | \$57,167,077 | \$53,826,400 | \$50,168,197 | \$47,531,843 | \$44,164,240 | \$41,130,792 | \$38,363,998 | \$38,363,998 | \$27,188,844   |
| <b>MEAP Administration</b>        |              |              |              |               |              |              |              |              |              |              |              |              |                |
| Allocation                        |              |              |              |               |              |              |              |              |              |              |              |              | \$8,838,964    |
| Expenditures                      | \$133,727    | \$553,209    | \$190,012    | \$320,011     | \$455,636    | \$383,939    | \$272,008    | \$97,864     | \$471,642    | \$821,582    |              |              | \$3,699,630    |
| YTD Expenditures                  | \$133,727    | \$686,936    | \$876,948    | \$1,196,960   | \$1,652,595  | \$2,036,534  | \$2,308,543  | \$2,406,407  | \$2,878,048  | \$3,699,630  | \$3,699,630  | \$3,699,630  | \$3,699,630    |
| Balance                           | \$8,705,236  | \$8,152,027  | \$7,962,015  | \$7,642,004   | \$7,186,368  | \$6,802,429  | \$6,530,421  | \$6,432,557  | \$5,960,915  | \$5,139,333  | \$5,139,333  | \$5,139,333  | \$5,139,333    |
| <b>TOTAL MEAP Expenditures</b>    | -\$221,524   | \$539,668    | -\$146,661   | \$220,055     | \$26,538,912 | \$10,984,759 | \$6,605,717  | \$3,009,490  | \$4,707,765  | \$12,662,240 | \$0          | \$0          | \$64,900,421   |
| <b>TOTAL MEAP Balance</b>         | \$88,611,159 | \$88,071,492 | \$88,218,153 | \$87,998,098  | \$61,459,186 | \$50,474,426 | \$43,868,710 | \$40,859,220 | \$36,151,454 | \$23,489,214 | \$23,489,214 | \$23,489,214 | \$23,489,214   |



## Department of Human Resources

### Family Investment Administration

Reporting Period: May-10

| Energy Assistance Applications (To Be Entered), by month, for FY 2010 |              |              |              |               |               |              |              |              |              |              |              |              |
|---|--------------|--------------|--------------|---------------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Jurisdiction  | Jul-09       | Aug-09       | Sep-09       | Oct-09        | Nov-09        | Dec-09       | Jan-10       | Feb-10       | Mar-10       | Apr-10       | May-10       | Jun-10       |
| Allegany  | 60           | 64           | 50           | 94            | 0             | 0            | 0            | 0            | 0            | 0            | 0            |              |
| Anne Arundel  | 50           | 50           | 12           | 253           | 20            | 20           | 20           | 0            | 0            | 0            | 0            |              |
| Baltimore City  | 2,065        | 4,168        | 5,345        | 7,671         | 8,637         | 7,950        | 7,939        | 6,454        | 4,616        | 593          | 0            |              |
| Baltimore   | 150          |              | 150          | 100           | 0             | 0            | 100          | 25           | 50           | 0            | 0            |              |
| Calvert   | 1,133        | 1,650        | 971          | 715           | 325           | 100          | 130          | 0            | 0            | 0            | 0            |              |
| Caroline  | 62           | 103          | 18           | 3             | 0             | 0            | 0            | 0            | 0            | 0            | 0            |              |
| Carroll   | 220          | 500          | 450          | 500           | 407           | 279          | 140          | 0            | 0            | 0            | 0            |              |
| Cecil Co.   | 32           | 0            | 88           | 0             | 0             | 0            | 19           | 0            | 0            | 0            | 0            |              |
| Charles   | See Calvert  | See Calvert  | See Calvert  | See Calvert   | See Calvert   | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  |
| Dorchester  | 100          | 75           | 100          | 10            | 0             | 0            | 0            | 0            | 0            | 0            | 0            |              |
| Frederick   | 236          | 392          | 309          | 565           | 616           | 599          | 498          | 365          | 146          |              | 0            |              |
| Garrett   | 50           | 30           | 30           | 0             | 0             | 0            | 0            | 0            | 0            | 0            | 0            |              |
| Harford   | 536          | 671          | 570          | 508           | 429           | 379          | 189          | 276          | 215          |              | 0            |              |
| Howard  | 200          |              | 200          | 759           | 789           | 91           | 45           | 25           | 0            | 0            | 0            |              |
| Kent  | 156          | 152          | 128          | 52            | 26            | 24           | 18           | 14           | 0            | 0            | 0            |              |
| Montgomery  | 1,031        | 1,647        | 50           | 0             | 110           | 49           | 187          | 104          | 83           |              | 0            |              |
| Prince George's   | 150          | 50           | 50           | 170           | 35            | 50           | 175          | 93           | 25           |              | 0            |              |
| Queen Anne's  | 26           | 15           | 20           | 4             | 15            | 10           | 0            | 0            | 0            | 0            | 0            |              |
| St. Mary's  | See Calvert  | See Calvert  | See Calvert  | See Calvert   | See Calvert   | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  |
| Somerset  | 100          |              | 417          | 40            | 50            | 50           | 50           | 25           | 25           | 0            | 0            |              |
| Talbot  | 12           |              | 15           | 10            | 0             | 0            | 0            | 0            | 0            | 0            | 0            |              |
| Washington  | 65           | 151          | 125          | 0             | 0             | 0            | 13           | 0            | 0            | 0            | 0            |              |
| Wicomico  | See Somerset | See Somerset | See Somerset | See Somerset  | See Somerset  | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset |
| Worcester   | See Somerset | See Somerset | See Somerset | See Somerset  | See Somerset  | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset |
| <b>TOTAL</b>  | <b>6,434</b> | <b>9,718</b> | <b>9,098</b> | <b>11,454</b> | <b>11,459</b> | <b>9,601</b> | <b>9,523</b> | <b>7,381</b> | <b>5,160</b> | <b>593</b>   | <b>0</b>     | <b>0</b>     |



## Department of Human Resources

### Family Investment Administration

Reporting Period: May-10

| Voter Registration                                   | REPORTING PERIOD |        |        |        |         | % Change | YEAR TO DATE |         |        |         |  |
|--|------------------|--------|--------|--------|---------|----------|--------------|---------|--------|---------|--|
|  | Feb-10           | Mar-10 | Apr-10 | May-10 | Average |          | Minimum      | Maximum | Total  | Periods |  |
| # of Individuals who indicate they want to register* | 1,780            | 2,341  | 2,451  | 2,412  | -1.6%   | 2,496    | 1,780        | 3,002   | 27,458 | 11      |  |
| Allegany   | 1                | 5      | 8      | 4      | -50.0%  | 4        | 1            | 8       | 39     | 11      |  |
| Anne Arundel   | 96               | 130    | 137    | 143    | 4.4%    | 124      | 85           | 157     | 1,364  | 11      |  |
| Baltimore (City)                                     | 517              | 712    | 941    | 1013   | 7.7%    | 888      | 517          | 1,180   | 9,769  | 11      |  |
| Baltimore  | 246              | 299    | 279    | 276    | -1.1%   | 278      | 243          | 335     | 3,054  | 11      |  |
| Calvert  | 10               | 8      | 10     | 3      | -70.0%  | 9        | 3            | 15      | 101    | 11      |  |
| Caroline   | 2                | 3      | 0      | 2      | 200.0%  | 4        | 0            | 10      | 43     | 11      |  |
| Carroll  | 3                | 10     | 8      | 9      | 12.5%   | 9        | 3            | 13      | 98     | 11      |  |
| Cecil  | 9                | 10     | 4      | 8      | 100.0%  | 8        | 4            | 11      | 83     | 11      |  |
| Charles  | 66               | 113    | 68     | 65     | -4.4%   | 87       | 65           | 113     | 953    | 11      |  |
| Dorchester   | 6                | 10     | 14     | 4      | -71.4%  | 4        | 0            | 14      | 48     | 11      |  |
| Frederick  | 6                | 13     | 11     | 10     | -9.1%   | 11       | 6            | 20      | 125    | 11      |  |
| Garrett  | 2                | 1      | 2      | 4      | 100.0%  | 2        | 1            | 4       | 18     | 11      |  |
| Harford  | 16               | 27     | 16     | 16     | 0.0%    | 21       | 7            | 34      | 234    | 11      |  |
| Howard   | 16               | 27     | 47     | 35     | -25.5%  | 21       | 8            | 47      | 227    | 11      |  |
| Kent   | 2                | 2      | 0      | 1      | 100.0%  | 2        | 0            | 5       | 17     | 11      |  |
| Montgomery   | 220              | 327    | 290    | 276    | -4.8%   | 323      | 220          | 438     | 3,551  | 11      |  |
| Prince George's                                      | 479              | 516    | 551    | 490    | -11.1%  | 561      | 450          | 757     | 6,174  | 11      |  |
| Queen Anne's   | 1                | 5      | 4      | 1      | -75.0%  | 3        | 0            | 5       | 31     | 11      |  |
| St. Mary's   | 49               | 76     | 21     | 14     | -33.3%  | 81       | 14           | 165     | 893    | 11      |  |
| Somerset   | 0                | 7      | 2      | 4      | 100.0%  | 5        | 0            | 10      | 53     | 11      |  |
| Talbot   | 5                | 9      | 11     | 7      | -36.4%  | 5        | 1            | 11      | 56     | 11      |  |
| Washington   | 10               | 11     | 13     | 12     | -7.7%   | 30       | 9            | 80      | 328    | 11      |  |
| Wicomico   | 17               | 16     | 11     | 14     | 27.3%   | 14       | 7            | 26      | 153    | 11      |  |
| Worcester  | 1                | 4      | 3      | 1      | -66.7%  | 4        | 1            | 8       | 46     | 11      |  |



## Department of Human Resources

### Family Investment Administration

Reporting Period: May-10

| Voter Registration   | REPORTING PERIOD |        |        |        |         | % Change | YEAR TO DATE |         |         |         |  |
|--|------------------|--------|--------|--------|---------|----------|--------------|---------|---------|---------|--|
|  | Feb-10           | Mar-10 | Apr-10 | May-10 | Average |          | Minimum      | Maximum | Total   | Periods |  |
| # of Individs. applying for benefits, recertifying, or changing addresses* | 22,203           | 32,156 | 32,833 | 29,053 | -11.5%  | 30,396   | 22,203       | 34,610  | 334,357 | 11      |  |
| Allegany   | 296              | 465    | 467    | 452    | -3.2%   | 486      | 296          | 629     | 5,350   | 11      |  |
| Anne Arundel   | 1288             | 1970   | 1934   | 1685   | -12.9%  | 1,787    | 1,288        | 1,987   | 19,654  | 11      |  |
| Baltimore (City)   | 7,140            | 10,493 | 11,566 | 10,834 | -6.3%   | 10,459   | 7,140        | 12,019  | 115,053 | 11      |  |
| Baltimore  | 2456             | 3307   | 3428   | 2827   | -17.5%  | 3,273    | 2,456        | 3,816   | 36,007  | 11      |  |
| Calvert  | 236              | 305    | 369    | 365    | -1.1%   | 337      | 236          | 382     | 3,704   | 11      |  |
| Caroline   | 149              | 252    | 191    | 182    | -4.7%   | 232      | 149          | 263     | 2,549   | 11      |  |
| Carroll  | 282              | 394    | 330    | 314    | -4.8%   | 358      | 280          | 438     | 3,941   | 11      |  |
| Cecil  | 442              | 537    | 486    | 394    | -18.9%  | 545      | 394          | 664     | 5,994   | 11      |  |
| Charles  | 555              | 924    | 839    | 684    | -18.5%  | 756      | 555          | 924     | 8,315   | 11      |  |
| Dorchester   | 280              | 318    | 361    | 295    | -18.3%  | 339      | 280          | 400     | 3,733   | 11      |  |
| Frederick  | 604              | 877    | 765    | 730    | -4.6%   | 727      | 604          | 877     | 7,993   | 11      |  |
| Garrett  | 103              | 186    | 140    | 110    | -21.4%  | 155      | 103          | 198     | 1,702   | 11      |  |
| Harford  | 669              | 1037   | 948    | 941    | -0.7%   | 829      | 642          | 1,037   | 9,118   | 11      |  |
| Howard   | 463              | 668    | 721    | 606    | -16.0%  | 598      | 463          | 721     | 6,575   | 11      |  |
| Kent   | 109              | 128    | 127    | 83     | -34.6%  | 120      | 83           | 147     | 1,317   | 11      |  |
| Montgomery   | 1505             | 2221   | 2233   | 1917   | -14.2%  | 1,972    | 1,505        | 2,340   | 21,687  | 11      |  |
| Prince George's  | 3388             | 5026   | 4834   | 4092   | -15.3%  | 4,500    | 3,388        | 5,451   | 49,501  | 11      |  |
| Queen Anne's   | 136              | 192    | 158    | 131    | -17.1%  | 171      | 131          | 209     | 1,877   | 11      |  |
| St. Mary's   | 458              | 695    | 675    | 584    | -13.5%  | 624      | 458          | 747     | 6,863   | 11      |  |
| Somerset   | 167              | 246    | 225    | 192    | -14.7%  | 216      | 167          | 252     | 2,373   | 11      |  |
| Talbot   | 93               | 147    | 144    | 110    | -23.6%  | 129      | 93           | 152     | 1,414   | 11      |  |
| Washington   | 661              | 863    | 924    | 774    | -16.2%  | 845      | 661          | 1,041   | 9,290   | 11      |  |
| Wicomico   | 526              | 667    | 726    | 545    | -24.9%  | 678      | 526          | 838     | 7,463   | 11      |  |
| Worcester  | 197              | 238    | 242    | 206    | -14.9%  | 262      | 197          | 340     | 2,884   | 11      |  |



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-10

| Voter Registration  | REPORTING PERIOD |        |        |        |         | % Change | YEAR TO DATE |         |       |         |  |
|---|------------------|--------|--------|--------|---------|----------|--------------|---------|-------|---------|--|
|   | Feb-10           | Mar-10 | Apr-10 | May-10 | Average |          | Minimum      | Maximum | Total | Periods |  |
| # of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register) | 98               | 138    | 118    | 105    | -11.0%  | 136      | 98           | 188     | 1,498 | 11      |  |
| Allegany  | 1                | 7      | 11     | 9      | -18.2%  | 6        | 0            | 15      | 62    | 11      |  |
| Anne Arundel  | 0                | 5      | 5      | 3      | -40.0%  | 9        | 0            | 21      | 95    | 11      |  |
| Baltimore (City)  | 33               | 22     | 29     | 11     | -62.1%  | 26       | 11           | 35      | 291   | 11      |  |
| Baltimore   | 14               | 19     | 13     | 3      | -76.9%  | 14       | 3            | 22      | 157   | 11      |  |
| Calvert   | 4                | 2      | 3      | 1      | -66.7%  | 3        | 0            | 9       | 36    | 11      |  |
| Caroline  | 1                | 1      | 1      | 2      | 100.0%  | 1        | 0            | 2       | 12    | 11      |  |
| Carroll   | 3                | 5      | 1      | 1      | 0.0%    | 5        | 1            | 11      | 52    | 11      |  |
| Cecil   | 2                | 1      | 3      | 2      | -33.3%  | 3        | 0            | 7       | 31    | 11      |  |
| Charles   | 1                | 1      | 2      | 1      | -50.0%  | 1        | 0            | 2       | 12    | 11      |  |
| Dorchester  | 0                | 1      | 1      | 2      | 100.0%  | 2        | 0            | 6       | 18    | 11      |  |
| Frederick   | 11               | 22     | 8      | 16     | 100.0%  | 16       | 8            | 22      | 174   | 11      |  |
| Garrett   | 0                | 0      | 0      | 0      | 0.0%    | 0        | 0            | 0       | 0     | 11      |  |
| Harford   | 1                | 1      | 3      | 5      | 66.7%   | 2        | 0            | 5       | 24    | 11      |  |
| Howard  | 0                | 1      | 0      | 1      | 100.0%  | 1        | 0            | 2       | 7     | 11      |  |
| Kent  | 0                | 2      | 0      | 0      | 0.0%    | 1        | 0            | 2       | 6     | 11      |  |
| Montgomery  | 1                | 2      | 2      | 4      | 100.0%  | 2        | 0            | 4       | 25    | 11      |  |
| Prince George's   | 1                | 2      | 2      | 7      | 250.0%  | 3        | 1            | 7       | 34    | 11      |  |
| Queen Anne's  | 2                | 6      | 1      | 4      | 300.0%  | 3        | 0            | 8       | 34    | 11      |  |
| St. Mary's  | 0                | 1      | 0      | 1      | 100.0%  | 1        | 0            | 3       | 6     | 11      |  |
| Somerset  | 0                | 2      | 1      | 1      | 0.0%    | 3        | 0            | 5       | 29    | 11      |  |
| Talbot  | 0                | 1      | 0      | 0      | 0.0%    | 0        | 0            | 1       | 3     | 11      |  |
| Washington  | 13               | 20     | 16     | 14     | -12.5%  | 13       | 5            | 20      | 140   | 11      |  |
| Wicomico  | 6                | 12     | 7      | 8      | 14.3%   | 12       | 6            | 17      | 136   | 11      |  |
| Worcester   | 4                | 2      | 9      | 9      | 0.0%    | 10       | 2            | 25      | 114   | 11      |  |



## Department of Human Resources

### Family Investment Administration

Reporting Period: May-10

| Voter Registration                   | REPORTING PERIOD |               |               |               |               | % Change      | YEAR TO DATE  |               |                |           |  |
|--------------------------------------|------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|-----------|--|
|                                      | Feb-10           | Mar-10        | Apr-10        | May-10        | Average       |               | Minimum       | Maximum       | Total          | Periods   |  |
| <b># Already Registered to Vote*</b> | <b>12,043</b>    | <b>17,516</b> | <b>18,497</b> | <b>16,358</b> | <b>-11.6%</b> | <b>16,808</b> | <b>12,043</b> | <b>19,001</b> | <b>184,887</b> | <b>11</b> |  |
| Allegany                             | 140              | 220           | 222           | 242           | 9.0%          | 235           | 140           | 300           | 2,585          | 11        |  |
| Anne Arundel                         | 669              | 890           | 886           | 721           | -18.6%        | 875           | 669           | 1,062         | 9,620          | 11        |  |
| Baltimore (City)                     | 5002             | 7486          | 8198          | 7350          | -10.3%        | 7,299         | 5,002         | 8,388         | 80,293         | 11        |  |
| Baltimore                            | 1098             | 1519          | 1619          | 1364          | -15.8%        | 1,582         | 1,098         | 1,868         | 17,401         | 11        |  |
| Calvert                              | 146              | 170           | 227           | 216           | -4.8%         | 204           | 146           | 235           | 2,241          | 11        |  |
| Caroline                             | 89               | 144           | 91            | 113           | 24.2%         | 133           | 89            | 155           | 1,467          | 11        |  |
| Carroll                              | 155              | 203           | 178           | 166           | -6.7%         | 191           | 146           | 244           | 2,096          | 11        |  |
| Cecil                                | 249              | 294           | 245           | 232           | -5.3%         | 289           | 232           | 350           | 3,184          | 11        |  |
| Charles                              | 278              | 523           | 513           | 425           | -17.2%        | 412           | 278           | 523           | 4,535          | 11        |  |
| Dorchester                           | 194              | 209           | 241           | 225           | -6.6%         | 244           | 194           | 278           | 2,685          | 11        |  |
| Frederick                            | 252              | 382           | 320           | 309           | -3.4%         | 313           | 244           | 382           | 3,447          | 11        |  |
| Garrett                              | 54               | 93            | 61            | 57            | -6.6%         | 80            | 54            | 106           | 878            | 11        |  |
| Harford                              | 370              | 639           | 610           | 651           | 6.7%          | 501           | 370           | 651           | 5,511          | 11        |  |
| Howard                               | 148              | 229           | 227           | 234           | 3.1%          | 199           | 148           | 245           | 2,185          | 11        |  |
| Kent                                 | 52               | 82            | 74            | 48            | -35.1%        | 71            | 48            | 99            | 776            | 11        |  |
| Montgomery                           | 407              | 588           | 684           | 551           | -19.4%        | 547           | 407           | 684           | 6,015          | 11        |  |
| Prince George's                      | 1398             | 2158          | 2245          | 1951          | -13.1%        | 1,983         | 1,398         | 2,440         | 21,808         | 11        |  |
| Queen Anne's                         | 86               | 115           | 88            | 71            | -19.3%        | 103           | 71            | 128           | 1,129          | 11        |  |
| St. Mary's                           | 224              | 278           | 375           | 325           | -13.3%        | 261           | 188           | 375           | 2,871          | 11        |  |
| Somerset                             | 122              | 165           | 163           | 132           | -19.0%        | 149           | 122           | 174           | 1,640          | 11        |  |
| Talbot                               | 58               | 86            | 90            | 60            | -33.3%        | 78            | 58            | 91            | 860            | 11        |  |
| Washington                           | 369              | 478           | 529           | 450           | -14.9%        | 474           | 369           | 565           | 5,213          | 11        |  |
| Wicomico                             | 344              | 404           | 446           | 328           | -26.5%        | 411           | 328           | 508           | 4,523          | 11        |  |
| Worcester                            | 139              | 161           | 165           | 137           | -17.0%        | 175           | 137           | 212           | 1,924          | 11        |  |



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-10

| Voter Registration                                     | REPORTING PERIOD |               |               |               |               | % Change      | YEAR TO DATE |               |                |           |  |
|--|------------------|---------------|---------------|---------------|---------------|---------------|--------------|---------------|----------------|-----------|--|
|  | Feb-10           | Mar-10        | Apr-10        | May-10        | Average       |               | Minimum      | Maximum       | Total          | Periods   |  |
| <b># of Individuals who Decline Registration Form*</b> | <b>8,282</b>     | <b>12,161</b> | <b>11,767</b> | <b>10,178</b> | <b>-13.5%</b> | <b>10,956</b> | <b>8,282</b> | <b>12,419</b> | <b>120,514</b> | <b>11</b> |  |
| Allegany   | 154              | 233           | 226           | 197           | -12.8%        | 242           | 154          | 315           | 2,664          | 11        |  |
| Anne Arundel   | 523              | 945           | 906           | 818           | -9.7%         | 780           | 523          | 945           | 8,575          | 11        |  |
| Baltimore (City)                                       | 1588             | 2273          | 2398          | 2460          | 2.6%          | 2,245         | 1,588        | 2,515         | 24,700         | 11        |  |
| Baltimore  | 1098             | 1470          | 1517          | 1184          | -22.0%        | 1,400         | 1,098        | 1,670         | 15,395         | 11        |  |
| Calvert  | 76               | 125           | 129           | 145           | 12.4%         | 121           | 76           | 145           | 1,326          | 11        |  |
| Caroline   | 57               | 104           | 99            | 65            | -34.3%        | 93            | 57           | 117           | 1,027          | 11        |  |
| Carroll  | 121              | 176           | 143           | 138           | -3.5%         | 154           | 121          | 177           | 1,695          | 11        |  |
| Cecil  | 182              | 232           | 234           | 152           | -35.0%        | 245           | 152          | 306           | 2,696          | 11        |  |
| Charles  | 210              | 287           | 256           | 193           | -24.6%        | 256           | 193          | 292           | 2,815          | 11        |  |
| Dorchester   | 80               | 98            | 105           | 64            | -39.0%        | 89            | 56           | 124           | 982            | 11        |  |
| Frederick  | 335              | 460           | 426           | 395           | -7.3%         | 386           | 301          | 460           | 4,247          | 11        |  |
| Garrett  | 47               | 92            | 77            | 49            | -36.4%        | 73            | 47           | 92            | 806            | 11        |  |
| Harford  | 282              | 370           | 319           | 269           | -15.7%        | 304           | 233          | 370           | 3,349          | 11        |  |
| Howard   | 299              | 411           | 447           | 336           | -24.8%        | 378           | 292          | 468           | 4,156          | 11        |  |
| Kent   | 55               | 42            | 53            | 34            | -35.8%        | 47            | 34           | 63            | 518            | 11        |  |
| Montgomery   | 877              | 1304          | 1257          | 1086          | -13.6%        | 1,100         | 877          | 1,304         | 12,096         | 11        |  |
| Prince George's  | 1510             | 2350          | 2036          | 1644          | -19.3%        | 1,953         | 1,510        | 2,350         | 21,485         | 11        |  |
| Queen Anne's   | 47               | 66            | 65            | 55            | -15.4%        | 62            | 47           | 77            | 683            | 11        |  |
| St. Mary's   | 185              | 340           | 279           | 244           | -12.5%        | 281           | 185          | 340           | 3,093          | 11        |  |
| Somerset   | 45               | 72            | 59            | 55            | -6.8%         | 59            | 45           | 72            | 651            | 11        |  |
| Talbot   | 30               | 51            | 43            | 43            | 0.0%          | 45            | 30           | 65            | 495            | 11        |  |
| Washington   | 269              | 354           | 366           | 298           | -18.6%        | 328           | 269          | 406           | 3,609          | 11        |  |
| Wicomico   | 159              | 235           | 262           | 195           | -25.6%        | 241           | 159          | 299           | 2,651          | 11        |  |
| Worcester  | 53               | 71            | 65            | 59            | -9.2%         | 73            | 53           | 97            | 800            | 11        |  |

\*Data provided are for DHR local offices only.

**Department of Human Resources  
Child Support Enforcement Administration**

Reporting Period: May-10



| Total Caseload  | REPORTING PERIODS |         |         |         |         | % Change | YEAR TO DATE |         |        |         |  |
|---|-------------------|---------|---------|---------|---------|----------|--------------|---------|--------|---------|--|
|   | Feb-10            | Mar-10  | Apr-10  | May-10  | Average |          | Minimum      | Maximum | Total  | Periods |  |
| Total Active Caseload at the Beginning of the Month       | 249,415           | 249,499 | 247,921 | 248,721 | 0.3%    | 251,305  | 247,921      | 253,423 | N/A    | 11      |  |
| Number of Active Cases Added during the Month             | 2,634             | 4,020   | 3,869   | 3,592   | -7.2%   | 3,645    | 2,634        | 4,064   | 40,096 | 11      |  |
| Number of Active Cases Subtracted during the Month        | 2,550             | 5,598   | 3,069   | 3,051   | -0.6%   | 3,962    | 2,396        | 6,900   | 43,578 | 11      |  |
| Total Active Caseload at the End of the Month             | 249,499           | 247,921 | 248,721 | 249,262 | 0.2%    | 250,988  | 247,921      | 253,423 | N/A    | 11      |  |
| In-state Caseload   | 218,789           | 217,230 | 217,984 | 218,508 | 0.2%    | 220,334  | 217,230      | 222,730 | N/A    | 11      |  |
| Interstate Caseload                                       | 30,710            | 30,691  | 30,737  | 30,754  | 0.1%    | 30,654   | 30,517       | 30,754  | N/A    | 11      |  |
| Interstate Cases Initiated By Maryland to Another State   | 15,570            | 15,574  | 15,564  | 15,577  | 0.1%    | 15,613   | 15,564       | 15,665  | N/A    | 11      |  |
| Interstate Cases Received By Maryland from Another States | 14,722            | 14,705  | 14,770  | 14,777  | 0.0%    | 14,616   | 14,411       | 14,777  | N/A    | 11      |  |

| Paternity Establishment   | REPORTING PERIODS |         |         |         |         | % Change | YEAR TO DATE |         |        |         |  |
|---|-------------------|---------|---------|---------|---------|----------|--------------|---------|--------|---------|--|
|   | Feb-10            | Mar-10  | Apr-10  | May-10  | Average |          | Minimum      | Maximum | Total  | Periods |  |
| # of Children in the Caseload Born Out-of-Wedlock                         | 163,646           | 163,707 | 164,262 | 164,117 | -0.1%   | 164,591  | 163,646      | 165,879 | N/A    | 11      |  |
| # of Children in the Caseload with Paternity Established                  | 139,087           | 139,505 | 140,041 | 140,146 | 0.1%    | 139,763  | 139,029      | 140,278 | N/A    | 11      |  |
| % of Children in the Caseload with Paternity Established                  | 85.0%             | 85.2%   | 85.3%   | 85.4%   | 0.1%    | 84.9%    | 84.5%        | 85.4%   | N/A    | 11      |  |
| # of Children Needing Paternity Established at the Beginning of the Month | 24,705            | 24,559  | 24,202  | 24,221  | 0.1%    | 24,944   | 24,202       | 25,667  | N/A    | 11      |  |
| # of Children Needing Paternity Established Added during the Month        | 1,192             | 1,755   | 1,659   | 1,551   | -6.5%   | 1,659    | 1,192        | 1,851   | 18,245 | 11      |  |
| # of Children Needing Paternity Established Subtracted during the Month   | 1,338             | 2,112   | 1,640   | 1,801   | 9.8%    | 1,776    | 1,142        | 2,592   | 19,531 | 11      |  |
| # of Children Needing Paternity Established at the End of Month           | 24,559            | 24,202  | 24,221  | 23,971  | -1.0%   | 24,827   | 23,971       | 25,667  | N/A    | 11      |  |

| Support Order Establishment  | REPORTING PERIODS |         |         |         |         | % Change | YEAR TO DATE |         |        |         |  |
|--|-------------------|---------|---------|---------|---------|----------|--------------|---------|--------|---------|--|
|  | Feb-10            | Mar-10  | Apr-10  | May-10  | Average |          | Minimum      | Maximum | Total  | Periods |  |
| # of Cases With a Support Order  | 204,764           | 204,218 | 204,773 | 205,325 | 0.3%    | 204,972  | 204,218      | 205,352 | N/A    | 11      |  |
| % of Cases in Caseload with a Support Order                                | 82.1%             | 82.4%   | 82.3%   | 82.4%   | 0.0%    | 81.7%    | 81.0%        | 82.4%   | N/A    | 11      |  |
| # of Cases Needing a Support Order Established at the Beginning of Month   | 44,750            | 44,735  | 43,703  | 43,948  | 0.6%    | 46,300   | 43,703       | 48,091  | N/A    | 11      |  |
| # of Cases Needing a Support Order Established Added during the Month      | 2,108             | 3,271   | 2,930   | 2,779   | -5.2%   | 2,951    | 2,108        | 3,340   | 32,464 | 11      |  |
| # of Cases Needing a Support Order Established Subtracted during the Month | 2,123             | 4,303   | 2,685   | 2,790   | 3.9%    | 3,236    | 2,103        | 5,891   | 35,591 | 11      |  |
| # of Cases Needing a Support Order Established at the End of the Month     | 44,735            | 43,703  | 43,948  | 43,937  | 0.0%    | 46,016   | 43,703       | 48,091  | N/A    | 11      |  |



**Department of Human Resources  
Child Support Enforcement Administration**

Reporting Period: May-10

| Current Support Collections  | REPORTING PERIODS |               |               |               |          | YEAR TO DATE     |                  |                  |                |         |
|--|-------------------|---------------|---------------|---------------|----------|------------------|------------------|------------------|----------------|---------|
|  | Feb-10            | Mar-10        | Apr-10        | May-10        | % Change | Average          | Minimum          | Maximum          | Total          | Periods |
| Amount of Current Support Due                                      | \$ 50,629,153     | \$ 51,727,213 | \$ 51,759,872 | \$ 51,670,878 | -0.2%    | \$ 51,311,059.75 | \$ 50,629,153.06 | \$ 51,759,872.08 | \$ 564,421,657 | 11      |
| Amount Distributed toward Current Support                          | \$ 31,023,480     | \$ 34,648,375 | \$ 33,191,362 | \$ 32,375,977 | -2.5%    | \$ 31,958,824.04 | \$ 29,869,155.62 | \$ 34,648,375.49 | \$ 351,547,064 | 11      |
| Percent of Current Support Distributed                             | 61.3%             | 67.0%         | 64.1%         | 62.7%         | -1.5%    | 62.3%            | 58.6%            | 67.0%            | N/A            | 11      |
| Number of Cases with Current Support Due                           | 132,500           | 132,858       | 132,923       | 132,928       | 0.0%     | 132,707          | 132,373          | 132,928          | N/A            | 11      |
| Number of Cases that had a Distribution toward Current Support     | 83,910            | 86,496        | 85,371        | 84,863        | -0.6%    | 84,055           | 81,984           | 86,496           | N/A            | 11      |
| # of Cases that did not have a Distribution toward Current Support | 48,590            | 46,362        | 47,552        | 48,065        | 1.1%     | 48,652           | 46,362           | 50,389           | N/A            | 11      |
| % of Cases that had a Distribution toward Current Support          | 63.3%             | 65.1%         | 64.2%         | 63.8%         | -0.4%    | 63.3%            | 61.9%            | 65.1%            | N/A            | 11      |

| Arrears Collections  | REPORTING PERIODS |                  |                  |                  |          | YEAR TO DATE        |                     |                     |                |         |
|--|-------------------|------------------|------------------|------------------|----------|---------------------|---------------------|---------------------|----------------|---------|
|  | Feb-10            | Mar-10           | Apr-10           | May-10           | % Change | Average             | Minimum             | Maximum             | Total          | Periods |
| Amount of Arrears Owed   | \$ 1,707,133,599  | \$ 1,707,437,579 | \$ 1,704,061,789 | \$ 1,708,397,544 | 0.3%     | \$ 1,695,707,699.86 | \$ 1,669,535,575.51 | \$ 1,710,188,052.52 | N/A            | 11      |
| Amount Distributed toward Arrears  | \$ 13,236,444     | \$ 15,412,388    | \$ 14,030,390    | \$ 11,600,588    | -17.3%   | \$ 10,021,801.07    | \$ 6,220,046.03     | \$ 15,412,387.82    | \$ 110,239,812 | 11      |
| Percent of Arrears Distributed   | 0.8%              | 0.9%             | 0.8%             | 0.7%             | -0.1%    | 0.6%                | 0.4%                | 0.9%                | N/A            | 11      |
| Number of Cases in Arrears   | 165,511           | 164,587          | 163,320          | 165,288          | 1.2%     | 165,143             | 163,320             | 166,996             | N/A            | 11      |
| Number of Cases in Arrears that had a Distribution toward Arrears          | 46,361            | 53,969           | 51,489           | 45,673           | -11.3%   | 47,764              | 40,969              | 56,425              | N/A            | 11      |
| Number of Cases in Arrears that did not have a Distribution toward Arrears | 119,150           | 110,618          | 111,831          | 119,615          | 7.0%     | 117,379             | 107,745             | 126,027             | N/A            | 11      |
| Percent of Cases in Arrears that had a Distribution toward Arrears         | 28.0%             | 32.8%            | 31.5%            | 27.6%            | -3.9%    | 28.9%               | 24.5%               | 34.4%               | N/A            | 11      |

| Disbursed Collections                      | REPORTING PERIODS |               |               |               |          | YEAR TO DATE     |                  |                  |                |         |
|--|-------------------|---------------|---------------|---------------|----------|------------------|------------------|------------------|----------------|---------|
|  | Feb-10            | Mar-10        | Apr-10        | May-10        | % Change | Average          | Minimum          | Maximum          | Total          | Periods |
| Total Child Support Disbursed in the Month | \$ 36,808,732     | \$ 48,965,421 | \$ 46,374,499 | \$ 41,694,433 | -10.1%   | \$ 42,193,285.72 | \$ 36,478,115.19 | \$ 48,965,420.96 | \$ 464,126,143 | 11      |
| Total Number of Paying Cases               | 102,387           | 106,326       | 104,819       | 103,804       | -1.0%    | 102,070          | 98,755           | 106,326          | N/A            | 11      |
| Percent of Paying Cases                    | 54.2%             | 56.1%         | 55.3%         | 54.8%         | -0.5%    | 53.9%            | 52.2%            | 56.1%            | N/A            | 11      |
| Number Children in Cases Receiving Support | 108,144           | 111,873       | 110,527       | 109,157       | -1.2%    | 107,914          | 104,867          | 111,873          | N/A            | 11      |
| Total Payment Issued (Transactions)        | 187,254           | 223,487       | 219,900       | 203,687       | -7.37%   | 209,404          | 187,254          | 234,276          | 2,303,446      | 11      |
| Checks Issued in Error                     | 13                | 16            | 19            | 15            | -21.05%  | 15               | 11               | 19               | 169            | 11      |
| Dollar Value of Payments Issued in Error   | \$ 9,009          | \$ 9,290      | \$ 12,331     | \$ 5,730      | -53.53%  | \$ 10,002        | \$ 4,046         | \$ 14,775        | \$ 110,026     | 11      |



**Department of Human Resources  
Child Support Enforcement Administration**  
Reporting Period: May 2010

| Non-Custodial Parent Employment Program (NPEP) | REPORTING PERIODS |              |              |              |          | YEAR TO DATE |           |             |              |         |
|--|-------------------|--------------|--------------|--------------|----------|--------------|-----------|-------------|--------------|---------|
|  | Feb-10            | Mar-10       | Apr-10       | May-10       | % Change | Average      | Minimum   | Maximum     | Total        | Periods |
| # of Referrals                                 | 196               | 161          | 202          | 141          | -30.2%   | 181          | 134       | 260         | 1,986        | 11      |
| # of cases receiving payments from referrals   | 132               | 209          | 198          | 173          | -12.6%   | 170          | 132       | 229         | 1,869        | 11      |
| % of cases receiving payments from referrals   | 67.35%            | 129.81%      | 98.02%       | 122.70%      | 25.2%    | 96.07%       | 67.34%    | 129.81%     | 94.11%       | 11      |
| # of payments made via wage-withholding        | 70                | 72           | 118          | 119          | 0.8%     | 89           | 55        | 119         | 977          | 11      |
| % of payments made via wage-withholding        | 53.03%            | 34.45%       | 59.60%       | 68.79%       | 15.4%    | 52.86%       | 34.45%    | 72.48%      | 52.27%       | 11      |
| NPEP total payments made                       | \$819,269         | \$ 1,013,114 | \$ 1,069,713 | \$ 1,013,771 | -5.2%    | \$942,915    | \$786,315 | \$1,117,802 | \$10,372,065 | 11      |

## GDU Agency Goals and Actions Assessment Dashboard- DHR

(Contributing Actions, Benchmarks, and Progress to Date)

### GDU II. Reduce Violent Crimes Against Women and Children by 25% by 2012

| Contributing Actions/Deliverables  | Implementation Targets   | Delivery Date | Progress to Date  | Explanatory Comments   | GDU Delivery Assessment                         |
|--|--|---------------|---|--|---|
| <b>F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)</b>   |  |               |   |  |   |
| <b>F1. Reduce by 10% the number of children in out-of-home placement.</b>  |  |               | # of Children in OOH placement:<br>June 2008: 9569<br>2009: 8757<br>2010: 8335<br>2010: 8299  | June<br>March<br>April   |   |
|  |  |               | # Reunifications:<br>SFY 08: 1548<br>09: 1616<br>(through April 1509)   | SFY<br>SFY 10  |   |
|  |  |               | # Children receiving In-Home Services:<br>June 2008: 3743<br>2009: 3539<br>April 2010: 3132   | June   |   |
| Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care. | Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:         | 5/10          | 24 jurisdictions are trained to date. The 3132 youth who are receiving in-home services and 8299 youth in out-of-home care in these jurisdictions are benefitting from FCP.   |  |   |
|  | 7/14/09 - 11/30/09: Baltimore City   | 11/24/09      |   | Trainings are rolling out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan. |   |
|  | 9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington            | 11/3/09       | 6 jurisdictions trained.  |  |   |
|  | 11/17/09-12/15/09: Calvert, Charles, St. Mary's                                | 12/15/09      | 3 jurisdictions trained.  |  |   |
|  | 1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot                          | 2/2/10        | 4 jurisdictions trained.  |  |   |
|  | 1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester                     | 2/9/10        | 4 jurisdictions trained.  |  |   |
|  | 2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's            | 3/30/10       | 4 jurisdictions trained.  |  |   |
|  | 4/6/10 - 5/25/10: Baltimore County, Cecil, Harford                             | 5/25/10       | 3 jurisdictions trained.  |  |   |
|  | Develop implementation plan to deliver the training to the provider community. | 12/31/10      |   |  | Work on this targeted to begin in fall of 2010. |
| Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.   | Provide services to up to 40 youth at a time in Baltimore City.                | 9/30/10       | Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization. Currently 7 youth being served in the grant, which is on pace with the implementation schedule. Goal is to be serving 30 youth by June, and to be at the grant capacity of 40 by the end of this federal fiscal year. |  |   |

|  |   |             |  |   |                    |
|--|---|-------------|--|---|--------------------|
| Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.  | Develop and submit a strategic plan to SAMHSA/CMHS  | 9/30/10     | Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.  |   |                    |
| Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.   | Fully operational CMEs with all statewide slots filled.   | 6/30/10     | CMEs are up and running in all 3 regions. They are integrated into both SAMHSA grant processes, and we are in the process of partnering with them and our local DSS offices statewide to enroll additional children into the group home diversion slots. The City is ahead of the other 2 regions with regard to enrollment. We have regional meetings being scheduled with the CMEs and our local departments with the focus on filling all of our 75 statewide slots by the end of this fiscal year. |   |                    |
| Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment. | Provision of in-home family services is a core component of the services DHR provides to families in crisis.  | Ongoing     | # of families receiving in-home services:<br>June 2008: 3743<br>June 2009: 3539<br>April 2010: 3132  |   |                    |
| <b>F2. Facilitate 780 adoptions.</b>   |   |             | FY 2008: 619 adoptions<br>FY 2009: 770 adoptions<br>FY 2010 (through 4/28/10): 591   |   |                    |
| Implement FCP (see above).   | (see above)   | (see above) | (see above)  | (see above)   |                    |
| Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.   | All cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer. | June 2010   | 1) Reviewed 112 adoption cases<br>2) 76% of permanency plans were established timely<br>3) TPR had been granted in 82% of existing adoption cases and 50% of newly established plans<br>4) 86% of youth reviewed resided in a pre-finalized adoptive home  | CRBC's first quarterly report was for reporting period July 1, 2009 - September 30, 2009  |                    |
| PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**                                      | Assessment and identification of best practices to occur during spring and summer of 2010.  | 9/30/10     | Schedule for development of Case Plan Policy to be decided, probably to begin in fall 2010.  | **This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.   |                    |
| <b>F3. Ensure that No More than 12% of Children are Placed in Group Homes by End of FY10</b>   |   |             |  | April 2010:<br>Children in Group Homes: 940<br>Children in OOH placement: 8299  | Total #<br>Total # |
| Implement FCP (see above).   | (see above)   | (see above) | (see above)  | (see above)   |                    |
| <b>Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions:</b><br>TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.  | Issue State policy for TYTF (9/09).<br>Implement Phase II in four targeted jurisdictions.   | 12/09       | State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II:<br>Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).  | Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes. |                    |
| Issue new Placement policy. This policy provides   |   | 10/09       | Policy was issued in September.  |   |                    |

|  |  |              |  |   |                      |
|--|--|--------------|--|---|----------------------|
| guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.   | The policy was issued, completing this action.   | 10/09        | # of children coming into care after policy was issued:<br>Cumulative total since Oct 09: 1476   |   |                      |
| Implement Maryland Cares (see above).  | (see above)                                      | (see above)  | (see above)  | (see above)   |                      |
| Implement Rural Cares (see above).   | (see above)                                      | (see above)  | (see above)  | (see above)   |                      |
| <b>F4. Increase to 75% the percent of children placed in family homes.</b>   |  |              | June 2009: 76.6%<br>April 2010: 76.8%  | April 2010:<br>Children in Family Homes: 6377<br>Children in OOH placement: 8299              | Total #<br>Total #   |
| Implement FCP (see above).   | (see above)                                      | (see above)  | (see above)  | (see above)   |                      |
| Placement policy (see above).  | (see above)                                      | (see above)  | (see above)  | (see above)   |                      |
| Implement MD Cares (see above).  | (see above)                                      | (see above)  | (see above)  | (see above)   |                      |
| Implement Rural Cares (see above).   | (see above)                                      | (see above)  | (see above)  | (see above)   |                      |
| <b>F5. Increase by 10 points the percentage of children placed in their home jurisdiction (in both group homes and foster homes).</b>  |  |              | Family Homes: March<br>2009: 53%<br>March 2010: 57% (3634 of 6377)   | Group Homes: March<br>2009: 38%<br>March 2010: 44% (413 out of 940)                           | March<br>March 2010: |
| Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.   | (see above)                                      | (see above)  | (see above)  | (see above)   |                      |
| Placement policy (see above).  | (see above)                                      | (see above)  | (see above)  | (see above)   |                      |
| Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.  | Issue RFP and hold pre-proposal conference       | 11/09        | RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.  |   |                      |
|  | Evaluate submitted Offers.                       | 01/10 - 7/10 | Offers received, and evaluation process has begun.   |   |                      |
|  | Award contracts.                                 | 11/1/2010    |  |   |                      |
| <b>F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less during FY10</b>  |  |              | FY09 2Q: 4.4% (88 of 2019 children)<br>FY09 3Q: 3.6% (77 of 2141 children)<br>FY09 4Q: 3.6% (85 of 2380 children)<br>FY10 1Q: 3.6% (93 of 2604 children)<br>FY 10 2Q: 3.8% (105 of 2800) |   |                      |
| Implement MD Cares (see above).  | (see above)                                      | (see above)  | (see above)  | (see above)   |                      |
| Implement Rural Cares (see above).   | (see above)                                      | (see above)  | (see above)  | (see above)   |                      |
| Implement Care Management Entities (CME) contracts   | (see above)                                      | (see above)  | (see above)  | (see above)   |                      |
| Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided. | Work of developing model targeted to occur 2010. | 12/31/10     |  | Implementation schedule to be decided, probably first half of 2011.                           |                      |
| PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.  | Evaluation work targeted to occur during 2010.   | 12/31/10     |  | Schedule for implementation of recommendations to be decided, probably during winter of 2011. |                      |

| GDU XII End Childhood Hunger in Maryland by 2015   |   |               |   |  |                |
|--|---|---------------|---|--|----------------|
| Contributing Actions/ Deliverables   | Implementation Targets  | Delivery Date | Progress to Date  | Explanatory Comments   | GDU Assessment |
| C. FY 2010 Sub Goal - Increase Participation Rate for Children by 8% to 66% (220440 of 334,000 eligible recipients 18 and younger) |   |               | March 2010: (246,891)   |  |                |
| Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.            | On April 28, 2010, Secretary Donald sent a memo to local directors and assistant directors of Family Investment that by July 1, 2010, for benefit programs that require an interview for application or redetermination and that cannot be satisfied with a group intake or group redetermination, the local department must offer a scheduled telephone interview. | July 1, 2010  | Step 1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the responses, FIA has identified the following needs and corresponding actions:  | The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions. |                |
|  |   |               | * The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so. <i>Update: All jurisdictions have been trained for telephonic interviewing training.</i>   |  |                |
|  |   |               | * DHR will provide support to overcome barriers cited by local offices:<br>1) Identifying funds to purchase telephone headsets for case managers; 2) Implementing best practices to manage the volume of walk-in applicants such that workers can be freed up from intake rotation; 3) OTHS is working to remove system barriers to scheduling telephone interviews; and 4) Mailing out applications to redetermination population. |  |                |
|  |   |               | Updates: 1) funds identified and in local budgets 2) see Secretary Donald's 4.28.10 memo to local directors 3) on schedule for 6/10; 4) BOLO, OAS and OTHS working with locals.   |  |                |
|  |   |               | Step 2: June is the target date for automated system programming by ACS that will support scheduling of telephone interviews. Expansion of the use of the case information form to all redeterminations is on hold until FY 2011.   | The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold until FY 2011.                       |                |
|  |   |               | Step 3: Starting in July 2010, we will be able to fully implement telephone interviews for all hardship reasons.  |  |                |

|  |  |                |   |  |  |
|--|--|----------------|---|--|--|
| Increase use of group redeterminations.  | On April 28, 2010, Secretary Donald sent a memo to local directors and assistant directors of Family Investment that by July 1, 2010, for non-mail-in redeterminations (and for only those benefit programs that require an interview), all customers will be scheduled for redeterminations in a group, followed by a brief one-on-one interview. | July 1, 2010   | FIA surveyed local jurisdictions to obtain current information. Based on the analysis of this survey, DHR will provide support to overcome 3 barriers cited by local offices: 1) Identifying adequate space; 2) Identifying ways to free up staff; and 3) Managing schedule changes. <b>Update: BOLO is working with the locals to implement best practices outlined in Secretary Donald's 4.28.10 memo to directors.</b> | CARES enhancement allowing scheduling for group redets is on schedule for FY11.  |  |
| Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan.               | Add CBO partners in 10 additional jurisdictions.   | September 2010 | Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. <b>This has been done.</b>   |  |  |
|  |  |                | Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <b>This has been done - we identified 10 jurisdictions that are not covered by the existing CBO partners.</b>  |  |  |
|  |  |                | Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. <b>We sent to FNS an addendum to our 2010 FSP Outreach Plan, which would add Associated Catholic Charities to the plan and also added Crossroads Farmers Market. We have also participated in conference calls with two CBOs that will be doing EIC outreach.</b>  |  |  |
| Expand No Wrong Door Project to include representatives from other agencies and 2 legislators to meet requirements of budget language. | Final report to budget committees on outcome of efforts.   | June 30, 2011  | In development stage.   |  |  |
| Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL.  | 42 additional CBOs trained. Increase total SAIL applications for FSP to 4500 per month.  | September 2010 | 42 CBOs currently trained. Trainings scheduled for April and May.<br>FSP applications via SAIL by month:<br>September 2009: 3700<br>October 2009: 4255<br>November 2009: 3523<br>December 2009: 3925<br>January 2010: 4793<br>February 2010: 3190<br>March 2010: 4567<br>April 2010: 4634   | The increase in CBOs trained is based on # expected interest from CBOs and may not increase as much as we plan. CBOs are assigned a unique code to identify applications for which they provided assistance. They generally do not enter the code, but we have asked that they do so in order for us to capture this data. |  |

|  |  |                       |  |   |  |
|--|--|-----------------------|--|---|--|
| <p>Implement Customer Care Center (CCC) in Baltimore that will handle SAIL applications for the metro area.</p>  | <p>Fully functional Customer Care Center.</p>                                      | <p>June 2010</p>      | <p>Center opened 11/30/09. May 2010: 1,543 applications from Baltimore County filed via SAIL and handled by CCC. 274% increase in applications filed since CCC opened.</p>   | <p>Initial focus is to handle FIA benefit applications filed via SAIL for Baltimore County, adding the other local departments in the Baltimore metro area over the next year. Currently evaluating operations of first center and considering whether to expand to Western MD.</p> |  |
| <p>Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.</p> | <p>Reports produced and FSP information sent to potentially eligible families.</p> | <p>September 2010</p> | <p>12,277 households identified that are good targets for FSP outreach. FIA to provide literature for schools to distribute to families. Funding being sought to expand project to additional jurisdictions.</p>                 | <p>Project was funded by a \$20,000 grant from Microsoft. Implementing the software in additional jurisdictions requires state investment or alternate source of funding.</p>   |  |
| <p>Work with the GOC and the Maryland Out of School Time Network to develop a strategy targeting families who utilize after school programs to promote FSP.</p>        | <p>To be decided.</p>  | <p>TBD</p>            | <p>Partnership in development stages. Awaiting notification of the Mott Foundation grant award. Plan to train afterschool program providers to assist parents of the children in the programs to apply for FSP through SAIL.</p> |   |  |

## GDU Agency Goals and Actions Assessment Dashboard- DHR

(Contributing Actions, Benchmarks, and Progress to Date)

| GDU VI. Improve the Marketable Skills of Maryland's Adult Workforce by 20% by 2012   |   |               |   |   |                         |
|--|---|---------------|---|---|-------------------------|
| Contributing Actions/ Deliverables   | Implementation Targets                                      | Delivery Date | Progress to Date  | Explanatory Comments  | GDU Delivery Assessment |
| <b>B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010</b>  |   |               |   |   |                         |
| <b>B2. Strengthen Skills &amp; Employment Opportunities for TANF Recipients, Foster Youth &amp; Non-custodial Parents</b>        |   |               |   |   |                         |
| Plan and implement MD Rise by 2010   | Achieve below targets by 6/10:                              | 6/10          |   |   |                         |
| Establish MD Rise training partnerships in targeted sectors.   | Develop 10 training partnerships                            | 6/10          | <p><b>Target Achieved</b></p> <ol style="list-style-type: none"> <li>1. Family Investment Aide Initiative</li> <li>2. DHCD/Weatherization Assistance Program</li> <li>3. Biotechnical Institute of Maryland, Inc.</li> <li>4. CVS/pharmacy</li> <li>5. Maryland Center for Arts and Technology</li> <li>6. BCCC - Workforce Pipeline Solutions Interagency "Jump Start Program</li> <li>7. Open Society Institute - Baltimore Adult Workforce Development Initiative with Center for Urban Families, Civic Works, Group Ministries and Job Opportunities Task Force</li> <li>8. Survive and Thrive</li> <li>9. Baltimore Ex-Offender Re-entry Employment Program</li> <li>10. DLLR</li> <li>11. BGE</li> <li>12. DGS</li> <li>13. DBED</li> <li>14. Policy Studies, Inc.</li> </ol> | <p><b>Partnership Name/# hired to date/# trained to date or in training</b></p> <p><u>Family Investment Aide Initiative</u><br/>hired - 93</p> <p><u>DHCD - Weatherization Assistance Program</u><br/>hired - 2</p> <p>trained or in training - 10</p> <p><u>Biotechnical Institute of Maryland, Inc.</u><br/>trained or in training - 2</p> <p><u>CVS/pharmacy</u><br/>trained or in training - 11</p> <p><u>Maryland Center for Arts and Technology</u><br/>hired - 21</p> <p>trained or in training - 65</p> <p><u>DLLR</u><br/>hired - 2</p> <p>TOTAL HIRES: 118<br/>TOTAL TRAINED OR IN TRAINING: 88</p> |                         |
| Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB. | Target will be set after partnerships have been negotiated. | 6/10          | We are currently hand-counting data for FY 2010. We do not have an automated way to generate this data.   |   |                         |
| Increase number of customers entering unsubsidized jobs at or above \$10 per hour.   | Target of 200 customers for FY 2010.                        | 6/10          | <p>FY 2009 through May 2009 - 2,092 (21.8%) placements were \$10/hr or more and at least 30 hours per week</p> <p>FY 2010 through April 2010 (Note: The entire month of April was not covered) - 1,709 (23.4%) placements were \$10/hour or more and at least 30 hours per week</p>   |   |                         |