



Department of Human Resources
StateStat

Reporting Period: November 2011

DHR Management Team

Operations: Leonard Howie

Programs: Vacant

Chief of Staff: ML Wernecke

Administrations:

Social Services Administration: Carnitra White

Family Investment Administration: Rosemary Malone

Child-Support Enforcement Administration: Gina Higginbotham (Acting)

Secretary Ted Dallas

Appointed May 2011

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	09/20/11	10/04/11	10/18/11	11/01/11		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	19,260.6	17,353.9	17,572.9	16,635.7						
Office of the Secretary	12.4	17.8	22.1	9.1	0.0%	16.1	0.0	145.3	433.6	27
Operations	380.0	108.0	216.0	79.5	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	0.0	1.5	0.0	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	359.8	554.5	466.6	296.2	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	18,508.4	16,673.6	16,866.7	16,250.9	-3.7%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	58.1	52.7	34.1	66.7	95.5%	65.1	27.4	112.7	1,758.8	27
Operations	110.8	134.0	123.3	139.2	12.9%	141.1	99.0	180.2	3,809.1	27
Social Services	65.6	51.3	28.2	45.4	61.1%	35.7	20.4	57.1	964.0	27
Family Investment	96.8	109.5	77.8	123.0	58.1%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	196.8	217.1	169.1	219.5	29.9%	215.9	153.2	286.8	5,828.7	27
LDSS	2,455.8	2,654.2	2,332.0	2,447.4	4.9%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	4.0	1.0	0.0	1.0	0.0%	5.3	0.0	25.0	142.3	27
Operations	4.4	1.0	2.6	1.1	10.0%	4.4	0.0	12.0	118.2	27
Social Services	0.3	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.3	0.0	0.0	2.1	0.0%	2.5	0.0	31.2	68.7	27
LDSS	101.8	84.2	72.4	148.9	105.7%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	1.0	2.4	0.2	7.0	0.0%	12.3	0.0	27.0	331.7	27
Operations	8.7	6.1	3.4	7.6	0.0%	6.5	0.0	21.6	175.8	27
Social Services	2.7	2.3	2.7	2.0	0.0%	4.2	0.0	16.4	113.8	27
Family Investment	12.1	17.2	8.5	16.9	0.0%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	13.6	9.1	12.1	14.0	0.0%	21.3	0.0	42.8	575.2	27
LDSS	375.4	396.1	358.9	392.2	0.0%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	0	0.0%	0.2	0.0	2.0	5.0	26
Social Services	14	20	3	7	133.3%	12.0	3.0	23.0	311.0	26
Family Investment	0	1	0	0	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	1	2	0.0%	0.7	0.0	2.0	18.0	26
FROI LAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	3	7	0	4	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	0	1	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26



Department of Human Resources LDSS Personnel

Reporting Period: November 2011

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	09/20/11	10/04/11	10/18/11	11/01/11		Average	Minimum	Maximum	Total	Periods
Allegany	352.3	372.2	457.0	289.4	-36.7%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	936.4	718.3	590.9	1028.7	74.1%	547.0	279.0	906.0	14,769.0	27
Baltimore City	8566.4	8360.6	7969.7	6999.1	-12.2%	1,345.1		2,495.6	36,317.8	27
Baltimore	1161.5	586.0	1199.4	893.7	-25.5%	244.8	58.0	513.0	6,610.5	27
Calvert	263.5	267.0	324.3	273.7	-15.6%	280.2	226.0	333.5	7,564.6	27
Caroline	579.3	291.0	320.3	373.0	16.5%	273.6	231.0	355.0	7,386.6	27
Carroll	330.8	328.8	213.3	343.8	61.2%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	287.5	295.0	271.0	314.5	16.1%	262.5	239.0	332.0	7,087.1	27
Charles	391.6	304.8	358.6	463.1	29.1%	294.0	213.5	444.0	7,937.0	27
Dorchester	299.5	288.0	279.5	327.5	17.2%	266.9	240.0	312.5	7,207.1	27
Frederick	366.0	368.4	335.1	338.7	1.1%	277.7	244.5	374.6	7,497.3	27
Garrett	308.3	286.0	270.8	272.0	0.4%	258.0	251.0	273.0	6,965.3	27
Harford	386.9	434.2	352.2	341.2	-3.1%	332.1	181.8	438.7	8,967.2	27
Howard	410.8	387.4	345.7	493.5	42.8%	282.7	183.0	451.8	7,633.2	27
Kent	246.0	246.0	256.0	246.0	-3.9%	256.2	246.0	275.5	6,916.5	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	129.9	32.0	265.0	3,506.9	27
Prince George's	1171.0	1420.0	1425.8	1359.1	-4.7%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	391.1	242.6	246.0	257.5	4.7%	247.9	214.0	287.1	6,694.3	27
Somerset	225.2	99.3	59.0	66.0	39.5%	99.7	30.0	178.6	2,691.5	27
St. Mary's	367.2	96.5	95.4	82.3	0.0%	3.6	0.0	55.3	96.0	27
Talbot	277.2	255.8	276.0	225.0	-18.5%	249.6	63.0	375.0	6,738.3	27
Washington	545.0	495.2	471.8	584.9	24.0%	331.8	234.5	595.6	8,959.0	27
Wicomico	331.0	301.0	410.0	343.0	-16.3%	257.8	231.0	299.0	6,959.7	27
Worcester	313.9	229.5	338.9	335.2	-1.1%	159.1	69.0	216.0	4,295.9	27
TOTAL	18508.4	16673.6	16866.7	16250.9						



Department of Human Resources LDSS Personnel

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ON CALL OVERTIME BY JURSDICTION

	09/20/11	10/04/11	10/18/11	11/01/11	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	260.0	246.0	241.0	223.5	-7.3%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	621.0	462.0	339.0	624.0	84.1%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	183.0	183.0	359.0	231.0	-35.7%	230.8	58.0	513.0	6,232.5	27
Calvert	246.0	242.0	248.5	241.7	-2.7%	249.3	199.5	291.0	6,730.2	27
Caroline	264.0	246.0	246.0	255.0	3.7%	252.7	217.0	300.5	6,823.5	27
Carroll	284.8	270.3	204.3	323.8	58.5%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	264.0	253.0	232.0	268.0	15.5%	250.7	183.0	327.0	6,767.6	27
Charles	255.6	246.5	256.0	246.5	-3.7%	251.6	182.5	286.4	6,793.2	27
Dorchester	259.0	245.0	244.5	253.0	3.5%	249.1	236.0	263.5	6,727.0	27
Frederick	264.0	246.0	246.0	255.0	3.7%	250.6	244.5	273.0	6,767.5	27
Garrett	269.3	253.0	252.0	261.0	3.6%	258.0	251.0	273.0	6,965.3	27
Harford	296.1	296.2	248.6	225.0	-9.5%	258.7	140.5	360.0	6,986.0	27
Howard	222.5	237.0	190.0	310.0	63.2%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	246.0	255.0	246.0	-3.5%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	191.5	171.5	173.5	191.5	10.4%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	264.0	242.0	246.0	255.0	3.7%	247.9	214.0	287.1	6,694.3	27
Somerset	39.0	69.0	15.0	54.0	260.0%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	277.2	255.8	276.0	225.0	-18.5%	249.4	63.0	375.0	6,733.8	27
Washington	246.0	240.0	199.8	209.9	5.1%	249.3	228.0	264.0	6,730.8	27
Wicomico	231.0	207.0	309.0	246.0	-20.4%	250.2	231.0	279.0	6,754.5	27
Worcester	177.0	229.5	200.5	192.0	-4.2%	157.8	69.0	216.0	4,259.9	27
TOTAL	5361.0	5086.8	4981.7	5336.9						



Department of Human Resources LDSS Personnel

Reporting Period: November 2011

SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change					
	09/20/11	10/04/11	10/18/11	11/01/11		Average	Minimum	Maximum	Total	Periods
Allegany	80.50	108.80	93.40	98.4	5.4%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	112.30	105.00	21.00	44.9	113.8%	114.0	58.1	151.4	3,077.3	27
Baltimore City	965.20	1019.00	923.00	986.0	6.8%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	212.30	211.70	166.50	200.2	20.2%	187.1	63.6	263.5	5,051.0	27
Calvert	45.80	52.60	43.90	49.1	11.8%	29.3	16.1	41.3	790.1	27
Caroline	27.00	46.00	24.00	26.0	8.3%	26.3	11.0	44.0	709.0	27
Carroll	53.00	52.60	58.40	75.6	29.5%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	54.10	82.50	57.80	64.9	12.3%	83.4	50.6	125.6	2,251.4	27
Charles	69.19	76.40	77.44	61.0	-21.2%	31.5	10.0	81.5	850.0	27
Dorchester	46.80	85.90	86.30	89.8	4.1%	48.3	29.1	71.8	1,305.3	27
Frederick	51.00	58.00	43.00	34.4	-20.0%	55.4	26.7	76.0	1,495.8	27
Garrett	49.00	57.00	55.50	63.0	13.5%	25.8	10.0	42.0	697.0	27
Harford	49.20	80.90	110.10	60.3	-45.2%	79.3	49.8	102.1	2,141.0	27
Howard	86.10	57.90	65.80	51.3	-22.0%	56.0	23.6	89.4	1,511.1	27
Kent	17.00	17.00	12.00	14.0	16.7%	20.3	8.0	40.5	548.1	27
Montgomery	0.00	0.00	0.00	0.0	0.0%	163.3	91.7	214.6	4,408.2	27
Prince George's	220.00	218.50	220.00	197.8	-10.1%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	25.30	24.60	14.90	18.9	26.8%	26.7	8.1	57.5	720.3	27
Somerset	24.70	14.50	21.50	22.7	5.6%	33.0	15.9	65.5	890.4	27
St. Mary's	60.10	46.90	35.60	42.5	19.4%	44.9	22.8	88.9	1,212.4	27
Talbot	15.50	27.20	26.30	46.2	75.7%	34.6	16.0	55.0	933.0	27
Washington	76.90	97.80	82.80	85.6	3.4%	108.4	72.0	171.4	2,926.0	27
Wicomico	84.00	85.00	52.00	79.0	51.9%	68.3	39.3	104.6	1,844.3	27
Worcester	30.80	28.40	40.80	35.8	-12.3%	30.6	10.8	58.4	827.4	27
TOTAL	2455.8	2654.2	2332.0	2447.4						



Department of Human Resources LDSS Personnel

Reporting Period: November 2011

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	09/20/11	10/04/11	10/18/11	11/01/11		Average	Minimum	Maximum	Total	Periods
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.7	0.0	0.0	0.0	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	93.6	72.0	49.0	59.0	20.4%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.5	0.0	8.0	7.3	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.0	0.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	0.0	0.0	0.3	0.0	0.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	0.0	0.3	0.4	1.0	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	0.0	6.2	11.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	4.0	4.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	1.0	0.7	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	2.0	3.3	5.0	0.6	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	0.0	0.0	3.5	70.0	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	0.0	2.5	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	0.0	1.4	0.0	0.0	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	101.8	84.2	72.4	148.9						



Department of Human Resources LDSS Personnel

Reporting Period: November 2011

UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change					
	09/20/11	10/04/11	10/18/11	11/01/11		Average	Minimum	Maximum	Total	Periods
Allegany	5.1	3.4	2.9	0.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	24.6	24.8	2.8	6.4	128.6%	15.2	0.6	51.8	409.2	27
Baltimore City	253.1	246.0	225.0	255.0	13.3%	182.9	57.0	291.0	4,939.0	27
Baltimore	21.0	33.0	27.9	18.7	-33.0%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.6	0.0	3.0	0.0	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	9.1	13.5	11.7	7.3	-37.6%	18.7	2.5	38.5	505.0	27
Charles	0.6	2.8	11.3	10.3	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	2.1	0.7	4.2	5.1	21.4%	5.9	0.0	29.0	158.4	27
Frederick	0.4	4.5	0.0	0.0	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	13.8	14.9	11.1	6.8	0.0%	14.1	0.3	60.0	380.4	27
Howard	7.2	9.9	9.5	22.0	0.0%	4.8	0.0	15.8	128.3	27
Kent	0.0	0.0	5.0	0.0	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	0.0	0.0	0.0	0.0		22.7	1.8	49.1	612.3	27
Prince George's	25.3	26.2	30.0	45.1	50.3%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	0.0	1.0	0.5	0.0%	0.9	0.0	4.5	24.4	27
Somerset	12.5	16.4	11.5	11.5	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	0.0	0.0	0.0	1.7	0.0%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.0	0.0	1.2	1.8	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.0	0.8	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	375.4	396.1	358.9	392.2						



**Department of
StateStat**
Reporting Period: October 2011

Management Team

Operations: Leonard Howie

Programs: Vacant

Chief of Staff: ML Wernecke

Administrations:

Social Services Administration: Carnitra White

Family Investments Administration: Rosemary Malone

Child Support Enforcement Administration: Gina Higginbotham (Acting)

Secretary Theodore Dallas

Appointed May 2011

MBE CONTRACT ACTIVITY

Goal Achieved: **9.91%** # Waivers requested: 0 # Waivers granted: 0 Goal Achieved: **16.35%** # Waivers requested: # Waivers granted:

PROCUREMENT/CONTRACT AWARDS	CURRENTLY AVAILABLE PERIOD (October 2011)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
Payment Totals	\$11,953,830.00	\$237,432.00 1.99%	\$496,319.00 4.15%	\$5,978.00 0.05%	\$739,729.00	6.19%	\$36,125,438.00	\$1,195,028.00 3.31%	\$1,779,251.00 4.93%	\$142,833.00 0.40%	\$3,117,112.00	8.63%
Awards Totals	\$1,966,477.00	\$4,659.00 0.24%	\$162,989.00 8.29%	\$27,234.00 1.38%	\$194,882.00	9.91%	\$170,647,457.00	\$4,433,542.00 2.60%	\$684,417.00 0.40%	\$22,783,263.00 13.35%	\$27,901,222.00	16.35%
Architectural and Engineering					\$0.00		\$3,206.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$585.00				\$0.00	0.00%	\$6,463.00	\$1,000.00	\$0.00	\$0.00	\$1,000.00	15.47%
Services	\$157,751.00	\$1,455.00	\$10,909.00	\$150.00	\$12,514.00	7.93%	\$1,722,067.00	\$96,450.00	\$83,449.00	\$5,465.00	\$185,364.00	10.76%
Supplies and Equipment	\$104,654.00	\$657.00	\$70,460.00	\$8,071.00	\$79,188.00	75.67%	\$663,291.00	\$23,447.00	\$277,812.00	\$22,448.00	\$323,707.00	48.80%
IT Services					\$0.00		\$14,764,679.00	\$1,988,000.00	\$0.00	\$0.00	\$1,988,000.00	13.46%
IT Supplies and Equipment	\$78,022.00		\$72,835.00		\$72,835.00	93.35%	\$3,173,518.00	\$5,657.00	\$76,437.00	\$0.00	\$82,094.00	2.59%
Human, Cultural, Social & Educational	\$213,979.00			\$18,312.00	\$18,312.00	8.56%	\$145,370,316.00	\$2,111,928.00	\$135,420.00	\$22,726,112.00	\$24,973,460.00	17.18%
Corporate Credit Card					\$0.00		\$420,457.00	\$7,971.00	\$2,875.00	\$470.00	\$11,316.00	2.69%
Direct Vouchers	\$1,411,486.00	\$2,547.00	\$8,785.00	\$701.00	\$12,033.00	0.85%	\$4,523,460.00	\$199,089.00	\$108,424.00	\$28,768.00	\$336,281.00	7.43%

Notes: (1) MBE data consist of MBE prime and MBE subcontract awards and payments, where applicable. (2) The "Women" category may include contract awards and payments to dually-certified MBEs.

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$14,387,839	\$919,893	20	6.39%	\$48,828,856	\$3,523,241	66	7.22%



Department of Human Resources
Social Services Administration
 Reporting Period: August 2011

Preliminary Goals

Place Matters/Safe Reduction ¹

NOTE--Preliminary Goals

Current Measures	Baseline		Preliminary FY 2012 Goal		REPORTING PERIOD: Monthly				Source
	Date	Data	Goal	Target	May-11	Jun-11	Jul-11	Aug-11	
CPS Investigation open less than 60 Days at end of month	6/30/2011	71%	85% or higher	85%	69%	71%	73%	86%	MD CHESSIE
Children in Out-of-Home Placement ²	6/30/2011	7,411	Targeted Reductions	6,851	7,518	7,411	7,367	7,316	MD CHESSIE
Children in Group Homes (% of all placements)	6/30/2011	11%	11% or Lower	11%	11%	11%	12%	11%	MD CHESSIE
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2011	76%	76% or Higher	76%	75%	76%	73.3%	73.3%	MD CHESSIE
Caseworker Visitation--Percent of Foster Children visited Every Month ³	Federal Standard		90% or Higher	90%	78%	82%	85%	84%	MD CHESSIE
Exits from Out-of-Home Placement to:					PROGRESS TO DATE DURING FY 2012				
					Goal	Cumulative During FY	Actual Percent	Expected Percent	
Legal Guardianship	Goal: 68% of Children with Plan of Guardianship (June 2011)				805	127	16%	17%	MD CHESSIE
Adoption	Goal: 68% of Children with Plan of Adoption (June 2011)				464	70	15%	17%	MD CHESSIE
					REPORTING PERIOD				
					9/30/10	12/31/10	3/31/11	6/30/11	
Recurrence of Maltreatment (% with recurrence of maltreatment within 6 months of first occurrence)	Federal Standard		5.4% or Lower	< 5.4%	4.6%	3.4%	3.6%	3.5%	MD CHESSIE
Absence of Child Abuse and Neglect while in Foster Care	Federal Standard		99.68% or Higher	> 99.68%	Not reported	99.8%	99.8%	99.8%	MD CHESSIE
Placement Stability (Percent of foster children less than 12 months with two or less placement settings)	Federal 75th Percentile		86% or Higher	86%	85%	85%	85%	85%	MD CHESSIE

Children Placed in their Home/ Adjacent Jurisdiction	Baseline		Preliminary FY 2012 Goal		REPORTING PERIOD				Source
	Date	Data	Goal	Target	6/30/11	9/30/11	12/31/11	3/31/12	
(Point in Time measure, based on all children in care, including those w/ missing placement information)	9/31/2010	66%	75% or higher	75%	71%	Pending	Pending	Pending	for Baseline and Results
	12/31/2010	70%							
	3/31/2011	71%							
	<i>Average</i>	<i>69%</i>							
Missing address: Placement address is either missing or cannot derive jurisdiction from address information	9/31/2010	20%	9% or lower	9%	13%	Pending	Pending	Pending	MD CHESSIE
	12/31/2010	22%							
	3/31/2011	14%							
	<i>Average</i>	<i>19%</i>							

¹ Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011; new measures for FY 2012 have been added.

² Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

³ Data for May, June, and July is based on data collected from October 2010 through end of report month



Department of Human Resources

Social Services Administration

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CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
Reports	4,742	4,084	3,064	3,408	11.23%	3,236	3,064	3,408	6,472	2	
Investigations											
Total # Open at beginning of month	5,743	6,054	4,959	3,679	-25.81%	4,319	3,679	4,959	8,638	2	
Total # New during report month	2,707	2,244	1,794	2,026	12.93%	1,910	1,794	2,026	3,820	2	
Total # Completed during month	2,326	2,784	3,074	2,837	-7.71%	2,969	2,864	3,074	5,938	2	
Total # Open at end of month	6,124	5,514	3,679	2,868	-22.04%	3,274	2,868	3,679	6,547	2	
	REPORTING PERIOD				% Change	PRIOR FISCAL YEAR-TO-DATE					
	Mar-11	Apr-11	May-11	Jun-11		Average	Minimum	Maximum	Total	Periods	
Investigations											
Total New Allegations¹	3,280	2,722	3,139	2,616	-16.66%	2,728	2,387	3,280	32,735	12	
Physical Abuse	1,163	918	1,129	713	-36.85%	891	591	1,163	10,686	12	
Sexual Abuse	393	332	378	294	-22.22%	327	265	393	3,920	12	
Mental Injury-Abuse	3	1	4	0	-100.00%	3	0	7	38	12	
Neglect	1,720	1,470	1,626	1,609	-1.05%	1,505	1,296	1,720	18,063	12	
Mental Injury-Neglect	1	1	2	2	0.00%	3	0	15	30	12	

¹ New Allegations - due to change in data source to MD CHESSIE, data presented on a three-month lag to facilitate data completeness

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
Total Findings	3,016	3,489	4,511	4,338	-3.84%	4,425	4,338	4,511	8,849	2	
"Indicated" Findings Total	639	631	1,007	967	-3.97%	990	973	1,007	1,980	2	
Physical Abuse	144	161	180	114	-36.67%	147	114	180	294	2	
Sexual Abuse	100	102	154	139	-9.74%	147	139	154	293	2	
Mental Injury-Abuse	0	2	1	4	300.00%	3	1	4	5	2	
Neglect	395	366	670	708	5.67%	689	670	708	1,378	2	
Mental Injury-Neglect	0	0	2	2	0.00%	2	2	2	4	2	
"Unsubstantiated" Findings Total	499	580	947	838	-11.51%	893	838	947	1,785	2	
Physical Abuse	180	191	243	215	-11.52%	229	215	243	458	2	
Sexual Abuse	45	84	96	70	-27.08%	83	70	96	166	2	
Mental Injury-Abuse	1	1	1	0	-100.00%	1	0	1	1	2	
Neglect	273	304	607	553	-8.90%	580	553	607	1,160	2	
Mental Injury-Neglect	0	0	0	0	0.00%	0	0	0	0	2	
"Ruled Out" Findings	1,878	2,278	2,557	2,527	-1.17%	2,542	2,527	2,557	5,084	2	

IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,210	3,182	3,289	3,229	-1.82%	3,259	3,229	3,289	6,518	2	
New Families	668	701	628	643	2.39%	636	628	643	1,271	2	
Cases Closed	697	594	687	704	2.47%	696	687	704	1,391	2	
End of Month Total Families	3,182	3,289	3,230	3,168	-1.92%	3,199	3,168	3,230	6,398	2	



Department of Human Resources

Social Services Administration

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OUT-OF-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Children	7,548	7,518	7,465	7,367	-1.31%	7,416	7,367	7,465	14,832	2	
New Out-of-Home Placements	295	283	239	283	18.41%	261	239	283	522	2	
Total # of Child Welfare Caseworkers ²	651	647	643	640	-0.53%	631	623	640	1,263	2	
AVG Caseload Volume for Caseworkers	11.5	11.5	11.5	11.4	-0.87%	12	11	12	23	2	
Children Leaving Out-of-Home Placement	325	390	337	336	-0.30%	337	336	337	673	2	
Children Adopted	52	76	33	37	11.03%	35	33	37	70	2	
Children Reunified	141	154	162	147	-9.33%	152	143	162	305	2	
Children in Legal Guardianship	86	87	55	72	31.96%	64	55	74	128	2	
Aged Out	43	68	69	72	4.52%	69	69	69	138	2	
Other	3	5	18	7	-61.92%	15	11	18	30	2	
End of Month - Total Children	7,518	7,411	7,367	7,316	-0.69%	7,342	7,316	7,367	14,683	2	
Placement Setting											
Children in Family Homes	5,478	5,408	5,397	5,363	-84.70%	5,380	5,363	5,397	10,760	2	
Children in Group Homes	808	811	857	826	-78.88%	842	826	857	1,683	2	
Children in Residential Treatment Centers	227	219	182	181	31.32%	182	181	182	363	2	
Children in Independent Living	270	257	238	239	197.06%	239	238	239	477	2	
Children in other placements	581	570	693	707	-76.77%	645	583	707	1,290	2	
Children in Trial Home Visits*	154	194	143	161	0.00%	152	143	161	304	2	
Race ³ (reported quarterly)											
Black/African-American only		68.7%		68.8%							
White/Caucasian only		23.5%		23.2%							
Other only (only one Other race selected)		0.4%		0.4%							
Multiple (multiple races selected)		3.4%		3.4%							
Missing (includes blank, declined, unable to determine)		4.0%		4.2%							
Ethnicity											
Hispanic		3.7%		3.9%							

² Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

³ MD CHESSIE allows multiple races to be selected

*Beginning with July 2011 data, Children in Trial Home Visits data is considered a subset of Children in Family Homes

FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Foster Families	2,645	2,620	2,596	2,568	-1.08%	2,582	2,568	2,596	5,164	2	
New Homes	36	47	55	49	-10.91%	52	49	55	104	2	
Closed Homes	60	64	83	84	1.20%	84	83	84	167	2	
End of Month - Foster Families	2,621	2,599	2,568	2,533	-1.36%	2,551	2,533	2,568	5,101	2	
Unrestricted Foster Families	1,947	1,945	1,938	1,822	-5.99%	1,880	1,822	1,938	3,760	2	

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
Inquiries during Report Month	607	595	819	740	-9.65%	780	740	819	1,559	2	
New Applications	151	160	175	110	-37.14%	143	110	175	285	2	
Completed (Accepted) Applications	73	74	89	88	-1.12%	89	88	89	177	2	



**Department of Human Resources
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	REPORTING PERIOD: Annual ending Specified Qtr.				% Change	FISCAL YEAR-TO-DATE				
	FY11-Q1	FY11-Q2	FY11-Q3	FY11-Q4		Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment										
within Six Months	4.6%	3.4%	3.6%	3.5%	-1.70%					
Numerator	120	78	92	131						
Denominator	2,620	2,292	2,571	3,702						
Time Period	10/09-9/10	1/10-12/10	4/10 - 3/11	7/10-6/11						
Data Extract Date	1/15/2011	4/15/2011	7/9/2011	10/15/2011						

ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods
TOTAL CASES	7,529	7,632	7,787	7,361	-5.5%	7,352	7,342	7,361	14,703	2
# Protective Services Investigations	427	468	482	473	-1.9%	478	473	482	955	2
Active Protective Services Caseload	1,439	1,443	1,474	1,484	0.7%	1,479	1,474	1,484	2,958	2
Social Services Case Management Cases	2,581	2,591	2,577	2,571	-0.2%	2,574	2,571	2,577	5,148	2
% under 65 Years Old	25%	25%	25%	25%	0.0%	0	0	0	1	2
Closed Cases	421	382	412	334	-18.9%	373	334	412	746	2
# In Home Aide Services (IHAS) Customers	1,766	1,775	1,777	1,786	0.5%	1,782	1,777	1,786	3,563	2
% of customers under 65 Years Old	29%	29%	29%	29%	0.0%	0	0	0	1	2
New Clients Receiving Services	63	53	43	56	30.2%	50	43	56	99	2
Closed Cases	54	50	49	59	20.4%	54	49	59	108	2
IHAS Waiting List	553	551	536	550	2.6%	543	536	550	1,086	2
Avg. Length of Time Receiving Services (in years)	4	3	4	4	0.0%	4	4	4	7	2
# Respite Clients⁴	269	310	445		-100.0%	445	445	445	445	1
New Clients	129	96	53		-100.0%	53	53	53	53	1
# Unable to Serve	846	415	252		-100.0%	252	252	252	252	1
# Project Home Placements	494	494	496	497	0.2%	497	496	497	993	2
Applications	8	5	6	4	-33.3%	5	4	6	10	2
New Clients	25	3	12	16	33.3%	14	12	16	28	2

⁴ Respite Client data are reported on a month lag.



Department of Human Resources
Jurisdiction Comparison
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CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	PRIOR FISCAL YEAR-TO-DATE				
	Mar-11	Apr-11	May-11	Jun-11	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations¹	3,280	2,722	3,139	2,618	-16.6%	2,728	2,387	3,280	32,737	12	
Allegany	59	63	69	88	27.5%	91	59	158	1,087	12	
Anne Arundel	251	201	238	200	-16.0%	202	143	251	2,423	12	
Baltimore City	878	775	845	724	-14.3%	749	589	878	8,988	12	
Baltimore	285	208	278	195	-29.9%	218	178	285	2,620	12	
Calvert	54	34	38	33	-13.2%	36	22	54	429	12	
Caroline	26	23	18	23	27.8%	22	14	28	268	12	
Carroll	72	63	68	55	-19.1%	60	45	81	721	12	
Cecil	135	112	135	103	-23.7%	117	81	139	1,409	12	
Charles	76	55	72	50	-30.6%	53	31	76	633	12	
Dorchester	34	25	31	31	0.0%	26	15	34	314	12	
Frederick	157	122	139	104	-25.2%	122	87	179	1,461	12	
Garrett	14	20	10	11	10.0%	11	6	20	131	12	
Harford	101	113	117	101	-13.7%	94	63	117	1,133	12	
Howard	73	67	85	86	1.2%	67	30	86	801	12	
Kent	11	9	9	12	33.3%	9	2	12	104	12	
Montgomery	296	218	302	257	-14.9%	225	145	302	2,700	12	
Prince George's	348	308	304	248	-18.4%	287	232	348	3,447	12	
Queen Anne's	17	16	19	15	-21.1%	14	8	19	167	12	
St. Mary's	59	42	40	29	-27.5%	49	29	70	587	12	
Somerset	19	12	16	21	31.3%	17	9	21	198	12	
Talbot	29	13	19	13	-31.6%	19	12	29	222	12	
Washington	160	133	169	130	-23.1%	142	122	169	1,706	12	
Wicomico	65	48	68	44	-35.3%	52	44	68	619	12	
Worcester	61	42	50	45	-10.0%	47	28	62	569	12	

¹ New Allegations - due to change in data source to MD CHESSIE, data presented will be on a three-month lag



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CHILD PROTECTIVE SERVICES (CPS) -- Open Investigations Under 60 Days

JURISDICTION	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE			
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Periods
Percent Open under 60 Days	69%	71%	73%	86%	17.1%	80%	73%	86%	2
Allegany	100%	100%	96%	96%	-0.4%	96%	96%	96%	2
Anne Arundel	92%	95%	93%	97%	3.7%	95%	93%	97%	2
Baltimore City	87%	88%	87%	87%	-0.8%	87%	87%	87%	2
Baltimore	76%	78%	80%	90%	13.2%	85%	80%	90%	2
Calvert	75%	85%	96%	96%	-0.4%	96%	96%	96%	2
Caroline	89%	86%	89%	90%	1.3%	89%	89%	90%	2
Carroll	98%	98%	98%	99%	0.1%	98%	98%	99%	2
Cecil	81%	84%	87%	89%	2.7%	88%	87%	89%	2
Charles	69%	77%	85%	81%	-4.7%	83%	81%	85%	2
Dorchester	60%	63%	77%	100%	30.4%	88%	77%	100%	2
Frederick	77%	76%	87%	90%	3.8%	88%	87%	90%	2
Garrett	63%	39%	78%	85%	8.8%	81%	78%	85%	2
Harford	82%	84%	85%	97%	13.8%	91%	85%	97%	2
Howard	71%	74%	63%	59%	-7.0%	61%	59%	63%	2
Kent	94%	95%	92%	86%	-6.5%	89%	86%	92%	2
Montgomery	77%	77%	77%	97%	25.5%	87%	77%	97%	2
Prince George's	50%	51%	53%	74%	40.4%	64%	53%	74%	2
Queen Anne's	82%	87%	93%	81%	-13.5%	87%	81%	93%	2
St. Mary's	24%	58%	27%	66%	141.4%	47%	27%	66%	2
Somerset	47%	27%	78%	64%	-17.9%	71%	64%	78%	2
Talbot	65%	100%	93%	100%	7.1%	97%	93%	100%	2
Washington	78%	77%	94%	94%	-0.3%	94%	94%	94%	2
Wicomico	70%	61%	57%	95%	68.4%	76%	57%	95%	2
Worcester	35%	43%	58%	58%	-0.5%	58%	58%	58%	2



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IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods
Caseload	3,181	3,289	3,230	3,168	-1.9%	3,199	3,168	3,230	6,398	2
Allegany	68	74	75	74	-1.3%	75	74	75	149	2
Anne Arundel	248	244	226	245	8.4%	236	226	245	471	2
Baltimore City	825	909	932	913	-2.0%	923	913	932	1,845	2
Baltimore	388	389	378	374	-1.1%	376	374	378	752	2
Calvert	85	79	79	71	-10.1%	75	71	79	150	2
Caroline	42	42	40	36	-10.0%	38	36	40	76	2
Carroll	46	38	42	45	7.1%	44	42	45	87	2
Cecil	93	93	95	97	2.1%	96	95	97	192	2
Charles	81	91	90	86	-4.4%	88	86	90	176	2
Dorchester	44	45	41	42	2.4%	42	41	42	83	2
Frederick	74	59	59	57	-3.4%	58	57	59	116	2
Garrett	50	52	44	35	-20.5%	40	35	44	79	2
Harford	88	79	60	67	11.7%	64	60	67	127	2
Howard	90	92	88	79	-10.2%	84	79	88	167	2
Kent	10	11	6	8	33.3%	7	6	8	14	2
Montgomery	183	184	178	174	-2.2%	176	174	178	352	2
Prince George's	268	300	289	275	-4.8%	282	275	289	564	2
Queen Anne's	27	24	25	24	-4.0%	25	24	25	49	2
St. Mary's	125	127	132	113	-14.4%	123	113	132	245	2
Somerset	42	42	42	42	0.0%	42	42	42	84	2
Talbot	36	36	33	36	9.1%	35	33	36	69	2
Washington	121	131	134	134	0.0%	134	134	134	268	2
Wicomico	95	96	88	81	-8.0%	85	81	88	169	2
Worcester	52	52	54	60	11.1%	57	54	60	114	2



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FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods
# of Children in Out-of-Home Care	7,518	7,411	7,367	7,316	-0.7%	7,342	7,316	7,367	14,683	2
Allegany	97	84	80	79	-1.3%	80	79	80	159	2
Anne Arundel	153	151	149	151	1.3%	150	149	151	300	2
Baltimore City	4,068	4,005	3,909	3,863	-1.2%	3,886	3,863	3,909	7,772	2
Baltimore	572	578	567	566	-0.2%	567	566	567	1,133	2
Calvert	93	90	89	78	-12.4%	84	78	89	167	2
Caroline	43	42	39	40	2.6%	40	39	40	79	2
Carroll	37	41	42	43	2.4%	43	42	43	85	2
Cecil	126	129	127	128	0.8%	128	127	128	255	2
Charles	105	98	99	97	-2.0%	98	97	99	196	2
Dorchester	21	20	21	19	-9.5%	20	19	21	40	2
Frederick	158	148	149	148	-0.7%	149	148	149	297	2
Garrett	31	33	32	33	3.1%	33	32	33	65	2
Harford	261	257	257	254	-1.2%	256	254	257	511	2
Howard	66	66	68	67	-1.5%	68	67	68	135	2
Kent	10	9	9	9	0.0%	9	9	9	18	2
Montgomery	526	514	525	530	1.0%	528	525	530	1,055	2
Prince George's	599	599	637	636	-0.2%	637	636	637	1,273	2
Queen Anne's	20	19	21	18	-14.3%	20	18	21	39	2
St. Mary's	149	160	160	163	1.9%	162	160	163	323	2
Somerset	48	42	49	52	6.1%	51	49	52	101	2
Talbot	26	26	27	29	7.4%	28	27	29	56	2
Washington	211	211	222	231	4.1%	227	222	231	453	2
Wicomico	59	54	55	51	-7.3%	53	51	55	106	2
Worcester	39	35	34	31	-8.8%	33	31	34	65	2



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FOSTER CARE - Monthly Caseworker Visitation - Goal for FFY11: 90%

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum		Periods
Cumulative Percent Fully Visited	78%	82%	85%	84%	-1.5%	84%	84%	85%		2
Allegany	96%	97%	97%	98%	1.9%	98%	97%	98%		2
Anne Arundel	88%	90%	92%	93%	1.2%	93%	92%	93%		2
Baltimore City	88%	88%	88%	76%	-14.2%	82%	76%	88%		2
Baltimore	78%	90%	88%	97%	10.4%	92%	88%	97%		2
Calvert	38%	72%	91%	93%	2.5%	92%	91%	93%		2
Caroline	38%	86%	88%	100%	13.5%	94%	88%	100%		2
Carroll	88%	94%	94%	100%	6.8%	97%	94%	100%		2
Cecil	87%	94%	92%	95%	2.5%	94%	92%	95%		2
Charles	34%	47%	49%	95%	95.2%	72%	49%	95%		2
Dorchester	65%	72%	67%	100%	50.0%	83%	67%	100%		2
Frederick	95%	100%	96%	99%	3.5%	98%	96%	99%		2
Garrett	80%	94%	93%	86%	-7.8%	90%	86%	93%		2
Harford	78%	81%	81%	94%	16.0%	87%	81%	94%		2
Howard	70%	71%	92%	94%	2.7%	93%	92%	94%		2
Kent	85%	85%	91%	100%	10.0%	95%	91%	100%		2
Montgomery	63%	84%	85%	97%	14.3%	91%	85%	97%		2
Prince George's	27%	32%	62%	80%	30.4%	71%	62%	80%		2
Queen Anne's	94%	100%	100%	87%	-13.3%	93%	87%	100%		2
St. Mary's	58%	61%	88%	84%	-4.7%	86%	84%	88%		2
Somerset	75%	72%	65%	93%	43.3%	79%	65%	93%		2
Talbot	100%	100%	100%	100%	0.0%	100%	100%	100%		2
Washington	73%	78%	78%	97%	24.2%	88%	78%	97%		2
Wicomico	90%	97%	95%	97%	2.6%	96%	95%	97%		2
Worcester	93%	95%	100%	96%	-3.9%	98%	96%	100%		2



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FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods
Number of Foster Homes	2,621	2,599	2,568	2,533	-1.4%	2,551	2,533	2,568	5,101	2
Allegany	48	49	50	50	0.0%	50	50	50	100	2
Anne Arundel	97	98	98	98	0.0%	98	98	98	196	2
Baltimore City	1,033	1,019	1,001	972	-2.9%	987	972	1,001	1,973	2
Baltimore	169	165	159	159	0.0%	159	159	159	318	2
Calvert	31	31	27	27	0.0%	27	27	27	54	2
Caroline	36	35	35	36	2.9%	36	35	36	71	2
Carroll	27	27	26	27	3.8%	27	26	27	53	2
Cecil	59	60	60	61	1.7%	61	60	61	121	2
Charles	76	78	78	74	-5.1%	76	74	78	152	2
Dorchester	25	25	28	28	0.0%	28	28	28	56	2
Frederick	95	95	95	93	-2.1%	94	93	95	188	2
Garrett	33	33	33	33	0.0%	33	33	33	66	2
Harford	91	90	92	92	0.0%	92	92	92	184	2
Howard	48	48	45	45	0.0%	45	45	45	90	2
Kent	8	7	7	8	14.3%	8	7	8	15	2
Montgomery	281	279	272	269	-1.1%	271	269	272	541	2
Prince George's	160	158	159	158	-0.6%	159	158	159	317	2
Queen Anne's	20	22	22	22	0.0%	22	22	22	44	2
St. Mary's	36	34	34	34	0.0%	34	34	34	68	2
Somerset	15	15	15	15	0.0%	15	15	15	30	2
Talbot	20	19	20	20	0.0%	20	20	20	40	2
Washington	135	135	136	136	0.0%	136	136	136	272	2
Wicomico	56	55	53	53	0.0%	53	53	53	106	2
Worcester	22	22	23	23	0.0%	23	23	23	46	2



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REUNIFICATION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Maximum	Maximum	Total	Periods
Number of Exits to Reunification	141	154	162	147	-9.3%	155	162	162	309	2
Allegany	2	2	3	1	-66.7%	2	3	3	4	2
Anne Arundel	2	4	4	0	-100.0%	2	4	4	4	2
Baltimore City	71	82	117	104	-11.1%	111	117	117	221	2
Baltimore	11	11	9	19	113.8%	14	19	19	28	2
Calvert	0	3	0	2		1	2	2	2	2
Caroline	0	0	0	0		0	0	0	0	2
Carroll	3	3	2	0	-100.0%	1	2	2	2	2
Cecil	2	3	0	3		2	3	3	3	2
Charles	0	1	0	0		0	0	0	0	2
Dorchester	1	0	0	3		2	3	3	3	2
Frederick	1	6	2	1	-50.0%	2	2	2	3	2
Garrett	2	3	0	0		0	0	0	0	2
Harford	8	8	9	2	-77.1%	5	9	9	11	2
Howard	1	2	1	0	-100.0%	1	1	1	1	2
Kent	0	1	0	0		0	0	0	0	2
Montgomery	11	6	2	6	242.9%	4	6	6	8	2
Prince George's	4	5	10	3	-70.0%	7	10	10	13	2
Queen Anne's	0	0	0	0		0	0	0	0	2
St. Mary's	9	7	1	0	-100.0%	1	1	1	1	2
Somerset	1	2	0	0		0	0	0	0	2
Talbot	2	0	0	0		0	0	0	0	2
Washington	10	3	2	2	-16.7%	2	2	2	4	2
Wicomico	0	0	0	0		0	0	0	0	2
Worcester	0	2	0	1		1	1	1	1	2



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LEGAL GUARDIANSHIP

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Maximum	Maximum	Total	Periods
Number of Exits to Guardianship	86	87	55	72	30.9%	64	72	72	127	2
Allegany	0	6	0	2		1	2	2	2	2
Anne Arundel	0	1	0	0		0	0	0	0	2
Baltimore City	57	52	34	37	8.8%	36	37	37	71	2
Baltimore	9	3	4	4	-10.0%	4	4	4	8	2
Calvert	0	1	3	10	212.5%	7	10	10	13	2
Caroline	0	0	1	0	-100.0%	1	1	1	1	2
Carroll	0	3	0	0		0	0	0	0	2
Cecil	2	0	3	0	-100.0%	1	3	3	3	2
Charles	0	0	3	0	-100.0%	1	3	3	3	2
Dorchester	0	1	0	0		0	0	0	0	2
Frederick	0	2	2	1	-50.0%	2	2	2	3	2
Garrett	4	0	0	0		0	0	0	0	2
Harford	4	5	0	0		0	0	0	0	2
Howard	1	0	0	0		0	0	0	0	2
Kent	0	0	0	0		0	0	0	0	2
Montgomery	1	6	2	11	528.6%	6	11	11	13	2
Prince George's	1	5	0	0		0	0	0	0	2
Queen Anne's	0	0	0	0		0	0	0	0	2
St. Mary's	4	0	0	2		1	2	2	2	2
Somerset	3	2	0	0		0	0	0	0	2
Talbot	0	0	0	0		0	0	0	0	2
Washington	0	0	0	2		1	2	2	2	2
Wicomico	0	0	3	1	-66.7%	2	3	3	4	2
Worcester	0	0	0	2		1	2	2	2	2



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ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	52	76	33	37	12.0%	35	37	70	464	2
Allegany	0	4	3	0	-100.0%	2	3	3	9	2
Anne Arundel	1	3	0	0		0	0	0	9	2
Baltimore City	29	32	16	21	31.3%	19	21	37	218	2
Baltimore	0	2	0	2		1	2	2	33	2
Calvert	0	0	0	0		0	0	0	8	2
Caroline	0	1	0	0		0	0	0	3	2
Carroll	0	0	0	0		0	0	0	2	2
Cecil	2	3	0	1		1	1	1	18	2
Charles	4	5	4	3	-32.5%	4	4	7	14	2
Dorchester	0	0	0	0		0	0	0	1	2
Frederick	1	5	0	0		0	0	0	8	2
Garrett	0	0	0	0		0	0	0	3	2
Harford	3	4	5	6	20.0%	6	6	11	13	2
Howard	0	0	0	0		0	0	0	4	2
Kent	0	0	0	0		0	0	0	1	2
Montgomery	6	9	0	3		1	3	3	40	2
Prince George's	0	0	0	0		0	0	0	29	2
Queen Anne's	0	0	0	0		0	0	0	2	2
St. Mary's	2	1	1	0	-100.0%	1	1	1	14	2
Somerset	0	1	0	0		0	0	0	8	2
Talbot	0	0	0	0		0	0	0	2	2
Washington	0	2	4	0	-100.0%	2	4	4	12	2
Wicomico	4	4	0	0		0	0	0	6	2
Worcester	0	0	0	1		1	1	1	7	2



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CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods
Statewide AVG Caseload Volume	15.9	14.4	9.7	7.6	-21.6%	9	8	10	17	2
Allegany	3.7	3.9	3.6	3.3	-8.0%	3	3	4	7	2
Anne Arundel	14.8	13.3	10.0	8.3	-17.7%	9	8	10	18	2
Baltimore City	5.7	4.6	4.4	4.4	-0.2%	4	4	4	9	2
Baltimore	15.1	13.2	9.2	8.4	-9.2%	9	8	9	18	2
Calvert	13.8	11.5	5.0	4.6	-8.0%	5	5	5	10	2
Caroline	7.5	6.3	4.5	5.0	11.1%	5	5	5	10	2
Carroll	15.9	12.3	8.0	8.5	6.3%	8	8	9	17	2
Cecil	11.2	9.2	6.0	9.4	57.4%	8	6	9	15	2
Charles	18.1	14.8	8.8	10.4	19.0%	10	9	10	19	2
Dorchester	40.3	24.3	15.0	9.5	-36.7%	12	10	15	25	2
Frederick	20.8	17.0	11.1	8.5	-22.9%	10	9	11	20	2
Garrett	9.3	8.3	2.3	3.3	44.4%	3	2	3	6	2
Harford	11.1	10.7	7.9	4.3	-45.8%	6	4	8	12	2
Howard	20.0	21.0	11.5	9.0	-22.0%	10	9	12	21	2
Kent	8.0	9.0	6.0	3.5	-41.7%	5	4	6	10	2
Montgomery	21.1	21.4	15.3	10.5	-31.2%	13	11	15	26	2
Prince George's	31.0	29.7	15.7	9.1	-42.3%	12	9	16	25	2
Queen Anne's	12.3	12.3	9.7	8.3	-13.8%	9	8	10	18	2
St. Mary's	79.3	60.5	40.8	17.2	-57.8%	29	17	41	58	2
Somerset	32.3	30.0	13.3	11.0	-17.5%	12	11	13	24	2
Talbot	13.2	5.6	6.0	7.2	20.0%	7	6	7	13	2
Washington	22.2	21.5	15.2	15.5	2.0%	15	15	16	31	2
Wicomico	19.1	19.1	16.7	9.7	-42.0%	13	10	17	26	2
Worcester	64.0	45.8	20.0	15.6	-22.0%	18	16	20	36	2



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CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE					
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods	
Statewide AVG Caseload Volume	11.5	11.5	11.5	11.4	-0.5%	11	11	11	23	2	
Allegany	9.7	8.4	8.0	7.9	-1.3%	8	8	8	16	2	
Anne Arundel	10.2	10.1	9.9	10.1	1.3%	10	10	10	20	2	
Baltimore City	10.1	10.0	9.8	9.8	-0.2%	10	10	10	20	2	
Baltimore	15.1	15.2	14.9	14.9	-0.2%	15	15	15	30	2	
Calvert	18.6	18.0	22.3	15.6	-29.9%	19	16	22	38	2	
Caroline	13.2	12.9	12.0	12.3	2.6%	12	12	12	24	2	
Carroll	7.4	10.3	8.4	10.8	28.0%	10	8	11	19	2	
Cecil	11.0	11.2	11.0	11.1	0.8%	11	11	11	22	2	
Charles	11.9	11.1	12.6	12.4	-2.0%	13	12	13	25	2	
Dorchester	10.5	10.0	10.5	9.5	-9.5%	10	10	11	20	2	
Frederick	12.6	11.8	10.3	10.2	-0.7%	10	10	10	20	2	
Garrett	8.9	9.4	9.1	9.4	3.1%	9	9	9	19	2	
Harford	13.1	12.9	11.2	11.0	-1.2%	11	11	11	22	2	
Howard	11.0	11.0	11.3	11.2	-1.5%	11	11	11	23	2	
Kent	6.7	6.0	6.0	6.0	0.0%	6	6	6	12	2	
Montgomery	18.8	18.4	18.8	18.9	1.0%	19	19	19	38	2	
Prince George's	16.0	16.0	17.0	17.0	-0.2%	17	17	17	34	2	
Queen Anne's	10.0	9.5	10.5	9.0	-14.3%	10	9	11	20	2	
St. Mary's	21.3	22.9	26.7	23.3	-12.7%	25	23	27	50	2	
Somerset	6.9	6.0	7.0	7.4	6.1%	7	7	7	14	2	
Talbot	8.7	8.7	9.0	9.7	7.4%	9	9	10	19	2	
Washington	19.2	17.6	20.2	21.0	4.1%	21	20	21	41	2	
Wicomico	9.1	8.3	10.0	10.2	2.0%	10	10	10	20	2	
Worcester	9.8	8.8	8.5	7.8	-8.8%	8	8	9	16	2	



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CHILD FATALITIES- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11	Average		Minimum	Maximum	Total	Periods	
	2	0	1	2	100.0%	2	1	2	3	2	
Allegany	0	0	0	0		0	0	0	0	2	
Anne Arundel	0	0	1	0	-100.0%	1	0	1	1	2	
Baltimore City	0	0	0	1		1	0	1	1	2	
Baltimore	0	1	0	0		0	0	0	0	2	
Calvert	1	0	0	0		0	0	0	0	2	
Caroline	0	0	0	0		0	0	0	0	2	
Carroll	0	0	0	0		0	0	0	0	2	
Cecil	0	0	0	0		0	0	0	0	2	
Charles	0	0	0	1		1	0	1	1	2	
Dorchester	0	0	0	0		0	0	0	0	2	
Frederick	0	0	0	0		0	0	0	0	2	
Garrett	0	0	0	0		0	0	0	0	2	
Harford	0	0	0	0		0	0	0	0	2	
Howard	0	0	0	0		0	0	0	0	2	
Kent	0	0	0	0		0	0	0	0	2	
Montgomery	0	0	0	0		0	0	0	0	2	
Prince George's	0	0	0	0		0	0	0	0	2	
Queen Anne's	0	0	0	0		0	0	0	0	2	
St. Mary's	0	0	0	0		0	0	0	0	2	
Somerset	0	0	0	0		0	0	0	0	2	
Talbot	0	0	0	0		0	0	0	0	2	
Washington	0	0	0	0		0	0	0	0	2	
Wicomico	1	0	0	0		0	0	0	0	2	
Worcester	0	0	0	0		0	0	0	0	2	



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CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	May-11	Jun-11	Jul-11	Aug-11		Average	Minimum	Maximum	Total	Periods
	0	0	1	0	-100.0%	1	0	1	1	2
Allegany	0	0	0	0		0	0	0	0	2
Anne Arundel	0	0	0	0		0	0	0	0	2
Baltimore City	0	0	1	0	-100.0%	1	0	1	1	2
Baltimore	0	0	0	0		0	0	0	0	2
Calvert	0	0	0	0		0	0	0	0	2
Caroline	0	0	0	0		0	0	0	0	2
Carroll	0	0	0	0		0	0	0	0	2
Cecil	0	0	0	0		0	0	0	0	2
Charles	0	0	0	0		0	0	0	0	2
Dorchester	0	0	0	0		0	0	0	0	2
Frederick	0	0	0	0		0	0	0	0	2
Garrett	0	0	0	0		0	0	0	0	2
Harford	0	0	0	0		0	0	0	0	2
Howard	0	0	0	0		0	0	0	0	2
Kent	0	0	0	0		0	0	0	0	2
Montgomery	0	0	0	0		0	0	0	0	2
Prince George's	0	0	0	0		0	0	0	0	2
Queen Anne's	0	0	0	0		0	0	0	0	2
St. Mary's	0	0	0	0		0	0	0	0	2
Somerset	0	0	0	0		0	0	0	0	2
Talbot	0	0	0	0		0	0	0	0	2
Washington	0	0	0	0		0	0	0	0	2
Wicomico	0	0	0	0		0	0	0	0	2
Worcester	0	0	0	0		0	0	0	0	2



Department of Human Resources
Family Investment Administration
 Reporting Period: October-11

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	688,816	698,969	702,604	709,681	1.0%	700,018	688,816	709,681	783,008	SFY 2012	
Recipient Households	340,941	346,926	349,277	353,242	1.1%	347,597	340,941	353,242	401,351	SFY 2012	
\$ Value Disbursed	\$87,826,904	\$89,535,600	\$98,494,326	\$90,745,408	-7.9%	91,650,560	87,826,904	98,494,326	\$366,602,238	SFY 2012	
Cases Closed	19,793	19,244	20,838	18,607	-10.7%	19,621	18,607	20,838	\$78,482	SFY 2012	
Applications Taken	27,454	30,235	28,033	27,565	-1.7%	28,322	27,454	30,235	\$113,287	SFY 2012	
Approvals	23,469	25,229	23,189	22,572	-2.7%	23,615	22,572	25,229	\$94,459	SFY 2012	
Denials	6,096	7,116	7,069	6,997	-1.0%	6,820	6,096	7,116	\$27,278	SFY 2012	
	Apr-11	May-11	Jun-11	Jul-11	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	7.36%	7.39%	7.72%	7.29%	-5.6%	7.29%	6.56%	8.11%	7.29%	FFYTD 2011	
Overpayment Error Rate	5.80%	5.96%	6.27%	5.95%	-5.1%	5.95%	5.09%	6.27%	5.95%	FFYTD 2011	
Underpayment Error Rate	1.56%	1.44%	1.45%	1.34%	-7.6%	1.34%	1.44%	1.86%	1.34%	FFYTD 2011	
State-reported Negative error rate	18.84%	18.05%	18.28%	18.36%	0.4%	18.36%	16.67%	19.68%	18.36%	FFYTD 2011	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	28,320	32,474	30,474	28,390	-6.8%	29,915	28,320	32,474	119,658	SFY 2012	
Approvals (CC, LTC & SSI)	20,340	22,123	20,444	19,234	-5.9%	20,535	19,234	22,123	82,141	SFY 2012	
Denials (CC, LTC & SSI)	15,418	16,998	16,657	18,129	8.8%	16,801	15,418	18,129	67,202	SFY 2012	
Community Care Cases	299,954	300,438	311,612	301,230	-3.3%	303,309	299,954	311,612		SFY 2012	
Applications Taken	26,792	30,758	28,873	26,815	-7.1%	28,310	26,792	30,758	113,238	SFY 2012	
Approvals	17,407	19,253	18,056	16,884	-6.5%	17,900	16,884	19,253	71,600	SFY 2012	
Denials	13,868	15,319	15,195	16,446	8.2%	15,207	13,868	16,446	60,828	SFY 2012	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
Recipients	74,078	74,012	73,194	74,980	2.4%	74,066	73,194	74,980	85,702	SFY 2012	
Recipient Families	29,105	28,960	28,742	29,334	2.1%	29,035	28,742	29,334	33,739	SFY 2012	
% of TANF 60 Month Families	7.2%	7.2%	7.2%	7.2%	-0.6%	7.2%	7.2%	7.2%		SFY 2012	
\$ Value Disbursed	\$12,883,847	\$12,879,630	\$12,920,943	\$12,985,328	0.5%	\$12,917,437	\$12,879,630	\$12,985,328	\$51,669,747	SFY 2012	
Cases Closed	3,488	3,841	4,178	3,326	-20.4%	3,708	3,326	4,178	14,833	SFY 2012	
Applications Taken	6,357	7,289	6,871	6,407	-6.8%	6,731	6,357	7,289	26,924	SFY 2012	
Approvals	2,756	3,029	2,871	2,817	-1.9%	2,868	2,756	3,029	11,473	SFY 2012	
Approved and "New" to the TCA Program	625	681	657	634	-3.5%	649	625	681	2,597	SFY 2012	
Approved and Returning to the TCA Program	2,131	2,348	2,214	2,183	-1.4%	2,219	2,131	2,348	8,876	SFY 2012	
Denials	4,378	4,846	4,435	4,424	-0.2%	4,521	4,378	4,846	18,083	SFY 2012	
Payment Accuracy Rate	97.43%	97.32%	97.31%	97.49%	0.2%	97.49%	91.69%	97.69%		FFYTD 2011	
Federal Work Participation Rate	41.8%	42.1%	42.3%	42.1%	-0.5%	40.99%	39.1%	42.3%	42.1%	FFYTD 2011	
YTD Job Placements	10,380	867	1,969	2,933	49.0%	978	867	2,933	2,933	SFY 2012	
QUARTERLY MEASURES	Oct-Dec 09	Jan-Mar 10	Apr-Jun 10	Jul-Sep 10	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	55%	57%	49%	34%	-31.0%	49%	34%	57%		Closed Cases Jul '10-Sep '10	
Employment Retention Rate	72%	81%	74%	77%	3.4%	76%	72%	81%		Closed Cases Jul '10-Sep '10	



Department of Human Resources
Family Investment Administration
 Reporting Period: October-11

TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	20,368	20,335	20,115	20,096	-0.1%	20,229	20,096	20,368	23,443	SFY 2012
\$ Value Disbursed	\$3,705,310	\$3,705,031	\$3,690,128	\$3,675,071	-0.4%	\$3,693,885	\$3,675,071	\$3,705,310	\$14,775,540	SFY 2012
Cases Closed	1,715	1,572	1,758	1,560	-11.3%	1,651	1,560	1,758	6,605	SFY 2012
Applications Taken	4,007	4,504	4,167	4,071	-2.3%	4,187	4,007	4,504	16,749	SFY 2012
Approvals	1,429	1,602	1,441	1,468	1.9%	1,485	1,429	1,602	5,940	SFY 2012
Denials	2,949	3,345	3,123	3,054	-2.2%	3,118	2,949	3,345	12,471	SFY 2012

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	-	18,986	11,590	12,512	8.0%	14,363	11,590	18,986	43,088	SFY 2012
\$ Value Disbursed	\$0	\$6,463,101	\$3,908,280	\$4,240,284	8.5%	\$4,870,555	\$3,908,280	\$6,463,101	\$14,611,665	SFY 2012
Applications	25,478	19,047	13,651	11,542	-15.4%	17,430	11,542	25,478	69,718	SFY 2012
Approvals	8,521	8,576	3,384	3,614	6.8%	6,024	3,384	8,576	24,095	SFY 2012
Denials	1,182	725	578	873	51.0%	840	578	1,182	3,358	SFY 2012
MD Energy Assistance Recipients										
Recipient Households	0	0	0	0		0	0	0	0	SFY 2012
\$ Value Disbursed	\$0	\$0	\$0	\$0		\$0	\$0	\$0	\$0	SFY 2012
Applications	26,096	19,532	14,089	11,949	-15.2%	17,917	11,949	26,096	71,666	SFY 2012
Approvals	0	0	0	0		0	0	0	0	SFY 2012
Denials	1,184	730	561	812	44.7%	822	561	1,184	3,287	SFY 2012
Arrearage (one time only)										
Recipient Households	0	2,650	1,719	1,441	-16.2%	1,937	1,441	2,650	5,810	SFY 2012
\$ Value Disbursed	\$0	\$2,367,963	\$1,472,720	\$1,239,437	-15.8%	\$1,693,373	\$1,239,437	\$2,367,963	\$5,080,120	SFY 2012
Applications	2,282	1,943	1,333	698	-47.6%	1,564	698	2,282	6,256	SFY 2012
Approvals	1,006	1,394	699	246	-64.8%	836	246	1,394	3,345	SFY 2012
Denials	368	299	283	206	-27.2%	289	206	368	1,156	SFY 2012

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	89	98	40	63	57.5%	73	40	98	290	SFY 2012
# of Employment Placements	38	39	21	63	200.0%	40	21	63	161	SFY 2012
Average Wage	86	82	101	92	-8.9%	90	82	101	361	SFY 2012
% with Health Benefits	\$8.73	\$9.25	\$11.08	\$9.47	-14.5%	\$9.63	\$8.73	\$11.08	\$9.63	SFY 2012
Job Retention >90 Days	87%	80%	84%	82%	-2.4%	83%	80%	87%		SFY 2012
	61	92	81	78	-3.7%	78	61	92	312	SFY 2012



Department of Human Resources

Family Investment Administration

Reporting Period: October-11

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Jul-11	Aug-11	Sep-11	Oct-11		Average	Minimum	Maximum		
	98.5%	98.6%	97.2%	98.2%	1.0%	98.1%	97.2%	98.6%		4
Allegany	100.0%	100.0%	100.0%	98.4%	-1.6%	99.6%	98.4%	100.0%		4
Anne Arundel	98.7%	96.4%	97.9%	99.0%	1.1%	98.0%	96.4%	99.0%		4
Baltimore (City)	98.9%	99.0%	96.0%	98.7%	2.8%	98.2%	96.0%	99.0%		4
Baltimore	98.8%	98.8%	97.9%	97.0%	-0.9%	98.1%	97.0%	98.8%		4
Calvert	100.0%	99.0%	99.1%	98.3%	-0.8%	99.1%	98.3%	100.0%		4
Caroline	98.3%	100.0%	100.0%	100.0%	0.0%	99.6%	98.3%	100.0%		4
Carroll	98.5%	97.9%	98.4%	100.0%	1.6%	98.7%	97.9%	100.0%		4
Cecil	100.0%	99.5%	98.0%	100.0%	2.0%	99.4%	98.0%	100.0%		4
Charles	97.5%	95.3%	97.8%	100.0%	2.2%	97.7%	95.3%	100.0%		4
Dorchester	100.0%	96.9%	94.1%	100.0%	6.3%	97.8%	94.1%	100.0%		4
Frederick	98.9%	96.5%	98.2%	96.4%	-1.9%	97.5%	96.4%	98.9%		4
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		4
Harford	99.1%	98.3%	97.3%	97.0%	-0.3%	97.9%	97.0%	99.1%		4
Howard	100.0%	100.0%	99.2%	100.0%	0.8%	99.8%	99.2%	100.0%		4
Kent	96.4%	100.0%	100.0%	100.0%	0.0%	99.1%	96.4%	100.0%		4
Montgomery	97.6%	97.4%	97.4%	98.1%	0.7%	97.6%	97.4%	98.1%		4
Prince George's	98.3%	99.4%	99.0%	98.6%	-0.4%	98.8%	98.3%	99.4%		4
Queen Anne's	100.0%	98.7%	100.0%	98.3%	-1.7%	99.3%	98.3%	100.0%		4
St. Mary's	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		4
Somerset	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		4
Talbot	100.0%	100.0%	100.0%	96.7%	-3.3%	99.2%	96.7%	100.0%		4
Washington	100.0%	99.4%	99.6%	99.3%	-0.3%	99.6%	99.3%	100.0%		4
Wicomico	99.5%	100.0%	99.1%	99.1%	0.0%	99.4%	99.1%	100.0%		4
Worcester	96.0%	100.0%	100.0%	99.2%	-0.8%	98.8%	96.0%	100.0%		4



Department of Human Resources
Family Investment Administration
 Reporting Period: October-11

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD					M/M change in rate	FISCAL YEAR-TO-DATE				Periods
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum			
	97.8%	97.5%	97.8%	97.3%	-0.5%	97.6%	97.3%	97.8%		4	
Allegany	99.6%	100.0%	99.7%	100.0%	0.3%	99.8%	99.6%	100.0%		4	
Anne Arundel	99.0%	98.2%	97.1%	98.6%	1.5%	98.2%	97.1%	99.0%		4	
Baltimore (City)	99.0%	98.7%	97.6%	98.1%	0.5%	98.3%	97.6%	99.0%		4	
Baltimore	98.8%	98.4%	98.1%	95.7%	-2.4%	97.7%	95.7%	98.8%		4	
Calvert	100.0%	99.1%	99.6%	99.4%	-0.2%	99.5%	99.1%	100.0%		4	
Caroline	98.1%	100.0%	98.1%	98.4%	0.3%	98.7%	98.1%	100.0%		4	
Carroll	97.6%	96.3%	96.5%	94.6%	-2.0%	96.2%	94.6%	97.6%		4	
Cecil	100.0%	98.7%	99.7%	97.6%	-2.1%	99.0%	97.6%	100.0%		4	
Charles	98.5%	97.0%	94.8%	94.0%	-0.8%	96.1%	94.0%	98.5%		4	
Dorchester	98.5%	98.5%	97.3%	97.3%	0.0%	97.9%	97.3%	98.5%		4	
Frederick	95.6%	98.8%	98.0%	97.7%	-0.3%	97.5%	95.6%	98.8%		4	
Garrett	98.9%	100.0%	100.0%	100.0%	0.0%	99.7%	98.9%	100.0%		4	
Harford	97.5%	97.8%	98.0%	97.2%	-0.8%	97.6%	97.2%	98.0%		4	
Howard	99.7%	99.7%	99.7%	99.7%	0.0%	99.7%	99.7%	99.7%		4	
Kent	98.2%	97.9%	98.2%	100.0%	1.8%	98.6%	97.9%	100.0%		4	
Montgomery	98.7%	96.7%	98.4%	98.9%	0.5%	98.2%	96.7%	98.9%		4	
Prince George's	96.1%	97.4%	98.3%	97.4%	-0.9%	97.3%	96.1%	98.3%		4	
Queen Anne's	100.0%	99.0%	100.0%	100.0%	0.0%	99.8%	99.0%	100.0%		4	
St. Mary's	99.3%	99.7%	99.5%	96.7%	-2.8%	98.8%	96.7%	99.7%		4	
Somerset	100.0%	100.0%	99.2%	100.0%	0.8%	99.8%	99.2%	100.0%		4	
Talbot	98.7%	97.7%	97.3%	98.8%	1.5%	98.1%	97.3%	98.8%		4	
Washington	100.0%	100.0%	100.0%	99.1%	-0.9%	99.8%	99.1%	100.0%		4	
Wicomico	99.2%	99.6%	99.2%	99.2%	0.0%	99.3%	99.2%	99.6%		4	
Worcester	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		4	



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for October 2011

As of Date: 10/31/2011

Run Date: 10/31/2011

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP*
Pending	Timely	4194	8743	313	2313	364
Pending	Ag Delay	79	491	146	155	9
Pending	CI Delay	182	1614	18	291	34
Pending	No Fault	5	1	0	9	0
	Total	4460	10849	477	2768	407
	Compliance	98.1%	94.6%	68.1%	93.7%	97.5%
Denied	Timely	2987	3027	128	4001	878
Denied	Ag Delay	99	123	15	125	24
Denied	CI Delay	667	2445	9	752	108
Denied	No Fault	7	8	2	28	8
	Total	3760	5603	154	4906	1018
	Compliance	96.7%	96.1%	89.6%	96.9%	97.3%
Approved	Timely	2462	11556	9359	9880	2860
Approved	Ag Delay	45	278	158	156	57
Approved	CI Delay	206	780	172	749	235
Approved	No Fault	49	70	11	36	22
	Total	2762	12684	9700	10821	3174
	Compliance	98.2%	97.6%	98.3%	98.4%	98.0%
A+D	Timely	5449	14583	9487	13881	3738
A+D	Ag Delay	144	401	173	281	81
A+D	CI Delay	873	3225	181	1501	343
A+D	No Fault	56	78	13	64	30
	Total	6522	18287	9854	15727	4192
	Compliance	97.4%	97.3%	98.2%	98.0%	97.8%
Avg Agency Delay, in days		14	22	7	24	26

* P03 coverage code MCHP transactions removed.



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
Allegany	129	145	145	132	-9.0%	138	129	145	551	4	
Anne Arundel	0	0	0	0	0.0%	0	0	0	0	4	
Baltimore (City)	4	6	6	5	-16.7%	5	4	6	21	4	
Baltimore	59	71	71	71	0.0%	68	59	71	272	4	
Baltimore	28	26	26	17	-34.6%	24	17	28	97	4	
Calvert	1	1	1	0	-100.0%	1	0	1	3	4	
Caroline	1	1	1	0	-100.0%	1	0	1	3	4	
Carroll	0	1	1	1	0.0%	1	0	1	3	4	
Cecil	3	3	3	1	-66.7%	3	1	3	10	4	
Charles	4	4	4	4	0.0%	4	4	4	16	4	
Dorchester	0	0	0	0	0.0%	0	0	0	0	4	
Frederick	3	4	5	2	-60.0%	4	2	5	14	4	
Garrett	0	0	0	0	0.0%	0	0	0	0	4	
Harford	3	2	2	2	0.0%	2	2	3	9	4	
Howard	3	2	2	1	-50.0%	2	1	3	8	4	
Kent	0	0	0	0	0.0%	0	0	0	0	4	
Montgomery*											
Prince George's	14	17	17	18	5.9%	17	14	18	66	4	
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	4	
St. Mary's	2	2	1	2	100.0%	2	1	2	7	4	
Somerset	1	2	2	1	-50.0%	2	1	2	6	4	
Talbot	0	0	0	0	0.0%	0	0	0	0	4	
Washington	2	2	2	4	100.0%	3	2	4	10	4	
Wicomico	0	0	0	1	100.0%	0	0	1	1	4	
Worcester	1	1	1	1	0.0%	1	1	1	4	4	

# of Vacant FIA PINS	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Statewide	166	114.5	76.5	150	200	117	144.5	130	132	
Allegany	0	0	0	2	1	2	2	0	0	
Anne Arundel	10	10	6	12	18	7	7	4	5	
Baltimore (City)	77	61	28	59.5	84.5	57	73	62	71	
Baltimore	20	6.5	10.5	26.5	24	14	10	25	17	
Calvert	4.5	3.5	1	0	2	0	2	0	0	
Caroline	1	0	1	0	1	1	0	2	0	
Carroll	0	1	1	1	2.5	0	1	1	1	
Cecil	0	0	2	3	4	2	5	2	1	
Charles	2	2	1	3.5	5	1	2	3	4	
Dorchester	3	0	0	0	0	3	0	0	0	
Frederick	0	1	1.5	5	5	0	3	2	2	
Garrett	1	0	0.5	0	1	0	0	0	0	
Harford	4	0	1	0	4	2	1.5	2	2	
Howard	2	1	3	3	5	3	6	4	1	
Kent	0	0	0	1.5	0	0	2	0	0	
Montgomery*										
Prince George's	28.5	23.5	13	22	27	22	21	13	18	
Queen Anne's	0	0	0.5	0	2	0	2	0	0	
St. Mary's	4	1	2	3	6	1	2	5	2	
Somerset	1	0	1	0	0	0	1	1	1	
Talbot	0	0	1	0	0	0	0	0	0	
Washington	7	2	1	4	3	1	1	3	4	
Wicomico	1	2	1	4	5	0	2	0	1	
Worcester	0	0	0.5	0	0	1	1	1	1	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: October-11

LOCAL FIA POSITIONS

FIA	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Total PINS	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1749.8	1748.8	
# of Filled PINS	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1619.8	1617.8	
# of Vacant PINS*	166	114.5	76.5	150	200	117	144.5	130	131	
FIA Caseload**	523,279	551,789	558,895	562,722	587,735	666,798	731,811	830,091	837,139	
LDSS PINS Eliminated since 2002	355	403	399	408.5	415.32	550.5	589.9	609	610	

Notes on Fiscal Year to Date (FYTD) 2012: FY 2012 vacancy data as of 11/01/11. Data reflects FTEs and does not include the 120 new grant-funded PINs.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2003-FY 2011.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: October-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2012

COUNTY	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	FY12 TOTAL	2012 Goal
Allegany	980	765	699	757									3,201	
Anne Arundel	1,699	1,291	931	833									4,754	
Baltimore City	4,031	2,702	1,089	674									8,496	
Baltimore	5,020	2,923	2,000	1,736									11,679	
Calvert	179	105	135	125									544	
Caroline	718	528	321	176									1,743	
Carroll	801	1,162	551	302									2,816	
Cecil Co.	508	1,122	793	462									2,885	
Charles	379	314	150	292									1,135	
Dorchester	670	465	333	291									1,759	
Frederick	808	372	287	271									1,738	
Garrett	521	384	613	465									1,983	
Harford	1,168	753	483	501									2,905	
Howard	814	680	767	426									2,687	
Kent	312	177	132	153									774	
Montgomery	2,335	1,875	1,253	924									6,387	
Prince George's	2,906	1,497	1,847	1,511									7,761	
Queen Anne's	382	227	215	226									1,050	
St. Mary's	540	157	131	262									1,090	
Somerset	322	463	226	173									1,184	
Talbot	190	230	230	256									906	
Washington	262	732	556	358									1,908	
Wicomico	1,001	802	511	580									2,894	
Worcester	450	374	227	286									1,337	
TOTAL	26,996	20,100	14,480	12,040	0	0	0	0	0	0	0	0	73,616	



Department of Human Resources

Family Investment Administration

Reporting Period: October-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703	686	724	677	569	468	343	355	224	121	0	5,841	6,243
Anne Arundel	1,409	1,457	1,570	1,058	768	507	580	567	224	414	415	3	8,972	9,172
Baltimore City	5,083	4,002	4,302	5,335	3,577	2,929	3,721	2,501	2,339	1,157	2,264	22	37,232	44,936
Baltimore	3,418	3,688	2,197	1,873	2,147	1,499	1,728	1,383	1,567	1,427	1,312	33	22,272	22,202
Calvert	249	322	266	140	116	72	103	62	78	64	47	0	1,519	1,819
Caroline	808	519	311	158	141	110	136	131	107	54	43	0	2,518	2,676
Carroll	691	629	791	607	297	203	184	183	225	130	107	0	4,047	4,430
Cecil Co.	670	712	904	740	439	271	270	229	206	117	99	1	4,658	5,154
Charles	758	408	297	390	157	121	148	156	138	103	71	0	2,747	3,091
Dorchester	1,004	607	339	323	251	160	191	140	90	72	35	0	3,212	3,614
Frederick	1,171	526	450	419	441	501	451	337	392	245	207	2	5,142	5,685
Garrett	629	668	491	396	290	172	130	112	118	44	24	0	3,074	3,563
Harford	1,336	1,480	942	659	348	342	429	345	382	301	225	0	6,789	7,284
Howard	1,228	1,015	444	319	293	197	351	221	254	207	242	9	4,780	4,513
Kent	433	246	165	114	70	68	65	66	38	35	21	0	1,321	1,429
Montgomery	1,005	1,597	3,188	1,695	1,008	735	702	779	721	579	361	20	12,390	13,547
Prince George's	3,664	2,540	2,119	1,706	1,445	983	1,193	1,206	1,417	983	824	54	18,134	17,932
Queen Anne's	290	238	180	154	134	124	160	106	96	54	25	0	1,561	1,609
St. Mary's	693	440	329	286	189	121	114	120	100	76	38	0	2,506	2,761
Somerset	170	150	239	167	181	340	280	126	143	68	39	0	1,903	1,955
Talbot	207	249	227	202	155	118	256	134	85	51	21	0	1,705	1,815
Washington	424	797	748	612	308	255	261	291	326	210	13	0	4,245	4,401
Wicomico	907	860	716	731	622	887	516	455	372	212	113	0	6,391	6,388
Worcester	263	293	215	411	372	281	310	179	121	77	30	0	2,552	2,738
TOTAL	27,481	24,146	22,116	19,219	14,426	11,565	12,747	10,172	9,894	6,904	6,697	144	165,511	178,957



Department of Human Resources
Family Investment Administration
 Reporting Period: October-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	1,729	1,970	1,736	1,899	9.4%	1,834	1,729	1,970	7,334	4	
Allegany	6	20	16	14	-12.5%	14	6	20	56	4	
Anne Arundel	56	62	63	60	-4.8%	60	56	63	241	4	
Baltimore (City)	730	830	796	884	11.1%	810	730	884	3,240	4	
Baltimore	259	275	257	202	-21.4%	248	202	275	993	4	
Calvert	11	4	2	16	700.0%	8	2	16	33	4	
Caroline	2	2	3	7	133.3%	4	2	7	14	4	
Carroll	6	10	2	1	-50.0%	5	1	10	19	4	
Cecil	21	28	22	10	-54.5%	20	10	28	81	4	
Charles	40	39	29	24	-17.2%	33	24	40	132	4	
Dorchester	0	1	0	2	100.0%	1	0	2	3	4	
Frederick	7	12	5	8	60.0%	8	5	12	32	4	
Garrett	0	0	0	3	100.0%	1	0	3	3	4	
Harford	11	25	28	12	-57.1%	19	11	28	76	4	
Howard	33	27	31	28	-9.7%	30	27	33	119	4	
Kent	2	3	2	2	0.0%	2	2	3	9	4	
Montgomery	204	226	237	277	16.9%	236	204	277	944	4	
Prince George's	285	347	188	304	61.7%	281	188	347	1,124	4	
Queen Anne's	4	4	4	1	-75.0%	3	1	4	13	4	
St. Mary's	21	18	31	20	-35.5%	23	18	31	90	4	
Somerset	5	5	2	2	0.0%	4	2	5	14	4	
Talbot	1	1	1	3	200.0%	2	1	3	6	4	
Washington	14	11	7	5	-28.6%	9	5	14	37	4	
Wicomico	9	14	9	10	11.1%	11	9	14	42	4	
Worcester	2	6	1	4	300.0%	3	1	6	13	4	



Department of Human Resources

Family Investment Administration

Reporting Period: October-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	28,918	31,796	29,490	29,181	-1.0%	29,846	28,918	31,796	119,385	4	
Allegany	437	522	510	510	0.0%	495	437	522	1,979	4	
Anne Arundel	1583	1815	1828	1815	-0.7%	1,760	1,583	1,828	7,041	4	
Baltimore (City)	10,301	10,963	10,310	10,384	0.7%	10,490	10,301	10,963	41,958	4	
Baltimore	3430	3696	3307	3379	2.2%	3,453	3,307	3,696	13,812	4	
Calvert	362	383	361	353	-2.2%	365	353	383	1,459	4	
Caroline	156	202	214	233	8.9%	201	156	233	805	4	
Carroll	319	354	287	323	12.5%	321	287	354	1,283	4	
Cecil	467	568	594	516	-13.1%	536	467	594	2,145	4	
Charles	574	660	527	631	19.7%	598	527	660	2,392	4	
Dorchester	227	327	296	283	-4.4%	283	227	327	1,133	4	
Frederick	377	487	471	483	2.5%	455	377	487	1,818	4	
Garrett	141	131	158	141	-10.8%	143	131	158	571	4	
Harford	841	906	974	797	-18.2%	880	797	974	3,518	4	
Howard	633	770	667	630	-5.5%	675	630	770	2,700	4	
Kent	85	95	66	66	0.0%	78	66	95	312	4	
Montgomery	2011	2216	2068	2098	1.5%	2,098	2,011	2,216	8,393	4	
Prince George's	4248	4556	3972	3782	-4.8%	4,140	3,782	4,556	16,558	4	
Queen Anne's	155	166	189	162	-14.3%	168	155	189	672	4	
St. Mary's	630	670	718	605	-15.7%	656	605	718	2,623	4	
Somerset	234	217	194	161	-17.0%	202	161	234	806	4	
Talbot	142	147	119	118	-0.8%	132	118	147	526	4	
Washington	826	1064	807	825	2.2%	881	807	1,064	3,522	4	
Wicomico	523	635	566	610	7.8%	584	523	635	2,334	4	
Worcester	216	246	287	276	-3.8%	256	216	287	1,025	4	



Department of Human Resources
Family Investment Administration
 Reporting Period: October-11

Voter Registration	REPORTING PERIOD					YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	% Change	Average	Minimum	Maximum	Total	Periods
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	200	216	182	160	-12.1%	190	160	216	758	4
Allegany	4	7	6	3	-50.0%	5	3	7	20	4
Anne Arundel	23	2	12	10	-16.7%	12	2	23	47	4
Baltimore (City)	32	29	33	33	0.0%	32	29	33	127	4
Baltimore	30	45	24	29	20.8%	32	24	45	128	4
Calvert	5	3	3	0	-100.0%	3	0	5	11	4
Caroline	5	5	0	5	100.0%	4	0	5	15	4
Carroll	5	7	6	5	-16.7%	6	5	7	23	4
Cecil	10	12	6	9	50.0%	9	6	12	37	4
Charles	2	3	1	3	200.0%	2	1	3	9	4
Dorchester	5	0	1	0	-100.0%	2	0	5	6	4
Frederick	4	6	3	7	133.3%	5	3	7	20	4
Garrett	0	0	0	0	0.0%	0	0	0	0	4
Harford	11	7	12	2	-83.3%	8	2	12	32	4
Howard	2	3	2	3	50.0%	3	2	3	10	4
Kent	1	1	0	0	0.0%	1	0	1	2	4
Montgomery	8	9	9	6	-33.3%	8	6	9	32	4
Prince George's	9	5	11	5	-54.5%	8	5	11	30	4
Queen Anne's	4	8	10	8	-20.0%	8	4	10	30	4
St. Mary's	7	7	3	7	133.3%	6	3	7	24	4
Somerset	1	4	3	2	-33.3%	3	1	4	10	4
Talbot	0	4	5	1	-80.0%	3	0	5	10	4
Washington	26	31	21	15	-28.6%	23	15	31	93	4
Wicomico	6	12	6	6	0.0%	8	6	12	30	4
Worcester	0	6	5	1	-80.0%	3	0	6	12	4



Department of Human Resources
Family Investment Administration
 Reporting Period: October-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	16,883	18,259	16,729	16,295	-2.6%	17,042	16,295	18,259	68,166	4	
Allegany	191	247	222	196	-11.7%	214	191	247	856	4	
Anne Arundel	823	957	883	902	2.2%	891	823	957	3,565	4	
Baltimore (City)	6954	7248	6642	6682	0.6%	6,882	6,642	7,248	27,526	4	
Baltimore	1944	2070	1846	1802	-2.4%	1,916	1,802	2,070	7,662	4	
Calvert	236	255	228	203	-11.0%	231	203	255	922	4	
Caroline	80	111	132	127	-3.8%	113	80	132	450	4	
Carroll	177	209	140	177	26.4%	176	140	209	703	4	
Cecil	256	296	334	284	-15.0%	293	256	334	1,170	4	
Charles	344	381	329	376	14.3%	358	329	381	1,430	4	
Dorchester	153	227	207	187	-9.7%	194	153	227	774	4	
Frederick	141	171	181	170	-6.1%	166	141	181	663	4	
Garrett	56	63	78	78	0.0%	69	56	78	275	4	
Harford	575	627	671	571	-14.9%	611	571	671	2,444	4	
Howard	362	421	338	328	-3.0%	362	328	421	1,449	4	
Kent	44	35	28	35	25.0%	36	28	44	142	4	
Montgomery	734	843	733	736	0.4%	762	733	843	3,046	4	
Prince George's	2181	2291	2075	1808	-12.9%	2,089	1,808	2,291	8,355	4	
Queen Anne's	77	102	114	98	-14.0%	98	77	114	391	4	
St. Mary's	344	373	342	347	1.5%	352	342	373	1,406	4	
Somerset	163	157	134	101	-24.6%	139	101	163	555	4	
Talbot	95	78	75	78	4.0%	82	75	95	326	4	
Washington	470	552	471	459	-2.5%	488	459	552	1,952	4	
Wicomico	325	380	319	360	12.9%	346	319	380	1,384	4	
Worcester	158	165	207	190	-8.2%	180	158	207	720	4	



Department of Human Resources
Family Investment Administration
 Reporting Period: October-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	10,106	11,351	10,843	10,827	-0.1%	10,782	10,106	11,351	43,127	4	
Allegany	236	248	266	297	11.7%	262	236	297	1,047	4	
Anne Arundel	681	794	870	843	-3.1%	797	681	870	3,188	4	
Baltimore (City)	2585	2856	2839	2785	-1.9%	2,766	2,585	2,856	11,065	4	
Baltimore	1197	1306	1180	1346	14.1%	1,257	1,180	1,346	5,029	4	
Calvert	110	121	128	134	4.7%	123	110	134	493	4	
Caroline	69	84	79	94	19.0%	82	69	94	326	4	
Carroll	131	128	139	140	0.7%	135	128	140	538	4	
Cecil	180	232	232	213	-8.2%	214	180	232	857	4	
Charles	188	237	168	228	35.7%	205	168	237	821	4	
Dorchester	69	99	88	94	6.8%	88	69	99	350	4	
Frederick	225	298	282	298	5.7%	276	225	298	1,103	4	
Garrett	85	68	80	60	-25.0%	73	60	85	293	4	
Harford	244	247	263	212	-19.4%	242	212	263	966	4	
Howard	236	319	296	271	-8.4%	281	236	319	1,122	4	
Kent	38	56	36	29	-19.4%	40	29	56	159	4	
Montgomery	1065	1138	1089	1079	-0.9%	1,093	1,065	1,138	4,371	4	
Prince George's	1773	1913	1698	1665	-1.9%	1,762	1,665	1,913	7,049	4	
Queen Anne's	70	52	61	55	-9.8%	60	52	70	238	4	
St. Mary's	258	272	342	231	-32.5%	276	231	342	1,103	4	
Somerset	65	51	55	56	1.8%	57	51	65	227	4	
Talbot	46	64	38	36	-5.3%	46	36	64	184	4	
Washington	316	470	308	346	12.3%	360	308	470	1,440	4	
Wicomico	183	229	232	234	0.9%	220	183	234	878	4	
Worcester	56	69	74	81	9.5%	70	56	81	280	4	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: October-11

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	249,021	247,175	240,354	238,833	-0.6%	243,846	238,833	249,021	N/A	4	
Number of Active Cases Added during the Month	3,614	3,827	4,131	4,105	-0.6%	3,919	3,614	4,131	15,677	4	
Number of Active Cases Subtracted during the Month	5,460	10,648	5,652	3,805	-32.7%	6,391	3,805	10,648	25,565	4	
Total Active Caseload at the End of the Month	247,175	240,354	238,833	239,133	0.1%	241,374	238,833	247,175	N/A	4	
In-state Caseload	216,044	209,745	208,253	208,393	0.1%	210,609	208,253	216,044	N/A	4	
Interstate Caseload	31,131	30,609	30,580	30,740	0.5%	30,765	30,580	31,131	N/A	4	
Interstate Cases Initiated By Maryland to Another State	15,556	15,429	15,451	15,651	1.3%	15,522	15,429	15,651	N/A	4	
Interstate Cases Received By Maryland from Another States	15,216	14,824	14,783	14,751	-0.2%	14,894	14,751	15,216	N/A	4	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	165,180	162,569	162,304	162,940	0.4%	163,248	162,304	165,180	N/A	4	
# of Children in the Caseload with Paternity Established	141,841	139,843	140,078	140,344	0.2%	140,527	139,843	141,841	N/A	4	
% of Children in the Caseload with Paternity Established	85.9%	86.0%	86.3%	86.1%	-0.2%	86.1%	85.9%	86.3%	N/A	4	
# of Children Needing Paternity Established at the Beginning of the Month	23,894	22,726	22,726	22,226	-2.2%	22,893	22,226	23,894	N/A	4	
# of Children Needing Paternity Established Added during the Month	13,507	13,802	13,958	14,545	4.2%	13,953	13,507	14,545	55,812	4	
# of Children Needing Paternity Established Subtracted during the Month	14,727	15,635	16,291	16,508	1.3%	15,790	14,727	16,508	63,161	4	
# of Children Needing Paternity Established at the End of Month	23,339	22,726	22,226	22,596	1.7%	22,722	22,226	23,339	N/A	4	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	203,905	198,544	197,994	197,786	-0.1%	199,557	197,786	203,905	N/A	4	
% of Cases in Caseload with a Support Order	82.5%	82.6%	82.9%	82.7%	-0.2%	82.7%	82.5%	82.9%	N/A	4	
# of Cases Needing a Support Order Established at the Beginning of Month	44,317	43,270	41,810	40,839	-2.3%	42,559	40,839	44,317	N/A	4	
# of Cases Needing a Support Order Established Added during the Month	2,962	3,151	2,918	3,427	17.4%	3,115	2,918	3,427	12,458	4	
# of Cases Needing a Support Order Established Subtracted during the Month	4,009	4,611	3,889	2,919	-24.9%	3,857	2,919	4,611	15,428	4	
# of Cases Needing a Support Order Established at the End of the Month	43,270	41,810	40,839	41,347	1.2%	41,817	40,839	43,270	N/A	4	



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: October-11

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 52,052,228	\$ 52,324,576	\$ 52,312,654	\$ 52,066,064	-0.5%	\$ 52,188,880.50	\$ 52,052,228.00	\$ 52,324,576.00	\$ 208,755,522	4
Amount Distributed toward Current Support	\$ 31,697,844	\$ 33,708,699	\$ 32,600,746	\$ 33,360,082	2.3%	\$ 32,841,842.75	\$ 31,697,844.00	\$ 33,708,699.00	\$ 131,367,371	4
Percent of Current Support Distributed	60.9%	64.4%	62.3%	64.1%	1.8%	62.9%	60.9%	64.4%	N/A	4
Number of Cases with Current Support Due	130,187	130,161	130,058	129,598	-0.4%	130,001	129,598	130,187	N/A	4
Number of Cases that had a Distribution toward Current Support	81,120	82,642	81,893	82,844	1.2%	82,125	81,120	82,844	N/A	4
# of Cases that did not have a Distribution toward Current Support	49,067	47,519	48,165	46,754	-2.9%	47,876	46,754	49,067	N/A	4
% of Cases that had a Distribution toward Current Support	62.3%	63.5%	63.0%	63.9%	0.9%	63.2%	62.3%	63.9%	N/A	4

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,763,120,994	\$ 1,762,981,988	\$ 1,756,028,229	\$ 1,733,626,357	-1.3%	\$ 1,753,939,392.00	\$ 1,733,626,357.00	\$ 1,763,120,994.00	N/A	4
Amount Distributed toward Arrears	\$ 7,895,671	\$ 9,495,455	\$ 8,455,901	\$ 8,754,450	3.5%	\$ 8,650,369.25	\$ 7,895,671.00	\$ 9,495,455.00	\$ 34,601,477	4
Percent of Arrears Distributed	0.4%	0.5%	0.5%	0.5%	0.0%	0.5%	0.4%	0.5%	N/A	4
Number of Cases in Arrears	165,285	163,843	163,690	162,224	-0.9%	163,761	162,224	165,285	N/A	4
Number of Cases in Arrears that had a Distribution toward Arrears	44,164	52,024	47,468	49,818	5.0%	48,369	44,164	52,024	N/A	4
Number of Cases in Arrears that did not have a Distribution toward Arrears	121,121	111,819	116,222	112,406	-3.3%	115,392	111,819	121,121	N/A	4
Percent of Cases in Arrears that had a Distribution toward Arrears	26.7%	31.8%	29.0%	30.7%	1.7%	29.5%	26.7%	31.8%	N/A	4

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 40,506,596	\$ 44,219,771	\$ 41,207,333	\$ 40,638,537	-1.4%	\$ 41,643,059.25	\$ 40,506,596.00	\$ 44,219,771.00	\$ 166,572,237	4
Total Number of Paying Cases	99,888	101,803	100,985	102,518	1.5%	101,299	99,888	102,518	N/A	4
Percent of Paying Cases	53.0%	54.1%	53.9%	54.9%	1.0%	54.0%	53.0%	54.9%	N/A	4
Number Children in Cases Receiving Support	104,415	106,289	105,407	106,912	1.4%	105,756	104,415	106,912	N/A	4
Total Payment Issued (Transactions)	196,854	217,017	204,466	208,970	2.20%	206,827	196,854	217,017	827,307	4
Checks Issued in Error	25	31	35	18	-48.57%	27	18	35	109	4
Dollar Value of Payments Issued in Error	\$15,682	\$38,395	\$20,890	\$18,167	-13.03%	\$23,283	\$15,682	\$38,395	\$93,133	4



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: October 2011

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	155	238	139	182	30.9%	179	139	238	714	4
# of cases receiving payments from referrals	163	209	150	195	30.0%	179	112	209	717	4
% of cases receiving payments from referrals	105.16%	87.82%	107.91%	107.14%	-0.7%	102.01%	87.82%	107.91%	100.42%	4
# of payments made via wage-withholding	77	148	50	197	294.0%	118	50	197	472	4
% of payments made via wage-withholding	47.24%	70.81%	33.33%	101.03%	203.1%	63.10%	33.33%	101.03%	65.83%	4
NPEP total payments made	\$1,266,211	\$1,482,814	\$1,371,911	\$1,420,131	3.5%	\$1,385,267	\$1,266,211	\$1,482,814	\$5,541,067	4