

Meeting Summary

Agency: DHR

Following is a summary of issues discussed at the DHR Stat on August 30, 2010. Analysis is provided by StateStat and the Governor's Delivery Unit (GDU).

Follow Up

- **Voter Registration.** DHR was asked to contact local departments so that the LDSS' can explain their numbers in terms of low rates of individuals registering to vote. DHR stated that they have surveyed Local Departments about the low rates of voter registration. DHR also reports that changes to the NVRA Manual were posted on FIPNET on August 19, 2010. DHR was also asked to provide information as to why there is data confusion between what the SBE is reporting and the data that DHR is gathering. DHR states that the following reasons may be causing the discrepancies:
 - Many LDSS staff members are coding CARES incorrectly. Some are coding CARES "yes" to the question of "Would you like to register to vote?" when the customer in many cases is saying yes, but taking the Voter Registration Form (VRF) home. There is a separate code for that response.
 - Some VRFs that DHR sends to the SBE are exact duplicates of already registered voters, some are address changes for registered voters, and some lack the mandatory identification number, and would therefore not result in a new, active voter registration according to the SBE.
 - VRFs designated as NVRA forms were not being used in all cases.
 - Some SBEs did not have NVRA forms.
 - Some LDSS' mailed or dropped-off their VRFs to their local SBE and did not send the forms with the DHR/FIA transmittal/receipt form to the Annapolis office as directed.
 - CARES coding is a problem.

Social Services Administration (SSA)

(Suggested Discussion Length: 15 Minutes)

- **PlaceMatters.** DHR was asked to comment on their submission to the GDU template. DHR was told to provide updated data for the template and they were asked to discuss service delivery issues in reference to the MD Cares program.

