

## Meeting Summary

Following is a summary of issues discussed at the DHR Stat on June 3, 2011. Analysis is provided by StateStat and the Governor's Delivery Unit (GDU).

### Follow-Up

- **Prenatal Care.** DHR was asked to provide information that can be used as public service announcements for prenatal care. DHR was also advised that they can provide scripts for Safe-Sleep campaigns or any other issues that they feel would benefit from a public service campaign.

At the previous Stat, Baltimore City DSS Director Molly McGrath agreed to provide StateStat with regular PSA information regarding the safety and well being of children. A multi-disciplinary group in Baltimore called "Bmore for Healthy Babies" spent the last year or so updating the message. An excerpt is included:

"Does your baby sleep safe? Far too many babies in Baltimore City die before their first birthday. Many of these deaths happen while the baby is sleeping. Don't put your baby at risk. Your baby should always sleep safe: Alone. On his or her back. In a crib. Every night. Every nap. It's just not worth the risk of your baby dying. Put your baby to sleep safe without exception."

DHR reports that this version has been very well received and is widely in use.

- **Long-Term Care.** DHR was asked to provide a timeline on the work they are doing for Long-Term Care and a fact sheet discussing short term and long term strategies. The table below highlights strategies and actions that they have implemented and DHR provided a presentation today that discusses predicting risk levels for long-term care applicants.

## Long-Term Care

Long-Term Care			
<b>Strategies:</b>	<i>Upfront data gathering and redets</i>	<i>Outreach and Education</i>	<i>Customer Service</i>
	DHR worked with DHMH to streamline the required information necessary to evaluate the 60 month look-back period associated with long term care applications. This effort will reduce access barriers related to documentation and verification requirements. We detailed the new policy and procedures in Action Transmittal 11-26 which went into effect May 2, 2011. DHMH will begin training on the new policy on May 24.	DHMH has developed a long term care document reference guide to accompany the revised application.	Trained the DHR Call Center and FIA and Constituent Services staff to provide assistance with specific case inquiries related to the status of an application. This service began in February.
<b>Actions:</b>	DHR contracted with Electronic Ink to conduct focus group sessions to evaluate the utility and readability of revised long term care application and redetermination forms. As a result of the focus group sessions, a recommendation was made to develop a more streamlined form for the annual redetermination process. In the interim, the color of the redetermination application was changed to promote visible distinction from the initial application in order to facilitate processing.	Training will be conducted to educate long term care provider community regarding the new forms and attachments.	
	DHR began a proof of concept for the acquisition of a scoring engine AutoGov to assist in triaging applications and redeterminations based upon fiscal complexity. The goal of this tool is to expedite the issuance of benefits. The training for the proof of concept pilot took place last week in the FIA Bureau of Long Term Care Eligibility and in several nursing homes who volunteered to participate. The pilot will begin on June 3.	DHR/DHMH convened a briefing on February 17, 2011, with the nursing home provider community to promote the availability of MA Co-pay positions. Since then eight providers in the catchment area for the LTC Bureau have requested contracts for MA Co-pay workers. We are in the process of hiring those workers and a supervisor for the co-pay unit in the Bureau.	

### Social Services Administration (SSA)

- PlaceMatters.** The table below is the PlaceMatters/Safe Reduction portion of the template. DHR has added several new metrics since the previous Stat (highlighted in the table: CPS Investigations open less than 60 Days at the end of month, Casework visitation-Percent of Foster Children visited Every Month, Recurrence of Maltreatment, Absence of Child Abuse and Neglect while in Foster Care, Placement Stability). DHR explained these new metrics and the tracking measures that will be used.

Current Measures	Baseline		FY 2011 Goal		REPORTING PERIOD: Monthly			
	Date	Data	Goal	Target	Dec-10	Jan-11	Feb-11	Mar-11
<b>CPS Investigation open less than 60 Days at end of month</b>	2/28/2011	70.0%	85% or higher	85%	Not Available	Not Available	70%	75%
<b>Children in Out-of-Home Placement **</b>	6/30/2010	8,013	Reduce by 9%	7,292	7,703	7,649	7,651	7,611
<b>Children in Group Homes (% of all placements)</b>	6/30/2010	11.4%	11% or Lower	11%	11%	11%	11%	10%
<b>Children in Family Homes (% of all placements) (includes children in trial home visits)</b>	6/30/2010	76.5%	76% or Higher	76%	76%	76%	76%	76%
<b>Caseworker Visitation-Percent of Foster Children visited Every Month</b>	Federal Standard		90% or Higher	90%	Not reported	Not reported	Not reported	73%
					PROGRESS TO DATE DURING FY 2011, as of			
<b>Adoptions</b>	Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year		Goal	562	Mar-11 362	% of Target	Expected Actual	75% 64%
					REPORTING PERIOD			
					9/30/10	12/31/10	3/31/11	6/30/11
<b>Children Placed in their Home/ Adjacent Jurisdiction (Point in Time measure) ***</b>	6/30/2009	81.5%						
	12/31/2009	83.1%	Increase by 3%	85.2%	pending	79%	pending	
	6/30/2010	82.1%						
	Average	82.2%						
					REPORTING PERIOD			
					3/31/10	6/30/10	9/30/10	12/31/10
<b>Recurrence of Maltreatment (% with recurrence of maltreatment within 6 months of first occurrence)</b>	Federal Standard		5.4% or Lower	< 5.4%	4.0%	3.6%	4.6%	3.4%
<b>Absence of Child Abuse and Neglect while in Foster Care</b>	Federal Standard		99.68% or Higher	> 99.68%	Not reported	Not reported	Not reported	99.8%
<b>Placement Stability (Percent of foster children less than 12 months with two or less placement settings)</b>	Federal 75th Percentile		86% or Higher	86%	Not reported	Not reported	Not reported	85%

- Adoptions.** The chart below highlights Total Finalized Adoptions for FY11 to date. Through March of this year, there have been 362 total adoptions and DHR is averaging 40 adoptions per month. As indicated, in order to reach the FY11 goal of 562 adoptions, DHR would have to average 47 adoptions per month and if they were on track, they would have been at 423 total adoptions through March. DHR discussed adoptions in that there may be a large push in the coming months and that the goal every FY is determined by a percentage derived from youth who are eligible to be adopted.

