

Meeting Summary

Agency: DHR

Following is a summary of issues discussed at the DHR Stat on August 13, 2010. Analysis is provided by StateStat and the Governor's Delivery Unit (GDU).

Follow Up

- **Data Breach.** DHR was asked to provide updates on any meetings that have taken place since the previous Stat that were relevant to the issue of several DHR clients having their personal data posted online.

DHR reported that as follow up to the Baltimore County case, the OIG report was shared with the OAG Criminal Division for prosecutorial review this week. Also, an agency e-mail was distributed to all DHR staff on July 20th from the former Secretary Donald as a reminder of agency policy and expectations.

DHR was also asked to discuss the individuals within the agency who had access to confidential data. DHR mentioned that case workers in Child Welfare, Child Support, and Family Investment have access to confidential, individual client data and that they must have access to their specific customers in order to perform their duties. However, DHR is currently assessing workload management reports and business practices to minimize access to the degree possible.

Voter Registration

- **Voter Registration.** Voter registration advocates, the NAACP, and Demos (an advocate group who promotes voter registration), recently stated that they were very concerned about the gap between the number of Local Department of Social Services (LDSS) clients each month who say they want to register to vote (as shown below), versus the number of completed registration forms that the LDSSs transmit to the State Board of Elections (SBE) (shown below as well).

DHR was asked to comment on this data and they stated that they are working on finalizing an updated training manual on NVRA. In addition, DHR is working on a NVRA FAQs for its employees. DHR also stated that they would do specific follow up with the jurisdictions of concern (e.g., Baltimore City, Montgomery, Howard, and Prince George's).

Voter Registration Data, June 2010		
	Number of Individuals Who Indicate They Would Like to Register	Number of Registration Forms Received
Allegheny	4	1
Anne Arundel	145	0
Baltimore (City)	872	1
Baltimore	277	14
Calvert	5	2
Caroline	6	2
Carroll	11	0
Cecil	4	2
Charles	80	0
Dorchester	6	0
Frederick	6	1
Garrett	3	6
Harford	44	1
Howard	43	0
Kent	2	0
Montgomery	304	2
Prince George's	372	0
Queen Anne's	5	2
St. Mary's	11	0
Somerset	5	6
Talbot	11	0
Washington	27	0
Wicomico	12	6
Worcester	3	4
Total	2,258	50

Social Services Administration (SSA)

- **Adoptions.** DHR was asked to provide the specific plans that will be used in jurisdictions such as Prince George's and Montgomery County to encourage more adoptions.

DHR stated that the Social Services Administration is working with both Prince George's and Montgomery Counties in improvement initiatives. SSA is working with Prince George's County. DSS is involved in several initiatives that will improve permanency outcomes for children in foster care.

DHR also stated that in May of this year, SSA staff, along with the Annie E. Casey Foundation Strategic Consulting Group began to work with Montgomery County to assess needs and develop strategies for improving permanency outcomes. The county implemented a number of process improvements to streamline the completion of court packets. The Montgomery County Assistant Director and the Adoption Supervisor have begun to attend regular monthly meetings with the

County Attorneys and the Court Administrative staff to resolve barriers to cases moving toward finalization.

	Baseline		FY 2010 Goal		REPORTING PERIOD: Monthly				Source
	Date	Data	Goal	Target	Mar-10	Apr-10	May-10	Jun-10	
Current Measures									for Baseline and Results
Children in Out-of-Home Placement **	6/30/2009	8,756	Reduce by 10%	7,880	8,335	8,298	8,209	8,013	State Stat
Children in Group Homes (% of all placements)	6/30/2009	12.7%	12% or less	12.0%	11.4%	11.3%	11.5%	11.4%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2009	76.6%	75% or more	75.0%	76.8%	76.8%	76.5%	76.5%	State Stat
					PROGRESS TO DATE DURING FY 2010, as of				
					Jun-10	% of Target	Expected	100%	
Adoptions	FY09	770	Revised Goal ***	732	738		Actual	101%	State Stat
					REPORTING PERIOD: Point in Time				
					6/30/09	9/30/09	12/31/09	3/31/10	
Children Placed in their Home Jurisdiction ****									
Family Homes --	3/31/2009	53%	increase percentage	63%	49%	56%	55%	57%	Baseline: MD CHESSIE
Group Homes --	3/31/2009	38%	by 10 points	48%	41%	42%	44%	44%	Source: MD CHESSIE

Family Investment Administration

- **Energy Assistance.** At the last Stat, DHR was asked to provide the Energy Backlog tracking template that is currently being used. Shown below is the table showing the current number of applications DHR has on hand that need to be entered in the OHEP Data System. DHR provided an update on this table.

Energy Assistance Applications (To Be Entered), by month, for FY 2011												
Jurisdiction	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11
Allegany	0											
Anne Arundel	10											
Baltimore City	1,656											
Baltimore	200											
Calvert	605											
Caroline	46											
Carroll	50											
Cecil Co.	0											
Charles	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Dorchester	500											
Frederick	132											
Garrett	67											
Harford	989											
Howard	59											
Kent	122											
Montgomery	900											
Prince George's	901											
Queen Anne's	20											
St. Mary's	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Somerset	60											
Talbot	25											
Washington	0											
Wicomico	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
Worcester	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
TOTAL	6,342	0	0	0	0	0	0	0	0	0	0	0

- **Jurisdiction Reports.** The following chart shows the processing of applications for Temporary Cash Assistance (TCA), The Food Supplement Programs (FSP, also known as Food Stamps) for Regular and Expedited compliance, Medical Assistance-Family and Children (MA-FAC), and the Maryland Children's Health Program (MCHP) statewide. It should be noted that DHR stated that there was a large surge in applications over the past several weeks. This surge is due to the energy assistance and emergency assistance to families and children funding cycles. DHR notes that families apply for food stamps and other services when they apply for energy assistance.

Overall State Compliance Rates

