



Department of Human Resources
StateStat

Reporting Period: September 2011

DHR Management Team

Operations: **Vacant**
 Programs: **Vacant**
 Chief of Staff: **Vacant**

Administrations:

Social Services Administration: **Carnitra White**
 Family Investment Administration: **Rosemary Malone**
 Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

Interim Secretary Ted Dallas
 Appointed January 2011

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	07/26/11	08/09/11	08/23/11	09/06/11		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	13,863.5	15,683.9	14,736.0	16,371.9						
Office of the Secretary	5.8	1.5	12.5	16.5	0.0%	16.1	0.0	145.3	433.6	27
Operations	34.0	7.5	114.5	0.0	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	315.1	444.3	473.2	377.4	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	3.0	5.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	13,508.6	15,230.6	14,132.8	15,973.0	13.0%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	66.3	58.2	48.9	39.8	-18.6%	65.1	27.4	112.7	1,758.8	27
Operations	140.8	117.1	117.3	91.6	-21.9%	141.1	99.0	180.2	3,809.1	27
Social Services	43.3	50.4	66.9	48.7	-27.2%	35.7	20.4	57.1	964.0	27
Family Investment	84.2	82.6	94.4	80.2	-15.0%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	216.5	240.9	207.0	141.9	-31.4%	215.9	153.2	286.8	5,828.7	27
LDSS	2,128.7	2,343.6	2,384.7	2,027.8	-15.0%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	10.0	10.0	10.0	10.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	10.0	10.0	6.0	0.3	10.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	5.9	0.0	0.2	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	9.0	0.0	0.9	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	13.1	14.8	4.5	0.5	0.0%	2.5	0.0	31.2	68.7	27
LDSS	72.5	82.7	112.2	114.0	1.6%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	4.8	1.3	4.1	1.1	0.0%	12.3	0.0	27.0	331.7	27
Operations	13.2	9.6	17.5	27.5	56.8%	6.5	0.0	21.6	175.8	27
Social Services	2.0	2.8	2.6	2.4	-8.0%	4.2	0.0	16.4	113.8	27
Family Investment	13.0	18.5	28.5	29.3	2.9%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	37.7	29.8	23.8	14.2	-40.4%	21.3	0.0	42.8	575.2	27
LDSS	349.9	418.1	413.5	407.8	-1.4%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	10	8	10	9	-10.0%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	0	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	1	1	0	0	0.0%	0.7	0.0	2.0	18.0	26
FROLAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	2	5	2	3	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources LDSS Personnel

Reporting Period: September 2011

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	07/26/11	08/09/11	08/23/11	09/06/11		Average	Minimum	Maximum	Total	Periods
Allegany	283.0	289.3	417.9	422.0	1.0%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	478.3	564.5	595.0	691.1	16.2%	547.0	279.0	906.0	14,769.0	27
Baltimore City	5034.3	6807.1	5666.1	5572.2	-1.7%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	1137.9	1104.3	1065.6	1117.1	4.8%	244.8	58.0	513.0	6,610.5	27
Calvert	265.5	242.5	307.5	450.7	46.6%	280.2	226.0	333.5	7,564.6	27
Caroline	310.5	371.6	334.1	364.5	9.1%	273.6	231.0	355.0	7,386.6	27
Carroll	311.5	317.8	291.6	264.0	-9.5%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	260.5	277.5	277.5	295.5	6.5%	262.5	239.0	332.0	7,087.1	27
Charles	471.1	415.4	347.2	461.0	32.8%	294.0	213.5	444.0	7,937.0	27
Dorchester	292.0	333.0	310.5	321.5	3.5%	266.9	240.0	312.5	7,207.1	27
Frederick	304.3	326.3	347.2	320.6	-7.7%	277.7	244.5	374.6	7,497.3	27
Garrett	259.5	256.2	264.0	264.5	0.2%	258.0	251.0	273.0	6,965.3	27
Harford	313.6	357.3	305.1	299.7	-1.8%	332.1	181.8	438.7	8,967.2	27
Howard	530.8	587.8	396.6	428.1	7.9%	282.7	183.0	451.8	7,633.2	27
Kent	246.0	246.0	248.0	310.3	25.1%	256.2	246.0	275.5	6,916.5	27
Montgomery	0.0	0.0	0.0	0.0		129.9	32.0	265.0	3,506.9	27
Prince George's	1338.5	996.3	1206.5	1206.2	0.0%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	255.0	246.5	244.5	246.0	0.6%	247.9	214.0	287.1	6,694.3	27
Somerset	54.0	61.0	18.0	99.0	407.8%	99.7	30.0	178.6	2,691.5	27
St. Mary's	73.8	76.3	104.6	91.4	0.0%	3.6	0.0	55.3	96.0	27
Talbot	259.4	276.0	309.0	183.0	-40.8%	249.6	63.0	375.0	6,738.3	27
Washington	344.2	388.0	438.4	574.7	31.1%	331.8	234.5	595.6	8,959.0	27
Wicomico	331.0	333.0	325.0	553.0	70.2%	257.8	231.0	299.0	6,959.7	27
Worcester	353.9	356.9	312.9	1436.9	359.2%	159.1	69.0	216.0	4,295.9	27
TOTAL	13508.6	15230.6	14132.8	15973.0						



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ON CALL OVERTIME BY JURSDICTION

	07/26/11	08/09/11	08/23/11	09/06/11	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	254.0	245.0	241.0	246.0	2.1%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	478.3	555.0	462.0	429.0	-7.1%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	243.0	250.0	259.0	308.0	18.9%	230.8	58.0	513.0	6,232.5	27
Calvert	246.0	204.0	273.0	261.7	-4.1%	249.3	199.5	291.0	6,730.2	27
Caroline	264.0	261.0	246.0	249.0	1.2%	252.7	217.0	300.5	6,823.5	27
Carroll	275.0	256.0	261.3	253.0	-3.2%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	255.0	246.0	246.0	246.0	0.0%	250.7	183.0	327.0	6,767.6	27
Charles	247.0	246.0	247.0	263.5	6.7%	251.6	182.5	286.4	6,793.2	27
Dorchester	255.0	243.5	244.0	246.0	0.8%	249.1	236.0	263.5	6,727.0	27
Frederick	255.0	246.0	246.0	246.0	0.0%	250.6	244.5	273.0	6,767.5	27
Garrett	259.5	256.2	256.7	252.0	-1.8%	258.0	251.0	273.0	6,965.3	27
Harford	272.6	250.5	201.8	197.4	-2.2%	258.7	140.5	360.0	6,986.0	27
Howard	246.0	240.7	246.0	272.0	10.6%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	246.0	246.0	264.0	7.3%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	180.5	190.0	257.3	257.3	0.0%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	255.0	246.0	244.5	246.0	0.6%	247.9	214.0	287.1	6,694.3	27
Somerset	54.0	54.0	15.0	93.0	520.0%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	255.0	276.0	309.0	183.0	-40.8%	249.4	63.0	375.0	6,733.8	27
Washington	229.3	217.0	196.0	228.7	16.7%	249.3	228.0	264.0	6,730.8	27
Wicomico	246.0	246.0	246.0	249.0	1.2%	250.2	231.0	279.0	6,754.5	27
Worcester	208.0	241.4	177.1	225.0	27.0%	157.8	69.0	216.0	4,259.9	27
TOTAL	5224.2	5216.3	5120.7	5215.6						



Department of Human Resources LDSS Personnel

Reporting Period: September 2011

SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	07/26/11	08/09/11	08/23/11	09/06/11		Average	Minimum	Maximum	Total	Periods
Allegany	109.3	77.60	82.40	54.40	-34.0%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	84.7	79.00	86.90	87.40	0.6%	114.0	58.1	151.4	3,077.3	27
Baltimore City	1032.9	947.00	940.00	736.00	-21.7%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	175.3	190.60	209.10	196.40	-6.1%	187.1	63.6	263.5	5,051.0	27
Calvert	29.2	33.20	49.40	33.90	-31.4%	29.3	16.1	41.3	790.1	27
Caroline	12.0	22.00	24.00	19.00	-20.8%	26.3	11.0	44.0	709.0	27
Carroll	48.7	63.40	75.80	57.00	-24.8%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	71.4	57.30	66.40	59.30	-10.7%	83.4	50.6	125.6	2,251.4	27
Charles	61.3	88.02	56.26	47.78	-15.1%	31.5	10.0	81.5	850.0	27
Dorchester	42.8	27.40	44.00	48.80	10.9%	48.3	29.1	71.8	1,305.3	27
Frederick	85.0	68.00	90.50	57.50	-36.5%	55.4	26.7	76.0	1,495.8	27
Garrett	25.0	30.00	28.00	46.00	64.3%	25.8	10.0	42.0	697.0	27
Harford	55.3	71.80	79.80	95.90	20.2%	79.3	49.8	102.1	2,141.0	27
Howard	77.5	74.30	66.60	38.00	-42.9%	56.0	23.6	89.4	1,511.1	27
Kent	15.0	17.00	14.00	6.00	-57.1%	20.3	8.0	40.5	548.1	27
Montgomery	0.0	0.00	0.00	0.00		163.3	91.7	214.6	4,408.2	27
Prince George's	212.0	205.00	198.20	214.00	8.0%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	20.3	20.50	14.80	33.80	128.4%	26.7	8.1	57.5	720.3	27
Somerset	28.2	48.10	19.00	16.40	-13.7%	33.0	15.9	65.5	890.4	27
St. Mary's	44.0	44.10	40.90	52.20	27.6%	44.9	22.8	88.9	1,212.4	27
Talbot	21.0	37.00	30.50	18.80	-38.4%	34.6	16.0	55.0	933.0	27
Washington	21.6	68.20	67.60	42.60	-37.0%	108.4	72.0	171.4	2,926.0	27
Wicomico	51.0	51.00	71.00	49.00	-31.0%	68.3	39.3	104.6	1,844.3	27
Worcester	17.2	23.10	29.50	17.60	-40.3%	30.6	10.8	58.4	827.4	27
TOTAL	2340.7	2343.6	2384.7	2027.8						



Department of Human Resources LDSS Personnel

Reporting Period: September 2011

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	07/26/11	08/09/11	08/23/11	09/06/11		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	1.1	0.9	0.7	0.0	-100.0%	1.6	0.0	40.0	44.3	27
Baltimore City	53.4	75.0	92.0	92.0	0.0%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	0.0	0.0	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.0	0.0	3.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	0.0	0.0	0.0	0.6		2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	0.5	0.0	0.0	0.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	5.5	5.8	11.0	5.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	0.0	3.5	1.4	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	0.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	12.0	1.0	2.0	12.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	2.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	0.0	1.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	72.5	82.7	112.2	114.0						



Department of Human Resources LDSS Personnel

Reporting Period: September 2011

UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	07/26/11	08/09/11	08/23/11	09/06/11		Average	Minimum	Maximum	Total	Periods
Allegany	2.5	3.0	0.0	1.8	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	14.3	18.7	13.0	23.6	81.5%	15.2	0.6	51.8	409.2	27
Baltimore City	232.4	258.0	283.0	275.0	-2.8%	182.9	57.0	291.0	4,939.0	27
Baltimore	19.0	24.3	21.9	17.7	-19.2%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	8.0	4.5	4.4	2.8	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	3.1	10.4	3.5	6.8	94.3%	18.7	2.5	38.5	505.0	27
Charles	0.0	7.6	12.0	4.4	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	7.3	9.0	-9.7	4.6	-147.4%	5.9	0.0	29.0	158.4	27
Frederick	0.6	6.8	5.0	0.8	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	10.0	17.1	19.0	14.0	0.0%	14.1	0.3	60.0	380.4	27
Howard	9.5	2.2	4.7	5.0	0.0%	4.8	0.0	15.8	128.3	27
Kent	0.0	0.0	0.0	0.0	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	0.0	0.0	0.0	0.0		22.7	1.8	49.1	612.3	27
Prince George's	40.2	35.3	32.1	29.8	-7.2%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	1.4	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	0.0	10.0	15.9	10.0	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	0.0	0.0	2.1	0.0	-100.0%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	3.9	0.0%	1.6	0.0	20.0	42.0	27
Washington	2.0	10.4	11.0	7.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.8	0.0	0.6	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	350.3	418.1	417.9	407.8						



**Department of
StateStat**
Reporting Period: August 2011

Management Team

Operations: Vacant
 Programs: Vacant
 Chief of Staff: Vacant
Administrations:
 Social Services Administration: Carnitra White
 Family Investments Administration: Rosemary Malone
 Child Support Enforcement Administration: Gina Higginbotham (Acting)

Secretary Theodore Dallas
 Appointed May 2011

MBE CONTRACT ACTIVITY

Goal Achieved: **5.53%** # Waivers requested: 0 # Waivers granted: 0 Goal Achieved: **16.51%** # Waivers requested: # Waivers granted:

PROCUREMENT/CONTRACT AWARDS	CURRENTLY AVAILABLE PERIOD (August 2011)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
Payment Totals	\$9,430,162.00	\$255,761.00 2.71%	\$840,454.00 8.91%	\$4,718.00 0.05%	\$1,100,933.00	11.67%	\$15,455,937.00	\$306,438.00 1.98%	\$910,261.00 5.89%	\$117,487.00 0.76%	\$1,334,186.00	8.63%
Awards Totals	\$3,125,821.00	\$11,141.00 0.36%	\$136,249.00 4.36%	\$25,516.00 0.82%	\$172,906.00	5.53%	\$167,049,179.00	\$4,380,918.00 2.62%	\$458,024.00 0.27%	\$22,737,822.00 13.61%	\$27,576,764.00	16.51%
Architectural and Engineering					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance					\$0.00		\$4,878.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
Services	\$325,989.00	\$3,698.00	\$3,236.00		\$6,934.00	2.13%	\$1,289,635.00	\$78,262.00	\$68,432.00	\$5,155.00	\$151,849.00	11.77%
Supplies and Equipment	\$169,101.00	\$356.00	\$93,258.00	\$6,089.00	\$99,703.00	58.96%	\$412,941.00	\$22,790.00	\$154,883.00	\$9,240.00	\$186,913.00	45.26%
IT Services					\$0.00		\$14,233,355.00	\$1,988,000.00	\$0.00	\$0.00	\$1,988,000.00	13.97%
IT Supplies and Equipment	\$93,504.00		\$3,602.00		\$3,602.00	3.85%	\$3,013,997.00	\$0.00	\$3,602.00	\$0.00	\$3,602.00	0.12%
Human, Cultural, Social & Educational	\$1,496,445.00				\$0.00	0.00%	\$144,777,153.00	\$2,111,928.00	\$135,420.00	\$22,704,000.00	\$24,951,348.00	17.23%
Corporate Credit Card	\$161,073.00	\$4,443.00	\$1,133.00		\$5,576.00	3.46%	\$293,478.00	\$5,518.00	\$1,733.00	\$0.00	\$7,251.00	2.47%
Direct Vouchers	\$879,709.00	\$2,644.00	\$35,020.00	\$19,427.00	\$57,091.00	6.49%	\$3,023,742.00	\$174,420.00	\$93,954.00	\$19,427.00	\$287,801.00	9.52%

Notes: (1) MBE data consist of MBE prime and MBE subcontract awards and payments, where applicable. (2) The "Women" category may include contract awards and payments to dually-certified MBEs.

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$16,917,729	\$1,577,556	11	9.32%	\$26,754,720	\$1,950,395	33	7.29%



Department of Human Resources
Social Services Administration
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Place Matters/Safe Reduction ¹

Current Measures	Baseline		FY 2011 Goal		REPORTING PERIOD: Monthly				Source
	Date	Data	Goal	Target	Mar-11	Apr-11	May-11	Jun-11	
CPS Investigation open less than 60 Days at end of month	2/28/2011	70.0%	85% or higher	85%	75%	73%	69%	71%	MD CHESSIE
Children in Out-of-Home Placement ²	6/30/2010	8,013	Reduce by 9%	7,292	7,611	7,549	7,518	7,411	State Stat
Children in Group Homes (% of all placements)	6/30/2010	11.4%	11% or Lower	11%	11%	11%	11%	11%	State Stat
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2010	76.5%	76% or Higher	76%	75%	75%	76%	76%	State Stat
Caseworker Visitation--Percent of Foster Children visited Every Month³	Federal Standard		90% or Higher	90%	Not reported	73%	78% ⁴	82%	MD CHESSIE
Adoptions	Not Applicable, depends on Plan of Adoption at end of prior Fiscal Year	Goal	562	PROGRESS TO DATE DURING FY 2011, as of					
				Jun-11	% of Target	Expected	Actual	100%	
					544			97%	State Stat
					REPORTING PERIOD				
					6/30/10	9/30/10	12/31/10	3/31/11	
Recurrence of Maltreatment (% with recurrence of maltreatment within 6 months of first occurrence)	Federal Standard		5.4% or Lower	< 5.4%	3.6%	4.6%	3.4%	3.6%	MD CHESSIE
Absence of Child Abuse and Neglect while in Foster Care	Federal Standard		99.68% or Higher	> 99.68%	Not reported	Not reported	99.8%	99.8%	MD CHESSIE
Placement Stability (Percent of foster children less than 12 months with two or less placement settings)	Federal 75th Percentile		86% or Higher	86%	Not reported	85%	85%	85.0%	MD CHESSIE

Children Placed in their Home/ Adjacent Jurisdiction	Baseline		FY 2012 Goal		REPORTING PERIOD				Source
	Date	Data	Goal	Target	6/30/11	9/30/11	12/31/11	3/31/12	
(Point in Time measure, based on all children in care, including those w/ missing placement information)	9/31/2010	66%	75% or higher	75%	pending	pending	pending	pending	
	12/31/2010	70%							
	3/31/2011	71%							
	<i>Average</i>	<i>69%</i>							
Missing address: Placement address is either missing or cannot derive jurisdiction from address information	9/31/2010	20%	9% or lower	9%	pending	pending	pending	pending	
	12/31/2010	22%							
	3/31/2011	14%							
	<i>Average</i>	<i>19%</i>							

¹ Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011; new measures for FY 2012 have been added.

² Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

³ Based on data collected from October 2010 through end of report month

⁴ Revised data, as of July 2011 (after additional data entry) = 85%



Department of Human Resources

Social Services Administration

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CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Investigations											
Total # Open at beginning of month	5,219	5,645	5,743	6,054	5.42%	5,350	4,726	6,054	64,195	12	
Total # New during report month	2,877	2,364	2,707	2,244	-17.10%	2,319	1,960	2,877	27,822	12	
Total # Completed during month	2,451	2,266	2,326	2,784	19.69%	2,313	2,009	2,784	27,760	12	
Total # Open at end of month	5,645	5,743	6,124	5,514	-9.96%	5,355	4,726	6,124	64,256	12	
Total New Allegations	3,280	2,722	3,139	2,616	-16.66%	2,728	2,387	3,280	32,735	12	
Physical Abuse	1,163	918	1,129	713	-36.85%	891	591	1,163	10,686	12	
Sexual Abuse	393	332	378	294	-22.22%	327	265	393	3,920	12	
Mental Injury-Abuse	3	1	4	0	-100.00%	3	0	7	38	12	
Neglect	1,720	1,470	1,626	1,609	-1.05%	1,505	1,296	1,720	18,063	12	
Mental Injury-Neglect	1	1	2	2	0.00%	3	0	15	30	12	
Reports	5,209	4,326	4,742	4,084	-13.88%	4,168	3,445	5,209	50,015	12	

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Total Findings	3,205	2,905	3,016	3,489	15.68%	3,049	2,614	3,588	36,587	12	
"Indicated" Findings Total	595	580	639	631	-1.25%	600	533	743	7,194	12	
Physical Abuse	108	121	144	161	11.81%	122	96	175	1,468	12	
Sexual Abuse	97	90	100	102	2.00%	100	85	116	1,198	12	
Mental Injury-Abuse	0	0	0	2	0.00%	1	0	3	6	12	
Neglect	390	368	395	366	-7.34%	376	320	454	4,512	12	
Mental Injury-Neglect	0	1	0	0	0.00%	1	0	7	10	12	
"Unsubstantiated" Findings Total	506	487	499	580	16.23%	523	439	654	6,277	12	
Physical Abuse	161	147	180	191	6.11%	165	138	212	1,984	12	
Sexual Abuse	67	67	45	84	86.67%	53	34	84	638	12	
Mental Injury-Abuse	0	0	1	1	0.00%	1	0	3	12	12	
Neglect	278	273	273	304	11.36%	303	256	387	3,636	12	
Mental Injury-Neglect	0	0	0	0	0.00%	1	0	5	7	12	
"Ruled Out" Findings	2,104	1,838	1,878	2,278	21.30%	1,926	1,613	2,356	23,116	12	

IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,122	3,178	3,210	3,182	-0.87%	3,204	3,122	3,288	38,451	12	
New Families	732	690	668	701	4.94%	668	597	732	8,010	12	
Cases Closed	675	658	697	594	-14.78%	666	594	725	7,994	12	
End of Month Total Families	3,179	3,210	3,182	3,289	3.36%	3,206	3,122	3,290	38,468	12	



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OUT-OF-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	7,651	7,611	7,548	7,518	-0.40%	7,766	7,518	8,013	93,191	12	
New Out-of-Home Placements	275	278	295	283	-4.07%	277	241	296	3,329	12	
Total # of Child Welfare Caseworkers *	646	650	651	647	-0.61%	652	625	677	7,822	12	
AVG Caseload Volume for Caseworkers	11.8	11.6	11.5	11.5	0.00%	12	12	12	143	12	
Children Leaving Out-of-Home Placement	315	340	325	390	20.00%	327	284	390	3,926	12	
Children Adopted	45	54	52	76	46.15%	45	23	80	544	12	
Children Reunified	175	160	141	154	9.22%	164	130	196	1,963	12	
Children in Legal Guardianship	36	72	86	87	1.16%	60	36	87	720	12	
Aged Out	53	52	43	68	58.14%	54	41	68	644	12	
Other	6	2	3	5	66.67%	4	1	10	52	12	
End of Month - Total Children	7,611	7,549	7,518	7,411	-1.42%	7,716	7,411	7,978	92,595	12	
Placement Setting											
Children in Family Homes	5,571	5,506	5,478	5,408	-1.28%	5,645	5,408	5,847	67,734	12	
Children in Group Homes	798	798	808	811	0.37%	837	798	897	10,047	12	
Children in Residential Treatment Centers	226	226	227	219	-3.52%	232	219	248	2,787	12	
Children in Independent Living	271	280	270	257	-4.81%	272	257	280	3,261	12	
Children in other placements	567	575	581	570	-1.89%	608	475	754	7,294	12	
Children in Trial Home Visits	178	163	154	194	25.97%	195	154	248	2,345	12	
Race ** (reported quarterly)											
Black/African-American only	68.7%			68.7%							
White/Caucasian only	23.6%			23.5%							
Other only (only one Other race selected)	0.4%			0.4%							
Multiple (multiple races selected)	3.4%			3.4%							
Missing (includes blank, declined, unable to determine)	3.8%			4.0%							
Ethnicity											
Hispanic	3.7%			3.7%							

* Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

** MD CHESSIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	2,679	2,654	2,645	2,620	-0.95%	2,785	2,620	2,981	33,422	12	
New Homes	45	52	36	47	30.56%	45	35	62	535	12	
Closed Homes	61	61	60	64	6.67%	75	60	124	903	12	
End of Month - Foster Families	2,663	2,645	2,621	2,599	-0.84%	2,754	2,599	2,969	33,051	12	
Unrestricted Foster Families	1,965	1,855	1,947	1,945	-0.10%	1,987	1,855	2,119	23,848	12	

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	730	692	607	595	-1.98%	637	487	784	7,641	12	
New Applications	171	137	151	160	5.96%	143	87	205	1,710	12	
Completed (Accepted) Applications	72	80	73	74	1.37%	79	31	151	943	12	



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	REPORTING PERIOD: Annual ending Specified Qtr.				% Change	FISCAL YEAR-TO-DATE				
	FY10-Q4	FY11-Q1	FY11-Q2	FY11-Q3		Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment within Six Months	3.6%	4.6%	3.4%	3.6%	5.78%					
Numerator	105	120	78	92						
Denominator	2,944	2,620	2,292	2,571						
Time Period	07/2009-06/2010	10/09-9/10	10/01-10/12	4/2010 - 3/2011						
Data Extract Date	10/15/2010	1/15/2011	4/15/2011	7/9/2011						

ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11		Average	Minimum	Maximum	Total	Periods
TOTAL CASES	7,383	7,417	7,529	7,322	-2.7%	7,514	7,120	8,097	90,164	12
# Protective Services Investigations	478	432	427	468	9.6%	452	362	527	5,429	12
Active Protective Services Caseload	1,434	1,437	1,439	1,443	0.3%	1,459	1,434	1,519	17,506	12
Social Services Case Management Cases	2,572	2,565	2,581	2,591	0.4%	2,612	2,565	2,672	31,344	12
% under 65 Years Old	25%	25%	25%	25%	0.0%	0	0	0	3	12
Closed Cases	720	536	421	382	-9.3%	451	318	720	5,415	12
# In Home Aide Services (IHAS) Customers	1,702	1,757	1,766	1,775	0.5%	1,694	1,632	1,775	20,332	12
% of customers under 65 Years Old	29%	29%	29%	29%	0.0%	0	0	0	4	12
New Clients Receiving Services	76	98	63	53	-15.9%	53	29	98	640	12
Closed Cases	51	40	54	50	-7.4%	53	36	90	632	12
IHAS Waiting List	562	519	553	551	-0.4%	606	519	705	7,273	12
Avg. Length of Time Receiving Services (in years)	4	4	4	3	-10.3%	4	3	4	45	12
# Respite Clients ***	144	219	269		-100.0%	227	120	389	2,273	10
New Clients	28	66	129		-100.0%	37	20	66	369	10
# Unable to Serve	288	410	846		-100.0%	251	185	410	2,509	10
# Project Home Placements	491	488	494	494	0.0%	501	488	510	6,007	12
Applications	2	6	8	5	-37.5%	4	1	8	46	12
New Clients	28	0	25	3	-88.0%	15	0	28	178	12

*** Effective July 2009, Respite Clients count revised to include only clients receiving respite care during month. Previously, counts included all active clients whether or not respite care services were received in the report month. NOTE: Total Cases exclude Respite Clients for most recent month. Respite Client data are reported on a month lag.



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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11		Average	Minimum	Maximum	Total	Periods
Number of New Allegations	3,280	2,722	3,139	2,618	-16.6%	2,728	2,387	3,280	32,737	12
Allegany	59	63	69	88	27.5%	91	59	158	1,087	12
Anne Arundel	251	201	238	200	-16.0%	202	143	251	2,423	12
Baltimore City	878	775	845	724	-14.3%	749	589	878	8,988	12
Baltimore	285	208	278	195	-29.9%	218	178	285	2,620	12
Calvert	54	34	38	33	-13.2%	36	22	54	429	12
Caroline	26	23	18	23	27.8%	22	14	28	268	12
Carroll	72	63	68	55	-19.1%	60	45	81	721	12
Cecil	135	112	135	103	-23.7%	117	81	139	1,409	12
Charles	76	55	72	50	-30.6%	53	31	76	633	12
Dorchester	34	25	31	31	0.0%	26	15	34	314	12
Frederick	157	122	139	104	-25.2%	122	87	179	1,461	12
Garrett	14	20	10	11	10.0%	11	6	20	131	12
Harford	101	113	117	101	-13.7%	94	63	117	1,133	12
Howard	73	67	85	86	1.2%	67	30	86	801	12
Kent	11	9	9	12	33.3%	9	2	12	104	12
Montgomery	296	218	302	257	-14.9%	225	145	302	2,700	12
Prince George's	348	308	304	248	-18.4%	287	232	348	3,447	12
Queen Anne's	17	16	19	15	-21.1%	14	8	19	167	12
St. Mary's	59	42	40	29	-27.5%	49	29	70	587	12
Somerset	19	12	16	21	31.3%	17	9	21	198	12
Talbot	29	13	19	13	-31.6%	19	12	29	222	12
Washington	160	133	169	130	-23.1%	142	122	169	1,706	12
Wicomico	65	48	68	44	-35.3%	52	44	68	619	12
Worcester	61	42	50	45	-10.0%	47	28	62	569	12



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CHILD PROTECTIVE SERVICES (CPS) -- Open Investigations Under 60 Days

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE			
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Periods	
Percent Open under 60 Days		73%	69%	71%	2.9%	71%	69%	73%		3
Allegany		100%	100%	100%	0.0%	100%	100%	100%		3
Anne Arundel		98%	92%	95%	3.3%	95%	92%	98%		3
Baltimore City		89%	87%	88%	1.6%	88%	87%	89%		3
Baltimore		76%	76%	78%	2.9%	77%	76%	78%		3
Calvert		78%	75%	85%	13.8%	79%	75%	85%		3
Caroline		91%	89%	86%	-4.0%	89%	86%	91%		3
Carroll		99%	98%	98%	0.7%	98%	98%	99%		3
Cecil		85%	81%	84%	4.0%	83%	81%	85%		3
Charles		82%	69%	77%	12.4%	76%	69%	82%		3
Dorchester		74%	60%	63%	4.7%	66%	60%	74%		3
Frederick		87%	77%	76%	-0.7%	80%	76%	87%		3
Garrett		78%	63%	39%	-38.0%	60%	39%	78%		3
Harford		92%	82%	84%	2.8%	86%	82%	92%		3
Howard		66%	71%	74%	4.5%	70%	66%	74%		3
Kent		94%	94%	95%	0.7%	94%	94%	95%		3
Montgomery		80%	77%	77%	1.0%	78%	77%	80%		3
Prince George's		55%	50%	51%	2.0%	52%	50%	55%		3
Queen Anne's		82%	82%	87%	6.5%	83%	82%	87%		3
St. Mary's		30%	24%	27%	10.9%	37%	24%	58%		3
Somerset		42%	47%	58%	23.3%	39%	27%	47%		3
Talbot		88%	65%	100%	54.5%	84%	65%	100%		3
Washington		82%	78%	77%	-1.0%	79%	77%	82%		3
Wicomico		77%	70%	61%	-13.1%	69%	61%	77%		3
Worcester		41%	35%	43%	22.3%	40%	35%	43%		3

IN-HOME SERVICES

JURISDICTION	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE			
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods
Caseload	3,179	3,210	3,181	3,289	3.4%	3,206	3,122	3,290	38,468	12
Allegany	68	69	68	74	8.8%	77	68	93	924	12
Anne Arundel	239	247	248	244	-1.6%	229	205	248	2,746	12
Baltimore City	834	859	825	909	10.2%	888	825	930	10,658	12
Baltimore	403	397	388	389	0.3%	385	358	403	4,617	12
Calvert	81	75	85	79	-7.1%	74	64	85	885	12
Caroline	46	53	42	42	0.0%	45	42	53	543	12
Carroll	49	44	46	38	-17.4%	46	38	55	549	12
Cecil	94	91	93	93	0.0%	87	69	99	1,049	12



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Charles	72	74	81	91	12.3%	76	66	91	915	12
Dorchester	46	44	44	45	2.3%	47	37	54	561	12
Frederick	74	80	74	59	-20.3%	78	59	90	935	12
Garrett	50	48	50	52	4.0%	43	32	52	518	12
Harford	87	93	88	79	-10.2%	89	79	98	1,069	12
Howard	83	84	90	92	2.2%	87	74	99	1,047	12
Kent	10	11	10	11	10.0%	9	4	11	103	12
Montgomery	181	183	183	184	0.5%	170	157	184	2,042	12
Prince George's	274	261	268	300	11.9%	291	261	307	3,486	12
Queen Anne's	26	25	27	24	-11.1%	22	16	27	258	12
St. Mary's	136	126	125	127	1.6%	117	84	136	1,401	12
Somerset	46	46	42	42	0.0%	41	34	46	496	12
Talbot	32	38	36	36	0.0%	32	25	38	386	12
Washington	111	124	121	131	8.3%	137	111	174	1,647	12
Wicomico	89	92	95	96	1.1%	82	69	96	984	12
Worcester	48	46	52	52	0.0%	54	45	68	648	12



Department of Human Resources
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FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	7,611	7,549	7,518	7,411	-1.4%	7,716	7,411	7,974	92,591	12
Allegany	106	94	97	84	-13.4%	105	84	114	1,254	12
Anne Arundel	152	154	153	151	-1.3%	154	148	158	1,846	12
Baltimore City	4,168	4,106	4,068	4,005	-1.5%	4,276	4,005	4,515	51,307	12
Baltimore	566	559	572	578	1.0%	568	554	578	6,814	12
Calvert	75	76	93	90	-3.2%	76	69	93	911	12
Caroline	42	43	43	42	-2.3%	39	34	43	465	12
Carroll	36	40	37	41	10.8%	40	36	46	477	12
Cecil	126	129	126	129	2.4%	122	115	129	1,462	12
Charles	106	101	105	98	-6.7%	105	98	110	1,261	12
Dorchester	22	22	21	20	-4.8%	24	20	28	284	12
Frederick	154	153	158	148	-6.3%	156	148	165	1,871	12
Garrett	37	34	31	33	6.5%	43	31	50	510	12
Harford	264	269	261	257	-1.5%	261	247	274	3,133	12
Howard	61	65	66	66	0.0%	66	61	71	792	12
Kent	10	10	10	9	-10.0%	11	9	15	136	12
Montgomery	521	530	526	514	-2.3%	528	514	543	6,339	12
Prince George's	604	603	599	599	0.0%	591	563	604	7,087	12
Queen Anne's	19	19	20	19	-5.0%	20	19	22	238	12
St. Mary's	152	159	149	160	7.4%	143	122	160	1,712	12
Somerset	53	50	48	42	-12.5%	52	42	56	618	12
Talbot	33	28	26	26	0.0%	33	26	37	391	12
Washington	204	204	211	211	0.0%	202	192	211	2,420	12
Wicomico	61	64	59	54	-8.5%	66	54	72	792	12
Worcester	39	37	39	35	-10.3%	39	35	41	471	12



Department of Human Resources
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FOSTER CARE - Monthly Caseworker Visitation - Goal for FFY11: 90%

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11		Average	Minimum	Maximum		Periods
Cumulative Percent Fully Visited		74%	78%	82%	5.8%	78%	74%	82%		3
Allegany		96%	96%	97%	1.0%	97%	96%	97%		3
Anne Arundel		81%	88%	90%	1.9%	87%	81%	90%		3
Baltimore City		86%	88%	88%	0.7%	87%	86%	88%		3
Baltimore		70%	78%	90%	15.4%	79%	70%	90%		3
Calvert		35%	38%	72%	89.6%	48%	35%	72%		3
Caroline		38%	38%	86%	128.6%	54%	38%	86%		3
Carroll		81%	88%	94%	6.1%	88%	81%	94%		3
Cecil		76%	87%	94%	8.2%	86%	76%	94%		3
Charles		31%	34%	47%	37.7%	37%	31%	47%		3
Dorchester		65%	65%	72%	10.4%	67%	65%	72%		3
Frederick		92%	95%	100%	5.3%	96%	92%	100%		3
Garrett		71%	80%	94%	16.4%	82%	71%	94%		3
Harford		77%	78%	81%	2.8%	79%	77%	81%		3
Howard		44%	70%	71%	1.6%	61%	44%	71%		3
Kent		77%	85%	85%	0.0%	82%	77%	85%		3
Montgomery		58%	63%	84%	31.7%	68%	58%	84%		3
Prince George's		24%	27%	32%	16.8%	28%	24%	32%		3
Queen Anne's		94%	94%	100%	6.2%	96%	94%	100%		3
St. Mary's		45%	58%	61%	5.3%	54%	45%	61%		3
Somerset		62%	75%	72%	-4.3%	70%	62%	75%		3
Talbot		100%	100%	100%	0.0%	100%	100%	100%		3
Washington		72%	73%	78%	7.6%	75%	72%	78%		3
Wicomico		90%	90%	97%	7.5%	92%	90%	97%		3
Worcester		90%	93%	95%	3.0%	93%	90%	95%		3

FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	2,663	2,645	2,621	2,599	-0.8%	2,755	2,599	2,969	33,060	12
Allegany	50	50	48	49	2.1%	51	48	54	612	12
Anne Arundel	99	95	97	98	1.0%	103	95	109	1,235	12
Baltimore City	1,043	1,043	1,033	1,019	-1.4%	1,102	1,019	1,252	13,229	12
Baltimore	182	175	169	165	-2.4%	188	165	214	2,257	12
Calvert	40	32	31	31	0.0%	35	31	40	418	12
Caroline	36	36	36	35	-2.8%	36	35	36	430	12
Carroll	27	27	27	27	0.0%	28	27	30	336	12
Cecil	59	62	59	60	1.7%	58	56	62	700	12



Department of Human Resources
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Charles	74	74	76	78	2.6%	73	68	78	873	12
Dorchester	25	25	25	25	0.0%	25	24	25	298	12
Frederick	93	94	95	95	0.0%	94	92	97	1,133	12
Garrett	38	37	33	33	0.0%	37	33	39	443	12
Harford	88	91	91	90	-1.1%	91	87	93	1,087	12
Howard	49	49	48	48	0.0%	54	48	60	650	12
Kent	8	8	8	7	-12.5%	9	7	10	104	12
Montgomery	286	285	281	279	-0.7%	292	279	304	3,504	12
Prince George's	157	159	160	158	-1.3%	159	154	165	1,907	12
Queen Anne's	19	20	20	22	10.0%	20	19	22	239	12
St. Mary's	34	34	36	34	-5.6%	37	32	41	447	12
Somerset	15	15	15	15	0.0%	17	15	19	206	12
Talbot	21	21	20	19	-5.0%	21	19	22	247	12
Washington	142	134	135	135	0.0%	149	134	161	1,786	12
Wicomico	56	57	56	55	-1.8%	55	51	57	655	12
Worcester	22	22	22	22	0.0%	22	21	22	263	12



Department of Human Resources
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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	45	54	52	76	46.2%	45	80	544	562	12
Allegany	0	6	0	4		2	6	19	14	12
Anne Arundel	2	0	1	3	200.0%	1	3	14	18	12
Baltimore City	21	24	29	32	10.3%	22	38	263	247	12
Baltimore	3	9	0	2		4	9	42	40	12
Calvert	0	0	0	0		0	1	1	10	12
Caroline	0	0	0	1		0	2	3	3	12
Carroll	0	0	0	0		0	3	5	5	12
Cecil	1	0	2	3	50.0%	1	3	13	13	12
Charles	0	0	4	5	25.0%	1	5	15	12	12
Dorchester	0	0	0	0		0	1	2	1	12
Frederick	1	0	1	5	400.0%	1	5	9	8	12
Garrett	1	3	0	0		1	3	9	4	12
Harford	1	1	3	4	33.3%	2	4	20	17	12
Howard	0	0	0	0		0	3	4	7	12
Kent	0	0	0	0		0	1	2	1	12
Montgomery	6	4	6	9	50.0%	4	13	51	61	12
Prince George's	1	0	0	0		1	5	14	35	12
Queen Anne's	0	0	0	0		0	1	1	3	12
St. Mary's	2	1	2	1	-50.0%	1	3	14	18	12
Somerset	0	0	0	1		0	1	3	3	12
Talbot	2	0	0	0		0	2	2	3	12
Washington	2	6	0	2		2	6	23	22	12
Wicomico	1	0	4	4	0.0%	1	4	12	10	12
Worcester	1	0	0	0		0	1	3	7	12



Department of Human Resources
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CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	14.5	14.8	15.9	14.4	-9.7%	14	12	16	166	12	
Allegany	4.0	2.7	3.7	3.9	3.8%	4	3	5	47	12	
Anne Arundel	12.8	13.1	14.8	13.3	-9.8%	13	11	15	154	12	
Baltimore City	4.9	5.5	5.7	4.6	-17.9%	5	4	6	57	12	
Baltimore	15.2	13.5	15.1	13.2	-12.4%	13	9	15	151	12	
Calvert	15.0	13.4	13.8	11.5	-16.7%	13	11	20	161	12	
Caroline	10.8	9.8	7.5	6.3	-16.7%	8	6	12	99	12	
Carroll	9.0	12.4	15.9	12.3	-22.5%	9	5	16	113	12	
Cecil	11.6	9.0	11.2	9.2	-17.8%	16	9	25	198	12	
Charles	16.1	15.1	18.1	14.8	-18.4%	14	11	18	169	12	
Dorchester	33.5	37.0	40.3	24.3	-39.8%	30	23	40	363	12	
Frederick	17.8	17.9	20.8	17.0	-18.5%	15	10	21	180	12	
Garrett	7.0	9.0	9.3	8.3	-10.8%	7	4	9	79	12	
Harford	6.2	8.9	11.1	10.7	-4.0%	12	6	16	142	12	
Howard	17.8	17.5	20.0	21.0	5.0%	17	12	21	198	12	
Kent	8.0	7.5	8.0	9.0	12.5%	8	3	11	96	12	
Montgomery	18.3	18.2	21.1	21.4	1.3%	16	11	21	191	12	
Prince George's	29.7	31.1	31.0	29.7	-4.2%	26	22	31	313	12	
Queen Anne's	9.3	11.0	12.3	12.3	0.0%	9	6	12	110	12	
St. Mary's	71.0	63.8	79.3	60.5	-23.7%	52	31	79	628	12	
Somerset	37.0	33.0	32.3	30.0	-7.2%	35	28	49	425	12	
Talbot	11.6	9.6	13.2	5.6	-57.6%	10	6	14	124	12	
Washington	18.4	18.7	22.2	21.5	-3.1%	25	18	58	301	12	
Wicomico	17.3	17.1	19.1	19.1	0.0%	16	10	20	188	12	
Worcester	63.5	68.8	64.0	45.8	-28.4%	65	46	101	776	12	



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CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	11.8	11.6	11.5	11.5	-0.8%	12	11	12	142	12
Allegany	10.6	9.4	9.7	8.4	-13.4%	10	8	11	125	12
Anne Arundel	10.1	10.3	10.2	10.1	-1.3%	10	10	11	121	12
Baltimore City	10.4	10.2	10.1	10.0	-0.6%	11	10	12	130	12
Baltimore	14.9	14.7	15.1	15.2	1.0%	15	14	17	184	12
Calvert	18.8	15.2	18.6	18.0	-3.2%	18	15	20	215	12
Caroline	12.9	13.2	13.2	12.9	-2.3%	15	13	17	184	12
Carroll	7.2	8.0	7.4	10.3	38.5%	8	7	10	97	12
Cecil	11.0	11.2	11.0	11.2	2.4%	11	10	11	128	12
Charles	12.0	11.4	11.9	11.1	-6.7%	13	11	16	157	12
Dorchester	11.0	11.0	10.5	10.0	-4.8%	9	8	12	113	12
Frederick	12.3	12.2	12.6	11.8	-6.3%	11	10	13	130	12
Garrett	10.6	9.7	8.9	9.4	6.5%	9	8	11	108	12
Harford	13.2	13.5	13.1	12.9	-1.5%	13	12	14	157	12
Howard	10.2	10.8	11.0	11.0	0.0%	9	7	11	107	12
Kent	6.7	6.7	6.7	6.0	-10.0%	7	4	9	80	12
Montgomery	18.6	18.9	18.8	18.4	-2.3%	19	18	19	227	12
Prince George's	16.1	16.1	16.0	16.0	0.0%	14	12	16	168	12
Queen Anne's	9.5	9.5	10.0	9.5	-5.0%	10	10	11	119	12
St. Mary's	21.7	22.7	21.3	22.9	7.4%	20	17	23	237	12
Somerset	8.8	7.1	6.9	6.0	-12.5%	9	6	11	107	12
Talbot	11.0	9.3	8.7	8.7	0.0%	11	9	12	130	12
Washington	18.5	18.5	19.2	17.6	-8.3%	16	12	21	189	12
Wicomico	9.4	9.8	9.1	8.3	-8.5%	10	8	11	120	12
Worcester	9.8	9.3	9.8	8.8	-10.3%	11	9	14	131	12



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CHILD FATALITIES- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
	0	3	2	0	-100.0%	1	0	4	17	12	
Allegany	0	0	0	0		0	0	0	0	12	
Anne Arundel	0	0	0	0		0	0	0	0	12	
Baltimore City	0	0	0	0		0	0	3	5	12	
Baltimore	0	0	0	1		0	0	2	4	12	
Calvert	0	1	1	0	-100.0%	0	0	1	2	12	
Caroline	0	0	0	0		0	0	0	0	12	
Carroll	0	0	0	0		0	0	0	0	12	
Cecil	0	0	0	0		0	0	0	0	12	
Charles	0	0	0	0		0	0	1	1	12	
Dorchester	0	0	0	0		0	0	0	0	12	
Frederick	0	0	0	0		0	0	0	0	12	
Garrett	0	0	0	0		0	0	0	0	12	
Harford	0	0	0	0		0	0	1	1	12	
Howard	0	1	0	0		0	0	1	1	12	
Kent	0	0	0	0		0	0	0	0	12	
Montgomery	0	0	0	0		0	0	0	0	12	
Prince George's	0	1	0	0		0	0	1	3	12	
Queen Anne's	0	0	0	0		0	0	0	0	12	
St. Mary's	0	0	0	0		0	0	0	0	12	
Somerset	0	0	0	0		0	0	0	0	12	
Talbot	0	0	0	0		0	0	0	0	12	
Washington	0	0	0	0		0	0	0	0	12	
Wicomico	0	0	1	0	-100.0%	0	0	1	1	12	
Worcester	0	0	0	0		0	0	0	0	12	



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CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
	2	0	0	0		0	0	2	5	12	
Allegany	0	0	0	0		0	0	0	0	12	
Anne Arundel	0	0	0	0		0	0	0	0	12	
Baltimore City	1	0	0	0		0	0	1	1	12	
Baltimore	1	0	0	0		0	0	1	3	12	
Calvert	0	0	0	0		0	0	0	0	12	
Caroline	0	0	0	0		0	0	0	0	12	
Carroll	0	0	0	0		0	0	0	0	12	
Cecil	0	0	0	0		0	0	1	1	12	
Charles	0	0	0	0		0	0	0	0	12	
Dorchester	0	0	0	0		0	0	0	0	12	
Frederick	0	0	0	0		0	0	0	0	12	
Garrett	0	0	0	0		0	0	0	0	12	
Harford	0	0	0	0		0	0	0	0	12	
Howard	0	0	0	0		0	0	0	0	12	
Kent	0	0	0	0		0	0	0	0	12	
Montgomery	0	0	0	0		0	0	0	0	12	
Prince George's	0	0	0	0		0	0	0	0	12	
Queen Anne's	0	0	0	0		0	0	0	0	12	
St. Mary's	0	0	0	0		0	0	0	0	12	
Somerset	0	0	0	0		0	0	0	0	12	
Talbot	0	0	0	0		0	0	0	0	12	
Washington	0	0	0	0		0	0	0	0	12	
Wicomico	0	0	0	0		0	0	0	0	12	
Worcester	0	0	0	0		0	0	0	0	12	



**Department
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FOOD SUPP

	REPORTING PERIOD			
	May-11	Jun-11	Jul-11	Aug-11
Total Food Supplement Program Recipients	670,605	681,949	688,816	698,969
Recipient Households	330,786	337,265	340,941	346,926
\$ Value Disbursed	\$85,481,018	\$86,780,009	\$87,826,904	\$89,535,600
Cases Closed	23,499	18,122	19,793	19,244
Applications Taken	24,720	27,999	27,454	30,235
Approvals	20,751	24,601	23,469	25,229
Denials	4,827	6,239	6,096	7,116
	Feb-11	Mar-11	Apr-11	May-11
Payment Error Rate	6.95%	7.62%	7.36%	7.39%
Overpayment Error Rate	5.35%	5.88%	5.80%	5.96%
Underpayment Error Rate	1.60%	1.74%	1.56%	1.44%
State-reported Negative error rate	16.80%	17.85%	18.84%	18.05%

	REPORTING PERIOD			
	May-11	Jun-11	Jul-11	Aug-11
Applications Taken (CC, LTC & SSI)	27,107	31,216	28,320	32,474
Approvals (CC, LTC & SSI)	18,571	23,228	20,340	22,123
Denials (CC, LTC & SSI)	14,189	17,609	15,418	16,998
Community Care Cases	300,268	312,464	299,954	300,438
Applications Taken	25,833	29,304	26,792	30,758



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Approvals	16,253	19,748	17,407	19,253
Denials	12,805	15,754	13,868	15,319

TEMPORAR

	REPORTING PERIOD			
	May-11	Jun-11	Jul-11	Aug-11
Recipients	72,343	73,473	74,078	74,010
Recipient Families	28,542	28,880	29,105	28,960
% of TANF 60 Month Families	7.3%	7.2%	7.2%	
\$ Value Disbursed	\$12,766,145	\$12,722,458	\$12,696,709	\$12,873,529
Cases Closed	3,328	3,636	3,488	3,841
Applications Taken	6,009	7,169	6,357	7,289
Approvals	2,489	3,114	2,756	3,029
Approved and "New" to the TCA Program	562	663	625	681
Approved and Returing to the TCA Program	1,927	2,451	2,131	2,348
Denials	3,663	4,639	4,378	4,846
Payment Accuracy Rate	92.35%	97.69%	97.43%	97.32%
Federal Work Participation Rate	41.1%	41.4%	41.8%	42.1%
YTD Job Placements	8,321	9,383	10,380	
QUARTERLY MEASURES	Oct-Dec 09	Jan-Mar 10	Apr-Jun 10	Jul-Sep 10
Earnings Gain Rate	55%	57%	49%	34%
Employment Retention Rate	72%	81%	74%	77%



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Report**

TEMPORARY DISAB

	REPORTING PERIOD			
	May-11	Jun-11	Jul-11	Aug-11
Recipients	20,386	20,518	20,350	20,319
\$ Value Disbursed	\$3,268,074	\$3,622,408	\$3,589,607	\$3,603,631
Cases Closed	1,721	1,630	1,715	1,572
Applications Taken	3,782	4,371	4,007	4,504
Approvals	1,397	1,684	1,429	1,602
Denials	2,607	3,179	2,949	3,345

HOME I

	REPORTING PERIOD			
	May-11	Jun-11	Jul-11	Aug-11
Electric Universal Service Program				
Recipient Households	8,637	4,929	-	18,986
\$ Value Disbursed	\$3,917,259	\$2,186,630	\$0	\$6,463,101
Applications	5,899	120	25,478	19,047
Approvals	3,502	52	8,521	8,576
Denials	1,398	68	1,182	725
MD Energy Assistance Recipients				
Recipient Households	9,460	4,519	0	0
\$ Value Disbursed	\$4,109,339	\$1,565,156	\$0	\$0
Applications	6,263	135	26,096	19,532
Approvals	3,594	56	0	0



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Denials	1,591	79	1,184	730
Arrearage (one time only)				
Recipient Households	224	29	0	2,650
\$ Value Disbursed	\$267,505	\$41,437	\$0	\$2,367,963
Applications	31	0	2,282	1,943
Approvals	18	0	1,006	1,394
Denials	13	0	368	299

REFUGI

	REPORTING PERIOD			
	May-11	Jun-11	Jul-11	Aug-11
Refugee Employment Program Clients	107	69	89	98
New Clients	29	25	38	39
# of Employment Placements	109	92	86	82
Average Wage	\$8.85	\$9.08	\$8.73	\$9.25
% with Health Benefits	84%	87%	87%	80%
Job Retention >90 Days	71	104	61	92



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APPLICATION COMPLIANCE, E2

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD			
	May-11	Jun-11	Jul-11	Aug-11
	99.0%	98.2%	98.5%	98.6%
Allegany	98.6%	98.7%	100.0%	100.0%
Anne Arundel	97.3%	98.5%	98.7%	96.4%
Baltimore (City)	99.2%	98.4%	98.9%	99.0%
Baltimore	99.7%	99.6%	98.8%	98.8%
Calvert	99.1%	100.0%	100.0%	99.0%
Caroline	100.0%	98.4%	98.3%	100.0%
Carroll	98.7%	98.4%	98.5%	97.9%
Cecil	99.4%	98.0%	100.0%	99.5%
Charles	100.0%	97.1%	97.5%	95.3%
Dorchester	100.0%	100.0%	100.0%	96.9%
Frederick	98.3%	95.9%	98.9%	96.5%
Garrett	100.0%	100.0%	100.0%	100.0%
Harford	98.9%	97.0%	99.1%	98.3%
Howard	100.0%	100.0%	100.0%	100.0%
Kent	97.1%	97.3%	96.4%	100.0%
Montgomery	98.1%	98.6%	97.6%	97.4%

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Prince George's	99.1%	97.9%	98.3%	99.4%
Queen Anne's	100.0%	100.0%	100.0%	98.7%
St. Mary's	100.0%	99.1%	100.0%	100.0%
Somerset	100.0%	97.6%	100.0%	100.0%
Talbot	100.0%	100.0%	100.0%	100.0%
Washington	100.0%	99.6%	100.0%	99.4%
Wicomico	99.5%	99.6%	99.5%	100.0%
Worcester	100.0%	97.3%	96.0%	100.0%



**Department
Family Inve
Report**

APPLICATION COMPLIANCE, "R

	REPORTING PERIOD			
	May-11	Jun-11	Jul-11	Aug-11
"Regular" Food Supplement Program Benefits, % Processed On Time	98.5%	98.0%	97.8%	97.5%
Allegany	99.7%	99.7%	99.6%	100.0%
Anne Arundel	99.1%	98.3%	99.0%	98.2%
Baltimore (City)	98.8%	98.0%	99.0%	98.7%
Baltimore	99.5%	98.8%	98.8%	98.4%
Calvert	99.4%	100.0%	100.0%	99.1%
Caroline	98.2%	99.2%	98.1%	100.0%
Carroll	96.9%	95.1%	97.6%	96.3%
Cecil	99.3%	99.4%	100.0%	98.7%
Charles	97.3%	97.8%	98.5%	97.0%
Dorchester	99.3%	99.4%	98.5%	98.5%
Frederick	99.5%	97.1%	95.6%	98.8%
Garrett	100.0%	100.0%	98.9%	100.0%
Harford	98.6%	98.1%	97.5%	97.8%
Howard	100.0%	99.7%	99.7%	99.7%
Kent	100.0%	98.7%	98.2%	97.9%
Montgomery	97.2%	97.7%	98.7%	96.7%



**Department
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Prince George's	98.1%	97.2%	96.1%	97.4%
Queen Anne's	100.0%	100.0%	100.0%	99.0%
St. Mary's	98.9%	99.0%	99.3%	99.7%
Somerset	100.0%	98.2%	100.0%	100.0%
Talbot	93.4%	95.9%	98.7%	97.7%
Washington	99.5%	99.8%	100.0%	100.0%
Wicomico	99.2%	99.3%	99.2%	99.6%
Worcester	100.0%	100.0%	100.0%	100.0%

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PLEMENT PROGRAM

YEAR-TO-DATE					
% Change	Average	Minimum	Maximum	Total	Periods
1.5%	693,893	688,816	698,969	725,189	SFY 2012
1.8%	343,934	340,941	346,926	362,641	SFY 2012
1.9%	88,681,252	87,826,904	89,535,600	\$177,362,504	SFY 2012
-2.8%	19,519	19,244	19,793	\$39,037	SFY 2012
10.1%	28,845	27,454	30,235	\$57,689	SFY 2012
7.5%	24,349	23,469	25,229	\$48,698	SFY 2012
16.7%	6,606	6,096	7,116	\$13,212	SFY 2012
% Change	Average	Minimum	Maximum	Total	Periods
0.4%	7.39%	6.56%	8.11%	7.39%	FFYTD 2011
2.8%	5.96%	5.09%	6.25%	5.96%	FFYTD 2011
-7.7%	1.44%	1.44%	1.86%	1.44%	FFYTD 2011
-4.2%	18.05%	16.67%	19.68%	18.05%	FFYTD 2011

MEDICAID

YEAR-TO-DATE					
% Change	Average	Minimum	Maximum	Total	Periods
14.7%	30,397	28,320	32,474	60,794	SFY 2012
8.8%	21,232	20,340	22,123	42,463	SFY 2012
10.2%	16,208	15,418	16,998	32,416	SFY 2012
0.2%	300,196	299,954	300,438		SFY 2012
14.8%	28,775	26,792	30,758	57,550	SFY 2012

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10.6%	18,330	17,407	19,253	36,660	SFY 2012
10.5%	14,594	13,868	15,319	29,187	SFY 2012

YEARLY CASH ASSISTANCE

YEAR-TO-DATE					
% Change	Average	Minimum	Maximum	Total	Periods
-0.1%	74,044	74,010	74,078	75,852	SFY 2012
-0.5%	29,033	28,960	29,105	29,608	SFY 2012
-100.0%	7.2%	7.2%	7.2%		SFY 2012
1.4%	\$12,785,119	\$12,696,709	\$12,873,529	\$25,570,237	SFY 2012
10.1%	3,665	3,488	3,841	7,329	SFY 2012
14.7%	6,823	6,357	7,289	13,646	SFY 2012
9.9%	2,893	2,756	3,029	5,785	SFY 2012
9.0%	653	625	681	1,306	SFY 2012
10.2%	2,240	2,131	2,348	4,479	SFY 2012
10.7%	4,612	4,378	4,846	9,224	SFY 2012
-0.1%	97.32%	91.69%	97.69%		FFYTD 2011
0.7%	40.87%	39.1%	42.1%	42.1%	FFYTD 2011
-100.0%	0	672	0	0	SFY 2012
% Change	Average	Minimum	Maximum	Total	Periods
-31.0%	49%	34%	57%	Closed Cases Jul '10-Sep '10	
3.4%	76%	72%	81%	Closed Cases Jul '10-Sep '10	

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ILITY ASSISTANCE PROGRAM

YEAR-TO-DATE					
% Change	Average	Minimum	Maximum	Total	Periods
-0.2%	20,335	20,319	20,350	20,948	SFY 2012
0.4%	\$3,596,619	\$3,589,607	\$3,603,631	\$7,193,238	SFY 2012
-8.3%	1,644	1,572	1,715	3,287	SFY 2012
12.4%	4,256	4,007	4,504	8,511	SFY 2012
12.1%	1,516	1,429	1,602	3,031	SFY 2012
13.4%	3,147	2,949	3,345	6,294	SFY 2012

ENERGY PROGRAMS

YEAR TO DATE					
% Change	Average	Minimum	Maximum	Total	Periods
		18,986	18,986	18,986	SFY 2012
		\$6,463,101	\$6,463,101	\$6,463,101	SFY 2012
-25.2%	22,263	19,047	25,478	44,525	SFY 2012
0.6%	8,549	8,521	8,576	17,097	SFY 2012
-38.7%	954	725	1,182	1,907	SFY 2012
	0	0	0	0	SFY 2012
	\$0	\$0	\$0	\$0	SFY 2012
-25.2%	22,814	19,532	26,096	45,628	SFY 2012
	0	0	0	0	SFY 2012

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-38.3%	957	730	1,184	1,914	SFY 2012
		2,650	2,650	2,650	SFY 2012
		\$2,367,963	\$2,367,963	\$2,367,963	SFY 2012
-14.9%	2,113	1,943	2,282	4,225	SFY 2012
38.6%	1,200	1,006	1,394	2,400	SFY 2012
-18.8%	334	299	368	667	SFY 2012

ES AND ASYLEES

YEAR TO DATE					
% Change	Average	Minimum	Maximum	Total	Periods
10.1%	94	89	98	187	SFY 2012
2.6%	39	38	39	77	SFY 2012
-4.7%	84	82	86	168	SFY 2012
6.0%	\$8.99	\$8.73	\$9.25	\$8.99	SFY 2012
-8.0%	84%	80%	87%		SFY 2012
50.8%	77	61	92	153	SFY 2012

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XPEDITED FOOD SUPPLEMENT PROGRAM

M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Average	Minimum	Maximum		
0.1%	98.6%	98.5%	98.6%		2
0.0%	100.0%	100.0%	100.0%		2
-2.3%	97.6%	96.4%	98.7%		2
0.1%	99.0%	98.9%	99.0%		2
0.0%	98.8%	98.8%	98.8%		2
-1.0%	99.5%	99.0%	100.0%		2
1.7%	99.2%	98.3%	100.0%		2
-0.6%	98.2%	97.9%	98.5%		2
-0.5%	99.8%	99.5%	100.0%		2
-2.3%	96.4%	95.3%	97.5%		2
-3.1%	98.5%	96.9%	100.0%		2
-2.4%	97.7%	96.5%	98.9%		2
0.0%	100.0%	100.0%	100.0%		2
-0.8%	98.7%	98.3%	99.1%		2
0.0%	100.0%	100.0%	100.0%		2
3.7%	98.2%	96.4%	100.0%		2
-0.2%	97.5%	97.4%	97.6%		2

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1.1%	98.9%	98.3%	99.4%		2
-1.3%	99.4%	98.7%	100.0%		2
0.0%	100.0%	100.0%	100.0%		2
0.0%	100.0%	100.0%	100.0%		2
0.0%	100.0%	100.0%	100.0%		2
-0.6%	99.7%	99.4%	100.0%		2
0.5%	99.8%	99.5%	100.0%		2
4.2%	98.0%	96.0%	100.0%		2

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REGULAR" FOOD SUPPLEMENT PROGRAM

	FISCAL YEAR-TO-DATE				
M/M change in rate	Average	Minimum	Maximum		Periods
-0.3%	97.6%	97.5%	97.8%		2
0.4%	99.8%	99.6%	100.0%		2
-0.8%	98.6%	98.2%	99.0%		2
-0.3%	98.9%	98.7%	99.0%		2
-0.4%	98.6%	98.4%	98.8%		2
-0.9%	99.6%	99.1%	100.0%		2
1.9%	99.1%	98.1%	100.0%		2
-1.3%	97.0%	96.3%	97.6%		2
-1.3%	99.4%	98.7%	100.0%		2
-1.5%	97.8%	97.0%	98.5%		2
0.0%	98.5%	98.5%	98.5%		2
3.3%	97.2%	95.6%	98.8%		2
1.1%	99.5%	98.9%	100.0%		2
0.3%	97.7%	97.5%	97.8%		2
0.0%	99.7%	99.7%	99.7%		2
-0.3%	98.1%	97.9%	98.2%		2
-2.0%	97.7%	96.7%	98.7%		2

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1.4%	96.8%	96.1%	97.4%		2
-1.0%	99.5%	99.0%	100.0%		2
0.4%	99.5%	99.3%	99.7%		2
0.0%	100.0%	100.0%	100.0%		2
-1.0%	98.2%	97.7%	98.7%		2
0.0%	100.0%	100.0%	100.0%		2
0.4%	99.4%	99.2%	99.6%		2
0.0%	100.0%	100.0%	100.0%		2



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for August 2011

As of Date: 8/31/2011

Run Date: 8/31/2011

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP*
Pending	Timely	4181	8101	267	2185	312
Pending	Ag Delay	34	158	28	28	19
Pending	CI Delay	86	1357	6	189	15
Pending	No Fault	6	1	0	7	0
	Total	4307	9617	301	2409	346
	Compliance	99.1%	98.0%	90.5%	98.7%	94.2%
Denied	Timely	3454	3292	161	4304	894
Denied	Ag Delay	102	173	12	82	12
Denied	CI Delay	618	2163	17	760	103
Denied	No Fault	9	19	1	26	14
	Total	4183	5647	191	5172	1023
	Compliance	97.1%	95.0%	93.1%	98.1%	98.6%
Approved	Timely	2740	12893	10785	11047	2900
Approved	Ag Delay	50	237	135	103	22
Approved	CI Delay	133	630	225	676	203
Approved	No Fault	48	88	8	70	35
	Total	2971	13848	11153	11896	3160
	Compliance	98.2%	98.2%	98.7%	99.0%	99.2%
A+D	Timely	6194	16185	10946	15351	3794
A+D	Ag Delay	152	410	147	185	34
A+D	CI Delay	751	2793	242	1436	306
A+D	No Fault	57	107	9	96	49
	Total	7154	19495	11344	17068	4183
	Compliance	97.6%	97.5%	98.6%	98.8%	99.1%
Avg Agency Delay, in days		18	20	8	18	10

* P03 coverage code MCHP transactions removed.



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
	132	130	129	145	12.4%	137	129	145	274	2	
Allegany	0	0	0	0	0.0%	0	0	0	0	2	
Anne Arundel	3	4	4	6	50.0%	5	4	6	10	2	
Baltimore (City)	70	62	59	71	20.3%	65	59	71	130	2	
Baltimore	20	25	28	26	-7.1%	27	26	28	54	2	
Calvert	0	0	1	1	0.0%	1	1	1	2	2	
Caroline	3	2	1	1	0.0%	1	1	1	2	2	
Carroll	1	1	0	1	100.0%	1	0	1	1	2	
Cecil	1	2	3	3	0.0%	3	3	3	6	2	
Charles	4	3	4	4	0.0%	4	4	4	8	2	
Dorchester	0	0	0	0	0.0%	0	0	0	0	2	
Frederick	1	2	3	4	33.3%	4	3	4	7	2	
Garrett	0	0	0	0	0.0%	0	0	0	0	2	
Harford	2	2	3	2	-33.3%	3	2	3	5	2	
Howard	3	4	3	2	-33.3%	3	2	3	5	2	
Kent	0	0	0	0	0.0%	0	0	0	0	2	
Montgomery*											
Prince George's	14	13	14	17	21.4%	16	14	17	31	2	
Queen Anne's	1	0	0	0	0.0%	0	0	0	0	2	
St. Mary's	5	5	2	2	0.0%	2	2	2	4	2	
Somerset	1	1	1	2	100.0%	2	1	2	3	2	
Talbot	0	0	0	0	0.0%	0	0	0	0	2	
Washington	2	3	2	2	0.0%	2	2	2	4	2	
Wicomico	0	0	0	0	0.0%	0	0	0	0	2	
Worcester	1	1	1	1	0.0%	1	1	1	2	2	

# of Vacant FIA PINS	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Statewide	166	114.5	76.5	150	200	117	144.5	130	145	
Allegany	0	0	0	2	1	2	2	0	0	
Anne Arundel	10	10	6	12	18	7	7	4	6	
Baltimore (City)	77	61	28	59.5	84.5	57	73	62	71	
Baltimore	20	6.5	10.5	26.5	24	14	10	25	26	
Calvert	4.5	3.5	1	0	2	0	2	0	1	
Caroline	1	0	1	0	1	1	0	2	1	
Carroll	0	1	1	1	2.5	0	1	1	1	
Cecil	0	0	2	3	4	2	5	2	3	
Charles	2	2	1	3.5	5	1	2	3	4	
Dorchester	3	0	0	0	0	3	0	0	0	
Frederick	0	1	1.5	5	5	0	3	2	4	
Garrett	1	0	0.5	0	1	0	0	0	0	
Harford	4	0	1	0	4	2	1.5	2	2	
Howard	2	1	3	3	5	3	6	4	2	
Kent	0	0	0	1.5	0	0	2	0	0	
Montgomery*										
Prince George's	28.5	23.5	13	22	27	22	21	13	17	
Queen Anne's	0	0	0.5	0	2	0	2	0	0	
St. Mary's	4	1	2	3	6	1	2	5	2	
Somerset	1	0	1	0	0	0	1	1	2	
Talbot	0	0	1	0	0	0	0	0	0	
Washington	7	2	1	4	3	1	1	3	2	
Wicomico	1	2	1	4	5	0	2	0	0	
Worcester	0	0	0.5	0	0	1	1	1	1	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: August-11

LOCAL FIA POSITIONS

FIA	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Total PINS	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1749.8	1748.8	
# of Filled PINS	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1619.8	1603.8	
# of Vacant PINS*	166	114.5	76.5	150	200	117	144.5	130	145	
FIA Caseload**	523,279	551,789	558,895	562,722	587,735	666,798	731,811	830,091	828,856	
LDSS PINS Eliminated since 2002	355	403	399	408.5	415.32	550.5	589.9	609	610	

Notes on Fiscal Year to Date (FYTD) 2012: FY 2012 vacancy data as of 9/07/11. Data reflects FTEs and does not include the 120 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2003-FY 2011.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: August-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2012

COUNTY	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	FY12 TOTAL	2012 Goal
Allegany	980	765											1,745	
Anne Arundel	1,699	1,291											2,990	
Baltimore City	4,031	2,702											6,733	
Baltimore	5,020	2,923											7,943	
Calvert	179	105											284	
Caroline	718	528											1,246	
Carroll	801	1,162											1,963	
Cecil Co.	508	1,122											1,630	
Charles	379	314											693	
Dorchester	670	465											1,135	
Frederick	808	372											1,180	
Garrett	521	384											905	
Harford	1,168	753											1,921	
Howard	814	680											1,494	
Kent	312	177											489	
Montgomery	2,335	1,875											4,210	
Prince George's	2,906	1,497											4,403	
Queen Anne's	382	227											609	
St. Mary's	540	157											697	
Somerset	322	463											785	
Talbot	190	230											420	
Washington	262	732											994	
Wicomico	1,001	802											1,803	
Worcester	450	374											824	
TOTAL	26,996	20,100	0	0	0	0	0	0	0	0	0	0	47,096	



Department of Human Resources
Family Investment Administration
 Reporting Period: August-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703	686	724	677	569	468	343	355	224	121	0	5,841	6,243
Anne Arundel	1,409	1,457	1,570	1,058	768	507	580	567	224	414	415	3	8,972	9,172
Baltimore City	5,083	4,002	4,302	5,335	3,577	2,929	3,721	2,501	2,339	1,157	2,264	22	37,232	44,936
Baltimore	3,418	3,688	2,197	1,873	2,147	1,499	1,728	1,383	1,567	1,427	1,312	33	22,272	22,202
Calvert	249	322	266	140	116	72	103	62	78	64	47	0	1,519	1,819
Caroline	808	519	311	158	141	110	136	131	107	54	43	0	2,518	2,676
Carroll	691	629	791	607	297	203	184	183	225	130	107	0	4,047	4,430
Cecil Co.	670	712	904	740	439	271	270	229	206	117	99	1	4,658	5,154
Charles	758	408	297	390	157	121	148	156	138	103	71	0	2,747	3,091
Dorchester	1,004	607	339	323	251	160	191	140	90	72	35	0	3,212	3,614
Frederick	1,171	526	450	419	441	501	451	337	392	245	207	2	5,142	5,685
Garrett	629	668	491	396	290	172	130	112	118	44	24	0	3,074	3,563
Harford	1,336	1,480	942	659	348	342	429	345	382	301	225	0	6,789	7,284
Howard	1,228	1,015	444	319	293	197	351	221	254	207	242	9	4,780	4,513
Kent	433	246	165	114	70	68	65	66	38	35	21	0	1,321	1,429
Montgomery	1,005	1,597	3,188	1,695	1,008	735	702	779	721	579	361	20	12,390	13,547
Prince George's	3,664	2,540	2,119	1,706	1,445	983	1,193	1,206	1,417	983	824	54	18,134	17,932
Queen Anne's	290	238	180	154	134	124	160	106	96	54	25	0	1,561	1,609
St. Mary's	693	440	329	286	189	121	114	120	100	76	38	0	2,506	2,761
Somerset	170	150	239	167	181	340	280	126	143	68	39	0	1,903	1,955
Talbot	207	249	227	202	155	118	256	134	85	51	21	0	1,705	1,815
Washington	424	797	748	612	308	255	261	291	326	210	13	0	4,245	4,401
Wicomico	907	860	716	731	622	887	516	455	372	212	113	0	6,391	6,388
Worcester	263	293	215	411	372	281	310	179	121	77	30	0	2,552	2,738
TOTAL	27,481	24,146	22,116	19,219	14,426	11,565	12,747	10,172	9,894	6,904	6,697	144	165,511	178,957



Department of Human Resources
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Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	1,576	2,113	1,729	1,970	13.9%	1,850	1,729	1,970	3,699	2	
Allegany	3	9	6	20	233.3%	13	6	20	26	2	
Anne Arundel	35	57	56	62	10.7%	59	56	62	118	2	
Baltimore (City)	687	990	730	830	13.7%	780	730	830	1,560	2	
Baltimore	226	272	259	275	6.2%	267	259	275	534	2	
Calvert	4	2	11	4	-63.6%	8	4	11	15	2	
Caroline	1	1	2	2	0.0%	2	2	2	4	2	
Carroll	9	8	6	10	66.7%	8	6	10	16	2	
Cecil	5	13	21	28	33.3%	25	21	28	49	2	
Charles	16	18	40	39	-2.5%	40	39	40	79	2	
Dorchester	1	1	0	1	100.0%	1	0	1	1	2	
Frederick	6	10	7	12	71.4%	10	7	12	19	2	
Garrett	0	1	0	0	0.0%	0	0	0	0	2	
Harford	10	12	11	25	127.3%	18	11	25	36	2	
Howard	20	20	33	27	-18.2%	30	27	33	60	2	
Kent	1	2	2	3	50.0%	3	2	3	5	2	
Montgomery	243	313	204	226	10.8%	215	204	226	430	2	
Prince George's	263	333	285	347	21.8%	316	285	347	632	2	
Queen Anne's	3	2	4	4	0.0%	4	4	4	8	2	
St. Mary's	14	11	21	18	-14.3%	20	18	21	39	2	
Somerset	6	3	5	5	0.0%	5	5	5	10	2	
Talbot	1	2	1	1	0.0%	1	1	1	2	2	
Washington	13	14	14	11	-21.4%	13	11	14	25	2	
Wicomico	7	13	9	14	55.6%	12	9	14	23	2	
Worcester	2	6	2	6	200.0%	4	2	6	8	2	



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Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	26,610	33,448	28,918	31,796	10.0%	30,357	28,918	31,796	60,714	2	
Allegany	403	494	437	522	19.5%	480	437	522	959	2	
Anne Arundel	1544	1926	1583	1815	14.7%	1,699	1,583	1,815	3,398	2	
Baltimore (City)	9,563	12,962	10,301	10,963	6.4%	10,632	10,301	10,963	21,264	2	
Baltimore	3087	3659	3430	3696	7.8%	3,563	3,430	3,696	7,126	2	
Calvert	305	373	362	383	5.8%	373	362	383	745	2	
Caroline	195	199	156	202	29.5%	179	156	202	358	2	
Carroll	302	353	319	354	11.0%	337	319	354	673	2	
Cecil	437	497	467	568	21.6%	518	467	568	1,035	2	
Charles	468	658	574	660	15.0%	617	574	660	1,234	2	
Dorchester	220	290	227	327	44.1%	277	227	327	554	2	
Frederick	391	387	377	487	29.2%	432	377	487	864	2	
Garrett	162	168	141	131	-7.1%	136	131	141	272	2	
Harford	822	975	841	906	7.7%	874	841	906	1,747	2	
Howard	552	661	633	770	21.6%	702	633	770	1,403	2	
Kent	93	106	85	95	11.8%	90	85	95	180	2	
Montgomery	2021	2409	2011	2216	10.2%	2,114	2,011	2,216	4,227	2	
Prince George's	3639	4529	4248	4556	7.3%	4,402	4,248	4,556	8,804	2	
Queen Anne's	168	166	155	166	7.1%	161	155	166	321	2	
St. Mary's	554	652	630	670	6.3%	650	630	670	1,300	2	
Somerset	214	231	234	217	-7.3%	226	217	234	451	2	
Talbot	130	154	142	147	3.5%	145	142	147	289	2	
Washington	676	825	826	1064	28.8%	945	826	1,064	1,890	2	
Wicomico	487	519	523	635	21.4%	579	523	635	1,158	2	
Worcester	177	255	216	246	13.9%	231	216	246	462	2	



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Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	218	211	200	216	8.0%	208	200	216	416	2	
Allegany	6	4	4	7	75.0%	6	4	7	11	2	
Anne Arundel	20	9	23	2	-91.3%	13	2	23	25	2	
Baltimore (City)	30	33	32	29	-9.4%	31	29	32	61	2	
Baltimore	24	43	30	45	50.0%	38	30	45	75	2	
Calvert	5	8	5	3	-40.0%	4	3	5	8	2	
Caroline	2	8	5	5	0.0%	5	5	5	10	2	
Carroll	8	3	5	7	40.0%	6	5	7	12	2	
Cecil	5	11	10	12	20.0%	11	10	12	22	2	
Charles	2	2	2	3	50.0%	3	2	3	5	2	
Dorchester	3	2	5	0	-100.0%	3	0	5	5	2	
Frederick	1	1	4	6	50.0%	5	4	6	10	2	
Garrett	0	0	0	0	0.0%	0	0	0	0	2	
Harford	19	9	11	7	-36.4%	9	7	11	18	2	
Howard	8	0	2	3	100.0%	3	2	3	5	2	
Kent	2	0	1	1	100.0%	1	1	1	2	2	
Montgomery	11	9	8	9	12.5%	9	8	9	17	2	
Prince George's	19	10	9	5	-44.4%	7	5	9	14	2	
Queen Anne's	12	3	4	8	100.0%	6	4	8	12	2	
St. Mary's	2	4	7	7	0.0%	7	7	7	14	2	
Somerset	3	3	1	4	300.0%	3	1	4	5	2	
Talbot	1	4	0	4		2	0	4	4	2	
Washington	19	33	26	31	19.2%	29	26	31	57	2	
Wicomico	9	4	6	12	100.0%	9	6	12	18	2	
Worcester	7	8	0	6		3	0	6	6	2	



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Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	15,613	19,468	16,883	18,259	8.2%	17,571	16,883	18,259	35,142	2	
Allegany	201	242	191	247	29.3%	219	191	247	438	2	
Anne Arundel	834	1001	823	957	16.3%	890	823	957	1,780	2	
Baltimore (City)	6555	8651	6954	7248	4.2%	7,101	6,954	7,248	14,202	2	
Baltimore	1644	1991	1944	2070	6.5%	2,007	1,944	2,070	4,014	2	
Calvert	187	242	236	255	8.1%	246	236	255	491	2	
Caroline	106	112	80	111	38.8%	96	80	111	191	2	
Carroll	162	209	177	209	18.1%	193	177	209	386	2	
Cecil	235	246	256	296	15.6%	276	256	296	552	2	
Charles	290	409	344	381	10.8%	363	344	381	725	2	
Dorchester	144	166	153	227	48.4%	190	153	227	380	2	
Frederick	159	148	141	171	21.3%	156	141	171	312	2	
Garrett	85	87	56	63	12.5%	60	56	63	119	2	
Harford	577	697	575	627	9.0%	601	575	627	1,202	2	
Howard	283	353	362	421	16.3%	392	362	421	783	2	
Kent	57	68	44	35	-20.5%	40	35	44	79	2	
Montgomery	682	882	734	843	14.9%	789	734	843	1,577	2	
Prince George's	1999	2300	2181	2291	5.0%	2,236	2,181	2,291	4,472	2	
Queen Anne's	95	99	77	102	32.5%	90	77	102	179	2	
St. Mary's	310	347	344	373	8.4%	359	344	373	717	2	
Somerset	152	166	163	157	-3.7%	160	157	163	320	2	
Talbot	73	93	95	78	-17.9%	87	78	95	173	2	
Washington	354	487	470	552	17.4%	511	470	552	1,022	2	
Wicomico	313	313	325	380	16.9%	353	325	380	705	2	
Worcester	116	159	158	165	4.4%	162	158	165	323	2	



Department of Human Resources

Family Investment Administration

Reporting Period: August-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	9,203	11,656	10,106	11,351	12.3%	10,729	10,106	11,351	21,457	2	
Allegany	193	239	236	248	5.1%	242	236	248	484	2	
Anne Arundel	655	859	681	794	16.6%	738	681	794	1,475	2	
Baltimore (City)	2291	3288	2585	2856	10.5%	2,721	2,585	2,856	5,441	2	
Baltimore	1193	1353	1197	1306	9.1%	1,252	1,197	1,306	2,503	2	
Calvert	109	121	110	121	10.0%	116	110	121	231	2	
Caroline	86	78	69	84	21.7%	77	69	84	153	2	
Carroll	123	133	131	128	-2.3%	130	128	131	259	2	
Cecil	192	227	180	232	28.9%	206	180	232	412	2	
Charles	160	229	188	237	26.1%	213	188	237	425	2	
Dorchester	72	121	69	99	43.5%	84	69	99	168	2	
Frederick	225	228	225	298	32.4%	262	225	298	523	2	
Garrett	77	80	85	68	-20.0%	77	68	85	153	2	
Harford	216	257	244	247	1.2%	246	244	247	491	2	
Howard	241	288	236	319	35.2%	278	236	319	555	2	
Kent	33	36	38	56	47.4%	47	38	56	94	2	
Montgomery	1085	1205	1065	1138	6.9%	1,102	1,065	1,138	2,203	2	
Prince George's	1358	1886	1773	1913	7.9%	1,843	1,773	1,913	3,686	2	
Queen Anne's	58	62	70	52	-25.7%	61	52	70	122	2	
St. Mary's	228	290	258	272	5.4%	265	258	272	530	2	
Somerset	53	59	65	51	-21.5%	58	51	65	116	2	
Talbot	55	55	46	64	39.1%	55	46	64	110	2	
Washington	290	291	316	470	48.7%	393	316	470	786	2	
Wicomico	158	189	183	229	25.1%	206	183	229	412	2	
Worcester	52	82	56	69	23.2%	63	56	69	125	2	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: August-11

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	249,429	249,920	249,021	247,175	-0.7%	248,098	247,175	249,021	N/A	2	
Number of Active Cases Added during the Month	3,100	3,761	3,614	3,827	5.9%	3,721	3,614	3,827	7,441	2	
Number of Active Cases Subtracted during the Month	2,609	4,660	5,460	10,648	95.0%	8,054	5,460	10,648	16,108	2	
Total Active Caseload at the End of the Month	249,920	249,021	247,175	240,354	-2.8%	243,765	240,354	247,175	N/A	2	
In-state Caseload	218,633	217,811	216,044	209,745	-2.9%	212,895	209,745	216,044	N/A	2	
Interstate Caseload	31,287	31,210	31,131	30,609	-1.7%	30,870	30,609	31,131	N/A	2	
Interstate Cases Initiated By Maryland to Another State	15,678	15,612	15,556	15,429	-0.8%	15,493	15,429	15,556	N/A	2	
Interstate Cases Received By Maryland from Another States	15,249	15,237	15,216	14,824	-2.6%	15,020	14,824	15,216	N/A	2	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	166,740	166,078	165,180	162,569	-1.6%	163,875	162,569	165,180	N/A	2	
# of Children in the Caseload with Paternity Established	142,749	142,184	141,841	139,843	-1.4%	140,842	139,843	141,841	N/A	2	
% of Children in the Caseload with Paternity Established	85.6%	85.6%	85.9%	86.0%	0.1%	85.9%	85.9%	86.0%	N/A	2	
# of Children Needing Paternity Established at the Beginning of the Month	23,976	23,991	23,894	22,726	-4.9%	23,310	22,726	23,894	N/A	2	
# of Children Needing Paternity Established Added during the Month	12,907	13,242	13,507	13,802	2.2%	13,655	13,507	13,802	27,309	2	
# of Children Needing Paternity Established Subtracted during the Month	13,475	13,907	14,727	15,635	6.2%	15,181	14,727	15,635	30,362	2	
# of Children Needing Paternity Established at the End of Month	23,991	23,894	23,339	22,726	-2.6%	23,033	22,726	23,339	N/A	2	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	205,493	204,704	203,905	198,544	-2.6%	201,225	198,544	203,905	N/A	2	
% of Cases in Caseload with a Support Order	82.2%	82.2%	82.5%	82.6%	0.1%	82.5%	82.5%	82.6%	N/A	2	
# of Cases Needing a Support Order Established at the Beginning of Month	44,202	44,427	44,317	43,270	-2.4%	43,794	43,270	44,317	N/A	2	
# of Cases Needing a Support Order Established Added during the Month	2,531	3,128	2,962	3,151	6.4%	3,057	2,962	3,151	6,113	2	
# of Cases Needing a Support Order Established Subtracted during the Month	2,306	3,238	4,009	4,611	15.0%	4,310	4,009	4,611	8,620	2	
# of Cases Needing a Support Order Established at the End of the Month	44,427	44,317	43,270	41,810	-3.4%	42,540	41,810	43,270	N/A	2	



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: August-11

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	May-11	Jun-11	Jul-11	Aug-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 52,181,679	\$ 52,066,801	\$ 52,052,228	\$ 52,324,576	0.5%	\$ 52,188,402.00	\$ 52,052,228.00	\$ 52,324,576.00	\$ 104,376,804	2
Amount Distributed toward Current Support	\$ 31,886,002	\$ 31,362,235	\$ 31,697,844	\$ 33,708,699	6.3%	\$ 32,703,271.50	\$ 31,697,844.00	\$ 33,708,699.00	\$ 65,406,543	2
Percent of Current Support Distributed	61.1%	60.2%	60.9%	64.4%	3.5%	62.7%	60.9%	64.4%	N/A	2
Number of Cases with Current Support Due	131,431	130,955	130,187	130,161	0.0%	130,174	130,161	130,187	N/A	2
Number of Cases that had a Distribution toward Current Support	82,918	83,003	81,120	82,642	1.9%	81,881	81,120	82,642	N/A	2
# of Cases that did not have a Distribution toward Current Support	48,513	47,952	49,067	47,519	-3.2%	48,293	47,519	49,067	N/A	2
% of Cases that had a Distribution toward Current Support	63.1%	63.4%	62.3%	63.5%	1.2%	62.9%	62.3%	63.5%	N/A	2

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	May-11	Jun-11	Jul-11	Aug-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,752,937,129	\$ 1,754,632,986	\$ 1,763,120,994	\$ 1,762,981,988	0.0%	\$ 1,763,051,491.00	\$ 1,762,981,988.00	\$ 1,763,120,994.00	N/A	2
Amount Distributed toward Arrears	\$ 12,068,957	\$ 12,114,236	\$ 7,895,671	\$ 9,495,455	20.3%	\$ 8,695,563.00	\$ 7,895,671.00	\$ 9,495,455.00	\$ 17,391,126	2
Percent of Arrears Distributed	0.7%	0.7%	0.4%	0.5%	0.1%	0.5%	0.4%	0.5%	N/A	2
Number of Cases in Arrears	166,791	163,414	165,285	163,843	-0.9%	164,564	163,843	165,285	N/A	2
Number of Cases in Arrears that had a Distribution toward Arrears	44,556	57,334	44,164	52,024	17.8%	48,094	44,164	52,024	N/A	2
Number of Cases in Arrears that did not have a Distribution toward Arrears	122,235	106,080	121,121	111,819	-7.7%	116,470	111,819	121,121	N/A	2
Percent of Cases in Arrears that had a Distribution toward Arrears	26.7%	35.1%	26.7%	31.8%	5.1%	29.2%	26.7%	31.8%	N/A	2

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	May-11	Jun-11	Jul-11	Aug-11	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 42,237,725	\$ 50,011,437	\$ 40,506,596	\$ 44,219,771	9.2%	\$ 42,363,183.50	\$ 40,506,596.00	\$ 44,219,771.00	\$ 84,726,367	2
Total Number of Paying Cases	102,210	102,486	99,888	101,803	1.9%	100,846	99,888	101,803	N/A	2
Percent of Paying Cases	54.1%	54.3%	53.0%	54.1%	1.1%	53.6%	53.0%	54.1%	N/A	2
Number Children in Cases Receiving Support	107,122	106,388	104,415	106,289	1.8%	105,352	104,415	106,289	N/A	2
Total Payment Issued (Transactions)	196,034	229,880	196,854	217,017	10.2%	206,936	196,854	217,017	\$ 413,871	2
Checks Issued in Error	19	21	25	31	24.0%	28	25	31	\$ 56	2
Dollar Value of Payments Issued in Error	12,527	26,905	15,682	38,395	144.8%	27,038	15,682	38,395	\$ 54,076	2



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: August 2011

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	May-11	Jun-11	Jul-11	Aug-11	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	200	243	155	238	53.5%	197	155	238	393	2
# of cases receiving payments from referrals	171	197	163	209	28.2%	186	112	209	372	2
% of cases receiving payments from referrals	85.50%	81.07%	105.16%	87.82%	-16.5%	96.49%	87.82%	105.16%	94.66%	2
# of payments made via wage-withholding	163	144	77	148	92.2%	113	77	148	225	2
% of payments made via wage-withholding	95.32%	73.10%	47.24%	70.81%	49.9%	59.03%	47.24%	70.81%	60.48%	2
NPEP total payments made	\$1,267,502	\$1,511,112	\$1,266,211	\$1,482,814	17.1%	\$1,374,513	\$1,266,211	\$1,482,814	\$2,749,025	2

GDU Agency Goals and Actions Assessment Dashboard- DHR

(Contributing Actions, Benchmarks, and Progress to Date)

GDU V. Reduce Violent Crimes Committed Against Women and Children by 25% by the End of 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)				
<p>F1. FY 2011 Goal: Reduce by 9% the number of children in out-of-home placement.</p>			<p># of Children in OOH placement:</p> <p>June 2008: 9569 June 2009: 8757 June 2010: 8013 July 2010: 7978 August 2010: 7952 September 2010: 7905 October 2010: 7889 November 2010: 7774 December 2010: 7703 January 2011: 7649 February 2011: 7651 March 2011: 7611 April 2011: 7549 May 2011: 7518</p>	
			<p># Reunifications:</p> <p>08: 1548 SFY 09: 1616 10: 1958 June 2010: 256 July 2010: 196 August 2010: 171 September 2010: 186 October 2010: 165 November 2010: 161 December 2010: 168 January 2011: 156 February 2011: 130 March 2011: 175 April 2011: 160</p>	<p>SFY SFY</p>

			# Families receiving In-Home Services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3,133 September 2010: 3,218 October 2010: 3289 November 2010: 3259 December 2010: 3269 January 2011: 3168 February 2011: 3122 March 2011: 3179 April 2011: 3210 May 2011: 3181	
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	24 jurisdictions are trained to date. The 3266 families who are receiving in-home services and 8013 youth in out-of-home care in these jurisdictions are benefitting from FCP.	Trainings rolled out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.
	7/1409 - 11/30/09: Baltimore City	11/24/09	6 jurisdictions trained.	
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.	
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.	
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worchester	2/9/10	4 jurisdictions trained.	
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	4 jurisdictions trained.	
	4/6/10 - 5/25/10 Baltimore County, Cecil, Harford	5/25/10	3 jurisdictions trained.	
	Develop implementation plan to deliver the training to the provider community.	12/31/10	There have been 13 Family Centered Practice 2-day training sessions held for the provider community which accounts for 69 agencies/ 286 provider staff trained. The trainings have been held throughout the state since May 2010. The agencies represented include the school system, mental health, placement providers and other child and family community based services. Starting in 2011, the trainings are offered quarterly across the state.	All of the sessions are co-facilitated by a DHR/SSA staff person and a provider community staff person. About 25 provider staff attended the train-the-trainer session in December 2009 and have partnered with SSA to offer the training in their communities.

<p>Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.</p>	<p>Provide services to up to 40 youth at a time in Baltimore City.</p>	<p>9/30/10</p>	<p>Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization.</p>	
<p>Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.</p>	<p>Develop and submit a strategic plan to SAMHSA/CMHS</p>	<p>9/30/10</p>	<p>Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.</p>	
<p>Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.</p>	<p>Fully operational CMEs with all statewide slots filled.</p>	<p>6/30/10</p>	<p>CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 9/15/10, there were 24 children enrolled in MD CARES. Capacity is 40, and we anticipate being at full capacity as of November, 2010.</p>	
<p>Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.</p>	<p>Provision of in-home family services is a core component of the services DHR provides to families in crisis.</p>	<p>Ongoing</p>	<p># of families receiving in-home services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3133 Septemebr 2010: 3218 October 2010: 3289 November 2010: 3259 December 2010: 3269 January 2011: 3168 February 2011: 3122 March 2011: 3179 April 2011: 3210 May 2011: 3181</p>	

F2. FY 2011 Goal: Facilitate 562 adoptions.		FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010: 738 adoptions July 2010: 23 adoptions August 2010: 34 adoptions September 2010: 34 adoptions October 2010: 35 adoptions November 2010: 80 adoptions December 2010: 42 adoptions January 2011: 29 adoptions February 2011: 40 adoptions March 2011: 45 adoptions April 2011: 54 May 2011: 52		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)
Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	FY10 2Q Report: 1) Reviewed 75 adoption cases 2) 84% of permanency plans were established timely 3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans 4) 74% of youth reviewed resided in a pre-finalized adoptive home	
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Completed training of supervisors on adoption subsidies and permanency policies in the Spring of 2011.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.
F3. FY 2011 Goal: Ensure that No More than 11% of Children are Placed in Group Homes by End of FY 2011				November 2010: 10.9% Total # Children in Group Home # Children in OOH placement: 7
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)

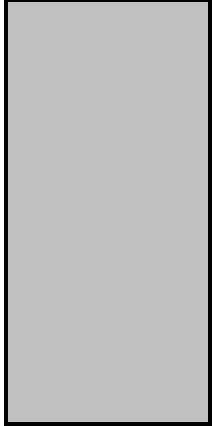
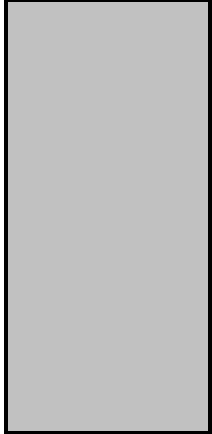
<p>Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.</p>	<p>Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.</p>	<p>12/09</p>	<p>SSA has been doing step down reviews in Prince George's Co for Medically Fragile Group Home to TFC transitions and will be conducting them in Baltimore County and Baltimore City in 2011. Cases were presented to the TFC providers and children were stepped down into homes. A workgroup is developing a comprehensive step down process.</p> <p>The Maryland Foster Parent Association is partnering with DHR with a focus on educating foster parents about the importance of accepting teen placements.</p>	
<p>Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.</p>	<p>The policy was issued, completing this action.</p>	<p>10/09 10/09</p>	<p>Policy was issued in September.</p> <p># of children coming into care after policy was issued: Cumulative total since Oct 09: 2303</p>	
<p>Implement Maryland Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>
<p>Implement Rural Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>
<p>F4. FY 2011 Goal: Increase to 76% the percent of children placed in family homes.</p>			<p>June 2009: 76.6% June 2010: 76.5% July 2010: 76.4% August 2010: 76.1% September 2010: 76.2% October 2010: 76.0% November 2010: 75.5% December 2010: 76.0% January 2011: 75.5% February 2011: 75.6% March 2011: 75.5% April 2011: 75% May 2011: 75%</p>	<p>February 2011: 75.5% Total # Children in Family Home (5571 children residing in family homes) children on trial home visits = 5 Total # Children in OOH placement</p>
<p>Implement FCP (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>
<p>Placement policy (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>
<p>Implement MD Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>
<p>Implement Rural Cares (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>
<p>F5. FY 2011 Goal: Pending (Under construction--percent placed in/out of home or adjacent jurisdiction for all placements)</p>			<p>Family Homes: March 2009: 53% March 2010: 57% (3634 of 6377)</p>	<p>Group Homes: March 2009: 38% March 2010: 44% (413 out of 937)</p>

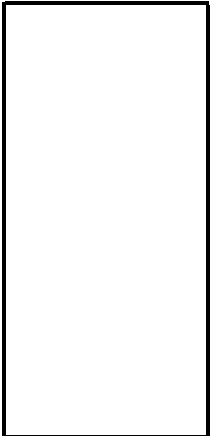
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.	
	Evaluate submitted Offers.	01/10 - 9/10	Offers received and in evaluation process.	
	Award contracts.	11/1/2010	The Board of Public Works approved DHRs' recommendation to award 71 contracts for Residential Child Care Services (RCC) at its BPW meeting on Wednesday, March 23, 2011. The new contracts began on April 1st.	
F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) FY10 2Q: 3.8% (105 of 2800) FY10 3Q: 4.0% (116 of 2933) FY10 4Q: 3.6% (105 of 2944) FY11 1Q: 3.5% (93 out 2644) FY11 2Q: 3.4% (78 out of 2292)	
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)

<p>Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.</p>	<p>Work of developing model targeted to occur 2010.</p>	<p>12/31/10</p>	<p>In the summer of 2010, the Social Services Administration partnered with the Children's Research Center (CRC) to evaluate its safety and risk assessment tools, as one of the first steps in the implementation of a revised Integrated In-Home Services model. This work was funded by Casey Family Programs. The evaluation highlighted areas of the assessments which needed improvement prior to implementing the new service model, to better ensure the best assessment which helps determine the appropriate type and level of service needed. SSA is now working on the major revisions in the safety assessment known as SAFE-C. At present, revisions to SAFE-C are under review by CHESSE/ACS to determine the cost and timing of the work. Once completed we will turn to needed revisions in the Maryland Family Risk Assessment. We are hopeful that the SAFE-C revisions to CHESSE can be completed in early SFY'12. Anything to report?</p>	
<p>PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.</p>	<p>Evaluation work targeted to occur during 2010.</p>	<p>12/31/10</p>	<p>(see above)</p>	

<p>Complete an environmental scan that will used by multi-sector, multi-disciplinary public and private stakeholders to develop a comprehensive statewide Child Maltreatment Prevention Plan.</p>		<p>9/30/2011</p>	<p>Draft of Phase I has been completed and includes the following sections: 1. Definitions of child maltreatment 2. Effects of maltreatment 3. Fiscal costs of maltreatment 4. The Origins of Child Maltreatment: An Ecological Model (Includes risk and protective factors)</p>	<p>The completed environmental scan will also include: 1. An inventory and analysis of existing programs, services, resources, surveillance systems, policy and legislation, reports, surveys, and studies that identify the strengths and gaps in the state's current child maltreatment prevention efforts 2. Suggested statistical benchmarks for key data elements that will be used to evaluate prevention efforts.</p>
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**GDU Delivery
Assessment**

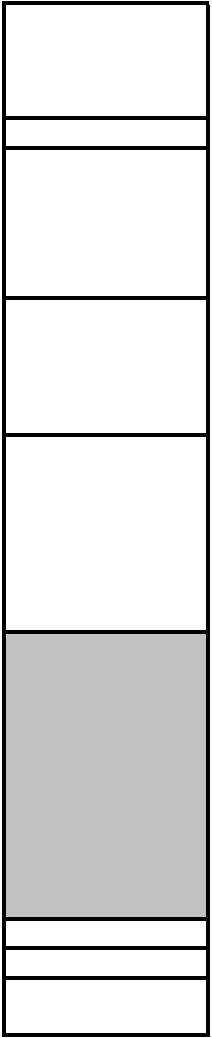


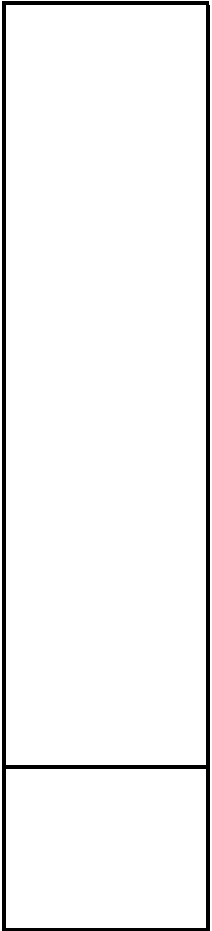


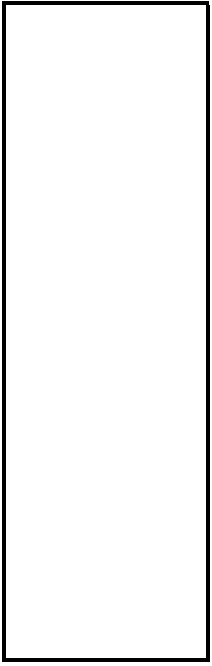
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GDU XII. End Childhood Hunger in Maryland by 2015

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date
A. Increase the Participation Rate for the Number of Children in the Food Supplemental Program by 9% by December 2010			
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done. DHR will ensure that families waiting in lines are informed of the option of a telephone interview. DHR will report to StateStat the percentage of eligibility determinations and redeterminations made with telephone interviews each month by jurisdiction.	Completed	Step 1: All jurisdictions have been trained for telephonic interviewing
			DHR has provided support to barriers listed by jurisdictions: identified funds in local budgets, implemented best practices, and BOLO, OAS and OTHS are working with locals to mail out applications
			Step 2: Completed automated system programming by ACS to support scheduling of telephone interviews in June
			Step 3: Since July, fully implementing telephone interviews for all hardship reasons in all jurisdictions.
Increase use of group redeterminations	Group redeterminations used by 18 jurisdictions by September 2010. DHR working with locals to build SAIL labs.	Completed	SAIL labs are completed in 31/36 Family Investment District Offices. The district offices without SAIL labs do not have space for a lab.

Increase number of community and faith-based organizations included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	Sept 2010 Added two new CBOs.	Step 1: The geographical reach has been mapped and the demographic focus of the 5 CBOs in the 2010 plan has been analyzed.
			Step 2: Identified 10 jurisdictions that were not covered by existing CBO partners.
			Step 3: Cultivating relationships with prominent CBOs in regions where additional partners in the plan are needed.- Sent an addendum to 2010 FSP Outreach Plan, which would add Associated Catholic Charities and Crossroads Farmers Market to the plan.
Expand No Wrong Door Project to include representatives from other agencies and two legislators to meet requirements of budget language.	Final report to budget committees on outcome of efforts	June 2011	First meeting of expanded workgroup chaired on June 30th.
Increase utilization of SAIL by training CBOs to help families apply for benefits.	Increase total SAIL applications for FSP to 4500 per month.	September 2010	We have now trained 57 CBOs. FSP applications via SAIL - September 2010: 6,189; October 2010: 6,799.

<p>Implement customer care center in Baltimore that will handle SAIL applications for metro area.</p>	<p>Fully functional customer care center.</p>	<p>June 2010</p>	<p>Center opened and fully functional by 11/30/09. June 2010: 1,102, July: 1,135, August: 1,137, September: 995, October 1,090 applications from Baltimore County filed via SAIL and handled by CCC.</p>
<p>Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.</p>	<p>Reports produced and FSP information sent to potentially eligible families. The flyers were distributed to students by the Montgomery County School system in October.</p>	<p>Sept 2010</p>	<p>12,277 households identified. FIA to provide literature for schools to distribute to families. Funding being sought to expand to additional jurisdictions.</p>
<p>Work with GOC and Maryland Out of School Time Network to develop a strategy targeting families to utilize after school programs to promote FSP.</p>	<p>To be decided. Continuing to work with MOST. They received Mott grant October 1.</p>	<p>TBD</p>	<p>MOST Network to receive Mott Foundation award again this year. Next steps under development.</p>
<p>FSP opt-in addition to FARMS Benefit Application</p>	<p>All jurisdictions distribute new application; automate and report data back to DHR; DHR target eligible population</p>	<p>TBD after we confer with LEAs.</p>	<p>All jurisdictions included the opt-in language in the application; 5 jurisdictions have the data automated and will send to DHR. We will work with 3 volunteer non-automated jurisdictions to use WEX interns to gather that data. Conference call scheduled 11/9/10 with 5 automated jurisdictions.</p>

Explanatory Comments	GDU Assessment
<p>DHR exceeded its Partnership to End Childhood Hunger goal by increasing the number of children participating in FSP by 9% in August 2010 from the base month of December 2009 (242,328). In December 2010, DHR served 285,283 children 18 and younger in the FSP, an increase of over 17% for the year.</p>	
<p>The expansion of the case information form to all redeterminations is currently on hold</p>	
<p>Only Kent does not regularly schedule telephone interviews, but does use them for hardship cases.</p>	
<p>CARES enhancement allowing scheduling for group redets is on schedule for FY 11.</p>	

In September we added the two new CBOs to the Outreach Plan for FY 2011. Associated Catholic Charities covers Baltimore City and County. Crossroads Farmers Market covers Montgomery County.	
Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as planned. Do not have access to later SAIL report. Should receive October numbers shortly.	

Currently evaluating operations of first center and considering to expand Western MD. We have decided not to open regional centers.	
TBD- how remaining 16 jurisdictions will automate and report opt-in data back to DHR	