



Department of Human Resources
StateStat

Reporting Period: April 2011

DHR Management Team

Operations: **Vacant**
 Programs: **Vacant**
 Chief of Staff: **Vacant**

Administrations:

Social Services Administration: **Carnitra White**
 Family Investment Administration: **Rosemary Malone (Acting)**
 Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

Interim Secretary Ted Dallas
 Appointed January 2011

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	2/22/11	3/08/11	3/22/11	4/5/11		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	12,862.0	13,932.3	14,276.1	16,039.4						
Office of the Secretary	111.5	0.5	324.6	3.0	0.0%	16.1	0.0	145.3	433.6	27
Operations	18.0	20.5	24.0	4.0	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	250.2	312.0	96.4	324.8	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	30.0	8.4	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	12,452.3	13,590.9	13,831.1	15,707.6	13.6%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	66.2	51.0	53.1	29.3	-44.8%	65.1	27.4	112.7	1,758.8	27
Operations	161.8	166.5	165.5	155.5	-6.0%	141.1	99.0	180.2	3,809.1	27
Social Services	30.5	44.7	30.3	28.3	-6.6%	35.7	20.4	57.1	964.0	27
Family Investment	68.8	76.7	90.0	62.5	-30.6%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	227.3	222.1	221.1	176.9	-20.0%	215.9	153.2	286.8	5,828.7	27
LDSS	2,442.4	2,859.2	2,757.6	2,453.7	-11.0%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	0.0	0.1	10.0	10.0	0.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.6	4.7	4.9	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	13.8	9.7	9.8	9.5	0.0%	2.5	0.0	31.2	68.7	27
LDSS	84.1	76.9	100.3	96.5	-3.8%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	12.3	0.0	27.0	331.7	27
Operations	14.5	10.3	5.1	12.2	139.2%	6.5	0.0	21.6	175.8	27
Social Services	4.0	5.1	4.0	5.3	32.5%	4.2	0.0	16.4	113.8	27
Family Investment	9.9	9.9	22.1	11.2	-49.3%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	18.0	13.7	21.8	38.5	76.6%	21.3	0.0	42.8	575.2	27
LDSS	280.2	362.2	226.6	333.1	47.0%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	11	11	9	8	-11.1%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	0	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.7	0.0	2.0	18.0	26
FROI LAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	0	3	2	0	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources LDSS Personnel

Reporting Period: April 2011

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS					YEAR TO DATE				
	2/22/11	3/08/11	3/22/11	4/5/11	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	262.0	449.3	407.3	433.3	6.4%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	573.2	736.2	820.8	983.6	19.8%	547.0	279.0	906.0	14,769.0	27
Baltimore City	4677.0	4951.5	4953.0	6895.9	39.2%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	1028.0	1265.5	1076.6	981.9	-8.8%	244.8	58.0	513.0	6,610.5	27
Calvert	236.5	330.5	306.5	275.5	-10.1%	280.2	226.0	333.5	7,564.6	27
Caroline	381.8	329.0	368.8	362.0	-1.8%	273.6	231.0	355.0	7,386.6	27
Carroll	278.3	269.3	262.5	261.0	-0.6%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	276.0	293.5	278.0	286.3	3.0%	262.5	239.0	332.0	7,087.1	27
Charles	315.8	365.3	377.6	330.8	-12.4%	294.0	213.5	444.0	7,937.0	27
Dorchester	261.0	307.0	260.0	254.0	-2.3%	266.9	240.0	312.5	7,207.1	27
Frederick	290.7	344.7	350.5	323.9	-7.6%	277.7	244.5	374.6	7,497.3	27
Garrett	260.2	276.1	273.3	258.8	-5.3%	258.0	251.0	273.0	6,965.3	27
Harford	316.5	313.4	317.2	281.9	-11.1%	332.1	181.8	438.7	8,967.2	27
Howard	517.3	700.3	627.4	627.4	0.0%	282.7	183.0	451.8	7,633.2	27
Kent	257.0	246.0	246.0	246.0	0.0%	256.2	246.0	275.5	6,916.5	27
Montgomery	0.0	0.0	0.0	0.0		129.9	32.0	265.0	3,506.9	27
Prince George's	892.0	898.6	1124.1	1134.4	0.9%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	246.0	255.0	246.0	246.1	0.0%	247.9	214.0	287.1	6,694.3	27
Somerset	15.0	56.6	117.3	92.8	-20.9%	99.7	30.0	178.6	2,691.5	27
St. Mary's	88.1	76.3	108.1	60.7	0.0%	3.6	0.0	55.3	96.0	27
Talbot	246.0	216.0	255.0	291.0	14.1%	249.6	63.0	375.0	6,738.3	27
Washington	365.5	302.5	546.8	457.0	-16.4%	331.8	234.5	595.6	8,959.0	27
Wicomico	333.0	302.5	268.0	283.0	5.6%	257.8	231.0	299.0	6,959.7	27
Worcester	335.4	305.8	240.3	340.3	41.6%	159.1	69.0	216.0	4,295.9	27
TOTAL	12452.3	13590.9	13831.1	15707.6						



Department of Human Resources LDSS Personnel

Reporting Period: April 2011

ON CALL OVERTIME BY JURSDICTION

	2/22/11	3/08/11	3/22/11	4/5/11	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	243.5	253.0	243.5	243.5	0.0%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	378.0	540.0	462.0	738.0	59.7%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	263.0	247.5	208.0	338.8	62.9%	230.8	58.0	513.0	6,232.5	27
Calvert	194.0	290.0	246.0	244.0	-0.8%	249.3	199.5	291.0	6,730.2	27
Caroline	285.0	246.0	246.0	246.0	0.0%	252.7	217.0	300.5	6,823.5	27
Carroll	264.0	268.3	257.5	260.5	1.2%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	249.0	255.0	246.0	253.0	2.8%	250.7	183.0	327.0	6,767.6	27
Charles	254.0	253.5	244.5	244.0	-0.2%	251.6	182.5	286.4	6,793.2	27
Dorchester	245.5	254.0	245.5	242.0	-1.4%	249.1	236.0	263.5	6,727.0	27
Frederick	246.0	255.0	247.5	246.0	-0.6%	250.6	244.5	273.0	6,767.5	27
Garrett	254.2	263.8	257.3	255.8	-0.6%	258.0	251.0	273.0	6,965.3	27
Harford	274.1	268.4	256.2	211.8	-17.3%	258.7	140.5	360.0	6,986.0	27
Howard	236.5	255.0	246.0	246.0	0.0%	257.3	183.0	440.0	6,946.8	27
Kent	255.0	246.0	246.0	246.0	0.0%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	190.5	190.5	187.5	186.0	-0.8%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	246.0	255.0	246.0	246.1	0.0%	247.9	214.0	287.1	6,694.3	27
Somerset	15.0	30.0	78.0	69.0	-11.5%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	246.0	216.0	255.0	291.0	14.1%	249.4	63.0	375.0	6,733.8	27
Washington	54.5	9.5	220.8	211.0	-4.4%	249.3	228.0	264.0	6,730.8	27
Wicomico	255.0	245.5	216.0	203.5	-5.8%	250.2	231.0	279.0	6,754.5	27
Worcester	225.0	168.0	177.5	216.0	21.7%	157.8	69.0	216.0	4,259.9	27
TOTAL	4873.8	5010.0	5032.8	5438.0						



Department of Human Resources LDSS Personnel

Reporting Period: April 2011

SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	2/22/11	3/08/11	3/22/11	4/5/11		Average	Minimum	Maximum	Total	Periods
Allegany	111.0	116.3	146.5	64.4	-56.0%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	105.5	100.5	160.7	109.5	-31.9%	114.0	58.1	151.4	3,077.3	27
Baltimore City	910.0	1210.6	994.0	1010.0	1.6%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	165.0	232.0	205.5	176.9	-13.9%	187.1	63.6	263.5	5,051.0	27
Calvert	45.5	65.8	68.3	59.2	-13.3%	29.3	16.1	41.3	790.1	27
Caroline	41.0	29.0	35.0	40.0	14.3%	26.3	11.0	44.0	709.0	27
Carroll	67.8	52.7	65.0	59.8	-8.0%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	81.4	95.7	99.0	54.7	-44.7%	83.4	50.6	125.6	2,251.4	27
Charles	65.0	58.7	63.3	65.9	4.1%	31.5	10.0	81.5	850.0	27
Dorchester	36.5	38.3	53.1	59.0	11.1%	48.3	29.1	71.8	1,305.3	27
Frederick	63.5	56.0	78.0	55.0	-29.5%	55.4	26.7	76.0	1,495.8	27
Garrett	38.0	41.0	38.5	30.5	-20.8%	25.8	10.0	42.0	697.0	27
Harford	88.1	91.3	93.6	85.4	-8.8%	79.3	49.8	102.1	2,141.0	27
Howard	64.0	85.8	58.9	41.9	-28.9%	56.0	23.6	89.4	1,511.1	27
Kent	16.0	26.0	40.0	17.0	-57.5%	20.3	8.0	40.5	548.1	27
Montgomery	0.0	0.0	0.0	0.0		163.3	91.7	214.6	4,408.2	27
Prince George's	224.6	236.4	205.5	211.1	2.7%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	29.5	24.0	35.2	25.2	-28.4%	26.7	8.1	57.5	720.3	27
Somerset	20.0	28.4	29.3	29.1	-0.7%	33.0	15.9	65.5	890.4	27
St. Mary's	45.6	67.6	50.6	48.0	-5.1%	44.9	22.8	88.9	1,212.4	27
Talbot	14.0	26.0	30.0	22.0	-26.7%	34.6	16.0	55.0	933.0	27
Washington	80.2	86.0	104.8	76.4	-27.1%	108.4	72.0	171.4	2,926.0	27
Wicomico	88.0	55.0	68.0	82.0	20.6%	68.3	39.3	104.6	1,844.3	27
Worcester	42.2	36.1	34.8	30.7	-11.8%	30.6	10.8	58.4	827.4	27
TOTAL	2442.4	2859.2	2757.6	2453.7						



Department of Human Resources LDSS Personnel

Reporting Period: April 2011

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	2/22/11	3/08/11	3/22/11	4/5/11						
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.0	0.0	2.0	0.0	-100.0%	1.6	0.0	40.0	44.3	27
Baltimore City	38.0	39.0	60.0	62.0	3.3%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	2.0	0.0	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	1.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.2	0.5	4.5	0.6	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.6	0.0	0.0	0.6	0.0%	1.4	0.0	16.0	36.5	27
Charles	10.0	10.3	3.3	0.0	-100.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	10.0	10.0	10.1	10.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	0.8	3.6	10.0	10.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	1.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.5	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	0.0	0.0	0.0	0.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	10.0	10.0	10.0	10.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	7.5	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	0.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	6.0	0.0	0.4	3.3	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	84.1	76.9	100.3	96.5						



Department of Human Resources LDSS Personnel

Reporting Period: April 2011

UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	2/22/11	3/08/11	3/22/11	4/5/11		Average	Minimum	Maximum	Total	Periods
Allegany	1.0	0.0	0.0	0.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	0.0	3.8	2.9	0.6	-79.3%	15.2	0.6	51.8	409.2	27
Baltimore City	180.0	201.7	132.0	200.0	51.5%	182.9	57.0	291.0	4,939.0	27
Baltimore	18.0	58.0	25.5	54.2	112.5%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	11.5	30.8	16.0	18.5	15.6%	18.7	2.5	38.5	505.0	27
Charles	0.5	5.3	0.3	0.3	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	7.5	10.0	10.0	11.4	14.0%	5.9	0.0	29.0	158.4	27
Frederick	2.0	5.0	6.8	3.0	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	20.0	0.0	0.0	5.0	0.0%	14.1	0.3	60.0	380.4	27
Howard	3.0	0.0	0.0	2.6	0.0%	4.8	0.0	15.8	128.3	27
Kent	6.5	8.5	0.0	0.0	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	0.0	0.0	0.0	0.0		22.7	1.8	49.1	612.3	27
Prince George's	14.4	18.5	28.1	22.0	-21.7%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	2.5	16.6	5.0	12.5	150.0%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	1.3	0.0	0.0	3.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	3.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	9.0	4.0	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	280.2	362.2	226.6	333.1						

	B	C	D	E	F	G	H	I	J	K	L	M	N
1													
2													
3													
4													
5													
6													
7													
8													
9													
10													
11													
12													
13													
14													
15													
16													
17													
18													
19													
20													
21													
22													
23													
24													
25													
26													
27													
28													
29													
30													
31													
32													
33													
34													
35													
36													
37													
38													
39													
40													
41													
42													



Department of
StateStat

Reporting Period: March 2011

Management Team

- Operations: Vacant
- Programs: Vacant
- Chief of Staff: Vacant
- Administrations:
- Social Services Administration: Carnitra White
- Family Investment Administration: Rosemary Malone (Acting)
- Child Support Enforcement Administration: Gina Higginbotham (Acting)

Interim Secretary Ted Dallas
Appointed January 2011

MBE CONTRACT ACTIVITY

Goal Achieved: 4.08% # Waivers requested: # Waivers granted: **Goal Achieved: 4.66%** # Waivers requested: 4 # Waivers granted: 4

Mar-11

YEAR-TO-DATE

PROCUREMENT/CONTRACT AWARDS	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshon	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshon	Total MBE/WBE	%
Payment Totals	\$8,234,985.00	\$113,805.00 1.38%	\$775,524.00 9.42%	\$27,588.00 0.34%	\$916,917.00	11.13%	\$80,430,029.00	\$896,206.00 \$0.01	\$3,298,959.00 \$0.04	\$171,932.00 \$0.00	\$4,367,097.00	5.43%
Awards Totals	\$8,507,959.00	\$229,271.00 2.69%	\$61,844.00 0.73%	\$56,336.00 0.66%	\$347,451.00	4.08%	\$51,051,470.00	\$676,423.00 1.32%	\$1,499,357.00 2.94%	\$203,826.00 0.40%	\$2,379,606.00	4.66%
Architectural and Engineering					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance					\$0.00		\$6,294.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
Services	\$250,005.00	\$21,609.00	\$5,007.00	\$40,660.00	\$67,276.00	26.91%	\$9,159,822.00	\$176,092.00	\$88,966.00	\$64,100.00	\$329,158.00	3.59%
Supplies and Equipment	\$91,766.00	\$17,259.00	\$48,048.00	\$12,771.00	\$78,078.00	85.08%	\$2,927,205.00	\$93,096.00	\$336,597.00	\$84,395.00	\$514,088.00	17.56%
IT Services	\$4,691,401.00				\$0.00	0.00%	\$6,039,798.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
IT Supplies and Equipment	\$1,413,330.00	\$185,657.00			\$185,657.00	13.14%	\$3,453,523.00	\$235,956.00	\$700,374.00	\$0.00	\$936,330.00	27.11%
Human, Cultural, Social & Educational	\$456,254.00				\$0.00	0.00%	\$20,788,902.00	\$3,902.00	\$142,309.00	\$1,650.00	\$147,861.00	0.71%
Corporate Credit Card	\$137,287.00	\$1,447.00	\$5,186.00	\$387.00	\$7,020.00	5.11%	\$1,042,268.00	\$39,517.00	\$105,568.00	\$8,161.00	\$153,246.00	14.70%
Direct Vouchers	\$1,467,916.00	\$3,299.00	\$3,603.00	\$2,518.00	\$9,420.00	0.64%	\$7,633,658.00	\$127,860.00	\$125,543.00	\$45,520.00	\$298,923.00	3.92%

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$61,396,613	\$1,186,758	20	1.93%	\$399,186,947	\$11,429,604	176	2.86%



Department of Human Resources

Social Services Administration

Reporting Period: February 2011

Place Matters/Safe Reduction *

	Baseline		FY 2011 Goal		REPORTING PERIOD: Monthly				Source
	Date	Data	Goal	Target	Nov-10	Dec-10	Jan-11	Feb-11	
Current Measures									for Baseline and Results
Children in Out-of-Home Placement **	6/30/2010	8,013	Reduce by 9%	7,292	7,774	7,703	7,649	7,651	State Stat
Children in Group Homes (% of all placements)	6/30/2010	11.4%	11% or less	11%	11%	11%	11%	11%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2010	76.5%	76% or more	76%	75%	76%	76%	76%	State Stat
Adoptions	Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year		Goal	562	PROGRESS TO DATE DURING FY 2011, as of				State Stat
					Feb-11	% of Target	Expected	67%	
					317		Actual	56%	
					REPORTING PERIOD: Point in Time				
Children Placed in their Home/ Adjacent Jurisdiction ***	6/30/2009	81.5%	Increase by 3%	85.2%	pending	79%			MD CHESSIE
	12/31/2009	83.1%							
	6/30/2010	82.1%							
	Average	82.2%							

* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011

** Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

*** Missing data: 6/30/09 = 29.4%; 12/31/09 = 20.8%; 6/30/10 = 8.2%; 12/31/10 = 26%



Department of Human Resources

Social Services Administration

Reporting Period: February 2011

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Nov-10	Dec-10	Jan-11	Feb-11	% Change	Average	Minimum	Maximum	Total	Periods	
Investigations											
Total # Open at beginning of month	5,252	5,505	5,395	5,051	-6.38%	5,192	4,726	5,523	41,534	8	
Total # New during report month	2,262	2,065	2,045	2,311	13.01%	2,204	1,960	2,482	17,630	8	
Total # Completed during month	2,009	2,175	2,389	2,143	-10.30%	2,242	2,009	2,591	17,933	8	
Total # Open at end of month	5,505	5,395	5,051	5,219	3.33%	5,154	4,726	5,505	41,230	8	
Total New Allegations	2,606	2,463	2,387	2,681	12.32%	2,622	2,387	2,999	20,978	8	
Physical Abuse	931	834	825	935	13.33%	845	591	1,045	6,763	8	
Sexual Abuse	284	294	265	389	46.79%	315	265	389	2,523	8	
Mental Injury-Abuse	5	1	1	6	500.00%	4	0	7	30	8	
Neglect	1,386	1,328	1,296	1,351	4.24%	1,455	1,296	1,688	11,638	8	
Mental Injury-Neglect	0	6	0	0	0.00%	3	0	15	24	8	
Reports	4,096	3,858	3,847	4,104	6.68%	3,957	3,445	4,576	31,654	8	

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Nov-10	Dec-10	Jan-11	Feb-11	% Change	Average	Minimum	Maximum	Total	Periods	
Total Findings	2,732	2,898	3,216	2,698	-16.11%	2,997	2,614	3,588	23,972	8	
"Indicated" Findings Total	533	558	743	555	-25.30%	594	533	743	4,749	8	
Physical Abuse	123	96	175	117	-33.14%	117	96	175	934	8	
Sexual Abuse	90	91	107	100	-6.54%	101	85	116	809	8	
Mental Injury-Abuse	0	1	0	0	0.00%	1	0	3	4	8	
Neglect	320	370	454	337	-25.77%	374	320	454	2,993	8	
Mental Injury-Neglect	0	0	7	1	-85.71%	1	0	7	9	8	
"Unsubstantiated" Findings Total	475	539	489	483	-1.23%	526	439	654	4,205	8	
Physical Abuse	143	195	138	147	6.52%	163	138	212	1,305	8	
Sexual Abuse	34	67	51	46	-9.80%	47	34	67	375	8	
Mental Injury-Abuse	2	3	1	0	-100.00%	1	0	3	10	8	
Neglect	295	274	299	290	-3.01%	314	256	387	2,508	8	
Mental Injury-Neglect	1	0	0	0	0.00%	1	0	5	7	8	
"Ruled Out" Findings	1,724	1,801	1,984	1,660	-16.33%	1,877	1,613	2,356	15,018	8	

IN-HOME SERVICES

	REPORTING PERIOD					FISCAL YEAR-TO-DATE					
	Nov-10	Dec-10	Jan-11	Feb-11	% Change	Average	Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,288	3,259	3,269	3,176	-2.84%	3,220	3,133	3,288	25,759	8	
New Families	676	636	609	599	-1.64%	653	599	719	5,221	8	
Cases Closed	705	626	710	648	-8.73%	671	626	725	5,367	8	
End of Month Total Families	3,259	3,269	3,168	3,127	-1.29%	3,202	3,127	3,290	25,614	8	



OUT-OF-HOME SERVICES

Department of Human Resources

Social Services Administration

Reporting Period: February 2011

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Nov-10	Dec-10	Jan-11	Feb-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	7,889	7,774	7,703	7,649	-0.70%	7,858	7,649	8,013	62,863	8	
New Out-of-Home Placements	248	241	254	286	12.60%	275	241	296	2,198	8	
Total # of Child Welfare Caseworkers *	665	660	625	627	0.32%	654	625	677	5,228	8	
AVG Caseload Volume for Caseworkers	12	12	12	12	0.00%	12	12	12	96	8	
Children Leaving Out-of-Home Placement	363	312	308	284	-7.79%	320	284	363	2,556	8	
Children Adopted	80	42	29	40	37.93%	40	23	80	317	8	
Children Reunified	161	168	156	130	-16.67%	167	130	196	1,333	8	
Children in Legal Guardianship	60	58	58	56	-3.45%	55	43	60	439	8	
Aged Out	61	41	57	54	-5.26%	54	41	61	428	8	
Other	1	3	5	4	-20.00%	5	1	10	36	8	
End of Month - Total Children	7,774	7,703	7,649	7,651	0.03%	7,813	7,649	7,978	62,506	8	
Placement Setting											
Children in Family Homes	5,660	5,637	5,597	5,607	0.18%	5,721	5,597	5,847	45,771	8	
Children in Group Homes	850	841	833	822	-1.32%	854	822	897	6,832	8	
Children in Residential Treatment Centers	232	231	226	229	1.33%	236	226	248	1,889	8	
Children in Independent Living	278	276	266	272	2.26%	273	263	278	2,183	8	
Children in other placements	547	718	546	541	-0.92%	625	475	754	5,001	8	
Children in Trial Home Visits	207	191	181	180	-0.55%	207	180	248	1,656	8	
Race ** (reported quarterly)											
Black/African-American only		69.2%									
White/Caucasian only		23.5%									
Other only (only one Other race selected)		0.4%									
Multiple (multiple races selected)		3.3%									
Missing (includes blank, declined, unable to determine)		3.5%									
Ethnicity											
Hispanic		3.5%									

* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

** MD CHESSIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Nov-10	Dec-10	Jan-11	Feb-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	2,823	2,797	2,769	2,708	-2.20%	2,854	2,717	2,981	22,833	8	
New Homes	41	35	40	43	7.50%	44	35	62	355	8	
Closed Homes	67	64	92	80	-13.04%	82	61	124	657	8	
End of Month - Foster Families*	2,797	2,769	2,708	2,671	-1.37%	2,817	2,680	2,969	22,532	8	
Unrestricted Foster Families	2,040	1,891	1,989	1,972	-0.85%	2,017	1,891	2,119	16,136	8	

*January 2011 End of Month- Foster Families revised due to one-time correction by Calvert

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Nov-10	Dec-10	Jan-11	Feb-11	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	576	487	609	650	6.73%	627	487	784	5,017	8	
New Applications	134	87	96	120	25.00%	136	87	205	1,091	8	
Completed (Accepted) Applications	40	31	85	70	-17.65%	81	31	151	644	8	



Department of Human Resources

Social Services Administration

Reporting Period: February 2011

	REPORTING PERIOD: Annual ending Specified Qtr.				% Change	FISCAL YEAR-TO-DATE				
	FY10-Q2	FY10-Q3	FY10-Q4	FY11-Q1		Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment										
within Six Months	3.8%	4.0%	3.6%	4.6%	28.98%					
Numerator	105	116	105	120						
Denominator	2,800	2,933	2,944	2,620						
Time Period	01/2009-12/2009	04/2009-03/2010	07/2009-06/2010	10/2009-9/2010						
Data Extract Date	4/15/2010	7/15/2010	10/15/2010	1/15/2011						

ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-10	Dec-10	Jan-11	Feb-11		Average	Minimum	Maximum	Total	Periods
TOTAL CASES	7,527	7,393	7,365	7,215	-2.0%	7,583	7,263	8,025	60,662	8
# Protective Services Investigations	414	362	431	432	0.2%	453	362	527	3,624	8
Active Protective Services Caseload	1,494	1,446	1,438	1,446	0.6%	1,469	1,438	1,519	11,753	8
Social Services Case Management Cases	2,637	2,613	2,588	2,575	-0.5%	2,629	2,575	2,672	21,035	8
% under 65 Years Old	26%	25%	25%	25%	0.0%	0	0	0	2	8
Closed Cases	423	329	345	318	-7.8%	420	318	670	3,356	8
# In Home Aide Services (IHAS) Customers	1,675	1,669	1,652	1,677	1.5%	1,667	1,632	1,703	13,332	8
% of customers under 65 Years Old	29%	29%	29%	29%	0.0%	0	0	0	2	8
New Clients Receiving Services	47	29	35	56	60.0%	44	29	63	350	8
Closed Cases	71	36	48	57	18.8%	55	36	90	437	8
IHAS Waiting List	600	622	582	582	0.0%	636	582	705	5,088	8
Avg. Length of Time Receiving Services (in years)	4	4	4	4	0.0%	4	4	4	31	8
# Respite Clients ***	202	175	171		-100.0%	256	171	389	1,790	7
New Clients	23	25	24		-100.0%	36	23	63	255	7
# Unable to Serve	268	240	197		-100.0%	222	185	280	1,552	7
# Project Home Placements	505	506	503	503	0.0%	505	503	510	4,040	8
Applications	2	5	2	1	-50.0%	3	1	7	25	8
New Clients	8	13	18	22	22.2%	15	6	24	122	8

*** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: February 2011

CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-10	Dec-10	Jan-11	Feb-11		Average	Minimum	Maximum	Total	Periods
Number of New Allegations	2,606	2,463	2,387	2,681	12.3%	2,622	2,387	2,999	20,978	8
Allegany	74	119	69	93	34.8%	101	69	158	808	8
Anne Arundel	233	155	182	194	6.6%	192	143	233	1,533	8
Baltimore City	743	689	589	693	17.7%	721	589	822	5,766	8
Baltimore	213	192	183	217	18.6%	207	178	248	1,654	8
Calvert	34	24	29	40	37.9%	34	22	47	270	8
Caroline	28	16	28	28	0.0%	22	14	28	178	8
Carroll	46	45	54	58	7.4%	58	45	81	463	8
Cecil	81	108	114	121	6.1%	116	81	139	924	8
Charles	50	42	45	61	35.6%	48	31	61	380	8
Dorchester	28	15	16	28	75.0%	24	15	29	193	8
Frederick	110	87	117	135	15.4%	117	87	179	939	8
Garrett	10	8	6	9	50.0%	10	6	14	76	8
Harford	88	100	88	77	-12.5%	88	63	116	701	8
Howard	76	71	48	72	50.0%	61	30	86	490	8
Kent	4	2	8	12	50.0%	8	2	12	63	8
Montgomery	225	217	223	219	-1.8%	203	145	225	1,627	8
Prince George's	251	277	271	313	15.5%	280	232	333	2,239	8
Queen Anne's	10	10	12	13	8.3%	13	8	18	100	8
St. Mary's	37	46	46	54	17.4%	52	37	70	417	8
Somerset	21	9	11	14	27.3%	16	9	21	130	8
Talbot	13	23	24	12	-50.0%	19	12	25	148	8
Washington	136	122	133	132	-0.8%	139	122	167	1,114	8
Wicomico	50	58	45	48	6.7%	49	45	58	394	8
Worcester	45	28	46	38	-17.4%	46	28	62	371	8



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: February 2011

IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-10	Dec-10	Jan-11	Feb-11		Average	Minimum	Maximum	Total	Periods
Caseload	3,259	3,269	3,168	3,127	-1.3%	3,202	3,127	3,290	25,614	8
Allegany	93	84	75	76	1.3%	81	75	93	645	8
Anne Arundel	215	221	220	240	9.1%	222	205	240	1,773	8
Baltimore City	927	930	885	840	-5.1%	904	840	930	7,231	8
Baltimore	386	377	378	373	-1.3%	380	358	396	3,040	8
Calvert	65	74	75	77	2.7%	71	64	78	565	8
Caroline	48	42	51	44	-13.7%	45	42	51	360	8
Carroll	41	47	49	55	12.2%	47	41	55	372	8
Cecil	99	96	82	84	2.4%	85	69	99	678	8
Charles	69	67	66	66	0.0%	75	66	91	597	8
Dorchester	51	49	37	48	29.7%	48	37	54	382	8
Frederick	87	90	80	80	0.0%	81	72	90	648	8
Garrett	38	34	32	39	21.9%	40	32	49	318	8
Harford	80	91	98	91	-7.1%	90	80	98	722	8
Howard	99	91	89	86	-3.4%	87	74	99	698	8
Kent	6	10	10	10	0.0%	8	4	10	61	8
Montgomery	164	163	159	168	5.7%	164	157	169	1,311	8
Prince George's	290	307	303	278	-8.3%	298	278	307	2,383	8
Queen Anne's	16	17	19	22	15.8%	20	16	24	156	8
St. Mary's	117	118	127	134	5.5%	111	84	134	887	8
Somerset	38	43	46	46	0.0%	40	34	46	320	8
Talbot	32	33	32	28	-12.5%	31	25	35	244	8
Washington	162	157	123	120	-2.4%	145	120	174	1,160	8
Wicomico	79	71	76	77	1.3%	77	69	83	612	8
Worcester	57	57	56	45	-19.6%	56	45	68	450	8



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: February 2011

FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-10	Dec-10	Jan-11	Feb-11		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	7,774	7,703	7,649	7,651	0.0%	7,813	7,649	7,974	62,502	8
Allegany	107	108	109	109	0.0%	109	106	114	873	8
Anne Arundel	157	148	153	158	3.3%	155	148	158	1,236	8
Baltimore City	4,326	4,294	4,255	4,218	-0.9%	4,370	4,218	4,515	34,960	8
Baltimore	575	561	554	570	2.9%	567	554	577	4,539	8
Calvert	71	69	72	71	-1.4%	72	69	79	577	8
Caroline	35	34	35	39	11.4%	37	34	39	295	8
Carroll	40	39	37	36	-2.7%	40	36	46	323	8
Cecil	116	115	116	124	6.9%	119	115	124	952	8
Charles	108	110	106	105	-0.9%	106	102	110	851	8
Dorchester	23	24	24	23	-4.2%	25	23	28	199	8
Frederick	153	157	159	158	-0.6%	157	149	165	1,258	8
Garrett	49	50	44	39	-11.4%	47	39	50	375	8
Harford	254	252	249	247	-0.8%	260	247	274	2,082	8
Howard	67	63	64	61	-4.7%	67	61	71	534	8
Kent	15	13	10	10	0.0%	12	10	15	97	8
Montgomery	520	516	520	524	0.8%	531	516	543	4,248	8
Prince George's	598	592	596	598	0.3%	585	563	598	4,682	8
Queen Anne's	19	20	20	19	-5.0%	20	19	22	161	8
St. Mary's	137	140	141	146	3.5%	137	122	146	1,092	8
Somerset	56	55	52	50	-3.8%	53	50	56	425	8
Talbot	37	35	36	36	0.0%	35	32	37	278	8
Washington	199	202	192	205	6.8%	199	192	205	1,590	8
Wicomico	71	67	66	64	-3.0%	69	64	72	554	8
Worcester	41	39	39	41	5.1%	40	39	41	321	8



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: February 2011

FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-10	Dec-10	Jan-11	Feb-11		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	2,797	2,769	2,717	2,680	-1.4%	2,817	2,680	2,969	22,533	8
Allegany	51	52	51	51	0.0%	52	51	54	415	8
Anne Arundel	104	105	109	101	-7.3%	106	101	109	846	8
Baltimore City	1,113	1,092	1,064	1,051	-1.2%	1,136	1,051	1,252	9,091	8
Baltimore	193	192	189	179	-5.3%	196	179	214	1,566	8
Calvert	36	36	36	38	5.6%	36	34	38	284	8
Caroline	36	36	36	36	0.0%	36	35	36	287	8
Carroll	27	28	28	28	0.0%	29	27	30	228	8
Cecil	57	57	57	59	3.5%	58	56	59	460	8
Charles	71	73	75	77	2.7%	71	68	77	571	8
Dorchester	25	24	24	25	4.2%	25	24	25	198	8
Frederick	95	93	95	95	0.0%	95	92	97	756	8
Garrett	38	37	38	37	-2.6%	38	36	39	302	8
Harford	91	91	89	87	-2.2%	91	87	93	727	8
Howard	58	57	53	53	0.0%	57	53	60	456	8
Kent	9	9	9	10	11.1%	9	9	10	74	8
Montgomery	301	301	288	286	-0.7%	297	286	304	2,373	8
Prince George's	161	154	155	155	0.0%	159	154	165	1,273	8
Queen Anne's	20	19	19	19	0.0%	20	19	21	158	8
St. Mary's	41	41	38	32	-15.8%	39	32	41	309	8
Somerset	18	18	18	18	0.0%	18	18	19	146	8
Talbot	21	21	21	21	0.0%	21	19	22	166	8
Washington	155	156	148	145	-2.0%	155	145	161	1,240	8
Wicomico	54	55	55	55	0.0%	54	51	55	431	8
Worcester	22	22	22	22	0.0%	22	21	22	175	8



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: February 2011

ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-10	Dec-10	Jan-11	Feb-11		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	80	42	29	40	37.9%	40	80	317	562	8
Allegany	0	2	0	1		1	3	9	14	8
Anne Arundel	2	0	0	0		1	3	8	18	8
Baltimore City	38	18	18	23	27.8%	20	38	157	247	8
Baltimore	7	4	5	5	0.0%	4	7	28	40	8
Calvert	0	0	0	0		0	1	1	10	8
Caroline	0	0	0	0		0	2	2	3	8
Carroll	0	0	0	2		1	3	5	5	8
Cecil	1	3	0	1		1	3	7	13	8
Charles	0	1	0	2		1	2	6	12	8
Dorchester	1	0	0	0		0	1	2	1	8
Frederick	0	1	0	1		0	1	2	8	8
Garrett	0	0	1	2	100.0%	1	2	5	4	8
Harford	4	3	0	0		1	4	11	17	8
Howard	3	1	0	0		1	3	4	7	8
Kent	1	1	0	0		0	1	2	1	8
Montgomery	13	0	2	2	0.0%	3	13	26	61	8
Prince George's	5	2	0	1		2	5	13	35	8
Queen Anne's	0	0	0	0		0	1	1	3	8
St. Mary's	1	3	1	0	-100.0%	1	3	8	18	8
Somerset	0	1	0	0		0	1	2	3	8
Talbot	0	0	0	0		0	0	0	3	8
Washington	1	1	2	0	-100.0%	2	6	13	22	8
Wicomico	2	0	0	0		0	2	3	10	8
Worcester	1	1	0	0		0	1	2	7	8



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: February 2011

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-10	Dec-10	Jan-11	Feb-11		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	13.5	15.0	13.0	13.5	3.3%	13	12	15	106	8
Allegany	3.6	3.3	3.6	4.3	20.0%	4	3	5	32	8
Anne Arundel	13.5	13.1	11.5	10.9	-5.2%	12	11	15	100	8
Baltimore City	4.5	4.9	4.2	4.9	16.6%	5	4	5	37	8
Baltimore	12.5	14.4	12.5	12.3	-1.1%	12	9	14	95	8
Calvert	13.8	12.8	10.8	13.2	22.2%	13	11	20	107	8
Caroline	8.0	5.5	7.8	10.0	29.0%	8	6	12	65	8
Carroll	9.0	6.8	7.1	8.9	24.6%	8	5	10	63	8
Cecil	22.3	19.3	13.4	9.8	-27.3%	20	10	25	157	8
Charles	13.2	13.0	11.4	14.4	26.2%	13	11	14	105	8
Dorchester	33.5	28.0	27.0	30.3	12.0%	29	23	34	228	8
Frederick	14.5	10.8	10.9	15.0	38.2%	13	10	17	107	8
Garrett	7.0	6.3	5.5	5.3	-4.5%	6	4	7	45	8
Harford	14.3	15.6	14.4	6.9	-52.1%	13	7	16	105	8
Howard	16.5	18.2	15.2	16.6	9.6%	15	12	18	122	8
Kent	9.0	3.0	4.0	8.0	100.0%	8	3	11	64	8
Montgomery	13.8	15.2	16.6	17.0	2.2%	14	11	17	112	8
Prince George's	22.6	23.4	26.2	27.4	4.5%	24	22	27	192	8
Queen Anne's	10.3	6.7	6.3	8.0	26.3%	8	6	10	65	8
St. Mary's	43.3	44.6	61.0	69.2	13.4%	44	31	69	354	8
Somerset	48.5	28.3	37.3	38.3	2.7%	37	28	49	293	8
Talbot	9.2	8.0	11.2	10.8	-3.6%	11	8	14	84	8
Washington	24.4	58.1	22.9	20.1	-12.5%	28	20	58	220	8
Wicomico	9.9	13.0	14.9	14.0	-5.9%	14	10	20	116	8
Worcester	75.5	67.5	58.3	57.5	-1.3%	67	46	101	534	8



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: February 2011

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-10	Dec-10	Jan-11	Feb-11		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	11.7	11.7	12.2	12.2	-0.3%	12	12	12	96	8
Allegany	10.6	10.8	10.9	10.9	0.0%	11	11	11	87	8
Anne Arundel	10.3	9.9	10.2	10.5	3.3%	10	10	11	80	8
Baltimore City	10.9	11.0	11.5	11.1	-3.7%	11	11	12	90	8
Baltimore	14.8	14.4	14.6	15.0	2.9%	16	14	17	124	8
Calvert	17.8	17.3	18.0	17.8	-1.4%	18	17	20	144	8
Caroline	16.4	15.1	15.6	17.3	11.4%	17	15	17	132	8
Carroll	8.0	7.8	7.4	7.2	-2.7%	8	7	9	65	8
Cecil	10.4	10.0	10.1	10.8	6.9%	11	10	11	84	8
Charles	12.3	12.5	12.0	11.9	-0.9%	14	12	16	110	8
Dorchester	8.3	8.0	8.0	11.5	43.8%	9	8	12	71	8
Frederick	9.6	10.1	10.3	10.9	6.2%	10	10	11	81	8
Garrett	8.9	9.1	8.0	8.7	8.3%	9	8	9	70	8
Harford	13.3	12.6	12.5	12.4	-0.8%	13	12	14	105	8
Howard	7.7	7.0	8.0	10.2	27.1%	8	7	10	64	8
Kent	8.7	8.7	6.7	6.7	0.0%	7	4	9	54	8
Montgomery	19.4	18.4	18.6	18.7	0.8%	19	18	19	153	8
Prince George's	12.4	12.5	14.7	15.9	8.4%	13	12	16	104	8
Queen Anne's	9.5	10.0	10.0	9.5	-5.0%	10	10	11	81	8
St. Mary's	17.4	17.5	17.6	20.9	18.3%	19	17	21	149	8
Somerset	11.2	11.0	10.4	8.3	-19.9%	10	8	11	78	8
Talbot	12.0	11.7	12.0	12.0	0.0%	12	11	12	92	8
Washington	12.3	14.4	17.5	20.5	17.4%	14	12	21	115	8
Wicomico	11.1	10.3	10.2	9.8	-3.0%	10	10	11	83	8
Worcester	10.3	9.8	9.8	10.3	5.1%	12	10	14	94	8



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: February 2011

CHILD FATALITIES- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Nov-10	Dec-10	Jan-11	Feb-11	Average		Minimum	Maximum	Total	Periods	
	1	4	2	0	-100.0%	2	0	4	12	8	
Allegany	0	0	0	0		0	0	0	0	8	
Anne Arundel	0	0	0	0		0	0	0	0	8	
Baltimore City	1	3	0	0		1	0	3	5	8	
Baltimore	0	1	0	0		0	0	2	3	8	
Calvert	0	0	0	0		0	0	0	0	8	
Caroline	0	0	0	0		0	0	0	0	8	
Carroll	0	0	0	0		0	0	0	0	8	
Cecil	0	0	0	0		0	0	0	0	8	
Charles	0	0	1	0	-100.0%	0	0	1	1	8	
Dorchester	0	0	0	0		0	0	0	0	8	
Frederick	0	0	0	0		0	0	0	0	8	
Garrett	0	0	0	0		0	0	0	0	8	
Harford	0	0	0	0		0	0	1	1	8	
Howard	0	0	0	0		0	0	0	0	8	
Kent	0	0	0	0		0	0	0	0	8	
Montgomery	0	0	0	0		0	0	0	0	8	
Prince George's	0	0	1	0	-100.0%	0	0	1	2	8	
Queen Anne's	0	0	0	0		0	0	0	0	8	
St. Mary's	0	0	0	0		0	0	0	0	8	
Somerset	0	0	0	0		0	0	0	0	8	
Talbot	0	0	0	0		0	0	0	0	8	
Washington	0	0	0	0		0	0	0	0	8	
Wicomico	0	0	0	0		0	0	0	0	8	
Worcester	0	0	0	0		0	0	0	0	8	



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: February 2011

CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Nov-10	Dec-10	Jan-11	Feb-11		Average	Minimum	Maximum	Total	Periods
	0	0	1	0	-100.0%	0	0	1	3	8
Allegany	0	0	0	0		0	0	0	0	8
Anne Arundel	0	0	0	0		0	0	0	0	8
Baltimore City	0	0	0	0		0	0	0	0	8
Baltimore	0	0	0	0		0	0	1	2	8
Calvert	0	0	0	0		0	0	0	0	8
Caroline	0	0	0	0		0	0	0	0	8
Carroll	0	0	0	0		0	0	0	0	8
Cecil	0	0	1	0	-100.0%	0	0	1	1	8
Charles	0	0	0	0		0	0	0	0	8
Dorchester	0	0	0	0		0	0	0	0	8
Frederick	0	0	0	0		0	0	0	0	8
Garrett	0	0	0	0		0	0	0	0	8
Harford	0	0	0	0		0	0	0	0	8
Howard	0	0	0	0		0	0	0	0	8
Kent	0	0	0	0		0	0	0	0	8
Montgomery	0	0	0	0		0	0	0	0	8
Prince George's	0	0	0	0		0	0	0	0	8
Queen Anne's	0	0	0	0		0	0	0	0	8
St. Mary's	0	0	0	0		0	0	0	0	8
Somerset	0	0	0	0		0	0	0	0	8
Talbot	0	0	0	0		0	0	0	0	8
Washington	0	0	0	0		0	0	0	0	8
Wicomico	0	0	0	0		0	0	0	0	8
Worcester	0	0	0	0		0	0	0	0	8



**Department of Human Resources
Family Investment Administration
Reporting Period: March-11**

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	653,293	654,721	657,518	663,618	0.9%	634,985	588,726	663,618	810,155	SFY 2011	
Recipient Households	317,394	319,704	322,160	326,713	1.4%	307,475	279,977	326,713	423,655	SFY 2011	
\$ Value Disbursed	\$84,071,402	\$83,276,906	\$84,144,656	\$84,647,248	0.6%	81,701,043	75,973,484	84,647,248	\$735,309,389	SFY 2011	
Cases Closed	14,958	19,566	17,374	18,688	7.6%	17,142	14,162	21,172	\$154,277	SFY 2011	
Applications Taken	22,388	26,709	22,172	26,826	21.0%	25,931	22,172	31,096	\$233,377	SFY 2011	
Approvals	20,876	21,876	19,830	23,241	17.2%	22,865	19,830	25,943	\$205,784	SFY 2011	
Denials	5,590	5,438	5,227	5,678	8.6%	6,645	5,227	8,311	\$59,805	SFY 2011	
	Aug-10	Sep-10	Oct-10	Nov-10	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	8.26%	7.91%	8.11%	6.56%	-19.1%	6.56%	6.56%	8.11%	6.56%	FFYTD 2011	
Overpayment Error Rate	6.77%	6.46%	6.25%	5.09%	-18.6%	5.09%	5.09%	6.25%	5.09%	FFYTD 2011	
Underpayment Error Rate	1.49%	1.45%	1.86%	1.46%	-21.5%	1.46%	1.46%	1.86%	1.46%	FFYTD 2011	
State-reported Negative error rate	19.70%	18.43%	16.67%	19.15%	14.9%	19.15%	16.67%	19.15%	19.15%	FFYTD 2011	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	25,891	29,248	27,584	33,189	20.3%	29,216	25,891	33,189	262,940	SFY 2011	
Approvals (CC, LTC & SSI)	19,249	19,665	20,963	24,272	15.8%	21,499	19,249	24,272	193,489	SFY 2011	
Denials (CC, LTC & SSI)	15,315	15,257	15,803	18,203	15.2%	16,999	15,257	18,564	152,987	SFY 2011	
Community Care Cases	294,325	295,052	305,332	301,624	-1.2%	297,649	290,392	305,332	///	SFY 2011	
Applications Taken	24,765	27,892	26,288	31,639	20.4%	27,827	24,765	31,639	250,444	SFY 2011	
Approvals	16,968	17,258	17,885	21,013	17.5%	18,933	16,968	21,013	170,394	SFY 2011	
Denials	13,878	13,707	14,099	16,389	16.2%	15,433	13,707	16,978	138,897	SFY 2011	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	Average		Minimum	Maximum	Total	Periods	
Recipients	75,341	72,975	72,424	71,495	-1.3%	72,008	68,678	75,341	102,138	SFY 2011	
Recipient Families	29,637	28,762	28,657	28,395	-0.9%	28,521	27,431	29,637	41,199	SFY 2011	
% of TANF 60 Month Families	6.9%	7.2%	7.0%	7.0%	0.0%	7.0%	6.9%	7.2%	///	SFY 2011	
\$ Value Disbursed	\$13,135,504	\$13,129,801	\$12,651,632	\$12,411,337	-1.9%	\$12,595,756	\$11,885,007	\$13,135,504	\$113,361,802	SFY 2011	
Cases Closed	3,321	3,046	3,180	3,576	12.5%	3,314	2,877	3,727	29,822	SFY 2011	
Applications Taken	5,772	5,946	4,947	6,613	33.7%	6,313	4,947	7,227	56,815	SFY 2011	
Approvals	3,181	2,322	2,225	2,681	20.5%	2,812	2,225	3,184	25,308	SFY 2011	
Approved and "New" to the TCA Program	747	570	553	574	3.8%	679	553	789	6,111	SFY 2011	
Approved and Returning to the TCA Program	2,434	1,752	1,672	2,107	26.0%	2,133	1,672	2,451	19,197	SFY 2011	
Denials	4,107	3,699	3,509	3,845	9.6%	4,250	3,509	4,791	38,247	SFY 2011	
Payment Accuracy Rate	96.10%	94.68%	94.68%	94.68%	0.0%	94.68%	94.68%	98.23%	///	SFY 2010; 10/-11/10	
Federal Work Participation Rate	41.2%	39.6%	39.1%	39.8%	1.8%	40.42%	39.1%	41.4%	39.8%	Y '10; FFYTD '11	
YTD Job Placements	4,348	5,043	5,796	6,566	13.3%	821	672	6,566	6,566	SFY 2011	
	Apr-Jun 09	Jul-Sep 09	Oct-Dec 09	Jan-Mar 10	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	51%	33%	55%	57%	3.8%	49%	33%	57%	Closed Cases Apr '09-Mar '10		
Employment Retention Rate	73%	74%	72%	81%	13.1%	75%	72%	81%	Closed Cases Apr '09-Mar '10		



Department of Human Resources
Family Investment Administration
 Reporting Period: March-11

TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	20,564	20,134	20,774	20,829	0.3%	20,425	20,059	20,829	30,572	SFY 2011
\$ Value Disbursed	\$3,525,669	\$3,024,672	\$3,300,927	\$3,666,195	11.1%	\$3,203,403	\$2,726,050	\$3,666,195	\$28,830,624	SFY 2011
Cases Closed	1,702	1,615	1,357	1,513	11.5%	1,585	1,357	1,761	14,261	SFY 2011
Applications Taken	3,936	4,228	3,589	4,517	25.9%	4,145	3,589	4,517	37,305	SFY 2011
Approvals	1,658	1,432	1,641	1,620	-1.3%	1,647	1,432	1,819	14,821	SFY 2011
Denials	2,864	2,800	2,659	2,951	11.0%	3,028	2,659	3,695	27,252	SFY 2011

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	15,964	9,836	9,905	13,625	37.6%	12,563	0	18,117	113,064	SFY 2011
\$ Value Disbursed	\$7,096,009	\$4,490,146	\$4,511,468	\$6,182,122	37.0%	\$5,582,565	\$0	\$7,763,028	\$50,243,083	SFY 2011
Applications	11,565	12,140	9,543	9,250	-3.1%	16,008	9,250	26,174	144,069	SFY 2011
Approvals	12,140	11,535	9,543	4,620	-51.6%	10,435	0	17,826	93,911	SFY 2011
Denials	1,815	2,665	2,504	1,159	-53.7%	1,766	0	2,665	15,891	SFY 2011
MD Energy Assistance Recipients										
Recipient Households	14,544	10,094	10,247	14,449	41.0%	12,818	0	66,027	115,361	SFY 2011
\$ Value Disbursed	\$6,627,989	\$4,730,549	\$4,746,508	\$6,517,959	37.3%	\$5,818,360	\$0	\$29,742,237	\$52,365,242	SFY 2011
Applications	12,471	12,555	10,013	10,036	0.2%	13,683	0	23,520	123,144	SFY 2011
Approvals	12,102	13,107	10,039	4,949	-50.7%	12,130	0	55,738	109,173	SFY 2011
Denials	1,872	2,965	2,884	1,343	-53.4%	2,006	0	3,511	18,058	SFY 2011
Arrearage (one time only)										
Recipient Households	3,099	1,716	1,799	842	-53.2%	2,081	0	3,133	18,729	SFY 2011
\$ Value Disbursed	\$2,850,971	\$1,528,538	\$1,585,034	\$826,467	-47.9%	\$1,926,078	\$0	\$2,850,971	\$17,334,703	SFY 2011
Applications	2,030	1,863	554	96	-82.7%	2,400	96	3,943	21,601	SFY 2011
Approvals	2,345	1,873	402	45	-88.8%	1,657	0	3,714	14,917	SFY 2011
Denials	300	250	90	31	-65.6%	390	31	1,156	3,508	SFY 2011

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	99	114	151	117	-22.5%	129	68	186	1,160	SFY 2011
# of Employment Placements	41	48	65	34	-47.7%	48	34	68	435	SFY 2011
Average Wage	67	73	81	109	34.6%	82	65	109	737	SFY 2011
% with Health Benefits	\$9.45	\$9.28	\$9.29	\$9.58	3.1%	\$9.39	\$9.01	\$9.81	\$9.39	SFY 2011
Job Retention >90 Days	62%	65%	75%	60%	-20.0%	68%	55%	83%		SFY 2011
	85	72	66	60	-9.1%	67	55	85	603	SFY 2011



Department of Human Resources
Family Investment Administration
 Reporting Period: March-11

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Dec-10	Jan-11	Feb-11	Mar-11	Average		Minimum	Maximum			
	98.2%	98.4%	98.8%	99.1%	0.3%	97.1%	95.4%	99.1%		9	
Allegany	96.6%	100.0%	100.0%	100.0%	0.0%	98.3%	94.4%	100.0%		9	
Anne Arundel	90.3%	95.9%	96.8%	97.1%	0.3%	93.4%	90.3%	97.1%		9	
Baltimore (City)	98.9%	99.1%	99.5%	99.6%	0.1%	98.5%	95.9%	99.6%		9	
Baltimore	98.5%	98.2%	98.9%	99.5%	0.6%	96.2%	92.4%	99.5%		9	
Calvert	99.1%	100.0%	98.8%	98.1%	-0.7%	98.8%	97.6%	100.0%		9	
Caroline	100.0%	100.0%	100.0%	100.0%	0.0%	99.7%	98.2%	100.0%		9	
Carroll	98.5%	96.5%	98.4%	98.5%	0.1%	97.0%	95.1%	98.5%		9	
Cecil	98.9%	100.0%	98.3%	100.0%	1.7%	99.2%	98.3%	100.0%		9	
Charles	100.0%	97.3%	98.5%	100.0%	1.5%	97.2%	90.4%	100.0%		9	
Dorchester	100.0%	100.0%	96.6%	97.9%	1.3%	97.4%	90.6%	100.0%		9	
Frederick	97.9%	97.5%	99.3%	98.8%	-0.5%	96.4%	91.7%	99.3%		9	
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		9	
Harford	99.0%	98.1%	98.7%	98.7%	0.0%	96.7%	93.8%	99.0%		9	
Howard	99.3%	100.0%	99.1%	100.0%	0.9%	99.1%	97.3%	100.0%		9	
Kent	100.0%	100.0%	96.8%	100.0%	3.3%	98.0%	95.4%	100.0%		9	
Montgomery	99.0%	97.8%	96.8%	99.0%	2.3%	97.9%	96.8%	99.0%		9	
Prince George's	99.6%	99.1%	98.2%	98.1%	-0.1%	98.6%	97.6%	99.7%		9	
Queen Anne's	100.0%	100.0%	100.0%	100.0%	0.0%	99.0%	95.1%	100.0%		9	
St. Mary's	100.0%	99.2%	100.0%	99.2%	-0.8%	98.4%	93.9%	100.0%		9	
Somerset	100.0%	97.2%	100.0%	100.0%	0.0%	99.7%	97.2%	100.0%		9	
Talbot	100.0%	100.0%	100.0%	97.5%	-2.5%	99.7%	97.5%	100.0%		9	
Washington	100.0%	99.7%	99.6%	100.0%	0.4%	99.9%	99.6%	100.0%		9	
Wicomico	100.0%	100.0%	100.0%	100.0%	0.0%	99.5%	98.5%	100.0%		9	
Worcester	100.0%	100.0%	97.3%	100.0%	2.8%	99.2%	97.0%	100.0%		9	



Department of Human Resources
Family Investment Administration
 Reporting Period: March-11

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Dec-10	Jan-11	Feb-11	Mar-11	Average		Minimum	Maximum			
	97.0%	96.5%	97.5%	98.2%	0.7%	95.6%	92.5%	98.2%		9	
Allegany	100.0%	99.4%	100.0%	100.0%	0.0%	98.7%	91.1%	100.0%		9	
Anne Arundel	88.1%	91.2%	95.5%	97.0%	1.6%	92.3%	88.1%	97.0%		9	
Baltimore (City)	98.0%	98.0%	97.3%	98.9%	1.6%	97.7%	95.8%	98.9%		9	
Baltimore	98.9%	99.1%	98.9%	99.2%	0.3%	95.9%	87.5%	99.2%		9	
Calvert	98.2%	99.4%	98.7%	99.3%	0.6%	98.1%	96.5%	99.4%		9	
Caroline	100.0%	98.9%	99.0%	99.0%	0.0%	98.2%	91.4%	100.0%		9	
Carroll	97.0%	94.5%	98.0%	97.3%	-0.7%	95.0%	90.1%	98.8%		9	
Cecil	99.4%	99.2%	99.4%	99.4%	0.0%	98.7%	96.3%	99.4%		9	
Charles	96.0%	95.6%	98.0%	94.1%	-4.0%	93.4%	83.9%	98.4%		9	
Dorchester	96.4%	96.0%	91.4%	97.7%	6.9%	95.0%	89.1%	99.0%		9	
Frederick	98.8%	99.0%	95.9%	99.0%	3.2%	96.2%	91.1%	99.0%		9	
Garrett	100.0%	100.0%	98.5%	100.0%	1.5%	99.7%	98.5%	100.0%		9	
Harford	98.3%	97.8%	96.6%	98.6%	2.1%	96.5%	92.0%	98.6%		9	
Howard	99.3%	99.3%	100.0%	99.7%	-0.3%	99.3%	98.1%	100.0%		9	
Kent	96.9%	100.0%	100.0%	98.1%	-1.9%	97.1%	92.0%	100.0%		9	
Montgomery	96.9%	98.1%	100.0%	98.0%	-2.0%	97.4%	95.9%	100.0%		9	
Prince George's	98.8%	98.2%	96.7%	96.4%	-0.3%	95.9%	88.4%	98.8%		9	
Queen Anne's	100.0%	99.1%	98.9%	100.0%	1.1%	99.0%	96.4%	100.0%		9	
St. Mary's	99.1%	99.4%	99.6%	99.0%	-0.6%	98.3%	96.1%	99.6%		9	
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	99.0%	97.2%	100.0%		9	
Talbot	98.7%	95.3%	98.8%	98.9%	0.1%	98.3%	95.3%	100.0%		9	
Washington	99.4%	100.0%	100.0%	99.7%	-0.3%	99.6%	99.2%	100.0%		9	
Wicomico	100.0%	99.7%	100.0%	99.7%	-0.3%	99.3%	97.9%	100.0%		9	
Worcester	99.5%	99.5%	100.0%	100.0%	0.0%	99.5%	97.6%	100.0%		9	



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for March 2011

As of Date: 3/31/2011

Run Date: 3/31/2011

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP*
Pending	Timely	3652	6232	251	1895	251
Pending	Ag Delay	13	80	33	21	18
Pending	CI Delay	45	995	16	121	7
Pending	No Fault	0	3	0	12	1
	Total	3710	7310	300	2049	277
	Compliance	99.6%	98.7%	88.3%	98.9%	93.3%
Denied	Timely	2933	2861	156	3908	859
Denied	Ag Delay	33	61	17	60	34
Denied	CI Delay	310	1474	29	479	85
Denied	No Fault	4	6	0	34	19
	Total	3280	4402	202	4481	997
	Compliance	98.8%	97.9%	90.1%	98.5%	96.1%
Approved	Timely	2489	12289	9792	10453	2871
Approved	Ag Delay	15	214	70	115	64
Approved	CI Delay	82	415	163	535	172
Approved	No Fault	37	67	6	63	36
	Total	2623	12985	10031	11166	3143
	Compliance	99.4%	98.2%	99.2%	98.9%	97.8%
A+D	Timely	5422	15150	9948	14361	3730
A+D	Ag Delay	48	275	87	175	98
A+D	CI Delay	392	1889	192	1014	257
A+D	No Fault	41	73	6	97	55
	Total	5903	17387	10233	15647	4140
	Compliance	99.1%	98.2%	99.1%	98.8%	97.4%
Avg Agency Delay, in days		19	23	16	29	35

* P03 coverage code MCHP transactions removed.



Department of Human Resources
Family Investment Administration
 Reporting Period: March-11

Food Supplement Program Households With One or More Children Age 18 and Under FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 AVG
Allegany	2,471	2,486	2,487	2,513	2,541	2,538	2,529	2,520	2,525				2,512
Anne Arundel	6,861	7,162	7,328	7,407	7,561	7,734	7,774	7,720	7,807				7,484
Baltimore City	36,455	37,372	37,691	38,196	38,634	38,780	38,535	38,409	38,530				38,067
Baltimore	16,951	17,612	18,077	18,746	19,317	19,693	19,704	19,742	20,071				18,879
Calvert	1,624	1,656	1,693	1,711	1,730	1,750	1,769	1,786	1,809				1,725
Caroline	1,159	1,179	1,182	1,245	1,273	1,291	1,275	1,285	1,273				1,240
Carroll	1,969	2,040	2,087	2,116	2,160	2,168	2,210	2,243	2,282				2,142
Cecil Co.	2,826	2,892	2,938	2,990	3,031	3,056	3,065	3,039	3,060				2,989
Charles	2,839	2,927	2,953	3,025	3,076	3,082	3,061	3,057	3,085				3,012
Dorchester	1,574	1,602	1,613	1,631	1,632	1,615	1,612	1,629	1,633				1,616
Frederick	3,267	3,362	3,377	3,487	3,578	3,656	3,638	3,656	3,688				3,523
Garrett	817	833	834	854	879	872	905	901	882				864
Harford	4,153	4,230	4,261	4,338	4,407	4,410	4,405	4,410	4,443				4,340
Howard	2,866	2,904	2,957	3,061	3,116	3,143	3,132	3,135	3,196				3,057
Kent	543	557	552	549	563	570	580	577	580				563
Montgomery	11,134	11,417	11,625	12,045	12,376	12,649	12,710	12,876	13,084				12,213
Prince George's	21,009	21,557	21,779	22,212	22,443	22,666	22,260	22,061	22,103				22,010
Queen Anne's	751	761	778	800	823	838	832	830	846				807
St. Mary's	2,343	2,390	2,435	2,457	2,507	1,081	2,515	2,508	2,523				2,307
Somerset	1,022	1,041	1,046	1,074	1,088	2,521	1,090	1,096	1,120				1,233
Talbot	699	693	694	701	718	737	756	757	775				726
Washington	4,063	4,175	4,247	4,336	4,368	4,383	4,405	4,394	4,436				4,312
Wicomico	3,714	3,799	3,813	3,859	3,906	3,931	3,948	3,957	3,967				3,877
Worcester	1,250	1,273	1,283	1,326	1,373	1,402	1,417	1,433	1,430				1,354
TOTAL	132,360	135,920	137,730	140,679	143,100	144,566	144,127	144,021	145,148				140,850



Department of Human Resources
Family Investment Administration
 Reporting Period: March-11

Food Supplement Program Recipients Age 18 and Under FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 AVG
Allegany	4,751	4,773	4,779	4,810	4,855	4,864	4,858	4,856	4,836				4,820
Anne Arundel	13,879	14,438	14,742	14,847	15,116	15,415	15,507	15,364	15,492				14,978
Baltimore City	72,087	73,753	74,245	75,089	75,835	76,118	75,646	75,358	75,425				74,840
Baltimore	32,895	34,026	34,791	35,965	36,971	37,589	37,525	37,657	38,299				36,191
Calvert	3,153	3,208	3,285	3,328	3,341	3,388	3,419	3,473	3,506				3,345
Caroline	2,409	2,451	2,464	2,597	2,636	2,672	2,643	2,660	2,612				2,572
Carroll	3,809	3,939	4,029	4,059	4,133	4,156	4,234	4,278	4,357				4,110
Cecil Co.	5,694	5,766	5,855	5,912	5,966	6,007	6,006	5,959	6,001				5,907
Charles	5,642	5,835	5,927	6,051	6,144	6,123	6,057	6,042	6,033				5,984
Dorchester	3,018	3,046	3,074	3,132	3,133	3,090	3,065	3,097	3,132				3,087
Frederick	6,682	6,838	6,876	7,075	7,248	7,366	7,323	7,365	7,443				7,135
Garrett	1,559	1,580	1,571	1,619	1,662	1,650	1,699	1,696	1,667				1,634
Harford	8,303	8,449	8,478	8,636	8,763	8,778	8,728	8,735	8,765				8,626
Howard	5,685	5,776	5,877	6,018	6,119	6,157	6,167	6,144	6,287				6,026
Kent	1,015	1,050	1,038	1,029	1,052	1,052	1,062	1,059	1,059				1,046
Montgomery	22,760	23,290	23,764	24,622	25,231	25,806	25,946	26,259	26,643				24,925
Prince George's	42,007	42,989	43,365	44,069	44,573	44,981	44,241	43,731	43,839				43,755
Queen Anne's	1,517	1,545	1,568	1,615	1,639	1,677	1,674	1,660	1,692				1,621
St. Mary's	4,807	4,902	4,977	5,011	5,084	2,179	5,110	5,107	5,133				4,701
Somerset	2,083	2,119	2,130	2,178	2,192	5,125	2,187	2,191	2,219				2,492
Talbot	1,314	1,307	1,305	1,301	1,330	1,369	1,399	1,423	1,455				1,356
Washington	8,327	8,532	8,687	8,880	8,957	9,010	9,036	9,015	9,070				8,835
Wicomico	7,633	7,767	7,772	7,855	7,920	7,983	8,014	8,019	8,092				7,895
Worcester	2,455	2,488	2,531	2,597	2,677	2,728	2,740	2,767	2,754				2,637
TOTAL	263,484	269,867	273,130	278,295	282,577	285,283	284,286	283,915	285,811				278,516



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	% Change	Average	Minimum	Maximum	Total	Periods
	119	126	141	137	-2.8%	132	119	141	1,185	9
Allegany	1	1	1	0	-100.0%	2	0	3	14	9
Anne Arundel	7	7	3	2	-33.3%	6	2	8	51	9
Baltimore (City)	71	74	91	87	-4.4%	74	61	91	670	9
Baltimore	3	3	6	10	66.7%	7	3	12	61	9
Calvert	0	0	0	0	0.0%	1	0	1	5	9
Caroline	0	0	0	0	0.0%	0	0	0	0	9
Carroll	1	0	0	1	100.0%	1	0	2	9	9
Cecil	4	5	3	2	-33.3%	3	2	5	27	9
Charles	3	3	3	3	0.0%	2	1	3	20	9
Dorchester	2	1	0	0	0.0%	1	0	2	6	9
Frederick	2	2	3	3	0.0%	2	0	3	14	9
Garrett	0	0	0	0	0.0%	0	0	0	0	9
Harford	3	4	2	2	0.0%	3	2	6	28	9
Howard	5	8	8	6	-25.0%	6	5	8	56	9
Kent	0	0	0	0	0.0%	1	0	2	6	9
Montgomery*										
Prince George's	11	12	15	12	-20.0%	16	11	21	146	9
Queen Anne's	0	0	0	0	0.0%	1	0	2	5	9
St. Mary's	3	2	2	3	50.0%	3	2	5	24	9
Somerset	0	0	0	0	0.0%	0	0	1	2	9
Talbot	0	0	0	1	100.0%	0	0	1	1	9
Washington	1	2	2	3	25.0%	3	1	5	24	9
Wicomico	2	1	1	1	0.0%	1	1	2	11	9
Worcester	1	1	1	1	0.0%	0	0	1	4	9

# of Vacant FIA PINS	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	Mar-11	FY 2012
Statewide	151.5	166	114.5	76.5	150	200	117	144.5	137	
Allegany	1	0	0	0	2	1	2	2	0	
Anne Arundel	6	10	10	6	12	18	7	7	2	
Baltimore (City)	80	77	61	28	59.5	84.5	57	73	87	
Baltimore	14	20	6.5	10.5	26.5	24	14	10	10	
Calvert	2	4.5	3.5	1	0	2	0	2	0	
Caroline	2	1	0	1	0	1	1	0	0	
Carroll	1	0	1	1	1	2.5	0	1	1	
Cecil	1	0	0	2	3	4	2	5	2	
Charles	4	2	2	1	3.5	5	1	2	3	
Dorchester	0	3	0	0	0	0	3	0	0	
Frederick	7	0	1	1.5	5	5	0	3	3	
Garrett	0	1	0	0.5	0	1	0	0	0	
Harford	8	4	0	1	0	4	2	2	2	
Howard	3	2	1	3	3	5	3	6	6	
Kent	2	0	0	0	1.5	0	0	2	0	
Montgomery*										
Prince George's	11.5	28.5	23.5	13	22	27	22	21	12	
Queen Anne's	0	0	0	0.5	0	2	0	2	0	
St. Mary's	0	4	1	2	3	6	1	2	3	
Somerset	0	1	0	1	0	0	0	1	0	
Talbot	1	0	0	1	0	0	0	0	1	
Washington	5	7	2	1	4	3	1	1	2.5	
Wicomico	3	1	2	1	4	5	0	2	1	
Worcester	0	0	0	0.5	0	0	1	1	1	

*Montgomery County HHS staff are not State employees



Department of Human Resources

Family Investment Administration

Reporting Period: March-11

LOCAL FIA POSITIONS

FIA	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FYTD 2011	FY 2012
Total PINS	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1752.8	
# of Filled PINS	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1616.3	
# of Vacant PINS*	151.5	166	114.5	76.5	150	200	117	144.5	136.5	
FIA Caseload**	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	810,602	
LDSS PINS Eliminated since 2002	266	355	403	399	408.5	415.32	550.5	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2011: FY 2011 vacancy data as of 4/01/11. Data reflects FTEs and does not include the 120 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2003-FY 2010.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: March-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703	686	724	677	569	468	343	355				5,496	6,243
Anne Arundel	1,409	1,457	1,570	1,058	768	507	580	567	224				8,140	9,172
Baltimore City	5,083	4,002	4,302	5,335	3,577	2,929	3,721	2,501	2,339				33,789	44,936
Baltimore	3,418	3,688	2,197	1,873	2,147	1,499	1,728	1,383	1,567				19,500	22,202
Calvert	249	322	266	140	116	72	103	62	78				1,408	1,819
Caroline	808	519	311	158	141	110	136	131	107				2,421	2,676
Carroll	691	629	791	607	297	203	184	183	225				3,810	4,430
Cecil Co.	670	712	904	740	439	271	270	229	206				4,441	5,154
Charles	758	408	297	390	157	121	148	156	138				2,573	3,091
Dorchester	1,004	607	339	323	251	160	191	140	90				3,105	3,614
Frederick	1,171	526	450	419	441	501	451	337	392				4,688	5,685
Garrett	629	668	491	396	290	172	130	112	118				3,006	3,563
Harford	1,336	1,480	942	659	348	342	429	345	382				6,263	7,284
Howard	1,228	1,015	444	319	293	197	351	221	254				4,322	4,513
Kent	433	246	165	114	70	68	65	66	38				1,265	1,429
Montgomery	1,005	1,597	3,188	1,695	1,008	735	702	779	721				11,430	13,547
Prince George's	3,664	2,540	2,119	1,706	1,445	983	1,193	1,206	1,417				16,273	17,932
Queen Anne's	290	238	180	154	134	124	160	106	96				1,482	1,609
St. Mary's	693	440	329	286	189	121	114	120	100				2,392	2,761
Somerset	170	150	239	167	181	340	280	126	143				1,796	1,955
Talbot	207	249	227	202	155	118	256	134	85				1,633	1,815
Washington	424	797	748	612	308	255	261	291	326				4,022	4,401
Wicomico	907	860	716	731	622	887	516	455	372				6,066	6,388
Worcester	263	293	215	411	372	281	310	179	121				2,445	2,738
TOTAL	27,481	24,146	22,116	19,219	14,426	11,565	12,747	10,172	9,894				151,766	178,957



Department of Human Resources
Family Investment Administration
 Reporting Period: March-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437	269	254	222	108	0	5,646	5,988
Anne Arundel	1,226	1,446	950	828	625	604	591	446	594	537	450	26	8,323	7,195
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286	2,734	4,743	3,595	1,917	81	40,749	43,551
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395	901	1,382	1,282	1,032	157	20,333	19,800
Calvert	55	289	244	374	166	123	86	72	104	89	51	1	1,654	2,043
Caroline	562	545	384	249	146	104	111	93	135	66	38	0	2,433	2,398
Carroll	647	514	558	424	365	507	333	253	193	141	91	1	4,027	3,981
Cecil Co.	489	836	996	764	425	301	259	185	226	131	77	1	4,690	4,403
Charles	649	318	421	251	376	158	138	110	172	138	77	1	2,809	2,324
Dorchester	1,354	441	333	326	172	181	155	92	114	73	41	1	3,283	3,373
Frederick	1,006	417	545	409	496	425	539	342	479	298	185	24	5,165	4,539
Garrett	619	660	581	501	241	191	153	84	91	92	26	0	3,239	3,295
Harford	755	1,300	858	764	596	496	494	348	336	397	255	2	6,601	6,126
Howard	500	376	496	560	464	424	375	232	265	209	189	25	4,115	3,506
Kent	294	197	215	181	108	74	53	58	66	29	24	1	1,300	1,273
Montgomery	2,336	1,529	2,929	1,070	704	689	649	637	726	643	363	14	12,289	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301	753	1,333	1,130	854	53	16,284	15,045
Queen Anne's	399	240	186	184	90	85	107	50	68	47	8	0	1,464	1,332
St. Mary's	163	619	473	344	300	176	78	70	135	102	49	0	2,509	2,066
Somerset	264	354	309	230	104	95	111	115	106	70	23	0	1,781	2,293
Talbot	242	226	311	241	159	122	99	61	196	53	33	0	1,743	1,550
Washington	445	898	726	510	317	256	281	179	234	93	41	7	3,987	3,985
Wicomico	632	884	804	705	574	503	531	329	457	305	102	0	5,826	4,794
Worcester	243	486	379	361	201	207	184	119	186	97	26	0	2,489	2,103
TOTAL	25,735	23,242	20,574	18,577	13,228	12,216	11,746	8,532	12,595	9,839	6,060	395	162,739	158,440



Department of Human Resources

Family Investment Administration

Reporting Period: March-11

OHEP Application Weatherization Requests, by month for FY 2011													
COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL
Allegany	371	259	293	326	280	235	172	132	127				2,195
Anne Arundel	567	536	616	482	327	225	214	243	89				3,299
Baltimore City	935	735	810	932	576	394	551	397	233				5,563
Baltimore	416	408	201	258	266	213	170	198	215				2,345
Calvert	53	93	65	34	29	23	33	16	11				357
Caroline	290	204	146	58	43	37	59	31	13				881
Carroll	126	110	128	147	55	37	33	28	22				686
Cecil Co.	52	85	113	81	50	32	30	20	12				475
Charles	193	122	83	113	48	27	43	37	24				690
Dorchester	49	45	31	28	18	18	15	17	6				227
Frederick	121	43	53	57	45	57	70	32	41				519
Garrett	190	161	136	133	137	109	56	42	25				989
Harford	524	584	367	270	123	160	179	122	134				2,463
Howard	37	45	36	53	68	54	44	59	48				444
Kent	51	28	14	9	5	8	6	2	2				125
Montgomery	272	440	799	512	305	190	195	142	203				3,058
Prince George's	430	223	231	212	216	151	160	146	143				1,912
Queen Anne's	40	29	19	20	36	29	25	16	19				233
St. Mary's	169	117	80	96	45	29	33	27	10				606
Somerset	15	15	17	17	21	24	17	2	2				130
Talbot	28	43	39	27	23	10	34	22	5				231
Washington	133	292	268	223	129	117	100	71	99				1,432
Wicomico	42	65	49	67	53	55	25	16	18				390
Worcester	41	47	24	37	32	7	11	10	2				211
TOTAL	5,145	4,729	4,618	4,192	2,930	2,241	2,275	1,828	1,503	0	0	0	29,461



Department of Human Resources

Family Investment Administration

Reporting Period: March-11

Energy Assistance Applications (To Be Entered), by month, for FY 2011												
Jurisdiction	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11
Allegany	0	80	0	38	0	32	0	0	0			
Anne Arundel	10	129	111	107	33	85	61	29	16			
Baltimore City	1,656	3,078	3,677	3,600	3,334	3,521	993	1,628	13			
Baltimore	200	100	106	153	203	71	0	0	795			
Calvert	605	210	20	11	34	2	0	0	0			
Caroline	46	87	0	37	67	3	38	0	5			
Carroll	50	25	70	30	34	25	0	0	0			
Cecil Co.	0	145	21	0	4	22	0	0	0			
Charles	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Dorchester	500	75	103	105	40	51	31	25	5			
Frederick	132	159	226	326	282	202	51	80	34			
Garrett	67	20	0	0	0	20	0	0	0			
Harford	989	415	223	162	256	155	85	25	62			
Howard	59	16	0	0	0	0	0	0	0			
Kent	122	88	52	25	40	21	24	13	6			
Montgomery	900	2,447	264	145	0	0	0	0	0			
Prince George's	901	166	101	19	25	30	21	20	0			
Queen Anne's	20	50	35	53	20	47	10	0	2			
St. Mary's	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Somerset	60	163	215	366	326	276	70	22	25			
Talbot	25	23	12	15	28	23	33	8	8			
Washington	0	171	93	35	20	0	0	0	0			
Wicomico	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
Worcester	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
TOTAL	6,342	7,647	5,329	5,227	4,746	4,586	1,417	1,850	971	0	0	0



Department of Human Resources
Family Investment Administration
 Reporting Period: March-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	1,603	1,907	1,735	2,029	16.9%	2,038	1,603	2,516	18,342	9	
Allegany	4	7	2	13	550.0%	8	2	16	72	9	
Anne Arundel	45	33	27	46	70.4%	74	27	159	669	9	
Baltimore (City)	654	814	684	926	35.4%	827	654	983	7,447	9	
Baltimore	244	268	257	200	-22.2%	315	200	426	2,836	9	
Calvert	3	14	2	7	250.0%	7	2	14	63	9	
Caroline	4	5	3	1	-66.7%	4	1	6	37	9	
Carroll	5	14	4	14	250.0%	9	4	14	82	9	
Cecil	6	6	5	5	0.0%	8	5	15	69	9	
Charles	19	31	25	34	36.0%	40	19	78	357	9	
Dorchester	7	2	2	2	0.0%	4	2	8	33	9	
Frederick	8	7	11	10	-9.1%	13	7	23	114	9	
Garrett	1	2	3	0	-100.0%	3	0	7	27	9	
Harford	17	13	17	16	-5.9%	19	13	32	171	9	
Howard	18	26	25	38	52.0%	27	16	47	246	9	
Kent	3	3	0	1	100.0%	2	0	4	18	9	
Montgomery	310	355	279	406	45.5%	339	279	406	3,051	9	
Prince George's	209	247	331	254	-23.3%	277	209	331	2,497	9	
Queen Anne's	4	6	6	1	-83.3%	5	1	11	44	9	
St. Mary's	11	16	22	18	-18.2%	18	11	22	158	9	
Somerset	5	6	4	1	-75.0%	4	1	6	34	9	
Talbot	1	1	2	1	-50.0%	3	0	8	27	9	
Washington	9	10	10	17	70.0%	12	4	21	110	9	
Wicomico	12	15	12	9	-25.0%	15	9	23	133	9	
Worcester	4	6	2	9	350.0%	5	2	9	47	9	



Department of Human Resources
Family Investment Administration
 Reporting Period: March-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	26,918	28,558	25,270	30,270	19.8%	29,953	25,270	34,210	269,578	9	
Allegany	366	469	378	440	16.4%	463	366	573	4,168	9	
Anne Arundel	1653	1692	1471	1876	27.5%	1,762	1,471	2,087	15,856	9	
Baltimore (City)	9,436	9,818	8,328	10,541	26.6%	10,351	8,328	11,941	93,156	9	
Baltimore	2833	3014	2742	3348	22.1%	3,343	2,742	4,016	30,084	9	
Calvert	311	336	303	338	11.6%	338	303	374	3,043	9	
Caroline	150	181	154	171	11.0%	177	150	209	1,589	9	
Carroll	278	348	302	408	35.1%	324	278	408	2,916	9	
Cecil	579	582	489	551	12.7%	537	489	582	4,833	9	
Charles	490	616	536	600	11.9%	605	490	727	5,446	9	
Dorchester	216	291	230	278	20.9%	298	216	372	2,686	9	
Frederick	691	659	608	592	-2.6%	716	592	866	6,442	9	
Garrett	149	177	143	134	-6.3%	168	134	195	1,509	9	
Harford	837	839	742	867	16.8%	888	742	1,058	7,990	9	
Howard	549	617	578	640	10.7%	663	549	773	5,965	9	
Kent	130	121	95	91	-4.2%	113	91	130	1,021	9	
Montgomery	2081	1907	2073	2279	9.9%	2,162	1,907	2,313	19,454	9	
Prince George's	3561	3917	3664	4277	16.7%	4,146	3,561	4,904	37,314	9	
Queen Anne's	155	212	202	181	-10.4%	180	155	212	1,617	9	
St. Mary's	557	657	512	627	22.5%	634	512	717	5,704	9	
Somerset	243	264	203	233	14.8%	237	184	265	2,129	9	
Talbot	120	154	135	148	9.6%	139	120	154	1,250	9	
Washington	687	795	679	853	25.6%	832	679	983	7,484	9	
Wicomico	613	618	486	561	15.4%	621	486	735	5,587	9	
Worcester	233	274	217	236	8.8%	259	217	299	2,335	9	



Department of Human Resources
Family Investment Administration
 Reporting Period: March-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	185	220	202	229	13.4%	220	181	282	1,982	9	
Allegany	9	4	2	8	300.0%	8	2	17	70	9	
Anne Arundel	3	12	11	10	-9.1%	7	1	12	62	9	
Baltimore (City)	25	32	32	50	56.3%	32	19	50	289	9	
Baltimore	21	35	28	43	53.6%	34	18	55	302	9	
Calvert	3	4	4	16	300.0%	11	3	21	100	9	
Caroline	3	5	3	4	33.3%	3	1	5	28	9	
Carroll	6	9	11	3	-72.7%	4	0	11	40	9	
Cecil	4	6	7	6	-14.3%	6	2	10	53	9	
Charles	1	2	4	1	-75.0%	1	0	4	13	9	
Dorchester	4	3	5	5	0.0%	4	1	8	38	9	
Frederick	17	19	13	3	-76.9%	14	3	19	128	9	
Garrett	0	0	0	0	0.0%	0	0	1	2	9	
Harford	9	9	16	6	-62.5%	7	2	16	66	9	
Howard	1	0	1	4	300.0%	3	0	7	30	9	
Kent	0	0	0	1	100.0%	0	0	2	4	9	
Montgomery	7	9	10	6	-40.0%	6	2	10	58	9	
Prince George's	9	10	2	3	50.0%	7	2	13	65	9	
Queen Anne's	6	8	12	12	0.0%	7	2	12	62	9	
St. Mary's	3	14	7	8	14.3%	7	3	14	66	9	
Somerset	6	3	4	7	75.0%	5	2	7	42	9	
Talbot	0	0	0	1	100.0%	1	0	3	6	9	
Washington	20	19	21	24	14.3%	29	17	66	261	9	
Wicomico	21	11	7	5	-28.6%	12	5	21	105	9	
Worcester	7	6	2	3	50.0%	10	2	26	92	9	



Department of Human Resources

Family Investment Administration

Reporting Period: March-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	15,231	16,092	13,816	17,036	23.3%	16,878	13,816	19,202	151,898	9	
Allegany	186	227	194	212	9.3%	236	186	278	2,126	9	
Anne Arundel	760	855	758	977	28.9%	905	758	1,051	8,149	9	
Baltimore (City)	6499	6654	5558	6935	24.8%	7,049	5,558	8,262	63,438	9	
Baltimore	1452	1542	1400	1815	29.6%	1,661	1,400	1,865	14,949	9	
Calvert	200	215	192	214	11.5%	211	192	223	1,902	9	
Caroline	87	91	79	108	36.7%	98	79	114	885	9	
Carroll	153	205	183	228	24.6%	184	153	228	1,656	9	
Cecil	327	303	270	307	13.7%	296	270	327	2,668	9	
Charles	324	360	290	310	6.9%	346	290	397	3,114	9	
Dorchester	131	184	150	200	33.3%	197	131	255	1,769	9	
Frederick	244	265	200	220	10.0%	277	200	356	2,492	9	
Garrett	67	93	79	72	-8.9%	86	67	105	772	9	
Harford	573	574	457	550	20.4%	589	457	674	5,301	9	
Howard	267	273	257	336	30.7%	299	257	363	2,692	9	
Kent	77	77	54	35	-35.2%	63	35	77	566	9	
Montgomery	536	476	577	727	26.0%	602	476	727	5,414	9	
Prince George's	1798	1931	1705	2132	25.0%	2,052	1,705	2,432	18,466	9	
Queen Anne's	88	116	116	107	-7.8%	105	88	116	947	9	
St. Mary's	306	356	283	345	21.9%	359	283	432	3,227	9	
Somerset	168	190	132	157	18.9%	161	129	190	1,451	9	
Talbot	82	97	84	100	19.0%	89	75	105	798	9	
Washington	384	452	367	479	30.5%	470	367	559	4,226	9	
Wicomico	352	368	282	327	16.0%	370	282	464	3,326	9	
Worcester	170	188	149	143	-4.0%	174	143	199	1,564	9	



Department of Human Resources
Family Investment Administration
 Reporting Period: March-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	9,899	10,339	9,517	10,976	15.3%	10,817	9,517	12,291	97,356	9	
Allegany	167	231	180	207	15.0%	211	167	267	1,900	9	
Anne Arundel	845	792	675	843	24.9%	775	637	875	6,976	9	
Baltimore (City)	2258	2318	2054	2630	28.0%	2,442	2,054	2,677	21,982	9	
Baltimore	1116	1169	1057	1290	22.0%	1,333	1,057	1,698	11,997	9	
Calvert	105	103	105	101	-3.8%	109	95	127	978	9	
Caroline	56	80	69	58	-15.9%	71	56	91	639	9	
Carroll	114	120	104	163	56.7%	126	104	163	1,138	9	
Cecil	242	267	207	233	12.6%	227	192	267	2,043	9	
Charles	146	223	217	255	17.5%	218	146	270	1,962	9	
Dorchester	74	102	73	71	-2.7%	94	71	110	846	9	
Frederick	422	368	384	359	-6.5%	412	359	483	3,708	9	
Garrett	81	82	61	62	1.6%	79	61	91	708	9	
Harford	238	243	252	295	17.1%	272	223	361	2,452	9	
Howard	263	318	295	262	-11.2%	333	262	404	2,997	9	
Kent	50	41	41	54	31.7%	48	37	56	433	9	
Montgomery	1228	1067	1207	1140	-5.6%	1,215	1,067	1,334	10,931	9	
Prince George's	1545	1729	1626	1888	16.1%	1,810	1,537	2,218	16,286	9	
Queen Anne's	57	82	68	61	-10.3%	63	47	82	564	9	
St. Mary's	237	271	200	256	28.0%	250	200	286	2,253	9	
Somerset	64	65	63	68	7.9%	67	46	84	602	9	
Talbot	37	56	49	46	-6.1%	47	29	67	419	9	
Washington	274	314	281	333	18.5%	321	274	381	2,887	9	
Wicomico	228	224	185	220	18.9%	225	185	238	2,023	9	
Worcester	52	74	64	81	26.6%	70	52	89	632	9	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: Mar-11

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	248,545	248,783	249,099	249,465	0.1%	248,664	248,027	249,465	N/A	9	
Number of Active Cases Added during the Month	3,211	3,366	3,133	3,964	26.5%	3,587	3,133	4,122	32,280	9	
Number of Active Cases Subtracted during the Month	2,973	3,050	2,767	3,660	32.3%	3,448	2,767	4,327	31,028	9	
Total Active Caseload at the End of the Month	248,783	249,099	249,465	249,769	0.1%	248,804	248,027	249,769	N/A	9	
In-state Caseload	217,781	218,017	218,368	218,587	0.1%	217,839	217,136	218,587	N/A	9	
Interstate Caseload	31,002	31,082	31,097	31,182	0.3%	30,965	30,790	31,182	N/A	9	
Interstate Cases Initiated By Maryland to Another State	15,611	15,624	15,610	15,656	0.3%	15,593	15,551	15,656	N/A	9	
Interstate Cases Received By Maryland from Another States	15,017	15,080	15,112	15,156	0.3%	14,991	14,812	15,156	N/A	9	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	165,178	165,450	165,763	166,432	0.4%	164,854	163,286	166,432	N/A	9	
# of Children in the Caseload with Paternity Established	141,665	141,851	142,025	142,484	0.3%	141,416	139,843	142,484	N/A	9	
% of Children in the Caseload with Paternity Established	85.8%	85.7%	85.7%	85.6%	-0.1%	85.8%	85.6%	86.1%	N/A	9	
# of Children Needing Paternity Established at the Beginning of the Month	23,281	23,513	23,599	23,738	0.6%	23,402	22,832	23,738	N/A	9	
# of Children Needing Paternity Established Added during the Month	10,358	10,882	11,417	12,111	6.1%	9,523	6,416	12,111	85,704	9	
# of Children Needing Paternity Established Subtracted during the Month	11,404	11,842	12,238	12,722	4.0%	10,644	7,532	12,722	95,795	9	
# of Children Needing Paternity Established at the End of Month	23,513	23,599	23,738	23,948	0.9%	23,438	22,832	23,948	N/A	9	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,374	205,463	205,595	205,581	0.0%	205,235	203,650	205,595	N/A	9	
% of Cases in Caseload with a Support Order	82.6%	82.5%	82.4%	82.3%	-0.1%	82.5%	82.0%	82.8%	N/A	9	
# of Cases Needing a Support Order Established at the Beginning of Month	43,271	43,409	43,636	43,870	0.5%	43,275	42,620	43,870	N/A	9	
# of Cases Needing a Support Order Established Added during the Month	2,652	2,799	2,581	3,258	26.2%	3,033	2,581	3,747	27,295	9	
# of Cases Needing a Support Order Established Subtracted during the Month	2,514	2,572	2,347	2,940	25.3%	2,740	1,622	3,824	24,657	9	
# of Cases Needing a Support Order Established at the End of the Month	43,409	43,636	43,870	44,188	0.7%	43,569	42,620	44,745	N/A	9	



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: Mar-11

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 51,574,094	\$ 51,574,492	\$ 51,127,578	\$ 52,032,244	1.8%	\$ 51,469,841.22	\$ 51,127,578.00	\$ 52,032,244.00	\$ 463,228,571	9
Amount Distributed toward Current Support	\$ 32,364,014	\$ 32,258,784	\$ 31,736,172	\$ 33,868,277	6.7%	\$ 32,062,521.56	\$ 30,722,149.00	\$ 33,868,277.00	\$ 288,562,694	9
Percent of Current Support Distributed	62.8%	62.5%	62.1%	65.1%	3.0%	62.3%	59.8%	65.1%	N/A	9
Number of Cases with Current Support Due	131,024	131,004	131,127	131,448	0.2%	131,248	131,004	131,483	N/A	9
Number of Cases that had a Distribution toward Current Support	82,178	81,587	83,092	84,949	2.2%	82,655	81,587	84,949	N/A	9
# of Cases that did not have a Distribution toward Current Support	48,846	49,417	48,035	46,499	-3.2%	48,594	46,499	49,425	N/A	9
% of Cases that had a Distribution toward Current Support	62.7%	62.3%	63.4%	64.6%	1.2%	63.0%	62.3%	64.6%	N/A	9

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,742,013,878	\$ 1,747,089,040	\$ 1,747,840,896	\$ 1,751,061,915	0.2%	\$ 1,734,609,250.67	\$ 1,715,589,022.00	\$ 1,751,061,915.00	N/A	9
Amount Distributed toward Arrears	\$ 8,171,795	\$ 8,174,526	\$ 13,208,896	\$ 16,882,350	27.8%	\$ 9,711,884.89	\$ 7,326,065.00	\$ 16,882,350.00	\$ 87,406,964	9
Percent of Arrears Distributed	0.5%	0.5%	0.8%	1.0%	0.2%	0.6%	0.4%	1.0%	N/A	9
Number of Cases in Arrears	165,413	165,075	164,604	164,023	-0.4%	164,888	164,023	165,950	N/A	9
Number of Cases in Arrears that had a Distribution toward Arrears	47,456	49,293	47,703	53,340	11.8%	48,577	45,305	53,340	N/A	9
Number of Cases in Arrears that did not have a Distribution toward Arrears	117,957	115,782	116,901	110,683	-5.3%	116,311	110,683	120,098	N/A	9
Percent of Cases in Arrears that had a Distribution toward Arrears	28.7%	29.9%	29.0%	32.5%	3.5%	29.5%	27.4%	32.5%	N/A	9

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 42,797,570	\$ 37,501,552	\$ 38,277,439	\$ 49,312,065	28.8%	\$ 41,569,441.22	\$ 37,501,552.00	\$ 49,312,065.00	\$ 374,124,971	9
Total Number of Paying Cases	100,441	100,191	102,328	105,524	3.1%	101,376	100,191	105,524	N/A	9
Percent of Paying Cases	53.1%	52.9%	54.1%	55.7%	1.6%	53.6%	52.9%	55.7%	N/A	9
Number Children in Cases Receiving Support	105,053	104,475	107,379	110,656	3.1%	106,071	104,475	110,656	N/A	9
Total Payment Issued (Transactions)	205,136	206,961	192,094	217,267	13.10%	207,036	192,094	217,267	1,863,321	9
Checks Issued in Error	17	23	16	26	62.50%	24	16	33	219	9
Dollar Value of Payments Issued in Error	\$ 11,463	\$ 6,741	\$ 15,743	\$ 32,991	109.56%	\$ 19,547	\$ 6,741	\$ 32,991	\$ 175,923	9



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: March 2011

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Dec-10	Jan-11	Feb-11	Mar-11	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	224	191	286	216	-24.5%	223	125	436	2,004	9
# of cases receiving payments from referrals	144	112	184	218	18.5%	172	112	267	1,550	9
% of cases receiving payments from referrals	64.29%	58.64%	64.34%	100.93%	56.9%	83.38%	58.64%	131.20%	77.35%	9
# of payments made via wage-withholding	49	75	74	45	-39.2%	77	45	134	697	9
% of payments made via wage-withholding	34.03%	66.96%	40.22%	20.64%	-48.7%	46.19%	20.64%	66.96%	44.97%	9
NPEP total payments made	\$1,164,826	\$ 1,154,124	\$ 1,161,549	\$1,324,266	14.0%	\$1,165,984	\$1,073,147	\$1,324,266	\$10,493,860	9

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU III. Increase the Number of Marylanders Who Receive Skills Training by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	Develop 10 training partnerships	6/10	<p><i>Target Achieved</i></p> <ol style="list-style-type: none"> 1. Family Investment Aide Initiative 2. DHCD/Weatherization Assistance Program 3. Biotechnical Institute of Maryland, Inc. 4. CVS/pharmacy 5. Maryland Center for Arts and Technology (MCAT) 6. BCCC - Workforce Pipeline Solutions Interagency "Jump Start Program 7. Open Society Institute - Baltimore Adult Workforce Development Initiative with Center for Urban Families, Civic Works, Group Ministries and Job Opportunities Task Force 8. Survive and Thrive 9. Baltimore Ex-Offender Re-entry Employment Program (BERE) Program 10. DLLR 11. BGE 12. DGS 13. DBED 14. Policy Studies, Inc. 	<p><i>Partnership Name/# hired to date/# trained to date or in training</i></p> <p>Family Investment Aide Initiative hired - 100</p> <p>DHCD - Weatherization Assistance Program hired - 7</p> <p>trained/in training - 11</p> <p>Biotechnical Institute of Maryland, Inc. trained/in training - 1</p> <p>CVS/pharmacy hired: 15</p> <p>trained/in training - 41</p> <p>MCAT hired - 63</p> <p>trained/in training - 112</p> <p>DLLR hired - 2</p> <p>Survive and Thrive hired - 73</p> <p>OSI - DHR Partnership hired: 6</p> <p>trained/in training: 47</p> <p>BERE Program hired: 11</p> <p>trained/in training: 4</p> <p>TOTAL HIRES: 277</p> <p>TOTAL TRAINED OR IN TRAINING: 216</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10	Baseline as of June 1, 2009: 190 training completions and certifications received SFY 2010: 496 training completions and 261 certifications received. SFY 2011 through 2nd quarter: 215 training completions and 145 certifications received.		
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	FY 2009 - 2,092 (22%) placements were \$10/hr or more and at least 30 hours per week FY 2010 - 2,335 (24%) placements were \$10/hour or more and at least 30 hours per week FY 2011 through February 2011 - 1,315 (21%) placements were \$10/hour or more and at least 30 hours per week		

GDU Agency Goals and Actions Assessment Dashboard- DHR

(Contributing Actions, Benchmarks, and Progress to Date)

GDU V. Reduce Violent Crimes Committed Against Women and Children by 25% by the End of 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
F1. FY 2011 Goal: Reduce by 9% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 June 2009: 8757 June 2010: 8013 July 2010: 7978 August 2010: 7952 September 2010: 7905 October 2010: 7889 November 2010: 7774 December 2010: 7703 January 2011: 7649 February 2011: 7651		
			# Reunifications: SFY 08: 1548 SFY 09: 1616 10: 1958 June 2010: 256 July 2010: 196 August 2010: 171 September 2010: 186 October 2010: 165 November 2010: 161 December 2010: 168 January 2011: 156 February 2011: 130	SFY	
			# Families receiving In-Home Services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3,133 September 2010: 3,218 October 2010: 3289 November 2010: 3259 December 2010: 3269 January 2011: 3168 February 2011: 3127		

<p>Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.</p>	<p>Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:</p>	5/10	<p>24 jurisdictions are trained to date. The 3266 families who are receiving in-home services and 8013 youth in out-of-home care in these jurisdictions are benefitting from FCP.</p>	<p>Trainings rolled out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.</p>		
	7/14/09 - 11/30/09: Baltimore City	11/24/09	<p>6 jurisdictions trained.</p>			
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09				
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09			3 jurisdictions trained.	
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10			4 jurisdictions trained.	
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10			4 jurisdictions trained.	
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10			4 jurisdictions trained.	
	4/6/10 - 5/25/10 Baltimore County, Cecil, Harford	5/25/10			3 jurisdictions trained.	
	<p>Develop implementation plan to deliver the training to the provider community.</p>	12/31/10		<p>There have been 13 Family Centered Practice 2-day training sessions held for the provider community which accounts for 69 agencies/ 286 provider staff trained. The trainings have been held throughout the state since May 2010. The agencies represented include the school system, mental health, placement providers and other child and family community based services. Starting in 2011, the trainings are offered quarterly across the state.</p>	<p>All of the sessions are co-facilitated by a DHR/SSA staff person and a provider community staff person. About 25 provider staff attended the train-the-trainer session in December 2009 and have partnered with SSA to offer the training in their communities.</p>	
<p>Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.</p>	<p>Provide services to up to 40 youth at a time in Baltimore City.</p>	9/30/10	<p>Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization.</p>			

<p>Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.</p>	<p>Develop and submit a strategic plan to SAMHSA/CMHS</p>	<p>9/30/10</p>	<p>Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.</p>		
<p>Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.</p>	<p>Fully operational CMEs with all statewide slots filled.</p>	<p>6/30/10</p>	<p>CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 9/15/10, there were 24 children enrolled in MD CARES. Capacity is 40, and we anticipate being at full capacity as of November, 2010.</p>		
<p>Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.</p>	<p>Provision of in-home family services is a core component of the services DHR provides to families in crisis.</p>	<p>Ongoing</p>	<p># of families receiving in-home services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3133 Septemebr 2010: 3218 October 2010: 3289 November 2010: 3259 December 2010: 3269 January 2011: 3168 February 2011: 3127</p>		
<p>F2. FY 2011 Goal: Facilitate 562 adoptions.</p>			<p>FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010: 738 adoptions July 2010: 23 adoptions August 2010: 34 adoptions September 2010: 34 adoptions October 2010: 35 adoptions November 2010: 80 adoptions December 2010: 42 adoptions January 2011: 29 adoptions February 2011: 40 adoptions</p>		
<p>Implement FCP (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	

Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	FY10 2Q Report: 1) Reviewed 75 adoption cases 2) 84% of permanency plans were established timely 3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans 4) 74% of youth reviewed resided in a pre-finalized adoptive home		
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Schedule for development of Case Plan Policy to be decided, probably to begin in fall 2010.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.	
F3. FY 2011 Goal: Ensure that No More than 11% of Children are Placed in Group Homes by End of FY 2011				November 2010: 10.9% Total # Children in Group Homes: 850 Total # Children in OOH placement: 7774	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	State policy issued September 2009. Progress in the 4 jurisdictions participating in Phase II: Wicomico - 25% reduction (8 of 28 children); Anne Arundel - 17.7% reduction (11 of 62 children); Harford - 13.4% reduction (9 of 67 children); and Montgomery - 16.6% reduction (18 of 108 children).	Frederick and Queen Anne's were initially targeted to participate in the roll out but did not. Frederick had no Assistant Director when the roll-out began, and Queen Anne's had too few children in group homes.	
Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09 10/09	Policy was issued in September. # of children coming into care after policy was issued: Cumulative total since Oct 09: 2303		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
F4. FY 2011 Goal: Increase to 76% the percent of children placed in family homes.			June 2009: 76.6% June 2010: 76.5% July 2010: 76.4% August 2010: 76.1% September 2010: 76.2% October 2010: 76.0% November 2010: 75.5% December 2010: 76.0% January 2011: 75.5% February 2011: 75.6%	February 2011: 75.6% Total # Children in Family Homes: 5787 (5607 children residing in family homes +180 children on trial home visits = 5787) Total # Children in OOH placement: 7651	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	

F5. FY 2011 Goal: Pending (Under construction--percent placed in/out of home or adjacent jurisdiction for all placements)			Family Homes: March 2009: 53% March 2010: 57% (3634 of 6377)	Group Homes: March 2009: 38% March 2010: 44% (413 out of 940)	
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10. Proposals were evaluated.		
	Evaluate submitted Offers.	01/10 - 9/10	Offers received and evaluation process completed.	Proposals were reviewed by teams and results were posted.	
	Award contracts.	11/1/2010	Awards were made 12/27/10	Results are available.	
F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) FY10 2Q: 3.8% (105 of 2800) FY10 3Q: 4.0% (116 of 2933) FY10 4Q: 3.6% (105 of 2944) FY11 1Q: 3.6% (93 out 2604) FY11 2Q: 3.8% (105 out of 2800)		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	

<p>Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.</p>	<p>Work of developing model targeted to occur 2010.</p>	<p>12/31/10</p>	<p>In the summer of 2010, the Social Services Administration partnered with the Children's Research Center (CRC) to evaluate its safety and risk assessment tools, as one of the first steps in the implementation of a revised Integrated In-Home Services model. This work was funded by Casey Family Programs. The evaluation highlighted areas of the assessments which needed improvement prior to implementing the new service model, to better ensure the best assessment which helps determine the appropriate type and level of service needed. SSA is now working on the major revisions in the safety assessment known as SAFE-C. At present, revisions to SAFE-C are under review by CHESSIE/ACS to determine the cost and timing of the work. Once completed we will turn to needed revisions in the Maryland Family Risk Assessment. We are hopeful that the SAFE-C revisions to CHESSIE can be completed in early SFY'12.</p>		
<p>PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.</p>	<p>Evaluation work targeted to occur during 2010.</p>	<p>12/31/10</p>	<p>(see above)</p>		

GDU XII. End Childhood Hunger in Maryland by 2015

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
A. Increase the Participation Rate for the Number of Children in the Food Supplemental Program by 9% by December 2010				DHR exceeded its Partnership to End Childhood Hunger goal by increasing the number of children participating in FSP by 9% in August 2010 from the base month of December 2009 (242,328). In December 2010, DHR served 285,283 children 18 and younger in the FSP, an increase of over 17% for the year.	
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done. DHR will ensure that families waiting in lines are informed of the option of a telephone interview. DHR will report to StateStat the percentage of eligibility determinations and redeterminations made with telephone interviews each month by jurisdiction.	Completed	Step 1: All jurisdictions have been trained for telephonic interviewing		
			DHR has provided support to barriers listed by jurisdictions: identified funds in local budgets, implemented best practices, and BOLO, OAS and OTHS are working with locals to mail out applications		
			Step 2: Completed automated system programming by ACS to support scheduling of telephone interviews in June	The expansion of the case information form to all redeterminations is currently on hold	
			Step 3: Since July, fully implementing telephone interviews for all hardship reasons in all jurisdictions.	Only Kent does not regularly schedule telephone interviews, but does use them for hardship cases.	
Increase use of group redeterminations	Group redeterminations used by 18 jurisdictions by September 2010. DHR working with locals to build SAIL labs.	Completed	SAIL labs are completed in 31/36 Family Investment District Offices. The district offices without SAIL labs do not have space for a lab.	CARES enhancement allowing scheduling for group redets is on schedule for FY 11.	
Increase number of community and faith-based organizations included in the Food Supplemental Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	Sept 2010 Added two new CBOs.	Step 1: The geographical reach has been mapped and the demographic focus of the 5 CBOs in the 2010 plan has been analyzed.		
			Step 2: Identified 10 jurisdictions that were not covered by existing CBO partners.		
			Step 3: Cultivating relationships with prominent CBOs in regions where additional partners in the plan are needed.- Sent an addendum to 2010 FSP Outreach Plan, which would add Associated Catholic Charities and Crossroads Farmers Market to the plan.	In September we added the two new CBOs to the Outreach Plan for FY 2011. Associated Catholic Charities covers Baltimore City and County. Crossroads Farmers Market covers Montgomery County.	

Expand No Wrong Door Project to include representatives from other agencies and two legislators to meet requirements of budget language.	Final report to budget committees on outcome of efforts	June 2011	First meeting of expanded workgroup chaired on June 30th.		
Increase utilization of SAIL by training CBOs to help families apply for benefits.	Increase total SAIL applications for FSP to 4500 per month.	September 2010	We have now trained 57 CBOs. FSP applications via SAIL - September 2010: 6,189; October 2010: 6,799.	Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as planned. Do not have access to later SAIL report. Should receive October numbers shortly.	
Implement customer care center in Baltimore that will handle SAIL applications for metro area.	Fully functional customer care center.	June 2010	Center opened and fully functional by 11/30/09. June 2010: 1,102, July: 1,135, August: 1,137, September: 995, October 1,090 applications from Baltimore County filed via SAIL and handled by CCC.	Currently evaluating operations of first center and considering to expand Western MD. We have decided not to open regional centers.	
Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.	Reports produced and FSP information sent to potentially eligible families. The flyers were distributed to students by the Montgomery County School system in October.	Sept 2010	12,277 households identified. FIA to provide literature for schools to distribute to families. Funding being sought to expand to additional jurisdictions.		
Work with GOC and Maryland Out of School Time Network to develop a strategy targeting families to utilize after school programs to promote FSP.	To be decided. Continuing to work with MOST. They received Mott grant October 1.	TBD	MOST Network to receive Mott Foundation award again this year. Next steps under development.		
FSP opt-in addition to FARMS Benefit Application	All jurisdictions distribute new application; automate and report data back to DHR; DHR target eligible population	TBD after we confer with LEAs.	All jurisdictions included the opt-in language in the application; 5 jurisdictions have the data automated and will send to DHR. We will work with 3 volunteer non-automated jurisdictions to use WEX interns to gather that data. Conference call scheduled 11/9/10 with 5 automated jurisdictions.	TBD- how remaining 16 jurisdictions will automate and report opt-in data back to DHR	