



Department of Human Resources
StateStat

Reporting Period: July

DHR Management Team

Operations: **Brian L. Wilbon**

Programs: **Stacy L. Rodgers**

Chief of Staff: **Oronde Miller**

Administrations:

Social Services Administration: **Carnita White**

Family Investment Administration: **Kevin M. McGuire**

Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

Interim Secretary Brian Wilbon

Appointed July 2010

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	06/15/10	06/29/10	07/13/10	07/27/10		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	8,590.0	9,145.3	8,797.6	11,047.2						
Office of the Secretary	0.0	0.0	0.0	0.0		16.1	0.0	145.3	433.6	27
Operations	77.5	84.0	89.3	16.0	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	4.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	186.0	172.5	185.0	160.5	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	0.0	3.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	8,362.5	8,888.8	8,519.3	10,867.7	27.6%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	77.6	65.4	51.9	63.9	23.1%	65.1	27.4	112.7	1,758.8	27
Operations	151.0	163.5	119.7	189.2	58.1%	141.1	99.0	180.2	3,809.1	27
Social Services	21.8	50.3	26.5	33.9	27.9%	35.7	20.4	57.1	964.0	27
Family Investment	103.8	113.4	93.3	96.7	3.6%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	204.8	187.4	182.2	195.8	7.5%	215.9	153.2	286.8	5,828.7	27
LDSS	2,459.8	2,465.1	2,275.5	2,779.3	22.1%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.0	0.0	0.0	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	11.0	10.0	10.4	10.0	0.0%	2.5	0.0	31.2	68.7	27
LDSS	125.9	144.9	154.6	140.3	-9.2%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	2.0	1.5	0.0	0.0	0.0%	12.3	0.0	27.0	331.7	27
Operations	1.0	6.0	6.5	1.7	-73.8%	6.5	0.0	21.6	175.8	27
Social Services	5.9	3.1	3.1	4.8	54.8%	4.2	0.0	16.4	113.8	27
Family Investment	7.6	6.9	10.2	15.5	52.0%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	37.4	29.9	19.6	22.3	13.8%	21.3	0.0	42.8	575.2	27
LDSS	461.3	448.0	440.6	509.8	15.7%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	11	10	14	10	-28.6%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	0	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	1	1	0	0	0.0%	0.7	0.0	2.0	18.0	26
FROLAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	2	3	3	0	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources
LDSS Personnel
 Reporting Period: July 10

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	06/15/10	06/29/10	07/13/10	07/27/10		Average	Minimum	Maximum	Total	Periods
Allegany	283.6	273.5	276.6	501.7	81.4%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	605.6	636.5	542.2	991.8	82.9%	547.0	279.0	906.0	14,769.0	27
Baltimore City	1951.6	2188.7	1819.2	2126.6	16.9%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	658.2	562.2	811.6	1142.0	40.7%	244.8	58.0	513.0	6,610.5	27
Calvert	249.0	291.5	255.0	269.3	5.6%	280.2	226.0	333.5	7,564.6	27
Caroline	293.5	377.3	293.5	316.5	7.8%	273.6	231.0	355.0	7,386.6	27
Carroll	293.3	276.3	284.0	278.5	-1.9%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	274.5	301.0	246.5	262.0	6.3%	262.5	239.0	332.0	7,087.1	27
Charles	292.0	278.5	298.0	326.2	9.5%	294.0	213.5	444.0	7,937.0	27
Dorchester	267.5	244.0	262.5	335.5	27.8%	266.9	240.0	312.5	7,207.1	27
Frederick	293.9	350.1	356.5	308.1	-13.6%	277.7	244.5	374.6	7,497.3	27
Garrett	270.1	253.8	254.1	259.5	2.1%	258.0	251.0	273.0	6,965.3	27
Harford	350.8	309.1	359.8	283.1	-21.3%	332.1	181.8	438.7	8,967.2	27
Howard	123.0	306.0	255.5	417.4	63.4%	282.7	183.0	451.8	7,633.2	27
Kent	246.0	248.0	255.0	259.0	1.6%	256.2	246.0	275.5	6,916.5	27
Montgomery	274.3	209.0	180.5	216.5	19.9%	129.9	32.0	265.0	3,506.9	27
Prince George's	204.5	204.5	273.5	864.0	215.9%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	264.0	246.0	246.1	255.0	3.6%	247.9	214.0	287.1	6,694.3	27
Somerset	54.0	84.0	54.0	38.0	-29.6%	99.7	30.0	178.6	2,691.5	27
St. Mary's	67.6	102.1	122.0	76.2	0.0%	3.6	0.0	55.3	96.0	27
Talbot	202.0	312.0	248.2	263.8	6.3%	249.6	63.0	375.0	6,738.3	27
Washington	446.0	410.7	231.9	472.4	103.7%	331.8	234.5	595.6	8,959.0	27
Wicomico	246.0	246.0	364.5	351.6	-3.5%	257.8	231.0	299.0	6,959.7	27
Worcester	151.5	178.0	228.6	253.0	10.7%	159.1	69.0	216.0	4,295.9	27
TOTAL	8362.5	8888.8	8519.3	10867.7						



Department of Human Resources
LDSS Personnel
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ON CALL OVERTIME BY JURSDICTION

	06/15/10	06/29/10	07/13/10	07/27/10	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	260.0	246.0	241.0	252.5	4.8%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	390.0	630.0	246.0	726.5	195.3%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	293.0	193.2	302.0	228.0	-24.5%	230.8	58.0	513.0	6,232.5	27
Calvert	245.0	246.0	255.0	245.0	-3.9%	249.3	199.5	291.0	6,730.2	27
Caroline	246.0	246.0	246.0	255.0	3.7%	252.7	217.0	300.5	6,823.5	27
Carroll	278.3	267.3	279.0	274.5	-1.6%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	239.0	286.5	230.5	262.0	13.7%	250.7	183.0	327.0	6,767.6	27
Charles	238.5	245.0	252.0	245.0	-2.8%	251.6	182.5	286.4	6,793.2	27
Dorchester	264.0	244.0	245.0	295.0	20.4%	249.1	236.0	263.5	6,727.0	27
Frederick	264.0	246.0	246.0	255.0	3.7%	250.6	244.5	273.0	6,767.5	27
Garrett	270.1	253.8	254.1	259.5	2.1%	258.0	251.0	273.0	6,965.3	27
Harford	232.6	241.4	312.5	228.8	-26.8%	258.7	140.5	360.0	6,986.0	27
Howard	123.0	306.0	255.5	235.6	-7.8%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	246.0	255.0	246.0	-3.5%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	189.5	189.5	184.5	244.0	32.2%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	264.0	246.0	246.1	255.0	3.6%	247.9	214.0	287.1	6,694.3	27
Somerset	54.0	84.0	54.0	38.0	-29.6%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	202.0	312.0	248.2	263.8	6.3%	249.4	63.0	375.0	6,733.8	27
Washington	282.0	212.7	224.9	245.9	9.3%	249.3	228.0	264.0	6,730.8	27
Wicomico	246.0	246.0	255.0	246.0	-3.5%	250.2	231.0	279.0	6,754.5	27
Worcester	151.5	178.0	218.6	153.0	-30.0%	157.8	69.0	216.0	4,259.9	27
TOTAL	4978.5	5365.4	5050.9	5454.1						



**Department of Human Resources
LDSS Personnel**

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SICK LEAVE BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	06/15/10	06/29/10	07/13/10	07/27/10		Average	Minimum	Maximum	Total	Periods
Allegany	87.6	59.9	46.9	75.4	60.8%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	98.1	101.6	76.3	79.5	4.2%	114.0	58.1	151.4	3,077.3	27
Baltimore City	996.0	1000.0	937.0	1260.0	34.5%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	177.0	179.0	173.0	171.0	-1.2%	187.1	63.6	263.5	5,051.0	27
Calvert	14.4	36.4	25.1	17.2	-31.5%	29.3	16.1	41.3	790.1	27
Caroline	21.0	13.0	15.0	29.0	93.3%	26.3	11.0	44.0	709.0	27
Carroll	50.2	36.1	27.9	34.2	22.6%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	80.3	79.0	76.5	88.7	15.9%	83.4	50.6	125.6	2,251.4	27
Charles	53.0	47.0	46.0	59.0	28.3%	31.5	10.0	81.5	850.0	27
Dorchester	23.8	38.1	47.9	38.9	-18.8%	48.3	29.1	71.8	1,305.3	27
Frederick	49.0	78.0	49.0	59.5	21.4%	55.4	26.7	76.0	1,495.8	27
Garrett	35.0	22.0	17.5	28.5	62.9%	25.8	10.0	42.0	697.0	27
Harford	35.1	60.0	89.9	61.4	-31.7%	79.3	49.8	102.1	2,141.0	27
Howard	81.9	58.7	61.0	65.0	6.6%	56.0	23.6	89.4	1,511.1	27
Kent	27.0	33.0	32.0	44.0	37.5%	20.3	8.0	40.5	548.1	27
Montgomery	222.3	155.2	164.7	220.2	33.7%	163.3	91.7	214.6	4,408.2	27
Prince George's	130.2	204.0	159.0	148.0	-6.9%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	18.0	17.5	18.8	17.8	-5.3%	26.7	8.1	57.5	720.3	27
Somerset	29.1	34.8	21.1	24.4	15.6%	33.0	15.9	65.5	890.4	27
St. Mary's	45.1	50.2	34.8	53.6	54.0%	44.9	22.8	88.9	1,212.4	27
Talbot	12.0	14.0	29.0	19.0	-34.5%	34.6	16.0	55.0	933.0	27
Washington	83.1	73.9	53.4	85.0	59.2%	108.4	72.0	171.4	2,926.0	27
Wicomico	50.4	43.1	37.2	53.4	43.5%	68.3	39.3	104.6	1,844.3	27
Worcester	40.2	30.6	36.5	46.6	27.7%	30.6	10.8	58.4	827.4	27
TOTAL	2459.8	2465.1	2275.5	2779.3						



**Department of Human Resources
LDSS Personnel
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ACCIDENT LEAVE (DAYS)


	TWO-WEEK REPORTING PERIODS				% Change					
	06/15/10	06/29/10	07/13/10	07/27/10		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	1.9	0.9	1.6	0.9	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	77.0	64.0	91.0	89.0	-2.2%	45.7	24.0	106.0	1,234.0	27
Baltimore	1.0	0.0	0.0	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	24.0	0.0	0.5	0.0%	1.4	0.0	16.0	36.5	27
Charles	20.0	13.0	20.0	13.0	-35.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	13.0	10.0	10.0	10.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	3.0	3.0	10.0	3.9	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	10.0	5.0	3.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	10.0	20.0	10.0	10.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	0.0	0.0	0.0	0.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	3.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	4.0	10.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	125.9	144.9	154.6	140.3						



**Department of Human Resources
LDSS Personnel
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UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	06/15/10	06/29/10	07/13/10	07/27/10		Average	Minimum	Maximum	Total	Periods
Allegany	1.4	1.1	21.9	3.3	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	6.4	7.6	14.4	8.1	-43.8%	15.2	0.6	51.8	409.2	27
Baltimore City	203.0	218.0	197.0	245.0	24.4%	182.9	57.0	291.0	4,939.0	27
Baltimore	12.0	22.0	12.8	35.0	173.4%	15.5	1.0	31.0	417.9	27
Calvert	8.8	10.0	0.0	10.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	10.0	2.0	0.0	1.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	1.0	11.5	4.3	0.0	-100.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	36.5	25.7	23.0	1.5	-93.5%	18.7	2.5	38.5	505.0	27
Charles	0.0	28.5	11.3	17.3	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	24.4	0.7	0.0	1.5		5.9	0.0	29.0	158.4	27
Frederick	2.5	5.0	3.5	4.9	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	24.1	8.7	19.0	19.0	0.0%	14.1	0.3	60.0	380.4	27
Howard	1.5	12.5	2.4	19.5	0.0%	4.8	0.0	15.8	128.3	27
Kent	7.0	5.5	1.0	1.0	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	2.5	4.3	5.0	5.7	14.0%	22.7	1.8	49.1	612.3	27
Prince George's	109.2	75.5	115.0	121.0	5.2%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	1.0	0.0	0.0	2.0		7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	10.0	10.0	10.0	10.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.0	0.0	4.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	461.3	448.6	440.6	509.8						

A	B	C	D	E	F	G	H	I	J	K	L	M	N
1													
2	Volume V Number 5												
3													
4													
5													
6													
7	Management Team												
8	Operations: Brian L. Wilbon												
9	Programs: Stacy L. Rodgers												
10	Chief of Staff: Oronde Miller												
11	<u>Administrations:</u>												
12	Social Services Administration: Carnitra White												
13	Family Investment Administration: Kevin M. McGuire												
14	Child Support Enforcement Administration: Joseph Gina Higginbotham (Acting)												
15													
16													
17													
18		Goal Achieved:	7.22%	# Waivers requested:		# Waivers granted:		Goal Achieved:	7.22%	# Waivers requested:		# Waivers granted:	
19		CURRENTLY AVAILABLE PERIOD July 2010						YEAR-TO-DATE					
20	PROCUREMENT/CONTRACT AWARDS	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshon	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshon	Total MBE/WBE	%
21	Payment Totals	\$5,785,336.00	\$52,972.00 0.92%	\$226,035.00 3.91%	\$11,413.00 0.20%	\$290,420.00	5.02%	\$5,785,336.00	\$52,972.00 \$0.01	\$226,035.00 \$0.04	\$11,413.00 \$0.00	\$290,420.00	5.02%
23	Awards Totals	\$8,830,769.00	\$102,454.00 1.16%	\$485,648.00 5.50%	\$49,611.00 0.56%	\$637,713.00	7.22%	\$8,830,769.00	\$102,454.00 1.16%	\$485,648.00 5.50%	\$49,611.00 0.56%	\$637,713.00	7.22%
25	Architectural and Engineering					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
26	Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
27	Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
28	Maintenance	\$195.00				\$0.00	0.00%	\$195.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
29	Services	\$2,271,148.00	\$36,225.00	\$1,506.00	\$2,940.00	\$40,671.00	1.79%	\$2,271,148.00	\$36,225.00	\$1,506.00	\$2,940.00	\$40,671.00	1.79%
30	Supplies and Equipment	\$449,584.00	\$22,437.00	\$82,923.00	\$19,360.00	\$124,720.00	27.74%	\$449,584.00	\$22,437.00	\$82,923.00	\$19,360.00	\$124,720.00	27.74%
31	IT Services	\$484.00				\$0.00	0.00%	\$484.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
32	IT Supplies and Equipment	\$454,772.00		\$346,543.00		\$346,543.00	76.20%	\$454,772.00	\$0.00	\$346,543.00	\$0.00	\$346,543.00	76.20%
33	Human, Cultural, Social & Educational	\$3,153,069.00	\$3,902.00			\$3,902.00	0.12%	\$3,153,069.00	\$3,902.00	\$0.00	\$0.00	\$3,902.00	0.12%
34	Corporate Credit Card	\$156,009.00	\$1,618.00	\$4,246.00	\$2,270.00	\$8,134.00	5.21%	\$156,009.00	\$1,618.00	\$4,246.00	\$2,270.00	\$8,134.00	5.21%
35	Direct Vouchers	\$2,345,508.00	\$38,272.00	\$50,430.00	\$25,041.00	\$113,743.00	4.85%	\$2,345,508.00	\$38,272.00	\$50,430.00	\$25,041.00	\$113,743.00	4.85%
36													
37													
38													
39													
40													
41	SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%			Agency Total	Total SBR	# Designated Procurements	%		
42	Payment Totals	\$44,414,572	\$3,207,739	43	7.22%			\$44,414,572	\$3,207,739	43	7.22%		



Department of Human Resources

Social Services Administration

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Place Matters *

	Baseline		FY 2011 Goal		REPORTING PERIOD: Monthly				Source
					Apr-10	May-10	Jun-10	Jul-10	
Current Measures	Date	Data	Goal	Target					for Baseline and Results
Children in Out-of-Home Placement **	6/30/2010	8,013	Reduce by 9%	7,292	8,298	8,209	8,013	7,974	State Stat
Children in Group Homes (% of all placements)	6/30/2010	11.4%	11% or less	11.0%	11.3%	11.5%	11.4%	11.2%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2010	76.5%	76% or more	76.0%	76.8%	76.5%	76.5%	76.4%	State Stat
Adoptions	Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year		Goal	562	PROGRESS TO DATE DURING FY 2010, as of				State Stat
					Jul-10	% of Target	Expected	8%	
					23		Actual	4%	
					REPORTING PERIOD: Point in Time				
Children Placed in their Home Jurisdiction ***	Pending -- Under construction-- percent placed in/out of home or adjacent jurisdiction for all placements				Pending				Source: MD CHESSIE

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** Children Placed in Home Jurisdiction -- Pending (new methodology being implemented)



Department of Human Resources

Social Services Administration

Reporting Period: July-10

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
Investigations											
Total # Open at beginning of month	5,041	5,391	5,639	5,525	-2.02%	5,657	5,657	5,657	5,657	1	
Total # New during report month	2,704	2,504	2,454	1,959	-20.17%	1,960	1,960	1,960	1,960	1	
Total # Completed during month	2,338	2,254	2,568	2,592	0.93%	2,580	2,580	2,580	2,580	1	
Total # Open at end of month	5,407	5,642	5,525	4,892	-11.46%	5,037	5,037	5,037	5,037	1	
Total New Allegations	3,240	2,944	2919	2513	-13.91%	2,513	2,513	2,513	2,513	1	
Physical Abuse	1,192	1,028	825	591	-28.36%	591	591	591	591	1	
Sexual Abuse	333	336	352	347	-1.42%	347	347	347	347	1	
Mental Injury-Abuse	2	5	1	7	600.00%	7	7	7	7	1	
Neglect	1,710	1,571	1740	1,553	-10.75%	1,553	1,553	1,553	1,553	1	
Mental Injury-Neglect	3	4	1	15	1400.00%	15	15	15	15	1	
Reports	4,822	4,559	4,199	3,524	-16.08%	3,524	3,524	3,524	3,524	1	

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
Total Findings	2,991	2,947	3,776	3,588	-4.98%	3,588	3,588	3,588	3,588	1	
"Indicated" Findings Total	543	566	728	578	-20.60%	578	578	578	578	1	
Physical Abuse	94	120	129	115	-10.85%	115	115	115	115	1	
Sexual Abuse	106	74	103	85	-17.48%	85	85	85	85	1	
Mental Injury-Abuse	0	1	4	0	-100.00%	0	0	0	0	1	
Neglect	342	371	492	377	-23.37%	377	377	377	377	1	
Mental Injury-Neglect	1	0	0	1	0.00%	1	1	1	1	1	
"Unsubstantiated" Findings Total	559	557	626	654	4.47%	654	654	654	654	1	
Physical Abuse	195	202	194	212	9.28%	212	212	212	212	1	
Sexual Abuse	49	43	72	54	-25.00%	54	54	54	54	1	
Mental Injury-Abuse	1	4	0	1	0.00%	1	1	1	1	1	
Neglect	313	308	359	387	7.80%	387	387	387	387	1	
Mental Injury-Neglect	1	0	1	0	-100.00%	0	0	0	0	1	
"Ruled Out" Findings	1,889	1,824	2,422	2,356	-2.73%	2,356	2,356	2,356	2,356	1	

IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,151	3,132	3,216	3,266	1.55%	3,266	3,266	3,266	3,266	1	
New Families	675	690	747	609	-18.47%	609	609	609	609	1	
Cases Closed	694	606	697	725	4.02%	725	725	725	725	1	
End of Month Total Families	3,132	3,216	3,266	3,150	-3.55%	3,150	3,150	3,150	3,150	1	



OUT-OF-HOME SERVICES

Department of Human Resources
 Social Services Administration
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	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	8,335	8,298	8,209	8,013	-2.39%	8,013	8,013	8,013	8,013	1	
New Out-of-Home Placements	313	266	248	293	18.15%	293	293	293	293	1	
Total # of Child Welfare Caseworkers *	658	670	661	662	0.15%	662	662	662	662	1	
AVG Caseload Volume for Caseworkers	13	12	12	12	-0.83%	12	12	12	12	1	
Children Leaving Out-of-Home Placement	349	355	444	332	-25.23%	332	332	332	332	1	
Children Adopted	62	60	90	23	-74.44%	23	23	23	23	1	
Children Reunified	190	193	256	200	-21.88%	200	200	200	200	1	
Children in Legal Guardianship	37	50	48	48	0.00%	48	48	48	48	1	
Aged Out	58	45	47	59	25.53%	59	59	59	59	1	
Other	2	7	3	2	-33.33%	2	2	2	2	1	
End of Month - Total Children	8,298	8,209	8,013	7,974	-0.49%	7,974	7,974	7,974	7,974	1	
Placement Setting											
Children in Family Homes	6,082	6,003	5,894	5,846	-0.81%	5,846	5,846	5,846	5,846	1	
Children in Group Homes	940	948	912	897	-1.64%	897	897	897	897	1	
Children in Residential Treatment Centers	271	262	244	248	1.64%	248	248	248	248	1	
Children in Independent Living	248	253	257	263	2.33%	263	263	263	263	1	
Children in other placements	463	467	474	475	0.21%	475	475	475	475	1	
Children in Trial Home Visits	295	276	232	245	5.60%	245	245	245	245	1	
Race **											
Black/African-American only		70.7%		70.2%							
White/Caucasian only		22.1%		22.5%							
Other only (only one Other race selected)		0.4%		0.4%							
Multiple (multiple races selected)		3.6%		3.4%							
Missing (includes blank, declined, unable to determine)		3.3%		3.5%							
Ethnicity											
Hispanic		3.0%		3.2%							

* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

** MD CHESSEIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	3,052	3,021	3,023	2,981	-1.39%	2,979	2,979	2,979	2,979	1	
New Homes	50	59	45	49	8.89%	49	49	49	49	1	
Closed Homes	81	57	87	61	-29.89%	61	61	61	61	1	
End of Month - Foster Families	3,021	3,023	2,981	2,969	-0.40%	2,967	2,967	2,967	2,967	1	
Unrestricted Foster Families	2,164	2,160	2,143	2,005	-6.44%	2,003	2,003	2,003	2,003	1	

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	630	521	580	582	0.34%	582	582	582	582	1	
New Applications	194	181	140	170	21.43%	170	170	170	170	1	
Completed (Accepted) Applications	125	120	61	92	50.82%	92	92	92	92	1	



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	REPORTING PERIOD: Annual ending Specified Qtr.					FISCAL YEAR-TO-DATE				
	FY09-Q4	FY10-Q1	FY10-Q2	FY10-Q3	% Change	Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment										
within Six Months	3.6%	3.6%	3.8%	4.0%	5.47%	#DIV/0!	0.0%	0.0%	NA	0
Numerator	85	93	105	116						
Denominator	2,380	2,604	2,800	2,933						
Time Period	07/2008-06/2009	10/2008-09/2009	01/2009-12/2009	04/2009-03/2010						
Data Extract Date	11/15/2009	1/15/2010	4/15/2010	7/15/2010						

ADULT SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	% Change	Average	Minimum	Maximum	Total	Periods
TOTAL CASES	7,678	8,310	8,441	7,485	-11.3%	7,485	7,485	7,485	7,485	1
# Protective Services Investigations	416	445	520	520	0.0%	520	520	520	520	1
Active Protective Services Caseload	1,501	1,466	1,456	1,446	-0.7%	1,446	1,446	1,446	1,446	1
Social Services Case Management Cases	2,677	2,687	2,712	2,672	-1.5%	2,672	2,672	2,672	2,672	1
% under 65 Years Old	26%	26%	26%	25%	-3.8%	0	0	0	0	1
Closed Cases	437	369	320	670	109.4%	670	670	670	670	1
# In Home Aide Services (IHAS) Customers	1,845	1,823	1,737	1,632	-6.0%	1,632	1,632	1,632	1,632	1
% of customers under 65 Years Old	43%	43%	45%	31%	-31.1%	0	0	0	0	1
New Clients Receiving Services	29	29	21	42	100.0%	42	42	42	42	1
Closed Cases	79	57	93	90	-3.2%	90	90	90	90	1
IHAS Waiting List	686	710	798	705	-11.7%	705	705	705	705	1
Avg. Length of Time Receiving Services (in years)	4	4	3	4	30.2%	4	4	4	4	1
# Respite Clients ***	35	661	705		-100.0%	#DIV/0!	0	0	0	0
New Clients	11	24	24		-100.0%	#DIV/0!	0	0	0	0
# Unable to Serve	584	128	597		-100.0%	#DIV/0!	0	0	0	0
# Project Home Placements	518	518	513	510	-0.6%	510	510	510	510	1
Applications	7	4	4	1	-75.0%	1	1	1	1	1
New Clients	22	18	6	13	116.7%	13	13	13	13	1

*** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



Department of Human Resources
Jurisdiction Comparison
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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations	3,240	2,944	2,919	2,513	-13.9%	2,513	2,513	2,513	2,513	1	
Allegany	67	74	129	112	-13.2%	112	112	112	112	1	
Anne Arundel	221	225	223	143	-35.9%	143	143	143	143	1	
Baltimore City	936	773	822	795	-3.3%	795	795	795	795	1	
Baltimore	250	226	201	178	-11.4%	178	178	178	178	1	
Calvert	47	43	41	36	-12.2%	36	36	36	36	1	
Caroline	21	12	16	14	-12.5%	14	14	14	14	1	
Carroll	101	95	63	54	-14.3%	54	54	54	54	1	
Cecil	166	124	169	127	-24.9%	127	127	127	127	1	
Charles	54	52	50	44	-12.0%	44	44	44	44	1	
Dorchester	18	32	28	23	-17.9%	23	23	23	23	1	
Frederick	133	94	85	179	110.6%	179	179	179	179	1	
Garrett	16	14	9	11	22.2%	11	11	11	11	1	
Harford	108	82	75	63	-16.0%	63	63	63	63	1	
Howard	68	89	77	47	-39.0%	47	47	47	47	1	
Kent	11	4	6	10	66.7%	10	10	10	10	1	
Montgomery	296	266	235	145	-38.3%	145	145	145	145	1	
Prince George's	374	358	342	232	-32.2%	232	232	232	232	1	
Queen Anne's	12	16	14	8	-42.9%	8	8	8	8	1	
St. Mary's	50	54	60	47	-21.7%	47	47	47	47	1	
Somerset	27	30	26	18	-30.8%	18	18	18	18	1	
Talbot	20	16	15	13	-13.3%	13	13	13	13	1	
Washington	130	160	130	132	1.5%	132	132	132	132	1	
Wicomico	51	64	51	46	-9.8%	46	46	46	46	1	
Worcester	63	41	52	36	-30.8%	36	36	36	36	1	



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IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10		Average	Minimum	Maximum	Total	Periods
Caseload	3,132	3,216	3,266	3,150	-3.6%	3,150	3,150	3,150	3,150	1
Allegany	70	70	77	75	-2.6%	75	75	75	75	1
Anne Arundel	205	217	205	205	0.0%	205	205	205	205	1
Baltimore City	829	897	962	908	-5.6%	908	908	908	908	1
Baltimore	387	387	394	358	-9.1%	358	358	358	358	1
Calvert	59	75	68	78	14.7%	78	78	78	78	1
Caroline	41	40	45	42	-6.7%	42	42	42	42	1
Carroll	57	57	55	49	-10.9%	49	49	49	49	1
Cecil	79	83	77	69	-10.4%	69	69	69	69	1
Charles	103	94	89	91	2.2%	91	91	91	91	1
Dorchester	47	47	49	48	-2.0%	48	48	48	48	1
Frederick	75	68	72	77	6.9%	77	77	77	77	1
Garrett	38	45	45	42	-6.7%	42	42	42	42	1
Harford	96	96	100	89	-11.0%	89	89	89	89	1
Howard	91	100	90	82	-8.9%	82	82	82	82	1
Kent	13	13	12	9	-25.0%	9	9	9	9	1
Montgomery	173	171	179	165	-7.8%	165	165	165	165	1
Prince George's	290	282	297	302	1.7%	302	302	302	302	1
Queen Anne's	28	32	20	18	-10.0%	18	18	18	18	1
St. Mary's	85	81	78	84	7.7%	84	84	84	84	1
Somerset	39	43	37	40	8.1%	40	40	40	40	1
Talbot	33	33	35	33	-5.7%	33	33	33	33	1
Washington	138	124	124	135	8.9%	135	135	135	135	1
Wicomico	91	91	93	83	-10.8%	83	83	83	83	1
Worcester	65	70	63	68	7.9%	68	68	68	68	1



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FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	8,299	8,209	8,013	7,974	-0.5%	7,974	7,974	7,974	7,974	1
Allegany	100	100	102	110	7.8%	110	110	110	110	1
Anne Arundel	154	154	160	157	-1.9%	157	157	157	157	1
Baltimore City	4,809	4,742	4,566	4,515	-1.1%	4,515	4,515	4,515	4,515	1
Baltimore	591	567	560	574	2.5%	574	574	574	574	1
Calvert	70	76	72	72	0.0%	72	72	72	72	1
Caroline	38	37	40	38	-5.0%	38	38	38	38	1
Carroll	43	44	43	46	7.0%	46	46	46	46	1
Cecil	132	124	119	122	2.5%	122	122	122	122	1
Charles	104	108	107	104	-2.8%	104	104	104	104	1
Dorchester	28	28	27	28	3.7%	28	28	28	28	1
Frederick	174	171	166	165	-0.6%	165	165	165	165	1
Garrett	52	51	50	46	-8.0%	46	46	46	46	1
Harford	268	274	279	274	-1.8%	274	274	274	274	1
Howard	61	64	68	69	1.5%	69	69	69	69	1
Kent	15	13	13	11	-15.4%	11	11	11	11	1
Montgomery	552	544	540	541	0.2%	541	541	541	541	1
Prince George's	573	574	568	564	-0.7%	564	564	564	564	1
Queen Anne's	22	22	21	22	4.8%	22	22	22	22	1
St. Mary's	125	124	120	122	1.7%	122	122	122	122	1
Somerset	53	53	52	50	-3.8%	50	50	50	50	1
Talbot	28	29	28	34	21.4%	34	34	34	34	1
Washington	192	194	199	200	0.5%	200	200	200	200	1
Wicomico	73	75	74	70	-5.4%	70	70	70	70	1
Worcester	42	41	39	40	2.6%	40	40	40	40	1



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FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	3,021	3,023	2,981	2,969	-0.4%	2,969	2,969	2,969	2,969	1
Allegany	54	54	54	54	0.0%	54	54	54	54	1
Anne Arundel	100	101	103	107	3.9%	107	107	107	107	1
Baltimore City	1,291	1,294	1,271	1,252	-1.5%	1,252	1,252	1,252	1,252	1
Baltimore	213	208	213	214	0.5%	214	214	214	214	1
Calvert	36	37	34	35	2.9%	35	35	35	35	1
Caroline	34	34	34	35	2.9%	35	35	35	35	1
Carroll	29	31	30	29	-3.3%	29	29	29	29	1
Cecil	64	63	60	59	-1.7%	59	59	59	59	1
Charles	69	71	68	71	4.4%	71	71	71	71	1
Dorchester	25	25	25	25	0.0%	25	25	25	25	1
Frederick	93	95	92	92	0.0%	92	92	92	92	1
Garrett	41	40	39	39	0.0%	39	39	39	39	1
Harford	99	97	92	93	1.1%	93	93	93	93	1
Howard	57	57	58	59	1.7%	59	59	59	59	1
Kent	10	10	9	9	0.0%	9	9	9	9	1
Montgomery	311	315	305	304	-0.3%	304	304	304	304	1
Prince George's	165	161	165	165	0.0%	165	165	165	165	1
Queen Anne's	19	19	19	20	5.3%	20	20	20	20	1
St. Mary's	42	40	41	39	-4.9%	39	39	39	39	1
Somerset	21	21	20	19	-5.0%	19	19	19	19	1
Talbot	19	19	19	19	0.0%	19	19	19	19	1
Washington	159	159	158	157	-0.6%	157	157	157	157	1
Wicomico	48	50	50	51	2.0%	51	51	51	51	1
Worcester	22	22	22	22	0.0%	22	22	22	22	1



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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	62	60	90	23	-74.4%	23	23	23	562	1
Allegany	0	1	0	0		0	0	0	14	1
Anne Arundel	1	2	0	3		3	3	3	18	1
Baltimore City	34	33	60	15	-75.0%	15	15	15	247	1
Baltimore	4	6	3	2	-33.3%	2	2	2	40	1
Calvert	0	0	2	0	-100.0%	0	0	0	10	1
Caroline	0	1	0	0		0	0	0	3	1
Carroll	0	0	1	0	-100.0%	0	0	0	5	1
Cecil	5	2	2	0	-100.0%	0	0	0	13	1
Charles	7	0	0	0		0	0	0	12	1
Dorchester	0	1	0	0		0	0	0	1	1
Frederick	1	4	4	0	-100.0%	0	0	0	8	1
Garrett	0	0	0	0		0	0	0	4	1
Harford	2	3	2	1	-50.0%	1	1	1	17	1
Howard	1	0	1	0	-100.0%	0	0	0	7	1
Kent	0	1	0	0		0	0	0	1	1
Montgomery	1	1	6	0	-100.0%	0	0	0	61	1
Prince George's	5	2	4	0	-100.0%	0	0	0	35	1
Queen Anne's	0	0	1	0	-100.0%	0	0	0	3	1
St. Mary's	0	0	2	0	-100.0%	0	0	0	18	1
Somerset	0	0	0	1		1	1	1	3	1
Talbot	0	0	0	0		0	0	0	3	1
Washington	1	2	0	1		1	1	1	22	1
Wicomico	0	0	2	0	-100.0%	0	0	0	10	1
Worcester	0	1	0	0		0	0	0	7	1



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CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	13.7	14.3	14.1	12.4	-12.2%	12	12	12	12	1	
Allegany	5.7	6.3	3.9	5.0	29.6%	5	5	5	5	1	
Anne Arundel	16.1	16.6	16.5	11.9	-27.5%	12	12	12	12	1	
Baltimore City	5.7	5.2	5.0	4.8	-4.0%	5	5	5	5	1	
Baltimore	12.9	12.3	10.8	9.2	-14.5%	9	9	9	9	1	
Calvert	11.4	13.6	14.0	19.5	39.3%	20	20	20	20	1	
Caroline	20.3	12.5	11.3	11.8	4.4%	12	12	12	12	1	
Carroll	15.3	16.3	14.0	9.5	-32.1%	10	10	10	10	1	
Cecil	23.5	25.6	26.6	21.8	-18.3%	22	22	22	22	1	
Charles	12.9	12.4	13.9	14.1	1.6%	14	14	14	14	1	
Dorchester	16.0	21.8	22.5	22.8	1.1%	23	23	23	23	1	
Frederick	17.0	17.2	14.8	10.4	-29.4%	10	10	10	10	1	
Garrett	8.5	8.5	6.5	4.3	-34.6%	4	4	4	4	1	
Harford	14.7	17.0	16.0	14.3	-10.6%	14	14	14	14	1	
Howard	14.3	14.5	15.7	14.5	-7.6%	15	15	15	15	1	
Kent	14.7	9.3	6.7	10.0	50.0%	10	10	10	10	1	
Montgomery	19.0	19.6	18.0	11.7	-35.3%	12	12	12	12	1	
Prince George's	19.6	21.9	23.2	22.3	-4.0%	22	22	22	22	1	
Queen Anne's	10.3	11.0	10.3	8.0	-22.6%	8	8	8	8	1	
St. Mary's	40.7	42.3	38.4	34.3	-10.8%	34	34	34	34	1	
Somerset	32.3	38.0	35.3	35.0	-0.9%	35	35	35	35	1	
Talbot	14.4	10.0	8.4	10.0	19.0%	10	10	10	10	1	
Washington	21.9	25.5	24.9	22.7	-9.1%	23	23	23	23	1	
Wicomico	21.9	26.9	30.1	20.3	-32.8%	20	20	20	20	1	
Worcester	42.2	44.8	50.6	45.6	-9.9%	46	46	46	46	1	



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CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	12.6	12.3	12.1	12.0	-0.7%	12	12	12	12	1
Allegany	10.0	10.0	10.2	11.0	7.8%	11	11	11	11	1
Anne Arundel	9.6	9.6	10.0	9.8	-1.9%	10	10	10	10	1
Baltimore City	12.4	11.9	11.6	11.4	-2.1%	11	11	11	11	1
Baltimore	15.2	14.5	14.4	16.9	17.6%	17	17	17	17	1
Calvert	17.5	19.0	18.0	18.0	0.0%	18	18	18	18	1
Caroline	16.9	16.4	17.8	16.9	-5.0%	17	17	17	17	1
Carroll	8.6	8.8	8.6	9.2	7.0%	9	9	9	9	1
Cecil	12.0	11.3	10.8	11.1	2.5%	11	11	11	11	1
Charles	15.2	15.8	15.7	15.2	-2.8%	15	15	15	15	1
Dorchester	9.3	9.3	9.0	9.3	3.7%	9	9	9	9	1
Frederick	11.6	11.4	11.1	10.0	-9.6%	10	10	10	10	1
Garrett	9.5	9.3	9.1	8.4	-8.0%	8	8	8	8	1
Harford	13.4	13.7	14.0	13.7	-1.8%	14	14	14	14	1
Howard	6.8	7.1	7.6	7.7	1.5%	8	8	8	8	1
Kent	10.0	5.2	5.2	4.4	-15.4%	4	4	4	4	1
Montgomery	19.7	19.4	19.3	19.3	0.2%	19	19	19	19	1
Prince George's	12.1	12.1	12.0	11.9	-0.7%	12	12	12	12	1
Queen Anne's	11.0	11.0	10.5	11.0	4.8%	11	11	11	11	1
St. Mary's	17.9	17.7	17.1	17.4	1.7%	17	17	17	17	1
Somerset	8.8	8.8	8.7	8.3	-3.8%	8	8	8	8	1
Talbot	9.3	9.7	9.3	11.3	21.4%	11	11	11	11	1
Washington	12.0	11.4	13.3	12.5	-5.8%	13	13	13	13	1
Wicomico	9.1	10.7	10.6	10.0	-5.4%	10	10	10	10	1
Worcester	14.0	13.7	13.0	13.3	2.6%	13	13	13	13	1



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CHILD FATALITIES- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10		Average	Minimum	Maximum	Total	Periods
	0	0	3	1	-66.7%	1	1	1	1	1
Allegany	0	0	0	0		0	0	0	0	1
Anne Arundel	0	0	0	0		0	0	0	0	1
Baltimore City	0	0	1	1	0.0%	1	1	1	1	1
Baltimore	0	0	0	0		0	0	0	0	1
Calvert	0	0	0	0		0	0	0	0	1
Caroline	0	0	0	0		0	0	0	0	1
Carroll	0	0	0	0		0	0	0	0	1
Cecil	0	0	0	0		0	0	0	0	1
Charles	0	0	1	0	-100.0%	0	0	0	0	1
Dorchester	0	0	0	0		0	0	0	0	1
Frederick	0	0	0	0		0	0	0	0	1
Garrett	0	0	0	0		0	0	0	0	1
Harford	0	0	1	0	-100.0%	0	0	0	0	1
Howard	0	0	0	0		0	0	0	0	1
Kent	0	0	0	0		0	0	0	0	1
Montgomery	0	0	0	0		0	0	0	0	1
Prince George's	0	0	0	0		0	0	0	0	1
Queen Anne's	0	0	0	0		0	0	0	0	1
St. Mary's	0	0	0	0		0	0	0	0	1
Somerset	0	0	0	0		0	0	0	0	1
Talbot	0	0	0	0		0	0	0	0	1
Washington	0	0	0	0		0	0	0	0	1
Wicomico	0	0	0	0		0	0	0	0	1
Worcester	0	0	0	0		0	0	0	0	1



Department of Human Resources
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CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10		Average	Minimum	Maximum	Total	Periods
	0	0	0	0		0	0	0	0	1
Allegany	0	0	0	0		0	0	0	0	1
Anne Arundel	0	0	0	0		0	0	0	0	1
Baltimore City	0	0	0	0		0	0	0	0	1
Baltimore	0	0	0	0		0	0	0	0	1
Calvert	0	0	0	0		0	0	0	0	1
Caroline	0	0	0	0		0	0	0	0	1
Carroll	0	0	0	0		0	0	0	0	1
Cecil	0	0	0	0		0	0	0	0	1
Charles	0	0	0	0		0	0	0	0	1
Dorchester	0	0	0	0		0	0	0	0	1
Frederick	0	0	0	0		0	0	0	0	1
Garrett	0	0	0	0		0	0	0	0	1
Harford	0	0	0	0		0	0	0	0	1
Howard	0	0	0	0		0	0	0	0	1
Kent	0	0	0	0		0	0	0	0	1
Montgomery	0	0	0	0		0	0	0	0	1
Prince George's	0	0	0	0		0	0	0	0	1
Queen Anne's	0	0	0	0		0	0	0	0	1
St. Mary's	0	0	0	0		0	0	0	0	1
Somerset	0	0	0	0		0	0	0	0	1
Talbot	0	0	0	0		0	0	0	0	1
Washington	0	0	0	0		0	0	0	0	1
Wicomico	0	0	0	0		0	0	0	0	1
Worcester	0	0	0	0		0	0	0	0	1



**Department of Human Resources
Family Investment Administration
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FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	% Change	Average	Minimum	Maximum	Total	Periods
Total Food Supplement Program Recipients	558,731	565,237	580,252	588,726	1.5%	588,726	588,726	588,726	588,726	SFY 2011
Recipient Households	264,603	267,613	275,206	279,977	1.7%	279,977	279,977	279,977	279,977	SFY 2011
\$ Value Disbursed	\$72,714,898	\$73,756,161	\$75,423,817	\$75,973,484	0.7%	75,973,484	75,973,484	75,973,484	\$75,973,484	SFY 2011
Cases Closed	21,678	17,501	13,045	21,172	62.3%	21,172	21,172	21,172	\$21,172	SFY 2011
Applications Taken	27,849	23,522	25,339	31,096	22.7%	31,096	31,096	31,096	\$31,096	SFY 2011
Approvals	25,781	20,511	20,638	25,943	25.7%	25,943	25,943	25,943	\$25,943	SFY 2011
Denials	7,512	5,986	6,928	8,063	16.4%	8,063	8,063	8,063	\$8,063	SFY 2011
	Jan-10	Feb-10	Mar-10	Apr-10	% Change	Average	Minimum	Maximum	Total	Periods
Payment Error Rate	7.38%	7.65%	8.22%	8.14%	-1.0%	8.14%	7.23%	8.22%	8.14%	FFYTD 2010
Overpayment Error Rate	5.92%	6.42%	7.04%	6.86%	-2.6%	6.86%	5.92%	7.47%	6.86%	FFYTD 2010
Underpayment Error Rate	1.46%	1.23%	1.18%	1.28%	8.5%	1.28%	0.39%	1.46%	1.28%	FFYTD 2010
State-reported Negative error rate	16.73%	17.67%	18.90%	19.91%	5.3%	19.91%	14.40%	19.91%	19.91%	FFYTD 2010

MEDICAID

	REPORTING PERIOD					YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	% Change	Average	Minimum	Maximum	Total	Periods
Applications Taken (CC, LTC & SSI)	30,108	25,495	27,166	30,609	12.7%	30,609	30,609	30,609	30,609	SFY 2011
Approvals (CC, LTC & SSI)	25,017	20,227	20,802	22,599	8.6%	22,599	22,599	22,599	22,599	SFY 2011
Denials (CC, LTC & SSI)	20,764	16,824	17,293	17,793	2.9%	17,793	17,793	17,793	17,793	SFY 2011
Community Care Cases	296,943	291,732	301,848	290,392	-3.8%	290,392	290,392	290,392	/	SFY 2011
Applications Taken	28,476	24,115	25,627	29,053	13.4%	29,053	29,053	29,053	29,053	SFY 2011
Approvals	22,010	18,109	18,567	20,095	8.2%	20,095	20,095	20,095	20,095	SFY 2011
Denials	18,872	15,470	15,776	16,252	3.0%	16,252	16,252	16,252	16,252	SFY 2011

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	66,529	67,720	67,927	68,678	1.1%	68,678	68,678	68,678	68,678	SFY 2011
Recipient Families	26,851	27,147	27,131	27,431	1.1%	27,431	27,431	27,431	27,431	SFY 2011
% of TANF 60 Month Families	6.7%	6.7%	7.1%	7.0%	-1.4%	7.0%	7.0%	7.0%	/	SFY 2011
\$ Value Disbursed	\$11,615,700	\$11,919,592	\$11,800,956	\$11,832,291	0.3%	\$11,832,291	11,832,291	11,832,291	11,832,291	SFY 2011
Cases Closed	3,936	3,076	2,873	3,727	29.7%	3,727	3,727	3,727	3,727	SFY 2011
Applications Taken	6,397	5,533	6,399	7,227	12.9%	7,227	7,227	7,227	7,227	SFY 2011
Approvals	3,046	2,602	2,647	3,184	20.3%	3,184	3,184	3,184	3,184	SFY 2011
Approved and "New" to the TCA Program	648	623	611	733	20.0%	733	733	733	733	SFY 2011
Approved and Returning to the TCA Program	2,398	1,979	2,036	2,451	20.4%	2,451	2,451	2,451	2,451	SFY 2011
Denials	4,145	3,638	3,956	4,722	19.4%	4,722	4,722	4,722	4,722	SFY 2011
Payment Accuracy Rate	97.41%	96.58%	96.97%	97.32%	0.4%	97.32%	96.02%	97.41%	/	FFYTD 2010
Federal Work Participation Rate	43.5%	42.1%	41.9%	39.4%	-6.0%	39.4%	40.4%	43.5%	39.4%	FFYTD '10
YTD Job Placements	6,818	7,818	8,631	9,533	10.5%	794	589	9,533	9,533	SFY 2010
QUARTERLY MEASURES	Oct-Dec 08	Jan-Mar 09	Apr-Jun 09	Jul-Sep 09	% Change	Average	Minimum	Maximum	Total	Periods
Earnings Gain Rate	50%	52%	51%	33%	-34.3%	46%	33%	52%	Closed Cases Oct '08-Sep '09	
Employment Retention Rate	70%	73%	73%	74%	1.3%	73%	70%	74%	Closed Cases Oct '08-Sep '09	



Department of Human Resources
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TEMPORARY DISABILITY ASSISTANCE PROGRAM

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	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
Recipients	19,589	19,619	19,919	20,187	1.3%	20,187	20,187	20,187	20,187	SFY 2011	
\$ Value Disbursed	\$3,558,461	\$3,069,410	\$3,626,746	\$3,497,917	-3.6%	\$3,497,917	\$3,497,917	\$3,497,917	\$3,497,917	SFY 2011	
Cases Closed	1,668	1,433	1,379	1,635	18.6%	1,635	1,635	1,635	1,635	SFY 2011	
Applications Taken	3,891	3,481	3,981	4,459	12.0%	4,459	4,459	4,459	4,459	SFY 2011	
Approvals	1,792	1,406	1,579	1,800	14.0%	1,800	1,800	1,800	1,800	SFY 2011	
Denials	2,813	2,510	2,834	3,038	7.2%	3,038	3,038	3,038	3,038	SFY 2011	

HOME ENERGY PROGRAMS

	REPORTING PERIOD					% Change	YEAR TO DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
Electric Universal Service Program											
Recipient Households	9,301	9,510	5,567	-	0	0	0	0	0	SFY 2011	
\$ Value Disbursed	\$5,983,344	\$6,124,775	\$3,436,263	\$26,174	\$26,174	\$26,174	\$26,174	\$26,174	\$26,174	SFY 2011	
Applications	8,963	5,260	40	0	0	0	0	0	0	SFY 2011	
Approvals	10,365	8,528	3,346	0	0	0	0	0	0	SFY 2011	
Denials	2,703	3,375	286	0	0	0	0	0	0	SFY 2011	
MD Energy Assistance Recipients											
Recipient Households	10,198	9,983	5,403	0	0	0	0	0	0	SFY 2011	
\$ Value Disbursed	\$3,209,988	\$3,044,588	\$1,513,005	\$0	\$0	\$0	\$0	\$0	\$0	SFY 2011	
Applications	9,481	5,681	286	0	0	0	0	0	0	SFY 2011	
Approvals	10,961	9,069	3,584	0	0	0	0	0	0	SFY 2011	
Denials	2,735	4,007	1,529	0	0	0	0	0	0	SFY 2011	
Arrearage (one time only)											
Recipient Households	3,167	254	24	0	0	0	0	0	0	SFY 2011	
\$ Value Disbursed	\$3,390,992	\$261,364	\$36,296	\$0	\$0	\$0	\$0	\$0	\$0	SFY 2011	
Applications	2,565	2,565	0	3,740	3,740	3,740	3,740	3,740	3,740	SFY 2011	
Approvals	2,751	2,751	14	0	0	0	0	0	0	SFY 2011	
Denials	314	314	786	678	-13.7%	678	678	678	678	SFY 2011	

REFUGEES AND ASYLEES

	REPORTING PERIOD					% Change	YEAR TO DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
Refugee Employment Program Clients											
New Clients	30	56	39	54	38.5%	54	54	54	54	SFY 2011	
# of Employment Placements	84	80	68	86	26.5%	86	86	86	86	SFY 2011	
Average Wage	\$9.54	\$9.07	\$10.00	\$9.01	-9.9%	\$9.01	\$9.01	\$9.01	\$9.01	SFY 2011	
% with Health Benefits	88%	71%	64%	75%	17.2%	75%	75%	75%	75%	SFY 2011	
Job Retention >90 Days	44	72	89	71	-20.2%	71	71	71	71	SFY 2011	



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APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10		Average	Minimum	Maximum		Periods
	93.1%	94.1%	94.5%	95.9%	1.5%	95.9%	95.9%	95.9%		1
Allegany	98.7%	98.4%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		1
Anne Arundel	83.9%	80.2%	83.1%	93.0%	11.9%	93.0%	93.0%	93.0%		1
Baltimore (City)	96.9%	97.3%	97.7%	98.1%	0.4%	98.1%	98.1%	98.1%		1
Baltimore	84.2%	85.8%	91.4%	92.5%	1.2%	92.5%	92.5%	92.5%		1
Calvert	100.0%	95.8%	100.0%	98.6%	-1.4%	98.6%	98.6%	98.6%		1
Caroline	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		1
Carroll	97.0%	96.7%	96.1%	96.3%	0.2%	96.3%	96.3%	96.3%		1
Cecil	93.1%	95.1%	99.3%	98.3%	-1.0%	98.3%	98.3%	98.3%		1
Charles	90.3%	88.7%	89.1%	96.3%	8.1%	96.3%	96.3%	96.3%		1
Dorchester	95.0%	84.0%	91.4%	95.4%	4.4%	95.4%	95.4%	95.4%		1
Frederick	92.5%	95.3%	93.0%	94.7%	1.8%	94.7%	94.7%	94.7%		1
Garrett	80.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		1
Harford	95.0%	94.1%	92.9%	94.9%	2.2%	94.9%	94.9%	94.9%		1
Howard	98.3%	95.2%	96.6%	98.1%	1.6%	98.1%	98.1%	98.1%		1
Kent	92.5%	100.0%	93.3%	95.4%	2.3%	95.4%	95.4%	95.4%		1
Montgomery	94.3%	98.1%	97.2%	97.0%	-0.2%	97.0%	97.0%	97.0%		1
Prince George's	96.7%	97.5%	94.4%	97.6%	3.4%	97.6%	97.6%	97.6%		1
Queen Anne's	90.7%	95.4%	95.8%	100.0%	4.4%	100.0%	100.0%	100.0%		1
St. Mary's	84.2%	96.1%	96.0%	98.2%	2.3%	98.2%	98.2%	98.2%		1
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		1
Talbot	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		1
Washington	98.9%	99.2%	97.9%	100.0%	2.1%	100.0%	100.0%	100.0%		1
Wicomico	98.0%	96.6%	95.5%	99.2%	3.9%	99.2%	99.2%	99.2%		1
Worcester	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		1



**Department of Human Resources
Family Investment Administration
Reporting Period: July-10**

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Apr-10	May-10	Jun-10	Jul-10		Average	Minimum	Maximum		
	83.2%	89.2%	89.8%	93.6%	4.2%	93.6%	93.6%	93.6%		1
Allegany	96.7%	97.3%	98.5%	99.7%	1.3%	99.7%	99.7%	99.7%		1
Anne Arundel	77.0%	82.4%	85.7%	89.1%	4.0%	89.1%	89.1%	89.1%		1
Baltimore (City)	94.0%	94.6%	94.8%	97.6%	3.0%	97.6%	97.6%	97.6%		1
Baltimore	61.1%	80.6%	80.5%	87.5%	8.7%	87.5%	87.5%	87.5%		1
Calvert	97.0%	98.2%	97.9%	98.1%	0.2%	98.1%	98.1%	98.1%		1
Caroline	97.7%	96.0%	95.6%	99.0%	3.6%	99.0%	99.0%	99.0%		1
Carroll	92.4%	91.5%	92.5%	94.2%	1.8%	94.2%	94.2%	94.2%		1
Cecil	91.8%	97.5%	100.0%	98.7%	-1.3%	98.7%	98.7%	98.7%		1
Charles	79.1%	83.4%	84.8%	94.5%	11.4%	94.5%	94.5%	94.5%		1
Dorchester	83.6%	84.6%	89.0%	98.0%	10.1%	98.0%	98.0%	98.0%		1
Frederick	84.3%	85.2%	92.5%	95.3%	3.0%	95.3%	95.3%	95.3%		1
Garrett	100.0%	98.6%	98.8%	100.0%	1.2%	100.0%	100.0%	100.0%		1
Harford	95.4%	95.6%	92.6%	92.0%	-0.6%	92.0%	92.0%	92.0%		1
Howard	88.0%	98.3%	97.7%	98.1%	0.4%	98.1%	98.1%	98.1%		1
Kent	100.0%	91.4%	97.8%	98.6%	0.8%	98.6%	98.6%	98.6%		1
Montgomery	89.9%	92.2%	92.7%	96.1%	3.7%	96.1%	96.1%	96.1%		1
Prince George's	77.2%	87.7%	87.0%	92.3%	6.1%	92.3%	92.3%	92.3%		1
Queen Anne's	91.5%	91.5%	80.2%	96.4%	20.2%	96.4%	96.4%	96.4%		1
St. Mary's	86.8%	93.2%	93.2%	98.0%	5.2%	98.0%	98.0%	98.0%		1
Somerset	99.2%	97.5%	99.0%	97.2%	-1.8%	97.2%	97.2%	97.2%		1
Talbot	97.5%	96.4%	98.4%	98.3%	-0.1%	98.3%	98.3%	98.3%		1
Washington	98.7%	98.9%	99.2%	99.4%	0.2%	99.4%	99.4%	99.4%		1
Wicomico	95.6%	95.2%	95.8%	97.9%	2.2%	97.9%	97.9%	97.9%		1
Worcester	89.2%	88.6%	90.5%	98.5%	8.8%	98.5%	98.5%	98.5%		1



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for July 2010

As of Date: 7/30/2010

Run Date: 8/2/2010

Status	Category	TCA	FSP	EX-FSP	MA-FAC*	MCHP*
Pending	Timely	4581	8769	331	2310	355
Pending	Ag Delay	136	856	98	146	23
Pending	CI Delay	57	1237	384	103	19
Pending	No Fault	1	2		7	
	Total	4775	10864	813	2566	397
	Compliance	97.1%	91.1%	77.1%	94.0%	93.9%
Denied	Timely	3290	3627	197	4233	976
Denied	Ag Delay	257	428	38	312	110
Denied	CI Delay	443	2020	218	623	113
Denied	No Fault	2	4		24	13
	Total	3992	6079	453	5192	1212
	Compliance	92.7%	89.4%	83.8%	93.1%	89.9%
Approved	Timely	2858	13943	9594	9563	3211
Approved	Ag Delay	149	761	377	524	194
Approved	CI Delay	94	448	513	567	216
Approved	No Fault	14	49	4	34	14
	Total	3115	15201	10488	10688	3635
	Compliance	95.0%	94.8%	96.2%	94.8%	94.3%
A+D	Timely	6148	17570	9791	13796	4187
A+D	Ag Delay	406	1189	415	836	304
A+D	CI Delay	537	2468	731	1190	329
A+D	No Fault	16	53	4	58	27
	Total	7107	21280	10941	15880	4847
	Compliance	93.8%	93.6%	95.9%	94.3%	93.23%
Avg Agency Delay, in days		15	28	16	28	37



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
	131	133	145	134	-7.3%	134	134	134	134	1	
Allegany	1	1	2	2	0.0%	2	2	2	2	1	
Anne Arundel	3	6	7	8	14.3%	8	8	8	8	1	
Baltimore (City)	73	76	73	61	-16.4%	61	61	61	61	1	
Baltimore	3	5	10	12	20.0%	12	12	12	12	1	
Calvert	3	2	2	1	-50.0%	1	1	1	1	1	
Caroline	0	0	0	0	0.0%	0	0	0	0	1	
Carroll	0	1	1	2	100.0%	2	2	2	2	1	
Cecil	4	5	5	3	-40.0%	3	3	3	3	1	
Charles	1	1	2	2	0.0%	2	2	2	2	1	
Dorchester	0	0	0	0	0.0%	0	0	0	0	1	
Frederick	2	1	3	1	-66.7%	1	1	1	1	1	
Garrett	0	0	0	0	0.0%	0	0	0	0	1	
Harford	2	3	2	4	166.7%	4	4	4	4	1	
Howard	3	2	6	6	0.0%	6	6	6	6	1	
Kent	1	1	2	2	0.0%	2	2	2	2	1	
Montgomery*											
Prince George's	23	21	21	21	0.0%	21	21	21	21	1	
Queen Anne's	0	0	2	2	100.0%	2	2	2	2	1	
St. Mary's	5	4	2	2	0.0%	2	2	2	2	1	
Somerset	1	1	1	1	0.0%	1	1	1	1	1	
Talbot	2	0	0	0	0.0%	0	0	0	0	1	
Washington	1	0	1	3	200.0%	3	3	3	3	1	
Wicomico	2	2	2	1	-50.0%	1	1	1	1	1	
Worcester	1	1	1	0	-100.0%	0	0	0	0	1	

# of Vacant FIA PINS	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	Jul-10	FY 2012
Statewide	151.5	166	114.5	76.5	150	200	117	144.5	134	
Allegany	1	0	0	0	2	1	2	2	2	
Anne Arundel	6	10	10	6	12	18	7	7	8	
Baltimore (City)	80	77	61	28	59.5	84.5	57	73	61	
Baltimore	14	20	6.5	10.5	26.5	24	14	10	12	
Calvert	2	4.5	3.5	1	0	2	0	2	1	
Caroline	2	1	0	1	0	1	1	0	0	
Carroll	1	0	1	1	1	2.5	0	1	2	
Cecil	1	0	0	2	3	4	2	5	3	
Charles	4	2	2	1	3.5	5	1	2	2	
Dorchester	0	3	0	0	0	0	3	0	0	
Frederick	7	0	1	1.5	5	5	0	3	1	
Garrett	0	1	0	0.5	0	1	0	0	0	
Harford	8	4	0	1	0	4	2	2	4	
Howard	3	2	1	3	3	5	3	6	6	
Kent	2	0	0	0	1.5	0	0	2	2	
Montgomery*										
Prince George's	11.5	28.5	23.5	13	22	27	22	21	21	
Queen Anne's	0	0	0	0.5	0	2	0	2	2	
St. Mary's	0	4	1	2	3	6	1	2	2	
Somerset	0	1	0	1	0	0	0	1	1	
Talbot	1	0	0	1	0	0	0	0	0	
Washington	5	7	2	1	4	3	1	1	3	
Wicomico	3	1	2	1	4	5	0	2	1	
Worcester	0	0	0	0.5	0	0	1	1	0	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: July-10

LOCAL FIA POSITIONS

FIA	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FYTD 2011	FY 2012
Total PINS	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1768.9	
# of Filled PINS	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1635.4	
# of Vacant PINS*	151.5	166	114.5	76.5	150	200	117	144.5	133.5	
FIA Caseload**	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	748,607	
LDSS PINS Eliminated since 2002	266	355	403	399	408.5	415.32	550.5	589.9	589.9	

Notes on Fiscal Year to Date (FYTD) 2011: FY 2011 vacancy data as of 8/02/10. Data reflects FTEs and does not include the 100 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2003-FY 2010.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: July-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971												971	6,243
Anne Arundel	1,409												1,409	9,172
Baltimore City	5,083												5,083	44,936
Baltimore	3,418												3,418	22,202
Calvert	249												249	1,819
Caroline	808												808	2,676
Carroll	691												691	4,430
Cecil Co.	670												670	5,154
Charles	758												758	3,091
Dorchester	1,004												1,004	3,614
Frederick	1,171												1,171	5,685
Garrett	629												629	3,563
Harford	1,336												1,336	7,284
Howard	1,228												1,228	4,513
Kent	433												433	1,429
Montgomery	1,005												1,005	13,547
Prince George's	3,664												3,664	17,932
Queen Anne's	290												290	1,609
St. Mary's	693												693	2,761
Somerset	170												170	1,955
Talbot	207												207	1,815
Washington	424												424	4,401
Wicomico	907												907	6,388
Worcester	263												263	2,738
TOTAL	27,481												27,481	178,957



Department of Human Resources
Family Investment Administration
 Reporting Period: July-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437	269	254	222	108	0	5,646	6,098
Anne Arundel	1,226	1,446	950	828	625	604	591	446	594	537	450	26	8,323	7,328
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286	2,734	4,743	3,595	1,917	81	40,749	43,159
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395	901	1,382	1,282	1,032	157	20,333	20,166
Calvert	55	289	244	374	166	123	86	72	104	89	51	1	1,654	2,141
Caroline	562	545	384	249	146	104	111	93	135	66	38	0	2,433	2,586
Carroll	647	514	558	424	365	507	333	253	193	141	91	1	4,027	4,055
Cecil Co.	489	836	996	764	425	301	259	185	226	131	77	1	4,690	4,612
Charles	649	318	421	251	376	158	138	110	172	138	77	1	2,809	2,506
Dorchester	1,354	441	333	326	172	181	155	92	114	73	41	1	3,283	3,435
Frederick	1,006	417	545	409	496	425	539	342	479	298	185	24	5,165	4,755
Garrett	619	660	581	501	241	191	153	84	91	92	26	0	3,239	3,452
Harford	755	1,300	858	764	596	496	494	348	336	397	255	2	6,601	6,239
Howard	500	376	496	560	464	424	375	232	265	209	189	25	4,115	3,744
Kent	294	197	215	181	108	74	53	58	66	29	24	1	1,300	1,373
Montgomery	2,336	1,529	2,929	1,070	704	689	649	637	726	643	363	14	12,289	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301	753	1,333	1,130	854	53	16,284	15,045
Queen Anne's	399	240	186	184	90	85	107	50	68	47	8	0	1,464	1,396
St. Mary's	163	619	473	344	300	176	78	70	135	102	49	0	2,509	2,228
Somerset	264	354	309	230	104	95	111	115	106	70	23	0	1,781	2,426
Talbot	242	226	311	241	159	122	99	61	196	53	33	0	1,743	1,672
Washington	445	898	726	510	317	256	281	179	234	93	41	7	3,987	4,298
Wicomico	632	884	804	705	574	503	531	329	457	305	102	0	5,826	5,071
Worcester	243	486	379	361	201	207	184	119	186	97	26	0	2,489	2,224
TOTAL	25,735	23,242	20,574	18,577	13,228	12,216	11,746	8,532	12,595	9,839	6,060	395	162,739	161,487



Department of Human Resources

Family Investment Administration

Reporting Period: July-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,451	2,412	2,258	2,516	11.4%	2,516	2,516	2,516	2,516	1	
Allegany	8	4	4	16	300.0%	16	16	16	16	1	
Anne Arundel	137	143	145	159	9.7%	159	159	159	159	1	
Baltimore (City)	941	1013	872	983	12.7%	983	983	983	983	1	
Baltimore	279	276	277	426	53.8%	426	426	426	426	1	
Calvert	10	3	5	9	80.0%	9	9	9	9	1	
Caroline	0	2	6	6	0.0%	6	6	6	6	1	
Carroll	8	9	11	7	-36.4%	7	7	7	7	1	
Cecil	4	8	4	6	50.0%	6	6	6	6	1	
Charles	68	65	80	78	-2.5%	78	78	78	78	1	
Dorchester	14	4	6	5	-16.7%	5	5	5	5	1	
Frederick	11	10	6	16	166.7%	16	16	16	16	1	
Garrett	2	4	3	4	33.3%	4	4	4	4	1	
Harford	16	16	44	21	-52.3%	21	21	21	21	1	
Howard	47	35	43	47	9.3%	47	47	47	47	1	
Kent	0	1	2	3	50.0%	3	3	3	3	1	
Montgomery	290	276	304	359	18.1%	359	359	359	359	1	
Prince George's	551	490	372	306	-17.7%	306	306	306	306	1	
Queen Anne's	4	1	5	2	-60.0%	2	2	2	2	1	
St. Mary's	21	14	11	13	18.2%	13	13	13	13	1	
Somerset	2	4	5	3	-40.0%	3	3	3	3	1	
Talbot	11	7	11	8	-27.3%	8	8	8	8	1	
Washington	13	12	27	18	-33.3%	18	18	18	18	1	
Wicomico	11	14	12	17	41.7%	17	17	17	17	1	
Worcester	3	1	3	4	33.3%	4	4	4	4	1	



Department of Human Resources

Family Investment Administration

Reporting Period: July-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	32,833	29,053	29,950	34,210	14.2%	34,210	34,210	34,210	34,210	1	
Allegany	467	452	488	573	17.4%	573	573	573	573	1	
Anne Arundel	1934	1685	1809	2087	15.4%	2,087	2,087	2,087	2,087	1	
Baltimore (City)	11,566	10,834	10,597	11,941	12.7%	11,941	11,941	11,941	11,941	1	
Baltimore	3428	2827	3237	4016	24.1%	4,016	4,016	4,016	4,016	1	
Calvert	369	365	353	374	5.9%	374	374	374	374	1	
Caroline	191	182	205	209	2.0%	209	209	209	209	1	
Carroll	330	314	301	341	13.3%	341	341	341	341	1	
Cecil	486	394	436	496	13.8%	496	496	496	496	1	
Charles	839	684	618	691	11.8%	691	691	691	691	1	
Dorchester	361	295	326	333	2.1%	333	333	333	333	1	
Frederick	765	730	732	799	9.2%	799	799	799	799	1	
Garrett	140	110	157	177	12.7%	177	177	177	177	1	
Harford	948	941	899	1058	17.7%	1,058	1,058	1,058	1,058	1	
Howard	721	606	581	658	13.3%	658	658	658	658	1	
Kent	127	83	144	118	-18.1%	118	118	118	118	1	
Montgomery	2233	1917	1991	2233	12.2%	2,233	2,233	2,233	2,233	1	
Prince George's	4834	4092	4247	4904	15.5%	4,904	4,904	4,904	4,904	1	
Queen Anne's	158	131	149	163	9.4%	163	163	163	163	1	
St. Mary's	675	584	556	717	29.0%	717	717	717	717	1	
Somerset	225	192	244	242	-0.8%	242	242	242	242	1	
Talbot	144	110	118	154	30.5%	154	154	154	154	1	
Washington	924	774	904	892	-1.3%	892	892	892	892	1	
Wicomico	726	545	643	735	14.3%	735	735	735	735	1	
Worcester	242	206	215	299	39.1%	299	299	299	299	1	



Department of Human Resources
Family Investment Administration
 Reporting Period: July-10

Voter Registration	REPORTING PERIOD				% Change	YEAR TO DATE				
	Apr-10	May-10	Jul-10			Average	Minimum	Maximum	Total	Periods
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	118	105	182	201	10.4%	201	201	201	201	1
Allegany	11	9	16	12	-25.0%	12	12	12	12	1
Anne Arundel	5	3	17	2	-88.2%	2	2	2	2	1
Baltimore (City)	29	11	25	19	-24.0%	19	19	19	19	1
Baltimore	13	3	15	27	80.0%	27	27	27	27	1
Calvert	3	1	18	21	16.7%	21	21	21	21	1
Caroline	1	2	1	2	100.0%	2	2	2	2	1
Carroll	1	1	2	3	50.0%	3	3	3	3	1
Cecil	3	2	4	4	0.0%	4	4	4	4	1
Charles	2	1	3	1	-66.7%	1	1	1	1	1
Dorchester	1	2	1	1	0.0%	1	1	1	1	1
Frederick	8	16	22	15	-31.8%	15	15	15	15	1
Garrett	0	0	0	1	100.0%	1	1	1	1	1
Harford	3	5	6	2	-66.7%	2	2	2	2	1
Howard	0	1	2	4	100.0%	4	4	4	4	1
Kent	0	0	0	0	0.0%	0	0	0	0	1
Montgomery	2	4	3	7	133.3%	7	7	7	7	1
Prince George's	2	7	4	7	75.0%	7	7	7	7	1
Queen Anne's	1	4	5	7	40.0%	7	7	7	7	1
St. Mary's	0	1	2	4	100.0%	4	4	4	4	1
Somerset	1	1	3	2	-33.3%	2	2	2	2	1
Talbot	0	0	0	0	0.0%	0	0	0	0	1
Washington	16	14	8	17	112.5%	17	17	17	17	1
Wicomico	7	8	16	17	6.3%	17	17	17	17	1
Worcester	9	9	9	26	188.9%	26	26	26	26	1



Department of Human Resources

Family Investment Administration

Reporting Period: July-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	18,497	16,358	17,067	19,202	12.5%	19,202	19,202	19,202	19,202	1	
Allegany	222	242	244	278	13.9%	278	278	278	278	1	
Anne Arundel	886	721	873	1051	20.4%	1,051	1,051	1,051	1,051	1	
Baltimore (City)	8198	7350	7357	8262	12.3%	8,262	8,262	8,262	8,262	1	
Baltimore	1619	1364	1615	1865	15.5%	1,865	1,865	1,865	1,865	1	
Calvert	227	216	229	217	-5.2%	217	217	217	217	1	
Caroline	91	113	122	110	-9.8%	110	110	110	110	1	
Carroll	178	166	164	181	10.4%	181	181	181	181	1	
Cecil	245	232	256	277	8.2%	277	277	277	277	1	
Charles	513	425	308	397	28.9%	397	397	397	397	1	
Dorchester	241	225	238	229	-3.8%	229	229	229	229	1	
Frederick	320	309	297	314	5.7%	314	314	314	314	1	
Garrett	61	57	70	81	15.7%	81	81	81	81	1	
Harford	610	651	592	674	13.9%	674	674	674	674	1	
Howard	227	234	250	265	6.0%	265	265	265	265	1	
Kent	74	48	72	65	-9.7%	65	65	65	65	1	
Montgomery	684	551	655	617	-5.8%	617	617	617	617	1	
Prince George's	2245	1951	2034	2373	16.7%	2,373	2,373	2,373	2,373	1	
Queen Anne's	88	71	82	102	24.4%	102	102	102	102	1	
St. Mary's	375	325	314	423	34.7%	423	423	423	423	1	
Somerset	163	132	178	153	-14.0%	153	153	153	153	1	
Talbot	90	60	74	105	41.9%	105	105	105	105	1	
Washington	529	450	518	516	-0.4%	516	516	516	516	1	
Wicomico	446	328	394	464	17.8%	464	464	464	464	1	
Worcester	165	137	131	183	39.7%	183	183	183	183	1	



Department of Human Resources
Family Investment Administration
 Reporting Period: July-10

Voter Registration	REPORTING PERIOD				% Change	YEAR TO DATE				
	Apr-10	May-10	Jul-10			Average	Minimum	Maximum	Total	Periods
# of Individuals who Decline Registration Form*	11,767	10,178	10,443	12,291	17.7%	12,291	12,291	12,291	12,291	1
Allegany	226	197	224	267	19.2%	267	267	267	267	1
Anne Arundel	906	818	774	875	13.0%	875	875	875	875	1
Baltimore (City)	2398	2460	2343	2677	14.3%	2,677	2,677	2,677	2,677	1
Baltimore	1517	1184	1330	1698	27.7%	1,698	1,698	1,698	1,698	1
Calvert	129	145	101	127	25.7%	127	127	127	127	1
Caroline	99	65	76	91	19.7%	91	91	91	91	1
Carroll	143	138	124	150	21.0%	150	150	150	150	1
Cecil	234	152	172	209	21.5%	209	209	209	209	1
Charles	256	193	227	215	-5.3%	215	215	215	215	1
Dorchester	105	64	81	98	21.0%	98	98	98	98	1
Frederick	426	395	407	454	11.5%	454	454	454	454	1
Garrett	77	49	84	91	8.3%	91	91	91	91	1
Harford	319	269	257	361	40.5%	361	361	361	361	1
Howard	447	336	286	342	19.6%	342	342	342	342	1
Kent	53	34	70	50	-28.6%	50	50	50	50	1
Montgomery	1257	1086	1029	1250	21.5%	1,250	1,250	1,250	1,250	1
Prince George's	2036	1644	1837	2218	20.7%	2,218	2,218	2,218	2,218	1
Queen Anne's	65	55	57	52	-8.8%	52	52	52	52	1
St. Mary's	279	244	229	277	21.0%	277	277	277	277	1
Somerset	59	55	58	84	44.8%	84	84	84	84	1
Talbot	43	43	33	41	24.2%	41	41	41	41	1
Washington	366	298	351	341	-2.8%	341	341	341	341	1
Wicomico	262	195	221	237	7.2%	237	237	237	237	1
Worcester	65	59	72	86	19.4%	86	86	86	86	1

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: Jul-10

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	247,921	248,721	249,262	248,517	-0.3%	248,517	248,517	248,517	N/A	1	
Number of Active Cases Added during the Month	3,869	3,592	3,705	3,676	-0.8%	3,676	3,676	3,676	3,676	1	
Number of Active Cases Subtracted during the Month	3,069	3,051	4,450	3,894	-12.5%	3,894	3,894	3,894	3,894	1	
Total Active Caseload at the End of the Month	248,721	249,262	248,517	248,569	0.0%	248,569	248,569	248,569	N/A	1	
In-state Caseload	217,984	218,508	217,824	217,779	0.0%	217,779	217,779	217,779	N/A	1	
Interstate Caseload	30,737	30,754	30,693	30,790	0.3%	30,790	30,790	30,790	N/A	1	
Interstate Cases Initiated By Maryland to Another State	15,564	15,577	15,517	15,572	0.4%	15,572	15,572	15,572	N/A	1	
Interstate Cases Received By Maryland from Another States	14,770	14,777	14,770	14,812	0.3%	14,812	14,812	14,812	N/A	1	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	164,262	164,117	163,017	163,286	0.2%	163,286	163,286	163,286	N/A	1	
# of Children in the Caseload with Paternity Established	140,041	140,146	139,390	139,843	0.3%	139,843	139,843	139,843	N/A	1	
% of Children in the Caseload with Paternity Established	85.3%	85.4%	85.5%	85.6%	0.1%	85.6%	85.6%	85.6%	N/A	1	
# of Children Needing Paternity Established at the Beginning of the Month	24,202	24,221	23,971	23,627	-1.4%	23,627	23,627	23,627	N/A	1	
# of Children Needing Paternity Established Added during the Month	1,659	1,551	1,628	1,701	4.5%	1,701	1,701	1,701	1,701	1	
# of Children Needing Paternity Established Subtracted during the Month	1,640	1,801	1,972	1,885	-4.4%	1,885	1,885	1,885	1,885	1	
# of Children Needing Paternity Established at the End of Month	24,221	23,971	23,627	23,443	-0.8%	23,443	23,443	23,443	N/A	1	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Apr-10	May-10	Jun-10	Jul-10	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	204,773	205,325	205,305	205,472	0.1%	205,472	205,472	205,472	N/A	1	
% of Cases in Caseload with a Support Order	82.3%	82.4%	82.6%	82.7%	0.0%	82.7%	82.7%	82.7%	N/A	1	
# of Cases Needing a Support Order Established at the Beginning of Month	43,703	43,948	43,937	43,212	-1.7%	43,212	43,212	43,212	N/A	1	
# of Cases Needing a Support Order Established Added during the Month	2,930	2,779	2,926	3,017	3.1%	3,017	3,017	3,017	3,017	1	
# of Cases Needing a Support Order Established Subtracted during the Month	2,685	2,790	3,651	3,132	-14.2%	3,132	3,132	3,132	3,132	1	
# of Cases Needing a Support Order Established at the End of the Month	43,948	43,937	43,212	43,097	-0.3%	43,097	43,097	43,097	N/A	1	



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: Jul-10

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Apr-10	May-10	Jun-10	Jul-10	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 51,759,872	\$ 51,670,878	\$ 51,308,086	\$ 51,702,434	0.8%	\$ 51,702,433.91	\$ 51,702,433.91	\$ 51,702,433.91	\$ 51,702,434	1
Amount Distributed toward Current Support	\$ 33,191,362	\$ 32,375,977	\$ 33,069,727	\$ 31,652,459	-4.3%	\$ 31,652,459.05	\$ 31,652,459.05	\$ 31,652,459.05	\$ 31,652,459	1
Percent of Current Support Distributed	64.1%	62.7%	64.5%	61.2%	-3.2%	61.2%	61.2%	61.2%	N/A	1
Number of Cases with Current Support Due	132,923	132,928	132,198	131,483	-0.5%	131,483	131,483	131,483	N/A	1
Number of Cases that had a Distribution toward Current Support	85,371	84,863	84,931	82,633	-2.7%	82,633	82,633	82,633	N/A	1
# of Cases that did not have a Distribution toward Current Support	47,552	48,065	47,267	48,850	3.3%	48,850	48,850	48,850	N/A	1
% of Cases that had a Distribution toward Current Support	64.2%	63.8%	64.2%	62.8%	-1.4%	62.8%	62.8%	62.8%	N/A	1

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Apr-10	May-10	Jun-10	Jul-10	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,704,061,789	\$ 1,708,397,544	\$ 1,711,011,485	\$ 1,715,589,022	0.3%	\$ 1,715,589,021.55	\$ 1,715,589,021.55	\$ 1,715,589,021.55	N/A	1
Amount Distributed toward Arrears	\$ 14,030,390	\$ 11,600,588	\$ 10,611,543	\$ 8,824,145	-16.8%	\$ 8,824,145.40	\$ 8,824,145.40	\$ 8,824,145.40	\$ 8,824,145	1
Percent of Arrears Distributed	0.8%	0.7%	0.6%	0.5%	-0.1%	0.5%	0.5%	0.5%	N/A	1
Number of Cases in Arrears	163,320	165,288	164,204	164,107	-0.1%	164,107	164,107	164,107	N/A	1
Number of Cases in Arrears that had a Distribution toward Arrears	51,489	45,673	50,934	48,453	-4.9%	48,453	48,453	48,453	N/A	1
Number of Cases in Arrears that did not have a Distribution toward Arrears	111,831	119,615	113,270	115,654	2.1%	115,654	115,654	115,654	N/A	1
Percent of Cases in Arrears that had a Distribution toward Arrears	31.5%	27.6%	31.0%	29.5%	-1.5%	29.5%	29.5%	29.5%	N/A	1

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Apr-10	May-10	Jun-10	Jul-10	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 46,374,499	\$ 41,694,433	\$ 46,550,405	\$ 42,800,676	-8.1%	\$ 42,800,676.32	\$ 42,800,676.32	\$ 42,800,676.32	\$ 42,800,676	1
Total Number of Paying Cases	104,819	103,804	103,514	101,108	-2.3%	101,108	101,108	101,108	N/A	1
Percent of Paying Cases	55.3%	54.8%	54.6%	53.5%	-1.2%	53.5%	53.5%	53.5%	N/A	1
Number Children in Cases Receiving Support	110,527	109,157	107,891	105,729	-2.0%	105,729	105,729	105,729	N/A	1
Total Payment Issued (Transactions)	219,900	203,687	219,448	214,400	-2.30%	214,400	214,400	214,400	214,400	1
Checks Issued in Error	19	15	47	33	-29.79%	33	33	33	33	1
Dollar Value of Payments Issued in Error	\$ 12,331	\$ 5,730	\$ 10,113	\$ 29,576	192.46%	\$ 29,576	\$ 29,576	\$ 29,576	\$ 29,576	1



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: July 2010

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Apr-10	May-10	Jun-10	Jul-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	202	141	105	191	81.9%	191	191	191	191	1
# of cases receiving payments from referrals	198	173	162	177	9.3%	177	177	177	177	1
% of cases receiving payments from referrals	98.02%	122.70%	154.29%	92.67%	-39.9%	92.67%	92.67%	92.67%	92.67%	1
# of payments made via wage-withholding	118	119	102	81	-20.6%	81	81	81	81	1
% of payments made via wage-withholding	59.60%	68.79%	62.96%	45.76%	-27.3%	45.76%	45.76%	45.76%	45.76%	1
NPEP total payments made	\$1,069,713	\$ 1,013,771	\$ 1,123,686	\$1,103,084	-1.8%	\$1,103,084	\$1,103,084	\$1,103,084	\$1,103,084	1

GDU Agency Goals and Actions Assessment Dashboard- DHR

(Contributing Actions, Benchmarks, and Progress to Date)

GDU V. Reduce Violent Crimes Committed Against Women and Children by 25% by the End of 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
F1. Reduce by 10% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 June 2009: 8757 June 2010: 8013		
			# Reunifications: SFY 08: 1548 SFY 09: 1616 SFY 10: 1958		
			# Families receiving In-Home Services: June 2008: 3743 June 2009: 3539 June 2010: 3266		
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	24 jurisdictions are trained to date. The 3266 families who are receiving in-home services and 8013 youth in out-of-home care in these jurisdictions are benefitting from FCP.	Trainings rolled out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	7/14/09 - 11/30/09: Baltimore City	11/24/09	6 jurisdictions trained.		
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09			
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	4 jurisdictions trained.		
	4/6/10 - 5/25/10: Baltimore County, Cecil, Harford	5/25/10	3 jurisdictions trained.		
	Develop implementation plan to deliver the training to the provider community.	12/31/10		Work on this targeted to begin in fall of 2010.	
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	9/30/10	Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization.		
Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	9/30/10	Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.		

Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	Fully operational CMEs with all statewide slots filled.	6/30/10	CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 7/22/10, there were 21 children enrolled in DHR diversion slots and 16 children enrolled in MD CARES.		
Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 2009: 3539 June 2010: 3266	June	
F2. Facilitate 732 adoptions.			FY 2008: 619 adoptions FY 2009: 770 adoptions 2010: 738 adoptions	FY	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	FY10 2Q Report: Reviewed 75 adoption cases 2) 84% of permanency plans were established timely 3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans 4) 74% of youth reviewed resided in a pre-finalized adoptive home	1)	
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Schedule for development of Case Plan Policy to be decided, probably to begin in fall 2010.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.	
F3. Ensure that No More than 12% of Children are Placed in Group Homes by End of FY10				June 2010: Children in Group Homes: 912 Children in OOH placement: 8013	Total # Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.	
Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09	Policy was issued in September.		
		10/09	# of children coming into care after policy was issued: Cumulative total since Oct 09: 2303		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
F4. Increase to 75% the percent of children placed in family homes.			June 2009: 76.6% June 2010: 76.5%	June 2010: Children in Family Homes: 6126 Children in OOH placement: 8013	Total # Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	

F5. Increase by 10 points the percentage of children placed in their home jurisdiction (in both group homes and foster homes).			Family Homes: March 2009: 53% March 2010: 57% (3634 of 6377)	Group Homes: March 2009: 38% March 2010: 44% (413 out of 940)	
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.		
	Evaluate submitted Offers.	01/10 - 7/10	Offers received and in evaluation process.		
	Award contracts.	11/1/2010			
F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less during FY10			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) FY10 2Q: 3.8% (105 of 2800) FY10 3Q: pending		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	
Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.	Work of developing model targeted to occur 2010.	12/31/10		Implementation schedule to be decided, probably first half of 2011.	
PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.	Evaluation work targeted to occur during 2010.	12/31/10		Schedule for implementation of recommendations to be decided, probably during winter of 2011.	

GDU XII End Childhood Hunger in Maryland by 2015

Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
<p>C. FY 2010 Sub Goal - Increase Participation Rate for Children by 9% by December 2010 (264,138 of 358,000 eligible recipients 18 and younger)</p>					
<p>Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.</p>	<p>On April 28, 2010, Secretary Donald sent a memo to local directors and assistant directors of Family Investment that by July 1, 2010, for benefit programs that require an interview for application or redetermination and that cannot be satisfied with a group intake or group redetermination, the local department must offer a scheduled telephone interview.</p>	<p>July 1, 2010</p>	<p>Step 1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the responses, FIA has identified the following needs and corresponding actions:</p>	<p>The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions.</p>	
			<p>* The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so. Update: All jurisdictions have been trained for telephonic interviewing training.</p>		
			<p>* DHR will provide support to overcome barriers cited by local offices: 1) Identifying funds to purchase telephone headsets for case managers; 2) Implementing best practices to manage the volume of walk-in applicants such that workers can be freed up from intake rotation; 3) OTHS is working to remove system barriers to scheduling telephone interviews; and 4) Mailing out applications to redetermination population.</p>		
			<p>Updates: 1) funds identified and in local budgets 2) see Secretary Donald's 4.28.10 memo to local directors 3) on schedule for 6/10; 4) BOLO, OAS and OTHS working with locals.</p>		
			<p>Step 2: Automated system programming by ACS to support scheduling of telephone interviews completed in June 2010.</p>	<p>The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold.</p>	
			<p>Step 3: Starting in July 2010, we are able to fully implement telephone interviews for all hardship reasons.</p>		
<p>Increase use of group redeterminations.</p>	<p>On April 28, 2010, Secretary Donald sent a memo to local directors and assistant directors of Family Investment that by July 1, 2010, for non-mail-in redeterminations (and for only those benefit programs that require an interview), all customers will be scheduled for redeterminations in a group, followed by a brief one-on-one interview. DHR working with locals to build SAIL Centers.</p>	<p>September 2010</p>	<p>BOLO is working with the locals to implement best practices outlined in Secretary Donald's 4.28.10 memo to directors. SAIL Centers to be completed throughout summer and into September for local district offices statewide.</p>	<p>CARES enhancement allowing scheduling for group redets is on schedule for FY11.</p>	
			<p>Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. This has been done.</p>		

<p>Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan.</p>	<p>Add CBO partners in 10 additional jurisdictions.</p>	<p>September 2010</p>	<p>Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <i>This has been done - we identified 10 jurisdictions that are not covered by the existing CBO partners.</i></p> <p>Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. We sent to FNS an addendum to our 2010 FSP Outreach Plan, which would add Associated Catholic Charities to the plan and also added Crossroads Farmers Market. We have also participated in conference calls with two CBOs that will be doing EIC outreach.</p>		
<p>Expand No Wrong Door Project to include representatives from other agencies and 2 legislators to meet requirements of budget language.</p>	<p>Final report to budget committees on outcome of efforts.</p>	<p>June 30, 2011</p>	<p>Deputy Secretary Stacy L. Rodgers chaired the first meeting of the expanded workgroup on June 30th. Sandy Monck from United Charities of Central Maryland was chosen as co-chair. The Annie E. Casey Foundation offered to fund a facilitator; volunteers interviewed a candidate, Karen L. Murrell, and recommended that she be hired. The next meeting is scheduled for July 26th to discuss the new DHMH application project and an overview of the Maryland Access Point (MAP) and original No Wrong Door workgroup accomplishments.</p>		
<p>Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL.</p>	<p>42 additional CBOs trained. Increase total SAIL applications for FSP to 4500 per month.</p>	<p>September 2010</p>	<p>42 CBOs currently trained. # FSP applications via SAIL by month: September 2009: 3700 October 2009: 4255 November 2009: 3523 December 2009: 3925 January 2010: 4793 February 2010: 3190 March 2010: 4567 April 2010: 4634 May 2010: 4328 June 2010: 5893</p>	<p>Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as we plan. CBOs are assigned a unique code to identify applications for which they provided assistance. They generally do not enter the code, but we have asked that they do so in order for us to capture this data.</p>	
<p>Implement Customer Care Center (CCC) in Baltimore that will handle SAIL applications for the metro area.</p>	<p>Fully functional Customer Care Center.</p>	<p>June 2010</p>	<p>Center opened 11/30/09. June 2010: 1,913 applications from Baltimore County filed via SAIL and handled by CCC. 364% increase in applications filed since CCC opened.</p>	<p>Initial focus is to handle FIA benefit applications filed via SAIL for Baltimore County, adding the other local departments in the Baltimore metro area over the next year. Currently evaluating operations of first center and considering whether to expand to Western MD.</p>	

<p>Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.</p>	<p>Reports produced and FSP information sent to potentially eligible families.</p>	<p>September 2010</p>	<p>12,277 households identified that are good targets for FSP outreach. FIA to provide literature for schools to distribute to families. Funding being sought to expand project to additional jurisdictions.</p>	<p>Project was funded by a \$20,000 grant from Microsoft. Implementing the software in additional jurisdictions requires state investment or alternate source of funding.</p>	
<p>Work with the GOC and the Maryland Out of School Time Network to develop a strategy targeting families who utilize after school programs to promote FSP.</p>	<p>To be decided.</p>	<p>TBD</p>	<p>Awaiting notification of the Mott Foundation grant award; decision expected by September. Met July 9th with MOST Director, Ellie Mitchell, and discussed trainings for staff of youth programs CBOs on using SAIL to help parents apply for FSP, targeting 10 CBOs first year. MOST is revising enrollment forms to screen for FSP participation.</p>		

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU III. Increase the Number of Marylanders Who Receive Skills Training by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	Develop 10 training partnerships	6/10	<p><i>Target Achieved</i></p> <ol style="list-style-type: none"> 1. Family Investment Aide Initiative 2. DHCD/Weatherization Assistance Program 3. Biotechnical Institute of Maryland, Inc. 4. CVS/pharmacy 5. Maryland Center for Arts and Technology 6. BCCC - Workforce Pipeline Solutions Interagency "Jump Start Program 7. Open Society Institute - Baltimore Adult Workforce Development Initiative with Center for Urban Families, Civic Works, Group Ministries and Job Opportunities Task Force 8. Survive and Thrive 9. Baltimore Ex-Offender Re-entry Employment Program 10. DLLR 11. BGE 12. DGS 13. DBED 14. Policy Studies, Inc. 	<p><i>Partnership Name/# hired to date/# trained to date or in training</i></p> <p><u>Family Investment Aide Initiative</u> hired - 93</p> <p><u>DHCD - Weatherization Assistance Program</u> hired - 7 trained/in training - 11</p> <p><u>Biotechnical Institute of Maryland, Inc.</u> trained/in training - 1</p> <p><u>CVS/pharmacy</u> hired: 12 trained/in training - 16</p> <p><u>Maryland Center for Arts and Technology</u> hired - 42 trained/in training - 59</p> <p><u>DLLR</u> hired - 2</p> <p><u>Survive and Thrive</u> hired - 11</p> <p>TOTAL HIRES: 167 TOTAL TRAINED OR IN TRAINING: 87</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10	Baseline as of June 1, 2009: 190 training completions and certifications received SFY 2010: 496 training completions and 261 certifications received.	We do not have an automated way to generate this data; hand counts were required. At this time, we are also unable to report on data by industry sector.	
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	FY 2009 through May 2009 - 2,092 (21.8%) placements were \$10/hr or more and at least 30 hours per week FY 2010 through April 2010 (Note: The entire month of April was not covered) - 1,709 (23.4%) placements were \$10/hour or more and at least 30 hours per week		