



StateStat
Department of Labor, Licensing and Regulation
MBE/SBR



Alexander M. Sanchez
 Secretary
 Appointed September, 2009

Management Team

Deputy Secretary: Leonard J. Howie III
 Chief of Procurement: Robert S. Ward
 MBE Liaison Officer: Robert S. Ward

Administrations:

Workforce Development & Adult Learning: Paulette Francois, Acting Assistant Secretary
 Occupational and Professional Licensing: Stanley Botts, Commissioner
 Labor and Industry: Ron DeJuliis, Commissioner
 Financial Regulation: Mark Kaufman, Acting Commissioner
 Unemployment Insurance: Julie Squire, Assistant Secretary
 Racing: Mike Hopkins, Executive Director

MBE CONTRACT ACTIVITY

PROCUREMENT/CONTRACT AWARDS	CURRENTLY AVAILABLE PERIOD (September, 2010)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
Payment Totals	\$1,176,610.00	\$45,629.00 3.88%	\$58,467.00 4.97%	\$56,189.00 4.78%	\$160,285.00	13.62%	\$2,039,157.00	\$96,936.00 \$0.05	\$131,398.00 \$0.06	\$132,521.00 \$0.06	\$360,855.00	17.70%
Awards Totals	\$1,132,359.00	\$164,446.00 14.52%	\$339,798.00 30.01%	\$3,712.00 0.33%	\$507,956.00	44.86%	\$2,330,928.00	\$257,662.00 11.05%	\$490,169.00 21.03%	\$23,332.00 1.00%	\$771,163.00	33.08%
Architectural and Engineering	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Services	\$76,006.00	\$4,472.00	\$520.00	\$315.00	\$5,307.00	6.98%	\$473,573.00	\$22,469.00	\$7,054.00	\$8,343.00	\$37,866.00	8.00%
Supplies and Equipment	\$215,290.00	\$35,756.00	\$25,011.00	\$0.00	\$60,767.00	28.23%	\$332,629.00	\$75,210.00	\$35,742.00	\$3,103.00	\$114,055.00	34.29%
IT Services	\$102,186.00	\$86,400.00	\$10,980.00	\$0.00	\$97,380.00	95.30%	\$162,184.00	\$86,400.00	\$60,980.00	\$0.00	\$147,380.00	90.87%
IT Supplies and Equipment	\$468,022.00	\$26,290.00	\$279,634.00	\$0.00	\$305,924.00	65.37%	\$677,064.00	\$45,818.00	\$329,147.00	\$0.00	\$374,965.00	55.38%
Human, Cultural, Social & Educational	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Corporate Credit Card	\$251,719.00	\$11,528.00	\$18,308.00	\$3,397.00	\$33,233.00	13.20%	\$551,349.00	\$27,765.00	\$41,210.00	\$11,886.00	\$80,861.00	14.67%
Direct Vouchers	\$19,136.00	\$0.00	\$5,345.00	\$0.00	\$5,345.00	27.93%	\$134,129.00	\$0.00	\$16,036.00	\$0.00	\$16,036.00	11.96%

Notes: (1) MBE data consist of MBE prime and MBE subcontract awards and payments, where applicable. (2) The "Women" category may include contract awards and payments to dually-certified MBEs.

SBR INDICATORS	Agency Total	Total SBR	# Designated	%	Agency Total	Total SBR	# Designated	%
Payment Totals	\$1,261,067	\$92,049	71	7.30%	\$7,024,175	\$397,945	153	5.67%



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HUMAN RESOURCES												
OVERTIME	MONTHLY REPORTING PERIODS					Fiscal Year to Date				FISCAL YEAR COMPARISON		
Overtime pay (\$)	JUN-10	JUL-10	AUG-10	SEP-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Office of the Secretary	38,594	26,104	18,748	23,886	27.4%	22,913	18,748	26,104	68,738	6,175	72,020	344,205
Administration	3,183	7,244	3,092	5,874	90.0%	5,403	3,092	7,244	16,210	68,399	78,103	52,103
Financial Regulation	956	295	37	334	802.3%	222	37	334	666	7,831	30,992	32,281
Labor and Industry	13,426	10,237	13,854	19,833	43.2%	14,641	10,237	19,833	43,923	54,557	87,119	107,732
Racing Commission	-	-	-	-	0.0%	-	-	-	-	-	-	-
Occupational and Professional Licensing	178	-	-	14	100.0%	5	-	14	14	6,461	3,552	3,396
Workforce Development	3,858	3,308	2,090	1,935	-7.4%	2,444	1,935	3,308	7,333	19,775	21,722	34,916
Unemployment Insurance	30,958	32,648	41,034	73,188	78.4%	48,956	32,648	73,188	146,869	229,055	615,620	538,345
Total	91,153	79,835	78,854	125,064	58.6%	94,584	78,854	125,064	283,753	392,253	909,128	1,112,978
Overtime (days)	JUN-10	JUL-10	AUG-10	SEP-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Office of the Secretary	1,127.3	883.2	629.8	746.2	18.5%	753.1	629.8	883.2	2,259.2	204	2,555	11,430.4
Administration	124.7	199.9	111.6	212.1	90.1%	174.5	111.6	212.1	523.6	2,639	3,014	2,054.3
Financial Regulation	34.6	-	1.0	13.0	1200.0%	4.7	0.0	13.0	14.0	303	1,113	1,111.9
Labor and Industry	368.0	290.0	395.1	518.6	31.3%	401.2	290.0	518.6	1,203.7	1,535	2,205	2,836.2
Racing Commission	-	-	-	-	0.0%	0.0	0.0	0.0	0.0	-	-	-
Occupational and Professional Licensing	6.0	-	-	0.5	100.0%	0.2	0.0	0.5	0.5	221	110	116.9
Workforce Development	152.8	113.7	68.0	64.0	-5.9%	81.9	64.0	113.7	245.7	726	796	1,387.7
Unemployment Insurance	1,016.1	1,186.4	1,554.2	2,430.5	56.4%	1,723.7	1,186.4	2,430.5	5,171.1	7,864	21,890	19,205.2
Total	2,829.5	2,673.2	2,759.7	3,984.9	44.4%	3,139.3	2,673.2	3,984.9	9,417.8	13,492	31,683	38,142.6
SICK LEAVE (DAYS)	8/10/2010	8/24/2010	9/7/2010	9/21/2010	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	55.1	65.5	47.3	58.2	23.0%	53.2	45.3	65.5	319.4	1,098	1,306.5	1,042.9
Administration	69.4	79.7	77.6	130.2	67.8%	79.9	55.7	130.2	479.7	2,222	2,462.6	1,957.8
Financial Regulation	31.5	43.8	27.6	43.7	58.0%	32.4	19.3	43.8	194.7	952	843.2	926.9
Labor and Industry	81.9	63.4	50.4	69.3	37.5%	69.6	50.4	81.9	417.6	2,013	2,164.7	1,877.4
O & P Licensing	40.5	36.0	14.9	50.7	240.5%	35.4	14.9	50.7	212.7	787	1,142.3	1,032.2
Racing Commission	14.8	5.0	1.8	16.0	784.0%	8.4	1.8	16.0	50.4	612	515.0	272.4
Unemployment Insurance	279.0	308.8	263.0	354.9	34.9%	302.9	263.0	354.9	1,817.7	6,690	7,403.0	7,654.2
Workforce Development	199.8	222.2	143.9	232.9	61.8%	191.1	143.9	232.9	1,146.4	3,136	2,755.8	5,001.4
Total	772.0	824.4	626.5	955.8	52.6%	773.1	626.5	955.8	4,638.5	17,329	18,593.0	19,765.1
COMP TIME (DAYS)	8/10/2010	8/24/2010	9/7/2010	9/21/2010	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	20.8	14.1	13.9	14.3	2.7%	16.4	13.9	20.8	98.3	294	303	403.1
Administration	14.2	7.2	10.7	23.3	118.6%	12.3	7.2	23.3	73.6	601	391	277.1
Financial Regulation	25.2	14.5	19.2	28.9	50.5%	25.6	14.5	45.1	153.9	482	473	540.2
Labor and Industry	5.5	20.8	18.8	15.3	-18.7%	14.7	5.5	20.8	88.1	391	458	423.3
O & P Licensing	2.0	0.0	2.0	5.7	184.5%	1.7	0.0	5.7	9.9	176	72	97.9
Racing Commission	1.2	0.0	20.0	0.0	-100.0%	3.5	0.0	20.0	21.2	202	189	157.9
Unemployment Insurance	68.9	49.9	42.0	37.9	-9.7%	48.0	37.3	68.9	287.9	686	1,206	1,203.8
Workforce Development	16.1	16.6	20.7	29.6	43.0%	20.4	16.1	29.6	122.2	573	625	665.9
Total	153.9	123.1	147.3	155.0	5.2%	142.5	119.6	156.3	855.1	3,254	3,703	3,769.1



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ACCIDENT LEAVE (DAYS)	8/10/2010	8/24/2010	9/7/2010	9/21/2010	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	13	0	0.0
Administration	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	8.5	0	0.0
Financial Regulation	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	1	0.0
Labor and Industry	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	4.4	50	0.0
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	0.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	0.0
Unemployment Insurance	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0.4	78	8.1
Workforce Development	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	10.75	1	45.5
Total	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	36.6	130	53.5
UNSCHEDULED LEAVE (DAYS)	8/10/2010	8/24/2010	9/7/2010	9/21/2010	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	2.1	3.8	3.1	2.1	-31.9%	2.9	2.1	3.8	17.3	78.0	78.1	62.9
Administration	2.8	6.9	3.8	13.3	255.7%	6.2	2.8	13.3	37.1	178.4	194.5	155.6
Financial Regulation	1.0	3.1	2.8	0.5	-81.8%	1.6	0.5	3.1	9.4	45.0	68.6	61.3
Labor and Industry	8.4	8.4	0.6	2.1	267.9%	4.9	0.6	8.4	29.3	217.4	190.1	154.3
O & P Licensing	3.0	3.8	1.7	3.4	106.1%	3.4	1.7	4.8	20.5	89.9	93.4	116.8
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	3.7	9.5	0.0
Unemployment Insurance	23.9	40.7	20.2	28.2	39.6%	27.6	20.2	40.7	165.7	658.0	636.1	709.3
Workforce Development	13.5	10.4	4.2	13.0	214.2%	13.8	4.2	32.4	82.5	197.5	229.5	349.9
Total	54.7	77.1	36.2	62.7	73.2%	60.3	36.2	78.7	361.7	1,467.1	1,499.7	1,610.1
TELECOMMUTING (DAYS)	8/10/2010	8/24/2010	9/7/2010	9/21/2010	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	62.4	47.6	56.1	79.5	41.8%	61.0	47.6	79.5	366.1	103.8	262	452.2
Administration	0.0	0.0	0.0	0.5	100%	0.1	0.0	0.5	0.5	64.0	27	10.7
Financial Regulation	26.3	18.0	20.7	28.6	38.0%	21.2	14.9	28.6	127.5	832.3	831	747.7
Labor and Industry	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	228.1	205	85.0
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	8.0	0	0.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0.0	0	0.0
Unemployment Insurance	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	228.3	176	0.0
Workforce Development	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	0.4	0.4	17.6	0	15.2
Total	88.7	65.6	76.8	108.6	41.4%	82.4	65.6	108.6	494.3	1,529.2	1,490	1,310.7
Total # of Teleworking Personnel	43	36	38	44	15.8%	40.0	36.0	44.0				
TRAINING (DAYS)	8/10/2010	8/24/2010	9/7/2010	9/21/2010	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0.0	25.9	9.5
Administration	2.6	7.4	3.7	4.2	13.4%	5.6	2.0	13.7	33.7	52.9	86.0	81.0
Financial Regulation	14.6	2.4	22.1	15.0	-32.2%	10.5	2.4	22.1	62.8	94.3	137.7	147.6
Labor and Industry	0.0	2.0	3.0	0.0	-100.0%	1.7	0.0	5.0	10.0	20.4	52.8	86.9
O & P Licensing	1.0	0.0	3.0	0.0	-100.0%	0.7	0.0	3.0	4.0	10.0	14.0	6.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	2.0	5.0	0.8
Unemployment Insurance	28.1	1.0	3.5	6.3	78.6%	17.5	1.0	63.4	104.7	73.0	133.7	215.5
Workforce Development	6.9	15.1	14.3	16.4	14.9%	11.8	6.9	16.4	70.9	333.5	433.2	395.1
Total	53.2	27.9	49.6	41.9	-15.6%	47.7	17.4	96.0	286.0	553.5	883.8	968.0



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PINS	JUN2010	JULY2010	AUG2010	SEPT2010	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	118	118.9	117	116	-0.9%	117.3	116.0	118.9		106	101.9	118
Administration	169	170	171	171	0.0%	170.7	170.0	171.0		184.8	175.7	169
Financial Regulation	79	78.6	79	76	-3.8%	77.9	76.0	79.0		94.3	84.3	79
Labor and Industry	170	171	169	167	-1.2%	169.0	167.0	171.0		190	170	170
O & P Licensing	67	66.8	67	67	0.0%	66.9	66.8	67.0		78.2	77.8	67
Racing Commission	8	8	7	7	0.0%	7.3	7.0	8.0		15	15.2	8
Unemployment Insurance	542	542.89	542	539	-0.6%	541.3	539.0	542.9		525.7	509.7	542
Workforce Development	392	389.88	383	382	-0.3%	385.0	382.0	389.9		261.9	237.3	392
Total	1,544	1,546	1,535	1,525	-0.7%	1,535.4	1,525.0	1,546.1		1455.9	1371.9	1,544
VACANCIES	JUN2010	JULY2010	AUG2010	SEPT2010	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	4	3	5	7	40.0%	5.0	3.0	7.0		3.5	3.5	4
Administration	13	12	11	11	0.0%	11.3	11.0	12.0		9.2	8	13
Financial Regulation	7	7	7	10	42.9%	8.0	7.0	10.0		10.4	10.6	7
Labor and Industry	29	28	30	32	6.7%	30.0	28.0	32.0		16	22	29
O & P Licensing	4	4	4	4	0.0%	4.0	4.0	4.0		5.65	2.7	4
Racing Commission	0	0	1	1	0.0%	0.7	0.0	1.0		0	1	0
Unemployment Insurance	26	25	26	28	7.7%	26.2	24.5	28.0		14.48	17.7	26
Workforce Development	34	36	43	44	2.3%	40.9	35.8	44.0		30	29	34
Total	116	114	127	137	7.9%	126.1	114.3	137.0		89.23	94.5	116
PEP NOTE: TRACKING OF THE PEPS IS SUSPENDED PENDING A REPORTING SYSTEM FROM DBM DUE BY JULY 1ST.												



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GENERAL SERVICES							Fiscal Year To Date					Fiscal Year Comparison		
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY 08	FY 09	FY 10	
Energy Footprint - Utilities														
Electricity Use- Owned Properties (KwH)	494,786	453,650	184,575	172,639	-6.5%	270,288	172,639	453,650	810,864	4,075,834	4,465,761	4,499,611	4,670,800	
Cumberland-128 Baltimore St.	62,208	55,488	51,648	41,472	-19.7%	49,536	41,472	55,488	148,608		470,784	461,185	481,712	
Total Degree Days	455	591	530	210	-60.4%	444	210	591	1,331					
Usage Per Day (KwH)	1,830	1,022	1,952	1,382	-29.2%	1,452	1,022	1,952	4,356					
Baltimore-2800 W. Patapsco Ave.	18,800	20,500	17,500	18,300	4.6%	18,767	17,500	20,500	56,300		157,200	163,900	166,000	
Total Degree Days	639	750	649	448	-31.0%	616	448	750	1,847					
Usage Per Day (KwH)		621	603	610	1.2%	611	603	621	1,834					
Towson-300/308 Towsontowne Blvd.	37,432	42,754	33,099	33,275	0.5%	36,376	33,099	42,754	109,128		267,624	268,868	287,141	
Total Degree Days	639	750	649	448	-31.0%	616	448	750	1,847					
Usage Per Day (KwH)		1,247	1,139	1,018	-10.6%	1,135	1,018	1,247	3,404					
Waldorf-175 Post Office Road	14,680	20,320	20,360	19,640	-3.5%	20,107	19,640	20,360	60,320		168,520	171,280	170,960	
Total Degree Days	622	721	634	471	-25.7%	609	471	721	1,826					
Usage Per Day (KwH)		677	617	655	6.2%	650	617	677	1,949					
College Park-9829 Rhode Island Ave.	24,000	29,760	27,600	24,240	-12.2%	27,200	24,240	29,760	81,600		293,040	284,880	260,600	
Total Degree Days	622	721	634	471	-25.7%	609	471	721	1,826					
Usage Per Day (KwH)		1,063	952	808	-15.1%	941	808	1,063	2,823					
Baltimore-1100 N. Eutaw St. (see note)	313,474	244,316			0.0%	0	244,316	244,316	244,316		3,108,593	3,149,497	3,280,195	
Total Degree Days	639	750	649	448	-31.0%	616	448	750	1,847					
Usage Per Day (KwH)								0	0					
Salisbury - 1790 Westwood Drive (new facility opened)	24,192	40,512	34,368	35,712	3.9%	36,864	34,368	40,512	110,592				24,192	
Total Degree Days	526	625	538	334	-37.9%	499	334	625	1,497					
Usage Per Day (KwH)		1,350	1,185	1,231	3.9%	1,255	1,185	1,350	3,766					
Electricity Use - Leased Space (KwH)	41,697	48,634	48,750	46,756	-4.1%	48,047	46,756	48,750	144,140		497,484	467,197	470,173	
Easton-301 Bay Street (Suite 301)	5,894	7,197	7,715	8,135	5.4%	7,682	7,197	8,135	23,047		82,388	90,406	96,769	
Total Degree Days	545	647	571	379	-33.6%	532	379	647	1,597					
Usage Per Day (KwH)		248	276	239	-13.4%	254	239	276	763					
Easton-301 Bay Street (Suite 203)	2,236	2,678	2,822	2,661	-5.7%	2,720	2,661	2,822	8,161		43,344	38,364	32,651	
Total Degree Days	545	647	571	379	-33.6%	532	379	647	1,597					
Usage Per Day (KwH)		92	101	78	-22.8%	90	78	101	271					
Hagerstown-14 N. Potomac (front)	15,360	16,400	16,800	15,280	-9.0%	16,160	15,280	16,800	48,480		146,640	133,600	134,720	
Total Degree Days	554	646	551	320	-41.9%	506	320	646	1,517					
Usage Per Day (KwH)		566	560	449	-19.8%	525	449	566	1,575					
Hagerstown-14 N. Potomac (rear)	2,144	2,373	2,289	2,254	-1.5%	2,305	2,254	2,373	6,916		28,342	27,095	27,810	
Total Degree Days	554	646	551	320	-41.9%	506	320	646	1,517					
Usage Per Day (KwH)		82	72	66	-8.3%	73	66	82	220					
Columbia-7161 Columbia Gateway	13,100	16,300	15,900	15,700	-1.3%	0	15,700	16,300	47,900		163,400	146,400	148,500	
Total Degree Days	571	675	548	336	-38.7%	520	336	675	1,559					
Usage Per Day (KwH)	423	509	548	506	-7.7%		506	548	1,563					
Oakland-221 S. Third Street	2,963	3,686	3,224	2,726	-15.4%	3,212	2,726	3,686	9,636		33,370	31,332	29,723	
Total Degree Days	399	505	467	238	-49.0%	403	238	505	1,210					
Usage Per Day (KwH)		119	115	88	-23.5%	107	88	119	322					



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Department of Labor, Licensing and Regulation
General Services

Gas Use - Owned Space (Therms)	313	638	168	73	-56.5%	293	73	638	879	125,118	106,528	103,096	99,982
Cumberland-128 Baltimore St.	63	467			0.0%	467	467	467	467		10,902	8,195	7,600
Usage Per Day (Therms)	2	15			0.0%	15	15	15	15				
Baltimore-2800 W. Patapsco Ave	23	6	8	12	50.0%	9	6	12	26		2,758	3,048	3,505
Usage Per Day (Therms)	0.69	0.18	0.28	0.40	45.0%	0.3	0.2	0	1				
Towson-300/308 Towsontowne Blvd.	0	14	13	61	369.2%	29	13	61	88		9,591	9,690	8,005
Usage Per Day (Therms)		0.4	0.4	2.1	384.6%	1	0.4	2	3				
Waldorf-175 Post Office Road	9	6	5		0.0%	0	5	6	11		1,853	2,437	2,481
Usage Per Day (Therms)	0.3	0.2	0.2		0.0%		0	0	0				
College Park-9829 Rhode Island Ave.	21	0	0	0	0.0%	0	0	0	0		4,592	5,621	4,771
Usage Per Day (Therms)		0	0	0	0.0%								
Baltimore-1100 N. Eutaw St. (see note)	192	145	142		0.0%	144	142	145	287		76,832	74,105	73,615
Usage Per Day (Therms)	6	5	4.7		0.0%	5	5	5	10				
Salisbury - 1790 Westwood Drive (new facility opened)	5	0			0.0%	0	0	0	0				5
Usage Per Day (Therms)					0.0%								
Gas Use - Leased Space (Therms)	2	0	0	2	100%	1	0	2	2		8,704	8,016	7,965
Hagerstown-14 N. Potomac (front)	2	0	0	0	0.0%	0	0	0	0		3,698	3,557	4,204
Usage Per Day (Therms)		0	0	0	0.0%		0	0	0				
Columbia-7161 Columbia Gateway	0	0	0	2	100%	1	0	2	2		3,329	2,814	2,064
Usage Per Day (Therms)		0	0	0.06	100%		0	0	c				
Oakland-221 S. Third Street	0	0	0	0	0.0%	0	0	0	0		1,677	1,645	1,697
Usage Per Day (Therms)		0	0	0	0.0%		0	0	0				
Footprint - Vehicles	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY 08	FY 09	FY 10
Vehicles registered	78	77	75	75	0.0%	76	75	77			70	73	77
Miles driven	102,011	87,600	94,958	91,279	-3.9%	91,279	87,600	94,958	273,837		1,063,859	1,050,274	1,078,084
Avg. manufacturers mpg	21	21	21	21	0.0%	21	21	21			21	21	21
Footprint -Space Utilization (SF)	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY 08	FY 09	FY 10
Space occupied - owned (SF)	314,681	314,681	314,681	314,681	0.0%	314,681	314,681	314,681			294,681	294,681	314,681
Space occupied - leased (SF)	179,585	179,585	179,585	179,585	0.0%	179,585	179,585	179,585			179,585	179,585	179,585
Space occupied - total occupied (SF)	494,266	494,266	494,266	494,266	0.0%	494,266	494,266	494,266			474,266	474,266	494,266
Space unoccupied - owned (SF)	10,048	10,048	10,048	10,048	0.0%	10,048	10,048	10,048			10,048	10,048	10,048
Space unoccupied - leased (SF)	3,507	3,507	3,507	3,507	0.0%	3,507	3,507	3,507			3,507	3,507	3,507
Space unoccupied - total unoccupied (SF)	13,555	13,555	13,555	13,555	0.0%	13,555	13,555	13,555			13,555	13,555	13,555
Total space utilization (Occupied & unoccupied in SF)	507,821	507,821	507,821	507,821	0.0%	507,821	507,821	507,821			487,821	487,821	507,821
Building Maintenance Work Orders	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY 08	FY 09	FY 10
Number of Work Orders Requested		292	300	285	-5.0%	292	285	300	877	614	3,364	3,608	3,472
Number of Work Orders Completed in 24 Hours		244	248	242	-2.4%	245	242	248	734		2,691	2,950	2,792

Note #1: Electricity & Gas Owned: FY 2010 Central Plant part of data for 1100 N. Eutaw St. is based on trends from previous years

updated 10/22/10



StateStat
Department of Labor, Licensing and Regulation
Budget and Finance

BUDGET AND FINANCE		MONTHLY REPORTING PERIODS					% Change (2mos)	Fiscal Year to Date				FY Comparison		
		Data				Average		Minimum	Maximum	Total	FY2008	FY2009	FY2010	
DIVISION		JUN-10	JUL-10	AUG-10	SEP-10									
OFFICE OF THE SECRETARY	PERSONAL SERV	1,442,655	860,604	906,547	1,315,465	45.1%	1,027,539	860,604	1,315,465	3,082,616	9,296,482	9,790,057	11,218,801	
	NON-PERS SERV	241,046	51,887	113,947	50,891	-55.3%	72,242	50,891	113,947	216,725	952,768	1,414,014	1,645,882	
OFFICE OF THE SECRETARY Total		1,683,702	912,491	1,020,494	1,366,356	33.9%	1,099,780	912,491	1,366,356	3,299,341	10,249,250	11,204,071	12,864,683	
DIVISION OF ADMINISTRATION	PERSONAL SERV	1,140,484	995,115	1,147,815	1,576,280	37.3%	1,239,736	995,115	1,576,280	3,719,209	13,652,194	13,907,189	14,131,306	
	NON-PERS SERV	552,605	15,821	488,189	160,732	-67.1%	221,581	15,821	488,189	664,743	2,593,852	2,703,093	2,482,461	
DIVISION OF ADMINISTRATION Total		1,693,090	1,010,936	1,636,004	1,737,012	6.2%	1,461,317	1,010,936	1,737,012	4,383,952	16,246,046	16,610,282	16,613,767	
FINANCIAL REGULATION	PERSONAL SERV	532,371	485,935	547,438	766,269	40.0%	599,881	485,935	766,269	1,799,642	6,663,383	7,077,944	6,976,241	
	NON-PERS SERV	(1,705)	30,642	51,267	41,672	-18.7%	41,194	30,642	51,267	123,581	875,678	984,596	1,004,574	
FINANCIAL REGULATION Total		530,666	516,577	598,705	807,940	34.9%	641,074	516,577	807,940	1,923,223	7,539,061	8,062,540	7,980,815	
LABOR AND INDUSTRY	PERSONAL SERV	983,686	885,908	987,189	1,461,221	48.0%	1,111,439	885,908	1,461,221	3,334,318	11,354,592	12,356,146	12,072,429	
	NON-PERS SERV	617,668	293,770	137,753	187,170	35.9%	206,231	137,753	293,770	618,694	2,123,673	2,543,078	2,312,591	
LABOR AND INDUSTRY Total		1,601,355	1,179,679	1,124,942	1,648,391	46.5%	1,317,671	1,124,942	1,648,391	3,953,012	13,478,265	14,899,223	14,385,020	
DIVISION OF RACING	PERSONAL SERV	2,618,116	87,305	146,707	218,491	48.9%	150,835	87,305	218,491	452,504	2,865,929	2,349,123	2,074,462	
	NON-PERS SERV	850,454	815,188	201,694	8,379	-95.8%	341,754	8,379	815,188	1,025,262	2,845,265	2,524,539	1,339,620	
DIVISION OF RACING Total		1,068,570	902,494	348,401	226,870	-34.9%	492,589	226,870	902,494	1,477,766	5,711,194	4,873,662	3,414,083	
O&P LICENSING	PERSONAL SERV	392,900	349,917	386,955	557,433	44.1%	431,435	349,917	557,433	1,294,305	4,649,011	4,836,502	5,024,306	
	NON-PERS SERV	571,359	777,600	92,416	460,592	398.4%	443,536	92,416	777,600	1,330,608	4,806,310	4,711,476	5,734,652	
O&P LICENSING Total		964,259	1,127,517	479,371	1,018,025	112.4%	874,971	479,371	1,127,517	2,624,913	9,455,322	9,547,978	10,758,958	
WORKFORCE DEVELOPMENT AND ADULT LEARNING	PERSONAL SERV	2,491,494	2,275,045	2,480,872	3,554,352	43.3%	2,770,089	2,275,045	3,554,352	8,310,268	15,337,266	15,493,552	31,761,132	
	NON-PERS SERV	9,670,868	3,593,197	6,898,735	5,529,940	-19.8%	5,340,624	3,593,197	6,898,735	16,021,872	33,997,002	37,154,112	69,260,372	
WORKFORCE DEVELOPMENT AND ADULT LEARNING Total		12,162,362	5,868,242	9,379,606	9,084,292	-3.1%	8,110,713	5,868,242	9,379,606	24,332,140	49,334,268	52,647,665	101,021,504	
DIVISION OF UNEMPLOYMENT ADMINISTRATION	PERSONAL SERV	2,661,667	2,784,729	3,092,480	4,446,747	43.8%	3,441,319	2,784,729	4,446,747	10,323,956	33,964,043	36,110,543	38,655,752	
	NON-PERS SERV	4,736,983	1,281,271	1,217,760	2,432,118	99.7%	1,643,716	1,217,760	2,432,118	4,931,148	19,301,378	24,765,343	24,907,212	
DIVISION OF UNEMPLOYMENT ADMINISTRATION Total		7,398,649	4,066,000	4,310,240	6,878,865	59.6%	5,085,035	4,066,000	6,878,865	15,255,105	53,265,421	60,875,886	63,562,964	
Grand Total		27,102,653	15,583,936	18,897,763	22,767,752	20.5%	19,083,150	15,583,936	22,767,752	57,249,451	165,278,826	178,721,309	230,601,793	
Small Procurement Order Time (\$2,500 or less)		JUN-10	JUL-10	AUG-10	SEP-10	% Change (2mos)	Average	Minimum	Maximum	Total	FY2008	FY2009	FY2010	
Late		16	1	1	12	1100.0%	5	1	12	14	131	74	555	
Total requisitions processed		210	474	365	364	-0.3%	401	364	474	1,203	3,247	3,635	4,098	
% of Small Proc. reqs processed within 7 days		92.4%	99.8%	99.7%	96.7%	-3.0%	98.8%	99.7%	97.5%	98.8%	96.0%	97.9%	86.5%	
Late Invoice Payments		JUN-10	JUL-10	AUG-10	SEP-10	% Change (2mos)	Average	Minimum	Maximum	Total	FY2008	FY2009	FY2010	
LATE INVOICE PAYMENTS		28	5	4	11	175.0%	7	4	11	20	373	189	305	
TOTAL INVOICES PAID		1,774	1,772	1,656	1,407	-15.0%	1,612	1,407	1,772	4,835	16,286	16,853	18,004	
PERCENTAGE LATE (INVOICES)		1.6%	0.3%	0.2%	0.8%	223.7%	0.4%	0.3%	0.6%	0.4%	2.3%	1.1%	1.7%	
Late Invoice Amounts		JUN-10	JUL-10	AUG-10	SEP-10	% Change (2mos)	Average	Minimum	Maximum	Total	FY2008	FY2009	FY2010	
LATE INVOICE AMOUNTS		142,302	15,348	9,136	82,798	806.3%	35,761	9,136	82,798	107,282	852,196.73	377,914.81	1,859,736	
TOTAL INVOICE AMOUNTS		12,690,879	6,812,744	8,957,208	10,154,084	13.4%	8,641,345	6,812,744	10,154,084	25,924,036	71,534,804.50	73,168,544.71	105,956,817	
PERCENTAGE LATE (DOLLARS)		1.1%	0.2%	0.1%	0.8%	699.5%	0.4%	0.1%	0.8%	0.4%	1.2%	0.5%	1.8%	



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	
	FINANCIAL REGULATION						FISCAL YEAR TO DATE				FISCAL YEAR COMPARISON				
1															
2	LICENSING														
3		Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY10	
4	Depository Totals	65	65	65	65	0.0%	65	65	65	65		72	67	65	65
5	Bank Charters & Trust Institutions	54	54	54	54	0.0%	54	54	54		61	56	54	54	
6	Credit Union Charters	11	11	11	11	0.0%	11	11	11		11	11	11	11	
7	Non-Depository Totals	9,373	9,374	9,417	9,607	2.0%	9,466	9,374	9,607		19,735	18,168	11,278	9,373	
8	Check Cashier Licenses	517	514	514	510	-0.8%	513	510	514		469	531	493	517	
9	Collection Agency Licenses	1442	1438	1462	1473	0.8%	1,458	1,438	1,473		1,346	1,452	1,457	1,442	
10	Consumer Lender Licenses	129	124	124	125	0.8%	124	124	125		283	232	171	129	
11	Debt Management Licenses	33	33	34	33	-2.9%	33	33	34		43	36	35	33	
12	Installment Lender Licenses	112	104	108	125	15.7%	112	104	125		293	249	122	112	
13	Money Transmitter licenses	70	70	72	73	1.4%	72	70	73		87	76	75	70	
14	Mortgage Lender Licenses	1478	1477	1479	1473	-0.4%	1,476	1,473	1,479		6,178	3,744	2,437	1,478	
15	Mortgage Originator Licenses	5007	5028	5029	5175	2.9%	5,077	5,028	5,175		10,259	11,171	5,900	5,007	
16	Affiliated Ins. Producer-Mortgage Loan Originator	35	36	37	38	2.7%	37	36	38					35	
17	Credit Services Businesses	5	5	5	5	0.0%	5	5	5					5	
18	Sales Finance Company Licenses	545	545	553	577	4.3%	558	545	577		777	677	588	545	
19	Renewal Issuance Totals	219	141	164	129	-21.3%	145	129	164	434	1,522	2,363	4,932	4,796	
20	Check Cashier Licenses	2	8	6	10	66.7%	8	6	10	24	248	66	329	76	
21	Collection Agency Licenses	40	20	51	42	-17.6%	38	20	51	113	232	475	638	527	
22	Consumer Loan Licenses	39	2	0	1	100.0%	1	0	2	3	7	172	40	99	
23	Debt Management Licenses	0	0	2	0	-100.0%	1	0	2	2	3	32	4	28	
24	Installment Lender Licenses	2	6	16	9	-43.8%	10	6	16	31	31	23	140	24	
25	Money Transmitter Licenses	0	0	0	0	0.0%	0	0	0	0	0	79	0	85	
26	Mortgage Lender Licenses	40	31	26	19	-26.9%	25	19	31	76	834	1,225	920	1,051	
27	Mortgage Originator Licenses	87	64	49	38	-22.4%	50	38	64	151	0	0	2,632	2,652	
28	Affiliated Ins. Producer-Mortgage Loan Originator	0	0	0	0	0.0%	0	0	0	0					
29	Credit Services Businesses	0	0	0	0	0.0%	0	0	0	0					
30	Sales Finance Company Licenses	9	10	14	10	-28.6%	11	10	14	34	167	291	229	254	
31	New License Issuance Totals	204	156	309	304	-1.6%	256	156	309	769	12228	3247	1964	3,381	
32	Check Cashier Licenses	7	3	2	4	100.0%	3	2	4	9	165	93	61	57	
33	Collection Agency Licenses	17	23	35	33	-5.7%	30	23	35	91	215	262	230	216	
34	Consumer Loan Licenses	1	0	1	2	100.0%	1	0	2	3	22	28	13	14	
35	Debt Management Licenses	1	0	0	0	0.0%	0	0	0	0	0	3	1	3	
36	Installment Lender Licenses	4	1	9	18	100.0%	9	1	18	28	65	25	38	12	
37	Money Transmitter Licenses	5	1	1	1	0.0%	1	1	1	3	5	6	3	10	
38	Mortgage Lender licensees	46	24	46	12	-73.9%	27	12	46	82	1,371	707	357	406	
39	Mortgage Originator Licenses	108	94	200	206	3.0%	167	94	206	500	10,259	2,018	1,185	2,570	
40	Affiliated Ins. Producer-Mortgage Loan Originator	1	1	1	1	0.0%	1	1	1	3				9	
41	Credit Services Businesses	0	0	0	0	0.0%	0	0	0	0				5	
42	Sales Finance Company Licenses	14	9	14	27	92.9%	17	9	27	50	126	105	76	79	
43	DECISION MEASURES	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	YTD AVG	FY07 AVG	FY08 YTD AVG	FY 09 YTD AVG	FY 10 YTD AVG	
44	Average Days to Approval on New														
45	Check Cashier Licenses	120	44	15	24	60.0%	28	15	44	28		7	72	68	
46	Collection Agency Licenses	61	84	51	68	33.3%	68	51	84	68	46	62	65	75	
47	Consumer Loan Licenses	37		71	28	-60.6%	50	28	71	50	57	55	55	111	
48	Debt Management Licenses	476				0.0%	0	0	0	0		0	31	421	
49	Installment Lender Licenses	66	92	32	28	-12.5%	51	28	92	51	67	56	28	68	
50	Money Transmitter Licenses	107	245	56	315	462.5%	205	56	315	205		1	20	269	
51	Mortgage Lender licenses	45	84	79	77	-2.5%	80	77	84	80	64	65	65	63	
52	Mortgage Originator Licenses	81	110	101	100	-1.0%	104	100	110	104	75	65	65	89	
53	Affiliated Ins. Producer-Mortgage Loan Originator	33	161	53	123	132.1%	112	53	161	112				79	
54	Credit Services Businesses					0.0%	0	0	0	0				246	
55	Sales Finance Company Licenses	42	44	24	21	-12.5%	30	21	44	30	46	52	31	40	



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	A	B	C	D	E	F	G	H	I	J	K	L	M	N	
56	Licensing change decision on completed application - processing (totals)					62	57	76	58	-23.7%	64	57	76	191	
57	Change of control <60days	0	0	1	0	-100.0%	0	0	1	1		5	6	9	
58	Total # of change of controls approved	0	0	1	0	-100.0%	0	0	1	1				13	
59	Licensee - Address changes <60days	24	10	16	18	12.5%	15	10	18	44		958	545	278	
60	Licensee - Total # of Address changes approved	29	12	19	25	31.6%	19	12	25	56				391	
61	Mortgage Originator - Employer changes <60days	20	0	2	2	0.0%	1	0	2	4		1,428	1,653	493	
62	Mortgage Originator - Total # of Employer changes approved	33	45	56	33	-41.1%	45	33	56	134				602	
63	Mortgage Originator - Name change < 60 days	0	0	0	0	0.0%	0	0	0	0				3	
64	Mortgage Originator - Total # of Name changes approved	0	0	0	0	0.0%	0	0	0	0				5	
65	Mortgage Originator -Name and employer change < 60 days	0	0	0	0	0.0%	0	0	0	0				55	
66	Mortgage Originator - Total # of Name and employer approved	0	0	0	0	0.0%	0	0	0	0				70	
67	EXAM RATIOS	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY07	FY 08	FY09	FY2010	
68	Depository Totals														
69	Number of Bank Exams (State Lead) Scheduled to	3	2	2	3	50.0%	2	2	3	7				17	
70	Number of Bank Exams (State Lead) Commenced	3	2	2	3	50.0%	2	2	3	7				17	
71	Number of Bank Exams (Federal Lead) Scheduled to	1	2	2	0	-100.0%	1	0	2	4				7	
72	Number of Bank Exams (Federal Lead) Commenced	1	2	2	0	-100.0%	1	0	2	4				7	
73	Number of Credit Union Exams Scheduled to Commence	0	1	0	1	100.0%	1	0	1	2				5	
74	Number of Credit Union Exams Commenced	0	1	0	1	100.0%	1	0	1	2				5	
75	Non-Depository Totals														
76	Check Casher exams completed	8	13	11	12	9.1%	12	11	13	36	7	82	81	151	
77	Collection Agency exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0	
78	Consumer Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0	
79	Debt Management exams completed	0	0	0	0	0.0%	0	0	0	0	4	8	9	12	
80	Installment Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0	
81	Money Transmitter exams completed	1	2	2	2	0.0%	2	2	2	6	12	11	12	13	
82	Mortgage Lender exams completed	93	27	42	64	52.4%	44	27	64	133	982	1,485	1,276	776	
83	Mortgage Lender exams Outstanding	63	84	102	67	-34.3%	84	67	102			1,374	619	63	
84	Sales Finance Company exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0	
85	Exam turn-in efficiency														
86	Non-Depository	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010	
87	Total completed exams (mort & other non-depos.)	102	42	55	78	41.8%	58	42	78	175		1586	1,366	952	
88	Avg Days to Completion (mort exams only)	9	87	7	14	100.0%	36	7	87	36.0			4.4	3.9	
89	INVESTIGATION/ENFORCEMENT	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010	
90	Investigations initiated - total	24	25	29	30	3.4%	28	25	30	84	144	204	248	373	
91	Investigations initiated - Mortgage	20	15	23	24	4.3%	21	15	24	62			181	292	
92	Investigations initiated - Non-Mortgage	4	10	6	6	0.0%	7	6	10	22			64	78	
93	Investigations completed (total)	33	33	20	15	-25.0%	23	15	33	68	154		212	321	
94	Investigations completed - Mortgage	28	31	12	14	16.7%	19	12	31	57				42	
95	Investigations completed - Non-mortgage	5	2	8	1	-87.5%	4	1	8	11				10	
96	Investigation in Process	315	307	316	331	4.7%	318	307	331	331	89	151	263	315	
97	Investigations in Process - mortgage	199	183	194	204	5.2%	194	183	204	204				199	
98	Investigations in Process - Non-mortgage	116	124	122	127	4.1%	124	122	127	127				116	
99	Referrals for Charges	20	15	17	13	-23.5%	15	13	17	45			65	137	
100	Cease and Desist Order ("C&D")	3	7	7	6	-14.3%	7	6	7	20		2	12	23	
101	Charge Letters	4	1	1	0	-100.0%	1	0	1	2		5	3	49	
102	Consent / Final Order	18	0	4	1	-75.0%	2	0	4	5		93	61	45	
103	Revocations	13	4	0	5	100.0%	3	0	5	9				2	



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104	FINES, RECOVERIES & COLLECTION (CCU)	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
105	FINES TOTAL	\$55,250	\$34,460	\$226,025	\$6,100	-97.3%	88,862	6,100	226,025	266,585	\$415,651	392,238	1,121,539	1,622,895
106	Licensing	\$5,000	\$3,700	\$102,500	\$2,600	-97.5%	36,267	2,600	102,500	108,800	\$ 98,565	168,086	106,994	248,810
107	Compliance / Examination	\$35,250	\$10,760	\$23,525	\$3,500	-85.1%	12,595	3,500	23,525	37,785	\$ 317,086	186,152	918,945	157,475
108	Complaints													
109	Enforcement	\$15,000	\$20,000	\$100,000	\$0	-100.0%	40,000	0	100,000	120,000	\$0	38,000	95,600	1,216,610
110	RECOVERIES TOTAL	\$273,358	\$156,699	\$82,918	\$60,878	-26.6%	100,165	60,878	156,699	300,495	\$ 1,997,632	1,318,938	2,906,240	2,463,899
111	Licensing													
112	Compliance - Total	\$194,682	\$46,540	\$45,965	\$1,393	-97.0%	31,299	1,393	46,540	93,898			\$1,641,433	1,319,311
113	Compliance - Mortgage	\$194,682	\$29,762	\$45,965	\$1,393	-97.0%	25,707	1,393	45,965	77,120	\$1,377,140	\$934,771	1,525,620	1,078,289
114	Compliance - Non-mortgage	\$0	\$16,778	\$0	\$0	0.0%	5,593	0	16,778	16,778			115,813	241,022
115	Complaints - Total	\$69,201	\$108,659	\$18,503	\$56,690	206.4%	61,284	18,503	108,659	183,852	\$620,492	\$384,167	779,544	992,398
116	Complaints - Mortgage	\$42,685	\$74,047	\$17,893	\$43,973	145.8%	45,304	17,893	74,047	135,913	\$402,390	\$174,140	651,325	844,879
117	Complaints - Non-Mortgage	\$26,516	\$34,612	\$610	\$12,717	1984.8%	15,980	610	34,612	47,939	\$218,102	\$210,027	128,220	147,519
118	Enforcement	\$9,475	\$1,500	\$18,450	\$2,795	-84.9%	7,582	1,500	18,450	22,745			485,263	152,190
119	CENTRAL COLLECTION UNIT (CCU)													
120	Submitted (mortgage unit)	\$873	\$0	\$0	\$509,594	100.0%	169,865	0	509,594	509,594			135,861	837,960
121	Collected (mortgage unit)	\$4,075	\$987	\$1,203	\$658	-45.3%	949	658	1,203	2,848			2,689	14,090
122	COMPLAINTS	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
123	All Complaints													
124	Received in Month	254	175	172	217	26.2%	188	172	217	564	2,597	2,598	2,676	2,603
125	Closed in Month	271	251	228	167	-26.8%	215	167	251	646	2,414	2,454	2,642	2,783
126	Open at End of Month	438	362	306	356	16.3%	341	306	362	356	648	578	612	438
127	Average time to close (days)	68	62	69	52	-24.6%	61	52	69	61	44	57	65	83
128														
129	Mortgage Complaints													
130	Received in Month	57	51	52	57	9.6%	53	51	57	160	419	601	639	594
131	Closed in Month	79	54	67	45	-32.8%	55	45	67	166	369	420	572	696
132	Open at End of Month	117	114	99	111	12.1%	108	99	114	111	152	333	219	117
133	Average time to close (days)	86	72	67	59	-11.9%	66	59	72	66	59	77	93	130
134														
135	Collection Agency Complaints	Jun-10	Jul-10	Aug-10	Sep-10		Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
136	Received in Month	44	37	36	57	58.3%	43	36	57	130				563
137	Closed in Month	60	50	61	36	-41.0%	49	36	61	147				619
138	Open at End of Month	120	107	82	103	25.6%	97	82	107	103				120
139	Average time to close (days)	76	80	91	81	-11.0%	84	80	91	84				117
140														
141	Credit Bureau & Reassessment Complaints													
142	Received in Month	62	29	42	33	-21.4%	35	29	42	104				487
143	Closed in Month	36	60	38	40	5.3%	46	38	60	138				481
144	Open at End of Month	115	84	88	81	-8.0%	84	81	88	81				115
145	Average time to close (days)	97	77	70	51	-27.1%	66	51	77	66				86



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146															
147	Financial Services Complaints (check cashers, consumer)														
148	Received in Month	16	13	9	21	133.3%	14	9	21	43					196
149	Closed in Month	19	22	23	14	-39.1%	20	14	23	59					214
150	Open at End of Month	48	39	25	32	28.0%	32	25	39	32					48
151	Average time to close (days)	115	92	98	47	-52.0%	79	47	98	79					104
152															
153	Other (Non-Jurisdiction and insufficient information complaints)														
154	Received in Month	75	45	33	49	48.5%	42	33	49	127					762
155	Closed in Month	77	65	39	32	-17.9%	45	32	65	136					772
156	Open at End of Month	38	18	12	29	141.7%	20	12	29	29					38
157	Average time to close (days)	20	16	17	13	-23.5%	15	13	17	15					22
158	OUTREACH	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010	
159	Depository institution events	27	28	18	20	11.1%	22	18	28	66	1	43	174	295	
160	Community outreach events	15	8	19	22	15.8%	16	8	22	49		27	143	155	
161	Notice of Intent ("Date Entered")	13355	7232	7055	5390	-23.6%	6,559	5,390	7,232	19,677		10,292	121,887	155,217	
162	Notice of Intent (Letters Mailed)	14007	6171	7280	3845	-47.2%	5,765	3,845	7,280	17,296		8,783	118,390	162,655	
163	STAFF INFORMATION	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010	
164	Budgeted Examiner and Investigator positions	58	58	58	58	0.0%	58	58	58	58		62.6	61.0	58	
165	Examiners and Investigators on staff	52	52	51	49	-3.9%	51	49	52	49		57.0	54.0	52	
166	Examiner and Investigator position vacancies	6	6	7	9	28.6%	7	6	9	9		5.6	7.0	6	
167	Examiners and Investigators attended training	8	4	13	4	-69.2%	7	4	13	21		20	56	111	
168	Hours of training	323	184	454	288	-36.6%	309	184	454	926		1,098	2,576	2,834	
169	Mortgage Originator Fund Balance (numbers reflect millions)	0.61	0.60	0.35	0.10	-71.4%	0.35	0.1	0.6	0.1			1.6	0.61	
181	September														

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LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					FISCAL YEAR TO DATE				FISCAL YEAR COMPARISON		
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Employment Standards												
Intake /Wage payment claims/investigations	159	163	130	89	-31.5%	127	89	163	382	1,555	1691	1458
Open cases under investigation (work load)	538	539	542	462	-14.8%	514	462	542		253	511	538
Total cases closed	168	162	127	168	32.3%	152	127	168	457	1,665	1436	1433
Total wages recovered	\$82,466	\$134,031	\$56,877	\$48,685	-14.4%	79,864	48,685	134,031	239,593	\$813,199	\$526,804	\$747,106
Total cases closed <90 days	77	61	67	58	-13.4%	62	58	67	186	1,220	885	731
Employee wages recovered <90 days	\$40,325	\$31,796	\$35,223	\$15,084	-57.2%	27,368	15,084	35,223	82,103	\$691,018	\$286,929	\$358,985
Case determined to have employment law violations	97	105	79	99	25.3%	94	79	105	283		941	920
Cases referred for legal action	50	48	29	61	110.3%	46	29	61	138		491	440
Total hours of inquiry calls		343	211	231	9.5%	262	211	343	785	2,401	2,661	2,384
Employment law inquiries (Call Center)		4120	4156	4061	-2.3%	4,112	4,061	4,156	12,337	39,715	50,412	42,457
% Customer inquires satisfied by ESS (handled internally)		93%	97%	97%	0.5%	95%	93%	97%				96%
# of employees for whom wages were recovered	48	63	50	36	-28.0%	50	36	63	149			547
# of misclass referrals from DLI to UI	41	78	65	45	-30.8%	63	45	78	188			382
Investigators	4.54	3.21	3.48	3.79	8.9%	3.49	3.21	3.79		4.00	3.03	4.54
Prevailing wage												
New Prevailing Wage projects	13	8	3	4	33.3%	5	3	8	15	105	123	89
Closed Prevailing Wage projects	7	4	2	0	-100.0%	2	0	4	6	119	100	105
Total Prevailing Wage projects	137	141	142	146	2.8%	143	141	146		106	127	137
Value of current Prevailing Wage projects	\$2,661,070,869	\$2,480,278,354	\$2,483,015,616	\$2,489,768,244	0.3%	\$2,484,354,071	\$2,480,278,354	\$2,489,768,244		\$1,432,358,947	\$1,901,626,645	\$2,661,070,869
Prevailing Wage investigations	52	49	39	0	-100.0%	29	0	49	88	706	358	375
Employees interviewed	603	631	480	0	-100.0%	370	0	631	1,111	11,311	4,001	3,677
Amount of Prevailing Wage restitution recovered	\$34,482	\$4,791	\$64,618	\$56,482	-12.6%	\$41,964	\$4,791	\$64,618	\$125,891	\$477,392	\$308,945	\$359,510
Number of employees restitution collected for	59	6	117	35	-70.1%	53	6	117	158	464	392	354
Wage determinations issued	22	26	22	29	31.8%	26	22	29	77	249	293	264
Value of Wage determinations issued	\$220,120,773	\$399,793,196	\$185,455,968	\$217,938,581	17.5%	\$267,729,248	\$185,455,968	\$399,793,196	\$803,187,745	\$2,165,916,747	\$1,862,627,775	\$2,033,724,183
Liquidated damages collected	\$20,295	\$12,798	\$13,974	\$18,800	34.5%	\$15,190	\$12,798	\$18,800	\$45,571	\$59,047	\$423,169	\$239,373
Certified payroll records received	3,462	3,326	3,426	3,021	-11.8%	3,258	3,021	3,426	9,773	46,521	45,352	41,119
Investigators	1.80	2.85	2.45	2.40	-2.0%	2.57	2.40	2.85		4.00	4.60	1.80
Living wage												
New Living Wage service contracts	10	16	15	28	86.7%	20	15	28	59	216	267	230
Value of new Living Wage service contracts	\$23,339,096	\$15,684,720	\$14,093,682	\$209,288,279	1385.0%	\$79,688,894	\$14,093,682	\$209,288,279	\$239,066,681	\$933,096,222	\$5,903,872,107	\$531,969,421
Closed Contracts	6	2	2	2	0.0%	2	2	2	6			22
Exempted Contracts	8	6	33	9	-72.7%	16	6	33	48			30
Total Active Contracts (overseen/monitored by LW)	620	614	615	637	3.6%	622	614	637				620
Value of all Active LW Contracts	\$6,712,368,250	\$6,735,100,061	\$6,728,317,396	\$6,935,616,980	3.1%	\$6,799,678,146	\$6,728,317,396	\$6,935,616,980				\$6,712,368,250
Contracts Under Review (open and not exempt)	370	366	366	388	6.0%	373	366	388				370
Compliance Reviews Completed	14	8	35	44	25.7%	29	8	44	87			239
Employees interviewed	5	0	0	15	100%	5	0	15	15	21	67	110
Amount of Living Wage restitution recovered	\$0	\$0	\$39,488	0	-100.0%	\$13,163	\$0	\$39,488	\$39,488	\$324	\$3,537	\$1,884
Number of employees receiving restitution	0	0	172	0	-100.0%	57	0	172	172	2	17	8
Living Wage payroll records entered	80	260	278	15	-94.6%	184	15	278	553		334	836
Investigators	1.25	0.50	1.00	1.00	0.0%	0.83	0.50	1.00		0.00	1.00	1.25

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Safety Inspections - Railroad	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Track inspections		33	24	28	16.7%	28	24	33	85			
Main line & Yard (miles)		100	59	87	47.5%	82	59	100	246			
Short line & Yard (miles)		54	61	58	-4.9%	58	54	61	173			
Private/Excursion/AR (miles)		2.94	3.36	1.9	-43.5%	3	2	3	8			
Total miles		156.94	123.36	146.9	19.1%	142	123	157	427			
Activities		96	51	148	190.2%	98	51	148	295			
Defects		111	203	96	-52.7%	137	96	203	410			
Violations		0	0	0	0.0%	0	0	0	0			
OP inspections	13	10	6	12	100.0%	9	6	12	28	151	180	147
Activities		58	28	66	135.7%	51	28	66	152			
Defects		12	10	6	-40.0%	9	6	12	28			
Violations		2	0	0	0.0%	1	0	2	2			
MP&E inspections		0	0	0	0.0%	0	0	0	0			
Locomotives	2	1	0	0	0.0%	0	0	1	1	424	126	9
Rail cars	0	0	0	0	0.0%	0	0	0	0	5,536	769	0
Activities		0	0	0	0.0%	0	0	0	0			
Defects		0	0	0	0.0%	0	0	0	0			
Violations		0	0	0	0.0%	0	0	0	0			
Total Inspections		43	30	40	33.3%	38	30	43	113			
Total Defects identified	257	112	213	102	-52.1%	142	102	213	427	2,302	1,780	1,199
Total Violations identified	1	2	0	0	0.0%	1	0	2	2	42	38	7
Complaints	0	0	0	0	0.0%	0	0	0	0	37	10	2
Accidents	4	2	2	2	0.0%	2	2	2	6	35	24	20
Fatalities	0	2	1	0	-100.0%	1	0	2	3	2	3	6
Injuries	2	0	0	0	0.0%	0	0	0	0	12	4	6
Property damage	3	0	1	2	100.0%	1	0	2	3	29	17	9
Inspector positions authorized	4	4	4	4	0.0%	4	4	4	12	4	4	4
Inspectors	2	2	2	2	0.0%	2	2	2	6	3	2	2
Safety Inspections - Amusement rides	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Total inspections	473	682	494	549	11.1%	575	494	682	1,725	5,224	5,078	4,256
Certificate inspections	445	664	461	543	17.8%	556	461	664	1,668	4,341	4,154	3,661
Other inspections	28	18	33	6	-81.8%	19	6	33	57	883	923	595
Accidents	0	1	0	0	0.0%	0	0	1	1	7	2	2
Incidents/Complaints	1	4	4	0	-100.0%	3	0	4	8	6	9	13
Fatalities	0	0	0	0	0.0%	0	0	0	0	0	0	0
Positions authorized	7	7	7	7	0.0%	7	7	7	7	7	7	7
Vacant positions	1	0	0	0	0.0%	0	0	0	0	1	1	1
AR inspectors (Inspecting)	2.92	3.31	3.18	3.45	8.5%	3.31	3.18	3.45				
Elevator inspectors (Inspecting AR's)	0.89	0.62	0.76	1.06	39.5%	0.81	0.62	1.06				
AR inspectors (Not-Inspecting)	3.08	3.67	3.81	3.55	-6.8%	3.68	3.55	3.81				
Avg inspections per inspector	162.0	173.5	125.4	121.7	-2.9%	140.2	121.7	173.5				
Avg inspections per inspector per day	7.4	8.3	5.7	6.1	6.8%	6.7	5.7	8.3				

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Safety Inspection - Elevators	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Total Elevators Registered	21,727	21,765	21,780	21,784	0.0%	21,776	21,765	21,784		20,712	21,445	21,727
Elevators registered (Private Sector)	17,519	17,534	17,544	17,547	0.0%	17,542	17,534	17,547				17,519
Elevators registered (State)	4,208	4,231	4,236	4,237	0.0%	4,235	4,231	4,237				4,208
Total Elevators past due	2,099	2,114	2,404	2,831	17.8%	2,450	2,114	2,831				3,452
Total elevators past due (Private Sector)	1,798	1,808	2,147	2,627	22.4%	2,194	1,808	2,627				1,798
>61 days past due (Private Sector)	1,357	1,310	1,498	1,845	23.2%	1,551	1,310	1,845				1,357
Total elevators past due (State)	301	306	257	210	-18.3%	258	210	306				479
>31 days to 1 year past due (State)	273	244	233	182	-21.9%	220	182	244				444
1 to 2 years past due (State)	28	50	23	28	21.7%	34	23	50	69	652		33
> 2 years past due (State)	0	8	1	0	-100.0%	3	0	8	6	1		2
Number of authorized 3rd party Inspectors	81	85	88	91	3.4%	88	85	91				81
Citations Issued	50	152	66	94	42.4%	104	66	152	312			340
Active		471	566	654	15.5%	564	471	654				
Settlements Pending		221	302	360	19.2%	294	221	360				
Inspections Performed Active Units		31	46	62	34.8%	46	31	62	139			
Inspections By State Inspectors		4	1	1	0.0%	2	1	4	6			
Status Change Removed		0	4	4	0.0%	3	0	4	8			
Status Change Inactive / Sealed		5	2	18	800.0%	8	2	18	25			
Status Change Active / Sealed		2	0	0	0.0%	1	0	2	2			
Total inspections	1,731	2,523	2,677	2,523	-5.8%	2,574	2,523	2,677	7,723	15,790	15,901	23,746
Total inspections (Private Sector)	1,253	1,824	1,883	1,824	-3.1%	1,844	1,824	1,883	5,531			12,434
Total inspections (State)	478	699	794	699	-12.0%	731	699	794	2,192			11,312
Accidents/Incidents	0	0	0	1	100%	0	0	1	1	14	2	4
Complaints	7	6	14	7	-50.0%	9	6	14	27	31	33	50
Positions authorized	25	25	25	25	0.0%	25	25	25		26	26	25
Vacant positions	7	6	6	6	0.0%	6	6	6	5	6		8
Elevator inspectors (Inspecting)	9.82	11.76	13.59	11.76	-13.5%	12.37	11.76	13.59				
AR inspectors (Inspecting elevators)	0.00	0.01	0.01	0.01	-5.4%	0.01	0.01	0.01				
Elevator inspectors (Not-Inspecting)	7.29	6.62	4.64	6.62	42.7%	5.96	4.64	6.62				
Avg. performance rating		1.13	1.06	1.21	14.7%	1.13	1.06	1.21				
Boilers and pressure vessels	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Total BPV registered	53,562	53,493	53,447	53,465	0.0%	53,468	53,447	53,493		55,890	54,763	53,562
Total BPV past due	8,286	8,917	7,597	7,479	-1.6%	7,998	7,479	8,917		14,606	9,570	8,286
Notices sent for past due objects @ 40th day					0.0%	#DIV/0!	0	0				
Past due up to 1 year		5,942	4,877	4,777	-2.1%	5,199	4,777	5,942				
1 to 2 years past due	1,558	1,577	1,483	1,502	1.3%	1,521	1,483	1,577		2,642	1,957	1,558
> 2 years past due	1,409	1,398	1,237	625	-49.5%	1,087	625	1,398		4,778	2,891	1,409
Citations issued (Objects)					0.0%	#DIV/0!	0	0	0			
Total inspections	2,491	2,565	2,816	3,388	20.3%	2,923	2,565	3,388	8,769	27,135	29,618	24,425
AAA inspections total	1,795	1,755	2,172	2,541	17.0%	2,156	1,755	2,541	6,468	19,966	21,194	16,150
State inspections total	696	810	644	847	31.5%	767	644	847	2,301	6,741	8,424	8,275
Accidents/Incidents	0	1	0	0	0.0%	0	0	1	1	1	2	1
Complaints	0	0	0	0	0.0%	0	0	0	0	1	0	0
Positions authorized	13	13	13	13	0.0%	13	13	13	13	13	13	13
Vacant positions	3	3	3	3	0.0%	3	3	3			5	3
BPV inspectors (Inspecting)	4.50	4.61	3.41	4.53	32.8%	4.18	3.41	4.61				
BPV inspectors (Not-Inspecting)	5.50	5.39	6.59	5.47	-17.0%	5.82	5.39	6.59				
Fiscal year benchmark	165	165	165	165	0.0%	165	165	165				
Avg inspections per Inspector	155	176	189	187	-1.0%	183.8	175.7	188.8				
*Number of electronic reports submitted					0.0%	#DIV/0!	0	0				
*Number of electronic reports processed					0.0%	#DIV/0!	0	0				
*Number of electronic reports rejected					0.0%	#DIV/0!	0	0				

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Objects By Company	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
ACE American Insurance												
Inspections conducted		20	106	5	-95.3%	44	5	106	131			
Registered units	973	976	976	976	0.0%	976	976	976	2,928			973
Past due units	1	1	1	1	0.0%	1	1	1	3	54	0	1
ARISE Incorporated												
Inspections conducted		258	616	269	-56.3%	381	258	616	1,143			
Registered units	4,907	4,905	4,754	4,848	2.0%	4,836	4,754	4,905	14,507			4,907
Past due units	244	363	56	133	137.5%	184	56	363	552	482	173	244
Chubb												
Inspections conducted		61	170	248	45.9%	160	61	248	479			
Registered units	2,916	2,911	2,903	2,920	0.6%	2,911	2,903	2,920	8,734			2,916
Past due units	145	260	105	63	-40.0%	143	63	260	428	303	220	145
Cincinnati Insurance												
Inspections conducted		4	26	15	-42.3%	15	4	26	45			
Registered units	173	171	193	204	5.7%	189	171	204	568			173
Past due units	51	51	54	48	-11.1%	51	48	54	153	46	24	51
CNA Insurance Company												
Inspections conducted		99	64	98	53.1%	87	64	99	261			
Registered units	1,351	1,319	1,351	1,315	-2.7%	1,328	1,315	1,351	3,985			1,351
Past due units	158	210	190	126	-33.7%	175	126	210	526	267	94	158
FM Global												
Inspections conducted		378	371	525	41.5%	425	371	525	1,274			
Registered units	7,036	7,068	7,020	7,341	4.6%	7,143	7,020	7,341	21,429			7,036
Past due units	9	11	14	17	21.4%	14	11	17	42	34	26	9
Hartford Steam Boiler												
Inspections conducted		610	324	480	48.1%	471	324	610	1,414			
Registered units	11,528	11,110	12,072	12,137	0.5%	11,773	11,110	12,137	35,319			11,528
Past due units	2,236	2,154	2,398	2,468	2.9%	2,340	2,154	2,468	7,020	4,670	1,539	2,236
Hartford Steam Boiler-CT												
Inspections conducted		0	0	0	0.0%	0	0	0	0			
Registered units	199	199	199	199	0.0%	199	199	199	597			199
Past due units	176	176	176	167	-5.1%	173	167	176	519	109	29	176
Liberty Mutual Insurance Co												
Inspections conducted		0	0	123	100%	41	0	123	123			
Registered units	205	231	450	486	8.0%	389	231	486	1,167			205
Past due units	45	58	47	48	2.1%	51	47	58	153			45
OneCIS Insurance Co												
Inspections conducted				44	100%	44	44	44	44			
Registered units				9	100%	9	9	9	9			
Past due units				1	100%	1	1	1	1			
National Union Fire Insurance												
Inspections conducted		0	0	0	0.0%	0	0	0	0			
Registered units	20	20	20	20	0.0%	20	20	20	60			20
Past due units	0	0	0	0	0.0%	0	0	0	0	1	0	0
Sasol North America Inc.												
Inspections conducted		0	2	0	-100.0%	1	0	2	2			
Registered units	155	155	155	183	18.1%	164	155	183	493			155
Past due units	54	54	54	2	-96.3%	37	2	54	110	4	5	54
Seneca Insurance												
Inspections conducted		0	12	0	-100.0%	4	0	12	12			
Registered units	279	279	279	279	0.0%	279	279	279	837			279
Past due units	153	198	185	185	0.0%	189	185	198	568	67	79	153
Travelers												
Inspections conducted		68	202	457	126.2%	242	68	457	727			
Registered units	3,480	3,856	3,543	3,680	3.9%	3,693	3,543	3,856	11,079			3,480
Past due units	1,111	1,370	817	649	-20.6%	945	649	1,370	2,836	1,166	658	1,111
Zurich American Insurance												
Inspections conducted		264	253	288	13.8%	268	253	288	805			
Registered units	6,534	6,548	6,655	6,527	-1.9%	6,577	6,527	6,655	19,730			6,534
Past due units	78	87	34	23	-32.4%	48	23	87	144	258	386	78

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MOSH	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Voluntary compliance sites	1	1	0	0	0.0%	0	0	1	1	16	18	7
Inspections	114	195	204	127	-37.7%	175	127	204	526	1,346	1,598	1,210
Inspector positions authorized	56	57	57	56	-1.8%	57	56	57	170	59	57	56
Inspectors (current)	50	51	51	50	-2.0%	51	50	51	152	58	53	50
Violations	708	442	501	445	-11.2%	463	442	501	1,388	7,029	7,319	5,926
Hazards abated	350	396	339	259	-23.6%	331	259	396	994	5,325	5,954	4,210
Employees removed from exposure	2,793	2,041	2,151	814	-62.2%	1,669	814	2,151	5,006	79,617	49,238	38,878
Training classes	7	4	7	9	28.6%	7	4	9	20	84	96	95
Training participants	164	66	162	201	24.1%	143	66	201	429	2,101	2,556	2,222
Other Persons Affected	68	766	821	96	-88.3%	561	96	821	1,683	19,041	5,563	3,136
Complaints w/ serious hazards inspected	5	16	16	12	-25.0%	15	12	16	44	60	104	83
Accidents investigated	7	9	10	12	20.0%	10	9	12	31	135	121	93
Fatalities investigated	1	3	2	4	100.0%	3	2	4	9	22	27	18
Fatalities investigated <1 day of notification	1	3	2	4	100.0%	3	2	4	9	21	26	18
% investigated <1 day	100%	100%	100%	100%	0.0%	1	1	1		97.20%	100%	
Discrimination complaints	1	7	0	1	100%	3	0	7	8	25	16	22
Consultation initial safety	6	16	12	6	-50.0%	11	6	16	34	155	160	121
Consultation initial health	4	6	7	2	-71.4%	5	2	7	15	103	107	79
Consultation follow up	4	8	5	5	0.0%	6	5	8	18	27	23	35
Consultation training	0	0	0	0	0.0%	0	0	0	0	9	11	1
Apprenticeship and training	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Active programs registered	164	161	159	156	-1.9%	159	156	161			185	164
Inactive programs registered	324	317	319	316	-0.9%	317	316	319			304	324
Total programs Registered	488	478	478	472	-1.3%	476	472	478		501	489	488
New Construction Programs Registered		1	0	0	0.0%	0	0	1	1			
New Non-Construction Programs Registered		0	0	0	0.0%	0	0	0	0			
Programs Reactivated		0	0	0	0.0%	0	0	0	0			
Programs Cancelled		11	0	6	100%	6	0	11	17			
Program Review Visits		1	8	8	0.0%	6	1	8	17			
Program review benchmark	9	7	7	7	0.0%	7	7	7	84		9	9
Program Reviews Completed	1	2	3	2	-33.3%	2	2	3	7	40	41	50
Positive Program Reviews		2	2	1	-50.0%	2	1	2	5			
Technical assistance/service contacts	124	83	129	103	-20.2%	105	83	129	315	151	674	1,044
Marketing and development	9	8	5	17	240.0%	10	5	17	30	125	162	109
Apprentice registration occurrences	543	722	425	476	12.0%	541	425	722	1,623		1,535	5,200
Total apprentices registered	9,209	8,976	9,113	9,099	-0.2%	9,063	8,976	9,113		9,661	9,487	9,209
Total # minority apprentices	3,474	3,298	3,340	3,329	-0.3%	3,322	3,298	3,340		3,786	3,623	3,474
Total # women apprentices	430	411	421	418	-0.7%	417	411	421		495	446	430
New Apprentices Registered		242	272	225	-17.3%	246	225	272	739			
Total apprentice graduates	195	185	34	64	88.2%	94	34	185	283	1,050	1,045	1,143
Minority apprentice graduates	50	62	10	20	100.0%	31	10	62	92	310	321	368
Women apprentice graduates	3	6	2	0	-100.0%	3	0	6	8	27	34	27
Total Apprentices Cancelled		290	101	175	73.3%	189	101	290	566			
Field representatives	2	2	2	2	0.0%	2	2	2		4	4	2
Participating employers registered	3,165	3,157	3,164	3,167	0.1%	3,163	3,157	3,167		3,118	3,135	3,165
Navigator outreach related events	10	11	12	10	-16.7%	11	10	12	33			68
Navigator total number of contacts	413	160	267	260	-2.6%	229	160	267	687			3,059



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	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
LICENSE TOTALS												
Architects	6,241	6,254	6,268	6,278	0.2%	6,267	6,254	6,278		5,899	6,102	6,241
Athletic	760	735	727	805	10.7%	756	727	805				760
Barbers	6,364	6,366	6,380	6,398	0.3%	6,381	6,366	6,398		6,270	6,267	6,364
Bay Pilots	72	71	72	72	0.0%	72	71	72		60	65	72
Cemetery Oversight	1,328	1,348	1,357	1,362	0.4%	1,356	1,348	1,362		1082	1,340	1,328
Certified Interior Design	310	312	315	319	1.3%	315	312	319		314	315	310
Certified Public Accountants	19,922	19,930	19,959	19,959	0.0%	19,949	19,930	19,959		19,826	19,736	19,922
Cosmetologists	47,145	47,085	47,120	47,032	-0.2%	47,079	47,032	47,120		47,774	47,977	47,145
Stationary Engineers	6,160	6,167	6,183	6,186	0.0%	6,179	6,167	6,186		6,386	6,399	6,160
Foresters	200	200	200	178	-11.0%	193	178	200		185	192	200
Home Improvement	27,521	27,574	27,619	27,586	-0.1%	27,593	27,574	27,619		26,694	27,233	27,521
HVACR Contractors	17,861	17,844	17,991	18,072	0.5%	17,969	17,844	18,072		16,850	17,296	17,861
Landscape Architects	1,006	1,002	1,006	1,003	-0.3%	1,004	1,002	1,006		938	990	1,006
Land Surveyors	1,019	1,016	1,016	1,016	0.0%	1,016	1,016	1,016		985	997	1,019
Master Electricians	5,090	5,087	5,098	5,113	0.3%	5,099	5,087	5,113		4,790	4,957	5,090
Plumbers	13,430	13,381	13,307	13,302	0.0%	13,330	13,302	13,381		13,749	13,723	13,430
Precious Metal Dealers & Pawnbrokers	550	559	573	578	0.9%	570	559	578		297	412	550
Professional Engineers	20,744	20,866	20,948	20,983	0.2%	20,932	20,866	20,983		18,686	19,492	20,744
Real Estate	44,404	44,150	43,892	43,676	-0.5%	43,906	43,676	44,150		54,201	48,920	44,404
Real Estate Appraisers and Home Inspectors	4,349	4,318	4,229	4,126	-2.4%	4,224	4,126	4,318		5,836	5,144	4,349
Sports Agents	28	28	28	28	0.0%	28	28	28				28
NEW LICENSES												
Architects	19	39	36	31	-13.9%	35	31	39	106	311	385	365
Athletic	43	2	24	72	200.0%	33	2	72	98			201
Barbers	50	49	58	59	1.7%	55	49	59	166	542	550	609
Bay Pilots	13	4	0	0	0.0%	1	0	4	4	7	12	33
Cemetery Oversight	27	26	29	22	-24.1%	26	22	29	77	319	512	320
Certified Interior Design	2	0	3	4	33.3%	2	0	4	7	35	24	24
Certified Public Accountants	66	29	45	66	46.7%	47	29	66	140	854	589	629
Cosmetologists	342	343	358	260	-27.4%	320	260	358	961	4,470	3,855	3,429
Stationary Engineers	16	27	23	14	-39.1%	21	14	27	64	1,177	214	201
Foresters	0	0	0	0	0.0%	0	0	0	0	6	9	8
Home Improvement	271	218	274	209	-23.7%	234	209	274	701	3,176	2,992	2,562
HVACR Contractors	249	246	303	319	5.3%	289	246	319	868	2,692	2,612	3,027
Landscape Architects	2	3	4	10	150.0%	6	3	10	17	64	57	54
Land Surveyors	6	3	2	4	100.0%	3	2	4	9	62	30	65
Master Electricians	24	21	32	22	-31.3%	25	21	32	75	386	307	289
Plumbers	106	99	131	119	-9.2%	116	99	131	349	2,059	1,681	1,626
Precious Metal Dealers & Pawnbrokers	17	13	22	9	-59.1%	15	9	22	44	80	123	199
Professional Engineers	287	143	101	75	-25.7%	106	75	143	319	1,387	1,241	1,688
Real Estate	396	366	344	330	-4.1%	347	330	366	1,040	9,337	6,629	4,356
Real Estate Appraisers and Home Inspectors	23	18	8	19	137.5%	15	8	19	45	1,088	370	233
Sports Agents	0	0	0	0	0.0%	0	0	0	0			



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LICENSE RENEWALS - RATE												
Architects	77%	78%	72%	78%	8.3%	76%	72%	78%				
Barbers	64%	66%	67%	67%	0.0%	67%	66%	67%				
Bay Pilots	0%	33%	0%	0%	0.0%	11%	0%	33%				
Certified Interior Design	73%	100%	63%	53%	-15.9%	72%	53%	100%				
Certified Public Accountants	83%	88%	86%	82%	-4.7%	85%	82%	88%				
Cosmetologists	65%	65%	65%	69%	6.2%	66%	65%	69%				
Stationary Engineers	79%	73%	77%	81%	5.2%	77%	73%	81%				
Foresters	0%	100%	100%	90%	-10.0%	97%	90%	100%				
Home Improvement	61%	65%	62%	65%	4.8%	64%	62%	65%				
HVACR Contractors	46%	46%	41%	42%	2.4%	43%	41%	46%				
Landscape Architects	87%	83%	72%	51%	-29.2%	69%	51%	83%				
Land Surveyors	85%	83%	90%	84%	-6.7%	86%	83%	90%				
Master Electricians	75%	78%	75%	80%	6.7%	78%	75%	80%				
Plumbers	55%	52%	48%	51%	6.3%	50%	48%	52%				
Precious Metal Dealers & Pawnbrokers	32%	32%	29%	26%	-10.3%	29%	26%	32%				
Professional Engineers	74%	83%	81%	79%	-2.5%	81%	79%	83%				
Real Estate	61%	62%	62%	62%	0.0%	62%	62%	62%				
Real Estate Appraisers and Home Inspectors	38%	38%	31%	37%	19.4%	35%	31%	38%				
Cemetery Oversight	39%	21%	5%	16%	220.0%	14%	5%	21%				
LICENSE RENEWALS-RAW DATA												
Architects	279	248	260	274	5.4%	261	248	274	782	2,700	2,188	2,889
Barbers	248	268	268	276	3.0%	271	268	276	812	2,513	2,335	2,564
Bay Pilots	2	0	0	0	0.0%	0	0	0	0	54	50	50
Certified Interior Design	8	7	4	11	175.0%	7	4	11	22	143	100	148
Certified Public Accountants	777	681	772	779	0.9%	744	681	779	2,232	9,214	7,231	9,667
Cosmetologists	1,776	1,731	2,038	1,940	-4.8%	1,903	1,731	2,038	5,709	21,032	16,519	21,732
Stationary Engineers	200	210	232	235	1.3%	226	210	235	677	2,313	2,008	3,357
Foresters	2	2	66	47	-28.8%	38	2	66	115	24	147	36
Home Improvement	1,187	969	1,163	1,002	-13.8%	1,045	969	1,163	3,134	10,527	10,370	11,556
HVACR Contractors	584	515	696	598	-14.1%	603	515	696	1,809	6,916	4,931	7,426
Landscape Architects	48	31	49	47	-4.1%	42	31	49	127	424	368	477
Land Surveyors	85	45	53	42	-20.8%	47	42	53	140	476	318	486
Master Electricians	247	218	234	234	0.0%	229	218	234	686	2,609	2,131	2,488
Plumbers	488	481	488	474	-2.9%	481	474	488	1,443	5,337	4,376	5,598
Precious Metal Dealers & Pawnbrokers	17	11	10	12	20.0%	11	10	12	33	120	93	187
Professional Engineers	896	650	674	565	-16.2%	630	565	674	1,889	7,248	5,821	7,872
Real Estate	2,191	2,147	2,096	1,925	-8.2%	2,056	1,925	2,147	6,168	30,468	24,147	27,764
Real Estate Appraisers and Home Inspectors	103	91	98	92	-6.1%	94	91	98	281	767	629	1,601
Cemetery Oversight	31	33	18	12	-33.3%	21	12	33	63	255	208	285
HOME IMPROVEMENT												
New Complaints and Claims												
Claims Received	32	18	32	18	-43.8%	23	18	32	68			325
Complaints Received	158	141	151	135	-10.6%	142	135	151	427	2,039	1,839	1,601
Licensed	84	90	95	74	-22.1%	86	74	95	259	1,183	1,046	963
Unlicensed	74	51	56	61	8.9%	56	51	61	168	856	793	638



StateStat
Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Open Complaints/Claims												
Intake/Pre Investigation	52	39	36	48	33.3%	41	36	48				
Mediation	12	20	22	28	27.3%	23	20	28				
Pending Show Cause Hearings	12	29	19	5	-73.7%	18	5	29				
No. Show Cause Hearings Held	0	0	2	0	-100.0%	1	0	2	2			2
Under Investigation	562	451	435	479	10.1%	455	435	479				
Post Investigation Claims Review	67	43	57	68	19.3%	56	43	68				
Waiting To Be Sent to OAH	187	259	235	199	-15.3%	231	199	259				
Pending Hearing/Decision At OAH	79	74	87	75	-13.8%	79	74	87				
Post OAH	289	156	167	119	-28.7%	147	119	167				
Total Post Investigation	622	532	546	461	-15.6%	513	461	546				
Total Open Complaints	1,264	1,122	1,102	1,078	-2.2%	1,101	1,078	1,122				
Total Open Claims	746	681	691	659	-4.6%	677	659	691				
Average Caseload	82	64	62	80	29.0%	69	62	80				
Number Investigators	7	7	7	6	-14.3%	7	6	7				
Closed Investigations												
Investigations completed	300	137	163	109	-33.1%	136	109	163	409	3,525	2,606	2,141
ADR	158	88	68	62	-8.8%	73	62	88	218			878
Disciplinary Actions	5	12	10	6	-40.0%	9	6	12	28			70
Investigation time to resolution in Days	247	169	191	100	-47.6%	153	100	191				
Criminal Court Activity												
Complaints Referred for Prosecution	21	29	36	31	-13.9%	32	29	36	96			368
Prosecutions	69	78	72	88	22.2%	79	72	88	238			961
No. of contractors found guilty	18	17	18	25	38.9%	20	17	25	60			246
No. of contractors ordered pay restitut.	18	18	20	24	20.0%	21	18	24	62			294
Monetary Amounts												
Monetary Settlement by Investigators	\$40,518	\$16,446	\$16,451	\$16,268	-1.1%	\$16,388	\$16,268	\$16,451	\$49,165			\$328,818
Court-Ordered Restitution	\$48,657	\$48,077	\$197,860	\$113,673	-42.5%	\$119,870	\$48,077	\$197,860	\$359,610			\$2,348,794
Total Monetary Amount	\$89,175	\$64,523	\$214,311	\$129,941	-39.4%	\$136,258	\$64,523	\$214,311	\$408,775			\$2,677,612
Guaranty Fund												
Guaranty Fund Awards	\$336,556	\$220,117	\$186,079	\$130,809	-29.7%	\$179,002	\$130,809	\$220,117	\$537,005			#####
Guaranty Fund Reimbursements (CCU)	\$1,200	\$2,050	\$0	\$2,884	0.0%	\$1,645	\$0	\$2,884	\$4,934			\$105,016
Guaranty Fund Reimbursements (MHIC)		\$34,270	\$32,837	\$12,168	-62.9%	\$26,425	\$12,168	\$34,270	\$79,275			
Guarantee Fund Balance	\$620,356	\$527,019	\$491,751	\$466,426	-5.1%	\$495,065	\$466,426	\$527,019				
Licensing Activity												
Current Licenses Total	27,521	27,568	27,633	27,596	-0.1%	27,599	27,568	27,633				
Contractor/Salesperson	15,964	15,969	15,966	15,929	-0.2%	15,955	15,929	15,969				
Sub-Contractor	664	655	647	639	-1.2%	647	639	655				
Salesperson	2,207	2,211	2,227	2,227	0.0%	2,222	2,211	2,227				
Contractors/Salesperson (Corp/Part)	7,780	7,821	7,875	7,876	0.0%	7,857	7,821	7,876				
New Applications Received	108	84	119	67	-43.7%	90	67	119	270			1,035



Department of Labor, Licensing and Regulation
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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Examination Results												
# of Exams Taken	289	238	238	219	-8.0%	232	219	238	695			3,004
# of Exams Passed	176	146	148	142	-4.1%	145	142	148	436			1,966
Pass Rate (%)	61	61	62	65	4.8%	63	61	65	188			
REAL ESTATE												
Complaints	48	47	44	34	-22.7%	42	34	47	125	901	587	532
Investigations Completed	25	14	11	12	9.1%	12	11	14	37	200	155	153
Investigation time to resolution in Days	173	170	166	151	-9.0%	162	151	170				
ADR	4	2	5	3	-40.0%	3	2	5	10	62	77	46
Disciplinary Actions		5	7	5	-28.6%	6	5	7	17			
District court	0	0	0	0	0.0%	0	0	0	0	0	0	0
Investigators	5	5	5	5	0.0%	5	5	5	5			
Avg. caseload	16	13	12	13	8.3%	13	12	13				
Awaiting Administrative Review	0	0	0	0	0.0%	0	0	0				
Awaiting Assignment to Investigator	0	9	18	14	-22.2%	14	9	18				
Under Investigation	78	66	63	67	6.3%	65	63	67				
Awaiting Panel Review	24	25	21	19	-9.5%	22	19	25				
Total Open (Under REC Control)	152	144	140	144	2.9%	143	140	144				
Total Closed During Month	65	56	72	45	-37.5%	58	45	72	173			598
Post Panel	197	193	186	168	-9.7%	182	168	193				
Fines Collected		\$2,167	\$9,206	\$13,640	48.2%	\$8,338	\$2,167	\$13,640	\$25,013			
Precious Metals / Pawn												
Complaints Rec'd	8	5	7	3	-57.1%	5	3	7	15			100
Complaints Closed	10	11	8	16	100.0%	12	8	16	35			89
Settlement/Penalty Ltrs. Tendered	8	7	7	1	-85.7%	5	1	7	15			61
Settlement/Penalty Ltrs. Accepted	8	9	9	14	55.6%	11	9	14	32			41
Fines Collected	\$6,175	\$3,925	\$12,350	\$8,550	-30.8%	\$8,275	\$3,925	\$12,350	\$24,825			\$43,375
Disciplinary Actions	7	7	7	5	-28.6%	6	5	7	19			37
Precharge Review	6	11	12	1	-91.7%	8	1	12				
Hearing Process	12	6	6	7	16.7%	6	6	7				
Net Complaints Open	36	34	33	20	-39.4%	29	20	34				



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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
DISCIPLINARY ACTIONS												
DESIGN BOARDS												
Complaints Rec'd		3	3	1	-66.7%	2	1	3	7			
Complaints Closed		1	3	3	0.0%	2	1	3	7			
Net Open Complaints		39	39	37	-5.1%	38	37	39				
Investigations Completed		1	4	1	-75.0%	2	1	4	6			
Avg Time to Complete Investigations		23	7	19	171.4%	16	7	23	49			
Disciplinary Actions		0	1	1	0.0%	1	0	1	2			
Fines Collected		\$400	\$1,932	\$0	-100.0%	777	\$0	\$1,932	\$2,332			
BARBERS/COSMETOLOGISTS												
Complaints Rec'd		29	33	29	-12.1%	30	29	33	91			
Complaints Closed		45	58	16	-72.4%	40	16	58	119			
Net Open Complaints			343	364	6.1%		343	364				
Inspections Completed			22	15	-31.8%		15	22				
Avg Time to Complete Inspections												
Disciplinary Actions		9	22	12	-45.5%	14	9	22	43			
Fines Collected		\$1,200	\$7,650	\$0	-100.0%	2,950	\$0	\$7,650	\$8,850			
MECHANICAL BOARDS												
Complaints Rec'd		12	16	9	-43.8%	12	9	16	37			
Complaints Closed		12	2	5	150.0%	6	2	12	19			
Net Open Complaints			355	359	1.1%		355	359				
Investigations Completed		1	0	8	0.0%	3	0	8	9			
Avg Time to Complete Investigations		36	0	100	0.0%	45	0	100	136			
Disciplinary Actions		0	0	0	0.0%	0	0	0	0			
Fines Collected		\$0	\$0	\$0	0.0%	0	\$0	\$0	\$0			
PUBLIC ACCOUNTANCY												
Complaints Rec'd		5	7	17	142.9%	10	5	17	29			
Complaints Closed		0	18	2	-88.9%	7	0	18	20			
Net Open Complaints		45	28	46	64.3%	40	28	46				
Investigations Completed		3	3	3	0.0%	3	3	3	9			
Avg Time to Complete Investigations		23	35	15	-57.1%	24	15	35	73			
Disciplinary Actions		0	0	0	0.0%	0	0	0	0			
Fines Collected		\$1,000	\$290	\$500	72.4%	\$597	\$290	\$1,000	\$1,790			
APPRAISERS HOME INSPECTORS												
Complaints Rec'd		10	7	6	-14.3%	8	6	10	23			
Complaints Closed		2	11	2	-81.8%	5	2	11	15			
Net Open Complaints		79	72	76	5.6%	76	72	79				
Investigations Completed		1	2	0	-100.0%	1	0	2	3			
Avg Time to Complete Investigations		29	62	0	-100.0%	30	0	62	91			
Disciplinary Actions		3	2	0	-100.0%	2	0	3	5			
Fines Collected		\$7,000	\$5,000	\$500	-90.0%	\$4,167	\$500	\$7,000	\$12,500			
INVESTIGATIONS (non MHIC or REC)	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Complaints	68									659	664	765
Investigations Completed	11	7	11	12	9.1%	10	7	12	30	65	44	109
Investigation time to resolution	31	23	28	72	157.1%	41	23	72				
ADR	0	0	0	1	0.0%	0	0	1	1	0	0	3
District court	0	2	0	0	0.0%	1	0	2	2	1	0	4
Investigators	1	1	1	1	0.0%	1	1	1	3	8	0	11
Avg. caseload	28	23	26	22	-15.4%	24	22	26		13	0	



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Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
CALL CENTERS												
Call volume		11,246	11,637	10,695	-8.1%	11,193	10,695	11,637	33,578	78,632	116,059	109,197
Avg length of call in min		1.58	1.52	1.54	1.3%	2	2	2		1.56	1.68	
Resolution of problem on call										N/A	N/A	
Transfer to other entity										N/A	N/A	
Customer service agents		2.45	2.53	2.24	-11.5%	2.41	2.24	2.53		2.83	2.88	
(NEW)	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Architects	0	12	14	17	21.4%	14	12	17				
Certified Interior Design	1	0	4	11	175.0%	5	0	11				
Certified Public Accountants	23	19	26	25	-3.8%	23	19	26				
Landscape Architects	7	0	32	39	21.9%	24	0	39				
Land Surveyors	0	34	0	13	0.0%	16	0	34				
Professional Engineers	11	8	10	9	-10.0%	9	8	10				
Real Estate	1	1	1	1	0.0%	1	1	1				
Barbers/Cosmetologists	13	13	12	12	0.0%	12	12	13				
Real Estate Appraisers	14	14	14	20	42.9%	16	14	20				
MFR Complaint Measures (NEW)	FY2008	FY 2009	FY 2010		Total	Average	10 Estimate	Over/Under				
% of complaints closed < 180 days	54.8%	58.4%	54.0%			55.7%	60.0%	-10.0%				
average completion time	237	252	359			283	240	49.6%				
mediation/settlement	15.0%	10.8%	39.5%			21.8%	13.5%	192.6%				
cases from HIC activities	\$1,440,000	\$2,100,000	\$2,670,000		\$6,210,000	\$2,070,000	\$2,300,000	16.1%				
MFR General Measures	FY2008	FY 2009	FY 2010		Total	Average	10 Estimate	Over/Under				
Customer service rating, on a scale of 1 to 10	4.90	5.4	5.3			5.2	5.6	-5.4%				
% renewals via Internet/telecommunications	86%	88%	89%			88%	89%	0.0%				



StateStat

Department of Labor, Licensing and Regulation Unemployment Insurance Appeals

LOWER APPEALS	REPORTING PERIODS						Fiscal Year 2011 To Date					FY COMPARISON	
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Total No. U.I Appeals Filed	3,819	4154	4601	4550	-1.1%	4,281	3,819	4,601	17,124		28,228	41,997	52,020
Disposition - in favor of appellant	1,278	1288	1109	1255	13.2%	1,233	1,109	1,288	4,930		10,330	12,399	18,327
Disposition - not in favor of appellant	3,249	2854	2934	3069	4.6%	3,027	2,854	3,249	12,106		17,410	24,305	37,293
Total No. U.I. Decisions	4,527	4142	4043	4311	6.6%	4,256	4,043	4,527	17,023		27,740	35,350	56,096
No. U.I. Hearing Examiners	43	43	43	43	0.0%	43	43	43			27	39	43
% of cases out in 30 days	31%	37%	36%	32%	-11.1%	34%	31%	37%		**60%	67%	21%	13%
% of cases out in 45 days	67%	70%	79%	80%	1.3%	74%	67%	80%		**85%	91%	43%	32%
Case age (avg) in days	31	27	23	28	21.7%	27	23	31		30	20	30	41
No. Pending Appeals	5,009	5252	5538	5712	3.1%	5,378	5,009	5,712					
Federal Quality Review**		92%				85%***					95%	96%	

** Per USDOL Guidelines, % scoring 85 or better

***U.S.D.O.L. standard is 80% scoring 85 or better



StateStat

Volume 4 Number 4
Reporting Period: October, 2010

Department of Labor, Licensing and Regulation Unemployment Insurance Higher Appeals

HIGHER APPEALS	REPORTING PERIODS					% Change	Fiscal Year To Date					FY COMPARISON		
	July-10	Aug-10	Sept-10	Oct-10	Avg		Min	Max	Total	Target	FY08	FY09	FY10	
U.I. Appeals Recieved	828	764	571	675	-7.7%	710	571	828	2,838		3,717	4,655	7,580	
Claimant Appeals	706	667	494	586	-5.5%	613	494	706	2,453			***2748	6324	
Employer Appeals	116	92	74	86	-20.7%	92	74	116	368			***513	1225	
Agency Appeals	6	0	1	0	-100.0%	2	0	6	7			***9	5	
Other	0	5	2	3	100%	3	0	5	10				24	
Decisions Mailed	600	632	563	652	5.3%	612	563	652	2,447		3,576	4,294	6477	
Disposition - Affirmed	262	315	308	284	20.2%	292	262	315	1,169		1,772	2,330	2801	
Disposition -Affirmed w/comment	235	220	169	257	-6.4%	220	169	257	881		542	1,705	2740	
Disposition - Reversed	21	16	9	17	-23.8%	16	9	21	63		62	170	238	
Disposition - Remanded	68	70	67	77	2.9%	71	67	77	282		292	343	553	
Disposition - Modified	2	0	1	4	-100.0%	2	0	4	7		19	39	28	
Disposition-Other	8	3	9	6	-62.5%	7	3	9	26				87	
Disposition - Unnecessary	4	8	0	7	100.0%	5	0	8	19		9	23	29	
Pending UI Appeals	1953	2085	2093	2116	6.8%	2,098	1,953	2,116						
E.A. Appeals Received	18	24	7	19	33.3%	17	7	24	68				338	
E.A. Decisions Mailed	11	8	16	8	-27.3%	11	8	16	43				163	
E.A. Dismissals Mailed	3	0	0	4	-100.0%	2	0	4	7				30	
E.A. Withdrawals	6	7	6	4	16.7%	6	4	7	23					
Pending E.A. Appeals	229	238	223	226	3.9%	232	228	243						
% of cases out in 45 days	35%	38%	22%	19%	8.6%	29%	19%	38%		50%*	86%	73%	53%	
% of cases out in 75 days	74%	75%	59%	60%	1.4%	67%	59%	75%		80%*	96%	92%	84%	
Case age (avg)	57	58	74	84	1.8%	68	38	84		40**			47	

*USDOL Time Lapse Standards

**New Case Aging Standards - The proposed Acceptable Level of Performance for the average age of appeals for Higher Authority Appeals is 40 days.

***This total reflects numbers from Nov, 2008 through June, 2008.

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StateStat
Department of Labor, Licensing and Regulation
Racing Commission

RACING COMMISSION						Fiscal Year to Date				FISCAL YEAR COMPARISON		
	RACES	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09
Live racedays - thoroughbred	0	0	13	15	15.4%	9	0	15	28	169	160	146
Live Race Days-harness	0	0	4	0	-100.0%	0	0	0	0	81	40	42
Wagering - thoroughbred	\$16,682,832	\$18,400,701	19,200,695	17,207,003	-10.4%	\$18,269,466	\$17,207,003	\$19,200,695	\$54,808,399	\$314,234,024	\$248,766,485	223,211,738
Wagering - harness	\$1,488,723	\$1,785,764	1,536,962	1,180,318	-23.2%	\$1,501,015	\$1,180,318	\$1,785,764	\$4,503,044	\$94,057,104	\$87,342,172	44,547,600
Wagering - total	\$18,171,555	\$20,186,465	\$20,737,657	\$18,387,321	-11.3%	\$19,770,481	\$18,387,321	\$20,737,657	\$59,311,443	\$408,291,128	\$336,108,657	267,759,338
TESTING AND SUPERVISION	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Equine - Blood/gas tests	0	0	0	0	0.0%	0	0	0	0	274	90	62
Equine - Blood/gas overages	0	0	0	0	0.0%	0	0	0	0	0	0	-
Equine - specimen testing	0	0	446	532	19.3%	326	0	532	978	9,981	6,246	5,941
Equine - violations	0	0	2	4	100.0%	2	0	4	6	22	36	42
Human testing	0	0	0	0	0.0%	0	0	0	0	52	12	34
Confirmations (+/-)	0	0	0	0	0.0%	0	0	0	0	32	19	-
Rulings issued - thoroughbred	0	0	12	25	108.3%	12	0	25	37	226	197	121
Rulings issued - harness	0	0	0	0	0.0%	0	0	0	0	46	42	31
Rulings issued - total	0	0	12	25	108.3%	12	0	25	37	235	239	152
THOROUGHBRED LICENSING	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Original Owner	16	0	49	58	18.4%	36	0	58	107	459	390	489
Renewal Owner	22	5	65	57	-12.3%	42	5	65	127	1,805	1,587	1,512
Owners licenses total	38	0	114	115	0.9%	76	0	115	229	2,264	1,977	2,001
Original Trainer	5	0	13	6	-53.8%	6	0	13	19	49	60	55
Renewal Trainer	6	0	20	14	-30.0%	11	0	20	34	195	184	212
Assistant Trainer	0	0	11	5	-54.5%	5	0	11	16	114	110	111
Owner/Trainer	4	0	14	10	-28.6%	8	0	14	24	333	324	336
Jockey	21	0	18	21	16.7%	13	0	21	39	239	250	252
Jockey Agent	0	0	0	0	0.0%	0	0	0	0	26	34	26
Veterinarian	0	1	7	2	-71.4%	3	1	7	10	29	26	26
Farrier	0	0	9	5	-44.4%	5	0	9	14	36	38	32
Stable Employee & Ex. Rider	0	1	309	117	-62.1%	142	1	309	427	1,083	1,145	782
Mutual Employee	288	0	81	12	-85.2%	31	0	81	93	471	505	507
Vendor	0	0	14	10	-28.6%	8	0	14	24	155	154	128
Exercise Rider	0	0	57	24	-57.9%	27	0	57	81	263	260	217
Track Employee	0	0	60	22	-63.3%	27	0	60	82	313	314	306
Total Licenses	400	7	841	363	-56.8%	404	7	841	1,211	5,570	5,381	6,992
THOROUGHBRED REGISTRATIONS	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Authorized Agent	0	0	0	2	100%	1	0	2	2	55	25	41
Assumed Name	19	1	20	29	45.0%	17	1	29	50	812	724	712
Total Registrations	19	1	20	31	55.0%	17	1	31	52	867	749	753
HARNESS LICENSING	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Original Owner	0	1	12	0	-100.0%	4	0	12	13	168	123	112
Renewal Owner	2	22	29	2	-93.1%	18	2	29	53	629	348	278
Original Trainer	0	0	2	0	-100.0%	1	0	2	2	11	9	2
Renewal Trainer	0	4	10	0	-100.0%	5	0	10	14	74	43	25
Driver	0	3	7	0	-100.0%	3	0	7	10	45	32	22
Trainer/Driver	1	1	11	0	-100.0%	4	0	11	12	57	48	19
Owner/Trainer	0	8	11	0	-100.0%	6	0	11	19	195	124	87
Owner/Trainer/Driver	0	1	0	0	0.0%	0	0	1	1	171	92	49
Owner/Driver	0	0	0	0	0.0%	0	0	0	0	19	13	6
Veterinarian	0	0	5	0	-100.0%	2	0	5	5	11	8	3
Stable Employee	0	0	0	0	0.0%	0	0	0	0	256	182	130
Mutual Employee	20	0	2	0	-100.0%	1	0	2	2	89	89	58
Track Employee	20	0	0	0	0.0%	0	0	0	0	148	109	51
Vendor	0	0	0	0	0.0%	0	0	0	0	22	8	4
Farrier	0	0	0	0	0.0%	0	0	0	0	3	0	-
Total Licenses	43	40	89	2	-97.8%	44	2	89	131	1,898	1,228	846
HARNESS REGISTRATIONS	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Authorized Agent	0	0	0	0	0.0%	0	0	0	0	3	0	1
Assumed Name	0	2	12	0	-100.0%	5	0	12	14	56	46	44
Total Registrations	0	2	12	0	-100.0%	5	0	12	14	59	46	45



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Workforce (Monthly)	MONTHLY REPORTING PERIOD					Fiscal Year to Date								
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Maryland Workforce Exchange (MWE):														
# of MWE WEB Hits (duplicated)	749,752	792,882	747,715	703,140	-6.0%	747,912	703,140	792,882	2,243,737				4,980,314	11,125,380
# New customers enrolled/registered in MWE (self enrolled included)	9,144	9,225	8,643	8,500	-1.7%	8,789	8,500	9,225	26,368				111,953	112,809
# New customers enrolled/registered at a One-Stop Center (self enrolled not included) YTD Figures	7,436	7,524	7,562	7,128	-5.7%	7,405	7,128	7,562	22,214		66,730	64,859	93,829	102,158
Anne Arundel WIA	805	869	839	786	-6.3%	831	786	869	2,494				8,304	10,525
Baltimore City WIA	1,312	1,245	1,167	1,196	2.5%	1,203	1,167	1,245	3,608				16,870	16,028
Baltimore County WIA	1,446	1,453	1,258	1,033	-17.9%	1,248	1,033	1,453	3,744				14,368	16,806
Frederick County WIA	294	260	297	252	-15.2%	270	252	297	809				3,513	4,068
Lower Shore WIA	158	220	178	168	-5.6%	189	168	220	566				3,158	2,949
Mid Maryland WIA	511	535	575	458	-20.3%	523	458	575	1,568				7,620	7,537
Montgomery County WIA	634	585	591	729	23.4%	635	585	729	1,905				7,887	8,398
Prince Georges County WIA	999	1,046	1,114	1,006	-9.7%	1,055	1,006	1,114	3,166				12,346	14,349
Southern Maryland WIA	347	337	376	344	-8.5%	352	337	376	1,057				5,573	5,139
Susquehanna Region WIA	355	352	425	361	-15.1%	379	352	425	1,138				4,735	4,744
Upper Shore WIA	226	269	251	252	0.4%	257	251	269	772				3,190	3,249
Western Maryland WIA	319	353	324	273	-15.7%	317	273	353	950				4,882	4,760
# New (initial) UI Claimants enrolled/registered in MWE (self enrolled included)	3,947	4,406	4,044	3,874	-4.2%	4,108	3,874	4,406	12,324				56,214	56,119
# Customers who received intensive and or training services	677	832	727	892	22.7%	817	727	892	2,451		5,953	5,719	6,493	9,423
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Customers who received new occupational skills training	226	100	100	256	156.0%	152	100	256	456		1,187	1,557	1,525	2,162
Occupational Skills Training By Local Office: (Active in Training)	1,168	1,125	1,070	1,128	5.4%	1,108	1,070	1,128					2,111	1,168
Anne Arundel WIA	60	53	53	50	-5.7%	52	50	53					109	60
Baltimore County WIA	213	248	194	175	-9.8%	206	175	248					147	213
Baltimore City WIA	223	201	191	216	13.1%	203	191	216					505	223
Frederick County WIA	44	51	53	60	13.2%	55	51	60					106	44
Lower Shore WIA	76	66	63	61	-3.2%	63	61	66					213	76
Montgomery County WIA	59	54	46	55	19.6%	52	46	55					92	59
Mid Maryland WIA	62	66	80	93	16.3%	80	66	93					33	62
Prince Georges County WIA	179	168	167	171	2.4%	169	167	171					381	179
Southern Maryland WIA	20	23	21	30	42.9%	25	21	30					6	20
Susquehanna Region WIA	35	31	29	26	-10.3%	29	26	31					51	35
Upper Shore WIA	51	54	60	80	33.3%	65	54	80					206	51
Western Maryland WIA	146	110	113	111	-1.8%	111	110	113					262	146
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Early Intervention Workshop Completers	2,545	1,978	2,437	2,144	-12.0%	2,186	1,978	2,437	6,559		14,411	16,896	20,734	31,006
Anne Arundel WIA	308	262	274	279	1.8%	272	262	279	815					3,297
Baltimore County WIA	515	447	529	332	-37.2%	436	332	529	1,308					6,134
Baltimore City WIA	168	243	298	255	-14.4%	265	243	298	796					3,598
Frederick County WIA	141	94	104	96	-7.7%	98	94	104	294					1,595



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Susquehanna Workforce Network Headquarters	26	12	1	12	1100.0%	8	1	12	25				785	1,003
Talbot County One Stop Center (Easton)	209	115	53	168	217.0%	112	53	168	336				541	2,574
UpperShore Workforce Investment Board	1	0	0	0	0.0%	0	0	0	0				0	1
Washington County One Stop Center (Hagerstown)	354	457	270	501	85.6%	409	270	501	1,228				3,305	4,455
Western MD Consortium (Cumberland)	0	0	0	0	0.0%	0	0	0	0				34	0
Western MD Consortium (Hagerstown)	0	0	0	0	0.0%	0	0	0	0				0	5
Westside Youth Opportunity Center (Youth Program)	2	6	0	1	0.0%	2	0	6	7				18	29
Wicomico County One Stop Center (Salisbury)	484	406	412	480	16.5%	433	406	480	1,298				8,009	5,625
Workforce Reception Center	0	0	1	154	15300.0%	52	0	154	155				211	66
Employer Receiving Services (YTD)	432	744	1,536	521	-66.1%	934	521	1,536	2,801				7,761	6,931
Employer Services Provided By Local Office: (Month Service Started)	5,456	3,118	3,484	2,761	-20.8%	3,121	2,761	3,484	9,363				28,655	34,896
*** Virtual Service Location ***	2,381	1376	1252	1142	-8.8%	1,257	1,142	1,376	3,770				12,830	14,014
Allegany County One Stop Center (Cumberland)	76	71	94	113	20.2%	93	71	113	278				891	871
Anne Arundel County One Stop Center (Arnold Station)	0	0	0	0	0.0%	0	0	0	0				3	0
Anne Arundel County One Stop Center (Glen Burnie)	31	18	21	5	-76.2%	15	5	21	44				30	83
Anne Arundel County One Stop Center (Severna Park)	0	0	1	0	-100.0%	0	0	1	1				3	0
Anne Arundel Job Center Annapolis	24	14	22	20	-9.1%	19	14	22	56				306	314
Anne Arundel Workforce Development Corporation	2	0	0	0	0.0%	0	0	0	0				3	8
Arundel Mills Sales and Service Training Center	0	0	3	1	-66.7%	1	0	3	4				1	0
Baltimore City One Stop Center (Eastside)	35	51	39	47	20.5%	46	39	51	137				1,044	509
Baltimore City One Stop Center (Eutaw Street)	104	79	56	97	73.2%	77	56	97	232				598	775
Baltimore City One Stop Center (Northwest/Re-entry Cent)	7	5	0	15	0.0%	7	0	15	20				74	53
Baltimore City One Stop Center (Southwest)	7	5	5	0	-100.0%	3	0	5	10				7	14
Baltimore County One Stop Center (Eastpoint)	59	68	43	32	-25.6%	48	32	68	143				2,143	686
Baltimore County One Stop Center (Hunt Valley)	59	64	68	36	-47.1%	56	36	68	168				302	637
BW1 Thurgood Marshall Int'l Airport One Stop	34	23	26	31	19.2%	27	23	31	80				277	262
Calvert County One Stop Center (Prince Frederick)	31	7	17	11	-35.3%	12	7	17	35				75	81
Caroline County One Stop Center (Denton)	19	16	27	17	-37.0%	20	16	27	60				39	154
Carroll County Business & Employment Resource Center	6	5	2	0	-100.0%	2	0	5	7				291	97
Carroll County One Stop Center (Westminster)	0	0	0	0	0.0%	0	0	0	0				0	5
Cecil County One Stop Center (Elkton)	0	5	0	0	0.0%	2	0	5	5				9	3
Charles County One Stop Center (Waldorf)	64	81	96	9	-90.6%	62	9	96	186				186	922
Dorchester County One Stop Center (Cambridge)	7	1	4	1	-75.0%	2	1	4	6				21	17
Employ Baltimore	0	5	1	0	-100.0%	2	0	5	6				6	3
Frederick County One Stop Center (Frederick)	58	112	59	69	16.9%	80	59	112	240				525	844
Ft. Meade Outreach Center	96	26	52	58	11.5%	45	26	58	136				663	814
Garrett County One Stop Center (Oakland)	158	91	94	126	34.0%	104	91	126	311				1,221	1,294
Harford County One Stop Center (Aberdeen)	1	5	6	6	0.0%	6	5	6	17				59	110
Harford County One Stop Center (Bel Air)	6	18	17	3	-82.4%	13	3	18	38				62	43
Howard County One Stop Center (Columbia)	87	48	65	59	-9.2%	57	48	65	172				996	667
Kent County One Stop Center (Chestertown)	23	6	6	8	33.3%	7	6	8	20				32	78
Maryland Job Service Laurel Business Center	130	0	0	0	0.0%	0	0	0	0				0	0
Montgomery County One Stop Center (Wheaton)	53	23	27	19	-29.6%	23	19	27	69				450	291
Office of Employment Services - Central	155	85	58	35	-39.7%	59	35	85	178				486	435
Office of Employment Training - Central	0	0	0	0	0.0%	0	0	0	0				2	0
Prince George's County One Stop Center (Largo)	1,316	455	940	416	-55.7%	604	416	940	1,811				1,700	6,374
Somerset County One Stop Center (Princess Anne)	6	1	2	7	250.0%	3	1	7	10				8	37
St Mary's One Stop Center (Leonardtown)	29	37	49	22	-55.1%	36	22	49	108				256	465
Susquehanna Workforce Network Headquarters	2	0	1	6	500.0%	2	0	6	7				86	71
Talbot County One Stop Center (Easton)	22	18	11	25	127.3%	18	11	25	54				181	271
Washington County One Stop Center (Hagerstown)	133	146	144	150	4.2%	147	144	150	440				1,174	1,709
Westside Youth Opportunity Center (Youth Program)	10	0	0	0	0.0%	0	0	0	0				9	13
Wicomico County One Stop Center (Salisbury)	220	153	176	175	-0.6%	168	153	176	504				1,605	1,858
Worcester County One Stop Center (Ocean City)	5	0	0	0	0.0%	0	0	0	0				1	14
Labor Related Economic Indicators	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10



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# Worker Adjustment and Retraining Notification Act (WARN) notices w/layoffs	3	5	4	1	-75.0%		3	1	5	10		39	43	79	41
# Employees impacted by WARN notices	361	1,288	301	60	-80.1%		550	60	1,288	1,649		4,051	4,463	6,004	4,586
Maryland															
Labor Related Economic Indicators	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	2,958,448	2,948,613	2,947,668	2,955,524	0.3%	2,950,602	2,947,668	2,955,524	8,851,805		#####	36,257,840	36,175,675	35,591,501	
Employment	2,749,003	2,738,696	2,731,689	2,734,930	0.1%	2,735,105	2,731,689	2,738,696	8,205,315		#####	34,922,945	34,056,130	32,970,280	
Unemployment	209,445	209,917	215,979	220,594	2.1%	215,497	209,917	220,594	646,490		#####	1,334,895	2,119,545	2,621,221	
Rate	7.1	7.1	7.3	7.5	2.7%	7.3	7.1	7.5			3.9	3.7	5.9	7.4	
Anne Arundel															
Labor Related Economic Indicators	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	278,252	280,309	278,697	277,449	-0.4%	278,818	277,449	280,309	836,455				3,399,565	3,334,281	
Employment	259,427	260,516	259,312	259,086	-0.1%	259,638	259,086	260,516	778,914				3,220,220	3,107,385	
Unemployment	18,825	19,793	19,385	18,363	-5.3%	19,180	18,363	19,793	57,541				179,345	226,896	
Rate	6.8	7.1	7.0	6.6	-5.7%	6.9	6.6	7.1					5.3	6.8	
Baltimore City															
Labor Related Economic Indicators	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	277,697	280,625	280,131	278,229	-0.7%	279,662	278,229	280,625	838,985				3,370,124	3,321,127	
Employment	247,907	248,947	247,797	247,581	-0.1%	248,108	247,581	248,947	744,325				3,077,218	2,969,396	
Unemployment	29,790	31,678	32,334	30,648	-5.2%	31,553	30,648	32,334	94,660				292,906	351,731	
Rate	10.7	11.3	11.5	11.0	-4.3%	11.3	11.0	11.5					8.7	10.6	
Baltimore County															
Labor Related Economic Indicators	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	424,393	427,366	425,729	425,019	-0.2%	426,038	425,019	427,366	1,278,114				5,177,741	5,084,749	
Employment	391,475	393,118	391,302	390,961	-0.1%	391,794	390,961	393,118	1,175,381				4,859,308	4,689,044	
Unemployment	32,918	34,248	34,427	34,058	-1.1%	34,244	34,058	34,427	102,733				318,433	395,705	
Rate	7.8	8.0	8.1	8.0	-1.2%	8.0	8.0	8.1					6.2	7.8	
Frederick															
Labor Related Economic Indicators	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	122,548	124,298	123,061	122,410	-0.5%	123,256	122,410	124,298	369,769				1,490,786	1,475,094	
Employment	114,678	116,188	115,215	114,798	-0.4%	115,400	114,798	116,188	346,201				1,413,936	1,379,593	
Unemployment	7,870	8,110	7,846	7,612	-3.0%	7,856	7,612	8,110	23,568				76,850	95,501	
Rate	6.4	6.5	6.4	6.2	-3.1%	6.4	6.2	6.5					5.2	6.5	
Lower Shore (Includes Somerset, Wicomico, and Worcester Counties)															
Somerset County															
Labor Related Economic Indicators	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	11,073	11,113	10,963	10,992	0.3%	11,023	10,963	11,113	33,068				134,923	131,507	
Employment	9,917	9,923	9,866	9,901	0.4%	9,897	9,866	9,923	29,690				123,858	118,281	
Unemployment	1,156	1,190	1,097	1,091	-0.5%	1,126	1,091	1,190	3,378				11,065	13,226	
Rate	10.4	10.7	10.0	9.9	-1.0%	10.2	9.9	10.7					8.2	10.1	
Wicomico County															
Labor Related Economic Indicators	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	51,202	51,340	51,098	51,146	0.1%	51,195	51,098	51,340	153,584				632,792	614,224	
Employment	47,045	47,068	46,802	46,966	0.4%	46,945	46,802	47,068	140,836				587,543	561,087	
Unemployment	4,157	4,272	4,296	4,180	-2.7%	4,249	4,180	4,296	12,748				45,249	53,137	
Rate	8.1	8.3	8.4	8.2	-2.4%	8.3	8.2	8.4					7.2	8.7	
Worcester County															
Labor Related Economic Indicators	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	31,103	31,839	31,384	29,350	-6.5%	30,858	29,350	31,839	92,573				333,831	328,479	
Employment	28,577	29,340	28,925	26,912	-7.0%	28,392	26,912	29,340	85,177				301,797	290,373	
Unemployment	2,526	2,499	2,459	2,438	-0.9%	2,465	2,438	2,499	7,396				32,034	38,106	
Rate	8.1	7.8	7.8	8.3	6.4%	8.0	7.8	8.3					9.9	12.0	
Mid-Maryland (Includes Carroll and Howard Counties)															
Carroll County															
Labor Related Economic Indicators	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	93,115	93,861	93,437	92,835	-0.6%	93,378	92,835	93,861	280,133				1,142,761	1,118,713	



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Employment	87,148	87,514	87,109	87,033	-0.1%	87,219	87,033	87,514	261,656				1,081,750	1,043,845
Unemployment	5,967	6,347	6,328	5,802	-8.3%	6,159	5,802	6,347	18,477				61,011	74,868
Rate	6.4	6.8	6.8	6.2	-8.8%	6.6	6.2	6.8					5.4	6.7
Howard County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	157,474	158,533	157,566	157,141	-0.3%	157,747	157,141	158,533	473,240				1,930,705	1,885,787
Employment	148,830	149,454	148,764	148,634	-0.1%	148,951	148,634	149,454	446,852				1,847,396	1,782,664
Unemployment	8,644	9,079	8,802	8,507	-3.4%	8,796	8,507	9,079	26,388				83,309	103,123
Rate	5.5	5.7	5.6	5.4	-3.6%	5.6	5.4	5.7					4.3	5.5
Montgomery County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	510,396	517,439	512,263	510,505	-0.3%	513,402	510,505	517,439	1,540,207				6,212,973	6,137,870
Employment	481,754	488,100	484,014	482,263	-0.4%	484,792	482,263	488,100	1,454,377				5,939,876	5,795,590
Unemployment	28,642	29,339	28,249	28,242	0.0%	28,610	28,242	29,339	85,830				273,097	342,280
Rate	5.6	5.7	5.5	5.5	0.0%	5.6	5.5	5.7					4.4	5.6
Prince George's County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	446,768	456,342	449,424	447,092	-0.5%	450,953	447,092	456,342	1,352,858				5,446,374	5,368,425
Employment	414,155	421,872	415,302	413,823	-0.4%	416,999	413,823	421,872	1,250,997				5,127,071	4,977,121
Unemployment	32,613	34,470	34,122	33,269	-2.5%	33,954	33,269	34,470	101,861				319,303	391,304
Rate	7.3	7.6	7.6	7.4	-2.6%	7.5	7.4	7.6					5.9	7.3
Southern Maryland (Includes Calvert, Charles, and St. Mary's Counties)														
Calvert County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	48,220	49,330	48,479	48,049	-0.9%	48,619	48,049	49,330	145,858				589,232	579,868
Employment	45,298	46,142	45,423	45,262	-0.4%	45,609	45,262	46,142	136,827				560,771	544,369
Unemployment	2,922	3,188	3,056	2,787	-8.8%	3,010	2,787	3,188	9,031				28,461	35,499
Rate	6.1	6.5	6.3	5.8	-7.9%	6.2	5.8	6.5					4.8	6.1
Charles County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	76,589	78,311	77,037	76,448	-0.8%	77,265	76,448	78,311	231,796				936,434	920,973
Employment	71,936	73,276	72,135	71,878	-0.4%	72,430	71,878	73,276	217,289				890,542	864,495
Unemployment	4,653	5,035	4,902	4,570	-6.8%	4,836	4,570	5,035	14,507				45,892	56,478
Rate	6.1	6.4	6.4	6.0	-6.3%	6.3	6.0	6.4					4.9	6.1
St. Mary's County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	52,698	53,820	53,466	52,726	-1.4%	53,337	52,726	53,820	160,012				624,615	619,885
Employment	49,460	50,301	50,048	49,561	-1.0%	49,970	49,561	50,301	149,910				594,320	582,068
Unemployment	3,238	3,519	3,418	3,165	-7.4%	3,367	3,165	3,519	10,102				30,295	37,817
Rate	6.1	6.5	6.4	6.0	-6.3%	6.3	6.0	6.5					4.9	6.1
Susquehanna (Includes Cecil and Harford Counties)														
Cecil County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	50,382	50,195	50,480	49,898	-1.2%	50,191	49,898	50,480	150,573				618,631	603,504
Employment	45,429	45,467	45,182	45,429	0.5%	45,359	45,182	45,467	136,078				572,534	546,550
Unemployment	4,953	4,728	5,298	4,469	-15.6%	4,832	4,469	5,298	14,495				46,097	56,954
Rate	9.8	9.4	10.5	9.0	-14.3%	9.6	9.0	10.5					7.5	9.4
Harford County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	131,237	132,289	131,482	130,838	-0.5%	131,536	130,838	132,289	394,609				1,605,222	1,575,432
Employment	121,678	122,189	121,624	121,518	-0.1%	121,777	121,518	122,189	365,331				1,510,367	1,457,445
Unemployment	9,559	10,100	9,858	9,320	-5.5%	9,759	9,320	10,100	29,278				94,855	117,987
Rate	7.3	7.6	7.5	7.1	-5.3%	7.4	7.1	7.6					5.9	7.5
Upper Shore (Includes Caroline, Dorchester, Kent, Queen Anne's and Talbot Counties)														
Caroline County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	16,406	16,388	16,021	16,149	0.8%	16,186	16,021	16,388	48,558				198,525	195,144
Employment	14,967	14,925	14,543	14,722	1.2%	14,730	14,543	14,925	44,190				183,782	176,816



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Unemployment Rate	1,439	1,463	1,478	1,427	-3.5%	1,456	1,427	1,478	4,368				14,743	18,328
	8.8	8.9	9.2	8.8	-4.3%	9.0	8.8	9.2					7.5	9.4
Dorchester County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	16,837	16,668	16,415	16,779	2.2%	16,621	16,415	16,779	49,862				200,742	198,527
Employment	15,143	14,953	14,717	15,127	2.8%	14,932	14,717	15,127	44,797				183,013	176,541
Unemployment	1,694	1,715	1,698	1,652	-2.7%	1,688	1,652	1,715	5,065				17,729	21,986
Rate	10.1	10.3	10.3	9.8	-4.9%	10.1	9.8	10.3					8.8	11.1
Kent County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	11,038	11,149	10,976	10,835	-1.3%	10,987	10,835	11,149	32,960				132,146	129,178
Employment	10,197	10,255	10,115	10,017	-1.0%	10,129	10,017	10,255	30,387				123,714	118,739
Unemployment	841	894	861	818	-5.0%	858	818	894	2,573				8,432	10,439
Rate	7.6	8.0	7.8	7.5	-3.8%	7.8	7.5	8.0					6.4	8.1
Queen Anne's County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	26,040	26,261	26,083	25,901	-0.7%	26,082	25,901	26,261	78,245				320,333	313,826
Employment	24,347	24,449	24,337	24,315	-0.1%	24,367	24,315	24,449	73,101				302,219	291,629
Unemployment	1,693	1,812	1,746	1,586	-9.2%	1,715	1,586	1,812	5,144				18,114	22,197
Rate	6.5	6.9	6.7	6.1	-9.0%	6.6	6.1	6.9					5.7	7.1
Talbot County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	18,675	18,790	18,484	18,359	-0.7%	18,544	18,359	18,790	55,633				230,952	223,577
Employment	17,333	17,413	17,147	17,036	-0.6%	17,199	17,036	17,413	51,596				217,379	206,602
Unemployment	1,342	1,377	1,337	1,323	-1.0%	1,346	1,323	1,377	4,037				13,573	16,975
Rate	7.2	7.3	7.2	7.2	0.0%	7.2	7.2	7.3					5.9	7.6
Western Maryland (Includes Allegany, Garrett, and Washington Counties)														
Allegany County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	34,291	34,471	34,114	33,688	-1.2%	34,091	33,688	34,471	102,273				428,373	421,371
Employment	31,116	31,379	30,924	30,773	-0.5%	31,025	30,773	31,379	93,076				396,377	383,600
Unemployment	3,175	3,092	3,190	2,915	-8.6%	3,066	2,915	3,190	9,197				31,996	37,771
Rate	9.3	9.0	9.4	8.7	-7.4%	9.0	8.7	9.4					7.5	9.0
Garrett County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	16,747	16,945	16,602	16,369	-1.4%	16,639	16,369	16,945	49,916				201,788	198,574
Employment	15,512	15,640	15,358	15,244	-0.7%	15,414	15,244	15,640	46,242				188,469	182,144
Unemployment	1,235	1,305	1,244	1,125	-9.6%	1,225	1,125	1,305	3,674				13,319	16,430
Rate	7.4	7.7	7.5	6.9	-8.0%	7.4	6.9	7.7					6.6	8.3
Washington County														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	67,132	66,645	66,528	66,438	-0.1%	66,537	66,438	66,645	199,611				816,609	804,781
Employment	60,385	60,061	59,458	59,790	0.6%	59,770	59,458	60,061	179,309				750,944	723,802
Unemployment	6,747	6,584	7,070	6,648	-6.0%	6,767	6,584	7,070	20,302				65,665	80,979
Rate	10.1	9.9	10.6	10.0	-5.7%	10.2	9.9	10.6					8.0	10.1
*Labor Related Economic Indicators by county are not seasonally adjusted.														
Incumbent Worker Training Maryland Business Works (MBW)														
MBW Indicators														
	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Award Amount	\$38,834	\$116,088	\$199,116	\$100,345	-49.6%	\$138,516	\$100,345	\$199,116	\$415,549				\$651,121	\$1,192,354
Fully Canceled Projects						#DIV/0!	0	0	0					30
Approved Projects	42	52	54	54	0.0%	53	52	54	160				453	693
# Employers	13	34	42	23	-45.2%	33	23	42	99				235	315
# Trainees	184	535	575	346	-39.8%	485	346	575	1,456				2,096	5,093
Average Cost	\$211	\$217	\$346	\$290	-16.3%	\$284	\$217	\$346	\$285				\$311	\$234
Biotech:														
Award Amount	\$0	\$2,868	\$14,514	\$17,331	19.4%	\$11,571	\$2,868	\$17,331	\$34,713				\$7,253	\$8,292



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Approved Projects	0	3	1	2	100.0%	2	1	3	6					7	6
# Employers	0	1	1	2	100.0%	1	1	2	4					3	4
# Trainees	0	5	12	76	533.3%	31	5	76	93					52	15
Average Cost	\$0	\$574	\$1,210	\$228	-81.1%	\$670	\$228	\$1,210	\$373					\$139	\$553
Construction:															
Award Amount	\$0	\$1,372	\$8,894	\$11,859	33.3%	\$7,375	\$1,372	\$11,859	\$22,125					\$33,970	\$52,927
Approved Projects	0	2	4	13	225.0%	6	2	13	19					51	29
# Employers	0	1	3	10	233.3%	5	1	10	14					29	20
# Trainees	0	2	11	49	345.5%	21	2	49	62					86	97
Average Cost	\$0	\$686	\$809	\$242	-70.1%	\$579	\$242	\$809	\$357					\$395	\$546
Green Industry:															
Award Amount	\$885	\$11,306	\$0	\$500	0.0%	\$3,935	\$0	\$11,306	\$11,806					0	\$41,264
Approved Projects	5	2	0	1	0.0%	1	0	2	3					0	42
# Employers	4	2	0	1	0.0%	1	0	2	3					0	26
# Trainees	2	10	0	1	0.0%	4	0	10	11					0	70
Average Cost	\$443	\$1,131	\$0	\$500	0.0%	\$544	\$0	\$1,131	\$1,073					0.0	\$589
MBW Indicators	Jun-10	Jul-10	Aug-10	Sep-10	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	Total	
Other:															
Award Amount	\$16,537	\$17,680	\$26,689	\$15,555	-41.7%	\$19,975	\$15,555	\$26,689	\$59,924					\$128,141	\$199,020
Approved Projects	13	13	12	12	0.0%	12	12	13	37					48	183
# Employers	7	8	11	5	-54.5%	8	5	11	24					90	111
# Trainees	111	51	170	97	-42.9%	106	51	170	318					398	584
Average Cost	\$149	\$347	\$157	\$160	2.1%	\$221	\$157	\$347	\$188					\$322	\$341
Healthcare:															
Award Amount	-\$8,347	\$60,129	\$28,041	\$24,667	-12.0%	\$37,612	\$24,667	\$60,129	\$112,837					\$189,985	\$266,337
Approved Projects	12	20	16	23	43.8%	20	16	23	59					172	225
# Employers	0	13	10	7	-30.0%	10	7	13	30					53	63
# Trainees	17	251	275	115	-58.2%	214	115	275	641					864	3146
Average Cost	-\$491	\$240	\$102	\$214	110.4%	\$185	\$102	\$240	\$176					\$220	\$85
IT:															
Award Amount	\$3,030	\$2,161	\$103,601	\$3,487	-96.6%	\$36,416	\$2,161	\$103,601	\$109,249					\$57,641	\$152,468
Approved Projects	2	2	12	3	-75.0%	6	2	12	17					42	76
# Employers	0	2	9	3	-66.7%	5	2	9	14					27	37
# Trainees	10	2	74	6	-91.9%	27	2	74	82					91	199
Average Cost	\$303	\$1,081	\$1,400	\$581	-58.5%	\$1,021	\$581	\$1,400	\$1,332					\$633	\$766
Manufacturing:															
Award Amount	\$26,729	\$20,572	\$17,377	\$26,946	55.1%	\$21,632	\$17,377	\$26,946	\$64,895					\$234,131	\$472,046
Approved Projects	10	10	9	13	44.4%	11	9	13	32					133	139
# Employers	2	7	8	5	-37.5%	7	5	8	20					33	54
# Trainees	44	214	33	51	54.5%	99	33	214	298					605	982
Average Cost	\$607	\$96	\$527	\$528	0.3%	\$384	\$96	\$528	\$218					\$387	\$481



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WORKFORCE DEVELOPMENT	Quarterly Reporting Periods					Fiscal Year to Date					Fiscal Comparison			
	Q1-10	Q2-10	Q3-10	Q4-10	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08	FY-09
Federal Reporting Performance Indicators:														
Entered Employment Actuals														
Economically Disadvantaged Adults Numerator	907	926	957	990	3.4%	945	907	990				1,023	875	883
Economically Disadvantaged (# of exiters)	1,175	1,215	1,274	1,289	1.2%	1,238	1,175	1,289				1,308	1,052	1,135
Dislocated Workers Numerator	930	926	886	1,002	13.1%	936	886	1002				1,031	868	967
Dislocated Workers Denominator (# of Exiters)	1,081	1,084	1,079	1,194	10.7%	1,110	1,079	1194				1,169	986	1,101
Labor Exchange Numerator	62,240	64,195	66,967	64,574	-3.6%	64,494	62,240	66967				46,446	57,419	62,562
Labor Exchange Denominator (# of Exiters)	110,352	120,581	132,425	130,968	-1.1%	123,582	110,352	132425				76,390	89,963	105,007
Entered Employment Rate %														
Economically Disadvantaged Adults	77.2%	76.2%	75.1%	76.8%	2.3%	76.3%	75.1%	77.2%		67%	84%	78.2%	83.2%	77.8%
Dislocated Workers	86.0%	85.4%	82.1%	83.9%	2.2%	84.4%	82.1%	86.0%		73%	91%	88.2%	88.0%	87.8%
Labor Exchange	56.0%	53.0%	51.0%	49.0%	-3.9%	52.3%	49.0%	56.0%		49%	61%	60.8%	64.0%	60.0%
LX Entered Employment Data (By LWIA)														
Anne Arundel (AA)														
Numerator	3,628	3,708	4,014	3,789	-5.6%	3,785	3,628	4014				2,609	3,549	3,498
Denominator	6,307	6,976	7,909	8,027	1.5%	7,305	6,307	8027				4,316	5,590	5,606
Rate	58%	53%	51%	47%	-7.0%	52%	47%	58%				60%	63%	62%
Baltimore City (BM)														
Numerator	9,590	9,597	10,656	9,703	-8.9%	9,887	9,590	10656				9,999	11,959	11,484
Denominator	18,508	19,612	22,850	22,549	-1.3%	20,880	18,508	22850				17,935	20,277	20,702
Rate	52%	49%	47%	43%	-7.7%	48%	43%	52%				56%	59%	55%
Baltimore County (BA)														
Numerator	7,311	7,375	7,495	6,930	-7.5%	7,278	6,930	7495				5,110	6,719	6,992
Denominator	12,588	13,421	14,459	13,903	-3.8%	13,593	12,588	14459				7,913	10,013	11,198
Rate	58%	55%	52%	50%	-3.8%	54%	50%	58%				65%	67%	62%
Frederick (FR)														
Numerator	1,771	1,804	1,732	1,766	2.0%	1,768	1,732	1804				1,192	1,752	1,746
Denominator	2,878	3,101	3,214	3,418	6.3%	3,153	2,878	3418				1,828	2,518	2,717
Rate	62%	58%	54%	52%	-4.1%	56%	52%	62%				65%	70%	64%
Lower Shore (LS)														
Numerator	2,536	2,614	2,765	2,571	-7.0%	2,622	2,536	2765				2,059	2,458	2,799
Denominator	4,348	4,707	5,185	4,780	-7.8%	4,755	4,348	5185				3,388	3,853	4,636
Rate	58%	56%	53%	54%	0.9%	55%	53%	58%				61%	64%	60%
Montgomery County (MG)														
Numerator	5,815	5,958	6,043	6,115	1.2%	5,983	5,815	6115				3,356	5,212	5,510
Denominator	10,230	11,147	12,080	12,081	0.0%	11,385	10,230	12081				5,221	8,293	9,313
Rate	57%	53%	50%	51%	1.2%	53%	50%	57%				64%	63%	59%
Mid Maryland (MM)														
Numerator	3,935	4,356	4,577	3,818	-16.6%	4,172	3,818	4577				3,423	3,643	3,794
Denominator	6,683	7,716	8,604	7,651	-11.1%	7,664	6,683	8604				5,167	5,218	6,004
Rate	59%	56%	53%	50%	-6.2%	55%	50%	59%				66%	70%	63%
Prince George's County (PG)														
Numerator	5,189	5,615	5,652	5,718	1.2%	5,544	5,189	5718				2,619	4,318	5,217
Denominator	9,412	10,856	11,446	11,483	0.3%	10,799	9,412	11483				4,233	6,945	8,880
Rate	55%	52%	49%	50%	0.8%	52%	49%	55%				62%	62%	59%
Southern Maryland (SM)														
Numerator	3,218	3,337	3,259	3,024	-7.2%	3,210	3,024	3337				2,023	2,655	3,122
Denominator	5,602	6,299	6,462	5,980	-7.5%	6,086	5,602	6462				3,283	3,991	5,217
Rate	57%	53%	50%	51%	0.3%	53%	50%	57%				62%	67%	60%
Susquehanna (SQ)														
Numerator	2,396	2,833	2,718	2,641	-2.8%	2,647	2,396	2833				2,844	2,968	3,125
Denominator	3,968	5,087	5,171	5,058	-2.2%	4,821	3,968	5171				4,645	4,300	4,888
Rate	60%	56%	53%	52%	-0.7%	55%	52%	60%				61%	69%	64%
Upper Shore (US)														
Numerator	1,718	1,812	1,920	1,808	-5.8%	1,815	1,718	1920				1,104	1,479	1,691
Denominator	3,254	3,547	3,898	3,569	-8.4%	3,567	3,254	3898				1,865	2,369	2,998
Rate	53%	51%	49%	51%	2.8%	51%	49%	53%				59%	62%	56%
Western Maryland (WM)														
Numerator	5,037	5,010	5,289	5,071	-4.1%	5,102	5,010	5289				3,839	4,838	5,475
Denominator	8,849	9,241	10,375	9,898	-4.6%	9,591	8,849	10375				6,358	7,369	9,025
Rate	57%	54%	51%	51%	0.5%	53%	51%	57%				60%	66%	61%
Virtual Office (VO)														
Numerator	10,096	10,176	10,847	11,620	7.1%	10,685	10,096	11620				6,269	5,869	8,109
Denominator	17,725	18,871	20,772	22,571	8.7%	19,985	17,725	22571				10,238	9,227	13,823
Rate	57%	54%	52%	51%	-1.4%	54%	51%	57%				61%	64%	59%



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Employment Retention Actuals	Q1-10	Q2-10	Q3-10	Q4-10	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08	FY09
	Economically Disadvantaged Adults Numerator	1,005	1,030	1,092	1,120	2.6%	1,062	1,005	1,120				1,235	1,023
exitors)	1,172	1,210	1,279	1,292	1.0%	1,238	1,172	1,292				1,431	1,251	1,228
Dislocated Workers Numerator	948	944	913	894	-2.1%	925	894	948				1,003	945	901
Dislocated Workers Denominator (# Employed at Exit)	1,055	1,059	1,029	991	-3.7%	1,034	991	1,059				1,128	1,065	998
Labor Exchange Numerator	64,496	64,690	64,346	59,546	-7.5%	63,270	59,546	64,690				40,596	63,271	64,546
Labor Exchange Denominator (# Employed at Exit)	81,727	82,980	83,047	77,241	-7.0%	81,249	77,241	83,047				50,577	77,030	81,066
Employment Retention Rate %	Q1-10	Q2-10	Q3-10	Q4-10	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08	FY09
Economically Disadvantaged Adults	85.8%	85.1%	85.4%	86.7%	1.5%	85.8%	85.1%	86.7%				67%	84%	86.6%
Dislocated Workers	89.9%	89.1%	88.7%	90.2%	1.7%	89.5%	88.7%	90.2%				71%	89%	90.3%
Labor Exchange	79.0%	78.0%	78.0%	77.0%	-1.3%	78.0%	77.0%	79.0%				65%	81%	80.0%
LX Employment Retention (by LWIA)	Q1-10	Q2-10	Q3-10	Q4-10	% Change	Avg	Min	Max	Total	Target		FY07	FY08	FY09
Anne Arundel (AA)														
Numerator	3,329	3,398	3,285	3,069	-6.6%	3,270	3,069	3,398				2,783	3,452	3,366
Denominator	4,273	4,446	4,370	4,117	-5.8%	4,302	4,117	4,446				3,451	4,186	4,238
Rate	78%	76%	75%	75%	-0.8%	76%	75%	78%				81%	82%	79%
Baltimore City (BM)														
Numerator	9,406	9,277	9,659	8,360	-13.4%	9,176	8,360	9,659				8,066	12,264	11,473
Denominator	12,723	12,657	13,265	11,707	-11.7%	12,588	11,707	13,265				10,615	15,805	15,287
Rate	74%	73%	73%	71%	-1.9%	73%	71%	74%				76%	78%	75%
Baltimore County (BA)														
Numerator	6,924	6,797	6,454	5,431	-15.9%	6,402	5,431	6,924				3,682	6,649	6,688
Denominator	8,452	8,440	8,123	6,915	-14.9%	7,983	6,915	8,452				4,420	7,800	8,039
Rate	82%	81%	79%	79%	-1.2%	80%	79%	82%				83%	85%	83%
Frederick (FR)														
Numerator	2,155	1,916	1,737	1,515	-12.8%	1,831	1,515	2,155				1,014	1,832	1,975
Denominator	2,649	2,353	2,154	1,880	-12.7%	2,259	1,880	2,649				1,197	2,160	2,393
Rate	81%	81%	81%	81%	-0.1%	81%	81%	81%				85%	85%	83%
Lower Shore (LS)														
Numerator	2,573	2,734	2,972	2,793	-6.0%	2,768	2,573	2,972				2,023	2,991	2,842
Denominator	3,361	3,616	3,908	3,704	-5.2%	3,647	3,361	3,908				2,510	3,742	3,678
Rate	77%	76%	76%	75%	-0.8%	76%	75%	77%				81%	80%	77%
Montgomery County (MG)														
Numerator	5,563	5,604	5,625	5,412	-3.8%	5,551	5,412	5,625				1,878	5,893	5,355
Denominator	6,977	7,142	7,222	6,951	-3.8%	7,073	6,951	7,222				2,311	7,124	6,698
Rate	80%	78%	78%	78%	0.0%	1	1	1				81%	83%	80%
Mid Maryland (MM)														
Numerator	3,756	3,889	3,994	3,274	-18.0%	3,728	3,274	3,994				2,698	4,511	3,766
Denominator	4,508	4,728	4,861	4,043	-16.8%	4,535	4,043	4,861				3,162	5,246	4,452
Rate	83%	82%	82%	81%	-1.4%	82%	81%	83%				85%	86%	85%
Prince George's County (PG)														
Numerator	4,954	5,184	5,251	4,868	-7.3%	5,064	4,868	5,251				2,109	3,640	4,858
Denominator	6,338	6,678	6,780	6,359	-6.2%	6,539	6,338	6,780				2,669	4,421	6,093
Rate	78%	78%	77%	77%	-1.2%	77%	77%	78%				79%	82%	80%
Southern Maryland (SM)														
Numerator	3,122	3,063	3,039	2,731	-10.1%	2,989	2,731	3,122				1,471	2,720	2,925
Denominator	3,925	3,912	3,866	3,504	-9.4%	3,802	3,504	3,925				1,805	3,256	3,626
Rate	80%	78%	79%	78%	-0.9%	79%	78%	80%				81%	84%	81%
Susquehanna (SQ)														
Numerator	2,869	3,165	2,827	2,340	-17.2%	2,800	2,340	3,165				2,385	3,568	3,381
Denominator	3,533	4,000	3,614	3,033	-16.1%	3,545	3,033	4,000				2,975	4,285	4,149
Rate	81%	79%	78%	77%	-1.4%	79%	77%	81%				80%	83%	81%
Upper Shore (US)														
Numerator	1,748	1,646	1,556	1,442	-7.3%	1,598	1,442	1,748				887	1,466	1,795
Denominator	2,261	2,149	2,037	1,868	-8.3%	2,079	1,868	2,261				1,116	1,802	2,337
Rate	77%	77%	76%	77%	1.1%	77%	76%	77%				79%	81%	77%
Western Maryland (WM)														
Numerator	5,807	5,658	5,830	5,479	-6.0%	5,694	5,479	5,830				4,512	5,636	6,125
Denominator	7,414	7,385	7,640	7,144	-6.5%	7,396	7,144	7,640				5,644	6,860	7,708
Rate	78%	77%	76%	77%	0.5%	77%	76%	78%				80%	82%	79%
Virtual Office (VO)														
Numerator	12,290	12,359	12,119	12,832	5.9%	12,400	12,119	12,832				7,088	8,649	9,997
Denominator	15,313	15,474	15,207	16,016	5.3%	15,503	15,207	16,016				8,702	10,343	12,368
Rate	80%	80%	80%	80%	0.5%	80%	80%	80%				81%	84%	81%



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Average Six Month Earnings	Q1-10	Q2-10	Q3-10	Q4-10	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08	FY-09
Economically disadvantaged adults numerator	13,868,130	13,759,425	14,865,941	15,663,149	5.4%	14,539,161	13,759,425	15,663,149				14,297,221	11,852,905	14,495,872
Employed at Exit)	966	984	1,041	1,059	1.7%	1,013	966	1,059				1,182	968	1,027
Dislocated Workers Numerator	14,636,031	14,546,683	13,949,754	14,149,086	1.4%	14,320,389	13,949,754	14,636,031				14,950,666	13,953,199	14,330,794
Dislocated Workers Denominator (# Employed at Exit)	911	910	870	850	-2.3%	885	850	911				960	888	877
Labor Exchange Numerator	923,805,014	915,952,063	928,328,116	838,392,348	-9.7%	901,619,385	838,392,348	928,328,116				509,588,801	870,937,474	905,330,501
Labor Exchange Denominator (# Employed at Exit)	64,346	64,543	64,211	59,408	-7.5%	63,127	59,408	64,543				40,493	63,160	64,387
Average Six Month Earnings	Q1-10	Q2-10	Q3-10	Q4-10	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08	FY-09
Economically Disadvantaged Adults	\$14,356	\$13,983	\$14,280	\$14,791	3.6%	\$14,353	\$13,983	\$14,791		\$10,480	\$13,100	\$12,096	\$12,245	\$14,115
Dislocated Workers	\$16,066	\$15,985	\$16,034	\$16,646	3.8%	\$16,183	\$15,985	\$16,646		\$13,268	\$16,585	\$15,574	\$15,731	\$16,341
Labor Exchange	\$14,357	\$14,191	\$14,458	\$14,112	-2.4%	\$14,280	\$14,112	\$14,458		\$10,800	\$13,500	\$12,585	\$13,789	\$14,061
LX Average Six Month Earnings (By LWIA)	Q1-10	Q2-10	Q3-10	Q4-10	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08	FY-09
Anne Arundel (AA)	\$14,634	\$13,915	\$13,692	\$13,389	-2.2%	\$13,908	\$13,389	\$14,634				\$14,207	\$15,142	\$14,821
Baltimore City (BM)	\$11,150	\$11,213	\$11,434	\$10,937	-4.3%	\$11,184	\$10,937	\$11,434				\$9,732	\$10,514	\$10,970
Baltimore County (BA)	\$15,590	\$15,520	\$15,695	\$14,884	-5.2%	\$15,422	\$14,884	\$15,695				\$14,088	\$15,395	\$15,831
Frederick (FR)	\$16,567	\$16,127	\$16,362	\$16,144	-1.3%	\$16,300	\$16,127	\$16,567				\$15,904	\$16,529	\$16,584
Lower Shore (LS)	\$10,195	\$9,946	\$10,071	\$9,879	-1.9%	\$10,023	\$9,879	\$10,195				\$9,450	\$10,006	\$9,715
Montgomery County (MG)	\$15,946	\$15,621	\$16,177	\$15,224	-5.9%	\$15,742	\$15,224	\$16,177				\$16,533	\$16,461	\$15,749
Mid Maryland (MM)	\$20,049	\$19,574	\$19,772	\$19,099	-3.4%	\$19,624	\$19,099	\$20,049				\$17,303	\$18,867	\$20,201
Prince George's County (PG)	\$15,937	\$15,729	\$16,347	\$16,154	-1.2%	\$16,042	\$15,729	\$16,347				\$14,042	\$15,384	\$15,546
Southern Maryland (SM)	\$15,680	\$15,746	\$15,949	\$15,086	-5.4%	\$15,615	\$15,086	\$15,949				\$13,423	\$14,930	\$15,200
Susquehanna (SQ)	\$16,185	\$15,601	\$15,645	\$15,004	-4.1%	\$15,609	\$15,004	\$16,185				\$13,715	\$14,690	\$15,205
Upper Shore (US)	\$12,395	\$12,242	\$12,414	\$12,347	-0.5%	\$12,350	\$12,242	\$12,414				\$10,610	\$11,285	\$12,168
Western Maryland (WM)	\$11,066	\$10,979	\$11,155	\$11,011	-1.3%	\$11,053	\$10,979	\$11,155				\$9,918	\$10,638	\$11,017
Virtual Office (VO)	\$14,509	\$14,417	\$15,056	\$15,348	1.9%	\$14,832	\$14,417	\$15,348				\$12,943	\$13,989	\$14,455
Youth Focused Goals	Q1-10	Q2-10	Q3-10	Q4-10	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08	FY-09
Attainment of a High School Diploma, Degree, or Placement in Unsubsidized Employment or Education	67.6%	72.6%	71.0%	73.8%	3.9%	71.3%	67.6%	73.8%				62.6%	73.9%	71.5%
	71.2%	69.8%	69.0%	67.5%	-2.2%	69.4%	67.5%	71.2%		54%	67%	64.6%	72.2%	71.2%
One-Stop Demographics	Q1-10	Q2-10	Q3-10	Q4-10	% Change	Avg	Min	Max	Total	Target		FY07	FY08	FY-09
Total Maryland residents who received workforce services	197,872	208,456	213,251	195,196	-8.5%	203,694	195,196	213,251				126,171	137,840	179,688
Anne Arundel (AA)	13,609	15,067	15,869	14,116	-11.0%	14,665	13,609	15,869				7,108	6,706	11,099
Baltimore City (BM)	30,015	31,070	32,683	30,468	-6.8%	31,059	30,015	32,683				25,424	27,064	29,534
Baltimore County (BA)	22,663	23,434	23,784	21,360	-10.2%	22,810	21,360	23,784				12,478	13,384	18,305
Frederick (FR)	5,477	6,037	6,228	5,450	-12.5%	5,798	5,450	6,228				3,268	4,085	4,295
Lower Shore (LS)	6,776	7,303	7,916	7,336	-7.3%	7,333	6,776	7,916				5,164	6,113	7,177
Montgomery County (MG)	16,229	16,982	16,746	14,583	-12.9%	16,135	14,583	16,982				12,102	11,678	15,296
Mid Maryland (MM)	12,400	13,163	13,364	10,962	-18.0%	12,472	10,962	13,364				6,858	7,339	11,234
Prince George's County (PG)	16,863	19,128	19,703	18,325	-7.0%	18,505	16,863	19,703				8,292	11,212	14,900
Southern Maryland (SM)	9,006	9,416	9,174	8,002	-12.8%	8,900	8,002	9,416				5,061	6,413	8,258
Susquehanna (SQ)	5,893	7,955	7,943	7,218	-9.1%	7,252	5,893	7,955				5,336	6,494	6,725
Upper Shore (US)	5,600	5,800	6,377	5,926	-7.1%	5,926	5,600	6,377				3,269	3,770	4,682
Western Maryland (WM)	14,875	15,157	15,763	14,555	-7.7%	15,088	14,555	15,763				10,925	13,076	15,108
Virtual Office (VO)	38,466	37,944	37,701	36,895	-2.1%	37,752	36,895	38,466				20,886	20,506	33,075
One-Stop Demographics	Q1-10	Q2-10	Q3-10	Q4-10	% Change	Avg	Min	Max	Total	Target		FY07	FY08	FY-09
services	151,345	167,205	171,924	146,940	-14.5%	159,354	146,940	171,924				101,012	115,077	141,701
Anne Arundel (AA)	13,072	14,796	15,603	12,964	-16.9%	14,109	12,964	15,603				6,886	6,609	10,800
Baltimore City (BM)	28,638	30,513	31,892	27,018	-15.3%	29,515	27,018	31,892				24,264	26,399	28,492
Baltimore County (BA)	21,721	22,978	23,375	19,817	-15.2%	21,973	19,817	23,375				12,027	13,231	17,853
Frederick (FR)	5,076	5,884	6,087	5,122	-15.9%	5,542	5,076	6,087				3,090	3,960	4,063
Lower Shore (LS)	6,351	7,209	7,768	7,108	-8.5%	7,109	6,351	7,768				4,879	5,960	6,816
Montgomery County (MG)	15,531	16,655	16,388	13,964	-14.8%	15,635	13,964	16,655				11,804	11,583	14,962
Mid Maryland (MM)	11,957	13,000	13,224	10,337	-21.8%	12,130	10,337	13,224				6,551	7,251	10,999
Prince George's County (PG)	15,983	18,556	19,097	16,845	-11.8%	17,620	15,983	19,097				7,823	10,984	14,309
Southern Maryland (SM)	8,501	9,274	9,032	7,492	-17.1%	8,575	7,492	9,274				4,818	6,287	8,023
Susquehanna (SQ)	5,213	7,597	7,590	6,731	-11.3%	6,783	5,213	7,597				5,082	6,248	6,186
Upper Shore (US)	5,258	5,680	6,248	5,609	-10.2%	5,699	5,258	6,248				3,146	3,659	4,524
Western Maryland (WM)	14,044	15,063	15,620	13,933	-10.8%	14,665	13,933	15,620				10,642	12,906	14,674
Total Veterans receiving workforce services	16,063	16,662	16,676	15,928	-4.5%	16,332	15,928	16,676				11,853	12,795	15,264
Disclosed)	10,815	11,350	11,536	11,469	-0.6%	11,293	10,815	11,536				7,748	8,990	10,189
GENDER	Q1-10	Q2-10	Q3-10	Q4-10	% Change	Avg	Min	Max	Total	Target		FY07	FY08	FY-09
Male	93,422	101,701	106,355	97,960	-7.9%	99,860	93,422	106,355				53,391	60,979	81,696
Female	88,566	95,082	99,999	93,170	-6.8%	94,204	88,566	99,999				53,985	60,471	77,771
Blank	15,884	11,673	6,897	4,066	-41.0%	9,630	4,066	15,884				18,795	16,390	20,221
RACE	Q1-10	Q2-10	Q3-10	Q4-10	% Change	Avg	Min	Max	Total	Target		FY07	FY08	FY-09
African American	74,791	77,924	79,556	78,094	-1.8%	77,591	74,791	79,556				52,266	57,456	68,008
White	66,983	71,454	72,644	68,804	-5.3%	69,971	66,983	72,644				35,012	40,133	60,139



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Hispanic	7,787	8,169	7,981	7,531	-5.6%	7,867	7,531	8169				4,880	6,009	7,362
Pacific Islander	453	455	493	472	-4.3%	468	453	493				270	289	399
Asian	3,225	3,438	3,491	3,362	-3.7%	3,379	3,225	3491				1,570	1,799	2,889
Other	5,703	6,032	6,190	6,009	-2.9%	5,984	5,703	6190				3,007	3,502	5,130
EDUCATION	Q1-10	Q2-10	Q3-10	Q4-10	% Change	Avg	Min	Max	Total	Target		FY07	FY08	FY-09
No School	631	667	697	680	-2.4%	669	631	697				696	580	601
Elementary School	21,005	21,693	21,912	20,182	-7.9%	21,198	20,182	21912				15,589	15,202	17,874
Some College/Vocational/Technical School	48,363	51,484	53,256	48,970	-8.0%	50,518	48,363	53256				26,577	29,903	44,049
BA\BS Degree	26,007	27,872	28,301	24,998	-11.7%	26,795	24,998	28301				11,566	13,113	22,941
Some Graduate School	9,885	10,752	10,962	9,678	-11.7%	10,319	9,678	10962				4,581	4,807	8,724
High School Diploma	67,208	69,774	71,263	65,417	-8.2%	68,416	65,417	71263				45,527	47,458	62,665
GED	13,158	13,950	14,301	13,640	-4.6%	13,762	13,158	14301				7,133	8,211	12,121
AA Degree	10,120	10,742	11,094	10,258	-7.5%	10,554	10,120	11094				5,095	6,119	9,285

* Totals above are blacked out because the quarterly data is cumulative.

Federal Reporting Common Measures Definitions

Entered Employment Rate- of those who are not employed at the date of participation; the # of adult participants who are employed in the first quarter after the exit quarter / # adult participants who exit during the quarter

Employment Retention Rate- Of those who are employed in the first quarter after the exit quarter: # of adult participants who are employed in both the second and third quarters after the exit quarter / # of adult participants who exit during the quarter

Average Earnings- Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: Total earnings in the second plus the total earnings in the third quarters after the exit quarter / # of adult participants who exit during the quarter

Placement in Employment or Education- Of those who are not in post-secondary education or employment (including the military) at the date of participation: # of youth participants who are in employment (including the military) or enrolled in post-secondary education and/or advanced training, occupational skills training in the first quarter after the exit quarter / # of youth participants who exit during the quarter

Attainment of a Degree or Certificate- Of those enrolled in education (at the date of participation or at any point during the program): # of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter / # of youth participants who exit during the quarter

Literacy and Numeracy Gains- Of those out-of-school youth who are basic skills deficient, Number of youth participants who increase one or more educational functioning levels / Number of youth who completed a year of participation (based on date of 1st



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UNEMPLOYMENT INSURANCE FOR 9-30-10	Reporting Periods					Avg	Fiscal Year To Date						
	June-10	July-10	Aug-10	Sept-10	% Change		Min	Max	Total	Target	FY08	FY09	FY10
ISSUANCES AND DETERMINATIONS													
New Claims Filed - Total	33,727	30,780	29,266	27,058	-7.5%	29,035	27,058	30,780	87,104		243,281	379,609	407,026
New Claims Filed - UI	33,276	30,407	28,750	26,441	-8.0%	28,533	26,441	30,407	85,598			375,917	402,813
New Claims Filed - UCFE	274	203	313	433	38.3%	316	203	433	949			2,251	2,541
New Claims Filed - UCX	177	170	203	184	-9.4%	186	170	203	557			1,441	1,672
Persons Currently Drawing UI Benefits	63,104	66,853	62,520	55,687	-10.9%	61,687	55,687	66,853		41,309	67,919	63,104	
New EUC Claims Filed - Total	2,914	11,291	8,232	7,691	-6.6%	9,071	7,691	11,291	27,214				98,585
Dollars Paid in Benefits (in millions \$\$\$)	79.1	65.7	78.6	59.9	-23.8%	68.1	59.9	78.6	204.2		507	918	990
Trust Fund Balance (in million \$\$\$)	456	435	469	418	-10.9%	441	418	469	435	900	986	288	456
FUA Loan Advance to Trust Fund (in millions \$\$\$)	134	134	134	134	0.0%	134	134	134	134				134
# of First UI Checks issued - Regular UI	11,747	12,687	12,150	9,932	-18.3%	11,590	9,932	12,687	34,769		103,693	175,340	166,666
# of First UI Checks issued - Ex. Fed Employees	59	69	70	137	95.7%	92	69	137	276		504	293	660
# of First UI Checks issued - Ex Military	94	102	131	93	-29.0%	109	93	131	326		723	815	969
% of claims filed via the Internet	41%	40%	40%	41%	2.5%	40.3%	40.0%	41.0%	40.3%		18.5%	42.7%	45.2%
Final Payments	7414	7574	7499	5872	-21.7%	6,982	5,872	7,574	20,945		35,502	65,162	97,855
% of First UI Checks Issued <21 days – Regular UI DLA = 87%	90.0%	87.0%	81.0%	80.0%	-1.2%	82.7%	80.0%	87.0%	82.7%	87%	93.7%	91.2%	86.7%
% of First UI Checks Issued <21 days – Ex-Fed. Emp. DLA = 70%	89.0%	88.0%	75.0%	86.0%	14.7%	83.0%	75.0%	88.0%	83.0%	70%	91.3%	84.6%	77.9%
% of First UI Checks Issued <21 days – Ex-Military DLA = 87%	95.0%	95.0%	95.0%	97.0%	2.1%	95.7%	95.0%	97.0%	95.7%	87%	93.8%	96.0%	93.4%
# Determinations [nonmonetary e.g. quit/fired]	24,811	24,972	18,389	15,103	-17.9%	19,488	15,103	24,972	58,464		315,707	405,532	365,474
% of Determinations issued in 21 days of issue detection DLA = 80%	91.9%	77.0%	54.4%	55.0%	1.1%	62.1%	54.4%	77.0%	62.1%	80%	88.4%	84.7%	83.4%
# Open Employer Accounts	138,919	138,748	136,004	135,941	0.0%	136,898	135,941	138,748	136,898				139,244



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Department of Labor, Licensing and Regulation
Division of Unemployment Insurance

Volume 3 Number 1
 Reporting Period
 September, 2010

UNEMPLOYMENT INSURANCE FOR 9-30-10	Reporting Periods							Fiscal Year To Date					FY08	FY09	FY10	
	Q1-10	Q2-10	Q3-10	Q4-10	Q1-11			% Change	Avg	Min	Max	Total				Target
								Fiscal	To Date	by Quarters						
Exhaustion rate-% of people who rec'd all 26 weeks	46.7%	49.5%	52.3%	52.3%		-100.0%	#DIV/0!	0.0%	0.0%			33.6%	41.8%	50.2%		
Average duration of receipt of benefits (in weeks)	16.6	17.6	19.6	19.5		-100.0%	#DIV/0!	0.0%	0			15.2	15.6	18.3		
% of determinations passing Federal Review - quality/accuracy DLA = 75%	82.0%	85.0%	81.0%	74.0%	83.0%	12.2%	83.0%	83.0%	83.0%		75%	82.9%	76.9%	80.5%		
# of employer status determinations completed	3,860	3,326	4,250	3,986	3,741	-6.1%	3,741	3,741	3,741	3,741		19,465	16,895	15,422		
% of determinations completed <180 days of establishment DLA = 80%	93.7%	93.7%	91.7%	92.2%	93.8%	1.7%	93.8%	93.8%	93.8%		80%	86.1%	93.1%	92.8%		
# of detectable/recoverable overpayments established	12,706	11,898	14,856	14,225	14,283	0.4%	14,283	14,283	14,283	14,283		23,224	40,222	53,685		
% of overpayments established for recovery DLA = 55%	94.9%	129.0%	116.0%	103.6%	93.2%	-10.0%	93.2%	93.2%	93.2%		55%	88.4%	94.3%	110.9%		
\$ of overpayments established	11,188,623	10,731,414	12,665,498	11,778,104	11,880,346	0.9%	11,880,346	11,880,346	11,880,346	11,880,346		35,085,370	46,363,639			
\$ of overpayment due to fraud	3,339,805	3,297,050	3,833,552	3,425,301	4,056,795	18.4%	4,056,795	4,056,795	4,056,795	4,056,795		11,835,221	13,895,708			
% of overpayment due to fraud	29.9%	30.7%	30.3%	29.1%	34.1%	17.4%	34.1%	34.1%	34.1%			33.9%	30.0%			
\$ of overpayments recovered	3,899,019	3,392,778	5,335,791	4,940,863	3,771,831	-7.4%	3,771,831	3,771,831	3,771,831	3,771,831		16,235,784	17,568,451			
% of overpayments per total benefit payout	4.3%	4.6%	4.6%	5.4%	5.8%	7.4%	5.8%	5.8%	5.8%			4.0%	4.7%			
\$ UI Overpayments - Total Outstanding Balance	66,880,013	71,039,381	76,531,979	81,165,874	86,614,730	6.7%	86,614,730	86,614,730	86,614,730			61,559,470	81,165,874			
\$ of employer taxes deposited into Clearing Acct.	67.9	43.0	37.4	495.6	155.0	-68.7%	155.0	155.0	155.0	155.0		\$415M	\$371.3M	\$644M		
# of employers audited	513	737	672	725	543	-25.1%	543	543	543	543	700/280	3,484	3,548	2,647		
% of employers audited	1.4%	2.1%	1.9%	2.1%	1.6%	-23.5%	1.6%	1.6%	1.6%		2%	2.4%	2.5%	1.9%		

Note: % = Federal {USDOL} Desired Level of Achievement (DLA) figure



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Department of Labor, Licensing and Regulation
Division of Unemployment Insurance Monthly Time Lapse Report

UNEMPLOYMENT INSURANCE FOR 9-30-10						Fiscal Year To Date								
	ISSUANCES AND DETERMINATIONS	June-10	July-10	Aug-10	Sept-10	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Towson Claim Center - UI - First Pays	2,204	2,469	2,543	1,901	-25.2%	2,304	1,901	2,543	6,913					32,875
UI - Claims Paid< 21 Days	1,992	2,134	2,162	1,543	-28.6%	1,946	1,543	2,162	5,839					28,995
UI - %	90%	86%	85%	81%	-4.5%	84.2%	81.2%	86.4%	84.5%	87%				88.2%
UCFE - First Pays	5	7	8	10	25.0%	8	7	10	25					90
UCFE - Claims Paid< 21 Days	5	6	6	8	33.3%	7	6	8	20					67
UCFE - %	100%	86%	75%	80%	6.7%	80.2%	75.0%	85.7%	80.0%	70%				74.4%
UCX - First Pays	11	12	14	10	-28.6%	12	10	14	36					166
UCX - Claims Paid< 21 Days	11	12	14	10	-28.6%	12	10	14	36					160
UCX - %	100%	100%	100%	100%	0.0%	100.0%	100.0%	100.0%	100.0%	87%				96.4%
College Park Claim Center - UI - First Pays	2,105	2,406	1,972	1,577	-20.0%	1,985	1,577	2,406	5,955					28,207
UI - Claims Paid< 21 Days	1,904	2,067	1,600	1,330	-16.9%	1,666	1,330	2,067	4,997					24,617
UI - %	90%	86%	81%	84%	3.9%	83.8%	81.1%	85.9%	83.9%	87%				87.3%
UCFE - First Pays	3	1	2	5	150.0%	3	1	5	8					49
UCFE - Claims Paid< 21 Days	2	1	2	5	150.0%	3	1	5	8					36
UCFE - %	67%	100%	100%	100%	0.0%	100.0%	100.0%	100.0%	100.0%	70%				73.5%
UCX - First Pays	21	17	19	7	-63.2%	14	7	19	43					169
UCX - Claims Paid< 21 Days	20	17	19	7	-63.2%	14	7	19	43					160
UCX - %	95%	100%	100%	100%	0.0%	100.0%	100.0%	100.0%	100.0%	87%				94.7%
Cumberland Claim Center - UI - First Pays	1,872	2,249	2,049	1,639	-20.0%	1,979	1,639	2,249	5,937					28,270
UI - Claims Paid< 21 Days	1,712	2,029	1,683	1,383	-17.8%	1,698	1,383	2,029	5,095					24,584
UI - %	91%	90%	82%	84%	2.7%	85.6%	82.1%	90.2%	85.8%	87%				87.0%
UCFE - First Pays	21	32	24	55	129.2%	37	24	55	111					213
UCFE - Claims Paid< 21 Days	20	30	22	48	118.2%	33	22	48	100					168
UCFE - %	95%	94%	92%	87%	-4.8%	90.9%	87.3%	93.8%	90.1%	70%				78.9%
UCX - First Pays	15	26	34	39	14.7%	33	26	39	99					246
UCX - Claims Paid< 21 Days	15	25	32	38	18.8%	32	25	38	95					227
UCX - %	100%	96%	94%	97%	3.5%	95.9%	94.1%	97.4%	96.0%	87%				92.3%
Balt. Metro Claim Center - UI - First Pays	1,697	1,790	1,590	1,425	-10.4%	1,602	1,425	1,790	4,805					24,262
UI - Claims Paid< 21 Days	1,508	1,526	1,211	1,024	-15.4%	1,254	1,024	1,526	3,761					20,542
UI - %	89%	85%	76%	72%	-5.7%	77.8%	71.9%	85.3%	78.3%	87%				84.7%
UCFE - First Pays	8	3	9	23	155.6%	12	3	23	35					89
UCFE - Claims Paid< 21 Days	8	2	4	20	400.0%	9	2	20	26					72
UCFE - %	100%	67%	44%	87%	95.7%	66.0%	44.4%	87.0%	74.3%	70%				80.9%
UCX - First Pays	19	14	20	15	-25.0%	16	14	20	49					176
UCX - Claims Paid< 21 Days	19	13	20	15	-25.0%	16	13	20	48					167
UCX - %	100%	93%	100%	100%	0.0%	97.6%	92.9%	100.0%	98.0%	87%				94.9%
Salisbury Claim Center - UI - First Pays	1,577	1,866	1,778	1,433	-19.4%	1,692	1,433	1,866	5,077					24,799
UI - Claims Paid< 21 Days	1,391	1,633	1,363	1,072	-21.3%	1,356	1,072	1,633	4,068					21,382
UI - %	88%	88%	77%	75%	-2.4%	79.7%	74.8%	87.5%	80.1%	87%				86.2%
UCFE - First Pays	10	14	16	28	75.0%	19	14	28	58					125
UCFE - Claims Paid< 21 Days	7	11	10	23	130.0%	15	10	23	44					101
UCFE - %	70%	79%	63%	82%	31.4%	74.4%	62.5%	82.1%	75.9%	70%				80.8%
UCX - First Pays	21	26	28	16	-42.9%	23	16	28	70					149
UCX - Claims Paid< 21 Days	18	23	24	14	-41.7%	20	14	24	61					134
UCX - %	86%	88%	86%	88%	2.1%	87.2%	85.7%	88.5%	87.1%	87%				89.9%



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Department of Labor, Licensing and Regulation

Governor's Workforce Investment Board

GOVERNOR'S WORKFORCE INVESTMENT BOARD	REPORTING PERIODS				2011 Fiscal Year to Date						Fiscal Year Comparison
	Jun-10	Jul-10	Aug-10	Sep-10	%	Avg	Min	Max	Total	Target	FY10
Stakeholders Participating											
Total #	107	78	95	184	93.7%	29.5	0	181	354	1497	2693
Aerospace	5	5	13	8	-38.5%	8.7	5	13	26	75	112
Bioscience	0	0	0	0	0.0%	0.0	0	0	0	20	0
Construction	20	45	43	35	-18.6%	41.0	35	45	123	150	166
Education	0	0	0	0	0.0%	0.0	0	0	0	0	4
Energy	0	28	0	33	0.0%	20.3	0	33	61	250	572
Hospitality and Tourism	0	0	0	3	0.0%	0.0	0	0	0	20	2
Healthcare	0	0	0	55	0.0%	18.3	0	55	55	200	304
Information Technology	0	0	28	37	32.1%	21.7	0	37	65	200	315
Manufacturing	32	0	11	13	18.2%	8.0	0	13	24	250	465
Retail trade											
Transportation/ warehousing	0	0	0	0	0.0%	0.0	0	0	0	20	43
GWIB Conferences	50	0	0		0%	0.0	0	0	0	312	710
Industry Initiatives	Jun 10	July 2010	Aug 10	Sep-10	%						
100% =completion of analysis, written report, proposed policy recommendations and industry Summit											
Aerospace	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Bioscience	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Construction	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Education	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Energy	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Hospitality and Tourism	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Healthcare	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Information Technology	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Manufacturing	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Retail trade											
Transportation/warehousing	98.0%	98.0%	98.0%	98.0%	0.0%	98%	98%	98%			100.0%
Outreach	June 2010	July 2010	Aug 10	Sep-10	%						
# of planning/policy/advocacy engagements	17	23	12	19	58.3%	18.0	12	23	54	300	301
# of TA consultations provided to	15	22	20	21	5.0%	21.0	20	22	63	200	210
# of new industry sector training initiatives											
Governance	June 2010	July 2010	Aug 10	Sep-10	%						
% of board vacancies	6.0%	3.0%	3.0%	6.0%	100.0%						5.0%
Governance Quarterly	1st QTR	2nd QTR	3rd QTR	4th QTR	%						
% of board participation	43.0%	0.0%	0.0%	0.0%							80.0%
Governance (Certification) Biennial											
# of local WIBs certified (11)	11			12							
# of local one stop centers certified (34)	34			34							



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Department of Labor, Licensing and Regulation
Office of The Secretary

OFFICE OF THE SECRETARY	Reporting Periods					Fiscal Year To Date					FY COMPARISON		
Communications	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
Press hits (print)	34	41	52	43	-17.3%	45.3	41	52	136			284	203
Press Hits (web only pubs)	8				28.6%	7.7	7	9	23				
Interviews (radio)	4	2	1	0	-100.0%	1.0	0	2	3			26	25
Interviews (television)	6	11	19	9	-52.6%	13.0	9	19	39			62	44
Press releases issued	8	4	5	6	20.0%	5.0	4	6	15			65	62
Outreach	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
Public speaking	9	1	5	5	0.0%	3.7	1	5	11			208	98
Governance	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
Board Appointments Completed	4	24	1	1	0.0%	8.7	1	24	26		47	99	62
Board vacancies	14	14	16	16	0.0%	15.3	14	16				17	189
Board positions	239	239	239	239	0.0%	239.0	239	239			241	251	2902
Departmental Legislation	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09
Legislation Introduced					0.0%	0.0	0	0	0			5	19
Legislation passed					0.0%	0.0	0	0	0			4	14
FAIR PRACTICES	MONTHLY REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON		
Language accessibility	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
# of vital documents	249	249	249	249	0.0%	249.0	249	249				249.0	
# translated in 1+languages	18	18	18	18	0.0%	18.0	18	18				18.0	
Bilingual employees	44	44	44	44	0.0%	44.0	44	44				44.0	
Diversity	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
# of minority employees	812	809	805	805	0.0%	806.3	805	809				778	
% minority employees	49%	49%	49%	50%	0.3%	49%	49%	50%				49.0%	
# of minority managers	46	47	52	50	-3.8%	49.3	46	52				46	
% minority managers	28%	29%	29%	29%	-1.6%	29%	29%	29%				27%	
DLR Minorities by Job Families	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
# of Officials & Administrators (A)	46	47	52	50	-3.8%	49.7	47	52					
% Officials & Administrators	5.67%	5.8%	6.46%	6.21%	-3.8%	6%	6%	6%					
# of Professionals (B)	499	428	468	470	0.4%	455.3	428	470					
% Professionals	53.33%	52.9%	58.14%	58.39%	0.4%	56%	53%	58%					
# of Technicians (C.)	33	33	41	41	0.0%	38.3	33	41					
% Technicians	4.06%	4.1%	5.09%	5.09%	0.0%	5%	4%	5%					
# of Protective Service Workers (D)	15	15	16	16	0.0%	15.7	15	16					
% Protective Service Workers	1.85%	1.9%	1.99%	1.99%	0.0%	2%	2%	2%					
# of Paraprofessionals (E)	111	112	117	117	0.0%	115.3	112	117					
% Paraprofessionals	13.67%	13.8%	14.53%	14.53%	0.0%	14%	14%	15%					
# of Administrative Support (including clerical & sales)	102	101	99	99	0.0%	99.7	99	101					
% Administrative Support (including clerical & sales)	12.56%	12.5%	12.30%	12.30%	0.0%	12%	12%	12%					
# of Skilled Craft Workers (G)	10	11	11	11	0.0%	11.0	11	11					
% Skilled Craft Workers	1.23%	1.4%	1.37%	1.37%	0.0%	1%	1%	1%					
# of Service-Maintenance (H)	0	0	1	1	0.0%	0.7	0	1					
% Service-Maintenance	0.00%	0.0%	0%	0%	0.0%	0%	0%	0%					



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DISCRIMINATION COMPLAINTS (Internal)	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
# of Disparate Treatment Complaints	3	0	1	0	-100.0%	0.3	0	1	1				4
# of Sexual Harassment	0	0	0	0	0.0%	0.0	0	0	0				1
# of Age Discrimination	0	0	0	0	0.0%	0.0	0	0	0				1
# of Hostile Work Environment	0	1	0	0	0.0%	0.3	0	1	1				3
EEO Complaints against DLLR	3	0	1	0	-100.0%	0.3	0	1	1				5
EEO Investigations completed	0	0	6	0	-100.0%	2.0	0	6	6				5
Total EEO Complaints rec'd	3	1	1	0	-100.0%	0.7	0	1	2				11
DISCRIMINATION CLAIMS (External)	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
EEOC Decisions Pending	2	2	3	3	0.0%	2.7	2	3	8				34
EEOC Decisions	0	0	0	0	0.0%	0.0	0	0	0				2
EEOC/MCHR withdrawal	0	1	0	0	0.0%	0.3	0	1	1				1
MEDIATIONS	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Mediation	0	1	1	1	0.0%	0.3	0	1	3				0
TRAININGS	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Diversity Awareness Attendees	0	0	0	0	0.0%	0.0	0	0	0				0
Fair Practices Management Attendees	81	124	105	47	-55.2%	92.0	47	124	276				524
Sexual Harassment Attendees	0	0	0	0	0.0%	0.0	0	0	0				0
Total # of Trainings	4	6	3	1	-66.7%	3.3	1	6	10				34



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Department of Labor,
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Division of Workforce Development and Adult Learning
Quarterly Report
GED Testing Office

GED Information Discussed					
Month/Year	# Scheduled	# Tested	Last Test Date	Scores Mailed	Days to Results
Jul-09	972	796	7/30/2009	9/25/2009	57
Aug-09	945	787	8/22/2009	10/30/2009	69
Sep-09	919	736	9/30/2009	11/23/2009	54
Oct-09	1083	905	10/28/2009	12/22/2009	55
Nov-09	859	708	11/25/2009	1/15/2010	51
Dec-09	1085	912	12/23/2009	2/17/2010	56
Jan-10	844	712	1/29/2010	3/12/2010	42
Feb-10	865	627	2/26/2010	3/30/2010	32
Mar-10	912	748	3/27/2010	4/28/2010	32
Apr-10	931	771	4/29/2010	5/25/2010	26
May-10	1028	837	5/27/2010	6/15/2010	19
Jun-10	931	761	6/29/2010	7/21/2010	22
Jul-10	690	530	7/30/2010	8/17/2010	18
Aug-10	792	638	8/27/2010	9/22/2010	26
Sep-10	817	653	9/29/2010	10/19/2010	20

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Additional Testing Information						
Month/Year	No Shows	Incompletes	Failed	Passed	Total Scheduled	Pass Rate
Jul-09	176	93	330	373	972	53.06%
Aug-09	158	82	289	416	945	59.01%
Sep-09	183	94	265	377	919	58.72%
Oct-09	178	80	362	463	1083	56.12%
Nov-09	151	77	263	368	859	58.32%
Dec-09	173	236	274	402	1085	59.47%
Jan-10	132	62	228	422	844	64.92%
Feb-10	238	80	194	353	865	64.53%
Mar-10	164	73	248	427	912	63.26%
Apr-10	160	73	123	431	931	61.75%
May-10	191	65	321	451	1028	58.42%
Jun-10	170	70	258	433	931	62.66%
Jul-10	160	64	208	258	690	55.36%
Aug-10	154	57	234	347	792	59.72%
Sep-10	164	64	238	351	817	59.59%

Pass Rate = Passed divided by (# Tested - Incompletes)

Demographic Information

Gender			
Month/Year	Male	Female	Total Scheduled
Jul-09	586	386	972
Aug-09	600	345	945
Sep-09	510	409	919
Oct-09	716	367	1083
Nov-09	507	352	859
Dec-09	663	422	1085
Jan-10	522	322	844
Feb-10	562	303	865
Mar-10	550	362	912
Apr-10	560	371	931
May-10	608	420	1028
Jun-10	600	331	931
Jul-10	408	282	690
Aug-10	500	292	792
Sep-10	470	347	817

Race/Ethnicity

Month/Year	Asian	Afri. American	Hisp/Latino	Nati. American	Pacific Islander	White	More Than One	Total Scheduled
Jul-09	14	496	46	3	4	388	21	972
Aug-09	12	492	34	12	1	380	14	945
Sep-09	14	433	59	2	5	395	11	919
Oct-09	14	549	57	7	4	434	18	1083
Nov-09	7	460	44	6	2	323	17	859
Dec-09	13	560	68	4	2	424	14	1085
Jan-10	11	406	57	2	2	348	18	844
Feb-10	10	460	47	7	3	324	14	865
Mar-10	15	470	46	3	3	358	17	912
Apr-10	13	489	43	2	3	365	16	931
May-10	17	543	63	7	5	375	18	1028
Jun-10	10	499	39	4	4	355	20	931
Jul-10	14	350	34	4	2	273	13	690
Aug-10	12	419	48	5	4	287	17	792
Sep-10	19	399	58	7	5	311	18	817