



StateStat Department of Labor, Licensing and Regulation MBE/SBR



Alexander Sanchez
Secretary
Appointed September 2009

Management Team

Deputy Secretary: Leonard J. Howie III
Chief of Procurement: Robert S. Ward
MBE Liaison Officer: Robert S. Ward

Administrations:

Workforce Development & Adult Learning: Paulette Francois, Acting Assistant Secretary
Occupational and Professional Licensing: Stanley Botts, Commissioner
Labor and Industry: Ron DeJuliis, Commissioner
Financial Regulation: Mark Kaufman, Acting Commissioner
Unemployment Insurance: Julie Squire, Assistant Secretary
Racing: Mike Hopkins, Executive Director

MBE CONTRACT ACTIVITY

PROCUREMENT/CONTRACT AWARDS	CURRENTLY AVAILABLE PERIOD (January, 2011)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
	Payment Totals	\$1,260,569.00	\$209,940.00 16.65%	\$65,213.00 5.17%	\$3,181.00 0.25%	\$278,334.00	22.08%	\$4,558,945.00	\$948,433.00 \$0.21	\$412,150.00 \$0.09	\$259,457.00 \$0.06	\$1,620,040.00
Awards Totals	\$1,201,427.00	\$22,971.00 1.91%	\$22,900.00 1.91%	\$629.00 0.05%	\$46,500.00	3.87%	\$5,934,555.00	\$300,183.00 5.06%	\$762,099.00 12.84%	\$36,645.00 0.62%	\$1,098,927.00	18.52%
Architectural and Engineering	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Services	\$96,412.00	\$22,320.00	\$0.00	\$0.00	\$22,320.00	23.15%	\$1,415,911.00	\$45,289.00	\$30,394.00	\$12,247.00	\$87,930.00	6.21%
Supplies and Equipment	\$47,116.00	\$0.00	\$3,141.00	\$0.00	\$3,141.00	6.67%	\$535,482.00	\$75,210.00	\$40,532.00	\$3,103.00	\$118,845.00	22.19%
IT Services	\$869,440.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$1,192,337.00	\$86,400.00	\$60,980.00	\$0.00	\$147,380.00	12.36%
IT Supplies and Equipment	\$24,480.00	\$0.00	\$1,598.00	\$0.00	\$1,598.00	6.53%	\$1,324,451.00	\$58,757.00	\$496,685.00	\$0.00	\$555,442.00	41.94%
Human, Cultural, Social & Educational	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Corporate Credit Card	\$134,655.00	\$651.00	\$13,025.00	\$629.00	\$14,305.00	10.62%	\$1,174,454.00	\$34,527.00	\$101,389.00	\$21,295.00	\$157,211.00	13.39%
Direct Vouchers	\$29,324.00	\$0.00	\$5,136.00	\$0.00	\$5,136.00	17.51%	\$291,920.00	\$0.00	\$32,119.00	\$0.00	\$32,119.00	11.00%

Notes: (1) MBE data consist of MBE prime and MBE subcontract awards and payments, where applicable. (2) The "Women" category may include contract awards and payments to dually-certified MBEs.

SBR INDICATORS	Agency Total	Total SBR	# Designated	%	Agency Total	Total SBR	# Designated	%
Payment Totals	\$2,127,010	\$219,627	52	10.33%	\$21,935,364	\$1,295,255	409	5.90%



StateStat
Department of Labor, Licensing and Regulation
Human Resources

Volume 4 Number 7
 Reporting Period January, 2011

HUMAN RESOURCES												
OVERTIME	MONTHLY REPORTING PERIODS					Fiscal Year to Date				FISCAL YEAR COMPARISON		
Overtime pay (\$)	OCT-10	NOV-10	DEC-10	JAN-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Office of the Secretary	20,178	31,060	47,319	37,979	-19.7%	29,325	18,748	47,319	205,274	6,175	72,020	344,205
Administration	4,372	3,904	6,381	3,869	-39.4%	4,962	3,092	7,244	34,736	68,399	78,103	52,103
Financial Regulation	2,133	3,744	3,961	6,469	63.3%	2,424	37	6,469	16,971	7,831	30,992	32,281
Labor and Industry	16,518	12,368	5,924	1,360	-77.0%	11,442	1,360	19,833	80,092	54,557	87,119	107,732
Racing Commission	-	-	-	-	0.0%	-	-	-	-	-	-	-
Occupational and Professional Licensing	-	668	157	-	-100.0%	120	-	668	839	6,461	3,552	3,396
Workforce Development	1,034	1,033	1,618	1,212	-25.1%	1,747	1,033	3,308	12,230	19,775	21,722	34,916
Unemployment Insurance	45,723	43,113	48,321	39,072	-19.1%	46,157	32,648	73,188	323,099	229,055	615,620	538,345
Total	89,957	95,889	113,681	89,961	-20.9%	96,177	78,854	125,064	673,241	392,253	909,128	1,112,978
Overtime (days)	OCT-10	NOV-10	DEC-10	JAN-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Office of the Secretary	631.5	925.3	1,410.9	1,121.1	-20.5%	906.9	629.8	1,410.9	6,348.0	204	2,555	11,430.4
Administration	155.4	149.2	255.3	152.8	-40.1%	176.6	111.6	255.3	1,236.3	2,639	3,014	2,054.3
Financial Regulation	76.7	127.0	136.0	202.0	48.5%	79.4	0.0	202.0	555.7	303	1,113	1,111.9
Labor and Industry	452.1	343.0	182.8	31.0	-83.0%	316.1	31.0	518.6	2,212.6	1,535	2,205	2,836.2
Racing Commission	-	-	-	-	0.0%	0.0	0.0	0.0	0.0	-	-	-
Occupational and Professional Licensing	-	22.5	5.3	-	-100.0%	4.0	0.0	22.5	28.3	221	110	116.9
Workforce Development	39.0	38.7	66.4	51.2	-22.9%	63.0	38.7	113.7	441.0	726	796	1,387.7
Unemployment Insurance	1,592.5	1,514.3	1,839.5	1,408.4	-23.4%	1,646.5	1,186.4	2,430.5	11,525.8	7,864	21,890	19,205.2
Total	2,947.2	3,120.0	3,896.2	2,966.5	-23.9%	3,192.5	2,673.2	3,984.9	22,347.7	13,492	31,683	38,142.6
SICK LEAVE (DAYS)	12/14/2010	12/28/2010	1/11/2011	1/25/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	53.7	39.1	33.1	24.8	-25.1%	43.5	24.8	65.5	653.0	1,098	1306.5	1042.9
Administration	78.7	51.9	56.9	96.3	69.3%	74.9	37.8	130.2	1,124.1	2,222	2462.6	1957.8
Financial Regulation	44.5	32.1	38.6	31.1	-19.4%	35.8	19.3	55.8	537.7	952	843.2	926.9
Labor and Industry	83.1	61.4	82.0	90.8	10.7%	74.4	38.9	90.8	1,116.0	2,013	2164.7	1877.4
O & P Licensing	49.2	30.8	30.7	40.8	32.9%	35.5	14.9	50.7	532.8	787	1142.3	1032.2
Racing Commission	11.0	15.0	14.7	9.6	-34.7%	10.2	1.8	19.4	152.9	612	515.0	272.4
Unemployment Insurance	300.0	242.0	300.3	338.9	12.9%	289.1	161.5	354.9	4,336.5	6,690	7403.0	7654.2
Workforce Development	201.3	115.8	150.1	200.7	33.7%	182.5	115.8	248.9	2,736.8	3,136	2755.8	5001.4
Total	821.5	588.1	706.4	833.0	17.9%	746.0	471.0	955.8	11,189.9	17,329	18593.0	19765.1
COMP TIME (DAYS)	12/14/2010	12/28/2010	1/11/2011	1/25/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	3.4	7.2	7.6	18.1	137.6%	14.8	3.4	29.8	221.7	294	303	403.1
Administration	7.4	4.1	6.6	7.6	15.5%	9.5	4.1	23.3	142.5	601	391	277.1
Financial Regulation	17.7	6.5	6.7	14.6	117.9%	20.0	6.5	45.1	300.2	482	473	540.2
Labor and Industry	6.1	5.3	12.2	10.6	-13.1%	12.9	5.3	20.8	193.5	391	458	423.3
O & P Licensing	1.5	0.8	2.3	1.9	-17.4%	2.6	0.0	11.0	39.2	176	72	97.9
Racing Commission	0.0	0.0	3.0	17.0	466.7%	7.7	0.0	34.0	115.3	202	189	157.9
Unemployment Insurance	36.2	31.5	35.3	51.7	46.5%	41.5	28.2	68.9	623.2	686	1206	1203.8
Workforce Development	22.7	13.2	8.1	27.0	233.3%	22.1	8.1	31.8	331.0	573	625	665.9
Total	95.0	68.6	81.8	148.5	81.5%	131.1	68.6	159.8	1,966.7	3,254	3703	3769.1



StateStat
Department of Labor, Licensing and Regulation
Human Resources

HUMAN RESOURCES												
ACCIDENT LEAVE (DAYS)	12/14/2010	12/28/2010	1/11/2011	1/25/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	13	0	0.0
Administration	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	8.5	0	0.0
Financial Regulation	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	1	0.0
Labor and Industry	0.0	1.0	6.5	9.0	38.5%	1.1	0.0	9.0	16.5	4.4	50	0.0
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	0.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	0.0
Unemployment Insurance	3.0	2.0	0.0	2.1	100%	0.9	0.0	3.0	13.1	0.4	78	8.1
Workforce Development	0.0	0.0	4.3	0.0	-100.0%	0.3	0.0	4.3	4.3	10.75	1	45.5
Total	3.0	3.0	10.8	11.1	2.8%	2.3	0.0	11.1	33.9	36.6	130	53.5
UNSCHEDULED LEAVE (DAYS)	12/14/2010	12/28/2010	1/11/2011	1/25/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	2.6	2.6	0.0	4.0	100%	2.2	0.0	4.0	33.2	78.0	78.1	62.9
Administration	7.1	11.5	8.9	3.4	-61.8%	5.8	1.1	13.3	86.9	178.4	194.5	155.6
Financial Regulation	0.7	2.3	0.7	5.4	671.4%	1.9	0.5	5.4	28.3	45.0	68.6	61.3
Labor and Industry	5.8	2.7	9.1	15.7	72.5%	5.1	0.6	15.7	76.1	217.4	190.1	154.3
O & P Licensing	1.3	5.6	4.0	14.0	250.0%	4.1	0.6	14.0	61.7	89.9	93.4	116.8
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	3.7	9.5	0.0
Unemployment Insurance	26.9	19.5	9.3	42.9	361.3%	24.6	9.3	42.9	369.1	658.0	636.1	709.3
Workforce Development	16.0	12.5	8.5	19.0	123.5%	12.0	4.2	32.4	180.7	197.5	229.5	349.9
Total	60.5	56.7	40.5	104.4	157.8%	55.7	27.0	104.4	835.9	1,467.1	1,499.7	1,610.1
TELECOMMUTING (DAYS)	12/14/2010	12/28/2010	1/11/2011	1/25/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	81.9	44.9	60.8	95.7	57.4%	60.1	11.8	95.7	901.3	103.8	262	452.2
Administration	0.6	0.0	1.0	0.2	-80.0%	0.2	0.0	1.0	3.0	64.0	27	10.7
Financial Regulation	19.3	18.9	11.5	24.6	113.9%	23.8	11.5	40.6	357.1	832.3	831	747.7
Labor and Industry	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	7.0	12.8	228.1	205	85.0
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	8.0	0	0.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0.0	0	0.0
Unemployment Insurance	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.4	0.4	228.3	176	0.0
Workforce Development	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.0	1.4	17.6	0	15.2
Total	101.8	63.8	73.3	120.5	64.4%	85.1	44.0	121.8	1,275.9	1,529.2	1,490	1,310.7
Total # of Teleworking Personnel	39	37	36	41	13.9%	38.0	22.0	45.0				
TRAINING (DAYS)	12/14/2010	12/28/2010	1/11/2011	1/25/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.0	3.0	0.0	25.9	9.5
Administration	4.9	0.2	5.0	8.0	60.0%	4.1	0.0	13.7	60.9	52.9	86.0	81.0
Financial Regulation	23.3	3.3	2.0	1.1	-45.0%	9.9	1.1	23.3	148.4	94.3	137.7	147.6
Labor and Industry	0.0	0.0	0.0	3.0	100%	1.8	0.0	8.9	27.3	20.4	52.8	86.9
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	5.0	10.0	14.0	6.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	2.0	5.0	0.8
Unemployment Insurance	6.4	0.7	11.0	1.0	-90.9%	9.6	0.7	63.4	144.2	73.0	133.7	215.5
Workforce Development	17.9	2.7	0.0	11.5	100%	11.0	0.0	25.4	164.6	333.5	433.2	395.1
Total	52.5	6.9	18.0	24.6	36.7%	36.9	6.9	96.0	553.3	553.5	883.8	968.0



StateStat
Department of Labor, Licensing and Regulation
Human Resources

HUMAN RESOURCES												
PINS	OCT2010	NOV2010	DEC2010	JAN2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	117	116	115	115	0.0%	116.4	115.0	118.9		106	101.9	118
Administration	173	172	172	172	0.0%	171.6	170.0	173.0		184.8	175.7	169
Financial Regulation	75	76	75	74	-1.3%	76.2	74.0	79.0		94.3	84.3	79
Labor and Industry	166	170	170	170	0.0%	169.0	166.0	171.0		190	170	170
O & P Licensing	67	67	66	63	-4.5%	66.3	63.0	67.0		78.2	77.8	67
Racing Commission	7	7	7	7	0.0%	7.1	7.0	8.0		15	15.2	8
Unemployment Insurance	540	547	543	539	-0.7%	541.8	539.0	547.0		525.7	509.7	542
Workforce Development	383	387	383	377	-1.6%	383.6	377.0	389.9		261.9	237.3	392
Total	1,528	1,544	1,531	1,517	-0.9%	1,532.3	1,517.0	1,546.1		1455.9	1371.9	1,544
VACANCIES	OCT2010	NOV2010	DEC2010	JAN2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	6	7	8	7	-12.5%	6.1	3.0	8.0		3.5	3.5	4
Administration	9	10	10	8	-20.0%	10.1	8.0	12.0		9.2	8	13
Financial Regulation	11	10	11	10	-9.1%	9.4	7.0	11.0		10.4	10.6	7
Labor and Industry	33	28	28	26	-7.1%	29.3	26.0	33.0		16	22	29
O & P Licensing	4	4	5	6	20.0%	4.4	4.0	6.0		5.65	2.7	4
Racing Commission	1	1	1	0	-100.0%	0.7	0.0	1.0		0	1	0
Unemployment Insurance	27	20	24	28	16.7%	25.4	20.0	28.0		14.48	17.7	26
Workforce Development	43	39	43	44	2.3%	41.7	35.8	44.0		30	29	34
Total	134	119	130	129	-0.8%	127.2	114.3	137.0		89.23	94.5	116
PEP NOTE: TRACKING OF THE PEPS IS SUSPENDED PENDING A REPORTING SYSTEM FROM DBM DUE BY JULY 1ST.												



StateStat
Department of Labor, Licensing and Regulation
General Services

Volume 4 Number 7
 Reporting Period January, 2011

GENERAL SERVICES	Reporting Periods					Fiscal Year To Date					Fiscal Year Comparison		
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY 08	FY 09	FY 10
Energy Footprint - Utilities	138,704	134,356	152,903	158,436	3.6%	282,526	134,356	508,007	1,977,684	4,075,834	4,465,761	4,499,611	4,670,800
Electricity Use- Owned Properties (KwH)													
Cumberland-128 Baltimore St.	33,600	30,720	38,016	33,216	-12.6%	40,594	30,720	55,488	284,160		470,784	461,185	481,712
Total Degree Days	179	453	930	972		552	179	972	3,865				
Usage Per Day (KwH)	1,084	1,024	1,118	1,230	10.0%	1,259	1,022	1,952	8,812				
Baltimore-2800 W. Patapsco Ave.	13,900	11,900	13,300	13,900	4.5%	15,614	11,900	20,500	109,300		157,200	163,900	166,000
Total Degree Days	163	274	780	826		556	163	826	3,890				
Usage Per Day (KwH)	448	425	443	409	-7.7%	508	409	621	3,559				
Towson-300/308 Towsontowne Blvd.	23,492	21,704	27,019	34,600	28.1%	30,849	21,704	42,754	215,943		267,624	268,868	287,141
Total Degree Days	163	274	780	826		556	163	826	3,890				
Usage Per Day (KwH)	810	766	890	1,018	14.4%	984	766	1,247	6,888				
Waldorf-175 Post Office Road	15,440	11,520	11,400	12,640	10.9%	15,903	11,400	20,360	111,320		168,520	171,280	170,960
Total Degree Days	163	280	778	810		551	163	810	3,857				
Usage Per Day (KwH)	498	384	300	408	36.0%	506	300	677	3,539				
College Park-9829 Rhode Island Ave.	18,960	21,840	20,160	19,920	-1.2%	23,211	18,960	29,760	162,480		293,040	284,880	260,600
Total Degree Days	163	280	778	810		551	163	810	3,857				
Usage Per Day (KwH)	612	624	650	649	-0.2%	765	612	1,063	5,358				
Baltimore-1100 N. Eutaw St. (see note)						0	244,316	335,368	826,737		3,108,593	3,149,497	3,280,195
Total Degree Days	163	274	780	826		556	163	826	3,890				
Usage Per Day (KwH)						9,143	7,720	11,564	27,428				
Salisbury - 1790 Westwood Drive (new facility opened)	33,312	36,672	43,008	44,160	2.7%	38,249	33,312	44,160	267,744				24,192
Total Degree Days	201	358	859	872		541	201	872	3,787				
Usage Per Day (KwH)	1,149	1,146	1,387	1,523	9.8%	1,282	1,146	1,523	8,971				
Electricity Use - Leased Space (KwH)	32,215	33,700	35,752	40,590	13.5%	40,914	32,215	48,750	286,397		497,484	467,197	470,173
Easton-301 Bay Street (Suite 301)	5,797	7,311	7,683	12,282	59.9%	8,017	5,797	12,282	56,120		82,388	90,406	96,769
Total Degree Days	150	315	829	879		539	150	879	3,770				
Usage Per Day (KwH)	200	215	265	409	54.3%	265	200	409	1,852				
Easton-301 Bay Street (Suite 203)	1,747	2,432	2,946	4,219	43.2%	2,786	1,747	4,219	19,505		43,344	38,364	32,651
Total Degree Days	150	315	829	879		539	150	879	3,770				
Usage Per Day (KwH)	60	72	102	141	38.2%	92	60	141	646				
Hagerstown-14 N. Potomac (front)	8,960	9,600	9,520	10,000	5.0%	12,366	8,960	16,800	86,560		146,640	133,600	134,720
Total Degree Days	198	448	946	1,004		588	198	1,004	4,113				
Usage Per Day (KwH)	358	300	317	313	-1.3%	409	300	566	2,863				
Hagerstown-14 N. Potomac (rear)	1,322	2,048	2,959	3,389	14.5%	2,376	1,322	3,389	16,634		28,342	27,095	27,810
Total Degree Days	198	448	946	1,004		588	198	1,004	4,113				
Usage Per Day (KwH)	53	64	99	106	7.1%	77	53	106	542				
Columbia-7161 Columbia Gateway	12,300	10,300	9,600	10,700	11.5%	0	9,600	16,300	90,800		163,400	146,400	148,500
Total Degree Days	187	376	848	914		555	187	914	3,884				
Usage Per Day (KwH)	439	332	320	324	1.3%	425	320	548	2,978				
Oakland-221 S. Third Street	2,089	2,009	3,044		0.0%	2,796	2,009	3,686	16,778		33,370	31,332	29,723
Total Degree Days	225	453	1,016	1,014		560	225	1,016	3,918				
Usage Per Day (KwH)	65	61	74		0.0%	87	61	119	522				



StateStat
Department of Labor, Licensing and Regulation
General Services

Gas Use - Owned Space (Therms)	997	2,715	6,556	8,030	22.5%	2,756	441	8,030	19,291	125,118	106,528	103,096	99,982
Cumberland-128 Baltimore St.	326	1,346	2,314	1,609	-30.5%	994	210	2,314	6,957		10,902	8,195	7,600
Usage Per Day (Therms)	11	41	72	52		32	7	72	227				
Baltimore-2800 W. Patapsco Ave	28	222	795	1,017	27.9%	298	6	1,017	2,088		2,758	3,048	3,505
Usage Per Day (Therms)	0.90	7.93	27.00	30.00	11.1%	9.5	0.2	30	67				
Towson-300/308 Towsontowne Blvd.	446	828	2,468	3,431	39.0%	968	13	3,431	6,777		9,591	9,690	8,005
Usage Per Day (Therms)	15.0	28.8	80.0	101.0	26.3%	31	0.4	101	214				
Waldorf-175 Post Office Road	6	54				0	6	54	78		1,853	2,437	2,481
Usage Per Day (Therms)	0.19	1.74				1	0	2	3				
College Park-9829 Rhode Island Ave.	0	75	713	1,630	128.6%	345	0	1,630	2,418		4,592	5,621	4,771
Usage Per Day (Therms)	0	2	22	54	145.5%	11	0	54	78				
Baltimore-1100 N. Eutaw St. (see note)	191	190	266	343	28.9%	195	142	343	973		76,832	74,105	73,615
Usage Per Day (Therms)	7	7	9	10	16.6%	6	5	10	31				
Salisbury - 1790 Westwood Drive (new facility opened)	0	0	0	0	0.0%	0	0	0	0				5
Usage Per Day (Therms)	0	0	0	0	0.0%	0	0	0	0				
Gas Use - Leased Space (Therms)	80	492	1,465	2,428	65.7%	638	0	2,428	4,467		8,704	8,016	7,965
Hagerstown-14 N. Potomac (front)	20	274	828	1,240	49.8%	337	0	1,240	2,362		3,698	3,557	4,204
Usage Per Day (Therms)	0.7	8.9	27.0	36.0	33.3%	10	0	36	73				
Columbia-7161 Columbia Gateway	3	41	183	782	327.3%	144	0	782	1,011		3,329	2,814	2,064
Usage Per Day (Therms)	0.1	1.3	6.0	24.0	300.0%	5	0	24	c				
Oakland-221 S. Third Street	57	177	454	406	-10.6%	156	0	454	1,094		1,677	1,645	1,697
Usage Per Day (Therms)	2.0	6.0	13.0	14.0	7.7%	5	0	14					
Water Use - Owned Space (000 Gallons) Qtrly Report			146.9			2,396	147	4,645					0
Cumberland-128 Baltimore St.			38.9										
Baltimore-2800 W. Patapsco Ave						25	25	25	25				
Towson-300/308 Towsontowne Blvd.			37.0										
Waldorf-175 Post Office Road			31.0										
College Park-9829 Rhode Island Ave.			40.0			50	40	60	100				
Baltimore-1100 N. Eutaw St.				4,215		4,388	4,215	4,560	8,775				
Salisbury - 1790 Westwood Drive (new facility opened)													
Footprint - Vehicles	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY 08	FY 09	FY 10
Vehicles registered	75	75	76	76	0.0%	76	75	77			70	73	77
Miles driven	89,310	69,631	66,075	65,000	-1.6%	81,053	65,000	94,958	567,372		1,063,859	1,050,274	1,078,084
Avg. manufacturers mpg	21	21	21	21	0.0%	21	21	21			21	21	21
Footprint -Space Utilization (SF)	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY 08	FY 09	FY 10
Space occupied - owned (SF)	314,681	314,681	314,681	314,681	0.0%	314,681	314,681	314,681			294,681	294,681	314,681
Space occupied - leased (SF)	179,585	179,585	179,585	181,601	1.1%	179,873	179,585	181,601			179,585	179,585	179,585
Space occupied - total occupied (SF)	494,266	494,266	494,266	496,282	0.4%	494,554	494,266	496,282			474,266	474,266	494,266
Space unoccupied - owned (SF)	10,048	10,048	10,048	10,048	0.0%	10,048	10,048	10,048			10,048	10,048	10,048
Space unoccupied - leased (SF)	3,507	3,507	3,507	3,507	0.0%	3,507	3,507	3,507			3,507	3,507	3,507
Space unoccupied - total unoccupied (SF)	13,555	13,555	13,555	13,555	0.0%	13,555	13,555	13,555			13,555	13,555	13,555
Total space utilization (Occupied & unoccupied in SF)	507,821	507,821	507,821	509,837	0.4%	508,109	507,821	509,837			487,821	487,821	507,821
Building Maintenance Work Orders	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY 08	FY 09	FY 10
Number of Work Orders Requested	306	260	299	280	-6.4%	289	260	306	2,022		3,364	3,608	3,472
Number of Work Orders Completed in 24 Hours	227	187	241	236	-2.1%	232	187	248	1,625		2,691	2,950	2,792
Percent of Work Orders Completed in 24 Hours	74%	72%	81%	84%	4.6%	80%	72%	85%	244	70%	80%	82%	80%
Note #1: Electricity & Gas Owned: FY 2010 Central Plant part of data for 1100 N. Eutaw St. is based on trends from previous years													
updated 02/22/11													



StateStat
Department of Labor, Licensing and Regulation
Budget and Finance

Volume 4 Number 7
 Reporting Period January, 2011

BUDGET AND FINANCE		MONTHLY REPORTING PERIODS					% Change (2mos)	Fiscal Year to Date				FY Comparison		
		OCT-10	NOV-10	DEC-10	JAN-11	Average		Minimum	Maximum	Total	FY2008	FY2009	FY2010	
Expenditures		Data												
DIVISION														
OFFICE OF THE SECRETARY	PERSONAL SERV	880,515	889,821	923,909	853,103	-7.7%	947,138	853,103	1,315,465	6,629,964	9,296,482	9,790,057	11,218,801	
	NON-PERS SERV	482,421	158,518	118,877	109,683	-7.7%	155,175	50,891	482,421	1,086,224	952,768	1,414,014	1,645,882	
OFFICE OF THE SECRETARY Total		1,362,935	1,048,339	1,042,787	962,786	-7.7%	1,102,313	912,491	1,366,356	7,716,188	10,249,250	11,204,071	12,864,683	
DIVISION OF ADMINISTRATION	PERSONAL SERV	1,241,946	961,964	1,192,385	986,769	-17.2%	1,157,467	961,964	1,576,280	8,102,272	13,652,194	13,907,189	14,131,306	
	NON-PERS SERV	65,001	55,121	76,624	311,440	306.4%	167,561	15,821	488,189	1,172,929	2,593,852	2,703,093	2,482,461	
DIVISION OF ADMINISTRATION Total		1,306,946	1,017,085	1,269,009	1,298,209	2.3%	1,325,029	1,010,936	1,737,012	9,275,201	16,246,046	16,610,282	16,613,767	
FINANCIAL REGULATION	PERSONAL SERV	518,269	512,830	493,968	470,937	-4.7%	542,235	470,937	766,269	3,795,646	6,663,383	7,077,944	6,976,241	
	NON-PERS SERV	367,360	10,001	49,487	48,084	-2.8%	85,502	10,001	367,360	598,512	875,678	984,596	1,004,574	
FINANCIAL REGULATION Total		885,629	522,830	543,455	519,021	-4.5%	627,737	516,577	885,629	4,394,157	7,539,061	8,062,540	7,980,815	
LABOR AND INDUSTRY	PERSONAL SERV	964,383	974,614	974,675	909,207	-6.7%	1,022,457	885,908	1,461,221	7,157,197	11,354,592	12,356,146	12,072,429	
	NON-PERS SERV	429,853	142,243	676,699	237,099	-65.0%	300,655	137,753	676,699	2,104,587	2,123,673	2,543,078	2,312,591	
LABOR AND INDUSTRY Total		1,394,236	1,116,857	1,651,374	1,146,306	-30.6%	1,323,112	1,116,857	1,651,374	9,261,785	13,478,265	14,899,223	14,385,020	
DIVISION OF RACING	PERSONAL SERV	144,818	144,021	134,793	119,314	-11.5%	142,207	87,305	218,491	995,450	2,865,929	2,349,123	2,074,462	
	NON-PERS SERV	27,215	868,605	961,999	478,649	-50.2%	480,247	8,379	961,999	3,361,730	2,845,265	2,524,539	1,339,620	
DIVISION OF RACING Total		172,032	1,012,627	1,096,792	597,963	-45.5%	622,454	172,032	1,096,792	4,357,180	5,711,194	4,873,662	3,414,083	
O&P LICENSING	PERSONAL SERV	376,284	442,463	391,135	337,844	-13.6%	406,004	337,844	557,433	2,842,031	4,649,011	4,836,502	5,024,306	
	NON-PERS SERV	364,537	513,497	227,539	173,484	-23.8%	372,809	92,416	777,600	2,609,665	4,806,310	4,711,476	5,734,652	
O&P LICENSING Total		740,821	955,960	618,674	511,328	-17.4%	778,814	479,371	1,127,517	5,451,696	9,455,322	9,547,978	10,758,958	
WORKFORCE DEVELOPMENT AND ADULT LEARNING	PERSONAL SERV	2,374,500	2,438,290	2,418,949	2,187,856	-9.6%	2,532,838	2,187,856	3,554,352	17,729,864	15,337,266	15,493,552	31,761,132	
	NON-PERS SERV	5,415,147	5,916,736	3,132,962	7,383,100	135.7%	5,409,974	3,132,962	7,383,100	37,869,817	33,997,002	37,154,112	69,260,372	
WORKFORCE DEVELOPMENT AND ADULT LEARNING Total		7,789,647	8,355,027	5,551,911	9,570,956	72.4%	7,942,812	5,551,911	9,570,956	55,599,681	49,334,268	52,647,665	101,021,504	
DIVISION OF UNEMPLOYMENT ADMINISTRATION	PERSONAL SERV	3,096,211	3,135,276	3,268,368	2,833,416	-13.3%	3,236,747	2,784,729	4,446,747	22,657,226	33,964,043	36,110,543	38,655,752	
	NON-PERS SERV	1,604,697	1,852,707	2,532,461	1,285,390	-49.2%	1,743,772	1,217,760	2,532,461	12,206,402	19,301,378	24,765,343	24,907,212	
DIVISION OF UNEMPLOYMENT ADMINISTRATION Total		4,700,908	4,987,982	5,800,828	4,118,805	-29.0%	4,980,518	4,066,000	6,878,865	34,863,628	53,265,421	60,875,886	63,562,964	
Grand Total		18,353,154	19,016,708	17,574,831	18,725,373	6.5%	18,702,788	15,583,936	22,767,752	130,919,517	165,278,826	178,721,309	230,601,793	
Small Procurement Order Time (\$5,000 or less)		OCT-10	NOV-10	DEC-10	JAN-11	% Change (2mos)	Average	Minimum	Maximum	Total	FY2008	FY2009	FY2010	
Late		14	15	8	17	112.5%	10	1	17	68	131	74	555	
Total requisitions processed		388	293	186	308	65.6%	340	1	474	2,378	3,247	3,635	4,098	
% of Small Proc. reqs processed within 7 days		96.4%	94.9%	95.7%	94.5%	-1.3%	97.1%	0.0%	96.4%	97.1%	96.0%	97.9%	86.5%	
Late Invoice Payments		OCT-10	NOV-10	DEC-10	JAN-11	% Change (2mos)	Average	Minimum	Maximum	Total	FY2008	FY2009	FY2010	
LATE INVOICE PAYMENTS		14	8	23	19	-17.4%	12	4	23	84	373	189	305	
TOTAL INVOICES PAID		1,722	1,679	1,292	1,377	6.6%	1,558	1,292	1,772	10,905	16,286	16,853	18,004	
PERCENTAGE LATE (INVOICES)		0.8%	0.5%	1.8%	1.4%	-22.5%	0.8%	0.3%	1.3%	0.8%	2.3%	1.1%	1.7%	
Late Invoice Amounts		OCT-10	NOV-10	DEC-10	JAN-11	% Change (2mos)	Average	Minimum	Maximum	Total	FY2008	FY2009	FY2010	
LATE INVOICE AMOUNTS		68,250	23,372	8,758	70,966	710.3%	39,804	8,758	82,798	278,628	852,196.73	377,914.81	1,859,736	
TOTAL INVOICE AMOUNTS		6,903,462	9,902,662	10,859,926	6,458,063	-40.5%	8,578,307	6,458,063	10,859,926	60,048,149	71,534,804.50	73,168,544.71	105,956,817	
PERCENTAGE LATE (DOLLARS)		1.0%	0.2%	0.1%	1.1%	1262.6%	0.5%	0.1%	0.8%	0.5%	1.2%	0.5%	1.8%	



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	FINANCIAL REGULATION					FISCAL YEAR TO DATE					FISCAL YEAR COMPARISON			
2	LICENSING													
3		Oct-10	Nov-10	Dec-11	Jan-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY10
4	Depository Totals	65	64	64	64	0.0%	65	64	65	65	72	67	65	65
5	Bank Charters & Trust Institutions	54	53	53	53	0.0%	54	53	54		61	56	54	54
6	Credit Union Charters	11	11	11	11	0.0%	11	11	11		11	11	11	11
7	Non-Depository Totals	9,726	9,742	9,860	8,133	-17.5%	9,408	8,133	9,860		19,735	18,168	11,278	9,373
8	Check Cashier Licenses	505	507	510	460	-9.8%	503	460	514		469	531	493	517
9	Collection Agency Licenses	1452	1411	1438	1431	-0.5%	1,444	1,411	1,473		1,346	1,452	1,457	1,442
10	Consumer Lender Licenses	122	123	118	118	0.0%	122	118	125		283	232	171	129
11	Debt Management Licenses	33	33	34	32	-5.9%	33	32	34		43	36	35	33
12	Installment Lender Licenses	123	121	117	118	0.9%	117	104	125		293	249	122	112
13	Money Transmitter licenses	72	72	73	74	1.4%	72	70	74		87	76	75	70
14	Mortgage Lender Licenses	1455	1446	1423	1275	-10.4%	1,433	1,275	1,479		6,178	3,744	2,437	1,478
15	Mortgage Originator Licenses	5344	5405	5529	4043	-26.9%	5,079	4,043	5,529		10,259	11,171	5,900	5,007
16	Affiliated Ins. Producer-Mortgage Loan Originator	40	40	41	23	-43.9%	36	23	41					35
17	Credit Services Businesses	8	8	9	9	0.0%	7	5	9					5
18	Sales Finance Company Licenses	572	576	568	550	-3.2%	563	545	577		777	677	588	545
19	Renewal Issuance Totals	105	1469	2269	964	-57.5%	749	105	2,269	5241	1,522	2,363	4,932	4,796
20	Check Cashier Licenses	3	3	5	62	1140.0%	14	3	62	97	248	66	329	76
21	Collection Agency Licenses	42	78	67	35	-47.8%	48	20	78	335	232	475	638	527
22	Consumer Loan Licenses	0	1	2	1	-50.0%	1	0	2	7	7	172	40	99
23	Debt Management Licenses	0	0	0	0	0.0%	0	0	2	2	3	32	4	28
24	Installment Lender Licenses	3	2	2	3	50.0%	6	2	16	41	31	23	140	24
25	Money Transmitter Licenses	0	0	0	0	0.0%	0	0	0	0	0	79	0	85
26	Mortgage Lender Licenses	21	36	469	485	3.4%	155	19	485	1,087	834	1,225	920	1,051
27	Mortgage Originator Licenses	36	1331	1711	369	-78.4%	514	36	1,711	3,598	0	0	2,632	2,652
28	Affiliated Ins. Producer-Mortgage Loan Originator	0	14	5	3	-40.0%	3	0	14	22				
29	Credit Services Businesses	0	0	0	0	0.0%	0	0	0	0				
30	Sales Finance Company Licenses	0	4	8	6	-25.0%	7	0	14	52	167	291	229	254
31	New License Issuance Totals	333	197	255	185	-27.5%	251	156	333	1,754	12228	3247	1964	3,381
32	Check Cashier Licenses	1	2	5	1	-80.0%	3	1	5	18	165	93	61	57
33	Collection Agency Licenses	20	33	11	21	90.9%	25	11	35	176	215	262	230	216
34	Consumer Loan Licenses	0	1	0	0	0.0%	1	0	2	4	22	28	13	14
35	Debt Management Licenses	0	0	0	0	0.0%	0	0	0	0	0	3	1	3
36	Installment Lender Licenses	1	0	3	0	-100.0%	5	0	18	32	65	25	38	12
37	Money Transmitter Licenses	1	2	0	1	100.0%	1	0	2	7	5	6	3	10
38	Mortgage Lender licensees	28	26	9	17	88.9%	25	9	46	177	1,371	707	357	406
39	Mortgage Originator Licenses	267	125	215	137	-36.3%	178	94	267	1,244	10,259	2,018	1,185	2,570
40	Affiliated Ins. Producer-Mortgage Loan Originator	1	0	2	2	0.0%	1	0	2	8				9
41	Credit Services Businesses	3	0	1	0	-100.0%	1	0	3	4				5
42	Sales Finance Company Licenses	11	8	9	6	-33.3%	12	6	27	84	126	105	76	79
43	DECISION MEASURES	Oct-10	Nov-10	Dec-11	Jan-11	% Change	Avg	Min	Max	YTD AVG	FY07 AVG	FY08 YTD AVG	FY 09 YTD AVG	FY 10 YTD AVG
44	Average Days to Approval on New													
45	Check Cashier Licenses	32	64	55	68	23.6%	43	15	68	43		7	72	68
46	Collection Agency Licenses	78	60	83	76	-8.4%	71	51	84	71	46	62	65	75
47	Consumer Loan Licenses		51			0.0%	50	28	71	50	57	55	55	111
48	Debt Management Licenses					0.0%	0	0	0	0		0	31	421
49	Installment Lender Licenses	19		36		-100.0%	41	19	92	41	67	56	28	68
50	Money Transmitter Licenses	150	212		107	0.0%	181	56	315	181		1	20	269
51	Mortgage Lender licenses	56	87	78	51	-34.6%	73	51	87	73	64	65	65	63
52	Mortgage Originator Licenses	115	117	94	70	-25.5%	101	70	117	101	75	65	65	89
53	Affiliated Ins. Producer-Mortgage Loan Originator	43		62	64	3.2%	84	43	161	84				79
54	Credit Services Businesses	244		217	0	-100.0%	0	0	244	154				246
55	Sales Finance Company Licenses	29	22	55	30	-45.5%	32	21	55	32	46	52	31	40



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
56	Licensing change decision on completed application - processing (totals)	34	25	52	42	-19.2%	49	25	76	344		2,391	2,204	1,081
57	Change of control <60days	3	2	0	0	0.0%	1	0	3	6		5	6	9
58	Total # of change of controls approved	3	2	0	0	0.0%	1	0	3	6				13
59	Licensee - Address changes <60days	18	18	36	39	8.3%	22	10	39	155		958	545	278
60	Licensee - Total # of Address changes approved	30	23	40	42	5.0%	27	12	42	191				391
61	Mortgage Originator - Employer changes <60days	0	0	8	0	-100.0%	2	0	8	12		1,428	1,653	493
62	Mortgage Originator - Total # of Employer changes approved	1	0	12	0	-100.0%	21	0	56	147				602
63	Mortgage Originator - Name change < 60 days	0	0	0	0	0.0%	0	0	0	0				3
64	Mortgage Originator - Total # of Name changes approved	0	0	0	0	0.0%	0	0	0	0				5
65	Mortgage Originator -Name and employer change < 60 days	0	0	0	0	0.0%	0	0	0	0				55
66	Mortgage Originator - Total # of Name and employer approved	0	0	0	0	0.0%	0	0	0	0				70
67	EXAM RATIOS	Oct-10	Nov-10	Dec-11	Jan-11	% Change	Avg	Min	Max	Total	FY07	FY 08	FY09	FY2010
68	Depository Totals													
69	Number of Bank Exams (State Lead) Scheduled to	2	3	1	1	0.0%	2	1	3	14				17
70	Number of Bank Exams (State Lead) Commenced	2	3	1	1	0.0%	2	1	3	14				17
71	Number of Bank Exams (Federal Lead) Scheduled to	1	2	1	4	300.0%	2	0	4	12				7
72	Number of Bank Exams (Federal Lead) Commenced	1	2	1	4	300.0%	2	0	4	12				7
73	Number of Credit Union Exams Scheduled to Commence	1	1	0	1	100.0%	1	0	1	5				5
74	Number of Credit Union Exams Commenced	1	1	0	1	100.0%	1	0	1	5				5
75	Non-Depository Totals													
76	Check Cashier exams completed	10	6	10	11	10.0%	10	6	13	73	7	82	81	151
77	Collection Agency exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0
78	Consumer Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0
79	Debt Management exams completed	1	1	0	0	0.0%	0	0	1	2	4	8	9	12
80	Installment Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0
81	Money Transmitter exams completed	2	2	3	3	0.0%	2	2	3	16	12	11	12	13
82	Mortgage Lender exams completed	31	75	18	50	177.8%	44	18	75	307	982	1,485	1,276	776
83	Mortgage Lender exams Outstanding	55	39	22	14	-36.4%	55	14	102			1,374	619	63
84	Sales Finance Company exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	0
85	Exam turn-in efficiency													
86	Non-Depository	Oct-10	Nov-10	Dec-11	Jan-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
87	Total completed exams (mort & other non-depos.)	43	84	31	64	106.5%	57	31	84	397		1586	1,366	952
88	Avg Days to Completion (mort exams only)	3	16	16	25	56.3%	24	3	87	24.0			4.4	3.9
89	INVESTIGATION/ENFORCEMENT	Oct-10	Nov-10	Dec-11	Jan-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
90	Investigations initiated - total	20	33	21	14	-33.3%	25	14	33	172	144	204	248	373
91	Investigations initiated - Mortgage	15	25	17	12	-29.4%	19	12	25	131			181	292
92	Investigations initiated - Non-Mortgage	5	8	4	2	-50.0%	6	2	10	41			64	78
93	Investigations completed (total)	15	27	12	27	125.0%	21	12	33	149		154	212	321
94	Investigations completed - Mortgage	13	23	8	16	100.0%	17	8	31	117				42
95	Investigations completed - Non-mortgage	2	4	4	11	175.0%	5	1	11	32				10
96	Investigation in Process	336	342	351	338	-3.7%	332	307	351	338	89	151	263	315
97	Investigations in Process - mortgage	206	208	217	213	-1.8%	204	183	217	213				199
98	Investigations in Process - Non-mortgage	130	134	134	125	-6.7%	128	122	134	125				116
99	Referrals for Charges	8	14	6	14	133.3%	12	6	17	87			65	137
100	Cease and Desist Order ("C&D")	4	14	5	6	20.0%	7	4	14	49		2	12	23
101	Charge Letters	4	2	1	0	-100.0%	1	0	4	9		5	3	49
102	Consent / Final Order	2	4	6	4	-33.3%	3	0	6	21		93	61	45
103	Revocations	2	3	1	0	-100.0%	2	0	5	15			2	14



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
104	FINES, RECOVERIES & COLLECTION (CCU)	Oct-10	Nov-10	Dec-11	Jan-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
105	FINES TOTAL	\$13,550	\$54,180	\$85,200	\$5,850	-93.1%	61,445	5,850	230,525	430,115	\$415,651	392,238	1,121,539	1,622,895
106	Licensing	\$4,800	\$43,680	\$3,200	\$1,600	-50.0%	23,797	1,600	107,000	166,580	\$ 98,565	168,086	106,994	248,810
107	Compliance / Examination	\$7,750	\$5,000	\$0	\$2,250	100.0%	7,541	0	23,525	52,785	\$ 317,086	186,152	918,945	157,475
108	Complaints													
109	Enforcement	\$1,000	\$5,500	\$82,000	\$2,000	-97.6%	30,107	0	100,000	210,750	\$0	38,000	95,600	1,216,610
110	RECOVERIES TOTAL	\$34,398	\$17,172	\$81,963	\$42,164	-48.6%	68,027	17,172	156,699	476,192	\$ 1,997,632	1,318,938	2,906,240	2,463,899
111	Licensing													
112	Compliance - Total	\$21,995	\$4,379	\$18,328	\$21,648	18.1%	22,893	1,393	46,540	160,248			\$1,641,433	1,319,311
113	Compliance - Mortgage	\$21,995	\$4,379	\$18,328	\$21,648	18.1%	20,496	1,393	45,965	143,470	\$1,377,140	\$934,771	1,525,620	1,078,289
114	Compliance - Non-mortgage	\$0	\$0	\$0	\$0	0.0%	2,397	0	16,778	16,778			115,813	241,022
115	Complaints - Total	\$2,595	\$10,993	\$12,185	\$16,473	35.2%	32,300	2,595	108,659	226,098	\$620,492	\$384,167	779,544	992,398
116	Complaints - Mortgage	\$634	\$1,870	\$12,090	\$15,300	26.6%	23,687	634	74,047	165,807	\$402,390	\$174,140	651,325	844,879
117	Complaints - Non-Mortgage	\$1,961	\$9,123	\$95	\$1,173	1134.7%	8,613	95	34,612	60,291	\$218,102	\$210,027	128,220	147,519
118	Enforcement	\$9,808	\$1,800	\$51,450	\$4,043	-92.1%	12,835	1,500	51,450	89,846			485,263	152,190
119	CENTRAL COLLECTION UNIT (CCU)					% Change								
120	Submitted (mortgage unit)	\$938	\$0	\$0	\$0	0.0%	72,933	0	509,594	510,531			135,861	837,960
121	Collected (mortgage unit)	\$3,144	\$622	\$585	\$402	-31.2%	1,086	402	3,144	7,601			2,689	14,090
122	COMPLAINTS	Oct-10	Nov-10	Dec-11	Jan-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
123	All Complaints													
124	Received in Month	282	164	147	171	16.3%	190	147	282	1,328	2,597	2,598	2,676	2,603
125	Closed in Month	192	229	161	172	6.8%	200	161	251	1,400	2,414	2,454	2,642	2,783
126	Open at End of Month	446	381	367	366	-0.3%	369	306	446	366	648	578	612	438
127	Average time to close (days)	37	60	52	113	117.3%	64	37	113	64	44	57	65	83
128														
129	Mortgage Complaints					% Change								
130	Received in Month	65	39	36	41	13.9%	49	36	65	341	419	601	639	594
131	Closed in Month	47	53	47	41	-12.8%	51	41	67	354	369	420	572	696
132	Open at End of Month	129	115	104	104	0.0%	111	99	129	104	152	333	219	117
133	Average time to close (days)	42	90	78	133	70.5%	77	42	133	77	59	77	93	130
134														
135	Collection Agency Complaints	Oct-10	Nov-10	Dec-11	Jan-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
136	Received in Month	67	41	27	33	22.2%	43	27	67	298				563
137	Closed in Month	40	60	29	38	31.0%	45	29	61	314				619
138	Open at End of Month	130	111	109	104	-4.6%	107	82	130	104				120
139	Average time to close (days)	46	54	51	165	223.5%	81	46	165	81				117
140														
141	Credit Bureau & Repossession Complaints					% Change								
142	Received in Month	54	29	29	33	13.8%	36	29	54	249				487
143	Closed in Month	31	45	26	38	46.2%	40	26	60	278				481
144	Open at End of Month	104	88	91	86	-5.5%	89	81	104	86				115
145	Average time to close (days)	53	73	50	137	174.0%	73	50	137	73				86



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
146														
147	Financial Services Complaints (check cashers, consumer)					% Change								
148	Received in Month	31	9	15	6	-60.0%	15	6	31	104				
149	Closed in Month	20	20	14	14	0.0%	18	14	23	127				
150	Open at End of Month	43	32	33	25	-24.2%	33	25	43	25				
151	Average time to close (days)	46	71	58	123	112.1%	76	46	123	76				
152	Other (Non-Jurisdiction and insufficient information complaints)					% Change								
153	Received in Month	65	46	40	58	45.0%	48	33	65	336				
154	Closed in Month	54	51	45	41	-8.9%	47	32	65	327				
155	Open at End of Month	40	35	30	47	56.7%	30	12	47	47				
156	Average time to close (days)	13	18	26	19	-26.9%	17	13	26	17				
157														
158	OUTREACH	Oct-10	Nov-10	Dec-11	Jan-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
159	Depository institution events	22	12	26	22	-15.4%	23	18	28	136	1	43	174	295
160	Community outreach events	75	18	19	24	26.3%	28	8	75	167				
161	Notice of Intent ("Received")	2362	2874	12182	26356	116.4%	9,064	2,362	26,356	63,451				
162	Notice of Intent (Letters Mailed)	4459	2769	13168	20881	58.6%	8,368	2,769	20,881	58,573				
163	STAFF INFORMATION	Oct-10	Nov-10	Dec-11	Jan-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
164	Budgeted Examiner and Investigator positions	58	58	57	57	0.0%	58	57	58	57				
165	Examiners and Investigators on staff	49	48	47	47	0.0%	49	47	52	47				
166	Examiner and Investigator position vacancies	9	10	10	10	0.0%	9	6	10	10				
167	Examiners and Investigators attended training	4	5	15	10	-33.3%	8	4	15	55				
168	Hours of training	172	368	193	106	-45.1%	252	106	454	1,765				
169	Mortgage Originator Fund Balance (numbers reflect millions)	0.11	0.70	1.4	1.59	13.6%	0.66	-0.11	1.59	1.59				
187	October													

StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 4 Number 6
 Reporting Period: December, 2010

LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					% Change	Avg	FISCAL YEAR TO DATE			FISCAL YEAR COMPARISON			
	Oct-10	Nov-10	Dec-10	Jan-11	Min			Max	Total	FY08	FY09	FY10		
Employment Standards														
Intake /Wage payment claims/investigations	86	123	64	162	153.1%	117	64	163	817	1,555	1691	1458		
Open cases under investigation (work load)	395	334	242	293	21.1%	401	242	541	253	511	538			
Total cases closed	153	184	156	111	-28.8%	152	111	184	1,061	1,665	1436	1432		
Total wages recovered	\$62,054	\$78,705	\$46,996	\$82,988	76.6%	\$72,944	\$46,996	\$134,031	\$510,608	\$813,199	\$526,804	\$745,739		
Total cases closed <90 days	55	90	85	71	-16.5%	70	55	90	487	1,220	885	731		
Employee wages recovered <90 days	\$11,062	\$44,205	\$25,595	\$75,544	195.2%	\$34,073	\$11,062	\$75,544	\$238,510	\$691,018	\$286,929	\$358,985		
Case determined to have employment law violations	101	121	105	69	-34.3%	97	69	121	682	941	919			
Cases referred for legal action	64	64	56	32	-42.9%	51	29	64	354	491	437			
Total hours of inquiry calls	189	173	174	195	12.2%	216	173	343	1,515	2,401	2,661	2,384		
Employment law inquiries (Call Center)	3580	3,618	3,373	3,425	1.5%	3,762	3,373	4,156	26,333	39,715	50,412	42,457		
% Customer inquires satisfied by ESS (handled internally)	96%	96%	97%	96%	-0.7%	96%	93%	97%				96%		
# of claims for which wages were recovered	47	59	51	39	-23.5%	50	37	74	353			539		
# of misclass referrals from DLI to UI	70	39	45	0	-100.0%	49	0	78	342			382		
Investigators	3.57	4.68	3.88	4.20	8.2%	3.83	3.21	4.68		4.00	3.03	4.54		
Prevailing wage														
New Prevailing Wage projects	4	6	9	8	-11.1%	6	3	9	42	105	123	89		
Closed Prevailing Wage projects	2	3	2	3	50.0%	2	0	4	16	119	100	105		
Total Prevailing Wage projects	148	151	158	163	3.2%	150	141	163	106	127	137			
Value of current Prevailing Wage projects	\$2,502,018,690	\$2,593,830,690	\$2,776,891,486	\$2,762,086,500	-0.5%	\$2,583,984,226	\$2,480,278,354	\$2,776,891,486	\$1,432,358,947	\$1,901,626,645	\$2,661,070,869			
Prevailing Wage investigations	9	26	19	18	-5.3%	23	0	49	160	706	358	375		
Employees interviewed	78	219	291	239	-17.9%	277	0	631	1,938	11,311	4,001	3,677		
Amount of Prevailing Wage restitution recovered	\$48,357	\$8,874	\$27,006	\$25,909	-4.1%	\$33,720	\$4,791	\$64,618	\$236,037	\$477,392	\$308,945	\$359,510		
Number of employees restitution collected for	73	22	22	19	-13.6%	42	6	117	294	464	392	354		
Wage determinations issued	14	11	16	11	-31.3%	18	11	29	129	249	293	264		
Value of Wage determinations issued	\$94,862,618	\$183,925,954	\$120,527,909	\$27,075,797	-77.5%	\$175,654,289	\$27,075,797	\$399,793,196	\$1,229,580,023	\$2,165,916,747	\$1,862,627,775	\$2,033,724,183		
Liquidated damages collected	\$15,100	\$140	\$39,140	\$13,648	-65.1%	\$16,228	\$140	\$39,140	\$113,599	\$59,047	\$423,169	\$239,373		
Certified payroll records received	3,621	3,184	4,258	3,989	-6.3%	3,546	3,021	4,258	24,825	46,521	45,352	41,119		
Investigators	2.60	2.85	3.95	3.00	-24.1%	2.87	2.40	3.95		4.00	4.60	1.80		
Living wage														
New Living Wage service contracts	8	6	4	4	0.0%	12	4	28	81	216	267	226		
Value of new Living Wage service contracts	\$12,865,231	\$48,077,883	\$31,845,729	\$11,320,124	-64.5%	\$49,025,093	\$11,320,124	\$209,288,279	\$343,175,648	\$933,096,222	\$5,903,872,107	\$530,185,158		
Closed Contracts	10	6	6	8	33.3%	5	2	10	36			23		
Exempted Contracts	2	2	1	4	300.0%	8	1	33	57			37		
Total Active Contracts (overseen/monitored by LW)	635	635	633	629	-0.6%	625	598	637				620		
Value of all Active LW Contracts	\$6,941,410,077	\$6,984,320,974	\$7,023,464,315	\$7,018,833,975	-0.1%	\$6,906,251,458	\$6,713,244,364	\$7,023,464,315				\$6,712,368,250		
Contracts Under Review (open and not exempt)	403	398	391	381	-2.6%	405	381	433				370		
Compliance Reviews Completed	24	15	11	19	72.7%	22	8	44	157			147		
Employees interviewed	17	14	3	12	300.0%	9	0	17	62	21	67	110		
Amount of Living Wage restitution recovered	\$8,627	\$0	\$0	\$2,936	100%	\$7,293	\$0	\$39,488	\$51,051	\$324	\$3,537	\$1,884		
Number of employees receiving restitution	8	0	0	2	100%	26	0	172	182	2	17	8		
Living Wage payroll records entered	3	17	63	53	-15.9%	65	3	260	454		334	389		
Investigators	1.00	0.75	0.7	0.95	35.7%	0.84	0.50	1.00		0.00	1.00	1.25		

StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 4 Number 6
Reporting Period: December, 2010

Safety Inspections - Railroad	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Track inspections	33	18	32	37	15.6%	29	18	37	205			
Main line & Yard (miles)	109	73	80	20	-75.0%	75	20	109	528			
Short line & Yard (miles)	9	4	5	3	-40.0%	28	3	61	194			
Private/Excursion/AR (miles)	15.56	13	1.3	12.45	857.7%	7	1	16	51			
Total miles	133.56	90	118.3	35.45	-70.0%	115	35	157	805			
Activities	76	94	101	47	-53.5%	88	47	148	613			
Defects	194	243	134	55	-59.0%	148	55	243	1,036			
Violations	0	0	0	0	0.0%	0	0	0	0			
OP inspections	12	8	3	6	100.0%	8	3	12	57	151	180	147
Activities	79	70	24	40	66.7%	52	24	79	365			
Defects	4	18	1	0	-100.0%	7	0	18	51			
Violations	0	0	0	0	0.0%	0	0	2	2			
MP&E inspections	0	0	0	0	0.0%	0	0	0	0			
Locomotives	0	4	0	0	0.0%	1	0	4	5	424	126	9
Rail cars	0	0	0	0	0.0%	0	0	0	0	5,536	769	0
Activities	0	0	0	0	0.0%	0	0	0	0			
Defects	0	0	0	0	0.0%	0	0	0	0			
Violations	0	0	0	0	0.0%	0	0	0	0			
Total Inspections	45	26	35	43	22.9%	37	26	45	262			
Total Defects identified	198	261	135	55	-59.3%	154	55	261	1,076	2,302	1,780	1,199
Total Violations identified	0	0	0	0	0.0%	0	0	2	2	42	38	7
Complaints	0	1	0	0	0.0%	0	0	1	1	37	10	2
Accidents	7	1	2	2	0.0%	3	1	7	18	35	24	20
Fatalities	5	1	1	1	0.0%	2	0	5	11	2	3	6
Injuries	2	0	0	0	0.0%	0	0	2	2	12	4	6
Property damage	0	0	1	1	0.0%	1	0	2	5	29	17	9
Inspector positions authorized	4	4	4	4	0.0%	4	4	4	28	4	4	4
Inspectors	2	2	2	2	0.0%	2	2	2	14	3	2	2
Safety Inspections - Amusement rides	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Total inspections	354	45	27	36	33.3%	312	27	682	2,187	5,224	5,078	4,256
Certificate inspections	343	45	26	25	-3.8%	301	25	664	2,107	4,341	4,154	3,661
Other inspections	11	0	1	11	1000.0%	11	0	33	80	883	923	595
Accidents	0	0	0	0	0.0%	0	0	1	1	7	2	2
Incidents/Complaints	1	0	0	0	0.0%	1	0	4	9	6	9	13
Fatalities	0	0	0	0	0.0%	0	0	0	0	0	0	0
Positions authorized	7	7	8	8	0.0%	7	7	8		7	7	7
Vacant positions	0	0	1	1	0.0%	0	0	1		1	1	1
AR inspectors (Inspecting)	1.84	1.02	0.48	0.82	69.2%	2.01	0.48	3.45				
Elevator inspectors (Inspecting AR's)	0.92	0.24	0.08	0.03	-61.7%	0.53	0.03	1.06				
AR inspectors (Not-Inspecting)	5.16	5.87	6.07	6.62	9.0%	4.97	3.55	6.62				
Avg inspections per inspector	129.6	35.7	48.0	42.4	-11.7%	96.6	35.7	173.5				
Avg inspections per inspector per day	6.5	2.1	2.8	2.1	-24.4%	4.8	2.1	8.3				

StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 4 Number 6
Reporting Period: December, 2010

Safety Inspection - Elevators	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Total Elevators Registered	21,798	21,799	21,813	21,814	0.0%	21,793	21,765	21,814		20,712	21,445	21,727
Elevators registered (Private Sector)	17,559	17,543	17,559	17,558	0.0%	17,549	17,534	17,559				17,519
Elevators registered (State)	4,239	4,256	4,254	4,256	0.0%	4,244	4,231	4,256				4,208
Total Elevators past due	2,659	2,915	2,596	2,488	-4.2%	2,572	2,114	2,915				3,452
Total elevators past due (Private Sector)	2,493	2,660	2,348	2,209	-5.9%	2,327	1,808	2,660				1,798
>61 days past due (Private Sector)	1,699	2,032	1,894	1,860	-1.8%	1,734	1,310	2,032				1,357
Total elevators past due (State)	171	259	248	279	12.5%	247	171	306				479
>31 days to 1 year past due (State)	154	234	225	269	19.6%	220	154	269				444
1 to 2 years past due (State)	17	25	23	10	-56.5%	25	10	50		69	652	33
> 2 years past due (State)	0	0	0	0	0.0%	1	0	8		6	1	2
Number of authorized 3rd party Inspectors	93	97	104	87	-16.3%	92	85	104				81
Total inspections	2,860	2,411	2,398	2,539	5.9%	2,593	2,398	2,860	18,151	15,790	15,901	23,794
Total inspections (Private Sector)	2,077	1,770	1,722	1,610	-6.5%	1,856	1,610	2,077	12,991			8,245
Total inspections (State)	783	639	676	929	37.4%	737	637	929	5,157			8,210
Accidents/Incidents	0	0	1	0	-100.0%	0	0	1	2	14	2	4
Complaints	3	2	3	5	66.7%	6	2	14	40	31	33	50
Positions authorized	25	25	24	24	0.0%	25	24	25		26	26	25
Vacant positions	6	6	5	5	0.0%	6	5	6		5	6	8
Elevator inspectors (Inspecting)	14.56	13.20	11.65	12.59	8.1%	12.86	11.65	14.56				
AR inspectors (Inspecting elevators)	0.00	0.10	0.44	0.56	26.9%	0.16	0.00	0.56				
Elevator inspectors (Not-Inspecting)	3.51	5.56	7.27	6.38	-12.2%	5.61	3.51	7.27				
Avg. performance rating	1.18	1.22	1.21	1.17	-3.3%	1.17	1.06	1.22				
Citations	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Citations Issued	93	47	0	100	100%	78	0	150	549			315
Total Citations Issued - running total	717	764	764	864	13.1%	675	465	864				
Inspections Performed as a result of citation - running total	521	562	562	619	10.1%	494	339	619				
Citation Effectiveness	72.66%	73.56%	73.56%	71.64%	-2.6%	1	1	1	5			
Settlements Pending - running total	196	202	202	244	20.8%	181	126	244	1,268			
% of units pending settlement	27.34%	26.44%	26.44%	28.24%	6.8%	0	0	0	2			
Boilers and pressure vessels	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Total BPV registered	53,302	53,532	53,500	53,649	0.3%	53,484	53,302	53,649		55,890	54,763	53,562
Total BPV past due	7,385	6,931	6,824	6,405	-6.1%	7,363	6,405	8,917		14,606	9,570	8,286
MD Uninsured past due	3,649	3,562	3,476	3,390	-2.5%	3,574	3,390	3,924		7,145	6,337	3,825
Past due up to 1 year	4,682	4,169	4,008	3,504	-12.6%	4,566	3,504	5,942				
1 to 2 years past due	1,501	1,527	1,564	1,679	7.4%	1,548	1,483	1,679		2,642	1,957	1,558
> 2 years past due	1,201	1,235	1,252	1,222	-2.4%	1,167	625	1,398		4,778	2,891	1,409
Total inspections	3,026	2,957	2,455	2,376	-3.2%	2,806	2,376	3,409	19,644	27,135	29,618	24,425
AIA inspections total	2,416	2,402	2,089	1,958	-6.3%	2,198	1,782	2,553	15,385	19,966	21,194	16,150
State inspections total	610	555	366	418	14.2%	608	366	856	4,259	6,741	8,424	8,275
Accidents/Incidents	0	0	0	0	0.0%	0	0	1	1	1	2	1
Complaints	0	0	0	0	0.0%	0	0	0	0	1	0	0
Positions authorized	13	13	11	11	0.0%	12	11	13		13	13	13
Vacant positions	3	3	1	1	0.0%	2	1	3			5	3
BPV inspectors (Inspecting)	5.53	6.29	5.64	5.40	-4.3%	5.78	4.96	6.37				
BPV inspectors (Not-Inspecting)	4.47	3.71	4.36	4.60	5.6%	4.22	3.63	5.04				
Fiscal year benchmark	165	165	165	165	0.0%	165	165	165				
Avg inspections per Inspector	110.31	88.24	64.89	77.41	19.3%	104.9	64.9	136.3				
Inspection Import Records Submitted in Time Frame	557	1049	1102	724	-34.3%	958.3	724	1,102				
Inspection Import Records Rejected in Time Frame	66	222	194	97	-50.0%	144.8	66	222				
Inspection Import Records Pending Admin Review	247	359	925	323	-65.1%	463.5	247	925				
Frame	845	936	805	519	-35.5%	753.3	519	936				

StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 4 Number 6
Reporting Period: December, 2010

Citations	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Citations Issued		0	0	0	0.0%	0.0	0	0				
Total Citations Issued - running total		0	0	0	0.0%	0.0	0	0				
Inspections Performed as a result of citation - running total		0	0	0	0.0%	0.0	0	0				
Units removed as a result of citation - running total		0	0	0	0.0%	0.0	0	0				
total		0	0	0	0.0%	0.0	0	0				
Citation Effectiveness		0	0	0	0.0%	0.0	0	0				
Settlements Pending - running total		0	0	0	0.0%	0.0	0	0				
% of units pending settlement		0	0	0	0.0%	0.0	0	0				
Objects By Company	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
ACE American Insurance												
Inspections conducted	37	178	17	111	552.9%	68	5	178	474			
Registered units	979	976	971	939	-3.3%	970	939	979				973
Past due units	0	0	0	0	0.0%	0	0	1		54	0	1
ARISE Incorporated												
Inspections conducted	261	115	157	20	-87.3%	242	20	616	1,696			
Registered units	4,852	4,851	4,852	4,807	-0.9%	4,838	4,754	4,905				4,907
Past due units	110	71	61	84	37.7%	125	56	363		482	173	244
Chubb												
Inspections conducted	270	186	164	159	-3.0%	180	61	270	1,258			
Registered units	2,930	2,961	2,982	2,812	-5.7%	2,917	2,812	2,982				2,916
Past due units	20	8	1	3	200.0%	66	1	260		303	220	145
Cincinnati Insurance												
Inspections conducted	17	8	0	4	100%	11	0	26	74			
Registered units	203	207	208	216	3.8%	200	171	216				173
Past due units	34	32	32	30	-6.3%	40	30	54		46	24	51
CNA Insurance Company												
Inspections conducted	76	17	62	32	-48.4%	64	17	99	448			
Registered units	1,261	1,167	1,216	1,182	-2.8%	1,259	1,167	1,351				1,351
Past due units	163	16	5	2	-60.0%	102	2	210		267	94	158
FM Global												
Inspections conducted	387	344	421	326	-22.6%	393	326	525	2,752			
Registered units	7,361	7,450	7,473	7,360	-1.5%	7,296	7,020	7,473				7,036
Past due units	16	30	35	24	-31.4%	21	11	35		34	26	9
Hartford Steam Boiler												
Inspections conducted	493	589	172	555	222.7%	460	172	610	3,223			
Registered units	12,039	12,094	12,099	12,431	2.7%	11,997	11,110	12,431				11,528
Past due units	2,413	2,294	2,422	2,177	-10.1%	2,332	2,154	2,468		4,670	1,539	2,236
Hartford Steam Boiler-CT												
Inspections conducted	0	0	0	0	0.0%	0	0	0	0			
Registered units	200	159	159	198	24.5%	188	159	200				199
Past due units	124	83	83	3	-96.4%	116	3	176		109	29	176
Liberty Mutual Insurance Co												
Inspections conducted	68	79	37	61	64.9%	53	0	123	368			
Registered units	652	652	640	701	9.5%	545	231	701				205
Past due units	31	24	9	9	0.0%	32	9	58				45
National Union Fire Insurance												
Inspections conducted	0	0	0	0	0.0%	0	0	0	0			
Registered units	20	20	20	20	0.0%	20	20	20				20
Past due units	0	0	0	0	0.0%	0	0	0		1	0	0
Sasol North America Inc.												
Inspections conducted	0	0	0	0	0.0%	0	0	2	2			
Registered units	3	3	3	3	0.0%	72	3	183				155
Past due units	0	0	0	0	0.0%	16	0	54		4	5	54
Seneca Insurance												
Inspections conducted	8	13	0	39	100%	10	0	39	72			
Registered units	278	358	370	353	-4.6%	314	278	370				279
Past due units	190	188	183	173	-5.5%	186	173	198		67	79	153

StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 4 Number 6
Reporting Period: December, 2010

Travelers										
Inspections conducted	419	150	219	321	46.6%	262	68	457	1,836	
Registered units	3,745	3,781	3,837	4,311	12.4%	3,822	3,543	4,311		3,480
Past due units	621	577	500	481	-3.8%	716	481	1,370		1,166 658 1,111
Zurich American Insurance										
Inspections conducted	270	313	194	183	-5.7%	252	183	313	1,765	
Registered units	6,576	6,561	6,685	6,690	0.1%	6,606	6,527	6,690		6,534
Past due units	8	5	9	16	77.8%	26	5	87		258 386 78
Insparisk - non-insurer										
Inspections conducted	4	120	198	82	-58.6%	101	4	198	404	
Registered units	0	0	0	1	100%	0	0	1		
Past due units	0	0	0	0	0.0%	0	0	0		
OneCIS Insurance Co - non-insurer										
Inspections conducted	0	46	70	24	-65.7%	37	0	70	184	
Registered units	26	121	109	164	50.5%	86	9	164		
Past due units	6	38	8	11	37.5%	13	1	38		
ABS Group, Inc - non-insurer										
Inspections conducted			0	0	0.0%	0	0	0		
Registered units			13	13	0.0%	13	13	13		
Past due units			0	0	0.0%	0	0	0		
American Boiler Insp Svcs, Inc - non-insurer										
Inspections conducted			132	37	-72.0%	85	37	132		
Registered units			2	2	0.0%	2	2	2		
Past due units			0	0	0.0%	0	0	0		
Mutual Boiler - non-insurer										
Inspections conducted			0	0	0.0%	0	0	0		
Registered units			2	0	-100.0%	1	0	2		
Past due units			0	0	0.0%	0	0	0		
RMF Engineering - non-insurer										
Inspections conducted			4		100%	4	4	4		
Registered units			0		0.0%	0	0	0		
Past due units			0		0.0%	0	0	0		

StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 4 Number 6
Reporting Period: December, 2010

MOSH	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Inspector positions authorized	56	56	56	56	0.0%	56	56	57	394	59	57	56
Inspectors (current)	50	50	50	50	0.0%	50	50	51	352	58	53	50
Voluntary compliance sites	0	1	0	0	0.0%	0	0	1	2	16	18	7
Investigations/Inspections	121	180	135	146	8.1%	158	121	204	1,108	1,346	1,598	1,210
3 year average # of investigations/inspections	128	113	87	124	42.5%	116	87	148				
Monthly goal: # of inspections	100	100	75	90	20.0%	93	75	110				
% of monthly goal completed	121%	180%	180%	162%	-10.0%	2	1	2				
Violations	360	692	686	450	-34.4%	511	360	692	3,576	7,029	7,319	5,926
Training classes	14	3	5	5	0.0%	7	3	14	47	84	96	95
Training participants	463	54	100	91	-9.0%	162	54	463	1,137	2,101	2,556	2,222
Other Persons Affected	335	267	56	1	-98.2%	363	1	821	2,542	19,041	5,563	3,136
% complaints initiated w/in 5 days (maintian at 95%)	100%	100%	100%	100%	0.0%	1	1	1				
Accidents investigated	3	2	2	2	0.0%	6	2	12	40	135	121	93
Fatalities investigated	3	0	2	0	-100.0%	2	0	4	14	22	27	18
% fatalities investigated <1 day (maintain at =>95%)	100%	0%	100%	0%	-100.0%	1	0	1		97.20%	100%	
Discrimination complaints completed	0	4	1	8	700.0%	3	0	8	13	25	16	22
completed that month	0	2	0	1	100%	1	0	2	3			
(maintain at 90%)	0.00%	50%	0%	12%	100%	0	0	1				
# of discrimination cases open beyond 90 days	26	30	29	14	-51.7%	25	14	30	99			
Consultation Safety	13	10	7	7	0.0%	12	7	19	81	155	160	121
Consultation Health	4	5	5	5	0.0%	6	3	11	42	103	107	79
Apprenticeship and training	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Active programs registered	156	156	153	151	-1.3%	156	151	161			185	164
Inactive programs registered	316	314	317	319	0.6%	317	314	319			304	324
Total programs registered	472	470	470	470	0.0%	473	470	478		501	489	488
New Construction Programs Registered	0	0	0	1	100%	0	0	1	2			
New Non-Construction Programs Registered	0	1	0	0	0.0%	0	0	1	1			
Programs Reactivated	0	0	0	0	0.0%	0	0	0	0			
Programs Cancelled	0	3	0	0	0.0%	3	0	11	20			
Program Review Visits	5	0	1	2	100.0%	4	0	8	25			
Program review benchmark	7	7	7	7	0.0%	7	7	7	84		9	9
Program reviews completed	2	8	2	13	550.0%	5	2	13	32	40	41	50
Participating employers	3,183	3,179	3,181	3,180	0.0%	3,173	3,157	3,183		3,118	3,135	3,165
Positive Program Reviews	1	7	1	1	0.0%	2	1	7	15			
Technical assistance/service contacts	122	87	49	92	87.8%	95	49	129	665	151	674	1,044
Program development contacts	18	9	13	10	-23.1%	11	5	18	80	125	162	109
Total apprentices registered	9,052	9,008	9,005	8,743	-2.9%	8,999	8,743	9,113		9,661	9,487	9,209
Total # minority apprentices	3,345	3,319	3,302	3,206	-2.9%	3,306	3,206	3,345		3,786	3,623	3,474
Total # women apprentices	417	409	410	357	-12.9%	406	357	421		495	446	430
New Apprentices Registered	212	120	106	86	-18.9%	180	86	272	1,263			
Total apprentice graduates	171	40	36	201	458.3%	104	34	201	731	1,050	1,045	1,143
Minority apprentice graduates	37	16	18	42	133.3%	29	10	62	205	310	321	368
Women apprentice graduates	2	6	2	13	550.0%	4	0	13	31	27	34	27
Total apprentices cancelled	88	124	73	147	101.4%	143	73	290	998			
Field representatives	2	2	2	2	0.0%	2	2	2		4	4	2
Navigator outreach related events	10	12	11	16	45.5%	12	10	16	82			68
Navigator total number of contacts	359	279	146	124	-15.1%	228	124	359	1,595			3,059



StateStat
Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
LICENSE TOTALS												
Architects	6,291	6,305	6,283	6,278	-0.1%	6,280	6,254	6,305		5,899	6,102	6,241
Athletic	721	709	719	692	-3.8%	730	692	805				760
Barbers	6,407	6,405	6,402	6,403	0.0%	6,394	6,366	6,407		6,270	6,267	6,364
Bay Pilots	68	69	70	70	0.0%	70	68	72		60	65	72
Cemetery Oversight	1,360	1,350	1,365	1,389	1.8%	1,362	1,348	1,389		1,082	1,340	1,328
Certified Interior Design	324	326	331	333	0.6%	323	312	333		314	315	310
Certified Public Accountants	19,964	19,963	19,873	19,957	0.4%	19,944	19,873	19,964		19,826	19,736	19,922
Cosmetologists	46,988	46,976	46,940	47,072	0.3%	47,030	46,940	47,120		47,774	47,977	47,145
Stationary Engineers	6,182	6,166	6,164	6,148	-0.3%	6,171	6,148	6,186		6,386	6,399	6,160
Foresters	190	196	199	199	0.0%	195	178	200		185	192	200
Home Improvement	27,679	27,678	27,650	27,669	0.1%	27,636	27,574	27,679		26,694	27,233	27,521
HVACR Contractors	18,070	18,089	18,080	18,107	0.1%	18,036	17,844	18,107		16,850	17,296	17,861
Landscape Architects	999	998	999	1,003	0.4%	1,001	998	1,006		938	990	1,006
Land Surveyors	1,017	1,021	1,021	1,033	1.2%	1,020	1,016	1,033		985	997	1,019
Master Electricians	5,117	5,124	5,126	5,118	-0.2%	5,112	5,087	5,126		4,790	4,957	5,090
Plumbers	13,343	13,230	13,154	13,099	-0.4%	13,259	13,099	13,381		13,749	13,723	13,430
Precious Metal Dealers & Pawnbrokers	583	582	589	593	0.7%	580	559	593		297	412	550
Professional Engineers	21,032	21,019	21,008	21,262	1.2%	21,017	20,866	21,262		18,686	19,492	20,744
Real Estate	43,373	43,162	43,029	42,746	-0.7%	43,433	42,746	44,150		54,201	48,920	44,404
Real Estate Appraisers and Home Inspectors	4,105	4,086	4,003	3,994	-0.2%	4,123	3,994	4,318		5,836	5,144	4,349
Sports Agents	28	28	28	28	0.0%	28	28	28				28
NEW LICENSES												
Architects	33	23	20	9	-55.0%	27	9	39	191	311	385	365
Athletic	33	59	25	11	-56.0%	32	2	72	226			201
Barbers	54	41	46	41	-10.9%	50	41	59	348	542	550	609
Bay Pilots	0	7	1	0	-100.0%	2	0	7	12	7	12	33
Cemetery Oversight	45	44	34	33	-2.9%	33	22	45	233	319	512	320
Certified Interior Design	3	4	3	3	0.0%	3	0	4	20	35	24	24
Certified Public Accountants	63	37	52	65	25.0%	51	29	66	357	854	589	629
Cosmetologists	272	243	269	293	8.9%	291	243	358	2,038	4,470	3,855	3,429
Stationary Engineers	9	9	13	13	0.0%	15	9	27	108	1,177	214	201
Foresters	2	2	0	0	0.0%	1	0	2	4	6	9	8
Home Improvement	225	273	154	228	48.1%	226	154	274	1,581	3,176	2,992	2,562
HVACR Contractors	281	219	206	230	11.7%	258	206	319	1,804	2,692	2,612	3,027
Landscape Architects	0	0	1	2	100.0%	3	0	10	20	64	57	54
Land Surveyors	0	3	1	17	1600.0%	4	0	17	30	62	30	65
Master Electricians	27	17	11	4	-63.6%	19	4	32	134	386	307	289
Plumbers	137	103	89	87	-2.2%	109	87	137	765	2,059	1,681	1,626
Precious Metal Dealers & Pawnbrokers	6	7	12	7	-41.7%	11	6	22	76	80	123	199
Professional Engineers	91	57	55	267	385.5%	113	55	267	789	1,387	1,241	1,688
Real Estate	318	295	426	327	-23.2%	344	295	426	2,406	9,337	6,629	4,356
Real Estate Appraisers and Home Inspectors	17	26	24	17	-29.2%	18	8	26	129	1,088	370	233
Sports Agents	0	0	0	0	0.0%	0	0	0	0			



StateStat
Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
LICENSE RENEWALS - RATE												
Architects	77%	78%	79%	84.00%	6.3%	78%	72%	84%				
Barbers	64%	66%	69%	64.00%	-7.2%	66%	64%	69%				
Bay Pilots	0%	0%	0%	0.00%	0.0%	5%	0%	33%				
Certified Interior Design	43%	64%	40%	76.00%	90.0%	63%	40%	100%				
Certified Public Accountants	84%	86%	85%	83.00%	-2.4%	85%	82%	88%				
Cosmetologists	71%	71%	71%	71.00%	0.0%	69%	65%	71%				
Stationary Engineers	88%	78%	83%	81.00%	-2.4%	80%	73%	88%				
Foresters	33%	50%	100%	100.00%	0.0%	82%	33%	100%				
Home Improvement	64%	63%	69%	63.00%	-8.7%	64%	62%	69%				
HVACR Contractors	47%	44%	47%	45.00%	-4.3%	45%	41%	47%				
Landscape Architects	83%	89%	88%	84.00%	-4.5%	79%	51%	89%				
Land Surveyors	85%	83%	88%	69.00%	-21.6%	83%	69%	90%				
Master Electricians	75%	79%	79%	83.00%	5.1%	78%	75%	83%				
Plumbers	56%	50%	50%	55.00%	10.0%	52%	48%	56%				
Precious Metal Dealers & Pawnbrokers	53%	38%	7%	41.00%	485.7%	32%	7%	53%				
Professional Engineers	75%	78%	83%	76.00%	-8.4%	79%	75%	83%				
Real Estate	64%	63%	61%	64.00%	4.9%	63%	61%	64%				
Real Estate Appraisers and Home Inspectors	38%	33%	33%	19.00%	-42.4%	33%	19%	38%				
Cemetery Oversight	18%	10%	21%	21.00%	0.0%	16%	5%	21%				
LICENSE RENEWALS-RAW DATA												
Architects	210	216	199	263	32.2%	239	199	274	1,670	2,700	2,188	2,889
Barbers	247	197	207	276	33.3%	248	197	276	1,739	2,513	2,335	2,564
Bay Pilots	0	0	0	0	0.0%	0	0	0	0	54	50	50
Certified Interior Design	5	8	8	18	125.0%	9	4	18	61	143	100	148
Certified Public Accountants	730	769	915	966	5.6%	802	681	966	5,612	9,214	7,231	9,667
Cosmetologists	1,746	1,649	1,590	2,026	27.4%	1,817	1,590	2,038	12,720	21,032	16,519	21,732
Stationary Engineers	230	170	211	226	7.1%	216	170	235	1,514	2,313	2,008	3,357
Foresters	8	3	4	3	-25.0%	19	2	66	133	24	147	36
Home Improvement	1,004	980	920	1,119	21.6%	1,022	920	1,163	7,157	10,527	10,370	11,556
HVACR Contractors	498	478	442	573	29.6%	543	442	696	3,800	6,916	4,931	7,426
Landscape Architects	35	40	32	34	6.3%	38	31	49	268	424	368	477
Land Surveyors	28	26	36	49	36.1%	40	26	53	279	476	318	486
Master Electricians	207	175	211	235	11.4%	216	175	235	1,514	2,609	2,131	2,488
Plumbers	408	383	365	453	24.1%	436	365	488	3,052	5,337	4,376	5,598
Precious Metal Dealers & Pawnbrokers	2	4	4	12	200.0%	8	2	12	55	120	93	187
Professional Engineers	567	680	764	839	9.8%	677	565	839	4,739	7,248	5,821	7,872
Real Estate	2,283	1,943	2,119	2,395	13.0%	2,130	1,925	2,395	14,908	30,468	24,147	27,764
Real Estate Appraisers and Home Inspectors	199	135	175	94	-46.3%	126	91	199	884	767	629	1,601
Cemetery Oversight	33	10	58	53	-8.6%	31	10	58	217	255	208	285
HOME IMPROVEMENT												
New Complaints and Claims												
Claims Received	22	15	17	20	17.6%	20	15	32	142			325
Complaints Received	162	135	96	112	16.7%	133	96	162	932	2,039	1,839	1,601
Licensed	97	72	53	68	28.3%	78	53	97	549	1,183	1,046	963
Unlicensed	65	63	43	44	2.3%	55	43	65	383	856	793	638



StateStat
Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Open Complaints/Claims												
Intake/Pre Investigation	56	40	62	15	-75.8%	42	15	62				
Mediation	22	16	17	18	5.9%	20	16	28				
Pending Response to Order	46	37	33	36	9.1%	43	33	57	302			
Pending Show Cause Hearings	4	2	45	22	-51.1%	18	2	45				
No. Show Cause Hearings Held	0	0	0	0	0.0%	0	0	2	2			2
Under Investigation	527	505	390	446	14.4%	462	390	527				
Total Through Investigatory Step	655	600	547	537	-1.8%	586	537	655				
Post Investigation Claims Review	61	53	52	55	5.8%	56	43	68				
Waiting To Be Sent to OAH	173	197	204	174	-14.7%	206	173	259				
Pending Hearing/Decision At OAH	97	108	105	121	15.2%	95	74	121				
Post OAH	138	122	154	178	15.6%	148	119	178				
Total Post Investigation lines (102-105)	469	480	515	528	2.5%	504	461	546				
Total Open Complaints (lines 101 + 106)	1,124	1080	1062	1,065	0.3%	1,090	1,062	1,124				
Total Open Claims	656	654	658	630	-4.3%	661	630	691				
Average Caseload	81	72	56	64	14.3%	68	56	81				
Number Investigators	6	7	7	7	0.0%	7	6	7				
Closed Investigations												
Investigations completed	141	91	124	172	38.7%	134	91	172	937	3,525	2,606	2,141
ADR	81	78	68	73	7.4%	74	62	88	518			878
Disciplinary Actions	9	0	10	10	0.0%	8	0	12	57			70
Investigation time to resolution in Days	83	107	77	89	15.6%	117	77	191				
Criminal Court Activity												
Complaints Referred for Prosecution	33	23	32	26	-18.8%	30	23	36	210			368
Prosecutions	79	53	57	67	17.5%	71	53	88	494			961
No. of contractors found guilty	11	11	20	21	5.0%	18	11	25	123			246
No. of contractors ordered pay restitut.	21	16	22	26	18.2%	21	16	26	147			294
Monetary Amounts												
Monetary Settlement by Investigators	\$7,640	\$22,321	\$ 11,350	\$ 25,471	124.4%	\$16,564	\$7,640	\$25,471	\$115,947			\$328,818
Court-Ordered Restitution	\$164,423	\$69,773	\$ 150,503	\$ 124,452	-17.3%	\$124,109	\$48,077	\$197,860	\$868,761			\$2,348,794
Total Monetary Amount	\$172,063	\$92,094	\$ 161,853	\$ 149,923	-7.4%	\$140,673	\$64,523	\$214,311	\$984,708			\$2,677,612
Guaranty Fund												
Guaranty Fund Awards	\$108,578	\$137,175	\$ 130,313	\$ 170,366	30.7%	\$154,777	\$108,578	\$220,117	\$1,083,437			#####
Guaranty Fund Reimbursements (CCU)	\$975	\$2,394	\$ 2,253	\$ 1,002	-55.5%	\$4,399	\$0	\$23,394	\$30,790			\$105,016
Guaranty Fund Reimbursements (MHIC)	\$15,100	\$57,371	\$ 20,000	\$ 32,096	60.5%	\$29,120	\$12,168	\$57,371	\$203,842			
Guarantee Fund Balance	\$486,622	\$483,713	\$599,443	\$541,128	-9.7%	\$513,729	\$466,426	\$599,443				



StateStat
Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Oct-10	Nov-10	Dec-10	Jan-00	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Licensing Activity												
Current Licenses Total	27,671	27,720	27,650	27,672	0.1%	27,644	27,568	27,720				
Contractor/Salesperson	15,938	15,969	15,889	15,895	0.0%	15,936	15,889	15,969				
Sub-Contractor	641	639	637	635	-0.3%	642	635	655				
Salesperson	2,246	2,238	2,252	2,240	-0.5%	2,234	2,211	2,252				
Contractors/Salesperson (Corp/Part)	7,916	7,934	7,931	7,957	0.3%	7,901	7,821	7,957				
New Applications Received	77	55	67	72	7.5%	77	55	119	541			1,035
Examination Results												
# of Exams Taken	219	161	211	188	-10.9%	211	161	238	1,474			3,004
# of Exams Passed	133	101	133	111	-16.5%	131	101	148	914			1,966
Pass Rate (%)	61	63	63	59	-6.3%	62	59	65	434			
REAL ESTATE												
Complaints	32	31	37	46	24.3%	39	31	47	271	901	587	532
Total Closed During Month	51	62	35	44	25.7%	52	35	72	365			598
Investigations Completed	10	14	6	8	33.3%	11	6	14	75	200	155	153
Investigation time to resolution in Days	173	131	149	153	2.7%	156	131	173				
ADR	2	1	2	1	-50.0%	2	1	5	16	62	77	46
Disciplinary Actions	2	5	9	1	-88.9%	5	1	9	34			
District court	0	0	0	0	0.0%	0	0	0	0	0	0	0
Investigators	5	5	5	5	0.0%	5	5	5				
Avg. caseload	13	11	13	13	0.0%	13	11	13				
Awaiting Administrative Review	0	0	0	0	0.0%	0	0	0				
Awaiting Assignment to Investigator	14	0	2	10	400.0%	10	0	18				
Under Investigation	63	69	65	66	1.5%	66	63	69				
Awaiting Panel Review	21	12	7	13	85.7%	17	7	25				
Total Open (Under REC Control)	141	128	118	139	17.8%	136	118	144				
Post Panel	163	160	176	161	-8.5%	172	160	193				
Total Open Complaints	304	288	294	300	2.0%	309	288	337				
Fines Collected	\$2,599	\$1,250	\$250	\$3,000	1100.0%	\$4,587	\$250	\$13,640	\$32,112			



StateStat
Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Precious Metals / Pawn												
Complaints Rec'd	4	12	5	1	-80.0%	5	1	12	37			100
Complaints Closed	2	1	5	4	-20.0%	7	1	16	47			89
Settlement/Penalty Ltrs. Tendered	0	5	0	3	0.0%	3	0	7	23			61
Settlement/Penalty Ltrs. Accepted	0	1	3	4	33.3%	6	0	14	40			41
Fines Collected	\$500	\$2,000	\$2,750	\$1,300	-52.7%	\$4,482	\$500	\$12,350	\$31,375			\$43,375
Disciplinary Actions	2	1	3	3	0.0%	4	1	7	28			37
Precharge Review	1	1	6	7	16.7%	6	1	12				
Hearing Process	7	9	9	7	-22.2%	7	6	9				
Net Complaints Open	22	33	33	30	-9.1%	29	20	34				
DISCIPLINARY ACTIONS	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
DESIGN BOARDS												
Complaints Rec'd	2	3	1	0	-100.0%	2	0	3	13			
Complaints Closed	1	1	6	2	-66.7%	2	1	6	17			
Net Open Complaints	38	36	31	29	-6.5%	36	29	39				
Investigations Completed	1	2	3	2	-33.3%	2	1	4	14			
Avg Time to Complete Investigations	16	19	13	23	76.9%	17	7	23				
Disciplinary Actions	0	0	1	0	-100.0%	0	0	1	3			
Fines Collected	\$6,700	\$3,300	\$500	\$0	-100.0%	1,833	\$0	\$6,700	\$12,832			
BARBERS/COSMETOLOGISTS												
Complaints Rec'd	8	19	23	18	-21.7%	23	8	33	159			
Complaints Closed	4	130	8	8	0.0%	38	4	130	269			
Net Open Complaints	368	358	373	383	2.7%	365	343	383				
Inspections Completed	33	34	25	17	-32.0%	24	15	34	146			
Avg Time to Complete Inspections												
Disciplinary Actions	9	5	13	10	-23.1%	11	5	22	80			
Fines Collected	\$2,700	\$1,250	\$2,730	\$2,700	-1.1%	2,604	\$0	\$7,650	\$18,230			
MECHANICAL BOARDS												
Complaints Rec'd	5	14	10	6	-40.0%	10	5	16	72			
Complaints Closed	3	5	6	12	100.0%	6	2	12	45			
Net Open Complaints	360	369	373	364	-2.4%		355	373				
Investigations Completed	7	4	4	4	0.0%	4	0	8	28			
Avg Time to Complete Investigations	66	70	16	54	237.5%	49	0	100				
Disciplinary Actions	0	0	0	0	0.0%	0	0	0	0			
Fines Collected	\$0	\$0	\$0	\$0	0.0%	0	\$0	\$0	\$0			
PUBLIC ACCOUNTANCY												
Complaints Rec'd	4	13	0	2	0.0%	7	0	17	48			
Complaints Closed	13	5	3	0	-100.0%	6	0	18	41			
Net Open Complaints	34	39	36	33	-8.3%	37	28	46				
Investigations Completed	2	4	2	1	-50.0%	3	1	4	18			
Avg Time to Complete Investigations	44	17	19	18	-5.3%	24	15	44				
Disciplinary Actions	0	0	0	0	0.0%	0	0	0	0			
Fines Collected	\$5,500	\$4,450	\$2,900	\$0	-100.0%	\$2,091	\$0	\$5,500	\$14,640			
APPRAISERS HOME INSPECTORS												
Complaints Rec'd	8	6	6	4	-33.3%	7	4	10	47			
Complaints Closed	11	2	14	0	-100.0%	6	0	14	42			
Net Open Complaints	73	78	70	74	5.7%	75	70	79				
Investigations Completed	0	1	0	2	0.0%	1	0	2	6			
Avg Time to Complete Investigations	0	16	0	70	0.0%	25	0	70				
Disciplinary Actions	0	1	0	0	0.0%	1	0	3	6			
Fines Collected	\$0	\$2,500	\$0	\$0	0.0%	\$2,143	\$0	\$7,000	\$15,000			



StateStat
Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
INVESTIGATIONS (non MHIC or REC)												
Complaints										659	664	765
Investigations Completed	10	11	10	9	-10.0%	10	7	12	70	65	44	109
Investigation time to resolution	57	36	14	47	235.7%	40	14	72				
ADR	0	1	0	0	0.0%	0	0	1	2	0	0	3
District court	0	1	0	0	0.0%	0	0	2	3	1	0	4
Investigators	1	1	1	1	0.0%	1	1	1	7	8	0	11
Avg. caseload	20	23	34	26	-23.5%	25	20	34		13	0	
CALL CENTERS	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Call volume	9,882	8,941	8,572	10,798	26.0%	10,253	8,572	11,637	71,771	78,632	116,059	109,197
Avg length of call in min	1.56	1.57	1.52	2.02	32.9%	2	2	2		1.56	1.68	
Resolution of problem on call										N/A	N/A	
Transfer to other entity										N/A	N/A	
Customer service agents	2.76	2.29	2.76	2.83	2.5%	2.55	2.24	2.83		2.83	2.88	
(NEW)	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Architects	10	14	8	0	-100.0%	11	0	17				
Certified Interior Design	5	6	3	7	133.3%	5	0	11				
Certified Public Accountants	18	27	29	20	-31.0%	23	18	29				
Landscape Architects	1	0	0	6	0.0%	11	0	39				
Land Surveyors	0	19	0	40	0.0%	15	0	40				
Professional Engineers	14	10	10	8	-20.0%	10	8	14				
Real Estate	1	1	1	1	0.0%	1	1	1				
Barbers/Cosmetologists	27	20	23	12	-47.8%	17	12	27				
Real Estate Appraisers	0	9	9	12	33.3%	11	0	20				
MFR Complaint Measures (NEW)	FY2008	FY 2009	FY 2010		Total	Average	10 Estimate	Over/Under				
% of complaints closed < 180 days	54.8%	58.4%	54.0%			55.7%	60.0%	-10.0%				
average completion time	237	252	359			283	240	49.6%				
mediation/settlement	15.0%	10.8%	39.5%			21.8%	13.5%	192.6%				
cases from HIC activities	\$1,440,000	\$2,100,000	\$2,670,000		\$6,210,000	\$2,070,000	\$2,300,000	16.1%				
MFR General Measures	FY2008	FY 2009	FY 2010		Total	Average	10 Estimate	Over/Under				
Customer service rating, on a scale of 1 to 10	4.90	5.4	5.3			5.2	5.6	-5.4%				
% renewals via Internet/telecommunications	86%	88%	89%			88%	89%	0.0%				



StateStat

Volume 4 Number 8
Reporting Period: February, 2011

Department of Labor, Licensing and Regulation Unemployment Insurance Appeals

LOWER APPEALS	REPORTING PERIODS						Fiscal Year 2011 To Date				Fiscal Year Comparison		
	Nov-10	Dec-10	Jan-11	Feb-11	% Change	Avg	Min	Max	Total	Target	FY10	FY09	FY08
Total No. U.I Appeals Filed	4024	4455	4240	4358	2.8%	4,275	3,819	4,601	34,201		86,417	41,997	28,228
Disposition - in favor of appellant	1194	1227	1308	1407	7.6%	1,258	1,109	1,407	10,066		32,614	12,399	10,330
Disposition - not in favor of appellant	2813	3107	3381	3188	-5.7%	3,073	2,813	3,381	24,582		65,847	24,305	17,410
Total No. U.I. Decisions	4007	4334	4689	4595	-2.0%	4,331	4,007	4,689	34,648		99,413	35,350	27,740
No. U.I. Hearing Examiners	43	43	43	42	2.3%	43	42	43			43	39	27
% of cases out in 30 days	26%	28%	19%	37%	94.7%	31%	19%	37%		**60%	13%	21%	67%
% of cases out in 45 days	77%	79%	71%	81%	14.1%	76%	67%	81%		**85%	32%	43%	91%
Case age (avg) in days	31	31	30	28	-6.7%	29	23	31		30	41	30	20
No. Pending Appeals	5997	5960	5923	5392	-9.0%	5,598	5,009	5,997					
Federal Quality Review**	95%			92.50%		94%***					95%	96%	95%

** Per USDOL Guidelines, % scoring 85 or better

***U.S.D.O.L. standard is 80% scoring 85 or better



StateStat

Volume 4 Number 8
Reporting Period: February, 2011

Department of Labor, Licensing and Regulation Unemployment Insurance Higher Appeals

HIGHER APPEALS	REPORTING PERIODS				% Change	Fiscal Year To Date					FY COMPARISON		
	Nov-10	Dec-10	Jan-11	Feb-11		Avg	Min	Max	Total	Target	FY08	FY09	FY10
U.I. Appeals Recieved	648	733	702	713	1.6%	704	571	828	5,634		3,717	4,655	7,580
Claimant Appeals	546	627	586	621	6.0%	604	494	706	4,830			***2748	6324
Employer Appeals	99	104	112	89	-20.5%	97	74	116	772			***513	1225
Agency Appeals	0	0	0	1	100%	1	0	6	8			***9	5
Other	3	2	4	2	-50.0%	3	0	5	21				24
Decisions Mailed	507	653	711	697	-2.0%	627	507	711	5,015		3,576	4,294	6477
Disposition - Affirmed	283	329	327	353	8.0%	308	262	353	2,461		1,772	2,330	2801
Disposition - Affirmed w/comment	154	202	237	219	-7.6%	212	154	257	1,693		542	1,705	2740
Disposition - Reversed	11	48	50	47	-6.0%	27	9	50	219		62	170	238
Disposition - Remanded	51	64	95	63	-33.7%	69	51	95	555		292	343	553
Disposition - Modified	2	6	1	5	400.0%	3	0	6	21		19	39	28
Disposition-Other	4	3	1	4	300.0%	5	1	9	38				87
Disposition - Unnecessary	2	1	0	6	100%	4	0	8	28		9	23	29
Pending UI Appeals	2257	2337	2328	2344	0.7%	2,241	1,953	2,344					
E.A. Appeals Received	20	14	24	9	-62.5%	17	7	24	135				338
E.A. Decisions Mailed	19	4	9	15	66.7%	11	2	19	88				163
E.A. Dismissals Mailed	6	0	2	3	50.0%	2	0	6	18				30
E.A. Withdrawals	5	2	2	4	100.0%	5	2	7	36				
Pending E.A. Appeals	216	224	235	222	-5.5%	227	216	243					
% of cases out in 45 days	24%	21%	14%	19%	35.7%	24%	14%	38%		50%*	86%	73%	53%
% of cases out in 75 days	61%	62%	59%	62%	5.1%	64%	59%	75%		80%*	96%	92%	84%
Case age (avg)	93	120	87	78	-10.3%	81	38	120		40**			47

*USDOL Time Lapse Standards

**New Case Aging Standards - The proposed Acceptable Level of Performance for the average age of appeals for Higher Authority Appeals is 40 days.

***This total reflects numbers from Nov, 2008 through June, 2008.



StateStat
Department of Labor, Licensing and Regulation
Racing Commission

RACING COMMISSION						Fiscal Year to Date				FISCAL YEAR COMPARISON		
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
RACES												
Live racedays - thoroughbred	18	16	11	15	36.4%	13	0	18	88	169	160	146
Live Race Days-harness	0	0	0	0	0.0%	0	0	0	0	81	40	42
Wagering - thoroughbred	18,600,970	17,646,015	14,929,637	15,491,648	3.8%	\$17,353,810	\$14,929,637	\$19,200,695	\$121,476,669	\$314,234,024	\$248,766,485	223,211,738
Wagering - harness	1,186,578	1,059,156	761,208	805,110	5.8%	\$1,187,871	\$761,208	\$1,785,764	\$8,315,096	\$94,057,104	\$87,342,172	44,547,600
Wagering - total	\$19,787,548	\$18,705,171	\$15,690,845	\$16,296,758	3.9%	\$18,541,681	\$15,690,845	\$20,737,657	\$129,791,765	\$408,291,128	\$336,108,657	267,759,338
TESTING AND SUPERVISION												
Equine - Blood/gas tests	0	0	0	0	0.0%	0	0	0	0	274	90	62
Equine - Blood/gas overages	0	0	0	0	0.0%	0	0	0	0	0	0	-
Equine - specimen testing	640	547	416	481	15.6%	437	0	640	3,062	9,981	6,246	5,941
Equine - violations	1	1	1	2	100.0%	2	0	4	11	22	36	42
Human testing	1	0	0	0	0.0%	0	0	1	1	52	12	34
Confirmations (+/-)	1	0	0	0	0.0%	0	0	1	1	32	19	-
Rulings issued - thoroughbred	23	17	10	6	-40.0%	13	0	25	93	226	197	121
Rulings issued - harness	0	0	0	0	0.0%	0	0	0	0	46	42	31
Rulings issued - total	23	17	10	6	-40.0%	13	0	25	93	235	239	152
THOROUGHBRED LICENSING												
Original Owner	64	49	22	37	68.2%	40	0	64	279	459	390	489
Renewal Owner	44	40	329	502	52.6%	149	5	502	1,042	1,805	1,587	1,512
Owners licenses total	108	89	351	539	53.6%	188	0	539	1,316	2,264	1,977	2,001
Original Trainer	5	6	4	7	75.0%	6	0	13	41	49	60	55
Renewal Trainer	11	3	24	59	145.8%	19	0	59	131	195	184	212
Assistant Trainer	3	4	6	23	283.3%	7	0	23	52	114	110	111
Owner/Trainer	15	6	71	111	56.3%	32	0	111	227	333	324	336
Jockey	16	5	20	46	130.0%	18	0	46	126	239	250	252
Jockey Agent	1	0	11	5	-54.5%	2	0	11	17	26	34	26
Veterinarian	1	0	0	1	100%	2	0	7	12	29	26	26
Farrier	4	3	2	1	-50.0%	3	0	9	24	36	38	32
Stable Employee & Ex. Rider	77	52	34	32	-5.9%	89	1	309	622	1,083	1,145	782
Mutual Employee	8	8	0	0	0.0%	16	0	81	109	471	505	507
Vendor	11	4	0	4	100%	6	0	14	43	155	154	128
Exercise Rider	40	0	0	0	0.0%	17	0	57	121	263	260	217
Track Employee	66	9	0	0	0.0%	22	0	66	157	313	314	306
Total Licenses	366	189	523	828	58.3%	445	7	841	3,117	5,570	5,381	6,992
THOROUGHBRED REGISTRATIONS												
Authorized Agent	3	0	2	10	400.0%	2	0	10	17	55	25	41
Assumed Name	41	33	113	174	54.0%	59	1	174	411	812	724	712
Total Registrations	44	33	115	184	60.0%	61	1	184	428	867	749	753
HARNES LICENSING												
Original Owner	0	1	0	0	0.0%	2	0	12	14	168	123	112
Renewal Owner	0	0	39	17	-56.4%	16	0	39	109	629	348	278
Original Trainer	0	0	0	0	0.0%	0	0	2	2	11	9	2
Renewal Trainer	0	0	1	1	0.0%	2	0	10	16	74	43	25
Driver	0	0	0	0	0.0%	1	0	7	10	45	32	22
Trainer/Driver	0	0	1	0	-100.0%	2	0	11	13	57	48	19
Owner/Trainer	0	0	2	2	0.0%	3	0	11	23	195	124	87
Owner/Trainer/Driver	0	0	2	1	-50.0%	1	0	2	4	171	92	49
Owner/Driver	0	0	1	1	0.0%	0	0	1	2	19	13	6
Veterinarian	0	0	0	0	0.0%	1	0	5	5	11	8	3
Stable Employee	0	0	0	0	0.0%	0	0	0	0	256	182	130
Mutual Employee	0	0	0	0	0.0%	0	0	2	2	89	89	58
Track Employee	0	0	0	0	0.0%	0	0	0	0	148	109	51
Vendor	0	0	0	0	0.0%	0	0	0	0	22	8	4
Farrier	0	0	0	0	0.0%	0	0	0	0	3	0	-
Total Licenses	0	1	46	22	-52.2%	29	0	89	200	1,898	1,228	846
HARNES REGISTRATIONS												
Authorized Agent	0	0	0	0	0.0%	0	0	0	0	3	0	1
Assumed Name	0	0	4	0	-100.0%	3	0	12	18	56	46	44
Total Registrations	0	0	4	0	-100.0%	3	0	12	18	59	46	45



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Workforce (Monthly)	MONTHLY REPORTING PERIOD				%Change	Fiscal Year to Date				Target	FY07	FY08	FY09	FY10
	Oct-10	Nov-10	Dec-10	Jan-11		Avg	Min	Max	Total					
Maryland Workforce Exchange (MWE):														
# of MWE WEB Hits (duplicated)	743,169	1,065,433	871,572	931,918	6.9%	836,547	703,140	1,065,433	5,855,829				4,980,314	11,125,380
# New customers enrolled/registered in MWE (self enrolled included)	7,891	7,237	6,305	8,305	31.7%	8,015	6,305	9,225	56,106				111,953	112,809
# New customers enrolled/registered at a One-Stop Center (self enrolled not included) YTD Figures	6,638	6,405	5,498	7,056	28.3%	6,830	5,498	7,562	47,811		66,730	64,859	93,829	102,158
Anne Arundel WIA	764	548	571	502	-12.1%	697	502	869	4,879				8,304	10,525
Baltimore City WIA	1000	980	839	1,001	19.3%	1,061	839	1,245	7,428				16,870	16,028
Baltimore County WIA	942	919	660	952	44.2%	1,031	660	1,453	7,217				14,368	16,806
Frederick County WIA	257	229	227	288	26.9%	259	227	297	1,810				3,513	4,068
Lower Shore WIA	226	210	174	251	44.3%	204	168	251	1,427				3,158	2,949
Mid Maryland WIA	521	472	403	587	45.7%	507	403	587	3,551				7,620	7,537
Montgomery County WIA	467	626	398	695	74.6%	584	398	729	4,091				7,887	8,398
Prince Georges County WIA	940	1049	859	949	10.5%	995	859	1,114	6,963				12,346	14,349
Southern Maryland WIA	348	305	287	460	60.3%	351	287	460	2,457				5,573	5,139
Susquehanna Region WIA	327	355	254	374	47.2%	350	254	425	2,448				4,735	4,744
Upper Shore WIA	276	242	177	332	87.6%	257	177	332	1,799				3,190	3,249
Western Maryland WIA	322	236	233	359	54.1%	300	233	359	2,100				4,882	4,760
# New (initial) UI Claimants enrolled/registered in MWE (self enrolled included)	3,986	3,479	3,069	4,094	33.4%	3,850	3,069	4,406	26,952				56,214	56,119



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Customers who received new intensive and or training services (YTD)	669	606	539	663	23.0%	704	539	892	4,928		5,953	5,719	6,493	9,423
# Customers who received new intensive and or training services (Month Service Started)	888	881	688	919	33.6%	976	688	1,317	6,832					
Access Point	0	0	0	0	0.0%	0	0	1	2					
Allegany County One Stop Center (Cumberland)	1	6	12	9	-25.0%	6	1	12	41					
Anne Arundel County One Stop Center (Arnold Station)	11	5	0	1	0.0%	5	0	11	37					
Anne Arundel County One Stop Center (Glen Burnie)	4	4	42	39	-7.1%	26	4	46	182					
Anne Arundel Job Center Annapolis	1	0	0	0	0.0%	0	0	1	2					
Arundel Mills Sales and Service Training Center	9	8	6	10	66.7%	9	4	20	64					
Baltimore City One Stop Center (Eastside)	25	14	17	9	-47.1%	26	9	44	180					
Baltimore City One Stop Center (Eutaw Street)	53	44	55	40	-27.3%	57	40	77	400					
Baltimore City One Stop Center (Northwest/Re-entry Center)	17	26	23	24	4.3%	24	17	31	168					
Baltimore County One Stop Center (Eastpoint)	60	30	38	24	-36.8%	54	24	92	375					
Baltimore County One Stop Center (Hunt Valley)	70	63	35	62	77.1%	65	35	83	458					
Calvert County One Stop Center (Prince Frederick)	1	1	1	1	0.0%	2	1	3	12					
Carroll County Business & Employment Resource Center	51	54	36	35	-2.8%	46	35	64	320					
Carroll County One Stop Center (Westminster)	1	5	4	2	-50.0%	4	0	7	25					
Cecil County One Stop Center (Elkton)	15	15	6	9	50.0%	12	6	20	87					
Charles County One Stop Center (Waldorf)	5	7	1	5	400.0%	9	1	24	61					
Crossroads Youth Opportunity Center	1	0	0	0	0.0%	0	0	1	1					
Dorchester County One Stop Center (Cambridge)	3	0	0	0	0.0%	1	0	3	6					
Frederick County One Stop Center (Frederick)	22	30	15	25	66.7%	25	15	34	178					
Ft. Meade Outreach Center	0	0	0	5	0.0%	1	0	5	5					
Garrett County One Stop Center (Oakland)	0	0	0	0	0.0%	0	0	0	0					
Harford County One Stop Center (Aberdeen)	2	4	0	2	0.0%	4	0	11	27					
Harford County One Stop Center (Bel Air)	7	3	5	8	60.0%	6	3	8	39					
Howard County Office of Workforce Development	34	13	16	27	68.8%	33	13	65	232					
Howard County One Stop Center (Columbia)	10	4	9	9	0.0%	9	4	13	64					
Kent County One Stop Center (Chestertown)	0	0	1	2	100.0%	0	0	2	3					
MOED Administrative Office	5	13	0	8	0.0%	19	0	87	133					
MOED Youth Services Administrative Office	0	0	0	1	0.0%	0	0	1	2					
Montgomery County One Stop Center (Wheaton)	56	41	19	22	15.8%	46	19	79	325					
Montgomery County One Stop Center (Germantown)	0	0	0	0	0.0%	0	0	2	3					
Office of Employment Services - Central	0	1	0	0	0.0%	1	0	3	4					
Prince George's County One Stop Center (Largo)	40	103	48	125	160.4%	70	40	125	490					
Professional Outplacement Assistance Center	271	308	258	297	15.1%	295	254	412	2,062					
Queen Anne's County One Stop Center (Centreville)	24	21	12	25	108.3%	40	12	101	278					
St Mary's One Stop Center (Leonardtown)	29	19	11	24	118.2%	22	11	32	155					
Talbot County One Stop Center (Easton)	0	0	0	0	0.0%	0	0	0	0					
Washington County One Stop Center (Hagerstown)	10	4	1	0	-100.0%	7	0	15	47					
Western MD Consortium (Hagerstown)	24	16	6	37	516.7%	21	6	37	150					
Western MD Consortium (Oakland)	1	1	2	8	300.0%	4	1	8	28					
Western MD Consortium (Cumberland)	8	8	5	20	300.0%	9	5	20	66					
Wicomico County One Stop Center (Salisbury)	17	8	4	4	0.0%	17	4	39	118					
Workforce Reception Center	0	2	0	0	0.0%	0	0	2	2					



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Customers who received new occupational skills training	175	160	120	171	42.5%	155	100	256	1,082		1,187	1,557	1,525	2,162
Occupational Skills Training By Local Office: (Active in Training)	1,540	1,675	1,765	1,916	8.6%	1,460	1,070	1,916					2,111	1,168
Anne Arundel WIA	54	76	78	80	2.6%	63	50	80					109	60
Baltimore County WIA	306	326	358	408	14.0%	288	175	408					147	213
Baltimore City WIA	299	312	328	326	-0.6%	268	191	328					505	223
Frederick County WIA	56	72	74	81	9.5%	64	51	81					106	44
Lower Shore WIA	89	105	112	113	0.9%	87	61	113					213	76
Montgomery County WIA	80	103	112	122	8.9%	82	46	122					92	59
Mid Maryland WIA	149	163	181	190	5.0%	132	66	190					33	62
Prince Georges County WIA	176	174	171	181	5.8%	173	167	181					381	179
Southern Maryland WIA	38	39	41	42	2.4%	33	21	42					6	20
Susquehanna Region WIA	40	42	47	54	14.9%	38	26	54					51	35
Upper Shore WIA	109	113	114	126	10.5%	94	54	126					206	51
Western Maryland WIA	144	150	149	193	29.5%	139	110	193					262	146
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Early Intervention Workshop Completers	1,931	2,047	1,589	1,333	-16.1%	1,923	1,333	2,437	13,459		14,411	16,896	20,734	31,006
Baltimore City One Stop Center (Eutaw Street)	77	40	67	11	-83.6%	61	11	92	426					1111
Baltimore City One Stop Center (Southwest)	61	34	74	37	-50.0%	61	22	115	424					770
Baltimore City One Stop Center (Eastside)	74	28	90	47	-47.8%	83	28	141	579					1126
Baltimore City One Stop Center (Northwest/Re-entry)	3	12	3	0	-100.0%	4	0	12	25					591
Baltimore County One Stop Center (Eastpoint)	186	194	76	70	-7.9%	173	70	283	1,214					3188
Baltimore County One Stop Center (Hunt Valley)	99	146	125	81	-35.2%	153	81	246	1,071					2946
Anne Arundel County One Stop Center (Glen Burnie)	115	129	93	0	-100.0%	105	0	142	735					1730
Anne Arundel County One Stop Center (Severna Park)	117	85	112	28	-75.0%	108	28	160	759					1567
Howard County One Stop Center (Columbia)	114	159	115	118	2.6%	132	92	196	922					1800
St Mary's One Stop Center (Leonardtown)	30	31	30	47	56.7%	32	20	47	227					572
Charles County One Stop Center (Waldorf)	94	88	61	105	72.1%	88	61	105	616					1424
Calvert County One Stop Center (Prince Frederick)	39	41	14	19	35.7%	31	14	48	217					521
Harford County One Stop Center (Bel Air)	76	93	55	34	-38.2%	69	34	104	484					743
Cecil County One Stop Center (Elkton)	23	28	27	0	-100.0%	24	0	35	170					388
Carroll County One Stop Center (Westminster)	85	87	71	109	53.5%	77	39	109	541					1276
Dorchester County One Stop Center (Cambridge)	34	56	59	46	-22.0%	43	17	59	303					513
Kent County One Stop Center (Chestertown)	39	33	35	30	-14.3%	32	23	39	224					447
Talbot County One Stop Center (Easton)	19	20	27	27	0.0%	20	13	27	138					304
Wicomico County One Stop Center (Salisbury)	81	90	61	64	4.9%	78	61	95	549					1018
Maryland Job Service Laurel Business Center	136	167	128	105	-18.0%	132	105	167	921					2176
Allegany County One Stop Center (Cumberland)	29	46	44	57	29.5%	44	29	62	311					531
Frederick County One Stop Center (Frederick)	70	147	70	63	-10.0%	92	63	147	644					1595
Washington County One Stop Center (Hagerstown)	51	35	1	0	-100.0%	39	0	82	272					929
Garrett County One Stop Center (Oakland)	14	12	18	15	-16.7%	14	10	18	98					193
Prince George's County One Stop Center (Largo)	103	86	75	137	82.7%	101	43	137	705					1671
Montgomery County One Stop Center (Wheaton)	162	160	58	83	43.1%	126	58	163	884					1876



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Volume 4 Number 7
 Reporting Period: January, 2011

	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Job Orders- Year to Date (YTD figure)	3,165	3,146	2,640	2,822	6.9%	3,065	2,640	3,350	21,455		27,115	28,274	23,521	26,901
Job Orders By Local Office: (Month Job Order Opened)														
*** Virtual Service Location ***	1370	1608	1077	1185	10.0%	1,177	836	1,608	8,239				9,573	9,695
Allegany County One Stop Center (Cumberland)	56	51	48	51	6.3%	73	48	155	513				784	756
Anne Arundel County One Stop Center (Glen Burnie)	1	4	1	2	100.0%	3	0	7	19				18	83
Anne Arundel Job Center Annapolis	86	69	76	38	-50.0%	70	38	86	490				596	664
Anne Arundel Workforce Development Corporation	0	0	0	0	0.0%	0	0	0	0				13	19
Arundel Mills Sales and Service Training Center	38	33	3	15	400.0%	31	3	65	216				335	194
Baltimore City One Stop Center (Eastside)	10	10	13	19	46.2%	15	10	21	103				210	168
Baltimore City One Stop Center (Eutaw Street)	117	94	61	75	23.0%	124	61	216	867				727	1,274
Baltimore City One Stop Center (Northwest/Re-entry Center)	0	3	0	1	0.0%	1	0	3	4				32	3
Baltimore City Rapid Response Team	0	0	0	0	0.0%	0	0	0	0				97	21
Baltimore County One Stop Center (Eastpoint)	55	42	38	22	-42.1%	46	22	61	322				798	607
Baltimore County One Stop Center (Hunt Valley)	29	14	13	37	184.6%	27	13	46	189				182	373
Baltimore County One Stop Center (Randallstown)	0	0	0	1	0.0%	0	0	1	1				0	0
BWI Thurgood Marshall Int'l Airport One Stop	5	44	25	15	-40.0%	26	5	44	183				107	246
Calvert County One Stop Center (Prince Frederick)	6	8	12	22	83.3%	10	3	22	72				142	329
Caroline County One Stop Center (Denton)	21	17	18	26	44.4%	19	11	26	130				45	139
Carroll County Business & Employment Resource Center	6	5	3	5	66.7%	6	3	11	43				688	418
Carroll County One Stop Center (Westminster)	0	0	0	2	0.0%	1	0	2	4				3	7
Cecil County One Stop Center (Elkton)	24	13	9	13	44.4%	22	9	47	154				379	367
Charles County One Stop Center (Waldorf)	5	16	11	23	109.1%	23	5	67	161				282	307
Dorchester County One Stop Center (Cambridge)	2	0	1	2	100.0%	1	0	2	7				65	35
Employ Baltimore	2	0	0	0	0.0%	0	0	2	3				1	4
Frederick County One Stop Center (Frederick)	104	168	197	100	-49.2%	156	100	200	1,092				1,304	1,869
Ft. Meade Outreach Center	119	59	24	58	141.7%	67	24	119	471				541	750
Garrett County One Stop Center (Oakland)	68	70	49	54	10.2%	62	49	76	433				618	641
Harford County One Stop Center (Aberdeen)	2	3	1	3	200.0%	2	1	3	14				15	16
Harford County One Stop Center (Bel Air)	20	16	12	13	8.3%	17	12	24	121				224	240
Howard County Office of Workforce Development	0	1	0	0	0.0%	0	0	1	1				6	5
Howard County One Stop Center (Columbia)	161	107	107	159	48.6%	134	107	161	937				736	1,066
Kent County One Stop Center (Chestertown)	6	4	4	4	0.0%	6	4	10	39				44	55
Langley Park Satellite Office	0	0	0	0	0.0%	0	0	0	0				0	2
Maryland Job Service Laurel Business Center	0	0	0	0	0.0%	0	0	0	0				0	9
MOED Youth Services Administrative Office	0	0	0	0	0.0%	0	0	0	0				1	0
Montgomery County Correctional Facility	0	0	0	0	0.0%	0	0	0	0				0	2
Montgomery County One Stop Center (Wheaton)	261	216	225	203	-9.8%	236	203	296	1,655				673	1,392
Montgomery County One Stop Center (Gaithersburg)	0	0	0	0	0.0%	0	0	0	0				14	2
Montgomery County One Stop Center (Germantown)	0	0	0	0	0.0%	0	0	1	1				0	3
Montgomery County Sales and Service Learning Center	0	0	0	0	0.0%	0	0	0	0				6	0
Montgomery County Workforce Investment Services	0	0	0	0	0.0%	0	0	0	0				0	1
Office of Employment Services - Central	46	60	62	119	91.9%	126	46	331	883				246	888
Office of Employment Training - Central	57	34	3	1	-66.7%	17	0	57	121				0	10
OIT Process	130	144	225	168	-25.3%	158	117	225	1,106				0	1,237
Prince George's County One Stop Center (Largo)	273	205	232	362	56.0%	281	205	362	1,968				1,152	2,173
Professional Outplacement Assistance Center	0	0	0	0	0.0%	0	0	0	0				1	0
Queen Anne's County One Stop Center (Centreville)	0	0	0	0	0.0%	0	0	0	0				1	1
St Mary's One Stop Center (Leonardtown)	20	12	25	24	-4.0%	26	12	46	181				297	318
Suitland Health and Wellness Center	0	0	1	1	0.0%	0	0	1	2				0	0
Susquehanna Workforce Network Headquarters	7	8	10	5	-50.0%	6	1	10	41				373	337
Talbot County One Stop Center (Easton)	24	23	25	27	8.0%	31	23	46	217				245	478
UpperShore Workforce Investment Board	0	0	0	0	0.0%	0	0	0	0				0	1
Washington County One Stop Center (Hagerstown)	125	130	128	158	23.4%	138	116	161	967				843	1,197
Western MD Consortium (Cumberland)	0	0	0	0	0.0%	0	0	0	0				3	0
Western MD Consortium (Hagerstown)	0	0	0	0	0.0%	0	0	0	0				0	5
Westside Youth Opportunity Center (Youth Program)	0	0	1	0	-100.0%	1	0	6	8				16	20
Wicomico County One Stop Center (Salisbury)	101	71	60	77	28.3%	85	60	108	597				1,530	1,153
Workforce Reception Center	5	0	0	0	0.0%	17	0	116	122				58	7



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Job Openings- (Month Job Order Opened)	11,066	11,479	10,581	12,838	21.3%	12,404	10,581	17,464	86,829				117,009	115,864
Job Openings By Local Office: (Month Job Order Opened)														
*** Virtual Service Location ***	4730	4985	4370	4920	12.6%	4,542	3,718	4,985	31,796				44,942	38,815
Allegany County One Stop Center (Cumberland)	127	172	158	182	15.2%	237	127	431	1,658				3,107	3,870
Anne Arundel County One Stop Center (Glen Burnie)	1	8	1	6	500.0%	8	0	28	53				139	706
Anne Arundel Job Center Annapolis	295	234	256	255	-0.4%	257	209	314	1,802				6,675	2,586
Anne Arundel Workforce Development Corporation	0	0	0	0	0.0%	0	0	0	0				40	111
Arundel Mills Sales and Service Training Center	474	136	11	38	245.5%	168	11	474	1,175				4,705	3,245
Baltimore City One Stop Center (Eastside)	67	10	105	84	-20.0%	53	10	105	373				1,353	776
Baltimore City One Stop Center (Eutaw Street)	263	214	106	220	107.5%	294	106	433	2,060				2,406	3,117
Baltimore City One Stop Center (Northwest/Re-entry Center)	0	27	0	5	0.0%	5	0	27	32				138	12
Baltimore City Rapid Response Team	0	0	0	0	0.0%	0	0	0	0				0	94
Baltimore County One Stop Center (Eastpoint)	68	250	60	74	23.3%	112	60	250	787				4,618	2,865
Baltimore County One Stop Center (Hunt Valley)	90	38	28	205	632.1%	145	28	267	1,014				855	1,226
Baltimore County One Stop Center (Randallstown)	0	0	0	1	0.0%	0	0	1	1				0	0
BWI Thurgood Marshall Int'l Airport One Stop	5	468	200	232	16.0%	216	5	468	1,510				1,816	1,687
Calvert County One Stop Center (Prince Frederick)	9	12	38	29	-23.7%	26	3	60	181				1,341	825
Caroline County One Stop Center (Denton)	103	25	26	226	769.2%	84	11	226	591				262	384
Carroll County Business & Employment Resource Center	7	8	4	5	25.0%	7	4	13	52				907	502
Carroll County One Stop Center (Westminster)	0	0	0	6	0.0%	1	0	6	9				27	16
Cecil County One Stop Center (Elkton)	34	105	20	32	60.0%	90	20	264	627				893	1,190
Charles County One Stop Center (Waldorf)	9	57	15	77	413.3%	175	9	946	1,223				992	1,156
Dorchester County One Stop Center (Cambridge)	9	0	20	26	30.0%	8	0	26	57				235	156
Employ Baltimore	3	0	0	0	0.0%	1	0	3	5				11	25
Frederick County One Stop Center (Frederick)	244	343	357	304	-14.8%	400	244	783	2,798				3,139	4,029
Ft. Meade Outreach Center	550	336	201	465	131.3%	713	167	3,045	4,993				7,402	6,075
Garrett County One Stop Center (Oakland)	121	124	234	124	-47.0%	136	94	234	950				1,339	1,379
Harford County One Stop Center (Aberdeen)	42	80	1	4	300.0%	28	1	80	196				64	18
Harford County One Stop Center (Bel Air)	92	63	32	486	1418.8%	123	32	486	862				1,359	1,287
Howard County Office of Workforce Development	0	1	0	0	0.0%	0	0	1	1				17	20
Howard County One Stop Center (Columbia)	435	278	263	380	44.5%	326	203	435	2,282				3,211	3,330
Kent County One Stop Center (Chestertown)	12	4	49	49	0.0%	38	4	70	265				241	274
Langley Park Satellite Office	0	0	0	0	0.0%	0	0	0	0				0	2
Maryland Job Service Laurel Business Center	0	0	0	0	0.0%	0	0	0	0				0	13
MOED Youth Services Administrative Office	0	0	0	0	0.0%	0	0	0	0				3	0
Montgomery County Correctional Facility	0	0	0	0	0.0%	0	0	0	0				0	3
Montgomery County One Stop Center (Wheaton)	351	367	284	253	-10.9%	377	253	571	2,637				2,017	2,277
Montgomery County One Stop Center (Gaithersburg)	0	0	0	0	0.0%	0	0	0	0				0	2
Montgomery County One Stop Center (Germantown)	0	0	0	0	0.0%	0	0	1	1				121	3
Montgomery County Sales and Service Learning Center	0	0	0	0	0.0%	0	0	0	0				12	0
Montgomery County Workforce Investment Services	0	0	0	0	0.0%	0	0	0	0				0	1
Office of Employment Services - Central	188	752	974	554	-43.1%	1,164	188	3,994	8,151				1,427	6,168
Office of Employment Training - Central	140	115	4	1	-75.0%	117	0	552	817				0	27
OIT Process	830	759	1360	1335	-1.8%	742	187	1,360	5,194				0	5,048
Prince George's County One Stop Center (Largo)	489	508	448	1004	124.1%	702	448	1,091	4,917				7,626	8,127
Professional Outplacement Assistance Center	0	0	0	0	0.0%	0	0	0	0				1	0
Queen Anne's County One Stop Center (Centreville)	0	0	0	0	0.0%	0	0	0	0				2	12
St Mary's One Stop Center (Leonardtown)	148	19	34	35	2.9%	65	19	148	456				663	647
Suitland Health and Wellness Center	0	0	1	1	0.0%	0	0	1	2				0	0
Susquehanna Workforce Network Headquarters	12	17	16	5	-68.8%	11	1	17	75				785	1,003
Talbot County One Stop Center (Easton)	170	49	38	104	173.7%	100	38	170	697				541	2,574
UpperShore Workforce Investment Board	0	0	0	0	0.0%	0	0	0	0				0	1
Washington County One Stop Center (Hagerstown)	412	505	392	341	-13.0%	411	270	505	2,878				3,305	4,455
Western MD Consortium (Cumberland)	0	0	0	0	0.0%	0	0	0	0				34	0
Western MD Consortium (Hagerstown)	0	0	0	0	0.0%	0	0	0	0				0	5
Westside Youth Opportunity Center (Youth Program)	0	0	1	0	-100.0%	1	0	6	8				18	29
Wicomico County One Stop Center (Salisbury)	486	410	474	770	62.4%	491	406	770	3,438				8,009	5,625
Workforce Reception Center	50	0	0	0	0.0%	29	0	154	205				211	66



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Volume 4 Number 7
 Reporting Period: January, 2011

	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Employer Receiving Services (YTD)	399	265	350	387	10.6%	600	265	1,536	4,202				7,761	6,931
Employer Services Provided By Local Office: (Month Service Started)	2,819	2,693	3,613	3,869	7.1%	3,194	2,693	3,869	22,357				28,655	34,896
*** Virtual Service Location ***	1325	1100	1596	1486	-6.9%	1,325	1,100	1,596	9,277				12,830	14,014
Allegany County One Stop Center (Cumberland)	53	51	63	50	-20.6%	71	50	113	495				891	871
Anne Arundel County One Stop Center (Arnold Station)	0	0	0	0	0.0%	0	0	0	0				3	0
Anne Arundel County One Stop Center (Glen Burnie)	19	24	13	28	115.4%	18	5	28	128				30	83
Anne Arundel County One Stop Center (Severna Park)	0	0	0	0	0.0%	0	0	1	1				3	0
Anne Arundel Job Center Annapolis	16	10	2	9	350.0%	13	2	22	93				306	314
Anne Arundel Workforce Development Corporation	0	0	3	0	-100.0%	0	0	3	3				3	8
Arundel Mills Sales and Service Training Center	0	0	0	0	0.0%	1	0	3	4				1	0
Baltimore City One Stop Center (Eastside)	11	8	20	16	-20.0%	27	8	51	192				1,044	509
Baltimore City One Stop Center (Eutaw Street)	45	31	45	53	17.8%	58	31	97	406				598	775
Baltimore City One Stop Center (Northwest/Re-entry Cente	3	0	0	1	0.0%	3	0	15	24				74	53
Baltimore City One Stop Center (Southwest)	0	0	0	0	0.0%	1	0	5	10				7	14
Baltimore County One Stop Center (Eastpoint)	16	15	57	31	-45.6%	37	15	68	262				2,143	686
Baltimore County One Stop Center (Hunt Valley)	28	21	21	16	-23.8%	36	16	68	254				302	637
BWI Thurgood Marshall Int'l Airport One Stop	30	37	11	23	109.1%	26	11	37	181				277	262
Calvert County One Stop Center (Prince Frederick)	0	10	105	126	20.0%	39	0	126	276				75	81
Caroline County One Stop Center (Denton)	24	26	15	25	66.7%	21	15	27	150				39	154
Carroll County Business & Employment Resource Center	1	0	14	0	-100.0%	3	0	14	22				291	97
Carroll County One Stop Center (Westminster)	0	0	0	0	0.0%	0	0	0	0				0	5
Cecil County One Stop Center (Elkton)	0	0	0	1	0.0%	1	0	5	6				9	3
Charles County One Stop Center (Waldorf)	12	17	64	145	126.6%	61	9	145	424				186	922
Dorchester County One Stop Center (Cambridge)	0	0	0	0	0.0%	1	0	4	6				21	17
Employ Baltimore	0	0	0	0	0.0%	1	0	5	6				6	3
Frederick County One Stop Center (Frederick)	53	52	119	42	-64.7%	72	42	119	506				525	844
Ft. Meade Outreach Center	74	53	69	84	21.7%	59	26	84	416				663	814
Garrett County One Stop Center (Oakland)	120	88	68	73	7.4%	94	68	126	660				1,221	1,294
Harford County One Stop Center (Aberdeen)	0	6	24	15	-37.5%	9	0	24	62				59	110
Harford County One Stop Center (Bel Air)	1	4	2	0	-100.0%	6	0	18	45				62	43
Howard County One Stop Center (Columbia)	72	170	76	63	-17.1%	79	48	170	553				996	667
Kent County One Stop Center (Chestertown)	0	0	1	3	200.0%	3	0	8	24				32	78
Maryland Job Service Laurel Business Center	0	0	0	0	0.0%	0	0	0	0				0	0
Montgomery County One Stop Center (Wheaton)	21	27	18	39	116.7%	25	18	39	174				450	291
Office of Employment Services - Central	22	80	4	1	-75.0%	41	1	85	285				486	435
Office of Employment Training - Central	1	0	0	0	0.0%	0	0	1	1				2	0
Prince George's County One Stop Center (Largo)	545	608	922	1092	18.4%	711	416	1,092	4,978				1,700	6,374
Somerset County One Stop Center (Princess Anne)	12	4	0	4	0.0%	4	0	12	30				8	37
St Mary's One Stop Center (Leonardtown)	35	27	56	135	141.1%	52	22	135	361				256	465
Suitland Health and Wellness Center	0	0	14	0	-100.0%	2	0	14	14				0	0
Susquehanna Workforce Network Headquarters	0	0	2	0	-100.0%	1	0	6	9				86	71
Talbot County One Stop Center (Easton)	9	13	26	33	26.9%	19	9	33	135				181	271
Washington County One Stop Center (Hagerstown)	109	51	54	102	88.9%	108	51	150	756				1,174	1,709
Westside Youth Opportunity Center (Youth Program)	0	0	7	0	-100.0%	1	0	7	7				9	13
Wicomico County One Stop Center (Salisbury)	162	160	122	173	41.8%	160	122	176	1,121				1,605	1,858
Worcester County One Stop Center (Ocean City)	0	0	0	0	0.0%	0	0	0	0				1	14
Labor Related Economic Indicators	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Worker Adjustment and Retraining Notification Act (WARN) notices w/layoffs	5	2	2	3	50.0%	3	1	5	23		39	43	79	41
# Employees impacted by WARN notices	354	1,087	130	123	-5.4%	565	60	1,288	3,956		4,051	4,463	6,004	4,586



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Maryland														
Labor Related Economic Indicators	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	2,963,266	2,971,645	2,977,946		-100.0%	2,960,657	2,947,668	2,977,946	17,763,943		#####	36,257,840	36,175,675	35,591,501
Employment	2,745,375	2,752,864	2,758,937		-100.0%	2,743,765	2,731,689	2,758,937	16,462,590		#####	34,922,945	34,056,130	32,970,280
Unemployment	217,891	218,781	219,009		-100.0%	216,892	209,917	219,776	1,301,353		#####	1,334,895	2,119,545	2,621,221
Rate	7.4	7.4	7.4		-100.0%	7.3	7.1	7.4			3.9	3.7	5.9	7.4
Anne Arundel														
Labor Related Economic Indicators	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	278,143	278,252	277,307		-100.0%	278,313	277,168	280,309	1,669,876				3,399,565	3,334,281
Employment	260,939	259,913	259,811		-100.0%	259,923	259,046	260,939	1,559,537				3,220,220	3,107,385
Unemployment	17,204	18,339	17,496		-100.0%	18,390	17,204	19,793	110,339				179,345	226,896
Rate	6.2	6.6	6.3		-100.0%	6.6	6.2	7.1					5.3	6.8
Baltimore City														
Labor Related Economic Indicators	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	277,942	278,330	277,005		-100.0%	278,603	277,005	280,625	1,671,615				3,370,124	3,321,127
Employment	249,351	248,371	248,274		-100.0%	248,381	247,543	249,351	1,490,283				3,077,218	2,969,396
Unemployment	28,591	29,959	28,731		-100.0%	30,222	28,591	32,334	181,332				292,906	351,731
Rate	10.3	10.8	10.4		-100.0%	10.9	10.3	11.5					8.7	10.6
Baltimore County														
Labor Related Economic Indicators	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	425,958	426,392	425,201		-100.0%	425,860	424,516	427,366	2,555,162				5,177,741	5,084,749
Employment	393,757	392,208	392,055		-100.0%	392,224	390,901	393,757	2,353,341				4,859,308	4,689,044
Unemployment	32,201	34,184	33,146		-100.0%	33,637	32,201	34,427	201,821				318,433	395,705
Rate	7.6	8.0	7.8		-100.0%	7.9	7.6	8.1					6.2	7.8
Frederick														
Labor Related Economic Indicators	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	123,318	123,261	123,225		-100.0%	123,251	122,343	124,298	739,506				1,490,786	1,475,094
Employment	116,059	115,505	115,736		-100.0%	115,591	114,845	116,188	693,548				1,413,936	1,379,593
Unemployment	7,259	7,756	7,489		-100.0%	7,660	7,259	8,110	45,958				76,850	95,501
Rate	5.9	6.3	6.1		-100.0%	6.2	5.9	6.5					5.2	6.5
Lower Shore (Includes Somerset, Wicomico, and Worcester Counties)														
Somerset County														
Labor Related Economic Indicators	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	10,967	10,772	10,732		-100.0%	10,920	10,732	11,113	65,520				134,923	131,507
Employment	9,933	9,678	9,653		-100.0%	9,827	9,653	9,933	58,961				123,858	118,281
Unemployment	1,034	1,094	1,079		-100.0%	1,093	1,034	1,190	6,559				11,065	13,226
Rate	9.4	10.2	10.1		-100.0%	10.0	9.4	10.7					8.2	10.1
Wicomico County														
Labor Related Economic Indicators	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	51,107	50,428	50,301		-100.0%	50,901	50,301	51,340	305,404				632,792	614,224
Employment	47,117	45,908	45,788		-100.0%	46,614	45,788	47,117	279,681				587,543	561,087
Unemployment	3,990	4,520	4,513		-100.0%	4,287	3,990	4,520	25,723				45,249	53,137
Rate	7.8	9.0	9.0		-100.0%	8.4	7.8	9.0					7.2	8.7
Worcester County														
Labor Related Economic Indicators	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	26,244	25,114	24,809		-100.0%	28,113	24,809	31,839	168,678				333,831	328,479
Employment	23,635	21,381	20,764		-100.0%	25,158	20,764	29,340	150,948				301,797	290,373
Unemployment	2,609	3,733	4,045		-100.0%	2,955	2,385	4,045	17,730				32,034	38,106
Rate	9.9	14.9	16.3		-100.0%	10.8	7.8	16.3					9.9	12.0



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Mid-Maryland (Includes Carroll and Howard Counties)

Carroll County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	93,147	93,089	92,778		-100.0%	93,182	92,778	93,861	559,093				1,142,761	1,118,713
Employment	87,656	87,311	87,277		-100.0%	87,315	87,020	87,656	523,887				1,081,750	1,043,845
Unemployment	5,491	5,778	5,501		-100.0%	5,868	5,491	6,347	35,206				61,011	74,868
Rate	5.9	6.2	5.9		-100.0%	6.3	5.9	6.8					5.4	6.7
Howard County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	157,913	157,628	157,071		-100.0%	157,642	157,071	158,533	945,852				1,930,705	1,885,787
Employment	149,697	149,109	149,050		-100.0%	149,114	148,611	149,697	894,685				1,847,396	1,782,664
Unemployment	8,216	8,519	8,021		-100.0%	8,528	8,021	9,079	51,167				83,309	103,123
Rate	5.2	5.4	5.1		-100.0%	5.4	5.1	5.7					4.3	5.5
Montgomery County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	514,419	513,229	512,600		-100.0%	513,436	510,666	517,439	3,080,616				6,212,973	6,137,870
Employment	487,556	485,230	486,201		-100.0%	485,593	482,459	488,100	2,913,560				5,939,876	5,795,590
Unemployment	26,863	27,999	26,399		-100.0%	27,843	26,399	29,339	167,056				273,097	342,280
Rate	5.2	5.5	5.2		-100.0%	5.4	5.2	5.7					4.4	5.6
Prince George's County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	449,241	449,805	447,269		-100.0%	449,909	447,269	456,342	2,699,451				5,446,374	5,368,425
Employment	417,524	416,685	415,884		-100.0%	416,904	414,154	421,872	2,501,421				5,127,071	4,977,121
Unemployment	31,717	33,120	31,385		-100.0%	33,005	31,385	34,470	198,030				319,303	391,304
Rate	7.1	7.4	7.0		-100.0%	7.4	7.0	7.6					5.9	7.3

Southern Maryland (Includes Calvert, Charles, and St. Mary's Counties)

Calvert County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	48,257	48,304	48,111		-100.0%	48,421	48,047	49,330	290,528				589,232	579,868
Employment	45,666	45,575	45,487		-100.0%	45,599	45,298	46,142	273,591				560,771	544,369
Unemployment	2,591	2,729	2,624		-100.0%	2,823	2,591	3,188	16,937				28,461	35,499
Rate	5.4	5.6	5.5		-100.0%	5.8	5.4	6.5					4.8	6.1
Charles County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	76,816	76,881	76,591		-100.0%	77,015	76,451	78,311	462,087				936,434	920,973
Employment	72,521	72,376	72,236		-100.0%	72,413	71,936	73,276	434,480				890,542	864,495
Unemployment	4,295	4,505	4,355		-100.0%	4,601	4,295	5,035	27,607				45,892	56,478
Rate	5.6	5.9	5.7		-100.0%	6.0	5.6	6.4					4.9	6.1
St. Mary's County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	53,376	53,254	53,113		-100.0%	53,286	52,689	53,820	319,718				624,615	619,885
Employment	50,357	50,086	50,098		-100.0%	50,075	49,562	50,357	300,452				594,320	582,068
Unemployment	3,019	3,168	3,015		-100.0%	3,211	3,015	3,519	19,266				30,295	37,817
Rate	5.7	5.9	5.7		-100.0%	6.0	5.7	6.5					4.9	6.1

Susquehanna (Includes Cecil and Harford Counties)

Cecil County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	50,008	49,895	49,745		-100.0%	50,021	49,745	50,480	300,128				618,631	603,504
Employment	45,508	45,424	45,305		-100.0%	45,373	45,182	45,508	272,239				572,534	546,550
Unemployment	4,500	4,471	4,440		-100.0%	4,648	4,440	5,298	27,889				46,097	56,954
Rate	9.0	9.0	8.9		-100.0%	9.3	8.9	10.5					7.5	9.4
Harford County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	131,210	131,243	131,059		-100.0%	131,337	130,740	132,289	788,023				1,605,222	1,575,432
Employment	122,387	121,906	121,858		-100.0%	121,911	121,500	122,387	731,464				1,510,367	1,457,445
Unemployment	8,823	9,337	9,201		-100.0%	9,427	8,233	10,100	56,559				94,855	117,987
Rate	6.7	7.1	7.0		-100.0%	7.2	6.7	7.6					5.9	7.5



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Upper Shore (Includes Caroline, Dorchester, Kent, Queen Anne's and Talbot Counties)

Caroline County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	16,223	15,839	15,793		-100.0%	16,064	15,793	16,388	96,385				198,525	195,144
Employment	14,870	14,366	14,349		-100.0%	14,628	14,349	14,925	87,768				183,782	176,816
Unemployment	1,353	1,473	1,444		-100.0%	1,436	1,353	1,478	8,617				14,743	18,328
Rate	8.3	9.3	9.1		-100.0%	8.9	8.3	9.3					7.5	9.4
Dorchester County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	16,768	16,297	16,144		-100.0%	16,507	16,144	16,768	99,044				200,742	198,527
Employment	15,212	14,599	14,368		-100.0%	14,829	14,368	15,212	88,973				183,013	176,541
Unemployment	1,556	1,698	1,776		-100.0%	1,679	1,556	1,776	10,071				17,729	21,986
Rate	9.3	10.4	11.0		-100.0%	10.2	9.3	11.0					8.8	11.1
Kent County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	10,926	10,520	10,456		-100.0%	10,805	10,456	11,149	64,828				132,146	129,178
Employment	10,150	9,681	9,641		-100.0%	9,971	9,641	10,255	59,828				123,714	118,739
Unemployment	776	839	815		-100.0%	833	776	894	5,000				8,432	10,439
Rate	7.1	8.0	7.8		-100.0%	7.7	7.1	8.0					6.4	8.1
Queen Anne's County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	26,007	26,068	26,073		-100.0%	26,063	25,883	26,261	156,375				320,333	313,826
Employment	24,489	24,393	24,383		-100.0%	24,394	24,312	24,489	146,363				302,219	291,629
Unemployment	1,518	1,675	1,690		-100.0%	1,669	1,518	1,812	10,012				18,114	22,197
Rate	5.8	6.4	6.5		-100.0%	6.4	5.8	6.9					5.7	7.1
Talbot County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	18,531	18,049	18,036		-100.0%	18,371	18,036	18,790	110,227				230,952	223,577
Employment	17,291	16,656	16,622		-100.0%	17,026	16,622	17,413	102,157				217,379	206,602
Unemployment	1,240	1,393	1,414		-100.0%	1,345	1,240	1,414	8,070				13,573	16,975
Rate	6.7	7.7	7.8		-100.0%	7.3	6.7	7.8					5.9	7.6
Western Maryland (Includes Allegany, Garrett, and Washington Counties)														
Allegany County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	34,029	34,125	34,237		-100.0%	34,096	33,598	34,471	204,574				428,373	421,371
Employment	31,152	31,157	31,079		-100.0%	31,061	30,675	31,379	186,366				396,377	383,600
Unemployment	2,877	2,968	3,158		-100.0%	3,035	2,877	3,190	18,208				31,996	37,771
Rate	8.5	8.7	9.2		-100.0%	8.9	8.5	9.4					7.5	9.0
Garrett County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	16,363	15,938	16,121		-100.0%	16,388	15,938	16,945	98,329				201,788	198,574
Employment	15,271	14,714	14,790		-100.0%	15,165	14,714	15,640	90,989				188,469	182,144
Unemployment	1,092	1,224	1,331		-100.0%	1,223	1,092	1,331	7,340				13,319	16,430
Rate	6.7	7.7	8.3		-100.0%	7.5	6.7	8.3					6.6	8.3
Washington County														
	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	66,223	65,968	66,449		-100.0%	66,379	65,968	66,645	398,275				816,609	804,781
Employment	59,999	59,482	59,720		-100.0%	59,750	59,458	60,061	358,498				750,944	723,802
Unemployment	6,224	6,486	6,729		-100.0%	6,630	6,224	7,070	39,777				65,665	80,979
Rate	9.4	9.8	10.1		-100.0%	10.0	9.4	10.6					8.0	10.1

*Labor Related Economic Indicators by county are not seasonally adjusted.



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Incumbent Worker Training Maryland Business Works (MBW)

	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
MBW Indicators														
Award Amount	\$71,316	\$139,292	\$55,769	\$95,415	71.1%	\$112,500	\$55,769	\$195,537	\$787,498				\$651,121	\$1,210,799
Fully Canceled Projects	0	0	0	1	0.0%	0	0	1	1					30
Approved Projects	40	45	36	71	97.2%	52	36	71	365				453	700
# Employers	21	22	20	43	115.0%	32	20	44	221				235	312
# Trainees	268	356	115	276	140.0%	362	115	577	2,537				2,096	5,093
Average Cost	\$266	\$391	\$485	\$346	-28.7%	\$334	\$218	\$485	\$310				\$311	\$238
Biotech:														
Award Amount	\$0	\$2,747	\$0	\$0	0.0%	\$4,401	\$0	\$17,331	\$30,810				\$7,253	\$8,292
Approved Projects	0	1	0	0	0.0%	1	0	3	7				7	6
# Employers	0	1	0	0	0.0%	1	0	2	5				3	4
# Trainees	0	4	0	0	0.0%	14	0	76	97				52	15
Average Cost	\$0	\$687	\$0	\$0	0.0%	\$306	\$0	\$687	\$318				\$139	\$553
Construction:														
Award Amount	\$0	\$2,735	\$1,403	\$3,126	122.8%	\$6,156	\$0	\$26,454	\$43,095				\$33,970	\$56,352
Approved Projects	0	6	2	7	250.0%	5	0	11	32				51	31
# Employers	0	4	2	5	150.0%	3	0	9	24				29	22
# Trainees	0	9	3	11	266.7%	15	0	66	102				86	103
Average Cost	\$0	\$304	\$468	\$284	-39.2%	\$385	\$0	\$728	\$423				\$395	\$547
Education:														
Award Amount	\$0	\$0	\$181	\$481	165.7%	\$703	\$0	\$3,889	\$4,919					\$12,520
Approved Projects	0	0	1	2	100.0%	1	0	2	6					12
# Employers	0	0	1	2	100.0%	1	0	2	6					10
# Trainees	0	0	5	4	-20.0%	2	0	6	17					32
Average Cost	\$0	\$0	\$36	\$120	232.2%	\$168	\$0	\$648	\$289					\$391
Finance/Insurance:														
Award Amount	\$1,903	\$689	\$1,592	\$1,233	-22.6%	\$1,887	\$689	\$4,745	\$13,208					\$32,779
Approved Projects	2	2	2	3	50.0%	3	2	4	20					54
# Employers	1	1	2	3	50.0%	2	1	3	13					17
# Trainees	13	4	11	14	27.3%	10	3	17	71					95
Average Cost	\$146	\$172	\$145	\$88	-39.1%	\$190	\$88	\$279	\$186					\$345
Green Industry:														
Award Amount	\$556	\$0	\$2,131	\$775	-63.6%	\$2,118	\$0	\$11,306	\$14,823				0	\$41,264
Approved Projects	1	0	2	1	-50.0%	1	0	2	7				0	42
# Employers	1	0	1	1	0.0%	1	0	2	6				0	26
# Trainees	1	0	2	1	-50.0%	2	0	10	15				0	70
Average Cost	\$556	\$0	\$1,066	\$775	-27.3%	\$512	\$0	\$1,131	\$988				0.0	\$589
MBW Indicators	Oct-10	Nov-10	Dec-10	Jan-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Healthcare:														
Award Amount	\$3,191	\$11,262	\$9,985	\$12,668	26.9%	\$21,789	\$3,191	\$60,129	\$152,524				\$189,985	\$266,337
Approved Projects	12	12	10	19	90.0%	16	10	23	112				172	225
# Employers	3	2	3	5	66.7%	6	2	13	44				53	63
# Trainees	59	44	30	54	80.0%	119	30	275	831				864	3146
Average Cost	\$54	\$256	\$333	\$235	-29.5%	\$207	\$54	\$333	\$184				\$220	\$85
Hospitality/Tourism:														
Award Amount	\$0	\$1,028	\$0	\$554	0.0%	\$248	\$0	\$1,028	\$1,733					\$3,875
Approved Projects	0	1	0	2	0.0%	1	0	2	4					6
# Employers	0	1	0	2	0.0%	1	0	2	4					5
# Trainees	0	20	0	4	0.0%	4	0	20	25					21
Average Cost	\$0	\$51	\$0	\$139	0.0%	\$49	\$0	\$151	\$69					\$185



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

IT:														
Award Amount	\$14,387	\$22,688	\$3,470	\$6,387	84.1%	\$22,312	\$2,161	\$103,601	\$156,181				\$57,641	\$152,468
Approved Projects	6	3	2	3	50.0%	4	2	12	31				42	76
# Employers	5	2	2	2	0.0%	4	2	9	25				27	37
# Trainees	30	15	2	4	100.0%	19	2	74	133				91	199
Average Cost	\$480	\$1,513	\$1,735	\$1,597	-8.0%	\$1,198	\$480	\$1,735	\$1,174				\$633	\$766
Manufacturing:														
Award Amount	\$37,096	\$68,461	\$23,443	\$21,644	-7.7%	\$30,791	\$17,377	\$68,461	\$215,539				\$234,131	\$472,046
Approved Projects	12	9	7	12	71.4%	10	7	13	72				133	139
# Employers	8	4	5	7	40.0%	6	4	8	43				33	54
# Trainees	119	139	27	18	-33.3%	86	18	214	601				605	982
Average Cost	\$312	\$493	\$868	\$1,202	38.5%	\$575	\$96	\$1,202	\$359				\$387	\$481
Other:														
Award Amount	\$6,991	\$11,491	\$13,475	\$39,033	189.7%	\$15,546	\$5,896	\$39,033	\$108,819				\$128,141	\$117,018
Approved Projects	4	8	9	15	66.7%	7	3	15	50				48	58
# Employers	1	4	3	10	233.3%	4	1	10	29				90	40
# Trainees	30	70	34	118	247.1%	64	10	118	451				398	323
Average Cost	\$233	\$164	\$396	\$331	-16.5%	\$255	\$93	\$396	\$241				\$322	\$362
Professional/Business Services:														
Award Amount	\$0	\$2,658	\$99	\$2,016	1936.4%	\$1,224	\$0	\$2,658	\$8,568					\$33,494
Approved Projects	0	2	1	2	100.0%	1	0	2	8					38
# Employers	0	2	1	2	100.0%	1	0	2	7					27
# Trainees	0	7	1	2	100.0%	8	0	46	59					49
Average Cost	\$0	\$380	\$99	\$1,008	918.2%	\$326	\$0	\$1,008	\$145					\$684
Transportation/Warehousing:														
Award Amount	\$7,192	\$15,533	\$0	\$7,498	0.0%	\$5,327	\$0	\$15,533	\$37,289					\$14,354
Approved Projects	3	1	0	5	0.0%	2	0	6	16					13
# Employers	2	1	0	4	0.0%	2	0	5	13					7
# Trainees	16	44	0	46	0.0%	19	0	46	135					58
Average Cost	\$450	\$353	\$0	\$163	0.0%	\$248	\$0	\$450	\$276					\$247



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

WORKFORCE DEVELOPMENT	Quarterly Reporting Periods					Fiscal Year to Date			Fiscal Comparison					
	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Federal Reporting Performance Indicators:														
Entered Employment Actuals														
Economically Disadvantaged Adults Numerator	957	990	968	1,036	7.0%	1,002	968	1,036				875	883	996
Economically Disadvantaged (# of exiters)	1,274	1,289	1,285	1,367	6.4%	1,326	1,285	1,367				1,052	1,135	1,289
Dislocated Workers Numerator	886	1,002	1,098	1,240	12.9%	1,169	1,098	1,240				868	967	1,011
Dislocated Workers Denominator (# of Exiters)	1,079	1,194	1,293	1,444	11.7%	1,369	1,293	1,444				986	1,101	1,189
Labor Exchange Numerator	66,967	64,574	66,051	65,722	-0.5%	65,887	65,722	66,051				57,419	62,562	64,574
Labor Exchange Denominator (# of Exiters)	132,425	130,968	141,426	143,897	1.7%	142,662	141,426	143,897				89,963	105,007	130,968
Entered Employment Rate %	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Economically Disadvantaged Adults	75.1%	76.8%	75.3%	75.8%	0.7%	75.6%	75.3%	75.8%				84%	83.2%	77.3%
Dislocated Workers	82.1%	83.9%	84.9%	85.9%	1.2%	85.4%	84.9%	85.9%				91%	88.0%	87.8%
Labor Exchange	51.0%	49%	47.0%	46.0%	-2.1%	46.5%	46.0%	47.0%				61%	64.0%	60.0%
LX Entered Employment Data (By LWIA)	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Target		FY08	FY-09	FY-10
Anne Arundel (AA)														
Numerator	4,014	3,789	3,963	4,404	11.1%	4,184	3,963	4,404				3,549	3,498	3,789
Denominator	7,909	8,027	8,831	9,962	12.8%	9,397	8,831	9,962				5,590	5,606	8,027
Rate	51%	47%	45%	44%	-1.5%	45%	45%	44%				63%	62%	47%
Baltimore City (BM)														
Numerator	10,656	9,703	9,927	9,372	-5.6%	9,650	9,372	9,927				11,959	11,484	9,703
Denominator	22,850	22,549	24,272	23,627	-2.7%	23,950	23,627	24,272				20,277	20,702	22,549
Rate	47%	43%	41%	40%	-3.0%	40%	40%	41%				59%	55%	43%
Baltimore County (BA)														
Numerator	7,495	6,930	7,277	7,122	-2.1%	7,200	7,122	7,277				6,719	6,992	6,930
Denominator	14,459	13,903	15,318	15,705	2.5%	15,512	15,318	15,705				10,013	11,198	13,903
Rate	52%	50%	48%	45%	-4.5%	46%	46%	46%				67%	62%	50%
Frederick (FR)														
Numerator	1,732	1,766	1,880	1,865	-0.8%	1,873	1,865	1,880				1,752	1,746	1,766
Denominator	3,214	3,418	3,936	3,989	1.3%	3,963	3,936	3,989				2,518	2,717	3,418
Rate	54%	52%	48%	47%	-2.1%	47%	47%	47%				70%	64%	52%
Lower Shore (LS)														
Numerator	2,765	2,571	2,523	2,349	-6.9%	2,436	2,349	2,523				2,458	2,799	2,571
Denominator	5,185	4,780	5,237	5,011	-4.3%	5,124	5,011	5,237				3,853	4,636	4,780
Rate	53%	54%	48%	47%	-2.7%	48%	47%	48%				64%	60%	54%
Montgomery County (MG)														
Numerator	6,043	6,115	6,083	5,767	-5.2%	5,925	5,767	6,083				5,212	5,510	6,115
Denominator	12,080	12,081	12,736	12,559	-1.4%	12,648	12,559	12,736				8,293	9,313	12,081
Rate	50%	51%	48%	46%	-3.9%	47%	46%	48%				63%	59%	51%
Mid Maryland (MM)														
Numerator	4,577	3,818	3,955	3,999	1.1%	3,977	3,955	3,999				3,643	3,794	3,818
Denominator	8,604	7,651	8,165	8,306	1.7%	8,236	8,165	8,306				5,218	6,004	7,651
Rate	53%	50%	48%	48%	-0.6%	48%	48%	48%				70%	63%	50%
Prince George's County (PG)														
Numerator	5,652	5,718	6,178	6,106	-1.2%	6,142	6,106	6,178				4,318	5,217	5,718
Denominator	11,446	11,483	13,097	13,371	2.1%	13,234	13,097	13,371				6,945	8,880	11,483
Rate	49%	50%	47%	46%	-3.2%	46%	47%	46%				62%	59%	50%
Southern Maryland (SM)														
Numerator	3,259	3,024	3,088	2,852	-7.6%	2,970	2,852	3,088				2,655	3,122	3,024
Denominator	6,462	5,980	6,646	6,287	-5.4%	6,467	6,287	6,646				3,991	5,217	5,980
Rate	50%	51%	46%	45%	-2.4%	46%	45%	46%				67%	60%	51%
Susquehanna (SQ)														
Numerator	2,718	2,641	2,815	2,670	-5.2%	2,743	2,670	2,815				2,968	3,125	2,641
Denominator	5,171	5,058	5,750	5,520	-4.0%	5,635	5,520	5,750				4,300	4,888	5,058
Rate	53%	52%	49%	48%	-1.2%	49%	48%	49%				69%	64%	52%
Upper Shore (US)														
Numerator	1,920	1,808	1,830	1,679	-8.3%	1,755	1,679	1,830				1,479	1,691	1,808
Denominator	3,898	3,569	3,843	3,711	-3.4%	3,777	3,711	3,843				2,369	2,998	3,569
Rate	49%	51%	48%	45%	-5.0%	46%	45%	48%				62%	56%	51%
Western Maryland (WM)														
Numerator	5,289	5,071	5,091	4,976	-2.3%	5,034	4,976	5,091				4,838	5,475	5,071
Denominator	10,375	9,898	10,364	10,414	0.5%	10,389	10,364	10,414				7,369	9,025	9,898
Rate	51%	51%	49%	48%	-2.7%	48%	48%	49%				66%	61%	51%
Virtual Office (VO)														
Numerator	10,847	11,620	11,441	12,561	9.8%	12,001	11,441	12,561				5,869	8,109	11,620
Denominator	20,772	22,571	23,231	25,435	9.5%	24,333	23,231	25,435				9,227	13,823	22,571
Rate	52%	51%	49%	49%	0.3%	49%	49%	49%				64%	59%	51%



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Employment Retention Actuals	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Economically Disadvantaged Adults Numerator	1,092	1,120	1,128	1,144	1.4%	1,136	1,128	1,144				1,023	1,063	1,125
Exiters	1,279	1,292	1,300	1,308	0.6%	1,304	1,300	1,308				1,251	1,228	1,293
Dislocated Workers Numerator	913	894	859	984	14.6%	922	859	984				945	901	901
Dislocated Workers Denominator (# Employed at Exit)	1,029	991	947	1,073	13.3%	1,010	947	1,073				1,065	998	993
Labor Exchange Numerator	64,346	59,546	61,857	65,385	5.7%	63,621	61,857	65,385				63,271	64,546	59,546
Labor Exchange Denominator (# Employed at Exit)	83,047	77,241	80,635	83,895	4.0%	82,265	80,635	83,895				77,030	81,066	77,241
Employment Retention Rate %	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Economically Disadvantaged Adults	85.4%	86.7%	86.8%	87.5%	0.8%	87.2%	86.8%	87.5%		67%	84%	81.8%	86.6%	87.0%
Dislocated Workers	88.7%	90.2%	90.7%	91.7%	1.1%	91.2%	90.7%	91.7%		71%	89%	88.7%	90.3%	90.7%
Labor Exchange	78.0%	77.0%	77.0%	78.0%	1.3%	77.5%	77.0%	78.0%		65%	81%	82.0%	80.0%	77.0%
LX Employment Retention (by LWIA)	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Target		FY08	FY-09	FY-10
Anne Arundel (AA)														
Numerator	3,285	3,069	3,161	3,605	14.0%	3,383	3,161	3,605				3,452	3,366	3,069
Denominator	4,370	4,117	4,244	4,720	11.2%	4,482	4,244	4,720				4,186	4,238	4,117
Rate	75%	75%	74%	76%	2.5%	75%	74%	76%				82%	79%	75%
Baltimore City (BM)														
Numerator	9,659	8,360	8,778	8,656	-1.4%	8,717	8,656	8,778				12,264	11,473	8,360
Denominator	13,265	11,707	12,287	11,829	-3.7%	12,058	11,829	12,287				15,805	15,287	11,707
Rate	73%	71%	71%	73%	2.4%	72%	73%	71%				78%	75%	71%
Baltimore County (BA)														
Numerator	6,454	5,431	5,868	6,515	11.0%	6,192	5,868	6,515				6,649	6,688	5,431
Denominator	8,123	6,915	7,479	8,193	9.5%	7,836	7,479	8,193				7,800	8,039	6,915
Rate	79%	79%	78%	80%	1.4%	79%	78%	80%				85%	83%	79%
Frederick (FR)														
Numerator	1,737	1,515	1,484	1,692	14.0%	1,588	1,484	1,692				1,832	1,975	1,515
Denominator	2,154	1,880	1,856	2,107	13.5%	1,982	1,856	2,107				2,160	2,393	1,880
Rate	81%	81%	80%	80%	0.4%	80%	80%	80%				85%	83%	81%
Lower Shore (LS)														
Numerator	2,972	2,793	2,698	2,638	-2.2%	2,668	2,638	2,698				2,991	2,842	2,793
Denominator	3,908	3,704	3,676	3,521	-4.2%	3,599	3,521	3,676				3,742	3,678	3,704
Rate	76%	75%	73%	75%	2.1%	74%	75%	73%				80%	77%	75%
Montgomery County (MG)														
Numerator	5,625	5,412	5,710	5,849	2.4%	5,780	5,710	5,849				5,893	5,355	5,412
Denominator	7,222	6,951	7,355	7,399	0.6%	7,377	7,355	7,399				7,124	6,698	6,951
Rate	78%	78%	78%	79%	1.8%	78%	78%	79%				83%	80%	78%
Mid Maryland (MM)														
Numerator	3,994	3,274	3,378	3,762	11.4%	3,570	3,378	3,762				4,511	3,766	3,274
Denominator	4,861	4,043	4,207	4,656	10.7%	4,432	4,207	4,656				5,246	4,452	4,043
Rate	82%	81%	80%	81%	0.6%	81%	80%	81%				86%	85%	81%
Prince George's County (PG)														
Numerator	5,251	4,868	4,979	5,409	8.6%	5,194	4,979	5,409				3,640	4,858	4,868
Denominator	6,780	6,359	6,434	7,028	9.2%	6,731	6,434	7,028				4,421	6,093	6,359
Rate	77%	77%	77%	77%	-0.5%	77%	77%	77%				82%	80%	77%
Southern Maryland (SM)														
Numerator	3,039	2,731	2,772	2,814	1.5%	2,793	2,772	2,814				2,720	2,925	2,731
Denominator	3,866	3,504	3,553	3,599	1.3%	3,576	3,553	3,599				3,256	3,626	3,504
Rate	79%	78%	78%	78%	0.2%	78%	78%	78%				84%	81%	78%
Susquehanna (SQ)														
Numerator	2,827	2,340	2,514	2,547	1.3%	2,531	2,514	2,547				3,568	3,381	2,340
Denominator	3,614	3,033	3,262	3,254	-0.2%	3,258	3,254	3,262				4,285	4,149	3,033
Rate	78%	77%	77%	78%	1.6%	78%	77%	78%				83%	81%	77%
Upper Shore (US)														
Numerator	1,556	1,442	1,515	1,600	5.6%	1,558	1,515	1,600				1,466	1,795	1,442
Denominator	2,037	1,868	1,997	2,117	6.0%	2,057	1,997	2,117				1,802	2,337	1,868
Rate	76%	77%	76%	76%	-0.4%	76%	76%	76%				81%	77%	77%
Western Maryland (WM)														
Numerator	5,830	5,479	5,672	5,632	-0.7%	5,652	5,632	5,672				5,636	6,125	5,479
Denominator	7,640	7,144	7,373	7,207	-2.3%	7,290	7,207	7,373				6,860	7,708	7,144
Rate	76%	77%	77%	78%	1.6%	78%	78%	77%				82%	79%	77%
Virtual Office (VO)														
Numerator	12,119	12,832	13,328	14,666	10.0%	13,997	13,328	14,666				8,649	9,997	12,832
Denominator	15,207	16,016	16,912	18,265	8.0%	17,589	16,912	18,265				10,343	12,368	16,016
Rate	80%	80%	79%	80%	1.9%	80%	79%	80%				84%	81%	80%



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Average Six Month Earnings	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Economically disadvantaged adults numerator	14,865,941	15,663,149	15,759,261	16,927,199	7.4%	16,343,230	15,759,261	16,927,199				11,852,905	14,495,872	15,677,405
Employed at Exit)	1,041	1,059	1,045	1,072	2.6%	1,059	1,045	1,072				968	1,027	1,060
Dislocated Workers Numerator	13,949,754	14,149,086	13,880,747	16,791,884	21.0%	15,336,316	13,880,747	16,791,884				13,953,199	14,330,794	14,186,040
Dislocated Workers Denominator (# Employed at Exit)	870	850	808	940	16.3%	874	808	940				888	877	852
Labor Exchange Numerator	928,328,116	838,392,348	865,845,026	1,003,688,604	15.9%	934,766,815	865,845,026	1,003,688,604				870,937,474	905,330,501	838,392,348
Labor Exchange Denominator (# Employed at Exit)	64,211	59,408	61,690	65,385	6.0%	63,538	61,690	65,385				63,160	64,387	59,408
Average Six Month Earnings	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Economically Disadvantaged Adults	\$14,280	\$14,791	\$15,081	\$15,790	4.7%	15,435	15,081	15,790		\$10,480	\$13,100	\$12,245	\$14,115	\$14,790
Dislocated Workers	\$16,034	\$16,646	\$17,179	\$17,864	4.0%	17,521	17,179	17,864		\$13,268	\$16,585	\$15,731	\$16,341	\$16,650
Labor Exchange	\$14,458	\$14,112	\$14,035	\$15,384	9.6%	14,709	14,035	15,384		\$10,800	\$13,500	\$13,789	\$14,061	\$14,112
LX Average Six Month Earnings (By LWIA)	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Anne Arundel (AA)	\$13,692	\$13,389	\$13,528	\$15,036	11.1%	14,282	13,528	15,036				\$15,142	\$14,821	\$13,389
Baltimore City (BM)	\$11,434	\$10,937	\$11,121	\$11,550	3.9%	11,336	11,121	11,550				\$10,514	\$10,970	\$10,937
Baltimore County (BA)	\$15,695	\$14,884	\$15,232	\$15,868	4.2%	15,550	15,232	15,868				\$15,395	\$15,831	\$14,884
Frederick (FR)	\$16,362	\$16,144	\$16,324	\$17,428	6.8%	16,876	16,324	17,428				\$16,529	\$16,584	\$16,144
Lower Shore (LS)	\$10,071	\$9,879	\$9,623	\$10,307	7.1%	9,965	9,623	10,307				\$10,006	\$9,715	\$9,879
Montgomery County (MG)	\$16,177	\$15,224	\$15,105	\$18,197	20.5%	16,651	15,105	18,197				\$16,461	\$15,749	\$15,224
Mid Maryland (MM)	\$19,772	\$19,099	\$19,599	\$20,965	7.0%	20,282	19,599	20,965				\$18,867	\$20,201	\$19,099
Prince George's County (PG)	\$16,347	\$16,154	\$15,416	\$18,483	19.9%	16,949	15,416	18,483				\$15,384	\$15,546	\$16,154
Southern Maryland (SM)	\$15,949	\$15,086	\$14,800	\$15,773	6.6%	15,287	14,800	15,773				\$14,930	\$15,200	\$15,086
Susquehanna (SQ)	\$15,645	\$15,004	\$14,313	\$14,811	3.5%	14,562	14,313	14,811				\$14,690	\$15,205	\$15,004
Upper Shore (US)	\$12,414	\$12,347	\$11,629	\$12,583	8.2%	12,106	11,629	12,583				\$11,285	\$12,168	\$12,347
Western Maryland (WM)	\$11,155	\$11,011	\$10,780	\$11,226	4.1%	11,003	10,780	11,226				\$10,638	\$11,017	\$11,011
Virtual Office (VO)	\$15,056	\$15,348	\$15,253	\$16,427	7.7%	15,840	15,253	16,427				\$13,989	\$14,455	\$15,348
Youth Focused Goals	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Attainment of a High School Diploma, Degree, or Certificate	71.0%	73.8%	69.0%	70.1%	1.6%	69.55%	69.00%	70.10%		42%	52%	73.9%	71.5%	75.0%
Placement in Unsubsidized Employment or Education	69.0%	67.5%	63.4%	65.9%	3.9%	64.65%	63.40%	65.90%		54%	67%	72.2%	71.2%	67.8%
One-Stop Demographics	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Target		FY08	FY-09	FY-10
Total Maryland residents who received workforce services	213,251	195,196	189,045	181,693	-3.9%	185,369	181,693	189,045				137,840	179,688	195,196
Anne Arundel (AA)	15,869	14,116	13,577	12,616	-7.1%	13,097	12,616	13,577				6,706	11,099	14,116
Baltimore City (BM)	32,683	30,468	28,997	26,202	-9.6%	27,600	26,202	28,997				27,064	29,534	30,468
Baltimore County (BA)	23,784	21,360	20,705	19,280	-6.9%	19,993	19,280	20,705				13,384	18,305	21,360
Frederick (FR)	6,228	5,450	5,285	4,855	-8.1%	5,070	4,855	5,285				4,085	4,295	5,450
Lower Shore (LS)	7,916	7,336	7,297	6,837	-6.3%	7,067	6,837	7,297				6,113	7,177	7,336
Montgomery County (MG)	16,746	14,583	14,451	13,768	-4.7%	14,110	13,768	14,451				11,678	15,296	14,583
Mid Maryland (MM)	13,364	10,962	10,381	9,910	-4.5%	10,146	9,910	10,381				7,339	11,234	10,962
Prince George's County (PG)	19,703	18,325	18,237	17,646	-3.2%	17,942	17,646	18,237				11,212	14,900	18,325
Southern Maryland (SM)	9,174	8,002	7,901	7,052	-10.7%	7,477	7,052	7,901				6,413	8,258	8,002
Susquehanna (SQ)	7,943	7,218	7,481	6,734	-10.0%	7,108	6,734	7,481				6,494	6,725	7,218
Upper Shore (US)	6,377	5,926	6,019	6,068	0.8%	6,044	6,019	6,068				3,770	4,682	5,926
Western Maryland (WM)	15,763	14,555	14,776	13,877	-6.1%	14,327	13,877	14,776				13,076	15,108	14,555
Virtual Office (VO)	37,701	36,895	33,938	36,848	8.6%	35,393	33,938	36,848				20,506	33,075	36,895
One-Stop Demographics	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Target		FY08	FY-09	FY-10
Total Maryland residents who received staff assisted services	171,924	146,940	146,462	137,504	-6.1%	141,983	137,504	146,462				115,077	141,701	146,940
Anne Arundel (AA)	15,603	12,964	12,619	11,852	-6.1%	12,236	11,852	12,619				6,609	10,800	12,964
Baltimore City (BM)	31,892	27,018	27,717	25,143	-9.3%	26,430	25,143	27,717				26,399	28,492	27,018
Baltimore County (BA)	23,375	19,817	19,366	18,349	-5.3%	18,858	18,349	19,366				13,231	17,853	19,817
Frederick (FR)	6,087	5,122	4,938	4,581	-7.2%	4,760	4,581	4,938				3,960	4,063	5,122
Lower Shore (LS)	7,768	7,108	7,101	6,590	-7.2%	6,846	6,590	7,101				5,960	6,816	7,108
Montgomery County (MG)	16,388	13,964	13,616	13,228	-2.8%	13,422	13,228	13,616				11,583	14,962	13,964
Mid Maryland (MM)	13,224	10,337	9,799	9,338	-4.7%	9,569	9,338	9,799				7,251	10,999	10,337
Prince George's County (PG)	19,097	16,845	16,975	16,333	-3.8%	16,654	16,333	16,975				10,984	14,309	16,845
Southern Maryland (SM)	9,032	7,492	7,465	6,638	-11.1%	7,052	6,638	7,465				6,287	8,023	7,492
Susquehanna (SQ)	7,590	6,731	6,916	6,280	-9.2%	6,598	6,280	6,916				6,248	6,186	6,731
Upper Shore (US)	6,248	5,609	5,722	5,758	0.6%	5,740	5,722	5,758				3,659	4,524	5,609
Western Maryland (WM)	15,620	13,933	14,228	13,414	-5.7%	13,821	13,414	14,228				12,906	14,674	13,933
Total Eligible Claimants		49,343	48,515	45,976	-5.2%	47,246	45,976	48,515				24,143	31,953	49,343
Total Veterans receiving workforce services	16,676	15,928	15,358	15,065	-1.9%	15,212	15,065	15,358				12,795	15,264	15,928
Disclosed)	11,536	11,469	11,216	11,038	-1.6%	11,127	11,038	11,216				8,990	10,189	11,469



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

GENDER	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Target	FY08	FY-09	FY-10
Male	106,355	97,960	94,208	90,562	-3.9%	92,385	90,562	94,208			60,979	81,696	97,960
Female	99,999	93,170	91,365	88,111	-3.6%	89,738	88,111	91,365			60,471	77,771	93,170
Blank	6,897	4,066	3,472	3,020	-13.0%	3,246	3,020	3,472			16,390	20,221	4,066
RACE	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Target	FY08	FY-09	FY-10
African American	79,556	78,094	75,479	73,613	-2.5%	74,546	73,613	75,479			57,456	68,008	78,094
White	72,644	68,804	66,906	64,234	-4.0%	65,570	64,234	66,906			40,133	60,139	68,804
Hispanic	7,981	7,531	7,332	7,053	-3.8%	7,193	7,053	7,332			6,009	7,362	7,531
Pacific Islander	493	472	442	447	1.1%	445	442	447			289	399	472
Asian	3,491	3,362	3,296	3,267	-0.9%	3,282	3,267	3,296			1,799	2,889	3,362
Other	6,190	6,009	5,877	5,792	-1.4%	5,835	5,792	5,877			3,502	5,130	6,009
EDUCATION	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Target	FY08	FY-09	FY-10
No School	697	680	681	678	-0.4%	680	678	681			580	601	680
Elementary School	21,912	20,182	17,088	16,351	-4.3%	16,720	16,351	17,088			15,202	17,874	20,182
Some College/Vocational/Technical School	53,256	48,970	48,126	46,357	-3.7%	47,242	46,357	48,126			29,903	44,049	48,970
BA\BS Degree	28,301	24,998	24,577	23,599	-4.0%	24,088	23,599	24,577			13,113	22,941	24,998
Some Graduate School	10,962	9,678	9,608	9,255	-3.7%	9,432	9,255	9,608			4,807	8,724	9,678
High School Diploma	71,263	65,417	63,894	60,997	-4.5%	62,446	60,997	63,894			47,458	62,665	65,417
GED	14,301	13,640	13,505	13,236	-2.0%	13,371	13,236	13,505			8,211	12,121	13,640
AA Degree	11,094	10,258	10,255	10,006	-2.4%	10,131	10,006	10,255			6,119	9,285	10,258

* Totals above are blacked out because the quarterly data is cumulative.

Federal Reporting Common Measures Definitions

Entered Employment Rate- of those who are not employed at the date of participation; the # of adult participants who are employed in the first quarter after the exit quarter / # adult participants who exit during the quarter

Employment Retention Rate- Of those who are employed in the first quarter after the exit quarter: # of adult participants who are employed in both the second and third quarters after the exit quarter / # of adult participants who exit during the quarter

Average Earnings- Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: Total earnings in the second plus the total earnings in the third quarters after the exit quarter / # of adult participants who exit during the quarter

Placement in Employment or Education- Of those who are not in post-secondary education or employment (including the military) at the date of participation: # of youth participants who are in employment (including the military) or enrolled in post-secondary education and/or advanced training, occupational skills training in the first quarter after the exit quarter / # of youth participants who exit during the quarter

Attainment of a Degree or Certificate- Of those enrolled in education (at the date of participation or at any point during the program): # of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter / # of youth participants who exit during the quarter

Literacy and Numeracy Gains- Of those out-of-school youth who are basic skills deficient, Number of youth participants who increase one or more educational functioning levels / Number of youth who completed a year of participation (based on



StateStat
Department of Labor, Licensing and Regulation
Division of Unemployment Insurance
Monthly Report

Volume 4 Number 7
 Reporting Period January, 2011

UNEMPLOYMENT INSURANCE FOR 1-31-11	Reporting Periods					Fiscal Year To Date							
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
ISSUANCES AND DETERMINATIONS													
New Claims Filed - Total	30,620	30,296	37,702	38,587	2.3%	32,044	27,058	38,587	224,309			379,609	407,026
New Claims Filed - UI	30,062	29,903	37,284	37,987	1.9%	31,548	26,441	37,987	220,834		243,281	375,917	402,813
New Claims Filed - UCFE	385	240	265	434	63.8%	325	203	434	2,273			2,251	2,541
New Claims Filed - UCX	173	153	153	166	8.5%	172	153	203	1,202			1,441	1,672
Persons Currently Drawing UI Benefits	57,501	57,040	60,429	68,354	13.1%	61,198	55,687	68,354			41,309	67,919	63,104
New EUC Claims Filed - Total	7,117	6,520	6,705	7,621	13.7%	7,882	6,520	11,291	55,177				98,585
Dollars Paid in Benefits (in millions \$\$\$)	59	72.6	66.6	89.9	35.0%	70.3	59.0	89.9	492.3		507	918	990
Trust Fund Balance (in million \$\$\$)	387	393	200	141	-29.5%	349	141	469	435	900	986	288	456
FUA Loan Advance to Trust Fund (in millions \$\$\$)	134	134	0	0	0.0%	96	0	134	0				134
# of First UI Checks issued - Regular UI	11,006	11,449	13,414	20,479	52.7%	13,017	9,932	20,479	91,117		103,693	175,340	166,666
# of First UI Checks issued - Ex. Fed Employees	170	100	90	222	146.7%	123	69	222	858		504	293	660
# of First UI Checks issued - Ex Military	105	118	78	94	20.5%	103	78	131	721		723	815	969
% of claims filed via the Internet	40%	42%	45%	45%	0.0%	41.9%	40.0%	45.0%	41.9%		18.5%	42.7%	45.2%
Final Payments	6,417	6,853	5,464	7,744	41.7%	6,775	5,464	7,744	47,423		35,502	65,162	97,855
% of First UI Checks Issued <21 days – Regular UI DLA = 87%	86.0%	86.0%	88.0%	94.0%	6.8%	86.0%	80.0%	94.0%	86.0%	87%	93.7%	91.2%	86.7%
% of First UI Checks Issued <21 days – Ex-Fed. Emp. DLA = 70%	92.0%	70.0%	80.0%	97.0%	21.3%	84.0%	70.0%	97.0%	84.0%	70%	91.3%	84.6%	77.9%
% of First UI Checks Issued <21 days – Ex-Military DLA = 87%	93.0%	91.0%	96.0%	95.0%	-1.0%	94.6%	91.0%	97.0%	94.6%	87%	93.8%	96.0%	93.4%
# Determinations [nonmonetary e.g. quit/fired]	13,743	12,404	14,576	14,187	-2.7%	16,196	12,404	24,972	113,374		315,707	405,532	365,474
% of Determinations issued in 21 days of issue detection DLA =	60.8%	63.0%	65.0%	82.0%	26.2%	65.3%	54.4%	82.0%	65.3%	80%	88.4%	84.7%	83.4%
# Open Employer Accounts	136,035	136,684	136,519	136,950	0.3%	136,697	135,941	138,748	136,697				139,244



StateStat
Department of Labor, Licensing and Regulation
Division of Unemployment Insurance

UNEMPLOYMENT INSURANCE FOR 1-31-11	Reporting Periods						Fiscal Year To Date						FY08	FY09	FY10
	Q2-10	Q3-10	Q4-10	Q1-11	Q2-11	% Change	Avg	Min	Max	Total	Target				
	Fiscal Year						To Date	by Quarters							
Exhaustion rate-% of people who rec'd all 26 weeks	49.5%	52.3%	52.3%	51.0%		-100.0%	51.0%	51.0%	51.0%			33.6%	41.8%	50.2%	
Average duration of receipt of benefits (in weeks)	17.6	19.6	19.5	18.9		-100.0%	18.9	18.9	18.9			15.2	15.6	18.3	
% of determinations passing Federal Review - quality/accuracy DLA = 75%	85.0%	81.0%	74.0%	83.0%	83.0%	0.0%	83.0%	83.0%	83.0%		75%	82.9%	76.9%	80.5%	
# of employer status determinations completed	3,326	4,250	3,986	3,741	3,620	-3.2%	3,681	3,620	3,741	7,361		19,465	16,895	15,422	
% of determinations completed <180 days of establishment DLA = 80%	93.7%	91.7%	92.2%	93.8%	94.0%	0.2%	93.9%	93.8%	94.0%		80%	86.1%	93.1%	92.8%	
# of detectable/recoverable overpayments established	11,898	14,856	14,225	14,283	14,959	4.7%	14,621	14,283	14,959	29,242		23,224	40,222	53,685	
% of overpayments established for recovery DLA = 55%	129.00%	116.00%	103.56%	93.16%	101.60%	9.1%	97.4%	93.2%	101.6%		55%	88.4%	94.3%	110.9%	
\$ of overpayments established	10,731,414	12,665,498	11,778,104	11,880,346	11,777,247	-0.9%	11,828,797	11,777,247	11,880,346	23,657,593			35,085,370	46,363,639	
\$ of overpayment due to fraud	3,297,050	3,833,552	3,425,301	4,056,795	4,559,427	12.4%	4,308,111	4,056,795	4,559,427	8,616,222			11,835,221	13,895,708	
% of overpayment due to fraud	30.7%	30.3%	29.1%	34.1%	38.7%	13.4%	36.4%	34.1%	38.7%				33.9%	30.0%	
\$ of overpayments recovered	3,392,778	5,335,791	4,940,863	3,771,831	3,958,564	-7.4%	3,865,198	3,771,831	3,958,564	7,730,395			16,235,784	17,568,451	
% of overpayments per total benefit payout	4.6%	4.6%	5.4%	5.8%	5.9%	1.7%	5.9%	5.8%	5.9%				4.0%	4.7%	
\$ UI Overpayments - Total Outstanding Balance	71,039,381	76,531,979	81,165,874	86,614,730	91,501,156	5.6%	89,057,943	86,614,730	91,501,156				61,559,470	81,165,874	
\$ of employer taxes deposited into Clearing Acct.	43	37.4	495.6	155	99.8	-35.6%	127.4	99.8	155.0	254.8		\$415M	\$371.3M	\$644M	
# of employers audited	737	672	725	543	735	35.4%	639	543	735	1,278	700/2800	3,484	3,548	2,647	
% of employers audited	2.1%	1.9%	2.1%	1.6%	2.2%	34.8%	1.9%	1.6%	2.2%		2%	2.4%	2.5%	1.9%	
<i>Note: % = Federal {USDOL} Desired Level of Achievement (DLA) figure</i>															



State Stat

Department of Labor, Licensing and Regulation
Division of Unemployment Insurance Monthly Time Lapse Report

UNEMPLOYMENT INSURANCE FOR 1-31-11						Fiscal Year To Date								
	ISSUANCES AND DETERMINATIONS	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Towson Claim Center - UI - First Pays	1,747	1,297	1,501	2,206	47.0%	1,952	1,297	2,543	13,664					32,875
UI - Claims Paid< 21 Days	1,506	1,066	1,316	2,101	59.7%	1,690	1,066	2,162	11,828					28,995
UI - %	86%	82%	88%	95%	8.6%	86.3%	81.2%	95.2%	86.6%	87%				88.2%
UCFE - First Pays	13	3	1	23	2200.0%	9	1	23	65					90
UCFE - Claims Paid< 21 Days	10	2	1	22	2100.0%	8	1	22	55					67
UCFE - %	77%	67%	100%	96%	-4.3%	82.9%	66.7%	100.0%	84.6%	70%				74.4%
UCX - First Pays	8	8	4	5	25.0%	9	4	14	61					166
UCX - Claims Paid< 21 Days	7	7	4	5	25.0%	8	4	14	59					160
UCX - %	88%	88%	100%	100%	0.0%	96.4%	87.5%	100.0%	96.7%	87%				96.4%
College Park Claim Center - UI - First Pays	1,963	1,686	1,967	3,291	67.3%	2,123	1,577	3,291	14,862					28,207
UI - Claims Paid< 21 Days	1,707	1,429	1,727	3,147	82.2%	1,858	1,330	3,147	13,007					24,617
UI - %	87%	85%	88%	96%	8.9%	86.6%	81.1%	95.6%	87.5%	87%				87.3%
UCFE - First Pays	12	9	5	11	120.0%	6	1	12	45					49
UCFE - Claims Paid< 21 Days	11	7	4	11	175.0%	6	1	11	41					36
UCFE - %	92%	78%	80%	100%	25.0%	92.8%	77.8%	100.0%	91.1%	70%				73.5%
UCX - First Pays	18	21	13	17	30.8%	16	7	21	112					169
UCX - Claims Paid< 21 Days	18	17	11	17	54.5%	15	7	19	106					160
UCX - %	100%	81%	85%	100%	18.2%	95.1%	81.0%	100.0%	94.6%	87%				94.7%
Cumberland Claim Center - UI - First Pays	2,140	2,759	3,448	5,060	46.8%	2,763	1,639	5,060	19,344					28,270
UI - Claims Paid< 21 Days	1,891	2,464	3,180	4,772	50.1%	2,486	1,383	4,772	17,402					24,584
UI - %	88%	89%	92%	94%	2.3%	88.7%	82.1%	94.3%	90.0%	87%				87.0%
UCFE - First Pays	70	43	37	87	135.1%	50	24	87	348					213
UCFE - Claims Paid< 21 Days	65	29	30	85	183.3%	44	22	85	309					168
UCFE - %	93%	67%	81%	98%	20.5%	87.4%	67.4%	97.7%	88.8%	70%				78.9%
UCX - First Pays	28	47	23	26	13.0%	32	23	47	223					246
UCX - Claims Paid< 21 Days	27	44	23	24	4.3%	30	23	44	213					227
UCX - %	96%	94%	100%	92%	-7.7%	95.7%	92.3%	100.0%	95.5%	87%				92.3%
Balt. Metro Claim Center - UI - First Pays	1,367	1,319	1,582	2,748	73.7%	1,689	1,319	2,748	11,821					24,262
UI - Claims Paid< 21 Days	1,092	1,065	1,337	2,607	95.0%	1,409	1,024	2,607	9,862					20,542
UI - %	80%	81%	85%	95%	12.3%	81.9%	71.9%	94.9%	83.4%	87%				84.7%
UCFE - First Pays	19	8	14	26	85.7%	15	3	26	102					89
UCFE - Claims Paid< 21 Days	19	8	10	25	150.0%	13	2	25	88					72
UCFE - %	100%	100%	71%	96%	34.6%	80.8%	44.4%	100.0%	86.3%	70%				80.9%
UCX - First Pays	14	11	11	13	18.2%	14	11	20	98					176
UCX - Claims Paid< 21 Days	11	11	10	13	30.0%	13	10	20	93					167
UCX - %	79%	100%	91%	100%	10.0%	94.6%	78.6%	100.0%	94.9%	87%				94.9%
Salisbury Claim Center - UI - First Pays	1,822	2,273	2,840	4,311	51.8%	2,332	1,433	4,311	16,323					24,799
UI - Claims Paid< 21 Days	1,554	1,971	2,434	3,965	62.9%	1,999	1,072	3,965	13,992					21,382
UI - %	85%	87%	86%	92%	7.3%	84.1%	74.8%	92.0%	85.7%	87%				86.2%
UCFE - First Pays	37	20	22	60	172.7%	28	14	60	197					125
UCFE - Claims Paid< 21 Days	34	12	18	57	216.7%	24	10	57	165					101
UCFE - %	92%	60%	82%	95%	16.1%	78.8%	60.0%	95.0%	83.8%	70%				80.8%
UCX - First Pays	23	19	16	24	50.0%	22	16	28	152					149
UCX - Claims Paid< 21 Days	22	17	16	22	37.5%	20	14	24	138					134
UCX - %	96%	89%	100%	92%	-8.3%	91.2%	85.7%	100.0%	90.8%	87%				89.9%



StateStat

Department of Labor, Licensing and Regulation

Governor's Workforce Investment Board

GOVERNOR'S WORKFORCE INVESTMENT BOARD	REPORTING PERIODS					2011 Fiscal Year to Date					Fiscal Year Comparison
	Oct-10	Nov-10	Dec-10	Jan-11	%	Avg	Min	Max	Total	Target	FY10
Stakeholders Participating	216	195	58	370	537.9%	99.4	0	370	1193	1497	2693
Total #	216	195	58	370	537.9%	99.4	0	370	1193	1497	2693
Aerospace	22	17	7	5	-28.6%	11.0	5	22	77	75	112
Bioscience	0	0	0	0	0.0%	0.0	0	0	0	20	0
Construction	37	60	11	17	54.5%	35.4	11	60	248	150	166
Education	0	0	0	0	0.0%	0.0	0	0	0	0	4
Energy	23	3	0	7	0.0%	13.4	0	33	94	250	572
Hospitality and Tourism	3	3	0	0	0.0%	0.9	0	3	6	20	2
Healthcare	70	60	35	31	-11.4%	35.9	0	70	251	200	304
Information Technology	35	45	0	250	0.0%	56.4	0	250	395	200	315
Manufacturing	26	7	5	10	100.0%	10.3	0	26	72	250	465
Retail trade											
Transportation/ warehousing	0	0	0	50	0.0%	7.1	0	50	50	20	43
GWIB Conferences	0	0	0	0	0%	0.0	0	0	0	312	710
Industry Initiatives	Oct-10	Nov-10	Dec-10	Jan-11	%						
100% =completion of analysis, written report, proposed policy recommendations and industry Summit											
Aerospace	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Bioscience	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Construction	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Education	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Energy	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Hospitality and Tourism	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Healthcare	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Information Technology	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Manufacturing	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Retail trade											
Transportation/warehousing	98.0%	98.0%	98.0%	98.0%	0.0%	98%	98%	98%			100.0%
Outreach	Oct-10	Nov-10	Dec-10	Jan-11	%						
# of planning/policy/advocacy engagements	26	18	15	25	66.7%	18.8	12	26	113	300	301
# of TA consultations provided to	22	13	16	3	-81.3%	19.0	13	22	114	200	210
# of new industry sector training initiatives											
Governance	Oct-10	Nov-10	Dec-10	Jan-11	%						
% of board vacancies	3.0%	6.0%	6.0%	16.0%	166.7%	7%	3%	16%			5.0%
Governance Quarterly	tr3 FY10	tr4 FY10	tr1 FY11	tr2 FY11	%						
% of board participation	70.0%	58.0%	43.0%	60.0%	39.5%	52%	43%	60%			80.0%
Governance (Certification) Biennial											
# of local WIBs certified (11)	11			12							
# of local one stop centers certified (34)	34			34							



State Stat

Department of Labor, Licensing and Regulation
Office of The Secretary

OFFICE OF THE SECRETARY	Reporting Periods					Fiscal Year To Date					FY COMPARISON		
Communications	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Press hits (print)	31	35	25	23	-8.0%	35.7	23	52	250		284	203	329
Press Hits (web only pubs)					100%	4.6	0	9	32				67
Interviews (radio)	5	1	7	0	-100.0%	2.3	0	7	16		26	25	29
Interviews (television)	4	1	4	3	-25.0%	7.3	1	19	51		62	44	66
Press releases issued	3	4	0	2	100%	3.4	0	6	24		65	62	64
Outreach	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Public speaking	7	1	2	1	-50.0%	3.1	1	7	22		208	98	57
Governance	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Board Appointments Completed	4	4	7	7	0.0%	6.9	1	24	48		99	62	70
Board vacancies	24	24	21	21	0.0%	19.4	14	24					
Board positions	241	241	241	241	0.0%	240.1	239	241					
Departmental Legislation	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Legislation Introduced				14	100%	14.0	14	14	14		5	19	19
Legislation passed				0	0.0%	0.0	0	0	0		4	14	17
FAIR PRACTICES	MONTHLY REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON		
Language accessibility	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
# of vital documents	249	249	249	249	0.0%	249.0	249	249				249.0	
# translated in 1+languages	18	18	18	18	0.0%	18.0	18	18				18.0	
Bilingual employees	44	44	44	44	0.0%	44.0	44	44				44.0	
Diversity	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
# of minority employees	814	817	815	801	-1.7%	809.4	801	817				778	
% minority employees	50%	50%	50%	49%	-0.6%	50%	49%	50%				49.0%	
# of minority managers	52	54	54	52	-3.7%	51.4	46	54				46	
% minority managers	30%	31%	31%	30%	-1.5%	30%	29%	31%				27%	
DLLR Minorities by Job Families	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
# of Officials & Administrators (A)	52	54	54	52	-3.7%	51.6	47	54					
% Officials & Administrators	6.39%	6.61%	6.63%	6.49%	-2.0%	6%	6%	7%					
# of Professionals (B)	474	475	474	464	-2.1%	464.7	428	475					
% Professionals	58.23%	58.14%	58.16%	57.93%	-0.4%	57%	53%	58%					
# of Technicians (C.)	41	41	40	40	0.0%	39.6	33	41					
% Technicians	5.04%	5.02%	4.91%	4.99%	1.7%	5%	4%	5%					
# of Protective Service Workers (D)	17	18	18	18	0.0%	16.9	15	18					
% Protective Service Workers	2.09%	2.20%	2.21%	2.25%	1.8%	2%	2%	2%					
# of Paraprofessionals (E)	118	117	117	116	-0.9%	116.3	112	118					
% Paraprofessionals	14.50%	14.32%	14.36%	14.48%	0.9%	14%	14%	15%					
# of Administrative Support (including clerical & sales)	100	99	100	98	-2.0%	99.4	98	101					
% Administrative Support (including clerical & sales)	12.29%	12.12%	12.27%	12.23%	-0.3%	12%	12%	12%					
# of Skilled Craft Workers (G)	11	11	10	9	-10.0%	10.6	9	11					
% Skilled Craft Workers	1.35%	1.35%	1.23%	1.12%	-8.4%	1%	1%	1%					
# of Service-Maintenance (H)	1	1	1	1	0.0%	0.9	0	1					
% Service-Maintenance	0%	0.12%	0.12%	0.12%	1.8%	0%	0%	0%					



State Stat
Department of Labor, Licensing and Regulation
Office of The Secretary

DISCRIMINATION COMPLAINTS (Internal)	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
# of Disparate Treatment Complaints	0	0	0	3	100%	0.6	0	3	4				4
# of Sexual Harassment	0	1	0	0	0.0%	0.1	0	1	1				1
# of Age Discrimination	0	0	0	0	0.0%	0.0	0	0	0				1
# of Hostile Work Environment	0	0	0	0	0.0%	0.1	0	1	1				3
EEO Complaints against DLLR	0	0	0	3	100%	0.6	0	3	4				5
EEO Investigations completed	0	1	0	0	0.0%	1.0	0	6	7				5
Total EEO Complaints rec'd	0	1	0	3	100%	0.9	0	3	6				11
DISCRIMINATION CLAIMS (External)	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
EEOC Decisions Pending	3	2	3	3	0.0%	2.7	2	3	19				34
EEOC Decisions	0	1	0	0	0.0%	0.1	0	1	1				2
EEOC/MCHR withdrawal	0	0	0	0	0.0%	0.1	0	1	1				1
MEDIATIONS	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Mediation	0	1	1	0	-100.0%	0.4	0	1	5				0
TRAININGS	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Diversity Awareness Attendees	0	0	0	0	0.0%	0.0	0	0	0				0
Fair Practices Management Attendees	47	0	0	0	0.0%	46.1	0	124	323				524
Sexual Harassment Attendees	0	0	0	0	0.0%	0.0	0	0	0				0
Total # of Trainings	2	0	0	0	0.0%	1.7	0	6	12				34