



Department of Human Resources  
StateStat

Reporting Period: May 2011

**DHR Management Team**

Operations: **Vacant**  
 Programs: **Vacant**  
 Chief of Staff: **Vacant**

**Administrations:**

Social Services Administration: **Carnitra White**  
 Family Investment Administration: **Rosemary Malone (Acting)**  
 Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

**Interim Secretary Ted Dallas**  
 Appointed January 2011

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	4/19/11	5/3/11	5/17/11	5/31/11		Average	Minimum	Maximum	Total	Periods
<b>OVERTIME (HOURS)</b>	13,745.1	12,381.7	10,966.6	11,383.3						
Office of the Secretary	3.0	5.4	3.5	0.0	0.0%	16.1	0.0	145.3	433.6	27
Operations	112.5	19.0	112.0	18.2	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	12.0	0.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	241.0	131.1	294.0	436.5	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	13,376.6	12,226.2	10,557.1	10,928.6	3.5%	7,185.3	6,401.3	8,018.0	194,003.9	27
<b>SICK LEAVE (DAYS)</b>										
Office of the Secretary	30.4	46.9	46.0	26.9	-41.5%	65.1	27.4	112.7	1,758.8	27
Operations	168.7	141.6	142.4	97.7	-31.4%	141.1	99.0	180.2	3,809.1	27
Social Services	27.4	53.0	44.1	26.1	-40.8%	35.7	20.4	57.1	964.0	27
Family Investment	95.1	89.3	72.5	49.7	-31.4%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	160.6	196.9	189.2	148.0	-21.8%	215.9	153.2	286.8	5,828.7	27
LDSS	3,015.0	2,407.9	2,380.9	1,775.8	-25.4%	2,598.4	2,031.1	3,057.0	70,156.5	27
<b>ACCIDENT LEAVE (DAYS)</b>										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	11.2	10.0	10.0	9.0	10.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	10.0	10.0	10.0	9.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	9.5	10.0	10.3	10.3	0.0%	2.5	0.0	31.2	68.7	27
LDSS	94.3	75.5	55.3	58.2	5.2%	76.4	38.0	152.4	2,062.5	27
<b>UNSCHEDULED LEAVE (DAYS)</b>										
Office of the Secretary	0.0	2.4	7.0	1.1	0.0%	12.3	0.0	27.0	331.7	27
Operations	5.4	4.4	5.0	5.9	18.0%	6.5	0.0	21.6	175.8	27
Social Services	5.0	5.0	4.0	4.0	0.0%	4.2	0.0	16.4	113.8	27
Family Investment	2.9	5.9	7.4	5.0	-32.4%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	31.6	14.5	18.7	17.5	-6.4%	21.3	0.0	42.8	575.2	27
LDSS	354.5	1,534.1	460.4	358.9	-22.0%	471.1	246.9	630.0	12,720.7	27
<b>FROI TO IWIF</b>						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	6	10	6	3	-50.0%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	1	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	1	0	0.0%	0.7	0.0	2.0	18.0	26
<b>FROLAG &gt; 3 DAYS</b>						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	3	3	0	2	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



## Department of Human Resources LDSS Personnel

Reporting Period: May 2011

### TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	4/19/11	5/3/11	5/17/11	5/31/11		Average	Minimum	Maximum	Total	Periods
Allegany	375.6	289.1	275.4	283.8	3.1%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	482.9	842.9	884.8	803.1	-9.2%	547.0	279.0	906.0	14,769.0	27
Baltimore City	5432.2	3708.8	2323.3	3232.7	39.1%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	983.4	1011.7	619.6	471.0	-24.0%	244.8	58.0	513.0	6,610.5	27
Calvert	285.8	239.3	310.0	264.0	-14.8%	280.2	226.0	333.5	7,564.6	27
Caroline	369.0	299.0	315.5	315.0	-0.2%	273.6	231.0	355.0	7,386.6	27
Carroll	275.0	283.5	278.3	278.0	-0.1%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	282.5	286.5	307.5	248.5	-19.2%	262.5	239.0	332.0	7,087.1	27
Charles	306.5	365.2	385.1	398.4	3.5%	294.0	213.5	444.0	7,937.0	27
Dorchester	258.0	276.5	260.5	290.5	11.5%	266.9	240.0	312.5	7,207.1	27
Frederick	325.3	362.5	338.4	311.9	-7.8%	277.7	244.5	374.6	7,497.3	27
Garrett	257.8	253.7	256.4	252.8	-1.4%	258.0	251.0	273.0	6,965.3	27
Harford	362.3	333.7	318.6	311.4	-2.3%	332.1	181.8	438.7	8,967.2	27
Howard	566.0	691.0	682.0	583.0	-14.5%	282.7	183.0	451.8	7,633.2	27
Kent	254.0	246.0	246.0	264.0	7.3%	256.2	246.0	275.5	6,916.5	27
Montgomery	0.0	0.0	0.0	0.0		129.9	32.0	265.0	3,506.9	27
Prince George's	745.4	1107.2	1094.8	855.0	-21.9%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	246.0	245.0	246.0	246.0	0.0%	247.9	214.0	287.1	6,694.3	27
Somerset	46.1	54.0	39.0	53.8	37.9%	99.7	30.0	178.6	2,691.5	27
St. Mary's	86.7	52.1	56.3	57.3	0.0%	3.6	0.0	55.3	96.0	27
Talbot	246.0	246.0	216.0	276.0	27.8%	249.6	63.0	375.0	6,738.3	27
Washington	536.8	452.9	473.8	438.6	-7.4%	331.8	234.5	595.6	8,959.0	27
Wicomico	328.0	323.0	339.0	364.0	7.4%	257.8	231.0	299.0	6,959.7	27
Worcester	325.3	256.6	290.8	329.8	13.4%	159.1	69.0	216.0	4,295.9	27
<b>TOTAL</b>	13376.6	12226.2	10557.1	10928.6						



**Department of Human Resources**  
**LDSS Personnel**  
 Reporting Period: May 2011

**ON CALL OVERTIME BY JURSDICTION**

	4/19/11	5/3/11	5/17/11	5/31/11	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	243.5	243.5	243.5	243.5	0.0%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	216.0	549.0	681.0	522.0	-23.3%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	207.0	248.0	298.0	234.2	-21.4%	230.8	58.0	513.0	6,232.5	27
Calvert	246.0	207.0	285.0	256.0	-10.2%	249.3	199.5	291.0	6,730.2	27
Caroline	246.0	235.5	246.0	246.0	0.0%	252.7	217.0	300.5	6,823.5	27
Carroll	269.5	269.5	263.3	274.0	4.1%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	246.0	239.0	253.0	239.0	-5.5%	250.7	183.0	327.0	6,767.6	27
Charles	244.5	244.6	244.5	264.5	8.2%	251.6	182.5	286.4	6,793.2	27
Dorchester	245.0	245.0	242.5	242.0	-0.2%	249.1	236.0	263.5	6,727.0	27
Frederick	246.0	246.0	246.0	246.0	0.0%	250.6	244.5	273.0	6,767.5	27
Garrett	252.3	253.7	253.9	252.8	-0.4%	258.0	251.0	273.0	6,965.3	27
Harford	282.3	250.0	243.7	229.1	-6.0%	258.7	140.5	360.0	6,986.0	27
Howard	199.0	284.5	246.0	263.0	6.9%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	246.0	246.0	264.0	7.3%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	224.5	253.5	164.5	222.0	35.0%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	246.0	245.0	246.0	246.0	0.0%	247.9	214.0	287.1	6,694.3	27
Somerset	30.0	54.0	39.0	39.0	0.0%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	246.0	246.0	216.0	276.0	27.8%	249.4	63.0	375.0	6,733.8	27
Washington	245.8	213.9	207.8	214.6	3.3%	249.3	228.0	264.0	6,730.8	27
Wicomico	222.0	246.0	231.0	264.0	14.3%	250.2	231.0	279.0	6,754.5	27
Worcester	192.0	175.0	183.0	227.1	24.1%	157.8	69.0	216.0	4,259.9	27
<b>TOTAL</b>	<b>4795.4</b>	<b>5194.7</b>	<b>5279.7</b>	<b>5264.8</b>						



## Department of Human Resources LDSS Personnel

Reporting Period: May 2011

### SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	4/19/11	5/3/11	5/17/11	5/31/11		Average	Minimum	Maximum	Total	Periods
Allegany	103.9	128.4	98.1	44.6	-54.5%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	149.2	89.5	97.5	69.8	-28.4%	114.0	58.1	151.4	3,077.3	27
Baltimore City	1054.9	1024.7	939.0	680.0	-27.6%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	165.1	194.9	199.5	63.3	-68.3%	187.1	63.6	263.5	5,051.0	27
Calvert	34.6	49.7	36.6	31.4	-14.2%	29.3	16.1	41.3	790.1	27
Caroline	25.0	31.0	20.0	19.0	-5.0%	26.3	11.0	44.0	709.0	27
Carroll	79.0	58.9	50.4	93.0	84.5%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	598.7	65.2	68.4	54.7	-20.0%	83.4	50.6	125.6	2,251.4	27
Charles	49.3	54.5	35.1	23.4	-33.3%	31.5	10.0	81.5	850.0	27
Dorchester	32.8	32.0	28.4	28.4	0.0%	48.3	29.1	71.8	1,305.3	27
Frederick	46.5	48.0	57.0	40.0	-29.8%	55.4	26.7	76.0	1,495.8	27
Garrett	22.0	23.0	31.0	25.5	-17.7%	25.8	10.0	42.0	697.0	27
Harford	101.7	78.2	88.9	88.3	-0.7%	79.3	49.8	102.1	2,141.0	27
Howard	62.0	42.5	69.6	64.7	-7.0%	56.0	23.6	89.4	1,511.1	27
Kent	9.5	13.0	14.0	13.0	-7.1%	20.3	8.0	40.5	548.1	27
Montgomery	0.0	0.0	0.0	0.0		163.3	91.7	214.6	4,408.2	27
Prince George's	223.6	199.9	201.3	208.1	3.4%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	26.0	18.6	29.8	14.9	-50.0%	26.7	8.1	57.5	720.3	27
Somerset	25.9	21.9	41.3	26.3	-36.3%	33.0	15.9	65.5	890.4	27
St. Mary's	40.0	43.2	56.3	38.7	-31.3%	44.9	22.8	88.9	1,212.4	27
Talbot	20.0	21.0	19.0	10.0	-47.4%	34.6	16.0	55.0	933.0	27
Washington	68.8	75.2	126.9	72.9	-42.6%	108.4	72.0	171.4	2,926.0	27
Wicomico	60.0	78.0	56.0	55.0	-1.8%	68.3	39.3	104.6	1,844.3	27
Worcester	16.5	16.6	16.8	10.8	-35.7%	30.6	10.8	58.4	827.4	27
<b>TOTAL</b>	<b>3015.0</b>	<b>2407.9</b>	<b>2380.9</b>	<b>1775.8</b>						



## Department of Human Resources LDSS Personnel

Reporting Period: May 2011

### ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	4/19/11	5/3/11	5/17/11	5/31/11		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.0	0.0	0.0	0.0		1.6	0.0	40.0	44.3	27
Baltimore City	54.8	49.4	46.0	37.1	-19.3%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	3.7	0.0	12.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	1.0	0.4	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.1	0.1	0.1	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	8.0	2.0	2.5	8.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	9.0	8.0	0.4	0.0	-100.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	1.0	1.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	8.0	1.9	0.2	0.1	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	10.0	10.0	5.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.4	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	2.0	0.0	0.0	0.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	1.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	0.1	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
<b>TOTAL</b>	<b>94.3</b>	<b>75.5</b>	<b>55.3</b>	<b>58.2</b>						



**Department of Human Resources  
LDSS Personnel**

Reporting Period: May 2011

**UNSCHEDULED LEAVE (DAYS)**

	TWO-WEEK REPORTING PERIODS				% Change					
	4/19/11	5/3/11	5/17/11	5/31/11		Average	Minimum	Maximum	Total	Periods
Allegany	0.4	3.2	1.0	1.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	0.0	4.9	4.3	10.9	153.5%	15.2	0.6	51.8	409.2	27
Baltimore City	229.5	1348.0	211.0	169.1	-19.9%	182.9	57.0	291.0	4,939.0	27
Baltimore	30.2	68.0	112.3	60.6	-46.0%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	5.0	0.0	10.0	5.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	8.6	27.0	17.9	21.3	19.0%	18.7	2.5	38.5	505.0	27
Charles	2.5	0.3	2.0	11.8	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	19.8	22.1	28.0	28.0	0.0%	5.9	0.0	29.0	158.4	27
Frederick	5.8	0.0	0.8	1.6	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	0.0	0.0	0.0	4.0	0.0%	14.1	0.3	60.0	380.4	27
Howard	2.3	9.0	2.3	6.8	0.0%	4.8	0.0	15.8	128.3	27
Kent	0.0	0.0	4.5	0.0	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	0.0	0.0	0.0	0.0		22.7	1.8	49.1	612.3	27
Prince George's	36.1	36.1	37.9	35.3	-6.9%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.8	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	8.5	10.5	28.4	3.5	-87.7%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.0	5.0	0.0	0.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	5.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
<b>TOTAL</b>	354.5	1534.1	460.4	358.9						





Department of Human Resources

Social Services Administration

Reporting Period: April 2011

Place Matters/Safe Reduction \*

Current Measures	Baseline		FY 2011 Goal		REPORTING PERIOD: Monthly				Source
	Date	Data	Goal	Target	Feb-11	Mar-11	Apr-11	May-11	
CPS Investigation open less than 60 Days at end of month	2/28/2011	70.0%	85% or higher	85%	Not Available	75%	73%	69%	MD CHESSIE
Children in Out-of-Home Placement **	6/30/2010	8,013	Reduce by 9%	7,292	7,651	7,611	7,549	7,518	State Stat
Children in Group Homes (% of all placements)	6/30/2010	11.4%	11% or Lower	11%	11%	10%	11%	11%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2010	76.5%	76% or Higher	76%	76%	76%	75%	75%	State Stat
Caseworker Visitation--Percent of Foster Children visited Every Month	Federal Standard		90% or Higher	90%	Not reported	Not reported	73%	78%	MD CHESSIE
Adoptions	Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year	Goal	562	PROGRESS TO DATE DURING FY 2011, as of					
				May-11	% of Target	Expected	Actual	92%	
					468			83%	State Stat
					REPORTING PERIOD				
					6/30/10	9/30/10	12/31/10	3/31/11	
Recurrence of Maltreatment (% with recurrence of maltreatment within 6 months of first occurrence)	Federal Standard		5.4% or Lower	< 5.4%	3.6%	4.6%	3.4%	pending	MD CHESSIE
Absence of Child Abuse and Neglect while in Foster Care	Federal Standard		99.68% or Higher	> 99.68%	Not reported	Not reported	99.8%	pending	MD CHESSIE
Placement Stability (Percent of foster children less than 12 months with two or less placement settings)	Federal 75th Percentile		86% or Higher	86%	Not reported	85%	85%	pending	MD CHESSIE

\* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011

\*\* Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report



## Department of Human Resources

### Social Services Administration

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#### CHILD WELFARE SERVICES

##### CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
<b>Investigations</b>											
Total # Open at beginning of month	5,051	5,219	5,645	5,743	1.74%	5,240	4,726	5,645	52,398	10	
Total # New during report month	2,311	2,877	2,364	2,707	14.51%	2,287	1,960	2,877	22,871	10	
Total # Completed during month	2,143	2,451	2,266	2,326	2.65%	2,265	2,009	2,591	22,650	10	
Total # Open at end of month	5,219	5,645	5,743	6,124	6.63%	5,262	4,726	5,743	52,618	10	
<b>Total New Allegations</b>	<b>2,681</b>	<b>3,280</b>	<b>2,722</b>	<b>3,139</b>	<b>15.32%</b>	<b>2,698</b>	<b>2,387</b>	<b>3,280</b>	<b>26,980</b>	<b>10</b>	
Physical Abuse	935	1,163	918	1,129	22.98%	884	591	1,163	8,844	10	
Sexual Abuse	389	393	332	378	13.86%	325	265	393	3,248	10	
Mental Injury-Abuse	6	3	1	4	300.00%	3	0	7	34	10	
Neglect	1,351	1,720	1,470	1,626	10.61%	1,483	1,296	1,720	14,828	10	
Mental Injury-Neglect	0	1	1	2	100.00%	3	0	15	26	10	
<b>Reports</b>	<b>4,104</b>	<b>5,209</b>	<b>4,326</b>	<b>4,742</b>	<b>9.62%</b>	<b>4,119</b>	<b>3,445</b>	<b>5,209</b>	<b>41,189</b>	<b>10</b>	

##### FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
<b>Total Findings</b>	<b>2,698</b>	<b>3,205</b>	<b>2,905</b>	<b>3,016</b>	<b>3.82%</b>	<b>3,008</b>	<b>2,614</b>	<b>3,588</b>	<b>30,082</b>	<b>10</b>	
"Indicated" Findings Total	555	595	580	639	10.17%	592	533	743	5,924	10	
Physical Abuse	117	108	121	144	19.01%	116	96	175	1,163	10	
Sexual Abuse	100	97	90	100	11.11%	100	85	116	996	10	
Mental Injury-Abuse	0	0	0	0	0.00%	0	0	3	4	10	
Neglect	337	390	368	395	7.34%	375	320	454	3,751	10	
Mental Injury-Neglect	1	0	1	0	-100.00%	1	0	7	10	10	
"Unsubstantiated" Findings Total	483	506	487	499	2.46%	520	439	654	5,198	10	
Physical Abuse	147	161	147	180	22.45%	161	138	212	1,613	10	
Sexual Abuse	46	67	67	45	-32.84%	51	34	67	509	10	
Mental Injury-Abuse	0	0	0	1	0.00%	1	0	3	10	10	
Neglect	290	278	273	273	0.00%	306	256	387	3,059	10	
Mental Injury-Neglect	0	0	0	0	0.00%	1	0	5	7	10	
"Ruled Out" Findings	1,660	2,104	1,838	1,878	2.18%	1,896	1,613	2,356	18,960	10	

##### IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,176	3,122	3,178	3,210	1.01%	3,206	3,122	3,288	32,059	10	
New Families	597	732	690	668	-3.19%	664	597	732	6,641	10	
Cases Closed	651	675	658	697	5.93%	669	626	725	6,690	10	
End of Month Total Families	3,122	3,179	3,210	3,181	-0.90%	3,201	3,122	3,290	32,011	10	



**Department of Human Resources**  
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**OUT-OF-HOME SERVICES**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	7,649	7,651	7,611	7,548	-0.83%	7,813	7,611	8,013	78,125	10	
New Out-of-Home Placements	286	275	278	295	6.12%	275	241	296	2,751	10	
Total # of Child Welfare Caseworkers *	627	646	650	651	0.15%	652	625	677	6,524	10	
AVG Caseload Volume for Caseworkers	12.2	11.8	11.6	11.5	-0.86%	12	12	12	120	10	
Children Leaving Out-of-Home Placement	284	315	340	325	-4.41%	321	284	363	3,211	10	
Children Adopted	40	45	54	52	-3.70%	42	23	80	416	10	
Children Reunified	130	175	160	141	-11.88%	167	130	196	1,668	10	
Children in Legal Guardianship	56	36	72	86	19.44%	55	36	72	547	10	
Aged Out	54	53	52	43	-17.31%	53	41	61	533	10	
Other	4	6	2	3	50.00%	4	1	10	44	10	
End of Month - Total Children	7,651	7,611	7,549	7,518	-0.41%	7,767	7,549	7,978	77,666	10	
Placement Setting											
Children in Family Homes	5,607	5,571	5,506	5,478	-0.51%	5,685	5,506	5,847	56,848	10	
Children in Group Homes	822	798	798	808	1.25%	843	798	897	8,428	10	
Children in Residential Treatment Centers	229	226	226	227	0.44%	234	226	248	2,341	10	
Children in Independent Living	272	271	280	270	-3.57%	273	263	280	2,734	10	
Children in other placements	541	567	575	581	1.04%	614	475	754	6,143	10	
Children in Trial Home Visits	180	178	163	154	-5.52%	200	163	248	1,997	10	
Race ** (reported quarterly)											
Black/African-American only		68.7%									
White/Caucasian only		23.6%									
Other only (only one Other race selected)		0.4%									
Multiple (multiple races selected)		3.4%									
Missing (includes blank, declined, unable to determine)		3.8%									
Ethnicity											
Hispanic		3.7%									

\* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

\*\* MD CHESSIE allows multiple races to be selected

**FOSTER HOMES**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	2,717	2,679	2,654	2,645	-0.34%	2,816	2,654	2,981	28,157	10	
New Homes	43	45	52	36	-30.77%	45	35	62	452	10	
Closed Homes	81	61	61	60	-1.64%	78	61	124	779	10	
End of Month - Foster Families*	2,679	2,663	2,645	2,621	-0.91%	2,783	2,645	2,969	27,831	10	
Unrestricted Foster Families	1,981	1,965	1,855	1,947	4.96%	1,996	1,855	2,119	19,956	10	

\*January 2011 End of Month- Foster Families revised due to one-time correction by Calvert

**FOSTER HOME RECRUITMENT**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	650	730	692	607	-12.28%	644	487	784	6,439	10	
New Applications	120	171	137	151	10.22%	140	87	205	1,399	10	
Completed (Accepted) Applications	70	72	80	73	-8.75%	80	31	151	796	10	



## Department of Human Resources

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	REPORTING PERIOD: Annual ending Specified Qtr.				% Change	FISCAL YEAR-TO-DATE				
	FY10-Q3	FY10-Q4	FY11-Q1	FY11-Q2		Average	Minimum	Maximum	Total	Periods
<b>Recurrence of Maltreatment within Six Months</b>	4.0%	3.6%	4.6%	3.4%	-25.70%					
Numerator	116	105	120	78						
Denominator	2,933	2,944	2,620	2,292						
Time Period	04/2009-03/2010	07/2009-06/2010	10/09-9/10	10/01-10/12						
Data Extract Date	7/15/2010	10/15/2010	1/15/2011	4/15/2011						

### ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Total	Periods
<b>TOTAL CASES</b>	7,335	7,383	7,417	7,260	-2.1%	7,531	7,086	8,079	75,305	10
# Protective Services Investigations	432	478	432	427	-1.2%	453	362	527	4,534	10
Active Protective Services Caseload	1,446	1,434	1,437	1,439	0.1%	1,462	1,434	1,519	14,624	10
Social Services Case Management Cases	2,575	2,572	2,565	2,581	0.6%	2,617	2,565	2,672	26,172	10
% under 65 Years Old	25%	25%	25%	25%	0.0%	0	0	0	3	10
Closed Cases	318	720	536	421	-21.5%	461	318	720	4,612	10
<b># In Home Aide Services (IHAS) Customers</b>	1,677	1,702	1,757	1,766	0.5%	1,679	1,632	1,757	16,791	10
% of customers under 65 Years Old	29%	29%	29%	29%	0.0%	0	0	0	3	10
New Clients Receiving Services	56	76	98	63	-35.7%	52	29	98	524	10
Closed Cases	57	51	40	54	35.0%	53	36	90	528	10
<b>IHAS Waiting List</b>	582	562	519	553	6.6%	617	519	705	6,169	10
Avg. Length of Time Receiving Services (in years)	4	4	4	4	-1.1%	4	4	4	38	10
<b># Respite Clients ***</b>	120	144	219		-100.0%	222	86	389	1,996	9
New Clients	20	28	66		-100.0%	33	20	63	298	9
# Unable to Serve	259	288	410		-100.0%	233	185	288	2,099	9
<b># Project Home Placements</b>	503	491	488	494	1.2%	502	488	510	5,019	10
Applications	1	2	6	8	33.3%	3	1	7	33	10
New Clients	22	28	0	25		15	0	28	150	10

\*\*\* Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



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**CHILD PROTECTIVE SERVICES (CPS)**

JURISDICTION	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Total	Periods
<b>Number of New Allegations</b>	2,681	3,280	2,722	3,139	15.3%	2,698	2,387	3,280	26,980	10
Allegany	93	59	63	69	9.5%	93	59	158	930	10
Anne Arundel	194	251	201	238	18.4%	199	143	251	1,985	10
Baltimore City	693	878	775	845	9.0%	742	589	878	7,419	10
Baltimore	217	285	208	278	33.7%	215	178	285	2,147	10
Calvert	40	54	34	38	11.8%	36	22	54	358	10
Caroline	28	26	23	18	-21.7%	23	14	28	227	10
Carroll	58	72	63	68	7.9%	60	45	81	598	10
Cecil	121	135	112	135	20.5%	117	81	139	1,171	10
Charles	61	76	55	72	30.9%	51	31	76	511	10
Dorchester	28	34	25	31	24.0%	25	15	34	252	10
Frederick	135	157	122	139	13.9%	122	87	179	1,218	10
Garrett	9	14	20	10	-50.0%	11	6	20	110	10
Harford	77	101	113	117	3.5%	92	63	116	915	10
Howard	72	73	67	85	26.9%	63	30	86	630	10
Kent	12	11	9	9	0.0%	8	2	12	83	10
Montgomery	219	296	218	302	38.5%	214	145	296	2,141	10
Prince George's	313	348	308	304	-1.3%	290	232	348	2,895	10
Queen Anne's	13	17	16	19	18.8%	13	8	18	133	10
St. Mary's	54	59	42	40	-4.8%	52	37	70	518	10
Somerset	14	19	12	16	33.3%	16	9	21	161	10
Talbot	12	29	13	19	46.2%	19	12	29	190	10
Washington	132	160	133	169	27.1%	141	122	167	1,407	10
Wicomico	48	65	48	68	41.7%	51	45	65	507	10
Worcester	38	61	42	50	19.0%	47	28	62	474	10



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**CHILD PROTECTIVE SERVICES (CPS) -- Open Investigations Under 60 Days**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE			
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Periods
<b>Caseload</b>			73%	69%	-5.6%	320110%	312200%	329000%	10
Allegany			100%	100%	0.0%	7820%	6800%	9300%	10
Anne Arundel			98%	92%	-5.8%	22540%	20500%	24700%	10
Baltimore City			89%	87%	-2.7%	89240%	83400%	93000%	10
Baltimore			76%	76%	-0.9%	38400%	35800%	40300%	10
Calvert			78%	75%	-3.8%	7210%	6400%	8100%	10
Caroline			91%	89%	-2.1%	4590%	4200%	5300%	10
Carroll			99%	98%	-1.1%	4650%	4100%	5500%	10
Cecil			85%	81%	-4.9%	8630%	6900%	9900%	10
Charles			82%	69%	-15.9%	7430%	6600%	9100%	10
Dorchester			74%	60%	-18.7%	4720%	3700%	5400%	10
Frederick			87%	77%	-11.5%	8020%	7200%	9000%	10
Garrett			78%	63%	-19.4%	4160%	3200%	5000%	10
Harford			92%	82%	-11.0%	9020%	8000%	9800%	10
Howard			66%	71%	7.3%	8650%	7400%	9900%	10
Kent			94%	94%	0.4%	820%	400%	1100%	10
Montgomery			80%	77%	-4.7%	16750%	15700%	18300%	10
Prince George's			55%	50%	-10.5%	29180%	26100%	30700%	10
Queen Anne's			82%	82%	-0.3%	2200%	1600%	3800%	10
St. Mary's			30%	24%	-17.6%	11490%	8400%	13600%	10
Somerset			42%	47%	11.8%	4120%	3400%	4600%	10
Talbot			88%	65%	-26.1%	3140%	2500%	3800%	10
Washington			82%	78%	-5.8%	13950%	11100%	17400%	10
Wicomico			77%	70%	-9.0%	7930%	6900%	9200%	10
Worcester			41%	35%	-14.0%	5440%	4500%	6800%	10



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**IN-HOME SERVICES**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Total	Periods
<b># of Children in Out-of-Home Care</b>	3,122	3,179	3,210	3,181	-0.9%	7,766	7,549	7,974	77,662	10
Allegany	76	68	69	68	-1.4%	107	94	114	1,073	10
Anne Arundel	235	239	247	248	0.4%	154	148	158	1,542	10
Baltimore City	840	834	859	825	-4.0%	4,323	4,106	4,515	43,234	10
Baltimore	373	403	397	388	-2.3%	566	554	577	5,664	10
Calvert	77	81	75	85	13.3%	73	69	79	728	10
Caroline	44	46	53	42	-20.8%	38	34	43	380	10
Carroll	55	49	44	46	4.5%	40	36	46	399	10
Cecil	84	94	91	93	2.2%	121	115	129	1,207	10
Charles	66	72	74	81	9.5%	106	101	110	1,058	10
Dorchester	48	46	44	44	0.0%	24	22	28	243	10
Frederick	80	74	80	74	-7.5%	157	149	165	1,565	10
Garrett	39	50	48	50	4.2%	45	34	50	446	10
Harford	91	87	93	88	-5.4%	262	247	274	2,615	10
Howard	86	83	84	90	7.1%	66	61	71	660	10
Kent	10	10	11	10	-9.1%	12	10	15	117	10
Montgomery	168	181	183	183	0.0%	530	516	543	5,299	10
Prince George's	278	274	261	268	2.7%	589	563	604	5,889	10
Queen Anne's	22	26	25	27	8.0%	20	19	22	199	10
St. Mary's	134	136	126	125	-0.8%	140	122	159	1,403	10
Somerset	46	46	46	42	-8.7%	53	50	56	528	10
Talbot	28	32	38	36	-5.3%	34	28	37	339	10
Washington	120	111	124	121	-2.4%	200	192	205	1,998	10
Wicomico	77	89	92	95	3.3%	68	61	72	679	10
Worcester	45	48	46	52	13.0%	40	37	41	397	10



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**FOSTER CARE**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Total	Periods
<b>Number of Foster Homes</b>	7,651	7,611	7,549	7,518	-0.4%	2,784	2,645	2,969	27,840	10
Allegany	109	106	94	97	3.2%	52	50	54	515	10
Anne Arundel	158	152	154	153	-0.6%	104	95	109	1,040	10
Baltimore City	4,218	4,168	4,106	4,068	-0.9%	1,118	1,043	1,252	11,177	10
Baltimore	570	566	559	572	2.3%	192	175	214	1,923	10
Calvert	71	75	76	93	22.4%	36	32	40	356	10
Caroline	39	42	43	43	0.0%	36	35	36	359	10
Carroll	36	36	40	37	-7.5%	28	27	30	282	10
Cecil	124	126	129	126	-2.3%	58	56	62	581	10
Charles	105	106	101	105	4.0%	72	68	77	719	10
Dorchester	23	22	22	21	-4.5%	25	24	25	248	10
Frederick	158	154	153	158	3.3%	94	92	97	943	10
Garrett	39	37	34	31	-8.8%	38	36	39	377	10
Harford	247	264	269	261	-3.0%	91	87	93	906	10
Howard	61	61	65	66	1.5%	55	49	60	554	10
Kent	10	10	10	10	0.0%	9	8	10	89	10
Montgomery	524	521	530	526	-0.8%	294	285	304	2,944	10
Prince George's	598	604	603	599	-0.7%	159	154	165	1,589	10
Queen Anne's	19	19	19	20	5.3%	20	19	21	197	10
St. Mary's	146	152	159	149	-6.3%	38	32	41	377	10
Somerset	50	53	50	48	-4.0%	18	15	19	176	10
Talbot	36	33	28	26	-7.1%	21	19	22	208	10
Washington	205	204	204	211	3.4%	152	134	161	1,516	10
Wicomico	64	61	64	59	-7.8%	54	51	57	544	10
Worcester	41	39	37	39	5.4%	22	21	22	219	10



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**FOSTER CARE - Monthly Caseworker Visitation - Goal for FFY11: 90%**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE			
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Periods
<b>Number of Finalized Adoptions</b>			74%	78%	4.8%	4160%	2300%	8000%	10
Allegany			96%	96%	0.0%	150%	0%	600%	10
Anne Arundel			81%	88%	8.7%	100%	0%	300%	10
Baltimore City			86%	88%	2.5%	2020%	1100%	3800%	10
Baltimore			70%	78%	10.9%	400%	0%	900%	10
Calvert			35%	38%	8.3%	10%	0%	100%	10
Caroline			38%	38%	0.0%	20%	0%	200%	10
Carroll			81%	88%	8.6%	50%	0%	300%	10
Cecil			76%	87%	14.2%	80%	0%	300%	10
Charles			31%	34%	9.4%	60%	0%	200%	10
Dorchester			65%	65%	0.0%	20%	0%	100%	10
Frederick			92%	95%	2.7%	30%	0%	100%	10
Garrett			71%	80%	12.6%	90%	0%	300%	10
Harford			77%	78%	2.1%	130%	0%	400%	10
Howard			44%	70%	58.6%	40%	0%	300%	10
Kent			77%	85%	10.0%	20%	0%	100%	10
Montgomery			58%	63%	8.9%	360%	0%	1300%	10
Prince George's			24%	27%	13.9%	140%	0%	500%	10
Queen Anne's			94%	94%	0.0%	10%	0%	100%	10
St. Mary's			45%	58%	29.6%	110%	0%	300%	10
Somerset			62%	75%	21.2%	20%	0%	100%	10
Talbot			100%	100%	0.0%	20%	0%	200%	10
Washington			72%	73%	0.6%	210%	0%	600%	10
Wicomico			90%	90%	0.0%	40%	0%	200%	10
Worcester			90%	93%	2.4%	30%	0%	100%	10



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: April 2011

**FOSTER HOMES**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Total	Periods
<b>Statewide AVG Caseload Volume</b>	2,679	2,663	2,645	2,621	-0.9%	14	12	15	135	10
Allegany	51	50	50	48	-4.0%	4	3	5	39	10
Anne Arundel	101	99	95	97	2.1%	13	11	15	126	10
Baltimore City	1,051	1,043	1,043	1,033	-1.0%	5	4	6	47	10
Baltimore	179	182	175	169	-3.4%	12	9	15	123	10
Calvert	38	40	32	31	-3.1%	14	11	20	136	10
Caroline	36	36	36	36	0.0%	9	6	12	85	10
Carroll	28	27	27	27	0.0%	8	5	12	85	10
Cecil	59	59	62	59	-4.8%	18	9	25	177	10
Charles	77	74	74	76	2.7%	14	11	16	136	10
Dorchester	25	25	25	25	0.0%	30	23	37	299	10
Frederick	95	93	94	95	1.1%	14	10	18	143	10
Garrett	37	38	37	33	-10.8%	6	4	9	61	10
Harford	87	88	91	91	0.0%	12	6	16	120	10
Howard	53	49	49	48	-2.0%	16	12	18	157	10
Kent	9	8	8	8	0.0%	8	3	11	79	10
Montgomery	286	286	285	281	-1.4%	15	11	18	149	10
Prince George's	155	157	159	160	0.6%	25	22	31	252	10
Queen Anne's	19	19	20	20	0.0%	9	6	11	85	10
St. Mary's	32	34	34	36	5.9%	49	31	71	488	10
Somerset	18	15	15	15	0.0%	36	28	49	363	10
Talbot	21	21	21	20	-4.8%	11	8	14	106	10
Washington	145	142	134	135	0.7%	26	18	58	257	10
Wicomico	55	56	57	56	-1.8%	15	10	20	150	10
Worcester	22	22	22	22	0.0%	67	46	101	666	10



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: April 2011

**ADOPTION**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Maximum	Total	FY Goals	Periods	
<b>Statewide AVG Caseload Volume</b>	40	45	54	52	-3.7%	12	12	119	562	10	
Allegany	1	0	6	0	-100.0%	11	11	107	14	10	
Anne Arundel	0	2	0	1		10	11	101	18	10	
Baltimore City	23	21	24	29	20.8%	11	12	110	247	10	
Baltimore	5	3	9	0	-100.0%	15	17	154	40	10	
Calvert	0	0	0	0		18	20	178	10	10	
Caroline	0	0	0	0		16	17	158	3	10	
Carroll	2	0	0	0		8	9	80	5	10	
Cecil	1	1	0	2		11	11	106	13	10	
Charles	2	0	0	4		13	16	134	12	10	
Dorchester	0	0	0	0		9	12	93	1	10	
Frederick	1	1	0	1		11	12	106	8	10	
Garrett	2	1	3	0	-100.0%	9	11	90	4	10	
Harford	0	1	1	3	200.0%	13	14	131	17	10	
Howard	0	0	0	0		8	11	85	7	10	
Kent	0	0	0	0		7	9	67	1	10	
Montgomery	2	6	4	6	50.0%	19	19	190	61	10	
Prince George's	1	1	0	0		14	16	136	35	10	
Queen Anne's	0	0	0	0		10	11	100	3	10	
St. Mary's	0	2	1	2	100.0%	19	23	193	18	10	
Somerset	0	0	0	0		9	11	94	3	10	
Talbot	0	2	0	0		11	12	113	3	10	
Washington	0	2	6	0	-100.0%	15	21	152	22	10	
Wicomico	0	1	0	4		10	11	102	10	10	
Worcester	0	1	0	0		11	14	113	7	10	



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: April 2011

**CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
<b>Fatalities of children during active Investigation or Service Case</b>	13.5	14.5	14.8	15.9	7.7%	40,531	40,360	40,695	486,377	12	
Allegany	4.3	4.0	2.7	3.7	36.8%	2	0	4	15	10	
Anne Arundel	10.9	12.8	13.1	14.8	12.6%	0	0	0	0	10	
Baltimore City	4.9	4.9	5.5	5.7	2.7%	0	0	0	0	10	
Baltimore	12.3	15.2	13.5	15.1	11.3%	1	0	3	5	10	
Calvert	13.2	15.0	13.4	13.8	3.0%	0	0	2	3	10	
Caroline	10.0	10.8	9.8	7.5	-23.1%	0	0	1	1	10	
Carroll	8.9	9.0	12.4	15.9	28.1%	0	0	0	0	10	
Cecil	9.8	11.6	9.0	11.2	24.7%	0	0	0	0	10	
Charles	14.4	16.1	15.1	18.1	19.9%	0	0	0	0	10	
Charles	30.3	33.5	37.0	40.3	8.8%	0	0	1	1	10	
Dorchester	15.0	17.8	17.9	20.8	16.3%	0	0	0	0	10	
Frederick	5.3	7.0	9.0	9.3	2.8%	0	0	0	0	10	
Garrett	6.9	6.2	8.9	11.1	25.0%	0	0	0	0	10	
Harford	16.6	17.8	17.5	20.0	14.5%	0	0	1	1	10	
Howard	8.0	8.0	7.5	8.0	6.7%	0	0	1	1	10	
Kent	17.0	18.3	18.2	21.1	15.6%	0	0	0	0	10	
Montgomery	27.4	29.7	31.1	31.0	-0.1%	0	0	0	0	10	
Prince George's	8.0	9.3	11.0	12.3	12.1%	0	0	1	3	10	
Queen Anne's	69.2	71.0	63.8	79.3	24.2%	0	0	0	0	10	
St. Mary's	38.3	37.0	33.0	32.3	-2.0%	0	0	0	0	10	
Somerset	10.8	11.6	9.6	13.2	37.5%	0	0	0	0	10	
Talbot	20.1	18.4	18.7	22.2	19.0%	0	0	0	0	10	
Washington	14.0	17.3	17.1	19.1	11.7%	0	0	0	0	10	
Wicomico	57.5	63.5	68.8	64.0	-6.9%	0	0	0	0	10	
Worcester											

**CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement**





**Department of Human Resources  
Family Investment Administration  
Reporting Period: May-11**

**FOOD SUPPLEMENT PROGRAM**

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
<b>Total Food Supplement Program Recipients</b>	<b>657,518</b>	<b>663,618</b>	<b>676,770</b>	<b>670,605</b>	<b>-0.9%</b>	642,022	588,726	676,770	851,663	SFY 2011	
Recipient Households	322,160	326,713	333,534	330,786	-0.8%	311,963	279,977	333,534	456,313	SFY 2011	
\$ Value Disbursed	\$84,144,656	\$84,647,248	\$86,649,200	\$85,481,018	-1.3%	82,494,510	75,973,484	86,649,200	\$907,439,606	SFY 2011	
Cases Closed	17,374	18,688	12,437	23,499	88.9%	17,292	12,437	23,499	\$190,213	SFY 2011	
Applications Taken	22,172	26,826	21,968	24,720	12.5%	25,460	21,968	31,096	\$280,065	SFY 2011	
Approvals	19,830	23,241	19,258	20,751	7.8%	22,345	19,258	25,943	\$245,793	SFY 2011	
Denials	5,227	5,678	5,098	4,827	-5.3%	6,339	4,827	8,311	\$69,730	SFY 2011	
	Oct-10	Nov-10	Jan-11	Feb-11	% Change	Average	Minimum	Maximum	Total	Periods	
<b>Payment Error Rate</b>	8.11%	6.56%	6.92%	6.95%	0.4%	6.95%	6.56%	8.11%	6.95%	FFYTD 2011	
Overpayment Error Rate	6.25%	5.09%	5.37%	5.35%	-0.4%	5.35%	5.09%	6.25%	5.35%	FFYTD 2011	
Underpayment Error Rate	1.86%	1.46%	1.55%	1.60%	3.2%	1.60%	1.46%	1.86%	1.60%	FFYTD 2011	
<b>State-reported Negative error rate</b>	16.67%	19.15%	19.68%	16.80%	-14.6%	16.80%	16.67%	19.68%	16.80%	FFYTD 2011	

**MEDICAID**

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	27,584	33,189	28,064	27,107	-3.4%	28,919	25,891	33,189	318,111	SFY 2011	
Approvals (CC, LTC & SSI)	20,963	24,272	19,900	18,571	-6.7%	21,087	18,571	24,272	231,960	SFY 2011	
Denials (CC, LTC & SSI)	15,803	18,203	16,068	14,189	-11.7%	16,659	14,189	18,564	183,244	SFY 2011	
<b>Community Care Cases</b>	<b>305,332</b>	<b>301,624</b>	<b>311,941</b>	<b>300,268</b>	<b>-3.7%</b>	299,186	290,392	311,941	///	SFY 2011	
Applications Taken	26,288	31,639	26,565	25,833	-2.8%	27,531	24,765	31,639	302,842	SFY 2011	
Approvals	17,885	21,013	17,339	16,253	-6.3%	18,544	16,253	21,013	203,986	SFY 2011	
Denials	14,099	16,389	14,370	12,805	-10.9%	15,097	12,805	16,978	166,072	SFY 2011	

**TEMPORARY CASH ASSISTANCE**

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
Recipients	72,424	71,496	72,640	72,342	-0.4%	72,096	68,678	75,341	109,389	SFY 2011	
Recipient Families	28,657	28,395	28,768	28,542	-0.8%	28,545	27,431	29,637	44,514	SFY 2011	
% of TANF 60 Month Families	7.0%	7.0%	7.0%	7.3%	4.0%	7.0%	6.9%	7.3%	///	SFY 2011	
\$ Value Disbursed	\$12,651,632	\$12,342,890	\$12,635,791	\$12,665,777	0.2%	\$12,599,539	\$11,885,007	\$13,135,504	\$138,594,924	SFY 2011	
Cases Closed	3,180	3,576	3,498	3,328	-4.9%	3,332	2,877	3,727	36,648	SFY 2011	
Applications Taken	4,947	6,613	6,022	6,009	-0.2%	6,259	4,947	7,227	68,846	SFY 2011	
Approvals	2,225	2,681	2,690	2,489	-7.5%	2,772	2,225	3,184	30,487	SFY 2011	
Approved and "New" to the TCA Program	553	574	581	562	-3.3%	659	553	789	7,254	SFY 2011	
Approved and Returning to the TCA Program	1,672	2,107	2,109	1,927	-8.6%	2,112	1,672	2,451	23,233	SFY 2011	
Denials	3,509	3,845	3,727	3,663	-1.7%	4,149	3,509	4,791	45,637	SFY 2011	
<b>Payment Accuracy Rate</b>	94.68%	94.68%	91.69%	92.35%	0.7%	92.35%	94.68%	98.23%	///	FFYTD 2011	
<b>Federal Work Participation Rate</b>	39.1%	39.8%	40.7%	41.1%	1.0%	40.54%	39.1%	41.4%	41.1%	FFYTD 2011	
<b>YTD Job Placements</b>	5,796	6,566	7,478	8,321	11.3%	832	672	8,321	8,321	SFY 2011	
QUARTERLY MEASURES	Jul-Sep 09	Oct-Dec 09	Jan-Mar 10	Apr-Jun 10	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	33%	55%	57%	49%	-14.0%	49%	33%	57%	Closed Cases Apr '09-Mar '10		
Employment Retention Rate	74%	72%	81%	74%	-8.6%	75%	72%	81%	Closed Cases Apr '09-Mar '10		



Department of Human Resources  
Family Investment Administration

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TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	20,774	20,841	20,781	20,370	-2.0%	20,454	20,059	20,841	32,986	SFY 2011
\$ Value Disbursed	\$3,300,927	\$3,238,083	\$3,419,151	\$3,729,826	9.1%	\$3,231,954	\$2,726,050	\$3,729,826	\$35,551,489	SFY 2011
Cases Closed	1,357	1,513	1,625	1,721	5.9%	1,601	1,357	1,761	17,607	SFY 2011
Applications Taken	3,589	4,517	3,830	3,782	-1.3%	4,083	3,589	4,517	44,917	SFY 2011
Approvals	1,641	1,620	1,470	1,397	-5.0%	1,608	1,397	1,819	17,688	SFY 2011
Denials	2,659	2,951	2,896	2,607	-10.0%	2,978	2,607	3,695	32,755	SFY 2011

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Feb-11	Mar-11	Apr-11	May-11	% Change	Average	Minimum	Maximum	Total	Periods
<b>Electric Universal Service Program</b>										
Recipient Households	9,905	13,625	6,165	8,637	40.1%	11,624	0	18,117	127,866	SFY 2011
\$ Value Disbursed	\$4,511,468	\$6,182,122	\$2,863,966	\$3,917,259	36.8%	\$5,184,028	\$0	\$7,763,028	\$57,024,308	SFY 2011
Applications	9,543	9,250	6,245	5,899	-5.5%	14,201	5,899	26,174	156,213	SFY 2011
Approvals	9,543	4,620	2,499	3,502	40.1%	9,083	0	17,826	99,912	SFY 2011
Denials	2,504	1,159	824	1,398	69.7%	1,647	0	2,665	18,113	SFY 2011
<b>MD Energy Assistance Recipients</b>										
Recipient Households	10,247	14,449	7,648	9,460	23.7%	12,043	0	66,027	132,469	SFY 2011
\$ Value Disbursed	\$4,746,508	\$6,517,959	\$3,501,320	\$4,109,339	17.4%	\$5,452,355	\$0	\$29,742,237	\$59,975,901	SFY 2011
Applications	10,013	10,036	6,723	6,263	-6.8%	12,375	0	23,520	136,130	SFY 2011
Approvals	10,039	4,949	2,604	3,594	38.0%	10,488	0	55,738	115,371	SFY 2011
Denials	2,884	1,343	1,006	1,591	58.2%	1,878	0	3,511	20,655	SFY 2011
<b>Arrearage (one time only)</b>										
Recipient Households	1,799	842	276	224	-18.8%	1,748	0	3,133	19,229	SFY 2011
\$ Value Disbursed	\$1,585,034	\$826,467	\$290,471	\$267,505	-7.9%	\$1,626,607	\$0	\$2,850,971	\$17,892,680	SFY 2011
Applications	554	96	52	31	-40.4%	1,971	31	3,943	21,684	SFY 2011
Approvals	402	45	19	18	-5.3%	1,359	0	3,714	14,954	SFY 2011
Denials	90	31	14	13	-7.1%	321	13	1,156	3,535	SFY 2011

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Feb-11	Mar-11	Apr-11	May-11	% Change	Average	Minimum	Maximum	Total	Periods
<b>Refugee Employment Program Clients</b>										
New Clients	65	34	26	29	11.5%	45	26	68	490	SFY 2011
# of Employment Placements	81	109	70	109	55.7%	83	65	109	916	SFY 2011
Average Wage	\$9.29	\$9.58	\$9.75	\$8.85	-9.2%	\$9.38	\$8.85	\$9.81	\$9.38	SFY 2011
% with Health Benefits	75%	60%	75%	84%	12.0%	70%	55%	84%		SFY 2011
Job Retention >90 Days	66	60	56	71	26.8%	66	55	85	730	SFY 2011



**Department of Human Resources**  
**Family Investment Administration**  
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**APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM**

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum			
	98.8%	99.1%	99.1%	99.0%	-0.1%	97.5%	95.4%	99.1%		11	
Allegany	100.0%	100.0%	100.0%	98.6%	-1.4%	98.5%	94.4%	100.0%		11	
Anne Arundel	96.8%	97.1%	97.6%	97.3%	-0.3%	94.1%	90.3%	97.6%		11	
Baltimore (City)	99.5%	99.6%	99.7%	99.2%	-0.5%	98.7%	95.9%	99.7%		11	
Baltimore	98.9%	99.5%	99.3%	99.7%	0.4%	96.8%	92.4%	99.7%		11	
Calvert	98.8%	98.1%	100.0%	99.1%	-0.9%	99.0%	97.6%	100.0%		11	
Caroline	100.0%	100.0%	100.0%	100.0%	0.0%	99.7%	98.2%	100.0%		11	
Carroll	98.4%	98.5%	98.1%	98.7%	0.6%	97.2%	95.1%	98.7%		11	
Cecil	98.3%	100.0%	98.6%	99.4%	0.8%	99.2%	98.3%	100.0%		11	
Charles	98.5%	100.0%	98.4%	100.0%	1.6%	97.5%	90.4%	100.0%		11	
Dorchester	96.6%	97.9%	100.0%	100.0%	0.0%	97.9%	90.6%	100.0%		11	
Frederick	99.3%	98.8%	99.2%	98.3%	-0.9%	96.8%	91.7%	99.3%		11	
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		11	
Harford	98.7%	98.7%	96.8%	98.9%	2.2%	96.9%	93.8%	99.0%		11	
Howard	99.1%	100.0%	100.0%	100.0%	0.0%	99.2%	97.3%	100.0%		11	
Kent	96.8%	100.0%	100.0%	97.1%	-2.9%	98.1%	95.4%	100.0%		11	
Montgomery	96.8%	99.0%	98.1%	98.1%	0.0%	98.0%	96.8%	99.0%		11	
Prince George's	98.2%	98.1%	98.6%	99.1%	0.5%	98.6%	97.6%	99.7%		11	
Queen Anne's	100.0%	100.0%	100.0%	100.0%	0.0%	99.2%	95.1%	100.0%		11	
St. Mary's	100.0%	99.2%	99.1%	100.0%	0.9%	98.6%	93.9%	100.0%		11	
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	99.7%	97.2%	100.0%		11	
Talbot	100.0%	97.5%	100.0%	100.0%	0.0%	99.8%	97.5%	100.0%		11	
Washington	99.6%	100.0%	99.6%	100.0%	0.4%	99.9%	99.6%	100.0%		11	
Wicomico	100.0%	100.0%	99.5%	99.5%	0.0%	99.5%	98.5%	100.0%		11	
Worcester	97.3%	100.0%	100.0%	100.0%	0.0%	99.3%	97.0%	100.0%		11	



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-11

**APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM**

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum			
	97.5%	98.2%	98.2%	98.5%	0.3%	96.1%	92.5%	98.5%		11	
Allegany	100.0%	100.0%	99.5%	99.7%	0.2%	98.9%	91.1%	100.0%		11	
Anne Arundel	95.5%	97.0%	97.7%	99.1%	1.4%	93.4%	88.1%	99.1%		11	
Baltimore (City)	97.3%	98.9%	98.5%	98.8%	0.3%	97.9%	95.8%	98.9%		11	
Baltimore	98.9%	99.2%	99.4%	99.5%	0.1%	96.6%	87.5%	99.5%		11	
Calvert	98.7%	99.3%	98.6%	99.4%	0.8%	98.3%	96.5%	99.4%		11	
Caroline	99.0%	99.0%	96.3%	98.2%	2.0%	98.1%	91.4%	100.0%		11	
Carroll	98.0%	97.3%	95.0%	96.9%	2.0%	95.2%	90.1%	98.8%		11	
Cecil	99.4%	99.4%	99.6%	99.3%	-0.3%	98.8%	96.3%	99.6%		11	
Charles	98.0%	94.1%	97.2%	97.3%	0.1%	94.1%	83.9%	98.4%		11	
Dorchester	91.4%	97.7%	97.3%	99.3%	2.1%	95.6%	89.1%	99.3%		11	
Frederick	95.9%	99.0%	97.7%	99.5%	1.8%	96.6%	91.1%	99.5%		11	
Garrett	98.5%	100.0%	100.0%	100.0%	0.0%	99.8%	98.5%	100.0%		11	
Harford	96.6%	98.6%	98.2%	98.6%	0.4%	96.9%	92.0%	98.6%		11	
Howard	100.0%	99.7%	99.7%	100.0%	0.3%	99.4%	98.1%	100.0%		11	
Kent	100.0%	98.1%	98.2%	100.0%	1.8%	97.5%	92.0%	100.0%		11	
Montgomery	100.0%	98.0%	97.9%	97.2%	-0.7%	97.4%	95.9%	100.0%		11	
Prince George's	96.7%	96.4%	97.4%	98.1%	0.7%	96.2%	88.4%	98.8%		11	
Queen Anne's	98.9%	100.0%	100.0%	100.0%	0.0%	99.2%	96.4%	100.0%		11	
St. Mary's	99.6%	99.0%	98.7%	98.9%	0.2%	98.4%	96.1%	99.6%		11	
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	99.2%	97.2%	100.0%		11	
Talbot	98.8%	98.9%	94.9%	93.4%	-1.6%	97.6%	93.4%	100.0%		11	
Washington	100.0%	99.7%	99.0%	99.5%	0.5%	99.6%	99.0%	100.0%		11	
Wicomico	100.0%	99.7%	99.7%	99.2%	-0.5%	99.3%	97.9%	100.0%		11	
Worcester	100.0%	100.0%	100.0%	100.0%	0.0%	99.6%	97.6%	100.0%		11	



**Department of Human Resources**  
**Family Investment Administration**  
**Monthly Application Compliance Report with Average Delay**  
**for May 2011**

As of Date: 5/27/2011

Run Date: 5/30/2011

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP*
Pending	Timely	4094	6833	112	1826	266
Pending	Ag Delay	21	106	26	30	10
Pending	CI Delay	50	999	14	121	8
Pending	No Fault	4	3	0	9	1
	<b>Total</b>	4169	7941	152	1986	285
	<b>Compliance</b>	99.4%	98.4%	81.1%	98.3%	96.3%
Denied	Timely	2658	2357	134	3331	870
Denied	Ag Delay	23	45	5	39	15
Denied	CI Delay	414	1389	15	517	61
Denied	No Fault	4	5	2	22	10
	<b>Total</b>	3099	3796	156	3909	956
	<b>Compliance</b>	99.1%	98.1%	96.4%	98.8%	98.3%
Approved	Timely	2249	10604	9155	9655	3138
Approved	Ag Delay	20	149	83	80	38
Approved	CI Delay	146	355	192	419	157
Approved	No Fault	34	40	5	41	29
	<b>Total</b>	2449	11148	9435	10195	3362
	<b>Compliance</b>	99.1%	98.6%	99.1%	99.1%	98.8%
A+D	Timely	4907	12961	9289	12986	4008
A+D	Ag Delay	43	194	88	119	53
A+D	CI Delay	560	1744	207	936	218
A+D	No Fault	38	45	7	63	39
	<b>Total</b>	5548	14944	9591	14104	4318
	<b>Compliance</b>	99.1%	98.5%	99.0%	99.0%	98.6%
<b>Avg Agency Delay, in days</b>		11	28	7	37	28

\* P03 coverage code MCHP transactions removed.



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-11

**Food Supplement Program Households With One or More Children Age 18 and Under FY 2011**

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 AVG
Allegany	2,471	2,486	2,487	2,513	2,541	2,538	2,529	2,520	2,525	2,564	2,564		2,522
Anne Arundel	6,861	7,162	7,328	7,407	7,561	7,734	7,774	7,720	7,807	8,038	7,946		7,576
Baltimore City	36,455	37,372	37,691	38,196	38,634	38,780	38,535	38,409	38,530	39,040	38,748		38,217
Baltimore	16,951	17,612	18,077	18,746	19,317	19,693	19,704	19,742	20,071	20,520	20,322		19,160
Calvert	1,624	1,656	1,693	1,711	1,730	1,750	1,769	1,786	1,809	1,830	1,789		1,741
Caroline	1,159	1,179	1,182	1,245	1,273	1,291	1,275	1,285	1,273	1,307	1,314		1,253
Carroll	1,969	2,040	2,087	2,116	2,160	2,168	2,210	2,243	2,282	2,332	2,301		2,173
Cecil Co.	2,826	2,892	2,938	2,990	3,031	3,056	3,065	3,039	3,060	3,150	3,098		3,013
Charles	2,839	2,927	2,953	3,025	3,076	3,082	3,061	3,057	3,085	3,168	3,130		3,037
Dorchester	1,574	1,602	1,613	1,631	1,632	1,615	1,612	1,629	1,633	1,644	1,627		1,619
Frederick	3,267	3,362	3,377	3,487	3,578	3,656	3,638	3,656	3,688	3,759	3,673		3,558
Garrett	817	833	834	854	879	872	905	901	882	867	857		864
Harford	4,153	4,230	4,261	4,338	4,407	4,410	4,405	4,410	4,443	4,489	4,420		4,361
Howard	2,866	2,904	2,957	3,061	3,116	3,143	3,132	3,135	3,196	3,254	3,233		3,091
Kent	543	557	552	549	563	570	580	577	580	582	595		568
Montgomery	11,134	11,417	11,625	12,045	12,376	12,649	12,710	12,876	13,084	13,360	13,226		12,409
Prince George's	21,009	21,557	21,779	22,212	22,443	22,666	22,260	22,061	22,103	22,392	21,861		22,031
Queen Anne's	751	761	778	800	823	838	832	830	846	853	851		815
St. Mary's	2,343	2,390	2,435	2,457	2,507	1,081	2,515	2,508	2,523	2,575	2,538		2,352
Somerset	1,022	1,041	1,046	1,074	1,088	2,521	1,090	1,096	1,120	1,134	1,129		1,215
Talbot	699	693	694	701	718	737	756	757	775	784	771		735
Washington	4,063	4,175	4,247	4,336	4,368	4,383	4,405	4,394	4,436	4,475	4,448		4,339
Wicomico	3,714	3,799	3,813	3,859	3,906	3,931	3,948	3,957	3,967	4,042	4,007		3,904
Worcester	1,250	1,273	1,283	1,326	1,373	1,402	1,417	1,433	1,430	1,438	1,418		1,368
<b>TOTAL</b>	<b>132,360</b>	<b>135,920</b>	<b>137,730</b>	<b>140,679</b>	<b>143,100</b>	<b>144,566</b>	<b>144,127</b>	<b>144,021</b>	<b>145,148</b>	<b>147,597</b>	<b>145,866</b>		<b>141,919</b>



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-11

**Food Supplement Program Recipients Age 18 and Under FY 2011**

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 AVG
Allegany	4,751	4,773	4,779	4,810	4,855	4,864	4,858	4,856	4,836	4,918	4,887		<b>4,835</b>
Anne Arundel	13,879	14,438	14,742	14,847	15,116	15,415	15,507	15,364	15,492	15,940	15,721		<b>15,133</b>
Baltimore City	72,087	73,753	74,245	75,089	75,835	76,118	75,646	75,358	75,425	76,291	75,659		<b>75,046</b>
Baltimore	32,895	34,026	34,791	35,965	36,971	37,589	37,525	37,657	38,299	39,093	38,684		<b>36,681</b>
Calvert	3,153	3,208	3,285	3,328	3,341	3,388	3,419	3,473	3,506	3,523	3,457		<b>3,371</b>
Caroline	2,409	2,451	2,464	2,597	2,636	2,672	2,643	2,660	2,612	2,685	2,691		<b>2,593</b>
Carroll	3,809	3,939	4,029	4,059	4,133	4,156	4,234	4,278	4,357	4,450	4,411		<b>4,169</b>
Cecil Co.	5,694	5,766	5,855	5,912	5,966	6,007	6,006	5,959	6,001	6,158	6,083		<b>5,946</b>
Charles	5,642	5,835	5,927	6,051	6,144	6,123	6,057	6,042	6,033	6,166	6,104		<b>6,011</b>
Dorchester	3,018	3,046	3,074	3,132	3,133	3,090	3,065	3,097	3,132	3,149	3,146		<b>3,098</b>
Frederick	6,682	6,838	6,876	7,075	7,248	7,366	7,323	7,365	7,443	7,586	7,372		<b>7,198</b>
Garrett	1,559	1,580	1,571	1,619	1,662	1,650	1,699	1,696	1,667	1,654	1,633		<b>1,635</b>
Harford	8,303	8,449	8,478	8,636	8,763	8,778	8,728	8,735	8,765	8,883	8,710		<b>8,657</b>
Howard	5,685	5,776	5,877	6,018	6,119	6,157	6,167	6,144	6,287	6,397	6,354		<b>6,089</b>
Kent	1,015	1,050	1,038	1,029	1,052	1,052	1,062	1,059	1,059	1,076	1,112		<b>1,055</b>
Montgomery	22,760	23,290	23,764	24,622	25,231	25,806	25,946	26,259	26,643	27,167	26,925		<b>25,310</b>
Prince George's	42,007	42,989	43,365	44,069	44,573	44,981	44,241	43,731	43,839	44,330	43,268		<b>43,763</b>
Queen Anne's	1,517	1,545	1,568	1,615	1,639	1,677	1,674	1,660	1,692	1,701	1,683		<b>1,634</b>
St. Mary's	4,807	4,902	4,977	5,011	5,084	2,179	5,110	5,107	5,133	5,221	5,162		<b>4,790</b>
Somerset	2,083	2,119	2,130	2,178	2,192	5,125	2,187	2,191	2,219	2,245	2,229		<b>2,445</b>
Talbot	1,314	1,307	1,305	1,301	1,330	1,369	1,399	1,423	1,455	1,464	1,431		<b>1,373</b>
Washington	8,327	8,532	8,687	8,880	8,957	9,010	9,036	9,015	9,070	9,135	9,030		<b>8,880</b>
Wicomico	7,633	7,767	7,772	7,855	7,920	7,983	8,014	8,019	8,092	8,204	8,116		<b>7,943</b>
Worcester	2,455	2,488	2,531	2,597	2,677	2,728	2,740	2,767	2,754	2,754	2,704		<b>2,654</b>
<b>TOTAL</b>	<b>263,484</b>	<b>269,867</b>	<b>273,130</b>	<b>278,295</b>	<b>282,577</b>	<b>285,283</b>	<b>284,286</b>	<b>283,915</b>	<b>285,811</b>	<b>290,190</b>	<b>286,572</b>		<b>280,310</b>



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
	141	137	127	132	3.9%	131	119	141	1,444	11	
Allegany	1	0	0	0	0.0%	1	0	3	14	11	
Anne Arundel	3	2	3	3	0.0%	5	2	8	57	11	
Baltimore (City)	91	87	66	70	6.1%	73	61	91	806	11	
Baltimore	6	10	18	20	11.1%	9	3	20	99	11	
Calvert	0	0	0	0	0.0%	0	0	1	5	11	
Caroline	0	0	1	3	200.0%	0	0	3	4	11	
Carroll	0	1	1	1	0.0%	1	0	2	11	11	
Cecil	3	2	1	1	0.0%	3	1	5	29	11	
Charles	3	3	3	4	33.3%	2	1	4	27	11	
Dorchester	0	0	0	0	0.0%	1	0	2	6	11	
Frederick	3	3	5	1	-80.0%	2	0	5	20	11	
Garrett	0	0	0	0	0.0%	0	0	0	0	11	
Harford	2	2	1	2	100.0%	3	1	6	31	11	
Howard	8	6	6	3	-50.0%	6	3	8	65	11	
Kent	0	0	0	0	0.0%	1	0	2	6	11	
Montgomery*											
Prince George's	15	12	14	14	0.0%	16	11	21	174	11	
Queen Anne's	0	0	1	1	0.0%	1	0	2	7	11	
St. Mary's	2	3	5	5	0.0%	3	2	5	34	11	
Somerset	0	0	0	1	100.0%	0	0	1	3	11	
Talbot	0	1	0	0	0.0%	0	0	1	1	11	
Washington	2	3	1	2	100.0%	2	1	5	27	11	
Wicomico	1	1	0	0	0.0%	1	0	2	11	11	
Worcester	1	1	1	1	0.0%	1	0	1	6	11	

# of Vacant FIA PINS	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	May-11	FY 2012
Statewide	151.5	166	114.5	76.5	150	200	117	144.5	132	
Allegany	1	0	0	0	2	1	2	2	0	
Anne Arundel	6	10	10	6	12	18	7	7	3	
Baltimore (City)	80	77	61	28	59.5	84.5	57	73	70	
Baltimore	14	20	6.5	10.5	26.5	24	14	10	20	
Calvert	2	4.5	3.5	1	0	2	0	2	0	
Caroline	2	1	0	1	0	1	1	0	3	
Carroll	1	0	1	1	1	2.5	0	1	1	
Cecil	1	0	0	2	3	4	2	5	1	
Charles	4	2	2	1	3.5	5	1	2	4	
Dorchester	0	3	0	0	0	0	3	0	0	
Frederick	7	0	1	1.5	5	5	0	3	1	
Garrett	0	1	0	0.5	0	1	0	0	0	
Harford	8	4	0	1	0	4	2	2	2	
Howard	3	2	1	3	3	5	3	6	3	
Kent	2	0	0	0	1.5	0	0	2	0	
Montgomery*										
Prince George's	11.5	28.5	23.5	13	22	27	22	21	14	
Queen Anne's	0	0	0	0.5	0	2	0	2	1	
St. Mary's	0	4	1	2	3	6	1	2	5	
Somerset	0	1	0	1	0	0	0	1	1	
Talbot	1	0	0	1	0	0	0	0	0	
Washington	5	7	2	1	4	3	1	1	2	
Wicomico	3	1	2	1	4	5	0	2	0	
Worcester	0	0	0	0.5	0	0	1	1	1	

\*Montgomery County HHS staff are not State employees



**Department of Human Resources  
Family Investment Administration**

**Reporting Period: May-11**

**LOCAL FIA POSITIONS**

<b>FIA</b>	<b>FY 2003</b>	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>	<b>FY 2009</b>	<b>FY 2010</b>	<b>FYTD 2011</b>	<b>FY 2012</b>
Total PINS	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1749.8	
# of Filled PINS	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1617.8	
# of Vacant PINS*	151.5	166	114.5	76.5	150	200	117	144.5	132	
FIA Caseload**	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	829,730	
LDSS PINS Eliminated since 2002	266	355	403	399	408.5	415.32	550.5	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2011: FY 2011 vacancy data as of 6/03/11. Data reflects FTEs and does not include the 120 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

\*Vacancies as of June 30 for FY 2003-FY 2010.

\*\*Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-11

**Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011**

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703	686	724	677	569	468	343	355	224	121		5,841	6,243
Anne Arundel	1,409	1,457	1,570	1,058	768	507	580	567	224	414	415		8,969	9,172
Baltimore City	5,083	4,002	4,302	5,335	3,577	2,929	3,721	2,501	2,339	1,157	2,264		37,210	44,936
Baltimore	3,418	3,688	2,197	1,873	2,147	1,499	1,728	1,383	1,567	1,427	1,312		22,239	22,202
Calvert	249	322	266	140	116	72	103	62	78	64	47		1,519	1,819
Caroline	808	519	311	158	141	110	136	131	107	54	43		2,518	2,676
Carroll	691	629	791	607	297	203	184	183	225	130	107		4,047	4,430
Cecil Co.	670	712	904	740	439	271	270	229	206	117	99		4,657	5,154
Charles	758	408	297	390	157	121	148	156	138	103	71		2,747	3,091
Dorchester	1,004	607	339	323	251	160	191	140	90	72	35		3,212	3,614
Frederick	1,171	526	450	419	441	501	451	337	392	245	207		5,140	5,685
Garrett	629	668	491	396	290	172	130	112	118	44	24		3,074	3,563
Harford	1,336	1,480	942	659	348	342	429	345	382	301	225		6,789	7,284
Howard	1,228	1,015	444	319	293	197	351	221	254	207	242		4,771	4,513
Kent	433	246	165	114	70	68	65	66	38	35	21		1,321	1,429
Montgomery	1,005	1,597	3,188	1,695	1,008	735	702	779	721	579	361		12,370	13,547
Prince George's	3,664	2,540	2,119	1,706	1,445	983	1,193	1,206	1,417	983	824		18,080	17,932
Queen Anne's	290	238	180	154	134	124	160	106	96	54	25		1,561	1,609
St. Mary's	693	440	329	286	189	121	114	120	100	76	38		2,506	2,761
Somerset	170	150	239	167	181	340	280	126	143	68	39		1,903	1,955
Talbot	207	249	227	202	155	118	256	134	85	51	21		1,705	1,815
Washington	424	797	748	612	308	255	261	291	326	210	13		4,245	4,401
Wicomico	907	860	716	731	622	887	516	455	372	212	113		6,391	6,388
Worcester	263	293	215	411	372	281	310	179	121	77	30		2,552	2,738
<b>TOTAL</b>	<b>27,481</b>	<b>24,146</b>	<b>22,116</b>	<b>19,219</b>	<b>14,426</b>	<b>11,565</b>	<b>12,747</b>	<b>10,172</b>	<b>9,894</b>	<b>6,904</b>	<b>6,697</b>		<b>165,367</b>	<b>178,957</b>



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-11

**Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010**

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437	269	254	222	108	0	5,646	5,988
Anne Arundel	1,226	1,446	950	828	625	604	591	446	594	537	450	26	8,323	7,195
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286	2,734	4,743	3,595	1,917	81	40,749	43,551
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395	901	1,382	1,282	1,032	157	20,333	19,800
Calvert	55	289	244	374	166	123	86	72	104	89	51	1	1,654	2,043
Caroline	562	545	384	249	146	104	111	93	135	66	38	0	2,433	2,398
Carroll	647	514	558	424	365	507	333	253	193	141	91	1	4,027	3,981
Cecil Co.	489	836	996	764	425	301	259	185	226	131	77	1	4,690	4,403
Charles	649	318	421	251	376	158	138	110	172	138	77	1	2,809	2,324
Dorchester	1,354	441	333	326	172	181	155	92	114	73	41	1	3,283	3,373
Frederick	1,006	417	545	409	496	425	539	342	479	298	185	24	5,165	4,539
Garrett	619	660	581	501	241	191	153	84	91	92	26	0	3,239	3,295
Harford	755	1,300	858	764	596	496	494	348	336	397	255	2	6,601	6,126
Howard	500	376	496	560	464	424	375	232	265	209	189	25	4,115	3,506
Kent	294	197	215	181	108	74	53	58	66	29	24	1	1,300	1,273
Montgomery	2,336	1,529	2,929	1,070	704	689	649	637	726	643	363	14	12,289	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301	753	1,333	1,130	854	53	16,284	15,045
Queen Anne's	399	240	186	184	90	85	107	50	68	47	8	0	1,464	1,332
St. Mary's	163	619	473	344	300	176	78	70	135	102	49	0	2,509	2,066
Somerset	264	354	309	230	104	95	111	115	106	70	23	0	1,781	2,293
Talbot	242	226	311	241	159	122	99	61	196	53	33	0	1,743	1,550
Washington	445	898	726	510	317	256	281	179	234	93	41	7	3,987	3,985
Wicomico	632	884	804	705	574	503	531	329	457	305	102	0	5,826	4,794
Worcester	243	486	379	361	201	207	184	119	186	97	26	0	2,489	2,103
<b>TOTAL</b>	<b>25,735</b>	<b>23,242</b>	<b>20,574</b>	<b>18,577</b>	<b>13,228</b>	<b>12,216</b>	<b>11,746</b>	<b>8,532</b>	<b>12,595</b>	<b>9,839</b>	<b>6,060</b>	<b>395</b>	<b>162,739</b>	<b>158,440</b>



## Department of Human Resources

### Family Investment Administration

Reporting Period: May-11

**OHEP Application Weatherization Requests, by month for FY 2011**

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL
Allegany	371	259	293	326	280	235	172	132	127	80	48		2,323
Anne Arundel	567	536	616	482	327	225	214	243	89	117	127		3,543
Baltimore City	935	735	810	932	576	394	551	397	233	100	219		5,882
Baltimore	416	408	201	258	266	213	170	198	215	207	184		2,736
Calvert	53	93	65	34	29	23	33	16	11	15	9		381
Caroline	290	204	146	58	43	37	59	31	13	7	6		894
Carroll	126	110	128	147	55	37	33	28	22	15	14		715
Cecil Co.	52	85	113	81	50	32	30	20	12	8	4		487
Charles	193	122	83	113	48	27	43	37	24	17	7		714
Dorchester	49	45	31	28	18	18	15	17	6	4	0		231
Frederick	121	43	53	57	45	57	70	32	41	19	14		552
Garrett	190	161	136	133	137	109	56	42	25	6	4		999
Harford	524	584	367	270	123	160	179	122	134	75	58		2,596
Howard	37	45	36	53	68	54	44	59	48	18	16		478
Kent	51	28	14	9	5	8	6	2	2	0	0		125
Montgomery	272	440	799	512	305	190	195	142	203	179	106		3,343
Prince George's	430	223	231	212	216	151	160	146	143	92	67		2,071
Queen Anne's	40	29	19	20	36	29	25	16	19	7	7		247
St. Mary's	169	117	80	96	45	29	33	27	10	13	10		629
Somerset	15	15	17	17	21	24	17	2	2	3	0		133
Talbot	28	43	39	27	23	10	34	22	5	10	5		246
Washington	133	292	268	223	129	117	100	71	99	62	0		1,494
Wicomico	42	65	49	67	53	55	25	16	18	13	3		406
Worcester	41	47	24	37	32	7	11	10	2	2	0		213
<b>TOTAL</b>	<b>5,145</b>	<b>4,729</b>	<b>4,618</b>	<b>4,192</b>	<b>2,930</b>	<b>2,241</b>	<b>2,275</b>	<b>1,828</b>	<b>1,503</b>	<b>1,069</b>	<b>908</b>	<b>0</b>	<b>31,438</b>



## Department of Human Resources

FIA

Reporting Period: May-11

OHEP Fund Balance, by month, for FY 2011													
Category	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 YTD TOTAL
<b>EUSP Appropriation</b>													
Special Funds													\$37,000,000
Special State Funds (MSEIF/RGGI)													\$42,700,000
State General Funds (Deficiency)													
General fund													
Other													\$0
Total Appropriation													\$79,700,000
<b>EUSP Bill Assistance</b>													
Allocation													
Expenditures (DAFRS)	\$0	\$7,764,619	\$7,502,604	\$7,076,844	\$5,620,863	\$6,377,041	\$5,209,114	\$4,511,468	\$0				\$44,062,552
\$ Value Disbursed		\$7,763,028	\$7,502,604	\$7,076,844	\$5,620,863	\$7,096,009	\$4,490,146	\$4,511,468	\$6,182,122	\$2,863,966	\$3,917,259		\$57,024,308
Refunds	<span style="color: red;">-\$254,783</span>	<span style="color: red;">-\$52,931</span>	<span style="color: red;">-\$2,272</span>	<span style="color: red;">-\$24,182</span>	<span style="color: red;">-\$185,029</span>	<span style="color: red;">-\$28,775</span>	<span style="color: red;">-\$35,534</span>	<span style="color: red;">-\$271,328</span>	<span style="color: red;">-\$101,524</span>	<span style="color: red;">-\$53,531</span>			<span style="color: red;">-\$1,009,887</span>
Net Expenditures	-\$254,783	\$7,711,688	\$7,500,332	\$7,052,662	\$5,435,835	\$6,348,266	\$5,173,580	\$4,240,140	-\$101,524	-\$53,531	\$0	\$0	\$43,052,665
YTD Expenditures	-\$254,783	\$7,456,906	\$14,957,238	\$22,009,900	\$27,445,735	\$33,794,000	\$38,967,580	\$43,207,720	\$43,106,196	\$43,052,665	\$43,052,665	\$43,052,665	\$43,052,665
Balance	\$254,783	-\$7,456,906	-\$14,957,238	-\$22,009,900	-\$27,445,735	-\$33,794,000	-\$38,967,580	-\$43,207,720	-\$43,106,196	-\$43,052,665	-\$43,052,665	-\$43,052,665	-\$43,052,665
<b>EUSP Arrearage</b>													
Allocation													
Expenditures (DAFRS)		\$2,767,447	\$2,598,836	\$2,832,035	\$2,345,376	\$2,598,415	\$1,781,094	\$1,585,034	\$826,467	\$290,471			\$17,625,175
\$ Value Disbursed		\$2,767,447	\$2,598,836	\$2,832,035	\$2,345,376	\$2,850,971	\$1,528,538	\$1,585,034	\$826,467	\$290,471	\$267,505		\$17,892,680
Refunds	\$0	\$0											\$0
Net Expenditures	\$0	\$2,767,447	\$2,598,836	\$2,832,035	\$2,345,376	\$2,598,415	\$1,781,094	\$1,585,034	\$826,467	\$290,471	\$0	\$0	\$17,625,175
<b>YTD Expenditures</b>	\$0	\$2,767,447	\$5,366,283	\$8,198,318	\$10,543,694	\$13,142,109	\$14,923,203	\$16,508,237	\$17,334,703	\$17,625,175	\$17,625,175	\$17,625,175	\$17,625,175
Balance	\$0	-\$2,767,447	-\$5,366,283	-\$8,198,318	-\$10,543,694	-\$13,142,109	-\$14,923,203	-\$16,508,237	-\$17,334,703	-\$17,625,175	-\$17,625,175	-\$17,625,175	-\$17,625,175
<b>EUSP Administration</b>													
Allocation													
Expenditures	\$134,911	\$133,347	\$493,016	\$230,607	\$212,107	\$381,527	\$189,144	\$463,007	\$457,099	\$319,114			\$4,440,000
YTD Expenditures	\$134,911	\$268,258	\$761,274	\$991,881	\$1,203,988	\$1,585,515	\$1,774,659	\$2,237,665	\$2,694,765	\$3,013,879	\$3,013,879	\$3,013,879	\$3,013,879
Balance	\$4,305,089	\$4,306,653	\$3,813,637	\$3,583,030	\$3,370,923	\$2,989,396	\$2,800,252	\$2,337,245	\$1,880,146	\$1,561,032	\$1,561,032	\$1,561,032	\$1,426,121
<b>TOTAL EUSP Expenditures</b>	\$134,911	\$10,665,414	\$10,594,456	\$10,139,486	\$8,178,346	\$9,356,983	\$7,179,352	\$6,559,508	\$1,283,566	\$609,585	\$0	\$0	\$64,701,606
<b>TOTAL EUSP Balance</b>	\$79,565,089	\$68,899,676	\$58,305,220	\$48,165,734	\$39,987,388	\$30,630,405	\$23,451,053	\$16,891,545	\$15,607,979	\$14,998,394	\$14,998,394	\$14,998,394	\$14,998,394

NOTE: EUSP \$ Value Disbursed includes MEAP and EUSP funds

Category	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 YTD TOTAL
<b>MEAP Appropriation</b>													
Carryover													\$6,861,832
1st QTR grant award				\$ 41,073,570		\$13,691,190	\$124,275						\$54,889,035
2nd QTR grant award							\$22,178,166			\$4,934,713			\$27,112,879
3rd QTR grant award											\$3,520,699		\$3,520,699
Contingency grant award							\$3,402,912						\$5,018,512
Leverage Grant received	\$497,935												\$497,935
Total Federal Fund Received	\$7,359,767	\$7,359,767	\$8,975,367	\$50,048,937	\$50,048,937	\$63,740,127	\$89,445,480	\$89,445,480	\$89,445,480	\$94,380,193	\$97,900,892	\$97,900,892	\$97,900,892
<b>MEAP Expenditures</b>													
Allocation													
Furnace Repair/Replacement - DHCD	\$0	\$0	\$0	\$0									\$88,110,803
Net Expenditures (DAFR)	-\$97,439	-\$547,151	\$5,294,145	-\$106,833	\$27,006,995	\$5,640,213	\$4,359,202	\$5,688,191	\$11,897,134	\$5,797,105			\$64,931,562
\$ Value Disbursed - Utilities	\$0	\$0	\$0	\$0	\$20,209,468	\$5,121,218	\$3,163,042	\$3,510,985	\$5,486,039	\$2,518,356	\$3,692,496		\$43,701,605
\$ Value Disbursed - non-DSS	\$0	\$0	\$5,800,000	\$0	\$4,200,000	\$0	\$400,000	\$0	\$0	\$250,000	\$175,000		\$10,825,000
\$ Value Disbursed - DSS	\$0	\$0	\$0	\$0	\$2,592,046	\$1,098,608	\$683,161	\$431,114	\$382,219	\$239,333			\$5,426,481
Total Expenditures	\$0	\$0	\$5,800,000	\$0	\$27,001,514	\$6,219,826	\$4,246,203	\$3,942,099	\$5,868,258	\$3,007,690	\$3,867,496	\$0	\$59,953,086
Refunds	<span style="color: red;">-\$79,972</span>	<span style="color: red;">-\$542,149</span>	<span style="color: red;">-\$503,748</span>	<span style="color: red;">-\$102,578</span>	<span style="color: red;">-\$22,651</span>	<span style="color: red;">-\$45,704</span>	<span style="color: red;">-\$20,910</span>	<span style="color: red;">-\$153,908</span>	<span style="color: red;">-\$152,895</span>	<span style="color: red;">-\$74,550</span>			<span style="color: red;">-\$1,699,065</span>
Net Expenditures	-\$79,972	-\$542,149	\$5,296,252	-\$102,578	\$26,978,863	\$6,174,122	\$4,225,293	\$3,788,191	\$5,715,363	\$2,933,140	\$3,867,496	\$0	\$58,254,021
YTD Expenditures	-\$79,972	-\$622,121	\$4,674,131	\$4,571,554	\$31,550,417	\$37,724,539	\$41,949,832	\$45,738,023	\$51,453,386	\$54,386,525	\$58,254,021	\$58,254,021	\$58,254,021
Balance	\$88,190,775	\$88,732,923	\$83,436,671	\$83,539,249	\$56,560,386	\$50,386,264	\$46,160,971	\$42,372,780	\$36,657,417	\$33,724,278	\$29,856,782	\$29,856,782	\$32,969,331
<b>MEAP Administration</b>													
Allocation													
Expenditures	\$202,366	\$200,021	\$739,524	\$345,910	\$318,159	\$572,291	\$283,716	\$694,510	\$685,649	\$478,671			\$4,520,816
YTD Expenditures	\$202,366	\$402,387	\$1,141,911	\$1,487,821	\$1,805,980	\$2,378,270	\$2,661,986	\$3,356,496	\$4,042,145	\$4,520,816	\$4,520,816	\$4,520,816	\$4,520,816
Balance	\$9,587,723	\$9,387,702	\$8,648,178	\$8,302,268	\$7,984,109	\$7,411,819	\$7,128,103	\$6,433,593	\$5,747,944	\$5,269,273	\$5,269,273	\$5,269,273	\$5,269,273
<b>TOTAL MEAP Expenditures</b>	\$122,394	-\$342,128	\$6,035,776	\$243,333	\$27,297,021	\$6,746,413	\$4,509,009	\$4,482,701	\$6,401,012	\$3,411,810	\$3,867,496	\$0	\$62,774,837
<b>TOTAL MEAP Balance</b>	\$97,778,498	\$98,120,626	\$92,084,850	\$91,841,517	\$64,544,496	\$57,798,083	\$53,289,074	\$48,806,373	\$42,405,361	\$38,993,551	\$35,126,055	\$35,126,055	\$64,473,902



## Department of Human Resources

### Family Investment Administration

Reporting Period: May-11

Energy Assistance Applications (To Be Entered), by month, for FY 2011												
Jurisdiction	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11
Allegany	0	80	0	38	0	32	0	0	0	0	0	
Anne Arundel	10	129	111	107	33	85	61	29	16	18	0	
Baltimore City	1,656	3,078	3,677	3,600	3,334	3,521	993	1,628	795	601	0	
Baltimore	200	100	106	153	203	71	0	0	13	36	557	
Calvert	605	210	20	11	34	2	0	0	0	0	0	
Caroline	46	87	0	37	67	3	38	0	5	0	0	
Carroll	50	25	70	30	34	25	0	0	0	0	0	
Cecil Co.	0	145	21	0	4	22	0	0	0	0	0	
Charles	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Dorchester	500	75	103	105	40	51	31	25	5	0	0	
Frederick	132	159	226	326	282	202	51	80	34	14	0	
Garrett	67	20	0	0	0	20	0	0	0	2	0	
Harford	989	415	223	162	256	155	85	25	62	0	0	
Howard	59	16	0	0	0	0	0	0	0	0	0	
Kent	122	88	52	25	40	21	24	13	6	11	0	
Montgomery	900	2,447	264	145	0	0	0	0	0	0	0	
Prince George's	901	166	101	19	25	30	21	20	0	0	0	
Queen Anne's	20	50	35	53	20	47	10	0	2	0	0	
St. Mary's	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Somerset	60	163	215	366	326	276	70	22	25	19	0	
Talbot	25	23	12	15	28	23	33	8	8	0	0	
Washington	0	171	93	35	20	0	0	0	0	0	0	
Wicomico	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
Worcester	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
<b>TOTAL</b>	<b>6,342</b>	<b>7,647</b>	<b>5,329</b>	<b>5,227</b>	<b>4,746</b>	<b>4,586</b>	<b>1,417</b>	<b>1,850</b>	<b>971</b>	<b>701</b>	<b>557</b>	<b>0</b>



## Department of Human Resources

### Family Investment Administration

Reporting Period: May-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	1,735	2,029	1,676	1,576	-6.0%	1,963	1,576	2,516	21,594	11	
Allegany	2	13	8	3	-62.5%	8	2	16	83	11	
Anne Arundel	27	46	40	35	-12.5%	68	27	159	744	11	
Baltimore (City)	684	926	776	687	-11.5%	810	654	983	8,910	11	
Baltimore	257	200	205	226	10.2%	297	200	426	3,267	11	
Calvert	2	7	5	4	-20.0%	7	2	14	72	11	
Caroline	3	1	6	1	-83.3%	4	1	6	44	11	
Carroll	4	14	9	9	0.0%	9	4	14	100	11	
Cecil	5	5	3	5	66.7%	7	3	15	77	11	
Charles	25	34	19	16	-15.8%	36	16	78	392	11	
Dorchester	2	2	0	1	100.0%	3	0	8	34	11	
Frederick	11	10	5	6	20.0%	11	5	23	125	11	
Garrett	3	0	0	0	0.0%	2	0	7	27	11	
Harford	17	16	17	10	-41.2%	18	10	32	198	11	
Howard	25	38	28	20	-28.6%	27	16	47	294	11	
Kent	0	1	1	1	0.0%	2	0	4	20	11	
Montgomery	279	406	281	243	-13.5%	325	243	406	3,575	11	
Prince George's	331	254	235	263	11.9%	272	209	331	2,995	11	
Queen Anne's	6	1	2	3	50.0%	4	1	11	49	11	
St. Mary's	22	18	15	14	-6.7%	17	11	22	187	11	
Somerset	4	1	2	6	200.0%	4	1	6	42	11	
Talbot	2	1	2	1	-50.0%	3	0	8	30	11	
Washington	10	17	5	13	160.0%	12	4	21	128	11	
Wicomico	12	9	10	7	-30.0%	14	7	23	150	11	
Worcester	2	9	2	2	0.0%	5	2	9	51	11	



## Department of Human Resources

### Family Investment Administration

Reporting Period: May-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	25,270	30,270	25,922	26,610	2.7%	29,283	25,270	34,210	322,110	11	
Allegany	378	440	386	403	4.4%	451	366	573	4,957	11	
Anne Arundel	1471	1876	1592	1544	-3.0%	1,727	1,471	2,087	18,992	11	
Baltimore (City)	8,328	10,541	8,940	9,563	7.0%	10,151	8,328	11,941	111,659	11	
Baltimore	2742	3348	2975	3087	3.8%	3,286	2,742	4,016	36,146	11	
Calvert	303	338	286	305	6.6%	330	286	374	3,634	11	
Caroline	154	171	198	195	-1.5%	180	150	209	1,982	11	
Carroll	302	408	273	302	10.6%	317	273	408	3,491	11	
Cecil	489	551	495	437	-11.7%	524	437	582	5,765	11	
Charles	536	600	485	468	-3.5%	582	468	727	6,399	11	
Dorchester	230	278	256	220	-14.1%	287	216	372	3,162	11	
Frederick	608	592	493	391	-20.7%	666	391	866	7,326	11	
Garrett	143	134	129	162	25.6%	164	129	195	1,800	11	
Harford	742	867	845	822	-2.7%	878	742	1,058	9,657	11	
Howard	578	640	605	552	-8.8%	647	549	773	7,122	11	
Kent	95	91	66	93	40.9%	107	66	130	1,180	11	
Montgomery	2073	2279	1965	2021	2.8%	2,131	1,907	2,313	23,440	11	
Prince George's	3664	4277	3518	3639	3.4%	4,043	3,518	4,904	44,471	11	
Queen Anne's	202	181	146	168	15.1%	176	146	212	1,931	11	
St. Mary's	512	627	574	554	-3.5%	621	512	717	6,832	11	
Somerset	203	233	169	214	26.6%	228	169	265	2,512	11	
Talbot	135	148	111	130	17.1%	136	111	154	1,491	11	
Washington	679	853	773	676	-12.5%	812	676	983	8,933	11	
Wicomico	486	561	502	487	-3.0%	598	486	735	6,576	11	
Worcester	217	236	140	177	26.4%	241	140	299	2,652	11	



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	202	229	175	218	24.6%	216	175	282	2,375	11	
Allegany	2	8	6	6	0.0%	7	2	17	82	11	
Anne Arundel	11	10	9	20	122.2%	8	1	20	91	11	
Baltimore (City)	32	50	25	30	20.0%	31	19	50	344	11	
Baltimore	28	43	32	24	-25.0%	33	18	55	358	11	
Calvert	4	16	3	5	66.7%	10	3	21	108	11	
Caroline	3	4	6	2	-66.7%	3	1	6	36	11	
Carroll	11	3	7	8	14.3%	5	0	11	55	11	
Cecil	7	6	6	5	-16.7%	6	2	10	64	11	
Charles	4	1	3	2	-33.3%	2	0	4	18	11	
Dorchester	5	5	6	3	-50.0%	4	1	8	47	11	
Frederick	13	3	4	1	-75.0%	12	1	19	133	11	
Garrett	0	0	0	0	0.0%	0	0	1	2	11	
Harford	16	6	7	19	171.4%	8	2	19	92	11	
Howard	1	4	0	8	100.0%	3	0	8	38	11	
Kent	0	1	0	2	100.0%	1	0	2	6	11	
Montgomery	10	6	8	11	37.5%	7	2	11	77	11	
Prince George's	2	3	5	19	280.0%	8	2	19	89	11	
Queen Anne's	12	12	6	12	100.0%	7	2	12	80	11	
St. Mary's	7	8	6	2	-66.7%	7	2	14	74	11	
Somerset	4	7	2	3	50.0%	4	2	7	47	11	
Talbot	0	1	0	1	100.0%	1	0	3	7	11	
Washington	21	24	24	19	-20.8%	28	17	66	304	11	
Wicomico	7	5	9	9	0.0%	11	5	21	123	11	
Worcester	2	3	1	7	600.0%	9	1	26	100	11	



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
<b># Already Registered to Vote*</b>	<b>13,816</b>	<b>17,036</b>	<b>14,688</b>	<b>15,613</b>	<b>6.3%</b>	<b>16,564</b>	<b>13,816</b>	<b>19,202</b>	<b>182,199</b>	<b>11</b>	
Allegany	194	212	178	201	12.9%	228	178	278	2,505	11	
Anne Arundel	758	977	771	834	8.2%	887	758	1,051	9,754	11	
Baltimore (City)	5558	6935	5947	6555	10.2%	6,904	5,558	8,262	75,940	11	
Baltimore	1400	1815	1653	1644	-0.5%	1,659	1,400	1,865	18,246	11	
Calvert	192	214	173	187	8.1%	206	173	223	2,262	11	
Caroline	79	108	106	106	0.0%	100	79	114	1,097	11	
Carroll	183	228	154	162	5.2%	179	153	228	1,972	11	
Cecil	270	307	260	235	-9.6%	288	235	327	3,163	11	
Charles	290	310	286	290	1.4%	335	286	397	3,690	11	
Dorchester	150	200	166	144	-13.3%	189	131	255	2,079	11	
Frederick	200	220	145	159	9.7%	254	145	356	2,796	11	
Garrett	79	72	57	85	49.1%	83	57	105	914	11	
Harford	457	550	580	577	-0.5%	587	457	674	6,458	11	
Howard	257	336	303	283	-6.6%	298	257	363	3,278	11	
Kent	54	35	35	57	62.9%	60	35	77	658	11	
Montgomery	577	727	626	682	8.9%	611	476	727	6,722	11	
Prince George's	1705	2132	1859	1999	7.5%	2,029	1,705	2,432	22,324	11	
Queen Anne's	116	107	95	95	0.0%	103	88	116	1,137	11	
St. Mary's	283	345	280	310	10.7%	347	280	432	3,817	11	
Somerset	132	157	128	152	18.8%	157	128	190	1,731	11	
Talbot	84	100	71	73	2.8%	86	71	105	942	11	
Washington	367	479	432	354	-18.1%	456	354	559	5,012	11	
Wicomico	282	327	289	313	8.3%	357	282	464	3,928	11	
Worcester	149	143	94	116	23.4%	161	94	199	1,774	11	



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: May-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
<b># of Individuals who Decline Registration Form*</b>	<b>9,517</b>	<b>10,976</b>	<b>9,383</b>	<b>9,203</b>	<b>-1.9%</b>	<b>10,540</b>	<b>9,203</b>	<b>12,291</b>	<b>115,942</b>	<b>11</b>	
Allegany	180	207	194	193	-0.5%	208	167	267	2,287	11	
Anne Arundel	675	843	772	655	-15.2%	764	637	875	8,403	11	
Baltimore (City)	2054	2630	2192	2291	4.5%	2,406	2,054	2,677	26,465	11	
Baltimore	1057	1290	1085	1193	10.0%	1,298	1,057	1,698	14,275	11	
Calvert	105	101	105	109	3.8%	108	95	127	1,192	11	
Caroline	69	58	80	86	7.5%	73	56	91	805	11	
Carroll	104	163	103	123	19.4%	124	103	163	1,364	11	
Cecil	207	233	226	192	-15.0%	224	192	267	2,461	11	
Charles	217	255	177	160	-9.6%	209	146	270	2,299	11	
Dorchester	73	71	84	72	-14.3%	91	71	110	1,002	11	
Frederick	384	359	339	225	-33.6%	388	225	483	4,272	11	
Garrett	61	62	72	77	6.9%	78	61	91	857	11	
Harford	252	295	241	216	-10.4%	264	216	361	2,909	11	
Howard	295	262	274	241	-12.0%	319	241	404	3,512	11	
Kent	41	54	30	33	10.0%	45	30	56	496	11	
Montgomery	1207	1140	1050	1085	3.3%	1,188	1,050	1,334	13,066	11	
Prince George's	1626	1888	1419	1358	-4.3%	1,733	1,358	2,218	19,063	11	
Queen Anne's	68	61	43	58	34.9%	60	43	82	665	11	
St. Mary's	200	256	273	228	-16.5%	250	200	286	2,754	11	
Somerset	63	68	37	53	43.2%	63	37	84	692	11	
Talbot	49	46	38	55	44.7%	47	29	67	512	11	
Washington	281	333	312	290	-7.1%	317	274	381	3,489	11	
Wicomico	185	220	194	158	-18.6%	216	158	238	2,375	11	
Worcester	64	81	43	52	20.9%	66	43	89	727	11	

\*Data provided are for DHR local offices only.



**Department of Human Resources  
Child Support Enforcement Administration**

Reporting Period: May-11

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	249,099	249,465	249,769	249,429	-0.1%	248,834	248,027	249,769	N/A	11	
Number of Active Cases Added during the Month	3,133	3,964	3,555	3,100	-12.8%	3,540	3,100	4,122	38,935	11	
Number of Active Cases Subtracted during the Month	2,767	3,660	3,895	2,609	-33.0%	3,412	2,609	4,327	37,532	11	
Total Active Caseload at the End of the Month	249,465	249,769	249,429	249,920	0.2%	248,962	248,027	249,920	N/A	11	
In-state Caseload	218,368	218,587	218,242	218,633	0.2%	217,948	217,136	218,633	N/A	11	
Interstate Caseload	31,097	31,182	31,187	31,287	0.3%	31,014	30,790	31,287	N/A	11	
Interstate Cases Initiated By Maryland to Another State	15,610	15,656	15,634	15,678	0.3%	15,605	15,551	15,678	N/A	11	
Interstate Cases Received By Maryland from Another States	15,112	15,156	15,190	15,249	0.4%	15,033	14,812	15,249	N/A	11	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	165,763	166,432	166,634	166,740	0.1%	165,187	163,286	166,740	N/A	11	
# of Children in the Caseload with Paternity Established	142,025	142,484	142,658	142,749	0.1%	141,650	139,843	142,749	N/A	11	
% of Children in the Caseload with Paternity Established	85.7%	85.6%	85.6%	85.6%	0.0%	85.8%	85.6%	86.1%	N/A	11	
# of Children Needing Paternity Established at the Beginning of the Month	23,599	23,738	23,948	23,976	0.1%	23,504	22,832	23,976	N/A	11	
# of Children Needing Paternity Established Added during the Month	11,417	12,111	12,595	12,907	2.5%	10,110	6,416	12,907	111,206	11	
# of Children Needing Paternity Established Subtracted during the Month	12,238	12,722	13,178	13,475	2.3%	11,132	7,532	13,475	122,448	11	
# of Children Needing Paternity Established at the End of Month	23,738	23,948	23,976	23,991	0.1%	23,537	22,832	23,991	N/A	11	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,595	205,581	205,227	205,493	0.1%	205,258	203,650	205,595	N/A	11	
% of Cases in Caseload with a Support Order	82.4%	82.3%	82.3%	82.2%	-0.1%	82.4%	82.0%	82.8%	N/A	11	
# of Cases Needing a Support Order Established at the Beginning of Month	43,636	43,870	44,188	44,202	0.0%	43,443	42,620	44,202	N/A	11	
# of Cases Needing a Support Order Established Added during the Month	2,581	3,258	2,990	2,531	-15.4%	2,983	2,531	3,747	32,816	11	
# of Cases Needing a Support Order Established Subtracted during the Month	2,347	2,940	2,976	2,306	-22.5%	2,722	1,622	3,824	29,939	11	
# of Cases Needing a Support Order Established at the End of the Month	43,870	44,188	44,202	44,427	0.5%	43,704	42,620	44,745	N/A	11	

**Department of Human Resources  
Child Support Enforcement Administration**

Reporting Period: May-11



Current Support Collections	REPORTING PERIODS					% Change	YEAR TO DATE			
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 51,127,578	\$ 52,032,244	\$ 57,253,512	\$ 52,181,679	-8.9%	\$ 52,060,342.00	\$ 51,127,578.00	\$ 57,253,512.00	\$ 572,663,762	11
Amount Distributed toward Current Support	\$ 31,736,172	\$ 33,868,277	\$ 32,408,886	\$ 31,886,002	-1.6%	\$ 32,077,962.00	\$ 30,722,149.00	\$ 33,868,277.00	\$ 352,857,582	11
Percent of Current Support Distributed	62.1%	65.1%	56.6%	61.1%	4.5%	61.6%	56.6%	65.1%	N/A	11
Number of Cases with Current Support Due	131,127	131,448	131,431	131,431	0.0%	131,282	131,004	131,483	N/A	11
Number of Cases that had a Distribution toward Current Support	83,092	84,949	82,605	82,918	0.4%	82,674	81,587	84,949	N/A	11
# of Cases that did not have a Distribution toward Current Support	48,035	46,499	48,826	48,513	-0.6%	48,608	46,499	49,425	N/A	11
% of Cases that had a Distribution toward Current Support	63.4%	64.6%	62.9%	63.1%	0.2%	63.0%	62.3%	64.6%	N/A	11

Arrears Collections	REPORTING PERIODS					% Change	YEAR TO DATE			
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,747,840,896	\$ 1,751,061,915	\$ 1,750,657,153	\$ 1,752,937,129	0.1%	\$ 1,737,734,321.64	\$ 1,715,589,022.00	\$ 1,752,937,129.00	N/A	11
Amount Distributed toward Arrears	\$ 13,208,896	\$ 16,882,350	\$ 12,671,205	\$ 12,068,957	-4.8%	\$ 10,195,193.27	\$ 7,326,065.00	\$ 16,882,350.00	\$ 112,147,126	11
Percent of Arrears Distributed	0.8%	1.0%	0.7%	0.7%	0.0%	0.6%	0.4%	1.0%	N/A	11
Number of Cases in Arrears	164,604	164,023	164,637	166,791	1.3%	165,038	164,023	166,791	N/A	11
Number of Cases in Arrears that had a Distribution toward Arrears	47,703	53,340	47,155	44,556	-5.5%	48,082	44,556	53,340	N/A	11
Number of Cases in Arrears that did not have a Distribution toward Arrears	116,901	110,683	117,482	122,235	4.0%	116,956	110,683	122,235	N/A	11
Percent of Cases in Arrears that had a Distribution toward Arrears	29.0%	32.5%	28.6%	26.7%	-1.9%	29.1%	26.7%	32.5%	N/A	11

Disbursed Collections	REPORTING PERIODS					% Change	YEAR TO DATE			
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 38,277,439	\$ 49,312,065	\$ 45,982,185	\$ 42,237,725	-8.1%	\$ 42,031,352.82	\$ 37,501,552.00	\$ 49,312,065.00	\$ 462,344,881	11
Total Number of Paying Cases	102,328	105,524	101,953	102,210	0.3%	101,504	100,191	105,524	N/A	11
Percent of Paying Cases	54.1%	55.7%	54.0%	54.1%	0.1%	53.7%	52.9%	55.7%	N/A	11
Number Children in Cases Receiving Support	107,379	110,656	107,212	107,122	-0.1%	106,270	104,475	110,656	N/A	11
Total Payment Issued (Transactions)	192,094	217,267	202,877	196,034	-3.37%	205,657	192,094	217,267	2,262,232	11
Checks Issued in Error	16	26	21	19	-9.52%	24	16	33	259	11
Dollar Value of Payments Issued in Error	\$15,743	\$32,991	\$22,612	\$12,527	-44.60%	\$ 19,187	\$ 6,741	\$ 32,991	\$ 211,062	11



**Department of Human Resources  
Child Support Enforcement Administration**  
Reporting Period: May 2011

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Feb-11	Mar-11	Apr-11	May-11	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	286	216	209	200	-4.3%	219	125	436	2,413	11
# of cases receiving payments from referrals	184	218	175	171	-2.3%	172	112	267	1,896	11
% of cases receiving payments from referrals	64.34%	100.93%	83.73%	85.50%	2.1%	83.61%	58.64%	131.20%	78.57%	11
# of payments made via wage-withholding	74	45	99	163	64.6%	87	45	163	959	11
% of payments made via wage-withholding	40.22%	20.64%	56.57%	95.32%	68.5%	51.60%	20.64%	95.32%	50.58%	11
NPEP total payments made	\$1,161,549	\$ 1,324,266	\$ 1,248,055	\$1,267,502	1.6%	\$1,182,674	\$1,073,147	\$1,324,266	\$13,009,417	11

**GDU Agency Goals and Actions Assessment Dashboard- DHR**  
(Contributing Actions, Benchmarks, and Progress to Date)

<b>GDU III. Increase the Number of Marylanders Who Receive Skills Training by 20% by 2012</b>					
<b>Contributing Actions/ Deliverables</b>	<b>Implementation Targets</b>	<b>Delivery Date</b>	<b>Progress to Date</b>	<b>Explanatory Comments</b>	<b>GDU Delivery Assessment</b>
<b>B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010</b>					
<b>B2. Strengthen Skills &amp; Employment Opportunities for TANF Recipients, Foster Youth &amp; Non-custodial Parents</b>					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/10			
Establish MD Rise training partnerships in targeted sectors.	Develop 10 training partnerships	6/10	<p><i>Target Achieved</i></p> <ol style="list-style-type: none"> <li>1. Family Investment Aide Initiative</li> <li>2. DHCD/Weatherization Assistance Program</li> <li>3. Biotechnical Institute of Maryland, Inc.</li> <li>4. CVS/pharmacy</li> <li>5. Maryland Center for Arts and Technology (MCAT)</li> <li>6. BCCC - Workforce Pipeline Solutions Interagency "Jump Start Program</li> <li>7. Open Society Institute - Baltimore Adult Workforce Development Initiative with Center for Urban Families, Civic Works, Group Ministries and Job Opportunities Task Force</li> <li>8. Survive and Thrive</li> <li>9. Baltimore Ex-Offender Re-entry Employment Program (BERE) Program</li> <li>10. DLLR</li> <li>11. BGE</li> <li>12. DGS</li> <li>13. DBED</li> <li>14. Policy Studies, Inc.</li> </ol>	<p><i>Partnership Name/# hired to date/# trained to date or in training</i></p> <p>Family Investment Aide Initiative hired - 100</p> <p>DHCD - Weatherization Assistance Program hired - 7</p> <p>trained/in training - 11</p> <p>Biotechnical Institute of Maryland, Inc. trained/in training - 1</p> <p>CVS/pharmacy hired: 15</p> <p>trained/in training - 41</p> <p>MCAT hired - 63</p> <p>trained/in training - 112</p> <p>DLLR hired - 2</p> <p>Survive and Thrive hired - 73</p> <p>OSI - DHR Partnership hired: 6</p> <p>trained/in training: 47</p> <p>BERE Program hired: 11</p> <p>trained/in training: 4</p> <p>TOTAL HIRES: 277</p> <p>TOTAL TRAINED OR IN TRAINING: 216</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Target will be set after partnerships have been negotiated.	6/10	Baseline as of June 1, 2009: 190 training completions and certifications received SFY 2010: 496 training completions and 261 certifications received. SFY 2011 through 2nd quarter: 215 training completions and 145 certifications received.		
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Target of 200 customers for FY 2010.	6/10	FY 2009 - 2,092 (22%) placements were \$10/hr or more and at least 30 hours per week FY 2010 - 2,335 (24%) placements were \$10/hour or more and at least 30 hours per week FY 2011 through February 2011 - 1,315 (21%) placements were \$10/hour or more and at least 30 hours per week		

**GDU Agency Goals and Actions Assessment Dashboard- DHR**

(Contributing Actions, Benchmarks, and Progress to Date)

**GDU V. Reduce Violent Crimes Committed Against Women and Children by 25% by the End of 2012**

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
<b>F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)</b>					
<b>F1. FY 2011 Goal: Reduce by 9% the number of children in out-of-home placement.</b>			# of Children in OOH placement: June 2008: 9569 June 2009: 8757 June 2010: 8013 July 2010: 7978 August 2010: 7952 September 2010: 7905 October 2010: 7889 November 2010: 7774 December 2010: 7703 January 2011: 7649 February 2011: 7651 March 2011: 7611 April 2011: 7549		
			# Reunifications: SFY 08: 1548 SFY 09: 1616 SFY 10: 1958 June 2010: 256 July 2010: 196 August 2010: 171 September 2010: 186 October 2010: 165 November 2010: 161 December 2010: 168 January 2011: 156 February 2011: 130 March 2011: 175 April 2011: 160		
			# Families receiving In-Home Services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3,133 September 2010: 3,218 October 2010: 3289 November 2010: 3259 December 2010: 3269 January 2011: 3168 February 2011: 3122 March 2011: 3179 April 2011: 3,223		
	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	24 jurisdictions are trained to date. The 3266 families who are receiving in-home services and 8013 youth in out-of-home care in these jurisdictions are benefitting from FCP.		
	7/14/09 - 11/30/09: Baltimore City	11/24/09	6 jurisdictions trained.		
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09		Trainings rolled out according to schedule. 90 days after training, the DSS submits a finalized FCP	

<p>Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.</p>	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.	<p>implementation plan.</p>	
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	4 jurisdictions trained.		
	4/6/10 - 5/25/10 Baltimore County, Cecil, Harford	5/25/10	3 jurisdictions trained.		
	Develop implementation plan to deliver the training to the provider community.	12/31/10	There have been 13 Family Centered Practice 2-day training sessions held for the provider community which accounts for 69 agencies/ 286 provider staff trained. The trainings have been held throughout the state since May 2010. The agencies represented include the school system, mental health, placement providers and other child and family community based services. Starting in 2011, the trainings are offered quarterly across the state.	All of the sessions are co-facilitated by a DHR/SSA staff person and a provider community staff person. About 25 provider staff attended the train-the-trainer session in December 2009 and have partnered with SSA to offer the training in their communities.	
<p>Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.</p>	Provide services to up to 40 youth at a time in Baltimore City.	9/30/10	Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization.		
<p>Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.</p>	Develop and submit a strategic plan to SAMHSA/CMHS	9/30/10	Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.		
<p>Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.</p>	Fully operational CMEs with all statewide slots filled.	6/30/10	CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 9/15/10, there were 24 children enrolled in MD CARES. Capacity is 40, and we anticipate being at full capacity as of November, 2010.		

Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3133 September 2010: 3218 October 2010: 3289 November 2010: 3259 December 2010: 3269 January 2011: 3168 February 2011: 3122 March 2011: 3179		
<b>F2. FY 2011 Goal: Facilitate 562 adoptions.</b>			FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010: 738 adoptions July 2010: 23 adoptions August 2010: 34 adoptions September 2010: 34 adoptions October 2010: 35 adoptions November 2010: 80 adoptions December 2010: 42 adoptions January 2011: 29 adoptions February 2011: 40 adoptions March 2011: 45 adoptions		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	FY10 2Q Report: 1) Reviewed 75 adoption cases 2) 84% of permanency plans were established timely 3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans 4) 74% of youth reviewed resided in a pre-finalized adoptive home		
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Completed training of supervisors on adoption subsidies and permanency policies in the Spring of 2011.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.	
<b>F3. FY 2011 Goal: Ensure that No More than 11% of Children are Placed in Group Homes by End of FY 2011</b>				November 2010: 10.9% Total # Children in Group Homes: 850 Total # Children in OOH placement: 7774	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
<b>Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions:</b> TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	SSA has been doing step down reviews in Prince George's Co for Medically Fragile Group Home to TFC transitions and will be conducting them in Baltimore County and Baltimore City in 2011. Cases were presented to the TFC providers and children were stepped down into homes. A workgroup is developing a comprehensive step down process.  The Maryland Foster Parent Association is partnering with DHR with a focus on educating foster parents about the importance of accepting teen placements.		
		10/09	Policy was issued in September.		

Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09	# of children coming into care after policy was issued: Cumulative total since Oct 09: 2303		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
<b>F4. FY 2011 Goal: Increase to 76% the percent of children placed in family homes.</b>			June 2009: 76.6% June 2010: 76.5% July 2010: 76.4% August 2010: 76.1% September 2010: 76.2% October 2010: 76.0% November 2010: 75.5% December 2010: 76.0% January 2011: 75.5% February 2011: 75.6% March 2011: 75.5%	February 2011: 75.5% Total # Children in Family Homes: 5749 (5571 children residing in family homes +178 children on trial home visits = 5749) Total # Children in OOH placement: 7611	
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
<b>F5. FY 2011 Goal: Pending (Under construction--percent placed in/out of home or adjacent jurisdiction for all placements)</b>			Family Homes: March 2009: 53% March 2010: 57% (3634 of 6377)	Group Homes: March 2009: 38% March 2010: 44% (413 out of 940)	
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)	
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)	
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.		
	Evaluate submitted Offers.	01/10 - 9/10	Offers received and in evaluation process.		
	Award contracts.	11/1/2010	The Board of Public Works approved DHRs' recommendation to award 71 contracts for Residential Child Care Services (RCC) at its BPW meeting on Wednesday, March 23, 2011. The new contracts began on April 1st.		
<b>F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less</b>			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) FY10 2Q: 3.8% (105 of 2800) FY10 3Q: 4.0% (116 of 2933) FY10 4Q: 3.6% (105 of 2944) FY11 1Q: 3.5% (93 out 2644) FY11 2Q: 3.4% (78 out of 2292)		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	

<p>Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.</p>	<p>Work of developing model targeted to occur 2010.</p>	<p>12/31/10</p>	<p>In the summer of 2010, the Social Services Administration partnered with the Children's Research Center (CRC) to evaluate its safety and risk assessment tools, as one of the first steps in the implementation of a revised Integrated In-Home Services model. This work was funded by Casey Family Programs. The evaluation highlighted areas of the assessments which needed improvement prior to implementing the new service model, to better ensure the best assessment which helps determine the appropriate type and level of service needed. SSA is now working on the major revisions in the safety assessment known as SAFE-C. At present, revisions to SAFE-C are under review by CHESSIE/ACS to determine the cost and timing of the work. Once completed we will turn to needed revisions in the Maryland Family Risk Assessment. We are hopeful that the SAFE-C revisions to CHESSIE can be completed in early SFY'12. <b>Anything to report?</b></p>		
<p>PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.</p>	<p>Evaluation work targeted to occur during 2010.</p>	<p>12/31/10</p>	<p>(see above)</p>		
<p>Complete an environmental scan that will be used by multi-sector, multi-disciplinary public and private stakeholders to develop a comprehensive statewide Child Maltreatment Prevention Plan.</p>		<p>9/30/2011</p>	<p>Draft of Phase I has been completed and includes the following sections:  1. Definitions of child maltreatment  2. Effects of maltreatment  3. Fiscal costs of maltreatment  4. The Origins of Child Maltreatment:  An Ecological Model  (Includes risk and protective factors)</p>	<p>The completed environmental scan will also include:  1. An inventory and analysis of existing programs, services, resources, surveillance systems, policy and legislation, reports, surveys, and studies that identify the strengths and gaps in the state's current child maltreatment prevention efforts  2. Suggested statistical benchmarks for key data elements that will be used to evaluate prevention efforts.</p>	

**GDU XII. End Childhood Hunger in Maryland by 2015**

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
<b>A. Increase the Participation Rate for the Number of Children in the Food Supplemental Program by 9% by December 2010</b>				DHR exceeded its Partnership to End Childhood Hunger goal by increasing the number of children participating in FSP by 9% in August 2010 from the base month of December 2009 (242,328). In December 2010, DHR served 285,283 children 18 and younger in the FSP, an increase of over 17% for the year.	
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done. DHR will ensure that families waiting in lines are informed of the option of a telephone interview. DHR will report to StateStat the percentage of eligibility determinations and redeterminations made with telephone interviews each month by jurisdiction.	Completed	Step 1: All jurisdictions have been trained for telephonic interviewing		
			DHR has provided support to barriers listed by jurisdictions: identified funds in local budgets, implemented best practices, and BOLO, OAS and OTHS are working with locals to mail out applications		
			Step 2: Completed automated system programming by ACS to support scheduling of telephone interviews in June		
Increase use of group redeterminations	Group redeterminations used by 18 jurisdictions by September 2010. DHR working with locals to build SAIL labs.	Completed	Step 3: Since July, fully implementing telephone interviews for all hardship reasons in all jurisdictions.	The expansion of the case information form to all redeterminations is currently on hold	
			SAIL labs are completed in 31/36 Family Investment District Offices. The district offices without SAIL labs do not have space for a lab.	CARES enhancement allowing scheduling for group redets is on schedule for FY 11.	
Increase number of community and faith-based organizations included in the Food Supplemental Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	Sept 2010 Added two new CBOs.	Step 1: The geographical reach has been mapped and the demographic focus of the 5 CBOs in the 2010 plan has been analyzed.		
			Step 2: Identified 10 jurisdictions that were not covered by existing CBO partners.		
			Step 3: Cultivating relationships with prominent CBOs in regions where additional partners in the plan are needed.- Sent an addendum to 2010 FSP Outreach Plan, which would add Associated Catholic Charities and Crossroads Farmers Market to the plan.	In September we added the two new CBOs to the Outreach Plan for FY 2011. Associated Catholic Charities covers Baltimore City and County. Crossroads Farmers Market covers Montgomery County.	

Expand No Wrong Door Project to include representatives from other agencies and two legislators to meet requirements of budget language.	Final report to budget committees on outcome of efforts	June 2011	First meeting of expanded workgroup chaired on June 30th.		
Increase utilization of SAIL by training CBOs to help families apply for benefits.	Increase total SAIL applications for FSP to 4500 per month.	September 2010	We have now trained 57 CBOs. FSP applications via SAIL - September 2010: 6,189; October 2010: 6,799.	Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as planned. Do not have access to later SAIL report. Should receive October numbers shortly.	
Implement customer care center in Baltimore that will handle SAIL applications for metro area.	Fully functional customer care center.	June 2010	Center opened and fully functional by 11/30/09. June 2010: 1,102, July: 1,135, August: 1,137, September: 995, October 1,090 applications from Baltimore County filed via SAIL and handled by CCC.	Currently evaluating operations of first center and considering to expand Western MD. We have decided not to open regional centers.	
Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.	Reports produced and FSP information sent to potentially eligible families. The flyers were distributed to students by the Montgomery County School system in October.	Sept 2010	12,277 households identified. FIA to provide literature for schools to distribute to families. Funding being sought to expand to additional jurisdictions.		
Work with GOC and Maryland Out of School Time Network to develop a strategy targeting families to utilize after school programs to promote FSP.	To be decided. Continuing to work with MOST. They received Mott grant October 1.	TBD	MOST Network to receive Mott Foundation award again this year. Next steps under development.		
FSP opt-in addition to FARMS Benefit Application	All jurisdictions distribute new application; automate and report data back to DHR; DHR target eligible population	TBD after we confer with LEAs.	All jurisdictions included the opt-in language in the application; 5 jurisdictions have the data automated and will send to DHR. We will work with 3 volunteer non-automated jurisdictions to use WEX interns to gather that data. Conference call scheduled 11/9/10 with 5 automated jurisdictions.	TBD- how remaining 16 jurisdictions will automate and report opt-in data back to DHR	