



Department of Human Resources
StateStat

Reporting Period: September 2010

DHR Management Team

Operations: **Brian L. Wilbon**
 Programs: **Stacy L. Rodgers**
 Chief of Staff: **Oronde Miller**

Administrations:

Social Services Administration: **Carnitra White**
 Family Investment Administration: **Kevin M. McGuire**
 Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

Interim Secretary Brian Wilbon

Appointed July 2010

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	08/24/10	09/7/10	09/21/10	10/05/10		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	10,663.0	12,541.9	12,043.0	11,518.4						
Office of the Secretary	0.0	4.0	0.0	0.0	0.0%	16.1	0.0	145.3	433.6	27
Operations	32.0	4.5	8.0	1.0	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	100.5	137.5	104.5	168.1	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	17.6	0.0	0.0	10.8	0.0%	17.8	0.0	60.6	481.6	27
LDSS	10,512.9	12,395.9	11,930.5	11,338.5	-5.0%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	64.9	54.8	44.2	63.5	43.7%	65.1	27.4	112.7	1,758.8	27
Operations	165.0	101.2	142.6	150.3	5.4%	141.1	99.0	180.2	3,809.1	27
Social Services	38.4	29.7	70.7	58.4	-17.4%	35.7	20.4	57.1	964.0	27
Family Investment	76.6	48.3	92.9	103.9	11.8%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	226.1	133.2	249.6	258.0	3.4%	215.9	153.2	286.8	5,828.7	27
LDSS	2,636.7	2,064.6	2,812.9	2,939.7	4.5%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.4	0.0	0.0	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	1.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	18.7	20.1	11.0	11.0	0.0%	2.5	0.0	31.2	68.7	27
LDSS	201.5	77.9	67.5	91.2	35.1%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	1.0	0.0	0.0	0.3	0.0%	12.3	0.0	27.0	331.7	27
Operations	14.0	0.2	1.1	0.1	-90.9%	6.5	0.0	21.6	175.8	27
Social Services	4.0	0.0	2.6	3.0	15.4%	4.2	0.0	16.4	113.8	27
Family Investment	21.8	21.3	28.8	19.5	-32.3%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	26.8	22.3	28.4	46.3	63.0%	21.3	0.0	42.8	575.2	27
LDSS	474.1	426.8	358.3	363.7	1.5%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	1	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	10	2	8	13	62.5%	12.0	3.0	23.0	311.0	26
Family Investment	1	0	1	1	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	1	0	0	0	0.0%	0.7	0.0	2.0	18.0	26
FROLLAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	1	0	2	0	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	1	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources LDSS Personnel

Reporting Period: September 2010

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS					% Change	YEAR TO DATE				
	08/24/10	09/7/10	09/21/10	10/05/10	Average		Minimum	Maximum	Total	Periods	
Allegany	243.5	267.5	310.1	321.0	3.5%	263.6	123.0	380.0	7,118.2	27	
Anne Arundel	768.4	693.3	912.2	571.0	-37.4%	547.0	279.0	906.0	14,769.0	27	
Baltimore City	3144.6	4781.9	3448.2	2943.5	-14.6%	1,345.1	883.6	2,495.6	36,317.8	27	
Baltimore	1127.4	975.4	986.5	1263.0	28.0%	244.8	58.0	513.0	6,610.5	27	
Calvert	288.0	300.0	309.5	325.0	5.0%	280.2	226.0	333.5	7,564.6	27	
Caroline	295.8	248.5	284.0	279.0	-1.8%	273.6	231.0	355.0	7,386.6	27	
Carroll	272.3	272.5	301.8	294.3	-2.5%	276.8	260.2	297.0	7,473.8	27	
Cecil Co.	337.5	335.5	296.0	330.0	11.5%	262.5	239.0	332.0	7,087.1	27	
Charles	302.3	384.0	344.3	422.7	22.8%	294.0	213.5	444.0	7,937.0	27	
Dorchester	282.0	272.5	334.0	296.5	-11.2%	266.9	240.0	312.5	7,207.1	27	
Frederick	334.2	305.4	312.9	326.9	4.5%	277.7	244.5	374.6	7,497.3	27	
Garrett	254.0	253.9	274.3	257.1	-6.3%	258.0	251.0	273.0	6,965.3	27	
Harford	304.0	308.6	358.2	339.4	-5.2%	332.1	181.8	438.7	8,967.2	27	
Howard	352.7	201.0	476.3	482.9	1.4%	282.7	183.0	451.8	7,633.2	27	
Kent	246.0	255.0	246.0	254.0	3.3%	256.2	246.0	275.5	6,916.5	27	
Montgomery	122.2	50.5	89.5	105.0	17.3%	129.9	32.0	265.0	3,506.9	27	
Prince George's	184.0	604.2	924.9	683.2	-26.1%	244.9	138.5	368.0	6,612.5	27	
Queen Anne's	246.0	246.1	256.5	244.8	-4.6%	247.9	214.0	287.1	6,694.3	27	
Somerset	15.0	132.0	45.0	78.0	73.3%	99.7	30.0	178.6	2,691.5	27	
St. Mary's	137.0	171.2	112.9	174.8	0.0%	3.6	0.0	55.3	96.0	27	
Talbot	254.0	273.1	268.1	250.0	-6.8%	249.6	63.0	375.0	6,738.3	27	
Washington	421.7	422.8	387.2	409.7	5.8%	331.8	234.5	595.6	8,959.0	27	
Wicomico	351.0	330.0	342.1	362.6	6.0%	257.8	231.0	299.0	6,959.7	27	
Worcester	229.3	311.0	310.0	324.1	4.5%	159.1	69.0	216.0	4,295.9	27	
TOTAL	10512.9	12395.9	11930.5	11338.5							



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ON CALL OVERTIME BY JURSDICTION

	08/24/10	09/7/10	09/21/10	10/05/10	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	24.0	243.5	262.0	243.5	-7.1%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	525.0	429.0	621.0	492.0	-20.8%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	238.0	264.0	172.5	317.0	83.8%	230.8	58.0	513.0	6,232.5	27
Calvert	244.5	263.5	246.0	246.0	0.0%	249.3	199.5	291.0	6,730.2	27
Caroline	246.0	222.0	263.0	231.0	-12.2%	252.7	217.0	300.5	6,823.5	27
Carroll	264.8	259.5	280.5	269.3	-4.0%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	253.0	239.0	264.0	253.0	-4.2%	250.7	183.0	327.0	6,767.6	27
Charles	244.5	264.5	244.6	244.6	0.0%	251.6	182.5	286.4	6,793.2	27
Dorchester	231.0	244.0	263.0	245.0	-6.8%	249.1	236.0	263.5	6,727.0	27
Frederick	246.0	246.0	264.0	246.0	-6.8%	250.6	244.5	273.0	6,767.5	27
Garrett	254.0	253.9	274.3	257.1	-6.3%	258.0	251.0	273.0	6,965.3	27
Harford	228.1	247.3	304.0	232.7	-23.5%	258.7	140.5	360.0	6,986.0	27
Howard	246.0	201.0	272.0	246.0	-9.6%	257.3	183.0	440.0	6,946.8	27
Kent	10.0	253.0	245.0	246.0	0.4%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	338.7	183.5	202.5	202.5	0.0%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	246.0	246.1	256.5	244.8	-4.6%	247.9	214.0	287.1	6,694.3	27
Somerset	15.0	132.0	45.0	78.0	73.3%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	254.0	273.1	268.1	250.0	-6.8%	249.4	63.0	375.0	6,733.8	27
Washington	224.9	234.8	218.7	220.0	0.6%	249.3	228.0	264.0	6,730.8	27
Wicomico	246.0	264.0	246.0	246.0	0.0%	250.2	231.0	279.0	6,754.5	27
Worcester	114.0	215.5	168.0	201.0	19.6%	157.8	69.0	216.0	4,259.9	27
TOTAL	4693.5	5179.2	5380.7	5211.5						



Department of Human Resources LDSS Personnel

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SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	08/24/10	09/7/10	09/21/10	10/05/10		Average	Minimum	Maximum	Total	Periods
Allegany	81.3	83.8	67.0	102.6	53.1%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	124.5	86.5	120.8	117.6	-2.6%	114.0	58.1	151.4	3,077.3	27
Baltimore City	991.0	735.0	1075.0	1124.0	4.6%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	195.2	134.0	218.2	197.0	-9.7%	187.1	63.6	263.5	5,051.0	27
Calvert	23.4	24.5	36.4	28.4	-22.0%	29.3	16.1	41.3	790.1	27
Caroline	42.0	26.0	29.0	32.0	10.3%	26.3	11.0	44.0	709.0	27
Carroll	55.4	47.8	21.2	37.4	76.4%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	135.2	75.3	94.3	90.0	-4.6%	83.4	50.6	125.6	2,251.4	27
Charles	60.0	53.0	52.0	60.5	16.3%	31.5	10.0	81.5	850.0	27
Dorchester	45.4	34.1	28.3	49.5	74.9%	48.3	29.1	71.8	1,305.3	27
Frederick	85.8	67.4	67.0	56.0	-16.4%	55.4	26.7	76.0	1,495.8	27
Garrett	13.0	11.5	19.5	25.0	28.2%	25.8	10.0	42.0	697.0	27
Harford	67.1	73.5	96.7	99.4	2.8%	79.3	49.8	102.1	2,141.0	27
Howard	55.7	36.7	43.9	77.5	76.5%	56.0	23.6	89.4	1,511.1	27
Kent	19.0	21.5	20.0	11.0	-45.0%	20.3	8.0	40.5	548.1	27
Montgomery	179.8	160.8	198.9	189.1	-4.9%	163.3	91.7	214.6	4,408.2	27
Prince George's	162.0	154.0	252.8	259.0	2.5%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	11.7	13.3	25.7	27.0	5.1%	26.7	8.1	57.5	720.3	27
Somerset	23.8	16.5	35.2	36.6	4.0%	33.0	15.9	65.5	890.4	27
St. Mary's	43.1	40.1	67.4	86.2	27.9%	44.9	22.8	88.9	1,212.4	27
Talbot	29.0	21.0	29.0	20.0	-31.0%	34.6	16.0	55.0	933.0	27
Washington	88.4	71.0	104.1	98.6	-5.3%	108.4	72.0	171.4	2,926.0	27
Wicomico	65.6	53.2	82.3	77.4	-6.0%	68.3	39.3	104.6	1,844.3	27
Worcester	39.3	24.1	28.2	37.9	34.4%	30.6	10.8	58.4	827.4	27
TOTAL	2636.7	2064.6	2812.9	2939.7						



**Department of Human Resources
LDSS Personnel**

Reporting Period: September 2010

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	08/24/10	09/7/10	09/21/10	10/05/10						
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	5.4	4.0	3.7	0.0	-100.0%	1.6	0.0	40.0	44.3	27
Baltimore City	43.0	42.0	20.0	43.0	115.0%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	0.0	0.0	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.0	0.5	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	17.8	8.5	11.8	10.0	-15.3%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	10.0	10.0	11.0	10.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.9	0.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.4	0.2	0.0	0.5	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	5.0	0.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	106.0	3.0	10.5	17.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	1.5	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	1.5	0.2	0.0	0.4	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	10.0	10.0	10.0	10.3	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	201.5	77.9	67.5	91.2						



Department of Human Resources LDSS Personnel

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UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	08/24/10	09/7/10	09/21/10	10/05/10		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.0	3.5	0.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	13.8	17.5	13.4	8.7	-35.1%	15.2	0.6	51.8	409.2	27
Baltimore City	202.0	170.0	192.0	212.0	10.4%	182.9	57.0	291.0	4,939.0	27
Baltimore	13.5	15.4	12.4	16.0	29.0%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	8.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.4	0.1	0.0	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	15.0	21.5	3.5	16.8	380.0%	18.7	2.5	38.5	505.0	27
Charles	0.0	0.0	8.0	10.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	10.7	10.9	6.7	5.9	-11.9%	5.9	0.0	29.0	158.4	27
Frederick	3.7	3.0	15.0	11.0	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	8.0	15.0	16.7	12.0	0.0%	14.1	0.3	60.0	380.4	27
Howard	16.0	17.0	12.4	18.0	0.0%	4.8	0.0	15.8	128.3	27
Kent	0.0	4.5	2.5	2.0	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	36.1	5.2	26.5	5.1	-80.8%	22.7	1.8	49.1	612.3	27
Prince George's	124.0	130.0	27.3	30.2	10.6%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	9.8	8.0	9.0	8.0	-11.1%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	3.9	0.0	0.0	0.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	9.6	8.4	9.3	8.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	474.1	426.8	358.3	363.7						



Department of Human Resources

Social Services Administration

Reporting Period: September-10

Place Matters *

	Baseline		FY 2011 Goal		REPORTING PERIOD: Monthly				Source	
	Date	Data	Goal	Target	Jun-10	Jul-10	Aug-10	Sep-10		
Current Measures									for Baseline and Results	
Children in Out-of-Home Placement **	6/30/2010	8,013	Reduce by 9%	7,292	8,013	7,978	7,952	7,905	State Stat	
Children in Group Homes (% of all placements)	6/30/2010	11.4%	11% or less	11.0%	11.4%	11.2%	10.9%	11.0%	State Stat	
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2010	76.5%	76% or more	76.0%	76.5%	76.4%	76.1%	76.2%	State Stat	
Adoptions	Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year		Goal	562	PROGRESS TO DATE DURING FY 2010, as of				State Stat	
					Sep-10	% of Target	Expected	Actual		25%
					91			16%		
					REPORTING PERIOD: Point in Time					
Children Placed in their Home/ Adjacent Jurisdiction ***	6/30/2009	81.5%	Increase by 3%	85.2%	Pending	9/30/10	12/31/10	3/31/11	6/30/11	MD CHESSIE
	12/31/2009	83.1%								
	6/30/2010	82.1%								
	Average	82.2%								

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** Missing data: 6/30/09 = 29.4%; 12/31/09 = 20.8%; 6/30/10 = 8.2%



Department of Human Resources

Social Services Administration

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CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods	
Investigations											
Total # Open at beginning of month	5,639	5,523	4,892	4,726	-3.39%	5,047	4,726	5,523	15,141	3	
Total # New during report month	2,454	1,960	2,102	2,461	17.08%	2,174	1,960	2,461	6,523	3	
Total # Completed during month	2,568	2,591	2,268	2,017	-11.07%	2,292	2,017	2,591	6,876	3	
Total # Open at end of month	5,525	4,892	4,726	5,169	9.37%	4,929	4,726	5,169	14,787	3	
Total New Allegations	2,919	2,513	2,528	2,999	18.63%	2,680	2,513	2,999	8,040	3	
Physical Abuse	825	591	618	984	59.22%	731	591	984	2,193	3	
Sexual Abuse	352	347	331	321	-3.02%	333	321	347	999	3	
Mental Injury-Abuse	1	7	5	5	0.00%	6	5	7	17	3	
Neglect	1,740	1,553	1,574	1,688	7.24%	1,605	1,553	1,688	4,815	3	
Mental Injury-Neglect	1	15	0	1	0.00%	5	0	15	16	3	
Reports	4,199	3,524	3,445	4,204	22.03%	3,724	3,445	4,204	11,173	3	

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods	
Total Findings	3,776	3,588	3,134	2,614	-16.59%	3,112	2,614	3,588	9,336	3	
"Indicated" Findings Total	728	578	618	562	-9.06%	586	562	618	1,758	3	
Physical Abuse	129	115	96	105	9.38%	105	96	115	316	3	
Sexual Abuse	103	85	108	116	7.41%	103	85	116	309	3	
Mental Injury-Abuse	4	0	0	3	0.00%	1	0	3	3	3	
Neglect	492	377	414	338	-18.36%	376	338	414	1,129	3	
Mental Injury-Neglect	0	1	0	0	0.00%	0	0	1	1	3	
"Unsubstantiated" Findings Total	626	654	592	439	-25.84%	562	439	654	1,685	3	
Physical Abuse	194	212	165	142	-13.94%	173	142	212	519	3	
Sexual Abuse	72	54	42	35	-16.67%	44	35	54	131	3	
Mental Injury-Abuse	0	1	1	1	0.00%	1	1	1	3	3	
Neglect	359	387	384	256	-33.33%	342	256	387	1,027	3	
Mental Injury-Neglect	1	0	0	5	0.00%	2	0	5	5	3	
"Ruled Out" Findings	2,422	2,356	1,924	1,613	-16.16%	1,964	1,613	2,356	5,893	3	

IN-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,216	3,266	3,150	3,133	-0.54%	3,183	3,133	3,266	9,549	3	
New Families	747	609	654	719	9.94%	661	609	719	1,982	3	
Cases Closed	697	725	671	634	-5.51%	677	634	725	2,030	3	
End of Month Total Families	3,266	3,150	3,133	3,218	2.71%	3,167	3,133	3,218	9,501	3	



OUT-OF-HOME SERVICES

Department of Human Resources

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	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Total Children	8,209	8,013	7,978	7,952	-0.33%	7,981	7,952	8,013	23,943	3
New Out-of-Home Placements	248	293	296	295	-0.34%	295	293	296	884	3
Total # of Child Welfare Caseworkers *	661	662	655	677	3.36%	665	655	677	1,994	3
AVG Caseload Volume for Caseworkers	12	12	12	12	0.00%	12	12	12	36	3
Children Leaving Out-of-Home Placement	444	328	319	341	6.90%	329	319	341	988	3
Children Adopted	90	23	34	34	0.00%	30	23	34	91	3
Children Reunified	256	196	171	186	8.77%	184	171	196	553	3
Children in Legal Guardianship	48	48	59	57	-3.39%	55	48	59	164	3
Aged Out	47	59	46	54	17.39%	53	46	59	159	3
Other	3	2	9	10	11.11%	7	2	10	21	3
End of Month - Total Children	8,013	7,978	7,952	7,905	-0.59%	7,947	7,905	7,978	23,840	3
Placement Setting										
Children in Family Homes	5,894	5,847	5,815	5,799	-0.28%	5,820	5,799	5,847	17,461	3
Children in Group Homes	912	897	864	872	0.93%	878	864	897	2,633	3
Children in Residential Treatment Centers	244	248	248	236	-4.84%	244	236	248	732	3
Children in Independent Living	257	263	276	276	0.00%	272	263	276	815	3
Children in other placements	474	475	516	501	-2.91%	577	475	754	1,730	3
Children in Trial Home Visits	232	248	238	221	-7.14%	236	221	248	707	3
Race **										
Black/African-American only		70.2%		69.6%						
White/Caucasian only		22.5%		22.8%						
Other only (only one Other race selected)		0.4%		0.4%						
Multiple (multiple races selected)		3.4%		3.5%						
Missing (includes blank, declined, unable to determine)		3.5%		3.6%						
Ethnicity										
Hispanic		3.2%		3.4%						

* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

** MD CHESIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Foster Families	3,023	2,981	2,969	2,927	-1.41%	2,959	2,927	2,981	8,877	3
New Homes	45	49	62	47	-24.19%	53	47	62	158	3
Closed Homes	87	61	104	124	19.23%	96	61	124	289	3
End of Month - Foster Families	2,981	2,969	2,927	2,850	-2.63%	2,915	2,850	2,969	8,746	3
Unrestricted Foster Families	2,143	2,005	2,119	2,065	-2.55%	2,063	2,005	2,119	6,189	3

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods
Inquiries during Report Month	580	582	711	618	-13.08%	637	582	711	1,911	3
New Applications	140	170	151	205	35.76%	175	151	205	526	3
Completed (Accepted) Applications	61	92	151	98	-35.10%	114	92	151	341	3



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	REPORTING PERIOD: Annual ending Specified Qtr.					FISCAL YEAR-TO-DATE				
	FY10-Q1	FY10-Q2	FY10-Q3	FY10-Q4	% Change	Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment										
within Six Months	3.6%	3.8%	4.0%	3.6%	-9.82%					
Numerator	93	105	116	105						
Denominator	2,604	2,800	2,933	2,944						
Time Period	10/2008-09/2009	01/2009-12/2009	04/2009-03/2010	07/2009-06/2010						
Data Extract Date	1/15/2010	4/15/2010	7/15/2010	10/15/2010						

ADULT SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods
TOTAL CASES	8,441	7,874	7,857	7,433	-5.4%	7,721	7,707	7,958	23,164	3
# Protective Services Investigations	520	520	527	469	-11.0%	505	469	527	1,516	3
Active Protective Services Caseload	1,456	1,446	1,474	1,490	1.1%	1,470	1,446	1,490	4,410	3
Social Services Case Management Cases	2,712	2,672	2,651	2,639	-0.5%	2,654	2,639	2,672	7,962	3
% under 65 Years Old	26%	25%	26%	26%	0.0%	0	0	0	1	3
Closed Cases	320	670	432	419	-3.0%	507	419	670	1,521	3
# In Home Aide Services (IHAS) Customers	1,737	1,632	1,659	1,665	0.4%	1,652	1,632	1,665	4,956	3
% of customers under 65 Years Old	45%	31%	30%	31%	3.3%	0	0	0	1	3
New Clients Receiving Services	21	42	40	38	-5.0%	40	38	42	120	3
Closed Cases	93	90	56	38	-32.1%	61	38	90	184	3
IHAS Waiting List	798	705	690	665	-3.6%	687	665	705	2,060	3
Avg. Length of Time Receiving Services (in years)	3	4	4	4	5.3%	4	4	4	12	3
# Respite Clients ***	705	389	353		-100.0%	371	353	389	742	2
New Clients	24	54	63		-100.0%	59	54	63	117	2
# Unable to Serve	597	280	185		-100.0%	233	185	280	465	2
# Project Home Placements	513	510	503	505	0.4%	506	503	510	1,518	3
Applications	4	1	2	7	250.0%	3	1	7	10	3
New Clients	6	13	24	18	-25.0%	18	13	24	55	3

*** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations	2,919	2,513	2,528	2,999	18.6%	2,680	2,513	2,999	8,040	3	
Allegany	129	112	93	158	69.9%	121	93	158	363	3	
Anne Arundel	223	143	176	222	26.1%	180	143	222	541	3	
Baltimore City	822	795	758	822	8.4%	792	758	822	2,375	3	
Baltimore	201	178	191	232	21.5%	200	178	232	601	3	
Calvert	41	36	22	38	72.7%	32	22	38	96	3	
Caroline	16	14	15	28	86.7%	19	14	28	57	3	
Carroll	63	54	56	69	23.2%	60	54	69	179	3	
Cecil	169	127	139	131	-5.8%	132	127	139	397	3	
Charles	50	44	31	58	87.1%	44	31	58	133	3	
Dorchester	28	23	27	29	7.4%	26	23	29	79	3	
Frederick	85	179	91	110	20.9%	127	91	179	380	3	
Garrett	9	11	8	10	25.0%	10	8	11	29	3	
Harford	75	63	88	116	31.8%	89	63	116	267	3	
Howard	77	47	30	60	100.0%	46	30	60	137	3	
Kent	6	10	6	9	50.0%	8	6	10	25	3	
Montgomery	235	145	168	218	29.8%	177	145	218	531	3	
Prince George's	342	232	250	312	24.8%	265	232	312	794	3	
Queen Anne's	14	8	13	16	23.1%	12	8	16	37	3	
St. Mary's	60	47	58	70	20.7%	58	47	70	175	3	
Somerset	26	18	18	21	16.7%	19	18	21	57	3	
Talbot	15	13	21	25	19.0%	20	13	25	59	3	
Washington	130	132	167	135	-19.2%	145	132	167	434	3	
Wicomico	51	46	48	48	0.0%	47	46	48	142	3	
Worcester	52	36	54	62	14.8%	51	36	62	152	3	



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IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
Caseload	3,266	3,150	3,133	3,218	2.7%	3,167	3,133	3,218	9,501	3	
Allegany	77	75	78	77	-1.3%	77	75	78	230	3	
Anne Arundel	205	205	208	233	12.0%	215	205	233	646	3	
Baltimore City	962	908	897	917	2.2%	907	897	917	2,722	3	
Baltimore	394	358	380	392	3.2%	377	358	392	1,130	3	
Calvert	68	78	65	64	-1.5%	69	64	78	207	3	
Caroline	45	42	42	42	0.0%	42	42	42	126	3	
Carroll	55	49	46	42	-8.7%	46	42	49	137	3	
Cecil	77	69	73	77	5.5%	73	69	77	219	3	
Charles	89	91	83	81	-2.4%	85	81	91	255	3	
Dorchester	49	48	54	47	-13.0%	50	47	54	149	3	
Frederick	72	77	77	85	10.4%	80	77	85	239	3	
Garrett	45	42	49	45	-8.2%	45	42	49	136	3	
Harford	100	89	86	93	8.1%	89	86	93	268	3	
Howard	90	82	74	82	10.8%	79	74	82	238	3	
Kent	12	9	5	4	-20.0%	6	4	9	18	3	
Montgomery	179	165	169	166	-1.8%	167	165	169	500	3	
Prince George's	297	302	305	300	-1.6%	302	300	305	907	3	
Queen Anne's	20	18	24	22	-8.3%	21	18	24	64	3	
St. Mary's	78	84	92	101	9.8%	92	84	101	277	3	
Somerset	37	40	34	36	5.9%	37	34	40	110	3	
Talbot	35	33	35	25	-28.6%	31	25	35	93	3	
Washington	124	135	135	154	14.1%	141	135	154	424	3	
Wicomico	93	83	69	78	13.0%	77	69	83	230	3	
Worcester	63	68	53	55	3.8%	59	53	68	176	3	



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FOSTER CARE

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	8,013	7,978	7,957	7,905	-0.7%	7,945	7,905	7,974	23,836	3
Allegany	102	110	114	110	-3.5%	111	110	114	334	3
Anne Arundel	160	157	157	152	-3.2%	155	152	157	466	3
Baltimore City	4,566	4,515	4,490	4,450	-0.9%	4,485	4,450	4,515	13,455	3
Baltimore	560	574	568	560	-1.4%	567	560	574	1,702	3
Calvert	72	72	79	72	-8.9%	74	72	79	223	3
Caroline	40	38	39	38	-2.6%	38	38	39	115	3
Carroll	43	46	43	42	-2.3%	44	42	46	131	3
Cecil	119	122	121	118	-2.5%	120	118	122	361	3
Charles	107	104	102	107	4.9%	104	102	107	313	3
Dorchester	27	28	27	25	-7.4%	27	25	28	80	3
Frederick	166	165	164	153	-6.7%	161	153	165	482	3
Garrett	50	46	48	50	4.2%	48	46	50	144	3
Harford	279	274	274	267	-2.6%	272	267	274	815	3
Howard	68	69	70	71	1.4%	70	69	71	210	3
Kent	13	11	11	14	27.3%	12	11	14	36	3
Montgomery	540	545	543	542	-0.2%	542	541	543	1,626	3
Prince George's	568	564	563	580	3.0%	569	563	580	1,707	3
Queen Anne's	21	22	22	20	-9.1%	21	20	22	64	3
St. Mary's	120	122	129	138	7.0%	130	122	138	389	3
Somerset	52	50	52	54	3.8%	52	50	54	156	3
Talbot	28	34	32	32	0.0%	33	32	34	98	3
Washington	199	200	197	198	0.5%	198	197	200	595	3
Wicomico	74	70	72	72	0.0%	71	70	72	214	3
Worcester	39	40	40	40	0.0%	40	40	40	120	3



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FOSTER HOMES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	2,981	2,969	2,927	2,850	-2.6%	2,915	2,850	2,969	8,746	3
Allegany	54	54	54	51	-5.6%	53	51	54	159	3
Anne Arundel	103	107	107	107	0.0%	107	107	107	321	3
Baltimore City	1,271	1,252	1,228	1,152	-6.2%	1,211	1,152	1,252	3,632	3
Baltimore	213	214	201	198	-1.5%	204	198	214	613	3
Calvert	34	35	34	34	0.0%	34	34	35	103	3
Caroline	34	35	36	36	0.0%	36	35	36	107	3
Carroll	30	29	29	30	3.4%	29	29	30	88	3
Cecil	60	59	57	58	1.8%	58	57	59	174	3
Charles	68	71	68	68	0.0%	69	68	71	207	3
Dorchester	25	25	25	25	0.0%	25	25	25	75	3
Frederick	92	92	94	97	3.2%	94	92	97	283	3
Garrett	39	39	39	38	-2.6%	39	38	39	116	3
Harford	92	93	93	91	-2.2%	92	91	93	277	3
Howard	58	59	59	60	1.7%	59	59	60	178	3
Kent	9	9	9	10	11.1%	9	9	10	28	3
Montgomery	305	304	294	299	1.7%	299	294	304	897	3
Prince George's	165	165	165	161	-2.4%	164	161	165	491	3
Queen Anne's	19	20	21	20	-4.8%	20	20	21	61	3
St. Mary's	41	39	39	39	0.0%	39	39	39	117	3
Somerset	20	19	19	18	-5.3%	19	18	19	56	3
Talbot	19	19	20	22	10.0%	20	19	22	61	3
Washington	158	157	161	161	0.0%	160	157	161	479	3
Wicomico	50	51	54	53	-1.9%	53	51	54	158	3
Worcester	22	22	21	22	4.8%	22	21	22	65	3



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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	90	23	34	34	0.0%	30	34	91	562	3
Allegany	0	0	1	2	100.0%	1	2	3	14	3
Anne Arundel	0	3	0	3		2	3	6	18	3
Baltimore City	60	15	11	17	54.5%	14	17	43	247	3
Baltimore	3	2	0	0		1	2	2	40	3
Calvert	2	0	1	0	-100.0%	0	1	1	10	3
Caroline	0	0	2	0	-100.0%	1	2	2	3	3
Carroll	1	0	0	3		1	3	3	5	3
Cecil	2	0	0	1		0	1	1	13	3
Charles	0	0	2	1	-50.0%	1	2	3	12	3
Dorchester	0	0	0	1		0	1	1	1	3
Frederick	4	0	0	0		0	0	0	8	3
Garrett	0	0	2	0	-100.0%	1	2	2	4	3
Harford	2	1	3	0	-100.0%	1	3	4	17	3
Howard	1	0	0	0		0	0	0	7	3
Kent	0	0	0	0		0	0	0	1	3
Montgomery	6	0	2	2	0.0%	1	2	4	61	3
Prince George's	4	0	2	2	0.0%	1	2	4	35	3
Queen Anne's	1	0	0	1		0	1	1	3	3
St. Mary's	2	0	2	0	-100.0%	1	2	2	18	3
Somerset	0	1	0	0		0	1	1	3	3
Talbot	0	0	0	0		0	0	0	3	3
Washington	0	1	6	1	-83.3%	3	6	8	22	3
Wicomico	2	0	0	0		0	0	0	10	3
Worcester	0	0	0	0		0	0	0	7	3



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CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	14.1	12.4	11.9	13.1	9.7%	12	12	13	37	3	
Allegany	3.9	5.0	4.3	4.9	13.3%	5	4	5	14	3	
Anne Arundel	16.5	11.9	10.6	14.6	37.8%	12	11	15	37	3	
Baltimore City	5.0	4.8	4.2	4.7	11.1%	5	4	5	14	3	
Baltimore	10.8	9.2	9.7	11.3	16.4%	10	9	11	30	3	
Calvert	14.0	19.5	11.6	11.6	0.0%	14	12	20	43	3	
Caroline	11.3	11.8	5.8	8.0	39.1%	9	6	12	26	3	
Carroll	14.0	9.5	5.1	7.8	51.2%	7	5	10	22	3	
Cecil	26.6	21.8	22.5	25.2	12.1%	23	22	25	69	3	
Charles	13.9	14.1	11.4	13.8	20.4%	13	11	14	39	3	
Dorchester	22.5	22.8	24.3	28.8	18.6%	25	23	29	76	3	
Frederick	14.8	10.4	13.5	17.3	27.4%	14	10	17	41	3	
Garrett	6.5	4.3	4.8	5.0	5.3%	5	4	5	14	3	
Harford	16.0	14.3	11.0	14.2	29.7%	13	11	14	39	3	
Howard	15.7	14.5	11.8	12.5	5.6%	13	12	15	39	3	
Kent	6.7	10.0	9.3	11.3	21.4%	10	9	11	31	3	
Montgomery	18.0	11.7	10.8	13.2	23.0%	12	11	13	36	3	
Prince George's	23.2	22.3	23.2	23.8	2.5%	23	22	24	69	3	
Queen Anne's	10.3	8.0	6.7	8.7	30.0%	8	7	9	23	3	
St. Mary's	38.4	34.3	32.9	31.3	-4.8%	33	31	34	98	3	
Somerset	35.3	35.0	28.7	28.0	-2.3%	31	28	35	92	3	
Talbot	8.4	10.0	12.0	14.0	16.7%	12	10	14	36	3	
Washington	24.9	22.7	25.4	22.3	-12.3%	23	22	25	70	3	
Wicomico	30.1	20.3	19.1	14.5	-24.2%	18	15	20	54	3	
Worcester	50.6	45.6	60.5	68.0	12.4%	58	46	68	174	3	



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CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	12.1	12.0	12.1	11.9	-2.4%	12	12	12	36	3
Allegany	10.2	11.0	11.4	11.0	-3.5%	11	11	11	33	3
Anne Arundel	10.0	9.8	9.8	9.5	-3.2%	10	10	10	29	3
Baltimore City	11.6	11.4	11.5	11.0	-3.8%	11	11	11	34	3
Baltimore	14.4	16.9	16.7	16.5	-1.4%	17	16	17	50	3
Calvert	18.0	18.0	19.8	18.0	-8.9%	19	18	20	56	3
Caroline	17.8	16.9	17.3	16.9	-2.6%	17	17	17	51	3
Carroll	8.6	9.2	8.6	8.4	-2.3%	9	8	9	26	3
Cecil	10.8	11.1	11.0	10.3	-6.7%	11	10	11	32	3
Charles	15.7	15.2	14.9	15.7	4.9%	15	15	16	46	3
Dorchester	9.0	9.3	9.0	8.3	-7.4%	9	8	9	27	3
Frederick	11.1	10.0	10.6	9.9	-6.7%	10	10	11	30	3
Garrett	9.1	8.4	8.7	9.1	4.2%	9	8	9	26	3
Harford	14.0	13.7	13.7	13.4	-2.6%	14	13	14	41	3
Howard	7.6	7.7	7.8	7.9	1.4%	8	8	8	23	3
Kent	5.2	4.4	4.4	5.6	27.3%	5	4	6	14	3
Montgomery	19.3	19.3	19.5	19.4	-0.6%	19	19	19	58	3
Prince George's	12.0	11.9	11.9	12.2	3.0%	12	12	12	36	3
Queen Anne's	10.5	11.0	11.0	10.0	-9.1%	11	10	11	32	3
St. Mary's	17.1	17.4	18.4	19.7	7.0%	19	17	20	56	3
Somerset	8.7	8.3	8.7	9.0	3.8%	9	8	9	26	3
Talbot	9.3	11.3	10.7	10.7	0.0%	11	11	11	33	3
Washington	13.3	12.5	12.3	13.2	7.2%	13	12	13	38	3
Wicomico	10.6	10.0	10.3	10.3	0.0%	10	10	10	31	3
Worcester	13.0	13.3	13.3	13.3	0.0%	13	13	13	40	3



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CHILD FATALITIES- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10		Average	Minimum	Maximum	Total	Periods
	3	1	2	2	0.0%	2	1	2	5	3
Allegany	0	0	0	0		0	0	0	0	3
Anne Arundel	0	0	0	0		0	0	0	0	3
Baltimore City	1	1	0	0		0	0	1	1	3
Baltimore *	0	0	0	2		1	0	2	2	3
Calvert	0	0	0	0		0	0	0	0	3
Caroline	0	0	0	0		0	0	0	0	3
Carroll	0	0	0	0		0	0	0	0	3
Cecil	0	0	0	0		0	0	0	0	3
Charles	1	0	0	0		0	0	0	0	3
Dorchester	0	0	0	0		0	0	0	0	3
Frederick	0	0	0	0		0	0	0	0	3
Garrett	0	0	0	0		0	0	0	0	3
Harford	1	0	1	0	-100.0%	0	0	1	1	3
Howard	0	0	0	0		0	0	0	0	3
Kent	0	0	0	0		0	0	0	0	3
Montgomery	0	0	0	0		0	0	0	0	3
Prince George's	0	0	1	0	-100.0%	0	0	1	1	3
Queen Anne's	0	0	0	0		0	0	0	0	3
St. Mary's	0	0	0	0		0	0	0	0	3
Somerset	0	0	0	0		0	0	0	0	3
Talbot	0	0	0	0		0	0	0	0	3
Washington	0	0	0	0		0	0	0	0	3
Wicomico	0	0	0	0		0	0	0	0	3
Worcester	0	0	0	0		0	0	0	0	3

* For 1 of 2 deaths reported in September 2010, the investigation was opened in response to a near-fatal event. After the investigation was opened the child fatality occurred.



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CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10		Average	Minimum	Maximum	Total	Periods
	0	0	0	1		0	0	1	1	3
Allegany	0	0	0	0		0	0	0	0	3
Anne Arundel	0	0	0	0		0	0	0	0	3
Baltimore City	0	0	0	0		0	0	0	0	3
Baltimore	0	0	0	1		0	0	1	1	3
Calvert	0	0	0	0		0	0	0	0	3
Caroline	0	0	0	0		0	0	0	0	3
Carroll	0	0	0	0		0	0	0	0	3
Cecil	0	0	0	0		0	0	0	0	3
Charles	0	0	0	0		0	0	0	0	3
Dorchester	0	0	0	0		0	0	0	0	3
Frederick	0	0	0	0		0	0	0	0	3
Garrett	0	0	0	0		0	0	0	0	3
Harford	0	0	0	0		0	0	0	0	3
Howard	0	0	0	0		0	0	0	0	3
Kent	0	0	0	0		0	0	0	0	3
Montgomery	0	0	0	0		0	0	0	0	3
Prince George's	0	0	0	0		0	0	0	0	3
Queen Anne's	0	0	0	0		0	0	0	0	3
St. Mary's	0	0	0	0		0	0	0	0	3
Somerset	0	0	0	0		0	0	0	0	3
Talbot	0	0	0	0		0	0	0	0	3
Washington	0	0	0	0		0	0	0	0	3
Wicomico	0	0	0	0		0	0	0	0	3
Worcester	0	0	0	0		0	0	0	0	3



**Department of Human Resources
Family Investment Administration
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FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	580,252	588,726	606,893	616,102	1.5%	603,907	588,726	616,102	658,658	SFY 2011	
Recipient Households	275,206	279,977	290,444	295,644	1.8%	288,688	279,977	295,644	322,053	SFY 2011	
\$ Value Disbursed	\$75,423,817	\$75,973,484	\$79,163,751	\$79,762,752	0.8%	78,299,996	75,973,484	79,762,752	\$234,899,988	SFY 2011	
Cases Closed	13,045	21,172	14,162	17,255	21.8%	17,530	14,162	21,172	\$52,589	SFY 2011	
Applications Taken	25,339	31,096	27,290	25,700	-5.8%	28,029	25,700	31,096	\$84,086	SFY 2011	
Approvals	20,638	25,943	24,629	22,455	-8.8%	24,342	22,455	25,943	\$73,027	SFY 2011	
Denials	6,928	8,063	8,311	7,699	-7.4%	8,024	7,699	8,311	\$24,073	SFY 2011	
	Mar-10	Apr-10	May-10	Jun-10	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	8.22%	8.14%	8.23%	8.45%	2.7%	8.45%	7.23%	8.45%	8.45%	FFYTD 2010	
Overpayment Error Rate	7.04%	6.86%	6.98%	7.10%	1.7%	7.10%	5.92%	7.47%	7.10%	FFYTD 2010	
Underpayment Error Rate	1.18%	1.28%	1.25%	1.35%	8.0%	1.35%	0.39%	1.46%	1.35%	FFYTD 2010	
State-reported Negative error rate	18.90%	19.91%	19.53%	19.66%	0.7%	19.66%	14.40%	19.91%	19.66%	FFYTD 2010	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	27,166	30,609	29,938	29,093	-2.8%	29,880	29,093	30,609	89,640	SFY 2011	
Approvals (CC, LTC & SSI)	20,802	22,599	22,427	21,481	-4.2%	22,169	21,481	22,599	66,507	SFY 2011	
Denials (CC, LTC & SSI)	17,293	17,793	18,564	17,078	-8.0%	17,812	17,078	18,564	53,435	SFY 2011	
Community Care Cases	301,848	290,392	291,390	302,858	3.9%	294,880	290,392	302,858	///	SFY 2011	
Applications Taken	25,627	29,053	28,421	27,804	-2.2%	28,426	27,804	29,053	85,278	SFY 2011	
Approvals	18,567	20,095	19,991	19,282	-3.5%	19,789	19,282	20,095	59,368	SFY 2011	
Denials	15,776	16,252	16,978	15,605	-8.1%	16,278	15,605	16,978	48,835	SFY 2011	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
Recipients	67,929	68,678	70,512	71,295	1.1%	70,162	68,678	71,295	76,638	SFY 2011	
Recipient Families	27,131	27,431	28,006	28,312	1.1%	27,916	27,431	28,312	30,433	SFY 2011	
% of TANF 60 Month Families	7.1%	7.0%	6.9%	6.9%	0.6%	6.9%	6.9%	7.0%	///	SFY 2011	
\$ Value Disbursed	\$11,426,081	\$11,885,007	\$12,172,795	\$12,327,457	1.3%	\$12,101,718	\$11,885,007	\$12,327,457	\$36,305,154	SFY 2011	
Cases Closed	2,873	3,727	2,877	3,465	20.4%	3,356	2,877	3,727	10,069	SFY 2011	
Applications Taken	6,399	7,227	6,727	6,627	-1.5%	6,860	6,627	7,227	20,581	SFY 2011	
Approvals	2,647	3,184	2,823	3,087	9.4%	3,031	2,823	3,184	9,094	SFY 2011	
Approved and "New" to the TCA Program	611	733	754	789	4.6%	759	733	789	2,276	SFY 2011	
Approved and Returning to the TCA Program	2,036	2,451	2,069	2,298	11.1%	2,273	2,069	2,451	6,818	SFY 2011	
Denials	3,956	4,722	4,791	4,558	-4.9%	4,690	4,558	4,791	14,071	SFY 2011	
Payment Accuracy Rate	96.97%	97.32%	97.41%	98.23%	0.8%	98.23%	96.02%	98.23%	///	FFYTD 2010	
Federal Work Participation Rate	41.9%	39.4%	40.0%	40.2%	0.5%	39.87%	40.4%	43.5%	40.2%	FFYTD '10	
YTD Job Placements	8,631	9,533	672	1,636	143.5%	818	672	1,636	1,636	SFY 2011	
	Oct-Dec 08	Jan-Mar 09	Apr-Jun 09	Jul-Sep 09	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	50%	52%	51%	33%	-34.3%	46%	33%	52%	Closed Cases Oct '08-Sep '09		
Employment Retention Rate	70%	73%	73%	74%	1.3%	73%	70%	74%	Closed Cases Oct '08-Sep '09		



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TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	19,940	20,216	20,393	20,027	-1.8%	20,212	20,027	20,393	22,188	SFY 2011
\$ Value Disbursed	\$4,137,055	\$3,071,769	\$3,692,745	\$3,644,844	-1.3%	\$3,422,959	\$3,071,769	\$3,644,844	\$10,268,876	SFY 2011
Cases Closed	1,379	1,635	1,499	1,761	17.5%	1,632	1,499	1,761	4,895	SFY 2011
Applications Taken	3,981	4,459	4,342	4,055	-6.6%	4,285	4,055	4,459	12,856	SFY 2011
Approvals	1,579	1,800	1,807	1,502	-16.9%	1,703	1,502	1,807	5,109	SFY 2011
Denials	2,834	3,038	3,695	2,949	-20.2%	3,227	2,949	3,695	9,682	SFY 2011

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	5,567	-	18,117	17,199	-5.1%	11,772	0	18,117	35,316	SFY 2011
\$ Value Disbursed	\$3,436,263	\$0	\$7,763,028	\$7,502,604	-3.4%	\$5,088,544	\$0	\$7,763,028	\$15,265,632	SFY 2011
Applications	40	26,174	22,661	20,995	-7.4%	23,277	20,995	26,174	69,830	SFY 2011
Approvals	3,346	0	12,756	13,870	8.7%	8,875	0	13,870	26,626	SFY 2011
Denials	286	0	1,949	1,713	-12.1%	1,221	0	1,949	3,662	SFY 2011
MD Energy Assistance Recipients										
Recipient Households	5,403	0	0	0		0	0	0	0	SFY 2011
\$ Value Disbursed	\$1,513,005	\$0	\$0	\$0		\$0	\$0	\$0	\$0	SFY 2011
Applications	286	0	23,520	21,590	-8.2%	15,037	0	23,520	45,110	SFY 2011
Approvals	3,584	0	0	0		0	0	0	0	SFY 2011
Denials	1,529	0	1,944	1,834	-5.7%	1,259	0	1,944	3,778	SFY 2011
Arrearage (one time only)										
Recipient Households	24	0	2,816	2,793	-0.8%	1,870	0	2,816	5,609	SFY 2011
\$ Value Disbursed	\$36,296	\$0	\$2,767,447	\$2,598,836	-6.1%	\$1,788,761	\$0	\$2,767,447	\$5,366,283	SFY 2011
Applications	0	3,740	3,132	3,439	9.8%	3,437	3,132	3,740	10,311	SFY 2011
Approvals	14	0	1,886	2,382	26.3%	1,423	0	2,382	4,268	SFY 2011
Denials	786	678	1,156	356	-69.2%	730	356	1,156	2,190	SFY 2011

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	163	186	169	186	10.1%	180	169	186	541	SFY 2011
# of Employment Placements	39	54	37	45	21.6%	45	37	54	136	SFY 2011
Average Wage	\$10.00	\$9.01	\$9.76	\$9.81	0.5%	\$9.53	\$9.01	\$9.81	\$9.53	SFY 2011
% with Health Benefits	64%	75%	83%	67%	-19.3%	75%	67%	83%	225%	SFY 2011
Job Retention >90 Days	89	71	67	55	-17.9%	64	55	71	193	SFY 2011



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APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE			
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Periods	
	94.5%	95.9%	95.4%	95.4%	0.0%	95.6%	95.4%	95.9%		3
Allegany	100.0%	100.0%	95.5%	94.4%	-1.2%	96.6%	94.4%	100.0%		3
Anne Arundel	83.1%	93.0%	93.4%	91.9%	-1.6%	92.8%	91.9%	93.4%		3
Baltimore (City)	97.7%	98.1%	98.5%	98.4%	-0.1%	98.3%	98.1%	98.5%		3
Baltimore	91.4%	92.5%	92.4%	94.9%	2.7%	93.3%	92.4%	94.9%		3
Calvert	100.0%	98.6%	100.0%	98.3%	-1.7%	99.0%	98.3%	100.0%		3
Caroline	100.0%	100.0%	100.0%	98.2%	-1.8%	99.4%	98.2%	100.0%		3
Carroll	96.1%	96.3%	95.3%	95.1%	-0.2%	95.6%	95.1%	96.3%		3
Cecil	99.3%	98.3%	98.8%	99.4%	0.6%	98.8%	98.3%	99.4%		3
Charles	89.1%	96.3%	98.1%	90.4%	-7.8%	94.9%	90.4%	98.1%		3
Dorchester	91.4%	95.4%	96.4%	90.6%	-6.0%	94.1%	90.6%	96.4%		3
Frederick	93.0%	94.7%	91.7%	93.5%	2.0%	93.3%	91.7%	94.7%		3
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		3
Harford	92.9%	94.9%	93.8%	94.7%	1.0%	94.5%	93.8%	94.9%		3
Howard	96.6%	98.1%	98.8%	97.3%	-1.5%	98.1%	97.3%	98.8%		3
Kent	93.3%	95.4%	97.1%	97.9%	0.8%	96.8%	95.4%	97.9%		3
Montgomery	97.2%	97.0%	98.6%	97.7%	-0.9%	97.8%	97.0%	98.6%		3
Prince George's	94.4%	97.6%	97.6%	98.2%	0.6%	97.8%	97.6%	98.2%		3
Queen Anne's	95.8%	100.0%	96.0%	100.0%	4.2%	98.7%	96.0%	100.0%		3
St. Mary's	96.0%	98.2%	93.9%	99.2%	5.6%	97.1%	93.9%	99.2%		3
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		3
Talbot	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		3
Washington	97.9%	100.0%	100.0%	99.6%	-0.4%	99.9%	99.6%	100.0%		3
Wicomico	95.5%	99.2%	99.0%	98.5%	-0.5%	98.9%	98.5%	99.2%		3
Worcester	100.0%	100.0%	98.2%	100.0%	1.8%	99.4%	98.2%	100.0%		3



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Reporting Period: September-10**

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum			
	89.8%	93.6%	92.5%	94.0%	1.6%	93.4%	92.5%	94.0%		3	
Allegany	98.5%	99.7%	98.4%	91.1%	-7.4%	96.4%	91.1%	99.7%		3	
Anne Arundel	85.7%	89.1%	91.6%	92.6%	1.1%	91.1%	89.1%	92.6%		3	
Baltimore (City)	94.8%	97.6%	95.8%	97.9%	2.2%	97.1%	95.8%	97.9%		3	
Baltimore	80.5%	87.5%	90.8%	93.9%	3.4%	90.7%	87.5%	93.9%		3	
Calvert	97.9%	98.1%	96.9%	97.3%	0.4%	97.4%	96.9%	98.1%		3	
Caroline	95.6%	99.0%	98.5%	98.3%	-0.2%	98.6%	98.3%	99.0%		3	
Carroll	92.5%	94.2%	93.7%	90.1%	-3.8%	92.7%	90.1%	94.2%		3	
Cecil	100.0%	98.7%	96.3%	98.6%	2.4%	97.9%	96.3%	98.7%		3	
Charles	84.8%	94.5%	83.9%	90.2%	7.5%	89.5%	83.9%	94.5%		3	
Dorchester	89.0%	98.0%	92.7%	89.1%	-3.9%	93.3%	89.1%	98.0%		3	
Frederick	92.5%	95.3%	93.4%	91.1%	-2.5%	93.3%	91.1%	95.3%		3	
Garrett	98.8%	100.0%	100.0%	99.0%	-1.0%	99.7%	99.0%	100.0%		3	
Harford	92.6%	92.0%	96.3%	97.1%	0.8%	95.1%	92.0%	97.1%		3	
Howard	97.7%	98.1%	99.3%	99.5%	0.2%	99.0%	98.1%	99.5%		3	
Kent	97.8%	98.6%	96.6%	92.0%	-4.8%	95.7%	92.0%	98.6%		3	
Montgomery	92.7%	96.1%	95.9%	97.3%	1.5%	96.4%	95.9%	97.3%		3	
Prince George's	87.0%	92.3%	88.4%	96.1%	8.7%	92.3%	88.4%	96.1%		3	
Queen Anne's	80.2%	96.4%	100.0%	99.2%	-0.8%	98.5%	96.4%	100.0%		3	
St. Mary's	93.2%	98.0%	97.1%	96.1%	-1.0%	97.1%	96.1%	98.0%		3	
Somerset	99.0%	97.2%	98.4%	99.0%	0.6%	98.2%	97.2%	99.0%		3	
Talbot	98.4%	98.3%	100.0%	98.6%	-1.4%	99.0%	98.3%	100.0%		3	
Washington	99.2%	99.4%	99.6%	99.5%	-0.1%	99.5%	99.4%	99.6%		3	
Wicomico	95.8%	97.9%	98.3%	99.4%	1.1%	98.5%	97.9%	99.4%		3	
Worcester	90.5%	98.5%	100.0%	97.6%	-2.4%	98.7%	97.6%	100.0%		3	



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for September 2010

As of Date: 9/29/2010
 Run Date: 10/3/2010

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP*
Pending	Timely	4355	8273	327	2312	395
Pending	Ag Delay	110	775	45	104	3
Pending	CI Delay	60	1160	469	109	11
Pending	No Fault	0	0	0	5	1
	Total	4525	10208	841	2530	410
	Compliance	97.5%	91.4%	87.9%	95.7%	99.2%
Denied	Timely	3264	3594	213	4211	1036
Denied	Ag Delay	142	363	41	183	79
Denied	CI Delay	493	1863	143	653	110
Denied	No Fault	5	13	0	27	10
	Total	3904	5833	397	5074	1235
	Compliance	95.8%	90.8%	83.8%	95.8%	92.9%
Approved	Timely	2807	11670	8587	9808	3100
Approved	Ag Delay	89	600	381	306	132
Approved	CI Delay	127	438	470	581	187
Approved	No Fault	8	70	2	63	18
	Total	3031	12778	9440	10758	3437
	Compliance	96.9%	95.1%	95.7%	96.9%	95.9%
A+D	Timely	6071	15264	8800	14019	4136
A+D	Ag Delay	231	963	422	489	480
A+D	CI Delay	620	2301	613	1234	297
A+D	No Fault	13	83	2	90	28
	Total	6935	18611	9837	15832	4672
	Compliance	96.3%	94.0%	95.4%	96.6%	95.1%
Avg Agency Delay, in days		19	31	23	32	42

* P03 coverage code MCHP transactions removed.



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
	145	134	135	126	-6.7%	132	126	136	396	3	
Allegany	2	2	2	3	50.0%	2	2	3	7	3	
Anne Arundel	7	8	5	5	0.0%	6	5	8	18	3	
Baltimore (City)	73	61	66	67	1.5%	65	61	67	194	3	
Baltimore	10	12	10	7	-30.0%	10	7	12	29	3	
Calvert	2	1	1	1	0.0%	1	1	1	3	3	
Caroline	0	0	0	0	0.0%	0	0	0	0	3	
Carroll	1	2	2	1	-50.0%	2	1	2	5	3	
Cecil	5	3	2	2	0.0%	2	2	3	7	3	
Charles	2	2	1	1	0.0%	1	1	2	4	3	
Dorchester	0	0	0	0	0.0%	0	0	0	0	3	
Frederick	3	1	1	0	-100.0%	1	0	1	2	3	
Garrett	0	0	0	0	0.0%	0	0	0	0	3	
Harford	2	4	6	4	-41.7%	5	4	6	14	3	
Howard	6	6	6	6	0.0%	6	6	6	18	3	
Kent	2	2	2	1	-50.0%	2	1	2	5	3	
Montgomery*											
Prince George's	21	21	21	21	0.0%	21	21	21	63	3	
Queen Anne's	2	2	2	1	-50.0%	2	1	2	5	3	
St. Mary's	2	2	2	2	0.0%	2	2	2	6	3	
Somerset	1	1	1	0	-100.0%	1	0	1	2	3	
Talbot	0	0	0	0	0.0%	0	0	0	0	3	
Washington	1	3	5	3	-40.0%	4	3	5	11	3	
Wicomico	2	1	1	1	0.0%	1	1	1	3	3	
Worcester	1	0	0	0	0.0%	0	0	0	0	3	

# of Vacant FIA PINS	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	Sep-10	FY 2012
Statewide	151.5	166	114.5	76.5	150	200	117	144.5	126	
Allegany	1	0	0	0	2	1	2	2	3	
Anne Arundel	6	10	10	6	12	18	7	7	5	
Baltimore (City)	80	77	61	28	59.5	84.5	57	73	67	
Baltimore	14	20	6.5	10.5	26.5	24	14	10	7	
Calvert	2	4.5	3.5	1	0	2	0	2	1	
Caroline	2	1	0	1	0	1	1	0	0	
Carroll	1	0	1	1	1	2.5	0	1	1	
Cecil	1	0	0	2	3	4	2	5	2	
Charles	4	2	2	1	3.5	5	1	2	1	
Dorchester	0	3	0	0	0	0	3	0	0	
Frederick	7	0	1	1.5	5	5	0	3	0	
Garrett	0	1	0	0.5	0	1	0	0	0	
Harford	8	4	0	1	0	4	2	2	3.5	
Howard	3	2	1	3	3	5	3	6	6	
Kent	2	0	0	0	1.5	0	0	2	1	
Montgomery*										
Prince George's	11.5	28.5	23.5	13	22	27	22	21	21	
Queen Anne's	0	0	0	0.5	0	2	0	2	1	
St. Mary's	0	4	1	2	3	6	1	2	2	
Somerset	0	1	0	1	0	0	0	1	0	
Talbot	1	0	0	1	0	0	0	0	0	
Washington	5	7	2	1	4	3	1	1	3	
Wicomico	3	1	2	1	4	5	0	2	1	
Worcester	0	0	0	0.5	0	0	1	1	0	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: September-10

LOCAL FIA POSITIONS

FIA	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FYTD 2011	FY 2012
Total PINS	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1768.9	
# of Filled PINS	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1643.4	
# of Vacant PINS*	151.5	166	114.5	76.5	150	200	117	144.5	125.5	
FIA Caseload**	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	778,308	
LDSS PINS Eliminated since 2002	266	355	403	399	408.5	415.32	550.5	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2011: FY 2011 vacancy data as of 8/02/10. Data reflects FTEs and does not include the 100 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2003-FY 2010.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: September-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703	686										2,360	6,243
Anne Arundel	1,409	1,457	1,570										4,436	9,172
Baltimore City	5,083	4,002	4,302										13,387	44,936
Baltimore	3,418	3,688	2,197										9,303	22,202
Calvert	249	322	266										837	1,819
Caroline	808	519	311										1,638	2,676
Carroll	691	629	791										2,111	4,430
Cecil Co.	670	712	904										2,286	5,154
Charles	758	408	297										1,463	3,091
Dorchester	1,004	607	339										1,950	3,614
Frederick	1,171	526	450										2,147	5,685
Garrett	629	668	491										1,788	3,563
Harford	1,336	1,480	942										3,758	7,284
Howard	1,228	1,015	444										2,687	4,513
Kent	433	246	165										844	1,429
Montgomery	1,005	1,597	3,188										5,790	13,547
Prince George's	3,664	2,540	2,119										8,323	17,932
Queen Anne's	290	238	180										708	1,609
St. Mary's	693	440	329										1,462	2,761
Somerset	170	150	239										559	1,955
Talbot	207	249	227										683	1,815
Washington	424	797	748										1,969	4,401
Wicomico	907	860	716										2,483	6,388
Worcester	263	293	215										771	2,738
TOTAL	27,481	24,146	22,116										73,743	178,957



Department of Human Resources
Family Investment Administration
 Reporting Period: September-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437	269	254	222	108	0	5,646	6,098
Anne Arundel	1,226	1,446	950	828	625	604	591	446	594	537	450	26	8,323	7,328
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286	2,734	4,743	3,595	1,917	81	40,749	43,159
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395	901	1,382	1,282	1,032	157	20,333	20,166
Calvert	55	289	244	374	166	123	86	72	104	89	51	1	1,654	2,141
Caroline	562	545	384	249	146	104	111	93	135	66	38	0	2,433	2,586
Carroll	647	514	558	424	365	507	333	253	193	141	91	1	4,027	4,055
Cecil Co.	489	836	996	764	425	301	259	185	226	131	77	1	4,690	4,612
Charles	649	318	421	251	376	158	138	110	172	138	77	1	2,809	2,506
Dorchester	1,354	441	333	326	172	181	155	92	114	73	41	1	3,283	3,435
Frederick	1,006	417	545	409	496	425	539	342	479	298	185	24	5,165	4,755
Garrett	619	660	581	501	241	191	153	84	91	92	26	0	3,239	3,452
Harford	755	1,300	858	764	596	496	494	348	336	397	255	2	6,601	6,239
Howard	500	376	496	560	464	424	375	232	265	209	189	25	4,115	3,744
Kent	294	197	215	181	108	74	53	58	66	29	24	1	1,300	1,373
Montgomery	2,336	1,529	2,929	1,070	704	689	649	637	726	643	363	14	12,289	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301	753	1,333	1,130	854	53	16,284	15,045
Queen Anne's	399	240	186	184	90	85	107	50	68	47	8	0	1,464	1,396
St. Mary's	163	619	473	344	300	176	78	70	135	102	49	0	2,509	2,228
Somerset	264	354	309	230	104	95	111	115	106	70	23	0	1,781	2,426
Talbot	242	226	311	241	159	122	99	61	196	53	33	0	1,743	1,672
Washington	445	898	726	510	317	256	281	179	234	93	41	7	3,987	4,298
Wicomico	632	884	804	705	574	503	531	329	457	305	102	0	5,826	5,071
Worcester	243	486	379	361	201	207	184	119	186	97	26	0	2,489	2,224
TOTAL	25,735	23,242	20,574	18,577	13,228	12,216	11,746	8,532	12,595	9,839	6,060	395	162,739	161,487



Department of Human Resources
Family Investment Administration
 Reporting Period: September-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,258	2,516	2,396	2,326	-2.9%	2,413	2,326	2,516	7,238	3	
Allegany	4	16	7	6	-14.3%	10	6	16	29	3	
Anne Arundel	145	159	159	98	-38.4%	139	98	159	416	3	
Baltimore (City)	872	983	819	966	17.9%	923	819	983	2,768	3	
Baltimore	277	426	412	393	-4.6%	410	393	426	1,231	3	
Calvert	5	9	10	12	20.0%	10	9	12	31	3	
Caroline	6	6	5	6	20.0%	6	5	6	17	3	
Carroll	11	7	10	12	20.0%	10	7	12	29	3	
Cecil	4	6	15	10	-33.3%	10	6	15	31	3	
Charles	80	78	69	55	-20.3%	67	55	78	202	3	
Dorchester	6	5	8	3	-62.5%	5	3	8	16	3	
Frederick	6	16	23	18	-21.7%	19	16	23	57	3	
Garrett	3	4	7	3	-57.1%	5	3	7	14	3	
Harford	44	21	32	21	-34.4%	25	21	32	74	3	
Howard	43	47	23	32	39.1%	34	23	47	102	3	
Kent	2	3	1	4	300.0%	3	1	4	8	3	
Montgomery	304	359	394	353	-10.4%	369	353	394	1,106	3	
Prince George's	372	306	319	264	-17.2%	296	264	319	889	3	
Queen Anne's	5	2	1	6	500.0%	3	1	6	9	3	
St. Mary's	11	13	22	21	-4.5%	19	13	22	56	3	
Somerset	5	3	2	4	100.0%	3	2	4	9	3	
Talbot	11	8	8	4	-50.0%	7	4	8	20	3	
Washington	27	18	21	11	-47.6%	17	11	21	50	3	
Wicomico	12	17	23	18	-21.7%	19	17	23	58	3	
Worcester	3	4	6	6	0.0%	5	4	6	16	3	



Department of Human Resources

Family Investment Administration

Reporting Period: September-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	29,950	34,210	32,613	31,130	-4.5%	32,651	31,130	34,210	97,953	3	
Allegany	488	573	470	478	1.7%	507	470	573	1,521	3	
Anne Arundel	1809	2087	1956	1729	-11.6%	1,924	1,729	2,087	5,772	3	
Baltimore (City)	10,597	11,941	11,172	10,750	-3.8%	11,288	10,750	11,941	33,863	3	
Baltimore	3237	4016	3691	3533	-4.3%	3,747	3,533	4,016	11,240	3	
Calvert	353	374	354	371	4.8%	366	354	374	1,099	3	
Caroline	205	209	188	178	-5.3%	192	178	209	575	3	
Carroll	301	341	342	286	-16.4%	323	286	342	969	3	
Cecil	436	496	510	566	11.0%	524	496	566	1,572	3	
Charles	618	691	727	624	-14.2%	681	624	727	2,042	3	
Dorchester	326	333	372	351	-5.6%	352	333	372	1,056	3	
Frederick	732	799	774	761	-1.7%	778	761	799	2,334	3	
Garrett	157	177	175	173	-1.1%	175	173	177	525	3	
Harford	899	1058	990	947	-4.3%	998	947	1,058	2,995	3	
Howard	581	658	734	727	-1.0%	706	658	734	2,119	3	
Kent	144	118	112	124	10.7%	118	112	124	354	3	
Montgomery	1991	2233	2197	2313	5.3%	2,248	2,197	2,313	6,743	3	
Prince George's	4247	4904	4728	4177	-11.7%	4,603	4,177	4,904	13,809	3	
Queen Anne's	149	163	156	168	7.7%	162	156	168	487	3	
St. Mary's	556	717	693	655	-5.5%	688	655	717	2,065	3	
Somerset	244	242	236	259	9.7%	246	236	259	737	3	
Talbot	118	154	127	124	-2.4%	135	124	154	405	3	
Washington	904	892	983	946	-3.8%	940	892	983	2,821	3	
Wicomico	643	735	655	641	-2.1%	677	641	735	2,031	3	
Worcester	215	299	271	249	-8.1%	273	249	299	819	3	



Department of Human Resources
Family Investment Administration
 Reporting Period: September-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	182	201	209	282	34.9%	231	201	282	692	3	
Allegany	16	12	6	17	183.3%	12	6	17	35	3	
Anne Arundel	17	2	1	9	800.0%	4	1	9	12	3	
Baltimore (City)	25	19	24	34	41.7%	26	19	34	77	3	
Baltimore	15	27	43	55	27.9%	42	27	55	125	3	
Calvert	18	21	14	19	35.7%	18	14	21	54	3	
Caroline	1	2	3	1	-66.7%	2	1	3	6	3	
Carroll	2	3	0	2	100.0%	2	0	3	5	3	
Cecil	4	4	10	4	-60.0%	6	4	10	18	3	
Charles	3	1	0	1	100.0%	1	0	1	2	3	
Dorchester	1	1	2	4	100.0%	2	1	4	7	3	
Frederick	22	15	17	13	-23.5%	15	13	17	45	3	
Garrett	0	1	1	0	-100.0%	1	0	1	2	3	
Harford	6	2	8	2	-75.0%	4	2	8	12	3	
Howard	2	4	3	7	133.3%	5	3	7	14	3	
Kent	0	0	2	0	-100.0%	1	0	2	2	3	
Montgomery	3	7	2	2	0.0%	4	2	7	11	3	
Prince George's	4	7	6	6	0.0%	6	6	7	19	3	
Queen Anne's	5	7	6	3	-50.0%	5	3	7	16	3	
St. Mary's	2	4	4	11	175.0%	6	4	11	19	3	
Somerset	3	2	5	6	20.0%	4	2	6	13	3	
Talbot	0	0	1	1	0.0%	1	0	1	2	3	
Washington	8	17	22	66	200.0%	35	17	66	105	3	
Wicomico	16	17	12	11	-8.3%	13	11	17	40	3	
Worcester	9	26	17	8	-52.9%	17	8	26	51	3	



Department of Human Resources

Family Investment Administration

Reporting Period: September-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	17,067	19,202	18,640	17,506	-6.1%	18,449	17,506	19,202	55,348	3	
Allegany	244	278	233	245	5.2%	252	233	278	756	3	
Anne Arundel	873	1051	1003	985	-1.8%	1,013	985	1,051	3,039	3	
Baltimore (City)	7357	8262	7828	7295	-6.8%	7,795	7,295	8,262	23,385	3	
Baltimore	1615	1865	1743	1733	-0.6%	1,780	1,733	1,865	5,341	3	
Calvert	229	217	223	216	-3.1%	219	216	223	656	3	
Caroline	122	110	114	99	-13.2%	108	99	114	323	3	
Carroll	164	181	181	164	-9.4%	175	164	181	526	3	
Cecil	256	277	293	317	8.2%	296	277	317	887	3	
Charles	308	397	388	396	2.1%	394	388	397	1,181	3	
Dorchester	238	229	255	241	-5.5%	242	229	255	725	3	
Frederick	297	314	313	301	-3.8%	309	301	314	928	3	
Garrett	70	81	85	87	2.4%	84	81	87	253	3	
Harford	592	674	658	639	-2.9%	657	639	674	1,971	3	
Howard	250	265	304	308	1.3%	292	265	308	877	3	
Kent	72	65	59	64	8.5%	63	59	65	188	3	
Montgomery	655	617	628	643	2.4%	629	617	643	1,888	3	
Prince George's	2034	2373	2432	1962	-19.3%	2,256	1,962	2,432	6,767	3	
Queen Anne's	82	102	102	98	-3.9%	101	98	102	302	3	
St. Mary's	314	423	432	374	-13.4%	410	374	432	1,229	3	
Somerset	178	153	162	180	11.1%	165	153	180	495	3	
Talbot	74	105	75	90	20.0%	90	75	105	270	3	
Washington	518	516	559	521	-6.8%	532	516	559	1,596	3	
Wicomico	394	464	386	374	-3.1%	408	374	464	1,224	3	
Worcester	131	183	184	174	-5.4%	180	174	184	541	3	



Department of Human Resources
Family Investment Administration
 Reporting Period: September-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	10,443	12,291	11,368	11,016	-3.1%	11,558	11,016	12,291	34,675	3	
Allegany	224	267	224	210	-6.3%	234	210	267	701	3	
Anne Arundel	774	875	793	637	-19.7%	768	637	875	2,305	3	
Baltimore (City)	2343	2677	2501	2455	-1.8%	2,544	2,455	2,677	7,633	3	
Baltimore	1330	1698	1493	1352	-9.4%	1,514	1,352	1,698	4,543	3	
Calvert	101	127	107	124	15.9%	119	107	127	358	3	
Caroline	76	91	66	72	9.1%	76	66	91	229	3	
Carroll	124	150	151	108	-28.5%	136	108	151	409	3	
Cecil	172	209	192	235	22.4%	212	192	235	636	3	
Charles	227	215	270	172	-36.3%	219	172	270	657	3	
Dorchester	81	98	107	103	-3.7%	103	98	107	308	3	
Frederick	407	454	421	429	1.9%	435	421	454	1,304	3	
Garrett	84	91	82	83	1.2%	85	82	91	256	3	
Harford	257	361	292	285	-2.4%	313	285	361	938	3	
Howard	286	342	404	380	-5.9%	375	342	404	1,126	3	
Kent	70	50	50	56	12.0%	52	50	56	156	3	
Montgomery	1029	1250	1173	1315	12.1%	1,246	1,173	1,315	3,738	3	
Prince George's	1837	2218	1971	1945	-1.3%	2,045	1,945	2,218	6,134	3	
Queen Anne's	57	52	47	61	29.8%	53	47	61	160	3	
St. Mary's	229	277	235	249	6.0%	254	235	277	761	3	
Somerset	58	84	67	69	3.0%	73	67	84	220	3	
Talbot	33	41	43	29	-32.6%	38	29	43	113	3	
Washington	351	341	381	348	-8.7%	357	341	381	1,070	3	
Wicomico	221	237	234	238	1.7%	236	234	238	709	3	
Worcester	72	86	64	61	-4.7%	70	61	86	211	3	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: Sep-10

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	249,262	248,517	248,569	248,580	0.0%	248,555	248,517	248,580	N/A	3	
Number of Active Cases Added during the Month	3,705	3,676	4,122	3,774	-8.4%	3,857	3,676	4,122	11,572	3	
Number of Active Cases Subtracted during the Month	4,450	3,894	4,111	4,327	5.3%	4,111	3,894	4,327	12,332	3	
Total Active Caseload at the End of the Month	248,517	248,569	248,580	248,027	-0.2%	248,392	248,027	248,580	N/A	3	
In-state Caseload	217,824	217,779	217,732	217,136	-0.3%	217,549	217,136	217,779	N/A	3	
Interstate Caseload	30,693	30,790	30,848	30,891	0.1%	30,843	30,790	30,891	N/A	3	
Interstate Cases Initiated By Maryland to Another State	15,517	15,572	15,551	15,567	0.1%	15,563	15,551	15,572	N/A	3	
Interstate Cases Received By Maryland from Another States	14,770	14,812	14,904	14,945	0.3%	14,887	14,812	14,945	N/A	3	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	163,017	163,286	163,928	163,953	0.0%	163,722	163,286	163,953	N/A	3	
# of Children in the Caseload with Paternity Established	139,390	139,843	140,531	141,121	0.4%	140,498	139,843	141,121	N/A	3	
% of Children in the Caseload with Paternity Established	85.5%	85.6%	85.7%	86.1%	0.3%	85.8%	85.6%	86.1%	N/A	3	
# of Children Needing Paternity Established at the Beginning of the Month	23,971	23,627	23,443	23,397	-0.2%	23,489	23,397	23,627	N/A	3	
# of Children Needing Paternity Established Added during the Month	1,628	1,701	1,926	1,744	-9.4%	1,790	1,701	1,926	5,371	3	
# of Children Needing Paternity Established Subtracted during the Month	1,972	1,885	1,972	2,309	17.1%	2,055	1,885	2,309	6,166	3	
# of Children Needing Paternity Established at the End of Month	23,627	23,443	23,397	22,832	-2.4%	23,224	22,832	23,443	N/A	3	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,305	205,472	205,299	205,407	0.1%	205,393	205,299	205,472	N/A	3	
% of Cases in Caseload with a Support Order	82.6%	82.7%	82.6%	82.8%	0.2%	82.7%	82.6%	82.8%	N/A	3	
# of Cases Needing a Support Order Established at the Beginning of Month	43,937	43,212	43,097	43,281	0.4%	43,197	43,097	43,281	N/A	3	
# of Cases Needing a Support Order Established Added during the Month	2,926	3,017	3,421	3,163	-7.5%	3,200	3,017	3,421	9,601	3	
# of Cases Needing a Support Order Established Subtracted during the Month	3,651	3,132	3,237	3,824	18.1%	3,398	3,132	3,824	10,193	3	
# of Cases Needing a Support Order Established at the End of the Month	43,212	43,097	43,281	42,620	-1.5%	42,999	42,620	43,281	N/A	3	

**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: Sep-10



Current Support Collections	REPORTING PERIODS					% Change	YEAR TO DATE			
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 51,308,086	\$ 51,702,434	\$ 51,255,210	\$ 51,346,211	0.2%	\$ 51,434,618.47	\$ 51,255,210.33	\$ 51,702,433.91	\$ 154,303,855	3
Amount Distributed toward Current Support	\$ 33,069,727	\$ 31,652,459	\$ 32,172,049	\$ 30,833,471	-4.2%	\$ 31,552,659.70	\$ 30,833,470.98	\$ 32,172,049.08	\$ 94,657,979	3
Percent of Current Support Distributed	64.5%	61.2%	62.8%	60.1%	-2.7%	61.3%	60.1%	62.8%	N/A	3
Number of Cases with Current Support Due	132,198	131,483	131,416	131,399	0.0%	131,433	131,399	131,483	N/A	3
Number of Cases that had a Distribution toward Current Support	84,931	82,633	82,678	82,189	-0.6%	82,500	82,189	82,678	N/A	3
# of Cases that did not have a Distribution toward Current Support	47,267	48,850	48,738	49,210	1.0%	48,933	48,738	49,210	N/A	3
% of Cases that had a Distribution toward Current Support	64.2%	62.8%	62.9%	62.5%	-0.4%	62.8%	62.5%	62.9%	N/A	3

Arrears Collections	REPORTING PERIODS					% Change	YEAR TO DATE			
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,711,011,485	\$ 1,715,589,022	\$ 1,719,317,646	\$ 1,723,129,226	0.2%	\$ 1,719,345,297.75	\$ 1,715,589,021.55	\$ 1,723,129,225.72	N/A	3
Amount Distributed toward Arrears	\$ 10,611,543	\$ 8,824,145	\$ 8,096,024	\$ 7,326,065	-9.5%	\$ 8,082,078.06	\$ 7,326,065.12	\$ 8,824,145.40	\$ 24,246,234	3
Percent of Arrears Distributed	0.6%	0.5%	0.5%	0.4%	0.0%	0.5%	0.4%	0.5%	N/A	3
Number of Cases in Arrears	164,204	164,107	164,436	165,403	0.6%	164,649	164,107	165,403	N/A	3
Number of Cases in Arrears that had a Distribution toward Arrears	50,934	48,453	47,393	45,305	-4.4%	47,050	45,305	48,453	N/A	3
Number of Cases in Arrears that did not have a Distribution toward Arrears	113,270	115,654	117,043	120,098	2.6%	117,598	115,654	120,098	N/A	3
Percent of Cases in Arrears that had a Distribution toward Arrears	31.0%	29.5%	28.8%	27.4%	-1.4%	28.6%	27.4%	29.5%	N/A	3

Disbursed Collections	REPORTING PERIODS					% Change	YEAR TO DATE			
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 46,550,405	\$ 42,800,676	\$ 39,465,727	\$ 41,664,033	5.6%	\$ 41,310,145.46	\$ 39,465,727.30	\$ 42,800,676.32	\$ 123,930,436	3
Total Number of Paying Cases	103,514	101,108	100,812	100,449	-0.4%	100,790	100,449	101,108	N/A	3
Percent of Paying Cases	54.6%	53.5%	53.3%	53.2%	-0.2%	53.3%	53.2%	53.5%	N/A	3
Number Children in Cases Receiving Support	107,891	105,729	105,496	105,221	-0.3%	105,482	105,221	105,729	N/A	3
Total Payment Issued (Transactions)	219,448	214,400	207,013	201,042	-2.88%	207,485	201,042	214,400	622,455	3
Checks Issued in Error	47	33	30	21	-30.00%	28	21	33	84	3
Dollar Value of Payments Issued in Error	\$ 10,113	\$ 29,576	\$ 20,201	\$ 17,403	-13.85%	\$ 22,393	\$ 17,403	\$ 29,576	\$ 67,180	3



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: September 2010

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	105	191	138	197	42.8%	175	138	197	526	3
# of cases receiving payments from referrals	162	177	152	132	-13.2%	154	132	177	461	3
% of cases receiving payments from referrals	154.29%	92.67%	110.14%	67.01%	-39.2%	89.94%	67.01%	110.14%	87.64%	3
# of payments made via wage-withholding	102	81	84	55	-34.5%	73	55	84	220	3
% of payments made via wage-withholding	62.96%	45.76%	55.26%	41.67%	-24.6%	47.56%	41.67%	55.26%	47.72%	3
NPEP total payments made	\$1,123,686	\$ 1,103,084	\$ 1,073,147	\$1,098,988	2.4%	\$1,091,740	\$1,073,147	\$1,103,084	\$3,275,220	3

GDU Agency Goals and Actions Assessment Dashboard- DHR

(Contributing Actions, Benchmarks, and Progress to Date)

GDU V. Reduce Violent Crimes Committed Against Women and Children by 25% by the End of 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)				
F1. FY 2011 Goal: Reduce by 9% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 June 2009: 8757 June 2010: 8013 July 2010: 7974	
			# Reunifications: SFY 08: 1548 SFY 09: 1616 SFY 10: 1958 July 2010: 200	
			# Families receiving In-Home Services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3,133 September 2010: 3,218	
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	24 jurisdictions are trained to date. The 3266 families who are receiving in-home services and 8013 youth in out-of-home care in these jurisdictions are benefitting from FCP.	Trainings rolled out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.
	7/14/09 - 11/30/09: Baltimore City	11/24/09	6 jurisdictions trained.	
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.	
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.	
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.	
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	4 jurisdictions trained.	
	4/6/10 - 5/25/10 Baltimore County, Cecil, Harford	5/25/10	3 jurisdictions trained.	
	Develop implementation plan to deliver the training to the provider community.	12/31/10		Work on this targeted to begin in fall of 2010.

Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	9/30/10	Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization.	
Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	9/30/10	Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.	
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	Fully operational CMEs with all statewide slots filled.	6/30/10	CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 9/15/10, there were 24 children enrolled in MD CARES. Capacity is 40, and we anticipate being at full capacity as of November, 2010.	
Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3,133	
F2. FY 2011 Goal: Facilitate 562 adoptions.			FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010: 738 adoptions July 2010: 23 adoptions August 2010: 34 adoptions September 2010: 91 adoption	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)

Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	FY10 2Q Report: 1) Reviewed 75 adoption cases 2) 84% of permanency plans were established timely 3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans 4) 74% of youth reviewed resided in a pre-finalized adoptive home	
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Schedule for development of Case Plan Policy to be decided, probably to begin in fall 2010.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.
F3. FY 2011 Goal: Ensure that No More than 11% of Children are Placed in Group Homes by End of FY 2011				July 2010: Children in Group Homes: 8 Children in OOH placement:
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.
Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09 10/09	Policy was issued in September. # of children coming into care after policy was issued: Cumulative total since Oct 09: 2303	
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)
F4. FY 2011 Goal: Increase to 76% the percent of children placed in family homes.			June 2009: 76.6% June 2010: 76.5% July 2010: 76.4% August 2010: 76.1% September 2010: 76.2%	August 2010: Total # Children in Family H Total # Children in OOH pla
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)
F5. FY 2011 Goal: Pending (Under construction-- percent placed in/out of home or adjacent jurisdiction for all placements)			Family Homes: March 2009: 53% March 2010: 57% (3634 of 6377)	Group Homes: March 2009: 38% March 2010: 44% (413 out of 937)

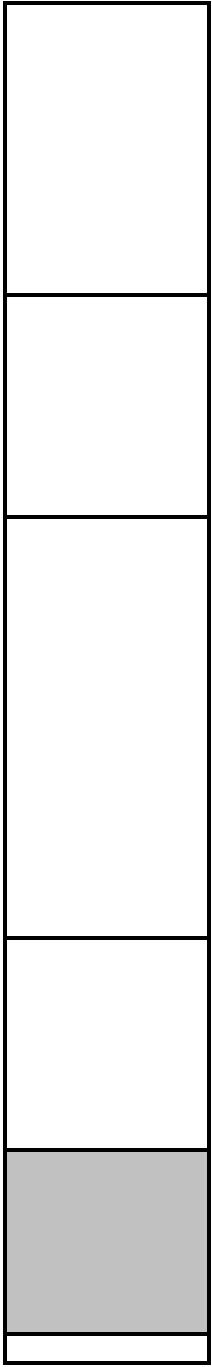
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.	
	Evaluate submitted Offers.	01/10 - 9/10	Offers received and in evaluation process.	
	Award contracts.	11/1/2010		
F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) FY10 2Q: 3.8% (105 of 2800) FY10 3Q: 4.0% (116 of 2933) FY 10 4Q: 3.6% (105 of 2944)	
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)
Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.	Work of developing model targeted to occur 2010.	12/31/10		Implementation schedule to be decided, probably first half of 2011.
PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.	Evaluation work targeted to occur during 2010.	12/31/10		Schedule for implementation of recommendations to be decided, probably during winter of 2011.

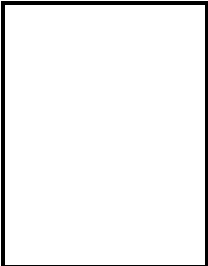
GDU XII End Childhood Hunger in Maryland by 2015

Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments
C. FY 2010 Sub Goal - Increase Participation Rate for Children by 9% by December 2010 (264,138 of 358,000 eligible recipients 18 and younger)			September 2010: (273,130)	
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	On April 28, 2010, Secretary Donald sent a memo to local directors and assistant directors of Family Investment that by July 1, 2010, for benefit programs that require an interview for application or redetermination and that cannot be satisfied with a group intake or group redetermination, the local department must offer a scheduled telephone interview.	July 1, 2010	Step 1: FIA surveyed local jurisdictions to obtain current information regarding to what extent each is utilizing telephone interviewing at present, which still need training on telephone interviewing, and if any other barriers exist. Based on the responses, FIA has identified the following needs and corresponding actions:	The University of MD School of Social Work developed a training module for telephone interviewing. Local departments contact the School directly to schedule training for their jurisdictions.
			* The majority of local offices have scheduled training for telephonic interviewing. FIA will follow up and encourage the 5 offices that have not scheduled training to do so. Update: All jurisdictions have been trained for telephonic interviewing training.	
			* DHR will provide support to overcome barriers cited by local offices: 1) Identifying funds to purchase telephone headsets for case managers; 2) Implementing best practices to manage the volume of walk-in applicants such that workers can be freed up from intake rotation; 3) OTHS is working to remove system barriers to scheduling telephone interviews; and 4) Mailing out applications to redetermination population.	
			Updates: 1) funds identified and in local budgets 2) see Secretary Donald's 4.28.10 memo to local directors 3) on schedule for 6/10; 4) BOLO, OAS and OTHS working with locals.	
			Step 2: Automated system programming by ACS to support scheduling of telephone interviews completed in June 2010.	The expansion of the case information form to all redeterminations rather than sending it just to mail-in redeterminations as we currently do, is on hold.

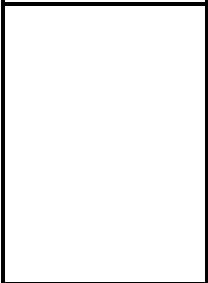
			Step 3: Starting in July 2010, we are able to fully implement telephone interviews for all hardship reasons.	
Increase use of group redeterminations.	On April 28, 2010, Secretary Donald sent a memo to local directors and assistant directors of Family Investment that by July 1, 2010, for non-mail-in redeterminations (and for only those benefit programs that require an interview), all customers will be scheduled for redeterminations in a group, followed by a brief one-on-one interview. DHR working with locals to build SAIL Centers.	September 2010	BOLO is working with the locals to implement best practices outlined in Secretary Donald's 4.28.10 memo to directors. SAIL Centers to be completed throughout summer and into September for local district offices statewide.	CARES enhancement allowing scheduling for group redets is on schedule for FY11.
Increase number of community and faith-based organizations (CBOs) included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	September 2010	Step 1: Map the geographical reach and analyze the demographic focus of the 5 CBOs in the 2010 Plan. <i>This has been done.</i>	
			Step 2: Identify regions and demographic groups that still need coverage based on population density, geography and demographic focus of the CBOs currently in the Plan. <i>This has been done - we identified 10 jurisdictions that are not covered by the existing CBO partners.</i>	
			Step 3: Cultivate relationships with prominent CBOs in regions where additional partners in the plan are needed. We sent to FNS an addendum to our 2010 FSP Outreach Plan, which would add Associated Catholic Charities to the plan and also added Crossroads Farmers Market. We have also participated in conference calls with two CBOs that will be doing EIC outreach.	
Expand No Wrong Door Project to include representatives from other agencies and 2 legislators to meet requirements of budget language.	Final report to budget committees on outcome of efforts.	June 30, 2011	Deputy Secretary Stacy L. Rodgers chaired the first meeting of the expanded workgroup on June 30 th . Sandy Monck from United Charities of Central Maryland was chosen as co-chair. The Annie E. Casey Foundation offered to fund a facilitator; volunteers interviewed a candidate, Karen L. Murrell, and recommended that she be hired.	

<p>Increase utilization of SAIL by training CBOs to help families apply for benefits via SAIL.</p>	<p>42 additional CBOs trained. Increase total SAIL applications for FSP to 4500 per month.</p>	<p>September 2010</p>	<p>42 CBOs currently trained. # FSP applications via SAIL by month: September 2009: 3700 October 2009: 4255 November 2009: 3523 December 2009: 3925 January 2010: 4793 February 2010: 3190 March 2010: 4567 April 2010: 4634 May 2010: 4328 June 2010: 5893 July 2010: 5939</p>	<p>Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as we plan. CBOs are assigned a unique code to identify applications for which they provided assistance. They generally do not enter the code, but we have asked that they do so in order for us to capture this data.</p>
<p>Implement Customer Care Center (CCC) in Baltimore that will handle SAIL applications for the metro area.</p>	<p>Fully functional Customer Care Center.</p>	<p>June 2010</p>	<p>Center opened 11/30/09. June 2010: 1,913 applications from Baltimore County filed via SAIL and handled by CCC. 364% increase in applications filed since CCC opened.</p>	<p>Initial focus is to handle FIA benefit applications filed via SAIL for Baltimore County, adding the other local departments in the Baltimore metro area over the next year. Currently evaluating operations of first center and considering whether to expand to Western MD.</p>
<p>Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.</p>	<p>Reports produced and FSP information sent to potentially eligible families.</p>	<p>September 2010</p>	<p>12,277 households identified that are good targets for FSP outreach. FIA to provide literature for schools to distribute to families. Funding being sought to expand project to additional jurisdictions.</p>	<p>Project was funded by a \$20,000 grant from Microsoft. Implementing the software in additional jurisdictions requires state investment or alternate source of funding.</p>
<p>Work with the GOC and the Maryland Out of School Time Network to develop a strategy targeting families who utilize after school programs to promote FSP.</p>	<p>To be decided.</p>	<p>TBD</p>	<p>Notified by Ellie Mitchell that the Maryland Out of School Time Network will receive Mott Foundation award again this year. Next steps under development.</p>	





Total #
97 Total #
7974



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of 940)

GDU Assessment

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU III. Increase the Number of Marylanders Who Receive Skills Training by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	Develop 10 training partnerships	6/10	<p><i>Target Achieved</i></p> <ol style="list-style-type: none"> 1. Family Investment Aide Initiative 2. DHCD/Weatherization Assistance Program 3. Biotechnical Institute of Maryland, Inc. 4. CVS/pharmacy 5. Maryland Center for Arts and Technology 6. BCCC - Workforce Pipeline Solutions Interagency "Jump Start Program 7. Open Society Institute - Baltimore Adult Workforce Development Initiative with Center for Urban Families, Civic Works, Group Ministries and Job Opportunities Task Force 8. Survive and Thrive 9. Baltimore Ex-Offender Re-entry Employment Program 10. DLLR 11. BGE 12. DGS 13. DBED 14. Policy Studies, Inc. 	<p><i>Partnership Name/# hired to date/# trained to date or in training</i></p> <p><u>Family Investment Aide Initiative</u> hired - 93</p> <p><u>DHCD - Weatherization Assistance Program</u> hired - 7 trained/in training - 11</p> <p><u>Biotechnical Institute of Maryland, Inc.</u> trained/in training - 1</p> <p><u>CVS/pharmacy</u> hired: 17 trained/in training - 22</p> <p><u>Maryland Center for Arts and Technology</u> hired - 42 trained/in training - 72</p> <p><u>DLLR</u> hired - 2 <u>Survive and Thrive</u> hired - 23</p> <p>TOTAL HIRES: 184 TOTAL TRAINED OR IN TRAINING: 106</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10	Baseline as of June 1, 2009: 190 training completions and certifications received SFY 2010: 496 training completions and 261 certifications received.	We do not have an automated way to generate this data; hand counts were required. At this time, we are also unable to report on data by industry sector.	
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	FY 2009 through May 2009 - 2,092 (21.8%) placements were \$10/hr or more and at least 30 hours per week FY 2010 through April 2010 (Note: The entire month of April was not covered) - 1,709 (23.4%) placements were \$10/hour or more and at least 30 hours per week		