

Meeting Summary

Following is a summary of issues discussed at the DHR Stat on January 28, 2011. Analysis is provided by StateStat and the Governor's Delivery Unit (GDU).

Follow-Up

- **“Ready By 21” Program.** DHR, at the previous Stat meeting, was asked to begin to start tracking outcome data for StateStat.

DHR states that they have been working with the Atlantic Coast Child Welfare Implementation Center in the development of Maryland's Youth Engagement Model. The implementation of the model will be piloted this spring. The key outcomes for DHR's Youth Engagement Model are listed on page three of the Practice Model and inserted below. SSA is working with the Atlantic Coast Child Welfare Implementation Center to determine the data elements to be used to measure the effectiveness of the model. DHR is in the process of figuring out the best data elements that predict likelihood that a child who grows up in child welfare, leave with the right skills to do okay. The child welfare field has been grappling with measuring how successful the states are in preparing youth to live independently. The work Maryland is doing on this issue has been recognized by the federal government as progressive.

In October of 2010, the federal government began requiring states to survey youth regarding six outcomes: financial self-sufficiency, experience with homelessness, educational attainment, positive connections with adults, high-risk behavior, and access to health insurance. States are to collect outcomes information by conducting a survey of youth in foster care on or around their 17th birthday. States will track these youth as they age and conduct a new outcome survey on or around the youth's 19th birthday and again on or around the youth's 21st birthday. DHR explained that for the population that is surveyed, DHR states that the data can be made available to StateStat.

Desired Outcomes	Key Indicators
Youth acquire and demonstrate the necessary life skills to become self-sufficient.	Increased number of youth who exit the child welfare system and become productive adults.
Youth establish and maintain permanent connections to a network of supportive adults and peers.	Increased number of youth exiting the child welfare system with a network of community, peer, and adult support.
Youth are empowered to advocate for themselves and actively participate in service planning and delivery.	Increased number of youth participating in youth advisory boards across the state. Increased youth participation in the development, review, and enhancement of child welfare practice and policy.

Social Services Administration (SSA)

- Adoption Goal.** StateStat was recently informed that because of the fact that adoption goals were adjusted in Montgomery County, Howard County, and Talbot County, the statewide goal for Maryland for FY 2011 is now 539; as opposed to the previous goal of 562. DHR explained that in the three aforementioned counties, some adjustments had to be made due to special circumstances in certain adoption cases.

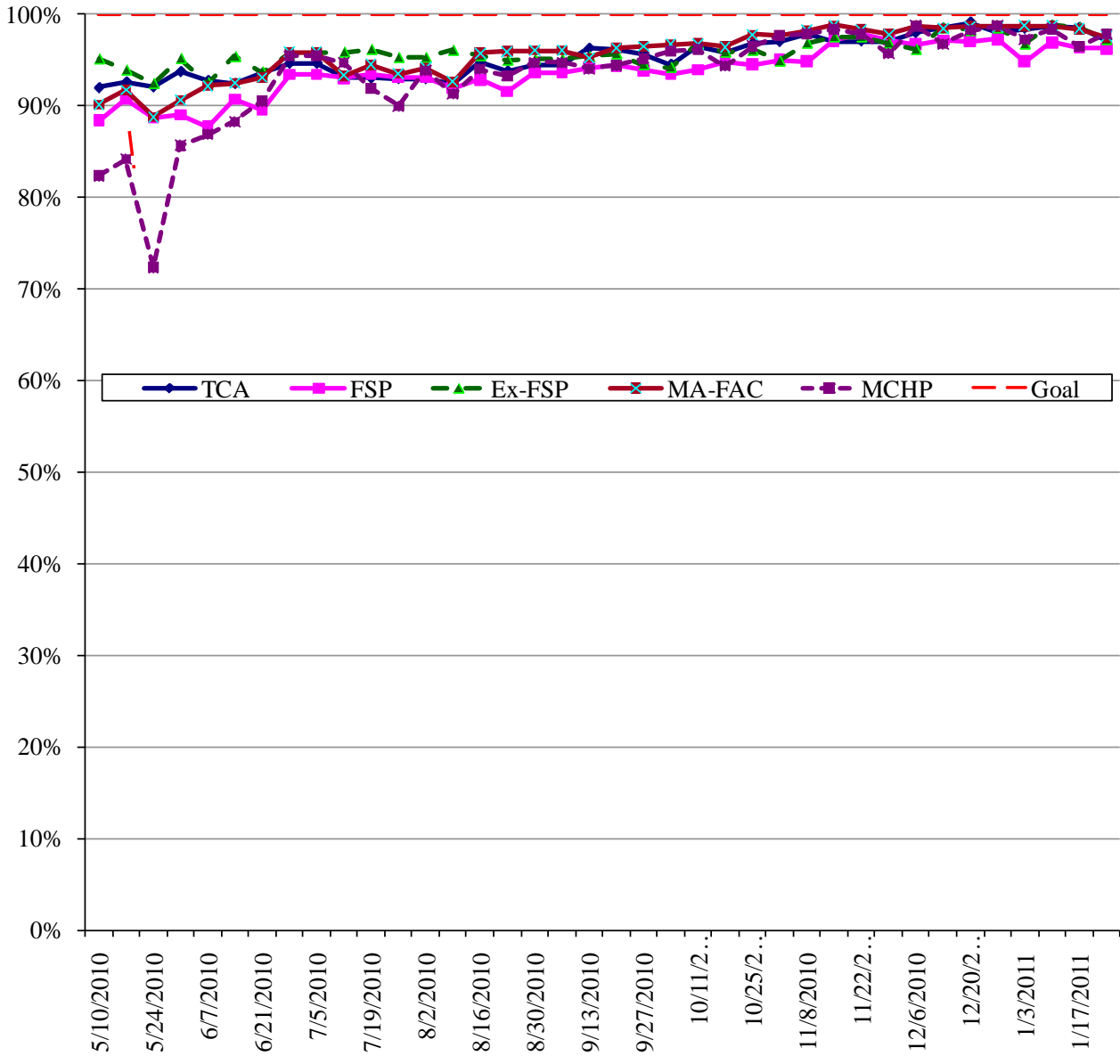
Current Measures	Baseline		FY 2011 Goal		Sep-10	Oct-10	Nov-10	Dec-10	Source	
	Date	Data	Goal	Target					for Baseline and Results	
Children in Out-of-Home Placement **	6/30/2010	8,013	Reduce by 9%	7,292	7,905	7,889	7,774	7,703	State Stat	
Children in Group Homes (% of all placements)	6/30/2010	11.4%	11% or less	11.0%	11.0%	10.8%	10.9%	10.9%	State Stat	
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2010	76.5%	76% or more	76.0%	76.2%	76.0%	75.5%	76.0%	State Stat	
Adoptions	Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year	Goal	562	PROGRESS TO DATE DURING FY 2010, as of						State Stat
				Dec-10	% of Target	Expected	50%	Actual	44%	
				REPORTING PERIOD: Point in Time						
				9/30/10	12/31/10	3/31/11	6/30/11			
Children Placed in their Home/ Adjacent Jurisdiction ***	6/30/2009	81.5%	Increase by 3%	85.2%	Pending	Pending			MD CHESSIE	
	12/31/2009	83.1%								
	6/30/2010	82.1%								
	Average	82.2%								

Family Investment Administration

- Overall Statewide Compliance.** The data below shows the overall statewide compliance rates for Temporary Cash Assistance (TCA), The Food Supplement Programs (FSP, also known as Food Stamps) for Regular and Expedited compliance, Medical Assistance-Family and Children (MA-FAC), and the Maryland Children's Health Program (MCHP). The data below is through the week the ending January 10, 2011. DHR briefly explained the recent data.

Approved or Denied Trends							
Compliance Rate (Approved or Denied)	TCA	FSP	Ex-FSP	MA-FAC	MCHP	All Benefits	Goal
5/10/2010	92.0%	88.4%	95.1%	90.2%	82.4%	90.0%	100%
5/17/2010	92.6%	90.8%	93.9%	91.7%	84.2%	91.3%	100%
5/24/2010	92.1%	88.7%	92.4%	88.8%	72.4%	88.2%	100%
5/31/2010	93.8%	89.0%	95.2%	90.6%	85.7%	90.8%	100%
6/7/2010	92.8%	87.7%	92.5%	92.2%	86.9%	90.6%	100%
6/14/2010	92.5%	90.7%	95.4%	92.5%	88.3%	92.1%	100%
6/21/2010	93.6%	89.6%	93.7%	93.1%	90.5%	91.9%	100%
6/28/2010	94.7%	93.5%	95.8%	95.9%	95.5%	95.0%	100%
7/5/2010	94.7%	93.5%	95.8%	95.9%	95.5%	95.0%	100%
7/12/2010	93.1%	93.1%	95.9%	93.3%	94.7%	93.8%	100%
7/19/2010	93.0%	93.5%	96.2%	94.5%	91.9%	94.3%	100%
7/26/2010	93.0%	93.1%	95.3%	93.5%	90.0%	93.5%	100%
8/2/2010	93.0%	93.1%	95.3%	94.2%	93.9%	93.9%	100%
8/9/2010	92.4%	92.0%	96.1%	92.6%	91.3%	93.0%	100%
8/16/2010	94.7%	92.9%	95.5%	95.8%	94.0%	94.4%	100%
8/23/2010	93.8%	91.6%	95.0%	96.0%	93.3%	93.8%	100%
8/30/2010	94.5%	93.6%	95.1%	96.1%	94.7%	94.7%	100%
9/6/2010	94.5%	93.6%	95.1%	96.1%	94.7%	94.7%	100%
9/13/2010	96.3%	94.2%	95.4%	95.2%	94.1%	95.0%	100%
9/20/2010	96.1%	94.4%	95.7%	96.3%	94.4%	95.4%	100%
9/27/2010	95.7%	93.9%	94.5%	96.5%	95.2%	95.0%	100%
10/4/2010	94.5%	93.5%	94.2%	96.7%	96.0%	95.1%	100%
10/11/2010	96.5%	93.9%	96.8%	96.8%	96.2%	95.8%	100%
10/18/2010	95.9%	94.8%	95.9%	96.5%	94.4%	95.6%	100%
10/25/2010	96.8%	94.5%	96.1%	97.8%	96.5%	96.2%	100%
11/1/2010	97.0%	95.0%	94.9%	97.7%	97.7%	96.2%	100%
11/8/2010	97.9%	94.8%	96.9%	98.3%	97.9%	97.0%	100%
11/15/2010	97.0%	97.1%	97.6%	98.8%	98.3%	97.8%	100%
11/22/2010	97.1%	97.9%	97.6%	98.3%	97.8%	97.9%	100%
11/29/2010	97.0%	97.2%	96.9%	97.8%	95.7%	97.2%	100%
12/6/2010	98.0%	96.8%	96.2%	98.8%	98.7%	97.6%	100%
12/13/2010	98.5%	97.2%	98.6%	98.5%	96.8%	98.0%	100%
12/20/2010	99.1%	97.0%	98.3%	98.7%	98.3%	98.2%	100%
12/27/2010	98.1%	97.3%	98.6%	98.7%	98.8%	98.2%	100%
1/3/2011	98.4%	94.9%	96.8%	98.7%	97.3%	97.2%	100%
1/10/2011	98.8%	96.9%	98.9%	98.7%	98.4%	98.3%	100%
1/17/2011	98.5%	96.3%	98.6%	98.4%	96.5%	97.7%	100%
1/24/2011	97.2%	96.3%	97.3%	97.6%	97.9%	97.1%	100%

Compliance Rate for Approved or Denied TCA, FSP, Ex-FSP, MA-FAC, MCHP



- GDU Dashboard.** Below is the Department's section of the GDU Dashboard to End Childhood Hunger by 2015. The below actions and targets are what the Department has previously agreed to do in order to help reach the GDU goal. However, the benchmarks are modest and many have to be updated for 2011. As the GDU works with StateStat and the agencies to revise and add to the Delivery Plans and reporting templates, the panel would be updated of all progress in the form of these dashboards. DHR was asked to identify points in the template that they feel would need adjustment and a meeting would take place between the GDU, StateStat and DHR in the coming weeks to speak about any changes.

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments
A. Increase the Participation Rate for the Number of Children in the Food Supplemental Program by 9% by December 2010				
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done.	Completed	DHR exceeded its goal by increasing the number of children in FSP by 9% in August 2010 from the base month of December 2009 (242,328). In December 2010, DHR served 285,283 children 18 and younger in FSP, an increase of over 17% for the year.	
			Since July, fully implementing telephone interviews for all hardship reasons in all jurisdictions.	Only Kent does not regularly schedule telephone interviews, but does use them for hardship cases.
Increase use of group redeterminations	Group redeterminations used by 18 jurisdictions by September 2010. DHR working with locals to build SAIL labs.	Completed	SAIL labs are completed in 31/36 Family Investment District Offices. The district offices without SAIL labs do not have space for a lab.	CARES enhancement allowing scheduling for group redets is on schedule for FY 11.
Increase number of community and faith-based organizations included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	Sept 2010	In September we added the two new CBOs to the Outreach Plan for FY 2011. Associated Catholic Charities covers Baltimore City and County. Crossroads Farmers Market covers Montgomery County.	
Expand No Wrong Door Project to include representatives from other agencies and two legislators to meet requirements of budget language.	Final report to budget committees on outcome of efforts	June 2011	First meeting of expanded workgroup chaired on June 30th.	
Increase utilization of SAIL by training CBOs to help families apply for benefits.	Increase total SAIL applications for FSP to 4500 per month.	Sept 2010	We have now trained 57 CBOs. FSP applications via SAIL - September 2010: 6,189; October 2010: 6,799.	Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as planned. Do not have access to later SAIL report. Should receive October numbers shortly.
Implement customer care center in Baltimore that will handle SAIL applications for metro area.	Fully functional customer care center.	June 2010	Center opened and fully functional by 11/30/09. June 2010: 1,102, July: 1,135, August: 1,137, September: 995, October 1,090 applications from Baltimore County filed via SAIL and handled by CCC.	Currently evaluating operations of first center and considering to expand Western MD. We have decided not to open regional centers.

- **FSP Opt-in Provision** (GDU Goal 12- End Childhood Hunger in Maryland by 2015). DHR has been working with MSDE to include an “opt-in” section for FSP in the FARMS application. All jurisdictions have sent out the application with the opt-in language; however it was reported that no school system had the capacity to collect the opt-in information. To date, only 5 LEA’s have been able to effectively gather their opt-in data.

DHR last reported that the FIA Bureau of Systems Development and Management is working with these five LEAs to produce and send to DHR a secure file of the families who opt-in to giving the SNAP agency information whose children are eligible for FARMS but were not directly certified by TCA/FSP receipt. DHR has also contacted both the MSDE and DHR Offices of the Attorney General about the need for an MOU and were advised that the two Attorney General’s offices were researching the issue.

As for the remaining LEAs, Frederick, Kent, and Montgomery want to work with their local departments of social services to arrange for WEX interns to gather the data. If this attempt is successful, DHR will discuss using WEX interns for the other 16 jurisdictions. DHR provided an update on what is being done to work with other jurisdictions.

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments
A. Increase the Participation Rate for the Number of Children in the Food Supplemental Program by 9% by December 2010				
FSP opt-in addition to FARMS Benefit Application	All jurisdictions distribute new application; automate and report data back to DHR; DHR target eligible population	TBD after we confer with LEAs.	All jurisdictions included the opt-in language in the application; 5 jurisdictions have the data automated and will send to DHR. We will work with 3 volunteer non-automated jurisdictions to use WEX interns to gather that data. Conference call scheduled 11/9/10 with 5 automated jurisdictions.	TBD- how remaining 16 jurisdictions will automate and report opt-in data back to DHR

- **Energy Assistance.** At the previous Stat meeting, DHR was asked the total amount of people who are currently receiving Energy Assistance benefits. DHR reports the following:
 - *MEAP - 90,174*
 - *EUSP Bill Payment Assistance – 88,478*
 - *EUSP Arrearage Retirement - 15,883*

The chart below is DHR’s most recent submission. DHR provided updates to the data below and they also stated that they are in the process of coming up with new matrixes to report applications that have already been processed.

Jurisdiction	10/8/10	10/22/10	11/5/10	11/19/10	12/3/10	12/17/10	1/14/11	1/28/11
Baltimore City	3,677	3,304	3,600	3,435	3,334	3,521	2,364	2,024
Frederick	226	315	326	285	282	202	113	107
Somerset (Includes Worcester, Wicomico)	215	336	366	391	326	276	126	103
Harford	223	149	162	199	256	155	98	97
Anne Arundel	111	104	107	37	33	85	115	87
Talbot	12	24	15	19	28	23	64	43
Prince George's	101	180	19	91	25	30	35	40
Kent	52	34	25	35	40	21	24	25
Caroline	0	72	37	52	67	3	19	23
Dorchester	103	110	105	50	40	51	25	21
Queen Anne's	35	45	53	50	20	47	30	18
Calvert (includes Charles, St Mary's)	20	17	11	5	34	2	1	1
Montgomery	264	273	145	0	0	0	145	0
Baltimore	106	103	153	213	203	71	23	0
Carroll	70	25	30	25	34	25	23	0
Allegany	0	51	38	0	0	32	0	0
Cecil Co.	21	65	0	0	4	22	0	0
Garrett	0	40	0	0	0	20	0	0
Washington	93	35	35	0	20	0	0	0
Howard	0	0	0	0	0	0	0	0
TOTAL	5,215	5,142	5,192	4,887	4,722	4,544	3,205	2,589

