



Department of Human Resources  
StateStat

Reporting Period: October 2010

**DHR Management Team**

Operations: **Brian L. Wilbon**  
 Programs: **Stacy L. Rodgers**  
 Chief of Staff: **Oronde Miller**

**Administrations:**

Social Services Administration: **Carnitra White**  
 Family Investment Administration: **Kevin M. McGuire**  
 Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

**Interim Secretary Brian Wilbon**  
 Appointed July 2010

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	09/7/10	09/21/10	10/05/10	10/19/10		Average	Minimum	Maximum	Total	Periods
<b>OVERTIME (HOURS)</b>	12,541.9	12,043.0	11,518.4	13,889.1						
Office of the Secretary	4.0	0.0	0.0	0.0	0.0%	16.1	0.0	145.3	433.6	27
Operations	4.5	8.0	1.0	1.4	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	137.5	104.5	168.1	111.6	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	10.8	6.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	12,395.9	11,930.5	11,338.5	13,770.1	21.4%	7,185.3	6,401.3	8,018.0	194,003.9	27
<b>SICK LEAVE (DAYS)</b>										
Office of the Secretary	54.8	44.2	63.5	56.0	-11.8%	65.1	27.4	112.7	1,758.8	27
Operations	101.2	142.6	150.3	137.1	-8.8%	141.1	99.0	180.2	3,809.1	27
Social Services	29.7	70.7	58.4	31.9	-45.4%	35.7	20.4	57.1	964.0	27
Family Investment	48.3	92.9	103.9	83.4	-19.7%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	133.2	249.6	258.0	233.6	-9.5%	215.9	153.2	286.8	5,828.7	27
LDSS	2,064.6	2,812.9	2,939.7	2,637.5	-10.3%	2,598.4	2,031.1	3,057.0	70,156.5	27
<b>ACCIDENT LEAVE (DAYS)</b>										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.0	0.0	0.0	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	4.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	1.0	9.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	20.1	11.0	11.0	12.0	0.0%	2.5	0.0	31.2	68.7	27
LDSS	77.9	67.5	91.2	102.6	12.5%	76.4	38.0	152.4	2,062.5	27
<b>UNSCHEDULED LEAVE (DAYS)</b>										
Office of the Secretary	0.0	0.0	0.3	0.0	0.0%	12.3	0.0	27.0	331.7	27
Operations	0.2	1.1	0.1	5.5	5400.0%	6.5	0.0	21.6	175.8	27
Social Services	0.0	2.6	3.0	3.6	20.0%	4.2	0.0	16.4	113.8	27
Family Investment	21.3	28.8	19.5	29.2	49.7%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	22.3	28.4	46.3	14.3	-69.1%	21.3	0.0	42.8	575.2	27
LDSS	426.8	358.3	363.7	358.1	-1.5%	471.1	246.9	630.0	12,720.7	27
<b>FROI TO IWIF</b>						12.05555556	4	19	217	18
Secretary	0	1	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	2	8	13	7	-46.2%	12.0	3.0	23.0	311.0	26
Family Investment	0	1	1	1	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.7	0.0	2.0	18.0	26
<b>FROI LAG &gt; 3 DAYS</b>						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	0	2	0	3	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	1	1	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



## Department of Human Resources LDSS Personnel

Reporting Period: October 2010

### TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	09/7/10	09/21/10	10/05/10	10/19/10		Average	Minimum	Maximum	Total	Periods
Allegany	267.5	310.1	321.0	356.6	11.1%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	693.3	912.2	571.0	459.0	-19.6%	547.0	279.0	906.0	14,769.0	27
Baltimore City	4781.9	3448.2	2943.5	5431.6	84.5%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	975.4	986.5	1263.0	976.0	-22.7%	244.8	58.0	513.0	6,610.5	27
Calvert	300.0	309.5	325.0	315.0	-3.1%	280.2	226.0	333.5	7,564.6	27
Caroline	248.5	284.0	279.0	315.3	13.0%	273.6	231.0	355.0	7,386.6	27
Carroll	272.5	301.8	294.3	293.8	-0.2%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	335.5	296.0	330.0	337.5	2.3%	262.5	239.0	332.0	7,087.1	27
Charles	384.0	344.3	422.7	356.4	-15.7%	294.0	213.5	444.0	7,937.0	27
Dorchester	272.5	334.0	296.5	261.5	-11.8%	266.9	240.0	312.5	7,207.1	27
Frederick	305.4	312.9	326.9	316.2	-3.3%	277.7	244.5	374.6	7,497.3	27
Garrett	253.9	274.3	257.1	252.6	-1.8%	258.0	251.0	273.0	6,965.3	27
Harford	308.6	358.2	339.4	370.8	9.3%	332.1	181.8	438.7	8,967.2	27
Howard	201.0	476.3	482.9	533.4	10.5%	282.7	183.0	451.8	7,633.2	27
Kent	255.0	246.0	254.0	255.0	0.4%	256.2	246.0	275.5	6,916.5	27
Montgomery	50.5	89.5	105.0	250.5	138.6%	129.9	32.0	265.0	3,506.9	27
Prince George's	604.2	924.9	683.2	574.4	-15.9%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	246.1	256.5	244.8	246.0	0.5%	247.9	214.0	287.1	6,694.3	27
Somerset	132.0	45.0	78.0	45.0	-42.3%	99.7	30.0	178.6	2,691.5	27
St. Mary's	171.2	112.9	174.8	119.0	0.0%	3.6	0.0	55.3	96.0	27
Talbot	273.1	268.1	250.0	257.5	3.0%	249.6	63.0	375.0	6,738.3	27
Washington	422.8	387.2	409.7	606.7	48.1%	331.8	234.5	595.6	8,959.0	27
Wicomico	330.0	342.1	362.6	414.8	14.4%	257.8	231.0	299.0	6,959.7	27
Worcester	311.0	310.0	324.1	425.5	31.3%	159.1	69.0	216.0	4,295.9	27
<b>TOTAL</b>	12395.9	11930.5	11338.5	13770.1						



## Department of Human Resources LDSS Personnel

Reporting Period: October 2010

### ON CALL OVERTIME BY JURSDICTION

	09/7/10	09/21/10	10/05/10	10/19/10	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	243.5	262.0	243.5	244.0	0.2%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	429.0	621.0	492.0	459.0	-6.7%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	264.0	172.5	317.0	169.0	-46.7%	230.8	58.0	513.0	6,232.5	27
Calvert	263.5	246.0	246.0	249.0	1.2%	249.3	199.5	291.0	6,730.2	27
Caroline	222.0	263.0	231.0	246.0	6.5%	252.7	217.0	300.5	6,823.5	27
Carroll	259.5	280.5	269.3	266.3	-1.1%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	239.0	264.0	253.0	239.0	-5.5%	250.7	183.0	327.0	6,767.6	27
Charles	264.5	244.6	244.6	253.5	3.6%	251.6	182.5	286.4	6,793.2	27
Dorchester	244.0	263.0	245.0	233.5	-4.7%	249.1	236.0	263.5	6,727.0	27
Frederick	246.0	264.0	246.0	246.0	0.0%	250.6	244.5	273.0	6,767.5	27
Garrett	253.9	274.3	257.1	252.6	-1.8%	258.0	251.0	273.0	6,965.3	27
Harford	247.3	304.0	232.7	235.8	1.3%	258.7	140.5	360.0	6,986.0	27
Howard	201.0	272.0	246.0	208.0	-15.4%	257.3	183.0	440.0	6,946.8	27
Kent	253.0	245.0	246.0	255.0	3.7%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	183.5	202.5	202.5	179.0	-11.6%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	246.1	256.5	244.8	246.0	0.5%	247.9	214.0	287.1	6,694.3	27
Somerset	132.0	45.0	78.0	45.0	-42.3%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	273.1	268.1	250.0	257.5	3.0%	249.4	63.0	375.0	6,733.8	27
Washington	234.8	218.7	220.0	237.7	8.0%	249.3	228.0	264.0	6,730.8	27
Wicomico	264.0	246.0	246.0	255.0	3.7%	250.2	231.0	279.0	6,754.5	27
Worcester	215.5	168.0	201.0	246.1	22.4%	157.8	69.0	216.0	4,259.9	27
<b>TOTAL</b>	<b>5179.2</b>	<b>5380.7</b>	<b>5211.5</b>	<b>5023.0</b>						



## Department of Human Resources LDSS Personnel

Reporting Period: October 2010

### SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	09/7/10	09/21/10	10/05/10	10/19/10		Average	Minimum	Maximum	Total	Periods
Allegany	83.8	67.0	102.6	107.4	4.7%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	86.5	120.8	117.6	96.5	-17.9%	114.0	58.1	151.4	3,077.3	27
Baltimore City	735.0	1075.0	1124.0	992.0	-11.7%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	134.0	218.2	197.0	170.0	-13.7%	187.1	63.6	263.5	5,051.0	27
Calvert	24.5	36.4	28.4	21.9	-22.9%	29.3	16.1	41.3	790.1	27
Caroline	26.0	29.0	32.0	12.0	-62.5%	26.3	11.0	44.0	709.0	27
Carroll	47.8	21.2	37.4	33.9	-9.4%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	75.3	94.3	90.0	104.3	15.9%	83.4	50.6	125.6	2,251.4	27
Charles	53.0	52.0	60.5	53.5	-11.6%	31.5	10.0	81.5	850.0	27
Dorchester	34.1	28.3	49.5	67.8	37.0%	48.3	29.1	71.8	1,305.3	27
Frederick	67.4	67.0	56.0	58.0	3.6%	55.4	26.7	76.0	1,495.8	27
Garrett	11.5	19.5	25.0	22.0	-12.0%	25.8	10.0	42.0	697.0	27
Harford	73.5	96.7	99.4	144.9	45.8%	79.3	49.8	102.1	2,141.0	27
Howard	36.7	43.9	77.5	43.9	-43.4%	56.0	23.6	89.4	1,511.1	27
Kent	21.5	20.0	11.0	8.0	-27.3%	20.3	8.0	40.5	548.1	27
Montgomery	160.8	198.9	189.1	228.1	20.6%	163.3	91.7	214.6	4,408.2	27
Prince George's	154.0	252.8	259.0	208.4	-19.5%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	13.3	25.7	27.0	27.5	1.9%	26.7	8.1	57.5	720.3	27
Somerset	16.5	35.2	36.6	26.1	-28.7%	33.0	15.9	65.5	890.4	27
St. Mary's	40.1	67.4	86.2	60.6	-29.7%	44.9	22.8	88.9	1,212.4	27
Talbot	21.0	29.0	20.0	13.0	-35.0%	34.6	16.0	55.0	933.0	27
Washington	71.0	104.1	98.6	44.8	-54.6%	108.4	72.0	171.4	2,926.0	27
Wicomico	53.2	82.3	77.4	55.3	-28.6%	68.3	39.3	104.6	1,844.3	27
Worcester	24.1	28.2	37.9	37.6	-0.8%	30.6	10.8	58.4	827.4	27
<b>TOTAL</b>	<b>2064.6</b>	<b>2812.9</b>	<b>2939.7</b>	<b>2637.5</b>						



**Department of Human Resources  
LDSS Personnel**

Reporting Period: October 2010

**ACCIDENT LEAVE (DAYS)**

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	09/7/10	09/21/10	10/05/10	10/19/10						
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	4.0	3.7	0.0	0.0		1.6	0.0	40.0	44.3	27
Baltimore City	42.0	20.0	43.0	57.0	32.6%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	0.0	0.0	1.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.5	0.0	0.3	0.0%	1.4	0.0	16.0	36.5	27
Charles	8.5	11.8	10.0	9.6	-4.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	10.0	11.0	10.0	14.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.0	0.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.2	0.0	0.5	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	3.0	10.5	17.0	10.3	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.2	0.0	0.4	0.4	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	10.0	10.0	10.3	10.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
<b>TOTAL</b>	<b>77.9</b>	<b>67.5</b>	<b>91.2</b>	<b>102.6</b>						




## Department of Human Resources LDSS Personnel

Reporting Period: October 2010

### UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	09/7/10	09/21/10	10/05/10	10/19/10		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	3.5	0.0	0.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	17.5	13.4	8.7	5.5	-36.8%	15.2	0.6	51.8	409.2	27
Baltimore City	170.0	192.0	212.0	222.0	4.7%	182.9	57.0	291.0	4,939.0	27
Baltimore	15.4	12.4	16.0	21.0	31.3%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.4	0.1	0.0	0.0	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	21.5	3.5	16.8	6.6	-60.7%	18.7	2.5	38.5	505.0	27
Charles	0.0	8.0	10.0	8.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	10.9	6.7	5.9	9.0	52.5%	5.9	0.0	29.0	158.4	27
Frederick	3.0	15.0	11.0	0.1	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	15.0	16.7	12.0	10.0	0.0%	14.1	0.3	60.0	380.4	27
Howard	17.0	12.4	18.0	21.3	0.0%	4.8	0.0	15.8	128.3	27
Kent	4.5	2.5	2.0	2.5	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	5.2	26.5	5.1	10.1	98.0%	22.7	1.8	49.1	612.3	27
Prince George's	130.0	27.3	30.2	34.5	14.2%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	8.0	9.0	8.0	3.5	-56.3%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.0	0.0	0.0	1.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	8.4	9.3	8.0	3.0	0.0%	0.8	0.0	6.0	20.5	27
<b>TOTAL</b>	<b>426.8</b>	<b>358.3</b>	<b>363.7</b>	<b>358.1</b>						

A	B	C	D	E	F	G	H	I	J	K	L	M	N
1													
2	<b>Volume V Number 11</b>												
3													
4													
5													
6													
7	<b>Management Team</b>												
8	Operations: Brian L. Wilbon												
9	Programs: Stacy L. Rodgers												
10	Chief of Staff: Oronde Miller												
11	Administrations:												
12	Social Services Administration: Carnitra White											<b>Interim Secretary Brian Wilbon</b>	
13	Family Investment Administration: Kervin M. McGuire											<b>Appointed July 2010</b>	
14	Child Support Enforcement Administration: Gina Higginbotham (Acting)												
15													
16													
17													
18		<b>Goal Achieved:</b>	<b>0.87%</b>	# Waivers requested:		# Waivers granted:		<b>Goal Achieved:</b>	<b>5.21%</b>	# Waivers requested:		# Waivers granted:	
19													
20	<b>PROCUREMENT/CONTRACT AWARDS</b>	<b>Agency Total</b>	<b>Ethnic</b>	<b>Women</b>	<b>Disabled / Non-Profit / Sheltered Workshon</b>	<b>Total MBE/WBE</b>	<b>%</b>	<b>Agency Total</b>	<b>Ethnic</b>	<b>Women</b>	<b>Disabled / Non-Profit / Sheltered Workshon</b>	<b>Total MBE/WBE</b>	<b>%</b>
21	<b>Payment Totals</b>	\$8,791,885.00	\$108,323.00 1.23%	\$376,967.00 4.29%	\$26,978.00 0.31%	\$512,268.00	5.83%	\$36,872,349.00	\$326,311.00 \$0.01	\$1,411,782.00 \$0.04	\$82,524.00 \$0.00	\$1,820,617.00	<b>4.94%</b>
22	<b>Awards Totals</b>	\$9,195,989.00	\$26,887.00 0.29%	\$47,544.00 0.52%	\$5,799.00 0.06%	\$80,230.00	0.87%	\$24,288,047.00	\$339,291.00 1.40%	\$835,886.00 3.44%	\$89,060.00 0.37%	\$1,264,237.00	<b>5.21%</b>
23	Architectural and Engineering					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
24	Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
25	Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
26	Maintenance					\$0.00		\$780.00	\$0.00	\$0.00	\$0.00	\$0.00	<b>0.00%</b>
27	Services	\$370,995.00	\$12,957.00	\$14,861.00	\$420.00	\$28,238.00	7.61%	\$3,856,409.00	\$107,443.00	\$36,462.00	\$21,235.00	\$165,140.00	<b>4.28%</b>
28	Supplies and Equipment	\$171,664.00	\$3,543.00	\$24,468.00	\$1,644.00	\$29,655.00	17.28%	\$1,113,504.00	\$63,990.00	\$210,963.00	\$31,746.00	\$306,699.00	<b>27.54%</b>
29	IT Services					\$0.00		\$730,361.00	\$0.00	\$0.00	\$0.00	\$0.00	<b>0.00%</b>
30	IT Supplies and Equipment					\$0.00		\$1,307,290.00	\$49,884.00	\$346,543.00	\$0.00	\$396,427.00	<b>30.32%</b>
31	Human, Cultural, Social & Educational	\$7,206,616.00				\$0.00	0.00%	\$13,587,070.00	\$3,902.00	\$142,309.00	\$0.00	\$146,211.00	<b>1.08%</b>
32	Corporate Credit Card	\$119,408.00	\$2,588.00	\$6,275.00	\$2,795.00	\$11,658.00	9.76%	\$547,192.00	\$14,953.00	\$23,590.00	\$6,122.00	\$44,665.00	<b>8.16%</b>
33	Direct Vouchers	\$1,327,306.00	\$7,799.00	\$1,940.00	\$940.00	\$10,679.00	0.80%	\$3,145,441.00	\$99,119.00	\$76,019.00	\$29,957.00	\$205,095.00	<b>6.52%</b>
34													
35													
36													
37													
38													
39													
40													
41	<b>SBR INDICATORS</b>	<b>Agency Total</b>	<b>Total SBR</b>	<b># Designated Procurements</b>	<b>%</b>			<b>Agency Total</b>	<b>Total SBR</b>	<b># Designated Procurements</b>	<b>%</b>		
42	<b>Payment Totals</b>	\$34,377,443	\$847,743	24	2.47%			\$167,916,925	\$6,859,811	96	4.09%		



## Department of Human Resources

### Social Services Administration

Reporting Period: September-10

**Place Matters \***

	Baseline		FY 2011 Goal		REPORTING PERIOD: Monthly				Source	
	Date	Data	Goal	Target	Jun-10	Jul-10	Aug-10	Sep-10		
<b>Current Measures</b>									<b>for Baseline and Results</b>	
<b>Children in Out-of-Home Placement **</b>	6/30/2010	8,013	Reduce by 9%	7,292	8,013	7,978	7,952	7,905	State Stat	
<b>Children in Group Homes (% of all placements)</b>	6/30/2010	11.4%	11% or less	11.0%	11.4%	11.2%	10.9%	11.0%	State Stat	
<b>Children in Family Homes (% of all placements) (includes children in trial home visits)</b>	6/30/2010	76.5%	76% or more	76.0%	76.5%	76.4%	76.1%	76.2%	State Stat	
<b>Adoptions</b>	Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year		Goal	562	<b>PROGRESS TO DATE DURING FY 2010, as of</b>				State Stat	
					<b>Sep-10</b>	<b>% of Target</b>	<b>Expected</b>	<b>Actual</b>		25%
					91			16%		
					<b>REPORTING PERIOD: Point in Time</b>					
<b>Children Placed in their Home/ Adjacent Jurisdiction ***</b>	6/30/2009	81.5%	Increase by 3%	85.2%	Pending	<b>9/30/10</b>	<b>12/31/10</b>	<b>3/31/11</b>	<b>6/30/11</b>	MD CHESSIE
	12/31/2009	83.1%								
	6/30/2010	82.1%								
	Average	82.2%								

\* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011

\*\* Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

\*\*\* Missing data: 6/30/09 = 29.4%; 12/31/09 = 20.8%; 6/30/10 = 8.2%



Department of Human Resources

Social Services Administration

Reporting Period: September-10

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods	
<b>Investigations</b>											
Total # Open at beginning of month	5,639	5,523	4,892	4,726	-3.39%	5,047	4,726	5,523	15,141	3	
Total # New during report month	2,454	1,960	2,102	2,461	17.08%	2,174	1,960	2,461	6,523	3	
Total # Completed during month	2,568	2,591	2,268	2,017	-11.07%	2,292	2,017	2,591	6,876	3	
Total # Open at end of month	5,525	4,892	4,726	5,169	9.37%	4,929	4,726	5,169	14,787	3	
<b>Total New Allegations</b>	<b>2,919</b>	<b>2,513</b>	<b>2,528</b>	<b>2,999</b>	<b>18.63%</b>	<b>2,680</b>	<b>2,513</b>	<b>2,999</b>	<b>8,040</b>	<b>3</b>	
Physical Abuse	825	591	618	984	59.22%	731	591	984	2,193	3	
Sexual Abuse	352	347	331	321	-3.02%	333	321	347	999	3	
Mental Injury-Abuse	1	7	5	5	0.00%	6	5	7	17	3	
Neglect	1,740	1,553	1,574	1,688	7.24%	1,605	1,553	1,688	4,815	3	
Mental Injury-Neglect	1	15	0	1	0.00%	5	0	15	16	3	
<b>Reports</b>	<b>4,199</b>	<b>3,524</b>	<b>3,445</b>	<b>4,204</b>	<b>22.03%</b>	<b>3,724</b>	<b>3,445</b>	<b>4,204</b>	<b>11,173</b>	<b>3</b>	

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods	
<b>Total Findings</b>	<b>3,776</b>	<b>3,588</b>	<b>3,134</b>	<b>2,614</b>	<b>-16.59%</b>	<b>3,112</b>	<b>2,614</b>	<b>3,588</b>	<b>9,336</b>	<b>3</b>	
"Indicated" Findings Total	728	578	618	562	-9.06%	586	562	618	1,758	3	
Physical Abuse	129	115	96	105	9.38%	105	96	115	316	3	
Sexual Abuse	103	85	108	116	7.41%	103	85	116	309	3	
Mental Injury-Abuse	4	0	0	3	0.00%	1	0	3	3	3	
Neglect	492	377	414	338	-18.36%	376	338	414	1,129	3	
Mental Injury-Neglect	0	1	0	0	0.00%	0	0	1	1	3	
"Unsubstantiated" Findings Total	626	654	592	439	-25.84%	562	439	654	1,685	3	
Physical Abuse	194	212	165	142	-13.94%	173	142	212	519	3	
Sexual Abuse	72	54	42	35	-16.67%	44	35	54	131	3	
Mental Injury-Abuse	0	1	1	1	0.00%	1	1	1	3	3	
Neglect	359	387	384	256	-33.33%	342	256	387	1,027	3	
Mental Injury-Neglect	1	0	0	5	0.00%	2	0	5	5	3	
"Ruled Out" Findings	2,422	2,356	1,924	1,613	-16.16%	1,964	1,613	2,356	5,893	3	

IN-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,216	3,266	3,150	3,133	-0.54%	3,183	3,133	3,266	9,549	3	
New Families	747	609	654	719	9.94%	661	609	719	1,982	3	
Cases Closed	697	725	671	634	-5.51%	677	634	725	2,030	3	
End of Month Total Families	3,266	3,150	3,133	3,218	2.71%	3,167	3,133	3,218	9,501	3	



OUT-OF-HOME SERVICES

Department of Human Resources

Social Services Administration

Reporting Period: September-10

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	8,209	8,013	7,978	7,952	-0.33%	7,981	7,952	8,013	23,943	3	
New Out-of-Home Placements	248	293	296	295	-0.34%	295	293	296	884	3	
Total # of Child Welfare Caseworkers *	661	662	655	677	3.36%	665	655	677	1,994	3	
AVG Caseload Volume for Caseworkers	12	12	12	12	0.00%	12	12	12	36	3	
Children Leaving Out-of-Home Placement	444	328	319	341	6.90%	329	319	341	988	3	
Children Adopted	90	23	34	34	0.00%	30	23	34	91	3	
Children Reunified	256	196	171	186	8.77%	184	171	196	553	3	
Children in Legal Guardianship	48	48	59	57	-3.39%	55	48	59	164	3	
Aged Out	47	59	46	54	17.39%	53	46	59	159	3	
Other	3	2	9	10	11.11%	7	2	10	21	3	
End of Month - Total Children	8,013	7,978	7,952	7,905	-0.59%	7,947	7,905	7,978	23,840	3	
Placement Setting											
Children in Family Homes	5,894	5,847	5,815	5,799	-0.28%	5,820	5,799	5,847	17,461	3	
Children in Group Homes	912	897	864	872	0.93%	878	864	897	2,633	3	
Children in Residential Treatment Centers	244	248	248	236	-4.84%	244	236	248	732	3	
Children in Independent Living	257	263	276	276	0.00%	272	263	276	815	3	
Children in other placements	474	475	516	501	-2.91%	577	475	754	1,730	3	
Children in Trial Home Visits	232	248	238	221	-7.14%	236	221	248	707	3	
Race **											
Black/African-American only		70.2%		69.6%							
White/Caucasian only		22.5%		22.8%							
Other only (only one Other race selected)		0.4%		0.4%							
Multiple (multiple races selected)		3.4%		3.5%							
Missing (includes blank, declined, unable to determine)		3.5%		3.6%							
Ethnicity											
Hispanic		3.2%		3.4%							

\* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

\*\* MD CHESIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	3,023	2,981	2,969	2,927	-1.41%	2,959	2,927	2,981	8,877	3	
New Homes	45	49	62	47	-24.19%	53	47	62	158	3	
Closed Homes	87	61	104	124	19.23%	96	61	124	289	3	
End of Month - Foster Families	2,981	2,969	2,927	2,850	-2.63%	2,915	2,850	2,969	8,746	3	
Unrestricted Foster Families	2,143	2,005	2,119	2,065	-2.55%	2,063	2,005	2,119	6,189	3	

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	580	582	711	618	-13.08%	637	582	711	1,911	3	
New Applications	140	170	151	205	35.76%	175	151	205	526	3	
Completed (Accepted) Applications	61	92	151	98	-35.10%	114	92	151	341	3	



**Department of Human Resources**  
**Social Services Administration**  
 Reporting Period: September-10

	REPORTING PERIOD: Annual ending Specified Qtr.					FISCAL YEAR-TO-DATE				
	FY10-Q1	FY10-Q2	FY10-Q3	FY10-Q4	% Change	Average	Minimum	Maximum	Total	Periods
<b>Recurrence of Maltreatment</b>										
<b>within Six Months</b>	3.6%	3.8%	4.0%	3.6%	-9.82%					
Numerator	93	105	116	105						
Denominator	2,604	2,800	2,933	2,944						
Time Period	10/2008-09/2009	01/2009-12/2009	04/2009-03/2010	07/2009-06/2010						
Data Extract Date	1/15/2010	4/15/2010	7/15/2010	10/15/2010						

**ADULT SERVICES**

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods
<b>TOTAL CASES</b>	8,441	7,874	7,857	7,433	-5.4%	7,721	7,707	7,958	23,164	3
# Protective Services Investigations	520	520	527	469	-11.0%	505	469	527	1,516	3
Active Protective Services Caseload	1,456	1,446	1,474	1,490	1.1%	1,470	1,446	1,490	4,410	3
Social Services Case Management Cases	2,712	2,672	2,651	2,639	-0.5%	2,654	2,639	2,672	7,962	3
% under 65 Years Old	26%	25%	26%	26%	0.0%	0	0	0	1	3
Closed Cases	320	670	432	419	-3.0%	507	419	670	1,521	3
<b># In Home Aide Services (IHAS) Customers</b>	1,737	1,632	1,659	1,665	0.4%	1,652	1,632	1,665	4,956	3
% of customers under 65 Years Old	45%	31%	30%	31%	3.3%	0	0	0	1	3
New Clients Receiving Services	21	42	40	38	-5.0%	40	38	42	120	3
Closed Cases	93	90	56	38	-32.1%	61	38	90	184	3
<b>IHAS Waiting List</b>	798	705	690	665	-3.6%	687	665	705	2,060	3
Avg. Length of Time Receiving Services (in years)	3	4	4	4	5.3%	4	4	4	12	3
<b># Respite Clients ***</b>	705	389	353		-100.0%	371	353	389	742	2
New Clients	24	54	63		-100.0%	59	54	63	117	2
# Unable to Serve	597	280	185		-100.0%	233	185	280	465	2
<b># Project Home Placements</b>	513	510	503	505	0.4%	506	503	510	1,518	3
Applications	4	1	2	7	250.0%	3	1	7	10	3
New Clients	6	13	24	18	-25.0%	18	13	24	55	3

\*\*\* Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: September-10

**CHILD PROTECTIVE SERVICES (CPS)**

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
<b>Number of New Allegations</b>	2,919	2,513	2,528	2,999	18.6%	2,680	2,513	2,999	8,040	3	
Allegany	129	112	93	158	69.9%	121	93	158	363	3	
Anne Arundel	223	143	176	222	26.1%	180	143	222	541	3	
Baltimore City	822	795	758	822	8.4%	792	758	822	2,375	3	
Baltimore	201	178	191	232	21.5%	200	178	232	601	3	
Calvert	41	36	22	38	72.7%	32	22	38	96	3	
Caroline	16	14	15	28	86.7%	19	14	28	57	3	
Carroll	63	54	56	69	23.2%	60	54	69	179	3	
Cecil	169	127	139	131	-5.8%	132	127	139	397	3	
Charles	50	44	31	58	87.1%	44	31	58	133	3	
Dorchester	28	23	27	29	7.4%	26	23	29	79	3	
Frederick	85	179	91	110	20.9%	127	91	179	380	3	
Garrett	9	11	8	10	25.0%	10	8	11	29	3	
Harford	75	63	88	116	31.8%	89	63	116	267	3	
Howard	77	47	30	60	100.0%	46	30	60	137	3	
Kent	6	10	6	9	50.0%	8	6	10	25	3	
Montgomery	235	145	168	218	29.8%	177	145	218	531	3	
Prince George's	342	232	250	312	24.8%	265	232	312	794	3	
Queen Anne's	14	8	13	16	23.1%	12	8	16	37	3	
St. Mary's	60	47	58	70	20.7%	58	47	70	175	3	
Somerset	26	18	18	21	16.7%	19	18	21	57	3	
Talbot	15	13	21	25	19.0%	20	13	25	59	3	
Washington	130	132	167	135	-19.2%	145	132	167	434	3	
Wicomico	51	46	48	48	0.0%	47	46	48	142	3	
Worcester	52	36	54	62	14.8%	51	36	62	152	3	



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: September-10

**IN-HOME SERVICES**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
<b>Caseload</b>	3,266	3,150	3,133	3,218	2.7%	3,167	3,133	3,218	9,501	3	
Allegany	77	75	78	77	-1.3%	77	75	78	230	3	
Anne Arundel	205	205	208	233	12.0%	215	205	233	646	3	
Baltimore City	962	908	897	917	2.2%	907	897	917	2,722	3	
Baltimore	394	358	380	392	3.2%	377	358	392	1,130	3	
Calvert	68	78	65	64	-1.5%	69	64	78	207	3	
Caroline	45	42	42	42	0.0%	42	42	42	126	3	
Carroll	55	49	46	42	-8.7%	46	42	49	137	3	
Cecil	77	69	73	77	5.5%	73	69	77	219	3	
Charles	89	91	83	81	-2.4%	85	81	91	255	3	
Dorchester	49	48	54	47	-13.0%	50	47	54	149	3	
Frederick	72	77	77	85	10.4%	80	77	85	239	3	
Garrett	45	42	49	45	-8.2%	45	42	49	136	3	
Harford	100	89	86	93	8.1%	89	86	93	268	3	
Howard	90	82	74	82	10.8%	79	74	82	238	3	
Kent	12	9	5	4	-20.0%	6	4	9	18	3	
Montgomery	179	165	169	166	-1.8%	167	165	169	500	3	
Prince George's	297	302	305	300	-1.6%	302	300	305	907	3	
Queen Anne's	20	18	24	22	-8.3%	21	18	24	64	3	
St. Mary's	78	84	92	101	9.8%	92	84	101	277	3	
Somerset	37	40	34	36	5.9%	37	34	40	110	3	
Talbot	35	33	35	25	-28.6%	31	25	35	93	3	
Washington	124	135	135	154	14.1%	141	135	154	424	3	
Wicomico	93	83	69	78	13.0%	77	69	83	230	3	
Worcester	63	68	53	55	3.8%	59	53	68	176	3	



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: September-10

**FOSTER CARE**

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods
<b># of Children in Out-of-Home Care</b>	8,013	7,978	7,957	7,905	-0.7%	7,945	7,905	7,974	23,836	3
Allegany	102	110	114	110	-3.5%	111	110	114	334	3
Anne Arundel	160	157	157	152	-3.2%	155	152	157	466	3
Baltimore City	4,566	4,515	4,490	4,450	-0.9%	4,485	4,450	4,515	13,455	3
Baltimore	560	574	568	560	-1.4%	567	560	574	1,702	3
Calvert	72	72	79	72	-8.9%	74	72	79	223	3
Caroline	40	38	39	38	-2.6%	38	38	39	115	3
Carroll	43	46	43	42	-2.3%	44	42	46	131	3
Cecil	119	122	121	118	-2.5%	120	118	122	361	3
Charles	107	104	102	107	4.9%	104	102	107	313	3
Dorchester	27	28	27	25	-7.4%	27	25	28	80	3
Frederick	166	165	164	153	-6.7%	161	153	165	482	3
Garrett	50	46	48	50	4.2%	48	46	50	144	3
Harford	279	274	274	267	-2.6%	272	267	274	815	3
Howard	68	69	70	71	1.4%	70	69	71	210	3
Kent	13	11	11	14	27.3%	12	11	14	36	3
Montgomery	540	545	543	542	-0.2%	542	541	543	1,626	3
Prince George's	568	564	563	580	3.0%	569	563	580	1,707	3
Queen Anne's	21	22	22	20	-9.1%	21	20	22	64	3
St. Mary's	120	122	129	138	7.0%	130	122	138	389	3
Somerset	52	50	52	54	3.8%	52	50	54	156	3
Talbot	28	34	32	32	0.0%	33	32	34	98	3
Washington	199	200	197	198	0.5%	198	197	200	595	3
Wicomico	74	70	72	72	0.0%	71	70	72	214	3
Worcester	39	40	40	40	0.0%	40	40	40	120	3



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: September-10

**FOSTER HOMES**

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods
<b>Number of Foster Homes</b>	2,981	2,969	2,927	2,850	-2.6%	2,915	2,850	2,969	8,746	3
Allegany	54	54	54	51	-5.6%	53	51	54	159	3
Anne Arundel	103	107	107	107	0.0%	107	107	107	321	3
Baltimore City	1,271	1,252	1,228	1,152	-6.2%	1,211	1,152	1,252	3,632	3
Baltimore	213	214	201	198	-1.5%	204	198	214	613	3
Calvert	34	35	34	34	0.0%	34	34	35	103	3
Caroline	34	35	36	36	0.0%	36	35	36	107	3
Carroll	30	29	29	30	3.4%	29	29	30	88	3
Cecil	60	59	57	58	1.8%	58	57	59	174	3
Charles	68	71	68	68	0.0%	69	68	71	207	3
Dorchester	25	25	25	25	0.0%	25	25	25	75	3
Frederick	92	92	94	97	3.2%	94	92	97	283	3
Garrett	39	39	39	38	-2.6%	39	38	39	116	3
Harford	92	93	93	91	-2.2%	92	91	93	277	3
Howard	58	59	59	60	1.7%	59	59	60	178	3
Kent	9	9	9	10	11.1%	9	9	10	28	3
Montgomery	305	304	294	299	1.7%	299	294	304	897	3
Prince George's	165	165	165	161	-2.4%	164	161	165	491	3
Queen Anne's	19	20	21	20	-4.8%	20	20	21	61	3
St. Mary's	41	39	39	39	0.0%	39	39	39	117	3
Somerset	20	19	19	18	-5.3%	19	18	19	56	3
Talbot	19	19	20	22	10.0%	20	19	22	61	3
Washington	158	157	161	161	0.0%	160	157	161	479	3
Wicomico	50	51	54	53	-1.9%	53	51	54	158	3
Worcester	22	22	21	22	4.8%	22	21	22	65	3



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: September-10

**ADOPTION**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10		Average	Maximum	Total	FY Goals	Periods
<b>Number of Finalized Adoptions</b>	90	23	34	34	0.0%	30	34	91	562	3
Allegany	0	0	1	2	100.0%	1	2	3	14	3
Anne Arundel	0	3	0	3		2	3	6	18	3
Baltimore City	60	15	11	17	54.5%	14	17	43	247	3
Baltimore	3	2	0	0		1	2	2	40	3
Calvert	2	0	1	0	-100.0%	0	1	1	10	3
Caroline	0	0	2	0	-100.0%	1	2	2	3	3
Carroll	1	0	0	3		1	3	3	5	3
Cecil	2	0	0	1		0	1	1	13	3
Charles	0	0	2	1	-50.0%	1	2	3	12	3
Dorchester	0	0	0	1		0	1	1	1	3
Frederick	4	0	0	0		0	0	0	8	3
Garrett	0	0	2	0	-100.0%	1	2	2	4	3
Harford	2	1	3	0	-100.0%	1	3	4	17	3
Howard	1	0	0	0		0	0	0	7	3
Kent	0	0	0	0		0	0	0	1	3
Montgomery	6	0	2	2	0.0%	1	2	4	61	3
Prince George's	4	0	2	2	0.0%	1	2	4	35	3
Queen Anne's	1	0	0	1		0	1	1	3	3
St. Mary's	2	0	2	0	-100.0%	1	2	2	18	3
Somerset	0	1	0	0		0	1	1	3	3
Talbot	0	0	0	0		0	0	0	3	3
Washington	0	1	6	1	-83.3%	3	6	8	22	3
Wicomico	2	0	0	0		0	0	0	10	3
Worcester	0	0	0	0		0	0	0	7	3



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: September-10

**CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10	Average		Minimum	Maximum	Total	Periods	
<b>Statewide AVG Caseload Volume</b>	14.1	12.4	11.9	13.1	9.7%	12	12	13	37	3	
Allegany	3.9	5.0	4.3	4.9	13.3%	5	4	5	14	3	
Anne Arundel	16.5	11.9	10.6	14.6	37.8%	12	11	15	37	3	
Baltimore City	5.0	4.8	4.2	4.7	11.1%	5	4	5	14	3	
Baltimore	10.8	9.2	9.7	11.3	16.4%	10	9	11	30	3	
Calvert	14.0	19.5	11.6	11.6	0.0%	14	12	20	43	3	
Caroline	11.3	11.8	5.8	8.0	39.1%	9	6	12	26	3	
Carroll	14.0	9.5	5.1	7.8	51.2%	7	5	10	22	3	
Cecil	26.6	21.8	22.5	25.2	12.1%	23	22	25	69	3	
Charles	13.9	14.1	11.4	13.8	20.4%	13	11	14	39	3	
Dorchester	22.5	22.8	24.3	28.8	18.6%	25	23	29	76	3	
Frederick	14.8	10.4	13.5	17.3	27.4%	14	10	17	41	3	
Garrett	6.5	4.3	4.8	5.0	5.3%	5	4	5	14	3	
Harford	16.0	14.3	11.0	14.2	29.7%	13	11	14	39	3	
Howard	15.7	14.5	11.8	12.5	5.6%	13	12	15	39	3	
Kent	6.7	10.0	9.3	11.3	21.4%	10	9	11	31	3	
Montgomery	18.0	11.7	10.8	13.2	23.0%	12	11	13	36	3	
Prince George's	23.2	22.3	23.2	23.8	2.5%	23	22	24	69	3	
Queen Anne's	10.3	8.0	6.7	8.7	30.0%	8	7	9	23	3	
St. Mary's	38.4	34.3	32.9	31.3	-4.8%	33	31	34	98	3	
Somerset	35.3	35.0	28.7	28.0	-2.3%	31	28	35	92	3	
Talbot	8.4	10.0	12.0	14.0	16.7%	12	10	14	36	3	
Washington	24.9	22.7	25.4	22.3	-12.3%	23	22	25	70	3	
Wicomico	30.1	20.3	19.1	14.5	-24.2%	18	15	20	54	3	
Worcester	50.6	45.6	60.5	68.0	12.4%	58	46	68	174	3	



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: September-10

**CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10		Average	Minimum	Maximum	Total	Periods
<b>Statewide AVG Caseload Volume</b>	12.1	12.0	12.1	11.9	-2.4%	12	12	12	36	3
Allegany	10.2	11.0	11.4	11.0	-3.5%	11	11	11	33	3
Anne Arundel	10.0	9.8	9.8	9.5	-3.2%	10	10	10	29	3
Baltimore City	11.6	11.4	11.5	11.0	-3.8%	11	11	11	34	3
Baltimore	14.4	16.9	16.7	16.5	-1.4%	17	16	17	50	3
Calvert	18.0	18.0	19.8	18.0	-8.9%	19	18	20	56	3
Caroline	17.8	16.9	17.3	16.9	-2.6%	17	17	17	51	3
Carroll	8.6	9.2	8.6	8.4	-2.3%	9	8	9	26	3
Cecil	10.8	11.1	11.0	10.3	-6.7%	11	10	11	32	3
Charles	15.7	15.2	14.9	15.7	4.9%	15	15	16	46	3
Dorchester	9.0	9.3	9.0	8.3	-7.4%	9	8	9	27	3
Frederick	11.1	10.0	10.6	9.9	-6.7%	10	10	11	30	3
Garrett	9.1	8.4	8.7	9.1	4.2%	9	8	9	26	3
Harford	14.0	13.7	13.7	13.4	-2.6%	14	13	14	41	3
Howard	7.6	7.7	7.8	7.9	1.4%	8	8	8	23	3
Kent	5.2	4.4	4.4	5.6	27.3%	5	4	6	14	3
Montgomery	19.3	19.3	19.5	19.4	-0.6%	19	19	19	58	3
Prince George's	12.0	11.9	11.9	12.2	3.0%	12	12	12	36	3
Queen Anne's	10.5	11.0	11.0	10.0	-9.1%	11	10	11	32	3
St. Mary's	17.1	17.4	18.4	19.7	7.0%	19	17	20	56	3
Somerset	8.7	8.3	8.7	9.0	3.8%	9	8	9	26	3
Talbot	9.3	11.3	10.7	10.7	0.0%	11	11	11	33	3
Washington	13.3	12.5	12.3	13.2	7.2%	13	12	13	38	3
Wicomico	10.6	10.0	10.3	10.3	0.0%	10	10	10	31	3
Worcester	13.0	13.3	13.3	13.3	0.0%	13	13	13	40	3



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: September-10

**CHILD FATALITIES- During Active Investigation or Service Case**

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10		Average	Minimum	Maximum	Total	Periods
	3	1	2	2	0.0%	2	1	2	5	3
Allegany	0	0	0	0		0	0	0	0	3
Anne Arundel	0	0	0	0		0	0	0	0	3
Baltimore City	1	1	0	0		0	0	1	1	3
Baltimore *	0	0	0	2		1	0	2	2	3
Calvert	0	0	0	0		0	0	0	0	3
Caroline	0	0	0	0		0	0	0	0	3
Carroll	0	0	0	0		0	0	0	0	3
Cecil	0	0	0	0		0	0	0	0	3
Charles	1	0	0	0		0	0	0	0	3
Dorchester	0	0	0	0		0	0	0	0	3
Frederick	0	0	0	0		0	0	0	0	3
Garrett	0	0	0	0		0	0	0	0	3
Harford	1	0	1	0	-100.0%	0	0	1	1	3
Howard	0	0	0	0		0	0	0	0	3
Kent	0	0	0	0		0	0	0	0	3
Montgomery	0	0	0	0		0	0	0	0	3
Prince George's	0	0	1	0	-100.0%	0	0	1	1	3
Queen Anne's	0	0	0	0		0	0	0	0	3
St. Mary's	0	0	0	0		0	0	0	0	3
Somerset	0	0	0	0		0	0	0	0	3
Talbot	0	0	0	0		0	0	0	0	3
Washington	0	0	0	0		0	0	0	0	3
Wicomico	0	0	0	0		0	0	0	0	3
Worcester	0	0	0	0		0	0	0	0	3

\* For 1 of 2 deaths reported in September 2010, the investigation was opened in response to a near-fatal event. After the investigation was opened the child fatality occurred.



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: September-10

**CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months**

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jun-10	Jul-10	Aug-10	Sep-10		Average	Minimum	Maximum	Total	Periods
	0	0	0	1		0	0	1	1	3
Allegany	0	0	0	0		0	0	0	0	3
Anne Arundel	0	0	0	0		0	0	0	0	3
Baltimore City	0	0	0	0		0	0	0	0	3
Baltimore	0	0	0	1		0	0	1	1	3
Calvert	0	0	0	0		0	0	0	0	3
Caroline	0	0	0	0		0	0	0	0	3
Carroll	0	0	0	0		0	0	0	0	3
Cecil	0	0	0	0		0	0	0	0	3
Charles	0	0	0	0		0	0	0	0	3
Dorchester	0	0	0	0		0	0	0	0	3
Frederick	0	0	0	0		0	0	0	0	3
Garrett	0	0	0	0		0	0	0	0	3
Harford	0	0	0	0		0	0	0	0	3
Howard	0	0	0	0		0	0	0	0	3
Kent	0	0	0	0		0	0	0	0	3
Montgomery	0	0	0	0		0	0	0	0	3
Prince George's	0	0	0	0		0	0	0	0	3
Queen Anne's	0	0	0	0		0	0	0	0	3
St. Mary's	0	0	0	0		0	0	0	0	3
Somerset	0	0	0	0		0	0	0	0	3
Talbot	0	0	0	0		0	0	0	0	3
Washington	0	0	0	0		0	0	0	0	3
Wicomico	0	0	0	0		0	0	0	0	3
Worcester	0	0	0	0		0	0	0	0	3



**Department of Human Resources  
Family Investment Administration  
Reporting Period: October-10**

**FOOD SUPPLEMENT PROGRAM**

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
<b>Total Food Supplement Program Recipients</b>	<b>588,726</b>	<b>606,893</b>	<b>616,102</b>	<b>630,341</b>	<b>2.3%</b>	610,516	588,726	630,341	690,134	SFY 2011	
Recipient Households	279,977	290,444	295,644	303,759	2.7%	292,456	279,977	303,759	342,040	SFY 2011	
\$ Value Disbursed	\$75,973,484	\$79,163,751	\$79,762,752	\$81,422,966	2.1%	79,080,738	75,973,484	81,422,966	\$316,322,953	SFY 2011	
Cases Closed	21,172	14,162	17,255	16,297	-5.6%	17,222	14,162	21,172	\$68,886	SFY 2011	
Applications Taken	31,096	27,290	25,700	26,543	3.3%	27,657	25,700	31,096	\$110,629	SFY 2011	
Approvals	25,943	24,629	22,455	24,412	8.7%	24,360	22,455	25,943	\$97,439	SFY 2011	
Denials	8,063	8,311	7,699	7,621	-1.0%	7,924	7,621	8,311	\$31,694	SFY 2011	
	Apr-10	May-10	Jun-10	Jul-10	% Change	Average	Minimum	Maximum	Total	Periods	
<b>Payment Error Rate</b>	8.14%	8.23%	8.45%	8.26%	-2.2%	8.26%	7.23%	8.45%	8.26%	FFYTD 2010	
Overpayment Error Rate	6.86%	6.98%	7.10%	6.95%	-2.1%	6.95%	5.92%	7.47%	6.95%	FFYTD 2010	
Underpayment Error Rate	1.28%	1.25%	1.35%	1.31%	-3.0%	1.31%	0.39%	1.46%	1.31%	FFYTD 2010	
<b>State-reported Negative error rate</b>	19.91%	19.53%	19.66%	20.25%	3.0%	20.25%	14.40%	19.91%	20.25%	FFYTD 2010	

**MEDICAID**

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	30,609	29,938	29,093	29,281	0.6%	29,730	29,093	30,609	118,921	SFY 2011	
Approvals (CC, LTC & SSI)	22,599	22,427	21,481	22,502	4.8%	22,252	21,481	22,599	89,009	SFY 2011	
Denials (CC, LTC & SSI)	17,793	18,564	17,078	18,335	7.4%	17,943	17,078	18,564	71,770	SFY 2011	
<b>Community Care Cases</b>	<b>290,392</b>	<b>291,390</b>	<b>302,858</b>	<b>294,042</b>	<b>-2.9%</b>	294,671	290,392	302,858	///	SFY 2011	
Applications Taken	29,053	28,421	27,804	27,842	0.1%	28,280	27,804	29,053	113,120	SFY 2011	
Approvals	20,095	19,991	19,282	19,938	3.4%	19,827	19,282	20,095	79,306	SFY 2011	
Denials	16,252	16,978	15,605	16,804	7.7%	16,410	15,605	16,978	65,639	SFY 2011	

**TEMPORARY CASH ASSISTANCE**

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
Recipients	68,678	70,513	71,297	72,820	2.1%	70,827	68,678	72,820	81,981	SFY 2011	
Recipient Families	27,431	28,006	28,312	28,808	1.8%	28,139	27,431	28,808	32,627	SFY 2011	
% of TANF 60 Month Families	7.0%	6.9%	6.9%	6.9%	0.0%	6.9%	6.9%	7.0%	///	SFY 2011	
\$ Value Disbursed	\$11,885,007	\$12,156,516	\$12,405,973	\$12,618,788	1.7%	\$12,266,571	\$11,885,007	\$12,618,788	\$49,066,284	SFY 2011	
Cases Closed	3,727	2,877	3,465	3,068	-11.5%	3,284	2,877	3,727	13,137	SFY 2011	
Applications Taken	7,227	6,727	6,627	6,536	-1.4%	6,779	6,536	7,227	27,117	SFY 2011	
Approvals	3,184	2,823	3,087	2,934	-5.0%	3,007	2,823	3,184	12,028	SFY 2011	
Approved and "New" to the TCA Program	733	754	789	711	-9.9%	747	711	789	2,987	SFY 2011	
Approved and Returning to the TCA Program	2,451	2,069	2,298	2,223	-3.3%	2,260	2,069	2,451	9,041	SFY 2011	
Denials	4,722	4,791	4,558	4,716	3.5%	4,697	4,558	4,791	18,787	SFY 2011	
<b>Payment Accuracy Rate</b>	97.32%	97.41%	98.23%	96.36%	-1.9%	96.36%	96.02%	98.23%	///	FFYTD 2010	
<b>Federal Work Participation Rate</b>	39.4%	40.0%	40.2%	40.4%	0.5%	40.00%	40.4%	43.5%	40.4%	FFYTD '10	
<b>YTD Job Placements</b>	9,533	672	1,636	2,520	54.0%	840	672	2,520	2,520	SFY 2011	
	Jan-Mar 09	Apr-Jun 09	Jul-Sep 09	Oct-Dec 09	% Change	Average	Minimum	Maximum	Total	Periods	
<b>Earnings Gain Rate</b>	52%	51%	33%	55%	65.3%	48%	33%	55%	Closed Cases Jan '09-Dec '09		
<b>Employment Retention Rate</b>	73%	73%	74%	72%	-3.5%	73%	72%	74%	Closed Cases Jan '09-Dec '09		



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: October-10

**TEMPORARY DISABILITY ASSISTANCE PROGRAM**

	REPORTING PERIOD					YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	20,216	20,418	20,059	20,507	2.2%	20,300	20,059	20,507	23,809	SFY 2011
\$ Value Disbursed	\$3,071,769	\$3,215,387	\$2,726,050	\$3,714,044	36.2%	\$3,181,813	\$2,726,050	\$3,714,044	\$12,727,250	SFY 2011
Cases Closed	1,635	1,499	1,761	1,645	-6.6%	1,635	1,499	1,761	6,540	SFY 2011
Applications Taken	4,459	4,342	4,055	4,228	4.3%	4,271	4,055	4,459	17,084	SFY 2011
Approvals	1,800	1,807	1,502	1,819	21.1%	1,732	1,502	1,819	6,928	SFY 2011
Denials	3,038	3,695	2,949	3,364	14.1%	3,262	2,949	3,695	13,046	SFY 2011

**HOME ENERGY PROGRAMS**

	REPORTING PERIOD					YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods
<b>Electric Universal Service Program</b>										
Recipient Households	-	18,117	17,199	15,706	-8.7%	12,756	0	18,117	51,022	SFY 2011
\$ Value Disbursed	\$0	\$7,763,028	\$7,502,604	\$7,076,844	-5.7%	\$5,585,619	\$0	\$7,763,028	\$22,342,476	SFY 2011
Applications	26,174	22,661	20,995	18,261	-13.0%	22,023	18,261	26,174	88,091	SFY 2011
Approvals	0	12,756	13,870	17,826	28.5%	11,113	0	17,826	44,452	SFY 2011
Denials	0	1,949	1,713	2,485	45.1%	1,537	0	2,485	6,147	SFY 2011
<b>MD Energy Assistance Recipients</b>										
Recipient Households	0	0	0	0		0	0	0	0	SFY 2011
\$ Value Disbursed	\$0	\$0	\$0	\$0		\$0	\$0	\$0	\$0	SFY 2011
Applications	0	23,520	21,590	18,794	-13.0%	15,976	0	23,520	63,904	SFY 2011
Approvals	0	0	0	55,738	100.0%	13,935	0	55,738	55,738	SFY 2011
Denials	0	1,944	1,834	3,511	91.4%	1,822	0	3,511	7,289	SFY 2011
<b>Arrearage (one time only)</b>										
Recipient Households	0	2,816	2,793	3,133	12.2%	2,186	0	3,133	8,742	SFY 2011
\$ Value Disbursed	\$0	\$2,767,447	\$2,598,836	\$2,832,035	9.0%	\$2,049,579	\$0	\$2,832,035	\$8,198,318	SFY 2011
Applications	3,740	3,132	3,439	3,943	14.7%	3,564	3,132	3,943	14,254	SFY 2011
Approvals	0	1,886	2,382	3,714	55.9%	1,996	0	3,714	7,982	SFY 2011
Denials	678	1156	356	347	-2.5%	634	347	1,156	2,537	SFY 2011

**REFUGEES AND ASYLEES**

	REPORTING PERIOD					YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods
<b>Refugee Employment Program Clients</b>										
New Clients	186	169	186	68	-63.4%	152	68	186	609	SFY 2011
# of Employment Placements	54	37	45	68	51.1%	51	37	68	204	SFY 2011
Average Wage	86	65	99	81	-18.2%	83	65	99	331	SFY 2011
% with Health Benefits	\$9.01	\$9.76	\$9.81	\$9.13	-6.9%	\$9.43	\$9.01	\$9.81	\$9.43	SFY 2011
Job Retention >90 Days	75%	83%	67%	70%	4.5%	74%	67%	83%	295%	SFY 2011
	71	67	55	70	27.3%	66	55	71	263	SFY 2011



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: October-10

**APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM**

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE			
	Jul-10	Aug-10	Sep-10	Oct-10		Average	Minimum	Maximum	Periods
	95.9%	95.4%	95.4%	95.9%	0.5%	95.7%	95.4%	95.9%	4
Allegany	100.0%	95.5%	94.4%	100.0%	5.9%	97.5%	94.4%	100.0%	4
Anne Arundel	93.0%	93.4%	91.9%	91.1%	-0.9%	92.4%	91.1%	93.4%	4
Baltimore (City)	98.1%	98.5%	98.4%	95.9%	-2.5%	97.7%	95.9%	98.5%	4
Baltimore	92.5%	92.4%	94.9%	93.5%	-1.5%	93.3%	92.4%	94.9%	4
Calvert	98.6%	100.0%	98.3%	97.6%	-0.7%	98.6%	97.6%	100.0%	4
Caroline	100.0%	100.0%	98.2%	98.8%	0.6%	99.3%	98.2%	100.0%	4
Carroll	96.3%	95.3%	95.1%	96.8%	1.8%	95.9%	95.1%	96.8%	4
Cecil	98.3%	98.8%	99.4%	99.4%	0.0%	99.0%	98.3%	99.4%	4
Charles	96.3%	98.1%	90.4%	97.8%	8.2%	95.7%	90.4%	98.1%	4
Dorchester	95.4%	96.4%	90.6%	100.0%	10.4%	95.6%	90.6%	100.0%	4
Frederick	94.7%	91.7%	93.5%	97.8%	4.6%	94.4%	91.7%	97.8%	4
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	4
Harford	94.9%	93.8%	94.7%	97.1%	2.5%	95.1%	93.8%	97.1%	4
Howard	98.1%	98.8%	97.3%	100.0%	2.8%	98.6%	97.3%	100.0%	4
Kent	95.4%	97.1%	97.9%	97.2%	-0.7%	96.9%	95.4%	97.9%	4
Montgomery	97.0%	98.6%	97.7%	98.4%	0.7%	97.9%	97.0%	98.6%	4
Prince George's	97.6%	97.6%	98.2%	99.7%	1.5%	98.3%	97.6%	99.7%	4
Queen Anne's	100.0%	96.0%	100.0%	95.1%	-4.9%	97.8%	95.1%	100.0%	4
St. Mary's	98.2%	93.9%	99.2%	97.6%	-1.6%	97.2%	93.9%	99.2%	4
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	4
Talbot	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	4
Washington	100.0%	100.0%	99.6%	100.0%	0.4%	99.9%	99.6%	100.0%	4
Wicomico	99.2%	99.0%	98.5%	99.5%	1.0%	99.1%	98.5%	99.5%	4
Worcester	100.0%	98.2%	100.0%	97.0%	-3.0%	98.8%	97.0%	100.0%	4



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: October-10

**APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM**

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum			
	93.6%	92.5%	94.0%	94.5%	0.5%	93.7%	92.5%	94.5%		4	
Allegany	99.7%	98.4%	91.1%	100.0%	9.8%	97.3%	91.1%	100.0%		4	
Anne Arundel	89.1%	91.6%	92.6%	94.4%	1.9%	91.9%	89.1%	94.4%		4	
Baltimore (City)	97.6%	95.8%	97.9%	97.7%	-0.2%	97.3%	95.8%	97.9%		4	
Baltimore	87.5%	90.8%	93.9%	96.8%	3.1%	92.3%	87.5%	96.8%		4	
Calvert	98.1%	96.9%	97.3%	96.5%	-0.8%	97.2%	96.5%	98.1%		4	
Caroline	99.0%	98.5%	98.3%	91.4%	-7.0%	96.8%	91.4%	99.0%		4	
Carroll	94.2%	93.7%	90.1%	91.4%	1.4%	92.4%	90.1%	94.2%		4	
Cecil	98.7%	96.3%	98.6%	98.9%	0.3%	98.1%	96.3%	98.9%		4	
Charles	94.5%	83.9%	90.2%	89.6%	-0.7%	89.6%	83.9%	94.5%		4	
Dorchester	98.0%	92.7%	89.1%	95.1%	6.7%	93.7%	89.1%	98.0%		4	
Frederick	95.3%	93.4%	91.1%	95.9%	5.3%	93.9%	91.1%	95.9%		4	
Garrett	100.0%	100.0%	99.0%	100.0%	1.0%	99.8%	99.0%	100.0%		4	
Harford	92.0%	96.3%	97.1%	97.5%	0.4%	95.7%	92.0%	97.5%		4	
Howard	98.1%	99.3%	99.5%	99.8%	0.3%	99.2%	98.1%	99.8%		4	
Kent	98.6%	96.6%	92.0%	93.2%	1.3%	95.1%	92.0%	98.6%		4	
Montgomery	96.1%	95.9%	97.3%	96.7%	-0.6%	96.5%	95.9%	97.3%		4	
Prince George's	92.3%	88.4%	96.1%	97.3%	1.2%	93.5%	88.4%	97.3%		4	
Queen Anne's	96.4%	100.0%	99.2%	97.8%	-1.4%	98.4%	96.4%	100.0%		4	
St. Mary's	98.0%	97.1%	96.1%	98.3%	2.3%	97.4%	96.1%	98.3%		4	
Somerset	97.2%	98.4%	99.0%	98.0%	-1.0%	98.2%	97.2%	99.0%		4	
Talbot	98.3%	100.0%	98.6%	98.9%	0.3%	99.0%	98.3%	100.0%		4	
Washington	99.4%	99.6%	99.5%	100.0%	0.5%	99.6%	99.4%	100.0%		4	
Wicomico	97.9%	98.3%	99.4%	99.2%	-0.2%	98.7%	97.9%	99.4%		4	
Worcester	98.5%	100.0%	97.6%	100.0%	2.5%	99.0%	97.6%	100.0%		4	



**Department of Human Resources**  
**Family Investment Administration**  
**Monthly Application Compliance Report with Average Delay**  
**for October 2010**

As of Date: 10/29/2010

Run Date: 11/1/2010

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP*
Pending	Timely	4166	7878	267	2273	305
Pending	Ag Delay	79	365	48	37	7
Pending	CI Delay	35	1000	352	74	12
Pending	No Fault	0	1	0	6	1
	<b>Total</b>	4280	9244	667	2390	325
	<b>Compliance</b>	98.1%	95.5%	84.7%	98.4%	97.7%
Denied	Timely	3400	2941	137	4449	1070
Denied	Ag Delay	165	342	22	172	59
Denied	CI Delay	442	1870	189	603	111
Denied	No Fault	5	9	0	28	19
	<b>Total</b>	4012	5162	348	5252	1259
	<b>Compliance</b>	95.3%	89.6%	86.1%	96.3%	94.7%
Approved	Timely	2691	13215	9044	10560	3363
Approved	Ag Delay	70	592	362	264	120
Approved	CI Delay	104	438	444	563	213
Approved	No Fault	22	97	4	61	33
	<b>Total</b>	2887	14342	9854	11448	3729
	<b>Compliance</b>	97.4%	95.7%	96.1%	97.5%	96.5%
A+D	Timely	6091	16156	9181	15009	4433
A+D	Ag Delay	235	934	384	436	179
A+D	CI Delay	546	2308	633	1166	324
A+D	No Fault	27	106	4	89	52
	<b>Total</b>	6899	19504	10202	16700	4988
	<b>Compliance</b>	96.3%	94.5%	95.9%	97.1%	96.1%
<b>Avg Agency Delay, in days</b>		17	29	21	30	28

\* P03 coverage code MCHP transactions removed.







FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
	134	135	126	138	9.5%	134	126	138	534	4	
Allegany	2	2	3	3	0.0%	3	2	3	10	4	
Anne Arundel	8	5	5	6	20.0%	6	5	8	24	4	
Baltimore (City)	61	66	67	76	13.4%	68	61	76	270	4	
Baltimore	12	10	7	6	-14.3%	9	6	12	35	4	
Calvert	1	1	1	1	0.0%	1	1	1	4	4	
Caroline	0	0	0	0	0.0%	0	0	0	0	4	
Carroll	2	2	1	1	0.0%	2	1	2	6	4	
Cecil	3	2	2	3	50.0%	3	2	3	10	4	
Charles	2	1	1	2	100.0%	2	1	2	6	4	
Dorchester	0	0	0	1	0.0%	0	0	1	1	4	
Frederick	1	1	0	1	100.0%	1	0	1	3	4	
Garrett	0	0	0	0	0.0%	0	0	0	0	4	
Harford	4	6	4	2	-57.1%	4	2	6	15	4	
Howard	6	6	6	6	0.0%	6	6	6	24	4	
Kent	2	2	1	1	0.0%	2	1	2	6	4	
Montgomery*											
Prince George's	21	21	21	21	0.0%	21	21	21	84	4	
Queen Anne's	2	2	1	0	-100.0%	1	0	2	5	4	
St. Mary's	2	2	2	3	50.0%	2	2	3	9	4	
Somerset	1	1	0	0	0.0%	1	0	1	2	4	
Talbot	0	0	0	0	0.0%	0	0	0	0	4	
Washington	3	5	3	3	0.0%	4	3	5	14	4	
Wicomico	1	1	1	2	100.0%	1	1	2	5	4	
Worcester	0	0	0	0	0.0%	0	0	0	0	4	

# of Vacant FIA PINS	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	Oct-10	FY 2012
Statewide	151.5	166	114.5	76.5	150	200	117	144.5	138	
Allegany	1	0	0	0	2	1	2	2	3	
Anne Arundel	6	10	10	6	12	18	7	7	6	
Baltimore (City)	80	77	61	28	59.5	84.5	57	73	76	
Baltimore	14	20	6.5	10.5	26.5	24	14	10	6	
Calvert	2	4.5	3.5	1	0	2	0	2	1	
Caroline	2	1	0	1	0	1	1	0	0	
Carroll	1	0	1	1	1	2.5	0	1	1	
Cecil	1	0	0	2	3	4	2	5	3	
Charles	4	2	2	1	3.5	5	1	2	2	
Dorchester	0	3	0	0	0	0	3	0	1	
Frederick	7	0	1	1.5	5	5	0	3	1	
Garrett	0	1	0	0.5	0	1	0	0	0	
Harford	8	4	0	1	0	4	2	2	1.5	
Howard	3	2	1	3	3	5	3	6	6	
Kent	2	0	0	0	1.5	0	0	2	1	
Montgomery*										
Prince George's	11.5	28.5	23.5	13	22	27	22	21	21	
Queen Anne's	0	0	0	0.5	0	2	0	2	0	
St. Mary's	0	4	1	2	3	6	1	2	3	
Somerset	0	1	0	1	0	0	0	1	0	
Talbot	1	0	0	1	0	0	0	0	0	
Washington	5	7	2	1	4	3	1	1	3	
Wicomico	3	1	2	1	4	5	0	2	2	
Worcester	0	0	0	0.5	0	0	1	1	0	

\*Montgomery County HHS staff are not State employees



**Department of Human Resources  
Family Investment Administration**

Reporting Period: October-10

**LOCAL FIA POSITIONS**

FIA	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FYTD 2011	FY 2012
Total PINS	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1768.9	
# of Filled PINS	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1631.4	
# of Vacant PINS*	151.5	166	114.5	76.5	150	200	117	144.5	137.5	
FIA Caseload**	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	778,094	
LDSS PINS Eliminated since 2002	266	355	403	399	408.5	415.32	550.5	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2011: FY 2011 vacancy data as of 11/01/10. Data reflects FTEs and does not include the 120 new grant-funded PINs.

"Filled PINS" includes workers on long-term sick leave.

\*Vacancies as of June 30 for FY 2003-FY 2010.

\*\*Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: October-10

**Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011**

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703	686	724									3,084	6,243
Anne Arundel	1,409	1,457	1,570	1,058									5,494	9,172
Baltimore City	5,083	4,002	4,302	5,335									18,722	44,936
Baltimore	3,418	3,688	2,197	1,873									11,176	22,202
Calvert	249	322	266	140									977	1,819
Caroline	808	519	311	158									1,796	2,676
Carroll	691	629	791	607									2,718	4,430
Cecil Co.	670	712	904	740									3,026	5,154
Charles	758	408	297	390									1,853	3,091
Dorchester	1,004	607	339	323									2,273	3,614
Frederick	1,171	526	450	419									2,566	5,685
Garrett	629	668	491	396									2,184	3,563
Harford	1,336	1,480	942	659									4,417	7,284
Howard	1,228	1,015	444	319									3,006	4,513
Kent	433	246	165	114									958	1,429
Montgomery	1,005	1,597	3,188	1,695									7,485	13,547
Prince George's	3,664	2,540	2,119	1,706									10,029	17,932
Queen Anne's	290	238	180	154									862	1,609
St. Mary's	693	440	329	286									1,748	2,761
Somerset	170	150	239	167									726	1,955
Talbot	207	249	227	202									885	1,815
Washington	424	797	748	612									2,581	4,401
Wicomico	907	860	716	731									3,214	6,388
Worcester	263	293	215	411									1,182	2,738
<b>TOTAL</b>	<b>27,481</b>	<b>24,146</b>	<b>22,116</b>	<b>19,219</b>									<b>92,962</b>	<b>178,957</b>



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: October-10

**Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010**

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437	269	254	222	108	5,675	11,321	5,988
Anne Arundel	1,226	1,446	950	828	625	604	591	446	594	537	450	8,338	16,635	7,195
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286	2,734	4,743	3,595	1,917	40,851	81,519	43,551
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395	901	1,382	1,282	1,032	20,184	40,360	19,800
Calvert	55	289	244	374	166	123	86	72	104	89	51	1,654	3,307	2,043
Caroline	562	545	384	249	146	104	111	93	135	66	38	2,433	4,866	2,398
Carroll	647	514	558	424	365	507	333	253	193	141	91	4,027	8,053	3,981
Cecil Co.	489	836	996	764	425	301	259	185	226	131	77	4,685	9,374	4,403
Charles	649	318	421	251	376	158	138	110	172	138	77	2,810	5,618	2,324
Dorchester	1,354	441	333	326	172	181	155	92	114	73	41	3,285	6,567	3,373
Frederick	1,006	417	545	409	496	425	539	342	479	298	185	5,168	10,309	4,539
Garrett	619	660	581	501	241	191	153	84	91	92	26	3,239	6,478	3,295
Harford	755	1,300	858	764	596	496	494	348	336	397	255	6,622	13,221	6,126
Howard	500	376	496	560	464	424	375	232	265	209	189	4,103	8,193	3,506
Kent	294	197	215	181	108	74	53	58	66	29	24	1,299	2,598	1,273
Montgomery	2,336	1,529	2,929	1,070	704	689	649	637	726	643	363	12,315	24,590	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301	753	1,333	1,130	854	16,302	32,533	15,045
Queen Anne's	399	240	186	184	90	85	107	50	68	47	8	1,463	2,927	1,332
St. Mary's	163	619	473	344	300	176	78	70	135	102	49	2,510	5,019	2,066
Somerset	264	354	309	230	104	95	111	115	106	70	23	1,777	3,558	2,293
Talbot	242	226	311	241	159	122	99	61	196	53	33	1,650	3,393	1,550
Washington	445	898	726	510	317	256	281	179	234	93	41	4,001	7,981	3,985
Wicomico	632	884	804	705	574	503	531	329	457	305	102	5,807	11,633	4,794
Worcester	243	486	379	361	201	207	184	119	186	97	26	2,489	4,978	2,103
<b>TOTAL</b>	<b>25,735</b>	<b>23,242</b>	<b>20,574</b>	<b>18,577</b>	<b>13,228</b>	<b>12,216</b>	<b>11,746</b>	<b>8,532</b>	<b>12,595</b>	<b>9,839</b>	<b>6,060</b>	<b>162,687</b>	<b>325,031</b>	<b>158,440</b>









## Department of Human Resources

### Family Investment Administration

Reporting Period: October-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,516	2,396	2,326	2,070	-11.0%	2,327	2,070	2,516	9,308	4	
Allegany	16	7	6	8	33.3%	9	6	16	37	4	
Anne Arundel	159	159	98	64	-34.7%	120	64	159	480	4	
Baltimore (City)	983	819	966	890	-7.9%	915	819	983	3,658	4	
Baltimore	426	412	393	342	-13.0%	393	342	426	1,573	4	
Calvert	9	10	12	2	-83.3%	8	2	12	33	4	
Caroline	6	5	6	1	-83.3%	5	1	6	18	4	
Carroll	7	10	12	8	-33.3%	9	7	12	37	4	
Cecil	6	15	10	11	10.0%	11	6	15	42	4	
Charles	78	69	55	21	-61.8%	56	21	78	223	4	
Dorchester	5	8	3	2	-33.3%	5	2	8	18	4	
Frederick	16	23	18	12	-33.3%	17	12	23	69	4	
Garrett	4	7	3	1	-66.7%	4	1	7	15	4	
Harford	21	32	21	15	-28.6%	22	15	32	89	4	
Howard	47	23	32	21	-34.4%	31	21	47	123	4	
Kent	3	1	4	1	-75.0%	2	1	4	9	4	
Montgomery	359	394	353	299	-15.3%	351	299	394	1,405	4	
Prince George's	306	319	264	321	21.6%	303	264	321	1,210	4	
Queen Anne's	2	1	6	11	83.3%	5	1	11	20	4	
St. Mary's	13	22	21	15	-28.6%	18	13	22	71	4	
Somerset	3	2	4	4	0.0%	3	2	4	13	4	
Talbot	8	8	4	0	-100.0%	5	0	8	20	4	
Washington	18	21	11	4	-63.6%	14	4	21	54	4	
Wicomico	17	23	18	13	-27.8%	18	13	23	71	4	
Worcester	4	6	6	4	-33.3%	5	4	6	20	4	



## Department of Human Resources

### Family Investment Administration

Reporting Period: October-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	34,210	32,613	31,130	32,056	3.0%	32,502	31,130	34,210	130,009	4	
Allegany	573	470	478	525	9.8%	512	470	573	2,046	4	
Anne Arundel	2087	1956	1729	1839	6.4%	1,903	1,729	2,087	7,611	4	
Baltimore (City)	11,941	11,172	10,750	11,245	4.6%	11,277	10,750	11,941	45,108	4	
Baltimore	4016	3691	3533	3686	4.3%	3,732	3,533	4,016	14,926	4	
Calvert	374	354	371	340	-8.4%	360	340	374	1,439	4	
Caroline	209	188	178	188	5.6%	191	178	209	763	4	
Carroll	341	342	286	312	9.1%	320	286	342	1,281	4	
Cecil	496	510	566	548	-3.2%	530	496	566	2,120	4	
Charles	691	727	624	598	-4.2%	660	598	727	2,640	4	
Dorchester	333	372	351	342	-2.6%	350	333	372	1,398	4	
Frederick	799	774	761	866	13.8%	800	761	866	3,200	4	
Garrett	177	175	173	195	12.7%	180	173	195	720	4	
Harford	1058	990	947	883	-6.8%	970	883	1,058	3,878	4	
Howard	658	734	727	773	6.3%	723	658	773	2,892	4	
Kent	118	112	124	117	-5.6%	118	112	124	471	4	
Montgomery	2233	2197	2313	2269	-1.9%	2,253	2,197	2,313	9,012	4	
Prince George's	4904	4728	4177	4287	2.6%	4,524	4,177	4,904	18,096	4	
Queen Anne's	163	156	168	188	11.9%	169	156	188	675	4	
St. Mary's	717	693	655	655	0.0%	680	655	717	2,720	4	
Somerset	242	236	259	265	2.3%	251	236	265	1,002	4	
Talbot	154	127	124	141	13.7%	137	124	154	546	4	
Washington	892	983	946	893	-5.6%	929	892	983	3,714	4	
Wicomico	735	655	641	619	-3.4%	663	619	735	2,650	4	
Worcester	299	271	249	282	13.3%	275	249	299	1,101	4	



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: October-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	201	209	282	273	-3.2%	241	201	282	965	4	
Allegany	12	6	17	9	-47.1%	11	6	17	44	4	
Anne Arundel	2	1	9	11	22.2%	6	1	11	23	4	
Baltimore (City)	19	24	34	39	14.7%	29	19	39	116	4	
Baltimore	27	43	55	32	-41.8%	39	27	55	157	4	
Calvert	21	14	19	14	-26.3%	17	14	21	68	4	
Caroline	2	3	1	2	100.0%	2	1	3	8	4	
Carroll	3	0	2	4	100.0%	2	0	4	9	4	
Cecil	4	10	4	10	150.0%	7	4	10	28	4	
Charles	1	0	1	3	200.0%	1	0	3	5	4	
Dorchester	1	2	4	8	100.0%	4	1	8	15	4	
Frederick	15	17	13	15	15.4%	15	13	17	60	4	
Garrett	1	1	0	0	0.0%	1	0	1	2	4	
Harford	2	8	2	7	250.0%	5	2	8	19	4	
Howard	4	3	7	7	0.0%	5	3	7	21	4	
Kent	0	2	0	1	100.0%	1	0	2	3	4	
Montgomery	7	2	2	10	400.0%	5	2	10	21	4	
Prince George's	7	6	6	13	116.7%	8	6	13	32	4	
Queen Anne's	7	6	3	6	100.0%	6	3	7	22	4	
St. Mary's	4	4	11	6	-45.5%	6	4	11	25	4	
Somerset	2	5	6	5	-16.7%	5	2	6	18	4	
Talbot	0	1	1	0	-100.0%	1	0	1	2	4	
Washington	17	22	66	47	-28.8%	38	17	66	152	4	
Wicomico	17	12	11	9	-18.2%	12	9	17	49	4	
Worcester	26	17	8	15	87.5%	17	8	26	66	4	



## Department of Human Resources

### Family Investment Administration

Reporting Period: October-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
<b># Already Registered to Vote*</b>	<b>19,202</b>	<b>18,640</b>	<b>17,506</b>	<b>18,107</b>	<b>3.4%</b>	<b>18,364</b>	<b>17,506</b>	<b>19,202</b>	<b>73,455</b>	<b>4</b>	
Allegany	278	233	245	276	12.7%	258	233	278	1,032	4	
Anne Arundel	1051	1003	985	995	1.0%	1,009	985	1,051	4,034	4	
Baltimore (City)	8262	7828	7295	7668	5.1%	7,763	7,295	8,262	31,053	4	
Baltimore	1865	1743	1733	1795	3.6%	1,784	1,733	1,865	7,136	4	
Calvert	217	223	216	213	-1.4%	217	213	223	869	4	
Caroline	110	114	99	103	4.0%	107	99	114	426	4	
Carroll	181	181	164	180	9.8%	177	164	181	706	4	
Cecil	277	293	317	294	-7.3%	295	277	317	1,181	4	
Charles	397	388	396	326	-17.7%	377	326	397	1,507	4	
Dorchester	229	255	241	224	-7.1%	237	224	255	949	4	
Frederick	314	313	301	356	18.3%	321	301	356	1,284	4	
Garrett	81	85	87	103	18.4%	89	81	103	356	4	
Harford	674	658	639	598	-6.4%	642	598	674	2,569	4	
Howard	265	304	308	363	17.9%	310	265	363	1,240	4	
Kent	65	59	64	61	-4.7%	62	59	65	249	4	
Montgomery	617	628	643	626	-2.6%	629	617	643	2,514	4	
Prince George's	2373	2432	1962	2126	8.4%	2,223	1,962	2,432	8,893	4	
Queen Anne's	102	102	98	116	18.4%	105	98	116	418	4	
St. Mary's	423	432	374	348	-7.0%	394	348	432	1,577	4	
Somerset	153	162	180	180	0.0%	169	153	180	675	4	
Talbot	105	75	90	90	0.0%	90	75	105	360	4	
Washington	516	559	521	521	0.0%	529	516	559	2,117	4	
Wicomico	464	386	374	371	-0.8%	399	371	464	1,595	4	
Worcester	183	184	174	174	0.0%	179	174	184	715	4	



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: October-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
<b># of Individuals who Decline Registration Form*</b>	<b>12,291</b>	<b>11,368</b>	<b>11,016</b>	<b>11,606</b>	<b>5.4%</b>	<b>11,570</b>	<b>11,016</b>	<b>12,291</b>	<b>46,281</b>	<b>4</b>	
Allegany	267	224	210	232	10.5%	233	210	267	933	4	
Anne Arundel	875	793	637	769	20.7%	769	637	875	3,074	4	
Baltimore (City)	2677	2501	2455	2648	7.9%	2,570	2,455	2,677	10,281	4	
Baltimore	1698	1493	1352	1517	12.2%	1,515	1,352	1,698	6,060	4	
Calvert	127	107	124	111	-10.5%	117	107	127	469	4	
Caroline	91	66	72	82	13.9%	78	66	91	311	4	
Carroll	150	151	108	120	11.1%	132	108	151	529	4	
Cecil	209	192	235	233	-0.9%	217	192	235	869	4	
Charles	215	270	172	248	44.2%	226	172	270	905	4	
Dorchester	98	107	103	108	4.9%	104	98	108	416	4	
Frederick	454	421	429	483	12.6%	447	421	483	1,787	4	
Garrett	91	82	83	91	9.6%	87	82	91	347	4	
Harford	361	292	285	263	-7.7%	300	263	361	1,201	4	
Howard	342	404	380	382	0.5%	377	342	404	1,508	4	
Kent	50	50	56	54	-3.6%	53	50	56	210	4	
Montgomery	1250	1173	1315	1334	1.4%	1,268	1,173	1,334	5,072	4	
Prince George's	2218	1971	1945	1827	-6.1%	1,990	1,827	2,218	7,961	4	
Queen Anne's	52	47	61	55	-9.8%	54	47	61	215	4	
St. Mary's	277	235	249	286	14.9%	262	235	286	1,047	4	
Somerset	84	67	69	76	10.1%	74	67	84	296	4	
Talbot	41	43	29	51	75.9%	41	29	51	164	4	
Washington	341	381	348	321	-7.8%	348	321	381	1,391	4	
Wicomico	237	234	238	226	-5.0%	234	226	238	935	4	
Worcester	86	64	61	89	45.9%	75	61	89	300	4	

\*Data provided are for DHR local offices only.



**Department of Human Resources  
Child Support Enforcement Administration**

Reporting Period: October 2010

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	248,517	248,569	248,580	248,027	-0.2%	248,423	248,027	248,580	N/A	4	
Number of Active Cases Added during the Month	3,676	4,122	3,774	3,806	0.8%	3,845	3,676	4,122	15,378	4	
Number of Active Cases Subtracted during the Month	3,624	4,111	4,327	3,438	-20.5%	3,875	3,438	4,327	15,500	4	
Total Active Caseload at the End of the Month	248,569	248,580	248,027	248,395	0.1%	248,393	248,027	248,580	N/A	4	
In-state Caseload	217,779	217,732	217,136	217,525	0.2%	217,543	217,136	217,779	N/A	4	
Interstate Caseload	30,790	30,848	30,891	30,870	-0.1%	30,850	30,790	30,891	N/A	4	
Interstate Cases Initiated By Maryland to Another State	15,572	15,551	15,567	15,561	0.0%	15,563	15,551	15,572	N/A	4	
Interstate Cases Received By Maryland from Another States	14,812	14,904	14,945	14,933	-0.1%	14,899	14,812	14,945	N/A	4	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	163,286	163,928	163,953	164,744	0.5%	163,978	163,286	164,744	N/A	4	
# of Children in the Caseload with Paternity Established	139,843	140,531	141,121	141,555	0.3%	140,763	139,843	141,555	N/A	4	
% of Children in the Caseload with Paternity Established	85.6%	85.7%	86.1%	85.9%	-0.2%	85.8%	85.6%	86.1%	N/A	4	
# of Children Needing Paternity Established at the Beginning of the Month	23,627	23,443	23,397	22,832	-2.4%	23,325	22,832	23,627	N/A	4	
# of Children Needing Paternity Established Added during the Month	6,416	7,460	8,208	9,128	11.2%	7,803	6,416	9,128	31,212	4	
# of Children Needing Paternity Established Subtracted during the Month	7,532	8,622	9,935	10,498	5.7%	9,147	7,532	10,498	36,587	4	
# of Children Needing Paternity Established at the End of Month	23,443	23,397	22,832	23,189	1.6%	23,215	22,832	23,443	N/A	4	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,472	205,299	205,407	203,650	-0.9%	204,957	203,650	205,472	N/A	4	
% of Cases in Caseload with a Support Order	82.7%	82.6%	82.8%	82.0%	-0.8%	82.5%	82.0%	82.8%	N/A	4	
# of Cases Needing a Support Order Established at the Beginning of Month	43,212	43,097	43,281	42,620	-1.5%	43,053	42,620	43,281	N/A	4	
# of Cases Needing a Support Order Established Added during the Month	3,017	3,421	3,163	3,747	18.5%	3,337	3,017	3,747	13,348	4	
# of Cases Needing a Support Order Established Subtracted during the Month	3,132	3,237	3,824	1,622	-57.6%	2,954	1,622	3,824	11,815	4	
# of Cases Needing a Support Order Established at the End of the Month	43,097	43,281	42,620	44,745	5.0%	43,436	42,620	44,745	N/A	4	



**Department of Human Resources  
Child Support Enforcement Administration**

Reporting Period: October 2010

Current Support Collections	REPORTING PERIODS					% Change	YEAR TO DATE			
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 51,702,434	\$ 51,255,210	\$ 51,346,211	\$ 51,406,173	0.1%	51,427,507	51,255,210	51,702,434	\$205,710,028	4
Amount Distributed toward Current Support	\$ 31,652,459	\$ 32,172,049	\$ 30,833,471	\$ 30,722,149	-0.4%	31,345,032	30,722,149	32,172,049	\$125,380,128	4
Percent of Current Support Distributed	61.2%	62.8%	60.1%	59.8%	-0.3%	61.0%	59.8%	62.8%	N/A	4
Number of Cases with Current Support Due	131,483	131,416	131,399	131,304	-0.1%	131,401	131,304	131,483	N/A	4
Number of Cases that had a Distribution toward Current Support	82,633	82,678	82,189	81,879	-0.4%	82,345	81,879	82,678	N/A	4
# of Cases that did not have a Distribution toward Current Support	48,850	48,738	49,210	49,425	0.4%	49,056	48,738	49,425	N/A	4
% of Cases that had a Distribution toward Current Support	62.8%	62.9%	62.5%	62.4%	-0.1%	62.7%	61.9%	64.2%	N/A	4

Arrears Collections	REPORTING PERIODS				% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10		Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,715,589,022	\$ 1,719,317,646	\$ 1,723,129,226	\$ 1,730,462,588	0.4%	1,722,124,621	1,715,589,022	1,730,462,588	N/A	4
Amount Distributed toward Arrears	\$ 8,824,145	\$ 8,095,968	\$ 7,326,065	\$ 7,773,115	6.1%	8,004,823	7,326,065	8,824,145	\$ 32,019,293	4
Percent of Arrears Distributed	0.5%	0.5%	0.4%	0.4%	0.0%	0.5%	0.4%	0.5%	N/A	4
Number of Cases in Arrears	164,107	164,436	165,403	165,950	0.3%	164,974	164,107	165,950	N/A	4
Number of Cases in Arrears that had a Distribution toward Arrears	48,453	47,392	45,305	47,511	4.9%	47,165	45,305	48,453	N/A	4
Number of Cases in Arrears that did not have a Distribution toward Arrears	115,654	117,044	120,098	118,439	-1.4%	117,809	115,654	120,098	N/A	4
Percent of Cases in Arrears that had a Distribution toward Arrears	29.5%	28.8%	27.4%	28.6%	1.2%	28.6%	24.5%	34.4%	N/A	4

Disbursed Collections	REPORTING PERIODS				% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10		Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 42,800,676	\$ 39,465,727	\$ 41,664,033	\$ 40,281,160	-3.3%	41,052,899	39,465,727	42,800,676	\$164,211,596	4
Total Number of Paying Cases	101,108	100,812	100,449	100,363	-0.1%	100,683	100,363	101,108	N/A	4
Percent of Paying Cases	53.5%	53.3%	53.2%	53.0%	-0.2%	53.3%	53.0%	53.5%	N/A	4
Number Children in Cases Receiving Support	105,729	105,496	105,221	104,885	-0.3%	105,333	104,885	105,729	N/A	4
Total Payment Issued (Transactions)	214,400	207,013	201,042	207,153	3.04%	207,402	201,042	214,400	829,608	4
Checks Issued in Error	33	30	21	32	52.38%	29	21	33	116	4
Dollar Value of Payments Issued in Error	\$29,576	\$20,201	\$17,403	\$22,060	26.76%	\$22,310	\$17,403	\$29,576	\$89,240	4



**Department of Human Resources  
Child Support Enforcement Administration**  
Reporting Period: October 2010

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	191	138	197	436	121.3%	241	138	436	962	4
# of cases receiving payments from referrals	177	152	132	267	102.3%	182	132	267	728	4
% of cases receiving payments from referrals	92.67%	110.14%	67.01%	61.24%	-8.6%	82.76%	61.24%	110.14%	75.68%	4
# of payments made via wage-withholding	81	84	55	134	143.6%	89	55	134	354	4
% of payments made via wage-withholding	45.76%	55.26%	41.67%	50.19%	20.4%	48.22%	41.67%	55.26%	48.63%	4
NPEP total payments made	\$1,103,084	\$ 1,073,147	\$ 1,098,988	\$1,214,070	10.5%	\$1,122,322	\$1,073,147	\$1,214,070	\$4,489,290	4

**GDU Agency Goals and Actions Assessment Dashboard- DHR**  
(Contributing Actions, Benchmarks, and Progress to Date)

<b>GDU III. Increase the Number of Marylanders Who Receive Skills Training by 20% by 2012</b>					
<b>Contributing Actions/ Deliverables</b>	<b>Implementation Targets</b>	<b>Delivery Date</b>	<b>Progress to Date</b>	<b>Explanatory Comments</b>	<b>GDU Delivery Assessment</b>
<b>B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010</b>					
<b>B2. Strengthen Skills &amp; Employment Opportunities for TANF Recipients, Foster Youth &amp; Non-custodial Parents</b>					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	Develop 10 training partnerships	6/10	<p><i>Target Achieved</i></p> <ol style="list-style-type: none"> <li>1. Family Investment Aide Initiative</li> <li>2. DHCD/Weatherization Assistance Program</li> <li>3. Biotechnical Institute of Maryland, Inc.</li> <li>4. CVS/pharmacy</li> <li>5. Maryland Center for Arts and Technology</li> <li>6. BCCC - Workforce Pipeline Solutions Interagency "Jump Start Program</li> <li>7. Open Society Institute - Baltimore Adult Workforce Development Initiative with Center for Urban Families, Civic Works, Group Ministries and Job Opportunities Task Force</li> <li>8. Survive and Thrive</li> <li>9. Baltimore Ex-Offender Re-entry Employment Program</li> <li>10. DLLR</li> <li>11. BGE</li> <li>12. DGS</li> <li>13. DBED</li> <li>14. Policy Studies, Inc.</li> </ol>	<p><i>Partnership Name/# hired to date/# trained to date or in training</i></p> <p><u>Family Investment Aide Initiative</u> hired - 93</p> <p><u>DHCD - Weatherization Assistance Program</u> hired - 7 trained/in training - 11</p> <p><u>Biotechnical Institute of Maryland, Inc.</u> trained/in training - 1</p> <p><u>CVS/pharmacy</u> hired: 17 trained/in training - 22</p> <p><u>Maryland Center for Arts and Technology</u> hired - 42 trained/in training - 72</p> <p><u>DLLR</u> hired - 2 <u>Survive and Thrive</u> hired - 23</p> <p>TOTAL HIRES: 184 TOTAL TRAINED OR IN TRAINING: 106</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10	Baseline as of June 1, 2009: 190 training completions and certifications received SFY 2010: 496 training completions and 261 certifications received.	We do not have an automated way to generate this data; hand counts were required. At this time, we are also unable to report on data by industry sector.	
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	FY 2009 through May 2009 - 2,092 (21.8%) placements were \$10/hr or more and at least 30 hours per week FY 2010 through April 2010 (Note: The entire month of April was not covered) - 1,709 (23.4%) placements were \$10/hour or more and at least 30 hours per week		

**GDU Agency Goals and Actions Assessment Dashboard- DHR**  
(Contributing Actions, Benchmarks, and Progress to Date)

**GDU V. Reduce Violent Crimes Committed Against Women and Children by 25% by the End of 2012**

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery
<b>F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)</b>					
<b>F1. FY 2011 Goal: Reduce by 9% the number of children in out-of-home placement.</b>			# of Children in OOH placement: June 2008: 9569 June 2009: 8757 June 2010: 8013 July 2010: 7978 August 2010: 7952 September 2010: 7905		
			# Reunifications: SFY 08: 1548 SFY 09: 1616 SFY 10: 1958 June 2010: 256 July: 196 August: 171 September: 186		
			# Families receiving In-Home Services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3,133 September 2010: 3,218		
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	24 jurisdictions are trained to date. The 3266 families who are receiving in-home services and 8013 youth in out-of-home care in these jurisdictions are benefitting from FCP.	Trainings rolled out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	7/14/09 - 11/30/09: Baltimore City	11/24/09			
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09	6 jurisdictions trained.		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	4 jurisdictions trained.		
	4/6/10 - 5/25/10: Baltimore County, Cecil, Harford	5/25/10	3 jurisdictions trained.		
Develop implementation plan to deliver the training to the provider community.	12/31/10		Work on this targeted to begin in fall of 2010.		
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	9/30/10	Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization.		
Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	9/30/10	Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.		

Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	Fully operational CMEs with all statewide slots filled.	6/30/10	CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 9/15/10, there were 24 children enrolled in MD CARES. Capacity is 40, and we anticipate being at full capacity as of November, 2010.		
Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3,133 Septemebr 2010: 3,218		
<b>F2. FY 2011 Goal: Facilitate 562 adoptions.</b>			FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010: 738 adoptions July 2010: 23 adoptions August 2010: 34 adoptions September 2010: 91 adoptions		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	FY10 2Q Report: 1) Reviewed 75 adoption cases 2) 84% of permanency plans were established timely 3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans 4) 74% of youth reviewed resided in a pre-finalized adoptive home		
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Schedule for development of Case Plan Policy to be decided, probably to begin in fall 2010.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.	
<b>F3. FY 2011 Goal: Ensure that No More than 11% of Children are Placed in Group Homes by End of FY 2011</b>				July 2010: Children in Group Homes: 897 Children in OOH placement: 7974	Total # Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
<b>Implement Transitioning Youth to Families (TYTF) in 4 Jurisdictions:</b> TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.	
Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09 10/09	Policy was issued in September. # of children coming into care after policy was issued: Cumulative total since Oct 09: 2303		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
<b>F4. FY 2011 Goal: Increase to 76% the percent of children placed in family homes.</b>			June 2009: 76.6% June 2010: 76.5% July 2010: 76.4% August 2010: 76.1% September 2010: 76.2%	August 2010: Total # Children in Family Homes: 6053 Total # Children in OOH placement: 7957	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	

<b>F5. FY 2011 Goal: Pending (Under construction-- percent placed in/out of home or adjacent jurisdiction for all placements)</b>			Family Homes: March 2009: 53% March 2010: 57% (3634 of 6377)	Group Homes: March 2009: 38% March 2010: 44% (413 out of 940)	
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.		
	Evaluate submitted Offers.	01/10 - 9/10	Offers received and in evaluation process.		
	Award contracts.	11/1/2010			
<b>F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less</b>			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) FY10 2Q: 3.8% (105 of 2800) FY10 3Q: 4.0% (116 of 2933) FY 10 4Q: 3.6% (105 of 2944)		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	
Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.	Work of developing model targeted to occur 2010.	12/31/10		Implementation schedule to be decided, probably first half of 2011.	
PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.	Evaluation work targeted to occur during 2010.	12/31/10		Schedule for implementation of recommendations to be decided, probably during winter of 2011.	

**GDU XII. End Childhood Hunger in Maryland by 2015**

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
<b>A. Increase the Participation Rate for the Number of Children in the Food Supplemental Program by 9% by December 2010</b>					
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done. DHR will ensure that families waiting in lines are informed of the option of a telephone interview. DHR will report to StateStat the percentage of eligibility determinations and redeterminations made with telephone interviews each month by jurisdiction.	Completed	Step 1: All jurisdictions have been trained for telephonic interviewing		
			* DHR has provided support to barriers listed by jurisdictions: identified funds in local budgets, implemented best practices, and BOLO, OAS and OTHS are working with locals to mail out applications		
			Step 2: Completed automated system programming by ACS to support scheduling of telephone interviews in June	The expansion of the case information form to all redeterminations is currently on hold	
			Step 3: Since July, fully implementing telephone interviews for all hardship reasons in all jurisdictions.	Only Kent does not regularly schedule telephone interviews, but does use them for hardship cases.	
Increase use of group redeterminations	Group redeterminations used by 18 jurisdictions by September 2010. DHR working with locals to build SAIL labs.	Completed	SAIL labs are completed in 31/36 Family Investment District Offices. The district offices without SAIL labs do not have space for a lab.	CARES enhancement allowing scheduling for group redets is on schedule for FY 11.	
Increase number of community and faith-based organizations included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	Sept 2010 Added two new CBOs.	Step 1: The geographical reach has been mapped and the demographic focus of the 5 CBOs in the 2010 plan has been analyzed.		
			Step 2: Identified 10 jurisdictions that were not covered by existing CBO partners.		
			Step 3: Cultivating relationships with prominent CBOs in regions where additional partners in the plan are needed.- Sent an addendum to 2010 FSP Outreach Plan, which would add Associated Catholic Charities and Crossroads Farmers Market to the plan.	In September we added the two new CBOs to the Outreach Plan for FY 2011. Associated Catholic Charities covers Baltimore City and County. Crossroads Farmers Market covers Montgomery County.	

Expand No Wrong Door Project to include representatives from other agencies and two legislators to meet requirements of budget language.	Final report to budget committees on outcome of efforts	June 2011	First meeting of expanded workgroup chaired on June 30th.		
Increase utilization of SAIL by training CBOs to help families apply for benefits.	Increase total SAIL applications for FSP to 4500 per month.	September 2010	We have now trained 57 CBOs. FSP applications via SAIL - September 2010: 6,189; October 2010: 6,799.	Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as planned. Do not have access to later SAIL report. Should receive October numbers shortly.	
Implement customer care center in Baltimore that will handle SAIL applications for metro area.	Fully functional customer care center.	June 2010	Center opened and fully functional by 11/30/09. June 2010: 1,102, July: 1,135, August: 1,137, September: 995, October 1,090 applications from Baltimore County filed via SAIL and handled by CCC.	Currently evaluating operations of first center and considering to expand Western MD. We have decided not to open regional centers.	
Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.	Reports produced and FSP information sent to potentially eligible families. The flyers were distributed to students by the Montgomery County School system in October.	Sept 2010	12,277 households identified. FIA to provide literature for schools to distribute to families. Funding being sought to expand to additional jurisdictions.		
Work with GOC and Maryland Out of School Time Network to develop a strategy targeting families to utilize after school programs to promote FSP.	To be decided. Continuing to work with MOST. They received Mott grant October 1.	TBD	MOST Network to receive Mott Foundation award again this year. Next steps under development.		
FSP opt-in addition to FARMS Benefit Application	All jurisdictions distribute new application; automate and report data back to DHR; DHR target eligible population	TBD after we confer with LEAs.	All jurisdictions included the opt-in language in the application; 5 jurisdictions have the data automated and will send to DHR. We will work with 3 volunteer non-automated jurisdictions to use WEX interns to gather that data. Conference call scheduled 11/9/10 with 5 automated jurisdictions.	TBD- how remaining 16 jurisdictions will automate and report opt-in data back to DHR	