



**Department of Human Resources
StateStat**

Reporting Period: September 2010

DHR Management Team

Operations: **Brian L. Wilbon**

Programs: **Stacy L. Rodgers**

Chief of Staff: **Oronde Miller**

Administrations:

Social Services Administration: **Carnitra White**

Family Investment Administration: **Kevin M. McGuire**

Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

Interim Secretary Brian Wilbon

Appointed July 2010

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	07/27/10	08/10/10	08/24/10	09/7/10		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	11,047.2	11,381.7	10,663.0	12,541.9						
Office of the Secretary	0.0	0.0	0.0	4.0	0.0%	16.1	0.0	145.3	433.6	27
Operations	16.0	1.5	32.0	4.5	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	32.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	160.5	224.5	100.5	137.5	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	3.0	13.0	17.6	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	10,867.7	11,110.7	10,512.9	12,395.9	17.9%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	63.9	53.9	64.9	54.8	-15.6%	65.1	27.4	112.7	1,758.8	27
Operations	189.2	152.4	165.0	101.2	-38.7%	141.1	99.0	180.2	3,809.1	27
Social Services	33.9	37.0	38.4	29.7	-22.7%	35.7	20.4	57.1	964.0	27
Family Investment	96.7	103.5	76.6	48.3	-36.9%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	195.8	194.2	226.1	133.2	-41.1%	215.9	153.2	286.8	5,828.7	27
LDSS	2,779.3	2,640.7	2,636.7	2,064.6	-21.7%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.0	0.0	0.4	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	10.0	10.0	18.7	20.1	0.0%	2.5	0.0	31.2	68.7	27
LDSS	140.3	111.0	201.5	77.9	-61.3%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	1.0	0.0	0.0%	12.3	0.0	27.0	331.7	27
Operations	1.7	9.9	14.0	0.2	-98.6%	6.5	0.0	21.6	175.8	27
Social Services	4.8	1.4	4.0	0.0	-100.0%	4.2	0.0	16.4	113.8	27
Family Investment	15.5	20.4	21.8	21.3	-2.3%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	22.3	23.4	26.8	22.3	-16.8%	21.3	0.0	42.8	575.2	27
LDSS	509.8	451.1	474.1	426.8	-10.0%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	10	10	10	2	-80.0%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	1	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	1	1	0	0.0%	0.7	0.0	2.0	18.0	26
FRO LAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	0	1	1	0	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources LDSS Personnel

Reporting Period: September 2010

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	07/27/10	08/10/10	08/24/10	09/7/10		Average	Minimum	Maximum	Total	Periods
Allegany	501.7	685.5	243.5	267.5	9.9%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	991.8	780.4	768.4	693.3	-9.8%	547.0	279.0	906.0	14,769.0	27
Baltimore City	2126.6	2862.1	3144.6	4781.9	52.1%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	1142.0	1162.4	1127.4	975.4	-13.5%	244.8	58.0	513.0	6,610.5	27
Calvert	269.3	268.0	288.0	300.0	4.2%	280.2	226.0	333.5	7,564.6	27
Caroline	316.5	295.8	295.8	248.5	-16.0%	273.6	231.0	355.0	7,386.6	27
Carroll	278.5	275.8	272.3	272.5	0.1%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	262.0	246.5	337.5	335.5	-0.6%	262.5	239.0	332.0	7,087.1	27
Charles	326.2	315.8	302.3	384.0	27.0%	294.0	213.5	444.0	7,937.0	27
Dorchester	335.5	337.0	282.0	272.5	-3.4%	266.9	240.0	312.5	7,207.1	27
Frederick	308.1	372.3	334.2	305.4	-8.6%	277.7	244.5	374.6	7,497.3	27
Garrett	259.5	253.5	254.0	253.9	0.0%	258.0	251.0	273.0	6,965.3	27
Harford	283.1	342.0	304.0	308.6	1.5%	332.1	181.8	438.7	8,967.2	27
Howard	417.4	401.5	352.7	201.0	-43.0%	282.7	183.0	451.8	7,633.2	27
Kent	259.0	248.0	246.0	255.0	3.7%	256.2	246.0	275.5	6,916.5	27
Montgomery	216.5	143.8	122.2	50.5	-58.7%	129.9	32.0	265.0	3,506.9	27
Prince George's	864.0	244.0	184.0	604.2	228.4%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	255.0	246.0	246.0	246.1	0.0%	247.9	214.0	287.1	6,694.3	27
Somerset	38.0	93.0	15.0	132.0	780.0%	99.7	30.0	178.6	2,691.5	27
St. Mary's	76.2	162.0	137.0	171.2	0.0%	3.6	0.0	55.3	96.0	27
Talbot	263.8	221.0	254.0	273.1	7.5%	249.6	63.0	375.0	6,738.3	27
Washington	472.4	478.4	421.7	422.8	0.3%	331.8	234.5	595.6	8,959.0	27
Wicomico	351.6	327.1	351.0	330.0	-6.0%	257.8	231.0	299.0	6,959.7	27
Worcester	253.0	348.8	229.3	311.0	35.6%	159.1	69.0	216.0	4,295.9	27
TOTAL	10867.7	11110.7	10512.9	12395.9						



Department of Human Resources LDSS Personnel

Reporting Period: September 2010

ON CALL OVERTIME BY JURSDICTION

	07/27/10	08/10/10	08/24/10	09/7/10	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	252.5	243.5	24.0	243.5	914.6%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	726.5	429.0	525.0	429.0	-18.3%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	228.0	845.4	238.0	264.0	10.9%	230.8	58.0	513.0	6,232.5	27
Calvert	245.0	246.0	244.5	263.5	7.8%	249.3	199.5	291.0	6,730.2	27
Caroline	255.0	246.0	246.0	222.0	-9.8%	252.7	217.0	300.5	6,823.5	27
Carroll	274.5	269.3	264.8	259.5	-2.0%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	262.0	239.0	253.0	239.0	-5.5%	250.7	183.0	327.0	6,767.6	27
Charles	245.0	243.0	244.5	264.5	8.2%	251.6	182.5	286.4	6,793.2	27
Dorchester	295.0	261.0	231.0	244.0	5.6%	249.1	236.0	263.5	6,727.0	27
Frederick	255.0	246.0	246.0	246.0	0.0%	250.6	244.5	273.0	6,767.5	27
Garrett	259.5	253.5	254.0	253.9	0.0%	258.0	251.0	273.0	6,965.3	27
Harford	228.8	270.4	228.1	247.3	8.4%	258.7	140.5	360.0	6,986.0	27
Howard	235.6	215.0	246.0	201.0	-18.3%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	246.0	10.0	253.0	2430.0%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	244.0	244.0	338.7	183.5	-45.8%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	255.0	246.0	246.0	246.1	0.0%	247.9	214.0	287.1	6,694.3	27
Somerset	38.0	93.0	15.0	132.0	780.0%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	263.8	221.0	254.0	273.1	7.5%	249.4	63.0	375.0	6,733.8	27
Washington	245.9	247.4	224.9	234.8	4.4%	249.3	228.0	264.0	6,730.8	27
Wicomico	246.0	246.0	246.0	264.0	7.3%	250.2	231.0	279.0	6,754.5	27
Worcester	153.0	231.1	114.0	215.5	89.0%	157.8	69.0	216.0	4,259.9	27
TOTAL	5454.1	5781.6	4693.5	5179.2						



Department of Human Resources LDSS Personnel

Reporting Period: September 2010

SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	07/27/10	08/10/10	08/24/10	09/7/10		Average	Minimum	Maximum	Total	Periods
Allegany	75.4	78.9	81.3	83.8	3.1%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	79.5	104.9	124.5	86.5	-30.5%	114.0	58.1	151.4	3,077.3	27
Baltimore City	1260.0	1102.0	991.0	735.0	-25.8%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	171.0	202.0	195.2	134.0	-31.4%	187.1	63.6	263.5	5,051.0	27
Calvert	17.2	33.8	23.4	24.5	4.7%	29.3	16.1	41.3	790.1	27
Caroline	29.0	25.0	42.0	26.0	-38.1%	26.3	11.0	44.0	709.0	27
Carroll	34.2	32.4	55.4	47.8	-13.7%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	88.7	94.4	135.2	75.3	-44.3%	83.4	50.6	125.6	2,251.4	27
Charles	59.0	73.0	60.0	53.0	-11.7%	31.5	10.0	81.5	850.0	27
Dorchester	38.9	42.5	45.4	34.1	-24.9%	48.3	29.1	71.8	1,305.3	27
Frederick	59.5	55.4	85.8	67.4	-21.4%	55.4	26.7	76.0	1,495.8	27
Garrett	28.5	22.0	13.0	11.5	-11.5%	25.8	10.0	42.0	697.0	27
Harford	61.4	56.8	67.1	73.5	9.5%	79.3	49.8	102.1	2,141.0	27
Howard	65.0	60.9	55.7	36.7	-34.1%	56.0	23.6	89.4	1,511.1	27
Kent	44.0	27.0	19.0	21.5	13.2%	20.3	8.0	40.5	548.1	27
Montgomery	220.2	185.4	179.8	160.8	-10.6%	163.3	91.7	214.6	4,408.2	27
Prince George's	148.0	153.5	162.0	154.0	-4.9%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	17.8	22.3	11.7	13.3	13.7%	26.7	8.1	57.5	720.3	27
Somerset	24.4	22.1	23.8	16.5	-30.7%	33.0	15.9	65.5	890.4	27
St. Mary's	53.6	45.3	43.1	40.1	-7.0%	44.9	22.8	88.9	1,212.4	27
Talbot	19.0	19.0	29.0	21.0	-27.6%	34.6	16.0	55.0	933.0	27
Washington	85.0	86.0	88.4	71.0	-19.7%	108.4	72.0	171.4	2,926.0	27
Wicomico	53.4	69.4	65.6	53.2	-18.9%	68.3	39.3	104.6	1,844.3	27
Worcester	46.6	26.7	39.3	24.1	-38.7%	30.6	10.8	58.4	827.4	27
TOTAL	2779.3	2640.7	2636.7	2064.6						



**Department of Human Resources
LDSS Personnel**

Reporting Period: September 2010

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	07/27/10	08/10/10	08/24/10	09/7/10		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.9	4.0	5.4	4.0	-25.9%	1.6	0.0	40.0	44.3	27
Baltimore City	89.0	50.0	43.0	42.0	-2.3%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	0.0	0.0	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	4.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.5	0.5	0.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	13.0	20.0	17.8	8.5	-52.2%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	10.0	10.4	10.0	10.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	3.9	1.8	0.9	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	3.0	0.3	0.4	0.2	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	10.0	10.0	5.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	0.0	0.0	106.0	3.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	1.5	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	1.5	0.2	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	10.0	10.0	10.0	10.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	140.3	111.0	201.5	77.9						



Department of Human Resources LDSS Personnel

Reporting Period: September 2010

UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	07/27/10	08/10/10	08/24/10	09/7/10		Average	Minimum	Maximum	Total	Periods
Allegany	3.3	5.0	0.0	0.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	8.1	5.5	13.8	17.5	26.8%	15.2	0.6	51.8	409.2	27
Baltimore City	245.0	214.0	202.0	170.0	-15.8%	182.9	57.0	291.0	4,939.0	27
Baltimore	35.0	19.0	13.5	15.4	14.1%	15.5	1.0	31.0	417.9	27
Calvert	10.0	0.0	0.0	0.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	1.0	7.0	8.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	3.0	0.0	0.4	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	1.5	18.9	15.0	21.5	43.3%	18.7	2.5	38.5	505.0	27
Charles	17.3	0.0	0.0	0.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	1.5	7.4	10.7	10.9	1.9%	5.9	0.0	29.0	158.4	27
Frederick	4.9	4.9	3.7	3.0	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	19.0	10.0	8.0	15.0	0.0%	14.1	0.3	60.0	380.4	27
Howard	19.5	15.8	16.0	17.0	0.0%	4.8	0.0	15.8	128.3	27
Kent	1.0	0.0	0.0	4.5	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	5.7	4.8	36.1	5.2	-85.6%	22.7	1.8	49.1	612.3	27
Prince George's	121.0	115.0	124.0	130.0	4.8%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	2.0	2.5	9.8	8.0	-18.4%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	10.0	8.0	3.9	0.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	4.0	10.3	9.6	8.4	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	509.8	451.1	474.1	426.8						



Department of Human Resources

Social Services Administration

Reporting Period: August-10

Place Matters *

	Baseline		FY 2011 Goal		REPORTING PERIOD: Monthly				Source	
					May-10	Jun-10	Jul-10	Aug-10		
Current Measures	Date	Data	Goal	Target	for Baseline and Results					
Children in Out-of-Home Placement **	6/30/2010	8,013	Reduce by 9%	7,292	8,209	8,013	7,978	7,957	State Stat	
Children in Group Homes (% of all placements)	6/30/2010	11.4%	11% or less	11.0%	11.5%	11.4%	11.2%	10.9%	State Stat	
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2010	76.5%	76% or more	76.0%	76.5%	76.5%	76.4%	76.1%	State Stat	
Adoptions	Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year		Goal	562	PROGRESS TO DATE DURING FY 2010, as of				State Stat	
					Aug-10	% of Target	Expected	17%		
					57		Actual	10%		
					REPORTING PERIOD: Point in Time					
Children Placed in their Home/ Adjacent Jurisdiction ***	6/30/2009	81.5%	Increase by 3%	85.2%	Pending	9/30/10	12/31/10	3/31/11	6/30/11	MD CHESSIE
	12/31/2009	83.1%								
	6/30/2010	82.1%								
	Average	82.2%								

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

***Missing data: 6/30/09 = 29.4%; 12/31/09 = 20.8%; 6/30/10 = 8.2%



Department of Human Resources

Social Services Administration

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CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
Investigations											
Total # Open at beginning of month	5,391	5,639	5,523	4,892	-11.42%	5,208	4,892	5,523	10,415	2	
Total # New during report month	2,504	2,454	1,960	2,102	7.24%	2,031	1,960	2,102	4,062	2	
Total # Completed during month	2,254	2,568	2,591	2,268	-12.47%	2,430	2,268	2,591	4,859	2	
Total # Open at end of month	5,642	5,525	4,892	4,726	-3.39%	4,809	4,726	4,892	9,618	2	
Total New Allegations	2,944	2,919	2,513	2,528	0.60%	2,521	2,513	2,528	5,041	2	
Physical Abuse	1,028	825	591	618	4.57%	605	591	618	1,209	2	
Sexual Abuse	336	352	347	331	-4.61%	339	331	347	678	2	
Mental Injury-Abuse	5	1	7	5	-28.57%	6	5	7	12	2	
Neglect	1,571	1,740	1,553	1,574	1.35%	1,564	1,553	1,574	3,127	2	
Mental Injury-Neglect	4	1	15	0	-100.00%	8	0	15	15	2	
Reports	4,559	4,199	3,524	3,445	-2.24%	3,485	3,445	3,524	6,969	2	

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
Total Findings	2,947	3,776	3,588	3,134	-12.65%	3,361	3,134	3,588	6,722	2	
"Indicated" Findings Total	566	728	578	618	6.92%	598	578	618	1,196	2	
Physical Abuse	120	129	115	96	-16.52%	106	96	115	211	2	
Sexual Abuse	74	103	85	108	27.06%	97	85	108	193	2	
Mental Injury-Abuse	1	4	0	0	0.00%	0	0	0	0	2	
Neglect	371	492	377	414	9.81%	396	377	414	791	2	
Mental Injury-Neglect	0	0	1	0	-100.00%	1	0	1	1	2	
"Unsubstantiated" Findings Total	557	626	654	592	-9.48%	623	592	654	1,246	2	
Physical Abuse	202	194	212	165	-22.17%	189	165	212	377	2	
Sexual Abuse	43	72	54	42	-22.22%	48	42	54	96	2	
Mental Injury-Abuse	4	0	1	1	0.00%	1	1	1	2	2	
Neglect	308	359	387	384	-0.78%	386	384	387	771	2	
Mental Injury-Neglect	0	1	0	0	0.00%	0	0	0	0	2	
"Ruled Out" Findings	1,824	2,422	2,356	1,924	-18.34%	2,140	1,924	2,356	4,280	2	

IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,132	3,216	3,266	3,150	-3.55%	3,208	3,150	3,266	6,416	2	
New Families	690	747	609	654	7.39%	632	609	654	1,263	2	
Cases Closed	606	697	725	671	-7.45%	698	671	725	1,396	2	
End of Month Total Families	3,216	3,266	3,150	3,133	-0.54%	3,142	3,133	3,150	6,283	2	



OUT-OF-HOME SERVICES

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	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	8,298	8,209	8,013	7,978	-0.44%	7,996	7,978	8,013	15,991	2	
New Out-of-Home Placements	266	248	293	296	1.02%	295	293	296	589	2	
Total # of Child Welfare Caseworkers *	670	661	662	655	-1.06%	659	655	662	1,317	2	
AVG Caseload Volume for Caseworkers	12	12	12	12	0.00%	12	12	12	24	2	
Children Leaving Out-of-Home Placement	355	444	328	319	-2.74%	324	319	328	647	2	
Children Adopted	60	90	23	34	47.83%	29	23	34	57	2	
Children Reunified	193	256	196	171	-12.76%	184	171	196	367	2	
Children in Legal Guardianship	50	48	48	59	22.92%	54	48	59	107	2	
Aged Out	45	47	59	46	-22.03%	53	46	59	105	2	
Other	7	3	2	9	350.00%	6	2	9	11	2	
End of Month - Total Children	8,209	8,013	7,978	7,957	-0.26%	7,968	7,957	7,978	15,935	2	
Placement Setting											
Children in Family Homes	6,003	5,894	5,847	5,815	-0.55%	5,831	5,815	5,847	11,662	2	
Children in Group Homes	948	912	897	864	-3.68%	881	864	897	1,761	2	
Children in Residential Treatment Centers	262	244	248	248	0.00%	248	248	248	496	2	
Children in Independent Living	253	257	263	276	4.94%	270	263	276	539	2	
Children in other placements	467	474	475	516	8.63%	615	475	754	1,229	2	
Children in Trial Home Visits	276	232	248	238	-4.03%	243	238	248	486	2	
Race **											
Black/African-American only	70.7%		70.2%								
White/Caucasian only	22.1%		22.5%								
Other only (only one Other race selected)	0.4%		0.4%								
Multiple (multiple races selected)	3.6%		3.4%								
Missing (includes blank, declined, unable to determine)	3.3%		3.5%								
Ethnicity											
Hispanic	3.0%		3.2%								

* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

** MD CHESIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	3,021	3,023	2,981	2,969	-0.40%	2,975	2,969	2,981	5,950	2	
New Homes	59	45	49	62	26.53%	56	49	62	111	2	
Closed Homes	57	87	61	104	70.49%	83	61	104	165	2	
End of Month - Foster Families	3,023	2,981	2,969	2,927	-1.41%	2,948	2,927	2,969	5,896	2	
Unrestricted Foster Families	2,160	2,143	2,005	2,119	5.69%	2,062	2,005	2,119	4,124	2	

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	521	580	582	711	22.16%	647	582	711	1,293	2	
New Applications	181	140	170	151	-11.18%	161	151	170	321	2	
Completed (Accepted) Applications	120	61	92	151	64.13%	122	92	151	243	2	



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	REPORTING PERIOD: Annual ending Specified Qtr.				% Change	FISCAL YEAR-TO-DATE				
	FY09-Q4	FY10-Q1	FY10-Q2	FY10-Q3		Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment within Six Months	3.6%	3.6%	3.8%	4.0%	5.47%					
Numerator	85	93	105	116						
Denominator	2,380	2,604	2,800	2,933						
Time Period	07/2008-06/2009	10/2008-09/2009	01/2009-12/2009	04/2009-03/2010						
Data Extract Date	11/15/2009	1/15/2010	4/15/2010	7/15/2010						

ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10		Average	Minimum	Maximum	Total	Periods
TOTAL CASES	8,310	8,441	7,874	7,504	-4.7%	7,689	7,831	7,936	15,378	2
# Protective Services Investigations	445	520	520	527	1.3%	524	520	527	1,047	2
Active Protective Services Caseload	1,466	1,456	1,446	1,474	1.9%	1,460	1,446	1,474	2,920	2
Social Services Case Management Cases	2,687	2,712	2,672	2,651	-0.8%	2,662	2,651	2,672	5,323	2
% under 65 Years Old	26%	26%	25%	26%	4.0%	0	0	0	1	2
Closed Cases	369	320	670	432	-35.5%	551	432	670	1,102	2
# In Home Aide Services (IHAS) Customers	1,823	1,737	1,632	1,659	1.7%	1,646	1,632	1,659	3,291	2
% of customers under 65 Years Old	43%	45%	31%	30%	-3.2%	0	0	0	1	2
New Clients Receiving Services	29	21	42	40	-4.8%	41	40	42	82	2
Closed Cases	57	93	90	56	-37.8%	73	56	90	146	2
IHAS Waiting List	710	798	705	690	-2.1%	698	690	705	1,395	2
Avg. Length of Time Receiving Services (in years)	4	3	4	4	-1.0%	4	4	4	8	2
# Respite Clients ***	661	705	389		-100.0%	389	389	389	389	1
New Clients	24	24	54		-100.0%	54	54	54	54	1
# Unable to Serve	128	597	280		-100.0%	280	280	280	280	1
# Project Home Placements	518	513	510	503	-1.4%	507	503	510	1,013	2
Applications	4	4	1	2	100.0%	2	1	2	3	2
New Clients	18	6	13	24	84.6%	19	13	24	37	2

*** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10		Average	Minimum	Maximum	Total	Periods
Number of New Allegations	2,944	2,919	2,513	2,528	0.6%	2,521	2,513	2,528	5,041	2
Allegany	74	129	112	93	-17.0%	103	93	112	205	2
Anne Arundel	225	223	143	176	23.1%	160	143	176	319	2
Baltimore City	773	822	795	758	-4.7%	777	758	795	1,553	2
Baltimore	226	201	178	191	7.3%	185	178	191	369	2
Calvert	43	41	36	22	-38.9%	29	22	36	58	2
Caroline	12	16	14	15	7.1%	15	14	15	29	2
Carroll	95	63	54	56	3.7%	55	54	56	110	2
Cecil	124	169	127	139	9.4%	133	127	139	266	2
Charles	52	50	44	31	-29.5%	38	31	44	75	2
Dorchester	32	28	23	27	17.4%	25	23	27	50	2
Frederick	94	85	179	91	-49.2%	135	91	179	270	2
Garrett	14	9	11	8	-27.3%	10	8	11	19	2
Harford	82	75	63	88	39.7%	76	63	88	151	2
Howard	89	77	47	30	-36.2%	39	30	47	77	2
Kent	4	6	10	6	-40.0%	8	6	10	16	2
Montgomery	266	235	145	168	15.9%	157	145	168	313	2
Prince George's	358	342	232	250	7.8%	241	232	250	482	2
Queen Anne's	16	14	8	13	62.5%	11	8	13	21	2
St. Mary's	54	60	47	58	23.4%	53	47	58	105	2
Somerset	30	26	18	18	0.0%	18	18	18	36	2
Talbot	16	15	13	21	61.5%	17	13	21	34	2
Washington	160	130	132	167	26.5%	150	132	167	299	2
Wicomico	64	51	46	48	4.3%	47	46	48	94	2
Worcester	41	52	36	54	50.0%	45	36	54	90	2



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IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10		Average	Minimum	Maximum	Total	Periods
Caseload	3,216	3,266	3,150	3,133	-0.5%	3,142	3,133	3,150	6,283	2
Allegany	70	77	75	78	4.0%	77	75	78	153	2
Anne Arundel	217	205	205	208	1.5%	207	205	208	413	2
Baltimore City	897	962	908	897	-1.2%	903	897	908	1,805	2
Baltimore	387	394	358	380	6.1%	369	358	380	738	2
Calvert	75	68	78	65	-16.7%	72	65	78	143	2
Caroline	40	45	42	42	0.0%	42	42	42	84	2
Carroll	57	55	49	46	-6.1%	48	46	49	95	2
Cecil	83	77	69	73	5.8%	71	69	73	142	2
Charles	94	89	91	83	-8.8%	87	83	91	174	2
Dorchester	47	49	48	54	12.5%	51	48	54	102	2
Frederick	68	72	77	77	0.0%	77	77	77	154	2
Garrett	45	45	42	49	16.7%	46	42	49	91	2
Harford	96	100	89	86	-3.4%	88	86	89	175	2
Howard	100	90	82	74	-9.8%	78	74	82	156	2
Kent	13	12	9	5	-44.4%	7	5	9	14	2
Montgomery	171	179	165	169	2.4%	167	165	169	334	2
Prince George's	282	297	302	305	1.0%	304	302	305	607	2
Queen Anne's	32	20	18	24	33.3%	21	18	24	42	2
St. Mary's	81	78	84	92	9.5%	88	84	92	176	2
Somerset	43	37	40	34	-15.0%	37	34	40	74	2
Talbot	33	35	33	35	6.1%	34	33	35	68	2
Washington	124	124	135	135	0.0%	135	135	135	270	2
Wicomico	91	93	83	69	-16.9%	76	69	83	152	2
Worcester	70	63	68	53	-22.1%	61	53	68	121	2



Department of Human Resources

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FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	8,209	8,013	7,978	7,957	-0.3%	7,966	7,957	7,974	15,931	2
Allegany	100	102	110	114	3.6%	112	110	114	224	2
Anne Arundel	154	160	157	157	0.0%	157	157	157	314	2
Baltimore City	4,742	4,566	4,515	4,490	-0.6%	4,503	4,490	4,515	9,005	2
Baltimore	567	560	574	568	-1.0%	571	568	574	1,142	2
Calvert	76	72	72	79	9.7%	76	72	79	151	2
Caroline	37	40	38	39	2.6%	39	38	39	77	2
Carroll	44	43	46	43	-6.5%	45	43	46	89	2
Cecil	124	119	122	121	-0.8%	122	121	122	243	2
Charles	108	107	104	102	-1.9%	103	102	104	206	2
Dorchester	28	27	28	27	-3.6%	28	27	28	55	2
Frederick	171	166	165	164	-0.6%	165	164	165	329	2
Garrett	51	50	46	48	4.3%	47	46	48	94	2
Harford	274	279	274	274	0.0%	274	274	274	548	2
Howard	64	68	69	70	1.4%	70	69	70	139	2
Kent	13	13	11	11	0.0%	11	11	11	22	2
Montgomery	544	540	545	543	-0.4%	542	541	543	1,084	2
Prince George's	574	568	564	563	-0.2%	564	563	564	1,127	2
Queen Anne's	22	21	22	22	0.0%	22	22	22	44	2
St. Mary's	124	120	122	129	5.7%	126	122	129	251	2
Somerset	53	52	50	52	4.0%	51	50	52	102	2
Talbot	29	28	34	32	-5.9%	33	32	34	66	2
Washington	194	199	200	197	-1.5%	199	197	200	397	2
Wicomico	75	74	70	72	2.9%	71	70	72	142	2
Worcester	41	39	40	40	0.0%	40	40	40	80	2



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FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	3,023	2,981	2,969	2,927	-1.4%	2,948	2,927	2,969	5,896	2
Allegany	54	54	54	54	0.0%	54	54	54	108	2
Anne Arundel	101	103	107	107	0.0%	107	107	107	214	2
Baltimore City	1,294	1,271	1,252	1,228	-1.9%	1,240	1,228	1,252	2,480	2
Baltimore	208	213	214	201	-6.1%	208	201	214	415	2
Calvert	37	34	35	34	-2.9%	35	34	35	69	2
Caroline	34	34	35	36	2.9%	36	35	36	71	2
Carroll	31	30	29	29	0.0%	29	29	29	58	2
Cecil	63	60	59	57	-3.4%	58	57	59	116	2
Charles	71	68	71	68	-4.2%	70	68	71	139	2
Dorchester	25	25	25	25	0.0%	25	25	25	50	2
Frederick	95	92	92	94	2.2%	93	92	94	186	2
Garrett	40	39	39	39	0.0%	39	39	39	78	2
Harford	97	92	93	93	0.0%	93	93	93	186	2
Howard	57	58	59	59	0.0%	59	59	59	118	2
Kent	10	9	9	9	0.0%	9	9	9	18	2
Montgomery	315	305	304	294	-3.3%	299	294	304	598	2
Prince George's	161	165	165	165	0.0%	165	165	165	330	2
Queen Anne's	19	19	20	21	5.0%	21	20	21	41	2
St. Mary's	40	41	39	39	0.0%	39	39	39	78	2
Somerset	21	20	19	19	0.0%	19	19	19	38	2
Talbot	19	19	19	20	5.3%	20	19	20	39	2
Washington	159	158	157	161	2.5%	159	157	161	318	2
Wicomico	50	50	51	54	5.9%	53	51	54	105	2
Worcester	22	22	22	21	-4.5%	22	21	22	43	2



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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	60	90	23	34	47.8%	29	34	57	562	2
Allegany	1	0	0	1		1	1	1	14	2
Anne Arundel	2	0	3	0	-100.0%	2	3	3	18	2
Baltimore City	33	60	15	11	-26.7%	13	15	26	247	2
Baltimore	6	3	2	0	-100.0%	1	2	2	40	2
Calvert	0	2	0	1		1	1	1	10	2
Caroline	1	0	0	2		1	2	2	3	2
Carroll	0	1	0	0		0	0	0	5	2
Cecil	2	2	0	0		0	0	0	13	2
Charles	0	0	0	2		1	2	2	12	2
Dorchester	1	0	0	0		0	0	0	1	2
Frederick	4	4	0	0		0	0	0	8	2
Garrett	0	0	0	2		1	2	2	4	2
Harford	3	2	1	3	200.0%	2	3	4	17	2
Howard	0	1	0	0		0	0	0	7	2
Kent	1	0	0	0		0	0	0	1	2
Montgomery	1	6	0	2		1	2	2	61	2
Prince George's	2	4	0	2		1	2	2	35	2
Queen Anne's	0	1	0	0		0	0	0	3	2
St. Mary's	0	2	0	2		1	2	2	18	2
Somerset	0	0	1	0	-100.0%	1	1	1	3	2
Talbot	0	0	0	0		0	0	0	3	2
Washington	2	0	1	6	500.0%	4	6	7	22	2
Wicomico	0	2	0	0		0	0	0	10	2
Worcester	1	0	0	0		0	0	0	7	2



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CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	14.3	14.1	12.4	11.9	-3.9%	12	12	12	24	2
Allegany	6.3	3.9	5.0	4.3	-14.3%	5	4	5	9	2
Anne Arundel	16.6	16.5	11.9	10.6	-11.5%	11	11	12	23	2
Baltimore City	5.2	5.0	4.8	4.2	-12.5%	5	4	5	9	2
Baltimore	12.3	10.8	9.2	9.7	5.1%	9	9	10	19	2
Calvert	13.6	14.0	19.5	11.6	-40.5%	16	12	20	31	2
Caroline	12.5	11.3	11.8	5.8	-51.1%	9	6	12	18	2
Carroll	16.3	14.0	9.5	5.1	-46.1%	7	5	10	15	2
Cecil	25.6	26.6	21.8	22.5	3.4%	22	22	23	44	2
Charles	12.4	13.9	14.1	11.4	-18.9%	13	11	14	26	2
Dorchester	21.8	22.5	22.8	24.3	6.6%	24	23	24	47	2
Frederick	17.2	14.8	10.4	13.5	29.8%	12	10	14	24	2
Garrett	8.5	6.5	4.3	4.8	11.8%	5	4	5	9	2
Harford	17.0	16.0	14.3	11.0	-23.3%	13	11	14	25	2
Howard	14.5	15.7	14.5	11.8	-18.4%	13	12	15	26	2
Kent	9.3	6.7	10.0	9.3	-6.7%	10	9	10	19	2
Montgomery	19.6	18.0	11.7	10.8	-7.9%	11	11	12	22	2
Prince George's	21.9	23.2	22.3	23.2	4.3%	23	22	23	45	2
Queen Anne's	11.0	10.3	8.0	6.7	-16.7%	7	7	8	15	2
St. Mary's	42.3	38.4	34.3	32.9	-4.2%	34	33	34	67	2
Somerset	38.0	35.3	35.0	28.7	-18.1%	32	29	35	64	2
Talbot	10.0	8.4	10.0	12.0	20.0%	11	10	12	22	2
Washington	25.5	24.9	22.7	25.4	12.2%	24	23	25	48	2
Wicomico	26.9	30.1	20.3	19.1	-5.6%	20	19	20	39	2
Worcester	44.8	50.6	45.6	60.5	32.7%	53	46	61	106	2



**Department of Human Resources
Jurisdiction Comparison
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CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	12.3	12.1	12.0	12.1	0.9%	12	12	12	24	2
Allegany	10.0	10.2	11.0	11.4	3.6%	11	11	11	22	2
Anne Arundel	9.6	10.0	9.8	9.8	0.0%	10	10	10	20	2
Baltimore City	11.9	11.6	11.4	11.5	1.0%	11	11	11	23	2
Baltimore	14.5	14.4	16.9	16.7	-1.0%	17	17	17	34	2
Calvert	19.0	18.0	18.0	19.8	9.7%	19	18	20	38	2
Caroline	16.4	17.8	16.9	17.3	2.6%	17	17	17	34	2
Carroll	8.8	8.6	9.2	8.6	-6.5%	9	9	9	18	2
Cecil	11.3	10.8	11.1	11.0	-0.8%	11	11	11	22	2
Charles	15.8	15.7	15.2	14.9	-1.9%	15	15	15	30	2
Dorchester	9.3	9.0	9.3	9.0	-3.6%	9	9	9	18	2
Frederick	11.4	11.1	10.0	10.6	5.8%	10	10	11	21	2
Garrett	9.3	9.1	8.4	8.7	4.3%	9	8	9	17	2
Harford	13.7	14.0	13.7	13.7	0.0%	14	14	14	27	2
Howard	7.1	7.6	7.7	7.8	1.4%	8	8	8	15	2
Kent	5.2	5.2	4.4	4.4	0.0%	4	4	4	9	2
Montgomery	19.4	19.3	19.3	19.5	0.7%	19	19	19	39	2
Prince George's	12.1	12.0	11.9	11.9	-0.2%	12	12	12	24	2
Queen Anne's	11.0	10.5	11.0	11.0	0.0%	11	11	11	22	2
St. Mary's	17.7	17.1	17.4	18.4	5.7%	18	17	18	36	2
Somerset	8.8	8.7	8.3	8.7	4.0%	9	8	9	17	2
Talbot	9.7	9.3	11.3	10.7	-5.9%	11	11	11	22	2
Washington	11.4	13.3	12.5	12.3	-1.5%	12	12	13	25	2
Wicomico	10.7	10.6	10.0	10.3	2.9%	10	10	10	20	2
Worcester	13.7	13.0	13.3	13.3	0.0%	13	13	13	27	2



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August-10

CHILD FATALITIES- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10		Average	Minimum	Maximum	Total	Periods
	0	3	1	2	100.0%	2	1	2	3	2
Allegany	0	0	0	0		0	0	0	0	2
Anne Arundel	0	0	0	0		0	0	0	0	2
Baltimore City	0	1	1	0	-100.0%	1	0	1	1	2
Baltimore	0	0	0	0		0	0	0	0	2
Calvert	0	0	0	0		0	0	0	0	2
Caroline	0	0	0	0		0	0	0	0	2
Carroll	0	0	0	0		0	0	0	0	2
Cecil	0	0	0	0		0	0	0	0	2
Charles	0	1	0	0		0	0	0	0	2
Dorchester	0	0	0	0		0	0	0	0	2
Frederick	0	0	0	0		0	0	0	0	2
Garrett	0	0	0	0		0	0	0	0	2
Harford	0	1	0	1		1	0	1	1	2
Howard	0	0	0	0		0	0	0	0	2
Kent	0	0	0	0		0	0	0	0	2
Montgomery	0	0	0	0		0	0	0	0	2
Prince George's	0	0	0	1		1	0	1	1	2
Queen Anne's	0	0	0	0		0	0	0	0	2
St. Mary's	0	0	0	0		0	0	0	0	2
Somerset	0	0	0	0		0	0	0	0	2
Talbot	0	0	0	0		0	0	0	0	2
Washington	0	0	0	0		0	0	0	0	2
Wicomico	0	0	0	0		0	0	0	0	2
Worcester	0	0	0	0		0	0	0	0	2



Department of Human Resources
Jurisdiction Comparison
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CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10		Average	Minimum	Maximum	Total	Periods
	0	0	0	0		0	0	0	0	2
Allegany	0	0	0	0		0	0	0	0	2
Anne Arundel	0	0	0	0		0	0	0	0	2
Baltimore City	0	0	0	0		0	0	0	0	2
Baltimore	0	0	0	0		0	0	0	0	2
Calvert	0	0	0	0		0	0	0	0	2
Caroline	0	0	0	0		0	0	0	0	2
Carroll	0	0	0	0		0	0	0	0	2
Cecil	0	0	0	0		0	0	0	0	2
Charles	0	0	0	0		0	0	0	0	2
Dorchester	0	0	0	0		0	0	0	0	2
Frederick	0	0	0	0		0	0	0	0	2
Garrett	0	0	0	0		0	0	0	0	2
Harford	0	0	0	0		0	0	0	0	2
Howard	0	0	0	0		0	0	0	0	2
Kent	0	0	0	0		0	0	0	0	2
Montgomery	0	0	0	0		0	0	0	0	2
Prince George's	0	0	0	0		0	0	0	0	2
Queen Anne's	0	0	0	0		0	0	0	0	2
St. Mary's	0	0	0	0		0	0	0	0	2
Somerset	0	0	0	0		0	0	0	0	2
Talbot	0	0	0	0		0	0	0	0	2
Washington	0	0	0	0		0	0	0	0	2
Wicomico	0	0	0	0		0	0	0	0	2
Worcester	0	0	0	0		0	0	0	0	2



**Department of Human Resources
Family Investment Administration
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FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10	% Change	Average	Minimum	Maximum	Total	Periods
Total Food Supplement Program Recipients	565,237	580,252	588,726	606,893	3.1%	597,810	588,726	606,893	627,411	SFY 2011
Recipient Households	267,613	275,206	279,977	290,444	3.7%	285,211	279,977	290,444	302,722	SFY 2011
\$ Value Disbursed	\$73,756,161	\$75,423,817	\$75,973,484	\$79,163,751	4.2%	77,568,618	75,973,484	79,163,751	\$155,137,236	SFY 2011
Cases Closed	17,501	13,045	21,172	14,162	-33.1%	17,667	14,162	21,172	\$35,334	SFY 2011
Applications Taken	23,522	25,339	31,096	27,290	-12.2%	29,193	27,290	31,096	\$58,386	SFY 2011
Approvals	20,511	20,638	25,943	24,629	-5.1%	25,286	24,629	25,943	\$50,572	SFY 2011
Denials	5,986	6,928	8,063	8,311	3.1%	8,187	8,063	8,311	\$16,374	SFY 2011
	Feb-10	Mar-10	Apr-10	May-10	% Change	Average	Minimum	Maximum	Total	Periods
Payment Error Rate	7.65%	8.22%	8.14%	8.23%	1.1%	8.23%	7.23%	8.23%	8.23%	FFYTD 2010
Overpayment Error Rate	6.42%	7.04%	6.86%	6.98%	1.7%	6.98%	5.92%	7.47%	6.98%	FFYTD 2010
Underpayment Error Rate	1.23%	1.18%	1.28%	1.25%	-2.3%	1.25%	0.39%	1.46%	1.25%	FFYTD 2010
State-reported Negative error rate	17.67%	18.90%	19.91%	19.53%	-1.9%	19.53%	14.40%	19.91%	19.53%	FFYTD 2010

MEDICAID

	REPORTING PERIOD					YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10	% Change	Average	Minimum	Maximum	Total	Periods
Applications Taken (CC, LTC & SSI)	25,495	27,166	30,609	29,938	-2.2%	30,274	29,938	30,609	60,547	SFY 2011
Approvals (CC, LTC & SSI)	20,227	20,802	22,599	22,427	-0.8%	22,513	22,427	22,599	45,026	SFY 2011
Denials (CC, LTC & SSI)	16,824	17,293	17,793	18,564	4.3%	18,179	17,793	18,564	36,357	SFY 2011
Community Care Cases	291,732	301,848	290,392	291,390	0.3%	290,891	290,392	291,390	/	SFY 2011
Applications Taken	24,115	25,627	29,053	28,421	-2.2%	28,737	28,421	29,053	57,474	SFY 2011
Approvals	18,109	18,567	20,095	19,991	-0.5%	20,043	19,991	20,095	40,086	SFY 2011
Denials	15,470	15,776	16,252	16,978	4.5%	16,615	16,252	16,978	33,230	SFY 2011

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	67,720	67,929	68,678	70,512	2.7%	69,595	68,678	70,512	70,765	SFY 2011
Recipient Families	27,147	27,131	27,431	28,006	2.1%	27,719	27,431	28,006	28,021	SFY 2011
% of TANF 60 Month Families	6.7%	7.1%	7.0%	6.9%	-2.0%	6.9%	6.9%	7.0%	/	SFY 2011
\$ Value Disbursed	\$11,919,592	\$11,426,081	\$11,885,007	\$12,172,795	2.4%	\$12,028,901	11,885,007	12,172,795	24,057,802	SFY 2011
Cases Closed	3,076	2,873	3,727	2,877	-22.8%	3,302	2,877	3,727	6,604	SFY 2011
Applications Taken	5,533	6,399	7,227	6,727	-6.9%	6,977	6,727	7,227	13,954	SFY 2011
Approvals	2,602	2,647	3,184	2,823	-11.3%	3,004	2,823	3,184	6,007	SFY 2011
Approved and "New" to the TCA Program	623	611	733	754	2.9%	744	733	754	1,487	SFY 2011
Approved and Returning to the TCA Program	1,979	2,036	2,451	2,069	-15.6%	2,260	2,069	2,451	4,520	SFY 2011
Denials	3,638	3,956	4,722	4,791	1.5%	4,757	4,722	4,791	9,513	SFY 2011
Payment Accuracy Rate	96.58%	96.97%	97.32%	97.41%	0.1%	97.41%	96.02%	97.41%	/	FFYTD 2010
Federal Work Participation Rate	42.1%	41.9%	39.4%	40.0%	1.5%	39.70%	40.4%	43.5%	40.0%	FFYTD '10
YTD Job Placements	7,818	8,631	9,533	635		53	589	635	635	SFY 2010
QUARTERLY MEASURES	Oct-Dec 08	Jan-Mar 09	Apr-Jun 09	Jul-Sep 09	% Change	Average	Minimum	Maximum	Total	Periods
Earnings Gain Rate	50%	52%	51%	33%	-34.3%	46%	33%	52%	Closed Cases Oct '08-Sep '09	
Employment Retention Rate	70%	73%	73%	74%	1.3%	73%	70%	74%	Closed Cases Oct '08-Sep '09	



Department of Human Resources
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TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	19,619	19,940	20,216	20,393	0.9%	20,305	20,216	20,393	20,789	SFY 2011
\$ Value Disbursed	\$3,069,410	\$4,137,055	\$3,071,769	\$3,692,745	20.2%	\$3,382,257	\$3,071,769	\$3,692,745	\$6,764,514	SFY 2011
Cases Closed	1,433	1,379	1,635	1,499	-8.3%	1,567	1,499	1,635	3,134	SFY 2011
Applications Taken	3,481	3,981	4,459	4,342	-2.6%	4,401	4,342	4,459	8,801	SFY 2011
Approvals	1,406	1,579	1,800	1,807	0.4%	1,804	1,800	1,807	3,607	SFY 2011
Denials	2,510	2,834	3,038	3,695	21.6%	3,367	3,038	3,695	6,733	SFY 2011

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	May-10	Jun-10	Jul-10	Aug-10	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	9,510	5,567	-	18,117		9,059	0	18,117	18,117	SFY 2011
\$ Value Disbursed	\$6,124,775	\$3,436,263	\$0	\$7,763,028		\$3,881,514	\$0	\$7,763,028	\$7,763,028	SFY 2011
Applications	5,260	40	26,174	22,661	-13.4%	24,418	22,661	26,174	48,835	SFY 2011
Approvals	8,528	3,346	0	12,756		6,378	0	12,756	12,756	SFY 2011
Denials	3,375	286	0	1,949		975	0	1,949	1,949	SFY 2011
MD Energy Assistance Recipients										
Recipient Households	9,983	5,403	0	0		0	0	0	0	SFY 2011
\$ Value Disbursed	\$3,044,588	\$1,513,005	\$0	\$0		\$0	\$0	\$0	\$0	SFY 2011
Applications	5,681	286	0	23,520		11,760	0	23,520	23,520	SFY 2011
Approvals	9,069	3,584	0	0		0	0	0	0	SFY 2011
Denials	4,007	1,529	0	1,944		972	0	1,944	1,944	SFY 2011
Arrearage (one time only)										
Recipient Households	254	24	0	2,816		1,408	0	2,816	2,816	SFY 2011
\$ Value Disbursed	\$261,364	\$36,296	\$0	\$2,767,447		\$1,383,724	\$0	\$2,767,447	\$2,767,447	SFY 2011
Applications	2,565	0	3,740	3,132	-16.3%	3,436	3,132	3,740	6,872	SFY 2011
Approvals	2,751	14	0	1,886		943	0	1,886	1,886	SFY 2011
Denials	314	786	678	1,156	70.5%	917	678	1,156	1,834	SFY 2011

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	May-10	Jun-10	Jul-10	Aug-10	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	185	163	186	169	-9.1%	178	169	186	355	SFY 2011
# of Employment Placements	80	68	86	65	-24.4%	76	65	86	151	SFY 2011
Average Wage	\$9.07	\$10.00	\$9.01	\$9.76	8.3%	\$9.39	\$9.01	\$9.76	\$9.39	SFY 2011
% with Health Benefits	71%	64%	75%	83%	10.7%	79%	75%	83%	158%	SFY 2011
Job Retention >90 Days	72	89	71	67	-5.6%	69	67	71	138	SFY 2011



Department of Human Resources
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APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10		Average	Minimum	Maximum		Periods
	94.1%	94.5%	95.9%	95.4%	-0.5%	95.7%	95.4%	95.9%		2
Allegany	98.4%	100.0%	100.0%	95.5%	-4.5%	97.8%	95.5%	100.0%		2
Anne Arundel	80.2%	83.1%	93.0%	93.4%	0.4%	93.2%	93.0%	93.4%		2
Baltimore (City)	97.3%	97.7%	98.1%	98.5%	0.4%	98.3%	98.1%	98.5%		2
Baltimore	85.8%	91.4%	92.5%	92.4%	-0.1%	92.5%	92.4%	92.5%		2
Calvert	95.8%	100.0%	98.6%	100.0%	1.4%	99.3%	98.6%	100.0%		2
Caroline	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		2
Carroll	96.7%	96.1%	96.3%	95.3%	-1.0%	95.8%	95.3%	96.3%		2
Cecil	95.1%	99.3%	98.3%	98.8%	0.5%	98.6%	98.3%	98.8%		2
Charles	88.7%	89.1%	96.3%	98.1%	1.9%	97.2%	96.3%	98.1%		2
Dorchester	84.0%	91.4%	95.4%	96.4%	1.0%	95.9%	95.4%	96.4%		2
Frederick	95.3%	93.0%	94.7%	91.7%	-3.2%	93.2%	91.7%	94.7%		2
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		2
Harford	94.1%	92.9%	94.9%	93.8%	-1.2%	94.4%	93.8%	94.9%		2
Howard	95.2%	96.6%	98.1%	98.8%	0.7%	98.5%	98.1%	98.8%		2
Kent	100.0%	93.3%	95.4%	97.1%	1.8%	96.3%	95.4%	97.1%		2
Montgomery	98.1%	97.2%	97.0%	98.6%	1.6%	97.8%	97.0%	98.6%		2
Prince George's	97.5%	94.4%	97.6%	97.6%	0.0%	97.6%	97.6%	97.6%		2
Queen Anne's	95.4%	95.8%	100.0%	96.0%	-4.0%	98.0%	96.0%	100.0%		2
St. Mary's	96.1%	96.0%	98.2%	93.9%	-4.4%	96.1%	93.9%	98.2%		2
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		2
Talbot	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		2
Washington	99.2%	97.9%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		2
Wicomico	96.6%	95.5%	99.2%	99.0%	-0.2%	99.1%	99.0%	99.2%		2
Worcester	100.0%	100.0%	100.0%	98.2%	-1.8%	99.1%	98.2%	100.0%		2



**Department of Human Resources
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APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum			
	89.2%	89.8%	93.6%	92.5%	-1.2%	93.1%	92.5%	93.6%		2	
Allegany	97.3%	98.5%	99.7%	98.4%	-1.3%	99.1%	98.4%	99.7%		2	
Anne Arundel	82.4%	85.7%	89.1%	91.6%	2.8%	90.4%	89.1%	91.6%		2	
Baltimore (City)	94.6%	94.8%	97.6%	95.8%	-1.8%	96.7%	95.8%	97.6%		2	
Baltimore	80.6%	80.5%	87.5%	90.8%	3.8%	89.2%	87.5%	90.8%		2	
Calvert	98.2%	97.9%	98.1%	96.9%	-1.2%	97.5%	96.9%	98.1%		2	
Caroline	96.0%	95.6%	99.0%	98.5%	-0.5%	98.8%	98.5%	99.0%		2	
Carroll	91.5%	92.5%	94.2%	93.7%	-0.5%	94.0%	93.7%	94.2%		2	
Cecil	97.5%	100.0%	98.7%	96.3%	-2.4%	97.5%	96.3%	98.7%		2	
Charles	83.4%	84.8%	94.5%	83.9%	-11.2%	89.2%	83.9%	94.5%		2	
Dorchester	84.6%	89.0%	98.0%	92.7%	-5.4%	95.4%	92.7%	98.0%		2	
Frederick	85.2%	92.5%	95.3%	93.4%	-2.0%	94.4%	93.4%	95.3%		2	
Garrett	98.6%	98.8%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		2	
Harford	95.6%	92.6%	92.0%	96.3%	4.7%	94.2%	92.0%	96.3%		2	
Howard	98.3%	97.7%	98.1%	99.3%	1.2%	98.7%	98.1%	99.3%		2	
Kent	91.4%	97.8%	98.6%	96.6%	-2.0%	97.6%	96.6%	98.6%		2	
Montgomery	92.2%	92.7%	96.1%	95.9%	-0.2%	96.0%	95.9%	96.1%		2	
Prince George's	87.7%	87.0%	92.3%	88.4%	-4.2%	90.4%	88.4%	92.3%		2	
Queen Anne's	91.5%	80.2%	96.4%	100.0%	3.7%	98.2%	96.4%	100.0%		2	
St. Mary's	93.2%	93.2%	98.0%	97.1%	-0.9%	97.6%	97.1%	98.0%		2	
Somerset	97.5%	99.0%	97.2%	98.4%	1.2%	97.8%	97.2%	98.4%		2	
Talbot	96.4%	98.4%	98.3%	100.0%	1.7%	99.2%	98.3%	100.0%		2	
Washington	98.9%	99.2%	99.4%	99.6%	0.2%	99.5%	99.4%	99.6%		2	
Wicomico	95.2%	95.8%	97.9%	98.3%	0.4%	98.1%	97.9%	98.3%		2	
Worcester	88.6%	90.5%	98.5%	100.0%	1.5%	99.3%	98.5%	100.0%		2	



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for August 2010

As of Date: 8/30/2010

Run Date: 9/4/2010

Status	Category	TCA	FSP	EX-FSP	MA-FAC*	MCHP*
Pending	Timely	4377	7853	323	2250	406
Pending	Ag Delay	96	865	67	124	16
Pending	CI Delay	69	1075	435	111	16
Pending	No Fault	1	0	0	6	0
	Total	4543	9793	825	2491	438
	Compliance	97.8%	90.0%	82.8%	94.7%	96.2%
Denied	Timely	3395	3839	199	4305	1083
Denied	Ag Delay	260	417	58	293	115
Denied	CI Delay	497	2248	181	678	89
Denied	No Fault	3	12	0	15	6
	Total	4155	6516	438	5291	1293
	Compliance	92.8%	90.2%	77.4%	93.6%	90.4%
Approved	Timely	2505	13357	8759	10225	3196
Approved	Ag Delay	113	966	365	458	222
Approved	CI Delay	119	442	456	626	239
Approved	No Fault	22	47	5	49	32
	Total	2759	14812	9585	11358	3689
	Compliance	95.7%	93.2%	96.0%	95.7%	93.5%
A+D	Timely	5900	17196	8958	14530	4279
A+D	Ag Delay	373	1383	423	735	337
A+D	CI Delay	616	2690	637	1304	328
A+D	No Fault	25	59	5	64	38
	Total	6914	21328	10023	16633	4982
	Compliance	94.0%	92.5%	95.4%	95.1%	92.70%
Avg Agency Delay, in days		17	24	24	31	39



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
	133	145	134	135	0.7%	135	134	136	270	2	
Allegany	1	2	2	2	0.0%	2	2	2	4	2	
Anne Arundel	6	7	8	5	-37.5%	7	5	8	13	2	
Baltimore (City)	76	73	61	66	8.2%	64	61	66	127	2	
Baltimore	5	10	12	10	-16.7%	11	10	12	22	2	
Calvert	2	2	1	1	0.0%	1	1	1	2	2	
Caroline	0	0	0	0	0.0%	0	0	0	0	2	
Carroll	1	1	2	2	0.0%	2	2	2	4	2	
Cecil	5	5	3	2	-33.3%	3	2	3	5	2	
Charles	1	2	2	1	-50.0%	2	1	2	3	2	
Dorchester	0	0	0	0	0.0%	0	0	0	0	2	
Frederick	1	3	1	1	0.0%	1	1	1	2	2	
Garrett	0	0	0	0	0.0%	0	0	0	0	2	
Harford	3	2	4	6	50.0%	5	4	6	10	2	
Howard	2	6	6	6	0.0%	6	6	6	12	2	
Kent	1	2	2	2	0.0%	2	2	2	4	2	
Montgomery*											
Prince George's	21	21	21	21	0.0%	21	21	21	42	2	
Queen Anne's	0	2	2	2	0.0%	2	2	2	4	2	
St. Mary's	4	2	2	2	0.0%	2	2	2	4	2	
Somerset	1	1	1	1	0.0%	1	1	1	2	2	
Talbot	0	0	0	0	0.0%	0	0	0	0	2	
Washington	0	1	3	5	66.7%	4	3	5	8	2	
Wicomico	2	2	1	1	0.0%	1	1	1	2	2	
Worcester	1	1	0	0		0	0	0	0	2	

# of Vacant FIA PINS	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	Aug-10	FY 2012
Statewide	151.5	166	114.5	76.5	150	200	117	144.5	135	
Allegany	1	0	0	0	2	1	2	2	2	
Anne Arundel	6	10	10	6	12	18	7	7	5	
Baltimore (City)	80	77	61	28	59.5	84.5	57	73	66	
Baltimore	14	20	6.5	10.5	26.5	24	14	10	10	
Calvert	2	4.5	3.5	1	0	2	0	2	1	
Caroline	2	1	0	1	0	1	1	0	0	
Carroll	1	0	1	1	1	2.5	0	1	2	
Cecil	1	0	0	2	3	4	2	5	2	
Charles	4	2	2	1	3.5	5	1	2	1	
Dorchester	0	3	0	0	0	0	3	0	0	
Frederick	7	0	1	1.5	5	5	0	3	1	
Garrett	0	1	0	0.5	0	1	0	0	0	
Harford	8	4	0	1	0	4	2	2	6	
Howard	3	2	1	3	3	5	3	6	6	
Kent	2	0	0	0	1.5	0	0	2	2	
Montgomery*										
Prince George's	11.5	28.5	23.5	13	22	27	22	21	21	
Queen Anne's	0	0	0	0.5	0	2	0	2	2	
St. Mary's	0	4	1	2	3	6	1	2	2	
Somerset	0	1	0	1	0	0	0	1	1	
Talbot	1	0	0	0	0	0	0	0	0	
Washington	5	7	2	1	4	3	1	1	5	
Wicomico	3	1	2	1	4	5	0	2	1	
Worcester	0	0	0	0.5	0	0	1	1	0	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: August-10

LOCAL FIA POSITIONS

FIA	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FYTD 2011	FY 2012
Total PINS	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1768.9	
# of Filled PINS	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1634.4	
# of Vacant PINS*	151.5	166	114.5	76.5	150	200	117	144.5	134.5	
FIA Caseload**	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811		
LDSS PINS Eliminated since 2002	266	355	403	399	408.5	415.32	550.5	589.9	550.5	

Notes on Fiscal Year to Date (FYTD) 2011: FY 2011 vacancy data as of 8/02/10. Data reflects FTEs and does not include the 100 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2003-FY 2010.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: August-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703											1,674	6,243
Anne Arundel	1,409	1,457											2,866	9,172
Baltimore City	5,083	4,002											9,085	44,936
Baltimore	3,418	3,688											7,106	22,202
Calvert	249	322											571	1,819
Caroline	808	519											1,327	2,676
Carroll	691	629											1,320	4,430
Cecil Co.	670	712											1,382	5,154
Charles	758	408											1,166	3,091
Dorchester	1,004	607											1,611	3,614
Frederick	1,171	526											1,697	5,685
Garrett	629	668											1,297	3,563
Harford	1,336	1,480											2,816	7,284
Howard	1,228	1,015											2,243	4,513
Kent	433	246											679	1,429
Montgomery	1,005	1,597											2,602	13,547
Prince George's	3,664	2,540											6,204	17,932
Queen Anne's	290	238											528	1,609
St. Mary's	693	440											1,133	2,761
Somerset	170	150											320	1,955
Talbot	207	249											456	1,815
Washington	424	797											1,221	4,401
Wicomico	907	860											1,767	6,388
Worcester	263	293											556	2,738
TOTAL	27,481	24,146											51,627	178,957



Department of Human Resources
Family Investment Administration
 Reporting Period: August-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437	269	254	222	108	0	5,646	6,098
Anne Arundel	1,226	1,446	950	828	625	604	591	446	594	537	450	26	8,323	7,328
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286	2,734	4,743	3,595	1,917	81	40,749	43,159
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395	901	1,382	1,282	1,032	157	20,333	20,166
Calvert	55	289	244	374	166	123	86	72	104	89	51	1	1,654	2,141
Caroline	562	545	384	249	146	104	111	93	135	66	38	0	2,433	2,586
Carroll	647	514	558	424	365	507	333	253	193	141	91	1	4,027	4,055
Cecil Co.	489	836	996	764	425	301	259	185	226	131	77	1	4,690	4,612
Charles	649	318	421	251	376	158	138	110	172	138	77	1	2,809	2,506
Dorchester	1,354	441	333	326	172	181	155	92	114	73	41	1	3,283	3,435
Frederick	1,006	417	545	409	496	425	539	342	479	298	185	24	5,165	4,755
Garrett	619	660	581	501	241	191	153	84	91	92	26	0	3,239	3,452
Harford	755	1,300	858	764	596	496	494	348	336	397	255	2	6,601	6,239
Howard	500	376	496	560	464	424	375	232	265	209	189	25	4,115	3,744
Kent	294	197	215	181	108	74	53	58	66	29	24	1	1,300	1,373
Montgomery	2,336	1,529	2,929	1,070	704	689	649	637	726	643	363	14	12,289	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301	753	1,333	1,130	854	53	16,284	15,045
Queen Anne's	399	240	186	184	90	85	107	50	68	47	8	0	1,464	1,396
St. Mary's	163	619	473	344	300	176	78	70	135	102	49	0	2,509	2,228
Somerset	264	354	309	230	104	95	111	115	106	70	23	0	1,781	2,426
Talbot	242	226	311	241	159	122	99	61	196	53	33	0	1,743	1,672
Washington	445	898	726	510	317	256	281	179	234	93	41	7	3,987	4,298
Wicomico	632	884	804	705	574	503	531	329	457	305	102	0	5,826	5,071
Worcester	243	486	379	361	201	207	184	119	186	97	26	0	2,489	2,224
TOTAL	25,735	23,242	20,574	18,577	13,228	12,216	11,746	8,532	12,595	9,839	6,060	395	162,739	161,487



Department of Human Resources

Family Investment Administration

Reporting Period: August-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,412	2,258	2,516	2,396	-4.8%	2,456	2,396	2,516	4,912	2	
Allegany	4	4	16	7	-56.3%	12	7	16	23	2	
Anne Arundel	143	145	159	159	0.0%	159	159	159	318	2	
Baltimore (City)	1013	872	983	819	-16.7%	901	819	983	1,802	2	
Baltimore	276	277	426	412	-3.3%	419	412	426	838	2	
Calvert	3	5	9	10	11.1%	10	9	10	19	2	
Caroline	2	6	6	5	-16.7%	6	5	6	11	2	
Carroll	9	11	7	10	42.9%	9	7	10	17	2	
Cecil	8	4	6	15	150.0%	11	6	15	21	2	
Charles	65	80	78	69	-11.5%	74	69	78	147	2	
Dorchester	4	6	5	8	60.0%	7	5	8	13	2	
Frederick	10	6	16	23	43.8%	20	16	23	39	2	
Garrett	4	3	4	7	75.0%	6	4	7	11	2	
Harford	16	44	21	32	52.4%	27	21	32	53	2	
Howard	35	43	47	23	-51.1%	35	23	47	70	2	
Kent	1	2	3	1	-66.7%	2	1	3	4	2	
Montgomery	276	304	359	394	9.7%	377	359	394	753	2	
Prince George's	490	372	306	319	4.2%	313	306	319	625	2	
Queen Anne's	1	5	2	1	-50.0%	2	1	2	3	2	
St. Mary's	14	11	13	22	69.2%	18	13	22	35	2	
Somerset	4	5	3	2	-33.3%	3	2	3	5	2	
Talbot	7	11	8	8	0.0%	8	8	8	16	2	
Washington	12	27	18	21	16.7%	20	18	21	39	2	
Wicomico	14	12	17	23	35.3%	20	17	23	40	2	
Worcester	1	3	4	6	50.0%	5	4	6	10	2	



Department of Human Resources

Family Investment Administration

Reporting Period: August-10

Voter Registration	REPORTING PERIOD					YEAR TO DATE				
	May-10	Jun-10	Jul-10	Jul-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Individs. applying for benefits, recertifying, or changing addresses*	29,053	29,950	34,210	32,613	-4.7%	33,412	32,613	34,210	66,823	2
Allegany	452	488	573	470	-18.0%	522	470	573	1,043	2
Anne Arundel	1685	1809	2087	1956	-6.3%	2,022	1,956	2,087	4,043	2
Baltimore (City)	10,834	10,597	11,941	11,172	-6.4%	11,557	11,172	11,941	23,113	2
Baltimore	2827	3237	4016	3691	-8.1%	3,854	3,691	4,016	7,707	2
Calvert	365	353	374	354	-5.3%	364	354	374	728	2
Caroline	182	205	209	188	-10.0%	199	188	209	397	2
Carroll	314	301	341	342	0.3%	342	341	342	683	2
Cecil	394	436	496	510	2.8%	503	496	510	1,006	2
Charles	684	618	691	727	5.2%	709	691	727	1,418	2
Dorchester	295	326	333	372	11.7%	353	333	372	705	2
Frederick	730	732	799	774	-3.1%	787	774	799	1,573	2
Garrett	110	157	177	175	-1.1%	176	175	177	352	2
Harford	941	899	1058	990	-6.4%	1,024	990	1,058	2,048	2
Howard	606	581	658	734	11.6%	696	658	734	1,392	2
Kent	83	144	118	112	-5.1%	115	112	118	230	2
Montgomery	1917	1991	2233	2197	-1.6%	2,215	2,197	2,233	4,430	2
Prince George's	4092	4247	4904	4728	-3.6%	4,816	4,728	4,904	9,632	2
Queen Anne's	131	149	163	156	-4.3%	160	156	163	319	2
St. Mary's	584	556	717	693	-3.3%	705	693	717	1,410	2
Somerset	192	244	242	236	-2.5%	239	236	242	478	2
Talbot	110	118	154	127	-17.5%	141	127	154	281	2
Washington	774	904	892	983	10.2%	938	892	983	1,875	2
Wicomico	545	643	735	655	-10.9%	695	655	735	1,390	2
Worcester	206	215	299	271	-9.4%	285	271	299	570	2



Department of Human Resources
Family Investment Administration
 Reporting Period: August-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	105	182	201	209	4.0%	205	201	209	410	2	
Allegany	9	16	12	6	-50.0%	9	6	12	18	2	
Anne Arundel	3	17	2	1	-50.0%	2	1	2	3	2	
Baltimore (City)	11	25	19	24	26.3%	22	19	24	43	2	
Baltimore	3	15	27	43	59.3%	35	27	43	70	2	
Calvert	1	18	21	14	-33.3%	18	14	21	35	2	
Caroline	2	1	2	3	50.0%	3	2	3	5	2	
Carroll	1	2	3	0	-100.0%	2	0	3	3	2	
Cecil	2	4	4	10	150.0%	7	4	10	14	2	
Charles	1	3	1	0	-100.0%	1	0	1	1	2	
Dorchester	2	1	1	2	100.0%	2	1	2	3	2	
Frederick	16	22	15	17	13.3%	16	15	17	32	2	
Garrett	0	0	1	1	0.0%	1	1	1	2	2	
Harford	5	6	2	8	300.0%	5	2	8	10	2	
Howard	1	2	4	3	-25.0%	4	3	4	7	2	
Kent	0	0	0	2	200.0%	1	0	2	2	2	
Montgomery	4	3	7	2	-71.4%	5	2	7	9	2	
Prince George's	7	4	7	6	-14.3%	7	6	7	13	2	
Queen Anne's	4	5	7	6	-14.3%	7	6	7	13	2	
St. Mary's	1	2	4	4	0.0%	4	4	4	8	2	
Somerset	1	3	2	5	150.0%	4	2	5	7	2	
Talbot	0	0	0	1	100.0%	1	0	1	1	2	
Washington	14	8	17	22	29.4%	20	17	22	39	2	
Wicomico	8	16	17	12	-29.4%	15	12	17	29	2	
Worcester	9	9	26	17	-34.6%	22	17	26	43	2	



Department of Human Resources

Family Investment Administration

Reporting Period: August-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	16,358	17,067	19,202	18,640	-2.9%	18,921	18,640	19,202	37,842	2	
Allegany	242	244	278	233	-16.2%	256	233	278	511	2	
Anne Arundel	721	873	1051	1003	-4.6%	1,027	1,003	1,051	2,054	2	
Baltimore (City)	7350	7357	8262	7828	-5.3%	8,045	7,828	8,262	16,090	2	
Baltimore	1364	1615	1865	1743	-6.5%	1,804	1,743	1,865	3,608	2	
Calvert	216	229	217	223	2.8%	220	217	223	440	2	
Caroline	113	122	110	114	3.6%	112	110	114	224	2	
Carroll	166	164	181	181	0.0%	181	181	181	362	2	
Cecil	232	256	277	293	5.8%	285	277	293	570	2	
Charles	425	308	397	388	-2.3%	393	388	397	785	2	
Dorchester	225	238	229	255	11.4%	242	229	255	484	2	
Frederick	309	297	314	313	-0.3%	314	313	314	627	2	
Garrett	57	70	81	85	4.9%	83	81	85	166	2	
Harford	651	592	674	658	-2.4%	666	658	674	1,332	2	
Howard	234	250	265	304	14.7%	285	265	304	569	2	
Kent	48	72	65	59	-9.2%	62	59	65	124	2	
Montgomery	551	655	617	628	1.8%	623	617	628	1,245	2	
Prince George's	1951	2034	2373	2432	2.5%	2,403	2,373	2,432	4,805	2	
Queen Anne's	71	82	102	102	0.0%	102	102	102	204	2	
St. Mary's	325	314	423	432	2.1%	428	423	432	855	2	
Somerset	132	178	153	162	5.9%	158	153	162	315	2	
Talbot	60	74	105	75	-28.6%	90	75	105	180	2	
Washington	450	518	516	559	8.3%	538	516	559	1,075	2	
Wicomico	328	394	464	386	-16.8%	425	386	464	850	2	
Worcester	137	131	183	184	0.5%	184	183	184	367	2	



Department of Human Resources
Family Investment Administration
 Reporting Period: August-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-10	Jul-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	10,443	12,291	12,291	11,368	-7.5%	11,830	11,368	12,291	23,659	2	
Allegany	224	267	267	224	-16.1%	246	224	267	491	2	
Anne Arundel	774	875	875	793	-9.4%	834	793	875	1,668	2	
Baltimore (City)	2343	2677	2677	2501	-6.6%	2,589	2,501	2,677	5,178	2	
Baltimore	1330	1698	1698	1493	-12.1%	1,596	1,493	1,698	3,191	2	
Calvert	101	127	127	107	-15.7%	117	107	127	234	2	
Caroline	76	91	91	66	-27.5%	79	66	91	157	2	
Carroll	124	150	150	151	0.7%	151	150	151	301	2	
Cecil	172	209	209	192	-8.1%	201	192	209	401	2	
Charles	227	215	215	270	25.6%	243	215	270	485	2	
Dorchester	81	98	98	107	9.2%	103	98	107	205	2	
Frederick	407	454	454	421	-7.3%	438	421	454	875	2	
Garrett	84	91	91	82	-9.9%	87	82	91	173	2	
Harford	257	361	361	292	-19.1%	327	292	361	653	2	
Howard	286	342	342	404	18.1%	373	342	404	746	2	
Kent	70	50	50	50	0.0%	50	50	50	100	2	
Montgomery	1029	1250	1250	1173	-6.2%	1,212	1,173	1,250	2,423	2	
Prince George's	1837	2218	2218	1971	-11.1%	2,095	1,971	2,218	4,189	2	
Queen Anne's	57	52	52	47	-9.6%	50	47	52	99	2	
St. Mary's	229	277	277	235	-15.2%	256	235	277	512	2	
Somerset	58	84	84	67	-20.2%	76	67	84	151	2	
Talbot	33	41	41	43	4.9%	42	41	43	84	2	
Washington	351	341	341	381	11.7%	361	341	381	722	2	
Wicomico	221	237	237	234	-1.3%	236	234	237	471	2	
Worcester	72	86	86	64	-25.6%	75	64	86	150	2	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: Aug-10

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	248,721	249,262	248,517	248,569	0.0%	248,543	248,517	248,569	N/A	2	
Number of Active Cases Added during the Month	3,592	3,705	3,676	4,122	12.1%	3,899	3,676	4,122	7,798	2	
Number of Active Cases Subtracted during the Month	3,051	4,450	3,894	4,111	5.6%	4,003	3,894	4,111	8,005	2	
Total Active Caseload at the End of the Month	249,262	248,517	248,569	248,580	0.0%	248,575	248,569	248,580	N/A	2	
In-state Caseload	218,508	217,824	217,779	217,732	0.0%	217,756	217,732	217,779	N/A	2	
Interstate Caseload	30,754	30,693	30,790	30,848	0.2%	30,819	30,790	30,848	N/A	2	
Interstate Cases Initiated By Maryland to Another State	15,577	15,517	15,572	15,551	-0.1%	15,562	15,551	15,572	N/A	2	
Interstate Cases Received By Maryland from Another States	14,777	14,770	14,812	14,904	0.6%	14,858	14,812	14,904	N/A	2	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	164,117	163,017	163,286	163,928	0.4%	163,607	163,286	163,928	N/A	2	
# of Children in the Caseload with Paternity Established	140,146	139,390	139,843	140,531	0.5%	140,187	139,843	140,531	N/A	2	
% of Children in the Caseload with Paternity Established	85.4%	85.5%	85.6%	85.7%	0.1%	85.7%	85.6%	85.7%	N/A	2	
# of Children Needing Paternity Established at the Beginning of the Month	24,221	23,971	23,627	23,443	-0.8%	23,535	23,443	23,627	N/A	2	
# of Children Needing Paternity Established Added during the Month	1,551	1,628	1,701	1,926	13.2%	1,814	1,701	1,926	3,627	2	
# of Children Needing Paternity Established Subtracted during the Month	1,801	1,972	1,885	1,972	4.6%	1,929	1,885	1,972	3,857	2	
# of Children Needing Paternity Established at the End of Month	23,971	23,627	23,443	23,397	-0.2%	23,420	23,397	23,443	N/A	2	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	May-10	Jun-10	Jul-10	Aug-10	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,325	205,305	205,472	205,299	-0.1%	205,386	205,299	205,472	N/A	2	
% of Cases in Caseload with a Support Order	82.4%	82.6%	82.7%	82.6%	-0.1%	82.6%	82.6%	82.7%	N/A	2	
# of Cases Needing a Support Order Established at the Beginning of Month	43,948	43,937	43,212	43,097	-0.3%	43,155	43,097	43,212	N/A	2	
# of Cases Needing a Support Order Established Added during the Month	2,779	2,926	3,017	3,421	13.4%	3,219	3,017	3,421	6,438	2	
# of Cases Needing a Support Order Established Subtracted during the Month	2,790	3,651	3,132	3,237	3.4%	3,185	3,132	3,237	6,369	2	
# of Cases Needing a Support Order Established at the End of the Month	43,937	43,212	43,097	43,281	0.4%	43,189	43,097	43,281	N/A	2	



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: Aug-10

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	May-10	Jun-10	Jul-10	Aug-10	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 51,670,878	\$ 51,308,086	\$ 51,702,434	\$ 51,255,210	-0.9%	\$ 51,478,822.12	\$ 51,255,210.33	\$ 51,702,433.91	\$ 102,957,644	2
Amount Distributed toward Current Support	\$ 32,375,977	\$ 33,069,727	\$ 31,652,459	\$ 32,172,049	1.6%	\$ 31,912,254.07	\$ 31,652,459.05	\$ 32,172,049.08	\$ 63,824,508	2
Percent of Current Support Distributed	62.7%	64.5%	61.2%	62.8%	1.5%	62.0%	61.2%	62.8%	N/A	2
Number of Cases with Current Support Due	132,928	132,198	131,483	131,416	-0.1%	131,450	131,416	131,483	N/A	2
Number of Cases that had a Distribution toward Current Support	84,863	84,931	82,633	82,678	0.1%	82,656	82,633	82,678	N/A	2
# of Cases that did not have a Distribution toward Current Support	48,065	47,267	48,850	48,738	-0.2%	48,794	48,738	48,850	N/A	2
% of Cases that had a Distribution toward Current Support	63.8%	64.2%	62.8%	62.9%	0.1%	62.9%	62.8%	62.9%	N/A	2

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	May-10	Jun-10	Jul-10	Aug-10	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,708,397.544	\$ 1,711,011.485	\$ 1,715,589.022	\$ 1,719,317.646	0.2%	\$ 1,717,453,333.77	\$ 1,715,589,021.55	\$ 1,719,317,645.99	N/A	2
Amount Distributed toward Arrears	\$ 11,600.588	\$ 10,611.543	\$ 8,824.145	\$ 8,096.024	-8.3%	\$ 8,460,084.54	\$ 8,096,023.67	\$ 8,824,145.40	\$ 16,920,169	2
Percent of Arrears Distributed	0.7%	0.6%	0.5%	0.5%	0.0%	0.5%	0.5%	0.5%	N/A	2
Number of Cases in Arrears	165,288	164,204	164,107	164,436	0.2%	164,272	164,107	164,436	N/A	2
Number of Cases in Arrears that had a Distribution toward Arrears	45,673	50,934	48,453	47,393	-2.2%	47,923	47,393	48,453	N/A	2
Number of Cases in Arrears that did not have a Distribution toward Arrears	119,615	113,270	115,654	117,043	1.2%	116,349	115,654	117,043	N/A	2
Percent of Cases in Arrears that had a Distribution toward Arrears	27.6%	31.0%	29.5%	28.8%	-0.7%	29.2%	28.8%	29.5%	N/A	2

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	May-10	Jun-10	Jul-10	Aug-10	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 41,694,433	\$ 46,550,405	\$ 42,800,676	\$ 39,465,727	-7.8%	\$ 41,133,201.81	\$ 39,465,727.30	\$ 42,800,676.32	\$ 82,266,404	2
Total Number of Paying Cases	103,804	103,514	101,108	100,812	-0.3%	100,960	100,812	101,108	N/A	2
Percent of Paying Cases	54.8%	54.6%	53.5%	53.3%	-0.1%	53.4%	53.3%	53.5%	N/A	2
Number Children in Cases Receiving Support	109,157	107,891	105,729	105,496	-0.2%	105,613	105,496	105,729	N/A	2
Total Payment Issued (Transactions)	203,687	219,448	214,400	207,013	-3.45%	210,707	207,013	214,400	421,413	2
Checks Issued in Error	15	47	33	30	-9.09%	32	30	33	63	2
Dollar Value of Payments Issued in Error	\$ 5,730	\$ 10,113	\$ 29,576	\$ 20,201	-31.70%	\$ 24,888	\$ 20,201	\$ 29,576	\$ 49,777	2



**Department of Human Resources
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Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	May-10	Jun-10	Jul-10	Aug-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	141	105	191	138	-27.7%	165	138	191	329	2
# of cases receiving payments from referrals	173	162	177	152	-14.1%	165	152	177	329	2
% of cases receiving payments from referrals	122.70%	154.29%	92.67%	110.14%	18.9%	101.41%	92.67%	110.14%	100.00%	2
# of payments made via wage-withholding	119	102	81	84	3.7%	83	81	84	165	2
% of payments made via wage-withholding	68.79%	62.96%	45.76%	55.26%	20.8%	50.51%	45.76%	55.26%	50.15%	2
NPEP total payments made	\$1,013,771	\$ 1,123,686	\$ 1,103,084	\$1,073,147	-2.7%	\$1,088,116	\$1,073,147	\$1,103,084	\$2,176,232	2

Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	9/30/10	Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.		
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	Fully operational CMEs with all statewide slots filled.	6/30/10	CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 9/15/10, there were 24 children enrolled in MD CARES. Capacity is 40, and we anticipate being at full capacity as of November, 2010.		
Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150		
F2. FY 2011 Goal: Facilitate 562 adoptions.			FY 2008: 619 adoptions FY 2009: 770 adoptions 2010: 738 adoptions 2010: 23 adoptions July		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	FY10 2Q Report: 1) Reviewed 75 adoption cases 2) 84% of permanency plans were established timely 3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans 4) 74% of youth reviewed resided in a pre-finalized adoptive home		
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Schedule for development of Case Plan Policy to be decided, probably to begin in fall 2010.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.	
F3. FY 2011 Goal: Ensure that No More than 11% of Children are Placed in Group Homes by End of FY 2011				July 2010: Children in Group Homes: 897 Children in OOH placement: 7974	Total # Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	

<p>Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.</p>	<p>Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.</p>	12/09	<p>State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).</p>	<p>Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.</p>	
<p>Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.</p>	<p>The policy was issued, completing this action.</p>	10/09	<p>Policy was issued in September.</p>		
		10/09	<p># of children coming into care after policy was issued: Cumulative total since Oct 09: 2303</p>		
<p>Implement Maryland Cares (see above).</p>	(see above)	(see above)	(see above)	(see above)	
<p>Implement Rural Cares (see above).</p>	(see above)	(see above)	(see above)	(see above)	
<p>F4. FY 2011 Goal: Increase to 76% the percent of children placed in family homes.</p>			<p>June 2009: 76.6% June 2010: 76.5% July 2010: 76.4%</p>	<p>July 2010: Children in Family Homes: 6091 Children in OOH placement: 7974</p>	<p>Total # Total #</p>
<p>Implement FCP (see above).</p>	(see above)	(see above)	(see above)	(see above)	
<p>Placement policy (see above).</p>	(see above)	(see above)	(see above)	(see above)	
<p>Implement MD Cares (see above).</p>	(see above)	(see above)	(see above)	(see above)	
<p>Implement Rural Cares (see above).</p>	(see above)	(see above)	(see above)	(see above)	
<p>F5. FY 2011 Goal: Pending (Under construction--percent placed in/out of home or adjacent jurisdiction for all placements)</p>			<p>Family Homes: March 2009: 53% March 2010: 57% (3634 of 6377)</p>	<p>Group Homes: March 2009: 38% March 2010: 44% (413 out of 940)</p>	
<p>Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.</p>	(see above)	(see above)	(see above)	(see above)	
<p>Placement policy (see above).</p>	(see above)	(see above)	(see above)	(see above)	
<p>Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.</p>	<p>Issue RFP and hold pre-proposal conference</p>	11/09	<p>RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.</p>		
	<p>Evaluate submitted Offers.</p>	01/10 - 9/10	<p>Offers received and in evaluation process.</p>		
	<p>Award contracts.</p>	11/1/2010			
<p>F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less</p>			<p>FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) FY10 2Q: 3.8% (105 of 2800) FY10 3Q: 4.0% (116 of 2933)</p>		
<p>Implement MD Cares (see above).</p>	(see above)	(see above)	(see above)	(see above)	
<p>Implement Rural Cares (see above).</p>	(see above)	(see above)	(see above)	(see above)	
<p>Implement Care Management Entities (CME) contracts</p>	(see above)	(see above)	(see above)	(see above)	
<p>Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.</p>	<p>Work of developing model targeted to occur 2010.</p>	12/31/10		<p>Implementation schedule to be decided, probably first half of 2011.</p>	
<p>PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.</p>	<p>Evaluation work targeted to occur during 2010.</p>	12/31/10		<p>Schedule for implementation of recommendations to be decided, probably during winter of 2011.</p>	

GDU XII End Childhood Hunger in Maryland by 2015					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
C. FY 2010 Sub Goal - Increase Participation Rate for Children by 9% by December 2010 (264,138 of 358,000 eligible recipients 18 and younger)			July 2010: (263,484)		
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	On April 28, 2010, Secretary Donald sent a memo to local directors and assistant directors of Family Investment that by July 1, 2010, for benefit programs that require an interview for application or redetermination and that cannot be satisfied with a group intake or group redetermination, the local department must offer a scheduled telephone interview.	July 1, 2010	Step1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the responses, FIA has identified the following needs and corresponding actions:	The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions.	
			* The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so. <i>Update: All jurisdictions have been trained for telephonic interviewing training.</i>		
			* DHR will provide support to overcome barriers cited by local offices: 1) Identifying funds to purchase telephone headsets for case managers; 2) Implementing best practices to manage the volume of walk-in applicants such that workers can be freed up from intake rotation; 3) OTHS is working to remove system barriers to scheduling telephone interviews; and 4) Mailing out applications to redetermination population.		
			Updates: 1) funds identified and in local budgets 2) see Secretary Donald's 4.28.10 memo to local directors 3) on schedule for 6/10; 4) BOLO, OAS and OTHS working with locals.		
			Step 2: Automated system programming by ACS to support scheduling of telephone interviews completed in June 2010.	The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold.	
			Step 3: Starting in July 2010, we are able to fully implement telephone interviews for all hardship reasons.		
Increase use of group redeterminations.	On April 28, 2010, Secretary Donald sent a memo to local directors and assistant directors of Family Investment that by July 1, 2010, for non-mail-in redeterminations (and for only those benefit programs that require an interview), all customers will be scheduled for redeterminations in a group, followed by a brief one-on-one interview. DHR working with locals to build SAIL Centers.	September 2010	BOLO is working with the locals to implement best practices outlined in Secretary Donald's 4.28.10 memo to directors. SAIL Centers to be completed throughout summer and into September for local district offices statewide.	CARES enhancement allowing scheduling for group redets is on schedule for FY11.	

Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	September 2010	Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. <i>This has been done.</i>		
			Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <i>This has been done - we identified 10 jurisdictions that are not covered by the existing CBO partners.</i>		
			Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. We sent to FNS an addendum to our 2010 FSP Outreach Plan, which would add Associated Catholic Charities to the plan and also added Crossroads Farmers Market. We have also participated in conference calls with two CBOs that will be doing EIC outreach.		
Expand No Wrong Door Project to include representatives from other agencies and 2 legislators to meet requirements of budget language.	Final report to budget committees on outcome of efforts.	June 30, 2011	Deputy Secretary Stacy L. Rodgers chaired the first meeting of the expanded workgroup on June 30 th . Sandy Monck from United Charities of Central Maryland was chosen as co-chair. The Annie E. Casey Foundation offered to fund a facilitator; volunteers interviewed a candidate, Karen L. Murrell, and recommended that she be hired.		
Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL.	42 additional CBOs trained. Increase total SAIL applications for FSP to 4500 per month.	September 2010	42 CBOs currently trained. # FSP applications via SAIL by month: September 2009: 3700 October 2009: 4255 November 2009: 3523 December 2009: 3925 January 2010: 4793 February 2010: 3190 March 2010: 4567 April 2010: 4634 May 2010: 4328 June 2010: 5893 July 2010: 5939	Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as we plan. CBOs are assigned a unique code to identify applications for which they provided assistance. They generally do not enter the code, but we have asked that they do so in order for us to capture this data.	
Implement Customer Care Center (CCC) in Baltimore that will handle SAIL applications for the metro area.	Fully functional Customer Care Center.	June 2010	Center opened 11/30/09. June 2010: 1,913 applications from Baltimore County filed via SAIL and handled by CCC. 364% increase in applications filed since CCC opened.	Initial focus is to handle FLA benefit applications filed via SAIL for Baltimore County, adding the other local departments in the Baltimore metro area over the next year. Currently evaluating operations of first center and considering whether to expand to Western MD.	

<p>Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.</p>	<p>Reports produced and FSP information sent to potentially eligible families.</p>	<p>September 2010</p>	<p>12,277 households identified that are good targets for FSP outreach. FIA to provide literature for schools to distribute to families. Funding being sought to expand project to additional jurisdictions.</p>	<p>Project was funded by a \$20,000 grant from Microsoft. Implementing the software in additional jurisdictions requires state investment or alternate source of funding.</p>	
<p>Work with the GOC and the Maryland Out of School Time Network to develop a strategy targeting families who utilize after school programs to promote FSP.</p>	<p>To be decided.</p>	<p>TBD</p>	<p>Notified by Ellie Mitchell that the Maryland Out of School Time Network will receive Mott Foundation award again this year. Next steps under development.</p>		

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU III. Increase the Number of Marylanders Who Receive Skills Training by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	Develop 10 training partnerships	6/10	<p><i>Target Achieved</i></p> <ol style="list-style-type: none"> 1. Family Investment Aide Initiative 2. DHCD/Weatherization Assistance Program 3. Biotechnical Institute of Maryland, Inc. 4. CVS/pharmacy 5. Maryland Center for Arts and Technology 6. BCCC - Workforce Pipeline Solutions Interagency "Jump Start Program 7. Open Society Institute - Baltimore Adult Workforce Development Initiative with Center for Urban Families, Civic Works, Group Ministries and Job Opportunities Task Force 8. Survive and Thrive 9. Baltimore Ex-Offender Re-entry Employment Program 10. DLLR 11. BGE 12. DGS 13. DBED 14. Policy Studies, Inc. 	<p><i>Partnership Name/# hired to date/# trained to date or in training</i></p> <p><u>Family Investment Aide Initiative</u> hired - 93</p> <p><u>DHCD - Weatherization Assistance Program</u> hired - 7</p> <p><u>Biotechnical Institute of Maryland, Inc.</u> trained/in training - 11</p> <p><u>CVS/pharmacy</u> trained/in training - 1</p> <p><u>Maryland Center for Arts and Technology</u> hired: 17 trained/in training - 22</p> <p><u>DLLR</u> hired - 42 trained/in training - 72</p> <p><u>Survive and Thrive</u> hired - 23</p> <p>TOTAL HIRES: 184 TOTAL TRAINED OR IN TRAINING: 106</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10	Baseline as of June 1, 2009: 190 training completions and certifications received SFY 2010: 496 training completions and 261 certifications received.	We do not have an automated way to generate this data; hand counts were required. At this time, we are also unable to report on data by industry sector.	
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	FY 2009 through May 2009 - 2,092 (21.8%) placements were \$10/hr or more and at least 30 hours per week FY 2010 through April 2010 (Note: The entire month of April was not covered) - 1,709 (23.4%) placements were \$10/hour or more and at least 30 hours per week		