



Department of Human Resources
StateStat

Reporting Period: February 2011

DHR Management Team

Operations: **Vacant**
 Programs: **Vacant**
 Chief of Staff: **Vacant**

Administrations:

Social Services Administration: **Carnitra White**
 Family Investment Administration: **Rosemary Malone (Acting)**
 Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

Interim Secretary **Ted Dallas**
 Appointed January 2011

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS					YEAR TO DATE				
	12/28/10	1/11/11	1/25/11	2/8/11	% Change	Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	18,037.9	13,161.4	10,043.9	10,972.8						
Office of the Secretary	164.6	102.0	24.2	86.0	0.0%	16.1	0.0	145.3	433.6	27
Operations	3.0	54.0	21.5	0.0	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	12.0	0.0	-12.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	393.6	266.1	169.8	290.0	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	8.0	0.0	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	17,456.7	12,739.3	9,840.4	10,596.8	7.7%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	33.2	34.8	37.0	73.9	99.7%	65.1	27.4	112.7	1,758.8	27
Operations	97.8	107.6	118.9	164.9	38.7%	141.1	99.0	180.2	3,809.1	27
Social Services	18.5	39.3	61.5	55.8	-9.3%	35.7	20.4	57.1	964.0	27
Family Investment	75.7	71.3	106.6	107.3	0.7%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	138.9	144.1	200.8	167.4	-16.6%	215.9	153.2	286.8	5,828.7	27
LDSS	2,081.8	2,375.0	2,590.5	2,944.7	13.7%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	1.5	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	8.3	0.0	1.5	0.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	1.1	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	9.1	9.0	8.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	15.4	19.4	20.4	20.4	0.0%	2.5	0.0	31.2	68.7	27
LDSS	108.5	101.8	114.1	93.2	-18.3%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	0.0	2.5	0.0	0.0	0.0%	12.3	0.0	27.0	331.7	27
Operations	0.0	10.4	2.0	0.0	-100.0%	6.5	0.0	21.6	175.8	27
Social Services	0.0	2.7	3.1	2.0	-35.5%	4.2	0.0	16.4	113.8	27
Family Investment	2.0	12.1	0.2	3.9	1850.0%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	19.5	14.2	14.4	16.0	11.1%	21.3	0.0	42.8	575.2	27
LDSS	351.5	400.0	237.1	287.5	21.3%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	8	3	12	18	50.0%	12.0	3.0	23.0	311.0	26
Family Investment	0	1	1	2	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	1	0	0	0	0.0%	0.7	0.0	2.0	18.0	26
FROLLAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	3	1	6	3	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources LDSS Personnel

Reporting Period: February 2011

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS					% Change	YEAR TO DATE				
	12/28/10	1/11/11	1/25/11	2/8/11	Average		Minimum	Maximum	Total	Periods	
Allegany	459.5	559.5	301.2	282.5	-6.2%	263.6	123.0	380.0	7,118.2	27	
Anne Arundel	783.4	515.5	765.0	564.5	-26.2%	547.0	279.0	906.0	14,769.0	27	
Baltimore City	8693.3	4712.8	1845.0	2343.7	27.0%	1,345.1	883.6	2,495.6	36,317.8	27	
Baltimore	854.5	992.0	1173.8	981.5	-16.4%	244.8	58.0	513.0	6,610.5	27	
Calvert	243.2	389.7	285.8	286.0	0.1%	280.2	226.0	333.5	7,564.6	27	
Caroline	368.5	358.0	269.3	293.0	8.8%	273.6	231.0	355.0	7,386.6	27	
Carroll	314.6	291.8	314.6	303.0	-3.7%	276.8	260.2	297.0	7,473.8	27	
Cecil Co.	340.5	333.0	310.0	257.0	-17.1%	262.5	239.0	332.0	7,087.1	27	
Charles	288.1	314.9	313.4	324.7	3.6%	294.0	213.5	444.0	7,937.0	27	
Dorchester	285.5	313.0	271.5	329.5	21.4%	266.9	240.0	312.5	7,207.1	27	
Frederick	341.1	313.6	293.2	342.6	16.8%	277.7	244.5	374.6	7,497.3	27	
Garrett	273.7	284.0	284.9	277.5	-2.6%	258.0	251.0	273.0	6,965.3	27	
Harford	400.6	368.3	296.3	319.2	7.7%	332.1	181.8	438.7	8,967.2	27	
Howard	658.8	532.0	410.8	631.1	53.6%	282.7	183.0	451.8	7,633.2	27	
Kent	276.1	264.0	255.0	247.0	-3.1%	256.2	246.0	275.5	6,916.5	27	
Montgomery	0.0	0.0	0.0	0.0		129.9	32.0	265.0	3,506.9	27	
Prince George's	1115.4	566.8	632.3	896.1	41.7%	244.9	138.5	368.0	6,612.5	27	
Queen Anne's	246.9	266.0	264.8	254.5	-3.9%	247.9	214.0	287.1	6,694.3	27	
Somerset	76.8	56.1	80.0	68.0	-15.0%	99.7	30.0	178.6	2,691.5	27	
St. Mary's	139.2	82.8	120.8	96.9	0.0%	3.6	0.0	55.3	96.0	27	
Talbot	276.9	239.8	264.0	285.0	8.0%	249.6	63.0	375.0	6,738.3	27	
Washington	250.0	271.8	358.0	485.9	35.7%	331.8	234.5	595.6	8,959.0	27	
Wicomico	389.2	345.3	321.1	364.0	13.4%	257.8	231.0	299.0	6,959.7	27	
Worcester	380.9	368.6	409.6	363.6	-11.2%	159.1	69.0	216.0	4,295.9	27	
TOTAL	17456.7	12739.3	9840.4	10596.8							



Department of Human Resources LDSS Personnel

Reporting Period: February 2011

ON CALL OVERTIME BY JURSDICTION

	12/28/10	1/11/11	1/25/11	2/8/11	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	243.5	263.5	262.5	252.5	-3.8%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	459.0	393.0	714.0	540.0	-24.4%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	240.3	325.0	233.5	246.0	5.4%	230.8	58.0	513.0	6,232.5	27
Calvert	229.1	375.5	247.7	246.0	-0.7%	249.3	199.5	291.0	6,730.2	27
Caroline	306.0	263.0	225.0	216.0	-4.0%	252.7	217.0	300.5	6,823.5	27
Carroll	262.6	280.8	286.3	268.0	-6.4%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	239.0	264.0	264.0	255.0	-3.4%	250.7	183.0	327.0	6,767.6	27
Charles	263.6	262.5	254.0	254.0	0.0%	251.6	182.5	286.4	6,793.2	27
Dorchester	244.0	262.5	263.0	255.0	-3.0%	249.1	236.0	263.5	6,727.0	27
Frederick	246.0	264.0	264.0	255.0	-3.4%	250.6	244.5	273.0	6,767.5	27
Garrett	256.2	268.5	269.1	264.5	-1.7%	258.0	251.0	273.0	6,965.3	27
Harford	286.8	286.8	259.2	245.9	-5.1%	258.7	140.5	360.0	6,986.0	27
Howard	208.0	264.0	207.6	262.0	26.2%	257.3	183.0	440.0	6,946.8	27
Kent	264.0	264.0	255.0	246.0	-3.5%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	190.5	250.5	212.5	188.0	-11.5%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	246.0	264.0	264.0	254.5	-3.6%	247.9	214.0	287.1	6,694.3	27
Somerset	0.0	0.0	0.0	0.0		92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	276.9	239.8	264.0	285.0	8.0%	249.4	63.0	375.0	6,733.8	27
Washington	250.0	266.0	229.5	245.9	7.1%	249.3	228.0	264.0	6,730.8	27
Wicomico	264.0	264.0	255.0	230.0	-9.8%	250.2	231.0	279.0	6,754.5	27
Worcester	255.1	255.1	256.0	231.0	-9.8%	157.8	69.0	216.0	4,259.9	27
TOTAL	5230.6	5576.5	5485.9	5240.3						



Department of Human Resources LDSS Personnel

Reporting Period: February 2011

SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	12/28/10	1/11/11	1/25/11	2/8/11		Average	Minimum	Maximum	Total	Periods
Allegany	90.1	97.1	97.9	147.4	50.6%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	62.1	97.0	126.2	150.4	19.2%	114.0	58.1	151.4	3,077.3	27
Baltimore City	733.0	924.0	955.0	1151.0	20.5%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	189.0	198.1	252.0	278.0	10.3%	187.1	63.6	263.5	5,051.0	27
Calvert	33.7	44.2	40.9	42.1	2.9%	29.3	16.1	41.3	790.1	27
Caroline	25.0	24.0	46.0	37.0	-19.6%	26.3	11.0	44.0	709.0	27
Carroll	61.5	50.9	44.0	49.0	11.4%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	80.3	89.7	74.0	77.5	4.7%	83.4	50.6	125.6	2,251.4	27
Charles	42.0	55.0	65.0	67.8	4.3%	31.5	10.0	81.5	850.0	27
Dorchester	62.6	26.6	45.5	49.9	9.7%	48.3	29.1	71.8	1,305.3	27
Frederick	46.0	55.0	76.3	65.0	-14.8%	55.4	26.7	76.0	1,495.8	27
Garrett	27.0	26.0	23.0	29.5	28.3%	25.8	10.0	42.0	697.0	27
Harford	93.1	60.2	87.1	82.9	-4.8%	79.3	49.8	102.1	2,141.0	27
Howard	34.3	41.0	51.3	50.4	-1.8%	56.0	23.6	89.4	1,511.1	27
Kent	12.0	7.5	12.0	20.0	66.7%	20.3	8.0	40.5	548.1	27
Montgomery	0.0	0.0	0.0	0.0		163.3	91.7	214.6	4,408.2	27
Prince George's	206.3	215.1	225.3	220.4	-2.2%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	29.4	14.5	30.6	41.0	34.0%	26.7	8.1	57.5	720.3	27
Somerset	34.1	36.8	26.4	44.0	66.7%	33.0	15.9	65.5	890.4	27
St. Mary's	46.8	48.8	60.2	63.3	5.1%	44.9	22.8	88.9	1,212.4	27
Talbot	26.0	39.0	32.0	25.5	-20.3%	34.6	16.0	55.0	933.0	27
Washington	84.3	114.1	80.8	110.0	36.1%	108.4	72.0	171.4	2,926.0	27
Wicomico	46.4	87.6	102.2	110.9	8.5%	68.3	39.3	104.6	1,844.3	27
Worcester	16.8	22.8	36.8	31.7	-13.9%	30.6	10.8	58.4	827.4	27
TOTAL	2081.8	2375.0	2590.5	2944.7						



Department of Human Resources LDSS Personnel

Reporting Period: February 2011

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	12/28/10	1/11/11	1/25/11	2/8/11						
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	9.3	9.5	10.3	10.3	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	65.0	58.0	57.0	42.0	-26.3%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.5	1.0	1.0	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.8	2.1	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.1	0.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	0.0	0.0	0.0	4.9		2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	20.5	12.7	10.0	10.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.0	0.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	12.3	20.0	18.0	13.5	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.9	0.0	10.0	10.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	5.5	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	0.0	0.4	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.5	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	1.5	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	108.5	101.8	114.1	93.2						



Department of Human Resources LDSS Personnel

Reporting Period: February 2011

UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	12/28/10	1/11/11	1/25/11	2/8/11		Average	Minimum	Maximum	Total	Periods
Allegany	3.4	0.3	1.3	1.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	13.1	8.3	0.0	2.5		15.2	0.6	51.8	409.2	27
Baltimore City	213.0	243.0	104.0	155.0	49.0%	182.9	57.0	291.0	4,939.0	27
Baltimore	30.0	17.0	17.0	24.0	41.2%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.2	0.0	0.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.6	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	1.0	0.0	1.0	0.0	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	10.5	21.2	14.9	18.5	24.2%	18.7	2.5	38.5	505.0	27
Charles	9.0	2.0	1.0	0.4	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	3.7	13.0	6.6	7.0	6.1%	5.9	0.0	29.0	158.4	27
Frederick	2.5	2.9	0.7	4.0	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	0.1	2.0	2.6	10.5	0.0%	14.1	0.3	60.0	380.4	27
Howard	14.9	21.0	20.0	0.0	0.0%	4.8	0.0	15.8	128.3	27
Kent	1.5	0.0	2.5	2.0	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	0.0	0.0	0.0	0.0		22.7	1.8	49.1	612.3	27
Prince George's	32.0	38.0	45.0	39.1	-13.1%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	9.0	14.0	4.0	7.0	75.0%	7.9	0.0	22.0	214.5	27
Talbot	0.3	0.5	3.5	11.7	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.0	15.0	3.0	0.4	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	10.0	2.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	7.5	1.0	0.0	2.4	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	351.5	400.0	237.1	287.5						

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Department of
StateStat

Reporting Period: January 2011

Interim Secretary Ted Dallas
Appointed January 2011

MBE CONTRACT ACTIVITY

Goal Achieved: 24.14% # Waivers requested: # Waivers granted: Goal Achieved: 5.62% # Waivers requested: # Waivers granted:

Jan-11

YEAR-TO-DATE

PROCUREMENT/CONTRACT AWARDS

Agency Total Ethnic Women Disabled / Non-Profit / Sheltered Workshon Total MBE/WBE % Agency Total Ethnic Women Disabled / Non-Profit / Sheltered Workshon Total MBE/WBE %

Payment Totals \$8,631,549.00 \$209,268.00 2.42% \$259,281.00 3.00% \$17,504.00 0.20% \$486,053.00 5.63% \$63,857,213.00 \$770,461.00 \$0.01 \$2,306,589.00 \$0.04 \$140,363.00 \$0.00 \$3,217,413.00 5.04%

Awards Totals \$1,791,260.00 \$21,169.00 1.18% \$405,786.00 22.65% \$5,533.00 0.31% \$432,488.00 24.14% \$33,139,508.00 \$420,265.00 1.27% \$1,316,322.00 3.97% \$126,901.00 0.38% \$1,863,488.00 5.62%

Architectural and Engineering \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00

Construction \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00

Construction Related \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00

Maintenance \$707.00 \$0.00 0.00% \$6,294.00 \$0.00 \$0.00 0.00%

Services \$188,345.00 \$8,844.00 \$180.00 \$9,024.00 4.79% \$4,445,852.00 \$141,527.00 \$57,408.00 \$22,105.00 \$221,040.00 4.97%

Supplies and Equipment \$80,081.00 \$6,552.00 \$22,729.00 \$4,132.00 \$33,413.00 41.72% \$1,340,873.00 \$76,451.00 \$264,507.00 \$58,050.00 \$399,008.00 29.76%

IT Services \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 0.00%

IT Supplies and Equipment \$353,821.00 \$353,831.00 \$353,831.00 100.00% \$2,015,946.00 \$50,299.00 \$700,374.00 \$0.00 \$750,673.00 37.24%

Human, Cultural, Social & Educational \$136,882.00 \$0.00 0.00% \$16,108,935.00 \$3,902.00 \$142,309.00 \$1,650.00 \$147,861.00 0.92%

Corporate Credit Card \$92,253.00 \$14,617.00 \$3,059.00 \$731.00 \$18,407.00 19.95% \$817,985.00 \$33,850.00 \$56,498.00 \$7,407.00 \$97,755.00 11.95%

Direct Vouchers \$939,171.00 \$17,323.00 \$490.00 \$17,813.00 1.90% \$7,055,226.00 \$114,236.00 \$95,226.00 \$37,689.00 \$247,151.00 3.50%

SBR INDICATORS

Agency Total Total SBR # Designated Procurements % Agency Total Total SBR # Designated Procurements %

Payment Totals \$38,100,560 \$658,606 14 1.73% \$296,732,170 \$9,183,550 137 3.09%



Department of Human Resources

Social Services Administration

Reporting Period: January 2011

Place Matters/Safe Reduction *

	Baseline		FY 2011 Goal		REPORTING PERIOD: Monthly				Source
	Date	Data	Goal	Target	Oct-10	Nov-10	Dec-10	Jan-11	
Current Measures									for Baseline and Results
Children in Out-of-Home Placement **	6/30/2010	8,013	Reduce by 9%	7,292	7,889	7,774	7,703	7,649	State Stat
Children in Group Homes (% of all placements)	6/30/2010	11.4%	11% or less	11.0%	10.8%	10.9%	10.9%	11.0%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2010	76.5%	76% or more	76.0%	76.0%	75.5%	76.0%	76.0%	State Stat
Adoptions	Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year		Goal	562	PROGRESS TO DATE DURING FY 2010, as of				State Stat
					Jan-11	% of Target	Expected	50%	
					277	49%	Actual	49%	
					REPORTING PERIOD: Point in Time				
Children Placed in their Home/ Adjacent Jurisdiction ***	6/30/2009	81.5%	Increase by 3%	85.2%	pending	79%			MD CHESSIE
	12/31/2009	83.1%							
	6/30/2010	82.1%							
	Average	82.2%							

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** Missing data: 6/30/09 = 29.4%; 12/31/09 = 20.8%; 6/30/10 = 8.2%; 12/31/10 = 26%



Department of Human Resources

Social Services Administration

Reporting Period: January 2011

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Average	Minimum	Maximum	Total	Periods	
Investigations											
Total # Open at beginning of month	5,190	5,252	5,505	5,395	-2.00%	5,212	4,726	5,523	36,483	7	
Total # New during report month	2,403	2,262	2,065	2,045	-0.97%	2,188	1,960	2,482	15,319	7	
Total # Completed during month	2,341	2,009	2,161	2,389	10.55%	2,254	2,009	2,591	15,776	7	
Total # Open at end of month	5,252	5,505	5,945	5,051	-15.04%	5,223	4,726	5,945	36,561	7	
Total New Allegations	2,801	2,606	2,463	2,387	-3.09%	2,614	2,387	2,999	18,297	7	
Physical Abuse	1045	931	834	825	-1.08%	833	591	1,045	5,828	7	
Sexual Abuse	292	284	294	265	-9.86%	305	265	347	2,134	7	
Mental Injury-Abuse	0	5	1	1	0.00%	3	0	7	24	7	
Neglect	1,462	1,386	1,328	1,296	-2.41%	1,470	1,296	1,688	10,287	7	
Mental Injury-Neglect	2	0	6	0	-100.00%	3	0	15	24	7	
Reports	4,576	4,096	3,858	3,847	-0.29%	3,936	3,445	4,576	27,550	7	

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Average	Minimum	Maximum	Total	Periods	
Total Findings	3,092	2,732	2,898	3,216	10.97%	3,039	2,614	3,588	21,274	7	
"Indicated" Findings Total	602	533	558	743	33.15%	599	533	743	4,194	7	
Physical Abuse	107	123	96	175	82.29%	117	96	175	817	7	
Sexual Abuse	112	90	91	107	17.58%	101	85	116	709	7	
Mental Injury-Abuse	0	0	1	0	-100.00%	1	0	3	4	7	
Neglect	383	320	370	454	22.70%	379	320	454	2,656	7	
Mental Injury-Neglect	0	0	0	7	0.00%	1	0	7	8	7	
"Unsubstantiated" Findings Total	534	475	539	489	-9.28%	532	439	654	3,722	7	
Physical Abuse	163	143	195	138	-29.23%	165	138	212	1,158	7	
Sexual Abuse	46	34	67	51	-23.88%	47	34	67	329	7	
Mental Injury-Abuse	1	2	3	1	-66.67%	1	1	3	10	7	
Neglect	323	295	274	299	9.12%	317	256	387	2,218	7	
Mental Injury-Neglect	1	1	0	0	0.00%	1	0	5	7	7	
"Ruled Out" Findings	1,956	1,724	1,801	1,984	10.16%	1,908	1,613	2,356	13,358	7	

IN-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Average	Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,218	3,288	3,259	3,269	0.31%	3,226	3,133	3,288	22,583	7	
New Families	720	676	636	609	-4.25%	660	609	719	4,622	7	
Cases Closed	648	705	626	710	13.42%	674	626	725	4,719	7	
End of Month Total Families	3,289	3,259	3,269	3,168	-3.09%	3,212	3,133	3,290	22,487	7	



**Department of Human Resources
Social Services Administration**

Reporting Period: January 2011

OUT-OF-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	7,905	7,889	7,774	7,703	-0.91%	7,888	7,703	8,013	55,214	7	
New Out-of-Home Placements	285	248	241	254	5.39%	273	241	296	1,912	7	
Total # of Child Welfare Caseworkers *	657	665	660	625	-5.30%	657	625	677	4,601	7	
AVG Caseload Volume for Caseworkers	12	12	12	12	4.27%	12	12	12	84	7	
Children Leaving Out-of-Home Placement	301	363	312	308	-1.28%	325	301	363	2,272	7	
Children Adopted	35	80	42	29	-30.95%	40	23	80	277	7	
Children Reunified	165	161	168	156	-7.14%	172	156	196	1,203	7	
Children in Legal Guardianship	43	60	58	58	0.00%	55	43	60	383	7	
Aged Out	56	61	41	57	39.02%	53	41	61	374	7	
Other	2	1	3	5	66.67%	5	1	10	32	7	
End of Month - Total Children	7,889	7,774	7,703	7,649	-0.70%	7,836	7,649	7,978	54,855	7	
Placement Setting											
Children in Family Homes	5,809	5,660	5,637	5,597	-0.71%	5,738	5,597	5,847	40,164	7	
Children in Group Homes	853	850	841	833	-0.95%	859	833	897	6,010	7	
Children in Residential Treatment Centers	239	232	231	226	-2.16%	237	226	248	1,660	7	
Children in Independent Living	276	278	276	266	-3.62%	273	263	278	1,911	7	
Children in other placements	522	547	718	546	-23.96%	637	475	754	4,460	7	
Children in Trial Home Visits	190	207	191	181	-5.24%	211	181	248	1,476	7	
Race ** (reported quarterly)											
Black/African-American only			69.2%								
White/Caucasian only			23.5%								
Other only (only one Other race selected)			0.4%								
Multiple (multiple races selected)			3.3%								
Missing (includes blank, declined, unable to determine)			3.5%								
Ethnicity											
Hispanic			3.5%								

* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

** MD CHESSIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	2,850	2,823	2,797	2,769	-1.00%	2,874	2,769	2,981	20,116	7	
New Homes	38	41	35	40	14.29%	45	35	62	312	7	
Closed Homes	65	67	64	92	43.75%	82	61	124	577	7	
End of Month - Foster Families	2,823	2,797	2,769	2,717	-1.88%	2,836	2,717	2,969	19,852	7	
Unrestricted Foster Families	2,055	2,040	1,891	1,989	5.18%	2,023	1,891	2,119	14,164	7	

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	784	576	487	609	25.05%	624	487	784	4,367	7	
New Applications	128	134	87	96	10.34%	139	87	205	971	7	
Completed (Accepted) Applications	77	40	31	85	174.19%	82	31	151	574	7	



Department of Human Resources

Social Services Administration

Reporting Period: January 2011

	REPORTING PERIOD: Annual ending Specified Qtr.				% Change	FISCAL YEAR-TO-DATE				
	FY10-Q2	FY10-Q3	FY10-Q4	FY11-Q1		Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment										
within Six Months	3.8%	4.0%	3.6%	4.6%	28.98%					
Numerator	105	116	105	120						
Denominator	2,800	2,933	2,944	2,620						
Time Period	01/2009-12/2009	04/2009-03/2010	07/2009-06/2010	10/2009-9/2010						
Data Extract Date	4/15/2010	7/15/2010	10/15/2010	1/15/2011						

ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11		Average	Minimum	Maximum	Total	Periods
TOTAL CASES	7,613	7,527	7,393	7,194	-2.7%	7,556	7,280	8,025	52,891	7
# Protective Services Investigations	469	414	362	431	19.1%	456	362	527	3,192	7
Active Protective Services Caseload	1,519	1,494	1,446	1,438	-0.6%	1,472	1,438	1,519	10,307	7
Social Services Case Management Cases	2,660	2,637	2,613	2,588	-1.0%	2,637	2,588	2,672	18,460	7
% under 65 Years Old	26%	26%	25%	25%	0.0%	0	0	0	2	7
Closed Cases	420	423	329	345	4.9%	434	329	670	3,038	7
# In Home Aide Services (IHAS) Customers	1,703	1,675	1,669	1,652	-1.0%	1,665	1,632	1,703	11,655	7
% of customers under 65 Years Old	30%	29%	29%	29%	0.0%	0	0	0	2	7
New Clients Receiving Services	63	47	29	35	20.7%	42	29	63	294	7
Closed Cases	41	71	36	48	33.3%	54	36	90	380	7
IHAS Waiting List	642	600	622	582	-6.4%	644	582	705	4,506	7
Avg. Length of Time Receiving Services (in years)	4	4	4	4	0.8%	4	4	4	27	7
# Respite Clients ***	250	202	175		-100.0%	270	175	389	1,619	6
New Clients	33	23	25		-100.0%	39	23	63	231	6
# Unable to Serve	191	268	240		-100.0%	226	185	280	1,355	6
# Project Home Placements	505	505	506	503	-0.6%	505	503	510	3,537	7
Applications	5	2	5	2	-60.0%	3	1	7	24	7
New Clients	6	8	13	18	38.5%	14	6	24	100	7

*** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: January 2011

CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations	2,801	2,606	2,463	2,387	-3.1%	2,614	2,387	2,999	18,297	7	
Allegany	90	74	119	69	-42.0%	102	69	158	715	7	
Anne Arundel	228	233	155	182	17.4%	191	143	233	1,339	7	
Baltimore City	677	743	689	589	-14.5%	725	589	822	5,073	7	
Baltimore	248	213	192	183	-4.7%	205	178	248	1,437	7	
Calvert	47	34	24	29	20.8%	33	22	47	230	7	
Caroline	21	28	16	28	75.0%	21	14	28	150	7	
Carroll	81	46	45	54	20.0%	58	45	81	405	7	
Cecil	103	81	108	114	5.6%	115	81	139	803	7	
Charles	49	50	42	45	7.1%	46	31	58	319	7	
Dorchester	27	28	15	16	6.7%	24	15	29	165	7	
Frederick	110	110	87	117	34.5%	115	87	179	804	7	
Garrett	14	10	8	6	-25.0%	10	6	14	67	7	
Harford	81	88	100	88	-12.0%	89	63	116	624	7	
Howard	86	76	71	48	-32.4%	60	30	86	418	7	
Kent	12	4	2	8	300.0%	7	2	12	51	7	
Montgomery	212	225	217	223	2.8%	201	145	225	1,408	7	
Prince George's	333	251	277	271	-2.2%	275	232	333	1,926	7	
Queen Anne's	18	10	10	12	20.0%	12	8	18	87	7	
St. Mary's	59	37	46	46	0.0%	52	37	70	363	7	
Somerset	18	21	9	11	22.2%	17	9	21	116	7	
Talbot	17	13	23	24	4.3%	19	13	25	136	7	
Washington	157	136	122	133	9.0%	140	122	167	982	7	
Wicomico	51	50	58	45	-22.4%	49	45	58	346	7	
Worcester	62	45	28	46	64.3%	48	28	62	333	7	



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: January 2011

IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11		Average	Minimum	Maximum	Total	Periods
Caseload	3,290	3,259	3,269	3,168	-3.1%	3,212	3,133	3,290	22,487	7
Allegany	87	93	84	75	-10.7%	81	75	93	569	7
Anne Arundel	231	215	221	220	-0.5%	219	205	233	1,533	7
Baltimore City	927	927	930	885	-4.8%	913	885	930	6,391	7
Baltimore	396	386	377	378	0.3%	381	358	396	2,667	7
Calvert	67	65	74	75	1.4%	70	64	78	488	7
Caroline	49	48	42	51	21.4%	45	42	51	316	7
Carroll	43	41	47	49	4.3%	45	41	49	317	7
Cecil	98	99	96	82	-14.6%	85	69	99	594	7
Charles	74	69	67	66	-1.5%	76	66	91	531	7
Dorchester	48	51	49	37	-24.5%	48	37	54	334	7
Frederick	72	87	90	80	-11.1%	81	72	90	568	7
Garrett	39	38	34	32	-5.9%	40	32	49	279	7
Harford	94	80	91	98	7.7%	90	80	98	631	7
Howard	95	99	91	89	-2.2%	87	74	99	612	7
Kent	7	6	10	10	0.0%	7	4	10	51	7
Montgomery	157	164	163	159	-2.5%	163	157	169	1,143	7
Prince George's	298	290	307	303	-1.3%	301	290	307	2,105	7
Queen Anne's	18	16	17	19	11.8%	19	16	24	134	7
St. Mary's	114	117	118	127	7.6%	108	84	127	753	7
Somerset	37	38	43	46	7.0%	39	34	46	274	7
Talbot	26	32	33	32	-3.0%	31	25	35	216	7
Washington	174	162	157	123	-21.7%	149	123	174	1,040	7
Wicomico	79	79	71	76	7.0%	76	69	83	535	7
Worcester	59	57	57	56	-1.8%	58	53	68	405	7



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: January 2011

FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	7,889	7,774	7,703	7,649	-0.7%	7,836	7,649	7,974	54,851	7
Allegany	106	107	108	109	0.9%	109	106	114	764	7
Anne Arundel	154	157	148	153	3.4%	154	148	157	1,078	7
Baltimore City	4,412	4,326	4,294	4,255	-0.9%	4,392	4,255	4,515	30,742	7
Baltimore	577	575	561	554	-1.2%	567	554	577	3,969	7
Calvert	71	71	69	72	4.3%	72	69	79	506	7
Caroline	37	35	34	35	2.9%	37	34	39	256	7
Carroll	40	40	39	37	-5.1%	41	37	46	287	7
Cecil	120	116	115	116	0.9%	118	115	122	828	7
Charles	109	108	110	106	-3.6%	107	102	110	746	7
Dorchester	25	23	24	24	0.0%	25	23	28	176	7
Frederick	149	153	157	159	1.3%	157	149	165	1,100	7
Garrett	49	49	50	44	-12.0%	48	44	50	336	7
Harford	265	254	252	249	-1.2%	262	249	274	1,835	7
Howard	69	67	63	64	1.6%	68	63	71	473	7
Kent	13	15	13	10	-23.1%	12	10	15	87	7
Montgomery	542	520	516	520	0.8%	532	516	543	3,724	7
Prince George's	591	598	592	596	0.7%	583	563	598	4,084	7
Queen Anne's	19	19	20	20	0.0%	20	19	22	142	7
St. Mary's	139	137	140	141	0.7%	135	122	141	946	7
Somerset	56	56	55	52	-5.5%	54	50	56	375	7
Talbot	36	37	35	36	2.9%	35	32	37	242	7
Washington	197	199	202	192	-5.0%	198	192	202	1,385	7
Wicomico	72	71	67	66	-1.5%	70	66	72	490	7
Worcester	41	41	39	39	0.0%	40	39	41	280	7



Department of Human Resources
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FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	2,823	2,797	2,769	2,717	-1.9%	2,836	2,717	2,969	19,853	7
Allegany	51	51	52	51	-1.9%	52	51	54	364	7
Anne Arundel	106	104	105	109	3.8%	106	104	109	745	7
Baltimore City	1,139	1,113	1,092	1,064	-2.6%	1,149	1,064	1,252	8,040	7
Baltimore	200	193	192	189	-1.6%	198	189	214	1,387	7
Calvert	35	36	36	36	0.0%	35	34	36	246	7
Caroline	36	36	36	36	0.0%	36	35	36	251	7
Carroll	29	27	28	28	0.0%	29	27	30	200	7
Cecil	56	57	57	57	0.0%	57	56	59	401	7
Charles	68	71	73	75	2.7%	71	68	75	494	7
Dorchester	25	25	24	24	0.0%	25	24	25	173	7
Frederick	95	95	93	95	2.2%	94	92	97	661	7
Garrett	36	38	37	38	2.7%	38	36	39	265	7
Harford	92	91	91	89	-2.2%	91	89	93	640	7
Howard	57	58	57	53	-7.0%	58	53	60	403	7
Kent	9	9	9	9	0.0%	9	9	10	64	7
Montgomery	300	301	301	288	-4.3%	298	288	304	2,087	7
Prince George's	157	161	154	155	0.6%	160	154	165	1,118	7
Queen Anne's	20	20	19	19	0.0%	20	19	21	139	7
St. Mary's	40	41	41	38	-7.3%	40	38	41	277	7
Somerset	18	18	18	18	0.0%	18	18	19	128	7
Talbot	21	21	21	21	0.0%	21	19	22	145	7
Washington	157	155	156	148	-5.1%	156	148	161	1,095	7
Wicomico	54	54	55	55	0.0%	54	51	55	376	7
Worcester	22	22	22	22	0.0%	22	21	22	153	7



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: January 2011

ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	35	80	42	29	-31.0%	40	80	277	562	7
Allegany	3	0	2	0	-100.0%	1	3	8	14	7
Anne Arundel	0	2	0	0		1	3	8	18	7
Baltimore City	17	38	18	18	0.0%	19	38	134	247	7
Baltimore	5	7	4	5	25.0%	3	7	23	40	7
Calvert	0	0	0	0		0	1	1	10	7
Caroline	0	0	0	0		0	2	2	3	7
Carroll	0	0	0	0		0	3	3	5	7
Cecil	1	1	3	0	-100.0%	1	3	6	13	7
Charles	0	0	1	0	-100.0%	1	2	4	12	7
Dorchester	0	1	0	0		0	1	2	1	7
Frederick	0	0	1	0	-100.0%	0	1	1	8	7
Garrett	0	0	0	1		0	2	3	4	7
Harford	0	4	3	0	-100.0%	2	4	11	17	7
Howard	0	3	1	0	-100.0%	1	3	4	7	7
Kent	0	1	1	0	-100.0%	0	1	2	1	7
Montgomery	5	13	0	2		3	13	24	61	7
Prince George's	1	5	2	0	-100.0%	2	5	12	35	7
Queen Anne's	0	0	0	0		0	1	1	3	7
St. Mary's	1	1	3	1	-66.7%	1	3	8	18	7
Somerset	0	0	1	0	-100.0%	0	1	2	3	7
Talbot	0	0	0	0		0	0	0	3	7
Washington	1	1	1	2	100.0%	2	6	13	22	7
Wicomico	1	2	0	0		0	2	3	10	7
Worcester	0	1	1	0	-100.0%	0	1	2	7	7



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: January 2011

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	13.4	13.5	15.0	13.0	-13.1%	13	12	15	92	7
Allegany	3.6	3.6	3.3	3.6	8.7%	4	3	5	28	7
Anne Arundel	13.5	13.5	13.1	11.5	-12.0%	13	11	15	89	7
Baltimore City	4.4	4.5	4.9	4.2	-14.0%	5	4	5	32	7
Baltimore	12.5	12.5	14.4	12.5	-13.4%	12	9	14	82	7
Calvert	13.8	13.8	12.8	10.8	-15.6%	13	11	20	94	7
Caroline	8.0	8.0	5.5	7.8	40.9%	8	6	12	55	7
Carroll	9.0	9.0	6.8	7.1	5.6%	8	5	10	54	7
Cecil	22.3	22.3	19.3	13.4	-30.5%	21	13	25	147	7
Charles	13.2	13.2	13.0	11.4	-12.0%	13	11	14	90	7
Dorchester	33.5	33.5	28.0	27.0	-3.6%	28	23	34	198	7
Frederick	14.5	14.5	10.8	10.9	0.7%	13	10	17	92	7
Garrett	7.0	7.0	6.3	5.5	-12.0%	6	4	7	40	7
Harford	14.3	14.3	15.6	14.4	-7.6%	14	11	16	98	7
Howard	16.5	16.5	18.2	15.2	-16.6%	15	12	18	105	7
Kent	9.0	9.0	3.0	4.0	33.3%	8	3	11	56	7
Montgomery	13.8	13.8	15.2	16.6	9.5%	14	11	17	95	7
Prince George's	22.6	22.6	23.4	26.2	11.9%	23	22	26	164	7
Queen Anne's	10.3	10.3	6.7	6.3	-5.0%	8	6	10	57	7
St. Mary's	37.1	43.3	44.6	61.0	36.9%	41	31	61	284	7
Somerset	48.5	48.5	28.3	37.3	32.2%	36	28	49	254	7
Talbot	9.2	9.2	8.0	11.2	40.0%	11	8	14	74	7
Washington	24.4	24.4	58.1	22.9	-60.6%	29	22	58	200	7
Wicomico	9.9	9.9	13.0	14.9	14.4%	15	10	20	102	7
Worcester	100.7	75.5	67.5	58.3	-13.7%	68	46	101	476	7



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: January 2011

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	12.0	11.7	11.7	12.2	4.9%	12	12	12	84	7
Allegany	10.6	10.6	10.8	10.9	0.9%	11	11	11	76	7
Anne Arundel	10.3	10.3	9.9	10.2	3.4%	10	10	10	70	7
Baltimore City	11.2	10.9	11.0	11.5	5.3%	11	11	12	79	7
Baltimore	15.6	14.8	14.4	14.6	1.4%	16	14	17	109	7
Calvert	17.8	17.8	17.3	18.0	4.3%	18	17	20	127	7
Caroline	16.4	16.4	15.1	15.6	2.9%	16	15	17	115	7
Carroll	8.0	8.0	7.8	7.4	-5.1%	8	7	9	57	7
Cecil	10.4	10.4	10.0	10.1	0.9%	10	10	11	73	7
Charles	16.0	12.3	12.5	12.0	-3.6%	14	12	16	99	7
Dorchester	8.3	8.3	8.0	8.0	0.0%	8	8	9	59	7
Frederick	9.6	9.6	10.1	10.3	1.3%	10	10	11	70	7
Garrett	8.9	8.9	9.1	8.0	-12.0%	9	8	9	61	7
Harford	13.3	13.3	12.6	12.5	-1.2%	13	12	14	92	7
Howard	7.7	7.7	7.0	8.0	14.3%	8	7	8	54	7
Kent	8.7	8.7	8.7	6.7	-23.1%	7	4	9	47	7
Montgomery	19.4	19.4	18.4	18.6	0.8%	19	18	19	134	7
Prince George's	12.4	12.4	12.5	14.7	18.1%	13	12	15	88	7
Queen Anne's	9.5	9.5	10.0	10.0	0.0%	10	10	11	71	7
St. Mary's	19.9	17.4	17.5	17.6	0.7%	18	17	20	128	7
Somerset	11.2	11.2	11.0	10.4	-5.5%	10	8	11	70	7
Talbot	12.0	12.0	11.7	12.0	2.9%	11	11	12	80	7
Washington	12.3	12.3	14.4	17.5	21.0%	14	12	17	95	7
Wicomico	11.1	11.1	10.3	10.2	-1.5%	10	10	11	73	7
Worcester	13.7	10.3	9.8	9.8	0.0%	12	10	14	83	7



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: January 2011

CHILD FATALITIES- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11		Average	Minimum	Maximum	Total	Periods
	0	1	4	2	-50.0%	2	0	4	13	7
Allegany	0	0	0	0		0	0	0	0	7
Anne Arundel	0	0	0	0		0	0	0	0	7
Baltimore City	0	1	3	0	-100.0%	1	0	3	5	7
Baltimore	0	0	1	0	-100.0%	1	0	2	4	7
Calvert	0	0	0	0		0	0	0	0	7
Caroline	0	0	0	0		0	0	0	0	7
Carroll	0	0	0	0		0	0	0	0	7
Cecil	0	0	0	0		0	0	0	0	7
Charles	0	0	0	1		0	0	1	1	7
Dorchester	0	0	0	0		0	0	0	0	7
Frederick	0	0	0	0		0	0	0	0	7
Garrett	0	0	0	0		0	0	0	0	7
Harford	0	0	0	0		0	0	1	1	7
Howard	0	0	0	0		0	0	0	0	7
Kent	0	0	0	0		0	0	0	0	7
Montgomery	0	0	0	0		0	0	0	0	7
Prince George's	0	0	0	1		0	0	1	2	7
Queen Anne's	0		0	0		0	0	0	0	7
St. Mary's	0	0	0	0		0	0	0	0	7
Somerset	0	0	0	0		0	0	0	0	7
Talbot	0	0	0	0		0	0	0	0	7
Washington	0	0	0	0		0	0	0	0	7
Wicomico	0	0	0	0		0	0	0	0	7
Worcester	0	0	0	0		0	0	0	0	7



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: January 2011

CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11		Average	Minimum	Maximum	Total	Periods
	1	0	0	1		0	0	1	3	7
Allegany	0	0	0	0		0	0	0	0	7
Anne Arundel	0	0	0	0		0	0	0	0	7
Baltimore City	0	0	0	0		0	0	0	0	7
Baltimore	1	0	0	0		0	0	1	2	7
Calvert	0	0	0	0		0	0	0	0	7
Caroline	0	0	0	0		0	0	0	0	7
Carroll	0	0	0	0		0	0	0	0	7
Cecil	0	0	0	1		0	0	1	1	7
Charles	0	0	0	0		0	0	0	0	7
Dorchester	0	0	0	0		0	0	0	0	7
Frederick	0	0	0	0		0	0	0	0	7
Garrett	0	0	0	0		0	0	0	0	7
Harford	0	0	0	0		0	0	0	0	7
Howard	0	0	0	0		0	0	0	0	7
Kent	0	0	0	0		0	0	0	0	7
Montgomery	0	0	0	0		0	0	0	0	7
Prince George's	0	0	0	0		0	0	0	0	7
Queen Anne's	0	0	0	0		0	0	0	0	7
St. Mary's	0	0	0	0		0	0	0	0	7
Somerset	0	0	0	0		0	0	0	0	7
Talbot	0	0	0	0		0	0	0	0	7
Washington	0	0	0	0		0	0	0	0	7
Wicomico	0	0	0	0		0	0	0	0	7
Worcester	0	0	0	0		0	0	0	0	7



**Department of Human Resources
Family Investment Administration
Reporting Period: January-11**

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	630,341	643,651	653,293	654,721	0.2%	627,675	588,726	654,721	766,249	SFY 2011	
Recipient Households	303,759	311,476	317,394	319,704	0.7%	302,628	279,977	319,704	393,098	SFY 2011	
\$ Value Disbursed	\$81,422,966	\$82,846,223	\$84,071,402	\$83,276,906	-0.9%	80,931,069	75,973,484	84,071,402	\$566,517,484	SFY 2011	
Cases Closed	16,297	14,805	14,958	19,566	30.8%	16,888	14,162	21,172	\$118,215	SFY 2011	
Applications Taken	26,543	24,653	22,388	26,709	19.3%	26,340	22,388	31,096	\$184,379	SFY 2011	
Approvals	24,412	22,522	20,876	21,876	4.8%	23,245	20,876	25,943	\$162,713	SFY 2011	
Denials	7,621	6,178	5,590	5,438	-2.7%	6,986	5,438	8,311	\$48,900	SFY 2011	
	Jul-10	Aug-10	Sep-10	Oct-10	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	8.26%	8.26%	7.91%	8.11%	2.5%	8.11%	7.23%	8.45%	8.11%	FFY 2010; 10/10	
Overpayment Error Rate	6.95%	6.77%	6.46%	6.25%	-3.3%	6.25%	5.92%	7.47%	6.25%	FFY 2010; 10/10	
Underpayment Error Rate	1.31%	1.49%	1.45%	1.86%	28.3%	1.86%	0.39%	1.86%	1.86%	FFY 2010; 10/10	
State-reported Negative error rate	20.25%	19.70%	18.43%	16.67%	-9.5%	16.67%	14.40%	20.25%	16.67%	FFY 2010; 10/10	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	29,281	28,107	25,891	29,248	13.0%	28,881	25,891	30,609	202,167	SFY 2011	
Approvals (CC, LTC & SSI)	22,502	20,331	19,249	19,665	2.2%	21,179	19,249	22,599	148,254	SFY 2011	
Denials (CC, LTC & SSI)	18,335	16,639	15,315	15,257	-0.4%	16,997	15,257	18,564	118,981	SFY 2011	
Community Care Cases	294,042	303,822	294,325	295,052	0.2%	295,983	290,392	303,822	///	SFY 2011	
Applications Taken	27,842	26,740	24,765	27,892	12.6%	27,502	24,765	29,053	192,517	SFY 2011	
Approvals	19,938	17,964	16,968	17,258	1.7%	18,785	16,968	20,095	131,496	SFY 2011	
Denials	16,804	15,185	13,878	13,707	-1.2%	15,487	13,707	16,978	108,409	SFY 2011	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
Recipients	72,822	72,524	75,341	72,974	-3.1%	72,021	68,678	75,341	95,383	SFY 2011	
Recipient Families	28,808	28,678	29,637	28,762	-3.0%	28,519	27,431	29,637	38,245	SFY 2011	
% of TANF 60 Month Families	6.9%	6.9%	6.9%	7.2%	4.4%	7.0%	6.9%	7.2%	///	SFY 2011	
\$ Value Disbursed	\$12,973,090	\$12,612,943	\$13,135,504	\$12,822,878	-2.4%	\$12,570,273	\$11,885,007	\$13,135,504	\$87,991,911	SFY 2011	
Cases Closed	3,068	3,562	3,321	3,046	-8.3%	3,295	2,877	3,727	23,066	SFY 2011	
Applications Taken	6,536	6,420	5,772	5,946	3.0%	6,465	5,772	7,227	45,255	SFY 2011	
Approvals	2,934	2,871	3,181	2,322	-27.0%	2,915	2,322	3,184	20,402	SFY 2011	
Approved and "New" to the TCA Program	711	680	747	570	-23.7%	712	570	789	4,984	SFY 2011	
Approved and Returning to the TCA Program	2,223	2,191	2,434	1,752	-28.0%	2,203	1,752	2,451	15,418	SFY 2011	
Denials	4,716	4,300	4,107	3,699	-9.9%	4,413	3,699	4,791	30,893	SFY 2011	
Payment Accuracy Rate	96.36%	96.36%	96.10%	94.68%	-1.5%	94.68%	94.68%	98.23%	///	FFY 2010; 10/10	
Federal Work Participation Rate	41.4%	41.4%	41.2%	39.6%	-3.9%	40.46%	40.4%	43.5%	39.6%	Y '10; FFYTD '11	
YTD Job Placements	2,520	3,396	4,348	5,043	16.0%	841	672	5,043	5,043	SFY 2011	
	QUARTERLY MEASURES	Apr-Jun 09	Jul-Sep 09	Oct-Dec 09	Jan-Mar 10	% Change	Average	Minimum	Maximum	Total	Periods
Earnings Gain Rate	51%	33%	55%	57%	3.8%	49%	33%	57%	Closed Cases Apr '09-Mar '10		
Employment Retention Rate	73%	74%	72%	81%	13.1%	75%	72%	81%	Closed Cases Apr '09-Mar '10		



**Department of Human Resources
Family Investment Administration
Reporting Period: January-11**

TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	20,532	20,303	20,564	20,121	-2.2%	20,316	20,059	20,564	27,758	SFY 2011
\$ Value Disbursed	\$3,214,449	\$3,085,505	\$3,525,669	\$3,676,939	4.3%	\$3,216,538	\$2,726,050	\$3,676,939	\$22,515,769	SFY 2011
Cases Closed	1,645	1,534	1,702	1,615	-5.1%	1,627	1,499	1,761	11,391	SFY 2011
Applications Taken	4,228	3,951	3,936	4,228	7.4%	4,171	3,936	4,459	29,199	SFY 2011
Approvals	1,819	1,542	1,658	1,432	-13.6%	1,651	1,432	1,651	11,560	SFY 2011
Denials	3,364	2,932	2,864	2,800	-2.2%	3,092	2,800	3,695	21,642	SFY 2011

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	15,706	12,712	15,964	9,836	-38.4%	12,791	0	18,117	89,534	SFY 2011
\$ Value Disbursed	\$7,076,844	\$5,620,863	\$7,096,009	\$4,490,146	-36.7%	\$5,649,928	\$0	\$7,763,028	\$39,549,494	SFY 2011
Applications	18,261	13,480	11,565	12,140	5.0%	17,897	11,565	26,174	125,276	SFY 2011
Approvals	17,826	11,621	12,140	11,535	-5.0%	11,393	0	17,826	79,748	SFY 2011
Denials	2,485	1,601	1,815	2,665	46.8%	1,747	0	2,665	12,228	SFY 2011
MD Energy Assistance Recipients										
Recipient Households	0	66,027	14,544	10,094	-30.6%	12,952	0	66,027	90,665	SFY 2011
\$ Value Disbursed	\$0	\$29,742,237	\$6,627,989	\$4,730,549	-28.6%	\$5,871,539	\$0	\$29,742,237	\$41,100,775	SFY 2011
Applications	18,794	14,165	12,471	12,555	0.7%	14,728	0	23,520	103,095	SFY 2011
Approvals	55,738	13,238	12,102	13,107	8.3%	13,455	0	55,738	94,185	SFY 2011
Denials	3,511	1,705	1,872	2,965	58.4%	1,976	0	3,511	13,831	SFY 2011
Arrearage (one time only)										
Recipient Households	3,133	2,531	3,099	1,716	-44.6%	2,298	0	3,133	16,088	SFY 2011
\$ Value Disbursed	\$2,832,035	\$2,345,376	\$2,850,971	\$1,528,538	-46.4%	\$2,131,886	\$0	\$2,850,971	\$14,923,203	SFY 2011
Applications	3,943	2,804	2,030	1,863	-8.2%	2,993	1,863	3,943	20,951	SFY 2011
Approvals	3,714	2,270	2,345	1,873	-20.1%	2,067	0	3,714	14,470	SFY 2011
Denials	347	300	300	250	-16.7%	484	250	1,156	3,387	SFY 2011

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	68	70	99	114	15.2%	127	68	186	892	SFY 2011
# of Employment Placements	68	43	41	48	17.1%	48	37	68	336	SFY 2011
Average Wage	\$9.13	\$9.23	\$9.45	\$9.28	-1.8%	\$9.38	\$9.01	\$9.81	\$9.38	SFY 2011
% with Health Benefits	70%	55%	62%	65%	4.8%	68%	55%	83%		SFY 2011
Job Retention >90 Days	70	57	85	72	-15.3%	68	55	85	477	SFY 2011



Department of Human Resources
Family Investment Administration
 Reporting Period: January-11

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum			
	95.9%	97.0%	98.2%	98.4%	0.2%	96.6%	95.4%	98.4%		7	
Allegany	100.0%	98.6%	96.6%	100.0%	3.5%	97.9%	94.4%	100.0%		7	
Anne Arundel	91.1%	91.2%	90.3%	95.9%	6.2%	92.4%	90.3%	95.9%		7	
Baltimore (City)	95.9%	98.3%	98.9%	99.1%	0.2%	98.2%	95.9%	99.1%		7	
Baltimore	93.5%	97.2%	98.5%	98.2%	-0.3%	95.3%	92.4%	98.5%		7	
Calvert	97.6%	99.1%	99.1%	100.0%	0.9%	99.0%	97.6%	100.0%		7	
Caroline	98.8%	100.0%	100.0%	100.0%	0.0%	99.6%	98.2%	100.0%		7	
Carroll	96.8%	97.3%	98.5%	96.5%	-2.0%	96.5%	95.1%	98.5%		7	
Cecil	99.4%	100.0%	98.9%	100.0%	1.1%	99.3%	98.3%	100.0%		7	
Charles	97.8%	96.2%	100.0%	97.3%	-2.7%	96.6%	90.4%	100.0%		7	
Dorchester	100.0%	100.0%	100.0%	100.0%	0.0%	97.5%	90.6%	100.0%		7	
Frederick	97.8%	96.6%	97.9%	97.5%	-0.4%	95.7%	91.7%	97.9%		7	
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		7	
Harford	97.1%	94.9%	99.0%	98.1%	-0.9%	96.1%	93.8%	99.0%		7	
Howard	100.0%	99.1%	99.3%	100.0%	0.7%	98.9%	97.3%	100.0%		7	
Kent	97.2%	97.6%	100.0%	100.0%	0.0%	97.9%	95.4%	100.0%		7	
Montgomery	98.4%	97.2%	99.0%	97.8%	-1.2%	98.0%	97.0%	99.0%		7	
Prince George's	99.7%	99.0%	99.6%	99.1%	-0.5%	98.7%	97.6%	99.7%		7	
Queen Anne's	95.1%	100.0%	100.0%	100.0%	0.0%	98.7%	95.1%	100.0%		7	
St. Mary's	97.6%	98.4%	100.0%	99.2%	-0.8%	98.1%	93.9%	100.0%		7	
Somerset	100.0%	100.0%	100.0%	97.2%	-2.8%	99.6%	97.2%	100.0%		7	
Talbot	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		7	
Washington	100.0%	100.0%	100.0%	99.7%	-0.3%	99.9%	99.6%	100.0%		7	
Wicomico	99.5%	99.5%	100.0%	100.0%	0.0%	99.4%	98.5%	100.0%		7	
Worcester	97.0%	100.0%	100.0%	100.0%	0.0%	99.3%	97.0%	100.0%		7	



Department of Human Resources
Family Investment Administration
 Reporting Period: January-11

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum			
	94.5%	96.7%	97.0%	96.5%	-0.5%	95.0%	92.5%	97.0%		7	
Allegany	100.0%	99.6%	100.0%	99.4%	-0.6%	98.3%	91.1%	100.0%		7	
Anne Arundel	94.4%	89.8%	88.1%	91.2%	3.5%	91.0%	88.1%	94.4%		7	
Baltimore (City)	97.7%	98.0%	98.0%	98.0%	0.0%	97.6%	95.8%	98.0%		7	
Baltimore	96.8%	98.3%	98.9%	99.1%	0.2%	95.0%	87.5%	99.1%		7	
Calvert	96.5%	98.9%	98.2%	99.4%	1.2%	97.9%	96.5%	99.4%		7	
Caroline	91.4%	100.0%	100.0%	98.9%	-1.1%	98.0%	91.4%	100.0%		7	
Carroll	91.4%	98.8%	97.0%	94.5%	-2.5%	94.2%	90.1%	98.8%		7	
Cecil	98.9%	98.0%	99.4%	99.2%	-0.2%	98.4%	96.3%	99.4%		7	
Charles	89.6%	98.4%	96.0%	95.6%	-0.4%	92.6%	83.9%	98.4%		7	
Dorchester	95.1%	99.0%	96.4%	96.0%	-0.4%	95.2%	89.1%	99.0%		7	
Frederick	95.9%	97.0%	98.8%	99.0%	0.2%	95.8%	91.1%	99.0%		7	
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	99.9%	99.0%	100.0%		7	
Harford	97.5%	94.6%	98.3%	97.8%	-0.5%	96.2%	92.0%	98.3%		7	
Howard	99.8%	98.9%	99.3%	99.3%	0.0%	99.2%	98.1%	99.8%		7	
Kent	93.2%	98.6%	96.9%	100.0%	3.2%	96.6%	92.0%	100.0%		7	
Montgomery	96.7%	97.3%	96.9%	98.1%	1.2%	96.9%	95.9%	98.1%		7	
Prince George's	97.3%	98.6%	98.8%	98.2%	-0.6%	95.7%	88.4%	98.8%		7	
Queen Anne's	97.8%	100.0%	100.0%	99.1%	-0.9%	98.9%	96.4%	100.0%		7	
St. Mary's	98.3%	98.5%	99.1%	99.4%	0.3%	98.1%	96.1%	99.4%		7	
Somerset	98.0%	98.2%	100.0%	100.0%	0.0%	98.7%	97.2%	100.0%		7	
Talbot	98.9%	97.6%	98.7%	95.3%	-3.4%	98.2%	95.3%	100.0%		7	
Washington	100.0%	99.2%	99.4%	100.0%	0.6%	99.6%	99.2%	100.0%		7	
Wicomico	99.2%	99.7%	100.0%	99.7%	-0.3%	99.2%	97.9%	100.0%		7	
Worcester	100.0%	100.0%	99.5%	99.5%	0.0%	99.3%	97.6%	100.0%		7	



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for January 2011

As of Date: 1/31/2011

Run Date: 2/2/2011

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP*
Pending	Timely	3480	6711	212	1930	324
Pending	Ag Delay	15	93	41	17	7
Pending	CI Delay	31	801	25	87	3
Pending	No Fault	3	1	0	13	0
	Total	3529	7606	278	2047	334
	Compliance	99.5%	98.6%	83.7%	99.1%	97.8%
Denied	Timely	2672	2553	160	3391	781
Denied	Ag Delay	51	191	23	84	26
Denied	CI Delay	421	1464	37	577	95
Denied	No Fault	6	10	2	25	11
	Total	3150	4218	222	4077	913
	Compliance	98.1%	93.0%	87.5%	97.6%	96.7%
Approved	Timely	2126	10591	10015	9036	2921
Approved	Ag Delay	28	286	136	125	54
Approved	CI Delay	93	409	207	473	173
Approved	No Fault	39	42	5	45	17
	Total	2286	11328	10363	9679	3165
	Compliance	98.7%	97.3%	98.6%	98.6%	98.1%
A+D	Timely	4798	13144	10175	12427	3702
A+D	Ag Delay	79	477	159	209	80
A+D	CI Delay	514	1873	244	1050	268
A+D	No Fault	45	52	7	70	28
	Total	5436	15546	10585	13756	4078
	Compliance	98.3%	96.5%	98.4%	98.3%	97.9%
Avg Agency Delay, in days		21	49	16	32	38

* P03 coverage code MCHP transactions removed.



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
	138	128	119	126	5.5%	130	119	138	907	7	
Allegany	3	1	1	1	0.0%	2	1	3	13	7	
Anne Arundel	6	8	7	7	0.0%	7	5	8	46	7	
Baltimore (City)	76	77	71	74	4.2%	70	61	77	492	7	
Baltimore	6	4	3	3	0.0%	6	3	12	45	7	
Calvert	1	1	0	0	0.0%	1	0	1	5	7	
Caroline	0	0	0	0	0.0%	0	0	0	0	7	
Carroll	1	1	1	0	-100.0%	1	0	2	8	7	
Cecil	3	3	4	5	25.0%	3	2	5	22	7	
Charles	2	2	3	3	0.0%	2	1	3	14	7	
Dorchester	1	2	2	1	-33.3%	1	0	2	6	7	
Frederick	1	1	2	2	0.0%	1	0	2	8	7	
Garrett	0	0	0	0	0.0%	0	0	0	0	7	
Harford	2	3	3	4	40.0%	3	2	6	24	7	
Howard	6	5	5	8	60.0%	6	5	8	42	7	
Kent	1	0	0	0	0.0%	1	0	2	6	7	
Montgomery*											
Prince George's	21	12	11	12	9.1%	17	11	21	119	7	
Queen Anne's	0	0	0	0	0.0%	1	0	2	5	7	
St. Mary's	3	5	3	2	-33.3%	3	2	5	19	7	
Somerset	0	0	0	0	0.0%	0	0	1	2	7	
Talbot	0	0	0	0	0.0%	0	0	0	0	7	
Washington	3	2	1	2	100.0%	3	1	5	19	7	
Wicomico	2	1	2	1	-50.0%	1	1	2	9	7	
Worcester	0	0	1	1	0.0%	0	0	1	2	7	

# of Vacant FIA PINS	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	Jan-11	FY 2012
Statewide	151.5	166	114.5	76.5	150	200	117	144.5	125.5	
Allegany	1	0	0	0	2	1	2	2	1	
Anne Arundel	6	10	10	6	12	18	7	7	7	
Baltimore (City)	80	77	61	28	59.5	84.5	57	73	74	
Baltimore	14	20	6.5	10.5	26.5	24	14	10	3	
Calvert	2	4.5	3.5	1	0	2	0	2	0	
Caroline	2	1	0	1	0	1	1	0	0	
Carroll	1	0	1	1	1	2.5	0	1	0	
Cecil	1	0	0	2	3	4	2	5	5	
Charles	4	2	2	1	3.5	5	1	2	3	
Dorchester	0	3	0	0	0	0	3	0	1	
Frederick	7	0	1	1.5	5	5	0	3	2	
Garrett	0	1	0	0.5	0	1	0	0	0	
Harford	8	4	0	1	0	4	2	2	3.5	
Howard	3	2	1	3	3	5	3	6	8	
Kent	2	0	0	0	1.5	0	0	2	0	
Montgomery*										
Prince George's	11.5	28.5	23.5	13	22	27	22	21	12	
Queen Anne's	0	0	0	0.5	0	2	0	2	0	
St. Mary's	0	4	1	2	3	6	1	2	2	
Somerset	0	1	0	1	0	0	0	1	0	
Talbot	1	0	0	1	0	0	0	0	0	
Washington	5	7	2	1	4	3	1	1	2	
Wicomico	3	1	2	1	4	5	0	2	1	
Worcester	0	0	0	0.5	0	0	1	1	1	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: January-11

LOCAL FIA POSITIONS

FIA	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FYTD 2011	FY 2012
Total PINS	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1764.8	
# of Filled PINS	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1639.3	
# of Vacant PINS*	151.5	166	114.5	76.5	150	200	117	144.5	125.5	
FIA Caseload**	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	795,766	
LDSS PINS Eliminated since 2002	266	355	403	399	408.5	415.32	550.5	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2011: FY 2011 vacancy data as of 2/01/11. Data reflects FTEs and does not include the 120 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2003-FY 2010.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: January-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703	686	724	677	569	468						4,798	6,243
Anne Arundel	1,409	1,457	1,570	1,058	768	507	580						7,349	9,172
Baltimore City	5,083	4,002	4,302	5,335	3,577	2,929	3,721						28,949	44,936
Baltimore	3,418	3,688	2,197	1,873	2,147	1,499	1,728						16,550	22,202
Calvert	249	322	266	140	116	72	103						1,268	1,819
Caroline	808	519	311	158	141	110	136						2,183	2,676
Carroll	691	629	791	607	297	203	184						3,402	4,430
Cecil Co.	670	712	904	740	439	271	270						4,006	5,154
Charles	758	408	297	390	157	121	148						2,279	3,091
Dorchester	1,004	607	339	323	251	160	191						2,875	3,614
Frederick	1,171	526	450	419	441	501	451						3,959	5,685
Garrett	629	668	491	396	290	172	130						2,776	3,563
Harford	1,336	1,480	942	659	348	342	429						5,536	7,284
Howard	1,228	1,015	444	319	293	197	351						3,847	4,513
Kent	433	246	165	114	70	68	65						1,161	1,429
Montgomery	1,005	1,597	3,188	1,695	1,008	735	702						9,930	13,547
Prince George's	3,664	2,540	2,119	1,706	1,445	983	1,193						13,650	17,932
Queen Anne's	290	238	180	154	134	124	160						1,280	1,609
St. Mary's	693	440	329	286	189	121	114						2,172	2,761
Somerset	170	150	239	167	181	340	280						1,527	1,955
Talbot	207	249	227	202	155	118	256						1,414	1,815
Washington	424	797	748	612	308	255	261						3,405	4,401
Wicomico	907	860	716	731	622	887	516						5,239	6,388
Worcester	263	293	215	411	372	281	310						2,145	2,738
TOTAL	27,481	24,146	22,116	19,219	14,426	11,565	12,747						131,700	178,957



Department of Human Resources
Family Investment Administration
 Reporting Period: January-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437	269	254	222	108	0	5,646	5,988
Anne Arundel	1,226	1,446	950	828	625	604	591	446	594	537	450	26	8,323	7,195
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286	2,734	4,743	3,595	1,917	81	40,749	43,551
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395	901	1,382	1,282	1,032	157	20,333	19,800
Calvert	55	289	244	374	166	123	86	72	104	89	51	1	1,654	2,043
Caroline	562	545	384	249	146	104	111	93	135	66	38	0	2,433	2,398
Carroll	647	514	558	424	365	507	333	253	193	141	91	1	4,027	3,981
Cecil Co.	489	836	996	764	425	301	259	185	226	131	77	1	4,690	4,403
Charles	649	318	421	251	376	158	138	110	172	138	77	1	2,809	2,324
Dorchester	1,354	441	333	326	172	181	155	92	114	73	41	1	3,283	3,373
Frederick	1,006	417	545	409	496	425	539	342	479	298	185	24	5,165	4,539
Garrett	619	660	581	501	241	191	153	84	91	92	26	0	3,239	3,295
Harford	755	1,300	858	764	596	496	494	348	336	397	255	2	6,601	6,126
Howard	500	376	496	560	464	424	375	232	265	209	189	25	4,115	3,506
Kent	294	197	215	181	108	74	53	58	66	29	24	1	1,300	1,273
Montgomery	2,336	1,529	2,929	1,070	704	689	649	637	726	643	363	14	12,289	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301	753	1,333	1,130	854	53	16,284	15,045
Queen Anne's	399	240	186	184	90	85	107	50	68	47	8	0	1,464	1,332
St. Mary's	163	619	473	344	300	176	78	70	135	102	49	0	2,509	2,066
Somerset	264	354	309	230	104	95	111	115	106	70	23	0	1,781	2,293
Talbot	242	226	311	241	159	122	99	61	196	53	33	0	1,743	1,550
Washington	445	898	726	510	317	256	281	179	234	93	41	7	3,987	3,985
Wicomico	632	884	804	705	574	503	531	329	457	305	102	0	5,826	4,794
Worcester	243	486	379	361	201	207	184	119	186	97	26	0	2,489	2,103
TOTAL	25,735	23,242	20,574	18,577	13,228	12,216	11,746	8,532	12,595	9,839	6,060	395	162,739	158,440



Department of Human Resources

Family Investment Administration

Reporting Period: January-11

OHEP Application Weatherization Requests, by month for FY 2011													
COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL
Allegany	371	259	293	326	280	235	172						1,936
Anne Arundel	567	536	616	482	327	225	214						2,967
Baltimore City	935	735	810	932	576	394	551						4,933
Baltimore	416	408	201	258	266	213	170						1,932
Calvert	53	93	65	34	29	23	33						330
Caroline	290	204	146	58	43	37	59						837
Carroll	126	110	128	147	55	37	33						636
Cecil Co.	52	85	113	81	50	32	30						443
Charles	193	122	83	113	48	27	43						629
Dorchester	49	45	31	28	18	18	15						204
Frederick	121	43	53	57	45	57	70						446
Garrett	190	161	136	133	137	109	56						922
Harford	524	584	367	270	123	160	179						2,207
Howard	37	45	36	53	68	54	44						337
Kent	51	28	14	9	5	8	6						121
Montgomery	272	440	799	512	305	190	195						2,713
Prince George's	430	223	231	212	216	151	160						1,623
Queen Anne's	40	29	19	20	36	29	25						198
St. Mary's	169	117	80	96	45	29	33						569
Somerset	15	15	17	17	21	24	17						126
Talbot	28	43	39	27	23	10	34						204
Washington	133	292	268	223	129	117	100						1,262
Wicomico	42	65	49	67	53	55	25						356
Worcester	41	47	24	37	32	7	11						199
TOTAL	5,145	4,729	4,618	4,192	2,930	2,241	2,275	0	0	0	0	0	26,130



Department of Human Resources

Family Investment Administration

Reporting Period: January-11

Energy Assistance Applications (To Be Entered), by month, for FY 2011												
Jurisdiction	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11
Allegany	0	80	0	38	0	32	0					
Anne Arundel	10	129	111	107	33	85	61					
Baltimore City	1,656	3,078	3,677	3,600	3,334	3,521	0					
Baltimore	200	100	106	153	203	71	993					
Calvert	605	210	20	11	34	2	0					
Caroline	46	87	0	37	67	3	38					
Carroll	50	25	70	30	34	25	0					
Cecil Co.	0	145	21	0	4	22	0					
Charles	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Dorchester	500	75	103	105	40	51	31					
Frederick	132	159	226	326	282	202	51					
Garrett	67	20	0	0	0	20	0					
Harford	989	415	223	162	256	155	85					
Howard	59	16	0	0	0	0	0					
Kent	122	88	52	25	40	21	24					
Montgomery	900	2,447	264	145	0	0	0					
Prince George's	901	166	101	19	25	30	21					
Queen Anne's	20	50	35	53	20	47	10					
St. Mary's	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Somerset	60	163	215	366	326	276	70					
Talbot	25	23	12	15	28	23	33					
Washington	0	171	93	35	20	0	0					
Wicomico	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
Worcester	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
TOTAL	6,342	7,647	5,329	5,227	4,746	4,586	1,417	0	0	0	0	0



Department of Human Resources

Family Investment Administration

Reporting Period: January-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,070	1,760	1,603	1,907	19.0%	2,083	1,603	2,516	14,578	7	
Allegany	8	9	4	7	75.0%	8	4	16	57	7	
Anne Arundel	64	38	45	33	-26.7%	85	33	159	596	7	
Baltimore (City)	890	711	654	814	24.5%	834	654	983	5,837	7	
Baltimore	342	294	244	268	9.8%	340	244	426	2,379	7	
Calvert	2	4	3	14	366.7%	8	2	14	54	7	
Caroline	1	6	4	5	25.0%	5	1	6	33	7	
Carroll	8	8	5	14	180.0%	9	5	14	64	7	
Cecil	11	5	6	6	0.0%	8	5	15	59	7	
Charles	21	25	19	31	63.2%	43	19	78	298	7	
Dorchester	2	2	7	2	-71.4%	4	2	8	29	7	
Frederick	12	9	8	7	-12.5%	13	7	23	93	7	
Garrett	1	6	1	2	100.0%	3	1	7	24	7	
Harford	15	19	17	13	-23.5%	20	13	32	138	7	
Howard	21	16	18	26	44.4%	26	16	47	183	7	
Kent	1	2	3	3	0.0%	2	1	4	17	7	
Montgomery	299	296	310	355	14.5%	338	296	394	2,366	7	
Prince George's	321	246	209	247	18.2%	273	209	321	1,912	7	
Queen Anne's	11	7	4	6	50.0%	5	1	11	37	7	
St. Mary's	15	20	11	16	45.5%	17	11	22	118	7	
Somerset	4	5	5	6	20.0%	4	2	6	29	7	
Talbot	0	2	1	1	0.0%	3	0	8	24	7	
Washington	4	10	9	10	11.1%	12	4	21	83	7	
Wicomico	13	14	12	15	25.0%	16	12	23	112	7	
Worcester	6	6	4	6	50.0%	5	4	6	36	7	



Department of Human Resources

Family Investment Administration

Reporting Period: January-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	32,056	28,553	26,918	28,558	6.1%	30,577	26,918	34,210	214,038	7	
Allegany	525	469	366	469	28.1%	479	366	573	3,350	7	
Anne Arundel	1839	1553	1653	1692	2.4%	1,787	1,553	2,087	12,509	7	
Baltimore (City)	11,245	9,925	9,436	9,818	4.0%	10,612	9,436	11,941	74,287	7	
Baltimore	3686	3221	2833	3014	6.4%	3,428	2,833	4,016	23,994	7	
Calvert	340	316	311	336	8.0%	343	311	374	2,402	7	
Caroline	188	170	150	181	20.7%	181	150	209	1,264	7	
Carroll	312	299	278	348	25.2%	315	278	348	2,206	7	
Cecil	548	512	579	582	0.5%	542	496	582	3,793	7	
Charles	598	564	490	616	25.7%	616	490	727	4,310	7	
Dorchester	342	273	216	291	34.7%	311	216	372	2,178	7	
Frederick	866	692	691	659	-4.6%	749	659	866	5,242	7	
Garrett	195	186	149	177	18.8%	176	149	195	1,232	7	
Harford	883	827	837	839	0.2%	912	827	1,058	6,381	7	
Howard	773	689	549	617	12.4%	678	549	773	4,747	7	
Kent	117	113	130	121	-6.9%	119	112	130	835	7	
Montgomery	2269	2102	2081	1907	-8.4%	2,157	1,907	2,313	15,102	7	
Prince George's	4287	3799	3561	3917	10.0%	4,196	3,561	4,904	29,373	7	
Queen Anne's	188	192	155	212	36.8%	176	155	212	1,234	7	
St. Mary's	655	631	557	657	18.0%	652	557	717	4,565	7	
Somerset	265	184	243	264	8.6%	242	184	265	1,693	7	
Talbot	141	147	120	154	28.3%	138	120	154	967	7	
Washington	893	756	687	795	15.7%	850	687	983	5,952	7	
Wicomico	619	659	613	618	0.8%	649	613	735	4,540	7	
Worcester	282	274	233	274	17.6%	269	233	299	1,882	7	



Department of Human Resources
Family Investment Administration
 Reporting Period: January-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	273	181	185	220	18.9%	222	181	282	1,551	7	
Allegany	9	3	9	4	-55.6%	9	3	17	60	7	
Anne Arundel	11	3	3	12	300.0%	6	1	12	41	7	
Baltimore (City)	39	34	25	32	28.0%	30	19	39	207	7	
Baltimore	32	18	21	35	66.7%	33	18	55	231	7	
Calvert	14	5	3	4	33.3%	11	3	21	80	7	
Caroline	2	5	3	5	66.7%	3	1	5	21	7	
Carroll	4	2	6	9	50.0%	4	0	9	26	7	
Cecil	10	2	4	6	50.0%	6	2	10	40	7	
Charles	3	0	1	2	100.0%	1	0	3	8	7	
Dorchester	8	6	4	3	-25.0%	4	1	8	28	7	
Frederick	15	16	17	19	11.8%	16	13	19	112	7	
Garrett	0	0	0	0	0.0%	0	0	1	2	7	
Harford	7	7	9	9	0.0%	6	2	9	44	7	
Howard	7	3	1	0	-100.0%	4	0	7	25	7	
Kent	1	0	0	0	0.0%	0	0	2	3	7	
Montgomery	10	5	7	9	28.6%	6	2	10	42	7	
Prince George's	13	9	9	10	11.1%	9	6	13	60	7	
Queen Anne's	6	2	6	8	33.3%	5	2	8	38	7	
St. Mary's	6	9	3	14	366.7%	7	3	14	51	7	
Somerset	5	4	6	3	-50.0%	4	2	6	31	7	
Talbot	0	3	0	0	0.0%	1	0	3	5	7	
Washington	47	25	20	19	-5.0%	31	17	66	216	7	
Wicomico	9	12	21	11	-47.6%	13	9	21	93	7	
Worcester	15	8	7	6	-14.3%	12	6	26	87	7	



Department of Human Resources
Family Investment Administration
 Reporting Period: January-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	18,107	16,268	15,231	16,092	5.7%	17,292	15,231	19,202	121,046	7	
Allegany	276	275	186	227	22.0%	246	186	278	1,720	7	
Anne Arundel	995	765	760	855	12.5%	916	760	1,051	6,414	7	
Baltimore (City)	7668	6739	6499	6654	2.4%	7,278	6,499	8,262	50,945	7	
Baltimore	1795	1604	1452	1542	6.2%	1,676	1,452	1,865	11,734	7	
Calvert	213	212	200	215	7.5%	214	200	223	1,496	7	
Caroline	103	94	87	91	4.6%	100	87	114	698	7	
Carroll	180	181	153	205	34.0%	178	153	205	1,245	7	
Cecil	294	280	327	303	-7.3%	299	277	327	2,091	7	
Charles	326	323	324	360	11.1%	359	323	397	2,514	7	
Dorchester	224	155	131	184	40.5%	203	131	255	1,419	7	
Frederick	356	279	244	265	8.6%	296	244	356	2,072	7	
Garrett	103	105	67	93	38.8%	89	67	105	621	7	
Harford	598	578	573	574	0.2%	613	573	674	4,294	7	
Howard	363	319	267	273	2.2%	300	265	363	2,099	7	
Kent	61	74	77	77	0.0%	68	59	77	477	7	
Montgomery	626	584	536	476	-11.2%	587	476	643	4,110	7	
Prince George's	2126	2007	1798	1931	7.4%	2,090	1,798	2,432	14,629	7	
Queen Anne's	116	102	88	116	31.8%	103	88	116	724	7	
St. Mary's	348	360	306	356	16.3%	371	306	432	2,599	7	
Somerset	180	129	168	190	13.1%	166	129	190	1,162	7	
Talbot	90	75	82	97	18.3%	88	75	105	614	7	
Washington	521	427	384	452	17.7%	483	384	559	3,380	7	
Wicomico	371	402	352	368	4.5%	388	352	464	2,717	7	
Worcester	174	199	170	188	10.6%	182	170	199	1,272	7	



Department of Human Resources
Family Investment Administration
 Reporting Period: January-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	11,606	10,344	9,899	10,339	4.4%	10,980	9,899	12,291	76,863	7	
Allegany	232	182	167	231	38.3%	216	167	267	1,513	7	
Anne Arundel	769	747	845	792	-6.3%	780	637	875	5,458	7	
Baltimore (City)	2648	2441	2258	2318	2.7%	2,471	2,258	2,677	17,298	7	
Baltimore	1517	1305	1116	1169	4.7%	1,379	1,116	1,698	9,650	7	
Calvert	111	95	105	103	-1.9%	110	95	127	772	7	
Caroline	82	65	56	80	42.9%	73	56	91	512	7	
Carroll	120	108	114	120	5.3%	124	108	151	871	7	
Cecil	233	225	242	267	10.3%	229	192	267	1,603	7	
Charles	248	216	146	223	52.7%	213	146	270	1,490	7	
Dorchester	108	110	74	102	37.8%	100	74	110	702	7	
Frederick	483	388	422	368	-12.8%	424	368	483	2,965	7	
Garrett	91	75	81	82	1.2%	84	75	91	585	7	
Harford	263	223	238	243	2.1%	272	223	361	1,905	7	
Howard	382	351	263	318	20.9%	349	263	404	2,440	7	
Kent	54	37	50	41	-18.0%	48	37	56	338	7	
Montgomery	1334	1217	1228	1067	-13.1%	1,226	1,067	1,334	8,584	7	
Prince George's	1827	1537	1545	1729	11.9%	1,825	1,537	2,218	12,772	7	
Queen Anne's	55	81	57	82	43.9%	62	47	82	435	7	
St. Mary's	286	242	237	271	14.3%	257	235	286	1,797	7	
Somerset	76	46	64	65	1.6%	67	46	84	471	7	
Talbot	51	67	37	56	51.4%	46	29	67	324	7	
Washington	321	294	274	314	14.6%	325	274	381	2,273	7	
Wicomico	226	231	228	224	-1.8%	231	224	238	1,618	7	
Worcester	89	61	52	74	42.3%	70	52	89	487	7	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: Jan-11

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	Number 19	248,395	248,545	248,783	0.1%	248,488	248,027	248,783	N/A	7	
Number of Active Cases Added during the Month	3,806	3,228	3,211	3,366	4.8%	3,598	3,211	4,122	25,183	7	
Number of Active Cases Subtracted during the Month	3,438	3,078	2,973	3,050	2.6%	3,514	2,973	4,327	24,601	7	
Total Active Caseload at the End of the Month	248,395	248,545	248,783	249,099	0.1%	248,571	248,027	249,099	N/A	7	
In-state Caseload	217,525	217,623	217,781	218,017	0.1%	217,656	217,136	218,017	N/A	7	
Interstate Caseload	30,870	30,922	31,002	31,082	0.3%	30,915	30,790	31,082	N/A	7	
Interstate Cases Initiated By Maryland to Another State	15,561	15,587	15,611	15,624	0.1%	15,582	15,551	15,624	N/A	7	
Interstate Cases Received By Maryland from Another States	14,933	14,961	15,017	15,080	0.4%	14,950	14,812	15,080	N/A	7	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	164,744	164,950	165,178	165,450	0.2%	164,498	163,286	165,450	N/A	7	
# of Children in the Caseload with Paternity Established	141,555	141,669	141,665	141,851	0.1%	141,176	139,843	141,851	N/A	7	
% of Children in the Caseload with Paternity Established	85.9%	85.9%	85.8%	85.7%	-0.1%	85.8%	85.6%	86.1%	N/A	7	
# of Children Needing Paternity Established at the Beginning of the Month	22,832	23,189	23,281	23,513	1.0%	23,326	22,832	23,627	N/A	7	
# of Children Needing Paternity Established Added during the Month	9,128	9,724	10,358	10,882	5.1%	8,882	6,416	10,882	62,176	7	
# of Children Needing Paternity Established Subtracted during the Month	10,498	11,002	11,404	11,842	3.8%	10,119	7,532	11,842	70,835	7	
# of Children Needing Paternity Established at the End of Month	23,189	23,281	23,513	23,599	0.4%	23,322	22,832	23,599	N/A	7	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	203,650	205,274	205,374	205,463	0.0%	205,134	203,650	205,472	N/A	7	
% of Cases in Caseload with a Support Order	82.0%	82.6%	82.6%	82.5%	-0.1%	82.5%	82.0%	82.8%	N/A	7	
# of Cases Needing a Support Order Established at the Beginning of Month	42,620	43,083	43,271	43,409	0.3%	43,139	42,620	43,409	N/A	7	
# of Cases Needing a Support Order Established Added during the Month	3,747	2,657	2,652	2,799	5.5%	3,065	2,652	3,747	21,456	7	
# of Cases Needing a Support Order Established Subtracted during the Month	1,622	2,469	2,514	2,572	2.3%	2,767	1,622	3,824	19,370	7	
# of Cases Needing a Support Order Established at the End of the Month	44,745	43,271	43,409	43,636	0.5%	43,437	42,620	44,745	N/A	7	

**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: Jan-11



Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 51,406,173	\$ 51,210,135	\$ 51,574,094	\$ 51,574,492	0.0%	\$ 51,438,392.71	\$ 51,210,135.00	\$ 51,702,434.00	\$ 360,068,749	7
Amount Distributed toward Current Support	\$ 30,722,149	\$ 32,955,319	\$ 32,364,014	\$ 32,258,784	-0.3%	\$ 31,851,177.86	\$ 30,722,149.00	\$ 32,955,319.00	\$ 222,958,245	7
Percent of Current Support Distributed	59.8%	64.4%	62.8%	62.5%	-0.3%	61.9%	59.8%	64.4%	N/A	7
Number of Cases with Current Support Due	131,304	131,031	131,024	131,004	0.0%	131,237	131,004	131,483	N/A	7
Number of Cases that had a Distribution toward Current Support	81,879	82,707	82,178	81,587	-0.7%	82,264	81,587	82,707	N/A	7
# of Cases that did not have a Distribution toward Current Support	49,425	48,324	48,846	49,417	1.2%	48,973	48,324	49,425	N/A	7
% of Cases that had a Distribution toward Current Support	62.4%	63.1%	62.7%	62.3%	-0.4%	62.7%	62.3%	63.1%	N/A	7

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,730,462,588	\$ 1,734,979,045	\$ 1,742,013,878	\$ 1,747,089,040	0.3%	\$ 1,730,368,635.00	\$ 1,715,589,022.00	\$ 1,747,089,040.00	N/A	7
Amount Distributed toward Arrears	\$ 7,773,115	\$ 8,950,104	\$ 8,171,795	\$ 8,174,526	0.0%	\$ 8,187,959.71	\$ 7,326,065.00	\$ 8,950,104.00	\$ 57,315,718	7
Percent of Arrears Distributed	0.4%	0.5%	0.5%	0.5%	0.0%	0.5%	0.4%	0.5%	N/A	7
Number of Cases in Arrears	165,950	164,981	165,413	165,075	-0.2%	165,052	164,107	165,950	N/A	7
Number of Cases in Arrears that had a Distribution toward Arrears	47,511	50,738	47,456	49,293	3.9%	48,021	45,305	50,738	N/A	7
Number of Cases in Arrears that did not have a Distribution toward Arrears	118,439	114,243	117,957	115,782	-1.8%	117,031	114,243	120,098	N/A	7
Percent of Cases in Arrears that had a Distribution toward Arrears	28.6%	30.8%	28.7%	29.9%	1.2%	29.1%	27.4%	30.8%	N/A	7

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 40,281,160	\$ 42,024,749	\$ 42,797,570	\$ 37,501,552	-12.4%	\$ 40,933,638.14	\$ 37,501,552.00	\$ 42,800,676.00	\$ 286,535,467	7
Total Number of Paying Cases	100,363	101,164	100,441	100,191	-0.2%	100,647	100,191	101,164	N/A	7
Percent of Paying Cases	53.0%	53.5%	53.1%	52.9%	-0.2%	53.2%	52.9%	53.5%	N/A	7
Number Children in Cases Receiving Support	104,885	105,745	105,053	104,475	-0.6%	105,229	104,475	105,745	N/A	7
Total Payment Issued (Transactions)	207,153	212,255	205,136	206,961	0.89%	207,709	201,042	214,400	1,453,960	7
Checks Issued in Error	32	21	17	23	35.29%	25	17	33	177	7
Dollar Value of Payments Issued in Error	\$22,060	\$19,746	\$11,463	\$6,741	-41.20%	\$18,170	\$6,741	\$29,576	\$127,189	7



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: January 2011

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Oct-10	Nov-10	Dec-10	Jan-11	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	436	125	224	191	-14.7%	215	125	436	1,502	7
# of cases receiving payments from referrals	267	164	144	112	-22.2%	164	112	267	1,148	7
% of cases receiving payments from referrals	61.24%	131.20%	64.29%	58.64%	-8.8%	83.60%	58.64%	131.20%	76.43%	7
# of payments made via wage-withholding	134	100	49	75	53.1%	83	49	134	578	7
% of payments made via wage-withholding	50.19%	60.98%	34.03%	66.96%	96.8%	50.69%	34.03%	66.96%	50.35%	7
NPEP total payments made	\$1,214,070	\$ 1,199,805	\$ 1,164,826	\$1,154,124	-0.9%	\$1,144,006	\$1,073,147	\$1,214,070	\$8,008,045	7

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU III. Increase the Number of Marylanders Who Receive Skills Training by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	Develop 10 training partnerships	6/10	<p><i>Target Achieved</i></p> <ol style="list-style-type: none"> 1. Family Investment Aide Initiative 2. DHCD/Weatherization Assistance Program 3. Biotechnical Institute of Maryland, Inc. 4. CVS/pharmacy 5. Maryland Center for Arts and Technology (MCAT) 6. BCCC - Workforce Pipeline Solutions Interagency "Jump Start Program 7. Open Society Institute - Baltimore Adult Workforce Development Initiative with Center for Urban Families, Civic Works, Group Ministries and Job Opportunities Task Force 8. Survive and Thrive 9. Baltimore Ex-Offender Re-entry Employment Program (BERE) Program 10. DLLR 11. BGE 12. DGS 13. DBED 14. Policy Studies, Inc. 	<p><i>Partnership Name/# hired to date/# trained to date or in training</i></p> <p>Family Investment Aide Initiative hired - 100</p> <p>DHCD - Weatherization Assistance Program hired - 7</p> <p>trained/in training - 11</p> <p>Biotechnical Institute of Maryland, Inc. trained/in training - 1</p> <p>CVS/pharmacy hired: 18</p> <p>trained/in training - 41</p> <p>MCAT hired - 51</p> <p>trained/in training - 71</p> <p>DLLR hired - 2</p> <p>Survive and Thrive hired - 67</p> <p>OSI - DHR Partnership hired: 6</p> <p>trained/in training: 44</p> <p>BERE Program hired: 7</p> <p>trained/in training: 0</p> <p>TOTAL HIRES: 258</p> <p>TOTAL TRAINED OR IN TRAINING: 168</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10	Baseline as of June 1, 2009: 190 training completions and certifications received SFY 2010: 496 training completions and 261 certifications received. SFY 2011 through 2nd quarter: 215 training completions and 145 certifications received.		
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	FY 2009 through May 2009 - 2,092 (21.8%) placements were \$10/hr or more and at least 30 hours per week FY 2010 through April 2010 (Note: The entire month of April was not covered) - 1,709 (23.4%) placements were \$10/hour or more and at least 30 hours per week		

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU V. Reduce Violent Crimes Committed Against Women and Children by 25% by the End of 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
		# of Children in OOH placement: June 2008: 9569 June 2009: 8757 June 2010: 8013 July 2010: 7978 August 2010: 7952 September 2010: 7905 October 2010: 7889 November 2010: 7774 December 2010: 7703 January 2011: 7649			
		# Reunifications: SFY 08: 1548 SFY 09: 1616 SFY 10: 1958 June 2010: 256 July 2010: 196 August 2010: 171 September 2010: 186 October 2010: 165 November 2010: 161 December 2010: 168 January 2011: 156			
		# Families receiving In-Home Services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3,133 September 2010: 3,218 October 2010: 3289 November 2010: 3259 December 2010: 3269 January 2011: 3168			1509
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	24 jurisdictions are trained to date. The 3266 families who are receiving in-home services and 8013 youth in out-of-home care in these jurisdictions are benefitting from FCP.		
	7/14/09 - 11/30/09: Baltimore City	11/24/09		Trainings rolled out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09	6 jurisdictions trained.		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	4 jurisdictions trained.		
	4/6/10 - 5/25/10 Baltimore County, Cecil, Harford	5/25/10	3 jurisdictions trained.		

	Develop implementation plan to deliver the training to the provider community.	12/31/10	As of December 2010, we've held 12 Family Centered Practice 2-day training sessions for the provider community. There have been 64 agencies /261 provider staff trained. In 2011, we will offer the training quarterly across the state.	All of the sessions are co-facilitated by a DHR/SSA staff person and a provider community staff person. About 25 provider staff attended the train-the-trainer session in December 2009 and have partnered with SSA to offer the training in their communities.	
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	9/30/10	Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization.		
Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	9/30/10	Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.		
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	Fully operational CMEs with all statewide slots filled.	6/30/10	CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 9/15/10, there were 24 children enrolled in MD CARES. Capacity is 40, and we anticipate being at full capacity as of November, 2010.		
Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3133 Septemebr 2010: 3218 October 2010: 3289 November 2010: 3259 December 2010: 3269 January 2011: 3168		
F2. FY 2011 Goal: Facilitate 562 adoptions.			FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010: 738 adoptions July 2010: 23 adoptions August 2010: 34 adoptions September 2010: 34 adoptions October 2010: 35 adoptions November 2010: 80 adoptions December 2010: 42 adoptions January 2011: 29 adoptions		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	(see above)

Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	FY10 2Q Report: 1) Reviewed 75 adoption cases 2) 84% of permanency plans were established timely 3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans 4) 74% of youth reviewed resided in a pre-finalized adoptive home		
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Schedule for development of Case Plan Policy to be decided, probably to begin in fall 2010.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.	
F3. FY 2011 Goal: Ensure that No More than 11% of Children are Placed in Group Homes by End of FY 2011				November 2010: 10.9% Total # Children in Group Homes: 850 Total # Children in OOH placement: 7774	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.	
Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09 10/09	Policy was issued in September. # of children coming into care after policy was issued: Cumulative total since Oct 09: 2303		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
F4. FY 2011 Goal: Increase to 76% the percent of children placed in family homes.			June 2009: 76.6% June 2010: 76.5% July 2010: 76.4% August 2010: 76.1% September 2010: 76.2% October 2010: 76.0% November 2010: 75.5% December 2010: 76.0% January 2011: 75.5%	January 2011: 75.5% Total # Children in Family Homes: 5778 Total # Children in OOH placement: 7649	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
F5. FY 2011 Goal: Pending (Under construction--percent placed in/out of home or adjacent jurisdiction for all placements)			Family Homes: March 2009: 53% March 2010: 57% (3634 of 6377)	Group Homes: March 2009: 38% March 2010: 44% (413 out of 940)	
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.		
	Evaluate submitted Offers.	01/10 - 9/10	Offers received and in evaluation process.		
	Award contracts.	11/1/2010			

F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) FY10 2Q: 3.8% (105 of 2800) FY10 3Q: 4.0% (116 of 2933) FY 10 4Q: 3.6% (105 of 2944) FY 11 1 Q: 3.6% (93 out 2604) FY 11 2Q: 3.8% (105 out of 2800)		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	
Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.	Work of developing model targeted to occur 2010.	12/31/10	In the summer of 2010, the Social Services Administration partnered with the Children's Research Center (CRC) to evaluate its safety and risk assessment tools, as one of the first steps in the implementation of a revised Integrated In-Home Services model. This work was funded by Casey Family Programs. The evaluation highlighted areas of the assessments which needed improvement prior to implementing the new service model, to better ensure the best assessment which helps determine the appropriate type and level of service needed. SSA is now working on the major revisions in the safety assessment known as SAFE-C. At present, revisions to SAFE-C are under review by CHESSIE/ACS to determine the cost and timing of the work. Once completed we will turn to needed revisions in the Maryland Family Risk Assessment. We are hopeful that the SAFE-C revisions to CHESSIE can be completed in early SFY'12.		
PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.	Evaluation work targeted to occur during 2010.	12/31/10	(see above)		

GDU XII. End Childhood Hunger in Maryland by 2015

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
A. Increase the Participation Rate for the Number of Children in the Food Supplemental Program by 9% by December 2010				DHR exceeded its Partnership to End Childhood Hunger goal by increasing the number of children participating in FSP by 9% in August 2010 from the base month of December 2009 (242,328). In December 2010, DHR served 285,283 children 18 and younger in the FSP, an increase of over 17% for the year.	
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done. DHR will ensure that families waiting in lines are informed of the option of a telephone interview. DHR will report to StateStat the percentage of eligibility determinations and redeterminations made with telephone interviews each month by jurisdiction.	Completed	Step 1: All jurisdictions have been trained for telephonic interviewing		
			DHR has provided support to barriers listed by jurisdictions: identified funds in local budgets, implemented best practices, and BOLO, OAS and OTHS are working with locals to mail out applications		
			Step 2: Completed automated system programming by ACS to support scheduling of telephone interviews in June	The expansion of the case information form to all redeterminations is currently on hold	
			Step 3: Since July, fully implementing telephone interviews for all hardship reasons in all jurisdictions.	Only Kent does not regularly schedule telephone interviews, but does use them for hardship cases.	
Increase use of group redeterminations	Group redeterminations used by 18 jurisdictions by September 2010. DHR working with locals to build SAIL labs.	Completed	SAIL labs are completed in 31/36 Family Investment District Offices. The district offices without SAIL labs do not have space for a lab.	CARES enhancement allowing scheduling for group redets is on schedule for FY 11.	
Increase number of community and faith-based organizations included in the Food Supplemental Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	Sept 2010 Added two new CBOs.	Step 1: The geographical reach has been mapped and the demographic focus of the 5 CBOs in the 2010 plan has been analyzed.		
			Step 2: Identified 10 jurisdictions that were not covered by existing CBO partners.		
			Step 3: Cultivating relationships with prominent CBOs in regions where additional partners in the plan are needed.- Sent an addendum to 2010 FSP Outreach Plan, which would add Associated Catholic Charities and Crossroads Farmers Market to the plan.	In September we added the two new CBOs to the Outreach Plan for FY 2011. Associated Catholic Charities covers Baltimore City and County. Crossroads Farmers Market covers Montgomery County.	

Expand No Wrong Door Project to include representatives from other agencies and two legislators to meet requirements of budget language.	Final report to budget committees on outcome of efforts	June 2011	First meeting of expanded workgroup chaired on June 30th.		
Increase utilization of SAIL by training CBOs to help families apply for benefits.	Increase total SAIL applications for FSP to 4500 per month.	September 2010	We have now trained 57 CBOs. FSP applications via SAIL - September 2010: 6,189; October 2010: 6,799.	Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as planned. Do not have access to later SAIL report. Should receive October numbers shortly.	
Implement customer care center in Baltimore that will handle SAIL applications for metro area.	Fully functional customer care center.	June 2010	Center opened and fully functional by 11/30/09. June 2010: 1,102, July: 1,135, August: 1,137, September: 995, October 1,090 applications from Baltimore County filed via SAIL and handled by CCC.	Currently evaluating operations of first center and considering to expand Western MD. We have decided not to open regional centers.	
Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.	Reports produced and FSP information sent to potentially eligible families. The flyers were distributed to students by the Montgomery County School system in October.	Sept 2010	12,277 households identified. FIA to provide literature for schools to distribute to families. Funding being sought to expand to additional jurisdictions.		
Work with GOC and Maryland Out of School Time Network to develop a strategy targeting families to utilize after school programs to promote FSP.	To be decided. Continuing to work with MOST. They received Mott grant October 1.	TBD	MOST Network to receive Mott Foundation award again this year. Next steps under development.		
FSP opt-in addition to FARMS Benefit Application	All jurisdictions distribute new application; automate and report data back to DHR; DHR target eligible population	TBD after we confer with LEAs.	All jurisdictions included the opt-in language in the application; 5 jurisdictions have the data automated and will send to DHR. We will work with 3 volunteer non-automated jurisdictions to use WEX interns to gather that data. Conference call scheduled 11/9/10 with 5 automated jurisdictions.	TBD- how remaining 16 jurisdictions will automate and report opt-in data back to DHR	