



StateStat Department of Labor, Licensing and Regulation MBE/SBR



Alexander Sanchez
Secretary
Appointed: September 2009

Management Team

Deputy Secretary: Leonard J. Howie III
Acting Chief of Procurement: Latesa Thomas
MBE Liaison Officer: Allan Robinson

Administrations:

Workforce Development & Adult Learning: Paulette Francois, Acting Assistant Secretary
Occupational and Professional Licensing: Stanley Botts, Commissioner
Labor and Industry: Ron DeJuliis, Commissioner
Financial Regulation: Mark Kaufman, Commissioner
Unemployment Insurance: Julie Squire, Assistant Secretary
Racing: Mike Hopkins, Executive Director

MBE CONTRACT ACTIVITY

PROCUREMENT/CONTRACT AWARDS	CURRENTLY AVAILABLE PERIOD (July, 2011)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
Payment Totals	\$903,710.00	\$413,776.79 45.79%	\$52,776.97 5.84%	\$76,605.99 8.48%	\$543,159.75	60.10%	\$903,710.00	\$413,776.79 45.79%	\$52,776.97 5.84%	\$76,605.99 8.48%	\$543,159.75	60.10%
Awards Totals	\$404,660.00	\$16,099.00 3.98%	\$12,369.00 3.06%	\$22,618.00 5.59%	\$51,086.00	12.62%	\$404,660.00	\$16,099.00 3.98%	\$12,369.00 3.06%	\$22,618.00 5.59%	\$51,086.00	12.62%
Architectural and Engineering					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Services	\$120,849.00	\$9,900.00	\$2,725.00	\$14,721.00	\$27,346.00	22.63%	\$120,849.00	\$9,900.00	\$2,725.00	\$14,721.00	\$27,346.00	22.63%
Supplies and Equipment	\$3,579.00		\$1,361.00		\$1,361.00	38.03%	\$3,579.00	\$0.00	\$1,361.00	\$0.00	\$1,361.00	38.03%
IT Services	\$47,500.00				\$0.00	0.00%	\$47,500.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
IT Supplies and Equipment	\$1,722.00		\$1,397.00		\$1,397.00	81.13%	\$1,722.00	\$0.00	\$1,397.00	\$0.00	\$1,397.00	81.13%
Human, Cultural, Social & Educational					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Corporate Credit Card	\$131,764.00	\$6,199.00	\$6,886.00	\$7,897.00	\$20,982.00	15.92%	\$131,764.00	\$6,199.00	\$6,886.00	\$7,897.00	\$20,982.00	15.92%
Direct Vouchers	\$99,246.00				\$0.00	0.00%	\$99,246.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%

Notes: (1) MBE data consist of MBE prime and MBE subcontract awards and payments, where applicable. (2) The "Women" category may include contract awards and payments to dually-certified MBEs.

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$956,702	\$200,499		20.96%	\$956,702	\$200,499	0	20.96%



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Department of Labor, Licensing and Regulation
Human Resources

HUMAN RESOURCES												
OVERTIME	MONTHLY REPORTING PERIODS					Fiscal Year to Date				FISCAL YEAR COMPARISON		
	MAR-11	APR-11	MAY-11	JUN-11	% Change	Avg	Min	Max	Total	FY08	FY09	FY10
Overtime pay (\$)												
Office of the Secretary	70,996	49,712	48,645	41,616	-14.4%	37,839	18,748	70,996	457,846	6,175	72,020	344,205
Administration	5,371	2,694	5,455	5,081	-6.8%	4,907	2,694	7,244	59,060	68,399	78,103	52,103
Financial Regulation	1,100	711	228	470	105.9%	2,201	37	6,469	24,678	7,831	30,992	32,281
Labor and Industry	5,200	10,327	24,122	22,563	-6.5%	10,989	1,143	24,122	143,447	54,557	87,119	107,732
Racing Commission	-	-	-	-	0.0%	-	-	-	-	-	-	-
Occupational and Professional Licensing	317	699	257	722	181.0%	233	-	699	3,287	6,461	3,552	3,396
Workforce Development	491	1,583	1,801	2,394	33.0%	1,518	491	3,308	19,097	19,775	21,722	34,916
Unemployment Insurance	53,802	33,208	27,745	26,818	-3.3%	43,141	27,745	73,188	501,370	229,055	615,620	538,345
Total	137,278	98,936	108,253	99,666	-7.9%	100,829	78,854	137,278	1,208,785	392,253	909,128	1,112,978
Overtime (days)												
Office of the Secretary	2,160.2	1,477.9	1,466.0	1,175.3	-19.8%	1,155.5	629.8	2,160.2	13,886.1	204	2,555	11,430.4
Administration	210.9	111.6	206.6	201.5	-2.5%	181.0	111.6	255.3	2,192.2	2,639	3,014	2,054.3
Financial Regulation	37.0	22.4	8.5	17.5	105.9%	71.4	0.0	202.0	802.8	303	1,113	1,111.9
Labor and Industry	138.5	281.4	685.0	638.9	-6.7%	304.4	31.0	685.0	3,987.4	1,535	2,205	2,836.2
Racing Commission	-	-	-	-	0.0%	0.0	0.0	0.0	0.0	-	-	-
Occupational and Professional Licensing	11.0	24.3	11.0	28.8	161.8%	8.2	0.0	24.3	118.9	221	110	116.9
Workforce Development	18.5	55.0	59.1	93.0	57.4%	54.1	18.5	113.7	688.4	726	796	1,387.7
Unemployment Insurance	1,889.7	1,211.7	1,015.5	947.8	-6.7%	1,543.6	1,015.5	2,430.5	17,927.4	7,864	21,890	19,205.2
Total	4,465.8	3,184.3	3,451.7	3,102.8	-10.1%	3,318.2	2,673.2	4,465.8	39,603.2	13,492	31,683	38,142.6
SICK LEAVE (DAYS)												
Office of the Secretary	58.4	71.5	55.4	57.6	3.9%	56.5	55.4	57.6	113.0	1,098	1306.5	1042.9
Administration	83.1	68.0	66.9	100.5	50.2%	83.7	66.9	100.5	167.4	2,222	2462.6	1957.8
Financial Regulation	46.2	39.5	30.7	34.1	11.1%	32.4	30.7	34.1	64.8	952	843.2	926.9
Labor and Industry	90.0	88.7	73.5	80.9	10.1%	77.2	73.5	80.9	154.4	2,013	2164.7	1877.4
O & P Licensing	38.1	25.6	32.4	32.5	0.3%	32.5	32.4	32.5	64.9	787	1142.3	1032.2
Racing Commission	12.9	15.3	5.3	0.7	-87.0%	3.0	0.7	5.3	6.0	612	515.0	272.4
Unemployment Insurance	224.3	210.2	242.8	276.7	14.0%	259.8	242.8	276.7	519.5	6,690	7403.0	7654.2
Workforce Development	195.8	192.4	157.8	214.0	35.6%	185.9	157.8	214.0	371.8	3,136	2755.8	5001.4
Total	748.8	711.2	664.8	797.0	19.9%	730.9	664.8	797.0	1,461.8	17,329	18593.0	19765.1
COMP TIME (DAYS)												
Office of the Secretary	7.3	9.6	14.8	9.5	-35.8%	12.2	9.5	14.8	24.3	294	303	403.1
Administration	4.1	9.3	7.5	12.8	70.7%	10.2	7.5	12.8	20.3	601	391	277.1
Financial Regulation	13.9	12.4	10.9	17.7	62.4%	14.3	10.9	17.7	28.6	482	473	540.2
Labor and Industry	16.4	15.9	18.1	13.1	-27.6%	15.6	13.1	18.1	31.2	391	458	423.3
O & P Licensing	2.1	2.5	0.0	0.6	100%	0.3	0.0	0.6	0.6	176	72	97.9
Racing Commission	0.9	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	202	189	157.9
Unemployment Insurance	40.4	35.3	30.0	41.1	37.0%	35.6	30.0	41.1	71.1	686	1206	1203.8
Workforce Development	29.0	27.9	19.1	23.3	22.0%	21.2	19.1	23.3	42.4	573	625	665.9
Total	114.1	112.8	100.4	118.1	17.6%	109.3	100.4	118.1	218.5	3,254	3703	3769.1



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HUMAN RESOURCES												
ACCIDENT LEAVE (DAYS)	6/14/2011	6/28/2011	7/12/2011	7/26/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	13	0	0.0
Administration	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	8.5	0	0.0
Financial Regulation	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	1	0.0
Labor and Industry	0.0	2.2	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	4.4	50	0.0
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	0.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	0.0
Unemployment Insurance	0.0	0.0	0.2	0.0	-100.0%	0.1	0.0	0.2	0.2	0.4	78	8.1
Workforce Development	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	10.75	1	45.5
Total	0.0	2.2	0.2	0.0	-100.0%	0.1	0.0	0.2	0.2	36.6	130	53.5
UNSCHEDULED LEAVE (DAYS)	6/14/2011	6/28/2011	7/12/2011	7/26/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	2.1	1.9	1.1	1.8	63.6%	1.5	1.1	1.8	2.9	78.0	78.1	62.9
Administration	5.2	5.4	13.0	3.0	-76.9%	8.0	3.0	13.0	16.0	178.4	194.5	155.6
Financial Regulation	0.6	0.0	1.1	0.8	-27.3%	1.0	0.8	1.1	1.9	45.0	68.6	61.3
Labor and Industry	1.7	5.4	5.0	5.0	0.0%	5.0	5.0	5.0	10.0	217.4	190.1	154.3
O & P Licensing	4.3	4.6	3.8	2.7	-28.9%	3.3	2.7	3.8	6.5	89.9	93.4	116.8
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	3.7	9.5	0.0
Unemployment Insurance	30.3	31.7	24.6	33.1	34.6%	28.9	24.6	33.1	57.7	658.0	636.1	709.3
Workforce Development	11.4	9.5	13.5	10.5	-22.2%	12.0	10.5	13.5	24.0	197.5	229.5	349.9
Total	55.6	58.5	62.1	56.9	-8.4%	59.5	56.9	62.1	119.0	1,467.1	1,499.7	1,610.1
TELECOMMUTING (DAYS)	6/14/2011	6/28/2011	7/12/2011	7/26/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	117.0	108.8	74.2	103.5	39.5%	88.9	74.2	103.5	177.7	103.8	262	452.2
Administration	0.0	0.0	4.0	2.3	-42.5%	3.2	2.3	4.0	6.3	64.0	27	10.7
Financial Regulation	24.2	21.7	25.1	21.4	-14.7%	23.3	21.4	25.1	46.5	832.3	831	747.7
Labor and Industry	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	228.1	205	85.0
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	8.0	0	0.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0.0	0	0.0
Unemployment Insurance	0.0	0.0	2.5	10.3	312.0%	6.4	2.5	10.3	12.8	228.3	176	0.0
Workforce Development	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	17.6	0	15.2
Total	141.2	130.5	105.8	137.5	30.0%	121.7	105.8	137.5	243.3	1,529.2	1,490	1,310.7
Total # of Teleworking Personnel	48	44	43	43.0	0.0%	43.0	43.0	43.0				
TRAINING (DAYS)	6/14/2011	6/28/2011	7/12/2011	7/26/2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	2.0	0.0	10.0	8.0	-20.0%	9.0	8.0	10.0	18.0	0.0	25.9	9.5
Administration	3.0	4.7	0.0	0.4	100%	0.2	0.0	0.4	0.4	52.9	86.0	81.0
Financial Regulation	11.5	16.8	1.7	9.2	441.2%	5.5	1.7	9.2	10.9	94.3	137.7	147.6
Labor and Industry	0.0	0.0	0.0	13.8	100%	6.9	0.0	13.8	13.8	20.4	52.8	86.9
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	10.0	14.0	6.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	2.0	5.0	0.8
Unemployment Insurance	16.2	0.3	0.0	0.3	100%	0.2	0.0	0.3	0.3	73.0	133.7	215.5
Workforce Development	13.6	11.7	8.0	10.4	30.0%	9.2	8.0	10.4	18.4	333.5	433.2	395.1
Total	46.3	33.3	19.7	42.1	113.7%	30.9	19.7	42.1	61.8	553.5	883.8	968.0



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HUMAN RESOURCES												
PINS	APRIL2011	MAY2011	JUN2011	JULY2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	116	115	115	112	-2.6%	112.0	112.0	112.0		106	101.9	118
Administration	176	176	176	176	0.0%	176.0	176.0	176.0		184.8	175.7	169
Financial Regulation	75	75	75	76	1.3%	76.0	76.0	76.0		94.3	84.3	79
Labor and Industry	183	183	185	181	-2.2%	181.0	181.0	181.0		190	170	170
O & P Licensing	61	60	61	61	0.0%	61.0	61.0	61.0		78.2	77.8	67
Racing Commission	7	7	7	7	0.0%	7.0	7.0	7.0		15	15.2	8
Unemployment Insurance	556	551	554	546	-1.4%	546.0	546.0	546.0		525.7	509.7	542
Workforce Development	376	379	381	383	0.5%	383.0	383.0	383.0		261.9	237.3	392
Total	1,550	1,546	1,554	1,542	-0.8%	1,542.0	1,542.0	1,542.0		1455.9	1371.9	1,544
VACANCIES	APRIL2011	MAY2011	JUN2011	JULY2011	% Change	Average	Minimum	Maximum	Total	FY08	FY09	FY10
Office of the Secretary	6	7	7	10	42.9%	10.0	10.0	10.0		3.5	3.5	4
Administration	4	4	4	5	25.0%	5.0	5.0	5.0		9.2	8	13
Financial Regulation	8	8	8	7	-12.5%	7.0	7.0	7.0		10.4	10.6	7
Labor and Industry	14	13	11	15	36.4%	15.0	15.0	15.0		16	22	29
O & P Licensing	7	8	7	9	28.6%	9.0	9.0	9.0		5.65	2.7	4
Racing Commission	0	0	0	0	0.0%	0.0	0.0	0.0		0	1	0
Unemployment Insurance	11	16	13	21	61.5%	21.0	21.0	21.0		14.48	17.7	26
Workforce Development	45	42	40	39	-2.5%	39.0	39.0	39.0		30	29	34
Total	95	98	90	106	17.8%	106.0	106.0	106.0		89.23	94.5	116
PEP NOTE: TRACKING OF THE PEPS IS SUSPENDED PENDING A REPORTING SYSTEM FROM DBM DUE BY JULY 1ST.												



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General Services

Volume 5 Number 1
 Reporting Period July, 2011

GENERAL SERVICES	Reporting Period					Fiscal Year To Date					Fiscal Year Comparison		
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY 09	FY 10	FY11
Energy Footprint - Utilities													
Electricity Use- Owned Properties (KwH)	356,354	154,239	197,949	202,361	2.2%	202,361	202,361	202,361	202,361	4,075,834	4,499,611	4,670,800	3,833,818
Cumberland-128 Baltimore St.	33,984	40,320	58,560	52,992	-9.5%	52,992	52,992	52,992	52,992		461,185	481,712	488,448
Total Degree Days	240	240	571	600	5.1%	600	600	600	600				
Averages Per Day (KwH)	1,172	1,344	1,775	1,893	6.6%	1,893	1,893	1,893	1,893				
Baltimore-2800 W. Patapsco Ave.	14,000	14,500	18,600	19,700	5.9%	19,700	19,700	19,700	19,700		163,900	166,000	180,700
Total Degree Days	224	376	620	847	36.6%	847	847	847	847				
Averages Per Day (KwH)	424	500	600	635	5.8%	635	635	635	635				
Towson-300/308 Towsontowne Blvd.	25,746	24,539	39,293	38,693	-1.5%	38,693	38,693	38,693	38,693		268,868	287,141	349,198
Total Degree Days	224	376	622	847	36.2%	847	847	847	847				
Averages Per Day (KwH)	810	860	1,168	1,331	14.0%	1,331	1,331	1,331	1,331				
Waldorf-175 Post Office Road	12,600	12,960	16,360	18,640	13.9%	18,640	18,640	18,640	18,640		171,280	170,960	175,640
Total Degree Days	217	291	571	768	34.5%	768	768	768	768				
Averages Per Day (KwH)	382	447	545	643	18.0%	643	643	643	643				
College Park-9829 Rhode Island Ave.	18,960	23,040	24,240	31,440	29.7%	31,440	31,440	31,440	31,440		284,880	260,600	265,200
Total Degree Days	217	291	571	768	34.5%	768	768	768	768				
Averages Per Day (KwH)	632	688	866	983	13.5%	983	983	983	983				
Baltimore-1100 N. Eutaw St. (see note)	208,632				0.0%	0	0	0	0		3,149,497	3,280,195	1,921,370
Total Degree Days	237	376	620	847	36.6%	847	847	847	847				
Averages Per Day (KwH)	6,954				0.0%	0	0	0	0				
Salisbury - 1790 Westwood Drive	42,432	38,880	40,896	40,896	0.0%	40,896	40,896	40,896	40,896			24,192	472,896
Total Degree Days	240	267	486	675	38.9%	675	675	675	675				
Averages Per Day (KwH)	1,326	1,254	1,319	1,319	0.0%	1,319	1,319	1,319	1,319				
Electricity Use - Leased Space (KwH)	36,425	35,397	41,429	47,835	15.5%	47,835	47,835	47,835	47,835		467,197	470,173	473,554
Easton-301 Bay Street (Suite 301)	7,845	6,226	7,080	6,871	-3.0%	6,871	6,871	6,871	6,871		90,406	96,769	96,198
Total Degree Days	207	289	522	689	32.0%	689	689	689	689				
Averages Per Day (KwH)	245	215	214	245	14.5%	245	245	245	245				
Easton-301 Bay Street (Suite 203)	3,039	1,582	2,271	2,570	13.2%	2,570	2,570	2,570	2,570		38,364	32,651	33,695
Total Degree Days	207	289	522	689	32.0%	689	689	689	689				
Averages Per Day (KwH)	95	55	69	92	33.3%	92	92	92	92				
Hagerstown-14 N. Potomac (front)	10,160	11,520	13,360	17,600	31.7%	17,600	17,600	17,600	17,600		133,600	134,720	140,800
Total Degree Days	269	233	412	627	52.2%	627	627	627	627				
Averages Per Day (KwH)	330	349	461	587	27.3%	587	587	587	587				
Hagerstown-14 N. Potomac (rear)	1,953	1,819	1,887	2,006	6.3%	2,006	2,006	2,006	2,006		27,095	27,810	27,208
Total Degree Days	269	233	412	627	52.2%	627	627	627	627				
Averages Per Day (KwH)	67	55	65	67	3.1%	67	67	67	67				
Columbia-7161 Columbia Gateway	11,100	11,700	14,300	15,600	9.1%	15,600	15,600	15,600	15,600		146,400	148,500	147,400
Total Degree Days	235	270	478	681	42.5%	681	681	681	681				
Averages Per Day (KwH)	358	377	461	487	5.6%	487	487	487	487				
Oakland-221 S. Third Street	2,328	2,550	2,531	3,188	26.0%	3,188	3,188	3,188	3,188		31,332	29,723	28,253
Total Degree Days	265	238	315	510	61.9%	510	510	510	510				
Averages Per Day (KwH)	73	85	77	97	26.0%	97	97	97	97				



StateStat
Department of Labor, Licensing and Regulation
General Services

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Gas Use - Owned Space (Therms)	2,619	1,769	1,298	1,362	4.9%	1,362	1,362	1,362	1,362	125,118	103,096	99,982	34,440
Cumberland-128 Baltimore St.	218	901	1,128	1,102	-2.3%	1,102	1,102	1,102	1,102		8,195	7,600	10,686
Averages Per Day (Therms)	7	28	38	37	-2.6%	37	37	37	37				
Baltimore-2800 W. Patapsco Ave	370	134	11	21	90.9%	21	21	21	21		3,048	3,505	3,937
Averages Per Day (Therms)	11.00	5.00	1.00	0.68	-32.0%	1	1	1	1				
Towson-300/308 Towsontowne Blvd.	719	84	97	13	-86.6%	13	13	13	13		9,690	8,005	9,634
Averages Per Day (Therms)	22	3	3.0	0.4	-85.7%	0	0	0	0				
Waldorf-175 Post Office Road	215	27	7	7	0.0%	7	7	7	7		2,437	2,481	2,281
Averages Per Day (Therms)	7.00	1.00	0.20	0.21	5.0%	0	0	0	0				
College Park-9829 Rhode Island Ave.	758	329	55	0	0.0%	0	0	0	0		5,621	4,771	5,634
Averages Per Day (Therms)	24	11	2	0	0.0%	0	0	0	0				
Baltimore-1100 N. Eutaw St. (see note)	339	294		219	100%	219	219	219	219		74,105	73,615	2,268
Averages Per Day (Therms)	11	10		8	100%	8	8	8	8				
Salisbury - 1790 Westwood Drive (new facility opened)	0	0	0	0	0.0%	0	0	0	0			5	0
Averages Per Day (Therms)	0	0	0	0	0.0%	0	0	0	0				
Gas Use - Leased Space (Therms)	922	179	36	1	-97.2%	1	1	1	1		8,016	7,965	8,731
Hagerstown-14 N. Potomac (front)	353	0	0	0	0.0%	0	0	0	0		3,557	4,204	4,178
Averages Per Day (Therms)	11.0	0.0	0.0	0.0	0.0%	0	0	0	0				
Columbia-7161 Columbia Gateway	403	155	36		0.0%	0	0	0	0		2,814	2,064	2,761
Averages Per Day (Therms)	13.0	5.0	1.0		0.0%	0	0	0	0				
Oakland-221 S. Third Street	166	24	0	1	100%	1	1	1	1		1,645	1,697	1,792
Averages Per Day (Therms)	5.0	1.0	0.0	0.0	100%	0	0	0	0				
Water Use - Owned Space (000 Gallons) Qtrly Report	28.0	0.0	83.0	0.0	0.0%	0	0	0	0			0	
Cumberland-128 Baltimore St.					0.0%	0	0	0	0				
Baltimore-2800 W. Patapsco Ave	28.0				0.0%	0	0	0	0				
Towson-300/308 Towsontowne Blvd.					0.0%	0	0	0	0				
Waldorf-175 Post Office Road			34.0		0.0%	0	0	0	0				
College Park-9829 Rhode Island Ave.			49.0		0.0%	0	0	0	0				
Baltimore-1100 N. Eutaw St.					0.0%	0	0	0	0				
Salisbury - 1790 Westwood Drive (new facility opened)					0.0%								
Footprint - Vehicles	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY 09	FY 10	FY11
Vehicles registered	75	75	75	75	0.0%	75	75	77			73	77	
Miles driven	90,084	93,544	86,117	77,910	-9.5%	0	77,910	77,910	77,910		1,050,274	1,078,084	1,018,875
Avg. manufacturers mpg	21	21	21	21	0.0%	21	21	21			21	21	
Footprint -Space Utilization (SF)	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY 09	FY 10	FY11
Space occupied - owned (SF)	314,681	314,681	314,681	314,681	0.0%	314,681	314,681	314,681			294,681	314,681	3,776,172
Space occupied - leased (SF)	181,601	181,601	181,601	181,601	0.0%	181,601	181,601	181,601			179,585	179,585	2,167,116
Space occupied - total occupied (SF)	496,282	496,282	496,282	496,282	0.0%	496,282	496,282	496,282			474,266	494,266	5,943,288
Space unoccupied - owned (SF)	10,048	10,048	10,048	10,048	0.0%	10,048	10,048	10,048			10,048	10,048	120,576
Space unoccupied - leased (SF)	3,507	3,507	3,507	3,507	0.0%	3,507	3,507	3,507			3,507	3,507	42,084
Space unoccupied - total unoccupied (SF)	13,555	13,555	13,555	13,555	0.0%	13,555	13,555	13,555			13,555	13,555	162,660
Total space utilization (Occupied & unoccupied in SF)	509,837	509,837	509,837	509,837	0.0%	509,837	509,837	509,837			487,821	507,821	6,105,948
Building Maintenance Work Orders	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY 09	FY 10	FY11
Number of Work Orders Requested	280	308	305	284	-6.9%	284	284	284	284		3,608	3,472	3,487
Number of Work Orders Completed in 24 Hours	204	232	237	229	-3.4%	229	229	229	229		2,950	2,792	2,786
Percent of Work Orders Completed in 24 Hours	72%	75%	77%	80%	3.9%	80%	80%	80%	244	70%	82%	80%	10

Note #1: Electricity & Gas Owned: FY 2010 Central Plant part of data for 1100 N. Eutaw St. is based on trends from previous years

Updated August 23, 2011

updated 05/02/11



StateStat
Department of Labor, Licensing and Regulation
Budget and Finance

Volume 4 Number 12
 Reporting Period June, 2011

BUDGET AND FINANCE		MONTHLY REPORTING PERIODS				% Change (2mos)	Fiscal Year to Date				FY Comparison				
		Data					Average	Minimum	Maximum	Total	FY2008	FY2009	FY2010		
Expenditures		MAR-11	APR-11	MAY-11	JUN-11										
DIVISION															
OFFICE OF THE SECRETARY	PERSONAL SERV	1,349,463	910,736	906,895	944,132	4.1%	972,016	853,103	1,349,463	11,664,187	11,664,187	9,296,482	9,790,057	11,218,801	
	NON-PERS SERV	136,480	100,610	97,896	319,003	225.9%	153,539	50,891	482,421	1,842,470	1,842,470	952,768	1,414,014	1,645,882	
OFFICE OF THE SECRETARY Total		1,485,943	1,011,346	1,004,791	1,263,135	25.7%	1,125,555	912,491	1,485,943	13,506,657	13,506,657	10,249,250	11,204,071	12,864,683	
DIVISION OF ADMINISTRATION	PERSONAL SERV	1,722,655	1,165,215	1,086,274	1,029,064	-5.3%	1,207,685	961,964	1,722,655	14,492,225	14,492,225	13,652,194	13,907,189	14,131,306	
	NON-PERS SERV	208,207	33,080	106,923	757,181	608.2%	194,732	15,821	757,181	2,336,786	2,336,786	2,593,852	2,703,093	2,482,461	
DIVISION OF ADMINISTRATION Total		1,930,862	1,198,294	1,193,196	1,786,245	49.7%	1,402,418	1,010,936	1,930,862	16,829,011	16,829,011	16,246,046	16,610,282	16,613,767	
FINANCIAL REGULATION	PERSONAL SERV	724,268	458,047	488,716	532,011	8.9%	543,171	458,047	766,269	6,518,056	6,518,056	6,663,383	7,077,944	6,976,241	
	NON-PERS SERV	67,701	95,633	43,896	122,065	178.1%	82,654	10,001	367,360	991,853	991,853	875,678	984,596	1,004,574	
FINANCIAL REGULATION Total		791,969	553,679	532,612	654,076	22.8%	625,826	516,577	885,629	7,509,910	7,509,910	7,539,061	8,062,540	7,980,815	
LABOR AND INDUSTRY	PERSONAL SERV	1,453,965	996,077	1,029,730	1,021,088	-0.8%	1,052,239	885,908	1,461,221	12,626,873	12,626,873	11,354,592	12,356,146	12,072,429	
	NON-PERS SERV	288,935	267,631	118,179	443,527	275.3%	279,583	118,179	676,699	3,354,994	3,354,994	2,123,673	2,543,078	2,312,591	
LABOR AND INDUSTRY Total		1,742,900	1,263,708	1,147,909	1,464,615	27.6%	1,331,822	1,100,950	1,742,900	15,981,866	15,981,866	13,478,265	14,899,223	14,385,020	
DIVISION OF RACING	PERSONAL SERV	220,514	150,272	139,314	321,105	130.5%	163,542	87,305	321,105	1,962,506	1,962,506	2,865,929	2,349,123	2,074,462	
	NON-PERS SERV	1,554,043	1,652,395	1,712,850	8,500,227	396.3%	1,545,429	8,379	8,500,227	18,545,143	18,545,143	2,845,265	2,524,539	1,339,620	
DIVISION OF RACING Total		1,774,557	1,802,667	1,852,164	8,821,331	376.3%	1,708,971	172,032	8,821,331	20,507,649	20,507,649	5,711,194	4,873,662	3,414,083	
O&P LICENSING	PERSONAL SERV	530,360	371,239	354,134	293,572	-17.1%	397,389	293,572	557,433	4,768,668	4,768,668	4,649,011	4,836,502	5,024,306	
	NON-PERS SERV	271,611	265,420	360,147	406,842	13.0%	351,466	92,416	777,600	4,217,593	4,217,593	4,806,310	4,711,476	5,734,652	
O&P LICENSING Total		801,970	636,659	714,282	700,414	-1.9%	748,855	479,371	1,127,517	8,986,261	8,986,261	9,455,322	9,547,978	10,758,958	
WORKFORCE DEVELOPMENT AND ADULT	PERSONAL SERV	3,435,687	2,271,181	2,304,186	2,381,797	3.4%	2,542,374	2,187,856	3,554,352	30,508,484	30,508,484	15,337,266	15,493,552	31,761,132	
	NON-PERS SERV	4,677,340	6,214,401	9,988,879	7,595,763	-24.0%	5,958,272	3,132,962	9,988,879	71,499,258	71,499,258	33,997,002	37,154,112	69,260,372	
WORKFORCE DEVELOPMENT AND ADULT LEARNING Total		8,113,027	8,485,582	12,293,065	9,977,559	-18.8%	8,500,645	5,551,911	12,293,065	102,007,742	102,007,742	49,334,268	52,647,665	101,021,504	
DIVISION OF UNEMPLOYMENT ADMINISTRATION	PERSONAL SERV	4,505,207	3,119,844	3,136,068	3,273,553	4.4%	3,319,629	2,784,729	4,505,207	39,835,544	39,835,544	33,964,043	36,110,543	38,655,752	
	NON-PERS SERV	2,227,948	2,170,747	4,014,462	3,549,518	-11.6%	2,157,541	1,217,760	4,014,462	25,890,491	25,890,491	19,301,378	24,765,343	24,907,212	
DIVISION OF UNEMPLOYMENT ADMINISTRATION Total		6,733,155	5,290,591	7,150,531	6,823,070	-4.6%	5,477,170	4,066,000	7,150,531	65,726,035	65,726,035	53,265,421	60,875,886	63,562,964	
Grand Total		23,374,383	20,242,526	25,888,548	31,490,446	21.6%	20,921,261	15,583,936	31,490,446	251,055,131	251,055,131	#####	#####	230,601,793	
Small Procurement Order Time (\$5,000 or less Fill)		MAR-11	APR-11	MAY-11	JUN-11	% Change	Average	Minimum	Maximum	Total		FY2008	FY2009	FY2010	
Late		1	1	-	-	0.0%	6	-	17	71	176900.0%	131	74	555	
Total requisitions processed		486	494	318	129	-59.4%	347	-	494	4,169	92	3,247	3,635	4,098	
% of Small Proc. reqs processed within 7 days		99.8%	99.8%	100.0%	100.0%	0.0%	98.3%	0.0%	96.6%	98.3%		96.0%	97.9%	86.5%	
Late Invoice Payments		Fill	MAR-11	APR-11	MAY-11	JUN-11	% Change	Average	Minimum	Maximum	Total		FY2008	FY2009	FY2010
LATE INVOICE PAYMENTS			-	14	2	1	-50.0%	10	-	23	115	123	373	189	305
TOTAL INVOICES PAID			2,047	1,707	1,677	1,629	-2.9%	1,647	1,292	2,047	19,760	4,120	16,286	16,853	18,004
PERCENTAGE LATE (INVOICES)			0.0%	0.8%	0.1%	0.1%	-48.5%	0.6%	0.0%	1.1%	0.6%	8.9%	2.3%	1.1%	1.7%
Late Invoice Amounts		Fill	MAR-11	APR-11	MAY-11	JUN-11	% Change	Average	Minimum	Maximum	Total		FY2008	FY2009	FY2010
LATE INVOICE AMOUNTS			-	48,246	849	415	-51.1%	87,848	-	726,036	1,054,174	125,785	852,196.73	377,914.81	1,859,736
TOTAL INVOICE AMOUNTS			11,217,968	9,552,851	12,632,049	10,403,351	-17.6%	9,703,176	6,458,063	12,632,049	116,438,113	14,737,449	#####	#####	105,956,817
PERCENTAGE LATE (DOLLARS)			0.0%	0.5%	0.0%	0.0%	-40.6%	0.9%	0.0%	5.7%	0.9%	2.5%	1.2%	0.5%	1.8%



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	FINANCIAL REGULATION						FISCAL YEAR TO DATE						
2	LICENSING												
3		Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
4	Depository Totals	64	64	64	65	1.6%	65	65	65		65	65	64
5	Bank Charters & Trust Institutions	53	53	53	54	1.9%	54	54	54		54	54	53
6	Credit Union Charters	11	11	11	11	0.0%	11	11	11		11	11	11
7	Non-Depository Totals	9,010	9,192	9,383	9,500	1.2%	9,500	9,500	9,500		11,278	9,373	9,383
8	Check Cashier Licenses	494	456	492	495	0.6%	495	495	495		493	517	492
9	Collection Agency Licenses	1490	1502	1515	1528	0.9%	1,528	1,528	1,528		1,457	1,442	1515
10	Consumer Lender Licenses	140	149	147	146	-0.7%	146	146	146		171	129	147
11	Debt Management Licenses	32	30	35	35	0.0%	35	35	35		35	33	35
12	Installment Lender Licenses	121	119	120	120	0.0%	120	120	120		122	112	120
13	Money Transmitter licenses	74	78	79	79	0.0%	79	79	79		75	70	79
14	Mortgage Lender Licenses	1295	1304	1353	1357	0.3%	1,357	1,357	1,357		2,437	1,478	1353
15	Mortgage Originator Licenses	4759	4979	5078	5179	2.0%	5,179	5,179	5,179		5,900	5,007	5078
16	Affiliated Ins. Producer-Mortgage Loan Originator	32	35	38	38	0.0%	38	38	38			35	38
17	Credit Services Businesses	10	11	11	11	0.0%	11	11	11			5	11
18	Sales Finance Company Licenses	563	529	515	512	-0.6%	512	512	512		588	545	515
19	Renewal Issuance Totals	155	142	162	84	-48.1%	84	84	84	84	4,932	4,796	6,153
20	Check Cashier Licenses	42	40	52	9	-82.7%	9	9	9	9	329	76	348
21	Collection Agency Licenses	73	43	56	40	-28.6%	40	40	40	40	638	527	606
22	Consumer Loan Licenses	1	3	2	1	-50.0%	1	1	1	1	40	99	18
23	Debt Management Licenses	4	0	5	0	-100.0%	0	0	0	0	4	28	12
24	Installment Lender Licenses	1	25	1	0	-100.0%	0	0	0	0	140	24	71
25	Money Transmitter Licenses	6	2	0	0	0.0%	0	0	0	0	0	85	8
26	Mortgage Lender Licenses	8	5	0	7	100.0%	7	7	7	7	920	1,051	1,209
27	Mortgage Originator Licenses	6	3	1	5	400.0%	5	5	5	5	2,632	2,652	3,714
28	Affiliated Ins. Producer-Mortgage Loan Originator	0	0	0	0	0.0%	0	0	0	0			24
29	Credit Services Businesses	0	0	0	0	0.0%	0	0	0	0			0
30	Sales Finance Company Licenses	14	21	45	22	-51.1%	22	22	22	22	229	254	143
31	New License Issuance Totals	241	247	174	134	-23.0%	134	134	134	134	1964	3,381	3,039
32	Check Cashier Licenses	4	10	4	1	-75.0%	1	1	1	1	61	57	43
33	Collection Agency Licenses	30	15	23	8	-65.2%	8	8	8	8	230	216	303
34	Consumer Loan Licenses	22	10	0	1	100.0%	1	1	1	1	13	14	37
35	Debt Management Licenses	0	0	0	0	0.0%	0	0	0	0	1	3	0
36	Installment Lender Licenses	0	0	1	2	100.0%	2	2	2	2	38	12	36
37	Money Transmitter Licenses	1	0	1	0	-100.0%	0	0	0	0	3	10	9
38	Mortgage Lender licenses	17	15	47	22	-53.2%	22	22	22	22	357	406	329
39	Mortgage Originator Licenses	153	188	88	92	4.5%	92	92	92	92	1,185	2,570	2,124
40	Affiliated Ins. Producer-Mortgage Loan Originator	1	1	3	0	-100.0%	0	0	0	0		9	14
41	Credit Services Businesses	2	1	0	0	0.0%	0	0	0	0		5	7
42	Sales Finance Company Licenses	11	7	7	8	14.3%	8	8	8	8	76	79	137
43	DECISION MEASURES	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	YTD AVG	FY 09 YTD AVG	FY 10 YTD AVG	YTD AVG
44	Average Days to Approval on New												
45	Check Cashier Licenses	131	54	109	52	-52.3%	52	52	52	52	72	68	59
46	Collection Agency Licenses	84	97	119	39	-67.2%	39	39	39	39	65	75	79
47	Consumer Loan Licenses	37	45		22	0.0%	22	22	22	22	55	111	43
48	Debt Management Licenses					0.0%	0	0	0	0	31	421	0
49	Installment Lender Licenses			36	95	163.9%	95	95	95	95	28	68	46
50	Money Transmitter Licenses	318		170		-100.0%	0	0	0	0	20	269	197
51	Mortgage Lender licenses	38	58	42	62	47.6%	62	62	62	62	65	63	61
52	Mortgage Originator Licenses	56	42	44	49	11.4%	49	49	49	49	65	89	80
53	Affiliated Ins. Producer-Mortgage Loan Originator	28	51	28		-100.0%	0	0	0	0		79	66
54	Credit Services Businesses	296	79			0.0%	0	0	0	0		246	209
55	Sales Finance Company Licenses	26	16	29	71	144.8%	71	71	71	71	31	40	30



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

	A	B	C	D	E	F	G	H	I	J	K	L	M
56	Licensing change decision on completed application - processing (totals)	3,126	211	97	86	-11.3%	86	86	86	86	2,204	1,081	4,272
57	Change of control <60days	0	0	0	3	100.0%	3	3	3	3	6	9	7
58	Total # of change of controls approved	0	0	0	3	100.0%	3	3	3	3		13	7
59	Licensee - Address changes <60days	26	21	15	26	73.3%	26	26	26	26	545	278	270
60	Licensee - Total # of Address changes approved	30	21	17	37	117.6%	37	37	37	37		391	313
61	Mortgage Originator - Employer changes <60days	429	188	80	42	-47.5%	42	42	42	42	1,653	493	843
62	Mortgage Originator - Total # of Employer changes approved	3096	190	80	46	-42.5%	46	46	46	46		602	3,952
63	Mortgage Originator - Name change < 60 days	0	0	0	0	0.0%	0	0	0	0		3	0
64	Mortgage Originator - Total # of Name changes approved	0	0	0	0	0.0%	0	0	0	0		5	0
65	Mortgage Originator -Name and employer change < 60 days	0	0	0	0	0.0%	0	0	0	0		55	0
66	Mortgage Originator - Total # of Name and employer approved	0	0	0	0	0.0%	0	0	0	0		70	0
67	EXAM RATIOS	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY2010	FY2011
68	Depository Totals												
69	Number of Bank Exams (State Lead) Scheduled to	2	1	1	1	0.0%	1	1	1	1		17	24
70	Number of Bank Exams (State Lead) Commenced	2	1	1	1	0.0%	1	1	1	1		17	24
71	Number of Bank Exams (Federal Lead) Scheduled to	1	3	1	1	0.0%	1	1	1	1		7	19
72	Number of Bank Exams (Federal Lead) Commenced	1	3	1	1	0.0%	1	1	1	1		7	19
73	Number of Credit Union Exams Scheduled to Commence	1	0	1	1	0.0%	1	1	1	1		5	9
74	Number of Credit Union Exams Commenced	1	0	1	1	0.0%	1	1	1	1		5	9
75	Non-Depository Totals												
76	Check Casher exams completed	12	14	14	11	-21.4%	11	11	11	11	81	151	136
77	Collection Agency exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0
78	Consumer Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0
79	Debt Management exams completed	0	0	0	1	100.0%	1	1	1	1	9	12	2
80	Installment Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0
81	Money Transmitter exams completed	1	2	2	2	0.0%	2	2	2	2	12	13	24
82	Mortgage Lender exams completed	21	35	45	12	-73.3%	12	12	12	12	1,276	776	458
83	Mortgage Lender exams Outstanding	44	49	57	24	-57.9%	24	24	24	24	619	63	57
84	Sales Finance Company exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0
85	Exam turn-in efficiency												
86	Non-Depository	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY2010	FY2011
87	Total completed exams (mort & other non-depos.)	34	51	61	26	-57.4%	26	26	26	26	1,366	952	619
88	Avg Days to Completion (mort exams only)	19	17	9	5	-44.4%	5	5	5	5.0	4.4	3.9	20.3
89	INVESTIGATION/ENFORCEMENT	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY2010	FY2011
90	Investigations initiated - total	8	22	19	12	-36.8%	12	12	12	12	245	373	264
91	Investigations initiated - Mortgage	6	17	14	7	-50.0%	7	7	7	7	181	292	200
92	Investigations initiated - Non-Mortgage	2	5	5	5	0.0%	5	5	5	5	64	81	64
93	Investigations completed (total)	22	52	30	17	-43.3%	17	17	17	17	212	321	296
94	Investigations completed - Mortgage	18	23	23	12	-47.8%	12	12	12	12			210
95	Investigations completed - Non-mortgage	4	29	7	5	-28.6%	5	5	5	5			86
96	Investigation in Process	324	294	283	278	-1.8%	278	278	278	278	263	315	283
97	Investigations in Process - mortgage	204	198	189	184	-2.6%	184	184	184	184		199	189
98	Investigations in Process - Non-mortgage	120	96	94	94	0.0%	94	94	94	94		116	94
99	Referrals for Charges	3	14	10	8	-20.0%	8	8	8	8	65	137	150
100	Cease and Desist Order ("C&D")	1	7	5	9	80.0%	9	9	9	9	12	23	88
101	Charge Letters	0	0	0	0	0.0%	0	0	0	0	3	49	12
102	Final Order	2	2	8	2	-75.0%	2	2	2	2	61	45	36
103	Revocations	0	0	1	0	-100.0%	0	0	0	0	2	14	16



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	A	B	C	D	E	F	G	H	I	J	K	L	M
104	FINES, RECOVERIES & COLLECTION (CCU)	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY2010	FY2011
105	FINES TOTAL	\$13,000	\$14,700	\$81,060	\$34,500	-57.4%	34,500	34,500	34,500	\$34,500	\$1,121,539	\$1,622,895	\$563,425
106	Licensing	\$1,000	\$2,700	\$5,010	\$0	-100.0%	0	0	0	\$0	\$106,994	\$248,810	\$182,890
107	Compliance / Examination	\$12,000	\$12,000	\$12,050	\$25,000	107.5%	25,000	25,000	25,000	\$25,000	\$918,945	\$157,475	\$105,785
108	Complaints												
109	Enforcement	\$0	\$0	\$64,000	\$9,500	-85.2%	9,500	9,500	9,500	\$9,500	\$95,600	\$1,216,610	\$274,750
110	RECOVERIES TOTAL	\$201,496	\$23,994	\$348,341	\$48,505	-86.1%	48,505	48,505	48,505	\$48,505	\$2,906,240	\$2,463,899	\$1,072,597
111	Licensing												
112	Compliance - Total	\$84,000	\$16,198	\$38,114	\$30,305	-20.5%	30,305	30,305	30,305	\$30,305	\$1,641,433	\$1,319,311	\$309,230
113	Compliance - Mortgage	\$84,000	\$16,198	\$38,114	\$30,305	-20.5%	30,305	30,305	30,305	\$30,305	\$1,525,620	\$1,078,289	\$292,452
114	Compliance - Non-mortgage	\$0	\$0	\$0	\$0	0.0%	0	0	0	\$0	\$115,813	\$241,022	\$16,778
115	Complaints - Total	\$34,476	\$7,796	\$261,093	\$16,700	-93.6%	16,700	16,700	16,700	\$16,700	\$779,544	\$992,398	\$540,202
116	Complaints - Mortgage	\$0	\$0	\$26,130	\$1,148	-95.6%	1,148	1,148	1,148	\$1,148	\$651,325	\$844,879	\$196,970
117	Complaints - Non-Mortgage	\$34,476	\$7,796	\$234,963	\$15,552	-93.4%	15,552	15,552	15,552	\$15,552	\$128,220	\$147,519	\$343,232
118	Enforcement	\$83,020	\$0	\$49,134	\$1,500	-96.9%	1,500	1,500	1,500	\$1,500	\$485,263	\$152,190	\$223,165
119	CENTRAL COLLECTION UNIT (CCU)					% Change							
120	Submitted (mortgage unit)	\$0	\$335,749	\$749,500	\$4,969	-99.3%	4,969	4,969	4,969	4,969	135,861	837,960	1,649,059
121	Collected (mortgage unit)	\$0	\$1,499	\$841	\$841	0.0%	0	841	841	841	2,689	14,090	9,941



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	A	B	C	D	E	F	G	H	I	J	K	L	M	
122	COMPLAINTS													
123		Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY2010	FY2011	
124	Received in Month	158	283	201	141	-29.9%	141	141	141	141	2,676	2,602	2,272	
125	Closed in Month	124	173	251	215	-14.3%	215	215	215	215	2,642	2,782	2,260	
126	Open at End of Month	390	500	450	376	-16.4%	376	376	376	376	612	438	450	
127	Average time to close (days)	43	51	69	78	13.0%	78	78	78	78	65	83	61	
128	Mortgage Complaints													
129						% Change								
130	Received in Month	41	67	59	28	-52.5%	28	28	28	28	639	594	599	
131	Closed in Month	42	36	62	58	-6.5%	58	58	58	58	572	696	577	
132	Open at End of Month	111	142	139	109	-21.6%	109	109	109	109	219	117	139	
133	Average time to close (days)	38	65	77	99	28.6%	99	99	99	99	93	130	73	
134	Collection Agency Complaints													
135		Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY2010	FY2011	
136	Received in Month	34	75	45	32	-28.9%	32	32	32	32		563	529	
137	Closed in Month	24	45	56	49	-12.5%	49	49	49	49		619	512	
138	Open at End of Month	118	148	137	120	-12.4%	120	120	120	120		120	137	
139	Average time to close (days)	83	66	85	90	5.9%	90	90	90	90		117	80	
140	Credit Bureau & Reassessment Complaints													
141						% Change								
142	Received in Month	32	39	38	32	-15.8%	32	32	32	32		487	389	
143	Closed in Month	15	21	46	42	-8.7%	42	42	42	42		481	408	
144	Open at End of Month	86	104	96	86	-10.4%	86	86	86	86		115	96	
145	Average time to close (days)	67	68	87	110	26.4%	110	110	110	110		86	77	
146	Financial Services Complaints (check cashers,													
147		Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY2010	FY2011	
148	Received in Month	8	15	14	12	-14.3%	12	12	12	12		196	160	
149	Closed in Month	4	14	18	12	-33.3%	12	12	12	12		214	175	
150	Open at End of Month	36	37	33	33	0.0%	33	33	33	33		48	33	
151	Average time to close (days)	95	63	85	91	7.1%	91	91	91	91		104	78	
152	Other (Non-Jurisdiction and insufficient information complaints)													
153						% Change								
154	Received in Month	43	87	45	37	-17.8%	37	37	37	37		762	595	
155	Closed in Month	39	57	69	54	-21.7%	54	54	54	54		772	588	
156	Open at End of Month	39	69	45	28	-37.8%	28	28	28	28		38	45	
157	Average time to close (days)	10	20	34	19	-44.1%	19	19	19	19		22	19	
158	OUTREACH													
159	Depository institution events	22	24	45	42	-6.7%	42	42	42	42	174	295	301	
160	Community outreach events	26	23	36	15	-58.3%	15	15	15	15	143	155	320	
161	Notice of Intent ("Received")	17614	19740	12292	12581	2.4%	12,581	12,581	12,581	12,581	121,887	155,217	137,568	
162	Notice of Intent (Letters Mailed)	18492	23206	12972	6565	-49.4%	6,565	6,565	6,565	6,565	118,390	162,655	148,137	
163	STAFF INFORMATION													
164	Budgeted Examiner and Investigator positions	54	54	54	54	0.0%	54	54	54	54	61.0	58	54	
165	Examiners and Investigators on staff	48	48	48	48	0.0%	48	48	48	48	54.0	52	48	
166	Examiner and Investigator position vacancies	6	6	6	6	0.0%	6	6	6	6	7.0	6	6	
167	Examiners and Investigators attended training	4	7	8	31	287.5%	31	31	31	31	56	111	83	
168	Hours of training	128	116	250	374	49.6%	374	374	374	374	2,576	2,834	2,383	
169	Mortgage Originator Fund Balance (numbers reflect mill)	1.29	1.17	0.89		0.0%	0	0	0	0.00	1.6	0.61	0.89	

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LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS						FISCAL YEAR TO DATE				FISCAL YEAR COMPARISON		
	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11	
Employment Standards													
Intake /Wage payment claims/investigations	113	53	119	74	-37.8%	74	74	74	74	1691	1458	1,339	
Open cases under investigation (work load)	305	265	240	220	-8.3%	220	220	220	220	511	538	240	
Total cases closed	83	93	143	94	-34.3%	94	94	94	94	1436	1432	1,635	
Total wages recovered	\$42,809	\$89,276	\$56,625	\$63,589	12.3%	63,589	63,589	63,589	63,589	\$526,804	\$745,739	\$884,189	
Total cases closed <90 days	58	62	105	65	-38.1%	65	65	65	65	885	731	903	
Employee wages recovered <90 days	\$25,597	\$36,398	\$52,105	\$42,065	-19.3%	42,065	42,065	42,065	42,065	\$286,929	\$358,985	\$494,400	
Case determined to have employment law violations	45	51	91	56	-38.5%	56	56	56	56	941	919	1,018	
Cases referred for legal action	8	12	29	3	-89.7%	3	3	3	3	491	437	438	
Total hours of inquiry calls	177	170	186	157	-15.7%	157	157	157	157	2,661	2,384	2,385	
Employment law inquiries (Call Center)	3,541	3,433	3,679	3,440	-6.5%	3,440	3,440	3,440	3,440	50,412	42,457	43,955	
% Customer inquires satisfied by ESS (handled internally)	96%	97%	96%	92%	-3.9%	92%	92%	92%	92%		96%	96%	
# of claims for which wages were recovered	38	74	37	58	56.8%	58	58	58	58		539	624	
# of misclass referrals from DLI to UI (non-construction, landscaping)	26	18	19	8	-57.9%	8	8	8	8		382	535	
# of Deficient Claim Forms Returned			33	39	18.2%	39	39	39	39			33	
Investigators	4.32	4.55	4.60	3.60	-21.7%	3.60	3.60	3.60	3.60	3.03	4.54	4.60	
Prevailing wage													
New Prevailing Wage projects	13	7	13	0	-100.0%	0	0	0	0	123	89	100	
Closed Prevailing Wage projects	10	2	4	0	-100.0%	0	0	0	0	100	105	50	
Total Prevailing Wage projects	173	178	187	187	0.0%	187	187	187	187	127	137	187	
Value of current Prevailing Wage projects	\$3,050,803,241	\$3,051,253,234	\$3,128,377,291	\$3,128,377,291	0.0%	\$3,128,377,291	\$3,128,377,291	\$3,128,377,291	\$3,128,377,291	\$1,901,626,645	\$2,661,070,869	\$3,128,377,291	
Prevailing Wage investigations	60	56	66	21	-68.2%	21	21	21	21	358	375	470	
Employees interviewed	573	602	587	210	-64.2%	210	210	210	210	4,001	3,677	5,078	
Amount of Prevailing Wage restitution recovered	\$16,681	\$50,749	\$23,646	\$27,902	18.0%	\$27,902	\$27,902	\$27,902	\$27,902	\$308,945	\$359,510	\$458,538	
Number of employees restitution collected for	50	55	30	65	116.7%	65	65	65	65	392	354	620	
Wage determinations issued	26	16	24	0	-100.0%	0	0	0	0	293	264	281	
Value of Wage determinations issued	\$153,125,043	\$255,218,366	\$120,505,067	\$0	-100.0%	\$0	\$0	\$0	\$0	\$1,862,627,775	\$2,033,724,183	\$2,540,005,692	
Liquidated damages collected	\$63,683	\$36,530	\$79,939	\$8,534	-89.3%	\$8,534	\$8,534	\$8,534	\$8,534	\$423,169	\$239,373	\$390,812	
Certified payroll records received	4,586	4,914	4,944	4,697	-5.0%	4,697	4,697	4,697	4,697	45,352	41,119	49,103	
Investigators	3.70	3.85	3.50	3.00	-14.3%	3.00	3.00	3.00	3.00	4.60	1.80	3.50	
Living wage													
New Living Wage service contracts	8	16	29	30	3.4%	30	30	30	30	267	226	150	
Value of new Living Wage service contracts	\$26,769,200	\$25,607,564	\$20,779,530	\$50,078,725	141.0%	\$50,078,725	\$50,078,725	\$50,078,725	\$50,078,725	\$5,903,872,107	\$530,185,158	\$486,801,987	
Closed Contracts	0	23	56	15	-73.2%	15	15	15	15		23	128	
Exempted Contracts	3	12	15	24	60.0%	24	24	24	24		37	102	
Total Active Contracts (overseen/monitored by LW)	640	634	605	620	2.5%	620	620	620	620		620	605	
Value of all Active LW Contracts	\$7,112,546,070	\$6,774,793,037	\$6,769,667,002	\$6,794,852,143	0.4%	\$6,794,852,143	\$6,794,852,143	\$6,794,852,143	\$6,794,852,143		\$6,712,368,250	\$6,769,667,002	
Contracts Under Review (open and not exempt)	381	371	346	351	1.4%	351	351	351	351		370	346	
Compliance Reviews Completed	7	46	76	50	-34.2%	50	50	50	50		147	324	
Employees interviewed	11	13	21	17	-19.0%	17	17	17	17	67	110	197	
Amount of Living Wage restitution recovered	\$46,855	\$0	\$0	\$1,114	100%	1,114	1,114	1,114	1,114	\$3,537	\$1,884	\$97,906	
Number of employees receiving restitution	106	0	0	1	100%	1	1	1	1	17	8	296	
Number of employee payroll records entered				1,192	100%	1,192	1,192	1,192	1,192				
Investigators	1.95	1.90	2.00	1.80	-10.0%	1.80	1.80	1.80	1.80	1.00	1.25	2	

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Safety Inspections - Railroad	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Track inspections	25	28	35	26	-25.7%	26	26	26	26			376
Main line & Yard (miles)	71	79	180	54	-70.0%	54	54	54	54			1,000
Short line & Yard (miles)	8	6	41	37	-9.8%	37	37	37	37			306
Private/Excursion/AR (miles)	6.57	21.53	8.34	7.79	-6.6%	8	8	8	8			115
Total miles	85.57	106.53	229.34	98.79	-56.9%	99	99	99	99			1,504
Activities	51	113	155	66	-57.4%	66	66	66	66			1,275
Defects	26	76	44	97	120.5%	97	97	97	97			1,708
Violations	0	0	0	0	0.0%	0	0	0	0			0
OP inspections	13	9	14	9	-35.7%	9	9	9	9	180	147	108
Activities	81	59	87	110	26.4%	110	110	110	110			709
Defects	4	4	36	23	-36.1%	23	23	23	23			109
Violations	0	0	0	0	0.0%	0	0	0	0			2
MP&E inspections	0	0	0	0	0.0%	0	0	0	0			4
Locomotives	1	1	0	14	100%	14	14	14	14	126	9	16
Rail cars	0	0	0	0	0.0%	0	0	0	0	769	0	4
Activities	0	0	0	0	0.0%	0	0	0	0			61
Defects	0	0	0	0	0.0%	0	0	0	0			17
Violations	0	0	0	0	0.0%	0	0	0	0			0
Total Inspections	38	37	49	35	-28.6%	35	35	35	35			488
Total Defects identified	30	80	80	120	50.0%	120	120	120	120	1,780	1,199	1,809
Total Violations identified	0	0	0	0	0.0%	0	0	0	0	38	7	2
Complaints	0	0	2	0	-100.0%	0	0	0	0	10	2	3
Accidents	4	0	0	2	100%	2	2	2	2	24	20	30
Fatalities	3	0	0	0	0.0%	0	0	0	0	3	6	17
Injuries	1	0	0	0	0.0%	0	0	0	0	4	6	5
Property damage	0	0	0	0	0.0%	0	0	0	0	17	9	8
Inspector positions authorized	4	4	4	4	0.0%	4	4	4	4	4	4	48
Inspectors	2	2	2	2	0.0%	2	2	2	2	2	2	24
Safety Inspections - Amusement rides	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Total inspections	718	1,324	1,001	806	-19.5%	806	806	806	806	5,078	4,256	5,466
Certificate inspections	519	1,050	787	663	-15.8%	663	663	663	663	4,154	3,661	4,625
Other inspections	223	274	214	143	-33.2%	143	143	143	143	923	595	869
Accidents	0	0	2	1	-50.0%	1	1	1	1	2	2	3
Incidents/Complaints	0	0	6	4	-33.3%	4	4	4	4	9	13	15
Fatalities	0	0	0	0	100%	0	0	0	0	0	0	0
Positions authorized	8	8	8	8	0.0%	8	8	8	8	7	7	8
Vacant positions	0	0	0	0	100%	0	0	0	0	1	1	0
AR inspectors (Inspecting)	5.72	5.68	4.44	4.58	3.2%	4.58	4.58	4.58	4.58			
Elevator inspectors (Inspecting AR's)	0.47	1.23	0.88	0.95	7.4%	0.95	0.95	0.95	0.95			
AR inspectors (Not-Inspecting)	2.23	2.29	3.56	3.42	-4.0%	3.42	3.42	3.42	3.42			
Avg inspections per inspector	116.0	191.5	188.1	145.80	-22.5%	145.8	145.8	145.8	145.8			
Avg inspections per inspector per day	5.5	9.6	8.6	7.3	-14.7%	7.3	7.3	7.3	7.3			

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Safety Inspection - Elevators	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Total Elevators Registered	21,813	21,805	21,780	21,672	-0.5%	21,672	21,672	21,672		21,445	21,727	21,780
Elevators registered (Private Sector)	17,590	17,584	17,565	17,468	-0.6%	17,468	17,468	17,468			17,519	17,565
Elevators registered (State)	4,223	4,221	4,215	4,204	-0.3%	4,204	4,204	4,204			4,208	4,215
Total Elevators past due	1,956	1,761	1,715	1,527	-11.0%	1,527	1,527	1,527		6,000	3,452	1,715
Total elevators past due (Private Sector)	1,866	1,694	1,657	1,487	-10.3%	1,487	1,487	1,487			1,798	1,657
>61 days past due (Private Sector)	1,636	1,506	1,469	1,248	-15.0%	1,248	1,248	1,248			1,357	1,469
Total elevators past due (State)	90	67	58	40	-31.0%	40	40	40			479	58
>31 days to 1 year past due (State)	83	58	52	38	-26.9%	38	38	38			444	52
1 to 2 years past due (State)	7	8	6	1	-83.3%	1	1	1		652	33	6
> 2 years past due (State)	0	1	0	1	100%	1	1	1		1	2	0
Number of authorized 3rd party Inspectors	86	89	88	90	2.3%	90	90	90			81	88
Total inspections	2,271	2,247	2,603	2,812	8.0%	2,812	2,812	2,812	2,812	15,901	23,794	30,943
Total inspections (Private Sector)	1,380	1,387	1,579	1,841	16.6%	1,841	1,841	1,841	1,841		12,877	20,730
Total inspections (State)	891	860	1,024	971	-5.2%	971	971	971	971		10,917	10,213
Accidents/Incidents	1	1	0	0	0.0%	0	0	0	0	2	4	4
Complaints	9	10	15	15	0.0%	15	15	15	15	33	50	87
Positions authorized	24	24	24	24	0.0%	24	24	24		26	25	24
Vacant positions	6	6	3	3	0.0%	3	3	3		6	8	3
Elevator inspectors (Inspecting)	13.01	12.65	13.98	12.84	-8.2%	12.84	12.84	12.84				
AR inspectors (Inspecting elevators)	0.05	0.03	0.00	0.00	0.0%	0.00	0.00	0.00				
Elevator inspectors (Not-Inspecting)	4.52	4.12	6.14	7.21	17.5%	7.21	7.21	7.21				
Avg. performance rating	1.20	1.29	1.24	0.00	-100.0%	0.00	0.00	0.00				
Citations	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Citations Issued	150	200	200	60	-70.0%	60	60	60	60		315	1,310
Total Citations Issued - running total	1,224	1,424	1,624	1,684	3.7%	1,684	1,684	1,684				1,624
Inspections Performed as a result of citation - running total	885	964	1,217	1,386	13.9%	1,386	1,386	1,386				1,217
Citation Effectiveness	72.30%	67.70%	74.94%	82.30%	9.8%	82%	82%	82%				74.94%
Settlements Pending - running total	339	460	407	298	-26.8%	298	298	298				407
% of units pending settlement	27.70%	32.30%	25.06%	17.70%	-29.4%	17.70%	17.70%	17.70%				25.06%
Boilers and pressure vessels	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Total BPV registered	53,145	53,184	53,083	53,092	0.0%	53,092	53,092	53,092		54,763	53,562	53,083
Total BPV past due	4,473	3,739	3,375	2,653	-21.4%	2,653	2,653	2,653		9,570	8,286	3,375
Uninsured past due	2,941	2,493	2,061	1,698	-17.6%	1,698	1,698	1,698		6,337	3,825	2,061
Past due up to 1 year	2,689	2,326	2,126	1,548	-27.2%	1,548	1,548	1,548				2,126
1 to 2 years past due	1,409	1,073	916	811	-11.5%	811	811	811		1,957	1,558	916
> 2 years past due	375	340	333	294	-11.7%	294	294	294		2,891	1,409	333
Total inspections	3,092	3,146	2,882	3,254	12.9%	3,254	3,254	3,254	3,254	29,618	24,425	35,285
AIA inspections total	2,436	2,508	2,296	2,825	23.0%	2,825	2,825	2,825	2,825	21,194	16,150	28,138
State inspections total	656	638	586	429	-26.8%	429	429	429	429	8,424	8,275	7,147
Accidents/Incidents	0	0	0	0	0.0%	0	0	0	0	2	1	1
Complaints	0	0	0	0	0.0%	0	0	0	0	0	0	0
Positions authorized	11	11	11	11	0.0%	11	11	11		13	13	11
Vacant positions	1	1	2	2	0.0%	2	2	2		5	3	2
BPV inspectors (Inspecting)	6.76	7.59	6.17	5.64	-8.6%	5.64	5.64	5.64				
BPV inspectors (Not-Inspecting)	3.24	2.41	2.83	2.36	-16.5%	2.36	2.36	2.36				
Avg inspections per Inspector	96.99	83.92	95.04	76.09	-19.9%	76.1	76.1	76.1				
Inspection Import Records Submitted in Time Frame	725	871	605	0	-100.0%	0	0	0	0			7,052
Inspection Import Records Rejected in Time Frame	79	60	52	0	-100.0%	0	0	0	0			908
Inspection Import Records Pending Admin Review	12	12	12	12	0.0%	12	12	12	12			1,934
Frame	793	828	540	0	-100.0%	0	0	0	0			6,771

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Citations	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Citations Issued					0.0%	0	0	0				
Total Citations Issued - running total					0.0%	0	0	0				
Inspections Performed as a result of citation - running total					0.0%	0	0	0				
Units removed as a result of citation - running total					0.0%	0	0	0				
total					0.0%	0	0	0				
Citation Effectiveness					0.0%	0	0	0				
Settlements Pending - running total					0.0%	0	0	0				
% of units pending settlement					0.0%	0	0	0				
Objects By Company	Apr-11	May-11	Jun-11	Jul-11	% Change	0	0	0	Total	FY09	FY10	FY11
ACE American Insurance												
Inspections conducted	33	32	11	15	36.4%	15	15	15	15			675
Registered units	793	787	770	783	1.7%	783	783	783		973		770
Past due units	0	2	0	0	0.0%	0	0	0	0	1		0
ARISE Incorporated												
Inspections conducted	76	94	52	46	-11.5%	46	46	46	46			2,406
Registered units	2,115	2,139	2,158	2,079	-3.7%	2,079	2,079	2,079			4,907	2,158
Past due units	11	2	13	9	-30.8%	9	9	9	173	244		13
Chubb												
Inspections conducted	156	109	70	151	115.7%	151	151	151	151			1,855
Registered units	2,920	2,919	2,857	2,868	0.4%	2,868	2,868	2,868			2,916	2,857
Past due units	44	54	40	2	-95.0%	2	2	2	220	145		40
Cincinnati Insurance												
Inspections conducted	7	7	2	2	0.0%	2	2	2	2			104
Registered units	205	201	208	207	-0.5%	207	207	207			173	208
Past due units	17	19	27	32	18.5%	32	32	32	24	51		27
CNA Insurance Company												
Inspections conducted	42	144	272	449	65.1%	449	449	449	449			982
Registered units	3,906	3,986	3,916	3,937	0.5%	3,937	3,937	3,937			1,351	3,916
Past due units	22	0	18	1	-94.4%	1	1	1	94	158		18
FM Global												
Inspections conducted	268	448	427	309	-27.6%	309	309	309	309			4,846
Registered units	7,449	7,697	7,680	7,794	1.5%	7,794	7,794	7,794			7,036	7,680
Past due units	28	29	18	17	-5.6%	17	17	17	26	9		18
Hartford Steam Boiler												
Inspections conducted	645	713	629	782	24.3%	782	782	782	782			6,440
Registered units	11,359	11,228	11,086	11,163	0.7%	11,163	11,163	11,163			11,528	11,086
Past due units	1236	980	1,001	809	-19.2%	809	809	809	1,539	2,236		1,001
Hartford Steam Boiler-CT												
Inspections conducted	0	0	0	0	0.0%	0	0	0	0			3
Registered units	123	154	197	196	-0.5%	196	196	196			199	197
Past due units	18	17	0	1	100%	1	1	1	29	176		0
Liberty Mutual Insurance Co												
Inspections conducted	56	41	21	194	823.8%	194	194	194	194			622
Registered units	825	837	1234	1191	-3.5%	1,191	1,191	1,191			205	1234
Past due units	6	5	44	3	-93.2%	3	3	3			45	44
National Union Fire Insurance												
Inspections conducted	2	0	0	0	0.0%	0	0	0	0			2
Registered units	20	20	20	20	0.0%	20	20	20			20	20
Past due units	0	0	0	0	0.0%	0	0	0	0	0		0
Sasol North America Inc.												
Inspections conducted	0	0	0	0	0.0%	0	0	0	0			2
Registered units	3	3	3	2	-33.3%	2	2	2			155	3
Past due units	0	0	0	0	0.0%	0	0	0	5	54		0
XL Insurance America (formerly Seneca)												
Inspections conducted	1	9	10	55	450.0%	55	55	55	55			112
Registered units	286	281	311	319	2.6%	319	319	319			279	311
Past due units	14	5	5	6	20.0%	6	6	6	79	153		5

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Travelers												
Inspections conducted	315	200	163	174	6.7%	174	174	174	174			3,200
Registered units	4,494	4,320	4,646	4,337	-6.7%	4,337	4,337	4,337			3,480	4,646
Past due units	123	118	133	67	-49.6%	67	67	67		658	1,111	133
Zurich American Insurance												
Inspections conducted	398	484	305	429	40.7%	429	429	429	429			3,679
Registered units	6,728	6,679	6,694	6,731	0.6%	6,731	6,731	6,731			6,534	6,694
Past due units	8	1	9	1	-88.9%	1	1	1		386	78	9
Insparisk - non-insurer												
Inspections conducted	194	127	261	143	-45.2%	143	143	143	143			1,157
Registered units	0	9	7	17	142.9%	17	17	17				7
Past due units	0	3	3	0	-100.0%	0	0	0				3
OneCIS Insurance Co - non-insurer												
Inspections conducted	7	0	8	3	-62.5%	3	3	3	3			271
Registered units	104	97	98	83	-15.3%	83	83	83				98
Past due units	5	8	2	2	0.0%	2	2	2				2
ABS Group, Inc - non-insurer												
Inspections conducted	0	0	0	0	0.0%	0	0	0	0			0
Registered units	0	0	0	0	0.0%	0	0	0				0
Past due units	0	0	0	0	0.0%	0	0	0				0
American Boiler Insp Svcs, Inc - non-insurer												
Inspections conducted	49	30	36	40	11.1%	40	40	40	40			454
Registered units	0	2	0	18	100%	18	18	18				0
Past due units	0	0	0	0	0.0%	0	0	0				0
Mutual Boiler - non-insurer												
Inspections conducted	0	0	0	0	0.0%	0	0	0	0			0
Registered units	0	0	0	0	0.0%	0	0	0				0
Past due units	0	0	0	0	0.0%	0	0	0				0
RMF Engineering - non-insurer												
Inspections conducted	61	29	9	32	255.6%	32	32	32	32			155
Registered units	0	2	0	0	0.0%	0	0	0				0
Past due units	0	0	0	0	0.0%	0	0	0				0
Damarc Quality Inspection												
Inspections conducted		0	0	0	0.0%	0	0	0	0			0
Registered units		6	0	0	0.0%	0	0	0				0
Past due units		1	0	0	0.0%	0	0	0				0
Atlantic Services - non-insurer												
Inspections conducted	0	7	1	0	-100.0%	0	0	0	0			18
Registered units	0	0	0	7	100%	7	7	7				0
Past due units	0	0	0	0	0.0%	0	0	0				0

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MOSH	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Inspector positions authorized	58	58	58	60	3.4%	60	60	60	60	57	56	683
Inspectors (current)	57	57	57	56	-1.8%	56	56	56	56	53	50	632
Voluntary compliance sites	1	0	0	0	0.0%	0	0	0	0	18	7	5
Investigations/Inspections	127	157	183	133	-27.3%	133	133	133	133	1,598	1,210	1,819
3 year average # of investigations/inspections	101	127	148	169	14.2%	169	169	169				
Monthly goal: # of inspections	90	90	110	110	0.0%	110	110	110				
% of monthly goal completed	141%	174%	166%	121%	-27.1%	121%	121%	121%				
Violations	585	803	760	635	-16.4%	635	635	635	635	7,319	5,926	6,837
Training classes	19	12	7	8	14.3%	8	8	8	8	96	95	105
Training participants	299	256	107	227	112.1%	227	227	227	227	2,556	2,222	2,267
Other Persons Affected	353	209	630	63	-90.0%	63	63	63	63	5,563	3,136	4,617
% complaints initiated w/in 5 days (maintian at 95%)	100%	100%	100%	100%	0.0%	100%	100%	100%				
Accidents investigated	2	0	4	5	25.0%	5	5	5	5	121	93	55
Fatalities investigated	2	0	4	2	-50.0%	2	2	2	2	27	18	21
% fatals investigated <1 day (maintain at =>95%)	100%	0%	100%	100%	0.0%	100%	100%	100%	100%			
Discrimination complaints completed	1	5	4	2	-50.0%	2	2	2	2	16	22	26
completed that month)	0	4	2	0	-100.0%	0	0	0	0			11
(maintain at 90%)	29%	41%	44%	39%	-10.7%	39%	39%	39%				
# of discrimination cases open beyond 90 days	19	20	21	19	-9.5%	19	19	19	19			194
Consultation Safety	16	9	14	16	14.3%	16	16	16	16	160	121	167
Consultation Health	8	3	1	4	300.0%	4	4	4	4	107	79	75
Apprenticeship and training	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Active Programs Registered	136	135	135	136	0.7%	136	136	136		185	164	135
Inactive Programs Registered	300	303	308	299	-2.9%	299	299	299		304	324	308
Total Programs Registered	436	438	438	435	-0.7%	435	435	435		489	488	438
Programs Cancelled	26	1	0	6	100%	6	6	6	6			58
Program Reviews	0	9	0	8	100%	8	8	8	8	41	50	68
Program Review Benchmark	7	7	0	7	100%	7	7	7	7	9	9	77
Overdue Program Reviews	73	68	68	60	-11.8%	60	60	60	60			438
Participating Employers	3,151	3,158	3,155	3,157	0.1%	3,157	3,157	3,157		3,135	3,165	3,155
Information Referral Services	66	49	83	88	6.0%	88	88	88	88			416
Apprenticeship Sponsor technical assistance	42	34	63	68	7.9%	68	68	68	68			187
Program Development Projects Initiated	4	5	8	5	-37.5%	5	5	5	5			19
New Programs Registered	0	3	0	3	100%	3	3	3	3			7
New Construction Programs Registered	0	3	0	3	100%	3	3	3	3			7
New Non-Construction Programs Registered	0	0	0	0	0.0%	0	0	0	0			2
Programs Reactivated	0	0	0	0	0.0%	0	0	0	0			0
Program Revisions Registered	0	3	0	5	100%	5	5	5	5			9
Total apprentices registered	8,340	8,335	8,065	8,117	0.6%	8,117	8,117	8,117		9,487	9,209	8,065
Total # minority apprentices	3,051	3,021	2,951	2,999	1.6%	2,999	2,999	2,999		3,623	3,474	2,951
Total # women apprentices	333	318	318	316	-0.6%	316	316	316		446	430	318
New Apprentices Registered	125	160	139	243	74.8%	243	243	243	243			1,922
Total apprentice graduates	221	34	302	81	-73.2%	81	81	81	81	1,045	1,143	1,457
Minority apprentice graduates	89	24	80	20	-75.0%	20	20	20	20	321	368	447
Women apprentice graduates	25	2	3	0	-100.0%	0	0	0	0	34	27	65
Total apprentices cancelled	129	131	107	110	2.8%	110	110	110	110			1,609
Field representatives	1	1	1	1	0.0%	1	1	1		4	2	1
Apprenticeship Sponsor Contacts	32	21	35	24	-31.4%	24	24	24	24			205
Local Workforce Contacts	59	29	61	15	-75.4%	15	15	15	15			304
All Other Contacts	48	54	86	62	-27.9%	62	62	62	62			406
Apprenticeship Sponsor Events	1	4	3	1	-66.7%	1	1	1	1			13
Local Workforce Events	5	4	4	1	-75.0%	1	1	1	1			26
All Other Events	13	45	7	2	-71.4%	2	2	2	2			93
# of One Stop Customers Referred to Program	20	8	0	0	0.0%	0	0	0	0			88
# of One Stop Customers Registered in a Program or on a Program Waiting List			0	0	0.0%	0	0	0	0			0



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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
LICENSE TOTALS												
Architects	6,344	6,340	6,323	6,315	-0.1%	6,315	6,315	6,315		6,102	6,241	6,323
Athletic	643	702	705	696	-1.3%	696	696	696			760	705
Barbers	6,406	6,402	6,404	6,368	-0.6%	6,368	6,368	6,368		6,267	6,364	6,404
Bay Pilots	73	73	73	73	0.0%	73	73	73		65	72	73
Cemetery Oversight	1,273	1,271	1,266	1,263	-0.2%	1,263	1,263	1,263		1,340	1,328	1,266
Certified Interior Design	327	319	321	319	-0.6%	319	319	319		315	310	321
Certified Public Accountants	20,024	20,033	19,991	20,015	0.1%	20,015	20,015	20,015		19,736	19,922	19,991
Cosmetologists	47,387	47,434	47,520	47,529	0.0%	47,529	47,529	47,529		47,977	47,145	47,520
Stationary Engineers	6,184	6,167	6,164	6,145	-0.3%	6,145	6,145	6,145		6,399	6,160	6,164
Foresters	207	209	209	209	0.0%	209	209	209		192	200	209
Home Improvement	27,252	27,355	27,341	27,237	-0.4%	27,237	27,237	27,237		27,233	27,521	27,341
HVACR Contractors	18,663	18,860	18,925	18,882	-0.2%	18,882	18,882	18,882		17,296	17,861	18,925
Landscape Architects	998	1,002	1,011	1,007	-0.4%	1,007	1,007	1,007		990	1,006	1,011
Land Surveyors	1,032	1,030	1,042	1,044	0.2%	1,044	1,044	1,044		997	1,019	1,042
Master Electricians	5,151	5,123	5,131	5,131	0.0%	5,131	5,131	5,131		4,957	5,090	5,131
Plumbers	13,298	13,382	13,410	13,314	-0.7%	13,314	13,314	13,314		13,723	13,430	13,410
Precious Metal Dealers & Pawnbrokers	601	598	601	604	0.5%	604	604	604		412	550	601
Professional Engineers	21,363	21,433	21,643	21,728	0.4%	21,728	21,728	21,728		19,492	20,744	21,643
Real Estate	42,113	41,860	41,499	41,268	-0.6%	41,268	41,268	41,268		48,920	44,404	41,499
Real Estate Appraisers and Home Inspectors	3,935	3,920	3,891	3,875	-0.4%	3,875	3,875	3,875		5,144	4,349	3,891
Sports Agents	28	28	28	28	0.0%	28	28	28			28	28
NEW LICENSES												
Architects	31	36	28	15	-46.4%	15	15	15	15	385	365	380
Athletic	31	87	39	14	-64.1%	14	14	14	14		201	437
Barbers	53	60	53	46	-13.2%	46	46	46	46	550	609	598
Bay Pilots	0	4	0	3	0.0%	3	3	3	3	12	33	20
Cemetery Oversight	24	17	30	24	-20.0%	24	24	24	24	512	320	348
Certified Interior Design	0	1	1	0	-100.0%	0	0	0	0	24	24	24
Certified Public Accountants	30	63	21	57	171.4%	57	57	57	57	589	629	614
Cosmetologists	304	259	392	338	-13.8%	338	338	338	338	3,855	3,429	3,552
Stationary Engineers	22	16	27	14	-48.1%	14	14	14	14	214	201	204
Foresters	1	2	0	0	0.0%	0	0	0	0	9	8	9
Home Improvement	260	159	207	184	-11.1%	184	184	184	184	2,992	2,562	2,624
HVACR Contractors	238	305	290	262	-9.7%	262	262	262	262	2,612	3,027	3,227
Landscape Architects	1	1	8	0	-100.0%	0	0	0	0	57	54	44
Land Surveyors	1	2	10	1	-90.0%	1	1	1	1	30	65	48
Master Electricians	21	11	31	20	-35.5%	20	20	20	20	307	289	246
Plumbers	128	149	164	138	-15.9%	138	138	138	138	1,681	1,626	1,539
Precious Metal Dealers & Pawnbrokers	9	7	11	11	0.0%	11	11	11	11	123	199	120
Professional Engineers	70	101	297	112	-62.3%	112	112	112	112	1,241	1,688	1,450
Real Estate	297	263	322	271	-15.8%	271	271	271	271	6,629	4,356	3,903
Real Estate Appraisers and Home Inspectors	16	12	11	14	27.3%	14	14	14	14	370	233	205
Sports Agents	0	0	0	0	0.0%	0	0	0	0			



Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
LICENSE RENEWALS - RATE												
Architects	73%	75%	74%	79%	6.8%	79%	79%	79%				
Barbers	67%	62%	65%	62%	-4.6%	62%	62%	62%				
Bay Pilots	0%	0%	0%	0%	0.0%	0%	0%	0%				
Certified Interior Design	68%	67%	78%	87%	11.5%	87%	87%	87%				
Certified Public Accountants	87%	84%	85%	86%	1.2%	86%	86%	86%				
Cosmetologists	72%	72%	67%	70%	4.5%	70%	70%	70%				
Stationary Engineers	80%	77%	79%	79%	0.0%	79%	79%	79%				
Foresters	67%	60%	0%	100%	0.0%	100%	100%	100%				
Home Improvement	63%	63%	63%	63%	0.0%	63%	63%	63%				
HVACR Contractors	49%	48%	44%	45%	2.3%	45%	45%	45%				
Landscape Architects	84%	86%	82%	77%	-6.1%	77%	77%	77%				
Land Surveyors	78%	64%	79%	92%	16.5%	92%	92%	92%				
Master Electricians	77%	75%	73%	78%	6.8%	78%	78%	78%				
Plumbers	60%	59%	54%	51%	-5.6%	51%	51%	51%				
Precious Metal Dealers & Pawnbrokers	58%	59%	63%	52%	-17.5%	52%	52%	52%				
Professional Engineers	78%	79%	70%	81%	15.7%	81%	81%	81%				
Real Estate	66%	62%	60%	65%	8.3%	65%	65%	65%				
Real Estate Appraisers and Home Inspectors	24%	23%	32%	23%	-28.1%	23%	23%	23%				
Cemetery Oversight	20%	27%	18%	14%	-22.2%	14%	14%	14%				
LICENSE RENEWALS-RAW DATA												
Architects	190	252	294	213	-27.6%	213	213	213	213	2,188	2,889	2,912
Barbers	285	265	275	245	-10.9%	245	245	245	245	2,335	2,564	3,086
Bay Pilots	0	0	0	2	0.0%	2	2	2	2	50	50	0
Certified Interior Design	15	12	15	13	-13.3%	13	13	13	13	100	148	138
Certified Public Accountants	755	823	831	804	-3.2%	804	804	804	804	7,231	9,667	9,781
Cosmetologists	1,792	1,973	1,886	1,919	1.7%	1,919	1,919	1,919	1,919	16,519	21,732	22,115
Stationary Engineers	179	230	225	238	5.8%	238	238	238	238	2,008	3,357	2,568
Foresters	2	2	3	5	66.7%	5	5	5	5	147	36	149
Home Improvement	1,235	1,175	1,180	972	-17.6%	972	972	972	972	10,370	11,556	13,197
HVACR Contractors	504	609	580	574	-1.0%	574	574	574	574	4,931	7,426	6,667
Landscape Architects	42	31	37	29	-21.6%	29	29	29	29	368	477	462
Land Surveyors	20	35	43	26	-39.5%	26	26	26	26	318	486	433
Master Electricians	227	232	311	240	-22.8%	240	240	240	240	2,131	2,488	2,776
Plumbers	488	485	526	505	-4.0%	505	505	505	505	4,376	5,598	5,561
Precious Metal Dealers & Pawnbrokers	20	25	21	21	0.0%	21	21	21	21	93	187	151
Professional Engineers	592	801	819	602	-26.5%	602	602	602	602	5,821	7,872	8,289
Real Estate	2,103	2,191	2,163	2,119	-2.0%	2,119	2,119	2,119	2,119	24,147	27,764	25,953
Real Estate Appraisers and Home Inspectors	39	61	53	48	-9.4%	48	48	48	48	629	1,601	1,205
Cemetery Oversight	17	33	35	12	-65.7%	12	12	12	12	208	285	363
HOME IMPROVEMENT												
New Complaints and Claims												
Claims Received	21	25	16	18	12.5%	18	18	18	18		325	250
Complaints Received	122	102	139	105	-24.5%	105	105	105	105	1,839	1,601	1,504
Licensed	72	48	82	53	-35.4%	53	53	53	53	1,046	963	883
Unlicensed	50	54	57	54	-5.3%	54	54	54	54	793	638	621



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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Open Complaints/Claims												
Intake/Pre Investigation	5	11	23	42	82.6%	42	42	42				
Mediation	22	17	22	21	-4.5%	21	21	21				
Pending Response to Order	11	25	27	46	70.4%	46	46	46	46			452
Pending Show Cause Hearings	7	8	10	3	-70.0%	3	3	3				
No. Show Cause Hearings Held	0	0	0	0	0.0%	0	0	0	0		2	2
Under Investigation	481	482	415	410	-1.2%	410	410	410				
Total Through Investigatory Step	526	543	491	522	6.3%	522	522	522				
Post Investigation Claims Review	112	100	96	68	-29.2%	68	68	68				
Waiting To Be Sent to OAH	145	133	79	109	38.0%	109	109	109				
Pending Hearing/Decision At OAH	160	140	151	152	0.7%	152	152	152				
Post OAH	105	95	67	112	67.2%	112	112	112				
Total Post Investigation lines (102-105)	522	468	393	441	12.2%	441	441	441				
Total Open Complaints (lines 101 + 106)	1,048	1,011	884	963	8.9%	963	963	963				
Total Open Claims	615	601	576	579	0.5%	579	579	579				
Average Caseload	69	69	59	68	15.3%	68	68	68				
Number Investigators	7	7	7	6	-14.3%	6	6	6				
Closed Investigations												
Investigations completed	175	152	176	155	-11.9%	155	155	155	155	2,606	2,141	1,687
ADR	81	100	104	117	12.5%	117	117	117	117		878	936
Disciplinary Actions	15	8	9	4	-55.6%	4	4	4	4		70	99
Investigation time to resolution in Days	99	69	68	58	-14.7%	58	58	58				
Criminal Court Activity												
Complaints Referred for Prosecution	19	18	29	24	-17.2%	24	24	24	24		368	331
Prosecutions	74	72	50	75	50.0%	75	75	75	75		961	864
No. of contractors found guilty	14	16	14	20	42.9%	20	20	20	20		246	211
No. of contractors ordered pay restitut.	24	20	21	30	42.9%	30	30	30	30		294	255
Monetary Amounts												
Monetary Settlement by Investigators	\$10,125	\$50,563	\$22,045	\$33,326	51.2%	33,326	33,326	33,326	33,326		\$328,818	\$224,491
Court-Ordered Restitution	\$96,958	\$151,114	\$119,164	\$155,598	30.6%	155,598	155,598	155,598	155,598		\$2,348,794	\$1,565,822
Total Monetary Amount	\$107,073	\$201,677	\$141,209	\$188,924	33.8%	188,924	188,924	188,924	188,924		\$2,677,612	\$1,790,303
Guaranty Fund												
Guaranty Fund Awards	\$112,335	\$111,275	\$148,892	\$82,433	-44.6%	82,433	82,433	82,433	82,433		#####	\$1,697,184
Guaranty Fund Reimbursements (CCU)	\$43,125	\$0	\$4,681	\$3,713	-20.7%	3,713	3,713	3,713	3,713		\$105,016	\$89,163
Guaranty Fund Reimbursements (MHIC)	\$4,912	\$36,267	\$0	\$4,300	0.0%	4,300	4,300	4,300	4,300			\$273,296
Guarantee Fund Balance	\$602,398	\$633,554	\$604,493	\$618,374	2.3%	618,374	618,374	618,374				



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	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Licensing Activity												
Current Licenses Total	27,525	27,331	27,324	27,220	-0.4%	27,220	27,220	27,220				
Contractor/Salesperson	15,703	15,580	15,531	15,459	-0.5%	15,459	15,459	15,459				
Sub-Contractor	648	641	642	641	-0.2%	641	641	641				
Salesperson	2,295	2,283	2,297	2,283	-0.6%	2,283	2,283	2,283				
Contractors/Salesperson (Corp/Part)	7,940	7,897	7,910	7,890	-0.3%	7,890	7,890	7,890				
New Applications Received	86	36	78	36	-53.8%	36	36	36	36		1,035	914
Examination Results												
# of Exams Taken	269	225	264	182	-31.1%	182	182	182	182		3,004	2,725
# of Exams Passed	168	133	162	108	-33.3%	108	108	108	108		1,966	1,683
Pass Rate (%)	62	59	61	59	-3.3%	59	59	59	59			
REAL ESTATE												
Complaints	44	40	52	32	-38.5%	32	32	32	32	587	532	496
Total Closed During Month	52	63	48	41	-14.6%	41	41	41	41		598	639
Investigations Completed	16	15	9	10	11.1%	10	10	10	10	155	153	142
Investigation time to resolution in Days	148	119	117	102	-12.8%	102	102	102				
ADR	4	9	2	2	0.0%	2	2	2	2	77	46	35
Disciplinary Actions	11	15	4	4	0.0%	4	4	4	4			
District court	0	0	0	0	0.0%	0	0	0	0	0	0	0
Investigators	5	5	5	5	0.0%	5	5	5				
Avg. caseload	8	6	5	6	20.0%	6	6	6				
Awaiting Administrative Review	0	0	0	0	0.0%	0	0	0				
Awaiting Assignment to Investigator	15	19	20	21	5.0%	21	21	21				
Under Investigation	38	32	28	33	17.9%	33	33	33				
Awaiting Panel Review	13	7	7	34	385.7%	34	34	34				
Total Open (Under REC Control)	124	130	132	134	1.5%	134	134	134				
Post Panel	174	150	154	138	-10.4%	138	138	138				
Total Open Complaints	298	281	286	272	-4.9%	272	272	272				
Fines Collected	\$7,040	\$5,000	\$2,200	\$1,350	-38.6%	1,350	1,350	1,350	1,350			
Precious Metals / Pawn												
Complaints Rec'd	2	6	6	2	-66.7%	2	2	2	2		100	57
Complaints Closed	3	5	4	6	50.0%	6	6	6	6		89	72
Settlement/Penalty Ltrs. Tendered	3	1	1	3	200.0%	3	3	3	3		61	32
Settlement/Penalty Ltrs. Accepted	2	5	1	1	0.0%	1	1	1	1		41	52
Fines Collected	\$1,500	\$6,500	\$6,350	\$9,000	41.7%	9,000	9,000	9,000	9,000		\$43,375	\$55,975
Disciplinary Actions	2	3	1	1	0.0%	1	1	1	1		37	38
Precharge Review	6	7	2	2	0.0%	2	2	2				
Hearing Process	3	2	7	7	0.0%	7	7	7				
Net Complaints Open	22	23	25	21	-16.0%	21	21	21				



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Department of Labor, Licensing and Regulation
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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
DISCIPLINARY ACTIONS												
DESIGN BOARDS												
Complaints Rec'd	5	2	1	1	0.0%	1	1	1	1			23
Complaints Closed	6	4	2	4	100.0%	4	4	4	4			36
Net Open Complaints	23	21	22	19	-13.6%	19	19	19				
Investigations Completed	0	0	0	0	0.0%	0	0	0	0			16
Avg Time to Complete Investigations	0	0	0	0	0.0%	0	0	0				
Disciplinary Actions	0	0	0	0	0.0%	0	0	0	0			
Fines Collected	\$1,400	\$1,000	\$2,800	\$800	-71.4%	800	800	800	800			\$ 19,032
BARBERS/COSMETOLOGISTS												
Complaints Rec'd	23	28	43	24	-44.2%	24	24	24	24			293
Complaints Closed	7	8	2	278	13800.0%	278	278	278	278			300
Net Open Complaints	425	450	491	237	-51.7%	237	237	237				
Inspections Completed	10	29	30	42	40.0%	42	42	42	42			225
Avg Time to Complete Inspections												
Disciplinary Actions	2	6	2	2	0.0%	2	2	2	2			104
Fines Collected	\$1,600	\$2,550	\$600	\$2,000	233.3%	2,000	2,000	2,000	2,000			\$ 28,850
MECHANICAL BOARDS												
Complaints Rec'd	0	2	6	5	-16.7%	5	5	5	5			104
Complaints Closed	0	3	4	5	25.0%	5	5	5	5			90
Net Open Complaints	350	351	353	353	0.0%	353	353	353				
Investigations Completed	0	0	0	0	0.0%	0	0	0	0			32
Avg Time to Complete Investigations	0	0	0	0	0.0%	0	0	0				
Disciplinary Actions	1	0	0	0	0.0%	0	0	0	0			1
Fines Collected	\$500	\$0	\$0	\$0	0.0%	0	0	0	0			500
PUBLIC ACCOUNTANCY												
Complaints Rec'd	7	5	2	6	200.0%	6	6	6	6			74
Complaints Closed	4	7	10	0	-100.0%	0	0	0	0			75
Net Open Complaints	35	37	29	35	20.7%	35	35	35				
Investigations Completed	0	0	0	0	0.0%	0	0	0	0			18
Avg Time to Complete Investigations	0	0	0	0	0.0%	0	0	0				
Disciplinary Actions	0	0	0	0	0.0%	0	0	0	0			0
Fines Collected	\$0	\$0	\$1,000	\$0	-100.0%	0	0	0	0			\$ 16,890
APPRAISERS HOME INSPECTORS												
Complaints Rec'd	10	3	5	4	-20.0%	4	4	4	4			80
Complaints Closed	12	2	8	0	-100.0%	0	0	0	0			75
Net Open Complaints	76	77	74	78	5.4%	78	78	78				
Investigations Completed	0	0	0	0	0.0%	0	0	0	0			6
Avg Time to Complete Investigations	0	0	0	0	0.0%	0	0	0				
Disciplinary Actions	1	2	2	0	-100.0%	0	0	0	0			11
Fines Collected	\$500	\$0	\$500	\$0	-100.0%	0	0	0	0			\$ 16,000



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Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
INVESTIGATIONS (non MHIC or REC)												
Complaints										664	765	
Investigations Completed	0	0	0	0	0.0%	0	0	0	0	44	109	77
Investigation time to resolution	0	0	0	0	0.0%	0	0	0	0			
ADR	0	0	0	0	0.0%	0	0	0	0	0	3	2
District court	0	0	0	0	0.0%	0	0	0	0	0	4	3
Investigators	0	0	0	0	0.0%	0	0	0	0	0	11	8
Avg. caseload	0	0	0	0	0.0%	0	0	0	0	0		
CALL CENTERS	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Call volume	9,020	9,056	10,070	8,759	-13.0%	8,759	8,759	8,759	8,759	116,059	109,197	118,156
Avg length of call in min	2.20	2.04	1.54	1.54	0.0%	2	2	2		1.68		
Resolution of problem on call										N/A		
Transfer to other entity										N/A		
Customer service agents	2.48	2.55	2.36	2.4	1.7%	2	2	2		2.60		
(NEW)	Apr-11	May-11	Jun-11	Jan-00	% Change	Avg	Min	Max	Total	FY09	FY10	FY10
Architects	18	9	10	16	60.0%	16	16	16				
Certified Interior Design	14	13	0	3	0.0%	3	3	3				
Certified Public Accountants	22	31	0	32	0.0%	32	32	32				
Landscape Architects	1	0	86	22	-74.4%	22	22	22				
Land Surveyors	0	6	0	0	0.0%	0	0	0				
Professional Engineers	7	5	4	3	-25.0%	3	3	3				
Real Estate	1	1	1	1	0.0%	1	1	1				
Barbers/Cosmetologists	12	15	10	13	30.0%	13	13	13				
Real Estate Appraisers	23	21	0	27	0.0%	27	27	27				
MFR Complaint Measures (NEW)	FY 2009	FY 2010			Total	Average	10 Estimate	Over/Under				
% of complaints closed < 180 days	58.4%	54.0%				56.2%	60.0%	-100.0%				
average completion time	252	359				306	240	-100.0%				
mediation/settlement	10.8%	39.5%				25.2%	13.5%	-100.0%				
cases from HIC activities	\$2,100,000	\$2,670,000			\$4,770,000	\$2,385,000	\$2,300,000	-100.0%				
MFR General Measures	FY 2009	FY 2010			Total	Average	10 Estimate	Over/Under				
Customer service rating, on a scale of 1 to 10	5.4	5.3				5.4	5.6	-100.0%				
% renewals via Internet/telecommunications	88%	89%				89%	89%	-100.0%				



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Volume 5 Number 2
Reporting Period: August, 2011

Department of Labor, Licensing and Regulation Unemployment Insurance Appeals

LOWER APPEALS Case tracking	REPORTING PERIODS					Fiscal Year 2012 To Date					Fiscal Year Comparison		
	May-11	Jun-11	Jul-11	Aug-11	% Change	Avg	Min	Max	Total	Target	FY11	FY10	FY09
Total No. U.I Appeals Filed	3526	4097	3792	4243	11.9%	4,018	3,792	4,243	8,035		50570	52,020	41,997
Disposition - in favor of appellant	1358	1380	1,121	1233	10.0%	1,177	1,121	1,233	2,354		15659	18,327	12,399
Disposition - not in favor of appellant	2959	2973	2,316	2970	28.2%	2,643	2,316	2,970	5,286		37293	37,293	24,305
Total No. U.I. Decisions	4317	4353	3,437	4203	22.3%	3,820	3,437	4,203	7,640		52952	56,096	35,350
No. U.I. Hearing Examiners	41	41	45	45	0.0%	45	45	45			343	44	39
% of cases out in 30 days	62%	66%	64%	66%	3.1%	65%	64%	66%		**60%	39%	13%	21%
% of cases out in 45 days	88%	87%	87%	89%	2.3%	88%	87%	89%		**85%	79%	32%	43%
Case age (avg) in days	30	28	29	29	0.0%	29	29	29		**30	28	41	30
No. Pending Appeals	3853	3648	3,983	3933	-1.3%	3,958	3,933	3,983			44783		
Federal Quality Review***	92.30%			94.70%		94.70%					92.95%	95%	96%

** Per USDOL Guidelines

***U.S.D.O.L. standard is 80% scoring 85 or better



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Department of Labor, Licensing and Regulation Unemployment Insurance Higher Appeals

HIGHER APPEALS	REPORTING PERIODS				% Change	Fiscal Year To Date					FY COMPARISON		
	May-11	June-11	July-11	Aug-11		Avg	Min	Max	Total	Target	FY09	FY10	FY11
U.I. Appeals Recieved	756	852	551	723	31.2%	637	551	723	1,274		4,655	7,580	8,826
Claimant Appeals	659	759	466	605	29.8%	536	466	759	1,071		***2748	6324	7603
Employer Appeals	95	90	82	113	37.8%	98	82	126	195		***513	1225	1182
Agency Appeals	0	0	0	0	0.0%	0	0	6	0		***9	5	8
Other	2	3	3	5	66.7%	4	3	5	8			24	30
Decisions Mailed	698	739	815	869	6.6%	842	815	757	1,684		4,294	6477	7870
Disposition - Affirmed	402	401	471	411	-12.7%	441	411	405	882		2,330	2801	4036
Disposition -Affirmed w/comme	186	201	194	252	29.9%	223	194	257	446		1,705	2740	2445
Disposition - Reversed	46	40	47	92	95.7%	70	47	50	139		170	238	375
Disposition - Remanded	58	89	85	104	22.4%	95	85	95	189		343	553	854
Disposition - Modified	3	1	4	2	-50.0%	3	2	24	6		39	28	59
Disposition-Other	0	6	4	3	-25.0%	4	3	13	7			87	64
Disposition - Unnecessary	3	1	10	5	-50.0%	8	5	8	15		23	29	37
Pending UI Appeals	2586	2699	2435	2289	-6.0%	2,362	2,289	2,699					
E.A. Appeals Received	37	41	10	21	110.0%	16	10	46	31			338	272
E.A. Decisions Mailed	4	15	12	9	-25.0%	11	9	19	21			163	122
E.A. Dismissals Mailed	2	4	3	5	66.7%	4	3	6	8			30	27
E.A. Withdrawals	3	9	2	7	250.0%	5	2	13	9				
Pending E.A. Appeals	270	283	276	276	0.0%	276	276	283					
% of cases out in 45 days	9%	15%	19%	25%	31.6%	22%	19%	38%		50%*	53%	53%	21%
% of cases out in 75 days	49%	59%	67%	66%	-1.5%	67%	66%	75%		80%*	84%	84%	61%
Case age (avg)****			83	64	-22.9%	74	64	120		40**		47	

*USDOL Time Lapse Standards

**New Case Aging Standards - The proposed Acceptable Level of Performance for the average age of appeals for Higher Authority Appeals is 40 days.

***This total reflects numbers from Nov, 2008 through June, 2008.

****April, May and June data were not reliable due to an IT error. This error has been corrected.



StateStat
Department of Labor, Licensing and Regulation
Racing Commission

RACING COMMISSION	MONTHLY REPORTING PERIODS				% Change	Fiscal Year to Date				FISCAL YEAR COMPARISON		
	RACES	Apr-11	May-11	June-11		Jul-11	Avg	Min	Max	Total	FY09	FY10
Live racedays - thoroughbred	17	12	0	0	0.0%	0	0	0	0	160	146	148
Live Race Days-harness	0	0	7	16	128.6%	16	16	16	16	40	42	7
Wagering - thoroughbred	\$19,044,577	\$28,669,988	\$16,562,164	\$18,204,762	9.9%	\$18,204,762	\$18,204,762	\$18,204,762	\$18,204,762	\$248,766,485	\$223,211,738	\$221,133,174
Wagering - harness	\$891,087	\$1,521,410	\$1,269,063	\$2,097,638	65.3%	\$2,097,638	\$2,097,638	\$2,097,638	\$2,097,638	\$87,342,172	\$44,547,600	\$13,726,189
Wagering - total	\$19,935,664	\$30,191,398	\$17,831,227	\$20,302,400	13.9%	\$20,302,400	\$20,302,400	\$20,302,400	\$20,302,400	\$336,108,657	\$267,759,338	\$234,859,363
TESTING AND SUPERVISION	Apr-11	May-11	June-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Equine - Blood/gas tests	0	55	0	0	0.0%	0	0	0	0	90	62	73
Equine - Blood/gas overages	0	0	0	0	0.0%	0	0	0	0	0	-	0
Equine - specimen testing	655	474	130	255	96.2%	255	255	255	255	6,246	5,941	5,414
Equine - violations	2	2	0	4	100%	4	4	4	4	36	42	22
Human testing	0	0	0	1	100%	1	1	1	1	12	34	4
Confirmations (+/-)	0	0	0	1	100%	1	1	1	1	19	-	4
Rulings issued - thoroughbred	24	9	0	0	0.0%	0	0	0	0	197	121	156
Rulings issued - harness	0	0	2	12	500.0%	12	12	12	12	42	31	0
Rulings issued - total	24	9	2	12	500.0%	12	12	12	12	239	152	156
THOROUGHBRED LICENSING	Apr-11	May-11	June-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Original Owner	48	70	11	6	-45.5%	6	6	6	6	390	489	528
Renewal Owner	109	106	23	2	-91.3%	2	2	2	2	1,587	1,512	1,505
Owners licenses total	157	176	34	8	-76.5%	8	8	8	8	1,977	2,001	2,028
Original Trainer	4	9	3	0	-100.0%	0	0	0	0	60	55	68
Renewal Trainer	21	26	6	0	-100.0%	0	0	0	0	184	212	222
Assistant Trainer	10	19	0	0	0.0%	0	0	0	0	110	111	91
Owner/Trainer	25	26	8	0	-100.0%	0	0	0	0	324	336	341
Jockey	39	33	24	0	-100.0%	0	0	0	0	250	252	266
Jockey Agent	2	0	0	0	0.0%	0	0	0	0	34	26	20
Veterinarian	1	5	0	0	0.0%	0	0	0	0	26	26	19
Farrier	1	3	1	0	-100.0%	0	0	0	0	38	32	31
Stable Employee & Ex. Rider	84	213	0	0	0.0%	0	0	0	0	1,145	782	997
Mutual Employee	27	65	0	282	100%	282	282	282	282	505	507	202
Vendor	19	48	0	0	0.0%	0	0	0	0	154	128	115
Exercise Rider	0	0	0	0	0.0%	0	0	0	0	260	217	121
Track Employee	37	96	1	0	-100.0%	0	0	0	0	314	306	294
Total Licenses	427	719	77	290	276.6%	290	290	290	290	5,381	6,992	4,934
THOROUGHBRED REGISTRATIONS	Apr-11	May-11	June-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	TOTAL
Authorized Agent	6	3	1	0	-100.0%	0	0	0	0	25	41	32
Assumed Name	46	55	18	2	-88.9%	2	2	2	2	724	712	654
Total Registrations	52	58	19	2	-89.5%	2	2	2	2	749	753	686
HARNESS LICENSING	Apr-11	May-11	June-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	TOTAL
Original Owner	1	0	83	96	15.7%	96	96	96	96	123	112	99
Renewal Owner	7	4	185	113	-38.9%	113	113	113	113	348	278	315
Original Trainer	0	0	1	2	100.0%	2	2	2	2	9	2	3
Renewal Trainer	0	0	27	18	-33.3%	18	18	18	18	43	25	43
Driver	0	0	15	12	-20.0%	12	12	12	12	32	22	25
Trainer/Driver	0	0	23	14	-39.1%	14	14	14	14	48	19	36
Owner/Trainer	1	3	112	50	-55.4%	50	50	50	50	124	87	140
Owner/Trainer/Driver	0	3	87	17	-80.5%	17	17	17	17	92	49	99
Owner/Driver	0	0	5	7	40.0%	7	7	7	7	13	6	8
Veterinarian	0	0	4	1	-75.0%	1	1	1	1	8	3	9
Stable Employee	0	0	99	75	-24.2%	75	75	75	75	182	130	100
Mutual Employee	0	0	16	16	0.0%	16	16	16	16	89	58	18
Track Employee	0	0	19	11	-42.1%	11	11	11	11	109	51	19
Vendor	0	0	14	1	-92.9%	1	1	1	1	8	4	14
Farrier	0	0	0	1	100%	1	1	1	1	0	-	0
Total Licenses	9	10	690	434	-37.1%	434	434	434	434	1,228	846	928
HARNESS REGISTRATIONS	Apr-11	May-11	June-11	Jul-11	% Change	Avg	Min	Max	Total	FY09	FY10	FY11
Authorized Agent	0	0	1	0	-100.0%	0	0	0	0	0	1	1
Assumed Name	0	0	26	23	-11.5%	23	23	23	23	46	44	44
Total Registrations	0	0	27	23	-14.8%	23	23	23	23	46	45	45



StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Workforce (Monthly)	MONTHLY REPORTING PERIOD					Fiscal Year to Date					Target	FY09	FY10	FY11	
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total						
Maryland Workforce Exchange (MWE):															
# of MWE WEB Hits (duplicated)	390,643	861,581	927,202	923,117	-0.4%	923,117	923,117	923,117	923,117			4,980,314	11,125,380	9,847,751	
# New customers enrolled/registered in MWE (self enrolled included)	6,773	4,028	4,662	4,352	-6.6%	4,352	4,352	4,352	4,352			111,953	112,809	85,930	
# New customers enrolled/registered at a One-Stop Center (self enrolled not included) YTD Figures	6,186	4,013	4,177	3,908	-6.4%	3,908	3,908	3,908	3,908			93,829	102,158	75,746	
Anne Arundel WIA	547	382	454	389	-14.3%	389	389	389	389			8,304	10,525	7,632	
Baltimore City WIA	549	377	368	393	6.8%	393	393	393	393			16,870	16,028	10,816	
Baltimore County WIA	1,288	694	774	711	-8.1%	711	711	711	711			14,368	16,806	11,463	
Frederick County WIA	237	184	177	165	-6.8%	165	165	165	165			3,513	4,068	3,051	
Lower Shore WIA	193	147	187	148	-20.9%	148	148	148	148			3,158	2,949	2,282	
Mid Maryland WIA	309	213	201	201	0.0%	201	201	201	201			7,620	7,537	5,348	
Montgomery County WIA	751	338	339	325	-4.1%	325	325	325	325			7,887	8,398	6,734	
Prince Georges County WIA	1,078	655	606	638	5.3%	638	638	638	638			12,346	14,349	11,348	
Southern Maryland WIA	355	334	357	263	-26.3%	263	263	263	263			5,573	5,139	4,243	
Susquehanna Region WIA	410	287	295	256	-13.2%	256	256	256	256			4,735	4,744	4,122	
Upper Shore WIA	140	146	154	158	2.6%	158	158	158	158			3,190	3,249	2,782	
Western Maryland WIA	329	256	265	261	-1.5%	261	261	261	261			4,882	4,760	3,674	
# New (initial) UI Claimants enrolled/registered in MWE (self enrolled included)	3,491	1,921	1,878	1,334	-29.0%	1,334	1,334	1,334	1,334			56,214	56,119	40,884	



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	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
# Customers who received new intensive and or training services (YTD)				322	0.0%	322	322	322	322		6,493	9,423	6,456
# Customers who received new intensive and or training services (Month Service Started)	262	345	504	322	-36.1%	322	322	322	322				
Access Point	0	0	0	0	0.0%	0	0	0	0				
Allegany County One Stop Center (Cumberland)	0	0	0	0	0.0%	0	0	0	0				
Anne Arundel County One Stop Center (Arnold Station)	1	3	0	1	0.0%	1	1	1	1				
Anne Arundel County One Stop Center (Glen Burnie)	16	1	0	5	0.0%	5	5	5	5				
Anne Arundel Job Center Annapolis	0	0	0	0	0.0%	0	0	0	0				
Arundel Mills Sales and Service Training Center	0	0	0	0	0.0%	0	0	0	0				
Baltimore City One Stop Center (Eastside)	7	1	0	1	0.0%	1	1	1	1				
Baltimore City One Stop Center (Eutaw Street)	19	35	52	27	-48.1%	27	27	27	27				
Baltimore City One Stop Center (Northwest/Re-entry Center)	0	0	0	0	0.0%	0	0	0	0				
Baltimore County One Stop Center (Catonsville)	1	0	0	0	0.0%	0	0	0	0				
Baltimore County One Stop Center (Eastpoint)	20	28	23	9	-60.9%	9	9	9	9				
Baltimore County One Stop Center (Hunt Valley)	28	14	13	3	-76.9%	3	3	3	3				
Baltimore County One Stop Center (Randallstown)	12	13	19	9	-52.6%	9	9	9	9				
Calvert County One Stop Center (Prince Frederick)	0	0	1	0	-100.0%	0	0	0	0				
Carroll County Business & Employment Resource Center	59	38	93	123	32.3%	123	123	123	123				
Carroll County One Stop Center (Westminster)	0	0	0	0	0.0%	0	0	0	0				
Cecil County One Stop Center (Elkton)	4	7	2	1	-50.0%	1	1	1	1				
Charles County One Stop Center (Waldorf)	1	4	11	3	-72.7%	3	3	3	3				
Crossroads Youth Opportunity Center	0	0	0	0	0.0%	0	0	0	0				
Dorchester County One Stop Center (Cambridge)	0	0	0	0	0.0%	0	0	0	0				
Frederick County One Stop Center (Frederick)	8	12	26	5	-80.8%	5	5	5	5				
Ft. Meade Outreach Center	0	0	0	0	0.0%	0	0	0	0				
Garrett County One Stop Center (Oakland)	0	0	0	0	0.0%	0	0	0	0				
Goodwill Industries (24 Street)	0	0	0	0	0.0%	0	0	0	0				
Harford County One Stop Center (Aberdeen)	3	1	2	5	150.0%	5	5	5	5				
Harford County One Stop Center (Bel Air)	5	4	14	12	-14.3%	12	12	12	12				
Henkel & McCoy, Inc.	0	0	0	0	0.0%	0	0	0	0				
Howard County Office of Workforce Development	8	6	13	23	76.9%	23	23	23	23				
Howard County One Stop Center (Columbia)	0	0	0	0	0.0%	0	0	0	0				
Kent County One Stop Center (Chestertown)	0	0	0	0	0.0%	0	0	0	0				
MOED Administrative Office	0	0	0	0	0.0%	0	0	0	0				
MOED Youth Services Administrative Office	0	0	0	0	0.0%	0	0	0	0				
Montgomery County One Stop Center (Wheaton)	9	7	17	8	-52.9%	8	8	8	8				
Montgomery County One Stop Center (Germantown)	0	0	0	1	0.0%	1	1	1	1				
Office of Employment Services - Central	4	0	0	0	0.0%	0	0	0	0				
Prince George's County One Stop Center (Largo)	20	98	185	13	-93.0%	13	13	13	13				
Professional Outplacement Assistance Center	0	0	0	0	0.0%	0	0	0	0				
Queen Anne's County One Stop Center (Centreville)	5	26	5	38	660.0%	38	38	38	38				
St Mary's One Stop Center (Leonardtown)	5	0	1	2	100.0%	2	2	2	2				
Suitland health and Wellness Center	0	0	0	0	0.0%	0	0	0	0				
Talbot County One Stop Center (Easton)	1	0	0	0	0.0%	0	0	0	0				
Washington County One Stop Center (Hagerstown)	0	0	0	0	0.0%	0	0	0	0				
Western MD Consortium (Hagerstown)	12	17	7	7	0.0%	7	7	7	7				
Western MD Consortium (Oakland)	0	2	2	1	-50.0%	1	1	1	1				
Western MD Consortium (Cumberland)	5	9	4	6	50.0%	6	6	6	6				
Wicomico County One Stop Center (Salisbury)	8	0	11	19	72.7%	19	19	19	19				
Workforce Reception Center	1	19	3	0	-100.0%	0	0	0	0				



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	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
# Customers who received new occupational skills training	478	124	106	46	-56.6%	46	46	46	46		1,525	2,162	2,363
Occupational Skills Training By Local Office: (Active in Training)	3,074	3,199	3,498	1,614	-53.9%	1,614	1,614	1,614			2,111	1,168	25,029
Anne Arundel WIA	143	148	151	79	-47.7%	79	79	79			109	60	1065
Baltimore County WIA	553	569	502	135	-73.1%	135	135	135			147	213	4540
Baltimore City WIA	500	556	540	234	-56.7%	234	234	234			505	223	4246
Frederick County WIA	103	103	99	32	-67.7%	32	32	32			106	44	947
Lower Shore WIA	164	166	201	76	-62.2%	76	76	76			213	76	1445
Montgomery County WIA	172	175	188	35	-81.4%	35	35	35			92	59	1397
Mid Maryland WIA	297	306	331	150	-54.7%	150	150	150			33	62	2327
Prince Georges County WIA	555	559	709	587	-17.2%	587	587	587			381	179	3970
Southern Maryland WIA	81	95	128	63	-50.8%	63	63	63			6	20	633
Susquehanna Region WIA	89	93	106	31	-70.8%	31	31	31			51	35	685
Upper Shore WIA	194	199	205	52	-74.6%	52	52	52			206	51	1600
Western Maryland WIA	185	192	212	70	-67.0%	70	70	70			262	146	1972
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
# Early Intervention Workshop Completers	1,344	1,074	1,654	1,647	-0.4%	1,647	1,647	1,647	1,647		20,734	31,006	21,875
Baltimore City One Stop Center (Eutaw Street)					0.0%	#DIV/0!	0	0	0			1111	564
Baltimore City One Stop Center (Southwest)					0.0%	#DIV/0!	0	0	0			770	514
Baltimore City One Stop Center (Eastside)					0.0%	#DIV/0!	0	0	0			1126	747
Baltimore City One Stop Center (Northwest/Re-entry)					0.0%	#DIV/0!	0	0	0			591	147
Baltimore County One Stop Center (Eastpoint)					0.0%	#DIV/0!	0	0	0			3188	1218
Baltimore County One Stop Center (Hunt Valley)					0.0%	#DIV/0!	0	0	0			2946	1333
Anne Arundel County One Stop Center (Glen Burnie)					0.0%	#DIV/0!	0	0	0			1730	804
Anne Arundel County One Stop Center (Severna Park)					0.0%	#DIV/0!	0	0	0			1567	950
Howard County One Stop Center (Columbia)					0.0%	#DIV/0!	0	0	0			1800	1278
St Mary's One Stop Center (Leonardtown)					0.0%	#DIV/0!	0	0	0			572	311
Charles County One Stop Center (Waldorf)					0.0%	#DIV/0!	0	0	0			1424	850
Calvert County One Stop Center (Prince Frederick)					0.0%	#DIV/0!	0	0	0			521	291
Harford County One Stop Center (Bel Air)					0.0%	#DIV/0!	0	0	0			743	593
Cecil County One Stop Center (Elkton)					0.0%	#DIV/0!	0	0	0			388	225
Carroll County One Stop Center (Westminster)					0.0%	#DIV/0!	0	0	0			1276	851
Dorchester County One Stop Center (Cambridge)					0.0%	#DIV/0!	0	0	0			513	409
Kent County One Stop Center (Chestertown)					0.0%	#DIV/0!	0	0	0			447	302
Talbot County One Stop Center (Easton)					0.0%	#DIV/0!	0	0	0			304	164
Wicomico County One Stop Center (Salisbury)					0.0%	#DIV/0!	0	0	0			1018	727
Maryland Job Service Laurel Business Center					0.0%	#DIV/0!	0	0	0			2176	1327
Allegany County One Stop Center (Cumberland)					0.0%	#DIV/0!	0	0	0			531	372
Frederick County One Stop Center (Frederick)					0.0%	#DIV/0!	0	0	0			1595	909
Washington County One Stop Center (Hagerstown)					0.0%	#DIV/0!	0	0	0			929	475
Garrett County One Stop Center (Oakland)					0.0%	#DIV/0!	0	0	0			193	135
Prince George's County One Stop Center (Largo)					0.0%	#DIV/0!	0	0	0			1671	1013
Montgomery County One Stop Center (Wheaton)					0.0%	#DIV/0!	0	0	0			1876	1294



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Division of Workforce Development Monthly Reporting

Volume 5 Number 1
 Reporting Period: July, 2011

	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
# Job Orders- Year to Date (YTD figure)	2,345	2,667	2,914	2,656	-8.9%	2,656	2,656	2,656	2,656		23,521	26,901	36,050
Job Orders By Local Office: (Month Job Order Opened)													
*** Virtual Service Location ***	1,072	222	278	219	-21.2%	219	219	219	219		9,573	9,695	12,305
Allegany County One Stop Center (Cumberland)	55	97	73	71	-2.7%	71	71	71	71		784	756	903
Anne Arundel County One Stop Center (Arnold Station)	0	0	1	0	-100.0%	0	0	0	0		0	0	1
Anne Arundel County One Stop Center (Glen Burnie)	39	151	143	143	0.0%	143	143	143	143		18	83	354
Anne Arundel Job Center Annapolis	18	43	20	20	0.0%	20	20	20	20		596	664	627
Anne Arundel Workforce Development Corporation	0	0	0	0	0.0%	0	0	0	0		13	19	0
Arundel Mills Sales and Service Training Center	9	7	8	3	-62.5%	3	3	3	3		335	194	282
Baltimore City One Stop Center (Eastside)	11	28	22	13	-40.9%	13	13	13	13		210	168	197
Baltimore City One Stop Center (Eutaw Street)	318	139	187	162	-13.4%	162	162	162	162		727	1,274	1,602
Baltimore City One Stop Center (Northwest/Re-entry Center)	4	4	4	1	-75.0%	1	1	1	1		32	3	51
Baltimore City Rapid Response Team	6	0	0	0	0.0%	0	0	0	0		97	21	0
Baltimore County One Stop Center (Eastpoint)	22	61	88	61	-30.7%	61	61	61	61		798	607	572
Baltimore County One Stop Center (Hunt Valley)	32	71	81	74	-8.6%	74	74	74	74		182	373	437
Baltimore County One Stop Center (Randallstown)	20	325	279	255	-8.6%	255	255	255	255		0	0	626
BWI Thurgood Marshall Int'l Airport One Stop	8	8	3	1	-66.7%	1	1	1	1		107	246	290
Calvert County One Stop Center (Prince Frederick)	19	15	34	15	-55.9%	15	15	15	15		142	329	177
Caroline County One Stop Center (Denton)	16	22	22	23	4.5%	23	23	23	23		45	139	247
Carroll County Business & Employment Resource Center	2	6	17	12	-29.4%	12	12	12	12		688	418	95
Carroll County One Stop Center (Westminster)	1	12	35	16	-54.3%	16	16	16	16		3	7	53
Cecil County DSS	0	0	0	1	0.0%	1	1	1	1		0	0	0
Cecil County One Stop Center (Elkton)	24	19	48	50	4.2%	50	50	50	50		379	367	314
Charles County One Stop Center (Waldorf)	8	25	36	33	-8.3%	33	33	33	33		282	307	276
Dorchester County One Stop Center (Cambridge)	10	7	9	21	133.3%	21	21	21	21		65	35	38
Employ Baltimore	0	0	0	0	0.0%	0	0	0	0		1	4	3
Frederick County One Stop Center (Frederick)	70	84	112	107	-4.5%	107	107	107	107		1,304	1,869	1,697
Ft. Meade Outreach Center	37	19	22	8	-63.6%	8	8	8	8		541	750	640
Garrett County One Stop Center (Oakland)	64	47	75	57	-24.0%	57	57	57	57		618	641	742
Harford County One Stop Center (Aberdeen)	3	5	2	0	-100.0%	0	0	0	0		15	16	32
Harford County One Stop Center (Bel Air)	11	60	40	51	27.5%	51	51	51	51		224	240	268
Howard County Office of Workforce Development	0	0	0	0	0.0%	0	0	0	0		6	5	2
Howard County One Stop Center (Columbia)	105	181	174	179	2.9%	179	179	179	179		736	1,066	1,654
Kent County One Stop Center (Chestertown)	0	4	4	12	200.0%	12	12	12	12		44	55	58
Langley Park Satellite Office	0	0	0	0	0.0%	0	0	0	0		0	2	0
Maryland Job Service Laurel Business Center	0	0	0	3	0.0%	3	3	3	3		0	9	0
MOED Youth Services Administrative Office	0	0	0	0	0.0%	0	0	0	0		1	0	0
Montgomery County Correctional Facility	0	0	0	0	0.0%	0	0	0	0		0	2	0
Montgomery County One Stop Center (Wheaton)	165	409	395	420	6.3%	420	420	420	420		673	1,392	3,136
Montgomery County One Stop Center (Gaithersburg)	0	0	0	0	0.0%	0	0	0	0		14	2	0
Montgomery County One Stop Center (Germantown)	1	3	2	3	50.0%	3	3	3	3		0	3	7
Montgomery County Sales and Service Learning Center	0	0	0	0	0.0%	0	0	0	0		6	0	0
Montgomery County Workforce Investment Services	0	0	0	0	0.0%	0	0	0	0		0	1	0
Office of Employment Services - Central	7	0	1	2	100.0%	2	2	2	2		246	888	1,053
Office of Employment Training - Central	0	2	6	7	16.7%	7	7	7	7		0	10	211
OIT Process	0	0	0	0	0.0%	0	0	0	0		0	1,237	1,604
Prince George's County One Stop Center (Largo)	142	354	373	368	-1.3%	368	368	368	368		1,152	2,173	3,871
Professional Outplacement Assistance Center	0	0	0	0	0.0%	0	0	0	0		1	0	0
Queen Anne's County One Stop Center (Centreville)	1	2	3	1	-66.7%	1	1	1	1		1	1	6
St Mary's One Stop Center (Leonardtown)	8	25	28	45	60.7%	45	45	45	45		297	318	276
Suitland Health and Wellness Center	0	0	0	0	0.0%	0	0	0	0		0	0	2
Susquehanna Workforce Network Headquarters	21	2	9	7	-22.2%	7	7	7	7		373	337	97
Talbot County One Stop Center (Easton)	16	20	32	25	-21.9%	25	25	25	25		245	478	365
UpperShore Workforce Investment Board	0	0	0	0	0.0%	0	0	0	0		0	1	0
Washington County One Stop Center (Hagerstown)	54	93	133	93	-30.1%	93	93	93	93		843	1,197	1,561
Western MD Consortium (Cumberland)	0	0	0	0	0.0%	0	0	0	0		3	0	0
Western MD Consortium (Hagerstown)	0	0	0	0	0.0%	0	0	0	0		0	5	0
Westside Youth Opportunity Center (Youth Program)	2	0	0	0	0.0%	0	0	0	0		16	20	13
Wicomico County One Stop Center (Salisbury)	42	86	115	74	-35.7%	74	74	74	74		1,530	1,153	995
Workforce Reception Center	2	9	0	0	0.0%	0	0	0	0		58	7	174



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	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
# Job Openings- (Month Job Order Opened)	8,231	8,388	6,912	7,303	5.7%	7,303	7,303	7,303	7,303		117,009	115,864	133,929
Job Openings By Local Office: (Month Job Order Opened)													
*** Virtual Service Location ***	2,494	658	606	396	-34.7%	396	396	396	396		44,942	38,815	43,739
Allegany County One Stop Center (Cumberland)	264	429	144	358	148.6%	358	358	358	358		3,107	3,870	2,866
Anne Arundel County One Stop Center (Arnold Station)	0	0	5	0	-100.0%	0	0	0	0		0	0	5
Anne Arundel County One Stop Center (Glen Burnie)	101	258	247	274	10.9%	274	274	274	274		139	706	665
Anne Arundel Job Center Annapolis	137	318	73	162	121.9%	162	162	162	162		6,675	2,586	2,754
Anne Arundel Workforce Development Corporation	0	0	0	0	0.0%	0	0	0	0		40	111	0
Arundel Mills Sales and Service Training Center	68	7	182	3	-98.4%	3	3	3	3		4,705	3,245	1,894
Baltimore City One Stop Center (Eastside)	12	38	40	44	10.0%	44	44	44	44		1,353	776	514
Baltimore City One Stop Center (Eutaw Street)	3,200	466	616	1,359	120.6%	1,359	1,359	1,359	1,359		2,406	3,117	6,722
Baltimore City One Stop Center (Northwest/Re-entry Center)	7	8	4	1	-75.0%	1	1	1	1		138	12	135
Baltimore City Rapid Response Team	0	0	0	0	0.0%	0	0	0	0		0	94	0
Baltimore County One Stop Center (Eastpoint)	41	371	449	151	-66.4%	151	151	151	151		4,618	2,865	1,853
Baltimore County One Stop Center (Hunt Valley)	67	395	129	144	11.6%	144	144	144	144		855	1,226	1,990
Baltimore County One Stop Center (Randallstown)	40	700	594	489	-17.7%	489	489	489	489		0	0	1,336
BWI Thurgood Marshall Int'l Airport One Stop	61	109	17	2	-88.2%	2	2	2	2		1,816	1,687	2,077
Calvert County One Stop Center (Prince Frederick)	44	17	53	18	-66.0%	18	18	18	18		1,341	825	381
Caroline County One Stop Center (Denton)	31	40	36	35	-2.8%	35	35	35	35		262	384	834
Carroll County Business & Employment Resource Center	2	7	18	20	11.1%	20	20	20	20		907	502	120
Carroll County One Stop Center (Westminster)	1	16	52	1,025	1871.2%	1,025	1,025	1,025	1,025		27	16	79
Cecil County DSS	0	0	0	1	0.0%	1	1	1	1		0	0	0
Cecil County One Stop Center (Elkton)	64	133	71	103	45.1%	103	103	103	103		893	1,190	1,029
Charles County One Stop Center (Waldorf)	75	50	80	40	-50.0%	40	40	40	40		992	1,156	1,634
Dorchester County One Stop Center (Cambridge)	22	8	18	80	344.4%	80	80	80	80		235	156	142
Employ Baltimore	0	0	0	0	0.0%	0	0	0	0		11	25	5
Frederick County One Stop Center (Frederick)	134	144	184	194	5.4%	194	194	194	194		3,139	4,029	3,943
Ft. Meade Outreach Center	79	30	68	92	35.3%	92	92	92	92		7,402	6,075	5,562
Garrett County One Stop Center (Oakland)	177	90	150	122	-18.7%	122	122	122	122		1,339	1,379	1,674
Harford County One Stop Center (Aberdeen)	9	30	12	0	-100.0%	0	0	0	0		64	18	270
Harford County One Stop Center (Bel Air)	43	1,266	52	109	109.6%	109	109	109	109		1,359	1,287	2,979
Howard County Office of Workforce Development	0	0	0	0	0.0%	0	0	0	0		17	20	2
Howard County One Stop Center (Columbia)	167	263	224	283	26.3%	283	283	283	283		3,211	3,330	4,318
Kent County One Stop Center (Chestertown)	11	6	63	13	-79.4%	13	13	13	13		241	274	472
Langley Park Satellite Office	0	0	0	0	0.0%	0	0	0	0		0	2	0
Maryland Job Service Laurel Business Center	0	0	0	3	0.0%	3	3	3	3		0	13	0
MOED Youth Services Administrative Office	0	0	0	0	0.0%	0	0	0	0		3	0	0
Montgomery County Correctional Facility	0	0	0	0	0.0%	0	0	0	0		0	3	0
Montgomery County One Stop Center (Wheaton)	213	569	534	614	15.0%	614	614	614	614		2,017	2,277	4,583
Montgomery County One Stop Center (Gaithersburg)	0	0	0	0	0.0%	0	0	0	0		0	2	0
Montgomery County One Stop Center (Germantown)	1	4	2	3	50.0%	3	3	3	3		121	3	8
Montgomery County Sales and Service Learning Center	0	0	0	0	0.0%	0	0	0	0		12	0	0
Montgomery County Workforce Investment Services	0	0	0	0	0.0%	0	0	0	0		0	1	0
Office of Employment Services - Central	34	0	12	2	-83.3%	2	2	2	2		1,427	6,168	9,175
Office of Employment Training - Central	0	2	9	21	133.3%	21	21	21	21		0	27	1,169
OIT Process	0	0	0	0	0.0%	0	0	0	0		0	5,048	6,404
Prince George's County One Stop Center (Largo)	252	1,025	990	563	-43.1%	563	563	563	563		7,626	8,127	9,883
Professional Outplacement Assistance Center	1	0	0	0	0.0%	0	0	0	0		1	0	1
Queen Anne's County One Stop Center (Centreville)	0	2	12	1	-91.7%	1	1	1	1		2	12	14
St Mary's One Stop Center (Leonardtown)	11	28	138	53	-61.6%	53	53	53	53		663	647	694
Suitland Health and Wellness Center	0	0	0	0	0.0%	0	0	0	0		0	0	2
Susquehanna Workforce Network Headquarters	52	2	9	23	155.6%	23	23	23	23		785	1,003	167
Talbot County One Stop Center (Easton)	85	31	75	58	-22.7%	58	58	58	58		541	2,574	1,055
UpperShore Workforce Investment Board	0	0	0	0	0.0%	0	0	0	0		0	1	0
Washington County One Stop Center (Hagerstown)	117	293	295	225	-23.7%	225	225	225	225		3,305	4,455	4,696
Western MD Consortium (Cumberland)	0	0	0	0	0.0%	0	0	0	0		34	0	0
Western MD Consortium (Hagerstown)	0	0	0	0	0.0%	0	0	0	0		0	5	0
Westside Youth Opportunity Center (Youth Program)	3	0	0	0	0.0%	0	0	0	0		18	29	14
Wicomico County One Stop Center (Salisbury)	97	538	649	219	-66.3%	219	219	219	219		8,009	5,625	5,764
Workforce Reception Center	8	37	0	0	0.0%	0	0	0	0		211	66	300



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Employer Receiving Services (YTD)	1,880	599	711	504	-29.1%	504	504	504	504		7,761	6,931	8,224
Employer Services Provided By Local Office: (Month Service Started)	10,480	1,797	2,733	1,701	-37.8%	1,701	1,701	1,701	1,701		28,655	34,896	45,725
*** Virtual Service Location ***	1,215	0	0	0	0.0%	0	0	0	0		12,830	14,014	13,617
Access Point	0	0	38	0	-100.0%	0	0	0	0		0	0	38
Allegany County One Stop Center (Cumberland)	499	55	81	80	-1.2%	80	80	80	80		891	871	1,279
Alliance Inc.	0	0	1	0	-100.0%	0	0	0	0		0	0	1
Anne Arundel County One Stop Center (Arnold Station)	0	0	2	4	100.0%	4	4	4	4		3	0	2
Anne Arundel County One Stop Center (Glen Burnie)	854	3	0	2	0.0%	2	2	2	2		30	83	1,029
Anne Arundel County One Stop Center (Severna Park)	0	0	0	0	0.0%	0	0	0	0		3	0	1
Anne Arundel Job Center Annapolis	1	0	0	0	0.0%	0	0	0	0		306	314	106
Anne Arundel Workforce Development Corporation	0	0	0	0	0.0%	0	0	0	0		3	8	8
Arundel Mills Sales and Service Training Center	4	0	0	0	0.0%	0	0	0	0		1	0	8
Baltimore City One Stop Center (Eastside)	70	63	20	50	150.0%	50	50	50	50		1,044	509	411
Baltimore City One Stop Center (Eutaw Street)	657	86	112	84	-25.0%	84	84	84	84		598	775	1,316
Baltimore City One Stop Center (Northwest/Re-entry Center)	13	9	5	0	-100.0%	0	0	0	0		74	53	97
Baltimore City One Stop Center (Southwest)	125	0	0	0	0.0%	0	0	0	0		7	14	135
Baltimore County One Stop Center (Eastpoint)	378	2	1	27	2600.0%	27	27	27	27		2,143	686	692
Baltimore County One Stop Center (Hunt Valley)	472	18	44	39	-11.4%	39	39	39	39		302	637	827
Baltimore County One Stop Center (Randallstown)	439	7	14	5	-64.3%	5	5	5	5				460
BWI Thurgood Marshall Int'l Airport One Stop	5	0	0	0	0.0%	0	0	0	0		277	262	275
Calvert County One Stop Center (Prince Frederick)	105	125	126	7	-94.4%	7	7	7	7		75	81	851
Caroline County One Stop Center (Denton)	17	12	4	1	-75.0%	1	1	1	1		39	154	241
Carroll County Business & Employment Resource Center	0	0	0	0	0.0%	0	0	0	0		291	97	22
Carroll County One Stop Center (Westminster)	71	3	0	0	0.0%	0	0	0	0		0	5	84
Cecil County One Stop Center (Elkton)	182	5	0	0	0.0%	0	0	0	0		9	3	195
Charles County One Stop Center (Waldorf)	225	64	73	15	-79.5%	15	15	15	15		186	922	991
Dorchester County One Stop Center (Cambridge)	94	125	83	127	53.0%	127	127	127	127		21	17	309
Employ Baltimore	0	7	0	0	0.0%	0	0	0	0		6	3	15
Frederick County One Stop Center (Frederick)	405	74	58	41	-29.3%	41	41	41	41		525	844	1,242
Ft. Meade Outreach Center	62	50	120	25	-79.2%	25	25	25	25		663	814	759
Garrett County One Stop Center (Oakland)	392	136	251	1	-99.6%	1	1	1	1		1,221	1,294	1,733
Harford County One Stop Center (Aberdeen)	0	0	1	1	0.0%	1	1	1	1		59	110	67
Harford County One Stop Center (Bel Air)	397	0	21	15	-28.6%	15	15	15	15		62	43	466
Howard County One Stop Center (Columbia)	513	104	238	17	-92.9%	17	17	17	17		996	667	1,585
Kent County One Stop Center (Chestertown)	23	6	92	7	-92.4%	7	7	7	7		32	78	148
Maryland Job Service Laurel Business Center	0	4	6	0	-100.0%	0	0	0	0		0	0	10
Montgomery County Sales and Learning Center	0	0	8	20	150.0%	20	20	20	20		0	0	8
Montgomery County One Stop Center (Germantown)	17	0	2	6	200.0%	6	6	6	6		0	0	19
Montgomery County One Stop Center (Wheaton)	848	3	5	11	120.0%	11	11	11	11		450	291	1,073
Office of Employment Services - Central	40	0	0	0	0.0%	0	0	0	0		486	435	343
Office of Employment Training - Central	0	0	0	1	0.0%	1	1	1	1		2	0	3
Prince George's County One Stop Center (Largo)	1,037	395	521	460	-11.7%	460	460	460	460		1,700	6,374	9,224
Queen Anne's County One Stop Center (Centreville)	0	2	2	0	-100.0%	0	0	0	0		0	0	2
Somerset County One Stop Center (Princess Anne)	0	0	0	0	0.0%	0	0	0	0		8	37	32
St Mary's One Stop Center (Leonardtown)	87	0	2	14	600.0%	14	14	14	14		256	465	788
Suitland Health and Wellness Center	0	0	0	0	0.0%	0	0	0	0		0	0	14
Susquehanna Workforce Network Headquarters	16	0	0	0	0.0%	0	0	0	0		86	71	31
Talbot County One Stop Center (Easton)	195	41	41	69	68.3%	69	69	69	69		181	271	465
Washington County One Stop Center (Hagerstown)	548	127	248	96	-61.3%	96	96	96	96		1,174	1,709	1,882
Western MD Consortium (Hagerstown)	0	0	0	145	0.0%	145	145	145	145		0	0	0
Westside Youth Opportunity Center (Youth Program)	9	0	0	0	0.0%	0	0	0	0		9	13	16
Wicomico County One Stop Center (Salisbury)	459	248	513	331	-35.5%	331	331	331	331		1,605	1,858	2,774
Worcester County One Stop Center (Ocean City)	0	0	0	0	0.0%	0	0	0	0		1	14	0



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Labor Related Economic Indicators	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
# Worker Adjustment and Retraining Notification Act (WARN) notices w/layoffs	4	48	6	10	66.7%	10	10	10	10		79	41	89
# Employees impacted by WARN notices	287	1,980	868	391	-55.0%	391	391	391	391		6,004	4,586	7,826
Maryland													
Labor Related Economic Indicators	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	2,988,598	2,990,686	2,990,366	2,982,451	-0.3%	2,982,451	2,982,451	2,982,451	2,982,451		36,300,771	35,809,296	35,774,189
Employment	2,785,241	2,787,313	2,782,321	2,769,087	-0.5%	2,769,087	2,769,087	2,769,087	2,769,087		34,142,544	33,122,630	33,207,539
Unemployment	203,357	203,373	208,045	213,364	2.6%	213,364	213,364	213,364	213,364		2,158,227	2,686,666	2,566,650
Rate	6.8	6.8	7.0	7.2	2.9%	7.2	7.2	7.2			5.9	7.5	7.2
Anne Arundel													
Labor Related Economic Indicators	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	279,654	281,196	284,651	286,054	0.5%	286,054	286,054	286,054	286,054		3,425,228	3,385,074	3,368,407
Employment	262,830	263,534	265,133	266,110	0.4%	266,110	266,110	266,110	266,110		3,242,274	3,151,943	3,147,860
Unemployment	16,824	17,662	19,518	19,944	2.2%	19,944	19,944	19,944	19,944		182,954	233,131	220,547
Rate	6.0	6.3	6.9	7.0	1.4%	7.0	7.0	7.0			5.3	6.9	6.5
Baltimore City													
Labor Related Economic Indicators	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	273,158	275,268	279,791	282,044	0.8%	282,044	282,044	282,044	282,044		3,372,638	3,325,009	3,311,304
Employment	247,294	247,957	249,462	250,381	0.4%	250,381	250,381	250,381	250,381		3,074,789	2,965,642	2,961,796
Unemployment	25,864	27,311	30,329	31,663	4.4%	31,663	31,663	31,663	31,663		297,849	359,367	349,508
Rate	9.5	9.9	10.8	11.2	3.7%	11.2	11.2	11.2			8.9	10.8	10.6
Baltimore County													
Labor Related Economic Indicators	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	422,158	424,593	429,626	431,218	0.4%	431,218	431,218	431,218	431,218		5,190,095	5,108,817	5,095,532
Employment	392,288	393,339	395,726	397,185	0.4%	397,185	397,185	397,185	397,185		4,866,295	4,704,453	4,698,354
Unemployment	29,870	31,254	33,900	34,033	0.4%	34,033	34,033	34,033	34,033		323,800	404,364	397,178
Rate	7.1	7.4	7.9	7.9	0.0%	7.9	7.9	7.9			6.2	7.9	7.8
Frederick													
Labor Related Economic Indicators	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	122,017	122,861	124,093	123,944	-0.1%	123,944	123,944	123,944	123,944		1,489,210	1,465,622	1,472,177
Employment	114,859	115,403	116,000	115,980	0.0%	115,980	115,980	115,980	115,980		1,410,877	1,367,576	1,379,247
Unemployment	7,158	7,458	8,093	7,964	-1.6%	7,964	7,964	7,964	7,964		78,333	98,046	92,930
Rate	5.9	6.1	6.5	6.4	-1.5%	6.4	6.4	6.4			5.3	6.7	6.3
Lower Shore (Includes Somerset, Wicomico, and Worcester Counties)													
Somerset County													
Labor Related Economic Indicators	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	11,107	11,164	11,294	11,251	-0.4%	11,251	11,251	11,251	11,251		134,884	131,504	132,780
Employment	10,066	10,108	10,081	10,102	0.2%	10,102	10,102	10,102	10,102		123,647	117,971	119,257
Unemployment	1,041	1,056	1,213	1,149	-5.3%	1,149	1,149	1,149	1,149		11,237	13,533	13,523
Rate	9.4	9.5	10.7	10.2	-4.7%	10.2	10.2	10.2			8.4	10.3	10.2



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Wicomico County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	52,277	52,564	52,678	52,869	0.4%	52,869	52,869	52,869	52,869		634,824	618,577	623,325
Employment	48,128	48,333	48,200	48,299	0.2%	48,299	48,299	48,299	48,299		588,800	564,054	570,212
Unemployment	4,149	4,231	4,478	4,570	2.1%	4,570	4,570	4,570	4,570		46,024	54,523	53,113
Rate	7.9	8.0	8.5	8.6	1.2%	8.6	8.6	8.6			7.3	8.8	8.5
Worcester County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	26,543	28,418	31,520	32,436	2.9%	32,436	32,436	32,436	32,436		333,737	331,408	332,469
Employment	23,287	25,506	28,726	29,682	3.3%	29,682	29,682	29,682	29,682		301,118	292,281	292,733
Unemployment	3,256	2,912	2,794	2,754	-1.4%	2,754	2,754	2,754	2,754		32,619	39,127	39,736
Rate	12.3	10.2	8.9	8.5	-4.5%	8.5	8.5	8.5			10.2	12.2	12.3
Mid-Maryland (Includes Carroll and Howard Counties)													
Carroll County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	92,607	92,942	94,028	94,681	0.7%	94,681	94,681	94,681	94,681		1,144,784	1,122,655	1,115,862
Employment	87,242	87,476	88,007	88,332	0.4%	88,332	88,332	88,332	88,332		1,082,780	1,046,242	1,044,884
Unemployment	5,365	5,466	6,021	6,349	5.4%	6,349	6,349	6,349	6,349		62,004	76,413	70,978
Rate	5.8	5.9	6.4	6.7	4.7%	6.7	6.7	6.7			5.4	6.8	6.4
Howard County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	159,884	160,865	162,529	163,197	0.4%	163,197	163,197	163,197	163,197		1,952,968	1,929,940	1,922,877
Employment	152,062	152,469	153,395	153,960	0.4%	153,960	153,960	153,960	153,960		1,867,838	1,823,578	1,821,217
Unemployment	7,822	8,396	9,134	9,237	1.1%	9,237	9,237	9,237	9,237		85,130	106,362	101,660
Rate	4.9	5.2	5.6	5.7	1.8%	5.7	5.7	5.7			4.4	5.5	5.3
Montgomery County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	512,843	517,130	522,450	521,510	-0.2%	521,510	521,510	521,510	521,510		6,240,132	6,165,233	6,192,022
Employment	488,248	490,559	493,100	493,015	0.0%	493,015	493,015	493,015	493,015		5,961,566	5,813,345	5,862,957
Unemployment	24,595	26,571	29,350	28,495	-2.9%	28,495	28,495	28,495	28,495		278,566	351,888	329,065
Rate	4.8	5.1	5.6	5.5	-1.8%	5.5	5.5	5.5			4.5	5.7	5.3
Prince George's County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	445,476	446,582	450,465	453,571	0.7%	453,571	453,571	453,571	453,571		5,465,221	5,395,358	5,389,263
Employment	416,390	415,827	416,769	419,529	0.7%	419,529	419,529	419,529	419,529		5,140,085	4,994,491	5,002,188
Unemployment	29,086	30,755	33,696	34,042	1.0%	34,042	34,042	34,042	34,042		325,136	400,867	387,075
Rate	6.5	6.9	7.5	7.5	0.0%	7.5	7.5	7.5			6.0	7.4	7.2
Southern Maryland (Includes Calvert, Charles, and St. Mary's Counties)													
Calvert County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	47,564	47,691	48,070	48,569	1.0%	48,569	48,569	48,569	48,569		588,154	576,695	574,699
Employment	45,054	44,993	45,095	45,393	0.7%	45,393	45,393	45,393	45,393		559,215	540,407	541,243
Unemployment	2,510	2,698	2,975	3,176	6.8%	3,176	3,176	3,176	3,176		28,939	36,288	33,456
Rate	5.3	5.7	6.2	6.5	4.8%	6.5	6.5	6.5			4.9	6.3	5.8
Charles County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	76,072	76,176	76,713	77,464	1.0%	77,464	77,464	77,464	77,464		936,857	920,148	918,395
Employment	71,875	71,778	71,941	72,417	0.7%	72,417	72,417	72,417	72,417		890,066	862,127	863,455
Unemployment	4,197	4,398	4,772	5,047	5.8%	5,047	5,047	5,047	5,047		46,791	58,021	54,940
Rate	5.5	5.8	6.2	6.5	4.8%	6.5	6.5	6.5			5.0	6.3	6.0
St. Mary's County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	53,486	53,781	54,743	55,192	0.8%	55,192	55,192	55,192	55,192		634,787	634,344	642,752
Employment	50,554	50,651	51,251	51,546	0.6%	51,546	51,546	51,546	51,546		603,846	595,389	604,139
Unemployment	2,932	3,130	3,492	3,646	4.4%	3,646	3,646	3,646	3,646		30,941	38,955	38,613
Rate	5.5	5.8	6.4	6.6	3.1%	6.6	6.6	6.6			4.9	6.2	6.0
Susquehanna (Includes Cecil and Harford Counties)													
Cecil County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	49,480	48,945	49,173	49,345	0.3%	49,345	49,345	49,345	49,345		615,160	599,538	595,555
Employment	45,087	45,054	44,739	44,549	-0.4%	44,549	44,549	44,549	44,549		568,217	541,151	539,558
Unemployment	4,393	3,891	4,434	4,796	8.2%	4,796	4,796	4,796	4,796		46,943	58,387	55,997
Rate	8.9	7.9	9.0	9.7	7.8%	9.7	9.7	9.7			7.6	9.7	9.4



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Harford County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	131,204	131,915	133,119	133,969	0.6%	133,969	133,969	133,969	133,969		1,611,689	1,588,079	1,579,614
Employment	122,374	122,702	123,446	123,901	0.4%	123,901	123,901	123,901	123,901		1,515,237	1,467,551	1,465,648
Unemployment	8,830	9,213	9,673	10,068	4.1%	10,068	10,068	10,068	10,068		96,452	120,528	113,966
Rate	6.7	7.0	7.3	7.5	2.7%	7.5	7.5	7.5			6.0	7.6	7.2
Upper Shore (Includes Caroline, Dorchester, Kent, Queen Anne's and Talbot Counties)													
Caroline County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	16,305	16,516	16,898	16,659	-1.4%	16,659	16,659	16,659	16,659		198,400	196,238	197,051
Employment	14,958	15,142	15,404	15,163	-1.6%	15,163	15,163	15,163	15,163		183,383	177,441	179,447
Unemployment	1,347	1,374	1,494	1,496	0.1%	1,496	1,496	1,496	1,496		15,017	18,797	17,604
Rate	8.3	8.3	8.8	9.0	2.3%	9.0	9.0	9.0			7.6	9.6	8.9
Dorchester County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	16,754	16,864	17,293	17,396	0.6%	17,396	17,396	17,396	17,396		201,210	201,054	201,410
Employment	15,071	15,169	15,513	15,593	0.5%	15,593	15,593	15,593	15,593		183,190	178,518	180,432
Unemployment	1,683	1,695	1,780	1,803	1.3%	1,803	1,803	1,803	1,803		18,020	22,536	20,978
Rate	10.0	10.1	10.3	10.4	1.0%	10.4	10.4	10.4			9.0	11.2	10.4
Kent County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	10,844	10,931	11,179	11,009	-1.5%	11,009	11,009	11,009	11,009		131,699	130,681	131,341
Employment	10,077	10,131	10,299	10,130	-1.6%	10,130	10,130	10,130	10,130		123,077	119,887	121,015
Unemployment	767	800	880	879	-0.1%	879	879	879	879		8,622	10,794	10,326
Rate	7.1	7.3	7.9	8.0	1.3%	8.0	8.0	8.0			6.6	8.3	7.9
Queen Anne's County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	26,403	26,490	26,806	26,976	0.6%	26,976	26,976	26,976	26,976		323,059	319,197	317,237
Employment	24,714	24,780	24,931	25,023	0.4%	25,023	25,023	25,023	25,023		304,578	296,381	295,997
Unemployment	1,689	1,710	1,875	1,953	4.2%	1,953	1,953	1,953	1,953		18,481	22,816	21,240
Rate	6.4	6.5	7.0	7.2	2.9%	7.2	7.2	7.2			5.7	7.1	6.7
Talbot County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	18,567	18,696	19,186	18,697	-2.5%	18,697	18,697	18,697	18,697		227,876	222,746	223,247
Employment	17,279	17,407	17,802	17,369	-2.4%	17,369	17,369	17,369	17,369		214,066	205,340	206,536
Unemployment	1,288	1,289	1,384	1,328	-4.0%	1,328	1,328	1,328	1,328		13,810	17,406	16,711
Rate	6.9	6.9	7.2	7.1	-1.4%	7.1	7.1	7.1			6.1	7.8	7.5
Western Maryland (Includes Allegany, Garrett, and Washington Counties)													
Allegany County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	36,557	36,029	35,813	35,841	0.1%	35,841	35,841	35,841	35,841		430,026	428,702	430,555
Employment	33,600	32,965	32,489	32,699	0.6%	32,699	32,699	32,699	32,699		397,388	389,886	392,343
Unemployment	2,957	3,064	3,324	3,142	-5.5%	3,142	3,142	3,142	3,142		32,638	38,816	38,212
Rate	8.1	8.5	9.3	8.8	-5.4%	8.8	8.8	8.8			7.6	9.1	8.9
Garrett County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	16,729	16,831	17,269	17,387	0.7%	17,387	17,387	17,387	17,387		201,913	200,773	202,141



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Employment	15,550	15,693	16,007	16,117	0.7%	16,117	16,117	16,117	16,117		188,419	184,086	186,832
Unemployment	1,179	1,138	1,262	1,270	0.6%	1,270	1,270	1,270	1,270		13,494	16,687	15,309
Rate	7.0	6.8	7.3	7.3	0.0%	7.3	7.3	7.3			6.7	8.3	7.6
Washington County													
	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Labor Force	66,889	67,595	67,511	67,003	-0.8%	67,003	67,003	67,003	67,003		817,729	810,035	808,974
Employment	60,728	61,174	60,717	60,536	-0.3%	60,536	60,536	60,536	60,536		750,898	727,234	728,538
Unemployment	6,161	6,421	6,794	6,467	-4.8%	6,467	6,467	6,467	6,467		66,831	82,801	80,436
Rate	9.2	9.5	10.1	9.7	-4.0%	9.7	9.7	9.7			8.2	10.2	10.0
*Labor Related Economic Indicators by county are not seasonally adjusted.													
Incumbent Worker Training Maryland Business Works (MBW)													
MBW Indicators	Apr-11	May-11	Jun-11	Jul-11	%Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Award Amount	\$32,698	-\$8,148	-\$50,543		-100.0%	#DIV/0!	\$0	\$0	\$0		\$651,121	\$1,210,799	\$1,030,572
Fully Canceled Projects	7	10	\$11		-100.0%	#DIV/0!	0	0	0			30	36
Approved Projects	48	48	-3		-100.0%	#DIV/0!	0	0	0		453	700	636
# Employers	31	14	-1		-100.0%	#DIV/0!	0	0	0		235	312	348
# Trainees	198	88	-72		-100.0%	#DIV/0!	0	0	0		2,096	5,093	3,587
Average Cost	\$165	\$93	\$702		-100.0%	#DIV/0!	\$0	\$0	#DIV/0!		\$311	\$238	\$287
Biotech:													
Award Amount	\$0	\$0	\$0		0.0%	#DIV/0!	\$0	\$0	\$0		\$7,253	\$8,292	\$30,810
Approved Projects	0	0	0		0.0%	#DIV/0!	0	0	0		7	6	7
# Employers	0	0	0		0.0%	#DIV/0!	0	0	0		3	4	5
# Trainees	0	0	0		0.0%	#DIV/0!	0	0	0		52	15	97
Average Cost	\$0	\$0	\$0		0.0%	#DIV/0!	\$0	\$0	#DIV/0!		\$139	\$553	\$318
Construction:													
Award Amount	-\$10,964	\$749	-\$3,891		-100.0%	#DIV/0!	\$0	\$0	\$0		\$33,970	\$56,352	\$47,147
Approved Projects	2	2	-1		-100.0%	#DIV/0!	0	0	0		51	31	51
# Employers	2	2	-1		-100.0%	#DIV/0!	0	0	0		29	22	37
# Trainees	-23	2	-5		-100.0%	#DIV/0!	0	0	0		86	103	122
Average Cost	\$477	\$375	\$778		-100.0%	#DIV/0!	\$0	\$0	#DIV/0!		\$395	\$547	\$386
Education:													
Award Amount	\$156	-\$1,871	\$0		0.0%	#DIV/0!	\$0	\$0	\$0			\$12,520	\$4,374
Approved Projects	2	-1	0		0.0%	#DIV/0!	0	0	0			12	12
# Employers	2	-1	0		0.0%	#DIV/0!	0	0	0			10	11
# Trainees	3	-3	0		0.0%	#DIV/0!	0	0	0			32	32
Average Cost	\$52	\$624	\$0		0.0%	#DIV/0!	\$0	\$0	#DIV/0!			\$391	\$137



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Finance/Insurance:													
Award Amount	-\$238	-\$238	\$199		-100.0%	#DIV/0!	\$0	\$0	\$0		\$32,779	\$14,591	
Approved Projects	-1	3	1		-100.0%	#DIV/0!	0	0	0		54	28	
# Employers	-1	2	1		-100.0%	#DIV/0!	0	0	0		17	18	
# Trainees	-1	13	1		-100.0%	#DIV/0!	0	0	0		95	101	
Average Cost	\$238	\$18	\$199		-100.0%	#DIV/0!	\$0	\$0	#DIV/0!		\$345	\$144	
Green Industry:													
Award Amount	\$0	\$6,328	\$0		0.0%	#DIV/0!	\$0	\$0	\$0		0	\$41,264	\$21,962
Approved Projects	0	3	0		0.0%	#DIV/0!	0	0	0		0	42	12
# Employers	0	2	0		0.0%	#DIV/0!	0	0	0		0	26	10
# Trainees	0	5	0		0.0%	#DIV/0!	0	0	0		0	70	22
Average Cost	\$0	\$1,266	\$0		0.0%	#DIV/0!	\$0	\$0	#DIV/0!		0.0	\$589	\$998
MBW Indicators													
Healthcare:													
Award Amount	\$9,104	-\$1,438	\$5,820		-100.0%	#DIV/0!	\$0	\$0	\$0		\$189,985	\$266,337	\$215,897
Approved Projects	14	2	0		0.0%	#DIV/0!	0	0	0		172	225	176
# Employers	8	2	0		0.0%	#DIV/0!	0	0	0		53	63	67
# Trainees	78	50	10		-100.0%	#DIV/0!	0	0	0		864	3146	1188
Average Cost	\$117	\$29	\$582		-100.0%	#DIV/0!	\$0	\$0	#DIV/0!		\$220	\$85	\$182
Hospitality/Tourism:													
Award Amount	-\$225	-\$500	-\$566		-100.0%	#DIV/0!	\$0	\$0	\$0			\$3,875	\$4,950
Approved Projects	-1	-1	0		0.0%	#DIV/0!	0	0	0			6	10
# Employers	-1	-1	0		0.0%	#DIV/0!	0	0	0			5	7
# Trainees	-1	-2	-3		-100.0%	#DIV/0!	0	0	0			21	44
Average Cost	\$225	\$250	\$189		-100.0%	#DIV/0!	\$0	\$0	#DIV/0!			\$185	\$113
IT:													
Award Amount	-\$4,948	-\$10,921	-\$10,218		-100.0%	#DIV/0!	\$0	\$0	\$0		\$57,641	\$152,468	\$195,428
Approved Projects	5	1	-2		-100.0%	#DIV/0!	0	0	0		42	76	51
# Employers	5	1	-2		-100.0%	#DIV/0!	0	0	0		27	37	38
# Trainees	-17	1	-8		-100.0%	#DIV/0!	0	0	0		91	199	156
Average Cost	\$291	\$10,921	\$1,277		-100.0%	#DIV/0!	\$0	\$0	#DIV/0!		\$633	\$766	\$1,253
Manufacturing:													
Award Amount	\$25,673	-\$7,828	-\$40,367		-100.0%	#DIV/0!	\$0	\$0	\$0		\$234,131	\$472,046	\$283,223
Approved Projects	14	6	-1		-100.0%	#DIV/0!	0	0	0		133	139	133
# Employers	7	4	0		0.0%	#DIV/0!	0	0	0		33	54	69
# Trainees	61	3	-83		-100.0%	#DIV/0!	0	0	0		605	982	904
Average Cost	\$421	\$2,609	\$486		-100.0%	#DIV/0!	\$0	\$0	#DIV/0!		\$387	\$481	\$313
Other:													
Award Amount	\$2,132	\$5,572	-\$1,322		-100.0%	#DIV/0!	\$0	\$0	\$0		\$128,141	\$117,018	\$131,518
Approved Projects	4	2	-1		-100.0%	#DIV/0!	0	0	0		48	58	76
# Employers	2	1	0		0.0%	#DIV/0!	0	0	0		90	40	44
# Trainees	20	5	-3		-100.0%	#DIV/0!	0	0	0		398	323	554
Average Cost	\$107	\$1,114	\$441		-100.0%	#DIV/0!	\$0	\$0	#DIV/0!		\$322	\$362	\$237
Professional/Business Services:													
Award Amount	\$12,008	\$1,999	-\$108		-100.0%	#DIV/0!	\$0	\$0	\$0		\$33,494	\$41,889	
Approved Projects	9	3	1		-100.0%	#DIV/0!	0	0	0		38	48	30
# Employers	7	2	1		-100.0%	#DIV/0!	0	0	0		27	25	
# Trainees	78	14	19		-100.0%	#DIV/0!	0	0	0		49	224	
Average Cost	\$154	\$143	-\$6		-100.0%	#DIV/0!	\$0	\$0	#DIV/0!			\$684	\$187
Transportation/Warehousing:													
Award Amount	\$0	\$0	\$0		0.0%	#DIV/0!	\$0	\$0	\$0			\$14,354	\$39,283
Approved Projects	0	0	0		0.0%	#DIV/0!	0	0	0			13	22
# Employers	0	0	0		0.0%	#DIV/0!	0	0	0			7	15
# Trainees	0	0	0		0.0%	#DIV/0!	0	0	0			58	143
Average Cost	\$0	\$0	\$0		0.0%	#DIV/0!	\$0	\$0	#DIV/0!			\$247	\$275



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WORKFORCE DEVELOPMENT	Quarterly Reporting Periods					Fiscal Year to Date			Fiscal Comparison					
	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Federal Reporting Performance Indicators:														
Entered Employment Actuals														
Economically Disadvantaged Adults Numerator	990	968	1,036	1,072	3.5%	1,025	968	1,072				875	883	996
Economically Disadvantaged (# of exiters)	1,289	1,285	1,367	1,404	2.7%	1,352	1,285	1,404				1,052	1,135	1,289
Dislocated Workers Numerator	1,002	1,098	1,240	1,409	13.6%	1,249	1,098	1,409				868	967	1,011
Dislocated Workers Denominator (# of Exiters)	1,194	1,293	1,444	1,614	11.8%	1,450	1,293	1,614				986	1,101	1,189
Labor Exchange Numerator	64,574	66,051	65,722	65,383	-0.5%	65,719	65,383	66,051				57,419	62,562	64,574
Labor Exchange Denominator (# of Exiters)	130,968	141,426	143,897	144,225	0.2%	143,183	141,426	144,225				89,963	105,007	130,968
Entered Employment Rate %														
Economically Disadvantaged Adults	76.8%	75.3%	75.8%	76.4%	0.8%	75.8%	75.3%	76.4%				84%	83.2%	77.8%
Dislocated Workers	83.9%	84.9%	85.9%	87.3%	1.6%	86.0%	84.9%	87.3%				91%	88.0%	87.8%
Labor Exchange	49.0%	47%	46.0%	45.0%	-2.2%	46.0%	45.0%	47.0%				61%	64.0%	60.0%
LX Entered Employment Data (By LWIA)														
Anne Arundel (AA)														
Numerator	3,789	3,963	4,404	4,639	5.3%	4,335	3,963	4,639				3,549	3,498	3,789
Denominator	8,027	8,831	9,962	10,543	5.8%	9,779	8,831	10,543				5,590	5,606	8,027
Rate	47%	45%	44%	44%	-0.5%	44%	45%	44%				63%	62%	47%
Baltimore City (BM)														
Numerator	9,703	9,927	9,372	9,243	-1.4%	9,514	9,243	9,927				11,959	11,484	9,703
Denominator	22,549	24,272	23,627	23,670	0.2%	23,856	23,627	24,272				20,277	20,702	22,549
Rate	43%	41%	40%	39%	-1.6%	40%	39%	41%				59%	55%	43%
Baltimore County (BA)														
Numerator	6,930	7,277	7,122	7,124	0.0%	7,174	7,122	7,277				6,719	6,992	6,930
Denominator	13,903	15,318	15,705	16,061	2.3%	15,695	15,318	16,061				10,013	11,198	13,903
Rate	50%	48%	45%	44%	-2.2%	46%	46%	45%				67%	62%	50%
Frederick (FR)														
Numerator	1,766	1,880	1,865	1,896	1.7%	1,880	1,865	1,896				1,752	1,746	1,766
Denominator	3,418	3,936	3,989	4,042	1.3%	3,989	3,936	4,042				2,518	2,717	3,418
Rate	52%	48%	47%	47%	0.3%	47%	47%	47%				70%	64%	52%
Lower Shore (LS)														
Numerator	2,571	2,523	2,349	2,356	0.3%	2,409	2,349	2,523				2,458	2,799	2,571
Denominator	4,780	5,237	5,011	5,024	0.3%	5,091	5,011	5,237				3,853	4,636	4,780
Rate	54%	48%	47%	47%	0.0%	47%	47%	48%				64%	60%	54%
Montgomery County (MG)														
Numerator	6,115	6,083	5,767	5,450	-5.5%	5,767	5,450	6,083				5,212	5,510	6,115
Denominator	12,081	12,736	12,536	11,991	-4.5%	12,429	11,991	12,736				8,293	9,313	12,081
Rate	51%	48%	46%	45%	-1.0%	46%	45%	48%				63%	59%	51%
Mid Maryland (MM)														
Numerator	3,818	3,955	3,999	4,002	0.1%	3,985	3,955	4,002				3,643	3,794	3,818
Denominator	7,651	8,165	8,306	8,143	-2.0%	8,205	8,143	8,306				5,218	6,004	7,651
Rate	50%	48%	48%	49%	2.1%	49%	49%	48%				70%	63%	50%
Prince George's County (PG)														
Numerator	5,718	6,178	6,106	6,365	4.2%	6,216	6,106	6,365				4,318	5,217	5,718
Denominator	11,483	13,097	13,371	14,173	6.0%	13,547	13,097	14,173				6,945	8,880	11,483
Rate	50%	47%	46%	45%	-1.7%	46%	47%	45%				62%	59%	50%
Southern Maryland (SM)														
Numerator	3,024	3,088	2,852	2,783	-2.4%	2,908	2,783	3,088				2,655	3,122	3,024
Denominator	5,980	6,646	6,287	6,329	0.7%	6,421	6,287	6,646				3,991	5,217	5,980
Rate	51%	46%	45%	44%	-3.1%	45%	44%	46%				67%	60%	51%
Susquehanna (SQ)														
Numerator	2,641	2,815	2,670	2,649	-0.8%	2,711	2,649	2,815				2,968	3,125	2,641
Denominator	5,058	5,750	5,520	5,569	0.9%	5,613	5,520	5,750				4,300	4,888	5,058
Rate	52%	49%	48%	48%	-1.7%	48%	48%	49%				69%	64%	52%
Upper Shore (US)														
Numerator	1,808	1,830	1,679	2,089	24.4%	1,866	1,679	2,089				1,479	1,691	1,808
Denominator	3,569	3,843	3,711	4,458	20.1%	4,004	3,711	4,458				2,369	2,998	3,569
Rate	51%	48%	45%	47%	3.6%	47%	45%	47%				62%	56%	51%
Western Maryland (WM)														
Numerator	5,071	5,091	4,976	4,805	-3.4%	4,957	4,805	5,091				4,838	5,475	5,071
Denominator	9,898	10,364	10,414	10,071	-3.3%	10,283	10,071	10,414				7,369	9,025	9,898
Rate	51%	49%	48%	48%	-0.1%	48%	48%	49%				66%	61%	51%
Virtual Office (VO)														
Numerator	11,620	11,441	12,561	11,982	-4.6%	11,995	11,441	12,561				5,869	8,109	11,620
Denominator	22,571	23,231	25,435	24,151	-5.0%	24,272	23,231	25,435				9,227	13,823	22,571
Rate	51%	49%	49%	50%	0.5%	49%	49%	49%				64%	59%	51%



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Employment Retention Actuals	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Economically Disadvantaged Adults Numerator	1,120	1,128	1,144	1,109	-3.1%	1,127	1,109	1,144				1,023	1,063	1,125
exitors	1,292	1,300	1,308	1,269	-3.0%	1,292	1,269	1,308				1,251	1,228	1,293
Dislocated Workers Numerator	894	859	984	1,076	9.3%	973	859	1,076				945	901	901
Dislocated Workers Denominator (# Employed at Exit)	991	947	1,073	1,178	9.8%	1,066	947	1,178				1,065	998	993
Labor Exchange Numerator	59,546	61,857	65,385	67,393	3.1%	64,878	61,857	67,393				63,271	64,546	59,546
Labor Exchange Denominator (# Employed at Exit)	77,241	80,635	83,895	85,680	2.1%	83,403	80,635	85,680				77,030	81,066	77,241
Employment Retention Rate %	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Economically Disadvantaged Adults	86.7%	86.8%	87.5%	87.4%	-0.1%	87.2%	86.8%	87.5%		67%	84%	81.8%	86.6%	87.0%
Dislocated Workers	90.2%	90.7%	91.7%	91.3%	-0.4%	91.2%	90.7%	91.7%		71%	89%	88.7%	90.3%	90.7%
Labor Exchange	77.0%	77.0%	78.0%	79.0%	1.3%	78.0%	77.0%	79.0%		65%	81%	82.0%	80.0%	77.0%
LX Employment Retention (by LWIA)	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Target		FY08	FY-09	FY-10
Anne Arundel (AA)														
Numerator	3,069	3,161	3,605	3,898	8.1%	3,555	3,161	3,898				3,452	3,366	3,069
Denominator	4,117	4,244	4,720	5,004	6.0%	4,656	4,244	5,004				4,186	4,238	4,117
Rate	75%	74%	76%	78%	2.0%	76%	74%	78%				82%	79%	75%
Baltimore City (BM)														
Numerator	8,360	8,778	8,656	8,812	1.8%	8,749	8,656	8,812				12,264	11,473	8,360
Denominator	11,707	12,287	11,829	11,870	0.3%	11,995	11,829	12,287				15,805	15,287	11,707
Rate	71%	71%	73%	74%	1.5%	73%	73%	72%				78%	75%	71%
Baltimore County (BA)														
Numerator	5,431	5,868	6,515	6,909	6.0%	6,431	5,868	6,909				6,649	6,688	5,431
Denominator	6,915	7,479	8,193	8,622	5.2%	8,098	7,479	8,622				7,800	8,039	6,915
Rate	79%	78%	80%	80%	0.8%	79%	78%	80%				85%	83%	79%
Frederick (FR)														
Numerator	1,515	1,484	1,692	1,854	9.6%	1,677	1,484	1,854				1,832	1,975	1,515
Denominator	1,880	1,856	2,107	2,263	7.4%	2,075	1,856	2,263				2,160	2,393	1,880
Rate	81%	80%	80%	82%	2.0%	81%	80%	82%				85%	83%	81%
Lower Shore (LS)														
Numerator	2,793	2,698	2,638	2,630	-0.3%	2,655	2,630	2,698				2,991	2,842	2,793
Denominator	3,704	3,676	3,521	3,479	-1.2%	3,559	3,479	3,676				3,742	3,678	3,704
Rate	75%	73%	75%	76%	0.9%	75%	76%	73%				80%	77%	75%
Montgomery County (MG)														
Numerator	5,412	5,710	5,849	5,804	-0.8%	5,788	5,710	5,849				5,893	5,355	5,412
Denominator	6,951	7,355	7,399	7,264	-1.8%	7,339	7,264	7,399				7,124	6,698	6,951
Rate	78%	78%	79%	80%	1.1%	79%	79%	79%				83%	80%	78%
Mid Maryland (MM)														
Numerator	3,274	3,378	3,762	3,891	3.4%	3,677	3,378	3,891				4,511	3,766	3,274
Denominator	4,043	4,207	4,656	4,782	2.7%	4,548	4,207	4,782				5,246	4,452	4,043
Rate	81%	80%	81%	81%	0.7%	81%	80%	81%				86%	85%	81%
Prince George's County (PG)														
Numerator	4,868	4,979	5,409	5,875	8.6%	5,421	4,979	5,875				3,640	4,858	4,868
Denominator	6,359	6,434	7,028	7,611	8.3%	7,024	6,434	7,611				4,421	6,093	6,359
Rate	77%	77%	77%	77%	0.3%	77%	77%	77%				82%	80%	77%
Southern Maryland (SM)														
Numerator	2,731	2,772	2,814	2,887	2.6%	2,824	2,772	2,887				2,720	2,925	2,731
Denominator	3,504	3,553	3,599	3,676	2.1%	3,609	3,553	3,676				3,256	3,626	3,504
Rate	78%	78%	78%	79%	0.4%	78%	78%	79%				84%	81%	78%
Susquehanna (SQ)														
Numerator	2,340	2,514	2,547	2,736	7.4%	2,599	2,514	2,736				3,568	3,381	2,340
Denominator	3,033	3,262	3,254	3,457	6.2%	3,324	3,254	3,457				4,285	4,149	3,033
Rate	77%	77%	78%	79%	1.1%	78%	77%	79%				83%	81%	77%
Upper Shore (US)														
Numerator	1,442	1,515	1,600	1,665	4.1%	1,593	1,515	1,665				1,466	1,795	1,442
Denominator	1,868	1,997	2,117	2,197	3.8%	2,104	1,997	2,197				1,802	2,337	1,868
Rate	77%	76%	76%	76%	0.3%	76%	76%	76%				81%	77%	77%
Western Maryland (WM)														
Numerator	5,479	5,672	5,632	5,585	-0.8%	5,630	5,585	5,672				5,636	6,125	5,479
Denominator	7,144	7,373	7,207	7,091	-1.6%	7,224	7,091	7,373				6,860	7,708	7,144
Rate	77%	77%	78%	79%	0.8%	78%	79%	77%				82%	79%	77%
Virtual Office (VO)														
Numerator	12,832	13,328	14,666	14,847	1.2%	14,280	13,328	14,847				8,649	9,997	12,832
Denominator	16,016	16,912	18,265	18,364	0.5%	17,847	16,912	18,364				10,343	12,368	16,016



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Rate	80%	79%	80%	81%	0.7%	80%	79%	81%				84%	81%	80%
Average Six Month Earnings	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Economically disadvantaged adults numerator	15,663,149	15,759,261	16,927,199	16,683,306	-1.4%	16,456,589	15,759,261	16,927,199				11,852,905	14,495,872	15,677,405
Employed at Exit)	1,059	1,045	1,072	1,033	-3.6%	1,050	1,033	1,072				968	1,027	1,060
Dislocated Workers Numerator	14,149,086	13,880,747	16,791,884	19,568,093	16.5%	16,746,908	13,880,747	19,568,093				13,953,199	14,330,794	14,186,040
Dislocated Workers Denominator (# Employed at Exit)	850	808	940	1,020	8.5%	923	808	1,020				888	877	852
Labor Exchange Numerator	838,392,348	865,845,026	1,003,688,604	1,054,618,619	5.1%	974,717,416	865,845,026	1,054,618,619				870,937,474	905,330,501	838,392,348
Labor Exchange Denominator (# Employed at Exit)	59,408	61,690	65,385	67,244	2.8%	64,773	61,690	67,244				63,160	64,387	59,408
Average Six Month Earnings	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Economically Disadvantaged Adults	\$14,791	\$15,081	\$15,790	\$16,150	2.3%	15,674	15,081	16,150		\$10,480		\$13,100	\$12,245	\$14,115
Dislocated Workers	\$16,646	\$17,179	\$17,864	\$19,184	7.4%	18,076	17,179	19,184		\$13,268		\$16,585	\$15,731	\$16,341
Labor Exchange	\$14,112	\$14,035	\$15,384	\$15,684	2.0%	15,034	14,035	15,684		\$10,800		\$13,500	\$13,789	\$14,061
LX Average Six Month Earnings (By LWIA)	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Anne Arundel (AA)	\$13,389	\$13,528	\$15,036	\$15,590	3.7%	14,718	13,528	15,590				\$15,142	\$14,821	\$13,389
Baltimore City (BM)	\$10,937	\$11,121	\$11,550	\$11,693	1.2%	11,455	11,121	11,693				\$10,514	\$10,970	\$10,937
Baltimore County (BA)	\$14,884	\$15,232	\$15,868	\$16,015	0.9%	15,705	15,232	16,015				\$15,395	\$15,831	\$14,884
Frederick (FR)	\$16,144	\$16,324	\$17,428	\$17,901	2.7%	17,218	16,324	17,901				\$16,529	\$16,584	\$16,144
Lower Shore (LS)	\$9,879	\$9,623	\$10,307	\$10,659	3.4%	10,196	9,623	10,659				\$10,006	\$9,715	\$9,879
Montgomery County (MG)	\$15,224	\$15,105	\$18,197	\$18,977	4.3%	17,426	15,105	18,977				\$16,461	\$15,749	\$15,224
Mid Maryland (MM)	\$19,099	\$19,599	\$20,965	\$21,047	0.4%	20,537	19,599	21,047				\$18,867	\$20,201	\$19,099
Prince George's County (PG)	\$16,154	\$15,416	\$18,483	\$18,505	0.1%	17,468	15,416	18,505				\$15,384	\$15,546	\$16,154
Southern Maryland (SM)	\$15,086	\$14,800	\$15,773	\$16,097	2.1%	15,557	14,800	16,097				\$14,930	\$15,200	\$15,086
Susquehanna (SQ)	\$15,004	\$14,313	\$14,811	\$15,374	3.8%	14,833	14,313	15,374				\$14,690	\$15,205	\$15,004
Upper Shore (US)	\$12,347	\$11,629	\$12,583	\$12,483	-0.8%	12,231	11,629	12,583				\$11,285	\$12,168	\$12,347
Western Maryland (WM)	\$11,011	\$10,780	\$11,226	\$11,459	2.1%	11,155	10,780	11,459				\$10,638	\$11,017	\$11,011
Virtual Office (VO)	\$15,348	\$15,253	\$16,427	\$16,654	1.4%	16,111	15,253	16,654				\$13,989	\$14,455	\$15,348
Youth Focused Goals	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Low Target	High Target	FY08	FY-09	FY-10
Attainment of a High School Diploma, Degree, or Certificate	73.8%	69.0%	70.1%	69.7%	-0.6%	69.60%	69.00%	70.10%		42%		52%	73.9%	71.5%
Placement in Unsubsidized Employment or Education	67.5%	63.4%	65.9%	68.6%	4.1%	65.97%	63.40%	68.60%		54%		67%	72.2%	71.2%
														67.8%
One-Stop Demographics	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Target		FY08	FY-09	FY-10
Total Maryland residents who received workforce services	195,196	189,045	181,693	187,830	3.4%	186,189	181,693	189,045				137,840	179,688	195,196
Anne Arundel (AA)	14,116	13,577	12,616	12,383	-1.8%	12,859	12,383	13,577				6,706	11,099	14,116
Baltimore City (BM)	30,468	28,997	26,202	28,164	7.5%	27,788	26,202	28,997				27,064	29,534	30,468
Baltimore County (BA)	21,360	20,705	19,280	19,525	1.3%	19,837	19,280	20,705				13,384	18,305	21,360
Frederick (FR)	5,450	5,285	4,855	5,423	11.7%	5,188	4,855	5,423				4,085	4,295	5,450
Lower Shore (LS)	7,336	7,297	6,837	7,330	7.2%	7,155	6,837	7,330				6,113	7,177	7,336
Montgomery County (MG)	14,583	14,451	13,768	14,014	1.8%	14,078	13,768	14,451				11,678	15,296	14,583
Mid Maryland (MM)	10,962	10,381	9,910	10,594	6.9%	10,295	9,910	10,594				7,339	11,234	10,962
Prince George's County (PG)	18,325	18,237	17,646	18,705	6.0%	18,196	17,646	18,705				11,212	14,900	18,325
Southern Maryland (SM)	8,002	7,901	7,052	7,389	4.8%	7,447	7,052	7,901				6,413	8,258	8,002
Susquehanna (SQ)	7,218	7,481	6,734	7,141	6.0%	7,119	6,734	7,481				6,494	6,725	7,218
Upper Shore (US)	5,926	6,019	6,068	6,928	14.2%	6,338	6,019	6,928				3,770	4,682	5,926
Western Maryland (WM)	14,555	14,776	13,877	14,261	2.8%	14,305	13,877	14,776				13,076	15,108	14,555
Virtual Office (VO)	36,895	33,938	36,848	35,973	-2.4%	35,586	33,938	36,848				20,506	33,075	36,895
One-Stop Demographics	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Target		FY08	FY-09	FY-10
Total Maryland residents who received staff assisted services	146,940	146,462	137,504	141,482	2.9%	141,816	137,504	146,462				115,077	141,701	146,940
Anne Arundel (AA)	12,964	12,619	11,852	11,280	-4.8%	11,917	11,280	12,619				6,609	10,800	12,964
Baltimore City (BM)	27,018	27,717	25,143	26,396	5.0%	26,419	25,143	27,717				26,399	28,492	27,018
Baltimore County (BA)	19,817	19,366	18,349	18,623	1.5%	18,779	18,349	19,366				13,231	17,853	19,817
Frederick (FR)	5,122	4,938	4,581	4,905	7.1%	4,808	4,581	4,938				3,960	4,063	5,122
Lower Shore (LS)	7,108	7,101	6,590	6,918	5.0%	6,870	6,590	7,101				5,960	6,816	7,108
Montgomery County (MG)	13,964	13,616	13,228	13,160	-0.5%	13,335	13,160	13,616				11,583	14,962	13,964
Mid Maryland (MM)	10,337	9,799	9,338	9,834	5.3%	9,657	9,338	9,834				7,251	10,999	10,337
Prince George's County (PG)	16,845	16,975	16,333	16,933	3.8%	16,754	16,333	16,975				10,984	14,309	16,845
Southern Maryland (SM)	7,492	7,465	6,638	6,789	2.3%	6,964	6,638	7,465				6,287	8,023	7,492
Susquehanna (SQ)	6,731	6,916	6,280	6,476	3.1%	6,557	6,280	6,916				6,248	6,186	6,731
Upper Shore (US)	5,609	5,722	5,758	6,483	12.6%	5,988	5,722	6,483				3,659	4,524	5,609
Western Maryland (WM)	13,933	14,228	13,414	13,665	1.9%	13,769	13,414	14,228				12,906	14,674	13,933
Total Eligible Claimants	49,343	48,515	45,976	48,232	4.9%	47,574	45,976	48,515				24,143	31,953	49,343



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Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

	15,928	15,358	15,065	16,002	6.2%	15,475	15,065	16,002				12,795	15,264	15,928
Total Veterans receiving workforce services (Disclosed)	11,469	11,216	11,038	11,739	6.4%	11,331	11,038	11,739				8,990	10,189	11,469
GENDER	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Target		FY08	FY-09	FY-10
Male	97,960	94,208	90,562	93,487	3.2%	92,752	90,562	94,208				60,979	81,696	97,960
Female	93,170	91,365	88,111	91,584	3.9%	90,353	88,111	91,584				60,471	77,771	93,170
Blank	4,066	3,472	3,020	2,759	-8.6%	3,084	2,759	3,472				16,390	20,221	4,066
RACE	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Target		FY08	FY-09	FY-10
African American	78,094	75,479	73,613	77,299	5.0%	75,464	73,613	77,299				57,456	68,008	78,094
White	68,804	66,906	64,234	65,176	1.5%	65,439	64,234	66,906				40,133	60,139	68,804
Hispanic	7,531	7,332	7,053	7,126	1.0%	7,170	7,053	7,332				6,009	7,362	7,531
Pacific Islander	472	442	447	432	-3.4%	440	432	447				289	399	472
Asian	3,362	3,296	3,267	3,447	5.5%	3,337	3,267	3,447				1,799	2,889	3,362
Other	6,009	5,877	5,792	6,052	4.5%	5,907	5,792	6,052				3,502	5,130	6,009
EDUCATION	Q4-10	Q1-11	Q2-11	Q3-11	% Change	Avg	Min	Max	Total	Target		FY08	FY-09	FY-10
No School	680	681	678	708	4.4%	689	678	708				580	601	680
Elementary School	20,182	17,088	16,351	16,915	3.4%	16,785	16,351	17,088				15,202	17,874	20,182
Some College/Vocational/Technical School	48,970	48,126	46,357	48,233	4.0%	47,572	46,357	48,233				29,903	44,049	48,970
BA/BS Degree	24,998	24,577	23,599	23,980	1.6%	24,052	23,599	24,577				13,113	22,941	24,998
Some Graduate School	9,678	9,608	9,255	9,547	3.2%	9,470	9,255	9,608				4,807	8,724	9,678
High School Diploma	65,417	63,894	60,997	63,127	3.5%	62,673	60,997	63,894				47,458	62,665	65,417
GED	13,640	13,505	13,236	13,599	2.7%	13,447	13,236	13,599				8,211	12,121	13,640
AA Degree	10,258	10,255	10,006	10,422	4.2%	10,228	10,006	10,422				6,119	9,285	10,258

* Totals above are blacked out because the quarterly data is cumulative.

Federal Reporting Common Measures Definitions

Entered Employment Rate- of those who are not employed at the date of participation; the # of adult participants who are employed in the first quarter after the exit quarter / # adult participants who exit during the quarter

Employment Retention Rate- Of those who are employed in the first quarter after the exit quarter: # of adult participants who are employed in both the second and third quarters after the exit quarter / # of adult participants who exit during the quarter

Average Earnings- Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: Total earnings in the second plus the total earnings in the third quarters after the exit quarter / # of adult participants who exit during the quarter

Placement in Employment or Education- Of those who are not in post-secondary education or employment (including the military) at the date of participation: # of youth participants who are in employment (including the military) or enrolled in post-secondary education and/or advanced training, occupational skills training in the first quarter after the exit quarter / # of youth participants who exit during the quarter

Attainment of a Degree or Certificate- Of those enrolled in education (at the date of participation or at any point during the program): # of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter / # of youth participants who exit during the quarter

Literacy and Numeracy Gains- Of those out-of-school youth who are basic skills deficient, Number of youth participants who increase one or more educational functioning levels / Number of youth who completed a year of participation (based on date of 1st youth service) + Number of youth who exit before completing a year of participation



StateStat
Department of Labor, Licensing and Regulation
Division of Unemployment Insurance
Monthly Report

Volume 5 Number 1
 Reporting Period July, 2011

UNEMPLOYMENT INSURANCE FOR 7-31-11	Reporting Periods					Fiscal Year To Date				PRIOR FISCAL YEARS			
	Apr-11	May-11	June-11	July-11	% Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
ISSUANCES AND DETERMINATIONS													
New Claims Filed - Total	27,698	26,801	30,693	27,256	-11.2%	27,256	27,256	27,256	27,256			407,026	363,127
New Claims Filed - UI	27,340	26,395	30,226	26,723	-11.6%	26,723	26,723	26,723	26,723		375,917	402,813	357,557
New Claims Filed - UCFE	210	262	303	367	21.1%	367	367	367	367			2,541	3,622
New Claims Filed - UCX	148	144	164	166	1.2%	166	166	166	166			1,672	1,948
Persons Currently Drawing UI Benefits	55,892	52,078	54,800	55,988	2.2%	55,988	55,988	55,988	55,988		67,919	63,104	54,800
New EUC Claims Filed - Total	6,840	6,237	6,256	6,758	8.0%	6,758	6,758	6,758	6,758				88,689
Dollars Paid in Benefits (in millions \$\$\$)	63.2	70.3	58.9	59.7	1.4%	59.7	59.7	59.7	59.7		918	990	832
Trust Fund Balance (in million \$\$\$)	107	506	472	448	-5.1%	448	448	448	448	900	288	456	472
FUA Loan Advance to Trust Fund (in millions \$\$\$)	0	0	0	0	0.0%	0	0	0	0				0
# of First UI Checks issued - Regular UI	9,771	9,695	10,646	11,836	11.2%	11,836	11,836	11,836	11,836		175,340	166,666	144,966
# of First UI Checks issued - Ex. Fed Employees	63	56	90	74	-17.8%	74	74	74	74		293	660	1,244
# of First UI Checks issued - Ex Military	95	98	97	94	-3.1%	94	94	94	94		815	969	1,194
% of claims filed via the Internet	34%	36%	40%	44%	10.0%	44.0%	44.0%	44.0%	44.0%		42.7%	45.2%	40.3%
Final Payments	6,038	6,210	4,876	6,202	27.2%	6,202	6,202	6,202	6,202		65,162	97,855	75,377
% of First UI Checks Issued <21 days – Regular UI DLA = 87%	92.0%	91.0%	90.0%	90.0%	0.0%	90.0%	90.0%	90.0%	90.0%	87%	91.2%	86.7%	87.9%
% of First UI Checks Issued <21 days – Ex-Fed. Emp. DLA = 70%	90.0%	90.0%	81.0%	92.0%	13.6%	92.0%	92.0%	92.0%	92.0%	70%	84.6%	77.9%	85.3%
% of First UI Checks Issued <21 days – Ex-Military DLA = 87%	98.0%	96.0%	98.0%	96.0%	-2.0%	96.0%	96.0%	96.0%	96.0%	87%	96.0%	93.4%	95.3%
# Determinations [nonmonetary e.g. quit/fired]	12,268	12,264	12,850	13,123	2.1%	13,123	13,123	13,123	13,123		405,532	365,474	179,131
% of Determinations issued in 21 days of issue detection DLA =	91.6%	89.9%	86.2%	69.5%	-19.4%	69.5%	69.5%	69.5%	69.5%	80%	84.7%	83.4%	75.2%
# Open Employer Accounts	137,361	138,149	137,776	137,540	-0.2%	137,540	137,540	137,540	137,540				137,067



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Department of Labor, Licensing and Regulation
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UNEMPLOYMENT INSURANCE FOR 7-31-11	Reporting Periods						Fiscal Year To Date						FY09	FY10	FY11
	FEDERAL REVIEW - QUARTERLY	Q4-10	Q1-11	Q2-11	Q3-11	Q4-11	% Change	Avg	Min	Max	Total	Target			
							Fiscal Year	To Date	by Quarters						
Exhaustion rate-% of people who rec'd all 26 weeks	52.3%	51.0%	50.6%	49.6%		-100.0%		50.4%	49.6%	51.0%			38.7%	50.2%	50.4%
Average duration of receipt of benefits (in weeks)	19.5	18.9	18.9	18.8		-100.0%		18.9	18.8	18.9			15.3	18.3	18.9
% of determinations passing Federal Review - quality/accuracy DLA = 75%	74.0%	83.0%	83.0%	82.0%	86.0%	4.9%	83.5%	82.0%	86.0%		75%	76.6%	80.5%	83.5%	
# of employer status determinations completed	3,986	3,741	3,620	4,577	4,642	1.4%	4,145	3,620	4,642	16,580		16,895	15,422	16,580	
% of determinations completed <180 days of establishment DLA = 80%	92.2%	93.8%	94.0%	92.0%	93.2%	1.3%	93.3%	92.0%	94.0%		80%	93.1%	92.8%	93.3%	
# of detectable/recoverable overpayments established	14,225	14,283	14,959	17,560	15,502	-11.7%	15,576	14,283	17,560	62,304		40,222	53,685	62,304	
% of overpayments established for recovery DLA = 55%	103.56%	93.16%	101.60%	96.15%	96.84%	0.7%	96.9%	93.2%	101.6%		55%	94.3%	110.9%	96.9%	
\$ of overpayments established	11,778,104	11,880,346	11,777,247	13,005,052	11,330,172	-12.9%	11,998,204	11,330,172	13,005,052	47,992,817		35,085,370	46,363,639	47,992,817	
\$ of overpayment due to fraud	3,425,301	4,056,795	4,559,427	4,791,242	3,904,830	-18.5%	4,328,074	3,904,830	4,791,242	17,312,294		11,835,221	13,895,708	17,312,294	
% of overpayment due to fraud	29.1%	34.1%	38.7%	36.8%	34.5%	-6.5%	36.0%	34.1%	38.7%			33.9%	30.0%	36.0%	
\$ of overpayments recovered	4,940,863	3,809,444	4,006,244	5,713,085	5,882,054	3.0%	4,852,707	3,809,444	5,882,054	19,410,827		16,235,784	17,568,451	19,410,827	
% of overpayments per total benefit payout	5.4%	5.8%	5.9%	5.5%	5.9%	7.3%	5.8%	5.5%	5.9%			4.0%	4.7%	5.8%	
\$ UI Overpayments - Total Outstanding Balance	81,165,874	86,614,730	91,501,156	96,180,656	98,171,711	2.1%	93,117,063	86,614,730	98,171,711			61,559,470	81,165,874	98,171,711	
\$ of employer taxes deposited into Clearing Acct.	495.6	155	99.8	80.4	590.4	634.3%	231.4	80.4	590.4	925.6		\$371.3M	\$644M	\$925.6M	
# of employers audited	725	543	735	681	548	-19.5%	627	543	735	2,507	700/2800	3,483	2,647	2,507	
% of employers audited	2.1%	1.6%	2.2%	2.0%	1.6%	-19.8%	1.8%	1.6%	2.2%		2%	2.5%	1.9%	1.8%	

Note: % = Federal {USDOL} Desired Level of Achievement (DLA) figure



State Stat

Department of Labor, Licensing and Regulation
Division of Unemployment Insurance Monthly Time Lapse Report

UNEMPLOYMENT INSURANCE FOR 7-31-11						Fiscal Year To Date							
	ISSUANCES AND DETERMINATIONS	Apr-11	May-11	June-11	July-11	% Change	Avg	Min	Max	Total	Target	FY10	FY11
Towson Claim Center - UI - First Pays	941	871	1,051	1,238	17.8%	1,238	1,238	1,238	1,238	1,238		32,875	18,962
UI - Claims Paid< 21 Days	861	802	972	1,143	17.6%	1,143	1,143	1,143	1,143	1,143		28,995	16,678
UI - %	91%	92%	92%	92%	-0.2%	92%	92%	92%	92%	92%	87%	88%	88%
UCFE - First Pays	10	5	16	5	-68.8%	5	5	5	5	5		90	109
UCFE - Claims Paid< 21	9	5	12	4	-66.7%	4	4	4	4	4		67	94
UCFE - %	90%	100%	75%	80%	6.7%	80%	80%	80%	80%	80%	70%	74%	86%
UCX - First Pays	14	14	10	8	-20.0%	8	8	8	8	8		166	112
UCX - Claims Paid< 21 Days	14	14	10	6	-40.0%	6	6	6	6	6		160	109
UCX - %	100%	100%	100%	75%	-25.0%	75%	75%	75%	75%	75%	87%	96%	97%
College Park Claim Center - UI - First Pays	1,543	1,554	1,662	1,911	15.0%	1,911	1,911	1,911	1,911	1,911		28,207	23,321
UI - Claims Paid< 21 Days	1,440	1,419	1,506	1,731	14.9%	1,731	1,731	1,731	1,731	1,731		24,617	20,778
UI - %	93%	91%	91%	91%	0.0%	91%	91%	91%	91%	91%	87%	87%	89%
UCFE - First Pays	4	4	6	4	-33.3%	4	4	4	4	4		49	74
UCFE - Claims Paid< 21	4	3	6	4	-33.3%	4	4	4	4	4		36	67
UCFE - %	100%	75%	100%	100%	0.0%	100%	100%	100%	100%	100%	70%	73%	91%
UCX - First Pays	13	11	11	14	27.3%	14	14	14	14	14		169	183
UCX - Claims Paid< 21 Days	12	10	11	13	18.2%	13	13	13	13	13		160	172
UCX - %	92%	91%	100%	93%	-7.1%	93%	93%	93%	93%	93%	87%	95%	94%
Cumberland Claim Center - UI - First Pays	2,139	2,035	2,434	2,931	20.4%	2,931	2,931	2,931	2,931	2,931		28,270	31,428
UI - Claims Paid< 21 Days	1,965	1,829	2,203	2,639	19.8%	2,639	2,639	2,639	2,639	2,639		24,584	28,371
UI - %	92%	90%	91%	90%	-0.5%	90%	90%	90%	90%	90%	87%	87%	90%
UCFE - First Pays	17	12	22	23	4.5%	23	23	23	23	23		213	454
UCFE - Claims Paid< 21	17	11	17	22	29.4%	22	22	22	22	22		168	402
UCFE - %	100%	92%	77%	96%	23.8%	96%	96%	96%	96%	96%	70%	79%	89%
UCX - First Pays	19	28	32	28	-12.5%	28	28	28	28	28		246	361
UCX - Claims Paid< 21 Days	18	27	31	27	-12.9%	27	27	27	27	27		227	345
UCX - %	95%	96%	97%	96%	-0.5%	96%	96%	96%	96%	96%	87%	92%	96%
Balt. Metro Claim Center - UI - First Pays	1,275	1,334	1,465	1,734	18.4%	1,734	1,734	1,734	1,734	1,734		24,262	18,973
UI - Claims Paid< 21 Days	1,162	1,200	1,331	1,524	14.5%	1,524	1,524	1,524	1,524	1,524		20,542	16,287
UI - %	91%	90%	91%	88%	-3.3%	88%	88%	88%	88%	88%	87%	85%	86%
UCFE - First Pays	8	8	11	9	-18.2%	9	9	9	9	9		89	153
UCFE - Claims Paid< 21	7	8	9	9	0.0%	9	9	9	9	9		72	135
UCFE - %	88%	100%	82%	100%	22.2%	100%	100%	100%	100%	100%	70%	81%	88%
UCX - First Pays	16	17	14	13	-7.1%	13	13	13	13	13		176	165
UCX - Claims Paid< 21 Days	16	16	14	13	-7.1%	13	13	13	13	13		167	159
UCX - %	100%	94%	100%	100%	0.0%	100%	100%	100%	100%	100%	87%	95%	96%
Salisbury Claim Center - UI - First Pays	1,968	1,874	2,070	2,130	2.9%	2,130	2,130	2,130	2,130	2,130		24,799	26,918
UI - Claims Paid< 21 Days	1,820	1,690	1,815	1,872	3.1%	1,872	1,872	1,872	1,872	1,872		21,382	23,479
UI - %	92%	90%	88%	88%	0.2%	88%	88%	88%	88%	88%	87%	86%	87%
UCFE - First Pays	10	13	15	19	26.7%	19	19	19	19	19		125	284
UCFE - Claims Paid< 21	7	11	13	16	23.1%	16	16	16	16	16		101	236
UCFE - %	70%	85%	87%	84%	-2.8%	84%	84%	84%	84%	84%	70%	81%	83%
UCX - First Pays	25	18	25	26	4.0%	26	26	26	26	26		149	259
UCX - Claims Paid< 21 Days	25	17	24	26	8.3%	26	26	26	26	26		134	241
UCX - %	100%	94%	96%	100%	4.2%	100%	100%	100%	100%	100%	87%	90%	93%



StateStat

Department of Labor, Licensing and Regulation

Governor's Workforce Investment Board

GOVERNOR'S WORKFORCE INVESTMENT BOARD	REPORTING PERIODS					2012 Fiscal Year to Date					Fiscal Year Comparison		
	Apr-11	May-11	Jun-11	Jul-11	%	Avg	Min	Max	Total	Target	FY9	FY10	FY11
Stakeholders Participating													
Total #	595	206	547	160	-70.7%	13.3	0	160	160	1125	1485	2693	3018
Aerospace	125	0	0	0	0.0%	0.0	0	0	0	75	121	112	221
Construction	40	36	1	15	1400.0%	1.3	0	15	15	150	129	166	399
Education	125	0	25	35	40.0%	2.9	0	35	35	150	10	4	150
Energy	30	40	53	15	-71.7%	1.3	0	15	15	250	435	572	223
Healthcare	83	110	313	90	-71.2%	7.5	0	90	90	200	142	304	868
Information Technology	180	20	130	5	-96.2%	0.4	0	5	5	200	117	315	935
Manufacturing	10	0	25	0	-100.0%	0.0	0	0	0	100	263	465	112
GWIB Conferences	0	0	0	0	0%	0.0	0	0	0	0	225	710	0
Outreach	Apr-11	May-11	Jun-11	Jul-11	%						FY9	FY10	FY11
# of planning/policy/advocacy engagements	18	18	23	8	-65.2%	0.7	0	8	8	125	8	301	236
# of TA consultations provided to	12	12	12	8	-33.3%	0.7	0	8	8	75	8	210	178
# of new industry sector training initiatives													
Governance	Apr-11	May-11	Jun-11	Jul-11	%						FY9	FY10	FY11
% of board vacancies	16.0%	16.0%	16.0%	16.0%	0.0%	11%	3%	16%		5.0%			
Governance Quarterly	Qtr1 FY11	Qtr2 FY11	Qtr3 FY11	Qtr4 FY11	%						FY9	FY10	FY11
% of board participation	43.0%	60.0%	65.0%	58.0%	-10.8%	57%	43%	65%		80.0%			



**Department of Labor, Licensing and Regulation
Division of Workforce Development and Adult Learning
GED Testing Office**

GED Information Discussed					
Month/Year	# Scheduled	# Tested	Last Test Date	Scores Mailed	Days to Results
Jul-11	930	769	7/28/2011	8/26/2011	29
Jun-11	1039	827	6/28/2011	8/5/2011	38
May-11	974	768	5/27/2011	7/18/2011	52
Apr-11	1015	803	4/29/2011	6/13/2011	45
Mar-11	765	620	3/31/2011	5/12/2011	42
Feb-11	796	664	2/25/2011	3/30/2011	33
Jan-11	714	546	1/28/2011	3/10/2011	41
Dec-10	1029	825	12/29/2010	1/28/2011	30
Nov-10	995	812	11/23/2010	12/17/2010	24
Oct-10	856	691	10/29/2010	11/22/2010	24
Sep-10	817	653	9/29/2010	10/19/2010	20
Aug-10	792	638	8/27/2010	9/22/2010	26
Jul-10	690	530	7/30/2010	8/17/2010	18
Jun-10	931	761	6/29/2010	7/21/2010	22
May-10	1028	837	5/27/2010	6/15/2010	19
Apr-10	931	771	4/29/2010	5/25/2010	26
Mar-10	912	748	3/27/2010	4/28/2010	32
Feb-10	865	627	2/26/2010	3/30/2010	32
Jan-10	844	712	1/29/2010	3/12/2010	42
Dec-09	1085	912	12/23/2009	2/17/2010	56
Nov-09	859	708	11/25/2009	1/15/2010	51
Oct-09	1083	905	10/28/2009	12/22/2009	55
Sep-09	919	736	9/30/2009	11/23/2009	54
Aug-09	945	787	8/22/2009	10/30/2009	69
Jul-09	972	796	7/30/2009	9/25/2009	57

Additional Testing Information						
Month/Year	No Shows	Incompletes	Failed	Passed	Total Scheduled	Pass Rate
Jul-11	161	89	289	391	930	57.50%
Jun-11	212	83	305	439	1039	59.01%
May-11	206	76	266	426	974	61.56%
Apr-11	212	71	307	425	803	58.06%
Mar-11	145	72	207	341	765	62.23%
Feb-11	132	59	244	361	796	59.67%
Jan-11	168	51	212	283	546	57.17%
Dec-10	204	84	288	453	1029	61.13%
Nov-10	183	43	276	493	995	64.11%
Oct-10	165	66	241	384	856	61.44%
Sep-10	164	64	238	351	817	59.59%
Aug-10	154	57	234	347	792	59.72%
Jul-10	160	64	208	258	690	55.36%
Jun-10	170	70	258	433	931	62.66%
May-10	191	65	321	451	1028	58.42%
Apr-10	160	73	123	431	931	61.75%
Mar-10	164	73	248	427	912	63.26%
Feb-10	238	80	194	353	865	64.53%
Jan-10	132	62	228	422	844	64.92%
Dec-09	173	236	274	402	1085	59.47%
Nov-09	151	77	263	368	859	58.32%
Oct-09	178	80	362	463	1083	56.12%
Sep-09	183	94	265	377	919	58.72%
Aug-09	158	82	289	416	945	59.01%
Jul-09	176	93	330	373	972	53.06%

Pass Rate = Passed divided by (# Tested - Incompletes)



**Department of Labor, Licensing and Regulation
Division of Workforce Development and Adult Learning
GED Testing Office**

Demographic Information

Gender			
Month/Year	Male	Female	Total Scheduled
Jul-11	528	402	930
Jun-11	641	398	1039
May-11	591	383	974
Apr-11	650	365	1015
Mar-11	441	324	765
Feb-11	508	288	796
Jan-11	437	277	714
Dec-10	627	402	1029
Nov-10	621	374	995
Oct-10	568	288	856
Sep-10	470	347	817
Aug-10	500	292	792
Jul-10	408	282	690
Jun-10	600	331	931
May-10	608	420	1028
Apr-10	560	371	931
Mar-10	550	362	912
Feb-10	562	303	865
Jan-10	522	322	844
Dec-09	663	422	1085
Nov-09	507	352	859
Oct-09	716	367	1083
Sep-09	510	409	919
Aug-09	600	345	945
Jul-09	586	386	972

Race/Ethnicity								
Month/Year	Asian	Afri. American	Hisp/Latino	Nati. American	Pacific Islander	White	More Than One	Total Scheduled
Jul-11	16	495	47	5	6	331	30	930
Jun-11	14	551	68	7	3	381	15	1039
May-11	13	541	53	5	0	339	23	974
Apr-11	19	546	44	8	4	367	27	1015
Mar-11	13	384	50	5	2	295	16	765
Feb-11	8	434	29	8	5	295	17	796
Jan-11	10	393	39	3	4	248	17	714
Dec-10	23	533	61	2	3	383	24	1029
Nov-10	22	499	58	4	1	381	30	995
Oct-10	14	406	50	5	2	356	23	856
Sep-10	19	399	58	7	5	311	18	817
Aug-10	12	419	48	5	4	287	17	792
Jul-10	14	350	34	4	2	273	13	690
Jun-10	10	499	39	4	4	355	20	931
May-10	17	543	63	7	5	375	18	1028
Apr-10	13	489	43	2	3	365	16	931
Mar-10	15	470	46	3	3	358	17	912
Feb-10	10	460	47	7	3	324	14	865
Jan-10	11	406	57	2	2	348	18	844
Dec-09	13	560	68	4	2	424	14	1085
Nov-09	7	460	44	6	2	323	17	859
Oct-09	14	549	57	7	4	434	18	1083
Sep-09	14	433	59	2	5	395	11	919
Aug-09	12	492	34	12	1	380	14	945
Jul-09	14	496	46	3	4	388	21	972



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OFFICE OF THE SECRETARY	Reporting Periods					Fiscal Year To Date					FY COMPARISON		
	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Communications													
Press hits (print)	37	28	23	32	39.1%	32	32	32	32		203	329	399
Press Hits (web only pubs)	12	7	2	2	0.0%	2	2	2	2			67	56
Interviews (radio)	3	2	9	3	-66.7%	3	3	3	3		25	29	32
Interviews (television)	11	6	3	3	0.0%	3	3	3	3		44	66	80
Press releases issued	8	5	8	8	0.0%	8	8	8	8		62	64	50
Outreach	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	Target	FY09	FY10	TOTAL
Public speaking	2	6	3	0	-100.0%	0	0	0	0		98	57	39
Governance	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	Target	FY09	FY10	TOTAL
Board Appointments Completed	9	9	11	13	18.2%	0	0	0	0		62	70	91
Board vacancies	19	19	17	15	-11.8%	0	0	0					233
Board positions	241	241	241	241	0.0%	241	241	241					2886
Departmental Legislation	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	Target	FY09	FY10	TOTAL
Legislation Introduced	0	0	0	N/A	100%	#####	0	14	18		19	19	18
Legislation passed	7	0	0	N/A	100%	#####	0	7	7		14	17	7



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FAIR PRACTICES	MONTHLY REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON		
	Apr-11	May-11	Jun-11	Jul-11	% Change	Avg	Min	Max	Total	Target	FY09	FY10	FY11
Language accessibility													
# of vital documents	249	249	249	249	0.0%	249.0	249	249			249	249	249
# translated in 1+languages	18	18	18	18	0.0%	18.0	18	18			18	18	18
Bilingual employees	44	44	44	44	0.0%	44.0	44	44			44	44	44
Diversity													
# of minority employees	822	822	819	819	0.0%	819.0	819	819			778	791	813
% minority employees	50%	50%	50%	50%	0.2%	50%	50%	50%			49.0%	49%	50.0%
# of minority managers	56	56	56	57	1.8%	57.0	57	57			46	46	53
% minority managers	32%	31%	32%	32%	1.8%	32%	32%	32%			27%	28%	30%
DLLR Minorities by Job Families													
# of Officials & Administrators (A)	56	56	56	57	1.8%	57.0	57	57			N/A	46	53
% Officials & Administrators	6.81%	6.81%	6.84%	6.96%	1.8%	7%	7%	7%			N/A	6%	7%
# of Professionals (B)	489	489	486	486	0.0%	486.0	486	486			N/A	446	473
% Professionals	59.49%	59.49%	59.34%	59.34%	0.0%	59%	59%	59%			N/A	56%	58%
# of Technicians (C.)	41	41	42	42	0.0%	42.0	42	42			N/A	33	40
% Technicians	4.99%	4.99%	5.13%	5.13%	0.0%	5%	5%	5%			N/A	4%	5%
# of Protective Service Workers (D)	18	18	18	18	0.0%	18.0	18	18			N/A	15	17
% Protective Service Workers	2.19%	2.19%	2.20%	2.20%	0.0%	2%	2%	2%			N/A	2%	2%
# of Paraprofessionals (E)	109	109	109	107	-1.8%	107.0	107	107			N/A	111	114
% Paraprofessionals	13.26%	13.26%	13.31%	13.06%	-1.8%	13%	13%	13%			N/A	14%	14%
# of Administrative Support (including clerical & sales)	98	98	97	97	0.0%	97.0	97	97			N/A	102	99
% Administrative Support (including clerical & sales)	11.92%	11.92%	11.84%	11.84%	0.0%	12%	12%	12%			N/A	13%	12%
# of Skilled Craft Workers (G)	10	10	10	10	0.0%	10.0	10	10			N/A	10	10
% Skilled Craft Workers	1.22%	1.22%	1.22%	1.22%	0.0%	1%	1%	1%			N/A	1%	1%
# of Service-Maintenance (H)	1	1	1	2	100.0%	2.0	2	2			N/A	0	1
% Service-Maintenance	0.12%	0.12%	0.12%	0.24%	99.8%	0%	0%	0%			N/A	0%	0%
DISCRIMINATION COMPLAINTS (Internal)													
# of Disparate Treatment Complaints	1	1	0	0	0.0%	0.0	0	0	0		N/A	4	14
# of Sexual Harassment	0	0	0	0	0.0%	0.0	0	0	0		N/A	1	1
# of Age Discrimination	0	0	0	0	0.0%	0.0	0	0	0		N/A	1	0
# of Hostile Work Environment	1	1	0	0	0.0%	0.0	0	0	0		N/A	3	7
EEO Complaints against DLLR	0	0	0	0	0.0%	0.0	0	0	0		N/A	5	12
EEO Investigations completed	0	0	0	0	0.0%	0.0	0	0	0		N/A	5	8
Total EEO Complaints rec'd	2	2	0	0	0.0%	0.0	0	0	0		N/A	11	18
DISCRIMINATION CLAIMS (External)													
EEOC Decisions Pending	4	4	4	4	0.0%	4.0	4	4	4		N/A	34	38
EEOC Decisions	0	0	0	0	0.0%	0.0	0	0	0		N/A	2	1
EEOC/MCHR withdrawal	0	0	0	0	0.0%	0.0	0	0	0		N/A	1	1
MEDIATIONS													
Mediation	0	0	0	0	0.0%	0.0	0	0	0		N/A	0	5
TRAININGS													
Diversity Awareness Attendees	0	0	0	0	0.0%	0.0	0	0	0		N/A	0	0
Fair Practices Management Attendees	0	0	0	0	0.0%	0.0	0	0	0		N/A	524	323
Sexual Harassment Attendees	0	0	0	0	0.0%	0.0	0	0	0		N/A	0	0
Total # of Trainings	0	0	0	0	0.0%	0.0	0	0	0		N/A	34	12