



MARTIN O'MALLEY
GOVERNOR

STATE HOUSE
100 STATE CIRCLE
ANNAPOLIS, MARYLAND 21401-1925
(410) 974-3901
(TOLL FREE) 1-800-811-8336

TTY USERS CALL VIA MD RELAY

Meeting Summary

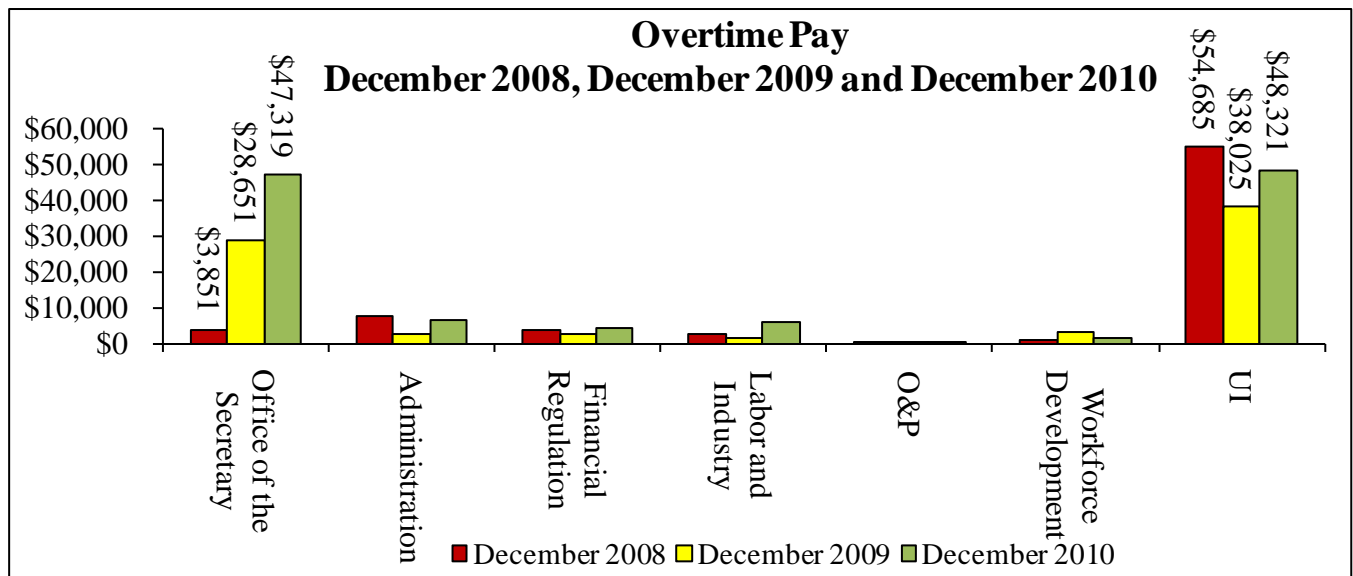
Following is a summary of issues discussed at the DLLR Stat, held on February 10, 2011. Analysis is provided by StateStat and the Governor's Delivery Unit (GDU).

General Observations

- The following issues are highlighted:
- Human Resources
- Unemployment Insurance
- Unemployment Insurance Appeals
- Financial Regulation
- Occupational and Professional Licensing
- Labor and Industry
- Division of Workforce Development and Adult Learning (DWDAL) Issues

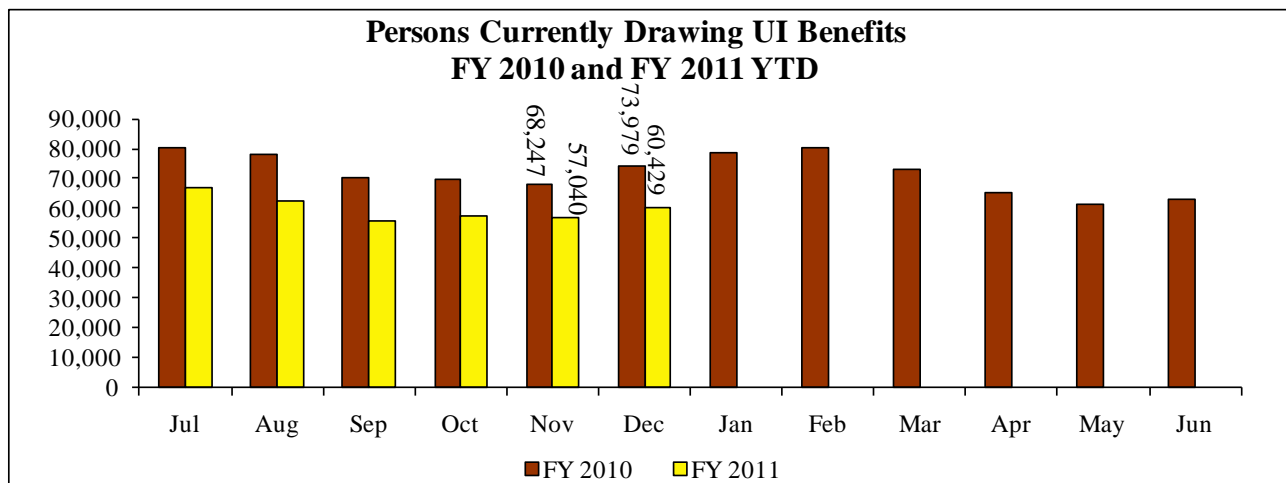
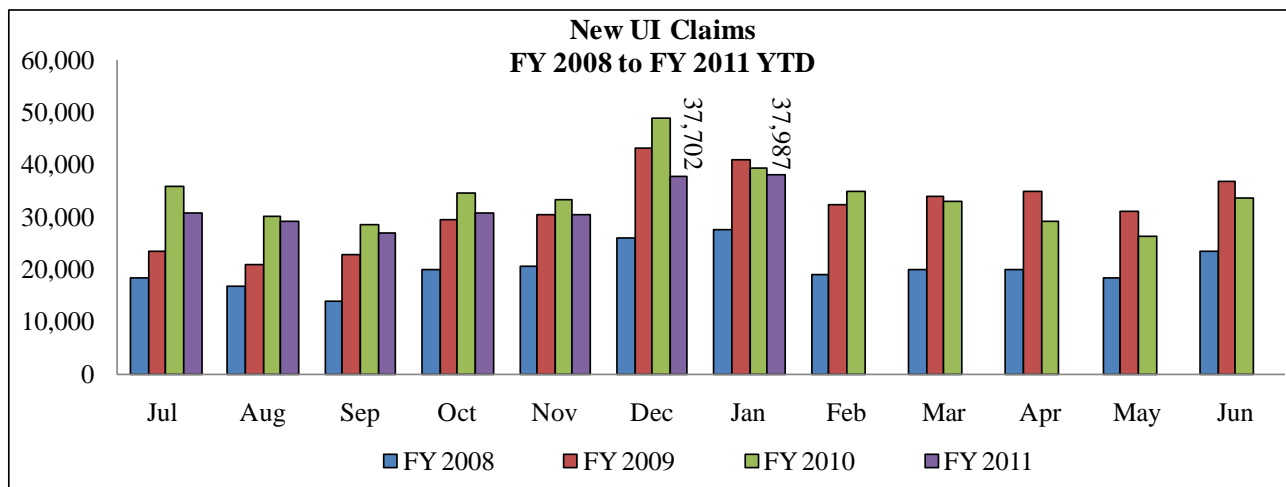
Human Resources

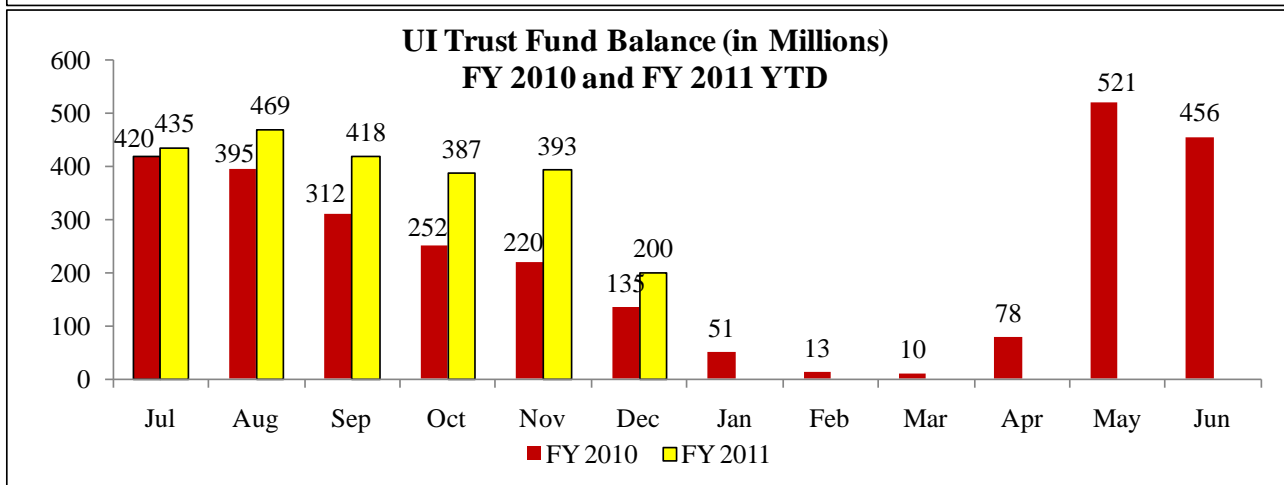
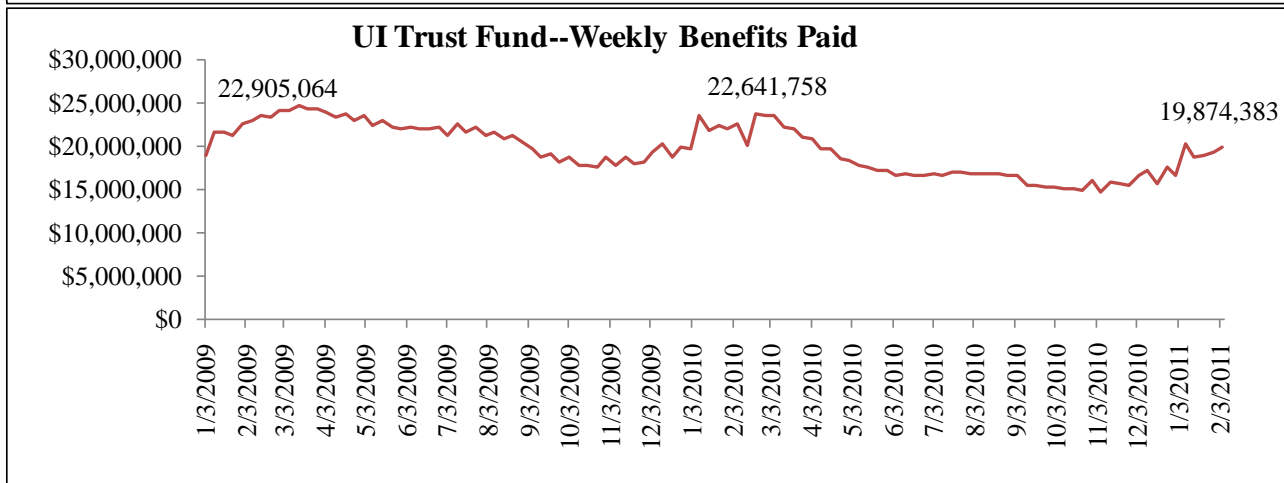
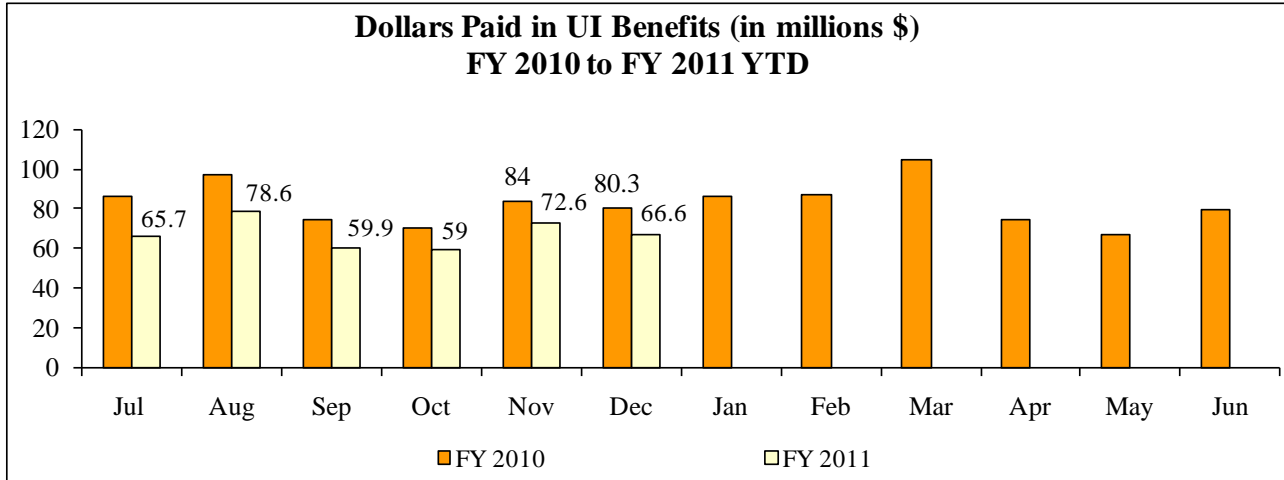
- **Overtime Pay.** Overtime pay in the Office of the Secretary and the UI Division generally spike in December as shown in the chart below. However, overtime pay in the Office of the Secretary was especially high in December 2010. The agency explained that the overtime is related to decreasing the backlog of unemployment insurance appeals, and the overtime has been authorized by the Department of Budget and Management (DBM) until March.

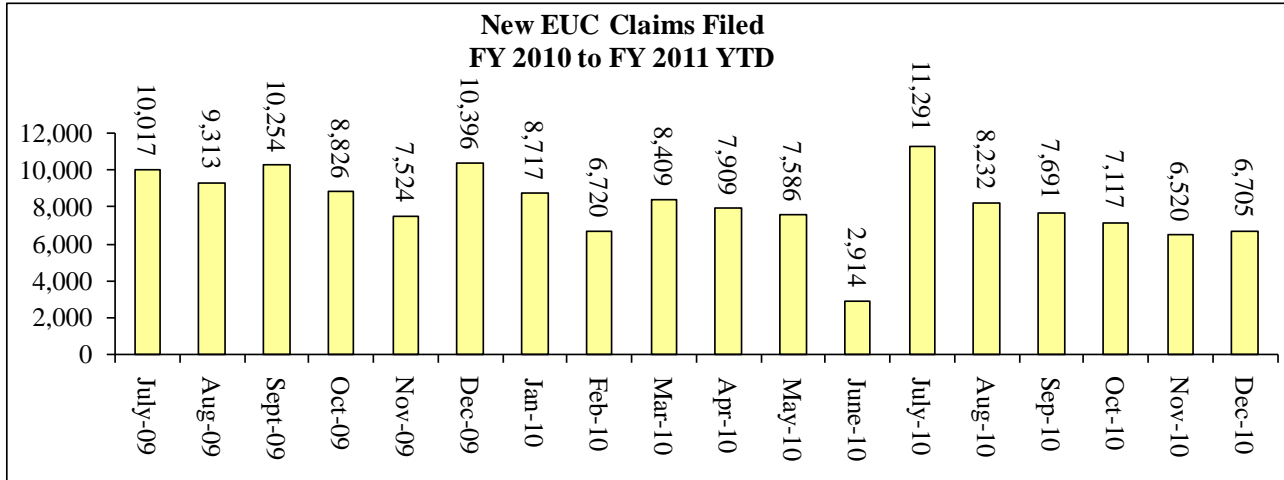


Unemployment Insurance

- Key Metrics.** In January 2011, new claims for Unemployment Insurance (UI) increased slightly from December 2010. Despite the increase, new claims in January 2011 are lower than year-ago levels, continuing a trend that began in March 2010. Meanwhile, persons currently drawing unemployment benefits increased slightly in December 2010 but remained 18 percent lower than December 2009.
- Dollars paid in UI benefits decreased from November to December. Benefits paid the week of 2/5/11 were down 12 percent from the week of 2/6/2010 and 13 percent from the week of 2/7/2009. The UI trust fund balance decreased from November to December, but remained higher than the December 2009 balance. New EUC claims rose slightly in December

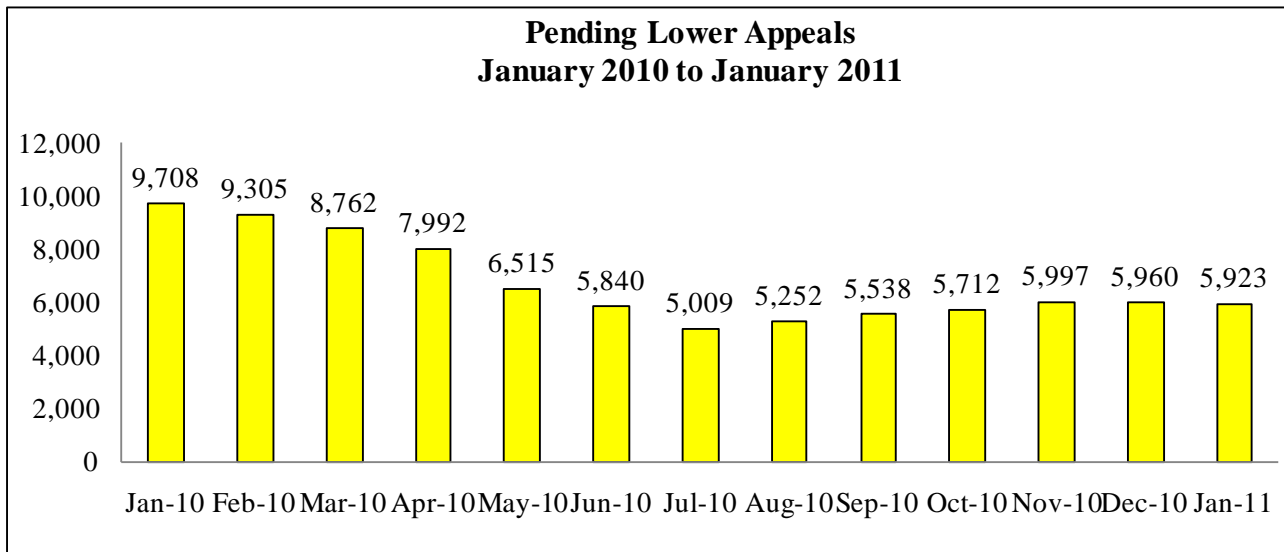


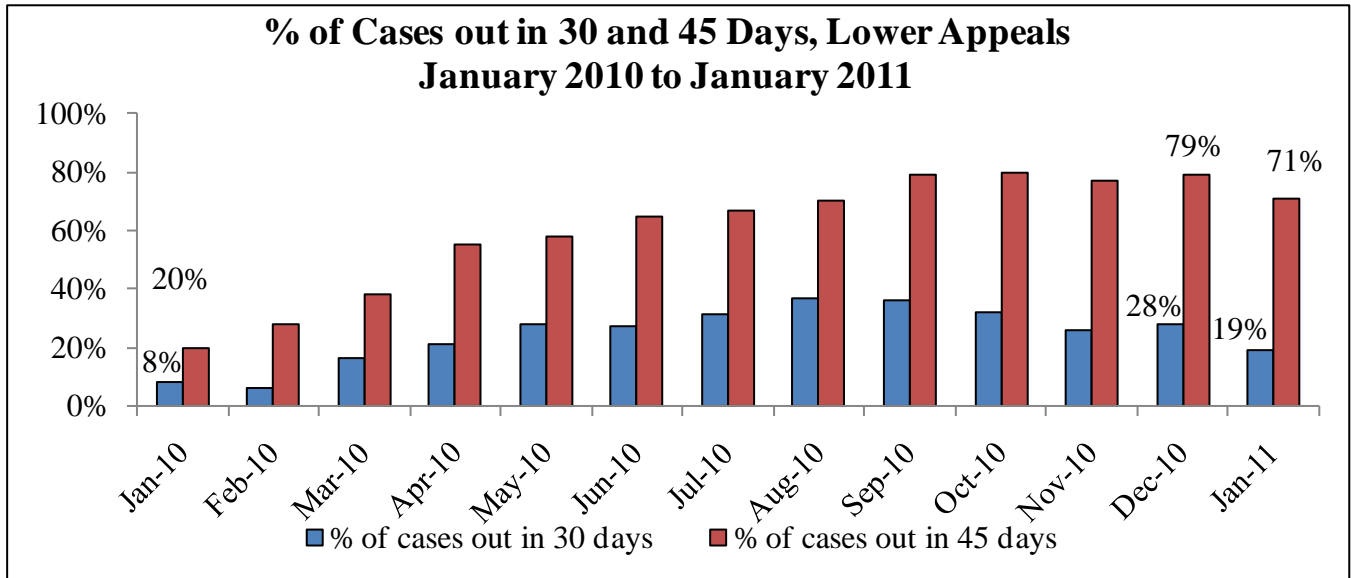




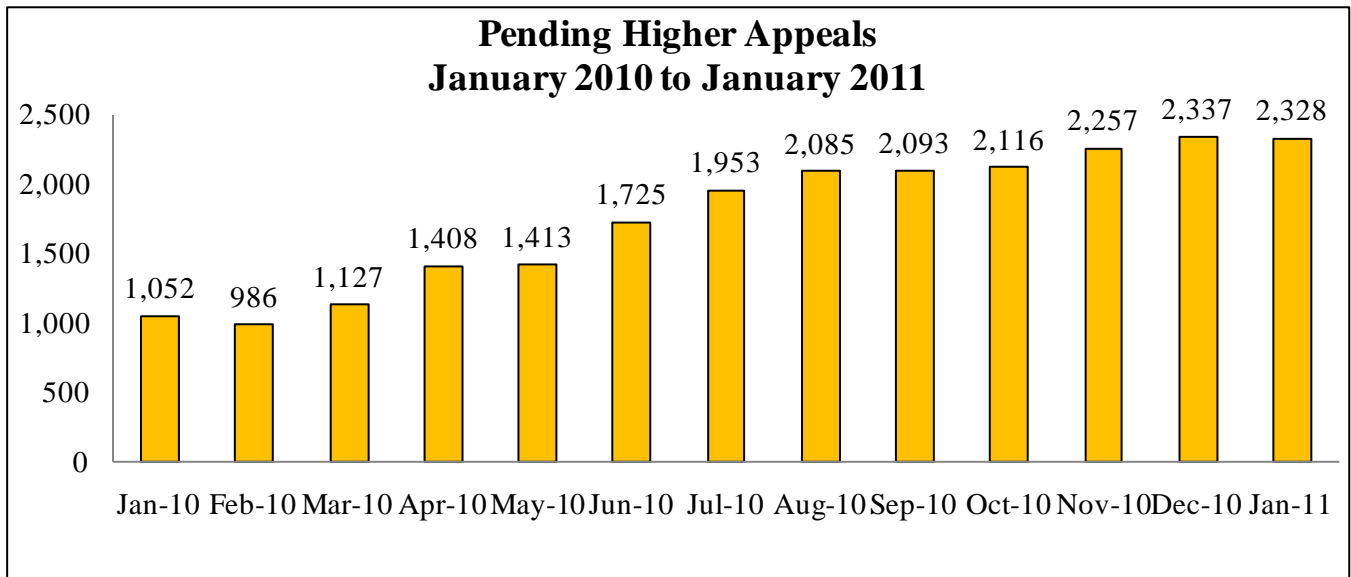
Unemployment Insurance Appeals

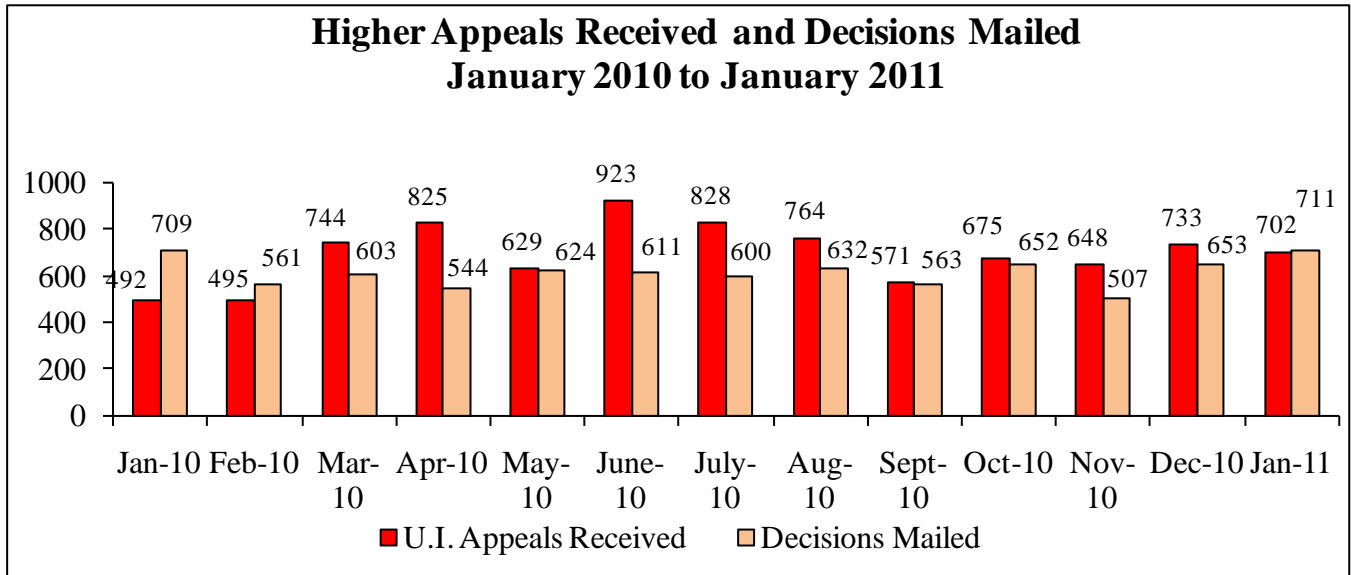
- Lower Appeals.** The number of pending lower appeals decreased in January for the second consecutive month as shown in the first chart below. The number of pending lower appeals in January 2011 was 39 percent lower than in January 2010. The second chart reveals the decrease in the percent of cases out in 30 and 45 days from December 2010 to January 2011.





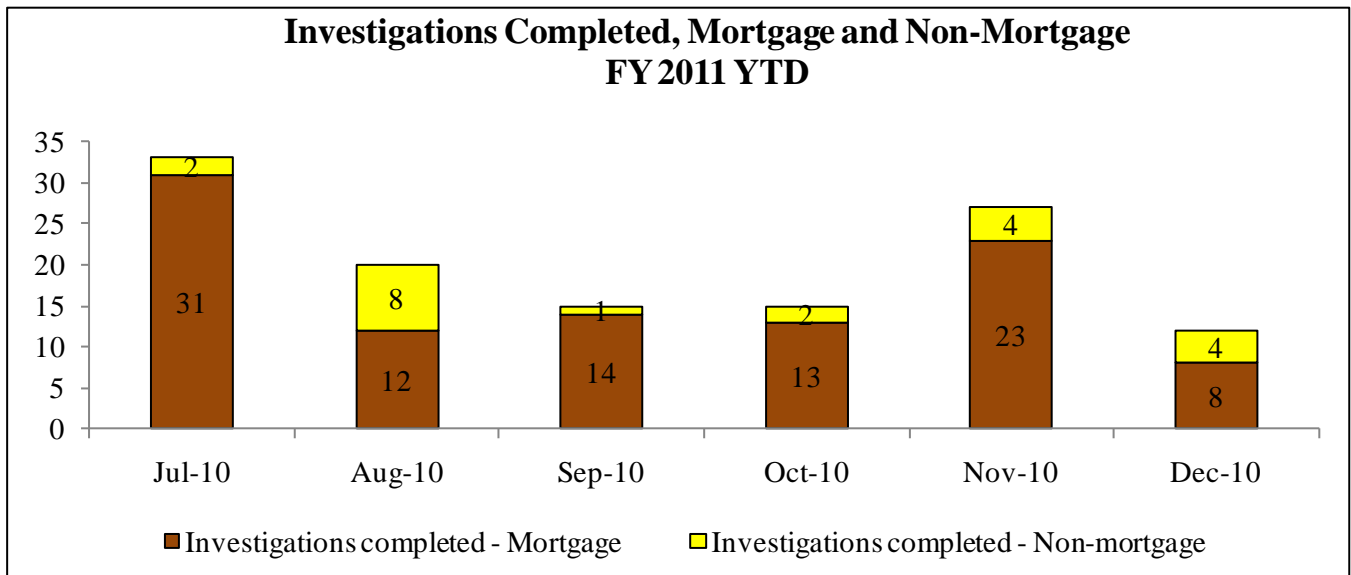
- Higher Appeals.** The number of pending higher appeals decreased in January 2011. In January 2011, 711 decisions were mailed compared with 702 appeals received as shown in the second chart below.





Financial Regulation

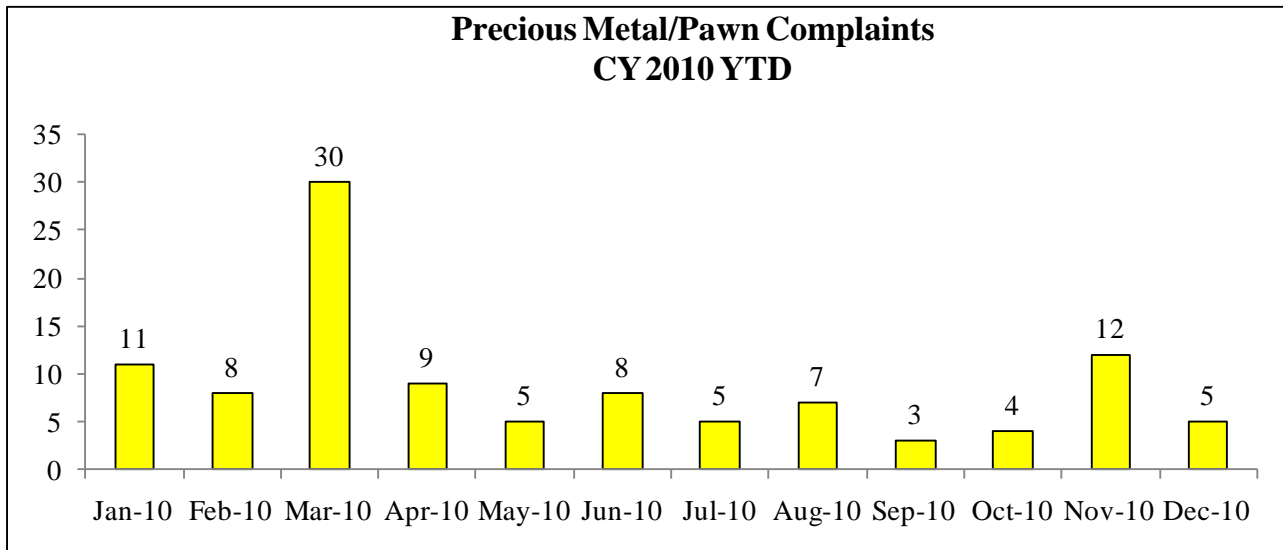
- Investigations Completed.** The number of investigations completed by the financial regulation division decreased in December 2010. The agency reported that the decrease is due to the complexity of loan modification cases. Additionally, many staff members were off for the holidays.



Occupational and Professional Licensing

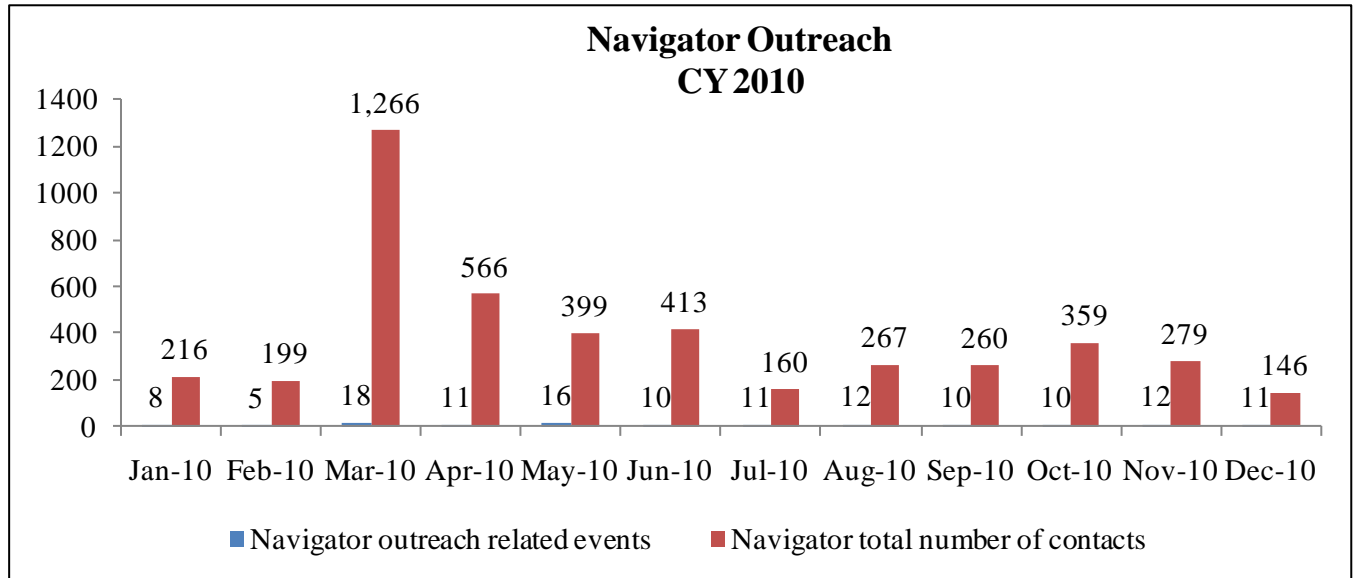
- Pawn Complaints.** Under the Secondhand Precious Metal Object Dealers and Pawnbrokers Act, licensees are required to file daily transaction reports for secondhand precious metal objects a dealer acquires not later than the next business day. In Howard County, dealers are required to file transaction reports by electronic means. According to its website, the Department strongly recommends that dealers cooperate with local law enforcement agencies in their efforts to establish electronic transmission programs for daily transaction reports. Dealers' participation in the electronic transmittal of daily transaction reports

support pawn units in their efforts to more efficiently conduct stolen property investigations and return stolen property to its rightful owners. Maryland State Police submit complaints regarding licensees that do not comply with the law to DLLR for administrative action. DLLR then applies penalties according to a matrix, which can be displayed at the panel's request. Precious metal/pawn complaints in November were at the highest level since March 2010. The Department responded that the high number of complaints is due to more aggressive investigation by pawn units in certain jurisdictions.



Division of Workforce Development and Adult Learning (DWDAL)

- Apprenticeship Outreach to Local Workforce Investment Boards (GDU Goal #3: Increase Number of Marylanders Who Receive Skills Training by 20% by End 2012).** At the last Stat, DLLR/Jeff Beeson reported on Navigator outreach. Prior to his leadership, Navigators were making more contacts. They most often met with business and workforce representatives, and they counted the total number of people that attended these meetings, trainings, and employment fairs as individual contacts (If a Navigator met 30 job seekers a month and DLLR provided Apprenticeship training to 20 One Stop staff in a month, the Number of Contacts was recorded as 50). Now, they have adopted a stronger model to serve both job seekers and employers. Each of the two Navigators on staff are assigned to specific WIA areas and tasked with having monthly contact with One-Stop staff. The emphasis is on getting to know their WIA intimately, creating better relationships with WIA directors and One Stop staff, and building a formalized apprenticeship intake form at WIA's which will track the number of individuals demonstrating an interest at the local level so that Navigators can refer them to program sponsors. Once operational, this system could do a data match to determine how many of those expressing interest become apprentices, and how many gain employment and are placed on apprenticeship waiting lists. DLLR will not be in a position to implement this system until after June, when they conclude their Apprenticeship Regional Action Summits.



- Apprenticeship Maryland Regional Action Summits (GDU Goal #3: Increase Number of Marylanders Who Receive Skills Training by 20% by End 2012).** To strengthen relationships at the local level, the MATP will officially host 4 “Apprenticeship Maryland Regional Action Summits” modeled after a recent federal initiative and the Governor’s Forum on Skills & Education. The summits will convene stakeholders from apprenticeship, workforce, economic development, businesses, higher education, and K-12 education to discuss and make formal recommendations on how apprenticeship can be used to support workforce from a regional perspective.