



Department of Human Resources  
StateStat

Reporting Period: April 2011

**DHR Management Team**

Operations: **Vacant**  
 Programs: **Vacant**  
 Chief of Staff: **Vacant**

**Administrations:**

Social Services Administration: **Carnitra White**  
 Family Investment Administration: **Rosemary Malone (Acting)**  
 Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

Secretary **Ted Dallas**

Appointed May 2011

PERSONNEL DATA

|                                 | TWO-WEEK REPORTING PERIODS |          |          |          |          | YEAR TO DATE |         |         |           |         |
|---------------------------------|----------------------------|----------|----------|----------|----------|--------------|---------|---------|-----------|---------|
|                                 | 3/08/11                    | 3/22/11  | 4/5/11   | 4/19/11  | % Change | Average      | Minimum | Maximum | Total     | Periods |
| <b>OVERTIME (HOURS)</b>         | 13,932.3                   | 14,276.1 | 16,039.4 | 13,745.1 |          |              |         |         |           |         |
| Office of the Secretary         | 0.5                        | 324.6    | 3.0      | 3.0      | 0.0%     | 16.1         | 0.0     | 145.3   | 433.6     | 27      |
| Operations                      | 20.5                       | 24.0     | 4.0      | 112.5    | 0.0%     | 55.0         | 0.0     | 262.5   | 1,485.0   | 27      |
| Social Services                 | 0.0                        | 0.0      | 0.0      | 12.0     | 0.0%     | 10.9         | 0.0     | 96.0    | 293.9     | 27      |
| Family Investment               | 312.0                      | 96.4     | 324.8    | 241.0    | 0.0%     | 0.1          | 0.0     | 3.5     | 3.5       | 27      |
| Community Services              | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 0.0          | 0.0     | 0.0     | 0.0       | 27      |
| Child-Support Enforcement       | 8.4                        | 0.0      | 0.0      | 0.0      | 0.0%     | 17.8         | 0.0     | 60.6    | 481.6     | 27      |
| LDSS                            | 13,590.9                   | 13,831.1 | 15,707.6 | 13,376.6 | -14.8%   | 7,185.3      | 6,401.3 | 8,018.0 | 194,003.9 | 27      |
| <b>SICK LEAVE (DAYS)</b>        |                            |          |          |          |          |              |         |         |           |         |
| Office of the Secretary         | 51.0                       | 53.1     | 29.3     | 30.4     | 3.8%     | 65.1         | 27.4    | 112.7   | 1,758.8   | 27      |
| Operations                      | 166.5                      | 165.5    | 155.5    | 168.7    | 8.5%     | 141.1        | 99.0    | 180.2   | 3,809.1   | 27      |
| Social Services                 | 44.7                       | 30.3     | 28.3     | 27.4     | -3.2%    | 35.7         | 20.4    | 57.1    | 964.0     | 27      |
| Family Investment               | 76.7                       | 90.0     | 62.5     | 95.1     | 52.2%    | 74.6         | 44.3    | 120.4   | 2,013.7   | 27      |
| Community Services              | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 0.0          | 0.0     | 0.0     | 0.0       | 27      |
| Child-Support Enforcement       | 222.1                      | 221.1    | 176.9    | 160.6    | -9.2%    | 215.9        | 153.2   | 286.8   | 5,828.7   | 27      |
| LDSS                            | 2,859.2                    | 2,757.6  | 2,453.7  | 3,015.0  | 22.9%    | 2,598.4      | 2,031.1 | 3,057.0 | 70,156.5  | 27      |
| <b>ACCIDENT LEAVE (DAYS)</b>    |                            |          |          |          |          |              |         |         |           |         |
| Office of the Secretary         | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 5.3          | 0.0     | 25.0    | 142.3     | 27      |
| Operations                      | 0.1                        | 10.0     | 10.0     | 11.2     | 0.0%     | 4.4          | 0.0     | 12.0    | 118.2     | 27      |
| Social Services                 | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 0.1          | 0.0     | 1.4     | 2.4       | 27      |
| Family Investment               | 0.6                        | 4.7      | 4.9      | 10.0     | 0.0%     | 0.2          | 0.0     | 4.2     | 4.7       | 27      |
| Community Services              | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 0.0          | 0.0     | 0.0     | 0.0       | 27      |
| Child-Support Enforcement       | 9.7                        | 9.8      | 9.5      | 9.5      | 0.0%     | 2.5          | 0.0     | 31.2    | 68.7      | 27      |
| LDSS                            | 76.9                       | 100.3    | 96.5     | 94.3     | -2.3%    | 76.4         | 38.0    | 152.4   | 2,062.5   | 27      |
| <b>UNSCHEDULED LEAVE (DAYS)</b> |                            |          |          |          |          |              |         |         |           |         |
| Office of the Secretary         | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 12.3         | 0.0     | 27.0    | 331.7     | 27      |
| Operations                      | 10.3                       | 5.1      | 12.2     | 5.4      | -55.7%   | 6.5          | 0.0     | 21.6    | 175.8     | 27      |
| Social Services                 | 5.1                        | 4.0      | 5.3      | 5.0      | -5.7%    | 4.2          | 0.0     | 16.4    | 113.8     | 27      |
| Family Investment               | 9.9                        | 22.1     | 11.2     | 2.9      | -74.1%   | 2.9          | 0.0     | 10.2    | 77.2      | 27      |
| Community Services              | 0.0                        | 0.0      | 0.0      | 0.0      | 0.0%     | 0.0          | 0.0     | 0.0     | 0.0       | 27      |
| Child-Support Enforcement       | 13.7                       | 21.8     | 38.5     | 31.6     | -17.9%   | 21.3         | 0.0     | 42.8    | 575.2     | 27      |
| LDSS                            | 362.2                      | 226.6    | 333.1    | 354.5    | 6.4%     | 471.1        | 246.9   | 630.0   | 12,720.7  | 27      |
| <b>FROI TO IWIF</b>             |                            |          |          |          |          | 12.05555556  | 4       | 19      | 217       | 18      |
| Secretary                       | 0                          | 0        | 0        | 0        | 0.0%     | 0.2          | 0.0     | 2.0     | 5.0       | 26      |
| Social Services                 | 11                         | 9        | 8        | 6        | -25.0%   | 12.0         | 3.0     | 23.0    | 311.0     | 26      |
| Family Investment               | 0                          | 0        | 0        | 0        | 0.0%     | 0.2          | 0.0     | 1.0     | 6.0       | 26      |
| Community Services              | 0                          | 0        | 0        | 0        | 0.0%     | 0.0          | 0.0     | 0.0     | 0.0       | 26      |
| Child-Support Enforcement       | 0                          | 0        | 0        | 0        | 0.0%     | 0.7          | 0.0     | 2.0     | 18.0      | 26      |
| <b>FROI LAG &gt; 3 DAYS</b>     |                            |          |          |          |          | 4.55555556   | 1       | 9       | 82        | 18      |
| Secretary                       | 0                          | 0        | 0        | 0        | 0.0%     | 0.1          | 0.0     | 2.0     | 3.0       | 26      |
| Social Services                 | 3                          | 2        | 0        | 3        | 0.0%     | 4.8          | 1.0     | 14.0    | 125.0     | 26      |
| Family Investment               | 0                          | 0        | 0        | 0        | 0.0%     | 0.1          | 0.0     | 1.0     | 2.0       | 26      |
| Community Services              | 0                          | 0        | 0        | 0        | 0.0%     | 0.0          | 0.0     | 0.0     | 0.0       | 26      |
| Child-Support Enforcement       | 0                          | 0        | 0        | 0        | 0.0%     | 0.1          | 0.0     | 1.0     | 3.0       | 26      |



## Department of Human Resources LDSS Personnel

Reporting Period: April 2011

### TOTAL OVERTIME BY JURSDICTION

|                 | TWO-WEEK REPORTING PERIODS |         |         |         |          | YEAR TO DATE |         |         |          |         |
|-----------------|----------------------------|---------|---------|---------|----------|--------------|---------|---------|----------|---------|
|                 | 3/08/11                    | 3/22/11 | 4/5/11  | 4/19/11 | % Change | Average      | Minimum | Maximum | Total    | Periods |
| Allegany        | 449.3                      | 407.3   | 433.3   | 375.6   | -13.3%   | 263.6        | 123.0   | 380.0   | 7,118.2  | 27      |
| Anne Arundel    | 736.2                      | 820.8   | 983.6   | 482.9   | -50.9%   | 547.0        | 279.0   | 906.0   | 14,769.0 | 27      |
| Baltimore City  | 4951.5                     | 4953.0  | 6895.9  | 5432.2  | -21.2%   | 1,345.1      | 883.6   | 2,495.6 | 36,317.8 | 27      |
| Baltimore       | 1265.5                     | 1076.6  | 981.9   | 983.4   | 0.2%     | 244.8        | 58.0    | 513.0   | 6,610.5  | 27      |
| Calvert         | 330.5                      | 306.5   | 275.5   | 285.8   | 3.7%     | 280.2        | 226.0   | 333.5   | 7,564.6  | 27      |
| Caroline        | 329.0                      | 368.8   | 362.0   | 369.0   | 1.9%     | 273.6        | 231.0   | 355.0   | 7,386.6  | 27      |
| Carroll         | 269.3                      | 262.5   | 261.0   | 275.0   | 5.4%     | 276.8        | 260.2   | 297.0   | 7,473.8  | 27      |
| Cecil Co.       | 293.5                      | 278.0   | 286.3   | 282.5   | -1.3%    | 262.5        | 239.0   | 332.0   | 7,087.1  | 27      |
| Charles         | 365.3                      | 377.6   | 330.8   | 306.5   | -7.3%    | 294.0        | 213.5   | 444.0   | 7,937.0  | 27      |
| Dorchester      | 307.0                      | 260.0   | 254.0   | 258.0   | 1.6%     | 266.9        | 240.0   | 312.5   | 7,207.1  | 27      |
| Frederick       | 344.7                      | 350.5   | 323.9   | 325.3   | 0.4%     | 277.7        | 244.5   | 374.6   | 7,497.3  | 27      |
| Garrett         | 276.1                      | 273.3   | 258.8   | 257.8   | -0.4%    | 258.0        | 251.0   | 273.0   | 6,965.3  | 27      |
| Harford         | 313.4                      | 317.2   | 281.9   | 362.3   | 28.5%    | 332.1        | 181.8   | 438.7   | 8,967.2  | 27      |
| Howard          | 700.3                      | 627.4   | 627.4   | 566.0   | -9.8%    | 282.7        | 183.0   | 451.8   | 7,633.2  | 27      |
| Kent            | 246.0                      | 246.0   | 246.0   | 254.0   | 3.3%     | 256.2        | 246.0   | 275.5   | 6,916.5  | 27      |
| Montgomery      | 0.0                        | 0.0     | 0.0     | 0.0     |          | 129.9        | 32.0    | 265.0   | 3,506.9  | 27      |
| Prince George's | 898.6                      | 1124.1  | 1134.4  | 745.4   | -34.3%   | 244.9        | 138.5   | 368.0   | 6,612.5  | 27      |
| Queen Anne's    | 255.0                      | 246.0   | 246.1   | 246.0   | 0.0%     | 247.9        | 214.0   | 287.1   | 6,694.3  | 27      |
| Somerset        | 56.6                       | 117.3   | 92.8    | 46.1    | -50.3%   | 99.7         | 30.0    | 178.6   | 2,691.5  | 27      |
| St. Mary's      | 76.3                       | 108.1   | 60.7    | 86.7    | 0.0%     | 3.6          | 0.0     | 55.3    | 96.0     | 27      |
| Talbot          | 216.0                      | 255.0   | 291.0   | 246.0   | -15.5%   | 249.6        | 63.0    | 375.0   | 6,738.3  | 27      |
| Washington      | 302.5                      | 546.8   | 457.0   | 536.8   | 17.5%    | 331.8        | 234.5   | 595.6   | 8,959.0  | 27      |
| Wicomico        | 302.5                      | 268.0   | 283.0   | 328.0   | 15.9%    | 257.8        | 231.0   | 299.0   | 6,959.7  | 27      |
| Worcester       | 305.8                      | 240.3   | 340.3   | 325.3   | -4.4%    | 159.1        | 69.0    | 216.0   | 4,295.9  | 27      |
| <b>TOTAL</b>    | 13590.9                    | 13831.1 | 15707.6 | 13376.6 |          |              |         |         |          |         |



## Department of Human Resources LDSS Personnel

Reporting Period: April 2011

### ON CALL OVERTIME BY JURSDICTION

|                 | 3/08/11       | 3/22/11       | 4/5/11        | 4/19/11       | % Change | Average | Minimum | Maximum | Total    | Periods |
|-----------------|---------------|---------------|---------------|---------------|----------|---------|---------|---------|----------|---------|
| Allegany        | 253.0         | 243.5         | 243.5         | 243.5         | 0.0%     | 248.2   | 123.0   | 364.0   | 6,702.0  | 27      |
| Anne Arundel    | 540.0         | 462.0         | 738.0         | 216.0         | -70.7%   | 497.1   | 279.0   | 906.0   | 13,420.4 | 27      |
| Baltimore City  | 0.0           | 0.0           | 0.0           | 0.0           | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0      | 27      |
| Baltimore       | 247.5         | 208.0         | 338.8         | 207.0         | -38.9%   | 230.8   | 58.0    | 513.0   | 6,232.5  | 27      |
| Calvert         | 290.0         | 246.0         | 244.0         | 246.0         | 0.8%     | 249.3   | 199.5   | 291.0   | 6,730.2  | 27      |
| Caroline        | 246.0         | 246.0         | 246.0         | 246.0         | 0.0%     | 252.7   | 217.0   | 300.5   | 6,823.5  | 27      |
| Carroll         | 268.3         | 257.5         | 260.5         | 269.5         | 3.5%     | 276.8   | 260.2   | 297.0   | 7,473.8  | 27      |
| Cecil Co.       | 255.0         | 246.0         | 253.0         | 246.0         | -2.8%    | 250.7   | 183.0   | 327.0   | 6,767.6  | 27      |
| Charles         | 253.5         | 244.5         | 244.0         | 244.5         | 0.2%     | 251.6   | 182.5   | 286.4   | 6,793.2  | 27      |
| Dorchester      | 254.0         | 245.5         | 242.0         | 245.0         | 1.2%     | 249.1   | 236.0   | 263.5   | 6,727.0  | 27      |
| Frederick       | 255.0         | 247.5         | 246.0         | 246.0         | 0.0%     | 250.6   | 244.5   | 273.0   | 6,767.5  | 27      |
| Garrett         | 263.8         | 257.3         | 255.8         | 252.3         | -1.4%    | 258.0   | 251.0   | 273.0   | 6,965.3  | 27      |
| Harford         | 268.4         | 256.2         | 211.8         | 282.3         | 33.3%    | 258.7   | 140.5   | 360.0   | 6,986.0  | 27      |
| Howard          | 255.0         | 246.0         | 246.0         | 199.0         | -19.1%   | 257.3   | 183.0   | 440.0   | 6,946.8  | 27      |
| Kent            | 246.0         | 246.0         | 246.0         | 246.0         | 0.0%     | 250.7   | 246.0   | 264.0   | 6,768.0  | 27      |
| Montgomery      | 0.0           | 0.0           | 0.0           | 0.0           | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0      | 27      |
| Prince George's | 190.5         | 187.5         | 186.0         | 224.5         | 20.7%    | 225.1   | 138.5   | 324.0   | 6,079.0  | 27      |
| Queen Anne's    | 255.0         | 246.0         | 246.1         | 246.0         | 0.0%     | 247.9   | 214.0   | 287.1   | 6,694.3  | 27      |
| Somerset        | 30.0          | 78.0          | 69.0          | 30.0          | -56.5%   | 92.0    | 30.0    | 177.1   | 2,483.8  | 27      |
| St. Mary's      | 0.0           | 0.0           | 0.0           | 0.0           | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0      | 27      |
| Talbot          | 216.0         | 255.0         | 291.0         | 246.0         | -15.5%   | 249.4   | 63.0    | 375.0   | 6,733.8  | 27      |
| Washington      | 9.5           | 220.8         | 211.0         | 245.8         | 16.5%    | 249.3   | 228.0   | 264.0   | 6,730.8  | 27      |
| Wicomico        | 245.5         | 216.0         | 203.5         | 222.0         | 9.1%     | 250.2   | 231.0   | 279.0   | 6,754.5  | 27      |
| Worcester       | 168.0         | 177.5         | 216.0         | 192.0         | -11.1%   | 157.8   | 69.0    | 216.0   | 4,259.9  | 27      |
| <b>TOTAL</b>    | <b>5010.0</b> | <b>5032.8</b> | <b>5438.0</b> | <b>4795.4</b> |          |         |         |         |          |         |



## Department of Human Resources LDSS Personnel

Reporting Period: April 2011

### SICK LEAVE BY JURISDICTION

|                 | TWO-WEEK REPORTING PERIODS |               |               |               | % Change |         |         |         |          |         |
|-----------------|----------------------------|---------------|---------------|---------------|----------|---------|---------|---------|----------|---------|
|                 | 3/08/11                    | 3/22/11       | 4/5/11        | 4/19/11       |          | Average | Minimum | Maximum | Total    | Periods |
| Allegany        | 116.3                      | 146.5         | 64.4          | 103.9         | 61.3%    | 80.7    | 33.3    | 110.8   | 2,180.2  | 27      |
| Anne Arundel    | 100.5                      | 160.7         | 109.5         | 149.2         | 36.3%    | 114.0   | 58.1    | 151.4   | 3,077.3  | 27      |
| Baltimore City  | 1210.6                     | 994.0         | 1010.0        | 1054.9        | 4.4%     | 1,054.2 | 766.0   | 1,274.0 | 28,463.5 | 27      |
| Baltimore       | 232.0                      | 205.5         | 176.9         | 165.1         | -6.7%    | 187.1   | 63.6    | 263.5   | 5,051.0  | 27      |
| Calvert         | 65.8                       | 68.3          | 59.2          | 34.6          | -41.6%   | 29.3    | 16.1    | 41.3    | 790.1    | 27      |
| Caroline        | 29.0                       | 35.0          | 40.0          | 25.0          | -37.5%   | 26.3    | 11.0    | 44.0    | 709.0    | 27      |
| Carroll         | 52.7                       | 65.0          | 59.8          | 79.0          | 32.1%    | 55.9    | 34.4    | 82.4    | 1,510.3  | 27      |
| Cecil Co.       | 95.7                       | 99.0          | 54.7          | 598.7         | 994.5%   | 83.4    | 50.6    | 125.6   | 2,251.4  | 27      |
| Charles         | 58.7                       | 63.3          | 65.9          | 49.3          | -25.2%   | 31.5    | 10.0    | 81.5    | 850.0    | 27      |
| Dorchester      | 38.3                       | 53.1          | 59.0          | 32.8          | -44.4%   | 48.3    | 29.1    | 71.8    | 1,305.3  | 27      |
| Frederick       | 56.0                       | 78.0          | 55.0          | 46.5          | -15.5%   | 55.4    | 26.7    | 76.0    | 1,495.8  | 27      |
| Garrett         | 41.0                       | 38.5          | 30.5          | 22.0          | -27.9%   | 25.8    | 10.0    | 42.0    | 697.0    | 27      |
| Harford         | 91.3                       | 93.6          | 85.4          | 101.7         | 19.1%    | 79.3    | 49.8    | 102.1   | 2,141.0  | 27      |
| Howard          | 85.8                       | 58.9          | 41.9          | 62.0          | 48.0%    | 56.0    | 23.6    | 89.4    | 1,511.1  | 27      |
| Kent            | 26.0                       | 40.0          | 17.0          | 9.5           | -44.1%   | 20.3    | 8.0     | 40.5    | 548.1    | 27      |
| Montgomery      | 0.0                        | 0.0           | 0.0           | 0.0           |          | 163.3   | 91.7    | 214.6   | 4,408.2  | 27      |
| Prince George's | 236.4                      | 205.5         | 211.1         | 223.6         | 5.9%     | 157.0   | 73.5    | 420.7   | 4,240.1  | 27      |
| Queen Anne's    | 24.0                       | 35.2          | 25.2          | 26.0          | 3.2%     | 26.7    | 8.1     | 57.5    | 720.3    | 27      |
| Somerset        | 28.4                       | 29.3          | 29.1          | 25.9          | -11.0%   | 33.0    | 15.9    | 65.5    | 890.4    | 27      |
| St. Mary's      | 67.6                       | 50.6          | 48.0          | 40.0          | -16.7%   | 44.9    | 22.8    | 88.9    | 1,212.4  | 27      |
| Talbot          | 26.0                       | 30.0          | 22.0          | 20.0          | -9.1%    | 34.6    | 16.0    | 55.0    | 933.0    | 27      |
| Washington      | 86.0                       | 104.8         | 76.4          | 68.8          | -9.9%    | 108.4   | 72.0    | 171.4   | 2,926.0  | 27      |
| Wicomico        | 55.0                       | 68.0          | 82.0          | 60.0          | -26.8%   | 68.3    | 39.3    | 104.6   | 1,844.3  | 27      |
| Worcester       | 36.1                       | 34.8          | 30.7          | 16.5          | -46.3%   | 30.6    | 10.8    | 58.4    | 827.4    | 27      |
| <b>TOTAL</b>    | <b>2859.2</b>              | <b>2757.6</b> | <b>2453.7</b> | <b>3015.0</b> |          |         |         |         |          |         |



## Department of Human Resources LDSS Personnel

Reporting Period: April 2011

### ACCIDENT LEAVE (DAYS)

|                 | TWO-WEEK REPORTING PERIODS |              |             |             | % Change | Average | Minimum | Maximum | Total   | Periods |
|-----------------|----------------------------|--------------|-------------|-------------|----------|---------|---------|---------|---------|---------|
|                 | 3/08/11                    | 3/22/11      | 4/5/11      | 4/19/11     |          |         |         |         |         |         |
| Allegany        | 0.0                        | 0.0          | 0.0         | 0.0         | 0.0%     | 0.6     | 0.0     | 10.0    | 15.1    | 27      |
| Anne Arundel    | 0.0                        | 2.0          | 0.0         | 0.0         |          | 1.6     | 0.0     | 40.0    | 44.3    | 27      |
| Baltimore City  | 39.0                       | 60.0         | 62.0        | 54.8        | -11.6%   | 45.7    | 24.0    | 106.0   | 1,234.0 | 27      |
| Baltimore       | 2.0                        | 0.0          | 0.0         | 0.0         | 0.0%     | 5.2     | 0.0     | 28.0    | 139.9   | 27      |
| Calvert         | 0.0                        | 0.0          | 0.0         | 0.0         | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| Caroline        | 1.0                        | 0.0          | 0.0         | 1.0         | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| Carroll         | 0.5                        | 4.5          | 0.6         | 0.1         | 0.0%     | 0.3     | 0.0     | 3.0     | 7.6     | 27      |
| Cecil Co.       | 0.0                        | 0.0          | 0.6         | 8.0         | 0.0%     | 1.4     | 0.0     | 16.0    | 36.5    | 27      |
| Charles         | 10.3                       | 3.3          | 0.0         | 9.0         |          | 2.3     | 0.0     | 24.0    | 63.0    | 27      |
| Dorchester      | 0.0                        | 0.0          | 0.0         | 0.0         | 0.0%     | 0.1     | 0.0     | 3.3     | 3.3     | 27      |
| Frederick       | 10.0                       | 10.1         | 10.0        | 8.0         | 0.0%     | 0.3     | 0.0     | 6.0     | 9.0     | 27      |
| Garrett         | 0.0                        | 0.0          | 0.0         | 0.0         | 0.0%     | 0.2     | 0.0     | 3.5     | 6.1     | 27      |
| Harford         | 3.6                        | 10.0         | 10.0        | 10.0        | 0.0%     | 2.5     | 0.0     | 18.0    | 67.9    | 27      |
| Howard          | 0.0                        | 0.0          | 0.0         | 0.4         | 0.0%     | 3.3     | 0.0     | 10.0    | 90.0    | 27      |
| Kent            | 0.5                        | 0.0          | 0.0         | 0.0         | 0.0%     | 1.8     | 0.0     | 10.0    | 49.4    | 27      |
| Montgomery      | 0.0                        | 0.0          | 0.0         | 0.0         | 0.0%     | 3.9     | 0.0     | 17.0    | 106.4   | 27      |
| Prince George's | 0.0                        | 0.0          | 0.0         | 2.0         | 0.0%     | 3.5     | 0.0     | 53.4    | 95.0    | 27      |
| Queen Anne's    | 0.0                        | 0.0          | 0.0         | 0.0         | 0.0%     | 0.0     | 0.0     | 0.3     | 0.3     | 27      |
| Somerset        | 10.0                       | 10.0         | 10.0        | 1.0         | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| St. Mary's      | 0.0                        | 0.0          | 0.0         | 0.0         | 0.0%     | 1.9     | 0.0     | 15.4    | 50.1    | 27      |
| Talbot          | 0.0                        | 0.0          | 0.0         | 0.0         | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| Washington      | 0.0                        | 0.0          | 0.0         | 0.0         | 0.0%     | 1.7     | 0.0     | 12.0    | 44.6    | 27      |
| Wicomico        | 0.0                        | 0.0          | 0.0         | 0.0         | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| Worcester       | 0.0                        | 0.4          | 3.3         | 0.0         | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| <b>TOTAL</b>    | <b>76.9</b>                | <b>100.3</b> | <b>96.5</b> | <b>94.3</b> |          |         |         |         |         |         |



## Department of Human Resources LDSS Personnel

Reporting Period: April 2011

### UNSCHEDULED LEAVE (DAYS)

|                 | TWO-WEEK REPORTING PERIODS |              |              |              | % Change |         |         |         |         |         |
|-----------------|----------------------------|--------------|--------------|--------------|----------|---------|---------|---------|---------|---------|
|                 | 3/08/11                    | 3/22/11      | 4/5/11       | 4/19/11      |          | Average | Minimum | Maximum | Total   | Periods |
| Allegany        | 0.0                        | 0.0          | 0.0          | 0.4          | 0.0%     | 8.8     | 0.0     | 13.0    | 238.0   | 27      |
| Anne Arundel    | 3.8                        | 2.9          | 0.6          | 0.0          | -100.0%  | 15.2    | 0.6     | 51.8    | 409.2   | 27      |
| Baltimore City  | 201.7                      | 132.0        | 200.0        | 229.5        | 14.8%    | 182.9   | 57.0    | 291.0   | 4,939.0 | 27      |
| Baltimore       | 58.0                       | 25.5         | 54.2         | 30.2         | -44.3%   | 15.5    | 1.0     | 31.0    | 417.9   | 27      |
| Calvert         | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 2.4     | 0.0     | 22.4    | 66.1    | 27      |
| Caroline        | 0.0                        | 0.0          | 0.0          | 5.0          | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| Carroll         | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 5.5     | 2.4     | 11.4    | 149.0   | 27      |
| Cecil Co.       | 30.8                       | 16.0         | 18.5         | 8.6          | -53.5%   | 18.7    | 2.5     | 38.5    | 505.0   | 27      |
| Charles         | 5.3                        | 0.3          | 0.3          | 2.5          | 0.0%     | 4.7     | 0.0     | 20.0    | 126.8   | 27      |
| Dorchester      | 10.0                       | 10.0         | 11.4         | 19.8         | 73.7%    | 5.9     | 0.0     | 29.0    | 158.4   | 27      |
| Frederick       | 5.0                        | 6.8          | 3.0          | 5.8          | 0.0%     | 5.1     | 0.0     | 40.0    | 138.6   | 27      |
| Garrett         | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.0     | 0.0     | 0.0     | 0.0     | 27      |
| Harford         | 0.0                        | 0.0          | 5.0          | 0.0          | 0.0%     | 14.1    | 0.3     | 60.0    | 380.4   | 27      |
| Howard          | 0.0                        | 0.0          | 2.6          | 2.3          | 0.0%     | 4.8     | 0.0     | 15.8    | 128.3   | 27      |
| Kent            | 8.5                        | 0.0          | 0.0          | 0.0          | 0.0%     | 2.5     | 0.0     | 13.0    | 66.5    | 27      |
| Montgomery      | 0.0                        | 0.0          | 0.0          | 0.0          |          | 22.7    | 1.8     | 49.1    | 612.3   | 27      |
| Prince George's | 18.5                       | 28.1         | 22.0         | 36.1         | 64.1%    | 140.4   | 53.0    | 275.1   | 3,789.8 | 27      |
| Queen Anne's    | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.9     | 0.0     | 4.5     | 24.4    | 27      |
| Somerset        | 0.0                        | 0.0          | 0.0          | 0.8          | 0.0%     | 2.7     | 0.0     | 12.0    | 72.3    | 27      |
| St. Mary's      | 16.6                       | 5.0          | 12.5         | 8.5          | -32.0%   | 7.9     | 0.0     | 22.0    | 214.5   | 27      |
| Talbot          | 0.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 1.6     | 0.0     | 20.0    | 42.0    | 27      |
| Washington      | 0.0                        | 0.0          | 3.0          | 0.0          | 0.0%     | 1.0     | 0.0     | 10.0    | 26.6    | 27      |
| Wicomico        | 0.0                        | 0.0          | 0.0          | 5.0          | 0.0%     | 6.9     | 0.0     | 52.3    | 185.1   | 27      |
| Worcester       | 4.0                        | 0.0          | 0.0          | 0.0          | 0.0%     | 0.8     | 0.0     | 6.0     | 20.5    | 27      |
| <b>TOTAL</b>    | <b>362.2</b>               | <b>226.6</b> | <b>333.1</b> | <b>354.5</b> |          |         |         |         |         |         |





Department of Human Resources

Social Services Administration

Reporting Period: March 2011

Place Matters/Safe Reduction \*

| Current Measures   | Baseline  |       | FY 2011 Goal     |          | REPORTING PERIOD: Monthly              |               |              |          | Source     |
|--|---|-------|------------------|----------|--|---------------|--------------|----------|------------|
|  | Date  | Data  | Goal             | Target   | Dec-10                                 | Jan-11        | Feb-11       | Mar-11   |            |
| CPS Investigation open less than 60 Days at end of month   | 2/28/2011   | 70.0% | 85% or higher    | 85%      | Not Available                          | Not Available | 70%          | 75%      | MD CHESSIE |
| Children in Out-of-Home Placement **   | 6/30/2010   | 8,013 | Reduce by 9%     | 7,292    | 7,703                                  | 7,649         | 7,651        | 7,611    | State Stat |
| Children in Group Homes (% of all placements)  | 6/30/2010   | 11.4% | 11% or Lower     | 11%      | 11%                                    | 11%           | 11%          | 10%      | State Stat |
| Children in Family Homes (% of all placements)<br>(includes children in trial home visits)               | 6/30/2010   | 76.5% | 76% or Higher    | 76%      | 76%                                    | 76%           | 76%          | 76%      | State Stat |
| Caseworker Visitation--Percent of Foster Children visited Every Month                                    | Federal Standard  |       | 90% or Higher    | 90%      | Not reported                           | Not reported  | Not reported | 73%      | MD CHESSIE |
| Adoptions  | Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year |       | Goal             | 562      | PROGRESS TO DATE DURING FY 2011, as of |               |              |          | State Stat |
|  |   |       |                  |          | Mar-11                                 | % of Target   | Expected     | 75%      |            |
|  |   |       |                  |          | 362                                    |               | Actual       | 64%      |            |
|  |   |       |                  |          | REPORTING PERIOD                       |               |              |          |            |
|  |   |       |                  |          | 9/30/10                                | 12/31/10      | 3/31/11      | 6/30/11  |            |
| Children Placed in their Home/<br>Adjacent Jurisdiction (Point in Time measure) ***                      | 6/30/2009   | 81.5% | Increase by 3%   | 85.2%    | pending                                | 79%           | pending      |          | MD CHESSIE |
|  | 12/31/2009  | 83.1% |                  |          |  |               |              |          |            |
|  | 6/30/2010   | 82.1% |                  |          |  |               |              |          |            |
|  | Average   | 82.2% |                  |          |  |               |              |          |            |
|  |   |       |                  |          | REPORTING PERIOD                       |               |              |          |            |
|  |   |       |                  |          | 3/31/10                                | 6/30/10       | 9/30/10      | 12/31/10 |            |
| Recurrence of Maltreatment (% with recurrence of maltreatment within 6 months of first occurrence)       | Federal Standard  |       | 5.4% or Lower    | < 5.4%   | 4.0%                                   | 3.6%          | 4.6%         | 3.4%     | MD CHESSIE |
| Absence of Child Abuse and Neglect while in Foster Care  | Federal Standard  |       | 99.68% or Higher | > 99.68% | Not reported                           | Not reported  | Not reported | 99.8%    | MD CHESSIE |
| Placement Stability (Percent of foster children less than 12 months with two or less placement settings) | Federal 75th Percentile   |       | 86% or Higher    | 86%      | Not reported                           | Not reported  | Not reported | 85%      | MD CHESSIE |

\* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011

\*\* Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

\*\*\* Missing data: 6/30/09 = 29.4%; 12/31/09 = 20.8%; 6/30/10 = 8.2%; 12/31/10 = 26%



## Department of Human Resources

### Social Services Administration

Reporting Period: March 2011

#### CHILD WELFARE SERVICES

##### CHILD PROTECTIVE SERVICES

|                                    | REPORTING PERIOD |              |              |              |               | FISCAL YEAR-TO-DATE |              |              |               |          |
|------------------------------------|------------------|--------------|--------------|--------------|---------------|---------------------|--------------|--------------|---------------|----------|
|                                    | Dec-10           | Jan-11       | Feb-11       | Mar-11       | % Change      | Average             | Minimum      | Maximum      | Total         | Periods  |
| <b>Investigations</b>              |                  |              |              |              |               |                     |              |              |               |          |
| Total # Open at beginning of month | 5,505            | 5,395        | 5,051        | 5,219        | 3.33%         | 5,195               | 4,726        | 5,523        | 46,753        | 9        |
| Total # New during report month    | 2,065            | 2,045        | 2,311        | 2,877        | 24.49%        | 2,279               | 1,960        | 2,877        | 20,507        | 9        |
| Total # Completed during month     | 2,175            | 2,389        | 2,143        | 2,451        | 14.37%        | 2,265               | 2,009        | 2,591        | 20,384        | 9        |
| Total # Open at end of month       | 5,395            | 5,051        | 5,219        | 5,645        | 8.16%         | 5,208               | 4,726        | 5,645        | 46,875        | 9        |
| <b>Total New Allegations</b>       | <b>2,463</b>     | <b>2,387</b> | <b>2,681</b> | <b>3,280</b> | <b>22.34%</b> | <b>2,695</b>        | <b>2,387</b> | <b>3,280</b> | <b>24,258</b> | <b>9</b> |
| Physical Abuse                     | 834              | 825          | 935          | 1,163        | 24.39%        | 881                 | 591          | 1,163        | 7,926         | 9        |
| Sexual Abuse                       | 294              | 265          | 389          | 393          | 1.03%         | 324                 | 265          | 393          | 2,916         | 9        |
| Mental Injury-Abuse                | 1                | 1            | 6            | 3            | -50.00%       | 4                   | 0            | 7            | 33            | 9        |
| Neglect                            | 1,328            | 1,296        | 1,351        | 1,720        | 27.31%        | 1,484               | 1,296        | 1,720        | 13,358        | 9        |
| Mental Injury-Neglect              | 6                | 0            | 0            | 1            | 0.00%         | 3                   | 0            | 15           | 25            | 9        |
| <b>Reports</b>                     | <b>3,858</b>     | <b>3,847</b> | <b>4,104</b> | <b>5,209</b> | <b>26.92%</b> | <b>4,096</b>        | <b>3,445</b> | <b>5,209</b> | <b>36,863</b> | <b>9</b> |

##### FINDINGS TO ALLEGATIONS

|                                  | REPORTING PERIOD |              |              |              |               | FISCAL YEAR-TO-DATE |              |              |               |          |
|----------------------------------|------------------|--------------|--------------|--------------|---------------|---------------------|--------------|--------------|---------------|----------|
|                                  | Dec-10           | Jan-11       | Feb-11       | Mar-11       | % Change      | Average             | Minimum      | Maximum      | Total         | Periods  |
| <b>Total Findings</b>            | <b>2,898</b>     | <b>3,216</b> | <b>2,698</b> | <b>3,205</b> | <b>18.79%</b> | <b>3,020</b>        | <b>2,614</b> | <b>3,588</b> | <b>27,177</b> | <b>9</b> |
| "Indicated" Findings Total       | 558              | 743          | 555          | 595          | 7.21%         | 594                 | 533          | 743          | 5,344         | 9        |
| Physical Abuse                   | 96               | 175          | 117          | 108          | -7.69%        | 116                 | 96           | 175          | 1,042         | 9        |
| Sexual Abuse                     | 91               | 107          | 100          | 97           | -3.00%        | 101                 | 85           | 116          | 906           | 9        |
| Mental Injury-Abuse              | 1                | 0            | 0            | 0            | 0.00%         | 0                   | 0            | 3            | 4             | 9        |
| Neglect                          | 370              | 454          | 337          | 390          | 15.73%        | 376                 | 320          | 454          | 3,383         | 9        |
| Mental Injury-Neglect            | 0                | 7            | 1            | 0            | -100.00%      | 1                   | 0            | 7            | 9             | 9        |
| "Unsubstantiated" Findings Total | 539              | 489          | 483          | 506          | 4.76%         | 523                 | 439          | 654          | 4,711         | 9        |
| Physical Abuse                   | 195              | 138          | 147          | 161          | 9.52%         | 163                 | 138          | 212          | 1,466         | 9        |
| Sexual Abuse                     | 67               | 51           | 46           | 67           | 45.65%        | 49                  | 34           | 67           | 442           | 9        |
| Mental Injury-Abuse              | 3                | 1            | 0            | 0            | 0.00%         | 1                   | 0            | 3            | 10            | 9        |
| Neglect                          | 274              | 299          | 290          | 278          | -4.14%        | 310                 | 256          | 387          | 2,786         | 9        |
| Mental Injury-Neglect            | 0                | 0            | 0            | 0            | 0.00%         | 1                   | 0            | 5            | 7             | 9        |
| "Ruled Out" Findings             | 1,801            | 1,984        | 1,660        | 2,104        | 26.75%        | 1,902               | 1,613        | 2,356        | 17,122        | 9        |

##### IN-HOME SERVICES

|                                     | REPORTING PERIOD |        |        |        |          | FISCAL YEAR-TO-DATE |         |         |        |         |
|-------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
|                                     | Dec-10           | Jan-11 | Feb-11 | Mar-11 | % Change | Average             | Minimum | Maximum | Total  | Periods |
| Beginning of Month - Total Families | 3,259            | 3,269  | 3,176  | 3,122  | -1.70%   | 3,209               | 3,122   | 3,288   | 28,881 | 9       |
| New Families                        | 636              | 609    | 597    | 732    | 22.61%   | 661                 | 597     | 732     | 5,951  | 9       |
| Cases Closed                        | 626              | 710    | 651    | 675    | 3.69%    | 672                 | 626     | 725     | 6,045  | 9       |
| End of Month Total Families         | 3,269            | 3,168  | 3,122  | 3,179  | 1.83%    | 3,199               | 3,122   | 3,290   | 28,788 | 9       |



## Department of Human Resources Social Services Administration

Reporting Period: March 2011

### OUT-OF-HOME SERVICES

|   | REPORTING PERIOD |        |        |        |         | % Change | FISCAL YEAR-TO-DATE |         |       |         |   |
|---|------------------|--------|--------|--------|---------|----------|---------------------|---------|-------|---------|---|
|   | Dec-10           | Jan-11 | Feb-11 | Mar-11 | Average |          | Minimum             | Maximum | Total | Periods |   |
| Beginning of Month - Total Children                     | 7,774            | 7,703  | 7,649  | 7,651  | 7,651   | 0.03%    | 7,835               | 7,649   | 8,013 | 70,514  | 9 |
| New Out-of-Home Placements                              | 241              | 254    | 286    | 275    | 275     | -3.85%   | 275                 | 241     | 296   | 2,473   | 9 |
| Total # of Child Welfare Caseworkers *                  | 660              | 625    | 627    | 646    | 646     | 3.03%    | 653                 | 625     | 677   | 5,874   | 9 |
| AVG Caseload Volume for Caseworkers                     | 12               | 12     | 12     | 12     | 12      | -3.28%   | 12                  | 12      | 12    | 108     | 9 |
| Children Leaving Out-of-Home Placement                  | 312              | 308    | 284    | 315    | 315     | 10.92%   | 319                 | 284     | 363   | 2,871   | 9 |
| Children Adopted  | 42               | 29     | 40     | 45     | 45      | 12.50%   | 40                  | 23      | 80    | 362     | 9 |
| Children Reunified                                      | 168              | 156    | 130    | 175    | 175     | 34.62%   | 168                 | 130     | 196   | 1,508   | 9 |
| Children in Legal Guardianship                          | 58               | 58     | 56     | 36     | 36      | -35.71%  | 53                  | 36      | 60    | 475     | 9 |
| Aged Out  | 41               | 57     | 54     | 53     | 53      | -1.85%   | 53                  | 41      | 61    | 481     | 9 |
| Other   | 3                | 5      | 4      | 6      | 6       | 50.00%   | 5                   | 1       | 10    | 42      | 9 |
| End of Month - Total Children                           | 7,703            | 7,649  | 7,651  | 7,611  | 7,611   | -0.52%   | 7,791               | 7,611   | 7,978 | 70,117  | 9 |
| Placement Setting                                       |                  |        |        |        |         |          |                     |         |       |         |   |
| Children in Family Homes                                | 5,637            | 5,597  | 5,607  | 5,571  | 5,571   | -0.64%   | 5,705               | 5,571   | 5,847 | 51,342  | 9 |
| Children in Group Homes                                 | 841              | 833    | 822    | 798    | 798     | -2.92%   | 848                 | 798     | 897   | 7,630   | 9 |
| Children in Residential Treatment Centers               | 231              | 226    | 229    | 226    | 226     | -1.31%   | 235                 | 226     | 248   | 2,115   | 9 |
| Children in Independent Living                          | 276              | 266    | 272    | 271    | 271     | -0.37%   | 273                 | 263     | 278   | 2,454   | 9 |
| Children in other placements                            | 718              | 546    | 541    | 567    | 567     | 4.81%    | 619                 | 475     | 754   | 5,568   | 9 |
| Children in Trial Home Visits                           | 191              | 181    | 180    | 178    | 178     | -1.11%   | 204                 | 178     | 248   | 1,834   | 9 |
| Race ** (reported quarterly)                            |                  |        |        |        |         |          |                     |         |       |         |   |
| Black/African-American only                             | 69.2%            |        |        | 68.7%  |         |          |                     |         |       |         |   |
| White/Caucasian only                                    | 23.5%            |        |        | 23.6%  |         |          |                     |         |       |         |   |
| Other only (only one Other race selected)               | 0.4%             |        |        | 0.4%   |         |          |                     |         |       |         |   |
| Multiple (multiple races selected)                      | 3.3%             |        |        | 3.4%   |         |          |                     |         |       |         |   |
| Missing (includes blank, declined, unable to determine) | 3.5%             |        |        | 3.8%   |         |          |                     |         |       |         |   |
| Ethnicity   |                  |        |        |        |         |          |                     |         |       |         |   |
| Hispanic  | 3.5%             |        |        | 3.7%   |         |          |                     |         |       |         |   |

\* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

\*\* MD CHESSIE allows multiple races to be selected

### FOSTER HOMES

|                                      | REPORTING PERIOD |        |        |        |         | % Change | FISCAL YEAR-TO-DATE |         |       |         |   |
|--------------------------------------|------------------|--------|--------|--------|---------|----------|---------------------|---------|-------|---------|---|
|                                      | Dec-10           | Jan-11 | Feb-11 | Mar-11 | Average |          | Minimum             | Maximum | Total | Periods |   |
| Beginning of Month - Foster Families | 2,797            | 2,769  | 2,717  | 2,679  | 2,679   | -1.40%   | 2,834               | 2,670   | 2,981 | 25,503  | 9 |
| New Homes                            | 35               | 40     | 43     | 45     | 45      | 4.65%    | 44                  | 35      | 62    | 400     | 9 |
| Closed Homes                         | 64               | 92     | 81     | 61     | 61      | -24.69%  | 80                  | 61      | 124   | 718     | 9 |
| End of Month - Foster Families*      | 2,769            | 2,717  | 2,679  | 2,663  | 2,663   | -0.60%   | 2,798               | 2,654   | 2,969 | 25,186  | 9 |
| Unrestricted Foster Families         | 1,891            | 1,989  | 1,981  | 1,965  | 1,965   | -0.81%   | 2,011               | 1,891   | 2,119 | 18,101  | 9 |

\*January 2011 End of Month- Foster Families revised due to one-time correction by Calvert

### FOSTER HOME RECRUITMENT

|                                   | REPORTING PERIOD |        |        |        |         | % Change | FISCAL YEAR-TO-DATE |         |       |         |   |
|-----------------------------------|------------------|--------|--------|--------|---------|----------|---------------------|---------|-------|---------|---|
|                                   | Dec-10           | Jan-11 | Feb-11 | Mar-11 | Average |          | Minimum             | Maximum | Total | Periods |   |
| Inquiries during Report Month     | 487              | 609    | 650    | 730    | 730     | 12.31%   | 639                 | 487     | 784   | 5,747   | 9 |
| New Applications                  | 87               | 96     | 120    | 171    | 171     | 42.50%   | 140                 | 87      | 205   | 1,262   | 9 |
| Completed (Accepted) Applications | 31               | 85     | 70     | 72     | 72      | 2.86%    | 80                  | 31      | 151   | 716     | 9 |



## Department of Human Resources

### Social Services Administration

Reporting Period: March 2011

|                                   | REPORTING PERIOD: Annual ending Specified Qtr. |                 |                |             | % Change | FISCAL YEAR-TO-DATE |         |         |       |         |
|-----------------------------------|--|-----------------|----------------|-------------|----------|---------------------|---------|---------|-------|---------|
|                                   | FY10-Q3  | FY10-Q4         | FY11-Q1        | FY11-Q2     |          | Average             | Minimum | Maximum | Total | Periods |
| <b>Recurrence of Maltreatment</b> |  |                 |                |             |          |                     |         |         |       |         |
| <b>within Six Months</b>          | 4.0%   | 3.6%            | 3.5%           | 3.4%        | -3.25%   |                     |         |         |       |         |
| Numerator                         | 116  | 105             | 93             | 78          |          |                     |         |         |       |         |
| Denominator                       | 2,933  | 2,944           | 2,644          | 2,292       |          |                     |         |         |       |         |
| Time Period                       | 04/2009-03/2010                                | 07/2009-06/2010 | 10/2009-9/2010 | 10/01-10/12 |          |                     |         |         |       |         |
| Data Extract Date                 | 7/15/2010                                      | 10/15/2010      | 1/15/2011      | 4/15/2011   |          |                     |         |         |       |         |

### ADULT SERVICES

|   | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |        |         |
|---|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
|   | Dec-10           | Jan-11 | Feb-11 | Mar-11 |          | Average             | Minimum | Maximum | Total  | Periods |
| <b>TOTAL CASES</b>                                | 7,393            | 7,365  | 7,335  | 7,239  | -1.3%    | 7,558               | 7,173   | 8,025   | 68,021 | 9       |
| # Protective Services Investigations              | 362              | 431    | 432    | 478    | 10.6%    | 456                 | 362     | 527     | 4,102  | 9       |
| Active Protective Services Caseload               | 1,446            | 1,438  | 1,446  | 1,434  | -0.8%    | 1,465               | 1,434   | 1,519   | 13,187 | 9       |
| Social Services Case Management Cases             | 2,613            | 2,588  | 2,575  | 2,572  | -0.1%    | 2,623               | 2,572   | 2,672   | 23,607 | 9       |
| % under 65 Years Old                              | 25%              | 25%    | 25%    | 25%    | 0.0%     | 0                   | 0       | 0       | 2      | 9       |
| Closed Cases                                      | 329              | 345    | 318    | 720    | 126.4%   | 453                 | 318     | 720     | 4,076  | 9       |
| <b># In Home Aide Services (IHAS) Customers</b>   | 1,669            | 1,652  | 1,677  | 1,702  | 1.5%     | 1,670               | 1,632   | 1,703   | 15,034 | 9       |
| % of customers under 65 Years Old                 | 29%              | 29%    | 29%    | 29%    | 0.0%     | 0                   | 0       | 0       | 3      | 9       |
| New Clients Receiving Services                    | 29               | 35     | 56     | 76     | 35.7%    | 47                  | 29      | 76      | 426    | 9       |
| Closed Cases                                      | 36               | 48     | 57     | 51     | -10.5%   | 54                  | 36      | 90      | 488    | 9       |
| <b>IHAS Waiting List</b>                          | 622              | 582    | 582    | 562    | -3.4%    | 628                 | 562     | 705     | 5,650  | 9       |
| Avg. Length of Time Receiving Services (in years) | 4                | 4      | 4      | 4      | -8.0%    | 4                   | 4       | 4       | 35     | 9       |
| <b># Respite Clients ***</b>                      | 175              | 171    | 120    |        | -100.0%  | 239                 | 120     | 389     | 1,910  | 8       |
| New Clients                                       | 25               | 24     | 20     |        | -100.0%  | 34                  | 20      | 63      | 275    | 8       |
| # Unable to Serve                                 | 240              | 197    | 259    |        | -100.0%  | 226                 | 185     | 280     | 1,811  | 8       |
| <b># Project Home Placements</b>                  | 506              | 503    | 503    | 491    | -2.4%    | 503                 | 491     | 510     | 4,531  | 9       |
| Applications                                      | 5                | 2      | 1      | 2      | 100.0%   | 3                   | 1       | 7       | 27     | 9       |
| New Clients                                       | 13               | 18     | 22     | 28     | 27.3%    | 17                  | 6       | 28      | 150    | 9       |

\*\*\* Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: March 2011

**CHILD PROTECTIVE SERVICES (CPS)**

| JURISDICTION                     | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |        |         |
|----------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
|                                  | Dec-10           | Jan-11 | Feb-11 | Mar-11 |          | Average             | Minimum | Maximum | Total  | Periods |
| <b>Number of New Allegations</b> | 2,463            | 2,387  | 2,681  | 3,280  | 22.3%    | 2,695               | 2,387   | 3,280   | 24,258 | 9       |
| Allegany                         | 119              | 69     | 93     | 59     | -36.6%   | 96                  | 59      | 158     | 867    | 9       |
| Anne Arundel                     | 155              | 182    | 194    | 251    | 29.4%    | 198                 | 143     | 251     | 1,784  | 9       |
| Baltimore City                   | 689              | 589    | 693    | 878    | 26.7%    | 738                 | 589     | 878     | 6,644  | 9       |
| Baltimore                        | 192              | 183    | 217    | 285    | 31.3%    | 215                 | 178     | 285     | 1,939  | 9       |
| Calvert                          | 24               | 29     | 40     | 54     | 35.0%    | 36                  | 22      | 54      | 324    | 9       |
| Caroline                         | 16               | 28     | 28     | 26     | -7.1%    | 23                  | 14      | 28      | 204    | 9       |
| Carroll                          | 45               | 54     | 58     | 72     | 24.1%    | 59                  | 45      | 81      | 535    | 9       |
| Cecil                            | 108              | 114    | 121    | 135    | 11.6%    | 118                 | 81      | 139     | 1,059  | 9       |
| Charles                          | 42               | 45     | 61     | 76     | 24.6%    | 51                  | 31      | 76      | 456    | 9       |
| Dorchester                       | 15               | 16     | 28     | 34     | 21.4%    | 25                  | 15      | 34      | 227    | 9       |
| Frederick                        | 87               | 117    | 135    | 157    | 16.3%    | 122                 | 87      | 179     | 1,096  | 9       |
| Garrett                          | 8                | 6      | 9      | 14     | 55.6%    | 10                  | 6       | 14      | 90     | 9       |
| Harford                          | 100              | 88     | 77     | 101    | 31.2%    | 89                  | 63      | 116     | 802    | 9       |
| Howard                           | 71               | 48     | 72     | 73     | 1.4%     | 63                  | 30      | 86      | 563    | 9       |
| Kent                             | 2                | 8      | 12     | 11     | -8.3%    | 8                   | 2       | 12      | 74     | 9       |
| Montgomery                       | 217              | 223    | 219    | 296    | 35.2%    | 214                 | 145     | 296     | 1,923  | 9       |
| Prince George's                  | 277              | 271    | 313    | 348    | 11.2%    | 287                 | 232     | 348     | 2,587  | 9       |
| Queen Anne's                     | 10               | 12     | 13     | 17     | 30.8%    | 13                  | 8       | 18      | 117    | 9       |
| St. Mary's                       | 46               | 46     | 54     | 59     | 9.3%     | 53                  | 37      | 70      | 476    | 9       |
| Somerset                         | 9                | 11     | 14     | 19     | 35.7%    | 17                  | 9       | 21      | 149    | 9       |
| Talbot                           | 23               | 24     | 12     | 29     | 141.7%   | 20                  | 12      | 29      | 177    | 9       |
| Washington                       | 122              | 133    | 132    | 160    | 21.2%    | 142                 | 122     | 167     | 1,274  | 9       |
| Wicomico                         | 58               | 45     | 48     | 65     | 35.4%    | 51                  | 45      | 65      | 459    | 9       |
| Worcester                        | 28               | 46     | 38     | 61     | 60.5%    | 48                  | 28      | 62      | 432    | 9       |



**Department of Human Resources**  
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**IN-HOME SERVICES**

|                 | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |        |         |
|-----------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
|                 | Dec-10           | Jan-11 | Feb-11 | Mar-11 |          | Average             | Minimum | Maximum | Total  | Periods |
| <b>Caseload</b> | 3,269            | 3,168  | 3,122  | 3,179  | 1.8%     | 3,199               | 3,122   | 3,290   | 28,788 | 9       |
| Allegany        | 84               | 75     | 76     | 68     | -10.5%   | 79                  | 68      | 93      | 713    | 9       |
| Anne Arundel    | 221              | 220    | 235    | 239    | 1.7%     | 223                 | 205     | 239     | 2,007  | 9       |
| Baltimore City  | 930              | 885    | 840    | 834    | -0.7%    | 896                 | 834     | 930     | 8,065  | 9       |
| Baltimore       | 377              | 378    | 373    | 403    | 8.0%     | 383                 | 358     | 403     | 3,443  | 9       |
| Calvert         | 74               | 75     | 77     | 81     | 5.2%     | 72                  | 64      | 81      | 646    | 9       |
| Caroline        | 42               | 51     | 44     | 46     | 4.5%     | 45                  | 42      | 51      | 406    | 9       |
| Carroll         | 47               | 49     | 55     | 49     | -10.9%   | 47                  | 41      | 55      | 421    | 9       |
| Cecil           | 96               | 82     | 84     | 94     | 11.9%    | 86                  | 69      | 99      | 772    | 9       |
| Charles         | 67               | 66     | 66     | 72     | 9.1%     | 74                  | 66      | 91      | 669    | 9       |
| Dorchester      | 49               | 37     | 48     | 46     | -4.2%    | 48                  | 37      | 54      | 428    | 9       |
| Frederick       | 90               | 80     | 80     | 74     | -7.5%    | 80                  | 72      | 90      | 722    | 9       |
| Garrett         | 34               | 32     | 39     | 50     | 28.2%    | 41                  | 32      | 50      | 368    | 9       |
| Harford         | 91               | 98     | 91     | 87     | -4.4%    | 90                  | 80      | 98      | 809    | 9       |
| Howard          | 91               | 89     | 86     | 83     | -3.5%    | 87                  | 74      | 99      | 781    | 9       |
| Kent            | 10               | 10     | 10     | 10     | 0.0%     | 8                   | 4       | 10      | 71     | 9       |
| Montgomery      | 163              | 159    | 168    | 181    | 7.7%     | 166                 | 157     | 181     | 1,492  | 9       |
| Prince George's | 307              | 303    | 278    | 274    | -1.4%    | 295                 | 274     | 307     | 2,657  | 9       |
| Queen Anne's    | 17               | 19     | 22     | 26     | 18.2%    | 20                  | 16      | 26      | 182    | 9       |
| St. Mary's      | 118              | 127    | 134    | 136    | 1.5%     | 114                 | 84      | 136     | 1,023  | 9       |
| Somerset        | 43               | 46     | 46     | 46     | 0.0%     | 41                  | 34      | 46      | 366    | 9       |
| Talbot          | 33               | 32     | 28     | 32     | 14.3%    | 31                  | 25      | 35      | 276    | 9       |
| Washington      | 157              | 123    | 120    | 111    | -7.5%    | 141                 | 111     | 174     | 1,271  | 9       |
| Wicomico        | 71               | 76     | 77     | 89     | 15.6%    | 78                  | 69      | 89      | 701    | 9       |
| Worcester       | 57               | 56     | 45     | 48     | 6.7%     | 55                  | 45      | 68      | 498    | 9       |



**Department of Human Resources**  
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**FOSTER CARE**

|  | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |        |         |
|--|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
|  | Dec-10           | Jan-11 | Feb-11 | Mar-11 |          | Average             | Minimum | Maximum | Total  | Periods |
| <b># of Children in Out-of-Home Care</b> | 7,703            | 7,649  | 7,651  | 7,611  | -0.5%    | 7,790               | 7,611   | 7,974   | 70,113 | 9       |
| Allegany                                 | 108              | 109    | 109    | 106    | -2.8%    | 109                 | 106     | 114     | 979    | 9       |
| Anne Arundel                             | 148              | 153    | 158    | 152    | -3.8%    | 154                 | 148     | 158     | 1,388  | 9       |
| Baltimore City                           | 4,294            | 4,255  | 4,218  | 4,168  | -1.2%    | 4,348               | 4,168   | 4,515   | 39,128 | 9       |
| Baltimore                                | 561              | 554    | 570    | 566    | -0.7%    | 567                 | 554     | 577     | 5,105  | 9       |
| Calvert                                  | 69               | 72     | 71     | 75     | 5.6%     | 72                  | 69      | 79      | 652    | 9       |
| Caroline                                 | 34               | 35     | 39     | 42     | 7.7%     | 37                  | 34      | 42      | 337    | 9       |
| Carroll                                  | 39               | 37     | 36     | 36     | 0.0%     | 40                  | 36      | 46      | 359    | 9       |
| Cecil                                    | 115              | 116    | 124    | 126    | 1.6%     | 120                 | 115     | 126     | 1,078  | 9       |
| Charles                                  | 110              | 106    | 105    | 106    | 1.0%     | 106                 | 102     | 110     | 957    | 9       |
| Dorchester                               | 24               | 24     | 23     | 22     | -4.3%    | 25                  | 22      | 28      | 221    | 9       |
| Frederick                                | 157              | 159    | 158    | 154    | -2.5%    | 157                 | 149     | 165     | 1,412  | 9       |
| Garrett                                  | 50               | 44     | 39     | 37     | -5.1%    | 46                  | 37      | 50      | 412    | 9       |
| Harford                                  | 252              | 249    | 247    | 264    | 6.9%     | 261                 | 247     | 274     | 2,346  | 9       |
| Howard                                   | 63               | 64     | 61     | 61     | 0.0%     | 66                  | 61      | 71      | 595    | 9       |
| Kent                                     | 13               | 10     | 10     | 10     | 0.0%     | 12                  | 10      | 15      | 107    | 9       |
| Montgomery                               | 516              | 520    | 524    | 521    | -0.6%    | 530                 | 516     | 543     | 4,769  | 9       |
| Prince George's                          | 592              | 596    | 598    | 604    | 1.0%     | 587                 | 563     | 604     | 5,286  | 9       |
| Queen Anne's                             | 20               | 20     | 19     | 19     | 0.0%     | 20                  | 19      | 22      | 180    | 9       |
| St. Mary's                               | 140              | 141    | 146    | 152    | 4.1%     | 138                 | 122     | 152     | 1,244  | 9       |
| Somerset                                 | 55               | 52     | 50     | 53     | 6.0%     | 53                  | 50      | 56      | 478    | 9       |
| Talbot                                   | 35               | 36     | 36     | 33     | -8.3%    | 35                  | 32      | 37      | 311    | 9       |
| Washington                               | 202              | 192    | 205    | 204    | -0.5%    | 199                 | 192     | 205     | 1,794  | 9       |
| Wicomico                                 | 67               | 66     | 64     | 61     | -4.7%    | 68                  | 61      | 72      | 615    | 9       |
| Worcester                                | 39               | 39     | 41     | 39     | -4.9%    | 40                  | 39      | 41      | 360    | 9       |



**Department of Human Resources**  
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**FOSTER HOMES**

|                               | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |        |         |
|-------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|--------|---------|
|                               | Dec-10           | Jan-11 | Feb-11 | Mar-11 |          | Average             | Minimum | Maximum | Total  | Periods |
| <b>Number of Foster Homes</b> | 2,769            | 2,717  | 2,679  | 2,663  | -0.6%    | 2,799               | 2,663   | 2,969   | 25,195 | 9       |
| Allegany                      | 52               | 51     | 51     | 50     | -2.0%    | 52                  | 50      | 54      | 465    | 9       |
| Anne Arundel                  | 105              | 109    | 101    | 99     | -2.0%    | 105                 | 99      | 109     | 945    | 9       |
| Baltimore City                | 1,092            | 1,064  | 1,051  | 1,043  | -0.8%    | 1,126               | 1,043   | 1,252   | 10,134 | 9       |
| Baltimore                     | 192              | 189    | 179    | 182    | 1.7%     | 194                 | 179     | 214     | 1,748  | 9       |
| Calvert                       | 36               | 36     | 38     | 40     | 5.3%     | 36                  | 34      | 40      | 324    | 9       |
| Caroline                      | 36               | 36     | 36     | 36     | 0.0%     | 36                  | 35      | 36      | 323    | 9       |
| Carroll                       | 28               | 28     | 28     | 27     | -3.6%    | 28                  | 27      | 30      | 255    | 9       |
| Cecil                         | 57               | 57     | 59     | 59     | 0.0%     | 58                  | 56      | 59      | 519    | 9       |
| Charles                       | 73               | 75     | 77     | 74     | -3.9%    | 72                  | 68      | 77      | 645    | 9       |
| Dorchester                    | 24               | 24     | 25     | 25     | 0.0%     | 25                  | 24      | 25      | 223    | 9       |
| Frederick                     | 93               | 95     | 95     | 93     | -2.1%    | 94                  | 92      | 97      | 849    | 9       |
| Garrett                       | 37               | 38     | 37     | 38     | 2.7%     | 38                  | 36      | 39      | 340    | 9       |
| Harford                       | 91               | 89     | 87     | 88     | 1.1%     | 91                  | 87      | 93      | 815    | 9       |
| Howard                        | 57               | 53     | 53     | 49     | -7.5%    | 56                  | 49      | 60      | 505    | 9       |
| Kent                          | 9                | 9      | 9      | 8      | -11.1%   | 9                   | 8       | 10      | 81     | 9       |
| Montgomery                    | 301              | 288    | 286    | 286    | 0.0%     | 295                 | 286     | 304     | 2,659  | 9       |
| Prince George's               | 154              | 155    | 155    | 157    | 1.3%     | 159                 | 154     | 165     | 1,430  | 9       |
| Queen Anne's                  | 19               | 19     | 19     | 19     | 0.0%     | 20                  | 19      | 21      | 177    | 9       |
| St. Mary's                    | 41               | 38     | 32     | 34     | 6.3%     | 38                  | 32      | 41      | 343    | 9       |
| Somerset                      | 18               | 18     | 18     | 15     | -16.7%   | 18                  | 15      | 19      | 161    | 9       |
| Talbot                        | 21               | 21     | 21     | 21     | 0.0%     | 21                  | 19      | 22      | 187    | 9       |
| Washington                    | 156              | 148    | 145    | 142    | -2.1%    | 154                 | 142     | 161     | 1,382  | 9       |
| Wicomico                      | 55               | 55     | 55     | 56     | 1.8%     | 54                  | 51      | 56      | 487    | 9       |
| Worcester                     | 22               | 22     | 22     | 22     | 0.0%     | 22                  | 21      | 22      | 197    | 9       |



**Department of Human Resources**  
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**ADOPTION**

|                                      | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |       |          |         |
|--------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|-------|----------|---------|
|                                      | Dec-10           | Jan-11 | Feb-11 | Mar-11 |          | Average             | Maximum | Total | FY Goals | Periods |
| <b>Number of Finalized Adoptions</b> | 42               | 29     | 40     | 45     | 12.5%    | 40                  | 80      | 362   | 562      | 9       |
| Allegany                             | 2                | 0      | 1      | 0      | -100.0%  | 1                   | 3       | 9     | 14       | 9       |
| Anne Arundel                         | 0                | 0      | 0      | 2      |          | 1                   | 3       | 10    | 18       | 9       |
| Baltimore City                       | 18               | 18     | 23     | 21     | -8.7%    | 20                  | 38      | 178   | 247      | 9       |
| Baltimore                            | 4                | 5      | 5      | 3      | -40.0%   | 3                   | 7       | 31    | 40       | 9       |
| Calvert                              | 0                | 0      | 0      | 0      |          | 0                   | 1       | 1     | 10       | 9       |
| Caroline                             | 0                | 0      | 0      | 0      |          | 0                   | 2       | 2     | 3        | 9       |
| Carroll                              | 0                | 0      | 2      | 0      | -100.0%  | 1                   | 3       | 5     | 5        | 9       |
| Cecil                                | 3                | 0      | 1      | 1      | 0.0%     | 1                   | 3       | 8     | 13       | 9       |
| Charles                              | 1                | 0      | 2      | 0      | -100.0%  | 1                   | 2       | 6     | 12       | 9       |
| Dorchester                           | 0                | 0      | 0      | 0      |          | 0                   | 1       | 2     | 1        | 9       |
| Frederick                            | 1                | 0      | 1      | 1      | 0.0%     | 0                   | 1       | 3     | 8        | 9       |
| Garrett                              | 0                | 1      | 2      | 1      | -50.0%   | 1                   | 2       | 6     | 4        | 9       |
| Harford                              | 3                | 0      | 0      | 1      |          | 1                   | 4       | 12    | 17       | 9       |
| Howard                               | 1                | 0      | 0      | 0      |          | 0                   | 3       | 4     | 7        | 9       |
| Kent                                 | 1                | 0      | 0      | 0      |          | 0                   | 1       | 2     | 1        | 9       |
| Montgomery                           | 0                | 2      | 2      | 6      | 200.0%   | 4                   | 13      | 32    | 61       | 9       |
| Prince George's                      | 2                | 0      | 1      | 1      | 0.0%     | 2                   | 5       | 14    | 35       | 9       |
| Queen Anne's                         | 0                | 0      | 0      | 0      |          | 0                   | 1       | 1     | 3        | 9       |
| St. Mary's                           | 3                | 1      | 0      | 2      |          | 1                   | 3       | 10    | 18       | 9       |
| Somerset                             | 1                | 0      | 0      | 0      |          | 0                   | 1       | 2     | 3        | 9       |
| Talbot                               | 0                | 0      | 0      | 2      |          | 0                   | 2       | 2     | 3        | 9       |
| Washington                           | 1                | 2      | 0      | 2      |          | 2                   | 6       | 15    | 22       | 9       |
| Wicomico                             | 0                | 0      | 0      | 1      |          | 0                   | 2       | 4     | 10       | 9       |
| Worcester                            | 1                | 0      | 0      | 1      |          | 0                   | 1       | 3     | 7        | 9       |



**Department of Human Resources**  
**Jurisdiction Comparison**  
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**CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations**

|                                      | REPORTING PERIOD |        |        |        |         | % Change | FISCAL YEAR-TO-DATE |         |       |         |  |
|--------------------------------------|------------------|--------|--------|--------|---------|----------|---------------------|---------|-------|---------|--|
|                                      | Dec-10           | Jan-11 | Feb-11 | Mar-11 | Average |          | Minimum             | Maximum | Total | Periods |  |
| <b>Statewide AVG Caseload Volume</b> | 15.0             | 13.0   | 13.5   | 14.5   | 7.9%    | 13       | 12                  | 15      | 120   | 9       |  |
| Allegany                             | 3.3              | 3.6    | 4.3    | 4.0    | -6.7%   | 4        | 3                   | 5       | 36    | 9       |  |
| Anne Arundel                         | 13.1             | 11.5   | 10.9   | 12.8   | 17.3%   | 13       | 11                  | 15      | 113   | 9       |  |
| Baltimore City                       | 4.9              | 4.2    | 4.9    | 4.9    | 1.0%    | 5        | 4                   | 5       | 42    | 9       |  |
| Baltimore                            | 14.4             | 12.5   | 12.3   | 15.2   | 22.8%   | 12       | 9                   | 15      | 110   | 9       |  |
| Calvert                              | 12.8             | 10.8   | 13.2   | 15.0   | 13.6%   | 14       | 11                  | 20      | 122   | 9       |  |
| Caroline                             | 5.5              | 7.8    | 10.0   | 10.8   | 7.5%    | 8        | 6                   | 12      | 76    | 9       |  |
| Carroll                              | 6.8              | 7.1    | 8.9    | 9.0    | 1.4%    | 8        | 5                   | 10      | 72    | 9       |  |
| Cecil                                | 19.3             | 13.4   | 9.8    | 11.6   | 18.2%   | 19       | 10                  | 25      | 168   | 9       |  |
| Charles                              | 13.0             | 11.4   | 14.4   | 16.1   | 11.5%   | 13       | 11                  | 16      | 121   | 9       |  |
| Dorchester                           | 28.0             | 27.0   | 30.3   | 33.5   | 10.7%   | 29       | 23                  | 34      | 262   | 9       |  |
| Frederick                            | 10.8             | 10.9   | 15.0   | 17.8   | 18.5%   | 14       | 10                  | 18      | 125   | 9       |  |
| Garrett                              | 6.3              | 5.5    | 5.3    | 7.0    | 33.3%   | 6        | 4                   | 7       | 52    | 9       |  |
| Harford                              | 15.6             | 14.4   | 6.9    | 6.2    | -9.7%   | 12       | 6                   | 16      | 111   | 9       |  |
| Howard                               | 18.2             | 15.2   | 16.6   | 17.8   | 6.9%    | 16       | 12                  | 18      | 140   | 9       |  |
| Kent                                 | 3.0              | 4.0    | 8.0    | 8.0    | 0.0%    | 8        | 3                   | 11      | 72    | 9       |  |
| Montgomery                           | 15.2             | 16.6   | 17.0   | 18.3   | 8.0%    | 14       | 11                  | 18      | 130   | 9       |  |
| Prince George's                      | 23.4             | 26.2   | 27.4   | 29.7   | 8.6%    | 25       | 22                  | 30      | 221   | 9       |  |
| Queen Anne's                         | 6.7              | 6.3    | 8.0    | 9.3    | 16.7%   | 8        | 6                   | 10      | 74    | 9       |  |
| St. Mary's                           | 44.6             | 61.0   | 69.2   | 71.0   | 2.6%    | 47       | 31                  | 71      | 425   | 9       |  |
| Somerset                             | 28.3             | 37.3   | 38.3   | 37.0   | -3.5%   | 37       | 28                  | 49      | 330   | 9       |  |
| Talbot                               | 8.0              | 11.2   | 10.8   | 11.6   | 7.4%    | 11       | 8                   | 14      | 96    | 9       |  |
| Washington                           | 58.1             | 22.9   | 20.1   | 18.4   | -8.3%   | 27       | 18                  | 58      | 239   | 9       |  |
| Wicomico                             | 13.0             | 14.9   | 14.0   | 17.3   | 23.2%   | 15       | 10                  | 20      | 133   | 9       |  |
| Worcester                            | 67.5             | 58.3   | 57.5   | 63.5   | 10.4%   | 66       | 46                  | 101     | 597   | 9       |  |



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: March 2011

**CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement**

|                                      | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |       |         |
|--------------------------------------|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
|                                      | Dec-10           | Jan-11 | Feb-11 | Mar-11 |          | Average             | Minimum | Maximum | Total | Periods |
| <b>Statewide AVG Caseload Volume</b> | 11.7             | 12.2   | 12.2   | 11.8   | -3.4%    | 12                  | 12      | 12      | 108   | 9       |
| Allegany                             | 10.8             | 10.9   | 10.9   | 10.6   | -2.8%    | 11                  | 11      | 11      | 98    | 9       |
| Anne Arundel                         | 9.9              | 10.2   | 10.5   | 10.1   | -3.8%    | 10                  | 10      | 11      | 90    | 9       |
| Baltimore City                       | 11.0             | 11.5   | 11.1   | 10.4   | -6.1%    | 11                  | 10      | 12      | 100   | 9       |
| Baltimore                            | 14.4             | 14.6   | 15.0   | 14.9   | -0.7%    | 15                  | 14      | 17      | 139   | 9       |
| Calvert                              | 17.3             | 18.0   | 17.8   | 18.8   | 5.6%     | 18                  | 17      | 20      | 163   | 9       |
| Caroline                             | 15.1             | 15.6   | 17.3   | 12.9   | -25.4%   | 16                  | 13      | 17      | 145   | 9       |
| Carroll                              | 7.8              | 7.4    | 7.2    | 7.2    | 0.0%     | 8                   | 7       | 9       | 72    | 9       |
| Cecil                                | 10.0             | 10.1   | 10.8   | 11.0   | 1.6%     | 11                  | 10      | 11      | 95    | 9       |
| Charles                              | 12.5             | 12.0   | 11.9   | 12.0   | 1.0%     | 14                  | 12      | 16      | 122   | 9       |
| Dorchester                           | 8.0              | 8.0    | 11.5   | 11.0   | -4.3%    | 9                   | 8       | 12      | 82    | 9       |
| Frederick                            | 10.1             | 10.3   | 10.9   | 12.3   | 13.1%    | 10                  | 10      | 12      | 93    | 9       |
| Garrett                              | 9.1              | 8.0    | 8.7    | 10.6   | 22.0%    | 9                   | 8       | 11      | 80    | 9       |
| Harford                              | 12.6             | 12.5   | 12.4   | 13.2   | 6.9%     | 13                  | 12      | 14      | 118   | 9       |
| Howard                               | 7.0              | 8.0    | 10.2   | 10.2   | 0.0%     | 8                   | 7       | 10      | 74    | 9       |
| Kent                                 | 8.7              | 6.7    | 6.7    | 6.7    | 0.0%     | 7                   | 4       | 9       | 60    | 9       |
| Montgomery                           | 18.4             | 18.6   | 18.7   | 18.6   | -0.6%    | 19                  | 18      | 19      | 171   | 9       |
| Prince George's                      | 12.5             | 14.7   | 15.9   | 16.1   | 1.0%     | 13                  | 12      | 16      | 120   | 9       |
| Queen Anne's                         | 10.0             | 10.0   | 9.5    | 9.5    | 0.0%     | 10                  | 10      | 11      | 90    | 9       |
| St. Mary's                           | 17.5             | 17.6   | 20.9   | 21.7   | 4.1%     | 19                  | 17      | 22      | 171   | 9       |
| Somerset                             | 11.0             | 10.4   | 8.3    | 8.8    | 6.0%     | 10                  | 8       | 11      | 87    | 9       |
| Talbot                               | 11.7             | 12.0   | 12.0   | 11.0   | -8.3%    | 11                  | 11      | 12      | 103   | 9       |
| Washington                           | 14.4             | 17.5   | 20.5   | 18.5   | -9.5%    | 15                  | 12      | 21      | 134   | 9       |
| Wicomico                             | 10.3             | 10.2   | 9.8    | 9.4    | -4.7%    | 10                  | 9       | 11      | 92    | 9       |
| Worcester                            | 9.8              | 9.8    | 10.3   | 9.8    | -4.9%    | 11                  | 10      | 14      | 103   | 9       |



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: March 2011

**CHILD FATALITIES- During Active Investigation or Service Case**

| Fatalities of children during active Investigation or Service Case | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |       |         |
|--|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
|  | Dec-10           | Jan-11 | Feb-11 | Mar-11 |          | Average             | Minimum | Maximum | Total | Periods |
|  | 4                | 2      | 0      | 0      |          | 1                   | 0       | 4       | 12    | 9       |
| Allegany   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Anne Arundel   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Baltimore City   | 3                | 0      | 0      | 0      |          | 1                   | 0       | 3       | 5     | 9       |
| Baltimore  | 1                | 0      | 0      | 0      |          | 0                   | 0       | 2       | 3     | 9       |
| Calvert  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Caroline   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Carroll  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Cecil  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Charles  | 0                | 1      | 0      | 0      |          | 0                   | 0       | 1       | 1     | 9       |
| Dorchester   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Frederick  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Garrett  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Harford  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 1       | 1     | 9       |
| Howard   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Kent   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Montgomery   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Prince George's  | 0                | 1      | 0      | 0      |          | 0                   | 0       | 1       | 2     | 9       |
| Queen Anne's   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| St. Mary's   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Somerset   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Talbot   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Washington   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Wicomico   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Worcester  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |



**Department of Human Resources  
Jurisdiction Comparison  
Reporting Period: March 2011**

**CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months**

| Fatalities of children whose Investigation/Service Case closed within last 12 months | REPORTING PERIOD |        |        |        | % Change | FISCAL YEAR-TO-DATE |         |         |       |         |
|--|------------------|--------|--------|--------|----------|---------------------|---------|---------|-------|---------|
|  | Dec-10           | Jan-11 | Feb-11 | Mar-11 |          | Average             | Minimum | Maximum | Total | Periods |
|  | 0                | 1      | 0      | 2      |          | 1                   | 0       | 2       | 5     | 9       |
| Allegany   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Anne Arundel   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Baltimore City   | 0                | 0      | 0      | 1      |          | 0                   | 0       | 1       | 1     | 9       |
| Baltimore  | 0                | 0      | 0      | 1      |          | 0                   | 0       | 1       | 3     | 9       |
| Calvert  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Caroline   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Carroll  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Cecil  | 0                | 1      | 0      | 0      |          | 0                   | 0       | 1       | 1     | 9       |
| Charles  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Dorchester   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Frederick  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Garrett  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Harford  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Howard   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Kent   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Montgomery   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Prince George's  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Queen Anne's   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| St. Mary's   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Somerset   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Talbot   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Washington   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Wicomico   | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |
| Worcester  | 0                | 0      | 0      | 0      |          | 0                   | 0       | 0       | 0     | 9       |



**Department of Human Resources  
Family Investment Administration  
Reporting Period: April-11**

**FOOD SUPPLEMENT PROGRAM**

|   | REPORTING PERIOD |                |                |                |                 | % Change       | YEAR-TO-DATE   |                |                |                   |  |
|---|------------------|----------------|----------------|----------------|-----------------|----------------|----------------|----------------|----------------|-------------------|--|
|   | Jan-11           | Feb-11         | Mar-11         | Apr-11         | Average         |                | Minimum        | Maximum        | Total          | Periods           |  |
| <b>Total Food Supplement Program Recipients</b> | <b>654,721</b>   | <b>657,518</b> | <b>663,618</b> | <b>676,770</b> | <b>2.0%</b>     | <b>639,163</b> | <b>588,726</b> | <b>676,770</b> | <b>831,793</b> | <b>SFY 2011</b>   |  |
| Recipient Households                            | 319,704          | 322,160        | 326,713        | 333,534        | 2.1%            | 310,081        | 279,977        | 333,534        | 439,616        | SFY 2011          |  |
| \$ Value Disbursed                              | \$83,276,906     | \$84,144,656   | \$84,647,248   | \$86,649,200   | 2.4%            | 82,195,859     | 75,973,484     | 86,649,200     | \$821,958,588  | SFY 2011          |  |
| Cases Closed                                    | 19,566           | 17,374         | 18,688         | 12,437         | -33.4%          | 16,671         | 12,437         | 21,172         | \$166,714      | SFY 2011          |  |
| Applications Taken                              | 26,709           | 22,172         | 26,826         | 21,968         | -18.1%          | 25,535         | 21,968         | 31,096         | \$255,345      | SFY 2011          |  |
| Approvals                                       | 21,876           | 19,830         | 23,241         | 19,258         | -17.1%          | 22,504         | 19,258         | 25,943         | \$225,042      | SFY 2011          |  |
| Denials   | 5,438            | 5,227          | 5,678          | 5,098          | -10.2%          | 6,490          | 5,098          | 8,311          | \$64,903       | SFY 2011          |  |
|   | <b>Sep-10</b>    | <b>Oct-10</b>  | <b>Nov-10</b>  | <b>Jan-11</b>  | <b>% Change</b> | <b>Average</b> | <b>Minimum</b> | <b>Maximum</b> | <b>Total</b>   | <b>Periods</b>    |  |
| <b>Payment Error Rate</b>                       | 7.91%            | 8.11%          | 6.56%          | 6.92%          | 5.5%            | 6.92%          | 6.56%          | 8.11%          | 6.92%          | FFYTD 2011        |  |
| Overpayment Error Rate                          | 6.46%            | 6.25%          | 5.09%          | 5.37%          | 5.5%            | 5.37%          | 5.09%          | 6.25%          | 5.37%          | FFYTD 2011        |  |
| Underpayment Error Rate                         | 1.45%            | 1.86%          | 1.46%          | 1.55%          | 6.2%            | 1.55%          | 1.46%          | 1.86%          | 1.55%          | FFYTD 2011        |  |
| <b>State-reported Negative error rate</b>       | <b>18.43%</b>    | <b>16.67%</b>  | <b>19.15%</b>  | <b>19.68%</b>  | <b>2.8%</b>     | <b>19.68%</b>  | <b>16.67%</b>  | <b>19.68%</b>  | <b>19.68%</b>  | <b>FFYTD 2011</b> |  |

**MEDICAID**

|                                    | REPORTING PERIOD |                |                |                |             | % Change       | YEAR-TO-DATE   |                |          |                 |  |
|------------------------------------|------------------|----------------|----------------|----------------|-------------|----------------|----------------|----------------|----------|-----------------|--|
|                                    | Jan-11           | Feb-11         | Mar-11         | Apr-11         | Average     |                | Minimum        | Maximum        | Total    | Periods         |  |
| Applications Taken (CC, LTC & SSI) | 29,248           | 27,584         | 33,189         | 28,064         | -15.4%      | 29,100         | 25,891         | 33,189         | 291,004  | SFY 2011        |  |
| Approvals (CC, LTC & SSI)          | 19,665           | 20,963         | 24,272         | 19,900         | -18.0%      | 21,339         | 19,249         | 24,272         | 213,389  | SFY 2011        |  |
| Denials (CC, LTC & SSI)            | 15,257           | 15,803         | 18,203         | 16,068         | -11.7%      | 16,906         | 15,257         | 18,564         | 169,055  | SFY 2011        |  |
| <b>Community Care Cases</b>        | <b>295,052</b>   | <b>305,332</b> | <b>301,624</b> | <b>311,941</b> | <b>3.4%</b> | <b>299,078</b> | <b>290,392</b> | <b>311,941</b> | <b>/</b> | <b>SFY 2011</b> |  |
| Applications Taken                 | 27,892           | 26,288         | 31,639         | 26,565         | -16.0%      | 27,701         | 24,765         | 31,639         | 277,009  | SFY 2011        |  |
| Approvals                          | 17,258           | 17,885         | 21,013         | 17,339         | -17.5%      | 18,773         | 16,968         | 21,013         | 187,733  | SFY 2011        |  |
| Denials                            | 13,707           | 14,099         | 16,389         | 14,370         | -12.3%      | 15,327         | 13,707         | 16,978         | 153,267  | SFY 2011        |  |

**TEMPORARY CASH ASSISTANCE**

|   | REPORTING PERIOD  |                   |                   |                   |                 | % Change       | YEAR-TO-DATE   |                |                              |                   |  |
|---|-------------------|-------------------|-------------------|-------------------|-----------------|----------------|----------------|----------------|------------------------------|-------------------|--|
|   | Jan-11            | Feb-11            | Mar-11            | Apr-11            | Average         |                | Minimum        | Maximum        | Total                        | Periods           |  |
| Recipients                                | 72,975            | 72,424            | 71,496            | 72,640            | 1.6%            | 72,071         | 68,678         | 75,341         | 105,948                      | SFY 2011          |  |
| Recipient Families                        | 28,762            | 28,657            | 28,395            | 28,768            | 1.3%            | 28,545         | 27,431         | 29,637         | 42,951                       | SFY 2011          |  |
| % of TANF 60 Month Families               | 7.2%              | 7.0%              | 7.0%              | 7.0%              | 0.0%            | 7.0%           | 6.9%           | 7.2%           | /                            | SFY 2011          |  |
| \$ Value Disbursed                        | \$13,129,801      | \$12,651,632      | \$12,342,890      | \$12,611,742      | 2.2%            | \$12,590,510   | \$11,885,007   | \$13,135,504   | \$125,905,098                | SFY 2011          |  |
| Cases Closed                              | 3,046             | 3,180             | 3,576             | 3,498             | -2.2%           | 3,332          | 2,877          | 3,727          | 33,320                       | SFY 2011          |  |
| Applications Taken                        | 5,946             | 4,947             | 6,613             | 6,022             | -8.9%           | 6,284          | 4,947          | 7,227          | 62,837                       | SFY 2011          |  |
| Approvals                                 | 2,322             | 2,225             | 2,681             | 2,690             | 0.3%            | 2,800          | 2,225          | 3,184          | 27,998                       | SFY 2011          |  |
| Approved and "New" to the TCA Program     | 570               | 553               | 574               | 581               | 1.2%            | 669            | 553            | 789            | 6,692                        | SFY 2011          |  |
| Approved and Returning to the TCA Program | 1,752             | 1,672             | 2,107             | 2,109             | 0.1%            | 2,131          | 1,672          | 2,451          | 21,306                       | SFY 2011          |  |
| Denials                                   | 3,699             | 3,509             | 3,845             | 3,727             | -3.1%           | 4,197          | 3,509          | 4,791          | 41,974                       | SFY 2011          |  |
| <b>Payment Accuracy Rate</b>              | <b>94.68%</b>     | <b>94.68%</b>     | <b>94.68%</b>     | <b>91.69%</b>     | <b>-3.2%</b>    | <b>91.69%</b>  | <b>94.68%</b>  | <b>98.23%</b>  | <b>/</b>                     | <b>FFYTD 2011</b> |  |
| <b>Federal Work Participation Rate</b>    | <b>39.6%</b>      | <b>39.1%</b>      | <b>39.8%</b>      | <b>40.7%</b>      | <b>2.3%</b>     | <b>40.46%</b>  | <b>39.1%</b>   | <b>41.4%</b>   | <b>40.7%</b>                 | <b>FFYTD 2011</b> |  |
| <b>YTD Job Placements</b>                 | <b>5,043</b>      | <b>5,796</b>      | <b>6,566</b>      | <b>7,478</b>      | <b>13.9%</b>    | <b>831</b>     | <b>672</b>     | <b>7,478</b>   | <b>7,478</b>                 | <b>SFY 2011</b>   |  |
|   | <b>Jul-Sep 09</b> | <b>Oct-Dec 09</b> | <b>Jan-Mar 10</b> | <b>Apr-Jun 10</b> | <b>% Change</b> | <b>Average</b> | <b>Minimum</b> | <b>Maximum</b> | <b>Total</b>                 | <b>Periods</b>    |  |
| <b>Earnings Gain Rate</b>                 | 33%               | 55%               | 57%               | 49%               | -14.0%          | 49%            | 33%            | 57%            | Closed Cases Apr '09-Mar '10 |                   |  |
| <b>Employment Retention Rate</b>          | 74%               | 72%               | 81%               | 74%               | -8.6%           | 75%            | 72%            | 81%            | Closed Cases Apr '09-Mar '10 |                   |  |



**Department of Human Resources  
Family Investment Administration  
Reporting Period: April-11**

**TEMPORARY DISABILITY ASSISTANCE PROGRAM**

|                    | REPORTING PERIOD |             |             |             |          | YEAR-TO-DATE |             |             |              |          |
|--------------------|------------------|-------------|-------------|-------------|----------|--------------|-------------|-------------|--------------|----------|
|                    | Jan-11           | Feb-11      | Mar-11      | Apr-11      | % Change | Average      | Minimum     | Maximum     | Total        | Periods  |
| Recipients         | 20,134           | 20,774      | 20,841      | 20,762      | -0.4%    | 20,460       | 20,059      | 20,841      | 31,886       | SFY 2011 |
| \$ Value Disbursed | \$3,024,672      | \$3,300,927 | \$3,238,083 | \$3,648,577 | 12.7%    | \$3,205,109  | \$2,726,050 | \$3,648,577 | \$32,051,089 | SFY 2011 |
| Cases Closed       | 1,615            | 1,357       | 1,513       | 1,625       | 7.4%     | 1,589        | 1,357       | 1,761       | 15,886       | SFY 2011 |
| Applications Taken | 4,228            | 3,589       | 4,517       | 3,830       | -15.2%   | 4,114        | 3,589       | 4,517       | 41,135       | SFY 2011 |
| Approvals          | 1,432            | 1,641       | 1,620       | 1,470       | -9.3%    | 1,629        | 1,432       | 1,819       | 16,291       | SFY 2011 |
| Denials            | 2,800            | 2,659       | 2,951       | 2,896       | -1.9%    | 3,015        | 2,659       | 3,695       | 30,148       | SFY 2011 |

**HOME ENERGY PROGRAMS**

|   | REPORTING PERIOD |             |             |             |          | YEAR TO DATE |         |              |              |          |
|---|------------------|-------------|-------------|-------------|----------|--------------|---------|--------------|--------------|----------|
|   | Jan-11           | Feb-11      | Mar-11      | Apr-11      | % Change | Average      | Minimum | Maximum      | Total        | Periods  |
| <b>Electric Universal Service Program</b> |                  |             |             |             |          |              |         |              |              |          |
| Recipient Households                      | 9,836            | 9,905       | 13,625      | 6,165       | -54.8%   | 11,923       | 0       | 18,117       | 119,229      | SFY 2011 |
| \$ Value Disbursed                        | \$4,490,146      | \$4,511,468 | \$6,182,122 | \$2,863,966 | -53.7%   | \$5,310,705  | \$0     | \$7,763,028  | \$53,107,049 | SFY 2011 |
| Applications                              | 12,140           | 9,543       | 9,250       | 6,245       | -32.5%   | 15,031       | 6,245   | 26,174       | 150,314      | SFY 2011 |
| Approvals                                 | 11,535           | 9,543       | 4,620       | 2,499       | -45.9%   | 9,641        | 0       | 17,826       | 96,410       | SFY 2011 |
| Denials                                   | 2,665            | 2,504       | 1,159       | 824         | -28.9%   | 1,672        | 0       | 2,665        | 16,715       | SFY 2011 |
| <b>MD Energy Assistance Recipients</b>    |                  |             |             |             |          |              |         |              |              |          |
| Recipient Households                      | 10,094           | 10,247      | 14,449      | 7,648       | -47.1%   | 12,301       | 0       | 66,027       | 123,009      | SFY 2011 |
| \$ Value Disbursed                        | \$4,730,549      | \$4,746,508 | \$6,517,959 | \$3,501,320 | -46.3%   | \$5,586,656  | \$0     | \$29,742,237 | \$55,866,562 | SFY 2011 |
| Applications                              | 12,555           | 10,013      | 10,036      | 6,723       | -33.0%   | 12,987       | 0       | 23,520       | 129,867      | SFY 2011 |
| Approvals                                 | 13,107           | 10,039      | 4,949       | 2,604       | -47.4%   | 11,178       | 0       | 55,738       | 111,777      | SFY 2011 |
| Denials                                   | 2,965            | 2,884       | 1,343       | 1,006       | -25.1%   | 1,906        | 0       | 3,511        | 19,064       | SFY 2011 |
| <b>Arrearage (one time only)</b>          |                  |             |             |             |          |              |         |              |              |          |
| Recipient Households                      | 1,716            | 1,799       | 842         | 276         | -67.2%   | 1,901        | 0       | 3,133        | 19,005       | SFY 2011 |
| \$ Value Disbursed                        | \$1,528,538      | \$1,585,034 | \$826,467   | \$290,471   | -64.9%   | \$1,762,517  | \$0     | \$2,850,971  | \$17,625,175 | SFY 2011 |
| Applications                              | 1,863            | 554         | 96          | 52          | -45.8%   | 2,165        | 52      | 3,943        | 21,653       | SFY 2011 |
| Approvals                                 | 1,873            | 402         | 45          | 19          | -57.8%   | 1,494        | 0       | 3,714        | 14,936       | SFY 2011 |
| Denials                                   | 250              | 90          | 31          | 14          | -54.8%   | 352          | 14      | 1,156        | 3,522        | SFY 2011 |

**REFUGEES AND ASYLEES**

|   | REPORTING PERIOD |        |        |        |          | YEAR TO DATE |         |         |        |          |
|---|------------------|--------|--------|--------|----------|--------------|---------|---------|--------|----------|
|   | Jan-11           | Feb-11 | Mar-11 | Apr-11 | % Change | Average      | Minimum | Maximum | Total  | Periods  |
| <b>Refugee Employment Program Clients</b> |                  |        |        |        |          |              |         |         |        |          |
| New Clients                               | 114              | 151    | 117    | 81     | -30.8%   | 124          | 68      | 186     | 1,241  | SFY 2011 |
| # of Employment Placements                | 48               | 65     | 34     | 26     | -23.5%   | 46           | 26      | 68      | 461    | SFY 2011 |
| Average Wage                              | 73               | 81     | 109    | 70     | -35.8%   | 81           | 65      | 109     | 807    | SFY 2011 |
| Average Wage                              | \$9.28           | \$9.29 | \$9.58 | \$9.75 | 1.8%     | \$9.43       | \$9.01  | \$9.81  | \$9.43 | SFY 2011 |
| % with Health Benefits                    | 65%              | 75%    | 60%    | 75%    | 25.0%    | 69%          | 55%     | 83%     |        | SFY 2011 |
| Job Retention >90 Days                    | 72               | 66     | 60     | 56     | -6.7%    | 66           | 55      | 85      | 659    | SFY 2011 |



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: April-11

**APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM**

| Expedited Food Supplement Program Benefits, % Processed On Time | REPORTING PERIOD |        |        |        |         | M/M change in rate | FISCAL YEAR-TO-DATE |         |  |    | Periods |
|---|------------------|--------|--------|--------|---------|--------------------|---------------------|---------|--|----|---------|
|   | Jan-11           | Feb-11 | Mar-11 | Apr-11 | Average |                    | Minimum             | Maximum |  |    |         |
|   | 98.4%            | 98.8%  | 99.1%  | 99.1%  | 0.0%    | 97.3%              | 95.4%               | 99.1%   |  | 10 |         |
| Allegany  | 100.0%           | 100.0% | 100.0% | 100.0% | 0.0%    | 98.5%              | 94.4%               | 100.0%  |  | 10 |         |
| Anne Arundel  | 95.9%            | 96.8%  | 97.1%  | 97.6%  | 0.5%    | 93.8%              | 90.3%               | 97.6%   |  | 10 |         |
| Baltimore (City)  | 99.1%            | 99.5%  | 99.6%  | 99.7%  | 0.1%    | 98.6%              | 95.9%               | 99.7%   |  | 10 |         |
| Baltimore   | 98.2%            | 98.9%  | 99.5%  | 99.3%  | -0.2%   | 96.5%              | 92.4%               | 99.5%   |  | 10 |         |
| Calvert   | 100.0%           | 98.8%  | 98.1%  | 100.0% | 1.9%    | 99.0%              | 97.6%               | 100.0%  |  | 10 |         |
| Caroline  | 100.0%           | 100.0% | 100.0% | 100.0% | 0.0%    | 99.7%              | 98.2%               | 100.0%  |  | 10 |         |
| Carroll   | 96.5%            | 98.4%  | 98.5%  | 98.1%  | -0.4%   | 97.1%              | 95.1%               | 98.5%   |  | 10 |         |
| Cecil   | 100.0%           | 98.3%  | 100.0% | 98.6%  | -1.4%   | 99.2%              | 98.3%               | 100.0%  |  | 10 |         |
| Charles   | 97.3%            | 98.5%  | 100.0% | 98.4%  | -1.6%   | 97.3%              | 90.4%               | 100.0%  |  | 10 |         |
| Dorchester  | 100.0%           | 96.6%  | 97.9%  | 100.0% | 2.1%    | 97.7%              | 90.6%               | 100.0%  |  | 10 |         |
| Frederick   | 97.5%            | 99.3%  | 98.8%  | 99.2%  | 0.4%    | 96.7%              | 91.7%               | 99.3%   |  | 10 |         |
| Garrett   | 100.0%           | 100.0% | 100.0% | 100.0% | 0.0%    | 100.0%             | 100.0%              | 100.0%  |  | 10 |         |
| Harford   | 98.1%            | 98.7%  | 98.7%  | 96.8%  | -1.9%   | 96.7%              | 93.8%               | 99.0%   |  | 10 |         |
| Howard  | 100.0%           | 99.1%  | 100.0% | 100.0% | 0.0%    | 99.2%              | 97.3%               | 100.0%  |  | 10 |         |
| Kent  | 100.0%           | 96.8%  | 100.0% | 100.0% | 0.0%    | 98.2%              | 95.4%               | 100.0%  |  | 10 |         |
| Montgomery  | 97.8%            | 96.8%  | 99.0%  | 98.1%  | -0.9%   | 98.0%              | 96.8%               | 99.0%   |  | 10 |         |
| Prince George's   | 99.1%            | 98.2%  | 98.1%  | 98.6%  | 0.5%    | 98.6%              | 97.6%               | 99.7%   |  | 10 |         |
| Queen Anne's  | 100.0%           | 100.0% | 100.0% | 100.0% | 0.0%    | 99.1%              | 95.1%               | 100.0%  |  | 10 |         |
| St. Mary's  | 99.2%            | 100.0% | 99.2%  | 99.1%  | -0.1%   | 98.5%              | 93.9%               | 100.0%  |  | 10 |         |
| Somerset  | 97.2%            | 100.0% | 100.0% | 100.0% | 0.0%    | 99.7%              | 97.2%               | 100.0%  |  | 10 |         |
| Talbot  | 100.0%           | 100.0% | 97.5%  | 100.0% | 2.6%    | 99.8%              | 97.5%               | 100.0%  |  | 10 |         |
| Washington  | 99.7%            | 99.6%  | 100.0% | 99.6%  | -0.4%   | 99.9%              | 99.6%               | 100.0%  |  | 10 |         |
| Wicomico  | 100.0%           | 100.0% | 100.0% | 99.5%  | -0.5%   | 99.5%              | 98.5%               | 100.0%  |  | 10 |         |
| Worcester   | 100.0%           | 97.3%  | 100.0% | 100.0% | 0.0%    | 99.3%              | 97.0%               | 100.0%  |  | 10 |         |



**Department of Human Resources  
Family Investment Administration**  
Reporting Period: April-11

**APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM**

| "Regular" Food Supplement Program Benefits, % Processed On Time | REPORTING PERIOD |        |        |        |         | M/M change in rate | FISCAL YEAR-TO-DATE |         |  |    | Periods |
|---|------------------|--------|--------|--------|---------|--------------------|---------------------|---------|--|----|---------|
|   | Jan-11           | Feb-11 | Mar-11 | Apr-11 | Average |                    | Minimum             | Maximum |  |    |         |
|   | 96.5%            | 97.5%  | 98.2%  | 98.2%  | 0.0%    | 95.9%              | 92.5%               | 98.2%   |  | 10 |         |
| Allegany  | 99.4%            | 100.0% | 100.0% | 99.5%  | -0.5%   | 98.8%              | 91.1%               | 100.0%  |  | 10 |         |
| Anne Arundel  | 91.2%            | 95.5%  | 97.0%  | 97.7%  | 0.7%    | 92.8%              | 88.1%               | 97.7%   |  | 10 |         |
| Baltimore (City)  | 98.0%            | 97.3%  | 98.9%  | 98.5%  | -0.4%   | 97.8%              | 95.8%               | 98.9%   |  | 10 |         |
| Baltimore   | 99.1%            | 98.9%  | 99.2%  | 99.4%  | 0.2%    | 96.3%              | 87.5%               | 99.4%   |  | 10 |         |
| Calvert   | 99.4%            | 98.7%  | 99.3%  | 98.6%  | -0.7%   | 98.2%              | 96.5%               | 99.4%   |  | 10 |         |
| Caroline  | 98.9%            | 99.0%  | 99.0%  | 96.3%  | -2.7%   | 98.0%              | 91.4%               | 100.0%  |  | 10 |         |
| Carroll   | 94.5%            | 98.0%  | 97.3%  | 95.0%  | -2.4%   | 95.0%              | 90.1%               | 98.8%   |  | 10 |         |
| Cecil   | 99.2%            | 99.4%  | 99.4%  | 99.6%  | 0.2%    | 98.8%              | 96.3%               | 99.6%   |  | 10 |         |
| Charles   | 95.6%            | 98.0%  | 94.1%  | 97.2%  | 3.3%    | 93.8%              | 83.9%               | 98.4%   |  | 10 |         |
| Dorchester  | 96.0%            | 91.4%  | 97.7%  | 97.3%  | -0.4%   | 95.3%              | 89.1%               | 99.0%   |  | 10 |         |
| Frederick   | 99.0%            | 95.9%  | 99.0%  | 97.7%  | -1.3%   | 96.3%              | 91.1%               | 99.0%   |  | 10 |         |
| Garrett   | 100.0%           | 98.5%  | 100.0% | 100.0% | 0.0%    | 99.8%              | 98.5%               | 100.0%  |  | 10 |         |
| Harford   | 97.8%            | 96.6%  | 98.6%  | 98.2%  | -0.4%   | 96.7%              | 92.0%               | 98.6%   |  | 10 |         |
| Howard  | 99.3%            | 100.0% | 99.7%  | 99.7%  | 0.0%    | 99.4%              | 98.1%               | 100.0%  |  | 10 |         |
| Kent  | 100.0%           | 100.0% | 98.1%  | 98.2%  | 0.1%    | 97.2%              | 92.0%               | 100.0%  |  | 10 |         |
| Montgomery  | 98.1%            | 100.0% | 98.0%  | 97.9%  | -0.1%   | 97.4%              | 95.9%               | 100.0%  |  | 10 |         |
| Prince George's   | 98.2%            | 96.7%  | 96.4%  | 97.4%  | 1.0%    | 96.0%              | 88.4%               | 98.8%   |  | 10 |         |
| Queen Anne's  | 99.1%            | 98.9%  | 100.0% | 100.0% | 0.0%    | 99.1%              | 96.4%               | 100.0%  |  | 10 |         |
| St. Mary's  | 99.4%            | 99.6%  | 99.0%  | 98.7%  | -0.3%   | 98.4%              | 96.1%               | 99.6%   |  | 10 |         |
| Somerset  | 100.0%           | 100.0% | 100.0% | 100.0% | 0.0%    | 99.1%              | 97.2%               | 100.0%  |  | 10 |         |
| Talbot  | 95.3%            | 98.8%  | 98.9%  | 94.9%  | -4.0%   | 98.0%              | 94.9%               | 100.0%  |  | 10 |         |
| Washington  | 100.0%           | 100.0% | 99.7%  | 99.0%  | -0.7%   | 99.6%              | 99.0%               | 100.0%  |  | 10 |         |
| Wicomico  | 99.7%            | 100.0% | 99.7%  | 99.7%  | 0.0%    | 99.4%              | 97.9%               | 100.0%  |  | 10 |         |
| Worcester   | 99.5%            | 100.0% | 100.0% | 100.0% | 0.0%    | 99.5%              | 97.6%               | 100.0%  |  | 10 |         |



**Department of Human Resources**  
**Family Investment Administration**  
**Monthly Application Compliance Report with Average Delay**  
**for April 2011**

As of Date: 4/29/2011

Run Date: 4/29/2011

| Status                           | Category          | TCA          | FSP          | EX-FSP       | MA-FAC       | MCHP*        |
|----------------------------------|-------------------|--------------|--------------|--------------|--------------|--------------|
| Pending                          | Timely            | 3734         | 5879         | 180          | 1609         | 206          |
| Pending                          | Ag Delay          | 9            | 103          | 21           | 24           | 31           |
| Pending                          | CI Delay          | 95           | 1015         | 14           | 99           | 7            |
| Pending                          | No Fault          | 5            | 1            | 0            | 8            | 1            |
|                                  | <b>Total</b>      | <b>3843</b>  | <b>6998</b>  | <b>215</b>   | <b>1740</b>  | <b>245</b>   |
|                                  | <b>Compliance</b> | <b>99.7%</b> | <b>98.2%</b> | <b>89.5%</b> | <b>98.5%</b> | <b>86.9%</b> |
| <b>Denied</b>                    | <b>Timely</b>     | <b>2760</b>  | <b>2554</b>  | <b>121</b>   | <b>3773</b>  | <b>933</b>   |
| <b>Denied</b>                    | <b>Ag Delay</b>   | <b>35</b>    | <b>45</b>    | <b>4</b>     | <b>51</b>    | <b>19</b>    |
| <b>Denied</b>                    | <b>CI Delay</b>   | <b>338</b>   | <b>1423</b>  | <b>17</b>    | <b>535</b>   | <b>115</b>   |
| <b>Denied</b>                    | <b>No Fault</b>   | <b>8</b>     | <b>10</b>    | <b>0</b>     | <b>34</b>    | <b>11</b>    |
|                                  | <b>Total</b>      | <b>3141</b>  | <b>4032</b>  | <b>142</b>   | <b>4393</b>  | <b>1078</b>  |
|                                  | <b>Compliance</b> | <b>98.7%</b> | <b>98.2%</b> | <b>96.8%</b> | <b>98.6%</b> | <b>98.0%</b> |
| <b>Approved</b>                  | <b>Timely</b>     | <b>2455</b>  | <b>10293</b> | <b>7978</b>  | <b>9478</b>  | <b>2859</b>  |
| <b>Approved</b>                  | <b>Ag Delay</b>   | <b>27</b>    | <b>184</b>   | <b>63</b>    | <b>79</b>    | <b>40</b>    |
| <b>Approved</b>                  | <b>CI Delay</b>   | <b>119</b>   | <b>354</b>   | <b>150</b>   | <b>521</b>   | <b>186</b>   |
| <b>Approved</b>                  | <b>No Fault</b>   | <b>37</b>    | <b>69</b>    | <b>7</b>     | <b>56</b>    | <b>28</b>    |
|                                  | <b>Total</b>      | <b>2638</b>  | <b>10900</b> | <b>8198</b>  | <b>10134</b> | <b>3113</b>  |
|                                  | <b>Compliance</b> | <b>98.9%</b> | <b>98.2%</b> | <b>99.2%</b> | <b>99.1%</b> | <b>98.6%</b> |
| <b>A+D</b>                       | <b>Timely</b>     | <b>5215</b>  | <b>12847</b> | <b>8099</b>  | <b>13251</b> | <b>3792</b>  |
| <b>A+D</b>                       | <b>Ag Delay</b>   | <b>62</b>    | <b>229</b>   | <b>67</b>    | <b>130</b>   | <b>59</b>    |
| <b>A+D</b>                       | <b>CI Delay</b>   | <b>457</b>   | <b>1777</b>  | <b>167</b>   | <b>1056</b>  | <b>301</b>   |
| <b>A+D</b>                       | <b>No Fault</b>   | <b>45</b>    | <b>79</b>    | <b>7</b>     | <b>90</b>    | <b>39</b>    |
|                                  | <b>Total</b>      | <b>5779</b>  | <b>14932</b> | <b>8340</b>  | <b>14527</b> | <b>4191</b>  |
|                                  | <b>Compliance</b> | <b>98.8%</b> | <b>98.2%</b> | <b>99.1%</b> | <b>99.0%</b> | <b>98.4%</b> |
| <b>Avg Agency Delay, in days</b> |                   | <b>13</b>    | <b>122</b>   | <b>14</b>    | <b>30</b>    | <b>28</b>    |

\* P03 coverage code MCHP transactions removed.



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: April-11

**Food Supplement Program Households With One or More Children Age 18 and Under FY 2011**

| COUNTY          | Jul-10         | Aug-10         | Sep-10         | Oct-10         | Nov-10         | Dec-10         | Jan-11         | Feb-11         | Mar-11         | Apr-11         | May-11 | Jun-11 | FY11 AVG       |
|-----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|--------|--------|----------------|
| Allegany        | 2,471          | 2,486          | 2,487          | 2,513          | 2,541          | 2,538          | 2,529          | 2,520          | 2,525          | 2,564          |        |        | 2,517          |
| Anne Arundel    | 6,861          | 7,162          | 7,328          | 7,407          | 7,561          | 7,734          | 7,774          | 7,720          | 7,807          | 8,038          |        |        | 7,539          |
| Baltimore City  | 36,455         | 37,372         | 37,691         | 38,196         | 38,634         | 38,780         | 38,535         | 38,409         | 38,530         | 39,040         |        |        | 38,164         |
| Baltimore       | 16,951         | 17,612         | 18,077         | 18,746         | 19,317         | 19,693         | 19,704         | 19,742         | 20,071         | 20,520         |        |        | 19,043         |
| Calvert         | 1,624          | 1,656          | 1,693          | 1,711          | 1,730          | 1,750          | 1,769          | 1,786          | 1,809          | 1,830          |        |        | 1,736          |
| Caroline        | 1,159          | 1,179          | 1,182          | 1,245          | 1,273          | 1,291          | 1,275          | 1,285          | 1,273          | 1,307          |        |        | 1,247          |
| Carroll         | 1,969          | 2,040          | 2,087          | 2,116          | 2,160          | 2,168          | 2,210          | 2,243          | 2,282          | 2,332          |        |        | 2,161          |
| Cecil Co.       | 2,826          | 2,892          | 2,938          | 2,990          | 3,031          | 3,056          | 3,065          | 3,039          | 3,060          | 3,150          |        |        | 3,005          |
| Charles         | 2,839          | 2,927          | 2,953          | 3,025          | 3,076          | 3,082          | 3,061          | 3,057          | 3,085          | 3,168          |        |        | 3,027          |
| Dorchester      | 1,574          | 1,602          | 1,613          | 1,631          | 1,632          | 1,615          | 1,612          | 1,629          | 1,633          | 1,644          |        |        | 1,619          |
| Frederick       | 3,267          | 3,362          | 3,377          | 3,487          | 3,578          | 3,656          | 3,638          | 3,656          | 3,688          | 3,759          |        |        | 3,547          |
| Garrett         | 817            | 833            | 834            | 854            | 879            | 872            | 905            | 901            | 882            | 867            |        |        | 864            |
| Harford         | 4,153          | 4,230          | 4,261          | 4,338          | 4,407          | 4,410          | 4,405          | 4,410          | 4,443          | 4,489          |        |        | 4,355          |
| Howard          | 2,866          | 2,904          | 2,957          | 3,061          | 3,116          | 3,143          | 3,132          | 3,135          | 3,196          | 3,254          |        |        | 3,076          |
| Kent            | 543            | 557            | 552            | 549            | 563            | 570            | 580            | 577            | 580            | 582            |        |        | 565            |
| Montgomery      | 11,134         | 11,417         | 11,625         | 12,045         | 12,376         | 12,649         | 12,710         | 12,876         | 13,084         | 13,360         |        |        | 12,328         |
| Prince George's | 21,009         | 21,557         | 21,779         | 22,212         | 22,443         | 22,666         | 22,260         | 22,061         | 22,103         | 22,392         |        |        | 22,048         |
| Queen Anne's    | 751            | 761            | 778            | 800            | 823            | 838            | 832            | 830            | 846            | 853            |        |        | 811            |
| St. Mary's      | 2,343          | 2,390          | 2,435          | 2,457          | 2,507          | 1,081          | 2,515          | 2,508          | 2,523          | 2,575          |        |        | 2,333          |
| Somerset        | 1,022          | 1,041          | 1,046          | 1,074          | 1,088          | 2,521          | 1,090          | 1,096          | 1,120          | 1,134          |        |        | 1,223          |
| Talbot          | 699            | 693            | 694            | 701            | 718            | 737            | 756            | 757            | 775            | 784            |        |        | 731            |
| Washington      | 4,063          | 4,175          | 4,247          | 4,336          | 4,368          | 4,383          | 4,405          | 4,394          | 4,436          | 4,475          |        |        | 4,328          |
| Wicomico        | 3,714          | 3,799          | 3,813          | 3,859          | 3,906          | 3,931          | 3,948          | 3,957          | 3,967          | 4,042          |        |        | 3,894          |
| Worcester       | 1,250          | 1,273          | 1,283          | 1,326          | 1,373          | 1,402          | 1,417          | 1,433          | 1,430          | 1,438          |        |        | 1,363          |
| <b>TOTAL</b>    | <b>132,360</b> | <b>135,920</b> | <b>137,730</b> | <b>140,679</b> | <b>143,100</b> | <b>144,566</b> | <b>144,127</b> | <b>144,021</b> | <b>145,148</b> | <b>147,597</b> |        |        | <b>141,525</b> |



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: April-11

**Food Supplement Program Recipients Age 18 and Under FY 2011**

| COUNTY          | Jul-10         | Aug-10         | Sep-10         | Oct-10         | Nov-10         | Dec-10         | Jan-11         | Feb-11         | Mar-11         | Apr-11         | May-11 | Jun-11 | FY11 AVG       |
|-----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|--------|--------|----------------|
| Allegany        | 4,751          | 4,773          | 4,779          | 4,810          | 4,855          | 4,864          | 4,858          | 4,856          | 4,836          | 4,918          |        |        | 4,830          |
| Anne Arundel    | 13,879         | 14,438         | 14,742         | 14,847         | 15,116         | 15,415         | 15,507         | 15,364         | 15,492         | 15,940         |        |        | 15,074         |
| Baltimore City  | 72,087         | 73,753         | 74,245         | 75,089         | 75,835         | 76,118         | 75,646         | 75,358         | 75,425         | 76,291         |        |        | 74,985         |
| Baltimore       | 32,895         | 34,026         | 34,791         | 35,965         | 36,971         | 37,589         | 37,525         | 37,657         | 38,299         | 39,093         |        |        | 36,481         |
| Calvert         | 3,153          | 3,208          | 3,285          | 3,328          | 3,341          | 3,388          | 3,419          | 3,473          | 3,506          | 3,523          |        |        | 3,362          |
| Caroline        | 2,409          | 2,451          | 2,464          | 2,597          | 2,636          | 2,672          | 2,643          | 2,660          | 2,612          | 2,685          |        |        | 2,583          |
| Carroll         | 3,809          | 3,939          | 4,029          | 4,059          | 4,133          | 4,156          | 4,234          | 4,278          | 4,357          | 4,450          |        |        | 4,144          |
| Cecil Co.       | 5,694          | 5,766          | 5,855          | 5,912          | 5,966          | 6,007          | 6,006          | 5,959          | 6,001          | 6,158          |        |        | 5,932          |
| Charles         | 5,642          | 5,835          | 5,927          | 6,051          | 6,144          | 6,123          | 6,057          | 6,042          | 6,033          | 6,166          |        |        | 6,002          |
| Dorchester      | 3,018          | 3,046          | 3,074          | 3,132          | 3,133          | 3,090          | 3,065          | 3,097          | 3,132          | 3,149          |        |        | 3,094          |
| Frederick       | 6,682          | 6,838          | 6,876          | 7,075          | 7,248          | 7,366          | 7,323          | 7,365          | 7,443          | 7,586          |        |        | 7,180          |
| Garrett         | 1,559          | 1,580          | 1,571          | 1,619          | 1,662          | 1,650          | 1,699          | 1,696          | 1,667          | 1,654          |        |        | 1,636          |
| Harford         | 8,303          | 8,449          | 8,478          | 8,636          | 8,763          | 8,778          | 8,728          | 8,735          | 8,765          | 8,883          |        |        | 8,652          |
| Howard          | 5,685          | 5,776          | 5,877          | 6,018          | 6,119          | 6,157          | 6,167          | 6,144          | 6,287          | 6,397          |        |        | 6,063          |
| Kent            | 1,015          | 1,050          | 1,038          | 1,029          | 1,052          | 1,052          | 1,062          | 1,059          | 1,059          | 1,076          |        |        | 1,049          |
| Montgomery      | 22,760         | 23,290         | 23,764         | 24,622         | 25,231         | 25,806         | 25,946         | 26,259         | 26,643         | 27,167         |        |        | 25,149         |
| Prince George's | 42,007         | 42,989         | 43,365         | 44,069         | 44,573         | 44,981         | 44,241         | 43,731         | 43,839         | 44,330         |        |        | 43,813         |
| Queen Anne's    | 1,517          | 1,545          | 1,568          | 1,615          | 1,639          | 1,677          | 1,674          | 1,660          | 1,692          | 1,701          |        |        | 1,629          |
| St. Mary's      | 4,807          | 4,902          | 4,977          | 5,011          | 5,084          | 2,179          | 5,110          | 5,107          | 5,133          | 5,221          |        |        | 4,753          |
| Somerset        | 2,083          | 2,119          | 2,130          | 2,178          | 2,192          | 5,125          | 2,187          | 2,191          | 2,219          | 2,245          |        |        | 2,467          |
| Talbot          | 1,314          | 1,307          | 1,305          | 1,301          | 1,330          | 1,369          | 1,399          | 1,423          | 1,455          | 1,464          |        |        | 1,367          |
| Washington      | 8,327          | 8,532          | 8,687          | 8,880          | 8,957          | 9,010          | 9,036          | 9,015          | 9,070          | 9,135          |        |        | 8,865          |
| Wicomico        | 7,633          | 7,767          | 7,772          | 7,855          | 7,920          | 7,983          | 8,014          | 8,019          | 8,092          | 8,204          |        |        | 7,926          |
| Worcester       | 2,455          | 2,488          | 2,531          | 2,597          | 2,677          | 2,728          | 2,740          | 2,767          | 2,754          | 2,754          |        |        | 2,649          |
| <b>TOTAL</b>    | <b>263,484</b> | <b>269,867</b> | <b>273,130</b> | <b>278,295</b> | <b>282,577</b> | <b>285,283</b> | <b>284,286</b> | <b>283,915</b> | <b>285,811</b> | <b>290,190</b> |        |        | <b>279,684</b> |



FIA LDSS Vacant PINS

| # of Vacant FIA PINS, statewide | REPORTING PERIOD |        |        |        |         | % Change | FISCAL YEAR-TO-DATE |         |       |         |  |
|---------------------------------|------------------|--------|--------|--------|---------|----------|---------------------|---------|-------|---------|--|
|                                 | Jan-11           | Feb-11 | Mar-11 | Apr-11 | Average |          | Minimum             | Maximum | Total | Periods |  |
|                                 | 126              | 141    | 137    | 127    | -7.3%   | 131      | 119                 | 141     | 1,312 | 10      |  |
| Allegany                        | 1                | 1      | 0      | 0      | 0.0%    | 1        | 0                   | 3       | 14    | 10      |  |
| Anne Arundel                    | 7                | 3      | 2      | 3      | 50.0%   | 5        | 2                   | 8       | 54    | 10      |  |
| Baltimore (City)                | 74               | 91     | 87     | 66     | -24.1%  | 74       | 61                  | 91      | 736   | 10      |  |
| Baltimore                       | 3                | 6      | 10     | 18     | 80.0%   | 8        | 3                   | 18      | 79    | 10      |  |
| Calvert                         | 0                | 0      | 0      | 0      | 0.0%    | 1        | 0                   | 1       | 5     | 10      |  |
| Caroline                        | 0                | 0      | 0      | 1      | 100.0%  | 0        | 0                   | 1       | 1     | 10      |  |
| Carroll                         | 0                | 0      | 1      | 1      | 0.0%    | 1        | 0                   | 2       | 10    | 10      |  |
| Cecil                           | 5                | 3      | 2      | 1      | -50.0%  | 3        | 1                   | 5       | 28    | 10      |  |
| Charles                         | 3                | 3      | 3      | 3      | 0.0%    | 2        | 1                   | 3       | 23    | 10      |  |
| Dorchester                      | 1                | 0      | 0      | 0      | 0.0%    | 1        | 0                   | 2       | 6     | 10      |  |
| Frederick                       | 2                | 3      | 3      | 5      | 66.7%   | 2        | 0                   | 5       | 19    | 10      |  |
| Garrett                         | 0                | 0      | 0      | 0      | 0.0%    | 0        | 0                   | 0       | 0     | 10      |  |
| Harford                         | 4                | 2      | 2      | 1      | -50.0%  | 3        | 1                   | 6       | 29    | 10      |  |
| Howard                          | 8                | 8      | 6      | 6      | 0.0%    | 6        | 5                   | 8       | 62    | 10      |  |
| Kent                            | 0                | 0      | 0      | 0      | 0.0%    | 1        | 0                   | 2       | 6     | 10      |  |
| Montgomery*                     |                  |        |        |        |         |          |                     |         |       |         |  |
| Prince George's                 | 12               | 15     | 12     | 14     | 16.7%   | 16       | 11                  | 21      | 160   | 10      |  |
| Queen Anne's                    | 0                | 0      | 0      | 1      | 100.0%  | 1        | 0                   | 2       | 6     | 10      |  |
| St. Mary's                      | 2                | 2      | 3      | 5      | 66.7%   | 3        | 2                   | 5       | 29    | 10      |  |
| Somerset                        | 0                | 0      | 0      | 0      | 0.0%    | 0        | 0                   | 1       | 2     | 10      |  |
| Talbot                          | 0                | 0      | 1      | 0      | -100.0% | 0        | 0                   | 1       | 1     | 10      |  |
| Washington                      | 2                | 2      | 3      | 1      | -60.0%  | 2        | 1                   | 5       | 25    | 10      |  |
| Wicomico                        | 1                | 1      | 1      | 0      | -100.0% | 1        | 0                   | 2       | 11    | 10      |  |
| Worcester                       | 1                | 1      | 1      | 1      | 0.0%    | 1        | 0                   | 1       | 5     | 10      |  |

| # of Vacant FIA PINS | FY 2003 | FY 2004 | FY 2005 | FY 2006 | FY 2007 | FY 2008 | FY 2009 | FY 2010 | Apr-11 | FY 2012 |
|----------------------|---------|---------|---------|---------|---------|---------|---------|---------|--------|---------|
| Statewide            | 151.5   | 166     | 114.5   | 76.5    | 150     | 200     | 117     | 144.5   | 127    |         |
| Allegany             | 1       | 0       | 0       | 0       | 2       | 1       | 2       | 2       | 0      |         |
| Anne Arundel         | 6       | 10      | 10      | 6       | 12      | 18      | 7       | 7       | 3      |         |
| Baltimore (City)     | 80      | 77      | 61      | 28      | 59.5    | 84.5    | 57      | 73      | 66     |         |
| Baltimore            | 14      | 20      | 6.5     | 10.5    | 26.5    | 24      | 14      | 10      | 18     |         |
| Calvert              | 2       | 4.5     | 3.5     | 1       | 0       | 2       | 0       | 2       | 0      |         |
| Caroline             | 2       | 1       | 0       | 1       | 0       | 1       | 1       | 0       | 1      |         |
| Carroll              | 1       | 0       | 1       | 1       | 1       | 2.5     | 0       | 1       | 1      |         |
| Cecil                | 1       | 0       | 0       | 2       | 3       | 4       | 2       | 5       | 1      |         |
| Charles              | 4       | 2       | 2       | 1       | 3.5     | 5       | 1       | 2       | 3      |         |
| Dorchester           | 0       | 3       | 0       | 0       | 0       | 0       | 3       | 0       | 0      |         |
| Frederick            | 7       | 0       | 1       | 1.5     | 5       | 5       | 0       | 3       | 5      |         |
| Garrett              | 0       | 1       | 0       | 0.5     | 0       | 1       | 0       | 0       | 0      |         |
| Harford              | 8       | 4       | 0       | 1       | 0       | 4       | 2       | 2       | 1      |         |
| Howard               | 3       | 2       | 1       | 3       | 3       | 5       | 3       | 6       | 6      |         |
| Kent                 | 2       | 0       | 0       | 0       | 1.5     | 0       | 0       | 2       | 0      |         |
| Montgomery*          |         |         |         |         |         |         |         |         |        |         |
| Prince George's      | 11.5    | 28.5    | 23.5    | 13      | 22      | 27      | 22      | 21      | 14     |         |
| Queen Anne's         | 0       | 0       | 0       | 0.5     | 0       | 2       | 0       | 2       | 1      |         |
| St. Mary's           | 0       | 4       | 1       | 2       | 3       | 6       | 1       | 2       | 5      |         |
| Somerset             | 0       | 1       | 0       | 1       | 0       | 0       | 0       | 1       | 0      |         |
| Talbot               | 1       | 0       | 0       | 1       | 0       | 0       | 0       | 0       | 0      |         |
| Washington           | 5       | 7       | 2       | 1       | 4       | 3       | 1       | 1       | 1      |         |
| Wicomico             | 3       | 1       | 2       | 1       | 4       | 5       | 0       | 2       | 0      |         |
| Worcester            | 0       | 0       | 0       | 0.5     | 0       | 0       | 1       | 1       | 1      |         |

\*Montgomery County HHS staff are not State employees



**Department of Human Resources  
Family Investment Administration**

**Reporting Period: April-11**

**LOCAL FIA POSITIONS**

| <b>FIA</b>                      | <b>FY 2003</b> | <b>FY 2004</b> | <b>FY 2005</b> | <b>FY 2006</b> | <b>FY 2007</b> | <b>FY 2008</b> | <b>FY 2009</b> | <b>FY 2010</b> | <b>FYTD 2011</b> | <b>FY 2012</b> |
|---------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|------------------|----------------|
| Total PINS                      | 2092.8         | 2003.8         | 1955.8         | 1959.8         | 1950.3         | 1943.48        | 1808.3         | 1768.9         | 1749.8           |                |
| # of Filled PINS                | 1941.3         | 1837.8         | 1841.3         | 1883.3         | 1800.3         | 1743.48        | 1691.3         | 1624.4         | 1622.8           |                |
| # of Vacant PINS*               | 151.5          | 166            | 114.5          | 76.5           | 150            | 200            | 117            | 144.5          | 127              |                |
| FIA Caseload**                  | 481,487        | 523,279        | 551,789        | 558,895        | 562,722        | 587,735        | 666,798        | 731,811        | 827,760          |                |
| LDSS PINS Eliminated since 2002 | 266            | 355            | 403            | 399            | 408.5          | 415.32         | 550.5          | 550.5          | 550.5            |                |

Notes on Fiscal Year to Date (FYTD) 2011: FY 2011 vacancy data as of 5/03/11. Data reflects FTEs and does not include the 120 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

\*Vacancies as of June 30 for FY 2003-FY 2010.

\*\*Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: April-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011

| COUNTY          | Jul-10        | Aug-10        | Sep-10        | Oct-10        | Nov-10        | Dec-10        | Jan-11        | Feb-11        | Mar-11       | Apr-11       | May-11 | Jun-11 | FY11<br>TOTAL  | 2011 Goal      |
|-----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------|--------------|--------|--------|----------------|----------------|
| Allegany        | 971           | 703           | 686           | 724           | 677           | 569           | 468           | 343           | 355          | 224          |        |        | 5,720          | 6,243          |
| Anne Arundel    | 1,409         | 1,457         | 1,570         | 1,058         | 768           | 507           | 580           | 567           | 224          | 414          |        |        | 8,554          | 9,172          |
| Baltimore City  | 5,083         | 4,002         | 4,302         | 5,335         | 3,577         | 2,929         | 3,721         | 2,501         | 2,339        | 1,157        |        |        | 34,946         | 44,936         |
| Baltimore       | 3,418         | 3,688         | 2,197         | 1,873         | 2,147         | 1,499         | 1,728         | 1,383         | 1,567        | 1,427        |        |        | 20,927         | 22,202         |
| Calvert         | 249           | 322           | 266           | 140           | 116           | 72            | 103           | 62            | 78           | 64           |        |        | 1,472          | 1,819          |
| Caroline        | 808           | 519           | 311           | 158           | 141           | 110           | 136           | 131           | 107          | 54           |        |        | 2,475          | 2,676          |
| Carroll         | 691           | 629           | 791           | 607           | 297           | 203           | 184           | 183           | 225          | 130          |        |        | 3,940          | 4,430          |
| Cecil Co.       | 670           | 712           | 904           | 740           | 439           | 271           | 270           | 229           | 206          | 117          |        |        | 4,558          | 5,154          |
| Charles         | 758           | 408           | 297           | 390           | 157           | 121           | 148           | 156           | 138          | 103          |        |        | 2,676          | 3,091          |
| Dorchester      | 1,004         | 607           | 339           | 323           | 251           | 160           | 191           | 140           | 90           | 72           |        |        | 3,177          | 3,614          |
| Frederick       | 1,171         | 526           | 450           | 419           | 441           | 501           | 451           | 337           | 392          | 245          |        |        | 4,933          | 5,685          |
| Garrett         | 629           | 668           | 491           | 396           | 290           | 172           | 130           | 112           | 118          | 44           |        |        | 3,050          | 3,563          |
| Harford         | 1,336         | 1,480         | 942           | 659           | 348           | 342           | 429           | 345           | 382          | 301          |        |        | 6,564          | 7,284          |
| Howard          | 1,228         | 1,015         | 444           | 319           | 293           | 197           | 351           | 221           | 254          | 207          |        |        | 4,529          | 4,513          |
| Kent            | 433           | 246           | 165           | 114           | 70            | 68            | 65            | 66            | 38           | 35           |        |        | 1,300          | 1,429          |
| Montgomery      | 1,005         | 1,597         | 3,188         | 1,695         | 1,008         | 735           | 702           | 779           | 721          | 579          |        |        | 12,009         | 13,547         |
| Prince George's | 3,664         | 2,540         | 2,119         | 1,706         | 1,445         | 983           | 1,193         | 1,206         | 1,417        | 983          |        |        | 17,256         | 17,932         |
| Queen Anne's    | 290           | 238           | 180           | 154           | 134           | 124           | 160           | 106           | 96           | 54           |        |        | 1,536          | 1,609          |
| St. Mary's      | 693           | 440           | 329           | 286           | 189           | 121           | 114           | 120           | 100          | 76           |        |        | 2,468          | 2,761          |
| Somerset        | 170           | 150           | 239           | 167           | 181           | 340           | 280           | 126           | 143          | 68           |        |        | 1,864          | 1,955          |
| Talbot          | 207           | 249           | 227           | 202           | 155           | 118           | 256           | 134           | 85           | 51           |        |        | 1,684          | 1,815          |
| Washington      | 424           | 797           | 748           | 612           | 308           | 255           | 261           | 291           | 326          | 210          |        |        | 4,232          | 4,401          |
| Wicomico        | 907           | 860           | 716           | 731           | 622           | 887           | 516           | 455           | 372          | 212          |        |        | 6,278          | 6,388          |
| Worcester       | 263           | 293           | 215           | 411           | 372           | 281           | 310           | 179           | 121          | 77           |        |        | 2,522          | 2,738          |
| <b>TOTAL</b>    | <b>27,481</b> | <b>24,146</b> | <b>22,116</b> | <b>19,219</b> | <b>14,426</b> | <b>11,565</b> | <b>12,747</b> | <b>10,172</b> | <b>9,894</b> | <b>6,904</b> |        |        | <b>158,670</b> | <b>178,957</b> |



## Department of Human Resources

### Family Investment Administration

Reporting Period: April-11

**Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010**

| COUNTY          | Jul-09        | Aug-09        | Sep-09        | Oct-09        | Nov-09        | Dec-09        | Jan-10        | Feb-10       | Mar-10        | Apr-10       | May-10       | Jun-10     | FY10 TOTAL     | 2010 Goal      |
|-----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------|---------------|--------------|--------------|------------|----------------|----------------|
| Allegany        | 1,049         | 837           | 699           | 723           | 588           | 460           | 437           | 269          | 254           | 222          | 108          | 0          | 5,646          | 5,988          |
| Anne Arundel    | 1,226         | 1,446         | 950           | 828           | 625           | 604           | 591           | 446          | 594           | 537          | 450          | 26         | 8,323          | 7,195          |
| Baltimore City  | 5,136         | 5,536         | 3,105         | 4,309         | 2,875         | 3,432         | 3,286         | 2,734        | 4,743         | 3,595        | 1,917        | 81         | 40,749         | 43,551         |
| Baltimore       | 3,587         | 2,451         | 2,209         | 2,529         | 1,905         | 1,503         | 1,395         | 901          | 1,382         | 1,282        | 1,032        | 157        | 20,333         | 19,800         |
| Calvert         | 55            | 289           | 244           | 374           | 166           | 123           | 86            | 72           | 104           | 89           | 51           | 1          | 1,654          | 2,043          |
| Caroline        | 562           | 545           | 384           | 249           | 146           | 104           | 111           | 93           | 135           | 66           | 38           | 0          | 2,433          | 2,398          |
| Carroll         | 647           | 514           | 558           | 424           | 365           | 507           | 333           | 253          | 193           | 141          | 91           | 1          | 4,027          | 3,981          |
| Cecil Co.       | 489           | 836           | 996           | 764           | 425           | 301           | 259           | 185          | 226           | 131          | 77           | 1          | 4,690          | 4,403          |
| Charles         | 649           | 318           | 421           | 251           | 376           | 158           | 138           | 110          | 172           | 138          | 77           | 1          | 2,809          | 2,324          |
| Dorchester      | 1,354         | 441           | 333           | 326           | 172           | 181           | 155           | 92           | 114           | 73           | 41           | 1          | 3,283          | 3,373          |
| Frederick       | 1,006         | 417           | 545           | 409           | 496           | 425           | 539           | 342          | 479           | 298          | 185          | 24         | 5,165          | 4,539          |
| Garrett         | 619           | 660           | 581           | 501           | 241           | 191           | 153           | 84           | 91            | 92           | 26           | 0          | 3,239          | 3,295          |
| Harford         | 755           | 1,300         | 858           | 764           | 596           | 496           | 494           | 348          | 336           | 397          | 255          | 2          | 6,601          | 6,126          |
| Howard          | 500           | 376           | 496           | 560           | 464           | 424           | 375           | 232          | 265           | 209          | 189          | 25         | 4,115          | 3,506          |
| Kent            | 294           | 197           | 215           | 181           | 108           | 74            | 53            | 58           | 66            | 29           | 24           | 1          | 1,300          | 1,273          |
| Montgomery      | 2,336         | 1,529         | 2,929         | 1,070         | 704           | 689           | 649           | 637          | 726           | 643          | 363          | 14         | 12,289         | 11,479         |
| Prince George's | 3,083         | 1,843         | 1,863         | 1,740         | 1,231         | 1,100         | 1,301         | 753          | 1,333         | 1,130        | 854          | 53         | 16,284         | 15,045         |
| Queen Anne's    | 399           | 240           | 186           | 184           | 90            | 85            | 107           | 50           | 68            | 47           | 8            | 0          | 1,464          | 1,332          |
| St. Mary's      | 163           | 619           | 473           | 344           | 300           | 176           | 78            | 70           | 135           | 102          | 49           | 0          | 2,509          | 2,066          |
| Somerset        | 264           | 354           | 309           | 230           | 104           | 95            | 111           | 115          | 106           | 70           | 23           | 0          | 1,781          | 2,293          |
| Talbot          | 242           | 226           | 311           | 241           | 159           | 122           | 99            | 61           | 196           | 53           | 33           | 0          | 1,743          | 1,550          |
| Washington      | 445           | 898           | 726           | 510           | 317           | 256           | 281           | 179          | 234           | 93           | 41           | 7          | 3,987          | 3,985          |
| Wicomico        | 632           | 884           | 804           | 705           | 574           | 503           | 531           | 329          | 457           | 305          | 102          | 0          | 5,826          | 4,794          |
| Worcester       | 243           | 486           | 379           | 361           | 201           | 207           | 184           | 119          | 186           | 97           | 26           | 0          | 2,489          | 2,103          |
| <b>TOTAL</b>    | <b>25,735</b> | <b>23,242</b> | <b>20,574</b> | <b>18,577</b> | <b>13,228</b> | <b>12,216</b> | <b>11,746</b> | <b>8,532</b> | <b>12,595</b> | <b>9,839</b> | <b>6,060</b> | <b>395</b> | <b>162,739</b> | <b>158,440</b> |



## Department of Human Resources

### Family Investment Administration

Reporting Period: April-11

**OHEP Application Weatherization Requests, by month for FY 2011**

| COUNTY          | Jul-10       | Aug-10       | Sep-10       | Oct-10       | Nov-10       | Dec-10       | Jan-11       | Feb-11       | Mar-11       | Apr-11       | May-11   | Jun-11   | FY11 TOTAL    |
|-----------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------|----------|---------------|
| Allegany        | 371          | 259          | 293          | 326          | 280          | 235          | 172          | 132          | 127          | 80           |          |          | 2,275         |
| Anne Arundel    | 567          | 536          | 616          | 482          | 327          | 225          | 214          | 243          | 89           | 117          |          |          | 3,416         |
| Baltimore City  | 935          | 735          | 810          | 932          | 576          | 394          | 551          | 397          | 233          | 100          |          |          | 5,663         |
| Baltimore       | 416          | 408          | 201          | 258          | 266          | 213          | 170          | 198          | 215          | 207          |          |          | 2,552         |
| Calvert         | 53           | 93           | 65           | 34           | 29           | 23           | 33           | 16           | 11           | 15           |          |          | 372           |
| Caroline        | 290          | 204          | 146          | 58           | 43           | 37           | 59           | 31           | 13           | 7            |          |          | 888           |
| Carroll         | 126          | 110          | 128          | 147          | 55           | 37           | 33           | 28           | 22           | 15           |          |          | 701           |
| Cecil Co.       | 52           | 85           | 113          | 81           | 50           | 32           | 30           | 20           | 12           | 8            |          |          | 483           |
| Charles         | 193          | 122          | 83           | 113          | 48           | 27           | 43           | 37           | 24           | 17           |          |          | 707           |
| Dorchester      | 49           | 45           | 31           | 28           | 18           | 18           | 15           | 17           | 6            | 4            |          |          | 231           |
| Frederick       | 121          | 43           | 53           | 57           | 45           | 57           | 70           | 32           | 41           | 19           |          |          | 538           |
| Garrett         | 190          | 161          | 136          | 133          | 137          | 109          | 56           | 42           | 25           | 6            |          |          | 995           |
| Harford         | 524          | 584          | 367          | 270          | 123          | 160          | 179          | 122          | 134          | 75           |          |          | 2,538         |
| Howard          | 37           | 45           | 36           | 53           | 68           | 54           | 44           | 59           | 48           | 18           |          |          | 462           |
| Kent            | 51           | 28           | 14           | 9            | 5            | 8            | 6            | 2            | 2            | 0            |          |          | 125           |
| Montgomery      | 272          | 440          | 799          | 512          | 305          | 190          | 195          | 142          | 203          | 179          |          |          | 3,237         |
| Prince George's | 430          | 223          | 231          | 212          | 216          | 151          | 160          | 146          | 143          | 92           |          |          | 2,004         |
| Queen Anne's    | 40           | 29           | 19           | 20           | 36           | 29           | 25           | 16           | 19           | 7            |          |          | 240           |
| St. Mary's      | 169          | 117          | 80           | 96           | 45           | 29           | 33           | 27           | 10           | 13           |          |          | 619           |
| Somerset        | 15           | 15           | 17           | 17           | 21           | 24           | 17           | 2            | 2            | 3            |          |          | 133           |
| Talbot          | 28           | 43           | 39           | 27           | 23           | 10           | 34           | 22           | 5            | 10           |          |          | 241           |
| Washington      | 133          | 292          | 268          | 223          | 129          | 117          | 100          | 71           | 99           | 62           |          |          | 1,494         |
| Wicomico        | 42           | 65           | 49           | 67           | 53           | 55           | 25           | 16           | 18           | 13           |          |          | 403           |
| Worcester       | 41           | 47           | 24           | 37           | 32           | 7            | 11           | 10           | 2            | 2            |          |          | 213           |
| <b>TOTAL</b>    | <b>5,145</b> | <b>4,729</b> | <b>4,618</b> | <b>4,192</b> | <b>2,930</b> | <b>2,241</b> | <b>2,275</b> | <b>1,828</b> | <b>1,503</b> | <b>1,069</b> | <b>0</b> | <b>0</b> | <b>30,530</b> |



## Department of Human Resources

FIA  
Reporting Period: April-11

**OHEP Fund Balance, by month, for FY 2011**

| Category                         | Jul-10       | Aug-10       | Sep-10        | Oct-10        | Nov-10        | Dec-10        | Jan-11        | Feb-11        | Mar-11        | Apr-11        | May-11        | Jun-11        | FY11 YTD TOTAL |
|----------------------------------|--------------|--------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|
| <b>EUSP Appropriation</b>        |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Special Funds                    |              |              |               |               |               |               |               |               |               |               |               |               | \$37,000,000   |
| Special State Funds (MSEIF/RGGI) |              |              |               |               |               |               |               |               |               |               |               |               | \$42,700,000   |
| State General Funds (Deficiency) |              |              |               |               |               |               |               |               |               |               |               |               |                |
| General fund                     |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Other                            |              |              |               |               |               |               |               |               |               |               |               |               | \$0            |
| <b>Total Appropriation</b>       |              |              |               |               |               |               |               |               |               |               |               |               | \$79,700,000   |
| <b>EUSP Bill Assistance</b>      |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Allocation                       |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Expenditures (DAFRS)             | \$0          | \$7,764,619  | \$7,502,604   | \$7,076,844   | \$5,620,863   | \$6,377,041   | \$5,209,114   | \$4,511,468   | \$0           |               |               |               | \$44,062,552   |
| \$ Value Disbursed               |              | \$7,763,028  | \$7,502,604   | \$7,076,844   | \$5,620,863   | \$7,096,009   | \$4,490,146   | \$4,511,468   | \$6,182,122   | \$2,863,966   |               |               | \$53,107,049   |
| Refunds                          | -\$254,783   | -\$52,931    | -\$2,272      | -\$24,182     | -\$185,029    | -\$28,775     | -\$35,534     | -\$271,328    | -\$101,524    |               |               |               | -\$956,356     |
| Net Expenditures                 | -\$254,783   | \$7,711,688  | \$7,500,332   | \$7,052,662   | \$5,435,835   | \$6,348,266   | \$5,173,580   | \$4,240,140   | -\$101,524    | \$0           | \$0           | \$0           | \$43,106,196   |
| YTD Expenditures                 | -\$254,783   | \$7,456,906  | \$14,957,238  | \$22,009,900  | \$27,445,735  | \$33,794,000  | \$38,967,580  | \$43,207,720  | \$43,106,196  | \$43,106,196  | \$43,106,196  | \$43,106,196  | \$43,106,196   |
| Balance                          | \$254,783    | -\$7,456,906 | -\$14,957,238 | -\$22,009,900 | -\$27,445,735 | -\$33,794,000 | -\$38,967,580 | -\$43,207,720 | -\$43,106,196 | -\$43,106,196 | -\$43,106,196 | -\$43,106,196 | -\$43,106,196  |
| <b>EUSP Arrearage</b>            |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Allocation                       |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Expenditures (DAFRS)             |              | \$2,767,447  | \$2,598,836   | \$2,832,035   | \$2,345,376   | \$2,598,415   | \$1,781,094   | \$1,585,034   | \$826,467     |               |               |               | \$17,334,703   |
| \$ Value Disbursed               |              | \$2,767,447  | \$2,598,836   | \$2,832,035   | \$2,345,376   | \$2,850,971   | \$1,528,538   | \$1,585,034   | \$826,467     | \$290,471     |               |               | \$17,625,175   |
| Refunds                          | \$0          | \$0          |               |               |               |               |               |               |               |               |               |               | \$0            |
| Net Expenditures                 | \$0          | \$2,767,447  | \$2,598,836   | \$2,832,035   | \$2,345,376   | \$2,598,415   | \$1,781,094   | \$1,585,034   | \$826,467     | \$0           | \$0           | \$0           | \$17,334,703   |
| <b>YTD Expenditures</b>          | \$0          | \$2,767,447  | \$5,366,283   | \$8,198,318   | \$10,543,694  | \$13,142,109  | \$14,923,203  | \$16,508,237  | \$17,334,703  | \$17,334,703  | \$17,334,703  | \$17,334,703  | \$17,334,703   |
| Balance                          | \$0          | -\$2,767,447 | -\$5,366,283  | -\$8,198,318  | -\$10,543,694 | -\$13,142,109 | -\$14,923,203 | -\$16,508,237 | -\$17,334,703 | -\$17,334,703 | -\$17,334,703 | -\$17,334,703 | -\$17,334,703  |
| <b>EUSP Administration</b>       |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Allocation                       |              |              |               |               |               |               |               |               |               |               |               |               |                |
| Expenditures                     | \$134,911    | \$133,347    | \$493,016     | \$230,607     | \$212,107     | \$381,527     | \$189,144     | \$463,007     | \$457,099     |               |               |               | \$4,440,000    |
| YTD Expenditures                 | \$134,911    | \$268,258    | \$761,274     | \$991,881     | \$1,203,988   | \$1,585,515   | \$1,774,659   | \$2,237,665   | \$2,694,765   | \$2,694,765   | \$2,694,765   | \$2,694,765   | \$2,694,765    |
| Balance                          | \$4,305,089  | \$4,306,653  | \$3,813,637   | \$3,583,030   | \$3,370,923   | \$2,989,396   | \$2,800,252   | \$2,337,245   | \$1,880,146   | \$1,880,146   | \$1,880,146   | \$1,880,146   | \$1,745,235    |
| <b>TOTAL EUSP Expenditures</b>   | \$134,911    | \$10,665,414 | \$10,594,456  | \$10,139,486  | \$8,178,346   | \$9,356,983   | \$7,179,352   | \$6,559,508   | \$1,283,566   | \$0           | \$0           | \$0           | \$64,092,021   |
| <b>TOTAL EUSP Balance</b>        | \$79,565,089 | \$68,899,676 | \$58,305,220  | \$48,165,734  | \$39,987,388  | \$30,630,405  | \$23,451,053  | \$16,891,545  | \$15,607,979  | \$15,607,979  | \$15,607,979  | \$15,607,979  | \$15,607,979   |

NOTE: EUSP \$ Value Disbursed includes MEAP and EUSP funds

| Category                          | Jul-10       | Aug-10       | Sep-10       | Oct-10        | Nov-10       | Dec-10       | Jan-11       | Feb-11       | Mar-11       | Apr-11       | May-11       | Jun-11       | FY11 YTD TOTAL |
|-----------------------------------|--------------|--------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|
| <b>MEAP Appropriation</b>         |              |              |              |               |              |              |              |              |              |              |              |              |                |
| Carryover                         |              |              |              |               |              |              |              |              |              |              |              |              | \$6,861,832    |
| 1st QTR grant award               |              |              |              | \$ 41,073,570 |              | \$13,691,190 | \$124,275    |              |              |              |              |              | \$54,889,035   |
| 2nd QTR grant award               |              |              |              |               |              |              | \$22,178,166 |              |              |              |              |              | \$22,178,166   |
| 3rd QTR grant award               |              |              |              |               |              |              |              |              |              | \$4,934,713  |              |              | \$4,934,713    |
| Contingency grant award           |              |              | \$1,615,600  |               |              |              | \$3,402,912  |              |              |              |              |              | \$5,018,512    |
| Leverage Grant received           | \$497,935    |              |              |               |              |              |              |              |              |              |              |              | \$497,935      |
| Total Federal Fund Received       | \$7,359,767  | \$7,359,767  | \$8,975,367  | \$50,048,937  | \$50,048,937 | \$63,740,127 | \$89,445,480 | \$89,445,480 | \$89,445,480 | \$94,380,193 | \$94,380,193 | \$94,380,193 | \$94,380,193   |
| <b>MEAP Expenditures</b>          |              |              |              |               |              |              |              |              |              |              |              |              |                |
| Allocation                        |              |              |              |               |              |              |              |              |              |              |              |              | \$84,942,174   |
| Furnace Repair/Replacement - DHCD | \$0          | \$0          | \$0          | \$0           |              |              |              |              |              |              |              |              | \$0            |
| <b>Net Expenditures (DAFR)</b>    | -\$97,439    | -\$547,151   | \$5,294,145  | -\$106,833    | \$27,006,995 | \$5,640,213  | \$4,359,202  | \$5,688,191  | \$11,897,134 |              |              |              | \$59,134,456   |
| \$ Value Disbursed - Utilities    | \$0          | \$0          | \$0          | \$0           | \$20,209,468 | \$5,121,218  | \$3,163,042  | \$3,510,985  | \$5,486,039  | \$2,518,356  |              |              | \$40,009,109   |
| \$ Value Disbursed - non-DSS      | \$0          | \$0          | \$5,800,000  | \$0           | \$4,200,000  | \$0          | \$400,000    | \$0          | \$0          | \$250,000    |              |              | \$10,650,000   |
| \$ Value Disbursed - DSS          | \$0          | \$0          | \$0          | \$0           | \$2,592,046  | \$1,098,608  | \$683,161    | \$431,114    | \$382,219    |              |              |              | \$5,187,148    |
| Total Expenditures                | \$0          | \$0          | \$5,800,000  | \$0           | \$27,001,514 | \$6,219,826  | \$4,246,203  | \$3,942,099  | \$5,868,258  | \$2,768,356  | \$0          | \$0          | \$55,846,257   |
| Refunds                           | -\$79,972    | -\$42,149    | -\$03,748    | -\$102,578    | -\$22,651    | -\$45,704    | -\$20,910    | -\$153,908   | -\$152,895   |              |              |              | -\$1,624,515   |
| Net Expenditures                  | -\$79,972    | -\$54,149    | \$5,296,252  | -\$102,578    | \$26,978,863 | \$6,174,122  | \$4,225,293  | \$3,788,191  | \$5,715,363  | \$2,768,356  | \$0          | \$0          | \$54,221,742   |
| YTD Expenditures                  | -\$79,972    | -\$622,121   | \$4,674,131  | \$4,571,554   | \$31,550,417 | \$37,724,539 | \$41,949,832 | \$45,738,023 | \$51,453,386 | \$54,221,742 | \$54,221,742 | \$54,221,742 | \$54,221,742   |
| Balance                           | \$85,022,146 | \$85,564,294 | \$80,268,042 | \$80,370,620  | \$53,391,757 | \$47,217,635 | \$42,992,342 | \$39,204,151 | \$33,488,788 | \$30,720,432 | \$30,720,432 | \$30,720,432 | \$35,245,737   |
| <b>MEAP Administration</b>        |              |              |              |               |              |              |              |              |              |              |              |              |                |
| Allocation                        |              |              |              |               |              |              |              |              |              |              |              |              |                |
| Expenditures                      | \$202,366    | \$200,021    | \$739,524    | \$345,910     | \$318,159    | \$572,291    | \$283,716    | \$694,510    | \$685,649    |              |              |              | \$9,438,019    |
| YTD Expenditures                  | \$202,366    | \$402,387    | \$1,141,911  | \$1,487,821   | \$1,805,980  | \$2,378,270  | \$2,661,986  | \$3,356,496  | \$4,042,145  | \$4,042,145  | \$4,042,145  | \$4,042,145  | \$4,042,145    |
| Balance                           | \$9,235,653  | \$9,035,632  | \$8,296,108  | \$7,950,198   | \$7,632,040  | \$7,059,749  | \$6,776,033  | \$6,081,523  | \$5,395,874  | \$5,395,874  | \$5,395,874  | \$5,395,874  | \$5,395,874    |
|                                   |              |              |              |               |              |              |              |              |              |              |              |              | \$0            |
| <b>TOTAL MEAP Expenditures</b>    | \$122,394    | -\$342,128   | \$6,035,776  | \$243,333     | \$27,297,021 | \$6,746,413  | \$4,509,009  | \$4,482,701  | \$6,401,012  | \$2,768,356  | \$0          | \$0          | \$58,263,887   |
| <b>TOTAL MEAP Balance</b>         | \$94,257,799 | \$94,599,927 | \$88,564,151 | \$88,320,818  | \$61,023,797 | \$54,277,384 | \$49,768,375 | \$45,285,674 | \$38,884,662 | \$36,116,306 | \$36,116,306 | \$36,116,306 | \$59,888,402   |



## Department of Human Resources

### Family Investment Administration

Reporting Period: April-11

| Energy Assistance Applications (To Be Entered), by month, for FY 2011 |              |              |              |              |              |              |              |              |              |              |              |              |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Jurisdiction  | Jul-10       | Aug-10       | Sep-10       | Oct-10       | Nov-10       | Dec-10       | Jan-11       | Feb-11       | Mar-11       | Apr-11       | May-11       | Jun-11       |
| Allegany  | 0            | 80           | 0            | 38           | 0            | 32           | 0            | 0            | 0            | 0            |              |              |
| Anne Arundel  | 10           | 129          | 111          | 107          | 33           | 85           | 61           | 29           | 16           | 18           |              |              |
| Baltimore City  | 1,656        | 3,078        | 3,677        | 3,600        | 3,334        | 3,521        | 993          | 1,628        | 795          | 601          |              |              |
| Baltimore   | 200          | 100          | 106          | 153          | 203          | 71           | 0            | 0            | 13           | 36           |              |              |
| Calvert   | 605          | 210          | 20           | 11           | 34           | 2            | 0            | 0            | 0            | 0            |              |              |
| Caroline  | 46           | 87           | 0            | 37           | 67           | 3            | 38           | 0            | 5            | 0            |              |              |
| Carroll   | 50           | 25           | 70           | 30           | 34           | 25           | 0            | 0            | 0            | 0            |              |              |
| Cecil Co.   | 0            | 145          | 21           | 0            | 4            | 22           | 0            | 0            | 0            | 0            |              |              |
| Charles   | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  |
| Dorchester  | 500          | 75           | 103          | 105          | 40           | 51           | 31           | 25           | 5            | 0            |              |              |
| Frederick   | 132          | 159          | 226          | 326          | 282          | 202          | 51           | 80           | 34           | 14           |              |              |
| Garrett   | 67           | 20           | 0            | 0            | 0            | 20           | 0            | 0            | 0            | 2            |              |              |
| Harford   | 989          | 415          | 223          | 162          | 256          | 155          | 85           | 25           | 62           | 0            |              |              |
| Howard  | 59           | 16           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0            |              |              |
| Kent  | 122          | 88           | 52           | 25           | 40           | 21           | 24           | 13           | 6            | 11           |              |              |
| Montgomery  | 900          | 2,447        | 264          | 145          | 0            | 0            | 0            | 0            | 0            | 0            |              |              |
| Prince George's   | 901          | 166          | 101          | 19           | 25           | 30           | 21           | 20           | 0            | 0            |              |              |
| Queen Anne's  | 20           | 50           | 35           | 53           | 20           | 47           | 10           | 0            | 2            | 0            |              |              |
| St. Mary's  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  | See Calvert  |
| Somerset  | 60           | 163          | 215          | 366          | 326          | 276          | 70           | 22           | 25           | 19           |              |              |
| Talbot  | 25           | 23           | 12           | 15           | 28           | 23           | 33           | 8            | 8            | 0            |              |              |
| Washington  | 0            | 171          | 93           | 35           | 20           | 0            | 0            | 0            | 0            | 0            |              |              |
| Wicomico  | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset |
| Worcester   | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset | See Somerset |
| <b>TOTAL</b>  | <b>6,342</b> | <b>7,647</b> | <b>5,329</b> | <b>5,227</b> | <b>4,746</b> | <b>4,586</b> | <b>1,417</b> | <b>1,850</b> | <b>971</b>   | <b>701</b>   | <b>0</b>     | <b>0</b>     |



## Department of Human Resources

### Family Investment Administration

Reporting Period: April-11

| Voter Registration                                   | REPORTING PERIOD |        |        |        |         | % Change | YEAR TO DATE |         |        |         |  |
|--|------------------|--------|--------|--------|---------|----------|--------------|---------|--------|---------|--|
|  | Jan-11           | Feb-11 | Mar-11 | Apr-11 | Average |          | Minimum      | Maximum | Total  | Periods |  |
| # of Individuals who indicate they want to register* | 1,907            | 1,735  | 2,029  | 1,676  | -17.4%  | 2,002    | 1,603        | 2,516   | 20,018 | 10      |  |
| Allegany   | 7                | 2      | 13     | 8      | -38.5%  | 8        | 2            | 16      | 80     | 10      |  |
| Anne Arundel   | 33               | 27     | 46     | 40     | -13.0%  | 71       | 27           | 159     | 709    | 10      |  |
| Baltimore (City)                                     | 814              | 684    | 926    | 776    | -16.2%  | 822      | 654          | 983     | 8,223  | 10      |  |
| Baltimore  | 268              | 257    | 200    | 205    | 2.5%    | 304      | 200          | 426     | 3,041  | 10      |  |
| Calvert  | 14               | 2      | 7      | 5      | -28.6%  | 7        | 2            | 14      | 68     | 10      |  |
| Caroline   | 5                | 3      | 1      | 6      | 500.0%  | 4        | 1            | 6       | 43     | 10      |  |
| Carroll  | 14               | 4      | 14     | 9      | -35.7%  | 9        | 4            | 14      | 91     | 10      |  |
| Cecil  | 6                | 5      | 5      | 3      | -40.0%  | 7        | 3            | 15      | 72     | 10      |  |
| Charles  | 31               | 25     | 34     | 19     | -44.1%  | 38       | 19           | 78      | 376    | 10      |  |
| Dorchester   | 2                | 2      | 2      | 0      | -100.0% | 3        | 0            | 8       | 33     | 10      |  |
| Frederick  | 7                | 11     | 10     | 5      | -50.0%  | 12       | 5            | 23      | 119    | 10      |  |
| Garrett  | 2                | 3      | 0      | 0      | 0.0%    | 3        | 0            | 7       | 27     | 10      |  |
| Harford  | 13               | 17     | 16     | 17     | 6.3%    | 19       | 13           | 32      | 188    | 10      |  |
| Howard   | 26               | 25     | 38     | 28     | -26.3%  | 27       | 16           | 47      | 274    | 10      |  |
| Kent   | 3                | 0      | 1      | 1      | 100.0%  | 2        | 0            | 4       | 19     | 10      |  |
| Montgomery   | 355              | 279    | 406    | 281    | -30.8%  | 333      | 279          | 406     | 3,332  | 10      |  |
| Prince George's                                      | 247              | 331    | 254    | 235    | -7.5%   | 273      | 209          | 331     | 2,732  | 10      |  |
| Queen Anne's   | 6                | 6      | 1      | 2      | 100.0%  | 5        | 1            | 11      | 46     | 10      |  |
| St. Mary's   | 16               | 22     | 18     | 15     | -16.7%  | 17       | 11           | 22      | 173    | 10      |  |
| Somerset   | 6                | 4      | 1      | 2      | 100.0%  | 4        | 1            | 6       | 36     | 10      |  |
| Talbot   | 1                | 2      | 1      | 2      | 100.0%  | 3        | 0            | 8       | 29     | 10      |  |
| Washington   | 10               | 10     | 17     | 5      | -70.6%  | 12       | 4            | 21      | 115    | 10      |  |
| Wicomico   | 15               | 12     | 9      | 10     | 11.1%   | 14       | 9            | 23      | 143    | 10      |  |
| Worcester  | 6                | 2      | 9      | 2      | -77.8%  | 5        | 2            | 9       | 49     | 10      |  |



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: April-11

| Voter Registration   | REPORTING PERIOD |        |        |        |          | YEAR TO DATE |         |         |         |         |
|--|------------------|--------|--------|--------|----------|--------------|---------|---------|---------|---------|
|  | Jan-11           | Feb-11 | Mar-11 | Apr-11 | % Change | Average      | Minimum | Maximum | Total   | Periods |
| # of Individs. applying for benefits, recertifying, or changing addresses* | 28,558           | 25,270 | 30,270 | 25,922 | -14.4%   | 29,550       | 25,270  | 34,210  | 295,500 | 10      |
| Allegany   | 469              | 378    | 440    | 386    | -12.3%   | 455          | 366     | 573     | 4,554   | 10      |
| Anne Arundel   | 1692             | 1471   | 1876   | 1592   | -15.1%   | 1,745        | 1,471   | 2,087   | 17,448  | 10      |
| Baltimore (City)   | 9,818            | 8,328  | 10,541 | 8,940  | -15.2%   | 10,210       | 8,328   | 11,941  | 102,096 | 10      |
| Baltimore  | 3014             | 2742   | 3348   | 2975   | -11.1%   | 3,306        | 2,742   | 4,016   | 33,059  | 10      |
| Calvert  | 336              | 303    | 338    | 286    | -15.4%   | 333          | 286     | 374     | 3,329   | 10      |
| Caroline   | 181              | 154    | 171    | 198    | 15.8%    | 179          | 150     | 209     | 1,787   | 10      |
| Carroll  | 348              | 302    | 408    | 273    | -33.1%   | 319          | 273     | 408     | 3,189   | 10      |
| Cecil  | 582              | 489    | 551    | 495    | -10.2%   | 533          | 489     | 582     | 5,328   | 10      |
| Charles  | 616              | 536    | 600    | 485    | -19.2%   | 593          | 485     | 727     | 5,931   | 10      |
| Dorchester   | 291              | 230    | 278    | 256    | -7.9%    | 294          | 216     | 372     | 2,942   | 10      |
| Frederick  | 659              | 608    | 592    | 493    | -16.7%   | 694          | 493     | 866     | 6,935   | 10      |
| Garrett  | 177              | 143    | 134    | 129    | -3.7%    | 164          | 129     | 195     | 1,638   | 10      |
| Harford  | 839              | 742    | 867    | 845    | -2.5%    | 884          | 742     | 1,058   | 8,835   | 10      |
| Howard   | 617              | 578    | 640    | 605    | -5.5%    | 657          | 549     | 773     | 6,570   | 10      |
| Kent   | 121              | 95     | 91     | 66     | -27.5%   | 109          | 66      | 130     | 1,087   | 10      |
| Montgomery   | 1907             | 2073   | 2279   | 1965   | -13.8%   | 2,142        | 1,907   | 2,313   | 21,419  | 10      |
| Prince George's  | 3917             | 3664   | 4277   | 3518   | -17.7%   | 4,083        | 3,518   | 4,904   | 40,832  | 10      |
| Queen Anne's   | 212              | 202    | 181    | 146    | -19.3%   | 176          | 146     | 212     | 1,763   | 10      |
| St. Mary's   | 657              | 512    | 627    | 574    | -8.5%    | 628          | 512     | 717     | 6,278   | 10      |
| Somerset   | 264              | 203    | 233    | 169    | -27.5%   | 230          | 169     | 265     | 2,298   | 10      |
| Talbot   | 154              | 135    | 148    | 111    | -25.0%   | 136          | 111     | 154     | 1,361   | 10      |
| Washington   | 795              | 679    | 853    | 773    | -9.4%    | 826          | 679     | 983     | 8,257   | 10      |
| Wicomico   | 618              | 486    | 561    | 502    | -10.5%   | 609          | 486     | 735     | 6,089   | 10      |
| Worcester  | 274              | 217    | 236    | 140    | -40.7%   | 248          | 140     | 299     | 2,475   | 10      |



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: April-11

| Voter Registration  | REPORTING PERIOD |        |        |        |         | % Change | YEAR TO DATE |         |       |         |  |
|---|------------------|--------|--------|--------|---------|----------|--------------|---------|-------|---------|--|
|   | Jan-11           | Feb-11 | Mar-11 | Apr-11 | Average |          | Minimum      | Maximum | Total | Periods |  |
| # of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register) | 220              | 202    | 229    | 175    | -23.6%  | 216      | 175          | 282     | 2,157 | 10      |  |
| Allegany  | 4                | 2      | 8      | 6      | -25.0%  | 8        | 2            | 17      | 76    | 10      |  |
| Anne Arundel  | 12               | 11     | 10     | 9      | -10.0%  | 7        | 1            | 12      | 71    | 10      |  |
| Baltimore (City)  | 32               | 32     | 50     | 25     | -50.0%  | 31       | 19           | 50      | 314   | 10      |  |
| Baltimore   | 35               | 28     | 43     | 32     | -25.6%  | 33       | 18           | 55      | 334   | 10      |  |
| Calvert   | 4                | 4      | 16     | 3      | -81.3%  | 10       | 3            | 21      | 103   | 10      |  |
| Caroline  | 5                | 3      | 4      | 6      | 50.0%   | 3        | 1            | 6       | 34    | 10      |  |
| Carroll   | 9                | 11     | 3      | 7      | 133.3%  | 5        | 0            | 11      | 47    | 10      |  |
| Cecil   | 6                | 7      | 6      | 6      | 0.0%    | 6        | 2            | 10      | 59    | 10      |  |
| Charles   | 2                | 4      | 1      | 3      | 200.0%  | 2        | 0            | 4       | 16    | 10      |  |
| Dorchester  | 3                | 5      | 5      | 6      | 20.0%   | 4        | 1            | 8       | 44    | 10      |  |
| Frederick   | 19               | 13     | 3      | 4      | 33.3%   | 13       | 3            | 19      | 132   | 10      |  |
| Garrett   | 0                | 0      | 0      | 0      | 0.0%    | 0        | 0            | 1       | 2     | 10      |  |
| Harford   | 9                | 16     | 6      | 7      | 16.7%   | 7        | 2            | 16      | 73    | 10      |  |
| Howard  | 0                | 1      | 4      | 0      | -100.0% | 3        | 0            | 7       | 30    | 10      |  |
| Kent  | 0                | 0      | 1      | 0      | 100.0%  | 0        | 0            | 2       | 4     | 10      |  |
| Montgomery  | 9                | 10     | 6      | 8      | 33.3%   | 7        | 2            | 10      | 66    | 10      |  |
| Prince George's   | 10               | 2      | 3      | 5      | 66.7%   | 7        | 2            | 13      | 70    | 10      |  |
| Queen Anne's  | 8                | 12     | 12     | 6      | -50.0%  | 7        | 2            | 12      | 68    | 10      |  |
| St. Mary's  | 14               | 7      | 8      | 6      | -25.0%  | 7        | 3            | 14      | 72    | 10      |  |
| Somerset  | 3                | 4      | 7      | 2      | -71.4%  | 4        | 2            | 7       | 44    | 10      |  |
| Talbot  | 0                | 0      | 1      | 0      | 100.0%  | 1        | 0            | 3       | 6     | 10      |  |
| Washington  | 19               | 21     | 24     | 24     | 0.0%    | 29       | 17           | 66      | 285   | 10      |  |
| Wicomico  | 11               | 7      | 5      | 9      | 80.0%   | 11       | 5            | 21      | 114   | 10      |  |
| Worcester   | 6                | 2      | 3      | 1      | -66.7%  | 9        | 1            | 26      | 93    | 10      |  |



## Department of Human Resources

### Family Investment Administration

Reporting Period: April-11

| Voter Registration                   | REPORTING PERIOD |               |               |               |               | % Change      | YEAR TO DATE  |               |                |           |  |
|--------------------------------------|------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|-----------|--|
|                                      | Jan-11           | Feb-11        | Mar-11        | Apr-11        | Average       |               | Minimum       | Maximum       | Total          | Periods   |  |
| <b># Already Registered to Vote*</b> | <b>16,092</b>    | <b>13,816</b> | <b>17,036</b> | <b>14,688</b> | <b>-13.8%</b> | <b>16,659</b> | <b>13,816</b> | <b>19,202</b> | <b>166,586</b> | <b>10</b> |  |
| Allegany                             | 227              | 194           | 212           | 178           | -16.0%        | 230           | 178           | 278           | 2,304          | 10        |  |
| Anne Arundel                         | 855              | 758           | 977           | 771           | -21.1%        | 892           | 758           | 1,051         | 8,920          | 10        |  |
| Baltimore (City)                     | 6654             | 5558          | 6935          | 5947          | -14.2%        | 6,939         | 5,558         | 8,262         | 69,385         | 10        |  |
| Baltimore                            | 1542             | 1400          | 1815          | 1653          | -8.9%         | 1,660         | 1,400         | 1,865         | 16,602         | 10        |  |
| Calvert                              | 215              | 192           | 214           | 173           | -19.2%        | 208           | 173           | 223           | 2,075          | 10        |  |
| Caroline                             | 91               | 79            | 108           | 106           | -1.9%         | 99            | 79            | 114           | 991            | 10        |  |
| Carroll                              | 205              | 183           | 228           | 154           | -32.5%        | 181           | 153           | 228           | 1,810          | 10        |  |
| Cecil                                | 303              | 270           | 307           | 260           | -15.3%        | 293           | 260           | 327           | 2,928          | 10        |  |
| Charles                              | 360              | 290           | 310           | 286           | -7.7%         | 340           | 286           | 397           | 3,400          | 10        |  |
| Dorchester                           | 184              | 150           | 200           | 166           | -17.0%        | 194           | 131           | 255           | 1,935          | 10        |  |
| Frederick                            | 265              | 200           | 220           | 145           | -34.1%        | 264           | 145           | 356           | 2,637          | 10        |  |
| Garrett                              | 93               | 79            | 72            | 57            | -20.8%        | 83            | 57            | 105           | 829            | 10        |  |
| Harford                              | 574              | 457           | 550           | 580           | 5.5%          | 588           | 457           | 674           | 5,881          | 10        |  |
| Howard                               | 273              | 257           | 336           | 303           | -9.8%         | 300           | 257           | 363           | 2,995          | 10        |  |
| Kent                                 | 77               | 54            | 35            | 35            | 0.0%          | 60            | 35            | 77            | 601            | 10        |  |
| Montgomery                           | 476              | 577           | 727           | 626           | -13.9%        | 604           | 476           | 727           | 6,040          | 10        |  |
| Prince George's                      | 1931             | 1705          | 2132          | 1859          | -12.8%        | 2,033         | 1,705         | 2,432         | 20,325         | 10        |  |
| Queen Anne's                         | 116              | 116           | 107           | 95            | -11.2%        | 104           | 88            | 116           | 1,042          | 10        |  |
| St. Mary's                           | 356              | 283           | 345           | 280           | -18.8%        | 351           | 280           | 432           | 3,507          | 10        |  |
| Somerset                             | 190              | 132           | 157           | 128           | -18.5%        | 158           | 128           | 190           | 1,579          | 10        |  |
| Talbot                               | 97               | 84            | 100           | 71            | -29.0%        | 87            | 71            | 105           | 869            | 10        |  |
| Washington                           | 452              | 367           | 479           | 432           | -9.8%         | 466           | 367           | 559           | 4,658          | 10        |  |
| Wicomico                             | 368              | 282           | 327           | 289           | -11.6%        | 362           | 282           | 464           | 3,615          | 10        |  |
| Worcester                            | 188              | 149           | 143           | 94            | -34.3%        | 166           | 94            | 199           | 1,658          | 10        |  |



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: April-11

| Voter Registration                                     | REPORTING PERIOD |              |               |              |               | % Change      | YEAR TO DATE |               |                |           |  |
|--|------------------|--------------|---------------|--------------|---------------|---------------|--------------|---------------|----------------|-----------|--|
|  | Jan-11           | Feb-11       | Mar-11        | Apr-11       | Average       |               | Minimum      | Maximum       | Total          | Periods   |  |
| <b># of Individuals who Decline Registration Form*</b> | <b>10,339</b>    | <b>9,517</b> | <b>10,976</b> | <b>9,383</b> | <b>-14.5%</b> | <b>10,674</b> | <b>9,383</b> | <b>12,291</b> | <b>106,739</b> | <b>10</b> |  |
| Allegany   | 231              | 180          | 207           | 194          | -6.3%         | 209           | 167          | 267           | 2,094          | 10        |  |
| Anne Arundel   | 792              | 675          | 843           | 772          | -8.4%         | 775           | 637          | 875           | 7,748          | 10        |  |
| Baltimore (City)                                       | 2318             | 2054         | 2630          | 2192         | -16.7%        | 2,417         | 2,054        | 2,677         | 24,174         | 10        |  |
| Baltimore  | 1169             | 1057         | 1290          | 1085         | -15.9%        | 1,308         | 1,057        | 1,698         | 13,082         | 10        |  |
| Calvert  | 103              | 105          | 101           | 105          | 4.0%          | 108           | 95           | 127           | 1,083          | 10        |  |
| Caroline   | 80               | 69           | 58            | 80           | 37.9%         | 72            | 56           | 91            | 719            | 10        |  |
| Carroll  | 120              | 104          | 163           | 103          | -36.8%        | 124           | 103          | 163           | 1,241          | 10        |  |
| Cecil  | 267              | 207          | 233           | 226          | -3.0%         | 227           | 192          | 267           | 2,269          | 10        |  |
| Charles  | 223              | 217          | 255           | 177          | -30.6%        | 214           | 146          | 270           | 2,139          | 10        |  |
| Dorchester   | 102              | 73           | 71            | 84           | 18.3%         | 93            | 71           | 110           | 930            | 10        |  |
| Frederick  | 368              | 384          | 359           | 339          | -5.6%         | 405           | 339          | 483           | 4,047          | 10        |  |
| Garrett  | 82               | 61           | 62            | 72           | 16.1%         | 78            | 61           | 91            | 780            | 10        |  |
| Harford  | 243              | 252          | 295           | 241          | -18.3%        | 269           | 223          | 361           | 2,693          | 10        |  |
| Howard   | 318              | 295          | 262           | 274          | 4.6%          | 327           | 262          | 404           | 3,271          | 10        |  |
| Kent   | 41               | 41           | 54            | 30           | -44.4%        | 46            | 30           | 56            | 463            | 10        |  |
| Montgomery   | 1067             | 1207         | 1140          | 1050         | -7.9%         | 1,198         | 1,050        | 1,334         | 11,981         | 10        |  |
| Prince George's  | 1729             | 1626         | 1888          | 1419         | -24.8%        | 1,771         | 1,419        | 2,218         | 17,705         | 10        |  |
| Queen Anne's   | 82               | 68           | 61            | 43           | -29.5%        | 61            | 43           | 82            | 607            | 10        |  |
| St. Mary's   | 271              | 200          | 256           | 273          | 6.6%          | 253           | 200          | 286           | 2,526          | 10        |  |
| Somerset   | 65               | 63           | 68            | 37           | -45.6%        | 64            | 37           | 84            | 639            | 10        |  |
| Talbot   | 56               | 49           | 46            | 38           | -17.4%        | 46            | 29           | 67            | 457            | 10        |  |
| Washington   | 314              | 281          | 333           | 312          | -6.3%         | 320           | 274          | 381           | 3,199          | 10        |  |
| Wicomico   | 224              | 185          | 220           | 194          | -11.8%        | 222           | 185          | 238           | 2,217          | 10        |  |
| Worcester  | 74               | 64           | 81            | 43           | -46.9%        | 68            | 43           | 89            | 675            | 10        |  |

\*Data provided are for DHR local offices only.



**Department of Human Resources  
Child Support Enforcement Administration**

Reporting Period: Apr-11

| Total Caseload  | REPORTING PERIODS |         |         |         |         | % Change | YEAR TO DATE |         |        |         |  |
|---|-------------------|---------|---------|---------|---------|----------|--------------|---------|--------|---------|--|
|   | Jan-11            | Feb-11  | Mar-11  | Apr-11  | Average |          | Minimum      | Maximum | Total  | Periods |  |
| Total Active Caseload at the Beginning of the Month       | 248,783           | 249,099 | 249,465 | 249,769 | 0.1%    | 248,775  | 248,027      | 249,769 | N/A    | 10      |  |
| Number of Active Cases Added during the Month             | 3,366             | 3,133   | 3,964   | 3,555   | -10.3%  | 3,584    | 3,133        | 4,122   | 35,835 | 10      |  |
| Number of Active Cases Subtracted during the Month        | 3,050             | 2,767   | 3,660   | 3,895   | 6.4%    | 3,492    | 2,767        | 4,327   | 34,923 | 10      |  |
| Total Active Caseload at the End of the Month             | 249,099           | 249,465 | 249,769 | 249,429 | -0.1%   | 248,866  | 248,027      | 249,769 | N/A    | 10      |  |
| In-state Caseload   | 218,017           | 218,368 | 218,587 | 218,242 | -0.2%   | 217,879  | 217,136      | 218,587 | N/A    | 10      |  |
| Interstate Caseload                                       | 31,082            | 31,097  | 31,182  | 31,187  | 0.0%    | 30,987   | 30,790       | 31,187  | N/A    | 10      |  |
| Interstate Cases Initiated By Maryland to Another State   | 15,624            | 15,610  | 15,656  | 15,634  | -0.1%   | 15,597   | 15,551       | 15,656  | N/A    | 10      |  |
| Interstate Cases Received By Maryland from Another States | 15,080            | 15,112  | 15,156  | 15,190  | 0.2%    | 15,011   | 14,812       | 15,190  | N/A    | 10      |  |

| Paternity Establishment   | REPORTING PERIODS |         |         |         |         | % Change | YEAR TO DATE |         |         |         |  |
|---|-------------------|---------|---------|---------|---------|----------|--------------|---------|---------|---------|--|
|   | Jan-11            | Feb-11  | Mar-11  | Apr-11  | Average |          | Minimum      | Maximum | Total   | Periods |  |
| # of Children in the Caseload Born Out-of-Wedlock                         | 165,450           | 165,763 | 166,432 | 166,634 | 0.1%    | 165,032  | 163,286      | 166,634 | N/A     | 10      |  |
| # of Children in the Caseload with Paternity Established                  | 141,851           | 142,025 | 142,484 | 142,658 | 0.1%    | 141,540  | 139,843      | 142,658 | N/A     | 10      |  |
| % of Children in the Caseload with Paternity Established                  | 85.7%             | 85.7%   | 85.6%   | 85.6%   | 0.0%    | 85.8%    | 85.6%        | 86.1%   | N/A     | 10      |  |
| # of Children Needing Paternity Established at the Beginning of the Month | 23,513            | 23,599  | 23,738  | 23,948  | 0.9%    | 23,457   | 22,832       | 23,948  | N/A     | 10      |  |
| # of Children Needing Paternity Established Added during the Month        | 10,882            | 11,417  | 12,111  | 12,595  | 4.0%    | 9,830    | 6,416        | 12,595  | 98,299  | 10      |  |
| # of Children Needing Paternity Established Subtracted during the Month   | 11,842            | 12,238  | 12,722  | 13,178  | 3.6%    | 10,897   | 7,532        | 13,178  | 108,973 | 10      |  |
| # of Children Needing Paternity Established at the End of Month           | 23,599            | 23,738  | 23,948  | 23,976  | 0.1%    | 23,492   | 22,832       | 23,976  | N/A     | 10      |  |

| Support Order Establishment  | REPORTING PERIODS |         |         |         |         | % Change | YEAR TO DATE |         |        |         |  |
|--|-------------------|---------|---------|---------|---------|----------|--------------|---------|--------|---------|--|
|  | Jan-11            | Feb-11  | Mar-11  | Apr-11  | Average |          | Minimum      | Maximum | Total  | Periods |  |
| # of Cases With a Support Order  | 205,463           | 205,595 | 205,581 | 205,227 | -0.2%   | 205,234  | 203,650      | 205,595 | N/A    | 10      |  |
| % of Cases in Caseload with a Support Order                                | 82.5%             | 82.4%   | 82.3%   | 82.3%   | 0.0%    | 82.5%    | 82.0%        | 82.8%   | N/A    | 10      |  |
| # of Cases Needing a Support Order Established at the Beginning of Month   | 43,409            | 43,636  | 43,870  | 44,188  | 0.7%    | 43,367   | 42,620       | 44,188  | N/A    | 10      |  |
| # of Cases Needing a Support Order Established Added during the Month      | 2,799             | 2,581   | 3,258   | 2,990   | -8.2%   | 3,029    | 2,581        | 3,747   | 30,285 | 10      |  |
| # of Cases Needing a Support Order Established Subtracted during the Month | 2,572             | 2,347   | 2,940   | 2,976   | 1.2%    | 2,763    | 1,622        | 3,824   | 27,633 | 10      |  |
| # of Cases Needing a Support Order Established at the End of the Month     | 43,636            | 43,870  | 44,188  | 44,202  | 0.0%    | 43,632   | 42,620       | 44,745  | N/A    | 10      |  |



**Department of Human Resources  
Child Support Enforcement Administration**

Reporting Period: Apr-11

| Current Support Collections  | REPORTING PERIODS |               |               |               |          | YEAR TO DATE     |                  |                  |                |         |
|--|-------------------|---------------|---------------|---------------|----------|------------------|------------------|------------------|----------------|---------|
|  | Jan-11            | Feb-11        | Mar-11        | Apr-11        | % Change | Average          | Minimum          | Maximum          | Total          | Periods |
| Amount of Current Support Due                                      | \$ 51,574,492     | \$ 51,127,578 | \$ 52,032,244 | \$ 57,253,512 | 10.0%    | \$ 52,048,208.30 | \$ 51,127,578.00 | \$ 57,253,512.00 | \$ 520,482,083 | 10      |
| Amount Distributed toward Current Support                          | \$ 32,258,784     | \$ 31,736,172 | \$ 33,868,277 | \$ 32,408,886 | -4.3%    | \$ 32,097,158.00 | \$ 30,722,149.00 | \$ 33,868,277.00 | \$ 320,971,580 | 10      |
| Percent of Current Support Distributed                             | 62.5%             | 62.1%         | 65.1%         | 56.6%         | -8.5%    | 61.7%            | 56.6%            | 65.1%            | N/A            | 10      |
| Number of Cases with Current Support Due                           | 131,004           | 131,127       | 131,448       | 131,431       | 0.0%     | 131,267          | 131,004          | 131,483          | N/A            | 10      |
| Number of Cases that had a Distribution toward Current Support     | 81,587            | 83,092        | 84,949        | 82,605        | -2.8%    | 82,650           | 81,587           | 84,949           | N/A            | 10      |
| # of Cases that did not have a Distribution toward Current Support | 49,417            | 48,035        | 46,499        | 48,826        | 5.0%     | 48,617           | 46,499           | 49,425           | N/A            | 10      |
| % of Cases that had a Distribution toward Current Support          | 62.3%             | 63.4%         | 64.6%         | 62.9%         | -1.7%    | 63.0%            | 62.3%            | 64.6%            | N/A            | 10      |

| Arrears Collections  | REPORTING PERIODS |                  |                  |                  |          | YEAR TO DATE        |                     |                     |                |         |
|--|-------------------|------------------|------------------|------------------|----------|---------------------|---------------------|---------------------|----------------|---------|
|  | Jan-11            | Feb-11           | Mar-11           | Apr-11           | % Change | Average             | Minimum             | Maximum             | Total          | Periods |
| Amount of Arrears Owed   | \$ 1,747,089,040  | \$ 1,747,840,896 | \$ 1,751,061,915 | \$ 1,750,657,153 | 0.0%     | \$ 1,736,214,040.90 | \$ 1,715,589,022.00 | \$ 1,751,061,915.00 | N/A            | 10      |
| Amount Distributed toward Arrears  | \$ 8,174,526      | \$ 13,208,896    | \$ 16,882,350    | \$ 12,671,205    | -24.9%   | \$ 10,007,816.90    | \$ 7,326,065.00     | \$ 16,882,350.00    | \$ 100,078,169 | 10      |
| Percent of Arrears Distributed   | 0.5%              | 0.8%             | 1.0%             | 0.7%             | -0.3%    | 0.6%                | 0.4%                | 1.0%                | N/A            | 10      |
| Number of Cases in Arrears   | 165,075           | 164,604          | 164,023          | 164,637          | 0.4%     | 164,863             | 164,023             | 165,950             | N/A            | 10      |
| Number of Cases in Arrears that had a Distribution toward Arrears          | 49,293            | 47,703           | 53,340           | 47,155           | -11.6%   | 48,435              | 45,305              | 53,340              | N/A            | 10      |
| Number of Cases in Arrears that did not have a Distribution toward Arrears | 115,782           | 116,901          | 110,683          | 117,482          | 6.1%     | 116,428             | 110,683             | 120,098             | N/A            | 10      |
| Percent of Cases in Arrears that had a Distribution toward Arrears         | 29.9%             | 29.0%            | 32.5%            | 28.6%            | -3.9%    | 29.4%               | 27.4%               | 32.5%               | N/A            | 10      |

| Disbursed Collections                      | REPORTING PERIODS |               |               |               |          | YEAR TO DATE     |                  |                  |                |         |
|--|-------------------|---------------|---------------|---------------|----------|------------------|------------------|------------------|----------------|---------|
|  | Jan-11            | Feb-11        | Mar-11        | Apr-11        | % Change | Average          | Minimum          | Maximum          | Total          | Periods |
| Total Child Support Disbursed in the Month | \$ 37,501,552     | \$ 38,277,439 | \$ 49,312,065 | \$ 45,982,185 | -6.8%    | \$ 42,010,715.60 | \$ 37,501,552.00 | \$ 49,312,065.00 | \$ 420,107,156 | 10      |
| Total Number of Paying Cases               | 100,191           | 102,328       | 105,524       | 101,953       | -3.4%    | 101,433          | 100,191          | 105,524          | N/A            | 10      |
| Percent of Paying Cases                    | 52.9%             | 54.1%         | 55.7%         | 54.0%         | -1.7%    | 53.6%            | 52.9%            | 55.7%            | N/A            | 10      |
| Number Children in Cases Receiving Support | 104,475           | 107,379       | 110,656       | 107,212       | -3.1%    | 106,185          | 104,475          | 110,656          | N/A            | 10      |
| Total Payment Issued (Transactions)        | 206,961           | 192,094       | 217,267       | 202,877       | -6.62%   | 206,620          | 192,094          | 217,267          | 2,066,198      | 10      |
| Checks Issued in Error                     | 23                | 16            | 26            | 21            | -19.23%  | 24               | 16               | 33               | 240            | 10      |
| Dollar Value of Payments Issued in Error   | \$6,741           | \$15,743      | \$32,991      | \$22,612      | -31.46%  | \$19,853         | \$6,741          | \$32,991         | \$198,535      | 10      |



**Department of Human Resources  
Child Support Enforcement Administration**  
Reporting Period: April 2011

| Non-Custodial Parent Employment Program (NPEP) | REPORTING PERIODS |              |              |             |          | YEAR TO DATE |             |             |              |         |
|--|-------------------|--------------|--------------|-------------|----------|--------------|-------------|-------------|--------------|---------|
|  | Jan-11            | Feb-11       | Mar-11       | Apr-11      | % Change | Average      | Minimum     | Maximum     | Total        | Periods |
| # of Referrals                                 | 191               | 286          | 216          | 209         | -3.2%    | 221          | 125         | 436         | 2,213        | 10      |
| # of cases receiving payments from referrals   | 112               | 184          | 218          | 175         | -19.7%   | 173          | 112         | 267         | 1,725        | 10      |
| % of cases receiving payments from referrals   | 58.64%            | 64.34%       | 100.93%      | 83.73%      | -17.0%   | 83.42%       | 58.64%      | 131.20%     | 77.95%       | 10      |
| # of payments made via wage-withholding        | 75                | 74           | 45           | 99          | 120.0%   | 80           | 45          | 134         | 796          | 10      |
| % of payments made via wage-withholding        | 66.96%            | 40.22%       | 20.64%       | 56.57%      | 174.1%   | 47.23%       | 20.64%      | 66.96%      | 46.14%       | 10      |
| NPEP total payments made                       | \$1,154,124       | \$ 1,161,549 | \$ 1,324,266 | \$1,248,055 | -5.8%    | \$1,174,192  | \$1,073,147 | \$1,324,266 | \$11,741,915 | 10      |

**GDU Agency Goals and Actions Assessment Dashboard- DHR**  
(Contributing Actions, Benchmarks, and Progress to Date)

| <b>GDU III. Increase the Number of Marylanders Who Receive Skills Training by 20% by 2012</b>                                    |   |                      |   |   |                                |
|--|---|----------------------|---|---|--------------------------------|
| <b>Contributing Actions/ Deliverables</b>  | <b>Implementation Targets</b>                               | <b>Delivery Date</b> | <b>Progress to Date</b>   | <b>Explanatory Comments</b>   | <b>GDU Delivery Assessment</b> |
| <b>B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010</b>  |   |                      |   |   |                                |
| <b>B2. Strengthen Skills &amp; Employment Opportunities for TANF Recipients, Foster Youth &amp; Non-custodial Parents</b>        |   |                      |   |   |                                |
| Plan and implement MD Rise by 2010   | Achieve below targets by 6/10:                              | 6/10                 |   |   |                                |
| Establish MD Rise training partnerships in targeted sectors.   | Develop 10 training partnerships                            | 6/10                 | <p><i>Target Achieved</i></p> <ol style="list-style-type: none"> <li>1. Family Investment Aide Initiative</li> <li>2. DHCD/Weatherization Assistance Program</li> <li>3. Biotechnical Institute of Maryland, Inc.</li> <li>4. CVS/pharmacy</li> <li>5. Maryland Center for Arts and Technology (MCAT)</li> <li>6. BCCC - Workforce Pipeline Solutions Interagency "Jump Start Program</li> <li>7. Open Society Institute - Baltimore Adult Workforce Development Initiative with Center for Urban Families, Civic Works, Group Ministries and Job Opportunities Task Force</li> <li>8. Survive and Thrive</li> <li>9. Baltimore Ex-Offender Re-entry Employment Program (BERE) Program</li> <li>10. DLLR</li> <li>11. BGE</li> <li>12. DGS</li> <li>13. DBED</li> <li>14. Policy Studies, Inc.</li> </ol> | <p><i>Partnership Name/# hired to date/# trained to date or in training</i></p> <p>Family Investment Aide Initiative<br/>hired - 100</p> <p>DHCD - Weatherization Assistance Program<br/>hired - 7</p> <p>trained/in training - 11</p> <p>Biotechnical Institute of Maryland, Inc.<br/>trained/in training - 1</p> <p>CVS/pharmacy<br/>hired: 15</p> <p>trained/in training - 41</p> <p>MCAT<br/>hired - 63</p> <p>trained/in training - 112</p> <p>DLLR<br/>hired - 2</p> <p>Survive and Thrive<br/>hired - 73</p> <p>OSI - DHR Partnership<br/>hired: 6</p> <p>trained/in training: 47</p> <p>BERE Program<br/>hired: 11</p> <p>trained/in training: 4</p> <p>TOTAL HIRES: 277</p> <p>TOTAL TRAINED OR IN TRAINING: 216</p> |                                |
| Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB. | Target will be set after partnerships have been negotiated. | 6/10                 | Baseline as of June 1, 2009: 190 training completions and certifications received<br>SFY 2010: 496 training completions and 261 certifications received.<br>SFY 2011 through 2nd quarter: 215 training completions and 145 certifications received.   |   |                                |
| Increase number of customers entering unsubsidized jobs at or above \$10 per hour.   | Target of 200 customers for FY 2010.                        | 6/10                 | FY 2009 - 2,092 (22%) placements were \$10/hr or more and at least 30 hours per week<br>FY 2010 - 2,335 (24%) placements were \$10/hour or more and at least 30 hours per week<br>FY 2011 through February 2011 - 1,315 (21%) placements were \$10/hour or more and at least 30 hours per week  |   |                                |

**GDU Agency Goals and Actions Assessment Dashboard- DHR**  
(Contributing Actions, Benchmarks, and Progress to Date)

**GDU V. Reduce Violent Crimes Committed Against Women and Children by 25% by the End of 2012**

| Contributing Actions/Deliverables  | Implementation Targets   | Delivery Date | Progress to Date   | Explanatory Comments  | GDU Delivery Assessment |
|--|--|---------------|--|---|-------------------------|
| <b>F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)</b>   |  |               |  |   |                         |
| F1. FY 2011 Goal: Reduce by 9% the number of children in out-of-home placement.  |  |               | # of Children in OOH placement: June<br>2008: 9569<br>June 2009: 8757<br>June 2010: 8013<br>July 2010: 7978<br>August 2010: 7952<br>September 2010: 7905<br>October 2010: 7889<br>November 2010: 7774<br>December 2010: 7703<br>January 2011: 7649<br>February 2011: 7651<br>March 2011: 7611          |   |                         |
|  |  |               | # Reunifications: SFY<br>08: 1548<br>SFY 09: 1616 SFY<br>10: 1958<br>June 2010: 256<br>July 2010: 196<br>August 2010: 171<br>September 2010: 186<br>October 2010: 165<br>November 2010: 161<br>December 2010: 168<br>January 2011: 156<br>February 2011: 130<br>March 2011: 175                        |   |                         |
|  |  |               | # Families receiving In-Home Services:<br>June 2008: 3743<br>June 2009: 3539<br>June 2010: 3266<br>July 2010: 3150<br>August 2010: 3,133<br>September 2010: 3,218<br>October 2010: 3289<br>November 2010: 3259<br>December 2010: 3269<br>January 2011: 3168<br>February 2011: 3122<br>March 2011: 3179 |   |                         |
| Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care. | Train all jurisdictions in FCP: 7/09-5/10 according to below schedule: | 5/10          | 24 jurisdictions are trained to date. The 3266 families who are receiving in-home services and 8013 youth in out-of-home care in these jurisdictions are benefitting from FCP.   | Trainings rolled out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan. |                         |
|  | 7/14/09 - 11/30/09: Baltimore City                                     | 11/24/09      | 6 jurisdictions trained.   |   |                         |
|  | 9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington    | 11/3/09       |  |   |                         |
|  | 11/17/09-12/15/09: Calvert, Charles, St. Mary's                        | 12/15/09      | 3 jurisdictions trained.   |   |                         |
|  | 1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot                  | 2/2/10        | 4 jurisdictions trained.   |   |                         |
|  | 1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester             | 2/9/10        | 4 jurisdictions trained.   |   |                         |
|  | 2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's    | 3/30/10       | 4 jurisdictions trained.   |   |                         |
|  | 4/6/10 - 5/25/10: Baltimore County, Cecil, Harford                     | 5/25/10       | 3 jurisdictions trained.   |   |                         |

|  |  |             |   |   |  |
|--|--|-------------|---|---|--|
|  | Develop implementation plan to deliver the training to the provider community.                               | 12/31/10    | There have been 13 Family Centered Practice 2-day training sessions held for the provider community which accounts for 69 agencies/ 286 provider staff trained. The trainings have been held throughout the state since May 2010. The agencies represented include the school system, mental health, placement providers and other child and family community based services. Starting in 2011, the trainings are offered quarterly across the state.   | All of the sessions are co-facilitated by a DHR/SSA staff person and a provider community staff person. About 25 provider staff attended the train-the-trainer session in December 2009 and have partnered with SSA to offer the training in their communities. |  |
| Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.   | Provide services to up to 40 youth at a time in Baltimore City.  | 9/30/10     | Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization.   |   |  |
| Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.  | Develop and submit a strategic plan to SAMHSA/CMHS   | 9/30/10     | Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.   |   |  |
| Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.   | Fully operational CMEs with all statewide slots filled.  | 6/30/10     | CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 9/15/10, there were 24 children enrolled in MD CARES. Capacity is 40, and we anticipate being at full capacity as of November, 2010. |   |  |
| Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment. | Provision of in-home family services is a core component of the services DHR provides to families in crisis. | Ongoing     | # of families receiving in-home services:<br>June 2008: 3743<br>June 2009: 3539<br>June 2010: 3266<br>July 2010: 3150<br>August 2010: 3133<br>September 2010: 3218<br>October 2010: 3289<br>November 2010: 3259<br>December 2010: 3269<br>January 2011: 3168<br>February 2011: 3122<br>March 2011: 3179   |   |  |
| <b>F2. FY 2011 Goal: Facilitate 562 adoptions.</b>   |  |             | FY 2008: 619 adoptions<br>FY 2009: 770 adoptions<br>FY 2010: 738 adoptions<br>July 2010: 23 adoptions<br>August 2010: 34 adoptions<br>September 2010: 34 adoptions<br>October 2010: 35 adoptions<br>November 2010: 80 adoptions<br>December 2010: 42 adoptions<br>January 2011: 29 adoptions<br>February 2011: 40 adoptions<br>March 2011: 45 adoptions   |   |  |
| Implement FCP (see above).   | (see above)  | (see above) | (see above)   | (see above)   |  |

|   |   |             |   |   |  |
|---|---|-------------|---|---|--|
| Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.  | Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer. | June 2010   | FY10 2Q Report:<br>1) Reviewed 75 adoption cases<br>2) 84% of permanency plans were established timely<br>3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans<br>4) 74% of youth reviewed resided in a pre-finalized adoptive home   |   |  |
| PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.** | Assessment and identification of best practices to occur during spring and summer of 2010.  | 9/30/10     | Completed training of supervisors on adoption subsidies and permanency policies in the Spring of 2011.  | **This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.   |  |
| <b>F3. FY 2011 Goal: Ensure that No More than 11% of Children are Placed in Group Homes by End of FY 2011</b>   |   |             |   | November 2010: 10.9%<br>Total # Children in Group Homes: 850<br>Total # Children in OOH placement: 7774   |  |
| Implement FCP (see above).  | (see above)   | (see above) | (see above)   | (see above)   |  |
| <b>Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions:</b><br>TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.                                 | Issue State policy for TYTF (9/09).<br>Implement Phase II in four targeted jurisdictions.   | 12/09       | SSA has been doing step down reviews in Prince George's Co for Medically Fragile Group Home to TFC transitions and will be conducting them in Baltimore County and Baltimore City in 2011. Cases were presented to the TFC providers and children were stepped down into homes. A workgroup is developing a comprehensive step down process.<br><br>The Maryland Foster Parent Association is partnering with DHR with a focus on educating foster parents about the importance of accepting teen placements. |   |  |
| Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.   | The policy was issued, completing this action.  | 10/09       | Policy was issued in September.<br><br># of children coming into care after policy was issued:<br>Cumulative total since Oct 09: 2303   |   |  |
| Implement Maryland Cares (see above).   | (see above)   | (see above) | (see above)   | (see above)   |  |
| Implement Rural Cares (see above).  | (see above)   | (see above) | (see above)   | (see above)   |  |
| <b>F4. FY 2011 Goal: Increase to 76% the percent of children placed in family homes.</b>  |   |             | June 2009: 76.6%<br>June 2010: 76.5%<br>July 2010: 76.4%<br>August 2010: 76.1%<br>September 2010: 76.2%<br>October 2010: 76.0%<br>November 2010: 75.5%<br>December 2010: 76.0%<br>January 2011: 75.5%<br>February 2011: 75.6%<br>March 2011: 75.5%  | February 2011: 75.5%<br>Total # Children in Family Homes: 5749<br>(5571 children residing in family homes +178 children on trial home visits = 5749)<br>Total # Children in OOH placement: 7611 |  |
| Implement FCP (see above).  | (see above)   | (see above) | (see above)   | (see above)   |  |
| Placement policy (see above).   | (see above)   | (see above) | (see above)   | (see above)   |  |
| Implement MD Cares (see above).   | (see above)   | (see above) | (see above)   | (see above)   |  |
| Implement Rural Cares (see above).  | (see above)   | (see above) | (see above)   | (see above)   |  |
| <b>F5. FY 2011 Goal: Pending (Under construction--percent placed in/out of home or adjacent jurisdiction for all placements)</b>  |   |             | Family Homes:<br>March 2009: 53%<br>March 2010: 57% (3634 of 6377)  | Group Homes:<br>March 2009: 38%<br>March 2010: 44% (413 out of 940)   |  |
| Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.  | (see above)   | (see above) | (see above)   | (see above)   |  |
| Placement policy (see above).   | (see above)   | (see above) | (see above)   | (see above)   |  |
| Issue RFP and hold pre-proposal conference  |   | 11/09       | RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.   |   |  |

|  |  |              |  |             |  |
|--|--|--------------|--|-------------|--|
| Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.  | Evaluate submitted Offers.                       | 01/10 - 9/10 | Offers received and in evaluation process.   |             |  |
|  | Award contracts.                                 | 11/1/2010    | The Board of Public Works approved DHRs' recommendation to award 71 contracts for Residential Child Care Services (RCC) at its BPW meeting on Wednesday, March 23, 2011. The new contracts began on April 1st.   |             |  |
| <b>F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less</b>  |  |              | FY09 2Q: 4.4% (88 of 2019 children)<br>FY09 3Q: 3.6% (77 of 2141 children)<br>FY09 4Q: 3.6% (85 of 2380 children)<br>FY10 1Q: 3.6% (93 of 2604 children)<br>FY10 2Q: 3.8% (105 of 2800)<br>FY10 3Q: 4.0% (116 of 2933)<br>FY10 4Q: 3.6% (105 of 2944)<br>FY11 1Q: 3.5% (93 out 2644)<br>FY11 2Q: 3.4% (78 out of 2292)   |             |  |
| Implement MD Cares (see above).  | (see above)                                      | (see above)  | (see above)  | (see above) |  |
| Implement Rural Cares (see above).   | (see above)                                      | (see above)  | (see above)  | (see above) |  |
| Implement Care Management Entities (CME) contracts   | (see above)                                      | (see above)  | (see above)  | (see above) |  |
| Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided. | Work of developing model targeted to occur 2010. | 12/31/10     | In the summer of 2010, the Social Services Administration partnered with the Children's Research Center (CRC) to evaluate its safety and risk assessment tools, as one of the first steps in the implementation of a revised Integrated In-Home Services model. This work was funded by Casey Family Programs. The evaluation highlighted areas of the assessments which needed improvement prior to implementing the new service model, to better ensure the best assessment which helps determine the appropriate type and level of service needed. SSA is now working on the major revisions in the safety assessment known as SAFE-C. At present, revisions to SAFE-C are under review by CHESSE/ACS to determine the cost and timing of the work. Once completed we will turn to needed revisions in the Maryland Family Risk Assessment. We are hopeful that the SAFE-C revisions to CHESSE can be completed in early SFY'12. <b>Anything to report?</b> |             |  |
| PIP strategy; work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.  | Evaluation work targeted to occur during 2010.   | 12/31/10     | (see above)  |             |  |

|  |  |                  |  |  |  |
|--|--|------------------|--|--|--|
| <p>Complete an environmental scan that will be used by multi-sector, multi-disciplinary public and private stakeholders to develop a comprehensive statewide Child Maltreatment Prevention Plan.</p> |  | <p>9/30/2011</p> | <p>Draft of Phase I has been completed and includes the following sections:<br/> 1. Definitions of child maltreatment<br/> 2. Effects of maltreatment<br/> 3. Fiscal costs of maltreatment<br/> 4. The Origins of Child Maltreatment:<br/> An Ecological Model<br/> (Includes risk and protective factors)</p> | <p>The completed environmental scan will also include:<br/> 1. An inventory and analysis of existing programs, services, resources, surveillance systems, policy and legislation, reports, surveys, and studies that identify the strengths and gaps in the state's current child maltreatment prevention efforts<br/> 2. Suggested statistical benchmarks for key data elements that will be used to evaluate prevention efforts.</p> |  |
|--|--|------------------|--|--|--|

**GDU XII. End Childhood Hunger in Maryland by 2015**

| Contributing Actions/Deliverables  | Implementation Targets   | Delivery Date                    | Progress to Date   | Explanatory Comments  | GDU Assessment |
|--|--|----------------------------------|--|---|----------------|
| <b>A. Increase the Participation Rate for the Number of Children in the Food Supplemental Program by 9% by December 2010</b> |  |                                  |  | DHR exceeded its Partnership to End Childhood Hunger goal by increasing the number of children participating in FSP by 9% in August 2010 from the base month of December 2009 (242,328). In December 2010, DHR served 285,283 children 18 and younger in the FSP, an increase of over 17% for the year. |                |
| Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.      | Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done. DHR will ensure that families waiting in lines are informed of the option of a telephone interview. DHR will report to StateStat the percentage of eligibility determinations and redeterminations made with telephone interviews each month by jurisdiction. | Completed                        | Step 1: All jurisdictions have been trained for telephonic interviewing  |   |                |
|  |  |                                  | DHR has provided support to barriers listed by jurisdictions: identified funds in local budgets, implemented best practices, and BOLO, OAS and OTHS are working with locals to mail out applications   |   |                |
|  |  |                                  | Step 2: Completed automated system programming by ACS to support scheduling of telephone interviews in June  |   |                |
|  |  |                                  | Step 3: Since July, fully implementing telephone interviews for all hardship reasons in all jurisdictions.   | The expansion of the case information form to all redeterminations is currently on hold   |                |
|  |  |                                  |  | Only Kent does not regularly schedule telephone interviews, but does use them for hardship cases.   |                |
| Increase use of group redeterminations   | Group redeterminations used by 18 jurisdictions by September 2010. DHR working with locals to build SAIL labs.   | Completed                        | SAIL labs are completed in 31/36 Family Investment District Offices. The district offices without SAIL labs do not have space for a lab.   | CARES enhancement allowing scheduling for group redets is on schedule for FY 11.  |                |
| Increase number of community and faith-based organizations included in the Food Supplement Program Outreach Plan.            | Add CBO partners in 10 additional jurisdictions.   | Sept 2010<br>Added two new CBOs. | Step 1: The geographical reach has been mapped and the demographic focus of the 5 CBOs in the 2010 plan has been analyzed.   |   |                |
|  |  |                                  | Step 2: Identified 10 jurisdictions that were not covered by existing CBO partners.  |   |                |
|  |  |                                  | Step 3: Cultivating relationships with prominent CBOs in regions where additional partners in the plan are needed.- Sent an addendum to 2010 FSP Outreach Plan, which would add Associated Catholic Charities and Crossroads Farmers Market to the plan. | In September we added the two new CBOs to the Outreach Plan for FY 2011. Associated Catholic Charities covers Baltimore City and County. Crossroads Farmers Market covers Montgomery County.  |                |

|   |  |                                |  |  |  |
|---|--|--------------------------------|--|--|--|
| Expand No Wrong Door Project to include representatives from other agencies and two legislators to meet requirements of budget language.                        | Final report to budget committees on outcome of efforts  | June 2011                      | First meeting of expanded workgroup chaired on June 30th.  |  |  |
| Increase utilization of SAIL by training CBOs to help families apply for benefits.  | Increase total SAIL applications for FSP to 4500 per month.  | September 2010                 | We have now trained 57 CBOs. FSP applications via SAIL - September 2010: 6,189; October 2010: 6,799.   | Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as planned. Do not have access to later SAIL report. Should receive October numbers shortly. |  |
| Implement customer care center in Baltimore that will handle SAIL applications for metro area.  | Fully functional customer care center.   | June 2010                      | Center opened and fully functional by 11/30/09. June 2010: 1,102, July: 1,135, August: 1,137, September: 995, October 1,090 applications from Baltimore County filed via SAIL and handled by CCC.  | Currently evaluating operations of first center and considering to expand Western MD. We have decided not to open regional centers.  |  |
| Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP. | Reports produced and FSP information sent to potentially eligible families. The flyers were distributed to students by the Montgomery County School system in October. | Sept 2010                      | 12,277 households identified. FIA to provide literature for schools to distribute to families. Funding being sought to expand to additional jurisdictions.   |  |  |
| Work with GOC and Maryland Out of School Time Network to develop a strategy targeting families to utilize after school programs to promote FSP.                 | To be decided. Continuing to work with MOST. They received Mott grant October 1.   | TBD                            | MOST Network to receive Mott Foundation award again this year. Next steps under development.   |  |  |
| FSP opt-in addition to FARMS Benefit Application  | All jurisdictions distribute new application; automate and report data back to DHR; DHR target eligible population   | TBD after we confer with LEAs. | All jurisdictions included the opt-in language in the application; 5 jurisdictions have the data automated and will send to DHR. We will work with 3 volunteer non-automated jurisdictions to use WEX interns to gather that data. Conference call scheduled 11/9/10 with 5 automated jurisdictions. | TBD- how remaining 16 jurisdictions will automate and report opt-in data back to DHR   |  |