



StateStat
Department of Labor, Licensing and Regulation
MBE/SBR



Thomas E. Perez
Secretary
 Appointed January 2007

Management Team

Deputy Secretary: Leonard J. Howie, III
 Chief of Procurement: Latesa Thomas
 MBE Liaison Officer: Zanes Cypress

Administrations:

Workforce Development: Andy Moser, Assistant Secretary
 Occupational and Professional Licensing: Stanley Botts, Commissioner
 Labor and Industry: Ron DeJuliis, Commissioner
 Financial Regulation: Sarah Bloom Raskin, Commissioner
 Unemployment Insurance: Tom Wendel, Assistant Secretary
 Racing: Mike Hopkins, Executive Director

MBE CONTRACT ACTIVITY

PROCUREMENT/CONTRACT AWARDS	Goal Achieved: 19.08% # Waivers requested: # Waivers granted:						Goal Achieved: 20.49% # Waivers requested: # Waivers granted:					
	CURRENTLY AVAILABLE PERIOD (Month December, Year 2008)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	
Payment Totals	\$3,404,148.80	\$48,436.46 1.42%	\$180,568.98 5.30%	\$45,401.44 1.33%	\$274,406.88	8.06%	\$20,704,475.55	\$245,572.39 \$0.01	\$427,012.23 \$0.02	\$158,150.36 \$0.01	\$830,734.98	
Awards Totals	\$335,569.96	\$6,771.00 2.02%	\$23,911.00 7.13%	\$33,341.00 9.94%	\$64,023.00	19.08%	\$2,181,442.96	\$193,000.40 8.85%	\$194,818.32 8.93%	\$59,163.00 2.71%	\$446,981.72	
Architectural and Engineering	\$0.00		\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$12,573.00	\$0.00	\$0.00	\$12,573.00	\$12,573.00	
Services	\$87,233.00	\$0.00	\$0.00	\$31,474.00	\$31,474.00	36.08%	\$582,759.00	\$34,030.00	\$33,303.00	\$31,474.00	\$98,807.00	
Supplies and Equipment	\$26,990.00	\$544.00	\$1,750.00	\$0.00	\$2,294.00	8.50%	\$208,530.00	\$6,736.00	\$63,611.00	\$5,565.00	\$75,912.00	
IT Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$114,357.00	\$9,612.00	\$0.00	\$0.00	\$9,612.00	
IT Supplies and Equipment	\$117,867.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$262,633.00	\$81,676.00	\$0.00	\$0.00	\$81,676.00	
Human, Cultural, Social & Educational	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Corporate Credit Card	\$79,461.00	\$6,227.00	\$22,161.00	\$1,867.00	\$30,255.00	38.08%	\$607,271.00	\$60,669.00	\$96,191.00	\$9,551.00	\$166,411.00	
Direct Vouchers	\$24,018.96	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$393,319.96	\$277.40	\$1,713.32	\$0.00	\$1,990.72	

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$3,303,762	\$142,662	17	4.32%	\$19,356,001	\$739,364	127	3.82%



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Department of Labor, Licensing and Regulation
Personnel

PERSONNEL	REPORTING PERIODS				% Change	Fiscal Year to Date				Fiscal Year Comparison		
	Sep-08	Oct-08	Nov-08	Dec-08		Average	Minimum	Maximum	Total	FY06	FY07	FY08
OVERTIME (PAYMENTS)												
Office of the Secretary	\$2,970	\$4,875	\$4,197	3,851	-8.2%	\$3,116	\$223	\$4,875	\$18,693	\$32,221	\$5,651	\$6,175
Administration	\$2,281	\$11,411	\$7,324	7,661	4.6%	\$5,985	\$2,281	\$11,411	\$35,908	\$96,172	\$78,551	\$66,928
Financial Regulation	\$3,106	\$748	\$1,796	3,682	105.0%	\$2,416	\$748	\$3,682	\$14,495	\$445	\$3,790	\$7,831
Labor and Industry	\$5,721	\$14,528	\$8,760	2,381	-72.8%	\$7,154	\$2,381	\$14,528	\$42,924	\$57,864	\$51,126	\$54,557
O & P Licensing	\$0	\$0	\$846	302	-64.3%	\$314	\$0	\$846	\$1,886	\$725	\$774	\$5,776
Racing Commission	\$0	\$0	\$0	\$0	0.0%	\$0	\$0	\$0	\$0	\$559	\$0	\$684
Unemployment Insurance	\$40,533	\$33,437	\$28,580	54,685	91.3%	\$34,561	\$19,958	\$54,685	\$207,364	\$222,942	\$172,141	\$225,226
Workforce Development	\$1,101	\$2,500	\$1,305	664	-49.1%	\$1,594	\$664	\$2,907	\$9,564	\$24,537	\$26,924	\$19,151
Total	\$55,712	\$67,499	\$52,808	\$73,227	38.7%	\$55,139	\$35,848	\$73,227	\$330,834	\$435,465	\$338,958	\$386,329
OVERTIME (DAYS)												
Office of the Secretary	103.0	214.1	147.5	149.0	1.0%	119.7	7.0	214.1	718.3	148	15	144
Administration	66.0	362.0	255.5	328.0	28.4%	208.5	66.0	362.0	1,251.0	579	463	743.9
Financial Regulation	114.5	23.8	63.6	134.0	110.7%	91.3	23.8	137.0	547.9	3	115	165.8
Labor and Industry	164.1	335.1	222.1	60.1	-72.9%	184.6	60.1	335.1	1,107.8	223	205	696.1
O & P Licensing	-	-	28.0	10.0	-64.3%	9.6	0.0	28.0	57.5	43	14	108.2
Racing Commission	-	-	-	-	0.0%	0.0	0.0	0.0	0.0	0	0	2.7
Unemployment Insurance	1,400.4	1,190.9	998.6	1,917.8	92.0%	1,037.6	39.3	1,917.8	6,225.6	1,113	851	2739.5
Workforce Development	44.1	85.5	50.8	23.7	-53.3%	235.1	23.7	1,101.6	1,410.5	138	213	255.4
Total	1,892	2,211.4	1,766.1	2,622.6	48.5%	1,886.4	0.0	2,622.6	11,318.6	2,247	1,876	4855.6
SICK LEAVE (DAYS)												
Office of the Secretary	35.1	35.1	45.6	28.8	-36.8%	45.9	28.6	66.4	641.9	1,022	1,016	1,098
Administration	81.1	-14.6	103.7	60.9	-41.3%	83.1	-14.6	169.4	1,164.0	1,783	2,008	2,222
Financial Regulation	23.9	23.9	45.1	24.9	-44.8%	31.8	20.8	69.1	445.8	640	772	952
Labor and Industry	77.2	76.6	67.30	33.5	-50.2%	79.1	33.5	114.4	1,107.6	1,268	1,737	2,013
O & P Licensing	34.7	34.7	66.60	33.7	-49.4%	34.0	14.8	66.6	475.7	535	571	787
Racing Commission	9.4	9.4	13.50	4	-70.4%	19.8	4.0	38.6	277.9	211	216	612
Unemployment Insurance	200.9	202.1	290.80	192.4	-33.8%	267.1	192.4	520.8	3,739.7	5,923	6,133	6,690
Workforce Development	56.3	57.3	116.10	67.4	-41.9%	92.2	56.3	172.3	1,290.6	1,914	2,398	3,136
Total	518.6	424.5	748.70	445.5	-40.5%	653.1	424.5	1,174.5	9,143.2	13,296	3,751	17,329
COMP TIME (DAYS)												
Office of the Secretary	13.1	14.1	12.80	7.9	-38.3%	12.3	3.9	22.2	171.6	169	231	294
Administration	15.4	9.2	9.30	1.1	-88.2%	18.8	1.1	31.7	262.6	598	560	601
Financial Regulation	20.7	0	15.60	6.4	-59.0%	20.0	0.0	44.9	280.4	219	294	482
Labor and Industry	9.5	0	6.30	1.5	-76.2%	16.1	0.0	43.0	225.1	319	401	391
O & P Licensing	4.1	1.3	1.20	0.5	-58.3%	2.2	0.0	6.4	30.9	132	274	176
Racing Commission	46.1	0	0.20	3.7	1750.0%	8.6	0.0	46.1	120.4	367	350	202
Unemployment Insurance	38.3	9.1	46.90	49.6	5.8%	44.8	9.1	79.2	627.3	634	514	686
Workforce Development	11.5	3	19.90	9.7	-51.3%	22.3	3.0	51.0	312.4	528	474	573
Total	158.7	22.7	112.20	80.30	-28.4%	144.0	22.7	253.0	2,016.7	2,966	3,098	3,254



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PERSONNEL	REPORTING PERIODS					Fiscal Year to Date				Fiscal Year Comparison		
	11/18/08	12/2/08	12/16/08	12/30/08	% Change	Average	Minimum	Maximum	Total	FY06	FY07	FY08
ACCIDENT LEAVE (DAYS)												
Office of the Secretary	0.00	0.00	0.00	0.00	0.0%	0.0	0.0	0.0	0.0	46	51	13
Administration	0.00	0.00	0.00	0.00	0.0%	0.0	0.0	0.0	0.0	0	71	8.5
Financial Regulation	0.00	0.00	0.80	0.00	-100.0%	0.1	0.0	0.8	1.4	0	1	0
Labor and Industry	0.00	0.6	0.00	0.00	0.0%	3.6	0.0	10.0	50.1	12	10	4.4
O & P Licensing	0.00	0.00	0.00	0.00	0.0%	0.0	0.0	0.0	0.0	3	17	0
Racing Commission	0.00	0.00	0.00	0.00	0.0%	0.0	0.0	0.0	0.0	0	0	0
Unemployment Insurance	4.3	4.3	3.20	0.00	-100.0%	3.7	0.0	11.1	51.1	3	72	0.4
Workforce Development	0.00	0.00	0.00	0.00	0.0%	0.0	0.0	0.0	0.0	65	58	10.75
Total	4	4.8	4.00	0.00	-100.0%	7.3	0.0	15.0	102.5	129	280	36.6
UNSCHEDULED LEAVE (DAYS)												
Office of the Secretary	0.00	0.00	2	0.00	-100.0%	2.2	0.0	5.8	30.2	93	70	78.0
Administration	3.5	3.5	6	5.7	-5.0%	7.3	3.5	12.8	102.2	168	182	178.4
Financial Regulation	0.1	0.1	2.5	0.00	-100.0%	1.7	0.0	7.6	24.4	80	33	45.0
Labor and Industry	5.6	5.6	5.5	0.9	-83.6%	5.9	0.9	26.1	83.0	86	110	217.4
O & P Licensing	1.3	0.00	2.2	1.3	-40.9%	2.6	0.0	6.8	36.9	97	80	89.9
Racing Commission	0	0.00	0.00	0.00	0.0%	0.0	0.0	0.0	0.0	0	0	3.7
Unemployment Insurance	9.1	0.00	25.6	11.6	-54.7%	20.9	0.0	46.1	292.7	585	691	658.0
Workforce Development	3	0.00	10.1	13.3	31.7%	7.1	0.0	13.3	98.8	189	194	197.5
Total	22.6	9.2	53.90	32.80	-39.1%	47.7	9.2	106.0	668.2	1,298	1,360	1,467.1
TELECOMMUTING (DAYS)												
Office of the Secretary	3	3	2.00	3	50.0%	10.0	2.0	26.6	139.6	36	0	103.8
Administration	0	0	0.00	0	0.0%	1.9	0.0	5.1	26.3	47	61	64.0
Financial Regulation	14	14.5	43.50	35	-19.5%	39.2	14.0	71.7	549.4	607	867	832.3
Labor and Industry	2	2	4.00	0	-100.0%	6.9	0.0	18.0	96.0	0	0	228.1
O & P Licensing	0.00	0.00	0.00	0	0.0%	0.0	0.0	0.0	0.0	0	46	8.0
Racing Commission	0.00	0.00	0.00	0	0.0%	0.0	0.0	0.0	0.0	0	0	0.0
Unemployment Insurance	0.2	0.2	7.30	45.6	524.7%	12.0	0.2	45.6	168.1	204	221	228.3
Workforce Development	0.00	0.00	0.00	0	0.0%	0.0	0.0	0.0	0.0	0	0	17.6
Total	19.2	15.2	56.80	83.60	47.2%	69.6	15.2	134.5	975.0	894	1,195	1,529.2
Total # of Teleworking Personnel	14	14	21	19	-9.5%							
TRAINING (DAYS)												
Office of the Secretary	0.00	0.00	1.00	0.00	-100.0%	1.5	0.0	10.8	20.9	8	1	0.0
Administration	1.5	1.5	14.00	0.00	-100.0%	3.4	0.0	14.0	47.0	127	67	52.9
Financial Regulation	1.25	1.3	1.00	0.00	-100.0%	4.0	0.0	29.0	56.1	109	134	94.3
Labor and Industry	4	4	3.20	0.00	-100.0%	3.0	0.0	14.0	42.2	60	42	20.4
O & P Licensing	0.00	0.00	1.00	0.00	-100.0%	0.4	0.0	3.0	5.0	2	14	10.0
Racing Commission	0.00	0.00	0.00	0.00	0.0%	0.3	0.0	4.0	4.0	0	0	2.0
Unemployment Insurance	1	1	22.50	0.00	-100.0%	6.3	0.0	22.5	88.0	216	137	73.0
Workforce Development	0.18	0.2	9.20	1.3	-85.9%	19.1	0.0	149.0	267.4	526	458	333.5
Total	7.93	3.5	51.90	1.3	-97.5%	37.6	1.3	178.9	526.1	1,048	853	553.5



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PERSONNEL	REPORTING PERIODS					% Change	Fiscal Year to Date				Fiscal Year Comparison		
	11/18/08	12/2/08	12/16/08	12/30/08	Average		Minimum	Maximum	Total	FY06	FY07	FY08	
PEPS DUE													
Office of the Secretary	4	2	2	2	0.0%	3.8	2.0	7.0	53.0	104	107	110	
Administration	4	5	5	3	-40.0%	6.1	3.0	12.0	86.0	176	184	175	
Financial Regulation	2	1	1	0	-100.0%	2.8	0.0	8.0	39.0	72	82	88	
Labor and Industry	5	3	3	3	0.0%	6.1	3.0	11.0	85.0	153	158	156	
O & P Licensing	2	2	2	1	-50.0%	2.8	0.0	6.0	39.0	67	70	75	
Racing Commission	1	0	0	0	0.0%	0.9	0.0	3.0	12.0	42	45	42	
Unemployment Insurance	23	17	16	16	0.0%	23.3	13.0	45.0	326.0	518	522	511	
Workforce Development	7	5	5	1	-80.0%	7.1	1.0	14.0	100.0	231	237	239	
Total	48	35	34	26	-23.5%	52.9	26.0	89.0	740.0	1,363	1,405	1396	
PEPS COMPLETED													
Office of the Secretary	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	25	29	31	
Administration	4	3	3	3	0.0%	3.1	1.0	5.0	43.0	82	95	135	
Financial Regulation	6	1	0	0	0.0%	2.0	0.0	6.0	28.0	42	48	72	
Labor and Industry	1	1	1	1	0.0%	1.6	1.0	6.0	22.0	32	36	85	
O & P Licensing	0	1	1	1	0.0%	1.4	0.0	4.0	20.0	14	15	33	
Racing Commission	1	0	1	0	-100.0%	0.4	0.0	2.0	6.0	0	0	27	
Unemployment Insurance	23	30	30	2	-93.3%	16.4	2.0	38.0	230.0	439	467	474	
Workforce Development	15	2	2	2	0.0%	4.8	0.0	15.0	67.0	98	120	151	
Total	50	38	38	9	-76.3%	29.7	7.0	71.0	416.0	732	810	1008	
PEPS OVERDUE													
Office of the Secretary	4	2	2	2	0.0%	3.8	2.0	7.0	53.0	79	78	79	
Administration	0	2	2	0	-100.0%	3.1	0.0	8.0	43.0	94	89	40	
Financial Regulation	-4	0	1	0	-100.0%	0.8	-4.0	6.0	11.0	30	34	16	
Labor and Industry	4	2	2	2	0.0%	4.5	-1.0	10.0	63.0	121	122	71	
O & P Licensing	2	1	1	0	-100.0%	1.4	-2.0	6.0	19.0	53	55	42	
Racing Commission	0	0	-1	0	-100.0%	0.4	-2.0	3.0	6.0	42	45	15	
Unemployment Insurance	0	-13	-14	14	-200.0%	6.9	-15.0	30.0	96.0	79	55	37	
Workforce Development	-8	3	3	-1	-133.3%	2.4	-8.0	11.0	33.0	133	117	88	
Total	-2	-3	-4	17	-525.0%	23.1	-24.0	55.0	324.0	631	595	388	



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PERSONNEL	REPORTING PERIODS					Fiscal Year to Date				Fiscal Year Comparison		
	11/18/08	12/2/08	12/16/08	12/30/08	% Change	Average	Minimum	Maximum	Total	FY06	FY07	FY08
PINS												
Office of the Secretary	101.9	101.9	101.9	101.9	0.0%	104.0	101.9	107.9		110	112	106
Administration	175.7	175.7	175.7	175.7	0.0%	181.0	175.7	186.7		193	192	184.8
Financial Regulation	85.3	84.3	84.3	84.3	0.0%	89.2	82.5	94.9		82	91	94.3
Labor and Industry	170	170	170	170	0.0%	180.3	166.0	193.0		169	179	190
O & P Licensing	77.8	77.8	77.8	77.8	0.0%	80.8	77.8	87.2		78.0	78.0	78.2
Racing Commission	15.2	15.2	15.2	15.2	0.0%	15.8	15.0	17.0		47	50	15
Unemployment Insurance	509.5	509.7	509.7	509.7	0.0%	518.6	509.5	529.9		543	540	525.7
Workforce Development	237.3	237.3	237.3	237.3	0.0%	253.0	237.3	265.5		278	276	261.9
Total	1372.7	1371.9	1371.9	1371.9	0.0%	1,422.6	1,371.9	1,476.7		1500	1518	1455.9
VACANCIES												
Office of the Secretary	3.5	3.5	3.5	3.5	0.0%	4.2	2.5	7.5		10	8	3.5
Administration	8	8	8	8	0.0%	10.1	8.0	15.2		13	11	9.2
Financial Regulation	9.6	10.6	10.6	10.6	0.0%	10.9	9.6	12.4		7	7	10.4
Labor and Industry	22	22	22	22	0.0%	23.1	16.0	28.0		24	20	16
O & P Licensing	2.7	2.7	2.7	2.7	0.0%	4.4	2.7	7.6		6	3	5.65
Racing Commission	1	1	1	1	0.0%	1.3	1.0	3.0		0	5	0
Unemployment Insurance	17.1	17.7	17.7	17.7	0.0%	16.9	14.6	18.3		14	21	14.48
Workforce Development	29	29	29	29	0.0%	30.4	28.0	34.0		41	31	30
Total	92.9	94.5	94.5	94.5	0.0%	101.1	92.9	116.3		115	106	89.23



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Department of Labor, Licensing and Regulation

General Services

GENERAL SERVICES					Fiscal Year To Date						Fiscal Year Comp	
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY 06	FY 07
Energy Footprint - Utilities												
Electricity use - owned properties (KwH)	397,643	364,126	342,764	254,289	-25.8%	358,260	254,289	399,333	2,149,560	4,302,269	4,414,522	4,403,562
Electricity use - leased space (KwH)	44,275	34,692	33,887	35,977	6.2%	40,201	33,887	46,214	241,203		303,300	385,536
Gas use - owned space (Therms)	721	1,332	16,636	17,524	5.3%	6,338	721	17,524	38,026	139,020	106,475	108,136
Gas use - leased space (Therms)	14	25	849	1,462	72.2%	394	1	1,462	2,362		3,091	6,466
Footprint - Vehicles	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY 06	FY 07
Vehicles registered	69	69	69	69	0.0%	69	69	70			73	75
Miles driven	94,499	95,804	66,464	82,564	24.2%	87,254	66,464	97,117	523,524		1,136,860	1,093,025
Avg. manufacturers mpg	21	21	21	21	0.0%	21	21	21			21	21
Footprint -Space Utilization (Sq. Ft.)	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY 06	FY 07
Space occupied - owned (SF)	294,681	294,681	294,681	294,681	0.0%	294,681	294,681	294,681				
Space occupied - leased (SF)	179,585	179,585	179,585	179,585	0.0%	179,585	179,585	179,585				
Space occupied - total occupied (SF)	474,266	474,266	474,266	474,266	0.0%	474,266	474,266	474,266				
Space unoccupied - owned (SF)	10,048	10,048	10,048	10,048	0.0%	10,048	10,048	10,048				
Space unoccupied - leased (SF)	3,507	3,507	3,507	3,507	0.0%	3,507	3,507	3,507				
Space unoccupied - total unoccupied (SF)	13,555	13,555	13,555	13,555	0.0%	13,555	13,555	13,555				
Total space utilization (Occupied & unoccupied in SF)	487,821	487,821	487,821	487,821	0.0%	487,821	487,821	487,821				

NOTES:

Grayed areas indicate estimated data for 1100 N. Eutaw St (awaiting data from Dept. of General Services for Jul thru Dec to complete reporting for owned facilities)

Grayed areas: no data yet for Cumberland (gas & elec) & Waldorf (gas)

Target for Owned Facilities is based on CY2005 total energy usage. This is the baseline to be used in DLLR's Phase II Energy Plan.

No target for leased facilities - data not available - utilities were paid by the Lessor

For FY06 Leased Elec, all data not available...one site paid by lessor, one site at different location with different square footage

For FY07 Leased Gas, all data not available...one site paid by lessor, one site moved to different location

Updated 02/02/09



StateStat
Department of Labor, Licensing and Regulation
Budget and Finance

DIVISION		MONTHLY REPORTING PERIODS				% Change (2)	Fiscal Year to Date				FY Comparison		
		SEP-08	OCT-08	NOV-08	DEC-08		Average	Minimum	Maximum	Total	FY2006	FY2007	FY2008
		Data											
OFFICE OF THE SECRETARY	PERSONAL SERV	761,188	1,120,615	775,124	735,090	-5.2%	818,705	721,033	1,120,615	6,569,814	8,605,666	8,992,627	9,296,482
	NON-PERS SERV	308,599	81,041	105,796	66,533	-37.1%	111,427	23,678	308,599	828,652	1,769,305	1,582,644	952,768
OFFICE OF THE SECRETARY Total		1,069,788	1,201,656	880,920	801,624	-9.0%	930,132	801,624	1,201,656	7,398,466	10,374,971	10,575,271	10,249,250
DIVISION OF ADMINISTRATION	PERSONAL SERV	1,060,950	1,935,319	1,200,843	1,015,173	-15.5%	1,227,447	954,208	1,935,319	9,272,727	13,000,985	13,577,577	13,652,194
	NON-PERS SERV	499,544	160,104	200,041	162,661	-18.7%	175,942	(67,406)	499,544	1,815,666	2,522,285	3,303,338	2,593,852
DIVISION OF ADMINISTRATION Total		1,560,494	2,095,424	1,400,884	1,177,834	-15.9%	1,403,389	886,802	2,095,424	11,088,393	15,523,270	16,880,915	16,246,046
FINANCIAL REGULATION	PERSONAL SERV	567,403	801,691	518,342	525,893	1.5%	598,909	518,342	801,691	4,673,865	4,736,839	6,160,028	6,663,383
	NON-PERS SERV	185,136	63,804	65,573	58,920	-10.1%	77,883	35,128	185,136	675,682	673,634	935,698	875,678
FINANCIAL REGULATION Total		752,539	865,495	583,915	584,812	0.2%	676,793	583,915	865,495	5,349,548	5,410,473	7,095,726	7,539,061
LABOR AND INDUSTRY	PERSONAL SERV	968,043	1,486,156	1,016,070	900,720	-11.4%	1,044,791	899,955	1,486,156	8,081,186	9,268,262	10,620,980	11,354,592
	NON-PERS SERV	145,073	201,430	131,372	91,215	-30.6%	168,516	91,215	240,154	1,670,189	1,777,036	1,971,521	2,123,673
LABOR AND INDUSTRY Total		1,113,117	1,687,586	1,147,442	991,934	-13.6%	1,213,306	991,934	1,687,586	9,751,375	11,045,298	12,592,501	13,478,265
DIVISION OF RACING	PERSONAL SERV	217,582	276,375	173,726	164,126	-5.5%	218,447	164,126	276,375	1,856,358	2,679,159	2,771,236	2,865,929
	NON-PERS SERV	20,343	17,547	21,651	29,108	34.4%	23,793	10,976	43,134	2,090,980	3,399,353	3,715,972	2,845,265
DIVISION OF RACING Total		237,925	293,922	195,377	193,234	-1.1%	242,240	193,234	293,922	3,947,339	6,078,512	6,486,628	5,711,194
O&P LICENSING	PERSONAL SERV	373,338	548,571	405,179	343,571	-15.2%	399,995	340,440	548,571	3,144,316	4,487,489	4,770,112	4,649,011
	NON-PERS SERV	79,267	347,724	305,015	107,382	-64.8%	494,217	79,267	1,861,883	3,564,919	2,522,827	3,034,446	4,806,310
O&P LICENSING Total		452,605	896,295	710,193	450,953	-36.5%	894,212	450,953	2,250,754	6,709,235	7,010,315	7,804,559	9,455,322
DIVISION OF WORKFORCE DEVELOPMENT	PERSONAL SERV	1,217,293	1,775,061	1,251,604	1,143,645	-8.6%	1,303,100	1,143,645	1,775,061	10,147,045	15,629,406	15,972,396	15,337,266
	NON-PERS SERV	1,666,457	4,374,963	1,601,822	2,767,833	72.8%	2,929,965	1,601,822	4,374,963	22,110,794	36,704,988	32,653,349	33,997,002
DIVISION OF WORKFORCE DEVELOPMENT Total		2,883,750	6,150,024	2,853,427	3,911,478	37.1%	4,233,064	2,853,427	6,150,024	32,257,838	52,334,394	48,625,745	49,334,268
DIVISION OF UNEMPLOYMENT ADMINISTRATION	PERSONAL SERV	2,835,870	4,097,238	2,933,628	2,703,349	-7.8%	3,016,260	2,617,054	4,097,238	22,248,206	34,430,863	34,348,927	33,964,043
	NON-PERS SERV	1,617,890	1,057,927	2,663,705	797,956	-70.0%	1,745,807	797,956	3,247,580	14,393,550	14,140,760	21,070,172	19,301,378
DIVISION OF UNEMPLOYMENT ADMINISTRATION Total		4,453,760	5,155,165	5,597,333	3,501,306	-37.4%	4,762,067	3,501,306	5,864,634	36,641,755	48,571,624	55,419,099	53,265,421
		12,523,977	18,345,567	13,369,491	11,613,175	-13.1%	14,355,203	11,613,175	18,345,567	113,143,948	156,348,856	165,480,444	165,278,826

Small Procurement Order Time (\$2,500 or 1	SEP-08	OCT-08	NOV-08	DEC-08	% Change (2)	Average	Minimum	Maximum	Total	FY2006	FY2007	FY2008
Late	5	5	7	6	0.0%	8	4	22	131		297	131
Total requisitions processed	312	373	325	329	0.0%	250	171	489	3,247		2,436	3,247
% of Small Proc. reqs processed within 3 days	98.4%	98.7%	97.8%	98.2%	0.0%	96.8%	97.7%	95.5%	96.0%	90.0%	88%	96%
Late Invoice Payments	SEP-08	OCT-08	NOV-08	DEC-08	% Change (2)	Average	Minimum	Maximum	Total	FY2006	FY2007	FY2008
LATE INVOICE PAYMENTS	10	20	30	30	0.0%	8	8	8	8	64	275	373
TOTAL INVOICES PAID	1,455	1,517	1,038	1,350	30.1%	1,236	1,236	1,236	1,236	19,360	16,720	16,286
PERCENTAGE LATE (INVOICES)	0.7%	1.3%	2.9%	2.2%	-23.1%	0.6%	0.6%	0.6%	0.6%	0.33%	1.64%	2.29%
Late Invoice Amounts	SEP-08	OCT-08	NOV-08	DEC-08	% Change (2)	Average	Minimum	Maximum	Total	FY2006	FY2007	FY2008
LATE INVOICE AMOUNTS	17,589	30,919	9,961	83,169	734.9%	12,748	12,748	12,748	12,748	133,803.84	567,705.11	852,196.73
TOTAL INVOICE AMOUNTS	4,520,770	3,916,171	5,833,783	5,805,575	-0.5%	4,494,017	4,494,017	4,494,017	4,494,017	59,759,660.23	66,763,578.57	71,534,804.50
PERCENTAGE LATE (DOLLARS)	0.4%	0.8%	0.2%	1.4%	739.0%	0.3%	0.3%	0.3%	0.3%	0.22%	0.85%	1.19%



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FINANCIAL REGULATION						FISCAL YEAR TO DATE				FISCAL YEAR COMPARISON		
LICENSING												
	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Depository Totals	66	65	65	65	0.0%	65.7	65	67		73	72	67
Bank Charters & Trust Institutions	55	54	54	54	0.0%	54.7	54	56		61	61	56
Credit Union Charters	11	11	11	11	0.0%	11	11	11		12	11	11
Non-Depository Totals	17,187	16,949	16,837	16,788	-0.3%	17,167.7	16,788	17,676		8,178	19,735	18,168
Check Cashier Licenses	497	512	517	520	0.6%	507	495	520		412	469	531
Collection Agency Licenses	1,446	1,430	1,454	1,465	0.8%	1,451	1,430	1,465		1,204	1,346	1,452
Consumer Lender Licenses	236	212	202	199	-1.5%	219	199	236		279	283	232
Debt Management Licenses	35	36	36	36	0.0%	36	35	36		44	43	36
Installment Lender Licenses	189	168	165	163	-1.2%	174	163	197		240	293	249
Money Transmitter licenses	76	76	74	73	-1.4%	75	73	76		80	87	76
Mortgage Lender Licenses	3,340	3,199	3,130	3,031	-3.2%	3,293	3,031	3,589		5,193	6,178	3,744
Mortgage Originator Licenses	10,690	10,657	10,613	10,644	0.3%	10,747	10,613	10,940		0	10,259	11,171
Sales Finance Company Licenses	678	659	646	657	1.7%	666	646	682		726	777	677
Renewal Issuance Totals	122	174	239	1333	457.7%	373	122	1,333	2237	3,655	1,522	2,363
Check Cashier Licenses	8	8	1	4	300.0%	4	0	8	21	12	248	66
Collection Agency Licenses	43	73	115	60	-47.8%	61	27	115	367		232	475
Consumer Loan Licenses	2	0	1	1	0.0%	5	0	28	32	176	7	172
Debt Management Licenses	1	0	0	0	0.0%	0	0	1	1	29	3	32
Installment Lender Licenses	13	7	2	0	-100.0%	18	0	54	110	176	31	23
Money Transmitter Licenses	0	0	0	0	0.0%	0	0	0	0	70	0	79
Mortgage Lender Licenses	45	81	48	78	62.5%	66	34	110	396	3,153	834	1,225
Mortgage Originator Licenses	0	0	63	1,180	1773.0%	207	0	1,180	1,243	0	0	0
Sales Finance Company Licenses	10	5	9	10	11.1%	11	5	20	67	39	167	291
Renewal Rates						Avg	Min	Max	YTD AVG			
Mortgage Lender Licenses	23.4%	31.0%	35.6%	35.9%	1.1%	30.3%	17.3%	38.2%	30.3%	70.5%	68.4%	46.0%
Mortgage Originator Licenses	0.0%	0.0%	34.8%	96.7%	177.9%	21.9%	0.0%	96.7%	21.9%			0.0%
New License Issuance Totals	112	150	137	150	9.5%	155.0	112	193	930	2031	12228	3247
Check Cashier Licenses	9	8	4	7	75.0%	7	0	13	41	50	165	93
Collection Agency Licenses	14	27	29	14	-51.7%	23	14	29	138	266	215	262
Consumer Loan Licenses	1	3	0	2	100.0%	1	0	3	7	35	22	28
Debt Management Licenses	0	0	0	0	0.0%	0	0	0	0	0	0	3
Installment Lender Licenses	0	6	2	0	-100.0%	3	0	6	17	33	65	25
Money Transmitter Licenses	0	0	0	0	0.0%	0	0	0	0	8	5	6
Mortgage Lender Licenses	18	39	18	40	122.2%	30	18	42	180	1,524	1,371	707
Mortgage Originator Licenses	68	64	74	71	-4.1%	83	64	124	497	0	10,259	2,018
Sales Finance Company Licenses	2	3	10	16	60.0%	8	2	16	50	115	126	105
DECISION MEASURES	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	YTD AVG	FY06	FY07 AVG	FY08 YTD AVG
Average Days to Approval on New (reporting system is being revamped August figures are not available)												
Check Cashier Licenses	43	61	71	78	9.9%	82	43	158	82			7
Collection Agency Licenses	118	71	57	52	-8.8%	72	52	118	72		46	62
Consumer Loan Licenses	61	56	0	71	100.0%	38	0	71	38		57	55
Debt Management Licenses	0	0	0	0	0.0%	0	0	0	0			0
Installment Lender Licenses	0	96	59	0	-100.0%	39	0	96	39		67	56
Money Transmitter Licenses	0	0	0	0	0.0%	0	0	0	0			1
Mortgage Lender Licenses	66	61	78	65	-16.7%	75	61	107	75		64	65
Mortgage Originator Licenses	66	76	65	69	6.2%	68	65	76	68		75	65
Sales Finance Company Licenses	45	35	9	32	255.6%	35	9	53	35		46	52



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	223	263	177		0.0%	211	173	263	1,268			2479
Licensing change decision on completed application -processing (totals)												
Change of control <60days	0	1	0	2	100.0%	1	0	2	3			5
Change of address <60days	50	65	65	34	-47.7%	58	34	87	346			958
Change of employer <10days	173	197	112	137	22.3%	153	112	197	919			1,428
EXAM RATIOS	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY 08
Depository Totals												
Bank exams completed	0	2	2	5	150.0%	2	0	5	12	46	21	27
Bank exams scheduled	5	4	3	4	33.3%	4	2	5	22	36	23	36
Credit Union exams completed	3	0	1	0	-100.0%	1	0	3	5	12	7	10
Credit Union exams scheduled	1	0	0	2	100.0%	1	0	2	6	12	8	15
Non-Depository Totals												
Check Cashier exams completed	0	0	0	0	0.0%	0	0	0	0	0	7	82
Collection Agency exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0
Consumer Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0
Debt Management exams completed	1	1	0	0	0.0%	1	0	2	4	3	4	8
Installment Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0
Money Transmitter exams completed	1	0	1	0	-100.0%	1	0	2	6	12	12	11
Mortgage Lender exams completed	109	151	100	226	126.0%	128	67	226	768	756	982	1,485
Mortgage Lender exams Required by Statute	97	93	91	89	-2.2%	96	89	107	577	1,754	1,882	1,421
Sales Finance Company exams completed	0	0	0	0	0.0%	0	0	0	0	1	0	0
Exam turn-in efficiency												
Depository	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Number of completed exams turned into Office <30 days	0	2	3	1	-66.7%	1	0	3	8			12
Total number of completed exams during the month	3	2	3	5	66.7%	3	1	5	17			37
Number of reviewed exams sent from Office to Institution <30 days	0	0	0	0	0.0%	0	0	2	2			13
Total number of Exams Reviewed by Office during the month	2	3	5	5	0.0%	3	2	5	20			40
Number of Exam Responses received from Institutions <30 days	1	0	0	0	0.0%	0	0	1	2			7
Total number of Responses from Institutions received during the month	3	0	1	0	-100.0%	1	0	3	5			12
Non-Depository	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Total completed exams (mortgage & other non-depos.)	99	152	101	226	123.8%	128	69	226	766			1586
Average Number of Days to Completion (mortgage exams only) (new measure added FY2009 in July)	4	5	7	5	-28.6%	5	1.28	7	27.6			
Total Number of Exams Invoiced (mortgage & other non-depos.) (new measure added FY2009 in July)	72	32	57	71	24.6%	62	31	98	369			
INVESTIGATION/ENFORCEMENT	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Investigations initiated - total	18	25	10	22	120.0%	21	0	27	117	117	144	216
Investigations initiated - Mortgage	13	17	8	14	75.0%	13	8	17	75			
Investigations initiated - Non-Mortgage	5	8	2	8	300.0%	7	2	14	42			
Investigations completed (total)	17	21	19	18	-5.3%	20	0	21	115			154
Investigation in Process	154	158	149	153	2.7%	150	146	158	153		89	151
Referrals for Charges	3	4	6	3	-50.0%	5	3	8	28			
Suspensions	0	0	0	0	0.0%	0	0	0	0			
Revocations	0	0	0	0	0.0%	0	0	0	0			
FINES AND RECOVERIES	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
FINES TOTAL	\$29,016	\$53,090	\$36,870	\$58,390	-58.4%	\$37,921	\$19,217	\$58,390	\$227,529		\$415,651	392,238
Licensing	\$11,120	\$22,100	\$9,700	\$11,850	22.2%	\$12,878	\$7,800	\$22,100	\$77,266	\$	98,565	168,086
Compliance / Examination	\$17,446	\$30,540	\$26,170	\$22,840	-12.7%	\$20,444	\$11,417	\$30,540	\$122,663	\$	317,086	186,152
Complaints												
Enforcement	\$450	\$450	\$1,000	\$23,700	2270.0%	\$4,600	\$0	\$23,700	\$27,600		\$0	38,000
RECOVERIES TOTAL	\$215,418	\$122,595	\$117,975	\$162,825	38.0%	\$167,453	\$117,975	\$244,849	\$1,004,716	\$	1,997,632	1,318,938
Licensing												
Compliance (Mortgage and non-mortgage)	\$112,480	\$103,811	\$41,465	\$89,410	115.6%	\$96,899	\$41,465	\$144,097	\$581,396		\$1,377,140	\$934,771
Complaints - Total	\$101,938	\$4,733	\$70,033	\$66,503	-5.0%	\$61,009	\$4,733	\$101,938	\$366,055		\$620,492	\$384,167
Complaints - Mortgage	\$84,379	\$350	\$58,738	\$58,845	0.2%	\$49,747	\$350	\$84,379	\$298,481		\$402,390	\$174,140
Complaints - Non-Mortgage	\$17,559	\$4,383	\$11,296	\$7,658	-32.2%	\$11,262	\$4,383	\$20,372	\$67,575		\$218,102	\$210,027
Enforcement	\$1,000	\$14,051	\$6,477	\$6,912	6.7%	\$9,544	\$0	\$28,825	\$57,265			



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COMPLAINTS	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
All Complaints												
Received in Month	255	135	258	133	-48.4%	209	133	260	1255		2,597	2,596
Closed in Month	212	206	146	162	11.0%	184	146	213	1106		2,414	2,365
Open at End of Month	1,016	945	1,057	1,028	-2.7%	991	926	1,057			648	879
Average time to close (days)	60	62	68	105	54.4%	66	49	105			44	57
Mortgage Complaints												
Received in Month	55	44	69	36	-47.8%	52	36	69	311		419	572
Closed in Month	61	34	41	47	14.6%	46	34	61	273		369	419
Open at End of Month	316	326	354	343	-3.1%	329	312	354			152	305
Average time to close (days)	92	76	96	161	67.7%	91	54	161			59	77
Non-Mortgage Complaints												
Received in Month	200	91	189	97	-48.7%	157	91	201	944		2,178	2,024
Closed in Month	151	172	105	115	9.5%	139	105	172	833		2,045	1,946
Open at End of Month	700	619	703	685	-2.6%	662	614	703			496	574
Average time to close (days)	47	59	57	82	43.9%	57	47	82			41	
OUTREACH												
Depository institution events	5	11	12	12	0.0%	8	0	12	47	1		1
Community outreach events	8	14	12	10	-16.7%	8	1	14	49			27
Notice of Intent ("Date of Notice")	7,857	9,433	7,509	11,426	52.2%	8,716	7,509	11,426	52,293			10,292
Notice of Intent (Letters Mailed)	11,201	6,115	10,777	10,975	1.8%	8,588	3,578	11,201	51,528			8,783
STAFF TRAINING												
Budgeted Examiner and Investigator positions	62.6	62.6	62.6	62.6	0.0%	63	63	67				62.6
Examiners and Investigators on staff	57	57	56	56	0.0%	58	56	63				57.0
Examiner and Investigator position vacancies	6	5.6	6.6	6.6	0.0%	6	4	7				5.6
Examiners and Investigators attended training	6	5	5	3	-40.0%	4	3	6	25			20
Hours of training	128	216	136	240	76.5%	197	80	440	1,184			1,098
NOTES: July 2008 - Added Category for License Renewal Rate (Rows 28 & 29)												
July 2008 - Adjusted categories for Investigation/ Enforcement (Rows 83 thru 91)												
July 2008 - Revised Fines and Recoveries sections (Rows 92 thru 105)												
July 2008- Added Notices of Intent Letters (Rows 129 & 130)												
Removed "Mortgage Originator" measurement from Recoveries												
June 18, 2008 FY2007 Recoveries - An adjustment (reduction) of \$380,000 was made to the FY2007 recoveries.												
August FY 2009- "Average Days to Approval on New" applications (rows 41 thru 50) figures are not available for August FY 2009 due to revamping of data systems for accuracy.												
August FY 2009 - (row 96) Fines - Complaints filed with the agency may result in a recovery to the consumer. Fines are determined during an examination.												
August FY 2009: (row 100) Recoveries - Licensing violations may result in fines, no recoveries are assessed.												
November FY 2009: (row 87) Investigations/ Enforcement - Number of completed investigations for FY 2009 were restated on December 16th.												
November FY 2009: (row 101) Compliance non-mortgage exam recoveries for FY 2009 were restated on December 16th.												
December FY2009: (row 101) Compliance non-mortgage exam recoveries for the month of November FY2009 were restated on January 15th.												
December FY2009: (row 25) Note: Large increase due to renewal period for mortgage originator licensees.												



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LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					% Change	FISCAL YEAR TO DATE				FISCAL YEA	
	Sep-08	Oct-08	Nov-08	Dec-08	Avg		Min	Max	Total	FY06	FY07	
Employment Standards												
Wage payment claims/investigations	175	147	141	100	-29.1%	134	100	175	804		992	
Open Cases Under Investigation	379	431	479	597	24.6%	418	299	597			376	
Total Cases Closed	118	95	93	107	15.1%	101	87	118	605		634	
Employee wages recovered <90 days	\$22,754	\$16,373	\$38,802	\$38,876	0.2%	\$24,847	\$12,064	\$38,876	\$149,083		\$274,347	
Investigators	2.70	1.80	2.40	2.95	22.9%	2.8	1.8	4.0			3.00	
Total wages recovered	\$27,276	\$31,186	\$41,083	\$47,957	16.7%	\$33,801	\$23,880	\$47,957	\$202,807		\$312,923	
Inquiries (calls to call center)	4,645	4,310	3,789	4,540	19.8%	4,365	3,789	4,751	26,192		7,644	
Transferred/referred to outside agency	26	97	146	192	31.5%	108	26	192	650		323	
Handled internally	4,619	4,213	3,643	4,348	19.4%	4,257	3,643	4,649	25,542		7,321	
Total hours of inquiry calls	191	204	174	244	40.2%	214	174	250	1,286		291	
Prevailing wage	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	
New Prevailing Wage projects	4	11	3	1	-66.7%	4	1	11	26	173	166	
Closed Prevailing Wage projects	13	5	4	1	-75.0%	6	1	13	35			
Total Prevailing Wage projects	92	98	97	97	0.0%	98	92	101				
Value of current Prevailing Wage projects	\$1,474,847,496	\$1,563,738,496	\$1,532,962,496	\$1,504,700,496	-1.8%	\$1,514,902,801	\$1,428,188,872	\$1,584,978,947				
Prevailing Wage investigations	30	21	17	11	-35.3%	20	11	31	122	433	675	
Employees interviewed	371	419	120	164	36.7%	300	120	509	1,797	8,094	8,094	
Amount of Prevailing Wage restitution recovered	\$22,669	\$14,392	\$2,209	\$683	-69.1%	\$11,592	\$683	\$22,669	\$69,551	\$319,485	\$228,038	
Number of Employees restitution collected for	40	15	10	1	-90.0%	15	1	40	91			
Wage determinations issued	13	22	15	42	180.0%	20	10	42	117	\$737	\$337	
Value of Wage Determinations issued	\$123,650,000	\$69,392,056	\$181,441,528	\$424,583,859	134.0%	\$162,964,390	\$22,408,894	\$424,583,859				
Liquidated Damages collected	\$25,120	\$2,520	\$4,025	\$19,525	385.1%	\$12,663	\$2,520	\$25,120	\$75,975	249	251	
Certified payroll records received	2083	4083	3,539	3,664	3.5%	3,566	2,083	4,083	21,398			
Investigators	1.50	1.80	2.80	3.50	25.0%	2.7	1.5	4.0		4.00	4.00	
Living wage	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	
New Living Wage service contracts	49	2	52	13	-75.0%	24	2	52	141			
Total Living Wage service contracts	289	291	343	356	3.8%	291	226	356				
Value of New Living Wage service contracts	\$33,879,763	\$3,611,650	\$93,958,069	\$25,957,914	-72.4%	\$75,743,956	\$3,611,650	\$275,298,209	\$454,463,735			
Living Wage investigations	12	2	2	2	0.0%	4	0	12	21			
Employees interviewed	0	0	0	0	0.0%	1	0	5	5			
Amount of Living Wage restitution recovered	\$0	\$0	\$0	\$3,100	100%	\$517	\$0	\$3,100	\$3,100			
Number of employees receiving restitution	0	0	0	13	100%	2	0	13	13			
Living Wage payroll records received	4	6	16	20	25.0%	8	0	20	49			
Investigators	0.50	0.25	0.30	0.30	0.0%	0.3	0.0	0.5				



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LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					% Change	FISCAL YEAR TO DATE				FISCAL YEAR	
	Sep-08	Oct-08	Nov-08	Dec-08	Avg		Min	Max	Total	FY06	FY07	
Safety Inspections - Railroad												
Complaints	2	2	1	1	0.0%	1	0	2	8	12	29	
Accident total	3	2	1	3	200.0%	2	0	3	10	26	24	
Fatalities	0	0	1	0	-100.0%	0	0	1	2	1	0	
Injuries	1	0	0	1	100%	0	0	1	2	2	3	
Property damage	3	2	0	3	100%	1	0	3	8	23	21	
Inspector positions authorized	4	4	4	4	0.0%	4	4	4		6	6	
Inspectors	2	2	2	2	0.0%	2	2	3		3	3	
Defects identified	349	228	61	62	1.6%	193	61	349	1,155	1,565	2,240	
Violations identified	3	0	0	0	0.0%	6	0	25	38	18	39	
Miles of track	83	162	91	193	112.1%	117	83	193	700	1,388	1,293	
Locomotives	4	1	0	0	0.0%	21	0	79	124	362	380	
Rail cars	0	0	0	0	0.0%	128	0	510	769	6,018	6,420	
Operating Practices Inspections	14	18	11	17	54.5%	14	11	18	86	135	150	
Safety Inspections - Amusement rides												
Total Inspections	477	244	28	35	25.0%	345	28	744	2,067	5,235	4,954	
Certificate Inspections	447	208	28	17	-39.3%	286	17	616	1,718	3,843	4,034	
Other Inspections	29	36	0	18	100%	58	0	137	348	1,392	920	
Accidents	0	0	0	0	0.0%	0	0	2	2	9	5	
Positions Authorized	7	7	7	7	0.0%	7	7	7		6	6	
Vacant Positions	1	0	0	0	0.0%	1	0	1		0	1	
AR Inspectors (Inspecting)	2.66	3.24	0.35	0.25	-28.9%	2.1	0.2	3.3				
Elevator Inspectors (Inspecting AR's)	0.00	0.00	0.00	0.01	100%	0.0	0.0	0.0				
AR Inspectors (Not-Inspecting)	3.34	2.76	4.39	4.33	-1.4%	3.0	1.4	4.4				
Avg Inspections per Inspector	179	75	28	35	25.0%	120	28	227				
Safety Inspection - Elevators												
Elevators Registered (active)	20,919	20,988	21,124	21,154	0.1%	20,949	20,709	21,154		19,394	20,039	
Total Elevators Overdue	5,800	5,557	5,347	5,019	-6.1%	5,622	5,019	6,049		4,342	2,505	
Up to 1 Year Overdue	5,708	5,441	5,178	4,834	-6.6%	5,500	4,834	5,961		3,926	2,365	
1 to 2 Years Overdue	90	115	167	183	9.6%	120	81	183		434	127	
> 2 Years Overdue	2	1	2	2	0.0%	3	1	5		44	13	
Total Inspections	1,584	1,756	1,138	1,481	30.1%	1,512	1,138	1,756	9,070	18,041	19,051	
Accidents	0	0	0	0	0.0%	0	0	1	1	11	12	
Positions Authorized	26	26	26	26	0.0%	26	26	26		23	23	
Vacant Positions	5	5	5	5	0.0%	5	5	5		0	1	
Elevator Inspectors (Inspecting)	18.02	18.04	15.99	15.71	-1.8%	17.1	15.7	18.0				
AR Inspectors (Inspecting Elevators)	1.05	1.00	2.27	2.43	7.1%	1.6	1.0	2.4				
Elevator Inspectors (Not-Inspecting)	2.98	2.96	5.01	4.98	-0.5%	3.9	3.0	5.0				
Fiscal Year Benchmark	76	76	76	76	0.0%	76	76	76				
Avg Inspections per Inspector	83	92	62	82	32.5%	81	62	92				



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LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					% Change	FISCAL YEAR TO DATE			FISCAL YEA	
	Sep-08	Oct-08	Nov-08	Dec-08	Avg		Min	Max	Total	FY06	FY07
Boilers and pressure vessels											
Units Registered Total	55,401	55,213	55,187	55,178	0.0%	55,438	55,178	55,888		54,789	55,352
Units Registered--MD State	13,401	18,730	18,164	17,603	-3.1%	16,019	13,401	18,730		16,392	15,142
Units Registered--Special	42,000	36,483	37,023	37,575	1.5%	39,419	36,483	42,000		38,397	40,210
Total Inspections	2,587	2,556	2,095	1,626	-22.4%	2,452	1,626	3,208	14,714	26,345	27,598
Inspections--MD State	871	809	548	576	5.1%	740	548	871	4,439	6,924	5,534
Inspections--Special	1,716	1,747	1,547	1,050	-32.1%	1,713	1,050	2,386	10,275	19,421	22,064
Accidents	0	0	0	0	0.0%	0	0	0	0	3	2
Positions Authorized	13	13	13	13	0.0%	13	13	13		11	11
Vacant Positions	5	5	5	5	0.0%	5	5	5			
BPV Inspectors (Inspecting)	4.79	4.69	3.17	3.17	0.1%	4.2	3.2	4.8			
BPV Inspectors (Not-Inspecting)	3.21	3.31	4.83	4.83	0.0%	3.8	3.2	4.8			
Fiscal Year Benchmark	165	165	165	165	0.0%	165	165	165			
Avg Inspections per Inspector	182	172	173	182	5.0%	177	172	182			
Overdue Inspections											
Total BPV Overdue	11,554	10,978	10,873	10,540	-3.1%	11,713	10,540	13,978		12,705	13,606
Up to 1 Year Overdue	5,318	5,113	5,112	4,950	-3.2%	5,443	4,950	6,585		5,855	6,577
1 to 2 Years Overdue	2,242	2,102	2,055	1,919	-6.6%	2,220	1,919	2,617		2,331	2,533
> 2 Years Overdue	3,994	3,763	3,706	3,671	-0.9%	4,051	3,671	4,776		4,519	4,496
Total State of Maryland	5,605	7,767	7,542	7,308	-3.1%	6,855	5,605	7,767		7,228	7,246
Up to 1 Year Overdue-State	1,985	2,845	2,775	2,710	-2.3%	2,462	1,985	2,845		2,808	2,451
1 to 2 Years Overdue-State	1,077	1,546	1,484	1,367	-7.9%	1,324	1,077	1,546		1,317	1,637
> 2 Years Overdue-State	2,543	3,376	3,283	3,231	-1.6%	3,068	2,543	3,376		3,103	3,158
Total Insurance (other)	5,949	3,211	3,331	3,232	-3.0%	4,859	3,211	7,184		5,477	6,360
Up to 1 Year Overdue-Other	3,333	2,268	2,337	2,240	-4.2%	2,981	2,240	4,210		3,047	4,126
1 to 2 Years Overdue-Other	1,165	556	571	552	-3.3%	896	552	1,340		1,014	896
> 2 Years Overdue-Other	1,451	387	423	440	4.0%	982	387	1,634		1,416	1,338
ACE American Insurance	38	27	35	56	60.0%	42	27	56		27	32
ARISE Incorporated	401	153	149	154	3.4%	291	149	513		530	814
Chubb	164	233	198	152	-23.2%	189	152	233		308	425
Cincinnati Insurance	45	52	53	17	-67.9%	43	17	53		66	48
CNA Insurance Company	119	68	69	75	8.7%	109	68	184		139	200
FM Global	88	211	86	107	24.4%	119	86	211		78	75
Hartford Steam Boiler	3,570	1,528	1,694	1,712	1.1%	2,815	1,528	4,496		2,367	3,117
Hartford Steam Boiler-CT	100	3	3	3	0.0%	55	3	109		0	5
National Union Fire Insurance	1	3	3	3	0.0%	2	1	3		2	2
Seneca Insurance	47	54	70	77	10.0%	75	47	113		45	94
Travelers	1,003	491	568	589	3.7%	778	491	1,023		917	823
Zurich American Insurance	274	290	304	282	-7.2%	290	269	321		921	720
Sasol North America Inc.	99	98	99	5	-94.9%	52	4	99		77	5



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LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					% Change	FISCAL YEAR TO DATE				FISCAL YEAR	
	MOSH	Sep-08	Oct-08	Nov-08	Dec-08		Avg	Min	Max	Total	FY06	FY07
Voluntary compliance sites	1	2	1	1	0.0%	2	1	5	14	15	9	
Inspections	146	168	104	112	7.7%	140	104	186	837	1,137	1,433	
Inspector positions authorized	59	59	59	59	0.0%	59	59	59		59	59	
Inspectors (current)	55	54	54	53	-1.9%	55	53	57		43	54	
Violations	543	767	519	490	-5.6%	609	490	795	3,656	4,713	5,446	
Hazards abated	633	589	353	528	49.6%	574	353	721	3,444	4,713	5,446	
Employees removed from exposure	2588	3040	2,342	1745	-25.5%	2,863	1,745	4,514	17,175	46,465	111,334	
Training Classes	9	13	6	4	-33.3%	8	4	13	45	179	201	
Training participants	192	265	107	82	-23.4%	156	82	265	935	5,787	5,492	
Other Persons Affected	747	330	121	209	72.7%	328	121	747	1,966			
Complaints w/ serious hazards inspected	8	14	7	7	0.0%	8	5	14	47	74	71	
Accidents Investigated	10	10	8	6	-25.0%	11	6	19	63	150	139	
Fatalities investigated	1	1	3	1	-66.7%	3	1	5	15	35	32	
Fatalities investigated <1 day of notification	1	1	3	1	-66.7%	2	1	5	14	30	28	
% investigated <1 day	100%	100%	100%	100%	0.0%	96%	75%	100%		85.70%	87.50%	
Discrimination complaints	1	1	1	2	100.0%	1	0	2	5	23	36	
Consultation Initial Safety	10	12	9	16	77.8%	13	9	16	77	170	173	
Consultation Initial Health	9	9	5	10	100.0%	9	5	11	55	114	94	
Consultation Follow up	1	5	1	2	100.0%	2	1	5	13	41	38	
Consultation Training	3	1	1	1	0.0%	1	0	3	7	9	8	
Apprenticeship and training	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	
Programs registered	493	493	497	497	0.0%	496	493	499		517	513	
Visits - Compliance review	1	0	1	1	0.0%	1	0	2	7	28	13	
Visits - Technical assistance	20	16	11	7	-36.4%	13	7	20	80	120	131	
Visits - Marketing and development	13	12	7	6	-14.3%	10	6	13	62	61	75	
Apprentices registered - total	9,826	9,857	9,844	9,888	0.4%	9,778	9,519	9,888		8,669	9,398	
Total # Minority Apprentices	3,855	3,852	3,865	3,828	-1.0%	3,814	3,714	3,865		3,381	3,698	
Total # Women Apprentices	481	482	482	485	0.6%	482	480	485		420	492	
Minority Apprentice Graduates	29	21	6	8	33.3%	20	6	29	121	329	298	
Women Apprentice Graduates	3	2	0	7	100%	4	0	10	24	44	75	
Apprentice graduates - total	173	60	26	67	157.7%	80	26	173	482	1,107	1,175	
Field representatives	4	4	4	4	0.0%	4	4	4		4	4	
Participating Employers	3,120	3,141	3,141	3106	-1.1%	3,124	3,106	3,141		3,015	3,030	



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OCC. & PROF. LICENSING		MONTHLY REPORTING PERIOD				Fiscal Year To Date				FY COMPARISON		
LICENSE TOTALS	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Architects	5,981	6,004	5,994	6,012	0.3%	5,977	5,928	6,012	35,864	5,553	5,679	5,899
Barbers	6,254	6,248	6,232	6,224	-0.1%	6,253	6,224	6,282	37,520	6,206	6,155	6,270
Bay Pilots	63	63	64	65	1.6%	63	60	65	378	63	69	60
Cemetery Oversight	1127	1,133.00	1,110	1,172	5.6%	1,124	1,101	1,172	6,744	948	979	1,082
Certified Interior Design	322	323	324	321	-0.9%	320	314	324	1,919	289	289	314
Certified Public Accountants	19,827	19,848	19,843	19,819	-0.1%	19,825	19,797	19,848	118,949	19,346	19,368	19,826
Cosmetologists	48,008	48,069	48,012	47,823	-0.4%	47,953	47,823	48,069	287,718	44,907	45,863	47,774
Stationary Engineers	6,428	6,437	6,428	6,429	0.0%	6,423	6,401	6,437	38,537	5,116	5,132	6,386
Foresters	173	174	178	179	0.6%	179	173	186	1,075	189	180	185
Home Improvement	26,846	26,869	26,922	27,019	0.4%	26,834	26,647	27,019	161,002	17,646	18,103	26,694
HVACR Contractors	17,227	17,238	17,341	17,352	0.1%	17,178	16,894	17,352	103,065	15,305	15,901	16,850
Landscape Architects	959	962	968	972	0.4%	963	957	972	5,779	857	876	938
Land Surveyors	988	989	989	995	0.6%	990	988	995	5,937	909	928	985
Master Electricians	4,833	4,845	4,852	4,887	0.7%	4,835	4,784	4,887	29,010	4,719	4,372	4,790
Plumbers	13,709	13,691	13,854	13,837	-0.1%	13,769	13,691	13,854	82,614	12,603	13,043	13,749
Precious Metal Dealers & Pawnbrokers	338	339	345	349	1.2%	334	311	349	2,001	244	265	297
Professional Engineers	18,893	18,899	18,960	19,024	0.3%	18,898	18,787	19,024	113,390	16,804	17,435	18,686
Real Estate	52,784	52,685	52,298	51,860	-0.8%	52,805	51,860	53,750	316,827	53,710	55,788	54,201
Real Estate Appraisers and Home Inspectors	5,771	5,747	5,692	5,568	-2.2%	5,726	5,568	5,802	34,354	5,302	5,462	5,836
NEW LICENSES	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Architects	33	32	23	16	-30.4%	32	16	50	192	379	369	311
Barbers	46	38	37	38	2.7%	42	37	51	251	581	544	542
Bay Pilots	1	0	4	0	-100.0%	2	0	6	11	0	4	7
Cemetery Oversight	23	47	41	41	0.0%	32	19	47	194	252	330	319
Certified Interior Design	6	1	3	0	-100.0%	2	0	6	12	16	22	35
Certified Public Accountants	40	54	51	31	-39.2%	45	31	54	268	559	602	854
Cosmetologists	393	349	244	241	-1.2%	325	241	393	1,952	4,276	4,272	4,470
Stationary Engineers	29	36	12	16	33.3%	24	12	36	146	174	420	1,177
Foresters	0	0	1	0	-100.0%	1	0	2	3	3	5	6
Home Improvement	262	181	245	225	-8.2%	227	181	262	1,363	2,349	2,890	3,176
HVACR Contractors	318	312	215	219	1.9%	267	215	318	1,604	2,617	2,669	2,692
Landscape Architects	6	2	7	4	-42.9%	6	2	13	35	52	51	64
Land Surveyors	4	0	1	4	300.0%	2	0	5	14	55	27	62
Master Electricians	19	38	23	34	47.8%	28	19	38	167	335	349	386
Plumbers	103	81	270	148	-45.2%	164	81	270	984	1,945	1,838	2,059
Precious Metal Dealers & Pawnbrokers	8	8	9	4	-55.6%	9	4	13	53	16	25	80
Professional Engineers	55	60	99	57	-42.4%	84	55	141	504	1,108	1,203	1,387
Real Estate	568	571	573	557	-2.8%	579	557	638	3,476	8,820	9,854	9,337
Real Estate Appraisers and Home Inspectors	112	46	19	16	-15.8%	45	16	112	267	1,119	927	1,088



Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
LICENSE RENEWALS	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Architects	0.78	0.78	0.80	0.83	3.7%	0.78	0.71	0.83		2,475	2,612	2,700
Barbers	0.67	0.67	0.65	0.70	7.7%	0.68	0.65	0.70		2,388	2,882	2,513
Bay Pilots	0.00	0.00	0.00	0.00	0.0%	0.00	0.00	0.00		65	0	54
Certified Interior Design	0.30	0.60	0.30	0.67	123.3%	0.56	0.30	1.00		132	126	143
Certified Public Accountants	0.87	0.87	0.82	0.86	4.9%	0.86	0.82	0.87		9,273	9,507	9,214
Cosmetologists	0.68	0.69	0.67	0.70	4.5%	0.70	0.67	0.72		20,479	20,093	21,032
Stationary Engineers	0.77	0.82	0.81	0.81	0.0%	0.80	0.77	0.82		2,404	2,304	2,313
Foresters	0.92	1.00	0.50	1.00	100.0%	0.84	0.50	1.00		21	150	24
Home Improvement	0.67	0.69	0.65	0.67	3.1%	0.68	0.65	0.71		9,257	11,457	10,527
HVACR Contractors	0.44	0.46	0.45	0.46	2.2%	0.47	0.44	0.51		6,447	5,312	6,916
Landscape Architects	0.77	0.88	0.78	0.80	2.6%	0.79	0.73	0.88		398	409	424
Land Surveyors	0.84	0.95	0.86	0.79	-8.1%	0.88	0.79	0.95		478	403	476
Master Electricians	0.79	0.73	0.75	0.72	-4.0%	0.77	0.72	0.82		2,021	1,809	2,609
Plumbers	0.55	0.56	0.42	0.47	11.9%	0.52	0.42	0.56		4,915	5,078	5,337
Precious Metal Dealers & Pawnbrokers	0.30	0.20	0.43	0.00	-100.0%	0.21	0.00	0.43		148	71	120
Professional Engineers	0.85	0.82	0.77	0.86	11.7%	0.83	0.77	0.86		6,911	7,183	7,248
Real Estate	0.61	0.61	0.60	0.62	3.3%	0.61	0.59	0.62		19,955	25,881	30,468
Real Estate Appraisers and Home Inspectors	0.22	0.22	0.24	0.13	-45.8%	0.23	0.13	0.28		665	1,316	767
Cemetery Oversight	0.17	0.16	0.22	0.13	-40.9%	0.17	0.10	0.26		223	203	255
HOME IMPROVEMENT	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Complaints Received	219	217	128	135	5.5%	176.40	128.00	219.00	882			
Complaints (licensed)	116	130	68	69	1.5%	103	68	130	616	1,678	1,612	1,183
Complaints (unlicensed)	103	87	60	66	10.0%	77	60	103	462	1,394	1,294	856
Investigations completed	124	158	198	315	59.1%	231	124	315	1,386	3,662	3,308	3,525
Investigation time to resolution in Days	120	115	130	129	-0.8%	111	77	130		65	91	108
Claims Received	31	39	22	26	18.2%	29.00	22.00	39.00	145			
Panel Small Claims	0	3	8	0	-100.0%	3.80	0.00	8.00	19			
Investigators	8	8	8	8	0.0%	8	7	8	47		7	85
Avg. caseload	117	135	118	102	-13.6%	119	102	135	715		93	105
Monetary Settlement by Investigators	\$1,841	\$4,041	\$66,018	\$58,037	-12.1%	\$29,792	\$1,841	\$66,018	\$148,958			
Restitution through Criminal Court	\$239,341	\$180,940	\$234,291	\$73,182	-68.8%	\$160,368	\$73,182	\$239,341	\$801,838			
ADR	8	8	24	46	91.7%	18.80	8.00	46.00	94			
District Court	117	135	76	66	-13.2%	102.00	66.00	135.00	510			
Guaranty Fund												
Guaranty Fund Award	\$51,020	\$85,927	\$170,909	\$155,123	-9.2%	\$108,411	\$51,020	\$170,909	\$542,056			
Guaranty Fund Reimbursements	\$33,957	\$13,356	\$32,165	\$4,989	-84.5%	\$21,117	\$4,989	\$33,957	\$84,467			



StateStat

Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
Licensing Activity												
New Applications Received	100	92	101	72	-28.7%	92.20	72.00	101.00	461			
Telephone Calls Received		1,887	1,764	663	-62.4%	1,438	663	1,887	4,314			
Applications Returned to Contractors	39	28	26	28	7.7%	33	26	43	164			
Examination Results												
# of Exams Taken	216	232	228	225	-1.3%	225.25	216.00	232.00	901			
# of Exams Passed	135	163	148	144	-2.7%	147.50	135.00	163.00	590			
Pass Rate (%)	63	70	65	64	-1.5%	65.50	63.00	70.00	262			
REAL ESTATE	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Complaints	60	52	44	64	45.5%	54	44	64	324	409	777	901
Investigations	12	14	8	9	12.5%	11	8	14	65	127	97	200
Investigation time to resolution in Days	161	121	109	140	28.4%	130	109	161				1,612
ADR	4	6	6	11	83.3%	7	4	11	42	26	25	62
District court	0	0	0	0	0.0%	0	0	0	0	0	0	0
Investigators	5	5	5	5	0.0%	5	5	5	30	2	2	54
Avg. caseload	20	20	20	20	0.0%	20	20	20	120	25	25	20
DISCIPLINARY ACTIONS	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Home Improvement	7	19	6	6	0.0%	15	6	36	91		186	136
Real Estate	5	7	11	11	0.0%	7	0	11	40	41	35	81
Real Estate Appraisers and Home Inspectors	1	0	1	0	-100.0%	2	0	5	11	7	8	10
All Other Boards/Commissions	4	2	15	9	-40.0%	5	1	15	32			0
ALL OTHERS	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Complaints	58	47	34	40	17.6%	50	34	60	298	580	681	659
Investigations	7	4	1	3	200.0%	5	1	8	29	51	42	65
Investigation time to resolution	207	25	6	119	1883.3%	89	6	207	534	185	35	655
ADR	0	0	0	0	0.0%	0	0	0	0			0
District court	0	0	0	0	0.0%	0	0	0	0	3	7	1
Investigators										1	1.5	8
Avg. caseload												13
CALL CENTERS	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Call volume	10174	10107	7449	8796	18.1%	9,532	7,449	10,883	57,193			78,632
Avg length of call in min	2.03	1.46	1.42	1.49	4.9%	2	1	2	11			2
Resolution of problem on call												
Transfer to other entity												
Customer service agents	3.56	3.46	2.83	2.56	-9.5%	3	3	4	18			3
Avg. New Application Processing time (days) (NEW)	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Architects		3	12	6	-50.0%	7	3	12	21			
Certified Interior Design		6	3	11	266.7%	7	3	11	20			
Certified Public Accountants		21	24	20	-16.7%	22	20	24	65			
Landscape Architects		25	7	0	-100.0%	11	0	25	32			
Land Surveyors		18	21	0	-100.0%	13	0	21	39			
Professional Engineers		10	16	15	-6.3%	14	10	16	41			
Real Estate		5	26	0	-100.0%	10	0	26	31			



Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING			MONTHLY REPORTING PERIOD		Fiscal Year To Date				FY COMPARISON		
MFR Complaint Measures (NEW)	1st Quarter	2nd Quarter	3rd Quarter		Total	Average	07 Estimate	% Est. Met			
complaints received	1,137	816	1,013		3,901	975	4,300	90.7%			
complaints closed	772	791	869		3,355	839	4,000	83.9%			
complaints closed <180 days	504	515	501		2,127	532	3,200	66.5%			
% of complaints closed < 180 days	65.3%	65.1%	57.7%		63.4%	63.4%	80.0%	79.2%			
complaints received	1,137	816	1,013		3,901	975	4,300	90.7%			
complaints closed	772	825	869		3,390	3,390	4,000	84.8%			
average completion time	188	201	251		209	209	135	46.3%			
HIC complaints closed	570	513	497		2,160	540	3,526	61.3%			
HIC resolved by mediation/settlmnt	84	97	108		393	98	705	55.7%			
%complaints resolved by mediation/settlement	14.7%	18.9%	21.7%		18.2%	18.2%	20.0%	91.0%			
\$ recovered for consumers in non-guaranty cases from HIC activities	720,447	745,795	571,433		2,774,908	693,727	2,500,000	111.0%			
MFR General Measures	1st Quarter	2nd Quarter	3rd Quarter		Total	Average	2007 Estimati	% Estimate Met			
Customer service rating, on a scale of 1 to 10							5.5	0			
licensees regulated											
renewals processed	20,948	20,727	21,196		62,871	15,718	76,000	83%			
% renewals via Internet/telecommunications	82%	86%	86%		85%	85%	82.5%	103%			
renewals processed through Internet/telecom media	17,256	17,797	18,229		53,282	13,321	62,700	85%			
original applications processed	6029	5,476	5,440		16,945	4,236	16,000	106%			
original applications processed through Internet/telecom media	4,359	3,621	3,701		11,681	2,920	10,880	107%			
%original apps via Internet/telecommunications	72.30%	66.12%	68.03%		68.93%	68.93%	68%	101%			



Department of Labor, Licensing and Regulation
Division of Unemployment Insurance

UNEMPLOYMENT INSURANCE	Reporting Periods					Fiscal Year To Date					FISCAL YEAR COMPARISON		
	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
ISSUANCES AND DETERMINATIONS													
New Claims Filed	22,640	29,222	30046	43114	43.5%	28,119	20,557	43,114	168,716		200,015	211,233	243,281
Persons Currently Drawing UI Benefits	51,922	52,133	54787	76665	39.9%	54,741	45,475	76,665			34,810	35,719	41,309
Dollars Paid in Benefits (in millions \$\$\$)	55.6	49.4	54.7	84.4	54.3%	57	48	84	341		373	403	507
Trust Fund Balance (in million \$\$\$)	895	870	841	774	-8.0%	875	774	946		980	1032	1058	986
# of First UI Checks issued - Regular UI	9,251	11834	13559	17797	31.3%	11,892	8,213	17,797	71,349		87,139	84,681	103,693
# of First UI Checks issued - Ex. Fed Employees	39	50	29	52	79.3%	43	29	52	255		698	581	504
# of First UI Checks issued - Ex Military	68	76	69	64	-7.2%	66	55	76	398		977	794	723
# of First UI Checks issued - TOTAL	9,358	11,960	13657	17913	31.2%	12,000	8,320	17,913	72,002		88,814	86,056	104,920
% of First UI Checks Issued <21 days – Regular UI DLA = 87%	92%	93%	92%	92%	0.0%	92.3%	92.0%	93.0%	138.5%	87%	94.3%	94.1%	93.7%
% of First UI Checks Issued <21 days – Ex-Fed. Employees DLA = 70%	87%	79%	95%	90%	-5.3%	86.3%	73.0%	95.0%	129.5%	70%	91.1%	88.9%	91.3%
% of First UI Checks Issued <21 days – Ex-Military Personnel DLA = 87%	97%	95%	97%	100%	3.1%	97.0%	95.0%	100.0%	145.5%	87%	95.9%	96.0%	93.8%
# of Determinations [nonmonetary e.g. quit/fired]	27,793	31933	32091	37024	15.4%	31,551	27,793	37,024	189,307		267,081	278,665	315,707
% of Determinations issued in 21 days of issue detection DLA = 80%	81.6%	84.1%	83.1%	83.3%	0.2%	83.5%	81.6%	83.1%		80%	93.7%	93.3%	88.4%
FEDERAL REVIEW - QUARTERLY	Q2-08	Q3-08	Q4-08	Q1-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
% of determinations passing Federal Review - quality/accuracy DLA = 75%	84.9%	77.3%	84.7%	74.60%	-11.9%	82.9%	77.3%	84.9%		75%	83.3%	83.2%	82.9%
# of employer status determinations completed	4,531	5,602	4,871	4,620	-5.2%	4,866	4,461	5,602	19,465		21,280	21,368	19,465
% of determinations completed <180 days of establishment DLA = 80%	83.5%	92.4%	86.1%	95.7%	11.1%	86.1%	82.4%	92.4%		80%	83.1%	82.5%	86.1%
# of detectable/recoverable overpayments established	5,255	6,295	6,018	8,826	46.7%	5,806	5,255	6,295	23,224		24,812	26,536	23,224
% of overpayments established for recovery DLA = 55%	90.90%	96.2%	88.2%	97.1%	10.1%	88.4%	78.2%	96.2%		55%	64.5%	78.5%	88.4%
\$ of employer taxes deposited into Clearing Acct.	\$68.8M	\$77.2M	\$206.9M	\$56.3M	-72.8%	103.8M	\$62.3M	\$206.9M	\$409.2M		\$415M	\$395M	415
% of taxes deposited into Clearing Account w/1 3 business days DLA = 90%	99.0%	99.5%	99.6%	99.8%	0.2%	99.3%	99.0%	99.6%		90.0%	99.0%	99.0%	99.3%
# of employers audited	1,017	851	828	947	14.4%	871	788	1,017	3,484	700/2800	2,755	2,841	3,484
% of employers audited DLA = 2% per year	2.9%	2.4%	2.3%	2.7%	16.8%	2.4%	2.2%	2.9%		2%	2.2%	2.1%	2.4%
<i>Note: % = Federal {USDOL} Desired Level of Achievement (DLA) figure</i>													



StateStat

Department of Labor, Licensing and Regulation Unemployment Insurance Appeals

LOWER APPEALS	REPORTING PERIODS										Fiscal Year To Date				FY COMPARISON		
	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	Target	Total	Target	FY06	FY07	FY08		
Total No. U.I Appeals Filed	3,325	3,198	2,810	3,559	26.7%	3,166	2,786	3,559	18,994		18,994		26,062	25,505	28,228		
Disposition - in favor of appellant	925	1,018	744	885	19.0%	2,253	744	10,181	15,768		5,587		9,689	8,128	10,330		
Disposition - not in favor appellant	1,818	1,806	1,483	1,671	12.7%	3,881	1,483	17,111	27,167		10,056		16,898	17,207	17,410		
Total No. U.I. Decisions	2,743	2,824	2,227	2,556	14.8%	6,134	2,227	27,292	42,935		15,643		26,587	25,335	27,740		
No. U.I. Hearing Examiners	26	25	26	30	16.3%	27	25	30					30	29	27		
% of cases out in 30 days	43%	15%	15%	10%	-33.3%	39%	10%	75%		**60%		**60%	65%	68%			
% of cases out in 45 days	92%	74%	56%	33%	-41.1%	75%	33%	94%		**85%		**85%	89%	91%			
Case age (avg) in days	23	26	32	30	-6.3%	25	19	32		**30		**30			234		
Quarterly Fed. Evaluation of Hearing Examiner Quality; Percent Scoring 85 or Better			100%		0.0%	92%	90%	96%		***80%		***85%	99%	96%			

** Per USDOL Guidelines

***U.S.D.O.L. 85% scoring 80 or better

HIGHER APPEALS	REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON*****			FY05
	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	
Appeals Recieved	379	305	360	422	17.2%	358	305	422	2,150		3,522	3,170	3,717	3,609
Decisions Mailed	338	348	262	396	51.1%	322	262	396	1,933		3,529	3,328	3,576	3,773
Disposition - Affirmed	153	123	92	205	122.8%	181	92	256	1,083				1,772	
Disposition -Affirmed w/comment	132	175	128	144	12.5%	134	106	175	804				542	
Disposition - Reversed	12	16	15	14	-6.7%	13	9	16	77		66	62	59	37
Disposition - Remanded	38	28	22	22	0.0%	26	15	38	153				292	
Disposition - Modified	2	0	2	3	50.0%	2	0	3	11				19	
Disposition - Unnecessary	0	2	2	7	250.0%	3	0	7	15				9	
% of cases out in 45 days	79%	78%	66%	72%	9.1%	75%	66%	81%		50%*	81%	89%	86%	80%
% of cases out in 75 days	95%	95%	93%	91%	-2.2%	94%	91%	96%		80%*	94%	97%	96%	96%
Case age (avg)	28	31	36	35	-2.8%	31	27	36		40**				

*USDOL Time Lapse Standards

**New Case Aging Standards - The proposed Acceptable Level of Performance for the average age of appeals for Higher Authority Appeals is 40 days.



StateStat
Department of Labor, Licensing and Regulation
Racing Commission

Volume 2 Number 6
 Reporting Period December, 2008

RACES						Fiscal Year to Date				FY Comparison		
	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Live racedays - thoroughbred	16	19	17	14	-17.6%	14	0	19	82	187	128	169
Live Race Days-harness	0	0	0	0	0.0%	5	0	18	32	106	74	81
Wagering - thoroughbred	\$17,911,834	\$22,298,524	\$19,561,054	\$16,189,064	-17.2%	\$20,051,152	\$16,189,064	\$23,582,644	\$120,306,909	\$338,925,415	\$249,667,559	\$314,234,024
Wagering - harness	\$6,854,303	\$8,068,587	\$7,206,429	\$6,362,738	-11.7%	\$8,023,422	\$6,362,738	\$9,892,640	\$48,140,532	\$110,294,127	\$76,421,537	\$94,057,104
Wagering - total	\$24,766,137	\$30,367,111	\$26,767,483	\$22,551,802	-15.7%	\$28,074,574	\$22,551,802	\$33,338,479	\$168,447,441	\$449,219,542	\$326,089,096	\$408,291,128
TESTING AND SUPERVISION	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Equine - Blood/gas tests	0	0	0	0	0.0%	0	0	0	0		13	274
Equine - Blood/gas overages	0	0	0	0	0.0%	0	0	0	0	2		0
Equine - specimen testing	523	611	634	582	-8.2%	581	345	789	3,484	10,044	7,132	9,981
Equine - violations	2	8	4	6	50.0%	4	0	8	23	17	32	22
Human testing	1	1	1	0	-100.0%	1	0	2	6	80	66	52
Confirmations (+-)	2	1	1	0	-100.0%	1	0	2	7	6	8	32
Rulings issued - thoroughbred	24		32	17	-46.9%	22	0	35	108			226
Rulings issued - harness	0	0	0	1	100%	6	0	22	38			46
Rulings issued - total	24	0	32	18	-43.8%	24	0	57	146			235
THOROUGHBRED LICENSING	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Original Owner	58	49	33	15	-54.5%	37	4	62	221	666	594	459
Renewal Owner	53	51	18	424	2255.6%	104	6	424	621	1,986	1,878	1,805
Owners licenses total	111	100	51	439	760.8%	140	10	439	842	2,652	2,472	2,264
Original Trainer	3	5	3	4	33.3%	4	0	8	23	60	51	49
Renewal Trainer	12	7	4	22	450.0%	9	0	22	56	229	233	195
Assistant Trainer	2	7	0	6	100%	3	0	7	20	101	103	114
Owner/Trainer	13	16	4	73	1725.0%	21	0	73	126	386	398	333
Jockey	12	19	4	40	900.0%	17	1	40	99	248	262	239
Jockey Agent	3	0	2	11	450.0%	3	0	11	18	32	33	26
Veterinarian	9	3	0	1	100%	4	0	9	21	36	26	29
Farrier	6	4	0	3	100%	3	0	6	19	34	30	36
Stable Employee & Ex. Rider	180	104	52	50	-3.8%	116	0	307	693	1,110	880	1,083
Mutual Employee	6	10	11	4	-63.6%	19	0	80	111	489	517	471
Vendor	12	4	11	7	-36.4%	11	0	29	63	181	155	155
Exercise Rider	39	25	8	18	125.0%	24	0	53	143	304	252	263
Track Employee	34	12	4	3	-25.0%	18	0	52	105	419	271	313
Total Licenses	442	316	154	681	342.2%	390	11	735	2,339	6,281	6,574	5,570
THOROUGHBRED REGISTRATIONS	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Authorized Agent	1	1	0	0	0.0%	1	0	1	3	59	86	55
Assumed Name	41	42	21	135	542.9%	47	5	135	280	818	805	812
Total Registrations	42	43	21	135	542.9%	47	5	135	283	877	891	867



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HARNESS LICENSING						Fiscal Year to Date				FY Comparison		
	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Original Owner	0	0	8	8	0.0%	14	0	55	86	230	218	168
Renewal Owner	1	0	13	15	15.4%	28	0	108	168	785	755	629
Original Trainer	0	0	1	3	200.0%	2	0	5	9	17	13	11
Renewal Trainer	0	0	3	0	-100.0%	4	0	16	24	64	39	74
Driver	0	0	0	1	100%	3	0	11	17	48	58	45
Trainer/Driver	0	0	2	1	-50.0%	2	0	6	14	60	48	57
Owner/Trainer	0	0	2	0	-100.0%	6	0	29	35	220	224	195
Owner/Trainer/Driver	0	1	1	1	0.0%	3	0	11	16	193	196	171
Owner/Driver	0	0	0	1	100%	1	0	1	3	27	24	19
Veterinarian	0	0	0	0	0.0%	1	0	3	5	16	11	11
Stable Employee	0	2	2	4	100.0%	20	0	90	120	346	270	256
Mutual Employee	0	0	0	0	0.0%	9	0	52	53	130	111	89
Track Employee	0	1	0	0	0.0%	6	0	34	36	173	152	148
Vendor	0	0	0	0	0.0%	1	0	6	6	28	17	22
Farrier	0	0	0	0	0.0%	0	0	0	0	8	5	3
Total Licenses	1	4	32	34	6.3%	99	1	427	592	2,345	2,141	1,898
HARNESS REGISTRATIONS	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Authorized Agent	0	0	0	0	0.0%	0	0	0	0	0	0	3
Assumed Name	1	0	2	6	200.0%	5	0	16	30	91	78	56
Total Registrations	1	0	2	6	200.0%	5	0	16	30	91	78	59

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Workforce (Monthly)	MONTHLY REPORTING PERIOD					Fiscal Year to Date					FY COMPARISON		
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Maryland Workforce Exchange (MWE):													
# of MWE WEB Hits (duplicated)	398,397	313,358	238,501	311,724	30.7%	337,168	238,501	408,051	2,023,005				
# New customers enrolled/registered in MWE (self enrolled included)	8,232	8,839	7,552	8,835	17.0%	8,244	7,438	8,839	49,466				
# New customers enrolled/registered at a One-Stop Center (self enrolled not included)	6,148	7,499	6,133	7,690	25.4%	6,510	5,588	7,690	39,060			66,730	64,859
# Customers who received intensive and or training services	550	509	317	521	64.4%	475	317	550	2,851			5,953	5,719
# Customers who received occupational skills training	155	161	71	138	94.4%	117	63	161	701			1,187	1,557
# Early Intervention Workshop Completers	1,408	1,680	1,370	1,516	10.7%	1,444	1,326	1,680	8,664			14,411	16,896
# Job Orders	2,094	2,371	1,442	1,525	5.8%	1,949	1,442	2,371	11,692			27,115	28,274
Labor Related Economic Indicators													
# Worker Adjustment and Retraining Notification Act (WARN) notices w/layoffs	5	1	7	4	-42.9%	4	1	7	25			39	43
# Employees impacted by WARN notices	364	58	605	341	-43.6%	328	58	605	1,965			4,051	4,463
Maryland													
Labor Related Economic Indicators													
Labor Force	3,004,404	3,001,667	2,995,512	2,995,623	0.0%	3,005,837	2,995,512	3,020,906	18,035,024			36,232,246	35,935,379
Employment	2,865,575	2,852,638	2,837,689	2,820,891	-0.6%	2,857,791	2,820,891	2,889,463	17,146,746			34,836,734	34,623,570
Unemployment	138,829	149,029	157,823	174,732	10.7%	148,046	131,443	174,732	888,278			1,395,512	1,311,809
Rate	4.6	5.0	5.3	5.8	9.4%	5	4	6				3.9	3.7
Anne Arundel													
Labor Related Economic Indicators													
Labor Force	280,338	281,971	280,066	278,637	-0.5%	282,177	278,637	288,061	1,693,061				
Employment	269,314	269,834	267,522	265,185	-0.9%	270,053	265,185	276,017	1,620,319				
Unemployment	11,024	12,137	12,544	13,452	7.2%	12,124	11,024	13,452	72,742				
Rate	3.9	4.3	4.5	4.8	6.7%	4	4	5	25.8				
Baltimore City													
Labor Related Economic Indicators													
Labor Force	276,080	278,388	277,208	276,536	-0.2%	278,707	276,080	283,663	1,672,242				
Employment	256,857	257,354	255,149	252,920	-0.9%	257,563	252,920	263,251	1,545,377				
Unemployment	19,223	21,034	22,059	23,616	7.1%	21,144	19,223	23,616	126,865				
Rate	7.0	7.6	8.0	8.5	6.3%	8	7	9	45.6				
Baltimore County													
Labor Related Economic Indicators													
Labor Force	430,090	432,701	430,380	428,746	-0.4%	432,977	428,746	440,947	2,597,860				
Employment	410,098	410,891	407,370	403,811	-0.9%	411,224	403,811	420,305	2,467,344				
Unemployment	19,992	21,810	23,010	24,935	8.4%	21,753	19,992	24,935	130,516				
Rate	4.6	5.0	5.3	5.8	9.4%	5	5	6	30.0				
Frederick													
Labor Related Economic Indicators													
Labor Force	123,253	123,858	123,120	123,363	0.2%	124,344	123,120	127,221	746,064				

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Rate	3.7	4.1	4.3	4.8	11.6%	4	4	5	24.2				
Lower Shore (Includes Somerset, Wicomico, and Worcester Counties)													
Somerset County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	11,549	11,356	11,352	11,266	-0.8%	11,524	11,266	11,926	69,142				
Employment	10,807	10,574	10,508	10,405	-1.0%	10,729	10,405	11,131	64,375				
Unemployment	742	782	844	861	2.0%	795	742	861	4,767				
Rate	6.4	6.9	7.4	7.6	2.7%	7	6	8	41.4				
Wicomico County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	53,481	52,868	53,004	52,852	-0.3%	53,544	52,852	54,978	321,264				
Employment	50,811	49,717	49,404	48,920	-1.0%	50,445	48,920	52,335	302,668				
Unemployment	2,670	3,151	3,600	3,932	9.2%	3,099	2,600	3,932	18,596				
Rate	5.0	6.0	6.8	7.4	8.8%	6	5	7	34.8				
Worcester County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	29,729	26,664	26,072	25,788	-1.1%	29,069	25,788	33,482	174,414				
Employment	28,333	24,687	23,160	22,328	-3.6%	26,973	22,328	32,029	161,835				
Unemployment	1,396	1,977	2,912	3,460	18.8%	2,097	1,381	3,460	12,579				
Rate	4.7	7.4	11.2	13.4	19.6%	8	4	13	45.2				
Mid-Maryland (Includes Carroll and Howard Counties)													
Carroll County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	94,919	95,578	95,270	94,901	-0.4%	95,762	94,901	97,680	574,572				
Employment	91,577	91,754	90,968	90,173	-0.9%	91,829	90,173	93,856	550,971				
Unemployment	3,342	3,824	4,302	4,728	9.9%	3,934	3,342	4,728	23,601				
Rate	3.5	4.0	4.5	5.0	11.1%	4	4	5	24.6				
Howard County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	159,368	160,059	158,831	157,741	-0.7%	160,123	157,741	163,542	960,736				
Employment	154,121	154,419	153,095	151,758	-0.9%	154,544	151,758	157,957	927,264				
Unemployment	5,247	5,640	5,736	5,983	4.3%	5,579	5,247	5,983	33,472				
Rate	3.3	3.5	3.6	3.8	5.6%	3	3	4	20.9				
Montgomery County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	511,944	514,103	510,508	509,542	-0.2%	515,834	509,542	528,743	3,095,006				
Employment	495,066	495,485	491,555	489,890	-0.3%	497,686	489,890	510,695	2,986,115				
Unemployment	16,878	18,618	18,953	19,652	3.7%	18,149	16,742	19,652	108,891				
Rate	3.3	3.6	3.7	3.9	5.4%	4	3	4	21.1				
Prince George's County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	449,529	453,252	450,847	449,535	-0.3%	454,117	449,529	463,646	2,724,701				
Employment	427,917	429,811	426,719	424,205	-0.6%	431,029	424,205	441,304	2,586,174				
Unemployment	21,612	23,441	24,128	25,330	5.0%	23,088	21,612	25,330	138,527				
Rate	4.8	5.2	5.4	5.6	3.7%	5	5	6	30.5				
Southern Maryland (Includes Calvert, Charles, and St. Mary's Counties)													
Calvert County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	47,416	47,801	47,563	47,462	-0.2%	47,974	47,416	49,124	287,846				
Employment	45,719	45,921	45,591	45,322	-0.6%	46,051	45,322	47,149	276,308				
Unemployment	1,697	1,880	1,972	2,140	8.5%	1,923	1,697	2,140	11,538				
Rate	3.6	3.9	4.1	4.5	9.8%	4	4	5	24.0				

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Charles County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	75,244	75,827	75,411	75,254	-0.2%	76,067	75,244	77,851	456,399				
Employment	72,340	72,660	72,138	71,713	-0.6%	72,866	71,713	74,603	437,197				
Unemployment	2,904	3,167	3,273	3,541	8.2%	3,200	2,904	3,541	19,202				
Rate	3.9	4.2	4.3	4.7	9.3%	4	4	5	25.3				
St. Mary's County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	51,500	51,577	51,173	50,941	-0.5%	51,838	50,941	53,280	311,030				
Employment	49,599	49,533	49,046	48,726	-0.7%	49,734	48,726	51,020	298,404				
Unemployment	1,901	2,044	2,127	2,215	4.1%	2,104	1,901	2,260	12,626				
Rate	3.7	4.0	4.2	4.3	2.4%	4	4	4	24.4				
Susquehanna (Includes Cecil and Harford Counties)													
Cecil County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	50,734	51,289	50,896	51,125	0.4%	51,255	50,734	51,884	307,528				
Employment	48,087	48,205	47,849	47,569	-0.6%	48,220	47,569	49,065	289,320				
Unemployment	2,647	3,084	3,047	3,556	16.7%	3,035	2,647	3,556	18,208				
Rate	5.2	6.0	6.0	7.0	16.7%	6	5	7	35.5				
Harford County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	133,138	134,058	133,520	133,078	-0.3%	134,293	133,078	136,998	805,757				
Employment	127,737	127,984	126,887	125,779	-0.9%	128,088	125,779	130,916	768,526				
Unemployment	5,401	6,074	6,633	7,299	10.0%	6,205	5,401	7,299	37,231				
Rate	4.1	4.5	5.0	5.5	10.0%	5	4	6	27.8				
Upper Shore (Includes Caroline, Dorchester, Kent, Queen Anne's and Talbot Counties)													
Caroline County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	16,829	16,595	16,503	16,345	-1.0%	16,843	16,345	17,615	101,057				
Employment	15,962	15,653	15,453	15,156	-1.9%	15,873	15,156	16,709	95,236				
Unemployment	867	942	1,050	1,189	13.2%	970	867	1,189	5,821				
Rate	5.2	5.7	6.4	7.3	14.1%	6	5	7	34.7				
Dorchester County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	17,266	17,102	17,001	16,864	-0.8%	17,269	16,864	17,919	103,612				
Employment	16,213	15,964	15,620	15,324	-1.9%	16,059	15,324	16,839	96,354				
Unemployment	1,053	1,138	1,381	1,540	11.5%	1,210	1,053	1,540	7,258				
Rate	6.1	6.7	8.1	9.1	12.3%	7	6	9	42.1				
Kent County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	11,721	11,462	11,294	11,199	-0.8%	11,665	11,199	12,330	69,988				
Employment	11,187	10,885	10,719	10,552	-1.6%	11,088	10,552	11,751	66,527				
Unemployment	534	577	575	647	12.5%	577	534	647	3,461				
Rate	4.6	5.0	5.1	5.8	13.7%	5	5	6	29.8				
Queen Anne's County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	26,018	26,209	26,119	26,042	-0.3%	26,246	26,018	26,741	157,478				
Employment	24,989	25,037	24,823	24,606	-0.9%	25,058	24,606	25,611	150,346				
Unemployment	1,029	1,172	1,296	1,436	10.8%	1,189	1,029	1,436	7,132				
Rate	4.0	4.5	5.0	5.5	10.0%	5	4	6	27.3				
Talbot County													

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	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	19,474	19,252	18,966	18,884	-0.4%	19,558	18,884	20,633	117,350				
Employment	18,697	18,388	18,015	17,786	-1.3%	18,677	17,786	19,811	112,061				
Unemployment	777	864	951	1,098	15.5%	882	777	1,098	5,289				
Rate	4.0	4.5	5.0	5.8	16.0%	5	4	6	27.2				
Western Maryland (Includes Allegany, Garrett, and Washington Counties)													
Allegany County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	35,341	35,731	35,758	35,347	-1.1%	35,559	35,341	35,758	213,355				
Employment	33,396	33,616	33,523	32,877	-1.9%	33,412	32,877	33,632	200,469				
Unemployment	1,945	2,115	2,235	2,470	10.5%	2,148	1,945	2,470	12,886				
Rate	5.5	5.9	6.3	7.0	11.1%	6	6	7	36.3				
Garrett County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	16,959	16,811	16,662	16,932	1.6%	17,178	16,662	17,984	103,065				
Employment	16,278	16,070	15,740	15,669	-0.5%	16,312	15,669	17,156	97,869				
Unemployment	681	741	922	1,263	37.0%	866	681	1,263	5,196				
Rate	4.0	4.4	5.5	7.5	36.4%	5	4	8	30.3				
Washington County													
	Sep-08	Oct-08	Nov-08	Dec-08	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	68,798	69,146	69,022	69,080	0.1%	69,301	68,798	70,109	415,806				
Employment	64,941	64,830	64,425	63,989	-0.7%	65,045	63,989	66,447	390,267				
Unemployment	3,857	4,316	4,597	5,091	10.7%	4,257	3,662	5,091	25,539				
Rate	5.6	6.2	6.7	7.4	10.4%	6	5	7	36.9				
*Labor Related Economic Indicators by county are not seasonally adjusted.													

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WORKFORCE DEVELOPMENT	Quarterly Reporting Periods					Fiscal Year to Date					Fiscal Comparison		
	Q2-08	Q3-08	Q4-08	Q1-09	%Change	Avg	Min	Max	Total	Target		FY07	FY08
Incumbent Worker Training Maryland Business Works (MBW)													
Total Maryland workers who received DLLR funded training	790	786	628	695	11%	695	695	695	695				
Cost per Trainee	\$379	\$353	\$270	\$337	25%	\$337	\$337	\$337	\$337				
Total number of participating businesses	61	55	32	109	241%	109	109	109	109				
# Approved Projects			122	195	60%	195	195	195	195				
Total Cost of Incumbent Worker Training Project	\$299,268	\$277,368	\$169,677	\$234,490	38%	\$234,490	\$234,490	\$234,490	\$234,490	\$1,000,000			
Federal Reporting Performance Indicators:													
Entered Employment Actuals	Q2-08	Q3-08	Q4-08	Q1-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults Numerator	904	892	875	891	2%	891	891	891	891			1,023	875
Economically Disadvantaged (# of exiters)	1,156	1,107	1,052	1,065	1%	1,065	1,065	1,065	1,065			1,308	1,052
Dislocated Workers Numerator	993	966	868	926	7%	926	926	926	926			1,031	868
Dislocated Workers Denominator (# of Exiters)	1,129	1,101	986	1,038	5%	1,038	1,038	1,038	1,038			1,169	986
Labor Exchange Numerator	55,650	56,976	57,419	57,498	0%	57,498	57,498	57,498	57,498			46,446	57,419
Labor Exchange Denominator (# of Exiters)	86,950	88,817	89,963	91,340	2%	91,340	91,340	91,340	91,340			76,390	89,963
Entered Employment Rate %	Q2-08	Q3-08	Q4-08	Q1-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults	78.2%	80.6%	83.2%	83.7%	1%	1	1	1		72%	90%	78.2%	83.2%
Dislocated Workers	88.0%	87.7%	88.0%	89.2%	1%	1	1	1		76%	95%	88.2%	88.0%
Labor Exchange	64.0%	64.0%	64.0%	63.0%	-2%	1	1	1		58%	72%	60.8%	64.0%

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Employment Retention Actuals	Q2-08	Q3-08	Q4-08	Q1-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults Numerator	1,170	1,126	1,023	1,019	0%	1,019	1,019	1019	1,019			1,235	1,023
Economically Disadvantaged adults denominator (# of exiters)	1,375	1,331	1,251	1,220	-2%	1,220	1,220	1220	1,220			1,431	1,251
Dislocated Workers Numerator	999	943	945	921	-3%	921	921	921	921			1,003	945
Dislocated Workers Denominator (# Employed at Exit)	1,094	1,032	1,065	1,019	-4%	1,019	1,019	1019	1,019			1,128	1,065
Labor Exchange Numerator	55,216	60,722	63,271	63,543	0%	63,543	63,543	63543	63,543			40,596	63,271
Labor Exchange Denominator (# Employed at Exit)	67,484	73,913	77,030	77,972	1%	77,972	77,972	77972	77,972			50,577	77,030
Employment Retention Rate %	Q2-08	Q3-08	Q4-08	Q1-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults	85.1%	84.6%	81.8%	83.5%	2%	1	1	1		70%	88%	86.3%	81.8%
Dislocated Workers	91.3%	91.4%	88.7%	90.4%	2%	1	1	1		74%	92%	88.9%	88.7%
Labor Exchange	82.0%	82.0%	82.0%	82.0%	0%	1	1	1		68%	85%	80.3%	82.0%
Average Six Month Earnings	Q2-08	Q3-08	Q4-08	Q1-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically disadvantaged adults numerator	13,189,205	12,994,186	11,852,905	12,707,481	7%	12,707,481	12,707,481	12707481	12,707,481			14,297,221	11,852,905
Economically Disadvantaged Adults Denominator (# Employed at Exit)	1,116	1,074	968	976	1%	976	976	976	976			1,182	968
Dislocated Workers Numerator	15,427,455	14,427,766	13,953,199	14,204,664	2%	14,204,664	14,204,664	14204664	14,204,664			14,950,666	13,953,199
Dislocated Workers Denominator (# Employed at Exit)	963	910	888	887	-0.1%	887	887	887	887			960	888
Labor Exchange Numerator			870,937,474	873,866,122	0%	873,866,122	873,866,122	873866122	873,866,122			509,588,801	870,937,474

Department of Labor, Licensing and Regulation
Division of Workforce Development Quarterly Reporting

Labor Exchange Denominator (# Employed at Exit)			63,160	63,416	0%	63,416	63,416	63416	63,416			40,493	63,160
Average Six Month Earnings	Q2-08	Q3-08	Q4-08	Q1-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults	\$11,818	\$12,099	\$12,245	\$13,020	6.33%	\$13,020	\$13,020	\$13,020	\$13,020	\$10,480	\$13,100	\$12,096	\$12,245
Dislocated Workers	\$16,020	\$15,855	\$15,731	\$16,014	1.80%	\$16,014	\$16,014	\$16,014	\$16,014	\$13,600	\$17,000	\$15,574	\$15,731
Labor Exchange	\$13,346	\$13,706	\$13,789	\$13,780	-0.07%	\$13,780	\$13,780	\$13,780	\$13,780	\$10,800	\$13,500	\$12,585	\$13,789
Youth Focused Goals	Q2-08	Q3-08	Q4-08	Q1-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Attainment of a High School Diploma, Degree, or Certificate	66.6%	63.8%	73.9%	69.6%	-6%	1	1	1		42%	52%	62.6%	73.9%
Placement in Unsubsidized Employment or Education	69.0%	62.6%	72.2%	70.3%	-3%	1	1	1		54%	67%	64.6%	72.2%
One-Stop Demographics	Q2-08	Q3-08	Q4-08	Q1-09	% Change	Avg	Min	Max	Total	Target		FY07	FY08
Total Maryland residents who received workforce services	131,758	135,859	137,840	143,764	4.30%	143,764	143,764	143764	143,764			126,171	137,840
Total Veterans receiving workforce services	12,105	12,525	12,795	13,297	3.92%	13,297	13,297	13297	13,297			11,853	12,795
Total persons w/ Disabilities receiving services (Self Disclosed)	8,378	8,879	8,990	9,109	1.32%	9,109	9,109	9109	9,109			7,748	8,990
GENDER	Q2-08	Q3-08	Q4-08	Q1-09	% Change	Avg	Min	Max	Total	Target		FY07	FY08
Male	57,284	59,899	60,979	63,316	3.83%	63,316	63,316	63316	63,316			53,391	60,979
Female	57,496	59,052	60,471	62,238	2.92%	62,238	62,238	62238	62,238			53,985	60,471
Blank	16,978	16,908	16,390	18,210	11.10%	18,210	18,210	18210	18,210			18,795	16,390
RACE	Q2-08	Q3-08	Q4-08	Q1-09	% Change	Avg	Min	Max	Total	Target		FY07	FY08
African American	55,208	56,913	57,456	59,336	3.27%	59,336	59,336	59336	59,336			52,266	57,456
White	37,196	38,766	40,133	42,368	5.57%	42,368	42,368	42368	42,368			35,012	40,133
Hispanic	5,380	5,781	6,009	6,132	2.05%	6,132	6,132	6132	6,132			4,880	6,009
Pacific Islander	294	292	289	301	4.15%	301	301	301	301			270	289
Asian	1,619	1,740	1,799	1,950	8.39%	1,950	1,950	1950	1,950			1,570	1,799

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Other	3,144	3,365	3,502	3,731	6.54%	3,731	3,731	3731	3,731			3,007	3,502
EDUCATION	Q2-08	Q3-08	Q4-08	Q1-09	% Change	Avg	Min	Max	Total	Target		FY07	FY08
No School	604	589	580	617	6.38%	617	617	617	617			696	580
Elementary School	15,645	15,607	15,202	15,185	-0.11%	15,185	15,185	15185	15,185			15,589	15,202
Some College\Vocational\Technical School	28,168	29,029	29,903	31,456	5.19%	31,456	31,456	31456	31,456			26,577	29,903
BA\BS Degree	12,240	12,727	13,113	14,103	7.55%	14,103	14,103	14103	14,103			11,566	13,113
Some Graduate School	4668	4,720	4,807	5,131	6.74%	5,131	5,131	5131	5,131			4,581	4,807
High School Diploma	46583	47,181	47,458	49,270	3.82%	49,270	49,270	49270	49,270			45,527	47,458
GED	7752	8,113	8,211	8,716	6.15%	8,716	8,716	8716	8,716			7,133	8,211
AA Degree	5597	5,869	6,119	6,401	4.61%	6,401	6,401	6401	6,401			5,095	6,119

Federal Reporting Common Measures Definitions

Entered Employment Rate- of those who are not employed at the date of participation; the # of adult participants who are employed in the first quarter after the exit quarter / # adult participants who exit during the quarter

Employment Retention Rate- Of those who are employed in the first quarter after the exit quarter: # of adult participants who are employed in both the second and third quarters after the exit quarter / # of adult participants who exit during the quarter

Average Earnings- Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: Total earnings in the second plus the total earnings in the third quarters after the exit quarter / # of adult participants who exit during the quarter

Placement in Employment or Education- Of those who are not in post-secondary education or employment (including the military) at the date of participation: # of youth participants who are in employment (including the military) or enrolled in post-secondary education and/or advanced training, occupational skills training in the first quarter after the exit quarter / # of youth participants who exit during the quarter

Attainment of a Degree or Certificate- Of those enrolled in education (at the date of participation or at any point during the program): # of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter / # of youth participants who exit during the quarter

Literacy and Numeracy Gains- Of those out-of-school youth who are basic skills deficient, Number of youth participants who increase one or more educational functioning levels / Number of youth who completed a year of participation (based on date of 1st youth service) + Number of youth who exit before completing a year of participation + Number of youth participants who increase one or more educational functioning levels



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Department of Labor, Licensing and Regulation
Governor's Workforce Investment Board

GOVERNOR'S WORKFORCE INVESTMENT BOARD	REPORTING PERIODS					% Change	2009 Fiscal Year to Date					Fiscal Year Comparison
	Sep-08	Oct-08	Nov-08	Dec-08	Avg		Min	Max	Total	Target	FY08	
Total # of participants	161	54	70	64	-8.6%	87.8	53	161	503	1320	2265	
Aerospace	10	10	14	4	-71.4%	12.6	7	22	67	120	102	
Bioscience	2	0	2	0	-100.0%	1.2	0	2	6	120	223	
Construction	28	14	4	0	-100.0%	15.4	4	28	77	120	172	
Education	0	2	0	0	0.0%	0.4	0	2	2	120	310	
Energy	36	10	40	55	37.5%	24.2	0	65	176	120	121	
Hospitality and Tourism	0	0	0	0	0.0%	0.0	0	0	0	120	68	
Healthcare	2	8	0	0	0.0%	2.6	0	8	13	120	213	
Information Technology	3	4	4	0	-100.0%	10.2	3	24	51	120	279	
Manufacturing	80	6	4	3	-25.0%	20.8	4	80	107	120	136	
Retail trade	0	0	0	0	0.0%	0.0	0	0	0	120	110	
Transportation/ warehousing	0	0	2	2	0.0%	0.4	0	2	4	120	43	
Governor's Workforce Summit											488	
Industry Initiatives	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	Target		
Progress toward goals												
Aerospace	100%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Bioscience	95%	97.0%	98.0%	99.0%	1.0%	94%	90%	98%		100%		
Construction	70%	80.0%	90.0%	95.0%	5.6%	70%	46%	90%		75%		
Education	100%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Energy	57%	58.0%	58.0%	60.0%	3.4%	52%	37%	58%		80%		
Hospitality and Tourism	100%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Healthcare	100%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Information Technology	98%	98.0%	100.0%	100.0%	0.0%	96%	90%	100%		90%		
Manufacturing	100%	100.0%	100.0%	100.0%	0.0%	88%	58%	100%		100%		
Retail trade	47%	50.0%	50.0%	50.0%	0.0%	48%	47%	50%		100%		
Transportation/warehousing	46%	50.0%	60.0%	75.0%	25.0%	50%	46%	60%		90%		
Outreach	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	Target		
# of planning/policy/advocacy engagements w/stakeholders (business, educ., WIB's etc)	40	49	30	33	10.0%	33.8	20	49	202	160	442	
# of TA consultations provided to stakeholders	8	16	9	20	122.2%	12.6	8	17	83	60	150	
# of new industry sector training initiatives										24	0	
Governance	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	Target		
% of board vacancies	15.0%	15.0%	15.0%	15.0%	0.0%	15.0%	15%	15.0%		5%		
Governance Quarterly				2nd QTR	% Change	Avg	Min	Max	Total	Target		
% of board participation				68.0%	28.3%	61%	53%	68.0%		95%		
Governance (Certification) Biennial												
# of local WIBs certified (11)	11										11	
# of local one stop centers certified (34)	34										34	



StateStat

Department of Labor, Licensing and Regulation Office of the Secretary

OFFICE OF THE SECRETARY						Fiscal Year To Date					FY COMPARISON		
Communications	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Press hits (print)	24	29	15	20	33.3%	25.7	15	37	154				284
Interviews (radio)	1	7	3	2	-33.3%	3.2	1	7	19				26
Interviews (television)	4	4	8	2	-75.0%	4.7	2	8	28				62
Press releases issued	7	4	6	6	0.0%	6.5	4	8	39				65
Outreach	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Public speaking	30	13	2	3	50.0%	13.5	2	30	81				208
Governance	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Board Appointments Completed	8	2	8	2	-75.0%	7	0	19	39		58	47	99
Board vacancies	18	16	12	18	50.0%	16	12	18	98				
Board positions	251	251	251	241	-4.0%	249	241	251	1496		250	241	251
Departmental Legislation	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Legislation Introduced											21		5
Legislation passed											21		4
EMPLOYMENT EQUITY & OPP	MONTHLY REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON		
Language accessibility	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
# of vital documents	64	64	64	64	0.0%	64.0	64	64	384		39	94	64.0
# translated in 1+languages	18	18	18	18	0.0%	18.0	18	18	108		16	0	18.0
Bilingual employees	44	44	44	44	0.0%	44.0	44	44	264		30	34	44.0
Diversity	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
# of minority employees	701	700	705	708	0.4%	701.2	696	708			675	804	702
% minority employees	49%	49%	49%	49%	0.0%	49%	49%	49%			48%	48%	49.0%
# of minority managers	44	43	42	43	2.4%	40.5	35	44			20	21	35
% minority managers	28%	27%	26%	27%	3.8%	26%	24%	28%			25%	24%	24%
DISCRIMINATION CLAIMS	Sep-08	Oct-08	Nov-08	Dec-08	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Total EEO Complaints rec'd	4	3	0	2	100%	1.0	1	1	1				83
EEO Complaints against DLLR	3	2	0	2	100%	1.8	0	3	11		23	20	3
EEO Investigations completed	1	3	0	2	100%	1.7	0	4	10		23	20	3
EEOC Decisions Pending	2	2	0	2	100%	1.7	0	2	10		3	2	10
EEOC Decisions	0	1	0	1	100%	0.3	0	1	2		2	4	3
EEOC/MCHR withdrawal	1	0	0	0	0.0%	0.3	0	1	2		0	0	0
Trainings	1	0	0	1	100%	0.3	0	1	2		3	3	1
Mediation	0	0	0	0	0.0%	0.0	0	0	0				6