

**Department of Human Resources
StateStat**

Reporting Period: November 2011

DHR Management Team

Operations: Leonard Howie

Programs: Vacant

Chief of Staff: ML Wernecke

Administrations:

Social Services Administration: Carnitra White

Family Investment Administration: Rosemary Malone

Child-Support Enforcement Administration: Gina Higginbotham (Acting)

Secretary Ted Dallas

PERSONNEL DATA

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	10/04/11	10/18/11	11/01/11	11/15/11		Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	17,353.9	17,572.9	16,635.7	16,810.6						
Office of the Secretary	17.8	22.1	9.1	16.5	0.0%	16.1	0.0	145.3	433.6	27
Operations	108.0	216.0	79.5	127.0	0.0%	55.0	0.0	262.5	1,485.0	27
Social Services	0.0	1.5	0.0	1.5	0.0%	10.9	0.0	96.0	293.9	27
Family Investment	554.5	466.6	296.2	427.8	0.0%	0.1	0.0	3.5	3.5	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	0.0	0.0	0.0%	17.8	0.0	60.6	481.6	27
LDSS	16,673.6	16,866.7	16,250.9	16,237.8	-0.1%	7,185.3	6,401.3	8,018.0	194,003.9	27
SICK LEAVE (DAYS)										
Office of the Secretary	52.7	34.1	66.7	49.4	-25.9%	65.1	27.4	112.7	1,758.8	27
Operations	134.0	123.3	139.2	142.1	2.0%	141.1	99.0	180.2	3,809.1	27
Social Services	51.3	28.2	45.4	29.2	-35.8%	35.7	20.4	57.1	964.0	27
Family Investment	109.5	77.8	123.0	80.2	-34.8%	74.6	44.3	120.4	2,013.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	217.1	169.1	219.5	171.5	-21.9%	215.9	153.2	286.8	5,828.7	27
LDSS	2,654.2	2,332.0	2,447.4	2,206.3	-9.9%	2,598.4	2,031.1	3,057.0	70,156.5	27
ACCIDENT LEAVE (DAYS)										
Office of the Secretary	1.0	0.0	1.0	5.6	0.0%	5.3	0.0	25.0	142.3	27
Operations	1.0	2.6	1.1	3.5	10.0%	4.4	0.0	12.0	118.2	27
Social Services	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	1.4	2.4	27
Family Investment	0.0	0.0	0.0	0.0	0.0%	0.2	0.0	4.2	4.7	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	0.0	0.0	2.1	0.0	0.0%	2.5	0.0	31.2	68.7	27
LDSS	84.2	72.4	148.9	67.5	-54.7%	76.4	38.0	152.4	2,062.5	27
UNSCHEDULED LEAVE (DAYS)										
Office of the Secretary	2.4	0.2	7.0	0.6	0.0%	12.3	0.0	27.0	331.7	27
Operations	6.1	3.4	7.6	8.7	0.0%	6.5	0.0	21.6	175.8	27
Social Services	2.3	2.7	2.0	3.1	0.0%	4.2	0.0	16.4	113.8	27
Family Investment	17.2	8.5	16.9	20.1	0.0%	2.9	0.0	10.2	77.2	27
Community Services	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Child-Support Enforcement	9.1	12.1	14.0	14.0	0.0%	21.3	0.0	42.8	575.2	27
LDSS	396.1	358.9	392.2	335.7	0.0%	471.1	246.9	630.0	12,720.7	27
FROI TO IWIF						12.05555556	4	19	217	18
Secretary	0	0	0	1	0.0%	0.2	0.0	2.0	5.0	26
Social Services	20	3	7	7	0.0%	12.0	3.0	23.0	311.0	26
Family Investment	1	0	0	1	0.0%	0.2	0.0	1.0	6.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	1	2	0	0.0%	0.7	0.0	2.0	18.0	26
FROI LAG > 3 DAYS						4.55555556	1	9	82	18
Secretary	0	0	0	0	0.0%	0.1	0.0	2.0	3.0	26
Social Services	7	0	4	1	0.0%	4.8	1.0	14.0	125.0	26
Family Investment	1	0	0	0	0.0%	0.1	0.0	1.0	2.0	26
Community Services	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	26
Child-Support Enforcement	0	0	0	0	0.0%	0.1	0.0	1.0	3.0	26

**Department of Human Resources
LDSS Personnel**

Reporting Period: November 2011

TOTAL OVERTIME BY JURSDICTION

	TWO-WEEK REPORTING PERIODS				% Change	YEAR TO DATE				
	10/04/11	10/18/11	11/01/11	11/15/11		Average	Minimum	Maximum	Total	Periods
Allegany	372.2	457.0	289.4	464.1	60.4%	263.6	123.0	380.0	7,118.2	27
Anne Arundel	718.3	590.9	1028.7	807.0	-21.6%	547.0	279.0	906.0	14,769.0	27
Baltimore City	8360.6	7969.7	6999.1	7076.7	1.1%	1,345.1		2,495.6	36,317.8	27
Baltimore	586.0	1199.4	893.7	1178.4	31.9%	244.8	58.0	513.0	6,610.5	27
Calvert	267.0	324.3	273.7	299.5	9.4%	280.2	226.0	333.5	7,564.6	27
Caroline	291.0	320.3	373.0	329.3	-11.7%	273.6	231.0	355.0	7,386.6	27
Carroll	328.8	213.3	343.8	309.9	-9.9%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	295.0	271.0	314.5	276.5	-12.1%	262.5	239.0	332.0	7,087.1	27
Charles	304.8	358.6	463.1	418.6	-9.6%	294.0	213.5	444.0	7,937.0	27
Dorchester	288.0	279.5	327.5	304.0	-7.2%	266.9	240.0	312.5	7,207.1	27
Frederick	368.4	335.1	338.7	470.4	38.9%	277.7	244.5	374.6	7,497.3	27
Garrett	286.0	270.8	272.0	274.0	0.7%	258.0	251.0	273.0	6,965.3	27
Harford	434.2	352.2	341.2	343.2	0.6%	332.1	181.8	438.7	8,967.2	27
Howard	387.4	345.7	493.5	571.9	15.9%	282.7	183.0	451.8	7,633.2	27
Kent	246.0	256.0	246.0	257.0	4.5%	256.2	246.0	275.5	6,916.5	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	129.9	32.0	265.0	3,506.9	27
Prince George's	1420.0	1425.8	1359.1	928.1	-31.7%	244.9	138.5	368.0	6,612.5	27
Queen Anne's	242.6	246.0	257.5	246.0	-4.5%	247.9	214.0	287.1	6,694.3	27
Somerset	99.3	59.0	66.0	61.5	23.9%	99.7	30.0	178.6	2,691.5	27
St. Mary's	96.5	95.4	82.3	81.8	0.0%	3.6	0.0	55.3	96.0	27
Talbot	255.8	276.0	225.0	276.1	22.7%	249.6	63.0	375.0	6,738.3	27
Washington	495.2	471.8	584.9	584.9	0.0%	331.8	234.5	595.6	8,959.0	27
Wicomico	301.0	410.0	343.0	347.5	1.3%	257.8	231.0	299.0	6,959.7	27
Worcester	229.5	338.9	335.2	331.4	-1.1%	159.1	69.0	216.0	4,295.9	27
TOTAL	16673.6	16866.7	16250.9	16237.8						

ON CALL OVERTIME BY JURSDICTION

	10/04/11	10/18/11	11/01/11	11/15/11	% Change	Average	Minimum	Maximum	Total	Periods
Allegany	246.0	241.0	223.5	273.5	22.4%	248.2	123.0	364.0	6,702.0	27
Anne Arundel	462.0	339.0	624.0	471.0	-24.5%	497.1	279.0	906.0	13,420.4	27
Baltimore City	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Baltimore	183.0	359.0	231.0	216.0	-6.5%	230.8	58.0	513.0	6,232.5	27
Calvert	242.0	248.5	241.7	248.0	2.6%	249.3	199.5	291.0	6,730.2	27
Caroline	246.0	246.0	255.0	255.0	0.0%	252.7	217.0	300.5	6,823.5	27
Carroll	270.3	204.3	323.8	267.6	-17.4%	276.8	260.2	297.0	7,473.8	27
Cecil Co.	253.0	232.0	268.0	246.0	-8.2%	250.7	183.0	327.0	6,767.6	27
Charles	246.5	256.0	246.5	259.1	5.1%	251.6	182.5	286.4	6,793.2	27
Dorchester	245.0	244.5	253.0	244.0	-3.6%	249.1	236.0	263.5	6,727.0	27
Frederick	246.0	246.0	255.0	246.0	-3.5%	250.6	244.5	273.0	6,767.5	27
Garrett	253.0	252.0	261.0	257.5	-1.3%	258.0	251.0	273.0	6,965.3	27
Harford	296.2	248.6	225.0	234.5	4.2%	258.7	140.5	360.0	6,986.0	27
Howard	237.0	190.0	310.0	310.0	0.0%	257.3	183.0	440.0	6,946.8	27
Kent	246.0	255.0	246.0	255.0	3.7%	250.7	246.0	264.0	6,768.0	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Prince George's	171.5	173.5	191.5	179.1	-6.5%	225.1	138.5	324.0	6,079.0	27
Queen Anne's	242.0	246.0	255.0	246.0	-3.5%	247.9	214.0	287.1	6,694.3	27
Somerset	69.0	15.0	54.0	54.0	0.0%	92.0	30.0	177.1	2,483.8	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Talbot	255.8	276.0	225.0	276.1	22.7%	249.4	63.0	375.0	6,733.8	27
Washington	240.0	199.8	209.9	209.9	0.0%	249.3	228.0	264.0	6,730.8	27
Wicomico	207.0	309.0	246.0	255.0	3.7%	250.2	231.0	279.0	6,754.5	27
Worcester	229.5	200.5	192.0	192.0	0.0%	157.8	69.0	216.0	4,259.9	27
TOTAL	5086.8	4981.7	5336.9	5195.3						

SICK LEAVE BY JURISDICTION

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	10/04/11	10/18/11	11/01/11	11/15/11						
Allegany	108.80	93.40	98.4	95.9	-2.5%	80.7	33.3	110.8	2,180.2	27
Anne Arundel	105.00	21.00	44.9	53.1	18.3%	114.0	58.1	151.4	3,077.3	27
Baltimore City	1019.00	923.00	986.0	814.0	-17.4%	1,054.2	766.0	1,274.0	28,463.5	27
Baltimore	211.70	166.50	200.2	162.0	-19.1%	187.1	63.6	263.5	5,051.0	27
Calvert	52.60	43.90	49.1	45.3	-7.7%	29.3	16.1	41.3	790.1	27
Caroline	46.00	24.00	26.0	25.0	-3.8%	26.3	11.0	44.0	709.0	27
Carroll	52.60	58.40	75.6	79.6	5.3%	55.9	34.4	82.4	1,510.3	27
Cecil Co.	82.50	57.80	64.9	63.7	-1.8%	83.4	50.6	125.6	2,251.4	27
Charles	76.40	77.44	61.0	37.6	-38.5%	31.5	10.0	81.5	850.0	27
Dorchester	85.90	86.30	89.8	70.0	-22.0%	48.3	29.1	71.8	1,305.3	27
Frederick	58.00	43.00	34.4	33.0	-4.1%	55.4	26.7	76.0	1,495.8	27
Garrett	57.00	55.50	63.0	47.0	-25.4%	25.8	10.0	42.0	697.0	27
Harford	80.90	110.10	60.3	96.8	60.5%	79.3	49.8	102.1	2,141.0	27
Howard	57.90	65.80	51.3	63.0	22.8%	56.0	23.6	89.4	1,511.1	27
Kent	17.00	12.00	14.0	15.0	7.1%	20.3	8.0	40.5	548.1	27
Montgomery	0.00	0.00	0.0	0.0	0.0%	163.3	91.7	214.6	4,408.2	27
Prince George's	218.50	220.00	197.8	202.0	2.1%	157.0	73.5	420.7	4,240.1	27
Queen Anne's	24.60	14.90	18.9	16.4	-13.2%	26.7	8.1	57.5	720.3	27
Somerset	14.50	21.50	22.7	35.1	54.6%	33.0	15.9	65.5	890.4	27
St. Mary's	46.90	35.60	42.5	35.6	-16.2%	44.9	22.8	88.9	1,212.4	27
Talbot	27.20	26.30	46.2	18.4	-60.2%	34.6	16.0	55.0	933.0	27
Washington	97.80	82.80	85.6	80.4	-6.1%	108.4	72.0	171.4	2,926.0	27
Wicomico	85.00	52.00	79.0	57.0	-27.8%	68.3	39.3	104.6	1,844.3	27
Worcester	28.40	40.80	35.8	60.4	68.7%	30.6	10.8	58.4	827.4	27
TOTAL	2654.2	2332.0	2447.4	2206.3						

ACCIDENT LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	10/04/11	10/18/11	11/01/11	11/15/11						
Allegany	0.0	0.0	0.0	0.0	0.0%	0.6	0.0	10.0	15.1	27
Anne Arundel	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	40.0	44.3	27
Baltimore City	72.0	49.0	59.0	56.0	-5.1%	45.7	24.0	106.0	1,234.0	27
Baltimore	0.0	8.0	7.3	2.3	0.0%	5.2	0.0	28.0	139.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	7.6	27
Cecil Co.	0.0	0.0	0.0	0.0	0.0%	1.4	0.0	16.0	36.5	27
Charles	0.0	0.3	0.0	3.0	0.0%	2.3	0.0	24.0	63.0	27
Dorchester	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	3.3	3.3	27
Frederick	0.3	0.4	1.0	0.3	0.0%	0.3	0.0	6.0	9.0	27
Garrett	0.0	6.2	11.0	2.0	0.0%	0.2	0.0	3.5	6.1	27
Harford	4.0	0.0	0.0	0.0	0.0%	2.5	0.0	18.0	67.9	27
Howard	0.7	0.0	0.0	0.0	0.0%	3.3	0.0	10.0	90.0	27
Kent	3.3	5.0	0.6	0.3	0.0%	1.8	0.0	10.0	49.4	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	3.9	0.0	17.0	106.4	27
Prince George's	0.0	3.5	70.0	3.5	0.0%	3.5	0.0	53.4	95.0	27
Queen Anne's	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.3	0.3	27
Somerset	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
St. Mary's	0.0	0.0	0.0	0.0	0.0%	1.9	0.0	15.4	50.1	27
Talbot	2.5	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Washington	1.4	0.0	0.0	0.1	0.0%	1.7	0.0	12.0	44.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Worcester	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
TOTAL	84.2	72.4	148.9	67.5						

UNSCHEDULED LEAVE (DAYS)

	TWO-WEEK REPORTING PERIODS				% Change	Average	Minimum	Maximum	Total	Periods
	10/04/11	10/18/11	11/01/11	11/15/11						
Allegany	3.4	2.9	0.0	0.0	0.0%	8.8	0.0	13.0	238.0	27
Anne Arundel	24.8	2.8	6.4	4.9	-23.4%	15.2	0.6	51.8	409.2	27
Baltimore City	246.0	225.0	255.0	207.0	-18.8%	182.9	57.0	291.0	4,939.0	27
Baltimore	33.0	27.9	18.7	27.0	44.4%	15.5	1.0	31.0	417.9	27
Calvert	0.0	0.0	0.0	0.0	0.0%	2.4	0.0	22.4	66.1	27
Caroline	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Carroll	0.0	3.0	0.0	2.5	0.0%	5.5	2.4	11.4	149.0	27
Cecil Co.	13.5	11.7	7.3	1.5	-79.5%	18.7	2.5	38.5	505.0	27
Charles	2.8	11.3	10.3	15.3	0.0%	4.7	0.0	20.0	126.8	27
Dorchester	0.7	4.2	5.1	0.9	-82.4%	5.9	0.0	29.0	158.4	27
Frederick	4.5	0.0	0.0	0.1	0.0%	5.1	0.0	40.0	138.6	27
Garrett	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	27
Harford	14.9	11.1	6.8	6.9	0.0%	14.1	0.3	60.0	380.4	27
Howard	9.9	9.5	22.0	23.5	0.0%	4.8	0.0	15.8	128.3	27
Kent	0.0	5.0	0.0	0.0	0.0%	2.5	0.0	13.0	66.5	27
Montgomery	0.0	0.0	0.0	0.0	0.0%	22.7	1.8	49.1	612.3	27
Prince George's	26.2	30.0	45.1	35.0	-22.4%	140.4	53.0	275.1	3,789.8	27
Queen Anne's	0.0	1.0	0.5	0.0	0.0%	0.9	0.0	4.5	24.4	27
Somerset	16.4	11.5	11.5	11.1	0.0%	2.7	0.0	12.0	72.3	27
St. Mary's	0.0	0.0	1.7	0.0	0.0%	7.9	0.0	22.0	214.5	27
Talbot	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	20.0	42.0	27
Washington	0.0	1.2	1.8	0.0	0.0%	1.0	0.0	10.0	26.6	27
Wicomico	0.0	0.0	0.0	0.0	0.0%	6.9	0.0	52.3	185.1	27
Worcester	0.0	0.8	0.0	0.0	0.0%	0.8	0.0	6.0	20.5	27
TOTAL	396.1	358.9	392.2	335.7						



**Department of
StateStat**
Reporting Period: November 2011

Management Team

Operations: Leonard Howie

Programs: Vacant

Chief of Staff: ML Wernecke

Administrations:

Social Services Administration: Carnitra White

Family Investments Administration: Rosemary Malone

Child Support Enforcement Administration: Gina Higginbotham (Acting)

Secretary Theodore Dallas

Appointed May 2011

MBE CONTRACT ACTIVITY

PROCUREMENT/CONTRACT AWARDS	CURRENTLY AVAILABLE PERIOD (November 2011)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
Payment Totals	\$8,796,854.00	\$526,263.00 5.98%	\$368,449.00 4.19%	\$20,871.00 0.24%	\$915,583.00	10.41%	\$44,922,292.00	\$1,721,291.00 3.83%	\$2,147,700.00 4.78%	\$163,704.00 0.36%	\$4,032,695.00	8.98%
Awards Totals	\$3,531,189.00	\$239,823.00 6.79%	\$59,444.00 1.68%	\$742.00 0.02%	\$300,009.00	8.50%	\$174,178,646.00	\$4,673,365.00 2.68%	\$743,861.00 0.43%	\$22,784,005.00 13.08%	\$28,201,231.00	16.19%
Architectural and Engineering					\$0.00		\$3,206.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
Construction					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$36,035.00	\$2,375.00			\$2,375.00	6.59%	\$42,498.00	\$3,375.00	\$0.00	\$0.00	\$3,375.00	7.94%
Services	\$401,701.00	\$21,291.00	\$199.00	\$300.00	\$21,790.00	5.42%	\$2,123,768.00	\$117,741.00	\$83,648.00	\$5,765.00	\$207,154.00	9.75%
Supplies and Equipment	\$67,690.00	\$2,500.00	\$56,955.00		\$59,455.00	87.83%	\$730,981.00	\$25,947.00	\$334,767.00	\$22,448.00	\$383,162.00	52.42%
IT Services	\$99,035.00				\$0.00	0.00%	\$14,863,714.00	\$1,988,000.00	\$0.00	\$0.00	\$1,988,000.00	13.37%
IT Supplies and Equipment	\$218,543.00	\$209,970.00			\$209,970.00	96.08%	\$3,392,061.00	\$215,627.00	\$76,437.00	\$0.00	\$292,064.00	8.61%
Human, Cultural, Social & Educational	\$802,478.00				\$0.00	0.00%	\$146,172,794.00	\$2,111,928.00	\$135,420.00	\$22,726,112.00	\$24,973,460.00	17.08%
Corporate Credit Card	\$88,888.00	\$240.00	\$2,275.00	\$317.00	\$2,832.00	3.19%	\$509,345.00	\$8,211.00	\$5,150.00	\$787.00	\$14,148.00	2.78%
Direct Vouchers	\$1,816,819.00	\$3,447.00	\$15.00	\$125.00	\$3,587.00	0.20%	\$6,340,279.00	\$202,536.00	\$108,439.00	\$28,893.00	\$339,868.00	5.36%

Notes: (1) MBE data consist of MBE prime and MBE subcontract awards and payments, where applicable. (2) The "Women" category may include contract awards and payments to dually-certified MBEs.

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$17,029,275	\$1,128,716	15	6.63%	\$65,858,131	\$4,651,956	81	7.06%



Department of Human Resources
Social Services Administration
 Reporting Period: October 2011

Place Matters/Safe Reduction ¹

NOTE--Preliminary Goals

	Baseline		Preliminary FY 2012 Goal		REPORTING PERIOD: Monthly				Source
	Date	Data	Goal	Target	Jul-11	Aug-11	Sep-11	Oct-11	
Current Measures									for Baseline and Results
CPS Investigation open less than 60 Days at end of month	6/30/2011	71%	85% or higher	85%	73%	86%	93%	94%	MD CHESSIE
Children in Out-of-Home Placement ²	6/30/2011	7,411	Targeted Reductions	6,844	7,367	7,316	7,261	7,222	MD CHESSIE
Children in Group Homes (% of all placements)	6/30/2011	11%	11% or Lower	11%	12%	11%	11%	11%	MD CHESSIE
Children in Family Homes (% of all placements) (includes children in trial home visits)	6/30/2011	76%	76% or Higher	76%	75%	76%	73.3%	73.4%	MD CHESSIE
Caseworker Visitation--Percent of Foster Children visited Every Month ³	Federal Standard		90% or Higher	90%	85%	85%	91%	86%	MD CHESSIE
Exits from Out-of-Home Placement to:					PROGRESS TO DATE DURING FY 2012				
					Goal	Cumulative During FY	Actual Percent	Expected Percent	
Legal Guardianship	Goal: 68% of Children with Plan of Guardianship (June 2011)				806	244	30%	33%	MD CHESSIE
Adoption	Goal: 68% of Children with Plan of Adoption (June 2011)				464	135	29%	33%	MD CHESSIE
					ANNUAL PERIOD ENDING				
					9/30/10	12/31/10	3/31/11	6/30/11	
Recurrence of Maltreatment (% with recurrence of maltreatment within 6 months of first occurrence) ⁴	Federal Standard		5.4% or Lower	< 5.4%	3.7%	4.5%	4.7%	4.5%	MD CHESSIE
Absence of Child Abuse and Neglect while in Foster Care	Federal Standard		99.68% or Higher	> 99.68%	Pending Revision	Pending Revision	Pending Revision	99.55%	MD CHESSIE
Placement Stability (Percent of foster children less than 12 months with two or less placement settings)	Federal 75th Percentile		86% or Higher	86%	83%	84%	84%	85%	MD CHESSIE

	Baseline		Preliminary FY 2012 Goal		REPORTING PERIOD				Source
	Date	Data	Goal	Target	6/30/11	9/30/11	12/31/11	3/31/12	
Children Placed in their Home/ Adjacent Jurisdiction									for Baseline and Results
(Point in Time measure, based on all children in care, including those w/ missing placement information)	9/31/2010	66%							
	12/31/2010	70%	75% or higher	75%	71%	Pending	Pending	Pending	MD CHESSIE
	3/31/2011	71%							
	<i>Average</i>	<i>69%</i>							
Missing address: Placement address is either missing or cannot derive jurisdiction from address information	9/31/2010	20%	9% or lower	9%	14%	Pending	Pending	Pending	MD CHESSIE
	12/31/2010	22%							
	3/31/2011	14%							
	<i>Average</i>	<i>19%</i>							

¹ Start date for Place Matters: July 2007. Place Matters Measures, Baseline, and Targets were updated for FY 2011; new measures for FY 2012 have been added.

² Additional out-of-home placement data are contained in the SSA section of the DHR State Stat report

³ Data for May, June, and July is based on data collected from October 2010 through end of report month

⁴ Indicator adjusted in response to Federal review of NCANDS (National Child Abuse and Neglect Data System) file



Department of Human Resources
Social Services Administration
 Reporting Period: October 2011

CHILD WELFARE SERVICES

CHILD PROTECTIVE SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
Reports	3,064	3,408	4,354	4,464	2.53%	3,823	3,064	4,464	15,290	4	
Investigations											
Total # Open at beginning of month	4,959	3,679	2,868	3,221	12.31%	3,682	2,868	4,959	14,727	4	
Total # New during report month	1,794	2,026	2,467	2,362	-4.26%	2,162	1,794	2,467	8,649	4	
Total # Completed during month	3,074	2,837	2,114	2,236	5.77%	2,572	2,114	3,074	10,288	4	
Total # Open at end of month	3,679	2,868	3,221	3,347	3.91%	3,279	2,868	3,679	13,115	4	
	REPORTING PERIOD				% Change	PRIOR FISCAL YEAR-TO-DATE					
	Apr-11	May-11	Jun-11	Jul-11		Average	Minimum	Maximum	Total	Periods	
Investigations											
Total New Allegations¹	2,722	3,139	2,616	3,175	21.37%	3,175	3,175	3,175	3,175	1	
Physical Abuse	918	1,129	713	661	-7.29%	661	661	661	661	1	
Sexual Abuse	332	378	294	287	-2.38%	287	287	287	287	1	
Mental Injury-Abuse	1	4	0	3	0.00%	3	3	3	3	1	
Neglect	1,470	1,626	1,609	2,216	37.73%	2,216	2,216	2,216	2,216	1	
Mental Injury-Neglect	1	2	2	8	300.00%	8	8	8	8	1	

¹ New Allegations - due to change in data source to MD CHESSIE, data presented on a three-month lag to facilitate data completeness

FINDINGS TO ALLEGATIONS

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
Total Findings	4,511	4,338	3,505	3,629	3.54%	3,996	3,505	4,511	15,983	4	
"Indicated" Findings Total	1,007	967	808	765	-5.32%	888	765	1,007	3,553	4	
Physical Abuse	180	114	103	122	18.45%	130	103	180	519	4	
Sexual Abuse	154	139	103	89	-13.59%	121	89	154	485	4	
Mental Injury-Abuse	1	4	3	1	-66.67%	2	1	4	9	4	
Neglect	670	708	599	553	-7.68%	633	553	708	2,530	4	
Mental Injury-Neglect	2	2	0	0	0.00%	1	0	2	4	4	
"Unsubstantiated" Findings Total	947	838	627	642	2.39%	764	627	947	3,054	4	
Physical Abuse	243	215	143	170	18.88%	193	143	243	771	4	
Sexual Abuse	96	70	60	57	-5.00%	71	57	96	283	4	
Mental Injury-Abuse	1	0	1	0	-100.00%	1	0	1	2	4	
Neglect	607	553	423	415	-1.89%	500	415	607	1,998	4	
Mental Injury-Neglect	0	0	0	0	0.00%	0	0	0	0	4	
"Ruled Out" Findings	2,557	2,527	2,070	2,222	7.34%	2,344	2,070	2,557	9,376	4	

IN-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
Beginning of Month - Total Families	3,289	3,229	3,169	3,162	-0.22%	3,212	3,162	3,289	12,849	4	
New Families	628	643	641	810	26.37%	681	628	810	2,722	4	
Cases Closed	687	704	648	749	15.59%	697	648	749	2,788	4	
End of Month Total Families	3,230	3,168	3,162	3,223	1.93%	3,196	3,162	3,230	12,783	4	



Department of Human Resources

Social Services Administration

Reporting Period: October 2011

OUT-OF-HOME SERVICES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11			Average	Minimum	Maximum	Total	Periods
Beginning of Month - Total Children	7,465	7,367	7,316	7,261	7,261	-0.75%	7,352	7,261	7,465	29,409	4
New Out-of-Home Placements	239	283	252	257	257	1.98%	258	239	283	1,031	4
Total # of Child Welfare Caseworkers ²	643	640	631	623	623	-1.27%	629	623	640	2,517	4
AVG Caseload Volume for Caseworkers	11.5	11.4	11.5	11.6	11.6	0.87%	12	11	12	46	4
Children Leaving Out-of-Home Placement	337	336	307	296	296	-3.58%	319	296	337	1,276	4
Children Adopted	33	37	25	40	40	60.00%	34	25	40	135	4
Children Reunified	162	147	139	127	127	-8.63%	143	127	162	571	4
Children in Legal Guardianship	55	72	71	46	46	-35.21%	61	46	74	245	4
Aged Out	69	72	65	75	75	15.38%	70	65	75	278	4
Other	18	7	7	11	11	57.14%	12	7	18	48	4
End of Month - Total Children	7,367	7,316	7,261	7,222	7,222	-0.54%	7,292	7,222	7,367	29,166	4
Placement Setting											
Children in Family Homes	5,397	5,363	5,322	5,300	5,300	-0.41%	5,346	5,300	5,397	21,382	4
Children in Group Homes	857	826	816	819	819	0.37%	830	816	857	3,318	4
Children in Residential Treatment Centers	182	181	178	181	181	1.69%	181	178	182	722	4
Children in Independent Living	238	239	243	240	240	-1.23%	240	238	243	960	4
Children in other placements	693	707	702	685	685	-2.42%	669	583	707	2,677	4
Children in Trial Home Visits*	143	161	161	145	145	-9.94%	153	143	161	610	4
Race ³ (reported quarterly)											
Black/African-American only		68.8%		68.3%							
White/Caucasian only		23.2%		23.8%							
Other only (only one Other race selected)		0.4%		0.4%							
Multiple (multiple races selected)		3.4%		3.2%							
Missing (includes blank, declined, unable to determine)		4.2%		4.2%							
Ethnicity											
Hispanic		3.9%		4.0%							

² Counts of Case Workers as assigned by LDSS, may vary from HRDT staff allocations

³ MD CHESIE allows multiple races to be selected

*Beginning with July 2011 data, Children in Trial Home Visits data is considered a subset of Children in Family Homes

FOSTER HOMES

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11			Average	Minimum	Maximum	Total	Periods
Beginning of Month - Foster Families	2,596	2,568	2,534	2,520	2,520	-0.55%	2,555	2,520	2,596	10,218	4
New Homes	55	49	45	59	59	31.11%	52	45	59	208	4
Closed Homes	83	84	60	78	78	30.00%	76	60	84	305	4
End of Month - Foster Families	2,568	2,533	2,519	2,501	2,501	-0.71%	2,530	2,501	2,568	10,121	4
Unrestricted Foster Families	1,938	1,822	1,911	1,896	1,896	-0.78%	1,892	1,822	1,938	7,567	4

FOSTER HOME RECRUITMENT

	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11			Average	Minimum	Maximum	Total	Periods
Inquiries during Report Month	819	740	602	491	491	-18.44%	663	491	819	2,652	4
New Applications	175	110	152	175	175	15.13%	153	110	175	612	4
Completed (Accepted) Applications	89	88	90	84	84	-6.67%	88	84	90	351	4



**Department of Human Resources
Social Services Administration**

Reporting Period: October 2011

	REPORTING PERIOD: Annual ending Specified Qtr.				% Change	FISCAL YEAR-TO-DATE				
	FY11-Q1	FY11-Q2	FY11-Q3	FY11-Q4		Average	Minimum	Maximum	Total	Periods
Recurrence of Maltreatment⁴ within Six Months	3.7%	4.5%	4.7%	4.5%	-4.98%					
Numerator	221	300	319	277						
Denominator	5,960	6,662	6,769	6,186						
Time Period	10/09-9/10	1/10-12/10	4/10 - 3/11	7/10-6/11						
Data Extract Date	11/12/2011	11/12/2011	11/12/2011	11/12/2011						

⁴ Revised per Federal Review of NCANDS (National Child Abuse and Neglect Data System) file

ADULT SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11		Average	Minimum	Maximum	Total	Periods
TOTAL CASES	7,787	7,785	7,724	7,273	-5.8%	7,425	7,273	7,724	29,700	4
# Protective Services Investigations	482	473	425	445	4.7%	456	425	482	1,825	4
Active Protective Services Caseload	1,474	1,484	1,458	1,454	-0.3%	1,468	1,454	1,484	5,870	4
Social Services Case Management Cases	2,577	2,571	2,579	2,550	-1.1%	2,569	2,550	2,579	10,277	4
% under 65 Years Old	25%	25%	24%	24%	0.0%	0	0	0	1	4
Closed Cases	412	334	360	341	-5.3%	362	334	412	1,447	4
# In Home Aide Services (IHAS) Customers	1,777	1,786	1,774	1,773	-0.1%	1,778	1,773	1,786	7,110	4
% of customers under 65 Years Old	29%	29%	28%	28%	0.0%	0	0	0	1	4
New Clients Receiving Services	43	56	47	48	2.1%	49	43	56	194	4
Closed Cases	49	59	47	46	-2.1%	50	46	59	201	4
IHAS Waiting List	536	550	568	558	-1.8%	553	536	568	2,212	4
Avg. Length of Time Receiving Services (in years)	4	4	4	4	1.1%	4	4	4	14	4
# Respite Clients⁵	445	424	425		-100.0%	431	424	445	1,294	3
New Clients	53	62	48		-100.0%	54	48	62	163	3
# Unable to Serve	252	4	59		-100.0%	105	4	252	315	3
# Project Home Placements	496	497	495	493	-0.4%	495	493	497	1,981	4
Applications	6	4	0	1		3	0	6	11	4
New Clients	12	16	15	18	20.0%	15	12	18	61	4

⁵ Respite Client data are reported on a month lag.



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: October 2011

CHILD PROTECTIVE SERVICES (CPS)

JURISDICTION	REPORTING PERIOD					% Change	PRIOR FISCAL YEAR-TO-DATE				
	Apr-11	May-11	Jun-11	Jul-11	Average		Minimum	Maximum	Total	Periods	
Number of New Allegations¹	2,722	3,139	2,618	3,175	21.3%	3175	3175	3175		1	
Allegany	63	69	88	77	-12.5%	77	77	77		1	
Anne Arundel	201	238	200	258	29.0%	258	258	258		1	
Baltimore City	775	845	724	738	1.9%	738	738	738		1	
Baltimore	208	278	195	241	23.6%	241	241	241		1	
Calvert	34	38	33	53	60.6%	53	53	53		1	
Caroline	23	18	23	23	0.0%	23	23	23		1	
Carroll	63	68	55	78	41.8%	78	78	78		1	
Cecil	112	135	103	49	-52.4%	49	49	49		1	
Charles	55	72	50	54	8.0%	54	54	54		1	
Dorchester	25	31	31	35	12.9%	35	35	35		1	
Frederick	122	139	104	159	52.9%	159	159	159		1	
Garrett	20	10	11	33	200.0%	33	33	33		1	
Harford	113	117	101	85	-15.8%	85	85	85		1	
Howard	67	85	86	56	-34.9%	56	56	56		1	
Kent	9	9	12	4	-66.7%	4	4	4		1	
Montgomery	218	302	257	283	10.1%	283	283	283		1	
Prince George's	308	304	248	376	51.6%	376	376	376		1	
Queen Anne's	16	19	15	21	40.0%	21	21	21		1	
St. Mary's	42	40	29	53	82.8%	53	53	53		1	
Somerset	12	16	21	27	28.6%	27	27	27		1	
Talbot	13	19	13	20	53.8%	20	20	20		1	
Washington	133	169	130	293	125.4%	293	293	293		1	
Wicomico	48	68	44	105	138.6%	105	105	105		1	
Worcester	42	50	45	54	20.0%	54	54	54		1	

¹ New Allegations - due to change in data source to MD CHESSIE, data presented will be on a three-month lag



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: October 2011

CHILD PROTECTIVE SERVICES (CPS) -- Open Investigations Under 60 Days

JURISDICTION	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE			
	Jul-11	Aug-11	Sep-11	Oct-11		Average	Minimum	Maximum	Periods
Percent Open under 60 Days	73%	86%	93%	94%	0.8%	87%	73%	94%	4
Allegany	96%	96%	100%	100%	0.0%	98%	96%	100%	4
Anne Arundel	93%	97%	97%	99%	1.6%	96%	93%	99%	4
Baltimore City	87%	87%	88%	90%	2.2%	88%	87%	90%	4
Baltimore	80%	90%	90%	89%	-0.7%	87%	80%	90%	4
Calvert	96%	96%	100%	100%	0.0%	98%	96%	100%	4
Caroline	89%	90%	94%	95%	1.8%	92%	89%	95%	4
Carroll	98%	99%	98%	99%	0.9%	98%	98%	99%	4
Cecil	87%	89%	94%	88%	-7.3%	90%	87%	94%	4
Charles	85%	81%	92%	94%	1.7%	88%	81%	94%	4
Dorchester	77%	100%	98%	89%	-8.5%	91%	77%	100%	4
Frederick	87%	90%	92%	100%	8.5%	92%	87%	100%	4
Garrett	78%	85%	79%	87%	10.1%	82%	78%	87%	4
Harford	85%	97%	96%	98%	1.5%	94%	85%	98%	4
Howard	63%	59%	94%	99%	5.3%	79%	59%	99%	4
Kent	92%	86%	91%	80%	-12.0%	87%	80%	92%	4
Montgomery	77%	97%	98%	96%	-2.2%	92%	77%	98%	4
Prince George's	53%	74%	91%	95%	4.9%	78%	53%	95%	4
Queen Anne's	93%	81%	86%	92%	6.5%	88%	81%	93%	4
St. Mary's	27%	66%	99%	100%	1.5%	73%	27%	100%	4
Somerset	78%	64%	100%	100%	0.0%	85%	64%	100%	4
Talbot	93%	100%	100%	100%	0.0%	98%	93%	100%	4
Washington	94%	94%	92%	88%	-4.8%	92%	88%	94%	4
Wicomico	57%	95%	100%	97%	-3.3%	87%	57%	100%	4
Worcester	58%	58%	74%	98%	32.5%	72%	58%	98%	4



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: October 2011

IN-HOME SERVICES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE			
	Jul-11	Aug-11	Sep-11	Oct-11		Average	Minimum	Maximum	Periods
Caseload	3,230	3,168	3,162	3,223	1.9%	3,196	3,162	3,230	4
Allegany	75	74	69	71	2.9%	72	69	75	4
Anne Arundel	226	245	218	223	2.3%	228	218	245	4
Baltimore City	932	913	864	941	8.9%	913	864	941	4
Baltimore	378	374	391	387	-1.0%	383	374	391	4
Calvert	79	71	73	80	9.6%	76	71	80	4
Caroline	40	36	43	46	7.0%	41	36	46	4
Carroll	42	45	48	45	-6.3%	45	42	48	4
Cecil	95	97	94	94	0.0%	95	94	97	4
Charles	90	86	87	88	1.1%	88	86	90	4
Dorchester	41	42	46	50	8.7%	45	41	50	4
Frederick	59	57	63	68	7.9%	62	57	68	4
Garrett	44	35	36	32	-11.1%	37	32	44	4
Harford	60	67	64	65	1.6%	64	60	67	4
Howard	88	79	84	78	-7.1%	82	78	88	4
Kent	6	8	6	6	0.0%	7	6	8	4
Montgomery	178	174	176	184	4.5%	178	174	184	4
Prince George's	289	275	282	263	-6.7%	277	263	289	4
Queen Anne's	25	24	32	25	-21.9%	27	24	32	4
St. Mary's	132	113	122	126	3.3%	123	113	132	4
Somerset	42	42	45	45	0.0%	44	42	45	4
Talbot	33	36	31	28	-9.7%	32	28	36	4
Washington	134	134	149	145	-2.7%	141	134	149	4
Wicomico	88	81	79	73	-7.6%	80	73	88	4
Worcester	54	60	60	60	0.0%	59	54	60	4



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: October 2011

FOSTER CARE

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11		Average	Minimum	Maximum	FY Goals	Periods
# of Children in Out-of-Home Care	7,367	7,316	7,261	7,222	-0.5%	7,292	7,222	7,367	6,844	4
Allegany	80	79	79	82	3.8%	80	79	82	76	4
Anne Arundel	149	151	160	161	0.6%	155	149	161	151	4
Baltimore City	3,909	3,863	3,789	3,776	-0.3%	3,834	3,776	3,909	3,605	4
Baltimore	567	566	569	570	0.2%	568	566	570	555	4
Calvert	89	78	80	78	-2.5%	81	78	89	84	4
Caroline	39	40	44	40	-9.1%	41	39	44	39	4
Carroll	42	43	44	40	-9.1%	42	40	44	41	4
Cecil	127	128	125	121	-3.2%	125	121	128	117	4
Charles	99	97	103	103	0.0%	101	97	103	95	4
Dorchester	21	19	19	18	-5.3%	19	18	21	19	4
Frederick	149	148	150	150	0.0%	149	148	150	142	4
Garrett	32	33	29	35	20.7%	32	29	35	30	4
Harford	257	254	257	256	-0.4%	256	254	257	236	4
Howard	68	67	72	71	-1.4%	70	67	72	66	4
Kent	9	9	8	8	0.0%	9	8	9	9	4
Montgomery	525	530	514	505	-1.8%	519	505	530	499	4
Prince George's	637	636	639	625	-2.2%	634	625	639	575	4
Queen Anne's	21	18	18	16	-11.1%	18	16	21	19	4
St. Mary's	160	163	166	168	1.2%	164	160	168	146	4
Somerset	49	52	53	50	-5.7%	51	49	53	38	4
Talbot	27	29	31	33	6.5%	30	27	33	24	4
Washington	222	231	228	232	1.8%	228	222	232	192	4
Wicomico	55	51	49	48	-2.0%	51	48	55	53	4
Worcester	34	31	35	36	2.9%	34	31	36	33	4



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: October 2011

FOSTER CARE - Monthly Caseworker Visitation - Goal: 90%

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE			
	Jul-11	Aug-11	Sep-11	Oct-11		Average	Minimum	Maximum	Periods
Percent Fully Visited	85%	85%	91%	86%	-4.7%	87%	85%	91%	4
Allegany	97%	96%	97%	100%	3.4%	97%	96%	100%	4
Anne Arundel	92%	93%	94%	98%	5.2%	94%	92%	98%	4
Baltimore City	88%	87%	91%	78%	-13.7%	86%	78%	91%	4
Baltimore	88%	88%	92%	96%	5.1%	91%	88%	96%	4
Calvert	91%	90%	92%	95%	2.4%	92%	90%	95%	4
Caroline	88%	93%	98%	95%	-3.0%	93%	88%	98%	4
Carroll	94%	96%	96%	97%	0.8%	96%	94%	97%	4
Cecil	92%	93%	96%	98%	2.4%	95%	92%	98%	4
Charles	49%	84%	91%	81%	-10.4%	76%	49%	91%	4
Dorchester	67%	92%	90%	85%	-6.5%	83%	67%	92%	4
Frederick	96%	97%	100%	98%	-2.3%	98%	96%	100%	4
Garrett	93%	90%	98%	96%	-2.2%	94%	90%	98%	4
Harford	81%	82%	90%	94%	3.8%	87%	81%	94%	4
Howard	92%	90%	94%	100%	6.0%	94%	90%	100%	4
Kent	91%	91%	91%	100%	10.0%	93%	91%	100%	4
Montgomery	85%	84%	92%	96%	5.4%	89%	84%	96%	4
Prince George's	62%	57%	83%	95%	14.3%	74%	57%	95%	4
Queen Anne's	100%	100%	100%	91%	-9.1%	98%	91%	100%	4
St. Mary's	88%	79%	83%	97%	16.0%	87%	79%	97%	4
Somerset	65%	86%	90%	89%	-0.9%	82%	65%	90%	4
Talbot	100%	100%	100%	89%	-11.1%	97%	89%	100%	4
Washington	78%	80%	84%	85%	1.9%	82%	78%	85%	4
Wicomico	95%	95%	97%	100%	3.5%	97%	95%	100%	4
Worcester	100%	100%	100%	97%	-3.3%	99%	97%	100%	4



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: October 2011

FOSTER HOMES

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE			
	Jul-11	Aug-11	Sep-11	Oct-11		Average	Minimum	Maximum	Periods
Number of Foster Homes	2,568	2,533	2,519	2,501	-0.7%	2,530	2,501	2,568	4
Allegany	50	50	51	49	-3.9%	50	49	51	4
Anne Arundel	98	98	96	101	5.2%	98	96	101	4
Baltimore City	1,001	972	960	940	-2.1%	968	940	1,001	4
Baltimore	159	159	159	159	0.0%	159	159	159	4
Calvert	27	27	28	26	-7.1%	27	26	28	4
Caroline	35	36	36	36	0.0%	36	35	36	4
Carroll	26	27	27	27	0.0%	27	26	27	4
Cecil	60	61	61	62	1.6%	61	60	62	4
Charles	78	74	74	75	1.4%	75	74	78	4
Dorchester	28	28	28	27	-3.6%	28	27	28	4
Frederick	95	93	89	91	2.2%	92	89	95	4
Garrett	33	33	35	37	5.7%	35	33	37	4
Harford	92	92	93	94	1.1%	93	92	94	4
Howard	45	45	47	45	-4.3%	46	45	47	4
Kent	7	8	8	8	0.0%	8	7	8	4
Montgomery	272	269	263	260	-1.1%	266	260	272	4
Prince George's	159	158	159	162	1.9%	160	158	162	4
Queen Anne's	22	22	22	22	0.0%	22	22	22	4
St. Mary's	34	34	35	34	-2.9%	34	34	35	4
Somerset	15	15	12	11	-8.3%	13	11	15	4
Talbot	20	20	21	21	0.0%	21	20	21	4
Washington	136	136	138	136	-1.4%	137	136	138	4
Wicomico	53	53	55	55	0.0%	54	53	55	4
Worcester	23	23	22	23	4.5%	23	22	23	4



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: October 2011

REUNIFICATION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11		Average	Minimum	Maximum	Total	Periods
Number of Exits to Reunification	162	147	139	127	-8.6%	144	127	162	575	4
Allegany	3	1	2	2	0.0%	2	1	3	8	4
Anne Arundel	4	0	1	1	0.0%	2	0	4	6	4
Baltimore City	117	104	102	84	-17.6%	102	84	117	407	4
Baltimore	9	19	11	4	-63.6%	11	4	19	43	4
Calvert	0	2	0	0		1	0	2	2	4
Caroline	0	0	0	0		0	0	0	0	4
Carroll	2	0	1	5	400.0%	2	0	5	8	4
Cecil	0	3	2	5	150.0%	3	0	5	10	4
Charles	0	0	0	0		0	0	0	0	4
Dorchester	0	3	0	0		1	0	3	3	4
Frederick	2	1	5	2	-60.0%	3	1	5	10	4
Garrett	0	0	3	0	-100.0%	1	0	3	3	4
Harford	9	2	0	1		3	0	9	12	4
Howard	1	0	0	3		1	0	3	4	4
Kent	0	0	0	0		0	0	0	0	4
Montgomery	2	6	4	9	125.0%	5	2	9	21	4
Prince George's	10	3	6	5	-16.7%	6	3	10	24	4
Queen Anne's	0	0	0	2		1	0	2	2	4
St. Mary's	1	0	0	0		0	0	1	1	4
Somerset	0	0	0	0		0	0	0	0	4
Talbot	0	0	0	0		0	0	0	0	4
Washington	2	2	2	4	100.0%	3	2	4	10	4
Wicomico	0	0	0	0		0	0	0	0	4
Worcester	0	1	0	0		0	0	1	1	4



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: October 2011

LEGAL GUARDIANSHIP

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11		Average	Maximum	Total	FY Goals	Periods
Number of Exits to Guardianship	55	72	71	46	-35.2%	61	72	244	806	4
Allegany	0	2	1	1	0.0%	1	2	4	7	4
Anne Arundel	0	0	0	0		0	0	0	7	4
Baltimore City	34	37	40	32	-20.0%	36	40	143	675	4
Baltimore	4	4	5	4	-20.0%	4	5	17	29	4
Calvert	3	10	1	0	-100.0%	4	10	14	3	4
Caroline	1	0	0	0		0	1	1	2	4
Carroll	0	0	0	0		0	0	0	1	4
Cecil	3	0	4	0	-100.0%	2	4	7	2	4
Charles	3	0	1	0	-100.0%	1	3	4	3	4
Dorchester	0	0	0	0		0	0	0	1	4
Frederick	2	1	2	0	-100.0%	1	2	5	3	4
Garrett	0	0	0	0		0	0	0	0	4
Harford	0	0	0	2		1	2	2	8	4
Howard	0	0	0	0		0	0	0	0	4
Kent	0	0	0	0		0	0	0	1	4
Montgomery	2	11	12	4	-66.7%	7	12	29	24	4
Prince George's	0	0	0	0		0	0	0	27	4
Queen Anne's	0	0	0	0		0	0	0	0	4
St. Mary's	0	2	1	0	-100.0%	1	2	3	5	4
Somerset	0	0	0	0		0	0	0	3	4
Talbot	0	0	0	0		0	0	0	0	4
Washington	0	2	4	3	-25.0%	2	4	9	3	4
Wicomico	3	1	0	0		1	3	4	1	4
Worcester	0	2	0	0		1	2	2	1	4



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: October 2011

ADOPTION

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11		Average	Maximum	Total	FY Goals	Periods
Number of Finalized Adoptions	33	37	25	40	4000.0%	34	40	135	464	4
Allegany	3	0	1	0	0.0%	1	3	4	9	4
Anne Arundel	0	0	0	3	300.0%	1	3	3	9	4
Baltimore City	16	21	17	16	1600.0%	18	21	70	218	4
Baltimore	0	2	2	1	100.0%	1	2	5	33	4
Calvert	0	0	0	0	0.0%	0	0	0	8	4
Caroline	0	0	1	0	0.0%	0	1	1	3	4
Carroll	0	0	0	0	0.0%	0	0	0	2	4
Cecil	0	1	0	2	200.0%	1	2	3	18	4
Charles	4	3	0	3	300.0%	3	4	10	14	4
Dorchester	0	0	0	0	0.0%	0	0	0	1	4
Frederick	0	0	0	1	100.0%	0	1	1	8	4
Garrett	0	0	1	0	0.0%	0	1	1	3	4
Harford	5	6	3	3	300.0%	4	6	17	13	4
Howard	0	0	0	0	0.0%	0	0	0	4	4
Kent	0	0	0	0	0.0%	0	0	0	1	4
Montgomery	0	3	0	4	400.0%	2	4	7	40	4
Prince George's	0	0	0	5	500.0%	1	5	5	29	4
Queen Anne's	0	0	0	0	0.0%	0	0	0	2	4
St. Mary's	1	0	0	0	0.0%	0	1	1	14	4
Somerset	0	0	0	2	200.0%	1	2	2	8	4
Talbot	0	0	0	0	0.0%	0	0	0	2	4
Washington	4	0	0	0	0.0%	1	4	4	12	4
Wicomico	0	0	0	0	0.0%	0	0	0	6	4
Worcester	0	1	0	0	0.0%	0	1	1	7	4



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: October 2011

CHILD WELFARE CASELOAD VOLUMES -- CPS Investigations

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE			
	Jul-11	Aug-11	Sep-11	Oct-11		Average	Minimum	Maximum	Periods
Statewide AVG Caseload Volume	9.7	7.6	8.5	8.8	3.6%	9	8	10	4
Allegany	3.6	3.3	4.3	4.1	-3.3%	4	3	4	4
Anne Arundel	10.0	8.3	9.0	10.8	20.6%	10	8	11	4
Baltimore City	4.4	4.4	4.8	4.5	-5.3%	5	4	5	4
Baltimore	9.2	8.4	10.6	11.9	12.1%	10	8	12	4
Calvert	5.0	4.6	14.3	11.5	-19.8%	9	5	14	4
Caroline	4.5	5.0	8.0	4.4	-45.0%	5	4	8	4
Carroll	8.0	8.5	11.2	10.0	-10.9%	9	8	11	4
Cecil	6.0	9.4	12.1	11.7	-3.7%	10	6	12	4
Charles	8.8	10.4	10.2	11.0	7.6%	10	9	11	4
Dorchester	15.0	9.5	10.3	14.0	36.6%	12	10	15	4
Frederick	11.1	8.5	11.8	11.8	0.7%	11	9	12	4
Garrett	2.3	3.3	4.8	5.8	21.1%	4	2	6	4
Harford	7.9	4.3	7.8	7.5	-3.9%	7	4	8	4
Howard	11.5	9.0	8.7	7.4	-15.6%	9	7	12	4
Kent	6.0	3.5	5.5	5.0	-9.1%	5	4	6	4
Montgomery	15.3	10.5	13.0	15.3	17.5%	14	11	15	4
Prince George's	15.7	9.1	8.5	8.1	-5.2%	10	8	16	4
Queen Anne's	9.7	8.3	7.0	8.0	14.3%	8	7	10	4
St. Mary's	40.8	17.2	17.0	17.6	3.5%	23	17	41	4
Somerset	13.3	11.0	7.3	7.0	-4.5%	10	7	13	4
Talbot	6.0	7.2	5.6	6.0	7.1%	6	6	7	4
Washington	15.2	15.5	16.3	19.1	17.1%	17	15	19	4
Wicomico	16.7	9.7	9.7	10.2	5.7%	12	10	17	4
Worcester	20.0	15.6	14.0	12.6	-10.0%	16	13	20	4



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: October 2011

CHILD WELFARE CASELOAD VOLUMES -- Out-of-Home Placement

	REPORTING PERIOD				% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11		Average	Minimum	Maximum	Periods	
Statewide AVG Caseload Volume	11.5	11.4	11.5	11.6	0.6%	11	11	12		4
Allegany	8.0	7.9	7.9	8.2	3.8%	8	8	8		4
Anne Arundel	9.9	10.1	10.7	10.7	0.6%	10	10	11		4
Baltimore City	9.8	9.8	9.8	10.0	2.0%	10	10	10		4
Baltimore	14.9	14.9	15.0	15.0	0.2%	15	15	15		4
Calvert	22.3	15.6	20.0	19.5	-2.5%	19	16	22		4
Caroline	12.0	12.3	13.5	13.3	-1.5%	13	12	14		4
Carroll	8.4	10.8	8.8	8.0	-9.1%	9	8	11		4
Cecil	11.0	11.1	10.9	10.5	-3.2%	11	11	11		4
Charles	12.6	12.4	13.2	13.2	0.0%	13	12	13		4
Dorchester	10.5	9.5	9.5	9.0	-5.3%	10	9	11		4
Frederick	10.3	10.2	10.3	10.3	0.0%	10	10	10		4
Garrett	9.1	9.4	8.3	10.0	20.7%	9	8	10		4
Harford	11.2	11.0	11.2	11.1	-0.4%	11	11	11		4
Howard	11.3	11.2	12.0	11.8	-1.4%	12	11	12		4
Kent	6.0	6.0	5.3	5.3	0.0%	6	5	6		4
Montgomery	18.8	18.9	18.4	18.0	-1.8%	19	18	19		4
Prince George's	17.0	17.0	17.0	16.7	-2.2%	17	17	17		4
Queen Anne's	10.5	9.0	9.0	8.0	-11.1%	9	8	11		4
St. Mary's	26.7	23.3	23.7	21.0	-11.4%	24	21	27		4
Somerset	7.0	7.4	8.8	8.3	-5.7%	8	7	9		4
Talbot	9.0	9.7	10.3	11.0	6.5%	10	9	11		4
Washington	20.2	21.0	20.7	19.3	-6.7%	20	19	21		4
Wicomico	10.0	10.2	9.8	9.6	-2.0%	10	10	10		4
Worcester	8.5	7.8	8.8	9.0	2.9%	9	8	9		4



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: October 2011

CHILD FATALITIES- During Active Investigation or Service Case

Fatalities of children during active Investigation or Service Case	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
	1	2	0	2		1	0	2	5	4	
Allegany	0	0	0	1		0	0	1	1	4	
Anne Arundel	1	0	0	0		0	0	1	1	4	
Baltimore City	0	1	0	0		0	0	1	1	4	
Baltimore	0	0	0	0		0	0	0	0	4	
Calvert	0	0	0	0		0	0	0	0	4	
Caroline	0	0	0	0		0	0	0	0	4	
Carroll	0	0	0	0		0	0	0	0	4	
Cecil	0	0	0	1		0	0	1	1	4	
Charles	0	1	0	0		0	0	1	1	4	
Dorchester	0	0	0	0		0	0	0	0	4	
Frederick	0	0	0	0		0	0	0	0	4	
Garrett	0	0	0	0		0	0	0	0	4	
Harford	0	0	0	0		0	0	0	0	4	
Howard	0	0	0	0		0	0	0	0	4	
Kent	0	0	0	0		0	0	0	0	4	
Montgomery	0	0	0	0		0	0	0	0	4	
Prince George's	0	0	0	0		0	0	0	0	4	
Queen Anne's	0	0	0	0		0	0	0	0	4	
St. Mary's	0	0	0	0		0	0	0	0	4	
Somerset	0	0	0	0		0	0	0	0	4	
Talbot	0	0	0	0		0	0	0	0	4	
Washington	0	0	0	0		0	0	0	0	4	
Wicomico	0	0	0	0		0	0	0	0	4	
Worcester	0	0	0	0		0	0	0	0	4	



Department of Human Resources
Jurisdiction Comparison
 Reporting Period: October 2011

CHILD FATALITIES- Closed Investigation or Service Case within Last 12 Months

Fatalities of children whose Investigation/Service Case closed within last 12 months	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Jul-11	Aug-11	Sep-11	Oct-11	Average		Minimum	Maximum	Total	Periods	
	1	0	1	0	-100.0%	1	0	1	2	4	
Allegany	0	0	0	0		0	0	0	0	4	
Anne Arundel	0	0	0	0		0	0	0	0	4	
Baltimore City	1	0	1	0	-100.0%	1	0	1	2	4	
Baltimore	0	0	0	0		0	0	0	0	4	
Calvert	0	0	0	0		0	0	0	0	4	
Caroline	0	0	0	0		0	0	0	0	4	
Carroll	0	0	0	0		0	0	0	0	4	
Cecil	0	0	0	0		0	0	0	0	4	
Charles	0	0	0	0		0	0	0	0	4	
Dorchester	0	0	0	0		0	0	0	0	4	
Frederick	0	0	0	0		0	0	0	0	4	
Garrett	0	0	0	0		0	0	0	0	4	
Harford	0	0	0	0		0	0	0	0	4	
Howard	0	0	0	0		0	0	0	0	4	
Kent	0	0	0	0		0	0	0	0	4	
Montgomery	0	0	0	0		0	0	0	0	4	
Prince George's	0	0	0	0		0	0	0	0	4	
Queen Anne's	0	0	0	0		0	0	0	0	4	
St. Mary's	0	0	0	0		0	0	0	0	4	
Somerset	0	0	0	0		0	0	0	0	4	
Talbot	0	0	0	0		0	0	0	0	4	
Washington	0	0	0	0		0	0	0	0	4	
Wicomico	0	0	0	0		0	0	0	0	4	
Worcester	0	0	0	0		0	0	0	0	4	



Department of Human Resources
Family Investment Administration
 Reporting Period: November-11

FOOD SUPPLEMENT PROGRAM

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	Average		Minimum	Maximum	Total	Periods	
Total Food Supplement Program Recipients	698,969	702,604	709,681	709,254	-0.1%	701,865	688,816	709,681	807,769	SFY 2012	
Recipient Households	346,926	349,277	353,242	354,110	0.2%	348,899	340,941	354,110	418,387	SFY 2012	
\$ Value Disbursed	\$89,535,600	\$98,494,326	\$90,745,408	\$90,543,583	-0.2%	91,429,164	87,826,904	98,494,326	\$457,145,821	SFY 2012	
Cases Closed	19,244	20,838	18,607	22,361	20.2%	20,169	18,607	22,361	\$100,843	SFY 2012	
Applications Taken	30,235	28,033	27,565	26,876	-2.5%	28,033	26,876	30,235	\$140,163	SFY 2012	
Approvals	25,229	23,189	22,572	23,229	2.9%	23,538	22,572	25,229	\$117,688	SFY 2012	
Denials	7,116	7,069	6,997	6,959	-0.5%	6,847	6,096	7,116	\$34,237	SFY 2012	
	May-11	Jun-11	Jul-11	Aug-11	% Change	Average	Minimum	Maximum	Total	Periods	
Payment Error Rate	7.39%	7.72%	7.29%	7.09%	-2.7%	7.09%	6.56%	8.11%	7.09%	FFYTD 2011	
Overpayment Error Rate	5.96%	6.27%	5.95%	5.81%	-2.4%	5.81%	5.09%	6.27%	5.81%	FFYTD 2011	
Underpayment Error Rate	1.44%	1.45%	1.34%	1.28%	-4.5%	1.28%	1.44%	1.86%	1.28%	FFYTD 2011	
State-reported Negative error rate	18.05%	18.28%	18.36%	18.54%	1.0%	18.54%	16.67%	19.68%	18.54%	FFYTD 2011	

MEDICAID

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	Average		Minimum	Maximum	Total	Periods	
Applications Taken (CC, LTC & SSI)	32,474	30,474	28,390	27,884	-1.8%	29,508	27,884	32,474	147,542	SFY 2012	
Approvals (CC, LTC & SSI)	22,123	20,444	19,234	18,463	-4.0%	20,121	18,463	22,123	100,604	SFY 2012	
Denials (CC, LTC & SSI)	16,998	16,657	18,129	15,854	-12.5%	16,611	15,418	18,129	83,056	SFY 2012	
Community Care Cases	300,438	311,612	301,230	311,110	3.3%	304,869	299,954	311,612		SFY 2012	
Applications Taken	30,758	28,873	26,815	26,563	-0.9%	27,960	26,563	30,758	139,801	SFY 2012	
Approvals	19,253	18,056	16,884	16,265	-3.7%	17,573	16,265	19,253	87,865	SFY 2012	
Denials	15,319	15,195	16,446	14,455	-12.1%	15,057	13,868	16,446	75,283	SFY 2012	

TEMPORARY CASH ASSISTANCE

	REPORTING PERIOD					% Change	YEAR-TO-DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	Average		Minimum	Maximum	Total	Periods	
Recipients	74,012	73,194	74,980	73,842	-1.5%	74,021	73,194	74,980	90,213	SFY 2012	
Recipient Families	28,960	28,742	29,334	28,996	-1.2%	29,027	28,742	29,334	35,670	SFY 2012	
% of TANF 60 Month Families	7.2%	7.2%	7.2%	7.2%	0.3%	7.2%	7.2%	7.2%		SFY 2012	
\$ Value Disbursed	\$12,879,630	\$12,920,943	\$12,985,328	\$12,884,125	-0.8%	\$12,923,428	\$12,879,630	\$13,048,594	\$64,617,138	SFY 2012	
Cases Closed	3,841	4,178	3,326	3,966	19.2%	3,760	3,326	4,178	18,799	SFY 2012	
Applications Taken	7,289	6,871	6,407	6,257	-2.3%	6,636	6,257	7,289	33,181	SFY 2012	
Approvals	3,029	2,871	2,817	2,906	3.2%	2,876	2,756	3,029	14,379	SFY 2012	
Approved and "New" to the TCA Program	681	657	634	654	3.2%	650	625	681	3,251	SFY 2012	
Approved and Returning to the TCA Program	2,348	2,214	2,183	2,252	3.2%	2,226	2,131	2,348	11,128	SFY 2012	
Denials	4,846	4,435	4,424	4,473	1.1%	4,511	4,378	4,846	22,556	SFY 2012	
Payment Accuracy Rate	97.32%	97.31%	97.49%	97.05%	-0.5%	97.05%	91.69%	97.69%		FFYTD 2011	
Federal Work Participation Rate	42.1%	42.3%	42.1%	42.2%	0.2%	40.99%	39.1%	42.3%	42.2%	FFYTD 2011	
YTD Job Placements	867	1,969	2,933	3,783	29.0%	946	867	3,783	3,783	SFY 2012	
QUARTERLY MEASURES	Jan-Mar 10	Apr-Jun 10	Jul-Sep 10	Oct-Dec 10	% Change	Average	Minimum	Maximum	Total	Periods	
Earnings Gain Rate	57%	49%	34%	54%	58.9%	49%	34%	57%	Closed Cases Jul '10-Sep '10		
Employment Retention Rate	81%	74%	77%	70%	-7.9%	76%	72%	81%	Closed Cases Jul '10-Sep '10		



Department of Human Resources
Family Investment Administration
 Reporting Period: November-11

TEMPORARY DISABILITY ASSISTANCE PROGRAM

	REPORTING PERIOD					YEAR-TO-DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	% Change	Average	Minimum	Maximum	Total	Periods
Recipients	20,335	20,115	20,096	19,960	-0.7%	20,180	19,960	20,368	24,574	SFY 2012
\$ Value Disbursed	\$3,705,031	\$3,690,128	\$3,675,071	\$3,383,860	-7.9%	\$3,631,873	\$3,383,860	\$3,705,310	\$18,159,367	SFY 2012
Cases Closed	1,572	1,758	1,560	1,586	1.7%	1,638	1,560	1,758	8,191	SFY 2012
Applications Taken	4,504	4,167	4,071	3,626	-10.9%	4,075	3,626	4,504	20,375	SFY 2012
Approvals	1,602	1,441	1,468	1,358	-7.5%	1,460	1,358	1,602	7,298	SFY 2012
Denials	3,345	3,123	3,054	2,913	-4.6%	3,077	2,913	3,345	15,384	SFY 2012

HOME ENERGY PROGRAMS

	REPORTING PERIOD					YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	% Change	Average	Minimum	Maximum	Total	Periods
Electric Universal Service Program										
Recipient Households	18,986	11,590	12,512	16,156	29.1%	14,811	11,590	18,986	59,244	SFY 2012
\$ Value Disbursed	\$6,463,101	\$3,908,280	\$4,240,284	\$5,543,335	30.7%	\$5,038,750	\$3,908,280	\$6,463,101	\$20,155,000	SFY 2012
Applications	19,047	13,651	11,542	11,620	0.7%	16,268	11,542	25,478	81,338	SFY 2012
Approvals	8,576	3,384	3,614	9,227	155.3%	6,664	3,384	9,227	33,322	SFY 2012
Denials	725	578	873	1,717	96.7%	1,015	578	1,717	5,075	SFY 2012
MD Energy Assistance Recipients										
Recipient Households	-	-	-	-		0	0	0	0	SFY 2012
\$ Value Disbursed	\$0	\$0	\$0	\$0		\$0	\$0	\$0	\$0	SFY 2012
Applications	19,532	14,089	11,949	11,984	0.3%	16,730	11,949	26,096	83,650	SFY 2012
Approvals	0	0	0	0		0	0	0	0	SFY 2012
Denials	730	561	812	1,750	115.5%	1,007	561	1,750	5,037	SFY 2012
Arrearage (one time only)										
Recipient Households	2,650	1,719	1,441	562	-61.0%	1,593	562	2,650	6,372	SFY 2012
\$ Value Disbursed	\$2,367,963	\$1,472,720	\$1,239,437	\$488,487	-60.6%	\$1,392,152	\$488,487	\$2,367,963	\$5,568,607	SFY 2012
Applications	1,943	1,333	698	462	-33.8%	1,344	462	2,282	6,718	SFY 2012
Approvals	1,394	699	246	183	-25.6%	706	183	1,394	3,528	SFY 2012
Denials	299	283	206	248	20.4%	281	206	368	1,404	SFY 2012

REFUGEES AND ASYLEES

	REPORTING PERIOD					YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	% Change	Average	Minimum	Maximum	Total	Periods
Refugee Employment Program Clients										
New Clients	98	40	63	76	20.6%	73	40	98	366	SFY 2012
# of Employment Placements	39	21	63	48	-23.8%	42	21	63	209	SFY 2012
Average Wage	82	101	92	57	-38.0%	84	57	101	418	SFY 2012
% with Health Benefits	\$9.25	\$11.08	\$9.47	\$9.20	-2.9%	\$9.55	\$8.73	\$11.08	\$9.55	SFY 2012
Job Retention >90 Days	80%	84%	82%	78%	-4.9%	82%	78%	87%		SFY 2012
	92	81	78	74	-5.1%	77	61	92	386	SFY 2012



Department of Human Resources
Family Investment Administration
 Reporting Period: November-11

APPLICATION COMPLIANCE, EXPEDITED FOOD SUPPLEMENT PROGRAM

Expedited Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE			
	Aug-11	Sep-11	Oct-11	Nov-11		Average	Minimum	Maximum	Periods
	98.6%	97.2%	98.2%	97.4%	-0.8%	98.0%	97.2%	98.6%	5
Allegany	100.0%	100.0%	98.4%	100.0%	1.6%	99.7%	98.4%	100.0%	5
Anne Arundel	96.4%	97.9%	99.0%	98.2%	-0.8%	98.0%	96.4%	99.0%	5
Baltimore (City)	99.0%	96.0%	98.7%	99.1%	0.4%	98.3%	96.0%	99.1%	5
Baltimore	98.8%	97.9%	97.0%	97.8%	0.8%	98.1%	97.0%	98.8%	5
Calvert	99.0%	99.1%	98.3%	99.1%	0.8%	99.1%	98.3%	100.0%	5
Caroline	100.0%	100.0%	100.0%	100.0%	0.0%	99.7%	98.3%	100.0%	5
Carroll	97.9%	98.4%	100.0%	100.0%	0.0%	99.0%	97.9%	100.0%	5
Cecil	99.5%	98.0%	100.0%	100.0%	0.0%	99.5%	98.0%	100.0%	5
Charles	95.3%	97.8%	100.0%	91.3%	-8.7%	96.4%	91.3%	100.0%	5
Dorchester	96.9%	94.1%	100.0%	100.0%	0.0%	98.2%	94.1%	100.0%	5
Frederick	96.5%	98.2%	96.4%	97.1%	0.7%	97.4%	96.4%	98.9%	5
Garrett	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%	5
Harford	98.3%	97.3%	97.0%	96.6%	-0.4%	97.7%	96.6%	99.1%	5
Howard	100.0%	99.2%	100.0%	100.0%	0.0%	99.8%	99.2%	100.0%	5
Kent	100.0%	100.0%	100.0%	100.0%	0.0%	99.3%	96.4%	100.0%	5
Montgomery	97.4%	97.4%	98.1%	97.5%	-0.6%	97.6%	97.4%	98.1%	5
Prince George's	99.4%	99.0%	98.6%	97.7%	-0.9%	98.6%	97.7%	99.4%	5
Queen Anne's	98.7%	100.0%	98.3%	100.0%	1.7%	99.4%	98.3%	100.0%	5
St. Mary's	100.0%	100.0%	100.0%	96.7%	-3.3%	99.3%	96.7%	100.0%	5
Somerset	100.0%	100.0%	100.0%	96.7%	-3.3%	99.3%	96.7%	100.0%	5
Talbot	100.0%	100.0%	96.7%	100.0%	3.4%	99.3%	96.7%	100.0%	5
Washington	99.4%	99.6%	99.3%	99.3%	0.0%	99.5%	99.3%	100.0%	5
Wicomico	100.0%	99.1%	99.1%	99.1%	0.0%	99.4%	99.1%	100.0%	5
Worcester	100.0%	100.0%	99.2%	99.0%	-0.2%	98.8%	96.0%	100.0%	5



**Department of Human Resources
Family Investment Administration
Reporting Period: November-11**

APPLICATION COMPLIANCE, "REGULAR" FOOD SUPPLEMENT PROGRAM

"Regular" Food Supplement Program Benefits, % Processed On Time	REPORTING PERIOD				M/M change in rate	FISCAL YEAR-TO-DATE				
	Aug-11	Sep-11	Oct-11	Nov-11		Average	Minimum	Maximum		Periods
	97.5%	97.8%	97.3%	97.0%	-0.3%	97.5%	97.0%	97.8%		5
Allegany	100.0%	99.7%	100.0%	99.7%	-0.3%	99.8%	99.6%	100.0%		5
Anne Arundel	98.2%	97.1%	98.6%	98.6%	0.0%	98.3%	97.1%	99.0%		5
Baltimore (City)	98.7%	97.6%	98.1%	98.4%	0.3%	98.4%	97.6%	99.0%		5
Baltimore	98.4%	98.1%	95.7%	98.4%	2.8%	97.9%	95.7%	98.8%		5
Calvert	99.1%	99.6%	99.4%	98.9%	-0.5%	99.4%	98.9%	100.0%		5
Caroline	100.0%	98.1%	98.4%	99.1%	0.7%	98.7%	98.1%	100.0%		5
Carroll	96.3%	96.5%	94.6%	93.2%	-1.5%	95.6%	93.2%	97.6%		5
Cecil	98.7%	99.7%	97.6%	95.3%	-2.4%	98.3%	95.3%	100.0%		5
Charles	97.0%	94.8%	94.0%	94.0%	0.0%	95.7%	94.0%	98.5%		5
Dorchester	98.5%	97.3%	97.3%	98.6%	1.3%	98.0%	97.3%	98.6%		5
Frederick	98.8%	98.0%	97.7%	96.7%	-1.0%	97.4%	95.6%	98.8%		5
Garrett	100.0%	100.0%	100.0%	98.7%	-1.3%	99.5%	98.7%	100.0%		5
Harford	97.8%	98.0%	97.2%	97.9%	0.7%	97.7%	97.2%	98.0%		5
Howard	99.7%	99.7%	99.7%	99.5%	-0.2%	99.7%	99.5%	99.7%		5
Kent	97.9%	98.2%	100.0%	100.0%	0.0%	98.9%	97.9%	100.0%		5
Montgomery	96.7%	98.4%	98.9%	98.1%	-0.8%	98.2%	96.7%	98.9%		5
Prince George's	97.4%	98.3%	97.4%	96.8%	-0.6%	97.2%	96.1%	98.3%		5
Queen Anne's	99.0%	100.0%	100.0%	100.0%	0.0%	99.8%	99.0%	100.0%		5
St. Mary's	99.7%	99.5%	96.7%	97.8%	1.1%	98.6%	96.7%	99.7%		5
Somerset	100.0%	99.2%	100.0%	99.1%	-0.9%	99.7%	99.1%	100.0%		5
Talbot	97.7%	97.3%	98.8%	96.3%	-2.5%	97.8%	96.3%	98.8%		5
Washington	100.0%	100.0%	99.1%	100.0%	0.9%	99.8%	99.1%	100.0%		5
Wicomico	99.6%	99.2%	99.2%	99.3%	0.1%	99.3%	99.2%	99.6%		5
Worcester	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	100.0%		5



Department of Human Resources
Family Investment Administration
Monthly Application Compliance Report with Average Delay
for November 2011

As of Date: 11/30/2011

Run Date: 12/04/2011

Status	Category	TCA	FSP	EX-FSP	MA-FAC	MCHP*
Pending	Timely	3782	7982	289	2227	277
Pending	Ag Delay	79	751	181	125	32
Pending	CI Delay	164	1601	10	283	34
Pending	No Fault	5	3	0	19	0
	Total	4030	10337	480	2654	343
	Compliance	97.9%	91.4%	61.4%	94.7%	89.6%
Denied	Timely	3003	2885	103	3957	957
Denied	Ag Delay	97	183	23	140	46
Denied	CI Delay	674	2636	18	851	126
Denied	No Fault	6	16	1	17	16
	Total	3780	5720	145	4965	1145
	Compliance	96.8%	94.0%	81.8%	96.5%	95.4%
Approved	Timely	2581	12228	9225	9505	2819
Approved	Ag Delay	48	286	226	153	62
Approved	CI Delay	189	791	161	774	260
Approved	No Fault	42	82	15	53	29
	Total	2860	13387	9627	10485	3170
	Compliance	98.1%	97.7%	97.6%	98.4%	97.8%
A+D	Timely	5584	15113	9328	13462	3776
A+D	Ag Delay	145	469	249	293	108
A+D	CI Delay	863	3427	179	1625	386
A+D	No Fault	48	98	16	70	45
	Total	6640	19107	9772	15450	4315
	Compliance	97.4%	97.0%	97.4%	97.8%	97.2%
Avg Agency Delay, in days		14	26	12	21	24

* P03 coverage code MCHP transactions removed.



FIA LDSS Vacant PINS

# of Vacant FIA PINS, statewide	REPORTING PERIOD					% Change	FISCAL YEAR-TO-DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	Average		Minimum	Maximum	Total	Periods	
	145	145	132	129	-2.3%	136	129	145	680	5	
Allegany	0	0	0	1	100.0%	0	0	1	1	5	
Anne Arundel	6	6	5	5	0.0%	5	4	6	26	5	
Baltimore (City)	71	71	71	75	5.6%	69	59	75	347	5	
Baltimore	26	26	17	13	-23.5%	22	13	28	110	5	
Calvert	1	1	0	0	0.0%	1	0	1	3	5	
Caroline	1	1	0	0	0.0%	1	0	1	3	5	
Carroll	1	1	1	1	0.0%	1	0	1	4	5	
Cecil	3	3	1	2	100.0%	2	1	3	12	5	
Charles	4	4	4	6	50.0%	4	4	6	22	5	
Dorchester	0	0	0	0	0.0%	0	0	0	0	5	
Frederick	4	5	2	2	0.0%	3	2	5	16	5	
Garrett	0	0	0	1	100.0%	0	0	1	1	5	
Harford	2	2	2	2	0.0%	2	2	3	11	5	
Howard	2	2	1	0	-100.0%	2	0	3	8	5	
Kent	0	0	0	0	0.0%	0	0	0	0	5	
Montgomery*											
Prince George's	17	17	18	14	-22.2%	16	14	18	80	5	
Queen Anne's	0	0	0	0	0.0%	0	0	0	0	5	
St. Mary's	2	1	2	1	-50.0%	2	1	2	8	5	
Somerset	2	2	1	1	0.0%	1	1	2	7	5	
Talbot	0	0	0	0	0.0%	0	0	0	0	5	
Washington	2	2	4	3	-25.0%	3	2	4	13	5	
Wicomico	0	0	1	1	0.0%	0	0	1	2	5	
Worcester	1	1	1	1	0.0%	1	1	1	5	5	

# of Vacant FIA PINS	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Statewide	166	114.5	76.5	150	200	117	144.5	130	129	
Allegany	0	0	0	2	1	2	2	0	1	
Anne Arundel	10	10	6	12	18	7	7	4	5	
Baltimore (City)	77	61	28	59.5	84.5	57	73	62	75	
Baltimore	20	6.5	10.5	26.5	24	14	10	25	13	
Calvert	4.5	3.5	1	0	2	0	2	0	0	
Caroline	1	0	1	0	1	1	0	2	0	
Carroll	0	1	1	1	2.5	0	1	1	1	
Cecil	0	0	2	3	4	2	5	2	2	
Charles	2	2	1	3.5	5	1	2	3	6	
Dorchester	3	0	0	0	0	3	0	0	0	
Frederick	0	1	1.5	5	5	0	3	2	2	
Garrett	1	0	0.5	0	1	0	0	0	1	
Harford	4	0	1	0	4	2	1.5	2	2	
Howard	2	1	3	3	5	3	6	4	0	
Kent	0	0	0	1.5	0	0	2	0	0	
Montgomery*										
Prince George's	28.5	23.5	13	22	27	22	21	13	14	
Queen Anne's	0	0	0.5	0	2	0	2	0	0	
St. Mary's	4	1	2	3	6	1	2	5	1	
Somerset	1	0	1	0	0	0	1	1	1	
Talbot	0	0	1	0	0	0	0	0	0	
Washington	7	2	1	4	3	1	1	3	3	
Wicomico	1	2	1	4	5	0	2	0	1	
Worcester	0	0	0.5	0	0	1	1	1	1	

*Montgomery County HHS staff are not State employees



**Department of Human Resources
Family Investment Administration**

Reporting Period: November-11

LOCAL FIA POSITIONS

FIA	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Total PINS	2003.8	1955.8	1959.8	1950.3	1943.48	1808.3	1768.9	1749.8	1748.8	
# of Filled PINS	1837.8	1841.3	1883.3	1800.3	1743.48	1691.3	1624.4	1619.8	1619.8	
# of Vacant PINS*	166	114.5	76.5	150	200	117	144.5	130	129	
FIA Caseload**	523,279	551,789	558,895	562,722	587,735	666,798	731,811	830,091	848,221	
LDSS PINS Eliminated since 2002	355	403	399	408.5	415.32	550.5	589.9	609	610	

Notes on Fiscal Year to Date (FYTD) 2012: FY 2012 vacancy data as of 12/01/11. Data reflects FTEs and does not include the 120 new grant-funded PINS.

"Filled PINS" includes workers on long-term sick leave.

*Vacancies as of June 30 for FY 2003-FY 2011.

**Caseload in this context represents total households that receive TCA, FSP, TDAP and/or Community MA, LTC-MA or SSI-MA.

While there are households that receive more than one of these benefits, the number provides a reasonable representation of the increase in overall workload. We say this because the total LDSS workload includes applications received but denied, interim changes, EAFC and flex fund grants, TCA and FSP work activities and other programs not included, such as MCHP Medical Assistance and PAA.



Department of Human Resources
Family Investment Administration
 Reporting Period: November-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2012

COUNTY	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	FY12 TOTAL	2012 Goal
Allegany	980	765	699	757	585								3,786	
Anne Arundel	1,699	1,291	931	833	608								5,362	
Baltimore City	4,031	2,702	1,089	674	2,428								10,924	
Baltimore	5,020	2,923	2,000	1,736	1,453								13,132	
Calvert	179	105	135	125	114								658	
Caroline	718	528	321	176	120								1,863	
Carroll	801	1,162	551	302	206								3,022	
Cecil Co.	508	1,122	793	462	290								3,175	
Charles	379	314	150	292	201								1,336	
Dorchester	670	465	333	291	277								2,036	
Frederick	808	372	287	271	665								2,403	
Garrett	521	384	613	465	239								2,222	
Harford	1,168	753	483	501	583								3,488	
Howard	814	680	767	426	373								3,060	
Kent	312	177	132	153	115								889	
Montgomery	2,335	1,875	1,253	924	918								7,305	
Prince George's	2,906	1,497	1,847	1,511	1,260								9,021	
Queen Anne's	382	227	215	226	108								1,158	
St. Mary's	540	157	131	262	192								1,282	
Somerset	322	463	226	173	108								1,292	
Talbot	190	230	230	256	199								1,105	
Washington	262	732	556	358	288								2,196	
Wicomico	1,001	802	511	580	668								3,562	
Worcester	450	374	227	286	202								1,539	
TOTAL	26,996	20,100	14,480	12,040	12,200	0	0	0	0	0	0	0	85,816	



Department of Human Resources
Family Investment Administration
 Reporting Period: November-11

Energy Assistance Applications, by month, for applicants who applied in that month, for FY 2011

COUNTY	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	FY11 TOTAL	2011 Goal
Allegany	971	703	686	724	677	569	468	343	355	224	121	0	5,841	6,243
Anne Arundel	1,409	1,457	1,570	1,058	768	507	580	567	224	414	415	3	8,972	9,172
Baltimore City	5,083	4,002	4,302	5,335	3,577	2,929	3,721	2,501	2,339	1,157	2,264	22	37,232	44,936
Baltimore	3,418	3,688	2,197	1,873	2,147	1,499	1,728	1,383	1,567	1,427	1,312	33	22,272	22,202
Calvert	249	322	266	140	116	72	103	62	78	64	47	0	1,519	1,819
Caroline	808	519	311	158	141	110	136	131	107	54	43	0	2,518	2,676
Carroll	691	629	791	607	297	203	184	183	225	130	107	0	4,047	4,430
Cecil Co.	670	712	904	740	439	271	270	229	206	117	99	1	4,658	5,154
Charles	758	408	297	390	157	121	148	156	138	103	71	0	2,747	3,091
Dorchester	1,004	607	339	323	251	160	191	140	90	72	35	0	3,212	3,614
Frederick	1,171	526	450	419	441	501	451	337	392	245	207	2	5,142	5,685
Garrett	629	668	491	396	290	172	130	112	118	44	24	0	3,074	3,563
Harford	1,336	1,480	942	659	348	342	429	345	382	301	225	0	6,789	7,284
Howard	1,228	1,015	444	319	293	197	351	221	254	207	242	9	4,780	4,513
Kent	433	246	165	114	70	68	65	66	38	35	21	0	1,321	1,429
Montgomery	1,005	1,597	3,188	1,695	1,008	735	702	779	721	579	361	20	12,390	13,547
Prince George's	3,664	2,540	2,119	1,706	1,445	983	1,193	1,206	1,417	983	824	54	18,134	17,932
Queen Anne's	290	238	180	154	134	124	160	106	96	54	25	0	1,561	1,609
St. Mary's	693	440	329	286	189	121	114	120	100	76	38	0	2,506	2,761
Somerset	170	150	239	167	181	340	280	126	143	68	39	0	1,903	1,955
Talbot	207	249	227	202	155	118	256	134	85	51	21	0	1,705	1,815
Washington	424	797	748	612	308	255	261	291	326	210	13	0	4,245	4,401
Wicomico	907	860	716	731	622	887	516	455	372	212	113	0	6,391	6,388
Worcester	263	293	215	411	372	281	310	179	121	77	30	0	2,552	2,738
TOTAL	27,481	24,146	22,116	19,219	14,426	11,565	12,747	10,172	9,894	6,904	6,697	144	165,511	178,957



Department of Human Resources

Family Investment Administration

Reporting Period: November-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who indicate they want to register*	1,970	1,736	1,899	1,784	-6.1%	1,824	1,729	1,970	9,118	5	
Allegany	20	16	14	9	-35.7%	13	6	20	65	5	
Anne Arundel	62	63	60	63	5.0%	61	56	63	304	5	
Baltimore (City)	830	796	884	803	-9.2%	809	730	884	4,043	5	
Baltimore	275	257	202	247	22.3%	248	202	275	1,240	5	
Calvert	4	2	16	7	-56.3%	8	2	16	40	5	
Caroline	2	3	7	2	-71.4%	3	2	7	16	5	
Carroll	10	2	1	4	300.0%	5	1	10	23	5	
Cecil	28	22	10	6	-40.0%	17	6	28	87	5	
Charles	39	29	24	20	-16.7%	30	20	40	152	5	
Dorchester	1	0	2	1	-50.0%	1	0	2	4	5	
Frederick	12	5	8	12	50.0%	9	5	12	44	5	
Garrett	0	0	3	0	-100.0%	1	0	3	3	5	
Harford	25	28	12	16	33.3%	18	11	28	92	5	
Howard	27	31	28	24	-14.3%	29	24	33	143	5	
Kent	3	2	2	3	50.0%	2	2	3	12	5	
Montgomery	226	237	277	216	-22.0%	232	204	277	1,160	5	
Prince George's	347	188	304	321	5.6%	289	188	347	1,445	5	
Queen Anne's	4	4	1	4	300.0%	3	1	4	17	5	
St. Mary's	18	31	20	10	-50.0%	20	10	31	100	5	
Somerset	5	2	2	2	0.0%	3	2	5	16	5	
Talbot	1	1	3	0	-100.0%	1	0	3	6	5	
Washington	11	7	5	5	0.0%	8	5	14	42	5	
Wicomico	14	9	10	9	-10.0%	10	9	14	51	5	
Worcester	6	1	4	0	-100.0%	3	0	6	13	5	



Department of Human Resources
Family Investment Administration
 Reporting Period: November-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	Average		Minimum	Maximum	Total	Periods	
# of Individs. applying for benefits, recertifying, or changing addresses*	31,796	29,490	29,181	28,169	-3.5%	29,511	28,169	31,796	147,554	5	
Allegany	522	510	510	491	-3.7%	494	437	522	2,470	5	
Anne Arundel	1815	1828	1815	1740	-4.1%	1,756	1,583	1,828	8,781	5	
Baltimore (City)	10,963	10,310	10,384	10,028	-3.4%	10,397	10,028	10,963	51,986	5	
Baltimore	3696	3307	3379	3275	-3.1%	3,417	3,275	3,696	17,087	5	
Calvert	383	361	353	288	-18.4%	349	288	383	1,747	5	
Caroline	202	214	233	215	-7.7%	204	156	233	1,020	5	
Carroll	354	287	323	332	2.8%	323	287	354	1,615	5	
Cecil	568	594	516	534	3.5%	536	467	594	2,679	5	
Charles	660	527	631	537	-14.9%	586	527	660	2,929	5	
Dorchester	327	296	283	266	-6.0%	280	227	327	1,399	5	
Frederick	487	471	483	499	3.3%	463	377	499	2,317	5	
Garrett	131	158	141	154	9.2%	145	131	158	725	5	
Harford	906	974	797	840	5.4%	872	797	974	4,358	5	
Howard	770	667	630	618	-1.9%	664	618	770	3,318	5	
Kent	95	66	66	91	37.9%	81	66	95	403	5	
Montgomery	2216	2068	2098	1928	-8.1%	2,064	1,928	2,216	10,321	5	
Prince George's	4556	3972	3782	3561	-5.8%	4,024	3,561	4,556	20,119	5	
Queen Anne's	166	189	162	167	3.1%	168	155	189	839	5	
St. Mary's	670	718	605	577	-4.6%	640	577	718	3,200	5	
Somerset	217	194	161	180	11.8%	197	161	234	986	5	
Talbot	147	119	118	164	39.0%	138	118	164	690	5	
Washington	1064	807	825	799	-3.2%	864	799	1,064	4,321	5	
Wicomico	635	566	610	595	-2.5%	586	523	635	2,929	5	
Worcester	246	287	276	290	5.1%	263	216	290	1,315	5	



Department of Human Resources
Family Investment Administration
 Reporting Period: November-11

Voter Registration	REPORTING PERIOD					YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	% Change	Average	Minimum	Maximum	Total	Periods
# of New Registration Forms Taken Home by beneficiary* (person is undecided on whether to register)	216	182	160	179	11.9%	187	160	216	937	5
Allegany	7	6	3	7	133.3%	5	3	7	27	5
Anne Arundel	2	12	10	12	20.0%	12	2	23	59	5
Baltimore (City)	29	33	33	25	-24.2%	30	25	33	152	5
Baltimore	45	24	29	25	-13.8%	31	24	45	153	5
Calvert	3	3	0	2	100.0%	3	0	5	13	5
Caroline	5	0	5	3	-40.0%	4	0	5	18	5
Carroll	7	6	5	6	20.0%	6	5	7	29	5
Cecil	12	6	9	14	55.6%	10	6	14	51	5
Charles	3	1	3	4	33.3%	3	1	4	13	5
Dorchester	0	1	0	4	100.0%	2	0	5	10	5
Frederick	6	3	7	2	-71.4%	4	2	7	22	5
Garrett	0	0	0	0	0.0%	0	0	0	0	5
Harford	7	12	2	15	650.0%	9	2	15	47	5
Howard	3	2	3	2	-33.3%	2	2	3	12	5
Kent	1	0	0	1	100.0%	1	0	1	3	5
Montgomery	9	9	6	5	-16.7%	7	5	9	37	5
Prince George's	5	11	5	4	-20.0%	7	4	11	34	5
Queen Anne's	8	10	8	9	12.5%	8	4	10	39	5
St. Mary's	7	3	7	4	-42.9%	6	3	7	28	5
Somerset	4	3	2	1	-50.0%	2	1	4	11	5
Talbot	4	5	1	6	500.0%	3	0	6	16	5
Washington	31	21	15	13	-13.3%	21	13	31	106	5
Wicomico	12	6	6	11	83.3%	8	6	12	41	5
Worcester	6	5	1	4	300.0%	3	0	6	16	5



Department of Human Resources
Family Investment Administration
 Reporting Period: November-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	Average		Minimum	Maximum	Total	Periods	
# Already Registered to Vote*	18,259	16,729	16,295	15,806	-3.0%	16,794	15,806	18,259	83,972	5	
Allegany	247	222	196	201	2.6%	211	191	247	1,057	5	
Anne Arundel	957	883	902	856	-5.1%	884	823	957	4,421	5	
Baltimore (City)	7248	6642	6682	6470	-3.2%	6,799	6,470	7,248	33,996	5	
Baltimore	2070	1846	1802	1656	-8.1%	1,864	1,656	2,070	9,318	5	
Calvert	255	228	203	184	-9.4%	221	184	255	1,106	5	
Caroline	111	132	127	132	3.9%	116	80	132	582	5	
Carroll	209	140	177	212	19.8%	183	140	212	915	5	
Cecil	296	334	284	281	-1.1%	290	256	334	1,451	5	
Charles	381	329	376	320	-14.9%	350	320	381	1,750	5	
Dorchester	227	207	187	183	-2.1%	191	153	227	957	5	
Frederick	171	181	170	200	17.6%	173	141	200	863	5	
Garrett	63	78	78	73	-6.4%	70	56	78	348	5	
Harford	627	671	571	592	3.7%	607	571	671	3,036	5	
Howard	421	338	328	305	-7.0%	351	305	421	1,754	5	
Kent	35	28	35	40	14.3%	36	28	44	182	5	
Montgomery	843	733	736	727	-1.2%	755	727	843	3,773	5	
Prince George's	2291	2075	1808	1738	-3.9%	2,019	1,738	2,291	10,093	5	
Queen Anne's	102	114	98	94	-4.1%	97	77	114	485	5	
St. Mary's	373	342	347	304	-12.4%	342	304	373	1,710	5	
Somerset	157	134	101	133	31.7%	138	101	163	688	5	
Talbot	78	75	78	112	43.6%	88	75	112	438	5	
Washington	552	471	459	445	-3.1%	479	445	552	2,397	5	
Wicomico	380	319	360	345	-4.2%	346	319	380	1,729	5	
Worcester	165	207	190	203	6.8%	185	158	207	923	5	



Department of Human Resources
Family Investment Administration
 Reporting Period: November-11

Voter Registration	REPORTING PERIOD					% Change	YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	Average		Minimum	Maximum	Total	Periods	
# of Individuals who Decline Registration Form*	11,351	10,843	10,827	10,400	-3.9%	10,705	10,106	11,351	53,527	5	
Allegany	248	266	297	274	-7.7%	264	236	297	1,321	5	
Anne Arundel	794	870	843	809	-4.0%	799	681	870	3,997	5	
Baltimore (City)	2856	2839	2785	2730	-2.0%	2,759	2,585	2,856	13,795	5	
Baltimore	1306	1180	1346	1347	0.1%	1,275	1,180	1,347	6,376	5	
Calvert	121	128	134	95	-29.1%	118	95	134	588	5	
Caroline	84	79	94	78	-17.0%	81	69	94	404	5	
Carroll	128	139	140	110	-21.4%	130	110	140	648	5	
Cecil	232	232	213	233	9.4%	218	180	233	1,090	5	
Charles	237	168	228	193	-15.4%	203	168	237	1,014	5	
Dorchester	99	88	94	78	-17.0%	86	69	99	428	5	
Frederick	298	282	298	285	-4.4%	278	225	298	1,388	5	
Garrett	68	80	60	81	35.0%	75	60	85	374	5	
Harford	247	263	212	217	2.4%	237	212	263	1,183	5	
Howard	319	296	271	287	5.9%	282	236	319	1,409	5	
Kent	56	36	29	47	62.1%	41	29	56	206	5	
Montgomery	1138	1089	1079	980	-9.2%	1,070	980	1,138	5,351	5	
Prince George's	1913	1698	1665	1498	-10.0%	1,709	1,498	1,913	8,547	5	
Queen Anne's	52	61	55	60	9.1%	60	52	70	298	5	
St. Mary's	272	342	231	259	12.1%	272	231	342	1,362	5	
Somerset	51	55	56	44	-21.4%	54	44	65	271	5	
Talbot	64	38	36	46	27.8%	46	36	64	230	5	
Washington	470	308	346	336	-2.9%	355	308	470	1,776	5	
Wicomico	229	232	234	230	-1.7%	222	183	234	1,108	5	
Worcester	69	74	81	83	2.5%	73	56	83	363	5	

*Data provided are for DHR local offices only.



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: November-11

Total Caseload	REPORTING PERIODS					% Change	YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	Average		Minimum	Maximum	Total	Periods	
Total Active Caseload at the Beginning of the Month	247,175	240,354	238,833	239,133	0.1%	242,903	238,833	249,021	N/A	4	
Number of Active Cases Added during the Month	3,827	4,131	4,105	3,367	-18.0%	3,809	3,367	4,131	19,044	4	
Number of Active Cases Subtracted during the Month	10,648	5,652	3,805	3,314	-12.9%	5,776	3,314	10,648	28,879	4	
Total Active Caseload at the End of the Month	240,354	238,833	239,133	239,186	0.0%	240,936	238,833	247,175	N/A	4	
In-state Caseload	209,745	208,253	208,393	208,465	0.0%	210,180	208,253	216,044	N/A	4	
Interstate Caseload	30,609	30,580	30,740	30,721	-0.1%	30,756	30,580	31,131	N/A	4	
Interstate Cases Initiated By Maryland to Another State	15,429	15,451	15,651	15,655	0.0%	15,548	15,429	15,655	N/A	4	
Interstate Cases Received By Maryland from Another States	14,824	14,783	14,751	14,737	-0.1%	14,862	14,737	15,216	N/A	4	

Paternity Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	Average		Minimum	Maximum	Total	Periods	
# of Children in the Caseload Born Out-of-Wedlock	162,569	162,304	162,940	163,230	0.2%	163,245	162,304	165,180	N/A	4	
# of Children in the Caseload with Paternity Established	139,843	140,078	140,344	140,496	0.1%	140,520	139,843	141,841	N/A	4	
% of Children in the Caseload with Paternity Established	86.0%	86.3%	86.1%	86.1%	0.0%	86.1%	85.9%	86.3%	N/A	4	
# of Children Needing Paternity Established at the Beginning of the Month	22,726	22,726	22,226	22,596	1.7%	22,834	22,226	23,894	N/A	4	
# of Children Needing Paternity Established Added during the Month	13,802	13,958	14,545	14,866	2.2%	14,136	13,507	14,866	70,678	4	
# of Children Needing Paternity Established Subtracted during the Month	15,635	16,291	16,508	16,691	1.1%	15,970	14,727	16,691	79,852	4	
# of Children Needing Paternity Established at the End of Month	22,726	22,226	22,596	22,734	0.6%	22,724	22,226	23,339	N/A	4	

Support Order Establishment	REPORTING PERIODS					% Change	YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	Average		Minimum	Maximum	Total	Periods	
# of Cases With a Support Order	198,544	197,994	197,786	197,577	-0.1%	199,161	197,577	203,905	N/A	4	
% of Cases in Caseload with a Support Order	82.6%	82.9%	82.7%	82.6%	-0.1%	82.7%	82.5%	82.9%	N/A	4	
# of Cases Needing a Support Order Established at the Beginning of Month	43,270	41,810	40,839	41,347	1.2%	42,317	40,839	44,317	N/A	4	
# of Cases Needing a Support Order Established Added during the Month	3,151	2,918	3,427	2,818	-17.8%	3,055	2,818	3,427	15,276	4	
# of Cases Needing a Support Order Established Subtracted during the Month	4,611	3,889	2,919	2,556	-12.4%	3,597	2,556	4,611	17,984	4	
# of Cases Needing a Support Order Established at the End of the Month	41,810	40,839	41,347	41,609	0.6%	41,775	40,839	43,270	N/A	4	



**Department of Human Resources
Child Support Enforcement Administration**

Reporting Period: November-11

Current Support Collections	REPORTING PERIODS					YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Current Support Due	\$ 52,324,576	\$ 52,312,654	\$ 52,066,064	\$ 55,984,055	7.5%	\$ 52,947,915.40	\$ 52,052,228.00	\$ 55,984,055.00	\$ 264,739,577	4
Amount Distributed toward Current Support	\$ 33,708,699	\$ 32,600,746	\$ 33,360,082	\$ 32,997,768	-1.1%	\$ 32,873,027.80	\$ 31,697,844.00	\$ 33,708,699.00	\$ 164,365,139	4
Percent of Current Support Distributed	64.4%	62.3%	64.1%	58.9%	-5.2%	62.1%	58.9%	64.4%	N/A	4
Number of Cases with Current Support Due	130,161	130,058	129,598	129,656	0.0%	129,932	129,598	130,187	N/A	4
Number of Cases that had a Distribution toward Current Support	82,642	81,893	82,844	82,858	0.0%	82,271	81,120	82,858	N/A	4
# of Cases that did not have a Distribution toward Current Support	47,519	48,165	46,754	46,798	0.1%	47,661	46,754	49,067	N/A	4
% of Cases that had a Distribution toward Current Support	63.5%	63.0%	63.9%	63.9%	0.0%	63.3%	62.3%	63.9%	N/A	4

Arrears Collections	REPORTING PERIODS					YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	% Change	Average	Minimum	Maximum	Total	Periods
Amount of Arrears Owed	\$ 1,762,981,988	\$ 1,756,028,229	\$ 1,733,626,357	\$ 1,738,298,545	0.3%	\$ 1,750,811,222.60	\$ 1,733,626,357.00	\$ 1,763,120,994.00	N/A	4
Amount Distributed toward Arrears	\$ 9,495,455	\$ 8,455,901	\$ 8,754,450	\$ 8,166,928	-6.7%	\$ 8,553,681.00	\$ 7,895,671.00	\$ 9,495,455.00	\$ 42,768,405	4
Percent of Arrears Distributed	0.5%	0.5%	0.5%	0.5%	0.0%	0.5%	0.4%	0.5%	N/A	4
Number of Cases in Arrears	163,843	163,690	162,224	162,777	0.3%	163,564	162,224	165,285	N/A	4
Number of Cases in Arrears that had a Distribution toward Arrears	52,024	47,468	49,818	48,393	-2.9%	48,373	44,164	52,024	N/A	4
Number of Cases in Arrears that did not have a Distribution toward Arrears	111,819	116,222	112,406	114,384	1.8%	115,190	111,819	121,121	N/A	4
Percent of Cases in Arrears that had a Distribution toward Arrears	31.8%	29.0%	30.7%	29.7%	-1.0%	29.6%	26.7%	31.8%	N/A	4

Disbursed Collections	REPORTING PERIODS					YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	% Change	Average	Minimum	Maximum	Total	Periods
Total Child Support Disbursed in the Month	\$ 44,219,771	\$ 41,207,333	\$ 40,638,537	\$ 43,920,312	8.1%	\$ 42,098,509.80	\$ 40,506,596.00	\$ 44,219,771.00	\$ 210,492,549	4
Total Number of Paying Cases	101,803	100,985	102,518	102,533	0.0%	101,545	99,888	102,533	N/A	4
Percent of Paying Cases	54.1%	53.9%	54.9%	54.9%	0.0%	54.2%	53.0%	54.9%	N/A	4
Number Children in Cases Receiving Support	106,289	105,407	106,912	106,755	-0.1%	105,956	104,415	106,912	N/A	4
Total Payment Issued (Transactions)	217,017	204,466	208,970	203,518	-2.61%	206,165	196,854	217,017	1,030,825	4
Checks Issued in Error	31	35	18	23	27.78%	26	18	35	132	4
Dollar Value of Payments Issued in Error	\$ 38,395	\$ 20,890	\$ 18,167	\$ 9,254	-49.06%	\$ 20,477	\$ 9,254	\$ 38,395	\$ 102,387	4



**Department of Human Resources
Child Support Enforcement Administration**
Reporting Period: November 2011

Non-Custodial Parent Employment Program (NPEP)	REPORTING PERIODS					YEAR TO DATE				
	Aug-11	Sep-11	Oct-11	Nov-11	% Change	Average	Minimum	Maximum	Total	Periods
# of Referrals	238	139	182	113	-37.9%	165	113	238	827	5
# of cases receiving payments from referrals	209	150	195	115	-41.0%	166	112	209	832	5
% of cases receiving payments from referrals	87.82%	107.91%	107.14%	101.77%	-5.0%	101.96%	87.82%	107.91%	100.60%	5
# of payments made via wage-withholding	148	50	197	123	-37.6%	119	50	197	595	5
% of payments made via wage-withholding	70.81%	33.33%	101.03%	106.96%	5.9%	71.87%	33.33%	106.96%	71.51%	5
NPEP total payments made	\$1,482,814	\$1,371,911	\$1,420,131	\$1,539,405	8.4%	\$1,416,094	\$1,266,211	\$1,539,405	\$7,080,472	5

GDU Agency Goals and Actions Assessment Dashboard- DHR
 (Contributing Actions, Benchmarks, and Progress to Date)

GDU V. Reduce Violent Crimes Committed Against Women and Children by 25% by the End of 2012

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date	Explanatory Comments
F. Achieve Child Safety Related Place Matters Goals by 2010 (DHR)				
<p>F1. FY 2011 Goal: Reduce by 9% the number of children in out-of-home placement.</p>			<p># of Children in OOH placement: June 2008: 9569 June 2009: 8757 June 2010: 8013 July 2010: 7978 August 2010: 7952 September 2010: 7905 October 2010: 7889 November 2010: 7774 December 2010: 7703 January 2011: 7649 February 2011: 7651 March 2011: 7611 April 2011: 7549 May 2011: 7518 June 2011: 7411 July 2011: 7367 August 2011: 7316</p>	
			<p># Reunifications: 08: 1548 SFY 09: 1616 10: 1958 June 2010: 256 July 2010: 196 August 2010: 171 September 2010: 186 October 2010: 165 November 2010: 161 December 2010: 168 January 2011: 156 February 2011: 130 March 2011: 175 April 2011: 160 May 2011: 141 June 2011: 154 July 2011: 162 August 2011: 147</p>	<p>SFY SFY</p>

			# Families receiving In-Home Services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3,133 September 2010: 3,218 October 2010: 3289 November 2010: 3259 December 2010: 3269 January 2011: 3168 February 2011: 3122 March 2011: 3179 April 2011: 3210 May 2011: 3181 June 2011: 3289 July 2011: 3230 August 2011: 3168	
Implement Family Centered Practice (FCP): Under FCP, the family is viewed as a partner in deciding what happens and where a child goes when he or she has to be removed from the family. This new social work practice involves a range of family members and matches those family members with available community resources to reduce the likelihood of bringing a child into foster care.	Train all jurisdictions in FCP: 7/09-5/10 according to below schedule:	5/10	24 jurisdictions are trained to date. The 3266 families who are receiving in-home services and 8013 youth in out-of-home care in these jurisdictions are benefitting from FCP.	Trainings rolled out according to schedule. 90 days after training, the LDSS submits a finalized FCP implementation plan.
	7/14/09 - 11/30/09: Baltimore City	11/24/09	6 jurisdictions trained.	
	9/8/09 - 11/3/09: Allegany, Carroll, Frederick, Garrett, Washington	11/3/09		
	11/17/09-12/15/09: Calvert, Charles, St. Mary's	12/15/09	3 jurisdictions trained.	
	1/5/10 - 2/2/10: Caroline, Kent, Queen Anne's, Talbot	2/2/10	4 jurisdictions trained.	
	1/5/10 - 2/9/10: Dorchester, Somerset, Wicomico, Worcester	2/9/10	4 jurisdictions trained.	
	2/9/10 - 3/30/10: Anne Arundel, Howard, Montgomery, Prince George's	3/30/10	4 jurisdictions trained.	
	4/6/10 - 5/25/10 Baltimore County, Cecil, Harford	5/25/10	3 jurisdictions trained.	

	Develop implementation plan to deliver the training to the provider community.	12/31/10	There have been 13 Family Centered Practice 2-day training sessions held for the provider community which accounts for 69 agencies/ 286 provider staff trained. The trainings have been held throughout the state since May 2010. The agencies represented include the school system, mental health, placement providers and other child and family community based services. Starting in 2011, the trainings are offered quarterly across the state.	All of the sessions are co-facilitated by a DHR/SSA staff person and a provider community staff person. About 25 provider staff attended the train-the-trainer session in December 2009 and have partnered with SSA to offer the training in their communities.
Implement Phase 2 of <i>Maryland Cares</i> in Baltimore City: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Provide services to up to 40 youth at a time in Baltimore City.	9/30/10	Care Management Entity is up and running, partnering with DHR, Baltimore City DSS, Baltimore Mental Health Systems, the University of MD and the Family organization.	
Implement Phase 1 of <i>Rural Cares</i> in rural, Southeastern Maryland: an initiative that utilizes a System of Care practice model based on strong collaboration among related agencies to tailor wraparound services to each family's needs.	Develop and submit a strategic plan to SAMHSA/CMHS	9/30/10	Progressing well through year 1, which is the planning year. Services anticipated to begin in year 2. Multiple planning meetings have been occurring, with all local DSS offices being represented on the planning committee.	
Implement new Care Management Entity (CME) contracts to bring intensive care management and high fidelity Wraparound to jurisdictions statewide for eligible children.	Fully operational CMEs with all statewide slots filled.	6/30/10	CMEs are up and running in all 3 regions. They are the service delivery structure for the various populations served – including the MD Cares and Rural Cares grants from SAMHSA and the group home diversion slots. We are in the process of partnering with the CMEs and our local DSS offices statewide to enroll additional children into the group home diversion slots and to refer other populations of children to the CMEs. As of 9/15/10, there were 24 children enrolled in MD CARES. Capacity is 40, and we anticipate being at full capacity as of November, 2010.	

<p>Provide a continuum of in-home family preservation services to families in crisis whose children are at risk of out-of-home placement. Family preservation actively seeks to obtain or directly provide the critical services needed to enable the family to remain together in a safe and stable environment.</p>	<p>Provision of in-home family services is a core component of the services DHR provides to families in crisis.</p>	<p>Ongoing</p>	<p># of families receiving in-home services: June 2008: 3743 June 2009: 3539 June 2010: 3266 July 2010: 3150 August 2010: 3133 Septemebr 2010: 3218 October 2010: 3289 November 2010: 3259 December 2010: 3269 January 2011: 3168 February 2011: 3122 March 2011: 3179 April 2011: 3210 May 2011: 3181 June 2011: 3289 July 2011: 3230 August 2011: 3168</p>	
<p>F2. FY 2011 Goal: Facilitate 562 adoptions.</p>			<p>FY 2008: 619 adoptions FY 2009: 770 adoptions FY 2010: 738 adoptions July 2010: 23 adoptions August 2010: 34 adoptions September 2010: 34 adoptions October 2010: 35 adoptions November 2010: 80 adoptions December 2010: 42 adoptions January 2011: 29 adoptions February 2011: 40 adoptions March 2011: 45 adoptions April 2011: 54 May 2011: 52 June 2011: 76 July 2011: 33 August 2011: 37</p>	
<p>Implement FCP (see above).</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>	<p>(see above)</p>
<p>Implement new MOU with Citizen Review Board for Children (CRBC) whereby CRB will independently review cases for all children with a plan of adoption at 15 months.</p>	<p>Cases that met the following criteria were reviewed: children with: 1) a newly established primary permanency plan of adoption, or 2) an existing plan of adoption established for 12 months or longer.</p>	<p>June 2010</p>	<p>FY10 2Q Report: 1) Reviewed 75 adoption cases 2) 84% of permanency plans were established timely 3) TPR had been granted in 62% of existing adoption cases and 37% of newly established plans 4) 74% of youth reviewed resided in a pre-finalized adoptive home</p>	

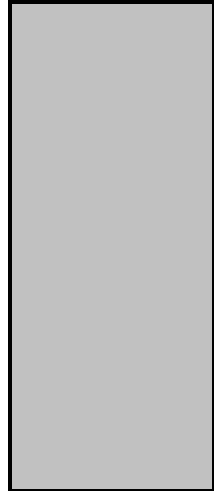
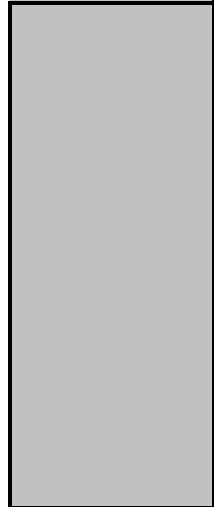
PIP strategy: with TA from National Resource Center for Organizational Development, assess current policy and practice and identify best practices for concurrent permanency planning. Develop a "Case Plan Policy" to ensure the documentation of concurrent planning.**	Assessment and identification of best practices to occur during spring and summer of 2010.	9/30/10	Completed training of supervisors on adoption subsidies and permanency policies in the Spring of 2011.	**This strategy is intended to increase all permanency options, not just adoptions, including: guardianships, reunifications and adoptions.
F3. FY 2011 Goal: Ensure that No More than 11% of Children are Placed in Group Homes by End of FY 2011				November 2010: 10.9% Total # Children in Group Home # Children in OOH placement: 5
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)
Implement Transitioning Youth to Families (TYTF) in 4 jurisdictions: an individualized, family-centered effort to appropriately transition youth from congregate care settings into family care and achieve permanency.	Issue State policy for TYTF (9/09). Implement Phase II in four targeted jurisdictions.	12/09	SSA has been doing step down reviews in Prince George's Co for Medically Fragile Group Home to TFC transitions and will be conducting them in Baltimore County and Baltimore City in 2011. Cases were presented to the TFC providers and children were stepped down into homes. A workgroup is developing a comprehensive step down process. The Maryland Foster Parent Association is partnering with DHR with a focus on educating foster parents about the importance of accepting teen placements.	
Issue new Placement policy. This policy provides guidance to Local Departments of Social Services (LDSS) concerning best practices to help prioritize the placement of children in family settings.	The policy was issued, completing this action.	10/09	Policy was issued in September.	
		10/09	# of children coming into care after policy was issued: Cumulative total since Oct 09: 2303	
Implement Maryland Cares (see above).	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)

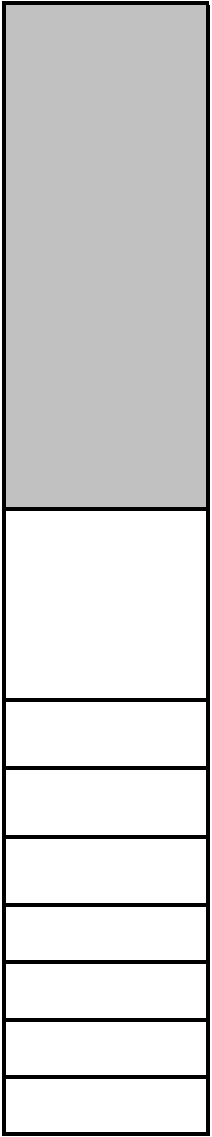
F4. FY 2011 Goal: Increase to 76% the percent of children placed in family homes.			June 2009: 76.6% June 2010: 76.5% July 2010: 76.4% August 2010: 76.1% September 2010: 76.2% October 2010: 76.0% November 2010: 75.5% December 2010: 76.0% January 2011: 75.5% February 2011: 75.6% March 2011: 75.5% April 2011: 75% May 2011: 75% June 2011: 76% July 2011: 73.3% August 2011: 73.3%	February 2011: 75.5% Total # Children in Family Homes (5571 children residing in family homes on trial home visits = 5 Total # Children in OOH placements
Implement FCP (see above).	(see above)	(see above)	(see above)	(see above)
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)
F5. FY 2011 Goal: Pending (Under construction--percent placed in/out of home or adjacent jurisdiction for all placements)			Family Homes: March 2009: 53% March 2010: 57% (3634 of 6377)	Group Homes: March 2009: 38% March 2010: 44% (413 out of 9
Implement FCP (see above). FCP includes a focus on placing a child near his/her home community in order to better facilitate family involvement.	(see above)	(see above)	(see above)	(see above)
Placement policy (see above).	(see above)	(see above)	(see above)	(see above)
Utilize the competitive procurement process for contracting with residential child care providers to ensure adequate capacity of group home beds for each local jurisdiction.	Issue RFP and hold pre-proposal conference	11/09	RFP issued 11/9/09. Pre-proposal conference was held 11/16/09. Answers to offerors' questions were posted online. Proposals were due 1/15/10.	
	Evaluate submitted Offers.	01/10 - 9/10	Offers received and in evaluation process.	
	Award contracts.	11/1/2010	The Board of Public Works approved DHRs' recommendation to award 71 contracts for Residential Child Care Services (RCC) at its BPW meeting on Wednesday, March 23, 2011. The new contracts began on April 1st.	

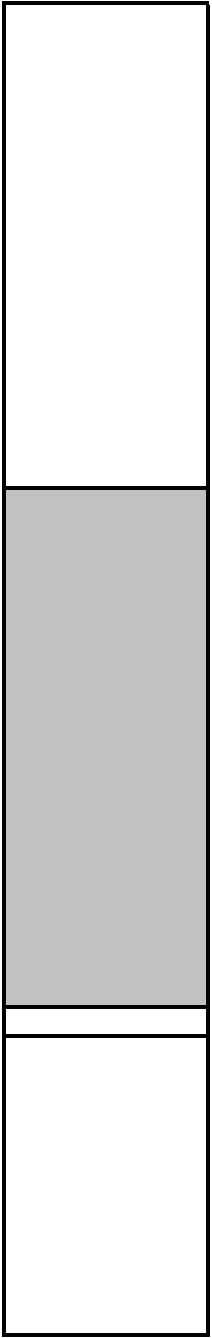
F6. Maintain the % of Children Who Experience a Recurrence of Maltreatment Within 6 Months at 5.4% or less			FY09 2Q: 4.4% (88 of 2019 children) FY09 3Q: 3.6% (77 of 2141 children) FY09 4Q: 3.6% (85 of 2380 children) FY10 1Q: 3.6% (93 of 2604 children) FY10 2Q: 3.8% (105 of 2800) FY10 3Q: 4.0% (116 of 2933) FY10 4Q: 3.6% (105 of 2944) FY11 1Q: 3.5% (93 out 2644) FY11 2Q: 3.4% (78 out of 2292) FY11 3Q: 3.6%	
Implement MD Cares (see above).	(see above)	(see above)	(see above)	(see above)
Implement Rural Cares (see above).	(see above)	(see above)	(see above)	(see above)
Implement Care Management Entities (CME) contracts	(see above)	(see above)	(see above)	(see above)
Develop and implement Integrated In-Home Services model, which is a new approach to family preservation work that utilizes an assessment of child safety and risk of maltreatment to determine the level of services provided.	Work of developing model targeted to occur 2010.	12/31/10	In the summer of 2010, the Social Services Administration partnered with the Children's Research Center (CRC) to evaluate its safety and risk assessment tools, as one of the first steps in the implementation of a revised Integrated In-Home Services model. This work was funded by Casey Family Programs. The evaluation highlighted areas of the assessments which needed improvement prior to implementing the new service model, to better ensure the best assessment which helps determine the appropriate type and level of service needed. SSA is now working on the major revisions in the safety assessment known as SAFE-C. At present, revisions to SAFE-C are under review by CHESSIE/ACS to determine the cost and timing of the work. Once completed we will turn to needed revisions in the Maryland Family Risk Assessment. We are hopeful that the SAFE-C revisions to CHESSIE can be completed in early SFY'12. Anything to report?	
PIP strategy: work with Children's Research Center to evaluate risk and safety assessments for reliability and appropriate use and implement recommendations.	Evaluation work targeted to occur during 2010.	12/31/10	(see above)	

<p>Complete an environmental scan that will be used by multi-sector, multi-disciplinary public and private stakeholders to develop a comprehensive statewide Child Maltreatment Prevention Plan.</p>		<p>9/30/2011</p>	<p>Draft of Phase I has been completed and includes the following sections:</p> <ol style="list-style-type: none"> 1. Definitions of child maltreatment 2. Effects of maltreatment 3. Fiscal costs of maltreatment 4. The Origins of Child Maltreatment: An Ecological Model (Includes risk and protective factors) 	<p>The completed environmental scan will also include:</p> <ol style="list-style-type: none"> 1. An inventory and analysis of existing programs, services, resources, surveillance systems, policy and legislation, reports, surveys, and studies that identify the strengths and gaps in the state's current child maltreatment prevention efforts 2. Suggested statistical benchmarks for key data elements that will be used to evaluate prevention efforts.
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**GDU Delivery
Assessment**

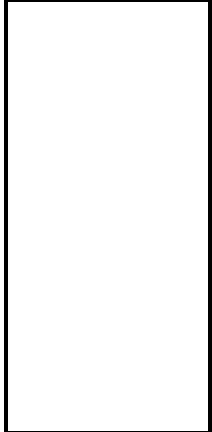






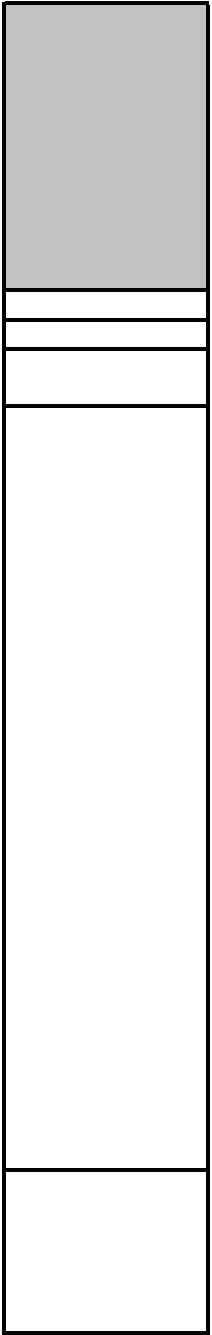


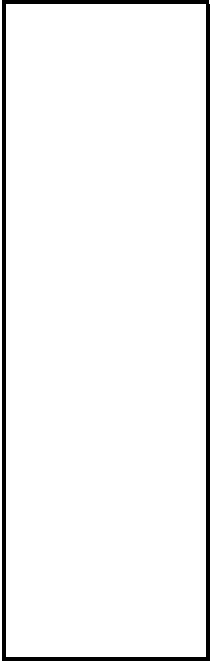
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Volume VI Number 9

GDU XII. End Childhood Hunger in Maryland by 2015

Contributing Actions/Deliverables	Implementation Targets	Delivery Date	Progress to Date
A. Increase the Participation Rate for the Number of Children in the Food Supplemental Program by 9% by December 2010			
Use telephone interviews for all applications and redeterminations to the maximum extent possible in each jurisdiction.	Telephone interviews utilized for all hardship reasons in all jurisdictions starting in July 2010 when programming for scheduling is done. DHR will ensure that families waiting in lines are informed of the option of a telephone interview. DHR will report to StateStat the percentage of eligibility determinations and redeterminations made with telephone interviews each month by jurisdiction.	Completed	Step 1: All jurisdictions have been trained for telephonic interviewing
			DHR has provided support to barriers listed by jurisdictions: identified funds in local budgets, implemented best practices, and BOLO, OAS and OTHS are working with locals to mail out applications
			Step 2: Completed automated system programming by ACS to support scheduling of telephone interviews in June
			Step 3: Since July, fully implementing telephone interviews for all hardship reasons in all jurisdictions.

Increase use of group redeterminations	Group redeterminations used by 18 jurisdictions by September 2010. DHR working with locals to build SAIL labs.	Completed	SAIL labs are completed in 31/36 Family Investment District Offices. The district offices without SAIL labs do not have space for a lab.
Increase number of community and faith-based organizations included in the Food Supplement Program Outreach Plan.	Add CBO partners in 10 additional jurisdictions.	Sept 2010 Added two new CBOs.	Step 1: The geographical reach has been mapped and the demographic focus of the 5 CBOs in the 2010 plan has been analyzed.
			Step 2: Identified 10 jurisdictions that were not covered by existing CBO partners.
			Step 3: Cultivating relationships with prominent CBOs in regions where additional partners in the plan are needed.- Sent an addendum to 2010 FSP Outreach Plan, which would add Associated Catholic Charities and Crossroads Farmers Market to the plan.
Expand No Wrong Door Project to include representatives from other agencies and two legislators to meet requirements of budget language.	Final report to budget committees on outcome of efforts	June 2011	First meeting of expanded workgroup chaired on June 30th.

<p>Increase utilization of SAIL by training CBOs to help families apply for benefits.</p>	<p>Increase total SAIL applications for FSP to 4500 per month.</p>	<p>September 2010</p>	<p>We have now trained 57 CBOs. FSP applications via SAIL - September 2010: 6,189; October 2010: 6,799.</p>
<p>Implement customer care center in Baltimore that will handle SAIL applications for metro area.</p>	<p>Fully functional customer care center.</p>	<p>June 2010</p>	<p>Center opened and fully functional by 11/30/09. June 2010: 1,102, July: 1,135, August: 1,137, September: 995, October 1,090 applications from Baltimore County filed via SAIL and handled by CCC.</p>
<p>Test in Montgomery County implementation of software to notify families whose children receive free and reduced lunches of their potential eligibility for FSP.</p>	<p>Reports produced and FSP information sent to potentially eligible families. The flyers were distributed to students by the Montgomery County School system in October.</p>	<p>Sept 2010</p>	<p>12,277 households identified. FIA to provide literature for schools to distribute to families. Funding being sought to expand to additional jurisdictions.</p>
<p>Work with GOC and Maryland Out of School Time Network to develop a strategy targeting families to utilize after school programs to promote FSP.</p>	<p>To be decided. Continuing to work with MOST. They received Mott grant October 1.</p>	<p>TBD</p>	<p>MOST Network to receive Mott Foundation award again this year. Next steps under development.</p>

FSP opt-in addition to FARMS Benefit Application	All jurisdictions distribute new application; automate and report data back to DHR; DHR target eligible population	TBD after we confer with LEAs.	All jurisdictions included the opt-in language in the application; 5 jurisdictions have the data automated and will send to DHR. We will work with 3 volunteer non-automated jurisdictions to use WEX interns to gather that data. Conference call scheduled 11/9/10 with 5 automated jurisdictions.
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Explanatory Comments	GDU Assessment
<p>DHR exceeded its Partnership to End Childhood Hunger goal by increasing the number of children participating in FSP by 9% in August 2010 from the base month of December 2009 (242,328). In December 2010, DHR served 285,283 children 18 and younger in the FSP, an increase of over 17% for the year.</p>	
<p>The expansion of the case information form to all redeterminations is currently on hold</p>	
<p>Only Kent does not regularly schedule telephone interviews, but does use them for hardship cases.</p>	

CARES enhancement allowing scheduling for group redets is on schedule for FY 11.	
In September we added the two new CBOs to the Outreach Plan for FY 2011. Associated Catholic Charities covers Baltimore City and County. Crossroads Farmers Market covers Montgomery County.	

<p>Increase in CBOs trained is based on expected interest from CBOs and may not increase as much as planned. Do not have access to later SAIL report. Should receive October numbers shortly.</p>	
<p>Currently evaluating operations of first center and considering to expand Western MD. We have decided not to open regional centers.</p>	

TBD- how remaining 16 jurisdictions will automate and report opt-in data back to DHR	
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