



Department of Human Resources
StateStat

Reporting Period: January 2011

DHR Management Team

Operations: **Brian L. Wilbon**
 Programs: **Stacy L. Rodgers**
 Chief of Staff: **Oronde Miller**

Administrations:

Social Services Administration: **Carnitra White**
 Family Investment Administration: **Rosemary Malone (Acting)**
 Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

Interim Secretary Ted Dallas
 Appointed January 2010

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS					YEAR TO DATE				
	11/30/10	12/14/10	12/28/10	1/11/11	% Change	Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	19,625.1	18,171.4	18,037.9	13,161.4						
Office of the Secretary	13.6	146.0	164.6	102.0	0.0%	16.1	0.0	145.3	433.6	27
Operations	4.5	106.7	3.0	54.0	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	12.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	560.3	382.0	393.6	266.1	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	9.9	8.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	19,046.7	17,526.8	17,456.7	12,739.3	-27.0%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	33.5	61.2	33.2	34.8	4.8%	65.1	27.4	112.7	1,758.8	27
Operations	90.9	152.2	97.8	107.6	10.0%	141.1	99.0	180.2	3,809.1	27
Social Services	20.1	42.1	18.5	39.3	112.4%	35.7	20.4	57.1	964.0	27
Family Investment	62.1	96.0	75.7	71.3	-5.8%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	137.3	238.0	138.9	144.1	3.7%	215.9	153.2	286.8	5,828.7	27
LDSS	2,045.3	2,827.3	2,081.8	2,375.0	14.1%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	1.5	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.0	0.0	8.3	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	1.1	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.3	0.0	9.1	9.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	8.0	16.0	15.4	19.4	0.0%	2.5	0.0	31.2	68.7	27
LDSS	137.3	139.0	108.5	101.8	-6.2%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	2.5	0.0%	12.3	0.0	27.0	331.7	27
Operations	3.4	8.3	0.0	10.4		6.5	0.0	21.6	175.8	27
Social Services	3.0	3.1	0.0	2.7		4.2	0.0	16.4	113.8	27
Family Investment	15.0	11.2	2.0	12.1	505.0%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	13.8	28.1	19.5	14.2	-27.2%	21.3	0.0	42.8	575.2	27
LDSS	309.0	345.2	351.5	400.0	13.8%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	8	9	8	3	-62.5%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	0	1	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	1	1	1	0	0.0%	0.7	0.0	2.0	18.0	26
FROI LAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	1	1	3	1	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources LDSS Personnel

Reporting Period: January 2011

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	11/30/10	12/14/10	12/28/10	1/11/11		Average	Minimum	Maximum	Total	Periods
Allegany	378.0	421.6	459.5	559.5	21.8%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	797.8	902.6	783.4	515.5	-34.2%	547.0	279.0	906.0	14,769.0	27
Baltimore City	7864.3	6770.7	8693.3	4712.8	-45.8%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	2197.0	1396.0	854.5	992.0	16.1%	244.8	58.0	513.0	6,610.5	27
Calvert	280.0	184.8	243.2	389.7	60.2%	280.2	226.0	333.5	7,564.6	27
Caroline	295.0	359.5	368.5	358.0	-2.8%	273.6	231.0	355.0	7,386.6	27
Carroll	359.0	325.5	314.6	291.8	-7.2%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	358.5	455.0	340.5	333.0	-2.2%	262.5	239.0	332.0	7,087.1	27
Charles	518.3	332.8	288.1	314.9	9.3%	294.0	213.5	444.0	7,937.0	27
Dorchester	350.8	319.5	285.5	313.0	9.6%	266.9	240.0	312.5	7,207.1	27
Frederick	382.0	358.0	341.1	313.6	-8.1%	277.7	244.5	374.6	7,497.3	27
Garrett	304.6	341.8	273.7	284.0	3.8%	258.0	251.0	273.0	6,965.3	27
Harford	428.2	348.9	400.6	368.3	-8.1%	332.1	181.8	438.7	8,967.2	27
Howard	746.1	681.1	658.8	532.0	-19.2%	282.7	183.0	451.8	7,633.2	27
Kent	292.6	266.5	276.1	264.0	-4.4%	256.2	246.0	275.5	6,916.5	27
Montgomery	244.0	454.1	0.0	0.0		129.9	32.0	265.0	3,506.9	27
Prince George's	918.7	1115.4	1115.4	566.8	-49.2%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	299.1	306.3	246.9	266.0	7.7%	247.9	214.0	287.1	6,694.3	27
Somerset	102.9	87.5	76.8	56.1	-27.0%	99.7	30.0	178.6	2,691.5	27
St. Mary's	174.5	187.0	139.2	82.8	0.0%	3.6	0.0	55.3	96.0	27
Talbot	315.0	346.4	276.9	239.8	-13.4%	249.6	63.0	375.0	6,738.3	27
Washington	590.3	692.0	250.0	271.8	8.7%	331.8	234.5	595.6	8,959.0	27
Wicomico	444.9	504.3	389.2	345.3	-11.3%	257.8	231.0	299.0	6,959.7	27
Worcester	405.1	369.5	380.9	368.6	-3.2%	159.1	69.0	216.0	4,295.9	27
TOTAL	19046.7	17526.8	17456.7	12739.3						



Department of Human Resources LDSS Personnel

Reporting Period: January 2011

ON CALL OVERTIME BY JURSDICTION

	11/30/10	12/14/10	12/28/10	1/11/11	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	252.5	271.5	243.5	263.5	8.2%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	417.0	533.0	459.0	393.0	-14.4%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	452.0	223.1	240.3	325.0	35.2%	230.8	58.0	513.0	6,232.5	27
Calvert	268.0	161.0	229.1	375.5	63.9%	249.3	199.5	291.0	6,730.2	27
Caroline	255.0	213.0	306.0	263.0	-14.1%	252.7	217.0	300.5	6,823.5	27
Carroll	275.2	292.5	262.6	280.8	6.9%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	248.0	380.0	239.0	264.0	10.5%	250.7	183.0	327.0	6,767.6	27
Charles	273.0	244.0	263.6	262.5	-0.4%	251.6	182.5	286.4	6,793.2	27
Dorchester	254.5	274.5	244.0	262.5	7.6%	249.1	236.0	263.5	6,727.0	27
Frederick	255.0	273.0	246.0	264.0	7.3%	250.6	244.5	273.0	6,767.5	27
Garrett	262.3	282.7	256.2	268.5	4.8%	258.0	251.0	273.0	6,965.3	27
Harford	274.3	224.8	286.8	286.8	0.0%	258.7	140.5	360.0	6,986.0	27
Howard	255.0	218.0	208.0	264.0	26.9%	257.3	183.0	440.0	6,946.8	27
Kent	273.0	246.0	264.0	264.0	0.0%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	202.5	190.5	190.5	250.5	31.5%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	255.0	280.5	246.0	264.0	7.3%	247.9	214.0	287.1	6,694.3	27
Somerset	0.0	0.0	0.0	0.0		92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	315.0	346.4	276.9	239.8	-13.4%	249.4	63.0	375.0	6,733.8	27
Washington	273.0	688.0	250.0	266.0	6.4%	249.3	228.0	264.0	6,730.8	27
Wicomico	273.0	246.0	264.0	264.0	0.0%	250.2	231.0	279.0	6,754.5	27
Worcester	231.1	228.5	255.1	255.1	0.0%	157.8	69.0	216.0	4,259.9	27
TOTAL	5564.4	5817.0	5230.6	5576.5						



Department of Human Resources LDSS Personnel

Reporting Period: January 2011

SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	11/30/10	12/14/10	12/28/10	1/11/11		Average	Minimum	Maximum	Total	Periods
Allegany	73.1	104.4	90.1	97.1	7.8%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	51.9	113.8	62.1	97.0	56.2%	114.0	58.1	151.4	3,077.3	27
Baltimore City	750.0	1020.0	733.0	924.0	26.1%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	99.0	233.0	189.0	198.1	4.8%	187.1	63.6	263.5	5,051.0	27
Calvert	24.9	59.0	33.7	44.2	31.2%	29.3	16.1	41.3	790.1	27
Caroline	24.0	39.0	25.0	24.0	-4.0%	26.3	11.0	44.0	709.0	27
Carroll	45.4	18.8	61.5	50.9	-17.2%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	91.0	99.2	80.3	89.7	11.7%	83.4	50.6	125.6	2,251.4	27
Charles	47.0	44.0	42.0	55.0	31.0%	31.5	10.0	81.5	850.0	27
Dorchester	37.4	35.4	62.6	26.6	-57.5%	48.3	29.1	71.8	1,305.3	27
Frederick	41.0	76.0	46.0	55.0	19.6%	55.4	26.7	76.0	1,495.8	27
Garrett	24.0	41.0	27.0	26.0	-3.7%	25.8	10.0	42.0	697.0	27
Harford	62.2	65.7	93.1	60.2	-35.3%	79.3	49.8	102.1	2,141.0	27
Howard	46.7	74.6	34.3	41.0	19.5%	56.0	23.6	89.4	1,511.1	27
Kent	14.0	40.0	12.0	7.5	-37.5%	20.3	8.0	40.5	548.1	27
Montgomery	147.7	174.7	0.0	0.0		163.3	91.7	214.6	4,408.2	27
Prince George's	205.3	212.0	206.3	215.1	4.3%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	15.3	31.1	29.4	14.5	-50.7%	26.7	8.1	57.5	720.3	27
Somerset	23.0	36.6	34.1	36.8	7.9%	33.0	15.9	65.5	890.4	27
St. Mary's	49.0	49.9	46.8	48.8	4.3%	44.9	22.8	88.9	1,212.4	27
Talbot	29.0	37.0	26.0	39.0	50.0%	34.6	16.0	55.0	933.0	27
Washington	72.8	124.3	84.3	114.1	35.3%	108.4	72.0	171.4	2,926.0	27
Wicomico	50.8	57.9	46.4	87.6	88.8%	68.3	39.3	104.6	1,844.3	27
Worcester	20.8	39.9	16.8	22.8	35.7%	30.6	10.8	58.4	827.4	27
TOTAL	2045.3	2827.3	2081.8	2375.0						



Department of Human Resources LDSS Personnel

Reporting Period: January 2011

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	11/30/10	12/14/10	12/28/10	1/11/11						
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	10.0	10.0	9.3	9.5	2.2%	1.6	0.0	40.0	44.3	27
Baltimore City	67.0	79.0	65.0	58.0	-10.8%	45.7	24.0	106.0	1,234.0	27
Baltimore	2.0	3.0	0.5	1.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	2.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.8	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	8.0	0.0	0.0	0.1	0.0%	1.4	0.0	16.0	36.5	27
Charles	0.2	0.0	0.0	0.0		2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	19.0	22.0	20.5	12.7	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.0	0.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	1.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	9.0	15.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	10.0	0.0	12.3	20.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.9	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	0.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	10.3	8.0	0.0	0.5	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	137.3	139.0	108.5	101.8						



Department of Human Resources LDSS Personnel

Reporting Period: January 2011

UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	11/30/10	12/14/10	12/28/10	1/11/11		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.3	3.4	0.3	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	21.0	16.2	13.1	8.3	-36.6%	15.2	0.6	51.8	409.2	27
Baltimore City	203.0	222.0	213.0	243.0	14.1%	182.9	57.0	291.0	4,939.0	27
Baltimore	5.0	24.0	30.0	17.0	-43.3%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.0	0.0	0.2	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.6	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	1.0	0.0	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	12.8	13.5	10.5	21.2	101.9%	18.7	2.5	38.5	505.0	27
Charles	0.0	0.0	9.0	2.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	2.5	4.9	3.7	13.0	251.4%	5.9	0.0	29.0	158.4	27
Frederick	2.1	0.5	2.5	2.9	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	0.0	10.0	0.1	2.0	0.0%	14.1	0.3	60.0	380.4	27
Howard	11.7	4.2	14.9	21.0	0.0%	4.8	0.0	15.8	128.3	27
Kent	2.0	2.0	1.5	0.0	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	10.0	11.0	0.0	0.0		22.7	1.8	49.1	612.3	27
Prince George's	24.5	25.0	32.0	38.0	18.8%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	9.0	6.0	9.0	14.0	55.6%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.3	0.5	0.0%	1.6	0.0	20.0	42.0	27
Washington	5.4	0.0	0.0	15.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	5.6	7.5	1.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	309.0	345.2	351.5	400.0						



Department of
StateStat

Reporting Period: DECEMBER 2010

Management Team

- Operations: Vacant
- Programs: Stacy L. Rodgers
- Chief of Staff: Vacant
- Administrations:
- Social Services Administration: Carnitra White
- Family Investment Administration: Rosemary Malone (Acting)
- Child Support Enforcement Administration: Gina Higginbotham (Acting)

Interim Secretary Ted Dallas
Appointed January 2011

MBE CONTRACT ACTIVITY

Goal Achieved: 1.45% # Waivers requested: # Waivers granted: **Goal Achieved: 4.52%** # Waivers requested: # Waivers granted:

Dec-10

YEAR-TO-DATE

PROCUREMENT/CONTRACT AWARDS

	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshon	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshon	Total MBE/WBE	%
Payment Totals	\$9,756,223.00	\$111,754.00 1.15%	\$342,260.00 3.51%	\$16,374.00 0.17%	\$470,388.00	4.82%	\$55,225,664.00	\$561,193.00 \$0.01	\$2,047,308.00 \$0.04	\$122,859.00 \$0.00	\$2,731,360.00	4.95%
Awards Totals	\$4,588,179.00	\$25,309.00 0.55%	\$28,414.00 0.62%	\$12,723.00 0.28%	\$66,446.00	1.45%	\$31,348,248.00	\$384,479.00 1.23%	\$910,536.00 2.90%	\$121,368.00 0.39%	\$1,416,383.00	4.52%
Architectural and Engineering					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$4,807.00				\$0.00	0.00%	\$5,587.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
Services	\$195,559.00	\$23,241.00	\$11,728.00	\$360.00	\$35,329.00	18.07%	\$4,257,507.00	\$141,527.00	\$48,564.00	\$21,925.00	\$212,016.00	4.98%
Supplies and Equipment	\$109,297.00		\$14,778.00	\$4,195.00	\$18,973.00	17.36%	\$1,260,792.00	\$69,899.00	\$241,778.00	\$53,918.00	\$365,595.00	29.00%
IT Services	\$618,036.00				\$0.00	0.00%	\$1,348,397.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
IT Supplies and Equipment	\$166,640.00				\$0.00	0.00%	\$1,662,125.00	\$50,299.00	\$346,543.00	\$0.00	\$396,842.00	23.88%
Human, Cultural, Social & Educational	\$2,376,833.00			\$1,650.00	\$1,650.00	0.07%	\$15,972,053.00	\$3,902.00	\$142,309.00	\$1,650.00	\$147,861.00	0.93%
Corporate Credit Card	\$90,933.00	\$2,068.00	\$887.00	\$188.00	\$3,143.00	3.46%	\$725,732.00	\$19,233.00	\$53,439.00	\$6,676.00	\$79,348.00	10.93%
Direct Vouchers	\$1,026,074.00		\$1,021.00	\$6,330.00	\$7,351.00	0.72%	\$6,116,055.00	\$99,619.00	\$77,903.00	\$37,199.00	\$214,721.00	3.51%

SBR INDICATORS

	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$43,372,466	\$772,849	10	1.78%	\$258,631,610	\$8,524,944	123	3.30%



Department of Human Resources

Social Services Administration

Reporting Period: December-10

Safe Reduction/Place Matters *

	Baseline		FY 2011 Goal		REPORTING PERIOD: Monthly				Source
	Date	Data	Goal	Target	Sep-10	Oct-10	Nov-10	Dec-10	
Current Measures									for Baseline and Results
Children in Out-of-Home Placement **	6/30/2010	8,013	Reduce by 9%	7,292	7,905	7,889	7,774	7,703	State Stat
Children in Group Homes (% of all placements)	6/30/2010	11.4%	11% or less	11.0%	11.0%	10.8%	10.9%	10.9%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2010	76.5%	76% or more	76.0%	76.2%	76.0%	75.5%	76.0%	State Stat
Adoptions	Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year		Goal	562	PROGRESS TO DATE DURING FY 2010, as of				State Stat
					Dec-10	% of Target	Expected	50%	
					248	44%	Actual	44%	
					REPORTING PERIOD: Point in Time				
Children Placed in their Home/ Adjacent Jurisdiction ***	6/30/2009	81.5%	Increase by 3%	85.2%	Pending	Pending			MD CHESSIE
	12/31/2009	83.1%							
	6/30/2010	82.1%							
	Average	82.2%							
					9/30/10	12/31/10	3/31/11	6/30/11	

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** Missing data: 6/30/09 = 29.4%; 12/31/09 = 20.8%; 6/30/10 = 8.2%



Department of Human Resources

Social Services Administration

Reporting Period: December-10

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods	
Investigations											
Total # Open at beginning of month	4,726	5,190	5,252	5,505	4.82%	5,181	4,726	5,523	31,088	6	
Total # New during report month	2,482	2,403	2,262	2,065	-8.71%	2,212	1,960	2,482	13,274	6	
Total # Completed during month	2,017	2,341	2,009	2,161	7.57%	2,231	2,009	2,591	13,387	6	
Total # Open at end of month	5,190	5,252	5,505	5,945	7.99%	5,252	4,726	5,945	31,510	6	
Total New Allegations	2,999	2,801	2,606	2,463	-5.49%	2,652	2,463	2,999	15,910	6	
Physical Abuse	984	1045	931	834	-10.42%	834	591	1,045	5,003	6	
Sexual Abuse	321	292	284	294	3.52%	312	284	347	1,869	6	
Mental Injury-Abuse	5	0	5	1	-80.00%	4	0	7	23	6	
Neglect	1688	1,462	1,386	1,328	-4.18%	1,499	1,328	1,688	8,991	6	
Mental Injury-Neglect	1	2	0	6	0.00%	4	0	15	24	6	
Reports	4,204	4,576	4,096	3,858	-5.81%	3,951	3,445	4,576	23,703	6	

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods	
Total Findings	2,614	3,092	2,732	2,898	6.08%	3,010	2,614	3,588	18,058	6	
"Indicated" Findings Total	562	602	533	558	4.69%	575	533	618	3,451	6	
Physical Abuse	105	107	123	96	-21.95%	107	96	123	642	6	
Sexual Abuse	116	112	90	91	1.11%	100	85	116	602	6	
Mental Injury-Abuse	3	0	0	1	0.00%	1	0	3	4	6	
Neglect	338	383	320	370	15.63%	367	320	414	2,202	6	
Mental Injury-Neglect	0	0	0	0	0.00%	0	0	1	1	6	
"Unsubstantiated" Findings Total	439	534	475	539	13.47%	539	439	654	3,233	6	
Physical Abuse	142	163	143	195	36.36%	170	142	212	1,020	6	
Sexual Abuse	35	46	34	67	97.06%	46	34	67	278	6	
Mental Injury-Abuse	1	1	2	3	50.00%	2	1	3	9	6	
Neglect	256	323	295	274	-7.12%	320	256	387	1,919	6	
Mental Injury-Neglect	5	1	1	0	-100.00%	1	0	5	7	6	
"Ruled Out" Findings	1,613	1,956	1,724	1,801	4.47%	1,896	1,613	2,356	11,374	6	

IN-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,133	3,218	3,288	3,259	-0.88%	3,219	3,133	3,288	19,314	6	
New Families	719	720	676	636	-5.92%	669	609	719	4,013	6	
Cases Closed	634	648	705	626	-11.21%	668	626	725	4,009	6	
End of Month Total Families	3,218	3,289	3,259	3,269	0.31%	3,220	3,133	3,290	19,319	6	



OUT-OF-HOME SERVICES

Department of Human Resources

Social Services Administration

Reporting Period: December-10

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	7,952	7,905	7,889	7,774	-1.46%	7,919	7,774	8,013	47,511	6	
New Out-of-Home Placements	295	285	248	241	-2.82%	276	241	296	1,658	6	
Total # of Child Welfare Caseworkers *	677	657	665	660	-0.75%	663	655	677	3,976	6	
AVG Caseload Volume for Caseworkers	12	12	12	12	-2.50%	12	12	12	72	6	
Children Leaving Out-of-Home Placement	341	301	363	312	-14.05%	327	301	363	1,964	6	
Children Adopted	34	35	80	42	-47.50%	41	23	80	248	6	
Children Reunified	186	165	161	168	4.35%	175	161	196	1,047	6	
Children in Legal Guardianship	57	43	60	58	-3.33%	54	43	60	325	6	
Aged Out	54	56	61	41	-32.79%	53	41	61	317	6	
Other	10	2	1	3	200.00%	5	1	10	27	6	
End of Month - Total Children	7,905	7,889	7,774	7,703	-0.91%	7,868	7,703	7,978	47,206	6	
Placement Setting											
Children in Family Homes	5,799	5,809	5,660	5,637	-0.41%	5,761	5,637	5,847	34,567	6	
Children in Group Homes	872	853	850	841	-1.06%	863	841	897	5,177	6	
Children in Residential Treatment Centers	236	239	232	231	-0.43%	239	231	248	1,434	6	
Children in Independent Living	276	276	278	276	-0.72%	274	263	278	1,645	6	
Children in other placements	501	522	547	527	-3.66%	652	475	754	3,914	6	
Children in Trial Home Visits	221	190	207	191	-7.73%	216	190	248	1,295	6	
Race **											
Black/African-American only	69.6%			69.2%							
White/Caucasian only	22.8%			23.5%							
Other only (only one Other race selected)	0.4%			0.4%							
Multiple (multiple races selected)	3.5%			3.3%							
Missing (includes blank, declined, unable to determine)	3.6%			3.5%							
Ethnicity											
Hispanic	3.4%			3.5%							

* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

** MD CHESIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	2,927	2,850	2,823	2,797	-0.92%	2,891	2,797	2,981	17,347	6	
New Homes	47	38	41	35	-14.63%	45	35	62	272	6	
Closed Homes	124	65	67	64	-4.48%	81	61	124	485	6	
End of Month - Foster Families	2,850	2,823	2,797	2,769	-1.00%	2,856	2,769	2,969	17,135	6	
Unrestricted Foster Families	2,065	2,055	2,040	1,891	-7.30%	2,029	1,891	2,119	12,175	6	

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods	
Inquiries during Report Month	618	784	576	487	-15.45%	626	487	784	3,758	6	
New Applications	205	128	134	87	-35.07%	146	87	205	875	6	
Completed (Accepted) Applications	98	77	40	31	-22.50%	82	31	151	489	6	



Department of Human Resources

Social Services Administration

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	REPORTING PERIOD: Annual ending Specified Qtr.					FISCAL YEAR-TO-DATE				
	FY10-Q1	FY10-Q2	FY10-Q3	FY10-Q4	% Change	Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment										
within Six Months	3.6%	3.8%	4.0%	3.6%	-9.82%					
Numerator	93	105	116	105						
Denominator	2,604	2,800	2,933	2,944						
Time Period	10/2008-09/2009	01/2009-12/2009	04/2009-03/2010	07/2009-06/2010						
Data Extract Date	1/15/2010	4/15/2010	7/15/2010	10/15/2010						

ADULT SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods
TOTAL CASES	7,774	7,748	7,527	7,218	-4.1%	7,587	7,358	8,025	45,522	6
# Protective Services Investigations	469	469	414	362	-12.6%	460	362	527	2,761	6
Active Protective Services Caseload	1,490	1,519	1,494	1,446	-3.2%	1,478	1,446	1,519	8,869	6
Social Services Case Management Cases	2,639	2,660	2,637	2,613	-0.9%	2,645	2,613	2,672	15,872	6
% under 65 Years Old	26%	26%	26%	25%	-3.8%	0	0	0	2	6
Closed Cases	419	420	423	329	-22.2%	449	329	670	2,693	6
# In Home Aide Services (IHAS) Customers	1,665	1,703	1,675	1,669	-0.4%	1,667	1,632	1,703	10,003	6
% of customers under 65 Years Old	31%	30%	29%	29%	0.0%	0	0	0	2	6
New Clients Receiving Services	38	63	47	29	-38.3%	43	29	63	259	6
Closed Cases	38	41	71	36	-49.3%	55	36	90	332	6
IHAS Waiting List	665	642	600	622	3.7%	654	600	705	3,924	6
Avg. Length of Time Receiving Services (in years)	4	4	4	4	1.3%	4	4	4	23	6
# Respite Clients ***	341	250	202		-100.0%	289	202	389	1,444	5
New Clients	38	33	23		-100.0%	41	23	63	206	5
# Unable to Serve	95	191	268		-100.0%	223	185	280	1,115	5
# Project Home Placements	505	505	505	506	0.2%	506	503	510	3,034	6
Applications	7	5	2	5	150.0%	4	1	7	22	6
New Clients	18	6	8	13	62.5%	14	6	24	82	6

*** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



Department of Human Resources
Jurisdiction Comparison
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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods
Number of New Allegations	2,999	2,801	2,606	2,463	-5.5%	2,652	2,463	2,999	15,910	6
Allegany	158	90	74	119	60.8%	108	74	158	646	6
Anne Arundel	222	228	233	155	-33.5%	193	143	233	1,157	6
Baltimore City	822	677	743	689	-7.3%	747	677	822	4,484	6
Baltimore	232	248	213	192	-9.9%	209	178	248	1,254	6
Calvert	38	47	34	24	-29.4%	34	22	47	201	6
Caroline	28	21	28	16	-42.9%	20	14	28	122	6
Carroll	69	81	46	45	-2.2%	59	45	81	351	6
Cecil	131	103	81	108	33.3%	115	81	139	689	6
Charles	58	49	50	42	-16.0%	46	31	58	274	6
Dorchester	29	27	28	15	-46.4%	25	15	29	149	6
Frederick	110	110	110	87	-20.9%	115	87	179	687	6
Garrett	10	14	10	8	-20.0%	10	8	14	61	6
Harford	116	81	88	100	13.6%	89	63	116	536	6
Howard	60	86	76	71	-6.6%	62	30	86	370	6
Kent	9	12	4	2	-50.0%	7	2	12	43	6
Montgomery	218	212	225	217	-3.6%	198	145	225	1,185	6
Prince George's	312	333	251	277	10.4%	276	232	333	1,655	6
Queen Anne's	16	18	10	10	0.0%	13	8	18	75	6
St. Mary's	70	59	37	46	24.3%	53	37	70	317	6
Somerset	21	18	21	9	-57.1%	18	9	21	105	6
Talbot	25	17	13	23	76.9%	19	13	25	112	6
Washington	135	157	136	122	-10.3%	142	122	167	849	6
Wicomico	48	51	50	58	16.0%	50	46	58	301	6
Worcester	62	62	45	28	-37.8%	48	28	62	287	6



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IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
Caseload	3,218	3,290	3,259	3,269	0.3%	3,220	3,133	3,290	19,319	6	
Allegany	77	87	93	84	-9.7%	82	75	93	494	6	
Anne Arundel	233	231	215	221	2.8%	219	205	233	1,313	6	
Baltimore City	917	927	927	930	0.3%	918	897	930	5,506	6	
Baltimore	392	396	386	377	-2.3%	382	358	396	2,289	6	
Calvert	64	67	65	74	13.8%	69	64	78	413	6	
Caroline	42	49	48	42	-12.5%	44	42	49	265	6	
Carroll	42	43	41	47	14.6%	45	41	49	268	6	
Cecil	77	98	99	96	-3.0%	85	69	99	512	6	
Charles	81	74	69	67	-2.9%	78	67	91	465	6	
Dorchester	47	48	51	49	-3.9%	50	47	54	297	6	
Frederick	85	72	87	90	3.4%	81	72	90	488	6	
Garrett	45	39	38	34	-10.5%	41	34	49	247	6	
Harford	93	94	80	91	13.8%	89	80	94	533	6	
Howard	82	95	99	91	-8.1%	87	74	99	523	6	
Kent	4	7	6	10	66.7%	7	4	10	41	6	
Montgomery	166	157	164	163	-0.6%	164	157	169	984	6	
Prince George's	300	298	290	307	5.9%	300	290	307	1,802	6	
Queen Anne's	22	18	16	17	6.3%	19	16	24	115	6	
St. Mary's	101	114	117	118	0.9%	104	84	118	626	6	
Somerset	36	37	38	43	13.2%	38	34	43	228	6	
Talbot	25	26	32	33	3.1%	31	25	35	184	6	
Washington	154	174	162	157	-3.1%	153	135	174	917	6	
Wicomico	78	79	79	71	-10.1%	77	69	83	459	6	
Worcester	55	59	57	57	0.0%	58	53	68	349	6	



Department of Human Resources
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FOSTER CARE

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	7,905	7,889	7,774	7,703	-0.9%	7,867	7,703	7,974	47,202	6
Allegany	110	106	107	108	0.9%	109	106	114	655	6
Anne Arundel	152	154	157	148	-5.7%	154	148	157	925	6
Baltimore City	4,450	4,412	4,326	4,294	-0.7%	4,415	4,294	4,515	26,487	6
Baltimore	560	577	575	561	-2.4%	569	560	577	3,415	6
Calvert	72	71	71	69	-2.8%	72	69	79	434	6
Caroline	38	37	35	34	-2.9%	37	34	39	221	6
Carroll	42	40	40	39	-2.5%	42	39	46	250	6
Cecil	118	120	116	115	-0.9%	119	115	122	712	6
Charles	107	109	108	110	1.9%	107	102	110	640	6
Dorchester	25	25	23	24	4.3%	25	23	28	152	6
Frederick	153	149	153	157	2.6%	157	149	165	941	6
Garrett	50	49	49	50	2.0%	49	46	50	292	6
Harford	267	265	254	252	-0.8%	264	252	274	1,586	6
Howard	71	69	67	63	-6.0%	68	63	71	409	6
Kent	14	13	15	13	-13.3%	13	11	15	77	6
Montgomery	542	542	520	516	-0.8%	534	516	543	3,204	6
Prince George's	580	591	598	592	-1.0%	581	563	598	3,488	6
Queen Anne's	20	19	19	20	5.3%	20	19	22	122	6
St. Mary's	138	139	137	140	2.2%	134	122	140	805	6
Somerset	54	56	56	55	-1.8%	54	50	56	323	6
Talbot	32	36	37	35	-5.4%	34	32	37	206	6
Washington	198	197	199	202	1.5%	199	197	202	1,193	6
Wicomico	72	72	71	67	-5.6%	71	67	72	424	6
Worcester	40	41	41	39	-4.9%	40	39	41	241	6



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FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
Number of Foster Homes	2,850	2,823	2,797	2,769	-1.0%	2,856	2,769	2,969	17,136	6	
Allegany	51	51	51	52	2.0%	52	51	54	313	6	
Anne Arundel	107	106	104	105	1.0%	106	104	107	636	6	
Baltimore City	1,152	1,139	1,113	1,092	-1.9%	1,163	1,092	1,252	6,976	6	
Baltimore	198	200	193	192	-0.5%	200	192	214	1,198	6	
Calvert	34	35	36	36	0.0%	35	34	36	210	6	
Caroline	36	36	36	36	0.0%	36	35	36	215	6	
Carroll	30	29	27	28	3.7%	29	27	30	172	6	
Cecil	58	56	57	57	0.0%	57	56	59	344	6	
Charles	68	68	71	73	2.8%	70	68	73	419	6	
Dorchester	25	25	25	24	-4.0%	25	24	25	149	6	
Frederick	97	95	95	93	-2.1%	94	92	97	566	6	
Garrett	38	36	38	37	-2.6%	38	36	39	227	6	
Harford	91	92	91	91	0.0%	92	91	93	551	6	
Howard	60	57	58	57	-1.7%	58	57	60	350	6	
Kent	10	9	9	9	0.0%	9	9	10	55	6	
Montgomery	299	300	301	301	0.0%	300	294	304	1,799	6	
Prince George's	161	157	161	154	-4.3%	161	154	165	963	6	
Queen Anne's	20	20	20	19	-5.0%	20	19	21	120	6	
St. Mary's	39	40	41	41	0.0%	40	39	41	239	6	
Somerset	18	18	18	18	0.0%	18	18	19	110	6	
Talbot	22	21	21	21	0.0%	21	19	22	124	6	
Washington	161	157	155	156	0.6%	158	155	161	947	6	
Wicomico	53	54	54	55	1.9%	54	51	55	321	6	
Worcester	22	22	22	22	0.0%	22	21	22	131	6	



Department of Human Resources
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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	34	35	80	42	-47.5%	41	80	248	562	6
Allegany	2	3	0	2		1	3	8	14	6
Anne Arundel	3	0	2	0	-100.0%	1	3	8	18	6
Baltimore City	17	17	38	18	-52.6%	19	38	116	247	6
Baltimore	0	5	7	4	-42.9%	3	7	18	40	6
Calvert	0	0	0	0		0	1	1	10	6
Caroline	0	0	0	0		0	2	2	3	6
Carroll	3	0	0	0		1	3	3	5	6
Cecil	1	1	1	3	200.0%	1	3	6	13	6
Charles	1	0	0	1		1	2	4	12	6
Dorchester	1	0	1	0	-100.0%	0	1	2	1	6
Frederick	0	0	0	1		0	1	1	8	6
Garrett	0	0	0	0		0	2	2	4	6
Harford	0	0	4	3	-25.0%	2	4	11	17	6
Howard	0	0	3	1	-66.7%	1	3	4	7	6
Kent	0	0	1	1	0.0%	0	1	2	1	6
Montgomery	2	5	13	0	-100.0%	4	13	22	61	6
Prince George's	2	1	5	2	-60.0%	2	5	12	35	6
Queen Anne's	1	0	0	0		0	1	1	3	6
St. Mary's	0	1	1	3	200.0%	1	3	7	18	6
Somerset	0	0	0	1		0	1	2	3	6
Talbot	0	0	0	0		0	0	0	3	6
Washington	1	1	1	1	0.0%	2	6	11	22	6
Wicomico	0	1	2	0	-100.0%	1	2	3	10	6
Worcester	0	0	1	1	0.0%	0	1	2	7	6



Department of Human Resources
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CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	13.1	13.4	13.5	15.0	11.2%	13	12	15	79	6	
Allegany	4.9	3.6	3.6	3.3	-8.0%	4	3	5	25	6	
Anne Arundel	14.6	13.5	13.5	13.1	-3.3%	13	11	15	77	6	
Baltimore City	4.7	4.4	4.5	4.9	9.2%	5	4	5	28	6	
Baltimore	11.3	12.5	12.5	14.4	14.9%	12	9	14	70	6	
Calvert	11.6	13.8	13.8	12.8	-7.2%	14	12	20	83	6	
Caroline	8.0	8.0	8.0	5.5	-31.3%	8	6	12	47	6	
Carroll	7.8	9.0	9.0	6.8	-25.0%	8	5	10	47	6	
Cecil	25.2	22.3	22.3	19.3	-13.4%	22	19	25	133	6	
Charles	13.8	13.2	13.2	13.0	-1.7%	13	11	14	79	6	
Dorchester	28.8	33.5	33.5	28.0	-16.4%	28	23	34	171	6	
Frederick	17.3	14.5	14.5	10.8	-25.8%	14	10	17	81	6	
Garrett	5.0	7.0	7.0	6.3	-10.7%	6	4	7	34	6	
Harford	14.2	14.3	14.3	15.6	8.8%	14	11	16	84	6	
Howard	12.5	16.5	16.5	18.2	10.1%	15	12	18	90	6	
Kent	11.3	9.0	9.0	3.0	-66.7%	9	3	11	52	6	
Montgomery	13.2	13.8	13.8	15.2	9.5%	13	11	15	79	6	
Prince George's	23.8	22.6	22.6	23.4	3.4%	23	22	24	138	6	
Queen Anne's	8.7	10.3	10.3	6.7	-35.5%	8	7	10	51	6	
St. Mary's	31.3	37.1	43.3	44.6	2.9%	37	31	45	223	6	
Somerset	28.0	48.5	48.5	28.3	-41.8%	36	28	49	217	6	
Talbot	14.0	9.2	9.2	8.0	-13.0%	10	8	14	62	6	
Washington	22.3	24.4	24.4	58.1	138.5%	30	22	58	177	6	
Wicomico	14.5	9.9	9.9	13.0	31.6%	14	10	20	87	6	
Worcester	68.0	100.7	75.5	67.5	-10.6%	70	46	101	418	6	



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CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	11.9	12.0	11.7	11.7	-0.4%	12	12	12	71	6
Allegany	11.0	10.6	10.6	10.8	1.9%	11	11	11	65	6
Anne Arundel	9.5	10.3	10.3	9.9	-3.9%	10	10	10	60	6
Baltimore City	11.0	11.2	10.9	11.0	0.1%	11	11	11	67	6
Baltimore	16.5	15.6	14.8	14.4	-2.8%	16	14	17	95	6
Calvert	18.0	17.8	17.8	17.3	-2.8%	18	17	20	109	6
Caroline	16.9	16.4	16.4	15.1	-8.1%	17	15	17	99	6
Carroll	8.4	8.0	8.0	7.8	-2.5%	8	8	9	50	6
Cecil	10.3	10.4	10.4	10.0	-4.2%	11	10	11	63	6
Charles	15.7	16.0	12.3	12.5	0.9%	14	12	16	87	6
Dorchester	8.3	8.3	8.3	8.0	-4.0%	9	8	9	51	6
Frederick	9.9	9.6	9.6	10.1	5.4%	10	10	11	60	6
Garrett	9.1	8.9	8.9	9.1	2.0%	9	8	9	53	6
Harford	13.4	13.3	13.3	12.6	-4.9%	13	13	14	80	6
Howard	7.9	7.7	7.7	7.0	-8.7%	8	7	8	46	6
Kent	5.6	8.7	8.7	8.7	0.0%	7	4	9	40	6
Montgomery	19.4	19.4	19.4	18.4	-4.8%	19	18	19	115	6
Prince George's	12.2	12.4	12.4	12.5	0.2%	12	12	12	73	6
Queen Anne's	10.0	9.5	9.5	10.0	5.3%	10	10	11	61	6
St. Mary's	19.7	19.9	17.4	17.5	0.7%	18	17	20	110	6
Somerset	9.0	11.2	11.2	11.0	-1.8%	10	8	11	59	6
Talbot	10.7	12.0	12.0	11.7	-2.8%	11	11	12	68	6
Washington	13.2	12.3	12.3	14.4	17.2%	13	12	14	77	6
Wicomico	10.3	11.1	11.1	10.3	-6.9%	11	10	11	63	6
Worcester	13.3	13.7	10.3	9.8	-4.9%	12	10	14	74	6



Department of Human Resources
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CHILD FATALITIES- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10		Average	Minimum	Maximum	Total	Periods
	2	0	1	4	300.0%	2	0	4	10	6
Allegany	0	0	0	0		0	0	0	0	6
Anne Arundel	0	0	0	0		0	0	0	0	6
Baltimore City	0	0	1	3	200.0%	1	0	3	5	6
Baltimore *	2	0	0	1		1	0	2	3	6
Calvert	0	0	0	0		0	0	0	0	6
Caroline	0	0	0	0		0	0	0	0	6
Carroll	0	0	0	0		0	0	0	0	6
Cecil	0	0	0	0		0	0	0	0	6
Charles	0	0	0	0		0	0	0	0	6
Dorchester	0	0	0	0		0	0	0	0	6
Frederick	0	0	0	0		0	0	0	0	6
Garrett	0	0	0	0		0	0	0	0	6
Harford	0	0	0	0		0	0	1	1	6
Howard	0	0	0	0		0	0	0	0	6
Kent	0	0	0	0		0	0	0	0	6
Montgomery	0	0	0	0		0	0	0	0	6
Prince George's	0	0	0	0		0	0	1	1	6
Queen Anne's	0	0		0		0	0	0	0	6
St. Mary's	0	0	0	0		0	0	0	0	6
Somerset	0	0	0	0		0	0	0	0	6
Talbot	0	0	0	0		0	0	0	0	6
Washington	0	0	0	0		0	0	0	0	6
Wicomico	0	0	0	0		0	0	0	0	6
Worcester	0	0	0	0		0	0	0	0	6

* For 1 of 2 deaths reported in September 2010, the investigation was opened in response to a near-fatal event. After the investigation was opened the child fatality occurred.



**Department of Human Resources
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CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10		Average	Minimum	Maximum	Total	Periods
	1	1	0	0		0	0	1	2	6
Allegany	0	0	0	0		0	0	0	0	6
Anne Arundel	0	0	0	0		0	0	0	0	6
Baltimore City	0	0	0	0		0	0	0	0	6
Baltimore	1	1	0	0		0	0	1	2	6
Calvert	0	0	0	0		0	0	0	0	6
Caroline	0	0	0	0		0	0	0	0	6
Carroll	0	0	0	0		0	0	0	0	6
Cecil	0	0	0	0		0	0	0	0	6
Charles	0	0	0	0		0	0	0	0	6
Dorchester	0	0	0	0		0	0	0	0	6
Frederick	0	0	0	0		0	0	0	0	6
Garrett	0	0	0	0		0	0	0	0	6
Harford	0	0	0	0		0	0	0	0	6
Howard	0	0	0	0		0	0	0	0	6
Kent	0	0	0	0		0	0	0	0	6
Montgomery	0	0	0	0		0	0	0	0	6
Prince George's	0	0	0	0		0	0	0	0	6
Queen Anne's	0	0	0	0		0	0	0	0	6
St. Mary's	0	0	0	0		0	0	0	0	6
Somerset	0	0	0	0		0	0	0	0	6
Talbot	0	0	0	0		0	0	0	0	6
Washington	0	0	0	0		0	0	0	0	6
Wicomico	0	0	0	0		0	0	0	0	6
Worcester	0	0	0	0		0	0	0	0	6



**Department of Human Resources
Family Investment Administration
Reporting Period: December-10**

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	616,102	630,341	643,651	653,293	1.5%	623,168	588,726	653,293	744,014	SFY 2011	
Recipient Households	295,644	303,759	311,476	317,394	1.9%	299,782	279,977	317,394	377,549	SFY 2011	
\$ Value Disbursed	\$79,762,752	\$81,422,966	\$82,846,223	\$84,071,402	1.5%	80,540,096	75,973,484	84,071,402	\$483,240,578	SFY 2011	
Cases Closed	17,255	16,297	14,805	14,958	1.0%	16,442	14,162	21,172	\$98,649	SFY 2011	
Applications Taken	25,700	26,543	24,653	22,388	-9.2%	26,278	22,388	31,096	\$157,670	SFY 2011	
Approvals	22,455	24,412	22,522	20,876	-7.3%	23,473	20,876	25,943	\$140,837	SFY 2011	
Denials	7,699	7,621	6,178	5,590	-9.5%	7,244	5,590	8,311	\$43,462	SFY 2011	
	Jun-10	Jul-10	Aug-10	Sep-10	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	8.45%	8.26%	8.26%	7.91%	-4.2%	7.91%	7.23%	8.45%	7.91%	FFY 2010	
Overpayment Error Rate	7.10%	6.95%	6.77%	6.46%	-4.6%	6.46%	5.92%	7.47%	6.46%	FFY 2010	
Underpayment Error Rate	1.35%	1.31%	1.49%	1.45%	-2.7%	1.45%	0.39%	1.49%	1.45%	FFY 2010	
State-reported Negative error rate	19.66%	20.25%	19.70%	18.43%	-6.4%	18.43%	14.40%	20.25%	18.43%	FFY 2010	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	29,093	29,281	28,107	25,891	-7.9%	28,820	25,891	30,609	172,919	SFY 2011	
Approvals (CC, LTC & SSI)	21,481	22,502	20,331	19,249	-5.3%	21,432	19,249	22,599	128,589	SFY 2011	
Denials (CC, LTC & SSI)	17,078	18,335	16,639	15,315	-8.0%	17,287	15,315	18,564	103,724	SFY 2011	
Community Care Cases	302,858	294,042	303,822	294,325	-3.1%	296,138	290,392	303,822	///	SFY 2011	
Applications Taken	27,804	27,842	26,740	24,765	-7.4%	27,438	24,765	29,053	164,625	SFY 2011	
Approvals	19,282	19,938	17,964	16,968	-5.5%	19,040	16,968	20,095	114,238	SFY 2011	
Denials	15,605	16,804	15,185	13,878	-8.6%	15,784	13,878	16,978	94,702	SFY 2011	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
Recipients	71,297	72,822	72,524	75,339	3.9%	71,862	68,678	75,339	92,462	SFY 2011	
Recipient Families	28,312	28,808	28,678	29,637	3.3%	28,479	27,431	29,637	36,777	SFY 2011	
% of TANF 60 Month Families	6.9%	6.9%	6.9%	6.9%	0.6%	6.9%	6.9%	7.0%	///	SFY 2011	
\$ Value Disbursed	\$12,405,973	\$12,973,090	\$12,612,943	\$13,116,508	4.0%	\$12,525,006	\$11,885,007	\$13,116,508	\$75,150,037	SFY 2011	
Cases Closed	3,465	3,068	3,562	3,321	-6.8%	3,337	2,877	3,727	20,020	SFY 2011	
Applications Taken	6,627	6,536	6,420	5,772	-10.1%	6,552	5,772	7,227	39,309	SFY 2011	
Approvals	3,087	2,934	2,871	3,181	10.8%	3,013	2,823	3,184	18,080	SFY 2011	
Approved and "New" to the TCA Program	789	711	680	747	9.9%	736	680	789	4,414	SFY 2011	
Approved and Returning to the TCA Program	2,298	2,223	2,191	2,434	11.1%	2,278	2,069	2,451	13,666	SFY 2011	
Denials	4,558	4,716	4,300	4,107	-4.5%	4,532	4,107	4,791	27,194	SFY 2011	
Payment Accuracy Rate	98.23%	96.36%	96.36%	96.10%	-0.3%	96.10%	96.02%	98.23%	///	FFYTD 2010	
Federal Work Participation Rate	40.2%	41.4%	41.4%	41.2%	-0.5%	40.60%	40.4%	43.5%	41.2%	FFYTD '10	
YTD Job Placements	1,636	2,520	3,396	4,348	28.0%	870	672	4,348	4,348	SFY 2011	
QUARTERLY MEASURES	Jan-Mar 09	Apr-Jun 09	Jul-Sep 09	Oct-Dec 09	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	52%	51%	33%	55%	65.3%	48%	33%	55%	Closed Cases Jan '09-Dec '09		
Employment Retention Rate	73%	73%	74%	72%	-3.5%	73%	72%	74%	Closed Cases Jan '09-Dec '09		



**Department of Human Resources
Family Investment Administration
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TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	20,059	20,532	20,303	20,551	1.2%	20,347	20,059	20,551	26,591	SFY 2011
\$ Value Disbursed	\$2,726,050	\$3,214,449	\$3,085,505	\$3,606,502	16.9%	\$3,153,277	\$2,726,050	\$3,606,502	\$18,919,663	SFY 2011
Cases Closed	1,761	1,645	1,534	1,702	11.0%	1,629	1,499	1,761	9,776	SFY 2011
Applications Taken	4,055	4,228	3,951	3,936	-0.4%	4,162	3,936	4,459	24,971	SFY 2011
Approvals	1,502	1,819	1,542	1,658	7.5%	1,688	1,502	1,819	10,128	SFY 2011
Denials	2,949	3,364	2,932	2,864	-2.3%	3,140	2,864	3,695	18,842	SFY 2011

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	17,199	15,706	12,712	15,964	25.6%	13,283	0	18,117	79,698	SFY 2011
\$ Value Disbursed	\$7,502,604	\$7,076,844	\$5,620,863	\$7,096,009	26.2%	\$5,843,225	\$0	\$7,763,028	\$35,059,348	SFY 2011
Applications	20,995	18,261	13,480	11,565	-14.2%	18,856	11,565	26,174	113,136	SFY 2011
Approvals	13,870	17,826	11,621	12,140	4.5%	11,369	0	17,826	68,213	SFY 2011
Denials	1,713	2,485	1,601	1,815	13.4%	1,594	0	2,485	9,563	SFY 2011
MD Energy Assistance Recipients										
Recipient Households	0	0	66,027	14,544	-78.0%	13,429	0	66,027	80,571	SFY 2011
\$ Value Disbursed	\$0	\$0	\$29,742,237	\$6,627,989	-77.7%	\$6,061,704	\$0	\$29,742,237	\$36,370,226	SFY 2011
Applications	21,590	18,794	14,165	12,471	-12.0%	15,090	0	23,520	90,540	SFY 2011
Approvals	0	55,738	13,238	12,102	-8.6%	13,513	0	55,738	81,078	SFY 2011
Denials	1,834	3,511	1,705	1,872	9.8%	1,811	0	3,511	10,866	SFY 2011
Arrearage (one time only)										
Recipient Households	2,793	3,133	2,531	3,099	22.4%	2,395	0	3,133	14,372	SFY 2011
\$ Value Disbursed	\$2,598,836	\$2,832,035	\$2,345,376	\$2,850,971	21.6%	\$2,232,444	\$0	\$2,850,971	\$13,394,665	SFY 2011
Applications	3,439	3,943	2,804	2,030	-27.6%	3,181	2,030	3,943	19,088	SFY 2011
Approvals	2,382	3,714	2,270	2,345	3.3%	2,100	0	3,714	12,597	SFY 2011
Denials	356	347	300	300	0.0%	523	300	1,156	3,137	SFY 2011

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	186	68	70	99	41.4%	130	68	186	778	SFY 2011
# of Employment Placements	45	68	43	41	-4.7%	48	37	68	288	SFY 2011
Average Wage	99	81	76	67	-11.8%	79	65	99	474	SFY 2011
Average Wage	\$9.81	\$9.13	\$9.23	\$9.45	2.4%	\$9.40	\$9.01	\$9.81	\$9.40	SFY 2011
% with Health Benefits	67%	70%	55%	62%	12.7%	69%	55%	83%		SFY 2011
Job Retention >90 Days	55	70	57	85	49.1%	68	55	85	405	SFY 2011



Department of Human Resources
Family Investment Administration
 Reporting Period: December-10

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum			
	95.4%	95.9%	97.0%	98.2%	1.2%	96.3%	95.4%	98.2%		6	
Allegany	94.4%	100.0%	98.6%	96.6%	-2.0%	97.5%	94.4%	100.0%		6	
Anne Arundel	91.9%	91.1%	91.2%	90.3%	-1.0%	91.8%	90.3%	93.4%		6	
Baltimore (City)	98.4%	95.9%	98.3%	98.9%	0.6%	98.0%	95.9%	98.9%		6	
Baltimore	94.9%	93.5%	97.2%	98.5%	1.3%	94.8%	92.4%	98.5%		6	
Calvert	98.3%	97.6%	99.1%	99.1%	0.0%	98.8%	97.6%	100.0%		6	
Caroline	98.2%	98.8%	100.0%	100.0%	0.0%	99.5%	98.2%	100.0%		6	
Carroll	95.1%	96.8%	97.3%	98.5%	1.2%	96.6%	95.1%	98.5%		6	
Cecil	99.4%	99.4%	100.0%	98.9%	-1.1%	99.1%	98.3%	100.0%		6	
Charles	90.4%	97.8%	96.2%	100.0%	4.0%	96.5%	90.4%	100.0%		6	
Dorchester	90.6%	100.0%	100.0%	100.0%	0.0%	97.1%	90.6%	100.0%		6	
Frederick	93.5%	97.8%	96.6%	97.9%	1.3%	95.4%	91.7%	97.9%		6	
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		6	
Harford	94.7%	97.1%	94.9%	99.0%	4.3%	95.7%	93.8%	99.0%		6	
Howard	97.3%	100.0%	99.1%	99.3%	0.2%	98.8%	97.3%	100.0%		6	
Kent	97.9%	97.2%	97.6%	100.0%	2.5%	97.5%	95.4%	100.0%		6	
Montgomery	97.7%	98.4%	97.2%	99.0%	1.9%	98.0%	97.0%	99.0%		6	
Prince George's	98.2%	99.7%	99.0%	99.6%	0.6%	98.6%	97.6%	99.7%		6	
Queen Anne's	100.0%	95.1%	100.0%	100.0%	0.0%	98.5%	95.1%	100.0%		6	
St. Mary's	99.2%	97.6%	98.4%	100.0%	1.6%	97.9%	93.9%	100.0%		6	
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		6	
Talbot	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		6	
Washington	99.6%	100.0%	100.0%	100.0%	0.0%	99.9%	99.6%	100.0%		6	
Wicomico	98.5%	99.5%	99.5%	100.0%	0.5%	99.3%	98.5%	100.0%		6	
Worcester	100.0%	97.0%	100.0%	100.0%	0.0%	99.2%	97.0%	100.0%		6	



Department of Human Resources
Family Investment Administration
 Reporting Period: December-10

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum			
	94.0%	94.5%	96.7%	97.0%	0.3%	94.7%	92.5%	97.0%		6	
Allegany	91.1%	100.0%	99.6%	100.0%	0.4%	98.1%	91.1%	100.0%		6	
Anne Arundel	92.6%	94.4%	89.8%	88.1%	-1.9%	90.9%	88.1%	94.4%		6	
Baltimore (City)	97.9%	97.7%	98.0%	98.0%	0.0%	97.5%	95.8%	98.0%		6	
Baltimore	93.9%	96.8%	98.3%	98.9%	0.6%	94.4%	87.5%	98.9%		6	
Calvert	97.3%	96.5%	98.9%	98.2%	-0.7%	97.7%	96.5%	98.9%		6	
Caroline	98.3%	91.4%	100.0%	100.0%	0.0%	97.9%	91.4%	100.0%		6	
Carroll	90.1%	91.4%	98.8%	97.0%	-1.8%	94.2%	90.1%	98.8%		6	
Cecil	98.6%	98.9%	98.0%	99.4%	1.4%	98.3%	96.3%	99.4%		6	
Charles	90.2%	89.6%	98.4%	96.0%	-2.4%	92.1%	83.9%	98.4%		6	
Dorchester	89.1%	95.1%	99.0%	96.4%	-2.6%	95.1%	89.1%	99.0%		6	
Frederick	91.1%	95.9%	97.0%	98.8%	1.9%	95.3%	91.1%	98.8%		6	
Garrett	99.0%	100.0%	100.0%	100.0%	0.0%	99.8%	99.0%	100.0%		6	
Harford	97.1%	97.5%	94.6%	98.3%	3.9%	96.0%	92.0%	98.3%		6	
Howard	99.5%	99.8%	98.9%	99.3%	0.4%	99.2%	98.1%	99.8%		6	
Kent	92.0%	93.2%	98.6%	96.9%	-1.7%	96.0%	92.0%	98.6%		6	
Montgomery	97.3%	96.7%	97.3%	96.9%	-0.4%	96.7%	95.9%	97.3%		6	
Prince George's	96.1%	97.3%	98.6%	98.8%	0.2%	95.3%	88.4%	98.8%		6	
Queen Anne's	99.2%	97.8%	100.0%	100.0%	0.0%	98.9%	96.4%	100.0%		6	
St. Mary's	96.1%	98.3%	98.5%	99.1%	0.6%	97.9%	96.1%	99.1%		6	
Somerset	99.0%	98.0%	98.2%	100.0%	1.8%	98.5%	97.2%	100.0%		6	
Talbot	98.6%	98.9%	97.6%	98.7%	1.1%	98.7%	97.6%	100.0%		6	
Washington	99.5%	100.0%	99.2%	99.4%	0.2%	99.5%	99.2%	100.0%		6	
Wicomico	99.4%	99.2%	99.7%	100.0%	0.3%	99.1%	97.9%	100.0%		6	
Worcester	97.6%	100.0%	100.0%	99.5%	-0.5%	99.3%	97.6%	100.0%		6	



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for December 2010

As of Date: 12/31/2010

Run Date: 1/4/2011

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP*
Pending	Timely	3078	5252	61	1460	185
Pending	Ag Delay	22	298	23	35	26
Pending	CI Delay	90	929	21	87	5
Pending	No Fault	3	0	0	9	2
	Total	3193	6479	105	1591	218
	Compliance	99.2%	94.6%	72.6%	97.6%	87.6%
Denied	Timely	3096	2794	160	3928	866
Denied	Ag Delay	50	94	21	74	25
Denied	CI Delay	368	1546	54	493	66
Denied	No Fault	6	8	0	24	8
	Total	3520	4442	235	4519	965
	Compliance	98.4%	96.7%	88.3%	98.1%	97.1%
Approved	Timely	2965	10511	9037	9130	2875
Approved	Ag Delay	39	311	139	98	47
Approved	CI Delay	94	419	201	462	194
Approved	No Fault	45	63	8	55	22
	Total	3143	11304	9385	9745	3138
	Compliance	98.7%	97.1%	98.4%	98.9%	98.3%
A+D	Timely	6061	13305	9197	13058	3741
A+D	Ag Delay	89	405	160	172	72
A+D	CI Delay	462	1965	255	955	260
A+D	No Fault	51	71	8	79	30
	Total	6663	15746	9620	14264	4103
	Compliance	98.5%	97.0%	98.2%	98.7%	98.1%
Avg Agency Delay, in days		18	26	13	45	32

* P03 coverage code MCHP transactions removed.



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
	126	138	128	119	-7.0%	130	119	138	781	6	
Allegany	3	3	1	1	0.0%	2	1	3	12	6	
Anne Arundel	5	6	8	7	-12.5%	7	5	8	39	6	
Baltimore (City)	67	76	77	71	-7.8%	70	61	77	418	6	
Baltimore	7	6	4	3	-25.0%	7	3	12	42	6	
Calvert	1	1	1	0	-100.0%	1	0	1	5	6	
Caroline	0	0	0	0	0.0%	0	0	0	0	6	
Carroll	1	1	1	1	0.0%	1	1	2	8	6	
Cecil	2	3	3	4	33.3%	3	2	4	17	6	
Charles	1	2	2	3	50.0%	2	1	3	11	6	
Dorchester	0	1	2	2	-25.0%	1	0	2	5	6	
Frederick	0	1	1	2	100.0%	1	0	2	6	6	
Garrett	0	0	0	0	0.0%	0	0	0	0	6	
Harford	4	2	3	3	0.0%	3	2	6	20	6	
Howard	6	6	5	5	0.0%	6	5	6	34	6	
Kent	1	1	0	0	0.0%	1	0	2	6	6	
Montgomery*											
Prince George's	21	21	12	11	-8.3%	18	11	21	107	6	
Queen Anne's	1	0	0	0	0.0%	1	0	2	5	6	
St. Mary's	2	3	5	3	-40.0%	3	2	5	17	6	
Somerset	0	0	0	0	0.0%	0	0	1	2	6	
Talbot	0	0	0	0	0.0%	0	0	0	0	6	
Washington	3	3	2	1	-50.0%	3	1	5	17	6	
Wicomico	1	2	1	2	100.0%	1	1	2	8	6	
Worcester	0	0	0	1	100.0%	0	0	1	1	6	

# of Vacant FIA PINS	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	Dec-10	FY 2012
Statewide	151.5	166	114.5	76.5	150	200	117	144.5	119	
Allegany	1	0	0	0	2	1	2	2	1	
Anne Arundel	6	10	10	6	12	18	7	7	7	
Baltimore (City)	80	77	61	28	59.5	84.5	57	73	71	
Baltimore	14	20	6.5	10.5	26.5	24	14	10	3	
Calvert	2	4.5	3.5	1	0	2	0	2	0	
Caroline	2	1	0	1	0	1	1	0	0	
Carroll	1	0	1	1	1	2.5	0	1	1	
Cecil	1	0	0	2	3	4	2	5	4	
Charles	4	2	2	1	3.5	5	1	2	3	
Dorchester	0	3	0	0	0	0	3	0	1.5	
Frederick	7	0	1	1.5	5	5	0	3	2	
Garrett	0	1	0	0.5	0	1	0	0	0	
Harford	8	4	0	1	0	4	2	2	2.5	
Howard	3	2	1	3	3	5	3	6	5	
Kent	2	0	0	0	1.5	0	0	2	0	
Montgomery*										
Prince George's	11.5	28.5	23.5	13	22	27	22	21	11	
Queen Anne's	0	0	0	0.5	0	2	0	2	0	
St. Mary's	0	4	1	2	3	6	1	2	3	
Somerset	0	1	0	1	0	0	0	1	0	
Talbot	1	0	0	1	0	0	0	0	0	
Washington	5	7	2	1	4	3	1	1	1	
Wicomico	3	1	2	1	4	5	0	2	2	
Worcester	0	0	0	0.5	0	0	1	1	1	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: December-10

LOCAL FIA POSITIONS

FIA	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FYTD 2011	FY 2012
Total PINS	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1764.8	
# of Filled PINS	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1645.8	
# of Vacant PINS*	151.5	166	114.5	76.5	150	200	117	144.5	119	
FIA Caseload**	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	793,605	
LDSS PINS Eliminated since 2002	266	355	403	399	408.5	415.32	550.5	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2011: FY 2011 vacancy data as of 1/01/11. Data reflects FTEs and does not include the 120 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2003-FY 2010.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: December-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703	686	724	677	569							4,330	6,243
Anne Arundel	1,409	1,457	1,570	1,058	768	507							6,769	9,172
Baltimore City	5,083	4,002	4,302	5,335	3,577	2,929							25,228	44,936
Baltimore	3,418	3,688	2,197	1,873	2,147	1,499							14,822	22,202
Calvert	249	322	266	140	116	72							1,165	1,819
Caroline	808	519	311	158	141	110							2,047	2,676
Carroll	691	629	791	607	297	203							3,218	4,430
Cecil Co.	670	712	904	740	439	271							3,736	5,154
Charles	758	408	297	390	157	121							2,131	3,091
Dorchester	1,004	607	339	323	251	160							2,684	3,614
Frederick	1,171	526	450	419	441	501							3,508	5,685
Garrett	629	668	491	396	290	172							2,646	3,563
Harford	1,336	1,480	942	659	348	342							5,107	7,284
Howard	1,228	1,015	444	319	293	197							3,496	4,513
Kent	433	246	165	114	70	68							1,096	1,429
Montgomery	1,005	1,597	3,188	1,695	1,008	735							9,228	13,547
Prince George's	3,664	2,540	2,119	1,706	1,445	983							12,457	17,932
Queen Anne's	290	238	180	154	134	124							1,120	1,609
St. Mary's	693	440	329	286	189	121							2,058	2,761
Somerset	170	150	239	167	181	340							1,247	1,955
Talbot	207	249	227	202	155	118							1,158	1,815
Washington	424	797	748	612	308	255							3,144	4,401
Wicomico	907	860	716	731	622	887							4,723	6,388
Worcester	263	293	215	411	372	281							1,835	2,738
TOTAL	27,481	24,146	22,116	19,219	14,426	11,565							118,953	178,957



Department of Human Resources
Family Investment Administration
 Reporting Period: December-10

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437	269	254	222	108	0	5,646	5,988
Anne Arundel	1,226	1,446	950	828	625	604	591	446	594	537	450	26	8,323	7,195
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286	2,734	4,743	3,595	1,917	81	40,749	43,551
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395	901	1,382	1,282	1,032	157	20,333	19,800
Calvert	55	289	244	374	166	123	86	72	104	89	51	1	1,654	2,043
Caroline	562	545	384	249	146	104	111	93	135	66	38	0	2,433	2,398
Carroll	647	514	558	424	365	507	333	253	193	141	91	1	4,027	3,981
Cecil Co.	489	836	996	764	425	301	259	185	226	131	77	1	4,690	4,403
Charles	649	318	421	251	376	158	138	110	172	138	77	1	2,809	2,324
Dorchester	1,354	441	333	326	172	181	155	92	114	73	41	1	3,283	3,373
Frederick	1,006	417	545	409	496	425	539	342	479	298	185	24	5,165	4,539
Garrett	619	660	581	501	241	191	153	84	91	92	26	0	3,239	3,295
Harford	755	1,300	858	764	596	496	494	348	336	397	255	2	6,601	6,126
Howard	500	376	496	560	464	424	375	232	265	209	189	25	4,115	3,506
Kent	294	197	215	181	108	74	53	58	66	29	24	1	1,300	1,273
Montgomery	2,336	1,529	2,929	1,070	704	689	649	637	726	643	363	14	12,289	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301	753	1,333	1,130	854	53	16,284	15,045
Queen Anne's	399	240	186	184	90	85	107	50	68	47	8	0	1,464	1,332
St. Mary's	163	619	473	344	300	176	78	70	135	102	49	0	2,509	2,066
Somerset	264	354	309	230	104	95	111	115	106	70	23	0	1,781	2,293
Talbot	242	226	311	241	159	122	99	61	196	53	33	0	1,743	1,550
Washington	445	898	726	510	317	256	281	179	234	93	41	7	3,987	3,985
Wicomico	632	884	804	705	574	503	531	329	457	305	102	0	5,826	4,794
Worcester	243	486	379	361	201	207	184	119	186	97	26	0	2,489	2,103
TOTAL	25,735	23,242	20,574	18,577	13,228	12,216	11,746	8,532	12,595	9,839	6,060	395	162,739	158,440



Department of Human Resources
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Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,326	2,070	1,760	1,603	-8.9%	2,112	1,603	2,516	12,671	6	
Allegany	6	8	9	4	-55.6%	8	4	16	50	6	
Anne Arundel	98	64	38	45	18.4%	94	38	159	563	6	
Baltimore (City)	966	890	711	654	-8.0%	837	654	983	5,023	6	
Baltimore	393	342	294	244	-17.0%	352	244	426	2,111	6	
Calvert	12	2	4	3	-25.0%	7	2	12	40	6	
Caroline	6	1	6	4	-33.3%	5	1	6	28	6	
Carroll	12	8	8	5	-37.5%	8	5	12	50	6	
Cecil	10	11	5	6	20.0%	9	5	15	53	6	
Charles	55	21	25	19	-24.0%	45	19	78	267	6	
Dorchester	3	2	2	7	250.0%	5	2	8	27	6	
Frederick	18	12	9	8	-11.1%	14	8	23	86	6	
Garrett	3	1	6	1	-83.3%	4	1	7	22	6	
Harford	21	15	19	17	-10.5%	21	15	32	125	6	
Howard	32	21	16	18	12.5%	26	16	47	157	6	
Kent	4	1	2	3	50.0%	2	1	4	14	6	
Montgomery	353	299	296	310	4.7%	335	296	394	2,011	6	
Prince George's	264	321	246	209	-15.0%	278	209	321	1,665	6	
Queen Anne's	6	11	7	4	-42.9%	5	1	11	31	6	
St. Mary's	21	15	20	11	-45.0%	17	11	22	102	6	
Somerset	4	4	5	5	0.0%	4	2	5	23	6	
Talbot	4	0	2	1	-50.0%	4	0	8	23	6	
Washington	11	4	10	9	-10.0%	12	4	21	73	6	
Wicomico	18	13	14	12	-14.3%	16	12	23	97	6	
Worcester	6	6	6	4	-33.3%	5	4	6	30	6	



Department of Human Resources
Family Investment Administration
 Reporting Period: December-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	31,130	32,056	28,553	26,918	-5.7%	30,913	26,918	34,210	185,480	6	
Allegany	478	525	469	366	-22.0%	480	366	573	2,881	6	
Anne Arundel	1729	1839	1553	1653	6.4%	1,803	1,553	2,087	10,817	6	
Baltimore (City)	10,750	11,245	9,925	9,436	-4.9%	10,745	9,436	11,941	64,469	6	
Baltimore	3533	3686	3221	2833	-12.0%	3,497	2,833	4,016	20,980	6	
Calvert	371	340	316	311	-1.6%	344	311	374	2,066	6	
Caroline	178	188	170	150	-11.8%	181	150	209	1,083	6	
Carroll	286	312	299	278	-7.0%	310	278	342	1,858	6	
Cecil	566	548	512	579	13.1%	535	496	579	3,211	6	
Charles	624	598	564	490	-13.1%	616	490	727	3,694	6	
Dorchester	351	342	273	216	-20.9%	315	216	372	1,887	6	
Frederick	761	866	692	691	-0.1%	764	691	866	4,583	6	
Garrett	173	195	186	149	-19.9%	176	149	195	1,055	6	
Harford	947	883	827	837	1.2%	924	827	1,058	5,542	6	
Howard	727	773	689	549	-20.3%	688	549	773	4,130	6	
Kent	124	117	113	130	15.0%	119	112	130	714	6	
Montgomery	2313	2269	2102	2081	-1.0%	2,199	2,081	2,313	13,195	6	
Prince George's	4177	4287	3799	3561	-6.3%	4,243	3,561	4,904	25,456	6	
Queen Anne's	168	188	192	155	-19.3%	170	155	192	1,022	6	
St. Mary's	655	655	631	557	-11.7%	651	557	717	3,908	6	
Somerset	259	265	184	243	32.1%	238	184	265	1,429	6	
Talbot	124	141	147	120	-18.4%	136	120	154	813	6	
Washington	946	893	756	687	-9.1%	860	687	983	5,157	6	
Wicomico	641	619	659	613	-7.0%	654	613	735	3,922	6	
Worcester	249	282	274	233	-15.0%	268	233	299	1,608	6	



Department of Human Resources
Family Investment Administration
 Reporting Period: December-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	282	273	181	185	2.2%	222	181	282	1,331	6	
Allegany	17	9	3	9	200.0%	9	3	17	56	6	
Anne Arundel	9	11	3	3	0.0%	5	1	11	29	6	
Baltimore (City)	34	39	34	25	-26.5%	29	19	39	175	6	
Baltimore	55	32	18	21	16.7%	33	18	55	196	6	
Calvert	19	14	5	3	-40.0%	13	3	21	76	6	
Caroline	1	2	5	3	-40.0%	3	1	5	16	6	
Carroll	2	4	2	6	200.0%	3	0	6	17	6	
Cecil	4	10	2	4	100.0%	6	2	10	34	6	
Charles	1	3	0	1	100.0%	1	0	3	6	6	
Dorchester	4	8	6	4	-33.3%	4	1	8	25	6	
Frederick	13	15	16	17	6.3%	16	13	17	93	6	
Garrett	0	0	0	0	0.0%	0	0	1	2	6	
Harford	2	7	7	9	28.6%	6	2	9	35	6	
Howard	7	7	3	1	-66.7%	4	1	7	25	6	
Kent	0	1	0	0	0.0%	1	0	2	3	6	
Montgomery	2	10	5	7	40.0%	6	2	10	33	6	
Prince George's	6	13	9	9	0.0%	8	6	13	50	6	
Queen Anne's	3	6	2	6	200.0%	5	2	7	30	6	
St. Mary's	11	6	9	3	-66.7%	6	3	11	37	6	
Somerset	6	5	4	6	50.0%	5	2	6	28	6	
Talbot	1	0	3	0	-100.0%	1	0	3	5	6	
Washington	66	47	25	20	-20.0%	33	17	66	197	6	
Wicomico	11	9	12	21	75.0%	14	9	21	82	6	
Worcester	8	15	8	7	-12.5%	14	7	26	81	6	



Department of Human Resources

Family Investment Administration

Reporting Period: December-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	17,506	18,107	16,268	15,231	-6.4%	17,492	15,231	19,202	104,954	6	
Allegany	245	276	275	186	-32.4%	249	186	278	1,493	6	
Anne Arundel	985	995	765	760	-0.7%	927	760	1,051	5,559	6	
Baltimore (City)	7295	7668	6739	6499	-3.6%	7,382	6,499	8,262	44,291	6	
Baltimore	1733	1795	1604	1452	-9.5%	1,699	1,452	1,865	10,192	6	
Calvert	216	213	212	200	-5.7%	214	200	223	1,281	6	
Caroline	99	103	94	87	-7.4%	101	87	114	607	6	
Carroll	164	180	181	153	-15.5%	173	153	181	1,040	6	
Cecil	317	294	280	327	16.8%	298	277	327	1,788	6	
Charles	396	326	323	324	0.3%	359	323	397	2,154	6	
Dorchester	241	224	155	131	-15.5%	206	131	255	1,235	6	
Frederick	301	356	279	244	-12.5%	301	244	356	1,807	6	
Garrett	87	103	105	67	-36.2%	88	67	105	528	6	
Harford	639	598	578	573	-0.9%	620	573	674	3,720	6	
Howard	308	363	319	267	-16.3%	304	265	363	1,826	6	
Kent	64	61	74	77	4.1%	67	59	77	400	6	
Montgomery	643	626	584	536	-8.2%	606	536	643	3,634	6	
Prince George's	1962	2126	2007	1798	-10.4%	2,116	1,798	2,432	12,698	6	
Queen Anne's	98	116	102	88	-13.7%	101	88	116	608	6	
St. Mary's	374	348	360	306	-15.0%	374	306	432	2,243	6	
Somerset	180	180	129	168	30.2%	162	129	180	972	6	
Talbot	90	90	75	82	9.3%	86	75	105	517	6	
Washington	521	521	427	384	-10.1%	488	384	559	2,928	6	
Wicomico	374	371	402	352	-12.4%	392	352	464	2,349	6	
Worcester	174	174	199	170	-14.6%	181	170	199	1,084	6	



Department of Human Resources
Family Investment Administration
 Reporting Period: December-10

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	11,016	11,606	10,344	9,899	-4.3%	11,087	9,899	12,291	66,524	6	
Allegany	210	232	182	167	-8.2%	214	167	267	1,282	6	
Anne Arundel	637	769	747	845	13.1%	778	637	875	4,666	6	
Baltimore (City)	2455	2648	2441	2258	-7.5%	2,497	2,258	2,677	14,980	6	
Baltimore	1352	1517	1305	1116	-14.5%	1,414	1,116	1,698	8,481	6	
Calvert	124	111	95	105	10.5%	112	95	127	669	6	
Caroline	72	82	65	56	-13.8%	72	56	91	432	6	
Carroll	108	120	108	114	5.6%	125	108	151	751	6	
Cecil	235	233	225	242	7.6%	223	192	242	1,336	6	
Charles	172	248	216	146	-32.4%	211	146	270	1,267	6	
Dorchester	103	108	110	74	-32.7%	100	74	110	600	6	
Frederick	429	483	388	422	8.8%	433	388	483	2,597	6	
Garrett	83	91	75	81	8.0%	84	75	91	503	6	
Harford	285	263	223	238	6.7%	277	223	361	1,662	6	
Howard	380	382	351	263	-25.1%	354	263	404	2,122	6	
Kent	56	54	37	50	35.1%	50	37	56	297	6	
Montgomery	1315	1334	1217	1228	0.9%	1,253	1,173	1,334	7,517	6	
Prince George's	1945	1827	1537	1545	0.5%	1,841	1,537	2,218	11,043	6	
Queen Anne's	61	55	81	57	-29.6%	59	47	81	353	6	
St. Mary's	249	286	242	237	-2.1%	254	235	286	1,526	6	
Somerset	69	76	46	64	39.1%	68	46	84	406	6	
Talbot	29	51	67	37	-44.8%	45	29	67	268	6	
Washington	348	321	294	274	-6.8%	327	274	381	1,959	6	
Wicomico	238	226	231	228	-1.3%	232	226	238	1,394	6	
Worcester	61	89	61	52	-14.8%	69	52	89	413	6	

*Data provided are for DHR local offices only.

**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: Dec-10



Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	248,580	248,027	248,395	248,545	0.1%	248,439	248,027	248,580	N/A	6	
Number of Active Cases Added during the Month	3,774	3,806	3,228	3,211	-0.5%	3,636	3,211	4,122	21,817	6	
Number of Active Cases Subtracted during the Month	4,327	3,438	3,078	2,973	-3.4%	3,592	2,973	4,327	21,551	6	
Total Active Caseload at the End of the Month	248,027	248,395	248,545	248,783	0.1%	248,483	248,027	248,783	N/A	6	
In-state Caseload	217,136	217,525	217,623	217,781	0.1%	217,596	217,136	217,781	N/A	6	
Interstate Caseload	30,891	30,870	30,922	31,002	0.3%	30,887	30,790	31,002	N/A	6	
Interstate Cases Initiated By Maryland to Another State	15,567	15,561	15,587	15,611	0.2%	15,575	15,551	15,611	N/A	6	
Interstate Cases Received By Maryland from Another States	14,945	14,933	14,961	15,017	0.4%	14,929	14,812	15,017	N/A	6	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	163,953	164,744	164,950	165,178	0.1%	164,340	163,286	165,178	N/A	6	
# of Children in the Caseload with Paternity Established	141,121	141,555	141,669	141,665	0.0%	141,064	139,843	141,669	N/A	6	
% of Children in the Caseload with Paternity Established	86.1%	85.9%	85.9%	85.8%	-0.1%	85.8%	85.6%	86.1%	N/A	6	
# of Children Needing Paternity Established at the Beginning of the Month	23,397	22,832	23,189	23,281	0.4%	23,295	22,832	23,627	N/A	6	
# of Children Needing Paternity Established Added during the Month	8,208	9,128	9,724	10,358	6.5%	8,549	6,416	10,358	51,294	6	
# of Children Needing Paternity Established Subtracted during the Month	9,935	10,498	11,002	11,404	3.7%	9,832	7,532	11,404	58,993	6	
# of Children Needing Paternity Established at the End of Month	22,832	23,189	23,281	23,513	1.0%	23,276	22,832	23,513	N/A	6	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,407	203,650	205,274	205,374	0.0%	205,079	203,650	205,472	N/A	6	
% of Cases in Caseload with a Support Order	82.8%	82.0%	82.6%	82.6%	0.0%	82.5%	82.0%	82.8%	N/A	6	
# of Cases Needing a Support Order Established at the Beginning of Month	43,281	42,620	43,083	43,271	0.4%	43,094	42,620	43,281	N/A	6	
# of Cases Needing a Support Order Established Added during the Month	3,163	3,747	2,657	2,652	-0.2%	3,110	2,652	3,747	18,657	6	
# of Cases Needing a Support Order Established Subtracted during the Month	3,824	1,622	2,469	2,514	1.8%	2,800	1,622	3,824	16,798	6	
# of Cases Needing a Support Order Established at the End of the Month	42,620	44,745	43,271	43,409	0.3%	43,404	42,620	44,745	N/A	6	



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: Dec-10

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 51,346,211	\$ 51,406,173	\$ 51,210,135	\$ 51,574,094	0.7%	\$ 51,415,709.50	\$ 51,210,135.00	\$ 51,702,434.00	\$ 308,494,257	6
Amount Distributed toward Current Support	\$ 30,833,471	\$ 30,722,149	\$ 32,955,319	\$ 32,364,014	-1.8%	\$ 31,783,243.50	\$ 30,722,149.00	\$ 32,955,319.00	\$ 190,699,461	6
Percent of Current Support Distributed	60.1%	59.8%	64.4%	62.8%	-1.6%	61.8%	59.8%	64.4%	N/A	6
Number of Cases with Current Support Due	131,399	131,304	131,031	131,024	0.0%	131,276	131,024	131,483	N/A	6
Number of Cases that had a Distribution toward Current Support	82,189	81,879	82,707	82,178	-0.6%	82,377	81,879	82,707	N/A	6
# of Cases that did not have a Distribution toward Current Support	49,210	49,425	48,324	48,846	1.1%	48,899	48,324	49,425	N/A	6
% of Cases that had a Distribution toward Current Support	62.5%	62.4%	63.1%	62.7%	-0.4%	62.8%	62.4%	63.1%	N/A	6

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,723,129,226	\$ 1,730,462,588	\$ 1,734,979,045	\$ 1,742,013,878	0.4%	\$ 1,727,581,900.83	\$ 1,715,589,022.00	\$ 1,742,013,878.00	N/A	6
Amount Distributed toward Arrears	\$ 7,326,065	\$ 7,773,115	\$ 8,950,104	\$ 8,171,795	-8.7%	\$ 8,190,198.67	\$ 7,326,065.00	\$ 8,950,104.00	\$ 49,141,192	6
Percent of Arrears Distributed	0.4%	0.4%	0.5%	0.5%	0.0%	0.5%	0.4%	0.5%	N/A	6
Number of Cases in Arrears	165,403	165,950	164,981	165,413	0.3%	165,048	164,107	165,950	N/A	6
Number of Cases in Arrears that had a Distribution toward Arrears	45,305	47,511	50,738	47,456	-6.5%	47,809	45,305	50,738	N/A	6
Number of Cases in Arrears that did not have a Distribution toward Arrears	120,098	118,439	114,243	117,957	3.3%	117,239	114,243	120,098	N/A	6
Percent of Cases in Arrears that had a Distribution toward Arrears	27.4%	28.6%	30.8%	28.7%	-2.1%	29.0%	27.4%	30.8%	N/A	6

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 41,664,033	\$ 40,281,160	\$ 42,024,749	\$ 42,797,570	1.8%	\$ 41,505,652.50	\$ 39,465,727.00	\$ 42,800,676.00	\$ 249,033,915	6
Total Number of Paying Cases	100,449	100,363	101,164	100,441	-0.7%	100,723	100,363	101,164	N/A	6
Percent of Paying Cases	53.2%	53.0%	53.5%	53.1%	-0.4%	53.3%	53.0%	53.5%	N/A	6
Number Children in Cases Receiving Support	105,221	104,885	105,745	105,053	-0.7%	105,355	104,885	105,745	N/A	6
Total Payment Issued (Transactions)	201,042	207,153	212,255	205,136	-3.35%	207,833	201,042	214,400	1,246,999	6
Checks Issued in Error	21	32	21	17	-19.05%	26	17	33	154	6
Dollar Value of Payments Issued in Error	\$17,403	\$22,060	\$19,746	\$11,463	-41.95%	\$20,075	\$11,463	\$29,576	\$120,449	6



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: December 2010

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Sep-10	Oct-10	Nov-10	Dec-10	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	197	436	125	224	79.2%	219	125	436	1,311	6
# of cases receiving payments from referrals	132	267	164	144	-12.2%	173	132	267	1,036	6
% of cases receiving payments from referrals	67.01%	61.24%	131.20%	64.29%	-51.0%	87.76%	61.24%	131.20%	79.02%	6
# of payments made via wage-withholding	55	134	100	49	-51.0%	84	49	134	503	6
% of payments made via wage-withholding	41.67%	50.19%	60.98%	34.03%	-44.2%	47.98%	34.03%	60.98%	48.55%	6
NPEP total payments made	\$1,098,988	\$ 1,214,070	\$ 1,199,805	\$1,164,826	-2.9%	\$1,142,320	\$1,073,147	\$1,214,070	\$6,853,921	6

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU III. Increase the Number of Marylanders Who Receive Skills Training by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	Develop 10 training partnerships	6/10	<p><i>Target Achieved</i></p> <ol style="list-style-type: none"> 1. Family Investment Aide Initiative 2. DHCD/Weatherization Assistance Program 3. Biotechnical Institute of Maryland, Inc. 4. CVS/pharmacy 5. Maryland Center for Arts and Technology 6. BCCC - Workforce Pipeline Solutions Interagency "Jump Start Program 7. Open Society Institute - Baltimore Adult Workforce Development Initiative with Center for Urban Families, Civic Works, Group Ministries and Job Opportunities Task Force 8. Survive and Thrive 9. Baltimore Ex-Offender Re-entry Employment Program 10. DLLR 11. BGE 12. DGS 13. DBED 14. Policy Studies, Inc. 	<p><i>Partnership Name/# hired to date/# trained to date or in training</i></p> <p>Family Investment Aide Initiative hired - 95</p> <p>DHCD - Weatherization Assistance Program hired - 7 trained/in training - 11</p> <p>Biotechnical Institute of Maryland, Inc. trained/in training - 1</p> <p>CVS/pharmacy hired: 16 trained/in training - 42</p> <p>Maryland Center for Arts and Technology hired - 43 trained/in training - 87</p> <p>DLLR hired - 2</p> <p>Survive and Thrive hired - 55</p> <p>OSI - DHR Adult Workforce Development Partnership hired: 2 trained/in training: 51</p> <p>TOTAL HIRES: 220 TOTAL TRAINED OR IN TRAINING: 192</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10	Baseline as of June 1, 2009: 190 training completions and certifications received SFY 2010: 496 training completions and 261 certifications received.	We do not have an automated way to generate this data; hand counts were required. At this time, we are also unable to report on data by industry sector.	
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	FY 2009 through May 2009 - 2,092 (21.8%) placements were \$10/hr or more and at least 30 hours per week FY 2010 through April 2010 (Note: The entire month of April was not covered) - 1,709 (23.4%) placements were \$10/hour or more and at least 30 hours per week		

GDU Agency Goals and Actions Assessment Dashboard- DHR

(Contributing Actions, Benchmarks, and Progress to Date)

GDU V. Reduce Violent Crimes Committed Against Women and Children by 25% by the End of 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
F1. FY 2011 Goal: Reduce by 9% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 June 2009: 8757 June 2010: 8013 July 2010: 7978 August 2010: 7952 September 2010: 7905 October 2010: 7889 November 2010: 7774 December 2010: 7703		
			# Reunifications: SFY 08: 1548 SFY 09: 1616 SFY 10: 1958 June 2010: 256 July 2010: 196 August 2010: 171 September 2010: 186 October 2010: 165 November 2010: 161 December 2010: 168		
			# Families receiving In-Home Services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3,133 September 2010: 3,218 October 2010: 3289 November 2010: 3259 December 2010: 3269		
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	24 jurisdictions are trained to date. The 3266 families who are receiving in-home services and 8013 youth in out-of-home care in these jurisdictions are benefitting from FCP.	Trainings rolled out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	7/14/09 - 11/30/09: Baltimore City	11/24/09			
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09	6 jurisdictions trained.		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	4 jurisdictions trained.		
	4/6/10 - 5/25/10: Baltimore County, Cecil, Harford	5/25/10	3 jurisdictions trained.		

	Develop implementation plan to deliver the training to the provider community.	12/31/10	As of December 2010, we've held 12 Family Centered Practice 2-day training sessions for the provider community. There have been 64 agencies /261 provider staff trained. In 2011, we will offer the training quarterly across the state.	All of the sessions are co-facilitated by a DHR/SSA staff person and a provider community staff person. About 25 provider staff attended the train-the-trainer session in December 2009 and have partnered with SSA to offer the training in their communities.	
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	9/30/10	Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization.		
Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	9/30/10	Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.		
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	Fully operational CMEs with all statewide slots filled.	6/30/10	CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 9/15/10, there were 24 children enrolled in MD CARES. Capacity is 40, and we anticipate being at full capacity as of November, 2010.		
Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3133 Septemebr 2010: 3218 October 2010: 3289 November 2010: 3259		
F2. FY 2011 Goal: Facilitate 562 adoptions.			FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010: 738 adoptions July 2010: 23 adoptions August 2010: 34 adoptions September 2010: 34 adoptions October 2010: 35 adoptions November 2010: 80 adoptions December 2010: 42		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	

Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	FY10 2Q Report: 1) Reviewed 75 adoption cases 2) 84% of permanency plans were established timely 3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans 4) 74% of youth reviewed resided in a pre-finalized adoptive home		
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Schedule for development of Case Plan Policy to be decided, probably to begin in fall 2010.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.	
F3. FY 2011 Goal: Ensure that No More than 11% of Children are Placed in Group Homes by End of FY 2011				November 2010: 10.9% Total # Children in Group Homes: 850 Total # Children in OOH placement: 7774	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.	
Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09 10/09	Policy was issued in September. # of children coming into care after policy was issued: Cumulative total since Oct 09: 2303		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
F4. FY 2011 Goal: Increase to 76% the percent of children placed in family homes.			June 2009: 76.6% June 2010: 76.5% July 2010: 76.4% August 2010: 76.1% September 2010: 76.2% October 2010: 76.0% November 2010: 75.5% December 2010: 76.0%	December 2010: 76.0% Total # Children in Family Homes: 5828 Total # Children in OOH placement: 7703	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
F5. FY 2011 Goal: Pending (Under construction--percent placed in/out of home or adjacent jurisdiction for all placements)			Family Homes: March 2009: 53% March 2010: 57% (3634 of 6377)	Group Homes: March 2009: 38% March 2010: 44% (413 out of 940)	
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.		
	Evaluate submitted Offers.	01/10 - 9/10	Offers received and in evaluation process.		
	Award contracts.	11/1/2010			

F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) FY10 2Q: 3.8% (105 of 2800) FY10 3Q: 4.0% (116 of 2933) FY 10 4Q: 3.6% (105 of 2944) FY 11 1 Q: 3.6% (93 out 2604) FY 11 2Q: 3.8% (105 out of 2800)		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	
Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.	Work of developing model targeted to occur 2010.	12/31/10	In the summer of 2010, the Social Services Administration partnered with the Children's Research Center (CRC) to evaluate its safety and risk assessment tools, as one of the first steps in the implementation of a revised Integrated In-Home Services model. This work was funded by Casey Family Programs. The evaluation highlighted areas of the assessments which needed improvement prior to implementing the new service model, to better ensure the best assessment which helps determine the appropriate type and level of service needed. SSA is now working on the major revisions in the safety assessment known as SAFE-C. At present, revisions to SAFE-C are under review by CHESSIE/ACS to determine the cost and timing of the work. Once completed we will turn to needed revisions in the Maryland Family Risk Assessment. We are hopeful that the SAFE-C revisions to CHESSIE can be completed in early SFY'12.		
PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.	Evaluation work targeted to occur during 2010.	12/31/10	(see above)		

GDU XII. End Childhood Hunger in Maryland by 2015

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
A. Increase the Participation Rate for the Number of Children in the Food Supplemental Program by 9% by December 2010				DHR exceeded its Partnership to End Childhood Hunger goal by increasing the number of children participating in FSP by 9% in August 2010 from the base month of December 2009 (242,328). In December 2010, DHR served 285,283 children 18 and younger in the FSP, an increase of over 17% for the year.	
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done. DHR will ensure that families waiting in lines are informed of the option of a telephone interview. DHR will report to StateStat the percentage of eligibility determinations and redeterminations made with telephone interviews each month by jurisdiction.	Completed	Step 1: All jurisdictions have been trained for telephonic interviewing		
			DHR has provided support to barriers listed by jurisdictions: identified funds in local budgets, implemented best practices, and BOLO, OAS and OTHS are working with locals to mail out applications		
			Step 2: Completed automated system programming by ACS to support scheduling of telephone interviews in June	The expansion of the case information form to all redeterminations is currently on hold	
			Step 3: Since July, fully implementing telephone interviews for all hardship reasons in all jurisdictions.	Only Kent does not regularly schedule telephone interviews, but does use them for hardship cases.	
Increase use of group redeterminations	Group redeterminations used by 18 jurisdictions by September 2010. DHR working with locals to build SAIL labs.	Completed	SAIL labs are completed in 31/36 Family Investment District Offices. The district offices without SAIL labs do not have space for a lab.	CARES enhancement allowing scheduling for group redets is on schedule for FY 11.	
Increase number of community and faith-based organizations included in the Food Supplemental Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	Sept 2010 Added two new CBOs.	Step 1: The geographical reach has been mapped and the demographic focus of the 5 CBOs in the 2010 plan has been analyzed.		
			Step 2: Identified 10 jurisdictions that were not covered by existing CBO partners.		
			Step 3: Cultivating relationships with prominent CBOs in regions where additional partners in the plan are needed.- Sent an addendum to 2010 FSP Outreach Plan, which would add Associated Catholic Charities and Crossroads Farmers Market to the plan.	In September we added the two new CBOs to the Outreach Plan for FY 2011. Associated Catholic Charities covers Baltimore City and County. Crossroads Farmers Market covers Montgomery County.	

Expand No Wrong Door Project to include representatives from other agencies and two legislators to meet requirements of budget language.	Final report to budget committees on outcome of efforts	June 2011	First meeting of expanded workgroup chaired on June 30th.		
Increase utilization of SAIL by training CBOs to help families apply for benefits.	Increase total SAIL applications for FSP to 4500 per month.	September 2010	We have now trained 57 CBOs. FSP applications via SAIL - September 2010: 6,189; October 2010: 6,799.	Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as planned. Do not have access to later SAIL report. Should receive October numbers shortly.	
Implement customer care center in Baltimore that will handle SAIL applications for metro area.	Fully functional customer care center.	June 2010	Center opened and fully functional by 11/30/09. June 2010: 1,102, July: 1,135, August: 1,137, September: 995, October 1,090 applications from Baltimore County filed via SAIL and handled by CCC.	Currently evaluating operations of first center and considering to expand Western MD. We have decided not to open regional centers.	
Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.	Reports produced and FSP information sent to potentially eligible families. The flyers were distributed to students by the Montgomery County School system in October.	Sept 2010	12,277 households identified. FIA to provide literature for schools to distribute to families. Funding being sought to expand to additional jurisdictions.		
Work with GOC and Maryland Out of School Time Network to develop a strategy targeting families to utilize after school programs to promote FSP.	To be decided. Continuing to work with MOST. They received Mott grant October 1.	TBD	MOST Network to receive Mott Foundation award again this year. Next steps under development.		
FSP opt-in addition to FARMS Benefit Application	All jurisdictions distribute new application; automate and report data back to DHR; DHR target eligible population	TBD after we confer with LEAs.	All jurisdictions included the opt-in language in the application; 5 jurisdictions have the data automated and will send to DHR. We will work with 3 volunteer non-automated jurisdictions to use WEX interns to gather that data. Conference call scheduled 11/9/10 with 5 automated jurisdictions.	TBD- how remaining 16 jurisdictions will automate and report opt-in data back to DHR	