



Department of Human Resources
StateStat

Reporting Period: November 2010

DHR Management Team

Operations: **Brian L. Wilbon**
 Programs: **Stacy L. Rodgers**
 Chief of Staff: **Oronde Miller**

Administrations:

Social Services Administration: **Carnitra White**
 Family Investment Administration: **Kevin M. McGuire**
 Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

Interim Secretary Brian Wilbon

Appointed July 2010

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	09/21/10	10/05/10	10/19/10	11/02/10		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	12,043.0	11,518.4	13,889.1	16,507.7						
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	16.1	0.0	145.3	433.6	27
Operations	8.0	1.0	1.4	0.0	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	104.5	168.1	111.6	180.3	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	10.8	6.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	11,930.5	11,338.5	13,770.1	16,327.4	18.6%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	44.2	63.5	56.0	65.6	17.1%	65.1	27.4	112.7	1,758.8	27
Operations	142.6	150.3	137.1	133.8	-2.4%	141.1	99.0	180.2	3,809.1	27
Social Services	70.7	58.4	31.9	41.0	28.5%	35.7	20.4	57.1	964.0	27
Family Investment	92.9	103.9	83.4	98.8	18.5%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	249.6	258.0	233.6	208.9	-10.6%	215.9	153.2	286.8	5,828.7	27
LDSS	2,812.9	2,939.7	2,637.5	2,498.4	-5.3%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.0	0.0	0.0	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	4.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	1.0	9.0	8.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	11.0	11.0	12.0	10.0	0.0%	2.5	0.0	31.2	68.7	27
LDSS	67.5	91.2	102.6	111.9	9.1%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	0.0	0.3	0.0	0.0	0.0%	12.3	0.0	27.0	331.7	27
Operations	1.1	0.1	5.5	2.5	-54.5%	6.5	0.0	21.6	175.8	27
Social Services	2.6	3.0	3.6	4.3	19.4%	4.2	0.0	16.4	113.8	27
Family Investment	28.8	19.5	29.2	23.5	-19.5%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	28.4	46.3	14.3	36.8	157.3%	21.3	0.0	42.8	575.2	27
LDSS	358.3	363.7	358.1	406.6	13.5%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	1	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	8	13	7	7	0.0%	12.0	3.0	23.0	311.0	26
Family Investment	1	1	1	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.7	0.0	2.0	18.0	26
FROLAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	2	0	3	1	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	1	1	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources LDSS Personnel

Reporting Period: November 2010

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	09/21/10	10/05/10	10/19/10	11/02/10		Average	Minimum	Maximum	Total	Periods
Allegany	310.1	321.0	356.6	285.7	-19.9%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	912.2	571.0	459.0	564.0	22.9%	547.0	279.0	906.0	14,769.0	27
Baltimore City	3448.2	2943.5	5431.6	7235.5	33.2%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	986.5	1263.0	976.0	1214.2	24.4%	244.8	58.0	513.0	6,610.5	27
Calvert	309.5	325.0	315.0	269.0	-14.6%	280.2	226.0	333.5	7,564.6	27
Caroline	284.0	279.0	315.3	331.0	5.0%	273.6	231.0	355.0	7,386.6	27
Carroll	301.8	294.3	293.8	307.8	4.8%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	296.0	330.0	337.5	331.8	-1.7%	262.5	239.0	332.0	7,087.1	27
Charles	344.3	422.7	356.4	356.4	0.0%	294.0	213.5	444.0	7,937.0	27
Dorchester	334.0	296.5	261.5	314.5	20.3%	266.9	240.0	312.5	7,207.1	27
Frederick	312.9	326.9	316.2	388.6	22.9%	277.7	244.5	374.6	7,497.3	27
Garrett	274.3	257.1	252.6	264.8	4.8%	258.0	251.0	273.0	6,965.3	27
Harford	358.2	339.4	370.8	401.3	8.2%	332.1	181.8	438.7	8,967.2	27
Howard	476.3	482.9	533.4	572.4	7.3%	282.7	183.0	451.8	7,633.2	27
Kent	246.0	254.0	255.0	255.0	0.0%	256.2	246.0	275.5	6,916.5	27
Montgomery	89.5	105.0	250.5	347.1	38.6%	129.9	32.0	265.0	3,506.9	27
Prince George's	924.9	683.2	574.4	644.8	12.3%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	256.5	244.8	246.0	264.9	7.7%	247.9	214.0	287.1	6,694.3	27
Somerset	45.0	78.0	45.0	62.7	39.3%	99.7	30.0	178.6	2,691.5	27
St. Mary's	112.9	174.8	119.0	174.1	0.0%	3.6	0.0	55.3	96.0	27
Talbot	268.1	250.0	257.5	309.8	20.3%	249.6	63.0	375.0	6,738.3	27
Washington	387.2	409.7	606.7	625.5	3.1%	331.8	234.5	595.6	8,959.0	27
Wicomico	342.1	362.6	414.8	422.3	1.8%	257.8	231.0	299.0	6,959.7	27
Worcester	310.0	324.1	425.5	384.2	-9.7%	159.1	69.0	216.0	4,295.9	27
TOTAL	11930.5	11338.5	13770.1	16327.4						



Department of Human Resources LDSS Personnel

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ON CALL OVERTIME BY JURSDICTION

	09/21/10	10/05/10	10/19/10	11/02/10	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	262.0	243.5	244.0	253.0	3.7%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	621.0	492.0	459.0	564.0	22.9%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	172.5	317.0	169.0	231.0	36.7%	230.8	58.0	513.0	6,232.5	27
Calvert	246.0	246.0	249.0	255.0	2.4%	249.3	199.5	291.0	6,730.2	27
Caroline	263.0	231.0	246.0	255.0	3.7%	252.7	217.0	300.5	6,823.5	27
Carroll	280.5	269.3	266.3	285.0	7.0%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	264.0	253.0	239.0	262.0	9.6%	250.7	183.0	327.0	6,767.6	27
Charles	244.6	244.6	253.5	252.5	-0.4%	251.6	182.5	286.4	6,793.2	27
Dorchester	263.0	245.0	233.5	254.0	8.8%	249.1	236.0	263.5	6,727.0	27
Frederick	264.0	246.0	246.0	255.0	3.7%	250.6	244.5	273.0	6,767.5	27
Garrett	274.3	257.1	252.6	264.8	4.8%	258.0	251.0	273.0	6,965.3	27
Harford	304.0	232.7	235.8	276.3	17.2%	258.7	140.5	360.0	6,986.0	27
Howard	272.0	246.0	208.0	247.0	18.8%	257.3	183.0	440.0	6,946.8	27
Kent	245.0	246.0	255.0	255.0	0.0%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	202.5	202.5	179.0	192.0	7.3%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	256.5	244.8	246.0	255.0	3.7%	247.9	214.0	287.1	6,694.3	27
Somerset	45.0	78.0	45.0	0.0	-100.0%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	268.1	250.0	257.5	309.8	20.3%	249.4	63.0	375.0	6,733.8	27
Washington	218.7	220.0	237.7	255.0	7.3%	249.3	228.0	264.0	6,730.8	27
Wicomico	246.0	246.0	255.0	255.0	0.0%	250.2	231.0	279.0	6,754.5	27
Worcester	168.0	201.0	246.1	255.0	3.6%	157.8	69.0	216.0	4,259.9	27
TOTAL	5380.7	5211.5	5023.0	5431.4						



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SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	09/21/10	10/05/10	10/19/10	11/02/10		Average	Minimum	Maximum	Total	Periods
Allegany	67.0	102.6	107.4	69.5	-35.3%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	120.8	117.6	96.5	109.1	13.1%	114.0	58.1	151.4	3,077.3	27
Baltimore City	1075.0	1124.0	992.0	1001.0	0.9%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	218.2	197.0	170.0	149.0	-12.4%	187.1	63.6	263.5	5,051.0	27
Calvert	36.4	28.4	21.9	26.4	20.5%	29.3	16.1	41.3	790.1	27
Caroline	29.0	32.0	12.0	18.0	50.0%	26.3	11.0	44.0	709.0	27
Carroll	21.2	37.4	33.9	43.0	26.8%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	94.3	90.0	104.3	79.4	-23.9%	83.4	50.6	125.6	2,251.4	27
Charles	52.0	60.5	53.5	59.0	10.3%	31.5	10.0	81.5	850.0	27
Dorchester	28.3	49.5	67.8	51.3	-24.3%	48.3	29.1	71.8	1,305.3	27
Frederick	67.0	56.0	58.0	54.0	-6.9%	55.4	26.7	76.0	1,495.8	27
Garrett	19.5	25.0	22.0	31.5	43.2%	25.8	10.0	42.0	697.0	27
Harford	96.7	99.4	144.9	90.4	-37.6%	79.3	49.8	102.1	2,141.0	27
Howard	43.9	77.5	43.9	39.5	-10.0%	56.0	23.6	89.4	1,511.1	27
Kent	20.0	11.0	8.0	9.0	12.5%	20.3	8.0	40.5	548.1	27
Montgomery	198.9	189.1	228.1	174.4	-23.5%	163.3	91.7	214.6	4,408.2	27
Prince George's	252.8	259.0	208.4	204.0	-2.1%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	25.7	27.0	27.5	19.8	-28.0%	26.7	8.1	57.5	720.3	27
Somerset	35.2	36.6	26.1	23.4	-10.3%	33.0	15.9	65.5	890.4	27
St. Mary's	67.4	86.2	60.6	58.5	-3.5%	44.9	22.8	88.9	1,212.4	27
Talbot	29.0	20.0	13.0	16.0	23.1%	34.6	16.0	55.0	933.0	27
Washington	104.1	98.6	44.8	88.3	97.1%	108.4	72.0	171.4	2,926.0	27
Wicomico	82.3	77.4	55.3	56.6	2.4%	68.3	39.3	104.6	1,844.3	27
Worcester	28.2	37.9	37.6	27.3	-27.4%	30.6	10.8	58.4	827.4	27
TOTAL	2812.9	2939.7	2637.5	2498.4						



Department of Human Resources LDSS Personnel

Reporting Period: November 2010

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	09/21/10	10/05/10	10/19/10	11/02/10						
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	3.7	0.0	0.0	0.0		1.6	0.0	40.0	44.3	27
Baltimore City	20.0	43.0	57.0	59.0	3.5%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	0.0	1.0	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.5	0.0	0.3	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	11.8	10.0	9.6	8.0	-16.7%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	11.0	10.0	14.0	13.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.0	0.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.5	0.0	0.5	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	0.0	0.0	10.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	10.5	17.0	10.3	10.4	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.4	0.4	0.5	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	10.0	10.3	10.0	10.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.5	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	67.5	91.2	102.6	111.9						



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UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	09/21/10	10/05/10	10/19/10	11/02/10		Average	Minimum	Maximum	Total	Periods
Allegany	3.5	0.0	0.0	2.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	13.4	8.7	5.5	16.3	196.4%	15.2	0.6	51.8	409.2	27
Baltimore City	192.0	212.0	222.0	251.0	13.1%	182.9	57.0	291.0	4,939.0	27
Baltimore	12.4	16.0	21.0	29.0	38.1%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.1	0.0	0.0	2.0	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	3.5	16.8	6.6	15.9	140.9%	18.7	2.5	38.5	505.0	27
Charles	8.0	10.0	8.0	1.3	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	6.7	5.9	9.0	4.0	-55.6%	5.9	0.0	29.0	158.4	27
Frederick	15.0	11.0	0.1	4.7	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	16.7	12.0	10.0	8.0	0.0%	14.1	0.3	60.0	380.4	27
Howard	12.4	18.0	21.3	25.5	0.0%	4.8	0.0	15.8	128.3	27
Kent	2.5	2.0	2.5	3.0	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	26.5	5.1	10.1	3.6	-64.4%	22.7	1.8	49.1	612.3	27
Prince George's	27.3	30.2	34.5	23.8	-31.0%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	9.0	8.0	3.5	15.7	348.6%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.0	0.0	1.0	0.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.8	0.0%	6.9	0.0	52.3	185.1	27
Worcester	9.3	8.0	3.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	358.3	363.7	358.1	406.6						

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**Department of
StateStat**
Reporting Period: October 2010

Management Team
Operations: Brian L. Wilbon
Programs: Stacy L. Rodgers
Chief of Staff: Oronde Miller
Administrations:
Social Services Administration: Carnitra White
Family Investment Administration: Kervin M. McGuire
Child Support Enforcement Administration: Gina Higginbotham (Acting)

Interim Secretary Brian Wilbon
Appointed July 2010

MBE CONTRACT ACTIVITY

Goal Achieved: 0.87% # Waivers requested: # Waivers granted: **Goal Achieved: 5.21%** # Waivers requested: # Waivers granted:

Oct-10 **YEAR-TO-DATE**

PROCUREMENT/CONTRACT AWARDS	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshon	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshon	Total MBE/WBE	%
Payment Totals	\$8,791,885.00	\$108,323.00 1.23%	\$376,967.00 4.29%	\$26,978.00 0.31%	\$512,268.00	5.83%	\$36,872,349.00	\$326,311.00 \$0.01	\$1,411,782.00 \$0.04	\$82,524.00 \$0.00	\$1,820,617.00	4.94%
Awards Totals	\$9,195,989.00	\$26,887.00 0.29%	\$47,544.00 0.52%	\$5,799.00 0.06%	\$80,230.00	0.87%	\$24,288,047.00	\$339,291.00 1.40%	\$835,886.00 3.44%	\$89,060.00 0.37%	\$1,264,237.00	5.21%
Architectural and Engineering					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance					\$0.00		\$780.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
Services	\$370,995.00	\$12,957.00	\$14,861.00	\$420.00	\$28,238.00	7.61%	\$3,856,409.00	\$107,443.00	\$36,462.00	\$21,235.00	\$165,140.00	4.28%
Supplies and Equipment	\$171,664.00	\$3,543.00	\$24,468.00	\$1,644.00	\$29,655.00	17.28%	\$1,113,504.00	\$63,990.00	\$210,963.00	\$31,746.00	\$306,699.00	27.54%
IT Services					\$0.00		\$730,361.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
IT Supplies and Equipment					\$0.00		\$1,307,290.00	\$49,884.00	\$346,543.00	\$0.00	\$396,427.00	30.32%
Human, Cultural, Social & Educational	\$7,206,616.00				\$0.00	0.00%	\$13,587,070.00	\$3,902.00	\$142,309.00	\$0.00	\$146,211.00	1.08%
Corporate Credit Card	\$119,408.00	\$2,588.00	\$6,275.00	\$2,795.00	\$11,658.00	9.76%	\$547,192.00	\$14,953.00	\$23,590.00	\$6,122.00	\$44,665.00	8.16%
Direct Vouchers	\$1,327,306.00	\$7,799.00	\$1,940.00	\$940.00	\$10,679.00	0.80%	\$3,145,441.00	\$99,119.00	\$76,019.00	\$29,957.00	\$205,095.00	6.52%

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$34,377,443	\$847,743	24	2.47%	\$167,916,925	\$6,859,811	96	4.09%



Department of Human Resources

Social Services Administration

Reporting Period: October-10

Place Matters *

	Baseline		FY 2011 Goal		REPORTING PERIOD: Monthly				Source	
	Date	Data	Goal	Target	Jul-10	Aug-10	Sep-10	Oct-10		
Current Measures									for Baseline and Results	
Children in Out-of-Home Placement **	6/30/2010	8,013	Reduce by 9%	7,292	7,978	7,952	7,905	7,889	State Stat	
Children in Group Homes (% of all placements)	6/30/2010	11.4%	11% or less	11.0%	11.2%	10.9%	11.0%	10.8%	State Stat	
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2010	76.5%	76% or more	76.0%	76.4%	76.1%	76.2%	76.0%	State Stat	
Adoptions	Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year		Goal	562	PROGRESS TO DATE DURING FY 2010, as of				State Stat	
					Oct-10	% of Target	Expected	33%		
					126		Actual	22%		
					REPORTING PERIOD: Point in Time					
Children Placed in their Home/ Adjacent Jurisdiction ***	6/30/2009	81.5%	Increase by 3%	85.2%	Pending	9/30/10	12/31/10	3/31/11	6/30/11	MD CHESSIE
	12/31/2009	83.1%								
	6/30/2010	82.1%								
	Average	82.2%								

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** Missing data: 6/30/09 = 29.4%; 12/31/09 = 20.8%; 6/30/10 = 8.2%



Department of Human Resources

Social Services Administration

Reporting Period: October-10

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods	
Investigations											
Total # Open at beginning of month	5,523	4,892	4,726	5,190	9.82%	5,083	4,726	5,523	20,331	4	
Total # New during report month	1,960	2,102	2,482	2,431	-2.05%	2,244	1,960	2,482	8,975	4	
Total # Completed during month	2,591	2,268	2,017	2,341	16.06%	2,304	2,017	2,591	9,217	4	
Total # Open at end of month	4,892	4,726	5,190	5,280	1.73%	5,022	4,726	5,280	20,088	4	
Total New Allegations	2,513	2,528	2,999	2,801	-6.60%	2,710	2,513	2,999	10,841	4	
Physical Abuse	591	618	984	1045	6.20%	810	591	1,045	3,238	4	
Sexual Abuse	347	331	321	292	-9.03%	323	292	347	1,291	4	
Mental Injury-Abuse	7	5	5	0	-100.00%	4	0	7	17	4	
Neglect	1,553	1,574	1,688	1,462	-13.39%	1,569	1,462	1,688	6,277	4	
Mental Injury-Neglect	15	0	1	2	100.00%	5	0	15	18	4	
Reports	3,524	3,445	4,204	4,576	8.85%	3,937	3,445	4,576	15,749	4	

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods	
Total Findings	3,588	3,134	2,614	3,092	18.29%	3,107	2,614	3,588	12,428	4	
"Indicated" Findings Total	578	618	562	602	7.12%	590	562	618	2,360	4	
Physical Abuse	115	96	105	107	1.90%	106	96	115	423	4	
Sexual Abuse	85	108	116	112	-3.45%	105	85	116	421	4	
Mental Injury-Abuse	0	0	3	0	-100.00%	1	0	3	3	4	
Neglect	377	414	338	383	13.31%	378	338	414	1,512	4	
Mental Injury-Neglect	1	0	0	0	0.00%	0	0	1	1	4	
"Unsubstantiated" Findings Total	654	592	439	534	21.64%	555	439	654	2,219	4	
Physical Abuse	212	165	142	163	14.79%	171	142	212	682	4	
Sexual Abuse	54	42	35	46	31.43%	44	35	54	177	4	
Mental Injury-Abuse	1	1	1	1	0.00%	1	1	1	4	4	
Neglect	387	384	256	323	26.17%	338	256	387	1,350	4	
Mental Injury-Neglect	0	0	5	1	-80.00%	2	0	5	6	4	
"Ruled Out" Findings	2,356	1,924	1,613	1,956	21.26%	1,962	1,613	2,356	7,849	4	

IN-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,266	3,150	3,133	3,218	2.71%	3,192	3,133	3,266	12,767	4	
New Families	609	654	719	719	0.00%	675	609	719	2,701	4	
Cases Closed	725	671	634	648	2.21%	670	634	725	2,678	4	
End of Month Total Families	3,150	3,133	3,218	3,289	2.21%	3,198	3,133	3,289	12,790	4	



OUT-OF-HOME SERVICES

Department of Human Resources

Social Services Administration

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	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Total Children	8,013	7,978	7,952	7,905	-0.59%	7,962	7,905	8,013	31,848	4
New Out-of-Home Placements	293	296	295	285	-3.39%	292	285	296	1,169	4
Total # of Child Welfare Caseworkers *	662	655	677	657	-2.95%	663	655	677	2,651	4
AVG Caseload Volume for Caseworkers	12	12	12	12	0.00%	12	12	12	48	4
Children Leaving Out-of-Home Placement	328	319	341	301	-11.73%	322	301	341	1,289	4
Children Adopted	23	34	34	35	2.94%	32	23	35	126	4
Children Reunified	196	171	186	165	-11.29%	180	165	196	718	4
Children in Legal Guardianship	48	59	57	43	-24.56%	52	43	59	207	4
Aged Out	59	46	54	56	3.70%	54	46	59	215	4
Other	2	9	10	2	-80.00%	6	2	10	23	4
End of Month - Total Children	7,978	7,952	7,905	7,889	-0.20%	7,932	7,889	7,978	31,729	4
Placement Setting										
Children in Family Homes	5,847	5,815	5,799	5,809	0.17%	5,818	5,799	5,847	23,270	4
Children in Group Homes	897	864	872	853	-2.18%	872	853	897	3,486	4
Children in Residential Treatment Centers	248	248	236	239	1.27%	243	236	248	971	4
Children in Independent Living	263	276	276	276	0.00%	273	263	276	1,091	4
Children in other placements	475	516	501	522	4.19%	611	475	754	2,442	4
Children in Trial Home Visits	248	238	221	190	-14.03%	224	190	248	897	4
Race **										
Black/African-American only	70.2%		69.6%							
White/Caucasian only	22.5%		22.8%							
Other only (only one Other race selected)	0.4%		0.4%							
Multiple (multiple races selected)	3.4%		3.5%							
Missing (includes blank, declined, unable to determine)	3.5%		3.6%							
Ethnicity										
Hispanic	3.2%		3.4%							

* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

** MD CHESIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods
Beginning of Month - Foster Families	2,981	2,969	2,927	2,850	-2.63%	2,932	2,850	2,981	11,727	4
New Homes	49	62	47	38	-19.15%	49	38	62	196	4
Closed Homes	61	104	124	64	-48.39%	88	61	124	353	4
End of Month - Foster Families	2,969	2,927	2,850	2,824	-0.91%	2,893	2,824	2,969	11,570	4
Unrestricted Foster Families	2,005	2,119	2,065	2,055	-0.48%	2,061	2,005	2,119	8,244	4

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods
Inquiries during Report Month	582	711	618	784	26.86%	674	582	784	2,695	4
New Applications	170	151	205	128	-37.56%	164	128	205	654	4
Completed (Accepted) Applications	92	151	98	77	-21.43%	105	77	151	418	4



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	REPORTING PERIOD: Annual ending Specified Qtr.					FISCAL YEAR-TO-DATE				
	FY10-Q1	FY10-Q2	FY10-Q3	FY10-Q4	% Change	Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment										
within Six Months	3.6%	3.8%	4.0%	3.6%	-9.82%					
Numerator	93	105	116	105						
Denominator	2,604	2,800	2,933	2,944						
Time Period	10/2008-09/2009	01/2009-12/2009	04/2009-03/2010	07/2009-06/2010						
Data Extract Date	1/15/2010	4/15/2010	7/15/2010	10/15/2010						

ADULT SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods
TOTAL CASES	7,874	7,857	7,774	7,498	-3.6%	7,694	7,672	8,025	30,777	4
# Protective Services Investigations	520	527	469	469	0.0%	496	469	527	1,985	4
Active Protective Services Caseload	1,446	1,474	1,490	1,519	1.9%	1,482	1,446	1,519	5,929	4
Social Services Case Management Cases	2,672	2,651	2,639	2,660	0.8%	2,656	2,639	2,672	10,622	4
% under 65 Years Old	25%	26%	26%	26%	0.0%	0	0	0	1	4
Closed Cases	670	432	419	420	0.2%	485	419	670	1,941	4
# In Home Aide Services (IHAS) Customers	1,632	1,659	1,665	1,703	2.3%	1,665	1,632	1,703	6,659	4
% of customers under 65 Years Old	31%	30%	31%	30%	-3.2%	0	0	0	1	4
New Clients Receiving Services	42	40	38	63	65.8%	46	38	63	183	4
Closed Cases	90	56	38	41	7.9%	56	38	90	225	4
IHAS Waiting List	705	690	665	642	-3.5%	676	642	705	2,702	4
Avg. Length of Time Receiving Services (in years)	4	4	4	4	0.0%	4	4	4	16	4
# Respite Clients ***	389	353	341		-100.0%	361	341	389	1,083	3
New Clients	54	63	38		-100.0%	52	38	63	155	3
# Unable to Serve	280	185	95		-100.0%	187	95	280	560	3
# Project Home Placements	510	503	505	505	0.0%	506	503	510	2,023	4
Applications	1	2	7	5	-28.6%	4	1	7	15	4
New Clients	13	24	18	6	-66.7%	15	6	24	61	4

*** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



Department of Human Resources
Jurisdiction Comparison
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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations	2,513	2,528	2,999	2,801	-6.6%	2,710	2,513	2,999	10,841	4	
Allegany	112	93	158	90	-43.0%	113	90	158	453	4	
Anne Arundel	143	176	222	228	2.7%	192	143	228	769	4	
Baltimore City	795	758	822	677	-17.6%	763	677	822	3,052	4	
Baltimore	178	191	232	248	6.9%	212	178	248	849	4	
Calvert	36	22	38	47	23.7%	36	22	47	143	4	
Caroline	14	15	28	21	-25.0%	20	14	28	78	4	
Carroll	54	56	69	81	17.4%	65	54	81	260	4	
Cecil	127	139	131	103	-21.4%	125	103	139	500	4	
Charles	44	31	58	49	-15.5%	46	31	58	182	4	
Dorchester	23	27	29	27	-6.9%	27	23	29	106	4	
Frederick	179	91	110	110	0.0%	123	91	179	490	4	
Garrett	11	8	10	14	40.0%	11	8	14	43	4	
Harford	63	88	116	81	-30.2%	87	63	116	348	4	
Howard	47	30	60	86	43.3%	56	30	86	223	4	
Kent	10	6	9	12	33.3%	9	6	12	37	4	
Montgomery	145	168	218	212	-2.8%	186	145	218	743	4	
Prince George's	232	250	312	333	6.7%	282	232	333	1,127	4	
Queen Anne's	8	13	16	18	12.5%	14	8	18	55	4	
St. Mary's	47	58	70	59	-15.7%	59	47	70	234	4	
Somerset	18	18	21	18	-14.3%	19	18	21	75	4	
Talbot	13	21	25	17	-32.0%	19	13	25	76	4	
Washington	132	167	135	157	16.3%	148	132	167	591	4	
Wicomico	46	48	48	51	6.3%	48	46	51	193	4	
Worcester	36	54	62	62	0.0%	54	36	62	214	4	



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IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
Caseload	3,150	3,133	3,218	3,289	2.2%	3,198	3,133	3,289	12,790	4	
Allegany	75	78	77	87	13.0%	79	75	87	317	4	
Anne Arundel	205	208	233	231	-0.9%	219	205	233	877	4	
Baltimore City	908	897	917	927	1.1%	912	897	927	3,649	4	
Baltimore	358	380	392	396	1.0%	382	358	396	1,526	4	
Calvert	78	65	64	67	4.7%	69	64	78	274	4	
Caroline	42	42	42	49	16.7%	44	42	49	175	4	
Carroll	49	46	42	43	2.4%	45	42	49	180	4	
Cecil	69	73	77	98	27.3%	79	69	98	317	4	
Charles	91	83	81	74	-8.6%	82	74	91	329	4	
Dorchester	48	54	47	48	2.1%	49	47	54	197	4	
Frederick	77	77	85	72	-15.3%	78	72	85	311	4	
Garrett	42	49	45	39	-13.3%	44	39	49	175	4	
Harford	89	86	93	94	1.1%	91	86	94	362	4	
Howard	82	74	82	95	15.9%	83	74	95	333	4	
Kent	9	5	4	7	75.0%	6	4	9	25	4	
Montgomery	165	169	166	157	-5.4%	164	157	169	657	4	
Prince George's	302	305	300	298	-0.7%	301	298	305	1,205	4	
Queen Anne's	18	24	22	18	-18.2%	21	18	24	82	4	
St. Mary's	84	92	101	114	12.9%	98	84	114	391	4	
Somerset	40	34	36	37	2.8%	37	34	40	147	4	
Talbot	33	35	25	26	4.0%	30	25	35	119	4	
Washington	135	135	154	174	13.0%	150	135	174	598	4	
Wicomico	83	69	78	79	1.3%	77	69	83	309	4	
Worcester	68	53	55	59	7.3%	59	53	68	235	4	



Department of Human Resources
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FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	7,978	7,957	7,905	7,889	-0.2%	7,931	7,889	7,974	31,725	4
Allegany	110	114	110	106	-3.6%	110	106	114	440	4
Anne Arundel	157	157	152	154	1.3%	155	152	157	620	4
Baltimore City	4,515	4,490	4,450	4,412	-0.9%	4,467	4,412	4,515	17,867	4
Baltimore	574	568	560	577	3.0%	570	560	577	2,279	4
Calvert	72	79	72	71	-1.4%	74	71	79	294	4
Caroline	38	39	38	37	-2.6%	38	37	39	152	4
Carroll	46	43	42	40	-4.8%	43	40	46	171	4
Cecil	122	121	118	120	1.7%	120	118	122	481	4
Charles	104	102	107	109	1.9%	106	102	109	422	4
Dorchester	28	27	25	25	0.0%	26	25	28	105	4
Frederick	165	164	153	149	-2.6%	158	149	165	631	4
Garrett	46	48	50	49	-2.0%	48	46	50	193	4
Harford	274	274	267	265	-0.7%	270	265	274	1,080	4
Howard	69	70	71	69	-2.8%	70	69	71	279	4
Kent	11	11	14	13	-7.1%	12	11	14	49	4
Montgomery	545	543	542	542	0.0%	542	541	543	2,168	4
Prince George's	564	563	580	591	1.9%	575	563	591	2,298	4
Queen Anne's	22	22	20	19	-5.0%	21	19	22	83	4
St. Mary's	122	129	138	139	0.7%	132	122	139	528	4
Somerset	50	52	54	56	3.7%	53	50	56	212	4
Talbot	34	32	32	36	12.5%	34	32	36	134	4
Washington	200	197	198	197	-0.5%	198	197	200	792	4
Wicomico	70	72	72	72	0.0%	72	70	72	286	4
Worcester	40	40	40	41	2.5%	40	40	41	161	4



Department of Human Resources
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FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
Number of Foster Homes	2,969	2,927	2,850	2,824	-0.9%	2,893	2,824	2,969	11,570	4	
Allegany	54	54	51	51	0.0%	53	51	54	210	4	
Anne Arundel	107	107	107	107	0.0%	107	107	107	428	4	
Baltimore City	1,252	1,228	1,152	1,139	-1.1%	1,193	1,139	1,252	4,771	4	
Baltimore	214	201	198	200	1.0%	203	198	214	813	4	
Calvert	35	34	34	35	2.9%	35	34	35	138	4	
Caroline	35	36	36	36	0.0%	36	35	36	143	4	
Carroll	29	29	30	29	-3.3%	29	29	30	117	4	
Cecil	59	57	58	56	-3.4%	58	56	59	230	4	
Charles	71	68	68	68	0.0%	69	68	71	275	4	
Dorchester	25	25	25	25	0.0%	25	25	25	100	4	
Frederick	92	94	97	95	-2.1%	95	92	97	378	4	
Garrett	39	39	38	36	-5.3%	38	36	39	152	4	
Harford	93	93	91	92	1.1%	92	91	93	369	4	
Howard	59	59	60	57	-5.0%	59	57	60	235	4	
Kent	9	9	10	9	-10.0%	9	9	10	37	4	
Montgomery	304	294	299	300	0.3%	299	294	304	1,197	4	
Prince George's	165	165	161	157	-2.5%	162	157	165	648	4	
Queen Anne's	20	21	20	20	0.0%	20	20	21	81	4	
St. Mary's	39	39	39	40	2.6%	39	39	40	157	4	
Somerset	19	19	18	18	0.0%	19	18	19	74	4	
Talbot	19	20	22	21	-4.5%	21	19	22	82	4	
Washington	157	161	161	157	-2.5%	159	157	161	636	4	
Wicomico	51	54	53	54	1.9%	53	51	54	212	4	
Worcester	22	21	22	22	0.0%	22	21	22	87	4	



Department of Human Resources
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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	23	34	34	35	2.9%	32	35	126	562	4
Allegany	0	1	2	3	50.0%	2	3	6	14	4
Anne Arundel	3	0	3	0	-100.0%	2	3	6	18	4
Baltimore City	15	11	17	17	0.0%	15	17	60	247	4
Baltimore	2	0	0	5		2	5	7	40	4
Calvert	0	1	0	0		0	1	1	10	4
Caroline	0	2	0	0		1	2	2	3	4
Carroll	0	0	3	0	-100.0%	1	3	3	5	4
Cecil	0	0	1	1	0.0%	1	1	2	13	4
Charles	0	2	1	0	-100.0%	1	2	3	12	4
Dorchester	0	0	1	0	-100.0%	0	1	1	1	4
Frederick	0	0	0	0		0	0	0	8	4
Garrett	0	2	0	0		1	2	2	4	4
Harford	1	3	0	0		1	3	4	17	4
Howard	0	0	0	0		0	0	0	7	4
Kent	0	0	0	0		0	0	0	1	4
Montgomery	0	2	2	5	150.0%	2	5	9	61	4
Prince George's	0	2	2	1	-50.0%	1	2	5	35	4
Queen Anne's	0	0	1	0	-100.0%	0	1	1	3	4
St. Mary's	0	2	0	1		1	2	3	18	4
Somerset	1	0	0	0		0	1	1	3	4
Talbot	0	0	0	0		0	0	0	3	4
Washington	1	6	1	1	0.0%	2	6	9	22	4
Wicomico	0	0	0	1		0	1	1	10	4
Worcester	0	0	0	0		0	0	0	7	4



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CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	12.4	11.9	13.1	13.4	2.5%	13	12	13	51	4	
Allegany	5.0	4.3	4.9	3.6	-26.5%	4	4	5	18	4	
Anne Arundel	11.9	10.6	14.6	13.5	-6.9%	13	11	15	51	4	
Baltimore City	4.8	4.2	4.7	4.4	-6.5%	5	4	5	18	4	
Baltimore	9.2	9.7	11.3	12.5	11.1%	11	9	13	43	4	
Calvert	19.5	11.6	11.6	13.8	19.0%	14	12	20	57	4	
Caroline	11.8	5.8	8.0	8.0	0.0%	8	6	12	34	4	
Carroll	9.5	5.1	7.8	9.0	16.1%	8	5	10	31	4	
Cecil	21.8	22.5	25.2	22.3	-11.5%	23	22	25	92	4	
Charles	14.1	11.4	13.8	13.2	-4.0%	13	11	14	53	4	
Dorchester	22.8	24.3	28.8	33.5	16.5%	27	23	34	109	4	
Frederick	10.4	13.5	17.3	14.5	-15.7%	14	10	17	56	4	
Garrett	4.3	4.8	5.0	7.0	40.0%	5	4	7	21	4	
Harford	14.3	11.0	14.2	14.3	0.5%	13	11	14	54	4	
Howard	14.5	11.8	12.5	16.5	32.0%	14	12	17	55	4	
Kent	10.0	9.3	11.3	9.0	-20.6%	10	9	11	40	4	
Montgomery	11.7	10.8	13.2	13.8	4.5%	12	11	14	50	4	
Prince George's	22.3	23.2	23.8	22.6	-4.9%	23	22	24	92	4	
Queen Anne's	8.0	6.7	8.7	10.3	19.2%	8	7	10	34	4	
St. Mary's	34.3	32.9	31.3	37.1	18.7%	34	31	37	136	4	
Somerset	35.0	28.7	28.0	48.5	73.2%	35	28	49	140	4	
Talbot	10.0	12.0	14.0	9.2	-34.3%	11	9	14	45	4	
Washington	22.7	25.4	22.3	24.4	9.2%	24	22	25	95	4	
Wicomico	20.3	19.1	14.5	9.9	-31.9%	16	10	20	64	4	
Worcester	45.6	60.5	68.0	100.7	48.0%	69	46	101	275	4	



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CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	12.0	12.1	11.9	12.0	1.2%	12	12	12	48	4
Allegany	11.0	11.4	11.0	10.6	-3.6%	11	11	11	44	4
Anne Arundel	9.8	9.8	9.5	10.3	8.1%	10	10	10	39	4
Baltimore City	11.4	11.5	11.0	11.2	1.7%	11	11	11	45	4
Baltimore	16.9	16.7	16.5	15.6	-5.3%	16	16	17	66	4
Calvert	18.0	19.8	18.0	17.8	-1.4%	18	18	20	74	4
Caroline	16.9	17.3	16.9	16.4	-2.6%	17	16	17	68	4
Carroll	9.2	8.6	8.4	8.0	-4.8%	9	8	9	34	4
Cecil	11.1	11.0	10.3	10.4	1.7%	11	10	11	43	4
Charles	15.2	14.9	15.7	16.0	1.9%	15	15	16	62	4
Dorchester	9.3	9.0	8.3	8.3	0.0%	9	8	9	35	4
Frederick	10.0	10.6	9.9	9.6	-2.6%	10	10	11	40	4
Garrett	8.4	8.7	9.1	8.9	-2.0%	9	8	9	35	4
Harford	13.7	13.7	13.4	13.3	-0.7%	14	13	14	54	4
Howard	7.7	7.8	7.9	7.7	-2.8%	8	8	8	31	4
Kent	4.4	4.4	5.6	8.7	54.8%	6	4	9	23	4
Montgomery	19.3	19.5	19.4	19.4	0.0%	19	19	19	78	4
Prince George's	11.9	11.9	12.2	12.4	1.9%	12	12	12	48	4
Queen Anne's	11.0	11.0	10.0	9.5	-5.0%	10	10	11	42	4
St. Mary's	17.4	18.4	19.7	19.9	0.7%	19	17	20	75	4
Somerset	8.3	8.7	9.0	11.2	24.4%	9	8	11	37	4
Talbot	11.3	10.7	10.7	12.0	12.5%	11	11	12	45	4
Washington	12.5	12.3	13.2	12.3	-6.7%	13	12	13	50	4
Wicomico	10.0	10.3	10.3	11.1	7.7%	10	10	11	42	4
Worcester	13.3	13.3	13.3	13.7	2.5%	13	13	14	54	4



Department of Human Resources
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CHILD FATALITIES- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10		Average	Minimum	Maximum	Total	Periods
	1	2	2	0	-100.0%	1	0	2	5	4
Allegany	0	0	0	0		0	0	0	0	4
Anne Arundel	0	0	0	0		0	0	0	0	4
Baltimore City	1	0	0	0		0	0	1	1	4
Baltimore *	0	0	2	0	-100.0%	1	0	2	2	4
Calvert	0	0	0	0		0	0	0	0	4
Caroline	0	0	0	0		0	0	0	0	4
Carroll	0	0	0	0		0	0	0	0	4
Cecil	0	0	0	0		0	0	0	0	4
Charles	0	0	0	0		0	0	0	0	4
Dorchester	0	0	0	0		0	0	0	0	4
Frederick	0	0	0	0		0	0	0	0	4
Garrett	0	0	0	0		0	0	0	0	4
Harford	0	1	0	0		0	0	1	1	4
Howard	0	0	0	0		0	0	0	0	4
Kent	0	0	0	0		0	0	0	0	4
Montgomery	0	0	0	0		0	0	0	0	4
Prince George's	0	1	0	0		0	0	1	1	4
Queen Anne's	0	0	0	0		0	0	0	0	4
St. Mary's	0	0	0	0		0	0	0	0	4
Somerset	0	0	0	0		0	0	0	0	4
Talbot	0	0	0	0		0	0	0	0	4
Washington	0	0	0	0		0	0	0	0	4
Wicomico	0	0	0	0		0	0	0	0	4
Worcester	0	0	0	0		0	0	0	0	4

* For 1 of 2 deaths reported in September 2010, the investigation was opened in response to a near-fatal event. After the investigation was opened the child fatality occurred.



**Department of Human Resources
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CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10		Average	Minimum	Maximum	Total	Periods
	0	0	1	1	0.0%	1	0	1	2	4
Allegany	0	0	0	0		0	0	0	0	4
Anne Arundel	0	0	0	0		0	0	0	0	4
Baltimore City	0	0	0	0		0	0	0	0	4
Baltimore	0	0	1	1	0.0%	1	0	1	2	4
Calvert	0	0	0	0		0	0	0	0	4
Caroline	0	0	0	0		0	0	0	0	4
Carroll	0	0	0	0		0	0	0	0	4
Cecil	0	0	0	0		0	0	0	0	4
Charles	0	0	0	0		0	0	0	0	4
Dorchester	0	0	0	0		0	0	0	0	4
Frederick	0	0	0	0		0	0	0	0	4
Garrett	0	0	0	0		0	0	0	0	4
Harford	0	0	0	0		0	0	0	0	4
Howard	0	0	0	0		0	0	0	0	4
Kent	0	0	0	0		0	0	0	0	4
Montgomery	0	0	0	0		0	0	0	0	4
Prince George's	0	0	0	0		0	0	0	0	4
Queen Anne's	0	0	0	0		0	0	0	0	4
St. Mary's	0	0	0	0		0	0	0	0	4
Somerset	0	0	0	0		0	0	0	0	4
Talbot	0	0	0	0		0	0	0	0	4
Washington	0	0	0	0		0	0	0	0	4
Wicomico	0	0	0	0		0	0	0	0	4
Worcester	0	0	0	0		0	0	0	0	4



**Department of Human Resources
Family Investment Administration
Reporting Period: October-10**

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	588,726	606,893	616,102	630,341	2.3%	610,516	588,726	630,341	690,134	SFY 2011	
Recipient Households	279,977	290,444	295,644	303,759	2.7%	292,456	279,977	303,759	342,040	SFY 2011	
\$ Value Disbursed	\$75,973,484	\$79,163,751	\$79,762,752	\$81,422,966	2.1%	79,080,738	75,973,484	81,422,966	\$316,322,953	SFY 2011	
Cases Closed	21,172	14,162	17,255	16,297	-5.6%	17,222	14,162	21,172	\$68,886	SFY 2011	
Applications Taken	31,096	27,290	25,700	26,543	3.3%	27,657	25,700	31,096	\$110,629	SFY 2011	
Approvals	25,943	24,629	22,455	24,412	8.7%	24,360	22,455	25,943	\$97,439	SFY 2011	
Denials	8,063	8,311	7,699	7,621	-1.0%	7,924	7,621	8,311	\$31,694	SFY 2011	
	Apr-10	May-10	Jun-10	Jul-10	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	8.14%	8.23%	8.45%	8.26%	-2.2%	8.26%	7.23%	8.45%	8.26%	FFYTD 2010	
Overpayment Error Rate	6.86%	6.98%	7.10%	6.95%	-2.1%	6.95%	5.92%	7.47%	6.95%	FFYTD 2010	
Underpayment Error Rate	1.28%	1.25%	1.35%	1.31%	-3.0%	1.31%	0.39%	1.46%	1.31%	FFYTD 2010	
State-reported Negative error rate	19.91%	19.53%	19.66%	20.25%	3.0%	20.25%	14.40%	19.91%	20.25%	FFYTD 2010	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	30,609	29,938	29,093	29,281	0.6%	29,730	29,093	30,609	118,921	SFY 2011	
Approvals (CC, LTC & SSI)	22,599	22,427	21,481	22,502	4.8%	22,252	21,481	22,599	89,009	SFY 2011	
Denials (CC, LTC & SSI)	17,793	18,564	17,078	18,335	7.4%	17,943	17,078	18,564	71,770	SFY 2011	
Community Care Cases	290,392	291,390	302,858	294,042	-2.9%	294,671	290,392	302,858	///	SFY 2011	
Applications Taken	29,053	28,421	27,804	27,842	0.1%	28,280	27,804	29,053	113,120	SFY 2011	
Approvals	20,095	19,991	19,282	19,938	3.4%	19,827	19,282	20,095	79,306	SFY 2011	
Denials	16,252	16,978	15,605	16,804	7.7%	16,410	15,605	16,978	65,639	SFY 2011	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
Recipients	68,678	70,513	71,297	72,820	2.1%	70,827	68,678	72,820	81,981	SFY 2011	
Recipient Families	27,431	28,006	28,312	28,808	1.8%	28,139	27,431	28,808	32,627	SFY 2011	
% of TANF 60 Month Families	7.0%	6.9%	6.9%	6.9%	0.0%	6.9%	6.9%	7.0%	///	SFY 2011	
\$ Value Disbursed	\$11,885,007	\$12,156,516	\$12,405,973	\$12,618,788	1.7%	\$12,266,571	\$11,885,007	\$12,618,788	\$49,066,284	SFY 2011	
Cases Closed	3,727	2,877	3,465	3,068	-11.5%	3,284	2,877	3,727	13,137	SFY 2011	
Applications Taken	7,227	6,727	6,627	6,536	-1.4%	6,779	6,536	7,227	27,117	SFY 2011	
Approvals	3,184	2,823	3,087	2,934	-5.0%	3,007	2,823	3,184	12,028	SFY 2011	
Approved and "New" to the TCA Program	733	754	789	711	-9.9%	747	711	789	2,987	SFY 2011	
Approved and Returning to the TCA Program	2,451	2,069	2,298	2,223	-3.3%	2,260	2,069	2,451	9,041	SFY 2011	
Denials	4,722	4,791	4,558	4,716	3.5%	4,697	4,558	4,791	18,787	SFY 2011	
Payment Accuracy Rate	97.32%	97.41%	98.23%	96.36%	-1.9%	96.36%	96.02%	98.23%	///	FFYTD 2010	
Federal Work Participation Rate	39.4%	40.0%	40.2%	40.4%	0.5%	40.00%	40.4%	43.5%	40.4%	FFYTD '10	
YTD Job Placements	9,533	672	1,636	2,520	54.0%	840	672	2,520	2,520	SFY 2011	
	Jan-Mar 09	Apr-Jun 09	Jul-Sep 09	Oct-Dec 09	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	52%	51%	33%	55%	65.3%	48%	33%	55%	Closed Cases Jan '09-Dec '09		
Employment Retention Rate	73%	73%	74%	72%	-3.5%	73%	72%	74%	Closed Cases Jan '09-Dec '09		



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TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	20,216	20,418	20,059	20,507	2.2%	20,300	20,059	20,507	23,809	SFY 2011
\$ Value Disbursed	\$3,071,769	\$3,215,387	\$2,726,050	\$3,714,044	36.2%	\$3,181,813	\$2,726,050	\$3,714,044	\$12,727,250	SFY 2011
Cases Closed	1,635	1,499	1,761	1,645	-6.6%	1,635	1,499	1,761	6,540	SFY 2011
Applications Taken	4,459	4,342	4,055	4,228	4.3%	4,271	4,055	4,459	17,084	SFY 2011
Approvals	1,800	1,807	1,502	1,819	21.1%	1,732	1,502	1,819	6,928	SFY 2011
Denials	3,038	3,695	2,949	3,364	14.1%	3,262	2,949	3,695	13,046	SFY 2011

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	-	18,117	17,199	15,706	-8.7%	12,756	0	18,117	51,022	SFY 2011
\$ Value Disbursed	\$0	\$7,763,028	\$7,502,604	\$7,076,844	-5.7%	\$5,585,619	\$0	\$7,763,028	\$22,342,476	SFY 2011
Applications	26,174	22,661	20,995	18,261	-13.0%	22,023	18,261	26,174	88,091	SFY 2011
Approvals	0	12,756	13,870	17,826	28.5%	11,113	0	17,826	44,452	SFY 2011
Denials	0	1,949	1,713	2,485	45.1%	1,537	0	2,485	6,147	SFY 2011
MD Energy Assistance Recipients										
Recipient Households	0	0	0	0		0	0	0	0	SFY 2011
\$ Value Disbursed	\$0	\$0	\$0	\$0		\$0	\$0	\$0	\$0	SFY 2011
Applications	0	23,520	21,590	18,794	-13.0%	15,976	0	23,520	63,904	SFY 2011
Approvals	0	0	0	55,738	100.0%	13,935	0	55,738	55,738	SFY 2011
Denials	0	1,944	1,834	3,511	91.4%	1,822	0	3,511	7,289	SFY 2011
Arrearage (one time only)										
Recipient Households	0	2,816	2,793	3,133	12.2%	2,186	0	3,133	8,742	SFY 2011
\$ Value Disbursed	\$0	\$2,767,447	\$2,598,836	\$2,832,035	9.0%	\$2,049,579	\$0	\$2,832,035	\$8,198,318	SFY 2011
Applications	3,740	3,132	3,439	3,943	14.7%	3,564	3,132	3,943	14,254	SFY 2011
Approvals	0	1,886	2,382	3,714	55.9%	1,996	0	3,714	7,982	SFY 2011
Denials	678	1156	356	347	-2.5%	634	347	1,156	2,537	SFY 2011

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	186	169	186	68	-63.4%	152	68	186	609	SFY 2011
# of Employment Placements	54	37	45	68	51.1%	51	37	68	204	SFY 2011
Average Wage	86	65	99	81	-18.2%	83	65	99	331	SFY 2011
% with Health Benefits	\$9.01	\$9.76	\$9.81	\$9.13	-6.9%	\$9.43	\$9.01	\$9.81	\$9.43	SFY 2011
Job Retention >90 Days	75%	83%	67%	70%	4.5%	74%	67%	83%	295%	SFY 2011
	71	67	55	70	27.3%	66	55	71	263	SFY 2011



Department of Human Resources
Family Investment Administration
 Reporting Period: October-10

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE			
	Jul-10	Aug-10	Sep-10	Oct-10		Average	Minimum	Maximum	Periods
	95.9%	95.4%	95.4%	95.9%	0.5%	95.7%	95.4%	95.9%	4
Allegany	100.0%	95.5%	94.4%	100.0%	5.9%	97.5%	94.4%	100.0%	4
Anne Arundel	93.0%	93.4%	91.9%	91.1%	-0.9%	92.4%	91.1%	93.4%	4
Baltimore (City)	98.1%	98.5%	98.4%	95.9%	-2.5%	97.7%	95.9%	98.5%	4
Baltimore	92.5%	92.4%	94.9%	93.5%	-1.5%	93.3%	92.4%	94.9%	4
Calvert	98.6%	100.0%	98.3%	97.6%	-0.7%	98.6%	97.6%	100.0%	4
Caroline	100.0%	100.0%	98.2%	98.8%	0.6%	99.3%	98.2%	100.0%	4
Carroll	96.3%	95.3%	95.1%	96.8%	1.8%	95.9%	95.1%	96.8%	4
Cecil	98.3%	98.8%	99.4%	99.4%	0.0%	99.0%	98.3%	99.4%	4
Charles	96.3%	98.1%	90.4%	97.8%	8.2%	95.7%	90.4%	98.1%	4
Dorchester	95.4%	96.4%	90.6%	100.0%	10.4%	95.6%	90.6%	100.0%	4
Frederick	94.7%	91.7%	93.5%	97.8%	4.6%	94.4%	91.7%	97.8%	4
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	4
Harford	94.9%	93.8%	94.7%	97.1%	2.5%	95.1%	93.8%	97.1%	4
Howard	98.1%	98.8%	97.3%	100.0%	2.8%	98.6%	97.3%	100.0%	4
Kent	95.4%	97.1%	97.9%	97.2%	-0.7%	96.9%	95.4%	97.9%	4
Montgomery	97.0%	98.6%	97.7%	98.4%	0.7%	97.9%	97.0%	98.6%	4
Prince George's	97.6%	97.6%	98.2%	99.7%	1.5%	98.3%	97.6%	99.7%	4
Queen Anne's	100.0%	96.0%	100.0%	95.1%	-4.9%	97.8%	95.1%	100.0%	4
St. Mary's	98.2%	93.9%	99.2%	97.6%	-1.6%	97.2%	93.9%	99.2%	4
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	4
Talbot	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	4
Washington	100.0%	100.0%	99.6%	100.0%	0.4%	99.9%	99.6%	100.0%	4
Wicomico	99.2%	99.0%	98.5%	99.5%	1.0%	99.1%	98.5%	99.5%	4
Worcester	100.0%	98.2%	100.0%	97.0%	-3.0%	98.8%	97.0%	100.0%	4



Department of Human Resources
Family Investment Administration
 Reporting Period: October-10

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum			
	93.6%	92.5%	94.0%	94.5%	0.5%	93.7%	92.5%	94.5%		4	
Allegany	99.7%	98.4%	91.1%	100.0%	9.8%	97.3%	91.1%	100.0%		4	
Anne Arundel	89.1%	91.6%	92.6%	94.4%	1.9%	91.9%	89.1%	94.4%		4	
Baltimore (City)	97.6%	95.8%	97.9%	97.7%	-0.2%	97.3%	95.8%	97.9%		4	
Baltimore	87.5%	90.8%	93.9%	96.8%	3.1%	92.3%	87.5%	96.8%		4	
Calvert	98.1%	96.9%	97.3%	96.5%	-0.8%	97.2%	96.5%	98.1%		4	
Caroline	99.0%	98.5%	98.3%	91.4%	-7.0%	96.8%	91.4%	99.0%		4	
Carroll	94.2%	93.7%	90.1%	91.4%	1.4%	92.4%	90.1%	94.2%		4	
Cecil	98.7%	96.3%	98.6%	98.9%	0.3%	98.1%	96.3%	98.9%		4	
Charles	94.5%	83.9%	90.2%	89.6%	-0.7%	89.6%	83.9%	94.5%		4	
Dorchester	98.0%	92.7%	89.1%	95.1%	6.7%	93.7%	89.1%	98.0%		4	
Frederick	95.3%	93.4%	91.1%	95.9%	5.3%	93.9%	91.1%	95.9%		4	
Garrett	100.0%	100.0%	99.0%	100.0%	1.0%	99.8%	99.0%	100.0%		4	
Harford	92.0%	96.3%	97.1%	97.5%	0.4%	95.7%	92.0%	97.5%		4	
Howard	98.1%	99.3%	99.5%	99.8%	0.3%	99.2%	98.1%	99.8%		4	
Kent	98.6%	96.6%	92.0%	93.2%	1.3%	95.1%	92.0%	98.6%		4	
Montgomery	96.1%	95.9%	97.3%	96.7%	-0.6%	96.5%	95.9%	97.3%		4	
Prince George's	92.3%	88.4%	96.1%	97.3%	1.2%	93.5%	88.4%	97.3%		4	
Queen Anne's	96.4%	100.0%	99.2%	97.8%	-1.4%	98.4%	96.4%	100.0%		4	
St. Mary's	98.0%	97.1%	96.1%	98.3%	2.3%	97.4%	96.1%	98.3%		4	
Somerset	97.2%	98.4%	99.0%	98.0%	-1.0%	98.2%	97.2%	99.0%		4	
Talbot	98.3%	100.0%	98.6%	98.9%	0.3%	99.0%	98.3%	100.0%		4	
Washington	99.4%	99.6%	99.5%	100.0%	0.5%	99.6%	99.4%	100.0%		4	
Wicomico	97.9%	98.3%	99.4%	99.2%	-0.2%	98.7%	97.9%	99.4%		4	
Worcester	98.5%	100.0%	97.6%	100.0%	2.5%	99.0%	97.6%	100.0%		4	



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for October 2010

As of Date: 10/29/2010

Run Date: 11/1/2010

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP*
Pending	Timely	4166	7878	267	2273	305
Pending	Ag Delay	79	365	48	37	7
Pending	CI Delay	35	1000	352	74	12
Pending	No Fault	0	1	0	6	1
	Total	4280	9244	667	2390	325
	Compliance	98.1%	95.5%	84.7%	98.4%	97.7%
Denied	Timely	3400	2941	137	4449	1070
Denied	Ag Delay	165	342	22	172	59
Denied	CI Delay	442	1870	189	603	111
Denied	No Fault	5	9	0	28	19
	Total	4012	5162	348	5252	1259
	Compliance	95.3%	89.6%	86.1%	96.3%	94.7%
Approved	Timely	2691	13215	9044	10560	3363
Approved	Ag Delay	70	592	362	264	120
Approved	CI Delay	104	438	444	563	213
Approved	No Fault	22	97	4	61	33
	Total	2887	14342	9854	11448	3729
	Compliance	97.4%	95.7%	96.1%	97.5%	96.5%
A+D	Timely	6091	16156	9181	15009	4433
A+D	Ag Delay	235	934	384	436	179
A+D	CI Delay	546	2308	633	1166	324
A+D	No Fault	27	106	4	89	52
	Total	6899	19504	10202	16700	4988
	Compliance	96.3%	94.5%	95.9%	97.1%	96.1%
Avg Agency Delay, in days		17	29	21	30	28

* P03 coverage code MCHP transactions removed.



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
	134	135	126	138	9.5%	134	126	138	534	4	
Allegany	2	2	3	3	0.0%	3	2	3	10	4	
Anne Arundel	8	5	5	6	20.0%	6	5	8	24	4	
Baltimore (City)	61	66	67	76	13.4%	68	61	76	270	4	
Baltimore	12	10	7	6	-14.3%	9	6	12	35	4	
Calvert	1	1	1	1	0.0%	1	1	1	4	4	
Caroline	0	0	0	0	0.0%	0	0	0	0	4	
Carroll	2	2	1	1	0.0%	2	1	2	6	4	
Cecil	3	2	2	3	50.0%	3	2	3	10	4	
Charles	2	1	1	2	100.0%	2	1	2	6	4	
Dorchester	0	0	0	1	0.0%	0	0	1	1	4	
Frederick	1	1	0	1	100.0%	1	0	1	3	4	
Garrett	0	0	0	0	0.0%	0	0	0	0	4	
Harford	4	6	4	2	-57.1%	4	2	6	15	4	
Howard	6	6	6	6	0.0%	6	6	6	24	4	
Kent	2	2	1	1	0.0%	2	1	2	6	4	
Montgomery*											
Prince George's	21	21	21	21	0.0%	21	21	21	84	4	
Queen Anne's	2	2	1	0	-100.0%	1	0	2	5	4	
St. Mary's	2	2	2	3	50.0%	2	2	3	9	4	
Somerset	1	1	0	0	0.0%	1	0	1	2	4	
Talbot	0	0	0	0	0.0%	0	0	0	0	4	
Washington	3	5	3	3	0.0%	4	3	5	14	4	
Wicomico	1	1	1	2	100.0%	1	1	2	5	4	
Worcester	0	0	0	0	0.0%	0	0	0	0	4	

# of Vacant FIA PINS	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	Oct-10	FY 2012
Statewide	151.5	166	114.5	76.5	150	200	117	144.5	138	
Allegany	1	0	0	0	2	1	2	2	3	
Anne Arundel	6	10	10	6	12	18	7	7	6	
Baltimore (City)	80	77	61	28	59.5	84.5	57	73	76	
Baltimore	14	20	6.5	10.5	26.5	24	14	10	6	
Calvert	2	4.5	3.5	1	0	2	0	2	1	
Caroline	2	1	0	1	0	1	1	0	0	
Carroll	1	0	1	1	1	2.5	0	1	1	
Cecil	1	0	0	2	3	4	2	5	3	
Charles	4	2	2	1	3.5	5	1	2	2	
Dorchester	0	3	0	0	0	0	3	0	1	
Frederick	7	0	1	1.5	5	5	0	3	1	
Garrett	0	1	0	0.5	0	1	0	0	0	
Harford	8	4	0	1	0	4	2	2	1.5	
Howard	3	2	1	3	3	5	3	6	6	
Kent	2	0	0	0	1.5	0	0	2	1	
Montgomery*										
Prince George's	11.5	28.5	23.5	13	22	27	22	21	21	
Queen Anne's	0	0	0	0.5	0	2	0	2	0	
St. Mary's	0	4	1	2	3	6	1	2	3	
Somerset	0	1	0	1	0	0	0	1	0	
Talbot	1	0	0	1	0	0	0	0	0	
Washington	5	7	2	1	4	3	1	1	3	
Wicomico	3	1	2	1	4	5	0	2	2	
Worcester	0	0	0	0.5	0	0	1	1	0	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: October-10

LOCAL FIA POSITIONS

FIA	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FYTD 2011	FY 2012
Total PINS	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1768.9	
# of Filled PINS	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1631.4	
# of Vacant PINS*	151.5	166	114.5	76.5	150	200	117	144.5	137.5	
FIA Caseload**	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	778,094	
LDSS PINS Eliminated since 2002	266	355	403	399	408.5	415.32	550.5	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2011: FY 2011 vacancy data as of 11/01/10. Data reflects FTEs and does not include the 120 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2003-FY 2010.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
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Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703	686	724									3,084	6,243
Anne Arundel	1,409	1,457	1,570	1,058									5,494	9,172
Baltimore City	5,083	4,002	4,302	5,335									18,722	44,936
Baltimore	3,418	3,688	2,197	1,873									11,176	22,202
Calvert	249	322	266	140									977	1,819
Caroline	808	519	311	158									1,796	2,676
Carroll	691	629	791	607									2,718	4,430
Cecil Co.	670	712	904	740									3,026	5,154
Charles	758	408	297	390									1,853	3,091
Dorchester	1,004	607	339	323									2,273	3,614
Frederick	1,171	526	450	419									2,566	5,685
Garrett	629	668	491	396									2,184	3,563
Harford	1,336	1,480	942	659									4,417	7,284
Howard	1,228	1,015	444	319									3,006	4,513
Kent	433	246	165	114									958	1,429
Montgomery	1,005	1,597	3,188	1,695									7,485	13,547
Prince George's	3,664	2,540	2,119	1,706									10,029	17,932
Queen Anne's	290	238	180	154									862	1,609
St. Mary's	693	440	329	286									1,748	2,761
Somerset	170	150	239	167									726	1,955
Talbot	207	249	227	202									885	1,815
Washington	424	797	748	612									2,581	4,401
Wicomico	907	860	716	731									3,214	6,388
Worcester	263	293	215	411									1,182	2,738
TOTAL	27,481	24,146	22,116	19,219									92,962	178,957



Department of Human Resources

Family Investment Administration

Reporting Period: October-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437	269	254	222	108	5,675	11,321	5,988
Anne Arundel	1,226	1,446	950	828	625	604	591	446	594	537	450	8,338	16,635	7,195
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286	2,734	4,743	3,595	1,917	40,851	81,519	43,551
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395	901	1,382	1,282	1,032	20,184	40,360	19,800
Calvert	55	289	244	374	166	123	86	72	104	89	51	1,654	3,307	2,043
Caroline	562	545	384	249	146	104	111	93	135	66	38	2,433	4,866	2,398
Carroll	647	514	558	424	365	507	333	253	193	141	91	4,027	8,053	3,981
Cecil Co.	489	836	996	764	425	301	259	185	226	131	77	4,685	9,374	4,403
Charles	649	318	421	251	376	158	138	110	172	138	77	2,810	5,618	2,324
Dorchester	1,354	441	333	326	172	181	155	92	114	73	41	3,285	6,567	3,373
Frederick	1,006	417	545	409	496	425	539	342	479	298	185	5,168	10,309	4,539
Garrett	619	660	581	501	241	191	153	84	91	92	26	3,239	6,478	3,295
Harford	755	1,300	858	764	596	496	494	348	336	397	255	6,622	13,221	6,126
Howard	500	376	496	560	464	424	375	232	265	209	189	4,103	8,193	3,506
Kent	294	197	215	181	108	74	53	58	66	29	24	1,299	2,598	1,273
Montgomery	2,336	1,529	2,929	1,070	704	689	649	637	726	643	363	12,315	24,590	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301	753	1,333	1,130	854	16,302	32,533	15,045
Queen Anne's	399	240	186	184	90	85	107	50	68	47	8	1,463	2,927	1,332
St. Mary's	163	619	473	344	300	176	78	70	135	102	49	2,510	5,019	2,066
Somerset	264	354	309	230	104	95	111	115	106	70	23	1,777	3,558	2,293
Talbot	242	226	311	241	159	122	99	61	196	53	33	1,650	3,393	1,550
Washington	445	898	726	510	317	256	281	179	234	93	41	4,001	7,981	3,985
Wicomico	632	884	804	705	574	503	531	329	457	305	102	5,807	11,633	4,794
Worcester	243	486	379	361	201	207	184	119	186	97	26	2,489	4,978	2,103
TOTAL	25,735	23,242	20,574	18,577	13,228	12,216	11,746	8,532	12,595	9,839	6,060	162,687	325,031	158,440



Department of Human Resources

Family Investment Administration

Reporting Period: October-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,516	2,396	2,326	2,070	-11.0%	2,327	2,070	2,516	9,308	4	
Allegany	16	7	6	8	33.3%	9	6	16	37	4	
Anne Arundel	159	159	98	64	-34.7%	120	64	159	480	4	
Baltimore (City)	983	819	966	890	-7.9%	915	819	983	3,658	4	
Baltimore	426	412	393	342	-13.0%	393	342	426	1,573	4	
Calvert	9	10	12	2	-83.3%	8	2	12	33	4	
Caroline	6	5	6	1	-83.3%	5	1	6	18	4	
Carroll	7	10	12	8	-33.3%	9	7	12	37	4	
Cecil	6	15	10	11	10.0%	11	6	15	42	4	
Charles	78	69	55	21	-61.8%	56	21	78	223	4	
Dorchester	5	8	3	2	-33.3%	5	2	8	18	4	
Frederick	16	23	18	12	-33.3%	17	12	23	69	4	
Garrett	4	7	3	1	-66.7%	4	1	7	15	4	
Harford	21	32	21	15	-28.6%	22	15	32	89	4	
Howard	47	23	32	21	-34.4%	31	21	47	123	4	
Kent	3	1	4	1	-75.0%	2	1	4	9	4	
Montgomery	359	394	353	299	-15.3%	351	299	394	1,405	4	
Prince George's	306	319	264	321	21.6%	303	264	321	1,210	4	
Queen Anne's	2	1	6	11	83.3%	5	1	11	20	4	
St. Mary's	13	22	21	15	-28.6%	18	13	22	71	4	
Somerset	3	2	4	4	0.0%	3	2	4	13	4	
Talbot	8	8	4	0	-100.0%	5	0	8	20	4	
Washington	18	21	11	4	-63.6%	14	4	21	54	4	
Wicomico	17	23	18	13	-27.8%	18	13	23	71	4	
Worcester	4	6	6	4	-33.3%	5	4	6	20	4	



Department of Human Resources
Family Investment Administration
 Reporting Period: October-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	34,210	32,613	31,130	32,056	3.0%	32,502	31,130	34,210	130,009	4	
Allegany	573	470	478	525	9.8%	512	470	573	2,046	4	
Anne Arundel	2087	1956	1729	1839	6.4%	1,903	1,729	2,087	7,611	4	
Baltimore (City)	11,941	11,172	10,750	11,245	4.6%	11,277	10,750	11,941	45,108	4	
Baltimore	4016	3691	3533	3686	4.3%	3,732	3,533	4,016	14,926	4	
Calvert	374	354	371	340	-8.4%	360	340	374	1,439	4	
Caroline	209	188	178	188	5.6%	191	178	209	763	4	
Carroll	341	342	286	312	9.1%	320	286	342	1,281	4	
Cecil	496	510	566	548	-3.2%	530	496	566	2,120	4	
Charles	691	727	624	598	-4.2%	660	598	727	2,640	4	
Dorchester	333	372	351	342	-2.6%	350	333	372	1,398	4	
Frederick	799	774	761	866	13.8%	800	761	866	3,200	4	
Garrett	177	175	173	195	12.7%	180	173	195	720	4	
Harford	1058	990	947	883	-6.8%	970	883	1,058	3,878	4	
Howard	658	734	727	773	6.3%	723	658	773	2,892	4	
Kent	118	112	124	117	-5.6%	118	112	124	471	4	
Montgomery	2233	2197	2313	2269	-1.9%	2,253	2,197	2,313	9,012	4	
Prince George's	4904	4728	4177	4287	2.6%	4,524	4,177	4,904	18,096	4	
Queen Anne's	163	156	168	188	11.9%	169	156	188	675	4	
St. Mary's	717	693	655	655	0.0%	680	655	717	2,720	4	
Somerset	242	236	259	265	2.3%	251	236	265	1,002	4	
Talbot	154	127	124	141	13.7%	137	124	154	546	4	
Washington	892	983	946	893	-5.6%	929	892	983	3,714	4	
Wicomico	735	655	641	619	-3.4%	663	619	735	2,650	4	
Worcester	299	271	249	282	13.3%	275	249	299	1,101	4	



Department of Human Resources
Family Investment Administration
 Reporting Period: October-10

Voter Registration	REPORTING PERIOD					YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	201	209	282	273	-3.2%	241	201	282	965	4
Allegany	12	6	17	9	-47.1%	11	6	17	44	4
Anne Arundel	2	1	9	11	22.2%	6	1	11	23	4
Baltimore (City)	19	24	34	39	14.7%	29	19	39	116	4
Baltimore	27	43	55	32	-41.8%	39	27	55	157	4
Calvert	21	14	19	14	-26.3%	17	14	21	68	4
Caroline	2	3	1	2	100.0%	2	1	3	8	4
Carroll	3	0	2	4	100.0%	2	0	4	9	4
Cecil	4	10	4	10	150.0%	7	4	10	28	4
Charles	1	0	1	3	200.0%	1	0	3	5	4
Dorchester	1	2	4	8	100.0%	4	1	8	15	4
Frederick	15	17	13	15	15.4%	15	13	17	60	4
Garrett	1	1	0	0	0.0%	1	0	1	2	4
Harford	2	8	2	7	250.0%	5	2	8	19	4
Howard	4	3	7	7	0.0%	5	3	7	21	4
Kent	0	2	0	1	100.0%	1	0	2	3	4
Montgomery	7	2	2	10	400.0%	5	2	10	21	4
Prince George's	7	6	6	13	116.7%	8	6	13	32	4
Queen Anne's	7	6	3	6	100.0%	6	3	7	22	4
St. Mary's	4	4	11	6	-45.5%	6	4	11	25	4
Somerset	2	5	6	5	-16.7%	5	2	6	18	4
Talbot	0	1	1	0	-100.0%	1	0	1	2	4
Washington	17	22	66	47	-28.8%	38	17	66	152	4
Wicomico	17	12	11	9	-18.2%	12	9	17	49	4
Worcester	26	17	8	15	87.5%	17	8	26	66	4



Department of Human Resources

Family Investment Administration

Reporting Period: October-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	19,202	18,640	17,506	18,107	3.4%	18,364	17,506	19,202	73,455	4	
Allegany	278	233	245	276	12.7%	258	233	278	1,032	4	
Anne Arundel	1051	1003	985	995	1.0%	1,009	985	1,051	4,034	4	
Baltimore (City)	8262	7828	7295	7668	5.1%	7,763	7,295	8,262	31,053	4	
Baltimore	1865	1743	1733	1795	3.6%	1,784	1,733	1,865	7,136	4	
Calvert	217	223	216	213	-1.4%	217	213	223	869	4	
Caroline	110	114	99	103	4.0%	107	99	114	426	4	
Carroll	181	181	164	180	9.8%	177	164	181	706	4	
Cecil	277	293	317	294	-7.3%	295	277	317	1,181	4	
Charles	397	388	396	326	-17.7%	377	326	397	1,507	4	
Dorchester	229	255	241	224	-7.1%	237	224	255	949	4	
Frederick	314	313	301	356	18.3%	321	301	356	1,284	4	
Garrett	81	85	87	103	18.4%	89	81	103	356	4	
Harford	674	658	639	598	-6.4%	642	598	674	2,569	4	
Howard	265	304	308	363	17.9%	310	265	363	1,240	4	
Kent	65	59	64	61	-4.7%	62	59	65	249	4	
Montgomery	617	628	643	626	-2.6%	629	617	643	2,514	4	
Prince George's	2373	2432	1962	2126	8.4%	2,223	1,962	2,432	8,893	4	
Queen Anne's	102	102	98	116	18.4%	105	98	116	418	4	
St. Mary's	423	432	374	348	-7.0%	394	348	432	1,577	4	
Somerset	153	162	180	180	0.0%	169	153	180	675	4	
Talbot	105	75	90	90	0.0%	90	75	105	360	4	
Washington	516	559	521	521	0.0%	529	516	559	2,117	4	
Wicomico	464	386	374	371	-0.8%	399	371	464	1,595	4	
Worcester	183	184	174	174	0.0%	179	174	184	715	4	



Department of Human Resources
Family Investment Administration
 Reporting Period: October-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	12,291	11,368	11,016	11,606	5.4%	11,570	11,016	12,291	46,281	4	
Allegany	267	224	210	232	10.5%	233	210	267	933	4	
Anne Arundel	875	793	637	769	20.7%	769	637	875	3,074	4	
Baltimore (City)	2677	2501	2455	2648	7.9%	2,570	2,455	2,677	10,281	4	
Baltimore	1698	1493	1352	1517	12.2%	1,515	1,352	1,698	6,060	4	
Calvert	127	107	124	111	-10.5%	117	107	127	469	4	
Caroline	91	66	72	82	13.9%	78	66	91	311	4	
Carroll	150	151	108	120	11.1%	132	108	151	529	4	
Cecil	209	192	235	233	-0.9%	217	192	235	869	4	
Charles	215	270	172	248	44.2%	226	172	270	905	4	
Dorchester	98	107	103	108	4.9%	104	98	108	416	4	
Frederick	454	421	429	483	12.6%	447	421	483	1,787	4	
Garrett	91	82	83	91	9.6%	87	82	91	347	4	
Harford	361	292	285	263	-7.7%	300	263	361	1,201	4	
Howard	342	404	380	382	0.5%	377	342	404	1,508	4	
Kent	50	50	56	54	-3.6%	53	50	56	210	4	
Montgomery	1250	1173	1315	1334	1.4%	1,268	1,173	1,334	5,072	4	
Prince George's	2218	1971	1945	1827	-6.1%	1,990	1,827	2,218	7,961	4	
Queen Anne's	52	47	61	55	-9.8%	54	47	61	215	4	
St. Mary's	277	235	249	286	14.9%	262	235	286	1,047	4	
Somerset	84	67	69	76	10.1%	74	67	84	296	4	
Talbot	41	43	29	51	75.9%	41	29	51	164	4	
Washington	341	381	348	321	-7.8%	348	321	381	1,391	4	
Wicomico	237	234	238	226	-5.0%	234	226	238	935	4	
Worcester	86	64	61	89	45.9%	75	61	89	300	4	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: October 2010

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE			
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods
Total Active Caseload at the Beginning of the Month	248,517	248,569	248,580	248,027	-0.2%	248,423	248,027	248,580	N/A	4
Number of Active Cases Added during the Month	3,676	4,122	3,774	3,806	0.8%	3,845	3,676	4,122	15,378	4
Number of Active Cases Subtracted during the Month	3,624	4,111	4,327	3,438	-20.5%	3,875	3,438	4,327	15,500	4
Total Active Caseload at the End of the Month	248,569	248,580	248,027	248,395	0.1%	248,393	248,027	248,580	N/A	4
In-state Caseload	217,779	217,732	217,136	217,525	0.2%	217,543	217,136	217,779	N/A	4
Interstate Caseload	30,790	30,848	30,891	30,870	-0.1%	30,850	30,790	30,891	N/A	4
Interstate Cases Initiated By Maryland to Another State	15,572	15,551	15,567	15,561	0.0%	15,563	15,551	15,572	N/A	4
Interstate Cases Received By Maryland from Another States	14,812	14,904	14,945	14,933	-0.1%	14,899	14,812	14,945	N/A	4

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE			
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods
# of Children in the Caseload Born Out-of-Wedlock	163,286	163,928	163,953	164,744	0.5%	163,978	163,286	164,744	N/A	4
# of Children in the Caseload with Paternity Established	139,843	140,531	141,121	141,555	0.3%	140,763	139,843	141,555	N/A	4
% of Children in the Caseload with Paternity Established	85.6%	85.7%	86.1%	85.9%	-0.2%	85.8%	85.6%	86.1%	N/A	4
# of Children Needing Paternity Established at the Beginning of the Month	23,627	23,443	23,397	22,832	-2.4%	23,325	22,832	23,627	N/A	4
# of Children Needing Paternity Established Added during the Month	6,416	7,460	8,208	9,128	11.2%	7,803	6,416	9,128	31,212	4
# of Children Needing Paternity Established Subtracted during the Month	7,532	8,622	9,935	10,498	5.7%	9,147	7,532	10,498	36,587	4
# of Children Needing Paternity Established at the End of Month	23,443	23,397	22,832	23,189	1.6%	23,215	22,832	23,443	N/A	4

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE			
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods
# of Cases With a Support Order	205,472	205,299	205,407	203,650	-0.9%	204,957	203,650	205,472	N/A	4
% of Cases in Caseload with a Support Order	82.7%	82.6%	82.8%	82.0%	-0.8%	82.5%	82.0%	82.8%	N/A	4
# of Cases Needing a Support Order Established at the Beginning of Month	43,212	43,097	43,281	42,620	-1.5%	43,053	42,620	43,281	N/A	4
# of Cases Needing a Support Order Established Added during the Month	3,017	3,421	3,163	3,747	18.5%	3,337	3,017	3,747	13,348	4
# of Cases Needing a Support Order Established Subtracted during the Month	3,132	3,237	3,824	1,622	-57.6%	2,954	1,622	3,824	11,815	4
# of Cases Needing a Support Order Established at the End of the Month	43,097	43,281	42,620	44,745	5.0%	43,436	42,620	44,745	N/A	4



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: October 2010

Current Support Collections	REPORTING PERIODS					% Change	YEAR TO DATE			
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 51,702,434	\$ 51,255,210	\$ 51,346,211	\$ 51,406,173	0.1%	51,427,507	51,255,210	51,702,434	\$ 205,710,028	4
Amount Distributed toward Current Support	\$ 31,652,459	\$ 32,172,049	\$ 30,833,471	\$ 30,722,149	-0.4%	31,345,032	30,722,149	32,172,049	\$ 125,380,128	4
Percent of Current Support Distributed	61.2%	62.8%	60.1%	59.8%	-0.3%	61.0%	59.8%	62.8%	N/A	4
Number of Cases with Current Support Due	131,483	131,416	131,399	131,304	-0.1%	131,401	131,304	131,483	N/A	4
Number of Cases that had a Distribution toward Current Support	82,633	82,678	82,189	81,879	-0.4%	82,345	81,879	82,678	N/A	4
# of Cases that did not have a Distribution toward Current Support	48,850	48,738	49,210	49,425	0.4%	49,056	48,738	49,425	N/A	4
% of Cases that had a Distribution toward Current Support	62.8%	62.9%	62.5%	62.4%	-0.1%	62.7%	61.9%	64.2%	N/A	4

Arrears Collections	REPORTING PERIODS					% Change	YEAR TO DATE			
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,715,589,022	\$ 1,719,317,646	\$ 1,723,129,226	\$ 1,730,462,588	0.4%	1,722,124,621	1,715,589,022	1,730,462,588	N/A	4
Amount Distributed toward Arrears	\$ 8,824,145	\$ 8,095,968	\$ 7,326,065	\$ 7,773,115	6.1%	8,004,823	7,326,065	8,824,145	\$ 32,019,293	4
Percent of Arrears Distributed	0.5%	0.5%	0.4%	0.4%	0.0%	0.5%	0.4%	0.5%	N/A	4
Number of Cases in Arrears	164,107	164,436	165,403	165,950	0.3%	164,974	164,107	165,950	N/A	4
Number of Cases in Arrears that had a Distribution toward Arrears	48,453	47,392	45,305	47,511	4.9%	47,165	45,305	48,453	N/A	4
Number of Cases in Arrears that did not have a Distribution toward Arrears	115,654	117,044	120,098	118,439	-1.4%	117,809	115,654	120,098	N/A	4
Percent of Cases in Arrears that had a Distribution toward Arrears	29.5%	28.8%	27.4%	28.6%	1.2%	28.6%	24.5%	34.4%	N/A	4

Disbursed Collections	REPORTING PERIODS					% Change	YEAR TO DATE			
	Jul-10	Aug-10	Sep-10	Oct-10	Average		Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 42,800,676	\$ 39,465,727	\$ 41,664,033	\$ 40,281,160	-3.3%	41,052,899	39,465,727	42,800,676	\$ 164,211,596	4
Total Number of Paying Cases	101,108	100,812	100,449	100,363	-0.1%	100,683	100,363	101,108	N/A	4
Percent of Paying Cases	53.5%	53.3%	53.2%	53.0%	-0.2%	53.3%	53.0%	53.5%	N/A	4
Number Children in Cases Receiving Support	105,729	105,496	105,221	104,885	-0.3%	105,333	104,885	105,729	N/A	4
Total Payment Issued (Transactions)	214,400	207,013	201,042	207,153	3.04%	207,402	201,042	214,400	829,608	4
Checks Issued in Error	33	30	21	32	52.38%	29	21	33	116	4
Dollar Value of Payments Issued in Error	\$29,576	\$20,201	\$17,403	\$22,060	26.76%	\$22,310	\$17,403	\$29,576	\$89,240	4



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: October 2010

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	191	138	197	436	121.3%	241	138	436	962	4
# of cases receiving payments from referrals	177	152	132	267	102.3%	182	132	267	728	4
% of cases receiving payments from referrals	92.67%	110.14%	67.01%	61.24%	-8.6%	82.76%	61.24%	110.14%	75.68%	4
# of payments made via wage-withholding	81	84	55	134	143.6%	89	55	134	354	4
% of payments made via wage-withholding	45.76%	55.26%	41.67%	50.19%	20.4%	48.22%	41.67%	55.26%	48.63%	4
NPEP total payments made	\$1,103,084	\$ 1,073,147	\$ 1,098,988	\$1,214,070	10.5%	\$1,122,322	\$1,073,147	\$1,214,070	\$4,489,290	4

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU III. Increase the Number of Marylanders Who Receive Skills Training by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	Develop 10 training partnerships	6/10	<p><i>Target Achieved</i></p> <ol style="list-style-type: none"> 1. Family Investment Aide Initiative 2. DHCD/Weatherization Assistance Program 3. Biotechnical Institute of Maryland, Inc. 4. CVS/pharmacy 5. Maryland Center for Arts and Technology 6. BCCC - Workforce Pipeline Solutions Interagency "Jump Start Program 7. Open Society Institute - Baltimore Adult Workforce Development Initiative with Center for Urban Families, Civic Works, Group Ministries and Job Opportunities Task Force 8. Survive and Thrive 9. Baltimore Ex-Offender Re-entry Employment Program 10. DLLR 11. BGE 12. DGS 13. DBED 14. Policy Studies, Inc. 	<p><i>Partnership Name/# hired to date/# trained to date or in training</i></p> <p><u>Family Investment Aide Initiative</u> hired - 93</p> <p><u>DHCD - Weatherization Assistance Program</u> hired - 7 trained/in training - 11</p> <p><u>Biotechnical Institute of Maryland, Inc.</u> trained/in training - 1</p> <p><u>CVS/pharmacy</u> hired: 17 trained/in training - 22</p> <p><u>Maryland Center for Arts and Technology</u> hired - 42 trained/in training - 72</p> <p><u>DLLR</u> hired - 2 <u>Survive and Thrive</u> hired - 23</p> <p>TOTAL HIRES: 184 TOTAL TRAINED OR IN TRAINING: 106</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10	Baseline as of June 1, 2009: 190 training completions and certifications received SFY 2010: 496 training completions and 261 certifications received.	We do not have an automated way to generate this data; hand counts were required. At this time, we are also unable to report on data by industry sector.	
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	FY 2009 through May 2009 - 2,092 (21.8%) placements were \$10/hr or more and at least 30 hours per week FY 2010 through April 2010 (Note: The entire month of April was not covered) - 1,709 (23.4%) placements were \$10/hour or more and at least 30 hours per week		

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU V. Reduce Violent Crimes Committed Against Women and Children by 25% by the End of 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
F1. FY 2011 Goal: Reduce by 9% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 June 2009: 8757 June 2010: 8013 July 2010: 7978 August 2010: 7952 September 2010: 7905		
			# Reunifications: SFY 08: 1548 SFY 09: 1616 SFY 10: 1958 June 2010: 256 July: 196 August: 171 September: 186		
			# Families receiving In-Home Services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3,133 September 2010: 3,218		
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	24 jurisdictions are trained to date. The 3266 families who are receiving in-home services and 8013 youth in out-of-home care in these jurisdictions are benefitting from FCP.	Trainings rolled out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	7/14/09 - 11/30/09: Baltimore City	11/24/09			
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09	6 jurisdictions trained.		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	4 jurisdictions trained.		
	4/6/10 - 5/25/10: Baltimore County, Cecil, Harford	5/25/10	3 jurisdictions trained.		
	Develop implementation plan to deliver the training to the provider community.	12/31/10		Work on this targeted to begin in fall of 2010.	
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	9/30/10	Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization.		
Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	9/30/10	Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.		

Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	Fully operational CMEs with all statewide slots filled.	6/30/10	CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 9/15/10, there were 24 children enrolled in MD CARES. Capacity is 40, and we anticipate being at full capacity as of November, 2010.		
Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3,133 Septemebr 2010: 3,218		
F2. FY 2011 Goal: Facilitate 562 adoptions.			FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010: 738 adoptions July 2010: 23 adoptions August 2010: 34 adoptions September 2010: 91 adoptions		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	FY10 2Q Report: 1) Reviewed 75 adoption cases 2) 84% of permanency plans were established timely 3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans 4) 74% of youth reviewed resided in a pre-finalized adoptive home		
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Schedule for development of Case Plan Policy to be decided, probably to begin in fall 2010.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.	
F3. FY 2011 Goal: Ensure that No More than 11% of Children are Placed in Group Homes by End of FY 2011				July 2010: Children in Group Homes: 897 Children in OOH placement: 7974	Total # Total #
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.	
Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09 10/09	Policy was issued in September. # of children coming into care after policy was issued: Cumulative total since Oct 09: 2303		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
F4. FY 2011 Goal: Increase to 76% the percent of children placed in family homes.			June 2009: 76.6% June 2010: 76.5% July 2010: 76.4% August 2010: 76.1% September 2010: 76.2%	August 2010: Total # Children in Family Homes: 6053 Total # Children in OOH placement: 7957	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	

F5. FY 2011 Goal: Pending (Under construction-- percent placed in/out of home or adjacent jurisdiction for all placements)			Family Homes: March 2009: 53% March 2010: 57% (3634 of 6377)	Group Homes: March 2009: 38% March 2010: 44% (413 out of 940)	
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.		
	Evaluate submitted Offers.	01/10 - 9/10	Offers received and in evaluation process.		
	Award contracts.	11/1/2010			
F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) FY10 2Q: 3.8% (105 of 2800) FY10 3Q: 4.0% (116 of 2933) FY 10 4Q: 3.6% (105 of 2944)		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	
Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.	Work of developing model targeted to occur 2010.	12/31/10		Implementation schedule to be decided, probably first half of 2011.	
PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.	Evaluation work targeted to occur during 2010.	12/31/10		Schedule for implementation of recommendations to be decided, probably during winter of 2011.	

GDU XII. End Childhood Hunger in Maryland by 2015

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
A. Increase the Participation Rate for the Number of Children in the Food Supplemental Program by 9% by December 2010					
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done. DHR will ensure that families waiting in lines are informed of the option of a telephone interview. DHR will report to StateStat the percentage of eligibility determinations and redeterminations made with telephone interviews each month by jurisdiction.	Completed	Step 1: All jurisdictions have been trained for telephonic interviewing		
			* DHR has provided support to barriers listed by jurisdictions: identified funds in local budgets, implemented best practices, and BOLO, OAS and OTHS are working with locals to mail out applications		
			Step 2: Completed automated system programming by ACS to support scheduling of telephone interviews in June	The expansion of the case information form to all redeterminations is currently on hold	
			Step 3: Since July, fully implementing telephone interviews for all hardship reasons in all jurisdictions.	Only Kent does not regularly schedule telephone interviews, but does use them for hardship cases.	
Increase use of group redeterminations	Group redeterminations used by 18 jurisdictions by September 2010. DHR working with locals to build SAIL labs.	Completed	SAIL labs are completed in 31/36 Family Investment District Offices. The district offices without SAIL labs do not have space for a lab.	CARES enhancement allowing scheduling for group redets is on schedule for FY 11.	
Increase number of community and faith-based organizations included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	Sept 2010 Added two new CBOs.	Step 1: The geographical reach has been mapped and the demographic focus of the 5 CBOs in the 2010 plan has been analyzed.		
			Step 2: Identified 10 jurisdictions that were not covered by existing CBO partners.		
			Step 3: Cultivating relationships with prominent CBOs in regions where additional partners in the plan are needed.- Sent an addendum to 2010 FSP Outreach Plan, which would add Associated Catholic Charities and Crossroads Farmers Market to the plan.	In September we added the two new CBOs to the Outreach Plan for FY 2011. Associated Catholic Charities covers Baltimore City and County. Crossroads Farmers Market covers Montgomery County.	
Expand No Wrong Door Project to include representatives from other agencies and two legislators to meet requirements of budget language.	Final report to budget committees on outcome of efforts	June 2011	First meeting of expanded workgroup chaired on June 30th.		
Increase utilization of SAIL by training CBOs to help families apply for benefits.	Increase total SAIL applications for FSP to 4500 per month.	September 2010	We have now trained 57 CBOs. FSP applications via SAIL - September 2010: 6,189; October 2010: 6,799.	Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as planned. Do not have access to later SAIL report. Should receive October numbers shortly.	

Implement customer care center in Baltimore that will handle SAIL applications for metro area.	Fully functional customer care center.	June 2010	Center opened and fully functional by 11/30/09. June 2010: 1,102, July: 1,135, August: 1,137, September: 995, October 1,090 applications from Baltimore County filed via SAIL and handled by CCC.	Currently evaluating operations of first center and considering to expand Western MD. We have decided not to open regional centers.	
Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.	Reports produced and FSP information sent to potentially eligible families. The flyers were distributed to students by the Montgomery County School system in October.	Sept 2010	12,277 households identified. FIA to provide literature for schools to distribute to families. Funding being sought to expand to additional jurisdictions.		
Work with GOC and Maryland Out of School Time Network to develop a strategy targeting families to utilize after school programs to promote FSP.	To be decided. Continuing to work with MOST. They received Mott grant October 1.	TBD	MOST Network to receive Mott Foundation award again this year. Next steps under development.		
FSP opt-in addition to FARMS Benefit Application	All jurisdictions distribute new application; automate and report data back to DHR; DHR target eligible population	TBD after we confer with LEAs.	All jurisdictions included the opt-in language in the application; 5 jurisdictions have the data automated and will send to DHR. We will work with 3 volunteer non-automated jurisdictions to use WEX interns to gather that data. Conference call scheduled 11/9/10 with 5 automated jurisdictions.	TBD- how remaining 16 jurisdictions will automate and report opt-in data back to DHR	