



StateStat
Department of Labor, Licensing and Regulation
MBE/SBR



Thomas E. Perez
Secretary
Appointed January 2007

Management Team

Deputy Secretary: Leonard J. Howie, III
 Chief of Procurement: Latesa Thomas
 MBE Liaison Officer: Zanes Cypress

Administrations:

Workforce Development: Andy Moser, Assistant Secretary
 Occupational and Professional Licensing: Stanley Botts, Commissioner
 Labor and Industry: Ron DeJuliis, Commissioner
 Financial Regulation: Sarah Bloom Raskin, Commissioner
 Unemployment Insurance: Tom Wendel, Assistant Secretary
 Racing: Mike Hopkins, Executive Director

MBE CONTRACT ACTIVITY

PROCUREMENT/CONTRACT AWARDS	Goal Achieved: 15.42% # Waivers requested: # Waivers granted:						Goal Achieved: 20.27% # Waivers requested: # Waivers granted:					
	CURRENTLY AVAILABLE PERIOD (Month January, Year 2009)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	
Payment Totals	\$3,084,070.50	\$2,858.40 0.09%	\$44,516.86 1.44%	\$11,852.13 0.38%	\$59,227.39	1.92%	\$23,788,546.05	\$248,430.79 \$0.01	\$471,529.09 \$0.02	\$170,002.49 \$0.01	\$889,962.37	
Awards Totals	\$240,961.65	\$30,333.00 12.59%	\$5,622.00 2.33%	\$1,194.00 0.50%	\$37,149.00	15.42%	\$1,955,438.16	\$240,896.40 12.32%	\$95,114.38 4.86%	\$60,357.00 3.09%	\$396,367.78	
Architectural and Engineering	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$12,573.00	\$0.00	\$0.00	\$12,573.00	\$12,573.00	
Services	\$70,972.91	\$14,740.00	\$0.00	\$0.00	\$14,740.00	20.77%	\$436,413.02	\$66,333.00	\$31,578.00	\$31,474.00	\$129,385.00	
Supplies and Equipment	\$1,717.45	\$308.00	\$0.00	\$0.00	\$308.00	17.93%	\$133,982.09	\$7,044.00	\$6,038.06	\$5,565.00	\$18,647.06	
IT Services	\$1,010.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$115,367.00	\$9,612.00	\$0.00	\$0.00	\$9,612.00	
IT Supplies and Equipment	\$51,550.00	\$3,812.00	\$0.00	\$0.00	\$3,812.00	7.39%	\$203,968.80	\$85,488.00	\$0.00	\$0.00	\$85,488.00	
Human, Cultural, Social & Educational	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Corporate Credit Card	\$65,307.00	\$11,473.00	\$5,622.00	\$1,194.00	\$18,289.00	28.00%	\$609,410.00	\$72,142.00	\$55,785.00	\$10,745.00	\$138,672.00	
Direct Vouchers	\$50,404.29	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$443,724.25	\$277.40	\$1,713.32	\$0.00	\$1,990.72	

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$4,592,946	\$59,625	20	1.30%	\$23,948,947	\$798,989	147	3.34%



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Department of Labor, Licensing and Regulation
Personnel

PERSONNEL	REPORTING PERIODS					% Change	Fiscal Year to Date				Fiscal Year Comparison		
	Oct-08	Nov-08	Dec-08	Jan-09	Average		Minimum	Maximum	Total	FY06	FY07	FY08	
OVERTIME (PAYMENTS)													
Office of the Secretary	\$4,875	\$4,197	3,851	3,426	-11.0%	\$3,160	\$223	\$4,875	\$22,119	\$32,221	\$5,651	\$6,175	
Administration	\$11,411	\$7,324	7,661	4,247	-44.6%	\$5,736	\$2,281	\$11,411	\$40,155	\$96,172	\$78,551	\$66,928	
Financial Regulation	\$748	\$1,796	3,682	1,776	-51.8%	\$2,325	\$748	\$3,682	\$16,272	\$445	\$3,790	\$7,831	
Labor and Industry	\$14,528	\$8,760	2,381	1,137	-52.3%	\$6,294	\$1,137	\$14,528	\$44,060	\$57,864	\$51,126	\$54,557	
O & P Licensing	\$0	\$846	302	30	-90.0%	\$274	\$0	\$846	\$1,916	\$725	\$774	\$5,776	
Racing Commission	\$0	\$0	\$0	\$0	0.0%	\$0	\$0	\$0	\$0	\$559	\$0	\$684	
Unemployment Insurance	\$33,437	\$28,580	54,685	68,468	25.2%	\$39,405	\$19,958	\$68,468	\$275,832	\$222,942	\$172,141	\$225,226	
Workforce Development	\$2,500	\$1,305	664	1,308	96.9%	\$1,553	\$664	\$2,907	\$10,872	\$24,537	\$26,924	\$19,151	
Total	\$67,499	\$52,808	\$73,227	\$80,392	9.8%	\$58,747	\$35,848	\$80,392	\$411,226	\$435,465	\$338,958	\$386,329	
OVERTIME (DAYS)													
Office of the Secretary	214.1	147.5	149.0	122.0	-18.1%	120.0	7.0	214.1	840.3	148	15	144	
Administration	362.0	255.5	328.0	163.0	-50.3%	202.0	66.0	362.0	1,414.0	579	463	743.9	
Financial Regulation	23.8	63.6	134.0	59.0	-56.0%	86.7	23.8	137.0	606.9	3	115	165.8	
Labor and Industry	335.1	222.1	60.1	30.5	-49.3%	162.6	30.5	335.1	1,138.3	223	205	696.1	
O & P Licensing	-	28.0	10.0	1.0	-90.0%	8.4	0.0	28.0	58.5	43	14	108.2	
Racing Commission	-	-	-	-	100%	0.0	0.0	0.0	0.0	0	0	2.7	
Unemployment Insurance	1,190.9	998.6	1,917.8	2,458.4	28.2%	1,240.6	39.3	2,458.4	8,684.0	1,113	851	2739.5	
Workforce Development	85.5	50.8	23.7	42.2	78.1%	207.5	23.7	1,101.6	1,452.7	138	213	255.4	
Total	2,211.4	1,766.1	2,622.6	2876.1	9.7%	2,027.8	0.0	2,876.1	14,194.7	2,247	1,876	4855.6	
SICK LEAVE (DAYS)	12/16/08	12/30/08	1/13/09	1/27/09	% Change	Average	Minimum	Maximum	Total	FY06	FY07	FY08	
Office of the Secretary	45.6	28.8	52.5	61.6	17.3%	47.3	28.6	66.4	756.0	1,022	1,016	1,098	
Administration	103.7	60.9	88.2	112.2	27.2%	85.3	-14.6	169.4	1,364.4	1,783	2,008	2,222	
Financial Regulation	45.1	24.9	21.2	25.7	21.2%	30.8	20.8	69.1	492.7	640	772	952	
Labor and Industry	67.30	33.5	64.2	62.9	-2.0%	77.2	33.5	114.4	1,234.7	1,268	1,737	2,013	
O & P Licensing	66.60	33.7	41.1	35.3	-14.1%	34.5	14.8	66.6	552.1	535	571	787	
Racing Commission	13.50	4	9.1	7.6	-16.5%	18.4	4.0	38.6	294.6	211	216	612	
Unemployment Insurance	290.80	192.4	276.7	319.5	15.5%	271.0	192.4	520.8	4,335.9	5,923	6,133	6,690	
Workforce Development	116.10	67.4	101.5	121.2	19.4%	94.6	56.3	172.3	1,513.3	1,914	2,398	3,136	
Total	748.70	445.5	654.5	746	14.0%	659.0	424.5	1,174.5	10,543.7	13,296	3,751	17,329	
COMP TIME (DAYS)	12/16/08	12/30/08	1/13/09	1/27/09	% Change	Average	Minimum	Maximum	Total	FY06	FY07	FY08	
Office of the Secretary	12.80	7.9	5.7	13.4	135.1%	11.9	3.9	22.2	190.7	169	231	294	
Administration	9.30	1.1	2.3	9.3	304.3%	17.1	1.1	31.7	274.2	598	560	601	
Financial Regulation	15.60	6.4	7.1	12.2	71.8%	18.7	0.0	44.9	299.7	219	294	482	
Labor and Industry	6.30	1.5	6.4	9.6	50.0%	15.1	0.0	43.0	241.1	319	401	391	
O & P Licensing	1.20	0.5	1.2	2	66.7%	2.1	0.0	6.4	34.1	132	274	176	
Racing Commission	0.20	3.7	18.7	21	12.3%	10.0	0.0	46.1	160.1	367	350	202	
Unemployment Insurance	46.90	49.6	49.3	64.6	31.0%	46.3	9.1	79.2	741.2	634	514	686	
Workforce Development	19.90	9.7	14.1	23.6	67.4%	21.9	3.0	51.0	350.1	528	474	573	
Total	112.20	80.30	104.80	155.70	48.6%	142.3	22.7	253.0	2,277.2	2,966	3,098	3,254	



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PERSONNEL	REPORTING PERIODS					Fiscal Year to Date				Fiscal Year Comparison		
	12/16/08	12/30/08	1/13/09	1/27/09	% Change	Average	Minimum	Maximum	Total	FY06	FY07	FY08
ACCIDENT LEAVE (DAYS)												
Office of the Secretary	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	46	51	13
Administration	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	0	71	8.5
Financial Regulation	0.8	0.0	0	0	0.0%	0.1	0.0	0.8	1.4	0	1	0
Labor and Industry	0.0	0.0	0	0	0.0%	3.1	0.0	10.0	50.1	12	10	4.4
O & P Licensing	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	3	17	0
Racing Commission	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	0	0	0
Unemployment Insurance	3.2	0.0	9	7.1	-21.1%	4.2	0.0	11.1	67.2	3	72	0.4
Workforce Development	0.0	0.0	0	0	0.0%	0.0	0.0	0.0	0.0	65	58	10.75
Total	4.0	0.0	9.00	7.10	-21.1%	7.4	0.0	15.0	118.6	129	280	36.6
UNSCHEDULED LEAVE (DAYS)												
Office of the Secretary	2.0	0.0	2.6	4.1	57.7%	2.3	0.0	5.8	36.9	93	70	78.0
Administration	6.0	5.7	5.9	8.9	50.8%	7.3	3.5	12.8	117.0	168	182	178.4
Financial Regulation	2.5	0.0	3.1	1.6	-48.4%	1.8	0.0	7.6	29.1	80	33	45.0
Labor and Industry	5.5	0.9	5.0	5.4	8.0%	5.8	0.9	26.1	93.4	86	110	217.4
O & P Licensing	2.2	1.3	2.5	6.9	176.0%	2.9	0.0	6.9	46.3	97	80	89.9
Racing Commission	0.0	0.0		0.0	0.0%	0.0	0.0	0.0	0.0	0	0	3.7
Unemployment Insurance	25.6	11.6	14.2	15.5	9.2%	20.2	0.0	46.1	322.4	585	691	658.0
Workforce Development	10.1	13.3	5.8	9.1	56.9%	7.1	0.0	13.3	113.7	189	194	197.5
Total	53.9	32.8	39.1	51.5	31.7%	47.4	9.2	106.0	758.8	1,298	1,360	1,467.1
TELECOMMUTING (DAYS)												
Office of the Secretary	2.0	3.0	6.5	9.0	38.5%	9.7	2.0	26.6	155.1	36	0	103.8
Administration	0.0	0.0	0.0	0.0	0.0%	1.6	0.0	5.1	26.3	47	61	64.0
Financial Regulation	43.5	35.0	9.6	11.1	15.6%	35.6	9.6	71.7	570.1	607	867	832.3
Labor and Industry	4.0	0.0	5.0	7.0	40.0%	6.8	0.0	18.0	108.0	0	0	228.1
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	46	8.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	0.0
Unemployment Insurance	7.3	45.6	7.6	0.0	-100.0%	11.0	0.0	45.6	175.7	204	221	228.3
Workforce Development	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	17.6
Total	56.8	83.6	28.7	20.8	-27.5%	64.0	15.2	134.5	1,024.5	894	1,195	1,529.2
Total # of Teleworking Personnel	21.0	19.0	12.0	12.0	0.0%							
TRAINING (DAYS)												
Office of the Secretary	1.0	0.0	0.0	0.0	0.0%	1.3	0.0	10.8	20.9	8	1	0.0
Administration	14.0	0.0	0.0	3.0	100%	3.1	0.0	14.0	50.0	127	67	52.9
Financial Regulation	1.0	0.0	1.5	11.4	660.0%	4.3	0.0	29.0	69.0	109	134	94.3
Labor and Industry	3.2	0.0	0.0	1.0	100%	2.7	0.0	14.0	43.2	60	42	20.4
O & P Licensing	1.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	5.0	2	14	10.0
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	4.0	4.0	0	0	2.0
Unemployment Insurance	22.5	0.0	0.4	1.0	150.0%	5.6	0.0	22.5	89.4	216	137	73.0
Workforce Development	9.2	1.3	0.0	6.7	100%	17.1	0.0	149.0	274.1	526	458	333.5
Total	51.9	1.3	1.9	23.1	1115.8%	34.4	1.3	178.9	551.1	1,048	853	553.5



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PERSONNEL	REPORTING PERIODS					% Change	Fiscal Year to Date				Fiscal Year Comparison			
	12/16/08	12/30/08	1/13/09	1/27/09	Average		Minimum	Maximum	Total	FY06	FY07	FY08		
PEPS DUE														
Office of the Secretary	2	2	6	6	0.0%	4.1	2.0	7.0	65.0	104	107	110		
Administration	5	3	10	10	0.0%	6.6	3.0	12.0	105.0	176	184	175		
Financial Regulation	1	0	5	5	0.0%	3.1	0.0	8.0	49.0	72	82	88		
Labor and Industry	3	3	7	7	0.0%	6.2	3.0	11.0	99.0	153	158	156		
O & P Licensing	2	1	7	7	0.0%	3.3	0.0	7.0	53.0	67	70	75		
Racing Commission	0	0	1	1	0.0%	0.9	0.0	3.0	14.0	42	45	42		
Unemployment Insurance	16	16	21	21	0.0%	23.0	13.0	45.0	368.0	518	522	511		
Workforce Development	5	1	11	11	0.0%	7.6	1.0	14.0	122.0	231	237	239		
Total	34	26	68	68	0.0%	54.7	26.0	89.0	875.0	1,363	1,405	1396		
PEPS COMPLETED														
Office of the Secretary	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	25	29	31		
Administration	3	3	0	0	0.0%	2.7	0.0	5.0	43.0	82	95	135		
Financial Regulation	0	0	0	0	0.0%	1.8	0.0	6.0	28.0	42	48	72		
Labor and Industry	1	1	12	13	8.3%	2.9	1.0	13.0	47.0	32	36	85		
O & P Licensing	1	1	5	4	-11.1%	1.8	0.0	4.5	28.5	14	15	33		
Racing Commission	1	0	0	0	0.0%	0.4	0.0	2.0	6.0	0	0	27		
Unemployment Insurance	30	2	26	25	-2.0%	17.5	2.0	38.0	280.5	439	467	474		
Workforce Development	2	2	4	3	-14.3%	4.6	0.0	15.0	73.5	98	120	151		
Total	38	9	46	45	-1.1%	31.7	7.0	71.0	506.5	732	810	1008		
PEPS OVERDUE														
Office of the Secretary	2	2	6	6	0.0%	4.1	2.0	7.0	65.0	79	78	79		
Administration	2	0	10	10	0.0%	3.9	0.0	10.0	63.0	94	89	40		
Financial Regulation	1	0	5	5	0.0%	1.3	-4.0	6.0	21.0	30	34	16		
Labor and Industry	2	2	-5	-6	20.0%	3.3	-6.0	10.0	52.0	121	122	71		
O & P Licensing	1	0	2	3	50.0%	1.5	-2.0	6.0	24.0	53	55	42		
Racing Commission	-1	0	1	1	0.0%	0.5	-2.0	3.0	8.0	42	45	15		
Unemployment Insurance	-14	14	-5	-4	-20.0%	5.4	-15.0	30.0	87.0	79	55	37		
Workforce Development	3	-1	7	8	14.3%	3.0	-8.0	11.0	48.0	133	117	88		
Total	-4	17	21	23	9.5%	23.0	-24.0	55.0	368.0	631	595	388		



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PERSONNEL	REPORTING PERIODS				% Change	Fiscal Year to Date				Fiscal Year Comparison		
	12/16/08	12/30/08	1/13/09	1/27/09		Average	Minimum	Maximum	Total	FY06	FY07	FY08
PINS												
Office of the Secretary	101.9	101.9	103.9	103.9	0.0%	104.0	101.9	107.9		110	112	106
Administration	175.7	175.7	175.7	175.7	0.0%	180.3	175.7	186.7		193	192	184.8
Financial Regulation	84.3	84.3	86.3	86.3	0.0%	88.8	82.5	94.9		82	91	94.3
Labor and Industry	170	170	172	172	0.0%	179.3	166.0	193.0		169	179	190
O & P Licensing	77.8	77.8	78.8	78.8	0.0%	80.5	77.8	87.2		78.0	78.0	78.2
Racing Commission	15.2	15.2	14	14	0.0%	15.5	14.0	17.0		47	50	15
Unemployment Insurance	509.7	509.7	511.5	511.5	0.0%	517.7	509.5	529.9		543	540	525.7
Workforce Development	237.3	237.3	226.3	226.3	0.0%	249.7	226.3	265.5		278	276	261.9
Total	1371.9	1371.9	1368.5	1368.5	0.0%	1,415.8	1,368.5	1,476.7		1500	1518	1455.9
VACANCIES												
Office of the Secretary	3.5	3.5	2.5	2.5	0.0%	4.0	2.5	7.5		10	8	3.5
Administration	8	8	8	8	0.0%	9.8	8.0	15.2		13	11	9.2
Financial Regulation	10.6	10.6	7.6	7.6	0.0%	10.5	7.6	12.4		7	7	10.4
Labor and Industry	22	22	20	20	0.0%	22.8	16.0	28.0		24	20	16
O & P Licensing	2.7	2.7	2.7	2.7	0.0%	4.1	2.7	7.6		6	3	5.65
Racing Commission	1	1	4.2	4.2	0.0%	1.7	1.0	4.2		0	5	0
Unemployment Insurance	17.7	17.7	15	15	0.0%	16.6	14.6	18.3		14	21	14.48
Workforce Development	29	29	34	34	0.0%	30.8	28.0	34.0		41	31	30
Total	94.5	94.5	94	94	0.0%	100.2	92.9	116.3		115	106	89.23



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Department of Labor, Licensing and Regulation

General Services

GENERAL SERVICES					Fiscal Year To Date						Fiscal Year Comp	
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY 06	FY 07
Energy Footprint - Utilities												
Electricity use - owned properties (KwH)	436,801	207,513	293,943	319,684	8.8%	370,700	207,513	453,294	2,594,903	4,302,269	4,414,522	4,403,562
Electricity use - leased space (KwH)	34,692	33,887	35,977	37,479	4.2%	39,812	33,887	46,214	278,682		303,300	385,536
Gas use - owned space (Therms)	1,332	20,948	16,458	5,301	-67.8%	6,653	721	20,948	46,573	139,020	106,475	108,136
Gas use - leased space (Therms)	25	991	1,659	1,776	7.1%	640	1	1,776	4,477		3,091	6,466
Footprint - Vehicles	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY 06	FY 07
Vehicles registered	69	69	69	68	-1.4%	69	68	70			73	75
Miles driven	95,804	66,464	82,564	73,514	-11.0%	85,291	66,464	97,117	597,038		1,136,860	1,093,025
Avg. manufacturers mpg	21	21	21	21	0.0%	21	21	21			21	21
Footprint -Space Utilization (Sq. Ft.)	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY 06	FY 07
Space occupied - owned (SF)	294,681	294,681	294,681	294,681	0.0%	294,681	294,681	294,681				
Space occupied - leased (SF)	179,585	179,585	179,585	179,585	0.0%	179,585	179,585	179,585				
Space occupied - total occupied (SF)	474,266	474,266	474,266	474,266	0.0%	474,266	474,266	474,266				
Space unoccupied - owned (SF)	10,048	10,048	10,048	10,048	0.0%	10,048	10,048	10,048				
Space unoccupied - leased (SF)	3,507	3,507	3,507	3,507	0.0%	3,507	3,507	3,507				
Space unoccupied - total unoccupied (SF)	13,555	13,555	13,555	13,555	0.0%	13,555	13,555	13,555				
Total space utilization (Occupied & unoccupied in SF)	487,821	487,821	487,821	487,821	0.0%	487,821	487,821	487,821				

NOTES:

Grayed area for Electric Owned does not include January Central Plant part from MDGS for 1100 N. Eutaw Street

Grayed areas for Gas Owned - No Dec/Jan data from Waldorf. No January Central Plant part charge for 1100 N. Eutaw

Target for Owned Facilities is based on CY2005 total energy usage. This is the baseline to be used in DLLR's Phase II Energy Plan.

No target for leased facilities - data not available - utilities were paid by the Lessor

For FY06 Leased Elec, all data not available...one site paid by lessor, one site at different location with different square footage

For FY07 Leased Gas, all data not available...one site paid by lessor, one site moved to different location

Updated 03/04/09



StateStat
Department of Labor, Licensing and Regulation
Budget and Finance

Volume 2 Number 6
 Reporting Period December, 2008

BUDGET AND FINANCE		MONTHLY REPORTING PERIODS					% Change (Fiscal Year to Date				FY Comparison		
		Data						Average	Minimum	Maximum	Total	FY2006	FY2007	FY2008
DIVISION		OCT-08	NOV-08	DEC-08	JAN-09									
OFFICE OF THE SECRETARY	PERSONAL SERV	1,120,615	775,124	735,090	722,111	-1.8%	804,906	721,033	1,120,615	5,634,343	8,605,666	8,992,627	9,296,482	
	NON-PERS SERV	81,041	105,796	66,533	74,153	11.5%	106,102	23,678	308,599	742,714	1,769,305	1,582,644	952,768	
OFFICE OF THE SECRETARY Total		1,201,656	880,920	801,624	796,264	-0.7%	911,008	796,264	1,201,656	6,377,057	10,374,971	10,575,271	10,249,250	
DIVISION OF ADMINISTRATION	PERSONAL SERV	1,935,319	1,200,843	1,015,173	714,234	-29.6%	1,154,131	714,234	1,935,319	8,078,915	13,000,985	13,577,577	13,652,194	
	NON-PERS SERV	160,104	200,041	162,661	955	-99.4%	150,944	(67,406)	499,544	1,056,607	2,522,285	3,303,338	2,593,852	
DIVISION OF ADMINISTRATION Total		2,095,424	1,400,884	1,177,834	715,189	-39.3%	1,305,075	715,189	2,095,424	9,135,522	15,523,270	16,880,915	16,246,046	
FINANCIAL REGULATION	PERSONAL SERV	801,691	518,342	525,893	531,972	1.2%	589,347	518,342	801,691	4,125,428	4,736,839	6,160,028	6,663,383	
	NON-PERS SERV	63,804	65,573	58,920	116,216	97.2%	83,359	35,128	185,136	583,516	673,634	935,698	875,678	
FINANCIAL REGULATION Total		865,495	583,915	584,812	648,188	10.8%	672,706	583,915	865,495	4,708,944	5,410,473	7,095,726	7,539,061	
LABOR AND INDUSTRY	PERSONAL SERV	1,486,156	1,016,070	900,720	924,451	2.6%	1,027,599	899,955	1,486,156	7,193,196	9,268,262	10,620,980	11,354,592	
	NON-PERS SERV	201,430	131,372	91,215	192,729	111.3%	171,975	91,215	240,154	1,203,822	1,777,036	1,971,521	2,123,673	
LABOR AND INDUSTRY Total		1,687,586	1,147,442	991,934	1,117,180	12.6%	1,199,574	991,934	1,687,586	8,397,018	11,045,298	12,592,501	13,478,265	
DIVISION OF RACING	PERSONAL SERV	276,375	173,726	164,126	142,782	-13.0%	207,638	142,782	276,375	1,453,464	2,679,159	2,771,236	2,865,929	
	NON-PERS SERV	17,547	21,651	29,108	56,819	95.2%	28,511	10,976	56,819	199,579	3,399,353	3,715,392	2,845,265	
DIVISION OF RACING Total		293,922	195,377	193,234	199,601	3.3%	236,149	193,234	293,922	1,653,042	6,078,512	6,486,628	5,711,194	
O&P LICENSING	PERSONAL SERV	548,571	405,179	343,571	395,807	15.2%	399,397	340,440	548,571	2,795,778	4,487,489	4,770,112	4,649,011	
	NON-PERS SERV	347,724	305,015	107,382	581,626	441.6%	506,704	79,267	1,861,883	3,546,927	2,522,827	3,034,446	4,806,310	
O&P LICENSING Total		896,295	710,193	450,953	977,433	116.7%	906,101	450,953	2,250,754	6,342,705	7,010,315	7,804,559	9,455,322	
DIVISION OF WORKFORCE DEVELOPMENT	PERSONAL SERV	1,775,061	1,251,604	1,143,645	1,188,234	3.9%	1,286,690	1,143,645	1,775,061	9,006,832	15,629,406	15,972,396	15,337,266	
	NON-PERS SERV	4,374,963	1,601,822	2,767,833	4,044,323	46.1%	3,089,159	1,601,822	4,374,963	21,624,111	36,704,988	32,653,349	33,997,002	
DIVISION OF WORKFORCE DEVELOPMENT Total		6,150,024	2,853,427	3,911,478	5,232,556	33.8%	4,375,849	2,853,427	6,150,024	30,630,943	52,334,394	48,625,745	49,334,268	
DIVISION OF UNEMPLOYMENT ADMINISTRATION	PERSONAL SERV	4,097,238	2,933,628	2,703,349	2,663,965	-1.5%	2,965,932	2,617,054	4,097,238	20,761,524	34,430,863	34,348,927	33,964,043	
	NON-PERS SERV	1,057,927	2,663,705	797,956	1,939,042	143.0%	1,773,412	797,956	3,247,580	12,413,882	14,140,760	21,070,172	19,301,378	
DIVISION OF UNEMPLOYMENT ADMINISTRATION Total		5,155,165	5,597,333	3,501,306	4,603,007	31.5%	4,739,344	3,501,306	5,864,634	33,175,406	48,571,624	55,419,099	53,265,421	
		18,345,567	13,369,491	11,613,175	14,289,418	23.0%	14,345,805	11,613,175	18,345,567	100,420,637	156,348,856	165,480,444	165,278,826	

Small Procurement Order Time (\$2,500)	OCT-08	NOV-08	DEC-08	JAN-09	% Change (Average	Minimum	Maximum	Total	FY2006	FY2007	FY2008
Late	5	7	6	4	-33.3%	6	4	8	43		297	131
Total requisitions processed	373	325	329	114	-65.3%	292	114	373	2,045		2,436	3,247
% of Small Proc. reqs processed within 3 days	98.7%	97.8%	98.2%	96.5%	-1.7%	97.9%	96.5%	97.9%	97.9%	90.0%	88%	96%

Late Invoice Payments	OCT-08	NOV-08	DEC-08	JAN-09	% Change (Average	Minimum	Maximum	Total	FY2006	FY2007	FY2008
LATE INVOICE PAYMENTS	20	30	30	11	-63.3%	19	8	30	133		64	275
TOTAL INVOICES PAID	1,517	1,038	1,350	1,273	-5.7%	1,354	1,038	1,607	9,476	19,360	16,720	16,286
PERCENTAGE LATE (INVOICES)	1.3%	2.9%	2.2%	0.9%	-61.1%	1.4%	0.8%	1.9%	1.4%	0.33%	1.64%	2.29%

Late Invoice Amounts	OCT-08	NOV-08	DEC-08	JAN-09	% Change (Average	Minimum	Maximum	Total	FY2006	FY2007	FY2008
LATE INVOICE AMOUNTS	30,919	9,961	83,169	154,084	85.3%	45,347	8,960	154,084	317,430	133,803.84	567,705.11	852,196.73
TOTAL INVOICE AMOUNTS	3,916,171	5,833,783	5,805,575	3,352,648	-42.3%	5,211,266	3,352,648	8,555,896	36,478,860	59,759,660.23	66,763,578.57	71,534,804.50
PERCENTAGE LATE (DOLLARS)	0.8%	0.2%	1.4%	4.6%	220.8%	0.9%	0.3%	1.8%	0.9%	0.22%	0.85%	1.19%



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FINANCIAL REGULATION						FISCAL YEAR TO DATE				FISCAL YEAR COMPARISON		
LICENSING						Avg	Min	Max	Total	FY06	FY07	FY08
	Oct-08	Nov-08	Dec-08	Jan-09	% Change							
Depository Totals	65	65	65	65	0.0%	65.6	65	67		73	72	67
Bank Charters & Trust Institutions	54	54	54	54	0.0%	54.6	54	56		61	61	56
Credit Union Charters	11	11	11	11	0.0%	11	11	11		12	11	11
Non-Depository Totals	16,949	16,837	16,788	13,216	-21.3%	16,603.1	13,216	17,676		8,178	19,735	18,168
Check Cashier Licenses	512	517	520	433	-16.7%	496	433	520		412	469	531
Collection Agency Licenses	1,430	1,454	1,465	1,448	-1.2%	1,450	1,430	1,465		1,204	1,346	1,452
Consumer Lender Licenses	212	202	199	201	1.0%	216	199	236		279	283	232
Debt Management Licenses	36	36	36	35	-2.8%	36	35	36		44	43	36
Installment Lender Licenses	168	165	163	138	-15.3%	169	138	197		240	293	249
Money Transmitter licenses	76	74	73	73	0.0%	75	73	76		80	87	76
Mortgage Lender Licenses	3,199	3,130	3,031	2,836	-6.4%	3,228	2,836	3,589		5,193	6,178	3,744
Mortgage Originator Licenses	10,657	10,613	10,644	7,404	-30.4%	10,269	7,404	10,940		0	10,259	11,171
Sales Finance Company Licenses	659	646	657	648	-1.4%	664	646	682		726	777	677
Renewal Issuance Totals	174	239	1333	791	-40.7%	433	122	1,333	3028	3,655	1,522	2,363
Check Cashier Licenses	8	1	4	3	-25.0%	3	0	8		24	12	248
Collection Agency Licenses	73	115	60	34	-43.3%	57	27	115		401	232	475
Consumer Loan Licenses	0	1	1	1	0.0%	5	0	28		33	176	7
Debt Management Licenses	0	0	0	0	0.0%	0	0	1		1	29	3
Installment Lender Licenses	7	2	0	1	100.0%	16	0	54		111	176	31
Money Transmitter Licenses	0	0	0	0	0.0%	0	0	0		0	70	0
Mortgage Lender Licenses	81	48	78	109	39.7%	72	34	110		505	3,153	834
Mortgage Originator Licenses	0	63	1,180	630	-46.6%	268	0	1,180		1,873	0	0
Sales Finance Company Licenses	5	9	10	13	30.0%	11	5	20		80	39	167
Renewal Rates						Avg	Min	Max	YTD AVG			
Mortgage Lender Licenses	31.0%	35.6%	35.9%	31.1%	-13.4%	30.4%	17.3%	38.2%	30.4%	70.5%	68.4%	46.0%
Mortgage Originator Licenses	0.0%	34.8%	96.7%	16.1%	-83.3%	21.1%	0.0%	96.7%	21.1%			0.0%
New License Issuance Totals	150	137	150	102	-32.0%	147.4	102	193	1032	2031	12228	3247
Check Cashier Licenses	8	4	7	2	-71.4%	6	0	13		43	50	165
Collection Agency Licenses	27	29	14	14	0.0%	22	14	29		152	266	215
Consumer Loan Licenses	3	0	2	0	-100.0%	1	0	3		7	35	22
Debt Management Licenses	0	0	0	1	100.0%	0	0	1		1	0	0
Installment Lender Licenses	6	2	0	1	100.0%	3	0	6		18	33	65
Money Transmitter Licenses	0	0	0	0	0.0%	0	0	0		0	8	5
Mortgage Lender licenses	39	18	40	46	15.0%	32	18	46		226	1,524	1,371
Mortgage Originator Licenses	64	74	71	37	-47.9%	76	37	124		534	0	10,259
Sales Finance Company Licenses	3	10	16	1	-93.8%	7	1	16		51	115	126
DECISION MEASURES	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	YTD AVG	FY06	FY07 AVG	FY08 YTD AVG
Average Days to Approval on New (reporting system is being revamped August figures are not available)												
Check Cashier Licenses	61	71	78	85	9.0%	83	43	158	83			7
Collection Agency Licenses	71	57	52	73	40.4%	73	52	118	73		46	62
Consumer Loan Licenses	56	0	71	0	-100.0%	31	0	71	31		57	55
Debt Management Licenses	0	0	0	338	100.0%	56	0	338	56			0
Installment Lender Licenses	96	59	0	37	100.0%	38	0	96	38		67	56
Money Transmitter Licenses	0	0	0	0	0.0%	0	0	0	0			1
Mortgage Lender licenses	61	78	65	74	13.8%	75	61	107	75		64	65
Mortgage Originator Licenses	76	65	69	67	-2.9%	68	65	76	68		75	65
Sales Finance Company Licenses	35	9	32	6	-81.3%	30	6	53	30		46	52



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Licensing change decision on completed application -processing (totals)													
	263	177	173	195	12.7%	209	173	263	1,463			2479	
Change of control <60days	1	0	2	1	-50.0%	1	0	2	4			5	
Change of address <60days	65	65	34	23	-32.4%	53	23	87	369			958	
Change of employer <10days	197	112	137	171	24.8%	156	112	197	1,090			1,428	
EXAM RATIOS	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	
Depository Totals													
Bank exams completed	2	2	5	2	-60.0%	2	0	5	14	46	21	27	
Bank exams scheduled	4	3	4	2	-50.0%	3	2	5	24	36	23	36	
Credit Union exams completed	0	1	0	1	100.0%	1	0	3	6	12	7	10	
Credit Union exams scheduled	0	0	2	1	-50.0%	1	0	2	7	12	8	15	
Non-Depository Totals													
Check Cashier exams completed	0	0	0	8	100.0%	1	0	8	8	0	7	82	
Collection Agency exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	
Consumer Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	
Debt Management exams completed	1	0	0	1	100.0%	1	0	2	5	3	4	8	
Installment Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0	
Money Transmitter exams completed	0	1	0	1	100.0%	1	0	2	7	12	12	11	
Mortgage Lender exams completed	151	100	226	82	-63.7%	121	67	226	850	756	982	1,485	
Mortgage Lender exams Required by Statute	93	91	89	83	-6.7%	94	83	107	660	1,754	1,882	1,421	
Sales Finance Company exams completed	0	0	0	0	0.0%	0	0	0	0	1	0	0	
Exam turn-in efficiency													
Depository													
Number of completed exams turned into Office <30 days	2	3	1	2	100.0%	1	0	3	10			12	
Total number of completed exams during the month	2	3	5	3	-40.0%	3	1	5	20			37	
Number of reviewed exams sent from Office to Institution <30 days	0	0	0	0	0.0%	0	0	2	2			13	
Total number of Exams Reviewed by Office during the month	3	5	5	4	-20.0%	3	2	5	24			40	
Number of Exam Responses received from Institutions <30 days	0	0	0	0	0.0%	0	0	1	2			7	
Total number of Responses from Institutions received during the month	0	1	0	0	0.0%	1	0	3	5			12	
Non-Depository													
Total completed exams (mortgage & other non-depos.)	152	101	226	92	-59.3%	123	69	226	858			1586	
Average Number of Days to Completion (mortgage exams only) (new measure added FY2009 in July)	5	7	5	6	20.0%	5	1.28	7	33.6				
Total Number of Exams Invoiced (mortgage & other non-depos.) (new measure added FY2009 in July)	32	57	71	111	56.3%	69	31	111	480				
INVESTIGATION/ENFORCEMENT													
Investigations initiated - total	25	10	22	17	-22.7%	21	0	27	134	117	144	216	
Investigations initiated - Mortgage	17	8	14	9	-35.7%	12	8	17	84				
Investigations initiated - Non-Mortgage	8	2	8	8	0.0%	7	2	14	50				
Investigations completed (total)	17	19	18	11	-38.9%	18	0	19	117			154	
Investigation in Process	178	169	173	179	3.5%	165	160	179	179		89	151	
Referrals for Charges	4	6	3	10	233.3%	7	3	10	46				
Suspensions	0	0	0	0	0.0%	0	0	0	0				
Revocations	0	0	0	0	0.0%	0	0	0	0				
FINES AND RECOVERIES													
FINES TOTAL	\$53,090	\$36,870	\$58,390	\$56,500	-3.2%	\$40,576	\$19,217	\$58,390	\$284,029		\$415,651	392,238	
Licensing	\$22,100	\$9,700	\$11,850	\$10,000	-15.6%	\$12,467	\$7,800	\$22,100	\$87,266	\$	98,565	168,086	
Compliance / Examination	\$30,540	\$26,170	\$22,840	\$46,500	103.6%	\$24,166	\$11,417	\$46,500	\$169,163	\$	317,086	186,152	
Complaints													
Enforcement	\$450	\$1,000	\$23,700	\$0	-100.0%	\$3,943	\$0	\$23,700	\$27,600		\$0	38,000	
RECOVERIES TOTAL	\$122,595	\$117,975	\$162,825	\$157,718	-3.1%	\$166,062	\$117,975	\$244,849	\$1,162,434	\$	1,997,632	1,318,938	
Licensing													
Compliance (Mortgage and non-mortgage)	\$103,811	\$41,465	\$89,410	\$82,389	-7.9%	\$94,826	\$41,465	\$144,097	\$663,785		\$1,377,140	\$934,771	
Complaints - Total	\$4,733	\$70,033	\$66,503	\$74,104	11.4%	\$62,880	\$4,733	\$101,938	\$440,159		\$620,492	\$384,167	
Complaints - Mortgage	\$350	\$58,738	\$58,845	\$52,029	-11.6%	\$50,073	\$350	\$84,379	\$350,510		\$402,390	\$174,140	
Complaints - Non-Mortgage	\$4,383	\$11,296	\$7,658	\$22,075	188.3%	\$12,807	\$4,383	\$22,075	\$89,650		\$218,102	\$210,027	
Enforcement	\$14,051	\$6,477	\$6,912	\$1,225	-82.3%	\$8,356	\$0	\$28,825	\$58,490				



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COMPLAINTS	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
All Complaints												
Received in Month	135	258	133	210	57.9%	209	133	260	1465		2,597	2,596
Closed in Month	206	146	162	176	8.6%	183	146	213	1282		2,414	2,365
Open at End of Month	945	1,057	1,028	1,062	3.3%	1,001	926	1,062			648	879
Average time to close (days)	62	68	105	83	-21.0%	69	49	105			44	57
Mortgage Complaints												
Received in Month	44	69	36	39	8.3%	50	36	69	350		419	572
Closed in Month	34	41	47	44	-6.4%	45	34	61	317		369	419
Open at End of Month	326	354	343	338	-1.5%	330	312	354			152	305
Average time to close (days)	76	96	161	126	-21.7%	96	54	161			59	77
Non-Mortgage Complaints												
Received in Month	91	189	97	171	76.3%	159	91	201	1,115		2,178	2,024
Closed in Month	172	105	115	132	14.8%	138	105	172	965		2,045	1,946
Open at End of Month	619	703	685	724	5.7%	671	614	724			496	574
Average time to close (days)	59	57	82	69	-15.9%	59	47	82			41	
OUTREACH												
Depository institution events	11	12	12	17	41.7%	9	0	17	64	1		43
Community outreach events	14	12	10	20	100.0%	10	1	20	69			27
Notice of Intent ("Date of Notice")	9,433	7,509	11,426	9,171	-19.7%	8,781	7,509	11,426	61,464			10,292
Notice of Intent (Letters Mailed)	6,115	10,777	10,975	8,653	-21.2%	8,597	3,578	11,201	60,181			8,783
STAFF TRAINING												
Budgeted Examiner and Investigator positions	62.6	62.6	62.6	62.6	0.0%	64	63	67				62.6
Examiners and Investigators on staff	57	56	56	57	1.8%	58	56	63				57.0
Examiner and Investigator position vacancies	5.6	6.6	6.6	5.6	-15.2%	6	4	7				5.6
Examiners and Investigators attended training	5	5	3	6	100.0%	4	3	6	31			20
Hours of training	216	136	240	36	-85.0%	174	36	440	1,220			1,098
NOTES: July 2008 - Added Category for License Renewal Rate (Rows 28 & 29)												
July 2008 - Adjusted categories for Investigation/ Enforcement (Rows 83 thru 91)												
July 2008 - Revised Fines and Recoveries sections (Rows 92 thru 105)												
July 2008- Added Notices of Intent Letters (Rows 129 & 130)												
Removed "Mortgage Originator" measurement from Recoveries												
June 18, 2008 FY2007 Recoveries - An adjustment (reduction) of \$380,000 was made to the FY2007 recoveries.												
August FY 2009- "Average Days to Approval on New" applications (rows 41 thru 50) figures are not available for August FY 2009 due to revamping of data systems for accuracy.												
August FY 2009 - (row 96) Fines - Complaints filed with the agency may result in a recovery to the consumer. Fines are determined during an examination.												
August FY 2009: (row 100) Recoveries - Licensing violations may result in fines, no recoveries are assessed.												
November FY 2009: (row 87) Investigations/ Enforcement - Number of completed investigations for FY 2009 were restated on December 16th.												
November FY 2009: (row 101) Compliance non-mortgage exam recoveries for FY 2009 were restated on December 16th.												
December FY2009: (row 101) Compliance non-mortgage exam recoveries for the month of November FY2009 were restated on January 15th.												
December FY2009: (row 25) Note: Large increase due to renewal period for mortgage originator licensees.												
January FY2009: (row 88) Investigations / Enforcement- Number of investigations in process for FY 2009 were restated on February 18th.												



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	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	
Employment Standards													
Wage payment claims/investigations	220	141	100	189	89.0%	152	100	220	1,065		992	1,555	
Open Cases Under Investigation	483	531	524	604	15.3%	440	279	604			376	273	
Total Cases Closed	95	93	107	109	1.9%	102	87	118	714		634	1,677	
Employee wages recovered <90 days	\$16,373	\$38,802	\$36,647	\$23,971	-34.6%	\$24,526	\$12,162	\$38,802	\$171,683		\$274,347	\$675,152	
Investigators	1.80	2.40	2.95	3.35	13.6%	2.9	1.8	4.0			3.00	4.00	
Total wages recovered	\$31,186	\$41,083	\$45,728	\$25,032	-45.3%	\$32,287	\$24,280	\$45,728	\$226,010		\$312,923	\$764,684	
Inquiries (calls to call center)	4,310	3,789	4,540	3,934	-13.3%	4,304	3,789	4,751	30,126		7,644	39,715	
Transferred/referred to outside agency	97	146	192	78	-59.4%	104	26	192	728		323	1,974	
Handled internally	4,213	3,643	4,348	3,856	-11.3%	4,200	3,643	4,649	29,398		7,321	37,741	
Total hours of inquiry calls	204	174	244	226	-7.4%	216	174	250	1,512		291	2,401	
Prevailing wage													
New Prevailing Wage projects	11	3	1	4	300.0%	4	1	11	30	173	166	105	
Closed Prevailing Wage projects	5	4	1	12	1100.0%	7	1	13	47				
Total Prevailing Wage projects	98	97	97	89	-8.2%	96	89	101					
Value of current Prevailing Wage projects	\$1,563,738,496	\$1,532,962,496	\$1,504,700,496	\$1,496,203,155	-0.6%	\$1,512,231,423	\$1,428,188,872	\$1,584,978,947					
Prevailing Wage investigations	21	17	11	10	-9.1%	19	10	31	132	433	675	723	
Employees interviewed	419	120	164	128	-22.0%	275	120	509	1,925	8,094	8,094	11,447	
Amount of Prevailing Wage restitution recovered	\$14,392	\$2,209	\$683	\$11,355	1562.7%	\$11,558	\$683	\$22,669	\$80,906	\$319,485	\$228,038	\$476,331	
Number of Employees restitution collected for	15	10	1	25	2400.0%	17	1	40	116				
Wage determinations issued	22	15	42	26	-38.1%	20	10	42	143	\$737	\$337	\$1,500	
Value of Wage Determinations issued	\$69,392,056	\$181,441,528	\$424,583,859	\$139,975,273	-67.0%	\$159,680,230	\$22,408,894	\$424,583,859					
Liquidated Damages collected	\$2,520	\$4,025	\$19,525	\$42,070	115.5%	\$16,864	\$2,520	\$42,070	\$118,045	249	251	248	
Certified payroll records received	4083	3539	3,664	3,856	5.2%	3,608	2,083	4,083	25,254				
Investigators	1.80	2.80	3.50	3.50	0.0%	2.8	1.5	4.0		4.00	4.00	4.00	
Living wage													
New Living Wage service contracts	2	52	13	4	-69.2%	21	2	52	145			215	
Total Living Wage service contracts	291	343	356	360	1.1%	301	226	360				215	
Value of New Living Wage service contracts	\$3,611,650	\$93,958,069	\$25,957,914	\$6,860,941	-73.6%	\$65,903,525	\$3,611,650	\$275,298,209	\$461,324,676			\$933,096,222	
Living Wage investigations	2	2	2	14	600.0%	5	0	14	35				
Employees interviewed	0	0	0	0	0.0%	1	0	5	5			21	
Amount of Living Wage restitution recovered	\$0	\$0	\$3,100	\$0	-100.0%	\$443	\$0	\$3,100	\$3,100			\$324	
Number of employees receiving restitution	0	0	13	0	-100.0%	2	0	13	13			2	
Living Wage payroll records received	6	16	20	23	15.0%	10	0	23	72				
Investigators	0.25	0.30	0.30	0.50	66.7%	0.3	0.0	0.5				0	



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	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	
Safety Inspections - Railroad													
Complaints	2	1	1	0	-100.0%	1	0	2	8	12	29	37	
Accident total	2	1	3	1	-66.7%	2	0	3	11	26	24	35	
Fatalities	0	1	0	0	0.0%	0	0	1	2	1	0	2	
Injuries	0	0	1	0	-100.0%	0	0	1	2	2	3	12	
Property damage	2	0	3	1	-66.7%	1	0	3	9	23	21	29	
Inspector positions authorized	4	4	4	4	0.0%	4	4	4		6	6	4	
Inspectors	2	2	2	2	0.0%	2	2	3		3	3	3	
Defects identified	228	61	62	48	-22.6%	172	48	349	1,203	1,565	2,240	2,121	
Violations identified	0	0	0	0	0.0%	5	0	25	38	18	39	42	
Miles of Track	162	91	193	45	-76.7%	106	45	193	745	1,388	1,293	1,425	
Locomotives	1	0	0	1	100%	18	0	79	125	362	380	424	
Rail cars	0	0	0	0	0.0%	110	0	510	769	6,018	6,420	5,536	
Operating Practices Inspections	18	11	17	18	5.9%	15	11	18	104	135	150	151	
Safety Inspections - Amusement rides													
Total Inspections	244	28	35	11	-68.6%	297	11	744	2,078	5,235	4,954	5,224	
Certificate Inspections	208	28	17	4	-76.5%	246	4	616	1,722	3,843	4,034	4,341	
Other Inspections	36	0	18	7	-61.1%	51	0	137	355	1,392	920	883	
Accidents	0	0	0	0	0.0%	0	0	2	2	9	5	6	
Positions Authorized	7	7	7	7	0.0%	7	7	7		6	6	7	
Vacant Positions	0	0	0	0	0.0%	0	0	1		0	1	1	
AR Inspectors (Inspecting)	3.24	0.35	0.25	0.12	-49.9%	1.8	0.1	3.3					
Elevator Inspectors (Inspecting AR's)	0.00	0.00	0.01	0.03	1	0.0	0.0	0.0					
AR Inspectors (Not-Inspecting)	2.76	4.39	4.33	4.08	-5.8%	3.1	1.4	4.4					
Avg Inspections per Inspector	75	28	35	11	-68.6%	105	11	227					
Safety Inspection - Elevators													
Elevators Registered (active)	20,988	21,124	21,154	21,183	0.1%	20,983	20,709	21,183		19,394	20,039	20,712	
Total Elevators Overdue	5,557	5,347	5,019	5,477	9.1%	5,601	5,019	6,049		4,342	2,505	6,157	
Up to 1 Year Overdue	5,441	5,178	4,834	5,198	7.5%	5,457	4,834	5,961		3,926	2,365	6,082	
1 to 2 Years Overdue	115	167	183	277	51.4%	142	81	277		434	127	69	
> 2 Years Overdue	1	2	2	2	0.0%	2	1	5		44	13	6	
Total Inspections	1,764	1,131	1,481	1,406	-5.1%	1,505	1,131	1,764	10,532	18,041	19,051	15,790	
Accidents	0	0	0	0	0.0%	0	0	1	1	11	12	14	
Positions Authorized	26	26	26	26	0.0%	26	26	26		23	23	26	
Vacant Positions	5	5	5	5	0.0%	5	5	5		0	1	5	
Elevator Inspectors (Inspecting)	18.04	15.99	15.71	15.46	-1.6%	16.8	15.5	18.0					
AR Inspectors (Inspecting Elevators)	1.00	2.27	2.43	2.80	15.3%	1.7	1.0	2.8					
Elevator Inspectors (Not-Inspecting)	2.96	5.01	4.98	5.51	10.6%	4.1	3.0	5.5					
Fiscal Year Benchmark	76	76	76	76	0.0%	76	76	76					
Avg Inspections per Inspector	93	62	82	77	-5.7%	78	62	93					



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	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Boilers and pressure vessels												
Units Registered Total	55,213	55,187	55,178	55,193	0.0%	55,403	55,178	55,888		54,789	55,352	55,890
Units Registered--MD State	18,730	18,164	17,603	17,320	-1.6%	16,205	13,401	18,730		16,392	15,142	14,693
Units Registered--Special	36,483	37,023	37,575	37,873	0.8%	39,198	36,483	42,000		38,397	40,210	41,197
Total Inspections	2,556	2,095	1,626	2,003	23.2%	2,388	1,626	3,208	16,717	26,345	27,598	26,707
Inspections--MD State	809	548	576	605	5.0%	721	548	871	5,044	6,924	5,534	6,741
Inspections--Special	1,747	1,547	1,050	1,398	33.1%	1,668	1,050	2,386	11,673	19,421	22,064	19,966
Accidents	0	0	0	0	0.0%	0	0	0	0	3	2	1
Positions Authorized	13	13	13	13	0.0%	13	13	13		11	11	13
Vacant Positions	5	5	5	5	0.0%	5	5	5				
BPV Inspectors (Inspecting)	4.69	3.17	3.17	3.36	5.8%	4.1	3.2	4.8				
BPV Inspectors (Not-Inspecting)	3.31	4.83	4.83	4.64	-3.8%	3.9	3.2	4.8				
Fiscal Year Benchmark	165	165	165	165	0.0%	165	165	165				
Avg Inspections per Inspector	172	173	182	180	-0.7%	177	172	182				
Overdue Inspections												
Total BPV Overdue	10,978	10,873	10,540	10,783	2.3%	11,580	10,540	13,978		12,705	13,606	14,606
Up to 1 Year Overdue	5,113	5,112	4,950	5,315	7.4%	5,425	4,950	6,585		5,855	6,577	7,186
1 to 2 Years Overdue	2,102	2,055	1,919	1,842	-4.0%	2,166	1,842	2,617		2,331	2,533	2,642
> 2 Years Overdue	3,763	3,706	3,671	3,626	-1.2%	3,990	3,626	4,776		4,519	4,496	4,778
Total State of Maryland	7,767	7,542	7,308	7,277	-0.4%	6,915	5,605	7,767		7,228	7,246	7,145
Up to 1 Year Overdue-State	2,845	2,775	2,710	2,832	4.5%	2,515	1,985	2,845		2,808	2,451	2,658
1 to 2 Years Overdue-State	1,546	1,484	1,367	1,288	-5.8%	1,319	1,077	1,546		1,317	1,637	1,299
> 2 Years Overdue-State	3,376	3,283	3,231	3,157	-2.3%	3,081	2,543	3,376		3,103	3,158	3,188
Total Insurance (other)	3,211	3,331	3,232	3,506	8.5%	4,665	3,211	7,184		5,477	6,360	7,461
Up to 1 Year Overdue-Other	2,268	2,337	2,240	2,483	10.8%	2,910	2,240	4,210		3,047	4,126	4,528
1 to 2 Years Overdue-Other	556	571	552	554	0.4%	847	552	1,340		1,014	896	1,343
> 2 Years Overdue-Other	387	423	440	469	6.6%	909	387	1,634		1,416	1,338	1,590
ACE American Insurance	27	35	56	61	8.9%	45	27	61		27	32	54
ARISE Incorporated	153	149	154	154	0.0%	271	149	513		530	814	482
Chubb	233	198	152	219	44.1%	193	152	233		308	425	303
Cincinnati Insurance	52	53	17	19	11.8%	40	17	53		66	48	46
CNA Insurance Company	68	69	75	89	18.7%	106	68	184		139	200	267
FM Global	211	86	107	142	32.7%	122	86	211		78	75	34
Hartford Steam Boiler	1,528	1,694	1,712	1,813	5.9%	2,672	1,528	4,496		2,367	3,117	4,670
Hartford Steam Boiler-CT	3	3	3	22	633.3%	50	3	109		0	5	109
National Union Fire Insurance	3	3	3	3	0.0%	2	1	3		2	2	1
Seneca Insurance	54	70	77	50	-35.1%	72	47	113		45	94	67
Travelers	491	568	589	717	21.7%	769	491	1,023		917	823	1,166
Zurich American Insurance	290	304	282	212	-24.8%	279	212	321		921	720	258
Sasol North America Inc.	98	99	5	5	0.0%	45	4	99		77	5	4



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	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
MOSH												
Voluntary compliance sites	2	1	1	0	-100.0%	2	0	5	14	15	9	16
Inspections	168	104	112	138	23.2%	139	104	186	975	1,137	1,433	1,346
Inspector positions authorized	59	59	59	59	0.0%	59	59	59		59	59	59
Inspectors (current)	54	54	53	53	0.0%	55	53	57		43	54	58
Violations	767	519	490	575	17.3%	604	490	795	4,231	4,713	5,446	7,029
Hazards abated	589	353	528	343	-35.0%	541	343	721	3,787	4,713	5,446	5,325
Employees removed from exposure	3040	2342	1,745	5223	199.3%	3,200	1,745	5,223	22,398	46,465	111,334	79,617
Training Classes	13	6	4	8	100.0%	8	4	13	53	179	201	84
Training participants	265	107	82	280	241.5%	174	82	280	1,215	5,787	5,492	2,101
Other Persons Affected	330	121	209	520	148.8%	355	121	747	2,486			19,041
Complaints w/ serious hazards inspected	14	7	7	12	71.4%	8	5	14	59	74	71	60
Accidents Investigated	10	8	6	9	50.0%	10	6	19	72	150	139	135
Fatalities investigated	1	3	1	0	-100.0%	2	0	5	15	35	32	22
Fatalities investigated <1 day of notification	1	3	1	0	-100.0%	2	0	5	14	30	28	21
% investigated <1 day	100%	100%	100%	0%	-100.0%	82%	0%	100%		85.70%	87.50%	97.20%
Discrimination complaints	1	1	2	1	-50.0%	1	0	2	6	23	36	25
Consultation Initial Safety	12	9	16	13	-18.8%	13	9	16	90	170	173	155
Consultation Initial Health	9	5	10	8	-20.0%	9	5	11	63	114	94	103
Consultation Follow up	5	1	2	2	0.0%	2	1	5	15	41	38	27
Consultation Training	1	1	1	2	100.0%	1	0	3	9	9	8	9
Apprenticeship and training												
Programs registered	493	497	497	496	-0.2%	496	493	499		517	513	501
Visits - Compliance review	0	1	1	1	0.0%	1	0	2	8	28	13	40
Visits - Technical assistance	16	11	7	10	42.9%	13	7	20	90	120	131	151
Visits - Marketing and development	12	7	6	8	33.3%	10	6	13	70	61	75	125
Apprentices registered - total	9,857	9,844	9,888	9,907	0.2%	9,796	9,519	9,907		8,669	9,398	9,661
Total # Minority Apprentices	3,852	3,865	3,828	3,824	-0.1%	3,816	3,714	3,865		3,381	3,698	3,786
Total # Women Apprentices	482	482	485	487	0.4%	483	480	487		420	492	495
Minority Apprentice Graduates	21	6	8	6	-25.0%	18	6	29	127	329	298	310
Women Apprentice Graduates	2	0	7	2	-71.4%	4	0	10	26	44	75	27
Apprentice graduates - total	60	26	67	20	-70.1%	72	20	173	502	1,107	1,175	1,050
Field representatives	4	4	4	4	0.0%	4	4	4		4	4	4
Participating Employers	3,141	3,096	3,106	3,109	0.1%	3,116	3,096	3,141		3,015	3,030	3,118



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	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
LICENSE TOTALS												
Architects	6,004	5,994	6,012	6,017	0.1%	5,983	5,928	6,017		5,553	5,679	5,899
Barbers	6,248	6,232	6,224	6,205	-0.3%	6,246	6,205	6,282		6,206	6,155	6,270
Bay Pilots	63	64	65	65	0.0%	63	60	65		63	69	60
Cemetery Oversight	1,133.00	1,110	1,172	1,204	2.7%	1,135	1,101	1,204		948	979	1,082
Certified Interior Design	323	324	321	324	0.9%	320	314	324		289	289	314
Certified Public Accountants	19,848	19,843	19,819	19,761	-0.3%	19,816	19,761	19,848		19,346	19,368	19,826
Cosmetologists	48,069	48,012	47,823	47,836	0.0%	47,936	47,823	48,069		44,907	45,863	47,774
Stationary Engineers	6,437	6,428	6,429	6,426	0.0%	6,423	6,401	6,437		5,116	5,132	6,386
Foresters	174	178	179	183	2.2%	180	173	186		189	180	185
Home Improvement	26,869	26,922	27,019	27,032	0.0%	26,862	26,647	27,032		17,646	18,103	26,694
HVACR Contractors	17,238	17,341	17,352	17,409	0.3%	17,211	16,894	17,409		15,305	15,901	16,850
Landscape Architects	962	968	972	973	0.1%	965	957	973		857	876	938
Land Surveyors	989	989	995	997	0.2%	991	988	997		909	928	985
Master Electricians	4,845	4,852	4,887	4,903	0.3%	4,845	4,784	4,903		4,719	4,372	4,790
Plumbers	13,691	13,854	13,837	13,918	0.6%	13,790	13,691	13,918		12,603	13,043	13,749
Precious Metal Dealers & Pawnbrokers	339	345	349	353	1.1%	336	311	353		244	265	297
Professional Engineers	18,899	18,960	19,024	19,276	1.3%	18,952	18,787	19,276		16,804	17,435	18,686
Real Estate	52,685	52,298	51,860	51,391	-0.9%	52,603	51,391	53,750		53,710	55,788	54,201
Real Estate Appraisers and Home Inspectors	5,747	5,692	5,568	5,432	-2.4%	5,684	5,432	5,802		5,302	5,462	5,836
NEW LICENSES												
Architects	32	23	16	29	81.3%	32	16	50	221	379	369	311
Barbers	38	37	38	37	-2.6%	41	37	51	288	581	544	542
Bay Pilots	0	4	0	1	0.0%	2	0	6	12	0	4	7
Cemetery Oversight	47	41	41	30	-26.8%	32	19	47	224	252	330	319
Certified Interior Design	1	3	0	4	0.0%	2	0	6	16	16	22	35
Certified Public Accountants	54	51	31	19	-38.7%	41	19	54	287	559	602	854
Cosmetologists	349	244	241	322	33.6%	325	241	393	2,274	4,276	4,272	4,470
Stationary Engineers	36	12	16	12	-25.0%	23	12	36	158	174	420	1,177
Foresters	0	1	0	2	0.0%	1	0	2	5	3	5	6
Home Improvement	181	245	225	236	4.9%	228	181	262	1,599	2,349	2,890	3,176
HVACR Contractors	312	215	219	221	0.9%	261	215	318	1,825	2,617	2,669	2,692
Landscape Architects	2	7	4	1	-75.0%	5	1	13	36	52	51	64
Land Surveyors	0	1	4	5	25.0%	3	0	5	19	55	27	62
Master Electricians	38	23	34	28	-17.6%	28	19	38	195	335	349	386
Plumbers	81	270	148	174	17.6%	165	81	270	1,158	1,945	1,838	2,059
Precious Metal Dealers & Pawnbrokers	8	9	4	6	50.0%	8	4	13	59	16	25	80
Professional Engineers	60	99	57	289	407.0%	113	55	289	793	1,108	1,203	1,387
Real Estate	571	573	557	571	2.5%	578	557	638	4,047	8,820	9,854	9,337
Real Estate Appraisers and Home Inspectors	46	19	16	21	31.3%	41	16	112	288	1,119	927	1,088



Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
LICENSE RENEWALS - RATE												
Architects	78%	80%	83%	78%	-6.0%	78%	71%	83%				
Barbers	67%	65%	70%	65%	-7.1%	68%	65%	70%				
Bay Pilots	0%	0%	0%	0%	0.0%	0%	0%	0%				
Certified Interior Design	60%	30%	67%	72%	7.5%	58%	30%	100%				
Certified Public Accountants	87%	82%	86%	87%	1.2%	86%	82%	87%				
Cosmetologists	69%	67%	70%	65%	-7.1%	69%	65%	72%				
Stationary Engineers	82%	81%	81%	81%	0.0%	80%	77%	82%				
Foresters	100%	50%	100%	0%	-100.0%	72%	0%	100%				
Home Improvement	69%	65%	67%	63%	-6.0%	67%	63%	71%				
HVACR Contractors	46%	45%	46%	45%	-2.2%	46%	44%	51%				
Landscape Architects	88%	78%	80%	85%	6.2%	80%	73%	88%				
Land Surveyors	95%	86%	79%	85%	7.6%	88%	79%	95%				
Master Electricians	73%	75%	72%	75%	4.2%	76%	72%	82%				
Plumbers	56%	42%	47%	50%	6.4%	51%	42%	56%				
Precious Metal Dealers & Pawnbrokers	20%	43%	0%	50%	0.0%	25%	0%	50%				
Professional Engineers	82%	77%	86%	77%	-10.5%	82%	77%	86%				
Real Estate	61%	60%	62%	59%	-4.8%	60%	59%	62%				
Real Estate Appraisers and Home Inspectors	22%	24%	13%	29%	123.1%	23%	13%	29%				
Cemetery Oversight	16%	22%	13%	23%	76.9%	18%	10%	26%				
LICENSE RENEWALS-RAW DATA												
Architects	217	213	155	239	54.2%	241	217	263	962	2,475	2,612	2,700
Barbers	238	207	219	245	11.9%	258	238	291	1,031	2,388	2,882	2,513
Bay Pilots	0	0	0	0	0.0%	0	0	0	0	65	0	54
Certified Interior Design	6	2	6	19	216.7%	5	1	6	18	132	126	143
Certified Public Accountants	520	714	877	800	-8.8%	755	520	1058	3,020	9,273	9,507	9,214
Cosmetologists	1780	1478	1448	1799	24.2%	1828	1780	1927	7,310	20,479	20,093	21,032
Stationary Engineers	225	169	201	203	1.0%	215	187	230	861	2,404	2,304	2,313
Foresters	4	4	1	4	300.0%	35	3	72	138	21	150	24
Home Improvement	1017	806	843	932	10.6%	1037	962	1127	4,146	9,257	11,457	10,527
HVACR Contractors	477	398	420	422	0.5%	518	477	544	2,073	6,447	5,312	6,916
Landscape Architects	42	22	36	37	2.8%	43	39	46	172	398	409	424
Land Surveyors	25	21	45	43	-4.4%	44	25	56	175	478	403	476
Master Electricians	195	161	195	176	-9.7%	214	195	237	856	2,021	1,809	2,609
Plumbers	426	346	324	460	42.0%	460	426	521	1,839	4,915	5,078	5,337
Precious Metal Dealers & Pawnbrokers	6	2	2	6	200.0%	7	3	9	27	148	71	120
Professional Engineers	476	600	739	586	-20.7%	575	476	649	2,299	6,911	7,183	7,248
Real Estate	2704	1961	2884	2644	-8.3%	2503	2240	2704	10,011	19,955	25,881	30,468
Real Estate Appraisers and Home Inspectors	63	79	96	71	-26.0%	55	47	63	220	665	1,316	767
Cemetery Oversight	24	12	22	48	118.2%	22	9	30	88	223	203	255



StateStat

Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					% Change	Fiscal Year To Date				FY COMPARISON		
	Oct-08	Nov-08	Dec-08	Jan-09	Avg		Min	Max	Total	FY06	FY07	FY08	
HOME IMPROVEMENT													
Complaints Received	217	128	135	129	-4.4%	174	128	219	1,216				
Complaints (licensed)	130	68	69	76	10.1%	99	68	130	692	1,678	1,612	1,183	
Complaints (unlicensed)	87	60	66	53	-19.7%	74	53	103	515	1,394	1,294	856	
Investigations completed	158	198	315	133	-57.8%	217	124	315	1,519	3,662	3,308	3,525	
Investigation time to resolution in Days	115	130	129	101	-21.7%	110	77	130		65	91	108	
Claims Received	39	22	26	27	3.8%	28.67	22.00	39.00	172				
Panel Small Claims	3	8	0	8	0.0%	4.50	0.00	8.00	27				
Investigators	8	8	7	7	0.0%	8	7	8	54		7	85	
Avg. caseload	135	118	102	95	-6.9%	116	95	135	810		93	105	
Monetary Settlement by Investigators	\$4,041	\$66,018	\$58,037	\$14,148	-75.6%	\$27,184	\$1,841	\$66,018	\$163,106				
Restitution through Criminal Court	\$180,940	\$234,291	\$73,182	\$169,413	131.5%	\$161,875	\$73,182	\$239,341	\$971,251				
ADR	8	24	46	20	-56.5%	19	8	46	114				
District Court	135	76	66	90	36.4%	100	66	135	600				
Guaranty Fund	Oct-08	Nov-08	Dec-08	Jan-09									
Guarantee Fund Balance	\$1,655,731	\$1,589,859	\$1,510,999	\$1,513,968	0.2%	\$1,567,639	\$1,510,999	\$1,655,731	\$6,270,557				
Guaranty Fund Award	\$85,927	\$170,909	\$155,123	\$11,667	-92.5%	\$92,287	\$11,667	\$170,909	\$553,723				
Guaranty Fund Reimbursements	\$13,356	\$32,165	\$4,989	\$0	-100.0%	\$16,893	\$0	\$33,957	\$84,467				
Licensing Activity	Oct-08	Nov-08	Dec-08	Jan-09									
Total Licensees	26,869	26,922	27,019	27,032	0.0%	26,961	26,869	27,032					
Total Contractors													
Total Sub Contractors													
Total Sales persons													
New Applications Received	92	101	72	86	19.4%	91.17	72.00	101.00	547				
Telephone Calls Received	1,887	1,764	663	666	0.5%	1,245	663	1,887	4,980				
Applications Returned to Contractors	28	26	28	32	14.3%	33	26	43	196				
Examination Results	Oct-08	Nov-08	Dec-08	Jan-09									
# of Exams Taken	232	228	225	271	20.4%	234.40	216.00	271.00	1,172				
# of Exams Passed	163	148	144	168	16.7%	151.60	135.00	168.00	758				
Pass Rate (%)	70	65	64	62	-3.1%	64.80	62.00	70.00	64.80				
REAL ESTATE	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	
Complaints	52	44	64	63	-1.6%	55	44	64	387	409	777	901	
Investigations Completed	14	8	9	13	44.4%	11	8	14	78	127	97	200	
Investigation time to resolution in Days	121	109	140	137	-2.1%	131	109	161				1,612	
ADR	6	6	11	5	-54.5%	7	4	11	47	26	25	62	
District court	0	0	0	0	0.0%	0	0	0	0	0	0	0	
Investigators	5	5	5	5	0.0%	5	5	5	35	2	2	54	
Avg. caseload	20	20	20	20	0.0%	20	20	20	140	25	25	20	



Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
DISCIPLINARY ACTIONS												
Home Improvement	19	6	6	3	-50.0%	13	3	36	94		186	136
Real Estate	7	11	11	9	-18.2%	7	0	11	49	41	35	81
Real Estate Appraisers and Home Inspectors	0	1	0	2	0.0%	2	0	5	13	7	8	10
All Other Boards/Commissions	2	15	9	5	-44.4%	5	1	15	37			60
ALL OTHERS												
Complaints	47	34	40	56	40.0%	51	34	60	354	580	681	659
Investigations Completed	4	1	3	8	166.7%	5	1	8	37	51	42	65
Investigation time to resolution	25	6	119	157	31.9%	99	6	207	691	185	35	655
ADR	0	0	0	0	0.0%	0	0	0	0			0
District court	0	0	0	0	0.0%	0	0	0	0	3	7	1
Investigators										1	1.5	8
Avg. caseload												13
CALL CENTERS												
Call volume	10107	7449	8796	9319	5.9%	9,502	7,449	10,883	66,512			78,632
Avg length of call in min	1.46	1.42	1.49	1.51	1.3%	1.72	1.42	2.07				1.56
Resolution of problem on call												
Transfer to other entity												
Customer service agents	3.46	2.83	2.56	3.57	39.5%	3.11	2.56	3.57				3
Avg. New Application Processing time (days) (NEW)												
Architects	3	12	6	3	-50.0%	6	3	12	24			
Certified Interior Design	6	3	11	12	9.1%	8	3	12	32			
Certified Public Accountants	21	24	20	34	70.0%	25	20	34	99			
Landscape Architects	25	7	0	41	0.0%	18	0	41	73			
Land Surveyors	18	21	0	39	0.0%	20	0	39	78			
Professional Engineers	10	16	15	16	6.7%	14	10	16	57			
Real Estate	5	26	0	0	0.0%	8	0	26	31			



StateStat
Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING		MONTHLY REPORTING PERIOD				Fiscal Year To Date				FY COMPARISON		
MFR Complaint Measures (NEW)	FY2007	FY2008			Total FY07 & FY08	Average	08 Estimate	% Est. Met				
% of complaints closed < 180 days	63.4%	54.8%				59%	65%	-15.7%				
average completion time	209	237				223	190	24.7%				
% HIC complaints resolved by mediation/settlement	17.0%	15.0%				16%	20%	-25.0%				
\$ recovered for consumers in non-guaranty cases from HIC activities	2,880,000	1,440,000			4,320,000	2,160,000	1,750,000	-17.7%				
MFR General Measures	FY2007	FY2008			Total FY07 & FY08	Average	08 Estimate	% Estimate Met				
Customer service rating, on a scale of 1 to 10	5.37	4.90				5.14	4.9	0.0%				
% renewals via Internet/telecommunications	85%	86%				86%	86%	0.0%				



Department of Labor, Licensing and Regulation
Division of Unemployment Insurance

UNEMPLOYMENT INSURANCE	Reporting Periods				% Change	Fiscal Year To Date					FISCAL YEAR COMPARISON		
	ISSUANCES AND DETERMINATIONS	Oct-08	Nov-08	Dec-08		Jan-09	Avg	Min	Max	Total	Target	FY06	FY07
New Claims Filed	29,222	30046	43114	40377	-6.3%	29,870	20,557	43,114	209,093		200,015	211,233	243,281
Persons Currently Drawing UI Benefits	52,133	54787	76665	77121	0.6%	57,938	45,475	77,121			34,810	35,719	41,309
Dollars Paid in Benefits (in millions \$\$\$)	49.4	54.7	84.4	85.6	1.4%	61	48	86	426		373	403	507
Trust Fund Balance (in million \$\$\$)	870	841	774	680	-12.1%	847	680	946		980	1032	1058	986
# of First UI Checks issued - Regular UI	11834	13559	17797	24204	36.0%	13,650	8,213	24,204	95,553		87,139	84,681	103,693
# of First UI Checks issued - Ex. Fed Employees	50	29	52	60	15.4%	45	29	60	315		698	581	504
# of First UI Checks issued - Ex Military	76	69	64	62	-3.1%	66	55	76	460		977	794	723
# of First UI Checks issued - TOTAL	11,960	13657	17913	24326	35.8%	13,761	8,320	24,326	96,328		88,814	86,056	104,920
% of First UI Checks Issued <21 days – Regular UI DLA = 87%	93%	92%	92%	93%	1.1%	92.4%	92.0%	93.0%	161.8%	87%	94.3%	94.1%	93.7%
% of First UI Checks Issued <21 days – Ex-Fed. Employees DLA = 70%	79%	95%	90%	90%	0.0%	86.9%	73.0%	95.0%	152.0%	70%	91.1%	88.9%	91.3%
% of First UI Checks Issued <21 days – Ex-Military Personnel DLA = 87%	95%	97%	100%	97%	-3.0%	97.0%	95.0%	100.0%	169.8%	87%	95.9%	96.0%	93.8%
# of Determinations [nonmontetary e.g. quit/fired]	31933	32091	37024	39199	5.9%	32,644	27,793	39,199	228,506		267,081	278,665	315,707
% of Determinations issued in 21 days of issue detection DLA = 80%	84.1%	83.1%	83.3%	89.40%	7.3%	84.3%	81.6%	83.1%		80%	93.7%	93.3%	88.4%
FEDERAL REVIEW - QUARTERLY	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
						Last	Four	Quarters					
% of determinations passing Federal Review - quality/accuracy DLA = 75%	77.3%	84.7%	74.60%	80.20%	7.5%	79.2%	74.6%	84.7%		75%	83.3%	83.2%	82.9%
# of employer status determinations completed	5,602	4,871	4,620	3898	-15.6%	4747.8	3,898	5,602	19,465		21,280	21,368	19,465
% of determinations completed <180 days of establishment DLA = 80%	92.4%	86.1%	95.7%	94.2%	-1.5%	92.1%	86.1%	95.7%		80%	83.1%	82.5%	86.1%
# of detectable/recoverable overpayments established	6,295	6,018	8,826	8418	-4.6%	7389.3	6,018	8,826	23,224		24,812	26,536	23,224
% of overpayments established for recovery DLA = 55%	96.2%	88.2%	97.1%	93.20%	-4.0%	93.7%	88.2%	97.1%		55%	64.5%	78.5%	88.4%
\$ of employer taxes deposited into Clearing Acct.	\$77.2M	\$206.9M	\$56.3M	\$67.1M	19.2%	\$101.9M	\$56.3M	\$206.9M	\$407.5M		\$415M	\$395M	415
% of taxes deposited into Clearing Account w/i 3 business days DLA = 90%	99.5%	99.6%	99.8%	99.80%	0.0%	99.7%	99.5%	99.8%		90.0%	99.0%	99.0%	99.3%
# of employers audited	851	828	947	976	3.1%	900.5	828	976	3,484	700/2800	2,755	2,841	3,484
% of employers audited DLA = 2% per year	2.4%	2.3%	2.7%	2.8%	3.0%	2.5%	2.3%	2.8%		2%	2.2%	2.1%	2.4%
<i>Note: % = Federal {USDOL} Desired Level of Achievement (DLA) figure</i>													



StateStat

Department of Labor, Licensing and Regulation Unemployment Insurance Appeals

LOWER APPEALS	REPORTING PERIODS					Fiscal Year To Date							FY COMPARISON		
Case tracking	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	Target	Total	Target	FY06	FY07	FY08
Total No. U.I Appeals Filed	3,198	2,810	3,559	3862	8.5%	3,265	2,786	3,862	22,856		22,856		26,062	25,505	28,228
Disposition - in favor of appellant	1,018	744	885	849	-4.1%	2,077	744	10,181	16,617		6,436		9,689	8,128	10,330
Disposition - not in favor appellant	1,806	1,483	1,671	2,747	64.4%	3,739	1,483	17,111	29,914		12,803		16,898	17,207	17,410
Total No. U.I. Decisions	2,824	2,227	2,556	2,596	1.6%	5,691	2,227	27,292	45,531		18,239		26,587	25,335	27,740
No. U.I. Hearing Examiners	25	26	30	31	3.3%	27	25	31					30	29	27
% of cases out in 30 days	15%	15%	10%	10%	0.0%	36%	10%	75%		**60%		**60%	65%	68%	
% of cases out in 45 days	74%	56%	33%	16%	-51.5%	68%	16%	94%		**85%		**85%	89%	91%	
Case age (avg) in days	26	32	30	38	26.7%	27	19	38		**30		**30			234
Quarterly Fed. Evaluation of Hearing Examiner Quality; Percent Scoring 85 or Better															
		100%			0.0%	92%	90%	96%		***85%		***85%	99%	96%	
** Per USDOL Guidelines															
***U.S.D.O.L. 80% scoring 85 or better															
HIGHER APPEALS	REPORTING PERIODS				Fiscal Year To Date						FY COMPARISON*****				
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08	FY05	
Appeals Recieved	360	422	288	405	40.6%	355	288	422	2,843		3,522	3,170	3,717	3,609	
Decisions Mailed	262	396	364	343	-5.8%	330	262	396	2,640		3,529	3,328	3,576	3,773	
Disposition - Affirmed	92	205	203	304	49.8%	199	92	304	1,590				1,772		
Disposition -Affirmed w/comment	128	144	126	130	3.2%	133	106	175	1,060				542		
Disposition - Reversed	15	14	14	11	-21.4%	13	9	16	102		66	62	59	37	
Disposition - Remanded	22	22	11	25	127.3%	24	11	38	189				292		
Disposition - Modified	2	3	5	2	-60.0%	2	0	5	18				19		
Disposition - Unnecessary	2	7	2	1	-50.0%	2	0	7	18				9		
% of cases out in 45 days	66%	72%	71%	54%	-23.9%	72%	54%	81%		50%*	81%	89%	86%	80%	
% of cases out in 75 days	93%	91%	92%	85%	-7.6%	92%	85%	96%		80%*	94%	97%	96%	96%	
Case age (avg)	36	35	40	31	-22.5%	32	27	40		40**					
*USDOL Time Lapse Standards															
**New Case Aging Standards - The proposed Acceptable Level of Performance for the average age of appeals for Higher Authority Appeals is 40 days.															



StateStat
Department of Labor, Licensing and Regulation
Racing Commission

Volume 2 Number 6
 Reporting Period December, 2008

RACES	Monthly Reporting Periods				% Change	Fiscal Year to Date				FY Comparison		
	Oct-08	Nov-08	Dec-08	Jan-09		Avg	Min	Max	Total	FY06	FY07	FY08
Live racedays - thoroughbred	19	17	14	18	-17.6%	14	0	19	100	187	128	169
Live Race Days-harness	0	0	0	0	0.0%	5	0	18	32	106	74	81
Wagering - thoroughbred	\$22,298,524	\$19,561,054	\$16,189,064	\$19,183,243	-17.2%	\$19,927,165	\$16,189,064	\$23,582,644	\$139,490,152	\$338,925,415	\$249,667,559	\$314,234,024
Wagering - harness	\$8,068,587	\$7,206,429	\$6,362,738	\$6,695,836	-11.7%	\$7,833,767	\$6,362,738	\$9,892,640	\$54,836,368	\$110,294,127	\$76,421,537	\$94,057,104
Wagering - total	\$30,367,111	\$26,767,483	\$22,551,802	\$25,879,079	-15.7%	\$27,760,931	\$22,551,802	\$33,338,479	\$194,326,520	\$449,219,542	\$326,089,096	\$408,291,128
TESTING AND SUPERVISION	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Equine - Blood/gas tests	0	0	0	0	0.0%	0	0	0	0		13	274
Equine - Blood/gas overages	0	0	0	0	0.0%	0	0	0	0	2		0
Equine - specimen testing	611	634	582	621	-8.2%	586	345	789	4,105	10,044	7,132	9,981
Equine - violations	8	4	6	2	50.0%	4	0	8	25	17	32	22
Human testing	1	1	0	0	-100.0%	1	0	2	6	80	66	52
Confirmations (+-)	1	1	0	0	-100.0%	1	0	2	7	6	8	32
Rulings issued - thoroughbred		32	17	24	-46.9%	22	0	35	132			226
Rulings issued - harness	0	0	1	0	100%	5	0	22	38			46
Rulings issued - total	0	32	18	24	-43.8%	24	0	57	170			235
THOROUGHBRED LICENSING	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Original Owner	49	33	15	25	-54.5%	35	4	62	246	666	594	459
Renewal Owner	51	18	424	569	2255.6%	170	6	569	1,190	1,986	1,878	1,805
Owners licenses total	100	51	439	594	760.8%	205	10	594	1,436	2,652	2,472	2,264
Original Trainer	5	3	4	3	33.3%	4	0	8	26	60	51	49
Renewal Trainer	7	4	22	63	450.0%	17	0	63	119	229	233	195
Assistant Trainer	7	0	6	29	100%	7	0	29	49	101	103	114
Owner/Trainer	16	4	73	114	1725.0%	34	0	114	240	386	398	333
Jockey	19	4	40	36	900.0%	19	1	40	135	248	262	239
Jockey Agent	0	2	11	8	450.0%	4	0	11	26	32	33	26
Veterinarian	3	0	1	3	100%	3	0	9	24	36	26	29
Farrier	4	0	3	5	100%	3	0	6	24	34	30	36
Stable Employee & Ex. Rider	104	52	50	32	-3.8%	104	0	307	725	1,110	880	1,083
Mutual Employee	10	11	4	5	-63.6%	17	0	80	116	489	517	471
Vendor	4	11	7	4	-36.4%	10	0	29	67	181	155	155
Exercise Rider	25	8	18	16	125.0%	23	0	53	159	304	252	263
Track Employee	12	4	3	7	-25.0%	16	0	52	112	419	271	313
Total Licenses	316	154	681	919	342.2%	465	11	919	3,258	6,281	6,574	5,570
THOROUGHBRED REGISTRATIONS	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Authorized Agent	1	0	0	14	0.0%	2	0	14	17	59	86	55
Assumed Name	42	21	135	242	542.9%	75	5	242	522	818	805	812
Total Registrations	43	21	135	256	542.9%	77	5	256	539	877	891	867



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HARNESS LICENSING	Monthly Reporting Periods				% Change	Fiscal Year to Date				FY Comparison		
	Oct-08	Nov-08	Dec-08	Jan-09		Avg	Min	Max	Total	FY06	FY07	FY08
Original Owner	0	8	8	1	0.0%	12	0	55	87	230	218	168
Renewal Owner	0	13	15	16	15.4%	26	0	108	184	785	755	629
Original Trainer	0	1	3	0	200.0%	1	0	5	9	17	13	11
Renewal Trainer	0	3	0	1	-100.0%	4	0	16	25	64	39	74
Driver	0	0	1	2	100%	3	0	11	19	48	58	45
Trainer/Driver	0	2	1	0	-50.0%	2	0	6	14	60	48	57
Owner/Trainer	0	2	0	0	-100.0%	5	0	29	35	220	224	195
Owner/Trainer/Driver	1	1	1	0	0.0%	2	0	11	16	193	196	171
Owner/Driver	0	0	1	0	100%	0	0	1	3	27	24	19
Veterinarian	0	0	0	0	0.0%	1	0	3	5	16	11	11
Stable Employee	2	2	4	0	100.0%	17	0	90	120	346	270	256
Mutual Employee	0	0	0	0	0.0%	8	0	52	53	130	111	89
Track Employee	1	0	0	0	0.0%	5	0	34	36	173	152	148
Vendor	0	0	0	0	0.0%	1	0	6	6	28	17	22
Farrier	0	0	0	0	0.0%	0	0	0	0	8	5	3
Total Licenses	4	32	34	20	6.3%	87	1	427	612	2,345	2,141	1,898
HARNESS REGISTRATIONS	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Authorized Agent	0	0	0	0	0.0%	0	0	0	0	0	0	3
Assumed Name	0	2	6	1	200.0%	4	0	16	31	91	78	56
Total Registrations	0	2	6	1	200.0%	4	0	16	31	91	78	59

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Division of Workforce Development Monthly Reporting

Workforce (Monthly)	MONTHLY REPORTING PERIOD					Fiscal Year to Date					FY COMPARISON		
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Maryland Workforce Exchange (MWE):													
# of MWE WEB Hits (duplicated)	313,358	238,501	311,724	648,164	107.9%	381,596	238,501	648,164	2,671,169				
# New customers enrolled/registered in MWE (self enrolled included)	8,839	7,552	8,835	11,139	26.1%	8,658	7,438	11,139	60,605				
# New customers enrolled/registered at a One-Stop Center (self enrolled not included)	7,499	6,133	7,690	9,666	25.7%	6,961	5,588	9,666	48,726		66,730	64,859	
# New (initial) UI Claimants enrolled/registered in MWE (self enrolled included)	2,826	2,531	3,345	4,486	34.1%	2,917	2,219	4,486	20,416				
# Customers who received intensive and or training services	509	317	521	498	-4.4%	478	317	550	3,349			5,953	5,719
# Customers who received occupational skills training	161	71	138	128	-7.2%	118	63	161	829			1,187	1,557
# Early Intervention Workshop Completers	1,680	1,370	1,516	1,311	-13.5%	1,425	1,311	1,680	9,975			14,411	16,896
# Job Orders	2,371	1,442	1,525	1,764	15.7%	1,922	1,442	2,371	13,456			27,115	28,274
Labor Related Economic Indicators	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
# Worker Adjustment and Retraining Notification Act (WARN) notices w/layoffs	1	7	4	9	125.0%	5	1	9	34			39	43
# Employees impacted by WARN notices	58	605	341	803	135.5%	395	58	803	2,768			4,051	4,463
Maryland													
Labor Related Economic Indicators	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	3,002,801	3,006,457	3,012,756	2,979,839	-1.1%	2,999,908	2,979,839	3,012,756	20,999,359			36,232,246	35,935,379
Employment	2,857,290	2,852,955	2,851,189	2,794,547	-2.0%	2,849,610	2,794,547	2,867,122	19,947,268			34,836,734	34,623,570
Unemployment	145,511	153,502	161,567	185,292	14.7%	150,299	131,288	185,292	1,052,091			1,395,512	1,311,809
Rate	4.8	5.1	5.4	6.2	14.8%	5	4	6				3.9	3.7
Anne Arundel													
Labor Related Economic Indicators	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	281,978	280,380	278,961	277,405	-0.6%	281,340	277,405	287,113	1,969,382				
Employment	269,761	267,832	265,590	261,122	-1.7%	268,492	261,122	274,827	1,879,443				
Unemployment	12,217	12,548	13,371	16,283	21.8%	12,848	11,298	16,283	89,939				
Rate	4.3	4.5	4.8	5.9	22.9%	5	4	6	32.0				
Baltimore City													
Labor Related Economic Indicators	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	279,412	278,457	277,468	277,977	0.2%	279,372	277,468	283,938	1,955,607				
Employment	258,319	256,472	254,325	250,047	-1.7%	257,104	250,047	263,170	1,799,727				
Unemployment	21,093	21,985	23,143	27,930	20.7%	22,269	19,840	27,930	155,880				
Rate	7.5	7.9	8.3	10.0	20.5%	8	7	10	55.7				
Baltimore County													
Labor Related Economic Indicators	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	431,252	429,416	427,737	425,964	-0.4%	430,500	425,964	438,020	3,013,497				
Employment	409,326	406,399	402,997	396,219	-1.7%	407,401	396,219	417,013	2,851,804				
Unemployment	21,926	23,017	24,740	29,745	20.2%	23,099	20,486	29,745	161,693				
Rate	5.1	5.4	5.8	7.0	20.7%	5	5	7	37.7				
Frederick													
Labor Related Economic Indicators	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	124,888	124,465	124,238	124,591	0.3%	125,056	124,197	127,588	875,389				
Employment	119,831	119,221	118,429	117,297	-1.0%	119,693	117,297	122,745	837,849				
Unemployment	5,057	5,244	5,809	7,294	25.6%	5,363	4,620	7,294	37,540				
Rate	4.0	4.2	4.7	5.9	25.5%	4	4	6	30.0				

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Lower Shore (Includes Somerset, Wicomico, and Worcester Counties)

Somerset County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	11,199	10,992	10,908	10,828	-0.7%	11,188	10,828	11,661	78,319				
Employment	10,415	10,150	10,049	9,758	-2.9%	10,347	9,758	10,852	72,431				
Unemployment	784	842	859	1,070	24.6%	841	759	1,070	5,888				
Rate	7.0	7.7	7.9	9.9	25.3%	8	7	10	52.8				
Wicomico County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	52,544	51,723	51,520	50,977	-1.1%	52,407	50,977	54,130	366,851				
Employment	49,365	48,111	47,630	46,248	-2.9%	49,044	46,248	51,433	343,305				
Unemployment	3,179	3,612	3,890	4,729	21.6%	3,364	2,695	4,729	23,546				
Rate	6.1	7.0	7.6	9.3	22.4%	6	5	9	45.3				
Worcester County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	26,401	25,758	25,460	25,376	-0.3%	28,219	25,376	32,971	197,533				
Employment	24,413	22,843	22,026	21,077	-4.3%	25,796	21,077	31,497	180,572				
Unemployment	1,988	2,915	3,434	4,299	25.2%	2,423	1,423	4,299	16,961				
Rate	7.5	11.3	13.5	16.9	25.2%	9	4	17	63.0				

Mid-Maryland (Includes Carroll and Howard Counties)

Carroll County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	94,476	94,289	93,923	94,091	0.2%	94,525	93,825	96,233	661,673				
Employment	90,660	90,012	89,259	87,757	-1.7%	90,234	87,757	92,363	631,637				
Unemployment	3,816	4,277	4,664	6,334	35.8%	4,291	3,402	6,334	30,036				
Rate	4.0	4.5	5.0	6.7	34.0%	5	4	7	31.7				
Howard County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	159,889	158,861	157,798	156,470	-0.8%	159,364	156,470	162,818	1,115,550				
Employment	154,203	153,100	151,819	149,265	-1.7%	153,478	149,265	157,099	1,074,343				
Unemployment	5,686	5,761	5,979	7,205	20.5%	5,887	5,380	7,205	41,207				
Rate	3.6	3.6	3.8	4.6	21.1%	4	3	5	25.9				
Montgomery County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	513,753	511,495	508,814	507,893	-0.2%	513,527	507,893	525,470	3,594,686				
Employment	495,111	492,593	489,320	484,644	-1.0%	494,540	484,644	507,151	3,461,783				
Unemployment	18,642	18,902	19,494	23,249	19.3%	18,986	17,105	23,249	132,903				
Rate	3.6	3.7	3.8	4.6	21.1%	4	3	5	25.8				
Prince George's County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	452,261	450,009	448,001	444,736	-0.7%	451,135	444,736	460,012	3,157,943				
Employment	429,389	426,652	423,589	416,181	-1.7%	427,620	416,181	437,864	2,993,341				
Unemployment	22,872	23,357	24,412	28,555	17.0%	23,515	21,574	28,555	164,602				
Rate	5.1	5.2	5.4	6.4	18.5%	5	5	6	36.5				

Southern Maryland (Includes Calvert, Charles, and St. Mary's Counties)

Calvert County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	48,130	47,921	47,744	47,447	-0.6%	48,094	47,447	49,165	336,661				
Employment	46,266	45,971	45,641	44,843	-1.7%	46,075	44,843	47,179	322,527				
Unemployment	1,864	1,950	2,103	2,604	23.8%	2,019	1,715	2,604	14,134				
Rate	3.9	4.1	4.4	5.5	25.0%	4	4	6	29.4				
Charles County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	76,869	76,488	76,202	75,587	-0.8%	76,750	75,587	78,451	537,252				
Employment	73,702	73,232	72,707	71,435	-1.7%	73,399	71,435	75,157	513,790				
Unemployment	3,167	3,256	3,495	4,152	18.8%	3,352	2,933	4,152	23,462				
Rate	4.1	4.3	4.6	5.5	19.6%	4	4	6	30.6				
St. Mary's County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	51,153	50,828	50,597	50,841	0.5%	51,275	50,597	52,565	358,923				
Employment	49,098	48,697	48,400	48,092	-0.6%	49,057	48,092	50,268	343,402				
Unemployment	2,055	2,131	2,197	2,749	25.1%	2,217	1,948	2,749	15,521				
Rate	4.0	4.2	4.3	5.4	25.6%	4	4	5	30.2				

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Susquehanna (Includes Cecil and Harford Counties)													
Cecil County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	51,071	50,689	50,732	50,959	0.4%	50,902	50,543	51,308	356,311				
Employment	48,056	47,674	47,223	46,339	-1.9%	47,659	46,339	48,503	333,614				
Unemployment	3,015	3,015	3,509	4,620	31.7%	3,242	2,662	4,620	22,697				
Rate	5.9	5.9	6.9	9.1	31.9%	6	5	9	44.6				
Harford County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	132,584	132,203	131,761	131,513	-0.2%	132,553	131,513	135,027	927,870				
Employment	126,493	125,589	124,538	122,443	-1.7%	125,898	122,443	128,869	881,289				
Unemployment	6,091	6,614	7,223	9,070	25.6%	6,654	5,514	9,070	46,581				
Rate	4.6	5.0	5.5	6.9	25.5%	5	4	7	35.2				
Upper Shore (Includes Caroline, Dorchester, Kent, Queen Anne's and Talbot Counties)													
Caroline County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	16,276	16,205	16,055	16,160	0.7%	16,436	16,055	17,152	115,049				
Employment	15,327	15,150	14,863	14,634	-1.5%	15,372	14,634	16,224	107,606				
Unemployment	949	1,055	1,192	1,526	28.0%	1,063	893	1,526	7,443				
Rate	5.8	6.5	7.4	9.4	27.0%	6	5	9	45.3				
Dorchester County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	16,790	16,695	16,575	16,431	-0.9%	16,843	16,431	17,464	117,902				
Employment	15,642	15,311	15,033	14,595	-2.9%	15,529	14,595	16,360	108,701				
Unemployment	1,148	1,384	1,542	1,836	19.1%	1,314	1,082	1,836	9,201				
Rate	6.8	8.3	9.3	11.2	20.4%	8	6	11	54.8				
Kent County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	11,178	11,022	10,931	10,589	-3.1%	11,233	10,589	11,921	78,628				
Employment	10,599	10,447	10,290	9,684	-5.9%	10,604	9,684	11,331	74,226				
Unemployment	579	575	641	905	41.2%	629	546	905	4,402				
Rate	5.2	5.2	5.9	8.5	44.1%	6	5	9	39.4				
Queen Anne's County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	26,244	26,178	26,105	26,151	0.2%	26,248	26,055	26,690	183,733				
Employment	25,068	24,889	24,681	24,265	-1.7%	24,950	24,265	25,539	174,652				
Unemployment	1,176	1,289	1,424	1,886	32.4%	1,297	1,052	1,886	9,081				
Rate	4.5	4.9	5.5	7.2	30.9%	5	4	7	34.6				
Talbot County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	18,921	18,668	18,598	18,680	0.4%	19,111	18,598	20,137	133,776				
Employment	18,053	17,717	17,508	17,277	-1.3%	18,148	17,277	19,305	127,035				
Unemployment	868	951	1,090	1,403	28.7%	963	796	1,403	6,741				
Rate	4.6	5.1	5.9	7.5	27.1%	5	4	8	35.5				

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Western Maryland (Includes Allegany, Garrett, and Washington Counties)

Allegany County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	35,602	35,607	35,294	35,682	1.1%	35,432	35,139	35,682	248,021				
Employment	33,487	33,381	32,832	32,409	-1.3%	33,109	32,409	33,487	231,762				
Unemployment	2,115	2,226	2,462	3,273	32.9%	2,323	1,984	3,273	16,259				
Rate	5.9	6.3	7.0	9.2	31.4%	7	6	9	45.9				
Garrett County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	16,528	16,406	16,669	16,698	0.2%	16,821	16,406	17,531	117,748				
Employment	15,789	15,486	15,427	15,191	-1.5%	15,861	15,191	16,693	111,025				
Unemployment	739	920	1,242	1,507	21.3%	960	695	1,507	6,723				
Rate	4.5	5.6	7.5	9.0	20.0%	6	4	9	40.1				
Washington County													
	Oct-08	Nov-08	Dec-08	Jan-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	67,835	67,712	67,811	67,827	0.0%	67,958	67,548	68,629	475,706				
Employment	63,517	63,154	62,757	61,608	-1.8%	63,397	61,608	64,918	443,779				
Unemployment	4,318	4,558	5,054	6,219	23.1%	4,561	3,711	6,219	31,927				
Rate	6.4	6.7	7.5	9.2	22.7%	7	5	9	47.0				

*Labor Related Economic Indicators by county are not seasonally adjusted.

Department of Labor, Licensing and Regulation
Division of Workforce Development Quarterly Reporting

WORKFORCE DEVELOPMENT	Quarterly Reporting Periods					Fiscal Year to Date					Fiscal Comparison		
	Q3-08	Q4-08	Q1-09	Q2-09	%Change	Avg	Min	Max	Total	Target		FY07	FY08
Incumbent Worker Training Maryland Business Works (MBW)													
Total Maryland workers who received DLLR funded training	786	628	695	598	-14%	647	598	695	1,293				
Cost per Trainee	\$353	\$270	\$337	\$292	-13%	\$315	\$292	\$337	\$629				
Total number of participating businesses	55	32	109	92	-16%	101	92	109	201				
# Approved Projects		122	195	129	-34%	162	129	195	324				
Total Cost of Incumbent Worker Training Project	\$277,368	\$169,677	\$234,490	\$174,648	-26%	\$204,569	\$174,648	\$234,490	\$409,138	\$1,000,000			
Federal Reporting Performance Indicators:													
Entered Employment Actuals	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults Numerator	892	875	891	933	5%	912	891	933	1,824			1,023	875
Economically Disadvantaged (# of exiters)	1,107	1,052	1,065	1,139	7%	1,102	1,065	1,139	2,204			1,308	1,052
Dislocated Workers Numerator	966	868	926	943	2%	935	926	943	1,869			1,031	868
Dislocated Workers Denominator (# of Exiters)	1,101	986	1,038	1,067	3%	1,053	1,038	1,067	2,105			1,169	986
Labor Exchange Numerator	56,976	57,419	57,498	61,993	8%	59,746	57,498	61,993	119,491			46,446	57,419
Labor Exchange Denominator (# of Exiters)	88,817	89,963	91,340	99,164	9%	95,252	91,340	99,164	190,504			76,390	89,963
Entered Employment Rate %	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults	80.6%	83.2%	83.7%	81.9%	-2%	1	1	1		72%	90%	78.2%	83.2%
Dislocated Workers	87.7%	88.0%	89.2%	88.4%	-1%	1	1	1		76%	95%	88.2%	88.0%
Labor Exchange	64.0%	64.0%	63.0%	63.0%	0%	1	1	1		58%	72%	60.8%	64.0%

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Employment Retention Actuals	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults Numerator	1,126	1,023	1,019	1,016	0%	1,018	1,016	1019	2,035			1,235	1,023
Economically Disadvantaged adults denominator (# of exiters)	1,331	1,251	1,220	1,187	-3%	1,204	1,187	1220	2,407			1,431	1,251
Dislocated Workers Numerator	943	945	921	831	-10%	876	831	921	1,752			1,003	945
Dislocated Workers Denominator (# Employed at Exit)	1,032	1,065	1,019	924	-9%	972	924	1019	1,943			1,128	1,065
Labor Exchange Numerator	60,722	63,271	63,543	63,430	0%	63,487	63,430	63543	126,973			40,596	63,271
Labor Exchange Denominator (# Employed at Exit)	73,913	77,030	77,972	78,547	1%	78,260	77,972	78547	156,519			50,577	77,030
Employment Retention Rate %	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults	84.6%	81.8%	83.5%	85.6%	3%	1	1	1		70%	88%	86.3%	81.8%
Dislocated Workers	91.4%	88.7%	90.4%	89.9%	-1%	1	1	1		74%	92%	88.9%	88.7%
Labor Exchange	82.0%	82.0%	82.0%	81.0%	-1%	1	1	1		68%	85%	80.3%	82.0%
Average Six Month Earnings	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically disadvantaged adults numerator	12,994,186	11,852,905	12,707,481	13,376,830	5%	13,042,156	12,707,481	13376830	26,084,311			14,297,221	11,852,905
Economically Disadvantaged Adults Denominator (# Employed at Exit)	1,074	968	976	976	0%	976	976	976	1,952			1,182	968
Dislocated Workers Numerator	14,427,766	13,953,199	14,204,664	12,606,217	-11%	13,405,441	12,606,217	14204664	26,810,881			14,950,666	13,953,199
Dislocated Workers Denominator (# Employed at Exit)	910	888	887	794	-10.5%	841	794	887	1,681			960	888
Labor Exchange Numerator		870,937,474	873,866,122	878,168,033	0%	876,017,078	873,866,122	878168033	1,752,034,155			509,588,801	870,937,474
Labor Exchange Denominator (# Employed at Exit)		63,160	63,416	63,287	0%	63,352	63,287	63416	126,703			40,493	63,160

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Average Six Month Earnings	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults	\$12,099	\$12,245	\$13,020	\$13,706	5.27%	\$13,363	\$13,020	\$13,706	\$26,726	\$10,480	\$13,100	\$12,096	\$12,245
Dislocated Workers	\$15,855	\$15,731	\$16,014	\$15,877	-0.86%	\$15,946	\$15,877	\$16,014	\$31,891	\$13,600	\$17,000	\$15,574	\$15,731
Labor Exchange	\$13,706	\$13,789	\$13,780	\$13,876	0.70%	\$13,828	\$13,780	\$13,876	\$27,656	\$10,800	\$13,500	\$12,585	\$13,789
Youth Focused Goals	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Attainment of a High School Diploma, Degree, or Certificate	63.8%	73.9%	69.6%	67.7%	-3%	1	1	1		42%	52%	62.6%	73.9%
Placement in Unsubsidized Employment or Education	62.6%	72.2%	70.3%	68.4%	-3%	1	1	1		54%	67%	64.6%	72.2%
One-Stop Demographics	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Target		FY07	FY08
Total Maryland residents who received workforce services	135,859	137,840	143,764	151,421	5.33%	147,593	143,764	151,421	295,185			126,171	137,840
Total Maryland residents who received staff assisted services	113,404	115,077	119,141	124,632	4.61%	121,887	119,141	124,632	243,773			101,012	115,077
Total Veterans receiving workforce services	12,525	12,795	13,297	13,610	2.35%	13,454	13,297	13,610	26,907			11,853	12,795
Total persons w/ Disabilities receiving services (Self Disclosed)	8,879	8,990	9,109	9,298	2.07%	9,204	9,109	9,298	18,407			7,748	8,990
GENDER	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Target		FY07	FY08
Male	59,899	60,979	63,316	67,166	6.08%	65,241	63,316	67,166	130,482			53,391	60,979
Female	59,052	60,471	62,238	65,147	4.67%	63,693	62,238	65,147	127,385			53,985	60,471
Blank	16,908	16,390	18,210	19,108	4.93%	18,659	18,210	19,108	37,318			18,795	16,390
RACE	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Target		FY07	FY08
African American	56,913	57,456	59,336	60,830	2.52%	60,083	59,336	60,830	120,166			52,266	57,456
White	38,766	40,133	42,368	46,289	9.25%	44,329	42,368	46,289	88,657			35,012	40,133
Hispanic	5,781	6,009	6,132	6,451	5.20%	6,292	6,132	6,451	12,583			4,880	6,009
Pacific Islander	292	289	301	340	12.96%	321	301	340	641			270	289
Asian	1,740	1,799	1,950	2,124	8.92%	2,037	1,950	2,124	4,074			1,570	1,799
Other	3,365	3,502	3,731	4,065	8.95%	3,898	3,731	4,065	7,796			3,007	3,502

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EDUCATION	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Target		FY07	FY08
No School	589	580	617	623	0.97%	620	617	623	1,240			696	580
Elementary School	15,607	15,202	15,185	15,427	1.59%	15,306	15,185	15,427	30,612			15,589	15,202
Some College\Vocational\Technical School	29,029	29,903	31,456	33,828	7.54%	32,642	31,456	33,828	65,284			26,577	29,903
BA\BS Degree	12,727	13,113	14,103	15,613	10.71%	14,858	14,103	15,613	29,716			11,566	13,113
Some Graduate School	4,720	4,807	5,131	5,794	12.92%	5,463	5,131	5,794	10,925			4,581	4,807
High School Diploma	47,181	47,458	49,270	51,758	5.05%	50,514	49,270	51,758	101,028			45,527	47,458
GED	8,113	8,211	8,716	9,386	7.69%	9,051	8,716	9,386	18,102			7,133	8,211
AA Degree	5,869	6,119	6,401	7,028	9.80%	6,715	6,401	7,028	13,429			5,095	6,119

Federal Reporting Common Measures Definitions

Entered Employment Rate- of those who are not employed at the date of participation; the # of adult participants who are employed in the first quarter after the exit quarter / # adult participants who exit during the quarter

Employment Retention Rate- Of those who are employed in the first quarter after the exit quarter: # of adult participants who are employed in both the second and third quarters after the exit quarter / # of adult participants who exit during the quarter

Average Earnings- Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: Total earnings in the second plus the total earnings in the third quarters after the exit quarter / # of adult participants who exit during the quarter

Placement in Employment or Education- Of those who are not in post-secondary education or employment (including the military) at the date of participation: # of youth participants who are in employment (including the military) or enrolled in post-secondary education and/or advanced training, occupational skills training in the first quarter after the exit quarter / # of youth participants who exit during the quarter

Attainment of a Degree or Certificate- Of those enrolled in education (at the date of participation or at any point during the program): # of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter / # of youth participants who exit during the quarter

Literacy and Numeracy Gains- Of those out-of-school youth who are basic skills deficient, Number of youth participants who increase one or more educational functioning levels / Number of youth who completed a year of participation (based on date of 1st youth service) + Number of youth who exit before completing a year of participation



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GOVERNOR'S WORKFORCE INVESTMENT BOARD	REPORTING PERIODS					2009 Fiscal Year to Date					Fiscal Year Comparison
	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	Target	FY08
Total # of participants	54	70	64	86	34.4%	87.8	53	161	589	1320	2265
Aerospace	10	14	4	9	125.0%	12.6	7	22	76	120	102
Bioscience	0	2	0	3	0.0%	1.2	0	3	9	120	223
Construction	14	4	0	2	0.0%	15.4	4	28	79	120	172
Education	2	0	0	3	0.0%	0.4	0	3	5	120	310
Energy	10	40	55	60	9.1%	24.2	0	65	236	120	121
Hospitality and Tourism	0	0	0	0	0.0%	0.0	0	0	0	120	68
Healthcare	8	0	0	3	0.0%	2.6	0	8	16	120	213
Information Technology	4	4	0	3	0.0%	10.2	3	24	54	120	279
Manufacturing	6	4	3	2	-33.3%	20.8	4	80	109	120	136
Retail trade	0	0	0	0	0.0%	0.0	0	0	0	120	110
Transportation/ warehousing	0	2	2	1	-50.0%	0.4	0	2	5	120	43
Governor's Workforce Summit											488
Industry Initiatives	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	Target	
Progress toward goals											
Aerospace	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%	
Bioscience	97.0%	98.0%	99.0%	100.0%	1.0%	94%	90%	98%		100%	
Construction	80.0%	90.0%	95.0%	90.0%	-5.3%	70%	46%	90%		75%	
Education	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%	
Energy	58.0%	58.0%	60.0%	90.0%	50.0%	52%	37%	58%		80%	
Hospitality and Tourism	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%	
Healthcare	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%	
Information Technology	98.0%	100.0%	100.0%	100.0%	0.0%	96%	90%	100%		90%	
Manufacturing	100.0%	100.0%	100.0%	100.0%	0.0%	88%	58%	100%		100%	
Retail trade	50.0%	50.0%	50.0%	50.0%	0.0%	48%	47%	50%		100%	
Transportation/warehousing	50.0%	60.0%	75.0%	80.0%	6.7%	50%	46%	60%		90%	
Outreach	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	Target	
# of planning/policy/advocacy engagements w/stakeholders (business, educ., WIB's etc)	49	30	33	48	45.5%	33.8	20	49	202	160	442
# of TA consultations provided to stakeholders	16	9	20	14	-30.0%	12.6	8	17	83	60	150
# of new industry sector training initiatives										24	0
Governance	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	Target	
% of board vacancies	15.0%	15.0%	15.0%	9.0%	-40.0%	9.5%	3%	15.0%		5%	
Governance Quarterly				2nd QTR	% Change	Avg	Min	Max	Total	Target	
% of board participation				68.0%	28.3%	61%	53%	68.0%		95%	
Governance (Certification) Biennial											
# of local WIBs certified (11)	11										11
# of local one stop centers certified (34)	34										34



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OFFICE OF THE SECRETARY							Fiscal Year To Date				FY COMPARISON		
Communications	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Press hits (print)	29	15	20	11	-45.0%	23.6	11	37	165				284
Interviews (radio)	7	3	2	1	-50.0%	2.9	1	7	20				26
Interviews (television)	4	8	2	4	100.0%	4.6	2	8	32				62
Press releases issued	4	6	6	3	-50.0%	6.0	3	8	42				65
Outreach	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Public speaking	13	2	3	6	100.0%	12.4	2	30	87				208
Governance	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Board Appointments Completed	2	8	2	0	-75.0%	7	0	19	39		58	47	99
Board vacancies	16	12	18	18	50.0%	16	12	18	98				17
Board positions	251	251	241	231	-4.0%	249	241	251	1496		250	241	251
Departmental Legislation	Oct-08	Nov-08	Dec-08	% Change		Avg	Min	Max	Total	Target	FY06	FY07	FY08
Legislation Introduced											21		5
Legislation passed											21		4
FAIR PRACTICES	MONTHLY REPORTING PERIODS				Fiscal Year To Date						FY COMPARISON		
Language accessibility	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
# of vital documents	64	64	64	64	0.0%	64.0	64	64	448		39	94	64.0
# translated in 1+languages	18	18	18	18	0.0%	18.0	18	18	126		16	0	18.0
Bilingual employees	44	44	44	44	0.0%	44.0	44	44	308		30	34	44.0
Diversity	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
# of minority employees	700	705	708	705	-0.4%	701.7	696	708			675	804	702
% minority employees	49%	49%	49%	49%	0.0%	49%	49%	49%			48%	48%	49%
# of minority managers	43	42	43	37	-14.0%	40.0	35	44			20	21	35
% minority managers	27%	26%	27%	25%	-7.4%	26%	24%	28%			25%	24%	24%
DISCRIMINATION CLAIMS	Oct-08	Nov-08	Dec-08	Jan-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Total EEO Complaints rec'd	3	0	2	1	100%	1.0	1	1	2				83
EEO Complaints against DLLR	2	0	2	1	-50.0%	1.7	0	3	12		23	20	3
EEO Investigations completed	3	0	2	1	-50.0%	1.6	0	4	11		23	20	3
EEOC Decisions Pending	2	0	2	2	0.0%	1.7	0	2	12		3	2	10
EEOC Decisions	1	0	1	0	-100.0%	0.3	0	1	2		2	4	3
EEOC/MCHR withdrawal	0	0	0	1	100%	0.4	0	1	3		0	0	0
Trainings	0	0	1	1	0.0%	0.4	0	1	3		3	3	1
Mediation	0	0	0	0	0.0%	0.0	0	0	0				6