



**Department of Human Resources
StateStat**

Reporting Period: September 2011

DHR Management Team

Operations: **Vacant**
 Programs: **Vacant**
 Chief of Staff: **Vacant**

Administrations:

Social Services Administration: **Carnitra White**
 Family Investment Administration: **Rosemary Malone**
 Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

Interim Secretary Ted Dallas
 Appointed January 2011

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	08/09/11	08/23/11	09/06/11	09/20/11		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	15,683.9	14,736.0	16,371.9	19,260.6						
Office of the Secretary	1.5	12.5	16.5	12.4	0.0%	16.1	0.0	145.3	433.6	27
Operations	7.5	114.5	0.0	380.0	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	444.3	473.2	377.4	359.8	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	3.0	5.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	15,230.6	14,132.8	15,973.0	18,508.4	15.9%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	58.2	48.9	39.8	58.1	45.9%	65.1	27.4	112.7	1,758.8	27
Operations	117.1	117.3	91.6	110.8	21.0%	141.1	99.0	180.2	3,809.1	27
Social Services	50.4	66.9	48.7	65.6	34.6%	35.7	20.4	57.1	964.0	27
Family Investment	82.6	94.4	80.2	96.8	20.7%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	240.9	207.0	141.9	196.8	38.7%	215.9	153.2	286.8	5,828.7	27
LDSS	2,343.6	2,384.7	2,027.8	2,455.8	21.1%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	10.0	10.0	10.0	4.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	10.0	6.0	0.3	4.4	10.0%	4.4	0.0	12.0	118.2	27
Social Services	5.9	0.0	0.2	0.3	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.9	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	14.8	4.5	0.5	0.3	0.0%	2.5	0.0	31.2	68.7	27
LDSS	82.7	112.2	114.0	101.8	-10.7%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	1.3	4.1	1.1	1.0	0.0%	12.3	0.0	27.0	331.7	27
Operations	9.6	17.5	27.5	8.7	-68.5%	6.5	0.0	21.6	175.8	27
Social Services	2.8	2.6	2.4	2.7	12.1%	4.2	0.0	16.4	113.8	27
Family Investment	18.5	28.5	29.3	12.1	-58.7%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	29.8	23.8	14.2	13.6	-4.5%	21.3	0.0	42.8	575.2	27
LDSS	418.1	413.5	407.8	375.4	-7.9%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	8	10	9	14	55.6%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	0	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	1	0	0	0	0.0%	0.7	0.0	2.0	18.0	26
FROLAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	5	2	3	3	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources LDSS Personnel

Reporting Period: September 2011

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	08/09/11	08/23/11	09/06/11	09/20/11		Average	Minimum	Maximum	Total	Periods
Allegany	289.3	417.9	422.0	352.3	-16.5%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	564.5	595.0	691.1	936.4	35.5%	547.0	279.0	906.0	14,769.0	27
Baltimore City	6807.1	5666.1	5572.2	8566.4	53.7%	1,345.1	883.6	2,495.6	36,317.8	27
Baltimore	1104.3	1065.6	1117.1	1161.5	4.0%	244.8	58.0	513.0	6,610.5	27
Calvert	242.5	307.5	450.7	263.5	-41.5%	280.2	226.0	333.5	7,564.6	27
Caroline	371.6	334.1	364.5	579.3	58.9%	273.6	231.0	355.0	7,386.6	27
Carroll	317.8	291.6	264.0	330.8	25.3%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	277.5	277.5	295.5	287.5	-2.7%	262.5	239.0	332.0	7,087.1	27
Charles	415.4	347.2	461.0	391.6	-15.1%	294.0	213.5	444.0	7,937.0	27
Dorchester	333.0	310.5	321.5	299.5	-6.8%	266.9	240.0	312.5	7,207.1	27
Frederick	326.3	347.2	320.6	366.0	14.2%	277.7	244.5	374.6	7,497.3	27
Garrett	256.2	264.0	264.5	308.3	16.6%	258.0	251.0	273.0	6,965.3	27
Harford	357.3	305.1	299.7	386.9	29.1%	332.1	181.8	438.7	8,967.2	27
Howard	587.8	396.6	428.1	410.8	-4.0%	282.7	183.0	451.8	7,633.2	27
Kent	246.0	248.0	310.3	246.0	-20.7%	256.2	246.0	275.5	6,916.5	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	129.9	32.0	265.0	3,506.9	27
Prince George's	996.3	1206.5	1206.2	1171.0	-2.9%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	246.5	244.5	246.0	391.1	59.0%	247.9	214.0	287.1	6,694.3	27
Somerset	61.0	18.0	99.0	225.2	270.9%	99.7	30.0	178.6	2,691.5	27
St. Mary's	76.3	104.6	91.4	367.2	0.0%	3.6	0.0	55.3	96.0	27
Talbot	276.0	309.0	183.0	277.2	51.5%	249.6	63.0	375.0	6,738.3	27
Washington	388.0	438.4	574.7	545.0	-5.2%	331.8	234.5	595.6	8,959.0	27
Wicomico	333.0	325.0	553.0	331.0	-40.1%	257.8	231.0	299.0	6,959.7	27
Worcester	356.9	312.9	1436.9	313.9	-78.2%	159.1	69.0	216.0	4,295.9	27
TOTAL	15230.6	14132.8	15973.0	18508.4						



Department of Human Resources LDSS Personnel

Reporting Period: September 2011

ON CALL OVERTIME BY JURSDICTION

	08/09/11	08/23/11	09/06/11	09/20/11	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	245.0	241.0	246.0	260.0	5.7%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	555.0	462.0	429.0	621.0	44.8%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	250.0	259.0	308.0	183.0	-40.6%	230.8	58.0	513.0	6,232.5	27
Calvert	204.0	273.0	261.7	246.0	-6.0%	249.3	199.5	291.0	6,730.2	27
Caroline	261.0	246.0	249.0	264.0	6.0%	252.7	217.0	300.5	6,823.5	27
Carroll	256.0	261.3	253.0	284.8	12.6%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	246.0	246.0	246.0	264.0	7.3%	250.7	183.0	327.0	6,767.6	27
Charles	246.0	247.0	263.5	255.6	-3.0%	251.6	182.5	286.4	6,793.2	27
Dorchester	243.5	244.0	246.0	259.0	5.3%	249.1	236.0	263.5	6,727.0	27
Frederick	246.0	246.0	246.0	264.0	7.3%	250.6	244.5	273.0	6,767.5	27
Garrett	256.2	256.7	252.0	269.3	6.9%	258.0	251.0	273.0	6,965.3	27
Harford	250.5	201.8	197.4	296.1	50.0%	258.7	140.5	360.0	6,986.0	27
Howard	240.7	246.0	272.0	222.5	-18.2%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	246.0	264.0	246.0	-6.8%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	190.0	257.3	257.3	191.5	-25.6%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	246.0	244.5	246.0	264.0	7.3%	247.9	214.0	287.1	6,694.3	27
Somerset	54.0	15.0	93.0	39.0	-58.1%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	276.0	309.0	183.0	277.2	51.5%	249.4	63.0	375.0	6,733.8	27
Washington	217.0	196.0	228.7	246.0	7.6%	249.3	228.0	264.0	6,730.8	27
Wicomico	246.0	246.0	249.0	231.0	-7.2%	250.2	231.0	279.0	6,754.5	27
Worcester	241.4	177.1	225.0	177.0	-21.3%	157.8	69.0	216.0	4,259.9	27
TOTAL	5216.3	5120.7	5215.6	5361.0						



Department of Human Resources LDSS Personnel

Reporting Period: September 2011

SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	08/09/11	08/23/11	09/06/11	09/20/11		Average	Minimum	Maximum	Total	Periods
Allegany	77.60	82.40	54.40	80.50	48.0%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	79.00	86.90	87.40	112.30	28.5%	114.0	58.1	151.4	3,077.3	27
Baltimore City	947.00	940.00	736.00	965.20	31.1%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	190.60	209.10	196.40	212.30	8.1%	187.1	63.6	263.5	5,051.0	27
Calvert	33.20	49.40	33.90	45.80	35.1%	29.3	16.1	41.3	790.1	27
Caroline	22.00	24.00	19.00	27.00	42.1%	26.3	11.0	44.0	709.0	27
Carroll	63.40	75.80	57.00	53.00	-7.0%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	57.30	66.40	59.30	54.10	-8.8%	83.4	50.6	125.6	2,251.4	27
Charles	88.02	56.26	47.78	69.19	44.8%	31.5	10.0	81.5	850.0	27
Dorchester	27.40	44.00	48.80	46.80	-4.1%	48.3	29.1	71.8	1,305.3	27
Frederick	68.00	90.50	57.50	51.00	-11.3%	55.4	26.7	76.0	1,495.8	27
Garrett	30.00	28.00	46.00	49.00	6.5%	25.8	10.0	42.0	697.0	27
Harford	71.80	79.80	95.90	49.20	-48.7%	79.3	49.8	102.1	2,141.0	27
Howard	74.30	66.60	38.00	86.10	126.6%	56.0	23.6	89.4	1,511.1	27
Kent	17.00	14.00	6.00	17.00	183.3%	20.3	8.0	40.5	548.1	27
Montgomery	0.00	0.00	0.00	0.00	0.0%	163.3	91.7	214.6	4,408.2	27
Prince George's	205.00	198.20	214.00	220.00	2.8%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	20.50	14.80	33.80	25.30	-25.1%	26.7	8.1	57.5	720.3	27
Somerset	48.10	19.00	16.40	24.70	50.6%	33.0	15.9	65.5	890.4	27
St. Mary's	44.10	40.90	52.20	60.10	15.1%	44.9	22.8	88.9	1,212.4	27
Talbot	37.00	30.50	18.80	15.50	-17.6%	34.6	16.0	55.0	933.0	27
Washington	68.20	67.60	42.60	76.90	80.5%	108.4	72.0	171.4	2,926.0	27
Wicomico	51.00	71.00	49.00	84.00	71.4%	68.3	39.3	104.6	1,844.3	27
Worcester	23.10	29.50	17.60	30.80	75.0%	30.6	10.8	58.4	827.4	27
TOTAL	2343.6	2384.7	2027.8	2455.8						



**Department of Human Resources
LDSS Personnel**

Reporting Period: September 2011

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	08/09/11	08/23/11	09/06/11	09/20/11		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.9	0.7	0.0	0.7	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	75.0	92.0	92.0	93.6	1.7%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	0.0	0.0	0.5	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.0	3.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	0.0	0.0	0.6	0.0	-100.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	5.8	11.0	5.0	4.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.0	3.5	1.4	1.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	0.0	2.0	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	1.0	2.0	12.0	0.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	2.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	1.0	0.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	82.7	112.2	114.0	101.8						



Department of Human Resources LDSS Personnel

Reporting Period: September 2011

UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	08/09/11	08/23/11	09/06/11	09/20/11		Average	Minimum	Maximum	Total	Periods
Allegany	3.0	0.0	1.8	5.1	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	18.7	13.0	23.6	24.6	4.2%	15.2	0.6	51.8	409.2	27
Baltimore City	258.0	283.0	275.0	253.1	-8.0%	182.9	57.0	291.0	4,939.0	27
Baltimore	24.3	21.9	17.7	21.0	18.6%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	4.5	4.4	2.8	0.6	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	10.4	3.5	6.8	9.1	33.8%	18.7	2.5	38.5	505.0	27
Charles	7.6	12.0	4.4	0.6	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	9.0	-9.7	4.6	2.1	-54.3%	5.9	0.0	29.0	158.4	27
Frederick	6.8	5.0	0.8	0.4	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	17.1	19.0	14.0	13.8	0.0%	14.1	0.3	60.0	380.4	27
Howard	2.2	4.7	5.0	7.2	0.0%	4.8	0.0	15.8	128.3	27
Kent	0.0	0.0	0.0	0.0	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	22.7	1.8	49.1	612.3	27
Prince George's	35.3	32.1	29.8	25.3	-15.1%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	10.0	15.9	10.0	12.5	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	0.0	2.1	0.0	0.0	0.0%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	3.9	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	10.4	11.0	7.0	0.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.8	0.0	0.6	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	418.1	417.9	407.8	375.4						



**Department of
StateStat**
Reporting Period: September 2011

Management Team

Operations: Vacant
 Programs: Vacant
 Chief of Staff: Vacant
Administrations:
 Social Services Administration: Carnitra White
 Family Investments Administration: Rosemary Malone
 Child Support Enforcement Administration: Gina Higginbotham (Acting)

Secretary Theodore Dallas
 Appointed May 2011

MBE CONTRACT ACTIVITY

Goal Achieved: **7.98%** # Waivers requested: 0 # Waivers granted: 0 Goal Achieved: **16.43%** # Waivers requested: # Waivers granted:

PROCUREMENT/CONTRACT AWARDS	CURRENTLY AVAILABLE PERIOD (September 2011)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
Payment Totals	\$8,715,671.00	\$651,158.00 7.47%	\$372,671.00 4.28%	\$19,368.00 0.22%	\$1,043,197.00	11.97%	\$24,171,608.00	\$957,596.00 3.96%	\$1,282,932.00 5.31%	\$136,855.00 0.57%	\$2,377,383.00	9.84%
Awards Totals	\$1,631,801.00	\$47,965.00 2.94%	\$63,404.00 3.89%	\$18,908.00 1.16%	\$130,277.00	7.98%	\$168,680,980.00	\$4,428,883.00 2.63%	\$521,428.00 0.31%	\$22,756,730.00 13.49%	\$27,707,041.00	16.43%
Architectural and Engineering	\$3,206.00				\$0.00	0.00%	\$3,206.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$1,000.00	\$1,000.00			\$1,000.00	100.00%	\$5,878.00	\$1,000.00	\$0.00	\$0.00	\$1,000.00	17.01%
Services	\$274,681.00	\$16,733.00	\$4,108.00	\$160.00	\$21,001.00	7.65%	\$1,564,316.00	\$94,995.00	\$72,540.00	\$5,315.00	\$172,850.00	11.05%
Supplies and Equipment	\$145,696.00		\$52,469.00	\$5,137.00	\$57,606.00	39.54%	\$558,637.00	\$22,790.00	\$207,352.00	\$14,377.00	\$244,519.00	43.77%
IT Services	\$531,324.00				\$0.00	0.00%	\$14,764,679.00	\$1,988,000.00	\$0.00	\$0.00	\$1,988,000.00	13.46%
IT Supplies and Equipment	\$81,499.00	\$5,657.00			\$5,657.00	6.94%	\$3,095,496.00	\$5,657.00	\$3,602.00	\$0.00	\$9,259.00	0.30%
Human, Cultural, Social & Educational	\$379,184.00			\$3,800.00	\$3,800.00	1.00%	\$145,156,337.00	\$2,111,928.00	\$135,420.00	\$22,707,800.00	\$24,955,148.00	17.19%
Corporate Credit Card	\$126,979.00	\$2,453.00	\$1,142.00	\$470.00	\$4,065.00	3.20%	\$420,457.00	\$7,971.00	\$2,875.00	\$470.00	\$11,316.00	2.69%
Direct Vouchers	\$88,232.00	\$22,122.00	\$5,685.00	\$9,341.00	\$37,148.00	42.10%	\$3,111,974.00	\$196,542.00	\$99,639.00	\$28,768.00	\$324,949.00	10.44%

Notes: (1) MBE data consist of MBE prime and MBE subcontract awards and payments, where applicable. (2) The "Women" category may include contract awards and payments to dually-certified MBEs.

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$7,686,298	\$652,953	13	8.50%	\$34,441,018	\$2,603,348	46	7.56%



Department of Human Resources
 Social Services Administration
 Reporting Period: July 2011

Preliminary Goals

Place Matters/Safe Reduction ¹

NOTE--Preliminary Goals

	Baseline		Preliminary FY 2012 Goal		REPORTING PERIOD: Monthly				Source
	Date	Data	Goal	Target	Apr-11	May-11	Jun-11	Jul-11	
Current Measures									for Baseline and Results
CPS Investigation open less than 60 Days at end of month	6/30/2011	71.0%	85% or higher	85%	73%	69%	71%	73%	MD CHESSIE
Children in Out-of-Home Placement ²	6/30/2011	7,411	Targeted Reductions	6,851	7,549	7,518	7,411	7,367	MD CHESSIE
Children in Group Homes (% of all placements)	6/30/2011	11.0%	11% or Lower	11%	11%	11%	11%	12%	MD CHESSIE
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2011	76.0%	76% or Higher	76%	75%	75%	76%	75%	MD CHESSIE
Caseworker Visitation--Percent of Foster Children visited Every Month ³	Federal Standard		90% or Higher	90%	74%	78%	82%	85%	MD CHESSIE
					PROGRESS TO DATE DURING FY 2012				
Exits from Out-of-Home Placement to:					Goal	Cumulative During FY	Actual Percent	Expected Percent	
Legal Guardianship	Goal: 68% of Children w/ Plan of Guardianship (June 2011)				805	55	7%	8%	MD CHESSIE
Adoption	Goal: 68% of Children with Plan of Adoption (June 2011)				464	33	7%	8%	MD CHESSIE
					ANNUAL REPORTING PERIOD ENDING				
					9/30/10	12/31/10	3/31/11	6/30/11	
Recurrence of Maltreatment (% with recurrence of maltreatment within 6 months of first occurrence)	Federal Standard		5.4% or Lower	< 5.4%	4.6%	3.4%	3.6%	Pending	MD CHESSIE
Absence of Child Abuse and Neglect while in Foster Care	Federal Standard		99.68% or Higher	> 99.68%	Not reported	99.8%	99.8%	99.8%	MD CHESSIE
Placement Stability (Percent of foster children less than 12 months with two or less placement settings)	Federal 75th Percentile		86% or Higher	86%	85%	85%	85%	85%	MD CHESSIE

	Baseline		Preliminary FY 2012 Goal		REPORTING PERIOD				Source
	Date	Data	Goal	Target	6/30/11	9/30/11	12/31/11	3/31/12	
Children Placed in their Home/ Adjacent Jurisdiction									for Baseline and Results
(Point in Time measure, based on all children in care, including those w/ missing placement information)	9/31/2010	66%	75% or higher	75%	71%	Pending	Pending	Pending	MD CHESSIE
	12/31/2010	70%							
	3/31/2011	71%							
	<i>Average</i>	<i>69%</i>							
Missing address: Placement address is either missing or cannot derive jurisdiction from address information			9% or lower	9%	13%	Pending	Pending	Pending	MD CHESSIE
	9/31/2010	20%							
	12/31/2010	22%							
	3/31/2011	14%							
	<i>Average</i>	<i>19%</i>							

¹ Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011; new measures for FY 2012 have been added.

² Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

³ Based on data collected from October 2010 through end of report month



Department of Human Resources
Social Services Administration

Reporting Period: July 2011

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11	Average		Minimum	Maximum	Total	Periods	
Reports	4,326	4,742	4,084	3,064	-24.98%	3,064	3,064	3,064	3,064	1	
Investigations											
Total # Open at beginning of month	5,645	5,743	6,054	4,959	-18.09%	4,959	4,959	4,959	4,959	1	
Total # New during report month	2,364	2,707	2,244	1,794	-20.05%	1,794	1,794	1,794	1,794	1	
Total # Completed during month	2,266	2,326	2,784	3,074	10.42%	3,074	3,074	3,074	3,074	1	
Total # Open at end of month	5,743	6,124	5,514	3,679	-33.28%	3,679	3,679	3,679	3,679	1	
	REPORTING PERIOD					% Change	PRIOR FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Investigations											
Total New Allegations¹	3,280	2,722	3,139	2,616	-16.66%	2,728	2,387	3,280	32,735	12	
Physical Abuse	1,163	918	1,129	713	-36.85%	891	591	1,163	10,686	12	
Sexual Abuse	393	332	378	294	-22.22%	327	265	393	3,920	12	
Mental Injury-Abuse	3	1	4	0	-100.00%	3	0	7	38	12	
Neglect	1,720	1,470	1,626	1,609	-1.05%	1,505	1,296	1,720	18,063	12	
Mental Injury-Neglect	1	1	2	2	0.00%	3	0	15	30	12	

¹ New Allegations - due to change in data source to MD CHESSIE, data presented on a three-month lag to facilitate data completeness

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11	Average		Minimum	Maximum	Total	Periods	
Total Findings	2,905	3,016	3,489	4,511	29.29%	4,511	4,511	4,511	4,511	1	
"Indicated" Findings Total	580	639	631	1,007	59.59%	1,007	1,007	1,007	1,007	1	
Physical Abuse	121	144	161	180	11.80%	180	180	180	180	1	
Sexual Abuse	90	100	102	154	50.98%	154	154	154	154	1	
Mental Injury-Abuse	0	0	2	1	-50.00%	1	1	1	1	1	
Neglect	368	395	366	670	83.06%	670	670	670	670	1	
Mental Injury-Neglect	1	0	0	2	0.00%	2	2	2	2	1	
"Unsubstantiated" Findings Total	487	499	580	947	63.28%	947	947	947	947	1	
Physical Abuse	147	180	191	243	27.23%	243	243	243	243	1	
Sexual Abuse	67	45	84	96	14.29%	96	96	96	96	1	
Mental Injury-Abuse	0	1	1	1	0.00%	1	1	1	1	1	
Neglect	273	273	304	607	99.67%	607	607	607	607	1	
Mental Injury-Neglect	0	0	0	0	0.00%	0	0	0	0	1	
"Ruled Out" Findings	1,838	1,878	2,278	2,557	12.25%	2,557	2,557	2,557	2,557	1	

IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,178	3,210	3,182	3,289	3.36%	3,289	3,289	3,289	3,289	1	
New Families	690	668	701	628	-10.41%	628	628	628	628	1	
Cases Closed	658	697	594	687	15.66%	687	687	687	687	1	
End of Month Total Families	3,210	3,182	3,289	3,230	-1.79%	3,230	3,230	3,230	3,230	1	



Department of Human Resources

Social Services Administration

Reporting Period: July 2011

OUT-OF-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	7,611	7,548	7,518	7,465	-0.70%	7,465	7,465	7,465	7,465	1	
New Out-of-Home Placements	278	295	283	239	-15.55%	239	239	239	239	1	
Total # of Child Welfare Caseworkers ²	650	651	647	643	-0.62%	623	623	623	623	1	
AVG Caseload Volume for Caseworkers	11.6	11.5	11.5	11.5	0.00%	12	12	12	12	1	
Children Leaving Out-of-Home Placement	340	325	390	337	-13.59%	337	337	337	337	1	
Children Adopted	54	52	76	33	-56.52%	33	33	33	33	1	
Children Reunified	160	141	154	162	5.27%	162	162	162	162	1	
Children in Legal Guardianship	72	86	87	55	-37.29%	55	55	55	55	1	
Aged Out	52	43	68	69	1.31%	69	69	69	69	1	
Other	2	3	5	18	267.67%	18	18	18	18	1	
End of Month - Total Children	7,549	7,518	7,411	7,367	-0.59%	7,367	7,367	7,367	7,367	1	
Placement Setting											
Children in Family Homes	5,506	5,478	5,408	5,397	-0.20%	5,397	5,397	5,397	5,397	1	
Children in Group Homes	798	808	811	857	5.67%	857	857	857	857	1	
Children in Residential Treatment Centers	226	227	219	182	-16.89%	182	182	182	182	1	
Children in Independent Living	280	270	257	238	-7.39%	238	238	238	238	1	
Children in other placements	575	581	570	583	2.28%	583	583	583	583	1	
Children in Trial Home Visits	163	154	194	143	-26.29%	143	143	143	143	1	
Race ³ (reported quarterly)											
Black/African-American only			68.7%								
White/Caucasian only			23.5%								
Other only (only one Other race selected)			0.4%								
Multiple (multiple races selected)			3.4%								
Missing (includes blank, declined, unable to determine)			4.0%								
Ethnicity											
Hispanic			3.7%								

² Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

³ MD CHESIE allows multiple races to be selected

FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	2,654	2,645	2,620	2,596	-0.92%	2,596	2,596	2,596	2,596	1	
New Homes	52	36	47	55	17.02%	55	55	55	55	1	
Closed Homes	61	60	64	83	29.69%	83	83	83	83	1	
End of Month - Foster Families	2,645	2,621	2,599	2,568	-1.19%	2,568	2,568	2,568	2,568	1	
Unrestricted Foster Families	1,855	1,947	1,945	1,938	-0.36%	1,938	1,938	1,938	1,938	1	

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	692	607	595	819	37.65%	819	819	819	819	1	
New Applications	137	151	160	175	9.38%	175	175	175	175	1	
Completed (Accepted) Applications	80	73	74	89	20.27%	89	89	89	89	1	



**Department of Human Resources
Social Services Administration**

Reporting Period: July 2011

	REPORTING PERIOD: Annual ending Specified Qtr.				% Change	FISCAL YEAR-TO-DATE				
	FY11-Q1	FY11-Q2	FY11-Q3	FY11-Q4		Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment										
within Six Months	4.6%	3.4%	3.6%	Pending	0.00%					
Numerator	120	78	92	Pending						
Denominator	2,620	2,292	2,571	Pending						
Time Period	10/09-9/10	1/10-12/10	4/10 - 3/11	7/10-6/11						
Data Extract Date	1/15/2011	4/15/2011	7/9/2011	10/8/2011						

ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11		Average	Minimum	Maximum	Total	Periods
TOTAL CASES	7,417	7,529	7,632	7,342	-3.8%	7,342	7,342	7,342	7,342	1
# Protective Services Investigations	432	427	468	482	3.0%	482	482	482	482	1
Active Protective Services Caseload	1,437	1,439	1,443	1,474	2.1%	1,474	1,474	1,474	1,474	1
Social Services Case Management Cases	2,565	2,581	2,591	2,577	-0.5%	2,577	2,577	2,577	2,577	1
% under 65 Years Old	25%	25%	25%	25%	0.0%	0	0	0	0	1
Closed Cases	536	421	382	412	7.9%	412	412	412	412	1
# In Home Aide Services (IHAS) Customers	1,757	1,766	1,775	1,777	0.1%	1,777	1,777	1,777	1,777	1
% of customers under 65 Years Old	29%	29%	29%	29%	0.0%	0	0	0	0	1
New Clients Receiving Services	98	63	53	43	-18.9%	43	43	43	43	1
Closed Cases	40	54	50	49	-2.0%	49	49	49	49	1
IHAS Waiting List	519	553	551	536	-2.7%	536	536	536	536	1
Avg. Length of Time Receiving Services (in years)	4	4	3	4	11.5%	4	4	4	4	1
# Respite Clients⁴	219	269	310		-100.0%	#DIV/0!	0	0	0	0
New Clients	66	129	96		-100.0%	#DIV/0!	0	0	0	0
# Unable to Serve	410	846	415		-100.0%	#DIV/0!	0	0	0	0
# Project Home Placements	488	494	494	496	0.4%	496	496	496	496	1
Applications	6	8	5	6	20.0%	6	6	6	6	1
New Clients	0	25	3	12	300.0%	12	12	12	12	1

⁴ Respite Client data are reported on a month lag.



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: July 2011

CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	PRIOR FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations¹	3,280	2,722	3,139	2,618	-16.6%	2,728	2,387	3,280	32,737	12	
Allegany	59	63	69	88	27.5%	91	59	158	1,087	12	
Anne Arundel	251	201	238	200	-16.0%	202	143	251	2,423	12	
Baltimore City	878	775	845	724	-14.3%	749	589	878	8,988	12	
Baltimore	285	208	278	195	-29.9%	218	178	285	2,620	12	
Calvert	54	34	38	33	-13.2%	36	22	54	429	12	
Caroline	26	23	18	23	27.8%	22	14	28	268	12	
Carroll	72	63	68	55	-19.1%	60	45	81	721	12	
Cecil	135	112	135	103	-23.7%	117	81	139	1,409	12	
Charles	76	55	72	50	-30.6%	53	31	76	633	12	
Dorchester	34	25	31	31	0.0%	26	15	34	314	12	
Frederick	157	122	139	104	-25.2%	122	87	179	1,461	12	
Garrett	14	20	10	11	10.0%	11	6	20	131	12	
Harford	101	113	117	101	-13.7%	94	63	117	1,133	12	
Howard	73	67	85	86	1.2%	67	30	86	801	12	
Kent	11	9	9	12	33.3%	9	2	12	104	12	
Montgomery	296	218	302	257	-14.9%	225	145	302	2,700	12	
Prince George's	348	308	304	248	-18.4%	287	232	348	3,447	12	
Queen Anne's	17	16	19	15	-21.1%	14	8	19	167	12	
St. Mary's	59	42	40	29	-27.5%	49	29	70	587	12	
Somerset	19	12	16	21	31.3%	17	9	21	198	12	
Talbot	29	13	19	13	-31.6%	19	12	29	222	12	
Washington	160	133	169	130	-23.1%	142	122	169	1,706	12	
Wicomico	65	48	68	44	-35.3%	52	44	68	619	12	
Worcester	61	42	50	45	-10.0%	47	28	62	569	12	

¹ New Allegations - due to change in data source to MD CHESSIE, data presented will be on a three-month lag



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: July 2011

CHILD PROTECTIVE SERVICES (CPS) -- Open Investigations Under 60 Days

JURISDICTION	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11		Average	Minimum	Maximum		Periods
Percent Open under 60 Days	73%	69%	71%	73%	3.4%	73%	73%	73%		1
Allegany	100%	100%	100%	96%	-4.0%	96%	96%	96%		1
Anne Arundel	98%	92%	95%	93%	-2.1%	93%	93%	93%		1
Baltimore City	89%	87%	88%	87%	-0.9%	87%	87%	87%		1
Baltimore	76%	76%	78%	80%	2.2%	80%	80%	80%		1
Calvert	78%	75%	85%	96%	12.5%	96%	96%	96%		1
Caroline	91%	89%	86%	89%	3.7%	89%	89%	89%		1
Carroll	99%	98%	98%	98%	0.1%	98%	98%	98%		1
Cecil	85%	81%	84%	87%	3.7%	87%	87%	87%		1
Charles	82%	69%	77%	85%	9.8%	85%	85%	85%		1
Dorchester	74%	60%	63%	77%	21.2%	77%	77%	77%		1
Frederick	87%	77%	76%	87%	13.5%	87%	87%	87%		1
Garrett	78%	63%	39%	78%	98.8%	78%	78%	78%		1
Harford	92%	82%	84%	85%	1.6%	85%	85%	85%		1
Howard	66%	71%	74%	63%	-14.6%	63%	63%	63%		1
Kent	94%	94%	95%	92%	-3.2%	92%	92%	92%		1
Montgomery	80%	77%	77%	77%	0.0%	77%	77%	77%		1
Prince George's	55%	50%	51%	53%	4.5%	53%	53%	53%		1
Queen Anne's	82%	82%	87%	93%	7.5%	93%	93%	93%		1
St. Mary's	30%	24%	58%	27%	-52.6%	27%	27%	27%		1
Somerset	42%	47%	27%	78%	190.9%	78%	78%	78%		1
Talbot	88%	65%	100%	93%	-6.7%	93%	93%	93%		1
Washington	82%	78%	77%	94%	22.6%	94%	94%	94%		1
Wicomico	77%	70%	61%	57%	-6.8%	57%	57%	57%		1
Worcester	41%	35%	43%	58%	34.0%	58%	58%	58%		1



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: July 2011

IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11		Average	Minimum	Maximum	Total	Periods
Caseload	3,210	3,181	3,289	3,230	-1.8%	3,230	3,230	3,230	3,230	1
Allegany	69	68	74	75	1.4%	75	75	75	75	1
Anne Arundel	247	248	244	226	-7.4%	226	226	226	226	1
Baltimore City	859	825	909	932	2.5%	932	932	932	932	1
Baltimore	397	388	389	378	-2.8%	378	378	378	378	1
Calvert	75	85	79	79	0.0%	79	79	79	79	1
Caroline	53	42	42	40	-4.8%	40	40	40	40	1
Carroll	44	46	38	42	10.5%	42	42	42	42	1
Cecil	91	93	93	95	2.2%	95	95	95	95	1
Charles	74	81	91	90	-1.1%	90	90	90	90	1
Dorchester	44	44	45	41	-8.9%	41	41	41	41	1
Frederick	80	74	59	59	0.0%	59	59	59	59	1
Garrett	48	50	52	44	-15.4%	44	44	44	44	1
Harford	93	88	79	60	-24.1%	60	60	60	60	1
Howard	84	90	92	88	-4.3%	88	88	88	88	1
Kent	11	10	11	6	-45.5%	6	6	6	6	1
Montgomery	183	183	184	178	-3.3%	178	178	178	178	1
Prince George's	261	268	300	289	-3.7%	289	289	289	289	1
Queen Anne's	25	27	24	25	4.2%	25	25	25	25	1
St. Mary's	126	125	127	132	3.9%	132	132	132	132	1
Somerset	46	42	42	42	0.0%	42	42	42	42	1
Talbot	38	36	36	33	-8.3%	33	33	33	33	1
Washington	124	121	131	134	2.3%	134	134	134	134	1
Wicomico	92	95	96	88	-8.3%	88	88	88	88	1
Worcester	46	52	52	54	3.8%	54	54	54	54	1



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: July 2011

FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	7,549	7,518	7,411	7,367	-0.6%	7,367	7,367	7,367	7,367	1
Allegany	94	97	84	80	-4.8%	80	80	80	80	1
Anne Arundel	154	153	151	149	-1.3%	149	149	149	149	1
Baltimore City	4,106	4,068	4,005	3,909	-2.4%	3,909	3,909	3,909	3,909	1
Baltimore	559	572	578	567	-1.9%	567	567	567	567	1
Calvert	76	93	90	89	-1.1%	89	89	89	89	1
Caroline	43	43	42	39	-7.1%	39	39	39	39	1
Carroll	40	37	41	42	2.4%	42	42	42	42	1
Cecil	129	126	129	127	-1.6%	127	127	127	127	1
Charles	101	105	98	99	1.0%	99	99	99	99	1
Dorchester	22	21	20	21	5.0%	21	21	21	21	1
Frederick	153	158	148	149	0.7%	149	149	149	149	1
Garrett	34	31	33	32	-3.0%	32	32	32	32	1
Harford	269	261	257	257	0.0%	257	257	257	257	1
Howard	65	66	66	68	3.0%	68	68	68	68	1
Kent	10	10	9	9	0.0%	9	9	9	9	1
Montgomery	530	526	514	525	2.1%	525	525	525	525	1
Prince George's	603	599	599	637	6.3%	637	637	637	637	1
Queen Anne's	19	20	19	21	10.5%	21	21	21	21	1
St. Mary's	159	149	160	160	0.0%	160	160	160	160	1
Somerset	50	48	42	49	16.7%	49	49	49	49	1
Talbot	28	26	26	27	3.8%	27	27	27	27	1
Washington	204	211	211	222	5.2%	222	222	222	222	1
Wicomico	64	59	54	55	1.9%	55	55	55	55	1
Worcester	37	39	35	34	-2.9%	34	34	34	34	1



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: July 2011

FOSTER CARE - Monthly Caseworker Visitation - Goal for FFY11: 90%

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE			
	Apr-11	May-11	Jun-11	Jul-11		Average	Minimum	Maximum	Periods
Cumulative Percent Fully Visited	74%	78%	82%	85%	3.2%	85%	85%	85%	1
Allegany	96%	96%	97%	97%	-0.9%	97%	97%	97%	1
Anne Arundel	81%	88%	90%	92%	2.2%	92%	92%	92%	1
Baltimore City	86%	88%	88%	88%	-0.3%	88%	88%	88%	1
Baltimore	70%	78%	90%	88%	-2.5%	88%	88%	88%	1
Calvert	35%	38%	72%	91%	26.3%	91%	91%	91%	1
Caroline	38%	38%	86%	88%	1.9%	88%	88%	88%	1
Carroll	81%	88%	94%	94%	-0.1%	94%	94%	94%	1
Cecil	76%	87%	94%	92%	-2.0%	92%	92%	92%	1
Charles	31%	34%	47%	49%	3.9%	49%	49%	49%	1
Dorchester	65%	65%	72%	67%	-7.4%	67%	67%	67%	1
Frederick	92%	95%	100%	96%	-4.1%	96%	96%	96%	1
Garrett	71%	80%	94%	93%	-0.1%	93%	93%	93%	1
Harford	77%	78%	81%	81%	0.0%	81%	81%	81%	1
Howard	44%	70%	71%	92%	29.4%	92%	92%	92%	1
Kent	77%	85%	85%	91%	7.4%	91%	91%	91%	1
Montgomery	58%	63%	84%	85%	1.6%	85%	85%	85%	1
Prince George's	24%	27%	32%	62%	92.4%	62%	62%	62%	1
Queen Anne's	94%	94%	100%	100%	0.0%	100%	100%	100%	1
St. Mary's	45%	58%	61%	88%	44.7%	88%	88%	88%	1
Somerset	62%	75%	72%	65%	-10.1%	65%	65%	65%	1
Talbot	100%	100%	100%	100%	0.0%	100%	100%	100%	1
Washington	72%	73%	78%	78%	-0.3%	78%	78%	78%	1
Wicomico	90%	90%	97%	95%	-2.0%	95%	95%	95%	1
Worcester	90%	93%	95%	100%	4.8%	100%	100%	100%	1



**Department of Human Resources
Jurisdiction Comparison
Reporting Period: July 2011**

FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	2,645	2,621	2,599	2,568	-1.2%	2,568	2,568	2,568	2,568	1
Allegany	50	48	49	50	2.0%	50	50	50	50	1
Anne Arundel	95	97	98	98	0.0%	98	98	98	98	1
Baltimore City	1,043	1,033	1,019	1,001	-1.8%	1,001	1,001	1,001	1,001	1
Baltimore	175	169	165	159	-3.6%	159	159	159	159	1
Calvert	32	31	31	27	-12.9%	27	27	27	27	1
Caroline	36	36	35	35	0.0%	35	35	35	35	1
Carroll	27	27	27	26	-3.7%	26	26	26	26	1
Cecil	62	59	60	60	0.0%	60	60	60	60	1
Charles	74	76	78	78	0.0%	78	78	78	78	1
Dorchester	25	25	25	28	12.0%	28	28	28	28	1
Frederick	94	95	95	95	0.0%	95	95	95	95	1
Garrett	37	33	33	33	0.0%	33	33	33	33	1
Harford	91	91	90	92	2.2%	92	92	92	92	1
Howard	49	48	48	45	-6.3%	45	45	45	45	1
Kent	8	8	7	7	0.0%	7	7	7	7	1
Montgomery	285	281	279	272	-2.5%	272	272	272	272	1
Prince George's	159	160	158	159	0.6%	159	159	159	159	1
Queen Anne's	20	20	22	22	0.0%	22	22	22	22	1
St. Mary's	34	36	34	34	0.0%	34	34	34	34	1
Somerset	15	15	15	15	0.0%	15	15	15	15	1
Talbot	21	20	19	20	5.3%	20	20	20	20	1
Washington	134	135	135	136	0.7%	136	136	136	136	1
Wicomico	57	56	55	53	-3.6%	53	53	53	53	1
Worcester	22	22	22	23	4.5%	23	23	23	23	1



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: July 2011

REUNIFICATION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11		Average	Maximum	Maximum	Total	Periods
Number of Exits to Reunification	160	141	154	162	5.2%	162	162	162	162	1
Allegany	0	2	2	3	50.0%	3	3	3	3	1
Anne Arundel	2	2	4	4	0.0%	4	4	4	4	1
Baltimore City	106	71	82	117	42.7%	117	117	117	117	1
Baltimore	5	11	11	9	-19.2%	9	9	9	9	1
Calvert	6	0	3	0	-100.0%	0	0	0	0	1
Caroline	0	0	0	0		0	0	0	0	1
Carroll	2	3	3	2	-33.3%	2	2	2	2	1
Cecil	3	2	3	0	-100.0%	0	0	0	0	1
Charles	0	0	1	0	-100.0%	0	0	0	0	1
Dorchester	0	1	0	0		0	0	0	0	1
Frederick	4	1	6	2	-66.7%	2	2	2	2	1
Garrett	0	2	3	0	-100.0%	0	0	0	0	1
Harford	1	8	8	9	9.4%	9	9	9	9	1
Howard	0	1	2	1	-33.3%	1	1	1	1	1
Kent	0	0	1	0	-100.0%	0	0	0	0	1
Montgomery	5	11	6	2	-70.8%	2	2	2	2	1
Prince George's	8	4	5	10	100.0%	10	10	10	10	1
Queen Anne's	0	0	0	0		0	0	0	0	1
St. Mary's	2	9	7	1	-85.7%	1	1	1	1	1
Somerset	2	1	2	0	-100.0%	0	0	0	0	1
Talbot	6	2	0	0		0	0	0	0	1
Washington	8	10	3	2	-20.0%	2	2	2	2	1
Wicomico	0	0	0	0		0	0	0	0	1
Worcester	0	0	2	0	-100.0%	0	0	0	0	1



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: July 2011

LEGAL GUARDIANSHIP

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11		Average	Maximum	Maximum	Total	Periods
Number of Exits to Guardianship	72	86	87	55	-36.8%	55	55	55	55	1
Allegany	7	0	6	0	-100.0%	0	0	0	0	1
Anne Arundel	1	0	1	0	-100.0%	0	0	0	0	1
Baltimore City	32	57	52	34	-34.6%	34	34	34	34	1
Baltimore	14	9	3	4	48.1%	4	4	4	4	1
Calvert	1	0	1	3	220.0%	3	3	3	3	1
Caroline	0	0	0	1		1	1	1	1	1
Carroll	0	0	3	0	-100.0%	0	0	0	0	1
Cecil	2	2	0	3		3	3	3	3	1
Charles	5	0	0	3		3	3	3	3	1
Dorchester	0	0	1	0	-100.0%	0	0	0	0	1
Frederick	2	0	2	2	0.0%	2	2	2	2	1
Garrett	0	4	0	0		0	0	0	0	1
Harford	0	4	5	0	-100.0%	0	0	0	0	1
Howard	0	1	0	0		0	0	0	0	1
Kent	0	0	0	0		0	0	0	0	1
Montgomery	3	1	6	2	-70.8%	2	2	2	2	1
Prince George's	3	1	5	0	-100.0%	0	0	0	0	1
Queen Anne's	0	0	0	0		0	0	0	0	1
St. Mary's	0	4	0	0		0	0	0	0	1
Somerset	0	3	2	0	-100.0%	0	0	0	0	1
Talbot	0	0	0	0		0	0	0	0	1
Washington	1	0	0	0		0	0	0	0	1
Wicomico	0	0	0	3		3	3	3	3	1
Worcester	1	0	0	0		0	0	0	0	1



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: July 2011

ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	54	52	76	33	-56.5%	33	33	33	464	1
Allegany	6	0	4	3	-25.0%	3	3	3	9	1
Anne Arundel	0	1	3	0	-100.0%	0	0	0	9	1
Baltimore City	24	29	32	16	-50.0%	16	16	16	218	1
Baltimore	9	0	2	0	-100.0%	0	0	0	33	1
Calvert	0	0	0	0		0	0	0	8	1
Caroline	0	0	1	0	-100.0%	0	0	0	3	1
Carroll	0	0	0	0		0	0	0	2	1
Cecil	0	2	3	0	-100.0%	0	0	0	18	1
Charles	0	4	5	4	-11.1%	4	4	4	14	1
Dorchester	0	0	0	0		0	0	0	1	1
Frederick	0	1	5	0	-100.0%	0	0	0	8	1
Garrett	3	0	0	0		0	0	0	3	1
Harford	1	3	4	5	25.0%	5	5	5	13	1
Howard	0	0	0	0		0	0	0	4	1
Kent	0	0	0	0		0	0	0	1	1
Montgomery	4	6	9	0	-100.0%	0	0	0	40	1
Prince George's	0	0	0	0		0	0	0	29	1
Queen Anne's	0	0	0	0		0	0	0	2	1
St. Mary's	1	2	1	1	0.0%	1	1	1	14	1
Somerset	0	0	1	0	-100.0%	0	0	0	8	1
Talbot	0	0	0	0		0	0	0	2	1
Washington	6	0	2	4	80.0%	4	4	4	12	1
Wicomico	0	4	4	0	-100.0%	0	0	0	6	1
Worcester	0	0	0	0		0	0	0	7	1



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: July 2011

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	14.8	15.9	14.4	9.7	-32.6%	10	10	10	10	1
Allegany	2.7	3.7	3.9	3.6	-7.4%	4	4	4	4	1
Anne Arundel	13.1	14.8	13.3	10.0	-24.8%	10	10	10	10	1
Baltimore City	5.5	5.7	4.6	4.4	-6.0%	4	4	4	4	1
Baltimore	13.5	15.1	13.2	9.2	-30.1%	9	9	9	9	1
Calvert	13.4	13.8	11.5	5.0	-56.5%	5	5	5	5	1
Caroline	9.8	7.5	6.3	4.5	-28.0%	5	5	5	5	1
Carroll	12.4	15.9	12.3	8.0	-34.9%	8	8	8	8	1
Cecil	9.0	11.2	9.2	6.0	-34.9%	6	6	6	6	1
Charles	15.1	18.1	14.8	8.8	-40.6%	9	9	9	9	1
Dorchester	37.0	40.3	24.3	15.0	-38.1%	15	15	15	15	1
Frederick	17.9	20.8	17.0	11.1	-34.8%	11	11	11	11	1
Garrett	9.0	9.3	8.3	2.3	-72.7%	2	2	2	2	1
Harford	8.9	11.1	10.7	7.9	-25.6%	8	8	8	8	1
Howard	17.5	20.0	21.0	11.5	-45.0%	12	12	12	12	1
Kent	7.5	8.0	9.0	6.0	-33.3%	6	6	6	6	1
Montgomery	18.2	21.1	21.4	15.3	-28.5%	15	15	15	15	1
Prince George's	31.1	31.0	29.7	15.7	-47.2%	16	16	16	16	1
Queen Anne's	11.0	12.3	12.3	9.7	-21.6%	10	10	10	10	1
St. Mary's	63.8	79.3	60.5	40.8	-32.6%	41	41	41	41	1
Somerset	33.0	32.3	30.0	13.3	-55.6%	13	13	13	13	1
Talbot	9.6	13.2	5.6	6.0	7.1%	6	6	6	6	1
Washington	18.7	22.2	21.5	15.2	-29.4%	15	15	15	15	1
Wicomico	17.1	19.1	19.1	16.7	-12.9%	17	17	17	17	1
Worcester	68.8	64.0	45.8	20.0	-56.3%	20	20	20	20	1



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: July 2011

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE					
	Apr-11	May-11	Jun-11	Jul-11		Average	Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	11.6	11.5	11.5	11.5	0.0%	11	11	11	11	11	1
Allegany	9.4	9.7	8.4	8.0	-4.8%	8	8	8	8	8	1
Anne Arundel	10.3	10.2	10.1	9.9	-1.3%	10	10	10	10	10	1
Baltimore City	10.2	10.1	10.0	9.8	-2.2%	10	10	10	10	10	1
Baltimore	14.7	15.1	15.2	14.9	-1.9%	15	15	15	15	15	1
Calvert	15.2	18.6	18.0	22.3	23.6%	22	22	22	22	22	1
Caroline	13.2	13.2	12.9	12.0	-7.1%	12	12	12	12	12	1
Carroll	8.0	7.4	10.3	8.4	-18.0%	8	8	8	8	8	1
Cecil	11.2	11.0	11.2	11.0	-1.6%	11	11	11	11	11	1
Charles	11.4	11.9	11.1	12.6	13.9%	13	13	13	13	13	1
Dorchester	11.0	10.5	10.0	10.5	5.0%	11	11	11	11	11	1
Frederick	12.2	12.6	11.8	10.3	-13.2%	10	10	10	10	10	1
Garrett	9.7	8.9	9.4	9.1	-3.0%	9	9	9	9	9	1
Harford	13.5	13.1	12.9	11.2	-13.0%	11	11	11	11	11	1
Howard	10.8	11.0	11.0	11.3	3.0%	11	11	11	11	11	1
Kent	6.7	6.7	6.0	6.0	0.0%	6	6	6	6	6	1
Montgomery	18.9	18.8	18.4	18.8	2.1%	19	19	19	19	19	1
Prince George's	16.1	16.0	16.0	17.0	6.3%	17	17	17	17	17	1
Queen Anne's	9.5	10.0	9.5	10.5	10.5%	11	11	11	11	11	1
St. Mary's	22.7	21.3	22.9	26.7	16.7%	27	27	27	27	27	1
Somerset	7.1	6.9	6.0	7.0	16.7%	7	7	7	7	7	1
Talbot	9.3	8.7	8.7	9.0	3.8%	9	9	9	9	9	1
Washington	18.5	19.2	17.6	20.2	14.8%	20	20	20	20	20	1
Wicomico	9.8	9.1	8.3	10.0	20.4%	10	10	10	10	10	1
Worcester	9.3	9.8	8.8	8.5	-2.9%	9	9	9	9	9	1



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: July 2011

CHILD FATALITIES- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11		Average	Minimum	Maximum	Total	Periods
	3	2	0	1		1	1	1	1	1
Allegany	0	0	0	0		0	0	0	0	1
Anne Arundel	0	0	0	1		1	1	1	1	1
Baltimore City	0	0	0	0		0	0	0	0	1
Baltimore	0	0	1	0	-100.0%	0	0	0	0	1
Calvert	1	1	0	0		0	0	0	0	1
Caroline	0	0	0	0		0	0	0	0	1
Carroll	0	0	0	0		0	0	0	0	1
Cecil	0	0	0	0		0	0	0	0	1
Charles	0	0	0	0		0	0	0	0	1
Dorchester	0	0	0	0		0	0	0	0	1
Frederick	0	0	0	0		0	0	0	0	1
Garrett	0	0	0	0		0	0	0	0	1
Harford	0	0	0	0		0	0	0	0	1
Howard	1	0	0	0		0	0	0	0	1
Kent	0	0	0	0		0	0	0	0	1
Montgomery	0	0	0	0		0	0	0	0	1
Prince George's	1	0	0	0		0	0	0	0	1
Queen Anne's	0	0	0	0		0	0	0	0	1
St. Mary's	0	0	0	0		0	0	0	0	1
Somerset	0	0	0	0		0	0	0	0	1
Talbot	0	0	0	0		0	0	0	0	1
Washington	0	0	0	0		0	0	0	0	1
Wicomico	0	1	0	0		0	0	0	0	1
Worcester	0	0	0	0		0	0	0	0	1



**Department of Human Resources
Jurisdiction Comparison
Reporting Period: July 2011**

CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11		Average	Minimum	Maximum	Total	Periods
	0	0	0	1		1	1	1	1	1
Allegany	0	0	0	0		0	0	0	0	1
Anne Arundel	0	0	0	0		0	0	0	0	1
Baltimore City	0	0	0	1		1	1	1	1	1
Baltimore	0	0	0	0		0	0	0	0	1
Calvert	0	0	0	0		0	0	0	0	1
Caroline	0	0	0	0		0	0	0	0	1
Carroll	0	0	0	0		0	0	0	0	1
Cecil	0	0	0	0		0	0	0	0	1
Charles	0	0	0	0		0	0	0	0	1
Dorchester	0	0	0	0		0	0	0	0	1
Frederick	0	0	0	0		0	0	0	0	1
Garrett	0	0	0	0		0	0	0	0	1
Harford	0	0	0	0		0	0	0	0	1
Howard	0	0	0	0		0	0	0	0	1
Kent	0	0	0	0		0	0	0	0	1
Montgomery	0	0	0	0		0	0	0	0	1
Prince George's	0	0	0	0		0	0	0	0	1
Queen Anne's	0	0	0	0		0	0	0	0	1
St. Mary's	0	0	0	0		0	0	0	0	1
Somerset	0	0	0	0		0	0	0	0	1
Talbot	0	0	0	0		0	0	0	0	1
Washington	0	0	0	0		0	0	0	0	1
Wicomico	0	0	0	0		0	0	0	0	1
Worcester	0	0	0	0		0	0	0	0	1



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE			
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	
Total Food Supplement Program Recipients	681,949	688,816	698,969	702,604	0.5%	696,796	688,816	702,604	755,468	
Recipient Households	337,265	340,941	346,926	349,277	0.7%	345,715	340,941	349,277	383,002	
\$ Value Disbursed	\$86,780,009	\$87,826,904	\$89,535,600	\$98,494,326	10.0%	91,952,277	87,826,904	98,494,326	\$275,856,830	
Cases Closed	18,122	19,793	19,244	20,838	8.3%	19,958	19,244	20,838	\$59,875	
Applications Taken	27,999	27,454	30,235	28,033	-7.3%	28,574	27,454	30,235	\$85,722	
Approvals	24,601	23,469	25,229	23,189	-8.1%	23,962	23,189	25,229	\$71,887	
Denials	6,239	6,096	7,116	7,069	-0.7%	6,760	6,096	7,116	\$20,281	
	Mar-11	Apr-11	May-11	Jun-11	% Change	Average	Minimum	Maximum	Total	
Payment Error Rate	7.62%	7.36%	7.39%	7.72%	4.5%	7.72%	6.56%	8.11%	7.72%	
Overpayment Error Rate	5.88%	5.80%	5.96%	6.27%	5.2%	6.27%	5.09%	6.27%	6.27%	
Underpayment Error Rate	1.74%	1.56%	1.44%	1.45%	0.7%	1.45%	1.44%	1.86%	1.45%	
State-reported Negative error rate	17.85%	18.84%	18.05%	18.28%	1.3%	18.28%	16.67%	19.68%	18.28%	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE			
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	
Applications Taken (CC, LTC & SSI)	31,216	28,320	32,474	30,474	-6.2%	30,423	28,320	32,474	91,268	
Approvals (CC, LTC & SSI)	23,228	20,340	22,123	20,444	-7.6%	20,969	20,340	22,123	62,907	
Denials (CC, LTC & SSI)	17,609	15,418	16,998	16,657	-2.0%	16,358	15,418	16,998	49,073	
Community Care Cases	312,464	299,954	300,438	311,612	3.7%	304,001	299,954	311,612		
Applications Taken	29,304	26,792	30,758	28,873	-6.1%	28,808	26,792	30,758	86,423	
Approvals	19,748	17,407	19,253	18,056	-6.2%	18,239	17,407	19,253	54,716	
Denials	15,754	13,868	15,319	15,195	-0.8%	14,794	13,868	15,319	44,382	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE			
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	
Recipients	73,473	74,078	74,010	73,194	-1.1%	73,761	73,194	74,078	80,771	
Recipient Families	28,880	29,105	28,960	28,742	-0.8%	28,936	28,742	29,105	31,737	
% of TANF 60 Month Families	7.2%	7.2%	7.2%	7.2%	0.0%	7.2%	7.2%	7.2%		
\$ Value Disbursed	\$12,722,458	\$12,696,709	\$12,873,529	\$12,758,618	-0.9%	\$12,738,247	\$12,696,709	\$12,759,413	\$38,214,740	
Cases Closed	3,636	3,488	3,841	4,178	8.8%	3,836	3,488	4,178	11,507	
Applications Taken	7,169	6,357	7,289	6,871	-5.7%	6,839	6,357	7,289	20,517	
Approvals	3,114	2,756	3,029	2,871	-5.2%	2,885	2,756	3,029	8,656	
Approved and "New" to the TCA Program	663	625	681	657	-3.5%	654	625	681	1,963	
Approved and Returning to the TCA Program	2,451	2,131	2,348	2,214	-5.7%	2,231	2,131	2,348	6,693	
Denials	4,639	4,378	4,846	4,435	-8.5%	4,553	4,378	4,846	13,659	
Payment Accuracy Rate	97.69%	97.43%	97.32%	97.31%	0.0%	97.31%	91.69%	97.69%		
Federal Work Participation Rate	41.4%	41.8%	42.1%	42.3%	0.5%	40.99%	39.1%	42.3%	42.3%	
YTD Job Placements	9,383	10,380	840	1,905	126.8%	953	840	1,905	1,905	
QUARTERLY MEASURES	Oct-Dec 09	Jan-Mar 10	Apr-Jun 10	Jul-Sep 10	% Change	Average	Minimum	Maximum	Total	
Earnings Gain Rate	55%	57%	49%	34%	-31.0%	49%	34%	57%	Closed Ca	

Volume VI Number 6



Department of Human Resources
Family Investment Administration
Reporting Period: September-11

Employment Retention Rate	72%	81%	74%	77%	3.4%	76%	72%	81%	Closed Ca
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**Department of Human Resources
Family Investment Administration
Reporting Period: September-11**

TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE			
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	
Recipients	20,518	20,350	20,319	20,088	-1.1%	20,252	20,088	20,350	22,222	
\$ Value Disbursed	\$3,622,408	\$3,589,607	\$3,603,631	\$3,690,006	2.4%	\$3,627,748	\$3,589,607	\$3,690,006	\$10,883,244	
Cases Closed	1,630	1,715	1,572	1,758	11.8%	1,682	1,572	1,758	5,045	
Applications Taken	4,371	4,007	4,504	4,167	-7.5%	4,226	4,007	4,504	12,678	
Approvals	1,684	1,429	1,602	1,441	-10.0%	1,491	1,429	1,602	4,472	
Denials	3,179	2,949	3,345	3,123	-6.6%	3,139	2,949	3,345	9,417	

HOME ENERGY PROGRAMS

	REPORTING PERIOD					% Change	YEAR TO DATE			
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	
Electric Universal Service Program										
Recipient Households	4,929	0	18,986	11,590	-39.0%	15,288	11,590	18,986	30,576	
\$ Value Disbursed	\$2,186,630	\$0	\$6,463,101	\$3,908,280	-39.5%	\$5,185,691	\$3,908,280	\$6,463,101	\$10,371,381	
Applications	120	25,478	19,047	13,651	-28.3%	19,392	13,651	25,478	58,176	
Approvals	52	8,521	8,576	3,384	-60.5%	6,827	3,384	8,576	20,481	
Denials	68	1,182	725	578	-20.3%	828	578	1,182	2,485	
MD Energy Assistance Recipients										
Recipient Households	4,519	0	0	0		0	0	0	0	
\$ Value Disbursed	\$1,565,156	\$0	\$0	\$0		\$0	\$0	\$0	\$0	
Applications	135	26,096	19,532	14,089	-27.9%	19,906	14,089	26,096	59,717	
Approvals	56	0	0	0		0	0	0	0	
Denials	79	1,184	730	561	-23.2%	825	561	1,184	2,475	
Arrearage (one time only)										
Recipient Households	29	0	2,650	1,719	-35.1%	2,185	1,719	2,650	4,369	
\$ Value Disbursed	\$41,437	\$0	\$2,367,963	\$1,472,720	-37.8%	\$1,920,341	\$1,472,720	\$2,367,963	\$3,840,683	
Applications	0	2,282	1,943	1,333	-31.4%	1,853	1,333	2,282	5,558	
Approvals	0	1,006	1,394	699	-49.9%	1,033	699	1,394	3,099	
Denials	0	368	299	283	-5.4%	317	283	368	950	

REFUGEES AND ASYLEES

	REPORTING PERIOD					% Change	YEAR TO DATE			
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	
Refugee Employment Program Clients										
New Clients	69	89	98	40	-59.2%	76	40	98	227	
# of Employment Placements	25	38	39	21	-46.2%	33	21	39	98	
Average Wage	92	86	82	101	23.2%	90	82	101	269	
Average Wage	\$9.08	\$8.73	\$9.25	\$11.08	19.8%	\$9.69	\$8.73	\$11.08	\$9.69	
% with Health Benefits	87%	87%	80%	84%	5.0%	84%	80%	87%		
Job Retention >90 Days	104	61	92	81	-12.0%	78	61	92	234	



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE			
	Jun-11	Jul-11	Aug-11	Sep-11		Average	Minimum	Maximum	
	98.2%	98.5%	98.6%	97.2%	-1.4%	98.1%	97.2%	98.6%	
Allegany	98.7%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	
Anne Arundel	98.5%	98.7%	96.4%	97.9%	1.6%	97.7%	96.4%	98.7%	
Baltimore (City)	98.4%	98.9%	99.0%	96.0%	-3.0%	98.0%	96.0%	99.0%	
Baltimore	99.6%	98.8%	98.8%	97.9%	-0.9%	98.5%	97.9%	98.8%	
Calvert	100.0%	100.0%	99.0%	99.1%	0.1%	99.4%	99.0%	100.0%	
Caroline	98.4%	98.3%	100.0%	100.0%	0.0%	99.4%	98.3%	100.0%	
Carroll	98.4%	98.5%	97.9%	98.4%	0.5%	98.3%	97.9%	98.5%	
Cecil	98.0%	100.0%	99.5%	98.0%	-1.5%	99.2%	98.0%	100.0%	
Charles	97.1%	97.5%	95.3%	97.8%	2.6%	96.9%	95.3%	97.8%	
Dorchester	100.0%	100.0%	96.9%	94.1%	-2.9%	97.0%	94.1%	100.0%	
Frederick	95.9%	98.9%	96.5%	98.2%	1.8%	97.9%	96.5%	98.9%	
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	
Harford	97.0%	99.1%	98.3%	97.3%	-1.0%	98.2%	97.3%	99.1%	
Howard	100.0%	100.0%	100.0%	99.2%	-0.8%	99.7%	99.2%	100.0%	
Kent	97.3%	96.4%	100.0%	100.0%	0.0%	98.8%	96.4%	100.0%	
Montgomery	98.6%	97.6%	97.4%	97.4%	0.0%	97.5%	97.4%	97.6%	
Prince George's	97.9%	98.3%	99.4%	99.0%	-0.4%	98.9%	98.3%	99.4%	
Queen Anne's	100.0%	100.0%	98.7%	100.0%	1.3%	99.6%	98.7%	100.0%	
St. Mary's	99.1%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	
Somerset	97.6%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	
Talbot	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	
Washington	99.6%	100.0%	99.4%	99.6%	0.2%	99.7%	99.4%	100.0%	
Wicomico	99.6%	99.5%	100.0%	99.1%	-0.9%	99.5%	99.1%	100.0%	
Worcester	97.3%	96.0%	100.0%	100.0%	0.0%	98.7%	96.0%	100.0%	



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE			
	Jun-11	Jul-11	Aug-11	Sep-11		Average	Minimum	Maximum	
	98.0%	97.8%	97.5%	97.8%	0.3%	97.7%	97.5%	97.8%	
Allegany	99.7%	99.6%	100.0%	99.7%	-0.3%	99.8%	99.6%	100.0%	
Anne Arundel	98.3%	99.0%	98.2%	97.1%	-1.1%	98.1%	97.1%	99.0%	
Baltimore (City)	98.0%	99.0%	98.7%	97.6%	-1.1%	98.4%	97.6%	99.0%	
Baltimore	98.8%	98.8%	98.4%	98.1%	-0.3%	98.4%	98.1%	98.8%	
Calvert	100.0%	100.0%	99.1%	99.6%	0.5%	99.6%	99.1%	100.0%	
Caroline	99.2%	98.1%	100.0%	98.1%	-1.9%	98.7%	98.1%	100.0%	
Carroll	95.1%	97.6%	96.3%	96.5%	0.2%	96.8%	96.3%	97.6%	
Cecil	99.4%	100.0%	98.7%	99.7%	1.0%	99.5%	98.7%	100.0%	
Charles	97.8%	98.5%	97.0%	94.8%	-2.3%	96.8%	94.8%	98.5%	
Dorchester	99.4%	98.5%	98.5%	97.3%	-1.2%	98.1%	97.3%	98.5%	
Frederick	97.1%	95.6%	98.8%	98.0%	-0.8%	97.5%	95.6%	98.8%	
Garrett	100.0%	98.9%	100.0%	100.0%	0.0%	99.6%	98.9%	100.0%	
Harford	98.1%	97.5%	97.8%	98.0%	0.2%	97.8%	97.5%	98.0%	
Howard	99.7%	99.7%	99.7%	99.7%	0.0%	99.7%	99.7%	99.7%	
Kent	98.7%	98.2%	97.9%	98.2%	0.4%	98.1%	97.9%	98.2%	
Montgomery	97.7%	98.7%	96.7%	98.4%	1.8%	97.9%	96.7%	98.7%	
Prince George's	97.2%	96.1%	97.4%	98.3%	0.9%	97.3%	96.1%	98.3%	
Queen Anne's	100.0%	100.0%	99.0%	100.0%	1.0%	99.7%	99.0%	100.0%	
St. Mary's	99.0%	99.3%	99.7%	99.5%	-0.2%	99.5%	99.3%	99.7%	
Somerset	98.2%	100.0%	100.0%	99.2%	-0.8%	99.7%	99.2%	100.0%	
Talbot	95.9%	98.7%	97.7%	97.3%	-0.4%	97.9%	97.3%	98.7%	
Washington	99.8%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	
Wicomico	99.3%	99.2%	99.6%	99.2%	-0.4%	99.3%	99.2%	99.6%	
Worcester	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	

Periods
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Periods

ises Jul '10-Sep '10



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for September 2011

As of Date: 9/30/2011

Run Date: 10/03/2011

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP*
Pending	Timely	4371	8451	192	2307	325
Pending	Ag Delay	61	300	65	58	12
Pending	CI Delay	137	1641	10	265	29
Pending	No Fault	5	3	1	11	0
	Total	4574	10395	268	2641	366
	Compliance	98.6%	96.5%	74.8%	97.5%	96.4%
Denied	Timely	3068	3289	114	3944	834
Denied	Ag Delay	92	89	11	94	21
Denied	CI Delay	627	2232	11	785	111
Denied	No Fault	13	23	1	33	14
	Total	3800	5633	137	4856	980
	Compliance	97.1%	97.3%	91.2%	97.6%	97.5%
Approved	Timely	2516	11744	9608	9467	2794
Approved	Ag Delay	66	248	260	137	41
Approved	CI Delay	193	769	257	724	256
Approved	No Fault	56	95	5	43	25
	Total	2831	12856	10130	10371	3116
	Compliance	97.4%	97.9%	97.3%	98.5%	98.5%
A+D	Timely	5584	15033	9722	13411	3628
A+D	Ag Delay	158	337	271	231	62
A+D	CI Delay	820	3001	268	1509	367
A+D	No Fault	69	118	6	76	39
	Total	6631	18489	10267	15227	4096
	Compliance	97.2%	97.8%	97.2%	98.3%	98.3%
Avg Agency Delay, in days		11	26	8	20	18

* P03 coverage code MCHP transactions removed.



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
	130	129	145	145	0.0%	140	129	145	419	3	
Allegany	0	0	0	0	0.0%	0	0	0	0	3	
Anne Arundel	4	4	6	6	0.0%	5	4	6	16	3	
Baltimore (City)	62	59	71	71	0.0%	67	59	71	201	3	
Baltimore	25	28	26	26	0.0%	27	26	28	80	3	
Calvert	0	1	1	1	0.0%	1	1	1	3	3	
Caroline	2	1	1	1	0.0%	1	1	1	3	3	
Carroll	1	0	1	1	0.0%	1	0	1	2	3	
Cecil	2	3	3	3	0.0%	3	3	3	9	3	
Charles	3	4	4	4	0.0%	4	4	4	12	3	
Dorchester	0	0	0	0	0.0%	0	0	0	0	3	
Frederick	2	3	4	5	25.0%	4	3	5	12	3	
Garrett	0	0	0	0	0.0%	0	0	0	0	3	
Harford	2	3	2	2	0.0%	2	2	3	7	3	
Howard	4	3	2	2	0.0%	2	2	3	7	3	
Kent	0	0	0	0	0.0%	0	0	0	0	3	
Montgomery*											
Prince George's	13	14	17	17	0.0%	16	14	17	48	3	
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	3	
St. Mary's	5	2	2	1	-50.0%	2	1	2	5	3	
Somerset	1	1	2	2	0.0%	2	1	2	5	3	
Talbot	0	0	0	0	0.0%	0	0	0	0	3	
Washington	3	2	2	2	0.0%	2	2	2	6	3	
Wicomico	0	0	0	0	0.0%	0	0	0	0	3	
Worcester	1	1	1	1	0.0%	1	1	1	3	3	

# of Vacant FIA PINS	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Statewide	166	114.5	76.5	150	200	117	144.5	130	145	
Allegany	0	0	0	2	1	2	2	0	0	
Anne Arundel	10	10	6	12	18	7	7	4	6	
Baltimore (City)	77	61	28	59.5	84.5	57	73	62	71	
Baltimore	20	6.5	10.5	26.5	24	14	10	25	26	
Calvert	4.5	3.5	1	0	2	0	2	0	1	
Caroline	1	0	1	0	1	1	0	2	1	
Carroll	0	1	1	1	2.5	0	1	1	1	
Cecil	0	0	2	3	4	2	5	2	3	
Charles	2	2	1	3.5	5	1	2	3	4	
Dorchester	3	0	0	0	0	3	0	0	0	
Frederick	0	1	1.5	5	5	0	3	2	5	
Garrett	1	0	0.5	0	1	0	0	0	0	
Harford	4	0	1	0	4	2	1.5	2	2	
Howard	2	1	3	3	5	3	6	4	2	
Kent	0	0	0	1.5	0	0	2	0	0	
Montgomery*										
Prince George's	28.5	23.5	13	22	27	22	21	13	17	
Queen Anne's	0	0	0.5	0	2	0	2	0	0	
St. Mary's	4	1	2	3	6	1	2	5	1	
Somerset	1	0	1	0	0	0	1	1	2	
Talbot	0	0	1	0	0	0	0	0	0	
Washington	7	2	1	4	3	1	1	3	2	
Wicomico	1	2	1	4	5	0	2	0	0	
Worcester	0	0	0.5	0	0	1	1	1	1	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: September-11

LOCAL FIA POSITIONS

FIA	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Total PINS	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1749.8	1748.8	
# of Filled PINS	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1619.8	1603.8	
# of Vacant PINS*	166	114.5	76.5	150	200	117	144.5	130	145	
FIA Caseload**	523,279	551,789	558,895	562,722	587,735	666,798	731,811	830,091	843,036	
LDSS PINS Eliminated since 2002	355	403	399	408.5	415.32	550.5	589.9	609	610	

Notes on Fiscal Year to Date (FYTD) 2012: FY 2012 vacancy data as of 10/04/11. Data reflects FTEs and does not include the 120 new grant-funded PINs.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2003-FY 2011.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources

Family Investment Administration

Reporting Period: September-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2012

COUNTY	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	FY12 TOTAL	2012 Goal
Allegany	980	765	699										2,444	
Anne Arundel	1,699	1,291	931										3,921	
Baltimore City	4,031	2,702	1,089										7,822	
Baltimore	5,020	2,923	2,000										9,943	
Calvert	179	105	135										419	
Caroline	718	528	321										1,567	
Carroll	801	1,162	551										2,514	
Cecil Co.	508	1,122	793										2,423	
Charles	379	314	150										843	
Dorchester	670	465	333										1,468	
Frederick	808	372	287										1,467	
Garrett	521	384	613										1,518	
Harford	1,168	753	483										2,404	
Howard	814	680	767										2,261	
Kent	312	177	132										621	
Montgomery	2,335	1,875	1,253										5,463	
Prince George's	2,906	1,497	1,847										6,250	
Queen Anne's	382	227	215										824	
St. Mary's	540	157	131										828	
Somerset	322	463	226										1,011	
Talbot	190	230	230										650	
Washington	262	732	556										1,550	
Wicomico	1,001	802	511										2,314	
Worcester	450	374	227										1,051	
TOTAL	26,996	20,100	14,480	0	0	0	0	0	0	0	0	0	61,576	



Department of Human Resources

Family Investment Administration

Reporting Period: September-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703	686	724	677	569	468	343	355	224	121	0	5,841	6,243
Anne Arundel	1,409	1,457	1,570	1,058	768	507	580	567	224	414	415	3	8,972	9,172
Baltimore City	5,083	4,002	4,302	5,335	3,577	2,929	3,721	2,501	2,339	1,157	2,264	22	37,232	44,936
Baltimore	3,418	3,688	2,197	1,873	2,147	1,499	1,728	1,383	1,567	1,427	1,312	33	22,272	22,202
Calvert	249	322	266	140	116	72	103	62	78	64	47	0	1,519	1,819
Caroline	808	519	311	158	141	110	136	131	107	54	43	0	2,518	2,676
Carroll	691	629	791	607	297	203	184	183	225	130	107	0	4,047	4,430
Cecil Co.	670	712	904	740	439	271	270	229	206	117	99	1	4,658	5,154
Charles	758	408	297	390	157	121	148	156	138	103	71	0	2,747	3,091
Dorchester	1,004	607	339	323	251	160	191	140	90	72	35	0	3,212	3,614
Frederick	1,171	526	450	419	441	501	451	337	392	245	207	2	5,142	5,685
Garrett	629	668	491	396	290	172	130	112	118	44	24	0	3,074	3,563
Harford	1,336	1,480	942	659	348	342	429	345	382	301	225	0	6,789	7,284
Howard	1,228	1,015	444	319	293	197	351	221	254	207	242	9	4,780	4,513
Kent	433	246	165	114	70	68	65	66	38	35	21	0	1,321	1,429
Montgomery	1,005	1,597	3,188	1,695	1,008	735	702	779	721	579	361	20	12,390	13,547
Prince George's	3,664	2,540	2,119	1,706	1,445	983	1,193	1,206	1,417	983	824	54	18,134	17,932
Queen Anne's	290	238	180	154	134	124	160	106	96	54	25	0	1,561	1,609
St. Mary's	693	440	329	286	189	121	114	120	100	76	38	0	2,506	2,761
Somerset	170	150	239	167	181	340	280	126	143	68	39	0	1,903	1,955
Talbot	207	249	227	202	155	118	256	134	85	51	21	0	1,705	1,815
Washington	424	797	748	612	308	255	261	291	326	210	13	0	4,245	4,401
Wicomico	907	860	716	731	622	887	516	455	372	212	113	0	6,391	6,388
Worcester	263	293	215	411	372	281	310	179	121	77	30	0	2,552	2,738
TOTAL	27,481	24,146	22,116	19,219	14,426	11,565	12,747	10,172	9,894	6,904	6,697	144	165,511	178,957



Department of Human Resources

Family Investment Administration

Reporting Period: September-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,113	1,729	1,970	1,736	-11.9%	1,812	1,729	1,970	5,435	3	
Allegany	9	6	20	16	-20.0%	14	6	20	42	3	
Anne Arundel	57	56	62	63	1.6%	60	56	63	181	3	
Baltimore (City)	990	730	830	796	-4.1%	785	730	830	2,356	3	
Baltimore	272	259	275	257	-6.5%	264	257	275	791	3	
Calvert	2	11	4	2	-50.0%	6	2	11	17	3	
Caroline	1	2	2	3	50.0%	2	2	3	7	3	
Carroll	8	6	10	2	-80.0%	6	2	10	18	3	
Cecil	13	21	28	22	-21.4%	24	21	28	71	3	
Charles	18	40	39	29	-25.6%	36	29	40	108	3	
Dorchester	1	0	1	0	-100.0%	0	0	1	1	3	
Frederick	10	7	12	5	-58.3%	8	5	12	24	3	
Garrett	1	0	0	0	0.0%	0	0	0	0	3	
Harford	12	11	25	28	12.0%	21	11	28	64	3	
Howard	20	33	27	31	14.8%	30	27	33	91	3	
Kent	2	2	3	2	-33.3%	2	2	3	7	3	
Montgomery	313	204	226	237	4.9%	222	204	237	667	3	
Prince George's	333	285	347	188	-45.8%	273	188	347	820	3	
Queen Anne's	2	4	4	4	0.0%	4	4	4	12	3	
St. Mary's	11	21	18	31	72.2%	23	18	31	70	3	
Somerset	3	5	5	2	-60.0%	4	2	5	12	3	
Talbot	2	1	1	1	0.0%	1	1	1	3	3	
Washington	14	14	11	7	-36.4%	11	7	14	32	3	
Wicomico	13	9	14	9	-35.7%	11	9	14	32	3	
Worcester	6	2	6	1	-83.3%	3	1	6	9	3	



Department of Human Resources

Family Investment Administration

Reporting Period: September-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	33,448	28,918	31,796	29,490	-7.3%	30,068	28,918	31,796	90,204	3	
Allegany	494	437	522	510	-2.3%	490	437	522	1,469	3	
Anne Arundel	1926	1583	1815	1828	0.7%	1,742	1,583	1,828	5,226	3	
Baltimore (City)	12,962	10,301	10,963	10,310	-6.0%	10,525	10,301	10,963	31,574	3	
Baltimore	3659	3430	3696	3307	-10.5%	3,478	3,307	3,696	10,433	3	
Calvert	373	362	383	361	-5.7%	369	361	383	1,106	3	
Caroline	199	156	202	214	5.9%	191	156	214	572	3	
Carroll	353	319	354	287	-18.9%	320	287	354	960	3	
Cecil	497	467	568	594	4.6%	543	467	594	1,629	3	
Charles	658	574	660	527	-20.2%	587	527	660	1,761	3	
Dorchester	290	227	327	296	-9.5%	283	227	327	850	3	
Frederick	387	377	487	471	-3.3%	445	377	487	1,335	3	
Garrett	168	141	131	158	20.6%	143	131	158	430	3	
Harford	975	841	906	974	7.5%	907	841	974	2,721	3	
Howard	661	633	770	667	-13.4%	690	633	770	2,070	3	
Kent	106	85	95	66	-30.5%	82	66	95	246	3	
Montgomery	2409	2011	2216	2068	-6.7%	2,098	2,011	2,216	6,295	3	
Prince George's	4529	4248	4556	3972	-12.8%	4,259	3,972	4,556	12,776	3	
Queen Anne's	166	155	166	189	13.9%	170	155	189	510	3	
St. Mary's	652	630	670	718	7.2%	673	630	718	2,018	3	
Somerset	231	234	217	194	-10.6%	215	194	234	645	3	
Talbot	154	142	147	119	-19.0%	136	119	147	408	3	
Washington	825	826	1064	807	-24.2%	899	807	1,064	2,697	3	
Wicomico	519	523	635	566	-10.9%	575	523	635	1,724	3	
Worcester	255	216	246	287	16.7%	250	216	287	749	3	



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

Voter Registration	REPORTING PERIOD					YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	% Change	Average	Minimum	Maximum	Total	Periods
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	211	200	216	182	-15.7%	199	182	216	598	3
Allegany	4	4	7	6	-14.3%	6	4	7	17	3
Anne Arundel	9	23	2	12	500.0%	12	2	23	37	3
Baltimore (City)	33	32	29	33	13.8%	31	29	33	94	3
Baltimore	43	30	45	24	-46.7%	33	24	45	99	3
Calvert	8	5	3	3	0.0%	4	3	5	11	3
Caroline	8	5	5	0	-100.0%	3	0	5	10	3
Carroll	3	5	7	6	-14.3%	6	5	7	18	3
Cecil	11	10	12	6	-50.0%	9	6	12	28	3
Charles	2	2	3	1	-66.7%	2	1	3	6	3
Dorchester	2	5	0	1	100.0%	2	0	5	6	3
Frederick	1	4	6	3	-50.0%	4	3	6	13	3
Garrett	0	0	0	0	0.0%	0	0	0	0	3
Harford	9	11	7	12	71.4%	10	7	12	30	3
Howard	0	2	3	2	-33.3%	2	2	3	7	3
Kent	0	1	1	0	-100.0%	1	0	1	2	3
Montgomery	9	8	9	9	0.0%	9	8	9	26	3
Prince George's	10	9	5	11	120.0%	8	5	11	25	3
Queen Anne's	3	4	8	10	25.0%	7	4	10	22	3
St. Mary's	4	7	7	3	-57.1%	6	3	7	17	3
Somerset	3	1	4	3	-25.0%	3	1	4	8	3
Talbot	4	0	4	5	25.0%	3	0	5	9	3
Washington	33	26	31	21	-32.3%	26	21	31	78	3
Wicomico	4	6	12	6	-50.0%	8	6	12	24	3
Worcester	8	0	6	5	-16.7%	4	0	6	11	3



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	19,468	16,883	18,259	16,729	-8.4%	17,290	16,729	18,259	51,871	3	
Allegany	242	191	247	222	-10.1%	220	191	247	660	3	
Anne Arundel	1001	823	957	883	-7.7%	888	823	957	2,663	3	
Baltimore (City)	8651	6954	7248	6642	-8.4%	6,948	6,642	7,248	20,844	3	
Baltimore	1991	1944	2070	1846	-10.8%	1,953	1,846	2,070	5,860	3	
Calvert	242	236	255	228	-10.6%	240	228	255	719	3	
Caroline	112	80	111	132	18.9%	108	80	132	323	3	
Carroll	209	177	209	140	-33.0%	175	140	209	526	3	
Cecil	246	256	296	334	12.8%	295	256	334	886	3	
Charles	409	344	381	329	-13.6%	351	329	381	1,054	3	
Dorchester	166	153	227	207	-8.8%	196	153	227	587	3	
Frederick	148	141	171	181	5.8%	164	141	181	493	3	
Garrett	87	56	63	78	23.8%	66	56	78	197	3	
Harford	697	575	627	671	7.0%	624	575	671	1,873	3	
Howard	353	362	421	338	-19.7%	374	338	421	1,121	3	
Kent	68	44	35	28	-20.0%	36	28	44	107	3	
Montgomery	882	734	843	733	-13.0%	770	733	843	2,310	3	
Prince George's	2300	2181	2291	2075	-9.4%	2,182	2,075	2,291	6,547	3	
Queen Anne's	99	77	102	114	11.8%	98	77	114	293	3	
St. Mary's	347	344	373	342	-8.3%	353	342	373	1,059	3	
Somerset	166	163	157	134	-14.6%	151	134	163	454	3	
Talbot	93	95	78	75	-3.8%	83	75	95	248	3	
Washington	487	470	552	471	-14.7%	498	470	552	1,493	3	
Wicomico	313	325	380	319	-16.1%	341	319	380	1,024	3	
Worcester	159	158	165	207	25.5%	177	158	207	530	3	



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	11,656	10,106	11,351	10,843	-4.5%	10,767	10,106	11,351	32,300	3	
Allegany	239	236	248	266	7.3%	250	236	266	750	3	
Anne Arundel	859	681	794	870	9.6%	782	681	870	2,345	3	
Baltimore (City)	3288	2585	2856	2839	-0.6%	2,760	2,585	2,856	8,280	3	
Baltimore	1353	1197	1306	1180	-9.6%	1,228	1,180	1,306	3,683	3	
Calvert	121	110	121	128	5.8%	120	110	128	359	3	
Caroline	78	69	84	79	-6.0%	77	69	84	232	3	
Carroll	133	131	128	139	8.6%	133	128	139	398	3	
Cecil	227	180	232	232	0.0%	215	180	232	644	3	
Charles	229	188	237	168	-29.1%	198	168	237	593	3	
Dorchester	121	69	99	88	-11.1%	85	69	99	256	3	
Frederick	228	225	298	282	-5.4%	268	225	298	805	3	
Garrett	80	85	68	80	17.6%	78	68	85	233	3	
Harford	257	244	247	263	6.5%	251	244	263	754	3	
Howard	288	236	319	296	-7.2%	284	236	319	851	3	
Kent	36	38	56	36	-35.7%	43	36	56	130	3	
Montgomery	1205	1065	1138	1089	-4.3%	1,097	1,065	1,138	3,292	3	
Prince George's	1886	1773	1913	1698	-11.2%	1,795	1,698	1,913	5,384	3	
Queen Anne's	62	70	52	61	17.3%	61	52	70	183	3	
St. Mary's	290	258	272	342	25.7%	291	258	342	872	3	
Somerset	59	65	51	55	7.8%	57	51	65	171	3	
Talbot	55	46	64	38	-40.6%	49	38	64	148	3	
Washington	291	316	470	308	-34.5%	365	308	470	1,094	3	
Wicomico	189	183	229	232	1.3%	215	183	232	644	3	
Worcester	82	56	69	74	7.2%	66	56	74	199	3	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: September-11

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	249,920	249,021	247,175	240,354	-2.8%	245,517	240,354	249,021	N/A	3	
Number of Active Cases Added during the Month	3,761	3,614	3,827	4,131	7.9%	3,857	3,614	4,131	11,572	3	
Number of Active Cases Subtracted during the Month	4,660	5,460	10,648	5,652	-46.9%	7,253	5,460	10,648	21,760	3	
Total Active Caseload at the End of the Month	249,021	247,175	240,354	238,833	-0.6%	242,121	238,833	247,175	N/A	3	
In-state Caseload	217,811	216,044	209,745	208,253	-0.7%	211,347	208,253	216,044	N/A	3	
Interstate Caseload	31,210	31,131	30,609	30,580	-0.1%	30,773	30,580	31,131	N/A	3	
Interstate Cases Initiated By Maryland to Another State	15,612	15,556	15,429	15,451	0.1%	15,479	15,429	15,556	N/A	3	
Interstate Cases Received By Maryland from Another States	15,237	15,216	14,824	14,783	-0.3%	14,941	14,783	15,216	N/A	3	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	166,078	165,180	162,569	162,304	-0.2%	163,351	162,304	165,180	N/A	3	
# of Children in the Caseload with Paternity Established	142,184	141,841	139,843	140,078	0.2%	140,587	139,843	141,841	N/A	3	
% of Children in the Caseload with Paternity Established	85.6%	85.9%	86.0%	86.3%	0.3%	86.1%	85.9%	86.3%	N/A	3	
# of Children Needing Paternity Established at the Beginning of the Month	23,991	23,894	22,726	22,726	0.0%	23,115	22,726	23,894	N/A	3	
# of Children Needing Paternity Established Added during the Month	13,242	13,507	13,802	13,958	1.1%	13,756	13,507	13,958	41,267	3	
# of Children Needing Paternity Established Subtracted during the Month	13,907	14,727	15,635	16,291	4.2%	15,551	14,727	16,291	46,653	3	
# of Children Needing Paternity Established at the End of Month	23,894	23,339	22,726	22,226	-2.2%	22,764	22,226	23,339	N/A	3	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	204,704	203,905	198,544	197,994	-0.3%	200,148	197,994	203,905	N/A	3	
% of Cases in Caseload with a Support Order	82.2%	82.5%	82.6%	82.9%	0.3%	82.7%	82.5%	82.9%	N/A	3	
# of Cases Needing a Support Order Established at the Beginning of Month	44,427	44,317	43,270	41,810	-3.4%	43,132	41,810	44,317	N/A	3	
# of Cases Needing a Support Order Established Added during the Month	3,128	2,962	3,151	2,918	-7.4%	3,010	2,918	3,151	9,031	3	
# of Cases Needing a Support Order Established Subtracted during the Month	3,238	4,009	4,611	3,889	-15.7%	4,170	3,889	4,611	12,509	3	
# of Cases Needing a Support Order Established at the End of the Month	44,317	43,270	41,810	40,839	-2.3%	41,973	40,839	43,270	N/A	3	



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: September-11

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 52,066,801	\$ 52,052,228	\$ 52,324,576	\$ 52,312,654	0.0%	\$ 52,229,819.33	\$ 52,052,228.00	\$ 52,324,576.00	\$ 156,689,458	3
Amount Distributed toward Current Support	\$ 31,362,235	\$ 31,697,844	\$ 33,708,699	\$ 32,600,746	-3.3%	\$ 32,669,096.33	\$ 31,697,844.00	\$ 33,708,699.00	\$ 98,007,289	3
Percent of Current Support Distributed	60.2%	60.9%	64.4%	62.3%	-2.1%	62.5%	60.9%	64.4%	N/A	3
Number of Cases with Current Support Due	130,955	130,187	130,161	130,058	-0.1%	130,135	130,058	130,187	N/A	3
Number of Cases that had a Distribution toward Current Support	83,003	81,120	82,642	81,893	-0.9%	81,885	81,120	82,642	N/A	3
# of Cases that did not have a Distribution toward Current Support	47,952	49,067	47,519	48,165	1.4%	48,250	47,519	49,067	N/A	3
% of Cases that had a Distribution toward Current Support	63.4%	62.3%	63.5%	63.0%	-0.5%	62.9%	62.3%	63.5%	N/A	3

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,754,632,986	\$ 1,763,120,994	\$ 1,762,981,988	\$ 1,756,028,229	-0.4%	\$ 1,760,710,403.67	\$ 1,756,028,229.00	\$ 1,763,120,994.00	N/A	3
Amount Distributed toward Arrears	\$ 12,114,236	\$ 7,895,671	\$ 9,495,455	\$ 8,455,901	-10.9%	\$ 8,615,675.67	\$ 7,895,671.00	\$ 9,495,455.00	\$ 25,847,027	3
Percent of Arrears Distributed	0.7%	0.4%	0.5%	0.5%	0.0%	0.5%	0.4%	0.5%	N/A	3
Number of Cases in Arrears	163,414	165,285	163,843	163,690	-0.1%	164,273	163,690	165,285	N/A	3
Number of Cases in Arrears that had a Distribution toward Arrears	57,334	44,164	52,024	47,468	-8.8%	47,885	44,164	52,024	N/A	3
Number of Cases in Arrears that did not have a Distribution toward Arrears	106,080	121,121	111,819	116,222	3.9%	116,387	111,819	121,121	N/A	3
Percent of Cases in Arrears that had a Distribution toward Arrears	35.1%	26.7%	31.8%	29.0%	-2.8%	29.1%	26.7%	31.8%	N/A	3

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 50,011,437	\$ 40,506,596	\$ 44,219,771	\$ 41,207,333	-6.8%	\$ 41,977,900.00	\$ 40,506,596.00	\$ 44,219,771.00	\$ 125,933,700	3
Total Number of Paying Cases	102,486	99,888	101,803	100,985	-0.8%	100,892	99,888	101,803	N/A	3
Percent of Paying Cases	54.3%	53.0%	54.1%	53.9%	-0.2%	53.7%	53.0%	54.1%	N/A	3
Number Children in Cases Receiving Support	106,388	104,415	106,289	105,407	-0.8%	105,370	104,415	106,289	N/A	3
Total Payment Issued (Transactions)	229,880	196,854	217,017	204,466	-5.78%	206,112	196,854	217,017	618,337	3
Checks Issued in Error	21	25	31	35	12.90%	30	25	35	91	3
Dollar Value of Payments Issued in Error	\$ 26,905	\$ 15,682	\$ 38,395	\$ 20,890	-45.59%	\$ 24,989	\$ 15,682	\$ 38,395	\$ 74,966	3



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: September 2011

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	243	155	238	139	-41.6%	177	139	238	532	3
# of cases receiving payments from referrals	197	163	209	150	-28.2%	174	112	209	522	3
% of cases receiving payments from referrals	81.07%	105.16%	87.82%	107.91%	22.9%	100.30%	87.82%	107.91%	98.12%	3
# of payments made via wage-withholding	144	77	148	50	-66.2%	92	50	148	275	3
% of payments made via wage-withholding	73.10%	47.24%	70.81%	33.33%	-52.9%	50.46%	33.33%	70.81%	52.68%	3
NPEP total payments made	\$1,511,112	\$1,266,211	\$1,482,814	\$1,371,911	-7.5%	\$1,373,645	\$1,266,211	\$1,482,814	\$4,120,936	3

GDU Agency Goals and Actions Assessment Dashboard- DHR
(Contributing Actions, Benchmarks, and Progress to Date)

GDU III. Increase the Number of Marylanders Who Receive Skills Training by 20% by 2012					
Contributing Actions/ Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
B. Launch the Competitive Skills Initiative to Advance 1,800 workers by 2010					
B2. Strengthen Skills & Employment Opportunities for TANF Recipients, Foster Youth & Non-custodial Parents					
Plan and implement MD Rise by 2010	Achieve below targets by 6/10:	6/12			
Establish MD Rise training partnerships in targeted sectors.	Fully implement MD RISE partnerships	6/12	<p><i>Target Achieved</i></p> <ol style="list-style-type: none"> 1. Family Investment Aide Initiative 2. DHCD/Weatherization Assistance Program 3. Biotechnical Institute of Maryland, Inc. 4. CVS/pharmacy 5. Maryland Center for Arts and Technology (MCAT) 6. BCCC - Workforce Pipeline Solutions Interagency "Jump Start Program 7. Open Society Institute - Baltimore Adult Workforce Development Initiative with Center for Urban Families, Civic Works, Group Ministries and Job Opportunities Task Force 8. Survive and Thrive 9. Baltimore Ex-Offender Re-entry Employment Program (BERE) Program 10. DLLR 11. BGE 12. DGS 13. DBED 14. Policy Studies, Inc. 	<p><i>Partnership Name/# hired to date/# trained to date or in training</i></p> <p><u>Family Investment Aide Initiative</u> hired - 100</p> <p><u>DHCD - Weatherization Assistance Program</u> hired - 7 trained/in training - 11</p> <p><u>Biotechnical Institute of Maryland, Inc.</u> trained/in training - 1</p> <p><u>CVS/pharmacy</u> hired: 15 trained/in training - 41</p> <p><u>MCAT</u> hired - 72 trained - 106</p> <p><u>DLLR</u> hired - 2</p> <p><u>Survive and Thrive</u> hired - 81</p> <p><u>OSI - DHR Partnership</u> hired: 12 trained: 46</p> <p><u>BERE Program</u> hired: 11 trained/in training: 4</p> <p>TOTAL HIRES: 300 TOTAL TRAINED OR IN TRAINING: 288</p>	
Increase the number of customers who obtain job-specific training and certifications in targeted sectors identified by the GWIB.	Increase of 20% over June 2009 baseline	6/12	Baseline as of June 1, 2009: 190 training completions and certifications received SFY 2010: 496 training completions and 261 certifications received. SFY 2011 through 3rd quarter: 261 training completions and 187 certifications received.		
Increase number of customers entering unsubsidized jobs at or above \$10 per hour.	Maintain FY2010 percentage (24%)	6/12	FY 2009 - 2,092 (22%) placements were \$10/hr or more and at least 30 hours per week FY 2010 - 2,335 (24%) placements were \$10/hour or more and at least 30 hours per week FY 2011 through May 2011 - 1,869 (21%) placements were \$10/hour or more and at least 30 hours per week		

GDU Agency Goals and Actions Assessment Dashboard- DHR

(Contributing Actions, Benchmarks, and Progress to Date)

GDU V. Reduce Violent Crimes Committed Against Women and Children by 25% by the End of 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Delivery Assessment
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)					
F1. FY 2011 Goal: Reduce by 9% the number of children in out-of-home placement.			# of Children in OOH placement: June 2008: 9569 June 2009: 8757 June 2010: 8013 July 2010: 7978 August 2010: 7952 September 2010: 7905 October 2010: 7889 November 2010: 7774 December 2010: 7703 January 2011: 7649 February 2011: 7651 March 2011: 7611 April 2011: 7549 May 2011:7518		
			# Reunifications: SFY 08: 1548 SFY 09: 1616 SFY 10: 1958 June 2010: 256 July 2010: 196 August 2010: 171 September 2010: 186 October 2010: 165 November 2010: 161 December 2010: 168 January 2011: 156 February 2011: 130 March 2011: 175 April 2011: 160		
			# Families receiving In-Home Services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3,133 September 2010: 3,218 October 2010: 3289 November 2010: 3259 December 2010: 3269 January 2011: 3168 February 2011: 3122 March 2011: 3179 April 2011: 3210 May 2011: 3181		
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	24 jurisdictions are trained to date. The 3266 families who are receiving in-home services and 8013 youth in out-of-home care in these jurisdictions are benefitting from FCP.	Trainings rolled out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.	
	7/14/09 - 11/30/09: Baltimore City	11/24/09	6 jurisdictions trained.		
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09			
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.		
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.		

<p>be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.</p>	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.		
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	4 jurisdictions trained.		
	4/6/10 - 5/25/10 Baltimore County, Cecil, Harford	5/25/10	3 jurisdictions trained.		
	Develop implementation plan to deliver the training to the provider community.	12/31/10	There have been 13 Family Centered Practice 2-day training sessions held for the provider community which accounts for 69 agencies/ 286 provider staff trained. The trainings have been held throughout the state since May 2010. The agencies represented include the school system, mental health, placement providers and other child and family community based services. Starting in 2011, the trainings are offered quarterly across the state.	All of the sessions are co-facilitated by a DHR/SSA staff person and a provider community staff person. About 25 provider staff attended the train-the-trainer session in December 2009 and have partnered with SSA to offer the training in their communities.	
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	9/30/10	Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization.		
Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	9/30/10	Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.		
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	Fully operational CMEs with all statewide slots filled.	6/30/10	CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 9/15/10, there were 24 children enrolled in MD CARES. Capacity is 40, and we anticipate being at full capacity as of November, 2010.		
Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.	Provision of in-home family services is a core component of the services DHR provides to families in crisis.	Ongoing	# of families receiving in-home services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3133 September 2010: 3218 October 2010: 3289 November 2010: 3259 December 2010: 3269 January 2011: 3168 February 2011: 3122 March 2011: 3179 April 2011: 3210 May 2011: 3181		

F2. FY 2011 Goal: Facilitate 562 adoptions.			FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010: 738 adoptions July 2010: 23 adoptions August 2010: 34 adoptions September 2010: 34 adoptions October 2010: 35 adoptions November 2010: 80 adoptions December 2010: 42 adoptions January 2011: 29 adoptions February 2011: 40 adoptions March 2011: 45 adoptions April 2011: 54 May 2011: 52		
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.	Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.	June 2010	FY10 2Q Report: 1) Reviewed 75 adoption cases 2) 84% of permanency plans were established timely 3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans 4) 74% of youth reviewed resided in a pre-finalized adoptive home		
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Completed training of supervisors on adoption subsidies and permanency policies in the Spring of 2011.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.	
F3. FY 2011 Goal: Ensure that No More than 11% of Children are Placed in Group Homes by End of FY 2011				November 2010: 10.9% Total # Children in Group Homes: 850 # Children in OOH placement: 7774	Total
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: TYTF is an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	SSA has been doing step down reviews in Prince George's Co for Medically Fragile Group Home to TFC transitions and will be conducting them in Baltimore County and Baltimore City in 2011. Cases were presented to the TFC providers and children were stepped down into homes. A workgroup is developing a comprehensive step down process. The Maryland Foster Parent Association is partnering with DHR with a focus on educating foster parents about the importance of accepting teen placements.		
Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09 10/09	Policy was issued in September. # of children coming into care after policy was issued: Cumulative total since Oct 09: 2303		
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)	
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)	

F4. FY 2011 Goal: Increase to 76% the percent of children placed in family homes.			June 2009: 76.6% June 2010: 76.5% July 2010: 76.4% August 2010: 76.1% September 2010: 76.2% October 2010: 76.0% November 2010: 75.5% December 2010: 76.0% January 2011: 75.5% February 2011: 75.6% March 2011: 75.5% April 2011: 75% May 2011: 75%	February 2011: 75.5% Total # Children in Family Homes: 5749 (5571 children residing in family homes +178 children on trial home visits = 5749) Total # Children in OOH placement: 7611
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)
F5. FY 2011 Goal: Pending (Under construction--percent placed in/out of home or adjacent jurisdiction for all placements)			Family Homes: March 2009: 53% March 2010: 57% (3634 of 6377)	Group Homes: March 2009: 38% March 2010: 44% (413 out of 940)
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.	
	Evaluate submitted Offers.	01/10 - 9/10	Offers received and in evaluation process.	
	Award contracts.	11/1/2010	The Board of Public Works approved DHRs' recommendation to award 71 contracts for Residential Child Care Services (RCC) at its BPW meeting on Wednesday, March 23, 2011. The new contracts began on April 1st.	
F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) FY10 2Q: 3.8% (105 of 2800) FY10 3Q: 4.0% (116 of 2933) FY10 4Q: 3.6% (105 of 2944) FY11 1Q: 3.5% (93 out 2644) FY11 2Q: 3.4% (78 out of 2292)	
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)

<p>Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.</p>	<p>Work of developing model targeted to occur 2010.</p>	<p>12/31/10</p>	<p>In the summer of 2010, the Social Services Administration partnered with the Children's Research Center (CRC) to evaluate its safety and risk assessment tools, as one of the first steps in the implementation of a revised Integrated In-Home Services model. This work was funded by Casey Family Programs. The evaluation highlighted areas of the assessments which needed improvement prior to implementing the new service model, to better ensure the best assessment which helps determine the appropriate type and level of service needed. SSA is now working on the major revisions in the safety assessment known as SAFE-C. At present, revisions to SAFE-C are under review by CHESSIE/ACS to determine the cost and timing of the work. Once completed we will turn to needed revisions in the Maryland Family Risk Assessment. We are hopeful that the SAFE-C revisions to CHESSIE can be completed in early SFY'12. Anything to report?</p>		
<p>PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.</p>	<p>Evaluation work targeted to occur during 2010.</p>	<p>12/31/10</p>	<p>(see above)</p>		
<p>Complete an environmental scan that will be used by multi-sector, multi-disciplinary public and private stakeholders to develop a comprehensive statewide Child Maltreatment Prevention Plan.</p>		<p>9/30/2011</p>	<p>Draft of Phase I has been completed and includes the following sections: 1. Definitions of child maltreatment 2. Effects of maltreatment 3. Fiscal costs of maltreatment 4. The Origins of Child Maltreatment: An Ecological Model (Includes risk and protective factors)</p>	<p>The completed environmental scan will also include: 1. An inventory and analysis of existing programs, services, resources, surveillance systems, policy and legislation, reports, surveys, and studies that identify the strengths and gaps in the state's current child maltreatment prevention efforts 2. Suggested statistical benchmarks for key data elements that will be used to evaluate prevention efforts.</p>	

GDU XII. End Childhood Hunger in Maryland by 2015

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments	GDU Assessment
A. Increase the Participation Rate for the Number of Children in the Food Supplemental Program by 9% by December 2010				DHR exceeded its Partnership to End Childhood Hunger goal by increasing the number of children participating in FSP by 9% in August 2010 from the base month of December 2009 (242,328). In December 2010, DHR served 285,283 children 18 and younger in the FSP, an increase of over 17% for the year.	
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done. DHR will ensure that families waiting in lines are informed of the option of a telephone interview. DHR will report to StateStat the percentage of eligibility determinations and redeterminations made with telephone interviews each month by jurisdiction.	Completed	Step 1: All jurisdictions have been trained for telephonic interviewing		
			DHR has provided support to barriers listed by jurisdictions: identified funds in local budgets, implemented best practices, and BOLO, OAS and OTHS are working with locals to mail out applications		
			Step 2: Completed automated system programming by ACS to support scheduling of telephone interviews in June	The expansion of the case information form to all redeterminations is currently on hold	
			Step 3: Since July, fully implementing telephone interviews for all hardship reasons in all jurisdictions.	Only Kent does not regularly schedule telephone interviews, but does use them for hardship cases.	
Increase use of group redeterminations	Group redeterminations used by 18 jurisdictions by September 2010. DHR working with locals to build SAIL labs.	Completed	SAIL labs are completed in 31/36 Family Investment District Offices. The district offices without SAIL labs do not have space for a lab.	CARES enhancement allowing scheduling for group redets is on schedule for FY 11.	
Increase number of community and faith-based organizations included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	Sept 2010 Added two new CBOs.	Step 1: The geographical reach has been mapped and the demographic focus of the 5 CBOs in the 2010 plan has been analyzed.		
			Step 2: Identified 10 jurisdictions that were not covered by existing CBO partners.		
			Step 3: Cultivating relationships with prominent CBOs in regions where additional partners in the plan are needed.- Sent an addendum to 2010 FSP Outreach Plan, which would add Associated Catholic Charities and Crossroads Farmers Market to the plan.	In September we added the two new CBOs to the Outreach Plan for FY 2011. Associated Catholic Charities covers Baltimore City and County. Crossroads Farmers Market covers Montgomery County.	
Expand No Wrong Door Project to include representatives from other agencies and two legislators to meet requirements of budget language.	Final report to budget committees on outcome of efforts	June 2011	First meeting of expanded workgroup chaired on June 30th.		

Increase utilization of SAIL by training CBOs to help families apply for benefits.	Increase total SAIL applications for FSP to 4500 per month.	September 2010	We have now trained 57 CBOs. FSP applications via SAIL - September 2010: 6,189; October 2010: 6,799.	Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as planned. Do not have access to later SAIL report. Should receive October numbers shortly.	
Implement customer care center in Baltimore that will handle SAIL applications for metro area.	Fully functional customer care center.	June 2010	Center opened and fully functional by 11/30/09. June 2010: 1,102, July: 1,135, August: 1,137, September: 995, October 1,090 applications from Baltimore County filed via SAIL and handled by CCC.	Currently evaluating operations of first center and considering to expand Western MD. We have decided not to open regional centers.	
Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.	Reports produced and FSP information sent to potentially eligible families. The flyers were distributed to students by the Montgomery County School system in October.	Sept 2010	12,277 households identified. FIA to provide literature for schools to distribute to families. Funding being sought to expand to additional jurisdictions.		
Work with GOC and Maryland Out of School Time Network to develop a strategy targeting families to utilize after school programs to promote FSP.	To be decided. Continuing to work with MOST. They received Mott grant October 1.	TBD	MOST Network to receive Mott Foundation award again this year. Next steps under development.		
FSP opt-in addition to FARMS Benefit Application	All jurisdictions distribute new application; automate and report data back to DHR; DHR target eligible population	TBD after we confer with LEAs.	All jurisdictions included the opt-in language in the application; 5 jurisdictions have the data automated and will send to DHR. We will work with 3 volunteer non-automated jurisdictions to use WEX interns to gather that data. Conference call scheduled 11/9/10 with 5 automated jurisdictions.	TBD- how remaining 16 jurisdictions will automate and report opt-in data back to DHR	