



StateStat Department of Labor, Licensing and Regulation MBE/SBR



Alexander Sanchez
Secretary

Appointed: September 2009

Management Team

Deputy Secretary: Leonard J. Howie III
Chief of Procurement: Robert S. Ward
MBE Liaison Officer: Allan Robinson

Administrations:

Workforce Development & Adult Learning: Paulette Francois, Acting Assistant Secretary
Occupational and Professional Licensing: Stanley Botts, Commissioner
Labor and Industry: Ron DeJuliis, Commissioner
Financial Regulation: Mark Kaufman, Commissioner
Unemployment Insurance: Julie Squire, Assistant Secretary
Racing: Mike Hopkins, Executive Director



MBE CONTRACT ACTIVITY

PROCUREMENT/CONTRACT AWARDS	CURRENTLY AVAILABLE PERIOD (May, 2011)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
Payment Totals	\$1,174,677.00	\$232,952.42 19.83%	\$59,438.27 5.06%	\$41,309.42 3.52%	\$333,700.11	28.41%	\$14,763,607.08	\$2,126,659.21 \$0.14	\$787,337.95 \$0.05	\$443,734.95 \$0.03	\$3,357,732.11	22.74%
Awards Totals	\$7,713,989.00	\$1,733,047.00 22.47%	\$30,357.00 0.39%	\$735.00 0.01%	\$1,764,139.00	22.87%	\$21,793,071.00	\$4,360,117.00 20.01%	\$3,428,142.00 15.73%	\$61,144.00 0.28%	\$7,849,403.00	36.02%
Architectural and Engineering					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Services	\$756,876.00	\$64,080.00	\$9,944.00		\$74,024.00	9.78%	\$3,874,662.00	\$188,032.00	\$29,390.00	\$12,513.00	\$229,935.00	5.93%
Supplies and Equipment	\$9,419.00	\$668.00	\$4,056.00		\$4,724.00	50.15%	\$488,874.00	\$108,847.00	\$57,227.00	\$6,797.00	\$172,871.00	35.36%
IT Services	\$6,599,413.00	\$1,649,853.00			\$1,649,853.00	25.00%	\$12,480,853.00	\$3,679,661.00	\$1,959,575.00	\$0.00	\$5,639,236.00	45.18%
IT Supplies and Equipment	\$68,484.00	\$16,608.00			\$16,608.00	24.25%	\$2,499,484.00	\$349,909.00	\$1,151,497.00	\$0.00	\$1,501,406.00	60.07%
Human, Cultural, Social & Educational	\$0.00				\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Corporate Credit Card	\$158,177.00	\$1,838.00	\$12,924.00	\$735.00	\$15,497.00	9.80%	\$1,899,330.00	\$33,668.00	\$178,163.00	\$41,834.00	\$253,665.00	13.36%
Direct Vouchers	\$121,620.00		\$3,433.00		\$3,433.00	2.82%	\$549,868.00	\$0.00	\$52,290.00	\$0.00	\$52,290.00	9.51%

Notes: (1) MBE data consist of MBE prime and MBE subcontract awards and payments, where applicable. (2) The "Women" category may include contract awards and payments to dually-certified MBEs.

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$2,580,339	\$454,897	1	17.63%	\$28,280,913	\$2,468,078	17	8.73%



StateStat
Department of Labor, Licensing and Regulation
Human Resources

Volume 4 Number 11
 Reporting Period May, 2011

HUMAN RESOURCES												
OVERTIME	MONTHLY REPORTING PERIODS					Fiscal Year to Date				FISCAL YEAR COMPARISON		
Overtime pay (\$)	FEB-11	MAR-11	APR-11	MAY-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Office of the Secretary	41,601	70,996	49,712	48,645	-2.1%	37,839	18,748	70,996	416,230	6,175	72,020	344,205
Administration	5,723	5,371	2,694	5,455	102.5%	4,907	2,694	7,244	53,978	68,399	78,103	52,103
Financial Regulation	5,196	1,100	711	228	-67.9%	2,201	37	6,469	24,208	7,831	30,992	32,281
Labor and Industry	1,143	5,200	10,327	24,122	133.6%	10,989	1,143	24,122	120,884	54,557	87,119	107,732
Racing Commission	-	-	-	-	0.0%	-	-	-	-	-	-	-
Occupational and Professional Licensing	454	317	699	257	-63.2%	233	-	699	2,565	6,461	3,552	3,396
Workforce Development	597	491	1,583	1,801	13.7%	1,518	491	3,308	16,703	19,775	21,722	34,916
Unemployment Insurance	36,697	53,802	33,208	27,745	-16.5%	43,141	27,745	73,188	474,551	229,055	615,620	538,345
Total	91,411	137,278	98,936	108,253	9.4%	100,829	78,854	137,278	1,109,119	392,253	909,128	1,112,978
Overtime (days)	FEB-11	MAR-11	APR-11	MAY-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Office of the Secretary	1,258.7	2,160.2	1,477.9	1,466.0	-0.8%	1,155.5	629.8	2,160.2	12,710.8	204	2,555	11,430.4
Administration	225.3	210.9	111.6	206.6	85.1%	181.0	111.6	255.3	1,990.7	2,639	3,014	2,054.3
Financial Regulation	161.7	37.0	22.4	8.5	-62.1%	71.4	0.0	202.0	785.3	303	1,113	1,111.9
Labor and Industry	31.0	138.5	281.4	685.0	143.4%	304.4	31.0	685.0	3,348.5	1,535	2,205	2,836.2
Racing Commission	-	-	-	-	0.0%	0.0	0.0	0.0	0.0	-	-	-
Occupational and Professional Licensing	15.5	11.0	24.3	11.0	-54.7%	8.2	0.0	24.3	90.1	221	110	116.9
Workforce Development	21.8	18.5	55.0	59.1	7.5%	54.1	18.5	113.7	595.4	726	796	1,387.7
Unemployment Insurance	1,336.9	1,889.7	1,211.7	1,015.5	-16.2%	1,543.6	1,015.5	2,430.5	16,979.6	7,864	21,890	19,205.2
Total	3,050.9	4,465.8	3,184.3	3,451.7	8.4%	3,318.2	2,673.2	4,465.8	36,500.4	13,492	31,683	38,142.6
SICK LEAVE (DAYS)	4/19/2011	5/3/2011	5/17/2011	5/31/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	54.3	37.7	43.9	52.1	18.7%	44.4	24.8	65.5	1,064.8	1,098	1,306.5	1,042.9
Administration	76.2	72.6	74.9	62.2	-17.0%	79.7	37.8	130.2	1,912.3	2,222	2,462.6	1,957.8
Financial Regulation	33.9	41.3	32.6	53.7	64.7%	36.5	19.3	55.8	875.6	952	843.2	926.9
Labor and Industry	51.3	68.4	90.3	65.3	-27.7%	73.6	38.9	90.8	1,767.0	2,013	2,164.7	1,877.4
O & P Licensing	47.8	18.5	27.9	18.9	-32.3%	34.7	14.9	50.7	833.3	787	1,142.3	1,032.2
Racing Commission	29.2	13.3	29.3	9.3	-68.3%	13.7	1.8	29.3	329.3	612	515.0	272.4
Unemployment Insurance	282.4	252.9	282.5	214.3	-24.1%	294.0	161.5	395.6	7,055.8	6,690	7,403.0	7,654.2
Workforce Development	156.8	173.6	195.0	159.5	-18.2%	179.5	115.8	248.9	4,307.8	3,136	2,755.8	5,001.4
Total	731.9	678.3	776.4	635.3	-18.2%	756.1	471.0	955.8	18,145.8	17,329	18,593.0	19,765.1
COMP TIME (DAYS)	4/19/2011	5/3/2011	5/17/2011	5/31/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	8.6	4.8	5.1	9.0	76.9%	12.5	3.4	29.8	299.8	294	303	403.1
Administration	18.6	7.7	5.5	5.7	2.8%	9.5	4.1	23.3	228.3	601	391	277.1
Financial Regulation	18.6	9.2	16.2	14.5	-10.5%	18.4	6.5	45.1	440.5	482	473	540.2
Labor and Industry	19.4	15.0	12.6	13.5	7.1%	14.7	5.3	49.8	353.3	391	458	423.3
O & P Licensing	3.0	2.1	0.8	2.4	200.0%	2.4	0.0	11.0	56.8	176	72	97.9
Racing Commission	0.3	0.0	1.0	1.5	50.0%	5.6	0.0	34.0	133.6	202	189	157.9
Unemployment Insurance	24.4	30.5	23.1	24.5	6.1%	40.6	23.1	71.2	973.4	686	1,206	1,203.8
Workforce Development	30.7	26.8	36.5	24.1	-34.0%	24.1	8.1	36.5	578.3	573	625	665.9
Total	123.6	96.1	100.8	95.2	-5.6%	127.7	68.6	180.7	3,064.1	3,254	3,703	3,769.1



StateStat
Department of Labor, Licensing and Regulation
Human Resources

Volume 4 Number 11
 Reporting Period May, 2011

HUMAN RESOURCES												
ACCIDENT LEAVE (DAYS)	4/19/2011	5/3/2011	5/17/2011	5/31/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	13	0	0.0
Administration	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	8.5	0	0.0
Financial Regulation	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	1	0.0
Labor and Industry	0.0	0.0	0.0	0.0	0.0%	2.2	0.0	10.0	53.5	4.4	50	0.0
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	0.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	0.0
Unemployment Insurance	0.3	0.4	0.3	0.0	-100.0%	1.9	0.0	10.5	44.6	0.4	78	8.1
Workforce Development	10.0	6.0	0.0	0.0	0.0%	2.3	0.0	10.5	54.8	10.75	1	45.5
Total	10.3	6.4	0.3	0.0	-100.0%	6.4	0.0	30.5	152.9	36.6	130	53.5
UNSCHEDULED LEAVE (DAYS)	4/19/2011	5/3/2011	5/17/2011	5/31/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	0.6	2.7	4.8	1.0	-78.9%	2.1	0.0	4.8	50.9	78.0	78.1	62.9
Administration	7.5	8.7	10.1	4.5	-55.4%	6.8	1.1	15.3	163.3	178.4	194.5	155.6
Financial Regulation	3.3	1.7	1.0	2.6	160.0%	2.5	0.3	9.1	59.0	45.0	68.6	61.3
Labor and Industry	6.0	8.2	6.5	5.7	-12.3%	5.9	0.6	19.5	142.8	217.4	190.1	154.3
O & P Licensing	3.3	6.9	3.5	1.9	-45.7%	5.1	0.6	15.1	121.5	89.9	93.4	116.8
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	3.7	9.5	0.0
Unemployment Insurance	31.4	29.4	36.6	15.9	-56.6%	26.7	9.3	49.1	641.8	658.0	636.1	709.3
Workforce Development	10.8	5.7	15.5	11.7	-24.5%	11.5	4.2	32.4	276.7	197.5	229.5	349.9
Total	62.9	63.3	77.9	43.3	-44.4%	60.7	27.0	130.3	1,455.9	1,467.1	1,499.7	1,610.1
TELECOMMUTING (DAYS)	4/19/2011	5/3/2011	5/17/2011	5/31/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	96.2	116.4	132.2	94.1	-28.8%	76.9	11.8	132.2	1,844.5	103.8	262	452.2
Administration	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	1.1	4.1	64.0	27	10.7
Financial Regulation	15.0	21.0	45.3	17.8	-60.7%	24.2	11.5	45.3	581.0	832.3	831	747.7
Labor and Industry	0.0	0.0	0.0	0.0	0.0%	0.5	0.0	7.0	12.8	228.1	205	85.0
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	8.0	0	0.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0.0	0	0.0
Unemployment Insurance	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.4	0.8	228.3	176	0.0
Workforce Development	0.0	0.0	0.4	0.0	-100.0%	0.2	0.0	1.0	3.7	17.6	0	15.2
Total	111.2	137.4	177.9	111.9	-37.1%	101.9	44.0	177.9	2,446.8	1,529.2	1,490	1,310.7
Total # of Teleworking Personnel	37	44	56	42	-25.0%	40.7	22.0	56.0				
TRAINING (DAYS)	4/19/2011	5/3/2011	5/17/2011	5/31/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	0.0	0.0	1.0	5.1	410.0%	0.6	0.0	5.1	13.2	0.0	25.9	9.5
Administration	5.0	6.5	5.0	0.4	-92.0%	3.7	0.0	13.7	89.8	52.9	86.0	81.0
Financial Regulation	7.6	1.0	4.1	5.5	34.1%	8.2	0.0	23.3	197.0	94.3	137.7	147.6
Labor and Industry	1.6	0.0	3.0	0.7	-76.7%	2.2	0.0	8.9	51.6	20.4	52.8	86.9
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.0	5.0	10.0	14.0	6.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	2.0	5.0	0.8
Unemployment Insurance	28.2	9.4	13.3	5.4	-59.4%	8.7	0.0	63.4	209.8	73.0	133.7	215.5
Workforce Development	9.6	17.8	40.6	0.0	-100.0%	12.2	0.0	40.6	292.8	333.5	433.2	395.1
Total	52.0	34.7	67.0	17.1	-74.5%	35.8	6.9	96.0	859.1	553.5	883.8	968.0



StateStat
Department of Labor, Licensing and Regulation
Human Resources

HUMAN RESOURCES												
PINS	FEB2011	MARCH2011	APRIL2011	MAY2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	115	116	116	115	-0.9%	116.1	115.0	118.9		106	101.9	118
Administration	172	174	176	176	0.0%	172.6	170.0	176.0		184.8	175.7	169
Financial Regulation	73	73	75	75	0.0%	75.4	73.0	79.0		94.3	84.3	79
Labor and Industry	168	179	183	183	0.0%	172.4	166.0	183.0		190	170	170
O & P Licensing	63	62	61	60	-1.6%	64.5	60.0	67.0		78.2	77.8	67
Racing Commission	7	7	7	7	0.0%	7.1	7.0	8.0		15	15.2	8
Unemployment Insurance	545	551	556	551	-0.9%	545.1	539.0	556.0		525.7	509.7	542
Workforce Development	375	372	376	379	0.8%	380.6	372.0	389.9		261.9	237.3	392
Total	1,518	1,534	1,550	1,546	-0.3%	1,534.0	1,517.0	1,550.0		1455.9	1371.9	1,544
VACANCIES	FEB2011	MARCH2011	APRIL2011	MAY2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	7	6	6	7	16.7%	6.3	3.0	8.0		3.5	3.5	4
Administration	8	5	4	4	0.0%	8.4	4.0	12.0		9.2	8	13
Financial Regulation	11	11	8	8	0.0%	9.5	7.0	11.0		10.4	10.6	7
Labor and Industry	28	17	14	13	-7.1%	25.2	13.0	33.0		16	22	29
O & P Licensing	6	7	7	8	14.3%	5.4	4.0	8.0		5.65	2.7	4
Racing Commission	0	0	0	0	0.0%	0.5	0.0	1.0		0	1	0
Unemployment Insurance	22	16	11	16	45.5%	22.0	11.0	28.0		14.48	17.7	26
Workforce Development	45	49	45	42	-6.7%	43.0	35.8	49.0		30	29	34
Total	127	111	95	98	3.2%	120.1	95.0	137.0		89.23	94.5	116
PEP NOTE: TRACKING OF THE PEPS IS SUSPENDED PENDING A REPORTING SYSTEM FROM DBM DUE BY JULY 1ST.												



StateStat
Department of Labor, Licensing and Regulation
General Services

Volume 4 Number 11
 Reporting Period May, 2011

	Fiscal Year To Date										Fiscal Year Comparison		
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY 08	FY 09	FY 10
Energy Footprint - Utilities													
Electricity Use- Owned Properties (KwH)	368,561	309,185	352,703	157,598	-55.3%	293,441	112,832	508,007	3,227,849	4,075,834	4,465,761	4,499,611	4,670,800
Cumberland-128 Baltimore St.	38,976	32,448	33,984	40,320	18.6%	39,081	30,720	55,488	429,888		470,784	461,185	481,712
Total Degree Days	658	503	240	240	0.0%	501	179	972	5,506				
Usage Per Day (KwH)	1,257	1,014	1,172	1,344	14.7%	1,236	1,014	1,952	13,599				
Baltimore-2800 W. Patapsco Ave.	12,300	12,000	14,000	14,500	3.6%	14,736	11,900	20,500	162,100		157,200	163,900	166,000
Total Degree Days	658	398	224	376	67.9%	504	163	826	5,546				
Usage Per Day (KwH)	424	429	424	500	17.9%	485	409	621	5,336				
Towson-300/308 Towsontowne Blvd.	19,634	21,300	25,743	24,346	-5.4%	27,906	19,634	42,754	306,966		267,624	268,868	287,141
Total Degree Days	658	398	224	376	67.9%	504	163	826	5,546				
Usage Per Day (KwH)	682	734	810	860	6.2%	907	682	1,247	9,974				
Waldorf-175 Post Office Road	11,760	10,640	12,600	12,960	2.9%	14,480	10,640	20,360	159,280		168,520	171,280	170,960
Total Degree Days	514	443	217	291	34.1%	484	163	810	5,322				
Usage Per Day (KwH)	406	362	382	447	17.0%	467	300	677	5,136				
College Park-9829 Rhode Island Ave.	17,520	18,960	18,960	23,040	21.5%	21,905	17,520	29,760	240,960		293,040	284,880	260,600
Total Degree Days	514	443	217	291	34.1%	484	163	810	5,322				
Usage Per Day (KwH)	649	632	632	688	8.9%	724	612	1,063	7,959				
Baltimore-1100 N. Eutaw St. (see note)	224,211	175,053	208,632			0	191,895	335,368	1,537,685		3,108,593	3,149,497	3,280,195
Total Degree Days	658	443	237	376	58.6%	509	163	826	5,604				
Usage Per Day (KwH)	7,731	5,647	6,954			8,298	5,762	11,564	33,190				
Salisbury - 1790 Westwood Drive (new facility opened)	44,160	38,784	38,784	42,432	9.4%	39,264	33,312	44,160	431,904				24,192
Total Degree Days	547	465	240	267	11.3%	482	201	872	5,306				
Usage Per Day (KwH)	1,523	1,385	1,385	1,326	-4.3%	1,326	1,146	1,523	14,590				
Electricity Use - Leased Space (KwH)	38,966	34,880	36,425	31,028	-14.8%	38,881	31,028	48,750	427,696		497,484	467,197	470,173
Easton-301 Bay Street (Suite 301)	10,935	7,932	7,845	6,226	-20.6%	8,096	5,797	12,282	89,058		82,388	90,406	96,769
Total Degree Days	585	456	207	289	39.6%	482	150	879	5,307				
Usage Per Day (KwH)	391	276	245	215	-12.2%	271	200	409	2,979				
Easton-301 Bay Street (Suite 203)	4,060	3,238	3,039	1,582	-47.9%	2,857	1,582	4,219	31,424		43,344	38,364	32,651
Total Degree Days	585	456	207	289	39.6%	482	150	879	5,307				
Usage Per Day (KwH)	145	112	95	55	-42.1%	96	55	145	1,053				
Hagerstown-14 N. Potomac (front)	9,440	9,760	10,160	11,520	13.4%	11,585	8,960	16,800	127,440		146,640	133,600	134,720
Total Degree Days	690	547	269	233	-13.4%	532	198	1,004	5,852				
Usage Per Day (KwH)	326	337	330	349	5.8%	382	300	566	4,205				
Hagerstown-14 N. Potomac (rear)	2,676	2,239	1,953		0.0%	2,350	1,322	3,389	23,502		28,342	27,095	27,810
Total Degree Days	690	547	269	233	-13.4%	532	198	1,004	5,852				
Usage Per Day (KwH)	92	77	67		0.0%	78	53	106	778				
Columbia-7161 Columbia Gateway	9,800	9,700	11,100	11,700	5.4%	0	9,600	16,300	133,100		163,400	146,400	148,500
Total Degree Days	598	486	235	270	14.9%	498	187	914	5,473				
Usage Per Day (KwH)	338	346	358	377	5.3%	400	320	548	4,397				
Oakland-221 S. Third Street	2,055	2,011	2,328		0.0%	2,575	2,009	3,686	23,172		33,370	31,332	29,723
Total Degree Days	642	546	265	238	-10.2%	510	225	1,016	5,609				
Usage Per Day (KwH)	71	72	73		0.0%	82	61	119	738				
					0.0%								



StateStat
Department of Labor, Licensing and Regulation
General Services

Gas Use - Owned Space (Therms)	5,313	4,044	2,644	1,029	-61.1%	3,032	441	8,717	33,349	125,118	106,528	103,096	99,982
Cumberland-128 Baltimore St.	1,571	911	536	213	-60.3%	926	210	2,314	10,188		10,902	8,195	7,600
Usage Per Day (Therms)	51	31	18	7	-61.1%	30	7	72	334				
Baltimore-2800 W. Patapsco Ave	886	448	370	134	-63.8%	357	6	1,017	3,926		2,758	3,048	3,505
Usage Per Day (Therms)	31.00	16.00	11.00	5.00	-54.5%	11.8	0.2	31	130				
Towson-300/308 Towsontowne Blvd.	867	1,012	765	32	-95.8%	859	13	3,431	9,453		9,591	9,690	8,005
Usage Per Day (Therms)	30.0	35.0	24.0	1.0	-95.8%	28	0.4	101	304				
Waldorf-175 Post Office Road	601	325	215	27	-87.4%	0	6	687	2,274		1,853	2,437	2,481
Usage Per Day (Therms)	21.00	12.00	7.00	1.00	-85.7%	7	0	25	79				
College Park-9829 Rhode Island Ave.	1,037	1,037	758	329	-56.6%	507	0	1,630	5,579		4,592	5,621	4,771
Usage Per Day (Therms)	37	37	24	11	-54.2%	17	0	54	187				
Baltimore-1100 N. Eutaw St. (see note)	351	311		294	100%	241	142	351	1,929		76,832	74,105	73,615
Usage Per Day (Therms)	12	10		10	100%	8	5	12	63				
Salisbury - 1790 Westwood Drive (new facility opened)	0	0	0	0	0.0%	0	0	0	0				5
Usage Per Day (Therms)	0	0	0	0	0.0%	0	0	0	0				
Gas Use - Leased Space (Therms)	1,914	1,213	922	55	-94.0%	779	0	2,428	8,571		8,704	8,016	7,965
Hagerstown-14 N. Potomac (front)	952	511	353	31	-91.2%	383	0	1,240	4,209		3,698	3,557	4,204
Usage Per Day (Therms)	33.0	18.0	11.0	1.0	-90.9%	12	0	36	136				
Columbia-7161 Columbia Gateway	651	505	403		0.0%	257	0	782	2,570		3,329	2,814	2,064
Usage Per Day (Therms)	22.0	18.0	13.0		0.0%	8	0	24	c				
Oakland-221 S. Third Street	311	197	166	24	-85.5%	163	0	454	1,792		1,677	1,645	1,697
Usage Per Day (Therms)	11.0	7.0	5.0	1.0	-80.0%	5	0	14					
Water Use - Owned Space (000 Gallons) Qtrly Report	50.1	1,537.0	28.0	0.0	0.0%	1,068	0	4,645					0
Cumberland-128 Baltimore St.					0.0%								
Baltimore-2800 W. Patapsco Ave	30.0		28.0		0.0%	28	25	30	83				
Towson-300/308 Towsontowne Blvd.	20.1				0.0%	29	20	37	57				
Waldorf-175 Post Office Road					0.0%								
College Park-9829 Rhode Island Ave.		45.0			0.0%	48	40	60	145				
Baltimore-1100 N. Eutaw St.		1,492			0.0%	3,422	1,492	4,560	10,267				
Salisbury - 1790 Westwood Drive (new facility opened)					0.0%								
Footprint - Vehicles	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY 08	FY 09	FY 10
Vehicles registered	75	75	75	75	0.0%	75	75	77			70	73	77
Miles driven	81,348	100,410	90,084	93,544	3.8%	84,796	65,000	100,410	932,758		1,063,859	1,050,274	1,078,084
Avg. manufacturers mpg	21	21	21	21	0.0%	21	21	21			21	21	21
Footprint -Space Utilization (SF)	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY 08	FY 09	FY 10
Space occupied - owned (SF)	314,681	314,681	314,681	314,681	0.0%	314,681	314,681	314,681			294,681	294,681	314,681
Space occupied - leased (SF)	181,601	181,601	181,601	181,601	0.0%	180,501	179,585	181,601			179,585	179,585	179,585
Space occupied - total occupied (SF)	496,282	496,282	496,282	496,282	0.0%	495,182	494,266	496,282			474,266	474,266	494,266
Space unoccupied - owned (SF)	10,048	10,048	10,048	10,048	0.0%	10,048	10,048	10,048			10,048	10,048	10,048
Space unoccupied - leased (SF)	3,507	3,507	3,507	3,507	0.0%	3,507	3,507	3,507			3,507	3,507	3,507
Space unoccupied - total unoccupied (SF)	13,555	13,555	13,555	13,555	0.0%	13,555	13,555	13,555			13,555	13,555	13,555
Total space utilization (Occupied & unoccupied in SF)	509,837	509,837	509,837	509,837	0.0%	508,737	507,821	509,837			487,821	487,821	507,821
Building Maintenance Work Orders	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY 08	FY 09	FY 10
Number of Work Orders Requested	283	289	280	308	10.0%	289	260	308	3,182		3,364	3,608	3,472
Number of Work Orders Completed in 24 Hours	248	240	204	232	13.7%	232	187	248	2,549		2,691	2,950	2,792
Percent of Work Orders Completed in 24 Hours	87%	83%	72%	75%	4.2%	80%	72%	87%	244	70%	80%	82%	80%

Note #1: Electricity & Gas Owned: FY 2010 Central Plant part of data for 1100 N. Eutaw St. is based on trends from previous years



StateStat
Department of Labor, Licensing and Regulation
Budget and Finance

Volume 4 Number 11
 Reporting Period May, 2011

BUDGET AND FINANCE		MONTHLY REPORTING PERIODS					% Change (2mos)	Fiscal Year to Date				FY Comparison		
		Data						Average	Minimum	Maximum	Total	FY2008	FY2009	FY2010
DIVISION		FEB-11	MAR-11	APR-11	MAY-11									
OFFICE OF THE SECRETARY	PERSONAL SERV	922,998	1,349,463	910,736	906,895	-0.4%	974,550	853,103	1,349,463	10,720,055	9,296,482	9,790,057	11,218,801	
	NON-PERS SERV	102,257	136,480	100,610	97,896	-2.7%	138,497	50,891	482,421	1,523,467	952,768	1,414,014	1,645,882	
OFFICE OF THE SECRETARY Total		1,025,254	1,485,943	1,011,346	1,004,791	-0.6%	1,113,047	912,491	1,485,943	12,243,522	10,249,250	11,204,071	12,864,683	
DIVISION OF ADMINISTRATION	PERSONAL SERV	1,386,745	1,722,655	1,165,215	1,086,274	-6.8%	1,223,924	961,964	1,722,655	13,463,161	13,652,194	13,907,189	14,131,306	
	NON-PERS SERV	58,467	208,207	33,080	106,923	223.2%	143,600	15,821	488,189	1,579,605	2,593,852	2,703,093	2,482,461	
DIVISION OF ADMINISTRATION Total		1,445,212	1,930,862	1,198,294	1,193,196	-0.4%	1,367,524	1,010,936	1,930,862	15,042,765	16,246,046	16,610,282	16,613,767	
FINANCIAL REGULATION	PERSONAL SERV	519,369	724,268	458,047	488,716	6.7%	544,186	458,047	766,269	5,986,046	6,663,383	7,077,944	6,976,241	
	NON-PERS SERV	64,047	67,701	95,633	43,896	-54.1%	79,072	10,001	367,360	869,788	875,678	984,596	1,004,574	
FINANCIAL REGULATION Total		583,416	791,969	553,679	532,612	-3.8%	623,258	516,577	885,629	6,855,834	7,539,061	8,062,540	7,980,815	
LABOR AND INDUSTRY	PERSONAL SERV	968,816	1,453,965	996,077	1,029,730	3.4%	1,055,071	885,908	1,461,221	11,605,785	11,354,592	12,356,146	12,072,429	
	NON-PERS SERV	132,134	288,935	267,631	118,179	-55.8%	264,679	118,179	676,699	2,911,466	2,123,673	2,543,078	2,312,591	
LABOR AND INDUSTRY Total		1,100,950	1,742,900	1,263,708	1,147,909	-9.2%	1,319,750	1,100,950	1,742,900	14,517,251	13,478,265	14,899,223	14,385,020	
DIVISION OF RACING	PERSONAL SERV	135,851	220,514	150,272	139,314	-7.3%	149,218	87,305	220,514	1,641,401	2,865,929	2,349,123	2,074,462	
	NON-PERS SERV	1,763,898	1,554,043	1,652,395	1,712,850	3.7%	913,174	8,379	1,763,898	10,044,916	2,845,265	2,524,539	1,339,620	
DIVISION OF RACING Total		1,899,750	1,774,557	1,802,667	1,852,164	2.7%	1,062,393	172,032	1,899,750	11,686,318	5,711,194	4,873,662	3,414,083	
O&P LICENSING	PERSONAL SERV	377,333	530,360	371,239	354,134	-4.6%	406,827	337,844	557,433	4,475,096	4,649,011	4,836,502	5,024,306	
	NON-PERS SERV	303,908	271,611	265,420	360,147	35.7%	346,432	92,416	777,600	3,810,751	4,806,310	4,711,476	5,734,652	
O&P LICENSING Total		681,241	801,970	636,659	714,282	12.2%	753,259	479,371	1,127,517	8,285,847	9,455,322	9,547,978	10,758,958	
WORKFORCE DEVELOPMENT AND ADULT LEARNING	PERSONAL SERV	2,385,769	3,435,687	2,271,181	2,304,186	1.5%	2,556,972	2,187,856	3,554,352	28,126,687	15,337,266	15,493,552	31,761,132	
	NON-PERS SERV	5,153,059	4,677,340	6,214,401	9,988,879	60.7%	5,809,409	3,132,962	9,988,879	63,903,496	33,997,002	37,154,112	69,260,372	
WORKFORCE DEVELOPMENT AND ADULT LEARNING Total		7,538,828	8,113,027	8,485,582	12,293,065	44.9%	8,366,380	5,551,911	12,293,065	92,030,183	49,334,268	52,647,665	101,021,504	
DIVISION OF UNEMPLOYMENT ADMINISTRATION	PERSONAL SERV	3,143,645	4,505,207	3,119,844	3,136,068	0.5%	3,323,817	2,784,729	4,505,207	36,561,991	33,964,043	36,110,543	38,655,752	
	NON-PERS SERV	1,721,415	2,227,948	2,170,747	4,014,462	84.9%	2,030,998	1,217,760	4,014,462	22,340,974	19,301,378	24,765,343	24,907,212	
DIVISION OF UNEMPLOYMENT ADMINISTRATION Total		4,865,060	6,733,155	5,290,591	7,150,531	35.2%	5,354,815	4,066,000	7,150,531	58,902,965	53,265,421	60,875,886	63,562,964	
Grand Total		19,139,711	23,374,383	20,242,526	25,888,548	27.9%	19,960,426	15,583,936	25,888,548	219,564,685	165,278,826	178,721,309	230,601,793	
Small Procurement Order Time (\$5,000 or less)		FEB-11	MAR-11	APR-11	MAY-11	% Change (2mos)	Average	Minimum	Maximum	Total	FY2008	FY2009	FY2010	
Late		1	1	1	-	-100.0%	6	-	17	71	131	74	555	
Total requisitions processed		364	486	494	318	-35.6%	367	-	494	4,040	3,247	3,635	4,098	
% of Small Proc. reqs processed within 7 days		99.7%	99.8%	99.8%	100.0%	0.2%	98.2%	0.0%	96.6%	98.2%	96.0%	97.9%	86.5%	
Late Invoice Payments		FEB-11	MAR-11	APR-11	MAY-11	% Change (2mos)	Average	Minimum	Maximum	Total	FY2008	FY2009	FY2010	
LATE INVOICE PAYMENTS		14	-	14	2	-85.7%	10	-	23	114	373	189	305	
TOTAL INVOICES PAID		1,795	2,047	1,707	1,677	-1.8%	1,648	1,292	2,047	18,131	16,286	16,853	18,004	
PERCENTAGE LATE (INVOICES)		0.8%	0.0%	0.8%	0.1%	-85.5%	0.6%	0.0%	1.1%	0.6%	2.3%	1.1%	1.7%	
Late Invoice Amounts		FEB-11	MAR-11	APR-11	MAY-11	% Change (2mos)	Average	Minimum	Maximum	Total	FY2008	FY2009	FY2010	
LATE INVOICE AMOUNTS		726,036	-	48,246	849	-98.2%	95,796	-	726,036	1,053,759	852,196.73	377,914.81	1,859,736	
TOTAL INVOICE AMOUNTS		12,583,746	11,217,968	9,552,851	12,632,049	32.2%	9,639,524	6,458,063	12,632,049	106,034,762	71,534,804.50	73,168,544.71	105,956,817	
PERCENTAGE LATE (DOLLARS)		5.8%	0.0%	0.5%	0.0%	-98.7%	1.0%	0.0%	5.7%	1.0%	1.2%	0.5%	1.8%	



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1 FINANCIAL REGULATION	FISCAL YEAR TO DATE													
2 LICENSING														
3	Feb-11	Mar-11	Apr-11	May-11	%	Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY10
4 Depository Totals	64	64	64	64	0.0%		64	64	65	65	72	67	65	65
5 Bank Charters & Trust Institutions	53	53	53	53	0.0%		53	53	54	54	61	56	54	54
6 Credit Union Charters	11	11	11	11	0.0%		11	11	11	11	11	11	11	11
7 Non-Depository Totals	8,363	8,821	9,010	9,192	2.0%		9,204	8,133	9,860	9,860	19,735	18,168	11,278	9,373
8 Check Casher Licenses	444	487	494	456	-7.7%		491	444	514	514	469	531	493	517
9 Collection Agency Licenses	1468	1485	1490	1502	0.8%		1,459	1,411	1,502	1,502	1,346	1,452	1,457	1,442
10 Consumer Lender Licenses	117	119	140	149	6.4%		125	117	149	149	283	232	171	129
11 Debt Management Licenses	32	31	32	30	-6.3%		32	30	34	34	43	36	35	33
12 Installment Lender Licenses	120	122	121	119	-1.7%		118	104	125	125	293	249	122	112
13 Money Transmitter Licenses	74	74	74	78	5.4%		73	70	78	78	87	76	75	70
14 Mortgage Lender Licenses	1308	1304	1295	1304	0.7%		1,385	1,275	1,479	1,479	6,178	3,744	2,437	1,478
15 Mortgage Originator Licenses	4205	4608	4759	4979	4.6%		4,919	4,043	5,529	5,529	10,259	11,171	5,900	5,007
16 Affiliated Ins. Producer-Mortgage Loan Originator	31	31	32	35	9.4%		35	23	41	41				35
17 Credit Services Businesses	9	9	10	11	10.0%		8	5	11	11				5
18 Sales Finance Company Licenses	555	551	563	529	-6.0%		558	529	577	577	777	677	588	545
19 Renewal Issuance Totals	324	129	155	142	-8.4%		545	105	2,269	5991	1,522	2,363	4,932	4,793
20 Check Casher Licenses	67	50	42	40	-4.8%		27	3	67	296	248	66	329	76
21 Collection Agency Licenses	69	30	73	43	-41.1%		50	20	78	550	232	475	638	527
22 Consumer Loan Licenses	1	4	1	3	200.0%		1	0	4	16	7	172	40	99
23 Debt Management Licenses	0	1	4	0	-100.0%		1	0	4	7	3	32	4	28
24 Installment Lender Licenses	1	2	1	25	2400.0%		6	1	25	70	31	23	140	24
25 Money Transmitter Licenses	0	0	6	2	-66.7%		1	0	6	8	0	79	0	85
26 Mortgage Lender Licenses	87	22	8	5	-37.5%		110	5	485	1,209	834	1,225	920	1,051
27 Mortgage Originator Licenses	90	16	6	3	-50.0%		338	3	1,711	3,713	0	0	2,632	2,652
28 Affiliated Ins. Producer-Mortgage Loan Originator	2	0	0	0	0.0%		2	0	14	24				
29 Credit Services Businesses	0	0	0	0	0.0%		0	0	0	0				
30 Sales Finance Company Licenses	7	4	14	21	50.0%		9	0	21	98	167	291	229	254
31 New License Issuance Totals	340	283	241	247	2.5%		260	156	340	2,865	12228	3247	1964	3,381
32 Check Casher Licenses	1	6	4	10	150.0%		4	1	10	39	165	93	61	57
33 Collection Agency Licenses	26	33	30	15	-50.0%		25	11	35	280	215	262	230	216
34 Consumer Loan Licenses	1	0	22	10	-54.5%		3	0	22	37	22	28	13	14
35 Debt Management Licenses	0	0	0	0	0.0%		0	0	0	0	0	3	1	3
36 Installment Lender Licenses	1	2	0	0	0.0%		3	0	18	35	65	25	38	12
37 Money Transmitter Licenses	0	0	1	0	-100.0%		1	0	2	8	5	6	3	10
38 Mortgage Lender Licenses	46	27	17	15	-11.8%		26	9	46	282	1,371	707	357	406
39 Mortgage Originator Licenses	247	204	153	188	22.9%		185	94	267	2,036	10,259	2,018	1,185	2,570
40 Affiliated Ins. Producer-Mortgage Loan Originator	1	0	1	1	0.0%		1	0	2	11				9
41 Credit Services Businesses	0	0	2	1	-50.0%		1	0	3	7				5
42 Sales Finance Company Licenses	17	11	11	7	-36.4%		12	6	27	130	126	105	76	79
43 DECISION MEASURES	Feb-11	Mar-11	Apr-11	May-11	%	Change	Avg	Min	Max	YTD AVG	FY07 AVG	FY08 YTD AVG	FY 09 YTD AVG	FY 10 YTD AVG
44 Average Days to Approval on New														
45 Check Casher Licenses	53	55	131	54	-58.8%		54	15	131	54		7	72	68
46 Collection Agency Licenses	94	54	84	97	15.5%		75	51	97	75	46	62	65	75
47 Consumer Loan Licenses	24		37	45	21.6%		43	24	71	43	57	55	55	111
48 Debt Management Licenses					0.0%		0	0	0	0		0	31	421
49 Installment Lender Licenses	99	28			0.0%		48	19	99	48	67	56	28	68
50 Money Transmitter Licenses			318		-100.0%		200	56	318	200		1	20	269
51 Mortgage Lender Licenses	42	41	38	58	52.6%		63	38	87	63	64	65	65	63
52 Mortgage Originator Licenses	56	55	56	42	-25.0%		83	42	117	83	75	65	65	89
53 Affiliated Ins. Producer-Mortgage Loan Originator	44		28	51	82.1%		70	28	161	70				79
54 Credit Services Businesses			296	79	-73.3%		0	79	296	209				246
55 Sales Finance Company Licenses	23	43	26	16	-38.5%		30	16	55	30	46	52	31	40



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	
56	Licensing change decision on completed application - processing (totals)											2,391	2,204	1,081	
57	Change of control <60days	0	1	0	0	0.0%	1	0	3	7		5	6	9	
58	Total # of change of controls approved	0	1	0	0	0.0%	1	0	3	7				13	
59	Licensee - Address changes <60days	16	37	26	21	-19.2%	23	10	39	255		958	545	278	
60	Licensee - Total # of Address changes approved	16	38	30	21	-30.0%	27	12	42	296				391	
61	Mortgage Originator - Employer changes <60days	68	66	429	188	-56.2%	69	0	429	763		1,428	1,653	493	
62	Mortgage Originator - Total # of Employer changes approved	180	259	3096	190	-93.9%	352	0	3,096	3,872				602	
63	Mortgage Originator - Name change < 60 days	0	0	0	0	0.0%	0	0	0	0				3	
64	Mortgage Originator - Total # of Name changes approved	0	0	0	0	0.0%	0	0	0	0				5	
65	Mortgage Originator -Name and employer change < 60 days	0	0	0	0	0.0%	0	0	0	0				55	
66	Mortgage Originator - Total # of Name and employer approved	0	0	0	0	0.0%	0	0	0	0				70	
67	EXAM RATIOS	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010	
68	Depository Totals														
69	Number of Bank Exams (State Lead) Scheduled to Commence	3	3	2	1	-50.0%	2	1	3	23					17
70	Number of Bank Exams (State Lead) Commenced	3	3	2	1	-50.0%	2	1	3	23					17
71	Number of Bank Exams (Federal Lead) Scheduled to	1	1	1	3	200.0%	2	0	4	18					7
72	Number of Bank Exams (Federal Lead) Commenced	1	1	1	3	200.0%	2	0	4	18					7
73	Number of Credit Union Exams Scheduled to Commence	1	1	1	0	-100.0%	1	0	1	8					5
74	Number of Credit Union Exams Commenced	1	1	1	0	-100.0%	1	0	1	8					5
75	Non-Depository Totals														
76	Check Cashier exams completed	10	13	12	14	16.7%	11	6	14	122		7	82	81	151
77	Collection Agency exams completed	0	0	0	0	0.0%	0	0	0	0		0	0	0	0
78	Consumer Lender exams completed	0	0	0	0	0.0%	0	0	0	0		0	0	0	0
79	Debt Management exams completed	0	0	0	0	0.0%	0	0	1	2		4	8	9	12
80	Installment Lender exams completed	0	0	0	0	0.0%	0	0	0	0		0	0	0	0
81	Money Transmitter exams completed	2	1	1	2	100.0%	2	1	3	22		12	11	12	13
82	Mortgage Lender exams completed	17	33	21	35	66.7%	38	17	75	413		982	1,485	1,276	776
83	Mortgage Lender exams Outstanding	20	27	44	49	11.4%	48	14	102	49			1,374	619	63
84	Sales Finance Company exams completed	0	0	0	0	0.0%	0	0	0	0		0	0	0	0
85	Exam turn-in efficiency														
86	Non-Depository	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010	
87	Total completed exams (mort & other non-depos.)	29	47	34	51	50.0%	51	29	84	558		1586	1,366	952	
88	Avg Days to Completion (mort exams only)	13	17	19	17	-10.5%	21	3	87	21.3				4.4	
89	INVESTIGATION/ENFORCEMENT	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010	
90	Investigations initiated - total	16	27	8	22	175.0%	22	8	33	245		144	204	245	373
91	Investigations initiated - Mortgage	12	20	6	17	183.3%	17	6	25	186				181	292
92	Investigations initiated - Non-Mortgage	4	7	2	5	150.0%	5	2	10	59				64	81
93	Investigations completed (total)	23	20	22	52	136.4%	24	12	52	266		154		212	321
94	Investigations completed - Mortgage	14	15	18	23	27.8%	17	8	31	187					
95	Investigations completed - Non-mortgage	9	5	4	29	625.0%	7	1	29	79					
96	Investigation in Process	331	338	324	294	-9.3%	328	294	351	294		89	151	263	315
97	Investigations in Process - mortgage	211	216	204	198	-2.9%	205	183	217	198					199
98	Investigations in Process - Non-mortgage	120	122	120	96	-20.0%	123	96	134	96					116
99	Referrals for Charges	15	21	3	14	366.7%	13	3	21	140				65	137
100	Cease and Desist Order ("C&D")	9	17	1	7	600.0%	8	1	17	83		2		12	23
101	Charge Letters	2	1	0	0	0.0%	1	0	4	12		5		3	49
102	Final Order	2	1	2	2	0.0%	3	0	6	28		93		61	45
103	Revocations	0	0	0	0	0.0%	1	0	5	15				2	14



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
		Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
104 FINES, RECOVERIES & COLLECTION (CCU)														
105 FINES TOTAL		\$8,400	\$14,350	\$13,000	\$14,700	13.1%	\$43,942	\$5,850	\$230,525	\$483,365	\$415,651	\$392,238	\$1,121,539	\$1,622,895
106 Licensing		\$5,200	\$600	\$1,000	\$2,700	170.0%	\$16,262	\$600	\$107,000	\$178,880	\$98,565	\$168,086	\$106,994	\$248,810
107 Compliance / Examination		\$3,200	\$13,750	\$12,000	\$12,000	0.0%	\$8,521	\$0	\$23,525	\$93,735	\$317,086	\$186,152	\$918,945	\$157,475
108 Complaints														
109 Enforcement		\$0	\$0	\$0	\$0	0.0%	\$19,159	\$0	\$100,000	\$210,750	\$0	\$38,000	Complaints - Non-	\$1,216,610
110 RECOVERIES TOTAL		\$14,019	\$8,555	\$201,496	\$23,994	-88.1%	\$65,841	\$8,555	\$201,496	\$724,256	\$1,997,632	\$1,318,938	\$2,906,240	\$2,463,899
111 Licensing														
112 Compliance - Total		\$8,111	\$2,559	\$84,000	\$16,198	-80.7%	\$24,647	\$1,393	\$84,000	\$271,116			\$1,641,433	\$1,319,311
113 Compliance - Mortgage		\$8,111	\$2,559	\$84,000	\$16,198	-80.7%	\$23,122	\$1,393	\$84,000	\$254,338	\$1,377,140	\$934,771	\$1,525,620	\$1,078,289
114 Compliance - Non-mortgage		\$0	\$0	\$0	\$0	0.0%	\$1,525	\$0	\$16,778	\$16,778			\$115,813	\$241,022
115 Complaints - Total		\$5,313	\$5,426	\$34,476	\$7,796	-77.4%	\$25,374	\$2,595	\$108,659	\$279,109	\$620,492	\$384,167	\$779,544	\$992,398
116 Complaints - Mortgage		\$5,033	\$0	\$0	\$0	0.0%	\$15,531	\$0	\$74,047	\$170,840	\$402,390	\$174,140	\$651,325	\$844,879
117 Complaints - Non-Mortgage		\$280	\$5,426	\$34,476	\$7,796	-77.4%	\$9,843	\$95	\$34,612	\$108,269	\$218,102	\$210,027	\$128,220	\$147,519
118 Enforcement		\$595	\$570	\$83,020	\$0	-100.0%	\$15,821	\$0	\$83,020	\$174,031			\$485,263	\$152,190
119 CENTRAL COLLECTION UNIT (CCU)						% Change								
120 Submitted (mortgage unit)		\$0	\$52,969	\$0	\$335,749	100.0%	81,778	0	509,594	899,559			135,861	837,960
121 Collected (mortgage unit)		\$0	\$0	\$0	\$1,499	100.0%	827	0	3,144	9,100			2,689	14,090
122 COMPLAINTS		Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
123 All Complaints														
124 Received in Month		130	172	158	283	79.1%	188	130	283	2,071	2,597	2,598	2,676	2,602
125 Closed in Month		124	188	124	173	39.5%	183	124	251	2,009	2,414	2,454	2,642	2,782
126 Open at End of Month		372	356	390	500	28.2%	382	306	500	500	648	578	612	438
127 Average time to close (days)		63	62	43	51	18.6%	60	37	113	60	44	57	65	83
128 Mortgage Complaints						% Change								
129 Received in Month		35	56	41	67	63.4%	49	35	67	540	419	601	639	594
131 Closed in Month		28	55	42	36	-14.3%	47	28	67	515	369	420	572	696
132 Open at End of Month		111	112	111	142	27.9%	114	99	142	142	152	333	219	117
133 Average time to close (days)		79	74	38	65	71.1%	72	38	133	72	59	77	93	130
134 Collection Agency Complaints		Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
136 Received in Month		30	47	34	75	120.6%	44	27	75	484				563
137 Closed in Month		30	43	24	45	87.5%	41	24	61	456				619
138 Open at End of Month		104	108	118	148	25.4%	111	82	148	148				120
139 Average time to close (days)		80	80	83	66	-20.5%	80	46	165	80				117
140 Credit Bureau & Reassessment Complaints						% Change								
141 Received in Month		17	14	32	39	21.9%	32	14	54	351				487
143 Closed in Month		20	28	15	21	40.0%	33	15	60	362				481
144 Open at End of Month		83	69	86	104	20.9%	88	69	104	104				115
145 Average time to close (days)		99	89	67	68	1.5%	76	50	137	76				86



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
146														
147	Financial Services Complaints (check cashers, consumer	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
148	Received in Month	7	12	8	15	87.5%	13	6	31	146				196
149	Closed in Month	6	6	4	14	250.0%	14	4	23	157				214
150	Open at End of Month	26	32	36	37	2.8%	33	25	43	37				48
151	Average time to close (days)	94	61	95	63	-33.7%	77	46	123	77				104
152	Other (Non-Jurisdiction and insufficient information complaints)					% Change								
153														
154	Received in Month	41	43	43	87	102.3%	50	33	87	550				762
155	Closed in Month	40	56	39	57	46.2%	47	32	65	519				772
156	Open at End of Month	48	35	39	69	76.9%	37	12	69	69				38
157	Average time to close (days)	15	24	10	20	100.0%	17	10	26	17				22
158	OUTREACH	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
159	Depository institution events	37	25	22	23	4.5%	24	18	37	243	1	43	174	295
160	Community outreach events	16	34	22	18	-18.2%	26	8	75	257		27	143	155
161	Notice of Intent ("Received")	7549	16922	17614	19740	12.1%	11,389	2,362	26,356	125,276		10,292	121,887	155,217
162	Notice of Intent (Letters Mailed)	22522	12372	18492	23206	25.5%	12,288	2,769	23,206	135,165		8,783	118,390	162,655
163	STAFF INFORMATION	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY07	FY08	FY09	FY2010
164	Budgeted Examiner and Investigator positions	57	55	54	54	0.0%	57	54	58	54		62.6	61.0	58
165	Examiners and Investigators on staff	47	47	48	48	0.0%	48	47	52	48		57.0	54.0	52
166	Examiner and Investigator position vacancies	10	8	6	6	0.0%	8	6	10	6		5.6	7.0	6
167	Examiners and Investigators attended training	9	8	4	7	75.0%	7	1	15	75		20	56	111
168	Hours of training	96	44	128	116	-9.4%	194	44	454	2,133		1,098	2,576	2,834
169	Mortgage Originator Fund Balance (numbers reflect millions)	1.46	1.15	1.29	1.17	-9.3%	0.88	-0.11	1.59	1.17			1.6	0.61

StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 4 Number 11
Reporting Period: May, 2011

LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS						FISCAL YEAR TO DATE				FISCAL YEAR COMPARISON			
	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10		
Employment Standards														
Intake /Wage payment claims/investigations	113	124	113	53	-53.1%	111	53	163	1,220	1,555	1691	1458		
Open cases under investigation (work load)	287	275	305	265	-13.1%	358	242	541	253	511	538			
Total cases closed	119	136	83	93	12.0%	136	83	184	1,492	1,665	1436	1432		
Total wages recovered	\$61,137	\$123,733	\$42,809	\$89,276	108.5%	\$75,233	\$42,809	\$134,031	\$827,564	\$813,199	\$526,804	\$745,739		
Total cases closed <90 days	91	100	58	62	6.9%	73	55	100	798	1,220	885	731		
Employee wages recovered <90 days	\$48,635	\$93,154	\$25,597	\$36,398	42.2%	\$40,209	\$11,062	\$93,154	\$442,294	\$691,018	\$286,929	\$358,985		
Case determined to have employment law violations	53	96	45	51	13.3%	84	45	121	927	941	919			
Cases referred for legal action	6	29	8	12	50.0%	37	6	64	409	491	437			
Total hours of inquiry calls	153	183	177	170	-3.8%	200	153	343	2,199	2,401	2,661	2,384		
Employment law inquiries (Call Center)	3,239	3,730	3,541	3,433	-3.0%	3,661	3,239	4,156	40,276	39,715	50,412	42,457		
% Customer inquires satisfied by ESS (handled internally)	95%	96%	96%	97%	0.7%	96%	93%	97%				96%		
# of claims for which wages were recovered	47	75	38	74	94.7%	53	37	75	587			539		
# of misclass referrals from DLI to UI (non-construction, landscaping)	0	130	26	18	-30.8%	47	0	130	516			382		
Investigators	4.50	4.37	4.32	4.55	5.3%	4.05	3.21	4.68	4.00	3.03	4.54			
Prevailing wage														
New Prevailing Wage projects	18	7	13	7	-46.2%	8	3	18	87	105	123	89		
Closed Prevailing Wage projects	8	10	10	2	-80.0%	4	0	10	46	119	100	105		
Total Prevailing Wage projects	173	170	173	178	2.9%	158	141	178	106	127	137			
Value of current Prevailing Wage projects	\$3,207,886,204	\$3,079,485,289	\$3,050,803,241	\$3,051,253,234	0.0%	\$2,770,665,232	\$2,480,278,354	\$3,207,886,204	\$1,432,358,947	\$1,901,626,645	\$2,661,070,869			
Prevailing Wage investigations	35	93	60	56	-6.7%	37	0	93	404	706	358	375		
Employees interviewed	620	758	573	602	5.1%	408	0	758	4,491	11,311	4,001	3,677		
Amount of Prevailing Wage restitution recovered	\$96,484	\$34,940	\$16,681	\$50,749	204.2%	\$39,536	\$4,791	\$96,484	\$434,891	\$477,392	\$308,945	\$359,510		
Number of employees restitution collected for	120	71	50	55	10.0%	54	6	120	590	464	392	354		
Wage determinations issued	55	31	26	16	-38.5%	23	11	55	257	249	293	264		
Value of Wage determinations issued	\$498,844,535	\$282,732,658	\$153,125,043	\$255,218,366	66.7%	\$219,954,602	\$27,075,797	\$498,844,535	\$2,419,500,625	\$2,165,916,747	\$1,862,627,775	\$2,033,724,183		
Liquidated damages collected	\$7,063	\$89,998	\$63,683	\$36,530	-42.6%	\$28,261	\$140	\$89,998	\$310,873	\$59,047	\$423,169	\$239,373		
Certified payroll records received	4,086	5,748	4,586	4,914	7.2%	4,014	3,021	5,748	44,159	46,521	45,352	41,119		
Investigators	3.55	3.80	3.70	3.85	4.1%	3.18	2.40	3.95	4.00	4.60	1.80			
Living wage														
New Living Wage service contracts	2	14	8	16	100.0%	11	2	28	121	216	267	226		
Value of new Living Wage service contracts	\$363,605	\$70,106,440	\$26,769,200	\$25,607,564	-4.3%	\$42,365,678	\$363,605	\$209,288,279	\$466,022,457	\$933,096,222	\$5,903,872,107	\$530,185,158		
Closed Contracts	3	10	0	23	100%	7	0	23	72			23		
Exempted Contracts	5	10	3	12	300.0%	8	1	33	87			37		
Total Active Contracts (overseen/monitored by LW)	628	632	640	634	-0.9%	628	598	640				620		
Value of all Active LW Contracts	\$7,018,659,073	\$7,085,776,870	\$7,112,546,070	\$6,774,793,037	-4.7%	\$6,939,594,114	\$6,713,244,364	\$7,112,546,070				\$6,712,368,250		
Contracts Under Review (open and not exempt)	377	375	381	371	-2.6%	394	371	433				370		
Compliance Reviews Completed	15	23	7	46	557.1%	23	7	46	248			147		
Employees interviewed	63	27	11	13	18.2%	16	0	63	176	21	67	110		
Amount of Living Wage restitution recovered	\$0	\$0	\$46,855	\$0	-100.0%	\$8,901	\$0	\$46,855	\$97,906	\$324	\$3,537	\$1,884		
Number of employees receiving restitution	0	0	106	0	-100.0%	27	0	172	296	2	17	8		
Living Wage payroll records entered	8	97	44	42	-4.5%	59	3	260	645		334	389		
Investigators	1.85	1.8	1.95	1.9	-2.6%	1.22	0.50	1.95	0.00	1.00	1.25			

StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 4 Number 11
Reporting Period: May, 2011

Safety Inspections - Railroad	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Track inspections	32	51	25	28	12.0%	31	18	51	341			
Main line & Yard (miles)	75	67	71	79	11.3%	75	20	109	820			
Short line & Yard (miles)	21	36	8	6	-25.0%	24	3	61	265			
Private/Excursion/AR (miles)	6.3	21.29	6.57	21.53	227.7%	10	1	22	106			
Total miles	102.3	175.29	85.57	106.53	24.5%	116	35	175	1,274			
Activities	231	112	51	113	121.6%	102	47	231	1,120			
Defects	281	245	26	76	192.3%	151	26	281	1,664			
Violations	0	0	0	0	0.0%	0	0	0	0			
OP inspections	7	8	13	9	-30.8%	9	3	13	94	151	180	147
Activities	55	62	81	59	-27.2%	57	24	81	622			
Defects	3	11	4	4	0.0%	7	0	18	73			
Violations	0	0	0	0	0.0%	0	0	2	2			
MP&E inspections	4	0	0	0	0.0%	0	0	4	4			
Locomotives	6	3	1	1	0.0%	1	0	6	16	424	126	9
Rail cars	4	0	0	0	0.0%	0	0	4	4	5,536	769	0
Activities	61	0	0	0	0.0%	6	0	61	61			
Defects	17	0	0	0	0.0%	2	0	17	17			
Violations	0	0	0	0	0.0%	0	0	0	0			
Total Inspections	43	59	38	37	-2.6%	40	26	59	439			
Total Defects identified	287	256	30	80	166.7%	157	30	287	1,729	2,302	1,780	1,199
Total Violations identified	0	0	0	0	0.0%	0	0	2	2	42	38	7
Complaints	0	0	0	0	0.0%	0	0	1	1	37	10	2
Accidents	5	3	4	0	-100.0%	3	0	7	30	35	24	20
Fatalities	0	3	3	0	-100.0%	2	0	5	17	2	3	6
Injuries	2	0	1	0	-100.0%	0	0	2	5	12	4	6
Property damage	3	0	0	0	0.0%	1	0	3	8	29	17	9
Inspector positions authorized	4	4	4	4	0.0%	4	4	4	44	4	4	4
Inspectors	2	2	2	2	0.0%	2	2	2	22	3	2	2
Safety Inspections - Amusement rides	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Total inspections	46	191	729	1324	81.6%	407	27	1,324	4,477	5,224	5,078	4,256
Certificate inspections	30	132	519	1050	102.3%	349	25	1,050	3,838	4,341	4,154	3,661
Other inspections	16	62	223	279	25.1%	60	0	279	660	883	923	595
Accidents	0	0	0	0	0.0%	0	0	1	1	7	2	2
Incidents/Complaints	0	0	0	0	0.0%	1	0	4	9	6	9	13
Fatalities	0	0	0	0	0.0%	0	0	0	0	0	0	0
Positions authorized	8	8	8	8	0.0%	8	7	8		7	7	7
Vacant positions	1	1	0	0	0.0%	0	0	1		1	1	1
AR inspectors (Inspecting)	1.46	3.30	5.72	5.68	-0.7%	2.81	0.48	5.72				
Elevator inspectors (Inspecting AR's)	0.00	0.18	0.47	1.23	162.7%	0.51	0.00	1.23				
AR inspectors (Not-Inspecting)	6.08	4.10	2.23	2.29	2.9%	4.43	2.23	6.08				
Avg inspections per inspector	31.41	57.94	117.82	191.55	62.6%	96.0	23.7	191.5				
Avg inspections per inspector per day	2.42	2.90	5.61	9.57	70.6%	4.8	1.2	9.6				

StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 4 Number 11
Reporting Period: May, 2011

Safety Inspection - Elevators	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Total Elevators Registered	21,840	21,859	21,813	21,805	0.0%	21,806	21,765	21,859		20,712	21,445	21,727
Elevators registered (Private Sector)	17,611	17,636	17,590	17,584	0.0%	17,570	17,534	17,636				17,519
Elevators registered (State)	4,229	4,223	4,223	4,221	0.0%	4,237	4,221	4,256				4,208
Total Elevators past due	2,091	2,058	1,956	1,761	-10.0%	2,352	1,761	2,915				3,452
Total elevators past due (Private Sector)	1,901	1,949	1,866	1,694	-9.2%	2,155	1,694	2,660				1,798
>61 days past due (Private Sector)	1,741	1,661	1,636	1,506	-7.9%	1,698	1,310	2,032				1,357
Total elevators past due (State)	190	109	90	67	-25.6%	199	67	306				479
>31 days to 1 year past due (State)	181	100	83	58	-30.1%	178	58	269				444
1 to 2 years past due (State)	9	9	7	8	14.3%	19	7	50	69	652		33
> 2 years past due (State)	0	0	0	1	100%	1	0	8	6	1		2
Number of authorized 3rd party Inspectors	76	93	86	89	3.5%	90	76	104				81
Total inspections	2,356	2,938	2,266	2,228	-1.7%	2,554	2,228	2,938	28,099	15,790	15,901	23,794
Total inspections (Private Sector)	1,368	1,741	1,376	1,368	-0.6%	1,720	1,368	2,077	18,924			12,877
Total inspections (State)	988	1,197	890	860	-3.4%	834	637	1,197	9,174			10,917
Accidents/Incidents	0	0	1	1	0.0%	0	0	1	4	14	2	4
Complaints	3	7	9	10	11.1%	7	2	14	72	31	33	50
Positions authorized	24	24	24	24	0.0%	24	24	25		26	26	25
Vacant positions	5	5	6	6	0.0%	6	5	6		5	6	8
Elevator inspectors (Inspecting)	13.66	14.32	13.01	12.65	-2.8%	13.16	11.65	14.56				
AR inspectors (Inspecting elevators)	0.46	0.61	0.05	0.03	-49.3%	0.21	0.00	0.61				
Elevator inspectors (Not-Inspecting)	5.34	4.50	4.52	4.12	-8.9%	5.15	3.51	7.27				
Avg. performance rating	1.30	1.09	1.20	1.29	7.5%	1.19	1.06	1.30				
Citations	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Citations Issued	101	110	150	200	33.3%	101	0	200	1,110			315
Total Citations Issued - running total	964	1,074	1,224	1,424	16.3%	856	465	1,424				
Inspections Performed as a result of citation - running total	701	813	885	964	8.9%	620	339	964				
Citation Effectiveness	72.72%	75.70%	72.30%	67.70%	-6.4%	73%	68%	76%				
Settlements Pending - running total	263	261	339	460	35.7%	236	126	460				
% of units pending settlement	27.28%	24.30%	27.70%	32.30%	16.6%	27%	24%	32%				
Boilers and pressure vessels	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Total BPV registered	53,539	53,341	53,145	53,184	0.1%	53,418	53,145	53,649		55,890	54,763	53,562
Total BPV past due	5,974	4,884	4,473	3,739	-16.4%	6,419	3,739	8,917		14,606	9,570	8,286
Uninsured past due	3,432	3,132	2,941	2,493	-15.2%	3,365	2,493	3,924		7,145	6,337	3,825
Past due up to 1 year	3,125	2,733	2,689	2,326	-13.5%	3,894	2,326	5,942				
1 to 2 years past due	1,775	1,677	1,409	1,073	-23.8%	1,524	1,073	1,775		2,642	1,957	1,558
> 2 years past due	1,074	474	375	340	-9.3%	948	340	1,398		4,778	2,891	1,409
Total inspections	2,607	3,657	3,091	3,117	0.8%	2,928	2,451	3,657	32,205	27,135	29,618	24,425
AIA inspections total	2,244	3,016	2,435	2,480	1.8%	2,332	1,782	3,016	25,655	19,966	21,194	16,150
State inspections total	363	641	656	637	-2.9%	595	363	856	6,550	6,741	8,424	8,275
Accidents/Incidents	0	0	0	0	0.0%	0	0	1		1	2	1
Complaints	0	0	0	0	0.0%	0	0	0	0	1	0	0
Positions authorized	11	11	11	11	0.0%	12	11	13		13	13	13
Vacant positions	1	1	1	1	0.0%	2	1	3			5	3
BPV inspectors (Inspecting)	5.16	7.04	6.76	7.59	12.2%	6.09	4.96	7.59				
BPV inspectors (Not-Inspecting)	4.84	2.96	3.24	2.41	-25.5%	3.91	2.41	5.04				
Avg inspections per Inspector	64.73	91.19	96.99	83.92	-13.5%	97.3	64.7	136.3				
Inspection Import Records Submitted in Time Frame	945	1,031	725	871	20.1%	921.0	724	1,102				
Inspection Import Records Rejected in Time Frame	52	86	79	60	-24.1%	107.0	52	222				
Inspection Import Records Pending Admin Review	29	15	12	12	0.0%	240.3	12	925				
Frame	1218	1,132	793	828	4.4%	890.1	519	1,218				

StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 4 Number 11
Reporting Period: May, 2011

Citations	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Citations Issued					0.0%	0.0	0	0				
Total Citations Issued - running total					0.0%	0.0	0	0				
Inspections Performed as a result of citation - running total					0.0%	0.0	0	0				
Units removed as a result of citation - running total					0.0%	0.0	0	0				
total					0.0%	0.0	0	0				
Citation Effectiveness					0.0%	0.0	0	0				
Settlements Pending - running total					0.0%	0.0	0	0				
% of units pending settlement					0.0%	0.0	0	0				
Objects By Company	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
ACE American Insurance												
Inspections conducted	9	116	33	32	-3.0%	60	5	178	664			
Registered units	938	833	793	787	-0.8%	922	787	979				973
Past due units	0	0	0	2	100%	0	0	2		54	0	1
ARISE Incorporated												
Inspections conducted	78	410	76	94	23.7%	214	20	616	2,354			
Registered units	4,833	2,094	2,115	2,139	1.1%	4,095	2,094	4,905				4,907
Past due units	15	9	11	2	-81.8%	83	2	363		482	173	244
Chubb												
Inspections conducted	143	119	156	109	-30.1%	162	61	270	1,785			
Registered units	2,883	2,889	2,920	2,919	0.0%	2,912	2,812	2,982				2,916
Past due units	22	4	44	54	22.7%	53	1	260		303	220	145
Cincinnati Insurance												
Inspections conducted	1	13	7	7	0.0%	9	0	26	102			
Registered units	224	203	205	201	-2.0%	203	171	224				173
Past due units	31	17	17	19	11.8%	33	17	54		46	24	51
CNA Insurance Company												
Inspections conducted	32	44	42	144	242.9%	65	17	144	710			
Registered units	1,204	3,883	3,906	3,986	2.0%	1,981	1,167	3,986				1,351
Past due units	5	4	22	0	-100.0%	68	0	210		267	94	158
FM Global												
Inspections conducted	439	512	268	448	67.2%	402	268	525	4,419			
Registered units	7,373	7,334	7,449	7,697	3.3%	7,357	7,020	7,697				7,036
Past due units	34	21	28	29	3.6%	24	11	35		34	26	9
Hartford Steam Boiler												
Inspections conducted	707	523	645	713	10.5%	528	172	713	5,811			
Registered units	12,199	11,766	11,359	11,228	-1.2%	11,867	11,110	12,431				11,528
Past due units	1956	1540	1,236	980	-20.7%	2,003	980	2,468		4,670	1,539	2,236
Hartford Steam Boiler-CT												
Inspections conducted	0	3	0	0	0.0%	0	0	3	3			
Registered units	123	123	123	154	25.2%	167	123	200				199
Past due units	3	17	18	17	-5.6%	79	3	176		109	29	176
Liberty Mutual Insurance Co												
Inspections conducted	52	84	56	41	-26.8%	55	0	123	601			
Registered units	671	779	825	837	1.5%	629	231	837				205
Past due units	4	12	6	5	-16.7%	23	4	58				45
National Union Fire Insurance												
Inspections conducted	0	0	2	0	-100.0%	0	0	2	2			
Registered units	20	20	20	20	0.0%	20	20	20				20
Past due units	0	0	0	0	0.0%	0	0	0		1	0	0
Sasol North America Inc.												
Inspections conducted	0	0	0	0	0.0%	0	0	2	2			
Registered units	3	3	3	3	0.0%	47	3	183				155
Past due units	0	0	0	0	0.0%	10	0	54		4	5	54
XL Insurance America (formerly Seneca)												
Inspections conducted	0	20	1	9	800.0%	9	0	39	102			
Registered units	327	285	286	281	-1.7%	307	278	370				279
Past due units	70	9	14	5	-64.3%	127	5	198		67	79	153

StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 4 Number 11
Reporting Period: May, 2011

Travelers												
Inspections conducted	258	428	315	200	-36.5%	276	68	457	3,037			
Registered units	4,277	4,371	4,494	4,320	-3.9%	4,020	3,543	4,494				3,480
Past due units	374	110	123	118	-4.1%	522	110	1,370		1,166	658	1,111
Zurich American Insurance												
Inspections conducted	262	465	398	484	21.6%	307	183	484	3,374			
Registered units	6,723	6,758	6,728	6,679	-0.7%	6,648	6,527	6,758				6,534
Past due units	11	4	8	1	-87.5%	19	1	87		258	386	78
Insparsik - non-insurer												
Inspections conducted	85	86	194	127	-34.5%	112	4	198	896			
Registered units	0	0	0	9	100%	1	0	9				
Past due units	0	0	0	3	100%	0	0	3				
OneCIS Insurance Co - non-insurer												
Inspections conducted	47	25	7	0	-100.0%	29	0	70	263			
Registered units	190	107	104	97	-6.7%	103	9	190				
Past due units	6	5	5	8	60.0%	10	1	38				
ABS Group, Inc - non-insurer												
Inspections conducted	0	0	0	0	0.0%	0	0	0	0			0
Registered units	0	0	0	0	0.0%	4	0	13				
Past due units	0	0	0	0	0.0%	0	0	0				
American Boiler Insp Svcs, Inc - non-insurer												
Inspections conducted	75	95	49	30	-38.8%	70	30	132	418			
Registered units	2	0	0	2	100%	1	0	2				
Past due units	0	0	0	0	0.0%	0	0	0				
Mutual Boiler - non-insurer												
Inspections conducted	0	0	0	0	0.0%	0	0	0	0			0
Registered units	0	0	0	0	0.0%	0	0	2				
Past due units	0	0	0	0	0.0%	0	0	0				
RMF Engineering - non-insurer												
Inspections conducted	19	33	61	29	-52.5%	29	4	61	146			
Registered units	0	0	0	2	100%	0	0	2				
Past due units	0	0	0	0	0.0%	0	0	0				
Damarc Quality Inspection												
Inspections conducted				0	0.0%	0	0	0				
Registered units				6	100%	6	6	6				
Past due units				1	100%	1	1	1				
Atlantic Services - non-insurer												
Inspections conducted		10	0	7	100%	6	0	10	17			
Registered units		0	0	0	0.0%	0	0	0				
Past due units		0	0	0	0.0%	0	0	0				

StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 4 Number 11
Reporting Period: May, 2011

MOSH	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Inspector positions authorized	57	58	58	58	0.0%	57	56	58	625	59	57	56
Inspectors (current)	51	58	57	57	0.0%	52	50	58	575	58	53	50
Voluntary compliance sites	1	1	1	0	-100.0%	0	0	1	5	16	18	7
Investigations/Inspections	125	119	127	157	23.6%	149	119	204	1,636	1,346	1,598	1,210
3 year average # of investigations/inspections	100	115	101	127	25.7%	116	87	148				
Monthly goal: # of inspections	90	90	90	90	0.0%	93	75	110				
% of monthly goal completed	139%	132%	141%	174%	23.4%	154%	121%	180%				
Violations	372	741	585	803	37.3%	552	360	803	6,077	7,029	7,319	5,926
Training classes	12	8	19	12	-36.8%	9	3	19	98	84	96	95
Training participants	265	203	299	256	-14.4%	196	54	463	2,160	2,101	2,556	2,222
Other Persons Affected	563	320	353	209	-40.8%	362	1	821	3,987	19,041	5,563	3,136
% complaints initiated w/in 5 days (maintian at 95%)	100%	100%	100%	100%	0.0%	99%	93%	100%				
Accidents investigated	2	7	2	0	-100.0%	5	0	12	51	135	121	93
Fatalities investigated	0	1	2	0	-100.0%	2	0	4	17	22	27	18
% fatals investigated <1 day (maintain at =>95%)	0%	100%	100%	0%	-100.0%	64%	0%	100%		97.20%	100%	
Discrimination complaints completed	2	1	1	5	400.0%	3	0	8	22	25	16	22
completed that month)	1	1	0	4	100%	1	0	4	9			
(maintain at 90%)	27%	31%	29%	41%	39.5%	30%	0%	50%				
# of discrimination cases open beyond 90 days	18	17	19	20	5.3%	22	14	30	173			
Consultation Safety	16	23	16	9	-43.8%	14	7	23	153	155	160	121
Consultation Health	6	9	8	3	-62.5%	7	3	12	74	103	107	79
Apprenticeship and training	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Active Programs Registered	150	148	136	135	-0.7%	151	135	161			185	164
Inactive Programs Registered	320	314	300	303	1.0%	314	300	320			304	324
Total Programs Registered	470	462	436	438	0.5%	465	436	478		501	489	488
Programs Cancelled	0	11	26	1	-96.2%	5	0	26	58			
Program Reviews	15	12	0	9	100%	6	0	15	68	40	41	50
Program Review Benchmark	7	7	7	7	0.0%	7	7	7	84		9	9
Overdue Program Reviews	77	70	73	68	-6.8%	74	68	82	370			
Participating Employers	3,195	3,187	3,151	3,158	0.2%	3,174	3,151	3,195		3,118	3,135	3,165
Information Referral Services	45	98	66	49	-25.8%	67	45	98	333			
Apprenticeship Sponsor technical assistance	10	21	42	34	-19.0%	25	10	42	124			
Program Development Projects Initiated		2	4	5	25.0%	4	2	5	11			
New Programs Registered	0	3	0	3	100%	1	0	3	7			
New Construction Programs Registered	0	2	0	3	100%	1	0	3	7			
New Non-Construction Programs Registered	0	1	0	0	0.0%	0	0	1	2			
Programs Reactivated	0	0	0	0	0.0%	0	0	0	0			
Program Revisions Registered	2	1	0	3	100%	2	0	3	9			
Total apprentices registered	8,757	8,565	8,340	8,335	-0.1%	8,818	8,335	9,113		9,661	9,487	9,209
Total # minority apprentices	3,205	3,135	3,051	3,021	-1.0%	3,232	3,021	3,345		3,786	3,623	3,474
Total # women apprentices	353	356	333	318	-4.5%	382	318	421		495	446	430
New Apprentices Registered	98	137	125	160	28.0%	162	86	272	1,783			
Total apprentice graduates	22	147	221	34	-84.6%	105	22	221	1,155	1,050	1,045	1,143
Minority apprentice graduates	15	34	89	24	-73.0%	33	10	89	367	310	321	368
Women apprentice graduates	0	4	25	2	-92.0%	6	0	25	62	27	34	27
Total apprentices cancelled	62	182	129	131	1.6%	137	62	290	1,502			
Field representatives	1	1	1	1	0.0%	2	1	2		4	4	2
Apprenticeship Sponsor Contacts	39	48	32	21	-34.4%	34	21	48	170			
Local Workforce Contacts	52	63	59	29	-50.8%	49	29	63	243			
All Other Contacts	73	89	48	54	12.5%	64	48	89	320			
Apprenticeship Sponsor Events	1	2	1	4	300.0%	2	1	4	10			
Local Workforce Events	3	6	5	4	-20.0%	4	3	6	22			
All Other Events	6	12	13	45	246.2%	17	6	45	86			
# of One Stop Customers Referred to Program		60	20	8	-60.0%	29	8	60	88			
# of One Stop Customers Registered in a Program or on a					0.0%	0	0	0	0			



StateStat

Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
LICENSE TOTALS												
Architects	6,307	6,324	6,344	6,340	-0.1%	6,297	6,254	6,344		5,899	6,102	6,241
Athletic	761	715	643	702	9.2%	721	643	805				760
Barbers	6,392	6,395	6,406	6,402	-0.1%	6,396	6,366	6,407		6,270	6,267	6,364
Bay Pilots	72	73	73	73	0.0%	71	68	73		60	65	72
Cemetery Oversight	1,293	1,270	1,273	1,271	-0.2%	1,331	1,270	1,389		1082	1,340	1,328
Certified Interior Design	335	333	327	319	-2.4%	325	312	335		314	315	310
Certified Public Accountants	20,021	20,033	20,024	20,033	0.0%	19,974	19,873	20,033		19,826	19,736	19,922
Cosmetologists	47,176	47,315	47,387	47,434	0.1%	47,139	46,940	47,434		47,774	47,977	47,145
Stationary Engineers	6,170	6,169	6,184	6,167	-0.3%	6,171	6,148	6,186		6,386	6,399	6,160
Foresters	201	206	207	209	1.0%	199	178	209		185	192	200
Home Improvement	27,652	27,584	27,252	27,355	0.4%	27,573	27,252	27,679		26,694	27,233	27,521
HVACR Contractors	18,286	18,566	18,663	18,860	1.1%	18,239	17,844	18,860		16,850	17,296	17,861
Landscape Architects	997	1,004	998	1,002	0.4%	1,001	997	1,006		938	990	1,006
Land Surveyors	1,029	1,032	1,032	1,030	-0.2%	1,024	1,016	1,033		985	997	1,019
Master Electricians	5,128	5,144	5,151	5,123	-0.5%	5,121	5,087	5,151		4,790	4,957	5,090
Plumbers	13,120	13,222	13,298	13,382	0.6%	13,258	13,099	13,382		13,749	13,723	13,430
Precious Metal Dealers & Pawnbrokers	594	598	601	598	-0.5%	586	559	601		297	412	550
Professional Engineers	21,329	21,361	21,363	21,433	0.3%	21,146	20,866	21,433		18,686	19,492	20,744
Real Estate	42,542	42,289	42,113	41,860	-0.6%	42,985	41,860	44,150		54,201	48,920	44,404
Real Estate Appraisers and Home Inspectors	3,975	3,952	3,935	3,920	-0.4%	4,058	3,920	4,318		5,836	5,144	4,349
Sports Agents	28	28	28	28	0.0%	28	28	28				28
NEW LICENSES												
Architects	45	49	31	36	16.1%	32	9	49	352	311	385	365
Athletic	43	11	31	87	180.6%	36	2	87	398			201
Barbers	40	44	53	60	13.2%	50	40	60	545	542	550	609
Bay Pilots	3	1	0	4	0.0%	2	0	7	20	7	12	33
Cemetery Oversight	15	29	24	17	-29.2%	29	15	45	318	319	512	320
Certified Interior Design	1	1	0	1	0.0%	2	0	4	23	35	24	24
Certified Public Accountants	95	48	30	63	110.0%	54	29	95	593	854	589	629
Cosmetologists	256	303	304	259	-14.8%	287	243	358	3,160	4,470	3,855	3,429
Stationary Engineers	20	11	22	16	-27.3%	16	9	27	177	1,177	214	201
Foresters	1	1	1	2	100.0%	1	0	2	9	6	9	8
Home Improvement	167	250	260	159	-38.8%	220	154	274	2,417	3,176	2,992	2,562
HVACR Contractors	283	307	238	305	28.2%	267	206	319	2,937	2,692	2,612	3,027
Landscape Architects	2	12	1	1	0.0%	3	0	12	36	64	57	54
Land Surveyors	1	4	1	2	100.0%	3	0	17	38	62	30	65
Master Electricians	19	30	21	11	-47.6%	20	4	32	215	386	307	289
Plumbers	125	208	128	149	16.4%	125	87	208	1,375	2,059	1,681	1,626
Precious Metal Dealers & Pawnbrokers	7	10	9	7	-22.2%	10	6	22	109	80	123	199
Professional Engineers	94	99	70	101	44.3%	105	55	267	1,153	1,387	1,241	1,688
Real Estate	288	327	297	263	-11.4%	326	263	426	3,581	9,337	6,629	4,356
Real Estate Appraisers and Home Inspectors	16	21	16	12	-25.0%	18	8	26	194	1,088	370	233
Sports Agents	0	0	0	0	0.0%	0	0	0	0			



Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
LICENSE RENEWALS - RATE												
Architects	67%	72%	73%	75%	2.7%	76%	67%	84%				
Barbers	64%	65%	67%	62%	-7.5%	66%	62%	69%				
Bay Pilots	0%	0%	0%	0%	0.0%	3%	0%	33%				
Certified Interior Design	82%	79%	68%	67%	-1.5%	67%	40%	100%				
Certified Public Accountants	81%	86%	87%	84%	-3.4%	85%	81%	88%				
Cosmetologists	72%	70%	72%	72%	0.0%	70%	65%	72%				
Stationary Engineers	79%	81%	80%	77%	-3.8%	80%	73%	88%				
Foresters	75%	67%	67%	60%	-10.4%	77%	33%	100%				
Home Improvement	65%	63%	63%	63%	0.0%	64%	62%	69%				
HVACR Contractors	46%	46%	49%	48%	-2.0%	46%	41%	49%				
Landscape Architects	74%	61%	84%	86%	2.4%	78%	51%	89%				
Land Surveyors	83%	81%	78%	64%	-17.9%	81%	64%	90%				
Master Electricians	76%	78%	77%	75%	-2.6%	78%	75%	83%				
Plumbers	53%	45%	60%	59%	-1.7%	53%	45%	60%				
Precious Metal Dealers & Pawnbrokers	30%	40%	58%	59%	1.7%	38%	7%	59%				
Professional Engineers	79%	78%	78%	79%	1.3%	79%	75%	83%				
Real Estate	63%	64%	66%	62%	-6.1%	63%	61%	66%				
Real Estate Appraisers and Home Inspectors	28%	40%	24%	23%	-4.2%	31%	19%	40%				
Cemetery Oversight	34%	24%	20%	27%	35.0%	20%	5%	34%				
LICENSE RENEWALS-RAW DATA												
Architects	237	269	190	252	32.6%	238	190	274	2,618	2,700	2,188	2,889
Barbers	265	257	285	265	-7.0%	256	197	285	2,811	2,513	2,335	2,564
Bay Pilots	0	0	0	0	0.0%	0	0	0	0	54	50	50
Certified Interior Design	19	16	15	12	-20.0%	11	4	19	123	143	100	148
Certified Public Accountants	843	917	755	823	9.0%	814	681	966	8,950	9,214	7,231	9,667
Cosmetologists	1,771	1,973	1,792	1,973	10.1%	1,839	1,590	2,038	20,229	21,032	16,519	21,732
Stationary Engineers	195	225	179	230	28.5%	213	170	235	2,343	2,313	2,008	3,357
Foresters	5	4	2	2	0.0%	13	2	66	146	24	147	36
Home Improvement	1,078	1,372	1,235	1,175	-4.9%	1,092	920	1,372	12,017	10,527	10,370	11,556
HVACR Contractors	536	638	504	609	20.8%	553	442	696	6,087	6,916	4,931	7,426
Landscape Architects	44	40	42	31	-26.2%	39	31	49	425	424	368	477
Land Surveyors	34	22	20	35	75.0%	35	20	53	390	476	318	486
Master Electricians	229	263	227	232	2.2%	224	175	263	2,465	2,609	2,131	2,488
Plumbers	437	573	488	485	-0.6%	458	365	573	5,035	5,337	4,376	5,598
Precious Metal Dealers & Pawnbrokers	8	22	20	25	25.0%	12	2	25	130	120	93	187
Professional Engineers	650	688	592	801	35.3%	679	565	839	7,470	7,248	5,821	7,872
Real Estate	2,190	2,398	2,103	2,191	4.2%	2,163	1,925	2,398	23,790	30,468	24,147	27,764
Real Estate Appraisers and Home Inspectors	88	80	39	61	56.4%	105	39	199	1,152	767	629	1,601
Cemetery Oversight	40	21	17	33	94.1%	30	10	58	328	255	208	285
HOME IMPROVEMENT												
New Complaints and Claims												
Claims Received	18	28	21	25	19.0%	21	15	32	234			325
Complaints Received	94	115	122	102	-16.4%	124	94	162	1,365	2,039	1,839	1,601
Licensed	62	70	72	48	-33.3%	73	48	97	801	1,183	1,046	963
Unlicensed	32	45	50	54	8.0%	51	32	65	564	856	793	638



StateStat

Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Open Complaints/Claims												
Intake/Pre Investigation	47	65	5	11	120.0%	39	5	65				
Mediation	17	19	22	17	-22.7%	20	16	28				
Pending Response to Order	42	45	11	25	127.3%	39	11	57	425			
Pending Show Cause Hearings	28	23	7	8	14.3%	17	2	45				
No. Show Cause Hearings Held	0	0	0	0	0.0%	0	0	2	2			2
Under Investigation	449	445	481	482	0.2%	463	390	527				
Total Through Investigatory Step	583	597	526	543	3.2%	577	526	655				
Post Investigation Claims Review	54	50	112	100	-10.7%	64	43	112				
Waiting To Be Sent to OAH	149	132	145	133	-8.3%	182	132	259				
Pending Hearing/Decision At OAH	144	154	160	140	-12.5%	115	74	160				
Post OAH	125	116	105	95	-9.5%	134	95	178				
Total Post Investigation lines (102-105)	472	452	522	468	-10.3%	495	452	546				
Total Open Complaints (lines 101 + 106)	1,055	1,049	1,048	1,011	-3.5%	1,091	1,011	1,263				
Total Open Claims	631	620	615	601	-2.3%	645	601	691				
Average Caseload	64	64	69	69	0.0%	68	56	81				
Number Investigators	7	7	7	7	0.0%	7	6	7				
Closed Investigations												
Investigations completed	115	132	175	152	-13.1%	137	91	175	1,511	3,525	2,606	2,141
ADR	50	83	81	100	23.5%	76	50	100	832			878
Disciplinary Actions	3	7	15	8	-46.7%	8	0	15	90			70
Investigation time to resolution in Days	94	81	99	69	-30.3%	105	69	191				
Criminal Court Activity												
Complaints Referred for Prosecution	28	27	19	18	-5.3%	27	18	36	302			368
Prosecutions	76	98	74	72	-2.7%	74	53	98	814			961
No. of contractors found guilty	16	28	14	16	14.3%	18	11	28	197			246
No. of contractors ordered pay restitut.	19	24	24	20	-16.7%	21	16	26	234			294
Monetary Amounts												
Monetary Settlement by Investigators	\$7,329	\$18,482	\$10,125	\$50,563	399.4%	\$18,404	\$7,329	\$50,563	\$202,446			\$328,818
Court-Ordered Restitution	\$236,936	\$92,889	\$96,958	\$151,114	55.9%	\$131,514	\$48,077	\$236,936	\$1,446,658			\$2,348,794
Total Monetary Amount	\$244,265	\$111,371	\$107,073	\$201,677	88.4%	\$149,918	\$64,523	\$244,265	\$1,649,094			\$2,677,612
Guaranty Fund												
Guaranty Fund Awards	\$112,813	\$128,432	\$112,335	\$111,275	-0.9%	\$140,754	\$108,578	\$220,117	\$1,548,292			#####
Guaranty Fund Reimbursements (CCU)	\$3,244	\$7,323	\$43,125	\$0	-100.0%	\$7,680	\$0	\$43,125	\$84,482			\$105,016
Guaranty Fund Reimbursements (MHIC)	\$2,600	\$25,675	\$4,912	\$36,267	638.3%	\$24,845	\$2,600	\$57,371	\$273,296			
Guarantee Fund Balance	\$529,910	\$556,627	\$602,398	\$633,554	5.2%	\$538,054	\$466,426	\$633,554				



StateStat

Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Licensing Activity												
Current Licenses Total	27,665	27,584	27,525	27,331	-0.7%	27,601	27,331	27,720				
Contractor/Salesperson	15,860	15,782	15,703	15,580	-0.8%	15,862	15,580	15,969				
Sub-Contractor	643	644	648	641	-1.1%	643	635	655				
Salesperson	2,275	2,278	2,295	2,283	-0.5%	2,252	2,211	2,295				
Contractors/Salesperson (Corp/Part)	7,943	7,932	7,940	7,897	-0.5%	7,911	7,821	7,957				
New Applications Received	86	87	86	16	-81.4%	74	16	119	816			1,035
Examination Results												
# of Exams Taken	209	284	269	225	-16.4%	224	161	284	2,461			3,004
# of Exams Passed	130	176	168	133	-20.8%	138	101	176	1,521			1,966
Pass Rate (%)	62	62	62	59	-4.8%	62	59	65	679			
REAL ESTATE												
Complaints	34	55	44	40	-9.1%	40	31	55	444	901	587	532
Total Closed During Month	46	65	52	63	21.2%	54	35	72	591			598
Investigations Completed	13	14	16	15	-6.3%	12	6	16	133	200	155	153
Investigation time to resolution in Days	161	158	148	119	-19.6%	153	119	173				
ADR	1	3	4	9	125.0%	3	1	9	33	62	77	46
Disciplinary Actions	5	9	11	15	36.4%	7	1	15	74			
District court	0	0	0	0	0.0%	0	0	0	0	0	0	0
Investigators	5	5	5	5	0.0%	5	5	5				
Avg. caseload	12	9	8	6	-25.0%	11	6	13				
Awaiting Administrative Review	0	0	0	0	0.0%	0	0	0				
Awaiting Assignment to Investigator	6	14	15	19	26.7%	11	0	19				
Under Investigation	60	47	38	32	-15.8%	58	32	69				
Awaiting Panel Review	12	16	13	7	-46.2%	15	7	25				
Total Open (Under REC Control)	122	120	124	130	4.8%	132	118	144				
Post Panel	173	176	174	150	-13.8%	171	150	193				
Total Open Complaints	295	296	298	281	-5.7%	303	281	337				
Fines Collected	\$250	\$9,500	\$7,040	\$5,000	-29.0%	\$4,900	\$250	\$13,640	\$53,902			
Precious Metals / Pawn												
Complaints Rec'd	3	3	2	6	200.0%	5	1	12	51			100
Complaints Closed	6	7	3	5	66.7%	6	1	16	68			89
Settlement/Penalty Ltrs. Tendered	1	3	3	1	-66.7%	3	0	7	31			61
Settlement/Penalty Ltrs. Accepted	4	0	2	5	150.0%	5	0	14	51			41
Fines Collected	\$7,750	\$2,500	\$1,500	\$6,500	333.3%	\$4,511	\$500	\$12,350	\$49,625			\$43,375
Disciplinary Actions	3	1	2	3	50.0%	3	1	7	37			37
Precharge Review	6	6	6	7	16.7%	6	1	12				
Hearing Process	7	5	3	2	-33.3%	6	2	9				
Net Complaints Open	27	23	22	23	4.5%	27	20	34				



StateStat

Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
DISCIPLINARY ACTIONS												
DESIGN BOARDS												
Complaints Rec'd	0	2	5	2	-60.0%	2	0	5	22			
Complaints Closed	0	7	6	4	-33.3%	3	0	7	34			
Net Open Complaints	29	24	23	21	-8.7%	31	21	39				
Investigations Completed	2	0	0	0	0.0%	1	0	4	16			
Avg Time to Complete Investigations	16	0	0	0	0.0%	12	0	23				
Disciplinary Actions	0	0	0	0	0.0%	0	0	1	3			
Fines Collected	\$800	\$200	\$1,400	\$1,000	-28.6%	1,476	\$0	\$6,700	\$16,232			
BARBERS/COSMETOLOGISTS												
Complaints Rec'd	19	21	23	28	21.7%	23	8	33	250			
Complaints Closed	3	11	7	8	14.3%	27	3	130	298			
Net Open Complaints	399	409	425	450	5.9%	387	343	450				
Inspections Completed	3	7	10	29	190.0%	20	3	34	195			
Avg Time to Complete Inspections												
Disciplinary Actions	8	6	2	6	200.0%	9	2	22	102			
Fines Collected	\$2,970	\$2,900	\$1,600	\$2,550	59.4%	2,568	\$0	\$7,650	\$28,250			
MECHANICAL BOARDS												
Complaints Rec'd	9	15	0	2	0.0%	9	0	16	98			
Complaints Closed	12	26	0	3	0.0%	8	0	26	86			
Net Open Complaints	361	350	350	351	0.3%		350	373				
Investigations Completed	4	0	0	0	0.0%	3	0	8	32			
Avg Time to Complete Investigations	173	0	0	0	0.0%	47	0	173				
Disciplinary Actions	0	0	1	0	-100.0%	0	0	1	1			
Fines Collected	\$0	\$0	\$500	\$0	-100.0%	45	\$0	\$500	\$500			
PUBLIC ACCOUNTANCY												
Complaints Rec'd	3	9	7	5	-28.6%	7	0	17	72			
Complaints Closed	0	13	4	7	75.0%	6	0	18	65			
Net Open Complaints	36	32	35	37	5.7%	36	28	46				
Investigations Completed	0	0	0	0	0.0%	2	0	4	18			
Avg Time to Complete Investigations	0	0	0	0	0.0%	16	0	44				
Disciplinary Actions	0	0	0	0	0.0%	0	0	0	0			
Fines Collected	\$1,000	\$250	\$0	\$0	0.0%	\$1,445	\$0	\$5,500	\$15,890			
APPRAISERS HOME INSPECTORS												
Complaints Rec'd	3	12	10	3	-70.0%	7	3	12	75			
Complaints Closed	8	3	12	2	-83.3%	6	0	14	67			
Net Open Complaints	69	78	76	77	1.3%	75	69	79				
Investigations Completed	0	0	0	0	0.0%	1	0	2	6			
Avg Time to Complete Investigations	0	0	0	0	0.0%	16	0	70				
Disciplinary Actions	0	0	1	2	100.0%	1	0	3	9			
Fines Collected	\$0	\$0	\$500	\$0	-100.0%	\$1,409	\$0	\$7,000	\$15,500			



Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
INVESTIGATIONS (non MHIC or REC)												
Complaints										659	664	765
Investigations Completed	7	0	0	0	0.0%	7	0	12	77	65	44	109
Investigation time to resolution	106	0	0	0	0.0%	35	0	106				
ADR	0	0	0	0	0.0%	0	0	1	2	0	0	3
District court	0	0	0	0	0.0%	0	0	2	3	1	0	4
Investigators	1	0	0	0	0.0%	1	0	1	8	8	0	11
Avg. caseload	30	0	0	0	0.0%	19	0	34		13	0	
CALL CENTERS	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Call volume	8,389	9,850	9,020	9,056	0.4%	9,826	8,389	11,637	108,086	78,632	116,059	109,197
Avg length of call in min	2.07	2.14	2.20	2.04	-7.3%	2	2	2		1.56	1.68	
Resolution of problem on call										N/A	N/A	
Transfer to other entity										N/A	N/A	
Customer service agents	2.91	2.32	2.48	2.55	2.8%	2.56	2.24	2.91		2.83	2.88	
(NEW)	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Architects	24	16	18	9	-50.0%	13	0	24				
Certified Interior Design	0	5	14	13	-7.1%	6	0	14				
Certified Public Accountants	15	19	22	31	40.9%	23	15	31				
Landscape Architects	0	30	1	0	-100.0%	10	0	39				
Land Surveyors	0	0	0	6	0.0%	10	0	40				
Professional Engineers	8	7	7	5	-28.6%	9	5	14				
Real Estate	1	1	1	1	0.0%	1	1	1				
Barbers/Cosmetologists	6	5	12	15	25.0%	14	5	27				
Real Estate Appraisers	25	7	23	21	-8.7%	14	0	25				
MFR Complaint Measures (NEW)	FY 2009	FY 2010			Total	Average	10 Estimate	Over/Under				
% of complaints closed < 180 days	58.4%	54.0%				56.2%	60.0%	-100.0%				
average completion time	252	359				306	240	-100.0%				
mediation/settlement	10.8%	39.5%				25.2%	13.5%	-100.0%				
cases from HIC activities	\$2,100,000	\$2,670,000			\$4,770,000	\$2,385,000	\$2,300,000	-100.0%				
MFR General Measures	FY 2009	FY 2010			Total	Average	10 Estimate	Over/Under				
Customer service rating, on a scale of 1 to 10	5.4	5.3				5.4	5.6	-100.0%				
% renewals via Internet/telecommunications	88%	89%				89%	89%	-100.0%				



StateStat

Volume 4 Number 12
Reporting Period: June, 2011

Department of Labor, Licensing and Regulation Unemployment Insurance Appeals

LOWER APPEALS	REPORTING PERIODS						Fiscal Year 2011 To Date				Fiscal Year Comparison		
	Mar-11	Apr-11	May-11	Jun-11	% Change	Avg	Min	Max	Total	Target	FY10	FY09	FY08
Total No. U.I Appeals Filed	4458	4288	3526	4097	16.2%	4,295	3,526	4,601	50,570		52,020	41,997	28,228
Disposition - in favor of appellant	1410	1445	1358	1380	1.6%	1,275	1,109	1,445	15,659		18,327	12,399	10,330
Disposition - not in favor of appellant	3370	3409	2959	2973	0.5%	3,106	2,813	3,409	37,293		37,293	24,305	17,410
Total No. U.I. Decisions	4780	4854	4317	4353	0.8%	4,381	4,007	4,854	52,952		56,096	35,350	27,740
No. U.I. Hearing Examiners	42	42	41	41	0.0%	43	41	43			44	39	27
% of cases out in 30 days	42%	47%	62%	66%	6.5%	32%	19%	66%		**60%	13%	21%	67%
% of cases out in 45 days	82%	83%	88%	87%	-1.1%	76%	67%	88%		**85%	32%	43%	91%
Case age (avg) in days	28	26	30	28	-6.7%	29	23	31		**30	41	30	20
No. Pending Appeals	5025	4575	3853	3648	-5.3%	5,534	3,648	5,997					
Federal Quality Review***			92.30%			92.95%***					95%	96%	95%

** Per USDOL Guidelines

***U.S.D.O.L. standard is 80% scoring 85 or better



StateStat

Volume 4 Number 12
Reporting Period: June, 2011

Department of Labor, Licensing and Regulation Unemployment Insurance Higher Appeals

HIGHER APPEALS	REPORTING PERIODS				% Change	Fiscal Year To Date					FY COMPARISON		
	Mar-11	Apr-11	May-11	June-11		Avg	Min	Max	Total	Target	FY08	FY09	FY10
U.I. Appeals Recieved	858	726	756	852	12.7%	736	571	858	8,826		3,717	4,655	7,580
Claimant Appeals	729	626	659	759	15.2%	634	494	759	7,603			***2748	6324
Employer Appeals	126	99	95	90	-5.3%	99	74	126	1,182			***513	1225
Agency Appeals	0	0	0	0	0.0%	1	0	6	8			***9	5
Other	3	1	2	3	50.0%	3	0	5	30				24
Decisions Mailed	757	661	698	739	5.9%	656	507	757	7,870		3,576	4,294	6477
Disposition - Affirmed	405	367	402	401	-0.2%	336	262	405	4,036		1,772	2,330	2801
Disposition -Affirmed w/comment	220	145	186	201	8.1%	204	145	257	2,445		542	1,705	2740
Disposition - Reversed	40	30	46	40	-13.0%	31	9	50	375		62	170	238
Disposition - Remanded	73	79	58	89	53.4%	71	51	95	854		292	343	553
Disposition - Modified	10	24	3	1	-66.7%	5	0	24	59		19	39	28
Disposition-Other	7	13	0	6	100%	5	0	13	64				87
Disposition - Unnecessary	2	3	3	1	-66.7%	3	0	8	37		9	23	29
Pending UI Appeals	2445	2528	2586	2699	4.4%	2,314	1,953	2,699					
E.A. Appeals Received	46	13	37	41	10.8%	23	7	46	272				338
E.A. Decisions Mailed	5	10	4	15	275.0%	10	2	19	122				163
E.A. Dismissals Mailed	2	1	2	4	100.0%	2	0	6	27				30
E.A. Withdrawals	13	8	3	9	200.0%	6	2	13	69				
Pending E.A. Appeals	248	242	270	283	4.8%	240	216	283					
% of cases out in 45 days	15%	23%	9%	15%	66.7%	21%	9%	38%		50%*	86%	73%	53%
% of cases out in 75 days	54%	58%	49%	59%	20.4%	61%	49%	75%		80%*	96%	92%	84%
Case age (avg)	65	57	57	57	0.0%	74	38	120		40**			47

*USDOL Time Lapse Standards

**New Case Aging Standards - The proposed Acceptable Level of Performance for the average age of appeals for Higher Authority Appeals is 40 days.

***This total reflects numbers from Nov, 2008 through June, 2008.



StateStat
Department of Labor, Licensing and Regulation
Racing Commission

RACING COMMISSION					Fiscal Year to Date					FISCAL YEAR COMPARISON		
	RACES	Feb11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09
Live racedays - thoroughbred	15	16	17	12	-29.4%	13	0	18	148	169	160	146
Live Race Days-harness	0	0	0	0	0.0%	0	0	0	0	81	40	42
Wagering - thoroughbred	16,751,406	18,628,370	19,044,577	28,669,988	50.5%	\$18,597,365	\$14,929,637	\$28,669,988	\$204,571,010	\$314,234,024	\$248,766,485	223,211,738
Wagering - harness	865,101	864,432	891,087	1,521,410	70.7%	\$1,132,466	\$761,208	\$1,785,764	\$12,457,126	\$94,057,104	\$87,342,172	44,547,600
Wagering - total	\$17,616,507	\$19,492,802	\$19,935,664	\$30,191,398	51.4%	\$19,729,831	\$15,690,845	\$30,191,398	\$217,028,136	\$408,291,128	\$336,108,657	267,759,338
TESTING AND SUPERVISION	Feb11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Equine - Blood/gas tests	18	0	0	55	100%	7	0	55	73	274	90	62
Equine - Blood/gas overages	0	0	0	0	0.0%	0	0	0	0	0	0	-
Equine - specimen testing	543	550	655	474	-27.6%	480	0	655	5,284	9,981	6,246	5,941
Equine - violations	4	3	2	2	0.0%	2	0	4	22	22	36	42
Human testing	1	2	0	0	0.0%	0	0	2	4	52	12	34
Confirmations (+/-)	1	2	0	0	0.0%	0	0	2	4	32	19	-
Rulings issued - thoroughbred	12	18	24	9	-62.5%	14	0	25	156	226	197	121
Rulings issued - harness	0	0	0	0	0.0%	0	0	0	0	46	42	31
Rulings issued - total	12	18	24	9	-62.5%	14	0	25	156	235	239	152
THOROUGHBRED LICENSING	Feb11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Original Owner	61	59	48	70	45.8%	47	0	70	517	459	390	489
Renewal Owner	139	86	109	106	-2.8%	135	5	502	1,482	1,805	1,587	1,512
Owners licenses total	200	145	157	176	12.1%	181	0	539	1,994	2,264	1,977	2,001
Original Trainer	8	3	4	9	125.0%	6	0	13	65	49	60	55
Renewal Trainer	21	17	21	26	23.8%	20	0	59	216	195	184	212
Assistant Trainer	7	3	10	19	90.0%	8	0	23	91	114	110	111
Owner/Trainer	36	19	25	26	4.0%	30	0	111	333	333	324	336
Jockey	26	18	39	33	-15.4%	22	0	46	242	239	250	252
Jockey Agent	1	0	2	0	-100.0%	2	0	11	20	26	34	26
Veterinarian	0	1	1	5	400.0%	2	0	7	19	29	26	26
Farrier	1	1	1	3	200.0%	3	0	9	30	36	38	32
Stable Employee & Ex. Rider	36	42	84	213	153.6%	91	1	309	997	1,083	1,145	782
Mutual Employee	0	1	27	65	140.7%	18	0	81	202	471	505	507
Vendor	2	3	19	48	152.6%	10	0	48	115	155	154	128
Exercise Rider	0	0	0	0	0.0%	11	0	57	121	263	260	217
Track Employee	0	3	37	96	159.5%	27	0	96	293	313	314	306
Total Licenses	338	256	427	719	68.4%	442	7	841	4,857	5,570	5,381	6,992
THOROUGHBRED REGISTRATIONS	Feb11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Authorized Agent	4	1	6	3	-50.0%	3	0	10	31	55	25	41
Assumed Name	85	39	46	55	19.6%	58	1	174	636	812	724	712
Total Registrations	89	40	52	58	11.5%	61	1	184	667	867	749	753
HARNESS LICENSING	Feb11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Original Owner	0	1	1	0	-100.0%	1	0	12	16	168	123	112
Renewal Owner	5	5	7	4	-42.9%	12	0	39	130	629	348	278
Original Trainer	0	0	0	0	0.0%	0	0	2	2	11	9	2
Renewal Trainer	0	0	0	0	0.0%	1	0	10	16	74	43	25
Driver	0	0	0	0	0.0%	1	0	7	10	45	32	22
Trainer/Driver	0	0	0	0	0.0%	1	0	11	13	57	48	19
Owner/Trainer	1	0	1	3	200.0%	3	0	11	28	195	124	87
Owner/Trainer/Driver	1	4	0	3	100%	1	0	4	12	171	92	49
Owner/Driver	1	0	0	0	0.0%	0	0	1	3	19	13	6
Veterinarian	0	0	0	0	0.0%	0	0	5	5	11	8	3
Stable Employee	1	0	0	0	0.0%	0	0	1	1	256	182	130
Mutual Employee	0	0	0	0	0.0%	0	0	2	2	89	89	58
Track Employee	0	0	0	0	0.0%	0	0	0	0	148	109	51
Vendor	0	0	0	0	0.0%	0	0	0	0	22	8	4
Farrier	0	0	0	0	0.0%	0	0	0	0	3	0	-
Total Licenses	9	10	9	10	11.1%	22	0	89	238	1,898	1,228	846
HARNESS REGISTRATIONS	Feb11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Authorized Agent	0	0	0	0	0.0%	0	0	0	0	3	0	1
Assumed Name	0	0	0	0	0.0%	2	0	12	18	56	46	44
Total Registrations	0	0	0	0	0.0%	2	0	12	18	59	46	45



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Workforce (Monthly)	MONTHLY REPORTING PERIOD					Fiscal Year to Date								
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Maryland Workforce Exchange (MWE):														
# of MWE WEB Hits (duplicated)	949,454	863,042	390,643	861,581	120.6%	810,959	390,643	1,065,433	8,920,549				4,980,314	11,125,380
# New customers enrolled/registered in MWE (self enrolled included)	6,923	7,438	6,773	4,028	-40.5%	7,388	4,028	9,225	81,268				111,953	112,809
# New customers enrolled/registered at a One-Stop Center (self enrolled not included) YTD Figures	6,559	7,000	6,186	4,013	-35.1%	6,506	4,013	7,562	71,569		66,730	64,859	93,829	102,158
Anne Arundel WIA	645	725	547	382	-30.2%	653	382	869	7,178				8,304	10,525
Baltimore City WIA	974	1,120	549	377	-31.3%	950	377	1,245	10,448				16,870	16,028
Baltimore County WIA	741	749	1,288	694	-46.1%	972	660	1,453	10,689				14,368	16,806
Frederick County WIA	279	364	237	184	-22.4%	261	184	364	2,874				3,513	4,068
Lower Shore WIA	160	168	193	147	-23.8%	190	147	251	2,095				3,158	2,949
Mid Maryland WIA	581	493	309	213	-31.1%	468	213	587	5,147				7,620	7,537
Montgomery County WIA	623	592	751	338	-55.0%	581	338	751	6,395				7,887	8,398
Prince Georges County WIA	941	1,105	1,078	655	-39.2%	977	655	1,114	10,742				12,346	14,349
Southern Maryland WIA	377	363	355	334	-5.9%	353	287	460	3,886				5,573	5,139
Susquehanna Region WIA	285	397	410	287	-30.0%	348	254	425	3,827				4,735	4,744
Upper Shore WIA	256	287	140	146	4.3%	239	140	332	2,628				3,190	3,249
Western Maryland WIA	330	394	329	256	-22.2%	310	233	394	3,409				4,882	4,760
# New (initial) UI Claimants enrolled/registered in MWE (self enrolled included)	3,274	3,368	3,491	1,921	-45.0%	3,546	1,921	4,406	39,006				56,214	56,119



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Volume 4 Number 11
 Reporting Period: May, 2011

	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Customers who received new intensive and or training services (YTD)	664	864			0.0%	717	539	892	6,456		5,953	5,719	6,493	9,423
# Customers who received new intensive and or training services (Month Service Started)	858	984	262	345	31.7%	844	262	1,317	9,281					
Access Point	0	0	0	0	0.0%	0	0	1	2					
Allegany County One Stop Center (Cumberland)	2	1	0	0	0.0%	4	0	12	44					
Anne Arundel County One Stop Center (Arnold Station)	2	2	1	3	200.0%	4	0	11	45					
Anne Arundel County One Stop Center (Glen Burnie)	64	16	16	1	-93.8%	25	1	64	279					
Anne Arundel Job Center Annapolis	0	0	0	0	0.0%	0	0	1	2					
Arundel Mills Sales and Service Training Center	1	8	0	0	0.0%	7	0	20	73					
Baltimore City One Stop Center (Eastside)	9	30	7	1	-85.7%	21	1	44	227					
Baltimore City One Stop Center (Eutaw Street)	31	80	19	35	84.2%	51	19	80	565					
Baltimore City One Stop Center (Northwest/Re-entry Center)	27	39	0	0	0.0%	21	0	39	234					
Baltimore County One Stop Center (Catonsville)	0	0	1	0	-100.0%	0	0	1	1					
Baltimore County One Stop Center (Eastpoint)	16	20	20	28	40.0%	42	16	92	459					
Baltimore County One Stop Center (Hunt Valley)	36	26	28	14	-50.0%	51	14	83	562					
Baltimore County One Stop Center (Randallstown)	0	0	12	13	8.3%	2	0	13	25					
Calvert County One Stop Center (Prince Frederick)	3	7	0	0	0.0%	2	0	7	22					
Carroll County Business & Employment Resource Center	30	71	59	38	-35.6%	47	30	71	518					
Carroll County One Stop Center (Westminster)	6	6	0	0	0.0%	3	0	7	37					
Cecil County One Stop Center (Elkton)	11	4	4	7	75.0%	10	4	20	113					
Charles County One Stop Center (Waldorf)	4	8	1	4	300.0%	7	1	24	78					
Crossroads Youth Opportunity Center	0	0	0	0	0.0%	0	0	1	1					
Dorchester County One Stop Center (Cambridge)	0	1	0	0	0.0%	1	0	3	7					
Frederick County One Stop Center (Frederick)	37	33	8	12	50.0%	24	8	37	268					
Ft. Meade Outreach Center	2	1	0	0	0.0%	1	0	5	8					
Garrett County One Stop Center (Oakland)	0	0	0	0	0.0%	0	0	0	0					
Goodwill Industries (24 Street)	0	0	0	0	0.0%	0	0	0	0					
Harford County One Stop Center (Aberdeen)	4	3	3	1	-66.7%	3	0	11	38					
Harford County One Stop Center (Bel Air)	7	5	5	4	-20.0%	5	3	8	60					
Henkel & McCoy, Inc.	0	0	0	0	0.0%	0	0	0	0					
Howard County Office of Workforce Development	48	37	8	6	-25.0%	30	6	65	331					
Howard County One Stop Center (Columbia)	7	7	0	0	0.0%	7	0	13	78					
Kent County One Stop Center (Chestertown)	0	1	0	0	0.0%	0	0	2	4					
MOED Administrative Office	0	7	0	0	0.0%	13	0	87	140					
MOED Youth Services Administrative Office	0	0	0	0	0.0%	0	0	1	2					
Montgomery County One Stop Center (Wheaton)	19	29	9	7	-22.2%	35	7	79	389					
Montgomery County One Stop Center (Germantown)	0	1	0	0	0.0%	0	0	2	4					
Office of Employment Services - Central	0	0	4	0	-100.0%	1	0	4	8					
Prince George's County One Stop Center (Largo)	65	61	20	98	390.0%	67	20	125	734					
Professional Outplacement Assistance Center	329	433	0	0	0.0%	257	0	433	2,824					
Queen Anne's County One Stop Center (Centreville)	59	16	5	26	420.0%	35	5	101	384					
St Mary's One Stop Center (Leonardtown)	16	14	5	0	-100.0%	17	0	32	190					
Suitland health and Wellness Center	0	0	0	0	0.0%	0	0	0	0					
Talbot County One Stop Center (Easton)	0	0	1	0	-100.0%	0	0	1	1					
Washington County One Stop Center (Hagerstown)	1	3	0	0	0.0%	5	0	15	51					
Western MD Consortium (Hagerstown)	3	5	12	17	41.7%	17	3	37	187					
Western MD Consortium (Oakland)	5	0	0	2	0.0%	3	0	8	35					
Western MD Consortium (Cumberland)	7	4	5	9	80.0%	8	4	20	91					
Wicomico County One Stop Center (Salisbury)	7	5	8	0	-100.0%	13	0	39	138					
Workforce Reception Center	0	0	1	19	1800.0%	2	0	19	22					



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Customers who received new occupational skills training	230	343	478	124	-74.1%	205	100	478	2,257		1,187	1,557	1,525	2,162
Occupational Skills Training By Local Office: (Active in Training)	2,141	2,898	3,074	3,199	4.1%	1,957	1,070	3,199					2,111	1,168
Anne Arundel WIA	88	91	143	148	3.5%	83	50	148					109	60
Baltimore County WIA	425	476	553	569	2.9%	367	175	569					147	213
Baltimore City WIA	358	419	500	556	11.2%	337	191	556					505	223
Frederick County WIA	95	100	103	103	0.0%	77	51	103					106	44
Lower Shore WIA	143	162	164	166	1.2%	113	61	166					213	76
Montgomery County WIA	143	147	172	175	1.7%	110	46	175					92	59
Mid Maryland WIA	221	250	297	306	3.0%	181	66	306					33	62
Prince Georges County WIA	200	739	555	559	0.7%	296	167	739					381	179
Southern Maryland WIA	44	51	81	95	17.3%	46	21	95					6	20
Susquehanna Region WIA	61	67	89	93	4.5%	53	26	93					51	35
Upper Shore WIA	161	185	194	199	2.6%	127	54	199					206	51
Western Maryland WIA	202	211	185	192	3.8%	160	110	211					262	146
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Early Intervention Workshop Completers	1,714	2,630	1,344	1,074	-20.1%	1,838	1,074	2,630	20,221		14,411	16,896	20,734	31,006
Baltimore City One Stop Center (Eutaw Street)	64	74			0.0%	63	11	92	564					1111
Baltimore City One Stop Center (Southwest)	37	53			0.0%	57	22	115	514					770
Baltimore City One Stop Center (Eastside)	47	121			0.0%	83	28	141	747					1126
Baltimore City One Stop Center (Northwest/Re-entry)	32	90			0.0%	16	0	90	147					591
Baltimore County One Stop Center (Eastpoint)	2	2			0.0%	135	2	283	1,218					3188
Baltimore County One Stop Center (Hunt Valley)	97	165			0.0%	148	81	246	1,333					2946
Anne Arundel County One Stop Center (Glen Burnie)	1	68			0.0%	89	0	142	804					1730
Anne Arundel County One Stop Center (Severna Park)	24	167			0.0%	106	24	167	950					1567
Howard County One Stop Center (Columbia)	120	236			0.0%	142	92	236	1,278					1800
St Mary's One Stop Center (Leonardtown)	36	48			0.0%	35	20	48	311					572
Charles County One Stop Center (Waldorf)	95	139			0.0%	94	61	139	850					1424
Calvert County One Stop Center (Prince Frederick)	36	38			0.0%	32	14	48	291					521
Harford County One Stop Center (Bel Air)	58	51			0.0%	66	34	104	593					743
Cecil County One Stop Center (Elkton)	24	31			0.0%	25	0	35	225					388
Carroll County One Stop Center (Westminster)	168	142			0.0%	95	39	168	851					1276
Dorchester County One Stop Center (Cambridge)	73	33			0.0%	45	17	73	409					513
Kent County One Stop Center (Chestertown)	43	35			0.0%	34	23	43	302					447
Talbot County One Stop Center (Easton)	26	0			0.0%	18	0	27	164					304
Wicomico County One Stop Center (Salisbury)	90	88			0.0%	81	61	95	727					1018
Maryland Job Service Laurel Business Center	157	249			0.0%	147	105	249	1,327					2176
Allegany County One Stop Center (Cumberland)	22	39			0.0%	41	22	62	372					531
Frederick County One Stop Center (Frederick)	54	211			0.0%	101	54	211	909					1595
Washington County One Stop Center (Hagerstown)	84	119			0.0%	53	0	119	475					929
Garrett County One Stop Center (Oakland)	19	18			0.0%	15	10	19	135					193
Prince George's County One Stop Center (Largo)	138	170			0.0%	113	43	170	1,013					1671
Montgomery County One Stop Center (Wheaton)	167	243			0.0%	144	58	243	1,294					1876



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Volume 4 Number 11
 Reporting Period: May, 2011

	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Job Orders- Year to Date (YTD figure)	3,076	3,593	2,345	2,667	13.7%	3,012	2,345	3,593	33,136		27,115	28,274	23,521	26,901
Job Orders By Local Office: (Month Job Order Opened)														
*** Virtual Service Location ***	1165	1329	1,072	222	-79.3%	1,093	222	1,608	12,027				9,573	9,695
Allegany County One Stop Center (Cumberland)	72	93	55	97	76.4%	75	48	155	830				784	756
Anne Arundel County One Stop Center (Glen Burnie)	2	0	39	151	287.2%	19	0	151	211				18	83
Anne Arundel Job Center Annapolis	39	17	18	43	138.9%	55	17	86	607				596	664
Anne Arundel Workforce Development Corporation	0	0	0	0	0.0%	0	0	0	0				13	19
Arundel Mills Sales and Service Training Center	23	19	9	7	-22.2%	25	3	65	274				335	194
Baltimore City One Stop Center (Eastside)	19	14	11	28	154.5%	16	10	28	175				210	168
Baltimore City One Stop Center (Eutaw Street)	26	65	318	139	-56.3%	129	26	318	1,415				727	1,274
Baltimore City One Stop Center (Northwest/Re-entry Center)	28	7	4	4	0.0%	4	0	28	47				32	3
Baltimore City Rapid Response Team	0	0	6	0	-100.0%	0	0	0	0				97	21
Baltimore County One Stop Center (Eastpoint)	49	30	22	61	177.3%	44	22	61	484				798	607
Baltimore County One Stop Center (Hunt Valley)	34	30	32	71	121.9%	32	13	71	356				182	373
Baltimore County One Stop Center (Randallstown)	1	0	20	325	1525.0%	32	0	325	347				0	0
BWI Thurgood Marshall Int'l Airport One Stop	24	64	8	8	0.0%	26	5	64	287				107	246
Calvert County One Stop Center (Prince Frederick)	17	20	19	15	-21.1%	13	3	22	143				142	329
Caroline County One Stop Center (Denton)	31	26	16	22	37.5%	20	11	31	225				45	139
Carroll County Business & Employment Resource Center	11	16	2	6	200.0%	7	2	16	78				688	418
Carroll County One Stop Center (Westminster)	0	1	1	12	1100.0%	2	0	12	18				3	7
Cecil County One Stop Center (Elkton)	42	27	24	19	-20.8%	24	9	47	266				379	367
Charles County One Stop Center (Waldorf)	5	41	8	25	212.5%	22	5	67	240				282	307
Dorchester County One Stop Center (Cambridge)	5	0	10	7	-30.0%	3	0	10	29				65	35
Employ Baltimore	0	0	0	0	0.0%	0	0	2	3				1	4
Frederick County One Stop Center (Frederick)	201	138	70	84	20.0%	144	70	201	1,585				1,304	1,869
Ft. Meade Outreach Center	58	33	37	19	-48.6%	56	19	119	618				541	750
Garrett County One Stop Center (Oakland)	56	67	64	47	-26.6%	61	47	76	667				618	641
Harford County One Stop Center (Aberdeen)	4	4	3	5	66.7%	3	1	5	30				15	16
Harford County One Stop Center (Bel Air)	17	19	11	60	445.5%	21	11	60	228				224	240
Howard County Office of Workforce Development	0	1	0	0	0.0%	0	0	1	2				6	5
Howard County One Stop Center (Columbia)	138	119	105	181	72.4%	135	105	181	1,480				736	1,066
Kent County One Stop Center (Chestertown)	5	6	0	4	0.0%	5	0	10	54				44	55
Langley Park Satellite Office	0	0	0	0	0.0%	0	0	0	0				0	2
Maryland Job Service Laurel Business Center	0	0	0	0	0.0%	0	0	0	0				0	9
MOED Youth Services Administrative Office	0	0	0	0	0.0%	0	0	0	0				1	0
Montgomery County Correctional Facility	0	0	0	0	0.0%	0	0	0	0				0	2
Montgomery County One Stop Center (Wheaton)	207	305	165	409	147.9%	249	165	409	2,741				673	1,392
Montgomery County One Stop Center (Gaithersburg)	0	0	0	0	0.0%	0	0	0	0				14	2
Montgomery County One Stop Center (Germantown)	0	0	1	3	200.0%	0	0	3	5				0	3
Montgomery County Sales and Service Learning Center	0	0	0	0	0.0%	0	0	0	0				6	0
Montgomery County Workforce Investment Services	0	0	0	0	0.0%	0	0	0	0				0	1
Office of Employment Services - Central	80	82	7	0	-100.0%	96	0	331	1,052				246	888
Office of Employment Training - Central	28	54	0	2	0.0%	19	0	57	205				0	10
OIT Process	113	385	0	0	0.0%	146	0	385	1,604				0	1,237
Prince George's County One Stop Center (Largo)	429	605	142	354	149.3%	318	142	605	3,498				1,152	2,173
Professional Outplacement Assistance Center	0	0	0	0	0.0%	0	0	0	0				1	0
Queen Anne's County One Stop Center (Centreville)	0	0	1	2	100.0%	0	0	2	3				1	1
St Mary's One Stop Center (Leonardtown)	13	21	8	25	212.5%	23	8	46	248				297	318
Suitland Health and Wellness Center	0	0	0	0	0.0%	0	0	1	2				0	0
Susquehanna Workforce Network Headquarters	8	16	21	2	-90.5%	8	1	21	88				373	337
Talbot County One Stop Center (Easton)	44	36	16	20	25.0%	30	16	46	333				245	478
UpperShore Workforce Investment Board	0	0	0	0	0.0%	0	0	0	0				0	1
Washington County One Stop Center (Hagerstown)	190	124	54	93	72.2%	130	54	190	1,428				843	1,197
Western MD Consortium (Cumberland)	0	0	0	0	0.0%	0	0	0	0				3	0
Western MD Consortium (Hagerstown)	0	0	0	0	0.0%	0	0	0	0				0	5
Westside Youth Opportunity Center (Youth Program)	2	1	2	0	-100.0%	1	0	6	13				16	20
Wicomico County One Stop Center (Salisbury)	70	85	42	86	104.8%	80	42	108	880				1,530	1,153
Workforce Reception Center	35	6	2	9	350.0%	16	0	116	174				58	7



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Volume 4 Number 11
 Reporting Period: May, 2011

	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Job Openings- (Month Job Order Opened)	11,261	12,308	8,231	8,388	1.9%	11,547	8,231	17,464	127,017				117,009	115,864
Job Openings By Local Office: (Month Job Order Opened)														
*** Virtual Service Location ***	4187	3998	2,494	658	-73.6%	3,921	658	4,985	43,133				44,942	38,815
Allegany County One Stop Center (Cumberland)	133	238	264	429	62.5%	247	127	431	2,722				3,107	3,870
Anne Arundel County One Stop Center (Glen Burnie)	6	0	101	258	155.4%	38	0	258	418				139	706
Anne Arundel Job Center Annapolis	303	121	137	318	132.1%	244	121	318	2,681				6,675	2,586
Anne Arundel Workforce Development Corporation	0	0	0	0	0.0%	0	0	0	0				40	111
Arundel Mills Sales and Service Training Center	115	347	68	7	-89.7%	156	7	474	1,712				4,705	3,245
Baltimore City One Stop Center (Eastside)	32	19	12	38	216.7%	43	10	105	474				1,353	776
Baltimore City One Stop Center (Eutaw Street)	96	284	3,200	466	-85.4%	555	96	3,200	6,106				2,406	3,117
Baltimore City One Stop Center (Northwest/Re-entry Center)	77	7	7	8	14.3%	12	0	77	131				138	12
Baltimore City Rapid Response Team	0	0	0	0	0.0%	0	0	0	0				0	94
Baltimore County One Stop Center (Eastpoint)	122	83	41	371	804.9%	128	41	371	1,404				4,618	2,865
Baltimore County One Stop Center (Hunt Valley)	164	221	67	395	489.6%	169	28	395	1,861				855	1,226
Baltimore County One Stop Center (Randallstown)	1	0	40	700	1650.0%	67	0	700	742				0	0
BWI Thurgood Marshall Int'l Airport One Stop	198	182	61	109	78.7%	187	5	468	2,060				1,816	1,687
Calvert County One Stop Center (Prince Frederick)	41	45	44	17	-61.4%	30	3	60	328				1,341	825
Caroline County One Stop Center (Denton)	58	78	31	40	29.0%	73	11	226	798				262	384
Carroll County Business & Employment Resource Center	21	20	2	7	250.0%	9	2	21	102				907	502
Carroll County One Stop Center (Westminster)	0	1	1	16	1500.0%	2	0	16	27				27	16
Cecil County One Stop Center (Elkton)	47	87	64	133	107.8%	87	20	264	958				893	1,190
Charles County One Stop Center (Waldorf)	9	197	75	50	-33.3%	141	9	946	1,554				992	1,156
Dorchester County One Stop Center (Cambridge)	37	0	22	8	-63.6%	11	0	37	124				235	156
Employ Baltimore	0	0	0	0	0.0%	0	0	3	5				11	25
Frederick County One Stop Center (Frederick)	344	339	134	144	7.5%	342	134	783	3,759				3,139	4,029
Ft. Meade Outreach Center	220	172	79	30	-62.0%	499	30	3,045	5,494				7,402	6,075
Garrett County One Stop Center (Oakland)	178	129	177	90	-49.2%	139	90	234	1,524				1,339	1,379
Harford County One Stop Center (Aberdeen)	16	7	9	30	233.3%	23	1	80	258				64	18
Harford County One Stop Center (Bel Air)	613	143	43	1,266	2844.2%	266	32	1,266	2,927				1,359	1,287
Howard County Office of Workforce Development	0	1	0	0	0.0%	0	0	1	2				17	20
Howard County One Stop Center (Columbia)	1127	255	167	263	57.5%	372	167	1,127	4,094				3,211	3,330
Kent County One Stop Center (Chestertown)	29	98	11	6	-45.5%	37	4	98	409				241	274
Langley Park Satellite Office	0	0	0	0	0.0%	0	0	0	0				0	2
Maryland Job Service Laurel Business Center	0	0	0	0	0.0%	0	0	0	0				0	13
MOED Youth Services Administrative Office	0	0	0	0	0.0%	0	0	0	0				3	0
Montgomery County Correctional Facility	0	0	0	0	0.0%	0	0	0	0				0	3
Montgomery County One Stop Center (Wheaton)	227	403	213	569	167.1%	368	213	571	4,049				2,017	2,277
Montgomery County One Stop Center (Gaithersburg)	0	0	0	0	0.0%	0	0	0	0				0	2
Montgomery County One Stop Center (Germantown)	0	0	1	4	300.0%	1	0	4	6				121	3
Montgomery County Sales and Service Learning Center	0	0	0	0	0.0%	0	0	0	0				12	0
Montgomery County Workforce Investment Services	0	0	0	0	0.0%	0	0	0	0				0	1
Office of Employment Services - Central	322	656	34	0	-100.0%	833	0	3,994	9,163				1,427	6,168
Office of Employment Training - Central	104	237	0	2	0.0%	105	0	552	1,160				0	27
OIT Process	321	889	0	0	0.0%	582	0	1,360	6,404				0	5,048
Prince George's County One Stop Center (Largo)	712	1987	252	1,025	306.7%	808	252	1,987	8,893				7,626	8,127
Professional Outplacement Assistance Center	0	0	1	0	-100.0%	0	0	1	1				1	0
Queen Anne's County One Stop Center (Centreville)	0	0	0	2	0.0%	0	0	2	2				2	12
St Mary's One Stop Center (Leonardtown)	18	43	11	28	154.5%	51	11	148	556				663	647
Suitland Health and Wellness Center	0	0	0	0	0.0%	0	0	1	2				0	0
Susquehanna Workforce Network Headquarters	10	19	52	2	-96.2%	14	1	52	158				785	1,003
Talbot County One Stop Center (Easton)	79	88	85	31	-63.5%	89	31	170	980				541	2,574
UpperShore Workforce Investment Board	0	0	0	0	0.0%	0	0	0	0				0	1
Washington County One Stop Center (Hagerstown)	698	415	117	293	150.4%	400	117	698	4,401				3,305	4,455
Western MD Consortium (Cumberland)	0	0	0	0	0.0%	0	0	0	0				34	0
Western MD Consortium (Hagerstown)	0	0	0	0	0.0%	0	0	0	0				0	5
Westside Youth Opportunity Center (Youth Program)	2	1	3	0	-100.0%	1	0	6	14				18	29
Wicomico County One Stop Center (Salisbury)	554	488	97	538	454.6%	465	97	770	5,115				8,009	5,625
Workforce Reception Center	40	10	8	37	362.5%	27	0	154	300				211	66



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Volume 4 Number 11
 Reporting Period: May, 2011

	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Employer Receiving Services (YTD)	357	475	1,880	599	-68.1%	683	265	1,880	7,513				7,761	6,931
Employer Services Provided By Local Office: (Month Service Started)	3,906	4,452	10,480	1,797	-82.9%	3,908	1,797	10,480	42,992				28,655	34,896
*** Virtual Service Location ***	1564	1561	1,215	0	-100.0%	1,238	0	1,596	13,617				12,830	14,014
Allegany County One Stop Center (Cumberland)	67	82	499	55	-89.0%	109	50	499	1,198				891	871
Anne Arundel County One Stop Center (Arnold Station)	0	0	0	0	0.0%	0	0	0	0				3	0
Anne Arundel County One Stop Center (Glen Burnie)	28	16	854	3	-99.6%	94	3	854	1,029				30	83
Anne Arundel County One Stop Center (Severna Park)	0	0	0	0	0.0%	0	0	1	1				3	0
Anne Arundel Job Center Annapolis	4	8	1	0	-100.0%	10	0	22	106				306	314
Anne Arundel Workforce Development Corporation	5	0	0	0	0.0%	1	0	5	8				3	8
Arundel Mills Sales and Service Training Center	0	0	4	0	-100.0%	1	0	4	8				1	0
Baltimore City One Stop Center (Eastside)	41	25	70	63	-10.0%	36	8	70	391				1,044	509
Baltimore City One Stop Center (Eutaw Street)	34	21	657	86	-86.9%	109	21	657	1,204				598	775
Baltimore City One Stop Center (Northwest/Re-entry Cente	33	13	13	9	-30.8%	8	0	33	92				74	53
Baltimore City One Stop Center (Southwest)	0	0	125	0	-100.0%	12	0	125	135				7	14
Baltimore County One Stop Center (Eastpoint)	39	10	378	2	-99.5%	63	2	378	691				2,143	686
Baltimore County One Stop Center (Hunt Valley)	30	9	472	18	-96.2%	71	9	472	783				302	637
Baltimore County One Stop Center (Randallstown)	0	0	439	7	-98.4%	41	0	439	446					
BWI Thurgood Marshall Int'l Airport One Stop	54	35	5	0	-100.0%	25	0	54	275				277	262
Calvert County One Stop Center (Prince Frederick)	103	116	105	125	19.0%	66	0	126	725				75	81
Caroline County One Stop Center (Denton)	30	28	17	12	-29.4%	22	12	30	237				39	154
Carroll County Business & Employment Resource Center	0	0	0	0	0.0%	2	0	14	22				291	97
Carroll County One Stop Center (Westminster)	4	6	71	3	-95.8%	8	0	71	84				0	5
Cecil County One Stop Center (Elkton)	2	0	182	5	-97.3%	18	0	182	195				9	3
Charles County One Stop Center (Waldorf)	81	124	225	64	-71.6%	83	9	225	918				186	922
Dorchester County One Stop Center (Cambridge)	1	0	94	125	33.0%	21	0	125	226				21	17
Employ Baltimore	0	2	0	7	0.0%	1	0	7	15				6	3
Frederick County One Stop Center (Frederick)	120	79	405	74	-81.7%	108	42	405	1,184				525	844
Ft. Meade Outreach Center	96	15	62	50	-19.4%	58	15	96	639				663	814
Garrett County One Stop Center (Oakland)	63	231	392	136	-65.3%	135	63	392	1,482				1,221	1,294
Harford County One Stop Center (Aberdeen)	1	3	0	0	0.0%	6	0	24	66				59	110
Harford County One Stop Center (Bel Air)	2	1	397	0	-100.0%	40	0	397	445				62	43
Howard County One Stop Center (Columbia)	82	95	513	104	-79.7%	122	48	513	1,347				996	667
Kent County One Stop Center (Chestertown)	1	2	23	6	-73.9%	5	0	23	56				32	78
Maryland Job Service Laurel Business Center	0	0	0	4	0.0%	0	0	4	4				0	0
Montgomery County One Stop Center (Germantown)	0	0	17	0	-100.0%	2	0	17	17				0	0
Montgomery County One Stop Center (Wheaton)	9	34	848	3	-99.6%	97	3	848	1,068				450	291
Office of Employment Services - Central	10	8	40	0	-100.0%	31	0	85	343				486	435
Office of Employment Training - Central	0	2	0	0	0.0%	0	0	2	3				2	0
Prince George's County One Stop Center (Largo)	889	1404	1,037	395	-61.9%	791	395	1,404	8,703				1,700	6,374
Somerset County One Stop Center (Princess Anne)	2	0	0	0	0.0%	3	0	12	32				8	37
St Mary's One Stop Center (Leonardtown)	195	143	87	0	-100.0%	71	0	195	786				256	465
Suitland Health and Wellness Center	0	0	0	0	0.0%	1	0	14	14				0	0
Susquehanna Workforce Network Headquarters	0	6	16	0	-100.0%	3	0	16	31				86	71
Talbot County One Stop Center (Easton)	28	25	195	41	-79.0%	39	9	195	424				181	271
Washington County One Stop Center (Hagerstown)	115	88	548	127	-76.8%	149	51	548	1,634				1,174	1,709
Westside Youth Opportunity Center (Youth Program)	0	0	9	0	-100.0%	1	0	9	16				9	13
Wicomico County One Stop Center (Salisbury)	173	260	459	248	-46.0%	206	122	459	2,261				1,605	1,858
Worcester County One Stop Center (Ocean City)	0	0	0	0	0.0%	0	0	0	0				1	14



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Labor Related Economic Indicators	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
# Worker Adjustment and Retraining Notification Act (WARN) notices w/layoffs	1	7	4	48	1100.0%	8	1	48	83		39	43	79	41
# Employees impacted by WARN notices	146	589	287	1,980	589.9%	633	60	1,980	6,958		4,051	4,463	6,004	4,586
Maryland														
Labor Related Economic Indicators	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	2,973,874	2,982,607	2,988,598	2,991,236	0.1%	2,980,398	2,973,874	2,991,236	32,784,373		#####	36,342,958	36,300,771	35,809,296
Employment	2,764,105	2,776,055	2,785,241	2,787,160	0.1%	2,765,915	2,757,580	2,787,160	30,425,065		#####	34,987,404	34,142,544	33,122,630
Unemployment	209,769	206,552	203,357	204,076	0.4%	214,483	203,357	220,578	2,359,308		#####	1,355,554	2,158,227	2,686,666
Rate	7.1	6.9	6.8	6.8	0.0%	7.2	6.8	7.4			3.9	3.7	5.9	7.5
Anne Arundel														
Labor Related Economic Indicators	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	277,145	280,850	279,654	281,407	0.6%	280,361	277,145	284,945	3,083,967				3,425,228	3,385,074
Employment	258,782	262,857	262,830	263,603	0.3%	262,072	258,782	264,634	2,882,796				3,242,274	3,151,943
Unemployment	18,363	17,993	16,824	17,804	5.8%	18,288	16,824	20,311	201,171				182,954	233,131
Rate	6.6	6.4	6.0	6.3	5.0%	6.5	6.0	7.1					5.3	6.9
Baltimore City														
Labor Related Economic Indicators	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	271,004	274,411	273,158	275,671	0.9%	275,629	271,004	281,258	3,031,916				3,372,638	3,325,009
Employment	243,486	247,320	247,294	248,022	0.3%	246,582	243,486	248,992	2,712,399				3,074,789	2,965,642
Unemployment	27,518	27,091	25,864	27,649	6.9%	29,047	25,864	32,266	319,517				297,849	359,367
Rate	10.2	9.9	9.5	10.0	5.3%	10.5	9.5	11.5					8.9	10.8
Baltimore County														
Labor Related Economic Indicators	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	419,292	424,290	422,158	424,947	0.7%	424,205	419,292	429,937	4,666,260				5,190,095	5,108,817
Employment	386,246	392,328	392,288	393,442	0.3%	391,157	386,246	394,981	4,302,731				4,866,295	4,704,453
Unemployment	33,046	31,962	29,870	31,505	5.5%	33,048	29,870	34,956	363,529				323,800	404,364
Rate	7.9	7.5	7.1	7.4	4.2%	7.8	7.1	8.1					6.2	7.9
Frederick														
Labor Related Economic Indicators	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	122,071	123,262	122,017	122,936	0.8%	122,560	121,865	124,143	1,348,159				1,489,210	1,465,622
Employment	114,141	115,577	114,859	115,442	0.5%	114,844	114,141	115,804	1,263,286				1,410,877	1,367,576
Unemployment	7,930	7,685	7,158	7,494	4.7%	7,716	7,158	8,339	84,873				78,333	98,046
Rate	6.5	6.2	5.9	6.1	3.4%	6.3	5.9	6.7					5.3	6.7
Lower Shore (Includes Somerset, Wicomico, and Worcester Counties)														
Somerset County														
Labor Related Economic Indicators	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	11,008	11,315	11,107	11,186	0.7%	11,046	10,748	11,321	121,508				134,884	131,504
Employment	9,812	10,169	10,066	10,119	0.5%	9,926	9,532	10,169	109,187				123,647	117,971
Unemployment	1,196	1,146	1,041	1,067	2.5%	1,120	1,041	1,231	12,321				11,237	13,533
Rate	10.9	10.1	9.4	9.5	1.1%	10.1	9.4	11.4					8.4	10.3
Wicomico County														
Labor Related Economic Indicators	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	51,668	53,039	52,277	52,671	0.8%	51,887	50,508	53,039	570,754				634,824	618,577
Employment	46,917	48,622	48,128	48,386	0.5%	47,460	45,577	48,622	522,065				588,800	564,054
Unemployment	4,751	4,417	4,149	4,285	3.3%	4,426	4,149	4,931	48,689				46,024	54,523
Rate	9.2	8.3	7.9	8.1	2.5%	8.5	7.9	9.8					7.3	8.8
Worcester County														
Labor Related Economic Indicators	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Labor Force	24,877	25,544	26,543	28,441	7.2%	27,361	24,829	32,300	300,972				333,737	331,408
Employment	20,457	21,622	23,287	25,490	9.5%	23,999	20,383	29,716	263,991				301,118	292,281
Unemployment	4,420	3,922	3,256	2,951	-9.4%	3,362	2,405	4,446	36,981				32,619	39,127
Rate	17.8	15.4	12.3	10.4	-15.4%	12.6	7.8	17.9					10.2	12.2



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Mid-Maryland (Includes Carroll and Howard Counties)

Carroll County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	92,218	93,255	92,607	93,009	0.4%	92,900	92,113	94,329	1,021,901				1,144,784	1,122,655	
Employment	85,899	87,251	87,242	87,499	0.3%	86,991	85,899	87,841	956,900				1,082,780	1,046,242	
Unemployment	6,319	6,004	5,365	5,510	2.7%	5,909	5,365	6,488	65,001				62,004	76,413	
Rate	6.9	6.4	5.8	5.9	1.7%	6.4	5.8	6.9					5.4	6.8	
Howard County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	157,718	160,134	159,884	160,937	0.7%	160,038	157,718	162,492	1,760,420				1,952,968	1,929,940	
Employment	149,720	152,078	152,062	152,509	0.3%	151,624	149,720	153,106	1,667,862				1,867,838	1,823,578	
Unemployment	7,998	8,056	7,822	8,428	7.7%	8,414	7,822	9,386	92,558				85,130	106,362	
Rate	5.1	5.0	4.9	5.2	6.1%	5.3	4.9	5.8					4.4	5.5	
Montgomery County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	511,343	517,081	512,843	517,452	0.9%	515,445	511,343	522,443	5,669,894				6,240,132	6,165,233	
Employment	485,194	491,298	488,248	490,726	0.5%	488,184	485,194	492,263	5,370,024				5,961,566	5,813,345	
Unemployment	26,149	25,783	24,595	26,726	8.7%	27,261	24,595	30,180	299,870				278,566	351,888	
Rate	5.1	5.0	4.8	5.2	8.3%	5.3	4.8	5.8					4.5	5.7	
Prince George's County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	444,389	449,758	445,476	446,494	0.2%	448,974	444,389	457,741	4,938,710				5,465,221	5,395,358	
Employment	413,333	419,255	416,390	415,516	-0.2%	416,828	412,998	422,463	4,585,108				5,140,085	4,994,491	
Unemployment	31,056	30,503	29,086	30,978	6.5%	32,146	29,086	35,278	353,602				325,136	400,867	
Rate	7.0	6.8	6.5	6.9	6.2%	7.2	6.5	7.7					6.0	7.4	

Southern Maryland (Includes Calvert, Charles, and St. Mary's Counties)

Calvert County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	47,408	48,079	47,564	47,667	0.2%	47,873	47,408	48,981	526,605				588,154	576,695	
Employment	44,723	45,364	45,054	44,959	-0.2%	45,101	44,687	45,711	496,114				559,215	540,407	
Unemployment	2,685	2,715	2,510	2,708	7.9%	2,772	2,510	3,270	30,491				28,939	36,288	
Rate	5.7	5.6	5.3	5.7	7.5%	5.8	5.3	6.7					4.9	6.3	
Charles County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	75,865	76,818	76,072	76,169	0.1%	76,516	75,865	78,109	841,675				936,857	920,148	
Employment	71,348	72,370	71,875	71,725	-0.2%	71,951	71,290	72,924	791,461				890,066	862,127	
Unemployment	4,517	4,448	4,197	4,444	5.9%	4,565	4,197	5,185	50,214				46,791	58,021	
Rate	6.0	5.8	5.5	5.8	5.5%	6.0	5.5	6.6					5.0	6.3	
St. Mary's County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	53,036	53,642	53,486	53,754	0.5%	53,453	52,754	54,190	587,982				634,787	634,344	
Employment	49,905	50,572	50,554	50,587	0.1%	50,257	49,466	50,587	552,824				603,846	595,389	
Unemployment	3,131	3,070	2,932	3,167	8.0%	3,196	2,932	3,603	35,158				30,941	38,955	
Rate	5.9	5.7	5.5	5.9	7.3%	6.0	5.5	6.7					4.9	6.2	

Susquehanna (Includes Cecil and Harford Counties)

Cecil County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	49,626	50,042	49,480	48,989	-1.0%	49,675	48,989	50,129	546,426				615,160	599,538	
Employment	44,544	45,389	45,087	45,045	-0.1%	44,983	44,544	45,389	494,810				568,217	541,151	
Unemployment	5,082	4,653	4,393	3,944	-10.2%	4,692	3,944	5,316	51,616				46,943	58,387	
Rate	10.2	9.3	8.9	8.1	-9.0%	9.4	8.1	10.7					7.6	9.7	
Harford County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	130,441	131,855	131,204	132,006	0.6%	131,508	130,441	133,519	1,446,586				1,611,689	1,588,079	
Employment	120,489	122,387	122,374	122,734	0.3%	122,021	120,489	123,214	1,342,234				1,515,237	1,467,551	
Unemployment	9,952	9,468	8,830	9,272	5.0%	9,487	8,830	10,305	104,352				96,452	120,528	
Rate	7.6	7.2	6.7	7.0	4.5%	7.2	6.7	7.7					6.0	7.6	



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Upper Shore (Includes Caroline, Dorchester, Kent, Queen Anne's and Talbot Counties)

Caroline County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	16,266	16,813	16,305	16,409	0.6%	16,368	15,968	16,813	180,046				198,400	196,238	
Employment	14,698	15,316	14,958	15,028	0.5%	14,903	14,536	15,316	163,929				183,383	177,441	
Unemployment	1,568	1,497	1,347	1,381	2.5%	1,465	1,347	1,613	16,117				15,017	18,797	
Rate	9.6	8.9	8.3	8.4	1.2%	9.0	8.3	9.9					7.6	9.6	
Dorchester County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	16,567	17,010	16,754	16,861	0.6%	16,738	16,290	17,052	184,114				201,210	201,054	
Employment	14,661	15,165	15,071	15,144	0.5%	14,990	14,456	15,441	164,894				183,190	178,518	
Unemployment	1,906	1,845	1,683	1,717	2.0%	1,747	1,611	1,906	19,220				18,020	22,536	
Rate	11.5	10.8	10.0	10.2	2.0%	10.4	9.4	11.6					9.0	11.2	
Kent County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	10,552	11,075	10,844	10,936	0.8%	10,924	10,500	11,404	120,167				131,699	130,681	
Employment	9,635	10,233	10,077	10,124	0.5%	10,064	9,522	10,473	110,709				123,077	119,887	
Unemployment	917	842	767	812	5.9%	860	767	978	9,458				8,622	10,794	
Rate	8.7	7.6	7.1	7.4	4.2%	7.9	7.1	9.3					6.6	8.3	
Queen Anne's County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	26,304	26,606	26,403	26,506	0.4%	26,404	26,214	26,750	290,447				323,059	319,197	
Employment	24,334	24,717	24,714	24,787	0.3%	24,643	24,334	24,884	271,073				304,578	296,381	
Unemployment	1,970	1,889	1,689	1,719	1.8%	1,761	1,577	1,973	19,374				18,481	22,816	
Rate	7.5	7.1	6.4	6.5	1.6%	6.7	6.0	7.5					5.7	7.1	
Talbot County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	18,218	18,709	18,567	18,688	0.7%	18,550	18,139	19,105	204,053				227,876	222,746	
Employment	16,680	17,238	17,279	17,382	0.6%	17,155	16,558	17,690	188,709				214,066	205,340	
Unemployment	1,538	1,471	1,288	1,306	1.4%	1,395	1,288	1,581	15,344				13,810	17,406	
Rate	8.4	7.9	6.9	7.0	1.4%	7.5	6.9	8.7					6.1	7.8	
Western Maryland (Includes Allegany, Garrett, and Washington Counties)															
Allegany County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	36,171	36,571	36,557	35,806	-2.1%	35,865	35,241	36,571	394,519				430,026	428,702	
Employment	32,644	33,357	33,600	32,726	-2.6%	32,692	32,033	33,600	359,615				397,388	389,886	
Unemployment	3,527	3,214	2,957	3,080	4.2%	3,173	2,942	3,644	34,904				32,638	38,816	
Rate	9.8	8.8	8.1	8.6	6.2%	8.9	8.1	10.1					7.6	9.1	
Garrett County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	16,984	17,106	16,729	16,803	0.4%	16,804	16,241	17,280	184,844				201,913	200,773	
Employment	15,486	15,740	15,550	15,660	0.7%	15,527	15,022	15,958	170,792				188,419	184,086	
Unemployment	1,498	1,366	1,179	1,143	-3.1%	1,277	1,111	1,549	14,052				13,494	16,687	
Rate	8.8	8.0	7.0	6.8	-2.9%	7.6	6.6	9.2					6.7	8.3	
Washington County															
	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10	
Labor Force	67,315	67,858	66,889	67,593	1.1%	67,406	66,683	68,040	741,461				817,729	810,035	
Employment	60,180	61,171	60,728	61,146	0.7%	60,708	60,178	61,313	667,793				750,898	727,234	
Unemployment	7,135	6,687	6,161	6,447	4.6%	6,697	6,161	7,216	73,668				66,831	82,801	
Rate	10.6	9.9	9.2	9.5	3.3%	9.9	9.2	10.7					8.2	10.2	

*Labor Related Economic Indicators by county are not seasonally adjusted.



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Incumbent Worker Training Maryland Business Works (MBW)

	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
MBW Indicators														
Award Amount	\$60,284	\$208,783	\$32,698	-\$8,148	-124.9%	\$98,283	-\$8,148	\$208,783	\$1,081,115				\$651,121	\$1,210,799
Fully Canceled Projects	0	7	7	10	42.9%	2	0	10	25					30
Approved Projects	72	106	48	48	0.0%	58	36	106	639				453	700
# Employers	28	55	31	14	-54.8%	32	14	55	349				235	312
# Trainees	293	543	198	88	-55.6%	333	88	577	3,659				2,096	5,093
Average Cost	\$206	\$384	\$165	\$93	-43.6%	\$289	\$93	\$485	\$295				\$311	\$238
Biotech:														
Award Amount	\$0	\$0	\$0	\$0	0.0%	\$2,801	\$0	\$17,331	\$30,810				\$7,253	\$8,292
Approved Projects	0	0	0	0	0.0%	1	0	3	7				7	6
# Employers	0	0	0	0	0.0%	0	0	2	5				3	4
# Trainees	0	0	0	0	0.0%	9	0	76	97				52	15
Average Cost	\$0	\$0	\$0	\$0	0.0%	\$195	\$0	\$687	\$318				\$139	\$553
Construction:														
Award Amount	\$2,558	\$15,600	-\$10,964	\$749	-106.8%	\$4,640	-\$10,964	\$26,454	\$51,038				\$33,970	\$56,352
Approved Projects	7	9	2	2	0.0%	5	0	11	52				51	31
# Employers	3	7	2	2	0.0%	3	0	9	38				29	22
# Trainees	19	27	-23	2	-108.7%	12	-23	66	127				86	103
Average Cost	\$135	\$578	\$477	\$375	-21.4%	\$388	\$0	\$728	\$402				\$395	\$547
Education:														
Award Amount	\$528	\$642	\$156	-\$1,871	-1299.4%	\$398	-\$1,871	\$3,889	\$4,374					\$12,520
Approved Projects	2	3	2	-1	-150.0%	1	-1	3	12					12
# Employers	1	3	2	-1	-150.0%	1	-1	3	11					10
# Trainees	8	7	3	-3	-200.0%	3	-3	8	32					32
Average Cost	\$66	\$92	\$52	\$624	1100.0%	\$182	\$0	\$648	\$137					\$391
Finance/Insurance:														
Award Amount	\$1,436	\$224	-\$238	-\$238	0.0%	\$1,308	-\$238	\$4,745	\$14,392					\$32,779
Approved Projects	4	1	-1	3	-400.0%	2	-1	4	27					54
# Employers	2	1	-1	2	-300.0%	2	-1	3	17					17
# Trainees	9	8	-1	13	-1400.0%	9	-1	17	100					95
Average Cost	\$160	\$28	\$238	\$18	-92.4%	\$161	\$18	\$279	\$144					\$345
Green Industry:														
Award Amount	\$36	\$775	\$0	\$6,328	0.0%	\$1,997	\$0	\$11,306	\$21,962				0	\$41,264
Approved Projects	1	1	0	3	0.0%	1	0	3	12				0	42
# Employers	1	1	0	2	0.0%	1	0	2	10				0	26
# Trainees	1	1	0	5	0.0%	2	0	10	22				0	70
Average Cost	\$36	\$775	\$0	\$1,266	0.0%	\$514	\$0	\$1,266	\$998				0.0	\$589



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Volume 4 Number 11
 Reporting Period: May, 2011

MBW Indicators	Feb-11	Mar-11	Apr-11	May-11	%Change	Avg	Min	Max	Total	Target	FY07	FY08	FY09	FY10
Healthcare:														
Award Amount	\$16,019	\$33,868	\$9,104	-\$1,438	-115.8%	\$19,098	-\$1,438	\$60,129	\$210,077				\$189,985	\$266,337
Approved Projects	21	27	14	2	-85.7%	16	2	27	176				172	225
# Employers	5	8	8	2	-75.0%	6	2	13	67				53	63
# Trainees	97	122	78	50	-35.9%	107	30	275	1,178				864	3146
Average Cost	\$165	\$278	\$117	\$29	-75.2%	\$185	\$29	\$333	\$178				\$220	\$85
Hospitality/Tourism:														
Award Amount	\$3,848	\$660	-\$225	-\$500	122.2%	\$501	-\$500	\$3,848	\$5,516					\$3,875
Approved Projects	4	4	-1	-1	0.0%	1	-1	4	10					6
# Employers	3	2	-1	-1	0.0%	1	-1	3	7					5
# Trainees	18	7	-1	-2	100.0%	4	-2	20	47					21
Average Cost	\$214	\$94	\$225	\$250	11.1%	\$161	\$51	\$250	\$117					\$185
IT:														
Award Amount	\$3,461	\$61,873	-\$4,948	-\$10,921	120.7%	\$18,695	-\$10,921	\$103,601	\$205,646				\$57,641	\$152,468
Approved Projects	5	11	5	1	-80.0%	5	1	12	53				42	76
# Employers	2	7	5	1	-80.0%	4	1	9	40				27	37
# Trainees	6	41	-17	1	-105.9%	15	-17	74	164				91	199
Average Cost	\$577	\$1,509	\$291	\$10,921	3652.9%	\$1,971	\$291	\$10,921	\$1,254				\$633	\$766
Manufacturing:														
Award Amount	\$27,940	\$62,266	\$25,673	-\$7,828	-130.5%	\$29,417	-\$7,828	\$68,461	\$323,590				\$234,131	\$472,046
Approved Projects	16	26	14	6	-57.1%	12	6	26	134				133	139
# Employers	5	10	7	4	-42.9%	6	4	10	69				33	54
# Trainees	105	217	61	3	-95.1%	90	3	217	987				605	982
Average Cost	\$266	\$287	\$421	\$2,609	519.7%	\$692	\$96	\$2,609	\$328				\$387	\$481
Other:														
Award Amount	\$2,717	\$13,600	\$2,132	\$5,572	161.4%	\$12,076	\$2,132	\$39,033	\$132,840				\$128,141	\$117,018
Approved Projects	6	15	4	2	-50.0%	7	2	15	77				48	58
# Employers	4	8	2	1	-50.0%	4	1	10	44				90	40
# Trainees	15	66	20	5	-75.0%	51	5	118	557				398	323
Average Cost	\$181	\$206	\$107	\$1,114	941.1%	\$308	\$93	\$1,114	\$238				\$322	\$362
Professional/Business Services:														
Award Amount	\$519	\$18,903	\$12,008	\$1,999	-83.4%	\$3,818	\$0	\$18,903	\$41,997					\$33,494
Approved Projects	2	7	9	3	-66.7%	3	0	9	29					38
# Employers	1	7	7	2	-71.4%	2	0	7	24					27
# Trainees	11	43	78	14	-82.1%	19	0	78	205					49
Average Cost	\$47	\$440	\$154	\$143	-7.1%	\$305	\$47	\$1,008	\$205					\$684
Transportation/Warehousing:														
Award Amount	\$1,222	\$72	\$0	\$0	0.0%	\$3,571	\$0	\$15,533	\$39,283					\$14,354
Approved Projects	4	2	0	0	0.0%	2	0	6	22					13
# Employers	1	1	0	0	0.0%	1	0	5	15					7
# Trainees	4	4	0	0	0.0%	13	0	46	143					58
Average Cost	\$306	\$193	\$0	\$0	0.0%	\$248	\$0	\$450	\$275					\$247



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

WORKFORCE DEVELOPMENT	Quarterly Reporting Periods					Fiscal Year to Date			Fiscal Comparison					
	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Federal Reporting Performance Indicators:														
Entered Employment Actuals														
Economically Disadvantaged Adults Numerator	990	968	1,036	1,072	3.5%	1,025	968	1,072				875	883	996
Economically Disadvantaged (# of exiters)	1,289	1,285	1,367	1,404	2.7%	1,352	1,285	1,404				1,052	1,135	1,289
Dislocated Workers Numerator	1,002	1,098	1,240	1,409	13.6%	1,249	1,098	1,409				868	967	1,011
Dislocated Workers Denominator (# of Exiters)	1,194	1,293	1,444	1,614	11.8%	1,450	1,293	1,614				986	1,101	1,189
Labor Exchange Numerator	64,574	66,051	65,722	65,383	-0.5%	65,719	65,383	66,051				57,419	62,562	64,574
Labor Exchange Denominator (# of Exiters)	130,968	141,426	143,897	144,225	0.2%	143,183	141,426	144,225				89,963	105,007	130,968
Entered Employment Rate %														
Economically Disadvantaged Adults	76.8%	75.3%	75.8%	76.4%	0.8%	75.8%	75.3%	76.4%				84%	83.2%	77.8%
Dislocated Workers	83.9%	84.9%	85.9%	87.3%	1.6%	86.0%	84.9%	87.3%				91%	88.0%	87.8%
Labor Exchange	49.0%	47%	46.0%	45.0%	-2.2%	46.0%	45.0%	47.0%				64.0%	60.0%	49.0%
LX Entered Employment Data (By LWIA)														
Anne Arundel (AA)														
Numerator	3,789	3,963	4,404	4,639	5.3%	4,335	3,963	4,639				3,549	3,498	3,789
Denominator	8,027	8,831	9,962	10,543	5.8%	9,779	8,831	10,543				5,590	5,606	8,027
Rate	47%	45%	44%	44%	-0.5%	44%	45%	44%				63%	62%	47%
Baltimore City (BM)														
Numerator	9,703	9,927	9,372	9,243	-1.4%	9,514	9,243	9,927				11,959	11,484	9,703
Denominator	22,549	24,272	23,627	23,670	0.2%	23,856	23,627	24,272				20,277	20,702	22,549
Rate	43%	41%	40%	39%	-1.6%	40%	39%	41%				59%	55%	43%
Baltimore County (BA)														
Numerator	6,930	7,277	7,122	7,124	0.0%	7,174	7,122	7,277				6,719	6,992	6,930
Denominator	13,903	15,318	15,705	16,061	2.3%	15,695	15,318	16,061				10,013	11,198	13,903
Rate	50%	48%	45%	44%	-2.2%	46%	46%	45%				67%	62%	50%
Frederick (FR)														
Numerator	1,766	1,880	1,865	1,896	1.7%	1,880	1,865	1,896				1,752	1,746	1,766
Denominator	3,418	3,936	3,989	4,042	1.3%	3,989	3,936	4,042				2,518	2,717	3,418
Rate	52%	48%	47%	47%	0.3%	47%	47%	47%				70%	64%	52%
Lower Shore (LS)														
Numerator	2,571	2,523	2,349	2,356	0.3%	2,409	2,349	2,523				2,458	2,799	2,571
Denominator	4,780	5,237	5,011	5,024	0.3%	5,091	5,011	5,237				3,853	4,636	4,780
Rate	54%	48%	47%	47%	0.0%	47%	47%	48%				64%	60%	54%
Montgomery County (MG)														
Numerator	6,115	6,083	5,767	5,450	-5.5%	5,767	5,450	6,083				5,212	5,510	6,115
Denominator	12,081	12,736	12,536	11,991	-4.5%	12,429	11,991	12,736				8,293	9,313	12,081
Rate	51%	48%	46%	45%	-1.0%	46%	45%	48%				63%	59%	51%
Mid Maryland (MM)														
Numerator	3,818	3,955	3,999	4,002	0.1%	3,985	3,955	4,002				3,643	3,794	3,818
Denominator	7,651	8,165	8,306	8,143	-2.0%	8,205	8,143	8,306				5,218	6,004	7,651
Rate	50%	48%	48%	49%	2.1%	49%	49%	48%				70%	63%	50%
Prince George's County (PG)														
Numerator	5,718	6,178	6,106	6,365	4.2%	6,216	6,106	6,365				4,318	5,217	5,718
Denominator	11,483	13,097	13,371	14,173	6.0%	13,547	13,097	14,173				6,945	8,880	11,483
Rate	50%	47%	46%	45%	-1.7%	46%	47%	45%				62%	59%	50%
Southern Maryland (SM)														
Numerator	3,024	3,088	2,852	2,783	-2.4%	2,908	2,783	3,088				2,655	3,122	3,024
Denominator	5,980	6,646	6,287	6,329	0.7%	6,421	6,287	6,646				3,991	5,217	5,980
Rate	51%	46%	45%	44%	-3.1%	45%	44%	46%				67%	60%	51%
Susquehanna (SQ)														
Numerator	2,641	2,815	2,670	2,649	-0.8%	2,711	2,649	2,815				2,968	3,125	2,641
Denominator	5,058	5,750	5,520	5,569	0.9%	5,613	5,520	5,750				4,300	4,888	5,058
Rate	52%	49%	48%	48%	-1.7%	48%	48%	49%				69%	64%	52%
Upper Shore (US)														
Numerator	1,808	1,830	1,679	2,089	24.4%	1,866	1,679	2,089				1,479	1,691	1,808
Denominator	3,569	3,843	3,711	4,458	20.1%	4,004	3,711	4,458				2,369	2,998	3,569
Rate	51%	48%	45%	47%	3.6%	47%	45%	47%				62%	56%	51%
Western Maryland (WM)														
Numerator	5,071	5,091	4,976	4,805	-3.4%	4,957	4,805	5,091				4,838	5,475	5,071
Denominator	9,898	10,364	10,414	10,071	-3.3%	10,283	10,071	10,414				7,369	9,025	9,898
Rate	51%	49%	48%	48%	-0.1%	48%	48%	49%				66%	61%	51%
Virtual Office (VO)														
Numerator	11,620	11,441	12,561	11,982	-4.6%	11,995	11,441	12,561				5,869	8,109	11,620
Denominator	22,571	23,231	25,435	24,151	-5.0%	24,272	23,231	25,435				9,227	13,823	22,571
Rate	51%	49%	49%	50%	0.5%	49%	49%	49%				64%	59%	51%



StateStat

Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Employment Retention Actuals	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Economically Disadvantaged Adults Numerator	1,120	1,128	1,144	1,109	-3.1%	1,127	1,109	1,144				1,023	1,063	1,125
Exiters	1,292	1,300	1,308	1,269	-3.0%	1,292	1,269	1,308				1,251	1,228	1,293
Dislocated Workers Numerator	894	859	984	1,076	9.3%	973	859	1,076				945	901	901
Dislocated Workers Denominator (# Employed at Exit)	991	947	1,073	1,178	9.8%	1,066	947	1,178				1,065	998	993
Labor Exchange Numerator	59,546	61,857	65,385	67,393	3.1%	64,878	61,857	67,393				63,271	64,546	59,546
Labor Exchange Denominator (# Employed at Exit)	77,241	80,635	83,895	85,680	2.1%	83,403	80,635	85,680				77,030	81,066	77,241
Employment Retention Rate %	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Economically Disadvantaged Adults	86.7%	86.8%	87.5%	87.4%	-0.1%	87.2%	86.8%	87.5%		67%	84%	81.8%	86.6%	87.0%
Dislocated Workers	90.2%	90.7%	91.7%	91.3%	-0.4%	91.2%	90.7%	91.7%		71%	89%	88.7%	90.3%	90.7%
Labor Exchange	77.0%	77.0%	78.0%	79.0%	1.3%	78.0%	77.0%	79.0%		65%	81%	82.0%	80.0%	77.0%
LX Employment Retention (by LWIA)	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Target		FY08	FY-09	FY-10
Anne Arundel (AA)														
Numerator	3,069	3,161	3,605	3,898	8.1%	3,555	3,161	3,898				3,452	3,366	3,069
Denominator	4,117	4,244	4,720	5,004	6.0%	4,656	4,244	5,004				4,186	4,238	4,117
Rate	75%	74%	76%	78%	2.0%	76%	74%	78%				82%	79%	75%
Baltimore City (BM)														
Numerator	8,360	8,778	8,656	8,812	1.8%	8,749	8,656	8,812				12,264	11,473	8,360
Denominator	11,707	12,287	11,829	11,870	0.3%	11,995	11,829	12,287				15,805	15,287	11,707
Rate	71%	71%	73%	74%	1.5%	73%	73%	72%				78%	75%	71%
Baltimore County (BA)														
Numerator	5,431	5,868	6,515	6,909	6.0%	6,431	5,868	6,909				6,649	6,688	5,431
Denominator	6,915	7,479	8,193	8,622	5.2%	8,098	7,479	8,622				7,800	8,039	6,915
Rate	79%	78%	80%	80%	0.8%	79%	78%	80%				85%	83%	79%
Frederick (FR)														
Numerator	1,515	1,484	1,692	1,854	9.6%	1,677	1,484	1,854				1,832	1,975	1,515
Denominator	1,880	1,856	2,107	2,263	7.4%	2,075	1,856	2,263				2,160	2,393	1,880
Rate	81%	80%	80%	82%	2.0%	81%	80%	82%				85%	83%	81%
Lower Shore (LS)														
Numerator	2,793	2,698	2,638	2,630	-0.3%	2,655	2,630	2,698				2,991	2,842	2,793
Denominator	3,704	3,676	3,521	3,479	-1.2%	3,559	3,479	3,676				3,742	3,678	3,704
Rate	75%	73%	75%	76%	0.9%	75%	76%	73%				80%	77%	75%
Montgomery County (MG)														
Numerator	5,412	5,710	5,849	5,804	-0.8%	5,788	5,710	5,849				5,893	5,355	5,412
Denominator	6,951	7,355	7,399	7,264	-1.8%	7,339	7,264	7,399				7,124	6,698	6,951
Rate	78%	78%	79%	80%	1.1%	79%	79%	79%				83%	80%	78%
Mid Maryland (MM)														
Numerator	3,274	3,378	3,762	3,891	3.4%	3,677	3,378	3,891				4,511	3,766	3,274
Denominator	4,043	4,207	4,656	4,782	2.7%	4,548	4,207	4,782				5,246	4,452	4,043
Rate	81%	80%	81%	80%	0.7%	81%	80%	81%				86%	85%	81%
Prince George's County (PG)														
Numerator	4,868	4,979	5,409	5,875	8.6%	5,421	4,979	5,875				3,640	4,858	4,868
Denominator	6,359	6,434	7,028	7,611	8.3%	7,024	6,434	7,611				4,421	6,093	6,359
Rate	77%	77%	77%	77%	0.3%	77%	77%	77%				82%	80%	77%
Southern Maryland (SM)														
Numerator	2,731	2,772	2,814	2,887	2.6%	2,824	2,772	2,887				2,720	2,925	2,731
Denominator	3,504	3,553	3,599	3,676	2.1%	3,609	3,553	3,676				3,256	3,626	3,504
Rate	78%	78%	78%	79%	0.4%	78%	78%	79%				84%	81%	78%
Susquehanna (SQ)														
Numerator	2,340	2,514	2,547	2,736	7.4%	2,599	2,514	2,736				3,568	3,381	2,340
Denominator	3,033	3,262	3,254	3,457	6.2%	3,324	3,254	3,457				4,285	4,149	3,033
Rate	77%	77%	78%	79%	1.1%	78%	77%	79%				83%	81%	77%
Upper Shore (US)														
Numerator	1,442	1,515	1,600	1,665	4.1%	1,593	1,515	1,665				1,466	1,795	1,442
Denominator	1,868	1,997	2,117	2,197	3.8%	2,104	1,997	2,197				1,802	2,337	1,868
Rate	77%	76%	76%	76%	0.3%	76%	76%	76%				81%	77%	77%
Western Maryland (WM)														
Numerator	5,479	5,672	5,632	5,585	-0.8%	5,630	5,585	5,672				5,636	6,125	5,479
Denominator	7,144	7,373	7,207	7,091	-1.6%	7,224	7,091	7,373				6,860	7,708	7,144
Rate	77%	77%	78%	79%	0.8%	78%	79%	77%				82%	79%	77%
Virtual Office (VO)														
Numerator	12,832	13,328	14,666	14,847	1.2%	14,280	13,328	14,847				8,649	9,997	12,832
Denominator	16,016	16,912	18,265	18,364	0.5%	17,847	16,912	18,364				10,343	12,368	16,016
Rate	80%	79%	80%	81%	0.7%	80%	79%	81%				84%	81%	80%



StateStat

Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Average Six Month Earnings	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Economically disadvantaged adults numerator	15,663,149	15,759,261	16,927,199	16,683,306	-1.4%	16,456,589	15,759,261	16,927,199				11,852,905	14,495,872	15,677,405
Employed at Exit)	1,059	1,045	1,072	1,033	-3.6%	1,050	1,033	1,072				968	1,027	1,060
Dislocated Workers Numerator	14,149,086	13,880,747	16,791,884	19,568,093	16.5%	16,746,908	13,880,747	19,568,093				13,953,199	14,330,794	14,186,040
Dislocated Workers Denominator (# Employed at Exit)	850	808	940	1,020	8.5%	923	808	1,020				888	877	852
Labor Exchange Numerator	838,392,348	865,845,026	1,003,688,604	1,054,618,619	5.1%	974,717,416	865,845,026	1,054,618,619				870,937,474	905,330,501	838,392,348
Labor Exchange Denominator (# Employed at Exit)	59,408	61,690	65,385	67,244	2.8%	64,773	61,690	67,244				63,160	64,387	59,408
Average Six Month Earnings	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Economically Disadvantaged Adults	\$14,791	\$15,081	\$15,790	\$16,150	2.3%	15,674	15,081	16,150		\$10,480	\$13,100	\$12,245	\$14,115	\$14,790
Dislocated Workers	\$16,646	\$17,179	\$17,864	\$19,184	7.4%	18,076	17,179	19,184		\$13,268	\$16,585	\$15,731	\$16,341	\$16,650
Labor Exchange	\$14,112	\$14,035	\$15,384	\$15,684	2.0%	15,034	14,035	15,684		\$10,800	\$13,500	\$13,789	\$14,061	\$14,112
LX Average Six Month Earnings (By LWIA)	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Anne Arundel (AA)	\$13,389	\$13,528	\$15,036	\$15,590	3.7%	14,718	13,528	15,590				\$15,142	\$14,821	\$13,389
Baltimore City (BM)	\$10,937	\$11,121	\$11,550	\$11,693	1.2%	11,455	11,121	11,693				\$10,514	\$10,970	\$10,937
Baltimore County (BA)	\$14,884	\$15,232	\$15,868	\$16,015	0.9%	15,705	15,232	16,015				\$15,395	\$15,831	\$14,884
Frederick (FR)	\$16,144	\$16,324	\$17,428	\$17,901	2.7%	17,218	16,324	17,901				\$16,529	\$16,584	\$16,144
Lower Shore (LS)	\$9,879	\$9,623	\$10,307	\$10,659	3.4%	10,196	9,623	10,659				\$10,006	\$9,715	\$9,879
Montgomery County (MG)	\$15,224	\$15,105	\$18,197	\$18,977	4.3%	17,426	15,105	18,977				\$16,461	\$15,749	\$15,224
Mid Maryland (MM)	\$19,099	\$19,599	\$20,965	\$21,047	0.4%	20,537	19,599	21,047				\$18,867	\$20,201	\$19,099
Prince George's County (PG)	\$16,154	\$15,416	\$18,483	\$18,505	0.1%	17,468	15,416	18,505				\$15,384	\$15,546	\$16,154
Southern Maryland (SM)	\$15,086	\$14,800	\$15,773	\$16,097	2.1%	15,557	14,800	16,097				\$14,930	\$15,200	\$15,086
Susquehanna (SQ)	\$15,004	\$14,313	\$14,811	\$15,374	3.8%	14,833	14,313	15,374				\$14,690	\$15,205	\$15,004
Upper Shore (US)	\$12,347	\$11,629	\$12,583	\$12,483	-0.8%	12,231	11,629	12,583				\$11,285	\$12,168	\$12,347
Western Maryland (WM)	\$11,011	\$10,780	\$11,226	\$11,459	2.1%	11,155	10,780	11,459				\$10,638	\$11,017	\$11,011
Virtual Office (VO)	\$15,348	\$15,253	\$16,427	\$16,654	1.4%	16,111	15,253	16,654				\$13,989	\$14,455	\$15,348
Youth Focused Goals	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Attainment of a High School Diploma, Degree, or Certificate	73.8%	69.0%	70.1%	69.7%	-0.6%	69.60%	69.00%	70.10%		42%	52%	73.9%	71.5%	75.0%
Placement in Unsubsidized Employment or Education	67.5%	63.4%	65.9%	68.6%	4.1%	65.97%	63.40%	68.60%		54%	67%	72.2%	71.2%	67.8%
One-Stop Demographics	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Target		FY08	FY-09	FY-10
Total Maryland residents who received workforce services	195,196	189,045	181,693	187,830	3.4%	186,189	181,693	189,045				137,840	179,688	195,196
Anne Arundel (AA)	14,116	13,577	12,616	12,383	-1.8%	12,859	12,383	13,577				6,706	11,099	14,116
Baltimore City (BM)	30,468	28,997	26,202	28,164	7.5%	27,788	26,202	28,997				27,064	29,534	30,468
Baltimore County (BA)	21,360	20,705	19,280	19,525	1.3%	19,837	19,280	20,705				13,384	18,305	21,360
Frederick (FR)	5,450	5,285	4,855	5,423	11.7%	5,188	4,855	5,423				4,085	4,295	5,450
Lower Shore (LS)	7,336	7,297	6,837	7,330	7.2%	7,155	6,837	7,330				6,113	7,177	7,336
Montgomery County (MG)	14,583	14,451	13,768	14,014	1.8%	14,078	13,768	14,451				11,678	15,296	14,583
Mid Maryland (MM)	10,962	10,381	9,910	10,594	6.9%	10,295	9,910	10,594				7,339	11,234	10,962
Prince George's County (PG)	18,325	18,237	17,646	18,705	6.0%	18,196	17,646	18,705				11,212	14,900	18,325
Southern Maryland (SM)	8,002	7,901	7,052	7,389	4.8%	7,447	7,052	7,901				6,413	8,258	8,002
Susquehanna (SQ)	7,218	7,481	6,734	7,141	6.0%	7,119	6,734	7,481				6,494	6,725	7,218
Upper Shore (US)	5,926	6,019	6,068	6,928	14.2%	6,338	6,019	6,928				3,770	4,682	5,926
Western Maryland (WM)	14,555	14,776	13,877	14,261	2.8%	14,305	13,877	14,776				13,076	15,108	14,555
Virtual Office (VO)	36,895	33,938	36,848	35,973	-2.4%	35,586	33,938	36,848				20,506	33,075	36,895
One-Stop Demographics	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Target		FY08	FY-09	FY-10
Total Maryland residents who received staff assisted services	146,940	146,462	137,504	141,482	2.9%	141,816	137,504	146,462				115,077	141,701	146,940
Anne Arundel (AA)	12,964	12,619	11,852	11,280	-4.8%	11,917	11,280	12,619				6,609	10,800	12,964
Baltimore City (BM)	27,018	27,717	25,143	26,396	5.0%	26,419	25,143	27,717				26,399	28,492	27,018
Baltimore County (BA)	19,817	19,366	18,349	18,623	1.5%	18,779	18,349	19,366				13,231	17,853	19,817
Frederick (FR)	5,122	4,938	4,581	4,905	7.1%	4,808	4,581	4,938				3,960	4,063	5,122
Lower Shore (LS)	7,108	7,101	6,590	6,918	5.0%	6,870	6,590	7,101				5,960	6,816	7,108
Montgomery County (MG)	13,964	13,616	13,228	13,160	-0.5%	13,335	13,160	13,616				11,583	14,962	13,964
Mid Maryland (MM)	10,337	9,799	9,338	9,834	5.3%	9,657	9,338	9,834				7,251	10,999	10,337
Prince George's County (PG)	16,845	16,975	16,333	16,953	3.8%	16,754	16,333	16,975				10,984	14,309	16,845
Southern Maryland (SM)	7,492	7,465	6,638	6,789	2.3%	6,964	6,638	7,465				6,287	8,023	7,492
Susquehanna (SQ)	6,731	6,916	6,280	6,476	3.1%	6,557	6,280	6,916				6,248	6,186	6,731
Upper Shore (US)	5,609	5,722	5,758	6,483	12.6%	5,988	5,722	6,483				3,659	4,524	5,609
Western Maryland (WM)	13,933	14,228	13,414	13,665	1.9%	13,769	13,414	14,228				12,906	14,674	13,933
Total Eligible Claimants	49,343	48,515	45,976	48,232	4.9%	47,574	45,976	48,515				24,143	31,953	49,343
Total Veterans receiving workforce services	15,928	15,358	15,065	16,002	6.2%	15,475	15,065	16,002				12,795	15,264	15,928
Disclosed)	11,469	11,216	11,038	11,739	6.4%	11,331	11,038	11,739				8,990	10,189	11,469



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

GENDER	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Target	FY08	FY-09	FY-10
Male	97,960	94,208	90,562	93,487	3.2%	92,752	90,562	94,208			60,979	81,696	97,960
Female	93,170	91,365	88,111	91,584	3.9%	90,353	88,111	91,584			60,471	77,771	93,170
Blank	4,066	3,472	3,020	2,759	-8.6%	3,084	2,759	3,472			16,390	20,221	4,066
RACE	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Target	FY08	FY-09	FY-10
African American	78,094	75,479	73,613	77,299	5.0%	75,464	73,613	77,299			57,456	68,008	78,094
White	68,804	66,906	64,234	65,176	1.5%	65,439	64,234	66,906			40,133	60,139	68,804
Hispanic	7,531	7,332	7,053	7,126	1.0%	7,170	7,053	7,332			6,009	7,362	7,531
Pacific Islander	472	442	447	432	-3.4%	440	432	447			289	399	472
Asian	3,362	3,296	3,267	3,447	5.5%	3,337	3,267	3,447			1,799	2,889	3,362
Other	6,009	5,877	5,792	6,052	4.5%	5,907	5,792	6,052			3,502	5,130	6,009
EDUCATION	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Target	FY08	FY-09	FY-10
No School	680	681	678	708	4.4%	689	678	708			580	601	680
Elementary School	20,182	17,088	16,351	16,915	3.4%	16,785	16,351	17,088			15,202	17,874	20,182
Some College\Vocational\Technical School	48,970	48,126	46,357	48,233	4.0%	47,572	46,357	48,233			29,903	44,049	48,970
BA\BS Degree	24,998	24,577	23,599	23,980	1.6%	24,052	23,599	24,577			13,113	22,941	24,998
Some Graduate School	9,678	9,608	9,255	9,547	3.2%	9,470	9,255	9,608			4,807	8,724	9,678
High School Diploma	65,417	63,894	60,997	63,127	3.5%	62,673	60,997	63,894			47,458	62,665	65,417
GED	13,640	13,505	13,236	13,599	2.7%	13,447	13,236	13,599			8,211	12,121	13,640
AA Degree	10,258	10,255	10,006	10,422	4.2%	10,228	10,006	10,422			6,119	9,285	10,258

* Totals above are blacked out because the quarterly data is cumulative.

Federal Reporting Common Measures Definitions

Entered Employment Rate- of those who are not employed at the date of participation; the # of adult participants who are employed in the first quarter after the exit quarter / # adult participants who exit during the quarter

Employment Retention Rate- Of those who are employed in the first quarter after the exit quarter: # of adult participants who are employed in both the second and third quarters after the exit quarter / # of adult participants who exit during the quarter

Average Earnings- Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: Total earnings in the second plus the total earnings in the third quarters after the exit quarter / # of adult participants who exit during the quarter

Placement in Employment or Education- Of those who are not in post-secondary education or employment (including the military) at the date of participation: # of youth participants who are in employment (including the military) or enrolled in post-secondary education and/or advanced training, occupational skills training in the first quarter after the exit quarter / # of youth participants who exit during the quarter

Attainment of a Degree or Certificate- Of those enrolled in education (at the date of participation or at any point during the program): # of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter / # of youth participants who exit during the quarter

Literacy and Numeracy Gains- Of those out-of-school youth who are basic skills deficient, Number of youth participants who increase one or more educational functioning levels / Number of youth who completed a year of participation (based on date of 1st youth service) + Number of youth who exit before completing a year of participation



StateStat
Department of Labor, Licensing and Regulation
Division of Unemployment Insurance
Monthly Report

Volume 4 Number 11
 Reporting Period May, 2011

UNEMPLOYMENT INSURANCE FOR 5-31-11	Reporting Periods					Fiscal Year To Date							
	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
ISSUANCES AND DETERMINATIONS													
New Claims Filed - Total	25,996	27,630	27,698	26,801	-3.2%	30,221	25,996	38,587	332,434			379,609	407,026
New Claims Filed - UI	25,574	27,188	27,340	26,395	-3.5%	29,757	25,574	37,987	327,331		243,281	375,917	402,813
New Claims Filed - UCFE	277	297	210	262	24.8%	302	203	434	3,319			2,251	2,541
New Claims Filed - UCX	145	145	148	144	-2.7%	162	144	203	1,784			1,441	1,672
Persons Currently Drawing UI Benefits	66,547	59,479	55,892	52,078	-6.8%	60,216	52,078	68,354			41,309	67,919	63,104
New EUC Claims Filed - Total	6,580	7,599	6,840	4,618	-32.5%	7,347	4,618	11,291	80,814				98,585
Dollars Paid in Benefits (in millions \$\$\$)	75.2	72.1	63.2	70.3	11.2%	70.3	59.0	89.9	773.1		507	918	990
Trust Fund Balance (in million \$\$\$)	138	58	107	506	372.9%	296	58	506	435	900	986	288	456
FUA Loan Advance to Trust Fund (in millions \$\$\$)	0	0	0	0	0.0%	61	0	134	0				134
# of First UI Checks issued - Regular UI	12,999	10,738	9,771	9,695	-0.8%	12,211	9,695	20,479	134,320		103,693	175,340	166,666
# of First UI Checks issued - Ex. Fed Employees	109	68	63	56	-11.1%	105	56	222	1,154		504	293	660
# of First UI Checks issued - Ex Military	92	91	95	98	3.2%	100	78	131	1,097		723	815	969
% of claims filed via the Internet	42%	39%	34%	36%	5.9%	40.4%	34.0%	45.0%	40.4%		18.5%	42.7%	45.2%
Final Payments	5,406	5,424	6,038	6,210	2.8%	6,409	5,406	7,744	70,501		35,502	65,162	97,855
% of First UI Checks Issued <21 days – Regular UI DLA = 87%	91.0%	89.0%	92.0%	91.0%	-1.1%	87.7%	80.0%	94.0%	87.7%	87%	93.7%	91.2%	86.7%
% of First UI Checks Issued <21 days – Ex-Fed. Emp. DLA = 70%	91.0%	83.0%	90.0%	90.0%	0.0%	85.6%	70.0%	97.0%	85.6%	70%	91.3%	84.6%	77.9%
% of First UI Checks Issued <21 days – Ex-Military DLA = 87%	97.0%	93.0%	98.0%	96.0%	-2.0%	95.1%	91.0%	98.0%	95.1%	87%	93.8%	96.0%	93.4%
# Determinations [nonmonetary e.g. quit/fired]	13,859	14,516	12,268	12,264	0.0%	15,116	12,264	24,972	166,281		315,707	405,532	365,474
% of Determinations issued in 21 days of issue detection DLA =	87.3%	90.0%	91.6%	89.9%	-1.9%	74.2%	54.4%	91.6%	74.2%	80%	88.4%	84.7%	83.4%
# Open Employer Accounts	137,459	137,173	137,361	138,149	0.6%	137,002	135,941	138,748	138,149				139,244



StateStat
Department of Labor, Licensing and Regulation
Division of Unemployment Insurance

UNEMPLOYMENT INSURANCE FOR 5-31-11	Reporting Periods						Fiscal Year To Date						FY08	FY09	FY10
	FEDERAL REVIEW - QUARTERLY	Q3-10	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Target			
						Fiscal Year	To Date	by Quarters							
Exhaustion rate-% of people who rec'd all 26 weeks	52.3%	52.3%	51.0%	50.6%	49.6%	-2.0%	50.4%	49.6%	51.0%			33.6%	41.8%	50.2%	
Average duration of receipt of benefits (in weeks)	19.6	19.5	18.9	18.9	18.8	-0.5%	18.9	18.8	18.9			15.2	15.6	18.3	
% of determinations passing Federal Review - quality/accuracy DLA = 75%	81.0%	74.0%	83.0%	83.0%	82.0%	-1.2%	82.7%	82.0%	83.0%		75%	82.9%	76.9%	80.5%	
# of employer status determinations completed	4,250	3,986	3,741	3,620	4,577	26.4%	3,979	3,620	4,577	11,938		19,465	16,895	15,422	
% of determinations completed <180 days of establishment DLA = 80%	91.7%	92.2%	93.8%	94.0%	92.0%	-2.1%	93.3%	92.0%	94.0%		80%	86.1%	93.1%	92.8%	
# of detectable/recoverable overpayments established	14,856	14,225	14,283	14,959	17,560	17.4%	15,601	14,283	17,560	46,802		23,224	40,222	53,685	
% of overpayments established for recovery DLA = 55%	116.00%	103.56%	93.16%	101.60%	95.86%	-5.6%	96.9%	93.2%	101.6%		55%	88.4%	94.3%	110.9%	
\$ of overpayments established	12,665,498	11,778,104	11,880,346	11,777,247	13,005,052	10.4%	12,220,882	11,777,247	13,005,052	36,662,645			35,085,370	46,363,639	
\$ of overpayment due to fraud	3,833,552	3,425,301	4,056,795	4,559,427	4,791,242	5.1%	4,469,155	4,056,795	4,791,242	13,407,464			11,835,221	13,895,708	
% of overpayment due to fraud	30.3%	29.1%	34.1%	38.7%	36.8%	-4.8%	36.6%	34.1%	38.7%				33.9%	30.0%	
\$ of overpayments recovered	5,335,791	4,940,863	3,809,444	4,006,244	5,713,085	42.6%	4,509,591	3,809,444	5,713,085	13,528,773			16,235,784	17,568,451	
% of overpayments per total benefit payout	4.6%	5.4%	5.8%	5.9%	5.5%	-6.8%	5.7%	5.5%	5.9%				4.0%	4.7%	
\$ UI Overpayments - Total Outstanding Balance	76,531,979	81,165,874	86,614,730	91,501,156	96,180,656	5.1%	91,432,181	86,614,730	96,180,656				61,559,470	81,165,874	
\$ of employer taxes deposited into Clearing Acct.	37.4	495.6	155	99.8	80.4	-19.4%	111.7	80.4	155.0	335.2		\$415M	\$371.3M	\$644M	
# of employers audited	672	725	543	735	681	-7.3%	653	543	735	1,959	700/2800	3,484	3,548	2,647	
% of employers audited	1.9%	2.1%	1.6%	2.2%	2.0%	-7.9%	1.9%	1.6%	2.2%		2%	2.4%	2.5%	1.9%	

Note: % = Federal {USDOL} Desired Level of Achievement (DLA) figure



State Stat

Department of Labor, Licensing and Regulation

Division of Unemployment Insurance Monthly Time Lapse Report

UNEMPLOYMENT INSURANCE FOR 5-31-11						Fiscal Year To Date								
	ISSUANCES AND DETERMINATIONS	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Towson Claim Center - UI - First Pays	1,313	1,122	941	871	-7.4%	1,628	871	2,543	17,911					32,875
UI - Claims Paid< 21 Days	1,203	1,012	861	802	-6.9%	1,428	802	2,162	15,706					28,995
UI - %	92%	90%	91%	92%	0.6%	88.1%	81.2%	95.2%	87.7%	87%				88.2%
UCFE - First Pays	6	7	10	5	-50.0%	8	1	23	93					90
UCFE - Claims Paid< 21	6	7	9	5	-44.4%	7	1	22	82					67
UCFE - %	100%	100%	90%	100%	11.1%	88.2%	66.7%	100.0%	88.2%	70%				74.4%
UCX - First Pays	8	5	14	14	0.0%	9	4	14	102					166
UCX - Claims Paid< 21 Days	8	4	14	14	0.0%	9	4	14	99					160
UCX - %	100%	80%	100%	100%	0.0%	95.9%	80.0%	100.0%	97.1%	87%				96.4%
College Park Claim Center - UI - First Pays	2,108	1,592	1,543	1,554	0.7%	1,969	1,543	3,291	21,659					28,207
UI - Claims Paid< 21 Days	1,935	1,471	1,440	1,419	-1.5%	1,752	1,330	3,147	19,272					24,617
UI - %	92%	92%	93%	91%	-2.2%	88.7%	81.1%	95.6%	89.0%	87%				87.3%
UCFE - First Pays	9	6	4	4	0.0%	6	1	12	68					49
UCFE - Claims Paid< 21	8	5	4	3	-25.0%	6	1	11	61					36
UCFE - %	89%	83%	100%	75%	-25.0%	90.6%	75.0%	100.0%	89.7%	70%				73.5%
UCX - First Pays	19	17	13	11	-15.4%	16	7	21	172					169
UCX - Claims Paid< 21 Days	18	15	12	10	-16.7%	15	7	19	161					160
UCX - %	95%	88%	92%	91%	-1.5%	93.8%	81.0%	100.0%	93.6%	87%				94.7%
Cumberland Claim Center - UI - First Pays	3,088	2,388	2,139	2,035	-4.9%	2,636	1,639	5,060	28,994					28,270
UI - Claims Paid< 21 Days	2,830	2,142	1,965	1,829	-6.9%	2,379	1,383	4,772	26,168					24,584
UI - %	92%	90%	92%	90%	-2.2%	89.5%	82.1%	94.3%	90.3%	87%				87.0%
UCFE - First Pays	36	19	17	12	-29.4%	39	12	87	432					213
UCFE - Claims Paid< 21	33	15	17	11	-35.3%	35	11	85	385					168
UCFE - %	92%	79%	100%	92%	-8.3%	88.6%	67.4%	100.0%	89.1%	70%				78.9%
UCX - First Pays	28	31	19	28	47.4%	30	19	47	329					246
UCX - Claims Paid< 21 Days	26	30	18	27	50.0%	29	18	44	314					227
UCX - %	93%	97%	95%	96%	1.8%	95.5%	92.3%	100.0%	95.4%	87%				92.3%
Balt. Metro Claim Center - UI - First Pays	1,699	1,379	1,275	1,334	4.6%	1,592	1,275	2,748	17,508					24,262
UI - Claims Paid< 21 Days	1,516	1,216	1,162	1,200	3.3%	1,360	1,024	2,607	14,956					20,542
UI - %	89%	88%	91%	90%	-1.3%	84.7%	71.9%	94.9%	85.4%	87%				84.7%
UCFE - First Pays	14	10	8	8	0.0%	13	3	26	142					89
UCFE - Claims Paid< 21	14	9	7	8	14.3%	11	2	25	126					72
UCFE - %	100%	90%	88%	100%	14.3%	85.7%	44.4%	100.0%	88.7%	70%				80.9%
UCX - First Pays	10	10	16	17	6.3%	14	10	20	151					176
UCX - Claims Paid< 21 Days	10	10	16	16	0.0%	13	10	20	145					167
UCX - %	100%	100%	100%	94%	-5.9%	96.0%	78.6%	100.0%	96.0%	87%				94.9%
Salisbury Claim Center - UI - First Pays	2,584	2,099	1,968	1,874	-4.8%	2,259	1,433	4,311	24,848					24,799
UI - Claims Paid< 21 Days	2,327	1,835	1,820	1,690	-7.1%	1,969	1,072	3,965	21,664					21,382
UI - %	90%	87%	92%	90%	-2.5%	86.3%	74.8%	92.5%	87.2%	87%				86.2%
UCFE - First Pays	33	16	10	13	30.0%	24	10	60	269					125
UCFE - Claims Paid< 21	28	12	7	11	57.1%	20	7	57	223					101
UCFE - %	85%	75%	70%	85%	20.9%	78.8%	60.0%	95.0%	82.9%	70%				80.8%
UCX - First Pays	21	18	25	18	-28.0%	21	16	28	234					149
UCX - Claims Paid< 21 Days	21	16	25	17	-32.0%	20	14	25	217					134
UCX - %	100%	89%	100%	94%	-5.6%	92.9%	85.7%	100.0%	92.7%	87%				89.9%



StateStat

Department of Labor, Licensing and Regulation

Governor's Workforce Investment Board

GOVERNOR'S WORKFORCE INVESTMENT BOARD	REPORTING PERIODS					2011 Fiscal Year to Date					Fiscal Year Comparison
	Feb-11	Mar-11	Apr-11	May-11	%	Avg	Min	Max	Total	Target	FY10
Stakeholders Participating	293	195	595	206	-65.4%	206.0	0	595	2472	1497	2693
Total #	293	195	595	206	-65.4%	206.0	0	595	2472	1497	2693
Aerospace	7	12	125	0	-100.0%	20.1	0	125	221	75	112
Bioscience	0	0	0	0	0.0%	0.0	0	0	0	20	0
Construction	35	40	40	36	-10.0%	36.3	11	60	399	150	166
Education	0	0	125	0	-100.0%	11.4	0	125	125	0	4
Energy	6	0	30	40	33.3%	15.5	0	40	170	250	572
Hospitality and Tourism	0	50	0	0	0.0%	5.1	0	50	56	20	2
Healthcare	88	23	83	110	32.5%	50.5	0	110	555	200	304
Information Technology	150	60	180	20	-88.9%	73.2	0	250	805	200	315
Manufacturing	5	8	10	0	-100.0%	7.9	0	26	87	250	465
Retail trade											
Transportation/ warehousing	2	2	2	0	-100.0%	4.9	0	50	54	20	43
GWIB Conferences	0	0	0	0	0%	0.0	0	0	0	312	710
Industry Initiatives	Feb-11	Mar-11	Apr-11	May-11	%						
100% =completion of analysis, written report, proposed policy recommendations and industry Summit											
Aerospace	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Bioscience	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Construction	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Education	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Energy	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Hospitality and Tourism	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Healthcare	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Information Technology	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Manufacturing	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%			100.0%
Retail trade											
Transportation/warehousing	98.0%	98.0%	98.0%	98.0%	0.0%	98%	98%	98%			100.0%
Outreach	Feb-11	Mar-11	Apr-11	May-11	%						
# of planning/policy/advocacy engagements	15	24	18	18	0.0%	19.0	12	26	171	300	301
# of TA consultations provided to	12	13	12	12	0.0%	15.7	3	22	141	200	210
# of new industry sector training initiatives											
Governance	Feb-11	Mar-11	Apr-11	May-11	%						
% of board vacancies	6.0%	16.0%	16.0%	16.0%	0.0%	8%	3%	16%			5.0%
Governance Quarterly	tr4 FY10	tr1 FY11	tr2 FY11	tr3 FY11	%						
% of board participation	58.0%	43.0%	60.0%	65.0%	8.3%	56%	43%	65%			80.0%
Governance (Certification) Biennial											
# of local WIBs certified (11)	11			12							
# of local one stop centers certified (34)	34			34							



State Stat
Department of Labor, Licensing and Regulation
Office of The Secretary

Volume 4 Number 11
 Reporting Period May, 2011

OFFICE OF THE SECRETARY	Reporting Periods					Fiscal Year To Date					FY COMPARISON		
Communications	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Press hits (print)	22	39	37	28	-24.3%	34.2	22	52	376		284	203	329
Press Hits (web only pubs)	1	2	12	7	-41.7%	4.9	0	12	54				67
Interviews (radio)	0	2	3	2	-33.3%	2.1	0	7	23		26	25	29
Interviews (television)	2	7	11	6	-45.5%	7.0	1	19	77		62	44	66
Press releases issued	0	5	8	5	-37.5%	3.8	0	8	42		65	62	64
Outreach	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Public speaking	4	2	2	6	200.0%	3.3	1	7	36		208	98	57
Governance	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Board Appointments Completed	7	7	9	9	0.0%	7.3	1	24	80		99	62	70
Board vacancies	21	21	19	19	0.0%	19.6	14	24					
Board positions	241	241	241	241	0.0%	240.5	239	241					
Departmental Legislation	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Legislation Introduced	3	1	0		0.0%	4.5	0	14	18		5	19	19
Legislation passed	0	0	7		-100.0%	1.8	0	7	7		4	14	17



State Stat
Department of Labor, Licensing and Regulation
Office of The Secretary

FAIR PRACTICES	MONTHLY REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON		
	Feb-11	Mar-11	Apr-11	May-11	% Change	Avg	Min	Max	Total	Target	FY08	FY09	FY10
Language accessibility													
# of vital documents	249	249	249	249	0.0%	249.0	249	249				249.0	
# translated in 1+languages	18	18	18	18	0.0%	18.0	18	18				18.0	
Bilingual employees	44	44	44	44	0.0%	44.0	44	44				44.0	
Diversity													
# of minority employees	809	818	822	822	0.0%	812.5	801	822				778	
% minority employees	50%	50%	50%	50%	-0.2%	50%	49%	50%				49.0%	
# of minority managers	55	54	56	56	0.0%	52.8	46	56				46	
% minority managers	31%	31%	32%	31%	-0.6%	30%	29%	32%				27%	
DLLR Minorities by Job Families													
# of Officials & Administrators (A)	55	54	56	56	0.0%	52.9	47	56					
% Officials & Administrators	6.80%	6.60%	6.81%	6.81%	0.0%	7%	6%	7%					
# of Professionals (B)	470	487	489	489	0.0%	471.6	428	489					
% Professionals	58.10%	59.54%	59.49%	59.49%	0.0%	58%	53%	60%					
# of Technicians (C.)	38	42	41	41	0.0%	39.9	33	42					
% Technicians	4.70%	5.13%	4.99%	4.99%	0.0%	5%	4%	5%					
# of Protective Service Workers (D)	18	18	18	18	0.0%	17.3	15	18					
% Protective Service Workers	2.22%	2.20%	2.19%	2.19%	0.0%	2%	2%	2%					
# of Paraprofessionals (E)	114	108	109	109	0.0%	114.0	108	118					
% Paraprofessionals	14.09%	13.20%	13.26%	13.26%	0.0%	14%	13%	15%					
# of Administrative Support (including clerical & sales)	99	98	98	98	0.0%	99.0	98	101					
% Administrative Support (including clerical & sales)	12.24%	11.98%	11.92%	11.92%	0.0%	12%	12%	12%					
# of Skilled Craft Workers (G)	10	10	10	10	0.0%	10.4	9	11					
% Skilled Craft Workers	1.24%	1.22%	1.22%	1.22%	0.0%	1%	1%	1%					
# of Service-Maintenance (H)	1	1	1	1	0.0%	0.9	0	1					
% Service-Maintenance	0.12%	0.12%	0.12%	0.12%	0.0%	0%	0%	0%					
DISCRIMINATION COMPLAINTS (Internal)													
# of Disparate Treatment Complaints	4	4	1	1	0.0%	1.3	0	4	14				4
# of Sexual Harassment	0	0	0	0	0.0%	0.1	0	1	1				1
# of Age Discrimination	0	0	0	0	0.0%	0.0	0	0	0				1
# of Hostile Work Environment	0	4	1	1	0.0%	0.6	0	4	7				3
EEO Complaints against DLLR	4	4	0	0	0.0%	1.1	0	4	12				5
EEO Investigations completed	0	1	0	0	0.0%	0.7	0	6	8				5
Total EEO Complaints rec'd	4	4	2	2	0.0%	1.6	0	4	18				11
DISCRIMINATION CLAIMS (External)													
EEOC Decisions Pending	4	3	4	4	0.0%	3.1	2	4	34				34
EEOC Decisions	0	0	0	0	0.0%	0.1	0	1	1				2
EEOC/MCHR withdrawal	0	0	0	0	0.0%	0.1	0	1	1				1
MEDIATIONS													
Mediation	0	0	0	0	0.0%	0.4	0	1	5				0
TRAININGS													
Diversity Awareness Attendees	0	0	0	0	0.0%	0.0	0	0	0				0
Fair Practices Management Attendees	0	0	0	0	0.0%	26.9	0	124	323				524
Sexual Harassment Attendees	0	0	0	0	0.0%	0.0	0	0	0				0
Total # of Trainings	0	0	0	0	0.0%	1.0	0	6	12				34