



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**MBE/SBR**

**Management Team**

Deputy Secretary: Leonard J. Howie, III  
 Chief of Procurement: Robert S. Ward  
 MBE Liaison Officer: Zanes E. Cypress, III

**Administrations:**

Workforce Development & Adult Learning: Andy Moser, Assistant Secretary  
 Occupational and Professional Licensing: Stanley Botts, Commissioner  
 Labor and Industry: Ron DeJuliis, Commissioner  
 Financial Regulation: Sarah Bloom Raskin, Commissioner  
 Unemployment Insurance: Julie Squire, Assistant Secretary  
 Racing: Mike Hopkins, Executive Director



**Alexander M. Sanchez**  
**Secretary**  
**Appointed September 2009**

**MBE CONTRACT ACTIVITY**

PROCUREMENT/CONTRACT AWARDS	CURRENTLY AVAILABLE PERIOD (Month June, Year 2010)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
<b>Payment Totals</b>	\$1,468,050.00	\$103,155.00 7.03%	\$48,988.00 3.34%	\$26,990.00 1.84%	\$179,133.00	12.20%	\$32,058,585.69	\$2,514,913.47 7.84%	\$777,571.46 2.43%	\$434,257.32 1.35%	\$3,726,742.25	11.62%
<b>Awards Totals</b>	\$461,525.00	\$19,735.00 4.28%	\$22,361.00 4.85%	\$39,931.00 8.65%	\$82,027.00	17.77%	\$30,604,095.68	\$5,327,581.79 17.41%	\$1,769,430.37 5.78%	\$264,110.66 0.86%	\$7,361,122.82	24.05%
Architectural and Engineering	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Services	\$326,963.00	\$16,040.00	\$0.00	\$38,505.00	\$54,545.00	16.68%	\$17,352,323.66	\$2,396,314.00	\$231,899.00	\$74,375.00	\$2,702,588.00	15.57%
Supplies and Equipment	\$126.00	\$0.00	\$126.00	\$0.00	\$126.00	100.00%	\$253,937.60	\$23,089.00	\$24,934.00	\$6,957.00	\$54,980.00	21.65%
IT Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$8,264,176.00	\$2,637,187.50	\$154,765.00	\$0.00	\$2,791,952.50	33.78%
IT Supplies and Equipment	\$21,970.00	\$0.00	\$21,970.00	\$0.00	\$21,970.00	100.00%	\$2,607,656.00	\$185,727.00	\$1,014,972.00	\$0.00	\$1,200,699.00	46.05%
Human, Cultural, Social & Educational	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Corporate Credit Card	\$65,589.00	\$3,695.00	\$265.00	\$1,426.00	\$5,386.00	8.21%	\$1,676,451.00	\$69,799.00	\$306,041.00	\$107,673.00	\$483,513.00	28.84%
Direct Vouchers	\$46,877.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$449,551.42	\$15,465.29	\$36,819.37	\$75,105.66	\$127,390.32	28.34%

SBR INDICATORS	Agency Total	Total SBR	# Designated	%	Agency Total	Total SBR	# Designated	%
<b>Payment Totals</b>	\$3,416,791	\$718,427	72	21.03%	\$23,892,265	\$2,800,972	547	11.72%



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Human Resources**

<b>HUMAN RESOURCES</b>												
<b>OVERTIME</b>	<b>MONTHLY REPORTING PERIODS</b>					<b>Fiscal Year to Date</b>				<b>FISCAL YEAR COMPARISON</b>		
<b>Overtime pay (\$)</b>	<b>FEB-10</b>	<b>MAR-10</b>	<b>APR-10</b>	<b>MAY-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Office of the Secretary	28,683	47,702	29,580	27,566	-6.8%	27,783	17,607	47,702	305,611	5,651	6,175	72,020
Administration	4,443	12,139	2,761	4,525	63.9%	4,447	302	12,139	48,921	78,551	68,399	78,103
Financial Regulation	2,163	2,133	1,820	2,071	13.8%	2,848	1,820	5,463	31,326	3,790	7,831	30,992
Labor and Industry	2,320	5,935	9,851	15,110	53.4%	8,573	1,269	15,110	94,306	51,126	54,557	87,119
Racing Commission	-	-	-	-	0.0%	-	-	-	0	-	-	-
Occupational and Professional Licensing	165	-	786	1,092	38.9%	293	-	1,092	3,218	774	6,461	3,552
Workforce Development	2,420	3,643	3,066	3,951	28.9%	2,823	373	5,167	31,058	26,924	19,775	21,722
Unemployment Insurance	42,644	73,490	46,038	32,034	-30.4%	46,126	31,641	73,490	507,387	172,141	229,055	615,620
<b>Total</b>	<b>82,838</b>	<b>145,042</b>	<b>93,902</b>	<b>86,348</b>	<b>-8.0%</b>	<b>92,893</b>	<b>72,824</b>	<b>145,042</b>	<b>1,021,826</b>	<b>338,958</b>	<b>392,253</b>	<b>909,128</b>
<b>Overtime (days)</b>	<b>FEB-10</b>	<b>MAR-10</b>	<b>APR-10</b>	<b>MAY-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>Total</b>
Office of the Secretary	945.6	1,587.6	1,001.1	933.0	-6.8%	936.6	608.7	1,587.6	10,303.1	120	204	2,554.7
Administration	182.9	452.9	105.8	168.0	58.8%	175.4	11.5	452.9	1,929.6	3,705	2,639	3,014.3
Financial Regulation	75.7	73.7	62.7	70.6	12.6%	97.9	62.7	180.6	1,077.3	922	303	1,113.2
Labor and Industry	64.0	194.4	272.0	407.0	49.6%	224.4	32.8	407.0	2,468.2	1,642	1,535	2,205.4
Racing Commission	-	-	-	-	0.0%	-	-	-	0.0	-	-	-
Occupational and Professional Licensing	8.0	-	26.5	36.8	38.9%	10.1	-	36.8	110.9	108	221	109.5
Workforce Development	99.2	140.5	122.2	157.5	28.9%	112.3	17.0	210.8	1,234.9	1,705	726	796.3
Unemployment Insurance	1,543.7	2,630.2	1,657.5	1,200.4	-27.6%	1,653.6	1,124.0	2,649.9	18,189.1	6,808	7,864	21,889.9
<b>Total</b>	<b>2,919.1</b>	<b>5,079.3</b>	<b>3,247.8</b>	<b>2,973.3</b>	<b>-8.5%</b>	<b>3,210.3</b>	<b>2,526.6</b>	<b>5,079.3</b>	<b>35,313.1</b>	<b>15,010</b>	<b>13,492</b>	<b>31,683.3</b>
<b>SICK LEAVE (DAYS)</b>	<b>5/18/2010</b>	<b>6/1/2010</b>	<b>6/15/2010</b>	<b>6/29/2010</b>	<b>% Change</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Office of the Secretary	88.1	66.7	71.7	84.2	17.5%	62.6	26.9	119.5	1,626.5	1,016	1,098	1,306.5
Administration	161.9	127.0	145.1	140.6	-3.1%	118.0	36.2	207.3	3,066.7	2,008	2,222	2,462.6
Financial Regulation	79.8	48.8	64.4	55.6	-13.7%	51.0	20.0	83.6	1,324.9	772	952	843.2
Labor and Industry	144.1	141.0	107.7	110.7	2.8%	102.0	38.8	163.1	2,652.4	1,737	2,013	2,164.7
O & P Licensing	80.8	58.6	74.6	69.1	-7.4%	61.4	30.8	91.4	1,596.1	571	787	1,142.3
Racing Commission	20.1	19.8	13.8	10.1	-26.8%	18.5	2.0	36.0	480.7	216	612	515.0
Unemployment Insurance	630.8	477.6	573.5	544.0	-5.1%	421.8	203.0	630.8	10,965.6	6,133	6,690	7,403.0
Workforce Development	301.1	192.1	294.5	220.5	-25.1%	231.8	133.5	309.9	6,027.6	2,398	3,136	2,755.8
<b>Total</b>	<b>1,506.7</b>	<b>1,131.5</b>	<b>1,345.3</b>	<b>1,234.8</b>	<b>-8.2%</b>	<b>1,066.9</b>	<b>528.6</b>	<b>1,510.6</b>	<b>27,740.6</b>	<b>26,984</b>	<b>17,329</b>	<b>18,593.0</b>
<b>COMP TIME (DAYS)</b>	<b>5/18/2010</b>	<b>6/1/2010</b>	<b>6/15/2010</b>	<b>6/29/2010</b>	<b>% Change</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Office of the Secretary	24.4	31.1	21.5	23.4	8.8%	21.8	6.5	42.6	567.0	231	294	303
Administration	16.1	18.0	31.8	27.8	-12.6%	15.3	7.2	31.8	397.1	560	601	391
Financial Regulation	31.3	24.2	29.1	26.2	-10.0%	28.2	16.7	38.0	734.4	294	482	473
Labor and Industry	40.7	37.3	35.8	27.8	-22.3%	24.6	8.4	43.8	640.5	401	391	458
O & P Licensing	1.5	1.8	1.7	7.3	329.4%	5.0	0.0	20.8	130.0	274	176	72
Racing Commission	3.1	7.6	0.0	0.0	0.0%	8.8	0.0	39.0	229.1	350	202	189
Unemployment Insurance	69.1	54.4	67.7	66.5	-1.8%	71.1	25.1	150.0	1,847.7	514	686	1,206
Workforce Development	51.3	46.5	60.0	49.5	-17.5%	36.5	15.3	60.0	949.4	474	573	625
<b>Total</b>	<b>237.5</b>	<b>220.9</b>	<b>247.6</b>	<b>228.5</b>	<b>-7.7%</b>	<b>211.4</b>	<b>121.9</b>	<b>345.1</b>	<b>5,495.2</b>	<b>3,098</b>	<b>3,254</b>	<b>3,703</b>



**StateStat**  
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**Human Resources**

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<b>HUMAN RESOURCES</b>												
<b>ACCIDENT LEAVE (DAYS)</b>	<b>5/18/2010</b>	<b>6/1/2010</b>	<b>6/15/2010</b>	<b>6/29/2010</b>	<b>% Change</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	51	13	0
Administration	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	71	8.5	0
Financial Regulation	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	1	0	1
Labor and Industry	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	10	4.4	50
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	17	0	0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	0
Unemployment Insurance	0.0	0.0	0.0	0.0	0.0%	0.7	0.0	9.0	17.1	72	0.4	78
Workforce Development	0.0	0.0	0.0	0.0	0.0%	1.3	-3.0	14.2	33.9	58	10.75	1
<b>Total</b>	0.0	0.0	0.0	0.0	0.0%	2.0	-3.0	23.2	51.0	280	36.6	130
<b>UNSCHEDULED LEAVE (DAYS)</b>	<b>5/18/2010</b>	<b>6/1/2010</b>	<b>6/15/2010</b>	<b>6/29/2010</b>	<b>% Change</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Office of the Secretary	5.4	2.8	1.1	2.5	127.3%	4.5	0.9	10.4	115.9	70	78.0	78.1
Administration	14.1	8.6	16.7	15.1	-9.9%	9.4	2.1	18.7	245.0	182	178.4	194.5
Financial Regulation	3.2	9.5	3.5	4.8	37.5%	4.1	0.1	13.6	107.3	33	45.0	68.6
Labor and Industry	8.2	5.8	14.3	7.0	-51.3%	8.9	1.3	19.0	231.1	110	217.4	190.1
O & P Licensing	9.4	4.4	6.6	5.2	-21.0%	6.8	0.3	28.1	177.9	80	89.9	93.4
Racing Commission	0	0.0	0.0	0.0	0.0%	0.0	0.0	0.5	0.5	0	3.7	9.5
Unemployment Insurance	59.9	58.1	57.1	53.9	-5.6%	41.8	16.0	79.0	1,087.6	691	658.0	636.1
Workforce Development	17.1	13.0	23.9	18.8	-21.3%	18.5	7.0	43.9	481.8	194	197.5	229.5
<b>Total</b>	117.3	102.2	123.2	107.2	-13.0%	90.2	43.6	171.7	2,346.3	1,360	1,467.1	1,499.7
<b>TELECOMMUTING (DAYS)</b>	<b>5/18/2010</b>	<b>6/1/2010</b>	<b>6/15/2010</b>	<b>6/29/2010</b>	<b>% Change</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Office of the Secretary	55.1	25.4	53.3	39.8	-25.3%	22.2	7.0	55.1	577.5	0	103.8	262
Administration	0.0	1.1	1.0	1.0	0.0%	0.5	0.0	2.4	11.7	61	64.0	27
Financial Regulation	47.6	31.4	69.0	60.0	-13.0%	40.5	15.2	86.6	1,053.3	867	832.3	831
Labor and Industry	4.0	3.0	4.0	4.0	0.0%	4.8	1.0	10.0	124.0	0	228.1	205
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	46	8.0	0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0.0	0
Unemployment Insurance	0.0	0.0	0.0	0.5	100%	0.6	0.0	7.6	15.7	221	228.3	176
Workforce Development	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	8.0	15.2	0	17.6	0
<b>Total</b>	106.7	60.9	127.3	105.3	-17.3%	69.1	37.6	127.3	1,797.4	1,195	1,529.2	1,490
<b>Total # of Teleworking Personnel</b>	25	20	33	35	6.1%	23.2	17.0	35.0	603.0			
<b>TRAINING (DAYS)</b>	<b>5/18/2010</b>	<b>6/1/2010</b>	<b>6/15/2010</b>	<b>6/29/2010</b>	<b>% Change</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Office of the Secretary	2.0	0.0	5.0	1.5	-70.0%	0.6	0.0	5.0	14.5	1	0.0	25.9
Administration	7.8	3.6	6.6	8.0	21.2%	4.5	0.0	21.3	116.0	67	52.9	86.0
Financial Regulation	11.0	14.3	0.5	29.4	5780.0%	8.6	0.0	29.4	224.2	134	94.3	137.7
Labor and Industry	0.0	1.6	7.3	14.6	100.0%	3.1	0.0	22.0	80.6	42	20.4	52.8
O & P Licensing	0.0	2.0	1.0	0.0	-100.0%	0.3	0.0	2.0	7.0	14	10.0	14.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.8	0.8	0	2.0	5.0
Unemployment Insurance	27.6	29.8	19.4	17.2	-11.3%	11.4	0.0	29.8	297.6	137	73.0	133.7
Workforce Development	24.3	28.7	20.3	69.9	244.3%	20.8	1.8	69.9	540.1	458	333.5	433.2
<b>Total</b>	72.7	80.0	60.1	140.6	133.9%	49.3	1.8	140.6	1,280.7	853	553.5	883.8





**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Human Resources**

<b>HUMAN RESOURCES</b>												
<b>PINS</b>	<b>MARCH2010</b>	<b>APRIL2010</b>	<b>MAY2010</b>	<b>JUN2010</b>	<b>% Change</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Office of the Secretary	119	118	119	118	-0.9%	115.2	100.9	123.0		112	106	101.9
Administration	171	172	172	169	-1.7%	169.3	167.0	172.0		192	184.8	175.7
Financial Regulation	79	79	79	79	-0.5%	81.4	78.6	85.0		91	94.3	84.3
Labor and Industry	171	173	171	170	-0.6%	163.7	157.0	173.0		179	190	170
O & P Licensing	71	67	73	67	-8.5%	71.1	66.8	73.0		78.0	78.2	77.8
Racing Commission	8	8	8	8	0.0%	8.2	8.0	9.0		50	15	15.2
Unemployment Insurance	546	547	544	542	-0.4%	539.2	522.4	548.9		540	525.7	509.7
Workforce Development	399	397	396	392	-1.0%	397.4	391.9	402.0		276	261.9	237.3
<b>Total</b>	<b>1,564</b>	<b>1,561</b>	<b>1,562</b>	<b>1,544</b>	<b>-1.1%</b>	<b>1,545.5</b>	<b>1,519.5</b>	<b>1,564.0</b>		<b>1518</b>	<b>1455.9</b>	<b>1371.9</b>
<b>VACANCIES</b>	<b>MARCH2010</b>	<b>APRIL2010</b>	<b>MAY2010</b>	<b>JUN2010</b>	<b>% Change</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Office of the Secretary	5	6	4	4	0.0%	8.6	4.0	23.0		8	3.5	3.5
Administration	11	11	10	13	30.0%	12.5	7.0	17.0		11	9.2	8
Financial Regulation	9	9	7	7	0.0%	7.9	2.0	11.0		7	10.4	10.6
Labor and Industry	28	26	27	29	7.4%	30.8	9.0	42.0		20	16	22
O & P Licensing	4	4	4	4	0.0%	4.4	1.0	6.0		3	5.65	2.7
Racing Commission	1	1	0	0	0.0%	0.7	0.0	1.0		5	0	1
Unemployment Insurance	23	21	24	26	6.3%	26.9	2.4	44.0		21	14.48	17.7
Workforce Development	33	35	29	34	16.6%	36.4	13.0	48.0		31	30	29
<b>Total</b>	<b>114</b>	<b>111</b>	<b>105</b>	<b>116</b>	<b>10.8%</b>	<b>129.2</b>	<b>39.9</b>	<b>171.0</b>		<b>106</b>	<b>89.23</b>	<b>94.5</b>



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**General Services**

GENERAL SERVICES	Reporting Periods				%Change	Avg	Fiscal Year To Date			Fiscal Year Comparison				
	Mar-10	Apr-10	May-10	Jun-10			Min	Max	Total	Target	FY 07	FY 08	FY 09	
<b>Energy Footprint - Utilities</b>														
<b>Electricity Use- Owned Properties (KwH)</b>	<b>336,134</b>	<b>426,786</b>	<b>453,893</b>	<b>470,285</b>	3.6%	408,380	292,863	561,525	4,900,556	4,302,269	4,403,562	4,465,761	4,499,611	
Cumberland-128 Baltimore St.	30,144	35,328	35,712	62,208	74.2%	40,143	30,144	62,208	481,712		472,442	470,784	461,185	
Total Degree Days	358	207	300	455										
Baltimore-2800 W. Patapsco Ave.	10,900	13,100	12,000	18,800	56.7%	13,833	10,400	20,000	166,000		158,600	157,200	163,900	
Total Degree Days	278	182	356	639										
Towson-300/308 Towsontowne Blvd.	20,986	20,757	22,450	34,800	55.0%	23,709	16,836	34,800	284,509		263,490	267,624	268,868	
Total Degree Days	278	182	356	639										
Waldorf-175 Post Office Road	9,440	12,360	13,400	14,680	9.6%	14,247	9,440	24,040	170,960		197,400	168,520	171,280	
Total Degree Days	272	161	344	622										
College Park-9829 Rhode Island Ave.	15,600	19,920	20,640	24,000	16.3%	21,717	15,600	28,080	260,600		300,480	293,040	284,880	
Total Degree Days	272	161	344	622										
Baltimore-1100 N. Eutaw St. (see note)	249,064	325,321	349,691	291,605	-16.6%	289,642	197,347	421,583	3,475,708		3,011,150	3,108,593	3,149,497	
Total Degree Days	278	182	356	639										
Salisbury - 1790 Westwood Drive (new facility opened)				24,192										
Total Degree Days				526										
<b>Electricity Use - Leased Space (KwH)</b>	<b>41,657</b>	<b>37,906</b>	<b>36,275</b>	<b>44,897</b>	23.8%	39,448	31,444	46,844	473,373		385,536	497,484	467,197	
Easton-301 Bay Street (Suite 301)	10,489	7,890	6,368	5,894	-7.4%	8,064	5,540	13,459	96,769		85,797	82,388	90,406	
Easton-301 Bay Street (Suite 203)	3,668	2,310	1,846	2,236	21.1%	2,721	1,572	4,372	32,651		32,117	43,344	38,364	
Total Degree Days	315	153	285	545										
Hagerstown-14 N. Potomac (front)	9,760	10,880	10,720	15,360	43.3%	11,227	8,400	15,360	134,720		147,360	146,640	133,600	
Hagerstown-14 N. Potomac (rear)	2,447	2,140	1,870	2,144	14.7%	2,318	1,867	3,386	27,810		32,580	28,342	27,095	
Total Degree Days	315	217	325	554										
Columbia-7161 Columbia Gateway	13,000	12,600	13,100	16,300	24.4%	12,642	9,100	16,700	151,700		53,900	163,400	146,400	
Total Degree Days	350	205	320	571										
Oakland-221 S. Third Street	2,293	2,086	2,371	2,963	25.0%	2,477	2,036	3,240	29,723		33,782	33,370	31,332	
Total Degree Days	433	235	252	399										
<b>Gas Use - Owned Space (Therms)</b>	<b>12,035</b>	<b>7,088</b>	<b>630</b>	<b>312</b>	-50.5%	8,330	312	21,914	99,956	139,020	108,136	106,528	103,096	
Cumberland-128 Baltimore St.	302	200	196	63	-67.9%	644	63	2,318	7,733		10,819	10,902	8,195	
Baltimore-2800 W. Patapsco Ave	398	94	64	23	-64.1%	292	17	893	3,505		2,676	2,758	3,048	
Towson-300/308 Towsontowne Blvd.	973	155	52	0	0.0%	667	0	2,052	8,005		9,274	9,591	9,690	
Waldorf-175 Post Office Road	393	95	13	8	-38.5%	194	5	781	2,322		3,309	1,853	2,437	
College Park-9829 Rhode Island Ave.	1,155	348	75	21	-72.0%	398	0	1,274	4,771		4,821	4,592	5,621	
Baltimore-1100 N. Eutaw St. (see note)	8,814	6,196	230	192	-16.5%	6,135	148	18,322	73,615		77,237	76,832	74,105	
Salisbury - 1790 Westwood Drive (new facility opened)				5										
<b>Gas Use - Leased Space (Therms)</b>	<b>934</b>	<b>331</b>	<b>87</b>	<b>2</b>	-97.7%	664	1	2,236	7,965		6,466	8,704	8,016	
Hagerstown-14 N. Potomac (front)	499	145	44	2	-95.5%	350	0	1,114	4,204		3,093	3,698	3,557	
Columbia-7161 Columbia Gateway	203	75	13	0	0.0%	172	0	720	2,064		3,354	3,329	2,814	
Oakland-221 S. Third Street	232	111	30	0	0.0%	141	0	449	1,697		19	1,677	1,645	
<b>Footprint - Vehicles</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>%Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY 07</b>	<b>FY 08</b>	<b>FY 09</b>	
Vehicles registered	76	78	77	78	1.3%	76	75	78			75	70	73	
Miles driven	106,063	106,472	83,884	102,011	21.6%	89,840	63,761	106,472	1,078,084		1,093,025	1,063,859	1,050,274	
Avg. manufacturers mpg	21	21	21	21	0.0%	21	21	21			21	21	21	
<b>Footprint -Space Utilization (SF)</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>%Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY 07</b>	<b>FY 08</b>	<b>FY 09</b>	
Space occupied - owned (SF)	294,681	294,681	294,681	314,681	6.8%	296,348	294,681	314,681				294,681	294,681	
Space occupied - leased (SF)	179,585	179,585	179,585	179,585	0.0%	179,585	179,585	179,585				179,585	179,585	
Space occupied - total occupied (SF)	474,266	474,266	474,266	494,266	4.2%	475,933	474,266	494,266				474,266	474,266	
Space unoccupied - owned (SF)	10,048	10,048	10,048	10,048	0.0%	10,048	10,048	10,048				10,048	10,048	
Space unoccupied - leased (SF)	3,507	3,507	3,507	3,507	0.0%	3,507	3,507	3,507				3,507	3,507	
Space unoccupied - total unoccupied (SF)	13,555	13,555	13,555	13,555	0.0%	13,555	13,555	13,555				13,555	13,555	
<b>Total space utilization (Occupied &amp; unoccupied in SF)</b>	<b>487,821</b>	<b>487,821</b>	<b>487,821</b>	<b>507,821</b>	<b>4.1%</b>	<b>489,488</b>	<b>487,821</b>	<b>507,821</b>				<b>487,821</b>	<b>487,821</b>	

Note #1: Electricity & Gas Owned: Central Plant part of data for 1100 N. Eutaw St. is estimated for July through June-MDGS to supply data.

Note #2: New UI facility in Salisbury opened June 2010.

updated 07/26/10



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Budget and Finance**

Volume 3 Number 13  
 Reporting Period May, 2010

BUDGET AND FINANCE		MONTHLY REPORTING PERIODS				% Change (2)	Fiscal Year to Date				FY Comparison		
		Data					Average	Minimum	Maximum	Total	FY2007	FY2008	FY2009
DIVISION		FEB-10	MAR-10	APR-10	MAY-10								
OFFICE OF THE SECRETARY	PERSONAL SERV	891,935	1,350,888	902,711	406,848	-54.9%	888,741	406,848	1,350,888	9,776,146	8,992,627	9,296,482	9,790,057
	NON-PERS SERV	58,305	120,160	154,540	156,568	1.3%	127,712	(17,889)	440,774	1,404,835	1,582,644	952,768	1,414,014
OFFICE OF THE SECRETARY Total		950,240	1,471,048	1,057,251	563,415	-46.7%	1,016,453	563,415	1,648,971	11,180,981	10,575,271	10,249,250	11,204,071
DIVISION OF ADMINISTRATION	PERSONAL SERV	1,057,713	1,660,562	1,048,944	1,124,090	7.2%	1,180,984	764,623	2,048,598	12,990,821	13,577,577	13,652,194	13,907,189
	NON-PERS SERV	56,546	378,210	125,010	82,395	-34.1%	175,441	56,546	378,210	1,929,856	3,303,338	2,593,852	2,703,093
DIVISION OF ADMINISTRATION Total		1,114,259	2,038,772	1,173,954	1,206,485	2.8%	1,356,425	972,185	2,268,649	14,920,677	16,880,915	16,246,046	16,610,282
FINANCIAL REGULATION	PERSONAL SERV	611,294	729,870	531,731	508,633	-4.3%	585,806	502,127	814,545	6,443,869	6,160,028	6,663,383	7,077,944
	NON-PERS SERV	45,299	60,295	36,468	110,061	201.8%	91,480	21,612	437,738	1,006,279	935,698	875,678	984,596
FINANCIAL REGULATION Total		656,593	790,165	568,199	618,694	8.9%	677,286	547,357	1,252,283	7,450,148	7,095,726	7,539,061	8,062,540
LABOR AND INDUSTRY	PERSONAL SERV	876,714	1,434,165	908,441	954,452	5.1%	1,008,068	813,398	1,434,165	11,088,743	10,620,980	11,354,592	12,356,146
	NON-PERS SERV	150,188	67,850	197,040	194,135	-1.5%	154,084	25,541	281,960	1,694,923	1,971,521	2,123,673	2,543,078
LABOR AND INDUSTRY Total		1,026,903	1,502,015	1,105,481	1,148,587	3.9%	1,162,151	971,515	1,554,911	12,783,666	12,592,501	13,478,265	14,899,223
DIVISION OF RACING	PERSONAL SERV	145,137	218,150	144,032	148,392	3.0%	168,759	129,306	239,584	1,856,346	2,771,236	2,865,929	2,349,123
	NON-PERS SERV	58,330	128,017	135,951	19,447	-85.7%	44,470	(40,974)	135,951	489,167	3,715,392	2,845,265	2,524,539
DIVISION OF RACING Total		203,466	346,166	279,983	167,839	-40.1%	213,228	146,494	346,166	2,345,513	6,486,628	5,711,194	4,873,662
O&P LICENSING	PERSONAL SERV	381,957	557,759	379,243	410,488	8.2%	421,037	334,351	579,396	4,631,406	4,770,112	4,649,011	4,836,502
	NON-PERS SERV	327,373	261,345	389,348	364,663	-6.3%	469,390	101,635	2,241,735	5,163,293	3,034,446	4,806,310	4,711,476
O&P LICENSING Total		709,330	819,104	768,590	775,152	0.9%	890,427	435,987	2,603,369	9,794,698	7,804,559	9,455,322	9,547,978
WORKFORCE DEVELOPMENT AND ADULT LEARNING	PERSONAL SERV	2,510,091	3,643,674	2,472,354	2,449,568	-0.9%	2,660,876	1,818,058	3,774,271	29,269,638	15,972,396	15,337,266	15,493,552
	NON-PERS SERV	2,925,912	5,498,208	7,900,746	4,269,040	-46.0%	5,417,228	2,925,912	8,597,327	59,589,504	32,653,349	33,997,002	37,154,112
WORKFORCE DEVELOPMENT AND ADULT LEARNING Total		5,436,003	9,141,881	10,373,100	6,718,608	-35.2%	8,078,104	5,436,003	10,415,385	88,859,142	48,625,745	49,334,268	52,647,665
DIVISION OF UNEMPLOYMENT ADMINISTRATION	PERSONAL SERV	3,004,905	4,365,660	3,007,749	3,501,797	16.4%	3,272,190	2,756,920	4,368,273	35,994,085	34,348,927	33,964,043	36,110,543
	NON-PERS SERV	2,956,829	1,883,777	1,271,246	2,121,327	66.9%	1,833,657	722,373	3,227,047	20,170,229	21,070,172	19,301,378	24,765,343
DIVISION OF UNEMPLOYMENT ADMINISTRATION Total		5,961,733	6,249,437	4,278,996	5,623,124	31.4%	5,105,847	3,539,396	7,595,319	56,164,314	55,419,099	53,265,421	60,875,886
Grand Total		16,058,527	22,358,589	19,605,554	16,821,904	-14.2%	18,499,922	16,002,079	24,677,281	203,499,140	165,480,444	165,278,826	178,721,309
<b>Small Procurement Order Time (\$5000 or less)</b>		<b>FEB-10</b>	<b>MAR-10</b>	<b>APR-10</b>	<b>MAY-10</b>	<b>% Change (2)</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>FY2007</b>	<b>FY2008</b>	<b>FY2009</b>
Late		152	54	23	89	287.0%	49	6	152	539	297	131	74
Total requisitions processed		314	528	555	226	-59.3%	353	226	555	3,888	2,436	3,247	3,635
% of Small Proc. reqs processed within 3 days		51.6%	89.8%	95.9%	60.6%	-36.8%	86.1%	97.3%	72.6%	86.1%	87.8%	96.0%	97.9%
<b>Late Invoice Payments</b>		<b>FEB-10</b>	<b>MAR-10</b>	<b>APR-10</b>	<b>MAY-10</b>	<b>% Change (2)</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>FY2007</b>	<b>FY2008</b>	<b>FY2009</b>
LATE INVOICE PAYMENTS		38	25	15	17	13.3%	25	5	75	277	275	373	189
TOTAL INVOICES PAID		1,141	2,158	1,181	1,620	37.2%	1,475	1,141	2,158	16,230	16,720	16,286	16,853
PERCENTAGE LATE (INVOICES)		3.3%	1.2%	1.3%	1.0%	-17.4%	1.7%	0.4%	3.5%	1.7%	1.6%	2.3%	1.1%
<b>Late Invoice Amounts</b>		<b>FEB-10</b>	<b>MAR-10</b>	<b>APR-10</b>	<b>MAY-10</b>	<b>% Change (2)</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>FY2007</b>	<b>FY2008</b>	<b>FY2009</b>
LATE INVOICE AMOUNTS		158,327	138,546	114,196	28,922	-74.7%	156,130	6,317	653,014	1,717,434	567,705.11	852,196.73	377,914.81
TOTAL INVOICE AMOUNTS		7,322,424	14,222,909	4,642,082	10,680,816	130.1%	1,943,531	4,642,082	14,222,909	93,265,937	66,763,578.57	71,534,804.50	73,168,544.71
PERCENTAGE LATE (DOLLARS)		2.2%	1.0%	2.5%	0.3%	-89.0%	8.0%	0.1%	4.6%	1.8%	0.9%	1.2%	0.5%



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Division of Financial Regulation**

Volume 3 Number 14  
 Reporting Period June, 2010

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	
1	<b>FINANCIAL REGULATION</b>					<b>FISCAL YEAR TO DATE</b>					<b>FISCAL YEAR COMPARISON</b>				
2	<b>LICENSING</b>														
3		Mar-10	Apr-10	May-10	Jun-10	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	FY09	
4	<b>Depository Totals</b>	<b>64</b>	<b>64</b>	<b>64</b>	<b>65</b>	<b>1.6%</b>	64	64	65		73	72	67	65	
5	Bank Charters & Trust Institutions	53	53	53	54	1.9%	53	53	54		61	61	56	54	
6	Credit Union Charters	11	11	11	11	0.0%	11	11	11		12	11	11	11	
7	<b>Non-Depository Totals</b>	<b>9,113</b>	<b>9,183</b>	<b>9,267</b>	<b>9,373</b>	<b>1.1%</b>	<b>10,200</b>	<b>8,437</b>	<b>11,531</b>		<b>8,178</b>	<b>19,735</b>	<b>18,168</b>	<b>11,278</b>	
8	Check Cashier Licenses	504	516	512	517	1.0%	506	495	517		412	469	531	493	
9	Collection Agency Licenses	1422	1446	1451	1442	-0.6%	1,429	1,407	1,454		1,204	1,346	1,452	1,457	
10	Consumer Lender Licenses	139	134	96	129	34.4%	135	96	146		279	283	232	171	
11	Debt Management Licenses	30	32	32	33	3.1%	31	11	36		44	43	36	35	
12	Installment Lender Licenses	113	113	112	112	0.0%	115	112	120		240	293	249	122	
13	Money Transmitter licenses	61	66	65	70	7.7%	67	30	76		80	87	76	75	
14	Mortgage Lender Licenses	1448	1449	1470	1478	0.5%	1,756	1,408	2,296		5,193	6,178	3,744	2,437	
15	Mortgage Originator Licenses	4817	4852	4952	5007	1.1%	5,589	4,247	6,675		0	10,259	11,171	5,900	
16	Affiliated Ins. Producer-Mortgage Loan Originator	28	31	34	35	2.9%	30	26	35						
17	Credit Services Businesses	3	4	5	5	0.0%	3	1	5						
18	Sales Finance Company Licenses	548	540	538	545	1.3%	556	538	586		726	777	677	588	
19	<b>Renewal Issuance Totals</b>	<b>596</b>	<b>290</b>	<b>231</b>	<b>219</b>	<b>-5.2%</b>	<b>400</b>	<b>143</b>	<b>843</b>	<b>4796</b>	<b>3,655</b>	<b>1,522</b>	<b>2,363</b>	<b>4,932</b>	
20	Check Cashier Licenses	4	14	8	2	-75.0%	6	1	14	76	12	248	66	329	
21	Collection Agency Licenses	86	73	29	40	37.9%	44	16	86	527		232	475	638	
22	Consumer Loan Licenses	1	17	24	39	62.5%	8	0	39	99	176	7	172	40	
23	Debt Management Licenses	5	0	1	0	-100.0%	2	0	16	28	29	3	32	4	
24	Installment Lender Licenses	3	1	4	2	-50.0%	2	0	6	24	176	31	23	140	
25	Money Transmitter Licenses	17	2	0	0	0.0%	7	0	36	85	70	0	79	0	
26	Mortgage Lender Licenses	122	71	61	40	-34.4%	88	37	171	1,051	3,153	834	1,225	920	
27	Mortgage Originator Licenses	331	100	93	87	-6.5%	221	23	559	2,652	0	0	0	2,632	
28	Affiliated Ins. Producer-Mortgage Loan Originator	0	0	0	0	0.0%	0	0	0	0					
29	Credit Services Businesses	0	0	0	0	0.0%	0	0	0	0					
30	Sales Finance Company Licenses	27	12	11	9	-18.2%	21	9	48	254	39	167	291	229	
31	<b>New License Issuance Totals</b>	<b>226</b>	<b>162</b>	<b>171</b>	<b>204</b>	<b>19.3%</b>	<b>282</b>	<b>153</b>	<b>651</b>	<b>3,381</b>	<b>2031</b>	<b>12228</b>	<b>3247</b>	<b>1964</b>	
32	Check Cashier Licenses	8	4	3	7	133.3%	5	0	8	57	50	165	93	61	
33	Collection Agency Licenses	35	30	21	17	-19.0%	18	8	35	216	266	215	262	230	
34	Consumer Loan Licenses	1	1	2	1	-50.0%	1	0	3	14	35	22	28	13	
35	Debt Management Licenses	0	1	0	1	100.0%	0	0	1	3	0	0	3	1	
36	Installment Lender Licenses	2	0	3	4	33.3%	1	0	4	12	33	65	25	38	
37	Money Transmitter Licenses	0	2	2	5	150.0%	1	0	5	10	8	5	6	3	
38	Mortgage Lender Licenses	52	37	36	46	27.8%	34	10	52	406	1,524	1,371	707	357	
39	Mortgage Originator Licenses	110	78	92	108	17.4%	214	78	607	2,570	0	10,259	2,018	1,185	
40	Affiliated Ins. Producer-Mortgage Loan Originator	2	3	3	1	-66.7%	2	0	3	9					
41	Credit Services Businesses	0	1	1	0	-100.0%	1	0	2	5					
42	Sales Finance Company Licenses	16	5	8	14	75.0%	7	0	16	79	115	126	105	76	
43	<b>DECISION MEASURES</b>	Mar-10	Apr-10	May-10	Jun-10	% Change	Avg	Min	Max	YTD AVG	FY06	FY07 AVG	FY08 YTD AVG	FY 09 YTD AVG	
44	<b>Average Days to Approval on New</b>														
45	Check Cashier Licenses	47	91	43	120	179.1%	68	38	120	68			7	72	
46	Collection Agency Licenses	74	69	91	61	-33.0%	75	50	107	75		46	62	65	
47	Consumer Loan Licenses	48	29	300	37	-87.7%	111	23	300	111		57	55	55	
48	Debt Management Licenses		442		476	0.0%	421	345	476	421			0	31	
49	Installment Lender Licenses	26		35	66	88.6%	68	8	204	68		67	56	28	
50	Money Transmitter Licenses		342	385	107	-72.2%	269	107	385	269			1	20	
51	Mortgage Lender Licenses	102	92	60	45	-25.0%	63	3	124	63		64	65	65	
52	Mortgage Originator Licenses	155	126	108	81	-25.0%	89	15	155	89		75	65	65	
53	Affiliated Ins. Producer-Mortgage Loan Originator	126	150	86	33	-61.6%	79	6	150	79					
54	Credit Services Businesses		186	529		-100.0%	246	23	529	246					
55	Sales Finance Company Licenses	27	15	50	42	-16.0%	40	0	141	40		46	52	31	



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56	<b>Licensing change decision on completed application - processing (totals)</b>												2,391	2,204
	101	68	76	62	-18.4%	90	43	166	1,081					
57	Change of control <60days	1	0	1	0	-100.0%	1	0	2	9			5	6
58	Total # of change of controls approved	3	0	1	0	-100.0%	1	0	3	13				
59	Licensee - Address changes <60days	28	25	30	24	-20.0%	23	2	35	278			958	545
60	Licensee - Total # of Address changes approved	36	27	35	29	-17.1%	33	2	104	391				
61	Mortgage Originator - Employer changes <60days	50	36	13	20	53.8%	41	13	70	493			1,428	1,653
62	Mortgage Originator - Total # of Employer changes approved	60	40	40	33	-17.5%	50	33	81	602				
63	Mortgage Originator - Name change < 60 days	0	0	0	0	0.0%	0	0	1	3				
64	Mortgage Originator - Total # of Name changes approved	0	0	0	0	0.0%	0	0	2	5				
65	Mortgage Originator -Name and employer change < 60 days	1	1	0	0	0.0%	5	0	12	55				
66	Mortgage Originator - Total # of Name and employer approved	2	1	0	0	0.0%	6	0	16	70				
67	<b>EXAM RATIOS</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY06</b>	<b>FY07</b>	<b>FY 08</b>	<b>FY09</b>
68	<b>Depository Totals</b>													
69	Number of Bank Exams (State Lead) Scheduled to Commence	2	4	3	3	0.0%	3	1	4	17				
70	Number of Bank Exams (State Lead) Commenced	2	4	3	3	0.0%	3	1	4	17				
71	Number of Bank Exams (Federal Lead) Scheduled to	0	1	0	1	100.0%	1	0	4	7				
72	Number of Bank Exams (Federal Lead) Commenced	0	1	0	1	100.0%	1	0	4	7				
73	Number of Credit Union Exams Scheduled to Commence	1	2	0	0	0.0%	1	0	2	5				
74	Number of Credit Union Exams Commenced	1	2	0	0	0.0%	1	0	2	5				
75	<b>Non-Depository Totals</b>													
76	Check Cashier exams completed	20	18	17	8	-52.9%	13	5	20	151	0	7	82	81
77	Collection Agency exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0
78	Consumer Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0
79	Debt Management exams completed	2	0	1	0	-100.0%	1	0	2	12	3	4	8	9
80	Installment Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0
81	Money Transmitter exams completed	1	2	1	1	0.0%	1	1	2	13	12	12	11	12
82	Mortgage Lender exams completed	68	72	75	93	24.0%	65	41	93	776	756	982	1,485	1,276
83	Mortgage Lender exams Outstanding	132	109	83	63	-24.1%	141	63	310				1,374	619
84	Sales Finance Company exams completed	0	0	0	0	0.0%	0	0	0	0	1	0	0	0
85	<b>Exam turn-in efficiency</b>													
86	<b>Non-Depository</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
87	Total completed exams (mort & other non-depos.)	91	92	94	102	8.5%	79	56	102	952			1586	1,366
88	Avg Days to Completion (mort exams only)	5.5	4	5	9	80.0%	3.9	1	9	3.9				4.4
89	<b>INVESTIGATION/ENFORCEMENT</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
90	Investigations initiated - total	53	36	28	24	-14.3%	31	16	53	373	117	144	204	248
91	Investigations initiated - Mortgage	45	31	19	20	5.3%	24	10	45	292				181
92	Investigations initiated - Non-Mortgage	8	5	9	4	-55.6%	7	1	15	78				64
93	Investigations completed (total)	43	34	19	33	73.7%	27	12	44	321			154	212
94	Investigations completed - Mortgage			14	28	100.0%	21	14	28	42				
95	Investigations completed - Non-mortgage			5	5	0.0%	5	5	5	10				
96	Investigation in Process	313	315	324	315	-2.8%	292	270	324		89		151	263
97	Investigations in Process - mortgage		193	198	190	-4.0%	194	190	198					
98	Investigations in Process - Non-mortgage		122	126	125	-0.8%	124	122	126					
99	Referrals for Charges	29	12	7	20	185.7%	11	0	29	137				65



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100	Cease and Desist Order ("C&D")	3	2	1	3	200.0%	2	0	7	23			2	12
101	Charge Letters	9	3	4	4	0.0%	4	0	16	49			5	3
102	Consent / Final Order	0	3	18	18	0.0%	4	0	18	43			93	61
103	Revocations	0	0	0	13	100.0%	1	0	13	14				2
104	<b>FINES, RECOVERIES &amp; COLLECTION (CCU)</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
105	<b>FINES TOTAL</b>	<b>\$97,760</b>	<b>\$24,000</b>	<b>\$20,450</b>	<b>\$55,250</b>	<b>170.2%</b>	<b>135,241</b>	<b>9,675</b>	<b>1,038,725</b>	<b>1,622,895</b>		\$415,651	392,238	1,121,539
106	Licensing	\$16,800	\$10,000	\$16,450	\$5,000	-69.6%	20,734	1,300	50,660	248,810	\$	98,565	168,086	106,994
107	Compliance / Examination	\$37,600	\$14,000	\$4,000	\$35,250	781.3%	13,123	500	37,600	157,475	\$	317,086	186,152	918,945
108	Complaints													
109	Enforcement	\$43,360	\$0	\$0	\$15,000	100.0%	101,384	0	998,000	1,216,610	\$0		38,000	95,600
110	<b>RECOVERIES TOTAL</b>	<b>\$204,084</b>	<b>\$217,707</b>	<b>\$278,458</b>	<b>\$273,358</b>	<b>-1.8%</b>	<b>205,325</b>	<b>25,681</b>	<b>405,104</b>	<b>2,463,899</b>	<b>\$</b>	<b>1,997,632</b>	<b>1,318,938</b>	<b>2,906,240</b>
111	Licensing													
112	Compliance - Total	\$96,147	\$140,861	\$200,157	\$194,682	-2.7%	109,943	11,964	234,633	1,319,311				\$1,641,433
113	Compliance - Mortgage	\$75,436	\$136,834	\$196,431	\$194,682	-0.9%	89,857	11,964	196,431	1,078,289		\$1,377,140	\$934,771	1,525,620
114	Compliance - Non-mortgage	\$20,711	\$4,027	\$3,726	\$0	-100.0%	20,085	0	126,025	241,022				115,813
115	Complaints - Total	\$87,212	\$72,251	\$75,801	\$69,201	-8.7%	82,700	2,473	182,961	992,398		\$620,492	\$384,167	779,544
116	Complaints - Mortgage	\$66,717	\$64,971	\$60,970	\$42,685	-30.0%	70,407	500	165,220	844,879		\$402,390	\$174,140	651,325
117	Complaints - Non-Mortgage	\$20,495	\$7,280	\$14,831	\$26,516	78.8%	12,293	1,973	26,516	147,519		\$218,102	\$210,027	128,220
118	Enforcement	\$20,725	\$4,595	\$2,500	\$9,475	279.0%	12,683	0	52,499	152,190				485,263
119	<b>CENTRAL COLLECTION UNIT (CCU)</b>													
120	Submitted (mortgage unit)	\$46,016	\$1,750	\$0	\$873	100.0%	69,830	0	720,169	837,960				135,861
121	Collected (mortgage unit)	\$585	\$2,559	\$1,380	\$4,075	195.3%	1,174	0	4,075	14,090				2,689
122	<b>COMPLAINTS</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
123	<b>All Complaints</b>													
124	Received in Month	383	226	207	254	22.7%	217	106	383	2,603		2,597	2,598	2,676
125	Closed in Month	361	206	223	271	21.5%	232	173	361	2,783		2,414	2,454	2,642
126	Open at End of Month	451	471	455	438	-3.7%	524	429	602			648	578	612
127	Average time to close (days)	85	70	55	68	23.6%	83	54	151	83		44	57	65
128														
129	<b>Mortgage Complaints</b>													
130	Received in Month	82	54	58	57	-1.7%	50	31	82	594		419	601	639
131	Closed in Month	95	54	46	78	69.6%	58	43	95	695		369	420	572
132	Open at End of Month	127	127	139	118	-15.1%	168	118	213			152	333	219
133	Average time to close (days)	144	90	76	86	13.2%	130	76	232	130		59	77	93
134														
135	<b>Collection Agency Complaints</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>		<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>		<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
136	Received in Month	87	42	46	44	-4.3%	47	10	87	563				
137	Closed in Month	52	49	44	60	36.4%	52	35	72	619				
138	Open at End of Month	141	134	136	120	-11.8%	151	106	182					
139	Average time to close (days)	321	91	79	76	-3.8%	117	71	321	117				
140														
141	<b>Credit Bureau &amp; Reassessment Complaints</b>													
142	Received in Month					121.4%	41	28	67	487				
143	Closed in Month	67	33	28	62		40	26	69	482				
144	Open at End of Month	69	37	35	37	5.7%	107	89	125					
145	Average time to close (days)	100	96	89	114	28.1%	86	57	137	86				
146		95	88	73	97	32.9%								



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147	<b>Financial Services Complaints (check cashers, consumer loan,</b>													
148	Received in Month	20	20	14	16	14.3%	16	6	29	196				
149	Closed in Month	25	13	17	19	11.8%	18	13	25	214				
150	Open at End of Month	47	54	51	48	-5.9%	54	42	67					
151	Average time to close (days)	173	92	78	115	47.4%	104	46	173	104				
152	<b>Other (Non-Jurisdiction and insufficient information</b>													
153	<b>complaints)</b>													
154	Received in Month	127	77	61	75	23.0%	64	29	126	762				
155	Closed in Month	120	53	81	77	-4.9%	64	41	119	772				
156	Open at End of Month	36	60	40	38	-5.0%	43	29	60					
157	Average time to close (days)	12	14	17	20	17.6%	22	12	47	22				
158	<b>OUTREACH</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
159	Depository institution events	32	27	10	27	170.0%	25	10	42	295	1	1	43	174
160	Community outreach events	15	6	6	15	150.0%	13	6	19	155			27	143
161	Notice of Intent ("Date Entered")	20335	11895	12684	13355	5.3%	12,935	7,418	20,335	155,217			10,292	121,887
162	Notice of Intent (Letters Mailed)	11756	20800	12165	14007	15.1%	13,555	8,737	20,800	162,655			8,783	118,390
163	<b>STAFF INFORMATION</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
164	Budgeted Examiner and Investigator positions	58	58	58	58	0.0%	59	58	61				62.6	61.0
165	Examiners and Investigators on staff	53	52	52	52	0.0%	54	52	56				57.0	54.0
166	Examiner and Investigator position vacancies	5	6	6	6	0.0%	5	2	8				5.6	7.0
167	Examiners and Investigators attended training	13	0	3	8	166.7%	9	0	26	111			20	56
168	Hours of training	384	58	225	323	43.6%	236	0	590	2,834			1,098	2,576
169	Mortgage Originator Fund Balance (numbers reflect millions)	1.17	1.05	1.01	0.61	-39.6%	1.6	0.6	2.4					1.6



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250	April FY 2010 (row 156) Notice of Intent (date entered) NOI's were substantially more last month, however April's counts are in line with the average received each month of FY 2010.														
251	<b>May</b>														
252	May FY 2010 (row 47) Average Days to Approval on New - Consumer Loan Licenses - Large number of days to approval was due to the reviewer awaiting documents from the applicant. Specifically, one applicant had difficulty acquiring a certificate of qualification to conduct business in the State and processing was delayed for several months.														
253	May FY 2010 (row 50) Average Days to Approval on New - Money Transmitter Licenses- Two (2) money transmitter licenses were approved in the month of May. The average days to approval was large because these applications are one of the most complex and normally has a very long review period. We review specifically, along with others: 1) the applicant's Anti-Money Laundering (AML) program; 2) detailed description of how the applicant will comply with federal laws & regulations pertaining to the Bank Secrecy Act (BSA) and the Office of Foreign Asset Control (OFAC) regulations; 3) the contract with the applicant's authorized delegate; 4) audited financial statements; and 5) detailed description of the business.														
254	May FY 2010 (row 54) Average Days to Approval on New - Credit Services Businesses - There was 1 credit services businesses license approved during the month. This application was under investigation for possible enforcement action for several months. No enforcement actions were taken and license was released.														
255	May FY 2010 (row 61 and 62) Licensing change decision - Mortgage Originator - Employer Change: Large decrease in the number of change of employer decision completed within 60 days stems from the transition to NMLS and use of that system. At this time we are trying to determine the best means of quickly identifying requests for employer changes that are submitted via NMLS. Currently, we are using a combination of receipt of the amendment from NMLS and receipt of the applicant's externally submitted documents. If both are received, this process proceeds quickly. However, we generally receive one or the other. When the applicant submits an amendment without documents and it is downloaded from NMLS we can't identify the type of change being requested until the amendment is viewed. Consider, all changes made to the NMLS filing by the applicant /licensee are called amendments and are all downloaded to this Agency. Amendments include: change of telephone number, change of email address, notice of submission of filing of another jurisdiction, change of employer and change of address. The reviewer has to look at each amendment to determine its disposition. Upon further review of May employer changes, although 67.5 percent of employer changes were approved in greater than 60 days, once the amendment was identified as an employer change documents were requested and the change was approved in less than 60 days of that date.														
256	May FY 2010 (row 71) Depository Exams - Number of Bank Exams (Federal Lead) There were no federal lead exams during the month of May. All exams were lead by the State during the month of May.														
257	May FY 2010 (row 73) Depository Exams - Number of Credit Union Exams Scheduled to Commence / Commenced - No credit union exams began in the month of May. The examination of SECU began in April and continued throughout the month of May.														
258	May FY 2010 (row 76) Non-Depository Totals - Check Cashier Exams Completed - The 17 check cashier companies examined included Certegy locations and "mom and pop" smaller institutions.														
259	May FY 2010 (row 102) Investigation / Enforcement - Consent / Final Order - The majority of the Consent/ Final Orders issued during the month pertained to violations of the Maryland Credit Services Businesses Act.														
260	May FY 2010 (row 113) Recoveries - Mortgage compliance recoveries - Large recoveries, during the month of May, was mainly due to sited violations of Maryland's prepayment penalties laws. Regulatory examinations of mortgage servicer institutions uncovered violations to Maryland laws, primarily related to restrictions on the imposition of prepayment penalties. Maryland law Section 12-1 and 10 of the Commercial Law Article prohibits prepayment penalties.														
261	May FY 2010 (row 133) Mortgage Complaints - The average time to close mortgage complaints has decreased considerably because in previous months we resolved and closed many of the old open complaints. The resolution of these complaints has reduced the average time to close.														
262	<b>June</b>														
263	<b>June FY 2010 (row 5) Depository Institutions - Sykesville Federal Savings Association converted to a state chartered bank as of 6/10 and changed name to Carrol Community Bank.</b>														
264	<b>June FY 2010 (row 10) Non-Depository Totals - Consumer Lender Licenses: Per the explanation provided for May report, approximately 68 licenses expired in May but the approval of some of the renewal applications occurred in June. Specifically, 39 renewal approvals occurred in June and the total number of active licenses is rebounding.</b>														
265	<b>June FY 2010 (row 45) Average Days to Approval - Check Cashier Licenses - Four applications were approved in greater than 60 days. Specifically, two were delayed because fingerprint results were not received. The other two were missing other documents.</b>														
266	<b>June FY 2010 (row 48) Average Days to Approval on New - Debt Management Licenses - In addition to the debt management applications being complex to process as mentioned in previous months notes, the June applicant was repeatedly asked to revise contracts because they were not compliant with the Md. fee provisions.</b>														
267	<b>June FY 2010 (row 50) Average Days to Approval on New - Money Transmitter Licenses - The decrease in the average days to approval of money transmitter applications for the month of June was due to the rapid processing of the 2 branch office applications. There were a total of 5 new money transmitter licenses approved during the month. Of the 5 applications, 2 were branch office applications. The branch applications required minimal additional documentation and were processed in less than 60 days which had an overall positive effect on the average days to approval.</b>														
268	<b>June FY 2010 (row 51) Average Days to Approval on New - Mortgage Lender licenses: The decrease in average days to approval was because 37 of the total approved licenses were branch applications. In 34 cases, the branch applications were submitted after the approval of the corporate location. This substantially reduced the review and approval time because the bulk of the reviewable documentation is submitted with the corporate location application.</b>														
269	<b>June FY 2010 (row 53) Average Days to Approval on New - Affiliated Ins. Producer-Mortgage Loan Originator: The significant decrease was because the education and testing were completed before the application was submitted and it appears that externally submitted documentation was timely delivered.</b>														



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270	<b>June Fy 2010 (row 61) Licensing Change Decisions - Mortgage Originator - Employer changes&lt;60 days: The increased days for approval stem from the transition to NMLS and use of that system. At this time we are trying to determine the best means to quickly identify requests for employer changes that are submitted via NMLS. Although, resolution has increased in June as only 32.5% were resolved in less than 60 days in May.</b>													
271	<b>June FY 2010 (row 99) Investigation / Enforcement - Referrals for Charges: Large number of referral for charges was due to unpaid exam fees.</b>													
272	<b>June FY 2010 (row 102) Investigation / Enforcement - Consent / Final Order: The large number of consent/final orders resulted from licensee's non-payment of examination fees.</b>													
273	<b>June FY 2010 (row 103) Investigation / Enforcement - Revocations: The large number of revocations resulted from the consent / final orders issued to licensees for non-payment of examination fees. The consent / final orders lead to the agency revoking the license.</b>													
274	<b>June FY 2010 (row 113) Recoveries - Compliance Mortgage: Litton Loan Servicing contributed to large mortgage compliance recoveries for the month. The company refunded \$72,127 to consumers during the month. The remaining recoveries involved consumer refunds from various mortgage lender companies.</b>													
275	<b>June FY 2010 (row 113) Recoveries - Compliance Mortgage: Revised mortgage compliance recoveries for month of May.</b>													
276														

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LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					FISCAL YEAR TO DATE					FISCAL YEAR COMPARISON		
	Mar-10	Apr-10	May-10	Jun-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	
<b>Employment Standards</b>													
Intake /Wage payment claims/investigations	97	156	48	159	231.3%	122	48	175	1,458	992	1,555	1691	
Open cases under investigation (work load)	603	646	547	538	-1.6%	588	501	646		376	273	509	
Total cases closed	125	113	147	168	14.3%	119	73	168	1,431	634	1,677	1435	
Total wages recovered	\$101,742	\$63,579	\$37,413	\$82,465	120.4%	\$62,615	\$21,882	\$139,830	\$751,376	\$312,923	\$764,684	\$455,795	
Total cases closed <90 days	99	58	64	77	20.3%	61	37	99	731	546	1,220	885	
Employee wages recovered <90 days	\$71,046	\$13,577	\$12,424	\$40,325	224.6%	\$29,915	\$12,424	\$71,046	\$358,985	\$274,347	\$675,152	\$288,082	
Case determined to have employment law violations	78	71	86	97	12.8%	77	51	97	920				
Cases referred for legal action	18	38	44	50	13.6%	37	18	55	440				
Total hours of inquiry calls	290	264	251		-100.0%	217	155	290	2,384	291	2,401	2661.08	
Employment law inquiries (Call Center)	4,711	4,603	3,889		-100.0%	3,860	2,880	4,711	42,457	7,644	39,715	50412	
% Customer inquires satisfied by ESS (handled internally)	93%	97%	97%		-100.0%	95.7%	92.6%	98.0%					
# of employees for whom wages were recovered	78	56	41	48	17.1%	46	30	78	547				
# of misclassification referrals	36	14	35	41	17.1%	32	0	62	382				
Investigators	2.55	3.23	3.64	4.54	24.7%	3	2	5		3.00	4.00	3.03	
<b>Prevailing wage</b>													
New Prevailing Wage projects	2	4	1	13	1200.0%	8	1	19	92	166	105	123	
Closed Prevailing Wage projects	16	10	5	7	40.0%	9	1	17	105			102	
Total Prevailing Wage projects	141	135	131	137	4.6%	134	103	155				127	
Value of current Prevailing Wage projects	\$2,400,053,124	\$2,412,821,373	\$2,369,288,046	\$2,661,070,869	12.3%	\$2,321,713,036	\$1,924,526,625	\$2,661,070,869				\$1,901,626,645	
Prevailing Wage investigations	32	51	21	52	147.6%	33	7	62	395	675	723	366	
Employees interviewed	285	631	235	603	156.6%	307	91	631	3,678	8,094	11,447	3,853	
Amount of Prevailing Wage restitution recovered	\$5,773	\$46,041	\$7,979	\$34,482	332.2%	29,959	1,331	66,468	359,510	\$228,038	\$476,331	\$308,945	
Number of employees restitution collected for	19	83	16	59	268.8%	30	4	83	354	177	464	\$392	
Wage determinations issued	26	12	16	22	37.5%	21	7	39	250	251	248	293	
Value of Wage determinations issued	\$98,771,318	\$347,295,473	\$73,698,319	\$220,120,773	198.7%	\$169,477,015	\$16,811,813	\$347,295,473				\$118,636,624	
Liquidated damages collected	\$11,558	\$12,783	\$2,048	\$20,295	891.0%	19,268	2,048	43,635	231,213	\$102,921	\$59,047	\$418,346	
Certified payroll records received	3,421	4,245	4,501	3,462	-23.1%	3,427	2,320	4,501	41,119			45,352	
Investigators	3.90	3.80	2.20	1.80	-18.2%	3	2	4		4.00	4.00	4.60	
<b>Living wage</b>													
New Living Wage service contracts	11	25	15	10	-33.3%	19	0	50	230		216	267	
Value of new Living Wage service contracts	\$19,600,225	\$83,598,726	\$26,680,785	\$23,339,096	-12.5%	\$44,330,785	\$0	\$194,556,875	\$531,969,421		\$933,096,222	\$5,903,872,107	
Closed Contracts		\$9	7	6	-14.3%	7	6	9	22				
Exempted Contracts		\$5	17	8	-52.9%	10	5	17	30				
Total Active Contracts (overseen/monitored by LW)		\$613	621	620	-0.2%	618	613	621	1,854				
Value of all Active LW Contracts		\$6,739,329,012	\$6,713,359,823	\$6,712,368,250	0.0%	\$6,721,685,695	\$6,712,368,250	\$6,739,329,012	\$20,165,057,085				
Contracts Under Review (open and not exempt)		\$372	370	370	0.0%	371	370	372	1,112				
Compliance Reviews Completed	90	9	24	14	-41.7%	20	0	90	239				
Employees interviewed	21	16	17	5	-70.6%	9	0	32	110		21	67	
Amount of Living Wage restitution recovered	\$0	\$0	\$0	\$0	0.0%	\$157	\$0	\$1,884	\$1,884		\$324	\$3,537	
Number of employees receiving restitution	0	0	0	0	0.0%	1	0	8	8		2	17	
Living Wage payroll records entered	109	65	130	80	-38.5%	70	0	232	836			334	
Investigators	2.00	1.75	2.00	1.25	-37.5%	1.07	0.10	2.00			0	1	
<b>Safety Inspections - Railroad</b>													
Complaints	0	0	0	0	0.0%	0	0	2	2	29	37	10	
Accidents	1	0	2	4	100.0%	2	0	5	20	24	35	24	
Fatalities	0	0	1	0	-100.0%	1	0	2	6	0	2	3	
Injuries	0	0	1	2	100.0%	1	0	2	6	3	12	4	
Property damage	1	0	0	3	100%	1	0	3	9	21	29	17	
Inspector positions authorized	4	4	4	4	0.0%	4	4	4		6	4	4	
Inspectors	2	2	2	2	0.0%	2	2	2		3	3	2	
Defects identified	115	64	43	257	497.7%	100	16	257	1,199	2,240	2,121	1,780	
Violations identified	0	0	0	1	100%	1	0	4	7	39	42	38	

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**Department of Labor, Licensing and Regulation**  
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Miles of track	46	197	123	203	65.0%	127	2	218	1,524	1,293	1,425	1,566
Locomotives	0	0	0	2	100%	1	0	4	9	380	424	126
Rail cars	0	0	0	0	0.0%	0	0	0	0	6,420	5,536	769
Operating Practices inspections	14	14	11	13	18.2%	12	8	16	147	150	151	180
<b>Safety Inspections - Amusement rides</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Total inspections	206	333	906	473	-47.8%	355	25	906	4,256	4,954	5,224	5,078
Certificate inspections	124	220	860	445	-48.3%	305	15	860	3,661	4,034	4,341	4,154
Other inspections	82	113	46	28	-39.1%	50	0	160	595	920	883	923
Accidents	0	0	0	0	0.0%	0	0	1	2	5	7	2
Incidents/Complaints	0	0	0	1	100%	1	0	3	6		6	9
Fatalities	0	0	0	0	0.0%	0	0	0	0		0	0
Positions authorized	7	7	7	7	0.0%	7	7	7		6	7	7
Vacant positions	2	1	1	1	0.0%	1	0	2		1	1	1
AR inspectors (Inspecting)	3.87	3.87	3.85	2.92	-24.2%	2	0	4				3.43
Elevator inspectors (Inspecting AR's)	0.22	0.39	1.44	0.89	-38.4%	0	0	1				0.25
AR inspectors (Not-Inspecting)	1.07	1.94	2.15	3.08	43.4%	3	1	5				2.23
Avg inspections per inspector	50.3	78.2	171.1	162.0	-5.3%	111.6	25.0	197.0				215.7
Avg inspections per inspector per day	2.2	3.6	9.0	7.4	-18.3%	5.4	1.5	9.9				
<b>Safety Inspection - Elevators</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Total Elevators Registered	21,648	21,668	21,669	21,727	0.3%	21,638	21,501	21,783		20,039	20,712	21,445
Elevators registered (Private Sector)	17,237	17,352	17,387	17,451	0.4%	16,291	13,565	17,451				
Elevators registered (Private Sector inspected by state )	243	143	95	68	-28.4%	1,206	68	3,881				
Elevators registered (State)	4,168	4,173	4,187	4,208	0.5%	4,141	4,087	4,208				
Total Elevators Overdue	2,908	2,804	2,936	3,452	17.6%	4,148	2,804	5,966		2,505	6,157	6,000
Total elevators past due (Private Sector)	2,485	2,425	2,505	2,973	18.7%	2,184	937	2,973				
Up to 30 days past due (Private Sector)	386	494	684	1,107	61.8%	662	386	1,107				
31-45 days past due (Private Sector)	185	147	154	230	49.4%	258	147	384				
46-61 days past due (Private Sector)	234	121	148	211	42.6%	230	121	359				
> 61 days past due (Private Sector)	1,437	1,520	1,424	1,357	-4.7%	1,096	21	1,520				
Number of authorized 3rd party Inspectors	82	86	85	81	-4.7%	73	58	86				
Total elevators past due (Private Sector inspected by state)	243	143	95	68	-28.4%	1,206	68	3,881				
Total elevators past due (State)	423	379	431	479	11.1%	804	379	1,148				
Up to 1 year past due (State)	375	346	403	444	10.2%	725	346	1,023				
1 to 2 years past due (State)	48	31	28	33	17.9%	78	28	160		127	69	652
> 2 years past due (State)	0	2	0	2	100%	1	0	2		13	6	1
Total inspections	2,258	1,887	1,585	1,731	9.2%	1,979	1,450	2,799	23,753	19,051	15,790	15,901
Total inspections (Private Sector)	1,280	1,133	1,098	1,253	14.1%	1,036	364	1,420	12,434			
Total inspections (State)	978	754	545	478	-12.3%	943	478	1,572	11,312			
Accidents	0	0	0	0	0.0%	0	0	1	4	12	14	2
Incidents/Complaints	2	7	9	7	-22.2%	4	0	10	50		31	33
Fatalities	0	0	0	0	0.0%	0	0	0	0		0	0
Finals (Includes Alterations and Hoists)	41	50	60	90	50.0%	64	41	101	765			
Final Re-Inspections	14	15	17	4	-76.5%	9	4	17	110			
Test Inspections (1 year and 5 year tests)	195	137	114	171	50.0%	64	0	195	768			
Re-Inspections (All non-Final)	42	47	27	24	-11.1%	50	16	143	598			
Annual Inspections	560	348	216	176	-18.5%	828	176	1,831	9,938			
Inspections of 3rd Party (and Seal-Outs)	51	77	44	6	-86.4%	17	0	77	204			
No Access or No Inspections	73	73	58	27	-53.4%	84	27	202	1,013			
Positions authorized	25	25	25	25	0.0%	25	23	25		23	26	26
Vacant positions	8	8	5	7	40.0%	6	3	8		1	5	6
Elevator inspectors (Inspecting)	11.88	10.27	11.65	9.82	-15.7%	11.70	9.82	15.48				185.04
AR inspectors (Inspecting elevators)	0.06	0.20	0.00	0.00	0.0%	0.39	0.00	0.88				16.30
Elevator inspectors (Not-Inspecting)	4.89	6.33	6.91	7.29	5.5%	6.63	4.15	8.98				63.51
Fiscal Year benchmark	76	76	76	76	0.0%	76	76	76				76



**StateStat**  
**Department of Labor, Licensing and Regulation**  
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Cincinnati Insurance	46	51	57	51	-10.5%	55	37	76		48	46	24
CNA Insurance Company	71	100	184	158	-14.1%	99	42	184		200	267	94
FM Global	5	11	7	9	28.6%	39	5	100		75	34	26
Hartford Steam Boiler	2,123	2,306	2,515	2,236	-11.1%	2,153	1,747	2,710		3,117	4,670	1,539
Hartford Steam Boiler-CT	181	162	176	176	0.0%	143	26	181		5	109	29
Liberty Mutual Insurance Co	43	34	41	45	9.8%	24	2	45				
National Union Fire Insurance	0	0	0	0	0.0%	8	0	20		2	1	0
Sasol North America Inc.	0	54	54	54	0.0%	15	0	54		5	4	5
Seneca Insurance	129	134	143	153	7.0%	112	57	153		94	67	79
Travelers	848	1,054	1,195	1,111	-7.0%	841	554	1,195		823	1,166	658
Zurich American Insurance	167	153	76	78	2.6%	164	76	310		720	258	386
<b>MOSH</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Voluntary compliance sites	1	1	0	1	100%	1	0	1	7	9	16	18
Inspections	100	73	81	114	40.7%	101	16	191	1,210	1,433	1,346	1,598
Inspector positions authorized	56	56	56	56	0.0%	56	56	56		59	59	57
Inspectors (current)	45	52	52	50	-3.8%	49	45	52		54	58	53
Violations	410	475	602	708	17.6%	494	112	708	5,926	5,446	7,029	7,319
Hazards abated	263	160	263	350	33.1%	351	160	471	4,210	5,446	5,325	5,954
Employees removed from exposure	1,679	3,252	6,846	2,793	-59.2%	3,240	776	6,846	38,878	111,334	79,617	49,238
Training classes	7	11	8	7	-12.5%	8	3	16	95	201	84	96
Training participants	191	253	206	164	-20.4%	185	61	425	2,222	5,492	2,101	2,556
Other Persons Affected	324	142	128	68	-46.9%	261	63	769	3,136		19,041	5,563
Complaints w/ serious hazards inspected	10	4	10	5	-50.0%	7	3	12	83	71	60	104
Accidents investigated	2	5	9	7	-22.2%	8	2	13	93	139	135	121
Fatalities investigated	0	1	1	1	0.0%	2	0	3	18	32	22	27
Fatalities investigated <1 day of notification	0	1	1	1	0.0%	2	0	3	18	28	21	26
% investigated <1 day	100%	100%	100%	100%	0.0%	92%	0%	100%		87.50%	97.20%	100%
Discrimination complaints	3	1	2	1	-50.0%	2	0	5	22	36	25	16
Consultation initial safety	14	18	3	6	100.0%	10	3	18	121	173	155	160
Consultation initial health	13	7	5	4	-20.0%	7	1	13	79	94	103	107
Consultation follow up	3	8	2	4	100.0%	3	0	8	35	38	27	23
Consultation training	0	0	0	0	0.0%	0	0	1	1	8	9	11
<b>Apprenticeship and training</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Active programs registered	184	174	168	164	-2.4%	179	164	184				185
Inactive programs registered	303	313	320	324	1.3%	308	303	324				304
Total programs registered	487	487	488	488	0.0%	488	487	488		513	501	489
Visits - Compliance review	5	15	8	1	-87.5%	4	0	15	50	13	40	41
Compliance review benchmark	9	9	9	9	0.0%	9	9	9				9
Technical assistance	80	127	112	124	10.7%	87	42	127	1,044	131	151	674
Marketing and development	9	13	19	9	-52.6%	9	3	19	109	75	125	162
Apprentice registration occurrences	355	311	323	543	68.1%	433	180	928	5,200			1,535
Apprentices registered - total	9,646	9,511	9,369	9,209	-1.7%	9,697	9,209	9,967		9,398	9,661	9,487
Total # minority apprentices	3,632	3,576	3,536	3,474	-1.8%	3,671	3,474	3,791		3,698	3,786	3,623
Total # women apprentices	446	443	437	430	-1.6%	448	430	461		492	495	446
Minority apprentice graduates	38	33	55	50	-9.1%	31	14	55	368	298	310	321
Women apprentice graduates	3	3	5	3	-40.0%	2	0	5	27	75	27	34
Apprentice graduates - total	108	105	154	195	26.6%	95	41	195	1,143	1,175	1,050	1,045
Field representatives	2	2	2	2	0.0%	2	2	2		4	4	4
Participating employers	3,193	3,196	3,157	3,165	0.3%	3,170	3,136	3,196		3,030	3,118	3,135
Navigator Activity - Total Outreach Related Events	18	11	16	10	-37.5%	11	5	18				
Navigator Activity - Total Number of Contacts	1,266	566	399	413	3.5%	510	199	1,266				



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Department of Labor, Licensing and Regulation  
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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Mar-10	Apr-10	May-10	Jun-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
<b>LICENSE TOTALS</b>												
Architects	6,251	6,229	6,261	6,241	-0.3%	6,216	6,159	6,266		5,679	5,899	6,102
Athletic	712	731	779	760	-2.4%	746	712	779				
Barbers	6,349	6,355	6,349	6,364	0.2%	6,300	6,247	6,364		6,155	6,270	6,267
Bay Pilots	71	71	70	72	2.9%	69	63	72		69	60	65
Cemetery Oversight	1,336	1,331	1,326	1,328	0.2%	1,345	1,326	1,365		979	1082	1,340
Certified Interior Design	312	310	310	310	0.0%	314	310	319		289	314	315
Certified Public Accountants	19,923	19,909	19,885	19,922	0.2%	19,869	19,752	19,927		19,368	19,826	19,736
Cosmetologists	47,326	47,361	47,208	47,145	-0.1%	47,563	47,145	48,043		45,863	47,774	47,977
Stationary Engineers	6,198	6,168	6,161	6,160	0.0%	6,262	6,160	6,390		5,132	6,386	6,399
Foresters	201	201	201	200	-0.5%	200	193	202		180	185	192
Home Improvement	27,444	27,474	27,438	27,521	0.3%	27,410	27,312	27,521		18,103	26,694	27,233
HVACR Contractors	17,795	17,939	17,890	17,861	-0.2%	17,711	17,458	17,939		15,901	16,850	17,296
Landscape Architects	998	1,001	1,002	1,006	0.4%	994	986	1,006		876	938	990
Land Surveyors	1,016	1,014	1,008	1,019	1.1%	1,016	1,008	1,023		928	985	997
Master Electricians	5,098	5,094	5,078	5,090	0.2%	5,039	4,969	5,098		4,372	4,790	4,957
Plumbers	13,479	13,491	13,504	13,430	-0.5%	13,555	13,430	13,785		13,043	13,749	13,723
Precious Metal Dealers & Pawnbrokers	518	525	527	550	4.4%	479	414	550		265	297	412
Professional Engineers	20,390	20,466	20,528	20,744	1.1%	20,203	19,825	20,744		17,435	18,686	19,492
Real Estate	45,350	45,027	44,604	44,404	-0.4%	46,288	44,404	48,531		55,788	54,201	48,920
Real Estate Appraisers and Home Inspectors	4,511	4,462	4,401	4,349	-1.2%	4,697	4,260	5,118		5,462	5,836	5,144
Sports Agents	28	28	28	28	0.0%	28	28	28				
<b>NEW LICENSES</b>												
Architects	26	1	49	19	-61.2%	30	1	62	365	369	311	385
Athletic	48	51	59	43	-27.1%	50	43	59	201			
Barbers	66	57	49	50	2.0%	51	35	66	609	544	542	550
Bay Pilots	0	0	4	13	225.0%	3	0	13	33	4	7	12
Cemetery Oversight	31	26	17	27	58.8%	27	17	37	320	330	319	512
Certified Interior Design	2	0	2	2	0.0%	2	0	4	24	22	35	24
Certified Public Accountants	62	36	24	66	175.0%	52	24	85	629	602	854	589
Cosmetologists	295	297	285	342	20.0%	286	237	342	3,429	4,272	4,470	3,855
Stationary Engineers	13	16	32	16	-50.0%	17	8	32	201	420	1,177	214
Foresters	0	1	0	0	0.0%	1	0	3	8	5	6	9
Home Improvement	259	273	198	271	36.9%	214	157	273	2,562	2,890	3,176	2,992
HVACR Contractors	208	266	193	249	29.0%	252	193	337	3,027	2,669	2,692	2,612
Landscape Architects	8	9	4	2	-50.0%	5	0	9	54	51	64	57
Land Surveyors	1	5	2	6	200.0%	5	1	17	65	27	62	30
Master Electricians	42	25	20	24	20.0%	24	14	42	289	349	386	307
Plumbers	128	138	134	106	-20.9%	136	80	198	1,626	1,838	2,059	1,681
Precious Metal Dealers & Pawnbrokers	16	35	6	17	183.3%	17	6	45	199	25	80	123
Professional Engineers	125	68	101	287	184.2%	141	44	347	1,688	1,203	1,387	1,241
Real Estate	353	367	372	396	6.5%	363	312	408	4,356	9,854	9,337	6,629
Real Estate Appraisers and Home Inspectors	22	25	18	23	27.8%	19	9	25	233	927	1,088	370



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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	0	0	0	0	0.0%	0	0	0	0			
LICENSE RENEWALS - RATE	Mar-10	Apr-10	May-10	Jun-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
Sports Agents												
Architects	81.0%	84.0%	69.0%	77%	11.6%	77%	69%	84%				
Barbers	46.0%	64.0%	67.0%	64%	-4.5%	62%	46%	80%				
Bay Pilots	0.0%	72.0%	83.0%	0%	-100.0%	13%	0%	83%				
Certified Interior Design	54.0%	67.0%	45.0%	73%	62.2%	67%	45%	86%				
Certified Public Accountants	81.0%	83.0%	87.0%	83%	-4.6%	85%	81%	88%				
Cosmetologists	68.0%	68.0%	64.0%	65%	1.6%	67%	64%	70%				
Stationary Engineers	80.0%	78.0%	73.0%	79%	8.2%	79%	73%	85%				
Foresters	0.0%	60.0%	100.0%	0%	-100.0%	50%	0%	100%				
Home Improvement	51.0%	62.0%	59.0%	61%	3.4%	62%	51%	71%				
HVACR Contractors	49.0%	47.0%	46.0%	46%	0.0%	47%	39%	66%				
Landscape Architects	68.0%	72.0%	66.0%	87%	31.8%	78%	66%	87%				
Land Surveyors	80.0%	84.0%	79.0%	85%	7.6%	73%	49%	92%				
Master Electricians	59.0%	78.0%	75.0%	75%	0.0%	74%	59%	82%				
Plumbers	42.0%	52.0%	51.0%	55%	7.8%	51%	42%	65%				
Precious Metal Dealers & Pawnbrokers	53.0%	31.0%	47.0%	32%	-31.9%	46%	18%	63%				
Professional Engineers	77.0%	80.0%	75.0%	74%	-1.3%	79%	71%	86%				
Real Estate	63.0%	62.0%	59.0%	61%	3.4%	60%	56%	63%				
Real Estate Appraisers and Home Inspectors	46.0%	35.0%	30.0%	38%	26.7%	38%	29%	60%				
Cemetery Oversight	21.0%	8.0%	19.0%	39%	105.3%	23%	8%	39%				
LICENSE RENEWALS-RAW DATA	Mar-10	Apr-10	May-10	Jun-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
Architects	266	223	241	279	15.8%	241	200	279	2,889	2,612	2,700	2,188
Barbers	274	258	264	248	-6.1%	214	102	274	2,564	2,882	2,513	2,335
Bay Pilots	0	33	15	2	-86.7%	4	0	33	50	0	54	50
Certified Interior Design	11	2	9	8	-11.1%	12	2	20	148	126	143	100
Certified Public Accountants	788	678	786	777	-1.1%	806	678	924	9,667	9,507	9,214	7,231
Cosmetologists	2,136	1,689	1,877	1,776	-5.4%	1,811	1,605	2,136	21,732	20,093	21,032	16,519
Stationary Engineers	375	258	194	200	3.1%	280	194	398	3,357	2,304	2,313	2,008
Foresters	7	3	0	2	0.0%	3	0	7	36	150	24	147
Home Improvement	1,155	1,072	959	1,187	23.8%	963	616	1,187	11,556	11,457	10,527	10,370
HVACR Contractors	608	506	643	584	-9.2%	619	447	1,057	7,426	5,312	6,916	4,931
Landscape Architects	38	25	41	48	17.1%	40	23	56	477	409	424	368
Land Surveyors	47	51	65	85	30.8%	41	14	85	486	403	476	318
Master Electricians	256	206	238	247	3.8%	207	135	256	2,488	1,809	2,609	2,131
Plumbers	500	423	526	488	-7.2%	467	287	582	5,598	5,078	5,337	4,376
Precious Metal Dealers & Pawnbrokers	13	12	9	17	88.9%	16	9	20	187	71	120	93
Professional Engineers	664	552	828	896	8.2%	656	522	896	7,872	7,183	7,248	5,821
Real Estate	2,605	2,143	2,287	2,191	-4.2%	2,314	1,976	2,759	27,764	25,881	30,468	24,147
Real Estate Appraisers and Home Inspectors	117	90	88	103	17.0%	133	64	344	1,601	1,316	767	629
Cemetery Oversight	44	29	12	31	158.3%	24	10	44	285	203	255	208
HOME IMPROVEMENT	Mar-10	Apr-10	May-10	Jun-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
New Complaints and Claims												
Claims Received	22	27	33	32	-3.0%	27	22	33	325			
Complaints Received	122	120	151	158	4.6%	133	108	170	1,601	2,906	2,039	1,839



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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Mar-10	Apr-10	May-10	Jun-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
Licensed	71	77	81	84	3.7%	80	65	101	963	1,612	1,183	1,046
Unlicensed	51	43	70	74	5.7%	53	42	79	638	1,294	856	793
<b>Open Complaints/Claims</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Intake/Pre Investigation	47	45	48	52	8.3%	84	0	214				
Mediation	4	5	3	12	300.0%	7	0	17				
Pending Show Cause Hearings	14	20	15	12	-20.0%	27	12	48				
No. Show Cause Hearings Held	2	0	0	0	0.0%	0	0	2	2			
Under Investigation	713	712	649	562	-13.4%	715	562	818				
Post Investigation Claims Review			51	67	31.4%	59	51	67				
Waiting To Be Sent to OAH			156	187	19.9%	172	156	187				
Pending Hearing/Decision At OAH			82	79	-3.7%	81	79	82				
Post OAH			314	289	-8.0%	302	289	314				
Total Post Investigation	728	694	603	622	3.2%	774	603	1053				
Total Open Complaints	1,508	1,476	1,318	1,558	18.2%	1622	1,318	1,788				
Total Open Claims	782	780	791	746	-5.7%	804	746	842				
Average Caseload	102	102	93	82	-11.8%	102	82	117				
Number Investigators	7	7	7	7	0.0%	7	7	7				
<b>Closed Investigations</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Investigations completed	264	226	128	300	134.4%	178	99	300	2,141	3,308	3,525	2,606
ADR	107	113	65	158	143.1%	73	23	158	878			
Disciplinary Actions	4	2	10	5	-50.0%	6	2	11	70			
Investigation time to resolution in Days	118	130	74	247	233.8%	128	69	247				
<b>Criminal Court Activity</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Complaints Referred for Prosecution	38	32	35	21	-40.0%	31	21	40	368			
Prosecutions	104	97	80	69	-13.8%	80	11	104	961			
No. of contractors found guilty	34	22	14	18	28.6%	21	12	35	246			
No. of contractors ordered pay restitut.	28	25	18	18	0.0%	25	13	33	294			
<b>Monetary Amounts</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Monetary Settlement by Investigators	\$22,460	\$13,627	\$38,016	\$40,518	6.6%	\$27,402	\$13,627	\$40,518	\$328,818			
Court-Ordered Restitution	\$533,003	\$116,833	\$126,045	\$48,657	-61.4%	\$195,733	\$32,147	\$533,003	\$2,348,794			
Total Monetary Amount	\$555,463	\$130,460	\$164,061	\$89,175	-45.6%	\$223,134	\$67,627	\$555,463	\$2,677,612			
<b>Guaranty Fund</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Guaranty Fund Awards	\$179,348	\$132,539	\$100,296	\$336,556	235.6%	\$143,503	\$8,940	\$375,732	\$1,722,041			
Guaranty Fund Reimbursements	\$2,817	\$7,500	\$25,868	\$1,200	-95.4%	\$8,751	\$0	\$25,868	\$105,016			
Guarantee Fund Balance	\$866,347	\$820,274	\$845,056	\$620,356	-26.6%	\$1,058,998	\$620,356	\$1,441,133				
<b>Licensing Activity</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Current Licenses Total	27,450	27,445	27,451	27,521	0.3%	27,429	27,321	27,538				
Contractor/Salesperson	16,019	15,990	15,958	15,964	0.0%	16,047	15,958	16,123				
Sub-Contractor	665	663	667	664	-0.4%	675	663	683				
Salesperson	2,189	2,180	2,186	2,207	1.0%	2,189	2,166	2,213				



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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	7,674	7,710	7,742	7,780	0.5%	7,636	7,475	7,780				
Contractors/Salesperson (Corp/Part)	7,674	7,710	7,742	7,780	0.5%	7,636	7,475	7,780				
New Applications Received	117	103	95	108	13.7%	86	61	117	1,035			
<b>Examination Results</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
# of Exams Taken	298	251	259	289	11.6%	250	199	298	3,004			
# of Exams Passed	189	165	168	176	4.8%	164	122	195	1,966			
Pass Rate (%)	63	66	65	61	-6.2%	65	58	70				
<b>REAL ESTATE</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Complaints	49	40	39	48	23.1%	44	29	65	532	777	901	587
Investigations Completed	21	9	11	25	127.3%	13	6	25	153	97	200	155
Investigation time to resolution in Days	141	131	192	173	-9.9%	142	123	192				
ADR	2	4	2	4	100.0%	4	2	9	46	25	62	77
District court	0	0	0	0	0.0%	0	0	0	0	0	0	0
Investigators	4	4	5	5	0.0%	5	4	6				
Avg. caseload	20	20	15	16	6.7%	19	15	21				
Awaiting Administrative Review	0	0	0	0	0.0%	0	0	0				
Awaiting Assignment to Investigator	9	14	20	0	-100.0%	14	0	23				
Under Investigation	80	80	74	78	5.4%	91	74	120				
Awaiting Panel Review	1	15	12	24	100.0%	13	1	24				
Total Open (Under REC Control)	143	141	155	152	-1.9%	169	141	201				
Total Closed During Month	53	33	45	65	44.4%	50	33	65	598			
Post Panel	134	120	209	197	-5.7%	126	74	209				
<b>Precious Metals / Pawn</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Complaints Rec'd	30	9	5	8	60.0%	11	5	30	100			
Complaints Closed	16	15	10	10	0.0%	10	0	16	26			
Settlement/Penalty Ltrs. Tendered	6	10	7	8	14.3%	7	0	19	26			
Settlement/Penalty Ltrs. Accepted	3	10	6	8	33.3%	5	0	10	15			
Civil Penalty Collected (Dollars)	\$500	\$3,500	\$11,400	\$6,175	-45.8%	\$4,819	\$500	\$11,400	\$43,375			
Licensees Disciplined	2	8	6	7	16.7%	4	0	8	37			
Precharge Review	2	1	5	6	20.0%	3	0	6				
Hearing Process	8	8	12	12	0.0%	9	8	12				
Net Complaints Open	61	43	35	36	2.9%	42	30	61				
<b>DISCIPLINARY ACTIONS</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Home Improvement	4	2	10	5	-50.0%	6	2	11	70	186	136	124
Real Estate	6	8	4	4	0.0%	6	2	14	75	35	81	90
Real Estate Appraisers and Home Inspectors	0	2	1	1	0.0%	1	0	2	11	8	10	19
Precious Metals/Pawn	2	8	6	7	16.7%	4	0	8	12			
All Other Boards/Commissions	19	12	17	4	-76.5%	9	3	19	108		60	54
Fines Collected	\$19,375	\$19,400	\$25,690	\$15,335	-40.3%	\$16,472	\$5,950	\$26,909	\$197,663			
<b>ALL OTHERS</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>



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Department of Labor, Licensing and Regulation  
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Mar-10	Apr-10	May-10	Jun-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
Complaints	57	59	66	68	3.0%	64	39	103	765	681	659	664
Investigations Completed	7	9	11	11	0.0%	9	0	16	109	42	65	44
Investigation time to resolution	13	54	60	31	-48.3%	25	0	60				
ADR	0	0	1	0	-100.0%	0	0	1	3		1	1
District court	0	0	1	0	-100.0%	0	0	1	4	7	1	1
Investigators	1	1	1	1	0.0%	1	1	1	11	1.5	8	4
Avg. caseload	23	23	19	28	47.4%	21	16	28			13	93
<b>CALL CENTERS</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Call volume	12,473	11,421	10,250		-100.0%	9,927	7,884	12,473	109,197		78,632	116,059
Avg length of call in min	1.59	2.04	1.57		-100.0%	1.65	1.50	2.36			1.56	1.52
Resolution of problem on call										N/A	N/A	
Transfer to other entity										N/A	N/A	
Customer service agents	2.6	2.36	2.56		-100.0%	2.79	2.36	3.60			2.93	3.15
<b>(NEW)</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Architects	13	20	12	0	-100.0%	13	0	20				
Certified Interior Design	2	0	3	1	-66.7%	1	0	3				
Certified Public Accountants	11	11	0	23	0.0%	17	0	34				
Landscape Architects	4	1	0	7	0.0%	6	0	24				
Land Surveyors	0	0	41	0	-100.0%	8	0	41				
Professional Engineers	16	7	12	11	-8.3%	10	5	16				
Real Estate	5	7	1	1	0.0%	2	1	7				
Barbers/Cosmetologists		35	35	34	-2.9%	35	34	35				
Real Estate Appraisers		25	16	12	-25.0%	18	12	25				
<b>MFR Complaint Measures (NEW)</b>	<b>FY2007</b>	<b>FY2008</b>	<b>FY 2009</b>		<b>Total</b>	<b>Average</b>	<b>09 Estimate</b>	<b>% Est. Met</b>				
% of complaints closed < 180 days	63.4%	54.8%	58.4%			59%	63%	-7.3%				
average completion time	209	237	252			223	215	17.2%				
mediation/settlement	17.0%	15.0%	10.8%			16%	17%	-36.5%				
cases from HIC activities	2,880,000	1,440,000	2,100,000		6,420,000	2,160,000	1,750,000	20.0%				
<b>MFR General Measures</b>	<b>FY2007</b>	<b>FY2008</b>	<b>FY 2009</b>		<b>Total</b>	<b>Average</b>	<b>09 Estimate</b>	<b>Met</b>				
Customer service rating, on a scale of 1 to 10	5.37	4.90	5.4			5.14	5.3	1.9%				
% renewals via Internet/telecommunications	85%	86%	88%			86%	86%	2.3%				



# StateStat

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## Department of Labor, Licensing and Regulation Unemployment Insurance Appeals

LOWER APPEALS Case tracking	REPORTING PERIODS				% Change	Fiscal Year 2011 To Date					FY COMPARISON		
	Apr-10	May-10	Jun-10	Jul-10		Avg	Min	Max	Total	Target	FY08	FY09	FY10
Total No. U.I Appeals Filed	4,694	3,918	4,251	3,819	-10.2%	3,819	3,819	3,819	3,819		28,228	41,997	52,020
Disposition - in favor of appellant	1,792	1,628	1,611	1,278	-20.7%	1,278	1,278	1,278	1,278		10,330	12,399	18,327
Disposition - not in favor of appellant	3,867	3,668	3,524	3,249	-7.8%	3,249	3,249	3,249	3,249		17,410	24,305	37,293
Total No. U.I. Decisions	5,659	5,296	5,135	4,527	-11.8%	4,527	4,527	4,527	4,527		27,740	35,350	56,096
No. U.I. Hearing Examiners	46	46	44	43	-1.1%	43	43	43			27	39	44
% of cases out in 30 days	21%	28%	27%	31%	14.8%	31%	31%	31%		**60%			
% of cases out in 45 days	55%	58%	65%	67%	3.1%	67%	67%	67%		**85%			
Case age (avg) in days	35	38	33	31	-6.1%	31	31	31		30	27	30	41
No. Pending Appeals	7,992	6,515	5,840	5,009	-14.2%	5,009	5,009	5,009					
Federal Quality Review**		95%									95%	96%	

\*\* Per USDOL Guidelines, % scoring 85 or better

\*\*\*U.S.D.O.L. standard is 80% scoring 85 or better



# StateStat

Volume 3 Number 14  
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## Department of Labor, Licensing and Regulation Unemployment Insurance Higher Appeals

HIGHER APPEALS	REPORTING PERIODS					% Change	Fiscal Year To Date					FY COMPARISON		
	Apr-10	May-10	June-10	July-10	Avg		Min	Max	Total	Target	FY08	FY09	FY10	
U.I. Appeals Received	825	629	923	828	-10.3%	828	828	828	828		3,717	4,655	7,580	
Claimant Appeals	675	526	787	706	-10.3%	706	706	706	706			***2748	6324	
Employer Appeals	145	102	131	116	-11.5%	116	116	116	116			***513	1225	
Agency Appeals	0	0	0	6	100%	6	6	6	6			***9	5	
Other	5	1	5	0	-100.0%	0	0	0	0				24	
Decisions Mailed	544	624	611	600	-1.8%	600	600	600	600		3,576	4,294	6477	
Disposition - Affirmed	225	270	346	262	-24.3%	262	262	262	262		1,772	2,330	2801	
Disposition -Affirmed w/comme	247	302	196	235	19.9%	235	235	235	235		542	1,705	2740	
Disposition - Reversed	22	11	7	21	200.0%	21	21	21	21		62	170	238	
Disposition - Remanded	41	28	48	68	41.7%	68	68	68	68		292	343	553	
Disposition - Modified	0	2	0	2	100%	2	2	2	2		19	39	28	
Disposition-Other	5	11	13	8	-38.5%	8	8	8	8				87	
Disposition - Unnecessary	4	0	1	4	300.0%	4	4	4	4		9	23	29	
Pending UI Appeals	1408	1413	1725	1953	13.2%	1,953	1,953	1,953						
E.A. Appeals Received	27	35	39	18	-53.8%	18	18	18	18				338	
E.A. Decisions Mailed	4	10	11	11	0.0%	11	11	11	11				163	
E.A. Dismissals Mailed	2	1	1	3	200.0%	3	3	3	3				30	
E.A. Withdrawals	8	13	9	6	-33.3%	6	6	6	6					
Pending E.A. Appeals	207	218	236	234	-0.8%	234	234	234						
% of cases out in 45 days	55%	55%	45%	35%	-22.2%	35%	35%	35%		50%*	89%	86%	53%	
% of cases out in 75 days	85%	87%	85%	74%	-12.9%	74%	74%	74%		80%*	97%	96%	84%	
Case age (avg)	42	52	52	57	9.6%	57	38	57		40**			47	

\*USDOL Time Lapse Standards

\*\*New Case Aging Standards - The proposed Acceptable Level of Performance for the average age of appeals for Higher Authority Appeals is 40 days.

\*\*\*This total reflects numbers from Nov, 2008 through June, 2008.

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**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Racing Commission**

RACING COMMISSION						Fiscal Year to Date				FY Comparison		
	Mar-10	Apr-10	May-10	Jun-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09
<b>RACES</b>												
Live racedays - thoroughbred	17	15	12	0	-100.0%	12	0	19	146	128	169	160
Live Race Days-harness	0	0	0	0	0.0%	4	0	19	42	74	81	40
Wagering - thoroughbred	20,353,712	19,972,210	30,088,632	16,682,832	-44.6%	\$18,600,978	\$12,535,735	\$30,088,632	223,211,738	\$249,667,559	\$314,234,024	\$248,766,485
Wagering - harness	3,329,884	3,392,435	3,988,557	1,488,723	-62.7%	\$3,712,300	\$1,488,723	\$6,180,761	44,547,600	\$76,421,537	\$94,057,104	\$87,342,172
Wagering - total	\$23,683,596	\$23,364,645	\$34,077,189	\$18,171,555	-46.7%	\$22,313,278	\$15,792,042	\$34,077,189	267,759,338	\$326,089,096	\$408,291,128	\$336,108,657
<b>TESTING AND SUPERVISION</b>					0.1%							
Equine - Blood/gas tests	0	2	39	0	-100.0%	6	0	39	62	13	274	90
Equine - Blood/gas overages	0	0	0	0	0.0%	0	0	0	0	0	0	0
Equine - specimen testing	592	531	455	0	-100.0%	495	0	897	5,941	7,132	9,981	6,246
Equine - violations	4	6	3	0	-100.0%	4	0	7	42	32	22	36
Human testing	0	0	0	0	0.0%	3	0	32	34	66	52	12
Confirmations (+/-)	0	0	0	0	0.0%	0	0	0	0	8	32	19
Rulings issued - thoroughbred	22	19	23	0	-100.0%	11	0	23	121		226	197
Rulings issued - harness	0	0	0	0	0.0%	3	0	25	31		46	42
Rulings issued - total	22	19	23	0	-100.0%	14	0	25	152		235	239
<b>THOROUGHBRED LICENSING</b>					0.1%							
Original Owner	53	45	60	16	-73.3%	41	7	60	489	594	459	390
Renewal Owner	78	80	85	22	-74.1%	126	4	456	1,512	1,878	1,805	1,587
Owners licenses total	131	125	145	38	-73.8%	167	11	513	2,001	2,472	2,264	1,977
Original Trainer	1	5	9	5	-44.4%	5	0	9	55	51	49	60
Renewal Trainer	9	18	35	6	-82.9%	18	0	58	212	233	195	184
Assistant Trainer	7	8	27	0	-100.0%	9	0	27	111	103	114	110
Owner/Trainer	16	23	19	4	-78.9%	28	2	113	336	398	333	324
Jockey	22	16	47	21	-55.3%	21	1	47	252	262	239	250
Jockey Agent	1	1	0	0	0.0%	2	0	9	26	33	26	34
Veterinarian	1	8	5	0	-100.0%	2	0	8	26	26	29	26
Farrier	1	1	6	0	-100.0%	3	0	7	32	30	36	38
Stable Employee & Ex. Rider	29	52	153	0	-100.0%	65	0	190	782	880	1,083	1,145
Mutual Employee	2	42	67	288	329.9%	42	0	288	507	517	471	505
Vendor	4	15	48	0	-100.0%	11	0	48	128	155	155	154
Exercise Rider	12	17	42	0	-100.0%	18	0	47	217	252	263	260
Track Employee	6	46	122	0	-100.0%	26	0	122	306	271	313	314
<b>Total Licenses</b>	242	377	725	362	-50.1%	416	51	863	4,991	6,574	5,570	5,381
<b>THOROUGHBRED REGISTRATIONS</b>					0.1%							
Authorized Agent	5	6	0	0	0.0%	3	0	12	41	86	55	25
Assumed Name	44	36	41	19	-53.7%	59	2	196	712	805	812	724
<b>Total Registrations</b>	49	42	41	19	-53.7%	63	2	208	753	891	867	749
<b>HARNESS LICENSING</b>					0.1%							
Original Owner	0	2	0	0	0.0%	9	0	61	112	218	168	123
Renewal Owner	3	2	3	2	-33.3%	23	0	165	278	755	629	348
Original Trainer	0	0	0	0	0.0%	0	0	1	2	13	11	9
Renewal Trainer	0	0	0	0	0.0%	2	0	20	25	39	74	43
Driver	0	0	0	0	0.0%	2	0	18	22	58	45	32
Trainer/Driver	0	0	0	1	100%	2	0	14	19	48	57	48
Owner/Trainer	3	0	0	0	0.0%	7	0	64	87	224	195	124
Owner/Trainer/Driver	0	2	0	0	0.0%	4	0	35	49	196	171	92
Owner/Driver	0	1	0	0	0.0%	1	0	2	6	24	19	13
Veterinarian	0	0	0	0	0.0%	0	0	3	3	11	11	8
Stable Employee	1	0	0	0	0.0%	11	0	108	130	270	256	182
Mutual Employee	0	0	5	20	300.0%	5	0	33	58	111	89	89
Track Employee	0	0	1	20	1900.0%	4	0	28	51	152	148	109
Vendor	0	0	0	0	0.0%	0	0	4	4	17	22	8
Farrier	0	0	0	0	0.0%	0	0	0	0	5	3	0
<b>Total Licenses</b>	7	7	9	43	377.8%	71	0	556	846	2,141	1,898	1,228
<b>HARNESS REGISTRATIONS</b>					0.1%							
Authorized Agent	0	0	0	0	0.0%	0	0	1	1	0	3	0
Assumed Name	0	1	0	0	0.0%	4	0	20	44	78	56	46
<b>Total Registrations</b>	0	1	0	0	0.0%	4	0	20	45	78	59	46



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Division of Workforce Development Monthly Reporting**

Volume 3 Number 14  
 Reporting Period: June, 2010

Workforce (Monthly)	MONTHLY REPORTING PERIOD					Fiscal Year to Date					FY COMPARISON			
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
<b>Maryland Workforce Exchange (MWE):</b>														
# of MWE WEB Hits (duplicated)	1,115,422	759,801	671,867	749,752	11.6%	927,115	671,867	1,275,495	11,125,380					4,980,314
# New customers enrolled/registered in MWE (self enrolled included)	9,181	7,994	7,949	9,144	15.0%	9,401	6,882	11,723	112,809					111,953
# New customers enrolled/registered at a One-Stop Center (self enrolled not included) YTD Figures	9,208	7,497	7,197	7,436	3.3%	8,513	6,130	10,027	102,158			66,730	64,859	93,829
Anne Arundel WIA	926	844	768	805	4.8%	877	618	1,048	10,525					8,304
Baltimore City WIA	1,374	1,113	1,116	1,312	17.6%	1,336	811	1,609	16,028					16,870
Baltimore County WIA	1,411	1,247	1,449	1,446	-0.2%	1,401	820	1,682	16,806					14,368
Frederick County WIA	346	316	236	294	24.6%	339	236	436	4,068					3,513
Lower Shore WIA	211	167	177	158	-10.7%	246	158	309	2,949					3,158
Mid Maryland WIA	694	533	506	511	1.0%	628	491	739	7,537					7,620
Montgomery County WIA	769	639	558	634	13.6%	700	558	859	8,398					7,887
Prince Georges County WIA	1,292	1,231	972	999	2.8%	1,196	724	1,426	14,349					12,346
Southern Maryland WIA	489	360	331	347	4.8%	428	331	510	5,139					5,573
Susquehanna Region WIA	469	332	325	355	9.2%	395	322	520	4,744					4,735
Upper Shore WIA	313	228	230	226	-1.7%	271	201	410	3,249					3,190
Western Maryland WIA	406	324	318	319	0.3%	397	303	592	4,760					4,882
# New (initial) UI Claimants enrolled/registered in MWE (self enrolled included)	4,427	3,689	3,767	3,947	4.8%	4,677	3,689	5,780	56,119					56,214
# Customers who received intensive and or training services	782	591	732	677	-7.5%	785	474	1,591	9,423			5,953	5,719	6,493
	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>%Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
# Customers who received new occupational skills training	244	142	165	226	37.0%	180	67	244	2,162			1,187	1,557	1,525
Occupational Skills Training By Local Office: (Active in Training)	1,227	1,197	1,164	1,168	0.3%	1,081	774	1,227						2,111
Anne Arundel WIA	79	67	67	60	-10.4%	70	53	80						109
Baltimore County WIA	148	149	153	213	39.2%	137	90	213						147
Baltimore City WIA	207	204	182	223	22.5%	172	93	223						505
Frederick County WIA	55	52	55	44	-20.0%	47	38	55						106
Lower Shore WIA	82	87	74	76	2.7%	68	36	87						213
Montgomery County WIA	86	84	64	59	-7.8%	54	18	86						92
Mid Maryland WIA	58	63	62	62	0.0%	46	26	63						33
Prince Georges County WIA	186	185	190	179	-5.8%	179	150	201						381
Southern Maryland WIA	24	22	18	20	11.1%	14	2	24						6
Susquehanna Region WIA	39	35	36	35	-2.8%	33	20	39						51
Upper Shore WIA	84	83	82	51	-37.8%	93	51	136						206
Western Maryland WIA	179	166	181	146	-19.3%	168	143	190						262
	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>%Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
# Early Intervention Workshop Completers	3,103	2,595	2,486	2,545	2.4%	2,584	1,353	3,103	31,006			14,411	16,896	20,734
Anne Arundel WIA	380	243	261	308	18.0%	275	142	380	3,297					
Baltimore County WIA	600	462	502	515	2.6%	511	261	709	6,134					
Baltimore City WIA	263	357	340	168	-50.6%	300	80	442	3,598					







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	681	333	395	538	36.2%	421	0	2,363	5,048						
	882	480	701	1,033	47.4%	677	164	1,770	8,127						
	0	0	0	0	0.0%	0	0	0	0						
	0	0	0	0	0.0%	1	0	12	12						
	56	26	43	65	51.2%	54	13	98	647						
	223	186	29	26	-10.3%	84	23	223	1,003						
	182	1,303	103	209	102.9%	215	49	1,303	2,574						
	0	0	0	1	0.0%	0	0	1	1						
	670	473	497	354	-28.8%	371	190	670	4,455						
	0	0	0	0	0.0%	0	0	0	0						
	0	5	0	0	0.0%	0	0	5	5						
	0	0	5	2	-60.0%	2	0	10	29						
	522	537	470	484	3.0%	469	259	631	5,625						
	0	0	0	0	0.0%	6	0	30	66						
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09	
Employer Receiving Services (YTD)	514	530	400	432	8.0%	578	394	1,858	6,931					7,761	
Employer Services Provided By Local Office: (Month Service Started)	3,559	3,528	2,895	5,456	88.5%	2,886	1,907	5,456	34,633					28,655	
*** Virtual Service Location ***	1536	1,604	1,390	2,381	71.3%	1,315	909	2,381	15,781					12,830	
Allegany County One Stop Center (Cumberland)	89	76	88	76	-13.6%	75	53	92	905					891	
Anne Arundel County One Stop Center (Arnold Station)	0	0	0	0	0.0%	0	0	0	0					3	
Anne Arundel County One Stop Center (Glen Burnie)	0	2	23	31	34.8%	8	0	31	77					30	
Anne Arundel County One Stop Center (Severna Park)	0	0	0	0	0.0%	0	0	0	0					3	
Anne Arundel Job Center Annapolis	23	30	14	24	71.4%	26	14	39	315					306	
Anne Arundel Workforce Development Corporation	0	0	6	2	-66.7%	1	0	6	8					3	
Arundel Mills Sales and Service Training Center	0	0	0	0	0.0%	0	0	0	0					1	
Baltimore City One Stop Center (Eastside)	17	21	9	35	288.9%	28	7	120	337					1,044	
Baltimore City One Stop Center (Eutaw Street)	134	90	76	104	36.8%	61	20	134	733					598	
Baltimore City One Stop Center (Northwest/Re-entry Center)	0	6	0	7	0.0%	4	0	11	42					74	
Baltimore City One Stop Center (Southwest)	0	0	0	7	0.0%	1	0	7	17					7	
Baltimore County One Stop Center (Eastpoint)	28	44	13	59	353.8%	56	13	194	674					2,143	
Baltimore County One Stop Center (Hunt Valley)	61	39	58	59	1.7%	47	6	90	558					302	
BWI Thurgood Marshall Int'l Airport One Stop	23	12	9	34	277.8%	19	6	34	233					277	
Calvert County One Stop Center (Prince Frederick)	31	152	42	31	-26.2%	53	5	152	638					75	
Caroline County One Stop Center (Denton)	29	11	25	19	-24.0%	12	1	29	144					39	
Carroll County Business & Employment Resource Center	4	11	10	6	-40.0%	8	1	18	95					291	
Carroll County One Stop Center (Westminster)	0	0	0	0	0.0%	0	0	5	5					0	
Cecil County One Stop Center (Elkton)	0	0	0	0	0.0%	0	0	1	3					9	
Charles County One Stop Center (Waldorf)	13	20	15	64	326.7%	23	1	64	274					186	
Dorchester County One Stop Center (Cambridge)	0	1	1	7	600.0%	2	0	7	16					21	
Employ Baltimore	0	2	1	0	-100.0%	0	0	2	3					6	
Frederick County One Stop Center (Frederick)	79	66	68	58	-14.7%	53	22	79	639					525	
Ft. Meade Outreach Center	88	62	36	96	166.7%	64	36	97	768					663	
Garrett County One Stop Center (Oakland)	218	165	117	158	35.0%	107	41	218	1,281					1,221	
Harford County One Stop Center (Aberdeen)	5	79	0	1	0.0%	11	0	79	120					59	
Harford County One Stop Center (Bel Air)	7	2	0	6	0.0%	4	0	9	42					62	
Howard County One Stop Center (Columbia)	24	40	29	87	200.0%	48	24	87	581					996	
Kent County One Stop Center (Chestertown)	5	8	3	23	666.7%	6	0	23	64					32	
Maryland Job Service Laurel Business Center	0	0	90	130	44.4%	18	0	130	220					0	
Montgomery County One Stop Center (Wheaton)	5	16	20	53	165.0%	24	5	53	289					450	
Office of Employment Services - Central	72	22	18	155	761.1%	41	10	155	489					486	
Office of Employment Training - Central	0	0	0	0	0.0%	0	0	0	0					2	
Prince George's County One Stop Center (Largo)	602	540	383	1,316	243.6%	425	140	1,316	5,100					1,700	
Somerset County One Stop Center (Princess Anne)	8	1	0	6	0.0%	3	0	9	37					8	
St Mary's One Stop Center (Leonardtown)	20	32	23	29	26.1%	35	19	78	422					256	
Susquehanna Workforce Network Headquarters	1	5	5	2	-60.0%	6	1	16	71					86	



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Talbot County One Stop Center (Easton)	73	20	13	22	69.2%	22	8	73	267						181
Washington County One Stop Center (Hagerstown)	150	150	94	133	41.5%	136	41	227	1,629						1,174
Westside Youth Opportunity Center (Youth Program)	0	0	0	10	0.0%	2	0	10	12						9
Wicomico County One Stop Center (Salisbury)	214	195	216	220	1.9%	144	46	220	1,732						1,605
Worcester County One Stop Center (Ocean City)	0	4	0	5	0.0%	1	0	5	12						1
<b>Labor Related Economic Indicators</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>%Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>	
# Worker Adjustment and Retraining Notification Act (WARN) notices w/layoffs	6	4	4	3	-25.0%	3	0	6	41			39	43	79	
# Employees impacted by WARN notices	862	351	310	361	16.5%	382	0	862	4,586			4,051	4,463	6,004	
<b>Maryland</b>															
<b>Labor Related Economic Indicators</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>%Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>	
Labor Force	2,962,003	2,968,118	2,969,525	2,959,989	-0.3%	2,966,087	2,955,767	2,986,511	35,593,042			36,232,246	36,257,840	36,175,675	
Employment	2,733,915	2,746,800	2,754,230	2,748,892	-0.2%	2,747,514	2,729,806	2,771,810	32,970,169			34,836,734	34,922,945	34,056,130	
Unemployment	228,088	221,318	215,295	211,097	-1.9%	218,573	211,097	228,088	2,622,873			1,395,512	1,334,895	2,119,545	
Rate	7.7	7.5	7.3	7.1	-2.7%	7.4	7.1	7.7			3.9	3.7		5.9	
<b>Anne Arundel</b>															
<b>Labor Related Economic Indicators</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>%Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>	
Labor Force	276,278	276,341	277,680	278,771	0.4%	277,900	274,021	284,841	3,334,800					3,399,565	
Employment	256,776	258,810	259,719	259,661	0.0%	258,968	252,755	265,337	3,107,619					3,220,220	
Unemployment	19,502	17,531	17,961	19,110	6.4%	18,932	17,531	21,266	227,181					179,345	
Rate	7.1	6.3	6.5	6.9	6.2%	6.8	6.3	7.8						5.3	
<b>Baltimore City</b>															
<b>Labor Related Economic Indicators</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>%Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>	
Labor Force	274,148	273,899	275,863	278,717	1.0%	276,846	272,652	284,653	3,322,147					3,370,124	
Employment	245,373	247,317	248,186	248,131	0.0%	247,468	241,531	253,554	2,969,620					3,077,218	
Unemployment	28,775	26,582	27,677	30,586	10.5%	29,377	26,582	31,765	352,527					292,906	
Rate	10.5	9.7	10.0	11.0	10.0%	10.6	9.7	11.5						8.7	
<b>Baltimore County</b>															
<b>Labor Related Economic Indicators</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>%Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>	
Labor Force	420,953	421,076	423,239	425,350	0.5%	423,809	417,427	434,586	5,085,706					5,177,741	
Employment	387,475	390,544	391,916	391,829	0.0%	390,783	381,408	400,394	4,689,398					4,859,308	
Unemployment	33,478	30,532	31,323	33,521	7.0%	33,026	30,532	36,158	396,308					318,433	
Rate	8.0	7.3	7.4	7.9	6.8%	7.8	7.3	8.6						6.2	
<b>Frederick</b>															
<b>Labor Related Economic Indicators</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>%Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>	
Labor Force	122,956	122,367	122,524	122,659	0.1%	122,934	121,534	126,254	1,475,205					1,490,786	
Employment	114,585	115,013	114,911	114,640	-0.2%	114,963	113,956	117,955	1,379,555					1,413,936	
Unemployment	8,371	7,354	7,613	8,019	5.3%	7,971	7,354	9,061	95,650					76,850	
Rate	6.8	6.0	6.2	6.5	4.8%	6.5	6.0	7.4						5.2	
<b>Lower Shore (Includes Somerset, Wicomico, and Worcester Counties)</b>															
<b>Somerset County</b>															
<b>Labor Related Economic Indicators</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>%Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>	
Labor Force	10,986	10,996	11,105	11,040	-0.6%	10,956	10,584	11,371	131,474					134,923	
Employment	9,822	9,949	10,058	9,889	-1.7%	9,854	9,381	10,297	118,253					123,858	
Unemployment	1,164	1,047	1,047	1,151	9.9%	1,102	1,008	1,303	13,221					11,065	
Rate	10.6	9.5	9.4	10.4	10.6%	10.1	9.4	12.2						8.2	
<b>Wicomico County</b>															
<b>Labor Related Economic Indicators</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>%Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY06</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>	
Labor Force	51,384	51,337	51,808	51,173	-1.2%	51,183	49,740	53,029	614,195					632,792	
Employment	46,593	47,192	47,712	46,907	-1.7%	46,746	44,502	48,847	560,949					587,543	
Unemployment	4,791	4,145	4,096	4,266	4.2%	4,437	3,966	5,301	53,246					45,249	
Rate	9.3	8.1	7.9	8.3	5.1%	8.7	7.7	10.5						7.2	
<b>Worcester County</b>															



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	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	25,170	26,261	28,486	31,175	9.4%	27,379	24,477	31,938	328,551					333,831
Employment	21,035	23,131	25,763	28,604	11.0%	24,200	19,941	29,670	290,400					301,797
Unemployment	4,135	3,130	2,723	2,571	-5.6%	3,179	2,102	4,678	38,151					32,034
Rate	16.4	11.9	9.6	8.2	-14.6%	12.0	6.8	18.8						9.9
<b>Mid-Maryland (Includes Carroll and Howard Counties)</b>														
<b>Carroll County</b>														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	93,049	92,619	93,068	93,265	0.2%	93,239	92,433	95,486	1,118,863					1,142,761
Employment	86,257	86,940	87,246	87,227	0.0%	86,994	84,907	89,133	1,043,924					1,081,750
Unemployment	6,792	5,679	5,822	6,038	3.7%	6,245	5,662	7,526	74,939					61,011
Rate	7.3	6.1	6.3	6.5	3.2%	6.7	6.1	8.1						5.4
<b>Howard County</b>														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	155,855	156,407	157,155	157,681	0.3%	157,166	153,984	161,400	1,885,994					1,930,705
Employment	147,309	148,476	148,997	148,964	0.0%	148,567	145,002	152,220	1,782,798					1,847,396
Unemployment	8,546	7,931	8,158	8,717	6.9%	8,600	7,931	9,311	103,196					83,309
Rate	5.5	5.1	5.2	5.5	5.8%	5.5	5.1	6.0						4.3
<b>Montgomery County</b>														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	510,343	509,467	509,972	510,578	0.1%	511,504	505,691	525,335	6,138,052					6,212,973
Employment	481,364	483,163	482,737	481,599	-0.2%	482,953	478,721	495,522	5,795,435					5,939,876
Unemployment	28,979	26,304	27,235	28,979	6.4%	28,551	26,304	31,536	342,617					273,097
Rate	5.7	5.2	5.3	5.7	7.5%	5.6	5.2	6.2						4.4
<b>Prince George's County</b>														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	446,652	444,305	445,159	446,323	0.3%	447,332	443,285	460,012	5,367,980					5,446,374
Employment	412,888	414,295	414,115	413,191	-0.2%	414,680	408,757	426,153	4,976,157					5,127,071
Unemployment	33,764	30,010	31,044	33,132	6.7%	32,652	30,010	35,290	391,823					319,303
Rate	7.6	6.8	7.0	7.4	5.7%	7.3	6.8	7.9						5.9
<b>Southern Maryland (Includes Calvert, Charles, and St. Mary's Counties)</b>														
<b>Calvert County</b>														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	48,201	48,046	48,082	48,189	0.2%	48,320	47,929	49,759	579,837					589,232
Employment	45,159	45,313	45,294	45,192	-0.2%	45,355	44,708	46,610	544,263					560,771
Unemployment	3,042	2,733	2,788	2,997	7.5%	2,965	2,733	3,369	35,574					28,461
Rate	6.3	5.7	5.8	6.2	6.9%	6.1	5.7	7.0						4.8
<b>Charles County</b>														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	76,534	76,306	76,380	76,521	0.2%	76,742	76,204	78,959	920,905					936,434
Employment	71,716	71,961	71,929	71,769	-0.2%	72,027	70,999	74,020	864,328					890,542
Unemployment	4,818	4,345	4,451	4,752	6.8%	4,715	4,345	5,211	56,577					45,892
Rate	6.3	5.7	5.8	6.2	6.9%	6.1	5.7	6.8						4.9
<b>St. Mary's County</b>														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	51,937	51,995	52,277	52,774	1.0%	51,663	50,834	52,774	619,961					624,615
Employment	48,622	49,033	49,229	49,486	0.5%	48,508	47,585	49,486	582,094					594,320
Unemployment	3,315	2,962	3,048	3,288	7.9%	3,156	2,919	3,595	37,867					30,295
Rate	6.4	5.7	5.8	6.2	6.9%	6.1	5.7	7.0						4.9
<b>Susquehanna (Includes Cecil and Harford Counties)</b>														
<b>Cecil County</b>														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	50,177	50,194	50,263	50,652	0.8%	50,315	49,867	50,986	603,774					618,631
Employment	45,176	45,573	45,692	45,572	-0.3%	45,558	44,851	46,350	546,693					572,534
Unemployment	5,001	4,621	4,571	5,080	11.1%	4,757	4,160	5,769	57,081					46,097
Rate	10.0	9.2	9.1	10.0	9.9%	9.4	8.3	11.4						7.5



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Harford County														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	131,004	130,659	131,330	131,602	0.2%	131,316	129,702	134,708	1,575,797					1,605,222
Employment	120,435	121,389	121,815	121,788	0.0%	121,463	118,549	124,450	1,457,555					1,510,367
Unemployment	10,569	9,270	9,515	9,814	3.1%	9,854	9,148	11,153	118,242					94,855
Rate	8.1	7.1	7.2	7.5	4.2%	7.5	7.0	8.6						5.9
Upper Shore (Includes Caroline, Dorchester, Kent, Queen Anne's and Talbot Counties)														
Caroline County														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	16,460	16,474	16,390	16,452	0.4%	16,266	15,685	16,964	195,190					198,525
Employment	14,737	15,051	14,986	14,988	0.0%	14,736	14,104	15,506	176,837					183,782
Unemployment	1,723	1,423	1,404	1,464	4.3%	1,529	1,395	1,876	18,353					14,743
Rate	10.5	8.6	8.6	8.9	3.5%	9.4	8.4	11.6						7.5
Dorchester County														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	16,532	16,596	16,689	16,887	1.2%	16,548	15,862	17,270	198,577					200,742
Employment	14,604	14,943	15,023	15,162	0.9%	14,713	14,014	15,372	176,560					183,013
Unemployment	1,928	1,653	1,666	1,725	3.5%	1,835	1,653	2,101	22,017					17,729
Rate	11.7	10.0	10.0	10.2	2.0%	11.1	10.0	12.9						8.8
Kent County														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	10,788	11,011	11,022	11,081	0.5%	10,768	10,297	11,262	129,221					132,146
Employment	9,810	10,185	10,213	10,214	0.0%	9,896	9,203	10,447	118,756					123,714
Unemployment	978	826	809	867	7.2%	872	760	1,104	10,465					8,432
Rate	9.1	7.5	7.3	7.8	6.8%	8.1	7.0	10.6						6.4
Queen Anne's County														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	26,210	26,053	26,066	26,095	0.1%	26,157	25,967	26,675	313,881					320,333
Employment	24,099	24,289	24,375	24,369	0.0%	24,304	23,721	24,902	291,651					302,219
Unemployment	2,111	1,764	1,691	1,726	2.1%	1,853	1,674	2,246	22,230					18,114
Rate	8.1	6.8	6.5	6.6	1.5%	7.1	6.4	8.6						5.7
Talbot County														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	18,443	18,497	18,510	18,730	1.2%	18,636	18,114	19,920	223,632					230,952
Employment	16,823	17,168	17,189	17,359	1.0%	17,219	16,374	18,588	206,628					217,379
Unemployment	1,620	1,329	1,321	1,371	3.8%	1,417	1,260	1,759	17,004					13,573
Rate	8.8	7.2	7.1	7.3	2.8%	7.6	6.5	9.7						5.9
Western Maryland (Includes Allegany, Garrett, and Washington Counties)														
Allegany County														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	35,364	34,677	34,927	34,334	-1.7%	35,118	34,334	35,846	421,414					428,373
Employment	31,853	31,706	31,920	31,094	-2.6%	31,965	31,094	32,862	383,578					396,377
Unemployment	3,511	2,971	3,007	3,240	7.7%	3,153	2,669	3,878	37,836					31,996
Rate	9.9	8.6	8.6	9.4	9.3%	9.0	7.6	11.1						7.5
Garrett County														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	16,724	16,470	16,724	16,792	0.4%	16,552	15,966	17,332	198,619					201,788
Employment	15,112	15,219	15,507	15,533	0.2%	15,180	14,628	15,977	182,165					188,469
Unemployment	1,612	1,251	1,217	1,259	3.5%	1,371	1,138	1,832	16,454					13,319
Rate	9.6	7.6	7.3	7.5	2.7%	8.3	6.9	11.1						6.6
Washington County														
	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Labor Force	67,576	66,612	67,152	67,136	0.0%	67,065	65,954	68,362	804,785					816,609
Employment	60,131	60,236	60,573	60,281	-0.5%	60,308	59,084	61,793	723,698					750,944
Unemployment	7,445	6,376	6,579	6,855	4.2%	6,757	6,217	7,963	81,087					65,665
Rate	11.0	9.6	9.8	10.2	4.1%	10.1	9.4	11.9						8.0



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*Labor Related Economic Indicators by county are not seasonally adjusted.														
Incumbent Worker Training Maryland Business Works (MBW)														
MBW Indicators	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
Award Amount	\$57,619	\$88,118	\$55,547	\$38,834	-30.1%	99,363	36,270	182,951	1,192,354					\$651,121
Fully Canceled Projects									30					
Approved Projects	62	61	30	42	40.0%	58	30	84	693					453
# Employers	20	16	9	13	44.4%	26	9	51	315					235
# Trainees	213	367	87	184	111.5%	424	87	2,396	5,093					2,096
Average Cost	\$271	\$240	\$638	\$211	-66.9%	371	62	690	234					\$311
<b>Biotech:</b>														
Award Amount	\$0	\$1,555	\$0	\$0	0.0%	691	0	3,417	8,292					\$7,253
Approved Projects	0	0	0	0	0.0%	1	0	2	6					7
# Employers	0	1	0	0	0.0%	0	0	1	4					3
# Trainees	0	2	0	0	0.0%	1	0	6	15					52
Average Cost	\$0	\$778	\$0	\$0	0.0%	672	121	1,139	553					\$139
<b>Construction:</b>														
Award Amount	\$3,377	\$4,464	\$0	\$0	0.0%	4,411	0	12,051	52,927					\$33,970
Approved Projects	3	3	0	0	0.0%	2	0	5	29					51
# Employers	3	2	0	0	0.0%	2	0	3	20					29
# Trainees	6	8	0	0	0.0%	8	0	27	97					86
Average Cost	\$563	\$558	\$0	\$0	0.0%	560	80	1,389	546					\$395
<b>Green Industry:</b>														
Award Amount	\$4,741	\$4,464	\$1,941	\$885	-54.4%	3,439	885	7,080	41,264					0
Approved Projects	2	1	-1	5	-600.0%	4	-1	9	42					0
# Employers	1	1	-1	4	-500.0%	2	-1	6	26					0
# Trainees	5	5	3	2	-33.3%	6	2	18	70					0
Average Cost	\$948	\$893	\$647	\$443	-31.6%	671	182	1,180	589					0.0
MBW Indicators	Mar-10	Apr-10	May-10	Jun-10	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY09
<b>Other:</b>														
Award Amount	\$16,571	\$3,516	\$10,124	\$16,537	63.3%	16,585	3,516	44,658	199,020					\$128,141
Approved Projects	21	16	12	13	8.3%	15	8	30	183					48
# Employers	9	6	6	7	16.7%	9	6	19	111					90
# Trainees	33	47	25	111	344.0%	49	10	111	584					398
Average Cost	\$502	\$75	\$405	\$149	-63.2%	409	75	730	341					\$322
<b>Healthcare:</b>														
Award Amount	\$12,814	\$17,200	\$17,706	-\$8,347	-147.1%	22,195	-8,347	50,565	266,337					\$189,985
Approved Projects	24	19	9	12	33.3%	19	9	37	225					172
# Employers	6	3	1	0	-100.0%	5	0	18	63					53
# Trainees	126	128	53	17	-67.9%	262	17	2,191	3,146					864
Average Cost	\$102	\$134	\$334	-\$491	-247.0%	175	-491	498	85					\$220
<b>IT:</b>														
Award Amount	\$14,217	\$16,783	\$3,472	\$3,030	-12.7%	12,706	1,954	46,371	152,468					\$57,641
Approved Projects	6	10	2	2	0.0%	6	2	13	76					42
# Employers	1	2	1	0	-100.0%	3	0	10	37					27
# Trainees	15	25	6	10	66.7%	17	2	67	199					91
Average Cost	\$948	\$671	\$579	\$303	-47.6%	835	303	1,470	766					\$633
<b>Manufacturing:</b>														
Award Amount	\$5,899	\$40,136	\$22,304	\$26,729	19.8%	39,337	5,899	82,293	472,046					\$234,131
Approved Projects	6	12	8	10	25.0%	12	6	20	139					133
# Employers	0	1	2	2	0.0%	5	0	11	54					33
# Trainees	28	152	0	44	0.0%	82	0	152	982					605
Average Cost	\$211	\$264	\$0	\$607	0.0%	523	119	1,160	481					\$387



**State Stat**  
**Department of Labor, Licensing and Regulation**  
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**Quarterly Reporting**

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WORKFORCE DEVELOPMENT	Quarterly Reporting Periods					Fiscal Year to Date						Fiscal Comparison		
	Q4-09	Q1-10	Q2-10	Q3-10	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08	FY-09
<b>Federal Reporting Performance Indicators:</b>														
<b>Entered Employment Actuals</b>														
Economically Disadvantaged Adults Numerator	877	907	926	957	3.3%	930	907	957				1,023	875	883
Economically Disadvantaged (# of exiters)	1,130	1,175	1,215	1,274	4.9%	1,221	1,175	1,274				1,308	1,052	1,135
Dislocated Workers Numerator	963	930	926	886	-4.3%	914	886	930				1,031	868	967
Dislocated Workers Denominator (# of Exiters)	1,101	1,081	1,084	1,079	-0.5%	1,081	1,079	1,084				1,169	986	1,101
Labor Exchange Numerator	62,562	62,240	64,195	66,967	4.3%	64,467	62,240	66,967				46,446	57,419	62,562
Labor Exchange Denominator (# of Exiters)	105,007	110,352	120,581	132,425	9.8%	121,119	110,352	132,425				76,390	89,963	105,007
<b>Entered Employment Rate %</b>														
Economically Disadvantaged Adults	77.6%	77.2%	76.2%	75.1%	-1.4%	76.2%	75.1%	77.2%		67%	84%	78.2%	83.2%	77.8%
Dislocated Workers	87.5%	86.0%	85.4%	82.1%	-3.9%	84.5%	82.1%	86.0%		73%	91%	88.2%	88.0%	87.8%
Labor Exchange	60.0%	56.0%	53.0%	51.0%	-3.8%	53.3%	51.0%	56.0%		49%	61%	60.8%	64.0%	60.0%
<b>LX Entered Employment Data (By LWIA)</b>														
<b>Anne Arundel (AA)</b>														
Numerator	3,498	3,628	3,708	4,014	8.3%	3,783	3,628	4,014				2,609	3,549	3,498
Denominator	5,606	6,307	6,976	7,909	13.4%	7,064	6,307	7,909				4,316	5,590	5,606
Rate	62%	58%	53%	51%	-4.5%	54%	51%	58%				60%	63%	62%
<b>Baltimore City (BM)</b>														
Numerator	11,484	9,590	9,597	10,656	11.0%	9,948	9,590	10,656				9,999	11,959	11,484
Denominator	20,702	18,508	19,612	22,850	16.5%	20,323	18,508	22,850				17,935	20,277	20,702
Rate	55%	52%	49%	47%	-4.7%	49%	47%	52%				56%	59%	55%
<b>Baltimore County (BA)</b>														
Numerator	6,992	7,311	7,375	7,495	1.6%	7,394	7,311	7,495				5,110	6,719	6,992
Denominator	11,198	12,588	13,421	14,459	7.7%	13,489	12,588	14,459				7,913	10,013	11,198
Rate	62%	58%	55%	52%	-5.7%	55%	52%	58%				65%	67%	62%
<b>Frederick (FR)</b>														
Numerator	1,746	1,771	1,804	1,732	-4.0%	1,769	1,732	1,804				1,192	1,752	1,746
Denominator	2,717	2,878	3,101	3,214	3.6%	3,064	2,878	3,214				1,828	2,518	2,717
Rate	64%	62%	58%	54%	-7.4%	58%	54%	62%				65%	70%	64%
<b>Lower Shore (LS)</b>														
Numerator	2,799	2,536	2,614	2,765	5.8%	2,638	2,536	2,765				2,059	2,458	2,799
Denominator	4,636	4,348	4,707	5,185	10.2%	4,747	4,348	5,185				3,388	3,853	4,636
Rate	60%	58%	56%	53%	-4.0%	56%	53%	58%				61%	64%	60%
<b>Montgomery County (MG)</b>														
Numerator	5,510	5,815	5,958	6,043	1.4%	5,939	5,815	6,043				3,356	5,212	5,510
Denominator	9,313	10,230	11,147	12,080	8.4%	11,152	10,230	12,080				5,221	8,293	9,313
Rate	59%	57%	53%	50%	-6.4%	53%	50%	57%				64%	63%	59%
<b>Mid Maryland (MM)</b>														
Numerator	3,794	3,935	4,356	4,577	5.1%	4,289	3,935	4,577				3,423	3,643	3,794
Denominator	6,004	6,683	7,716	8,604	11.5%	7,668	6,683	8,604				5,167	5,218	6,004
Rate	63%	59%	56%	53%	-5.8%	56%	53%	59%				66%	70%	63%
<b>Prince George's County (PG)</b>														
Numerator	5,217	5,189	5,615	5,652	0.7%	5,485	5,189	5,652				2,619	4,318	5,217
Denominator	8,880	9,412	10,856	11,446	5.4%	10,571	9,412	11,446				4,233	6,945	8,880
Rate	59%	55%	52%	49%	-4.5%	52%	49%	55%				62%	62%	59%
<b>Southern Maryland (SM)</b>														
Numerator	3,122	3,218	3,337	3,259	-2.3%	3,271	3,218	3,337				2,023	2,655	3,122
Denominator	5,217	5,602	6,299	6,462	2.6%	6,121	5,602	6,462				3,283	3,991	5,217
Rate	60%	57%	53%	50%	-4.8%	54%	50%	57%				62%	67%	60%
<b>Susquehanna (SQ)</b>														
Numerator	3,125	2,396	2,833	2,718	-4.1%	2,649	2,396	2,833				2,844	2,968	3,125
Denominator	4,888	3,968	5,087	5,171	1.7%	4,742	3,968	5,171				4,645	4,300	4,888
Rate	64%	60%	56%	53%	-5.6%	56%	53%	60%				61%	69%	64%
<b>Upper Shore (US)</b>														
Numerator	1,691	1,718	1,812	1,920	6.0%	1,817	1,718	1,920				1,104	1,479	1,691
Denominator	2,998	3,254	3,547	3,898	9.9%	3,566	3,254	3,898				1,865	2,369	2,998
Rate	56%	53%	51%	49%	-3.6%	51%	49%	53%				59%	62%	56%
<b>Western Maryland (WM)</b>														
Numerator	5,475	5,037	5,010	5,289	5.6%	5,112	5,010	5,289				3,839	4,838	5,475
Denominator	9,025	8,849	9,241	10,375	12.3%	9,488	8,849	10,375				6,358	7,369	9,025
Rate	61%	57%	54%	51%	-6.0%	54%	51%	57%				60%	66%	61%



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Virtual Office (VO)															
Numerator	8,109	10,096	10,176	10,847	6.6%	10,373	10,096	10847					6,269	5,869	8,109
Denominator	13,823	17,725	18,871	20,772	10.1%	19,123	17,725	20772					10,238	9,227	13,823
Rate	59%	57%	54%	52%	-3.2%	54%	52%	57%					61%	64%	59%
<b>Employment Retention Actuals</b>	<b>Q4-09</b>	<b>Q1-10</b>	<b>Q2-10</b>	<b>Q3-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY-09</b>	
Economically Disadvantaged Adults Numerator	1,059	1,005	1,030	1,092	6.0%	1,042	1,005	1092				1,235	1,023	1,063	
exitors)	1,224	1,172	1,210	1,279	5.7%	1,220	1,172	1279				1,431	1,251	1,228	
Dislocated Workers Numerator	900	948	944	913	-3.3%	935	913	948				1,003	945	901	
Dislocated Workers Denominator (# Employed at Exit)	999	1,055	1,059	1,029	-2.8%	1,048	1,029	1059				1,128	1,065	998	
Labor Exchange Numerator	64,546	64,496	64,690	64,346	-0.5%	64,511	64,346	64690				40,596	63,271	64,546	
Labor Exchange Denominator (# Employed at Exit)	81,066	81,727	82,980	83,047	0.1%	82,585	81,727	83047				50,577	77,030	81,066	
<b>Employment Retention Rate %</b>	<b>Q4-09</b>	<b>Q1-10</b>	<b>Q2-10</b>	<b>Q3-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY-09</b>	
Economically Disadvantaged Adults	86.5%	85.8%	85.1%	85.4%	0.4%	85.4%	85.1%	85.8%		67%	84%	86.3%	81.8%	86.6%	
Dislocated Workers	90.1%	89.9%	89.1%	88.7%	-0.4%	89.2%	88.7%	89.9%		71%	89%	88.9%	88.7%	90.3%	
Labor Exchange	80.0%	79.0%	78.0%	78.0%	0.0%	78.3%	78.0%	79.0%		81%		80.3%	82.0%	80.0%	
<b>LX Employment Retention (by LWIA)</b>	<b>Q4-09</b>	<b>Q1-10</b>	<b>Q2-10</b>	<b>Q3-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>		<b>FY07</b>	<b>FY08</b>	<b>FY-09</b>	
Anne Arundel (AA)															
Numerator	3,366	3,329	3,398	3,285	-3.3%	3,337	3,285	3398				2,783	3,452	3,366	
Denominator	4,238	4,273	4,446	4,370	-1.7%	4,363	4,273	4446				3,451	4,186	4,238	
Rate	79%	78%	76%	75%	-1.6%	77%	75%	78%				81%	82%	79%	
Baltimore City (BM)															
Numerator	11,473	9,406	9,277	9,659	4.1%	9,447	9,277	9659				8,066	12,264	11,473	
Denominator	15,287	12,723	12,657	13,265	4.8%	12,882	12,657	13265				10,615	15,805	15,287	
Rate	75%	74%	73%	73%	-0.7%	73%	73%	74%				76%	78%	75%	
Baltimore County (BA)															
Numerator	6,688	6,924	6,797	6,454	-5.0%	6,725	6,454	6924				3,682	6,649	6,688	
Denominator	8,039	8,452	8,440	8,123	-3.8%	8,338	8,123	8452				4,420	7,800	8,039	
Rate	83%	82%	81%	79%	-1.3%	81%	79%	82%				83%	85%	83%	
Frederick (FR)															
Numerator	1,975	2,155	1,916	1,737	-9.3%	1,936	1,737	2155				1,014	1,832	1,975	
Denominator	2,393	2,649	2,353	2,154	-8.5%	2,385	2,154	2649				1,197	2,160	2,393	
Rate	83%	81%	81%	81%	-1.0%	81%	81%	81%				85%	85%	83%	
Lower Shore (LS)															
Numerator	2,842	2,573	2,734	2,972	8.7%	2,760	2,573	2972				2,023	2,991	2,842	
Denominator	3,678	3,361	3,616	3,908	8.1%	3,628	3,361	3908				2,510	3,742	3,678	
Rate	77%	77%	76%	76%	0.6%	76%	76%	77%				81%	80%	77%	
Montgomery County (MG)															
Numerator	5,355	5,563	5,604	5,625	0.4%	5,597	5,563	5625				1,878	5,893	5,355	
Denominator	6,698	6,977	7,142	7,222	1.1%	7,114	6,977	7222				2,311	7,124	6,698	
Rate	80%	80%	78%	78%	-0.7%	78%	78%	79%				81%	83%	80%	
Mid Maryland (MM)															
Numerator	3,766	3,756	3,889	3,994	2.7%	3,880	3,756	3994				2,698	4,511	3,766	
Denominator	4,452	4,508	4,728	4,861	2.8%	4,699	4,508	4861				3,162	5,246	4,452	
Rate	85%	83%	82%	82%	-0.1%	83%	82%	83%				85%	86%	85%	
Prince George's County (PG)															
Numerator	4,858	4,954	5,184	5,251	1.3%	5,130	4,954	5251				2,109	3,640	4,858	
Denominator	6,093	6,338	6,678	6,780	1.5%	6,599	6,338	6780				2,669	4,421	6,093	
Rate	80%	78%	78%	77%	-0.2%	78%	77%	78%				79%	82%	80%	
Southern Maryland (SM)															
Numerator	2,925	3,122	3,063	3,039	-0.8%	3,075	3,039	3122				1,471	2,720	2,925	
Denominator	3,626	3,925	3,912	3,866	-1.2%	3,901	3,866	3925				1,805	3,256	3,626	
Rate	81%	80%	78%	79%	0.4%	79%	79%	80%				81%	84%	81%	
Susquehanna (SQ)															
Numerator	3,381	2,869	3,165	2,827	-10.7%	2,954	2,827	3165				2,385	3,568	3,381	
Denominator	4,149	3,533	4,000	3,614	-9.7%	3,716	3,533	4000				2,975	4,285	4,149	
Rate	81%	81%	79%	78%	-1.1%	80%	78%	81%				80%	83%	81%	
Upper Shore (US)															
Numerator	1,795	1,748	1,646	1,556	-5.5%	1,650	1,556	1748				887	1,466	1,795	
Denominator	2,337	2,261	2,149	2,037	-5.2%	2,149	2,037	2261				1,116	1,802	2,337	
Rate	77%	77%	77%	76%	-0.3%	77%	76%	77%				79%	81%	77%	
Western Maryland (WM)															



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Numerator	6,125	5,807	5,658	5,830	3.0%	5,765	5,658	5830				4,512	5,636	6,125
Denominator	7,708	7,414	7,385	7,640	3.5%	7,480	7,385	7640				5,644	6,860	7,708
Rate	79%	78%	77%	76%	-0.4%	77%	76%	78%				80%	82%	79%
Virtual Office (VO)														
Numerator	9,997	12,290	12,359	12,119	-1.9%	12,256	12,119	12359				7,088	8,649	9,997
Denominator	12,368	15,313	15,474	15,207	-1.7%	15,331	15,207	15474				8,702	10,343	12,368
Rate	81%	80%	80%	80%	-0.2%	80%	80%	80%				81%	84%	81%
<b>Average Six Month Earnings</b>	<b>Q4-09</b>	<b>Q1-10</b>	<b>Q2-10</b>	<b>Q3-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY-09</b>
Economically disadvantaged adults numerator	14,381,785	13,868,130	13,759,425	14,865,941	8.0%	14,164,499	13,759,425	14865941				14,297,221	11,852,905	14,495,872
Employed at Exit)	1,018	966	984	1,041	5.8%	997	966	1041				1,182	968	1,027
Dislocated Workers Numerator	14,283,242	14,636,031	14,546,683	13,949,754	-4.1%	14,377,489	13,949,754	14636031				14,950,666	13,953,199	14,330,794
Dislocated Workers Denominator (# Employed at Exit)	875	911	910	870	-4.4%	897	870	911				960	888	877
Labor Exchange Numerator	905,330,501	923,805,014	915,952,063	928,328,116	1.4%	922,695,064	915,952,063	928328116				509,588,801	870,937,474	905,330,501
Labor Exchange Denominator (# Employed at Exit)	64,387	64,346	64,543	64,211	-0.5%	64,367	64,211	64543				40,493	63,160	64,387
<b>Average Six Month Earnings</b>	<b>Q4-09</b>	<b>Q1-10</b>	<b>Q2-10</b>	<b>Q3-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY-09</b>
Economically Disadvantaged Adults	\$14,128	\$14,356	\$13,983	\$14,280	2.1%	\$14,207	\$13,983	\$14,356		\$10,480	\$13,100	\$12,096	\$12,245	\$14,115
Dislocated Workers	\$16,324	\$16,066	\$15,985	\$16,034	0.3%	\$16,029	\$15,985	\$16,066		\$13,268	\$16,585	\$15,574	\$15,731	\$16,341
Labor Exchange	\$14,061	\$14,357	\$14,191	\$14,458	1.9%	\$14,335	\$14,191	\$14,458		\$10,800	\$13,500	\$12,585	\$13,789	\$14,061
<b>LX Average Six Month Earnings (By LWIA)</b>	<b>Q4-09</b>	<b>Q1-10</b>	<b>Q2-10</b>	<b>Q3-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY-09</b>
Anne Arundel (AA)	\$14,821	\$14,634	\$13,915	\$13,692	-1.6%	\$14,080	\$13,692	\$14,634				\$14,207	\$15,142	\$14,821
Baltimore City (BM)	\$10,970	\$11,150	\$11,213	\$11,434	2.0%	\$11,266	\$11,150	\$11,434				\$9,732	\$10,514	\$10,970
Baltimore County (BA)	\$15,831	\$15,590	\$15,520	\$15,695	1.1%	\$15,602	\$15,520	\$15,695				\$14,088	\$15,395	\$15,831
Frederick (FR)	\$16,584	\$16,567	\$16,127	\$16,362	1.5%	\$16,352	\$16,127	\$16,567				\$15,904	\$16,529	\$16,584
Lower Shore (LS)	\$9,715	\$10,195	\$9,946	\$10,071	1.3%	\$10,071	\$9,946	\$10,195				\$9,450	\$10,006	\$9,715
Montgomery County (MG)	\$15,749	\$15,946	\$15,621	\$16,177	3.6%	\$15,915	\$15,621	\$16,177				\$16,533	\$16,461	\$15,749
Mid Maryland (MM)	\$20,201	\$20,049	\$19,574	\$19,772	1.0%	\$19,798	\$19,574	\$20,049				\$17,303	\$18,867	\$20,201
Prince George's County (PG)	\$15,546	\$15,937	\$15,729	\$16,347	3.9%	\$16,004	\$15,729	\$16,347				\$14,042	\$15,384	\$15,546
Southern Maryland (SM)	\$15,200	\$15,680	\$15,746	\$15,949	1.3%	\$15,792	\$15,680	\$15,949				\$13,423	\$14,930	\$15,200
Susquehanna (SQ)	\$15,205	\$16,185	\$15,601	\$15,645	0.3%	\$15,810	\$15,601	\$16,185				\$13,715	\$14,690	\$15,205
Upper Shore (US)	\$12,168	\$12,395	\$12,242	\$12,414	1.4%	\$12,350	\$12,242	\$12,414				\$10,610	\$11,285	\$12,168
Western Maryland (WM)	\$11,017	\$11,066	\$10,979	\$11,155	1.6%	\$11,067	\$10,979	\$11,155				\$9,918	\$10,638	\$11,017
Virtual Office (VO)	\$14,455	\$14,509	\$14,417	\$15,056	4.4%	\$14,661	\$14,417	\$15,056				\$12,943	\$13,989	\$14,455
<b>Youth Focused Goals</b>	<b>Q4-09</b>	<b>Q1-10</b>	<b>Q2-10</b>	<b>Q3-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY-09</b>
Attainment of a High School Diploma, Degree, or	72.8%	67.6%	72.6%	71.0%	-2.2%	70.4%	67.6%	72.6%		53%	66%	62.6%	73.9%	71.5%
Placement in Unsubsidized Employment or Education	69.7%	71.2%	69.8%	69.0%	-1.1%	70.0%	69.0%	71.2%		50%	63%	64.6%	72.2%	71.2%
<b>One-Stop Demographics</b>	<b>Q4-09</b>	<b>Q1-10</b>	<b>Q2-10</b>	<b>Q3-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>		<b>FY07</b>	<b>FY08</b>	<b>FY-09</b>
Total Maryland residents who received workforce services	179,688	197,872	208,456	213,251	2.3%	206,526	197,872	213251				126,171	137,840	179,688
Anne Arundel (AA)	11,099	13,609	15,067	15,869	5.3%	14,848	13,609	15869				7,108	6,706	11,099
Baltimore City (BM)	29,534	30,015	31,070	32,683	5.2%	31,256	30,015	32683				25,424	27,064	29,534
Baltimore County (BA)	18,305	22,663	23,434	23,784	1.5%	23,294	22,663	23784				12,478	13,384	18,305
Frederick (FR)	4,295	5,477	6,037	6,228	3.2%	5,914	5,477	6228				3,268	4,085	4,295
Lower Shore (LS)	7,177	6,776	7,303	7,916	8.4%	7,332	6,776	7916				5,164	6,113	7,177
Montgomery County (MG)	15,296	16,229	16,982	16,746	-1.4%	16,652	16,229	16982				12,102	11,678	15,296
Mid Maryland (MM)	11,234	12,400	13,163	13,364	1.5%	12,976	12,400	13364				6,858	7,339	11,234
Prince George's County (PG)	14,900	16,863	19,128	19,703	3.0%	18,565	16,863	19703				8,292	11,212	14,900
Southern Maryland (SM)	8,258	9,006	9,416	9,174	-2.6%	9,199	9,006	9416				5,061	6,413	8,258
Susquehanna (SQ)	6,725	5,893	7,955	7,943	-0.2%	7,264	5,893	7955				5,336	6,494	6,725
Upper Shore (US)	4,682	5,600	5,800	6,377	9.9%	5,926	5,600	6377				3,269	3,770	4,682
Western Maryland (WM)	15,108	14,875	15,157	15,763	4.0%	15,265	14,875	15763				10,925	13,076	15,108
Virtual Office (VO)	33,075	38,466	37,944	37,701	-0.6%	38,037	37,701	38466				20,886	20,506	33,075
<b>One-Stop Demographics</b>	<b>Q4-09</b>	<b>Q1-10</b>	<b>Q2-10</b>	<b>Q3-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>		<b>FY07</b>	<b>FY08</b>	<b>FY-09</b>
services	141,701	151,345	167,205	171,924	2.8%	163,491	151,345	171924				101,012	115,077	141,701
Anne Arundel (AA)	10,800	13,072	14,796	15,603	5.5%	14,490	13,072	15603				6,886	6,609	10,800
Baltimore City (BM)	28,492	28,638	30,513	31,892	4.5%	30,348	28,638	31892				24,264	26,399	28,492
Baltimore County (BA)	17,853	21,721	22,978	23,375	1.7%	22,691	21,721	23375				12,027	13,231	17,853
Frederick (FR)	4,063	5,076	5,884	6,087	3.5%	5,682	5,076	6087				3,090	3,960	4,063
Lower Shore (LS)	6,816	6,351	7,209	7,768	7.8%	7,109	6,351	7768				4,879	5,960	6,816
Montgomery County (MG)	14,962	15,531	16,655	16,388	-1.6%	16,191	15,531	16655				11,804	11,583	14,962
Mid Maryland (MM)	10,999	11,957	13,000	13,224	1.7%	12,727	11,957	13224				6,551	7,251	10,999
Prince George's County (PG)	14,309	15,983	18,556	19,097	2.9%	17,879	15,983	19097				7,823	10,984	14,309
Southern Maryland (SM)	8,023	8,501	9,274	9,032	-2.6%	8,936	8,501	9274				4,818	6,287	8,023



**State Stat**  
**Department of Labor, Licensing and Regulation**  
**Division of Workforce Development**  
**Quarterly Reporting**

Susquehanna (SQ)	6,186	5,213	7,597	7,590	-0.1%	6,800	5,213	7597				5,082	6,248	6,186
Upper Shore (US)	4,524	5,258	5,680	6,248	10.0%	5,729	5,258	6248				3,146	3,659	4,524
Western Maryland (WM)	14,674	14,044	15,063	15,620	3.7%	14,909	14,044	15620				10,642	12,906	14,674
Total Veterans receiving workforce services	15,264	16,063	16,662	16,676	0.1%	16,467	16,063	16676				11,853	12,795	15,264
Disclosed)	10,189	10,815	11,350	11,536	1.6%	11,234	10,815	11536				7,748	8,990	10,189
<b>GENDER</b>	<b>Q4-09</b>	<b>Q1-10</b>	<b>Q2-10</b>	<b>Q3-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>		<b>FY07</b>	<b>FY08</b>	<b>FY-09</b>
Male	81,696	93,422	101,701	106,355	4.6%	100,493	93,422	106355				53,391	60,979	81,696
Female	77,771	88,566	95,082	99,999	5.2%	94,549	88,566	99999				53,985	60,471	77,771
Blank	20,221	15,884	11,673	6,897	-40.9%	11,485	6,897	15884				18,795	16,390	20,221
<b>RACE</b>	<b>Q4-09</b>	<b>Q1-10</b>	<b>Q2-10</b>	<b>Q3-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>		<b>FY07</b>	<b>FY08</b>	<b>FY-09</b>
African American	68,008	74,791	77,924	79,556	2.1%	77,424	74,791	79556				52,266	57,456	68,008
White	60,139	66,983	71,454	72,644	1.7%	70,360	66,983	72644				35,012	40,133	60,139
Hispanic	7,362	7,787	8,169	7,981	-2.3%	7,979	7,787	8169				4,880	6,009	7,362
Pacific Islander	399	453	455	493	8.4%	467	453	493				270	289	399
Asian	2,889	3,225	3,438	3,491	1.5%	3,385	3,225	3491				1,570	1,799	2,889
Other	5,130	5,703	6,032	6,190	2.6%	5,975	5,703	6190				3,007	3,502	5,130
<b>EDUCATION</b>	<b>Q4-09</b>	<b>Q1-10</b>	<b>Q2-10</b>	<b>Q3-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>		<b>FY07</b>	<b>FY08</b>	<b>FY-09</b>
No School	601	631	667	697	4.5%	665	631	697				696	580	601
Elementary School	17,874	21,005	21,693	21,912	1.0%	21,537	21,005	21912				15,589	15,202	17,874
Some College/Vocational/Technical School	44,049	48,363	51,484	53,256	3.4%	51,034	48,363	53256				26,577	29,903	44,049
BA/BS Degree	22,941	26,007	27,872	28,301	1.5%	27,393	26,007	28301				11,566	13,113	22,941
Some Graduate School	8,724	9,885	10,752	10,962	2.0%	10,533	9,885	10962				4,581	4,807	8,724
High School Diploma	62,665	67,208	69,774	71,263	2.1%	69,415	67,208	71263				45,527	47,458	62,665
GED	12,121	13,158	13,950	14,301	2.5%	13,803	13,158	14301				7,133	8,211	12,121
AA Degree	9,285	10,120	10,742	11,094	3.3%	10,652	10,120	11094				5,095	6,119	9,285

\* Totals above are blacked out because the quarterly data is cumulative.

**Federal Reporting Common Measures Definitions**

<b>Entered Employment Rate-</b> of those who are not employed at the date of participation; the # of adult participants who are employed in the first quarter after the exit quarter / # adult participants who exit during the quarter
<b>Employment Retention Rate-</b> Of those who are employed in the first quarter after the exit quarter: # of adult participants who are employed in both the second and third quarters after the exit quarter / # of adult participants who exit during the quarter
<b>Average Earnings-</b> Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: Total earnings in the second plus the total earnings in the third quarters after the exit quarter / # of adult participants who exit during the quarter
<b>Placement in Employment or Education-</b> Of those who are not in post-secondary education or employment (including the military) at the date of participation: # of youth participants who are in employment (including the military) or enrolled in post-secondary education and/or advanced training, occupational skills training in the first quarter after the exit quarter / # of youth participants who exit during the quarter
<b>Attainment of a Degree or Certificate-</b> Of those enrolled in education (at the date of participation or at any point during the program): # of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter / # of youth participants who exit during the quarter
<b>Literacy and Numeracy Gains-</b> Of those out-of-school youth who are basic skills deficient, Number of youth participants who increase one or more educational functioning levels / Number of youth who completed a year of participation (based on date of 1st



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Division of Unemployment Insurance**  
**Monthly Report**

Volume 3 Number 14  
 Reporting Period June, 2010

UNEMPLOYMENT INSURANCE FOR 6-30-10	Reporting Periods					Avg	Fiscal Year To Date						
	Mar-10	Apr-10	May-10	June-10	% Change		Min	Max	Total	Target	FY07	FY08	FY09
<b>ISSUANCES AND DETERMINATIONS</b>													
<b>New Claims Filed - Total</b>	32,851	29,050	26,301	33,727	28.2%	33,919	26,301	49,008	407,026		211,233	243,281	379,609
<b>New Claims Filed - UI</b>	32,517	28,738	25,997	33,276	28.0%	33,568	25,997	48,693	402,813				375,917
<b>New Claims Filed - UCFE</b>	198	155	180	274	52.2%	212	153	274	2,541				2,251
<b>New Claims Filed - UCX</b>	136	157	124	177	42.7%	139	106	177	1,672				1,441
<b>Persons Currently Drawing UI Benefits</b>	72,846	65,527	61,271	63,104	3.0%	71,844	61,271	80,538			35,719	41,309	67,919
<b>New EUC Claims Filed - Total</b>	8,409	7,909	7,586	2,914	-61.6%	8,215	2,914	10,396	98,585				
<b>Dollars Paid in Benefits (in millions \$\$\$)</b>	104.7	74.3	66.7	79.1	18.6%	82.5	67	105	990		403	507	918
<b>Trust Fund Balance (in million \$\$\$)</b>	10	78	521	456	-12.5%	239	10	521	456	900	1,058	986	288
<b>FUA Loan Advance to Trust Fund (in millions \$\$\$)</b>	102	134	134	134	0.0%	105	19	134	134				
# of First UI Checks issued - Regular UI	14,940	11,147	9,925	11,747	18.4%	13,889	9,925	21,030	166,666		84,681	103,693	175,340
# of First UI Checks issued - Ex. Fed Employees	64	57	61	59	-3.3%	55	36	68	660		581	504	293
# of First UI Checks issued - Ex Military	100	80	83	94	13.3%	81	59	100	969		794	723	815
% of claims filed via the Internet	40%	35%	37%	41%	10.8%	45.2%	35.0%	51.9%	45.2%		18.6%	18.5%	42.7%
Final Payments	8,074	7,422	6,964	7,414	6.5%	8,155	6,782	10,827	97,855		30,171	35,502	65,162
% of First UI Checks Issued <21 days – Regular UI <b>DLA = 87%</b>	86.0%	88.0%	88.0%	90.0%	2.3%	86.7%	82.0%	90.0%	86.7%	87%	94.1%	93.7%	91.2%
% of First UI Checks Issued <21 days – Ex-Fed. Emp. <b>DLA = 70%</b>	73.0%	70.0%	77.0%	89.0%	15.6%	77.9%	58.0%	90.0%	77.9%	70%	88.9%	91.3%	84.6%
% of First UI Checks Issued <21 days – Ex-Military <b>DLA = 87%</b>	96.0%	96.0%	90.0%	95.0%	5.6%	93.4%	86.0%	96.9%	93.4%	87%	96.0%	93.8%	96.0%
# Determinations [nonmonetary e.g. quit/fired]	36,998	29,368	24,551	24,811	1.1%	30,456	24,551	36,998	365,474		278,665	315,707	405,532
% of Determinations issued in 21 days of issue detection <b>DLA = 80%</b>	91.7%	92.7%	92.6%	91.9%	-0.8%	83.4%	70.7%	92.7%	83.4%	80%	93.3%	88.4%	84.7%
# Open Employer Accounts	139,095	139,266	139,581	138,919	-0.5%	139,244	138,579	141,669	139,244				



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Division of Unemployment Insurance**

Volume 3 Number 14  
 Reporting Period: June, 2010

UNEMPLOYMENT INSURANCE FOR 6-30-10 FEDERAL REVIEW - QUARTERLY	Reporting Periods					% Change	Fiscal Year To Date						
	Q4-09	Q1-10	Q2-10	Q3-10	Q4-10		Avg	Min	Max	Total	Target	FY07	FY08
						Fiscal Year	To Date	by Quarters					
Exhaustion rate-% of people who rec'd all 26 weeks	43.3%	46.7%	49.5%	52.3%		-100.0%	49.5%	46.7%	52.3%			31.5%	33.6%
Average duration of receipt of benefits (in weeks)	15.8	16.6	17.6	19.6		-100.0%	17.9	16.6	19.6			14.7	15.2
% of determinations passing Federal Review - quality/accuracy <b>DLA = 75%</b>	75.2%	82.0%	85.0%	81.0%		-100.0%	82.7%	81.0%	85.0%		75%	83.2%	82.9%
# of employer status determinations completed	4,165	3,860	3,326	4,250	3,986	-6.2%	3,856	3,326	4,250	15,422		21,368	19,465
% of determinations completed <180 days of establishment <b>DLA = 80%</b>	91.6%	93.7%	93.7%	91.7%	92.2%	0.5%	92.8%	91.7%	93.7%		80%	82.5%	86.1%
# of detectable/recoverable overpayments established	12,248	12,706	11,898	14,856	14,225	-4.2%	13,421	11,898	14,856	53,685		26,536	23,224
% of overpayments established for recovery <b>DLA = 55%</b>	96.10%	94.90%	129.00%	116.00%	103.56%	-10.7%	110.9%	94.9%	129.0%		55%	78.5%	88.4%
\$ of overpayments established	10,225,217	11,188,623	10,731,414	12,665,498	11,778,104	-7.0%	11,590,910	10,731,414	12,665,498	46,363,639			
\$ of overpayments recovered	4,415,014	3,899,019	3,392,778	5,335,791	4,940,863	-7.4%	4,392,113	3,392,778	5,335,791	17,568,451			
\$ of overpayment due to fraud	3,249,000	3,339,805	3,297,050	3,833,552	3,425,301	-10.6%	3,473,927	3,297,050	3,833,552	13,895,708			
% of overpayments per total benefit payout	3.6%	4.3%	4.6%	4.6%	5.4%	17.4%	4.7%	4.3%	5.4%				
\$ UI Overpayments - Total Outstanding Balance	61,559,470	66,880,013	71,039,381	76,531,979	81,165,874	6.1%	73,904,312	66,880,013	81,165,874				
\$ of employer taxes deposited into Clearing Acct.	233.7	67.9	43	37.4	495.6	1225.1%	\$161.0	\$37.4	\$495.6	\$643.9		\$395M	\$415M
# of employers audited	697	513	737	672	725	7.9%	662	513	737	2,647	700/280	2,841	3,484
% of employers audited	2.0%	1.4%	2.1%	1.9%	2.1%	8.2%	1.9%	1.4%	2.1%		2%	2.1%	2.4%

Note: % = Federal {USDOL} Desired Level of Achievement (DLA) figure



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Division of Unemployment Insurance**

<b>FY09</b>
41.8%
15.6
76.9%
16,895
93.1%
40,222
94.3%
35,085,370
16,235,784
11,835,221
4.0%
61,559,470
\$371.3M
3,548
2.5%



## State Stat

### Department of Labor, Licensing and Regulation

### Division of Unemployment Insurance Monthly Time Lapse Report

UNEMPLOYMENT INSURANCE FOR 6-30-10						Fiscal Year To Date								
	ISSUANCES AND DETERMINATIONS	Mar-10	Apr-10	May-10	June-10	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
<b>Towson Claim Center - UI - First Pays</b>	2,879	2,043	1,839	2,204	19.8%	2,740	1,839	4,268	32,875					
<b>UI - Claims Paid&lt; 21</b>	2,529	1,834	1,609	1,992	23.8%	2,416	1,609	3,902	28,995					
<b>UI - %</b>	88%	90%	87%	90%	3.3%	88.1%	85.2%	91.4%	88.2%	87%				
<b>UCFE - First Pays</b>	9	5	7	5	-28.6%	8	4	11	90					
<b>UCFE - Claims Paid&lt;</b>	6	4	5	5	0.0%	6	1	8	67					
<b>UCFE - %</b>	67%	80%	71%	100%	40.0%	73.1%	25.0%	100.0%	74.4%	70%				
<b>UCX - First Pays</b>	18	12	13	11	-15.4%	14	6	26	166					
<b>UCX - Claims Paid&lt; 21</b>	18	12	13	11	-15.4%	13	5	24	160					
<b>UCX - %</b>	100%	100%	100%	100%	0.0%	95.9%	83.3%	100.0%	96.4%	87%				
<b>College Park Claim Center - UI - First Pays</b>	2,350	1,817	1,735	2,105	21.3%	2,351	1,735	3,437	28,207					
<b>UI - Claims Paid&lt; 21</b>	2,087	1,615	1,579	1,904	20.6%	2,051	1,579	3,096	24,617					
<b>UI - %</b>	89%	89%	91%	90%	-0.6%	87.2%	81.7%	91.0%	87.3%	87%				
<b>UCFE - First Pays</b>	4	4	4	3	-25.0%	4	1	8	49					
<b>UCFE - Claims Paid&lt;</b>	2	2	4	2	-50.0%	3	1	7	36					
<b>UCFE - %</b>	50%	50%	100%	67%	-33.3%	72.4%	50.0%	100.0%	73.5%	70%				
<b>UCX - First Pays</b>	17	17	9	21	133.3%	14	9	21	169					
<b>UCX - Claims Paid&lt; 21</b>	16	16	9	20	122.2%	13	9	20	160					
<b>UCX - %</b>	94%	94%	100%	95%	-4.8%	94.8%	86.7%	100.0%	94.7%	87%				
<b>Cumberland Claim Center - UI - First Pays</b>	2,526	1,761	1,626	1,872	15.1%	2,356	1,626	4,013	28,270					
<b>UI - Claims Paid&lt; 21</b>	2,173	1,551	1,438	1,712	19.1%	2,049	1,283	3,606	24,584					
<b>UI - %</b>	86%	88%	88%	91%	3.4%	86.7%	78.3%	91.5%	87.0%	87%				
<b>UCFE - First Pays</b>	26	13	13	21	61.5%	18	9	26	213					
<b>UCFE - Claims Paid&lt;</b>	21	9	9	20	122.2%	14	8	21	168					
<b>UCFE - %</b>	81%	69%	69%	95%	37.6%	78.8%	50.0%	95.2%	78.9%	70%				
<b>UCX - First Pays</b>	25	19	21	15	-28.6%	21	15	26	246					
<b>UCX - Claims Paid&lt; 21</b>	23	19	18	15	-16.7%	19	12	25	227					
<b>UCX - %</b>	92%	100%	86%	100%	16.7%	91.9%	78.9%	100.0%	92.3%	87%				
<b>Balt. Metro Claim Center - UI - First Pays</b>	2,125	1,629	1,270	1,697	33.6%	2,022	1,270	3,004	24,262					
<b>UI - Claims Paid&lt; 21</b>	1,741	1,413	1,117	1,508	35.0%	1,712	1,117	2,643	20,542					
<b>UI - %</b>	82%	87%	88%	89%	1.0%	84.7%	80.5%	88.9%	84.7%	87%				
<b>UCFE - First Pays</b>	4	13	10	8	-20.0%	7	4	13	89					
<b>UCFE - Claims Paid&lt;</b>	3	8	9	8	-11.1%	6	3	10	72					
<b>UCFE - %</b>	75%	62%	90%	100%	11.1%	82.9%	50.0%	100.0%	80.9%	70%				
<b>UCX - First Pays</b>	14	14	16	19	18.8%	15	10	20	176					
<b>UCX - Claims Paid&lt; 21</b>	13	13	14	19	35.7%	14	8	20	167					
<b>UCX - %</b>	93%	93%	88%	100%	14.3%	93.9%	80.0%	100.0%	94.9%	87%				
<b>Salisbury Claim Center - UI - First Pays</b>	2,362	1,769	1,536	1,577	2.7%	2,067	1,503	3,317	24,799					
<b>UI - Claims Paid&lt; 21</b>	2,013	1,556	1,319	1,391	5.5%	1,782	1,170	3,018	21,382					
<b>UI - %</b>	85%	88%	86%	88%	2.7%	85.8%	77.8%	91.0%	86.2%	87%				
<b>UCFE - First Pays</b>	9	12	19	10	-47.4%	10	6	19	125					
<b>UCFE - Claims Paid&lt;</b>	6	10	14	7	-50.0%	8	5	14	101					
<b>UCFE - %</b>	67%	83%	74%	70%	-5.0%	80.5%	62.5%	100.0%	80.8%	70%				
<b>UCX - First Pays</b>	17	13	22	21	-4.5%	12	6	22	149					
<b>UCX - Claims Paid&lt; 21</b>	17	12	19	18	-5.3%	11	5	19	134					
<b>UCX - %</b>	100%	92%	86%	86%	-0.8%	91.2%	83.3%	100.0%	89.9%	87%				



## StateStat

### Department of Labor, Licensing and Regulation

### Governor's Workforce Investment Board

GOVERNOR'S WORKFORCE INVESTMENT BOARD	REPORTING PERIODS					2010 Fiscal Year to Date					Fiscal Year Comparison
	Mar 10	Apr 10	May 10	Jun-10	%	Avg	Min	Max	Total	Target	FY09
<b>Stakeholders Participating</b>											
<b>Total #</b>	397	284	187	57	-69.5%	224.4	57	526	2693	890	1485
Aerospace	9	2	17	5	-70.6%	9.3	0	45	112	120	121
Bioscience	0	0	0	0	0.0%	0.0	0	0	0	50	15
Construction	17	0	0	20	0.0%	13.8	0	44	166	120	129
Education	0	0	0	0	0.0%	0.3	0	3	4	50	10
Energy	38	0	82	0	-100.0%	47.7	0	130	572	120	435
Hospitality and Tourism	0	2	0	0	0.0%	0.2	0	2	2	50	2
Healthcare	68	51	0	0	0.0%	25.3	0	79	304	120	142
Information Technology	3	70	0	0	0.0%	26.3	0	208	315	120	117
Manufacturing	2	30	30	32	6.7%	38.8	0	195	465	120	263
Retail trade											
Transportation/ warehousing	0	9	8	0	-100.0%	3.6	0	9	43	20	26
GWIB Conferences	260	120	50	0	-100%	59	0	260	710		225
<b>Industry Initiatives</b>	<b>Mar 10</b>	<b>Apr 10</b>	<b>May 10</b>	<b>Jun 10</b>	<b>%</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	
100% –completion of analysis, written report, proposed policy recommendations and industry Summit											
Aerospace	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100%
Bioscience	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100%
Construction	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100%
Education	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100%
Energy	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100%
Hospitality and Tourism	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100%
Healthcare	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100%
Information Technology	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100%
Manufacturing	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100%
Retail trade											
Transportation/warehousing	98.0%	98.0%	98.0%	98.0%	0.0%	95%	95%	95%			100%
<b>Outreach</b>	<b>Mar 10</b>	<b>Apr 10</b>	<b>May 10</b>	<b>May 10</b>	<b>%</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	
# of planning/policy/advocacy engagements	38	27	25	17	-32.0%	25.1	11	38	301	160	460
# of TA consultations provided to	13	28	12	15	25.0%	17.5	12	28	210	60	212
# of new industry sector training initiatives											
<b>Governance</b>	<b>Mar 10</b>	<b>Apr 10</b>	<b>May 10</b>	<b>May 10</b>	<b>%</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	
% of board vacancies	3.0%	3.0%	3.0%	3.0%	0.0%	3.0%	3%	3.0%			5%
<b>Governance Quarterly</b>	<b>1st QTR</b>	<b>2nd QTR</b>	<b>3rd QTR</b>	<b>4th QTR</b>	<b>%</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	
% of board participation	56.0%	54.0%	71.0%	58.0%							95%
<b>Governance (Certification) Biennial</b>											
# of local WIBs certified (11)	11			12							12
# of local one stop centers certified (34)	34			34							34



**State Stat**  
**Department of Labor, Licensing and Regulation**  
**Office of The Secretary**

<b>OFFICE OF THE SECRETARY</b>						<b>Fiscal Year To Date</b>					<b>FY COMPARISON</b>		
<b>Communications</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Press hits (print)	25	38	22	34	54.5%	27.4	12	49	329			284	203
Press Hits (web only pubs)	6	8	9	8	-11.1%	7.4	4	12	67				
Interviews (radio)	4	6	1	4	300.0%	2.4	0	7	29			26	25
Interviews (television)	4	9	3	6	100.0%	5.5	3	11	66			62	44
Press releases issued	6	8	5	8	60.0%	5.3	2	8	64			65	62
<b>Outreach</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Public speaking	8	8	3	9	200.0%	4.8	2	9	57			208	98
<b>Governance</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Board Appointments Completed	8	1	3	4	33.3%	6	0	15	70		47	99	62
Board vacancies	17	16	16	14	-12.5%	17	14	22				17	189
Board positions	239	239	239	239	0.0%	239	239	239			241	251	2902
<b>Departmental Legislation</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Legislation Introduced	0	0			0.0%	1.9	0	19	19			5	19
Legislation passed	0	17			0.0%	1.7	0	17	17			4	14
<b>FAIR PRACTICES</b>	<b>MONTHLY REPORTING PERIODS</b>					<b>Fiscal Year To Date</b>					<b>FY COMPARISON</b>		
<b>Language accessibility</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
# of vital documents	249	249	249	249	0.0%	249.0	249	249			94	64.0	249.0
# translated in 1+languages	18	18	18	18	0.0%	18.0	18	18			0	18.0	18.0
Bilingual employees	44	44	44	44	0.0%	44.0	44	44			34	44.0	44.0
<b>Diversity</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
# of minority employees	800	800	802	812	1.2%	791.1	778	812			804	702	778
% minority employees	49%	49%	49%	49%	0.6%	49%	49%	49%			48%	49.0%	49.0%
# of minority managers	46	46	46	46	0.0%	46.0	45	47			21	35	46
% minority managers	28%	28%	28%	28%	0.6%	28%	27%	28%			24%	24%	27%
<b>DLLR Minorities by Job Families</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
# of Officials & Administrators (A)	46	46	46	46	0.0%	46.0	45	47					
% Officials & Administrators	5.78%	5.78%	5.74%	5.67%	-1.2%	6%	6%	6%					
# of Professionals (B)	435	434	433	499	15.2%	445.5	433	499					
% Professionals	54.65%	54.52%	53.99%	53.33%	-1.2%	56%	53%	59%					
# of Technicians (C.)	32	32	33	33	0.0%	33.3	32	37					
% Technicians	4.02%	4.02%	4.11%	4.06%	-1.2%	4%	4%	5%					
# of Protective Service Workers (D)	15	15	16	15	-6.3%	15.3	15	16					
% Protective Service Workers	1.88%	1.88%	2.00%	1.85%	-7.4%	2%	2%	2%					
# of Paraprofessionals (E)	112	112	111	111	0.0%	110.9	109	114					
% Paraprofessionals	14.07%	14.07%	13.84%	13.67%	-1.2%	14%	14%	14%					
# of Administrative Support (including clerical & sales)	101	101	101	102	1.0%	102.3	101	107					
% Administrative Support (including clerical & sales)	12.69%	12.69%	12.59%	12.56%	-0.3%	13%	13%	14%					
# of Skilled Craft Workers (G)	11	11	10	10	0.0%	10.3	10	11					
% Skilled Craft Workers	1.38%	1.38%	1.25%	1.23%	-1.2%	1%	1%	1%					
# of Service-Maintenance (H)	0	0	0	0	0.0%	0.0	0	0					
% Service-Maintenance	0.00%	0.00%	0.00%	0.00%	0.0%	0%	0%	0%					



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<b>DISCRIMINATION COMPLAINTS (Internal)</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
# of Disparate Treatment Complaints	0	0	0	6	100%	0.4	0	3	4			0	1
# of Sexual Harassment	0	0	0	0	0.0%	0.1	0	1	1			0	1
# of Age Discrimination	1	0	0	0	0.0%	0.1	0	1	1			0	1
# of Hostile Work Environment	0	1	0	0	0.0%	0.3	0	1	3			0	3
EEO Complaints against DLLR	0	0	2	3	50.0%	0.4	0	3	5		20	3	14
EEO Investigations completed	0	0	0	0	0.0%	0.4	0	3	5		20	3	14
<b>Total EEO Complaints rec'd</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>6</b>	<b>200.0%</b>	<b>1.0</b>	<b>0</b>	<b>3</b>	<b>11</b>			<b>83</b>	<b>17</b>
<b>DISCRIMINATION CLAIMS (External)</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
EEOC Decisions Pending	2	2	2	2	0.0%	2.0	0	5	24		2	10	16
EEOC Decisions	1	0	0	0	0.0%	0.2	0	1	2		4	3	5
EEOC/MCHR withdrawal	0	0	0	0	0.0%	0.1	0	1	1		0	0	3
<b>MEDIATIONS</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Mediation	0	0	0	0	0.0%	0.0	0	0	0			6	0
<b>TRAININGS</b>	<b>Mar-10</b>	<b>Apr-10</b>	<b>May-10</b>	<b>Jun-10</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY07</b>	<b>FY08</b>	<b>FY09</b>
Diversity Awareness Attendees	0	0	0	0	0.0%	0.0	0	0	0			0	166
Fair Practices Management Attendees	84	32	45	81	80.0%	43.7	0	122	524			0	125
Sexual Harassment Attendees	0	0	0	0	0.0%	0.0	0	0	0			0	166
<b>Total # of Trainings</b>	<b>5</b>	<b>5</b>	<b>1</b>	<b>4</b>	<b>300.0%</b>	<b>2.8</b>	<b>0</b>	<b>7</b>	<b>34</b>		<b>3</b>	<b>1</b>	<b>17</b>



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Division of Workforce Development and Adult Learning**  
**Quarterly Report**  
**GED Testing Office**

Volume 3 Number 14  
 Reporting Period June,  
 2010

GED Information Discussed					
Month/Year	# Scheduled	# Tested	Last Test Date	Scores Mailed	Days to Results
Jul-09	972	796	7/30/2009	9/25/2009	57
Aug-09	945	787	8/22/2009	10/30/2009	69
Sep-09	919	736	9/30/2009	11/23/2009	54
Oct-09	1083	905	10/28/2009	12/22/2009	55
Nov-09	859	708	11/25/2009	1/15/2010	51
Dec-09	1085	912	12/23/2009	2/17/2010	56
Jan-10	844	712	1/29/2010	3/12/2010	42
Feb-10	865	627	2/26/2010	3/30/2010	32
Mar-10	912	748	3/27/2010	4/28/2010	32
Apr-10	931	771	4/29/2010	5/25/2010	26
May-10	1028	837	5/27/2010	6/15/2010	19
Jun-10	931	761	6/29/2010	7/21/2010	22

Additional Testing Information						
Month/Year	No Shows	Incompletes	Failed	Passed	Total Scheduled	Pass Rate
Jul-09	176	93	330	373	972	53.06%
Aug-09	158	82	289	416	945	59.01%
Sep-09	183	94	265	377	919	58.72%
Oct-09	178	80	362	463	1083	56.12%
Nov-09	151	77	263	368	859	58.32%
Dec-09	173	236	274	402	1085	59.47%
Jan-10	132	62	228	422	844	64.92%
Feb-10	238	80	194	353	865	64.53%
Mar-10	164	73	248	427	912	63.26%
Apr-10	160	73	123	431	931	61.75%
May-10	191	65	321	451	1028	58.42%
Jun-10	170	70	258	433	931	62.66%

Pass Rate = Passed divided by (# Tested - Incompletes)

**Demographic Information**

Gender			
Month/Year	Male	Female	Total Scheduled
Jul-09	586	386	972
Aug-09	600	345	945
Sep-09	510	409	919
Oct-09	716	367	1083
Nov-09	507	352	859
Dec-09	663	422	1085
Jan-10	522	322	844
Feb-10	562	303	865
Mar-10	550	362	912
Apr-10	560	371	931
May-10	608	420	1028
Jun-10	600	331	931

Race/Ethnicity								
Month/Year	Asian	Afri. American	Hisp/Latino	Nati. American	Pacific Islander	White	More Than One	Total Scheduled
Jul-09	14	496	46	3	4	388	21	972
Aug-09	12	492	34	12	1	380	14	945
Sep-09	14	433	59	2	5	395	11	919
Oct-09	14	549	57	7	4	434	18	1083
Nov-09	7	460	44	6	2	323	17	859
Dec-09	13	560	68	4	2	424	14	1085
Jan-10	11	406	57	2	2	348	18	844
Feb-10	10	460	47	7	3	324	14	865
Mar-10	15	470	46	3	3	358	17	912
Apr-10	13	489	43	2	3	365	16	931
May-10	17	543	63	7	5	375	18	1028
Jun-10	10	499	39	4	4	355	20	931