



StateStat
Department of Labor, Licensing and Regulation
MBE/SBR



Thomas E. Perez
Secretary
 Appointed January 2007

Agency Management Team

Deputy Secretary: Leonard J. Howie, III
 Chief of Procurement: Latesa Thomas
 MBE Liaison Officer: Robert "Carter" Ward
 StateStat Director: Adam Ortiz

Administration:

Workforce Development: Andy Moser, Assistant Secretary
 Occupational and Professional Licensing: Stanley Botts, Commissioner
 Labor and Industry: Ron DeJuliis, Commissioner
 Financial Regulation: Sarah Bloom Raskin, Commissioner
 Unemployment Insurance: Tom Wendel, Assistant Secretary
 Racing: Mike Hopkins, Executive Director

MBE CONTRACT ACTIVITY

PROCUREMENT/CONTRACT AWARDS	Goal Achieved: 14.36% # Waivers requested: # Waivers granted:						Goal Achieved: 18.50% # Waivers requested: # Waivers granted:					
	CURRENTLY AVAILABLE PERIOD (Month February, Year 2009)						YEAR-TO-DATE					
	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Women	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	
Payment Totals	\$3,987,536.35	\$6,091.60 0.15%	\$36,621.69 0.92%	\$18,337.59 0.46%	\$61,050.88	1.53%	\$27,776,082.40	\$254,522.39 \$0.01	\$508,150.78 \$0.02	\$188,340.08 \$0.01	\$951,013.25	
Awards Totals	\$833,047.86	\$63,770.00 7.66%	\$35,996.68 4.32%	\$19,863.00 2.38%	\$119,629.68	14.36%	\$2,788,486.02	\$304,666.40 10.93%	\$131,111.06 4.70%	\$80,220.00 2.88%	\$515,997.46	
Architectural and Engineering	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Construction Related	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Maintenance	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$12,573.00	\$0.00	\$0.00	\$12,573.00	\$12,573.00	
Services	\$51,072.00	\$16,442.00	\$0.00	\$19,724.00	\$36,166.00	70.81%	\$487,485.02	\$82,775.00	\$31,578.00	\$51,198.00	\$165,551.00	
Supplies and Equipment	\$42,774.00	\$6,300.00	\$6,645.00	\$0.00	\$12,945.00	30.26%	\$176,756.09	\$13,344.00	\$12,683.06	\$5,565.00	\$31,592.06	
IT Services	\$115,979.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$231,346.00	\$9,612.00	\$0.00	\$0.00	\$9,612.00	
IT Supplies and Equipment	\$490,484.00	\$34,852.00	\$1,141.00	\$0.00	\$35,993.00	7.34%	\$694,452.80	\$120,340.00	\$1,141.00	\$0.00	\$121,481.00	
Human, Cultural, Social & Educational	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Corporate Credit Card	\$61,995.00	\$6,176.00	\$19,249.00	\$139.00	\$25,564.00	41.24%	\$671,405.00	\$78,318.00	\$75,034.00	\$10,884.00	\$164,236.00	
Direct Vouchers	\$70,743.86	\$0.00	\$8,961.68	\$0.00	\$8,961.68	12.67%	\$514,468.11	\$277.40	\$10,675.00	\$0.00	\$10,952.40	

SBR INDICATORS	Agency Total	Total SBR	# Designated Procurements	%	Agency Total	Total SBR	# Designated Procurements	%
Payment Totals	\$2,899,300	\$11,221	20	0.39%	\$26,848,247	\$810,210	167	3.02%



StateStat
Department of Labor, Licensing and Regulation
Human Resources

HUMAN RESOURCES	REPORTING PERIODS					Fiscal Year to Date				Fiscal Year Comparison		
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Average	Minimum	Maximum	Total	FY06	FY07	FY08
OVERTIME (PAYMENTS)												
Office of the Secretary	\$4,197	\$3,851	\$3,426	\$6,489	89.4%	\$3,576	\$223	\$6,489	\$28,608	\$32,221	\$5,651	\$6,175
Administration	\$7,324	\$7,661	\$4,247	\$6,129	44.3%	\$5,785	\$2,281	\$11,411	\$46,283	\$96,172	\$78,551	\$66,928
Financial Regulation	\$1,796	\$3,682	\$1,776	\$2,505	41.1%	\$2,347	\$748	\$3,682	\$18,777	\$445	\$3,790	\$7,831
Labor and Industry	\$8,760	\$2,381	\$1,137	\$2,438	114.5%	\$5,812	\$1,137	\$14,528	\$46,498	\$57,864	\$51,126	\$54,557
O & P Licensing	\$846	\$302	\$30	\$0	-100.0%	\$240	\$0	\$846	\$1,916	\$725	\$774	\$5,776
Racing Commission	\$0	\$0	\$0	\$0	0.0%	\$0	\$0	\$0	\$0	\$559	\$0	\$684
Unemployment Insurance	\$28,580	\$54,685	\$68,468	\$78,084	14.0%	\$44,239	\$19,958	\$78,084	\$353,916	\$222,942	\$172,141	\$225,226
Workforce Development	\$1,305	\$664	\$1,308	\$2,539	94.2%	\$1,676	\$664	\$2,907	\$13,411	\$24,537	\$26,924	\$19,151
Total	\$52,808	\$73,227	\$80,392	\$98,184	22.1%	\$63,676	\$35,848	\$98,184	\$509,410	\$435,465	\$338,958	\$386,329
OVERTIME (DAYS)												
Office of the Secretary	147.5	149.0	122.0	220.2	80.5%	132.6	7.0	220.2	1,060.5	148	15	144
Administration	255.5	328.0	163.0	250.7	53.8%	208.1	66.0	362.0	1,664.7	579	463	743.9
Financial Regulation	63.6	134.0	59.0	84.0	42.4%	86.4	23.8	137.0	690.9	3	115	165.8
Labor and Industry	222.1	60.1	30.5	61.7	102.3%	150.0	30.5	335.1	1,200.0	223	205	696.1
O & P Licensing	28.0	10.0	1.0	-	-100.0%	7.3	0.0	28.0	58.5	43	14	108.2
Racing Commission	-	-	-	-	0.0%	0.0	0.0	0.0	0.0	0	0	2.7
Unemployment Insurance	998.6	1,917.8	2,458.4	2,754.8	12.1%	1,429.9	39.3	2,754.8	11,438.8	1,113	851	2739.5
Workforce Development	50.8	23.7	42.2	87.2	106.6%	192.5	23.7	1,101.6	1,539.9	138	213	255.4
Total	1,766.1	2,622.6	2876.1	3,458.6	20.3%	2,206.7	0.0	3,458.6	17,653.3	2,247	1,876	4855.6
SICK LEAVE (DAYS)	1/13/09	1/27/09	2/10/09	2/24/09	% Change	Average	Minimum	Maximum	Total	FY06	FY07	FY08
Office of the Secretary	52.5	61.6	78.2	87.9	12.4%	51.2	28.6	87.9	922.2	1,022	1,016	1,098
Administration	88.2	112.2	103.6	119.8	15.6%	88.2	-14.6	169.4	1,587.8	1,783	2,008	2,222
Financial Regulation	21.2	25.7	34.8	38.3	10.3%	31.4	20.8	69.1	565.8	640	772	952
Labor and Industry	64.2	62.9	86.1	95.1	10.4%	78.7	33.5	114.4	1,416.0	1,268	1,737	2,013
O & P Licensing	41.1	35.3	61.1	50.8	-16.9%	36.9	14.8	66.6	664.0	535	571	787
Racing Commission	9.1	7.6	11.1	18.7	68.9%	18.0	4.0	38.6	324.3	211	216	612
Unemployment Insurance	276.7	319.5	300.1	306.5	2.1%	274.6	192.4	520.8	4,942.5	5,923	6,133	6,690
Workforce Development	101.5	121.2	85.7	94.8	10.5%	94.1	56.3	172.3	1,693.8	1,914	2,398	3,136
Total	654.5	746.0	760.7	811.9	6.7%	673.1	424.5	1,174.5	12,116.3	13,296	3,751	17,329
COMP TIME (DAYS)	1/13/09	1/27/09	2/10/09	2/24/09	% Change	Average	Minimum	Maximum	Total	FY06	FY07	FY08
Office of the Secretary	5.7	13.4	14.9	13.1	-11.9%	12.1	3.9	22.2	218.7	169	231	294
Administration	2.3	9.3	7.8	10.8	38.6%	16.3	1.1	31.7	292.8	598	560	601
Financial Regulation	7.1	12.2	9.8	16.8	71.8%	18.1	0.0	44.9	326.2	219	294	482
Labor and Industry	6.4	9.6	14.9	16.9	13.3%	15.2	0.0	43.0	272.8	319	401	391
O & P Licensing	1.2	2.0	2.2	2.5	14.3%	2.2	0.0	6.4	38.8	132	274	176
Racing Commission	18.7	21.0	1.3	19.1	1400.0%	10.0	0.0	46.1	180.5	367	350	202
Unemployment Insurance	49.3	64.6	78.4	61.5	-21.5%	49.0	9.1	79.2	881.2	634	514	686
Workforce Development	14.1	23.6	25.7	24.8	-3.6%	22.3	3.0	51.0	400.6	528	474	573
Total	104.8	155.7	154.9	165.5	6.9%	144.3	22.7	253.0	2,597.5	2,966	3,098	3,254



StateStat
Department of Labor, Licensing and Regulation
Human Resources

HUMAN RESOURCES	REPORTING PERIODS					% Change	Fiscal Year to Date				Fiscal Year Comparison		
	1/13/09	1/27/09	2/10/09	2/24/09	Average		Minimum	Maximum	Total	FY06	FY07	FY08	
ACCIDENT LEAVE (DAYS)													
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	46	51	13	
Administration	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	71	8.5	
Financial Regulation	0.0	0.0	0.0	0.0	0.0%	0.1	0.0	0.8	1.4	0	1	0	
Labor and Industry	0.0	0.0	0.0	0.0	0.0%	2.8	0.0	10.0	50.1	12	10	4.4	
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	3	17	0	
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	0	
Unemployment Insurance	9.0	7.1	0.8	0.5	-38.5%	3.8	0.0	11.1	68.6	3	72	0.4	
Workforce Development	0.0	0.0	0.5	0.0	-100.0%	0.0	0.0	0.5	0.5	65	58	10.75	
Total	9.0	7.1	1.3	0.5	-61.9%	6.7	0.0	15.0	120.4	129	280	36.6	
UNSCHEDULED LEAVE (DAYS)													
Office of the Secretary	2.6	4.1	5.6	3.9	-30.6%	2.6	0.0	5.8	46.4	93	70	78.0	
Administration	5.9	8.9	17.5	10.2	-41.6%	8.0	3.5	17.5	144.7	168	182	178.4	
Financial Regulation	3.1	1.6	7.6	4.2	-44.8%	2.3	0.0	7.6	40.9	80	33	45.0	
Labor and Industry	5.0	5.4	7.6	13.6	80.2%	6.4	0.9	26.1	114.6	86	110	217.4	
O & P Licensing	2.5	6.9		1.4	100%	2.8	0.0	6.9	47.7	97	80	89.9	
Racing Commission	0.0	0.0	9.5	0.0	-100.0%	0.6	0.0	9.5	9.5	0	0	3.7	
Unemployment Insurance	14.2	15.5	30.6	31.9	4.2%	21.4	0.0	46.1	385.0	585	691	658.0	
Workforce Development	5.8	9.1	14.9	7.6	-48.9%	7.6	0.0	14.9	136.1	189	194	197.5	
Total	39.1	51.5	93.2	72.8	-22.0%	51.4	9.2	106.0	924.8	1,298	1,360	1,467.1	
TELECOMMUTING (DAYS)													
Office of the Secretary	6.5	9.0	8.3	12.0	45.5%	9.7	2.0	26.6	175.4	36	0	103.8	
Administration	0.0	0.0	1.0	0.0	-100.0%	1.5	0.0	5.1	27.3	47	61	64.0	
Financial Regulation	9.6	11.1	19.3	29.4	52.1%	34.4	9.6	71.7	618.8	607	867	832.3	
Labor and Industry	5.0	7.0	8.0	6.0	-25.0%	6.8	0.0	18.0	122.0	0	0	228.1	
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	46	8.0	
Racing Commission	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	0.0	
Unemployment Insurance	7.6	0.0	0.0	0.0	0.0%	9.8	0.0	45.6	175.7	204	221	228.3	
Workforce Development	0.0	0.0	0.0	0.0	0.0%	0.0	0.0	0.0	0.0	0	0	17.6	
Total	28.7	20.8	36.6	47.4	29.5%	61.6	15.2	134.5	1,108.4	894	1,195	1,529.2	
Total # of Teleworking Personnel	12	12	17.0	16	-5.9%								
TRAINING (DAYS)													
Office of the Secretary	0.0	0.0	0.0	0.0	0.0%	1.2	0.0	10.8	20.9	8	1	0.0	
Administration	0.0	3.0	5.0	1.9	-62.0%	3.2	0.0	14.0	56.9	127	67	52.9	
Financial Regulation	1.5	11.4	0.0	0.0	0.0%	3.8	0.0	29.0	69.0	109	134	94.3	
Labor and Industry	0.0	1.0	3.5	3.1	-11.4%	2.8	0.0	14.0	49.8	60	42	20.4	
O & P Licensing	0.0	0.0	0.0	0.0	0.0%	0.3	0.0	3.0	5.0	2	14	10.0	
Racing Commission	0.0	0.0	0.0	1.0	100%	0.3	0.0	4.0	5.0	0	0	2.0	
Unemployment Insurance	0.4	1.0	4.5	8.7	93.3%	5.7	0.0	22.5	102.6	216	137	73.0	
Workforce Development	0.0	6.7	11.5	6.7	-41.7%	16.2	0.0	149.0	292.3	526	458	333.5	
Total	1.9	23.1	24.5	21.4	-12.7%	33.2	1.3	178.9	597.0	1,048	853	553.5	



StateStat
Department of Labor, Licensing and Regulation
Human Resources

HUMAN RESOURCES	REPORTING PERIODS					Fiscal Year to Date				Fiscal Year Comparison		
	1/13/09	1/27/09	2/10/09	2/24/09	% Change	Average	Minimum	Maximum	Total	FY06	FY07	FY08
PEPS DUE												
Office of the Secretary	6	6	3	2	-33.3%	3.9	2.0	7.0	70.0	104	107	110
Administration	10	10	5	6	20.0%	6.4	3.0	12.0	116.0	176	184	175
Financial Regulation	5	5	3	4	33.3%	3.1	0.0	8.0	56.0	72	82	88
Labor and Industry	7	7	5	6	20.0%	6.1	3.0	11.0	110.0	153	158	156
O & P Licensing	7	7	2	1	-50.0%	3.1	0.0	7.0	56.0	67	70	75
Racing Commission	1	1	1	1	0.0%	0.9	0.0	3.0	16.0	42	45	42
Unemployment Insurance	21	21	13	14	7.7%	21.9	13.0	45.0	395.0	518	522	511
Workforce Development	11	11	9	9	0.0%	7.8	1.0	14.0	140.0	231	237	239
Total	68	68	41	43	4.9%	53.3	26.0	89.0	959.0	1,363	1,405	1396
PEPS COMPLETED												
Office of the Secretary	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	25	29	31
Administration	0	0	0	0	0.0%	2.4	0.0	5.0	43.0	82	95	135
Financial Regulation	0	0	2	2	0.0%	1.8	0.0	6.0	32.0	42	48	72
Labor and Industry	12	13	1	2	100.0%	2.8	1.0	13.0	50.0	32	36	85
O & P Licensing	5	4	0	0	0.0%	1.6	0.0	4.5	28.5	14	15	33
Racing Commission	0	0	0	0	0.0%	0.3	0.0	2.0	6.0	0	0	27
Unemployment Insurance	26	25	8	8	0.0%	16.5	2.0	38.0	296.5	439	467	474
Workforce Development	4	3	7	8	14.3%	4.9	0.0	15.0	88.5	98	120	151
Total	46	45	18	20	11.1%	30.3	7.0	71.0	544.5	732	810	1008
PEPS OVERDUE												
Office of the Secretary	6	6	3	2	-33.3%	3.9	2.0	7.0	70.0	79	78	79
Administration	10	10	5	6	20.0%	4.1	0.0	10.0	74.0	94	89	40
Financial Regulation	5	5	1	2	100.0%	1.3	-4.0	6.0	24.0	30	34	16
Labor and Industry	-5	-6	4	4	0.0%	3.3	-6.0	10.0	60.0	121	122	71
O & P Licensing	2	3	2	1	-50.0%	1.5	-2.0	6.0	27.0	53	55	42
Racing Commission	1	1	1	1	0.0%	0.6	-2.0	3.0	10.0	42	45	15
Unemployment Insurance	-5	-4	5	6	20.0%	5.4	-15.0	30.0	98.0	79	55	37
Workforce Development	7	8	2	1	-50.0%	2.8	-8.0	11.0	51.0	133	117	88
Total	21	23	23	23	0.0%	23.0	-24.0	55.0	414.0	631	595	388



StateStat
Department of Labor, Licensing and Regulation
Human Resources

HUMAN RESOURCES	REPORTING PERIODS				% Change	Fiscal Year to Date				Fiscal Year Comparison		
	1/13/09	1/27/09	2/10/09	2/24/09		Average	Minimum	Maximum	Total	FY06	FY07	FY08
PINS												
Office of the Secretary	103.9	103.9	103.9	103.9	0.0%	104.0	101.9	107.9		110	112	106
Administration	175.7	175.7	173.7	173.7	-1.1%	179.6	173.7	186.7		193	192	184.8
Financial Regulation	86.3	86.3	86.3	86.3	0.0%	88.5	82.5	94.9		82	91	94.3
Labor and Industry	172.0	172.0	171.0	171.0	-0.6%	178.3	166.0	193.0		169	179	190
O & P Licensing	78.8	78.8	77.8	77.8	-1.3%	80.2	77.8	87.2		78.0	78.0	78.2
Racing Commission	14.0	14.0	14.0	14.0	0.0%	15.4	14.0	17.0		47	50	15
Unemployment Insurance	511.5	511.5	517.3	517.3	1.1%	517.6	509.5	529.9		543	540	525.7
Workforce Development	226.3	226.3	228.3	228.3	0.9%	247.3	226.3	265.5		278	276	261.9
Total	1368.5	1368.5	1372.3	1372.3	0.3%	1,411.0	1,368.5	1,476.7		1500	1518	1455.9
VACANCIES												
Office of the Secretary	2.5	2.5	2.5	2.5	0.0%	3.8	2.5	7.5		10	8	3.5
Administration	8.0	8.0	10.0	10.0	25.0%	9.8	8.0	15.2		13	11	9.2
Financial Regulation	7.6	7.6	7.6	7.6	0.0%	10.2	7.6	12.4		7	7	10.4
Labor and Industry	20.0	20.0	21.0	21.0	5.0%	22.6	16.0	28.0		24	20	16
O & P Licensing	2.7	2.7	3.6	3.6	33.3%	4.1	2.7	7.6		6	3	5.65
Racing Commission	4.2	4.2	4.2	4.2	0.0%	1.9	1.0	4.2		0	5	0
Unemployment Insurance	15.0	15.0	8.9	8.9	-40.7%	15.8	8.9	18.3		14	21	14.48
Workforce Development	34.0	34.0	32.0	32.0	-5.9%	30.9	28.0	34.0		41	31	30
Total	94.0	94.0	89.8	89.8	-4.5%	99.1	89.8	116.3		115	106	89.23



StateStat

Department of Labor, Licensing and Regulation

General Services

GENERAL SERVICES					Fiscal Year To Date						Fiscal Year Comp:	
Energy Footprint - Utilities	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY 06	FY 07
Electricity use - owned properties (KwH)	207,513	293,943	377,597	302,765	-19.8%	369,448	207,513	453,294	2,955,581	4,302,269	4,414,522	4,403,562
Electricity use - leased space (KwH)	33,887	35,977	37,479	20,549	-45.2%	37,404	20,549	46,214	299,231		303,300	385,536
Gas use - owned space (Therms)	20,948	16,897	19,912	18,316	-8.0%	9,992	721	20,948	79,939	139,020	106,475	108,136
Gas use - leased space (Therms)	991	1,659	1,776	1,673	-5.8%	769	1	1,776	6,150		3,091	6,466
Footprint - Vehicles	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY 06	FY 07
Vehicles registered	69	69	68	69	1.5%	69	68	70			73	75
Miles driven	66,464	82,564	73,514	81,359	10.7%	84,800	66,464	97,117	678,397		1,136,860	1,093,025
Avg. manufacturers mpg	21	21	21	21	0.0%	21	21	21			21	21
Footprint -Space Utilization (Sq. Ft.)	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY 06	FY 07
Space occupied - owned (SF)	294,681	294,681	294,681	294,681	0.0%	294,681	294,681	294,681				
Space occupied - leased (SF)	179,585	179,585	179,585	179,585	0.0%	179,585	179,585	179,585				
Space occupied - total occupied (SF)	474,266	474,266	474,266	474,266	0.0%	474,266	474,266	474,266				
Space unoccupied - owned (SF)	10,048	10,048	10,048	10,048	0.0%	10,048	10,048	10,048				
Space unoccupied - leased (SF)	3,507	3,507	3,507	3,507	0.0%	3,507	3,507	3,507				
Space unoccupied - total unoccupied (SF)	13,555	13,555	13,555	13,555	0.0%	13,555	13,555	13,555				
Total space utilization (Occupied & unoccupied in SF)	487,821	487,821	487,821	487,821	0.0%	487,821	487,821	487,821				

NOTES:

Electricity Owned: (1) Feb. missing data for Cumberland; (2) Jan/Feb usage for 1100 Eutaw is estimated

Electricity Leased: Feb. missing data for Easton & Hagerstown

Gas Owned: (1) Missing data for Cumberland & Waldorf; (2) Part of 1100 Eutaw is estimated

Target for Owned Facilities is based on CY2005 total energy usage. This is the baseline to be used in DLLR's Phase II Energy Plan.

No target for leased facilities - data not available - utilities were paid by the Lessor

Updated 03/30/09



StateStat
Department of Labor, Licensing and Regulation
Budget and Finance

Volume 2 Number 9
 Reporting Period February, 2009

BUDGET AND FINANCE		MONTHLY REPORTING PERIODS					% Change	Fiscal Year to Date				FY Comparison		
		Data						Average	Minimum	Maximum	Total	FY2006	FY2007	FY2008
DIVISION		NOV-08	DEC-08	JAN-09	FEB-09									
OFFICE OF THE SECRETARY	PERSONAL SERV	775,124	735,090	722,111	775,608	7.4%	801,244	721,033	1,120,615	6,409,951	8,605,666	8,992,627	9,296,482	
	NON-PERS SERV	105,796	66,533	74,153	68,012	-8.3%	101,341	23,678	308,599	810,726	1,769,305	1,582,644	952,768	
OFFICE OF THE SECRETARY Total		880,920	801,624	796,264	843,620	5.9%	902,585	796,264	1,201,656	7,220,677	10,374,971	10,575,271	10,249,250	
DIVISION OF ADMINISTRATION	PERSONAL SERV	1,200,843	1,015,173	714,234	1,044,647	46.3%	1,140,445	714,234	1,935,319	9,123,562	13,000,985	13,577,577	13,652,194	
	NON-PERS SERV	200,041	162,661	955	174,511	18179.3%	153,890	(67,406)	499,544	1,231,118	2,522,285	3,303,338	2,593,852	
DIVISION OF ADMINISTRATION Total		1,400,884	1,177,834	715,189	1,219,158	70.5%	1,294,335	715,189	2,095,424	10,354,680	15,523,270	16,880,915	16,246,046	
FINANCIAL REGULATION	PERSONAL SERV	518,342	525,893	531,972	562,128	5.7%	585,945	518,342	801,691	4,687,556	4,736,839	6,160,028	6,663,383	
	NON-PERS SERV	65,573	58,920	116,216	77,922	-33.0%	82,680	35,128	185,136	661,439	673,634	935,698	875,678	
FINANCIAL REGULATION Total		583,915	584,812	648,188	640,051	-1.3%	668,624	583,915	865,495	5,348,995	5,410,473	7,095,726	7,539,061	
LABOR AND INDUSTRY	PERSONAL SERV	1,016,070	900,720	924,451	969,764	4.9%	1,020,370	899,955	1,486,156	8,162,960	9,268,262	10,620,980	11,354,592	
	NON-PERS SERV	131,372	91,215	192,729	219,997	14.1%	177,977	91,215	240,154	1,423,820	1,777,036	1,971,521	2,123,673	
LABOR AND INDUSTRY Total		1,147,442	991,934	1,117,180	1,189,761	6.5%	1,198,347	991,934	1,687,586	9,586,779	11,045,298	12,592,501	13,478,265	
DIVISION OF RACING	PERSONAL SERV	173,726	164,126	142,782	149,655	4.8%	200,390	142,782	276,375	1,603,119	2,679,159	2,771,236	2,865,929	
	NON-PERS SERV	21,651	29,108	56,819	1,048,040	1744.5%	155,952	10,976	1,048,040	1,247,619	3,399,353	3,715,392	2,845,265	
DIVISION OF RACING Total		195,377	193,234	199,601	1,197,695	500.0%	356,342	193,234	1,197,695	2,850,738	6,078,512	6,486,628	5,711,194	
O&P LICENSING	PERSONAL SERV	405,179	343,571	395,807	382,714	-3.3%	397,312	340,440	548,571	3,178,492	4,487,489	4,770,112	4,649,011	
	NON-PERS SERV	305,015	107,382	581,626	192,747	-66.9%	467,459	79,267	1,861,883	3,739,675	2,522,827	3,034,446	4,806,310	
O&P LICENSING Total		710,193	450,953	977,433	575,462	-41.1%	864,771	450,953	2,250,754	6,918,167	7,010,315	7,804,559	9,455,322	
DIVISION OF WORKFORCE DEVELOPMENT	PERSONAL SERV	1,251,604	1,143,645	1,188,234	1,206,404	1.5%	1,276,654	1,143,645	1,775,061	10,213,236	15,629,406	15,972,396	15,337,266	
	NON-PERS SERV	1,601,822	2,767,833	4,044,323	2,756,222	-31.8%	3,047,542	1,601,822	4,374,963	24,380,333	36,704,988	32,653,349	33,997,002	
DIVISION OF WORKFORCE DEVELOPMENT Total		2,853,427	3,911,478	5,232,556	3,962,626	-24.3%	4,324,196	2,853,427	6,150,024	34,593,569	52,334,394	48,625,745	49,334,268	
DIVISION OF UNEMPLOYMENT ADMINISTRATION	PERSONAL SERV	2,933,628	2,703,349	2,663,965	2,843,311	6.7%	2,950,604	2,617,054	4,097,238	23,604,835	34,430,863	34,348,927	33,964,043	
	NON-PERS SERV	2,663,705	797,956	1,939,042	3,176,060	63.8%	1,948,743	797,956	3,247,580	15,589,942	14,140,760	21,070,172	19,301,378	
DIVISION OF UNEMPLOYMENT ADMINISTRATION Total		5,597,333	3,501,306	4,603,007	6,019,371	30.8%	4,899,347	3,501,306	6,019,371	39,194,777	48,571,624	55,419,099	53,265,421	
Grand Total		13,369,491	11,613,175	14,289,418	15,647,744	9.5%	14,508,548	11,613,175	18,345,567	116,068,381	156,348,856	165,480,444	165,278,826	

	NOV-08	DEC-08	JAN-09	FEB-09	% Change	Average	Minimum	Maximum	Total	FY2006	FY2007	FY2008
Small Procurement Order Time (\$2,500)												
Late	7	6	4	5	25.0%	6	4	8	43		297	131
Total requisitions processed	325	329	114	302	164.9%	292	114	373	2,045		2,436	3,247
% of Small Proc. reqs processed within 3 days	97.8%	98.2%	96.5%	98.3%	1.9%	97.9%	96.5%	97.9%	97.9%	90.0%	88%	96%
Late Invoice Payments												
LATE INVOICE PAYMENTS	30	30	11	20	81.8%	19	8	30	133	64	275	373
TOTAL INVOICES PAID	1,038	1,350	1,273	1,533	20.4%	1,354	1,038	1,607	9,476	19,360	16,720	16,286
PERCENTAGE LATE (INVOICES)	2.9%	2.2%	0.9%	1.3%	51.0%	1.4%	0.8%	1.9%	1.4%	0.33%	1.64%	2.29%
Late Invoice Amounts												
LATE INVOICE AMOUNTS	9,961	83,169	154,084	30,355	-80.3%	45,347	8,960	154,084	317,430	133,803.84	567,705.11	852,196.73
TOTAL INVOICE AMOUNTS	5,833,783	5,805,575	3,352,648	9,617,538	186.9%	5,211,266	3,352,648	8,555,896	36,478,860	59,759,660.23	66,763,578.57	71,534,804.50
PERCENTAGE LATE (DOLLARS)	0.2%	1.4%	4.6%	0.3%	-93.1%	0.9%	0.3%	1.8%	0.9%	0.22%	0.85%	1.19%



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

FINANCIAL REGULATION						FISCAL YEAR TO DATE				FISCAL YEAR COMPARISON		
LICENSING						Avg	Min	Max	Total	FY06	FY07	FY08
	Nov-08	Dec-08	Jan-09	Feb-09	% Change							
Depository Totals	65	65	65	65	0.0%	65.5	65	67		73	72	67
Bank Charters & Trust Institutions	54	54	54	54	0.0%	54.5	54	56		61	61	56
Credit Union Charters	11	11	11	11	0.0%	11	11	11		12	11	11
Non-Depository Totals	16,837	16,788	13,216	12,806	-3.1%	16,128.5	12,806	17,676		8,178	19,735	18,168
Check Cashier Licenses	517	520	433	480	10.9%	494	433	520		412	469	531
Collection Agency Licenses	1,454	1,465	1,448	1,455	0.5%	1,451	1,430	1,465		1,204	1,346	1,452
Consumer Lender Licenses	202	199	201	198	-1.5%	214	198	236		279	283	232
Debt Management Licenses	36	36	35	35	0.0%	36	35	36		44	43	36
Installment Lender Licenses	165	163	138	158	14.5%	168	138	197		240	293	249
Money Transmitter licenses	74	73	73	73	0.0%	75	73	76		80	87	76
Mortgage Lender Licenses	3,130	3,031	2,836	2,803	-1.2%	3,175	2,803	3,589		5,193	6,178	3,744
Mortgage Originator Licenses	10,613	10,644	7,404	6,959	-6.0%	9,856	6,959	10,940		0	10,259	11,171
Sales Finance Company Licenses	646	657	648	645	-0.5%	661	645	682		726	777	677
Renewal Issuance Totals	239	1333	791	528	-33.2%	445	122	1,333	3556	3,655	1,522	2,363
Check Cashier Licenses	1	4	3	84	2700.0%	14	0	84	108	12	248	66
Collection Agency Licenses	115	60	34	29	-14.7%	54	27	115	430		232	475
Consumer Loan Licenses	1	1	1	1	0.0%	4	0	28	34	176	7	172
Debt Management Licenses	0	0	0	0	0.0%	0	0	1	1	29	3	32
Installment Lender Licenses	2	0	1	21	2000.0%	17	0	54	132	176	31	23
Money Transmitter Licenses	0	0	0	0	0.0%	0	0	0	0	70	0	79
Mortgage Lender Licenses	48	78	109	89	-18.3%	74	34	110	594	3,153	834	1,225
Mortgage Originator Licenses	63	1,180	630	293	-53.5%	271	0	1,180	2,166	0	0	0
Sales Finance Company Licenses	9	10	13	11	-15.4%	11	5	20	91	39	167	291
Renewal Rates						Avg	Min	Max	YTD AVG			
Mortgage Lender Licenses	35.6%	35.9%	31.1%	54.3%	74.3%	33.4%	17.3%	54.3%	33.4%	70.5%	68.4%	46.0%
Mortgage Originator Licenses	34.8%	96.7%	16.1%	37.9%	134.8%	23.2%	0.0%	96.7%	23.2%			0.0%
New License Issuance Totals	137	150	102	102	0.0%	141.8	102	193	1134	2031	12228	3247
Check Cashier Licenses	4	7	2	7	250.0%	6	0	13	50	50	165	93
Collection Agency Licenses	29	14	14	11	-21.4%	20	11	29	163	266	215	262
Consumer Loan Licenses	0	2	0	1	100.0%	1	0	3	8	35	22	28
Debt Management Licenses	0	0	1	0	-100.0%	0	0	1	1	0	0	3
Installment Lender Licenses	2	0	1	0	-100.0%	2	0	6	18	33	65	25
Money Transmitter Licenses	0	0	0	0	0.0%	0	0	0	0	8	5	6
Mortgage Lender licenses	18	40	46	42	-8.7%	34	18	46	268	1,524	1,371	707
Mortgage Originator Licenses	74	71	37	36	-2.7%	71	36	124	570	0	10,259	2,018
Sales Finance Company Licenses	10	16	1	5	400.0%	7	1	16	56	115	126	105
DECISION MEASURES	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	YTD AVG	FY06	FY07 AVG	FY08 YTD AVG
Average Days to Approval on New (reporting system is being revamped August figures are not available)												
Check Cashier Licenses	71	78	85	69	-18.8%	81	43	158	81			7
Collection Agency Licenses	57	52	73	52	-28.8%	70	52	118	70		46	62
Consumer Loan Licenses	0	71	0	106	100.0%	42	0	106	42		57	55
Debt Management Licenses	0	0	338	0	-100.0%	48	0	338	48			0
Installment Lender Licenses	59	0	37	0	-100.0%	33	0	96	33		67	56
Money Transmitter Licenses	0	0	0	0	0.0%	0	0	0	0			1
Mortgage Lender licenses	78	65	74	52	-29.7%	72	52	107	72		64	65
Mortgage Originator Licenses	65	69	67	64	-4.5%	68	64	76	68		75	65
Sales Finance Company Licenses	9	32	6	41	583.3%	32	6	53	32		46	52



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

Licensing change decision on completed application -processing (totals)												
	177	173	195	192	-1.5%	207	173	263	1,655	2479		
Change of control <60days	0	2	1	0	-100.0%	1	0	2	4	5		
Change of address <60days	65	34	23	57	147.8%	53	23	87	426	958		
Change of employer <10days	112	137	171	135	-21.1%	153	112	197	1,225	1,428		
EXAM RATIOS												
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY 08
Depository Totals												
Bank exams completed	2	5	2	5	150.0%	2	0	5	19	46	21	27
Bank exams scheduled	3	4	2	3	50.0%	3	2	5	27	36	23	36
Credit Union exams completed	1	0	1	1	0.0%	1	0	3	7	12	7	10
Credit Union exams scheduled	0	2	1	1	0.0%	1	0	2	8	12	8	15
Non-Depository Totals												
Check Cashier exams completed	0	0	8	16	100.0%	3	0	16	24	0	7	82
Collection Agency exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0
Consumer Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0
Debt Management exams completed	0	0	1	1	0.0%	1	0	2	6	3	4	8
Installment Lender exams completed	0	0	0	0	0.0%	0	0	0	0	0	0	0
Money Transmitter exams completed	1	0	1	1	0.0%	1	0	2	8	12	12	11
Mortgage Lender exams completed	100	226	82	95	15.9%	118	67	226	945	756	982	1,485
Mortgage Lender exams Required by Statute	91	89	83	82	-1.2%	93	82	107	742	1,754	1,882	1,421
Sales Finance Company exams completed	0	0	0	0	0.0%	0	0	0	0	1	0	0
Exam turn-in efficiency												
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Depository												
Number of completed exams turned into Office <30 days	3	1	2	6	200.0%	2	0	6	16			12
Total number of completed exams during the month	3	5	3	6	100.0%	3	1	6	26			37
Number of reviewed exams sent from Office to Institution <30 days	0	0	0	1	100.0%	0	0	2	3			13
Total number of Exams Reviewed by Office during the month	5	5	4	5	25.0%	4	2	5	29			40
Number of Exam Responses received from Institutions <30 days	0	0	0	0	0.0%	0	0	1	2			7
Total number of Responses from Institutions received during the month	1	0	0	0	0.0%	1	0	3	5			12
Non-Depository												
Total completed exams (mortgage & other non-depos.)	101	226	92	113	22.8%	121	69	226	971			1586
Average Number of Days to Completion (mortgage exams only) (new measure added FY2009 in July)	7	5	6	7	16.7%	5	1.28	7	40.6			
Total Number of Exams Invoiced (mortgage & other non-depos.) (new measure added FY2009 in July)	57	71	111	80	-27.9%	70	31	111	560			
INVESTIGATION/ENFORCEMENT												
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Investigations initiated - total	10	22	17	43	152.9%	21	0	43	177	117	144	216
Investigations initiated - Mortgage	8	14	9	35	288.9%	15	8	35	119			
Investigations initiated - Non-Mortgage	2	8	8	8	0.0%	7	2	14	58			
Investigations completed (total)	19	18	11	21	90.9%	18	0	21	138			154
Investigation in Process	169	173	179	201	12.3%	165	160	201	201		89	151
Referrals for Charges	6	3	10	4	-60.0%	6	3	10	50			
Enforcement Actions (C & D's , charge ltrs., final orders)	0	0	0	7	0.0%	1	0	7	7			
Revocations	0	0	0	0	0.0%	0	0	0	0			
FINES AND RECOVERIES												
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
FINES TOTAL	\$36,870	\$58,390	\$56,500	\$21,925	-61.2%	\$38,057	\$19,217	\$58,390	\$304,454		\$415,651	392,238
Licensing	\$9,700	\$11,850	\$10,000	\$6,550	-34.5%	\$11,727	\$6,550	\$22,100	\$93,816	\$	98,565	168,086
Compliance / Examination	\$26,170	\$22,840	\$46,500	\$15,375	-66.9%	\$22,880	\$11,417	\$45,000	\$183,038	\$	317,086	186,152
Complaints												
Enforcement	\$1,000	\$23,700	\$0	\$0	0.0%	\$3,450	\$0	\$23,700	\$27,600		\$0	38,000
RECOVERIES TOTAL	\$117,975	\$162,825	\$157,718	\$132,721	-15.8%	\$161,894	\$117,975	\$244,849	\$1,295,155	\$	1,997,632	1,318,938
Licensing												
Compliance (Mortgage and non-mortgage)	\$41,465	\$89,410	\$82,389	\$65,566	-20.4%	\$91,169	\$41,465	\$144,097	\$729,351		\$1,377,140	\$934,771
Complaints - Total	\$70,033	\$66,503	\$74,104	\$64,655	-12.8%	\$63,102	\$4,733	\$101,938	\$504,814		\$620,492	\$384,167
Complaints - Mortgage	\$58,738	\$58,845	\$52,029	\$42,456	-18.4%	\$49,121	\$350	\$84,379	\$392,966		\$402,390	\$174,140
Complaints - Non-Mortgage	\$11,296	\$7,658	\$22,075	\$22,199	0.6%	\$13,981	\$4,383	\$22,199	\$111,849		\$218,102	\$210,027
Enforcement	\$6,477	\$6,912	\$1,225	\$2,500	104.1%	\$7,624	\$0	\$28,825	\$60,990			



StateStat
Department of Labor, Licensing and Regulation
Division of Financial Regulation

COMPLAINTS	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
All Complaints												
Received in Month	258	133	210	201	-4.3%	208	133	260	1666		2,597	2,596
Closed in Month	146	162	176	164	-6.8%	181	146	213	1446		2,414	2,365
Open at End of Month	1,057	1,028	1,062	1,099	3.5%	1,013	926	1,099			648	879
Average time to close (days)	68	105	83	69	-16.9%	69	49	105			44	57
Mortgage Complaints												
Received in Month	69	36	39	53	35.9%	50	36	69	403		419	572
Closed in Month	41	47	44	35	-20.5%	44	34	61	352		369	419
Open at End of Month	354	343	338	356	5.3%	333	312	356			152	305
Average time to close (days)	96	161	126	103	-18.3%	97	54	161			59	77
Non-Mortgage Complaints												
Received in Month	189	97	171	148	-13.5%	158	91	201	1,263		2,178	2,024
Closed in Month	105	115	132	129	-2.3%	137	105	172	1,094		2,045	1,946
Open at End of Month	703	685	724	743	2.6%	680	614	743			496	574
Average time to close (days)	57	82	69	60	-13.0%	59	47	82			41	
OUTREACH												
Depository institution events	12	12	17	8	-52.9%	9	0	17	72	1	1	43
Community outreach events	12	10	20	13	-35.0%	10	1	20	82			27
Notice of Intent ("Date of Notice")	7,509	11,426	9171	10289	12.2%	8,969	7,509	11,426	71,753			10,292
Notice of Intent (Letters Mailed)	10,777	10,975	8653	12806	48.0%	9,123	3,578	12,806	72,987			8,783
STAFF TRAINING												
Budgeted Examiner and Investigator positions	62.6	62.6	62.6	62.6	0.0%	64	63	67				62.6
Examiners and Investigators on staff	56	56	57	57	0.0%	58	56	63				57.0
Examiner and Investigator position vacancies	6.6	6.6	5.6	5.6	0.0%	6	4	7				5.6
Examiners and Investigators attended training	5	3	6	5	-16.7%	5	3	6	36			20
Hours of training	136	240	196	240	22.4%	203	80	440	1,620			1,098
NOTES: July 2008 - Added Category for License Renewal Rate (Rows 28 & 29)												
July 2008 - Adjusted categories for Investigation/ Enforcement (Rows 83 thru 91)												
July 2008 - Revised Fines and Recoveries sections (Rows 92 thru 105)												
July 2008- Added Notices of Intent Letters (Rows 129 & 130)												
Removed "Mortgage Originator" measurement from Recoveries												
June 18, 2008 FY2007 Recoveries - An adjustment (reduction) of \$380,000 was made to the FY2007 recoveries.												
August FY 2009: "Average Days to Approval on New" applications (rows 41 thru 50) figures are not available for August FY 2009 due to revamping of data systems for accuracy.												
August FY 2009 - (row 96) Fines - Complaints filed with the agency may result in a recovery to the consumer. Fines are determined during an examination.												
August FY 2009: (row 100) Recoveries - Licensing violations may result in fines, no recoveries are assessed.												
November FY 2009: (row 87) Investigations/ Enforcement - Number of completed investigations for FY 2009 were restated on December 16th.												
November FY 2009: (row 101) Compliance non-mortgage exam recoveries for FY 2009 were restated on December 16th.												
December FY2009: (row 101) Compliance non-mortgage exam recoveries for the month of November FY2009 were restated on January 15th.												
December FY2009: (row 25) Note: Large increase due to renewal period for mortgage originator licensees.												
January FY2009: (row 88) Investigations / Enforcement- Number of investigations in process for FY 2009 were restated on February 18th.												
February FY 2009 (row 90) Category was revised from suspensions to Enforcement Orders. Enforcement orders include cease and desists, change letters and final orders.												
February FY 2009: (row 136) Hours of training - Training hours for January were revised on March 18th.												



StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 2 Number 9
 Reporting Period February, 2009

LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					FISCAL YEAR TO DATE				FISCAL YEAR COMPARISON		
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Employment Standards												
Wage payment claims/investigations	141	100	189	114	-39.7%	147	100	220	1,179		992	1,555
Open Cases Under Investigation	531	524	604	584	-3.3%	458	279	604			376	273
Total Cases Closed	93	107	109	134	22.9%	106	87	134	848		634	1,677
Employee wages recovered <90 days	\$38,802	\$36,647	\$23,971	\$17,143	-28.5%	\$23,603	\$12,162	\$38,802	\$188,827		\$274,347	\$675,152
Investigators	2.40	2.95	3.35	3.55	6.0%	3.0	1.8	4.0			3.00	4.00
Total wages recovered	\$41,083	\$45,728	\$25,032	\$22,724	-9.2%	\$31,092	\$22,724	\$45,728	\$248,734		\$312,923	\$764,684
Inquiries (calls to call center)	3,789	4540	3,934	4,414	12.2%	4,318	3,789	4,751	34,540		7,644	39,715
Transferred/referred to outside agency	146	192	78	77	-1.3%	101	26	192	805		323	1,974
Handled internally	3,643	4348	3,856	4,337	12.5%	4,217	3,643	4,649	33,735		7,321	37,741
Total hours of inquiry calls	174	244	226	231	2.2%	218	174	250	1,743		291	2,401
Prevailing wage												
New Prevailing Wage projects	3	1	4	14	250.0%	6	1	14	44	173	166	105
Closed Prevailing Wage projects	4	1	12	7	-41.7%	7	1	13	54			
Total Prevailing Wage projects	96	97	89	96	7.9%	96	89	101				
Value of current Prevailing Wage projects	\$1,532,962,496	\$1,504,700,496	\$1,496,203,155	\$1,552,785,016	3.8%	\$1,517,300,622	\$1,428,188,872	\$1,584,978,947				
Prevailing Wage investigations	12	12	10	29	190.0%	20	10	31	157	433	675	723
Employees interviewed	120	164	128	311	143.0%	280	120	509	2,236	8,094	8,094	11,447
Amount of Prevailing Wage restitution recovered	\$2,209	\$683	\$11,355	\$965	-91.5%	\$10,234	\$683	\$22,669	\$81,871	\$319,485	\$228,038	\$476,331
Number of Employees restitution collected for	10	1	25	5	-80.0%	15	1	40	121			
Wage determinations issued	15	42	26	33	26.9%	22	10	42	178	\$737	\$337	\$1,500
Value of Wage Determinations issued	\$181,441,528	\$424,583,859	\$139,975,273	\$76,762,635	-45.2%	\$149,315,531	\$22,408,894	\$424,583,859				
Liquidated Damages collected	\$4,025	\$19,525	\$42,070	\$46,510	10.6%	\$20,569	\$2,520	\$46,510	\$164,555	249	251	248
Certified payroll records received	3539	3664	3,856	3,100	-19.6%	3,546	2,083	4,083	28,369			
Investigators	2.80	3.50	3.50	4.00	14.3%	2.9	1.5	4.0		4.00	4.00	4.00
Living wage												
New Living Wage service contracts	52	13	4	8	100.0%	19	2	52	153			215
Total Living Wage service contracts	343	356	360	368	2.2%	309	226	368				215
Value of New Living Wage service contracts	\$93,958,069	\$25,957,914	\$6,860,941	\$98,478,389	1335.3%	\$69,975,383	\$3,611,650	\$275,298,209	\$559,803,065			\$933,096,222
Living Wage investigations	2	2	14	16	14.3%	6	0	16	51			
Employees interviewed	0	0	0	0	0.0%	1	0	5	5			21
Amount of Living Wage restitution recovered	\$0	\$3,100	\$0	\$0	0.0%	\$387	\$0	\$3,100	\$3,100			\$324
Number of employees receiving restitution	0	13	0	0	0.0%	2	0	13	13			2
Living Wage payroll records received	16	20	23	36	56.5%	14	0	36	108			
Investigators	0.30	0.30	0.50	0.50	0.0%	0.3	0.0	0.5				0
Safety Inspections - Railroad												
Complaints	1	1	0	0	0.0%	1	0	2	8	12	29	37
Accident total	1	3	1	3	200.0%	2	0	3	14	26	24	35
Fatalities	1	0	0	0	0.0%	0	0	1	2	1	0	2
Injuries	0	1	0	0	0.0%	0	0	1	2	2	3	12
Property damage	0	3	1	3	200.0%	2	0	3	12	23	21	29
Inspector positions authorized	4	4	4	4	0.0%	4	4	4		6	6	4
Inspectors	2	2	2	2	0.0%	2	2	3		3	3	3
Defects identified	61	62	48	68	41.7%	159	48	349	1,271	1,565	2,240	2,121
Violations identified	0	0	0	0	0.0%	5	0	25	38	18	39	42
Miles of Track	91	193	45	112	148.9%	107	45	193	857	1,388	1,293	1,425



StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 2 Number 9
 Reporting Period February, 2009

LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					FISCAL YEAR TO DATE				FISCAL YEAR COMPARISON		
	0	0	1	1	0.0%	16	0	79	126	362	380	424
Locomotives	0	0	1	1	0.0%	16	0	79	126	362	380	424
Rail cars	0	0	0	0	0.0%	96	0	510	769	6,018	6,420	5,536
Operating Practices Inspections	11	17	18	12	-33.3%	15	11	18	116	135	150	151
Safety Inspections - Amusement rides	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Total Inspections	28	35	11	116	954.5%	274	11	744	2,194	5,235	4,954	5,224
Certificate Inspections	28	17	4	69	1625.0%	224	4	616	1,791	3,843	4,034	4,341
Other Inspections	0	18	7	47	571.4%	50	0	137	402	1,392	920	883
Accidents	0	0	0	0	0.0%	0	0	2	2	9	5	7
Incidents/Complaints	0	1	0	0	0.0%	1	0	4	9			6
Fatalities	0	0	0	0	0.0%	0	0	0	0			0
Positions Authorized	7	7	7	7	0.0%	7	7	7		6	6	7
Vacant Positions	0	0	0	0	0.0%	0	0	1		0	1	1
AR Inspectors (Inspecting)	0.35	0.25	0.12	0.74	498.8%	1.7	0.1	3.3				
Elevator Inspectors (Inspecting AR's)	0.00	0.01	0.03	0.01	-1	0.0	0.0	0.0				
AR Inspectors (Not-Inspecting)	4.39	4.33	4.08	4.71	15.6%	3.3	1.4	4.7				
Avg Inspections per Inspector	28	35	11	116	954.5%	106	11	227				
Safety Inspection - Elevators	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Elevators Registered (active)	21,124	21,154	21,183	21,232	0.2%	21,014	20,709	21,232		19,394	20,039	20,712
Total Elevators Overdue	5,347	5,019	5,477	5,358	-2.2%	5,571	5,019	6,049		4,342	2,505	6,157
Up to 1 Year Overdue	5,178	4,834	5,198	5,037	-3.1%	5,404	4,834	5,961		3,926	2,365	6,082
1 to 2 Years Overdue	167	183	277	320	15.5%	165	81	320		434	127	69
> 2 Years Overdue	2	2	2	1	-50.0%	2	1	5		44	13	6
Total Inspections	1,131	1,482	1,410	1,040	-26.2%	1,447	1,040	1,764	11,577	18,041	19,051	15,790
Accidents	0	0	0	0	0.0%	0	0	2	2	11	12	14
Incidents/Complaints	3	4	6	3	-50.0%	4	1	8	33			31
Fatalities	0	0	0	0	0.0%	0	0	0	0			0
Positions Authorized	26	26	26	26	0.0%	26	26	26		23	23	26
Vacant Positions	5	5	5	5	0.0%	5	5	5		0	1	5
Elevator Inspectors (Inspecting)	15.99	15.71	15.46	13.85	-10.4%	16.5	13.9	18.0				
AR Inspectors (Inspecting Elevators)	2.27	2.43	2.80	1.55	-44.8%	1.7	1.0	2.8				
Elevator Inspectors (Not-Inspecting)	5.01	4.98	5.51	7.14	29.7%	4.5	3.0	7.1				
Fiscal Year Benchmark	76	76	76	76	0.0%	76	76	76				
Avg Inspections per Inspector	62	82	77	68	-12.3%	77	62	93				
Boilers and pressure vessels	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Units Registered Total	55,187	55,178	55,193	55,186	0.0%	55,376	55,178	55,888		54,789	55,352	55,890
Units Registered--MD State	18,164	17,603	17,320	16,815	-2.9%	16,281	13,401	18,730		16,392	15,142	14,693
Units Registered--Special	37,023	37,575	37,873	38,371	1.3%	39,095	36,483	42,000		38,397	40,210	41,197
Total Inspections	2,095	1,626	2,003	2,369	18.3%	2,386	1,626	3,208	19,086	26,345	27,598	26,707
Inspections--MD State	548	576	605	708	17.0%	719	548	871	5,752	6,924	5,534	6,741
Inspections--Special	1,547	1,050	1,398	1,661	18.8%	1,667	1,050	2,386	13,334	19,421	22,064	19,966
Accidents	0	0	0	0	0.0%	0	0	0	0	3	2	1
Incidents/Complaints	0	0	0	0	0.0%	0	0	0	0			0
Fatalities	0	0	0	0	0.0%	0	0	0	0			0
Positions Authorized	13	13	13	13	0.0%	13	13	13		11	11	13
Vacant Positions	5	5	5	4	-20.0%	5	5	5				
BPV Inspectors (Inspecting)	3.17	3.17	3.36	3.63	8.2%	4.0	3.2	4.8				



StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

Volume 2 Number 9
 Reporting Period February, 2009

LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					FISCAL YEAR TO DATE			FISCAL YEAR COMPARISON			
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
BPV Inspectors (Not-Inspecting)	4.83	4.83	4.64	4.37	-5.9%	4.0	3.2	4.8				
Fiscal Year Benchmark	165	165	165	165	0.0%	165	165	165				
Avg Inspections per Inspector	173	182	180	195	8.1%	180	172	195				
Overdue Inspections	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Total BPV Overdue	10,873	10,540	10,783	10,689	-0.9%	11,469	10,540	13,978		12,705	13,606	14,606
Up to 1 Year Overdue	5,112	4,950	5,315	5,500	3.5%	5,434	4,950	6,585		5,855	6,577	7,186
1 to 2 Years Overdue	2,055	1,919	1,842	1,839	-0.2%	2,125	1,839	2,617		2,331	2,533	2,642
> 2 Years Overdue	3,706	3,671	3,626	3,350	-7.6%	3,910	3,350	4,776		4,519	4,496	4,778
Total State of Maryland	7,542	7,308	7,277	6,899	-5.2%	6,913	5,605	7,767		7,228	7,246	7,145
Up to 1 Year Overdue-State	2,775	2,710	2,832	2,808	-0.8%	2,552	1,985	2,845		2,808	2,451	2,658
1 to 2 Years Overdue-State	1,484	1,367	1,288	1,239	-3.8%	1,309	1,077	1,546		1,317	1,637	1,299
> 2 Years Overdue-State	3,283	3,231	3,157	2,852	-9.7%	3,052	2,543	3,376		3,103	3,158	3,188
Total Insurance (other)	3,331	3,232	3,506	3,790	8.1%	4,556	3,211	7,184		5,477	6,360	7,461
Up to 1 Year Overdue-Other	2,337	2,240	2,483	2,692	8.4%	2,883	2,240	4,210		3,047	4,126	4,528
1 to 2 Years Overdue-Other	571	552	554	600	8.3%	816	552	1,340		1,014	896	1,343
> 2 Years Overdue-Other	423	440	469	498	6.2%	858	387	1,634		1,416	1,338	1,590
ACE American Insurance	35	56	61	99	62.3%	52	27	99		27	32	54
ARISE Incorporated	149	154	154	97	-37.0%	250	97	513		530	814	482
Chubb	198	152	219	294	34.2%	206	152	294		308	425	303
Cincinnati Insurance	53	17	19	21	10.5%	37	17	53		66	48	46
CNA Insurance Company	69	75	89	146	64.0%	111	68	184		139	200	267
FM Global	86	107	142	215	51.4%	134	86	215		78	75	34
Hartford Steam Boiler	1,694	1,712	1,813	1,851	2.1%	2,569	1,528	4,496		2,367	3,117	4,670
Hartford Steam Boiler-CT	3	3	22	23	4.5%	47	3	109		0	5	109
National Union Fire Insurance	3	3	3	3	0.0%	2	1	3		2	2	1
Seneca Insurance	70	77	50	74	48.0%	72	47	113		45	94	67
Travelers	568	589	717	736	2.6%	765	491	1,023		917	823	1,166
Zurich American Insurance	304	282	212	226	6.6%	272	212	321		921	720	258
Sasol North America Inc.	99	5	5	5	0.0%	40	4	99		77	5	4
MOSH	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Voluntary compliance sites	1	1	0	0	0.0%	2	0	5	14	15	9	16
Inspections	104	112	138	123	-10.9%	137	104	186	1,098	1,137	1,433	1,346
Inspector positions authorized	59	59	59	59	0.0%	59	59	59		59	59	59
Inspectors (current)	54	53	53	55	3.8%	55	53	57		43	54	58
Violations	519	490	575	548	-4.7%	597	490	795	4,779	4,713	5,446	7,029
Hazards abated	353	528	343	386	12.5%	522	343	721	4,173	4,713	5,446	5,325
Employees removed from exposure	2342	1745	5,223	3947	-24.4%	3,293	1,745	5,223	26,345	46,465	111,334	79,617
Training Classes	6	4	8	10	25.0%	8	4	13	63	179	201	84
Training participants	107	82	280	421	50.4%	205	82	421	1,636	5,787	5,492	2,101
Other Persons Affected	121	209	520	1030	98.1%	440	121	1,030	3,516			19,041
Complaints w/ serious hazards inspected	7	7	12	11	-8.3%	9	5	14	70	74	71	60
Accidents Investigated	8	6	9	7	-22.2%	10	6	19	79	150	139	135
Fatalities investigated	3	1	0	4	100%	2	0	5	19	35	32	22



StateStat
Department of Labor, Licensing and Regulation
Division of Labor and Industry

LABOR AND INDUSTRY	MONTHLY REPORTING PERIODS					FISCAL YEAR TO DATE				FISCAL YEAR COMPARISON		
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Fatalities investigated <1 day of notification	3	1	0	4	100%	2	0	5	18	30	28	21
% investigated <1 day	100%	100%	0%	100%	100%	84%	0%	100%		85.70%	87.50%	97.20%
Discrimination complaints	1	2	1	0	-100.0%	1	0	2	6	23	36	25
Consultation Initial Safety	9	16	13	14	7.7%	13	9	16	104	170	173	155
Consultation Initial Health	5	10	8	12	50.0%	9	5	12	75	114	94	103
Consultation Follow up	1	2	2	1	-50.0%	2	1	5	16	41	38	27
Consultation Training	1	1	2	0	-100.0%	1	0	3	9	9	8	9
Apprenticeship and training	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Active Programs registered	497	497	496	496	0.0%	496	493	499		517	513	501
Inactive Programs registered												
Total Programs registered												
Visits - Compliance review	1	1	1	2	100.0%	1	0	2	10	28	13	40
Compliance Review Benchmark	To Be Established											
*Technical assistance	11	7	10	41	310.0%	16	7	41	131	120	131	151
*Marketing and development	7	6	8	9	12.5%	10	6	13	79	61	75	125
Apprentice Registration occurrences	Apprentice registration occurrences will include registration, re-registration, and de-registration.											
Apprentices registered - total	9,844	9,888	9,907	9,961	0.5%	9,817	9,519	9,961		8,669	9,398	9,661
Total # Minority Apprentices	3,865	3,828	3,824	3,856	0.8%	3,821	3,714	3,865		3,381	3,698	3,786
Total # Women Apprentices	482	485	487	491	0.8%	484	480	491		420	492	495
Minority Apprentice Graduates	6	8	6	26	333.3%	19	6	29	153	329	298	310
Women Apprentice Graduates	0	7	2	0	-100.0%	3	0	10	26	44	75	27
Apprentice graduates - total	26	67	20	33	65.0%	67	20	173	535	1,107	1,175	1,050
Field representatives	4	4	4	4	0.0%	4	4	4		4	4	4
Participating Employers	3,096	3,106	3,109	3,123	0.5%	3,117	3,096	3,141		3,015	3,030	3,118
New Measures currently being collected: Requesting 60-90 days to facilitate collection process to accurately reflect activity.												
*Name change: added "Active"												
**Name change: removed "Visits"												



StateStat
Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					% Change	Fiscal Year To Date				FY COMPARISON		
	Nov-08	Dec-08	Jan-09	Feb-09	Avg		Min	Max	Total	FY06	FY07	FY08	
LICENSE TOTALS													
Architects	5,994	6,012	6,017	6,036	0.3%	5,990	5,928	6,036		5,553	5,679	5,899	
Barbers	6,232	6,224	6,205	6,220	0.2%	6,243	6,205	6,282		6,206	6,155	6,270	
Bay Pilots	64	65	65	65	0.0%	64	60	65		63	69	60	
Cemetery Oversight	1,110	1,172	1,204	1,271	5.6%	1,152	1,101	1,271		948	979	1,082	
Certified Interior Design	324	321	324	325	0.3%	321	314	325		289	289	314	
Certified Public Accountants	19,843	19,819	19,761	19,770	0.0%	19,810	19,761	19,848		19,346	19,368	19,826	
Cosmetologists	48,012	47,823	47,836	48,042	0.4%	47,950	47,823	48,069		44,907	45,863	47,774	
Stationary Engineers	6,428	6,429	6,426	6,440	0.2%	6,425	6,401	6,440		5,116	5,132	6,386	
Foresters	178	179	183	185	1.1%	180	173	186		189	180	185	
Home Improvement	26,922	27,019	27,032	27,091	0.2%	26,891	26,647	27,091		17,646	18,103	26,694	
HVACR Contractors	17,341	17,352	17,409	17,533	0.7%	17,251	16,894	17,533		15,305	15,901	16,850	
Landscape Architects	968	972	973	979	0.6%	966	957	979		857	876	938	
Land Surveyors	989	995	997	994	-0.3%	991	988	997		909	928	985	
Master Electricians	4,852	4,887	4,903	4,918	0.3%	4,854	4,784	4,918		4,719	4,372	4,790	
Plumbers	13,854	13,837	13,918	13,958	0.3%	13,811	13,691	13,958		12,603	13,043	13,749	
Precious Metal Dealers & Pawnbrokers	345	349	353	364	3.1%	340	311	364		244	265	297	
Professional Engineers	18,960	19,024	19,276	19,364	0.5%	19,004	18,787	19,364		16,804	17,435	18,686	
Real Estate	52,298	51,860	51,391	51,171	-0.4%	52,424	51,171	53,750		53,710	55,788	54,201	
Real Estate Appraisers and Home Inspectors	5,692	5,568	5,432	5,391	-0.8%	5,647	5,391	5,802		5,302	5,462	5,836	
NEW LICENSES	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08	
Architects	23	16	29	40	37.9%	33	16	50	261	379	369	311	
Barbers	37	38	37	50	35.1%	42	37	51	338	581	544	542	
Bay Pilots	4	0	1	0	-100.0%	2	0	6	12	0	4	7	
Cemetery Oversight	41	41	30	134	346.7%	45	19	134	358	252	330	319	
Certified Interior Design	3	0	4	1	-75.0%	2	0	6	17	16	22	35	
Certified Public Accountants	51	31	19	70	268.4%	45	19	70	357	559	602	854	
Cosmetologists	244	241	322	320	-0.6%	324	241	393	2,594	4,276	4,272	4,470	
Stationary Engineers	12	16	12	16	33.3%	22	12	36	174	174	420	1,177	
Foresters	1	0	2	1	-50.0%	1	0	2	6	3	5	6	
Home Improvement	245	225	236	246	4.2%	231	181	262	1,845	2,349	2,890	3,176	
HVACR Contractors	215	219	221	218	-1.4%	255	215	318	2,043	2,617	2,669	2,692	
Landscape Architects	7	4	1	5	400.0%	5	1	13	41	52	51	64	
Land Surveyors	1	4	5	0	-100.0%	2	0	5	19	55	27	62	
Master Electricians	23	34	28	22	-21.4%	27	19	38	217	335	349	386	
Plumbers	270	148	174	132	-24.1%	161	81	270	1,290	1,945	1,838	2,059	
Precious Metal Dealers & Pawnbrokers	9	4	6	9	50.0%	9	4	13	68	16	25	80	
Professional Engineers	99	57	289	132	-54.3%	116	55	289	925	1,108	1,203	1,387	
Real Estate	573	557	571	686	20.1%	592	557	686	4,733	8,820	9,854	9,337	
Real Estate Appraisers and Home Inspectors	19	16	21	19	-9.5%	38	16	112	307	1,119	927	1,088	



StateStat
Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
LICENSE RENEWALS - RATE												
Architects	80%	83%	78%	67%	-14.1%	77%	67%	83%				
Barbers	65%	70%	65%	65%	0.0%	67%	65%	70%				
Bay Pilots	0%	0%	0%	0%	0.0%	0%	0%	0%				
Certified Interior Design	30%	67%	72%	83%	15.3%	62%	30%	100%				
Certified Public Accountants	82%	86%	87%	80%	-8.0%	85%	80%	87%				
Cosmetologists	67%	70%	65%	69%	6.2%	69%	65%	72%				
Stationary Engineers	81%	81%	81%	81%	0.0%	80%	77%	82%				
Foresters	50%	100%	0%	67%	0.0%	72%	0%	100%				
Home Improvement	65%	67%	63%	60%	-4.8%	67%	60%	71%				
HVACR Contractors	45%	46%	45%	49%	8.9%	47%	44%	51%				
Landscape Architects	78%	80%	85%	77%	-9.4%	79%	73%	88%				
Land Surveyors	86%	79%	85%	88%	3.5%	88%	79%	95%				
Master Electricians	75%	72%	75%	81%	8.0%	77%	72%	82%				
Plumbers	42%	47%	50%	54%	8.0%	52%	42%	56%				
Precious Metal Dealers & Pawnbrokers	43%	0%	50%	23%	-54.0%	25%	0%	50%				
Professional Engineers	77%	86%	77%	77%	0.0%	81%	77%	86%				
Real Estate	60%	62%	59%	59%	0.0%	60%	59%	62%				
Real Estate Appraisers and Home Inspectors	24%	13%	29%	23%	-20.7%	23%	13%	29%				
Cemetery Oversight	22%	13%	23%	14%	-39.1%	18%	10%	26%				
LICENSE RENEWALS-RAW DATA												
Architects	213	155	239	234	-2.1%	239	217	263	1,196	2,475	2,612	2,700
Barbers	207	219	245	259	5.7%	258	238	291	1,290	2,388	2,882	2,513
Bay Pilots	0	0	0	0	0.0%	0	0	0	0	65	0	54
Certified Interior Design	2	6	19	16	-15.8%	7	1	16	34	132	126	143
Certified Public Accountants	714	877	800	823	2.9%	769	520	1058	3,843	9,273	9,507	9,214
Cosmetologists	1478	1448	1799	1,827	1.6%	1827	1780	1927	9,137	20,479	20,093	21,032
Stationary Engineers	169	201	203	217	6.9%	216	187	230	1,078	2,404	2,304	2,313
Foresters	4	1	4	1	-75.0%	28	1	72	139	21	150	24
Home Improvement	806	843	932	1,093	17.3%	1048	962	1127	5,239	9,257	11,457	10,527
HVACR Contractors	398	420	422	541	28.2%	523	477	544	2,614	6,447	5,312	6,916
Landscape Architects	22	36	37	45	21.6%	43	39	46	217	398	409	424
Land Surveyors	21	45	43	33	-23.3%	42	25	56	208	478	403	476
Master Electricians	161	195	176	217	23.3%	215	195	237	1,073	2,021	1,809	2,609
Plumbers	346	324	460	410	-10.9%	450	410	521	2,249	4,915	5,078	5,337
Precious Metal Dealers & Pawnbrokers	2	2	6	4	-33.3%	6	3	9	31	148	71	120
Professional Engineers	600	739	586	693	18.3%	598	476	693	2,992	6,911	7,183	7,248
Real Estate	1961	2884	2644	3,348	26.6%	2672	2240	3348	13,359	19,955	25,881	30,468
Real Estate Appraisers and Home Inspectors	79	96	71	97	36.6%	63	47	97	317	665	1,316	767
Cemetery Oversight	12	22	48	21	-56.3%	22	9	30	109	223	203	255



StateStat
Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
HOME IMPROVEMENT												
Complaints Received	128	135	129	124	-3.9%	168	124	219	1,340			
Complaints (licensed)	68	69	76	72	-5.3%	96	68	130	764	1,678	1,612	1,183
Complaints (unlicensed)	60	66	53	52	-1.9%	71	52	103	567	1,394	1,294	856
Investigations completed	198	315	133	204	53.4%	215	124	315	1,723	3,662	3,308	3,525
Investigation time to resolution in Days	130	129	101	91	-9.9%	107	77	130		65	91	108
Claims Received	22	26	27	28	3.7%	28.57	22.00	39.00	200			
Panel Small Claims	8	0	8	20	150.0%	6.71	0.00	20.00	47			
Investigators	8	7	7	7	0.0%	8	7	8	61		7	85
Avg. caseload	118	102	95	120	26.3%	116	95	135	930		93	105
Monetary Settlement by Investigators	\$66,018	\$58,037	\$14,148	\$6,247	-55.8%	\$24,193	\$1,841	\$66,018	\$169,353			
Restitution through Criminal Court	\$234,291	\$73,182	\$169,413	\$222,070	31.1%	\$170,474	\$73,182	\$239,341	\$1,193,321			
ADR	24	46	20	14	-30.0%	18	8	46	128			
District Court	76	66	90	71	-21.1%	96	66	135	671			
Guaranty Fund												
Guarantee Fund Balance	\$1,589,859	\$1,510,999	\$1,513,968	\$1,529,777	1.0%	\$1,560,067	\$1,510,999	\$1,655,731	\$7,800,334			
Guaranty Fund Award	\$170,909	\$155,123	\$11,667	\$71,895	516.2%	\$89,374	\$11,667	\$170,909	\$625,618			
Guaranty Fund Reimbursements	\$32,165	\$4,989	\$0	\$3,375	0.0%	\$14,640	\$0	\$33,957	\$87,842			
Licensing Activity												
Total Licensees	26,922	27,019	27,032	27,091	0.2%	26,987	26,869	27,091	134,933			
Total Contractors				16,048		16,048	16,048	16,048	16,048			
Total Sub Contractors				681		681	681	681	681			
Total Sales persons				2,205		2,205	2,205	2,205	2,205			
New Applications Received	101	72	86	96	11.6%	91.86	72.00	101.00	643			
Telephone Calls Received	1,764	663	666	590	-11.4%	1,114	590	1,887	5,570			
Applications Returned to Contractors	26	28	32	31	-3.1%	32	26	43	227			
Examination Results												
# of Exams Taken	228	225	271	239	-11.8%	235.17	216.00	271.00	1,411			
# of Exams Passed	148	144	168	160	-4.8%	153.00	135.00	168.00	918			
Pass Rate (%)	65	64	62	67	8.1%	65.17	62.00	70.00	65.17			
REAL ESTATE												
Complaints	44	64	63	40	-36.5%	53	40	64	427	409	777	901
Investigations Completed	8	9	13	17	30.8%	12	8	17	95	127	97	200
Investigation time to resolution in Days	109	140	137	117	-14.6%	129	109	161				1,612
ADR	6	11	5	7	40.0%	7	4	11	54	26	25	62
District court	0	0	0	0	0.0%	0	0	0	0	0	0	0
Investigators	5	5	5	10	100.0%	6	5	10	45	2	2	54
Avg. caseload	20	20	20	20	0.0%	20	20	20	160	25	25	20



StateStat
Department of Labor, Licensing and Regulation
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING		MONTHLY REPORTING PERIOD				Fiscal Year To Date				FY COMPARISON		
DISCIPLINARY ACTIONS	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Home Improvement	6	6	3	5	66.7%	12	3	36	99		186	136
Real Estate	11	11	9	10	11.1%	7	0	11	59	41	35	81
Real Estate Appraisers and Home Inspectors	1	0	2	0	-100.0%	2	0	5	13	7	8	10
All Other Boards/Commissions	15	9	5	3	-40.0%	5	1	15	40			60
ALL OTHERS	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Complaints	34	40	56	52	-7.1%	51	34	60	406	580	681	659
Investigations Completed	1	3	8	5	-37.5%	5	1	8	42	51	42	65
Investigation time to resolution	6	119	157	138	-12.1%	104	6	207	829	185	35	655
ADR	0	0	0	0	0.0%	0	0	0	0			0
District court	0	0	0	0	0.0%	0	0	0	0	3	7	1
Investigators										1	1.5	8
Avg. caseload												13
CALL CENTERS	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Call volume	7449	8796	9319		-100.0%	9,502	7,449	10,883	66,512			78,632
Avg length of call in min	1.42	1.49	1.51		-100.0%	1.72	1.42	2.07				1.56
Resolution of problem on call												
Transfer to other entity												
Customer service agents	2.83	2.56	3.57		-100.0%	3.11	2.56	3.57				3
Avg. New Application Processing time (days) (NEW)	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
Architects	12	6	3	5	66.7%	6	3	12	24			
Certified Interior Design	3	11	12	23	91.7%	8	3	12	32			
Certified Public Accountants	24	20	34	26	-23.5%	25	20	34	99			
Landscape Architects	7	0	41	22	-46.3%	18	0	41	73			
Land Surveyors	21	0	39	0	-100.0%	20	0	39	78			
Professional Engineers	16	15	16	12	-25.0%	14	10	16	57			
Real Estate	26	0	0	12	0.0%	8	0	26	31			
MFR Complaint Measures (NEW)	FY2007	FY2008			Total FY07 & FY08	Average	08 Estimate	% Est. Met				
% of complaints closed < 180 days	63.4%	54.8%				59%	65%	-15.7%				
average completion time	209	237				223	190	24.7%				
% HIC complaints resolved by mediation/settlement	17.0%	15.0%				16%	20%	-25.0%				
\$ recovered for consumers in non-guaranty cases from HIC activities	2,880,000	1,440,000			4,320,000	2,160,000	1,750,000	-17.7%				
MFR General Measures	FY2007	FY2008			Total FY07&FY08	Average	08 Estimate	% Estimate Met				
Customer service rating, on a scale of 1 to 10	5.37	4.90				5.14	4.9	0.0%				



StateStat
Department of Labor, Licensing and Regulation
Division of Unemployment Insurance

Volume 3 Number 1
 Reporting Period July, 2008

UNEMPLOYMENT INSURANCE	Reporting Periods					Fiscal Year To Date					FISCAL YEAR COMPARISON		
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
ISSUANCES AND DETERMINATIONS													
New Claims Filed	30046	43114	40377	31428	-22.2%	30,065	20,557	43,114	240,521		200,015	211,233	243,281
Persons Currently Drawing UI Benefits	54787	76665	77121	83122	7.8%	61,086	45,475	83,122			34,810	35,719	41,309
Dollars Paid in Benefits (in millions \$\$\$)	54.7	84.4	85.6	92.1	7.6%	65	48	92	518		373	403	507
Trust Fund Balance (in million \$\$\$)	841	774	680	621	-8.7%	819	621	946		980	1032	1058	986
# of First UI Checks issued - Regular UI	13559	17797	24204	17089	-29.4%	14,080	8,213	24,204	112,642		87,139	84,681	103,693
# of First UI Checks issued - Ex. Fed Employees	29	52	60	32	-46.7%	43	29	60	347		698	581	504
# of First UI Checks issued - Ex Military	69	64	62	66	6.5%	66	55	76	526		977	794	723
# of First UI Checks issued - TOTAL	13657	17913	24326	17187	-29.3%	14,189	8,320	24,326	113,515		88,814	86,056	104,920
% of First UI Checks Issued <21 days – Regular UI DLA = 87%	92%	92%	93%	91%	-2.2%	92.3%	91.0%	93.0%	92.3%	87%	94.3%	94.1%	93.7%
% of First UI Checks Issued <21 days – Ex-Fed. Employees DLA = 70%	95%	90%	90%	78%	-13.3%	85.8%	73.0%	95.0%	85.8%	70%	91.1%	88.9%	91.3%
% of First UI Checks Issued <21 days – Ex-Military Personnel DLA = 87%	97%	100%	97%	92%	-5.2%	96.4%	92.0%	100.0%	96.4%	87%	95.9%	96.0%	93.8%
# of Determinations [nonmonetary e.g. quit/fired]	32091	37024	39199	35779	-8.7%	33,036	27,793	39,199	264,285		267,081	278,665	315,707
% of Determinations issued in 21 days of issue detection DLA = 80%	83.1%	83.3%	89.40%	86.90%	-2.8%	84.6%	81.6%	83.1%		80%	93.7%	93.3%	88.4%
FEDERAL REVIEW - QUARTERLY	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
						Last	Four	Quarters					
% of determinations passing Federal Review - quality/accuracy DLA = 75%	77.3%	84.7%	74.60%	80.20%	7.5%	79.2%	74.6%	84.7%		75%	83.3%	83.2%	82.9%
# of employer status determinations completed	5,602	4,871	4,620	3898	-15.6%	4747.8	3,898	5,602	19,465		21,280	21,368	19,465
% of determinations completed <180 days of establishment DLA = 80%	92.4%	86.1%	95.7%	94.2%	-1.5%	92.1%	86.1%	95.7%		80%	83.1%	82.5%	86.1%
# of detectable/recoverable overpayments established	6,295	6,018	8,826	8418	-4.6%	7389.3	6,018	8,826	23,224		24,812	26,536	23,224
% of overpayments established for recovery DLA = 55%	96.2%	88.2%	97.1%	93.20%	-4.0%	93.7%	88.2%	97.1%		55%	64.5%	78.5%	88.4%
\$ of employer taxes deposited into Clearing Acct.	\$77.2M	\$206.9M	\$56.3M	\$67.1M	19.2%	\$101.9M	\$56.3M	\$206.9M	\$407.5M		\$415M	\$395M	415
% of taxes deposited into Clearing Account w/i 3 business days DLA = 90%	99.5%	99.6%	99.8%	99.80%	0.0%	99.7%	99.5%	99.8%		90.0%	99.0%	99.0%	99.3%
# of employers audited	851	828	947	976	3.1%	900.5	828	976	3,484	700/2800	2,755	2,841	3,484
% of employers audited DLA = 2% per year	2.4%	2.3%	2.7%	2.8%	3.0%	2.5%	2.3%	2.8%		2%	2.2%	2.1%	2.4%
<i>Note: % = Federal {USDOL} Desired Level of Achievement (DLA) figure</i>													



StateStat

Volume 2 Number 9
Reporting Period March, 2009

Department of Labor, Licensing and Regulation Unemployment Insurance Appeals

LOWER APPEALS	REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON		
	Dec-08	Jan-09	Feb-09	Mar-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Total No. U.I Appeals Filed	3,559	3862	3497	3938	12.6%	3,366	2,786	3,938	30,291		26,062	25,505	28,228
Disposition - in favor of appellant	885	849	1,033	1,352	30.9%	980	744	1,352	8,821		9,689	8,128	10,330
Disposition - not in favor appellant	1,671	2,747	1,856	2,542	37.0%	1,911	1,483	2,747	17,201		16,898	17,207	17,410
Total No. U.I. Decisions	2,556	2,596	2,889	3,894	34.8%	2,780	2,227	3,894	25,022		26,587	25,335	27,740
No. U.I. Hearing Examiners	30	31	30	30	0.0%	28	25	31			30	29	27
% of cases out in 30 days	10%	10%	8%	9%	7.1%	25%	8%	66%		**60%	65%	68%	
% of cases out in 45 days	33%	16%	14%	15%	7.1%	53%	14%	92%		**85%	89%	91%	
Case age (avg) in days	30	38	39	37	-5.1%	29	19	39		**30			234
Quarterly Fed. Evaluation of Hearing Examiner Quality; Percent Scoring 85 or Better			95%			92%	90%	96%		***85%	99%	96%	

** Per USDOL Guidelines

***U.S.D.O.L. 80% scoring 85 or better

HIGHER APPEALS	REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON*****		
	Dec-08	Jan-09	Feb-09	Mar-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Appeals Recieved	422	288	405	491	21.2%	370	288	491	3,334		3,522	3,170	3,717
Claimant Appeals	362	240	340	394	15.9%	328	240	394	1,639				
Employer Appeals	55	46	61	92	50.8%	61	46	92	306				
Agency Appeals	2	0	3	0	-100.0%	1	0	3	6				
Decisions Mailed	396	364	343	335	-2.3%	331	262	396	2,975		3,529	3,328	3,576
Disposition - Affirmed	205	203	304	151	-50.3%	193	92	304	1,741				1,772
Disposition -Affirmed w/comment	144	126	130	122	-6.2%	131	106	175	1,182				542
Disposition - Reversed	14	14	11	8	-27.3%	12	8	16	110		66	62	59
Disposition - Remanded	22	11	25	50	100.0%	27	11	50	239				292
Disposition - Modified	3	5	2	1	-50.0%	2	0	5	19				19
Disposition - Unnecessary	7	2	1	0	-100.0%	2	0	7	18				9
% of cases out in 45 days	72%	71%	54%	78%	44.4%	73%	54%	81%		50%*	81%	89%	86%
% of cases out in 75 days	91%	92%	85%	89%	4.7%	92%	85%	96%		80%*	94%	97%	96%
Case age (avg)	35	40	31	31	0.0%	32	27	40		40**			

*USDOL Time Lapse Standards

**New Case Aging Standards - The proposed Acceptable Level of Performance for the average age of appeals for Higher Authority Appeals is 40 days.



StateStat
Department of Labor, Licensing and Regulation
Racing Commission

Volume 2 Number 9
 Reporting Period February, 2009

RACING COMMISSION	REPORTING PERIODS					Fiscal Year to Date				FY Comparison		
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
RACES												
Live racedays - thoroughbred	17	14	18	16	-11.1%	15	0	19	116	187	128	169
Live Race Days-harness	0	0	0	0	0.0%	4	0	18	32	106	74	81
Wagering - thoroughbred	\$19,561,054	\$16,189,064	\$19,183,243	\$19,625,860	2.3%	\$19,889,502	\$16,189,064	\$23,582,644	\$159,116,012	\$338,925,415	\$249,667,559	\$314,234,024
Wagering - harness	\$7,206,429	\$6,362,738	\$6,695,836	\$6,295,240	-6.0%	\$7,641,451	\$6,295,240	\$9,892,640	\$61,131,608	\$110,294,127	\$76,421,537	\$94,057,104
Wagering - total	\$26,767,483	\$22,551,802	\$25,879,079	\$25,921,100	0.2%	\$27,530,953	\$22,551,802	\$33,338,479	\$220,247,620	\$449,219,542	\$326,089,096	\$408,291,128
TESTING AND SUPERVISION												
Equine - Blood/gas tests	0	0	0	0	0.0%	0	0	0	0		13	274
Equine - Blood/gas overages	0	0	0	0	0.0%	0	0	0	0	2		0
Equine - specimen testing	634	582	621	541	-12.9%	581	345	789	4,646	10,044	7,132	9,981
Equine - violations	4	6	2	2	0.0%	3	0	8	27	17	32	22
Human testing	1	0	0	0	0.0%	1	0	2	6	80	66	52
Confirmations (+-)	1	0	0	2	100%	1	0	2	9	6	8	32
Rulings issued - thoroughbred	32	17	24	14	-41.7%	21	0	35	146			226
Rulings issued - harness	0	1	0	0	0.0%	5	0	22	38			46
Rulings issued - total	32	18	24	14	-41.7%	23	0	57	184			235
THOROUGHBRED LICENSING												
Original Owner	33	15	25	32	28.0%	35	4	62	278	666	594	459
Renewal Owner	18	424	569	126	-77.9%	165	6	569	1,316	1,986	1,878	1,805
Owners licenses total	51	439	594	158	-73.4%	199	10	594	1,594	2,652	2,472	2,264
Original Trainer	3	4	3	6	100.0%	4	0	8	32	60	51	49
Renewal Trainer	4	22	63	23	-63.5%	18	0	63	142	229	233	195
Assistant Trainer	0	6	29	7	-75.9%	7	0	29	56	101	103	114
Owner/Trainer	4	73	114	25	-78.1%	33	0	114	265	386	398	333
Jockey	4	40	36	24	-33.3%	20	1	40	159	248	262	239
Jockey Agent	2	11	8	3	-62.5%	4	0	11	29	32	33	26
Veterinarian	0	1	3	0	-100.0%	3	0	9	24	36	26	29
Farrier	0	3	5	1	-80.0%	3	0	6	25	34	30	36
Stable Employee & Ex. Rider	52	50	32	29	-9.4%	94	0	307	754	1,110	880	1,083
Mutual Employee	11	4	5	1	-80.0%	15	0	80	117	489	517	471
Vendor	11	7	4	5	25.0%	9	0	29	72	181	155	155
Exercise Rider	8	18	16	13	-18.8%	22	0	53	172	304	252	263
Track Employee	4	3	7	4	-42.9%	15	0	52	116	419	271	313
Total Licenses	154	681	919	299	-67.5%	445	11	919	3,557	6,281	6,574	5,570
THOROUGHBRED REGISTRATIONS												
Authorized Agent	0	0	14	4	-71.4%	3	0	14	21	59	86	55
Assumed Name	21	135	242	60	-75.2%	73	5	242	582	818	805	812
Total Registrations	21	135	256	64	-75.0%	75	5	256	603	877	891	867



StateStat
Department of Labor, Licensing and Regulation
Racing Commission

RACING COMMISSION	REPORTING PERIODS					Fiscal Year to Date				FY Comparison		
	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	FY06	FY07	FY08
HARNESS LICENSING												
Original Owner	8	8	1	0	-100.0%	11	0	55	87	230	218	168
Renewal Owner	13	15	16	4	-75.0%	24	0	108	188	785	755	629
Original Trainer	1	3	0	0	0.0%	1	0	5	9	17	13	11
Remewal Trainer	3	0	1	0	-100.0%	3	0	16	25	64	39	74
Driver	0	1	2	0	-100.0%	2	0	11	19	48	58	45
Trainer/Driver	2	1	0	0	0.0%	2	0	6	14	60	48	57
Owner/Trainer	2	0	0	0	0.0%	4	0	29	35	220	224	195
Owner/Trainer/Driver	1	1	0	0	0.0%	2	0	11	16	193	196	171
Owner/Driver	0	1	0	1	100%	1	0	1	4	27	24	19
Veterinarian	0	0	0	0	0.0%	1	0	3	5	16	11	11
Stable Employee	2	4	0	0	0.0%	15	0	90	120	346	270	256
Mutual Employee	0	0	0	0	0.0%	7	0	52	53	130	111	89
Track Employee	0	0	0	0	0.0%	5	0	34	36	173	152	148
Vendor	0	0	0	0	0.0%	1	0	6	6	28	17	22
Farrier	0	0	0	0	0.0%	0	0	0	0	8	5	3
Total Licenses	32	34	20	5	-75.0%	77	1	427	617	2,345	2,141	1,898
HARNESS REGISTRATIONS												
Authorized Agent	0	0	0	0	0.0%	0	0	0	0	0	0	3
Assumed Name	2	6	1	0	-100.0%	4	0	16	31	91	78	56
Total Registrations	2	6	1	0	-100.0%	4	0	16	31	91	78	59

StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Workforce (Monthly)	MONTHLY REPORTING PERIOD					Fiscal Year to Date					FY COMPARISON		
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Maryland Workforce Exchange (MWE):													
# of MWE WEB Hits (duplicated)	238,501	311,724	648,164	339,562	-47.6%	376,341	238,501	648,164	3,010,731				
# New customers enrolled/registered in MWE (self enrolled included)	7,552	8,835	11,139	9,824	-11.8%	8,804	7,438	11,139	70,429				
# New customers enrolled/registered at a One-Stop Center (self enrolled not included)	6,133	7,690	9,666	9,008	-6.8%	7,217	5,588	9,666	57,734			66,730	64,859
# New (initial) UI Claimants enrolled/registered in MWE (self enrolled included)	2,531	3,345	4,486	4,664	4.0%	3,135	2,219	4,664	25,080				
# Customers who received intensive and or training services	317	521	498	512	2.8%	483	317	550	3,861			5,953	5,719
# Customers who received occupational skills training	71	138	128	127	-0.8%	120	63	161	956			1,187	1,557
# Early Intervention Workshop Completers	1,370	1,516	1,311	1,864	42.2%	1,480	1,311	1,864	11,839			14,411	16,896
# Job Orders	1,442	1,525	1,764	1,831	3.8%	1,911	1,442	2,371	15,287			27,115	28,274
Labor Related Economic Indicators	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
# Worker Adjustment and Retraining Notification Act (WARN) notices w/layoffs	7	4	9	9	0.0%	5	1	9	34			39	43
# Employees impacted by WARN notices	605	341	803	821	2.2%	395	58	803	2,768			4,051	4,463
Maryland													
Labor Related Economic Indicators	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	3,006,457	3,012,756	2,978,371	2,969,999	-0.3%	2,995,986	2,969,999	3,012,756	23,967,890			36,232,246	35,935,379
Employment	2,852,955	2,851,189	2,793,984	2,769,529	-0.9%	2,839,529	2,769,529	2,867,122	22,716,234			34,836,734	34,623,570
Unemployment	153,502	161,567	184,387	200,470	8.7%	156,457	131,288	200,470	1,251,656			1,395,512	1,311,809
Rate	5.1	5.4	6.2	6.7	8.1%	5	4	7				3.9	3.7
Anne Arundel													
Labor Related Economic Indicators	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	280,380	278,961	276,947	275,527	-0.5%	280,556	275,527	287,113	2,244,451				
Employment	267,832	265,590	260,814	257,643	-1.2%	267,097	257,643	274,827	2,136,778				
Unemployment	12,548	13,371	16,133	17,884	10.9%	13,459	11,298	17,884	107,673				
Rate	4.5	4.8	5.8	6.5	12.1%	5	4	7	38.4				
Baltimore City													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	278,457	277,468	277,053	275,390	-0.6%	278,759	275,390	283,938	2,230,073				
Employment	256,472	254,325	249,752	246,716	-1.2%	255,769	246,716	263,170	2,046,148				
Unemployment	21,985	23,143	27,301	28,674	5.0%	22,991	19,840	28,674	183,925				
Rate	7.9	8.3	9.9	10.4	5.1%	8	7	10	66.0				
Baltimore County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	429,416	427,737	425,133	422,780	-0.6%	429,431	422,780	438,020	3,435,446				
Employment	406,399	402,997	395,751	390,940	-1.2%	405,285	390,940	417,013	3,242,276				
Unemployment	23,017	24,740	29,382	31,840	8.4%	24,146	20,486	31,840	193,170				
Rate	5.4	5.8	6.9	7.5	8.7%	6	5	8	45.1				

StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Frederick													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	124,465	124,238	124,664	124,461	-0.2%	124,990	124,197	127,588	999,923				
Employment	119,221	118,429	117,445	116,467	-0.8%	119,308	116,467	122,745	954,464				
Unemployment	5,244	5,809	7,219	7,994	10.7%	5,682	4,620	7,994	45,459				
Rate	4.2	4.7	5.8	6.4	10.3%	5	4	6	36.3				

Lower Shore (Includes Somerset, Wicomico, and Worcester Counties)

Somerset County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	10,992	10,908	10,827	10,878	0.5%	11,150	10,827	11,661	89,196				
Employment	10,150	10,049	9,770	9,759	-0.1%	10,275	9,759	10,852	82,202				
Unemployment	842	859	1,057	1,119	5.9%	874	759	1,119	6,994				
Rate	7.7	7.9	9.8	10.3	5.1%	8	7	10	63.0				

Wicomico County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	51,723	51,520	50,962	51,111	0.3%	52,243	50,962	54,130	417,947				
Employment	48,111	47,630	46,309	46,254	-0.1%	48,703	46,254	51,433	389,620				
Unemployment	3,612	3,890	4,653	4,857	4.4%	3,541	2,695	4,857	28,327				
Rate	7.0	7.6	9.1	9.5	4.4%	7	5	10	54.6				

Worcester County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	25,758	25,460	25,316	25,108	-0.8%	27,823	25,108	32,971	222,581				
Employment	22,843	22,026	21,061	20,960	-0.5%	25,190	20,960	31,497	201,516				
Unemployment	2,915	3,434	4,255	4,148	-2.5%	2,633	1,423	4,255	21,065				
Rate	11.3	13.5	16.8	16.5	-1.8%	10	4	17	79.4				

Mid-Maryland (Includes Carroll and Howard Counties)

Carroll County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	94,289	93,923	93,907	93,331	-0.6%	94,353	93,331	96,233	754,820				
Employment	90,012	89,259	87,654	86,588	-1.2%	89,765	86,588	92,363	718,122				
Unemployment	4,277	4,664	6,253	6,743	7.8%	4,587	3,402	6,743	36,698				
Rate	4.5	5.0	6.7	7.2	7.5%	5	4	7	38.9				

Howard County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	158,861	157,798	156,205	155,296	-0.6%	158,823	155,296	162,818	1,270,581				
Employment	153,100	151,819	149,089	147,276	-1.2%	152,680	147,276	157,099	1,221,443				
Unemployment	5,761	5,979	7,116	8,020	12.7%	6,142	5,380	8,020	49,138				
Rate	3.6	3.8	4.6	5.2	13.0%	4	3	5	31.1				

Montgomery County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	511,495	508,814	508,580	507,175	-0.3%	512,819	507,175	525,470	4,102,548				
Employment	492,593	489,320	485,253	481,215	-0.8%	492,951	481,215	507,151	3,943,607				
Unemployment	18,902	19,494	23,327	25,960	11.3%	19,868	17,105	25,960	158,941				
Rate	3.7	3.8	4.6	5.1	10.9%	4	3	5	30.9				

Prince George's County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	450,009	448,001	445,402	444,836	-0.1%	450,431	444,836	460,012	3,603,445				
Employment	426,652	423,589	416,305	413,885	-0.6%	425,919	413,885	437,864	3,407,350				
Unemployment	23,357	24,412	29,097	30,951	6.4%	24,512	21,574	30,951	196,095				
Rate	5.2	5.4	6.5	7.0	7.7%	5	5	7	43.6				

StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Southern Maryland (Includes Calvert, Charles, and St. Mary's Counties)													
Calvert County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	47,921	47,744	47,451	47,422	-0.1%	48,011	47,422	49,165	384,087				
Employment	45,971	45,641	44,856	44,595	-0.6%	45,892	44,595	47,179	367,135				
Unemployment	1,950	2,103	2,595	2,827	8.9%	2,119	1,715	2,827	16,952				
Rate	4.1	4.4	5.5	6.0	9.1%	4	4	6	35.4				
Charles County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	76,488	76,202	75,569	75,549	0.0%	76,598	75,549	78,451	612,783				
Employment	73,232	72,707	71,456	71,041	-0.6%	73,107	71,041	75,157	584,852				
Unemployment	3,256	3,495	4,113	4,508	9.6%	3,491	2,933	4,508	27,931				
Rate	4.3	4.6	5.4	6.0	11.1%	5	4	6	36.5				
St. Mary's County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	50,828	50,597	50,788	50,342	-0.9%	51,152	50,342	52,565	409,212				
Employment	48,697	48,400	48,050	47,354	-1.4%	48,839	47,354	50,268	390,714				
Unemployment	2,131	2,197	2,738	2,988	9.1%	2,312	1,948	2,988	18,498				
Rate	4.2	4.3	5.4	5.9	9.3%	5	4	6	36.1				
Susquehanna (Includes Cecil and Harford Counties)													
Cecil County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	50,689	50,732	50,878	50,329	-1.1%	50,820	50,329	51,308	406,559				
Employment	47,674	47,223	46,291	45,427	-1.9%	47,374	45,427	48,503	378,993				
Unemployment	3,015	3,509	4,587	4,902	6.9%	3,446	2,662	4,902	27,566				
Rate	5.9	6.9	9.0	9.7	7.8%	7	5	10	54.2				
Harford County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	132,203	131,761	131,277	130,782	-0.4%	132,302	130,782	135,027	1,058,416				
Employment	125,589	124,538	122,298	120,811	-1.2%	125,244	120,811	128,869	1,001,955				
Unemployment	6,614	7,223	8,979	9,971	11.0%	7,058	5,514	9,971	56,461				
Rate	5.0	5.5	6.8	7.6	11.8%	5	4	8	42.7				
Upper Shore (Includes Caroline, Dorchester, Kent, Queen Anne's and Talbot Counties)													
Caroline County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	16,205	16,055	16,116	16,089	-0.2%	16,387	16,055	17,152	131,094				
Employment	15,150	14,863	14,616	14,448	-1.1%	15,255	14,448	16,224	122,036				
Unemployment	1,055	1,192	1,500	1,641	9.4%	1,132	893	1,641	9,058				
Rate	6.5	7.4	9.3	10.2	9.7%	7	5	10	55.4				
Dorchester County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	16,695	16,575	16,385	16,243	-0.9%	16,762	16,243	17,464	134,099				
Employment	15,311	15,033	14,579	14,377	-1.4%	15,383	14,377	16,360	123,062				
Unemployment	1,384	1,542	1,806	1,866	3.3%	1,380	1,082	1,866	11,037				
Rate	8.3	9.3	11.0	11.5	4.5%	8	6	12	66.1				
Kent County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	11,022	10,931	10,560	10,471	-0.8%	11,134	10,471	11,921	89,070				
Employment	10,447	10,290	9,672	9,542	-1.3%	10,470	9,542	11,331	83,756				
Unemployment	575	641	888	929	4.6%	664	546	929	5,314				
Rate	5.2	5.9	8.4	8.9	6.0%	6	5	9	48.2				

StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Monthly Reporting

Queen Anne's County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	26,178	26,105	26,105	25,894	-0.8%	26,198	25,894	26,690	209,581				
Employment	24,889	24,681	24,237	23,942	-1.2%	24,821	23,942	25,539	198,566				
Unemployment	1,289	1,424	1,868	1,952	4.5%	1,377	1,052	1,952	11,015				
Rate	4.9	5.5	7.2	7.5	4.2%	5	4	8	42.1				
Talbot County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	18,668	18,598	18,641	18,579	-0.3%	19,040	18,579	20,137	152,316				
Employment	17,717	17,508	17,258	17,087	-1.0%	18,013	17,087	19,305	144,103				
Unemployment	951	1,090	1,383	1,492	7.9%	1,027	796	1,492	8,213				
Rate	5.1	5.9	7.4	8.0	8.1%	5	4	8	43.4				
Western Maryland (Includes Allegany, Garrett, and Washington Counties)													
Allegany County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	35,607	35,294	35,760	35,731	-0.1%	35,479	35,139	35,760	283,830				
Employment	33,381	32,832	32,420	32,297	-0.4%	33,009	32,297	33,487	264,070				
Unemployment	2,226	2,462	3,340	3,434	2.8%	2,470	1,984	3,434	19,760				
Rate	6.3	7.0	9.3	9.6	3.2%	7	6	10	55.6				
Garrett County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	16,406	16,669	16,711	16,437	-1.6%	16,775	16,406	17,531	134,198				
Employment	15,486	15,427	15,182	14,918	-1.7%	15,742	14,918	16,693	125,934				
Unemployment	920	1,242	1,529	1,519	-0.7%	1,033	695	1,529	8,264				
Rate	5.6	7.5	9.1	9.2	1.1%	6	4	9	49.4				
Washington County													
	Nov-08	Dec-08	Jan-09	Feb-09	%Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Labor Force	67,712	67,811	67,972	67,930	-0.1%	67,973	67,548	68,629	543,781				
Employment	63,154	62,757	61,768	61,175	-1.0%	63,139	61,175	64,918	505,114				
Unemployment	4,558	5,054	6,204	6,755	8.9%	4,833	3,711	6,755	38,667				
Rate	6.7	7.5	9.1	9.9	8.8%	7	5	10	56.8				
*Labor Related Economic Indicators by county are not seasonally adjusted.													

StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Quarterly Reporting

WORKFORCE DEVELOPMENT	Quarterly Reporting Periods					Fiscal Year to Date					Fiscal Comparison		
	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Target		FY07	FY08
Incumbent Worker Training Maryland Business Works (MBW)													
Total Maryland workers who received DLLR funded training	786	628	695	598	-14%	647	598	695	1,293				
Cost per Trainee	\$353	\$270	\$337	\$292	-13%	\$315	\$292	\$337	\$629				
Total number of participating businesses	55	32	109	92	-16%	101	92	109	201				
# Approved Projects		122	195	129	-34%	162	129	195	324				
Total Cost of Incumbent Worker Training Project	\$277,368	\$169,677	\$234,490	\$174,648	-26%	\$204,569	\$174,648	\$234,490	\$409,138	\$1,000,000			
Federal Reporting Performance Indicators:													
Entered Employment Actuals	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults Numerator	892	875	891	933	5%	912	891	933	1,824			1,023	875
Economically Disadvantaged (# of exiters)	1,107	1,052	1,065	1,139	7%	1,102	1,065	1,139	2,204			1,308	1,052
Dislocated Workers Numerator	966	868	926	943	2%	935	926	943	1,869			1,031	868
Dislocated Workers Denominator (# of Exiters)	1,101	986	1,038	1,067	3%	1,053	1,038	1,067	2,105			1,169	986
Labor Exchange Numerator	56,976	57,419	57,498	61,993	8%	59,746	57,498	61,993	119,491			46,446	57,419
Labor Exchange Denominator (# of Exiters)	88,817	89,963	91,340	99,164	9%	95,252	91,340	99,164	190,504			76,390	89,963
Entered Employment Rate %	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults	80.6%	83.2%	83.7%	81.9%	-2%	1	1	1		72%	90%	78.2%	83.2%
Dislocated Workers	87.7%	88.0%	89.2%	88.4%	-1%	1	1	1		76%	95%	88.2%	88.0%
Labor Exchange	64.0%	64.0%	63.0%	63.0%	0%	1	1	1		58%	72%	60.8%	64.0%
Employment Retention Actuals	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults Numerator	1,126	1,023	1,019	1,016	0%	1,018	1,016	1,019	2,035			1,235	1,023
Economically Disadvantaged adults denominator (# of exiters)	1,331	1,251	1,220	1,187	-3%	1,204	1,187	1,220	2,407			1,431	1,251
Dislocated Workers Numerator	943	945	921	831	-10%	876	831	921	1,752			1,003	945
Dislocated Workers Denominator (# Employed at Exit)	1,032	1,065	1,019	924	-9%	972	924	1,019	1,943			1,128	1,065
Labor Exchange Numerator	60,722	63,271	63,543	63,430	0%	63,487	63,430	63,543	126,973			40,596	63,271
Labor Exchange Denominator (# Employed at Exit)	73,913	77,030	77,972	78,547	1%	78,260	77,972	78,547	156,519			50,577	77,030
Employment Retention Rate %	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults	84.6%	81.8%	83.5%	85.6%	3%	1	1	1		70%	88%	86.3%	81.8%
Dislocated Workers	91.4%	88.7%	90.4%	89.9%	-1%	1	1	1		74%	92%	88.9%	88.7%
Labor Exchange	82.0%	82.0%	82.0%	81.0%	-1%	1	1	1		68%	85%	80.3%	82.0%
Average Six Month Earnings	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically disadvantaged adults numerator	12,994,186	11,852,905	12,707,481	13,376,830	5%	13,042,156	12,707,481	13,376,830	26,084,311			14,297,221	11,852,905
Economically Disadvantaged Adults Denominator (# Employed at Exit)	1,074	968	976	976	0%	976	976	976	1,952			1,182	968
Dislocated Workers Numerator	14,427,766	13,953,199	14,204,664	12,606,217	-11%	13,405,441	12,606,217	14,204,664	26,810,881			14,950,666	13,953,199
Dislocated Workers Denominator (# Employed at Exit)	910	888	887	794	-10.5%	841	794	887	1,681			960	888
Labor Exchange Numerator		870,937,474	873,866,122	878,168,033	0%	876,017,078	873,866,122	878,168,033	1,752,034,155			509,588,801	870,937,474
Labor Exchange Denominator (# Employed at Exit)		63,160	63,416	63,287	0%	63,352	63,287	63,416	126,703			40,493	63,160

StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Quarterly Reporting

Average Six Month Earnings	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Economically Disadvantaged Adults	\$12,099	\$12,245	\$13,020	\$13,706	5.27%	\$13,363	\$13,020	\$13,706	\$26,726	\$10,480	\$13,100	\$12,096	\$12,245
Dislocated Workers	\$15,855	\$15,731	\$16,014	\$15,877	-0.86%	\$15,946	\$15,877	\$16,014	\$31,891	\$13,600	\$17,000	\$15,574	\$15,731
Labor Exchange	\$13,706	\$13,789	\$13,780	\$13,876	0.70%	\$13,828	\$13,780	\$13,876	\$27,656	\$10,800	\$13,500	\$12,585	\$13,789
Youth Focused Goals	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Low Target	High Target	FY07	FY08
Attainment of a High School Diploma, Degree, or Certificate	63.8%	73.9%	69.6%	67.7%	-3%	1	1	1		42%	52%	62.6%	73.9%
Placement in Unsubsidized Employment or Education	62.6%	72.2%	70.3%	68.4%	-3%	1	1	1		54%	67%	64.6%	72.2%
One-Stop Demographics	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Target		FY07	FY08
Total Maryland residents who received workforce services	135,859	137,840	143,764	151,421	5.33%	147,593	143,764	151,421	295,185			126,171	137,840
Anne Arundel (AA)	6,982	6,706	7,279	7,975	9.56%	7,627	7,279	7,975	15,254				6,706
Baltimore City (BM)	28,243	27,064	27,384	26,985	-1.46%	27,185	26,985	27,384	54,369				27,064
Baltimore County (BA)	13,360	13,384	14,002	14,984	7.01%	14,493	14,002	14,984	28,986				13,384
Frederick (FR)	3,853	4,085	3,798	3,778	-0.53%	3,788	3,778	3,798	7,576				4,085
Lower Shore (LS)	6,042	6,113	6,471	6,849	5.84%	6,660	6,471	6,849	13,320				6,113
Montgomery County (MG)	11,471	11,678	12,235	13,245	8.26%	12,740	12,235	13,245	25,480				11,678
Mid Maryland (MM)	7,078	7,339	7,940	8,752	10.23%	8,346	7,940	8,752	16,692				7,339
Prince George's County (PG)	10,626	11,212	11,831	12,825	8.40%	12,328	11,831	12,825	24,656				11,212
Southern Maryland (SM)	6,032	6,413	6,768	7,315	8.08%	7,042	6,768	7,315	14,083				6,413
Susquehanna (SQ)	6,554	6,494	6,363	6,225	-2.17%	6,294	6,225	6,363	12,588				6,494
Upper Shore (US)	3,893	3,770	3,797	3,852	1.45%	3,825	3,797	3,852	7,649				3,770
Western Maryland (WM)	12,919	13,076	13,504	14,097	4.39%	13,801	13,504	14,097	27,601				13,076
Virtual Office (VO)	18,806	20,506	22,392	24,539	9.59%	23,466	22,392	24,539	46,931				20,506
Total Maryland residents who received staff assisted services	113,404	115,077	119,141	124,632	4.61%	121,887	119,141	124,632	243,773			101,012	115,077
Anne Arundel (AA)	6,852	6,609	7,180	7,854	9.39%	7,517	7,180	7,854	15,034				6,609
Baltimore City (BM)	27,093	26,399	26,731	26,381	-1.31%	26,556	26,381	26,731	53,112				26,399
Baltimore County (BA)	12,978	13,231	13,847	14,802	6.90%	14,325	13,847	14,802	28,649				13,231
Frederick (FR)	3,673	3,960	3,656	3,635	-0.57%	3,646	3,635	3,656	7,291				3,960
Lower Shore (LS)	5,764	5,960	6,333	6,732	6.30%	6,533	6,333	6,732	13,065				5,960
Montgomery County (MG)	11,305	11,583	12,135	13,119	8.11%	12,627	12,135	13,119	25,254				11,583
Mid Maryland (MM)	6,822	7,251	7,848	8,649	10.21%	8,249	7,848	8,649	16,497				7,251
Prince George's County (PG)	10,347	10,984	11,596	12,595	8.62%	12,096	11,596	12,595	24,191				10,984
Southern Maryland (SM)	5,837	6,287	6,640	7,188	8.25%	6,914	6,640	7,188	13,828				6,287
Susquehanna (SQ)	6,305	6,248	6,142	5,965	-2.88%	6,054	5,965	6,142	12,107				6,248
Upper Shore (US)	3,749	3,659	3,681	3,722	2.23%	3,722	3,681	3,722	7,444				3,659
Western Maryland (WM)	12,679	12,906	13,352	13,949	4.47%	13,651	13,352	13,949	27,301				12,906
Total Veterans receiving workforce services	12,525	12,795	13,297	13,610	2.35%	13,454	13,297	13,610	26,907			11,853	12,795
Total persons w/ Disabilities receiving services (Self Disclosed)	8,879	8,990	9,109	9,298	2.07%	9,204	9,109	9,298	18,407			7,748	8,990

StateStat
Department of Labor, Licensing and Regulation
Division of Workforce Development Quarterly Reporting

GENDER	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08
Male	59,899	60,979	63,316	67,166	6.08%	65,241	63,316	67,166	130,482		53,391	60,979
Female	59,052	60,471	62,238	65,147	4.67%	63,693	62,238	65,147	127,385		53,985	60,471
Blank	16,908	16,390	18,210	19,108	4.93%	18,659	18,210	19,108	37,318		18,795	16,390
RACE	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08
African American	56,913	57,456	59,336	60,830	2.52%	60,083	59,336	60,830	120,166		52,266	57,456
White	38,766	40,133	42,368	46,289	9.25%	44,329	42,368	46,289	88,657		35,012	40,133
Hispanic	5,781	6,009	6,132	6,451	5.20%	6,292	6,132	6,451	12,583		4,880	6,009
Pacific Islander	292	289	301	340	12.96%	321	301	340	641		270	289
Asian	1,740	1,799	1,950	2,124	8.92%	2,037	1,950	2,124	4,074		1,570	1,799
Other	3,365	3,502	3,731	4,065	8.95%	3,898	3,731	4,065	7,796		3,007	3,502
EDUCATION	Q3-08	Q4-08	Q1-09	Q2-09	% Change	Avg	Min	Max	Total	Target	FY07	FY08
No School	589	580	617	623	0.97%	620	617	623	1,240		696	580
Elementary School	15,607	15,202	15,185	15,427	1.59%	15,306	15,185	15,427	30,612		15,589	15,202
Some College\Vocational\Technical School	29,029	29,903	31,456	33,828	7.54%	32,642	31,456	33,828	65,284		26,577	29,903
BA\BS Degree	12,727	13,113	14,103	15,613	10.71%	14,858	14,103	15,613	29,716		11,566	13,113
Some Graduate School	4,720	4,807	5,131	5,794	12.92%	5,463	5,131	5,794	10,925		4,581	4,807
High School Diploma	47,181	47,458	49,270	51,758	5.05%	50,514	49,270	51,758	101,028		45,527	47,458
GED	8,113	8,211	8,716	9,386	7.69%	9,051	8,716	9,386	18,102		7,133	8,211
AA Degree	5,869	6,119	6,401	7,028	9.80%	6,715	6,401	7,028	13,429		5,095	6,119

Federal Reporting Common Measures Definitions

Entered Employment Rate- of those who are not employed at the date of participation; the # of adult participants who are employed in the first quarter after the exit quarter / # adult participants who exit during the quarter

Employment Retention Rate- Of those who are employed in the first quarter after the exit quarter: # of adult participants who are employed in both the second and third quarters after the exit quarter / # of adult participants who exit during the quarter

Average Earnings- Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: Total earnings in the second plus the total earnings in the third quarters after the exit quarter / # of adult participants who exit during the quarter

Placement in Employment or Education- Of those who are not in post-secondary education or employment (including the military) at the date of participation: # of youth participants who are in employment (including the military) or enrolled in post-secondary education and/or advanced training, occupational skills training in the first quarter after the exit quarter / # of youth participants who exit during the quarter

Attainment of a Degree or Certificate- Of those enrolled in education (at the date of participation or at any point during the program): # of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter / # of youth participants who exit during the quarter

Literacy and Numeracy Gains- Of those out-of-school youth who are basic skills deficient, Number of youth participants who increase one or more educational functioning levels / Number of youth who completed a year of participation (based on date of 1st youth service) + Number of youth who exit before completing a year of participation



StateStat
Department of Labor, Licensing and Regulation
Governor's Workforce Investment Board

GOVERNOR'S WORKFORCE INVESTMENT BOARD	REPORTING PERIODS					% Change	2009 Fiscal Year to Date					Fiscal Year Comparison
	Nov-08	Dec-08	Jan-09	Feb-09	Avg		Min	Max	Total	Target	FY08	
Total # of participants	70	64	86	66	-23.3%	87.8	53	161	655	1320	2265	
Aerospace	14	4	9	4	-55.6%	12.6	7	22	80	120	102	
Bioscience	2	0	3	1	-66.7%	1.2	0	3	10	120	223	
Construction	4	0	2	16	700.0%	15.4	4	28	95	120	172	
Education	0	0	3	2	-33.3%	0.4	0	3	7	120	310	
Energy	40	55	60	20	-66.7%	24.2	0	65	256	120	121	
Hospitality and Tourism	0	0	0	0	0.0%	0.0	0	0	0	120	68	
Healthcare	0	0	3	13	333.3%	2.6	0	13	29	120	213	
Information Technology	4	0	3	6	100.0%	10.2	3	24	60	120	279	
Manufacturing	4	3	2	2	0.0%	20.8	4	80	111	120	136	
Retail trade	0	0	0	0	0.0%	0.0	0	0	0	120	110	
Transportation/ warehousing	2	2	1	2	100.0%	0.4	0	2	7	120	43	
Governor's Workforce Summit											488	
Industry Initiatives	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	Target		
Progress toward goals												
Aerospace	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Bioscience	98.0%	99.0%	100.0%	100.0%	0.0%	94%	90%	98%		100%		
Construction	90.0%	95.0%	90.0%	95.0%	5.6%	70%	46%	90%		75%		
Education	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Energy	58.0%	60.0%	90.0%	95.0%	5.6%	52%	37%	58%		80%		
Hospitality and Tourism	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Healthcare	100.0%	100.0%	100.0%	100.0%	0.0%	100%	100%	100%		100%		
Information Technology	100.0%	100.0%	100.0%	100.0%	0.0%	96%	90%	100%		90%		
Manufacturing	100.0%	100.0%	100.0%	100.0%	0.0%	88%	58%	100%		100%		
Retail trade	50.0%	50.0%	50.0%	50.0%	0.0%	48%	47%	50%		100%		
Transportation/warehousing	60.0%	75.0%	80.0%	90.0%	12.5%	50%	46%	60%		90%		
Outreach	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	Target		
# of planning/policy/advocacy engagements w/stakeholders (business, educ., WIB's etc)	30	33	48	48	0.0%	33.8	20	49	250	160	442	
# of TA consultations provided to stakeholders	9	20	14	19	35.7%	12.6	8	17	102	60	150	
# of new industry sector training initiatives										24	0	
Governance	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	Target		
% of board vacancies	15.0%	15.0%	9.0%	3.0%	-66.7%	9.5%	3%	15.0%		5%		
Governance Quarterly			1st QTR	2nd QTR	% Change	Avg	Min	Max	Total	Target		
% of board participation			53.0%	68.0%	28.3%	61%	53%	68.0%		95%		
Governance (Certification) Biennial												
# of local WIBs certified (11)	11									11		
# of local one stop centers certified (34)	34									34		



StateStat
Department of Labor, Licensing and Regulation
Office of the Secretary

OFFICE OF THE SECRETARY						Fiscal Year To Date					FY COMPARISON		
Communications	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Press hits (print)	15	20	11	13	18.2%	22.3	11	37	178				284
Interviews (radio)	3	2	1	1	0.0%	2.6	1	7	21				26
Interviews (television)	8	2	4	3	-25.0%	4.4	2	8	35				62
Press releases issued	6	6	3	2	-33.3%	5.5	2	8	44				65
Outreach	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Public speaking	2	3	6	3	-50.0%	11.3	2	30	90				208
Governance	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Board Appointments Completed	8	2	2	1	-50.0%	5	0	19	42		58	47	99
Board vacancies	12	18	18	17	-5.6%	17	12	18	133				17
Board positions	251	241	251	231	-8.0%	247	231	251	1978		250	241	251
Departmental Legislation	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Legislation Introduced			4	12	200.0%						21		5
Legislation passed			0	0	0.0%						21		4
FAIR PRACTICES	MONTHLY REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON		
Language accessibility	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
# of vital documents	64	64	64	64	0.0%	64.0	64	64	512		39	94	64.0
# translated in 1+languages	18	18	18	18	0.0%	18.0	18	18	144		16	0	18.0
Bilingual employees	44	44	44	44	0.0%	44.0	44	44	352		30	34	44.0
Diversity	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
# of minority employees	705	708	705	709	0.6%	702.6	696	709			675	804	702
% minority employees	49%	49%	49%	49%	0.0%	49%	49%	49%			48%	48%	49.0%
# of minority managers	42	43	37	39	5.4%	39.9	35	44			20	21	35
% minority managers	26%	27%	25%	25%	0.0%	26%	24%	28%			25%	24%	24%
DISCRIMINATION CLAIMS	Nov-08	Dec-08	Jan-09	Feb-09	% Change	Avg	Min	Max	Total	Target	FY06	FY07	FY08
Total EEO Complaints rec'd	0	2	1	4	300.0%	1.0	1	1	2				83
Internal Complaints													
>>Disparte Treatment				1	100%	0.0	0	0	0				
>>Sexual Harrasment				0	100%	0.0	0	0	0				
>>Age Discrimination				1	100%	0.0	0	0	0				
>>Hostile Work Enviroiment				2	100%	0.0	0	0	0				
EEO Complaints against DLLR	0	2	1	2	100.0%	1.8	0	3	14		23	20	3
EEO Investigations completed	0	2	1	0	-100.0%	1.4	0	4	11		23	20	3
EEOC Decisions Pending	0	2	2	2	0.0%	1.8	0	2	14		3	2	10
EEOC Decisions	0	1	0	0	0.0%	0.3	0	1	2		2	4	3
EEOC/MCHR withdrawal	0	0	1	0	-100.0%	0.4	0	1	3		0	0	0
Trainings	0	1	1	3	200.0%	0.8	0	3	6		3	3	1
Total Number of Attendees													
>>Diversity Awareness				49	100%	3.0	3	3	3				
>>Fair Practices Management				0	0.0%	0.0	0	0	0				
>>Sexual Harrasment				49	100%	0.0	0	0	0				
Mediation	0	0	0	0	0.0%	0.0	0	0	0				6