



Department of Human Resources
StateStat
 Reporting Period: October 2011

DHR Management Team

Operations: **Vacant**
 Programs: **Vacant**
 Chief of Staff: **ML Wernecke**

Administrations:

Social Services Administration: **Carnitra White**
 Family Investment Administration: **Rosemary Malone**
 Child-Support Enforcement Administration: **Gina Higginbotham (Acting)**

Interim Secretary Ted Dallas
 Appointed January 2011

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	08/23/11	09/06/11	09/20/11	10/04/11		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	14,736.0	16,371.9	19,260.6	17,353.9						
Office of the Secretary	12.5	16.5	12.4	17.8	0.0%	16.1	0.0	145.3	433.6	27
Operations	114.5	0.0	380.0	108.0	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	0.0	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	473.2	377.4	359.8	554.5	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	3.0	5.0	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	14,132.8	15,973.0	18,508.4	16,673.6	-9.9%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	48.9	39.8	58.1	52.7	-9.3%	65.1	27.4	112.7	1,758.8	27
Operations	117.3	91.6	110.8	134.0	20.9%	141.1	99.0	180.2	3,809.1	27
Social Services	66.9	48.7	65.6	51.3	-21.7%	35.7	20.4	57.1	964.0	27
Family Investment	94.4	80.2	96.8	109.5	13.2%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	207.0	141.9	196.8	217.1	10.3%	215.9	153.2	286.8	5,828.7	27
LDSS	2,384.7	2,027.8	2,455.8	2,654.2	8.1%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	10.0	10.0	4.0	1.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	6.0	0.3	4.4	1.0	10.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.2	0.3	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.9	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	4.5	0.5	0.3	0.0	0.0%	2.5	0.0	31.2	68.7	27
LDSS	112.2	114.0	101.8	84.2	-17.3%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	4.1	1.1	1.0	2.4	0.0%	12.3	0.0	27.0	331.7	27
Operations	17.5	27.5	8.7	6.1	-29.7%	6.5	0.0	21.6	175.8	27
Social Services	2.6	2.4	2.7	2.3	-14.1%	4.2	0.0	16.4	113.8	27
Family Investment	28.5	29.3	12.1	17.2	42.4%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	23.8	14.2	13.6	9.1	-33.3%	21.3	0.0	42.8	575.2	27
LDSS	413.5	407.8	375.4	396.1	5.5%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	10	9	14	20	42.9%	12.0	3.0	23.0	311.0	26
Family Investment	0	0	0	1	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.7	0.0	2.0	18.0	26
FROLAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	2	3	3	7	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	0	0	1	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources LDSS Personnel

Reporting Period: October 2011

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	08/23/11	09/06/11	09/20/11	10/04/11		Average	Minimum	Maximum	Total	Periods
Allegany	417.9	422.0	352.3	372.2	5.6%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	595.0	691.1	936.4	718.3	-23.3%	547.0	279.0	906.0	14,769.0	27
Baltimore City	5666.1	5572.2	8566.4	8360.6	-2.4%	1,345.1		2,495.6	36,317.8	27
Baltimore	1065.6	1117.1	1161.5	586.0	-49.5%	244.8	58.0	513.0	6,610.5	27
Calvert	307.5	450.7	263.5	267.0	1.3%	280.2	226.0	333.5	7,564.6	27
Caroline	334.1	364.5	579.3	291.0	-49.8%	273.6	231.0	355.0	7,386.6	27
Carroll	291.6	264.0	330.8	328.8	-0.6%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	277.5	295.5	287.5	295.0	2.6%	262.5	239.0	332.0	7,087.1	27
Charles	347.2	461.0	391.6	304.8	-22.2%	294.0	213.5	444.0	7,937.0	27
Dorchester	310.5	321.5	299.5	288.0	-3.8%	266.9	240.0	312.5	7,207.1	27
Frederick	347.2	320.6	366.0	368.4	0.7%	277.7	244.5	374.6	7,497.3	27
Garrett	264.0	264.5	308.3	286.0	-7.2%	258.0	251.0	273.0	6,965.3	27
Harford	305.1	299.7	386.9	434.2	12.2%	332.1	181.8	438.7	8,967.2	27
Howard	396.6	428.1	410.8	387.4	-5.7%	282.7	183.0	451.8	7,633.2	27
Kent	248.0	310.3	246.0	246.0	0.0%	256.2	246.0	275.5	6,916.5	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	129.9	32.0	265.0	3,506.9	27
Prince George's	1206.5	1206.2	1171.0	1420.0	21.3%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	244.5	246.0	391.1	242.6	-38.0%	247.9	214.0	287.1	6,694.3	27
Somerset	18.0	99.0	225.2	99.3	-57.1%	99.7	30.0	178.6	2,691.5	27
St. Mary's	104.6	91.4	367.2	96.5	0.0%	3.6	0.0	55.3	96.0	27
Talbot	309.0	183.0	277.2	255.8	-7.7%	249.6	63.0	375.0	6,738.3	27
Washington	438.4	574.7	545.0	495.2	-9.1%	331.8	234.5	595.6	8,959.0	27
Wicomico	325.0	553.0	331.0	301.0	-9.1%	257.8	231.0	299.0	6,959.7	27
Worcester	312.9	1436.9	313.9	229.5	-26.9%	159.1	69.0	216.0	4,295.9	27
TOTAL	14132.8	15973.0	18508.4	16673.6						



**Department of Human Resources
LDSS Personnel**

Reporting Period: October 2011

ON CALL OVERTIME BY JURSDICTION

	08/23/11	09/06/11	09/20/11	10/04/11	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	241.0	246.0	260.0	246.0	-5.4%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	462.0	429.0	621.0	462.0	-25.6%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	259.0	308.0	183.0	183.0	0.0%	230.8	58.0	513.0	6,232.5	27
Calvert	273.0	261.7	246.0	242.0	-1.6%	249.3	199.5	291.0	6,730.2	27
Caroline	246.0	249.0	264.0	246.0	-6.8%	252.7	217.0	300.5	6,823.5	27
Carroll	261.3	253.0	284.8	270.3	-5.1%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	246.0	246.0	264.0	253.0	-4.2%	250.7	183.0	327.0	6,767.6	27
Charles	247.0	263.5	255.6	246.5	-3.6%	251.6	182.5	286.4	6,793.2	27
Dorchester	244.0	246.0	259.0	245.0	-5.4%	249.1	236.0	263.5	6,727.0	27
Frederick	246.0	246.0	264.0	246.0	-6.8%	250.6	244.5	273.0	6,767.5	27
Garrett	256.7	252.0	269.3	253.0	-6.1%	258.0	251.0	273.0	6,965.3	27
Harford	201.8	197.4	296.1	296.2	0.0%	258.7	140.5	360.0	6,986.0	27
Howard	246.0	272.0	222.5	237.0	6.5%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	264.0	246.0	246.0	0.0%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	257.3	257.3	191.5	171.5	-10.4%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	244.5	246.0	264.0	242.0	-8.3%	247.9	214.0	287.1	6,694.3	27
Somerset	15.0	93.0	39.0	69.0	76.9%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	309.0	183.0	277.2	255.8	-7.7%	249.4	63.0	375.0	6,733.8	27
Washington	196.0	228.7	246.0	240.0	-2.4%	249.3	228.0	264.0	6,730.8	27
Wicomico	246.0	249.0	231.0	207.0	-10.4%	250.2	231.0	279.0	6,754.5	27
Worcester	177.1	225.0	177.0	229.5	29.7%	157.8	69.0	216.0	4,259.9	27
TOTAL	5120.7	5215.6	5361.0	5086.8						



Department of Human Resources LDSS Personnel

Reporting Period: October 2011

SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	08/23/11	09/06/11	09/20/11	10/04/11		Average	Minimum	Maximum	Total	Periods
Allegany	82.40	54.40	80.50	108.80	35.2%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	86.90	87.40	112.30	105.00	-6.5%	114.0	58.1	151.4	3,077.3	27
Baltimore City	940.00	736.00	965.20	1019.00	5.6%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	209.10	196.40	212.30	211.70	-0.3%	187.1	63.6	263.5	5,051.0	27
Calvert	49.40	33.90	45.80	52.60	14.8%	29.3	16.1	41.3	790.1	27
Caroline	24.00	19.00	27.00	46.00	70.4%	26.3	11.0	44.0	709.0	27
Carroll	75.80	57.00	53.00	52.60	-0.8%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	66.40	59.30	54.10	82.50	52.5%	83.4	50.6	125.6	2,251.4	27
Charles	56.26	47.78	69.19	76.40	10.4%	31.5	10.0	81.5	850.0	27
Dorchester	44.00	48.80	46.80	85.90	83.5%	48.3	29.1	71.8	1,305.3	27
Frederick	90.50	57.50	51.00	58.00	13.7%	55.4	26.7	76.0	1,495.8	27
Garrett	28.00	46.00	49.00	57.00	16.3%	25.8	10.0	42.0	697.0	27
Harford	79.80	95.90	49.20	80.90	64.4%	79.3	49.8	102.1	2,141.0	27
Howard	66.60	38.00	86.10	57.90	-32.8%	56.0	23.6	89.4	1,511.1	27
Kent	14.00	6.00	17.00	17.00	0.0%	20.3	8.0	40.5	548.1	27
Montgomery	0.00	0.00	0.00	0.00	0.0%	163.3	91.7	214.6	4,408.2	27
Prince George's	198.20	214.00	220.00	218.50	-0.7%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	14.80	33.80	25.30	24.60	-2.8%	26.7	8.1	57.5	720.3	27
Somerset	19.00	16.40	24.70	14.50	-41.3%	33.0	15.9	65.5	890.4	27
St. Mary's	40.90	52.20	60.10	46.90	-22.0%	44.9	22.8	88.9	1,212.4	27
Talbot	30.50	18.80	15.50	27.20	75.5%	34.6	16.0	55.0	933.0	27
Washington	67.60	42.60	76.90	97.80	27.2%	108.4	72.0	171.4	2,926.0	27
Wicomico	71.00	49.00	84.00	85.00	1.2%	68.3	39.3	104.6	1,844.3	27
Worcester	29.50	17.60	30.80	28.40	-7.8%	30.6	10.8	58.4	827.4	27
TOTAL	2384.7	2027.8	2455.8	2654.2						



**Department of Human Resources
LDSS Personnel
Reporting Period: October 2011**

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	08/23/11	09/06/11	09/20/11	10/04/11		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.7	0.0	0.7	0.0	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	92.0	92.0	93.6	72.0	-23.1%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	0.0	0.5	0.0	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	3.0	0.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	0.0	0.6	0.0	0.0	0.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	0.0	0.0	0.0	0.3	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	11.0	5.0	4.0	4.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	3.5	1.4	1.0	0.7	0.0%	3.3	0.0	10.0	90.0	27
Kent	0.0	0.0	2.0	3.3	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	2.0	12.0	0.0	0.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	2.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	0.0	0.0	2.5	0.0%	0.0	0.0	0.0	0.0	27
Washington	1.0	0.0	0.0	1.4	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	112.2	114.0	101.8	84.2						



**Department of Human Resources
LDSS Personnel**

Reporting Period: October 2011

UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	08/23/11	09/06/11	09/20/11	10/04/11		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	1.8	5.1	3.4	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	13.0	23.6	24.6	24.8	0.8%	15.2	0.6	51.8	409.2	27
Baltimore City	283.0	275.0	253.1	246.0	-2.8%	182.9	57.0	291.0	4,939.0	27
Baltimore	21.9	17.7	21.0	33.0	57.1%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	4.4	2.8	0.6	0.0	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	3.5	6.8	9.1	13.5	48.4%	18.7	2.5	38.5	505.0	27
Charles	12.0	4.4	0.6	2.8	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	-9.7	4.6	2.1	0.7	-66.7%	5.9	0.0	29.0	158.4	27
Frederick	5.0	0.8	0.4	4.5	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	19.0	14.0	13.8	14.9	0.0%	14.1	0.3	60.0	380.4	27
Howard	4.7	5.0	7.2	9.9	0.0%	4.8	0.0	15.8	128.3	27
Kent	0.0	0.0	0.0	0.0	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	22.7	1.8	49.1	612.3	27
Prince George's	32.1	29.8	25.3	26.2	3.6%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	15.9	10.0	12.5	16.4	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	2.1	0.0	0.0	0.0	0.0%	7.9	0.0	22.0	214.5	27
Talbot	0.0	3.9	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	11.0	7.0	0.0	0.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.6	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	417.9	407.8	375.4	396.1						



**Department of
StateStat**
Reporting Period: September 2011

Management Team

Operations: Vacant
 Programs: Vacant
 Chief of Staff: ML Wernecke
Administrations:
 Social Services Administration: Carnitra White
 Family Investments Administration: Rosemary Malone
 Child Support Enforcement Administration: Gina Higginbotham (Acting)

Secretary Theodore Dallas
 Appointed May 2011

MBE CONTRACT ACTIVITY

Goal Achieved: **7.98%** # Waivers requested: 0 # Waivers granted: 0 Goal Achieved: **16.43%** # Waivers requested: # Waivers granted:

PROCUREMENT/CONTRACT AWARDS	CURRENTLY AVAILABLE PERIOD (September 2011)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
Payment Totals	\$8,715,671.00	\$651,158.00 7.47%	\$372,671.00 4.28%	\$19,368.00 0.22%	\$1,043,197.00	11.97%	\$24,171,608.00	\$957,596.00 3.96%	\$1,282,932.00 5.31%	\$136,855.00 0.57%	\$2,377,383.00	9.84%
Awards Totals	\$1,631,801.00	\$47,965.00 2.94%	\$63,404.00 3.89%	\$18,908.00 1.16%	\$130,277.00	7.98%	\$168,680,980.00	\$4,428,883.00 2.63%	\$521,428.00 0.31%	\$22,756,730.00 13.49%	\$27,707,041.00	16.43%
Architectural and Engineering	\$3,206.00				\$0.00	0.00%	\$3,206.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$1,000.00	\$1,000.00			\$1,000.00	100.00%	\$5,878.00	\$1,000.00	\$0.00	\$0.00	\$1,000.00	17.01%
Services	\$274,681.00	\$16,733.00	\$4,108.00	\$160.00	\$21,001.00	7.65%	\$1,564,316.00	\$94,995.00	\$72,540.00	\$5,315.00	\$172,850.00	11.05%
Supplies and Equipment	\$145,696.00		\$52,469.00	\$5,137.00	\$57,606.00	39.54%	\$558,637.00	\$22,790.00	\$207,352.00	\$14,377.00	\$244,519.00	43.77%
IT Services	\$531,324.00				\$0.00	0.00%	\$14,764,679.00	\$1,988,000.00	\$0.00	\$0.00	\$1,988,000.00	13.46%
IT Supplies and Equipment	\$81,499.00	\$5,657.00			\$5,657.00	6.94%	\$3,095,496.00	\$5,657.00	\$3,602.00	\$0.00	\$9,259.00	0.30%
Human, Cultural, Social & Educational	\$379,184.00			\$3,800.00	\$3,800.00	1.00%	\$145,156,337.00	\$2,111,928.00	\$135,420.00	\$22,707,800.00	\$24,955,148.00	17.19%
Corporate Credit Card	\$126,979.00	\$2,453.00	\$1,142.00	\$470.00	\$4,065.00	3.20%	\$420,457.00	\$7,971.00	\$2,875.00	\$470.00	\$11,316.00	2.69%
Direct Vouchers	\$88,232.00	\$22,122.00	\$5,685.00	\$9,341.00	\$37,148.00	42.10%	\$3,111,974.00	\$196,542.00	\$99,639.00	\$28,768.00	\$324,949.00	10.44%

Notes: (1) MBE data consist of MBE prime and MBE subcontract awards and payments, where applicable. (2) The "Women" category may include contract awards and payments to dually-certified MBEs.

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$7,686,298	\$652,953	13	8.50%	\$34,441,018	\$2,603,348	46	7.56%



**Department of Human Resources
Social Services Administration**
Reporting Period: August 2011

Preliminary Goals

Place Matters/Safe Reduction ¹

NOTE--Preliminary Goals

Current Measures	Baseline		Preliminary FY 2012 Goal		REPORTING PERIOD: Monthly				Source
	Date	Data	Goal	Target	May-11	Jun-11	Jul-11	Aug-11	
CPS Investigation open less than 60 Days at end of month	6/30/2011	71%	85% or higher	85%	69%	71%	73%	86%	MD CHESSIE
Children in Out-of-Home Placement ²	6/30/2011	7,411	Targeted Reductions	6,851	7,518	7,411	7,367	7,316	MD CHESSIE
Children in Group Homes (% of all placements)	6/30/2011	11%	11% or Lower	11%	11%	11%	12%	11%	MD CHESSIE
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2011	76%	76% or Higher	76%	75%	76%	73.3%	73.3%	MD CHESSIE
Caseworker Visitation--Percent of Foster Children visited Every Month ³	Federal Standard		90% or Higher	90%	78%	82%	85%	84%	MD CHESSIE
Exits from Out-of-Home Placement to:					PROGRESS TO DATE DURING FY 2012				
					Goal	Cumulative During FY	Actual Percent	Expected Percent	
Legal Guardianship	Goal: 68% of Children with Plan of Guardianship (June 2011)				805	127	16%	17%	MD CHESSIE
Adoption	Goal: 68% of Children with Plan of Adoption (June 2011)				464	70	15%	17%	MD CHESSIE
					REPORTING PERIOD				
					9/30/10	12/31/10	3/31/11	6/30/11	
Recurrence of Maltreatment (% with recurrence of maltreatment within 6 months of first occurrence)	Federal Standard		5.4% or Lower	< 5.4%	4.6%	3.4%	3.6%	3.5%	MD CHESSIE
Absence of Child Abuse and Neglect while in Foster Care	Federal Standard		99.68% or Higher	> 99.68%	Not reported	99.8%	99.8%	99.8%	MD CHESSIE
Placement Stability (Percent of foster children less than 12 months with two or less placement settings)	Federal 75th Percentile		86% or Higher	86%	85%	85%	85%	85%	MD CHESSIE

Children Placed in their Home/ Adjacent Jurisdiction	Baseline		Preliminary FY 2012 Goal		REPORTING PERIOD				Source
	Date	Data	Goal	Target	6/30/11	9/30/11	12/31/11	3/31/12	
(Point in Time measure, based on all children in care, including those w/ missing placement information)	9/31/2010	66%	75% or higher	75%	71%	Pending	Pending	Pending	for Baseline and Results
	12/31/2010	70%							
	3/31/2011	71%							
Missing address: Placement address is either missing or cannot derive jurisdiction from address information		<i>Average</i> 69%							
	9/31/2010	20%	9% or lower	9%	13%	Pending	Pending	Pending	MD CHESSIE
	12/31/2010	22%							
	3/31/2011	14%							
		<i>Average</i> 19%							

¹ Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011; new measures for FY 2012 have been added.

² Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

³ Data for May, June, and July is based on data collected from October 2010 through end of report month



**Department of Human Resources
Social Services Administration**

Reporting Period: August 2011

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
Reports	4,742	4,084	3,064	3,408	11.23%	3,236	3,064	3,408	6,472	2	
Investigations											
Total # Open at beginning of month	5,743	6,054	4,959	3,679	-25.81%	4,319	3,679	4,959	8,638	2	
Total # New during report month	2,707	2,244	1,794	2,026	12.93%	1,910	1,794	2,026	3,820	2	
Total # Completed during month	2,326	2,784	3,074	2,837	-7.71%	2,969	2,864	3,074	5,938	2	
Total # Open at end of month	6,124	5,514	3,679	2,868	-22.04%	3,274	2,868	3,679	6,547	2	
	REPORTING PERIOD				% Change	PRIOR FISCAL YEAR-TO-DATE					
	Mar-11	Apr-11	May-11	Jun-11		Average	Minimum	Maximum	Total	Periods	
Investigations											
Total New Allegations¹	3,280	2,722	3,139	2,616	-16.66%	2,728	2,387	3,280	32,735	12	
Physical Abuse	1,163	918	1,129	713	-36.85%	891	591	1,163	10,686	12	
Sexual Abuse	393	332	378	294	-22.22%	327	265	393	3,920	12	
Mental Injury-Abuse	3	1	4	0	-100.00%	3	0	7	38	12	
Neglect	1,720	1,470	1,626	1,609	-1.05%	1,505	1,296	1,720	18,063	12	
Mental Injury-Neglect	1	1	2	2	0.00%	3	0	15	30	12	

¹ New Allegations - due to change in data source to MD CHESSIE, data presented on a three-month lag to facilitate data completeness

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
Total Findings	3,016	3,489	4,511	4,338	-3.84%	4,425	4,338	4,511	8,849	2	
"Indicated" Findings Total	639	631	1,007	967	-3.97%	990	973	1,007	1,980	2	
Physical Abuse	144	161	180	114	-36.67%	147	114	180	294	2	
Sexual Abuse	100	102	154	139	-9.74%	147	139	154	293	2	
Mental Injury-Abuse	0	2	1	4	300.00%	3	1	4	5	2	
Neglect	395	366	670	708	5.67%	689	670	708	1,378	2	
Mental Injury-Neglect	0	0	2	2	0.00%	2	2	2	4	2	
"Unsubstantiated" Findings Total	499	580	947	838	-11.51%	893	838	947	1,785	2	
Physical Abuse	180	191	243	215	-11.52%	229	215	243	458	2	
Sexual Abuse	45	84	96	70	-27.08%	83	70	96	166	2	
Mental Injury-Abuse	1	1	1	0	-100.00%	1	0	1	1	2	
Neglect	273	304	607	553	-8.90%	580	553	607	1,160	2	
Mental Injury-Neglect	0	0	0	0	0.00%	0	0	0	0	2	
"Ruled Out" Findings	1,878	2,278	2,557	2,527	-1.17%	2,542	2,527	2,557	5,084	2	

IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,210	3,182	3,289	3,229	-1.82%	3,259	3,229	3,289	6,518	2	
New Families	668	701	628	643	2.39%	636	628	643	1,271	2	
Cases Closed	697	594	687	704	2.47%	696	687	704	1,391	2	
End of Month Total Families	3,182	3,289	3,230	3,168	-1.92%	3,199	3,168	3,230	6,398	2	



Department of Human Resources

Social Services Administration

Reporting Period: August 2011

OUT-OF-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	7,548	7,518	7,465	7,367	-1.31%	7,416	7,367	7,465	14,832	2	
New Out-of-Home Placements	295	283	239	283	18.41%	261	239	283	522	2	
Total # of Child Welfare Caseworkers ²	651	647	643	640	-0.53%	631	623	640	1,263	2	
AVG Caseload Volume for Caseworkers	11.5	11.5	11.5	11.4	-0.87%	12	11	12	23	2	
Children Leaving Out-of-Home Placement	325	390	337	336	-0.30%	337	336	337	673	2	
Children Adopted	52	76	33	37	11.03%	35	33	37	70	2	
Children Reunified	141	154	162	147	-9.33%	152	143	162	305	2	
Children in Legal Guardianship	86	87	55	72	31.96%	64	55	74	128	2	
Aged Out	43	68	69	72	4.52%	69	69	69	138	2	
Other	3	5	18	7	-61.92%	15	11	18	30	2	
End of Month - Total Children	7,518	7,411	7,367	7,316	-0.69%	7,342	7,316	7,367	14,683	2	
Placement Setting											
Children in Family Homes	5,478	5,408	5,397	5,363	-84.70%	5,380	5,363	5,397	10,760	2	
Children in Group Homes	808	811	857	826	-78.88%	842	826	857	1,683	2	
Children in Residential Treatment Centers	227	219	182	181	31.32%	182	181	182	363	2	
Children in Independent Living	270	257	238	239	197.06%	239	238	239	477	2	
Children in other placements	581	570	693	707	-76.77%	645	583	707	1,290	2	
Children in Trial Home Visits*	154	194	143	161	0.00%	152	143	161	304	2	
Race ³ (reported quarterly)											
Black/African-American only		68.7%		68.8%							
White/Caucasian only		23.5%		23.2%							
Other only (only one Other race selected)		0.4%		0.4%							
Multiple (multiple races selected)		3.4%		3.4%							
Missing (includes blank, declined, unable to determine)		4.0%		4.2%							
Ethnicity											
Hispanic		3.7%		3.9%							

² Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

³ MD CHESIE allows multiple races to be selected

*Beginning with July 2011 data, Children in Trial Home Visits data is considered a subset of Children in Family Homes

FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	2,645	2,620	2,596	2,568	-1.08%	2,582	2,568	2,596	5,164	2	
New Homes	36	47	55	49	-10.91%	52	49	55	104	2	
Closed Homes	60	64	83	84	1.20%	84	83	84	167	2	
End of Month - Foster Families	2,621	2,599	2,568	2,533	-1.36%	2,551	2,533	2,568	5,101	2	
Unrestricted Foster Families	1,947	1,945	1,938	1,822	-5.99%	1,880	1,822	1,938	3,760	2	

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	607	595	819	740	-9.65%	780	740	819	1,559	2	
New Applications	151	160	175	110	-37.14%	143	110	175	285	2	
Completed (Accepted) Applications	73	74	89	88	-1.12%	89	88	89	177	2	



**Department of Human Resources
Social Services Administration**

Reporting Period: August 2011

	REPORTING PERIOD: Annual ending Specified Qtr.				% Change	FISCAL YEAR-TO-DATE				
	FY11-Q1	FY11-Q2	FY11-Q3	FY11-Q4		Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment										
within Six Months	4.6%	3.4%	3.6%	3.5%	-1.70%					
Numerator	120	78	92	131						
Denominator	2,620	2,292	2,571	3,702						
Time Period	10/09-9/10	1/10-12/10	4/10 - 3/11	7/10-6/11						
Data Extract Date	1/15/2011	4/15/2011	7/9/2011	10/15/2011						

ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods
TOTAL CASES	7,529	7,632	7,787	7,361	-5.5%	7,352	7,342	7,361	14,703	2
# Protective Services Investigations	427	468	482	473	-1.9%	478	473	482	955	2
Active Protective Services Caseload	1,439	1,443	1,474	1,484	0.7%	1,479	1,474	1,484	2,958	2
Social Services Case Management Cases	2,581	2,591	2,577	2,571	-0.2%	2,574	2,571	2,577	5,148	2
% under 65 Years Old	25%	25%	25%	25%	0.0%	0	0	0	1	2
Closed Cases	421	382	412	334	-18.9%	373	334	412	746	2
# In Home Aide Services (IHAS) Customers	1,766	1,775	1,777	1,786	0.5%	1,782	1,777	1,786	3,563	2
% of customers under 65 Years Old	29%	29%	29%	29%	0.0%	0	0	0	1	2
New Clients Receiving Services	63	53	43	56	30.2%	50	43	56	99	2
Closed Cases	54	50	49	59	20.4%	54	49	59	108	2
IHAS Waiting List	553	551	536	550	2.6%	543	536	550	1,086	2
Avg. Length of Time Receiving Services (in years)	4	3	4	4	0.0%	4	4	4	7	2
# Respite Clients⁴	269	310	445		-100.0%	445	445	445	445	1
New Clients	129	96	53		-100.0%	53	53	53	53	1
# Unable to Serve	846	415	252		-100.0%	252	252	252	252	1
# Project Home Placements	494	494	496	497	0.2%	497	496	497	993	2
Applications	8	5	6	4	-33.3%	5	4	6	10	2
New Clients	25	3	12	16	33.3%	14	12	16	28	2

⁴ Respite Client data are reported on a month lag.



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August 2011

CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	PRIOR FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations¹	3,280	2,722	3,139	2,618	-16.6%	2,728	2,387	3,280	32,737	12	
Allegany	59	63	69	88	27.5%	91	59	158	1,087	12	
Anne Arundel	251	201	238	200	-16.0%	202	143	251	2,423	12	
Baltimore City	878	775	845	724	-14.3%	749	589	878	8,988	12	
Baltimore	285	208	278	195	-29.9%	218	178	285	2,620	12	
Calvert	54	34	38	33	-13.2%	36	22	54	429	12	
Caroline	26	23	18	23	27.8%	22	14	28	268	12	
Carroll	72	63	68	55	-19.1%	60	45	81	721	12	
Cecil	135	112	135	103	-23.7%	117	81	139	1,409	12	
Charles	76	55	72	50	-30.6%	53	31	76	633	12	
Dorchester	34	25	31	31	0.0%	26	15	34	314	12	
Frederick	157	122	139	104	-25.2%	122	87	179	1,461	12	
Garrett	14	20	10	11	10.0%	11	6	20	131	12	
Harford	101	113	117	101	-13.7%	94	63	117	1,133	12	
Howard	73	67	85	86	1.2%	67	30	86	801	12	
Kent	11	9	9	12	33.3%	9	2	12	104	12	
Montgomery	296	218	302	257	-14.9%	225	145	302	2,700	12	
Prince George's	348	308	304	248	-18.4%	287	232	348	3,447	12	
Queen Anne's	17	16	19	15	-21.1%	14	8	19	167	12	
St. Mary's	59	42	40	29	-27.5%	49	29	70	587	12	
Somerset	19	12	16	21	31.3%	17	9	21	198	12	
Talbot	29	13	19	13	-31.6%	19	12	29	222	12	
Washington	160	133	169	130	-23.1%	142	122	169	1,706	12	
Wicomico	65	48	68	44	-35.3%	52	44	68	619	12	
Worcester	61	42	50	45	-10.0%	47	28	62	569	12	

¹ New Allegations - due to change in data source to MD CHESSIE, data presented will be on a three-month lag



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August 2011

CHILD PROTECTIVE SERVICES (CPS) -- Open Investigations Under 60 Days

JURISDICTION	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE			
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Periods
Percent Open under 60 Days	69%	71%	73%	86%	17.1%	80%	73%	86%	2
Allegany	100%	100%	96%	96%	-0.4%	96%	96%	96%	2
Anne Arundel	92%	95%	93%	97%	3.7%	95%	93%	97%	2
Baltimore City	87%	88%	87%	87%	-0.8%	87%	87%	87%	2
Baltimore	76%	78%	80%	90%	13.2%	85%	80%	90%	2
Calvert	75%	85%	96%	96%	-0.4%	96%	96%	96%	2
Caroline	89%	86%	89%	90%	1.3%	89%	89%	90%	2
Carroll	98%	98%	98%	99%	0.1%	98%	98%	99%	2
Cecil	81%	84%	87%	89%	2.7%	88%	87%	89%	2
Charles	69%	77%	85%	81%	-4.7%	83%	81%	85%	2
Dorchester	60%	63%	77%	100%	30.4%	88%	77%	100%	2
Frederick	77%	76%	87%	90%	3.8%	88%	87%	90%	2
Garrett	63%	39%	78%	85%	8.8%	81%	78%	85%	2
Harford	82%	84%	85%	97%	13.8%	91%	85%	97%	2
Howard	71%	74%	63%	59%	-7.0%	61%	59%	63%	2
Kent	94%	95%	92%	86%	-6.5%	89%	86%	92%	2
Montgomery	77%	77%	77%	97%	25.5%	87%	77%	97%	2
Prince George's	50%	51%	53%	74%	40.4%	64%	53%	74%	2
Queen Anne's	82%	87%	93%	81%	-13.5%	87%	81%	93%	2
St. Mary's	24%	58%	27%	66%	141.4%	47%	27%	66%	2
Somerset	47%	27%	78%	64%	-17.9%	71%	64%	78%	2
Talbot	65%	100%	93%	100%	7.1%	97%	93%	100%	2
Washington	78%	77%	94%	94%	-0.3%	94%	94%	94%	2
Wicomico	70%	61%	57%	95%	68.4%	76%	57%	95%	2
Worcester	35%	43%	58%	58%	-0.5%	58%	58%	58%	2



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August 2011

IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods
Caseload	3,181	3,289	3,230	3,168	-1.9%	3,199	3,168	3,230	6,398	2
Allegany	68	74	75	74	-1.3%	75	74	75	149	2
Anne Arundel	248	244	226	245	8.4%	236	226	245	471	2
Baltimore City	825	909	932	913	-2.0%	923	913	932	1,845	2
Baltimore	388	389	378	374	-1.1%	376	374	378	752	2
Calvert	85	79	79	71	-10.1%	75	71	79	150	2
Caroline	42	42	40	36	-10.0%	38	36	40	76	2
Carroll	46	38	42	45	7.1%	44	42	45	87	2
Cecil	93	93	95	97	2.1%	96	95	97	192	2
Charles	81	91	90	86	-4.4%	88	86	90	176	2
Dorchester	44	45	41	42	2.4%	42	41	42	83	2
Frederick	74	59	59	57	-3.4%	58	57	59	116	2
Garrett	50	52	44	35	-20.5%	40	35	44	79	2
Harford	88	79	60	67	11.7%	64	60	67	127	2
Howard	90	92	88	79	-10.2%	84	79	88	167	2
Kent	10	11	6	8	33.3%	7	6	8	14	2
Montgomery	183	184	178	174	-2.2%	176	174	178	352	2
Prince George's	268	300	289	275	-4.8%	282	275	289	564	2
Queen Anne's	27	24	25	24	-4.0%	25	24	25	49	2
St. Mary's	125	127	132	113	-14.4%	123	113	132	245	2
Somerset	42	42	42	42	0.0%	42	42	42	84	2
Talbot	36	36	33	36	9.1%	35	33	36	69	2
Washington	121	131	134	134	0.0%	134	134	134	268	2
Wicomico	95	96	88	81	-8.0%	85	81	88	169	2
Worcester	52	52	54	60	11.1%	57	54	60	114	2



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August 2011

FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	7,518	7,411	7,367	7,316	-0.7%	7,342	7,316	7,367	14,683	2
Allegany	97	84	80	79	-1.3%	80	79	80	159	2
Anne Arundel	153	151	149	151	1.3%	150	149	151	300	2
Baltimore City	4,068	4,005	3,909	3,863	-1.2%	3,886	3,863	3,909	7,772	2
Baltimore	572	578	567	566	-0.2%	567	566	567	1,133	2
Calvert	93	90	89	78	-12.4%	84	78	89	167	2
Caroline	43	42	39	40	2.6%	40	39	40	79	2
Carroll	37	41	42	43	2.4%	43	42	43	85	2
Cecil	126	129	127	128	0.8%	128	127	128	255	2
Charles	105	98	99	97	-2.0%	98	97	99	196	2
Dorchester	21	20	21	19	-9.5%	20	19	21	40	2
Frederick	158	148	149	148	-0.7%	149	148	149	297	2
Garrett	31	33	32	33	3.1%	33	32	33	65	2
Harford	261	257	257	254	-1.2%	256	254	257	511	2
Howard	66	66	68	67	-1.5%	68	67	68	135	2
Kent	10	9	9	9	0.0%	9	9	9	18	2
Montgomery	526	514	525	530	1.0%	528	525	530	1,055	2
Prince George's	599	599	637	636	-0.2%	637	636	637	1,273	2
Queen Anne's	20	19	21	18	-14.3%	20	18	21	39	2
St. Mary's	149	160	160	163	1.9%	162	160	163	323	2
Somerset	48	42	49	52	6.1%	51	49	52	101	2
Talbot	26	26	27	29	7.4%	28	27	29	56	2
Washington	211	211	222	231	4.1%	227	222	231	453	2
Wicomico	59	54	55	51	-7.3%	53	51	55	106	2
Worcester	39	35	34	31	-8.8%	33	31	34	65	2



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August 2011

FOSTER CARE - Monthly Caseworker Visitation - Goal for FFY11: 90%

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum		Periods
Cumulative Percent Fully Visited	78%	82%	85%	84%	-1.5%	84%	84%	85%		2
Allegany	96%	97%	97%	98%	1.9%	98%	97%	98%		2
Anne Arundel	88%	90%	92%	93%	1.2%	93%	92%	93%		2
Baltimore City	88%	88%	88%	76%	-14.2%	82%	76%	88%		2
Baltimore	78%	90%	88%	97%	10.4%	92%	88%	97%		2
Calvert	38%	72%	91%	93%	2.5%	92%	91%	93%		2
Caroline	38%	86%	88%	100%	13.5%	94%	88%	100%		2
Carroll	88%	94%	94%	100%	6.8%	97%	94%	100%		2
Cecil	87%	94%	92%	95%	2.5%	94%	92%	95%		2
Charles	34%	47%	49%	95%	95.2%	72%	49%	95%		2
Dorchester	65%	72%	67%	100%	50.0%	83%	67%	100%		2
Frederick	95%	100%	96%	99%	3.5%	98%	96%	99%		2
Garrett	80%	94%	93%	86%	-7.8%	90%	86%	93%		2
Harford	78%	81%	81%	94%	16.0%	87%	81%	94%		2
Howard	70%	71%	92%	94%	2.7%	93%	92%	94%		2
Kent	85%	85%	91%	100%	10.0%	95%	91%	100%		2
Montgomery	63%	84%	85%	97%	14.3%	91%	85%	97%		2
Prince George's	27%	32%	62%	80%	30.4%	71%	62%	80%		2
Queen Anne's	94%	100%	100%	87%	-13.3%	93%	87%	100%		2
St. Mary's	58%	61%	88%	84%	-4.7%	86%	84%	88%		2
Somerset	75%	72%	65%	93%	43.3%	79%	65%	93%		2
Talbot	100%	100%	100%	100%	0.0%	100%	100%	100%		2
Washington	73%	78%	78%	97%	24.2%	88%	78%	97%		2
Wicomico	90%	97%	95%	97%	2.6%	96%	95%	97%		2
Worcester	93%	95%	100%	96%	-3.9%	98%	96%	100%		2



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August 2011

FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	2,621	2,599	2,568	2,533	-1.4%	2,551	2,533	2,568	5,101	2
Allegany	48	49	50	50	0.0%	50	50	50	100	2
Anne Arundel	97	98	98	98	0.0%	98	98	98	196	2
Baltimore City	1,033	1,019	1,001	972	-2.9%	987	972	1,001	1,973	2
Baltimore	169	165	159	159	0.0%	159	159	159	318	2
Calvert	31	31	27	27	0.0%	27	27	27	54	2
Caroline	36	35	35	36	2.9%	36	35	36	71	2
Carroll	27	27	26	27	3.8%	27	26	27	53	2
Cecil	59	60	60	61	1.7%	61	60	61	121	2
Charles	76	78	78	74	-5.1%	76	74	78	152	2
Dorchester	25	25	28	28	0.0%	28	28	28	56	2
Frederick	95	95	95	93	-2.1%	94	93	95	188	2
Garrett	33	33	33	33	0.0%	33	33	33	66	2
Harford	91	90	92	92	0.0%	92	92	92	184	2
Howard	48	48	45	45	0.0%	45	45	45	90	2
Kent	8	7	7	8	14.3%	8	7	8	15	2
Montgomery	281	279	272	269	-1.1%	271	269	272	541	2
Prince George's	160	158	159	158	-0.6%	159	158	159	317	2
Queen Anne's	20	22	22	22	0.0%	22	22	22	44	2
St. Mary's	36	34	34	34	0.0%	34	34	34	68	2
Somerset	15	15	15	15	0.0%	15	15	15	30	2
Talbot	20	19	20	20	0.0%	20	20	20	40	2
Washington	135	135	136	136	0.0%	136	136	136	272	2
Wicomico	56	55	53	53	0.0%	53	53	53	106	2
Worcester	22	22	23	23	0.0%	23	23	23	46	2



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August 2011

REUNIFICATION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Maximum	Maximum	Total	Periods
Number of Exits to Reunification	141	154	162	147	-9.3%	155	162	162	309	2
Allegany	2	2	3	1	-66.7%	2	3	3	4	2
Anne Arundel	2	4	4	0	-100.0%	2	4	4	4	2
Baltimore City	71	82	117	104	-11.1%	111	117	117	221	2
Baltimore	11	11	9	19	113.8%	14	19	19	28	2
Calvert	0	3	0	2		1	2	2	2	2
Caroline	0	0	0	0		0	0	0	0	2
Carroll	3	3	2	0	-100.0%	1	2	2	2	2
Cecil	2	3	0	3		2	3	3	3	2
Charles	0	1	0	0		0	0	0	0	2
Dorchester	1	0	0	3		2	3	3	3	2
Frederick	1	6	2	1	-50.0%	2	2	2	3	2
Garrett	2	3	0	0		0	0	0	0	2
Harford	8	8	9	2	-77.1%	5	9	9	11	2
Howard	1	2	1	0	-100.0%	1	1	1	1	2
Kent	0	1	0	0		0	0	0	0	2
Montgomery	11	6	2	6	242.9%	4	6	6	8	2
Prince George's	4	5	10	3	-70.0%	7	10	10	13	2
Queen Anne's	0	0	0	0		0	0	0	0	2
St. Mary's	9	7	1	0	-100.0%	1	1	1	1	2
Somerset	1	2	0	0		0	0	0	0	2
Talbot	2	0	0	0		0	0	0	0	2
Washington	10	3	2	2	-16.7%	2	2	2	4	2
Wicomico	0	0	0	0		0	0	0	0	2
Worcester	0	2	0	1		1	1	1	1	2



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August 2011

LEGAL GUARDIANSHIP

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Maximum	Maximum	Total	Periods
Number of Exits to Guardianship	86	87	55	72	30.9%	64	72	72	127	2
Allegany	0	6	0	2		1	2	2	2	2
Anne Arundel	0	1	0	0		0	0	0	0	2
Baltimore City	57	52	34	37	8.8%	36	37	37	71	2
Baltimore	9	3	4	4	-10.0%	4	4	4	8	2
Calvert	0	1	3	10	212.5%	7	10	10	13	2
Caroline	0	0	1	0	-100.0%	1	1	1	1	2
Carroll	0	3	0	0		0	0	0	0	2
Cecil	2	0	3	0	-100.0%	1	3	3	3	2
Charles	0	0	3	0	-100.0%	1	3	3	3	2
Dorchester	0	1	0	0		0	0	0	0	2
Frederick	0	2	2	1	-50.0%	2	2	2	3	2
Garrett	4	0	0	0		0	0	0	0	2
Harford	4	5	0	0		0	0	0	0	2
Howard	1	0	0	0		0	0	0	0	2
Kent	0	0	0	0		0	0	0	0	2
Montgomery	1	6	2	11	528.6%	6	11	11	13	2
Prince George's	1	5	0	0		0	0	0	0	2
Queen Anne's	0	0	0	0		0	0	0	0	2
St. Mary's	4	0	0	2		1	2	2	2	2
Somerset	3	2	0	0		0	0	0	0	2
Talbot	0	0	0	0		0	0	0	0	2
Washington	0	0	0	2		1	2	2	2	2
Wicomico	0	0	3	1	-66.7%	2	3	3	4	2
Worcester	0	0	0	2		1	2	2	2	2



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August 2011

ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	52	76	33	37	12.0%	35	37	70	464	2
Allegany	0	4	3	0	-100.0%	2	3	3	9	2
Anne Arundel	1	3	0	0		0	0	0	9	2
Baltimore City	29	32	16	21	31.3%	19	21	37	218	2
Baltimore	0	2	0	2		1	2	2	33	2
Calvert	0	0	0	0		0	0	0	8	2
Caroline	0	1	0	0		0	0	0	3	2
Carroll	0	0	0	0		0	0	0	2	2
Cecil	2	3	0	1		1	1	1	18	2
Charles	4	5	4	3	-32.5%	4	4	7	14	2
Dorchester	0	0	0	0		0	0	0	1	2
Frederick	1	5	0	0		0	0	0	8	2
Garrett	0	0	0	0		0	0	0	3	2
Harford	3	4	5	6	20.0%	6	6	11	13	2
Howard	0	0	0	0		0	0	0	4	2
Kent	0	0	0	0		0	0	0	1	2
Montgomery	6	9	0	3		1	3	3	40	2
Prince George's	0	0	0	0		0	0	0	29	2
Queen Anne's	0	0	0	0		0	0	0	2	2
St. Mary's	2	1	1	0	-100.0%	1	1	1	14	2
Somerset	0	1	0	0		0	0	0	8	2
Talbot	0	0	0	0		0	0	0	2	2
Washington	0	2	4	0	-100.0%	2	4	4	12	2
Wicomico	4	4	0	0		0	0	0	6	2
Worcester	0	0	0	1		1	1	1	7	2



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August 2011

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	15.9	14.4	9.7	7.6	-21.6%	9	8	10	17	2
Allegany	3.7	3.9	3.6	3.3	-8.0%	3	3	4	7	2
Anne Arundel	14.8	13.3	10.0	8.3	-17.7%	9	8	10	18	2
Baltimore City	5.7	4.6	4.4	4.4	-0.2%	4	4	4	9	2
Baltimore	15.1	13.2	9.2	8.4	-9.2%	9	8	9	18	2
Calvert	13.8	11.5	5.0	4.6	-8.0%	5	5	5	10	2
Caroline	7.5	6.3	4.5	5.0	11.1%	5	5	5	10	2
Carroll	15.9	12.3	8.0	8.5	6.3%	8	8	9	17	2
Cecil	11.2	9.2	6.0	9.4	57.4%	8	6	9	15	2
Charles	18.1	14.8	8.8	10.4	19.0%	10	9	10	19	2
Dorchester	40.3	24.3	15.0	9.5	-36.7%	12	10	15	25	2
Frederick	20.8	17.0	11.1	8.5	-22.9%	10	9	11	20	2
Garrett	9.3	8.3	2.3	3.3	44.4%	3	2	3	6	2
Harford	11.1	10.7	7.9	4.3	-45.8%	6	4	8	12	2
Howard	20.0	21.0	11.5	9.0	-22.0%	10	9	12	21	2
Kent	8.0	9.0	6.0	3.5	-41.7%	5	4	6	10	2
Montgomery	21.1	21.4	15.3	10.5	-31.2%	13	11	15	26	2
Prince George's	31.0	29.7	15.7	9.1	-42.3%	12	9	16	25	2
Queen Anne's	12.3	12.3	9.7	8.3	-13.8%	9	8	10	18	2
St. Mary's	79.3	60.5	40.8	17.2	-57.8%	29	17	41	58	2
Somerset	32.3	30.0	13.3	11.0	-17.5%	12	11	13	24	2
Talbot	13.2	5.6	6.0	7.2	20.0%	7	6	7	13	2
Washington	22.2	21.5	15.2	15.5	2.0%	15	15	16	31	2
Wicomico	19.1	19.1	16.7	9.7	-42.0%	13	10	17	26	2
Worcester	64.0	45.8	20.0	15.6	-22.0%	18	16	20	36	2



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August 2011

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE					
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	11.5	11.5	11.5	11.4	-0.5%	11	11	11	23	2	
Allegany	9.7	8.4	8.0	7.9	-1.3%	8	8	8	16	2	
Anne Arundel	10.2	10.1	9.9	10.1	1.3%	10	10	10	20	2	
Baltimore City	10.1	10.0	9.8	9.8	-0.2%	10	10	10	20	2	
Baltimore	15.1	15.2	14.9	14.9	-0.2%	15	15	15	30	2	
Calvert	18.6	18.0	22.3	15.6	-29.9%	19	16	22	38	2	
Caroline	13.2	12.9	12.0	12.3	2.6%	12	12	12	24	2	
Carroll	7.4	10.3	8.4	10.8	28.0%	10	8	11	19	2	
Cecil	11.0	11.2	11.0	11.1	0.8%	11	11	11	22	2	
Charles	11.9	11.1	12.6	12.4	-2.0%	13	12	13	25	2	
Dorchester	10.5	10.0	10.5	9.5	-9.5%	10	10	11	20	2	
Frederick	12.6	11.8	10.3	10.2	-0.7%	10	10	10	20	2	
Garrett	8.9	9.4	9.1	9.4	3.1%	9	9	9	19	2	
Harford	13.1	12.9	11.2	11.0	-1.2%	11	11	11	22	2	
Howard	11.0	11.0	11.3	11.2	-1.5%	11	11	11	23	2	
Kent	6.7	6.0	6.0	6.0	0.0%	6	6	6	12	2	
Montgomery	18.8	18.4	18.8	18.9	1.0%	19	19	19	38	2	
Prince George's	16.0	16.0	17.0	17.0	-0.2%	17	17	17	34	2	
Queen Anne's	10.0	9.5	10.5	9.0	-14.3%	10	9	11	20	2	
St. Mary's	21.3	22.9	26.7	23.3	-12.7%	25	23	27	50	2	
Somerset	6.9	6.0	7.0	7.4	6.1%	7	7	7	14	2	
Talbot	8.7	8.7	9.0	9.7	7.4%	9	9	10	19	2	
Washington	19.2	17.6	20.2	21.0	4.1%	21	20	21	41	2	
Wicomico	9.1	8.3	10.0	10.2	2.0%	10	10	10	20	2	
Worcester	9.8	8.8	8.5	7.8	-8.8%	8	8	9	16	2	



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August 2011

CHILD FATALITIES- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
	2	0	1	2	100.0%	2	1	2	3	2	
Allegany	0	0	0	0		0	0	0	0	2	
Anne Arundel	0	0	1	0	-100.0%	1	0	1	1	2	
Baltimore City	0	0	0	1		1	0	1	1	2	
Baltimore	0	1	0	0		0	0	0	0	2	
Calvert	1	0	0	0		0	0	0	0	2	
Caroline	0	0	0	0		0	0	0	0	2	
Carroll	0	0	0	0		0	0	0	0	2	
Cecil	0	0	0	0		0	0	0	0	2	
Charles	0	0	0	1		1	0	1	1	2	
Dorchester	0	0	0	0		0	0	0	0	2	
Frederick	0	0	0	0		0	0	0	0	2	
Garrett	0	0	0	0		0	0	0	0	2	
Harford	0	0	0	0		0	0	0	0	2	
Howard	0	0	0	0		0	0	0	0	2	
Kent	0	0	0	0		0	0	0	0	2	
Montgomery	0	0	0	0		0	0	0	0	2	
Prince George's	0	0	0	0		0	0	0	0	2	
Queen Anne's	0	0	0	0		0	0	0	0	2	
St. Mary's	0	0	0	0		0	0	0	0	2	
Somerset	0	0	0	0		0	0	0	0	2	
Talbot	0	0	0	0		0	0	0	0	2	
Washington	0	0	0	0		0	0	0	0	2	
Wicomico	1	0	0	0		0	0	0	0	2	
Worcester	0	0	0	0		0	0	0	0	2	



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: August 2011

CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods
	0	0	1	0	-100.0%	1	0	1	1	2
Allegany	0	0	0	0		0	0	0	0	2
Anne Arundel	0	0	0	0		0	0	0	0	2
Baltimore City	0	0	1	0	-100.0%	1	0	1	1	2
Baltimore	0	0	0	0		0	0	0	0	2
Calvert	0	0	0	0		0	0	0	0	2
Caroline	0	0	0	0		0	0	0	0	2
Carroll	0	0	0	0		0	0	0	0	2
Cecil	0	0	0	0		0	0	0	0	2
Charles	0	0	0	0		0	0	0	0	2
Dorchester	0	0	0	0		0	0	0	0	2
Frederick	0	0	0	0		0	0	0	0	2
Garrett	0	0	0	0		0	0	0	0	2
Harford	0	0	0	0		0	0	0	0	2
Howard	0	0	0	0		0	0	0	0	2
Kent	0	0	0	0		0	0	0	0	2
Montgomery	0	0	0	0		0	0	0	0	2
Prince George's	0	0	0	0		0	0	0	0	2
Queen Anne's	0	0	0	0		0	0	0	0	2
St. Mary's	0	0	0	0		0	0	0	0	2
Somerset	0	0	0	0		0	0	0	0	2
Talbot	0	0	0	0		0	0	0	0	2
Washington	0	0	0	0		0	0	0	0	2
Wicomico	0	0	0	0		0	0	0	0	2
Worcester	0	0	0	0		0	0	0	0	2



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	681,949	688,816	698,969	702,604	0.5%	696,796	688,816	702,604	755,468	SFY 2012	
Recipient Households	337,265	340,941	346,926	349,277	0.7%	345,715	340,941	349,277	383,002	SFY 2012	
\$ Value Disbursed	\$86,780,009	\$87,826,904	\$89,535,600	\$98,494,326	10.0%	91,952,277	87,826,904	98,494,326	\$275,856,830	SFY 2012	
Cases Closed	18,122	19,793	19,244	20,838	8.3%	19,958	19,244	20,838	\$59,875	SFY 2012	
Applications Taken	27,999	27,454	30,235	28,033	-7.3%	28,574	27,454	30,235	\$85,722	SFY 2012	
Approvals	24,601	23,469	25,229	23,189	-8.1%	23,962	23,189	25,229	\$71,887	SFY 2012	
Denials	6,239	6,096	7,116	7,069	-0.7%	6,760	6,096	7,116	\$20,281	SFY 2012	
	Mar-11	Apr-11	May-11	Jun-11	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	7.62%	7.36%	7.39%	7.72%	4.5%	7.72%	6.56%	8.11%	7.72%	FFYTD 2011	
Overpayment Error Rate	5.88%	5.80%	5.96%	6.27%	5.2%	6.27%	5.09%	6.27%	6.27%	FFYTD 2011	
Underpayment Error Rate	1.74%	1.56%	1.44%	1.45%	0.7%	1.45%	1.44%	1.86%	1.45%	FFYTD 2011	
State-reported Negative error rate	17.85%	18.84%	18.05%	18.28%	1.3%	18.28%	16.67%	19.68%	18.28%	FFYTD 2011	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	31,216	28,320	32,474	30,474	-6.2%	30,423	28,320	32,474	91,268	SFY 2012	
Approvals (CC, LTC & SSI)	23,228	20,340	22,123	20,444	-7.6%	20,969	20,340	22,123	62,907	SFY 2012	
Denials (CC, LTC & SSI)	17,609	15,418	16,998	16,657	-2.0%	16,358	15,418	16,998	49,073	SFY 2012	
Community Care Cases	312,464	299,954	300,438	311,612	3.7%	304,001	299,954	311,612		SFY 2012	
Applications Taken	29,304	26,792	30,758	28,873	-6.1%	28,808	26,792	30,758	86,423	SFY 2012	
Approvals	19,748	17,407	19,253	18,056	-6.2%	18,239	17,407	19,253	54,716	SFY 2012	
Denials	15,754	13,868	15,319	15,195	-0.8%	14,794	13,868	15,319	44,382	SFY 2012	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
Recipients	73,473	74,078	74,010	73,194	-1.1%	73,761	73,194	74,078	80,771	SFY 2012	
Recipient Families	28,880	29,105	28,960	28,742	-0.8%	28,936	28,742	29,105	31,737	SFY 2012	
% of TANF 60 Month Families	7.2%	7.2%	7.2%	7.2%	0.0%	7.2%	7.2%	7.2%		SFY 2012	
\$ Value Disbursed	\$12,722,458	\$12,696,709	\$12,873,529	\$12,758,618	-0.9%	\$12,738,247	\$12,696,709	\$12,759,413	\$38,214,740	SFY 2012	
Cases Closed	3,636	3,488	3,841	4,178	8.8%	3,836	3,488	4,178	11,507	SFY 2012	
Applications Taken	7,169	6,357	7,289	6,871	-5.7%	6,839	6,357	7,289	20,517	SFY 2012	
Approvals	3,114	2,756	3,029	2,871	-5.2%	2,885	2,756	3,029	8,656	SFY 2012	
Approved and "New" to the TCA Program	663	625	681	657	-3.5%	654	625	681	1,963	SFY 2012	
Approved and Returning to the TCA Program	2,451	2,131	2,348	2,214	-5.7%	2,231	2,131	2,348	6,693	SFY 2012	
Denials	4,639	4,378	4,846	4,435	-8.5%	4,553	4,378	4,846	13,659	SFY 2012	
Payment Accuracy Rate	97.69%	97.43%	97.32%	97.31%	0.0%	97.31%	91.69%	97.69%		FFYTD 2011	
Federal Work Participation Rate	41.4%	41.8%	42.1%	42.3%	0.5%	40.99%	39.1%	42.3%	42.3%	FFYTD 2011	
YTD Job Placements	9,383	10,380	840	1,905	126.8%	953	840	1,905	1,905	SFY 2012	
QUARTERLY MEASURES	Oct-Dec 09	Jan-Mar 10	Apr-Jun 10	Jul-Sep 10	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	55%	57%	49%	34%	-31.0%	49%	34%	57%		Closed Cases Jul '10-Sep '10	
Employment Retention Rate	72%	81%	74%	77%	3.4%	76%	72%	81%		Closed Cases Jul '10-Sep '10	



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	20,518	20,350	20,319	20,088	-1.1%	20,252	20,088	20,350	22,222	SFY 2012
\$ Value Disbursed	\$3,622,408	\$3,589,607	\$3,603,631	\$3,690,006	2.4%	\$3,627,748	\$3,589,607	\$3,690,006	\$10,883,244	SFY 2012
Cases Closed	1,630	1,715	1,572	1,758	11.8%	1,682	1,572	1,758	5,045	SFY 2012
Applications Taken	4,371	4,007	4,504	4,167	-7.5%	4,226	4,007	4,504	12,678	SFY 2012
Approvals	1,684	1,429	1,602	1,441	-10.0%	1,491	1,429	1,602	4,472	SFY 2012
Denials	3,179	2,949	3,345	3,123	-6.6%	3,139	2,949	3,345	9,417	SFY 2012

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	4,929	0	18,986	11,590	-39.0%	15,288	11,590	18,986	30,576	SFY 2012
\$ Value Disbursed	\$2,186,630	\$0	\$6,463,101	\$3,908,280	-39.5%	\$5,185,691	\$3,908,280	\$6,463,101	\$10,371,381	SFY 2012
Applications	120	25,478	19,047	13,651	-28.3%	19,392	13,651	25,478	58,176	SFY 2012
Approvals	52	8,521	8,576	3,384	-60.5%	6,827	3,384	8,576	20,481	SFY 2012
Denials	68	1,182	725	578	-20.3%	828	578	1,182	2,485	SFY 2012
MD Energy Assistance Recipients										
Recipient Households	4,519	0	0	0		0	0	0	0	SFY 2012
\$ Value Disbursed	\$1,565,156	\$0	\$0	\$0		\$0	\$0	\$0	\$0	SFY 2012
Applications	135	26,096	19,532	14,089	-27.9%	19,906	14,089	26,096	59,717	SFY 2012
Approvals	56	0	0	0		0	0	0	0	SFY 2012
Denials	79	1,184	730	561	-23.2%	825	561	1,184	2,475	SFY 2012
Arrearage (one time only)										
Recipient Households	29	0	2,650	1,719	-35.1%	2,185	1,719	2,650	4,369	SFY 2012
\$ Value Disbursed	\$41,437	\$0	\$2,367,963	\$1,472,720	-37.8%	\$1,920,341	\$1,472,720	\$2,367,963	\$3,840,683	SFY 2012
Applications	0	2,282	1,943	1,333	-31.4%	1,853	1,333	2,282	5,558	SFY 2012
Approvals	0	1,006	1,394	699	-49.9%	1,033	699	1,394	3,099	SFY 2012
Denials	0	368	299	283	-5.4%	317	283	368	950	SFY 2012

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	25	38	39	21	-46.2%	33	21	39	98	SFY 2012
# of Employment Placements	92	86	82	101	23.2%	90	82	101	269	SFY 2012
Average Wage	\$9.08	\$8.73	\$9.25	\$11.08	19.8%	\$9.69	\$8.73	\$11.08	\$9.69	SFY 2012
% with Health Benefits	87%	87%	80%	84%	5.0%	84%	80%	87%		SFY 2012
Job Retention >90 Days	104	61	92	81	-12.0%	78	61	92	234	SFY 2012



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Jun-11	Jul-11	Aug-11	Sep-11		Average	Minimum	Maximum		
	98.2%	98.5%	98.6%	97.2%	-1.4%	98.1%	97.2%	98.6%		3
Allegany	98.7%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		3
Anne Arundel	98.5%	98.7%	96.4%	97.9%	1.6%	97.7%	96.4%	98.7%		3
Baltimore (City)	98.4%	98.9%	99.0%	96.0%	-3.0%	98.0%	96.0%	99.0%		3
Baltimore	99.6%	98.8%	98.8%	97.9%	-0.9%	98.5%	97.9%	98.8%		3
Calvert	100.0%	100.0%	99.0%	99.1%	0.1%	99.4%	99.0%	100.0%		3
Caroline	98.4%	98.3%	100.0%	100.0%	0.0%	99.4%	98.3%	100.0%		3
Carroll	98.4%	98.5%	97.9%	98.4%	0.5%	98.3%	97.9%	98.5%		3
Cecil	98.0%	100.0%	99.5%	98.0%	-1.5%	99.2%	98.0%	100.0%		3
Charles	97.1%	97.5%	95.3%	97.8%	2.6%	96.9%	95.3%	97.8%		3
Dorchester	100.0%	100.0%	96.9%	94.1%	-2.9%	97.0%	94.1%	100.0%		3
Frederick	95.9%	98.9%	96.5%	98.2%	1.8%	97.9%	96.5%	98.9%		3
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		3
Harford	97.0%	99.1%	98.3%	97.3%	-1.0%	98.2%	97.3%	99.1%		3
Howard	100.0%	100.0%	100.0%	99.2%	-0.8%	99.7%	99.2%	100.0%		3
Kent	97.3%	96.4%	100.0%	100.0%	0.0%	98.8%	96.4%	100.0%		3
Montgomery	98.6%	97.6%	97.4%	97.4%	0.0%	97.5%	97.4%	97.6%		3
Prince George's	97.9%	98.3%	99.4%	99.0%	-0.4%	98.9%	98.3%	99.4%		3
Queen Anne's	100.0%	100.0%	98.7%	100.0%	1.3%	99.6%	98.7%	100.0%		3
St. Mary's	99.1%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		3
Somerset	97.6%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		3
Talbot	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		3
Washington	99.6%	100.0%	99.4%	99.6%	0.2%	99.7%	99.4%	100.0%		3
Wicomico	99.6%	99.5%	100.0%	99.1%	-0.9%	99.5%	99.1%	100.0%		3
Worcester	97.3%	96.0%	100.0%	100.0%	0.0%	98.7%	96.0%	100.0%		3



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum			
	98.0%	97.8%	97.5%	97.8%	0.3%	97.7%	97.5%	97.8%		3	
Allegany	99.7%	99.6%	100.0%	99.7%	-0.3%	99.8%	99.6%	100.0%		3	
Anne Arundel	98.3%	99.0%	98.2%	97.1%	-1.1%	98.1%	97.1%	99.0%		3	
Baltimore (City)	98.0%	99.0%	98.7%	97.6%	-1.1%	98.4%	97.6%	99.0%		3	
Baltimore	98.8%	98.8%	98.4%	98.1%	-0.3%	98.4%	98.1%	98.8%		3	
Calvert	100.0%	100.0%	99.1%	99.6%	0.5%	99.6%	99.1%	100.0%		3	
Caroline	99.2%	98.1%	100.0%	98.1%	-1.9%	98.7%	98.1%	100.0%		3	
Carroll	95.1%	97.6%	96.3%	96.5%	0.2%	96.8%	96.3%	97.6%		3	
Cecil	99.4%	100.0%	98.7%	99.7%	1.0%	99.5%	98.7%	100.0%		3	
Charles	97.8%	98.5%	97.0%	94.8%	-2.3%	96.8%	94.8%	98.5%		3	
Dorchester	99.4%	98.5%	98.5%	97.3%	-1.2%	98.1%	97.3%	98.5%		3	
Frederick	97.1%	95.6%	98.8%	98.0%	-0.8%	97.5%	95.6%	98.8%		3	
Garrett	100.0%	98.9%	100.0%	100.0%	0.0%	99.6%	98.9%	100.0%		3	
Harford	98.1%	97.5%	97.8%	98.0%	0.2%	97.8%	97.5%	98.0%		3	
Howard	99.7%	99.7%	99.7%	99.7%	0.0%	99.7%	99.7%	99.7%		3	
Kent	98.7%	98.2%	97.9%	98.2%	0.4%	98.1%	97.9%	98.2%		3	
Montgomery	97.7%	98.7%	96.7%	98.4%	1.8%	97.9%	96.7%	98.7%		3	
Prince George's	97.2%	96.1%	97.4%	98.3%	0.9%	97.3%	96.1%	98.3%		3	
Queen Anne's	100.0%	100.0%	99.0%	100.0%	1.0%	99.7%	99.0%	100.0%		3	
St. Mary's	99.0%	99.3%	99.7%	99.5%	-0.2%	99.5%	99.3%	99.7%		3	
Somerset	98.2%	100.0%	100.0%	99.2%	-0.8%	99.7%	99.2%	100.0%		3	
Talbot	95.9%	98.7%	97.7%	97.3%	-0.4%	97.9%	97.3%	98.7%		3	
Washington	99.8%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		3	
Wicomico	99.3%	99.2%	99.6%	99.2%	-0.4%	99.3%	99.2%	99.6%		3	
Worcester	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		3	



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for September 2011

As of Date: 9/30/2011

Run Date: 10/03/2011

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP*
Pending	Timely	4371	8451	192	2307	325
Pending	Ag Delay	61	300	65	58	12
Pending	CI Delay	137	1641	10	265	29
Pending	No Fault	5	3	1	11	0
	Total	4574	10395	268	2641	366
	Compliance	98.6%	96.5%	74.8%	97.5%	96.4%
Denied	Timely	3068	3289	114	3944	834
Denied	Ag Delay	92	89	11	94	21
Denied	CI Delay	627	2232	11	785	111
Denied	No Fault	13	23	1	33	14
	Total	3800	5633	137	4856	980
	Compliance	97.1%	97.3%	91.2%	97.6%	97.5%
Approved	Timely	2516	11744	9608	9467	2794
Approved	Ag Delay	66	248	260	137	41
Approved	CI Delay	193	769	257	724	256
Approved	No Fault	56	95	5	43	25
	Total	2831	12856	10130	10371	3116
	Compliance	97.4%	97.9%	97.3%	98.5%	98.5%
A+D	Timely	5584	15033	9722	13411	3628
A+D	Ag Delay	158	337	271	231	62
A+D	CI Delay	820	3001	268	1509	367
A+D	No Fault	69	118	6	76	39
	Total	6631	18489	10267	15227	4096
	Compliance	97.2%	97.8%	97.2%	98.3%	98.3%
Avg Agency Delay, in days		11	26	8	20	18

* P03 coverage code MCHP transactions removed.



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
	130	129	145	145	0.0%	140	129	145	419	3	
Allegany	0	0	0	0	0.0%	0	0	0	0	3	
Anne Arundel	4	4	6	6	0.0%	5	4	6	16	3	
Baltimore (City)	62	59	71	71	0.0%	67	59	71	201	3	
Baltimore	25	28	26	26	0.0%	27	26	28	80	3	
Calvert	0	1	1	1	0.0%	1	1	1	3	3	
Caroline	2	1	1	1	0.0%	1	1	1	3	3	
Carroll	1	0	1	1	0.0%	1	0	1	2	3	
Cecil	2	3	3	3	0.0%	3	3	3	9	3	
Charles	3	4	4	4	0.0%	4	4	4	12	3	
Dorchester	0	0	0	0	0.0%	0	0	0	0	3	
Frederick	2	3	4	5	25.0%	4	3	5	12	3	
Garrett	0	0	0	0	0.0%	0	0	0	0	3	
Harford	2	3	2	2	0.0%	2	2	3	7	3	
Howard	4	3	2	2	0.0%	2	2	3	7	3	
Kent	0	0	0	0	0.0%	0	0	0	0	3	
Montgomery*											
Prince George's	13	14	17	17	0.0%	16	14	17	48	3	
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	3	
St. Mary's	5	2	2	1	-50.0%	2	1	2	5	3	
Somerset	1	1	2	2	0.0%	2	1	2	5	3	
Talbot	0	0	0	0	0.0%	0	0	0	0	3	
Washington	3	2	2	2	0.0%	2	2	2	6	3	
Wicomico	0	0	0	0	0.0%	0	0	0	0	3	
Worcester	1	1	1	1	0.0%	1	1	1	3	3	

# of Vacant FIA PINS	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Statewide	166	114.5	76.5	150	200	117	144.5	130	145	
Allegany	0	0	0	2	1	2	2	0	0	
Anne Arundel	10	10	6	12	18	7	7	4	6	
Baltimore (City)	77	61	28	59.5	84.5	57	73	62	71	
Baltimore	20	6.5	10.5	26.5	24	14	10	25	26	
Calvert	4.5	3.5	1	0	2	0	2	0	1	
Caroline	1	0	1	0	1	1	0	2	1	
Carroll	0	1	1	1	2.5	0	1	1	1	
Cecil	0	0	2	3	4	2	5	2	3	
Charles	2	2	1	3.5	5	1	2	3	4	
Dorchester	3	0	0	0	0	3	0	0	0	
Frederick	0	1	1.5	5	5	0	3	2	5	
Garrett	1	0	0.5	0	1	0	0	0	0	
Harford	4	0	1	0	4	2	1.5	2	2	
Howard	2	1	3	3	5	3	6	4	2	
Kent	0	0	0	1.5	0	0	2	0	0	
Montgomery*										
Prince George's	28.5	23.5	13	22	27	22	21	13	17	
Queen Anne's	0	0	0.5	0	2	0	2	0	0	
St. Mary's	4	1	2	3	6	1	2	5	1	
Somerset	1	0	1	0	0	0	1	1	2	
Talbot	0	0	1	0	0	0	0	0	0	
Washington	7	2	1	4	3	1	1	3	2	
Wicomico	1	2	1	4	5	0	2	0	0	
Worcester	0	0	0.5	0	0	1	1	1	1	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: September-11

LOCAL FIA POSITIONS

FIA	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Total PINS	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1749.8	1748.8	
# of Filled PINS	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1619.8	1603.8	
# of Vacant PINS*	166	114.5	76.5	150	200	117	144.5	130	145	
FIA Caseload**	523,279	551,789	558,895	562,722	587,735	666,798	731,811	830,091	843,036	
LDSS PINS Eliminated since 2002	355	403	399	408.5	415.32	550.5	589.9	609	610	

Notes on Fiscal Year to Date (FYTD) 2012: FY 2012 vacancy data as of 10/04/11. Data reflects FTEs and does not include the 120 new grant-funded PINs.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2003-FY 2011.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2012

COUNTY	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	FY12 TOTAL	2012 Goal
Allegany	980	765	699										2,444	
Anne Arundel	1,699	1,291	931										3,921	
Baltimore City	4,031	2,702	1,089										7,822	
Baltimore	5,020	2,923	2,000										9,943	
Calvert	179	105	135										419	
Caroline	718	528	321										1,567	
Carroll	801	1,162	551										2,514	
Cecil Co.	508	1,122	793										2,423	
Charles	379	314	150										843	
Dorchester	670	465	333										1,468	
Frederick	808	372	287										1,467	
Garrett	521	384	613										1,518	
Harford	1,168	753	483										2,404	
Howard	814	680	767										2,261	
Kent	312	177	132										621	
Montgomery	2,335	1,875	1,253										5,463	
Prince George's	2,906	1,497	1,847										6,250	
Queen Anne's	382	227	215										824	
St. Mary's	540	157	131										828	
Somerset	322	463	226										1,011	
Talbot	190	230	230										650	
Washington	262	732	556										1,550	
Wicomico	1,001	802	511										2,314	
Worcester	450	374	227										1,051	
TOTAL	26,996	20,100	14,480	0	0	0	0	0	0	0	0	0	61,576	



Department of Human Resources

Family Investment Administration

Reporting Period: September-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703	686	724	677	569	468	343	355	224	121	0	5,841	6,243
Anne Arundel	1,409	1,457	1,570	1,058	768	507	580	567	224	414	415	3	8,972	9,172
Baltimore City	5,083	4,002	4,302	5,335	3,577	2,929	3,721	2,501	2,339	1,157	2,264	22	37,232	44,936
Baltimore	3,418	3,688	2,197	1,873	2,147	1,499	1,728	1,383	1,567	1,427	1,312	33	22,272	22,202
Calvert	249	322	266	140	116	72	103	62	78	64	47	0	1,519	1,819
Caroline	808	519	311	158	141	110	136	131	107	54	43	0	2,518	2,676
Carroll	691	629	791	607	297	203	184	183	225	130	107	0	4,047	4,430
Cecil Co.	670	712	904	740	439	271	270	229	206	117	99	1	4,658	5,154
Charles	758	408	297	390	157	121	148	156	138	103	71	0	2,747	3,091
Dorchester	1,004	607	339	323	251	160	191	140	90	72	35	0	3,212	3,614
Frederick	1,171	526	450	419	441	501	451	337	392	245	207	2	5,142	5,685
Garrett	629	668	491	396	290	172	130	112	118	44	24	0	3,074	3,563
Harford	1,336	1,480	942	659	348	342	429	345	382	301	225	0	6,789	7,284
Howard	1,228	1,015	444	319	293	197	351	221	254	207	242	9	4,780	4,513
Kent	433	246	165	114	70	68	65	66	38	35	21	0	1,321	1,429
Montgomery	1,005	1,597	3,188	1,695	1,008	735	702	779	721	579	361	20	12,390	13,547
Prince George's	3,664	2,540	2,119	1,706	1,445	983	1,193	1,206	1,417	983	824	54	18,134	17,932
Queen Anne's	290	238	180	154	134	124	160	106	96	54	25	0	1,561	1,609
St. Mary's	693	440	329	286	189	121	114	120	100	76	38	0	2,506	2,761
Somerset	170	150	239	167	181	340	280	126	143	68	39	0	1,903	1,955
Talbot	207	249	227	202	155	118	256	134	85	51	21	0	1,705	1,815
Washington	424	797	748	612	308	255	261	291	326	210	13	0	4,245	4,401
Wicomico	907	860	716	731	622	887	516	455	372	212	113	0	6,391	6,388
Worcester	263	293	215	411	372	281	310	179	121	77	30	0	2,552	2,738
TOTAL	27,481	24,146	22,116	19,219	14,426	11,565	12,747	10,172	9,894	6,904	6,697	144	165,511	178,957



Department of Human Resources

Family Investment Administration

Reporting Period: September-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	2,113	1,729	1,970	1,736	-11.9%	1,812	1,729	1,970	5,435	3	
Allegany	9	6	20	16	-20.0%	14	6	20	42	3	
Anne Arundel	57	56	62	63	1.6%	60	56	63	181	3	
Baltimore (City)	990	730	830	796	-4.1%	785	730	830	2,356	3	
Baltimore	272	259	275	257	-6.5%	264	257	275	791	3	
Calvert	2	11	4	2	-50.0%	6	2	11	17	3	
Caroline	1	2	2	3	50.0%	2	2	3	7	3	
Carroll	8	6	10	2	-80.0%	6	2	10	18	3	
Cecil	13	21	28	22	-21.4%	24	21	28	71	3	
Charles	18	40	39	29	-25.6%	36	29	40	108	3	
Dorchester	1	0	1	0	-100.0%	0	0	1	1	3	
Frederick	10	7	12	5	-58.3%	8	5	12	24	3	
Garrett	1	0	0	0	0.0%	0	0	0	0	3	
Harford	12	11	25	28	12.0%	21	11	28	64	3	
Howard	20	33	27	31	14.8%	30	27	33	91	3	
Kent	2	2	3	2	-33.3%	2	2	3	7	3	
Montgomery	313	204	226	237	4.9%	222	204	237	667	3	
Prince George's	333	285	347	188	-45.8%	273	188	347	820	3	
Queen Anne's	2	4	4	4	0.0%	4	4	4	12	3	
St. Mary's	11	21	18	31	72.2%	23	18	31	70	3	
Somerset	3	5	5	2	-60.0%	4	2	5	12	3	
Talbot	2	1	1	1	0.0%	1	1	1	3	3	
Washington	14	14	11	7	-36.4%	11	7	14	32	3	
Wicomico	13	9	14	9	-35.7%	11	9	14	32	3	
Worcester	6	2	6	1	-83.3%	3	1	6	9	3	



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	33,448	28,918	31,796	29,490	-7.3%	30,068	28,918	31,796	90,204	3	
Allegany	494	437	522	510	-2.3%	490	437	522	1,469	3	
Anne Arundel	1926	1583	1815	1828	0.7%	1,742	1,583	1,828	5,226	3	
Baltimore (City)	12,962	10,301	10,963	10,310	-6.0%	10,525	10,301	10,963	31,574	3	
Baltimore	3659	3430	3696	3307	-10.5%	3,478	3,307	3,696	10,433	3	
Calvert	373	362	383	361	-5.7%	369	361	383	1,106	3	
Caroline	199	156	202	214	5.9%	191	156	214	572	3	
Carroll	353	319	354	287	-18.9%	320	287	354	960	3	
Cecil	497	467	568	594	4.6%	543	467	594	1,629	3	
Charles	658	574	660	527	-20.2%	587	527	660	1,761	3	
Dorchester	290	227	327	296	-9.5%	283	227	327	850	3	
Frederick	387	377	487	471	-3.3%	445	377	487	1,335	3	
Garrett	168	141	131	158	20.6%	143	131	158	430	3	
Harford	975	841	906	974	7.5%	907	841	974	2,721	3	
Howard	661	633	770	667	-13.4%	690	633	770	2,070	3	
Kent	106	85	95	66	-30.5%	82	66	95	246	3	
Montgomery	2409	2011	2216	2068	-6.7%	2,098	2,011	2,216	6,295	3	
Prince George's	4529	4248	4556	3972	-12.8%	4,259	3,972	4,556	12,776	3	
Queen Anne's	166	155	166	189	13.9%	170	155	189	510	3	
St. Mary's	652	630	670	718	7.2%	673	630	718	2,018	3	
Somerset	231	234	217	194	-10.6%	215	194	234	645	3	
Talbot	154	142	147	119	-19.0%	136	119	147	408	3	
Washington	825	826	1064	807	-24.2%	899	807	1,064	2,697	3	
Wicomico	519	523	635	566	-10.9%	575	523	635	1,724	3	
Worcester	255	216	246	287	16.7%	250	216	287	749	3	



Department of Human Resources

Family Investment Administration

Reporting Period: September-11

Voter Registration	REPORTING PERIOD					YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	% Change	Average	Minimum	Maximum	Total	Periods
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	211	200	216	182	-15.7%	199	182	216	598	3
Allegany	4	4	7	6	-14.3%	6	4	7	17	3
Anne Arundel	9	23	2	12	500.0%	12	2	23	37	3
Baltimore (City)	33	32	29	33	13.8%	31	29	33	94	3
Baltimore	43	30	45	24	-46.7%	33	24	45	99	3
Calvert	8	5	3	3	0.0%	4	3	5	11	3
Caroline	8	5	5	0	-100.0%	3	0	5	10	3
Carroll	3	5	7	6	-14.3%	6	5	7	18	3
Cecil	11	10	12	6	-50.0%	9	6	12	28	3
Charles	2	2	3	1	-66.7%	2	1	3	6	3
Dorchester	2	5	0	1	100.0%	2	0	5	6	3
Frederick	1	4	6	3	-50.0%	4	3	6	13	3
Garrett	0	0	0	0	0.0%	0	0	0	0	3
Harford	9	11	7	12	71.4%	10	7	12	30	3
Howard	0	2	3	2	-33.3%	2	2	3	7	3
Kent	0	1	1	0	-100.0%	1	0	1	2	3
Montgomery	9	8	9	9	0.0%	9	8	9	26	3
Prince George's	10	9	5	11	120.0%	8	5	11	25	3
Queen Anne's	3	4	8	10	25.0%	7	4	10	22	3
St. Mary's	4	7	7	3	-57.1%	6	3	7	17	3
Somerset	3	1	4	3	-25.0%	3	1	4	8	3
Talbot	4	0	4	5	25.0%	3	0	5	9	3
Washington	33	26	31	21	-32.3%	26	21	31	78	3
Wicomico	4	6	12	6	-50.0%	8	6	12	24	3
Worcester	8	0	6	5	-16.7%	4	0	6	11	3



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	19,468	16,883	18,259	16,729	-8.4%	17,290	16,729	18,259	51,871	3	
Allegany	242	191	247	222	-10.1%	220	191	247	660	3	
Anne Arundel	1001	823	957	883	-7.7%	888	823	957	2,663	3	
Baltimore (City)	8651	6954	7248	6642	-8.4%	6,948	6,642	7,248	20,844	3	
Baltimore	1991	1944	2070	1846	-10.8%	1,953	1,846	2,070	5,860	3	
Calvert	242	236	255	228	-10.6%	240	228	255	719	3	
Caroline	112	80	111	132	18.9%	108	80	132	323	3	
Carroll	209	177	209	140	-33.0%	175	140	209	526	3	
Cecil	246	256	296	334	12.8%	295	256	334	886	3	
Charles	409	344	381	329	-13.6%	351	329	381	1,054	3	
Dorchester	166	153	227	207	-8.8%	196	153	227	587	3	
Frederick	148	141	171	181	5.8%	164	141	181	493	3	
Garrett	87	56	63	78	23.8%	66	56	78	197	3	
Harford	697	575	627	671	7.0%	624	575	671	1,873	3	
Howard	353	362	421	338	-19.7%	374	338	421	1,121	3	
Kent	68	44	35	28	-20.0%	36	28	44	107	3	
Montgomery	882	734	843	733	-13.0%	770	733	843	2,310	3	
Prince George's	2300	2181	2291	2075	-9.4%	2,182	2,075	2,291	6,547	3	
Queen Anne's	99	77	102	114	11.8%	98	77	114	293	3	
St. Mary's	347	344	373	342	-8.3%	353	342	373	1,059	3	
Somerset	166	163	157	134	-14.6%	151	134	163	454	3	
Talbot	93	95	78	75	-3.8%	83	75	95	248	3	
Washington	487	470	552	471	-14.7%	498	470	552	1,493	3	
Wicomico	313	325	380	319	-16.1%	341	319	380	1,024	3	
Worcester	159	158	165	207	25.5%	177	158	207	530	3	



Department of Human Resources
Family Investment Administration
 Reporting Period: September-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	11,656	10,106	11,351	10,843	-4.5%	10,767	10,106	11,351	32,300	3	
Allegany	239	236	248	266	7.3%	250	236	266	750	3	
Anne Arundel	859	681	794	870	9.6%	782	681	870	2,345	3	
Baltimore (City)	3288	2585	2856	2839	-0.6%	2,760	2,585	2,856	8,280	3	
Baltimore	1353	1197	1306	1180	-9.6%	1,228	1,180	1,306	3,683	3	
Calvert	121	110	121	128	5.8%	120	110	128	359	3	
Caroline	78	69	84	79	-6.0%	77	69	84	232	3	
Carroll	133	131	128	139	8.6%	133	128	139	398	3	
Cecil	227	180	232	232	0.0%	215	180	232	644	3	
Charles	229	188	237	168	-29.1%	198	168	237	593	3	
Dorchester	121	69	99	88	-11.1%	85	69	99	256	3	
Frederick	228	225	298	282	-5.4%	268	225	298	805	3	
Garrett	80	85	68	80	17.6%	78	68	85	233	3	
Harford	257	244	247	263	6.5%	251	244	263	754	3	
Howard	288	236	319	296	-7.2%	284	236	319	851	3	
Kent	36	38	56	36	-35.7%	43	36	56	130	3	
Montgomery	1205	1065	1138	1089	-4.3%	1,097	1,065	1,138	3,292	3	
Prince George's	1886	1773	1913	1698	-11.2%	1,795	1,698	1,913	5,384	3	
Queen Anne's	62	70	52	61	17.3%	61	52	70	183	3	
St. Mary's	290	258	272	342	25.7%	291	258	342	872	3	
Somerset	59	65	51	55	7.8%	57	51	65	171	3	
Talbot	55	46	64	38	-40.6%	49	38	64	148	3	
Washington	291	316	470	308	-34.5%	365	308	470	1,094	3	
Wicomico	189	183	229	232	1.3%	215	183	232	644	3	
Worcester	82	56	69	74	7.2%	66	56	74	199	3	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: September-11

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	249,920	249,021	247,175	240,354	-2.8%	245,517	240,354	249,021	N/A	3	
Number of Active Cases Added during the Month	3,761	3,614	3,827	4,131	7.9%	3,857	3,614	4,131	11,572	3	
Number of Active Cases Subtracted during the Month	4,660	5,460	10,648	5,652	-46.9%	7,253	5,460	10,648	21,760	3	
Total Active Caseload at the End of the Month	249,021	247,175	240,354	238,833	-0.6%	242,121	238,833	247,175	N/A	3	
In-state Caseload	217,811	216,044	209,745	208,253	-0.7%	211,347	208,253	216,044	N/A	3	
Interstate Caseload	31,210	31,131	30,609	30,580	-0.1%	30,773	30,580	31,131	N/A	3	
Interstate Cases Initiated By Maryland to Another State	15,612	15,556	15,429	15,451	0.1%	15,479	15,429	15,556	N/A	3	
Interstate Cases Received By Maryland from Another States	15,237	15,216	14,824	14,783	-0.3%	14,941	14,783	15,216	N/A	3	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	166,078	165,180	162,569	162,304	-0.2%	163,351	162,304	165,180	N/A	3	
# of Children in the Caseload with Paternity Established	142,184	141,841	139,843	140,078	0.2%	140,587	139,843	141,841	N/A	3	
% of Children in the Caseload with Paternity Established	85.6%	85.9%	86.0%	86.3%	0.3%	86.1%	85.9%	86.3%	N/A	3	
# of Children Needing Paternity Established at the Beginning of the Month	23,991	23,894	22,726	22,726	0.0%	23,115	22,726	23,894	N/A	3	
# of Children Needing Paternity Established Added during the Month	13,242	13,507	13,802	13,958	1.1%	13,756	13,507	13,958	41,267	3	
# of Children Needing Paternity Established Subtracted during the Month	13,907	14,727	15,635	16,291	4.2%	15,551	14,727	16,291	46,653	3	
# of Children Needing Paternity Established at the End of Month	23,894	23,339	22,726	22,226	-2.2%	22,764	22,226	23,339	N/A	3	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	204,704	203,905	198,544	197,994	-0.3%	200,148	197,994	203,905	N/A	3	
% of Cases in Caseload with a Support Order	82.2%	82.5%	82.6%	82.9%	0.3%	82.7%	82.5%	82.9%	N/A	3	
# of Cases Needing a Support Order Established at the Beginning of Month	44,427	44,317	43,270	41,810	-3.4%	43,132	41,810	44,317	N/A	3	
# of Cases Needing a Support Order Established Added during the Month	3,128	2,962	3,151	2,918	-7.4%	3,010	2,918	3,151	9,031	3	
# of Cases Needing a Support Order Established Subtracted during the Month	3,238	4,009	4,611	3,889	-15.7%	4,170	3,889	4,611	12,509	3	
# of Cases Needing a Support Order Established at the End of the Month	44,317	43,270	41,810	40,839	-2.3%	41,973	40,839	43,270	N/A	3	



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: September-11

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 52,066,801	\$ 52,052,228	\$ 52,324,576	\$ 52,312,654	0.0%	\$ 52,229,819.33	\$ 52,052,228.00	\$ 52,324,576.00	\$ 156,689,458	3
Amount Distributed toward Current Support	\$ 31,362,235	\$ 31,697,844	\$ 33,708,699	\$ 32,600,746	-3.3%	\$ 32,669,096.33	\$ 31,697,844.00	\$ 33,708,699.00	\$ 98,007,289	3
Percent of Current Support Distributed	60.2%	60.9%	64.4%	62.3%	-2.1%	62.5%	60.9%	64.4%	N/A	3
Number of Cases with Current Support Due	130,955	130,187	130,161	130,058	-0.1%	130,135	130,058	130,187	N/A	3
Number of Cases that had a Distribution toward Current Support	83,003	81,120	82,642	81,893	-0.9%	81,885	81,120	82,642	N/A	3
# of Cases that did not have a Distribution toward Current Support	47,952	49,067	47,519	48,165	1.4%	48,250	47,519	49,067	N/A	3
% of Cases that had a Distribution toward Current Support	63.4%	62.3%	63.5%	63.0%	-0.5%	62.9%	62.3%	63.5%	N/A	3

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,754,632,986	\$ 1,763,120,994	\$ 1,762,981,988	\$ 1,756,028,229	-0.4%	\$ 1,760,710,403.67	\$ 1,756,028,229.00	\$ 1,763,120,994.00	N/A	3
Amount Distributed toward Arrears	\$ 12,114,236	\$ 7,895,671	\$ 9,495,455	\$ 8,455,901	-10.9%	\$ 8,615,675.67	\$ 7,895,671.00	\$ 9,495,455.00	\$ 25,847,027	3
Percent of Arrears Distributed	0.7%	0.4%	0.5%	0.5%	0.0%	0.5%	0.4%	0.5%	N/A	3
Number of Cases in Arrears	163,414	165,285	163,843	163,690	-0.1%	164,273	163,690	165,285	N/A	3
Number of Cases in Arrears that had a Distribution toward Arrears	57,334	44,164	52,024	47,468	-8.8%	47,885	44,164	52,024	N/A	3
Number of Cases in Arrears that did not have a Distribution toward Arrears	106,080	121,121	111,819	116,222	3.9%	116,387	111,819	121,121	N/A	3
Percent of Cases in Arrears that had a Distribution toward Arrears	35.1%	26.7%	31.8%	29.0%	-2.8%	29.1%	26.7%	31.8%	N/A	3

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 50,011,437	\$ 40,506,596	\$ 44,219,771	\$ 41,207,333	-6.8%	\$ 41,977,900.00	\$ 40,506,596.00	\$ 44,219,771.00	\$ 125,933,700	3
Total Number of Paying Cases	102,486	99,888	101,803	100,985	-0.8%	100,892	99,888	101,803	N/A	3
Percent of Paying Cases	54.3%	53.0%	54.1%	53.9%	-0.2%	53.7%	53.0%	54.1%	N/A	3
Number Children in Cases Receiving Support	106,388	104,415	106,289	105,407	-0.8%	105,370	104,415	106,289	N/A	3
Total Payment Issued (Transactions)	229,880	196,854	217,017	204,466	-5.78%	206,112	196,854	217,017	618,337	3
Checks Issued in Error	21	25	31	35	12.90%	30	25	35	91	3
Dollar Value of Payments Issued in Error	\$ 26,905	\$ 15,682	\$ 38,395	\$ 20,890	-45.59%	\$ 24,989	\$ 15,682	\$ 38,395	\$ 74,966	3



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: September 2011

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Jun-11	Jul-11	Aug-11	Sep-11	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	243	155	238	139	-41.6%	177	139	238	532	3
# of cases receiving payments from referrals	197	163	209	150	-28.2%	174	112	209	522	3
% of cases receiving payments from referrals	81.07%	105.16%	87.82%	107.91%	22.9%	100.30%	87.82%	107.91%	98.12%	3
# of payments made via wage-withholding	144	77	148	50	-66.2%	92	50	148	275	3
% of payments made via wage-withholding	73.10%	47.24%	70.81%	33.33%	-52.9%	50.46%	33.33%	70.81%	52.68%	3
NPEP total payments made	\$1,511,112	\$1,266,211	\$1,482,814	\$1,371,911	-7.5%	\$1,373,645	\$1,266,211	\$1,482,814	\$4,120,936	3