

Meeting Summary

Following is a summary of issues discussed at the MDOT (MTA) Stat on September 2, 2010. Analysis is provided by StateStat and the Governor's Delivery Unit (GDU).

Maryland State Fair

- **Fair Preparations.** The agency discussed its plans in preparation of the Maryland State Fair, which is expected to receive increased attendance due to the presence of Justin Bieber. To accommodate the anticipated volume of passengers, the agency decided to extend its call center hours and service hours on the day of the Bieber concert.

GDU Goal Related Items

- **Transit Ridership Goal.** MDOT is working to double transit ridership in Maryland by 2020. The following items related to the transit ridership goal :
- **Red Line Milestones.** The agency previously provided the milestones listed below on progress toward construction of the Red Line. The agency reported that all submissions necessary have been made to the federal government, but for the finance plan, which is nearing completion.

Red Line Milestones in the Next 6 Months	
Date	Milestone
June 2010	Submit draft finance plan
Aug 2010	Submit request to enter preliminary engineering (PE)
Sept 2010	Receive permission to enter PE
Sept 2010	Initiate PE
Sept 2010	Station Area Advisory Committees begin meeting

- **Charm Card Roll-out.** Providing the best quality of service is at the heart of ridership growth. One of the strategies to do so is the CharmCard, a single electronic payment card. The agency reported that its pilot program was extended to its Light Rail system in August, and that full roll-out of the CharmCard program was expected to begin in September.
- **Mondawmin Transit Center.** Renovations to the Mondawmin Transit Center, paid for by ARRA funding, are nearing completion. Among the renovations that are to take place are resurfacing of the transit center's bus loop and renovation of the interior area.
- **Jobs Goal.** MDOT is facilitating the creation and retention of 23,000+ jobs through the implementation of State supported TOD and Smart Site projects, and through its implementation of its partnership with Ports America in Baltimore. The agency reported that it would provide the panel with updated jobs estimates within in the next month.

MBE/SBR Participation

- Small Business Reserve (SBR) Outreach.** Each of the state's agencies has a 10% contracting goal for SBR-designated businesses. MTA fell well short of this goal in FY09, and was again under goal in FY10. MTA reported in early January that it had begun to mail SBR program information to 3,500 certified MBE's/DBE's who weren't certified under the SBR program. A GOMA (Gov's Office of Minority Affairs) representative identified a possible issue for MTA is that many of their smaller procurements may be slipping through the cracks for SBR participation. GOMA and the agency both reported that they were working together to resolve SBR issues, and GOMA indicated that they were pleased with the agency's progress to date. Despite missing the 10% goal, SBR participation in FY10 was at its highest point in agency history.

MTA SBR Participation: FY09				
SBR INDICATORS	Agency Total	Total SBR	Designated Procurements	%
Payment Totals	\$336,449,511	\$16,061,144	164	4.77%

MTA SBR Participation: FY10				
SBR INDICATORS	Agency Total	Total SBR	Designated Procurements	%
Payment Totals	\$246,481,601	\$17,894,649	212	7.26%

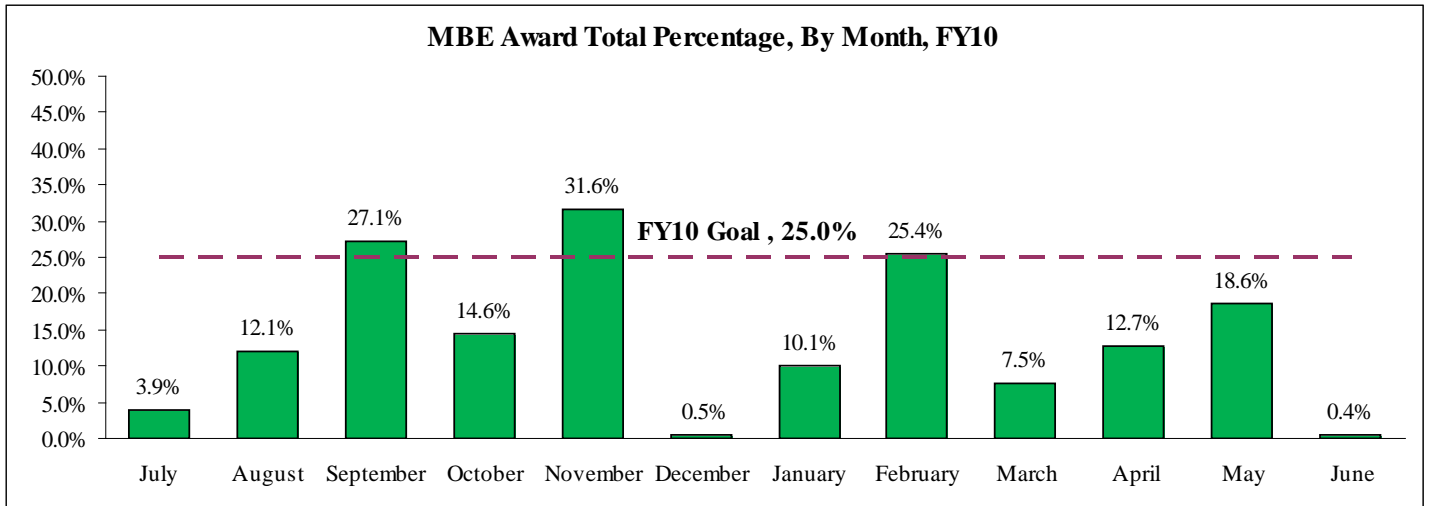
MTA SBR Participation: June 2010				
SBR INDICATORS	Agency Total	Total SBR	Designated Procurements	%
Award Totals	\$33,467,393	\$2,849,115	46	8.51%

- MBE Goal.** The agency's MBE performance for FY10 was 11.35% of total awards, which is well below the 25% MBE contracting goal for a second consecutive year. In June, just 0.04% of the over \$260 million in awards made by the agency went to certified MBE's. In July, MBE performance improved to 10.7% but remained well below goal. The agency explained that though the numbers don't reflect as such, MBE performance has improved at the agency. The percentage of total MBE performance was being held down by a \$150 million sole source contract with CSX. If that contract is removed from the MBE calculation, the agency's MBE rate is 27.8%.

MTA MBE/WBE Participation: FY09						
MBE/WBE Indicators	Agency Total	Ethnic/Disabled	Women	Disabled/Non-Profit/Shelter	Total MBE/WBE	%
Award Totals	\$806,563,313	\$66,989,132	\$12,678,797	\$95,822	\$79,263,751	9.83%

MTA MBE/WBE Participation: FY10						
MBE/WBE Indicators	Agency Total	Ethnic/Disabled	Women	Disabled/Non-Profit/Shelter	Total MBE/WBE	%
Award Totals	\$806,942,396	\$59,858,191	\$22,200,489	\$9,529,518	\$91,588,198	11.35%

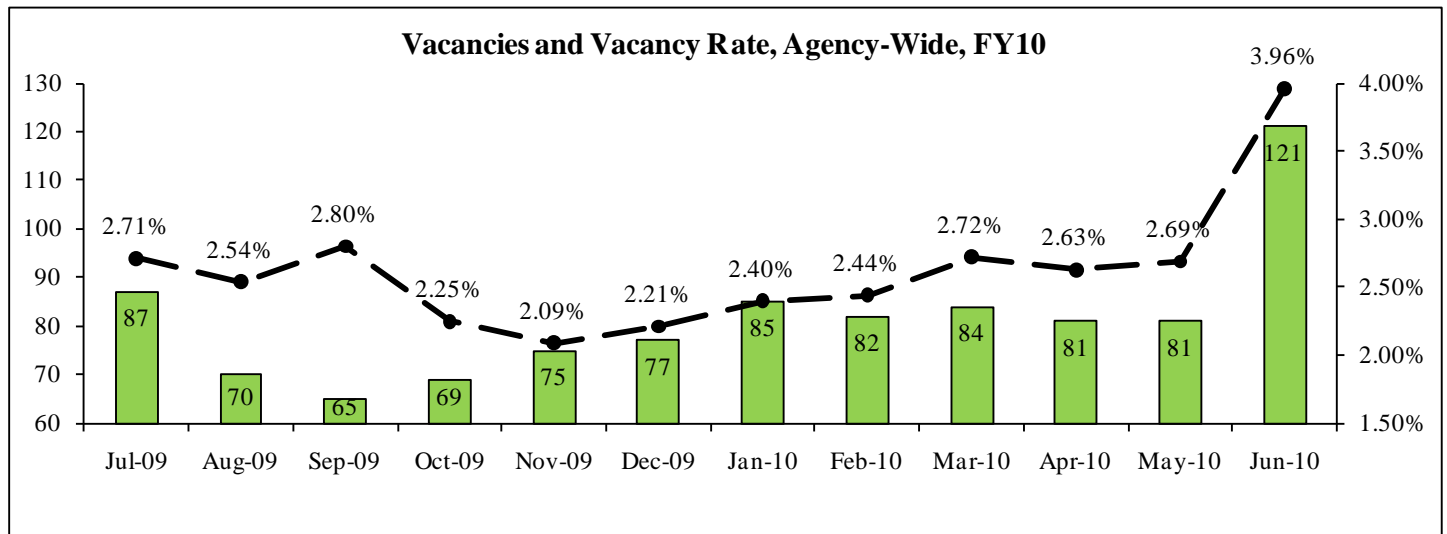
MTA MBE/WBE Participation: June 2010						
MBE/WBE Indicators	Agency Total	Ethnic/Disabled	Women	Disabled/Non-Profit/Shelter	Total MBE/WBE	%
Award Totals	\$262,259,376	\$56,034	\$47,395	\$0	\$103,429	0.04%



Vacancies

(Suggested Discussion Length: 10 Minutes)

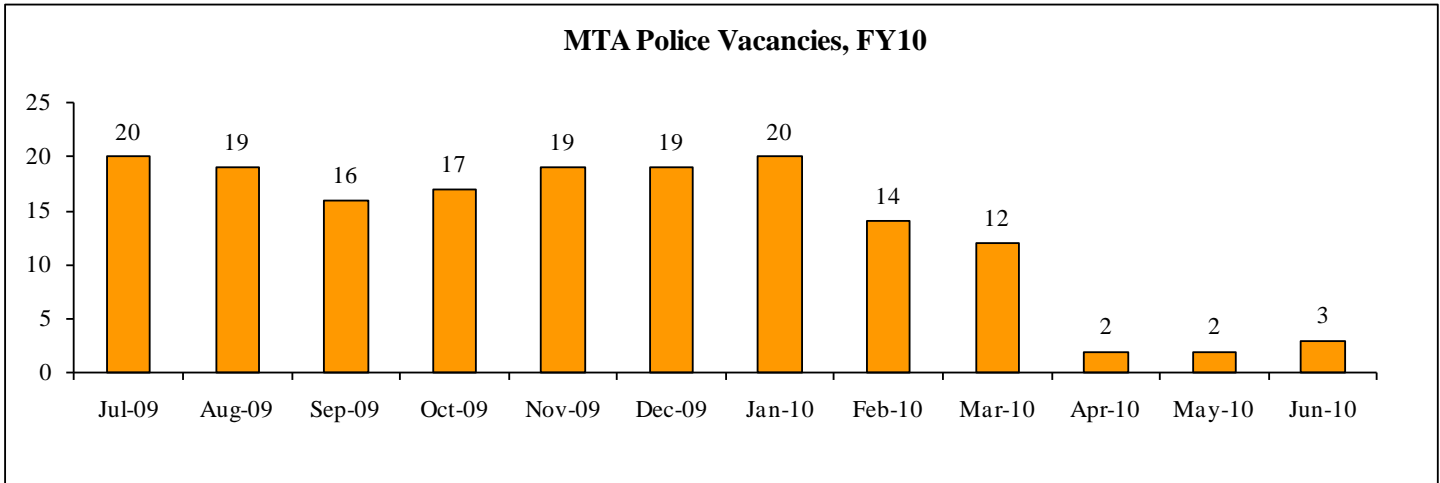
- General.** The agency's vacancy total increased from 81 to 121 in June, easily marking the largest rise of FY10. The agency's vacancy rate jumped from 2.69% to 3.96%. The jumps in vacancies were spread fairly evenly through several of the agencies modes, as shown below. The agency reported that the jump in vacancies in July was a result of several retirements coinciding with the Local 1300 union arbitration decision, and that a hiring freeze would affect the ability of the agency to fill these vacancies in a timely manner.



Vacancy Increases: June 2010

Mode	May	June	Vacancies Added	Vacancy Rate
Administration	24	33	+9	7.5%
Light Rail	7	15	+8	7.1%
Bus Transportation	3	9	+6	0.7%
Bus Maintenance	23	29	+6	6.3%
Service Quality	0	5	+5	5.0%
Mobility	8	12	+4	10.6%
MARC	0	2	+2	6.5%

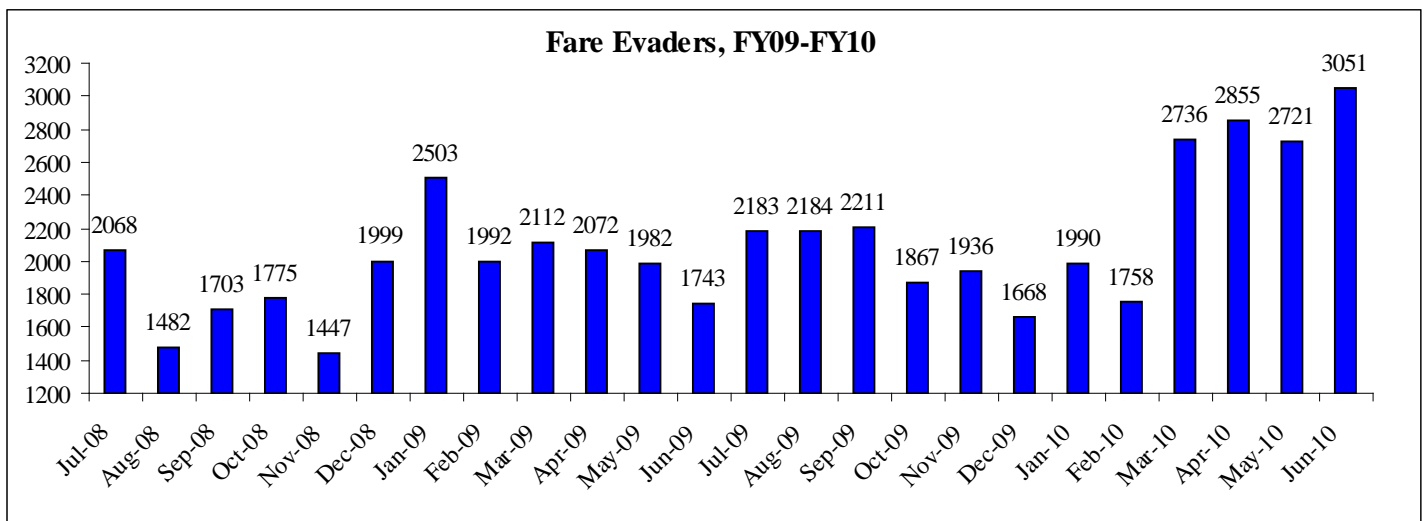
- Police.** The agency previously reported that it was attempting to institute an MTA Cadet Program to address vacancies, which would target 18 to 20 year olds to join the MTA police, but that union issues were temporarily preventing the program from rolling out. The agency reported that this program was moving closer toward roll-out. The hires made through the Cadet program would not have arresting authority, and would work mostly with pedestrian control. At the suggestion of the panel, the agency stated that it would make use of the One-Stop Program operated by the Department of Labor, Licensing and Regulation (DLLR) and the MDRise program operated by the Department of Human Resources (DHR) to build the applicant pool for the Cadet program.



Fare Inspections

(Suggested Discussion Length: 10 Minutes)

- Fare Evaders and Expired Passes.** Both the number of fare evaders and the number of expired passes reached their highest totals in at least 2 years in June. The number of fare evaders has specifically jumped well above previous levels in each of the past 4 months. While the agency believes these figures are more of an outlier than a trend, the agency’s police unit has been alerted to monitor this behavior.



Expired Passes, FY09-FY10

