



# StateStat

## Department of Labor, Licensing and Regulation

### MBE/SBR

#### DLLR Management Team

Deputy Secretary: **Leonard J. Howie, III**  
 Workforce Development: **Andy Moser, Assistant Secretary**  
 Occupational and Professional Licensing: **Stanley Botts, Commissioner**  
 Labor and Industry: **Ron DeJuliis, Commissioner**  
 Financial Regulation: **Sarah Bloom Raskin, Commissioner**  
 Unemployment Insurance: **Tom Wendel, Assistant Secretary**  
 Racing: **Mike Hopkins, Executive Director**



**Thomas E. Perez**  
*Secretary*  
Appointed January 2007

#### MBE/WBE EXPENDITURES

Goal Achieved: **35.2%** # Waivers/Contract Mods:

Goal Achieved: **14.5%** # Waivers/Contract Mods:

MBE/WBE EXPENDITURES	CURRENTLY AVAILABLE PERIOD (December, 2007)						YEAR-TO-DATE					
	Agency Total	Ethnic/Disabled	Women	Other	Total MBE/WBE	%	Agency Total	Ethnic/Disabled	Women	Other	Total MBE/WBE	%
<b>Payment Totals</b>	\$4,681,798	\$7,377	\$4,601	\$40,617	\$52,595	1.1%	\$22,320,117	\$1,258,522	\$80,362	\$258,729	\$1,597,613	7.2%
<b>MBE Payment %</b>		0.2%	0.1%	0.9%				5.6%	0.4%	1.2%		
<b>Awards Totals</b>	\$149,303	\$7,377	\$4,601	\$40,617	\$52,595	35.2%	\$1,845,537	\$110,653	\$40,379	\$116,937	\$267,969	14.5%
<b>MBE Award %</b>		4.9%	3.1%	27.2%				6.0%	2.2%	6.3%		
Architectural and Engineering					\$0		\$0	\$0	\$0	\$0	\$0	
Construction					\$0		\$0	\$0	\$0	\$0	\$0	
Construction Related					\$0		\$0	\$0	\$0	\$0	\$0	
Maintenance	\$32,585			\$32,585	\$32,585	100.0%	\$75,950	\$0	\$0	\$71,092	\$71,092	93.6%
Services	\$74,131		\$3,432	\$7,932	\$11,364	15.3%	\$695,526	\$44,415	\$5,573	\$11,886	\$61,874	8.9%
Supplies and Equipment	\$42,588	\$7,377	\$1,169	\$100	\$8,646	20.3%	\$754,993	\$24,294	\$10,072	\$12,094	\$46,460	6.2%
HCS&E					\$0		\$0	\$0	\$0	\$0	\$0	
Corporate Credit Card	\$0	\$0	\$0	\$0	\$0		\$319,068	\$41,944	\$24,734	\$21,865	\$88,543	27.8%

SBR INDICATORS	Agency Total	Total SBR	Designated Procurements	%	Agency Total	Total SBR	Designated Procurements	%
SBR Payment Totals	\$1,271,841	\$7,937	14	0.6%	\$6,136,903	\$174,805	214	2.8%



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Personnel**

PERSONNEL	REPORTING PERIODS					% Change	Fiscal Year to Date				Fiscal Year Comparison		
	Sep-07	Oct-07	Nov-07	Dec-07	Average		Minimum	Maximum	Total	FY05	FY06	FY07	
<b>OVERTIME (PAYMENTS)</b>													
Office of the Secretary	\$0	\$508	\$0	\$995	0%	\$250	\$0	\$995	\$1,503	\$27,651	\$32,221	\$5,651	
Administration	\$5,812	\$9,008	\$7,835	\$7,868	0%	\$6,485	\$3,937	\$9,008	\$38,911	\$65,378	\$96,172	\$78,551	
Financial Regulation	\$0	\$284	\$12	\$1,234	10065%	\$271	\$0	\$1,234	\$1,627	\$310	\$445	\$3,790	
Labor and Industry	\$5,217	\$8,838	\$4,084	\$279	-93%	\$5,453	\$279	\$8,838	\$32,720	\$67,108	\$57,864	\$51,126	
O & P Licensing	\$0	\$374	\$985	\$303	-69%	\$487	\$0	\$1,259	\$2,922	\$1,159	\$725	\$774	
Racing Commission	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0	\$76,637	\$559	\$0	
Unemployment Insurance	\$18,682	\$24,991	\$18,999	\$22,618	19%	\$19,804	\$16,322	\$24,991	\$118,824	\$220,072	\$222,942	\$172,141	
Workforce Development	\$1,960	\$2,888	\$1,427	\$1,775	24%	\$1,860	\$711	\$2,888	\$11,163	\$23,037	\$24,537	\$26,924	
<b>Total</b>	\$31,672	\$46,891	\$33,342	\$35,072	5%	\$34,611	\$29,479	\$46,891	\$207,669	\$481,352	\$435,465	\$338,958	
<b>OVERTIME (DAYS)</b>													
Office of the Secretary	0.0	12.0	0.0	23.6	0%	5.93	0.00	23.60	35.60	1,047	1,185	120	
Administration	247.5	348.0	306.1	296.8	-3%	261.28	164.80	348.00	1,567.70	3,246	4,631	3,705	
Financial Regulation	0.0	13.6	0.5	51.8	10260%	11.78	0.00	51.80	70.70	16	24	922	
Labor and Industry	153.7	239.8	113.8	7.5	-93%	152.68	7.50	239.80	916.10	2,191	1,789	1,642	
O & P Licensing	0.0	9.6	33.3	8.8	-74%	17.37	0.00	52.50	104.20	346	345	108	
Racing Commission	0.0	0.0	0.0	0.0	0%	0.00	0.00	0.00	0.00	198	0	0	
Unemployment Insurance	650.9	845.5	671.6	794.4	18%	705.70	631.50	845.50	4,234.20	9,411	8,907	6,808	
Workforce Development	73.0	100.3	53.7	68.4	27%	71.73	45.00	100.30	430.40	794	1,101	1,705	
<b>Total</b>	1,125	1568.8	1179	\$1,251	6%	1226.48	1079.00	1568.80	7,358.90	17,247	17,982	15,010	
<b>SICK LEAVE (DAYS)</b>													
Office of the Secretary	64.46	57.30	62.89	19.06	-70%	65.57	57.30	72.93	537.60	10,229	10,134	11,348	
Administration	75.64	91.28	83.33	38.67	-54%	90.33	75.64	112.57	842.72	22,035	20,717	18,944	
Financial Regulation	38.38	38.38	60.22	30.75	-49%	34.74	25.50	38.38	346.65	6,097	7,056	6,845	
Labor and Industry	119.17	94.07	112.51	71.89	-36%	108.12	94.07	121.85	929.77	15,744	12,732	15,687	
O & P Licensing	11.81	34.79	34.86	28.55	-18%	27.49	11.81	36.41	364.06	8,139	9,305	6,227	
Racing Commission	29.88	11.00	14.25	25.88	82%	21.92	11.00	29.88	189.66	3,442	2,074	2,980	
Unemployment Insurance	83.73	213.53	213.24	141.25	-34%	209.01	83.73	288.97	2,584.03	63,434	64,238	59,543	
Workforce Development	255.40	88.32	144.53	82.13	-43%	138.81	88.32	255.40	1,197.12	29,697	24,314	23,496	
<b>Total</b>	679.07	628.67	725.83	438.18	-40%	695.98	612.48	679.07	6,780.62	158,817	150,570	145,070	



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Personnel**

PERSONNEL	REPORTING PERIODS					% Change	Fiscal Year to Date				Fiscal Year Comparison		
	11/15/07	11/28/07	12/14/07	12/28/07	Average		Minimum	Maximum	Total	FY05	FY06	FY07	
<b>COMP TIME (DAYS)</b>													
Office of the Secretary	20.53	6.66	11.3	3.54	-69%	19.12	6.66	33.18	146.57	1,888	2,050	1,912	
Administration	20.47	17.67	21.85	8.59	-61%	19.93	17.67	20.81	237.91	5,941	5,393	4,762	
Financial Regulation	24.28	12	11.47	4.41	-62%	19.47	12.00	24.28	179.36	2,417	2,967	3,253	
Labor and Industry	8.06	13.55	11.59	5.25	-55%	15.69	8.06	24.84	161.28	2,371	2,524	2,948	
O & P Licensing	10	2.13	0	0	0%	4.77	2.13	10.00	125.37	746	1,345	3,098	
Racing Commission	0	42	0.25	19.69	7776%	15.75	0.00	42.00	103.20	3,472	3,600	2,939	
Unemployment Insurance	22.8	21.54	33.32	12.94	-61%	26.87	21.54	34.85	241.99	2,854	5,363	4,566	
Workforce Development	39.25	9.78	16.08	6.67	-59%	24.86	9.78	39.25	252.54	5,157	5,578	4,673	
<b>Total</b>	145.39	125.33	105.86	61.09	-42%	146.46	104.18	160.52	1,397.62	27,506	28,820	28,151	
<b>ACCIDENT LEAVE (DAYS)</b>													
Office of the Secretary	0.0	0.0	0	0	0%	0.00	0.00	0.00	13.00	0	364	408	
Administration	0.0	0.0	0	0	0%	0.00	0.00	0.00	0.00	1465	0	568	
Financial Regulation	0.0	0.0	0	0	0%	0.00	0.00	0.00	0.00	0	0	5	
Labor and Industry	0.0	0.0	0	2.5	0%	0.00	0.00	0.00	0.00	117	99	77	
O & P Licensing	0.0	0.0	0	0	0%	0.00	0.00	0.00	0.00	0	88	79	
Racing Commission	0.0	0.0	0	0	0%	0.00	0.00	0.00	0.00	488	0	0	
Unemployment Insurance	0.0	0.0	0	0	0%	0.00	0.00	0.00	0.40	160	605	1283	
Workforce Development	0.0	0.0	0	0	0%	0.15	0.00	0.45	5.45	33	560	464	
<b>Total</b>	0.0	0.0	0	2.5	0%	0.15	0.00	0.00	18.40	2263	1716	2884	
<b>UNSCHEDULED LEAVE (DAYS)</b>													
Office of the Secretary	3.06	3.25	5	4.06	-19%	2.67	2.00	3.25	29.19	716	756	544	
Administration	5.83	5.02	11.19	3.19	-71%	6.73	3.53	12.54	67.42	2520	1788	1698	
Financial Regulation	1.06	8.25	5.06	0	-100%	2.97	1.06	8.25	22.87	476	655	416	
Labor and Industry	5.94	2.56	3.81	1	-74%	5.09	2.56	7.81	56.88	891	807	1131	
O & P Licensing	0.00	5.13	3.47	1.69	-51%	3.75	0.00	5.52	31.49	1098	1142	806	
Racing Commission	1.66	0.00	0	0	0%	0.42	0.00	1.66	3.66	15	2	0	
Unemployment Insurance	11.08	16.94	22.22	13.39	-40%	21.36	11.08	29.15	259.13	5281	5387	5984	
Workforce Development	15.35	4.12	4.72	5.78	22%	8.14	4.12	15.35	81.14	1806	1781	1843	
<b>Total</b>	43.98	45.27	55.45	29.11	-48%	51.12	43.98	60.16	551.78	12803	12318	12422	



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Personnel**

PERSONNEL	REPORTING PERIODS					% Change	Fiscal Year to Date				Fiscal Year Comparison		
	11/15/07	11/28/07	12/14/07	12/28/07	Average		Minimum	Maximum	Total	FY05	FY06	FY07	
Office of the Secretary	0.00	0	0	0	0%	0.00	0.00	0.00	0.00	1914	288	0	
Administration	3.75	0.88	4.31	2.38	-45%	2.44	0.88	3.75	28.06	127	379	487	
Financial Regulation	22.88	27.5	14.91	37.15	149%	28.92	22.88	40.75	322.69	6070	5583	8591	
Labor and Industry	7.00	11	16	4	-75%	11.00	7.00	14.00	95.00	1264	1625	0	
O & P Licensing	0.00	0	0	0	0%	0.25	0.00	1.00	8.00	144	0	368	
Racing Commission	0.00	0	0	0	0%	0.00	0.00	0.00	0.00	0	0	0	
Unemployment Insurance	0.00	7	34.08	4.38	-87%	6.50	0.00	10.00	81.20	0	0	1764	
Workforce Development	8.63	0	0	0	0%	2.16	0.00	8.63	8.63	0	0	0	
<b>Total</b>	42.26	46.38	69.3	47.91	-31%	51.27	42.26	64.88	543.58	9519	7875	11210	
<b>Total # of Teleworking Personnel</b>	36.00	39.00	39	40	3%								
<b>TRAINING (DAYS)</b>	<b>11/15/07</b>	<b>11/28/07</b>	<b>12/14/07</b>	<b>12/28/07</b>	<b>% Change</b>	<b>Average</b>	<b>Minimum</b>	<b>Maximum</b>	<b>Total</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>	
Office of the Secretary	0	0	0	0	0%	0.00	0.00	0.00	0.00	348	128	8	
Administration	0	1	0.5	0	-100%	2.75	0.00	9.00	41.00	1333	1195	568	
Financial Regulation	2	0	0	0	0%	3.75	0.00	8.00	68.50	650	959	992	
Labor and Industry	0	0	0	0	0%	0.75	0.00	3.00	5.00	288	445	324	
O & P Licensing	0	2	6	0	-100%	0.50	0.00	2.00	4.00	37	27	196	
Racing Commission	0	0	0	0	0%	0.00	0.00	0.00	0.00	32	0	0	
Unemployment Insurance	9.5	11.25	0	0	0%	6.53	2.38	11.25	38.73	1363	2031	1161	
Workforce Development	0	10	7.25	3	-59%	10.64	0.00	21.31	102.36	4981	5259	4110	
<b>Total</b>	11.5	24.25	13.75	3	-78%	24.92	11.38	24.25	227.03	9032	10044	7359	



# StateStat

## Department of Labor, Licensing and Regulation

### Personnel

PERSONNEL	REPORTING PERIODS					Fiscal Year to Date				Fiscal Year Comparison		
	11/15/07	11/28/07	12/14/07	12/28/07	% Change	Average	Minimum	Maximum	Total	FY05	FY06	FY07
<b>PEPS DUE</b>												
Office of the Secretary	8	8	6	0	-100%	6.83	0	10	73	103	104	107
Administration	8	4	13	8	-38%	10.00	4	22	89	174	176	184
Financial Regulation	4	1	7	3	-57%	6.67	1	16	60	69	72	82
Labor and Industry	8	7	6	0	-100%	9.33	0	19	100	141	153	158
O & P Licensing	5	5	5	0	-100%	4.83	0	7	38	72	67	70
Racing Commission	1	1	1	1	0%	2.33	1	5	36	47	42	45
Unemployment Insurance	47	6	53	12	-77%	40.33	6	82	384	519	518	522
Workforce Development	12	7	13	3	-77%	8.33	3	13	118	246	231	237
<b>Total</b>	93	39	101	27	-73%	88.67	27	172	915	1371	1363	1405
<b>PEPS COMPLETED</b>												
Office of the Secretary	0	0	6	0	-100%	1.50	0	6	6	63	25	29
Administration	4	0	5	0	-100%	1.80	0	5	37	127	82	95
Financial Regulation	3	0	4	0	-100%	1.40	0	4	17	56	42	48
Labor and Industry	1	0	13	0	-100%	2.80	0	13	30	72	32	36
O & P Licensing	0	0	7	0	-100%	2.33	0	7	15	37	14	15
Racing Commission	0	0	0	0	0%	0.00	0	0	0	41	0	0
Unemployment Insurance	41	0	41	0	-100%	16.40	0	41	131	461	439	467
Workforce Development	5	0	10	0	-100%	3.00	0	10	32	132	98	120
<b>Total</b>	54	0	86	0	-100%	29.23	0	86	335	989	732	810
<b>PEPS OVERDUE</b>												
Office of the Secretary	8	8	0	0	0%	5.00	0	9	57	40	79	78
Administration	4	4	8	8	0%	5.80	4	8	44	47	94	89
Financial Regulation	1	1	3	3	0%	3.40	1	9	28	13	30	34
Labor and Industry	7	7	0	0	0%	6.00	0	16	52	69	121	122
O & P Licensing	5	5	0	0	0%	3.40	0	7	23	35	53	55
Racing Commission	1	1	1	1	0%	1.80	1	5	31	6	42	45
Unemployment Insurance	6	6	12	12	0%	15.60	6	42	129	58	79	55
Workforce Development	7	7	3	3	0%	4.80	3	7	55	114	133	117
<b>Total</b>	39	39	27	27	0%	45.80	27	97	530	382	631	595



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Personnel**

PERSONNEL	REPORTING PERIODS					Fiscal Year to Date				Fiscal Year Comparison		
	11/15/07	11/28/07	12/14/07	12/28/07	% Change	Average	Minimum	Maximum	Total	FY05	FY06	FY07
<b>PINS</b>												
Office of the Secretary	110.3	109.3	109.3	109.3	0%	109.80	109.30	110.30		111	110	112
Administration	188	188	188	188	0%	188.00	188.00	188.00		214	193	192
Financial Regulation	93.2	93.2	93.2	93.2	0%	93.20	93.20	93.20		74	82	91
Labor and Industry	189	190	190	190	0%	189.50	189.00	190.00		188	169	179
O & P Licensing	77.25	77.25	77.25	77.25	0%	77.25	77.25	77.25		78	78	78
Racing Commission	50	50	50	50	0%	50.00	50.00	50.00		50	47	50
Unemployment Insurance	533.1	533.1	533.1	533.1	0%	533.10	533.10	533.10		543	543	540
Workforce Development	265.8	265.8	265.8	265.8	0%	265.80	265.80	265.80		278	278	276
<b>Total</b>	1506.75	1506.75	1506.75	1506.75	0%	1506.65	1506.65	1506.75		1536	1500	1518
<b>VACANCIES</b>												
Office of the Secretary	5	6.5	6.5	7.5	15%	5.25	3.00	7.50		3	10	8
Administration	13.8	14.2	14.2	15.2	7%	14.17	13.80	15.20		17	13	11
Financial Regulation	9.5	8.6	8.6	8.6	0%	8.72	8.50	9.50		5	7	7
Labor and Industry	25	23	23	24	4%	24.50	23.00	26.00		27	24	20
O & P Licensing	7.6	7.6	7.6	7.6	0%	7.93	7.60	8.60		6	6	3
Racing Commission	1	1	1	1	0%	1.00	1.00	1.00		2	0	5
Unemployment Insurance	16.8	17.8	17.8	17.8	0%	17.90	16.80	18.60		16	14	21
Workforce Development	23.5	26.5	24.5	25.5	4%	27.00	23.50	31.50		28	41	31
<b>Total</b>	102.2	105.31	103.2	107.31	4%	106.47	102.20	110.20		104	115	106



# StateStat

## Department of Labor, Licensing and Regulation

### General Services

GENERAL SERVICES	MONTHLY REPORTING PERIODS					Fiscal Year To Date					Fiscal Year Comparison		
	Sept-07	Oct-07	Nov-07	Dec-07	%Change	Avg	Min	Max	Total	Target	FY 05	FY 06	FY 07
<b>Energy Footprint - Utilities</b>													
Electricity use - owned properties (KwH)	133,488	168,756	131,456		-100%	148,431	131,456	168,756	742,157			1,442,555	1,387,487
Electricity use - leased space (KwH)	44,731	25,997	28,720		-100%	32,829	25,997	44,731	164,144			256,635	341,686
Gas use - owned space (Therms)	1,144	397	12,433		-100%	3,133	397	12,433	15,667			27,699	33,207
Gas use - leased space (Therms)	11	9	429		-100%	90	1	429	451			3,091	6,447
<b>Energy Footprint - Vehicles</b>													
Vehicles registered	72	70	70		-100%	72	70	74			80	73	75
Miles driven	83,033	100,397	78,505		-100%	104,293	78,505	178,902	625,758		1,068,320	1,136,860	1,093,025
Avg. manufacturers mpg	21	21	21		-100%	21	21	21				21	21
<b>Energy Footprint -Space Utilization (Sq. Ft.)</b>													
Space occupied - owned	385,055	385,055	385,055		-100%	385,055	385,055	385,055					
Space occupied - leased	187,420	176,870	176,870		-100%	183,200	176,870	187,420					
Space occupied - total occupied	572,475	561,925	561,925		-100%	568,255	561,925	572,475					
Space unoccupied - owned	7,544	6,976	6,976		-100%	7,317	6,976	7,544					
Space unoccupied - leased	2,500	3,507	3,507		-100%	2,903	2,500	3,507					
Space unoccupied - total unoccupied	10,044	10,483	10,483		-100%	10,220	10,044	10,483					
<b>Total space utilization (occ+unocc)</b>	<b>582,519</b>	<b>572,308</b>	<b>572,308</b>		-100%	578,435	572,308	582,519					



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Budget and Finance**

Volume 2 Number 5  
 Reporting Period December 2007

BUDGET AND FINANCE		MONTHLY REPORTING PERIODS					% Change	Fiscal Year to Date				FY Comparison		
		Sep-07	Oct-07	Nov-07	Dec-07	Average		Minimum	Maximum	Total	FY2005	FY2006	FY2007	
<b>Expenditures</b>														
OFFICE OF THE SECRETARY	Personal Serv	735,626	1,116,885	733,856	720,428	-1.8%	789,974	703,590	1,116,885	4,739,845	9,205,187	8,605,666	8,992,627	
	Non-pers Serv	9,302	310,189	42,274	26,455	-37.4%	90,359	9,302	310,069	542,151	1,433,668	1,769,305	1,582,644	
	<b>TOTAL</b>	<b>744,928</b>	<b>1,427,074</b>	<b>776,131</b>	<b>746,883</b>	<b>-3.8%</b>	<b>880,333</b>	<b>744,928</b>	<b>1,426,954</b>	<b>5,281,996</b>	<b>10,638,855</b>	<b>10,374,971</b>	<b>10,575,271</b>	
ADMINISTRATION	Personal Serv	1,014,161	1,483,143	1,025,819	1,653,595	61.2%	1,224,166	1,014,161	1,653,595	7,344,994	12,903,917	13,000,985	13,577,577	
	Non-pers Serv	286,632	359,344	213,231	362,560	70.0%	242,041	115,022	362,560	1,452,247	2,464,279	2,522,285	3,303,338	
	<b>TOTAL</b>	<b>1,300,793</b>	<b>1,842,487</b>	<b>1,239,050</b>	<b>2,016,154</b>	<b>62.7%</b>	<b>1,466,207</b>	<b>1,133,550</b>	<b>2,016,154</b>	<b>8,797,241</b>	<b>15,368,196</b>	<b>15,523,270</b>	<b>16,880,915</b>	
FINANCIAL REGULATION	Personal Serv	506,845	752,956	498,080	488,985	-1.8%	542,232	488,985	752,956	3,253,391	4,326,731	4,736,839	6,160,028	
	Non-pers Serv	52,772	181,860	73,225	39,896	-45.5%	73,406	30,241	181,343	440,436	320,085	673,634	935,698	
	<b>TOTAL</b>	<b>559,617</b>	<b>934,816</b>	<b>571,304</b>	<b>528,881</b>	<b>-7.4%</b>	<b>615,638</b>	<b>528,881</b>	<b>934,299</b>	<b>3,693,827</b>	<b>4,646,817</b>	<b>5,410,473</b>	<b>7,095,726</b>	
LABOR AND INDUSTRY	Personal Serv	829,612	1,351,259	871,596	871,297	0.0%	927,520	786,528	1,351,259	5,565,121	9,406,487	9,268,262	10,620,980	
	Non-pers Serv	199,889	225,481	127,026	61,630	-51.5%	149,546	61,630	213,912	897,278	1,767,066	1,777,036	1,971,521	
	<b>TOTAL</b>	<b>1,029,501</b>	<b>1,576,740</b>	<b>998,622</b>	<b>932,927</b>	<b>-6.6%</b>	<b>1,077,067</b>	<b>932,927</b>	<b>1,565,171</b>	<b>6,462,400</b>	<b>11,173,553</b>	<b>11,045,298</b>	<b>12,592,501</b>	
RACING	Personal Serv	215,790	295,033	201,948	209,795	3.9%	238,055	201,948	295,033	1,428,333	2,735,340	2,679,159	2,771,236	
	Non-pers Serv	30,179	62,110	53,543	20,378	-61.9%	44,065	19,607	78,571	264,388	4,203,182	3,399,353	3,715,392	
	<b>TOTAL</b>	<b>245,969</b>	<b>357,143</b>	<b>255,491</b>	<b>230,173</b>	<b>-9.9%</b>	<b>282,120</b>	<b>230,173</b>	<b>357,143</b>	<b>1,692,721</b>	<b>6,938,522</b>	<b>6,078,512</b>	<b>6,486,628</b>	
O&P LICENSING	Personal Serv	338,031	495,632	373,852	347,071	-7.2%	377,285	338,031	495,632	2,263,712	4,017,203	4,487,489	4,770,112	
	Non-pers Serv	82,954	180,101	108,913	36,411	-66.6%	366,180	36,411	1,656,150	2,197,083	2,287,366	2,522,827	3,034,446	
	<b>TOTAL</b>	<b>420,985</b>	<b>675,733</b>	<b>482,765</b>	<b>383,482</b>	<b>-20.6%</b>	<b>743,466</b>	<b>383,482</b>	<b>2,008,570</b>	<b>4,460,795</b>	<b>6,304,569</b>	<b>7,010,315</b>	<b>7,804,559</b>	
WORKFORCE DEVELOPMENT	Personal Serv	1,197,517	1,709,364	1,171,878	1,179,071	0.6%	1,280,292	1,171,878	1,709,364	7,681,753	15,801,899	15,629,406	15,972,396	
	Non-pers Serv	1,083,580	4,104,594	2,434,481	2,791,972	14.7%	2,777,618	1,083,580	4,104,948	16,665,708	38,253,904	36,704,988	32,653,349	
	<b>TOTAL</b>	<b>2,281,097</b>	<b>5,813,958</b>	<b>3,606,359</b>	<b>3,971,043</b>	<b>10.1%</b>	<b>4,057,910</b>	<b>2,281,097</b>	<b>5,814,312</b>	<b>24,347,461</b>	<b>54,055,803</b>	<b>52,334,394</b>	<b>48,625,745</b>	
UNEMPLOYMENT INSURANCE	Personal Serv	2,613,763	3,845,114	2,647,936	2,615,029	-1.2%	2,827,475	2,552,608	3,845,114	16,964,852	31,709,355	34,430,863	34,348,927	
	Non-pers Serv	943,157	1,778,901	1,750,508	1,769,738	1.1%	1,342,227	426,415	1,775,375	8,053,364	24,354,276	14,140,760	21,070,172	
	<b>TOTAL</b>	<b>3,556,920</b>	<b>5,624,015</b>	<b>4,398,444</b>	<b>4,384,767</b>	<b>-0.3%</b>	<b>4,169,703</b>	<b>2,979,022</b>	<b>5,620,489</b>	<b>25,018,215</b>	<b>56,063,630</b>	<b>48,571,624</b>	<b>55,419,099</b>	
<b>Grand Total</b>		<b>10,139,811</b>	<b>18,251,964</b>	<b>12,328,167</b>	<b>13,194,310</b>	<b>7.0%</b>	<b>13,292,443</b>	<b>10,139,811</b>	<b>18,236,378</b>	<b>79,754,656</b>	<b>165,189,946</b>	<b>156,348,856</b>	<b>165,480,444</b>	

Small Procurement Order Time	MONTHLY REPORTING PERIODS					% Change	Fiscal Year to Date				FY Comparison		
	Aug-07	Sep-07	Oct-07	Nov-07	Average		Minimum	Maximum	Total	FY2005	FY2006	FY2007	
Late	20	22	15	15	0.0%	18	15	22	72			2,436	
Total requisitions processed	283	295	489	261	-46.6%	319	210	489	1277			297	
% processed within 3 days	92.9%	92.5%	96.9%	94.3%	-2.8%	94%	93%	97%	375%	96%	90%	88%	

  

Late Invoice Payments	MONTHLY REPORTING PERIODS					% Change	Fiscal Year to Date				FY Comparison		
	Sep-07	Oct-07	Nov-07	Dec-07	Average		Minimum	Maximum	Total	FY2005	FY2006	FY2007	
Late Invoice Payments	23	31	27	29	7.4%	50	38	62	100	136	64	275	
Total Invoices Paid	1,187	1,159	1,627	1,287	-20.9%	1467	1380	1553	2933	18,354	19,360	16,720	
Percentage Late	1.9%	2.7%	1.7%	2.3%	35.8%	3%	2%	4%	7%	0.74%	0.33%	1.64%	

  

Late Invoice Amounts (\$)	MONTHLY REPORTING PERIODS					% Change	Fiscal Year to Date				FY Comparison		
	Sep-07	Oct-07	Nov-07	Dec-07	Average		Minimum	Maximum	Total	FY2005	FY2006	FY2007	
Late Invoice Amounts	28,101	25,871	46,411	142,752	207.6%	48842	19770	77913	97683	85,181	133,804	567,705	
Total Invoice Amounts	2,953,783	3,667,873	7,909,037	5,706,885	-27.8%	5891833	5139785	6643881	11783666	71,813,336	59,759,660	66,763,579	
Percentage Late	1.0%	0.7%	0.6%	2.5%	326.3%	1%	0%	1%	2%	0.12%	0.22%	0.85%	



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 Reporting Period December 2007

FINANCIAL REGULATION	MONTHLY REPORTING PERIODS				% Change	Fiscal Year To Date				FISCAL YEAR COMPARISON		
	Sep-07	Oct-07	Nov-07	Dec-07		Avg	Min	Max	Total	FY05	FY06	FY07
<b>LICENSING</b>												
<b>Depository Totals</b>	<b>65</b>	<b>65</b>	<b>65</b>	<b>65</b>	<b>0%</b>	<b>67.3</b>	<b>65</b>	<b>72</b>		<b>76</b>	<b>73</b>	<b>72</b>
Bank Charters	54	54	54	54	0%	56.3	54	61		63	61	61
Credit Union Charters	11	11	11	11	0%	11.0	11	11		13	12	11
<b>Non-Depository Totals</b>	<b>20022</b>	<b>20055</b>	<b>20114</b>	<b>20057</b>	<b>0%</b>	<b>19,922.3</b>	<b>19,494</b>	<b>20,114</b>		<b>8056</b>	<b>8178</b>	<b>19188</b>
Check Cashier Licenses	495	502	504	508	1%	496	480	508		493	412	469
Collection Agency Licenses	1,376	1,389	1,383	1,377	0%	1,374	1,357	1,389		1,288	1,204	1,346
Consumer Lender Licenses	287	286	284	286	1%	286	284	287		259	279	283
Debt Management Licenses	42	41	41	41	0%	42	41	43		41	44	43
Installment Lender Licenses	301	296	301	301	0%	298	294	301		235	240	293
Money Transmitter licenses	90	90	90	91	1%	90	88	91		74	80	87
Mortgage Lender Licenses	6,147	6,021	5,890	5,763	-2%	6,029	5,763	6,193		4,990	5,193	6,178
Mortgage Originator Licenses	10,540	10,710	10,928	11,003	1%	10,579	10,002	11,003		0	0	9,712
Sales Finance Company Licenses	744	720	693	687	-1%	729	687	785		676	726	777
<b>Renewal Totals</b>	<b>212</b>	<b>345</b>	<b>234</b>	<b>238</b>	<b>2%</b>	<b>231.3</b>	<b>175</b>	<b>345</b>		<b>866</b>	<b>4483</b>	<b>1558</b>
Check Cashier Licenses	27	0	4	3	-25%	8	0	27	49	319	12	248
Collection Agency Licenses	35	68	42	59	40%	44	31	68	266	0	828	261
Consumer Lender Licenses	0	7	0	1	0%	2	0	7	11	46	176	7
Debt Management Licenses	2	3	17	8	-53%	5	0	17	30	0	29	3
Installment Lender Licenses	4	4	0	0	0%	2	0	4	10	14	176	9
Money Transmitter Licenses	0	1	40	33	-18%	12	0	40	74	0	70	0
Mortgage Lender Licenses	109	185	113	124	10%	125	108	185	750	2	3,153	834
Mortgage Originator Licenses	0	0	0	0	0%	0	0	0	0	0	0	1
Sales Finance Company Licenses	35	77	18	10	-44%	33	10	77	198	485	39	195
<b>New Application Totals</b>	<b>405</b>	<b>544</b>	<b>375</b>	<b>252</b>	<b>-33%</b>	<b>405.2</b>	<b>252</b>	<b>544</b>		<b>1833</b>	<b>2031</b>	<b>12225</b>
Check Cashier Licenses	17	3	6	6	0%	8	3	17	45	48	50	165
Collection Agency Licenses	39	53	26	17	-35%	29	14	53	171	206	266	215
Consumer Lender Licenses	1	3	4	2	-50%	2	1	4	14	38	35	22
Debt Management Licenses	2	0	0	0	0%	0	0	2	2	12	0	0
Installment Lender Licenses	4	7	0	3	0%	3	0	7	16	41	33	64
Money Transmitter Licenses	1	0	0	1	0%	1	0	2	4	15	8	5
Mortgage Lender Licenses	99	184	93	58	-38%	101	58	184	607	1,358	1,524	1,371
Mortgage Originator Licenses	237	274	169	148	-12%	240	148	316	1,439	0	0	10,259
Sales Finance Company Licenses	5	20	77	17	-78%	22	5	77	133	115	115	124



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FINANCIAL REGULATION	MONTHLY REPORTING PERIODS				% Change	Fiscal Year To Date				FISCAL YEAR COMPARISON		
	Sep-07	Oct-07	Nov-07	Dec-07		Avg	Min	Max	Total	FY05	FY06	FY07
<b>DECISION RATIOS</b>												
<b>New lic. Decisions&lt;60 total</b>	577	478	442	274	-38%							
Check Cashier Licenses	18	8	5	5	0%	8	4	18	50			
Collection Agency Licenses	44	37	32	14	-56%	28	14	44	168			
Consumer Lender Licenses	1	3	3	1	-67%	2	1	3	12			
Debt Management Licenses	2	0	0	0	0%	0	0	2	2			
Installment Lender Licenses	4	2	4	1	-75%	3	1	4	16			
Money Transmitter	4	0	1	0	-100%	1	0	4	7			
Mortgage Lender Licenses	141	120	109	64	-41%	112	64	147	671			
Mortgage Originator Licenses	356	297	282	176	-38%	327	176	427	1,962			
Sales Finance Company Licenses	7	11	6	13	117%	9	6	13	51			
<b>Licensing change decision on completed application -processing (totals)</b>		425	228	278	22%	310	228	425	931			
Change of control <60days		3	0	1	0%	1	0	3	4			
Change of address <60days		291	101	84	-17%	159	84	291	476			
Change of employer <10days		131	127	193	52%	150	127	193	451			
<b>EXAM RATIOS</b>	<b>Sep-07</b>	<b>Oct-07</b>	<b>Nov-07</b>	<b>Dec-07</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
<b>Depository Totals</b>												
Bank exams completed	2	3	1	3	200%	2	1	3	14	45	46	21
Bank exams scheduled	1	5	2	2	0%	3	1	5	16	47	36	23
Credit Union exams completed	0	1	0	1	0%	1	0	1	3	13	12	7
Credit Union exams scheduled	1	1	0	1	0%	1	0	1	4	11	12	8
<b>Non-Depository Totals</b>												
Check Cashier exams completed	0	8	0	12	0%	3	0	12	20	0	0	7
Check Cashier exams scheduled	0	8	12	14	17%	6	0	14	34	0	0	11
Collection Agency exams completed	0	0	0	0	0%	0	0	0	0	0	0	0
Collection Agency exams scheduled	0	0	0	0	0%	0	0	0	0	0	0	0
Consumer Lender exams completed	0	0	0	0	0%	0	0	0	0	0	0	0
Consumer Lender exams scheduled	0	0	0	0	0%	0	0	0	0	0	0	0
Debt Management exams completed	0	0	0	0	0%	1	0	2	3	0	3	4
Debt management exams scheduled	0	0	0	0	0%	0	0	0	0	0	0	0
Installment Lender exams completed	0	0	0	0	0%	0	0	0	0	0	0	0
Installment Lender exams scheduled	0	0	0	0	0%	0	0	0	0	0	0	0
Money Transmitter exams completed	0	1	1	0	-100%	1	0	2	4	9	12	12



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FINANCIAL REGULATION	MONTHLY REPORTING PERIODS					Fiscal Year To Date				FISCAL YEAR COMPARISON		
Money Transmitter exams scheduled	0	1	2	0	-100%	1	0	2	3	0	0	0
Mortgage Lender exams completed	229	136	82	28	-66%	124	28	229	742	494	756	982
Mortgage Lender exams scheduled	172	136	82	28	-66%	127	28	172	759	1,401	1,754	1,882
Sales Finance Company exams completed	0	0	0	0	0%	0	0	0	0	0	1	0
Sales Finance Company exams scheduled	0	0	0	0	0%	0	0	0	0	0	0	0
<b>Exam turn-in efficiency</b>												
Depository	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
Number of completed exams turned into Office <30 days				1	0%	1	1	1	1			
Total number of completed exams during the month	2	4	1	1	0%	2	1	4	13			
Number of reviewed exams sent from Office to Institution <30 days				4	0%	4	4	4	4			
Total number of Exams Reviewed by Office during the month	2	3	1	4	300%	3	1	4	16			
Number of Exam Responses received from Institutions <30 days			1	1	0%	1	1	1	2			
Total number of Responses from Institutions received during the month		0	2	1	-50%	1	0	2	3			
Non-Depository	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
Number of completed exams turned into Office <30 days				12	0%	12	12	12	12			
Total number of completed exams during the month				40	0%	40	40	40	40			
Number of reviewed exams sent from Office to Institution <30 days				12	0%	12	12	12	12			
Total number of Exams Reviewed by Office during the month	29	27	90	27	-70%	41	27	90	246			
Number of Exam Responses received from Institutions <30 days					0%	#DIV/0!	0	0	0			
Total number of Responses from Institutions received during the month					0%	#DIV/0!	0	0	0			
INVESTIGATION/ENFORCEMENT	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
Investigations initiated	13	10	22	12	-45%	16	10	23	96	142	115	
Investigations completed (total)	6	4	14	5	-64%	9	4	14	53			
Check Cashier	0	0	0	0	0%	0	0	0	0			
Collection Agency	0	0	0	0	0%	0	0	0	0			
Consumer Lender	0	0	0	0	0%	0	0	0	0			



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Debt Management	1	0	2	0	-100%	1	0	2	7			
Installment Lender	0	1	0	0	0%	1	0	3	6			
Money Transmitter	1	0	0	0	0%	0	0	1	1			
Mortgage Lender	8	6	16	12	-25%	10	6	16	59			
Mortgage Originator	2	2	0	0	0%	1	0	2	6			
Sales Finance	0	0	0	0	0%	0	0	0	0			
Payday Lenders	1	1	4	0	-100%	3	0	9	17			
Legal action determination for recommendation to proper authorities	5	4	12	5	-58%	8	4	13	46			
Recommendations for legal action after final determination < 10days	5	4	12	5	-58%	8	4	13	46			
Suspensions		0	0	0	0%	0	0	0	0			
Revocations		0	0	0	0%	0	0	0	0			
FINES AND RECOVERIES	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<b>Fines Total</b>	<b>\$1,500</b>	<b>\$8,420</b>	<b>\$9,253</b>	<b>\$23,667</b>	156%	<b>\$15,307</b>	<b>\$1,500</b>	<b>\$42,500</b>	<b>\$91,840</b>	<b>\$ 202,765</b>	<b>\$ 308,361</b>	<b>\$ 533,953</b>
Mortgage Originator	\$500	\$3,600	\$3,200	\$3,200	0%	\$2,750	\$500	\$3,600	\$16,500			
Mortgage Lender	\$1,000	\$4,820	\$5,053	\$20,467	305%	\$12,223	\$1,000	\$40,000	\$73,340			
Check cashier	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Collection Agency	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Consumer Lender	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Debt management	\$0	\$0	\$1,000	\$0	-100%	\$333	\$0	\$1,000	\$2,000			
Installment Lender	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Money Transmitter	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Sales Finance	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
<b>Recoveries Total</b>	<b>\$18,803</b>	<b>\$141,805</b>	<b>\$28,535</b>	<b>\$30,804</b>	8%	<b>\$74,318</b>	<b>\$18,803</b>	<b>\$168,050</b>	<b>\$445,906</b>	<b>\$ 1,688,398</b>	<b>\$ 1,732,779</b>	<b>\$ 2,294,532</b>
Mortgage Lender	\$18,803	\$139,805	\$28,535	\$30,804	8%	\$73,984	\$18,803	\$168,050	\$443,906			
Mortgage Originator	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Check Cashier	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Collection Agency	\$0	\$2,000	\$0	\$0	0%	\$333	\$0	\$2,000	\$2,000			
Consumer Lender	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Debt Management	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Installment Lender	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Money Transmitter	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Mortgage Lender	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Sales Finance	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Division of Financial Regulation**

FINANCIAL REGULATION	MONTHLY REPORTING PERIODS					Fiscal Year To Date				FISCAL YEAR COMPARISON		
	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<b>COMPLAINTS CLOSED</b>												
Received	177	202	188	104	-45%	172	104	202	1,030	2,899	2,682	2,597
Acknowledged and assigned <10days					0%	#DIV/0!	0	0	0			
Credit bureau (entities are not licensed)		44	40	35	-13%	40	35	44	119			
Check cashier		1	0	0	0%	0	0	1	1			
Consumer lender		5	7	7	0%	6	5	7	19			
Collection Agency		55	36	20	-44%	37	20	55	111			
Depository institution (entities are not licensed)		7	4	4	0%	5	4	7	15			
Debt management		0	0	1	0%	0	0	1	1			
Elected officials (referred from elected officials office)		0	0	1	0%	0	0	1	1			
Installment lender		7	9	0	-100%	5	0	9	16			
Mortgage lender		42	32	18	-44%	31	18	42	92			
Mortgage Originator			0	0	0%	0	0	0	0			
Money transmitter		0	1	1	0%	1	0	1	2			
Sales Finance			0	5	0%	3	0	5	5			
Non-jurisdictional (regulated by a different agency)		41	59	12	-80%	37	12	59	112			
<b>OUTREACH</b>	<b>Sep-07</b>	<b>Oct-07</b>	<b>Nov-07</b>	<b>Dec-07</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
Depository institution events	1	0	3	7	133%	2	0	7	11	1	1	1
Community outreach events		0	1	0	-100%	0	0	1	1			
<b>STAFF TRAINING</b>	<b>Sep-07</b>	<b>Oct-07</b>	<b>Nov-07</b>	<b>Dec-07</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
Budgeted Examiner and Investigator positions	61	61	61	61	0%	60	57	61	362			
Examiners and Investigators on staff	53	53	53	53	0%	53	52	55	319			
Examiner and Investigator position vacancies	8	8	8	8	0%	7	5	8	43			
Examiners and Investigators attended training		8	2	0	-100%	3	0	8	10			
Hours of training		304	140	0	-100%	148	0	304	444			



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Division of Labor and Industry**

Labor & Industry	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FISCAL YEAR COMPARISON		
	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<b>Employment Standards</b>												
Wage payment claims/investigations	157	153	107	122	14.0%	133.5	107	157	801	983		992
Open Cases Under Investigation	385	349	300	274	-8.7%	348.3	274	402	2,090	314		376
Employee wages recovered (closed cases)	149	189	160	140	-12.5%	147.3	90	189	884	846		634
Employee wages recovered <90 days	\$92,605	\$37,366	\$42,613	\$44,902	5.4%	\$47,528	\$30,844	\$92,605	\$285,170	\$201,042		\$274,347
Total wages recovered	\$102,082	\$49,988	\$51,356	\$50,303	-2.1%	\$60,163	\$49,988	\$102,082	\$360,976	\$316,655		\$312,923
Investigators	4	4	4	4	0.0%	4.0	4	4	24	3		3
Inquiries (calls to call center)	2,893	3,688	2,937	2,751	-6.3%	3,031.0	2,751	3,688	18,186			7644
Transferred/referred to outside agency	212	394	153	125	-18.3%	237.5	125	411	1,425			323
Handled internally	2,681	3,294	2,784	2,626	-5.7%	2,793.5	2,353	3,294	16,761			7321
Total hours of inquiry calls	119	228	148	217	46.6%	162.3	118.42	228	973.53			291
Customer service agents	8	7	7	7	0.0%	7.3	7	7.5	43.5	2		7
<b>Prevailing wage</b>												
New Projects	11	6	6	0	-100.0%	9.2	0	18	55	73	173	166
Project sites investigated	65	70	80	41	-48.8%	63.7	41	80	382	254	433	675
Employee interviews conducted	975	1,168	1,080	660	-38.9%	910.0	660	1,168	5,460	5,411	8,094	8,094
Total wages recovered	\$25,217	\$20,102	\$25,507	\$18,551	-27.3%	\$25,975	\$18,551	\$34,828	\$155,852	\$696,750	\$319,485	\$228,038
Wages recovered per project	\$185	\$287	\$319	\$1,855	481.8%	\$575	\$185	\$1,855	\$3,453	\$2,743	\$737	\$337
Wage rate determinations	14	28	20	18	-10.0%	18.8	11	28	113	186	249	251
Investigators	4	4	4	4	0.0%	4.0	4	4	24	4	4	4
<b>Living wage</b>												
New service contracts					0.0%		0	0	0			
Project sites investigated					0.0%		0	0	0			
Employee interviews conducted					0.0%		0	0	0			
Total wages recovered					0.0%		0	0	0			
Wages recovered per person (avg)					0.0%		0	0	0			
Employees receiving restitution					0.0%		0	0	0			
Investigators					0.0%		0	0	0			



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Department of Labor, Licensing and Regulation  
Division of Labor and Industry

Labor & Industry	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FISCAL YEAR COMPARISON		
	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<b>Safety Inspections - Railroad</b>												
Complaints	1	18	4	0	-100.0%	4.7	0	18	28	8	12	29
Accident total	3	3	5	6	20.0%	4.0	2	6	24	22	26	24
Fatalities	0	2	0	0	0.0%	0.3	0	2	2	5	1	0
Injuries	2	4	1	0	-100.0%	\$2	0	4	9	7	2	3
Property damage	1	3	5	5	0.0%	\$3	1	5	20	10	23	21
Inspectors	3	3	3	3	0.0%	3.0	3	3	18	3	3	3
Defects identified	145	197	128	62	-51.6%	133.8	62	197	803	1,037	1,565	2,240
Violations identified	10	2	2	1	-50.0%	2.7	0	10	16	15	18	39
Miles of track	170	109	146	49	-66.4%	113.8	49	170	683	1,329	1,388	1,293
Locomotives	22	52	46	11	-76.1%	32.8	11	52	197	390	362	380
Rail cars	767	453	163	313	92.0%	459.7	163	767	2,758	5,872	6,018	6,420
Operating Practices	15	11	10	10	0.0%	13.7	10	20	82	147	135	150
<b>Safety Inspections - Amusement Rides</b>												
Complaints	0	0	1	0	-100.0%	0.7	0	3	4	5	3	3
Incidents	0	0	0	0	0.0%	0.0	0	0	0	7	5	7
Accidents	1	0	0	0	0.0%	0.5	0	2	3	4	9	5
Fatalities	0	0	0	0	0.0%	\$0	0	0	0	0	1	1
Certificate inspection	476	326	38	22	-42.1%	\$336	22	681	2,013	3,709	3,843	4,034
Reinspections	1	0	0	0	0.0%	0.2	0	1	1	71	76	41
Preliminary	114	2	0	1	0.0%	40.7	0	114	244	432	591	358
Strip down	0	0	0	0	0.0%	0.0	0	0	0	64	107	30
Inspector positions authorized	6	6	6	6	0.0%	6.0	6	6	36	6	6	6
Inspectors	5	5	5	5	0.0%	5.0	5	5	30	5	6	5
Defects identified	21	19	6	0	-100.0%	29.7	0	95	178	649	1,014	954
Certificates issued	471	324	38	22	-42.1%	333.2	22	677	1,999	3,706	3,829	4,003
<b>Safety Inspection - Elevators</b>												
Complaints	3	7	2	1	-50.0%	3.3	1	7	20	84	76	92
Accidents	3	3	2	1	-50.0%	2.2	1	3	13	15	11	12
Fatalities	0	0	0	0	0.0%	0.0	0	0	0	0	0	0
Inspections (Finals, Alterations, Hoists)	99	120	97	96	-1.0%	\$105	96	121	629	1,260	1,218	1,113
Periodic State Inspections	1,077	1,214	905	966	6.7%	\$1,042	905	1,214	6,251	13,649	14,580	15,635
Violations identified	2,472	3,047	1,996	2,109	5.7%	2536.0	1,996	3,066	15,216	42,140	41,033	43,871
Unsafe equipment notices	9	9	3	5	66.7%	6.7	3	9	40	183	198	67
Inspection certificates issued	611	797	393	570	45.0%	580.3	393	797	3,482	6,359	7,378	7,897
Inspection overdues	3,101	3,476	3,870	4,143	7.1%	3,333.8	2,691	4,143		4,556	4,342	2,632
Inspector positions authorized	26	26	26	26	0.0%	26.0	26	26		26	26	26
Inspectors	23	23	23	23	0.0%	23.0	23	23		23	22	24
Elevators Registered (active)	20,262	20,331	20,392	20,447	0.3%	20291.2	20,104	20,447		18,802	19,394	20,039
<b>Boilers and Pressure Vessels</b>												
Accidents	0	0	1	0	-100.0%	0.2	0	1	1	3	3	2
Inspections - Boilers	675	1152	584	455	-22.1%	938.5	455	1,577	5,631	14,118	15,534	15,081
Inspections - Pressure vessels	700	932	438	416	-5.0%	753.2	416	1,122	4,519	12,145	10,809	12,193
Objects with Violations	45	83	57	40	-29.8%	74.0	40	122	444	1,559	1,808	1,586
Inspections resulting in Certificates (State)	310	314	242	220	-9.1%	283.5	220	334	1,701	4,982	4,975	3,441



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Department of Labor, Licensing and Regulation  
Division of Labor and Industry

Labor & Industry	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FISCAL YEAR COMPARISON		
	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
Inspections resulting in Certificates (Special)	1665	1757	1443	847	-41.3%	1,527.5	847	2,083	9,165	18,693	17,704	19,490
Inspection overdues	13,641	13,591	13,712	13,835	0.9%	13,810.7	13,591	14,176	82,864	15,450	12,705	13,606
Inspector positions authorized	11	11	11	11	0.0%	11.0	11	11	66	11	11	11
Inspectors (current)	6	7	7	7	0.0%	6.5	6	7	39	7	7	6
Total Objects Registered	55,574	55,622	55,677	55,800	0.2%	55,593.0	55,355	55,800		55,117	54,789	55,352
<b>MOSH</b>	<b>Sep-07</b>	<b>Oct-07</b>	<b>Nov-07</b>	<b>Dec-07</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
Voluntary compliance sites	3	3	0	0	0.0%	1.8	0	4	11	4	15	9
Inspections	135	121	66	41	-37.9%	112.2	41	171	673	1,148	1,137	1,433
Inspectors	54	53	56	56	0.0%	54.5	53	56	327	55	43	54
Inspector positions authorized	59	59	59	59	0.0%	59.0	59	59	354	64	59	59
Violations	559	555	338	219	-35.2%	488.3	219	682	2,930	5,175	4,713	5,446
Hazards abated	332	297	259	125	-51.7%	342.3	125	527	2,054	5,175	4,713	5,446
Employees removed from exposure	3,137	6,225	1,848	1,268	-31.4%	4,018.3	1,268	6,821	24,110	55,930	46,465	111,334
Training Classes	12	13	3	7	133.3%	7.7	3	13	46	199	179	201
Training participants	272	380	159	159	0.0%	192.3	45	380	1,154	5,590	5,787	5,492
Complaints w/ serious hazards inspected	1	7	0	2	0.0%	3.0	0	7	18	101	74	71
Opening conference <5 working days	1	7	0	2	0.0%	2.8	0	7	17	81	60	61
% of complaints w/conference <5 days	100%	100%	100%	100%	0.0%	1.0	0.75	1		80.20%	81.10%	85.90%
Accidents Investigated	15	12	13	10	-23.1%	12.0	7	15	72	150	150	139
Fatalities investigated	0	1	1	2	100.0%	1.5	0	3	9	37	35	32
Fatalities investigated <1 day of notification	0	1	1	2	100.0%	1.5	0	3	9	34	30	28
% investigated <1 day	100%	100%	100%	100%	0.0%	1.0	1	1		91.90%	85.70%	87.50%
Discrimination complaints	2	2	2	2	0.0%	2.0	2	2	12	24	23	36
Consultation Initial Safety	13	29	5	5	0.0%	13.7	5	29	82	191	170	173
Consultation Initial Health	12	8	7	4	-42.9%	7.7	4	12	46	90	114	94
Consultation Follow up	5	0	3	0	-100.0%	3.0	0	5	18	38	41	38
Consultation Training	0	2	0	1	0.0%	1.0	0	2	6	14	9	8



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Division of Labor and Industry**

Labor & Industry	MONTHLY REPORTING PERIOD					% Change	Fiscal Year To Date				FISCAL YEAR COMPARISON		
	Sep-07	Oct-07	Nov-07	Dec-07	Avg		Min	Max	Total	FY05	FY06	FY07	
Apprenticeship and Training													
Programs registered	507	507	504	504	0.0%	507.3	504	511	3,044	531	517	513	
Visits - Compliance review	6	4	3	0	-100.0%	3.7	0	6	22	13	28	13	
Visits - Technical assistance	3	8	10	9	-10.0%	8.3	3	13	50	74	120	131	
Visits - Marketing and development	6	9	10	14	40.0%	8.2	5	14	49	83	61	75	
Apprentices registered - total	10,155	10,191	10,320	10,201	-1.2%	10063.5	9,516	10,320	60,381	8,183	8,669	9,398	
Total # Minority Apprentices	3,993	4,005	4,085	4,026	-1.4%	3971.3	3,778	4,085	23,828	3,034	3,381	3,698	
Total # Women Apprentices	509	502	510	511	0.2%	506.8	497	512	3,041	408	420	492	
Minority Apprentice Graduates	24	27	10	5	-50.0%	19.8	5	48	119	343	329	298	
Women Apprentice Graduates	0	4	3	0	-100.0%	1.7	0	4	10	53	44	75	
Apprentice graduates - total	44	50	63	11	-82.5%	57.2	11	150	343	1,197	1,107	1,175	
Field representatives	4	4	4	4	0.0%	3.5	4	4	21	4	4	4	
Participating Employers	3,052	3,061	3,081	3,084	0.1%	3,060.5	3,042	3,084	18,363	2,913	3,015	3,030	



Department of Labor, Licensing and Regulation  
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	LICENSE TOTALS	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Average	Minimum	Max	Total	FY05	FY06
Architects	5,779	5,784	5,795	5,814	0.3%	23,172.0	5,779	5,814	23,172	5,604	5,553	5,679
Barbers	6,140	6,151	6,168	6,188	0.3%	24,647.0	6,140	6,188	24,647	6,156	6,206	6,155
Bay Pilots	69	67	71	72	1.4%	279.0	67	72	279	69	63	69
Cemetery Oversight	1,002	1,016	1,025	977	-4.7%	4,020.0	977	1,025	4,020	1,077	948	979
Certified Interior Design	289	293	297	298	0.3%	1,177.0	289	298	1,177	280	289	289
Certified Public Accountants	19,531	19,523	19,541	19,583	0.2%	78,178.0	19,523	19,583	78,178	19,196	19,346	19,368
Cosmetologists		46,761	46,863	46,847	0.0%	140,471.0	46,761	46,863	140,471	44,105	44,907	45,863
Stationary Engineers	5,431	5,549	5,646	5,681	0.6%	22,307.0	5,431	5,681	22,307	5,358	5,116	5,132
Foresters	180	180	178	179	0.6%	717.0	178	180	717	191	189	180
Home Improvement	25,076	25,410	25,557	25,619	0.2%	101,662.0	25,076	25,619	101,662	17,283	17,646	18,103
HVACR Contractors	16,197	16,336	16,363	16,454	0.6%	65,350.0	16,197	16,454	65,350	14,734	15,305	15,901
Landscape Architects	906	899	906	904	-0.2%	3,615.0	899	906	3,615	812	857	876
Land Surveyors	968	973	980	977	-0.3%	3,898.0	968	980	3,898	930	909	928
Master Electricians	4,272	4,349	4,434	4,496	1.4%	17,551.0	4,272	4,496	17,551	4,561	4,719	4,372
Plumbers	13,279	13,383	13,364	13,382	0.1%	53,408.0	13,279	13,383	53,408	12,024	12,603	13,043
Precious Metal Dealers & Pawnbrokers	247	250	235	233	-0.9%	965.0	233	250	965	266	244	265
Professional Engineers	17,885	17,941	17,972	18,014	0.2%	71,812.0	17,885	18,014	71,812	16,255	16,804	17,435
Real Estate	56,007	56,197	56,123	55,978	-0.3%	224,305.0	55,978	56,197	224,305	48,041	53,710	55,788
Real Estate Appraisers and Home Inspectors	5,621	5,685	5,733	5,989	4.5%	23,028.0	5,621	5,989	23,028	4,692	5,302	5,462
NEW LICENSES	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
Architects	29	26	25	14	-44.0%	180.0	14	46	180	350	379	369
Barbers	43	48	53	40	-24.5%	283.0	40	53	283	603	581	544
Bay Pilots	1	3	2	1	-50.0%	7.0	0	3	7	1	0	4
Cemetery Oversight	28	19	29	20	-31.0%	138.0	8	34	138	347	252	330
Certified Interior Design	3	6	0	4	0.0%	17.0	0	6	17	20	16	22
Certified Public Accountants	87	50	61	71	16.4%	397.0	48	87	397	531	559	602
Cosmetologists	360	413	376	290	-22.9%	2,294.0	290	436	2,294	4,163	4,276	4,272
Stationary Engineers	139	134	93	49	-47.3%	556.0	49	139	556	236	174	420
Foresters	0	0	0	0	0.0%	1.0	0	1	1	7	3	5
Home Improvement	180	487	202	158	-21.8%	1,600.0	158	487	1,600	2,394	2,349	2,890
HVACR Contractors	270	266	167	180	7.8%	1,422.0	167	313	1,422	2,386	2,617	2,669
Landscape Architects	11	1	5	6	20.0%	34.0	1	11	34	54	52	51
Land Surveyors	3	3	7	2	-71.4%	31.0	2	14	31	52	55	27
Master Electricians	35	25	32	29	-9.4%	193.0	25	43	193	324	335	349
Plumbers	187	277	111	132	18.9%	1,090.0	111	277	1,090	1,637	1,945	1,838
Precious Metal Dealers & Pawnbrokers	5	6	5	1	-80.0%	19.0	1	6	19	15	16	25
Professional Engineers	66	88	52	38	-26.9%	600.0	38	267	600	1,233	1,108	1,203
Real Estate	1,161	1,191	842	809	-3.9%	4,887.0	809	1,191	4,887	7,101	8,820	9,854
Real Estate Appraisers and Home Inspectors	78	102	104	303	191.3%	776.0	78	303	776	965	1,119	927



Department of Labor, Licensing and Regulation  
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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<b>LICENSE RENEWALS</b>												
Architects	199	284	175	172	-1.7%	1,273.0	172	284	1,273	2,489	2,475	2,612
Barbers	257	240	140	86	-38.6%	1,296.0	86	296	1,296	2,489	2,388	2,882
Bay Pilots	0	0	0	0	0.0%	0.0	0	0	0	10	65	0
Certified Interior Design	19	26	14	8	-42.9%	101.0	8	26	101	131	132	126
Certified Public Accountants	786	848	726	800	10.2%	4,801.0	726	849	4,801	9,599	9,273	9,507
Cosmetologists	1,732	1,824	1,546	1,461	-5.5%	10,353.0	1,461	1,945	10,353	19,071	20,479	20,093
Stationary Engineers	203	200	177	150	-15.3%	1,183.0	150	234	1,183	2,443	2,404	2,304
Foresters	1	3	2	2	0.0%	11.0	1	3	11	157	21	150
Home Improvement	825	999	717	521	-27.3%	5,296.0	521	1,144	5,296	10,471	9,257	11,457
HVACR Contractors	895	625	413	353	-14.5%	3,821.0	353	1,031	3,821	4,817	6,447	5,312
Landscape Architects	43	42	27	22	-18.5%	217.0	22	46	217	386	398	409
Land Surveyors	17	20	25	38	52.0%	141.0	15	38	141	382	478	403
Master Electricians	238	351	241	152	-36.9%	1,380.0	152	351	1,380	2,164	2,021	1,809
Plumbers	501	606	506	362	-28.5%	2,990.0	362	606	2,990	4,749	4,915	5,078
Precious Metal Dealers & Pawnbrokers	16	12	10	9	-10.0%	80.0	9	18	80	72	148	71
Professional Engineers	533	570	469	583	24.3%	3,364.0	469	606	3,364	6,779	6,911	7,183
Real Estate	2,321	2,601	2,243	2,382	6.2%	14,455.0	2,243	2,601	14,455	18,626	19,955	25,881
Real Estate Appraisers and Home Inspectors	60	52	72	82	13.9%	392.0	52	82	392	612	665	1,316
Cemetery Oversight	7	10	14	22	57.1%	80.0	1	26	80	141	223	203
<b>HOME IMPROVEMENT</b>												
Complaints (licensed)	122	166	58	46	-20.7%	654.0	46	166	654	1,845	1,678	1,612
Complaints (unlicensed)	92	91	55	46	-16.4%	483.0	46	113	483	1,349	1,394	1,294
Investigations completed	366	297	290	112	-61.4%	1,570.0	112	366	1,570	3,730	3,662	3,308
Investigation time to resolution in Days	175	94	93	132	41.9%	707.0	93	175	707	57	65	91
ADR (Alternate Dispute Resolution)	15	17	17	11	-35.3%	105.0	11	24	105			393
District court	92	102	75	54	-28.0%	565.0	54	122	565			1280
Investigators	6	5.5	7	7	0.0%	39.5	6	8	40			7
Avg. caseload	175	125	50	54	8.0%	657.0	50	175	657			93
<b>REAL ESTATE</b>												
Complaints	53	63	50	66	32.0%	405.0	50	88	405	449	409	777
Investigations	11	24	20	9	-55.0%	96.0	9	24	96	148	127	97
Investigation time to resolution in Days	93	153	143	137	-4.2%	833.0	93	157	833			
ADR	3	1	2	2	0.0%	8.0	0	3	8	36	26	25
District court	0	0	0	0	0.0%	0.0	0	0	0	0	0	0
Investigators	5	5	5	5	0.0%	30.0	5	5	30		2	2
Avg. caseload	20	20	20	20	0.0%	120.0	20	20	120		25	25



Department of Labor, Licensing and Regulation  
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<b>DISCIPLINARY ACTIONS</b>												
Architects	0	0	3	0	-100.0%	3.0	0	3	3	1	10	4
Barbers	2	0	0	0	0.0%	2.0	0	2	2	9	1	1
Bay Pilots	0	0	0	0	0.0%	0.0	0	0	0	0	0	0
Certified Interior Design	0	0	0	0	0.0%	0.0	0	0	0	0	0	0
Certified Public Accountants	2	0	0	0	0.0%	3.0	0	2	3	5	6	1
Cosmetologists	0	0	1	0	-100.0%	4.0	0	3	4	36	4	49
Stationary Engineers	0	0	0	0	0.0%	0.0	0	0	0	0	0	0
Foresters	0	0	0	0	0.0%	0.0	0	0	0	0	0	0
Home Improvement	15	24	5	4	-20.0%	81.0	4	24	81			186
HVACR Contractors	0	1	0	0	0.0%	2.0	0	1	2		2	2
Landscape Architects	0	0	0	0	0.0%	0.0	0	0	0	0	0	0
Land Surveyors	0	0	0	0	0.0%	0.0	0	0	0	0	2	0
Master Electricians	0	0	0	0	0.0%	0.0	0	0	0	0	0	0
Plumbers	0	1	0	0	0.0%	3.0	0	2	3		13	9
Precious Metal Dealers & Pawnbrokers	1	0	1	0	-100.0%	2.0	0	1	2	0	0	1
Professional Engineers	2	1	1	0	-100.0%	4.0	0	2	4	8	11	7
Real Estate	1	1	2	2	0.0%	13.0	1	5	13	41	41	35
Real Estate Appraisers and Home Inspectors	0	0	3	2	-33.3%	5.0	0	3	5	12	7	8
<b>ALL OTHERS</b>												
Complaints	47	42	40	54	35.0%	293.0	40	64	293	532	580	681
Investigations	0	2	4	0	-100.0%	16.0	0	7	16	76	51	42
Investigation time to resolution	0	147	23.25	0	-100.0%	251.3	0	147	251	92	185	35
ADR	0	0	0	0	0.0%	0.0	0	0	0			
District court	0	1	0	0	0.0%	1.0	0	1	1	5	3	7
Investigators	1	1	1	0	-100.0%	5.0	0	1	5	1.5	1	1.5
Avg. caseload	N/A	20	20	0	-100.0%	40.0	0	20	40			
<b>CALL CENTERS</b>												
Call volume			5596	8630	54.2%	14,226.0	5,596	8,630	14,226			
Avg length of call in min			1.83	1.44	-21.3%	3.3	1	2	3			
Resolution of problem on call												
Transfer to other entity												
Customer service agents			4.13	2.81	-32.0%	6.9	3	4	7			



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Division of Unemployment Insurance**

UNEMPLOYMENT INSURANCE	Monthly Reporting Periods					Fiscal Year To Date					FISCAL YEAR COMPARISON		
	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
<b>ISSUANCES AND DETERMINATIONS</b>													
# of First UI Checks issued - Regular UI	5,319	7,340	7,451	10,050	34.9%	7,581	5,319	10,050	45,488		94,545	87,139	84,681
# of First UI Checks issued - Ex. Federal Employees	48	37	34	34	0.0%	43	34	60	256		1,043	698	581
# of First UI Checks issued - Ex Military	54	61	68	57	-16.2%	61	54	68	365		620	977	794
# of First UI Checks issued - TOTAL	5,421	7,438	7,553	10,141	34.3%	7,685	5,421	10,141	46,109		96,208	88,814	86,056
% of First UI Checks Issued <21 days – Regular UI <b>DLA = 87%</b>	93.0%	93.0%	93.0%	95.0%	2.2%	93.3%	92%	94.0%	93.0%	87%	94.1%	94.3%	94.1%
% of First UI Checks Issued <21 days – Ex-Fed. Employees <b>DLA = 70%</b>	98.0%	89.0%	94.0%	91.0%	-3.2%	92.5%	88%	98.0%	93.7%	70%	96.0%	91.1%	88.9%
% of First UI Checks Issued <21 days – Ex-Military Personnel <b>DLA = 87%</b>	93.0%	92.0%	94.0%	89.0%	-5.3%	93.3%	89%	97.0%	95.0%	87%	88.1%	95.9%	96.0%
# of Determinations [nonmonetary e.g. quit/fired]	23,115	24,978	24,394	25,212	3.4%	24,788	23,115	25,885	148,730		264,242	267,081	278,665
% of Determinations issued in 21 days of issue detection <b>DLA = 80%</b>	88.7%	85.1%	82.3%	82.6%	0.4%	86.6%	82.3%	90.6%	88.8%	80%	94.0%	93.7%	93.3%
<b>FEDERAL REVIEW - QUARTERLY</b>	<b>Q1</b>		<b>Q2</b>										
# of determinations passing Federal Review - quality/accuracy	122		127		-100.0%	62.7	122	127	249		525	600	550
% of determinations passing Federal Review - quality/accuracy <b>DLA = 75%</b>	81.7%		84.7%		-100.0%	83.2%	81.7%	84.7%		75%	86.5%	83.3%	83.2%
# of employer status determinations completed	5342		4461		-100.0%	4902	4461	5342	5,342		20,928	21,280	21,368
% of determinations completed <180 days of establishment <b>DLA = 80%</b>	85.3%		82.4%		-100.0%	83.9%	82.4%	85.3%		80%	82.3%	83.1%	82.5%
# of detectable/recoverable overpayments established	7138.00		5656		-100.0%	6397	5656	7138	7,138		26,364	24,812	26,536
% of overpayments established for recovery <b>DLA = 55%</b>	78.5%		78.2%		-100.0%	78.4%	78.2%	78.5%		55%	75.1%	64.5%	78.5%
# of employer taxes deposited into Clearing Account	\$76.1M		\$62.3M			\$69.2M	\$62.3M	\$76.1M	\$145.4M		\$435M	\$415M	\$395M
% of taxes deposited into Clearing Account w/i 3 business days <b>DLA = 90%</b>	99.0%		99.00%		-100.0%	99.0%	99.00%	99.00%		90%	99.0%	99.0%	99.0%
# of employers audited	857		788		-100.0%	823	788	857	788	700/2800	2737	2755	2841
% of employers audited <b>DLA = 2% per year</b>	2.4%		2.2%		-100.0%	2.3%	2.2%	2.4%		2%	2.1%	2.2%	2.1%
<i>Note: % = Federal {USDOL} Desired Level of Achievement (DLA) figure</i>													



Department of Labor, Licensing and Regulation  
Unemployment Insurance Appeals

LOWER APPEALS	REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON			
	Case tracking	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
Disposition - in favor of appellant	779	977	810	759	-6.3%	837	759	977	5,020			10,181	9,689	8,128
Disposition - not in favor of appellant	1,352	1,585	1,401	1,121	-20.0%	1,401	1,121	1,585	8,403			17,111	16,898	17,207
Total No. U.I. Decisions	2,131	2,562	2,211	1,880	-15.0%	2,237	1,880	2,562	13,423			27,292	26,587	25,335
% of cases out in 30 days	67%	67%	75%	74%	-1.3%	71%	66%	75%		**60%		75%	65%	68%
% of cases out in 45 days	92%	90%	95%	93%	-2.1%	92%	90%	95%		***92%		94%	89%	91%
Case age (avg) in days	21	19	18	21	16.7%	20	18	21		*****				
<b>Quarterly Fed. Evaluation of Hearing Examiner Quality</b>														
% scoring better than 90 ****	96%					91%	85%	96%		80%		93%	99%	96%

\*\* Per USDOL Guidelines

\*\*\*Per M.F.R.; U.S. D.O.L. is 85%

\*\*\*\*Score of 90 Per M.F.R. ; U.S.D.O.L. is scoring 85 or better

\*\*\*\*\*U.S.D.O.L. has not established a target for this measure

HIGHER APPEALS	REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON*****		
	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
Appeals Received	253	333	295	183	-38%	296	183	369	1778		1,840	1,783	1,620
Decisions Mailed	300	296	360	266	-26.1%	298	258	360	1790		1,971	1,851	1,708
Disposition - Affirmed●		270	268	163	-39.2%	234	163	270	701				
Disposition - Reversed*	4	6	5	2	-60.0%	4	2	6	24		37	29	16
Disposition - Remanded		17	79	99	25.3%	65	17	99	195				
Disposition - Modified●		1	1	1	0.0%	1	1	1	3				
Disposition - Unnecessary●		2	1	1	0.0%	1	1	2	4				
% of cases out in 45 days	92%	86%	80%	92%	15.0%	88%	80%	92%		50%**	80%	76%	91%
% of cases out in 75 days	97%	97%	97%	97%	0.0%	97%	96%	97%		80%**	96%	93%	97%
% of cases out in 75 days	97%	97%	97%	97%	0.0%	97%	96%	97%		90%***	96%	93%	97%
Case age (avg)	28	24	23	29	26%	26	23	29		40****			

● Figures not previously maintained. As of Oct. 31, 2007 information will be available on a monthly basis.

\*This number (June - Sept.) only reflects the number of cases reversed in favor of the appellant. The October numbers reflect all reversals.

\*\*USDOL Time Lapse Standards

\*\*\* MFR Measurement

\*\*\*\*New Case Aging Standards - The proposed Acceptable Level of Performance for the average age of appeals for Higher Authority Appeals is 40 days.

\*\*\*\*\*Comparing the months of July-December for each year



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Racing Commission**

RACES	Bi-Weekly Reporting Periods					% Change	Year to Date					FY Comparison		
	11/15/07	11/28/07	12/14/07	12/28/07	Avg		Min	Max	Total	Target	FY05	FY06	FY07	
Live racedays - thoroughbred	8	9	17		-100.0%	9	8	9	43		195	187	128	
Live Race Days-harness	4	4	4		-100.0%	0	0	0	26		97	106	74	
Races - thoroughbred					0.0%			0	257					
Races - harness					0.0%			0	0					
Starters - thoroughbred					0.0%			0	2,103					
Starters - harness					0.0%			0	0					
Avg starters/race (thoroughbred)					0.0%			0	16					
Avg starters/race (harness)					0.0%			0	0					
Wagering - thoroughbred	11,091,565	12,601,748	23,021,345		-100.0%	13,345,210	12,737,121	13,953,298	101,909,958		358,360,108	338,925,415	249,667,559	
Wagering - harness	3,466,977	3,583,892	6,696,019		-100.0%	3,655,267	3,469,278	3,841,255	31,113,926		119,836,049	110,294,127	76,421,537	
Wagering - total	14,558,542	16,185,640	29,717,364		-100.0%	17,000,476	16,206,399	17,794,553	133,023,884		478,196,157	449,219,542	326,089,096	
Purse amount - thoroughbred					0.0%			0	6,596,838		35,622,202	40,581,123		
Purse amount - harness					0.0%			0	0		4,184,330	5,392,600		
Avg purse - thoroughbred					0.0%			0	38,995					
Avg purse - harness					0.0%			0	0					
<b>TESTING AND SUPERVISION</b>	<b>11/15/07</b>	<b>11/28/07</b>	<b>12/14/07</b>	<b>12/28/07</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>	
Equine - Blood/gas tests	0	0	43	0	-100.0%	0	0	0	3				13	
Equine - Blood/gas overages	0	0	0	0	0.0%	0	0	0	0		0	2		
Equine - specimen testing	424	467	433	286	-33.9%	311	285	336	3,442		11,284	10,044	7,402	
Equine - violations		2	0	0	0.0%	1	0	2	14		50	17	34	
Human testing	0	0	0	0	0.0%	0	0	0	22		84	80	48	
Confirmations (+-)	3	2	4	4	0.0%	0	0	0	1		3	6	7	
Rulings issued - thoroughbred	19	12			0.0%	14	7	20	36					
Rulings issued - harness					0.0%	0	0	0	30					
<b>Rulings issued - total</b>	<b>19</b>	<b>12</b>			<b>0.0%</b>	<b>14</b>	<b>7</b>	<b>20</b>	<b>66</b>					
<b>THOROUGHBRED LICENSING</b>	<b>11/15/07</b>	<b>11/28/07</b>	<b>12/14/07</b>	<b>12/28/07</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>	
Original Owner	16	21	19	6	-68.4%	28	15	41	141		642	666		
Renewal Owner	12	19	146	60	-58.9%	28	23	33	161		1893	1986		
Owners licenses total	28	40	165	66	-60.0%	56	38	74	302		2535	2652	0	
Original Trainer	3	2	0	0	0.0%	5	2	8	19		78	60		
Renewal Trainer	1	6	4	7	75.0%	2	0	4	14		242	229		
Assistant Trainer	1	5	2	1	-50.0%	4	2	5	17		117	101		
Owner/Trainer	3	5	19	12	-36.8%	8	8	8	36		385	386		
Jockey	3	4	5	1	-80.0%	15	14	15	46		254	248		
Jockey Agent	0	1	0	1	0.0%	1	1	1	5		26	32		
Veterinarian	0	0	0	0	0.0%	4	2	5	18		32	36		
Farrier	0	0	1	0	-100.0%	2	2	2	16		28	34		
Stable Employee & Ex. Rider	38	44	21	9	-57.1%	63	50	75	564		1120	1110		
Mutual Employee	1	13	2	0	-100.0%	15	6	23	117		675	489		
Vendor	4	0	1	1	0.0%	10	6	13	55		186	181		
Exercise Rider	15	6	4	0	-100.0%	16	11	20	106		316	304		
Track Employee	4	4	4	0	-100.0%	6	5	7	99		441	419		
<b>Total Licenses</b>	<b>101</b>	<b>130</b>	<b>228</b>	<b>98</b>	<b>-57.0%</b>	<b>204</b>	<b>203</b>	<b>204</b>	<b>1,414</b>		<b>6,435</b>	<b>6,281</b>	<b>0</b>	



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Racing Commission**

THOROUGHBRED REGISTRATIONS	Bi-Weekly Reporting Periods					Year to Date					FY Comparison		
	11/15/07	11/28/07	12/14/07	12/28/07	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
Authorized Agent	0	0	0	0	0.0%	2	1	3	9		49	59	
Assumed Name	14	14	40	19	-52.5%	25	16	34	125		761	818	
<b>Total Registrations</b>	14	14	40	19	-52.5%	27	19	35	134		810	877	0
HARNESS LICENSING	11/15/07	11/28/07	12/14/07	12/28/07	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
Original Owner	3	4	5	0	-100.0%	1	1	1	101		238	230	
Renewal Owner	2	4	35	76	117.1%	1	0	1	135		742	785	
Original Trainer	0	2	0	0	0.0%	0	0	0	5		21	17	
Remewal Trainer	0	0	0	3	0.0%	0	0	0	23		79	64	
Driver	0	0	2	0	-100.0%	0	0	0	25		53	48	
Trainer/Driver	0	0	1	0	-100.0%	0	0	0	19		57	60	
Owner/Trainer	0	2	5	7	40.0%	0	0	0	39		197	220	
Owner/Trainer/Driver	1	1	7	5	-28.6%	0	0	0	25		191	193	
Owner/Driver	0	0	0	3	0.0%	0	0	0	3		19	27	
Veterinarian	0	0	1	0	-100.0%	0	0	0	6		16	16	
Stable Employee	1	1	3	0	-100.0%	3	0	6	156		387	346	
Mutual Employee	1	1	0	0	0.0%	0	0	0	57		137	130	
Track Employee	0	2	3	0	-100.0%	1	0	1	71		200	173	
Vendor	0	0	0	0	0.0%	1	0	1	16		24	28	
Farrier	0	0	0	0	0.0%	0	0	0	2		3	8	
<b>Total Licenses</b>	8	17	62	94	51.6%	6	2	9	683		2,364	2,345	0
HARNESS REGISTRATIONS	11/15/07	11/28/07	12/14/07	12/28/07	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
Authorized Agent	0	0	0	0	0.0%	0	0	0	1		2	0	
Assumed Name	0	1	3	5	66.7%	0	0	0	15		84	91	
<b>Total Registrations</b>	0	1	3	5	66.7%	0	0	0	16		86	91	0



# StateStat

Volume 2 Number 5  
Reporting Period December 2007

## Department of Labor, Licensing and Regulation Division of Workforce Development

Workforce (Monthly) Indicator: Training and Employment	MONTHLY REPORTING PERIOD					%Change	Year to Date					FY COMPARISON		
	Sept-07	Oct-07	Nov-07	Dec-07	Avg		Min	Max	Total	Target	FY05	FY06	FY07	
# New customers visiting 1Stop	5,667	5,584	5,078	4,434	-12.7%	5,400	4,434	5,907	32,400				66,730	
# Customers who received intensive and or training services	488	416	381	333	-12.6%	534	333	833	3,206				5,953	
# Customers who received occupational skills training	206	84	74	86	16.2%	121	74	206	724				1,187	
Total Customers Who Received Outplacement Services (Rapid Response Program Participants)	17	2	1	0	-100.0%	11	0	28	64				N/A	
# Early Intervention Workshop Completers	1,414	1,478	1,450	1,344	-7.3%	1,397	1,170	1,524	8,380				14,411	
# Job placements (including youth job placements) (only supplemental data included, Wage Records not included)	401	335	508	800	57.5%	540	335	800	3,241				4,702	
% Job placements w/benefits	74.9%	79.3%	67.0%	67.7%	1.0%	1	1	1	4				69%	
Average wage	\$12.43	\$11.88	\$12.20	\$12.43	1.9%	12	12	13	74				\$12.53	
# Worker Adjustment and Retraining Notification Act (WARN) notices w/layoffs	5	5	5	0	-100.0%	4	0	6	21				39	
# Residents impacted by WARN notices	470	307	425	0	-100.0%	375	0	1,047	2,249				4,051	
# youth job placements (<22)	56	51	94	125	33.0%	84	51	125	501				667	



Department of Labor, Licensing and Regulation  
Governor's Workforce Investment Board

GOVERNOR'S WORKFORCE INVESTMENT BOARD	MONTHLY REPORTING PERIODS					Fiscal Year To Date				
	Sep-07	Oct-07	Nov-07	Dec-07	% Change	Avg	Min	Max	Total	Target
<b>Business Engagement</b>										
<b>Total # of participants</b>	162	125	322	69	-79%	146.8	69	322	881	
Aerospace	15	13	2	3	50%	10.0	2	20	60	120
Bioscience	20	2	2	3	50%	8.7	0	25	52	120
Construction	5	0	25	2	-92%	8.0	0	25	32	120
Education	17	31	176	1	-99%	43.8	1	176	263	120
Energy	0	0	0	0	0%	0.0	0	0	0	
Hospitality and Tourism	20	1	29	8	-72%	14.5	1	29	58	120
Healthcare	30	29	28	29	4%	21.7	5	30	130	120
Information Technology	22	8	23	0	-100%	16.0	0	27	80	120
Manufacturing	9	17	30	10	-67%	16.2	9	30	97	120
Retail trade	20	22	5	12	140%	14.2	5	22	85	120
Transportation/ warehousing	4	2	2	1	-50%	4.0	1	8	24	120
<b>Industry Initiatives</b>										
<b>Progress toward goals</b>										
Aerospace	100%	100%	100%	100%	0%	100.0%	1	1		100%
Bioscience	51%	51%	56%	56%	0%	45.0%	0	1		100%
Construction	5%	10%	21%	21%	0%	2.5%	0	0		75%
Education	60%	79%	90%	90%	0%	55.0%	1	1		100%
Energy										
Hospitality and Tourism	100%	100%	100%	100%	0%	100.0%	1	1		100%
Healthcare	100%	100%	100%	100%	0%	100.0%	1	1		100%
Information Technology	30%	30%	30%	30%	0%	25.0%	0	0		90%
Manufacturing	50%	50%	50%	50%	0%	40.0%	0	1		100%
Retail trade	37%	37%	46%	46%	0%	32.5%	0	0		100%
Transportation/warehousing	35%	46%	46%	46%	0%	32.5%	0	0		90%
<b>Outreach</b>										
# of planning/policy/advocacy engagements w/stakeholders (business, educ., WIB's etc)	52	37	50	39	-22%	34.5	27	42	69	160
# of TA consultations provided to stakeholders	5	14	8	10	25%	5.0	4	6	10	60
# of new industry sector training initiatives	tbd	tbd			0%					24
<b>Governance</b>										
% of board vacancies	17%	17%	16%	15%	-6%	17.0%	0	0		5%
% of board participation	72%	72%		55%	0%		0	0		95%
# of local WIBs certified (11)		10		11	0%	10.0	10	10		11
# of local one stop centers certified (34)		34		34	0%	34.0	34	34		34



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WORKFORCE DEVELOPMENT	Quarterly Reporting Periods					Fiscal Year to Date 7/1/2007 to 9/30/2007					
	Q2-07	Q3-07	Q4-07	Q1-08	%Change	Avg	Min	Max	Total	Target	
<b>Labor Related Economic Indicators</b>											
Unemployment Rate	4.4	3.6	4.0	3.7	-7.50%	3.9	3.6	4.4	15.7		
Labor Force	3,019,521	3,005,061	3,019,030	3,001,648	-0.58%	3,011,315	3,001,648	3,019,521	12,045,260		
Employment	2,887,425	2,896,384	2,898,720	2,891,637	-0.24%	2,893,542	2,887,425	2,898,720	11,574,166		
<b>Incumbent Worker Training (MBW)</b>											
Total Maryland workers who received DLLR funded training	649	685	896	865	-3.46%	773.8	649.0	896.0	3,095.0		
Cost per Trainee	\$363	\$370	\$335	\$337	0.60%	351	335	370	1,405		
Total number of participating businesses	48	59	55	95	72.73%	64	48	95	257		
Total Cost of Incumbent Worker Training Project	\$235,678	\$253,218	\$299,732	\$291,218	-2.84%	269,962	235,678	299,732	1,079,846	\$1,000,000	
<b>Entered Employment Actuals</b>										<b>Low Target</b>	<b>High Target</b>
Economically Disadvantaged Adults Numerator	1,058	1,021	1,023	975	-4.69%	1019.3	975.0	1058.0	4,077.0		
Economically Disadvantaged (# of exitters)	1,287	1,278	1,308	1,248	-4.59%	1,280	1,248	1,308	5,121		
Dislocated Workers Numerator	924	854	1,031	959	-6.98%	942	854	1,031	3,768		
Dislocated Workers Denominator (# of Exitters)	1,024	961	1,169	1,093	-6.50%	1,062	961	1,169	4,247		
Labor Exchange Numerator	35,125	40,960	46,446	51,472	10.82%	43,501	35,125	51,472	174,003		
Labor Exchange Denominator (# of Exitters)	62,194	70,067	76,390	83,140	8.84%	72,948	62,194	83,140	291,791		
<b>Entered Employment Rate %</b>										<b>Low Target</b>	<b>High Target</b>
Economically Disadvantaged Adults	82.2%	79.9%	78.2%	78.1%	-0.13%	0.8	0.8	0.8	3.2	71.20%	89.00%
Dislocated Workers	90.2%	88.9%	88.2%	87.7%	-0.57%	1	1	1	4	75.20%	94.00%
Labor Exchange	56.5%	58.5%	60.8%	62.0%	1.97%	1	1	1	2	56.00%	70.00%



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<b>Employment Retention Actuals</b>	<b>Q2-07</b>	<b>Q3-07</b>	<b>Q4-07</b>	<b>Q1-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>
Economically Disadvantaged Adults Numerator	1,287	1,207	1,235	1,168	-5.43%	1224.3	1168.0	1287.0	4,897.0		
Economically Disadvantaged adults denominator (# of exiters)	1,487	1,407	1,431	1,372	-4.12%	1,424	1,372	1,487	5,697		
Dislocated Workers Numerator	982	897	1,003	895	-10.77%	944	895	1,003	3,777		
Dislocated Workers Denominator (# Employed at Exit)	1,126	1,037	1,128	1,007	-10.73%	1,075	1,007	1,128	4,298		
Labor Exchange Numerator	33,286	35,910	40,596	47,472	16.94%	39,316	33,286	47,472	157,264		
Labor Exchange Denominator (# Employed at Exit)	42,541	45,358	50,577	58,833	16.32%	49,327	42,541	58,833	197,309		
<b>Employment Retention Rate %</b>	<b>Q2-07</b>	<b>Q3-07</b>	<b>Q4-07</b>	<b>Q1-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>
Economically Disadvantaged Adults	86.6%	85.8%	86.3%	85.1%	-1.37%	86%	85%	87%	344%	69.60%	87.00%
Dislocated Workers	87.2%	86.5%	88.9%	88.9%	-0.02%	88%	86%	89%	352%	72.80%	91.00%
Labor Exchange	78.2%	79.2%	80.3%	81.0%	0.91%	80%	78%	81%	319%	65.60%	82.00%
<b>Average Six Month Earnings</b>	<b>Q2-07</b>	<b>Q3-07</b>	<b>Q4-07</b>	<b>Q1-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>
Economically disadvantaged adults numerator	15,221,390	14,178,211	14,297,221	13,064,654	-8.62%	14,190,369	13,064,654	15,221,390	56,761,476		
Economically Disadvantaged Adults Denominator (# Employed at Exit)	1,230	1,159	1,182	1,118	-5.41%	1,172	1,118	1,230	4,689		
Dislocated Workers Numerator	14,759,187	13,346,720	14,950,666	13,755,433	-7.99%	14,203,002	13,346,720	14,950,666	56,812,006		
Dislocated Workers Denominator (# Employed at Exit)	944	859	960	866	-9.79%	907	859	960	3,629		
Labor Exchange Numerator	389,451,176	429,505,844	509,588,801		-100.00%	442,848,607	389,451,176	509,588,801	1,328,545,821		
Labor Exchange Denominator (# Employed at Exit)	33,286	35,796	40,493		-100.00%	36,525	33,286	40,493	109,575		



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Average Six Month Earnings	Q2-07	Q3-07	Q4-07	Q1-08	% Change	Avg	Min	Max	Total	Low Target	High Target
Economically Disadvantaged Adults	\$12,375	\$12,233	\$12,096	\$11,686	-3.39%	\$12,097	\$11,686	\$12,375	\$48,390	\$10,080	\$12,600
Dislocated Workers	\$15,635	\$15,538	\$15,574	\$15,884	1.99%	\$15,657	\$15,538	\$15,884	\$62,630	\$12,800	\$16,000
Labor Exchange	\$11,700	\$11,999	\$12,585	\$13,018	3.44%	\$12,326	\$11,700	\$13,018	\$49,302	\$10,480	\$13,100
Youth Focused Goals	Q2-07	Q3-07	Q4-07	Q1-08	% Change	Avg	Min	Max	Total	Low Target	High Target
Attainment of a High School Diploma, Degree, or Certificate	37.5%	54.1%	62.6%	62.3%	-0.51%	54%	37%	63%	216%	41.60%	52.00%
Placement in Unsubsidized Employment or Education	57.7%	62.1%	64.6%	66.2%	2.41%	63%	58%	66%	251%	51.20%	64.00%
One-Stop Demographics	Q2-07	Q3-07	Q4-07	Q1-08	% Change	Avg	Min	Max	Total	Target	
Total Maryland residents who received workforce services	117,505	122,433	126,171	128,658	1.97%	123691.8	117505.0	128658.0	494,767.0		
Total Veterans receiving workforce services	11,610	11,669	11,853	12,048	1.65%	11,795	11,610	12,048	47,180		
GENDER	Q2-07	Q3-07	Q4-07	Q1-08	% Change	Avg	Min	Max	Total	Target	
Male	47,153	51,403	53,391	55,312	3.60%	51814.8	47153.0	55312.0	207,259.0		
Female	46,953	52,035	53,985	56,034	3.80%	52,252	46,953	56,034	209,007		
Blank	23,399	18,995	18,795	17,312	-7.89%	19,625	17,312	23,399	78,501		
RACE	Q2-07	Q3-07	Q4-07	Q1-08	% Change	Avg	Min	Max	Total	Target	
African American	48,128	49,467	52,266	53,511	2.38%	50843	48128	53511	203372		
White	34,507	35,066	35,012	36,069	3.02%	35164	34507	36069	140654		
Hispanic	4,404	4,680	4,880	5,140	5.33%	4776	4404	5140	19104		
Pacific Islander	265	272	270	275	1.85%	271	265	275	1082		
Asian	1,511	1,522	1,570	1,561	-0.57%	1541	1511	1570	6164		
Other	2,883	2,935	3,007	3,053	1.53%	2970	2883	3053	11878		



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EDUCATION	Q2-07	Q3-07	Q4-07	Q1-08	% Change	Avg	Min	Max	Total	Target
No School	704	742	696	604	-13.22%	687	604	742	2746	
Elementary School	15,115	15,664	15,589	15,733	0.92%	15525	15115	15733	62101	
Some College\Vocational\Technical School	25,383	26,465	26,577	27,511	3.51%	26484	25383	27511	105936	
BA\BS Degree	11,319	11,536	11,566	12,004	3.79%	11606	11319	12004	46425	
Some Graduate School	4,471	4,557	4,581	4,691	2.40%	4575	4471	4,691	18300	
High School Diploma	44,012	45,789	45,527	46331	1.77%	45415	44012	46331	181659	
GED	6,653	6,887	7,133	7480	4.86%	7038	6653	7480	28153	
AA Degree	4,949	5,085	5,095	5454	7.05%	5146	4949	5454	20583	

Common Measures
Entered Employment Rate- of those who are not employed at the date of participation; the # of adult participants who are employed in the first quarter after the exit quarter / # adult participants who exit during the quarter
Employment Retention Rate- Of those who are employed in the first quarter after the exit quarter: # of adult participants who are employed in both the second and third quarters after the exit quarter / # of adult participants who exit during the quarter
Average Earnings- Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: Total earnings in the second plus the total earnings in the third quarters after the exit quarter / # of adult participants who exit during the quarter
Placement in Employment or Education- Of those who are not in post-secondary education or employment (including the military) at the date of participation: # of youth participants who are in employment (including the military) or enrolled in post-secondary education and/or advanced training, occupational skills training in the first quarter after the exit quarter / # of youth participants
Attainment of a Degree or Certificate- Of those enrolled in education (at the date of participation or at any point during the program): # of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter / # of youth participants who exit during the quarter
Literacy and Numeracy Gains- Of those out-of-school youth who are basic skills deficient, Number of youth participants who increase one or more educational functioning levels / Number of



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## Department of Labor, Licensing and Regulation Office of the Secretary

OFFICE OF THE SECRETARY	MONTHLY REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON		
	Oct-07	Nov-07	Dec-07	Jan-08	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
<b>Communications</b>													
Press hits (print)	26	36			0%	26.0	0	40	130				
Interviews (radio)	2	2			0%	2.4	0	5	12				
Interviews (television)	4	11			0%	3.8	0	11	19				
Press releases issued	5	5			0%	3.6	0	5	18				
<b>Outreach</b>													
Public speaking	13	13			0%	13.0	13	13	26				
<b>Governance</b>													
Board Appointments Completed	8	12	3		-100%	10.3	1	30	62		59	58	47
Board vacancies	11	12	14		-100%	15.0	11	21	90				
Board positions	241	241	241		-100%	241.0	241	241	1446		250	250	241
<b>Legislative</b>													
Legislation proposed	21				0%	21.0	21	21	21	21			5
Legislation passed					0%	0.0	0	0	0	21			4
<b>EMPLOYMENT EQUITY &amp; OPP</b>													
<b>Language accessibility</b>													
# of vital documents	64	64	64	64	0%	68.0	64	80	272		39	39	94
# translated in 1+languages	0	0	0	2	0%	4.0	0	16	16		0	16	0
Bilingual employees	44	44	44	44	0%	41.5	34	44	166		34	30	34
<b>Diversity</b>													
# of minority employees	804	804	804	801	0%	804.0	804	804	3216		686	675	804
% minority employees	48%	48%	48%	48%	0%	0.5	0	0.48	1.92		47%	48%	48%
# of minority managers	21	21	21	21	0%	21.0	21	21	84		11	20	21
% minority managers	24%	24%	24%	24%	0%	0.2	0	0.24	0.96		29.94%	25.00%	24%
<b>DISCRIMINATION CLAIMS</b>													
<b>Total EEO Complaints rec'd</b>				<b>12</b>	0%		0	0	0				
EEO Complaints against DLLR	1	0	0	0	0%	0.3	0	1	2		20	23	20
EEO Investigations completed	0	2	0	0	0%	0.3	0	2	2		20	23	20
EEOC Decisions Pending	2	1	1	1	0%	1.2	0	3	7		0	3	2
EEOC Decisions	0	1	0	0	0%	0.5	0	2	3		3	2	4
EEOC/MCHR withdrawal	0	0	0	0	0%	0.0	0	0	0		0	0	0
Trainings	1	0	0	0	0%	0.2	0	1	1		4	3	3
Mediation				1	0%		0	0	0				