



Department of Human Resources  
StateStat

Reporting Period: June 2011

**DHR Management Team**

Operations: **Vacant**  
 Programs: **Vacant**  
 Chief of Staff: **Vacant**

**Administrations:**

Social Services Administration: **Carnitra White**  
 Family Investment Administration: **Rosemary Malone (Acting)**  
 Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

**Interim Secretary Ted Dallas**  
 Appointed January 2011

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	5/3/11	5/17/11	5/31/11	6/14/11		Average	Minimum	Maximum	Total	Periods
<b>OVERTIME (HOURS)</b>	12,381.7	10,966.6	11,383.3	11,825.2						
Office of the Secretary	5.4	3.5	0.0	0.0	0.0%	16.1	0.0	145.3	433.6	27
Operations	19.0	112.0	18.2	93.8	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	131.1	294.0	436.5	443.5	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	12,226.2	10,557.1	10,928.6	11,287.9	3.3%	7,185.3	6,401.3	8,018.0	194,003.9	27
<b>SICK LEAVE (DAYS)</b>										
Office of the Secretary	46.9	46.0	26.9	44.1	63.9%	65.1	27.4	112.7	1,758.8	27
Operations	141.6	142.4	97.7	142.7	46.1%	141.1	99.0	180.2	3,809.1	27
Social Services	53.0	44.1	26.1	26.2	0.4%	35.7	20.4	57.1	964.0	27
Family Investment	89.3	72.5	49.7	105.5	112.3%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	196.9	189.2	148.0	193.0	30.4%	215.9	153.2	286.8	5,828.7	27
LDSS	2,407.9	2,380.9	1,775.8	2,286.6	28.8%	2,598.4	2,031.1	3,057.0	70,156.5	27
<b>ACCIDENT LEAVE (DAYS)</b>										
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	10.0	10.0	9.0	10.0	10.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	10.0	10.0	9.0	10.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	10.0	10.3	10.3	10.2	0.0%	2.5	0.0	31.2	68.7	27
LDSS	75.5	55.3	58.2	60.3	3.6%	76.4	38.0	152.4	2,062.5	27
<b>UNSCHEDULED LEAVE (DAYS)</b>										
Office of the Secretary	2.4	7.0	1.1	0.2	0.0%	12.3	0.0	27.0	331.7	27
Operations	4.4	5.0	5.9	4.4	-25.4%	6.5	0.0	21.6	175.8	27
Social Services	5.0	4.0	4.0	6.0	50.0%	4.2	0.0	16.4	113.8	27
Family Investment	5.9	7.4	5.0	17.3	246.0%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	14.5	18.7	17.5	13.7	-21.7%	21.3	0.0	42.8	575.2	27
LDSS	1,534.1	460.4	358.9	382.9	6.7%	471.1	246.9	630.0	12,720.7	27
<b>FROI TO IWIF</b>						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	10	6	3	7	133.3%	12.0	3.0	23.0	311.0	26
Family Investment	0	1	0	1	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	1	0	0	0.0%	0.7	0.0	2.0	18.0	26
<b>FRO LAG &gt; 3 DAYS</b>						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	3	0	2	2	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



## Department of Human Resources LDSS Personnel

Reporting Period: June 2011

### TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	5/3/11	5/17/11	5/31/11	6/14/11		Average	Minimum	Maximum	Total	Periods
Allegany	289.1	275.4	283.8	325.0	14.5%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	842.9	884.8	803.1	741.8	-7.6%	547.0	279.0	906.0	14,769.0	27
Baltimore City	3708.8	2323.3	3232.7	2849.0	-11.9%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	1011.7	619.6	471.0	592.3	25.8%	244.8	58.0	513.0	6,610.5	27
Calvert	239.3	310.0	264.0	272.0	3.0%	280.2	226.0	333.5	7,564.6	27
Caroline	299.0	315.5	315.0	334.3	6.1%	273.6	231.0	355.0	7,386.6	27
Carroll	283.5	278.3	278.0	298.8	7.5%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	286.5	307.5	248.5	285.0	14.7%	262.5	239.0	332.0	7,087.1	27
Charles	365.2	385.1	398.4	476.7	19.7%	294.0	213.5	444.0	7,937.0	27
Dorchester	276.5	260.5	290.5	292.5	0.7%	266.9	240.0	312.5	7,207.1	27
Frederick	362.5	338.4	311.9	307.6	-1.4%	277.7	244.5	374.6	7,497.3	27
Garrett	253.7	256.4	252.8	269.0	6.4%	258.0	251.0	273.0	6,965.3	27
Harford	333.7	318.6	311.4	376.1	20.8%	332.1	181.8	438.7	8,967.2	27
Howard	691.0	682.0	583.0	294.4	-49.5%	282.7	183.0	451.8	7,633.2	27
Kent	246.0	246.0	264.0	246.0	-6.8%	256.2	246.0	275.5	6,916.5	27
Montgomery	0.0	0.0	0.0	0.0		129.9	32.0	265.0	3,506.9	27
Prince George's	1107.2	1094.8	855.0	1224.2	43.2%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	245.0	246.0	246.0	264.0	7.3%	247.9	214.0	287.1	6,694.3	27
Somerset	54.0	39.0	53.8	47.0	-12.6%	99.7	30.0	178.6	2,691.5	27
St. Mary's	52.1	56.3	57.3	40.2	0.0%	3.6	0.0	55.3	96.0	27
Talbot	246.0	216.0	276.0	380.0	37.7%	249.6	63.0	375.0	6,738.3	27
Washington	452.9	473.8	438.6	644.4	46.9%	331.8	234.5	595.6	8,959.0	27
Wicomico	323.0	339.0	364.0	487.0	33.8%	257.8	231.0	299.0	6,959.7	27
Worcester	256.6	290.8	329.8	240.6	-27.0%	159.1	69.0	216.0	4,295.9	27
<b>TOTAL</b>	12226.2	10557.1	10928.6	11287.9						



**Department of Human Resources**  
**LDSS Personnel**  
 Reporting Period: June 2011

**ON CALL OVERTIME BY JURSDICTION**

	5/3/11	5/17/11	5/31/11	6/14/11	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	243.5	243.5	243.5	263.0	8.0%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	549.0	681.0	522.0	528.0	1.1%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	248.0	298.0	234.2	254.0	8.5%	230.8	58.0	513.0	6,232.5	27
Calvert	207.0	285.0	256.0	246.0	-3.9%	249.3	199.5	291.0	6,730.2	27
Caroline	235.5	246.0	246.0	246.0	0.0%	252.7	217.0	300.5	6,823.5	27
Carroll	269.5	263.3	274.0	289.8	5.8%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	239.0	253.0	239.0	264.0	10.5%	250.7	183.0	327.0	6,767.6	27
Charles	244.6	244.5	264.5	246.0	-7.0%	251.6	182.5	286.4	6,793.2	27
Dorchester	245.0	242.5	242.0	263.0	8.7%	249.1	236.0	263.5	6,727.0	27
Frederick	246.0	246.0	246.0	264.0	7.3%	250.6	244.5	273.0	6,767.5	27
Garrett	253.7	253.9	252.8	269.0	6.4%	258.0	251.0	273.0	6,965.3	27
Harford	250.0	243.7	229.1	280.8	22.6%	258.7	140.5	360.0	6,986.0	27
Howard	284.5	246.0	263.0	238.0	-9.5%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	246.0	264.0	246.0	-6.8%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	253.5	164.5	222.0	173.0	-22.1%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	245.0	246.0	246.0	264.0	7.3%	247.9	214.0	287.1	6,694.3	27
Somerset	54.0	39.0	39.0	45.0	15.4%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	246.0	216.0	276.0	380.0	37.7%	249.4	63.0	375.0	6,733.8	27
Washington	213.9	207.8	214.6	242.9	13.2%	249.3	228.0	264.0	6,730.8	27
Wicomico	246.0	231.0	264.0	246.0	-6.8%	250.2	231.0	279.0	6,754.5	27
Worcester	175.0	183.0	227.1	216.1	-4.8%	157.8	69.0	216.0	4,259.9	27
<b>TOTAL</b>	<b>5194.7</b>	<b>5279.7</b>	<b>5264.8</b>	<b>5464.6</b>						



## Department of Human Resources LDSS Personnel

Reporting Period: June 2011

### SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	5/3/11	5/17/11	5/31/11	6/14/11		Average	Minimum	Maximum	Total	Periods
Allegany	128.4	98.1	44.6	97.8	119.3%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	89.5	97.5	69.8	77.8	11.5%	114.0	58.1	151.4	3,077.3	27
Baltimore City	1024.7	939.0	680.0	978.0	43.8%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	194.9	199.5	63.3	146.5	131.4%	187.1	63.6	263.5	5,051.0	27
Calvert	49.7	36.6	31.4	28.5	-9.2%	29.3	16.1	41.3	790.1	27
Caroline	31.0	20.0	19.0	16.0	-15.8%	26.3	11.0	44.0	709.0	27
Carroll	58.9	50.4	93.0	64.0	-31.2%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	65.2	68.4	54.7	35.3	-35.5%	83.4	50.6	125.6	2,251.4	27
Charles	54.5	35.1	23.4	34.4	47.0%	31.5	10.0	81.5	850.0	27
Dorchester	32.0	28.4	28.4	22.5	-20.8%	48.3	29.1	71.8	1,305.3	27
Frederick	48.0	57.0	40.0	65.0	62.5%	55.4	26.7	76.0	1,495.8	27
Garrett	23.0	31.0	25.5	36.5	43.1%	25.8	10.0	42.0	697.0	27
Harford	78.2	88.9	88.3	106.9	21.1%	79.3	49.8	102.1	2,141.0	27
Howard	42.5	69.6	64.7	55.2	-14.7%	56.0	23.6	89.4	1,511.1	27
Kent	13.0	14.0	13.0	11.0	-15.4%	20.3	8.0	40.5	548.1	27
Montgomery	0.0	0.0	0.0	0.0		163.3	91.7	214.6	4,408.2	27
Prince George's	199.9	201.3	208.1	210.0	0.9%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	18.6	29.8	14.9	29.8	100.0%	26.7	8.1	57.5	720.3	27
Somerset	21.9	41.3	26.3	31.2	18.6%	33.0	15.9	65.5	890.4	27
St. Mary's	43.2	56.3	38.7	32.9	-15.0%	44.9	22.8	88.9	1,212.4	27
Talbot	21.0	19.0	10.0	27.0	170.0%	34.6	16.0	55.0	933.0	27
Washington	75.2	126.9	72.9	53.5	-26.6%	108.4	72.0	171.4	2,926.0	27
Wicomico	78.0	56.0	55.0	100.0	81.8%	68.3	39.3	104.6	1,844.3	27
Worcester	16.6	16.8	10.8	26.8	148.1%	30.6	10.8	58.4	827.4	27
<b>TOTAL</b>	<b>2407.9</b>	<b>2380.9</b>	<b>1775.8</b>	<b>2286.6</b>						



**Department of Human Resources  
LDSS Personnel  
Reporting Period: June 2011**

**ACCIDENT LEAVE (DAYS)**

	TWO-WEEK REPORTING PERIODS				% Change					
	5/3/11	5/17/11	5/31/11	6/14/11		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.0	0.0	0.0	7.0		1.6	0.0	40.0	44.3	27
Baltimore City	49.4	46.0	37.1	48.0	29.4%	45.7	24.0	106.0	1,234.0	27
Baltimore	3.7	0.0	12.0	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.4	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.1	0.1	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	2.0	2.5	8.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	8.0	0.4	0.0	0.0		2.3	0.0	24.0	63.0	27
Dorchester	0.0	1.0	1.0	0.8	0.0%	0.1	0.0	3.3	3.3	27
Frederick	1.9	0.2	0.1	2.9	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	10.0	5.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	0.0	0.0	0.0	0.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.1	0.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	1.6	0.0%	0.0	0.0	0.0	0.0	27
<b>TOTAL</b>	<b>75.5</b>	<b>55.3</b>	<b>58.2</b>	<b>60.3</b>						



## Department of Human Resources LDSS Personnel

Reporting Period: June 2011

### UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	5/3/11	5/17/11	5/31/11	6/14/11		Average	Minimum	Maximum	Total	Periods
Allegany	3.2	1.0	1.0	7.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	4.9	4.3	10.9	3.4	-68.8%	15.2	0.6	51.8	409.2	27
Baltimore City	1348.0	211.0	169.1	181.0	7.0%	182.9	57.0	291.0	4,939.0	27
Baltimore	68.0	112.3	60.6	69.7	15.0%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	10.0	5.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.4	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	27.0	17.9	21.3	51.4	141.3%	18.7	2.5	38.5	505.0	27
Charles	0.3	2.0	11.8	0.0	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	22.1	28.0	28.0	6.6	-76.4%	5.9	0.0	29.0	158.4	27
Frederick	0.0	0.8	1.6	0.3	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	0.0	0.0	4.0	16.0	0.0%	14.1	0.3	60.0	380.4	27
Howard	9.0	2.3	6.8	3.0	0.0%	4.8	0.0	15.8	128.3	27
Kent	0.0	4.5	0.0	0.0	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	0.0	0.0	0.0	0.0		22.7	1.8	49.1	612.3	27
Prince George's	36.1	37.9	35.3	39.1	10.8%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	0.0	0.0	0.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	10.5	28.4	3.5	5.0	42.9%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	5.0	0.0	0.0	0.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
<b>TOTAL</b>	1534.1	460.4	358.9	382.9						





Department of Human Resources

Social Services Administration

Reporting Period: May 2011

Place Matters/Safe Reduction \*

Current Measures	Baseline		FY 2011 Goal		REPORTING PERIOD: Monthly				Source
	Date	Data	Goal	Target	Feb-11	Mar-11	Apr-11	May-11	
CPS Investigation open less than 60 Days at end of month	2/28/2011	70.0%	85% or higher	85%	Not Available	75%	73%	69%	MD CHESSIE
Children in Out-of-Home Placement **	6/30/2010	8,013	Reduce by 9%	7,292	7,651	7,611	7,549	7,518	State Stat
Children in Group Homes (% of all placements)	6/30/2010	11.4%	11% or Lower	11%	11%	10%	11%	11%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2010	76.5%	76% or Higher	76%	76%	76%	75%	75%	State Stat
Caseworker Visitation--Percent of Foster Children visited Every Month	Federal Standard		90% or Higher	90%	Not reported	Not reported	73%	78%	MD CHESSIE
Adoptions	Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year		Goal	562	PROGRESS TO DATE DURING FY 2011, as of				State Stat
					May-11	% of Target	Expected	Actual	
					468			92%	
								83%	
					REPORTING PERIOD				
					6/30/10	9/30/10	12/31/10	3/31/11	
Recurrence of Maltreatment (% with recurrence of maltreatment within 6 months of first occurrence)	Federal Standard		5.4% or Lower	< 5.4%	3.6%	4.6%	3.4%	pending	MD CHESSIE
Absence of Child Abuse and Neglect while in Foster Care	Federal Standard		99.68% or Higher	> 99.68%	Not reported	Not reported	99.8%	pending	MD CHESSIE
Placement Stability (Percent of foster children less than 12 months with two or less placement settings)	Federal 75th Percentile		86% or Higher	86%	Not reported	85%	85%	pending	MD CHESSIE

Children Placed in their Home/ Adjacent Jurisdiction	Baseline		FY 2012 Goal		REPORTING PERIOD				Source
	Date	Data	Goal	Target	6/30/11	9/30/11	12/31/11	3/31/12	
(Point in Time measure, based on all children in care, including those w/ missing placement information)	9/31/2010	66%	75% or higher	75%	pending	pending	pending	pending	MD CHESSIE
	12/31/2010	70%							
	3/31/2011	71%							
	Average	69%							
Missing address: Placement address is either missing or cannot derive jurisdiction from address information	9/31/2010	20%	9% or lower	9%	pending	pending	pending	pending	MD CHESSIE
	12/31/2010	22%							
	3/31/2011	14%							
	Average	19%							

\* Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011; new measures for FY 2012 have been added.

\*\* Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report



## Department of Human Resources

### Social Services Administration

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#### CHILD WELFARE SERVICES

##### CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
<b>Investigations</b>											
Total # Open at beginning of month	5,051	5,219	5,645	5,743	1.74%	5,286	4,726	5,743	58,141	11	
Total # New during report month	2,311	2,877	2,364	2,707	14.51%	2,325	1,960	2,877	25,578	11	
Total # Completed during month	2,143	2,451	2,266	2,326	2.65%	2,271	2,009	2,591	24,976	11	
Total # Open at end of month	5,219	5,645	5,743	6,124	6.63%	5,340	4,726	6,124	58,742	11	
<b>Total New Allegations</b>	<b>2,681</b>	<b>3,280</b>	<b>2,722</b>	<b>3,139</b>	<b>15.32%</b>	<b>2,738</b>	<b>2,387</b>	<b>3,280</b>	<b>30,119</b>	<b>11</b>	
Physical Abuse	935	1,163	918	1,129	22.98%	907	591	1,163	9,973	11	
Sexual Abuse	389	393	332	378	13.86%	330	265	393	3,626	11	
Mental Injury-Abuse	6	3	1	4	300.00%	3	0	7	38	11	
Neglect	1,351	1,720	1,470	1,626	10.61%	1,496	1,296	1,720	16,454	11	
Mental Injury-Neglect	0	1	1	2	100.00%	3	0	15	28	11	
<b>Reports</b>	<b>4,104</b>	<b>5,209</b>	<b>4,326</b>	<b>4,742</b>	<b>9.62%</b>	<b>4,176</b>	<b>3,445</b>	<b>5,209</b>	<b>45,931</b>	<b>11</b>	

##### FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
<b>Total Findings</b>	<b>2,698</b>	<b>3,205</b>	<b>2,905</b>	<b>3,016</b>	<b>3.82%</b>	<b>3,009</b>	<b>2,614</b>	<b>3,588</b>	<b>33,098</b>	<b>11</b>	
"Indicated" Findings Total	555	595	580	639	10.17%	597	533	743	6,563	11	
Physical Abuse	117	108	121	144	19.01%	119	96	175	1,307	11	
Sexual Abuse	100	97	90	100	11.11%	100	85	116	1,096	11	
Mental Injury-Abuse	0	0	0	0	0.00%	0	0	3	4	11	
Neglect	337	390	368	395	7.34%	377	320	454	4,146	11	
Mental Injury-Neglect	1	0	1	0	-100.00%	1	0	7	10	11	
"Unsubstantiated" Findings Total	483	506	487	499	2.46%	518	439	654	5,697	11	
Physical Abuse	147	161	147	180	22.45%	163	138	212	1,793	11	
Sexual Abuse	46	67	67	45	-32.84%	50	34	67	554	11	
Mental Injury-Abuse	0	0	0	1	0.00%	1	0	3	11	11	
Neglect	290	278	273	273	0.00%	303	256	387	3,332	11	
Mental Injury-Neglect	0	0	0	0	0.00%	1	0	5	7	11	
"Ruled Out" Findings	1,660	2,104	1,838	1,878	2.18%	1,894	1,613	2,356	20,838	11	

##### IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,176	3,122	3,178	3,210	1.01%	3,206	3,122	3,288	35,269	11	
New Families	597	732	690	668	-3.19%	664	597	732	7,309	11	
Cases Closed	651	675	658	697	5.93%	673	626	725	7,400	11	
End of Month Total Families	3,122	3,179	3,210	3,181	-0.90%	3,198	3,122	3,290	35,179	11	



**Department of Human Resources**  
**Social Services Administration**  
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**OUT-OF-HOME SERVICES**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	7,649	7,651	7,611	7,548	-0.83%	7,788	7,548	8,013	85,673	11	
New Out-of-Home Placements	286	275	278	295	6.12%	277	241	296	3,046	11	
Total # of Child Welfare Caseworkers *	627	646	650	651	0.15%	652	625	677	7,175	11	
AVG Caseload Volume for Caseworkers	12.2	11.8	11.6	11.5	-0.86%	12	12	12	131	11	
Children Leaving Out-of-Home Placement	284	315	340	325	-4.41%	321	284	363	3,536	11	
Children Adopted	40	45	54	52	-3.70%	43	23	80	468	11	
Children Reunified	130	175	160	141	-11.88%	164	130	196	1,809	11	
Children in Legal Guardianship	56	36	72	86	19.44%	58	36	86	633	11	
Aged Out	54	53	52	43	-17.31%	52	41	61	576	11	
Other	4	6	2	3	50.00%	4	1	10	47	11	
End of Month - Total Children	7,651	7,611	7,549	7,518	-0.41%	7,744	7,518	7,978	85,184	11	
Placement Setting											
Children in Family Homes	5,607	5,571	5,506	5,478	-0.51%	5,666	5,478	5,847	62,326	11	
Children in Group Homes	822	798	798	808	1.25%	840	798	897	9,236	11	
Children in Residential Treatment Centers	229	226	226	227	0.44%	233	226	248	2,568	11	
Children in Independent Living	272	271	280	270	-3.57%	273	263	280	3,004	11	
Children in other placements	541	567	575	581	1.04%	611	475	754	6,724	11	
Children in Trial Home Visits	180	178	163	154	-5.52%	196	154	248	2,151	11	
Race ** (reported quarterly)											
Black/African-American only		68.7%									
White/Caucasian only		23.6%									
Other only (only one Other race selected)		0.4%									
Multiple (multiple races selected)		3.4%									
Missing (includes blank, declined, unable to determine)		3.8%									
Ethnicity											
Hispanic		3.7%									

\* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

\*\* MD CHESSIE allows multiple races to be selected

**FOSTER HOMES**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	2,717	2,679	2,654	2,645	-0.34%	2,800	2,645	2,981	30,802	11	
New Homes	43	45	52	36	-30.77%	44	35	62	488	11	
Closed Homes	81	61	61	60	-1.64%	76	60	124	839	11	
End of Month - Foster Families	2,679	2,663	2,645	2,621	-0.91%	2,768	2,621	2,969	30,452	11	
Unrestricted Foster Families	1,981	1,965	1,855	1,947	4.96%	1,991	1,855	2,119	21,903	11	

**FOSTER HOME RECRUITMENT**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	650	730	692	607	-12.28%	641	487	784	7,046	11	
New Applications	120	171	137	151	10.22%	141	87	205	1,550	11	
Completed (Accepted) Applications	70	72	80	73	-8.75%	79	31	151	869	11	



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	REPORTING PERIOD: Annual ending Specified Qtr.				% Change	FISCAL YEAR-TO-DATE				
	FY10-Q3	FY10-Q4	FY11-Q1	FY11-Q2		Average	Minimum	Maximum	Total	Periods
<b>Recurrence of Maltreatment within Six Months</b>	4.0%	3.6%	4.6%	3.4%	-25.70%					
Numerator	116	105	120	78						
Denominator	2,933	2,944	2,620	2,292						
Time Period	04/2009-03/2010	07/2009-06/2010	10/09-9/10	10/01-10/12						
Data Extract Date	7/15/2010	10/15/2010	1/15/2011	4/15/2011						

### ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Total	Periods
<b>TOTAL CASES</b>	7,335	7,383	7,417	7,260	-2.1%	7,531	7,120	8,088	82,842	11
# Protective Services Investigations	432	478	432	427	-1.2%	451	362	527	4,961	11
Active Protective Services Caseload	1,446	1,434	1,437	1,439	0.1%	1,460	1,434	1,519	16,063	11
Social Services Case Management Cases	2,575	2,572	2,565	2,581	0.6%	2,614	2,565	2,672	28,753	11
% under 65 Years Old	25%	25%	25%	25%	0.0%	0	0	0	3	11
Closed Cases	318	720	536	421	-21.5%	458	318	720	5,033	11
<b># In Home Aide Services (IHAS) Customers</b>	1,677	1,702	1,757	1,766	0.5%	1,687	1,632	1,766	18,557	11
% of customers under 65 Years Old	29%	29%	29%	29%	0.0%	0	0	0	3	11
New Clients Receiving Services	56	76	98	63	-35.7%	53	29	98	587	11
Closed Cases	57	51	40	54	35.0%	53	36	90	582	11
<b>IHAS Waiting List</b>	582	562	519	553	6.6%	611	519	705	6,722	11
Avg. Length of Time Receiving Services (in years)	4	4	4	4	-1.1%	4	4	4	42	11
<b># Respite Clients ***</b>	120	144	219		-100.0%	227	120	389	2,273	10
New Clients	20	28	66		-100.0%	37	20	66	369	10
# Unable to Serve	259	288	410		-100.0%	251	185	410	2,509	10
<b># Project Home Placements</b>	503	491	488	494	1.2%	501	488	510	5,513	11
Applications	1	2	6	8	33.3%	4	1	8	41	11
New Clients	22	28	0	25		16	0	28	175	11

\*\*\* Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



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**CHILD PROTECTIVE SERVICES (CPS)**

JURISDICTION	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Total	Periods
<b>Number of New Allegations</b>	2,681	3,280	2,722	3,139	15.3%	2,738	2,387	3,280	30,119	11
Allegany	93	59	63	69	9.5%	91	59	158	999	11
Anne Arundel	194	251	201	238	18.4%	202	143	251	2,223	11
Baltimore City	693	878	775	845	9.0%	751	589	878	8,264	11
Baltimore	217	285	208	278	33.7%	220	178	285	2,425	11
Calvert	40	54	34	38	11.8%	36	22	54	396	11
Caroline	28	26	23	18	-21.7%	22	14	28	245	11
Carroll	58	72	63	68	7.9%	61	45	81	666	11
Cecil	121	135	112	135	20.5%	119	81	139	1,306	11
Charles	61	76	55	72	30.9%	53	31	76	583	11
Dorchester	28	34	25	31	24.0%	26	15	34	283	11
Frederick	135	157	122	139	13.9%	123	87	179	1,357	11
Garrett	9	14	20	10	-50.0%	11	6	20	120	11
Harford	77	101	113	117	3.5%	94	63	117	1,032	11
Howard	72	73	67	85	26.9%	65	30	86	715	11
Kent	12	11	9	9	0.0%	8	2	12	92	11
Montgomery	219	296	218	302	38.5%	222	145	302	2,443	11
Prince George's	313	348	308	304	-1.3%	291	232	348	3,199	11
Queen Anne's	13	17	16	19	18.8%	14	8	19	152	11
St. Mary's	54	59	42	40	-4.8%	51	37	70	558	11
Somerset	14	19	12	16	33.3%	16	9	21	177	11
Talbot	12	29	13	19	46.2%	19	12	29	209	11
Washington	132	160	133	169	27.1%	143	122	169	1,576	11
Wicomico	48	65	48	68	41.7%	52	45	68	575	11
Worcester	38	61	42	50	19.0%	48	28	62	524	11



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**CHILD PROTECTIVE SERVICES (CPS) -- Open Investigations Under 60 Days**

JURISDICTION	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	% Change	Average	Minimum	Maximum	Periods	
<b>Percent Open under 60 Days</b>			73%	69%	-5.6%	71%	69%	73%		2
Allegany			100%	100%	0.0%	100%	100%	100%		2
Anne Arundel			98%	92%	-5.8%	95%	92%	98%		2
Baltimore City			89%	87%	-2.7%	88%	87%	89%		2
Baltimore			76%	76%	-0.9%	76%	76%	76%		2
Calvert			78%	75%	-3.8%	76%	75%	78%		2
Caroline			91%	89%	-2.1%	90%	89%	91%		2
Carroll			99%	98%	-1.1%	98%	98%	99%		2
Cecil			85%	81%	-4.9%	83%	81%	85%		2
Charles			82%	69%	-15.9%	75%	69%	82%		2
Dorchester			74%	60%	-18.7%	67%	60%	74%		2
Frederick			87%	77%	-11.5%	82%	77%	87%		2
Garrett			78%	63%	-19.4%	71%	63%	78%		2
Harford			92%	82%	-11.0%	87%	82%	92%		2
Howard			66%	71%	7.3%	68%	66%	71%		2
Kent			94%	94%	0.4%	94%	94%	94%		2
Montgomery			80%	77%	-4.7%	78%	77%	80%		2
Prince George's			55%	50%	-10.5%	52%	50%	55%		2
Queen Anne's			82%	82%	-0.3%	82%	82%	82%		2
St. Mary's			30%	24%	-17.6%	27%	24%	30%		2
Somerset			42%	47%	11.8%	45%	42%	47%		2
Talbot			88%	65%	-26.1%	76%	65%	88%		2
Washington			82%	78%	-5.8%	80%	78%	82%		2
Wicomico			77%	70%	-9.0%	73%	70%	77%		2
Worcester			41%	35%	-14.0%	38%	35%	41%		2

**IN-HOME SERVICES**

	REPORTING PERIOD					FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	% Change	Average	Minimum	Maximum	Total	Periods
<b>Caseload</b>	3,122	3,179	3,210	3,181	-0.9%	3,198	3,122	3,290	35,179	11
Allegany	76	68	69	68	-1.4%	77	68	93	850	11
Anne Arundel	235	239	247	248	0.4%	227	205	248	2,502	11
Baltimore City	840	834	859	825	-4.0%	886	825	930	9,749	11
Baltimore	373	403	397	388	-2.3%	384	358	403	4,228	11
Calvert	77	81	75	85	13.3%	73	64	85	806	11
Caroline	44	46	53	42	-20.8%	46	42	53	501	11
Carroll	55	49	44	46	4.5%	46	41	55	511	11
Cecil	84	94	91	93	2.2%	87	69	99	956	11



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Charles	66	72	74	81	9.5%	75	66	91	824	11
Dorchester	48	46	44	44	0.0%	47	37	54	516	11
Frederick	80	74	80	74	-7.5%	80	72	90	876	11
Garrett	39	50	48	50	4.2%	42	32	50	466	11
Harford	91	87	93	88	-5.4%	90	80	98	990	11
Howard	86	83	84	90	7.1%	87	74	99	955	11
Kent	10	10	11	10	-9.1%	8	4	11	92	11
Montgomery	168	181	183	183	0.0%	169	157	183	1,858	11
Prince George's	278	274	261	268	2.7%	290	261	307	3,186	11
Queen Anne's	22	26	25	27	8.0%	21	16	27	234	11
St. Mary's	134	136	126	125	-0.8%	116	84	136	1,274	11
Somerset	46	46	46	42	-8.7%	41	34	46	454	11
Talbot	28	32	38	36	-5.3%	32	25	38	350	11
Washington	120	111	124	121	-2.4%	138	111	174	1,516	11
Wicomico	77	89	92	95	3.3%	81	69	95	888	11
Worcester	45	48	46	52	13.0%	54	45	68	596	11



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**FOSTER CARE**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Total	Periods
<b># of Children in Out-of-Home Care</b>	7,651	7,611	7,549	7,518	-0.4%	7,744	7,518	7,974	85,180	11
Allegany	109	106	94	97	3.2%	106	94	114	1,170	11
Anne Arundel	158	152	154	153	-0.6%	154	148	158	1,695	11
Baltimore City	4,218	4,168	4,106	4,068	-0.9%	4,300	4,068	4,515	47,302	11
Baltimore	570	566	559	572	2.3%	567	554	577	6,236	11
Calvert	71	75	76	93	22.4%	75	69	93	821	11
Caroline	39	42	43	43	0.0%	38	34	43	423	11
Carroll	36	36	40	37	-7.5%	40	36	46	436	11
Cecil	124	126	129	126	-2.3%	121	115	129	1,333	11
Charles	105	106	101	105	4.0%	106	101	110	1,163	11
Dorchester	23	22	22	21	-4.5%	24	21	28	264	11
Frederick	158	154	153	158	3.3%	157	149	165	1,723	11
Garrett	39	37	34	31	-8.8%	43	31	50	477	11
Harford	247	264	269	261	-3.0%	261	247	274	2,876	11
Howard	61	61	65	66	1.5%	66	61	71	726	11
Kent	10	10	10	10	0.0%	12	10	15	127	11
Montgomery	524	521	530	526	-0.8%	530	516	543	5,825	11
Prince George's	598	604	603	599	-0.7%	590	563	604	6,488	11
Queen Anne's	19	19	19	20	5.3%	20	19	22	219	11
St. Mary's	146	152	159	149	-6.3%	141	122	159	1,552	11
Somerset	50	53	50	48	-4.0%	52	48	56	576	11
Talbot	36	33	28	26	-7.1%	33	26	37	365	11
Washington	205	204	204	211	3.4%	201	192	211	2,209	11
Wicomico	64	61	64	59	-7.8%	67	59	72	738	11
Worcester	41	39	37	39	5.4%	40	37	41	436	11



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**Jurisdiction Comparison**  
 Reporting Period: May 2011

**FOSTER CARE - Monthly Caseworker Visitation - Goal for FFY11: 90%**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Periods	
<b>Cumulative Percent Fully Visited</b>			74%	78%	4.8%	76%	74%	78%		2
Allegany			96%	96%	0.0%	96%	96%	96%		2
Anne Arundel			81%	88%	8.7%	85%	81%	88%		2
Baltimore City			86%	88%	2.5%	87%	86%	88%		2
Baltimore			70%	78%	10.9%	74%	70%	78%		2
Calvert			35%	38%	8.3%	37%	35%	38%		2
Caroline			38%	38%	0.0%	38%	38%	38%		2
Carroll			81%	88%	8.6%	85%	81%	88%		2
Cecil			76%	87%	14.2%	82%	76%	87%		2
Charles			31%	34%	9.4%	33%	31%	34%		2
Dorchester			65%	65%	0.0%	65%	65%	65%		2
Frederick			92%	95%	2.7%	94%	92%	95%		2
Garrett			71%	80%	12.6%	76%	71%	80%		2
Harford			77%	78%	2.1%	78%	77%	78%		2
Howard			44%	70%	58.6%	57%	44%	70%		2
Kent			77%	85%	10.0%	81%	77%	85%		2
Montgomery			58%	63%	8.9%	61%	58%	63%		2
Prince George's			24%	27%	13.9%	26%	24%	27%		2
Queen Anne's			94%	94%	0.0%	94%	94%	94%		2
St. Mary's			45%	58%	29.6%	51%	45%	58%		2
Somerset			62%	75%	21.2%	69%	62%	75%		2
Talbot			100%	100%	0.0%	100%	100%	100%		2
Washington			72%	73%	0.6%	73%	72%	73%		2
Wicomico			90%	90%	0.0%	90%	90%	90%		2
Worcester			90%	93%	2.4%	92%	90%	93%		2

**FOSTER HOMES**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Total	Periods
<b>Number of Foster Homes</b>	2,679	2,663	2,645	2,621	-0.9%	2,769	2,621	2,969	30,461	11
Allegany	51	50	50	48	-4.0%	51	48	54	563	11
Anne Arundel	101	99	95	97	2.1%	103	95	109	1,137	11
Baltimore City	1,051	1,043	1,043	1,033	-1.0%	1,110	1,033	1,252	12,210	11
Baltimore	179	182	175	169	-3.4%	190	169	214	2,092	11
Calvert	38	40	32	31	-3.1%	35	31	40	387	11
Caroline	36	36	36	36	0.0%	36	35	36	395	11
Carroll	28	27	27	27	0.0%	28	27	30	309	11
Cecil	59	59	62	59	-4.8%	58	56	62	640	11



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: May 2011

Charles	77	74	74	76	2.7%	72	68	77	795	11
Dorchester	25	25	25	25	0.0%	25	24	25	273	11
Frederick	95	93	94	95	1.1%	94	92	97	1,038	11
Garrett	37	38	37	33	-10.8%	37	33	39	410	11
Harford	87	88	91	91	0.0%	91	87	93	997	11
Howard	53	49	49	48	-2.0%	55	48	60	602	11
Kent	9	8	8	8	0.0%	9	8	10	97	11
Montgomery	286	286	285	281	-1.4%	293	281	304	3,225	11
Prince George's	155	157	159	160	0.6%	159	154	165	1,749	11
Queen Anne's	19	19	20	20	0.0%	20	19	21	217	11
St. Mary's	32	34	34	36	5.9%	38	32	41	413	11
Somerset	18	15	15	15	0.0%	17	15	19	191	11
Talbot	21	21	21	20	-4.8%	21	19	22	228	11
Washington	145	142	134	135	0.7%	150	134	161	1,651	11
Wicomico	55	56	57	56	-1.8%	55	51	57	600	11
Worcester	22	22	22	22	0.0%	22	21	22	241	11



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: May 2011

**ADOPTION**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11		Average	Maximum	Total	FY Goals	Periods
<b>Number of Finalized Adoptions</b>	40	45	54	52	-3.7%	43	80	468	562	11
Allegany	1	0	6	0	-100.0%	1	6	15	14	11
Anne Arundel	0	2	0	1		1	3	11	18	11
Baltimore City	23	21	24	29	20.8%	21	38	231	247	11
Baltimore	5	3	9	0	-100.0%	4	9	40	40	11
Calvert	0	0	0	0		0	1	1	10	11
Caroline	0	0	0	0		0	2	2	3	11
Carroll	2	0	0	0		0	3	5	5	11
Cecil	1	1	0	2		1	3	10	13	11
Charles	2	0	0	4		1	4	10	12	11
Dorchester	0	0	0	0		0	1	2	1	11
Frederick	1	1	0	1		0	1	4	8	11
Garrett	2	1	3	0	-100.0%	1	3	9	4	11
Harford	0	1	1	3	200.0%	1	4	16	17	11
Howard	0	0	0	0		0	3	4	7	11
Kent	0	0	0	0		0	1	2	1	11
Montgomery	2	6	4	6	50.0%	4	13	42	61	11
Prince George's	1	1	0	0		1	5	14	35	11
Queen Anne's	0	0	0	0		0	1	1	3	11
St. Mary's	0	2	1	2	100.0%	1	3	13	18	11
Somerset	0	0	0	0		0	1	2	3	11
Talbot	0	2	0	0		0	2	2	3	11
Washington	0	2	6	0	-100.0%	2	6	21	22	11
Wicomico	0	1	0	4		1	4	8	10	11
Worcester	0	1	0	0		0	1	3	7	11



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: May 2011

**CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations**

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
<b>Statewide AVG Caseload Volume</b>	13.5	14.5	14.8	15.9	7.7%	14	12	16	151	11	
Allegany	4.3	4.0	2.7	3.7	36.8%	4	3	5	43	11	
Anne Arundel	10.9	12.8	13.1	14.8	12.6%	13	11	15	140	11	
Baltimore City	4.9	4.9	5.5	5.7	2.7%	5	4	6	53	11	
Baltimore	12.3	15.2	13.5	15.1	11.3%	13	9	15	138	11	
Calvert	13.2	15.0	13.4	13.8	3.0%	14	11	20	149	11	
Caroline	10.0	10.8	9.8	7.5	-23.1%	8	6	12	93	11	
Carroll	8.9	9.0	12.4	15.9	28.1%	9	5	16	100	11	
Cecil	9.8	11.6	9.0	11.2	24.7%	17	9	25	188	11	
Charles	14.4	16.1	15.1	18.1	19.9%	14	11	18	154	11	
Dorchester	30.3	33.5	37.0	40.3	8.8%	31	23	40	339	11	
Frederick	15.0	17.8	17.9	20.8	16.3%	15	10	21	163	11	
Garrett	5.3	7.0	9.0	9.3	2.8%	6	4	9	70	11	
Harford	6.9	6.2	8.9	11.1	25.0%	12	6	16	131	11	
Howard	16.6	17.8	17.5	20.0	14.5%	16	12	20	177	11	
Kent	8.0	8.0	7.5	8.0	6.7%	8	3	11	87	11	
Montgomery	17.0	18.3	18.2	21.1	15.6%	15	11	21	170	11	
Prince George's	27.4	29.7	31.1	31.0	-0.1%	26	22	31	283	11	
Queen Anne's	8.0	9.3	11.0	12.3	12.1%	9	6	12	98	11	
St. Mary's	69.2	71.0	63.8	79.3	24.2%	52	31	79	568	11	
Somerset	38.3	37.0	33.0	32.3	-2.0%	36	28	49	395	11	
Talbot	10.8	11.6	9.6	13.2	37.5%	11	8	14	119	11	
Washington	20.1	18.4	18.7	22.2	19.0%	25	18	58	280	11	
Wicomico	14.0	17.3	17.1	19.1	11.7%	15	10	20	169	11	
Worcester	57.5	63.5	68.8	64.0	-6.9%	66	46	101	730	11	



**Department of Human Resources  
Jurisdiction Comparison  
Reporting Period: May 2011**

**CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement**

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Total	Periods
<b>Statewide AVG Caseload Volume</b>	12.2	11.8	11.6	11.5	-0.6%	12	12	12	131	11
Allegany	10.9	10.6	9.4	9.7	3.2%	11	9	11	117	11
Anne Arundel	10.5	10.1	10.3	10.2	-0.6%	10	10	11	111	11
Baltimore City	11.1	10.4	10.2	10.1	-1.2%	11	10	12	120	11
Baltimore	15.0	14.9	14.7	15.1	2.3%	15	14	17	169	11
Calvert	17.8	18.8	15.2	18.6	22.4%	18	15	20	197	11
Caroline	17.3	12.9	13.2	13.2	0.0%	16	13	17	171	11
Carroll	7.2	7.2	8.0	7.4	-7.5%	8	7	9	87	11
Cecil	10.8	11.0	11.2	11.0	-2.3%	11	10	11	117	11
Charles	11.9	12.0	11.4	11.9	4.0%	13	11	16	146	11
Dorchester	11.5	11.0	11.0	10.5	-4.5%	9	8	12	103	11
Frederick	10.9	12.3	12.2	12.6	3.3%	11	10	13	118	11
Garrett	8.7	10.6	9.7	8.9	-8.8%	9	8	11	99	11
Harford	12.4	13.2	13.5	13.1	-3.0%	13	12	14	144	11
Howard	10.2	10.2	10.8	11.0	1.5%	9	7	11	96	11
Kent	6.7	6.7	6.7	6.7	0.0%	7	4	9	74	11
Montgomery	18.7	18.6	18.9	18.8	-0.8%	19	18	19	209	11
Prince George's	15.9	16.1	16.1	16.0	-0.7%	14	12	16	152	11
Queen Anne's	9.5	9.5	9.5	10.0	5.3%	10	10	11	110	11
St. Mary's	20.9	21.7	22.7	21.3	-6.3%	20	17	23	215	11
Somerset	8.3	8.8	7.1	6.9	-4.0%	9	7	11	101	11
Talbot	12.0	11.0	9.3	8.7	-7.1%	11	9	12	121	11
Washington	20.5	18.5	18.5	19.2	3.4%	16	12	21	171	11
Wicomico	9.8	9.4	9.8	9.1	-7.8%	10	9	11	111	11
Worcester	10.3	9.8	9.3	9.8	5.4%	11	9	14	122	11



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: May 2011

**CHILD FATALITIES- During Active Investigation or Service Case**

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11	Average		Minimum	Maximum	Total	Periods	
	0	0	3	2	-33.3%	2	0	4	17	11	
Allegany	0	0	0	0		0	0	0	0	11	
Anne Arundel	0	0	0	0		0	0	0	0	11	
Baltimore City	0	0	0	0		0	0	3	5	11	
Baltimore	0	0	0	0		0	0	2	3	11	
Calvert	0	0	1	1	0.0%	0	0	1	2	11	
Caroline	0	0	0	0		0	0	0	0	11	
Carroll	0	0	0	0		0	0	0	0	11	
Cecil	0	0	0	0		0	0	0	0	11	
Charles	0	0	0	0		0	0	1	1	11	
Dorchester	0	0	0	0		0	0	0	0	11	
Frederick	0	0	0	0		0	0	0	0	11	
Garrett	0	0	0	0		0	0	0	0	11	
Harford	0	0	0	0		0	0	1	1	11	
Howard	0	0	1	0	-100.0%	0	0	1	1	11	
Kent	0	0	0	0		0	0	0	0	11	
Montgomery	0	0	0	0		0	0	0	0	11	
Prince George's	0	0	1	0	-100.0%	0	0	1	3	11	
Queen Anne's	0	0	0	0		0	0	0	0	11	
St. Mary's	0	0	0	0		0	0	0	0	11	
Somerset	0	0	0	0		0	0	0	0	11	
Talbot	0	0	0	0		0	0	0	0	11	
Washington	0	0	0	0		0	0	0	0	11	
Wicomico	0	0	0	1		0	0	1	1	11	
Worcester	0	0	0	0		0	0	0	0	11	



**Department of Human Resources**  
**Jurisdiction Comparison**  
 Reporting Period: May 2011

**CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months**

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Feb-11	Mar-11	Apr-11	May-11		Average	Minimum	Maximum	Total	Periods
	0	2	0	0		0	0	2	5	11
Allegany	0	0	0	0		0	0	0	0	11
Anne Arundel	0	0	0	0		0	0	0	0	11
Baltimore City	0	1	0	0		0	0	1	1	11
Baltimore	0	1	0	0		0	0	1	3	11
Calvert	0	0	0	0		0	0	0	0	11
Caroline	0	0	0	0		0	0	0	0	11
Carroll	0	0	0	0		0	0	0	0	11
Cecil	0	0	0	0		0	0	1	1	11
Charles	0	0	0	0		0	0	0	0	11
Dorchester	0	0	0	0		0	0	0	0	11
Frederick	0	0	0	0		0	0	0	0	11
Garrett	0	0	0	0		0	0	0	0	11
Harford	0	0	0	0		0	0	0	0	11
Howard	0	0	0	0		0	0	0	0	11
Kent	0	0	0	0		0	0	0	0	11
Montgomery	0	0	0	0		0	0	0	0	11
Prince George's	0	0	0	0		0	0	0	0	11
Queen Anne's	0	0	0	0		0	0	0	0	11
St. Mary's	0	0	0	0		0	0	0	0	11
Somerset	0	0	0	0		0	0	0	0	11
Talbot	0	0	0	0		0	0	0	0	11
Washington	0	0	0	0		0	0	0	0	11
Wicomico	0	0	0	0		0	0	0	0	11
Worcester	0	0	0	0		0	0	0	0	11



**Department of Human Resources  
Family Investment Administration  
Reporting Period: June-11**

**FOOD SUPPLEMENT PROGRAM**

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11			Average	Minimum	Maximum	Total	Periods
<b>Total Food Supplement Program Recipients</b>	<b>663,618</b>	<b>676,770</b>	<b>670,605</b>	<b>681,949</b>		1.7%	645,349	588,726	681,949	873,624	SFY 2011
Recipient Households	326,713	333,534	330,786	337,265		2.0%	314,071	279,977	337,265	471,641	SFY 2011
\$ Value Disbursed	\$84,647,248	\$86,649,200	\$85,481,018	\$85,753,826		0.3%	82,766,119	75,973,484	86,649,200	\$993,193,432	SFY 2011
Cases Closed	18,688	12,437	23,499	18,122		-22.9%	17,361	12,437	23,499	\$208,335	SFY 2011
Applications Taken	26,826	21,968	24,720	27,999		13.3%	25,672	21,968	31,096	\$308,064	SFY 2011
Approvals	23,241	19,258	20,751	24,601		18.6%	22,533	19,258	25,943	\$270,394	SFY 2011
Denials	5,678	5,098	4,827	6,239		29.3%	6,331	4,827	8,311	\$75,969	SFY 2011
	<b>Nov-10</b>	<b>Jan-11</b>	<b>Feb-11</b>	<b>Mar-11</b>		<b>% Change</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>Periods</b>
<b>Payment Error Rate</b>	6.56%	6.92%	6.95%	7.62%		9.6%	7.62%	6.56%	8.11%	7.62%	FFYTD 2011
Overpayment Error Rate	5.09%	5.37%	5.35%	5.88%		9.9%	5.88%	5.09%	6.25%	5.88%	FFYTD 2011
Underpayment Error Rate	1.46%	1.55%	1.60%	1.74%		8.7%	1.74%	1.46%	1.86%	1.74%	FFYTD 2011
<b>State-reported Negative error rate</b>	19.15%	19.68%	16.80%	17.85%		6.2%	17.85%	16.67%	19.68%	17.85%	FFYTD 2011

**MEDICAID**

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11			Average	Minimum	Maximum	Total	Periods
Applications Taken (CC, LTC & SSI)	33,189	28,064	27,107	31,216		15.2%	29,111	25,891	33,189	349,327	SFY 2011
Approvals (CC, LTC & SSI)	24,272	19,900	18,571	23,228		25.1%	21,266	18,571	24,272	255,188	SFY 2011
Denials (CC, LTC & SSI)	18,203	16,068	14,189	17,609		24.1%	16,738	14,189	18,564	200,853	SFY 2011
<b>Community Care Cases</b>	<b>301,624</b>	<b>311,941</b>	<b>300,268</b>	<b>312,464</b>		<b>4.1%</b>	<b>300,293</b>	<b>290,392</b>	<b>312,464</b>	<b>///</b>	SFY 2011
Applications Taken	31,639	26,565	25,833	29,304		13.4%	27,679	24,765	31,639	332,146	SFY 2011
Approvals	21,013	17,339	16,253	19,748		21.5%	18,645	16,253	21,013	223,734	SFY 2011
Denials	16,389	14,370	12,805	15,754		23.0%	15,152	12,805	16,978	181,826	SFY 2011

**TEMPORARY CASH ASSISTANCE**

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11			Average	Minimum	Maximum	Total	Periods
Recipients	71,496	72,640	72,343	73,473		1.6%	72,211	68,678	75,341	113,473	SFY 2011
Recipient Families	28,395	28,768	28,542	28,880		1.2%	28,573	27,431	29,637	46,195	SFY 2011
% of TANF 60 Month Families	7.0%	7.0%	7.3%	7.2%		-1.1%	7.0%	6.9%	7.3%	<b>///</b>	SFY 2011
\$ Value Disbursed	\$12,342,890	\$12,635,791	\$12,766,145	\$12,821,411		0.4%	\$12,626,392	\$11,885,007	\$13,135,504	\$151,516,702	SFY 2011
Cases Closed	3,576	3,498	3,328	3,636		9.3%	3,357	2,877	3,727	40,284	SFY 2011
Applications Taken	6,613	6,022	6,009	7,169		19.3%	6,335	4,947	7,227	76,015	SFY 2011
Approvals	2,681	2,690	2,489	3,114		25.1%	2,800	2,225	3,184	33,601	SFY 2011
Approved and "New" to the TCA Program	574	581	562	663		18.0%	660	553	789	7,917	SFY 2011
Approved and Returning to the TCA Program	2,107	2,109	1,927	2,451		27.2%	2,140	1,672	2,451	25,684	SFY 2011
Denials	3,845	3,727	3,663	4,639		26.6%	4,190	3,509	4,791	50,276	SFY 2011
<b>Payment Accuracy Rate</b>	94.68%	91.69%	92.35%	97.69%		5.8%	97.69%	94.68%	98.23%	<b>///</b>	FFYTD 2011
<b>Federal Work Participation Rate</b>	39.8%	40.7%	41.1%	41.4%		0.7%	40.63%	39.1%	41.4%	41.4%	FFYTD 2011
<b>YTD Job Placements</b>	6,566	7,478	8,321	9,383		12.8%	853	672	9,383	9,383	SFY 2011
<b>QUARTERLY MEASURES</b>	<b>Jul-Sep 09</b>	<b>Oct-Dec 09</b>	<b>Jan-Mar 10</b>	<b>Apr-Jun 10</b>		<b>% Change</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>Periods</b>
Earnings Gain Rate	33%	55%	57%	49%		-14.0%	49%	33%	57%		Closed Cases Jul '09-Jun '10
Employment Retention Rate	74%	72%	81%	74%		-8.6%	75%	72%	81%		Closed Cases Jul '09-Jun '10



Department of Human Resources  
Family Investment Administration

Reporting Period: June-11

TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Recipients	20,841	20,781	20,386	20,518	0.6%	20,461	20,059	20,841	34,178	SFY 2011	
\$ Value Disbursed	\$3,238,083	\$3,419,151	\$3,268,074	\$3,353,810	2.6%	\$3,203,629	\$2,726,050	\$3,525,669	\$38,443,546	SFY 2011	
Cases Closed	1,513	1,625	1,721	1,630	-5.3%	1,603	1,357	1,761	19,237	SFY 2011	
Applications Taken	4,517	3,830	3,782	4,371	15.6%	4,107	3,589	4,517	49,288	SFY 2011	
Approvals	1,620	1,470	1,397	1,684	20.5%	1,614	1,397	1,819	19,372	SFY 2011	
Denials	2,951	2,896	2,607	3,179	21.9%	2,995	2,607	3,695	35,934	SFY 2011	

HOME ENERGY PROGRAMS

	REPORTING PERIOD					% Change	YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
<b>Electric Universal Service Program</b>											
Recipient Households	13,625	6,165	8,637	4,929	-42.9%	11,066	0	18,117	132,795	SFY 2011	
\$ Value Disbursed	\$6,182,122	\$2,863,966	\$3,917,259	\$2,186,630	-44.2%	\$4,934,245	\$0	\$7,763,028	\$59,210,938	SFY 2011	
Applications	9,225	6,245	5,899	120	-98.0%	13,028	120	26,174	156,333	SFY 2011	
Approvals	4,620	2,499	3,502	52	-98.5%	8,330	0	17,826	99,964	SFY 2011	
Denials	1,159	824	1,398	68	-95.1%	1,515	0	2,665	18,181	SFY 2011	
<b>MD Energy Assistance Recipients</b>											
Recipient Households	14,449	7,648	9,460	4,519	-52.2%	11,416	0	66,027	136,988	SFY 2011	
\$ Value Disbursed	\$6,517,959	\$3,501,320	\$4,109,339	\$1,565,156	-61.9%	\$5,128,421	\$0	\$29,742,237	\$61,541,057	SFY 2011	
Applications	10,036	6,723	6,263	135	-97.8%	11,355	0	23,520	136,265	SFY 2011	
Approvals	4,949	2,604	3,594	56	-98.4%	9,619	0	55,738	115,427	SFY 2011	
Denials	1,343	1,006	1,591	79	-95.0%	1,728	0	3,511	20,734	SFY 2011	
<b>Arrearage (one time only)</b>											
Recipient Households	842	276	224	29	-87.1%	1,605	0	3,133	19,258	SFY 2011	
\$ Value Disbursed	\$826,467	\$290,471	\$267,505	\$41,437	-84.5%	\$1,494,510	\$0	\$2,850,971	\$17,934,117	SFY 2011	
Applications	96	52	31	0	-100.0%	1,807	0	3,943	21,684	SFY 2011	
Approvals	45	19	18	0	-100.0%	1,246	0	3,714	14,954	SFY 2011	
Denials	31	14	13	0	-100.0%	295	0	1,156	3,535	SFY 2011	

REFUGEES AND ASYLEES

	REPORTING PERIOD					% Change	YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
<b>Refugee Employment Program Clients</b>											
New Clients	117	81	107	69	-35.5%	118	68	186	1,417	SFY 2011	
# of Employment Placements	34	26	29	25	-13.8%	43	25	68	515	SFY 2011	
Average Wage	109	70	109	92	-15.6%	84	65	109	1,008	SFY 2011	
% with Health Benefits	\$9.58	\$9.75	\$8.85	\$9.08	2.6%	\$9.35	\$8.85	\$9.81	\$9.35	SFY 2011	
Job Retention >90 Days	60%	75%	84%	87%	3.6%	72%	55%	87%	834	SFY 2011	
	60	56	71	104	46.5%	70	55	104		SFY 2011	



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: June-11

**APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM**

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum			
	99.1%	99.1%	99.0%	98.2%	-0.8%	97.5%	95.4%	99.1%		12	
Allegany	100.0%	100.0%	98.6%	98.7%	0.1%	98.5%	94.4%	100.0%		12	
Anne Arundel	97.1%	97.6%	97.3%	98.5%	1.2%	94.5%	90.3%	98.5%		12	
Baltimore (City)	99.6%	99.7%	99.2%	98.4%	-0.8%	98.6%	95.9%	99.7%		12	
Baltimore	99.5%	99.3%	99.7%	99.6%	-0.1%	97.0%	92.4%	99.7%		12	
Calvert	98.1%	100.0%	99.1%	100.0%	0.9%	99.1%	97.6%	100.0%		12	
Caroline	100.0%	100.0%	100.0%	98.4%	-1.6%	99.6%	98.2%	100.0%		12	
Carroll	98.5%	98.1%	98.7%	98.4%	-0.3%	97.3%	95.1%	98.7%		12	
Cecil	100.0%	98.6%	99.4%	98.0%	-1.4%	99.1%	98.0%	100.0%		12	
Charles	100.0%	98.4%	100.0%	97.1%	-2.9%	97.5%	90.4%	100.0%		12	
Dorchester	97.9%	100.0%	100.0%	100.0%	0.0%	98.1%	90.6%	100.0%		12	
Frederick	98.8%	99.2%	98.3%	95.9%	-2.4%	96.8%	91.7%	99.3%		12	
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		12	
Harford	98.7%	96.8%	98.9%	97.0%	-1.9%	96.9%	93.8%	99.0%		12	
Howard	100.0%	100.0%	100.0%	100.0%	0.0%	99.3%	97.3%	100.0%		12	
Kent	100.0%	100.0%	97.1%	97.3%	0.2%	98.0%	95.4%	100.0%		12	
Montgomery	99.0%	98.1%	98.1%	98.6%	0.5%	98.0%	96.8%	99.0%		12	
Prince George's	98.1%	98.6%	99.1%	97.9%	-1.2%	98.6%	97.6%	99.7%		12	
Queen Anne's	100.0%	100.0%	100.0%	100.0%	0.0%	99.3%	95.1%	100.0%		12	
St. Mary's	99.2%	99.1%	100.0%	99.1%	-0.9%	98.7%	93.9%	100.0%		12	
Somerset	100.0%	100.0%	100.0%	97.6%	-2.4%	99.6%	97.2%	100.0%		12	
Talbot	97.5%	100.0%	100.0%	100.0%	0.0%	99.8%	97.5%	100.0%		12	
Washington	100.0%	99.6%	100.0%	99.6%	-0.4%	99.8%	99.6%	100.0%		12	
Wicomico	100.0%	99.5%	99.5%	99.6%	0.1%	99.5%	98.5%	100.0%		12	
Worcester	100.0%	100.0%	100.0%	97.3%	-2.7%	99.2%	97.0%	100.0%		12	



**Department of Human Resources  
Family Investment Administration  
Reporting Period: June-11**

**APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM**

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Mar-11	Apr-11	May-11	Jun-11		Average	Minimum	Maximum		
	98.2%	98.2%	98.5%	98.0%	-0.5%	96.3%	92.5%	98.5%		12
Allegany	100.0%	99.5%	99.7%	99.7%	0.0%	98.9%	91.1%	100.0%		12
Anne Arundel	97.0%	97.7%	99.1%	98.3%	-0.8%	93.8%	88.1%	99.1%		12
Baltimore (City)	98.9%	98.5%	98.8%	98.0%	-0.8%	97.9%	95.8%	98.9%		12
Baltimore	99.2%	99.4%	99.5%	98.8%	-0.7%	96.8%	87.5%	99.5%		12
Calvert	99.3%	98.6%	99.4%	100.0%	0.6%	98.4%	96.5%	100.0%		12
Caroline	99.0%	96.3%	98.2%	99.2%	1.0%	98.2%	91.4%	100.0%		12
Carroll	97.3%	95.0%	96.9%	95.1%	-1.8%	95.2%	90.1%	98.8%		12
Cecil	99.4%	99.6%	99.3%	99.4%	0.1%	98.8%	96.3%	99.6%		12
Charles	94.1%	97.2%	97.3%	97.8%	0.5%	94.4%	83.9%	98.4%		12
Dorchester	97.7%	97.3%	99.3%	99.4%	0.1%	96.0%	89.1%	99.4%		12
Frederick	99.0%	97.7%	99.5%	97.1%	-2.4%	96.6%	91.1%	99.5%		12
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	99.8%	98.5%	100.0%		12
Harford	98.6%	98.2%	98.6%	98.1%	-0.5%	97.0%	92.0%	98.6%		12
Howard	99.7%	99.7%	100.0%	99.7%	-0.3%	99.4%	98.1%	100.0%		12
Kent	98.1%	98.2%	100.0%	98.7%	-1.3%	97.6%	92.0%	100.0%		12
Montgomery	98.0%	97.9%	97.2%	97.7%	0.5%	97.4%	95.9%	100.0%		12
Prince George's	96.4%	97.4%	98.1%	97.2%	-0.9%	96.3%	88.4%	98.8%		12
Queen Anne's	100.0%	100.0%	100.0%	100.0%	0.0%	99.3%	96.4%	100.0%		12
St. Mary's	99.0%	98.7%	98.9%	99.0%	0.1%	98.5%	96.1%	99.6%		12
Somerset	100.0%	100.0%	100.0%	98.2%	-1.8%	99.1%	97.2%	100.0%		12
Talbot	98.9%	94.9%	93.4%	95.9%	2.7%	97.4%	93.4%	100.0%		12
Washington	99.7%	99.0%	99.5%	99.8%	0.3%	99.6%	99.0%	100.0%		12
Wicomico	99.7%	99.7%	99.2%	99.3%	0.2%	99.3%	97.9%	100.0%		12
Worcester	100.0%	100.0%	100.0%	100.0%	0.0%	99.6%	97.6%	100.0%		12



**Department of Human Resources**  
**Family Investment Administration**  
**Monthly Application Compliance Report with Average Delay**  
**for June 2011**

As of Date: 6/30/2011

Run Date: 7/4/2011

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP*
Pending	Timely	4305	7457	260	1923	284
Pending	Ag Delay	66	162	27	26	9
Pending	CI Delay	81	1103	12	139	6
Pending	No Fault	0	8	0	9	0
	<b>Total</b>	4452	8730	299	2097	299
	<b>Compliance</b>	98.4%	97.8%	90.5%	98.6%	96.9%
Denied	Timely	3286	2951	143	4265	661
Denied	Ag Delay	52	88	17	87	31
Denied	CI Delay	516	1797	19	721	92
Denied	No Fault	6	21	1	36	22
	<b>Total</b>	3860	4857	180	5109	806
	<b>Compliance</b>	98.4%	97.1%	89.4%	98.0%	95.5%
Approved	Timely	2803	12807	10238	10262	2605
Approved	Ag Delay	49	234	172	103	40
Approved	CI Delay	157	556	258	615	144
Approved	No Fault	49	115	9	76	36
	<b>Total</b>	3058	13712	10677	11056	2825
	<b>Compliance</b>	98.3%	98.2%	98.3%	99.0%	98.4%
A+D	Timely	6089	15758	10381	14527	3266
A+D	Ag Delay	101	322	189	190	71
A+D	CI Delay	673	2353	277	1336	236
A+D	No Fault	55	136	10	112	58
	<b>Total</b>	6918	18569	10857	16165	3631
	<b>Compliance</b>	98.3%	98.0%	98.2%	98.7%	97.8%
<b>Avg Agency Delay, in days</b>		11	22	6	24	33

\* P03 coverage code MCHP transactions removed.



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: June-11

**Food Supplement Program Households With One or More Children Age 18 and Under FY 2011**

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 AVG
Allegany	2,471	2,486	2,487	2,513	2,541	2,538	2,529	2,520	2,525	2,564	2,564	2,579	2,526
Anne Arundel	6,861	7,162	7,328	7,407	7,561	7,734	7,774	7,720	7,807	8,038	7,946	8,123	7,622
Baltimore City	36,455	37,372	37,691	38,196	38,634	38,780	38,535	38,409	38,530	39,040	38,748	39,521	38,326
Baltimore	16,951	17,612	18,077	18,746	19,317	19,693	19,704	19,742	20,071	20,520	20,322	20,599	19,280
Calvert	1,624	1,656	1,693	1,711	1,730	1,750	1,769	1,786	1,809	1,830	1,789	1,829	1,748
Caroline	1,159	1,179	1,182	1,245	1,273	1,291	1,275	1,285	1,273	1,307	1,314	1,329	1,259
Carroll	1,969	2,040	2,087	2,116	2,160	2,168	2,210	2,243	2,282	2,332	2,301	2,352	2,188
Cecil Co.	2,826	2,892	2,938	2,990	3,031	3,056	3,065	3,039	3,060	3,150	3,098	3,124	3,022
Charles	2,839	2,927	2,953	3,025	3,076	3,082	3,061	3,057	3,085	3,168	3,130	3,204	3,051
Dorchester	1,574	1,602	1,613	1,631	1,632	1,615	1,612	1,629	1,633	1,644	1,627	1,623	1,620
Frederick	3,267	3,362	3,377	3,487	3,578	3,656	3,638	3,656	3,688	3,759	3,673	3,740	3,573
Garrett	817	833	834	854	879	872	905	901	882	867	857	855	863
Harford	4,153	4,230	4,261	4,338	4,407	4,410	4,405	4,410	4,443	4,489	4,420	4,460	4,369
Howard	2,866	2,904	2,957	3,061	3,116	3,143	3,132	3,135	3,196	3,254	3,233	3,277	3,106
Kent	543	557	552	549	563	570	580	577	580	582	595	598	571
Montgomery	11,134	11,417	11,625	12,045	12,376	12,649	12,710	12,876	13,084	13,360	13,226	13,473	12,498
Prince George's	21,009	21,557	21,779	22,212	22,443	22,666	22,260	22,061	22,103	22,392	21,861	22,274	22,051
Queen Anne's	751	761	778	800	823	838	832	830	846	853	851	861	819
St. Mary's	2,343	2,390	2,435	2,457	2,507	1,081	2,515	2,508	2,523	2,575	2,538	2,550	2,369
Somerset	1,022	1,041	1,046	1,074	1,088	2,521	1,090	1,096	1,120	1,134	1,129	1,141	1,209
Talbot	699	693	694	701	718	737	756	757	775	784	771	787	739
Washington	4,063	4,175	4,247	4,336	4,368	4,383	4,405	4,394	4,436	4,475	4,448	4,511	4,353
Wicomico	3,714	3,799	3,813	3,859	3,906	3,931	3,948	3,957	3,967	4,042	4,007	4,114	3,921
Worcester	1,250	1,273	1,283	1,326	1,373	1,402	1,417	1,433	1,430	1,438	1,418	1,405	1,371
<b>TOTAL</b>	<b>132,360</b>	<b>135,920</b>	<b>137,730</b>	<b>140,679</b>	<b>143,100</b>	<b>144,566</b>	<b>144,127</b>	<b>144,021</b>	<b>145,148</b>	<b>147,597</b>	<b>145,866</b>	<b>148,329</b>	<b>142,454</b>



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: June-11

**Food Supplement Program Recipients Age 18 and Under FY 2011**

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 AVG
Allegany	4,751	4,773	4,779	4,810	4,855	4,864	4,858	4,856	4,836	4,918	4,887	4,910	<b>4,841</b>
Anne Arundel	13,879	14,438	14,742	14,847	15,116	15,415	15,507	15,364	15,492	15,940	15,721	16,071	<b>15,211</b>
Baltimore City	72,087	73,753	74,245	75,089	75,835	76,118	75,646	75,358	75,425	76,291	75,659	77,107	<b>75,218</b>
Baltimore	32,895	34,026	34,791	35,965	36,971	37,589	37,525	37,657	38,299	39,093	38,684	39,177	<b>36,889</b>
Calvert	3,153	3,208	3,285	3,328	3,341	3,388	3,419	3,473	3,506	3,523	3,457	3,530	<b>3,384</b>
Caroline	2,409	2,451	2,464	2,597	2,636	2,672	2,643	2,660	2,612	2,685	2,691	2,697	<b>2,601</b>
Carroll	3,809	3,939	4,029	4,059	4,133	4,156	4,234	4,278	4,357	4,450	4,411	4,513	<b>4,197</b>
Cecil Co.	5,694	5,766	5,855	5,912	5,966	6,007	6,006	5,959	6,001	6,158	6,083	6,138	<b>5,962</b>
Charles	5,642	5,835	5,927	6,051	6,144	6,123	6,057	6,042	6,033	6,166	6,104	6,195	<b>6,027</b>
Dorchester	3,018	3,046	3,074	3,132	3,133	3,090	3,065	3,097	3,132	3,149	3,146	3,146	<b>3,102</b>
Frederick	6,682	6,838	6,876	7,075	7,248	7,366	7,323	7,365	7,443	7,586	7,372	7,510	<b>7,224</b>
Garrett	1,559	1,580	1,571	1,619	1,662	1,650	1,699	1,696	1,667	1,654	1,633	1,637	<b>1,636</b>
Harford	8,303	8,449	8,478	8,636	8,763	8,778	8,728	8,735	8,765	8,883	8,710	8,783	<b>8,668</b>
Howard	5,685	5,776	5,877	6,018	6,119	6,157	6,167	6,144	6,287	6,397	6,354	6,443	<b>6,119</b>
Kent	1,015	1,050	1,038	1,029	1,052	1,052	1,062	1,059	1,059	1,076	1,112	1,120	<b>1,060</b>
Montgomery	22,760	23,290	23,764	24,622	25,231	25,806	25,946	26,259	26,643	27,167	26,925	27,385	<b>25,483</b>
Prince George's	42,007	42,989	43,365	44,069	44,573	44,981	44,241	43,731	43,839	44,330	43,268	44,061	<b>43,788</b>
Queen Anne's	1,517	1,545	1,568	1,615	1,639	1,677	1,674	1,660	1,692	1,701	1,683	1,719	<b>1,641</b>
St. Mary's	4,807	4,902	4,977	5,011	5,084	2,179	5,110	5,107	5,133	5,221	5,162	5,182	<b>4,823</b>
Somerset	2,083	2,119	2,130	2,178	2,192	5,125	2,187	2,191	2,219	2,245	2,229	2,264	<b>2,430</b>
Talbot	1,314	1,307	1,305	1,301	1,330	1,369	1,399	1,423	1,455	1,464	1,431	1,461	<b>1,380</b>
Washington	8,327	8,532	8,687	8,880	8,957	9,010	9,036	9,015	9,070	9,135	9,030	9,179	<b>8,905</b>
Wicomico	7,633	7,767	7,772	7,855	7,920	7,983	8,014	8,019	8,092	8,204	8,116	8,294	<b>7,972</b>
Worcester	2,455	2,488	2,531	2,597	2,677	2,728	2,740	2,767	2,754	2,754	2,704	2,678	<b>2,656</b>
<b>TOTAL</b>	<b>263,484</b>	<b>269,867</b>	<b>273,130</b>	<b>278,295</b>	<b>282,577</b>	<b>285,283</b>	<b>284,286</b>	<b>283,915</b>	<b>285,811</b>	<b>290,190</b>	<b>286,572</b>	<b>291,200</b>	<b>281,218</b>



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Allegany	137	127	132	130	-1.5%	131	119	141	1,574	12	
Anne Arundel	0	0	0	0	0.0%	1	0	3	14	12	
Baltimore (City)	2	3	3	4	33.3%	5	2	8	61	12	
Baltimore	87	66	70	62	-11.4%	72	61	91	868	12	
Baltimore	10	18	20	25	25.0%	10	3	25	124	12	
Calvert	0	0	0	0	0.0%	0	0	1	5	12	
Caroline	0	1	3	2	-33.3%	1	0	3	6	12	
Carroll	1	1	1	1	0.0%	1	0	2	12	12	
Cecil	2	1	1	2	100.0%	3	1	5	31	12	
Charles	3	3	4	3	-25.0%	3	1	4	30	12	
Dorchester	0	0	0	0	0.0%	0	0	2	6	12	
Frederick	3	5	1	2	100.0%	2	0	5	22	12	
Garrett	0	0	0	0	0.0%	0	0	0	0	12	
Harford	2	1	2	2	0.0%	3	1	6	33	12	
Howard	6	6	3	4	33.3%	6	3	8	69	12	
Kent	0	0	0	0	0.0%	1	0	2	6	12	
Montgomery*											
Prince George's	12	14	14	13	-7.1%	16	11	21	187	12	
Queen Anne's	0	1	1	0	-100.0%	1	0	2	7	12	
St. Mary's	3	5	5	5	0.0%	3	2	5	39	12	
Somerset	0	0	1	1	0.0%	0	0	1	4	12	
Talbot	1	0	0	0	0.0%	0	0	1	1	12	
Washington	3	1	2	3	50.0%	2	1	5	30	12	
Wicomico	1	0	0	0	0.0%	1	0	2	11	12	
Worcester	1	1	1	1	0.0%	1	0	1	7	12	

# of Vacant FIA PINS	FY 2003	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012
Statewide	151.5	166	114.5	76.5	150	200	117	144.5	130	
Allegany	1	0	0	0	2	1	2	2	0	
Anne Arundel	6	10	10	6	12	18	7	7	4	
Baltimore (City)	80	77	61	28	59.5	84.5	57	73	62	
Baltimore	14	20	6.5	10.5	26.5	24	14	10	25	
Calvert	2	4.5	3.5	1	0	2	0	2	0	
Caroline	2	1	0	1	0	1	1	0	2	
Carroll	1	0	1	1	1	2.5	0	1	1	
Cecil	1	0	0	2	3	4	2	5	2	
Charles	4	2	2	1	3.5	5	1	2	3	
Dorchester	0	3	0	0	0	0	3	0	0	
Frederick	7	0	1	1.5	5	5	0	3	2	
Garrett	0	1	0	0.5	0	1	0	0	0	
Harford	8	4	0	1	0	4	2	2	2	
Howard	3	2	1	3	3	5	3	6	4	
Kent	2	0	0	0	1.5	0	0	2	0	
Montgomery*										
Prince George's	11.5	28.5	23.5	13	22	27	22	21	13	
Queen Anne's	0	0	0	0.5	0	2	0	2	0	
St. Mary's	0	4	1	2	3	6	1	2	5	
Somerset	0	1	0	1	0	0	0	1	1	
Talbot	1	0	0	1	0	0	0	0	0	
Washington	5	7	2	1	4	3	1	1	3	
Wicomico	3	1	2	1	4	5	0	2	0	
Worcester	0	0	0	0.5	0	0	1	1	1	

\*Montgomery County HHS staff are not State employees



**Department of Human Resources  
Family Investment Administration**

**Reporting Period: June-11**

**LOCAL FIA POSITIONS**

<b>FIA</b>	<b>FY 2003</b>	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>	<b>FY 2008</b>	<b>FY 2009</b>	<b>FY 2010</b>	<b>FY 2011</b>	<b>FY 2012</b>
Total PINS	2092.8	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1749.8	
# of Filled PINS	1941.3	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1619.8	
# of Vacant PINS*	151.5	166	114.5	76.5	150	200	117	144.5	130	
FIA Caseload**	481,487	523,279	551,789	558,895	562,722	587,735	666,798	731,811	830,091	
LDSS PINS Eliminated since 2002	266	355	403	399	408.5	415.32	550.5	550.5	550.5	

Notes on Fiscal Year to Date (FYTD) 2011: FY 2011 vacancy data as of 7/05/11. Data reflects FTEs and does not include the 120 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

\*Vacancies as of June 30 for FY 2003-FY 2010.

\*\*Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



## Department of Human Resources Family Investment Administration

Reporting Period: June-11

**Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011**

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703	686	724	677	569	468	343	355	224	121	0	5,841	6,243
Anne Arundel	1,409	1,457	1,570	1,058	768	507	580	567	224	414	415	3	8,972	9,172
Baltimore City	5,083	4,002	4,302	5,335	3,577	2,929	3,721	2,501	2,339	1,157	2,264	22	37,232	44,936
Baltimore	3,418	3,688	2,197	1,873	2,147	1,499	1,728	1,383	1,567	1,427	1,312	33	22,272	22,202
Calvert	249	322	266	140	116	72	103	62	78	64	47	0	1,519	1,819
Caroline	808	519	311	158	141	110	136	131	107	54	43	0	2,518	2,676
Carroll	691	629	791	607	297	203	184	183	225	130	107	0	4,047	4,430
Cecil Co.	670	712	904	740	439	271	270	229	206	117	99	1	4,658	5,154
Charles	758	408	297	390	157	121	148	156	138	103	71	0	2,747	3,091
Dorchester	1,004	607	339	323	251	160	191	140	90	72	35	0	3,212	3,614
Frederick	1,171	526	450	419	441	501	451	337	392	245	207	2	5,142	5,685
Garrett	629	668	491	396	290	172	130	112	118	44	24	0	3,074	3,563
Harford	1,336	1,480	942	659	348	342	429	345	382	301	225	0	6,789	7,284
Howard	1,228	1,015	444	319	293	197	351	221	254	207	242	9	4,780	4,513
Kent	433	246	165	114	70	68	65	66	38	35	21	0	1,321	1,429
Montgomery	1,005	1,597	3,188	1,695	1,008	735	702	779	721	579	361	20	12,390	13,547
Prince George's	3,664	2,540	2,119	1,706	1,445	983	1,193	1,206	1,417	983	824	54	18,134	17,932
Queen Anne's	290	238	180	154	134	124	160	106	96	54	25	0	1,561	1,609
St. Mary's	693	440	329	286	189	121	114	120	100	76	38	0	2,506	2,761
Somerset	170	150	239	167	181	340	280	126	143	68	39	0	1,903	1,955
Talbot	207	249	227	202	155	118	256	134	85	51	21	0	1,705	1,815
Washington	424	797	748	612	308	255	261	291	326	210	13	0	4,245	4,401
Wicomico	907	860	716	731	622	887	516	455	372	212	113	0	6,391	6,388
Worcester	263	293	215	411	372	281	310	179	121	77	30	0	2,552	2,738
<b>TOTAL</b>	<b>27,481</b>	<b>24,146</b>	<b>22,116</b>	<b>19,219</b>	<b>14,426</b>	<b>11,565</b>	<b>12,747</b>	<b>10,172</b>	<b>9,894</b>	<b>6,904</b>	<b>6,697</b>	<b>144</b>	<b>165,511</b>	<b>178,957</b>



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: June-11

**Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2010**

COUNTY	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	FY10 TOTAL	2010 Goal
Allegany	1,049	837	699	723	588	460	437	269	254	222	108	0	5,646	5,988
Anne Arundel	1,226	1,446	950	828	625	604	591	446	594	537	450	26	8,323	7,195
Baltimore City	5,136	5,536	3,105	4,309	2,875	3,432	3,286	2,734	4,743	3,595	1,917	81	40,749	43,551
Baltimore	3,587	2,451	2,209	2,529	1,905	1,503	1,395	901	1,382	1,282	1,032	157	20,333	19,800
Calvert	55	289	244	374	166	123	86	72	104	89	51	1	1,654	2,043
Caroline	562	545	384	249	146	104	111	93	135	66	38	0	2,433	2,398
Carroll	647	514	558	424	365	507	333	253	193	141	91	1	4,027	3,981
Cecil Co.	489	836	996	764	425	301	259	185	226	131	77	1	4,690	4,403
Charles	649	318	421	251	376	158	138	110	172	138	77	1	2,809	2,324
Dorchester	1,354	441	333	326	172	181	155	92	114	73	41	1	3,283	3,373
Frederick	1,006	417	545	409	496	425	539	342	479	298	185	24	5,165	4,539
Garrett	619	660	581	501	241	191	153	84	91	92	26	0	3,239	3,295
Harford	755	1,300	858	764	596	496	494	348	336	397	255	2	6,601	6,126
Howard	500	376	496	560	464	424	375	232	265	209	189	25	4,115	3,506
Kent	294	197	215	181	108	74	53	58	66	29	24	1	1,300	1,273
Montgomery	2,336	1,529	2,929	1,070	704	689	649	637	726	643	363	14	12,289	11,479
Prince George's	3,083	1,843	1,863	1,740	1,231	1,100	1,301	753	1,333	1,130	854	53	16,284	15,045
Queen Anne's	399	240	186	184	90	85	107	50	68	47	8	0	1,464	1,332
St. Mary's	163	619	473	344	300	176	78	70	135	102	49	0	2,509	2,066
Somerset	264	354	309	230	104	95	111	115	106	70	23	0	1,781	2,293
Talbot	242	226	311	241	159	122	99	61	196	53	33	0	1,743	1,550
Washington	445	898	726	510	317	256	281	179	234	93	41	7	3,987	3,985
Wicomico	632	884	804	705	574	503	531	329	457	305	102	0	5,826	4,794
Worcester	243	486	379	361	201	207	184	119	186	97	26	0	2,489	2,103
<b>TOTAL</b>	<b>25,735</b>	<b>23,242</b>	<b>20,574</b>	<b>18,577</b>	<b>13,228</b>	<b>12,216</b>	<b>11,746</b>	<b>8,532</b>	<b>12,595</b>	<b>9,839</b>	<b>6,060</b>	<b>395</b>	<b>162,739</b>	<b>158,440</b>



## Department of Human Resources

### Family Investment Administration

Reporting Period: June-11

**OHEP Application Weatherization Requests, by month for FY 2011**

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL
Allegany	371	259	293	326	280	235	172	132	127	80	48	0	2,323
Anne Arundel	567	536	616	482	327	225	214	243	89	117	127	0	3,543
Baltimore City	935	735	810	932	576	394	551	397	233	100	219	1	5,883
Baltimore	416	408	201	258	266	213	170	198	215	207	184	4	2,740
Calvert	53	93	65	34	29	23	33	16	11	15	9	0	381
Caroline	290	204	146	58	43	37	59	31	13	7	6	0	894
Carroll	126	110	128	147	55	37	33	28	22	15	14	0	715
Cecil Co.	52	85	113	81	50	32	30	20	12	8	4	0	487
Charles	193	122	83	113	48	27	43	37	24	17	7	0	714
Dorchester	49	45	31	28	18	18	15	17	6	4	0	0	231
Frederick	121	43	53	57	45	57	70	32	41	19	14	1	553
Garrett	190	161	136	133	137	109	56	42	25	6	4	0	999
Harford	524	584	367	270	123	160	179	122	134	75	58	0	2,596
Howard	37	45	36	53	68	54	44	59	48	18	16	0	478
Kent	51	28	14	9	5	8	6	2	2	0	0	0	125
Montgomery	272	440	799	512	305	190	195	142	203	179	106	0	3,343
Prince George's	430	223	231	212	216	151	160	146	143	92	67	5	2,076
Queen Anne's	40	29	19	20	36	29	25	16	19	7	7	0	247
St. Mary's	169	117	80	96	45	29	33	27	10	13	10	0	629
Somerset	15	15	17	17	21	24	17	2	2	3	0	0	133
Talbot	28	43	39	27	23	10	34	22	5	10	5	0	246
Washington	133	292	268	223	129	117	100	71	99	62	0	0	1,494
Wicomico	42	65	49	67	53	55	25	16	18	13	3	0	406
Worcester	41	47	24	37	32	7	11	10	2	2	0	0	213
<b>TOTAL</b>	<b>5,145</b>	<b>4,729</b>	<b>4,618</b>	<b>4,192</b>	<b>2,930</b>	<b>2,241</b>	<b>2,275</b>	<b>1,828</b>	<b>1,503</b>	<b>1,069</b>	<b>908</b>	<b>11</b>	<b>31,449</b>



## Department of Human Resources

FIA

Reporting Period: June-11

OHEP Fund Balance, by month, for FY 2011													
Category	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 YTD TOTAL
<b>EUSP Appropriation</b>													
Special Funds													\$37,000,000
Special State Funds (MSEIF/RGGI)													\$42,700,000
State General Funds (Deficiency)													
General fund													
Other													\$0
Total Appropriation													\$79,700,000
<b>EUSP Bill Assistance</b>													
Allocation													
Expenditures (DAFRS)	\$0	\$7,764,619	\$7,502,604	\$7,076,844	\$5,620,863	\$6,377,041	\$5,209,114	\$4,511,468	\$0				\$44,062,552
\$ Value Disbursed		\$7,763,028	\$7,502,604	\$7,076,844	\$5,620,863	\$7,096,009	\$4,490,146	\$4,511,468	\$6,182,122	\$2,863,966	\$3,917,259	\$2,186,630	\$59,210,938
Refunds	-\$254,783	-\$52,931	-\$2,272	-\$24,182	-\$185,029	-\$28,775	-\$35,534	-\$271,328	-\$101,524	-\$53,531	-\$112,848	-\$78,642	-\$1,201,376
Net Expenditures	-\$254,783	\$7,711,688	\$7,500,332	\$7,052,662	\$5,435,835	\$6,348,266	\$5,173,580	\$4,240,140	-\$101,524	-\$53,531	-\$112,848	-\$78,642	\$42,861,176
YTD Expenditures	-\$254,783	\$7,456,906	\$14,957,238	\$22,009,900	\$27,445,735	\$33,794,000	\$38,967,580	\$43,207,720	\$43,106,196	\$43,052,665	\$42,939,818	\$42,861,176	\$42,861,176
Balance	\$254,783	-\$7,456,906	-\$14,957,238	-\$22,009,900	-\$27,445,735	-\$33,794,000	-\$38,967,580	-\$43,207,720	-\$43,106,196	-\$43,052,665	-\$42,939,818	-\$42,861,176	-\$42,861,176
<b>EUSP Arrearage</b>													
Allocation													
Expenditures (DAFRS)		\$2,767,447	\$2,598,836	\$2,832,035	\$2,345,376	\$2,598,415	\$1,781,094	\$1,585,034	\$826,467	\$290,471	\$267,505	\$41,479	\$17,934,159
\$ Value Disbursed		\$2,767,447	\$2,598,836	\$2,832,035	\$2,345,376	\$2,850,971	\$1,528,538	\$1,585,034	\$826,467	\$290,471	\$267,505	\$41,437	\$17,934,117
Refunds	\$0	\$0											\$0
Net Expenditures	\$0	\$2,767,447	\$2,598,836	\$2,832,035	\$2,345,376	\$2,598,415	\$1,781,094	\$1,585,034	\$826,467	\$290,471	\$267,505	\$41,479	\$17,934,159
<b>YTD Expenditures</b>	\$0	\$2,767,447	\$5,366,283	\$8,198,318	\$10,543,694	\$13,142,109	\$14,923,203	\$16,508,237	\$17,334,703	\$17,625,175	\$17,892,680	\$17,934,159	\$17,934,159
Balance	\$0	-\$2,767,447	-\$5,366,283	-\$8,198,318	-\$10,543,694	-\$13,142,109	-\$14,923,203	-\$16,508,237	-\$17,334,703	-\$17,625,175	-\$17,892,680	-\$17,934,159	-\$17,934,159
<b>EUSP Administration</b>													
Allocation													
Expenditures	\$134,911	\$133,347	\$493,016	\$230,607	\$212,107	\$381,527	\$189,144	\$463,007	\$457,099	\$319,114	\$251,583	\$272,450	\$3,537,911
YTD Expenditures	\$134,911	\$268,258	\$761,274	\$991,881	\$1,203,988	\$1,585,515	\$1,774,659	\$2,237,665	\$2,694,765	\$3,013,879	\$3,265,462	\$3,537,911	\$3,537,911
Balance	\$4,305,089	\$4,306,653	\$3,813,637	\$3,583,030	\$3,370,923	\$2,989,396	\$2,800,252	\$2,337,245	\$1,880,146	\$1,561,032	\$1,309,449	\$1,037,000	\$902,089
<b>TOTAL EUSP Expenditures</b>	\$134,911	\$10,665,414	\$10,594,456	\$10,139,486	\$8,178,346	\$9,356,983	\$7,179,352	\$6,559,508	\$1,283,566	\$609,585	\$519,088	\$313,928	\$65,534,622
<b>TOTAL EUSP Balance</b>	\$79,565,089	\$68,899,676	\$58,305,220	\$48,165,734	\$39,987,388	\$30,630,405	\$23,451,053	\$16,891,545	\$15,607,979	\$14,998,394	\$14,479,306	\$14,165,378	\$14,165,378

NOTE: EUSP \$ Value Disbursed includes MEAP and EUSP funds

Category	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 YTD TOTAL
<b>MEAP Appropriation</b>													
Carryover													\$6,861,832
1st QTR grant award				\$ 41,073,570		\$13,691,190	\$124,275						\$54,889,035
2nd QTR grant award							\$22,178,166			\$4,934,713			\$27,112,879
3rd QTR grant award											\$3,520,699		\$3,520,699
Contingency grant award							\$3,402,912						\$5,018,512
Leverage Grant received	\$497,935												\$497,935
Total Federal Fund Received	\$7,359,767	\$7,359,767	\$8,975,367	\$50,048,937	\$50,048,937	\$63,740,127	\$89,445,480	\$89,445,480	\$89,445,480	\$94,380,193	\$97,900,892	\$97,900,892	\$97,900,892
<b>MEAP Expenditures</b>													
Allocation													\$88,110,803
Furnace Repair/Replacement - DHCD	\$0	\$0	\$0	\$0									\$0
<b>Net Expenditures (DAFR)</b>	-\$97,439	-\$547,151	\$5,294,145	-\$106,833	\$27,006,995	\$5,640,213	\$4,359,202	\$5,688,191	\$11,897,134	\$5,797,105	\$7,858,113	\$2,954,886	\$75,744,560
<b>\$ Value Disbursed - Utilities</b>	\$0	\$0	\$0	\$0	\$20,209,468	\$5,121,218	\$3,163,042	\$3,510,985	\$5,486,039	\$2,518,356	\$3,692,496	\$2,044,554	\$45,746,159
<b>\$ Value Disbursed - non-DSS</b>	\$0	\$0	\$5,800,000	\$0	\$4,200,000	\$0	\$400,000	\$0	\$0	\$250,000	\$175,000	\$0	\$10,825,000
<b>\$ Value Disbursed - DSS</b>	\$0	\$0	\$0	\$0	\$2,592,046	\$1,098,608	\$683,161	\$431,114	\$382,219	\$239,333	\$100,464	-\$20,287	\$5,506,658
Total Expenditures	\$0	\$0	\$5,800,000	\$0	\$27,001,514	\$6,219,826	\$4,246,203	\$3,942,099	\$5,868,258	\$3,007,690	\$3,967,960	\$2,024,267	\$62,077,817
Refunds	-\$79,972	-\$542,149	-\$503,748	-\$102,578	-\$22,651	-\$5,704	-\$20,910	-\$153,908	-\$152,895	-\$74,550	-\$27,106	-\$496,687	-\$2,222,858
Net Expenditures	-\$79,972	-\$542,149	\$5,296,252	-\$102,578	\$26,978,863	\$6,174,122	\$4,225,293	\$3,788,191	\$5,715,363	\$2,933,140	\$3,940,854	\$1,527,580	\$59,854,959
YTD Expenditures	-\$79,972	-\$622,121	\$4,674,131	\$4,571,554	\$31,550,417	\$37,724,539	\$41,949,832	\$45,738,023	\$51,453,386	\$54,386,525	\$58,327,379	\$59,854,959	\$59,854,959
Balance	\$88,190,775	\$88,732,923	\$83,436,671	\$83,539,249	\$56,560,386	\$50,386,264	\$46,160,971	\$42,372,780	\$36,657,417	\$33,724,278	\$29,783,424	\$28,255,844	\$22,156,332
<b>MEAP Administration</b>													
Allocation													
Expenditures	\$202,366	\$200,021	\$739,524	\$345,910	\$318,159	\$572,291	\$283,716	\$694,510	\$685,649	\$478,671	\$377,375	\$357,752	\$5,255,942
YTD Expenditures	\$202,366	\$402,387	\$1,141,911	\$1,487,821	\$1,805,980	\$2,378,270	\$2,661,986	\$3,356,496	\$4,042,145	\$4,520,816	\$4,898,191	\$5,255,942	\$5,255,942
Balance	\$9,587,723	\$9,387,702	\$8,648,178	\$8,302,268	\$7,984,109	\$7,411,819	\$7,128,103	\$6,433,593	\$5,747,944	\$5,269,273	\$4,891,899	\$4,534,147	\$4,534,147
<b>TOTAL MEAP Expenditures</b>	\$122,394	-\$342,128	\$6,035,776	\$243,333	\$27,297,021	\$6,746,413	\$4,509,009	\$4,482,701	\$6,401,012	\$3,411,810	\$4,318,228	\$1,885,332	\$65,110,901
<b>TOTAL MEAP Balance</b>	\$97,778,498	\$98,120,626	\$92,084,850	\$91,841,517	\$64,544,496	\$57,798,083	\$53,289,074	\$48,806,373	\$42,405,361	\$38,993,551	\$34,675,323	\$32,789,991	\$67,333,759



## Department of Human Resources

### Family Investment Administration

Reporting Period: June-11

Energy Assistance Applications (To Be Entered), by month, for FY 2011												
Jurisdiction	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11
Allegany	0	80	0	38	0	32	0	0	0	0	0	0
Anne Arundel	10	129	111	107	33	85	61	29	16	18	0	0
Baltimore City	1,656	3,078	3,677	3,600	3,334	3,521	993	1,628	795	601	0	0
Baltimore	200	100	106	153	203	71	0	0	13	36	557	0
Calvert	605	210	20	11	34	2	0	0	0	0	0	0
Caroline	46	87	0	37	67	3	38	0	5	0	0	0
Carroll	50	25	70	30	34	25	0	0	0	0	0	0
Cecil Co.	0	145	21	0	4	22	0	0	0	0	0	0
Charles	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert
Dorchester	500	75	103	105	40	51	31	25	5	0	0	0
Frederick	132	159	226	326	282	202	51	80	34	14	0	0
Garrett	67	20	0	0	0	20	0	0	0	2	0	0
Harford	989	415	223	162	256	155	85	25	62	0	0	0
Howard	59	16	0	0	0	0	0	0	0	0	0	0
Kent	122	88	52	25	40	21	24	13	6	11	0	0
Montgomery	900	2,447	264	145	0	0	0	0	0	0	0	0
Prince George's	901	166	101	19	25	30	21	20	0	0	0	0
Queen Anne's	20	50	35	53	20	47	10	0	2	0	0	0
St. Mary's	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	See Calvert	0
Somerset	60	163	215	366	326	276	70	22	25	19	0	See Calvert
Talbot	25	23	12	15	28	23	33	8	8	0	0	0
Washington	0	171	93	35	20	0	0	0	0	0	0	0
Wicomico	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
Worcester	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset	See Somerset
<b>TOTAL</b>	<b>6,342</b>	<b>7,647</b>	<b>5,329</b>	<b>5,227</b>	<b>4,746</b>	<b>4,586</b>	<b>1,417</b>	<b>1,850</b>	<b>971</b>	<b>701</b>	<b>557</b>	<b>0</b>



## Department of Human Resources

### Family Investment Administration

Reporting Period: June-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,029	1,676	1,576	2,113	34.1%	1,976	1,576	2,516	23,707	12	
Allegany	13	8	3	9	200.0%	8	2	16	92	12	
Anne Arundel	46	40	35	57	62.9%	67	27	159	801	12	
Baltimore (City)	926	776	687	990	44.1%	825	654	990	9,900	12	
Baltimore	200	205	226	272	20.4%	295	200	426	3,539	12	
Calvert	7	5	4	2	-50.0%	6	2	14	74	12	
Caroline	1	6	1	1	0.0%	4	1	6	45	12	
Carroll	14	9	9	8	-11.1%	9	4	14	108	12	
Cecil	5	3	5	13	160.0%	8	3	15	90	12	
Charles	34	19	16	18	12.5%	34	16	78	410	12	
Dorchester	2	0	1	1	0.0%	3	0	8	35	12	
Frederick	10	5	6	10	66.7%	11	5	23	135	12	
Garrett	0	0	0	1	0.0%	2	0	7	28	12	
Harford	16	17	10	12	20.0%	18	10	32	210	12	
Howard	38	28	20	20	0.0%	26	16	47	314	12	
Kent	1	1	1	2	100.0%	2	0	4	22	12	
Montgomery	406	281	243	313	28.8%	324	243	406	3,888	12	
Prince George's	254	235	263	333	26.6%	277	209	333	3,328	12	
Queen Anne's	1	2	3	2	-33.3%	4	1	11	51	12	
St. Mary's	18	15	14	11	-21.4%	17	11	22	198	12	
Somerset	1	2	6	3	-50.0%	4	1	6	45	12	
Talbot	1	2	1	2	100.0%	3	0	8	32	12	
Washington	17	5	13	14	7.7%	12	4	21	142	12	
Wicomico	9	10	7	13	85.7%	14	7	23	163	12	
Worcester	9	2	2	6	200.0%	5	2	9	57	12	



## Department of Human Resources

### Family Investment Administration

Reporting Period: June-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	30,270	25,922	26,610	33,448	25.7%	29,630	25,270	34,210	355,558	12	
Allegany	440	386	403	494	22.6%	454	366	573	5,451	12	
Anne Arundel	1876	1592	1544	1926	24.7%	1,743	1,471	2,087	20,918	12	
Baltimore (City)	10,541	8,940	9,563	12,962	35.5%	10,385	8,328	12,962	124,621	12	
Baltimore	3348	2975	3087	3659	18.5%	3,317	2,742	4,016	39,805	12	
Calvert	338	286	305	373	22.3%	334	286	374	4,007	12	
Caroline	171	198	195	199	2.1%	182	150	209	2,181	12	
Carroll	408	273	302	353	16.9%	320	273	408	3,844	12	
Cecil	551	495	437	497	13.7%	522	437	582	6,262	12	
Charles	600	485	468	658	40.6%	588	468	727	7,057	12	
Dorchester	278	256	220	290	31.8%	288	216	372	3,452	12	
Frederick	592	493	391	387	-1.0%	643	387	866	7,713	12	
Garrett	134	129	162	168	3.7%	164	129	195	1,968	12	
Harford	867	845	822	975	18.6%	886	742	1,058	10,632	12	
Howard	640	605	552	661	19.7%	649	549	773	7,783	12	
Kent	91	66	93	106	14.0%	107	66	130	1,286	12	
Montgomery	2279	1965	2021	2409	19.2%	2,154	1,907	2,409	25,849	12	
Prince George's	4277	3518	3639	4529	24.5%	4,083	3,518	4,904	49,000	12	
Queen Anne's	181	146	168	166	-1.2%	175	146	212	2,097	12	
St. Mary's	627	574	554	652	17.7%	624	512	717	7,484	12	
Somerset	233	169	214	231	7.9%	229	169	265	2,743	12	
Talbot	148	111	130	154	18.5%	137	111	154	1,645	12	
Washington	853	773	676	825	22.0%	813	676	983	9,758	12	
Wicomico	561	502	487	519	6.6%	591	486	735	7,095	12	
Worcester	236	140	177	255	44.1%	242	140	299	2,907	12	



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: June-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	229	175	218	211	-3.2%	216	175	282	2,586	12	
Allegany	8	6	6	4	-33.3%	7	2	17	86	12	
Anne Arundel	10	9	20	9	-55.0%	8	1	20	100	12	
Baltimore (City)	50	25	30	33	10.0%	31	19	50	377	12	
Baltimore	43	32	24	43	79.2%	33	18	55	401	12	
Calvert	16	3	5	8	60.0%	10	3	21	116	12	
Caroline	4	6	2	8	300.0%	4	1	8	44	12	
Carroll	3	7	8	3	-62.5%	5	0	11	58	12	
Cecil	6	6	5	11	120.0%	6	2	11	75	12	
Charles	1	3	2	2	0.0%	2	0	4	20	12	
Dorchester	5	6	3	2	-33.3%	4	1	8	49	12	
Frederick	3	4	1	1	0.0%	11	1	19	134	12	
Garrett	0	0	0	0	0.0%	0	0	1	2	12	
Harford	6	7	19	9	-52.6%	8	2	19	101	12	
Howard	4	0	8	0	-100.0%	3	0	8	38	12	
Kent	1	0	2	0	-100.0%	1	0	2	6	12	
Montgomery	6	8	11	9	-18.2%	7	2	11	86	12	
Prince George's	3	5	19	10	-47.4%	8	2	19	99	12	
Queen Anne's	12	6	12	3	-75.0%	7	2	12	83	12	
St. Mary's	8	6	2	4	100.0%	7	2	14	78	12	
Somerset	7	2	3	3	0.0%	4	2	7	50	12	
Talbot	1	0	1	4	300.0%	1	0	4	11	12	
Washington	24	24	19	33	73.7%	28	17	66	337	12	
Wicomico	5	9	9	4	-55.6%	11	4	21	127	12	
Worcester	3	1	7	8	14.3%	9	1	26	108	12	



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: June-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
<b># Already Registered to Vote*</b>	<b>17,036</b>	<b>14,688</b>	<b>15,613</b>	<b>19,468</b>	<b>24.7%</b>	<b>16,806</b>	<b>13,816</b>	<b>19,468</b>	<b>201,667</b>	<b>12</b>	
Allegany	212	178	201	242	20.4%	229	178	278	2,747	12	
Anne Arundel	977	771	834	1001	20.0%	896	758	1,051	10,755	12	
Baltimore (City)	6935	5947	6555	8651	32.0%	7,049	5,558	8,651	84,591	12	
Baltimore	1815	1653	1644	1991	21.1%	1,686	1,400	1,991	20,237	12	
Calvert	214	173	187	242	29.4%	209	173	242	2,504	12	
Caroline	108	106	106	112	5.7%	101	79	114	1,209	12	
Carroll	228	154	162	209	29.0%	182	153	228	2,181	12	
Cecil	307	260	235	246	4.7%	284	235	327	3,409	12	
Charles	310	286	290	409	41.0%	342	286	409	4,099	12	
Dorchester	200	166	144	166	15.3%	187	131	255	2,245	12	
Frederick	220	145	159	148	-6.9%	245	145	356	2,944	12	
Garrett	72	57	85	87	2.4%	83	57	105	1,001	12	
Harford	550	580	577	697	20.8%	596	457	697	7,155	12	
Howard	336	303	283	353	24.7%	303	257	363	3,631	12	
Kent	35	35	57	68	19.3%	61	35	77	726	12	
Montgomery	727	626	682	882	29.3%	634	476	882	7,604	12	
Prince George's	2132	1859	1999	2300	15.1%	2,052	1,705	2,432	24,624	12	
Queen Anne's	107	95	95	99	4.2%	103	88	116	1,236	12	
St. Mary's	345	280	310	347	11.9%	347	280	432	4,164	12	
Somerset	157	128	152	166	9.2%	158	128	190	1,897	12	
Talbot	100	71	73	93	27.4%	86	71	105	1,035	12	
Washington	479	432	354	487	37.6%	458	354	559	5,499	12	
Wicomico	327	289	313	313	0.0%	353	282	464	4,241	12	
Worcester	143	94	116	159	37.1%	161	94	199	1,933	12	



**Department of Human Resources**  
**Family Investment Administration**  
 Reporting Period: June-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
<b># of Individuals who Decline Registration Form*</b>	<b>10,976</b>	<b>9,383</b>	<b>9,203</b>	<b>11,656</b>	<b>26.7%</b>	<b>10,633</b>	<b>9,203</b>	<b>12,291</b>	<b>127,598</b>	<b>12</b>	
Allegany	207	194	193	239	23.8%	211	167	267	2,526	12	
Anne Arundel	843	772	655	859	31.1%	772	637	875	9,262	12	
Baltimore (City)	2630	2192	2291	3288	43.5%	2,479	2,054	3,288	29,753	12	
Baltimore	1290	1085	1193	1353	13.4%	1,302	1,057	1,698	15,628	12	
Calvert	101	105	109	121	11.0%	109	95	127	1,313	12	
Caroline	58	80	86	78	-9.3%	74	56	91	883	12	
Carroll	163	103	123	133	8.1%	125	103	163	1,497	12	
Cecil	233	226	192	227	18.2%	224	192	267	2,688	12	
Charles	255	177	160	229	43.1%	211	146	270	2,528	12	
Dorchester	71	84	72	121	68.1%	94	71	121	1,123	12	
Frederick	359	339	225	228	1.3%	375	225	483	4,500	12	
Garrett	62	72	77	80	3.9%	78	61	91	937	12	
Harford	295	241	216	257	19.0%	264	216	361	3,166	12	
Howard	262	274	241	288	19.5%	317	241	404	3,800	12	
Kent	54	30	33	36	9.1%	44	30	56	532	12	
Montgomery	1140	1050	1085	1205	11.1%	1,189	1,050	1,334	14,271	12	
Prince George's	1888	1419	1358	1886	38.9%	1,746	1,358	2,218	20,949	12	
Queen Anne's	61	43	58	62	6.9%	61	43	82	727	12	
St. Mary's	256	273	228	290	27.2%	254	200	290	3,044	12	
Somerset	68	37	53	59	11.3%	63	37	84	751	12	
Talbot	46	38	55	55	0.0%	47	29	67	567	12	
Washington	333	312	290	291	0.3%	315	274	381	3,780	12	
Wicomico	220	194	158	189	19.6%	214	158	238	2,564	12	
Worcester	81	43	52	82	57.7%	67	43	89	809	12	

\*Data provided are for DHR local offices only.



**Department of Human Resources  
Child Support Enforcement Administration**

Reporting Period: June-11

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	249,465	249,769	249,429	249,920	0.2%	248,925	248,027	249,920	N/A	12	
Number of Active Cases Added during the Month	3,964	3,555	3,100	3,761	21.3%	3,558	3,100	4,122	42,696	12	
Number of Active Cases Subtracted during the Month	3,660	3,895	2,609	4,660	78.6%	3,516	2,609	4,660	42,192	12	
Total Active Caseload at the End of the Month	249,769	249,429	249,920	249,021	-0.4%	248,967	248,027	249,920	N/A	12	
In-state Caseload	218,587	218,242	218,633	217,811	-0.4%	217,936	217,136	218,633	N/A	12	
Interstate Caseload	31,182	31,187	31,287	31,210	-0.2%	31,031	30,790	31,287	N/A	12	
Interstate Cases Initiated By Maryland to Another State	15,656	15,634	15,678	15,612	-0.4%	15,605	15,551	15,678	N/A	12	
Interstate Cases Received By Maryland from Another States	15,156	15,190	15,249	15,237	-0.1%	15,050	14,812	15,249	N/A	12	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	166,432	166,634	166,740	166,078	-0.4%	165,261	163,286	166,740	N/A	12	
# of Children in the Caseload with Paternity Established	142,484	142,658	142,749	142,184	-0.4%	141,695	139,843	142,749	N/A	12	
% of Children in the Caseload with Paternity Established	85.6%	85.6%	85.6%	85.6%	0.0%	85.7%	85.6%	86.1%	N/A	12	
# of Children Needing Paternity Established at the Beginning of the Month	23,738	23,948	23,976	23,991	0.1%	23,545	22,832	23,991	N/A	12	
# of Children Needing Paternity Established Added during the Month	12,111	12,595	12,907	13,242	2.6%	10,371	6,416	13,242	124,448	12	
# of Children Needing Paternity Established Subtracted during the Month	12,722	13,178	13,475	13,907	3.2%	11,363	7,532	13,907	136,355	12	
# of Children Needing Paternity Established at the End of Month	23,948	23,976	23,991	23,894	-0.4%	23,567	22,832	23,991	N/A	12	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,581	205,227	205,493	204,704	-0.4%	205,212	203,650	205,595	N/A	12	
% of Cases in Caseload with a Support Order	82.3%	82.3%	82.2%	82.2%	0.0%	82.4%	82.0%	82.8%	N/A	12	
# of Cases Needing a Support Order Established at the Beginning of Month	43,870	44,188	44,202	44,427	0.5%	43,525	42,620	44,427	N/A	12	
# of Cases Needing a Support Order Established Added during the Month	3,258	2,990	2,531	3,128	23.6%	2,995	2,531	3,747	35,944	12	
# of Cases Needing a Support Order Established Subtracted during the Month	2,940	2,976	2,306	3,238	40.4%	2,765	1,622	3,824	33,177	12	
# of Cases Needing a Support Order Established at the End of the Month	44,188	44,202	44,427	44,317	-0.2%	43,755	42,620	44,745	N/A	12	



**Department of Human Resources  
Child Support Enforcement Administration**

Reporting Period: June-11

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 52,032,244	\$ 57,253,512	\$ 52,181,679	\$ 52,066,801	-0.2%	\$ 52,060,880.25	\$ 51,127,578.00	\$ 57,253,512.00	\$ 624,730,563	12
Amount Distributed toward Current Support	\$ 33,868,277	\$ 32,408,886	\$ 31,886,002	\$ 31,362,235	-1.6%	\$ 32,018,318.08	\$ 30,722,149.00	\$ 33,868,277.00	\$ 384,219,817	12
Percent of Current Support Distributed	65.1%	56.6%	61.1%	60.2%	-0.9%	61.5%	56.6%	65.1%	N/A	12
Number of Cases with Current Support Due	131,448	131,431	131,431	130,955	-0.4%	131,254	130,955	131,483	N/A	12
Number of Cases that had a Distribution toward Current Support	84,949	82,605	82,918	83,003	0.1%	82,702	81,587	84,949	N/A	12
# of Cases that did not have a Distribution toward Current Support	46,499	48,826	48,513	47,952	-1.2%	48,553	46,499	49,425	N/A	12
% of Cases that had a Distribution toward Current Support	64.6%	62.9%	63.1%	63.4%	0.3%	63.0%	62.3%	64.6%	N/A	12

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,751,061,915	\$ 1,750,657,153	\$ 1,752,937,129	\$ 1,754,632,986	0.1%	\$ 1,739,142,543.67	\$ 1,715,589,022.00	\$ 1,754,632,986.00	N/A	12
Amount Distributed toward Arrears	\$ 16,882,350	\$ 12,671,205	\$ 12,068,957	\$ 12,114,236	0.4%	\$ 10,355,113.50	\$ 7,326,065.00	\$ 16,882,350.00	\$ 124,261,362	12
Percent of Arrears Distributed	1.0%	0.7%	0.7%	0.7%	0.0%	0.6%	0.4%	1.0%	N/A	12
Number of Cases in Arrears	164,023	164,637	166,791	163,414	-2.0%	164,903	163,414	166,791	N/A	12
Number of Cases in Arrears that had a Distribution toward Arrears	53,340	47,155	44,556	57,334	28.7%	48,853	44,556	57,334	N/A	12
Number of Cases in Arrears that did not have a Distribution toward Arrears	110,683	117,482	122,235	106,080	-13.2%	116,050	106,080	122,235	N/A	12
Percent of Cases in Arrears that had a Distribution toward Arrears	32.5%	28.6%	26.7%	35.1%	8.4%	29.6%	26.7%	35.1%	N/A	12

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 49,312,065	\$ 45,982,185	\$ 42,237,725	\$ 50,011,437	18.4%	\$ 42,696,359.83	\$ 37,501,552.00	\$ 50,011,437.00	\$ 512,356,318	12
Total Number of Paying Cases	105,524	101,953	102,210	102,486	0.3%	101,586	100,191	105,524	N/A	12
Percent of Paying Cases	55.7%	54.0%	54.1%	54.3%	0.2%	53.7%	52.9%	55.7%	N/A	12
Number Children in Cases Receiving Support	110,656	107,212	107,122	106,388	-0.7%	106,280	104,475	110,656	N/A	12
Total Payment Issued (Transactions)	217,267	202,877	196,034	229,880	17.27%	207,676	192,094	229,880	2,492,112	12
Checks Issued in Error	26	21	19	21	10.53%	23	16	33	280	12
Dollar Value of Payments Issued in Error	\$32,991	\$22,612	\$12,527	\$26,905	114.78%	\$19,831	\$6,741	\$32,991	\$237,967	12



**Department of Human Resources  
Child Support Enforcement Administration**  
Reporting Period: June 2011

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Mar-11	Apr-11	May-11	Jun-11	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	216	209	200	243	21.5%	221	125	436	2,656	12
# of cases receiving payments from referrals	218	175	171	197	15.2%	174	112	267	2,093	12
% of cases receiving payments from referrals	100.93%	83.73%	85.50%	81.07%	-5.2%	83.40%	58.64%	131.20%	78.80%	12
# of payments made via wage-withholding	45	99	163	144	-11.7%	92	45	163	1,103	12
% of payments made via wage-withholding	20.64%	56.57%	95.32%	73.10%	-23.3%	53.39%	20.64%	95.32%	52.70%	12
NPEP total payments made	\$1,324,266	\$ 1,248,055	\$ 1,267,502	\$1,511,112	19.2%	\$1,210,044	\$1,073,147	\$1,511,112	\$14,520,529	12

**GDU Agency Goals and Actions Assessment Dashboard- DHR**  
(Contributing Actions, Benchmarks, and Progress to Date)

<b>GDU III. Increase the Number of Marylanders Who Receive Skills Training by 20% by 2012</b>					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
<b>B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010</b>					
<b>B2. Strengthen Skills &amp; Employment Opportunities for TANF Recipients, Foster Youth &amp; Non-custodial Parents</b>					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/12			
Establish MD Rise training partnerships in targeted sectors.	Fully implement MD RISE partnerships	6/12	<p><i>Target Achieved</i></p> <ol style="list-style-type: none"> <li>1. Family Investment Aide Initiative</li> <li>2. DHCD/Weatherization Assistance Program</li> <li>3. Biotechnical Institute of Maryland, Inc.</li> <li>4. CVS/pharmacy</li> <li>5. Maryland Center for Arts and Technology (MCAT)</li> <li>6. BCCC - Workforce Pipeline Solutions Interagency "Jump Start Program</li> <li>7. Open Society Institute - Baltimore Adult Workforce Development Initiative with Center for Urban Families, Civic Works, Group Ministries and Job Opportunities Task Force</li> <li>8. Survive and Thrive</li> <li>9. Baltimore Ex-Offender Re-entry Employment Program (BERE) Program</li> <li>10. DLLR</li> <li>11. BGE</li> <li>12. DGS</li> <li>13. DBED</li> <li>14. Policy Studies, Inc.</li> </ol>	<p><i>Partnership Name/# hired to date/# trained to date or in training</i></p> <p><u>Family Investment Aide Initiative</u> hired - 100</p> <p><u>DHCD - Weatherization Assistance Program</u> hired - 7</p> <p><u>Biotechnical Institute of Maryland, Inc.</u> trained/in training - 11</p> <p><u>CVS/pharmacy</u> trained/in training - 1</p> <p><u>hired: 15</u></p> <p><u>trained/in training - 41</u></p> <p><u>MCAT</u> hired - 72                      trained - 106</p> <p><u>DLLR</u> hired - 2</p> <p><u>Survive and Thrive</u> hired - 81</p> <p><u>OSI - DHR Partnership</u> hired: 12 trained: 46</p> <p><u>BERE Program</u> hired: 11 trained/in training: 4</p> <p><b>TOTAL HIRES: 300</b> <b>TOTAL TRAINED OR IN TRAINING: 288</b></p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Increase of 20% over June 2009 baseline	6/12	<p>Baseline as of June 1, 2009: 190 training completions and certifications received</p> <p>SFY 2010: 496 training completions and 261 certifications received.</p> <p>SFY 2011 through 3rd quarter: 261 training completions and 187 certifications received.</p>		
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Maintain FY2010 percentage (24%)	6/12	<p>FY 2009 - 2,092 (22%) placements were \$10/hr or more and at least 30 hours per week</p> <p>FY 2010 - 2,335 (24%) placements were \$10/hour or more and at least 30 hours per week</p> <p>FY 2011 through May 2011 - 1,869 (21%) placements were \$10/hour or more and at least 30 hours per week</p>		

**GDU Agency Goals and Actions Assessment Dashboard- DHR**

(Contributing Actions, Benchmarks, and Progress to Date)

**GDU V. Reduce Violent Crimes Committed Against Women and Children by 25% by the End of 2012**

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
<b>F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)</b>					
<p><b>F1. FY 2011 Goal: Reduce by 9% the number of children in out-of-home placement.</b></p>			<p># of Children in OOH placement: June 2008: 9569                      June 2009: 8757                      June 2010: 8013                      July 2010: 7978                      August 2010: 7952                      September 2010: 7905                      October 2010: 7889                      November 2010: 7774                      December 2010: 7703                      January 2011: 7649                      February 2011: 7651                      March 2011: 7611                      April 2011: 7549                      May 2011: 7518</p>		
			<p># Reunifications: SFY 08: 1548                      SFY 09: 1616 SFY 10: 1958                      June 2010: 256                      July 2010: 196                      August 2010: 171                      September 2010: 186                      October 2010: 165                      November 2010: 161                      December 2010: 168                      January 2011: 156                      February 2011: 130                      March 2011: 175                      April 2011: 160</p>		
			<p># Families receiving In-Home Services:                      June 2008: 3743                      June 2009: 3539                      June 2010: 3266                      July 2010: 3150                      August 2010: 3,133                      September 2010: 3,218                      October 2010: 3289                      November 2010: 3259                      December 2010: 3269                      January 2011: 3168                      February 2011: 3122                      March 2011: 3179                      April 2011: 3210                      May 2011: 3181</p>		
	<p>Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:</p>	<p>5/10</p>	<p>24 jurisdictions are trained to date. The 3266 families who are receiving in-home services and 8013 youth in out-of-home care in these jurisdictions are benefitting from FCP.</p>		
	<p>7/1409 - 11/30/09: Baltimore City</p>	<p>11/24/09</p>	<p>6 jurisdictions trained</p>		

Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09	0 jurisdictions trained.	Trainings rolled out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.		
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	4 jurisdictions trained.		
	4/6/10 - 5/25/10 Baltimore County, Cecil, Harford	5/25/10	3 jurisdictions trained.		
	Develop implementation plan to deliver the training to the provider community.	12/31/10	There have been 13 Family Centered Practice 2-day training sessions held for the provider community which accounts for 69 agencies/ 286 provider staff trained. The trainings have been held throughout the state since May 2010. The agencies represented include the school system, mental health, placement providers and other child and family community based services. Starting in 2011, the trainings are offered quarterly across the state.	All of the sessions are co-facilitated by a DHR/SSA staff person and a provider community staff person. About 25 provider staff attended the train-the-trainer session in December 2009 and have partnered with SSA to offer the training in their communities.	
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	9/30/10	Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization.		
Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	9/30/10	Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.		
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	Fully operational CMEs with all statewide slots filled.	6/30/10	CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 9/15/10, there were 24 children enrolled in MD CARES. Capacity is 40, and we anticipate being at full capacity as of November, 2010.		

Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3133 September 2010: 3218 October 2010: 3289 November 2010: 3259 December 2010: 3269 January 2011: 3168 February 2011: 3122 March 2011: 3179 April 2011: 3210 May 2011: 3181		
<b>F2. FY 2011 Goal: Facilitate 562 adoptions.</b>			FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010: 738 adoptions July 2010: 23 adoptions August 2010: 34 adoptions September 2010: 34 adoptions October 2010: 35 adoptions November 2010: 80 adoptions December 2010: 42 adoptions January 2011: 29 adoptions February 2011: 40 adoptions March 2011: 45 adoptions April 2011: 54 May 2011: 52		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	FY 10 2Q Report: 1) Reviewed 75 adoption cases 2) 84% of permanency plans were established timely 3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans 4) 74% of youth reviewed resided in a pre-finalized adoptive home		
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Completed training of supervisors on adoption subsidies and permanency policies in the Spring of 2011.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.	
<b>F3. FY 2011 Goal: Ensure that No More than 11% of Children are Placed in Group Homes by End of FY 2011</b>				November 2010: 10.9% Total # Children in Group Homes: 850 # Children in OOH placement: 7774	Total
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	

<p><b>Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions:</b>  TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.</p>	<p>Issue State policy for TYTF (9/09).  Implement Phase II in four targeted jurisdictions.</p>	<p>12/09</p>	<p>SSA has been doing step down reviews in Prince George's Co for Medically Fragile Group Home to TFC transitions and will be conducting them in Baltimore County and Baltimore City in 2011. Cases were presented to the TFC providers and children were stepped down into homes. A workgroup is developing a comprehensive step down process.</p> <p>The Maryland Foster Parent Association is partnering with DHR with a focus on educating foster parents about the importance of accepting teen placements.</p>		
<p>Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.</p>	<p>The policy was issued, completing this action.</p>	<p>10/09 10/09</p>	<p>Policy was issued in September.</p> <p># of children coming into care after policy was issued:  Cumulative total since Oct 09: 2303</p>		
<p>Implement Maryland Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Implement Rural Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p><b>F4. FY 2011 Goal: Increase to 76% the percent of children placed in family homes.</b></p>			<p>June 2009: 76.6%  June 2010: 76.5%  July 2010: 76.4%  August 2010: 76.1%  September 2010: 76.2%  October 2010: 76.0%  November 2010: 75.5%  December 2010: 76.0%  January 2011: 75.5%  February 2011: 75.6%  March 2011: 75.5%  April 2011: 75%  May 2011: 75%</p>	<p>February 2011: 75.5%  Total # Children in Family Homes: 5749  (5571 children residing in family homes +178 children on trial home visits = 5749)  Total # Children in OOH placement: 7611</p>	
<p>Implement FCP (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Placement policy (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Implement MD Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Implement Rural Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p><b>F5. FY 2011 Goal: Pending (Under construction--percent placed in/out of home or adjacent jurisdiction for all placements)</b></p>			<p>Family Homes:  March 2009: 53%  March 2010: 57% (3634 of 6377)</p>	<p>Group Homes:  March 2009: 38%  March 2010: 44% (413 out of 940)</p>	
<p>Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<p>Placement policy (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	
<td data-bbox="464 1260 806 1373"> <p>Issue RFP and hold pre-proposal conference</p> </td> <td data-bbox="810 1260 919 1373"> <p>11/09</p> </td> <td data-bbox="924 1260 1241 1373"> <p>RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.</p> </td> <td data-bbox="1245 1260 1465 1373"></td> <td data-bbox="1470 1260 1619 1373"></td>	<p>Issue RFP and hold pre-proposal conference</p>	<p>11/09</p>	<p>RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.</p>		
<p>Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.</p>	<p>Evaluate submitted Offers.</p>	<p>01/10 - 9/10</p>	<p>Offers received and in evaluation process.</p>		

	Award contracts.	11/1/2010	The Board of Public Works approved DHRs' recommendation to award 71 contracts for Residential Child Care Services (RCC) at its BPW meeting on Wednesday, March 23, 2011. The new contracts began on April 1st.		
<b>F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less</b>			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) FY10 2Q: 3.8% (105 of 2800) FY10 3Q: 4.0% (116 of 2933) FY10 4Q: 3.6% (105 of 2944) FY11 1Q: 3.5% (93 out 2644) FY11 2Q: 3.4% (78 out of 2292)		
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)	
Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.	Work of developing model targeted to occur 2010.	12/31/10	In the summer of 2010, the Social Services Administration partnered with the Children's Research Center (CRC) to evaluate its safety and risk assessment tools, as one of the first steps in the implementation of a revised Integrated In-Home Services model. This work was funded by Casey Family Programs. The evaluation highlighted areas of the assessments which needed improvement prior to implementing the new service model, to better ensure the best assessment which helps determine the appropriate type and level of service needed. SSA is now working on the major revisions in the safety assessment known as SAFE-C. At present, revisions to SAFE-C are under review by CHESSIE/ACS to determine the cost and timing of the work. Once completed we will turn to needed revisions in the Maryland Family Risk Assessment. We are hopeful that the SAFE-C revisions to CHESSIE can be completed in early SFY'12. <b>Anything to report?</b>		
PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.	Evaluation work targeted to occur during 2010.	12/31/10	(see above)		

<p>Complete an environmental scan that will be used by multi-sector, multi-disciplinary public and private stakeholders to develop a comprehensive statewide Child Maltreatment Prevention Plan.</p>		<p>9/30/2011</p>	<p>Draft of Phase I has been completed and includes the following sections:  1. Definitions of child maltreatment  2. Effects of maltreatment  3. Fiscal costs of maltreatment  4. The Origins of Child Maltreatment: An Ecological Model  (Includes risk and protective factors)</p>	<p>The completed environmental scan will also include:  1. An inventory and analysis of existing programs, services, resources, surveillance systems, policy and legislation, reports, surveys, and studies that identify the strengths and gaps in the state's current child maltreatment prevention efforts  2. Suggested statistical benchmarks for key data elements that will be used to evaluate prevention efforts.</p>	
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**GDU XII. End Childhood Hunger in Maryland by 2015**

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
<b>A. Increase the Participation Rate for the Number of Children in the Food Supplemental Program by 9% by December 2010</b>				DHR exceeded its Partnership to End Childhood Hunger goal by increasing the number of children participating in FSP by 9% in August 2010 from the base month of December 2009 (242,328). In December 2010, DHR served 285,283 children 18 and younger in the FSP, an increase of over 17% for the year.	
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done. DHR will ensure that families waiting in lines are informed of the option of a telephone interview. DHR will report to StateStat the percentage of eligibility determinations and redeterminations made with telephone interviews each month by jurisdiction.	Completed	Step 1: All jurisdictions have been trained for telephonic interviewing		
			DHR has provided support to barriers listed by jurisdictions: identified funds in local budgets, implemented best practices, and BOLO, OAS and OTHS are working with locals to mail out applications		
			Step 2: Completed automated system programming by ACS to support scheduling of telephone interviews in June		
			Step 3: Since July, fully implementing telephone interviews for all hardship reasons in all jurisdictions.	The expansion of the case information form to all redeterminations is currently on hold	
				Only Kent does not regularly schedule telephone interviews, but does use them for hardship cases.	
Increase use of group redeterminations	Group redeterminations used by 18 jurisdictions by September 2010. DHR working with locals to build SAIL labs.	Completed	SAIL labs are completed in 31/36 Family Investment District Offices. The district offices without SAIL labs do not have space for a lab.	CARES enhancement allowing scheduling for group redets is on schedule for FY 11.	
Increase number of community and faith-based organizations included in the Food Supplemental Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	Sept 2010 Added two new CBOs.	Step 1: The geographical reach has been mapped and the demographic focus of the 5 CBOs in the 2010 plan has been analyzed.		
			Step 2: Identified 10 jurisdictions that were not covered by existing CBO partners.		
			Step 3: Cultivating relationships with prominent CBOs in regions where additional partners in the plan are needed.- Sent an addendum to 2010 FSP Outreach Plan, which would add Associated Catholic Charities and Crossroads Farmers Market to the plan.	In September we added the two new CBOs to the Outreach Plan for FY 2011. Associated Catholic Charities covers Baltimore City and County. Crossroads Farmers Market covers Montgomery County.	

Expand No Wrong Door Project to include representatives from other agencies and two legislators to meet requirements of budget language.	Final report to budget committees on outcome of efforts	June 2011	First meeting of expanded workgroup chaired on June 30th.		
Increase utilization of SAIL by training CBOs to help families apply for benefits.	Increase total SAIL applications for FSP to 4500 per month.	September 2010	We have now trained 57 CBOs. FSP applications via SAIL - September 2010: 6,189; October 2010: 6,799.	Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as planned. Do not have access to later SAIL report. Should receive October numbers shortly.	
Implement customer care center in Baltimore that will handle SAIL applications for metro area.	Fully functional customer care center.	June 2010	Center opened and fully functional by 11/30/09. June 2010: 1,102, July: 1,135, August: 1,137, September: 995, October 1,090 applications from Baltimore County filed via SAIL and handled by CCC.	Currently evaluating operations of first center and considering to expand Western MD. We have decided not to open regional centers.	
Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.	Reports produced and FSP information sent to potentially eligible families. The flyers were distributed to students by the Montgomery County School system in October.	Sept 2010	12,277 households identified. FIA to provide literature for schools to distribute to families. Funding being sought to expand to additional jurisdictions.		
Work with GOC and Maryland Out of School Time Network to develop a strategy targeting families to utilize after school programs to promote FSP.	To be decided. Continuing to work with MOST. They received Mott grant October 1.	TBD	MOST Network to receive Mott Foundation award again this year. Next steps under development.		
FSP opt-in addition to FARMS Benefit Application	All jurisdictions distribute new application; automate and report data back to DHR; DHR target eligible population	TBD after we confer with LEAs.	All jurisdictions included the opt-in language in the application; 5 jurisdictions have the data automated and will send to DHR. We will work with 3 volunteer non-automated jurisdictions to use WEX interns to gather that data. Conference call scheduled 11/9/10 with 5 automated jurisdictions.	TBD- how remaining 16 jurisdictions will automate and report opt-in data back to DHR	